

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q1\***

## Detention Population

**Question:** A list of all locations that have been designated places of detention being used by the Department for the purpose of accommodating IMAs since November 2007, including:

- i) the date at which each centre commenced operations;
- ii) the capital and fit-out cost prior to occupancy;
- iii) the accommodation capacity of each centre, and any subsequent change to that capacity, and the relevant dates to which that change in capacity applied
- iv) A break down of accommodation capacity, and any changes to that capacity, including the relevant dates for those changes as follows:
  - (1) single room accommodation for single persons,
  - (2) shared room accommodation for single persons,
  - (3) shared accommodation for families,
  - (4) dormitory room accommodation for single persons in permanent or demountable buildings,
  - (5) dormitory room accommodation in marquees for single persons,
  - (6) other (please specify);

**Answer:**

- i) The table below provides details of all facilities used to accommodate Irregular Maritime Arrivals (IMAs) since November 2007, including the date IMAs were first accommodated there.

Detention facility	Date facility commenced operations*
<b>Immigration Detention Centre (IDC)</b>	
Christmas Island IDC	19 December 2008
Curtin IDC, WA	12 June 2010
Maribyrnong IDC, VIC	27 September 2010
Northern IDC, NT	13 January 2010
Perth IDC	8 January 2010
Scherger IDC, QLD	22 October 2010
Villawood IDC, NSW	27 March 2010
Pontville IDC, TAS	1 September 2011
Wickham Point IDC, NT	5 December 2011
<b>Immigration Residential Housing (IRH)</b>	
Perth IRH	13 January 2010

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Detention facility	Date facility commenced operations*
Port Augusta IRH, SA	19 April 2010
Sydney IRH	15 April 2010
Immigration Transit Accommodation (ITA)	
Adelaide ITA	4 July 2011
Brisbane ITA	20 January 2010
Melbourne ITA	5 February 2010
Alternative Place of Detention (APOD)#	
Ascot Quays, WA	30 June 2010
Asti Motel, NT	15 May 2010
Banksia Tourist Park, WA	1 April 2010
Berrimah House, NT	17 March 2010
Botanic Gardens, NT	5 August 2010
Britton Street APOD, SA	8 July 2010
Construction Camp, Christmas Island	2 October 2008
Darwin Airport Lodge, NT	8 July 2010
Gwalia Lodge, WA	20 December 2010
Inverbrackie APOD, SA	17 February 2011
Jandakot Airport Chalets, WA	2 May 2011
Leonora APOD, WA	7 June 2010
Phosphate Hill, Christmas Island	2 October 2008
Virginia Palms APOD, QLD	17 September 2010**
Willare Bridge Road House, WA	21 March 2011

\* Some of the facilities used to accommodate Irregular Maritime Arrivals since November 2007 were operational well before that date (e.g. Villawood IDC was established in Sydney in 1976). Therefore, in the above table, "date facility commenced operations" means the date Irregular Maritime Arrivals were first accommodated in this facility since November 2007.

# The Alternative Places of Detention listed in the above table do not include hospital accommodation used for medical treatment, schools used to educate school-aged children and short-term accommodation used to house Irregular Maritime Arrivals in exceptional circumstances (e.g. overnight hotel accommodation used during transfer between facilities where flight schedules have changed).

\*\* Virginia Palms was used to accommodate a small number of IMAs from 15 March 2010 however full operation of the facility did not commence until 17 September 2010

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ii) The capital and fit out cost were:

Site	Spent prior to occupancy	Spent as at 30 June 2011	Budget allocation
Immigration Detention Centre (IDC)			
Christmas Island IDC (**)			
Curtin IDC, WA	\$3.2m	\$122.5 m	\$137.19 m
Maribyrnong IDC, VIC (^)			
Northern IDC, NT (^)			
Perth IDC, WA (^)			
Pontville IDC, TAS		\$2.54 m	\$14.80 m
Scherger IDC, QLD		\$4.64 m	\$4.64 m
Villawood IDC, NSW (^)			
Wickham Point IDC, NT		\$11,600	\$9.16 m
Immigration Residential Housing (IRH)			
Perth IRH (^)			
Port Augusta IRH, SA (^)			
Sydney IRH (^)			
Immigration Transit Accommodation (ITA)			
Adelaide ITA (^)			
Brisbane ITA (^)			
Melbourne ITA (^)			
Alternative Place of Detention (APOD)			
Ascot Quays, WA (**)			
Asti Motel, NT (*)			
Christmas Island - Aqua/Lilac	\$5.44m	\$21.9m	\$29.2m
Banksia Tourist Park, WA (*)			
Berrimah House, NT	\$771, 534.00		\$842,000.00
Botanic Gardens, NT(*)			

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Britton Street APOD, SA (^)			
Christmas Island - Construction Camp (^)			
Darwin Airport Lodge, NT (*)			
Inverbrackie APOD, SA	\$2.6	\$6.3m	\$9.65m
Jandakot Airport Chalets, WA (*)			
Leonora, WA - Stage 1 & 2	\$0.393m		
Leonora, WA – Stage 3	\$0.344m		
Christmas Island - Phosphate Hill (^)			
Virginia Palms APOD, QLD (*)			
Willare Road House, WA (**)			

(^) Designated place of detention prior to November 2007.

(\*) No fit out costs as long term booking.

(\*\*) No fit out cost.



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iii) Actual capacity at each facility varies depending on client composition and operational considerations. Operational and contingency capacities listed below are a general guide only.

Detention facility	Date facility commenced operations	Operational Capacity	Contingency capacity
<b>Immigration Detention Centre (IDC)</b>			
Christmas Island IDC	19 December 2008	400	1116
	12 December 2011	304	850
Curtin IDC, WA	12 June 2010	600	600
	18 November 2010	900	900
	23 December 2010	1200	1500
Maribyrnong IDC, VIC	27 September 2010	56	99
Northern IDC, NT	13 January 2010	536	554
	31 August 2011	446	504
Perth IDC, WA	8 January 2010	27	42
Pontville IDC, TAS	1 September 2011	400	400
Scherger IDC, QLD	22 October 2010	300	596
Villawood IDC, NSW (*)	27 March 2010	80	171
Wickham Point IDC, NT	8 December 2011	250	474
	3 March 2012	500	1000
<b>Immigration Residential Housing (IRH)</b>			
Perth IRH	13 January 2010	11	16
Port Augusta IRH, SA	19 April 2010	58	64
Sydney IRH	15 April 2010	24	48
<b>Immigration Transit Accommodation (ITA)</b>			
Adelaide ITA	4 July 2011	13	25
Brisbane ITA	20 January 2010	29	58
Melbourne ITA	5 February 2010	130	144

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Alternative Place of Detention (APOD)			
Ascot Quays, WA (**)	30 June 2010	n/a	n/a
Asti Motel, NT (^)	15 May 2010	-	175
	30 June 2011	0	0
Christmas Island - Aqua/Lilac	January and March 2010	600	600
Banksia Tourist Park, WA (^)	1 April 2010	10	10
	2 May 2011	0	0
Berrimah House, NT (#)	17 March 2010	12	16
	18 November 2011 (#)	0	0
Botanic Gardens, NT (**)	5 August 2010	n/a	n/a
Britton Street APOD, SA (**)	8 July 2010	n/a	n/a
Construction Camp - Christmas Island	2 October 2008	200	310
Darwin Airport Lodge, NT	8 July 2010	435	435
	7 July 2011	585	585
Inverbrackie APOD, SA	17 February 2011	350	400
Jandakot Airport Chalets, WA (^^)	2 May 2011	23	-
	1 November 2011	0	0
Leonora APOD, WA	7 June 2010	210	210
Christmas Island, Phosphate Hill	2 October 2008	48	168
Virginia Palms APOD, QLD (^)	17 March 2010	120	120
	30 June 2011	0	0
Willare Road House, WA (**)	21 March 2011	n/a	n/a

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(\*) Villawood IDC figure is for Fowler compound only. Fowler compound is only used for IMAs.

(\*\*) These sites were short term and numbers varied depending on operational requirement.

(^) This site closed on 2 May 2011.

(^^) These sites closed on 30 June 2011.

(^^^ ) This site closed on 1 November 2011.

(#) This APOD is currently undergoing refurbishment.

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iv) Site accommodation broken down:

Detention facility	Date facility commenced operations*	Single room for single person	Shared room for single person	Shared accommodation for families	Dormitory room – permanent or demountable buildings	Dormitory room in marquees for single persons	Other
Immigration Detention Centre (IDC)							
Christmas Island IDC	19 December 2008	-	400	-	2	-	4 disabled units
Curtin IDC, WA	12 June 2010	-	80	-	79 bunkhouse rooms	-	2 disabled units
	18 November 2010	-	230	-	124 bunkhouse rooms	-	2 disabled units
	23 December 2010	-	380	-	124 bunkhouse rooms	-	2 disabled units
Maribyrnong IDC, VIC	27 September 2010	-	34	-	-	-	-
Northern IDC, NT	13 January 2010	-	226	-	-	-	-
Perth IDC, WA	8 January 2010	-	21	-	-	-	-
Pontville IDC, TAS		-	-	-	19 dormitories	-	1 disabled unit
Scherger IDC, QLD	22 October 2010	-	200	-	-	6	-
Villawood IDC, NSW	27 March 2010	-	294 approx – only some rooms used for IMAs	-	-	-	-
Wickham Point IDC, NT	8 December 2011 – Stage 1	9	236	-	-	-	-
Immigration Residential Housing							

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(IRH)							
Perth IRH	13 January 2010	-	8	-	-	-	-
Port Augusta IRH, SA	19 April 2010	-	-	8	-	-	-
Sydney IRH	15 April 2010	-	-	8	-	-	-
Immigration Transit Accommodation (ITA)							
Adelaide ITA	4 July 2011	-	6	-	-	-	-
Brisbane ITA	20 January 2010	-	20	-	-	-	-
Melbourne ITA	5 February 2010	-	14	-	-	-	-
	October 2010	-	50	-	-	-	-
Alternative Place of Detention (APOD)							
Ascot Quays, WA (**)	30 June 2010	n/a	-	-	-	-	-
Asti Motel, NT (^ ^)	15 May 2010	-	85 approx	-	-	-	-
	30 June 2011	-	0	-	-	-	-
Christmas Island - Aqua/Lilac	January and March 2010	-	300	-	-	-	-
Banksia Tourist Park, WA (^)	1 April 2010	-	10 approx	-	-	-	-
	2 May 2011	-	0	-	-	-	-
Berrimah House, NT (#)	17 March 2010	n/a	-	-	4	-	-
	18 November 2011	-	-	-	-	-	-
Botanic Gardens, NT (**)	5 August 2010	n/a	-	-	-	-	-
Britton Street APOD, SA (**)	8 July 2010	-	-	2 houses	-	-	-
	February 2011	-	0	-	-	-	-

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Christmas Island - Construction Camp	2 October 2008	-	105	-	-	-	-
Darwin Airport Lodge, NT	8 July 2010	-	174	8 rooms	-	-	disabled units
	7 July 2011	-	254	8 rooms	-	-	disabled units
Inverbrackie APOD, SA	17 February 2011	-	-	74 houses	-	-	-
Jandakot Airport Chalets, WA (^^^)	2 May 2011	-	-	14 chalets	-	-	-
Leonora APOD, WA	7 June 2010	-	105	74 houses	-	-	-
Christmas Island - Phosphate Hill	2 October 2008	-	84	-	-	3	-
Virginia Palms APOD, QLD (^^)	17 March 2010	-	60 approx	-	-	-	-
	30 June 2011	-	0	-	-	-	-
Willare Road House, WA (**)	21 March 2011	n/a	-	-	-	-	-

(\*\*) These sites were short term and numbers varied depending on operational requirement.

(^) This site closed on 2 May 2011.

(^^) These sites closed on 30 June 2011.

(^^^) This site closed on 1 November 2011

(#) This APOD is currently undergoing refurbishment.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q2\***

**Detention Population**

**Question:** Copies of all editions of the Immigration Detention Statistics Summary, prepared by the Community and Detention Services Division to the Department since November 2007 and the most recent data available to the Department.

**Answer:** Copies of all editions of the Immigration Detention Statistics Summary since November 2007 to 20 May 2011 are provided on the enclosed disc. 20 May 2011 is the most recent report.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 2 November 2007*

As at 2 November 2007, there were 433 people in immigration detention, including 47 in community detention. Of these 433 people, 53 were illegal foreign fishers (IFFs).

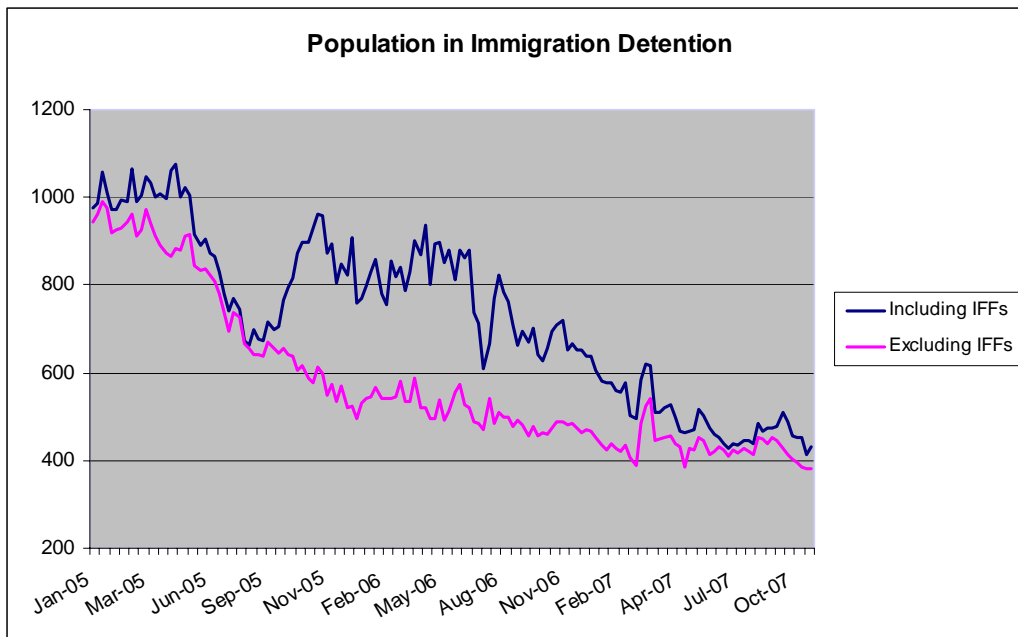
Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Place of detention	Men	Women	Children	Total
Villawood IDC	224	18		242
Northern IDC (Darwin)	42			42
Maribyrnong IDC	48	5		53
Perth IDC	6			6
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	5	4		9
Perth Immigration Residential Housing	2	1		3
<b>Total in IDCs and Immigration Residential Housing</b>	<b>329</b>	<b>28</b>	<b>0</b>	<b>357</b>
Community Detention <sup>1</sup>	16	10	21	47
Alternative Temporary Detention in Community <sup>2</sup>	21	6	2	29
<b>Total</b>	<b>366</b>	<b>44</b>	<b>23</b>	<b>433</b>

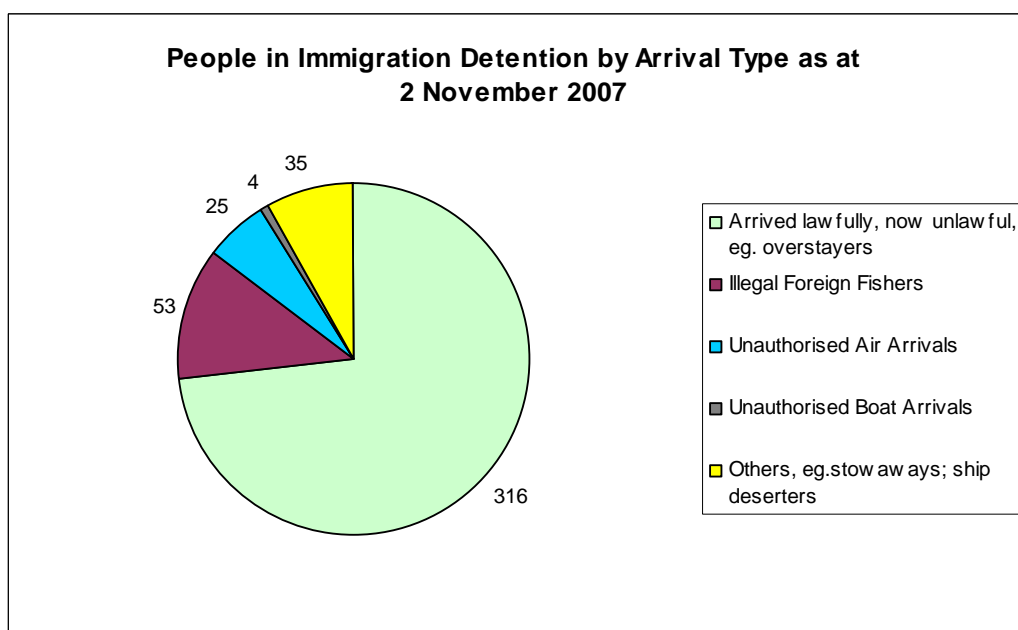
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.



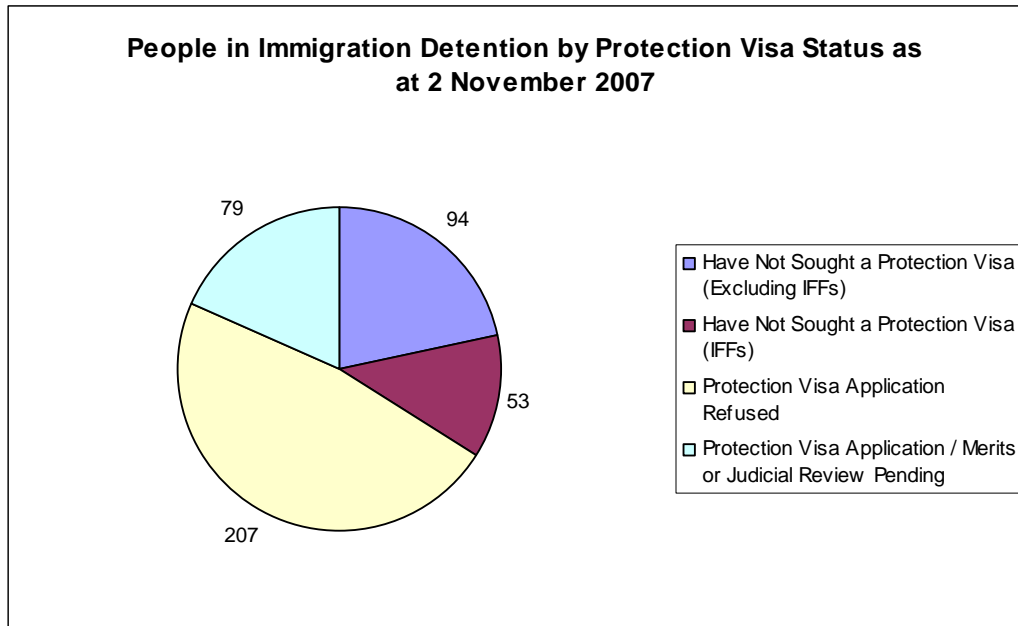


Of the 433 people in immigration detention, 316 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



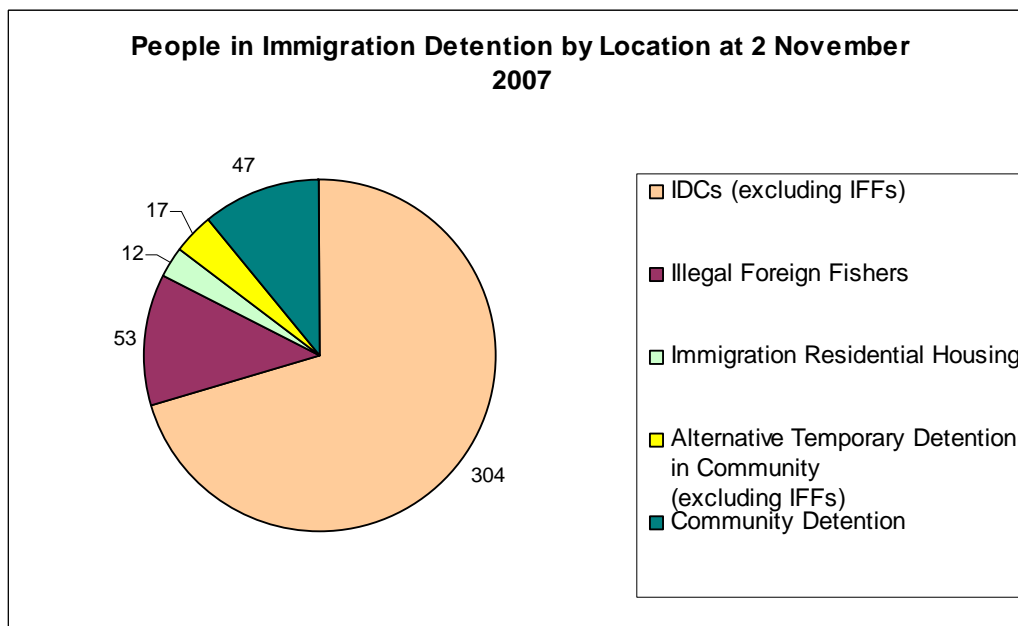
Of the 433 people in immigration detention, 4 were unauthorised boat arrivals and 25 were unauthorised air arrivals.

In immigration detention 79 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 10 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 433 people in immigration detention, 167 have been detained for less than three months.

As at 2 November 2007 there were 21 children living in community detention and two children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 9 November 2007*

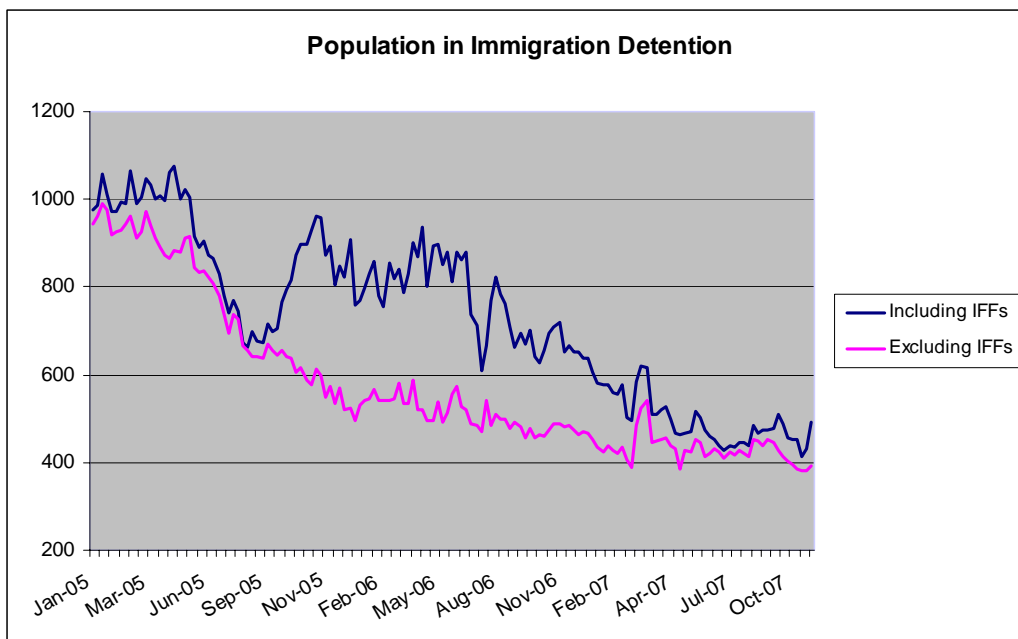
As at 9 November 2007, there were 493 people in immigration detention, including 48 in community detention. Of these 493 people, 100 were illegal foreign fishers (IFFs).

Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

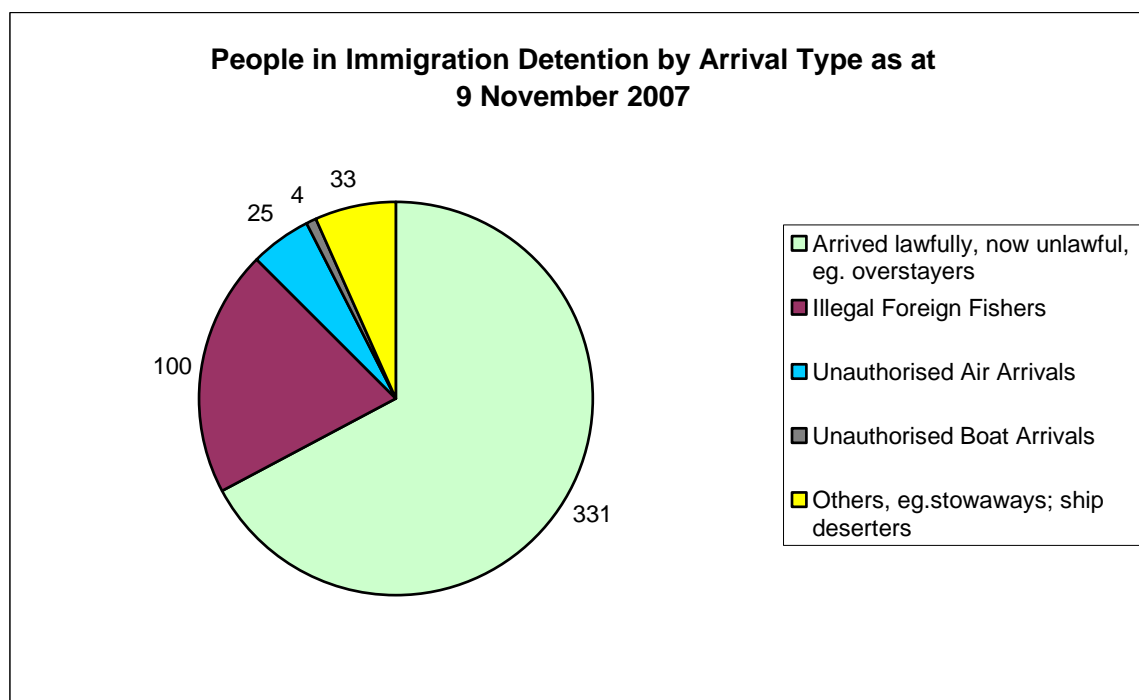
Place of detention	Men	Women	Children	Total
Villawood IDC	221	19		240
Northern IDC (Darwin)	80			80
Maribyrnong IDC	61	7		68
Perth IDC	8			8
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	4	3		7
Perth Immigration Residential Housing	2	1		3
<b>Total in IDCs and Immigration Residential Housing</b>	<b>378</b>	<b>30</b>	<b>0</b>	<b>408</b>
Community Detention <sup>1</sup>	17	10	21	48
Alternative Temporary Detention in Community <sup>2</sup>	24	4	9	37
<b>Total</b>	<b>419</b>	<b>44</b>	<b>30</b>	<b>493</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

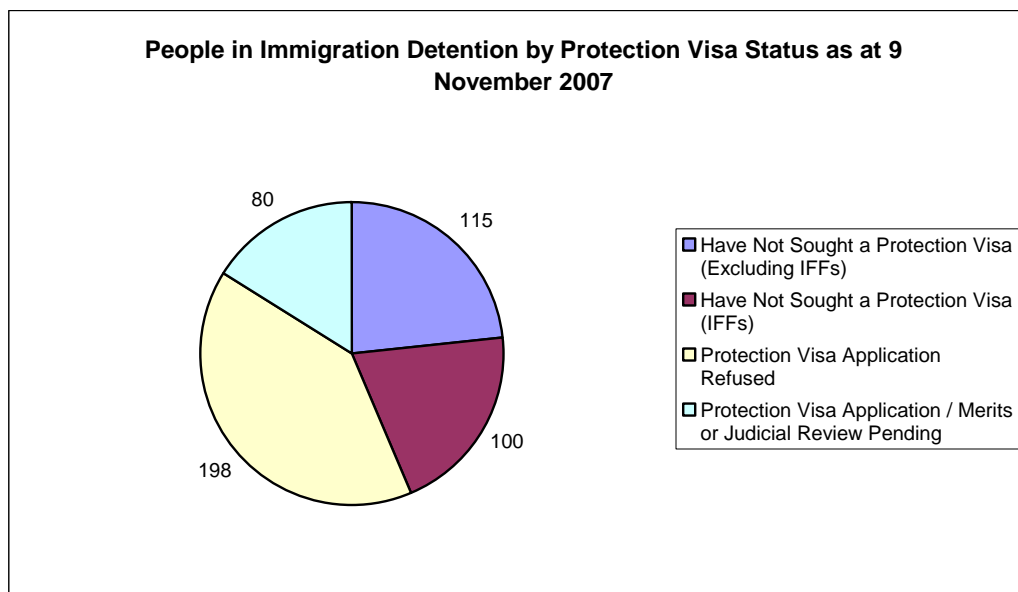


Of the 493 people in immigration detention, 331 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



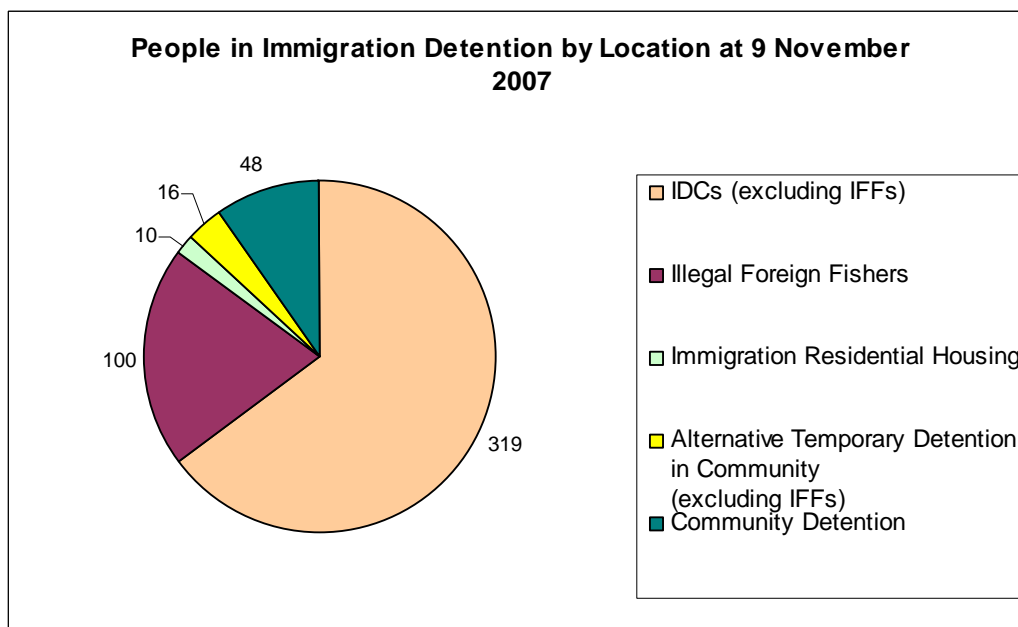
Of the 493 people in immigration detention, 4 were unauthorised boat arrivals and 25 were unauthorised air arrivals.

In immigration detention 80 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 14 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 493 people in immigration detention, 227 have been detained for less than three months.

As at 9 November 2007 there were 21 children living in community detention and nine illegal foreign fisher minors living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 14 December 2007*

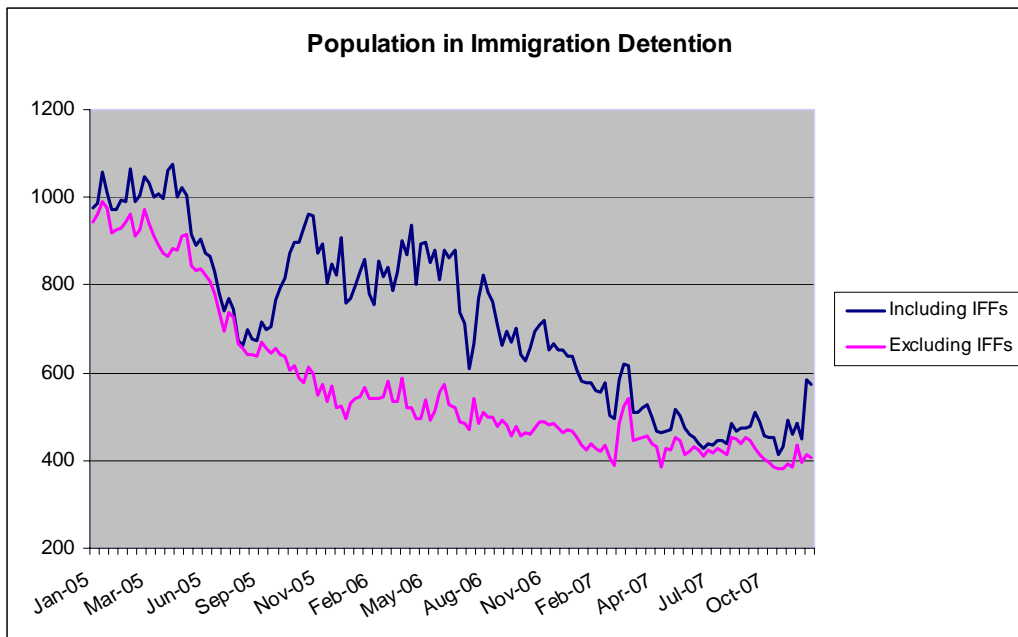
As at 14 December 2007, there were 575 people in immigration detention, including 39 in community detention. Of these 575 people, 167 were illegal foreign fishers (IFFs).

Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

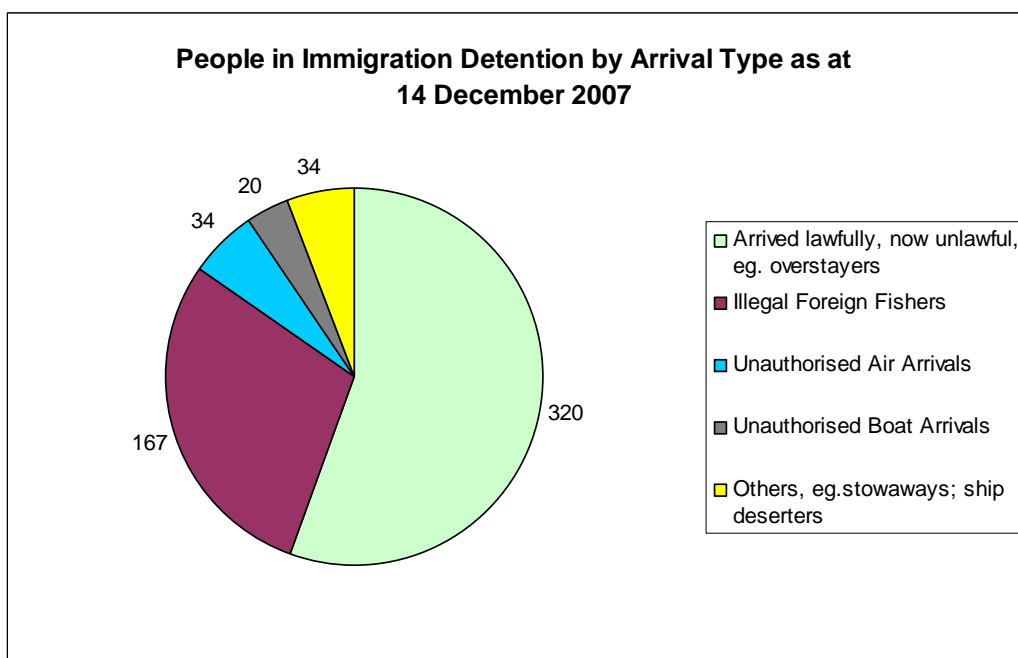
Place of detention	Men	Women	Children	Total
Villawood IDC	224	23		247
Northern IDC (Darwin)	138			138
Maribyrnong IDC	51	4		55
Perth IDC	19	7		26
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	6	3		9
Perth Immigration Residential Housing	3	1		4
Brisbane Immigration Transit Accommodation				0
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>443</b>	<b>38</b>		<b>481</b>
Community Detention <sup>1</sup>	16	8	15	39
Alternative Temporary Detention in Community <sup>2</sup>	24	4	27	55
<b>Total</b>	<b>483</b>	<b>50</b>	<b>42</b>	<b>575</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.



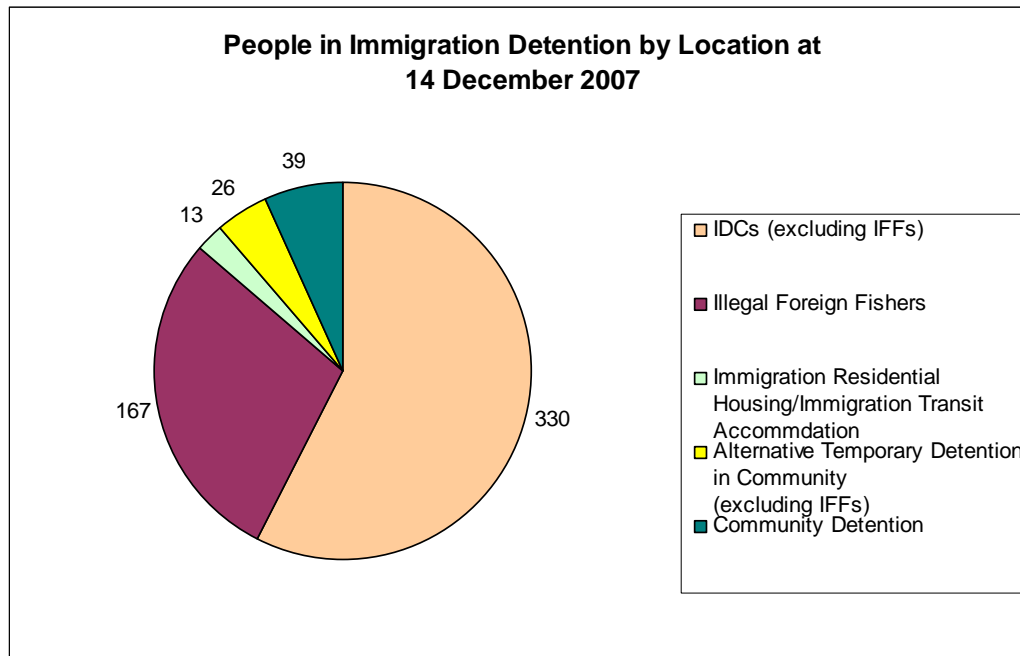
Of the 575 people in immigration detention, 320 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



Of the 575 people in immigration detention, 20 were unauthorised boat arrivals and 34 were unauthorised air arrivals.

Of the 575 people in immigration detention, 306 have been detained for less than three months.

As at 14 December 2007 there were 15 children living in community detention and twenty seven children living in alternative temporary detention in the community. There are no children in immigration detention centres.





## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 23 November 2007*

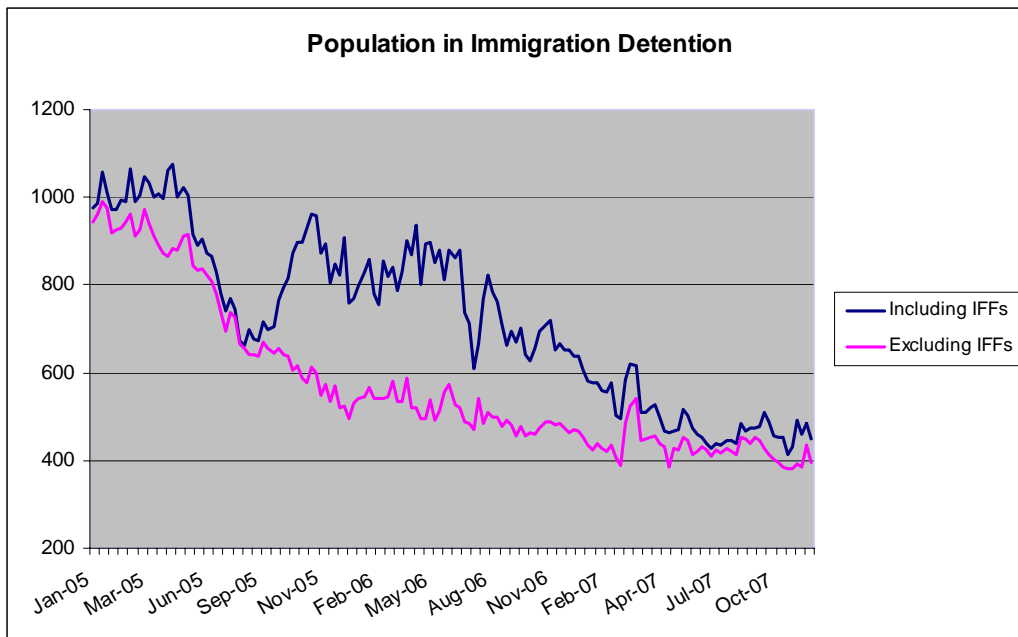
As at 23 November 2007, there were 449 people in immigration detention, including 39 in community detention. Of these 449 people, 53 were illegal foreign fishers (IFFs).

Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

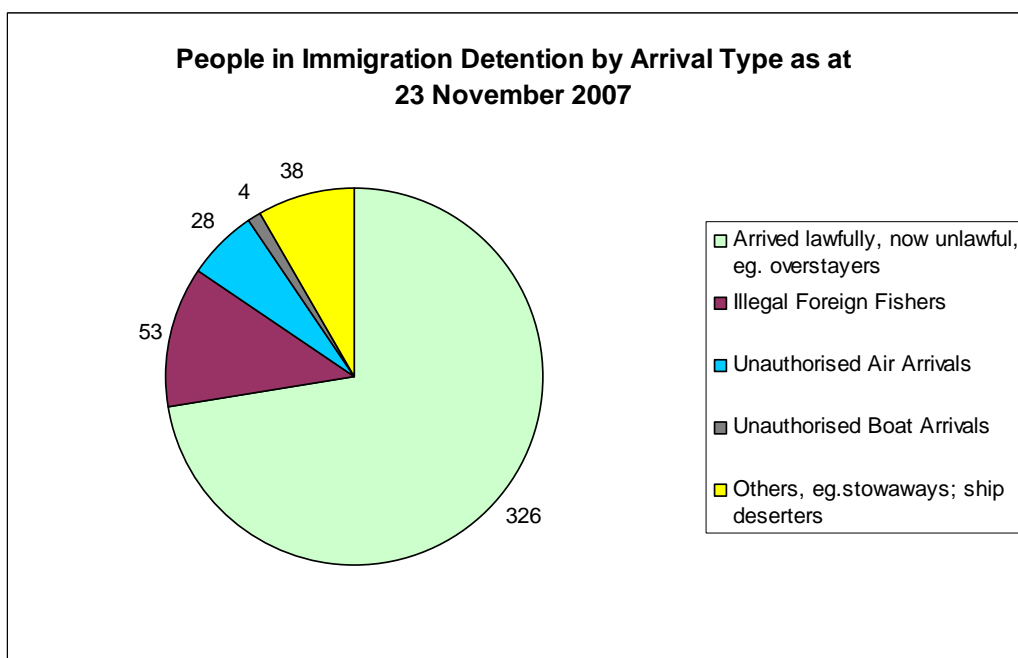
Place of detention	Men	Women	Children	Total
Villawood IDC	231	23		254
Northern IDC (Darwin)	40			40
Maribyrnong IDC	57	4		61
Perth IDC	10	1		11
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	5	3		8
Perth Immigration Residential Housing	2	1		3
Brisbane Immigration Transit Accommodation	1			1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>348</b>	<b>32</b>		<b>380</b>
Community Detention <sup>1</sup>	16	8	15	39
Alternative Temporary Detention in Community <sup>2</sup>	20	4	6	30
<b>Total</b>	<b>384</b>	<b>44</b>	<b>21</b>	<b>449</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

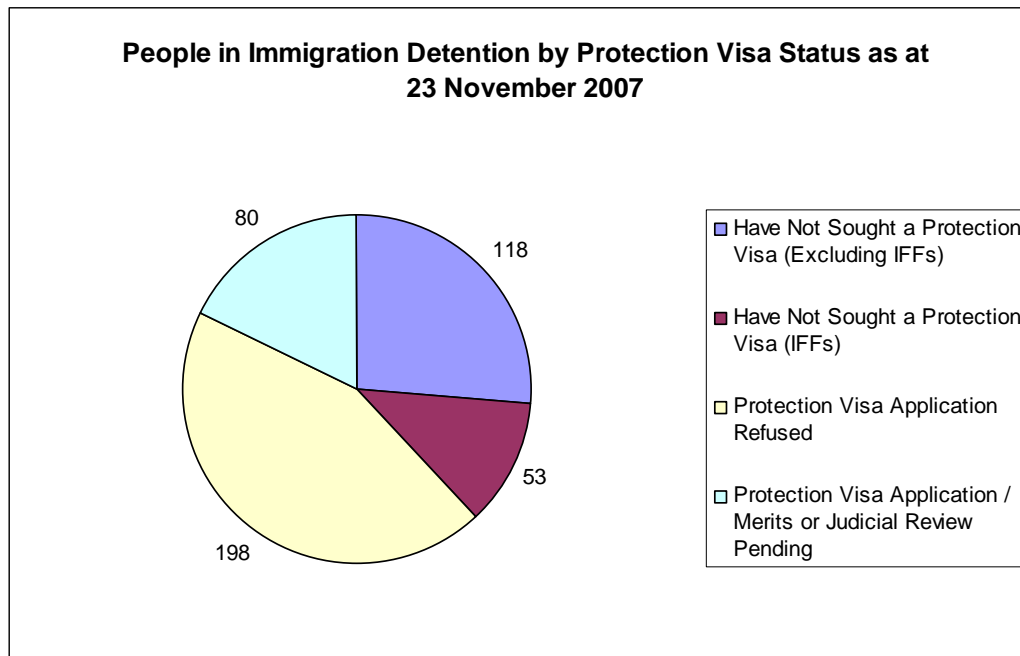


Of the 449 people in immigration detention, 326 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



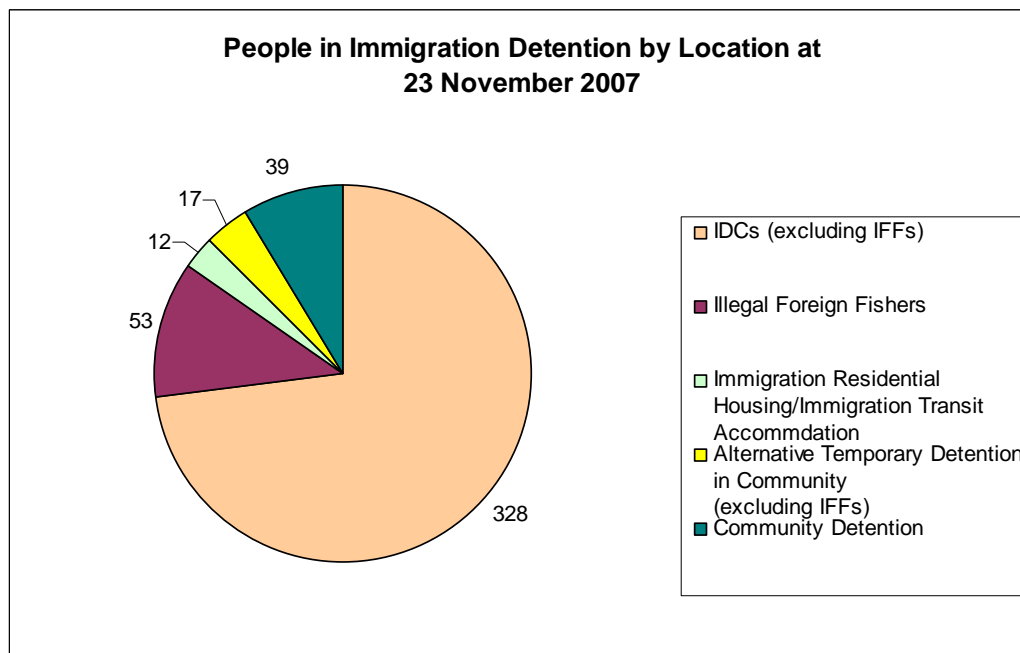
Of the 449 people in immigration detention, 4 were unauthorised boat arrivals and 28 were unauthorised air arrivals.

In immigration detention 80 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 12 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 449 people in immigration detention, 181 have been detained for less than three months.

As at 23 November 2007 there were 15 children living in community detention and six children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 30 November 2007*

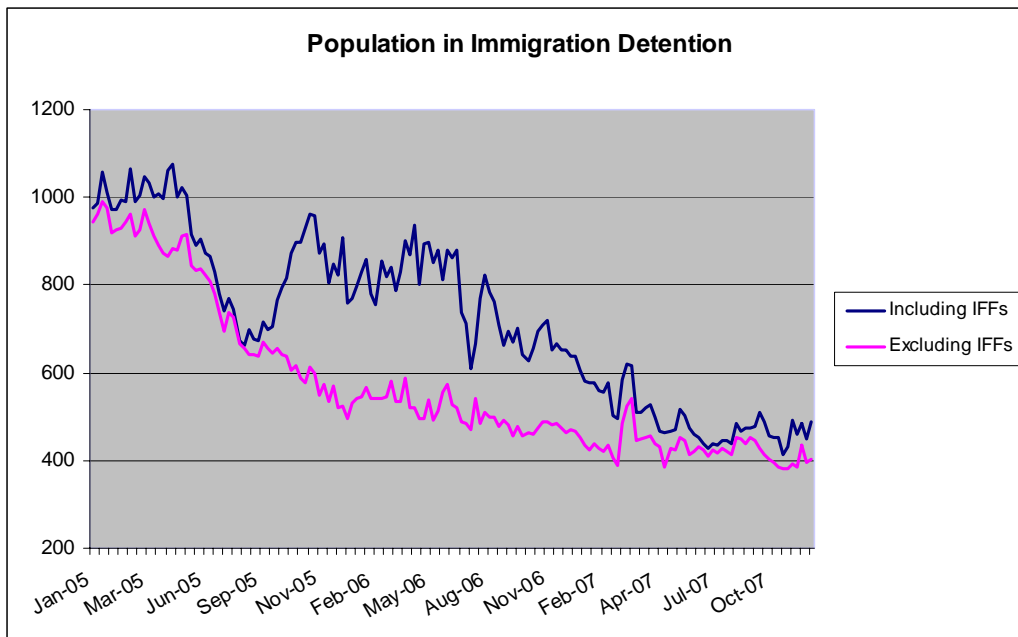
As at 30 November 2007, there were 487 people in immigration detention, including 39 in community detention. Of these 487 people, 85 were illegal foreign fishers (IFFs).

Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

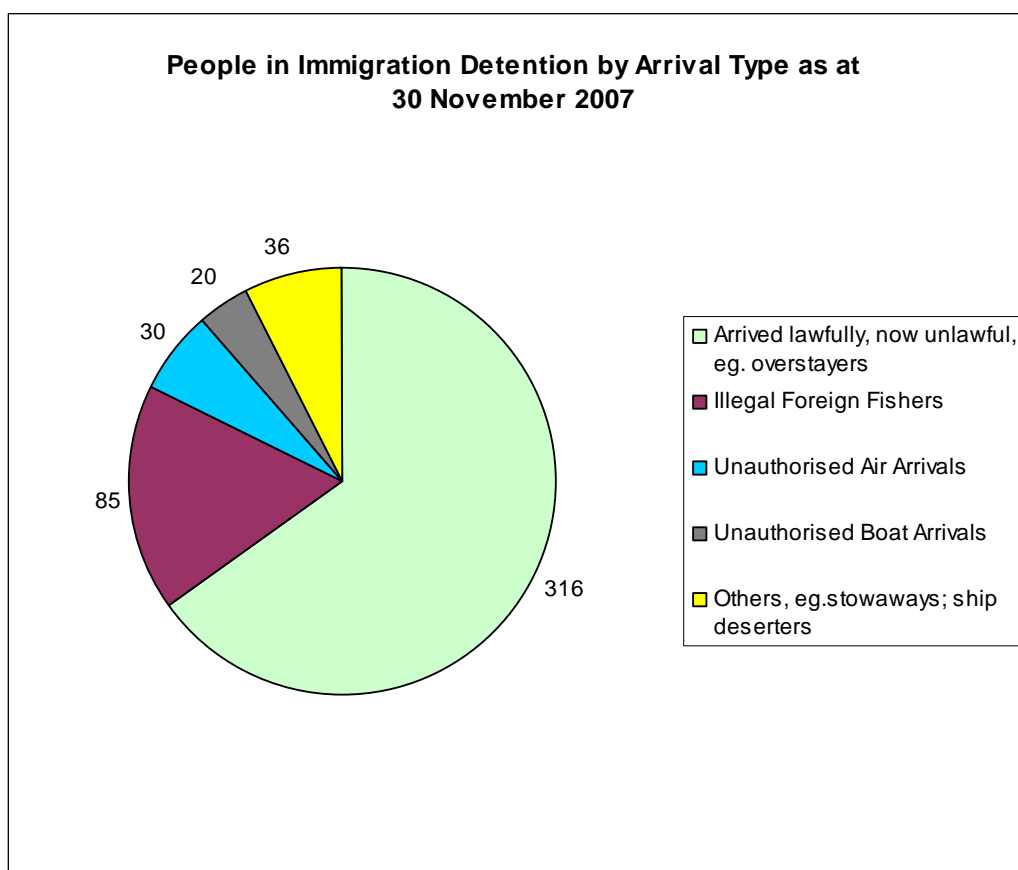
Place of detention	Men	Women	Children	Total
Villawood IDC	223	22		245
Northern IDC (Darwin)	63			63
Maribyrnong IDC	58	6		64
Perth IDC	9	1		10
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	5	3		8
Perth Immigration Residential Housing	2	1		3
Brisbane Immigration Transit Accommodation				0
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>362</b>	<b>33</b>		<b>395</b>
Community Detention <sup>1</sup>	16	8	15	39
Alternative Temporary Detention in Community <sup>2</sup>	23	4	26	53
<b>Total</b>	<b>401</b>	<b>45</b>	<b>41</b>	<b>487</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

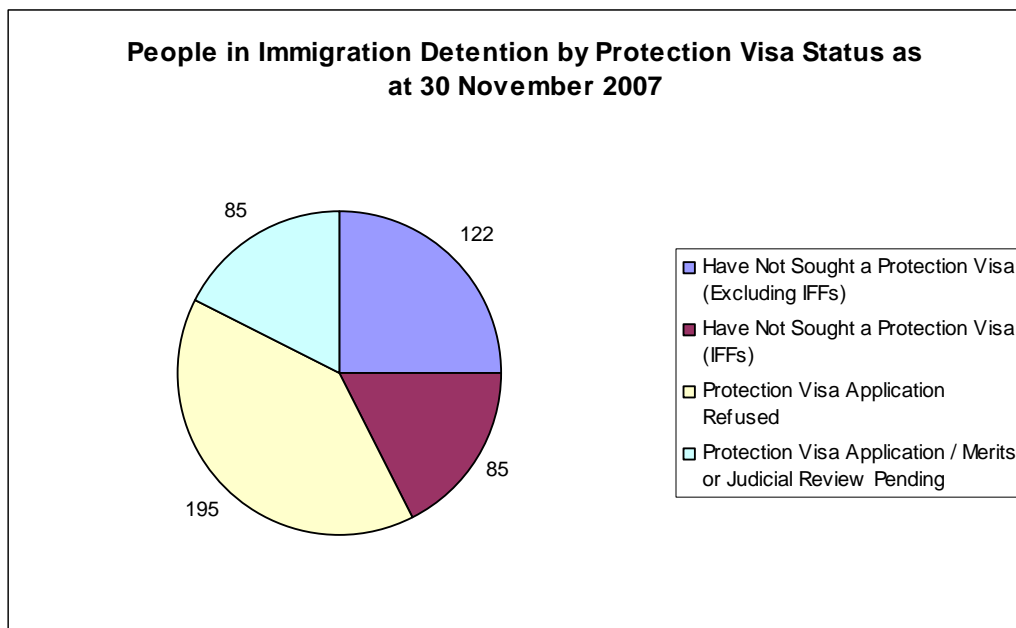


Of the 487 people in immigration detention, 316 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



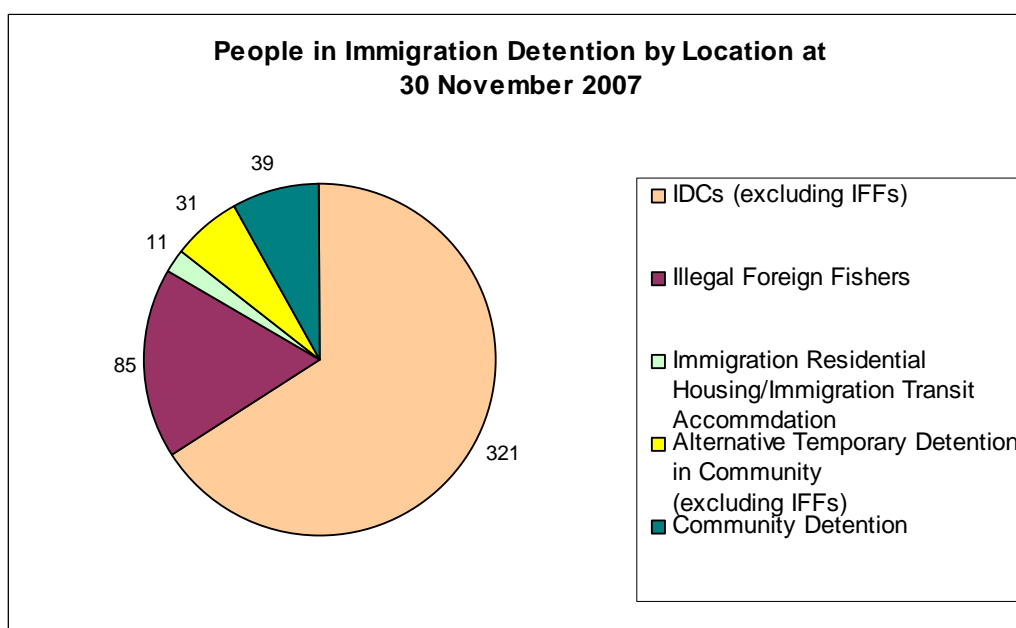
Of the 487 people in immigration detention, 20 were unauthorised boat arrivals and 30 were unauthorised air arrivals.

In immigration detention 85 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 23 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 487 people in immigration detention, 224 have been detained for less than three months.

As at 30 November 2007 there were 15 children living in community detention and twenty six children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 7 December 2007*

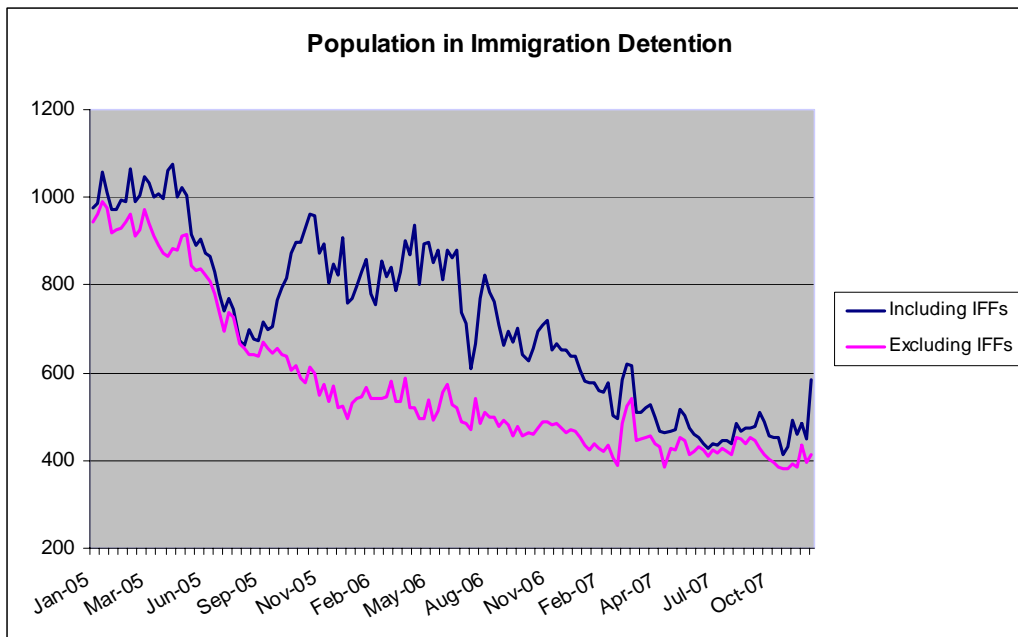
As at 7 December 2007, there were 585 people in immigration detention, including 39 in community detention. Of these 585 people, 172 were illegal foreign fishers (IFFs).

Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

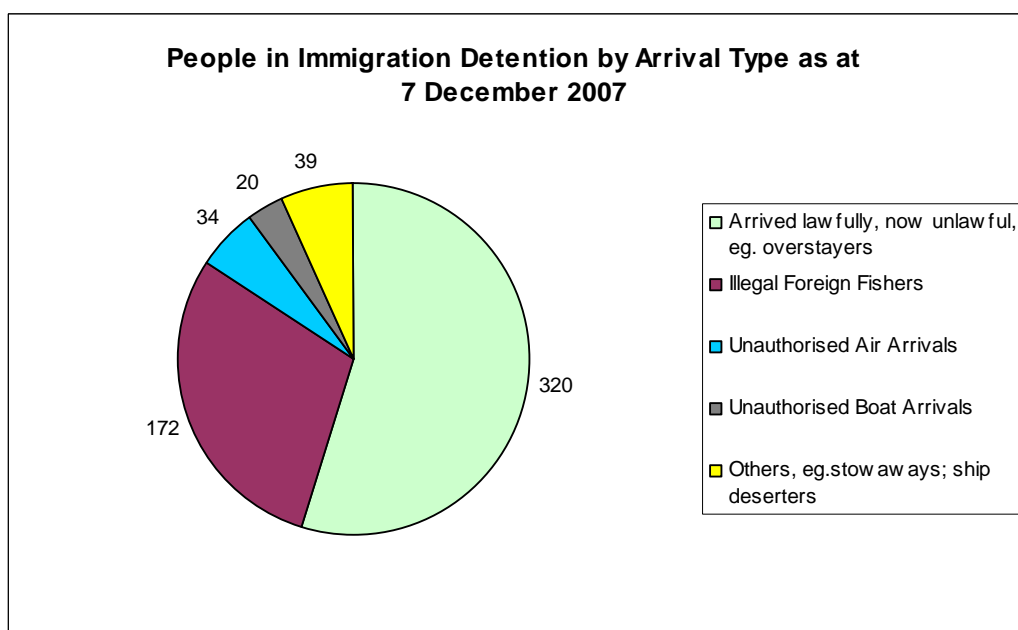
Place of detention	Men	Women	Children	Total
Villawood IDC	224	23		247
Northern IDC (Darwin)	151			151
Maribyrnong IDC	50	3		53
Perth IDC	19	8		27
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	6	3		9
Perth Immigration Residential Housing	3	1		4
Brisbane Immigration Transit Accommodation				0
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>455</b>	<b>38</b>		<b>493</b>
Community Detention <sup>1</sup>	16	8	15	39
Alternative Temporary Detention in Community <sup>2</sup>	24	5	24	53
<b>Total</b>	<b>495</b>	<b>51</b>	<b>39</b>	<b>585</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.



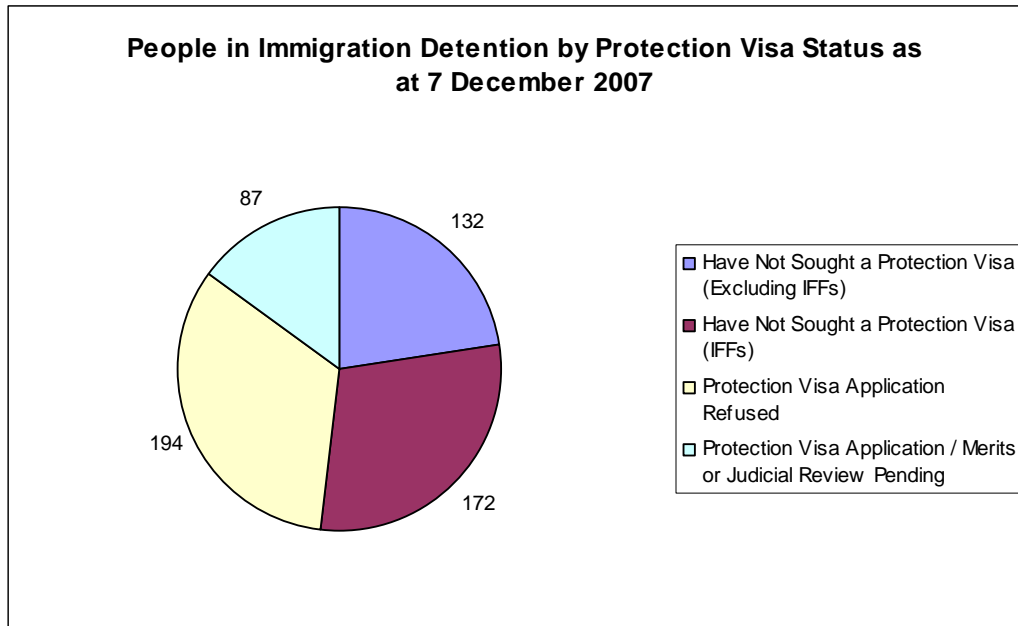
Of the 585 people in immigration detention, 320 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



Of the 585 people in immigration detention, 20 were unauthorised boat arrivals and 34 were unauthorised air arrivals.

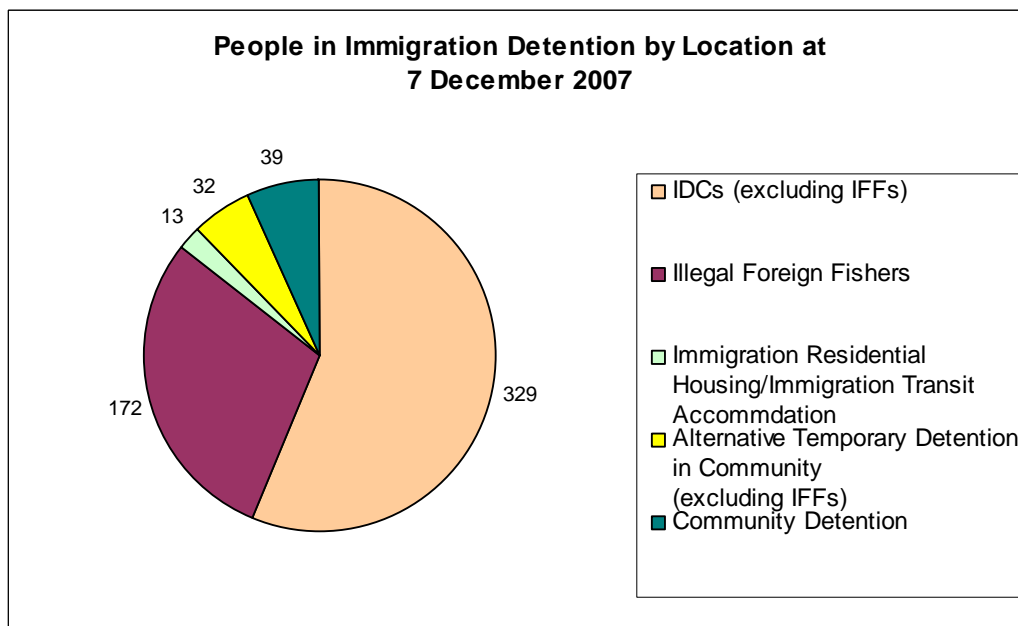


In immigration detention 87 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 23 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 585 people in immigration detention, 316 have been detained for less than three months.

As at 7 December 2007 there were 15 children living in community detention and twenty four children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 8 August 2008*

As at 8 August 2008, there were 326 people in immigration detention, including 53 in community detention. Of these 326 people, two were illegal foreign fishers (IFFs); one IFF was in the Northern Immigration Detention Centre (IDC) and one was in a correctional facility. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

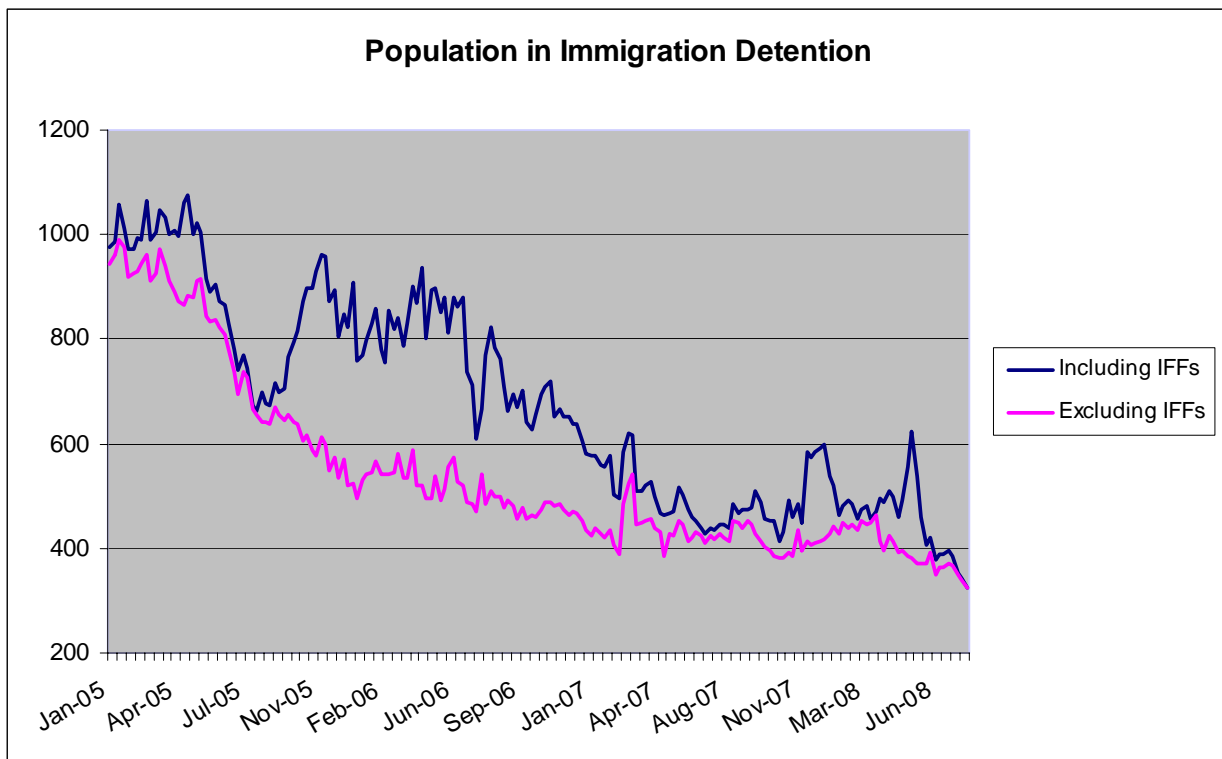
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	149	16		165	-15
Northern IDC (Darwin) (420)	1			1	-1
Maribyrnong IDC (70)	41	7		48	-5
Perth IDC (42)	2			2	-4
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	13	2	2	17	0
Perth Immigration Residential Housing (12)	6			6	+2
Brisbane Immigration Transit Accommodation (29)	6			6	+6
Melbourne Immigration Transit Accommodation (30)	18	6		24	+3
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1301)</b>	<b>236</b>	<b>31</b>	<b>2</b>	<b>269</b>	<b>-14</b>
Community Detention <sup>1</sup>	28	11	14	53	0
Alternative Temporary Detention in the Community <sup>2</sup>	2	1		3	-2
Restricted on Board Vessels in Port <sup>3</sup>	1			1	0
<b>Total</b>	<b>267</b>	<b>43</b>	<b>16</b>	<b>326</b>	<b>-16</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

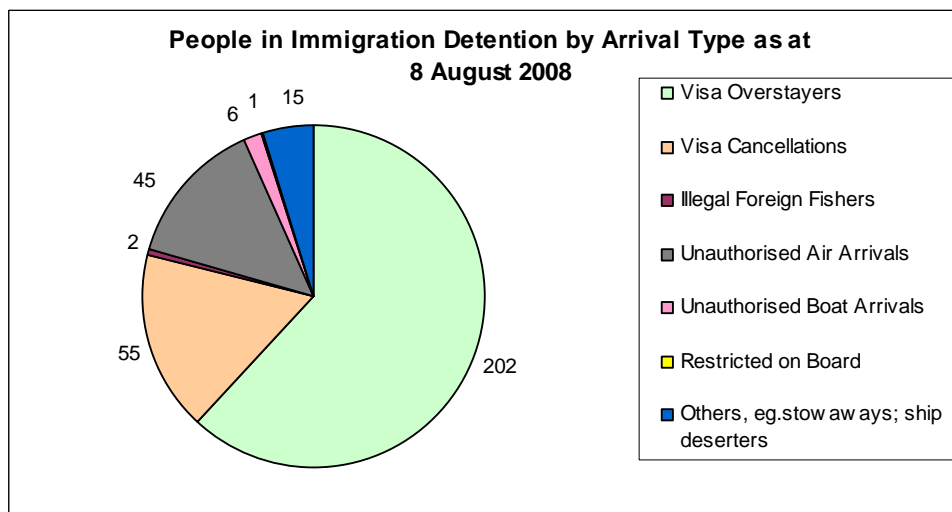
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 326 people in immigration detention as at 8 August 2008, 257 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 326 people in immigration detention as at 8 August 2008, six were unauthorised boat arrivals and 45 were unauthorised air arrivals.

