

## Question on notice no. 2827

**Senator Carol Brown:** asked the Minister representing the Minister for the National Disability Insurance Scheme on 1 February 2021—

1. In each Australian federal electoral division:
  - a. what is the average, median and maximum number of days taken by the National Disability Insurance Agency (NDIA) to finalise an access decision;
  - b. what is the average, median and maximum number of days taken to deliver a first plan from the date the NDIA decided the participant met the access criteria;
  - c. what is the average, median and maximum number of days taken to finalise a plan review requested under section 48 of the *National Disability Insurance Scheme Act 2013* for:
    - i. first plans;
    - ii. second plans;
    - iii. third plans;
    - iv. fourth plans; and
    - v. fifth plans.
  - d. what is the average, median and maximum number of days taken to finalise a request for a review of a reviewable decision made under section 100 of the *National Disability Insurance Scheme Act 2013*;
  - e. what is the average, median and maximum number of days taken to finalise an appeal of a decision made under section 103 of the *National Disability Insurance Scheme Act 2013* from the date the participant or applicant first lodged a request for:
    - i. access to the scheme under section 18 of the *National Disability Insurance Scheme Act 2013*; and
    - ii. a review of a plan under s 48 of the *National Disability Insurance Scheme Act 2013*.
  - f. what is the average, median and maximum number of days taken to deliver a plan that includes a request for items the following support categories:
    - i. 01 Assistance with Daily Life
    - ii. 02 Transport
    - iii. 03 Consumables
    - iv. 04 Assistance with Social, Economic and Community Participation
    - v. 04 Assistance with Social, Economic and Community Participation
    - vi. 05 Assistive Technology
    - vii. 06 Home Modifications and Specialised Disability Accommodation (SDA)
    - viii. 07 Support Coordination
    - ix. 08 Improved Living Arrangements
    - x. 09 Increased Social and Community Participation
    - xi. 10 Finding and Keeping a Job
    - xii. 11 Improved Relationships
    - xiii. 12 Improved Health and Wellbeing
    - xiv. 13 Improved Learning

- xv. 14 Improved Life Choices
- xvi. 15 Improved Daily Living Skills.
- g. what is the average, median and maximum number of days taken to deliver a plan that includes a request for support items delivered by providers in the following registration groups:
  - i. 0101 Accommodation/Tenancy Assistance
  - ii. 0102 Assistance to Access and Maintain Employment or Higher Education
  - iii. 0104 High Intensity Daily Personal Activities
  - iv. 0106 Assistance in Coordinating or Managing Life Stages, Transitions and Supports
  - v. 0107 Daily Personal Activities
  - vi. 0108 Assistance with Travel/Transport Arrangements
  - vii. 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
  - viii. 0116 Innovative Community Participation
  - ix. 0117 Development of Daily Living and Life Skills
  - x. 0120 Household Tasks
  - xi. 0125 Participation in Community, Social and Civic Activities
  - xii. 0127 Management of Funding for Supports in Participants' Plans
  - xiii. 0129 Specialised Driver Training
  - xiv. 0130 Assistance Animals
  - xv. 0131 Specialised Disability Accommodation
  - xvi. 0133 Specialised Supported Employment
  - xvii. 0136 Group and Centre Based Activities
  - xviii. 0114 Community Nursing Care
  - xix. 0118 Early Intervention Supports for Early Childhood
  - xx. 0119 Specialised Hearing Services
  - xxi. 0121 Interpreting and Translation
  - xxii. 0126 Exercise Physiology and Personal Training
  - xxiii. 0128 Therapeutic Supports
  - xxiv. 0132 Specialised Support Coordination
  - xxv. 0134 Hearing Services
  - xxvi. 0135 Customised Prosthetics
  - xxvii. Home and Vehicle Modification registration Groups
  - xxviii. 0109 Vehicle Modifications
  - xxix. 0111 Home Modifications
  - xxx. 0103 Assistive Products for Personal Care and Safety
  - xxxi. 0105 Personal Mobility Equipment
  - xxxii. 0112 Assistive Equipment for Recreation
  - xxxiii. 0113 Vision Equipment
  - xxxiv. 0122 Hearing Equipment
  - xxxv. 0123 Assistive Products for Household Tasks
  - xxxvi. 0124 Communication and Information Equipment.

**Answer —**

'see attached document for answer'