Staff Incidents

**Question:** Are DIAC officers required to report incidents they personally witness in a centre? If so, what is the procedure for doing this? If not, why not? Please provide copies of reports made by DIAC since January 2008.

**Answer:** DIAC officers that witness incidents are required to ensure that such incidents are reported. If a DIAC officer witnessed the incident, Serco is informed and reports the incident in the immigration detention system. The DIAC officer would be recorded as a witness. Further information on Serco incident reports is available in the DIAC response to Joint Select Committee question 21(a).