As at 8 August 2008, 65 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 29 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

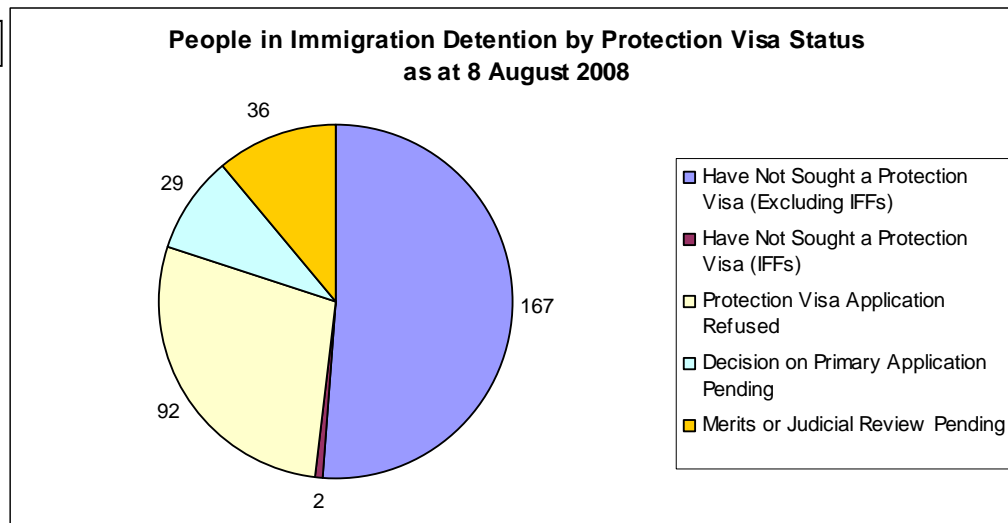


Figure 5

Location of people in immigration detention as at 8 August 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	215
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>215</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	23
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	30
Alternative Temporary Detention in the Community	2
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>56</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	49
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>53</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	1
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>326</b>

Figure 6

People in immigration detention by nationality as at 8 August 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	92	20	1	3	116
Malaysia	23	8			31
Indonesia	10	4	2	2	18
New Zealand	15	2			17
Vietnam	14	1			15
Bangladesh	11				11
Korea, Republic of (Sth)	9	1			10
India	10				10
Nigeria	7				7
Pakistan	6				6
Other	70	7	3	5	85
<b>Total</b>	<b>267</b>	<b>43</b>	<b>6</b>	<b>10</b>	<b>326</b>

Figure 7

Children in immigration detention as at 8 August 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	14
<b>Total</b>	<b>16</b>

As at 8 August 2008 there were 14 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 8 August 2008		
Period Detained	Total	% of Total
7 days or less	12	4
1 week - 1 month	60	18
1 month - 3 months	40	12
3 months - 6 months	42	13
6 Months - 12 months	59	18
12 months - 18 months	42	13
18 months - 2 years	27	8
Greater than 2 years	44	14
<b>Total</b>	<b>326</b>	<b>100%</b>

Of the 326 people in immigration detention as at 8 August 2008, 112 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

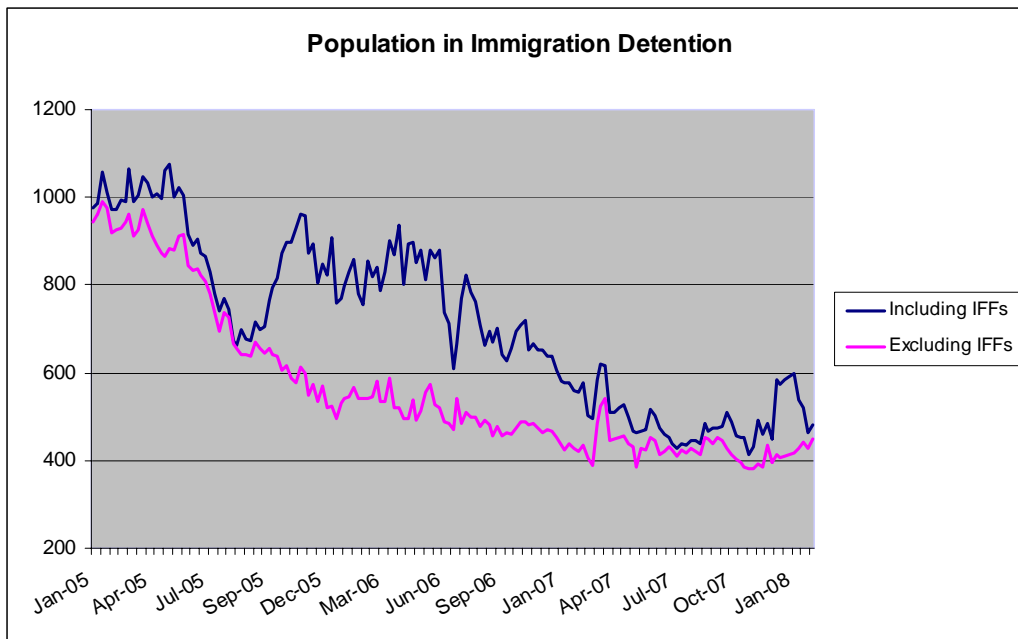
*Detention and Offshore Services Division, DIAC - As at 1 February 2008*

As at 1 February 2008, there were 482 people in immigration detention, including 43 in community detention. Of these 482 people, 34 were illegal foreign fishers (IFFs). Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

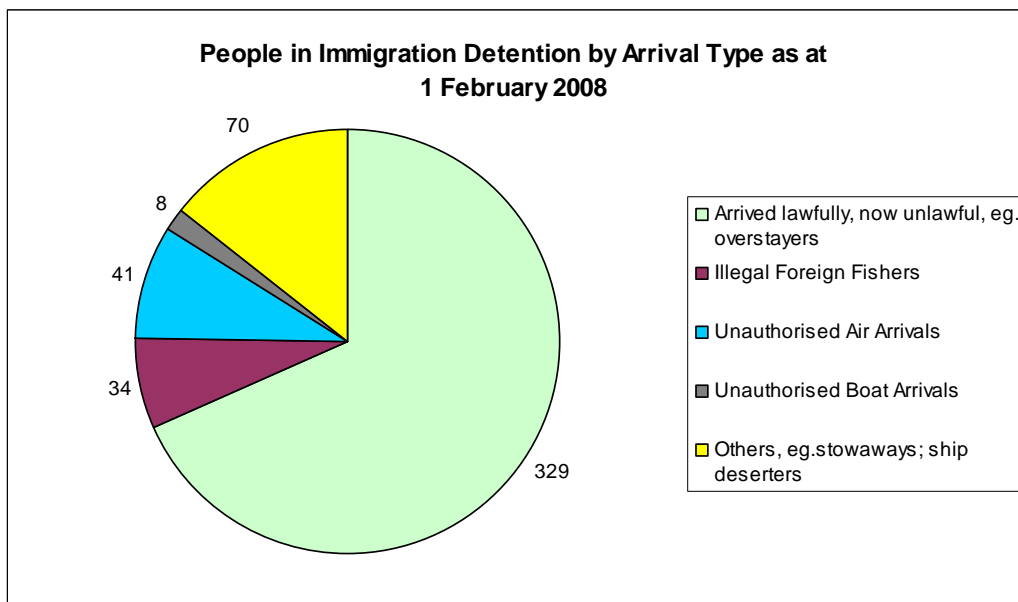
Place of detention	Men	Women	Children	Total
Villawood IDC	236	32		268
Northern IDC (Darwin)	26			26
Maribyrnong IDC	46	8		54
Perth IDC	10			10
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	9	4	2	15
Perth Immigration Residential Housing	5	1		6
Brisbane Immigration Transit Accommodation	1			1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>335</b>	<b>45</b>	<b>2</b>	<b>382</b>
Community Detention <sup>1</sup>	16	9	18	43
Alternative Temporary Detention in Community <sup>2</sup>	50	6	1	57
<b>Total</b>	<b>401</b>	<b>60</b>	<b>21</b>	<b>482</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

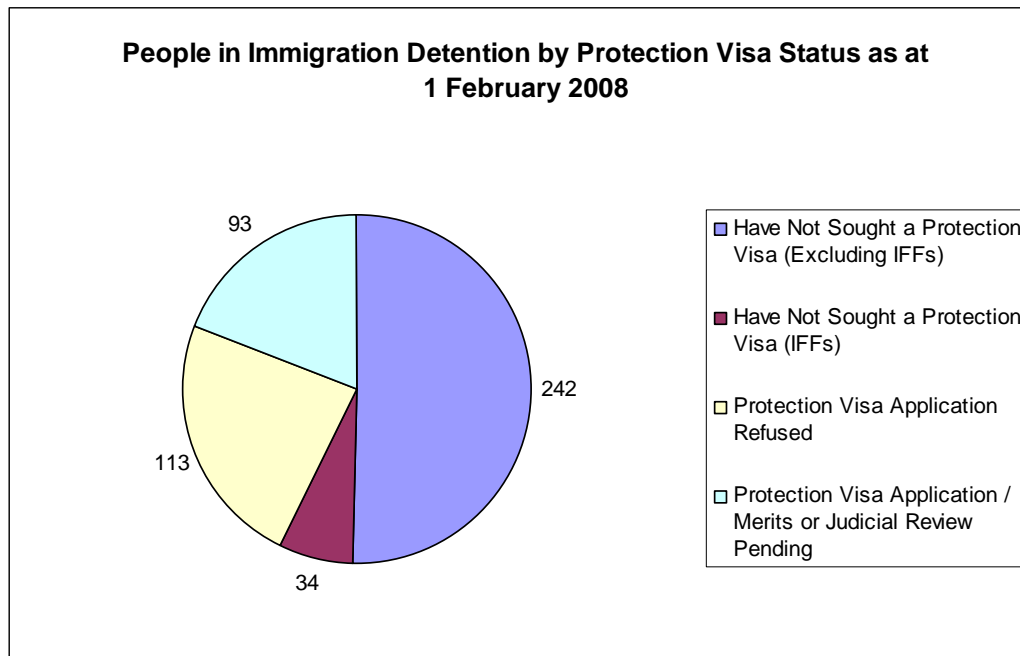


Of the 482 people in immigration detention, 329 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



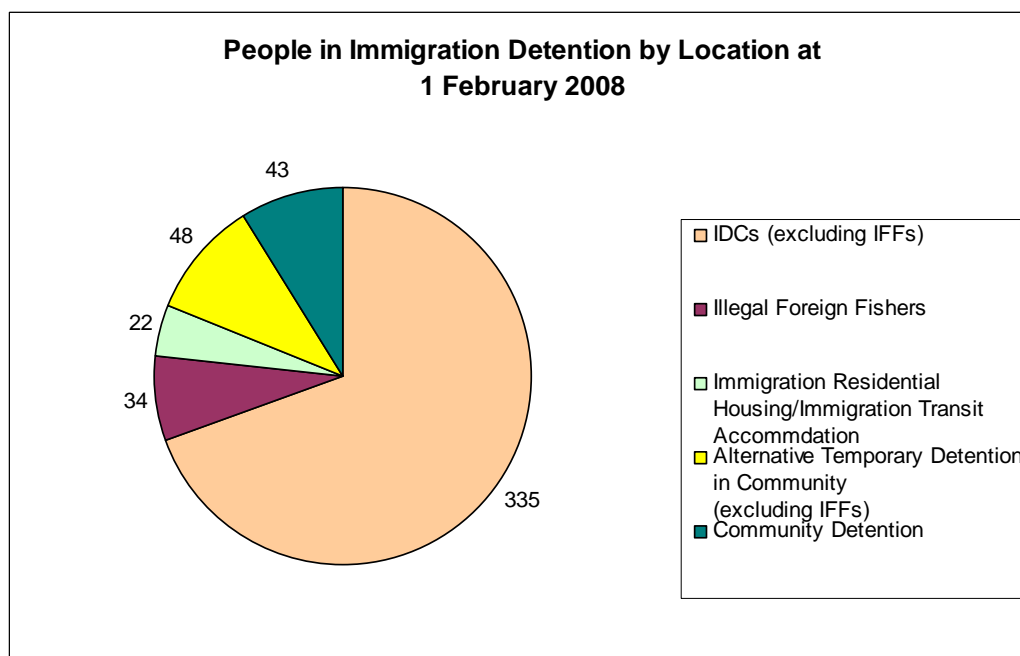
Of the 482 people in immigration detention, 8 were unauthorised boat arrivals and 41 were unauthorised air arrivals.

In immigration detention 93 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 23 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 482 people in immigration detention, 193 have been detained for less than three months.

As at 1 February 2008 there were 18 children living in community detention and three children living in alternative temporary detention in the community. There are no children in immigration detention centres.





## DETENTION STATISTICS SUMMARY

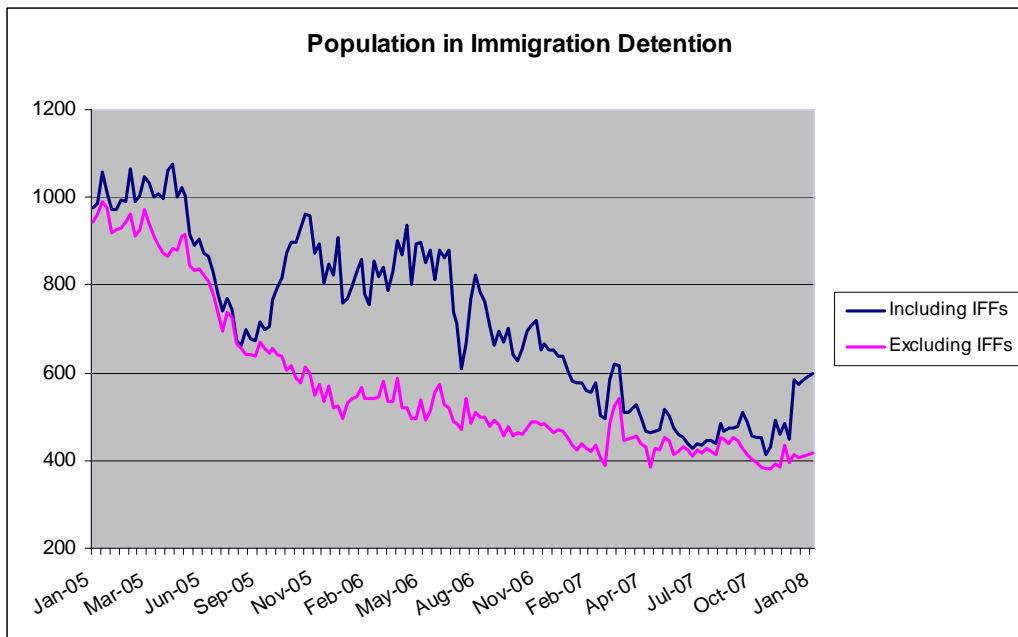
*Detention and Offshore Services Division, DIAC - As at 4 January 2008*

As at 4 January 2008, there were 598 people in immigration detention, including 39 in community detention. Of these 598 people, 181 were illegal foreign fishers (IFFs). Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

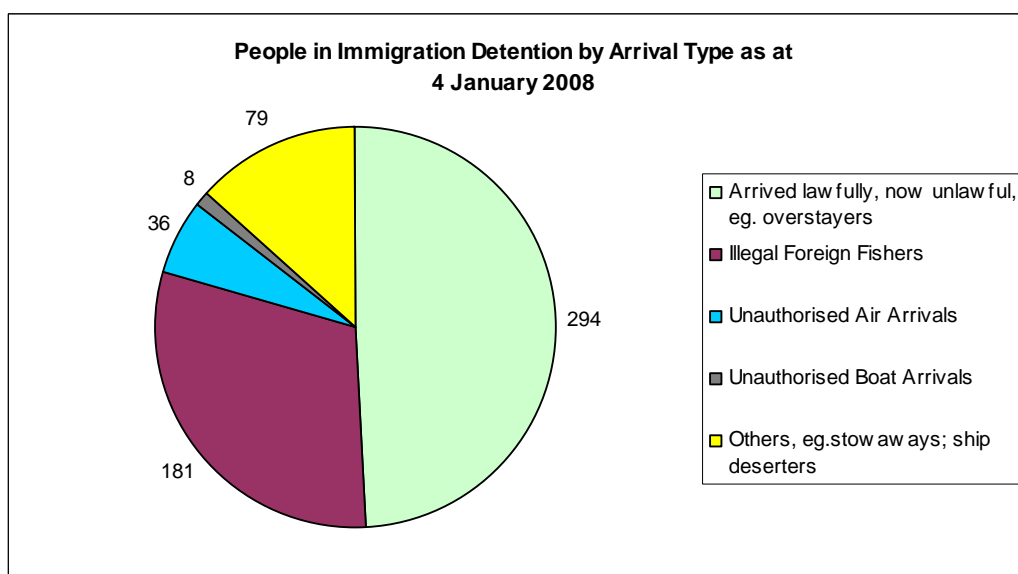
Place of detention	Men	Women	Children	Total
Villawood IDC	221	23		244
Northern IDC (Darwin)	154			154
Maribyrnong IDC	40	3		43
Perth IDC	20			20
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	8	3		11
Perth Immigration Residential Housing	1	1		2
Brisbane Immigration Transit Accommodation	1			1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>447</b>	<b>30</b>		<b>477</b>
Community Detention <sup>1</sup>	16	8	15	39
Alternative Temporary Detention in Community <sup>2</sup>	57	4	21	82
<b>Total</b>	<b>520</b>	<b>42</b>	<b>36</b>	<b>598</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

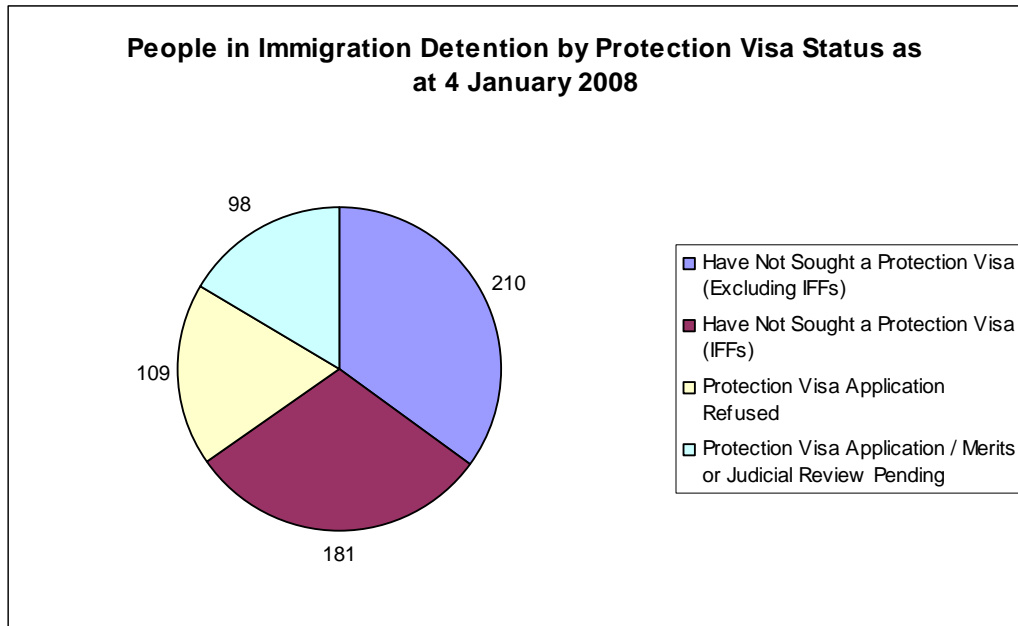


Of the 598 people in immigration detention, 294 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



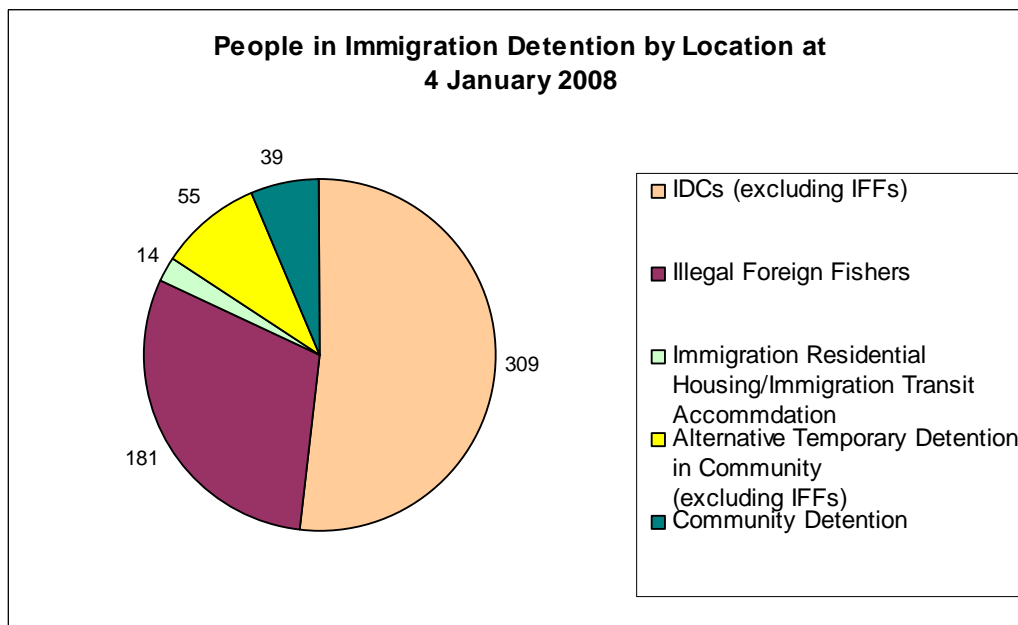
Of the 598 people in immigration detention, 8 were unauthorised boat arrivals and 36 were unauthorised air arrivals.

In immigration detention 98 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 24 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 598 people in immigration detention, 302 have been detained for less than three months.

As at 4 January 2008 there were 15 children living in community detention and twenty one children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 4 April 2008*

As at 4 April 2008, there were 490 people in immigration detention, including 38 in community detention. Of these 490 people, 93 were illegal foreign fishers (IFFs); 72 illegal foreign fishers were in the Northern Immigration Detention Centre, seven were in prison, one adult and one minor were in hospital and there were 12 minors in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

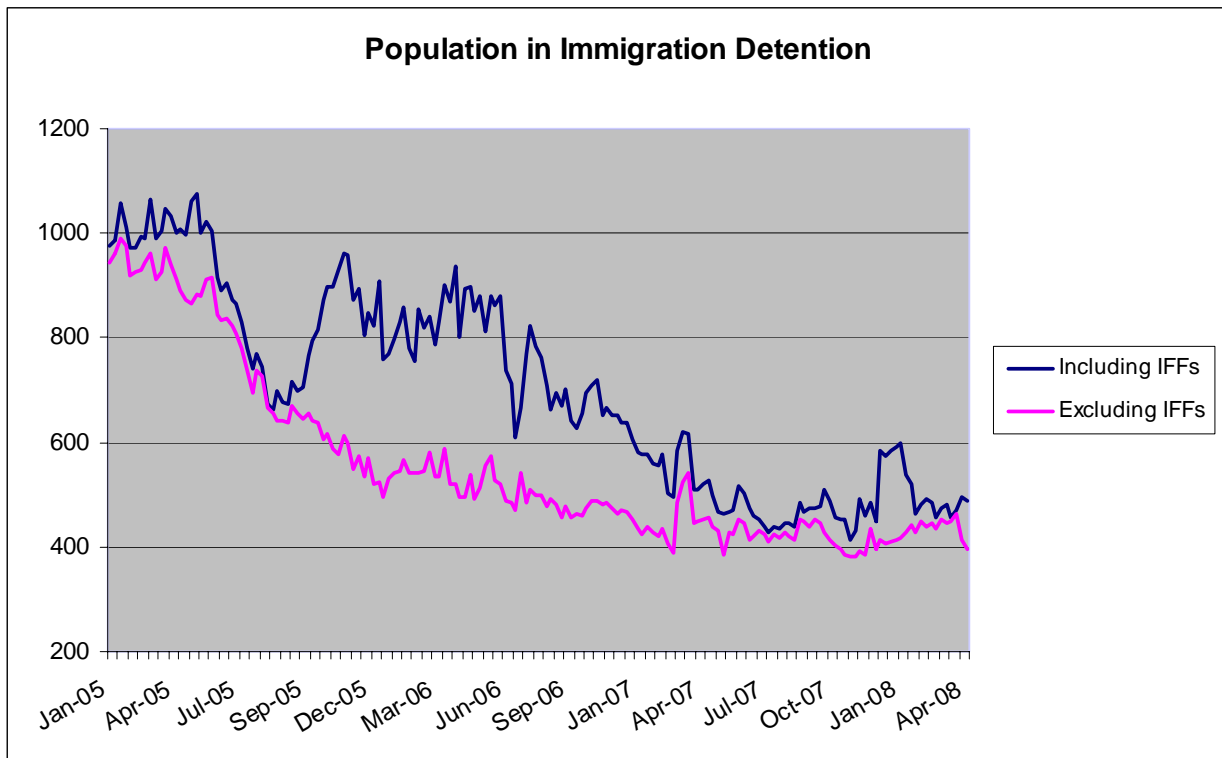
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	229	20		249	-9
Northern IDC (Darwin) (420)	72			72	+19
Maribyrnong IDC (70)	53	11		64	-6
Perth IDC (42)	15			15	-7
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	12	4	2	18	+6
Perth Immigration Residential Housing (12)	3	2		5	+3
Brisbane Immigration Transit Accommodation (21)	2			2	0
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>386</b>	<b>37</b>	<b>2</b>	<b>425</b>	<b>+6</b>
Community Detention <sup>1</sup>	18	7	13	38	0
Alternative Temporary Detention in Community <sup>2</sup>	12	1	13	26	-6
Restricted on Board Vessels in Port <sup>3</sup>	1			1	-4
<b>Total</b>	<b>417</b>	<b>45</b>	<b>28</b>	<b>490</b>	<b>-4</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

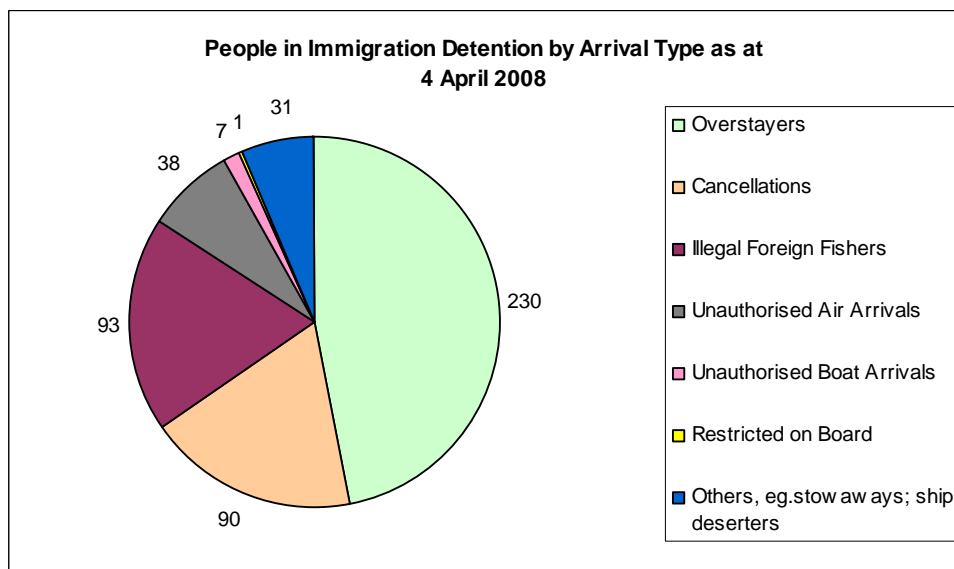
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 490 people in immigration detention, 320 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 490 people in immigration detention, 7 were unauthorised boat arrivals and 38 were unauthorised air arrivals.

There was one ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 81 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 27 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

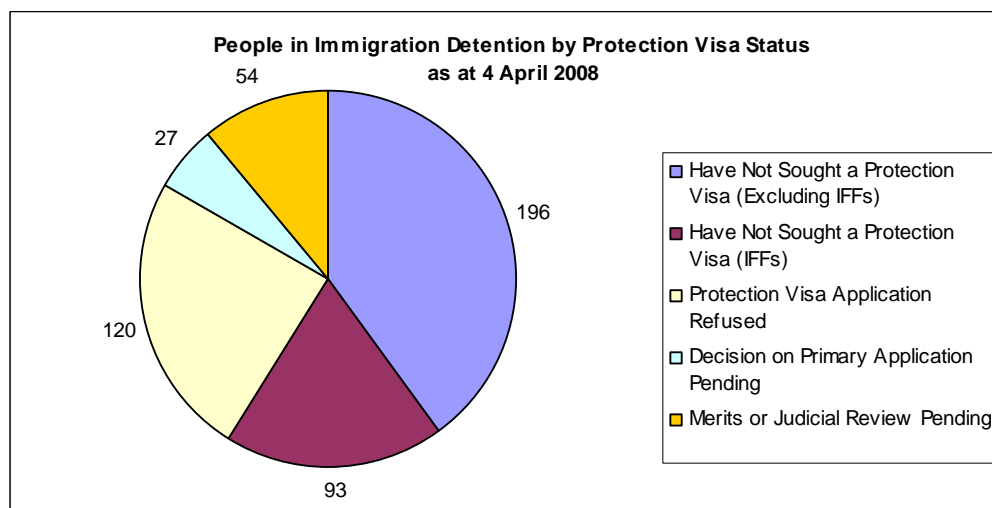


Figure 5

Location of people in immigration detention as at 4 April 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	328
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>328</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	23
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	6
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>31</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	72
Alternative Temporary Detention in the Community	21
<b>Total IFF</b>	<b>93</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>490</b>

Figure 6

People in immigration detention by nationality as at 4 April 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	111	26	1	3	141
Indonesia	90	2	14	2	108
Vietnam	25	3			28
India	21				21
New Zealand	18	2			20
United Kingdom	13				13
Bangladesh	9		1		10
Pakistan	9				9
Fiji	7				7
Korea, Republic of (STH)	5	2			7
Malaysia	6	1			7
Nigeria	7				7
Other	96	9	3	4	112
<b>Total</b>	<b>417</b>	<b>45</b>	<b>19</b>	<b>9</b>	<b>490</b>

Figure 7

Children in immigration detention as at 4 April 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	13
Community Detention	13
<b>Total</b>	<b>28</b>

As at 4 April 2008 there were 13 children living in community detention, two children in immigration residential housing and 13 unaccompanied minors living in alternative temporary detention in the community. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 4 April 2008		
Period Detained	Total	% of Total
7 days or less	50	10%
1 week - 1 month	90	18%
1 month - 3 months	66	14%
3 months - 6 months	43	9%
6 Months - 12 months	84	17%
12 months - 18 months	55	11%
18 months - 2 years	30	6%
Greater than 2 years	72	15%
<b>Total</b>	<b>490</b>	<b>100%</b>

Of the 490 people in immigration detention, 206 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 7 March 2008*

As at 7 March 2008, there were 481 people in immigration detention, including 37 in community detention. Of these 481 people, 37 were illegal foreign fishers (IFFs); 24 illegal foreign fishers were in the Northern Immigration Detention Centre, three were in prison serving custodial sentences, and ten illegal foreign fisher minors were accommodated in a private apartment. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	240	28		268	-4
Northern IDC (Darwin) (420)	24			24	+8
Maribyrnong IDC (70)	55	10		65	+9
Perth IDC (42)	15	1		16	+3
Christmas Island IDC (104)	2			2	0
Sydney Immigration Residential Housing (34)	6	3		9	-4
Perth Immigration Residential Housing (12)	4	1		5	0
Brisbane Immigration Transit Accommodation (21)	3	1		4	-1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>349</b>	<b>44</b>		<b>393</b>	<b>+11</b>
Community Detention <sup>1</sup>	17	7	13	37	-7
Alternative Temporary Detention in Community <sup>2</sup>	13	1	10	24	+8
Restricted on Board Vessels in Port <sup>3</sup>	27			27	-6
<b>Total</b>	<b>406</b>	<b>52</b>	<b>23</b>	<b>481</b>	<b>+6</b>

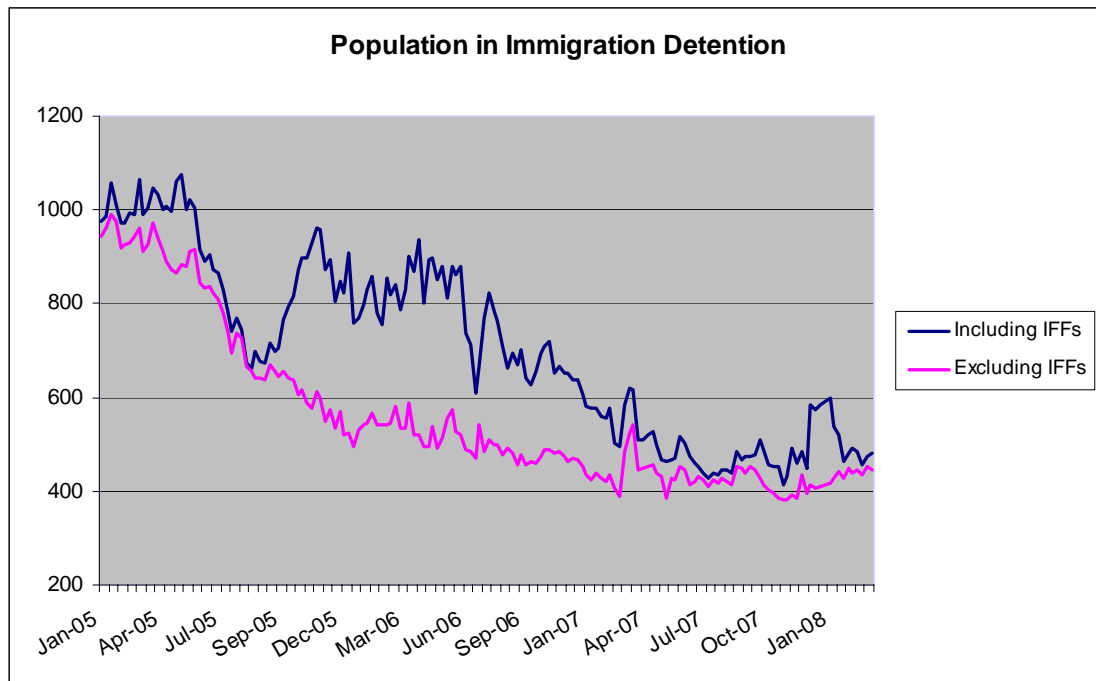
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

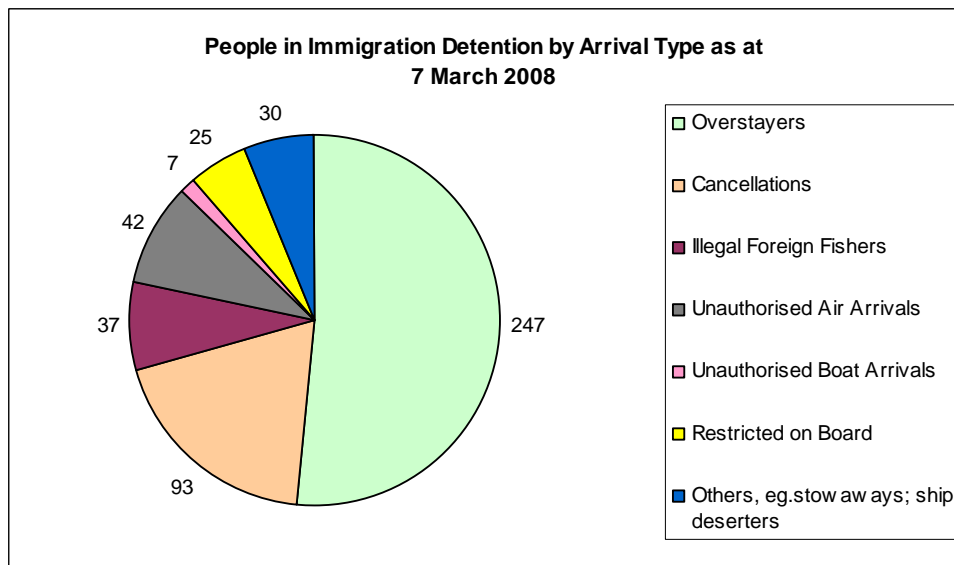


Figure 2



Of the 481 people in immigration detention, 340 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 481 people in immigration detention, 7 were unauthorised boat arrivals and 42 were unauthorised air arrivals.

There were 25 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 76 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 16 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

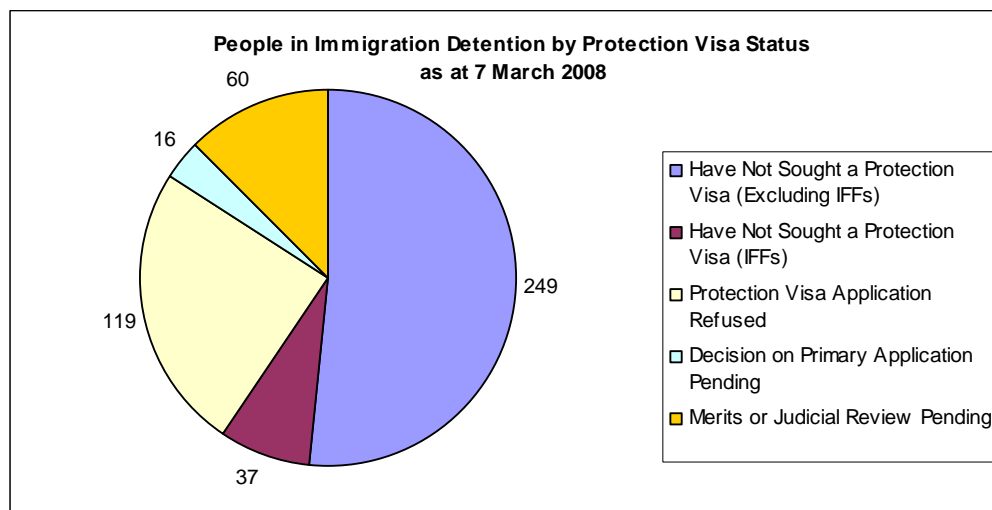


Figure 5

Location of people in immigration detention as at 7 March 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	349
Christmas Island Immigration Detention Centre	2
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>351</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	14
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	4
Alternative Temporary Detention in the Community	38
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>56</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	33
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>37</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	24
Alternative Temporary Detention in the Community	13
<b>Total IFF</b>	<b>37</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>481</b>

Figure 6

People in immigration detention by nationality as at 7 March 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	104	24	1	1	130
Indonesia	45	2	12	2	61
Vietnam	22	4			26
Malaysia	21	1			22
New Zealand	17	2			19
India	19				19
United Kingdom	16				16
Korea, Republic of South	7	5			12
Pakistan	12				12
Fiji	9	3			12
Other	134	11	3	4	152
<b>Total</b>	<b>406</b>	<b>52</b>	<b>16</b>	<b>7</b>	<b>481</b>

Figure 7

Children in immigration detention as at 7 March 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	10
Community Detention	13
<b>Total</b>	<b>23</b>

As at 7 March 2008 there were 13 children living in community detention and 10 children living in alternative temporary detention in the community. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 7 March 2008		
Period Detained	Total	% of Total
7 days or less	85	18%
1 week - 1 month	40	8%
1 month - 3 months	66	14%
3 months - 6 months	59	12%
6 Months - 12 months	81	17%
12 months - 18 months	57	12%
18 months - 2 years	25	5%
Greater than 2 years	68	14%
<b>Total</b>	<b>481</b>	<b>100%</b>

Of the 481 people in immigration detention, 191 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 8 February 2008*

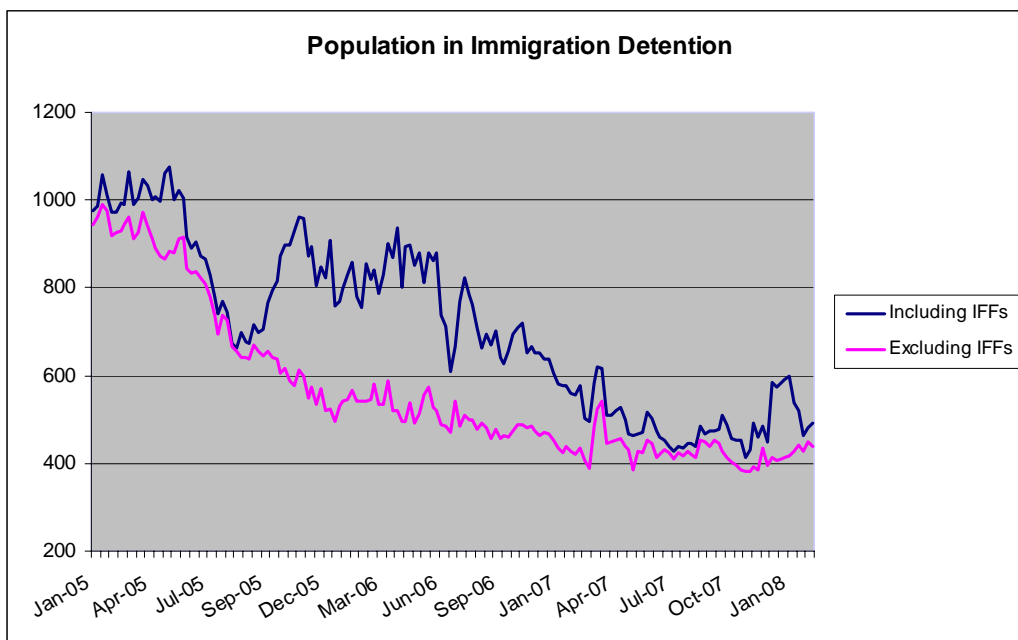
As at 8 February 2008, there were 492 people in immigration detention, including 43 in community detention. Of these 492 people, 53 were illegal foreign fishers (IFFs); 44 illegal foreign fishers were in the Northern Immigration Detention Centre, eight were in prison serving custodial sentences, and one illegal foreign fisher minor was accommodated in a private apartment. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Place of detention	Men	Women	Children	Total
Villawood IDC	232	30		262
Northern IDC (Darwin)	44			44
Maribyrnong IDC	54	14		68
Perth IDC	7	1		8
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	8	2	2	12
Perth Immigration Residential Housing	5	1		6
Brisbane Immigration Transit Accommodation	2			2
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>354</b>	<b>48</b>	<b>2</b>	<b>404</b>
Community Detention <sup>1</sup>	16	9	18	43
Alternative Temporary Detention in Community <sup>2</sup>	16		1	17
Restricted on Board Vessels in Port <sup>3</sup>	28			28
<b>Total</b>	<b>414</b>	<b>57</b>	<b>21</b>	<b>492</b>

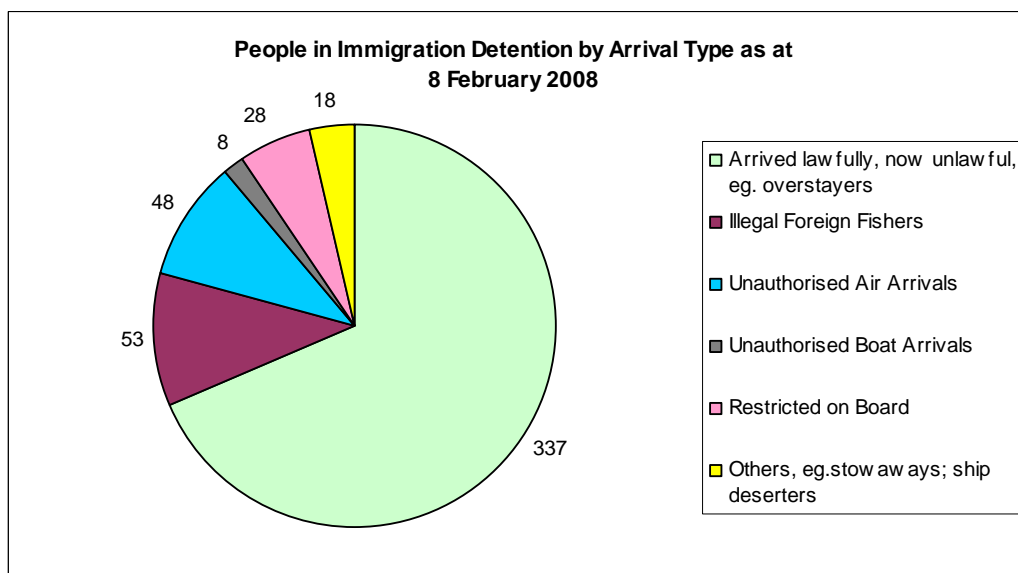
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.



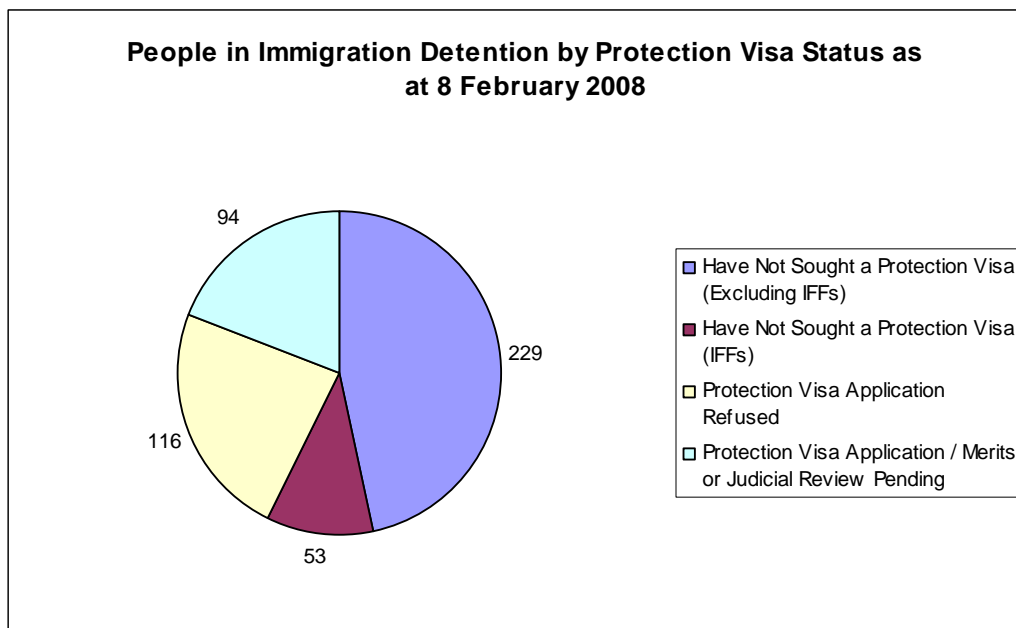
Of the 492 people in immigration detention, 337 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



Of the 492 people in immigration detention, 8 were unauthorised boat arrivals and 48 were unauthorised air arrivals.

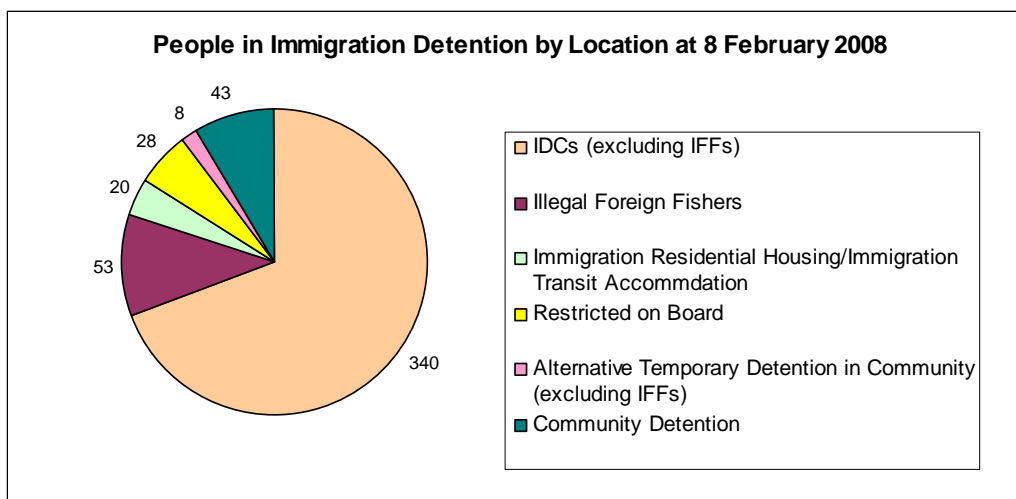
There were 28 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 94 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 26 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 492 people in immigration detention, 201 have been detained for less than three months.

As at 8 February 2008 there were 18 children living in community detention, two children in immigration residential housing and one child living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

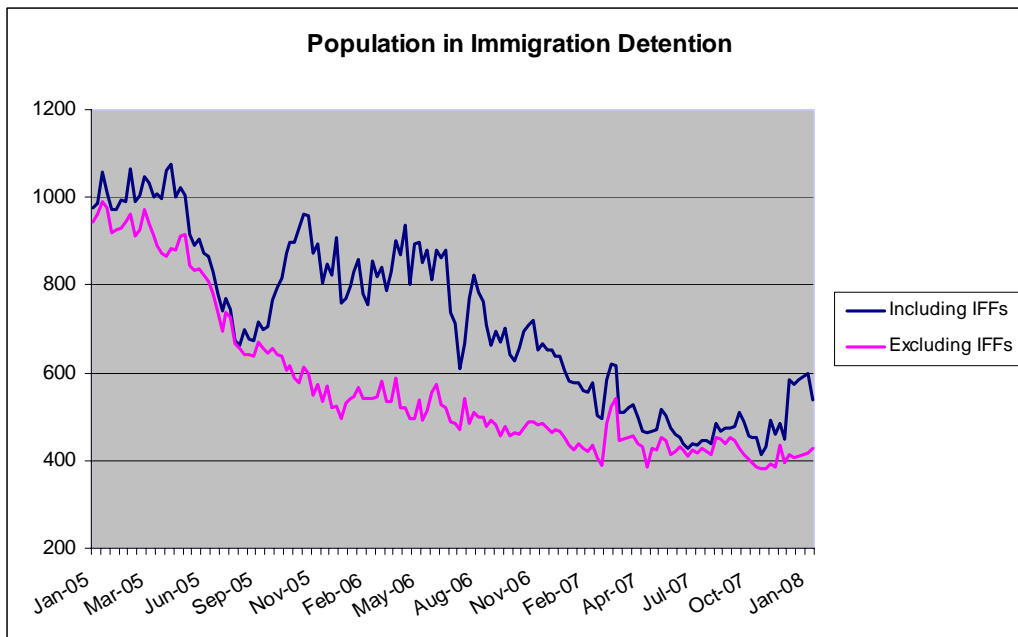
*Detention and Offshore Services Division, DIAC - As at 11 January 2008*

As at 11 January 2008, there were 539 people in immigration detention, including 39 in community detention. Of these 539 people, 110 were illegal foreign fishers (IFFs). Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

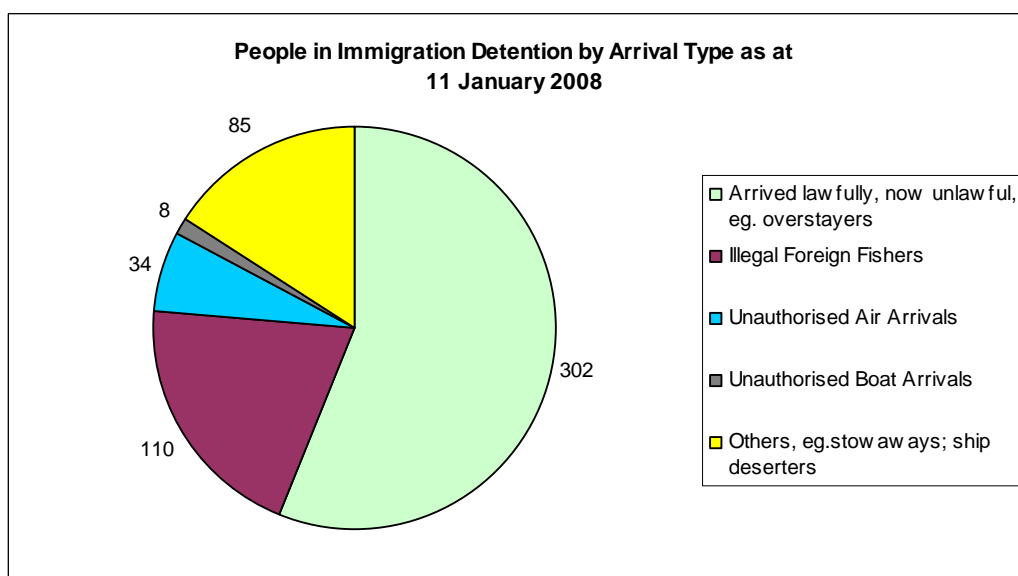
Place of detention	Men	Women	Children	Total
Villawood IDC	219	27		246
Northern IDC (Darwin)	99			99
Maribyrnong IDC	43	4		47
Perth IDC	11			11
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	8	2		10
Perth Immigration Residential Housing	5	1		6
Brisbane Immigration Transit Accommodation	3			3
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>390</b>	<b>34</b>		<b>424</b>
Community Detention <sup>1</sup>	15	8	16	39
Alternative Temporary Detention in Community <sup>2</sup>	62	6	8	76
<b>Total</b>	<b>467</b>	<b>48</b>	<b>24</b>	<b>539</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.



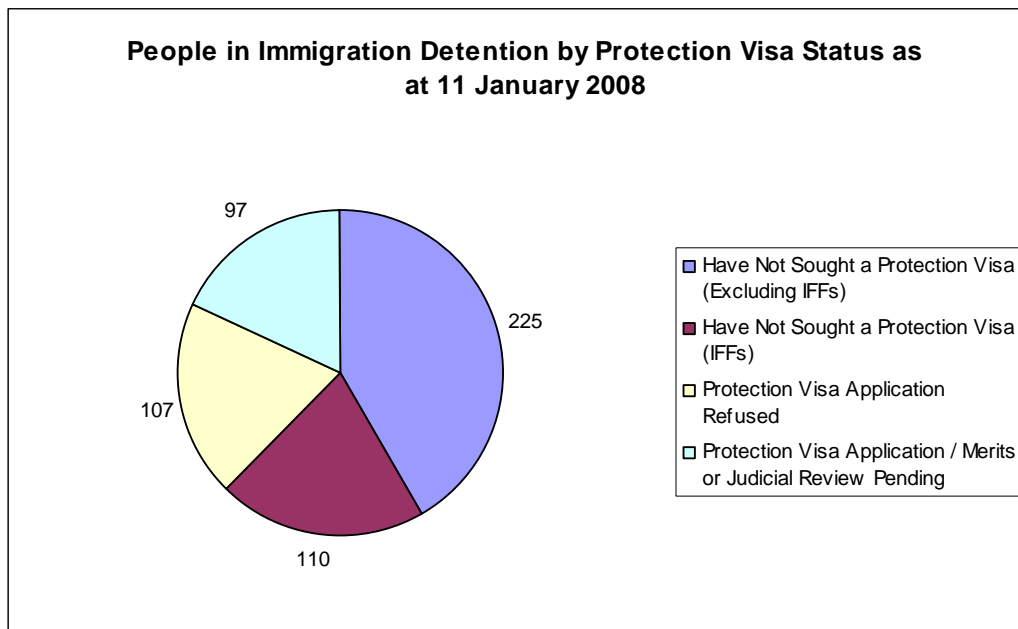
Of the 539 people in immigration detention, 302 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



Of the 539 people in immigration detention, 8 were unauthorised boat arrivals and 34 were unauthorised air arrivals.

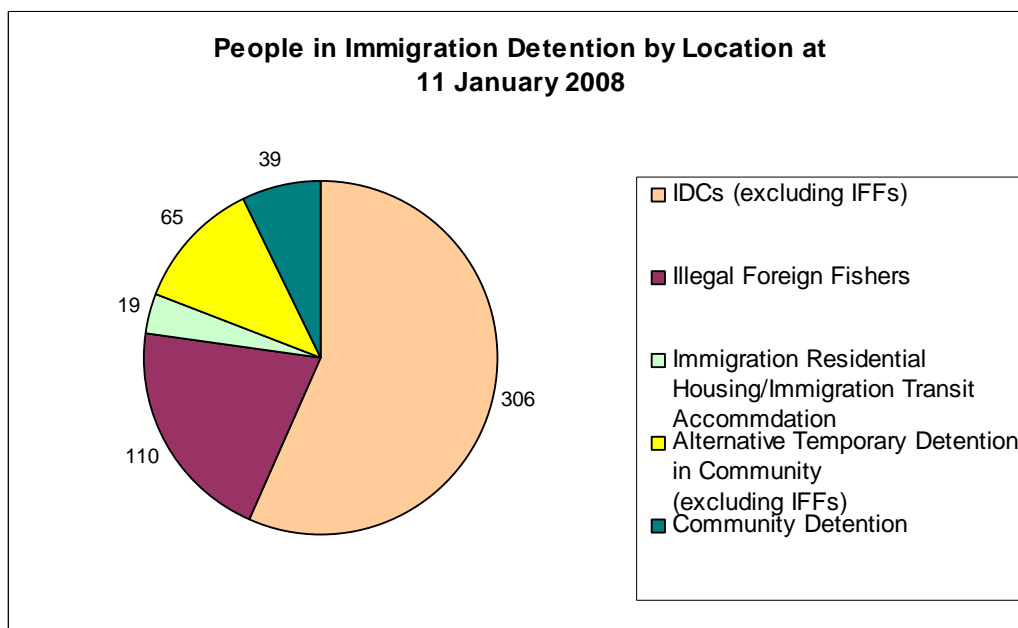


In immigration detention 97 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 20 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 539 people in immigration detention, 249 have been detained for less than three months.

As at 11 January 2008 there were 16 children living in community detention and eight children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 11 April 2008*

As at 11 April 2008, there were 508 people in immigration detention, including 38 in community detention. Of these 508 people, 84 were illegal foreign fishers (IFFs); 69 illegal foreign fishers were in the Northern Immigration Detention Centre, six were in prison, two were in hospital and there were seven minors in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

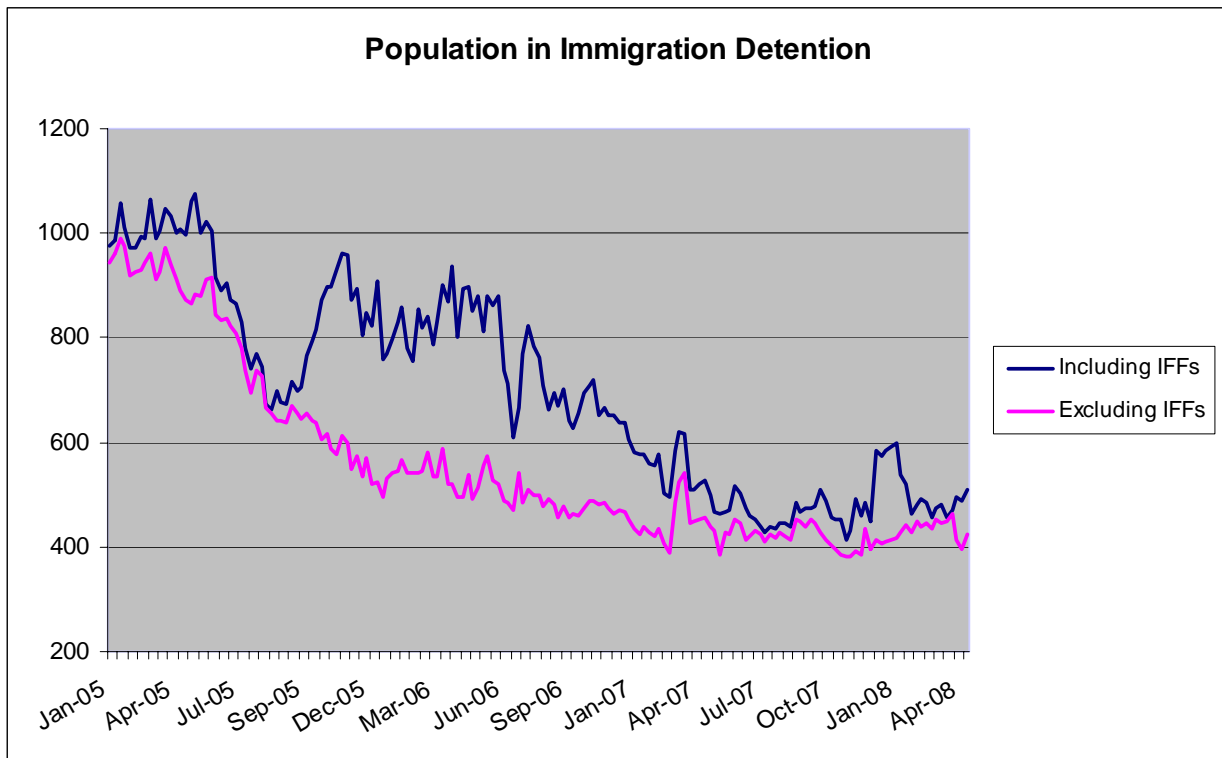
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	244	23		267	+18
Northern IDC (Darwin) (420)	69			69	-3
Maribyrnong IDC (70)	52	12		64	0
Perth IDC (42)	25	2		27	+12
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	11	3	2	16	-2
Perth Immigration Residential Housing (12)	3	2		5	0
Brisbane Immigration Transit Accommodation (21)	1			1	-1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>405</b>	<b>42</b>	<b>2</b>	<b>449</b>	<b>+24</b>
Community Detention <sup>1</sup>	18	7	13	38	0
Alternative Temporary Detention in Community <sup>2</sup>	13	1	7	21	-5
Restricted on Board Vessels in Port <sup>3</sup>				0	-1
<b>Total</b>	<b>436</b>	<b>50</b>	<b>22</b>	<b>508</b>	<b>+18</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

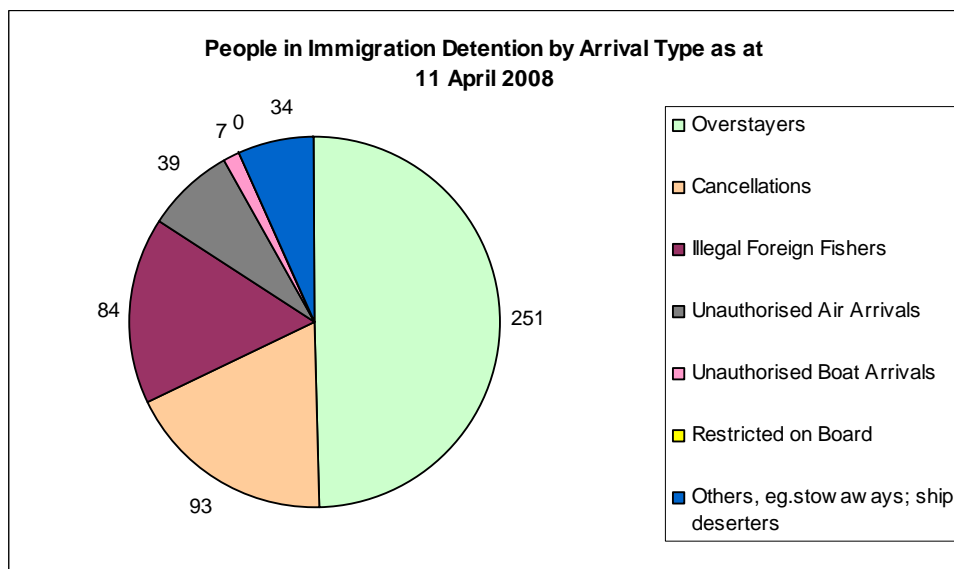
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 508 people in immigration detention, 344 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 508 people in immigration detention, 7 were unauthorised boat arrivals and 39 were unauthorised air arrivals.

In immigration detention 83 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 27 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

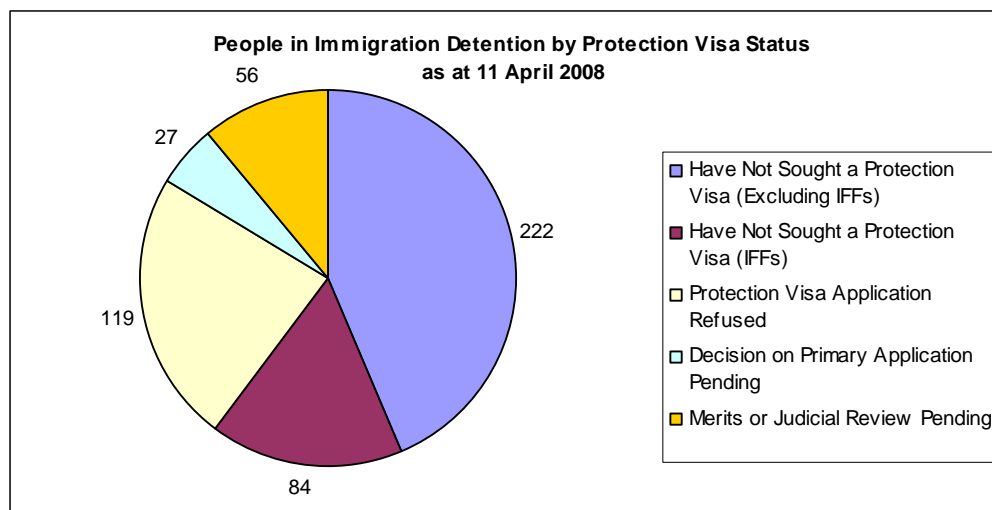


Figure 5

Location of people in immigration detention as at 11 April 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	358
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>358</b>
Immigration Residential Housing (excluding Christmas Island)	21
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	6
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>28</b>
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>38</b>
Immigration Detention Centres	69
Alternative Temporary Detention in the Community	15
<b>Total IFF</b>	<b>84</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>508</b>

Figure 6

People in immigration detention by nationality as at 11 April 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	125	26	3	1	155
Indonesia	72	2	8	2	84
Vietnam	20	4			24
New Zealand	19	2			21
India	21				21
Malaysia	14	2			16
United Kingdom	13				13
Pakistan	10				10
Bangladesh	8		1		9
Korea, Republic of (STH)	5	3			8
Other	129	11	3	4	147
<b>Total</b>	<b>436</b>	<b>50</b>	<b>15</b>	<b>7</b>	<b>508</b>

Figure 7

Children in immigration detention as at 11 April 2008	
Type	Total
Immigration Detention Centres	2
Immigration Residential Housing	
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	7
Community Detention	13
<b>Total</b>	<b>22</b>

As at 11 April 2008 there were 13 children living in community detention, two children in immigration residential housing and seven unaccompanied minors living in alternative temporary detention in the community. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 11 April 2008		
Period Detained	Total	% of Total
7 days or less	70	14%
1 week - 1 month	88	17%
1 month - 3 months	66	13%
3 months - 6 months	44	9%
6 Months - 12 months	80	16%
12 months - 18 months	53	10%
18 months - 2 years	35	7%
Greater than 2 years	72	14%
<b>Total</b>	<b>508</b>	<b>100%</b>

Of the 508 people in immigration detention, 224 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 14 March 2008*

As at 14 March 2008, there were 456 people in immigration detention, including 38 in community detention. Of these 456 people, eight were illegal foreign fishers (IFFs); six illegal foreign fishers were in the Northern Immigration Detention Centre and two were in prison serving custodial sentences. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

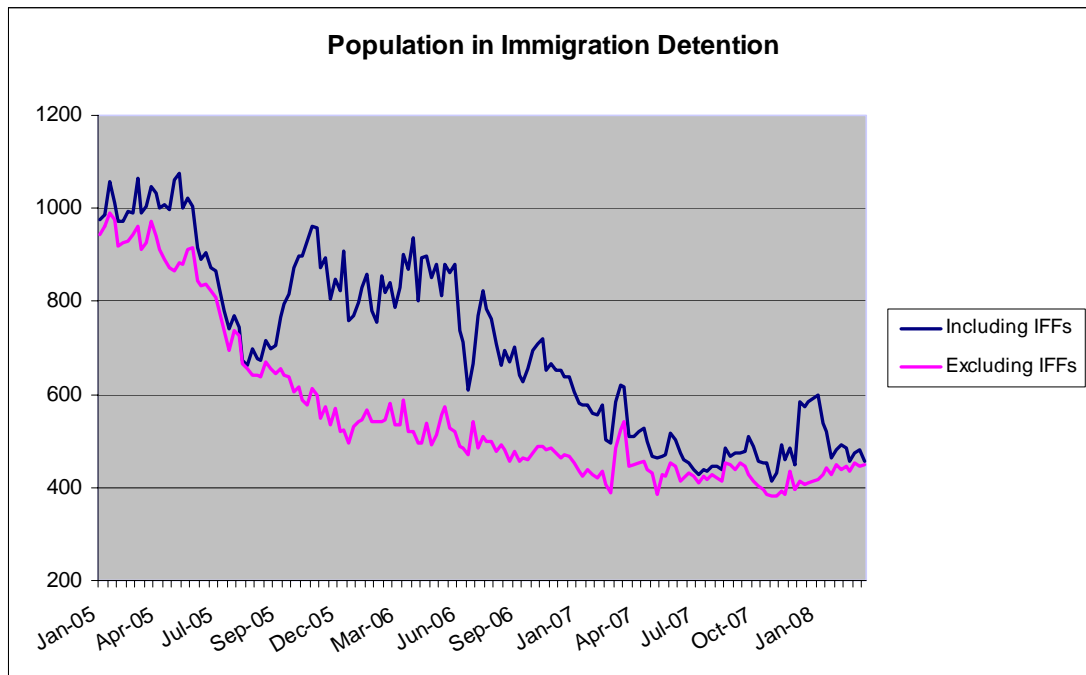
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	241	30		271	+3
Northern IDC (Darwin) (420)	6			6	-18
Maribyrnong IDC (70)	53	10		63	-2
Perth IDC (42)	16	1		17	+1
Christmas Island IDC (104)	2			2	0
Sydney Immigration Residential Housing (34)	7	3		10	+1
Perth Immigration Residential Housing (12)	3	1		4	-1
Brisbane Immigration Transit Accommodation (21)				0	-4
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>328</b>	<b>45</b>		<b>373</b>	<b>-20</b>
Community Detention <sup>1</sup>	18	7	13	38	+1
Alternative Temporary Detention in Community <sup>2</sup>	16	5		21	-3
Restricted on Board Vessels in Port <sup>3</sup>	24			24	-3
<b>Total</b>	<b>386</b>	<b>57</b>	<b>13</b>	<b>456</b>	<b>-25</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

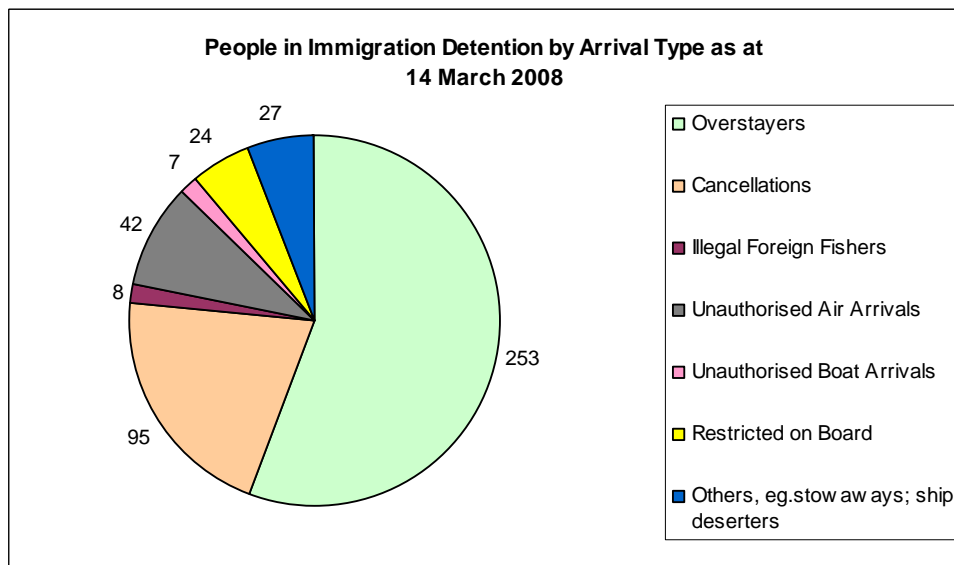
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 456 people in immigration detention, 348 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 456 people in immigration detention, 7 were unauthorised boat arrivals and 42 were unauthorised air arrivals.

There were 24 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 78 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 20 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

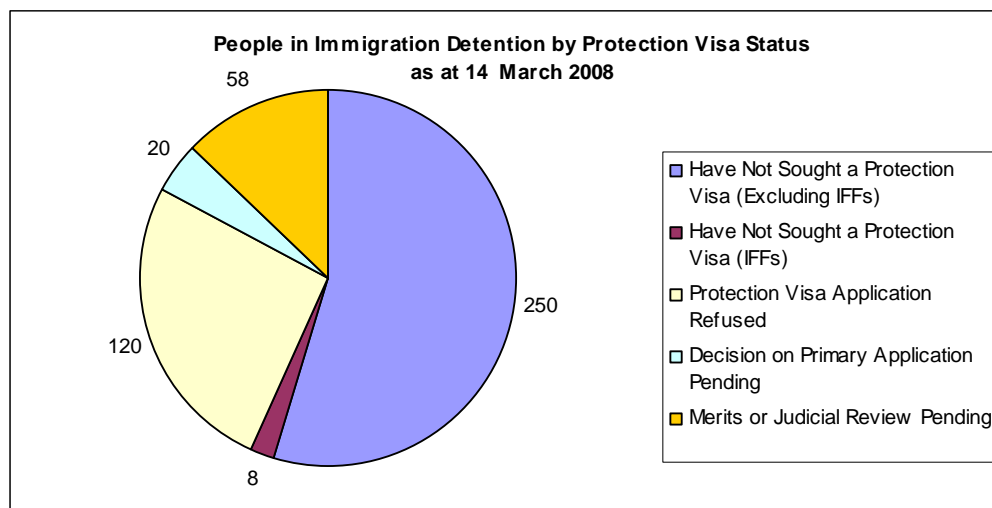


Figure 5

Location of people in immigration detention as at 14 March 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	351
Christmas Island Immigration Detention Centre	2
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>353</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	14
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	43
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>57</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	6
Alternative Temporary Detention in the Community	2
<b>Total IFF</b>	<b>8</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>456</b>

Figure 6



People in immigration detention by nationality as at 14 March 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	108	27	1	1	137
Indonesia	27	2	2	2	33
Malaysia	28	5			33
Vietnam	20	3			23
New Zealand	17	2			19
India	19				19
United Kingdom	12				12
Korea, Republic of South	7	4			11
Pakistan	9				9
Fiji	7	1			8
Other	132	13	3	4	152
<b>Total</b>	<b>386</b>	<b>57</b>	<b>6</b>	<b>7</b>	<b>456</b>

Figure 7

Children in immigration detention as at 14 March 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	13
<b>Total</b>	<b>13</b>

As at 14 March 2008 there were 13 children living in community detention. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 14 March 2008		
Period Detained	Total	% of Total
7 days or less	36	8%
1 week - 1 month	72	16%
1 month - 3 months	62	14%
3 months - 6 months	54	12%
6 Months - 12 months	79	17%
12 months - 18 months	61	13%
18 months - 2 years	25	5%
Greater than 2 years	67	15%
<b>Total</b>	<b>456</b>	<b>100%</b>

Of the 456 people in immigration detention, 170 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 15 February 2008*

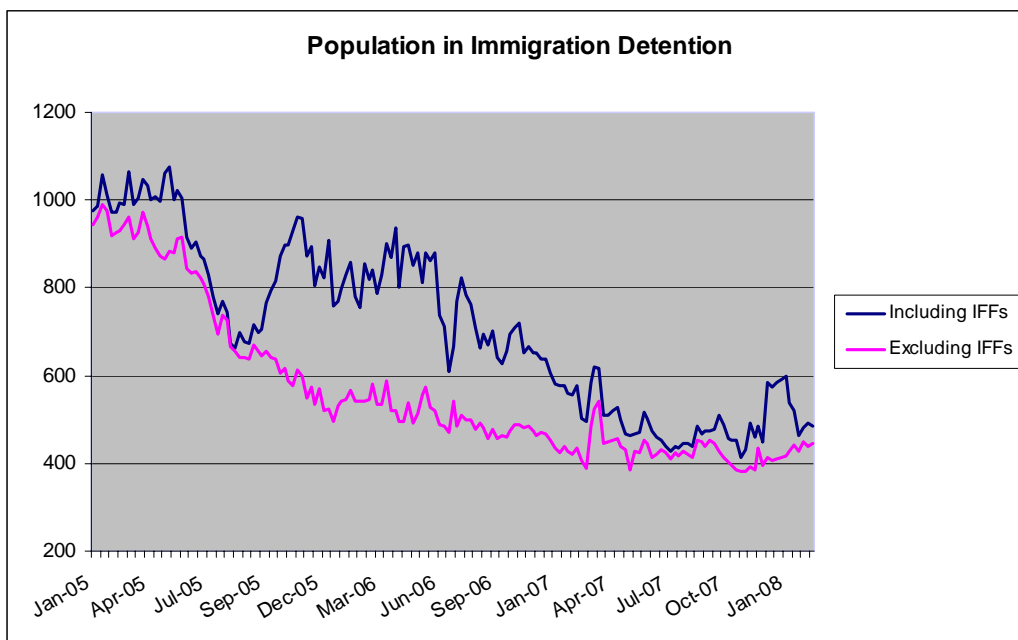
As at 15 February 2008, there were 484 people in immigration detention, including 44 in community detention. Of these 484 people, 40 were illegal foreign fishers (IFFs); 33 illegal foreign fishers were in the Northern Immigration Detention Centre, six were in prison serving custodial sentences, and one illegal foreign fisher minor was accommodated in a private apartment. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Place of detention	Men	Women	Children	Total
Villawood IDC	236	27		263
Northern IDC (Darwin)	33			33
Maribyrnong IDC	49	12		61
Perth IDC	8	1		9
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	7	3	2	12
Perth Immigration Residential Housing	3	1		4
Brisbane Immigration Transit Accommodation	5			5
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>343</b>	<b>44</b>	<b>2</b>	<b>389</b>
Community Detention <sup>1</sup>	17	9	18	44
Alternative Temporary Detention in Community <sup>2</sup>	17	2	2	21
Restricted on Board Vessels in Port <sup>3</sup>	30			30
<b>Total</b>	<b>407</b>	<b>55</b>	<b>22</b>	<b>484</b>

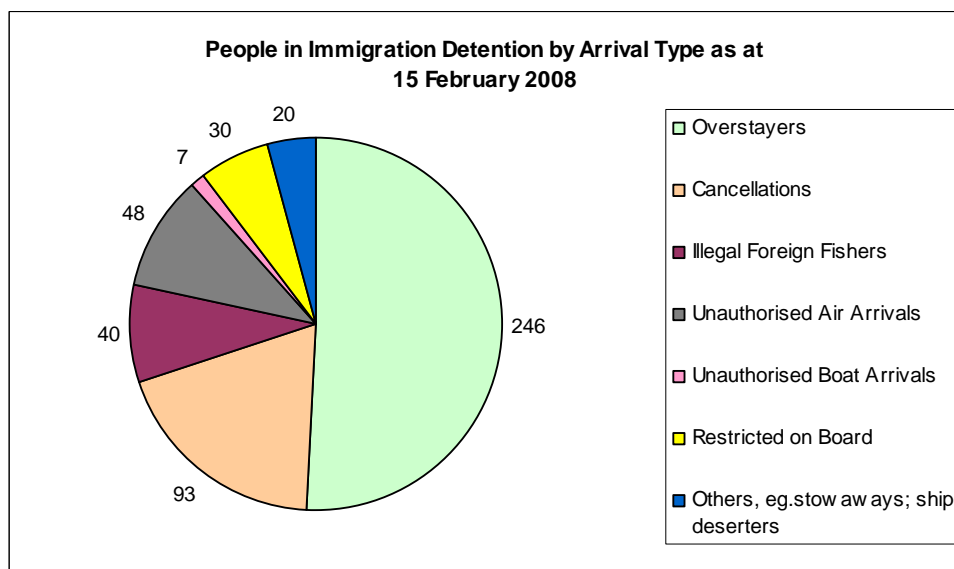
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.



