

Hi

I thank any action to make the banking industry accountable for bank closures. Our town has one remaining bank being the Nab which we were informed will be closing in may. There are so many issues of why this shouldn't happen and the impact of not having a bank in the town i feel will be devastating. As a customer i feel short changed taking out loans at the local bank to then have it close i feel this is not what i purchased.

Some of the staff have been told they can work from home. This seems all good but as we know its not really. People wont have a work life balance and the social aspects of going to work are taken away. This also opens the opportunity for the banks to have there banking done overseas cheaper.

Then there are the security risks of information theft and hacking from people working from home.

Just a few of many issues i see

Thanks Andrew bristow