The Parliament of the Commonwealth of Australia

Advisory Report on the Fair Work Amendment (Tackling Job Insecurity) Bill 2012

House of Representatives Standing Committee on Education and Employment

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Membership of the Committee

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Mr Dan Tehan MP* (from 29 November 2012)

* Mr Bandt and Mr Tehan are supplementary members of the Committee for the purposes and duration of the inquiry into the Fair Work Amendment (Tackling Job Insecurity) Bill 2012.

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Terms of reference ՝Կe text of th The terms of reference are the text of the Fair Work Amendment (Tackling Job Insecurity) Bill 2012.

List of abbreviations

ABI	Australian Business Industrial – the industrial relations affiliate of the New South Wales Business Chamber
ABS	Australian Bureau of Statistics
ACCI	Australian Chamber of Commerce and Industry
ACTU	Australian Council of Trade Unions
AEU	Australian Education Union
Ai Group	Australian Industry Group
AIER	Australian Institute of Employment Rights
AMMA	Australian Mines and Metals Association
APS	Australian Public Service
APSC	Australian Public Service Commission
CCI WA	Chamber of Commerce and Industry of Western Australia
DEEWR	Department of Education, Employment and Workplace Relations
ERO	Equal Remuneration Order
FECCA	Federation of Ethnic Communities' Councils of Australia
FWA	Fair Work Australia (now the Fair Work Commission)
FWC	Fair Work Commission

HIA Housing Industry Association

- NES National Employment Standards
- NTEU National Tertiary Education Union
- NUW National Union of Workers
- QNU Queensland Nurses' Union
- SEO Secure Employment Order

List of recommendations

Recommendation 1

The Committee recommends that the House of Representatives not pass the Fair Work Amendment (Tackling Job Insecurity) Bill 2012.

1

Fair Work Amendment (Tackling Job Insecurity) Bill 2012

Referral and conduct of inquiry

- 1.1 On 29 November 2012, the House of Representatives Selection Committee referred the Fair Work Amendment (Tackling Job Insecurity) Bill 2012 (the Bill) for inquiry and report. The text of the Bill is provided in Appendix A.
- 1.2 The Bill was introduced by the Member for Melbourne who was subsequently appointed to the Committee for the purposes of this inquiry.
- 1.3 The reason for the referral was:

To determine whether the Bill adequately addresses the nature and effects of insecure work in Australia.¹

- 1.4 The inquiry was announced by media release on 6 December 2012 and received 20 submissions. A list of submissions is provided in Appendix B.
- 1.5 The Bill was discharged from the Notice Paper under Standing Order 116A on 18 March 2013 and restored to the Notice Paper on 20 March 2013.²
- 1.6 A public hearing was held in Melbourne on Friday 24 May 2013. A list of witnesses is available in Appendix C.

¹ House of Representatives Selection Committee, Report No. 73, *Consideration of Bills*, 29 November 2012, p. 3.

² aph.gov.au/Parliamentary_Business/Bills_Legislation/Bills_Search_Results/Result?bId=r4926

Scope of inquiry

- 1.7 Many submissions received by the Committee provided evidence relating to the broad nature of insecure work in Australia, however this report limits its focus to insecure work in so far as it relates directly to the Fair Work Amendment (Tackling Job Insecurity) Bill 2012. Many of the submissions make recommendations to amend the *Fair Work Act 2009* which are beyond the scope of the Bill.
- 1.8 This report considers on the Bill's ability to achieve its intended outcomes. It does not provide comment or make recommendations regarding the *Fair Work Act 2009* outside of the scope of the amendments proposed by the Bill.

Fair Work Commission

1.9 It is important to note that Fair Work Australia, as referred to by the Bill, was renamed the Fair Work Commission by the *Fair Work Amendment Act* 2012 on 4 December 2012.

Background

Australian workforce

- 1.10 In November 2012, there were approximately 11.5 million employed persons working in Australia. Of these, 7.3 million (63 per cent) had paid leave entitlements. Of the remaining employed persons:
 - nearly 2.2 million (19 per cent) were employees without paid leave entitlements;
 - 980,000 (9 per cent) were independent contractors; and
 - just over 1 million (9 per cent) were other business operators.³
- 1.11 For both males and females, the occupation group with the highest proportion of employees with paid leave entitlements was managers (95 per cent and 91 per cent respectively), followed by professionals (92 per cent and 89 per cent respectively).⁴
- 1.12 The occupation group with the lowest proportion of male employees with paid leave entitlements was labourers (56 per cent). The occupation group

³ Australian Bureau of Statistics (ABS), *Forms of employment*, cat. no. 6359.0, ABS, Canberra, 19 April 2013, p. 5.

⁴ ABS, Forms of employment, cat. no. 6359.0, ABS, Canberra, 19 April 2013, p. 7.

with the lowest proportion of female employees with paid leave entitlements was sales workers, and labourers (both 46 per cent).⁵

Casual employment

1.13 The Australian Bureau of Statistics (ABS) defines a casual worker as an employee who is without either paid sick or paid holiday leave entitlements. The ABS reported that the rate of casual employment arrangements in the Australian workforce has remained steady over the last ten years:

Australia's workforce is diverse. There is diversity in employment arrangements, flexible working time patters, and in the extent of part-time and casual employment. The rate of casual employment (those without either paid sick leave and paid holiday leave entitlements) has remained relatively steady over the last ten years.⁶

Casual loadings

- 1.14 Casual loadings are paid to employees in lieu of certain entitlements, such as paid sick leave or paid holiday leave. This loading is provided to casual employees through minimum wages in modern awards and enterprise agreements.⁷ During the award modernisation process, the former Australian Industrial Relations Commission (now the Fair Work Commission) determined that the standard casual loading in modern awards would be 25 per cent.⁸
- 1.15 Casual loadings are not a recent concept; there are examples of the incorporation of casual loadings in awards dating back as far as 1914. At its inception, the provision of casual loadings focused on the irregular nature of casual work. Broadly, the original concept intended to ensure that a casual worker received a similar annual income to a worker engaged in ongoing, uninterrupted employment.⁹

⁵ ABS, Forms of employment, cat. no. 6359.0, ABS, Canberra, 19 April 2013, p. 7.

⁶ ABS, Forms of employment, cat. no. 6359.0, ABS, Canberra, 19 April 2013, p. 3.

⁷ Enterprise Agreements may not include a casual loading, but must ensure the employees covered by the agreement are better off overall under the agreement than under the relevant award.

 ⁸ Department of Education, Employment and Workplace Relations (DEEWR), *Submission 17*, p.
5.

⁹ DEEWR, Submission 17, p. 5.

Casual conversions

- 1.16 Some casual employees have a right to request permanent work through casual conversion clauses in modern awards. During the awards modernisation process, the former Australian Industrial Relations Commission (now Fair Work Commission) indicated that casual conversion provisions would be maintained where they were already an industry standard. Currently, 26 of 122 modern awards contain some form of casual conversion clause.¹⁰
- 1.17 Enterprise agreements can also include casual conversion clauses. 17 per cent of agreements, covering 24.8 per cent of employees, currently provide for conversion of casual employees to other forms of employment.¹¹As enterprise agreements are usually limited to an employer's enterprise, there is greater variation in the terms of casual conversion clauses in enterprise agreements than in modern awards.¹²

Protection from unfair dismissal under the Fair Work Act 2009

1.18 Contracted and casual employees are granted protection from unfair dismissal under Section 382 of the *Fair Work Act 2009*, provided that they have served the requisite minimum employment period.¹³

Casual employees

- 1.19 Casual employees are protected from unfair dismissal if they have:
 - satisfied the minimum qualifying periods;
 - worked on a regular and systematic basis; and
 - have a reasonable expectation of continuing engagement on a regular and systematic basis.¹⁴

Rolling contract employees

- 1.20 Rolling contract employees are not considered to have been unfairly dismissed under the *Fair Work Act 2009* if they have been engaged under a contract of employment:
 - for a specified period of time;
 - for a specified task; or,

¹⁰ DEEWR, Submission 17, p. 5.

¹¹ DEEWR, Submission 17, p. 6.

¹² DEEWR, Submission 17, p. 6.

¹³ The requisite minimum employment period is 12 months for employees of businesses with fewer than 15 employees and 6 months in all other cases.

¹⁴ Fair Work Act 2009, s. 384(2).

• for the duration of a specified season.

Provided that the employment is terminated:

- at the end of the period;
- on completion of the task; or,
- at the end of the season.¹⁵

Context of the inquiry

1.21 The Bill was introduced by the Member for Melbourne, Mr Adam Bandt MP. In his first reading speech, Mr Bandt stated that insecure work practices impact millions of Australians' capacity to plan for the future:

> We are now in a position in which one in four employees in this country does not enjoy paid leave. That is a national shame. It is something that we need to tackle, because it is having an effect on the ability of millions of people around this country to plan their lives and to take the kind of steps necessary that the rest of us take for granted to live a secure and planned life.¹⁶

1.22 In his speech, Mr Bandt referred to the reports *Lives on Hold: Unlocking the potential of Australia's workforce,* released by the Australian Council of Trade Unions (ACTU) in May 2012; and *Shifting Risk: Work and working life in Australia,* released by the ACTU in 2010.¹⁷ He stated that these reports highlight the increasing stress placed upon workers:

They observed that people are now required to absorb more financial, social and economic risks and therefore experience much more financial and social stress.¹⁸

- 1.23 Subsequent to the release of these reports (October 2010 and May 2012 respectively) by the ACTU and the introduction of the Bill (November 2012), the Commonwealth Government has:
 - published the findings of the Fair Work Act Review;
 - passed the Fair Work Amendment Act 2012; and
 - introduced the Fair Work Act Amendment Bill 2013.

¹⁵ Fair Work Act 2009, s. 386(2).