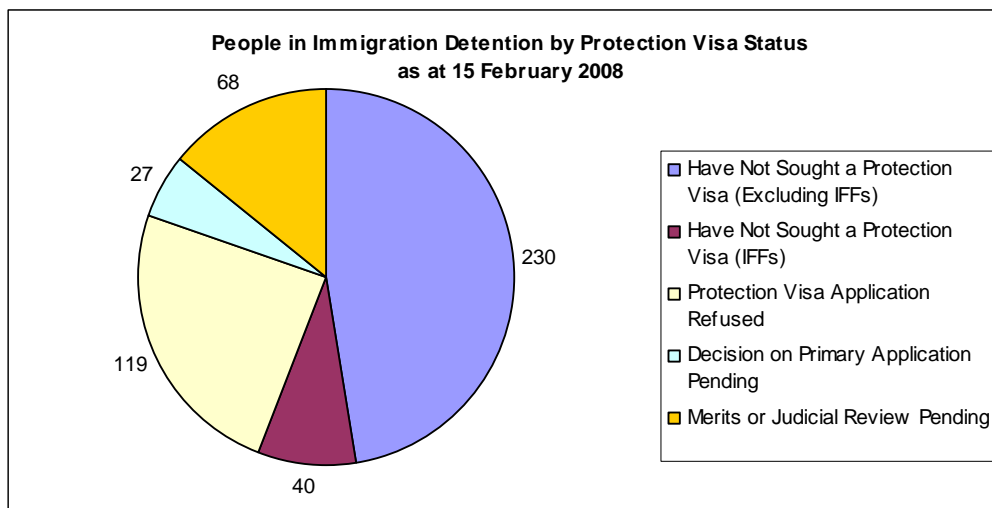
Of the 484 people in immigration detention, 339 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



Of the 484 people in immigration detention, 7 were unauthorised boat arrivals and 48 were unauthorised air arrivals.

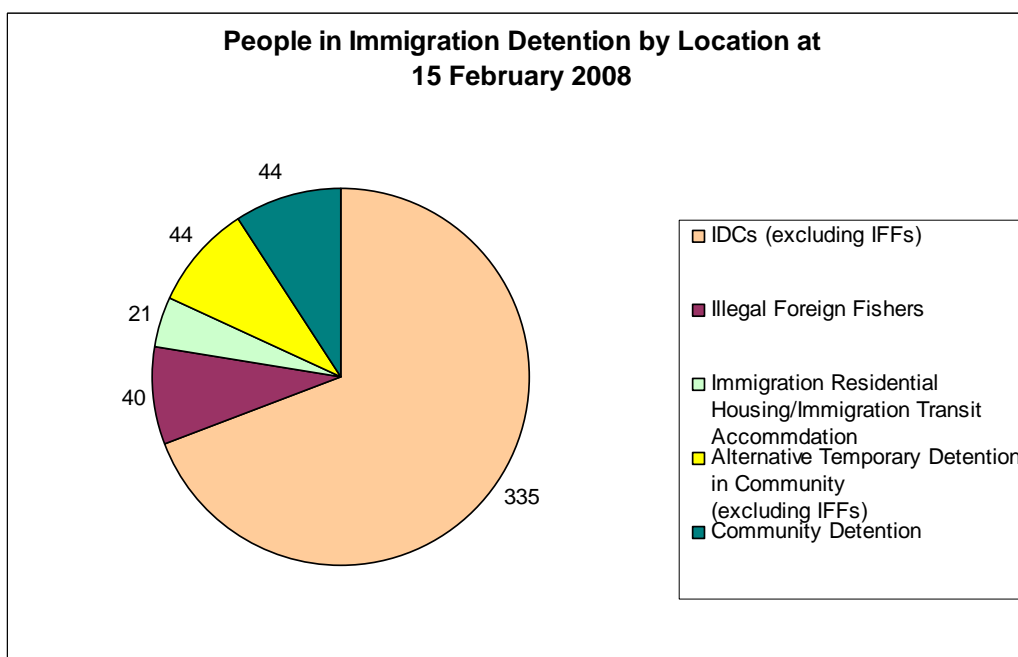
There were 30 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 95 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 27 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 484 people in immigration detention, 184 have been detained for less than three months.

As at 15 February 2008 there were 18 children living in community detention, two children in immigration residential housing and two children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

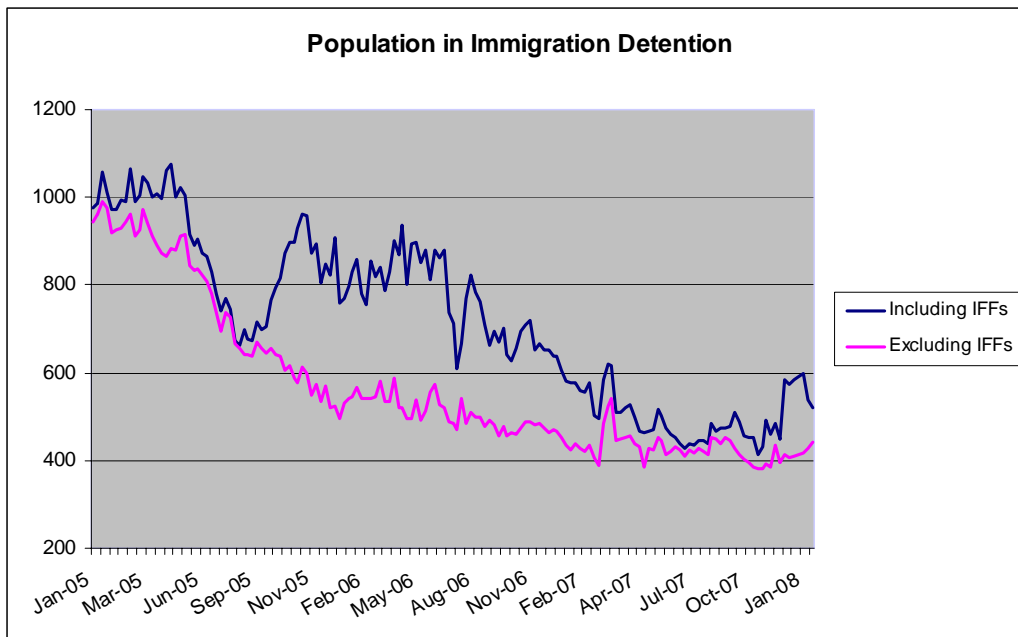
*Detention and Offshore Services Division, DIAC - As at 18 January 2008*

As at 18 January 2008, there were 521 people in immigration detention, including 43 in community detention. Of these 521 people, 78 were illegal foreign fishers (IFFs). Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

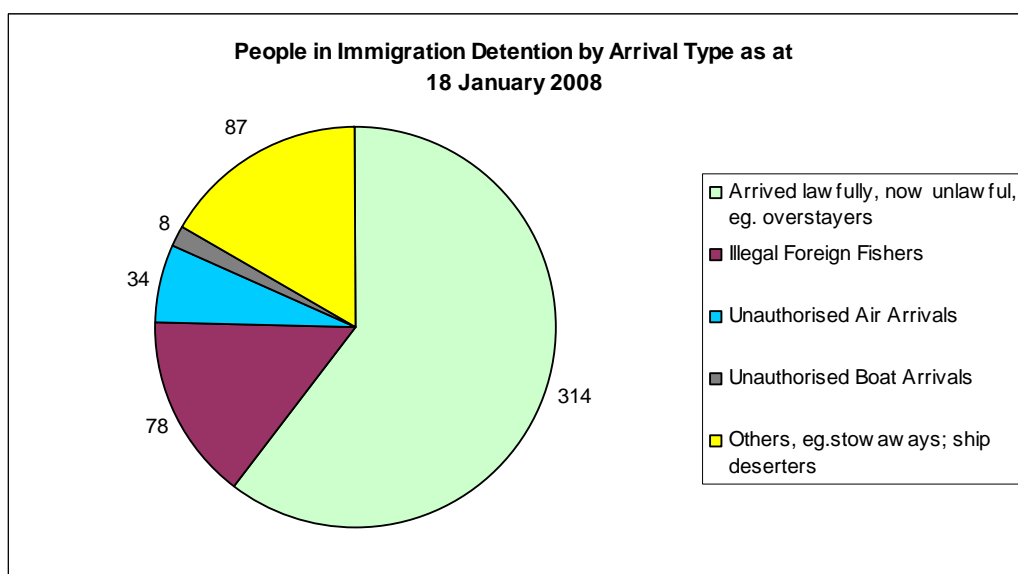
Place of detention	Men	Women	Children	Total
Villawood IDC	232	32		264
Northern IDC (Darwin)	67			67
Maribyrnong IDC	43	5		48
Perth IDC	11			11
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	8	2		10
Perth Immigration Residential Housing	5	1		6
Brisbane Immigration Transit Accommodation	1			1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>369</b>	<b>40</b>		<b>409</b>
Community Detention <sup>1</sup>	16	9	18	43
Alternative Temporary Detention in Community <sup>2</sup>	55	8	6	69
<b>Total</b>	<b>440</b>	<b>57</b>	<b>24</b>	<b>521</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

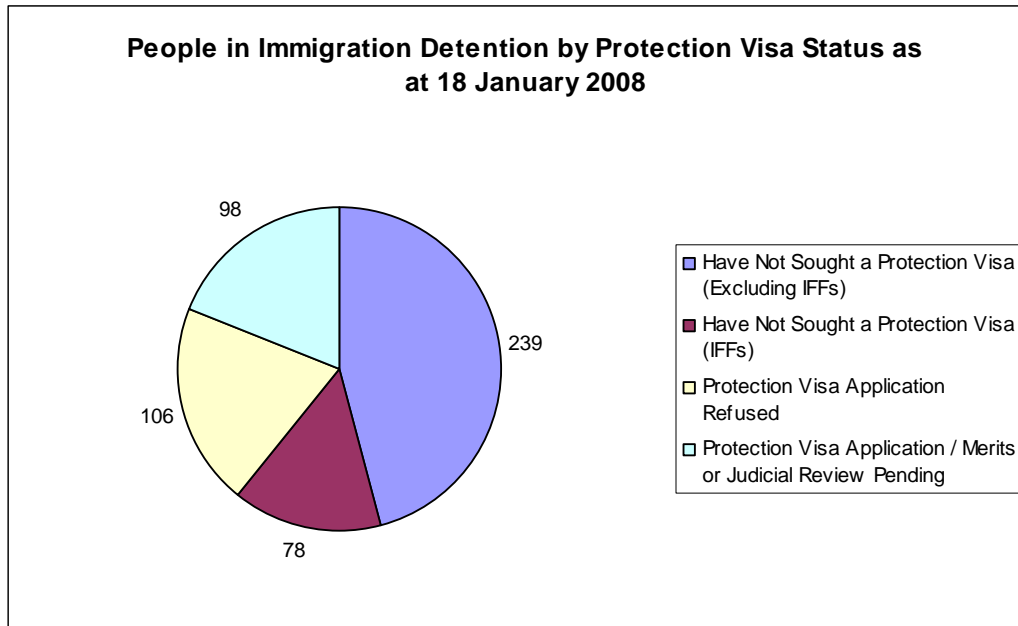


Of the 521 people in immigration detention, 314 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



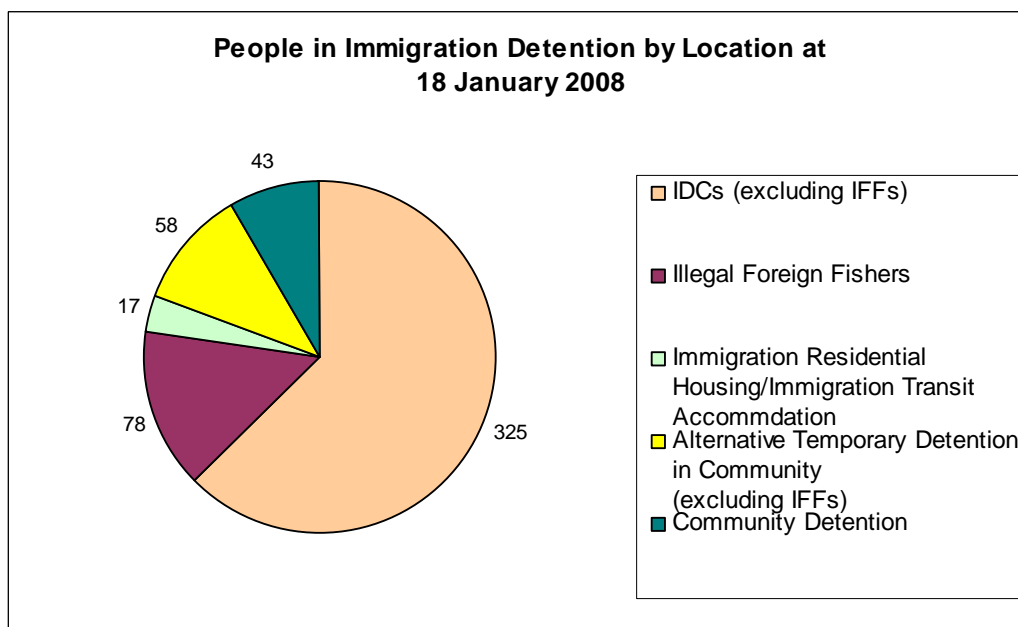
Of the 521 people in immigration detention, 8 were unauthorised boat arrivals and 34 were unauthorised air arrivals.

In immigration detention 98 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 19 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 521 people in immigration detention, 235 have been detained for less than three months.

As at 18 January 2008 there were 18 children living in community detention and six children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 18 April 2008*

As at 18 April 2008, there were 500 people in immigration detention, including 36 in community detention. Of these 500 people, 88 were illegal foreign fishers (IFFs); 65 illegal foreign fishers were in the Northern Immigration Detention Centre, 21 were in prison and two were in hospital. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	230	21		251	-16
Northern IDC (Darwin) (420)	65			65	-4
Maribyrnong IDC (70)	52	7		59	-5
Perth IDC (42)	28	2		30	+3
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	13	4	2	19	+3
Perth Immigration Residential Housing (12)	3	2		5	0
Brisbane Immigration Transit Accommodation (21)	1			1	0
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>392</b>	<b>36</b>	<b>2</b>	<b>430</b>	<b>-19</b>
Community Detention <sup>1</sup>	16	7	13	36	-2
Alternative Temporary Detention in Community <sup>2</sup>	30	3	1	34	+13
Restricted on Board Vessels in Port <sup>3</sup>				0	0
<b>Total</b>	<b>438</b>	<b>46</b>	<b>16</b>	<b>500</b>	<b>-8</b>

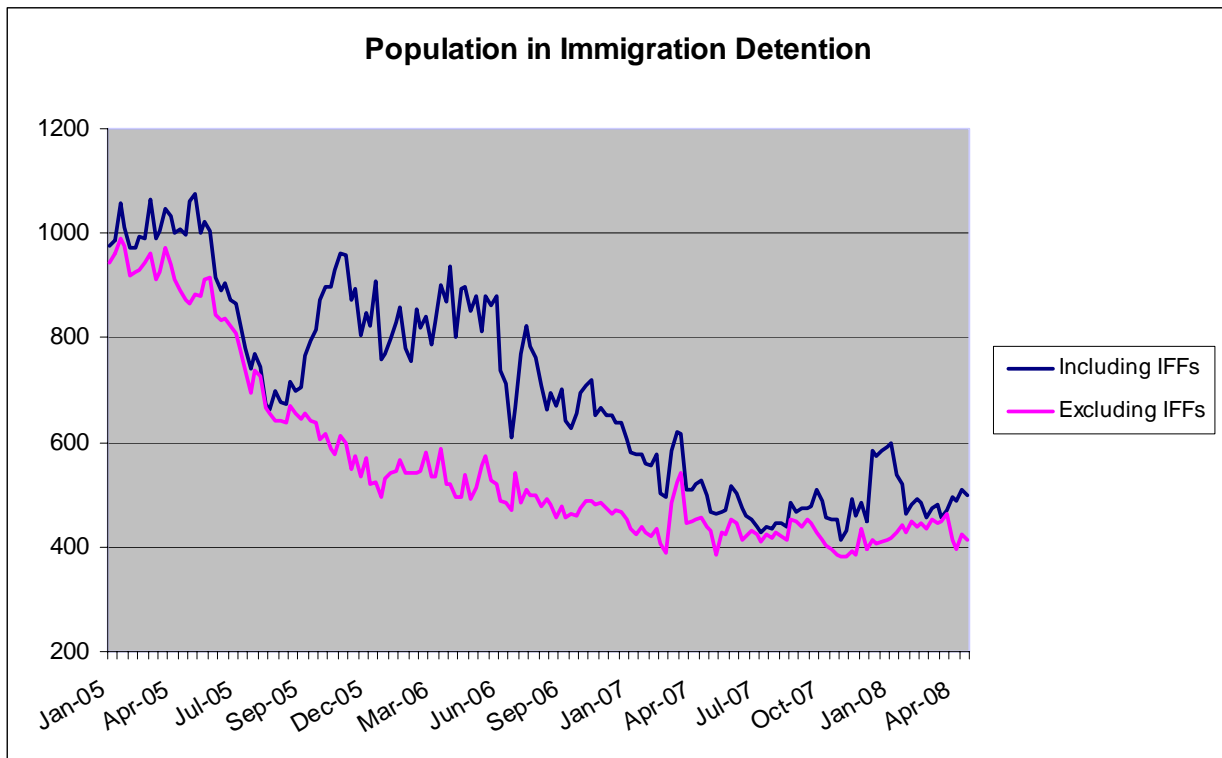
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

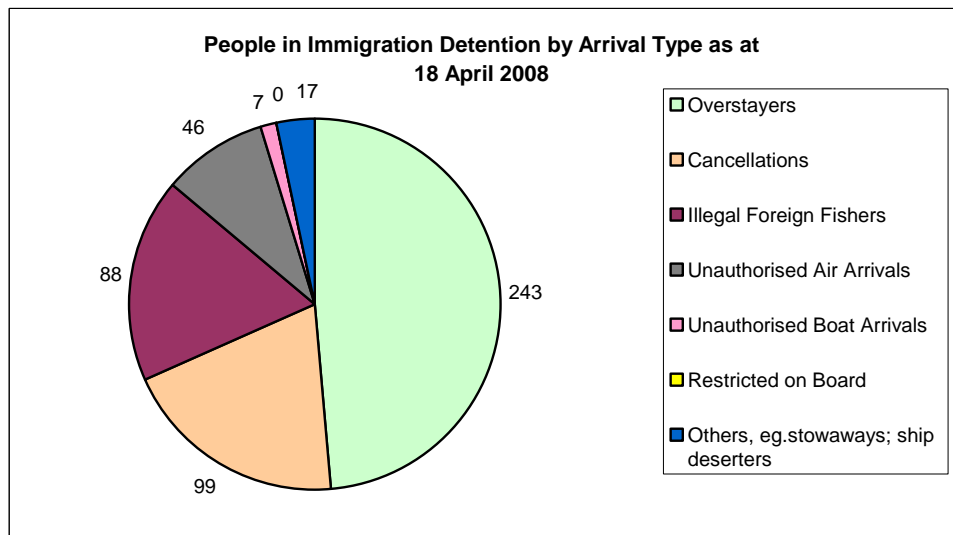


Figure 2



Of the 500 people in immigration detention, 342 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 500 people in immigration detention, seven were unauthorised boat arrivals and 46 were unauthorised air arrivals.

In immigration detention 83 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 27 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

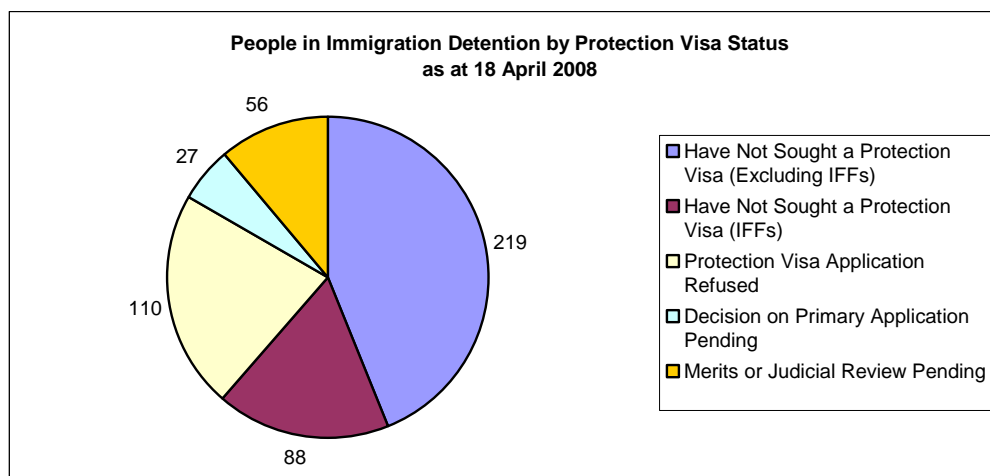


Figure 5

Location of people in immigration detention as at 18 April 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	340
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>340</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	24
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	11
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>36</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	32
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>36</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	65
Alternative Temporary Detention in the Community	23
<b>Total IFF</b>	<b>88</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>500</b>

Figure 6

People in immigration detention by nationality as at 18 April 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	125	25	1	3	154
Indonesia	82	2	2	2	88
Vietnam	19	2			21
New Zealand	18	2			20
India	17				17
Malaysia	14	1			15
United Kingdom	11				11
Pakistan	10				10
Bangladesh	8		1		9
Philippines	5	2			7
Fiji	7				7
Nigeria	7				7
Other	115	12	3	4	134
<b>Total</b>	<b>438</b>	<b>46</b>	<b>7</b>	<b>9</b>	<b>500</b>

Figure 7

Children in immigration detention as at 18 April 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	1
Community Detention	13
<b>Total</b>	<b>16</b>

As at 18 April 2008 there were 13 children in community detention, two children in immigration residential housing and one child in alternative temporary detention in the community. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 18 April 2008		
Period Detained	Total	% of Total
7 days or less	38	8%
1 week - 1 month	100	20%
1 month - 3 months	77	15%
3 months - 6 months	55	11%
6 Months - 12 months	77	15%
12 months - 18 months	46	9%
18 months - 2 years	39	8%
Greater than 2 years	68	14%
<b>Total</b>	<b>500</b>	<b>100%</b>

Of the 500 people in immigration detention, 215 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 2 May 2008*

As at 2 May 2008, there were 492 people in immigration detention, including 37 in community detention. Of these 492 people, 95 were illegal foreign fishers (IFFs); 70 illegal foreign fishers were in the Northern Immigration Detention Centre, 22 were in prison and three were in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

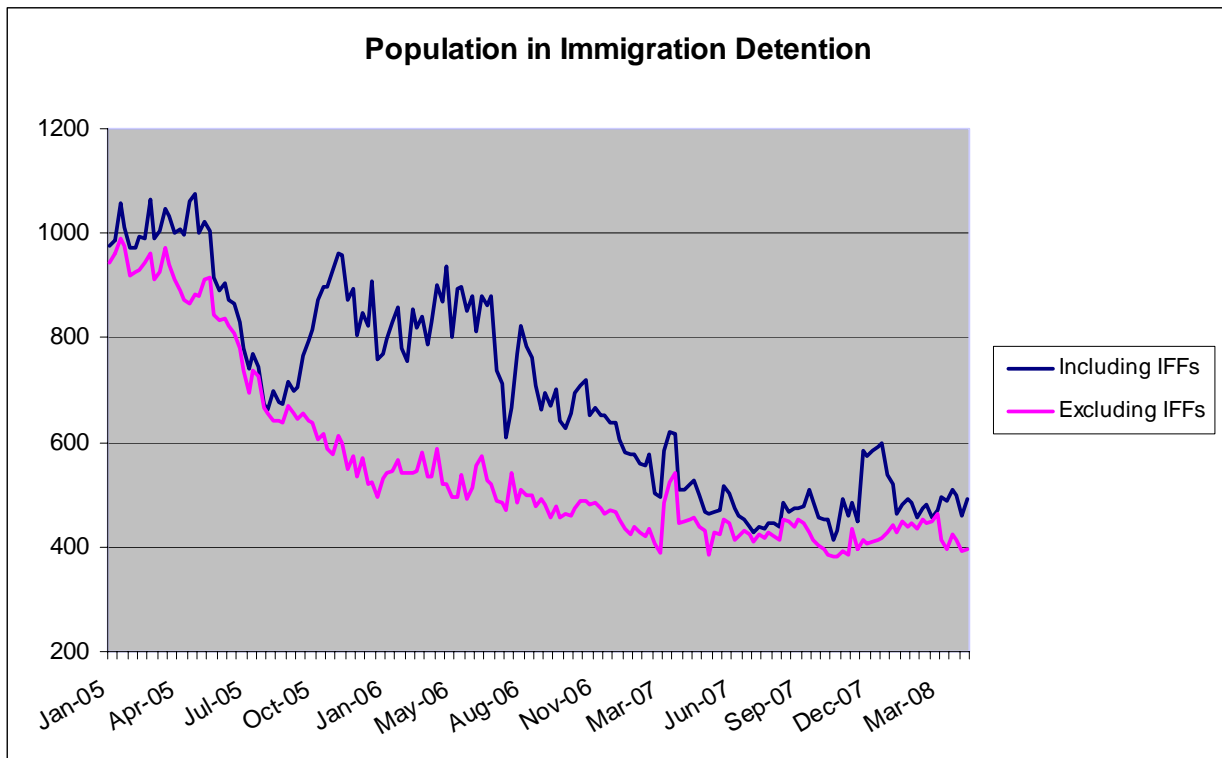
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	215	25		240	-2
Northern IDC (Darwin) (420)	70			70	+22
Maribyrnong IDC (70)	55	9		64	+1
Perth IDC (42)	21	3		24	+1
Christmas Island IDC (104)					0
Sydney Immigration Residential Housing (34)	12	4	2	18	0
Perth Immigration Residential Housing (12)	3	2		5	0
Brisbane Immigration Transit Accommodation (21)				0	-2
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>376</b>	<b>43</b>	<b>2</b>	<b>421</b>	<b>+20</b>
Community Detention <sup>1</sup>	17	7	13	37	0
Alternative Temporary Detention in Community <sup>2</sup>	29		3	32	+9
Restricted on Board Vessels in Port <sup>3</sup>	2			2	+2
<b>Total</b>	<b>424</b>	<b>50</b>	<b>18</b>	<b>492</b>	<b>+31</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

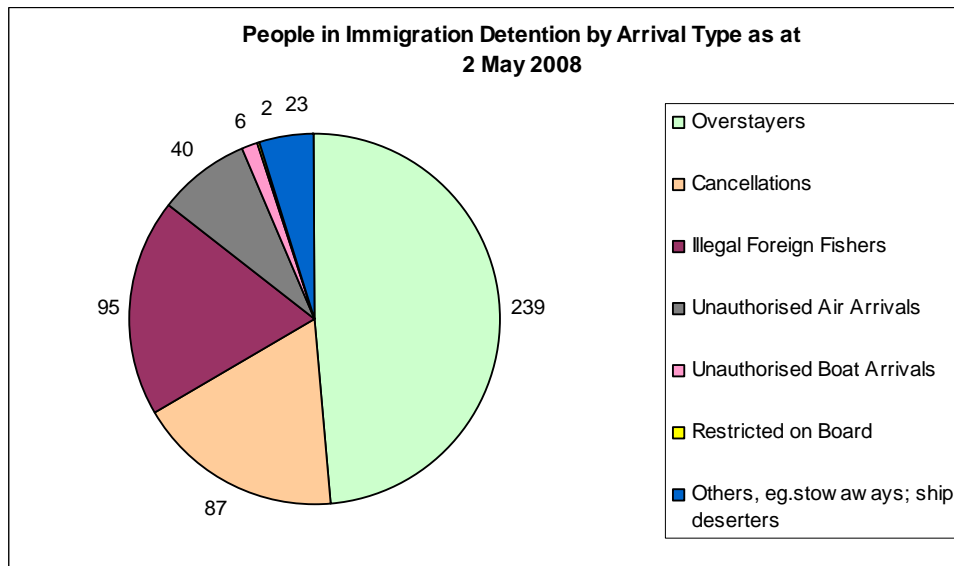
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 492 people in immigration detention, 326 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 492 people in immigration detention, six were unauthorised boat arrivals and 40 were unauthorised air arrivals.

In immigration detention 87 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 31 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

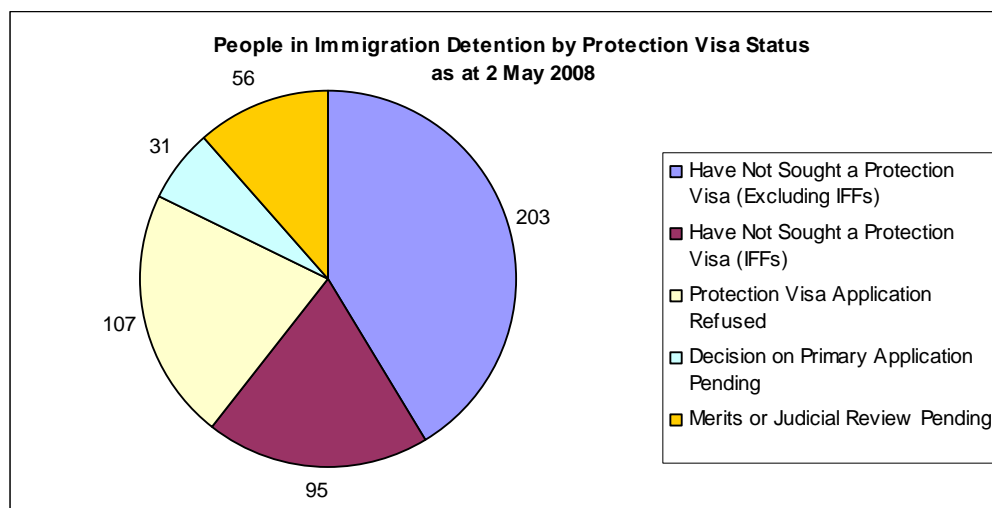


Figure 5

Location of people in immigration detention as at 2 May 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	328
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>328</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	23
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	9
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>32</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	33
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>37</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	70
Alternative Temporary Detention in the Community	25
<b>Total IFF</b>	<b>95</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>492</b>

Figure 6

People in immigration detention by nationality as at 2 May 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	117	25	1	3	146
Indonesia	66	2	3	2	73
Vietnam	25	4			29
New Zealand	17	2			19
India	14				14
Malaysia	13	1			14
Philippines	8	5			13
United Kingdom	11				11
Pakistan	9				9
Bangladesh	7		1		8
Other	137	11	4	4	156
<b>Total</b>	<b>424</b>	<b>50</b>	<b>9</b>	<b>9</b>	<b>492</b>

Figure 7

Children in immigration detention as at 2 May 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	3
Community Detention	13
<b>Total</b>	<b>18</b>

As at 2 May 2008 there were 13 children in community detention, two children in immigration residential housing and three children in alternative temporary detention in the community.

Figure 8

Length of time in detention as at 2 May 2008		
Period Detained	Total	% of Total
7 days or less	52	11%
1 week - 1 month	84	17%
1 month - 3 months	66	13%
3 months - 6 months	60	12%
6 Months - 12 months	73	15%
12 months - 18 months	49	10%
18 months - 2 years	42	9%
Greater than 2 years	66	13%
<b>Total</b>	<b>492</b>	<b>100%</b>

Of the 492 people in immigration detention, 202 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 9 May 2008*

As at 9 May 2008, there were 557 people in immigration detention, including 37 in community detention. Of these 557 people, 171 were illegal foreign fishers (IFFs); 131 illegal foreign fishers were in the Northern Immigration Detention Centre, 25 were in prison and 15 were in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	216	24		240	0
Northern IDC (Darwin) (420)	131			131	+61
Maribyrnong IDC (70)	52	9		61	-3
Perth IDC (42)	19	3		22	-2
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	10	4	2	16	-2
Perth Immigration Residential Housing (12)	3	1		4	-1
Brisbane Immigration Transit Accommodation (21)	1			1	+1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>432</b>	<b>41</b>	<b>2</b>	<b>475</b>	<b>+54</b>
Community Detention <sup>1</sup>	18	6	13	37	0
Alternative Temporary Detention in Community <sup>2</sup>	30		15	45	+13
Restricted on Board Vessels in Port <sup>3</sup>				0	-2
<b>Total</b>	<b>480</b>	<b>47</b>	<b>30</b>	<b>557</b>	<b>+65</b>

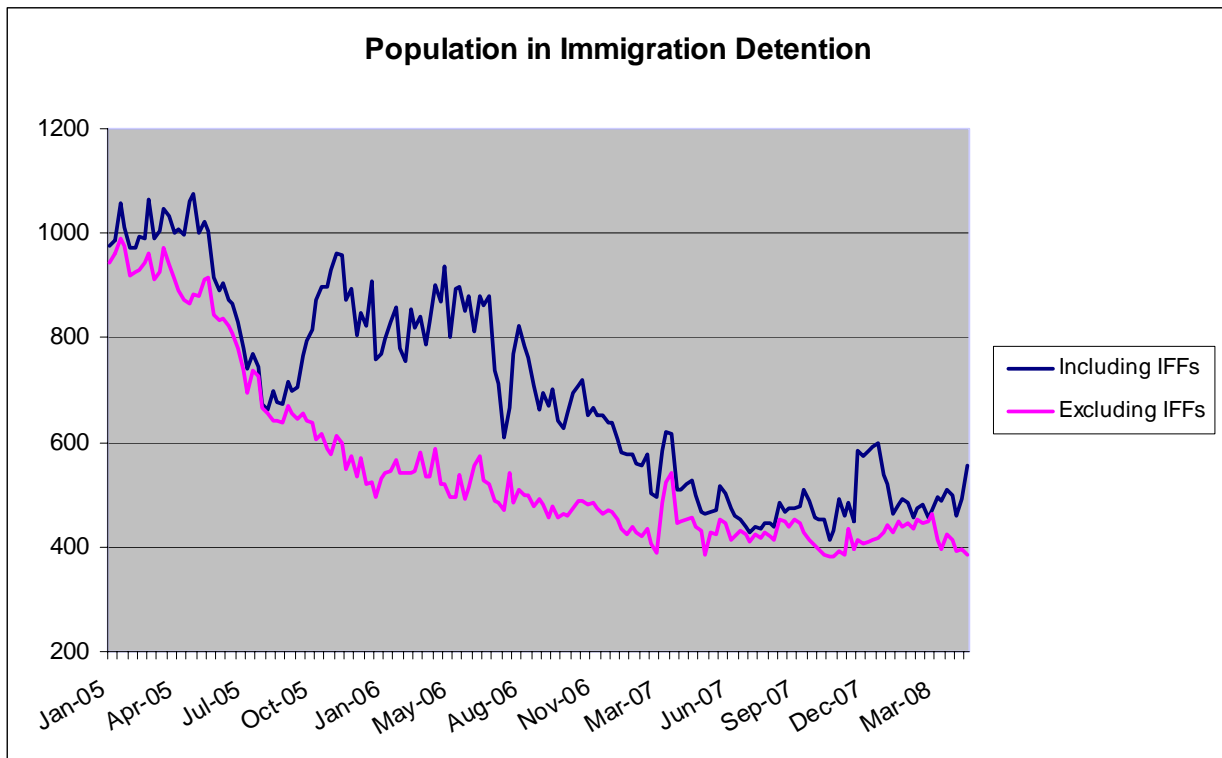
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

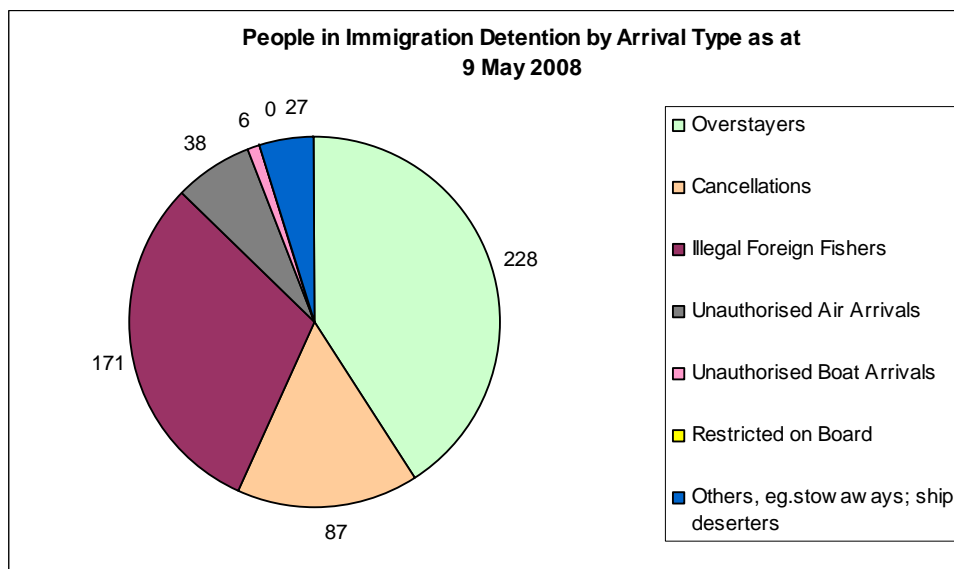


Figure 2



Of the 557 people in immigration detention, 315 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 557 people in immigration detention, six were unauthorised boat arrivals and 38 were unauthorised air arrivals.

In immigration detention 84 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 26 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

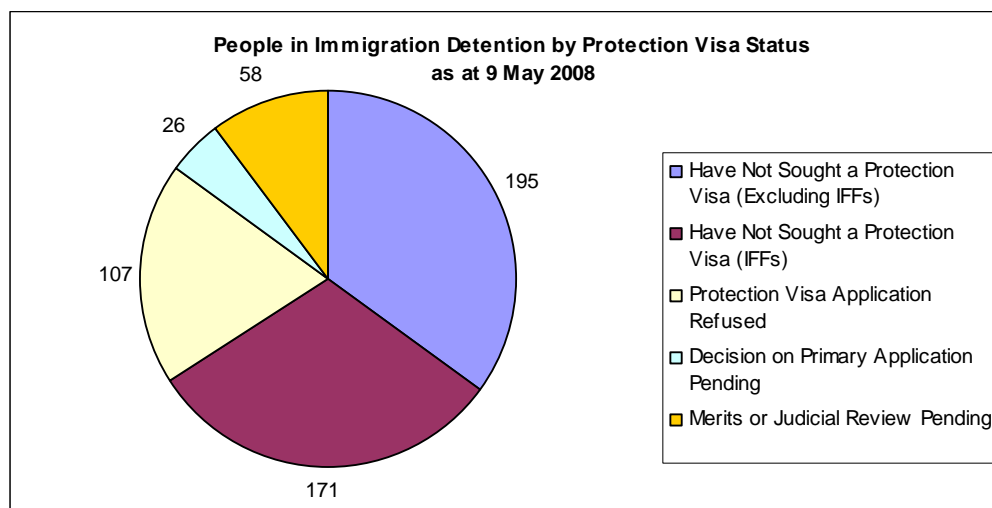


Figure 5

Location of people in immigration detention as at 9 May 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	323
Christmas Island Immigration Detention Centre	
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>323</b>
Immigration Residential Housing (excluding Christmas Island)	20
Immigration Residential Housing Christmas Island	
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	5
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>26</b>
Community Detention (excluding Christmas Island)	33
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>37</b>
Immigration Detention Centres	131
Alternative Temporary Detention in the Community	40
<b>Total IFF</b>	<b>171</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>557</b>

Figure 6

People in immigration detention by nationality as at 9 May 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	112	22	1	3	138
Indonesia	93	2	6	2	103
Vietnam	25	6			31
India	20	4			24
New Zealand	18	2			20
United Kingdom	11				11
Malaysia	9	1			10
Pakistan	9				9
Bangladesh	7		1		8
Philippines	5	2			7
Korea, Republic of (Sth)	6	1			7
Nigeria	7				7
Fiji	7				7
Other	151	7	13	4	175
<b>Total</b>	<b>480</b>	<b>47</b>	<b>21</b>	<b>9</b>	<b>557</b>

Figure 7

Children in immigration detention as at 9 May 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	15
Community Detention	13
<b>Total</b>	<b>30</b>

As at 9 May 2008 there were 13 children in community detention, two children in immigration residential housing and 15 children in alternative temporary detention in the community.

Figure 8

Length of time in detention as at 9 May 2008		
Period Detained	Total	% of Total
7 days or less	101	18%
1 week - 1 month	107	19%
1 month - 3 months	71	13%
3 months - 6 months	52	9%
6 Months - 12 months	75	13%
12 months - 18 months	48	9%
18 months - 2 years	37	7%
Greater than 2 years	66	12%
<b>Total</b>	<b>557</b>	<b>100%</b>

Of the 557 people in immigration detention, 279 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 16 May 2008*

As at 16 May 2008, there were 624 people in immigration detention, including 38 in community detention. Of these 624 people, 243 were illegal foreign fishers (IFFs); 218 illegal foreign fishers were in the Northern Immigration Detention Centre, 18 were in prison and 7 were in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

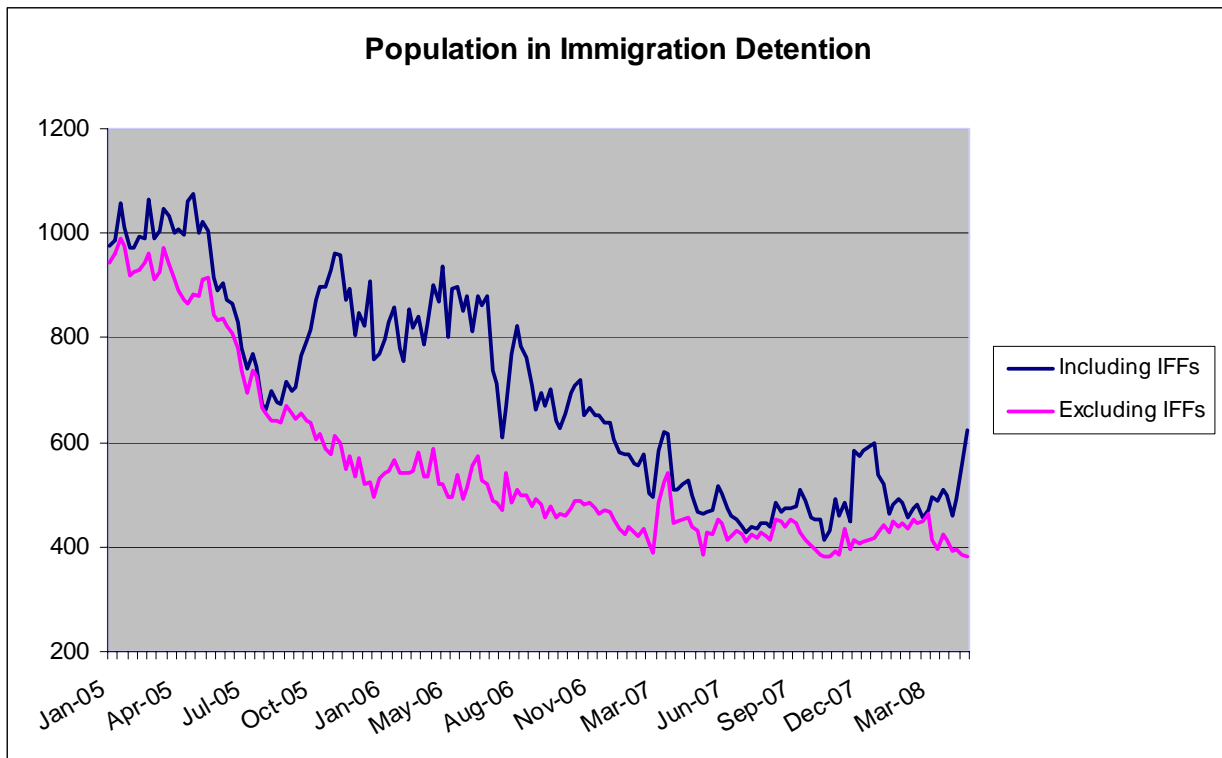
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	208	22		230	-10
Northern IDC (Darwin) (420)	218			218	+87
Maribyrnong IDC (70)	45	10		55	-6
Perth IDC (42)	19	2		21	-1
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	10	4	2	16	0
Perth Immigration Residential Housing (12)	3	3		6	+2
Brisbane Immigration Transit Accommodation (21)	2			2	+1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>505</b>	<b>41</b>	<b>2</b>	<b>548</b>	<b>+73</b>
Community Detention <sup>1</sup>	19	6	13	38	+1
Alternative Temporary Detention in Community <sup>2</sup>	25	1	5	31	-14
Restricted on Board Vessels in Port <sup>3</sup>	7			7	+7
<b>Total</b>	<b>556</b>	<b>48</b>	<b>20</b>	<b>624</b>	<b>+67</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

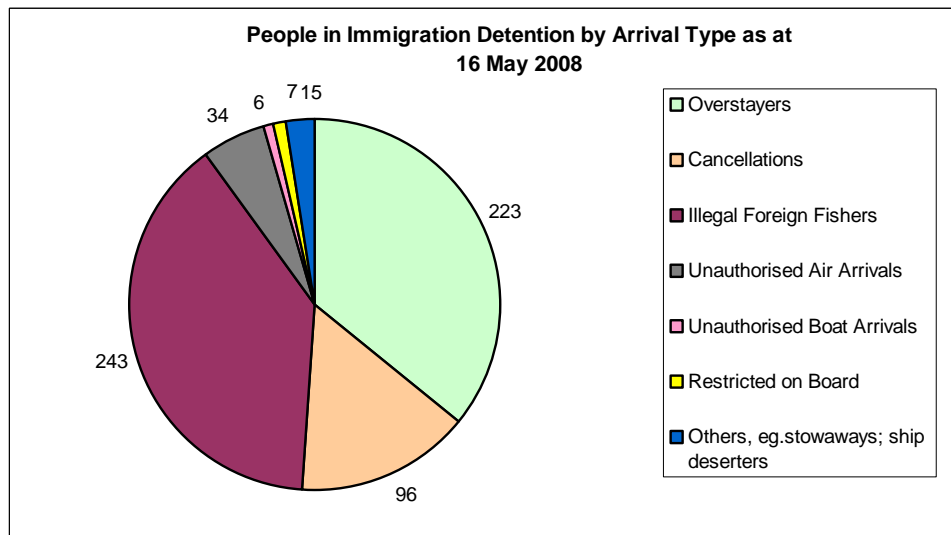
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 624 people in immigration detention, 319 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 624 people in immigration detention, six were unauthorised boat arrivals and 34 were unauthorised air arrivals.

In immigration detention 82 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 28 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

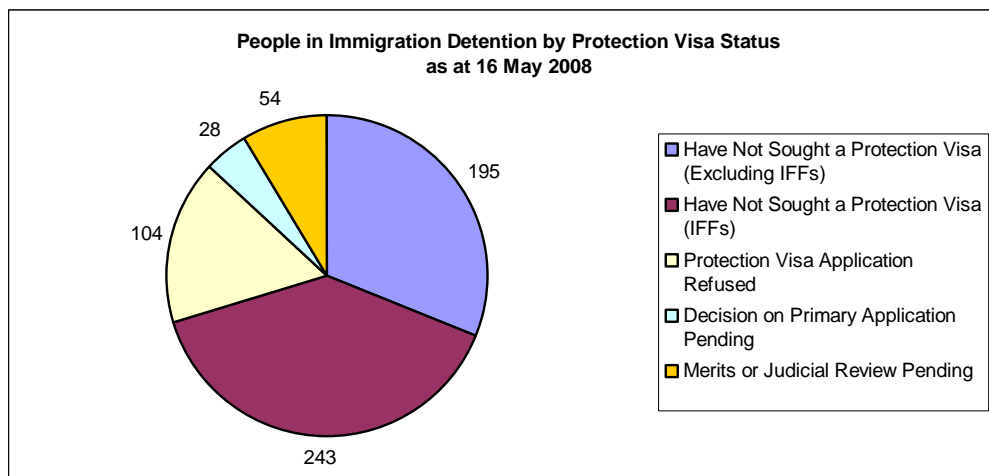


Figure 5

Location of people in immigration detention as at 16 May 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	306
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>306</b>
Immigration Residential Housing (excluding Christmas Island)	22
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	13
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>37</b>
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>38</b>
Immigration Detention Centres	218
Alternative Temporary Detention in the Community	25
<b>Total IFF</b>	<b>243</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>624</b>

Figure 6

People in immigration detention by nationality as at 16 May 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Indonesia	210	2	4	2	218
China, People's Republic of	117	23	1	3	144
Vietnam	20	3			23
India	19	4			23
New Zealand	18	2			20
Malaysia	10	6			16
United Kingdom	9				9
Korea, Republic of (Sth)	8	1			9
Pakistan	8				8
Bangladesh	7		1		8
Other	130	7	5	4	146
<b>Total</b>	<b>556</b>	<b>48</b>	<b>11</b>	<b>9</b>	<b>624</b>

Figure 7

Children in immigration detention as at 16 May 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	5
Community Detention	13
<b>Total</b>	<b>20</b>

As at 16 May 2008 there were 13 children in community detention, two children in immigration residential housing and 5 children in alternative temporary detention in the community.

Figure 8

Length of time in detention as at 16 May 2008		
Period Detained	Total	% of Total
7 days or less	58	9%
1 week - 1 month	205	33%
1 month - 3 months	85	14%
3 months - 6 months	48	8%
6 Months - 12 months	81	13%
12 months - 18 months	46	7%
18 months - 2 years	37	6%
Greater than 2 years	64	10%
<b>Total</b>	<b>624</b>	<b>100%</b>

Of the 624 people in immigration detention, 348 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 23 May 2008*

As at 23 May 2008, there were 537 people in immigration detention, including 40 in community detention. Of these 537 people, 165 were illegal foreign fishers (IFFs); 144 illegal foreign fishers were in the Northern Immigration Detention Centre, 17 were in prison and two were in hospital and two were in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	209	22		231	+1
Northern IDC (Darwin) (420)	144			144	-74
Maribyrnong IDC (70)	44	9		53	-2
Perth IDC (42)	17	1		18	-3
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	10	4	2	16	0
Perth Immigration Residential Housing (12)	3	3		6	0
Brisbane Immigration Transit Accommodation (21)		1		1	-1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>427</b>	<b>40</b>	<b>2</b>	<b>469</b>	<b>-79</b>
Community Detention <sup>1</sup>	21	6	13	40	+2
Alternative Temporary Detention in Community <sup>2</sup>	25			25	-6
Restricted on Board Vessels in Port <sup>3</sup>	3			3	-4
<b>Total</b>	<b>476</b>	<b>46</b>	<b>15</b>	<b>537</b>	<b>-87</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.



Figure 2

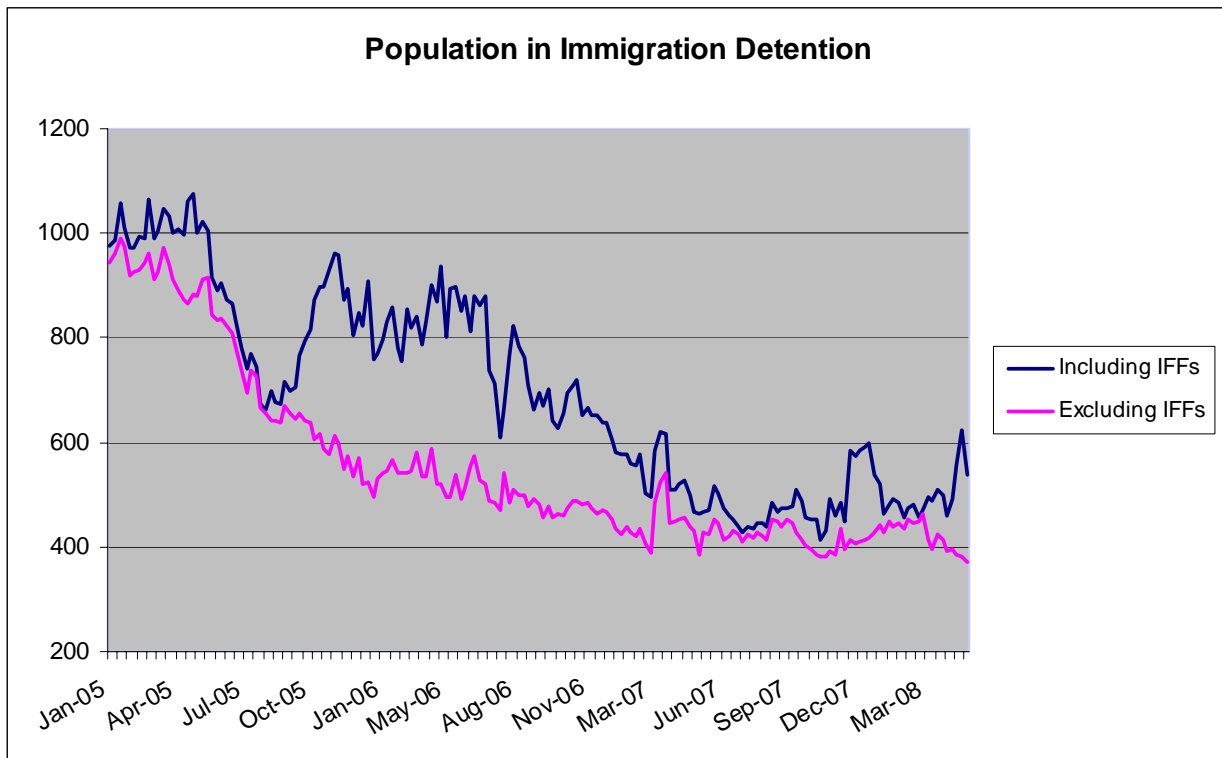
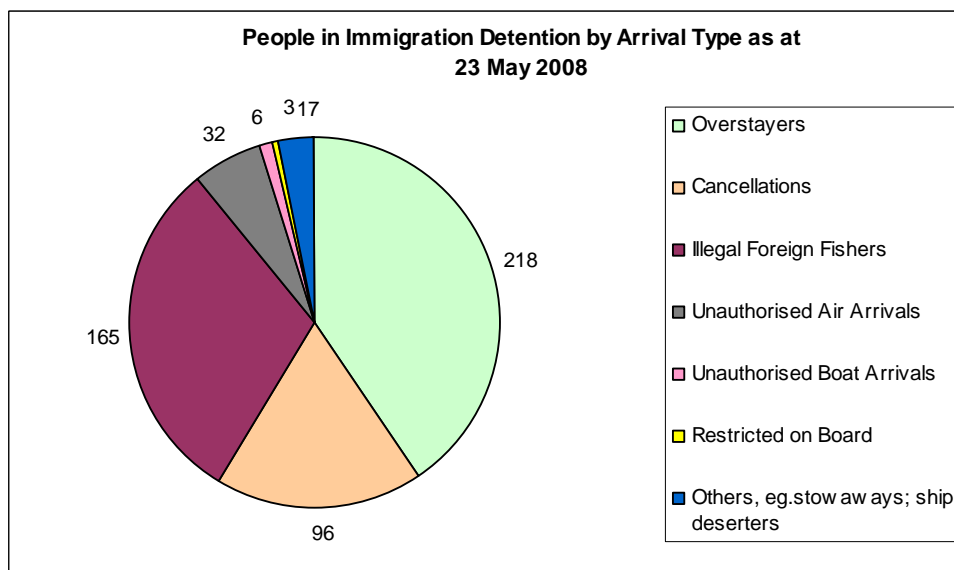


Figure 3



Of the 537 people in immigration detention, six were unauthorised boat arrivals and 32 were unauthorised air arrivals.

Figure 5

Location of people in immigration detention as at 23 May 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	302
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>302</b>
Immigration Residential Housing (excluding Christmas Island)	22
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	7
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>30</b>
Community Detention (excluding Christmas Island)	36
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>40</b>
Immigration Detention Centres	144
Alternative Temporary Detention in the Community	21
<b>Total IFF</b>	<b>165</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>537</b>

Figure 6

People in immigration detention by nationality as at 23 May 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Indonesia	161	2	2	2	167
China, People's Republic of	117	22	1	3	143
Vietnam	20	3			23
India	19	4			23
New Zealand	16	2			18
Malaysia	8	5			13
United Kingdom	9				9
Korea, Republic of (Sth)	8	1			9
Bangladesh	8		1		9
Pakistan	8				8
Other	102	7	2	4	115
<b>Total</b>	<b>476</b>	<b>46</b>	<b>6</b>	<b>9</b>	<b>537</b>

Figure 7

<b>Children in immigration detention as at 23 May 2008</b>	
<b>Type</b>	<b>Total</b>
Immigration Detention Centres	
Immigration Residential Housing	<b>2</b>
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	<b>13</b>
<b>Total</b>	<b>15</b>

As at 23 May 2008 there were 13 children in community detention and two children in immigration residential housing.

Figure 8

<b>Length of time in detention as at 23 May 2008</b>		
<b>Period Detained</b>	<b>Total</b>	<b>% of Total</b>
7 days or less	<b>17</b>	<b>3%</b>
1 week - 1 month	<b>181</b>	<b>34%</b>
1 month - 3 months	<b>69</b>	<b>13%</b>
3 months - 6 months	<b>40</b>	<b>8%</b>
6 Months - 12 months	<b>81</b>	<b>15%</b>
12 months - 18 months	<b>48</b>	<b>9%</b>
18 months - 2 years	<b>34</b>	<b>6%</b>
Greater than 2 years	<b>67</b>	<b>12%</b>
<b>Total</b>	<b>537</b>	<b>100%</b>

Of the 537 people in immigration detention, 267 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 30 May 2008*

As at 30 May 2008, there were 461 people in immigration detention, including 40 in community detention. Of these 461 people, 89 were illegal foreign fishers (IFFs); 75 illegal foreign fishers were in the Northern Immigration Detention Centre, 12 were in prison and two were in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

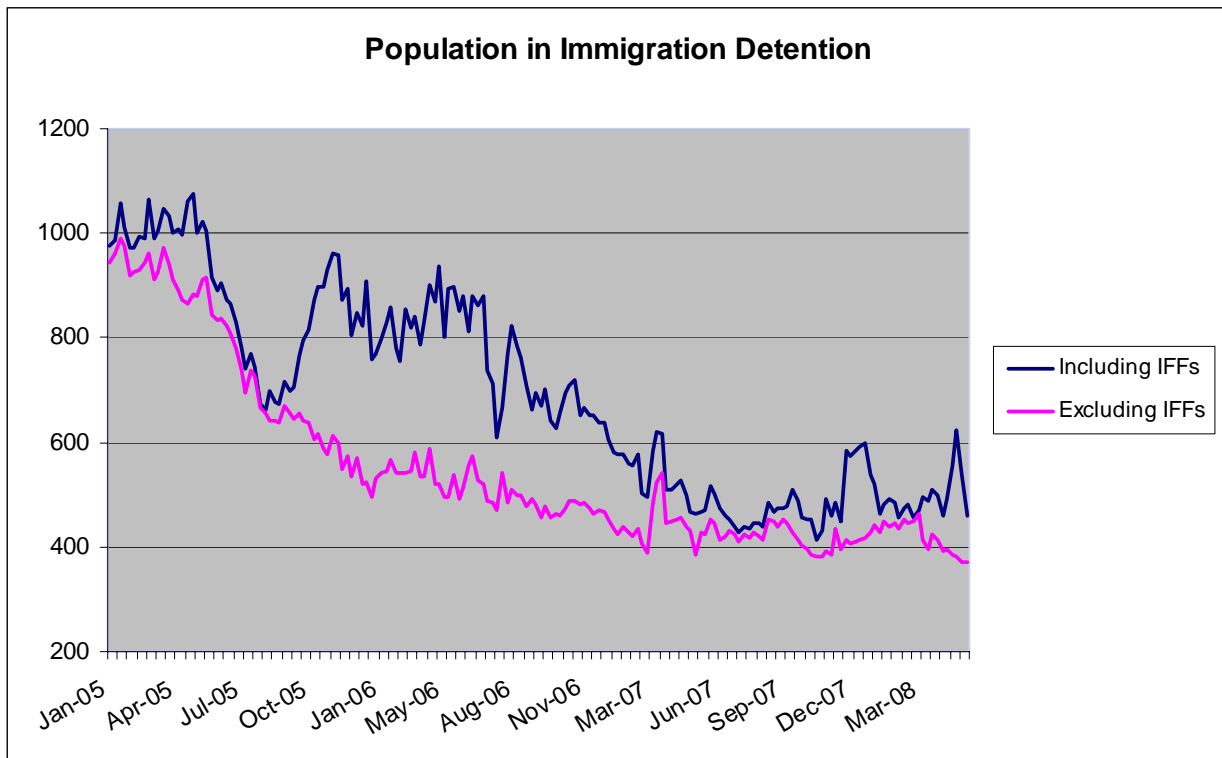
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	202	22		224	-7
Northern IDC (Darwin) (420)	75			75	-69
Maribyrnong IDC (70)	48	9		57	+4
Perth IDC (42)	17	1		18	0
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	9	5	2	16	0
Perth Immigration Residential Housing (12)	2	2		4	-2
Brisbane Immigration Transit Accommodation (21)	4	1		5	+4
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>357</b>	<b>40</b>	<b>2</b>	<b>399</b>	<b>-70</b>
Community Detention <sup>1</sup>	21	6	13	40	0
Alternative Temporary Detention in Community <sup>2</sup>	20			20	-5
Restricted on Board Vessels in Port <sup>3</sup>	2			2	-1
<b>Total</b>	<b>402</b>	<b>46</b>	<b>15</b>	<b>461</b>	<b>-76</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

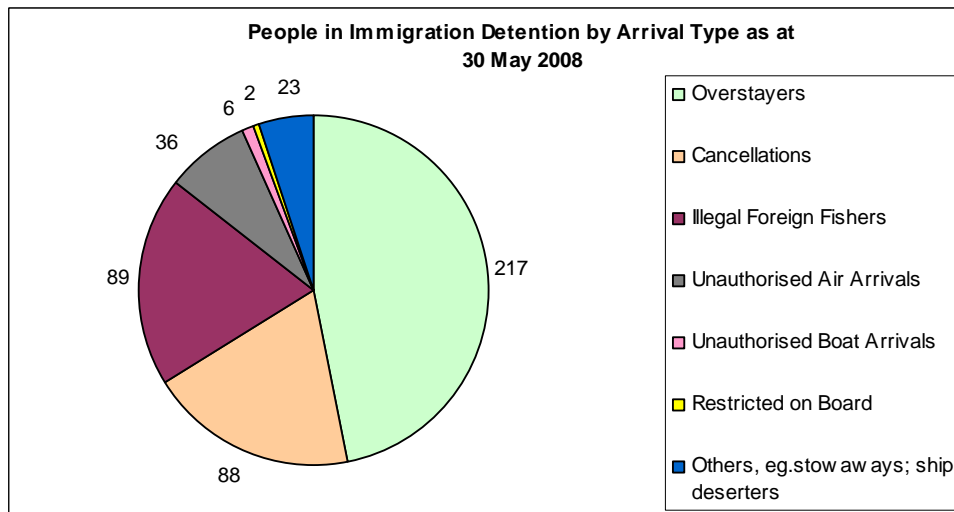
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 461 people in immigration detention, 305 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 461 people in immigration detention, six were unauthorised boat arrivals and 36 were unauthorised air arrivals.

In immigration detention 79 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 30 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

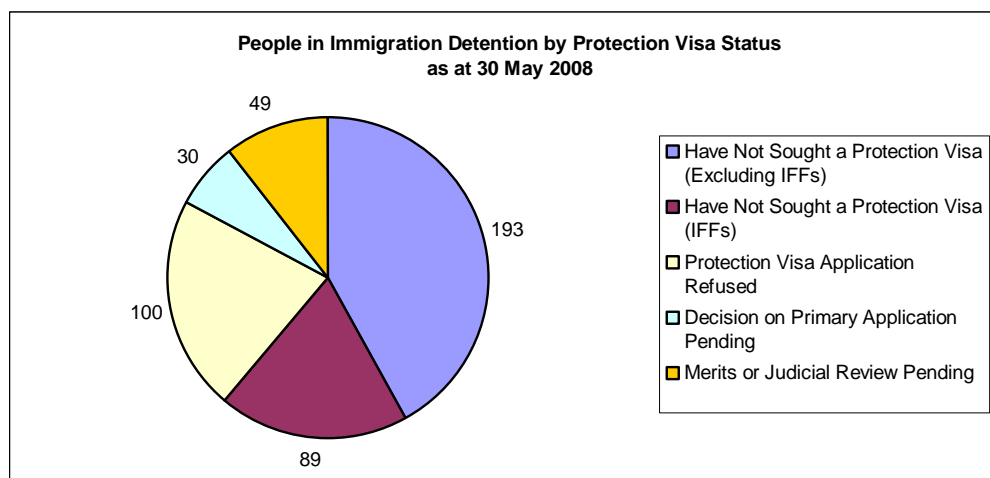


Figure 5

Location of people in immigration detention as at 30 May 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	299
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>299</b>
Immigration Residential Housing (excluding Christmas Island)	20
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	5
Alternative Temporary Detention in the Community	8
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>33</b>
Community Detention (excluding Christmas Island)	36
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>40</b>
Immigration Detention Centres	75
Alternative Temporary Detention in the Community	14
<b>Total IFF</b>	<b>89</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>461</b>

Figure 6

People in immigration detention by nationality as at 30 May 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	105	23	1	3	132
Indonesia	46	2	2	2	52
Vietnam	21	4			25
India	18	3			21
New Zealand	16	2			18
United Kingdom	10				10
Bangladesh	8		1		9
Korea, Republic of (Sth)	7	2			9
Pakistan	8				8
Malaysia	6	1			7
Nigeria	7				7
Other	148	9	2	4	163
<b>Total</b>	<b>400</b>	<b>46</b>	<b>6</b>	<b>9</b>	<b>461</b>

Figure 7

Children in immigration detention as at 30 May 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	13
<b>Total</b>	<b>15</b>

As at 30 May 2008 there were 13 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 30 May 2008		
Period Detained	Total	% of Total
7 days or less	23	5%
1 week - 1 month	93	20%
1 month - 3 months	77	17%
3 months - 6 months	44	10%
6 Months - 12 months	74	16%
12 months - 18 months	50	11%
18 months - 2 years	33	7%
Greater than 2 years	65	14%
<b>Total</b>	<b>461</b>	<b>100%</b>

Of the 461 people in immigration detention, 193 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 6 June 2008*

As at 6 June 2008, there were 408 people in immigration detention, including 39 in community detention. Of these 408 people, 38 were illegal foreign fishers (IFFs); 28 illegal foreign fishers were in the Northern Immigration Detention Centre (IDC), one was in Villawood IDC and nine were in prison. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	199	24		223	-1
Northern IDC (Darwin) (420)	28			28	-47
Maribyrnong IDC (70)	53	14		67	+10
Perth IDC (42)	13	1		14	-4
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	10	4	2	16	0
Perth Immigration Residential Housing (12)	5	2		7	+3
Brisbane Immigration Transit Accommodation (21)	1			1	-4
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>309</b>	<b>45</b>	<b>2</b>	<b>356</b>	<b>-43</b>
Community Detention <sup>1</sup>	21	6	12	39	-1
Alternative Temporary Detention in Community <sup>2</sup>	13			13	-7
Restricted on Board Vessels in Port <sup>3</sup>				0	-2
<b>Total</b>	<b>343</b>	<b>51</b>	<b>14</b>	<b>408</b>	<b>-53</b>

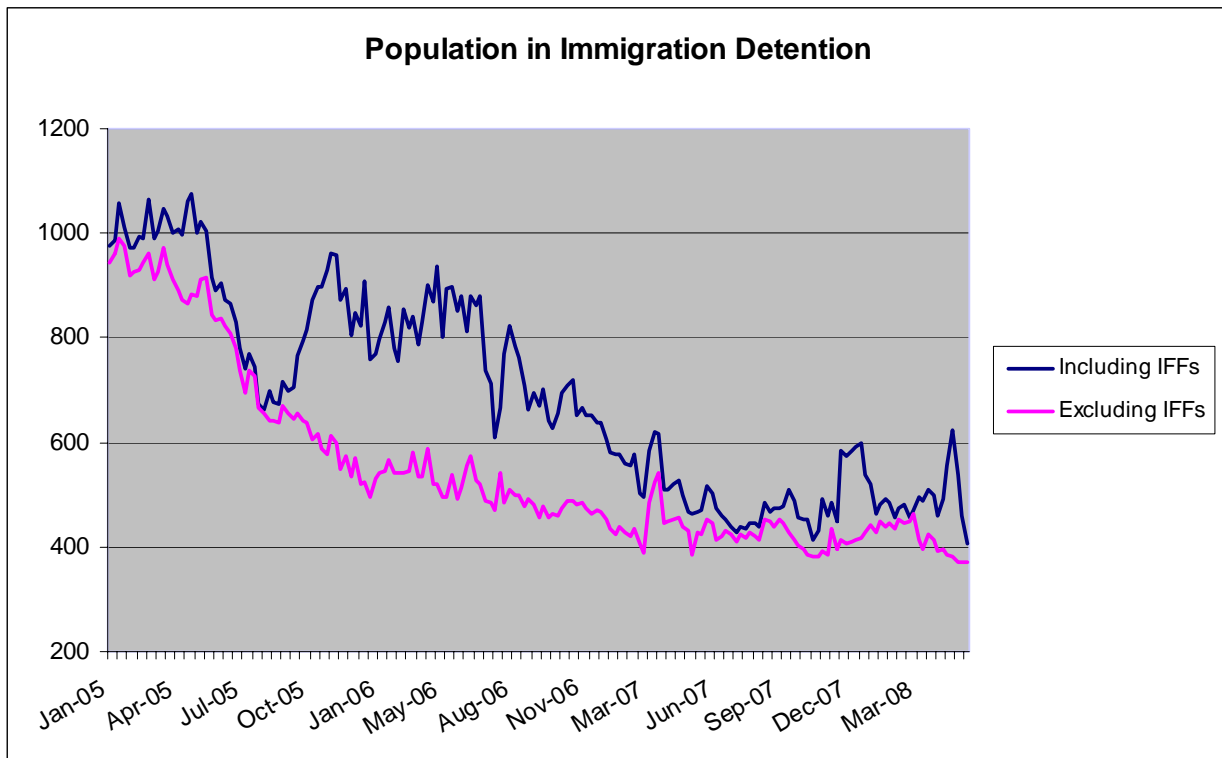
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

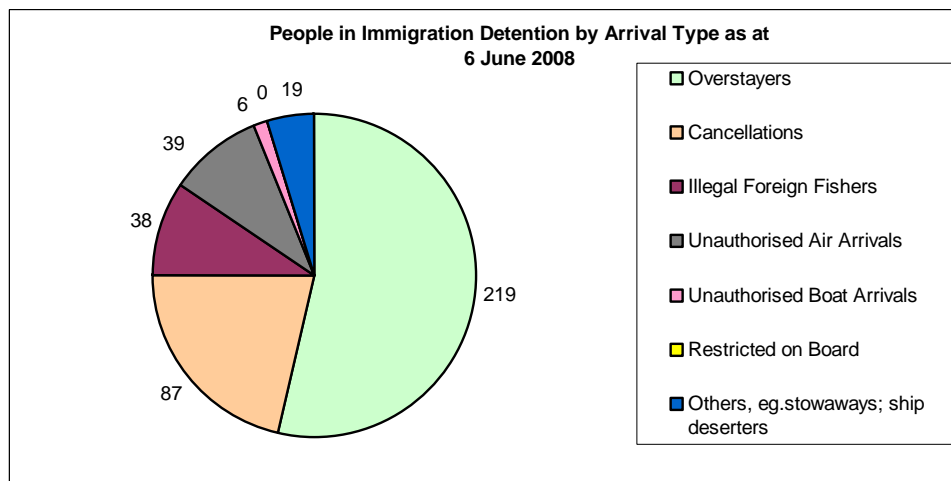


Figure 2



Of the 408 people in immigration detention as at 6 June 2008, 306 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 408 people in immigration detention as at 6 June 2008, six were unauthorised boat arrivals and 39 were unauthorised air arrivals.

