House of Representatives Infrastructure and Communications Committee

Inquiry into the role and potential of the NBN

Questions on Notice – Maha Krishnapillai, Director Government & Corporate Affairs, Optus undertook to provide the following information:

1. How Optus prices the premium speed services as compared to entry level services?

- Optus has not released any information in regards to pricing for National Broadband Network services.
- Optus currently offers a number of plans for fixed broadband customers which can be accessed through our website www.optus.com.au/home/broadband/

2. Optus held data on the growth of innovative small businesses sector and SMB's that consist of home businesses or shop fronts

• Optus information on the growth of small business customers is deemed commercially sensitive and therefore cannot be disclosed.

3. Does Optus hold data on customers who hook a Wi-Fi router on the end of an HFC or other broadband connection?

• Optus has seen a shift towards our customers opting for Wi-Fi modems for their fixed broadband connections in recent times. One of the key advantages of Wi-Fi is the ability to use multiple devices within the home and we consider this trend to continue as fixed and mobile broadband speeds increase.