October 2003

Mr Bob Charles, MP Chairman Joint Committee of Public Accounts and Audit Parliament House CANBERRA ACT 2600

Request for Information on Computer Related Security Breaches

I refer to your request of 16 September 2003 for details of any breaches of computer security that have occurred in the Department of Employment and Workplace Relations and its associated agencies since July 1998.

Stolen equipment is reported by the Department to the Australian Federal Police for investigation. Records are readily available only for the last two financial years: 2001/2002 and 2002/2003.

Breaches of computer security are treated by the Department in accordance with the Defence Signals Directorate Information Security Incident Detection, Reporting and Analysis Scheme (ISIDRAS).

The Department is not aware of any other significant events involving information technology security.

As requested, information from the portfolio agencies has been included.

This response is based on information currently available, but is subject to revision as further information becomes available through investigations by the agencies concerned.

If you require any further information the contact officer is Mark Haughey (02 6121 5077).

John Burston Chief Information Officer Department of Employment and Workplace Relations

### COMPUTER RELATED SECURITY BREACHES

# Department of Employment and Workplace Relations

| Date              | Incident         | Impact                                       |
|-------------------|------------------|--|
| November 1998     | Bogus email      | No material damage. No classified            |
|                   |                  | information accessed.                        |
| May 2000          | ILOVEYOU virus   | Email system unavailable for an estimated    |
|                   |                  | eight hours. No classified information       |
|                   |                  | accessed.                                    |
| FY0102 and FY0203 | Stolen equipment | During this time there were twenty four      |
|                   |                  | items of hardware along with their           |
|                   |                  | associated software reported stolen. None    |
|                   |                  | contained classified information and to date |
|                   |                  | investigations by the police have not        |
|                   |                  | resulted in the recovery of the equipment or |
|                   |                  | the apprehension of the offenders.           |
| September 2003    | WELCHIA virus    | Still under investigation. Limited           |
|                   |                  | disruption to services. No classified        |
|                   |                  | information accessed.                        |

## COMCARE

| Date          | Incident      | Impact   |
|---------------|---------------|--|
| November 1998 | Stolen laptop | Did not contain classified information and to date investigations by the police have not resulted in the recovery of the equipment or the apprehension of the offenders.                     |
| August 1999   | Stolen laptop | Did not contain classified information and to date investigations by the police have not resulted in the recovery of the equipment or the apprehension of the offenders.                     |
| April 2002    | Stolen laptop | Did not contain information classified above In-Confidence and to date investigations by the police have not resulted in the recovery of the equipment or the apprehension of the offenders. |
| August 2003   | Stolen laptop | Did not contain classified information and to date investigations by the police have not resulted in the recovery of the equipment or the apprehension of the offenders.                     |

### Office of the Employment Advocate

| Date           | Incident             | Impact  |
|----------------|----------------------|---|
| September 1999 | Three stolen laptops | None contained classified information. A person was charged with the offence but the equipment was not recovered. |
| October 1999   | Website hacked       | Limited disruption to services. No classified information accessed. Offender(s) not apprehended.                  |
| June 2001      | Website hacked       | Limited disruption to services. No classified information accessed. Offender(s) not apprehended.                  |

#### The Defence Force Remuneration Tribunal

| Date          | Incident      | Impact                                     |
|---------------|---------------|--|
| November 1999 | Laptop stolen | Did not contain classified information and |
|               |               | to date investigations by the police have  |
|               |               | not resulted in the recovery of the        |
|               |               | equipment or the apprehension of the       |
|               |               | offenders.                                 |

## Equal Opportunity for Women in the Workplace Agency

| Date              | Incident             | Impact                                    |
|-------------------|----------------------|---|
| FY0102 and FY0203 | Three stolen laptops | None contained classified information and |
|                   |                      | to date investigations by the police have |
|                   |                      | not resulted in the recovery of the       |
|                   |                      | equipment or the apprehension of the      |
|                   |                      | offenders.                                |

## The National Occupational Health & Safety Commission

| Date   | Incident                  | Impact                                     |
|--------|---------------------------|--|
| FY9899 | Four stolen laptops       | None contained classified information and  |
|        |                           | to date investigations by the police have  |
|        |                           | not resulted in the recovery of the        |
|        |                           | equipment or the apprehension of the       |
|        |                           | offenders.                                 |
| FY0001 | One stolen laptop and one | None contained classified information and  |
|        | stolen desktop            | to date investigations by the police have  |
|        |                           | not resulted in the recovery of the        |
|        |                           | equipment or the apprehension of the       |
|        |                           | offenders.                                 |
| FY0203 | Laptop stolen             | Did not contain classified information and |
|        |                           | to date investigations by the police have  |
|        |                           | not resulted in the recovery of the        |
|        |                           | equipment or the apprehension of the       |
|        |                           | offenders.                                 |

# Australian Industrial Relations Commission / Australian Industrial Registry

| Date              | Incident           | Impact                                     |
|-------------------|--------------------|--|
| FY0102 and FY0203 | Two stolen laptops | Did not contain classified information and |
|                   |                    | to date investigations by the police have  |
|                   |                    | not resulted in the recovery of the        |
|                   |                    | equipment or the apprehension of the       |
|                   |                    | offenders.                                 |