As at 6 June 2008, 74 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 25 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

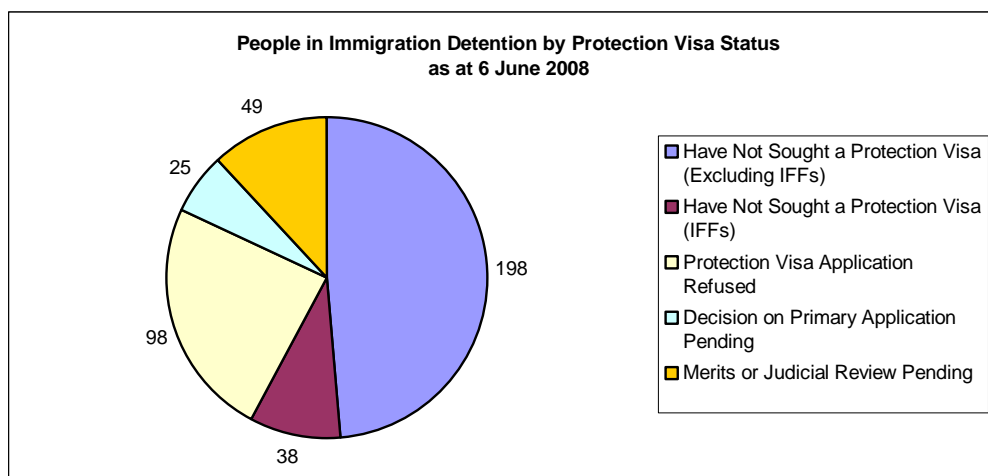


Figure 5

Location of people in immigration detention as at 6 June 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	303
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>303</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	23
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	4
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>28</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	35
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>39</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	29
Alternative Temporary Detention in the Community	9
<b>Total IFF</b>	<b>38</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>408</b>

Figure 6

People in immigration detention by nationality as at 6 June 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	101	24	1	3	129
Indonesia	38	2	2	2	44
Vietnam	24	5			29
India	18	3			21
New Zealand	17	2			19
Bangladesh	10				10
United Kingdom	9				9
Malaysia	7	2			9
Korea, Republic of (Sth)	6	2			8
Pakistan	8				8
Other	105	11	2	4	122
<b>Total</b>	<b>343</b>	<b>51</b>	<b>5</b>	<b>9</b>	<b>408</b>

Figure 7

Children in immigration detention as at 6 June 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	12
<b>Total</b>	<b>14</b>

As at 6 June 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 6 June 2008		
Period Detained	Total	% of Total
7 days or less	22	5%
1 week - 1 month	63	15%
1 month - 3 months	68	17%
3 months - 6 months	39	10%
6 Months - 12 months	81	20%
12 months - 18 months	50	12%
18 months - 2 years	28	7%
Greater than 2 years	57	14%
<b>Total</b>	<b>408</b>	<b>100%</b>

Of the 408 people in immigration detention as at 6 June 2008, 153 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 13 June 2008*

As at 13 June 2008, there were 418 people in immigration detention, including 39 in community detention. Of these 418 people, 27 were illegal foreign fishers (IFFs); 21 illegal foreign fishers were in the Northern Immigration Detention Centre (IDC) and six were in correctional facilities. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

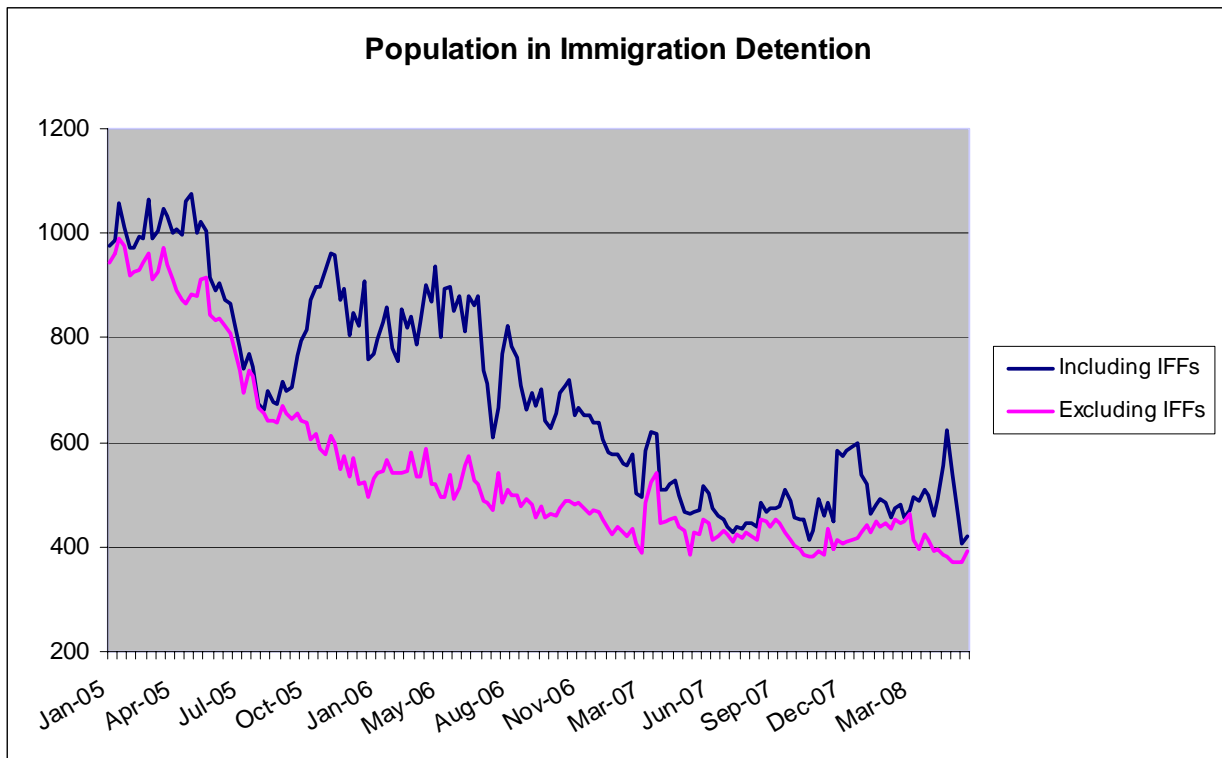
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	194	23		217	-4
Northern IDC (Darwin) (420)	21			21	-7
Maribyrnong IDC (70)	55	12		67	0
Perth IDC (42)	20			20	+6
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	11	5	6	22	+6
Perth Immigration Residential Housing (12)	5	2		7	0
Brisbane Immigration Transit Accommodation (21)	4	1		5	+4
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>310</b>	<b>43</b>	<b>6</b>	<b>359</b>	<b>+3</b>
Community Detention <sup>1</sup>	21	6	12	39	0
Alternative Temporary Detention in Community <sup>2</sup>	9			9	-4
Restricted on Board Vessels in Port <sup>3</sup>	10	1		11	+11
<b>Total</b>	<b>350</b>	<b>50</b>	<b>18</b>	<b>417</b>	<b>+10</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

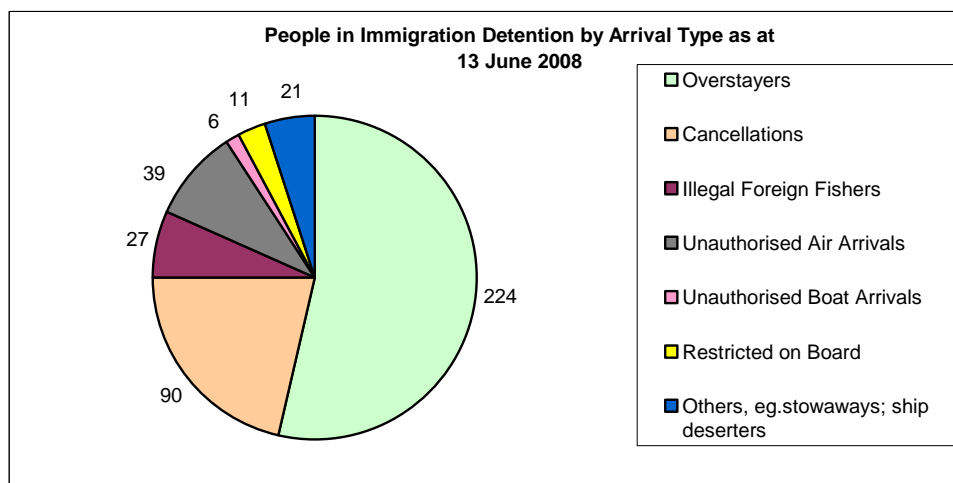
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 418 people in immigration detention as at 13 June 2008, 314 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 418 people in immigration detention as at 13 June 2008, six were unauthorised boat arrivals and 39 were unauthorised air arrivals.

As at 13 June 2008, 71 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 18 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

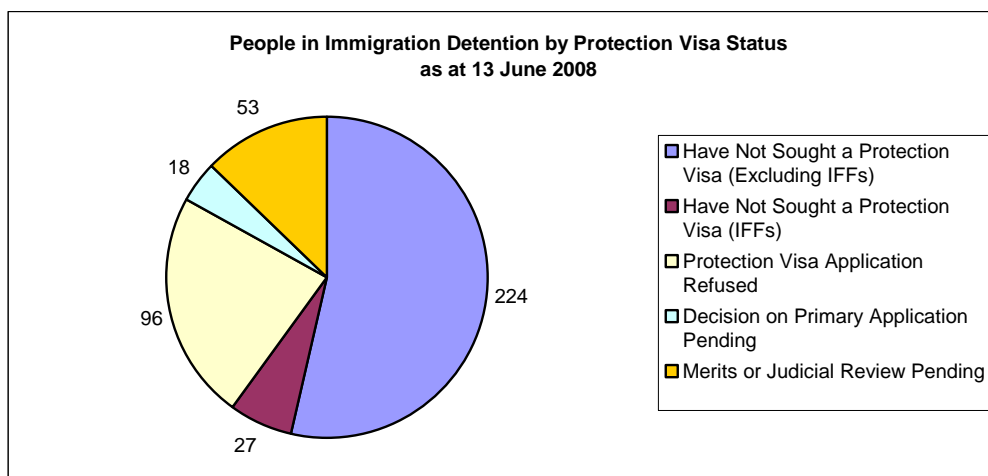


Figure 5

Location of people in immigration detention as at 13 June 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	304
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>304</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	29
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	5
Alternative Temporary Detention in the Community	14
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>48</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	35
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>39</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	21
Alternative Temporary Detention in the Community	6
<b>Total IFF</b>	<b>27</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>418</b>

Figure 6

People in immigration detention by nationality as at 13 June 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	106	22	1	3	132
Indonesia	31	2	2	2	37
Vietnam	21	4			25
India	19	3			22
New Zealand	16	2			18
Bangladesh	11				11
Malaysia	9	2			11
Fiji	5	1	4		10
United Kingdom	8	1			9
Korea, Republic of (Sth)	6	2			8
Other	118	11	2	4	135
<b>Total</b>	<b>350</b>	<b>50</b>	<b>9</b>	<b>9</b>	<b>418</b>

Figure 7

Children in immigration detention as at 13 June 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	6
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	12
<b>Total</b>	<b>18</b>

As at 13 June 2008 there were 12 children in community detention and six children in immigration residential housing.

Figure 8

Length of time in detention as at 13 June 2008		
Period Detained	Total	% of Total
7 days or less	58	14%
1 week - 1 month	39	9%
1 month - 3 months	73	18%
3 months - 6 months	38	9%
6 Months - 12 months	76	18%
12 months - 18 months	47	11%
18 months - 2 years	32	8%
Greater than 2 years	55	13%
<b>Total</b>	<b>418</b>	<b>100%</b>

Of the 418 people in immigration detention as at 13 June 2008, 170 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 27 June 2008*

As at 27 June 2008, there were 390 people in immigration detention, including 44 in community detention. Of these 390 people, 26 were illegal foreign fishers (IFFs); 20 illegal foreign fishers were in the Northern Immigration Detention Centre (IDC) and six were in correctional facilities. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	189	21		210	+14
Northern IDC (Darwin) (420)	20			20	-1
Maribyrnong IDC (70)	48	8		56	-9
Perth IDC (42)	23	1		24	+4
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	8	2	2	12	+1
Perth Immigration Residential Housing (12)	4	1		5	0
Brisbane Immigration Transit Accommodation (21)	2	1		3	-2
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>294</b>	<b>34</b>	<b>2</b>	<b>330</b>	<b>+7</b>
Community Detention <sup>1</sup>	25	7	12	44	0
Alternative Temporary Detention in Community <sup>2</sup>	12	2		14	+4
Restricted on Board Vessels in Port <sup>3</sup>	2			2	+2
<b>Total</b>	<b>333</b>	<b>43</b>	<b>14</b>	<b>390</b>	<b>+13</b>

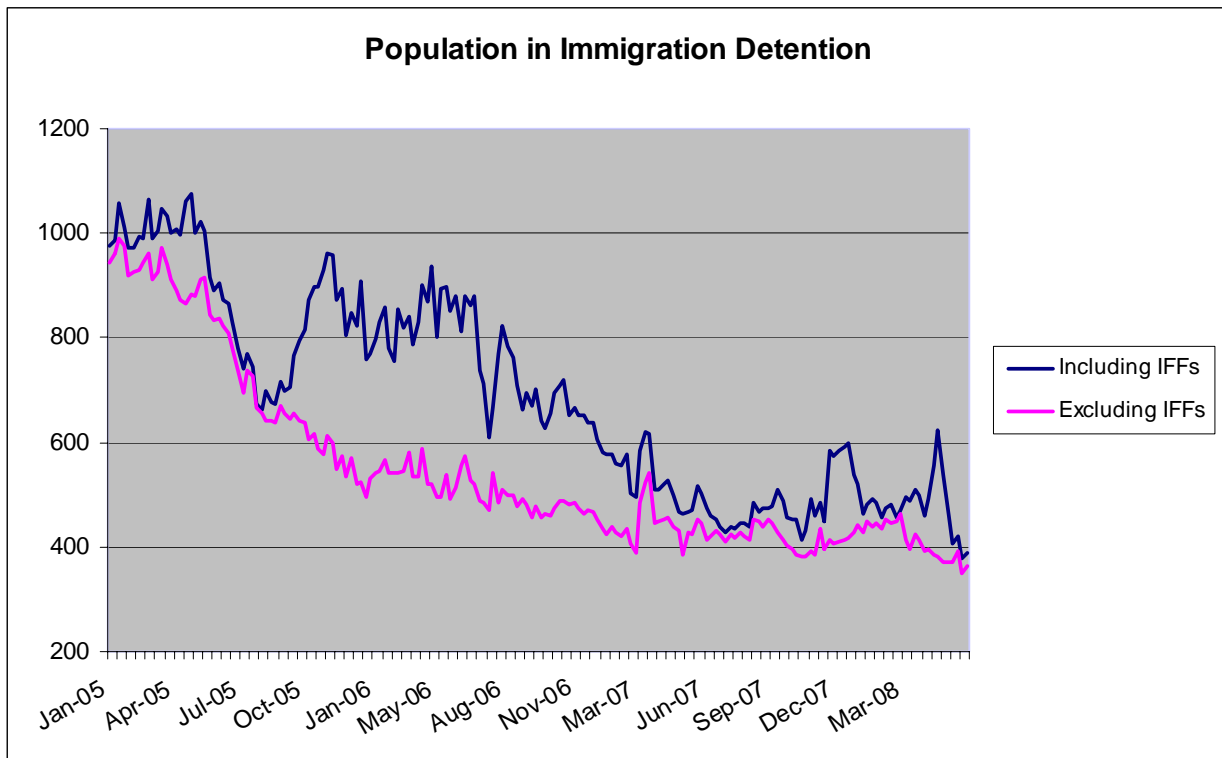
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

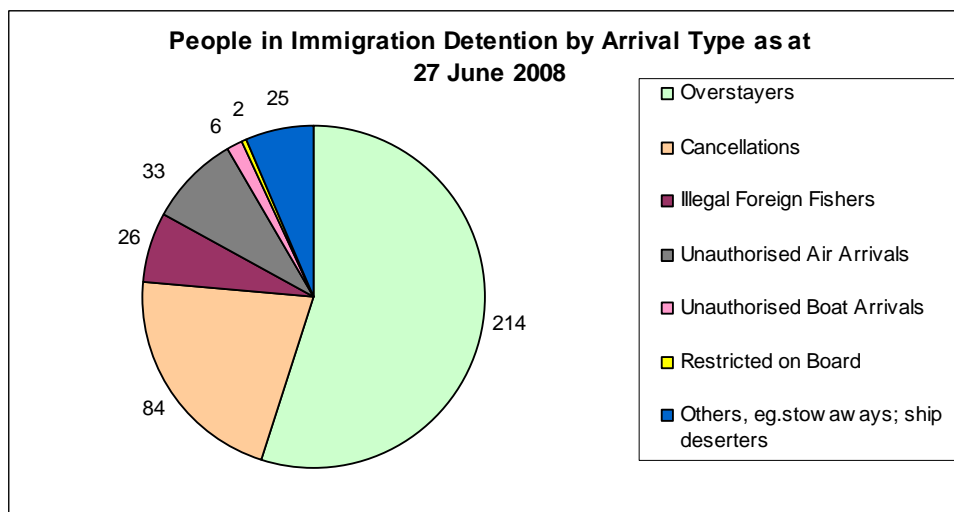


Figure 2



Of the 390 people in immigration detention as at 27 June 2008, 298 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 390 people in immigration detention as at 27 June 2008, six were unauthorised boat arrivals and 33 were unauthorised air arrivals.

As at 27 June 2008, 67 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 12 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

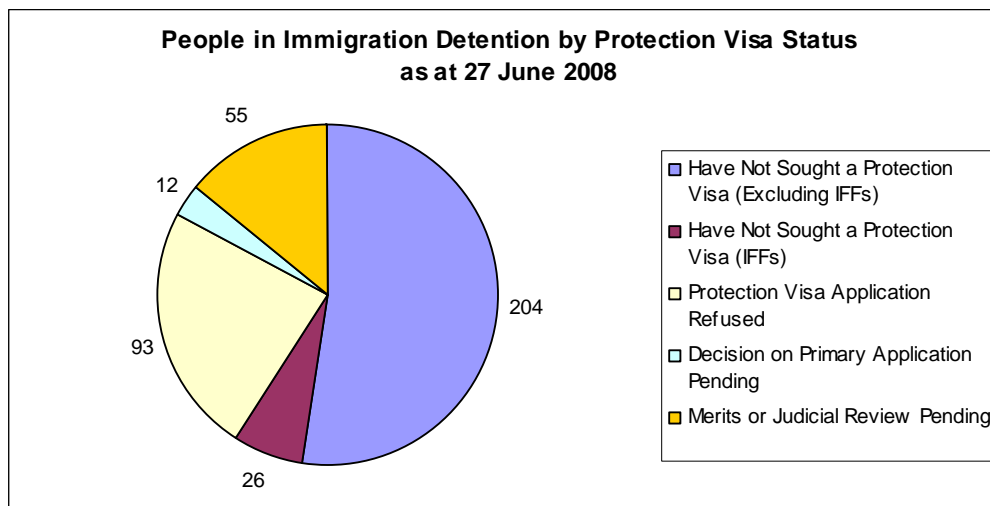


Figure 5

Location of people in immigration detention as at 27 June 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	290
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>290</b>
Immigration Residential Housing (excluding Christmas Island)	17
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	3
Alternative Temporary Detention in the Community	8
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>30</b>
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>44</b>
Immigration Detention Centres (IFFs)	20
Alternative Temporary Detention in the Community	6
<b>Total IFF</b>	<b>26</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>390</b>

Figure 6

People in immigration detention by nationality as at 27 June 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	103	21	1	3	128
Indonesia	41	4	2	2	49
Vietnam	22	2			24
India	18	1			19
New Zealand	16	2			18
Bangladesh	11				11
Malaysia	9	1			10
United Kingdom	8	1			9
Korea, Republic of (Sth)	6	2			8
Pakistan	7				7
Other	92	9	2	4	107
<b>Total</b>	<b>333</b>	<b>43</b>	<b>5</b>	<b>9</b>	<b>390</b>

Figure 7

Children in immigration detention as at 27 June 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	12
<b>Total</b>	<b>14</b>

As at 27 June 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 27 June 2008		
Period Detained	Total	% of Total
7 days or less	44	11%
1 week - 1 month	42	11%
1 month - 3 months	58	15%
3 months - 6 months	46	12%
6 Months - 12 months	71	18%
12 months - 18 months	45	12%
18 months - 2 years	32	8%
Greater than 2 years	52	13%
<b>Total</b>	<b>390</b>	<b>100%</b>

Of the 390 people in immigration detention as at 27 June 2008, 144 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 4 July 2008*

As at 4 July 2008, there were 390 people in immigration detention, including 44 in community detention. Of these 390 people, 26 were illegal foreign fishers (IFFs); 20 illegal foreign fishers were in the Northern Immigration Detention Centre (IDC) and six were in correctional facilities. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

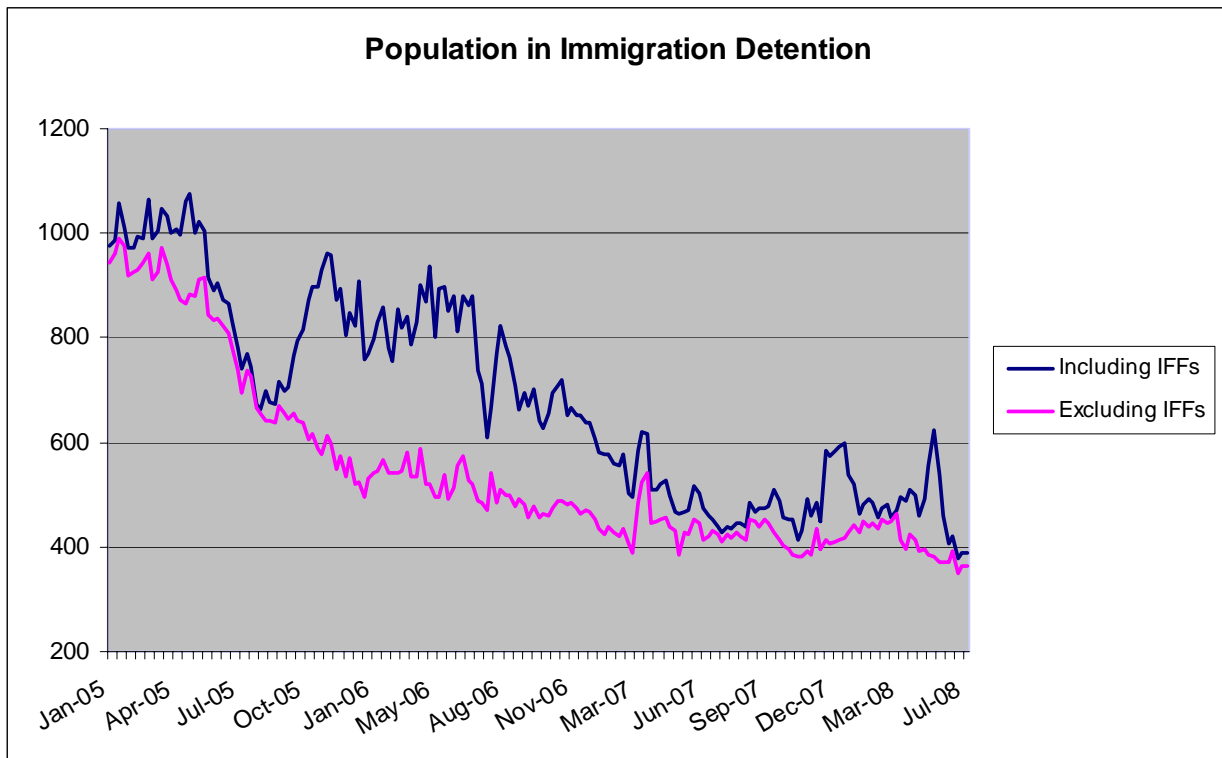
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	192	22		214	+4
Northern IDC (Darwin) (420)	20			20	0
Maribyrnong IDC (70)	53	5		58	+2
Perth IDC (42)	23			23	-1
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	9	3	2	14	+2
Perth Immigration Residential Housing (12)	4	1		5	0
Brisbane Immigration Transit Accommodation (21)	2			2	-1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>303</b>	<b>31</b>	<b>2</b>	<b>336</b>	<b>+6</b>
Community Detention <sup>1</sup>	25	7	12	44	0
Alternative Temporary Detention in Community <sup>2</sup>	10			10	-4
Restricted on Board Vessels in Port <sup>3</sup>				0	-2
<b>Total</b>	<b>338</b>	<b>38</b>	<b>14</b>	<b>390</b>	<b>0</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

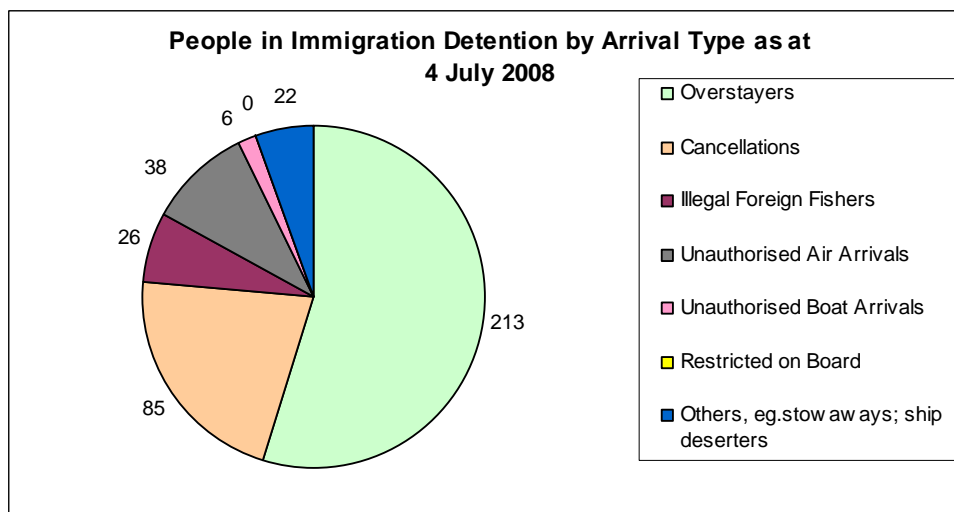
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 390 people in immigration detention as at 4 July 2008, 298 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 390 people in immigration detention as at 4 July 2008, six were unauthorised boat arrivals and 38 were unauthorised air arrivals.

As at 4 July 2008, 66 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 20 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

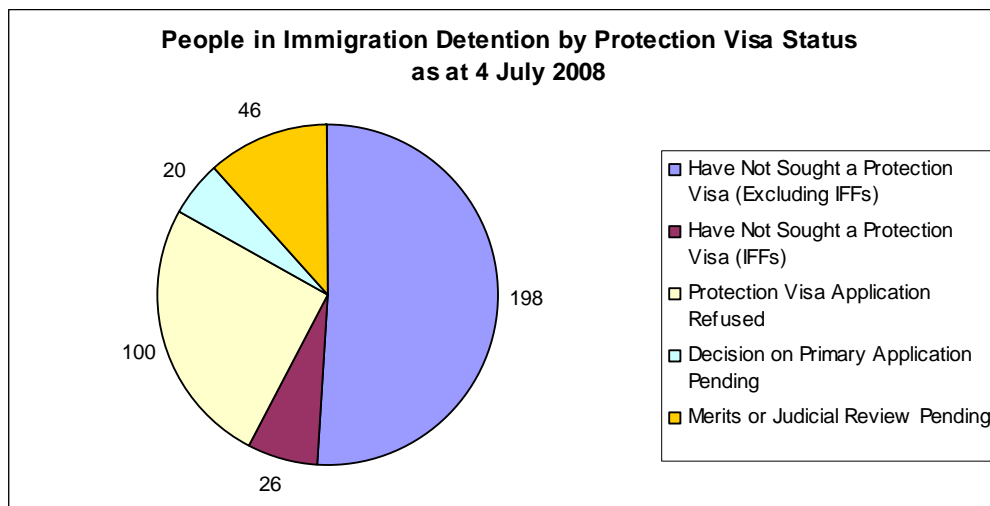


Figure 5

Location of people in immigration detention as at 4 July 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	295
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>295</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	19
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	4
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>25</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>44</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres (IFFs)	20
Alternative Temporary Detention in the Community	6
<b>Total IFF</b>	<b>26</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>390</b>

Figure 6

People in immigration detention by nationality as at 4 July 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	104	22	1	3	130
Indonesia	44	4	2	2	52
Vietnam	24	2			26
India	18	1			19
New Zealand	16	2			18
Malaysia	11	1			12
Bangladesh	10				10
United Kingdom	8				8
Korea, Republic of (Sth)	7	1			8
Pakistan	7				7
Other	89	5	2	4	100
<b>Total</b>	<b>338</b>	<b>38</b>	<b>5</b>	<b>9</b>	<b>390</b>

Figure 7

Children in immigration detention as at 4 July 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	12
<b>Total</b>	<b>14</b>

As at 4 July 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 4 July 2008		
Period Detained	Total	% of Total
7 days or less	26	7%
1 week - 1 month	55	14%
1 month - 3 months	54	14%
3 months - 6 months	53	14%
6 Months - 12 months	71	18%
12 months - 18 months	47	12%
18 months - 2 years	32	8%
Greater than 2 years	52	13%
<b>Total</b>	<b>390</b>	<b>100%</b>

Of the 390 people in immigration detention as at 4 July 2008, 135 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 11 July 2008*

As at 11 July 2008, there were 396 people in immigration detention, including 46 in community detention. Of these 396 people, 26 were illegal foreign fishers (IFFs); 21 IFFs were in the Northern Immigration Detention Centre (IDC) and five were in correctional facilities. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	195	26		221	+7
Northern IDC (Darwin) (420)	21			21	+1
Maribyrnong IDC (70)	50	6		56	-2
Perth IDC (42)	20			20	-3
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	9	3	2	14	0
Perth Immigration Residential Housing (12)	4			4	-1
Brisbane Immigration Transit Accommodation (29)				0	-2
Melbourne Immigration Transit Accommodation (30)	2			2	+2
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>301</b>	<b>35</b>	<b>2</b>	<b>338</b>	<b>+2</b>
Community Detention <sup>1</sup>	26	8	12	46	+2
Alternative Temporary Detention in Community <sup>2</sup>	11	1		12	+2
Restricted on Board Vessels in Port <sup>3</sup>				0	
<b>Total</b>	<b>338</b>	<b>44</b>	<b>14</b>	<b>396</b>	<b>+6</b>

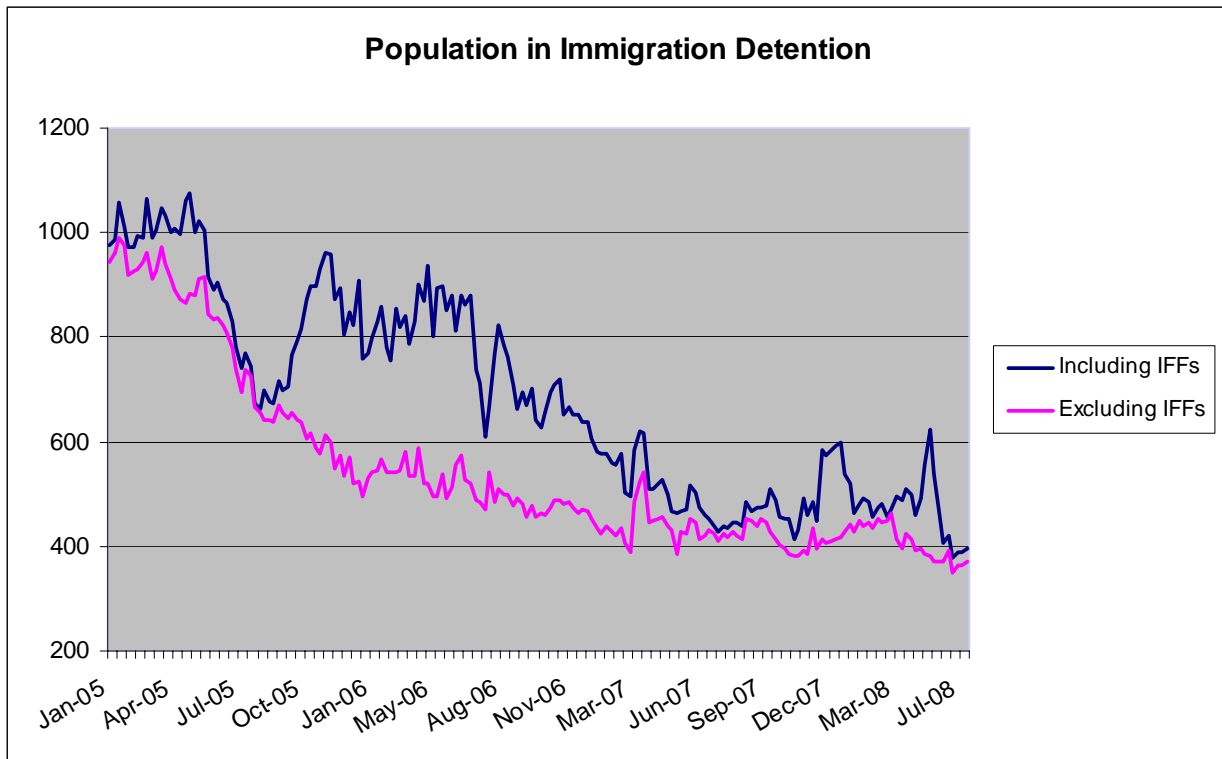
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

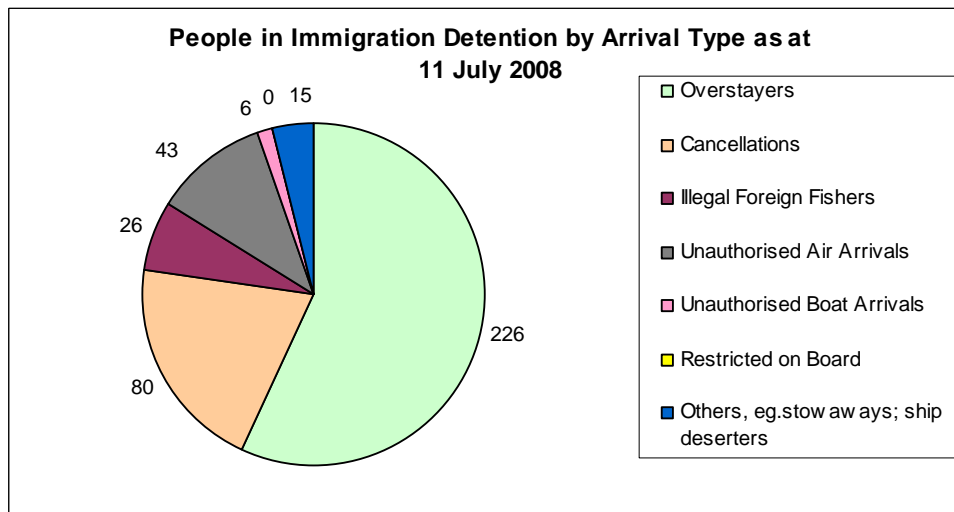


Figure 2



Of the 396 people in immigration detention as at 11 July 2008, 306 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 396 people in immigration detention as at 11 July 2008, six were unauthorised boat arrivals and 43 were unauthorised air arrivals.

As at 11 July 2008, 66 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 21 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

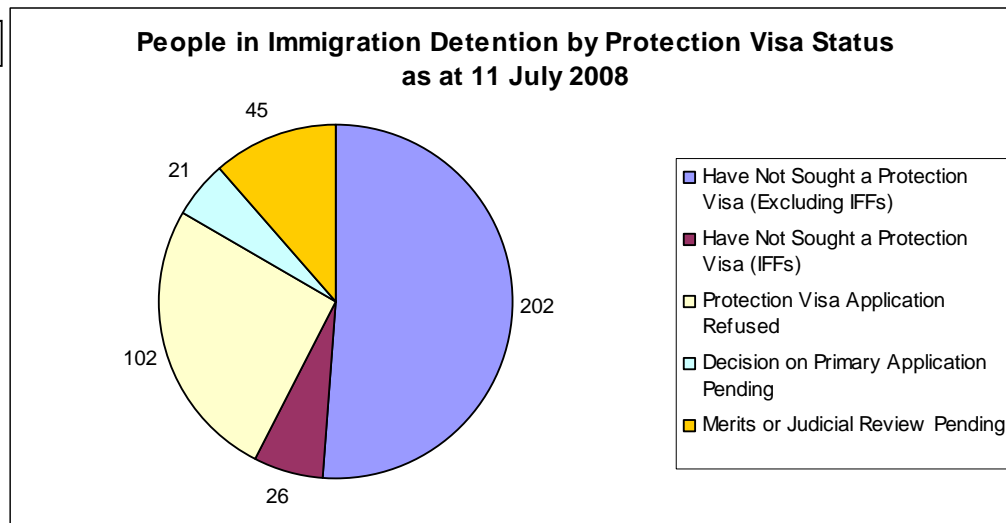


Figure 5

Location of people in immigration detention as at 11 July 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	297
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>297</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	18
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	7
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>27</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	42
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>46</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	21
Alternative Temporary Detention in the Community (IFFs)	5
<b>Total IFFs</b>	<b>26</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>396</b>

Figure 6

People in immigration detention by nationality as at 11 July 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	105	25	1	3	134
Indonesia	40	3	2	2	47
Vietnam	23	1			24
New Zealand	17	2			19
India	16	1			17
Malaysia	10	6			16
Bangladesh	10				10
Korea, Republic of (Sth)	8	1			9
Nigeria	8				8
Pakistan	7				7
United Kingdom	7				7
Other	87	5	2	4	98
<b>Total</b>	<b>338</b>	<b>44</b>	<b>5</b>	<b>9</b>	<b>396</b>

Figure 7

Children in immigration detention as at 11 July 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	12
<b>Total</b>	<b>14</b>

As at 11 July 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 11 July 2008		
Period Detained	Total	% of Total
7 days or less	34	9%
1 week - 1 month	45	12%
1 month - 3 months	55	14%
3 months - 6 months	61	15%
6 Months - 12 months	69	17%
12 months - 18 months	48	12%
18 months - 2 years	32	8%
Greater than 2 years	52	13%
<b>Total</b>	<b>396</b>	<b>100%</b>

Of the 396 people in immigration detention as at 11 July 2008, 134 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 18 July 2008*

As at 18 July 2008, there were 385 people in immigration detention, including 47 in community detention. Of these 385 people, 14 were illegal foreign fishers (IFFs); 12 IFFs were in the Northern Immigration Detention Centre (IDC) and two were in correctional facilities. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

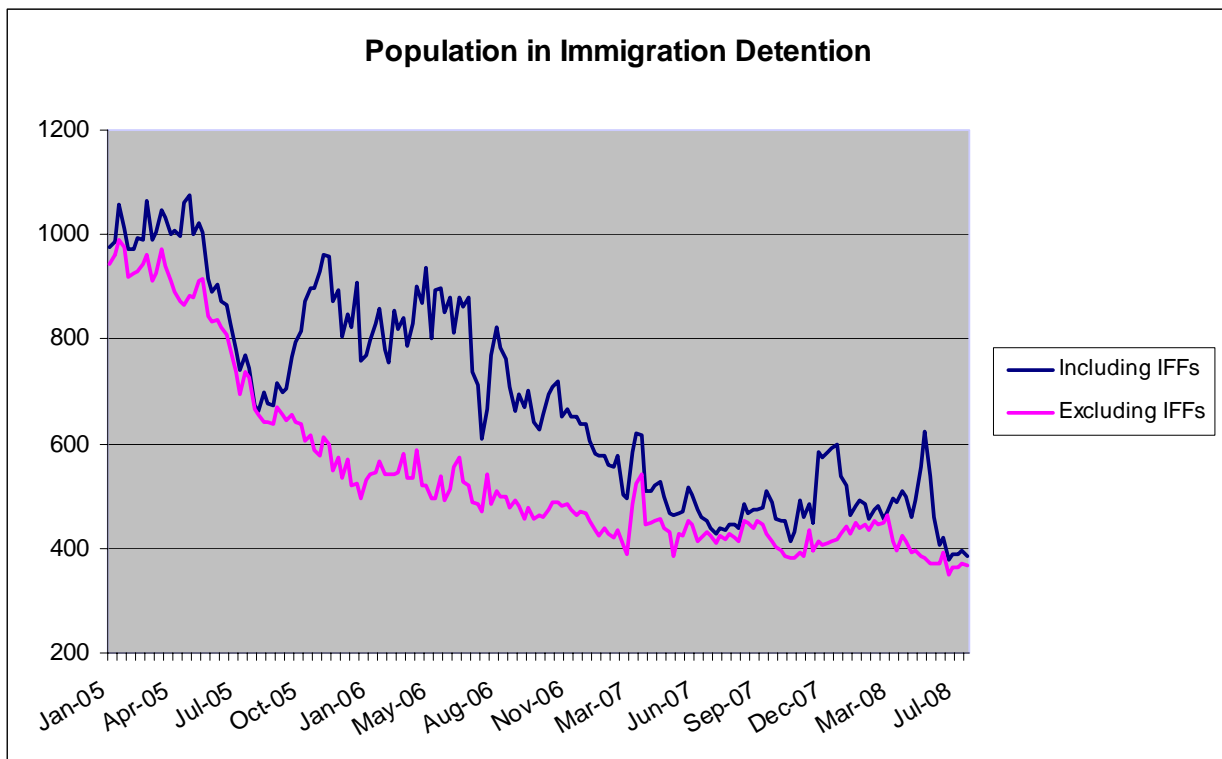
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	187	23		210	-11
Northern IDC (Darwin) (420)	12			12	-9
Maribyrnong IDC (70)	55	17		72	+16
Perth IDC (42)	17			17	-3
Christmas Island IDC (104)					
Sydney Immigration Residential Housing (34)	9	3	2	14	0
Perth Immigration Residential Housing (12)	4			4	0
Brisbane Immigration Transit Accommodation (29)				0	0
Melbourne Immigration Transit Accommodation (30)	1			1	-1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>285</b>	<b>43</b>	<b>2</b>	<b>330</b>	<b>-8</b>
Community Detention <sup>1</sup>	27	8	12	47	+1
Alternative Temporary Detention in Community <sup>2</sup>	6	1	1	8	-4
Restricted on Board Vessels in Port <sup>3</sup>				0	0
<b>Total</b>	<b>318</b>	<b>52</b>	<b>15</b>	<b>385</b>	<b>-11</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

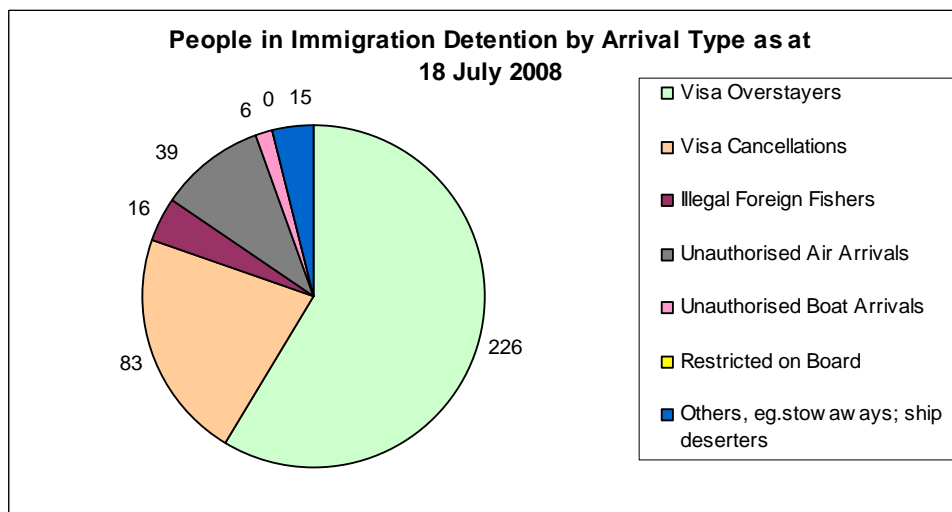
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 385 people in immigration detention as at 18 July 2008, 309 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 385 people in immigration detention as at 18 July 2008, six were unauthorised boat arrivals and 39 were unauthorised air arrivals.

As at 18 July 2008, 64 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 21 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

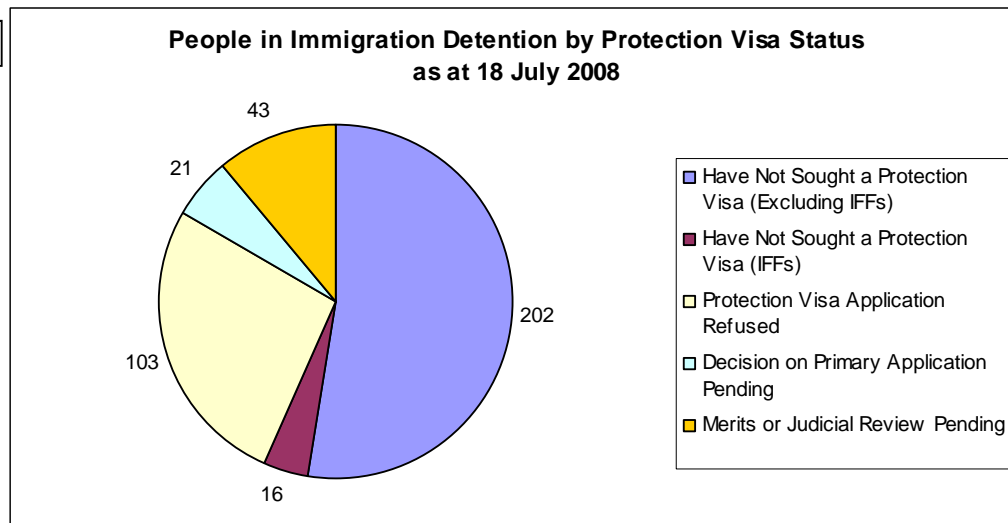


Figure 5

Location of people in immigration detention as at 18 July 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	299
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>299</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	18
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	4
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>23</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	43
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>47</b>
<b>Illegal foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	14
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>16</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>385</b>

Figure 6

People in immigration detention by nationality as at 18 July 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	108	25	1	4	138
Indonesia	25	2	2	2	31
Vietnam	23	1			24
Malaysia	12	10			22
New Zealand	16	2			18
India	13	1			14
Bangladesh	10				10
Korea, Republic of (Sth)	7	1			8
Nigeria	8				8
Pakistan	8				8
Other	88	10	2	4	104
<b>Total</b>	<b>318</b>	<b>52</b>	<b>5</b>	<b>10</b>	<b>385</b>

Figure 7

Children in immigration detention as at 18 July 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	1
Community Detention	12
<b>Total</b>	<b>15</b>

As at 18 July 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 18 July 2008		
Period Detained	Total	% of Total
7 days or less	35	9%
1 week - 1 month	44	11%
1 month - 3 months	53	14%
3 months - 6 months	56	15%
6 Months - 12 months	66	17%
12 months - 18 months	50	13%
18 months - 2 years	30	8%
Greater than 2 years	51	13%
<b>Total</b>	<b>385</b>	<b>100%</b>

Of the 385 people in immigration detention as at 18 July 2008, 132 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 25 July 2008*

As at 25 July 2008, there were 352 people in immigration detention, including 45 in community detention. Of these 352 people, 3 were illegal foreign fishers (IFFs); two IFFs were in the Northern Immigration Detention Centre (IDC) and one was in correctional facilities. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	170	26		196	-14
Northern IDC (Darwin) (420)	3			3	-9
Maribyrnong IDC (70)	51	13		64	-8
Perth IDC (42)	10			10	-7
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	8	3	2	13	-1
Perth Immigration Residential Housing (12)	5	1	2	8	+4
Brisbane Immigration Transit Accommodation (29)				0	0
Melbourne Immigration Transit Accommodation (30)	3	4		7	+6
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1301)</b>	<b>250</b>	<b>47</b>	<b>4</b>	<b>301</b>	<b>-29</b>
Community Detention <sup>1</sup>	25	8	12	45	-2
Alternative Temporary Detention in Community <sup>2</sup>	5	1		6	-2
Restricted on Board Vessels in Port <sup>3</sup>				0	0
<b>Total</b>	<b>280</b>	<b>56</b>	<b>16</b>	<b>352</b>	<b>-33</b>

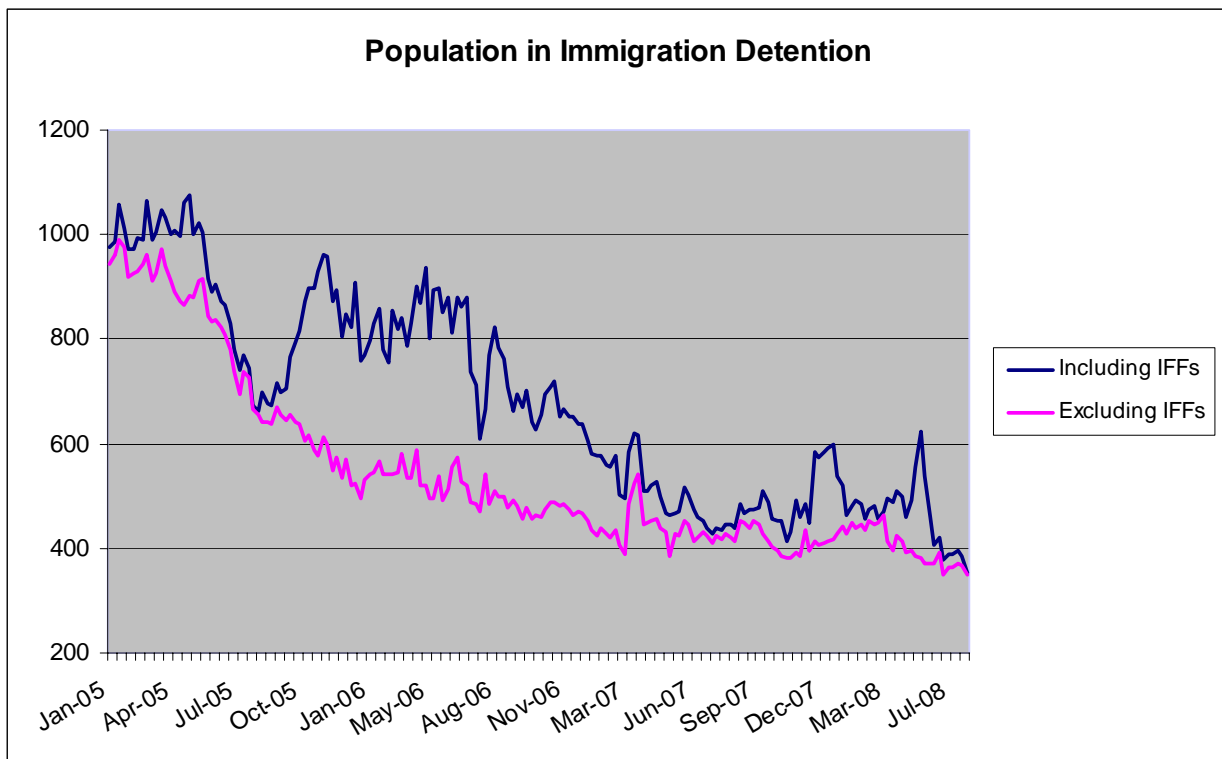
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

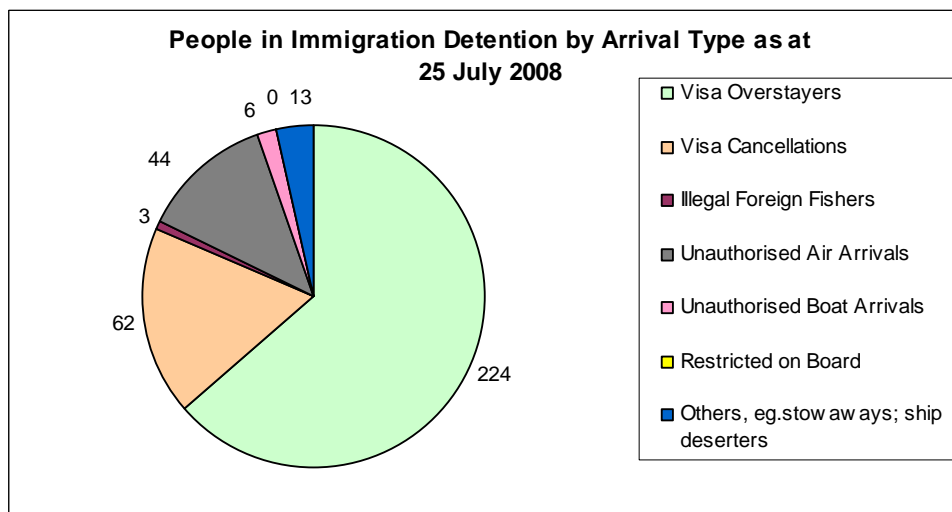


Figure 2



Of the 352 people in immigration detention as at 25 July 2008, 286 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 352 people in immigration detention as at 25 July 2008, six were unauthorised boat arrivals and 44 were unauthorised air arrivals.

As at 25 July 2008, 67 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 30 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

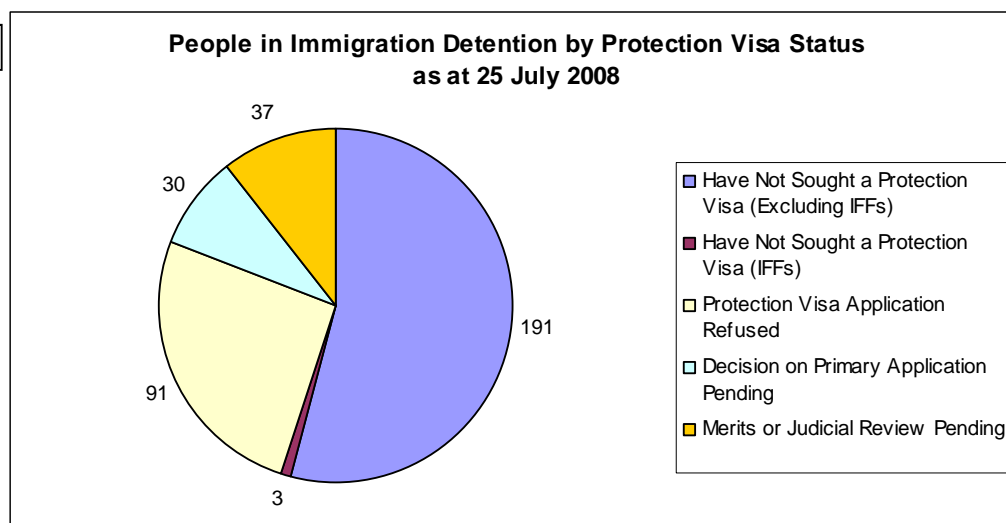


Figure 5

Location of people in immigration detention as at 25 July 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	271
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>271</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	21
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	7
Alternative Temporary Detention in the Community	5
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>33</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	41
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>45</b>
<b>Illegal foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	2
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>352</b>

Figure 6

People in immigration detention by nationality as at 25 July 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	102	25	1	3	131
Indonesia	13	4	2	2	21
Vietnam	19	2			21
Malaysia	9	10			19
New Zealand	17	2			19
India	15	1			16
Bangladesh	10				10
Korea, Republic of (Sth)	8	1			9
Nigeria	7				7
Iraq	4		1	1	6
Other	76	11	2	4	93
<b>Total</b>	<b>280</b>	<b>56</b>	<b>6</b>	<b>10</b>	<b>352</b>

Figure 7

Children in immigration detention as at 25 July 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	4
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	12
<b>Total</b>	<b>16</b>

As at 25 July 2008 there were 12 children in community detention and four children in immigration residential housing.

Figure 8

Length of time in detention as at 25 July 2008		
Period Detained	Total	% of Total
7 days or less	31	9%
1 week - 1 month	54	15%
1 month - 3 months	44	13%
3 months - 6 months	49	14%
6 Months - 12 months	58	16%
12 months - 18 months	44	12%
18 months - 2 years	28	8%
Greater than 2 years	44	13%
<b>Total</b>	<b>352</b>	<b>100%</b>

Of the 352 people in immigration detention as at 25 July 2008, 129 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 1 August 2008*

As at 1 August 2008, there were 342 people in immigration detention, including 53 in community detention. Of these 342 people, three were illegal foreign fishers (IFFs); two IFFs were in the Northern Immigration Detention Centre (IDC) and one was in a correctional facility. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

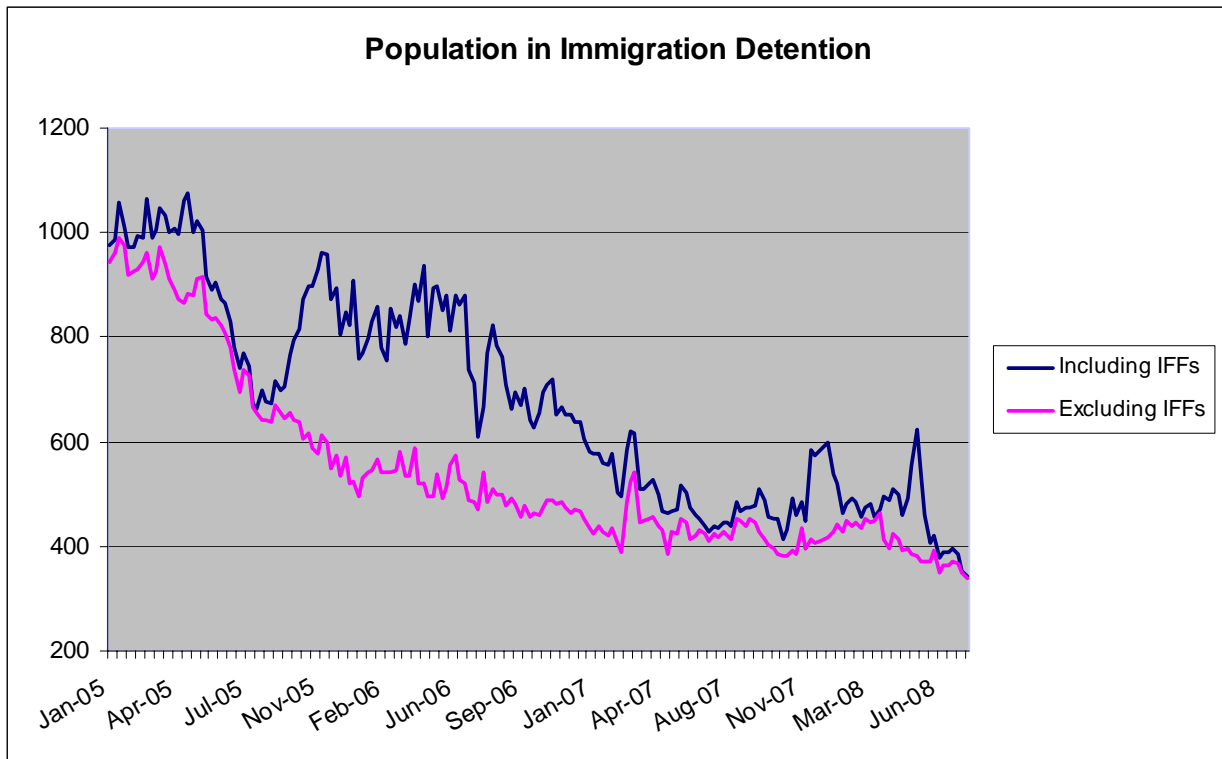
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	158	22		180	-16
Northern IDC (Darwin) (420)	2			2	-1
Maribyrnong IDC (70)	46	7		53	-11
Perth IDC (42)	6			6	-4
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	13	2	2	17	+4
Perth Immigration Residential Housing (12)	4			4	-4
Brisbane Immigration Transit Accommodation (29)				0	0
Melbourne Immigration Transit Accommodation (30)	15	6		21	+14
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1301)</b>	<b>244</b>	<b>37</b>	<b>2</b>	<b>283</b>	<b>-18</b>
Community Detention <sup>1</sup>	28	11	14	53	+8
Alternative Temporary Detention in the Community <sup>2</sup>	4	1		5	-1
Restricted on Board Vessels in Port <sup>3</sup>	1			1	+1
<b>Total</b>	<b>277</b>	<b>49</b>	<b>16</b>	<b>342</b>	<b>-10</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

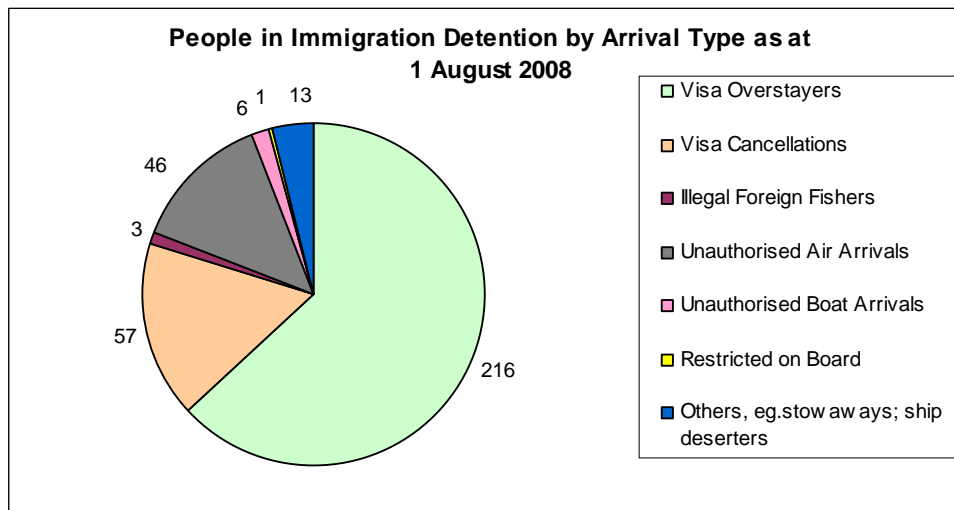
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 342 people in immigration detention as at 1 August 2008, 273 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 342 people in immigration detention as at 1 August 2008, six were unauthorised boat arrivals and 46 were unauthorised air arrivals.

As at 1 August 2008, 67 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 30 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

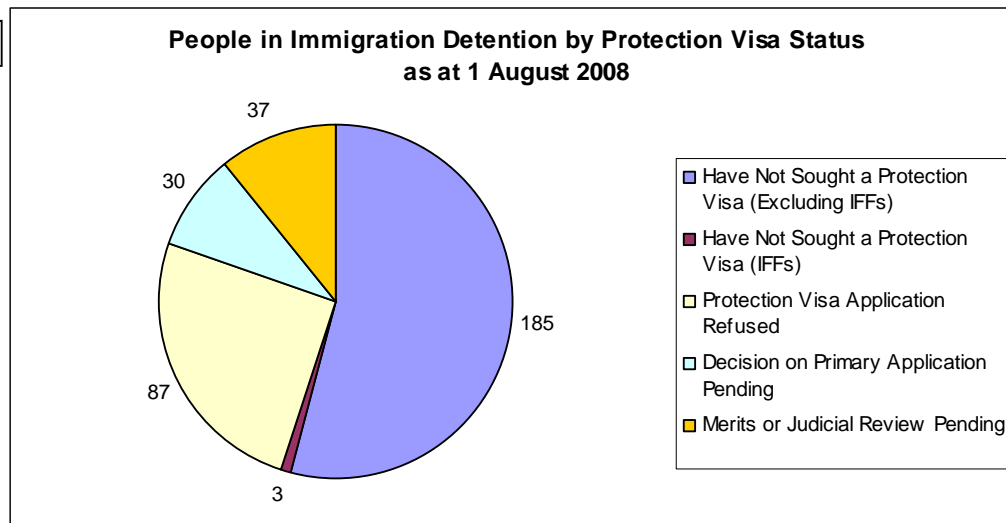


Figure 5

Location of people in immigration detention as at 1 August 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	239
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>239</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	21
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	21
Alternative Temporary Detention in the Community	4
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>47</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	49
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>53</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	2
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>342</b>

Figure 6

People in immigration detention by nationality as at 1 August 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	96	21	1	3	121
Malaysia	19	10			29
Indonesia	11	4	2	2	19
New Zealand	15	2			17
Vietnam	15	1			16
India	13	1			14
Bangladesh	11				11
Korea, Republic of (Sth)	9	1			10
Nigeria	7				7
Pakistan	6				6
Other	75	9	3	5	92
<b>Total</b>	<b>277</b>	<b>49</b>	<b>6</b>	<b>10</b>	<b>342</b>

Figure 7

Children in immigration detention as at 1 August 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	14
<b>Total</b>	<b>16</b>

As at 1 August 2008 there were 14 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 1 August 2008		
Period Detained	Total	% of Total
7 days or less	35	10%
1 week - 1 month	47	14%
1 month - 3 months	46	14%
3 months - 6 months	39	11%
6 Months - 12 months	63	18%
12 months - 18 months	42	12%
18 months - 2 years	27	8%
Greater than 2 years	43	13%
<b>Total</b>	<b>342</b>	<b>100%</b>

Of the 342 people in immigration detention as at 1 August 2008, 128 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - *As at 15 August 2008*

As at 15 August 2008, there were 307 people in immigration detention, including 52 in community detention. Of these 307 people, eight were illegal foreign fishers (IFFs); five IFFs were in the Northern Immigration Detention Centre (IDC) and three were in a correctional facility. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	138	16		154	-11
Northern IDC (Darwin) (420)	5			5	+4
Maribyrnong IDC (70)	36	6		42	-6
Perth IDC (42)				0	-2
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	12	2	2	16	-1
Perth Immigration Residential Housing (12)	5			5	-1
Brisbane Immigration Transit Accommodation (29)	3			3	-3
Melbourne Immigration Transit Accommodation (30)	12	5		17	-7
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1301)</b>	<b>211</b>	<b>29</b>	<b>2</b>	<b>242</b>	<b>-27</b>
Community Detention <sup>1</sup>	28	10	14	52	-1
Alternative Temporary Detention in the Community <sup>2</sup>	6	1		7	+4
Restricted on Board Vessels in Port <sup>3</sup>	6			6	+5
<b>Total</b>	<b>251</b>	<b>40</b>	<b>16</b>	<b>307</b>	<b>-19</b>

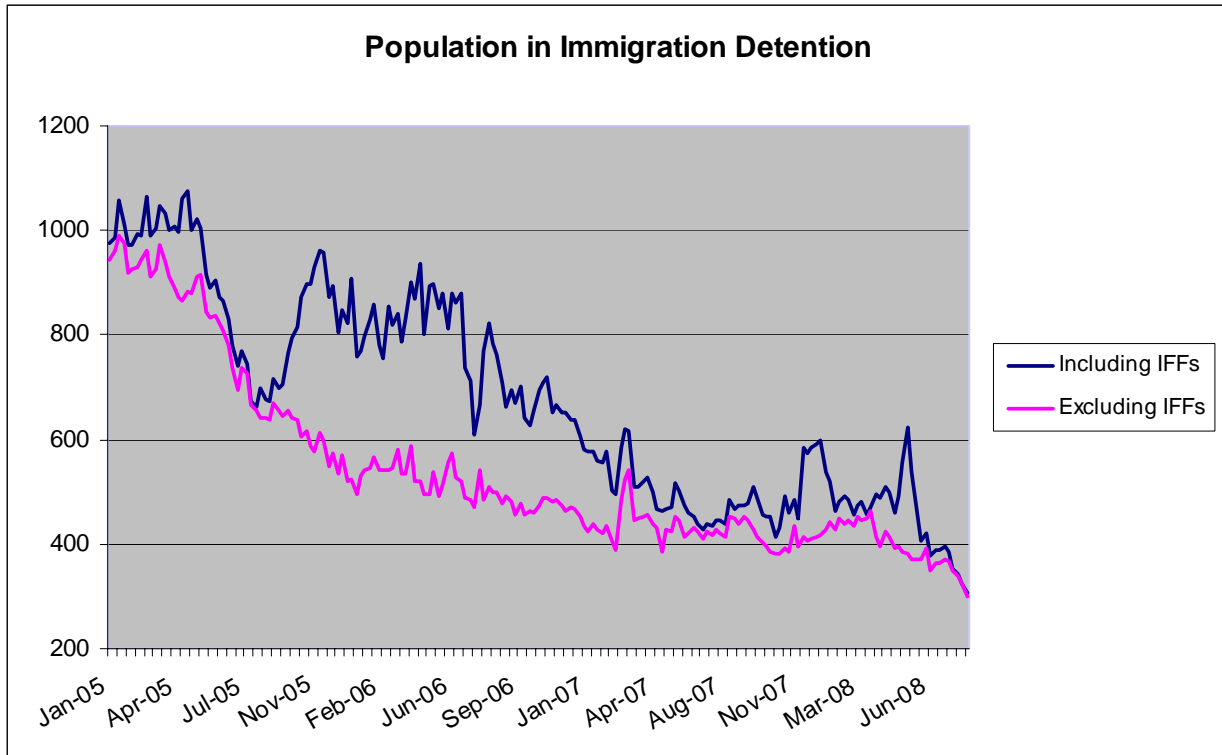
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

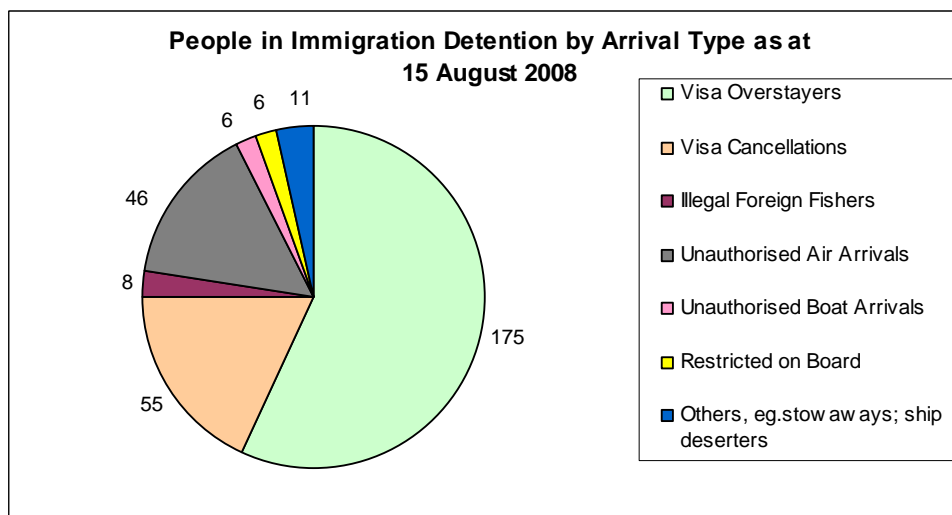


Figure 2



Of the 307 people in immigration detention as at 15 August 2008, 230 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 307 people in immigration detention as at 15 August 2008, six were unauthorised boat arrivals and 46 were unauthorised air arrivals.

As at 15 August 2008, 61 people in immigration detention are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 30 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

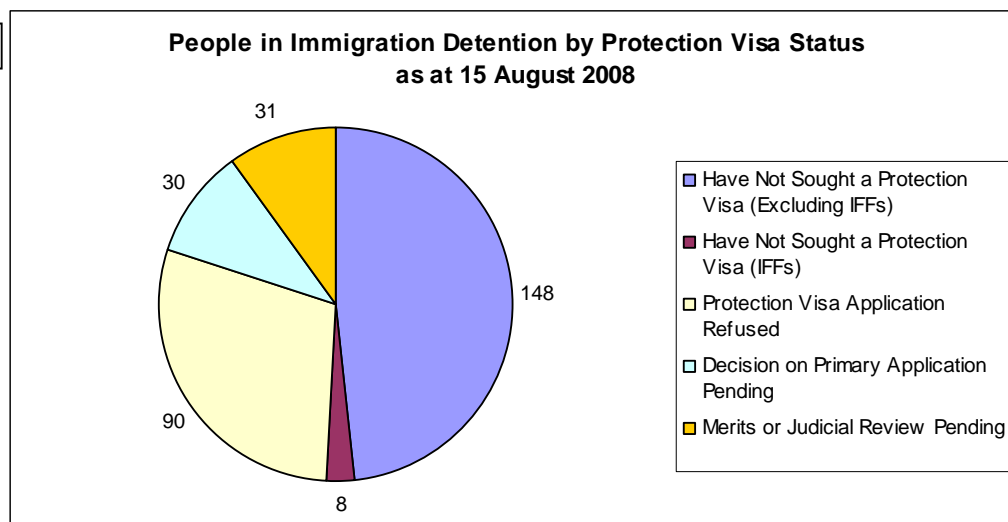


Figure 5

Location of people in immigration detention as at 15 August 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	196
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>196</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	21
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	20
Alternative Temporary Detention in the Community	4
Restricted on Board Vessels in Ports	6
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>51</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	48
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>52</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	5
Alternative Temporary Detention in the Community (IFFs)	3
<b>Total IFFs</b>	<b>8</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>307</b>

Figure 6

People in immigration detention by nationality as at 15 August 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	81	20	1	3	105
Malaysia	14	6			20
Indonesia	15	4	2	2	23
New Zealand	16	2			18
Vietnam	17	1			18
Bangladesh	11				11
Korea, Republic of (Sth)	9	1			10
India	9				9
Nigeria	8				8
Iraq	4	1	1	1	7
Other	67	5	2	4	78
<b>Total</b>	<b>251</b>	<b>40</b>	<b>6</b>	<b>10</b>	<b>307</b>

Figure 7

Children in immigration detention as at 15 August 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	14
<b>Total</b>	<b>16</b>

As at 15 August 2008 there were 14 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 15 August 2008		
Period Detained	Total	% of Total
7 days or less	17	6
1 week - 1 month	44	14
1 month - 3 months	43	14
3 months - 6 months	38	13
6 Months - 12 months	55	18
12 months - 18 months	41	13
18 months - 2 years	25	8
Greater than 2 years	44	14
<b>Total</b>	<b>307</b>	<b>100%</b>

Of the 307 people in immigration detention as at 15 August 2008, 104 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 22 August 2008

As at 22 August 2008, there were 283 people in immigration detention, including 51 in community detention. Of these 283 people, five were illegal foreign fishers (IFFs); three IFFs were in the Northern Immigration Detention Centre (IDC) and two were in a correctional facility. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

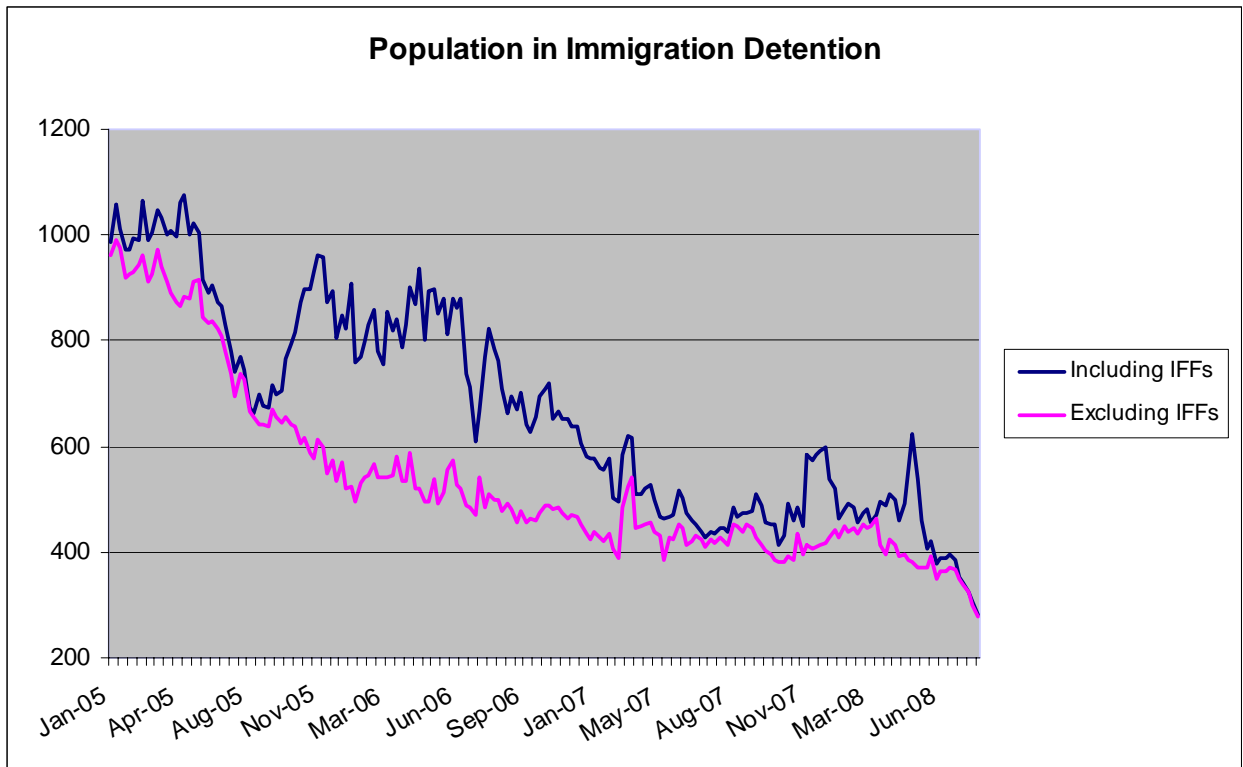
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	136	15		151	-3
Northern IDC (Darwin) (420)	4			4	-1
Maribyrnong IDC (70)	35	5		40	-2
Perth IDC (42)				0	0
Christmas Island IDC (104)				0	0
<b>Total in IDCs (1196)</b>	<b>175</b>	<b>20</b>		<b>195</b>	<b>-6</b>
Sydney Immigration Residential Housing (34)	13	3	2	18	+2
Perth Immigration Residential Housing (12)	5			5	0
Brisbane Immigration Transit Accommodation (29)				0	-3
Melbourne Immigration Transit Accommodation (30)		1		1	-16
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>18</b>	<b>4</b>	<b>2</b>	<b>24</b>	<b>-17</b>
Community Detention <sup>1</sup>	27	10	14	51	-1
Alternative Temporary Detention in the Community <sup>2</sup>	6	4		10	+4
Restricted on Board Vessels in Port <sup>3</sup>	3			3	-4
<b>Total</b>	<b>229</b>	<b>38</b>	<b>16</b>	<b>283</b>	<b>-24</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

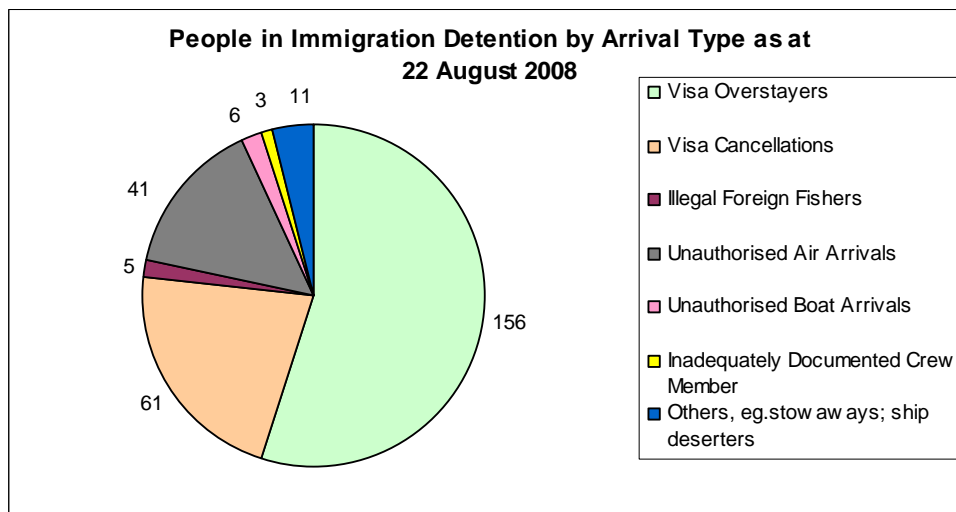
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 22 August 2008 there were 217 people (about 77 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 22 August 2008 was 47, representing about 17 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 22 August 2008 there were 129 people who had not applied for a protection visa while in immigration detention and 88 people who had their protection visa application refused. A further 34 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 32 were awaiting a decision from the Department on their protection visa application. These 32 had applied for protection after having been taken into immigration detention. This compares with some 2,100 people who in recent years have applied for protection while living in the community and who remain lawfully in the community on a bridging visa as they await a decision on their visa application.

