



16 September 2025

Committee Secretary
Senate Economics References Committee
Department of the Senate
PO Box 6100
Parliament House
CANBERRA ACT 2600
AUSTRALIA

By email: economics.sen@aph.gov.au

Dear Committee Members,

Micro-competition opportunities in the Australian economy – questions on notice

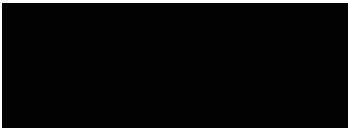
I refer to the hearing held by the Senate Economics References Committee on 9 September 2025 for the Committee's inquiry into micro-competition opportunities in the Australian economy in relation to eConveyancing and Mr Neil Witkowski's appearance at the hearing representing Titles Queensland.

Mr Witkowski took two questions on notice during his appearance at the hearing. The answers to those questions are set out in the enclosed table.

As outlined in our written submission to this enquiry, Titles Queensland is an entity established under the *Queensland Future Fund (Titles Registry) Act 2021*. Titles Queensland provides these answers on its own behalf and not on behalf of the State of Queensland. To respond to these questions, Titles Queensland has undertaken searches of its records and made enquiries where appropriate.

If you require any additional information, please do not hesitate to contact us. Titles Queensland would like to thank the Committee again for providing the opportunity to speak about this matter of great national significance.

Yours sincerely



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Responses to Questions on Notice

1	Question	How many eConveyancing outages have been caused by or originated from Titles Queensland? (Hansard pg 64)
	Answer	<p>For the period 1 July 2024 to the present, one eConveyancing outage has originated from Titles Queensland, details set out below:</p> <ul style="list-style-type: none"> • Date: 13 August 2024. • Duration: 1.5 hours (8.30-10.05). • Cause: a misconfiguration in the Application security gateway which affected eConveyancing services. • Effect: connection between ELNOs and the Titles Queensland temporarily unavailable preventing lodgements and requests for information.
2	Question	How has the Queensland Government communicated its willingness and desire for greater Commonwealth Government involvement in the regulation of eConveyancing? (Hansard pg 67)
	Answer	<p>Issues facing the interoperability program and the need for Commonwealth involvement was discussed at a Ministerial Forum of 11 June 2024 attended by the Hon. Dr Andrew Leigh, Assistant Minister for Competition, Charities and Treasury; Assistant Minister for Employment and all State and Territory Ministers responsible for eConveyancing or their representatives.</p> <p>Titles Queensland is aware that in September 2024, the then Queensland Minister for Resources, the Hon Scott Stewart MP, and the New South Wales Minister for Customer Service and Digital Government, Minister for Emergency Services and Minister for Youth Justice, the Hon Jihad Dib MP, sent a joint letter to the Hon Dr Jim Chalmers MP, Commonwealth Treasurer.</p> <p>The Queensland Treasury has been engaging with the Commonwealth Treasury Competition Taskforce in relation to the exploration of Commonwealth regulatory involvement in eConveyancing and competition reforms being included in the <i>National Competition Policy Federation Funding Agreement Schedule</i>.</p> <p>Titles Queensland, as part of ARNECC, has also engaged directly with Commonwealth agencies at an officer level in relation to issues facing the</p>

interoperability program and the need for Commonwealth involvement including:

- Letter of 2 April 2024 to Michelle Bullock, Chair, Council of Financial Regulators.
- Letter of 16 July 2024 to Michelle Bullock, Chair, Council of Financial Regulators.
- By presentation and paper on 13 February 2025 at a meeting attended by representatives from the ARNECC, the Council of Financial Regulators (RBA, APRA, ASIC, Commonwealth Treasury) ACCC & AusPayNet.

Titles Queensland, as part of ARNECC, continues to meet quarterly with representatives from the Council of Financial Regulators to discuss eConveyancing-related matters.