

We applied for Home Care as my wife has a serious balance problem and is unable to do much more than real basic housekeeping.

Because of the long delay in gaining approval we needed to sell our house and move to a retirement village and a much smaller residence.

Just before the last Federal election; although that itself was not the motivation; we approach Member for Blair Shayne Neumann complaining at the length of the delay. Without a doubt it was Mr Neumann's representation's that resulted in an assessment and subsequently our being placed on a waiting list and coincidentally being allocated home care of 1.5 hours a fortnight to have a woman come, vacuum and mop the tile floors, and clean the bathrooms (ensuite and second bathroom). This costs us \$18.00 each fortnight, to which we do not object.

We use both bathrooms as because of my wife's health we sleep in separate bedrooms.

At the suggestion of an aged care contact, we also now receive and pay for Meals-on-Wheels meals as my wife could not stand long enough to prepare meals.

We are grateful for what we receive but my wife needs more home assistance. I do what I am able.

We would have much preferred a face-to-face assessment of our needs in our residence but were told that is no longer possible because of the cost and that such assessments would further blow out the waiting list.

Yours respectfully,

Kev Pearce, Raceview 4305.