## Question:

What sanctions, if any, were applied to those who had participated but you would say that their participation did not necessarily constitute criminal behaviour but certainly was fairly serious disruptive behaviour? How many of those individuals were identified and what, if any, sanctions were applied to them?

## **Answer:**

Immigration detention is administrative and is not correctional or punitive; as such we do not seek to punish people; we seek to place people in facilities that allow us to work with them to help them control and manage their behaviour.

If a client poses a risk or a threat to themselves or others, Serco has several management options that they can utilise, including:

- Reviewing the client's security risk assessment, which is a factor in determining the most appropriate accommodation placement;
- Discussions with the client about their behaviour under the Code of Conduct;
- Development of a Behaviour Management Plan by Serco that may include restricted access to services such as the internet, activities or excursions; and
- Transferring the client to a Support Unit for immediate observation.

Following the March 2011 disturbance, the clients who were identified as key participants due to their disruptive behaviour had their security risk assessments reviewed. Those clients whose risk rating levels had increased were placed in White One Compound.