¹⁶ Adam Bandt MP, Member for Melbourne, *House of Representatives Hansard*, 26 November 2012, p. 13090.

¹⁷ Adam Bandt MP, Member for Melbourne, *House of Representatives Hansard*, 26 November 2012, p. 13090.

¹⁸ Adam Bandt MP, Member for Melbourne, *House of Representatives Hansard*, 26 November 2012, p. 13090.

1.24 It is worth noting that the *Fair Work Amendment Act 2012* and the proposed amendments of the Fair Work Amendment Bill 2013 mean that the Fair Work legislation environment is now different to the one into which the Fair Work Amendment (Tackling Job Insecurity) Bill 2012 was introduced.

Review of Fair Work Legislation

- 1.25 In June 2012, the Department of Education, Employment and Workplace Relations (DEEWR) published the findings of the Fair Work Act Review in a report titled *Towards more productive and equitable workplaces: an evaluation of the Fair Work legislation*.¹⁹
- 1.26 The review was conducted by a panel of three independent experts, the Fair Work Act Review Panel (the Panel), as part of the Commonwealth Government's commitment to commence a post-implementation review of the *Fair Work Act 2009* within 2 years of its full implementation. The Panel made 53 recommendations.²⁰
- 1.27 The Panel found that the Act was broadly meeting its objectives and did not require wholesale change. The Panel made a range of, mainly technical, recommendations to improve the operation of the legislation without compromising productivity and fairness in the workplace.²¹
- 1.28 The *Fair Work Amendment Act 2012* was passed by the Parliament in December 2012. The Act implemented approximately one third of the Panel's recommendations. This included amendments to unfair dismissal provisions, the functions of the Fair Work Commission (FWC) and a range of technical and clarifying amendments.²²
- 1.29 On 21 March 2013, the Commonwealth Government introduced the Fair Work Amendment Bill 2013. This Bill would implement further Panel recommendations.²³

Outline of the Fair Work Amendment (Tackling Job Insecurity) Bill 2012

1.30 The Fair Work Amendment (Tackling Job Insecurity) Bill 2012 (the Bill) seeks to grant casual and rolling contract employees, and their unions, the

¹⁹ Australian Government, *Towards more productive and equitable workplaces: an evaluation of the Fair Work legislation,* DEEWR, Canberra, 15 June 2012.

²⁰ DEEWR, Fair Work Amendment Bill 2013: Explanatory Memorandum, p. 1.

²¹ DEEWR, Fair Work Amendment Bill 2013: Explanatory Memorandum, p. 1.

²² DEEWR, Fair Work Amendment Bill 2013: Explanatory Memorandum, p. 1.

²³ DEEWR, Fair Work Amendment Bill 2013: Explanatory Memorandum, p. 1.

right to request a 'secure employment arrangement' from their employer at any time before or after they have commenced employment.

- 1.31 The Bill has one Schedule of 18 amendments to the *Fair Work Act 2009*.
- 1.32 Item 11 inserts new Part 2-7B, setting out secure employment arrangements. Division 2 provides for requests for secure employment arrangements. Division 3 provides for the making of secure employment orders by the Fair Work Commission (FWC).
- 1.33 Items 12 and 13 provide penalties for contravening a secure employment order (as determined in Part 2-7B).
- 1.34 Item 14 places secure employment arrangements under the function of the FWC with items 15 and 16 requiring the Fair Work Commission to research the operation of Part 2-7B in relation to requests for secure employment arrangements. Item 18 provides Fair Work inspectors powers to issue compliance notices in relation to secure employment orders.
- 1.35 The other proposed amendments are consequential amendments.

Part 2-7B, Division 2 – Requests for secure employment arrangements

- 1.36 The new Part 2-7B provides for requests to change from casual or rolling contract employment to secure employment arrangements and the making of secure employment orders.
- 1.37 Division 2 of part 2-7B comprises two clauses. Clause 306L enables written requests from employees or by employee organisations, if requested by the employee, to change from casual employment to secure employment arrangements. The employer must provide a response to the request within 21 days, and if the request is refused, then reasons for the refusal must be provided. This clause also specifically excludes 'small business exempt casual[s]'²⁴.
- 1.38 Clause 306M is the same as Clause 306L except for replacing 'casual employees' with 'rolling contract employees'. There is no exclusion relating to small business exempt casual[s] in this clause.

Part 2-7B, Division 3 – Secure employment orders

- 1.39 Division 3 of Part 2-7B consists of seven clauses relating to the introduction of secure employment orders.
- 1.40 Clause 306N proposes that the FWC may, on receiving an application under section 306P, make any secure employment order it considers appropriate to provide, or to maintain, secure employment arrangements

²⁴ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306L(5).

for the person(s) to whom the order will apply.²⁵ The secure employment order must specify the employer(s) who are required to comply with the order, being the employer(s) of the relevant person(s).²⁶

- 1.41 A secure employment order may apply to:
 - any one of the following persons (a *relevant person*):
 - a casual employee;
 - a rolling contract employee;
 - a prospective employee who, if employed at the time the application for the order was made, would be a casual employee or rolling contract employee;
 - an employee who already has a secure employment arrangement;
 - a prospective employee who, if employed at the time the application for the order was made, would have a secure employment arrangement; or
 - two or more relevant persons; or
 - a class of relevant persons.²⁷
- 1.42 The class of relevant person may be described by reference to one or more of a particular:
 - industry or part of an industry;
 - kind of work;
 - type of employment;
 - employer.²⁸
- 1.43 A secure employment order cannot apply to small business exempt casual[s].²⁹
- 1.44 Clause 306P(1) sets out who can make an application for a secure employment order in relation to a request refused under section 306L or 306M. In the case of the employee making the request, either the employee or their representative organisation can make an application. There is also provision for the Age, Disability or Sex Discrimination Commissioners to make an application on behalf of an employee. In the case of an employee representative organisation making the request, only that organisation can make an application.³⁰

²⁵ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306N(1).

²⁶ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306N(4).

²⁷ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306N(2).

²⁸ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306N(3).

²⁹ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306N(5).

³⁰ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306P(1).

- 1.45 Clause 306P(2) relates to applications for secure employment orders other than in relation to requests refused under sections 306L or 306M. In these circumstances, a secure employment order application can be made by the organisation that is entitled to represent the interests of the relevant person(s); or the employer organisation that is entitled to represent the industrial interests of the employer of the relevant person(s).³¹
- 1.46 Clause 306Q sets out matters the FWC must take into account when deciding to make a secure employment order:
 - the needs of employees to have secure jobs and stable employment;
 - the employer's capacity to use arrangements that are not secure employment arrangements in cases where this is genuinely appropriate, having regards to the needs of the business;
 - the size of the employer(s) to whom the order will apply;
 - if the application was made under section 306P(2), whether the order would apply to the same employees and prospective employees, and require the same employers to comply with it, as are covered by a relevant modern award; or,
 - any other matter FWC considers relevant.³²
- 1.47 Clause 306R sets out provisions regarding the content of secure employment orders. Nonetheless, the FWC, in making a secure employment order, is not limited to the seven options provided by 306R.³³
- 1.48 Clause 306S allows secure employment orders to be implemented in stages as FWC thinks appropriate.
- 1.49 Clause 306T specifies that an employer must not contravene a secure employment order. This section links to the civil remedy provisions of the *Fair Work Act 2009* (Part 4-1) via amendment item 13. However, amendment item 17 provides that a contravention of a secure employment order is not a criminal offence.
- 1.50 Clause 306U deals with any inconsistency between modern awards, enterprise agreements and the secure employment orders. The term(s) of a modern award or agreement have no effect if they are less beneficial to an employee than the term(s) of the secure employment order.

³¹ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306P(2).

³² Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306Q.

³³ Fair Work Amendment (Tackling Job Insecurity) Bill 2012, c. 306R(2)

Stakeholders' response

- 1.51 The Bill attracted qualified support from unions, strong opposition from employer organisations, and support from organisations such as the Federation of Ethnic Communities' Councils of Australia (FECCA), the Australian Institute of Employment Rights (AIER) and St Vincent de Paul Society.³⁴
- 1.52 Employer organisations all expressed concern at the Bill and rejected the proposal, for example:

HIA strongly opposes the Bill.³⁵

CCI [WA] strongly opposes the passage of the Bill in its entirety.³⁶

I am writing on behalf of Australian Business Industrial to advise its opposition to the Fair Work Amendment (Tackling Job Insecurity) Bill 2012.³⁷

Ai Group strongly opposes the Bill and urges the Committee to recommend that the Bill not be passed.³⁸

ACCI strongly opposes these proposed new measures.³⁹

1.53 By contrast, unions supported the Bill's intentions to address insecure work but expressed reservation that the Bill, as drafted, addresses the issue, for example:

The AEU supports the Bill while recognising it as but an initial legislative response and more will be required to effectively address the unacceptable incidence and increasing rise of insecure work in Australia.⁴⁰

[The ACTU] believe that [the Bill] is insufficient on its own to effectively begin to address the issues associated with insecure work.⁴¹

1.54 Unions provided commentary on the broader issues of insecure work in Australia and provided advice and recommendations to amend the *Fair*

³⁴ Federation of Ethnic Communities' Councils of Australia (FECCA), *Submission 15*, p. 4; Australian Institute of Employment Rights (AIER), *Submission 6*, p. 2; St Vincent de Paul Society, *Submission 10*, p. 1.

³⁵ HIA, Submission 1, p. 1.

³⁶ Chamber of Commerce and Industry of Western Australia (CCI WA), Submission 11, p. 1.

³⁷ Australian Business Industrial NSW Business Chamber (ABI), *Submission* 12, p. 1.

³⁸ Australian Industry Group (Ai Group), Submission 14, p. 2.

³⁹ Australian Chamber of Commerce and Industry (ACCI), Submission 18, p. 2.

