



Emailed 30/8/02

**Barr Street  
Lady Barron  
Flinders Island 7255**

**House of Representatives  
Standing Committee on Transport and Regional Services  
Parliament House  
Canberra A.C.T. 2600**

Dear Sir,

I manage three tourist accommodation houses. The present air service is so unreliable that tourists hesitate to come here because of the risk that they will not be able to get off the island. Over recent years, many visitors have lost their money on failed airlines. Naturally this has had a damaging effect on visitor numbers. Clearly we need a service that is reliable and economical in reasonably fast modern aircraft. We feel we should at least get some of the benefits being offered to travellers on the Spirit 1 & 2, as we are part of Tasmania.

Many tourists are coming in on charter flights but this would change if there was an alternative, good, regular service. One of the complaints is that often luggage doesn't travel with the passengers. Tourists become very irate at this and in my opinion it is one of the first things that should be rectified.

Island business has made a real attempt to cater for tourists and I think keeping them viable is a real priority.

*Henwood.*

**Frances Henwood {Ms}**