

1 November 2012

The Secretary
Joint Committee on the National Broadband Network
PO Box 6021
Parliament House
CANBERRA ACT 2600

Dear Sir/Madam

**RE: FOURTH REVIEW OF NBN ROLL OUT
QUESTIONS ON NOTICE 9/10/2012**

We refer to the sitting of the Joint Parliamentary Committee held on 9th October 2012, in particular the question quoted below:-

Senator GALLACHER: I can accept that during cyclones, floods and long-term disasters, but I wonder about the actual instances of power outages over six hours in any capital city or rural area.

ACTING CHAIR: Outside of natural disasters, I think is the question.

Mr Morgan: We record the outages and we have had 22,000 or so power outages with our clients in the last 12 months.

Senator GALLACHER: Have they exceeded six hours?

Mr Morgan: I would have to take that on notice and come back to you with the duration. We record it as an event.

In response to the question on notice, the term 'mains failure notification' equates to a signal received into the Tunstall monitoring centre due to a power outage. We have analysed our national data base for the months of January 2012, May 2012 and August 2012.

During those months we received the following information about mains failures relating to clients monitored by Tunstall:

January 2012 = 5229 total mains failure notifications
Of which 1023 were greater than 8 hours within any 24 hour period.



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May 2012 = 5162 total mains failure notifications
Of which 1150 were greater than 8 hours within any 24 hour period.

August 2012 = 4914 total mains failure notifications
Of which 1118 were greater than 8 hours within any 24 hour period.

On this basis, a monthly average of 1097 equates to approximately 13,164 instances per year of mains failures greater than 8 hours.

If I can assist with any further information please do not hesitate to contact me.

Yours faithfully


Gary Morgan
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