⁴⁰ Australian Education Union (AEU), *Submission* 2, p. 1.

⁴¹ Australian Council of Trade Unions (ACTU), Submission 5, p. 3.

Work Act 2009 beyond the scope of the Bill, which are beyond the scope of the inquiry.⁴²

Broad issue of insecure work

1.55 The broad issue of insecure work was raised repeatedly by unions in submissions⁴³ and at the public hearing in Melbourne.⁴⁴ The ACTU alluded to the range of effects of insecure work:

The effects of insecure work are felt far beyond that individual worker in the workplace; they are felt by families, communities and ultimately by our economy more generally. It is experienced at an individual level but its effect is much more profound.⁴⁵

1.56 The Committee received individual evidence from Ms Sharni Chan, an academic working in the university sector. The sector is distinctive in its working arrangements, which are often directly tied to the patterns of teaching or research projects.

Teaching contracts are for 13 weeks and research jobs are not contracted; you are a casual – so you are hired hour to hour.⁴⁶

1.57 Ms Chan, who has been engaged on a casual basis in the university sector over the previous decade, detailed her experience of long-term casual work and her inability to obtain secure work in her field:

> Being a casual is not something that gives me flexibility to balance work and family. Rather, I have had to make my whole life flexible in order to meet the demands of casual work, which can mean intermittent demand for your work. You have to be there. You cannot turn down any work, because you never know when the work might run out.⁴⁷

1.58 Employer organisations disagreed about the prevalence of insecure work in Australia. Mr Stephen Smith, the Director of National Workplace Relations for the Australian Industry Group (Ai Group), claimed that the issue of insecure work was exaggerated by unions:

⁴² For examples see: ACTU, Submission 5, pp. 3-6; AEU, Submission 2, pp. 2-3; NTEU, Submission 3, p. 4; Queensland Nurses' Union (QNU), Submission 4, p. 7; National Union of Workers (NUW), Submission 7, pp. 6-7.

⁴³ AUE, Submissions 2, p. 1; NTEU, Submission 3, p. 13; QNU, Submission 4, p. 4; ACTU, Submission 5, p. 3; NUW, Submission 7, p. 5; Australian Manufacturing Workers' Union (AMWU), Submission 9, p. 2.

⁴⁴ ACTU and NTEU, Transcript of Evidence, Melbourne, 24 May 2013, pp. 2-9.

⁴⁵ Mr Timothy Lyons, Assistant Secretary, ACTU, *Transcript of Evidence*, Melbourne, 24 May 2013, p. 2.

⁴⁶ Ms Sharni Chan, Member, NTEU, Transcript of Evidence, Melbourne, 24 May 2013, p. 5.

⁴⁷ Ms Sharni Chan, Member, NTEU, Transcript of Evidence, Melbourne, 24 May 2013, p. 3.

There is no casualisation or fixed-term employment problem in Australia. The problem as we see it is the ongoing attempts by unions to convince the public that there is a problem...⁴⁸

Committee comment

1.59 The complexities of balancing employer and employee requirements for flexibility with the problem of insecure work in Australia warrant further investigation; however this is beyond the scope of this inquiry and therefore outside of the scope of this report.

Technical concerns with the Bill

- 1.60 All stakeholders raised concerns regarding the technical aspects of the Bill. They either rejected the Bill, drew attention to perceived inadequacies in the Bill, or suggested improvements to the Bill.
- 1.61 Employee and employer organisations were concerned with the lack of clarity in relation to new terms introduced by the Bill.⁴⁹ DEEWR highlighted these concerns:

The Bill does not define a number of key terms which could lead to confusion and potentially increases the scope of the Bill beyond its intention.⁵⁰

- 1.62 Employer organisations expressed concerns regarding the increased powers provided to unions and the Fair Work Commission.⁵¹
- 1.63 Furthermore, stakeholders asserted that the operation of the Bill would create conflict with modern awards and enterprise agreements.⁵²

Uncertainty of terminology in the Bill

1.64 A key concern raised by stakeholders related to the lack of clear definitions throughout the Bill, including:

- 48 Mr Stephen Smith, Director, National Workplace Relations, Ai Group, *Transcript of Evidence*, Melbourne, 24 May 2013, p. 9.
- ABI, Submission 12, p. 2; DEEWR, Submission 17, pp. 2, 9, 11; St Vincent de Paul Society, Submission 10, p. 3; ACTU, Submission 5, pp. 13-17; AEU, Submission 2, p. 3; QNU, Submission 4, p. 6; DEEWR, Submission 17, p. 10; HIA, Submission 1, p. 1; Ai Group, Submission 14, p. 6; FECCA, Submission 15, p. 8.
- 50 DEEWR, Submission 17, p. 11.
- 51 Ai Group, Submission 14, pp. 2-5; HIA, Submission 1, pp. 2-3; Australian Mines and Metals Association (AMMA), Submission 19, pp. 5-7; ABI, Submission 12, pp. 1-3; Australian Public Service Commission (APSC), Submission 20, pp. 2-3.
- 52 DEEWR, Submission 17, pp. 9-10; Ai Group, Submission 14, p. 7; AMMA, Submission 19, p. 6; HIA, Submission 1, p. 3; CCI WA, Submission 11, pp. 2-3; ABI, Submission 12, p. 2.

- the lack of clear definition of 'rolling contract employee' and 'rolling contract basis';⁵³
- the lack of any definition for 'prospective employee';⁵⁴
- the expansion of the definition of 'secure employment arrangements' to include 'secure hours' to ensure no loss of employment hours upon conversion to secure employment arrangements;⁵⁵
- the unclear definition of an 'industry' in relation to secure employment orders;⁵⁶
- the lack of definition for 'working arrangement orders';⁵⁷ and,
- the lack of provisions dealing with the concept of employee 'length of service' in relation to secure employment arrangements.⁵⁸
- 1.65 A number of points of definitional conflict and omission were also identified, including:
 - the duplication of unions' ability to represent casual and fixed term employees in clauses 306L(2) and 306M(2);⁵⁹
 - the duplication of small business exemption in clause 306L when they are covered by clause 306Q and the *Fair Work Act 2009* itself;⁶⁰
 - the discrepancy between clauses 306N and 306R in relation to orders covering a single employee;⁶¹ and,
 - the omission of the Race Discrimination Commissioner from the listing of discrimination commissioners in clause 306P(1)(a)(iii).⁶²
- 1.66 Furthermore, DEEWR noted the need for additional provisions to outline the interaction between the Bill's amendments and current transitional instruments:

Further rules would need to be provided to govern the interaction between 'secure employment order' and transitional instruments made under the former *Workplace Relations Act* 1996.⁶³

- 60 ACTU, Submission 5, p. 14; AEU, Submission 2, p. 2.
- 61 AEU, Submission 2, p. 3; ACTU, Submission 5, p. 16.
- 62 FECCA, Submission 15, p. 8.
- 63 DEEWR, Submission 17, p. 11.

⁵³ ABI, Submission 12, p. 2; DEEWR, Submission 17, p. 9.

⁵⁴ DEEWR, Submission 17, p. 11; St Vincent de Paul Society, Submission 10, p. 3.

⁵⁵ ACTU, Submission 5, p. 17; AEU, Submission 2, p. 3; QNU, Submission 4, p. 6.

⁵⁶ DEEWR, Submission 17, p. 11.

⁵⁷ ACTU, Submission 5, p. 17.

DEEWR, Submission 17, p. 10; HIA, Submission 1, p. 1; St Vincent de Paul Society, Submission 10, p. 3; AEU, Submission 2, p. 3; ACTU, Submission 5, pp. 13-14; Ai Group, Submission 14, p. 6.

⁵⁹ ACTU, Submission 5, p. 15.

Committee comment

1.67 Concerns regarding the lack of clear definitions and clear limitations are exacerbated by the considerable powers granted by the Bill.

Powers granted by the Bill

- 1.68 Employer organisations and DEEWR expressed concern regarding the scope of the powers that the Bill would grant the Fair Work Commission and unions.⁶⁴ DEEWR noted that the scope of the secure employment orders set out in Part 2-7B, Division 3 of the Bill is 'potentially very broad'.⁶⁵
- 1.69 HIA asserted opposition to proposed FWC powers to make secure employment orders, stating that these proposed powers are without precedent:

To empower the FWC to dictate the way work is arranged within a business and to enable those terms to be applicable to all current and potentially future employees goes well beyond the powers of any court or tribunal.⁶⁶

1.70 In addition, employer organisations expressed concern regarding powers granted to unions which would allow them to apply for a secure employment order without employees making an application. ⁶⁷ The Australian Mines and Metals Association (AMMA) stated that:

Of particular concern is that the bill enables unions to apply to the FWC for 'secure employment orders' for a class of relevant persons, including a particular industry, part of an industry, kind of work, type of employment, or employer, without the relevant employees making a request for such an application. In essence the bill enables unions to impose union policy positions, opposing workplace flexibility and productivity, on the entire workplace or even industry.⁶⁸

1.71 By contrast, unions were supportive of the additional powers granted by the Bill.⁶⁹ The NTEU supported union involvement, particularly in relation to a dispute between employees and employers:

⁶⁴ DEEWR, Submission 17, p. 9; HIA, Submission 1, p. 2; Ai Group, Submission 14, pp. 5-6; AMMA, Submission 19, p. 7.

⁶⁵ DEEWR, Submission 17, p. 9.

⁶⁶ HIA, Submission 1, p. 2.

⁶⁷ Ai Group, Submission 14, pp. 5-6; HIA, Submission 1, p. 2; AMMA, Submission 19, p. 7.

⁶⁸ AMMA, Submission 19, p. 7.

⁶⁹ ACTU, Submission 5, pp. 10-11; NTEU, Submission 3, p. 10; QNU, Submission 4, p. 6; AMWU, Submission 9, p. 3.