Figure 4

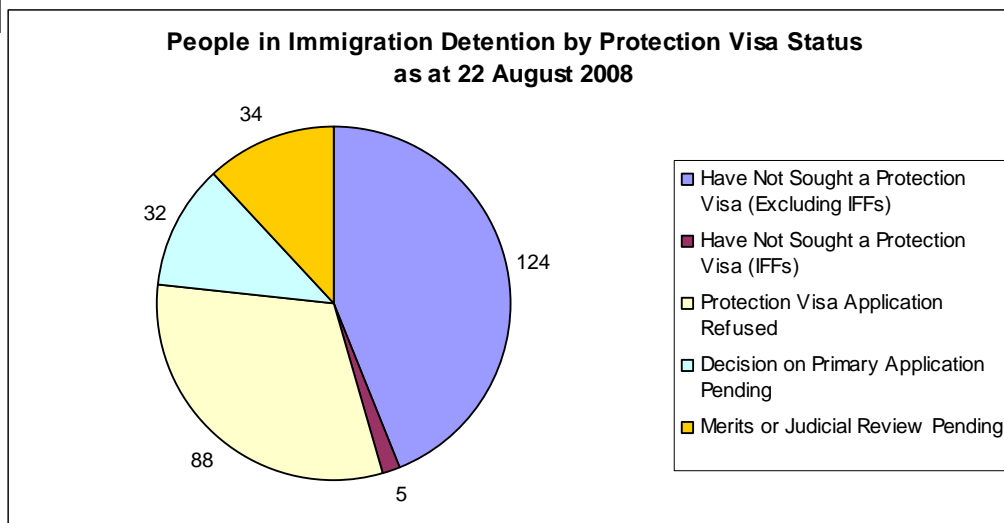


Figure 5

Location of people in immigration detention as at 22 August 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	192
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>192</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	23
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	8
Restricted on Board Vessels in Ports	3
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>35</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	47
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>51</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	3
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>5</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>283</b>

Figure 6

People in immigration detention by nationality as at 22 August 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	84	20	1	3	108
Indonesia	13	4	2	2	21
New Zealand	14	2			16
Vietnam	12	2			14
Nigeria	9	1			10
Bangladesh	9				9
Korea, Republic of (Sth)	8	1			9
India	8				8
Iraq	4	1	1	1	7
Lebanon	5				5
Other	63	7	2	4	76
<b>Total</b>	<b>229</b>	<b>38</b>	<b>6</b>	<b>10</b>	<b>283</b>

Figure 7

Children in immigration detention as at 22 August 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	14
<b>Total</b>	<b>16</b>

As at 22 August 2008 there were 14 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 22 August 2008		
Period Detained	Total	% of Total
7 days or less	16	6
1 week - 1 month	17	6
1 month - 3 months	50	18
3 months - 6 months	36	13
6 Months - 12 months	53	19
12 months - 18 months	43	15
18 months - 2 years	24	8
Greater than 2 years	44	15
<b>Total</b>	<b>283</b>	<b>100%</b>

Of the 283 people in immigration detention as at 22 August 2008, 83 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 29 August 2008

As at 29 August 2008, there were 279 people in immigration detention, including 50 in community detention. Of these 279 people, five were illegal foreign fishers (IFFs); three IFFs were in the Northern Immigration Detention Centre (IDC) and two were in a correctional facility. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	124	15		139	-12
Northern IDC (Darwin) (420)	3			3	-1
Maribyrnong IDC (70)	44	5		49	+9
Perth IDC (42)		1		1	+1
Christmas Island IDC (104)				0	0
<b>Total in IDCs (1196)</b>	<b>171</b>	<b>21</b>		<b>192</b>	<b>-3</b>
Sydney Immigration Residential Housing (34)	14	3	2	19	+1
Perth Immigration Residential Housing (12)	4			4	-1
Brisbane Immigration Transit Accommodation (29)				0	0
Melbourne Immigration Transit Accommodation (30)	2			2	+1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>20</b>	<b>3</b>	<b>2</b>	<b>25</b>	<b>+1</b>
Community Detention <sup>1</sup>	26	10	14	50	-1
Alternative Temporary Detention in the Community <sup>2</sup>	6	3		9	-1
Restricted on Board Vessels in Port <sup>3</sup>	3			3	0
<b>Total</b>	<b>226</b>	<b>37</b>	<b>16</b>	<b>279</b>	<b>-4</b>

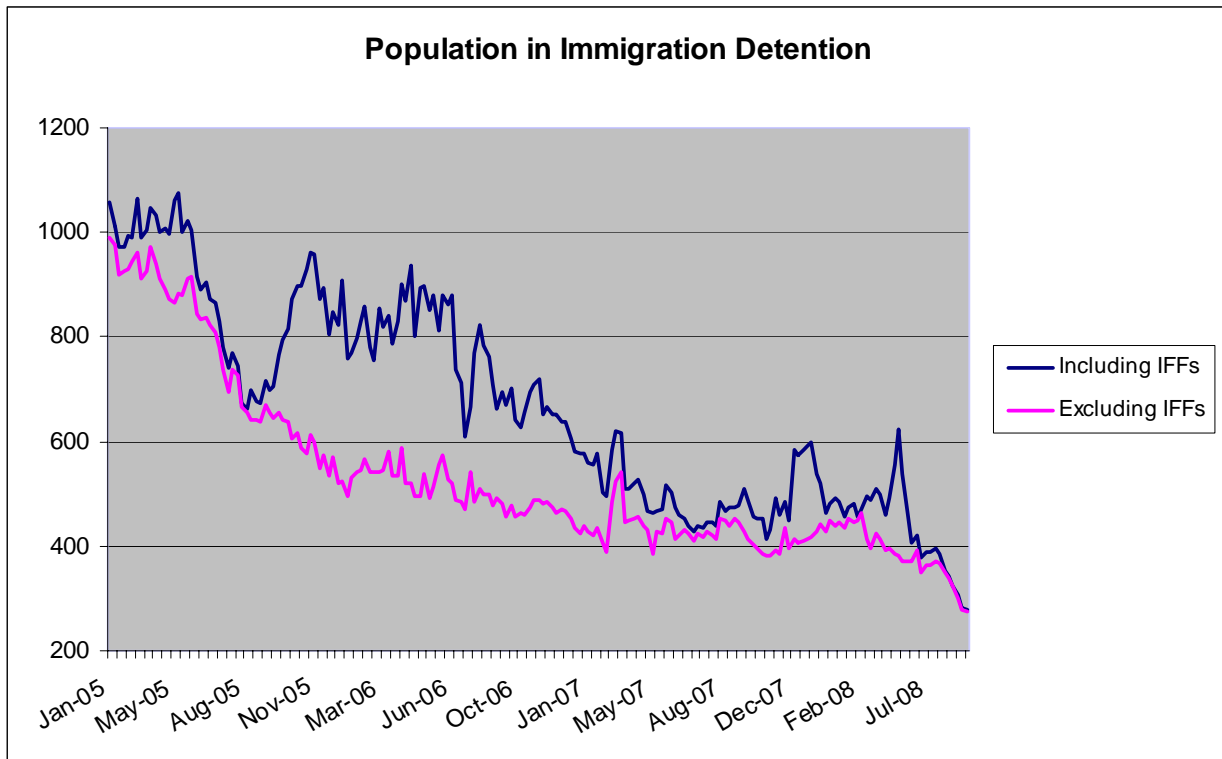
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

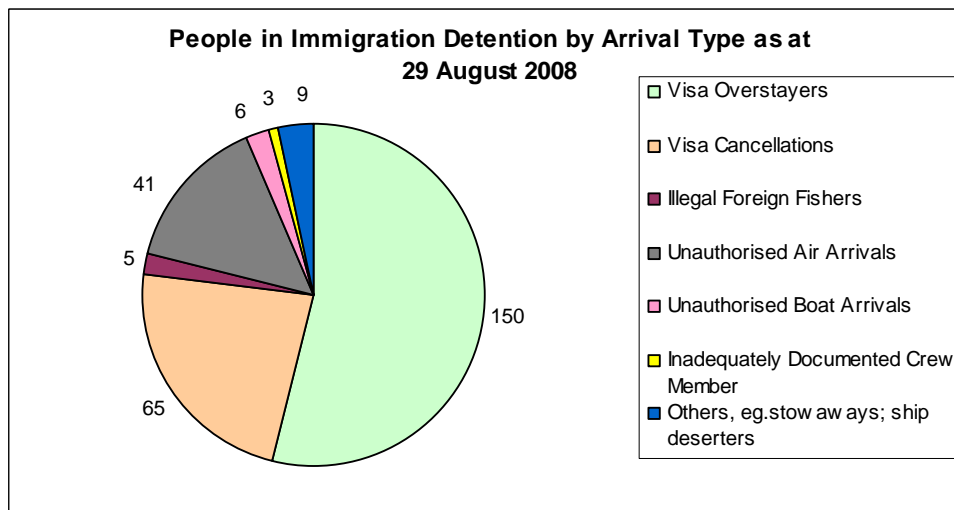


Figure 2



The following pie chart shows that as at 29 August 2008 there were 215 people (about 77 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 22 August 2008 was 47, representing about 17 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 29 August 2008 there were 130 people who had not applied for a protection visa while in immigration detention and 88 people who had their protection visa application refused. A further 31 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 30 were awaiting a decision from the Department on their protection visa application. These 30 had applied for protection after having been taken into immigration detention.

Figure 4

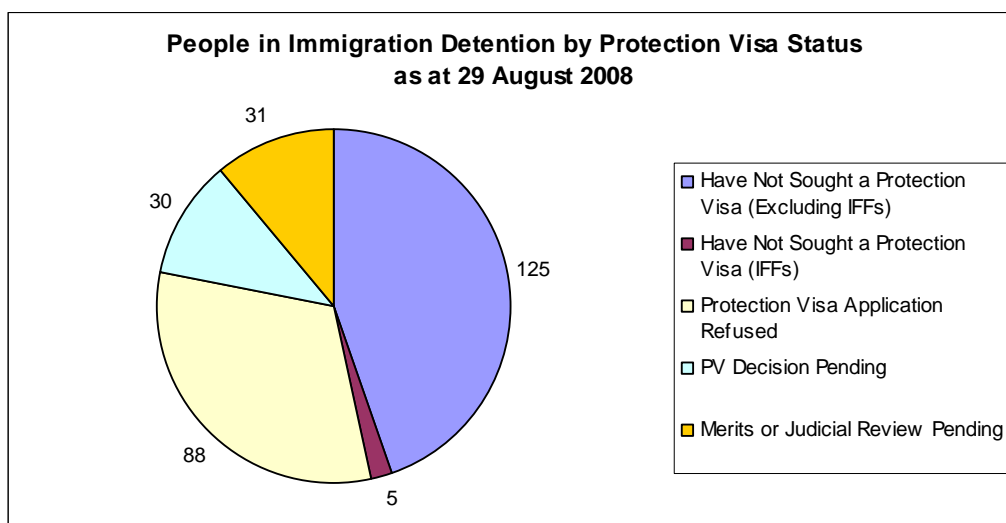


Figure 5

Location of people in immigration detention as at 29 August 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	189
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>189</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	23
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	7
Restricted on Board Vessels in Ports	3
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>35</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	46
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>50</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	3
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>5</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>279</b>

Figure 6

People in immigration detention by nationality as at 29 August 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	82	20	1	3	106
Indonesia	13	4	2	2	21
New Zealand	14	2			16
Vietnam	12				12
Bangladesh	9				9
Korea, Republic of (Sth)	8	1			9
Malaysia	6	2			8
Nigeria	7	1			8
India	7				7
Iraq	4	1	1	1	7
Sri Lanka	7				7
Other	57	6	2	4	69
<b>Total</b>	<b>226</b>	<b>37</b>	<b>6</b>	<b>10</b>	<b>279</b>

Figure 7

Children in immigration detention as at 29 August 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	14
<b>Total</b>	<b>16</b>

As at 29 August 2008 there were 14 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 29 August 2008		
Period Detained	Total	% of Total
7 days or less	18	6
1 week - 1 month	18	6
1 month - 3 months	49	18
3 months - 6 months	35	13
6 Months - 12 months	50	18
12 months - 18 months	39	14
18 months - 2 years	27	10
Greater than 2 years	43	15
<b>Total</b>	<b>279</b>	<b>100%</b>

Of the 279 people in immigration detention as at 29 August 2008, 85 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 05 September 2008

As at 05 September 2008, there were 281 people in immigration detention, including 45 in community detention. Of these 281 people, four were illegal foreign fishers (IFFs); two IFFs were in the Northern Immigration Detention Centre (IDC) and two were in a correctional facility. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

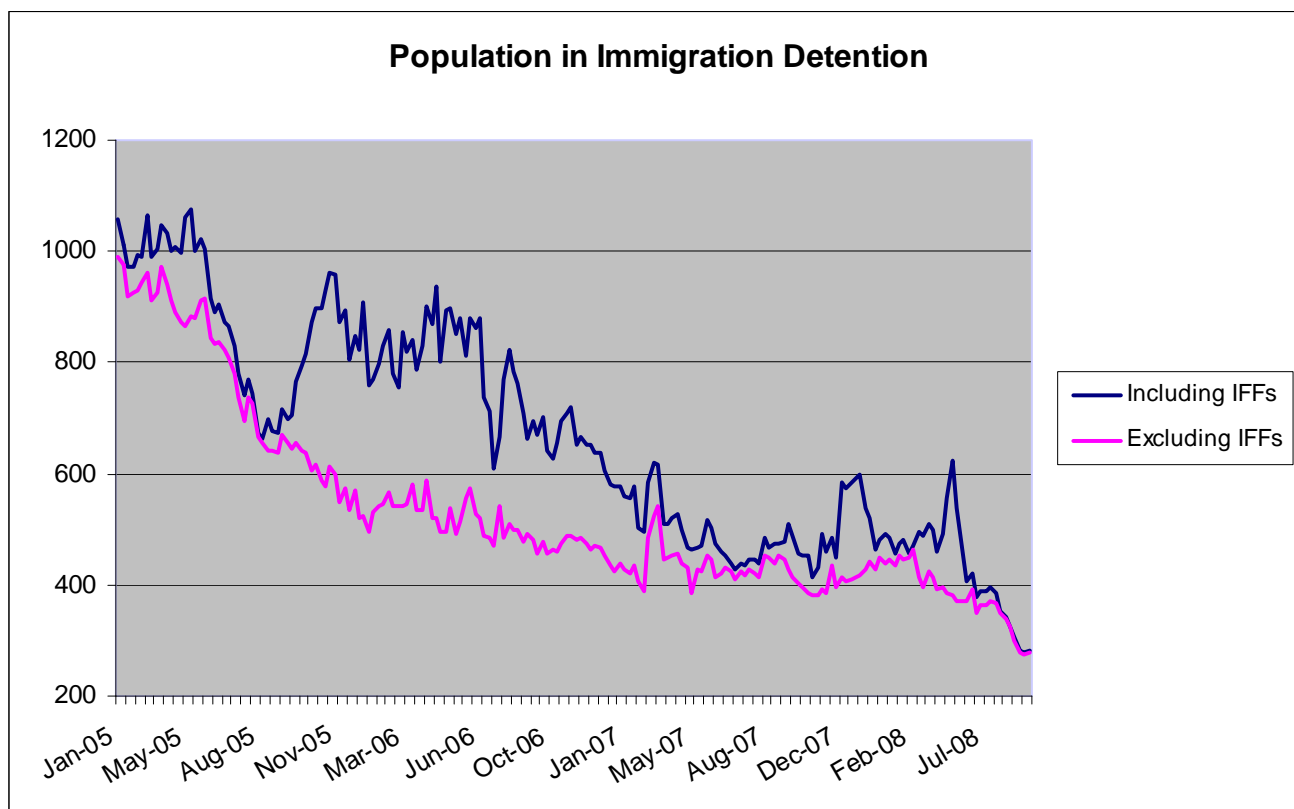
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	129	14		143	+4
Northern IDC (Darwin) (420)	2			2	-1
Maribyrnong IDC (70)	40	6		46	-3
Perth IDC (42)	5	2		7	+6
Christmas Island IDC (104)				0	0
<b>Total in IDCs (1196)</b>	<b>176</b>	<b>22</b>		<b>198</b>	<b>+6</b>
Sydney Immigration Residential Housing (34)	13	3	2	18	-1
Perth Immigration Residential Housing (12)	4			4	0
Brisbane Immigration Transit Accommodation (29)		1		1	+1
Melbourne Immigration Transit Accommodation (30)	4	1		5	+3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>21</b>	<b>5</b>	<b>2</b>	<b>28</b>	<b>+3</b>
Community Detention <sup>1</sup>	24	9	12	45	-5
Alternative Temporary Detention in the Community <sup>2</sup>	5	2		7	-2
Restricted on Board Vessels in Port <sup>3</sup>	3			3	0
<b>Total</b>	<b>229</b>	<b>38</b>	<b>14</b>	<b>281</b>	<b>+2</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

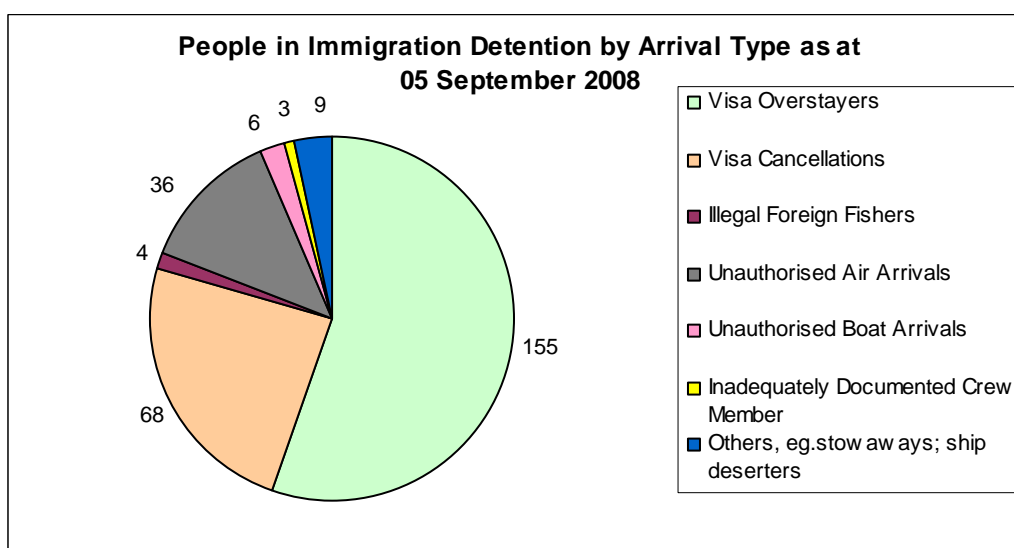
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 05 September 2008 there were 222 people (about 79 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 05 September 2008 was 42, representing about 15 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 05 September 2008 there were 142 people who had not applied for a protection visa while in immigration detention and 91 people who had their protection visa application refused. A further 22 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 24 were awaiting a decision from the Department on their protection visa application. These 24 had applied for protection after having been taken into immigration detention.

Figure 4

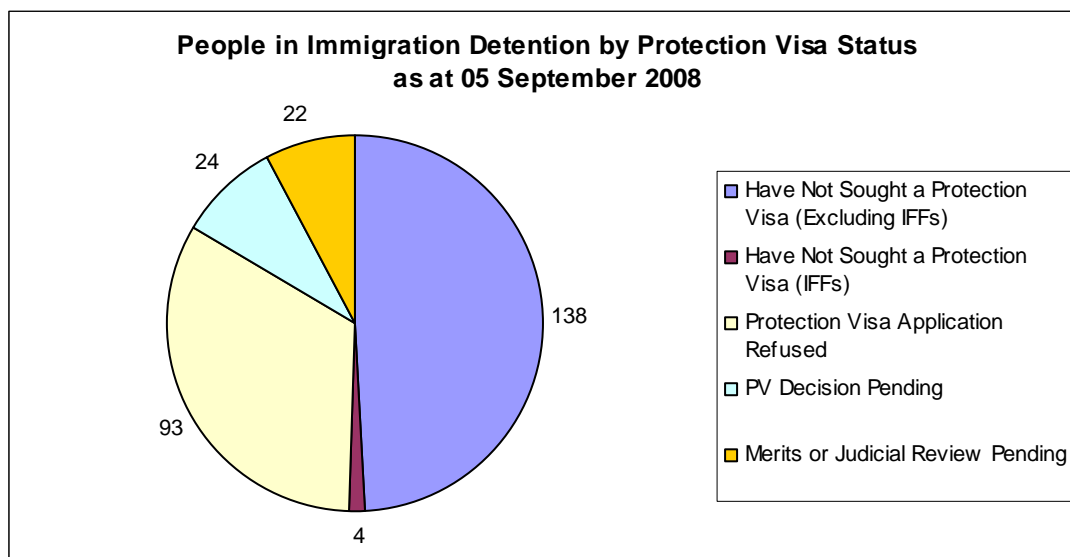


Figure 5

Location of people in immigration detention as at 05 September 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	196
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>196</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	22
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	6
Alternative Temporary Detention in the Community	5
Restricted on Board Vessels in Ports	3
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>36</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	41
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>45</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	2
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>4</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>281</b>

Figure 6

People in immigration detention by nationality as at 05 September 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	89	22	1	3	115
Indonesia	12	4	2	2	20
New Zealand	15	2			17
Vietnam	12				12
Bangladesh	9				9
Korea, Republic of (Sth)	6	2			8
Nigeria	7	1			8
Iraq	4	1	1	1	7
India	7				7
Sri Lanka	7				7
Other	61	6	2	2	71
<b>Total</b>	<b>229</b>	<b>38</b>	<b>6</b>	<b>8</b>	<b>281</b>

Figure 7

Children in immigration detention as at 05 September 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	12
<b>Total</b>	<b>14</b>

As at 05 September 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 05 September 2008		
Period Detained	Total	% of Total
7 days or less	26	9
1 week - 1 month	26	9
1 month - 3 months	43	15
3 months - 6 months	32	12
6 Months - 12 months	45	16
12 months - 18 months	40	14
18 months - 2 years	27	10
Greater than 2 years	42	15
<b>Total</b>	<b>281</b>	<b>100%</b>

Of the 281 people in immigration detention as at 05 September 2008, 95 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 12 September 2008

As at 12 September 2008, there were 274 people in immigration detention, including 44 in community detention. Of these 274 people, three were illegal foreign fishers (IFFs); all IFFs were in the Northern Immigration Detention Centre (IDC). Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	126	12		138	-5
Northern IDC (Darwin) (420)	3			3	+1
Maribyrnong IDC (70)	41	6		47	+1
Perth IDC (42)	4			4	-3
Christmas Island IDC (104)					
<b>Total in IDCs (1196)</b>	<b>174</b>	<b>18</b>		<b>192</b>	<b>-6</b>
Sydney Immigration Residential Housing (34)	13	3	2	18	0
Perth Immigration Residential Housing (12)	4	2		6	+2
Brisbane Immigration Transit Accommodation (29)	6			6	+5
Melbourne Immigration Transit Accommodation (30)	3			3	-2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>26</b>	<b>5</b>	<b>2</b>	<b>33</b>	<b>+5</b>
Community Detention <sup>1</sup>	23	9	12	44	-1
Alternative Temporary Detention in the Community <sup>2</sup>	2	1		3	-4
Restricted on Board Vessels in Port <sup>3</sup>	2			2	-1
<b>Total</b>	<b>227</b>	<b>33</b>	<b>14</b>	<b>274</b>	<b>-7</b>

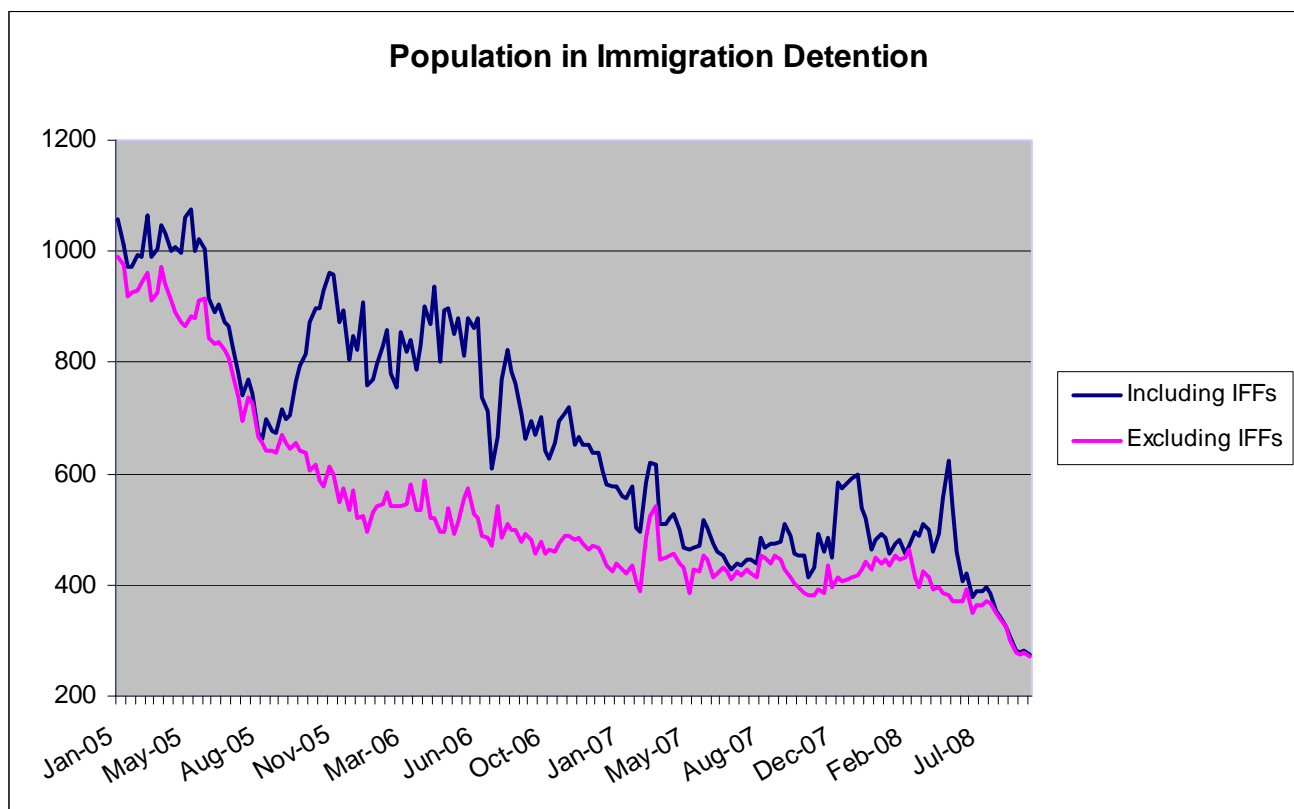
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

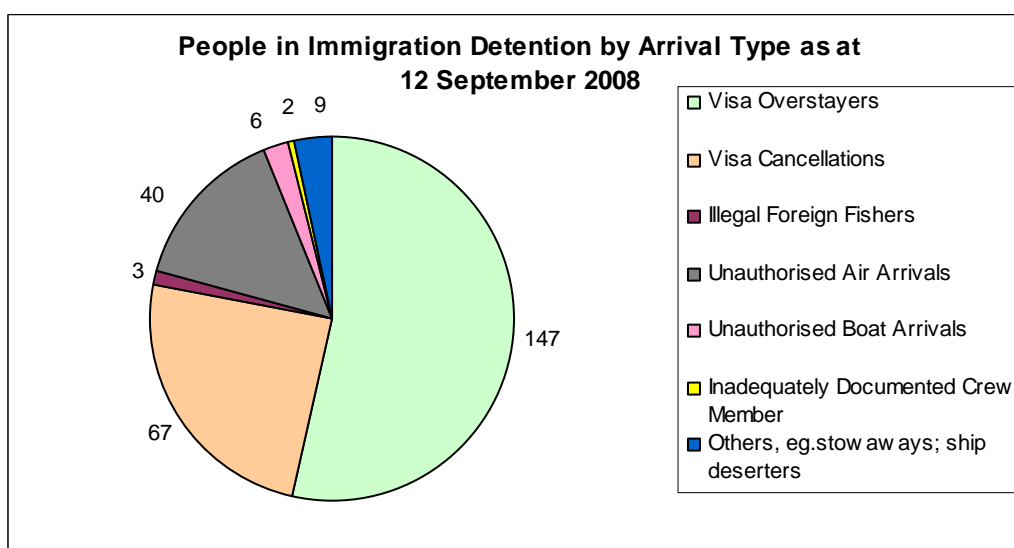


Figure 2



The following pie chart shows that as at 12 September 2008 there were 214 people (about 78 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 12 September 2008 was 46, representing about 17 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 12 September 2008 there were 140 people who had not applied for a protection visa while in immigration detention and 88 people who had their protection visa application refused. A further 24 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 22 were awaiting a decision from the Department on their protection visa application. These 22 had applied for protection after having been taken into immigration detention.

Figure 4

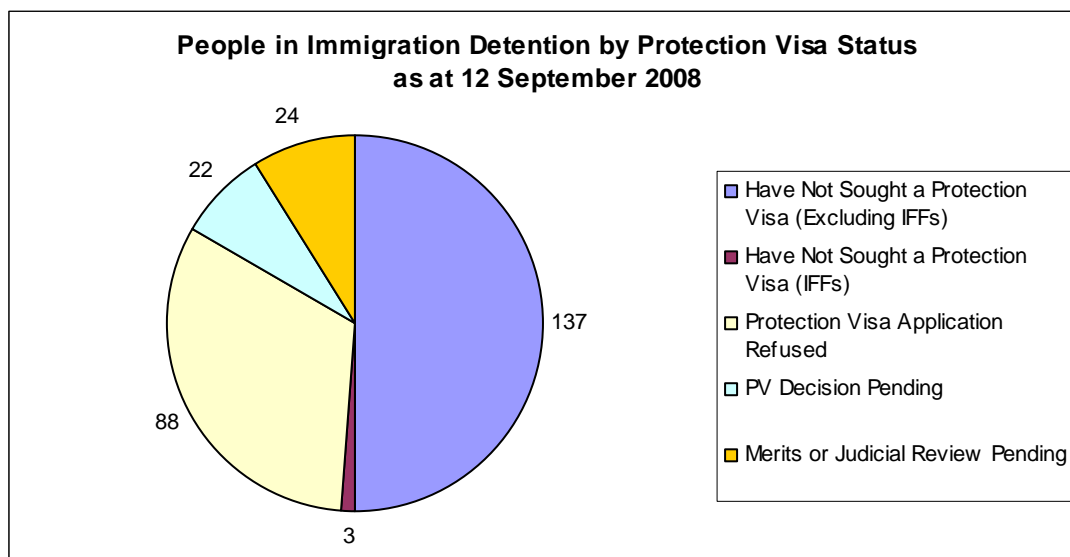


Figure 5

Location of people in immigration detention as at 12 September 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	189
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>189</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	24
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	9
Alternative Temporary Detention in the Community	3
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>38</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>44</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	3
Alternative Temporary Detention in the Community (IFFs)	0
<b>Total IFFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>274</b>

Figure 6

People in immigration detention by nationality as at 12 September 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	82	18	1	3	104
Indonesia	11	4	2	2	19
New Zealand	16	2			18
Vietnam	12				12
Bangladesh	8				8
Korea, Republic of (Sth)	6	2			8
Malaysia	8				8
Nigeria	7	1			8
Iraq	4	1	1	1	7
India	7				7
Sri Lanka	7				7
Other	59	5	2	2	68
<b>Total</b>	<b>227</b>	<b>33</b>	<b>6</b>	<b>8</b>	<b>274</b>

Figure 7

Children in immigration detention as at 12 September 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	12
<b>Total</b>	<b>14</b>

As at 12 September 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 12 September 2008		
Period Detained	Total	% of Total
7 days or less	15	5
1 week - 1 month	41	15
1 month - 3 months	34	13
3 months - 6 months	35	13
6 Months - 12 months	41	15
12 months - 18 months	41	15
18 months - 2 years	28	10
Greater than 2 years	39	14
<b>Total</b>	<b>274</b>	<b>100%</b>

Of the 274 people in immigration detention as at 12 September 2008, 90 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 19 September 2008

As at 19 September 2008, there were 14 children (aged under 18 years) in immigration detention – 12 were detained in the community under residence determinations and two were detained in Sydney immigration residential housing. The average period in immigration detention for the fourteen children is 448 days.

In total there were 265 people in immigration detention, including 44 in community detention. Of these 265 people, two were illegal foreign fishers detained at Northern Immigration Detention Centre.

Figure 1

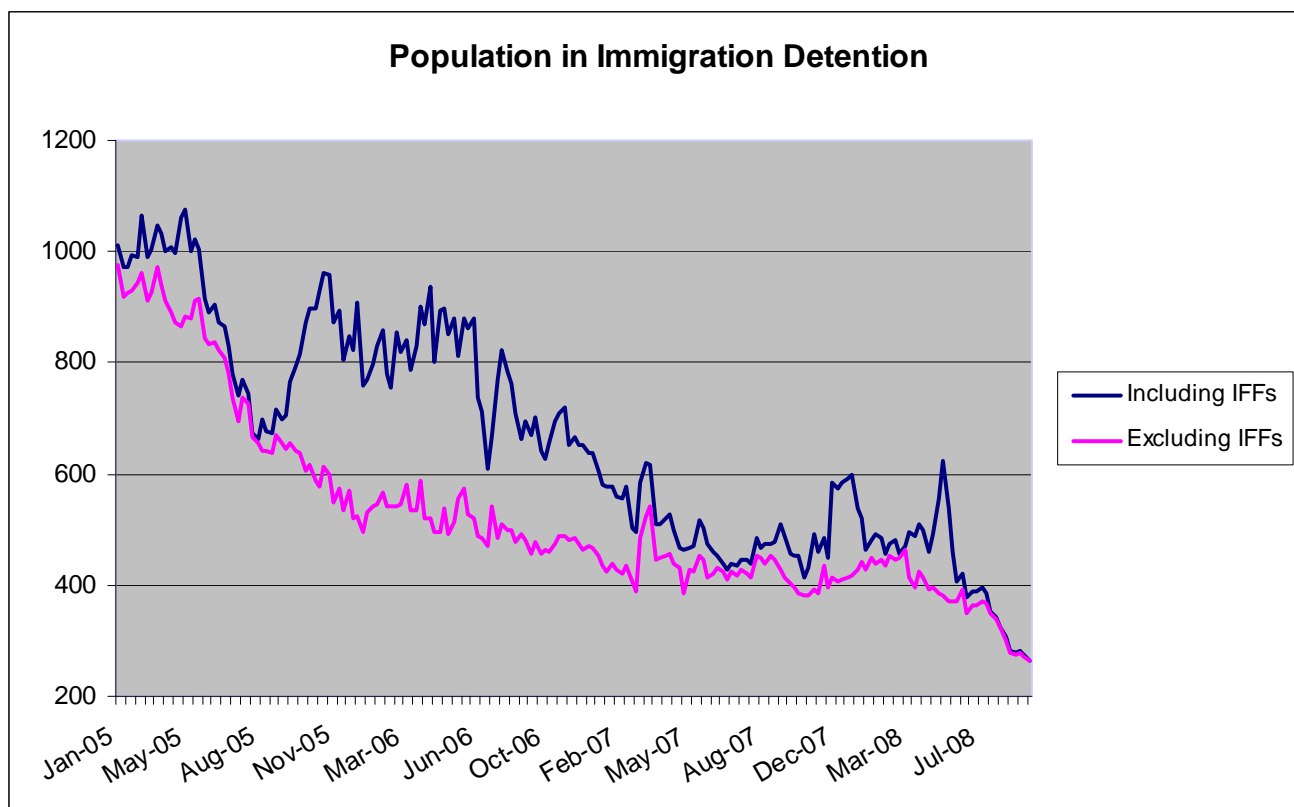
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	122	12		134	-4
Northern IDC (Darwin) (420)	3			3	0
Maribyrnong IDC (70)	40	4		44	-3
Perth IDC (42)	4	1		5	+1
Christmas Island IDC (104)				0	
<b>Total in IDCs (1196)</b>	<b>169</b>	<b>17</b>		<b>186</b>	<b>-6</b>
Sydney Immigration Residential Housing (34)	12	2	2	16	-2
Perth Immigration Residential Housing (12)	3			3	-3
Brisbane Immigration Transit Accommodation (29)	5			5	-1
Melbourne Immigration Transit Accommodation (30)	1	1		2	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>21</b>	<b>3</b>	<b>2</b>	<b>26</b>	<b>-7</b>
Community Detention <sup>1</sup>	23	9	12	44	0
Alternative Temporary Detention in the Community <sup>2</sup>	4	3		7	+4
Restricted on Board Vessels in Port <sup>3</sup>	2			2	0
<b>Total</b>	<b>219</b>	<b>32</b>	<b>14</b>	<b>265</b>	<b>-9</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

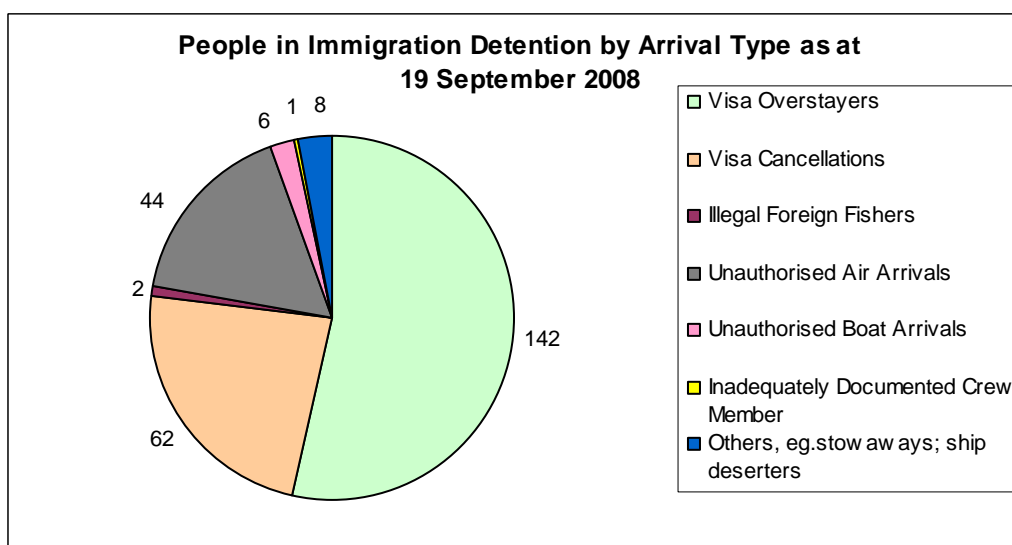
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 19 September 2008 there were 204 people (about 77 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 19 September 2008 was 50, representing about 19 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 19 September 2008 there were 138 people who had not applied for a protection visa while in immigration detention and 83 people who had their protection

visa application refused. A further 20 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 24 were awaiting a decision from the Department on their protection visa application. These 24 had applied for protection after having been taken into immigration detention.

Figure 4

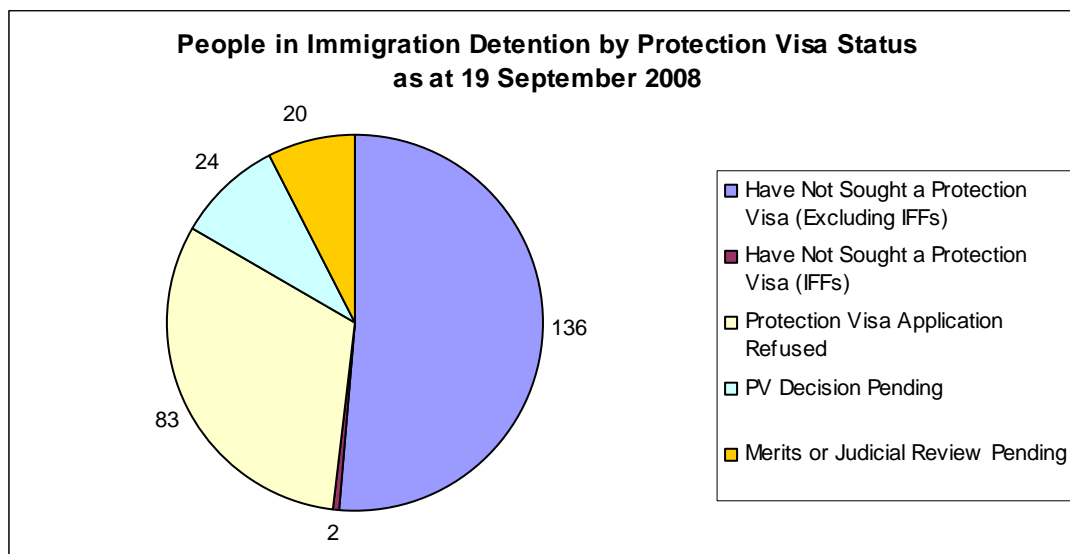


Figure 5

Location of people in immigration detention as at 19 September 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	184
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>184</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	19
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	7
Alternative Temporary Detention in the Community	7
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>35</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>44</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	2
Alternative Temporary Detention in the Community (IFFs)	0
<b>Total IFFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>265</b>

Figure 6

People in immigration detention by nationality as at 19 September 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	76	16	1	3	96
Indonesia	9	4	2	2	17
New Zealand	12	2			14
Vietnam	14				14
Malaysia	10				10
India	8				8
South Korea	6	2			8
Bangladesh	7				7
Iraq	4	1	1	1	7
Nigeria	6	1			7
Sri Lanka	7				7
Other	60	6	2	2	70
<b>Total</b>	<b>219</b>	<b>32</b>	<b>6</b>	<b>8</b>	<b>265</b>

Figure 7

Children in immigration detention as at 19 September 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	12
<b>Total</b>	<b>14</b>

As at 19 September 2008 there were 12 children in community detention and two children in immigration residential housing.

Figure 8

Length of time in detention as at 19 September 2008		
Period Detained	Total	% of Total
7 days or less	18	7
1 week - 1 month	33	12
1 month - 3 months	34	13
3 months - 6 months	31	12
6 Months - 12 months	43	16
12 months - 18 months	40	15
18 months - 2 years	28	11
Greater than 2 years	38	14
<b>Total</b>	<b>265</b>	<b>100%</b>

Of the 265 people in immigration detention as at 19 September 2008, 85 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 26 September 2008

As at 26 September 2008, there were 11 children (aged under 18 years) in immigration detention. All of the 11 were detained in the community under residence determinations.

In total there were 247 people in immigration detention, including 42 in community detention. Of these 247 people, three were illegal foreign fishers detained at Northern Immigration Detention Centre.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	120	13		133	-1
Northern IDC (Darwin) (420)	6			6	+3
Maribyrnong IDC (70)	40	3		43	-1
Perth IDC (42)	3			3	-2
Christmas Island IDC (104)				0	
<b>Total in IDCs (1196)</b>	<b>169</b>	<b>16</b>		<b>182</b>	<b>-4</b>
Sydney Immigration Residential Housing (34)	11	1	0	12	-4
Perth Immigration Residential Housing (12)	3			3	0
Brisbane Immigration Transit Accommodation (29)		1		1	-4
Melbourne Immigration Transit Accommodation (30)	1	1		2	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>17</b>	<b>3</b>	<b>0</b>	<b>20</b>	<b>-6</b>
Community Detention <sup>1</sup>	21	9	11	42	-2
Alternative Temporary Detention in the Community <sup>2</sup>	2			2	-5
Restricted on Board Vessels in Port <sup>3</sup>	1			1	-1
<b>Total</b>	<b>208</b>	<b>28</b>	<b>11</b>	<b>247</b>	<b>-18</b>

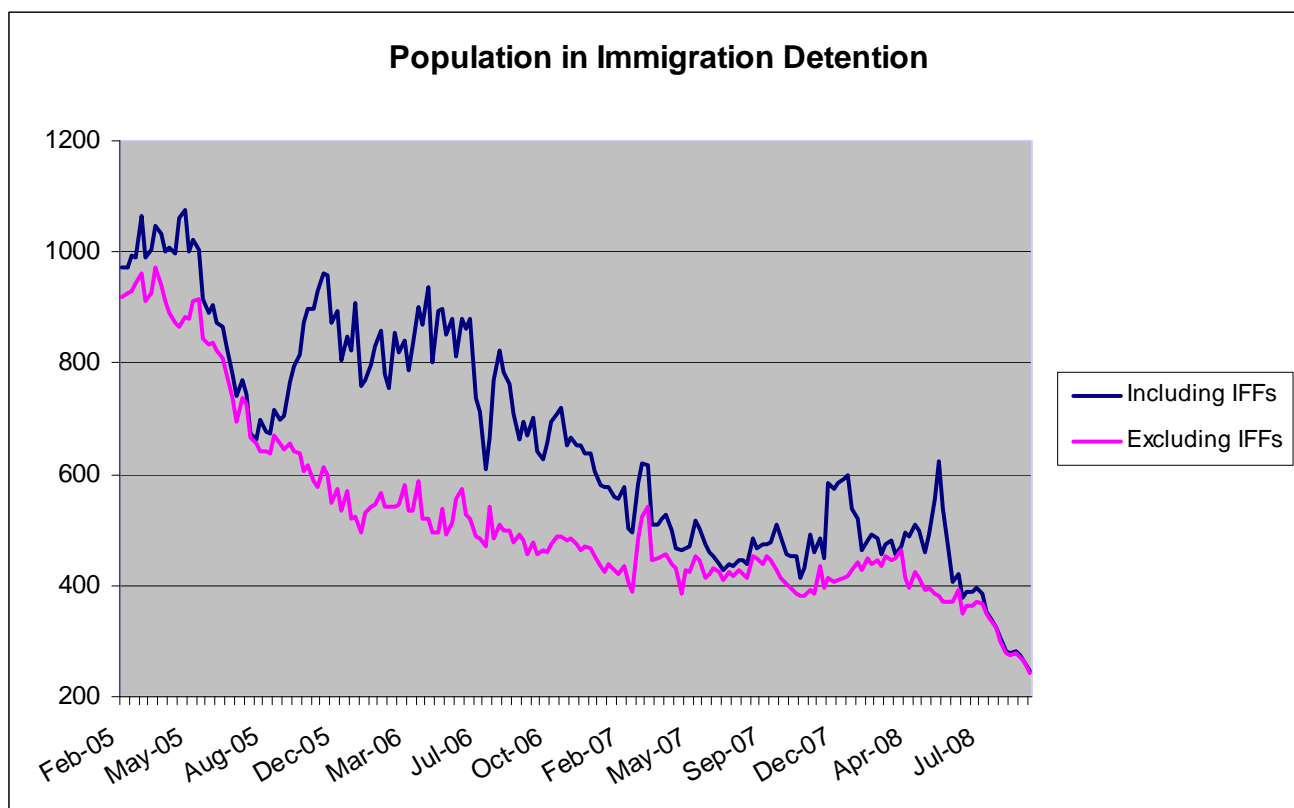
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

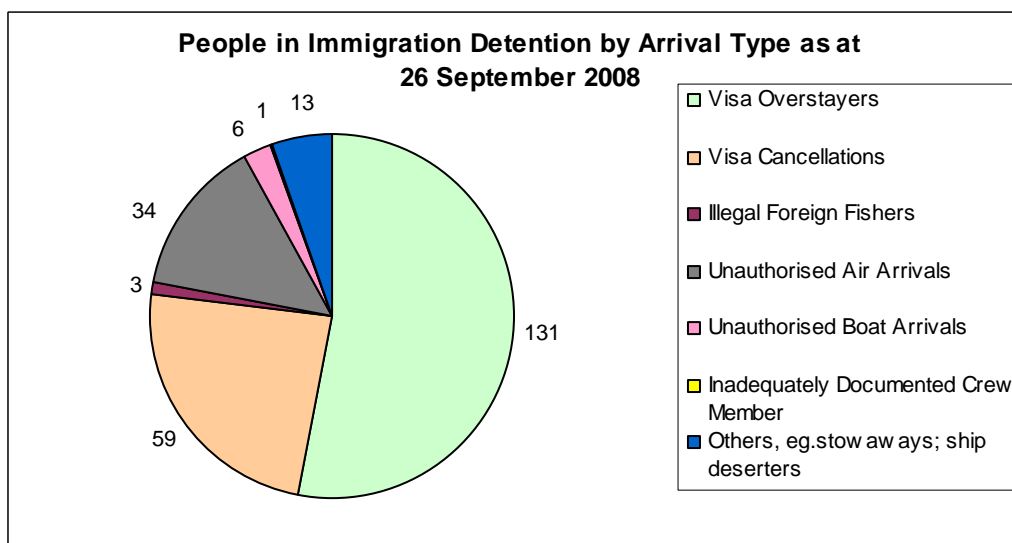


Figure 2



The following pie chart shows that as at 26 September 2008 there were 190 people (about 77 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 26 September 2008 was 40, representing about 16 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 26 September 2008 there were 128 people who had not applied for a protection visa while in immigration detention and 75 people who had their protection visa application refused. A further 22 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 22 were awaiting a decision from the Department on their protection visa application. These 22 had applied for protection after having been taken into immigration detention.

Figure 4

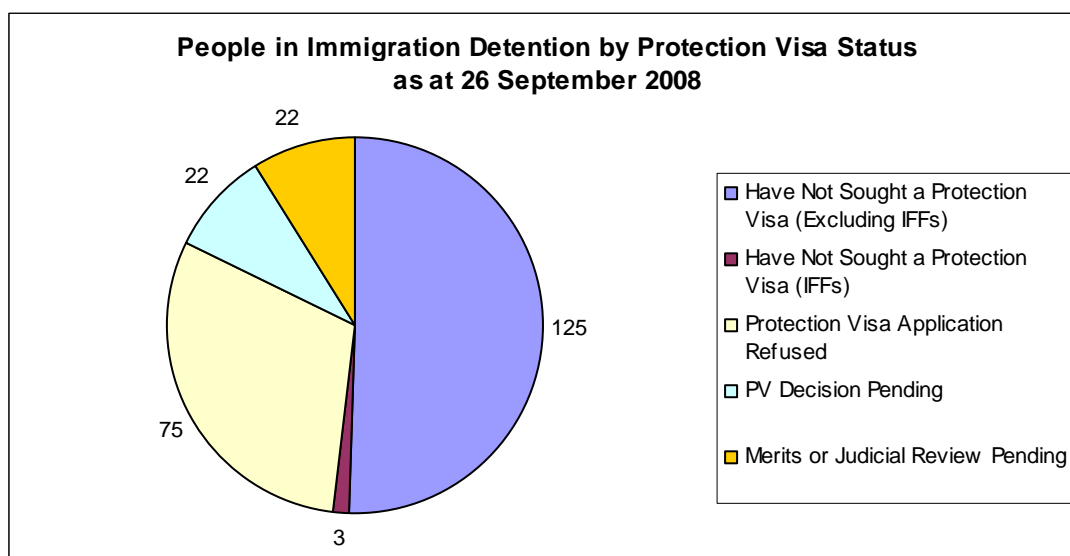


Figure 5

Location of people in immigration detention as at 26 September 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	182
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>182</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	15
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	3
Alternative Temporary Detention in the Community	1
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>20</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	38
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>42</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	3
Alternative Temporary Detention in the Community (IFFs)	0
<b>Total IFFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>247</b>

Figure 6

People in immigration detention by nationality as at 26 September 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	74	14	1	3	92
Indonesia	9	4	2	2	17
New Zealand	12	2			14
Vietnam	13				13
India	9				9
South Korea	6	2			8
Sri Lanka	7				7
Iran	6				6
Bangladesh	6				6
Nigeria	6				6
Other	60	6	1	2	69
<b>Total</b>	<b>208</b>	<b>28</b>	<b>4</b>	<b>7</b>	<b>247</b>

Figure 7

Children in immigration detention as at 26 September 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	0
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	11
<b>Total</b>	<b>11</b>

As at 26 September 2008 there were 11 children in community detention.

Figure 8

Length of time in detention as at 26 September 2008		
Period Detained	Total	% of Total
7 days or less	11	4
1 week - 1 month	30	12
1 month - 3 months	29	12
3 months - 6 months	31	12
6 Months - 12 months	41	17
12 months - 18 months	41	17
18 months - 2 years	26	11
Greater than 2 years	38	15
<b>Total</b>	<b>247</b>	<b>100%</b>

Of the 247 people in immigration detention as at 26 September 2008, 70 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 03 October 2008

As at 03 October 2008, there were 14 children (aged under 18 years) in immigration detention. Eleven were detained in the community under residence determinations and three were on Christmas Island in alternative temporary detention in the community.

In total there were 283 people in immigration detention, including 42 in community detention. Of these 283 people, seven were illegal foreign fishers.

Figure 1

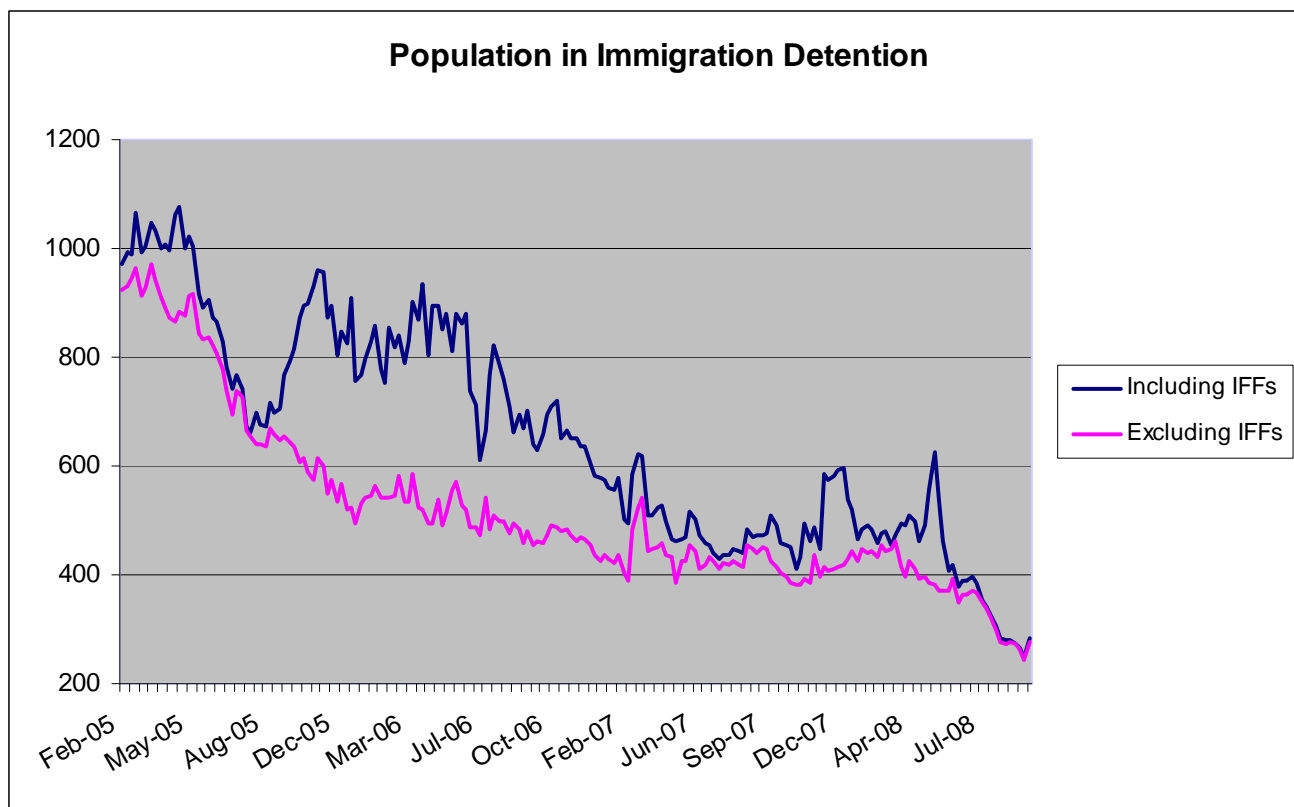
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	121	12		133	0
Northern IDC (Darwin) (420)	8			8	+2
Maribyrnong IDC (70)	45	5		50	+7
Perth IDC (42)	8			8	+5
Christmas Island IDC (104)	10	1		11	+11
<b>Total in IDCs (1196)</b>	<b>192</b>	<b>18</b>		<b>210</b>	<b>+25</b>
Sydney Immigration Residential Housing (34)	11	1		12	0
Perth Immigration Residential Housing (12)	5	4		9	+6
Brisbane Immigration Transit Accommodation (29)		1		1	0
Melbourne Immigration Transit Accommodation (30)	1	1		2	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>17</b>	<b>7</b>		<b>24</b>	<b>+6</b>
Community Detention <sup>1</sup>	22	9	11	42	0
Alternative Temporary Detention in the Community <sup>2</sup>	3		3	6	+5
Restricted on Board Vessels in Port <sup>3</sup>	1			1	0
<b>Total</b>	<b>235</b>	<b>34</b>	<b>14</b>	<b>283</b>	<b>+36</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

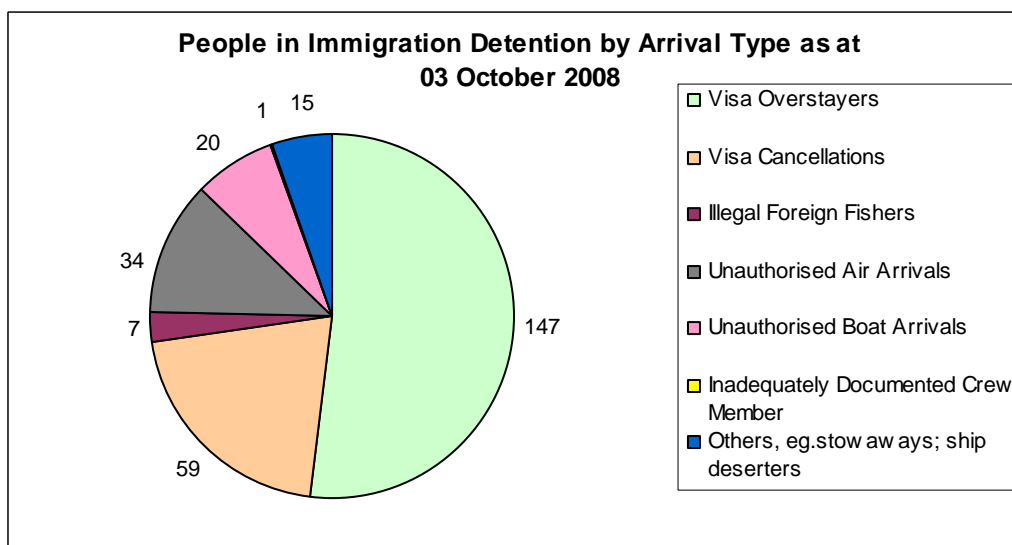
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 03 October 2008 there were 206 people (about 73 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 03 October 2008 was 54, representing about 19 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 03 October 2008 there were 164 people who had not applied for a protection visa while in immigration detention and 77 people who had their protection visa application refused. A further 20 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 22 were awaiting a decision from the Department on their protection visa application. These 22 had applied for protection after having been taken into immigration detention.

Figure 4

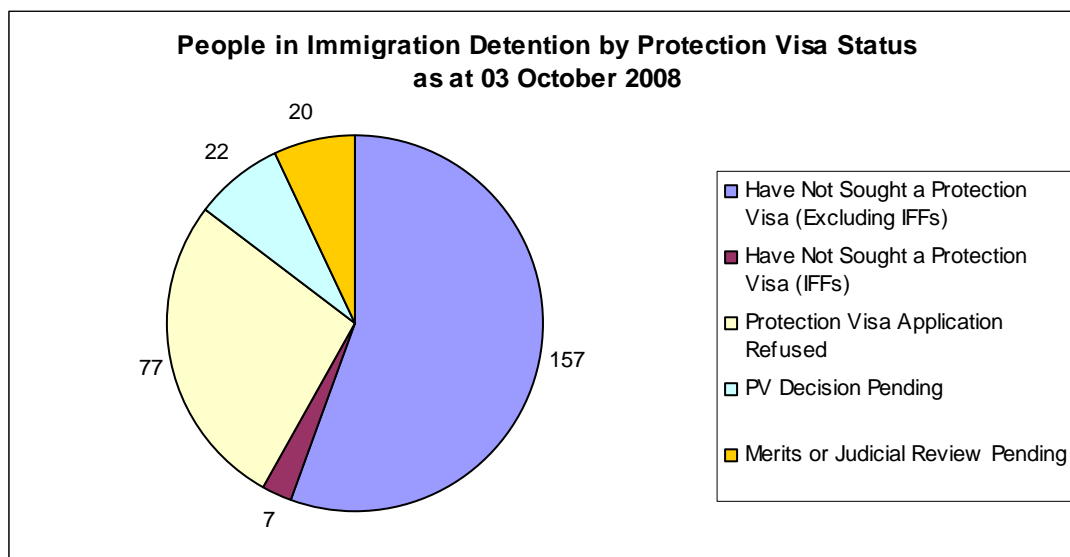


Figure 5

Location of people in immigration detention as at 03 October 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	204
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>204</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	21
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	3
Alternative Temporary Detention in the Community	5
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>30</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	38
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>42</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	6
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>283</b>

Figure 6

People in immigration detention by nationality as at 03 October 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	78	13	1	3	95
Indonesia	14	4	3	2	23
Vietnam	16				16
Afghanistan	13		2		15
Malaysia	12	3			15
New Zealand	12	2			14
India	11	2			13
South Korea	6	3			9
Iran	7	1			8
Nigeria	6				6
Bangladesh	6				6
Other	54	6	1	2	69
<b>Total</b>	<b>235</b>	<b>34</b>	<b>7</b>	<b>7</b>	<b>283</b>

Figure 7

Children in immigration detention as at 03 October 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	0
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	3
Community Detention	11
<b>Total</b>	<b>14</b>

As at 03 October 2008 there were 11 children in community detention and three in alternative temporary detention in the community.

Figure 8

Length of time in detention as at 03 October 2008		
Period Detained	Total	% of Total
7 days or less	46	16
1 week - 1 month	28	10
1 month - 3 months	27	10
3 months - 6 months	32	11
6 Months - 12 months	44	16
12 months - 18 months	38	13
18 months - 2 years	30	11
Greater than 2 years	38	13
<b>Total</b>	<b>283</b>	<b>100%</b>

Of the 283 people in immigration detention as at 03 October 2008, 101 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 10 October 2008

As at 10 October 2008, there were 24 children (aged under 18 years) in immigration detention. Eleven were detained in the community under residence determinations, ten were on Christmas Island in alternative temporary detention in the community, two were in immigration residential housing and one was in immigration transit accommodation.

In total there were 293 people in immigration detention, including 42 in community detention. Of these 293 people, seven were illegal foreign fishers.

Figure 1

Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	118	11		129	-4
Northern IDC (Darwin) (420)	6			6	-2
Maribyrnong IDC (70)	40	4		44	-6
Perth IDC (42)	4			4	-4
Christmas Island IDC (104)	8			8	-3
<b>Total in IDCs (1196)</b>	<b>176</b>	<b>15</b>		<b>191</b>	<b>-19</b>
Sydney Immigration Residential Housing (34)	9	1		10	-2
Perth Immigration Residential Housing (12)	11	3	2	16	+7
Brisbane Immigration Transit Accommodation (29)	1			1	0
Melbourne Immigration Transit Accommodation (30)	2	2	1	5	+3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>23</b>	<b>6</b>	<b>3</b>	<b>32</b>	<b>+6</b>
Community Detention <sup>1</sup>	22	9	11	42	0
Alternative Temporary Detention in the Community <sup>2</sup>	18	2	10	30	+24
Restricted on Board Vessels in Port <sup>3</sup>	0			0	-1
<b>Total</b>	<b>237</b>	<b>32</b>	<b>24</b>	<b>293</b>	<b>+10</b>

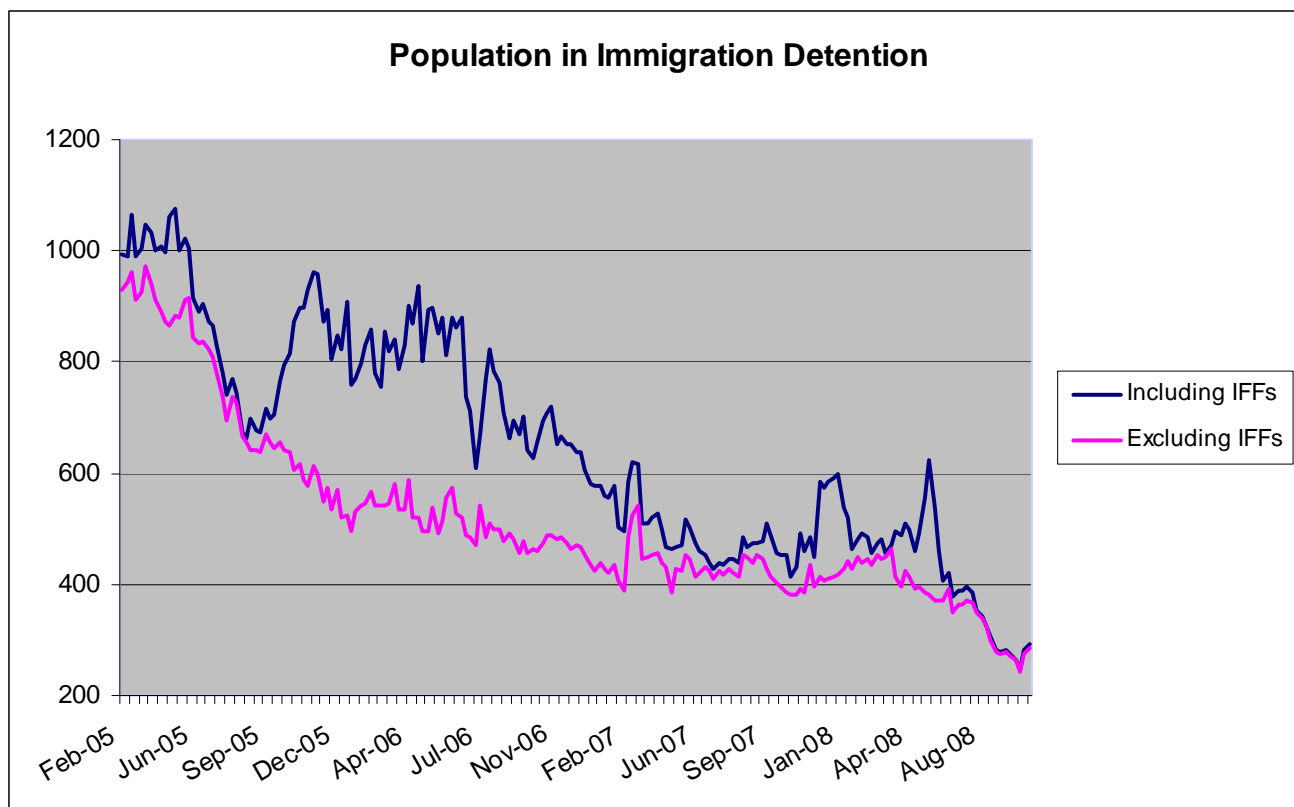
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

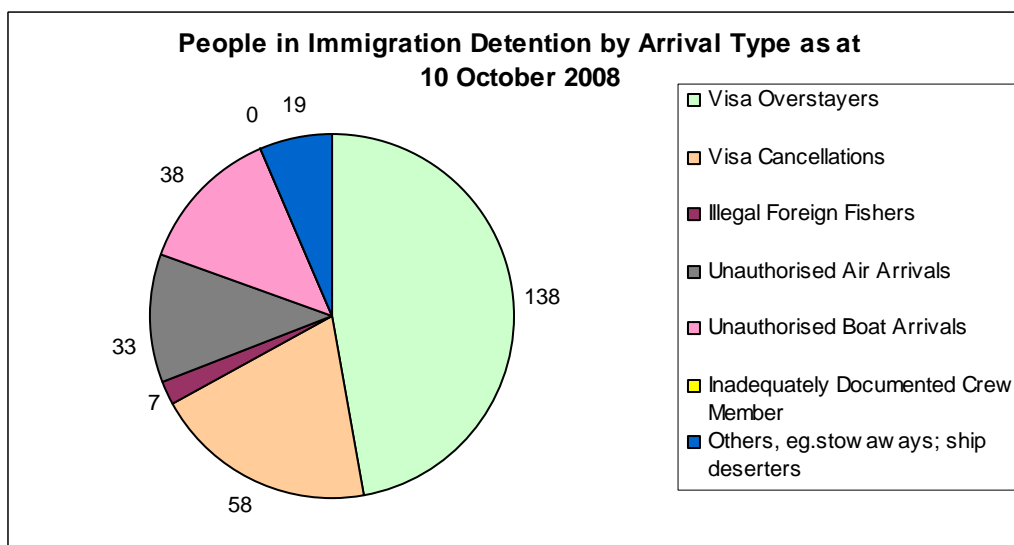


Figure 2



The following pie chart shows that as at 10 October 2008 there were 196 people (about 67 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 10 October 2008 was 71, representing about 24 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 10 October 2008 there were 176 people who had not applied for a protection visa while in immigration detention and 78 people who had their protection visa application refused. A further 21 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 18 were awaiting a decision from the Department on their protection visa application. These 18 had applied for protection after having been taken into immigration detention.

Figure 4

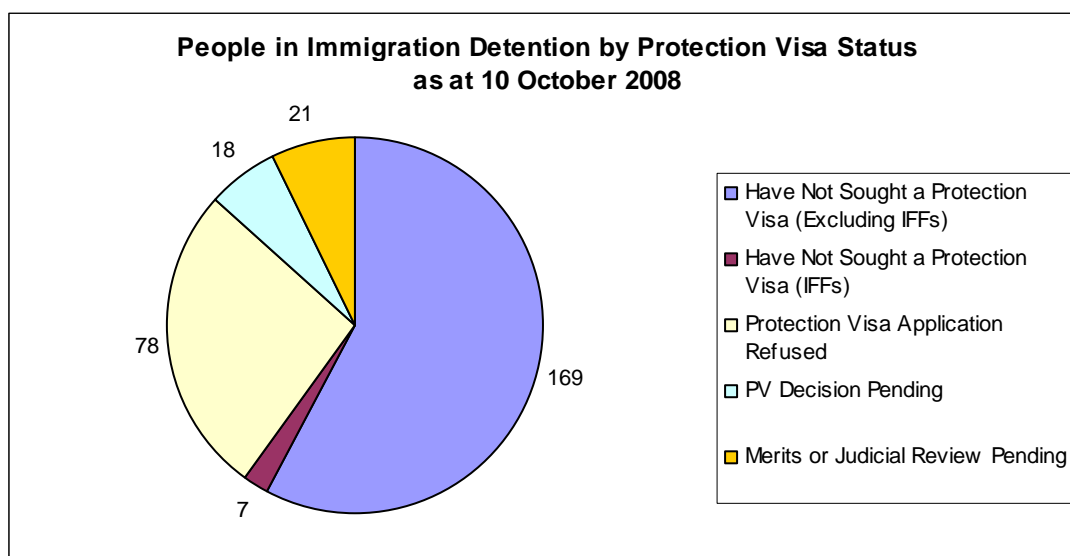


Figure 5

Location of people in immigration detention as at 10 October 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	177
Christmas Island Immigration Detention Centre	8
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>185</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	24
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	6
Alternative Temporary Detention in the Community	29
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>59</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	38
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>42</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	6
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>293</b>

Figure 6

People in immigration detention by nationality as at 10 October 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	73	12	1	3	89
Afghanistan	20		7	4	28
Indonesia	15	4	5	2	26
New Zealand	12	2			14
Vietnam	13				13
Iran	9	2		1	12
India	10	1			11
South Korea	8	3			11
Malaysia	9	1			10
Bangladesh	6				6
Other	62	7	2	2	73
<b>Total</b>	<b>237</b>	<b>32</b>	<b>15</b>	<b>9</b>	<b>293</b>

Figure 7

Children in immigration detention as at 10 October 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	10
Community Detention	11
<b>Total</b>	<b>24</b>

As at 10 October 2008 there were eleven children in community detention, ten in alternative temporary detention in the community, two in immigration residential housing and one in immigration transit accommodation.

