EMP Inquiry Submission No. 6

Employment and Workplace Relations Committee Fax: (02) 6277 \$706 Date: 19.7.03

As an older job seeker who has seen unemployment private providers from both the seeking and hiring angles, I am now convinced that the government and private employment agency situation has reached charade proportions and in need of a probe.

Admittedly, the Federal Government problems would appear to be under investigation, however, as a registered person with several private agencies, the following terms of reference into the examination into this field may justify consideration:

1. Examine the standards of service.

2. Substantiate claims on high re-employment figures.

3. Justify membership registration rate structure/fees for unemployed persons. 4. Assess if the National Employment Services Association and Recruitment & Consulting Services Association's, mission statements, alms, objectives and values are improving their members gualitative

standards.

5. Indicate if the work being done by government committees and retiree associations is having meaningful results.

6. Highlight massive job seeker problems with leading private and other providers. This is a regular talk-back feature on both national and commercial radio stations

7. Address other matters touching on this contentious issue.

This terms of reference is not meant to detract from the good specialisation provided by a few, it has been framed to help eradicate the questionable aspects in the recruitment profession, particularly toward older job seekers. Frank Hunt

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