The NTEU supports the option for a class of employees to be provided with secure employment orders and for the role of unions in applying for secure employment orders on behalf of their members. This will provide certainty to employees who may be in dispute with their employer and may not be able to negotiate a secure employment order.⁷⁰

1.72 FECCA also supported the role of unions as representative bodies for employees from culturally and linguistically diverse backgrounds, who may require assistance lodging requests in writing due to literacy barriers and unfamiliarity with the fair work legislative framework:

Concerns which may be identified in relation to the practical efficacy of this primary approach include potential lack of system's knowledge by employees, particularly new migrants, a fear of approaching an employer in relation to these provisions for fear of losing casual employment and literacy barriers that may hamper the ability to put the request in writing as mandated by the Bill.⁷¹

1.73 Although supportive of the additional powers granted by the Bill, the ACTU expressed concerns that the Bill does not outline the process that the FWC would adopt when considering a secure employment order:

The Bill does not appear to state the process to be adopted by the FWC in considering an application for a secure employment order or orders. Were FWC given the capacity to make secure employment orders, the ACTU believes it would be useful to clarify that FWC would have broad discretion in terms of the process adopted to determine an order (e.g. written submissions from the parties, private conferences, hearings).⁷²

1.74 In addition to a lack of clarity regarding the processes by which secure employment orders are to be considered, stakeholders expressed confusion regarding the interaction between enterprise agreements, awards and secure employment arrangements.⁷³

⁷⁰ NTEU, Submission 3, p. 10.

⁷¹ FECCA, Submission 15, p. 7.

⁷² ACTU, Submission 5, p. 16.

⁷³ DEEWR, Submission 17, pp. 9-10; HIA, Submission 1, p. 3; CCI WA, Submission 11, pp. 2-3; ABI, Submission 12, p. 2.

Interaction between enterprise agreements and secure employment arrangements

- 1.75 DEEWR noted that the Bill has the potential to undermine the terms of negotiated enterprise agreements by amending section 172(1) of the *Fair Work Act* 2009.⁷⁴
- 1.76 Section 172(1) of the Bill states that secure employment arrangements are a permitted matter for enterprise agreement content. However, under the Bill, the terms of a modern award or enterprise agreement would have no effect in relation to an employee to the extent that it is less beneficial to the employee than a term of a secure work order.⁷⁵
- 1.77 DEEWR outlined the detrimental impact that this would have on businesses as they try to reconcile the requirement of existing terms of an enterprise agreement with the additional requirements imposed by a secure work order:

This has the potential to undermine the terms of an enterprise agreement that was collectively negotiated within the enterprise and has passed the better off overall test. Particularly, this could significantly increase business costs, with an employer being required to adhere to existing terms of an enterprise agreement, and also having to meet the additional requirements imposed by a 'secure employment order.'⁷⁶

- 1.78 Both AMMA and the Australian Industry Group (Ai Group) expressed concerns that the Bill's amendment of Section 172(1) to include secure employment arrangements as a permitted matter would grant employees and unions the right to take industrial action during enterprise bargaining.
- 1.79 Ai Group states that this amendment conflicts with longstanding principles in industrial law, recognised by the High Court.⁷⁷
- 1.80 The AMMA asserted that this would create a worrying trend of agreement clauses seeking to undermine managerial decision making and freedom of contract.⁷⁸

Casual conversion provisions

- 1.81 HIA asserted that the Bill's disregard for the terms of modern awards and enterprise agreements would undermine certainty for employers and employees alike:
- 74 DEEWR, Submission 17, pp. 9-10.
- 75 DEEWR, Submission 17, pp. 9-10.
- 76 DEEWR, Submission 17, pp. 9-10.
- 77 Ai Group, Submission 14, p. 7.
- 78 AMMA, Submission 19, p. 6.

The Bill does not provide an exemption for businesses already covered by casual conversion clauses within modern awards and expressly states that terms of a modern award or enterprise agreement will have no effect to the extent that it is less beneficial than what is provided for within the Bill. Such a provision, if enacted, would undermine certainty under all negotiated Enterprise Bargaining Agreements and all casuals currently engaged in the building industry.⁷⁹

- 1.82 The Chamber of Commerce and Industry of Western Australia (CCI WA) compared the casual conversion provisions articulated in the Manufacturing and Associated Industries and Occupations Award 2010 with those outlined in the Bill. CCI WA stated that there are discrepancies between the two, concluding that there are fundamental discrepancies between the casual conversion provisions of the Bill and those outlined in most modern awards.⁸⁰
- 1.83 CCI WA also expressed concerns about the lack of guidance on how to address the inconsistencies between casual conversion clauses in modern awards and the Bill:

It would be impossible for an employer to comply with the different procedural requirements and time frames in both the Bill and the modern award⁸¹.

1.84 Australian Business Industrial (ABI), an affiliate of the New South Wales Business Chamber, said that the Bill duplicates provisions regarding the right for employees to request conversion from casual arrangements, which is already covered by the *Fair Work Act 2009*:

Proposed Part 2-7B would operate to create something akin to the Act's current right to request which is provided in Part 2-2, "the National Employment Standards".⁸²

1.85 ABI raised concerns that the Bill erroneously accords secure employment orders the same status as equal remuneration orders:

Proposed Part 2-7A shares structural characteristics with Part 2-7 of the Act. Part 2-7 of the Act provides for the making of equal remuneration orders (EROs) to redress instances of gender based unequal remuneration...Part 2-7B proposes that SEOs have the same status of EROs. It could not be said that determining the

- 80 CCI WA, Submission 11, pp. 2-3.
- 81 CCI WA, Submission 11, p. 3.
- 82 ABI, Submission 12, p. 2.

⁷⁹ HIA, Submission 1, p. 3.

nature of an engagement is subject to the same cultural assumptions as is setting equal remuneration.⁸³

1.86 Employer organisations expressed also concerns regarding the implications of the Bill's provisions to phase out casual loadings after a conversion of employment.⁸⁴

Phasing out of casual loadings after a conversion of employment

1.87 The HIA and Ai Group highlighted concerns about the provision that allows for a phasing out of casual loadings after a conversion, as outlined in the new section 306R of the Bill, which allows secure employment orders to contain:

> An order specifying the terms of secure employment arrangements under which casual loadings would be phased out over a period of time so as to avoid a sharp drop in employee remuneration.⁸⁵

1.88 Ai Group describes the provision as unfair to employers:

The Bill proposes that a 'secure employment order' may provide for the 'phasing out' of the casual loading so as to avoid a sharp drop in employee remuneration. Such an order would be unfair on employers and would amount to 'double dipping.'⁸⁶

1.89 The HIA indicated that this provision was absurd and would force employers to compensate employees for a disadvantage that no longer exists.⁸⁷

Refusing a request for secure employment arrangements

1.90 The Bill requires an employer to provide reasons for any refusal to agree to a secure employment arrangement but does not specify on what grounds, if any, the employer may validly refuse a request. DEEWR illustrates these concerns, stating that this provision:

> Potentially allows requests for secure work arrangements to be refused for any reason by the employer. Further, they allow an application to the Commission simply because an employer refused the request – regardless of the validity of any reasons for refusal. This is not consistent with the general approach of the Fair

⁸³ ABI, Submission 12, p. 2.

⁸⁴ Ai Group, Submission 14, p. 6; HIA, Submission 1, p. 2.

⁸⁵ *Explanatory Memorandum*, p. 6.

⁸⁶ Ai Group, Submission 14, p. 6.

⁸⁷ HIA, Submission 1, p. 2.

Work Act, which is to foster open and genuine cooperation and discussion between employers and employees in relation to flexibility matters.⁸⁸

1.91 These concerns are shared by the ACTU:

The Bill provides no guidance to employers on what basis, if any, they may legitimately refuse a request from an eligible employee for a secure employment order.⁸⁹

1.92 DEEWR further stated that the Bill's provisions were not consistent with the general approach of the *Fair Work Act 2009* as they allow employers to refuse any secure employment arrangement request for any reason, and then allow an application to the Commission because the request had been refused, regardless of the validity of the reasons for the refusal:

The proposed provisions potentially allow requests for secure work arrangements to be refused for any reason by the employer. Further, they allow an application to the Commission simply because an employer refused the request – regardless of the validity of any reasons for refusal. This is not consistent with the general approach of the Fair Work Act, which is to foster open and genuine cooperation and discussion between employers and employees in relation to flexibility matters.⁹⁰

1.93 Such an approach also contradicts existing *Fair Work Act* 2009 provisions in respect to flexible working arrangements and unpaid leave, which state that requests may only be refused on 'reasonable business grounds':

The [Fair Work] Act provisions dealing with requests for flexible working arrangements (s 65) and requests to extend unpaid leave (s 76) provide that an employer may only refuse a request on 'reasonable business grounds'.⁹¹

1.94 In addition to the lack of clarity surrounding the refusal of requests for secure employment arrangements, concerns were also raised regarding the enforcement of the process.⁹²

Enforcement of the secure work requests and orders

1.95 DEEWR noted that the Bill does not allow Fair Work Inspectors to seek orders from the courts in relation to breaches of the secure employment

⁸⁸ DEEWR, Submission 17, pp. 10-11.

⁸⁹ ACTU, Submission 5, p. 16.

⁹⁰ DEEWR, Submission 17, p. 11.

⁹¹ DEEWR, Submission 17, p. 10.

