

Appendix 4

Exhibits

26 November 2002 - Melbourne

Council on the Ageing (Australia)

- *Seniors in Cyberspace: Older People and Information*. Published in *Strategic Ageing, Australian Issues in Ageing*, Vol 8/99, September 1999.
- Clipping from *The Australian* dated 29 August 2000 headed *Catching the silver wave*
- Clipping from *The Australian* dated 5 June 2001 headed *Net access debate 'too regionally focused'*.
- Webpage from the Council on the Ageing (Australia) entitled *Bibliography on older people and ICT*.

Mr John Murphy, RMIT University

- slide entitled *Infrastructure Replication and Efficiency*, slide no.13 from a presentation entitled *Telecommunications Regulation and Infrastructure*, by Mr John Murphy, Circit Research Associate.

28 November 2002 - Sydney

Communications, Electrical, Electronic, Energy, Information, Postal, Plumbing and Allied Services Union of Australia, New South Wales Postal and Telecommunications Branch

- *Identified Faulty Leaks Cable Replacements for NSW*;
- *Lowest Traducer Alarm Pressure Statistics*;
- *Cylinder Usage Information*; and
- *Accessible Leaks Information*.

[Note: These documents were initially accepted on an in camera basis. The Committee subsequently resolved to publish them with certain deletions].

6 December 2002 – Canberra

Senator Sue Mackay

- Chart entitled: *National & Regional Outstanding CNI Snapshot (Weekly)*
- Chart showing breakdown of statistics in the first chart on a category 1 to category 5 basis.

24 April 2003 - Launceston**Tasmanian IT Industry Council.**

- Tasmanian Information Technology Industry Development Plan: Strategy, July 2000
- Information Technology Industry Council, Implementation Plan, June 2002
- Newspaper clipping from *The Examiner* of 30 October 2002 entitled *North East of State seen as worst area.*

Launceston City Council

Pamphlet entitled *Launceston City Council Strategic Plan 1999-2003.*

Mr Terrence Lanning

- a brochure on 'Kabuki by the sea'.
- newspaper clippings as follows:
 - *Restaurant counts cost as phones out for five days*, Hobart Mercury, 18 May 1999
 - *Repair wait is costly*, annotated as 25 May 1999
 - *Six days without phone*, annotated as 18 May 1999
 - *Union boss has a blast for Telstra*, annotated as 19 May 1999
 - *Full Telstra sale now under threat*, annotated as 9 May 1999
 - *Broken phone line chokes restaurant*, The Examiner, 12 June 2002
 - *Digging cuts off Kabuki*, The Mercury, 13 June 2002
 - *Tourism operator blasts Telstra*, The Mercury, 12 June 2002
 - *Restaurant is back on line*, The Examiner, 14 June 2002

Mr David Jones

'Presentation papers' on a request for funding of mobile phone coverage along the Tasman Highway.

28 April 2003 - Cairns**Cairns Chamber of Commerce**

The Cairns Report – 2002 in Review by the Cairns Chamber of Commerce

Professor Eric Wainwright, Pro-Vice-Chancellor, Information Services and Technologies, James Cook University

Hard copy versions of four slides:

- Current JCU Situation;
- JCU/Regional Requirements

- Issues in Cairns/Townsville
- General Issues

Communications, Electrical and Plumbing Union, Postal and Telecommunications Branch

A length of telephone cable.

29 April 2003 – Rockhampton

Rockhampton City Council

- *Library Technology – COIN*, a publication of the Rockhampton City Council;
- Chapter 4 of the Rockhampton Library Review 2000 (Draft) entitled *Technology*.

30 April 2003 – Caboolture

Telecommunications and Disability Consumer Representation/Physical Disability Council of Australia Ltd

- *Best practice in telecommunications for people with a disability in Australia*, by TEDICORE, March 2002
- *Telephones – What features do disabled people need?*, by John Gill and Tony Shipley, PhoneAbility, London
- *Telecommunications Journal of Australia*, Vol 52, No. 4, Summer 2002
- *Bridging the Gap? Access to telecommunications for all people*, edited by Patrick R.W. Roe, Swiss Federal Institute of Technology of Lausanne Laboratory of Electromagnetism and Acoustics, published by the Commission of European Communities, November 2001.

