choice

Submission No. 8



15 August 2008

House Standing Committee on Communications House of Representatives PO Box 6021 Parliament House Canberra ACT 2600

Dear Committee Members,

## Inquiry into International Mobile Roaming

CHOICE welcomes the opportunity to comment on the international mobile roaming. CHOICE is a not-for-profit, non-government, non-party political organisation established in 1959. CHOICE works to improve the lives of consumers by taking on the issues that matter to them. We arm consumers with the information to make confident choices and campaign for change when markets or regulation fails consumers.

CHOICE has reviewed the submission from ATUG and believes their recommendations are in the best interests of consumers. We believe that international roaming charges for voice, SMS and data roaming do not accurately reflect the costs of providing such services, and that there needs to be greater transparency and access to information to bring the costs down to a more competitive level.

Should you require any clarification or further information on these points, please contact the writer by email at <u>grenouf@choice.com.au</u> or on 02 9577 3246.

Yours sincerely,

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Gordon Renouf Director, Policy and Campaigns