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Appendix B — Exhibits

- 1 The Australian Information Industry Association *Convention on Cybercrime* (Related to Submission No. 22)
- 2 RSA *RSA Special Online Fraud Report: What to Expect in 2009 and Beyond* (Related to Submission No. 28)
- 3 RSA *RSA Online Fraud Report* (Related to Submission No. 28)
- 4 Council of Europe *Convention on Cybercrime* (Related to Submission No. 31)
- 5 Australian Institute of Criminology Inquiry into Cyber Crime 2009 (Related to Submission No. 41)
- 6 Internet Safety Institute *The drivers for online crime* (Related to Submission No. 37)
- 7 Microsoft Australia Establishing End to End Trust (Related to Submission No. 35)
- 8 ROAR Film Pty Ltd ROAR - Cyber Risk Education (Related to Submission No. 64)
- 9 Australian Communications Consumers Action Network Informed Consent (Related to Submission No. 57)
- 10 Australian Communications Consumers Action Network *Customer Service* (Related to Submission No. 57)

| 250 | HACKERS, FRAUDSTERS AND BOTNETS: TACKLING THE PROBLEM OF CYBER CRIME |
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| 11 | Australian Communications Consumers Action Network <i>Future Consumer</i> (Related to Submission No. 57) |
| 12 | AusCERT <i>The Need for Customer-Centric Signalling in the Software Market</i> (Related to Submission No. 30) |
| 13 | AusCERT Internet Industry Code of Practice (Related to Submission No. 30) |
| 14 | McAfee Australia <i>Cloud Computing: Risks and Rewards</i> (Related to Submission No. 10) |

15 Internet Industry Association An Important Security Notice from the Internet Industry Association (IIA) (Related to Submission No. 54)

- 16 Australian Competition and Consumer Commission *The little black book of scams* (Related to Submission No. 46)
- 17 Australian Competition and Consumer Commission SCAM watch (Related to Submission No. 46)
- 18 Australian Competition and Consumer Commission Money transfer scams (Related to Submission No. 46)
- 19 Australian Competition and Consumer Commission Sports 'investment 'scams (Related to Submission No. 46)
- 20 Australian Competition and Consumer Commission *Phishing scams* (Related to Submission No. 46)
- 21 Australian Competition and Consumer Commission Lotteries, sweepstakes and competition scams (Related to Submission No. 46)
- 22 Australian Competition and Consumer Commission SCAM watch (Related to Submission No. 46)

23 AusCERT

German ISPs team up with Government agency to clean up malware (Related to Submission No. 30)