



Mr David Brunoro
 Secretary
 Joint Committee of Public Accounts and Audit
 Parliament House
 Canberra ACT 2600

Dear Mr Brunoro

I am writing to notify the Committee of two amendments to the ATO's submission to the JCPAA for the Committee's annual hearing with the Commissioner of Taxation on Friday, 14 September 2012.

On page 30 of the submission, *Table 3: Commonwealth Ombudsman complaint volumes* should be replaced with the table below. Amendments are shown in red.

Cases Received	2008-09	2009-10	2010-11	2011-12²	% change on prior year
Approaches/complaints about ATO to Ombudsman ¹	1,266	1,594	2,589	2,717	+ 5%
Ombudsman initial enquiries for information (Status request)	-	-	146	298	+ 104%
Ombudsman enquiries for further information (Progress of Return & Investigation Briefs) to ATO	220	660	860	526	- 39%
Ombudsman Investigations referred to ATO	182	262	238	174	- 27%
Ombudsman Review Requests ('one last chance' referrals)	-	-	-	41	-
Cases Finalised	2008-09	2009-10	2010-11	2011-12	% change on prior year
Administrative deficiency	20	18	10	6	- 40%
Comments/Feedback/suggestions under s12(4)	-	-	-	48	-
Ombudsman Investigations	180	205	271	197	- 27%
Ombudsman Review requests	-	-	-	32	-

¹ Figures represent total approaches to the Ombudsman's Office. Only a portion of these are referred to the ATO for any level of investigation.

² As at 30 June 2012.

On page 32 of the submission, *Table 6: IGT recommendations* should be replaced with the table below. Amendments are shown in red.

Financial year	Reviews	Agreed	In principle	Agreed in part	Disagreed	For govt.	Open recs	Total
2012-13	1	11	3	6	1	1	20	22
2011-12	3	66	4	3	4	0	55	77
2010-11	4	11	3	7	2	4	3	27
2009-10	5	38	5	5	3	3	3	54
2008-09	1	1	0	0	0	0	0	1
2007-08	4	19	0	4	2	1	1	26
Total	18	146	15	25	12	9	82	207

Yours sincerely

Michael D'Ascenzo
 Commissioner of Taxation
 13 September 2012