

Senate Community Affairs Legislation Committee

Supplementary Budget Estimates – 06 November 2024 ANSWER TO QUESTION ON NOTICE

The Hon Bill Shorten MP
Minister for the National Disability Insurance Scheme
Minister for Government Services

Topic: Income Apportionment – Debts Paused

Question reference number: SA SQ24-000823

Outcome Number: 1

Senator: Penny Allman-Payne

Type of Question: Written.

Date set by the Committee for the return of answer: 19 December 2024

Question:

How many income apportionment-affected debts have had recovery actions and reviews paused?

Answer:

Recovery of debts potentially impacted by income apportionment:

Pause Date	Debts	Customers
October 2023	109,242	84,261
April 2024	38,531	29,332
Total	147,773	100,360¹

Formal Reviews of debts potentially impacted by income apportionment:

Current Appeals	Appeals	Customers
October 2024	15,061	11,451

Some customers may have multiple debts included in their formal review. The additional debt(s) may or may not be related to employment income or be affected by income apportionment.

¹ This reflects the total of distinct customer across both the October 2023 and April 2024 debt pause activities.