

Appendix I – Summary of assistance under the Support for Trafficked People Program

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The Support for Trafficked People Program (Support Program) provides individualised case management, with support tailored to the particular needs of each client. Clients have access to a range of support and assistance as required.

The types of assistance available, depending on need and circumstances, can include:

All Streams

Medicare and Pharmaceutical Benefits Scheme

<u>Emergency items</u> such as clothing and personal items on entry to the Support Program and at other times such as during a safety-related change of accommodation

<u>Counselling</u> – clients may require assistance with specialised counselling because of their trafficking experiences

<u>Additional medical fees</u> for services related to the Support Program and/or criminal justice process and/or a Witness Protection (Trafficking) visa processes

<u>Training/education</u> – clients are encouraged to undertake vocational training to improve their options and opportunities including English language training, as well as courses that assist in the socialisation of clients

Access to interpreter and translation services

<u>Legal/migration advice</u> – clients may be assisted with the cost of legal/migration advice that involves Support Program matters and/or the criminal justice process

Assessment Stream, Extended Intensive Support, Temporary Trial Support

<u>Living allowance</u> – based on financial need and not to exceed 89 per cent of the applicable rate of Special Benefit (extra for dependent children living with the client)

Financial assistance with short term, furnished accommodation

Justice Support Stream

<u>Financial assistance to enter long term accommodation – may include help with bond and initial rent</u>

<u>Household set up costs</u> – help with basic home set up which may include essential furniture, utensils, and whitegoods

<u>Centrelink benefits</u> – clients covered by a Criminal Justice Stay visa / Witness Protection (Trafficking) visa may be eligible for Centrelink benefits such as Special Benefit, Rent Assistance, Health Care Card, Family Tax Benefit

Transition period

When exiting the Support Program, clients are provided with assistance during the 20 day transition period in line with their needs and circumstances including the Support Stream they are exiting from.