Figure 8

Length of time in detention as at 10 October 2008		
Period Detained	Total	% of Total
7 days or less	32	10.9
1 week - 1 month	49	16.7
1 month - 3 months	32	10.9
3 months - 6 months	26	8.9
6 Months - 12 months	49	16.7
12 months - 18 months	37	12.7
18 months - 2 years	25	8.5
Greater than 2 years	43	14.7
<b>Total</b>	<b>293</b>	<b>100%</b>

Of the 293 people in immigration detention as at 10 October 2008, 113 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 17 October 2008

As at 17 October 2008, there were 23 children (aged under 18 years) in immigration detention. 11 were detained in the community under residence determinations, eight were in alternative temporary detention in the community, three were in immigration residential housing and one was in immigration transit accommodation.

In total there were 285 people in immigration detention, including 42 in community detention. Of these 285 people, six were illegal foreign fishers.

Figure 1

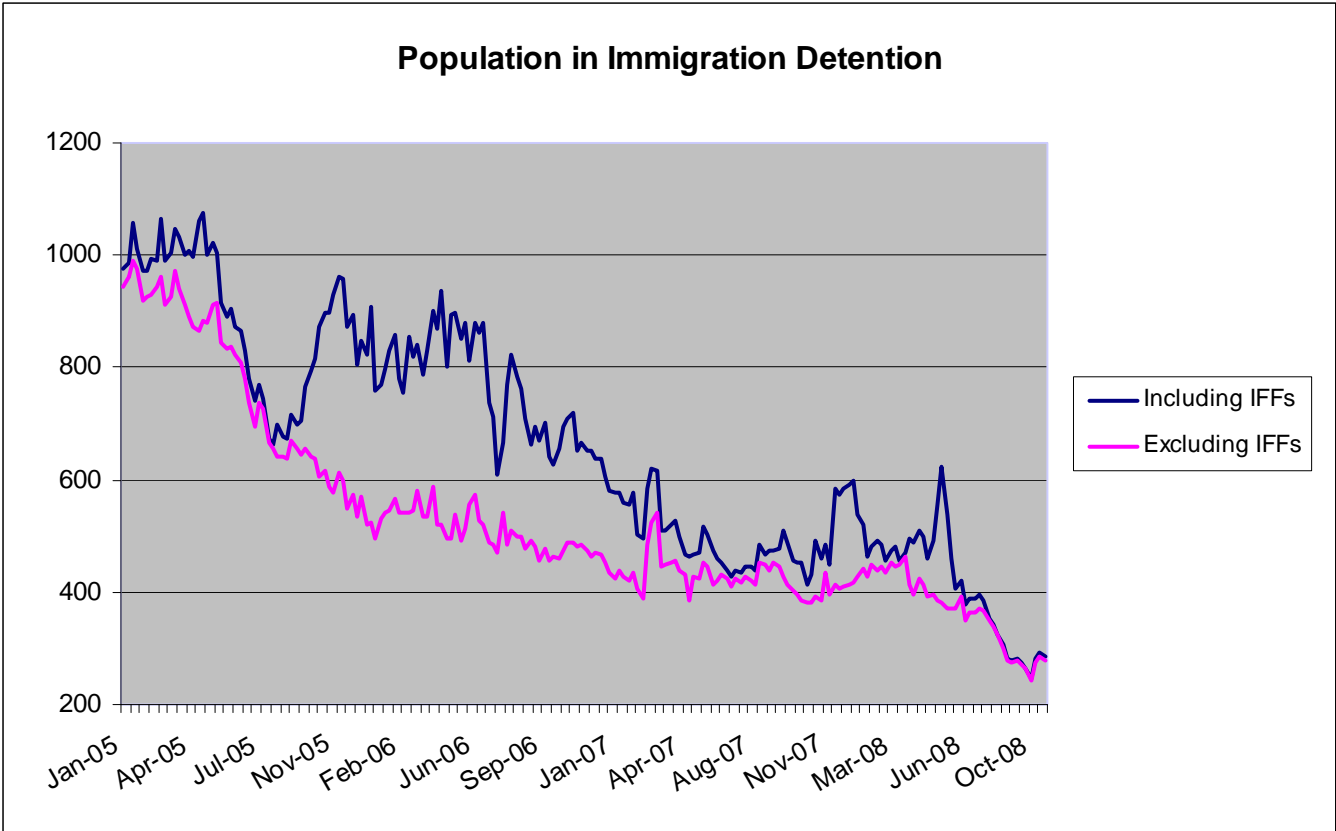
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	111	9		120	-9
Northern IDC (Darwin) (420)	6	0		6	0
Maribyrnong IDC (70)	42	6		48	+4
Perth IDC (42)	12	2		14	+10
Christmas Island IDC (104)	8			8	0
<b>Total in IDCs (1196)</b>	<b>179</b>	<b>17</b>	<b>0</b>	<b>196</b>	<b>+5</b>
Sydney Immigration Residential Housing (34)	10	1	0	11	+1
Perth Immigration Residential Housing (12)	4	1	3	8	-6
Brisbane Immigration Transit Accommodation (29)			0	0	-1
Melbourne Immigration Transit Accommodation (30)	1	1	1	3	-2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>15</b>	<b>3</b>	<b>4</b>	<b>22</b>	<b>-8</b>
Community Detention <sup>1</sup>	23	8	11	42	0
Alternative Temporary Detention in the Community <sup>2</sup>	14	3	8	25	-5
Restricted on Board Vessels in Port <sup>3</sup>					
<b>Total</b>	<b>231</b>	<b>31</b>	<b>23</b>	<b>285</b>	<b>-8</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

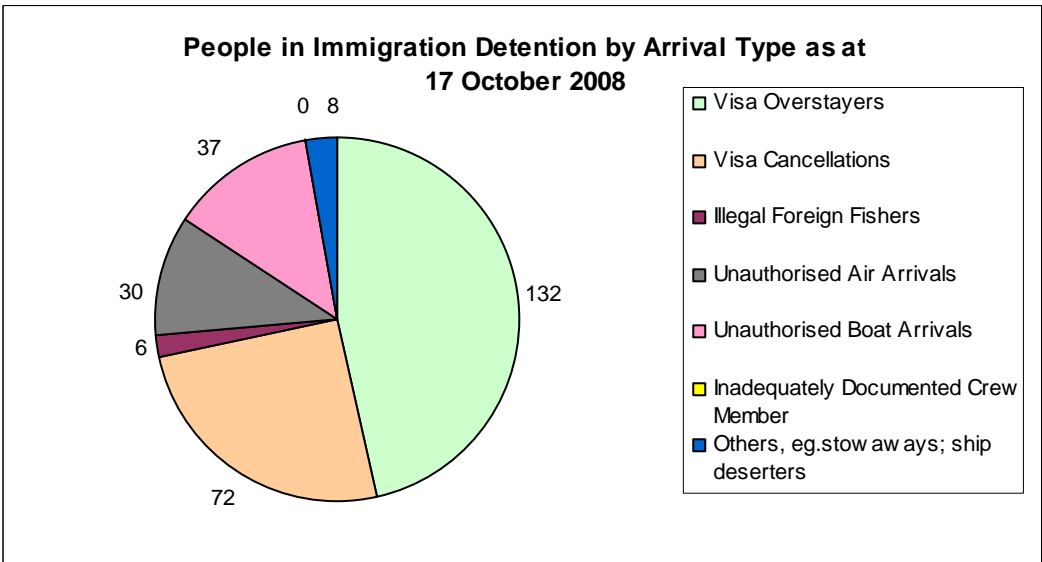
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 17 October 2008 there were 204 people (about 72 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 17 October 2008 was 67, representing about 24 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 17 October 2008 there were 174 people who had not applied for a protection visa while in immigration detention and 76 people who had their protection visa application refused. A further 21 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 14 were awaiting a decision from the Department on their protection visa application. These 14 had applied for protection after having been taken into immigration detention.

Figure 4

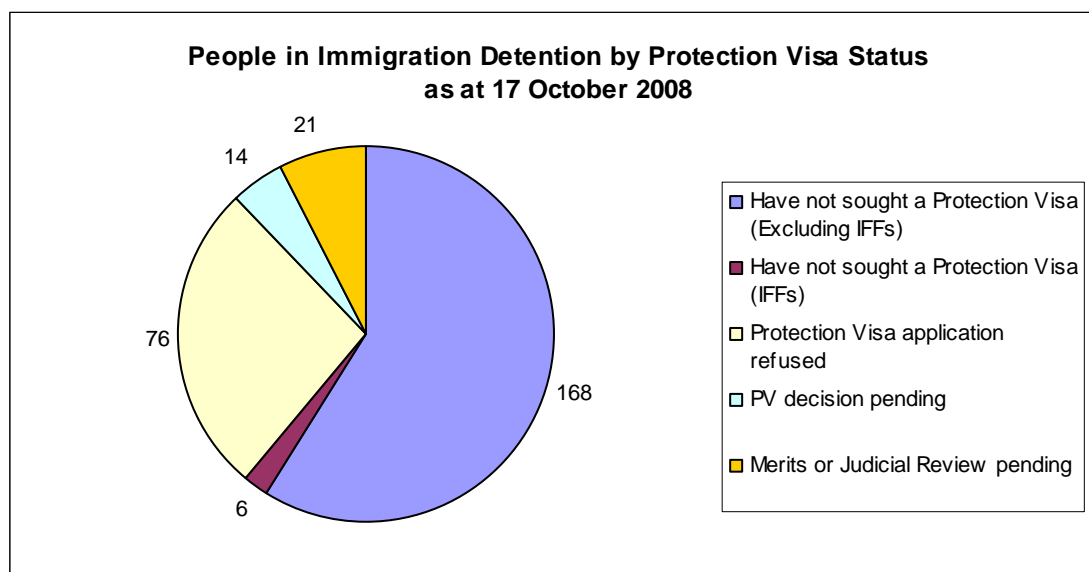


Figure 5

Location of people in immigration detention as at 17 October 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	182
Christmas Island Immigration Detention Centre	8
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>190</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	19
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	3
Alternative Temporary Detention in the Community	25
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>47</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	38
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>42</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	6
Alternative Temporary Detention in the Community (IFFs)	0
<b>Total IFFs</b>	<b>6</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>285</b>

Figure 6

People in immigration detention by nationality as at 17 October 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	71	16	1	3	91
Afghanistan	20		7	1	28
Indonesia	16	3	2	2	23
New Zealand	14	2			16
Vietnam	14				14
South Korea	7	3			10
India	8	1			9
Iran	6	2		1	9
Bangladesh	6				6
Malaysia	6				6
Other	62	5	4	2	73
<b>Total</b>	<b>230</b>	<b>32</b>	<b>14</b>	<b>9</b>	<b>285</b>

Figure 7

Children in immigration detention as at 17 October 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	3
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	8
Community Detention	11
<b>Total</b>	<b>23</b>

As at 17 October 2008 there were 11 children in community detention, eight in alternative temporary detention in the community, three in immigration residential housing and one in immigration transit accommodation.

Figure 8

Length of time in detention as at 17 October 2008		
Period Detained	Total	% of Total
7 days or less	25	8.8%
1 week - 1 month	57	20.0%
1 month - 3 months	24	8.4%
3 months - 6 months	26	9.1%
6 Months - 12 months	48	16.8%
12 months - 18 months	37	13.0%
18 months - 2 years	20	7.0%
Greater than 2 years	48	16.8%
<b>Total</b>	<b>285</b>	<b>100%</b>

Of the 285 people in immigration detention as at 17 October 2008, 106 have been detained for less than three months.



## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 24 October 2008

As at 24 October 2008, there were 22 children (aged under 18 years) in immigration detention. Eleven were detained in the community under residence determinations, eight were on Christmas Island in alternative temporary detention in the community, two were in immigration residential housing and one was in immigration transit accommodation.

In total there were 284 people in immigration detention, including 39 in community detention. Of these 284 people, six were illegal foreign fishers.

Figure 1

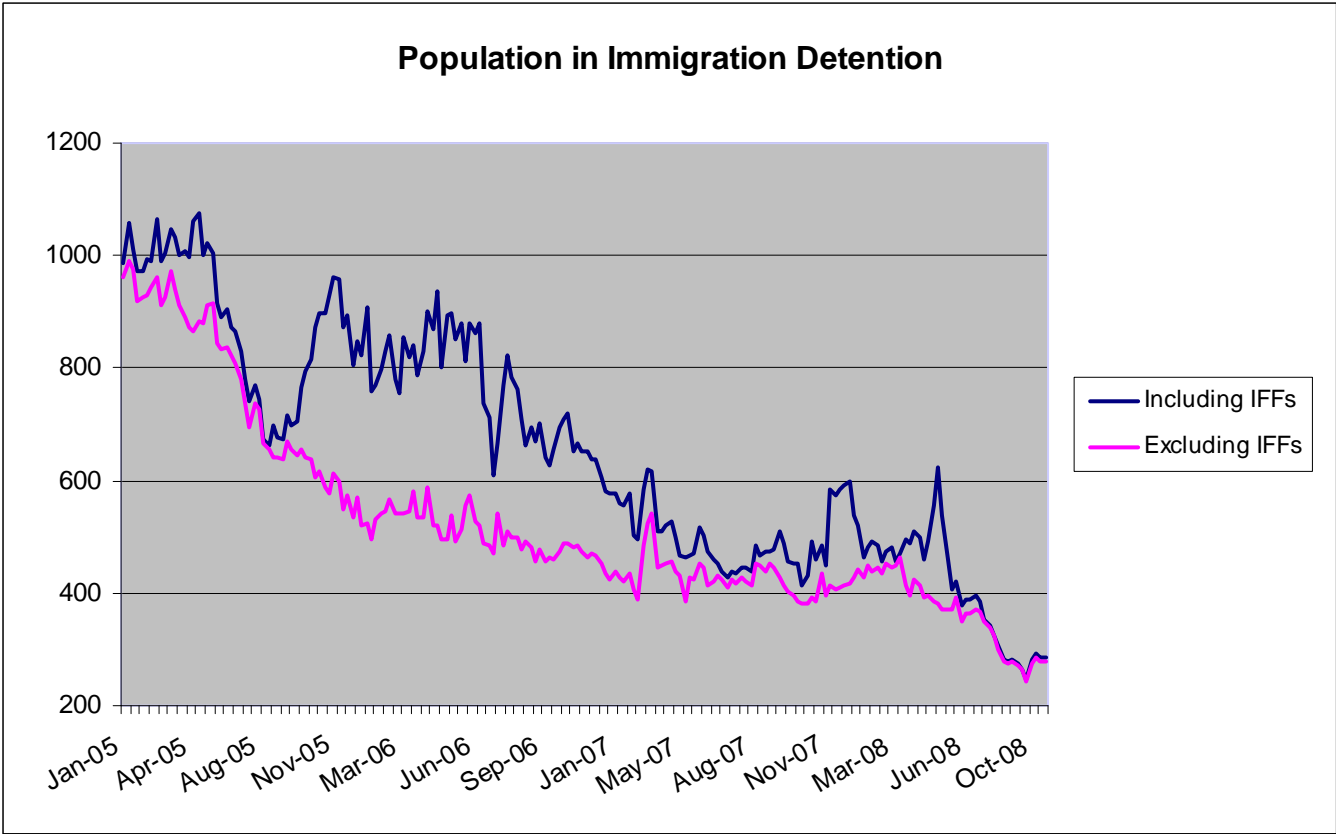
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	109	12		121	+1
Northern IDC (Darwin) (420)	7	0		7	+1
Maribyrnong IDC (70)	40	5		45	-3
Perth IDC (42)	7	1		8	-6
Christmas Island Facility (104)	14			14	+6
<b>Total in IDCs (1004)</b>	<b>177</b>	<b>18</b>	<b>0</b>	<b>195</b>	<b>-1</b>
Sydney Immigration Residential Housing (34)	10	1	0	11	0
Perth Immigration Residential Housing (12)	4	1	2	7	-1
Brisbane Immigration Transit Accommodation (29)	2		0	2	+2
Melbourne Immigration Transit Accommodation (30)	8	1	1	10	+7
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>24</b>	<b>3</b>	<b>3</b>	<b>30</b>	<b>+8</b>
Community Detention <sup>1</sup>	20	8	11	39	-3
Alternative Temporary Detention in the Community <sup>2</sup>	10	2	8	20	-5
Restricted on Board Vessels in Port <sup>3</sup>					
<b>Total</b>	<b>231</b>	<b>31</b>	<b>22</b>	<b>284</b>	<b>-1</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

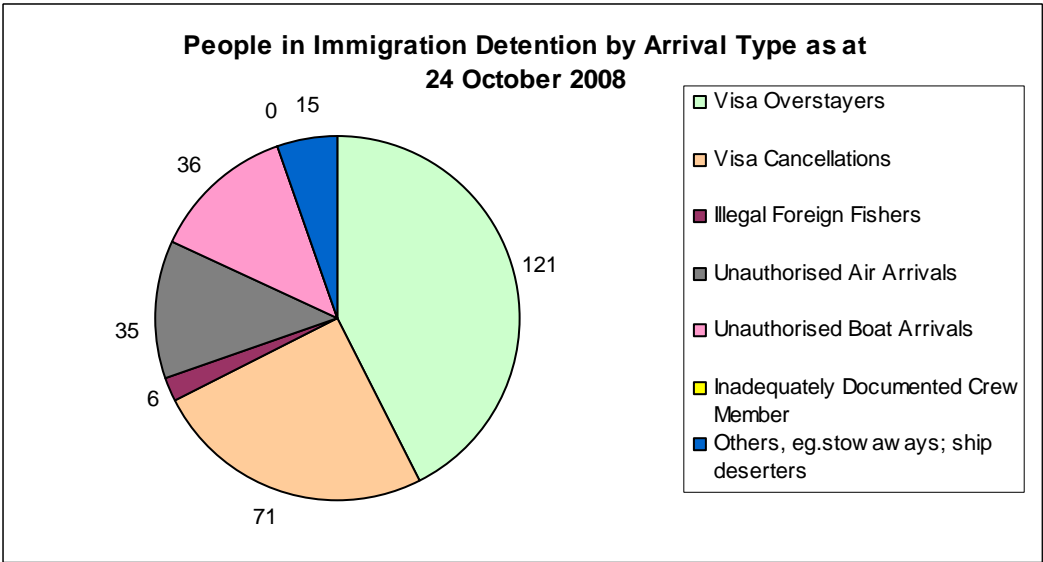
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 24 October 2008 there were 192 people (about 68 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 24 October 2008 was 71, representing about 25 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 24 October 2008 there were 176 people who had not applied for a protection visa while in immigration detention and 71 people who had their protection visa application refused. A further 21 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 16 were awaiting a decision from the Department on their protection visa application. These 16 had applied for protection after having been taken into immigration detention.

Figure 4

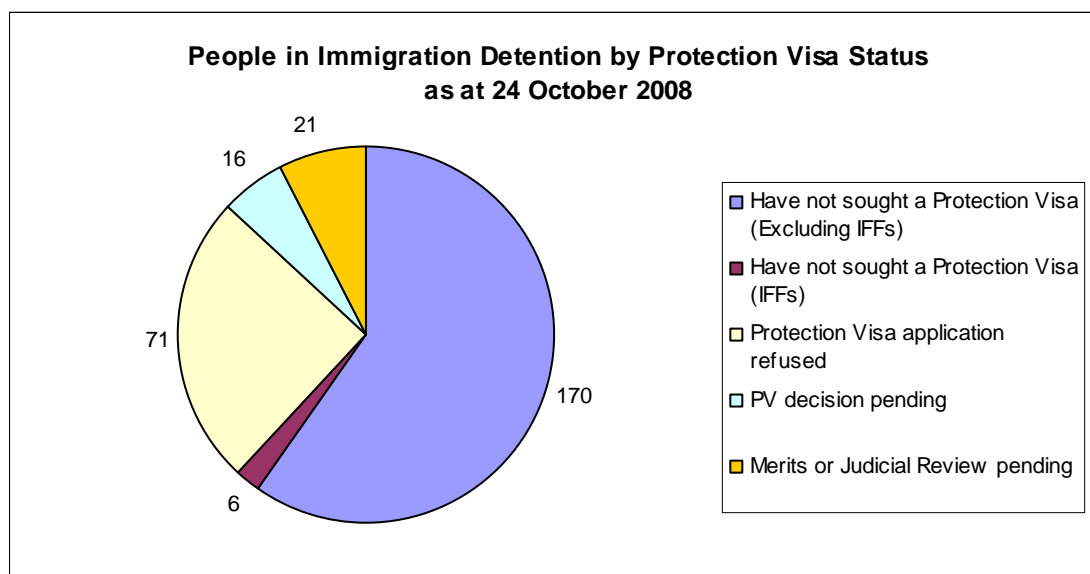


Figure 5

Location of people in immigration detention as at 24 October 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	175
Christmas Island Immigration Detention Centre	14
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>189</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	18
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	12
Alternative Temporary Detention in the Community	20
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>50</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	35
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>39</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	6
Alternative Temporary Detention in the Community (IFFs)	0
<b>Total IFFs</b>	<b>6</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>284</b>

Figure 6

People in immigration detention by nationality as at 24 October 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	63	17	1	3	84
Afghanistan	20		7	1	28
Indonesia	14	2	2	2	20
New Zealand	15	2			17
Vietnam	17				17
Malaysia	9	1			10
South Korea	8	2			10
Iran	6	2		1	9
India	7	1			8
United Kingdom	6				6
Bangladesh	6				6
Other	60	4	3	2	69
<b>Total</b>	<b>231</b>	<b>31</b>	<b>13</b>	<b>9</b>	<b>284</b>

Figure 7

Children in immigration detention as at 24 October 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	8
Community Detention	11
<b>Total</b>	<b>22</b>

As at 24 October 2008 there were 11 children in community detention, eight in alternative temporary detention in the community, two in immigration residential housing and one in immigration transit accommodation.

Figure 8

Length of time in detention as at 24 October 2008		
Period Detained	Total	% of Total
7 days or less	30	11%
1 week - 1 month	59	21%
1 month - 3 months	24	8%
3 months - 6 months	29	10%
6 Months - 12 months	43	15%
12 months - 18 months	36	13%
18 months - 2 years	18	6%
Greater than 2 years	45	16%
<b>Total</b>	<b>284</b>	<b>100%</b>

Of the 284 people in immigration detention as at 24 October 2008, 113 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 31 October 2008

As at 31 October 2008, there were 22 children (aged under 18 years) in immigration detention. 11 were detained in the community under residence determinations, eight were on Christmas Island in alternative temporary detention in the community, one was in immigration residential housing and two were in immigration transit accommodation.

In total there were 282 people in immigration detention, including 38 in community detention. Of these 282 people, six were illegal foreign fishers.

Figure 1

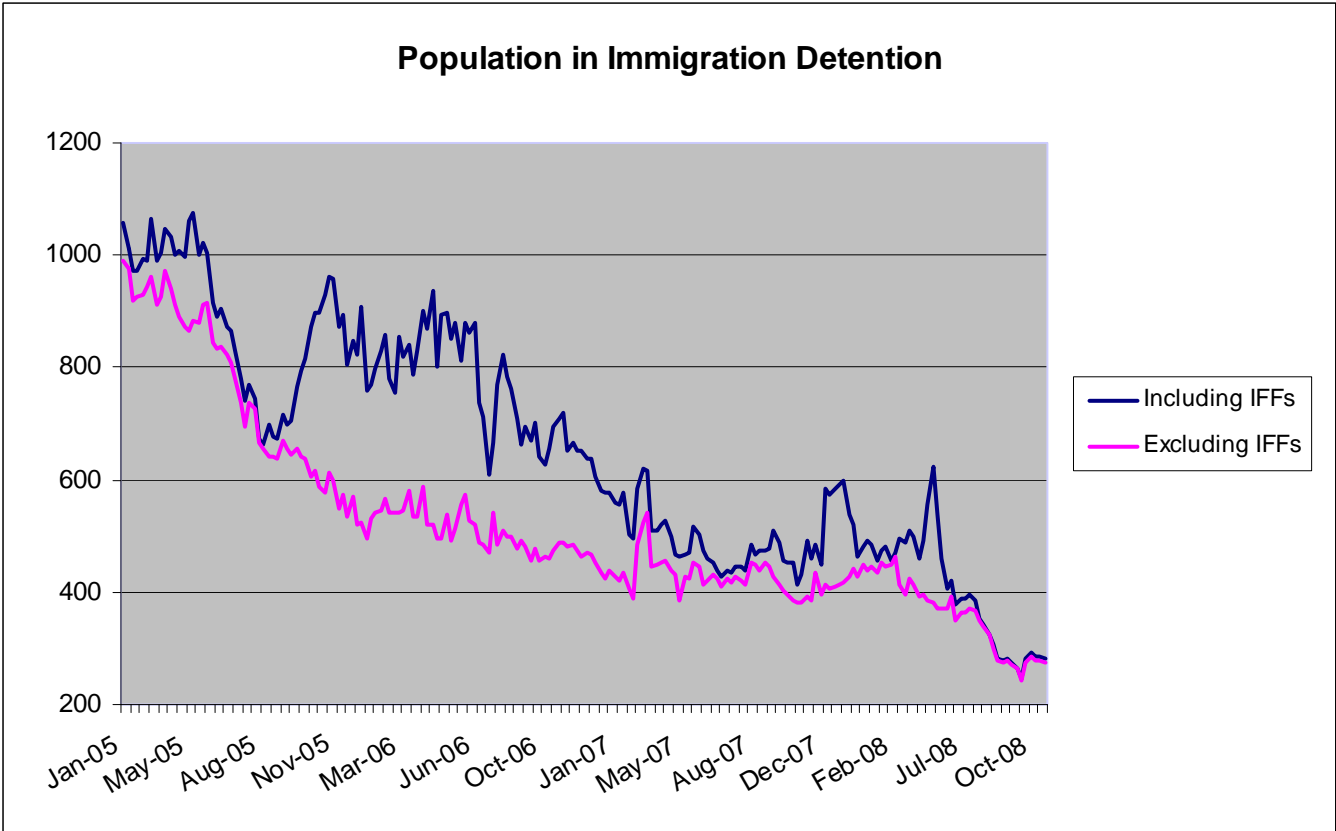
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	114	12		126	+5
Northern IDC (Darwin) (420)	6	0		6	-1
Maribyrnong IDC (70)	41	3		44	-1
Perth IDC (42)	5			5	-3
Christmas Island Facility (104)	13			13	-1
<b>Total in IDCs (1004)</b>	<b>179</b>	<b>15</b>	<b>0</b>	<b>194</b>	<b>-1</b>
Sydney Immigration Residential Housing (34)	10	1	0	11	0
Perth Immigration Residential Housing (12)	4	1	1	6	-1
Brisbane Immigration Transit Accommodation (29)	1		1	2	0
Melbourne Immigration Transit Accommodation (30)	9	1	1	11	+1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>24</b>	<b>3</b>	<b>3</b>	<b>30</b>	<b>0</b>
Community Detention <sup>1</sup>	19	8	11	38	-1
Alternative Temporary Detention in the Community <sup>2</sup>	7	2	8	17	-3
Restricted on Board Vessels in Port <sup>3</sup>	3			3	+3
<b>Total</b>	<b>232</b>	<b>28</b>	<b>22</b>	<b>282</b>	<b>-2</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

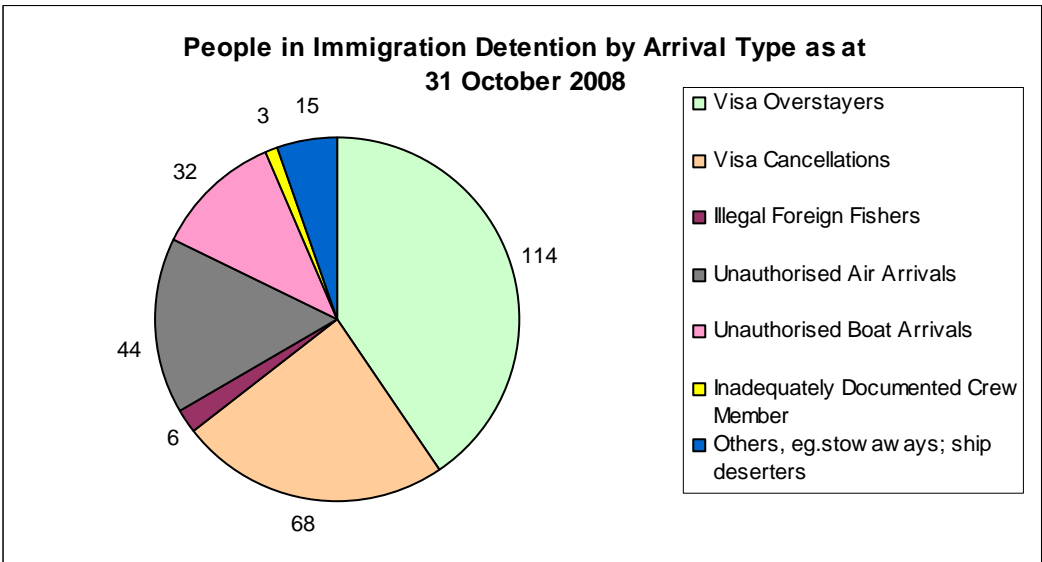
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 31 October 2008 there were 182 people (about 65 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 31 October 2008 was 76, representing about 27 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 31 October 2008 there were 174 people who had not applied for a protection visa while in immigration detention and 67 people who had their protection visa application refused. A further 20 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 21 were awaiting a decision from the Department on their protection visa application. These 21 had applied for protection after having been taken into immigration detention.

Figure 4

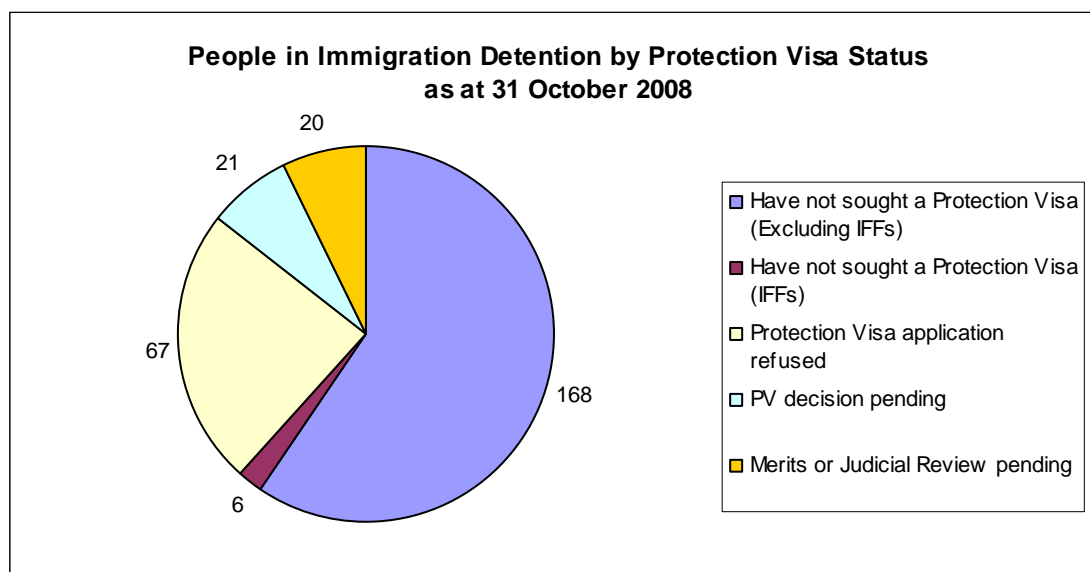


Figure 5

Location of people in immigration detention as at 31 October 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	175
Christmas Island Immigration Detention Centre	13
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>188</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	17
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	13
Alternative Temporary Detention in the Community	17
Restricted on Board Vessels in Ports	3
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>50</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	6
Alternative Temporary Detention in the Community (IFFs)	0
<b>Total IFFs</b>	<b>6</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>282</b>

Figure 6

<b>People in immigration detention by nationality as at 31 October 2008</b>					
<b>Nationalities</b>	<b>Adult</b>		<b>Child (&lt;18 years)</b>		<b>Total</b>
	<b>Male</b>	<b>Female</b>	<b>Male</b>	<b>Female</b>	
China, People's Republic of	63	14	1	3	81
Afghanistan	20		7	1	28
Vietnam	18				18
New Zealand	15	2			17
Indonesia	10	2	2	2	16
Malaysia	10				10
South Korea	8	2			10
Iran	6	2		1	9
India	5	1			6
Bangladesh	6				6
United Kingdom	6				6
Other	65	5	3	2	75
<b>Total</b>	<b>232</b>	<b>28</b>	<b>13</b>	<b>9</b>	<b>282</b>

Figure 7

<b>Children in immigration detention as at 31 October 2008</b>	
<b>Type</b>	<b>Total</b>
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	8
Community Detention	11
<b>Total</b>	<b>22</b>

As at 31 October 2008 there were 11 children in community detention, eight in alternative temporary detention in the community, one in immigration residential housing and two in immigration transit accommodation.

Figure 8

<b>Length of time in detention as at 31 October 2008</b>		
<b>Period Detained</b>	<b>Total</b>	<b>% of Total</b>
7 days or less	19	7%
1 week - 1 month	57	20%
1 month - 3 months	39	14%
3 months - 6 months	31	11%
6 Months - 12 months	41	14%
12 months - 18 months	33	12%
18 months - 2 years	19	7%
Greater than 2 years	43	15%
<b>Total</b>	<b>282</b>	<b>100%</b>

Of the 282 people in immigration detention as at 31 October 2008, 115 have been detained for less than three months.



## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 7 November 2008

As at 7 November 2008, there were 23 children (aged under 18 years) in immigration detention. 13 were detained in the community under residence determinations, nine were in alternative temporary detention in the community (eight on Christmas Island) and one child was in immigration transit accommodation.

In total there were 279 people in immigration detention, including 44 in community detention. Of these 279 people, 14 were illegal foreign fishers.

Figure 1

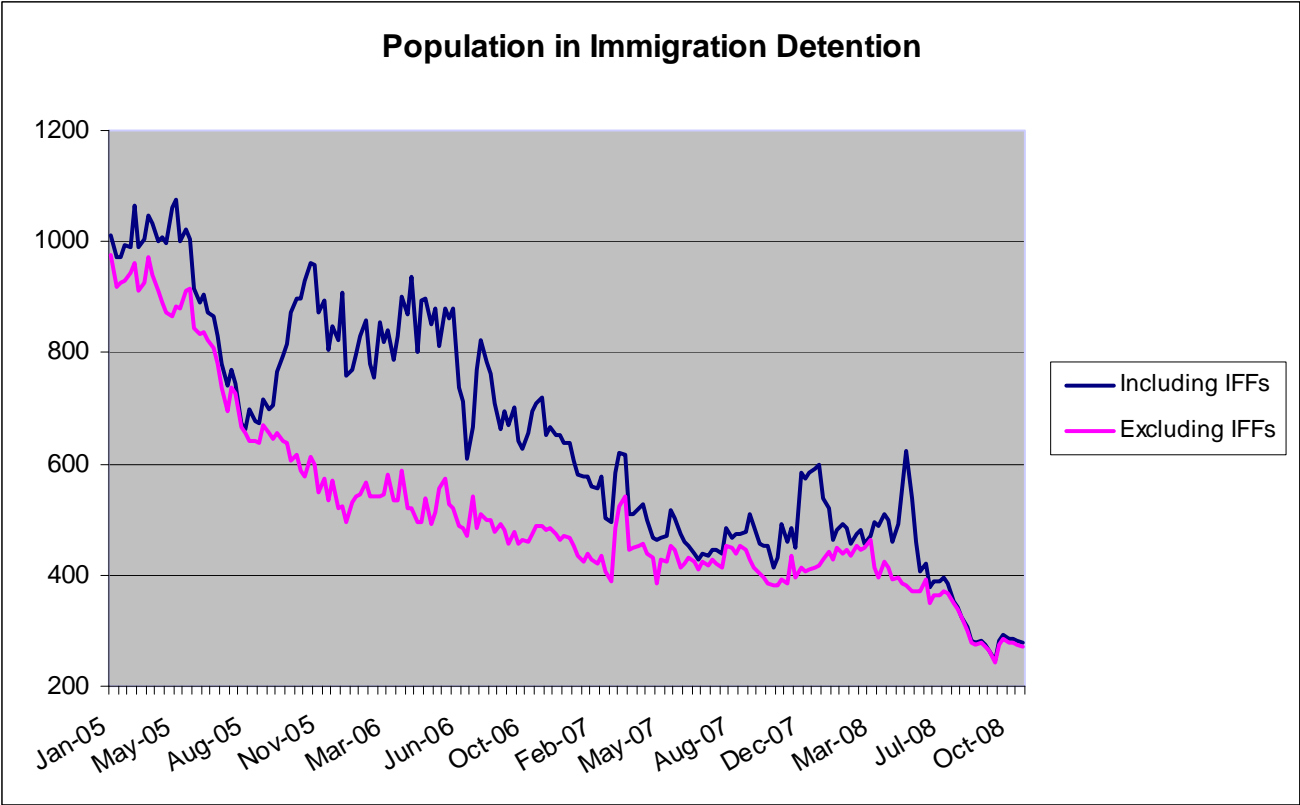
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	107	11		118	-8
Northern IDC (Darwin) (420)	8	0		8	+2
Maribyrnong IDC (70)	41	2		43	-1
Perth IDC (42)	6			6	+1
Christmas Island Facility (104)	14			14	+1
<b>Total in IDCs (1004)</b>	<b>176</b>	<b>13</b>	<b>0</b>	<b>189</b>	<b>-5</b>
Sydney Immigration Residential Housing (34)	9	1	0	10	-1
Perth Immigration Residential Housing (12)	4	2	0	6	0
Brisbane Immigration Transit Accommodation (29)	1		1	2	0
Melbourne Immigration Transit Accommodation (30)		1	0	1	-10
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>14</b>	<b>4</b>	<b>1</b>	<b>19</b>	<b>-11</b>
Community Detention <sup>1</sup>	21	10	13	44	+6
Alternative Temporary Detention in the Community <sup>2</sup>	14	2	9	25	+8
Restricted on Board Vessels in Port <sup>3</sup>	2			2	-1
<b>Total</b>	<b>227</b>	<b>29</b>	<b>23</b>	<b>279</b>	<b>-3</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

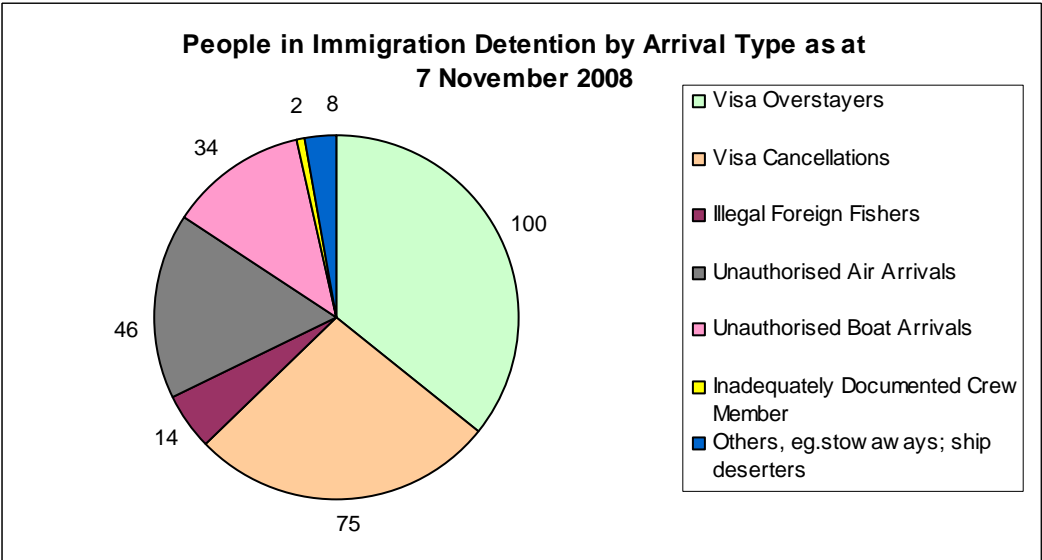
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 7 November 2008 there were 175 people (about 63 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 7 November 2008 was 80, representing about 29 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 7 November 2008 there were 176 people who had not applied for a protection visa while in immigration detention and 62 people who had their protection visa application refused. A further 20 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 21 were awaiting a decision from the Department on their protection visa application. These 21 had applied for protection after having been taken into immigration detention.

Figure 4

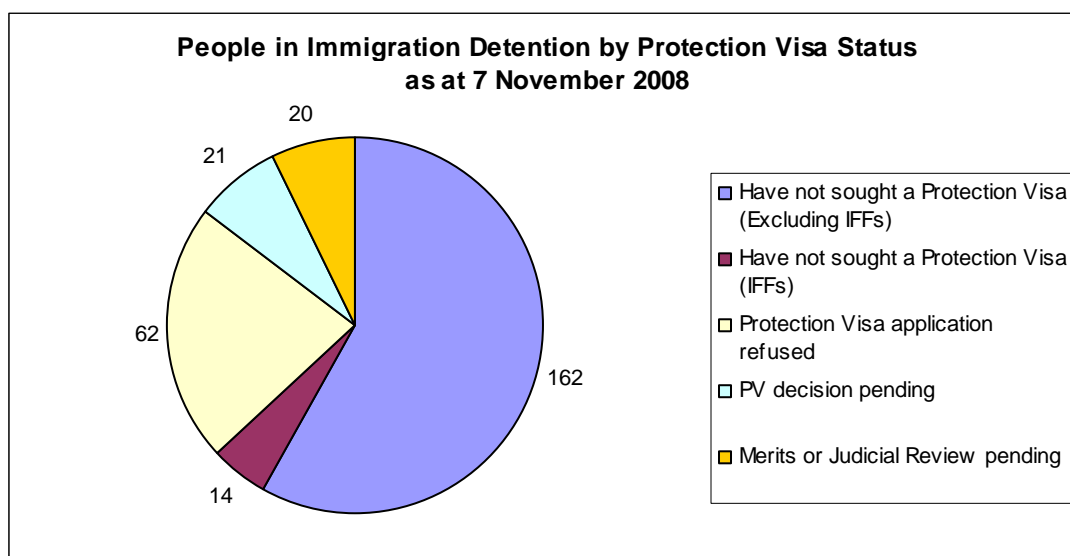


Figure 5

Location of people in immigration detention as at 7 November 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	167
Christmas Island Facility	14
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>181</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	16
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	3
Alternative Temporary Detention in the Community	19
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>40</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>44</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	8
Alternative Temporary Detention in the Community (IFFs)	6
<b>Total IFFs</b>	<b>14</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>279</b>

Figure 6

People in immigration detention by nationality as at 7 November 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	63	16	1	3	83
Afghanistan	21		8	1	30
Indonesia	18	2	3	2	25
New Zealand	19	2			21
Vietnam	19				19
South Korea	7	2			9
Iran	6	2		1	9
Iraq	5	3			8
Bangladesh	5				5
India	4				4
United Kingdom	4				4
Sri Lanka	4				4
Other	52	2	2	2	58
Total	227	29	14	9	279

Figure 7

Children in immigration detention as at 7 November 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	9
Community Detention	13
Total	23

As at 7 November 2008 there were 13 children in community detention, nine in alternative temporary detention in the community and one in immigration transit accommodation.

Figure 8

Length of time in detention as at 7 November 2008		
Period Detained	Total	% of Total
7 days or less	23	8%
1 week - 1 month	33	12%
1 month - 3 months	61	22%
3 months - 6 months	30	11%
6 Months - 12 months	38	14%
12 months - 18 months	33	12%
18 months - 2 years	19	6%
Greater than 2 years	42	15%
Total	279	100%

Of the 279 people in immigration detention as at 7 November 2008, 117 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 14 November 2008

As at 14 November 2008, there were 27 children (aged under 18 years) in immigration detention. 13 were detained in the community under residence determinations, eight were on Christmas Island in alternative temporary detention in the community and one was in immigration residential housing.

In total there were 340 people in immigration detention, including 43 in community detention. Of these 340 people, 59 were illegal foreign fishers.

Figure 1

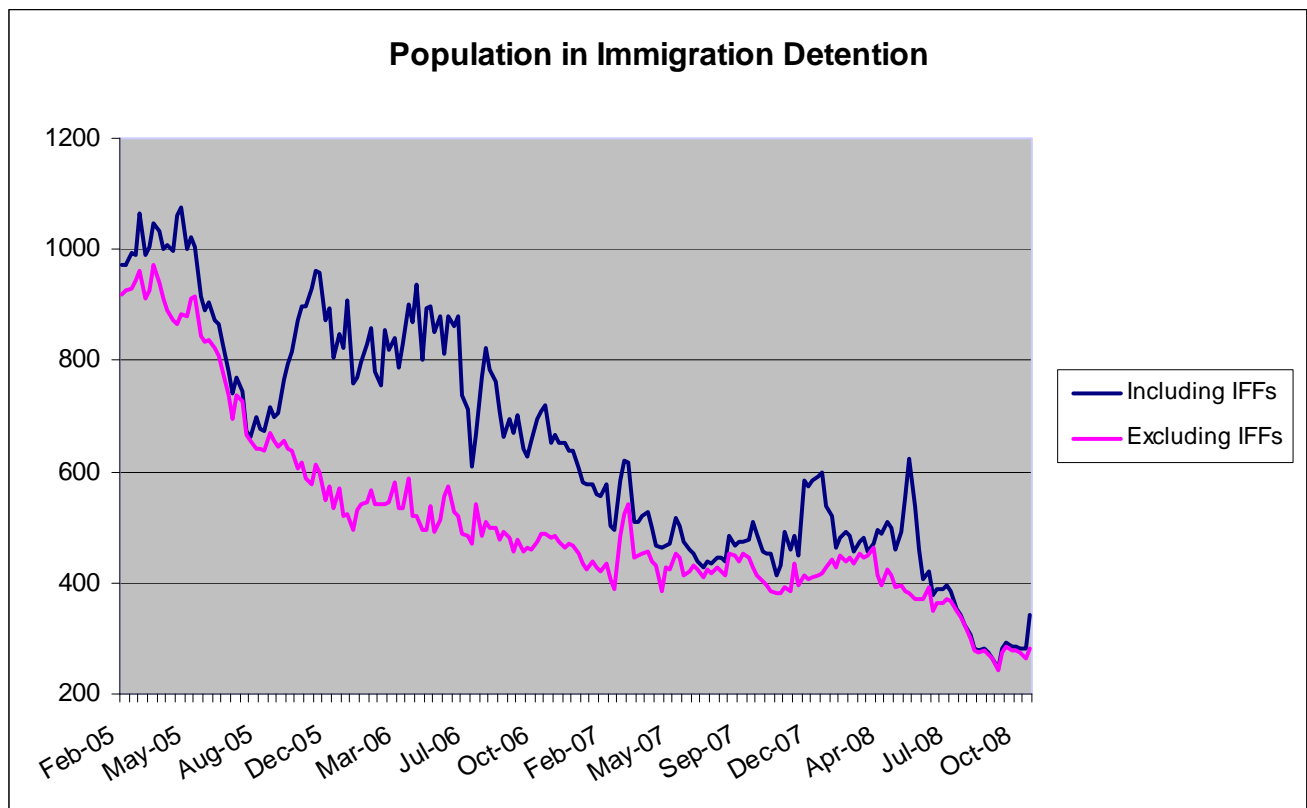
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	103	14		117	-1
Northern IDC (Darwin) (420)	41	2		43	+35
Maribyrnong IDC (70)	42	4		46	+3
Perth IDC (42)	11			11	+5
Christmas Island Facility (104)	14			14	0
<b>Total in IDCs (1004)</b>	<b>211</b>	<b>20</b>	<b>0</b>	<b>231</b>	<b>+42</b>
Sydney Immigration Residential Housing (34)	10	2	0	12	+2
Perth Immigration Residential Housing (12)	3		1	4	-2
Brisbane Immigration Transit Accommodation (29)	4		0	4	+2
Melbourne Immigration Transit Accommodation (30)	2	1	0	3	+2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>19</b>	<b>3</b>	<b>1</b>	<b>23</b>	<b>+4</b>
Community Detention <sup>1</sup>	20	10	13	43	-1
Alternative Temporary Detention in the Community <sup>2</sup>	22	4	13	39	+14
Restricted on Board Vessels in Port <sup>3</sup>	4			4	+2
<b>Total</b>	<b>276</b>	<b>37</b>	<b>27</b>	<b>340</b>	<b>+61</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

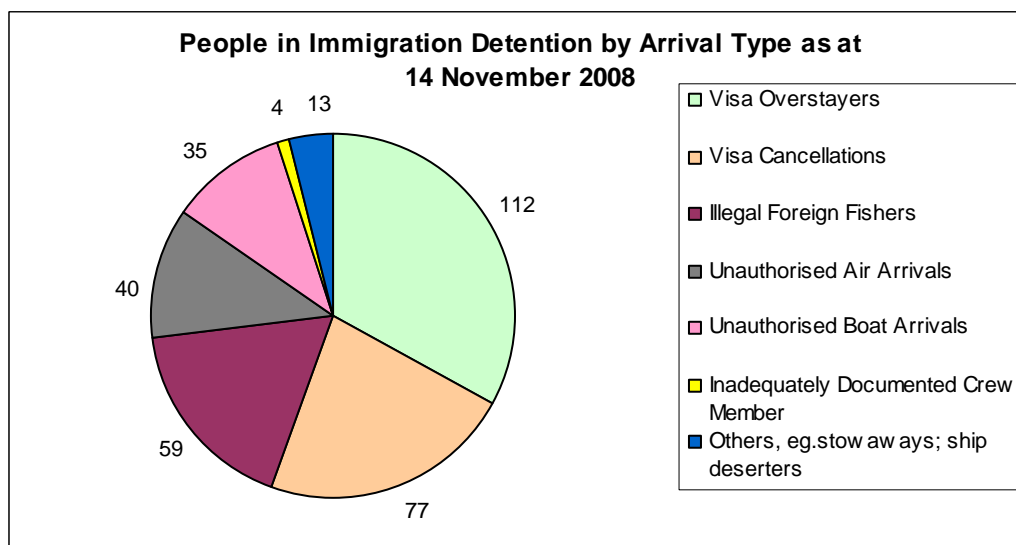
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 14 November 2008 there were 189 people (about 56 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 14 November 2008 was 75, representing about 22 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 14 November 2008 there were 238 people who had not applied for a protection visa while in immigration detention and 62 people who had their protection visa application refused. A further 17 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 23 were awaiting a decision from the Department on their protection visa application. These 23 had applied for protection after having been taken into immigration detention.

Figure 4

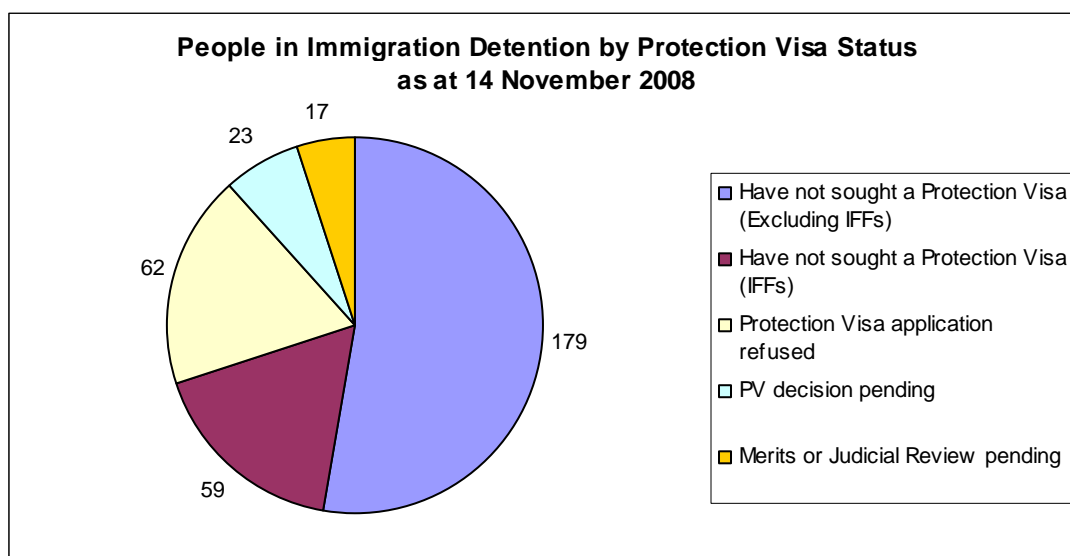


Figure 5

Location of people in immigration detention as at 14 November 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	176
Christmas Island Facility	14
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>190</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	16
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	7
Alternative Temporary Detention in the Community	21
Restricted on Board Vessels in Ports	4
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>48</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	39
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>43</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	41
Alternative Temporary Detention in the Community (IFFs)	18
<b>Total IFFs</b>	<b>59</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>340</b>

Figure 6

People in immigration detention by nationality as at 14 November 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	61	18	1	3	83
Indonesia	60	2	6	2	70
Afghanistan	21	0	7	1	29
Vietnam	19	3	0	0	22
New Zealand	17	2	0	0	19
South Korea	9	2	0	0	11
Iraq	5	3	0	0	8
Iran	5	2	0	1	8
Nigeria	6	0	0	0	6
India	5	0	0	0	5
Bangladesh	5	0	0	0	5
Other	63	5	3	3	74
Other	276	37	17	10	340

Figure 7

Children in immigration detention as at 14 November 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	13
Community Detention	13
Total	27

As at 14 November 2008 there were 13 children in community detention, 13 in alternative temporary detention in the community and one in immigration residential housing.

Figure 8

Length of time in detention as at 14 November 2008		
Period Detained	Total	% of Total
7 days or less	64	18%
1 week - 1 month	43	12%
1 month - 3 months	67	20%
3 months - 6 months	34	10%
6 Months - 12 months	36	11%
12 months - 18 months	36	11%
18 months - 2 years	17	5%
Greater than 2 years	43	13%
Total	340	100%

Of the 340 people in immigration detention as at 14 November 2008, 174 have been detained for less than three months.



## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 21 November 2008

As at 21 November 2008, there were 22 children (aged under 18 years) in immigration detention. 18 were detained in the community under residence determinations, three were on Christmas Island in alternative temporary detention in the community, and one was in immigration residential housing.

In total there were 322 people in immigration detention, including 48 in community detention. Of these 322 people, 35 were illegal foreign fishers.

Figure 1

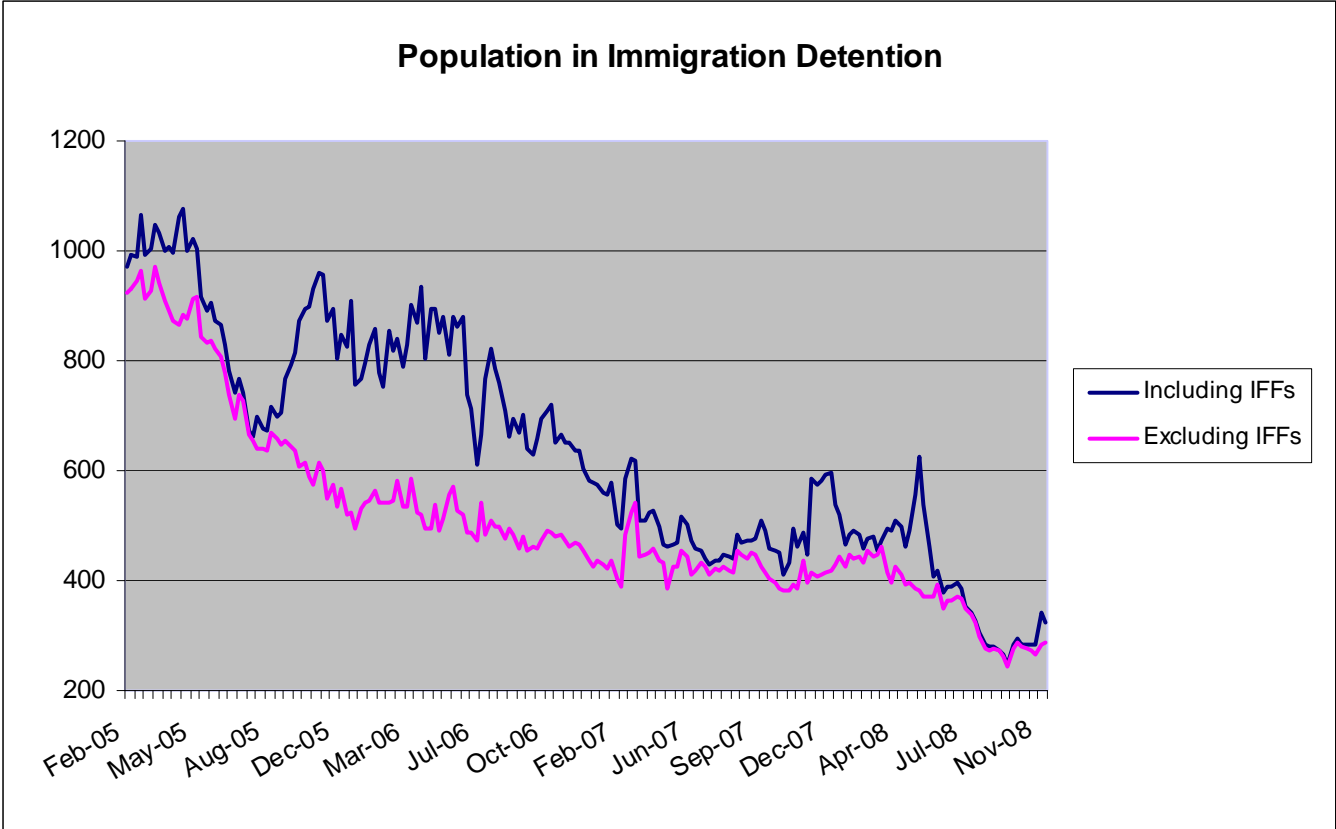
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	108	16		124	+7
Northern IDC (Darwin) (420)	25	1		26	-17
Maribyrnong IDC (70)	49	5		54	+8
Perth IDC (42)	9			9	-2
Christmas Island Facility (104)	14			14	0
<b>Total in IDCs (1004)</b>	<b>205</b>	<b>22</b>	<b>0</b>	<b>227</b>	<b>-4</b>
Sydney Immigration Residential Housing (34)	9	2	<b>0</b>	11	-1
Perth Immigration Residential Housing (12)	3		<b>1</b>	4	0
Brisbane Immigration Transit Accommodation (29)	1	1	<b>0</b>	2	-2
Melbourne Immigration Transit Accommodation (30)	2		<b>0</b>	2	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>15</b>	<b>3</b>	<b>1</b>	<b>19</b>	<b>-4</b>
Community Detention <sup>1</sup>	20	10	<b>18</b>	48	+5
Alternative Temporary Detention in the Community <sup>2</sup>	20	1	3	24	-15
Restricted on Board Vessels in Port <sup>3</sup>	4			4	0
<b>Total</b>	<b>264</b>	<b>36</b>	<b>22</b>	<b>322</b>	<b>-18</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

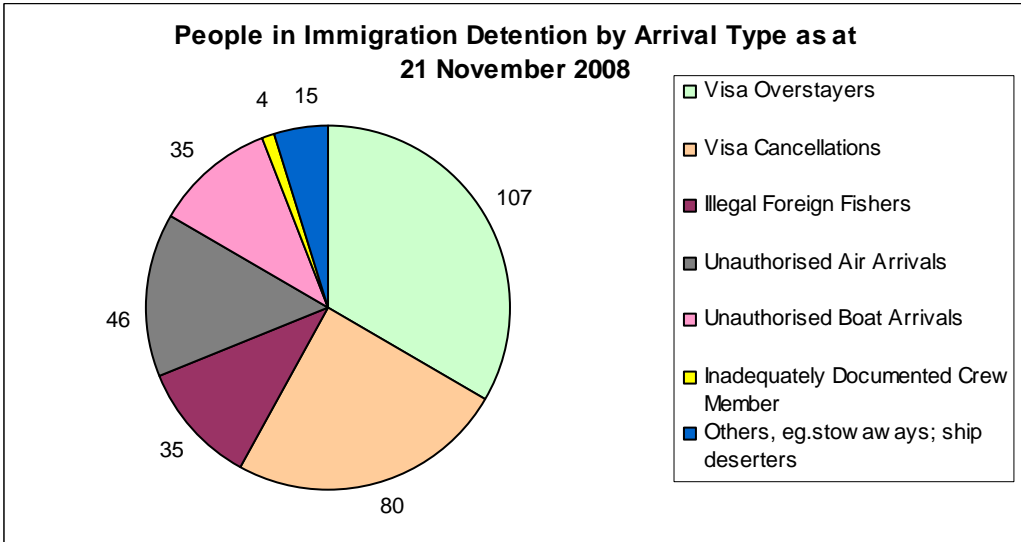
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 21 November 2008 there were 187 people (about 58 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 21 November 2008 was 81, representing about 25 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 21 November 2008 there were 217 people who had not applied for a protection visa while in immigration detention and 61 people who had their protection visa application refused. A further 17 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 27 were awaiting a decision from the Department on their protection visa application. These 27 had applied for protection after having been taken into immigration detention.

Figure 4

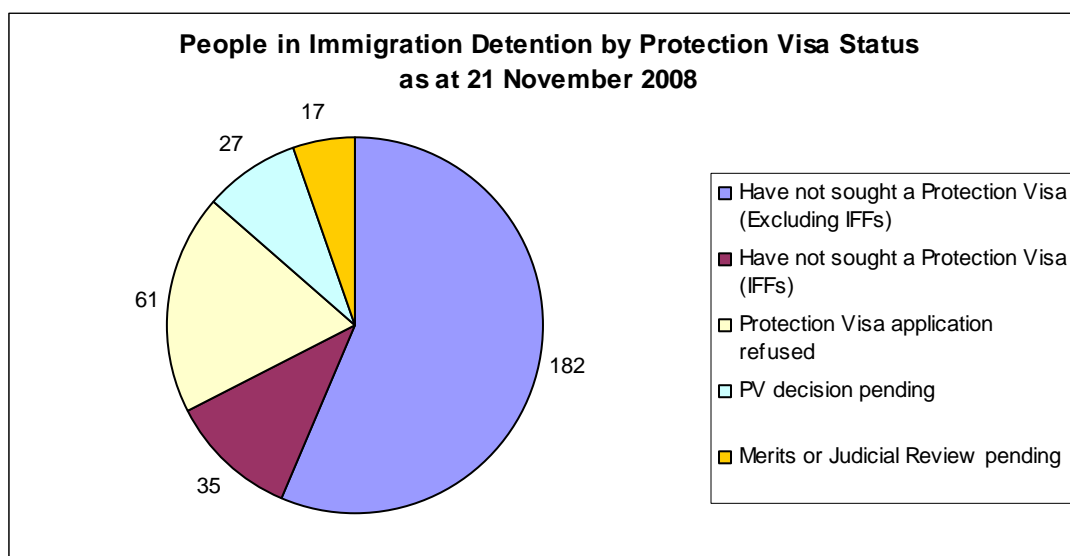


Figure 5

Location of people in immigration detention as at 21 November 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	189
Christmas Island Facility	14
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>203</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	15
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	4
Alternative Temporary Detention in the Community	13
Restricted on Board Vessels in Ports	4
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>36</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	39
Community Detention, Christmas Island	9
<b>Total in Community Detention Arrangements</b>	<b>48</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	24
Alternative Temporary Detention in the Community (IFFs)	11
<b>Total IFFs</b>	<b>35</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>322</b>

People in immigration detention by nationality as at 21 November 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	59	19	1	3	82
Indonesia	42	2	2	2	48
Afghanistan	21		7	1	29
Vietnam	18	2			20
New Zealand	15	2			17
South Korea	7	2			9
India	9				9
Iran	5	2		1	8
Iraq	5	1			6
Other	83	6	2	3	94
<b>Total</b>	<b>264</b>	<b>36</b>	<b>12</b>	<b>10</b>	<b>322</b>

Figure 7

Children in immigration detention as at 21 November 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	3
Community Detention	18
<b>Total</b>	<b>22</b>

As at 21 November 2008, there were 22 children (aged under 18 years) in immigration detention. 18 were detained in the community under residence determinations, three were on Christmas Island in alternative temporary detention in the community and one was in immigration residential housing.

Figure 8

Length of time in detention as at 21 November 2008		
Period Detained	Total	% of Total
7 days or less	26	8%
1 week - 1 month	55	17%
1 month - 3 months	72	22%
3 months - 6 months	35	11%
6 Months - 12 months	34	11%
12 months - 18 months	40	12%
18 months - 2 years	17	5%
Greater than 2 years	43	13%
<b>Total</b>		<b>100%</b>

Of the 322 people in immigration detention as at 21 November 2008, 153 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 28 November 2008

As at 28 November 2008, there were 25 children (aged under 18 years) in immigration detention. 18 were detained in the community under residence determinations, six were on Christmas Island in alternative temporary detention in the community, one was in immigration residential housing.

In total there were 334 people in immigration detention, including 49 in community detention. Of these 334 people, 35 were illegal foreign fishers.

Figure 1

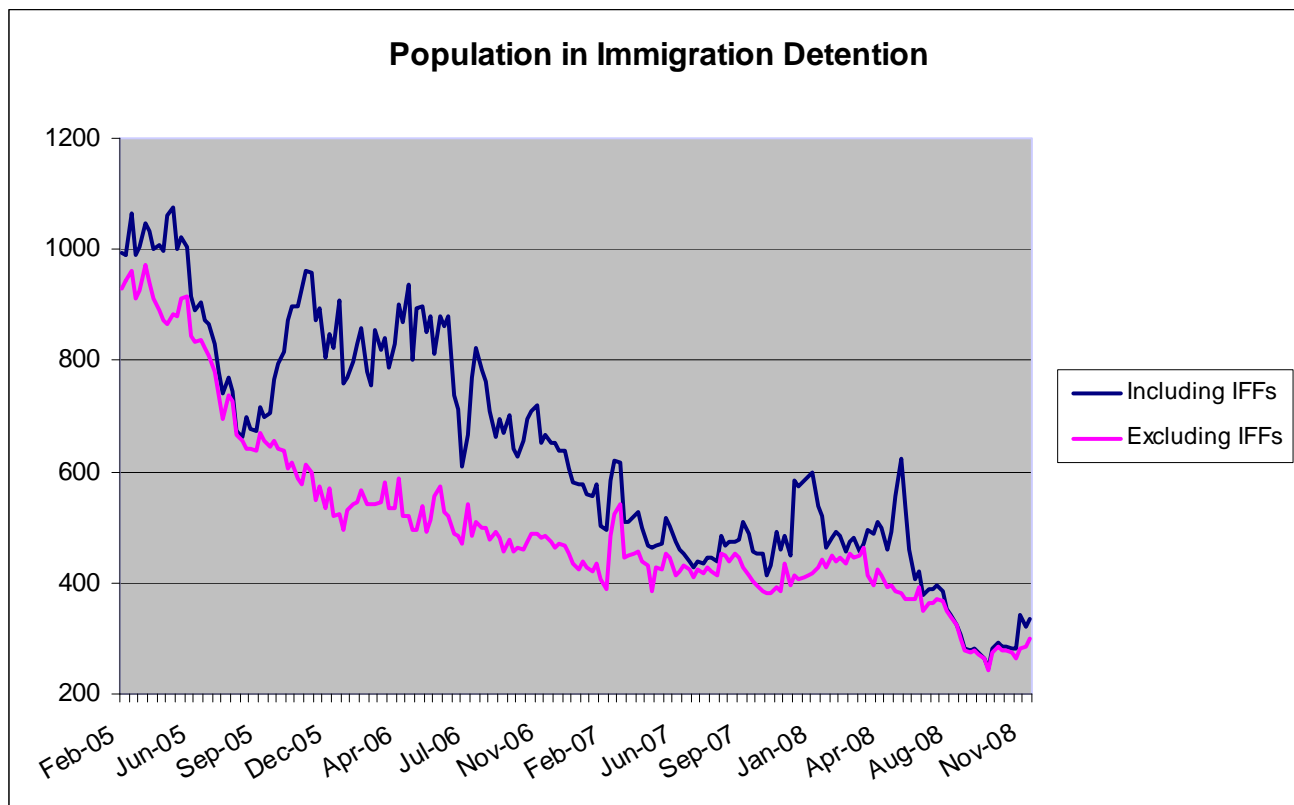
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	114	10		124	0
Northern IDC (Darwin) (420)	24			24	-2
Maribyrnong IDC (70)	52	5		57	+3
Perth IDC (42)	7			7	-2
Christmas Island Facility (104)	14			14	0
<b>Total in IDCs (1004)</b>	<b>211</b>	<b>15</b>	<b>0</b>	<b>226</b>	<b>-1</b>
Sydney Immigration Residential Housing (34)	8	3	0	11	0
Perth Immigration Residential Housing (12)	3		1	4	0
Brisbane Immigration Transit Accommodation (29)		1	0	1	-1
Melbourne Immigration Transit Accommodation (30)	3	1	0	4	+2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>14</b>	<b>5</b>	<b>1</b>	<b>20</b>	<b>+1</b>
Community Detention <sup>1</sup>	21	10	18	49	+1
Alternative Temporary Detention in the Community <sup>2</sup>	29	1	6	36	+12
Restricted on Board Vessels in Port <sup>3</sup>	3			3	-1
<b>Total</b>	<b>278</b>	<b>31</b>	<b>25</b>	<b>334</b>	<b>+12</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

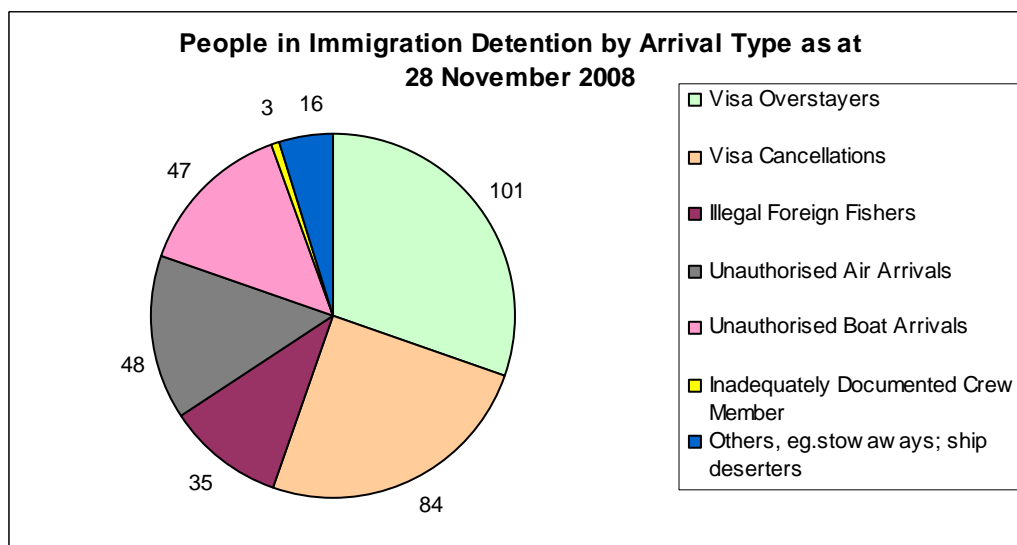
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 28 November 2008 there were 185 people (about 55 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 28 November 2008 was 95, representing about 28 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 28 November 2008 there were 229 people who had not applied for a protection visa while in immigration detention and 60 people who had their protection visa application refused. A further 16 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 29 were awaiting a decision from the Department on their protection visa application. These 29 had applied for protection after having been taken into immigration detention.

Figure 4

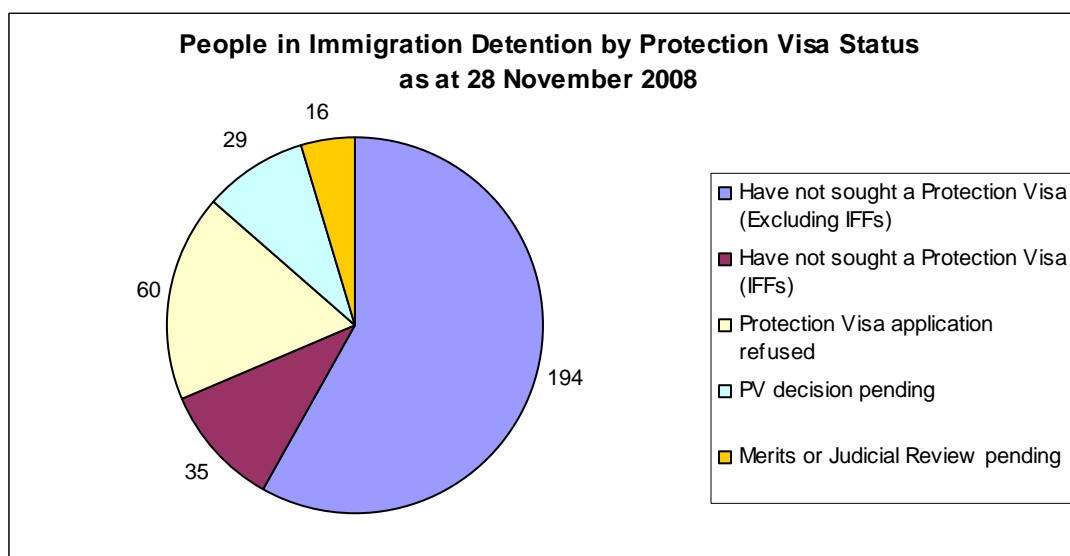


Figure 5

Location of people in immigration detention as at 28 November 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	188
Christmas Island Facility	14
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>202</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	15
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	5
Alternative Temporary Detention in the Community	25
Restricted on Board Vessels in Ports	3
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>48</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	9
<b>Total in Community Detention Arrangements</b>	<b>49</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	24
Alternative Temporary Detention in the Community (IFFs)	11
<b>Total IFFs</b>	<b>35</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>334</b>

People in immigration detention by nationality as at 28 November 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	56	16	1	3	76
Indonesia	43	2	3	2	50
Afghanistan	29		9	1	39
New Zealand	16	2			18
Vietnam	17				17
Malaysia	10	1			11
India	10				10
South Korea	7	2			9
Iran	5	2		1	8
Iraq	5	1			6
Other	80	5	2	3	90
<b>Total</b>	<b>277</b>	<b>31</b>	<b>15</b>	<b>10</b>	<b>334</b>

Figure 7

Children in immigration detention as at 28 November 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	6
Community Detention	18
<b>Total</b>	<b>25</b>

As at 28 November 2008, there were 25 children (aged under 18 years) in immigration detention. 18 were detained in the community under residence determinations, six were on Christmas Island in alternative temporary detention in the community, one was in immigration residential housing.