⁹² DEEWR, Submission 17, p. 11; ACTU, Submission 5, p. 17.

arrangements. For example, if the employer refused to provide a written refusal response to a secure employment request.⁹³

1.96 This contrasts with comparable provisions of the National Employment Standards which are civil remedy provisions, enforceable in the Federal and eligible State or Territory Magistrates court upon application by a Fair Work Inspector:

While the reason for an employer's refusal of an employee's request under the NES is not subject to review by the courts, applications for court orders in relation to failure to supply a written response along with applications in relations contraventions of most other provisions of the NES can be brought by Fair Work Inspectors as well as employees and employee organisations.⁹⁴

1.97 The ACTU noted that the Bill does not provide guidance in relation to enforcement of time limits on employer responses to secure employment arrangement requests:

While clause 306T of the Bill provides that an employer must not contravene a secure employment order, there does not appear to be any clause within the Bill that has the effect of obliging an employer to respond to an employee's request for conversion within the 21 days (in contrast, for example, to s.44(1) of the Act with respect to requests for flexible working arrangements).⁹⁵

Committee comment

1.98 In addition to the technical concerns raised by stakeholders, there are significant broader policy implications that would ensue with the Bill's passing.

Policy concerns

- 1.99 A range of stakeholders raised concerns regarding the wider implications of the Bill and its impact on the Australian workforce.
- 1.100 Ai Group asserted that the Bill would limit flexibility for both employers and employees:

The Bill, in its attempts to restrict casual and fixed term employment, not only restricts important flexibility relied on by

⁹³ DEEWR, submission 17, p. 11.

⁹⁴ DEEWR, *Submission* 17, p. 11.

⁹⁵ ACTU, Submission 5, p. 17.

employers to maintain productivity and competitiveness, but also restricts important flexibility enjoyed by employees to meet family responsibility and lifestyle choices.⁹⁶

1.101 The Australian Chamber of Commerce and Industry (ACCI) declared the Bill unworkable, impractical and detrimental to economic growth:

The proposals in this Bill, if passed, would have significant implications for employers and business flexibility. The measures are unworkable, would be impractical and would create legal uncertainty for employers. The Bill would undermine the promotion of productivity and economic growth and would not lead to an increase of employment opportunities.⁹⁷

1.102 ACCI compared the impossibility of legislating 'secure' work arrangements to the Parliament attempting to legislate 'secure and viable businesses':

Just as Parliament cannot create secure and viable businesses, it is difficult to understand that the Parliament can create "secure" employment arrangements.⁹⁸

1.103 AMMA asserted that job security for workers can only be attained by ensuring that businesses remain strong and competitive. The Bill weakens the flexibility and feasibility of business and as a result would decrease job security:

The only concept of 'job security' for workers comes from ensuring that businesses remain competitive and labour markets generate jobs. Legislating access to "secure employment arrangements" is likely to undermine genuine job security by reducing the propensity of employers to engage or re-engage individuals because of the threat that their contract could be unilaterally or exogenously altered during its duration.⁹⁹

1.104 These concerns were not limited to employer organisations. Unions, although welcoming the attention that the Bill draws to the issue of insecure work, expressed concerns regarding the Bill's ability to effectively address the abuse of non-standard types of employment.¹⁰⁰ The Assistant Secretary of the ACTU, Mr Timothy Lyons stated:

⁹⁶ Ai Group, Submission 14, p. 4.

⁹⁷ ACCI, Submission 18 p. 4.

⁹⁸ ACCI, Submission 18, p. 4.

⁹⁹ Australian Mines and Metals Association (AMMA), Submission 19, p. 5.

¹⁰⁰ ACTU, Submission 5, p. 13; AMWU, Submission 9, p. 4; AEU, Submission 2, p. 3; NUW, Submission 7, p. 4.

We have concerns that, through its limited focus on casual and fixed-term employment, the Bill risks inadvertently fuelling the growth of other types of insecure work such as sham contracting or the use of labour hire.¹⁰¹

1.105 Unions also expressed concerns that the Bill does not acknowledge the legitimate use of casual or contracted employment arrangements. This could infringe upon an employee's ability to access flexible working arrangements or to choose to be engaged under casual or contracted arrangements.¹⁰²

Inconsistent with principles of the Fair Work Act 2009

1.106 Employer organisations asserted that the Bill and its intended outcomes are in fundamental opposition to the principles of the *Fair Work Act* 2009.¹⁰³ The New South Wales Business Chamber declared that:

The proposed amendments are inconsistent with the policy objectives of the Fair Work Act and its mechanisms.¹⁰⁴

1.107 The Housing Industry Association (HIA) claimed that the Bill undermines the stated intentions of the *Fair Work Act* 2009:

If enacted, the Bill would...reduce firm productivity and competitiveness and undermine one of the stated intentions of the FWA, namely the creation of 'a national workplace relations system that is fair to working people, flexible for business and promotes productivity and economic growth'.¹⁰⁵

1.108 The AMMA agreed with these claims, stating that the Bill was against the objectives of the Act and the interests of all Australians:

These outcomes are all clearly against the objectives of the Fair Work Act legislation and against the interests of employers, employees and the Australian community.¹⁰⁶

1.109 Concerns were also raised regarding the Bill's incompatibility with the principles of the *Public Service Act* 1999.¹⁰⁷

¹⁰¹ Mr Timothy Lyons, Assistant Secretary, ACTU, *Transcript of Evidence*, Melbourne, 24 May 2013, p. 2.

¹⁰² QNU, Submission 4, p. 5; ACTU, Submission 5, p. 12; AEU, Submission 2, p. 2.

¹⁰³ HIA, Submission 1, p. 1; ABI, Submission 12, pp. 2-3; AMMA, Submission 19, p. 7.

¹⁰⁴ ABI, Submission 12, p. 2.

¹⁰⁵ Housing Industry Association (HIA), Submission 1, p. 1.

¹⁰⁶ AMMA, Submission 19, p. 7.

¹⁰⁷ APSC, Submission 20, pp. 2-3.

Contradicts merit-based employment principles

- 1.110 The Bill would allow the Fair Work Commission to issue a secure employment order giving an employee ongoing status without satisfying a full merit selection process. This is in direct conflict with the requirements outlined in the *Public Service Act* 1999.¹⁰⁸
- 1.111 The Australian Public Service Commissioner expressed concerns that the Bill was incompatible with merit-based employment decisions:

I am concerned that the provisions of the Fair Work Amendment (Tackling Job Insecurity) Bill 2012 (the Bill) would be onerous and unnecessary for the APS and that the proposal, whereby an agency could be compelled to offer ongoing employment to an individual, would interfere with a cornerstone of APS employment; that all employment decisions are based on merit.¹⁰⁹

1.112 The Commissioner asserted that the Bill contradicts the *Public Service Act 1999,* which requires all employment decisions to be based on merit:

The Act requires all employment decisions to be based on the principle of merit, and for all eligible members of the community be given reasonable opportunity to apply. A competitive merit selection process must be held to fill all vacancies with the exception of those that involve the movement of an existing APS employee at level.¹¹⁰

Does not acknowledge legitimacy of casual and contract arrangements

1.113 Casual and contracted working arrangements are a legitimate form of employment. This was acknowledged by Mr Bandt when he introduced the Bill:

I do acknowledge that there is a place for casual labour in the workforce. It can be used to address genuine business needs, and it can be beneficial for people who only want short-term employment with higher rates to compensate for the lack of tenure. It can be a win-win arrangement.¹¹¹

1.114 The legitimacy of casual and contract working arrangements were supported by unions and employer organisations alike. The HIA confirmed that casual employment has a long and legitimate history:

- 110 APSC, *Submission* 20, pp. 2-3.
- 111 Adam Bandt MP, Member for Melbourne, *House of Representatives Hansard*, 26 November 2012, p. 13090.

¹⁰⁸ APSC, Submission 20, pp. 2-3.

¹⁰⁹ APSC, Submission 20, p. 1.

Casual employment has long been recognised as a legitimate form of engagement. Such a position is evidenced from the Secure Employment Tests Case, various iterations of industrial relations legislations, and awards generally.¹¹²

1.115 The AMMA warned that casual and contracted arrangements should not be demonised, stating that:

Casual and contract based forms of employment are legitimate and essential work practices that have long played a role in Australian workplaces and they should not be demonised.¹¹³

1.116 Mr Daniel Mammone, Director of Workplace Policy and Legal Affairs for the ACCI, also pointed to the legitimate business need for different employment arrangements, including casual forms, and that this can suit employees as well as employers. He emphasised the need for business certainty:

> We have a situation whereby employers have arrangements in place that employees understand and agree to, whether that is a mixture of permanent employment, on permanent arrangements, fixed-term arrangements or casual arrangements. All sorts of permutations in terms of legitimate workplace arrangements, and lawful ones, if these proposals are enacted are now going to be somehow put in doubt where what was considered to be arrangements suitable to both the employer and the employee, or the particular worker, would be subject to great uncertainty. So that impacts on certainty for business, and we would say that certainty is key.¹¹⁴

Committee comment

1.117 The Bill limits both employers' and employees' ability to utilise casual and contracted working arrangements.

Reduces flexible working options for casual and contract employees

1.118 The Bill does not clearly outline the circumstances under which casual or contracted working arrangements could or should be used. This concern was noted by the Australian Education Union (AEU).

The Bill as it presently stands fails to adequately recognise circumstances where casual or fixed-term employment is

¹¹² HIA, Submission 1, p. 1.

¹¹³ AMMA, Submission 19, p. 7.

¹¹⁴ Mr Daniel Mammone, Director of Workplace Policy and Legal Affairs, ACI, *Transcript of Evidence*, Melbourne, 24 May 2013, p. 11.
legitimate or, conversely, where it is – or should be – illegitimate.¹¹⁵

1.119 The ACTU shared these concerns.

Any response to insecure work must recognise and take account of the genuine use of these types of arrangements. As drafted, the Bill does not clearly or effectively distinguish between the legitimate use of these types of employment and their misuse.¹¹⁶

1.120 In addition, the Bill does not acknowledge that workers may choose to work under casual arrangements. The Queensland Nurses' Union claimed that many of their members prefer to work under causal arrangements and have been resistant to attempts by employers to convert them to permanent work.

