

## Appendix 2

### Public hearings and witnesses

#### *9 October 2017, Canberra ACT*

**Members in attendance:** Senators Bushby, Hume, Ketter, Paterson  
 BREGI, Mr Thomas, Chief Executive Officer, Credit Corp Group Ltd  
 BROWN, Ms Diane, Head, Financial System Division, Treasury  
 DAVIS, Ms Helen, Chairperson, Superannuation Complaints Tribunal  
 DIKSTEIN, Ms Judith, Workplace Delegate (Superannuation Complaints Tribunal),  
 Community and Public Sector Union  
 DOWDELL, Ms Michelle, Principal Adviser, Retirement Income Policy Division, Treasury  
 EVANS, Mr Rupert, Deputy National President, Community and Public Sector Union  
 FIELD, Mr Philip, Chief Ombudsman, Banking and Finance, Financial Ombudsman Service  
 Australia  
 KIRK, Mr Greg, Senior Executive Leader, Strategy Group, Australian Securities and  
 Investment Commission  
 McCARTHY, Ms Clare, Senior Policy Adviser, Behavioural Research and Policy Unit,  
 Australian Securities and Investment Commission  
 PAI, Ms Neena, Acting Principal Adviser, Financial System Division, Treasury  
 PEACHEY, Ms Jenny, Executive General Manager, Strategic Review, Financial  
 Ombudsman Service Australia  
 PRICE, Mr Graeme, Organiser, Community and Public Sector Union  
 SCOTT, Ms Anne, Principle Advisor, Australian Small Business and Family Enterprise  
 Ombudsman  
 STRACHAN, Mr James, Advocacy Manager, Australian Small Business and Family  
 Enterprise Ombudsman  
 STRONG, Mr Peter, Chief Executive Officer, Council for Small Business Australia  
 TREGILLIS, Mr Shane, Chief Ombudsman, Financial Ombudsman Service Australia  
 VENGA, Mr Raj, Chief Executive Officer and Ombudsman, Credit and Investment  
 Ombudsman

#### *10 October 2017, Sydney NSW*

**Members in attendance:** Senators Bushby, Hume, Ketter, Williams  
 BRODY, Mr Gerard, Chief Executive Officer, Consumer Action Law Centre  
 COX, Ms Karen, Coordinator, Financial Rights Legal Centre  
 GUTHRIE, Ms Fiona, Chief Executive Officer, Financial Counselling Australia