Figure 8

Length of time in detention as at 28 November 2008		
Period Detained	Total	% of Total
7 days or less	35	11%
1 week - 1 month	53	16%
1 month - 3 months	78	22%
3 months - 6 months	34	10%
6 Months - 12 months	37	11%
12 months - 18 months	35	11%
18 months - 2 years	19	6%
Greater than 2 years	43	13%
<b>Total</b>	<b>334</b>	<b>100%</b>

Of the 334 people in immigration detention as at 28 November 2008, 166 have been detained for less than three months.



## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 12 December 2008

As at 12 December 2008, there were 36 children (aged under 18 years) in immigration detention. 21 were detained in the community under residence determinations, 14 were in alternative temporary detention in the community and one was in immigration residential housing.

In total there were 450 people in immigration detention, including 52 in community detention. Of these 450 people, 41 were illegal foreign fishers.

Figure 1

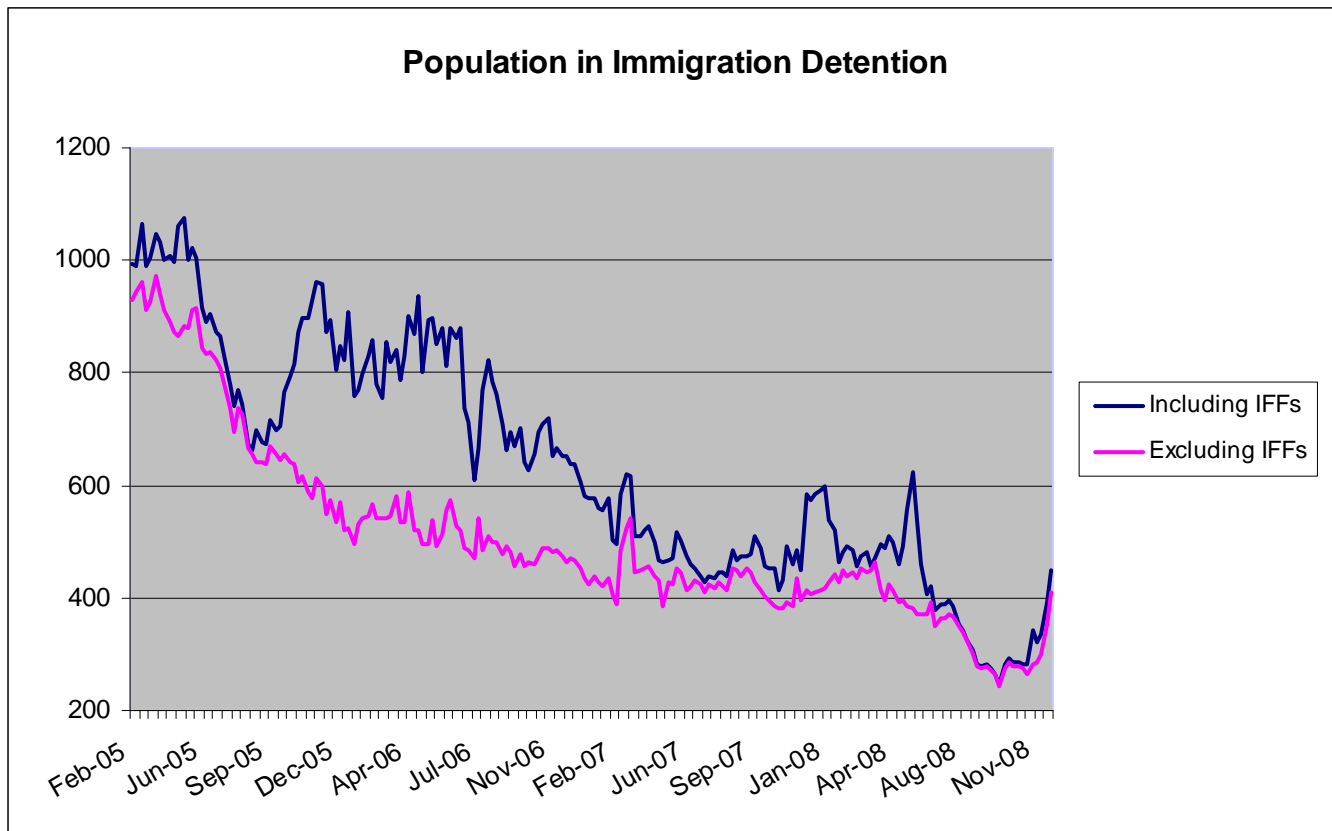
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from 28-11-08
Villawood IDC (368)	108	13		121	-3
Northern IDC (Darwin) (420)	34	0		34	+10
Maribyrnong IDC (70)	55	7		62	+5
Perth IDC (42)	11	1		12	+5
Christmas Island Facility (104)	14			14	0
<b>Total in IDCs (1004)</b>	<b>222</b>	<b>21</b>	<b>0</b>	<b>243</b>	<b>+17</b>
Sydney Immigration Residential Housing (34)	6	3	0	9	-2
Perth Immigration Residential Housing (12)	3		1	4	0
Brisbane Immigration Transit Accommodation (29)	3		0	3	+2
Melbourne Immigration Transit Accommodation (30)	12	6	0	18	+14
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>24</b>	<b>9</b>	<b>1</b>	<b>34</b>	<b>+14</b>
Community Detention <sup>1</sup>	21	10	21	52	+3
Alternative Temporary Detention in the Community <sup>2</sup>	102	5	14	121	+85
Restricted on Board Vessels in Port <sup>3</sup>	0			0	-3
<b>Total</b>	<b>369</b>	<b>45</b>	<b>36</b>	<b>450</b>	<b>+116</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

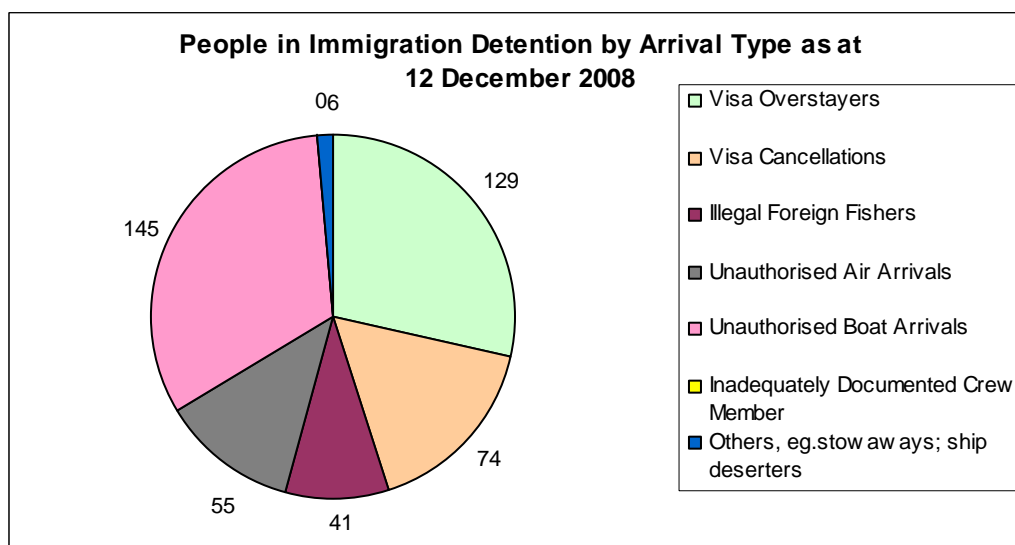
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 12 December 2008 there were 203 people (about 45 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 12 December 2008 was 200, representing about 44 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 12 December 2008 there were 350 people who had not applied for a protection visa while in immigration detention and 55 people who had their protection visa application refused. A further 17 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 28 were awaiting a decision from the Department on their protection visa application. These 28 had applied for protection after having been taken into immigration detention.

Figure 4

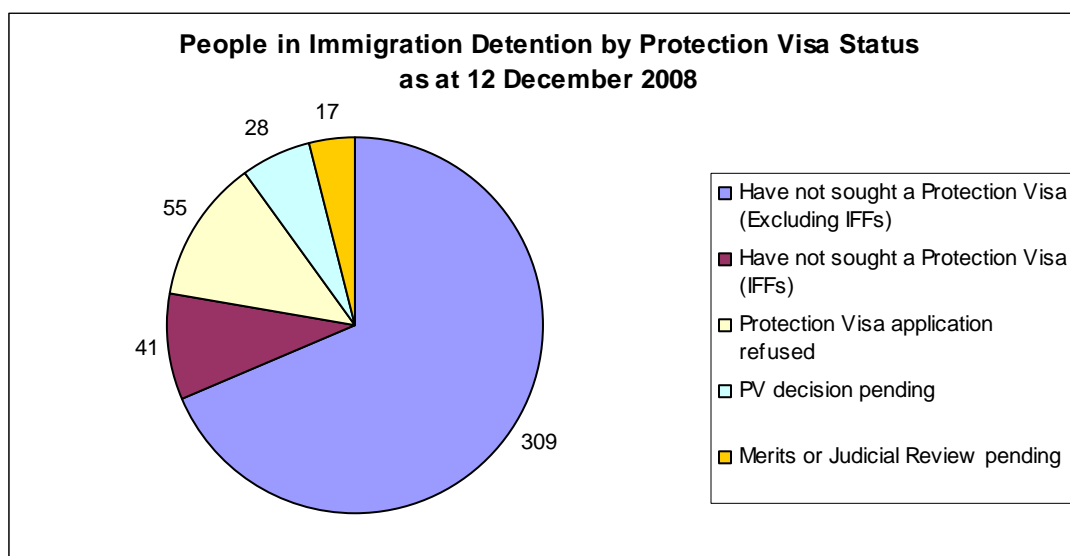


Figure 5

Location of people in immigration detention as at 12 December 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	195
Christmas Island Facility	14
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>209</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	13
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	21
Alternative Temporary Detention in the Community	114
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>148</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	18
<b>Total in Community Detention Arrangements</b>	<b>52</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	34
Alternative Temporary Detention in the Community (IFFs)	7
<b>Total IFFs</b>	<b>41</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>450</b>

Figure 6

People in immigration detention by nationality as at 12 December 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	78	3	17	1	99
China, People's Republic of	53	14	1	1	69
Indonesia	47	2	3	2	54
Malaysia	27	9			36
Iraq	12	3	2	2	19
New Zealand	15	2			17
Sri Lanka	17				17
Vietnam	16				16
Iran	10	3		1	14
India	7	3			10
Other	87	6	3	3	99
<b>Total</b>	<b>369</b>	<b>45</b>	<b>26</b>	<b>10</b>	<b>450</b>

Figure 7

Children in immigration detention as at 12 December 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	14
Community Detention	21
<b>Total</b>	<b>36</b>

As at 12 December 2008, there were 36 children (aged under 18 years) in immigration detention. 21 were detained in the community under residence determinations, 14 were in alternative temporary detention in the community and one was in immigration residential housing.

Figure 8

Length of time in detention as at 12 December 2008		
Period Detained	Total	% of Total
7 days or less	127	28.2%
1 week - 1 month	90	20.0%
1 month - 3 months	83	18.4%
3 months - 6 months	31	6.9%
6 Months - 12 months	34	7.6%
12 months - 18 months	33	7.3%
18 months - 2 years	14	3.2%
Greater than 2 years	38	8.4%
<b>Total</b>	<b>450</b>	<b>100%</b>

Of the 450 people in immigration detention as at 12 December 2008, 300 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 26 December 2008

As at 26 December 2008, there were 42 children (aged under 18 years) in immigration detention. 21 were detained in the community under residence determinations, 20 were in alternative temporary detention in the community and one was in immigration residential housing.

In total there were 432 people in immigration detention, including 66 in community detention. Of these 432 people, 20 were illegal foreign fishers.

Figure 1

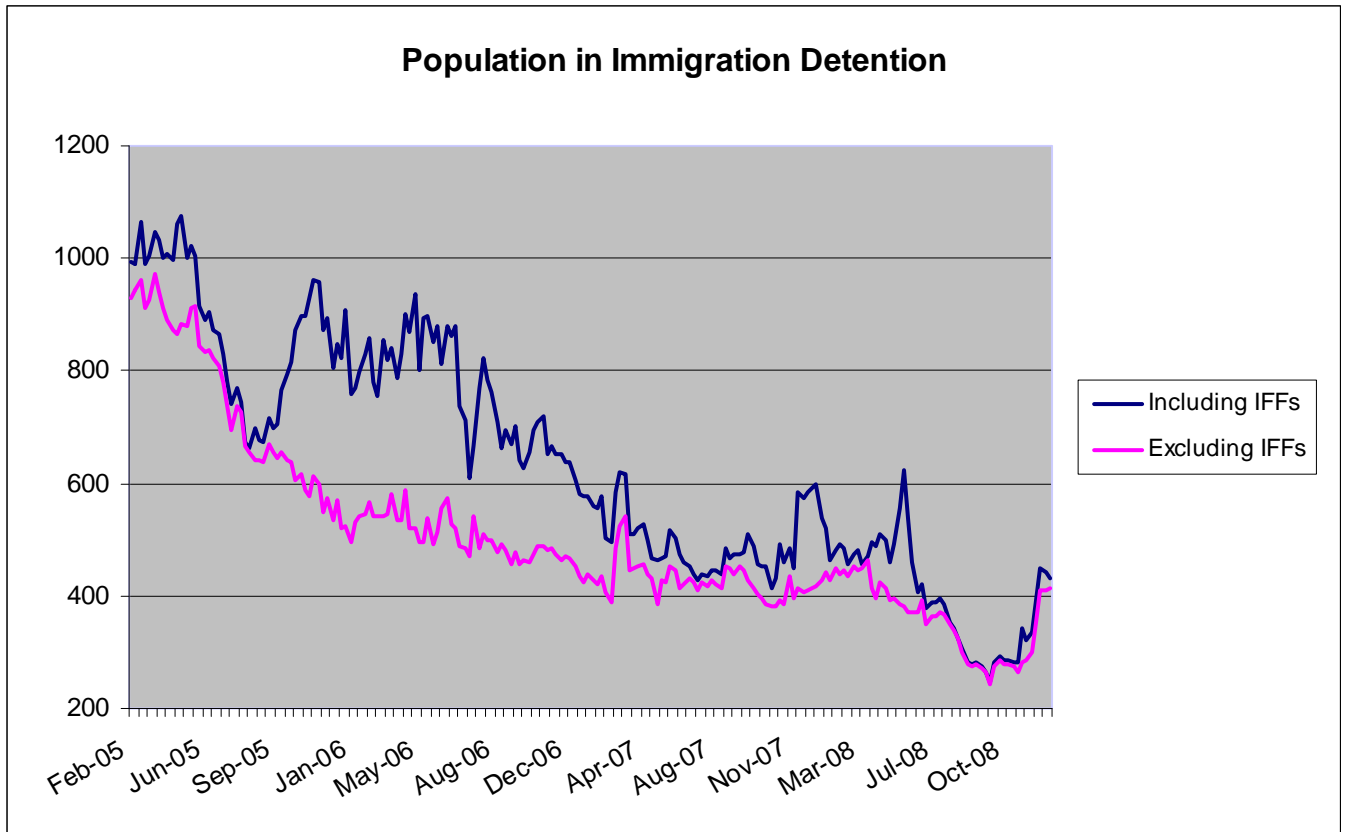
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from 12 December
Villawood IDC (368)	110	11		121	0
Northern IDC (Darwin) (420)	15	0		15	-19
Maribyrnong IDC (70)	42	6		48	-14
Perth IDC (42)	9	1		10	-2
Christmas Island IDC (104)	107			107	+93
<b>Total in IDCs (1004)</b>	<b>283</b>	<b>18</b>	<b>0</b>	<b>301</b>	<b>+58</b>
Sydney Immigration Residential Housing (34)	7	2	0	9	0
Perth Immigration Residential Housing (12)	4		1	5	+1
Brisbane Immigration Transit Accommodation (29)	4	1	0	5	+2
Melbourne Immigration Transit Accommodation (30)	2		0	2	-16
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>17</b>	<b>3</b>	<b>1</b>	<b>21</b>	<b>-13</b>
Community Detention <sup>1</sup>	35	10	21	66	+14
Alternative Temporary Detention in the Community <sup>2</sup>	19	5	20	44	-77
Restricted on Board Vessels in Port <sup>3</sup>	0			0	0
<b>Total</b>	<b>354</b>	<b>36</b>	<b>42</b>	<b>432</b>	<b>-18</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

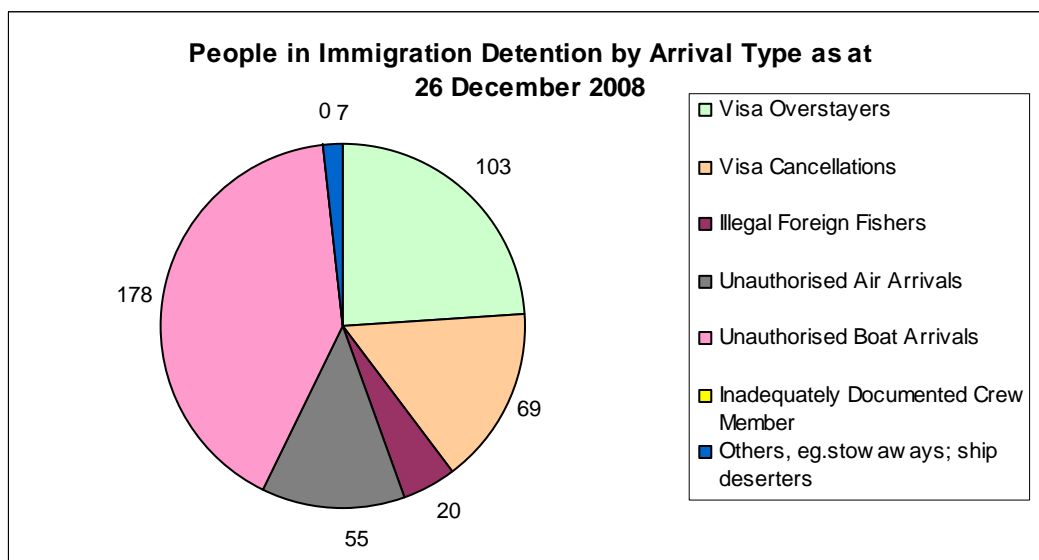
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 26 December 2008 there were 172 people (about 40 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 26 December 2008 was 233, representing about 54 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 26 December 2008 there were 333 people who had not applied for a protection visa while in immigration detention and 53 people who had their protection visa application refused. A further 15 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 31 were awaiting a decision from the Department on their protection visa application. These 31 had applied for protection after having been taken into immigration detention.

Figure 4

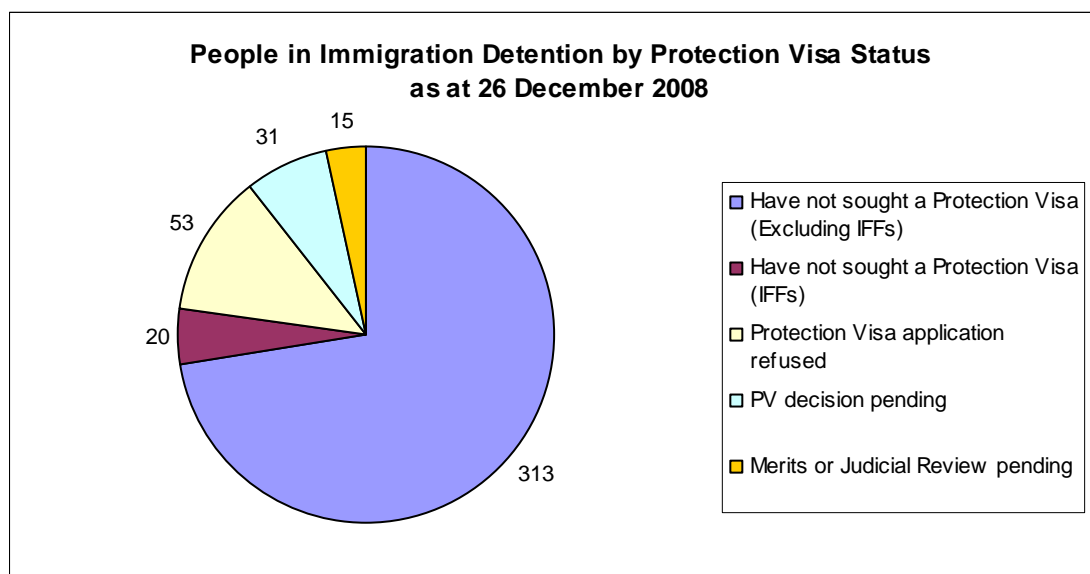


Figure 5

Location of people in immigration detention as at 26 December 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	179
Christmas Island Facility	107
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>286</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	14
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	7
Alternative Temporary Detention in the Community	39
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>60</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	32
<b>Total in Community Detention Arrangements</b>	<b>66</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	15
Alternative Temporary Detention in the Community (IFFs)	5
<b>Total IFFs</b>	<b>20</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>432</b>

Figure 6

People in immigration detention by nationality as at 26 December 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	91	3	24	1	119
China, People's Republic of	48	16	1	1	66
Indonesia	30	2	3	2	37
Iraq	17	4	3	2	26
Sri Lanka	19	0	0	0	19
Iran	13	3	0	1	17
New Zealand	14	2	0	0	16
Vietnam	15	0	0	0	15
Korea, Rep Of (Sth)	8	3	0	0	11
India	8	2	0	0	10
Other	90	2	2	2	96
<b>Total</b>	<b>353</b>	<b>37</b>	<b>33</b>	<b>9</b>	<b>432</b>

Figure 7

Children in immigration detention as at 26 December 2008	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	20
Community Detention	21
<b>Total</b>	<b>42</b>

As at 26 December 2008, there were 42 children (aged under 18 years) in immigration detention. 21 were detained in the community under residence determinations, 20 were in alternative temporary detention in the community and one was in immigration residential housing.

Figure 8

Length of time in detention as at 26 December 2008		
Period Detained	Total	% of Total
7 days or less	54	12.5%
1 week - 1 month	148	34.3%
1 month - 3 months	92	21.3%
3 months - 6 months	28	6.5%
6 Months - 12 months	30	6.9%
12 months - 18 months	28	6.5%
18 months - 2 years	15	3.5%
Greater than 2 years	37	8.5%
<b>Total</b>	<b>432</b>	<b>100%</b>

Of the 432 people in immigration detention as at 26 December 2008, 294 have been detained for less than three months.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 21 March 2008*

As at 21 March 2008, there were 472 people in immigration detention, including 38 in community detention. Of these 472 people, ten were illegal foreign fishers (IFFs); eight illegal foreign fishers were in the Northern Immigration Detention Centre and two were in prison serving custodial sentences. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

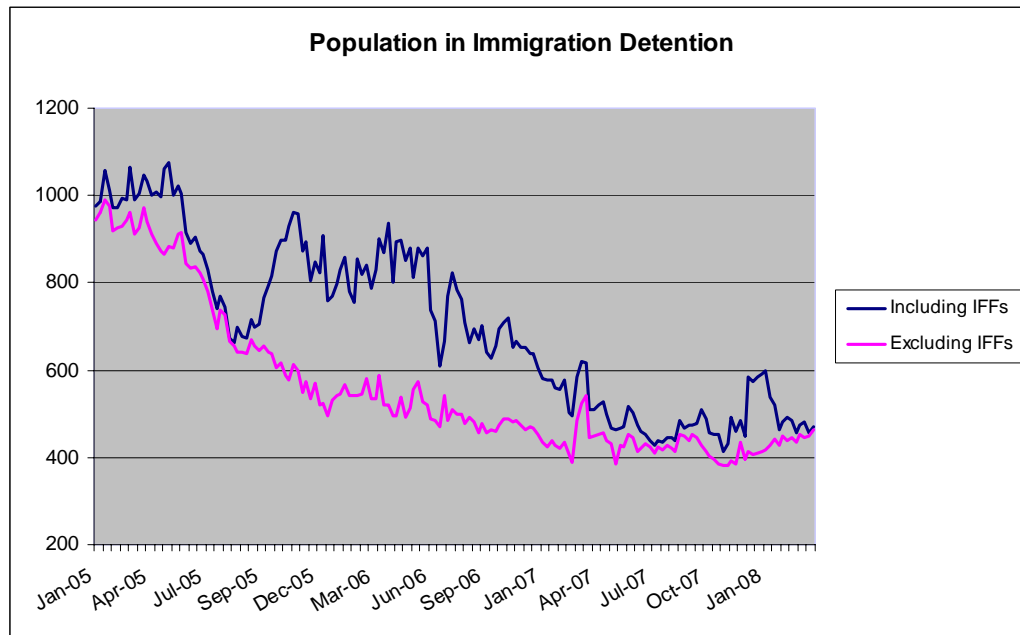
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	237	26		263	-8
Northern IDC (Darwin) (420)	8	0		8	+2
Maribyrnong IDC (70)	56	13		69	+6
Perth IDC (42)	21	1		22	+5
Christmas Island IDC (104)	2			2	0
Sydney Immigration Residential Housing (34)	8	3		11	+1
Perth Immigration Residential Housing (12)	1	1		2	-2
Brisbane Immigration Transit Accommodation (21)	2			2	+2
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>335</b>	<b>44</b>		<b>379</b>	<b>+6</b>
Community Detention <sup>1</sup>	18	7	13	38	0
Alternative Temporary Detention in Community <sup>2</sup>	8	1		9	-12
Restricted on Board Vessels in Port <sup>3</sup>	46			46	+22
<b>Total</b>	<b>407</b>	<b>52</b>	<b>13</b>	<b>472</b>	<b>+16</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

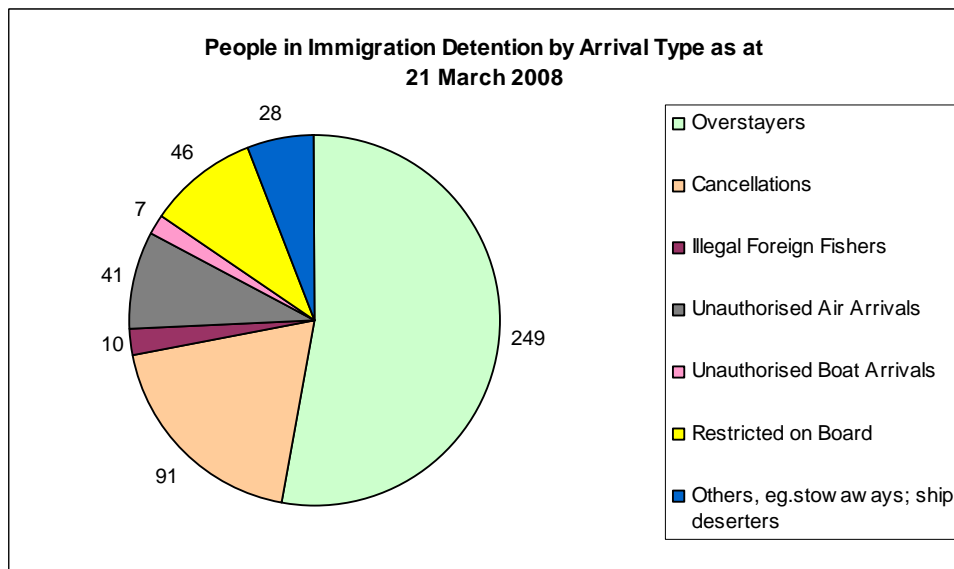
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 472 people in immigration detention, 340 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 472 people in immigration detention, 7 were unauthorised boat arrivals and 41 were unauthorised air arrivals.

There were 46 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 81 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 19 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

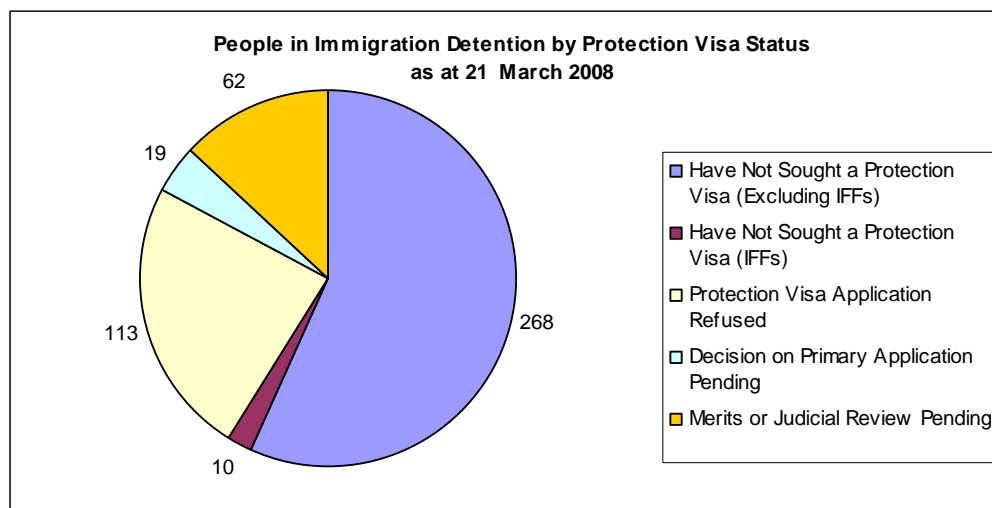


Figure 5

Location of people in immigration detention as at 21 March 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	354
Christmas Island Immigration Detention Centre	2
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>356</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	13
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	53
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>68</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	8
Alternative Temporary Detention in the Community	2
<b>Total IFF</b>	<b>10</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>472</b>

Figure 6

People in immigration detention by nationality as at 21 March 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	112	26	1	1	140
Indonesia	25	2	2	2	31
Vietnam	25	3			28
Malaysia	19	6			25
Egypt	22				22
India	22				22
New Zealand	18	2			20
United Kingdom	14				14
Bangladesh	9		1		10
Korea, Republic of (STH)	8	2			10
Pakistan	10				10
Other	123	11	2	4	140
<b>Total</b>	<b>407</b>	<b>52</b>	<b>6</b>	<b>7</b>	<b>472</b>

Figure 7

Children in immigration detention as at 21 March 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	13
<b>Total</b>	<b>13</b>

As at 21 March 2008 there were 13 children living in community detention. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 21 March 2008		
Period Detained	Total	% of Total
7 days or less	71	15%
1 week - 1 month	55	12%
1 month - 3 months	63	13%
3 months - 6 months	47	10%
6 Months - 12 months	80	17%
12 months - 18 months	62	13%
18 months - 2 years	27	6%
Greater than 2 years	67	14%
<b>Total</b>	<b>472</b>	<b>100%</b>

Of the 472 people in immigration detention, 189 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 22 February 2008*

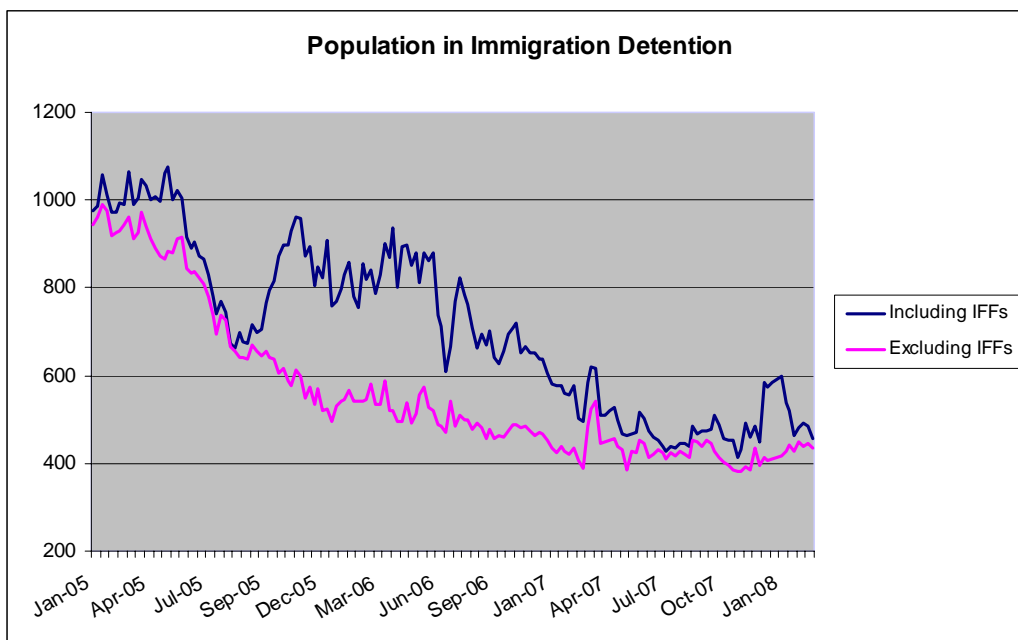
As at 22 February 2008, there were 458 people in immigration detention, including 44 in community detention. Of these 458 people, 24 were illegal foreign fishers (IFFs); 21 illegal foreign fishers were in the Northern Immigration Detention Centre, two were in prison serving custodial sentences, and one illegal foreign fisher minor was accommodated in a private apartment. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Place of immigration detention	Men	Women	Children	Total
Villawood IDC	249	29		278
Northern IDC (Darwin)	21			21
Maribyrnong IDC	42	6		48
Perth IDC	8			8
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	8	3	2	13
Perth Immigration Residential Housing	3	2		5
Brisbane Immigration Transit Accommodation	4			4
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>337</b>	<b>40</b>	<b>2</b>	<b>379</b>
Community Detention <sup>1</sup>	17	9	18	44
Alternative Temporary Detention in Community <sup>2</sup>	8	1	1	10
Restricted on Board Vessels in Port <sup>3</sup>	25			25
<b>Total</b>	<b>387</b>	<b>50</b>	<b>21</b>	<b>458</b>

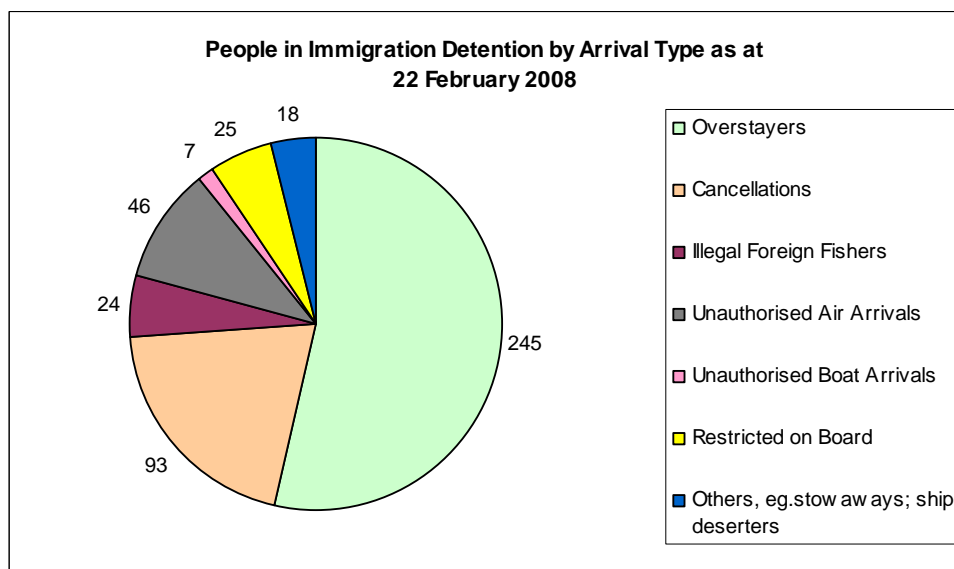
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.



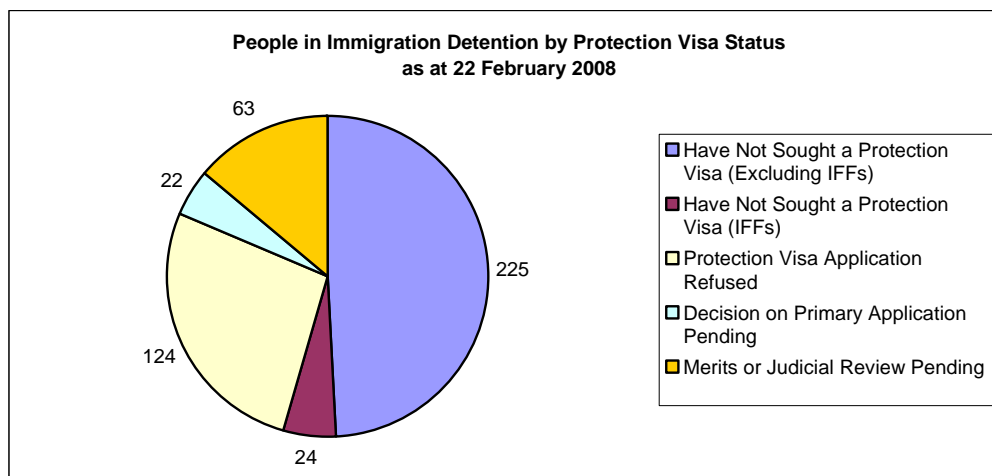
Of the 458 people in immigration detention, 338 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



Of the 458 people in immigration detention, 7 were unauthorised boat arrivals and 46 were unauthorised air arrivals.

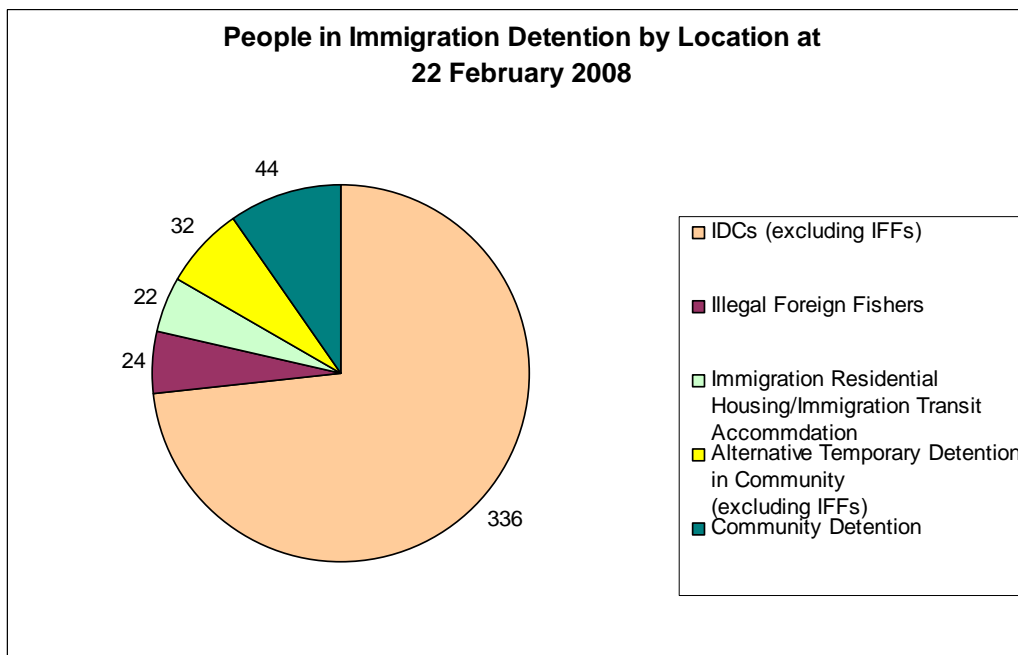
There were 25 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 85 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 22 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 458 people in immigration detention, 152 have been detained for less than three months.

As at 22 February 2008 there were 18 children living in community detention, two children in immigration residential housing and one child living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 25 January 2008*

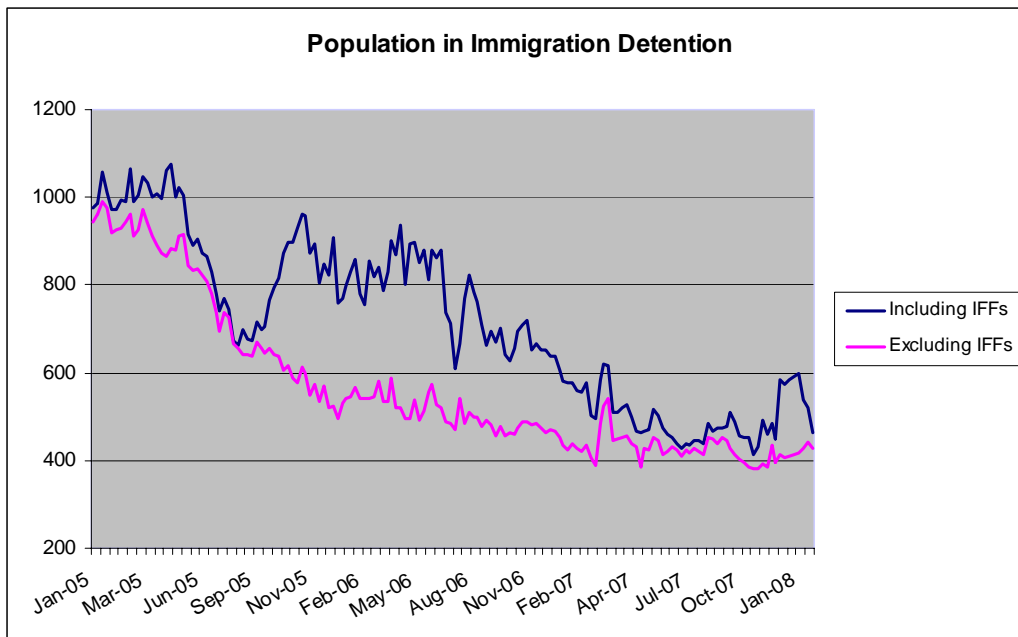
As at 25 January 2008, there were 464 people in immigration detention, including 43 in community detention. Of these 464 people, 37 were illegal foreign fishers (IFFs). Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Place of detention	Men	Women	Children	Total
Villawood IDC	233	32		265
Northern IDC (Darwin)	26			26
Maribyrnong IDC	46	6		52
Perth IDC	10			10
Christmas Island IDC	2			2
Sydney Immigration Residential Housing	7	2		9
Perth Immigration Residential Housing	5	1		6
Brisbane Immigration Transit Accommodation	2			2
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>331</b>	<b>41</b>		<b>372</b>
Community Detention <sup>1</sup>	16	9	18	43
Alternative Temporary Detention in Community <sup>2</sup>	42	4	3	49
<b>Total</b>	<b>389</b>	<b>54</b>	<b>21</b>	<b>464</b>

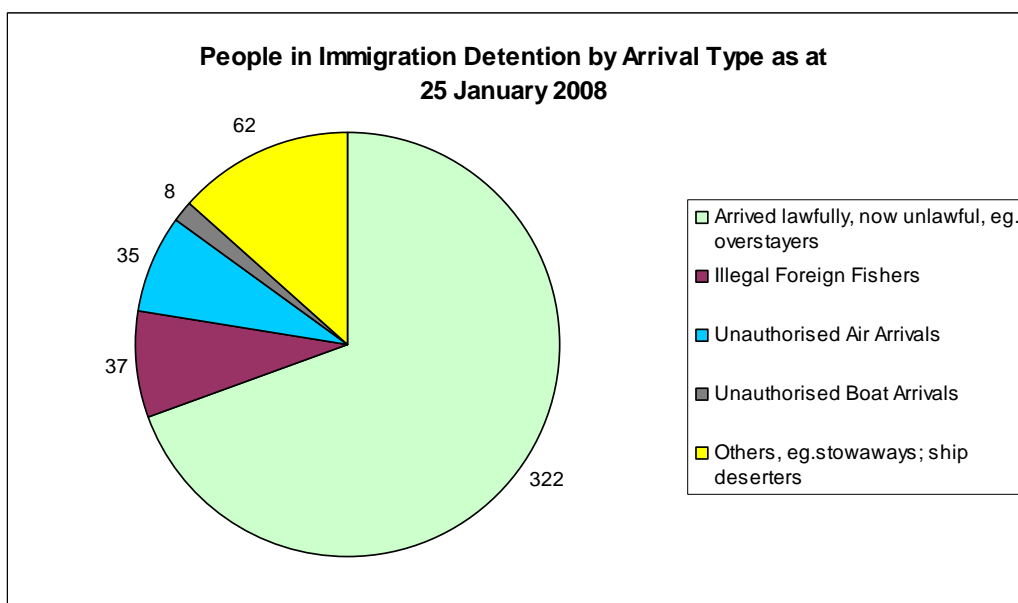
<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.



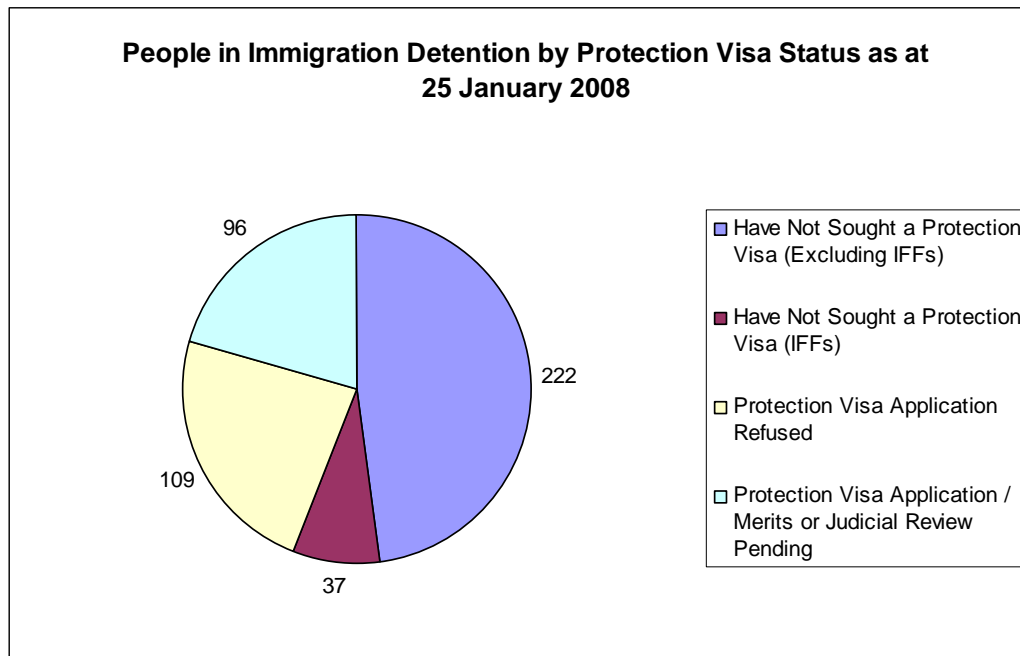


Of the 464 people in immigration detention, 322 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.



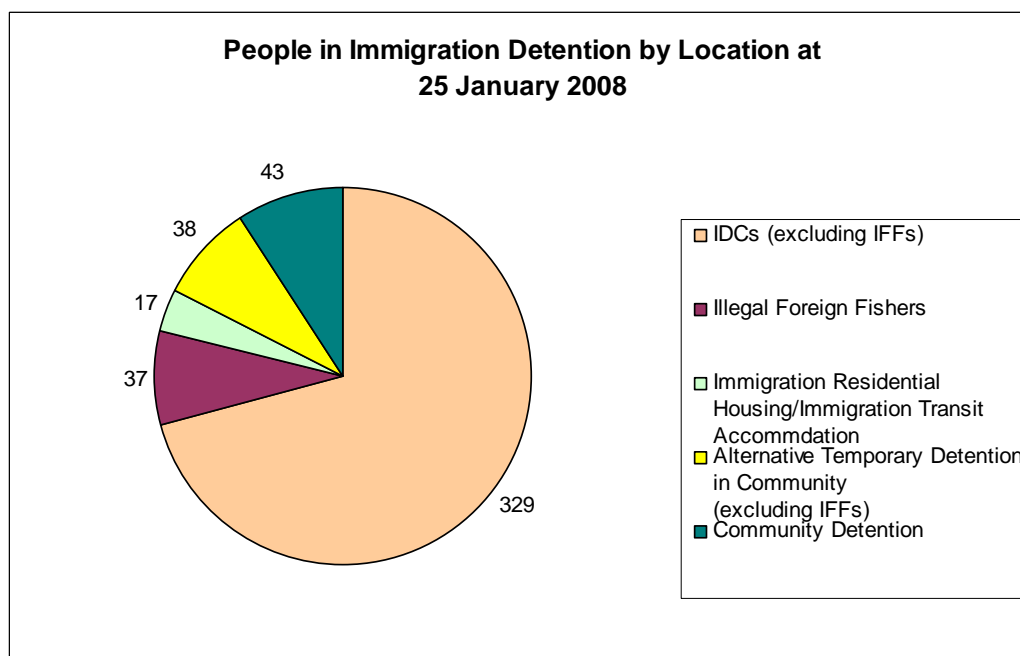
Of the 464 people in immigration detention, 8 were unauthorised boat arrivals and 35 were unauthorised air arrivals.

In immigration detention 96 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 21 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.



Of the 464 people in immigration detention, 178 have been detained for less than three months.

As at 25 January 2008 there were 18 children living in community detention and three children living in alternative temporary detention in the community. There are no children in immigration detention centres.



## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 25 April 2008*

As at 25 April 2008, there were 461 people in immigration detention, including 37 in community detention. Of these 461 people, 69 were illegal foreign fishers (IFFs); 48 illegal foreign fishers were in the Northern Immigration Detention Centre, 20 were in prison and one was in hospital. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

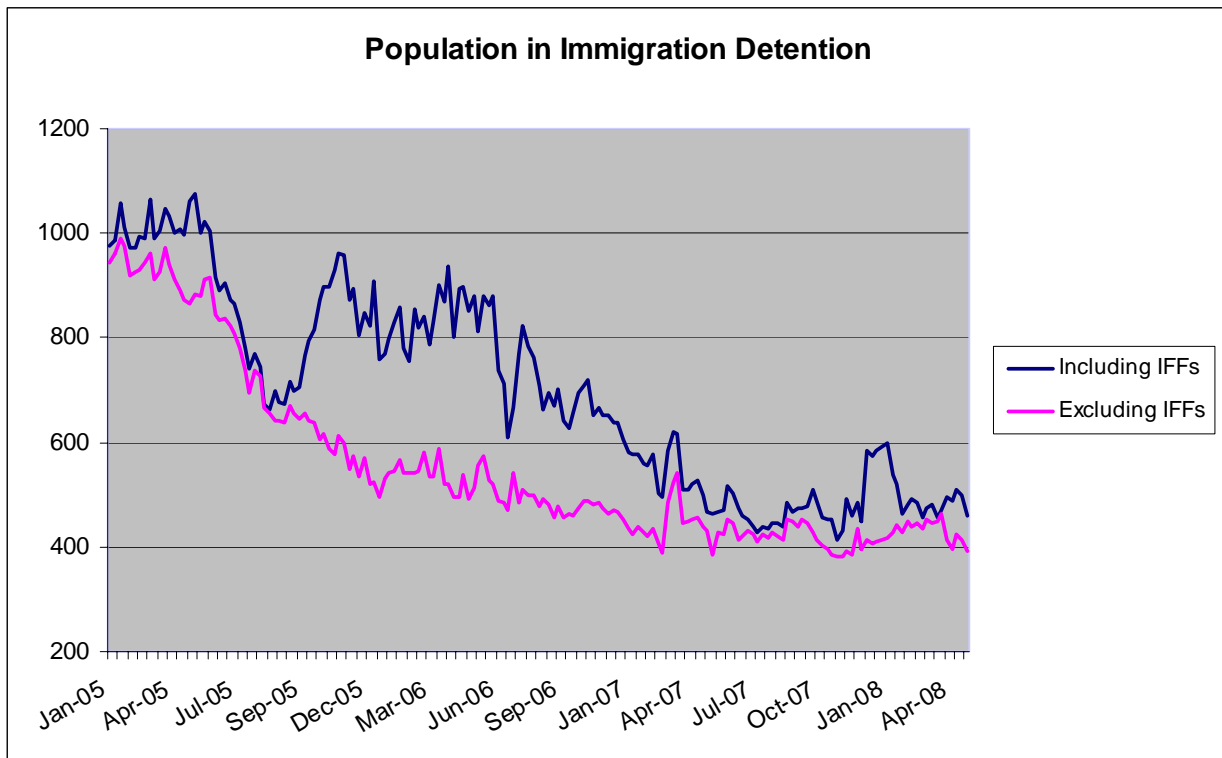
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	216	26		242	-9
Northern IDC (Darwin) (420)	48			48	-17
Maribyrnong IDC (70)	53	10		63	+4
Perth IDC (42)	20	3		23	-7
Christmas Island IDC (104)				0	0
Sydney Immigration Residential Housing (34)	12	4	2	18	-1
Perth Immigration Residential Housing (12)	3	2		5	0
Brisbane Immigration Transit Accommodation (21)	1	1		2	+1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>353</b>	<b>46</b>	<b>2</b>	<b>401</b>	<b>-29</b>
Community Detention <sup>1</sup>	17	7	13	37	+1
Alternative Temporary Detention in Community <sup>2</sup>	23			23	-11
Restricted on Board Vessels in Port <sup>3</sup>				0	0
<b>Total</b>	<b>393</b>	<b>53</b>	<b>15</b>	<b>461</b>	<b>-39</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

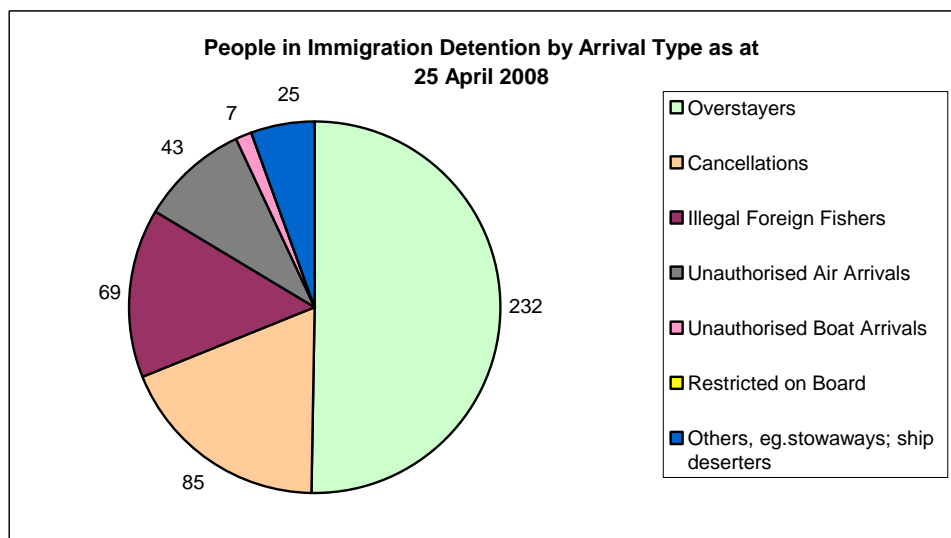
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 461 people in immigration detention, 317 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 461 people in immigration detention, seven were unauthorised boat arrivals and 43 were unauthorised air arrivals.

In immigration detention 84 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 29 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

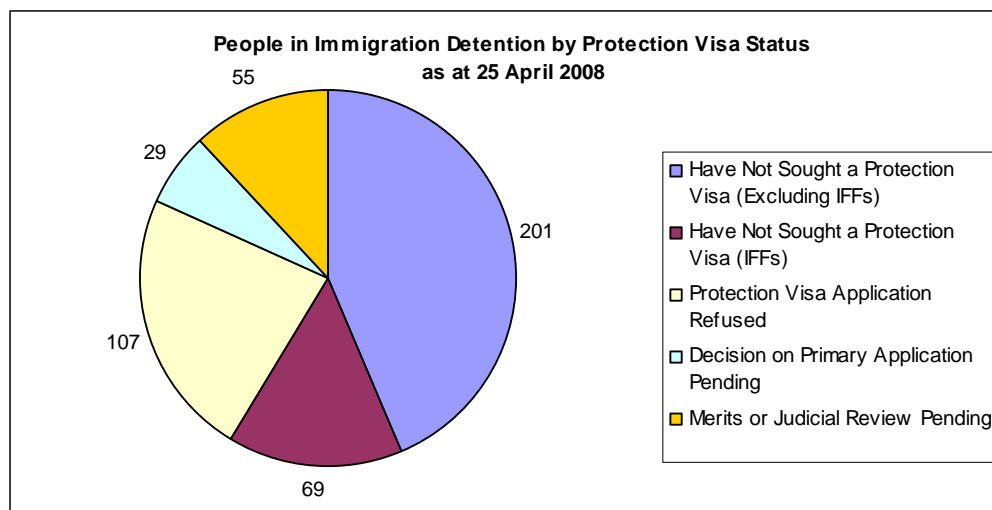


Figure 5

Location of people in immigration detention as at 25 April 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	328
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>328</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	23
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>27</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	33
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>37</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	48
Alternative Temporary Detention in the Community	21
<b>Total IFF</b>	<b>69</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>461</b>

Figure 6

People in immigration detention by nationality as at 25 April 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	115	26	1	3	145
Indonesia	60	3	2	2	67
Vietnam	25	5			30
New Zealand	17	2			19
India	15				15
United Kingdom	12				12
Philippines	5	5			10
Pakistan	9				9
Malaysia	6	2			8
Bangladesh	7		1		8
Korea, Republic of (STH)	6	2			8
Other	116	8	2	4	130
<b>Total</b>	<b>393</b>	<b>53</b>	<b>6</b>	<b>9</b>	<b>461</b>

Figure 7

Children in immigration detention as at 25 April 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	
Community Detention	13
<b>Total</b>	<b>15</b>

As at 25 April 2008 there were 13 children in community detention, and two children in immigration residential housing. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 25 April 2008		
Period Detained	Total	% of Total
7 days or less	22	5%
1 week - 1 month	88	19%
1 month - 3 months	68	15%
3 months - 6 months	55	12%
6 Months - 12 months	76	16%
12 months - 18 months	42	9%
18 months - 2 years	42	9%
Greater than 2 years	68	15%
<b>Total</b>	<b>461</b>	<b>100%</b>

Of the 461 people in immigration detention, 178 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 28 March 2008*

As at 28 March 2008, there were 494 people in immigration detention, including 38 in community detention. Of these 494 people, 83 were illegal foreign fishers (IFFs); 53 illegal foreign fishers were in the Northern Immigration Detention Centre, seven were in prison, one was in hospital and there were eight adults and 14 minors in alternative temporary detention in the community. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

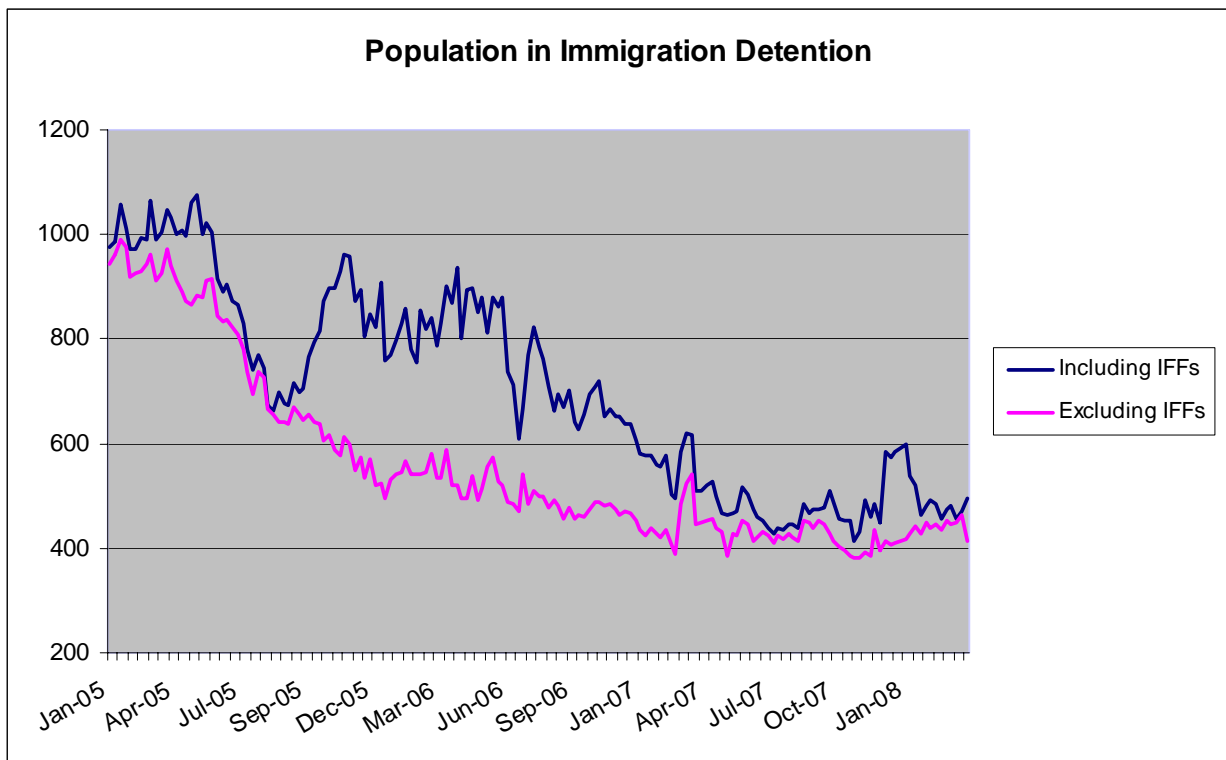
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	237	21		258	-5
Northern IDC (Darwin) (420)	53			53	+45
Maribyrnong IDC (70)	57	13		70	+1
Perth IDC (42)	21	1		22	0
Christmas Island IDC (104)				0	-2
Sydney Immigration Residential Housing (34)	8	3	1	12	+1
Perth Immigration Residential Housing (12)	1	1		2	0
Brisbane Immigration Transit Accommodation (21)	2			2	0
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>379</b>	<b>39</b>	<b>1</b>	<b>419</b>	<b>+40</b>
Community Detention <sup>1</sup>	18	7	13	38	0
Alternative Temporary Detention in Community <sup>2</sup>	18		14	32	+23
Restricted on Board Vessels in Port <sup>3</sup>	5			5	-41
<b>Total</b>	<b>420</b>	<b>46</b>	<b>28</b>	<b>494</b>	<b>+22</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

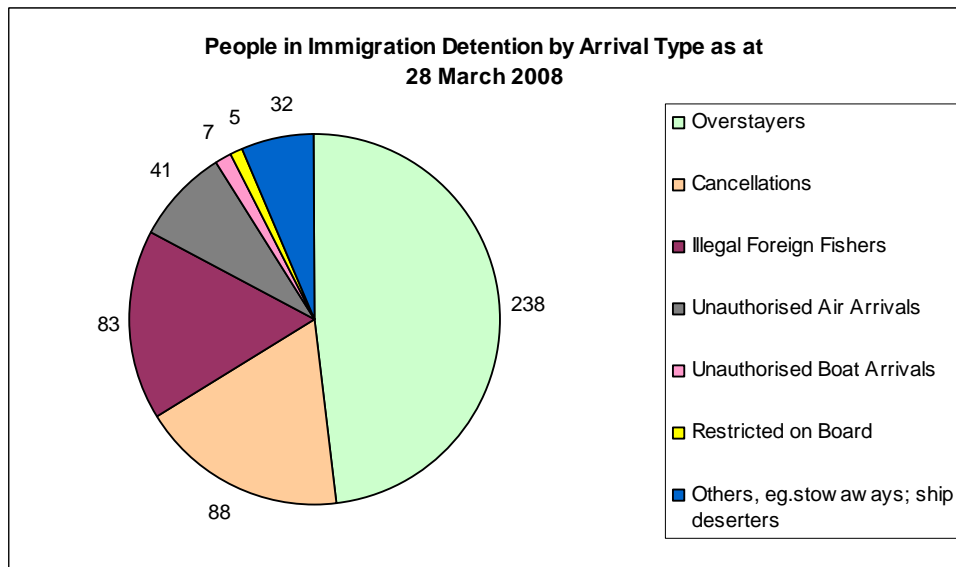
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 494 people in immigration detention, 326 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 494 people in immigration detention, 7 were unauthorised boat arrivals and 41 were unauthorised air arrivals.

There were 5 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.



In immigration detention 80 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 22 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

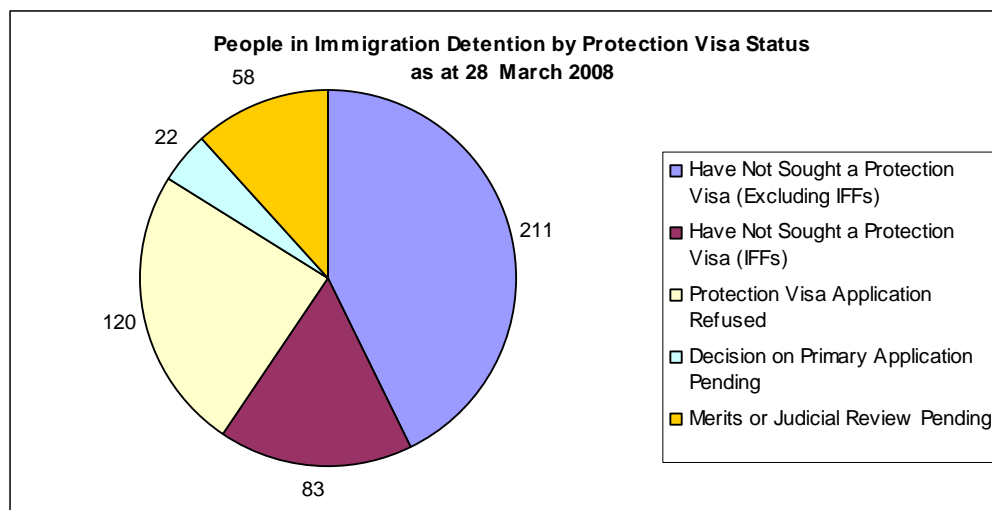


Figure 5

Location of people in immigration detention as at 28 March 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	350
Christmas Island Immigration Detention Centre	0
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>350</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	14
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	7
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>23</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	34
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	53
Alternative Temporary Detention in the Community	30
<b>Total IFF</b>	<b>83</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>494</b>

Figure 6

People in immigration detention by nationality as at 28 March 2008					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	111	24	1	2	138
Indonesia	80	2	16	2	100
Vietnam	25	3			28
India	22				22
New Zealand	19	2			21
Malaysia	12	5			17
United Kingdom	14				14
Bangladesh	10		1		11
Korea, Republic of (STH)	7	2			9
Pakistan	9				9
Other	111	8	2	4	125
<b>Total</b>	<b>420</b>	<b>46</b>	<b>20</b>	<b>8</b>	<b>494</b>

Figure 7

Children in immigration detention as at 28 March 2008	
Type	Total
Immigration Detention Centres	
Immigration Residential Housing	1
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	14
Community Detention	13
<b>Total</b>	<b>28</b>

As at 28 March 2008 there were 13 children living in community detention, one child in immigration residential housing and 14 unaccompanied minors living in alternative temporary detention in the community. There are no children in immigration detention centres.

Figure 8

Length of time in detention as at 28 March 2008		
Period Detained	Total	% of Total
7 days or less	70	14%
1 week - 1 month	89	18%
1 month - 3 months	54	11%
3 months - 6 months	42	9%
6 Months - 12 months	83	17%
12 months - 18 months	59	12%
18 months - 2 years	26	5%
Greater than 2 years	71	14%
<b>Total</b>	<b>494</b>	<b>100%</b>

Of the 494 people in immigration detention, 213 have been detained for less than three months.

## DETENTION STATISTICS SUMMARY

*Detention and Offshore Services Division, DIAC - As at 29 February 2008*

As at 29 February 2008, there were 475 people in immigration detention, including 44 in community detention. Of these 475 people, 21 were illegal foreign fishers (IFFs); 16 illegal foreign fishers were in the Northern Immigration Detention Centre, four were in prison serving custodial sentences, and one illegal foreign fisher minor was accommodated in a private apartment. Most of the IFFs remain in immigration detention for only a short period of time, pending their removal from Australia.

Figure 1

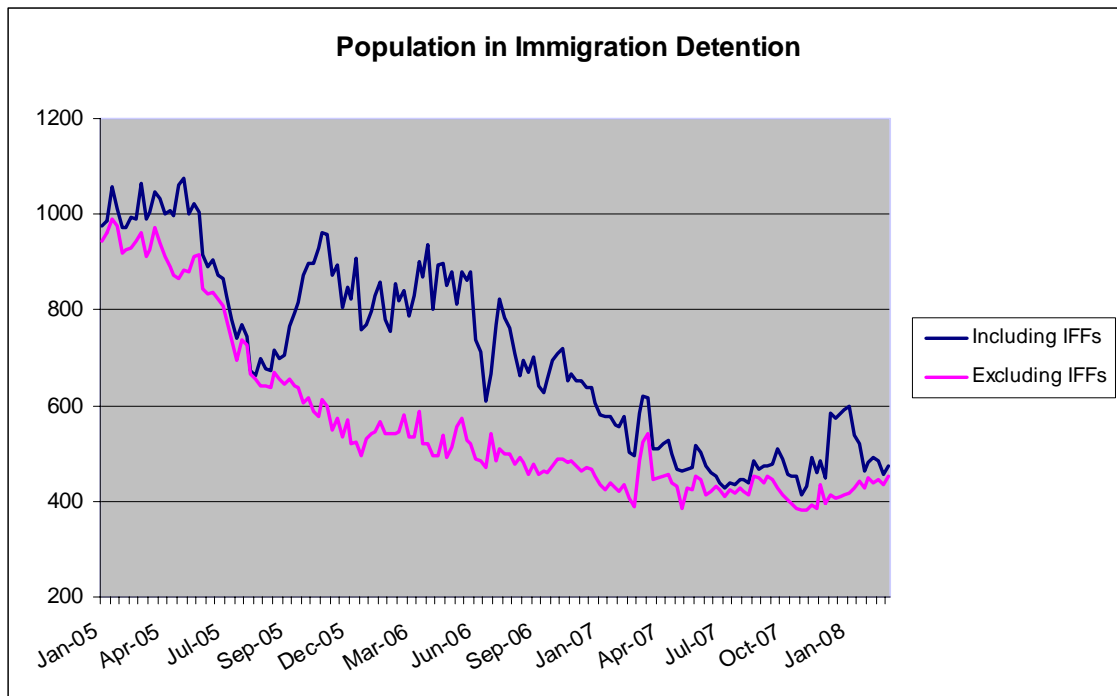
Place of detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (560)	245	27		272	-6
Northern IDC (Darwin) (420)	16			16	-5
Maribyrnong IDC (70)	49	7		56	+8
Perth IDC (42)	13			13	+5
Christmas Island IDC (104)	2			2	0
Sydney Immigration Residential Housing (34)	8	3	2	13	0
Perth Immigration Residential Housing (12)	3	2		5	0
Brisbane Immigration Transit Accommodation (21)	4	1		5	+1
<b>Total in IDCs, Immigration Residential Housing and Immigration Transit Accommodation (1263)</b>	<b>340</b>	<b>40</b>	<b>2</b>	<b>382</b>	<b>+3</b>
Community Detention <sup>1</sup>	17	9	18	44	0
Alternative Temporary Detention in Community <sup>2</sup>	14	1	1	16	+6
Restricted on Board Vessels in Port <sup>3</sup>	33			33	+8
<b>Total</b>	<b>404</b>	<b>50</b>	<b>21</b>	<b>475</b>	<b>+17</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

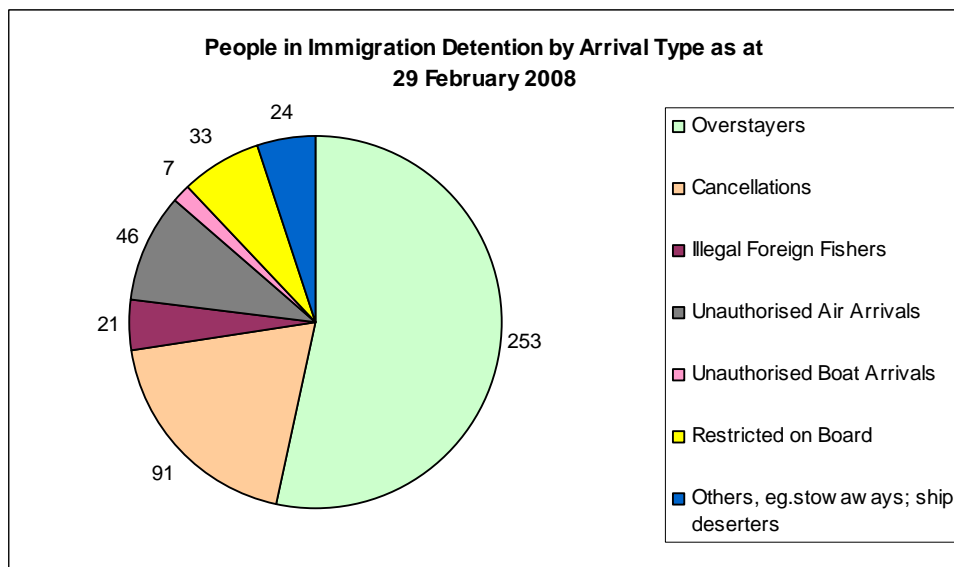
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



Of the 475 people in immigration detention, 344 are detained as a result of compliance action, i.e., overstaying their visa or breaching the conditions of their visa, resulting in a visa cancellation.

Figure 3



Of the 475 people in immigration detention, 7 were unauthorised boat arrivals and 46 were unauthorised air arrivals.

There were 33 ships' crew who arrived without a valid visa and were restricted on board (a form of immigration detention) while their vessel is in port.

In immigration detention 80 people are seeking asylum or a merits or judicial review of a decision in relation to their application for a protection visa. Of these, 20 people were waiting for DIAC to decide a protection visa application outcome. The majority of asylum seekers arrive in Australia with a valid visa and live in the community while they pursue their claims.

