

Senate Select Committee on Job Security
ANSWERS TO INQUIRY QUESTIONS ON NOTICE
NBN Co Limited

Division: Senate

Inquiry Name: Senate Select Committee on Job Security

Inquiry Date: 31/03/2021

Topic: Labour hire workers and contractors

Question Type: Written, 31/03/2021

Senator Sheldon asked:

1. What number and percentage of your department/agency's workforce are labour hire?
2. What number and percentage of your department/agency's workforce are contractors?
3. Which companies does your department/agency have contracts with for the procurement of labour hire and/or contract employees, and what is the value of those contracts?
4. The extent to which labour hire and contractors are for seasonal or temporary work and how this changes over the course of a year?
5. What guidelines are in place covering the procurement of these labour hire services?
6. What guidelines are in place covering the procurement of these contractor services?
7. What consultants or other recruitment services are used to procure these workers, the cost of these services and the companies providing them?
8. Provide a breakdown of the number of labour hire workers and contractors engaged in each state and territory.

Answer:

1. As at 28 February 2021, 98 workers were engaged as temporary staff augmentation which represents approximately 2% of our employee workforce.
2. Please refer to Question 1
3. NBN Co has a primary contract in place with CXC to provide temporary staff augmentation services. To disclose the commercial arrangement between NBN Co and CXC could cause commercial harm to NBN Co, our suppliers and our relationship with business partners. It could also reduce our ability compete in the market and achieve competitive pricing in any future tender processes.
4. There is no correlation to the number contractors or temporary workers with Seasonality, our use of labour hire is based on programs of work.
5. NBN Co has a resource engagement policy in place to provide leaders with an understanding of the resource engagement types available at NBN Co and when to use each engagement type.

These engagement types provide NBN Co with the flexibility to optimise resources and drive cost-conscious commercially focused resourcing decisions. NBN Co has a purchasing rules policy in place that outlines the guidelines for engagement of temporary staff augmentation.
6. Please refer to Question 5.

FOR OFFICIAL USE ONLY

7. NBN Co has a primary contract in place with CXC to provide temporary staff augmentation services. To disclose the commercial arrangement between NBN Co and CXC could cause commercial harm to NBN Co, our suppliers and our relationship with business partners. It could also reduce our ability compete in the market and achieve competitive pricing in any future tender processes.
8. Breakdown of temporary staff augmentation workers as at 28 February 2021, as follows:

State					
NSW	QLD	SA	VIC	WA	Grand Total
41	5	1	50	1	98