



## Appendix B — Exhibits

- 1      Name withheld  
*Phishing Scam: Big Pond Service Cancellation Notice*
- 2      Telstra  
*Life's More Fun When You're Connected*  
(Related to Submission No. 22)
- 3      Telstra  
*Workshop 1: Mobile Phones Made Easy*  
(Related to Submission No. 22)
- 4      Telstra  
*How to Explore the World Wide Web*  
(Related to Submission No. 22)
- 5      Telstra  
*How to Use Your Mobile Phone*  
(Related to Submission No. 22)
- 6      Australian Communications and Media Authority  
*Digital Parenting*  
(Related to Submission No. 24)
- 7      Australian Seniors Computer Clubs Association  
*Bridging Research in Ageing and ICT Development*  
(Related to Submission No. 7)
- 8      Australian Seniors Computer Clubs Association  
*Additional Information*  
(Related to Submission No. 7)

- 9 Australian Seniors Computer Clubs Association  
*Seniors Telecommunication Issues and Concerns*  
(Related to Submission No. 7)
- 10 Australian Taxation Office  
*Australian Taxation Office - Refund Status*
- 11 Australian Taxation Office  
*Australian Government No-resident landlord scheme*
- 12 Australian Crime Commission  
*Serious and Organised Investment Fraud in Australia*  
(Related to Submission No. 9)
- 13 Australian Institute of Criminology  
*Trends and Issues - Risk factors for advance fee fraud victimisation*  
(Related to Submission No. 12)
- 14 Australian Institute of Criminology  
*Australasian Consumer Fraud Taskforce: Results of the 2010 and 2011 online consumer surveys*  
(Related to Submission No. 12)
- 15 Queensland University of Technology  
*The Donald Mackay Churchill Fellowship to study methods for preventing and supporting victims of online fraud*  
(Related to Submission No. 49)
- 16 National Seniors Australia and National Seniors Australia Ltd  
*Older Australians and the Internet: Bridging the Digital Divide*  
(Related to Submission No. 29)