



Parliament of Australia

Department of Parliamentary Services

Annual Report and Financial Statements 2004–05



Parliament of Australia

Department of Parliamentary Services

Annual Report 2004-05

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To access parliamentary material on the Internet, including this report, see the department's Internet site accessed through the Australian Parliament's home page: <http://www.aph.gov.au>

Other documents available on the department's Internet site which will assist the reader in understanding the operations of the department are:

DPS Portfolio Budget Statement 2004-05
Parliamentary Service Act 1999



Parliament of Australia

Department of Parliamentary Services

13 October 2005

Senator the Hon Paul Calvert
President of the Senate
Parliament House
CANBERRA ACT 2600

Hon David Hawker MP
Speaker of the House of Representatives
Parliament House
CANBERRA ACT 2600

Dear Mr President and Mr Speaker

Annual Report 2004-05

1 I have pleasure in submitting the annual report of the Department of Parliamentary Services for the year ending 30 June 2005, as required by paragraph 65(1)(c) of the *Parliamentary Service Act 1999*. That provision requires the report to be presented to each House of the Parliament.

2 This is the second annual report of the department, which commenced operations from 1 February 2004.

3 The year covered in this report has been a year of uncertainty and change for all staff, and for some it has involved enormously hard work. Much progress has been made, but the next couple of years are unlikely to be easier. Rather, we will see the change process arising out of the amalgamation winding down and being replaced by a second round of change involving in-depth reviews of what the department does and how we do it.

4 I am very grateful to all staff members who, despite those uncertainties, have worked conscientiously to ensure that our clients continue to receive the same high level of service to which they have become accustomed. I am also grateful to the staff of the Corporate Group for their major role in amalgamation work over the last 18 months.

Yours sincerely

Hilary Penfold QC
Secretary

Contents

PART 1—Secretary’s review	1
Introduction	1
Amendments to the <i>Parliamentary Service Act 1999</i>	2
Senior staff changes	3
Appointment of Deputy Secretary	3
Appointment of Parliamentary Librarian	3
Other SES changes	3
Departmental restructure	4
Security enhancement works	4
Security incidents	6
Procurement changes—Free Trade Agreement	6
DPS certified agreement 2005-2008	7
Review of performance indicators in the 2005-06 Portfolio Budget Statement	8
Archiving of parliamentary proceedings	9
Amalgamation issues	9
Chief Executive’s Instructions (CEIs)	9
Chief Executive’s Procedures (CEPs)	9
Governance arrangements	10
SAP upgrade.....	10
(HRMIS).....	10
Australia Day medallions	11
DPS Services Directory for 41st Parliament	11
Summary of performance and financial results	12
Outlook for 2005-06	13
PART 2—Departmental overview	16
Introduction	16
Departmental outcome statement	16
Departmental structure	16
Departmental structure as at 30 June 2005	16
Departmental restructuring	18
Departmental services	18
Information and Research Services Group.....	19
Library Resources and Media Services Group	20
Client Support, Broadcasting and Hansard Group	20
Information Technology and Communications Services Group .	21
Building Management Group	22
Security and Facilities Group	24
Corporate Group	25

Contents

PART 3—Report on performance	28
Overview.....	28
Performance information and reporting model	28
Output cost attribution	28
Changes to Outcome and Outputs reporting model.....	29
Outcome and Outputs	29
Output 1—Information and Research Services	31
Introduction.....	31
Sub-output 1.1—Information, analysis and advice services to meet clients’ needs.....	31
Sub-output 1.2—Access to collection sources for the use of Parliament.....	36
Output 2—Client and Technical Services.....	41
Introduction.....	41
Sub-output 2.1—Client support, broadcasting and Hansard services	41
Sub-output 2.2—Information and communications technology and broadcast support	50
Output 3—Building and Occupant Services	57
Introduction.....	57
Sub-output 3.1—Building occupant services	57
Sub-output 3.2—Visitor services	64
Sub-output 3.3—Building asset management services	66
Administered items	72
Effectiveness in achieving the planned Outcome.....	76
Occupants of Parliament House are supported by integrated services and facilities	76
Parliament functions effectively	76
... and its work and building are accessible to the public	76
PART 4—Special reports	78
A—Ecologically sustainable development and environmental performance	78
DPS’s activities and administration of legislation	78
Contributions of outcomes	78
Effect of activities on the environment.....	79
Measures to minimise environmental impact	80
Mechanisms for review etc.....	84
B—Health and Recreation Centre refurbishment.....	85
C—41st Parliament preparations	86
D—Information and communications technology—system improvements and problems.....	87
Security policy	87
Electorate offices—slowness in systems	88

Contents

Email management.....	88
Broadcasting Services Asset Replacement Strategy	89
Chamber Local Control Room (LCR) Audio system	89
HMS Head End Replacement and Expansion Project.....	90
Senators' and Members' Services Portal.....	90
ParlInfo.....	90
Events in Progress	91
E—Review of furniture procurement processes	91
PART 5—Management and accountability	95
Overview.....	95
Corporate governance.....	95
Introduction.....	95
Committees advising the Presiding Officers	95
DPS committees.....	96
Other governance matters	98
Personnel management and support.....	100
Staffing, salary and classification structures	100
Management of human resources	106
Purchasing	111
Overview.....	111
Consultants	112
Competitive tendering and contracting	113
Exempt contracts	114
Asset management	114
Accountability	115
External scrutiny	115
Freedom of information	117
Discretionary grants.....	118
Advertising costs 2004-05	118
Financial Statements.....	120
Appendices	177
Appendix A—Consultancy services 2004-05	178
Glossary.....	180
Acronyms and abbreviations	184
Index	187