

Recommendations

Recommendation 1

2.61 The committee recommends that the Agency revise the AT information on its website to improve clarity around all aspects of the AT process, and ensure training and guidance is provided to NDIA staff to improve consistency in the information provided to participants, providers and AT assessors.

Recommendation 2

2.64 The committee recommends that a line item for trial costs of AT equipment be created and included in the plans of all relevant participants.

Recommendation 3

2.101 The committee recommends that the NDIA prescribe KPIs for the length of time in which staff must consider and process AT applications.

Recommendation 4

3.22 The committee recommends that the Agency publish criteria of the circumstances which will require the Agency to conduct further assessment beyond that provided by a registered therapist.

Recommendation 5

3.34 The committee recommends that the NDIA makes funding decisions based on outcomes rather on whether the item is considered mainstream, or could be used beyond its AT purpose.

Recommendation 6

3.62 The committee strongly recommends that the NDIA adopt the SWEP credentialing model for prescribing Assistive Technology.

Recommendation 7

3.82 The committee recommends the NDIA explore entering into agreements with state schemes for the prescription, assessment, and delivery of Assistive Technology to NDIS participants.

Recommendation 8

3.102 The committee recommends that the NDIA undertake an urgent review of all aspects of its AT delivery model, with specific focus on how it can utilise current state and territory equipment schemes, including bulk-purchasing, loan and recycling programs.