Nufer and Associates

- *Qe-Meat Stage 1 Report Part 1 Implementing e-business solutions across the beef supply chain, Executive Report*
- *Qe-Meat Stage 1 Report Part 2 Implementing e-business solutions across the beef supply chain, Infrastructure Audit Report*

Queensland Government

- Report entitled *Community Concerns on Telecommunications Issues in Western Qld following Listening Trip by Minister Paul Lucas, 11-13 December 2002*.
- 4 maps showing Telstra CDMA mobile coverage in Queensland, NSW and Victoria and combined for Queensland, NSW and Victoria.

8 May 2003 – Adelaide

Mid Murray Council

Mid Murray Council *Strategic Plan 2002-2005*, dated February 2002.

9 May 2003 – Bunbury

Government of Western Australia

- Information Pack: Western Australian Telecentre Program
- Pamphlet: *Telecentre network, bringing communities together*
- Brochure: WA Telecentre Network *Strategic Plan 2002-2005*
- Report by Mr Alan Shepherdson of Telstra Country Wide entitled *12 month Report for Internet Adviser Position: A Pilbara Development Commission and Telstra Country Wide Initiative* and Supplementary Information to Report
- Questionnaires used in the State Government's Telecommunications Needs Assessment telephone survey of homes and businesses
- Information from the Western Australian Department of Education and Training on *Western Australian Schools of the Air*.

South West Development Commission

- *Profile – South West Region of Western Australia*
- *South West Economic Perspective: An update on the economy of Western Australia's South West Region*, July 2001, prepared in conjunction with the Department of Local Government and Regional Development
- *Connecting the South West: The South West Telecommunications Infrastructure and Opportunity Study*, published in conjunction with the Government of Western Australia, 2003
- report by Gibson Quai Pty Ltd prepared for the South West Development Commission entitled *Telecommunications Infrastructure and Opportunity Study Executive Summary*, February 2003.

Communications Electrical and Plumbing Union of Western Australia Communications Division

- Letter from Tessa Jakszewicz, General Manager, Telstra – Metro Services, South West Region, to Mr Paul Kelly, Branch Secretary, Communications Electrical and Plumbing Union, Perth, dated 8 April 2003;
- Article entitled *Teamwork builds lightning reflexes*, source not shown; and
- Telstra document entitled *Complaint Root Cause Report – Sept & Dec Qtr 2003*

Community Teleservices Australia Inc/Communications Experts Group Pty Ltd.

Charts depicting Australia's communications linkages, and comparative data of leased line prices and leased line 2Mbit/s costs for selected OECD countries.

19 May 2003 – Sydney

Communications Electrical and Plumbing Union Communications Division

- Facsimile from John Brown, Communication Workers' Union to Tony Absolom dated 15.5.03 forwarding 7 pages as follows:
 - (i) Summary @ 14/05/2003
 - (ii) Resourcing Strategies @ 14/05/2003 – Sydney Workload
 - (iii) Canberra Workload: Normal
 - (iv) Resourcing Strategies @ 14/05/2003 – Brisbane Workload
 - (v) Resourcing Strategies @ 14/05/2003 – Melbourne Region Workload
 - (vi) Resourcing Strategies @ 14/05/2003 – Adelaide Workload
 - (vii) Resourcing Strategies @ 14/05/2003 – Perth Workload

- Email from Hans Jakobi, Australia's Wealth Coach to Shane Murphy dated 16 May 2003 headed *Telstra's proposed job cuts in Central West NSW*
- Photocopy: 2-page schedule headed *Jointing and Dit..*(details absent from photocopy).
- Photocopy: 1-page schedule headed *Gel joints for replacement.*

7 August 2003 – Melbourne

Telstra Corporation

- Brochure: *Telstra Products and Services – A catalogue for older people and people with a disability*, with insertions of a flyer about the brochure, a Questionnaire directed at users of the brochure, and a flyer updating the brochure in relation to the availability of Braille and Large Visual Display TTYs;
- Pamphlet: *Telstra Disability Equipment Program – Making communication accessible*; and
- *Presentation to the Senate Inquiry into the Australian Telecommunications Network* (copies of 19 slides shown to the Committee by powerpoint display by Mr Hugh Bradlow, Telstra's Chief Technology Officer)

