

**Senate Finance and Public Administration Legislation Committee**  
**ANSWERS TO QUESTIONS ON NOTICE**  
**Budget Estimates 2016 - 2017**

**Prime Minister and Cabinet Portfolio**

**Department/Agency:** Department of the Prime Minister and Cabinet  
**Outcome/Program:** Outcome 1: Prime Minister and Cabinet  
**Topic:** Whole-of-government digital platforms

**Senator:** McAllister, Jenny

**Question reference number:** 229

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**Number of pages:** 2

**Question:**

- a) A media release from the Assistant Minister after the Budget said funding from the Modernisation Fund would be used to fund development of four whole-of-government digital platforms. How much money was allocated?
- b) Is a platform called “Tell Us Once” one of the platforms that will be developed? Can you explain what that platform’s purpose is?
- c) When will it be completed? Who will use it? Who has asked for it?
- d) What are the other three platforms that will be built by the DTA using that Modernisation Fund money? Can we see overview, timetable and purpose on each of the products?
- e) The digital identity project just doesn’t seem to be making any headway. At what point does the DTA expect successful development, implementation and roll out of that project? What is the DTA’s role in that project?

**Answer:**

- a) The total amount allocated to fund development of four whole-of-government digital platforms is \$33.539m.
- b) “Tell Us Once” is a common platform designed to make it easier for users to update information or change in circumstances, across multiple government agencies. For example, users will be able to login to via their MyGov account, update their information in one central point, rather than with multiple agencies.
- c) The rollout is expected to be incrementally released from ‘mid-2018, to support users engagement with Government online services and platforms.

- d) The other three other common platforms are:
- A simplified citizen notification system for handling digital communications designed to reduce costs and improve information to users. Timing will be in conjunction with the “Tell Us Once” common platform.
  - Single platform payment system to provide users with increased functionality (real-time transactions), gain significant transaction cost reductions and provide reconciliation capability across all payment methods.
  - The second stage of GovPass - a platform designed to provide a common data exchange facility removing bespoke point-to-point data exchanges. Project will commence in November 2017 and is estimated to conclude in August 2018.
- e) Work is well underway on the GovPass Trusted Digital Identity Framework to make the online process of proving who you are to government simple, safe and secure. The Digital Transformation Agency is leading this work, in partnership with the Australian Taxation Office, Department of Human Services and Department of Industry, Innovation and Science. This includes the development of a common standardised policy for proving identity across government that ensures privacy of data and prevention of fraud, as well as the development of a technology solution. This is expected to be user tested and iteratively rolled out in 2018.