APPENDIX 1

Submissions and additional information received by the Committee

Submissions

1  CRANApplus
2  Name Withheld (plus an attachment)
3  Ms Sue Tettmann
4  Confidential
5  Confidential
6  Name Withheld
7  Ms Angela Gifford
8  Name Withheld
9  Mr Rod Wyber
10 Name Withheld
11 Confidential
12 Confidential
13 Confidential
14 Confidential
15 Confidential
16 Confidential
17 Confidential
18 Ms Marian Gedye
19  Confidential
20  Confidential
21  Name Withheld
22  Confidential
23  Name Withheld
24  Confidential
25  Name Withheld
26  Confidential
27  Confidential
28  Confidential
29  Name Withheld
30  Confidential
31  Confidential
32  Confidential
33  Confidential
34  Name Withheld
35  Exercise and Sports Science Australia
36  Confidential
37  Confidential
38  Southern Migrant and Refugee Centre
39  Ms Marilyn Murray
40  Name Withheld
41  Confidential
42 Name Withheld
43 Confidential
44 Confidential
45 Confidential
46 Ms Carmel Egan
47 Confidential
48 Confidential
49 Confidential
50 Confidential
51 Confidential
52 Confidential
53 Confidential
54 Confidential
55 Name Withheld
56 Confidential
57 Confidential
58 Confidential
59 Yass Valley Aged Care Ltd
60 Confidential
61 Confidential
62 Confidential
63 Confidential
64 Confidential
Volunteering Tasmania

Name Withheld

Confidential

Ms Debra Ireland

Name Withheld (plus a supplementary submission)

Confidential

Confidential

Confidential

Confidential

J. Zubevich, E. Rogers and J. Lindley

Confidential

WA Dementia Training Study Centre

National Aged Care Alliance

Benetas (Anglican Aged Care Services Group)

Name Withheld

Ms Sheri Lochner

Name Withheld

Name Withheld

Dietitians Association of Australia

Confidential

Confidential

Confidential

Confidential
Australian Indigenous Doctors Association; Congress of Aboriginal and Torres Strait Islander Nurses and Midwives; Indigenous Allied Health Australia; and National Aboriginal and Torres Strait Islander Health Workers Association (plus nine attachments)

National Foundation for Australian Women (plus an attachment)

Australian Federation of AIDS Organisations; and National Association of People with HIV Australia

Volunteering SA and NT
109 Jewish Care Victoria
110 Confidential
111 Name Withheld
112 Confidential
113 Name Withheld
114 Confidential
115 Name Withheld
116 Confidential
117 Name Withheld
118 Confidential
119 Confidential
120 Name Withheld
121 Confidential
122 Confidential
123 Name Withheld
124 Name Withheld
125 Confidential
126 Name Withheld
127 Confidential
128 Confidential
129 Name Withheld
130 Ethnic Communities' Council of Victoria
131 Confidential
<table>
<thead>
<tr>
<th>Name/Withheld</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rural Health Workforce Australia</td>
</tr>
<tr>
<td>NSW Nurses and Midwives' Association</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Palliative Care Australia</td>
</tr>
<tr>
<td>Resthaven Inc</td>
</tr>
<tr>
<td>Name Withheld</td>
</tr>
<tr>
<td>Australian Psychological Society</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Dr Sharon Mackenzie</td>
</tr>
<tr>
<td>Health Care Consumers Association of the ACT Inc</td>
</tr>
<tr>
<td>Aged Care Illawarra Workforce Action Group</td>
</tr>
<tr>
<td>Name Withheld</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td>Confidential</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>---</td>
</tr>
<tr>
<td>178</td>
</tr>
<tr>
<td>179</td>
</tr>
<tr>
<td>180</td>
</tr>
<tr>
<td>181</td>
</tr>
<tr>
<td>182</td>
</tr>
<tr>
<td>183</td>
</tr>
<tr>
<td>184</td>
</tr>
<tr>
<td>185</td>
</tr>
<tr>
<td>186</td>
</tr>
<tr>
<td>187</td>
</tr>
<tr>
<td>188</td>
</tr>
<tr>
<td>189</td>
</tr>
<tr>
<td>190</td>
</tr>
<tr>
<td>191</td>
</tr>
<tr>
<td>192</td>
</tr>
<tr>
<td>193</td>
</tr>
<tr>
<td>194</td>
</tr>
<tr>
<td>195</td>
</tr>
<tr>
<td>196</td>
</tr>
<tr>
<td>197</td>
</tr>
<tr>
<td>198</td>
</tr>
<tr>
<td>199</td>
</tr>
<tr>
<td>200</td>
</tr>
</tbody>
</table>
Confidential

Confidential

Confidential

Gratis Recruitment

Federation of Ethnic Communities' Councils of Australia

Australian Unity

Associate Professor Denise Jepsen

Allied Health Professions Australia

HammondCare

Australian Medical Association

Catholic Health Australia

Illawarra Forum (plus an attachment)

