

Appendix 2

Public hearings

Sydney NSW, 12 April 2017

Committee Members in attendance: Senators Hume, Ketter, Smith, Xenophon.

ANNING, Mr John, General Manager, Policy Regulation, Insurance Council of Australia

BINGHAM, Mr Stuart, General Manager, Branch 1, Diversified Institutions Division, Australian Prudential Regulation Authority

BOOTH, Mr Dallas, Chief Executive Officer, National Insurance Brokers Association of Australia

BROUGHTON, Mr Andrew, Executive General Manager, Corporate Partners and Direct, QBE Insurance, Australia and New Zealand

CURTIS, Ms Emma, Group Senior Manager – Deposit Takers, Credit and Insurers, Australian Securities and Investments Commission

DAVIS, Mrs Julia, Policy and Communications Officer, Financial Rights Legal Centre

DRANSFIELD, Mr Gary, Chief Executive officer, Customer Platforms, Suncorp

FELEDY, Mr Richard, Chief Technical Officer, Allianz Australia Insurance Limited

FOX, Mr Jonathon, Executive General Manager, Claims, QBE Insurance, Australia and New Zealand

GREEN, Ms Tracy, Executive General Manager, Customer & Underwriting, Australian Consumer Division, IAG

HARRISON, Ms Lisa, Executive General Manager, Insurance Operations, Suncorp

JUSTICE, Mr Anthony, Chief Executive, Australian Consumer Division, IAG

KELLY, Ms Alexandra, Principal Solicitor, Financial Rights Legal Centre

KOHLHAGEN, Mr Peter, Senior Manager, Policy Development, Policy and Advice Division, Australian Prudential Regulation Authority

O'HALLORAN, Mr Xavier, Policy and Campaigns Adviser, Choice

O'LOUGHLIN, Ms Kate, Head of Government Relations and Industry Affairs, QBE Insurance, Australia and New Zealand

ROLFE, Mr John, Private capacity

SAADAT, Mr Michael, Senior Executive Leader – Deposit Takers, Credit and Insurers; Regional Commissioner – New South Wales, Australian Securities and Investments Commission

SCOFIELD, Mr Nicholas, General Manager, Corporate Affairs, Allianz Australia Insurance Limited

SULLIVAN, Mr Karl, General Manager, Policy, Risk & Disaster Planning, Insurance Council of Australia

SUMMERHAYES, Mr Geoff, APRA Member, Australian Prudential Regulation Authority

TURNER, Ms Erin, Head of Campaigns and Policy, Choice

WEDLOCK, Mr Timothy, President, National Insurance Brokers Association of Australia

WHELAN, Mr Rob, Executive Director and Chief Executive Officer, Insurance Council of Australia

ZIOLKOWSKI, Mr Andrew, Executive General Manager, Underwriting, Australian Business Division, IAG

Melbourne VIC, 13 April 2017

Committee Members in attendance: Senators Hume, Ketter, Xenophon.

BRODY, Mr Gerard, Chief Executive Officer, Consumer Action Law Centre

CHRISTIE, Mr David, Chief Administrative Officer, iSelect

COUSINS, Professor David, AM, Private capacity

FELS, Professor Allan, AO, Private capacity

HEYS, Mr Nicholas, Deputy General Manager, Enforcement Coordination, Australian Competition and Consumer Commission

JONES, Mr David, General Manager, Adjudication, Australian Competition and Consumer Commission

KEYTE, Mr Michael, Group Executive, Life and General Insurance, iSelect

KING, Ms Emma, Chief Executive Officer, Victorian Council of Social Service

MOONEY, Mr Adam, Chief Executive Officer, Good Shepherd Microfinance

MORAND, Mr Mark, Innovation Lead, Good Shepherd Microfinance

QUINN, Ms Susan, Senior Policy Officer, Consumer Action Law Centre

REYNDERS, Mr Llewellyn Robert, Policy Manager, Victorian Council of Social Service

SHAW, Mrs Margaret, Private capacity

TEHAN, Ms Bridget, Policy Adviser, Victorian Council of Social Service