Environment And Communications

QUESTION ON NOTICE

Supplementary Budget Estimates 2021 - 2022

Infrastructure, Transport, Regional Development and Communications

Committee Question Number: 165

Departmental Question Number: SQ21-001122

Division/Agency Name: NBN Co

Hansard Reference: Written, Page No. (05 November 2021)

Topic: NBN Co - NBN minimum speeds

Senator Anne Urquhart asked:

a) Will all brownfield premises in Australia have access to minimum download speeds of 25 megabits per second by the end of 2022?

A response other than yes, will be taken to mean no.

b) Will all brownfield premises in Australia have access to minimum upload speeds of 5 megabits per second by the end of 2022?

A response other than yes, will be taken to mean no.

Answer:

There can be a number of factors that could impact the minimum attainable line speeds to below 25Mbps download and 5Mbps upload, at any point in time for a very small proportion of customers due to a combination of factors such as damages, weather events, in-home wiring issues, wifi setup, and RSP issues.

The set of premises affected by these issues is different at any point in time due to:

- 1. The nature of the aforementioned factors
- 2. Measures to improve the minimum speed of brownfield premises, including end to coexistence and commencing a proactive assurance process with RSPs.