



Department of Justice

Director
Consumer Affairs Victoria

Level 17, 121 Exhibition Street
Melbourne, Victoria 3000
GPO Box 123
Melbourne, Victoria 3001
Telephone: (03) 8684 6017
Facsimile: (03) 8684 6040
Email: consumer@justice.vic.gov.au
DX210220



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Dr Ian Holland
Secretary
Standing Committee on Environment,
Communications and the Arts
PO Box 6100
PARLIAMENT HOUSE CANBERRA ACT 2600

Dear Dr Holland

INQUIRY INTO DO NOT CALL REGISTER LEGISLATION AMENDMENT BILL

Thank you for your letter of 18 December 2009 inviting submissions to the above inquiry.

Consumer Affairs Victoria supported the introduction of the register in 2006 and we note with pleasure the material in the second reading speech to the Bill on the success of the register in reducing the number of complaints about telemarketing. CAV supports the extension of the register to fax numbers: in our view, there is no difference between telephone marketing and fax marketing.

For the common-sense reasons set out in the second reading speech, CAV also supports the extension of the register to emergency service numbers.

CAV is not in a position to comment on whether the issues are the same for business-to-business marketing as they are for business-to-consumer marketing.

Yours sincerely

Dr Elizabeth Lanyon
Acting Director