

Question on notice no. 4

Portfolio question number: SA SQ25-000218

2025-26 Budget estimates

Community Affairs Committee, Services Australia Portfolio

Senator Penny Allman-Payne: asked the Services Australia on 4 February 2025—

How many times has Services Australia's systems flagged or picked up a potential connection between a payment refusal, cancellation or debt decision and a death or suicide?

Answer —

Please see attached answer.

Senate Community Affairs Legislation Committee

**2025 - 2026 Budget Estimates
ANSWERS TO QUESTION ON NOTICE**

**Social Services
Services Australia**

Department/Agency: Services Australia

Outcome Number: 1

Topic: Connection Between Payment Decisions and Welfare

Question reference number: SA SQ25-000218

Senator: Penny Allman-Payne

Type of Question: Written

Date set by the Committee for the return of answer: 29 May 2025

Question:

How many times has Services Australia's systems flagged or picked up a potential connection between a payment refusal, cancellation or debt decision and a death or suicide?

Answer:

Nil. The Services Australia ICT system does not collect the cause of death of customers.