## Appendix 2

## **Public hearings**

Sydney NSW, 21 March 2019

Members in attendance: Senators Ian Macdonald, Pratt, Watt.

BEIGLARI, Ms Dana, Senior Solicitor, Consumer Law, Legal Aid NSW

BRODY, Mr Gerard, Chief Executive Officer, Consumer Action Law Centre

CARNELL, Ms Kate, Australian Small Business and Family Enterprise Ombudsman

CUPITT, Ms Christine, Executive Director, Policy, Australian Banking Association

DORAN, Ms Rebekah, Member, Australian Consumer Law Committee, Legal

Practice Section, Law Council of Australia

KREPP, Mr Selwyn, Private capacity

LOCKE, Mr David, Chief Ombudsman and Chief Executive Officer, Australian

Financial Complaints Authority

MacDONALD, Mr Nathan, Senior Policy Lawyer, Law Council of Australia

MENNEN, Mr Josh, Principal Lawyer, Maurice Blackburn Lawyers

MINING, Mr Justin, Policy Director, Australian Banking Association

SCOTT, Ms Anne, Principal Adviser, Advocacy, Australian Small Business and

Family Enterprise Ombudsman

SMITH, Dr June, Lead Ombudsman, Investments, Australian Financial Complaints

Authority

WALKER, Ms Mary, Chair, Alternative Dispute Resolution Committee, Federal Litigation and Dispute Resolution Section, Law Council of Australia