

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**Budget Estimates 2016 - 2017**

**Prime Minister and Cabinet Portfolio**

**Department/Agency:** Department of the Prime Minister and Cabinet  
**Outcome/Program:** Outcome 1: Prime Minister and Cabinet  
**Topic:** Digital Marketplace

**Senator:** McAllister, Jenny

**Question reference number:** 233

**Type of question:**

**Date set by the committee for the return of answer:** 7 July 2017

**Number of pages:** 2

**Question:**

- a) During the last Estimates this committee was told: “Last week, we launched an expanded digital marketplace, which is in beta stage and represents a new model for government procurement. It is end-to-end digital, bringing together sellers and buyers, making transactions easier and faster—and still compliant with Commonwealth procurement rules.” (Hansard page 129.) Is it true that the marketplace doesn’t have the procure-to-pay facility? Is it really an end-to-end digital process without that facility?
- b) What is the product roadmap for the digital marketplace? Is there enough funding to this financial year to complete the roadmap?
- c) What is the complaints process for people applying for work through the digital marketplace?
- d) How many complaints have been received?
- e) How many of them were from SMEs?

**Answer:**

- a) The end vision for the Digital Marketplace is for it to have an end to end, procure to pay facility. In its current beta format, the Marketplace simplifies the procurement process in order to make it easier for businesses of all sizes to access government contracts, as part of the Digital Marketplace Panel. As part of the DTA’s commitment to agile development improvements are rolled out iteratively to meet user needs.
- b) The Digital Marketplace's roadmap for the 2016-17 financial year included a digital work order, seller case studies, self-service seller on-boarding, digital signatures, catalogue search and filtering, seller diversity badges, collaboration space and an open source library. The Digital Marketplace was within budget in 2016-17.

- c) There are two mechanisms for feedback through the Marketplace – direct email to the marketplace and the online form, both located on the website.
- d) There have not been any complaints received through these mechanisms.
- e) Please refer to d) above.