

28<sup>th</sup> June 2020

Committee Secretary  
Senate Standing Committees on Environment and Communications  
PO Box 6100  
Parliament House  
Canberra ACT 2600

Dear Committee Secretary

**Inquiry into the future of Australia Post's service delivery**

Thank you for the opportunity to provide a submission in relation to the Australian Postal Corporation (Performance Standards) Amendment Regulations 2020.

My family supports the making of these Regulations. Australia Post's parcel delivery service has meant we have been able to safely self-isolate during COVID-19.

In the process Australia Post are providing a critical service that is helping our small businesses across the country to stay on their feet as with every parcel delivery, jobs are being saved and often created.

We no longer rely on the letter delivery service. Email is our preferred choice of communication with all of our suppliers, friends and family. We would prefer a reduced letter delivering frequency in return for an increased parcel delivery service. We literally buy most things we need now, online. This will continue beyond the COVID-19 pandemic – it has become a way of life now.

These Regulations enable Australia Post, and its posties, to meet the current unprecedented customer demand for parcels as we navigate the ongoing challenges of COVID-19 in the months ahead. We support the making of these Regulations. The alternative would be a step backward for the nation in my view.

Thank you again for the opportunity to provide this submission. If you have any questions, please do not hesitate to contact me on \_\_\_\_\_ or at \_\_\_\_\_.

Yours sincerely

Geoff Rohrsheim