> We acknowledge that some nurses prefer to be engaged as casuals. Correspondingly, when attempts have been made by employers to convert casuals to permanent part-time status, some casuals have been quite resistant. In nursing, the employee is more often casual by choice than by compulsion.¹¹⁷

1.121 DEEWR indicated that individuals could potentially be forced to enter part-time by a secure employment order under clause 306N(2) of the Bill.¹¹⁸ Mr John Kovacic, Deputy Secretary of Workplace Relations and Economic Strategy, DEEWR elaborated:

I think the bill has the potential to reduce flexible work options for casuals in a number of respects. For instance, the bill would allow orders to be made that convert casual and/or rolling contract employees to permanent employment without their agreement – absent a requirement to consider their views, interest outside converting to permanent employment and even if they wish to remain a casual or contract worker.¹¹⁹

1.122 The AMMA also discusses this potential, declaring that the Bill undermines employees wishing to be employed under casual or contracted arrangements:

> The Bill would enable the majority of the employees in a workplace and their unions to pursue a 'secure employment order' to prevent casuals being employed, or to force casuals to convert

- 117 QNU, Submission 4, p. 5.
- 118 DEEWR, Submission 17, p. 7.

¹¹⁵ AEU, Submission 2, p. 2.

¹¹⁶ ACTU, Submission 5, p. 12.

¹¹⁹ Mr John Kovacic, Deputy Secretary of Workplace Relations and Economic Strategy, DEEWR, *Transcript of Evidence*, Melbourne, 24 May 2013, p. 14.

to full-time employment. This might occur despite casuals not wanting or being able to accept a permanent job because of their unique circumstances. The Bill therefore undermines the desires of a number of employees and puts the decision on their employment into the hands of a third party.¹²⁰

Committee comment

1.123 The Bill not only limits flexibility, it also discourages employers from utilising casual and contracted working arrangements.

Discourages employers from engaging casual employees

1.124 Employer organisations expressed their concern that the Bill would discourage employers from engaging casual employees.¹²¹ They state that the Bill would increase the financial risk of engaging casual employees, leading employers to take pre-emptive self-protection action. According to the HIA the Bill would:

Significantly reduce the availability of casual employment as a viable mode of engagement... [and] ultimately threatens ongoing engagements for all current casuals with employers preferring to downsize than bear risk of having all staff engaged on a permanent basis.¹²²

1.125 ABI claimed that if employees believed that they had a right to convert to secure employment arrangements, this would mean that an employers may be less inclined to engage or re-engage casual employees:

Legislating access to SEOs is likely to reduce the propensity of employers to engage new non-essential employees, or to re-engage such individuals, because of the threat that a contract could be altered during its term.¹²³

Committee comment

1.126 This is compounded by the potential breadth of secure work orders under Subsection 306N(2) of the Bill, which could apply to an entire class of employees, both current and prospective.

¹²⁰ AMMA, Submission 19, pp. 6-7.

¹²¹ HIA, Submission 1, p. 1; ABI, Submission 12, p. 3.

¹²² HIA, Submission 1, p. 1.

¹²³ ABI, Submission 12, p. 3.

Prospective employees

- 1.127 DEEWR expressed concerns regarding Subsection 306N(2) of the Bill, which allows a secure work order to apply to a prospective casual or rolling contract employee. DEEWR cautioned that employers could be barred from employing workers on a casual or contract basis, even when the available work calls for employment of this nature.¹²⁴
- 1.128 DEEWR warned that under the proposed sections 306N(2) and (3), 306Q(d), and 306R of the Bill secure employment orders could operate in relation to all employees and employers covered by a modern award – with the potential effect that no casuals could be employed in a relevant industry or occupation. DEEWR outlined the potential ramifications:

An order of this nature may result in an employer or whole industry being effectively barred from engaging employees on a casual basis.¹²⁵

1.129 However, DEEWR also notes that under section 306Q(b) the Bill requires the Fair Work Commission to have regard to an employer's capacity to use arrangements that are not secure employment arranges in cases where this is genuinely appropriate to the needs of the business.¹²⁶

Length of service requirements

1.130 DEEWR raised concerns regarding the Bill's proposed provisions allowing all casual employees to request a secure employment arrangement from their employer or to seek a secure employment order from the Fair Work Commission regardless of their length of service.

> Under the Bill, an individual could apply for a casual position only to request a 'secure employment arrangement' on the first day of work, or prior to commencing work. If this request is refused, this same employee could apply to the Commission for a 'secure employment order' to achieve part-time or full-time permanent employment for a position that was advertised, offered and accepted by the employee on the basis that it was a casual position or for a fixed term.¹²⁷

1.131 In addition, DEEWR comments on the burden that this places on employers.

Even where no 'secure employment order' is granted, there will be a burden on the employer associated with engaging with the

¹²⁴ DEEWR, Submission 17, p. 7.

¹²⁵ DEEWR, Submission 17, p. 8.

¹²⁶ DEEWR, Submission 17, p. 8.

¹²⁷ DEEWR, Submission 17, p. 8.

above processes immediately following the conclusion of a recruitment process.¹²⁸

1.132 The HIA also expressed concern regarding the provision, affirming that the period of time that an individual is engaged is essential to the understanding of how an individual's access to entitlements arises.

Simply being employed as a casual is not sufficient justification of the triggering of an entitlement to another form of employment.¹²⁹

1.133 These concerns were not limited to employer organisations. The ACTU did not understand the rationale behind the provisions.

It is difficult to understand the rationale behind the proposed eligibility rules in the Bill, whereby any casual employee (with the exception of a 'small business exempt casual'), regardless of their length of service with an employer, would be eligible to lodge an application for a secure employment order (providing the employee has requested a secure employment arrangement from their employer and been refused).¹³⁰

1.134 The ACTU recognised the challenges in identifying the precise threshold beyond which an employee should best be classified as an ongoing employee, but stated that:

In any case, some formulation must be adopted that takes into account the ongoing nature of the engagement.¹³¹

Committee comment

1.135 Both unions and employer organisations expressed concerns that the Bill would discourage employers from engaging casual or contracted employees. This highlights the nature of the opposition from stakeholders to the passing of this Bill.

Concluding comments

1.136 Stakeholders raised concerns regarding technical aspects of the Bill. Responses ranged from unconditional rejection to expressions of support for the Bill's principles, however, all expressed concerns regarding the Bill's ability to address the issue of insecure work.

¹²⁸ DEEWR, Submission 17, p. 8.

¹²⁹ HIA, Submission 1, p. 1.

¹³⁰ ACTU, Submission 5, p. 15.

¹³¹ ACTU, Submission 5, p. 15.

- 1.137 Unions acknowledged that the scale and complexity of insecure work requires detailed and comprehensive analysis in order to properly address the issue.
- 1.138 Employer organisations asserted that the Bill does not consider the ramifications of inhibiting the ability of business to remain competitive.
- 1.139 Measures to address insecure work should not be legislated without comprehensive analysis of the issue and the impacts any such legislation would have on employers and employees. The issue of insecure work warrants further investigation.
- 1.140 The Bill's unclear terminology and inconsistencies with current Fair Work legislation, Enterprise Agreements and Modern Awards would create confusion and damage employers' and employees' confidence in Australia's industrial relations framework.
- 1.141 By proposing that the Fair Work Commission be able to impose secure employment orders, both for individuals and classes of employees, the Bill would alter the objectives of the workplace relations system as provided by the *Fair Work Act 2009*. It would be inappropriate to recommend a change altering the fundamentals of Australia's industrial relations framework without extensive and transparent consultation.
- 1.142 The Committee does not support the Bill.

Recommendation 1

The Committee recommends that the House of Representatives not pass the Fair Work Amendment (Tackling Job Insecurity) Bill 2012.

Mike Symon MP Chair June 2013

Α

Appendix A – Text of the Bill

2010-2011-2012

The Parliament of the Commonwealth of Australia

HOUSE OF REPRESENTATIVES

Presented and read a first time

Fair Work Amendment (Tackling Job Insecurity) Bill 2012

No. , 2012

(Mr Bandt)

A Bill for an Act to amend the *Fair Work Act 2009*, and for related purposes

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A Bill for an Act to amend the *Fair Work Act 2009*, and for related purposes

The Parliament of Australia enacts:

1 Short title

This Act may be cited as the *Fair Work Amendment (Tackling Job Insecurity) Act* 2012.

2 Commencement

This Act commences on the day after this Act receives the Royal Assent.

3 Schedule(s)

Each Act that is specified in a Schedule to this Act is amended or repealed as set out in the applicable items in the Schedule concerned, and any other item in a Schedule to this Act has effect according to its terms.

Schedule 1—Amendments

Fair Work Act 2009

1 Paragraph 5(8)(a)

Omit "or an equal remuneration order (see Part 2-7)", substitute ", an equal remuneration order (see Part 2-7) or a secure employment order (see Part 2-7B)".

2 Section 12

Insert:

rolling contract basis: see section 21A.

3 Section 12

Insert:

rolling contract employee: see section 21A.

4 Section 12

Insert:

secure employment arrangement means ongoing employment on a part-time or full-time basis.

5 Section 12

Insert:

secure employment order: see subsection 306N(1).

6 Section 12

Insert:

small business exempt casual: a casual employee is a *small business exempt casual* if:

- (a) the employer is a small business employer; and
- (b) the employee is not a long term casual employee.

7 After section 21

Insert:

21A Meaning of rolling contract employee and rolling contract basis

- (1) An employee who is employed on a rolling contract basis is a *rolling contract employee*.
- (2) An employee is employed by an employer on a *rolling contract basis* if:
 - (a) the contract of employment ends on a specified date or at the end of a specified period; and
 - (b) the employee has previously been employed by the employer under such a contract; and

- (c) the current and previous contracts relate to the same kind of work.
- (3) For the purposes of paragraph (2)(a), a contract may end on a specified date or at the end of a specified period even if a term of the contract has the effect that the contract might be terminated before that date or before the end of that period.

