

Appendix 2

Public hearings

Wednesday 12 December 2018 - Melbourne

Senators in attendance: Senators Hume, McAllister.

Witnesses:

BLAKE, Mrs Sandra, Financial Counsellor, Financial Counselling Australia

BRODY, Mr Gerard Gavan, Chief Executive Officer, Consumer Action Law Centre

BRYANT, Mr Robert, Chairman, National Credit Providers Association

BUDISELIK, Mr Sam, Interim Chief Executive Officer, Cash Converters International Ltd

COX, Ms Karen, Chief Executive Officer, Financial Rights Legal Centre

CUMINS, Mr Peter, Executive Deputy Chairman, Cash Converters International Ltd

GLENN, Mrs Melissa, Executive Committee, Personal Insolvency Professionals Association

GODINHO, Dr Vinita, General Manager, Advisory, Good Shepherd Microfinance

GREALISH, Ms Roberta, Senior Solicitor, Consumer Credit Legal Service (WA) Inc

GUTHRIE, Ms Fiona, Chief Executive Officer, Financial Counselling Australia Henry, Private capacity

KING, Mr Steven, President, Consumer Household Equipment Rental Providers Association

MANNERS, Ms Alice, Chief of Digital and Marketing, Cash Converters International Ltd

McKENZIE, Mr Timothy, Business Development Manager, Consumer Household Equipment Rental Providers Association

MITCHELL, Ms Gemma, Managing Solicitor, Consumer Credit Legal Service (WA) Inc

NAGLE, Mr Peter, Consultant, Credit Repair Australia

NAGY, Ms Miranda, Principal Lawyer, Maurice Blackburn Lawyers

PARIS, Mr Benjamin, Non-Executive Director, Personal Insolvency Professionals Association

PATTISON, Mr Clive, Research and Campaigns Officer, Finance Sector Union

PROSKE, Ms Corinne, General Manager, Retail and Online, Good Shepherd Microfinance

RUDD, Mr Michael, Director, National Credit Providers Association

SYMES, Mr Richard George, Chief Executive Officer and Founder, Credit Repair Australia

TURCO, Ms Georgia, Paralegal, Consumer Credit Legal Service (WA) Inc

WOOD, Mr Richard, Credit Manager, Good Shepherd Microfinance

Tuesday 22 January 2019 - Brisbane

Senators in attendance: Senators Hanson-Young, Hume, McAllister, Stoker.

Witnesses:

BEAMAN, Mr Matthew, Group General Council, FlexiGroup Limited

DEVLIN, Mr Tony, National Manager, Moneycare Program, The Salvation Army Australia

DIAMOND, Mr Larry, Co-Founder and Chief Executive Officer, Zip.co

EISEN, Mr Anthony, Executive Chairman and Co-Founder, Afterpay

FORSBERG, Mr Peter, Chief Financial Officer, Thorn Group Limited

GRAY, Mr Peter, Co-Founder and Chief Operations Officer, Zip.co

HALSE, Major Brad, National Head of Government Relations, The Salvation Army Australia

HARRISON, Dr Paul, Director, Centre for Employee and Consumer Wellbeing, Deakin University

HOLMES, Mr Paul, Senior Lawyer, Civil Justice Services (Consumer Protection), Legal Aid Queensland

HYDE, Ms Carly, Policy Lead, Queensland Council of Social Service

JAMES, Ms Kylie (Rebecca), Chief Executive Officer, FlexiGroup Limited

LORD, Mr Timothy, Chief Credit Officer, FlexiGroup Limited

LUCE, Mr Tim, Chief Executive Officer, Thorn Group Limited

McGRATH, Ms Rose, Senior Policy Officer, Queensland Council of Social Service

MOLNAR, Mr Nick, Chief Executive Officer and Co-Founder, Afterpay

Thursday 24 January 2019 - Canberra

Senators in attendance: Senators Hume, McAllister.

Witnesses:

ALLISON Ms Leigh, Acting National Manager, Deduction and Confirmation, Department of Human Services

BERGMAN, Mr David, National Manager, Insolvency and Trustee Services, Australian Financial Security Authority

FIELD, Mr Philip, Lead Ombudsman, Banking and Finance, Australian Financial Complaints Authority

FOREMAN Ms Lisa, Group Manager, Families and Communities, Department of Social Services

HEFREN-WEBB Ms Elizabeth, Deputy Secretary, Department of Social Services

KIRK, Mr Greg, Senior Executive Leader, Strategy Group, Australian Securities and Investments Commission

LOCKE, Mr David, Chief Ombudsman and Chief Executive Officer, Australian Financial Complaints Authority

LUU, Ms Nghi, Acting Principal Adviser, Financial System Division, Markets Group, Department of the Treasury

LYNCH, Ms Kate, Principal Adviser, Consumer and Corporations Policy Division, Markets Group, Department of the Treasury

MATTHEWS Mr Gavin, General Manager, Older Australians, Department of Human Services

MIKULA, Mr Christian, Senior Specialist, Deposit Takers, Credit and Insurers, and Regional Commissioner, ACT, Australian Securities and Investments Commission

O'ROURKE, Ms Kate, Principal Adviser, Consumer and Corporations Policy Division, Markets Group, Department of the Treasury

SAADAT, Mr Michael, Senior Executive Leader, Deposit Takers, Credit and Insurers, Australian Securities and Investments Commission

SHAW, Mr Paul, National Manager, Regulation and Enforcement, Australian Financial Security Authority

