

Question on notice no. 2827

Senator Carol Brown: asked the Minister for the National Disability Insurance Scheme on 1 February 2021—

1. In each Australian federal electoral division:
 - a. what is the average, median and maximum number of days taken by the National Disability Insurance Agency (NDIA) to finalise an access decision;
 - b. what is the average, median and maximum number of days taken to deliver a first plan from the date the NDIA decided the participant met the access criteria;
 - c. what is the average, median and maximum number of days taken to finalise a plan review requested under section 48 of the *National Disability Insurance Scheme Act 2013* for:
 - i. first plans;
 - ii. second plans;
 - iii. third plans;
 - iv. fourth plans; and
 - v. fifth plans.
 - d. what is the average, median and maximum number of days taken to finalise a request for a review of a reviewable decision made under section 100 of the *National Disability Insurance Scheme Act 2013*;
 - e. what is the average, median and maximum number of days taken to finalise an appeal of a decision made under section 103 of the *National Disability Insurance Scheme Act 2013* from the date the participant or applicant first lodged a request for:
 - i. access to the scheme under section 18 of the *National Disability Insurance Scheme Act 2013*; and
 - ii. a review of a plan under s 48 of the *National Disability Insurance Scheme Act 2013*.
 - f. what is the average, median and maximum number of days taken to deliver a plan that includes a request for items the following support categories:
 - i. 01 Assistance with Daily Life
 - ii. 02 Transport
 - iii. 03 Consumables
 - iv. 04 Assistance with Social, Economic and Community Participation
 - v. 04 Assistance with Social, Economic and Community Participation
 - vi. 05 Assistive Technology
 - vii. 06 Home Modifications and Specialised Disability Accommodation (SDA)
 - viii. 07 Support Coordination
 - ix. 08 Improved Living Arrangements
 - x. 09 Increased Social and Community Participation
 - xi. 10 Finding and Keeping a Job
 - xii. 11 Improved Relationships
 - xiii. 12 Improved Health and Wellbeing
 - xiv. 13 Improved Learning

- xv. 14 Improved Life Choices
- xvi. 15 Improved Daily Living Skills.
- g. what is the average, median and maximum number of days taken to deliver a plan that includes a request for support items delivered by providers in the following registration groups:
 - i. 0101 Accommodation/Tenancy Assistance
 - ii. 0102 Assistance to Access and Maintain Employment or Higher Education
 - iii. 0104 High Intensity Daily Personal Activities
 - iv. 0106 Assistance in Coordinating or Managing Life Stages, Transitions and Supports
 - v. 0107 Daily Personal Activities
 - vi. 0108 Assistance with Travel/Transport Arrangements
 - vii. 0115 Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
 - viii. 0116 Innovative Community Participation
 - ix. 0117 Development of Daily Living and Life Skills
 - x. 0120 Household Tasks
 - xi. 0125 Participation in Community, Social and Civic Activities
 - xii. 0127 Management of Funding for Supports in Participants' Plans
 - xiii. 0129 Specialised Driver Training
 - xiv. 0130 Assistance Animals
 - xv. 0131 Specialised Disability Accommodation
 - xvi. 0133 Specialised Supported Employment
 - xvii. 0136 Group and Centre Based Activities
 - xviii. 0114 Community Nursing Care
 - xix. 0118 Early Intervention Supports for Early Childhood
 - xx. 0119 Specialised Hearing Services
 - xxi. 0121 Interpreting and Translation
 - xxii. 0126 Exercise Physiology and Personal Training
 - xxiii. 0128 Therapeutic Supports
 - xxiv. 0132 Specialised Support Coordination
 - xxv. 0134 Hearing Services
 - xxvi. 0135 Customised Prosthetics
 - xxvii. Home and Vehicle Modification registration Groups
 - xxviii. 0109 Vehicle Modifications
 - xxix. 0111 Home Modifications
 - xxx. 0103 Assistive Products for Personal Care and Safety
 - xxxi. 0105 Personal Mobility Equipment
 - xxxii. 0112 Assistive Equipment for Recreation
 - xxxiii. 0113 Vision Equipment
 - xxxiv. 0122 Hearing Equipment
 - xxxv. 0123 Assistive Products for Household Tasks
 - xxxvi. 0124 Communication and Information Equipment.

Answer —

'see attached document for answer'