8 Subparagraph 43(2)(a)(ii)

Omit "and", substitute "or".

9 At the end of paragraph 43(2)(a)

Add:

(iii) a secure employment order (see Part 2-7B); and

10 After paragraph 172(1)(c)

Insert:

(ca) matters pertaining to secure employment arrangements, including moving from casual employment, or from employment on a rolling contract basis, to secure employment arrangements;

11 After Part 2-7

Insert:

Part 2-7B—Secure employment arrangements

Division 1—Introduction

306J Guide to this Part

This Part provides for transition to, and maintenance of, secure employment arrangements.

Division 1 deals with preliminary matters.

Division 2 deals with requests for secure employment arrangements. These include the following:

- (a) requests to change from casual employment to secure employment arrangements;
- (b) requests to change from employment on a rolling contract basis to secure employment arrangements.

Division 3 provides for the making of secure employment orders by FWA for employees or prospective employees.

306K Meanings of *employee* and *employer*

In this Part, *employee* means a national system employee, and *employer* means a national system employer.

Division 2—Requests for secure employment arrangements

306L Requests to change from casual employment to secure employment arrangements

- (1) A casual employee may request the employer, in writing, for a secure employment arrangement.
- (2) An employee organisation that is entitled to represent casual employees may, if asked to do so by one or more of the employees, request the employer, in writing, for a secure employment arrangement for that employee or those employees.
- (3) The employer must give the employee or organisation a written response to the request within 21 days, stating whether the employer grants or refuses the request.
- (4) If the employer refuses the request, the employer's written response must include details of the reasons for the refusal.
- (5) This section does not apply in relation to a small business exempt casual.

306M Requests to change from employment on rolling contract basis to secure employment arrangements

- (1) A rolling contract employee may request the employer, in writing, for a secure employment arrangement.
- (2) An employee organisation that is entitled to represent rolling contract employees may, if asked to do so by one or more of the employees, request the employer, in writing, for a secure employment arrangement for that employee or those employees.
- (3) The employer must give the employee or organisation a written response to the request within 21 days, stating whether the employer grants or refuses the request.
- (4) If the employer refuses the request, the employer's written response must include details of the reasons for the refusal.

Division 3—Secure employment orders

306N FWA may make secure employment order

- (1) FWA may, on application in accordance with section 306P, make any order (a *secure employment order*) it considers appropriate to provide, or to maintain, secure employment arrangements for the person or persons to whom the order will apply.
- (2) A secure employment order may apply to:
 - (a) any one of the following persons (a *relevant person*):
 - (i) a casual employee;
 - (ii) a rolling contract employee;
 - (iii) a prospective employee who, if employed at the time the application for the order was made, would be a casual employee or rolling contract employee;
 - (iv) an employee who already has a secure employment arrangement;
 - (v) a prospective employee who, if employed at the time the application for the order was made, would have a secure employment arrangement; or
 - (b) two or more relevant persons; or

- (c) a class of relevant persons.
- (3) Without limiting paragraph (2)(c), the class may be described by reference to one or more of the following:
 - (a) a particular industry or part of an industry;
 - (b) a particular kind of work;
 - (c) a particular type of employment;
 - (d) a particular employer.
- (4) A secure employment order must specify the employer or employers who are required to comply with the order, being the employer or employers of the relevant person, relevant persons or class of relevant persons to whom the order applies.
- (5) Despite subsection (2), a secure employment order cannot apply to a small business exempt casual.

306P Application for secure employment order

- (1) Application for a secure employment order in relation to a request refused under section 306L or 306M may be made by:
 - (a) if the employee made the request—any of the following:
 - (i) the employee;
 - (ii) an organisation that is entitled to represent the interests of the employee, if asked by the employee to make the application;
 - (iii) the Age Discrimination Commissioner, the Disability Discrimination Commissioner or the Sex Discrimination Commissioner; or
 - (b) if an organisation made the request—the organisation.
- (2) Application for a secure employment order otherwise than in relation to a request refused under section 306L or 306M may be made by:
 - (a) an organisation that is (or, for prospective employees, that would be) entitled to represent the interests of the relevant person, relevant persons or class of relevant persons to whom the order will apply; or
 - (b) an employer organisation that is entitled to represent the industrial interests of an employer of a relevant person, relevant persons or class of relevant persons to whom the order will apply.

306Q Matters for FWA to consider

In deciding whether, or the terms on which, to make a secure employment order, FWA must have regard to the following:

- (a) the needs of employees to have secure jobs and stable employment;
- (b) an employer's capacity to use arrangements that are not secure employment arrangements in cases where this is genuinely appropriate having regards to the needs of the business;
- (c) the size of the employer or employers to whom the order will apply;
- (d) if the application was made under subsection 306P(2)—whether the order should apply to the same employees and prospective employees, and require the same employers to comply with it, as are covered by a relevant modern award;
- (e) any other matter FWA considers relevant.

306R Content of orders affecting more than one person

- (1) Orders providing or maintaining secure employment arrangements for more than one relevant person may include one or more of the following:
 - (a) an order requiring that all the relevant persons who are long term casual employees be offered a secure employment arrangement;
 - (b) an order providing for a process by which all the relevant persons who have been employed by the employer for a certain period of time can elect to have a secure employment arrangement;
 - (c) an order specifying the terms of secure employment arrangements under which casual loadings would be phased out over a period of time so as to avoid a sharp drop in employee remuneration;
 - (d) an order implementing secure employment arrangements in such stages (as provided in the order) as FWA thinks appropriate;
 - (e) an order requiring the employer to provide information to FWA for the purposes of monitoring the staged implementation of secure employment arrangements;
 - (f) an order regulating the engagement of prospective employees on a casual basis, a rolling contract basis or a secure employment basis;
 - (g) an order regulating the employer's use of arrangements that are not secure work arrangements in circumstances in which secure work arrangements could be used.
- (2) Subsection (1) does not limit the orders that FWA may make under this section.

306S Implementation of secure employment order in stages

A secure employment order may implement secure employment arrangements in such stages (as provided in the order) as FWA thinks appropriate.

306T Contravening a secure employment order

An employer must not contravene a secure employment order.

Note: This section is a civil remedy provision (see Part 4-1).

306U Inconsistency with modern awards and enterprise agreements

A term of a modern award or an enterprise agreement has no effect in relation to an employee to the extent that it is less beneficial to the employee than a term of a secure employment order that applies to the employee.

12 Subsection 539(2) (after table item 9)

Insert:

Part 2-7B—Secure employment arrangements								
9B	306T	 (a) a person to whom a secure employment order applies; 	 (a) the Federal Court; (b) the Federal Magistrates Court; 	60 penalty units				
	((b) an organisation entitled to represent a person to whom a secure employment order	(c) an eligible State or Territory court					

applies

13 After paragraph 557(2)(f)

Insert:

(fa) section 306T (which deals with contraventions of working arrangements orders);

14 After paragraph 576(1)(f)

Insert:

(fa) secure employment arrangements (Part 2-7B);

15 After paragraph 653(1)(c)

Insert:

(ca) conduct research into the operation of Part 2-7B in relation to requests for secure employment arrangements; and

16 Subparagraph 653(1)(d)(i)

Repeal the subparagraph, substitute:

(i) the circumstances in which such requests are made; and

17 After paragraph 675(2)(e)

Insert:

(ea) a secure employment order;

18 At the end of subsection 716(1)

Add:

; (g) a term of a secure employment order.

В

Appendix B - Submissions

- 1 Housing Industry Association
- 2 Australian Education Union
- 3 National Tertiary Education Union
- 4 Queensland Nurses' Union
- 5 Australian Council of Trade Unions
- 6 Australian Institute of Employment Rights
- 7 National Union of Workers
- 8 Family and Relationship Services Australia
- 9 Australian Manufacturing Workers' Union
- 10 St Vincent de Paul Society
- 11 Chamber of Commerce and Industry of Western Australia
- 12 Australian Business Industrial, New South Wales Business Chamber
- 13 Unions NSW
- 14 Australian Industry Group
- 15 Federation of Ethnic Communities' Councils of Australia
- 16 Confidential
- 17 Department of Education, Employment and Workplace Relations
- 18 Australian Chamber of Commerce and Industry
- 19 Australian Mines and Metals Association
- 20 Australian Public Service Commission

С

Appendix C – List of public hearings

Friday, 24 May 2013 - Melbourne

Australian Chamber of Commerce and Industry

Mr Daniel Mammone, Director, Workplace Relations & Legal Affairs Ms Marie-Luise Mick, Policy Research Assistant – Workplace Policy/Legal Affairs

Australian Council of Trade Unions

Ms Ingrid Landau, Industrial Officer

Mr Tim Lyons, Assistant Secretary

Australian Industry Group

Mr Stephen Smith, Director, National Workplace Relations

Department of Education, Employment & Workplace Relations

Mr David Bell, Principle Government Lawyer

Mr John Kovacic, Deputy Secretary, Workplace Relations and Economic Strategy

Mr Jeremy O'Sullivan, Chief Counsel, Workplace Relations Legal Group

Department of Education, Employment and Workplace Relations

Mr Adrian Breen, A/g Branch Manager, Workplace Relations Legal Group

National Tertiary Education Industry Union

Ms Sharni Chan, Research Analyst - UNSW

National Tertiary Education Union

Ms Susan Kenna, National Industrial Officer Mr Grahame McCulloch, General Secretary

The Australian Greens' dissenting report

Introduction

- 1. People are under growing pressure because of job insecurity. People are unable to make big decisions like starting a family or buying a house because they don't know if they'll have a job from year to year, or even from month to month. Job insecurity affects people's health, welfare and the lives of those close to them.
- 2. We are now in a position in which one in four employees in this country does not enjoy paid leave. That is a national shame.
- 3. Despite the overwhelming evidence of the growing problem of job insecurity in Australia, governments have shamefully failed to act.
- 4. This is the first legislative attempt to tackle the problem of job insecurity. It won't solve the problem alone, but it will be an essential first step.
- 5. This Greens' Bill received the support of a wide range of unions and community organisations and should be passed.
- 6. Passing this Bill will mean that millions of Australians trapped in insecure work will have a pathway to secure employment. It will mean that a mother who needs to look after a sick child will have a right to take personal leave. It will mean that a contract teacher who works year after year to teach our children will finally be able to apply for a mortgage. It will mean that a temporary worker who is stuck in an endless cycle of labour hire will have an opportunity for more certainty.

