

Senate Finance and Public Administration Committees  
PO Box 6100  
Parliament House  
CANBERRA ACT 2600

Ref: Medicare Enhanced Primary Care (EPC) Scheme

I work as a dental treatment. Co coordinator and have assisted CDDS patients for a while now

Not only the process of providing plans to doctors worthless it is seriously flawed as the description of the dental procedures do not make sense got the GP or the patients

Take for example a dentist puts down item number 222 as a dental plan. The description of the item number is root planing and sub gingival Curettage

Is there any patient or general practitioner who can understand and comprehend what the dentist intends to do here. Yet Medicare asks for a treatment plan to patients and doctors that makes no sense at all.

Informing patients of the treatment they are having in simple terms and getting medical and financial consent happens as a verbal dialogue not as a bureaucratic paperwork process.

Secondly dental plans keep changing as per the changing needs of the patient. Medicare cannot expect the dentists to keep posting updated plans the doctors

Also as part of the audit process Medicare sent letters to all our elderly patients who didn't understand the audit process and were confused about the barrage of questions in the letter.

They brought the letter into our office asking for information which defeats the purpose of the audit anyways.

Please stop the audit ASAP and stop penalising innocent dentists for lack of understanding and administrative errors. This is wrong and should be stopped so they can continue to work and help patient sin need.

Amabelle