Brightwater Care Group

GLBTI Rights in Ageing Inc

Queensland Nurses' Union

Name Withheld

Australian Association of Gerontology

Name Withheld

Baptist Care Australia

Aged Care Guild (plus a supplementary submission)

Australian Bureau of Statistics (plus an attachment)

Leading Age Services Australia

IRT Group
Name Withheld

Australian Nursing and Midwifery Federation (plus two attachments)

Better Caring

Queensland Government

Confidential

Aged and Community Services Australia

Name Withheld

Name Withheld

Australian Society of Physician Assistants

Name Withheld

Name Withheld

Mr Denis Jones

Australian Association of Social Workers

Healthy Ageing Research Group, La Trobe University

Services for Australian Rural and Remote Allied Health

Confidential

Benevolent Society

Local Government Association of Northern Territory

Confidential

Australian Human Rights Commission

Health Services Union

Ms Jan Barham MLC

Business Council of Co-operatives and Mutuals
<table>
<thead>
<tr>
<th>Page</th>
<th>Organization/Individual</th>
</tr>
</thead>
<tbody>
<tr>
<td>247</td>
<td>United Voice</td>
</tr>
<tr>
<td>248</td>
<td>Health Workers Union</td>
</tr>
<tr>
<td>249</td>
<td>Dr Maree Bernoth</td>
</tr>
<tr>
<td>250</td>
<td>Confidential</td>
</tr>
<tr>
<td>251</td>
<td>Australian College of Rural and Remote Medicine</td>
</tr>
<tr>
<td>252</td>
<td>Name Withheld (plus an attachment)</td>
</tr>
<tr>
<td>253</td>
<td>Attendant Care Industry Association</td>
</tr>
<tr>
<td>254</td>
<td>Australian Council of Trade Unions</td>
</tr>
<tr>
<td>255</td>
<td>Australian Services Union</td>
</tr>
<tr>
<td>256</td>
<td>UnitingCare Australia (plus a supplementary submission)</td>
</tr>
<tr>
<td>257</td>
<td>Name Withheld</td>
</tr>
<tr>
<td>258</td>
<td>Ms Mirrigan Dennis</td>
</tr>
<tr>
<td>259</td>
<td>Name Withheld</td>
</tr>
<tr>
<td>260</td>
<td>Name Withheld</td>
</tr>
<tr>
<td>261</td>
<td>Name Withheld</td>
</tr>
<tr>
<td>262</td>
<td>Name Withheld</td>
</tr>
<tr>
<td>263</td>
<td>Ms Mary Ebbott</td>
</tr>
<tr>
<td>264</td>
<td>Mr David Fraser</td>
</tr>
<tr>
<td>265</td>
<td>Ms Stephanie Warren</td>
</tr>
<tr>
<td>266</td>
<td>Name Withheld</td>
</tr>
<tr>
<td>267</td>
<td>Name Withheld (plus two attachments)</td>
</tr>
<tr>
<td>268</td>
<td>Municipal Association of Victoria</td>
</tr>
<tr>
<td>269</td>
<td>Carers Australia</td>
</tr>
</tbody>
</table>
Anglicare Australia (plus a supplementary submission)

Name Withheld

Volunteering Victoria

Name Withheld

Name Withheld

Aged and Community Services Tasmania

Speech Pathology Australia

National Disability Services

National Seniors Australia

Ms Jennifer Abbey

Name Withheld

Royal Australian College of General Practitioners (plus an attachment)

Occupational Therapy Australia

COTA Australia

Law Society of New South Wales

Australian College of Nursing

Name Withheld

Ms Kim McKenzie

Name Withheld

Ms Susan Henderson

Professor Sara Charlesworth

Victorian Healthcare Association

Confidential
Department of Health

People Living With HIV Community Forum WA

Combined Pensioners and Superannuants Association of NSW Inc
Response from IRT
Response from Australian Aged Care Quality Agency

National Rural Health Alliance

Confidential

Confidential

Confidential

Confidential

Dr Robyn Thompson

Aged Care Crisis Inc (plus two supplementary submissions and three attachments)

Hall and Prior Aged Care Organisation

Confidential

HANMAC Pty Ltd

Ms Jennifer Davis

Eldercare

National LGBTI Health Alliance

Mr Paul Baxter
Additional Information

1. New Roles in Community Services and Health Scoping Project, Community Services and Health Industry Skills Council, from Australian Association of Social Workers, received 28 April 2016
3. Information following on from public hearings in late 2016, from Department of Health, received 3 March 2017
4. Information, from Warrigal, received 25 March 2017
5. Lungurra Ngoora Community Care Service Evaluation Report August 2010, from WA Centre for Health and Ageing, University of Western Australia, received 19 June 2017
6. Lungurra Ngoora - a pilot model of care for aged and disabled in a remote Aboriginal community – can it work?, from WA Centre for Health and Ageing, University of Western Australia, received 19 June 2017
7. 'Gotta be sit down and worked out together': views of Aboriginal caregivers and service providers on ways to improve dementia care for Aboriginal Australians, from WA Centre for Health and Ageing, University of Western Australia, received 19 June 2017