7. We want an economy that serves the people; not the other way around. We must remember that the economy is a tool that we invented. If the economy is not delivering the outcomes we want, making us happy, safe, healthy, better educated and fulfilled, then it is time that our economy changed.

Rationale for change

- 8. There has been a growing trend towards insecure work in Australia, where a staggering number of casuals, and people on rolling contracts, now make up our workforce. Around 2.2 million employees are not entitled to paid holiday or sick leave and have no guarantee of ongoing secure employment. We are often told that this is because business needs flexibility, but this trend is symptomatic of what can start to happen if we let markets become our masters and when financial risk, in an increasingly uncertain world, is transferred away from companies and onto workers because that is what has happened in Australia over the last couple of decades.
- 9. The growth of the casual workforce from around 15 per cent in the 1980s to around a quarter of all employees now is part of the phenomenon that was articulated in the 2010 report, Shifting risk work and working life in Australia, produced by the Workplace Research Centre. They observed that people are now required to absorb more and more financial, social and economic risks and therefore experience much more financial and social stress. The landmark inquiry report from a previous Deputy Prime Minister, Brian Howe, Lives on Hold, that was released by the ACTU in May 2012, builds on this and gave voice to many of those who are trapped in the cycle of insecure work, which often robs them of the ability to make long-term decisions and plans about their lives.
- 10. There is a place for casual labour in the workforce. It can be used to address genuine business needs, and it can be beneficial for people who only want short-term employment with higher rates to compensate for the lack of tenure. It can be a win-win arrangement. But that is not always the case. In 2007 over half of all casual employees reported that they would prefer not to work on a casual basis. Most of these would prefer to have both paid holiday leave and sick leave, even taking into account the effect that this might have on their income. Over half of all casuals have been employed in their current jobs for over a year, and over 15 per cent of casuals have been in their jobs for more than five years.

11. In addition to casuals, there are also a significant number of people on fixed-term contracts and rolling fixed-term contracts. In 2011 there were almost 400,000 people — just over four per cent of all employees — engaged in this form of insecure work. But it is worth noting that these arrangements are heavily concentrated in education, with 15 per cent of the workforce on fixed-term contracts. This means that education alone accounts for almost a third of all employees on fixed-term contracts in Australia. These are the people who are teaching our kids and are bringing up the rest of us through secondary schools and universities, and over a third of all employees on fixed-term contracts are found in education.

Evidence

- 12. A wide range of trade unions and community organisations supported the Bill and/or the principles underlying the Bill. Many urged that we go further.
- 13. The Australian Education Union said:

the AEU supports the Bill while recognising it as but an initial legislative response and more will be required to effectively address the unacceptable incidence and increasing rise of insecure work in Australia¹

14. The National Tertiary Education Union said:

NTEU supports the Fair Work Amendment (Tackling Job Insecurity) Bill 2012.²

15. The Queensland Nurses Union submitted:

We agree with the proposed amendments to the Fair Work Act 2009 (the Act) that seek to provide insecure workers with a process for moving onto permanent employment on either a part-time or full-time basis.³

16. According to the ACTU, the Bill should go further:

While (subject to the amendments proposed below) the ACTU supports the *Fair Work Amendment (Tackling Job Insecurity) Bill*

- 1 AEU, Submission 2, p 1
- 2 NTEU, Submission 3, p 3
- 3 QNU, Submission 4, p 2

2012, we believe it is insufficient on its own to effectively begin to address the issues associated with insecure work.⁴

17. Likewise, the Australian Institute of Employment Rights wanted the Bill to be passed and further action taken:

AIER is supportive of the Bill as a first step in a process towards limiting job insecurity within Australia. We do, however, make some suggestions about how the Bill can be amended so that it better achieves it's objective.⁵

18. The Australian Manufacturing Workers' Union wanted the Bill passed and improved:

The AMWU therefore welcomes the efforts made in the Bill to legislate and strengthen a right to request conversion to more permanent employment for both casual employees and "rolling contract" employees.

The AMWU particularly welcomes the ability of the Fair Work Commission, under the Bill, to make orders for secure employment.⁶

19. The St Vincent de Paul Society considered that the Bill would improve society's welfare:

The Society supports the purpose of the Bill. ... we support this Bill.⁷

20. The Federation of Ethnic Communities Councils also supported the Bill:

In the first instance, FECCA commends the Bill for its considered approach⁸

21. In hearings before the Committee, there was powerful evidence of the real impact of insecure work. Ms Sharnee Chan said:

I have been a casual since 2003, so it has been 10 years. I am not a casual by choice. It is just that if you are an academic in a university and you are an early-career academic there are no ongoing jobs. All the teaching is done by casuals. Being a casual is

- 5 AIER, Submission 6, p2
- 6 AMWU, *Submission 9*, pp 2-3
- 7 St Vincent de Paul Society, Submission 10, pp 1-2
- 8 FECCA, Submission 15, p4

⁴ ACTU, Submission 5, p 3

not something that gives me flexibility to balance work and family. Rather, I have had to make my whole life flexible in order to meet the demands of casual work, which can mean intermittent demand for your work. You have to be there. You cannot turn down any work, because you never know when the work might run out.

Teaching contracts are for 13 weeks and research jobs are not contracted; you are a casual — so you are hired hour to hour. I have been at UNSW since 2005. So, sometimes you will get assigned to a project and that could be for 25 hours of work. Other times you might be on a longer-term project. That project might be for three or four years and you might get assigned to it for a period but you do not know how long you are going to be on that research project. ... I am a workforce researcher, so I am part of the workforce unit, and when projects come in that require my skills, which is [inaudible] then I go in an perform those roles. So I am not replacing anyone in any way; I am just a staff member who works alongside and in the same way as the fixed-term employees do, but I just have a different contractual basis.

My partner has been in casual work for the past eight years. We have recently decided that despite the insecurity we would get married. But we cannot imagine how we could possibly have children or raise a family when we do not have work for a period of time. I am in my thirties, so that is something that has been core in my decision to try to work my way out of the sector.

I have moved 100 kilometres away from my family and friends, because it is very hard to find stable accommodation when you cannot prove to real estate agents that you have ongoing income. I have lived in bizarre situation. I have lived on the balcony of a home of a man who was bed-ridden. Because you are insecure at work and you are desperate for accommodation you end up being exploited in other ways. I ended up being a default carer for this man and performing bowel care and attending to him in the night.

I feel trapped. After 10 years I do not have a career to speak of and I do not have a family. I spent a decade training and building up research experience and a research profile. I feel like I have done all the right things, and at the same time there is high demand for my work. However, it is always on casual contracts, so I live my whole life in tiny parcels of time. I am really committed to my work and I think the work I do is important. It is just completely unsustainable.⁹

22. The National Tertiary Education Union also highlighted the disproportionately high incidence of insecure employment in the tertiary sector:

I think most people would not anticipate that casual employment in particular, as well as fixed-term unemployment, is overwhelmingly the dominant form of employment in the university sector. I think most people's present vision of the sector would still assume tenured professors and all of the associated cultural trappings that go with that. Nothing really could be further from the truth in the contemporary university environment.

Before going to the specifics of one or two elements of the bill, which we would commend, I have a couple of overview observations. If you looked at the university system 20 years ago, you had a student-to-staff ratio of about 12 to one, but that was measuring a direct full-time labour force. Today, it is 22 to one on average, but it can be as high as 100 to one in some instances. At the same time, the size of the casual labour force has increased almost fourfold so that now the majority of undergraduate teaching is carried out by casual academic labour. To give you an idea of the scale of that, there are about 200,000 employees in the sector, and of that 70,000 are in some kind of permanent standard employment arrangement, 45,000 are on fixed-term contracts of three years duration or less, and fully the balance, which is close to 70,000, is in casual hourly-paid employment.¹⁰

Conclusion

- 23. The submissions to the committee support the published research and demonstrate the need to act.
- 24. The trend towards insecure work is by no means inevitable. Many other OECD economies have experienced similar structural economic changes and dynamics as Australia but do not have the same levels of insecure work. Only

⁹ Committee Hansard, 24 May 2013 p. 3-4

¹⁰ Committee Hansard, 24 May 2013 p. 2-3

Spain has a higher rate of insecure work than Australia. Spain has one in three workers in temporary employment because of a large seasonal rural workforce. The Greens and the ILO believe that the casualisation of the workforce can have widespread damaging impacts on society, leaving workers and communities in unstable and insecure situations, disrupting their life-planning options. If we can provide secure jobs then we should provide secure jobs.

- 25. So we have a clear choice. Continue down the path towards an American-style economy and jobs market of insecurity and precariousness or have the courage to pursue reforms that will rebalance the labour market in favour of permanence and jobs security.
- 26. In light of the broad range of support for this Bill and the principles behind it, it is disappointing that the old parties, especially Labor, lack the courage to tackle job insecurity.

Recommendation 1

That the House of Representatives pass the Bill.