Answers to Questions on Notice

1. Answers to Questions taken on Notice during 28 April public hearing, received from Australian Psychological Society, 11 May 2016
2. Answers to Questions taken on Notice during 28 April public hearing, received from Healthy Ageing Research Group, La Trobe University, 16 May 2016
3. Answers to Questions taken on Notice during 28 April public hearing, received from Australian Association of Gerontology, 19 May 2016
4. Answers to Questions taken on Notice during 28 April public hearing, received from Royal Australian College of General Practitioners, 23 May 2016
5. Answers to Questions taken on Notice during 28 April public hearing, received from Centre for Cultural Diversity in Ageing, 13 October 2016
6. Answers to Questions taken on Notice during 28 April public hearing, received from Speech Pathology Australia, 24 October 2016
7. Answers to Questions taken on Notice during 28 April public hearing, received from Australian Association of Social Workers, 3 November 2016
Answers to Questions taken on Notice during 27 September public hearing, received from Baptistcare, 27 October 2016

Answers to Questions taken on Notice during 27 September public hearing, received from St Ives Home Care, 9 November 2016

Answers to Questions taken on Notice during 27 September public hearing, received from Aged and Community Services WA, 30 November 2016

Answers to Questions taken on Notice during 28 September public hearing, received from Bethanie Group, 26 October 2016

Answers to Questions taken on Notice during 25 October public hearing, received from Occupational Therapy Australia, 25 November 2016

Answers to Questions taken on Notice during 26 October public hearing, received from MacDonnell Regional Council, 25 November 2016

Answers to Questions taken on Notice during 31 October public hearing, received from Wicking Dementia Research and Education Centre, University of Tasmania, 25 November 2016

Answers to Questions taken on Notice during 31 October public hearing, received from National Rural Health Alliance, 19 December 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Services for Australian Rural and Remote Allied Health, 5 November 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Australian Institute of Health and Welfare, 16 November 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Alzheimer's Australia, 21 November 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Department of Health, 29 November 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Aged and Community Services Australia, 1 December 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Department of Education and Training, 2 December 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Palliative Care Australia and Palliative Care Nurses Australia, 2 December 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Australian Bureau of Statistics, 5 December 2016

Answers to Questions taken on Notice during 3 November public hearing, received from Department of Immigration and Border Protection, 6 December 2016

Answers to Questions taken on Notice during 13 June public hearing, received from Department of Health, 19 June 2017
Correspondence

1  Letter clarifying evidence given at the 3 November 2016 public hearing, received from Australian Bureau of Statistics, 5 December 2016

Tabled Documents

1  Diagram, tabled by Healthy Ageing Research Group, La Trobe University, at Melbourne public hearing 28 April 2016

2  Opening statement, tabled by Australian Skills Quality Authority, at Melbourne public hearing 28 April 2016

3  Training for aged and community care in Australia report, tabled by Australian Skills Quality Authority, at Melbourne public hearing 28 April 2016

4  Australian Unity Independent and Assisted Living 2015 workforce by proportion and expected labour market employment growth table, tabled by Australian Unity, at Melbourne public hearing 28 April 2016

5  The Training Program Streaming and process of learning table, tabled by Australian Unity, at Melbourne public hearing 28 April 2016

6  Culture, Communication and Relationships brochure, tabled by Brightwater Care Group, at Perth public hearing 27 September 2016

7  Submission, tabled by Australian Regional and Remote Community Services, at Darwin public hearing 25 October 2016

8  Solutions from the frontline, practical approaches to reduce the risk of abuse in aged and disability services, tabled by NSW Nurses and Midwives Association, at Canberra public hearing 3 November 2016

9  Who will keep me safe, Elder Abuse in Residential Aged Care, tabled by NSW Nurses and Midwives Association, at Canberra public hearing 3 November 2016

10 Nurses are Essential in Health and Aged Care Reform, A White Paper by ACN 2016, tabled by Australian College of Nursing, at Canberra public hearing 3 November 2016


12 Updated information for the Commonwealth's submission (no. 293), tabled by Department of Health, at Canberra public hearing 3 November 2016

13 Snap shot of LBHA Care Staff statistics, tabled by Lower Burdekin Home for the Aged Society, at Townsville public hearing 23 February 2017

14 My health, Queensland's future: Advancing health 2026, tabled by Queensland Health, at Townsville public hearing 23 February 2017