Figure 4

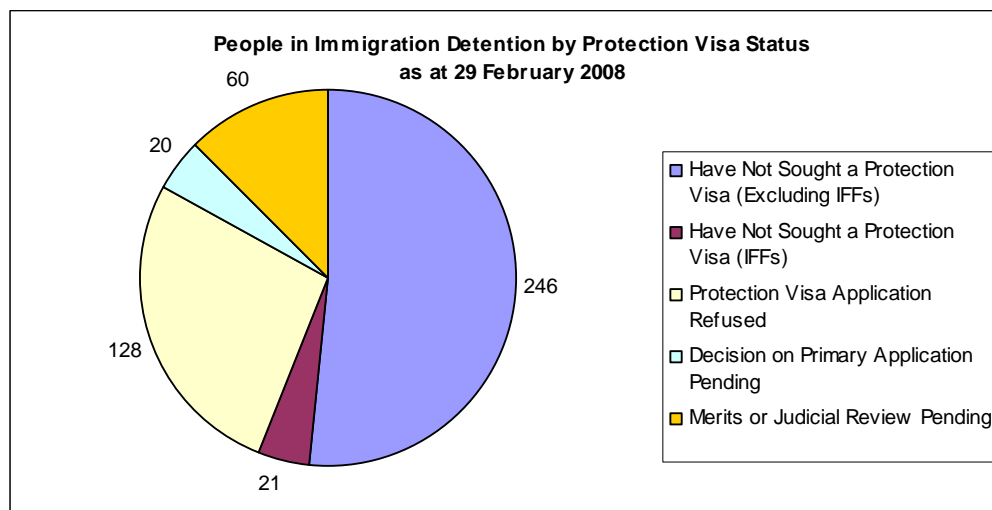


Figure 5

Location of people in immigration detention as at 29 February 2008	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFF)</b>	
Immigration Detention Centres (excluding Christmas Island)	341
Christmas Island Immigration Detention Centre	2
<b>Total in Immigration Detention Centres (excluding IFF)</b>	<b>343</b>
<b>Alternative Detention (excluding IFF)</b>	
Immigration Residential Housing (excluding Christmas Island)	18
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	5
Alternative Temporary Detention in the Community	44
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>67</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>44</b>
<b>Illegal Foreign Fishers (IFF)</b>	
Immigration Detention Centres	16
Alternative Temporary Detention in the Community	5
<b>Total IFF</b>	<b>21</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>475</b>

Figure 6

<b>People in immigration detention by nationality as at 29 February 2008</b>					
<b>Nationalities</b>	<b>Adult</b>		<b>Child (&lt;18 years)</b>		<b>Total</b>
	<b>Male</b>	<b>Female</b>	<b>Male</b>	<b>Female</b>	
China, People's Republic of	106	23	1	1	131
Indonesia	33	3	4	2	42
Malaysia	22	7			29
India	22	1			23
Vietnam	21	1			22
Philippines	18	2			20
New Zealand	17	2			19
Iran	16	1			17
United Kingdom	14				14
Fiji	8	3			11
Pakistan	11				11
Other	116	7	6	7	136
<b>Total</b>	<b>404</b>	<b>50</b>	<b>11</b>	<b>10</b>	<b>475</b>

Figure 7

<b>Children in immigration detention as at 29 February 2008</b>	
<b>Type</b>	<b>Total</b>
Immigration Detention Centres	
Immigration Residential Housing	2
Immigration Transit Accommodation	
Alternative Temporary Detention in the Community	1
Community Detention	18
<b>Total</b>	<b>21</b>

As at 15 February 2008 there were 18 children living in community detention, two children in immigration residential housing and one child living in alternative temporary detention in the community. There are no children in immigration detention centres

Figure 8

<b>Length of time in detention as at 29 February 2008</b>		
<b>Period Detained</b>	<b>Total</b>	<b>% of Total</b>
7 days or less	42	9%
1 week - 1 month	45	10%
1 month - 3 months	80	17%
3 months - 6 months	67	14%
6 Months - 12 months	82	17%
12 months - 18 months	54	11%
18 months - 2 years	27	6%
Greater than 2 years	78	16%
<b>Total in immigration detention</b>	<b>475</b>	<b>100%</b>

Of the 475 people in immigration detention, 167 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 16 January 2009

As at 16 January 2009, there were 33 children (aged under 18 years) in immigration detention. 18 were detained in the community under residence determinations, 14 were in alternative temporary detention in the community.

In total there were 452 people in immigration detention, including 74 in community detention. Of these 452 people, 21 were illegal foreign fishers.

Figure 1

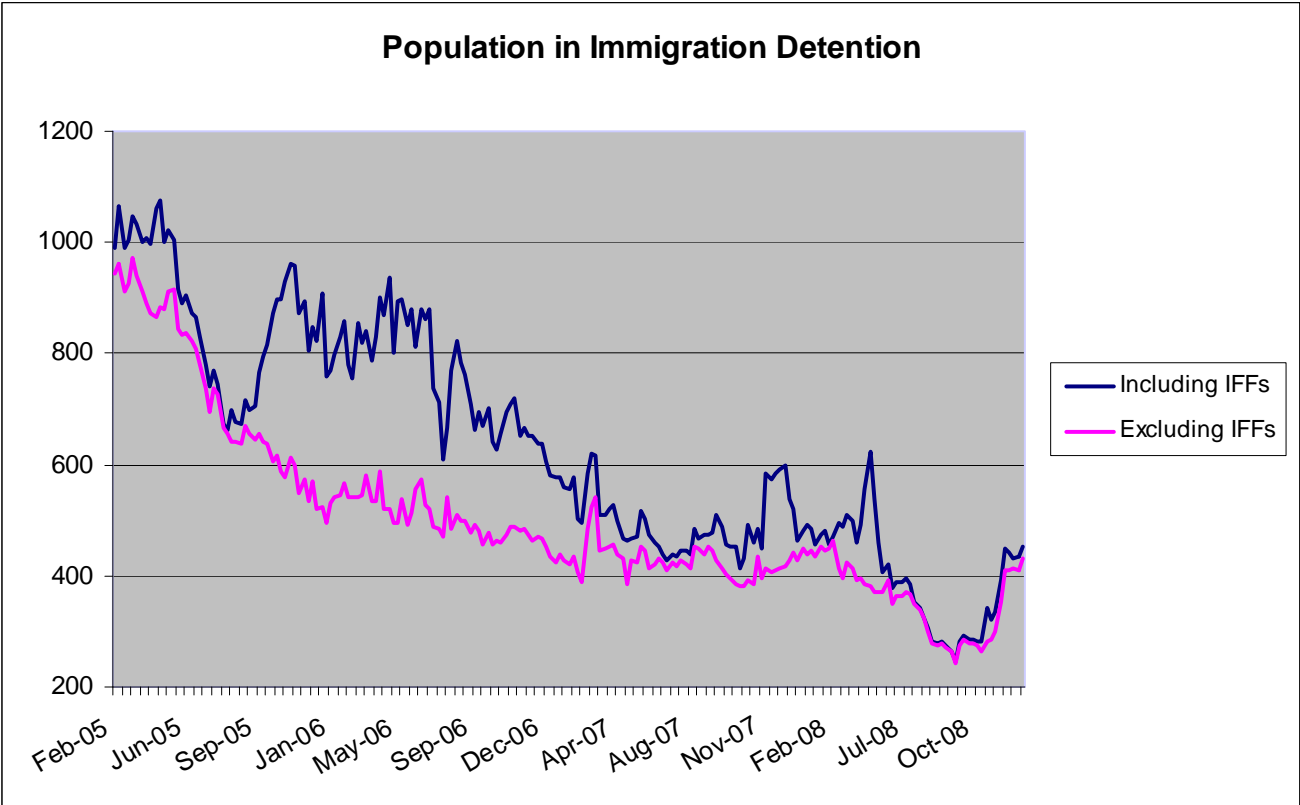
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last report
Villawood IDC (368)	109	14		123	+1
Northern IDC (Darwin) (420)	20	1		21	+1
Maribyrnong IDC (70)	61	3		64	+14
Perth IDC (42)	7	1		8	-2
Christmas Island Facility (104)	102			102	-5
<b>Total in IDCs (1004)</b>	<b>299</b>	<b>19</b>	<b>0</b>	<b>318</b>	<b>+9</b>
Sydney Immigration Residential Housing (34)	6	3	0	9	0
Perth Immigration Residential Housing (12)	3		0	3	0
Brisbane Immigration Transit Accommodation (29)	10		0	10	+8
Melbourne Immigration Transit Accommodation (30)			0	0	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>19</b>	<b>3</b>	<b>0</b>	<b>22</b>	<b>+7</b>
Community Detention <sup>1</sup>	46	10	18	74	+1
Alternative Temporary Detention in the Community <sup>2</sup>	19	5	14	38	0
Restricted on Board Vessels in Port <sup>3</sup>	0				
<b>Total</b>	<b>383</b>	<b>37</b>	<b>32</b>	<b>452</b>	<b>+17</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

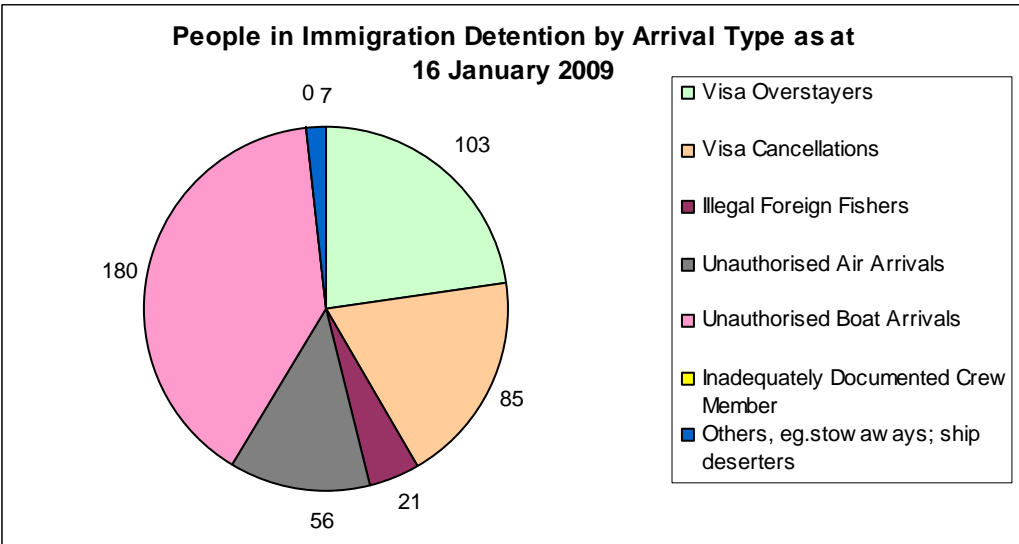
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 16 January 2009 there were 188 people (about 42 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 16 January 2009 was 236, representing about 52 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 16 January 2009 there were 316 people who had not applied for a protection visa while in immigration detention and 54 people who had their protection visa application refused. A further 13 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 69 were awaiting a decision from the Department on their protection visa application. These 69 had applied for protection after having been taken into immigration detention.

Figure 4

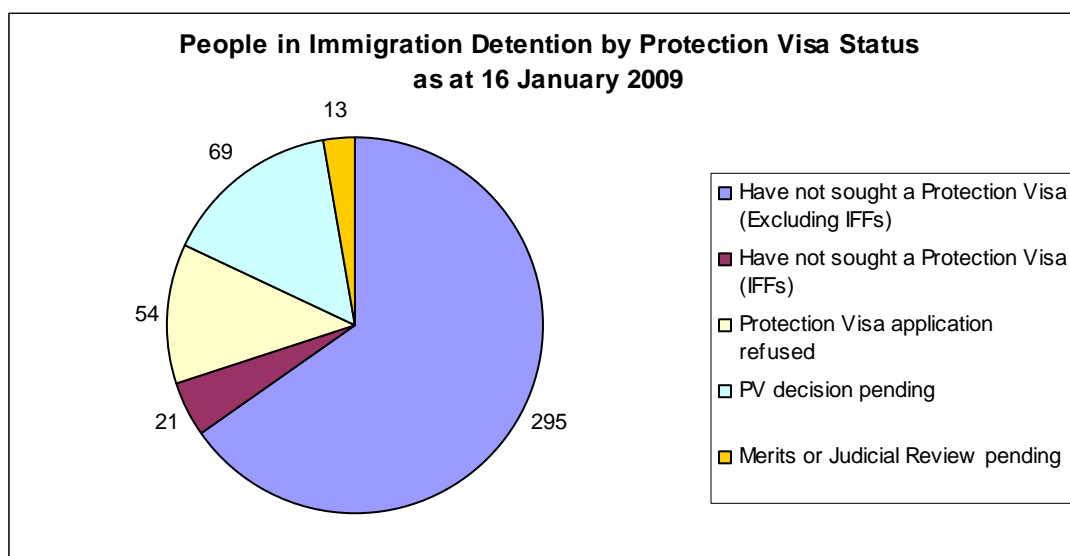


Figure 5

Location of people in immigration detention as at 16 January 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	198
Christmas Island Facility	102
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>300</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	12
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	10
Alternative Temporary Detention in the Community	35
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>57</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	37
Community Detention, Christmas Island	37
<b>Total in Community Detention Arrangements</b>	<b>74</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	18
Alternative Temporary Detention in the Community (IFFs)	3
<b>Total IFFs</b>	<b>21</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>452</b>

Figure 6

People in immigration detention by nationality as at 16 January 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	98	2	17	1	118
China, People's Republic of	53	15	1	1	70
Indonesia	35	2	2	2	41
Vietnam	26	1			27
Iraq	16	5	3	1	25
Sri Lanka	16		1		17
New Zealand	14	2			16
South Korea	14	1			15
Iran	11	3		1	15
Malaysia	8				8
India	6	2			8
Other	85	4	1	2	92
<b>Total</b>	<b>382</b>	<b>37</b>	<b>25</b>	<b>8</b>	<b>452</b>

Figure 7

Children in immigration detention as at 16 January 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	0
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	14
Community Detention	18
<b>Total</b>	<b>33</b>

As at 16 January 2009, there were 33 children (aged under 18 years) in immigration detention. 18 were detained in the community under residence determinations, 14 were in alternative temporary detention in the community, 0 were in immigration residential housing and 0 child were in immigration transit accommodation.

Figure 8

Length of time in detention as at 16 January 2009		
Period Detained	Total	% of Total
7 days or less	30	6.6%
1 week - 1 month	79	17.5%
1 month - 3 months	172	38.1%
3 months - 6 months	59	13.1%
6 Months - 12 months	32	7.1%
12 months - 18 months	28	6.2%
18 months - 2 years	15	3.3%
Greater than 2 years	37	8.2%
<b>Total</b>	<b>452</b>	<b>100%</b>

Of the 452 people in immigration detention as at 16 January 2009, 281 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 18 September 2009

As at 18 September 2009, there were 873 people in immigration detention<sup>1</sup>, including 289 in immigration detention on the mainland and 584 in immigration detention on Christmas Island.

Of 289 people in immigration detention on the mainland, 11 were children (aged under 18 years) - three were detained in the community under residence determinations and eight were in immigration residential housing.

Of 584 people in immigration detention on Christmas Island, 32 were children (aged under 18 years) - seven were detained in the community under residence determinations and 25 were in alternative temporary detention in the community.

<sup>1</sup> Immigration detention as set out under s 189 or 249 of the *Migration Act 1958*.

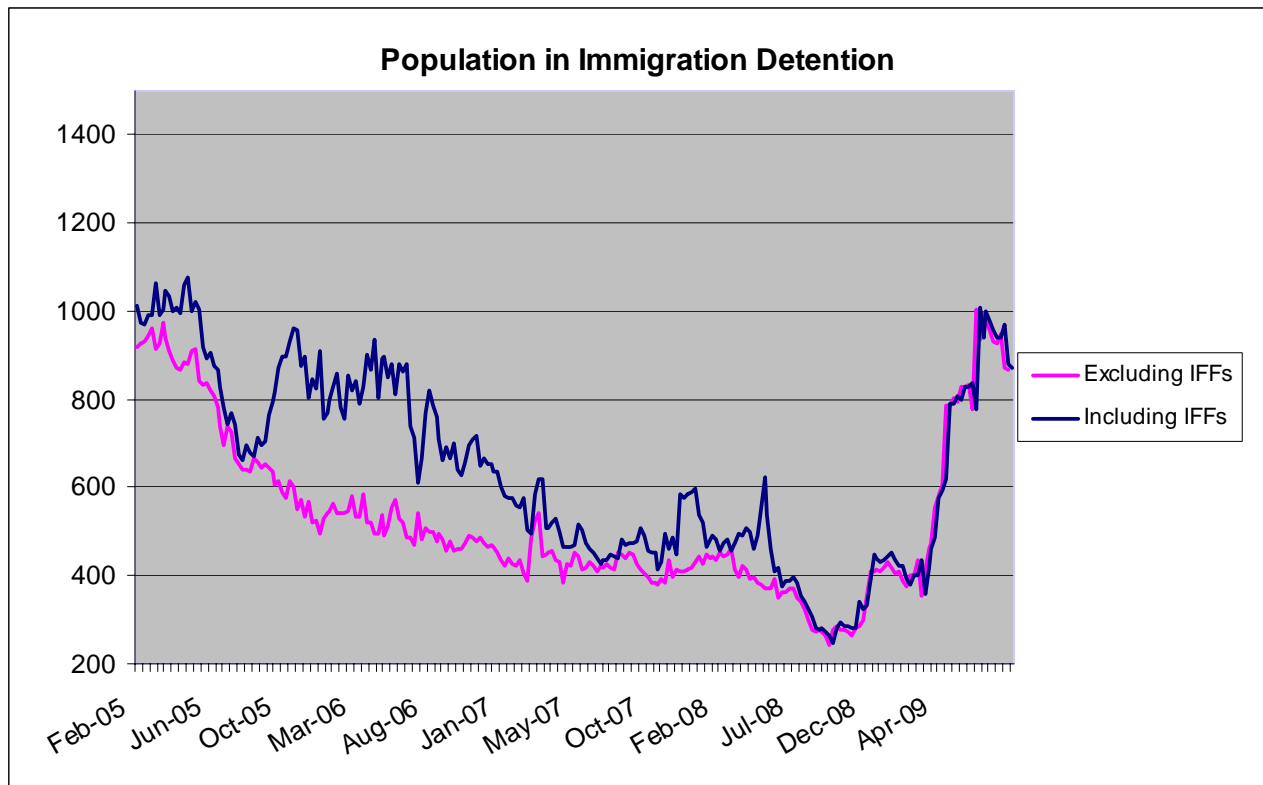
<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 1

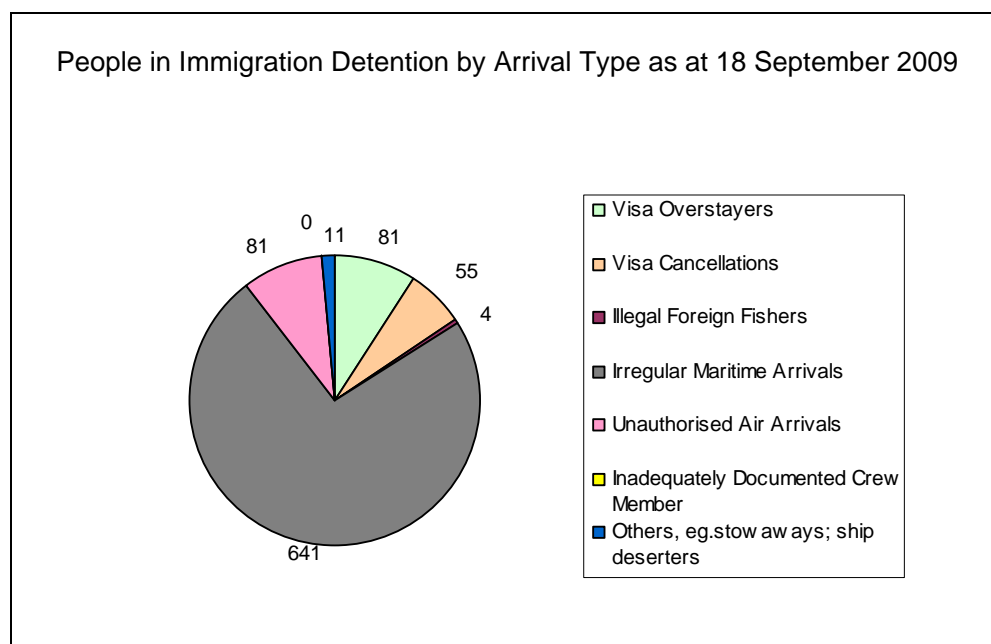
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	109	23		132	+6
Northern IDC (Darwin) (382)	1			1	-6
Maribyrnong IDC (70)	40	4		44	+5
Perth IDC (27)	23			23	+4
Christmas Island IDC (400)	505			505	-10
<b>Total in IDCs (1237)</b>	<b>678</b>	<b>27</b>		<b>705</b>	<b>-1</b>
Sydney Immigration Residential Housing (34)	14	1	5	20	-1
Perth Immigration Residential Housing (11)	19		3	22	0
Brisbane Immigration Transit Accommodation (29)	23			23	+1
Melbourne Immigration Transit Accommodation (30)	2			2	-8
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>58</b>	<b>1</b>	<b>8</b>	<b>67</b>	<b>-8</b>
Community Detention <sup>1</sup> (Mainland)	12	3	3	18	0
Community Detention (Christmas Island)	7	3	7	17	-9
Alternative Temporary Detention in the Community <sup>2</sup> (Mainland)	4			4	-3
Alternative Temporary Detention in the Community (Christmas Island)	22	15	25	62	+12
Restricted on Board Vessels in Port <sup>3</sup>				0	0
<b>Total</b>	<b>781</b>	<b>49</b>	<b>43</b>	<b>873</b>	<b>-9</b>

Figure 2



The following pie chart shows that as at 18 September 2009 there were 136 people (about 16 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 18 September 2009 was 722, representing about 83 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 18 September 2009 there were 323 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 58 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 30 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 53 people who had their protection visa application refused. There were 409 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

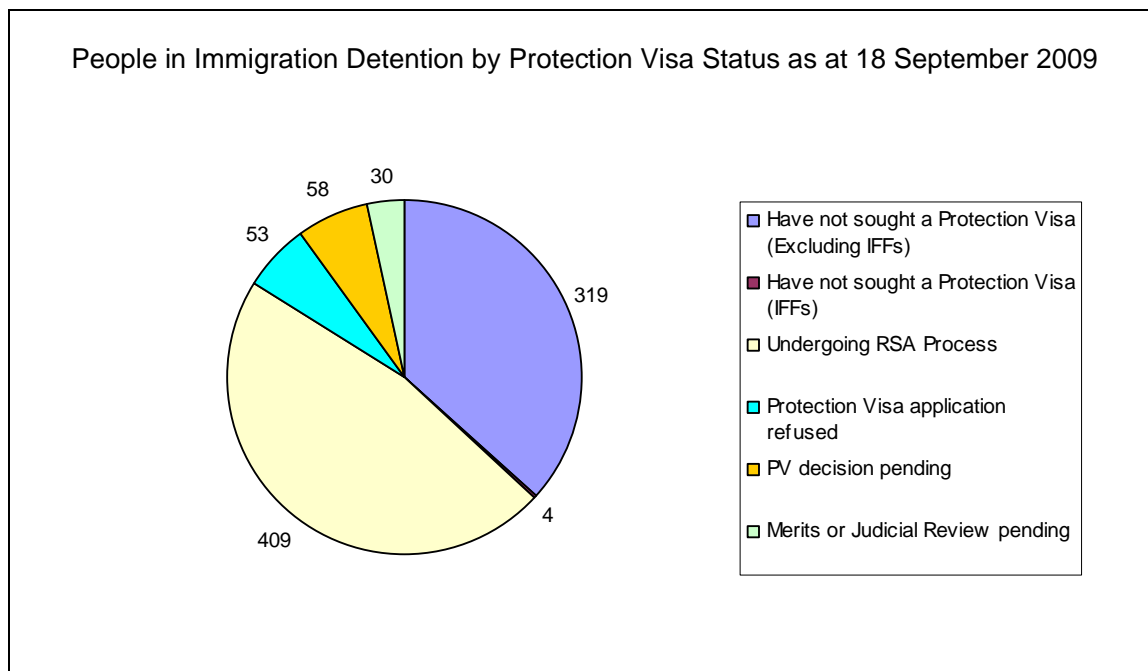


Figure 5

Location of people in immigration detention as at 18 September 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	199
Christmas Island Facility	505
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>704</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	42
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	63
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>130</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	18
Community Detention, Christmas Island	17
<b>Total in Community Detention Arrangements</b>	<b>35</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	1
Alternative Temporary Detention in the Community (IFFs)	3
<b>Total IFFs</b>	<b>4</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>873</b>

Figure 6

People in immigration detention by nationality as at 18 September 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	392	14	13	1	420
Afghanistan	142	0	13	0	155
China, Peoples Republic of	59	15	0	0	74
Iran	34	3	4	1	42
Iraq	32	1	0	0	33
Indonesia	11	1	4	1	17
Nigeria	9	1	2	0	12
New Zealand	9	2	0	0	11
Vietnam	9	1	0	0	10
Thailand	4	4	0	0	8
Other	80	7	2	2	91
<b>Total</b>	<b>781</b>	<b>49</b>	<b>38</b>	<b>5</b>	<b>873</b>

Figure 7

Children in immigration detention as at 18 September 2009	
Type	Total
Immigration Residential Housing	8
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	25
Community Detention	10
<b>Total</b>	<b>43</b>

As at 18 September 2009, there were 43 children (aged under 18 years) in immigration detention. Ten were detained in the community under residence determinations, 25 were in alternative temporary detention in the community and eight were in immigration residential housing.

Figure 8

Length of time in detention as at 18 September 2009		
Period Detained	Total	% of Total
7 days or less	119	13.6%
1 week - 1 month	102	11.7%
1 month - 3 months	384	44.0%
3 months - 6 months	170	19.5%
6 Months - 12 months	56	6.4%
12 months - 18 months	12	1.4%
18 months - 2 years	11	1.2%
Greater than 2 years	19	2.2%
<b>Total</b>	<b>873</b>	<b>100%</b>

Of the 873 people in immigration detention as at 18 September 2009, 605 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 16 October 2009

As at 16 October 2009, there were 1334 people in immigration detention, including 247 in immigration detention on the mainland and 1087 in immigration detention on Christmas Island.

Of the 247 people in immigration detention on the mainland, 14 were children (aged under 18 years) - seven were detained in the community under residence determinations, four were in alternative temporary detention in the community, two were in immigration residential housing and one was in immigration transit accommodation.

Of the 1087 people in immigration detention on Christmas Island, 97 were children (aged under 18 years) - 33 were detained in the community under residence determinations and 64 were in alternative temporary detention in the community.

Figure 1

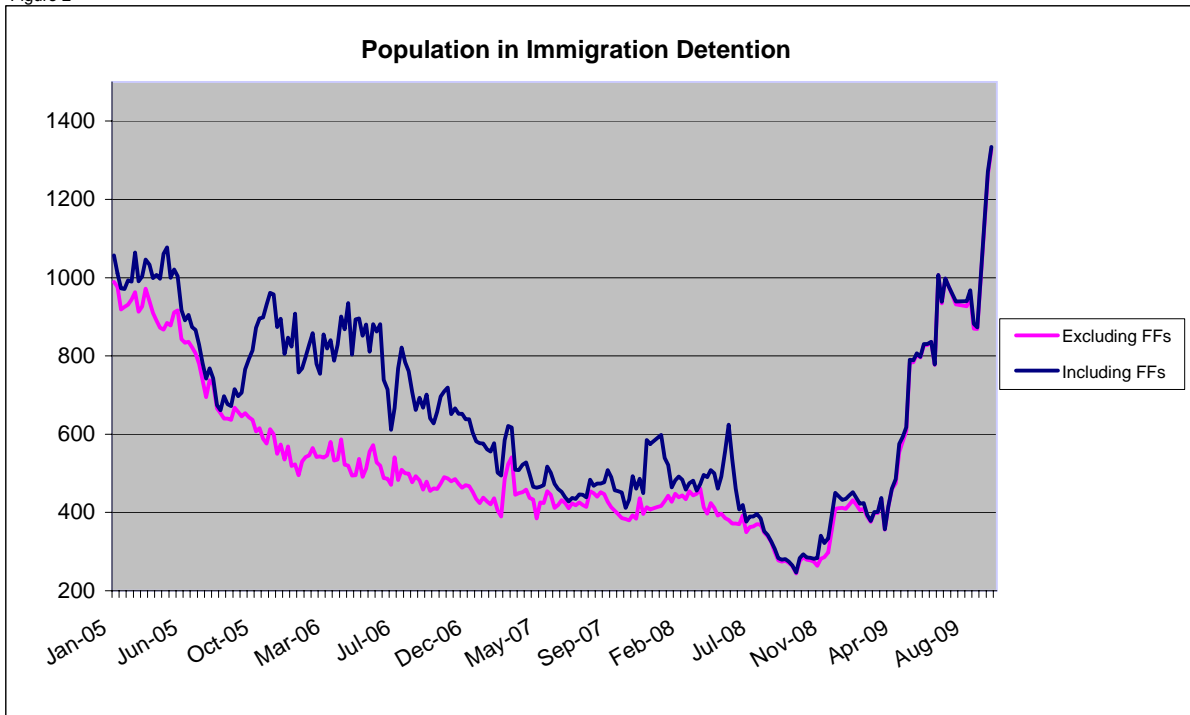
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 9/10/09
Villawood IDC (358)	113	14		127	- 10
Northern IDC (Darwin) (382)	2			2	- 3
Maribyrnong IDC (70)	30	4		34	0
Perth IDC (27)	13			13	- 6
Christmas Island IDC (400)	857			857	+ 91
<b>Total in IDCs (1237)</b>	<b>1015</b>	<b>18</b>	<b>0</b>	<b>1033</b>	<b>+ 72</b>
Sydney Immigration Residential Housing (34)	20	2	2	24	+ 3
Perth Immigration Residential Housing (11)	1	1		2	- 20
Brisbane Immigration Transit Accommodation (29)	5			5	- 19
Melbourne Immigration Transit Accommodation (30)	2		1	3	+ 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>28</b>	<b>3</b>	<b>3</b>	<b>34</b>	<b>- 34</b>
Community Detention <sup>2</sup> (Mainland)	13	4	7	24	+ 6
Community Detention (Christmas Island)	9	12	33	54	+ 32
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	5	2	4	11	+ 4
Alternative Temporary Detention in the Community (Christmas Island)	89	23	64	176	- 15
Restricted on Board Vessels in Port	2			2	+ 1
<b>Total</b>	<b>1161</b>	<b>62</b>	<b>111</b>	<b>1334</b>	<b>+ 66</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

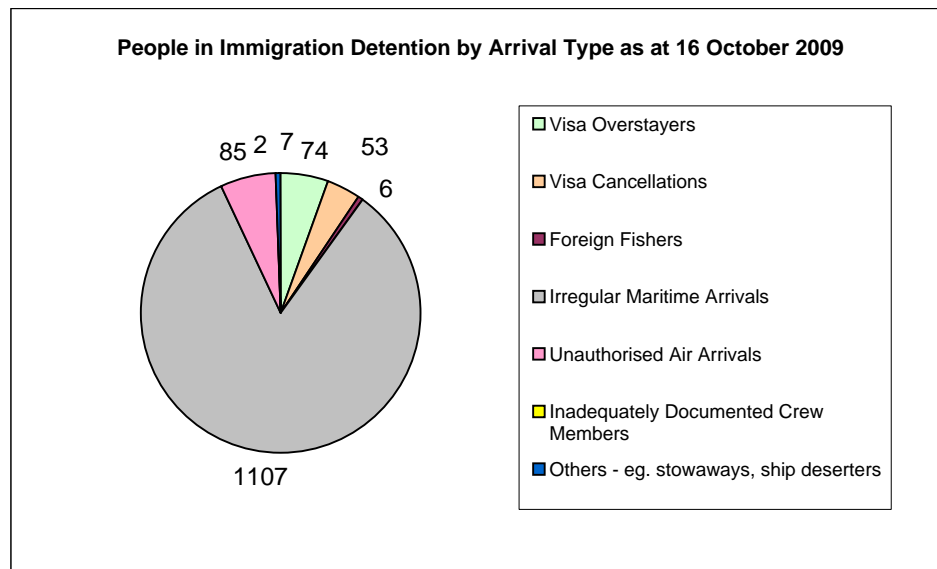
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 16 October 2009 there were 127 people (about 10 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 16 October 2009 was 1192, representing about 89 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 16 October 2009 there were 636 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 45 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 29 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 39 people who had their protection visa application refused. There were 585 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

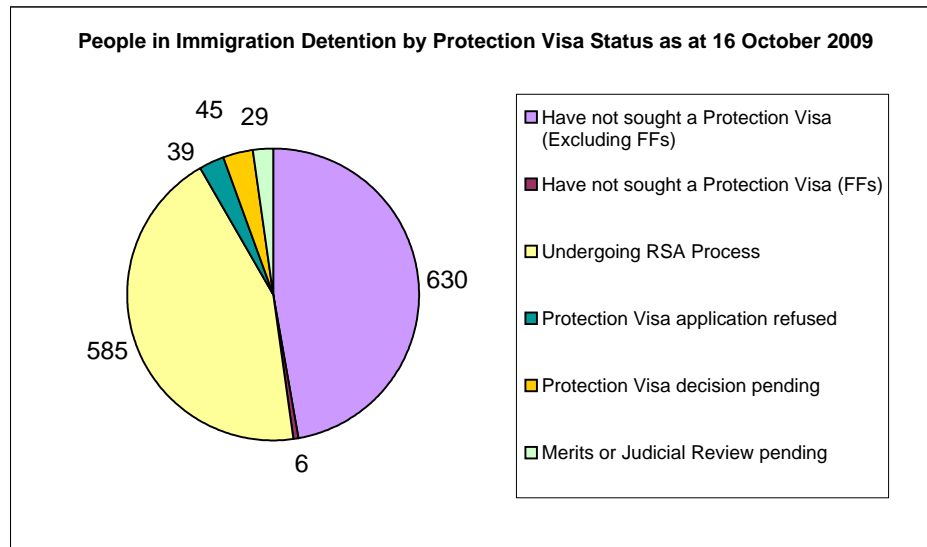


Figure 5

Location of people in immigration detention as at 16 October 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	174
Christmas Island IDC	857
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1031</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	26
Immigration Transit Accommodation	8
Alternative Temporary Detention in the Community	183
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>219</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	24
Community Detention, Christmas Island	54
<b>Total in Community Detention Arrangements</b>	<b>78</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	2
Alternative Temporary Detention in the Community	4
<b>Total FFs</b>	<b>6</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1334</b>

Figure 6

People in immigration Detention by nationality as at 16 October 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	565	14	14	1	594
Afghanistan	299	13	59	7	378
China, Peoples Republic Of	68	12			80
Iran	49	8	8	4	69
Iraq	45	1			46
Indonesia	23	1	10	1	35
Vietnam	15	2			17
Nigeria	10		2		12
Burma	9				9
New Zealand	7	2			9
Other	71	9	3	2	85
<b>Total</b>	<b>1161</b>	<b>62</b>	<b>96</b>	<b>15</b>	<b>1334</b>

Figure 7

Children in immigration detention as at 16 October 2009	
Type	Total
Immigration Residential Housing	2
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	68
Community Detention	40
<b>Total</b>	<b>111</b>

As at 16 October 2009, there were 111 children (aged under 18 years) in immigration detention. 40 were detained in the community under residence determinations, 68 were in alternative temporary detention in the community, two were in immigration residential housing and one was in immigration transit accommodation.

Figure 8

Length of time in detention as at 16 October 2009		
Period Detained	Total	% of Total
7 days or less	136	10.2%
1 week - 1 month	510	38.2%
1 month - 3 months	241	18.1%
3 months - 6 months	324	24.3%
6 months - 12 months	80	6.0%
12 months - 18 months	14	1.0%
18 months - 2 years	12	0.9%
Greater than 2 years	17	1.3%
<b>Total</b>	<b>1334</b>	<b>100%</b>

Of the 1334 people immigration detention as at 16 October 2009, 887 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 23 October 2009

As at 23 October 2009, there were 1405 people in immigration detention, including 256 in immigration detention on the mainland and 1149 in immigration detention on Christmas Island.

Of the 256 people in immigration detention on the mainland, 14 were children (aged under 18 years) - seven were detained in the community under residence determinations, four were in alternative temporary detention in the community, two were in immigration residential housing and one was in immigration transit accommodation.

Of the 1149 people in immigration detention on Christmas Island, 112 were children (aged under 18 years) - 31 were detained in the community under residence determinations and 81 were in alternative temporary detention in the community.

Figure 1

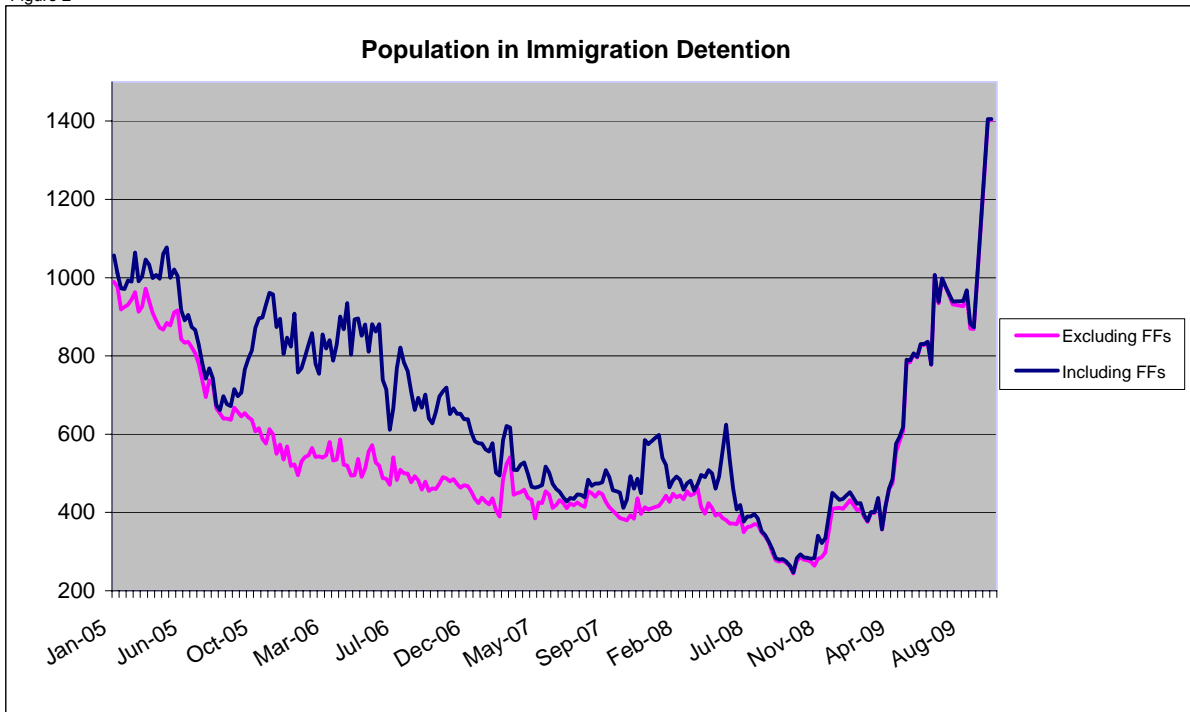
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 16/10/09
Villawood IDC (358)	122	15		137	+ 10
Northern IDC (Darwin) (382)				0	- 2
Maribyrnong IDC (70)	31	3		34	0
Perth IDC (27)	21	2		23	+ 10
Christmas Island IDC (400)	902			902	+ 45
<b>Total in IDCs (1237)</b>	<b>1076</b>	<b>20</b>	<b>0</b>	<b>1096</b>	<b>+ 63</b>
Sydney Immigration Residential Housing (34)	14	2	2	18	- 6
Perth Immigration Residential Housing (11)	1			1	- 1
Brisbane Immigration Transit Accommodation (29)	4			4	- 1
Melbourne Immigration Transit Accommodation (30)			1	1	- 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>19</b>	<b>2</b>	<b>3</b>	<b>24</b>	<b>- 10</b>
Community Detention <sup>2</sup> (Mainland)	13	4	7	24	0
Community Detention (Christmas Island)	8	11	31	50	- 4
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	7	1	4	12	+ 1
Alternative Temporary Detention in the Community (Christmas Island)	93	23	81	197	+ 21
Restricted on Board Vessels in Port	2			2	0
<b>Total</b>	<b>1218</b>	<b>61</b>	<b>126</b>	<b>1405</b>	<b>+ 71</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

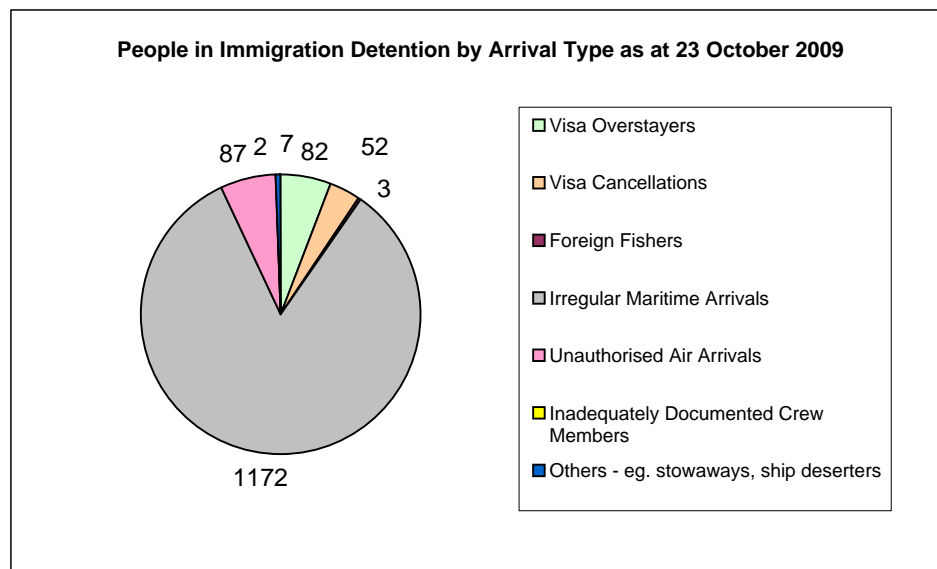
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 23 October 2009 there were 134 people (about 10 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 23 October 2009 was 1259, representing about 90 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 23 October 2009 there were 704 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 46 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 31 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 39 people who had their protection visa application refused. There were 585 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

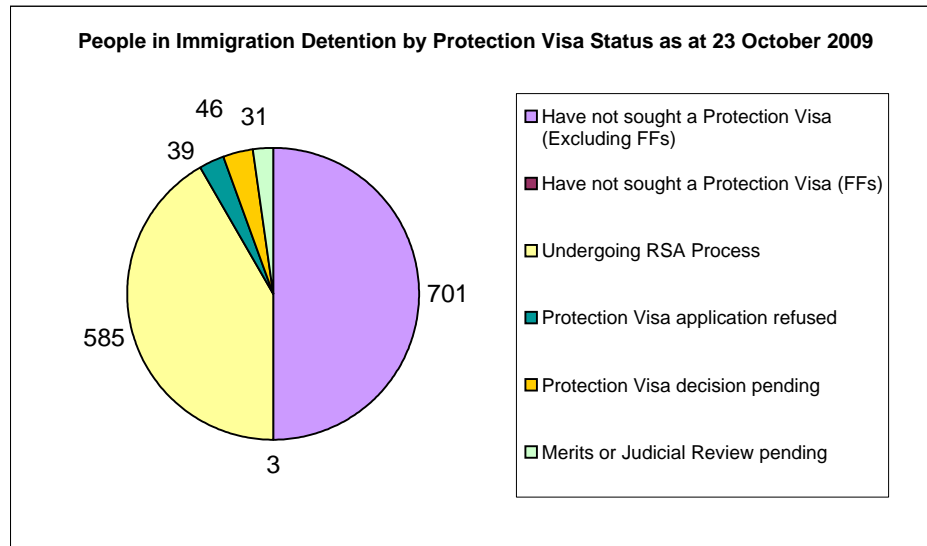


Figure 5

Location of people in immigration detention as at 23 October 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	194
Christmas Island IDC	902
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1096</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	19
Immigration Transit Accommodation	5
Alternative Temporary Detention in the Community	206
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>232</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	24
Community Detention, Christmas Island	50
<b>Total in Community Detention Arrangements</b>	<b>74</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	3
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1405</b>

Figure 6

People in immigration Detention by nationality as at 23 October 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	595	14	13	2	624
Afghanistan	318	13	73	7	411
China, Peoples Republic Of	77	11			88
Iran	46	7	6	4	63
Indonesia	24	3	12	1	40
Iraq	37	1			38
Vietnam	15	2			17
Nigeria	9		2		11
New Zealand	7	2			9
Burma	7				7
Other	83	8	4	2	97
<b>Total</b>	<b>1218</b>	<b>61</b>	<b>110</b>	<b>16</b>	<b>1405</b>

Figure 7

Children in immigration detention as at 23 October 2009	
Type	Total
Immigration Residential Housing	2
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	85
Community Detention	38
<b>Total</b>	<b>126</b>

As at 23 October 2009, there were 126 children (aged under 18 years) in immigration detention. 38 were detained in the community under residence determinations, 85 were in alternative temporary detention in the community, two were in immigration residential housing and one was in immigration transit accommodation.

Figure 8

Length of time in detention as at 23 October 2009		
Period Detained	Total	% of Total
7 days or less	159	11.3%
1 week - 1 month	381	27.1%
1 month - 3 months	428	30.5%
3 months - 6 months	308	21.9%
6 months - 12 months	87	6.2%
12 months - 18 months	14	1.0%
18 months - 2 years	12	0.9%
Greater than 2 years	16	1.1%
<b>Total</b>	<b>1405</b>	<b>100%</b>

Of the 1405 people immigration detention as at 23 October 2009, 968 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 30 October 2009

As at 30 October 2009, there were 1422 people in immigration detention, including 284 in immigration detention on the mainland and 1138 in immigration detention on Christmas Island.

Of the 284 people in immigration detention on the mainland, 15 were children (aged under 18 years) - three were detained in the community under residence determinations, two were in alternative temporary detention in the community, nine were in immigration residential housing and one was in immigration transit accommodation.

Of the 1138 people in immigration detention on Christmas Island, 105 were children (aged under 18 years) - 27 were detained in the community under residence determinations and 78 were in alternative temporary detention in the community.

Figure 1

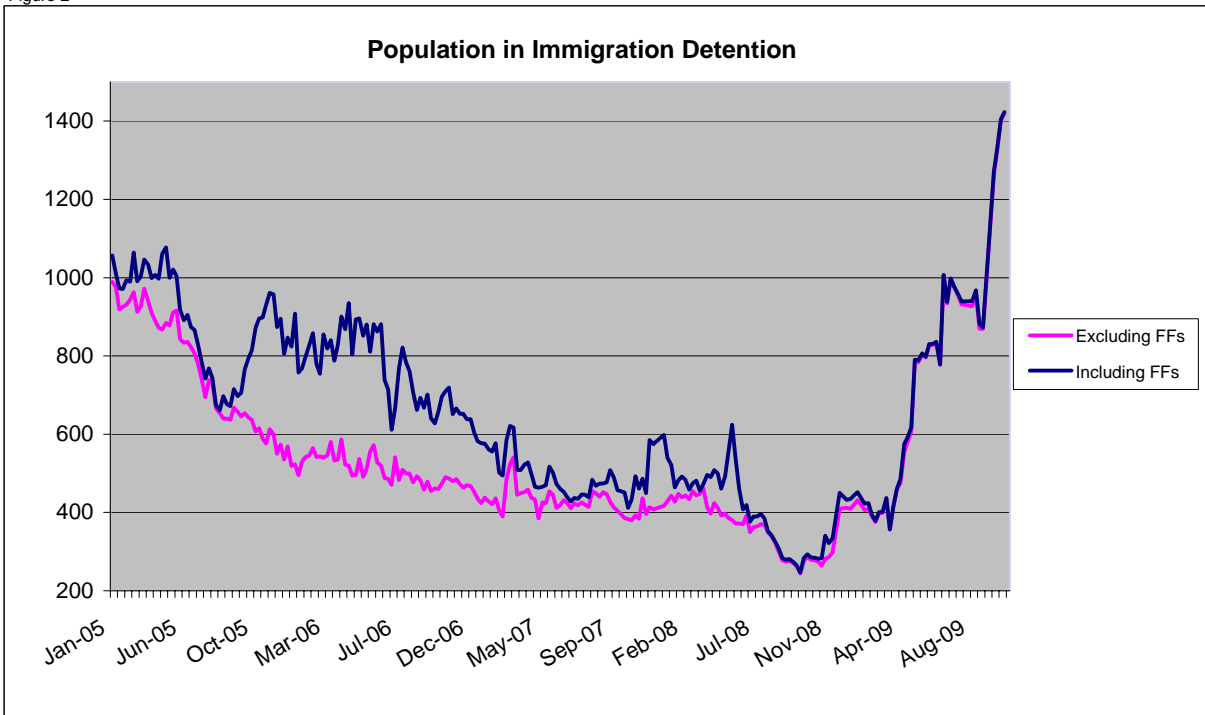
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 23/10/09
Villawood IDC (358)	120	17		137	0
Northern IDC (Darwin) (382)	2			2	+ 2
Maribyrnong IDC (70)	28	6		34	0
Perth IDC (27)	33			33	+ 10
Christmas Island IDC (400)	925			925	+ 23
<b>Total in IDCs (1237)</b>	<b>1108</b>	<b>23</b>	<b>0</b>	<b>1131</b>	<b>+ 35</b>
Sydney Immigration Residential Housing (34)	12	2	2	16	- 2
Perth Immigration Residential Housing (11)	10	2	7	19	+ 18
Brisbane Immigration Transit Accommodation (29)	4	1		5	+ 1
Melbourne Immigration Transit Accommodation (30)			1	1	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>26</b>	<b>5</b>	<b>10</b>	<b>41</b>	<b>+ 17</b>
Community Detention <sup>2</sup> (Mainland)	13	3	3	19	- 5
Community Detention (Christmas Island)	8	10	27	45	- 5
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	13	2	2	17	+ 5
Alternative Temporary Detention in the Community (Christmas Island)	67	23	78	168	- 29
Restricted on Board Vessels in Port	1			1	- 1
<b>Total</b>	<b>1236</b>	<b>66</b>	<b>120</b>	<b>1422</b>	<b>+ 17</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

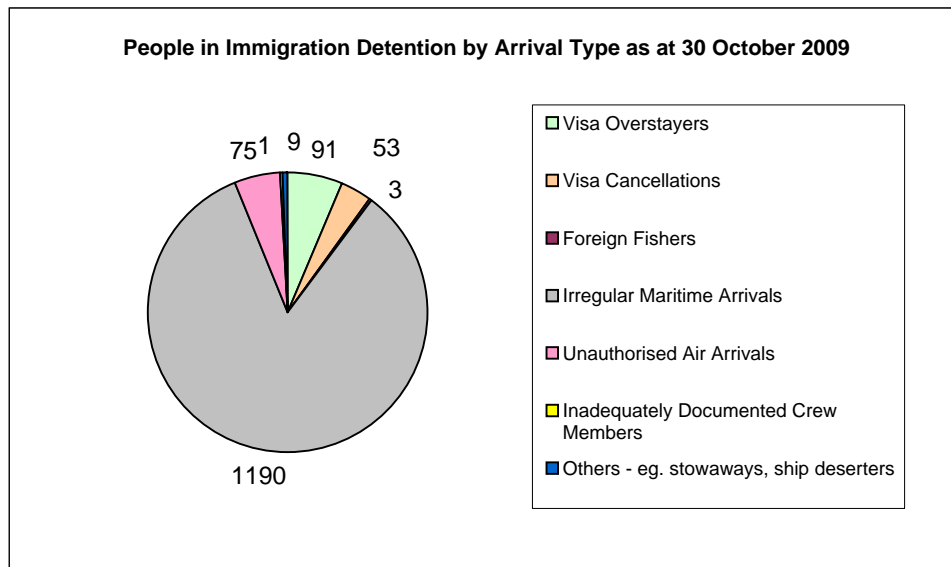
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 30 October 2009 there were 144 people (about 10 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 30 October 2009 was 1265, representing about 89 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 30 October 2009 there were 734 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 50 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 30 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 37 people who had their protection visa application refused. There were 571 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

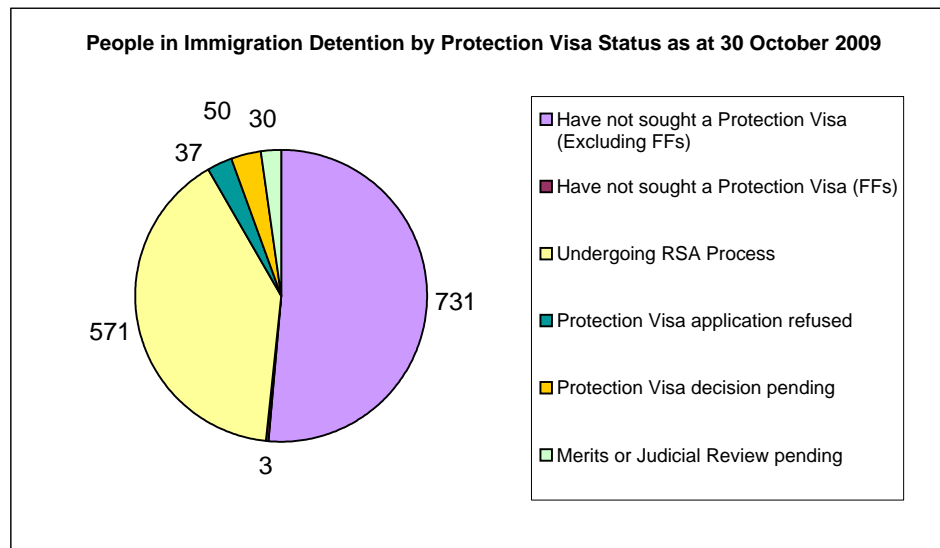


Figure 5

Location of people in immigration detention as at 30 October 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	205
Christmas Island IDC	925
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1130</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	35
Immigration Transit Accommodation	6
Alternative Temporary Detention in the Community	183
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>225</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	19
Community Detention, Christmas Island	45
<b>Total in Community Detention Arrangements</b>	<b>64</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	1
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1422</b>

Figure 6

People in immigration Detention by nationality as at 30 October 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	594	14	13	2	623
Afghanistan	307	13	75	7	402
China, Peoples Republic Of	76	15			91
Iran	73	7	6	4	90
Iraq	38	1			39
Indonesia	26	2	8	1	37
Vietnam	19	2			21
Korea, Republic Of (Sth)	8	3			11
Nigeria	9		2		11
Burma	7				7
New Zealand	5	2			7
Other	74	7	2		83
<b>Total</b>	<b>1236</b>	<b>66</b>	<b>106</b>	<b>14</b>	<b>1422</b>

Figure 7

Children in immigration detention as at 30 October 2009	
Type	Total
Immigration Residential Housing	9
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	80
Community Detention	30
<b>Total</b>	<b>120</b>

As at 30 October 2009, there were 120 children (aged under 18 years) in immigration detention. 30 were detained in the community under residence determinations, 80 were in alternative temporary detention in the community, nine were in immigration residential housing and one was in immigration transit accommodation.

Figure 8

Length of time in detention as at 30 October 2009		
Period Detained	Total	% of Total
7 days or less	150	10.5%
1 week - 1 month	508	35.7%
1 month - 3 months	372	26.2%
3 months - 6 months	249	17.5%
6 months - 12 months	103	7.2%
12 months - 18 months	14	1.0%
18 months - 2 years	10	0.7%
Greater than 2 years	16	1.1%
<b>Total</b>	<b>1422</b>	<b>100%</b>

Of the 1422 people immigration detention as at 30 October 2009, 1030 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 6 November 2009

As at 6 November 2009, there were 1426 people in immigration detention, including 275 in immigration detention on the mainland and 1151 in immigration detention on Christmas Island.

Of the 275 people in immigration detention on the mainland, 27 were children (aged under 18 years) - three were detained in the community under residence determinations, seven were in alternative temporary detention in the community, seven were in immigration residential housing and ten were in immigration transit accommodation.

Of the 1151 people in immigration detention on Christmas Island, 92 were children (aged under 18 years) - 19 were detained in the community under residence determinations and 73 were in alternative temporary detention in the community.

Figure 1

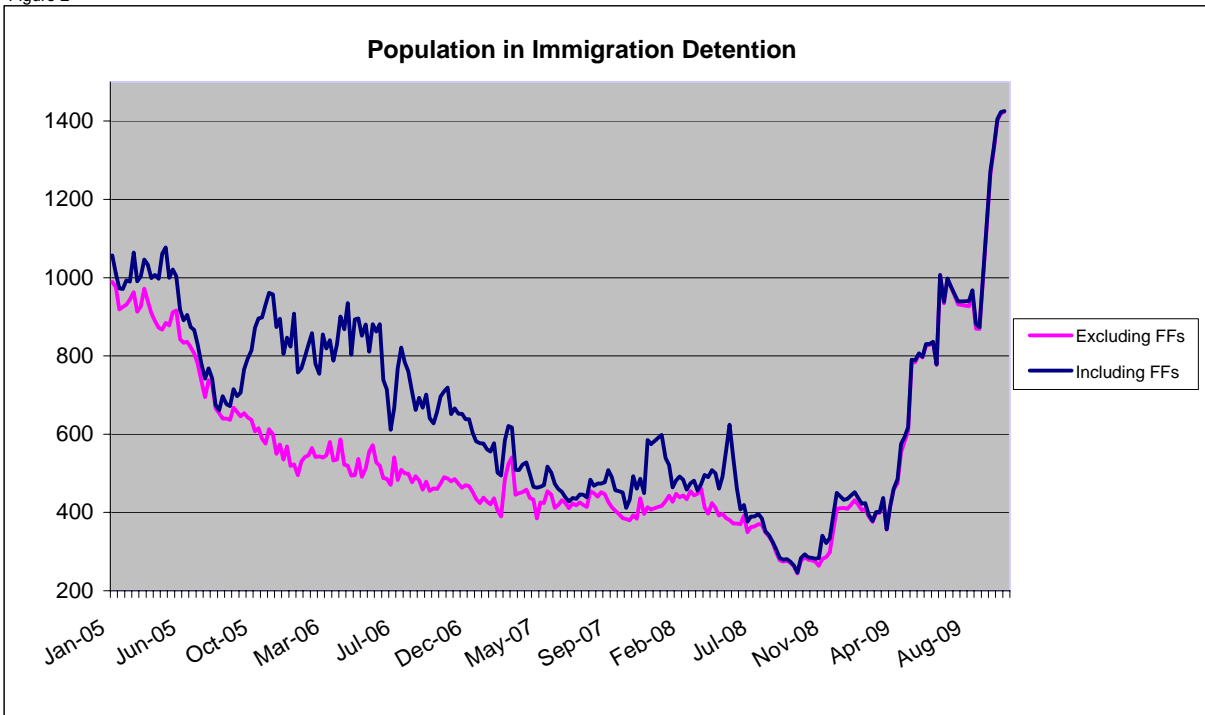
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 30/10/09
Villawood IDC (358)	108	17		125	- 12
Northern IDC (Darwin) (382)	1			1	- 1
Maribyrnong IDC (70)	27	7		34	0
Perth IDC (27)	32			32	- 1
Christmas Island IDC (400)	962			962	+ 37
<b>Total in IDCs (1237)</b>	<b>1130</b>	<b>24</b>	<b>0</b>	<b>1154</b>	<b>+ 23</b>
Sydney Immigration Residential Housing (34)	15	2	2	19	+ 3
Perth Immigration Residential Housing (11)	7	2	5	14	- 5
Brisbane Immigration Transit Accommodation (29)	4	4	4	12	+ 7
Melbourne Immigration Transit Accommodation (30)			6	6	+ 5
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>26</b>	<b>8</b>	<b>17</b>	<b>51</b>	<b>+ 10</b>
Community Detention <sup>2</sup> (Mainland)	13	3	3	19	0
Community Detention (Christmas Island)	8	10	19	37	- 8
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	6		7	13	- 4
Alternative Temporary Detention in the Community (Christmas Island)	54	25	73	152	- 16
Restricted on Board Vessels in Port				0	- 1
<b>Total</b>	<b>1237</b>	<b>70</b>	<b>119</b>	<b>1426</b>	<b>+ 4</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

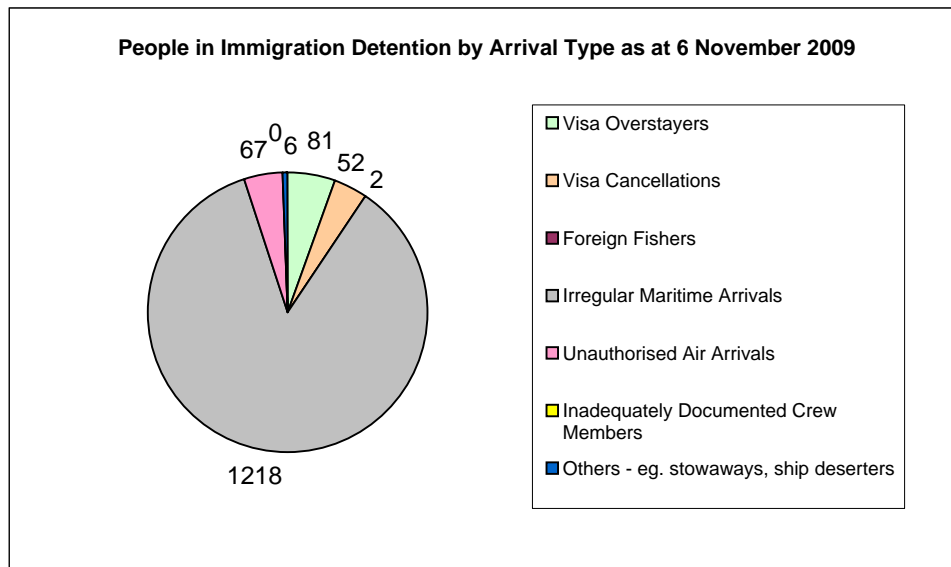
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 6 November 2009 there were 133 people (about 9 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 6 November 2009 was 1285, representing about 90 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 6 November 2009 there were 742 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 43 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 28 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 37 people who had their protection visa application refused. There were 576 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

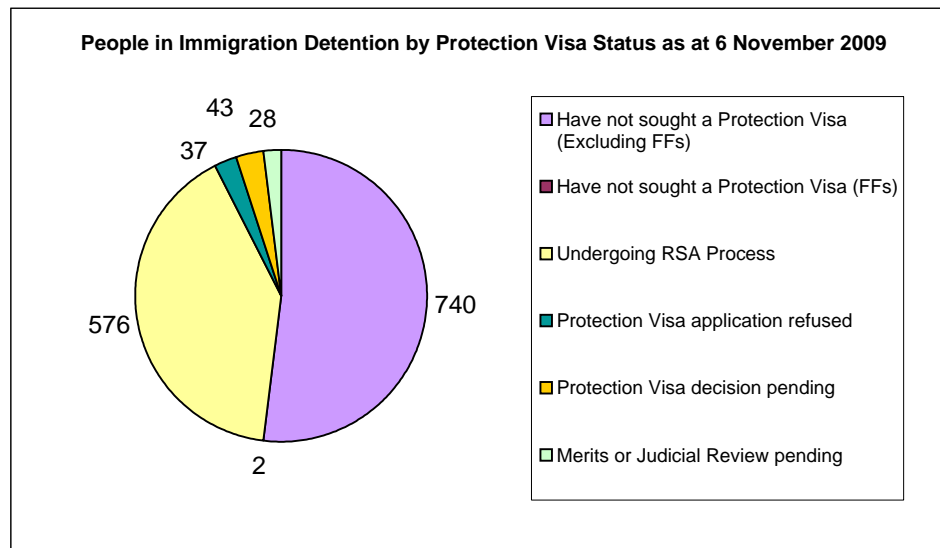


Figure 5

Location of people in immigration detention as at 6 November 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	192
Christmas Island IDC	962
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1154</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	33
Immigration Transit Accommodation	18
Alternative Temporary Detention in the Community	163
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>214</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	19
Community Detention, Christmas Island	37
<b>Total in Community Detention Arrangements</b>	<b>56</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1426</b>

Figure 6

People in immigration Detention by nationality as at 6 November 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	615	14	14	2	645
Afghanistan	283	13	67	7	370
Iran	89	12	6	4	111
China, Peoples Republic Of	66	16			82
Iraq	39	1			40
Indonesia	21	1	11		33
Vietnam	19	2			21
Nigeria	9		2		11
Korea, Republic Of (Sth)	7	3			10
Burma	7				7
New Zealand	5	2			7
Other	77	6	2	4	89
<b>Total</b>	<b>1237</b>	<b>70</b>	<b>102</b>	<b>17</b>	<b>1426</b>

Figure 7

Children in immigration detention as at 6 November 2009	
Type	Total
Immigration Residential Housing	7
Immigration Transit Accommodation	10
Alternative Temporary Detention in the Community	80
Community Detention	22
<b>Total</b>	<b>119</b>

As at 6 November 2009, there were 119 children (aged under 18 years) in immigration detention. 22 were detained in the community under residence determinations, 80 were in alternative temporary detention in the community, seven were in immigration residential housing and ten were in immigration transit accommodation.

Figure 8

Length of time in detention as at 6 November 2009		
Period Detained	Total	% of Total
7 days or less	76	5.3%
1 week - 1 month	291	20.4%
1 month - 3 months	606	42.5%
3 months - 6 months	316	22.2%
6 months - 12 months	94	6.6%
12 months - 18 months	17	1.2%
18 months - 2 years	9	0.6%
Greater than 2 years	17	1.2%
<b>Total</b>	<b>1426</b>	<b>100%</b>

Of the 1426 people immigration detention as at 6 November 2009, 973 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 20 November 2009

As at 20 November 2009, there were 1480 people in immigration detention, including 296 in immigration detention on the mainland and 1184 in immigration detention on Christmas Island.

Of the 296 people in immigration detention on the mainland, 15 were children (aged under 18 years) - seven were detained in the community under residence determinations, three were in immigration residential housing and five were in immigration transit accommodation.

Of the 1184 people in immigration detention on Christmas Island, 92 were children (aged under 18 years) - five were detained in the community under residence determinations and 87 were in alternative temporary detention in the community.

Figure 1

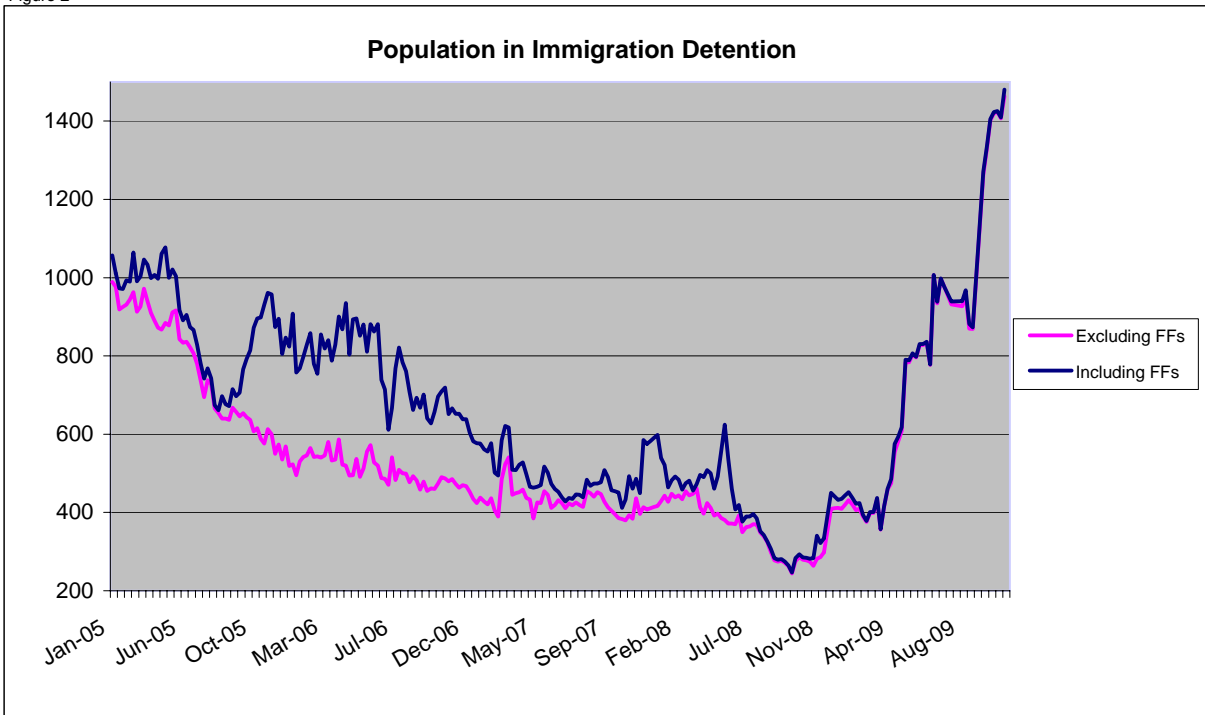
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 13/11/09
Villawood IDC (358)	109	20		129	+ 4
Northern IDC (Darwin) (382)	15	1		16	+ 15
Maribyrnong IDC (70)	36	5		41	+ 4
Perth IDC (27)	32	2		34	+ 5
Christmas Island IDC (400)	964			964	+ 11
<b>Total in IDCs (1237)</b>	<b>1156</b>	<b>28</b>	<b>0</b>	<b>1184</b>	<b>+ 39</b>
Sydney Immigration Residential Housing (34)	16	4	2	22	+ 1
Perth Immigration Residential Housing (11)	13	1	1	15	0
Brisbane Immigration Transit Accommodation (29)	3	2	3	8	- 7
Melbourne Immigration Transit Accommodation (30)			2	2	- 3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>32</b>	<b>7</b>	<b>8</b>	<b>47</b>	<b>- 9</b>
Community Detention <sup>2</sup> (Mainland)	14	3	7	24	+ 5
Community Detention (Christmas Island)	5	4	5	14	- 1
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	4	1		5	- 3
Alternative Temporary Detention in the Community (Christmas Island)	86	33	87	206	+ 40
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>1297</b>	<b>76</b>	<b>107</b>	<b>1480</b>	<b>+ 71</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

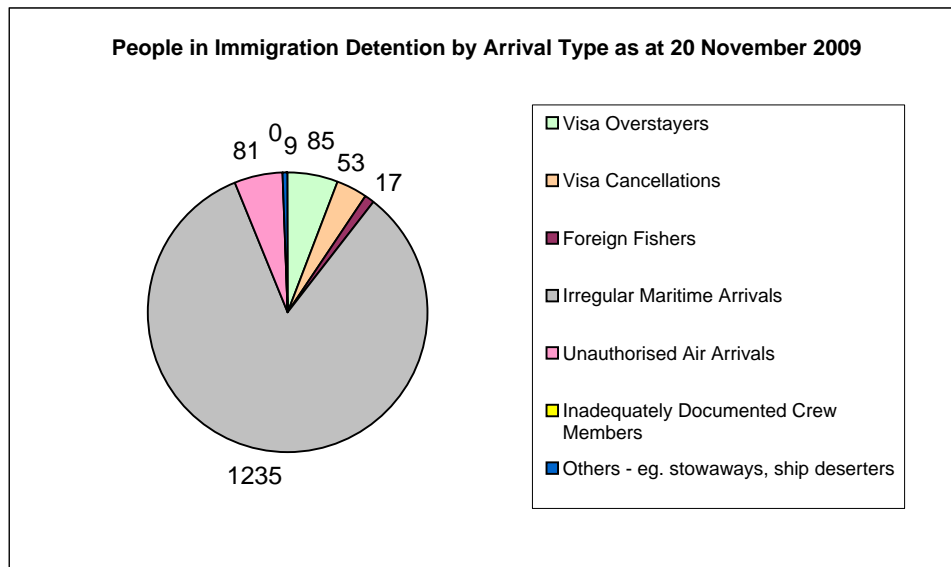
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 20 November 2009 there were 138 people (about 9 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 20 November 2009 was 1316, representing about 89 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 20 November 2009 there were 591 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 47 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 32 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 45 people who had their protection visa application refused. There were 765 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

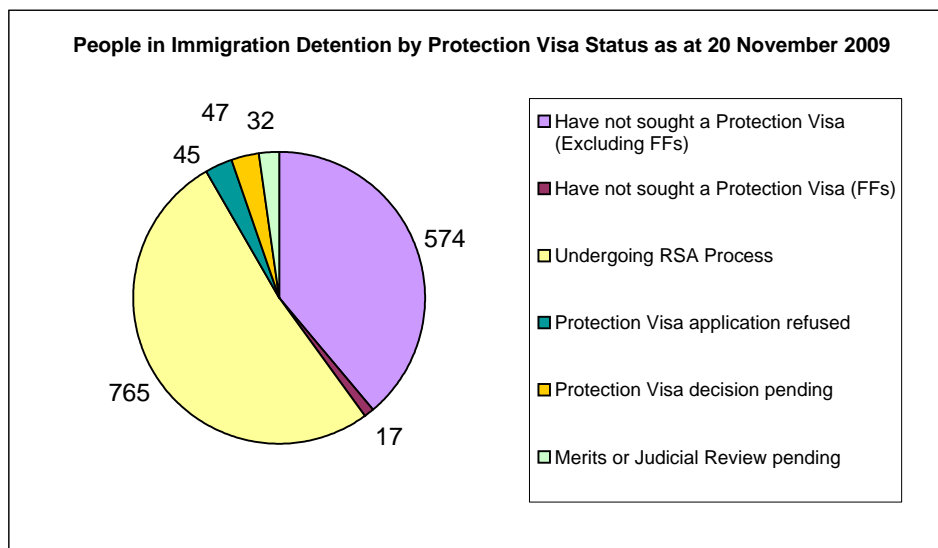


Figure 5

Location of people in immigration detention as at 20 November 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	205
Christmas Island IDC	964
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1169</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	37
Immigration Transit Accommodation	10
Alternative Temporary Detention in the Community	209
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>256</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	24
Community Detention, Christmas Island	14
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	15
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>17</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1480</b>

Figure 6

People in immigration Detention by nationality as at 20 November 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	601	14	12	2	629
Afghanistan	274	5	60		339
Iran	72	12	6	5	95
China, Peoples Republic Of	68	18			86
Indonesia	48	2	9		59
Iraq	46	3	1	2	52
Vietnam	17	2			19
Burma	11				11
Korea, Republic Of (Sth)	7	4			11
Nigeria	8		2		10
Other	145	16	4	4	169
<b>Total</b>	<b>1297</b>	<b>76</b>	<b>94</b>	<b>13</b>	<b>1480</b>

Figure 7

Children in immigration detention as at 20 November 2009	
Type	Total
Immigration Residential Housing	3
Immigration Transit Accommodation	5
Alternative Temporary Detention in the Community	87
Community Detention	12
<b>Total</b>	<b>107</b>

As at 20 November 2009, there were 107 children (aged under 18 years) in immigration detention. 12 were detained in the community under residence determinations, 87 were in alternative temporary detention in the community, three were in immigration residential housing and five were in immigration transit accommodation.

Figure 8

Length of time in detention as at 20 November 2009		
Period Detained	Total	% of Total
7 days or less	136	9.2%
1 week - 1 month	253	17.1%
1 month - 3 months	597	40.3%
3 months - 6 months	376	25.4%
6 months - 12 months	72	4.9%
12 months - 18 months	16	1.1%
18 months - 2 years	10	0.7%
Greater than 2 years	20	1.4%
<b>Total</b>	<b>1480</b>	<b>100%</b>

Of the 1480 people immigration detention as at 20 November 2009, 986 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 27 November 2009

As at 27 November 2009, there were 1581 people in immigration detention, including 283 in immigration detention on the mainland and 1298 in immigration detention on Christmas Island.

Of the 283 people in immigration detention on the mainland, 13 were children (aged under 18 years) - seven were detained in the community under residence determinations, two were in immigration residential housing and four were in immigration transit accommodation.

Of the 1298 people in immigration detention on Christmas Island, 106 were children (aged under 18 years) - five were detained in the community under residence determinations and 101 were in alternative temporary detention in the community.

Figure 1

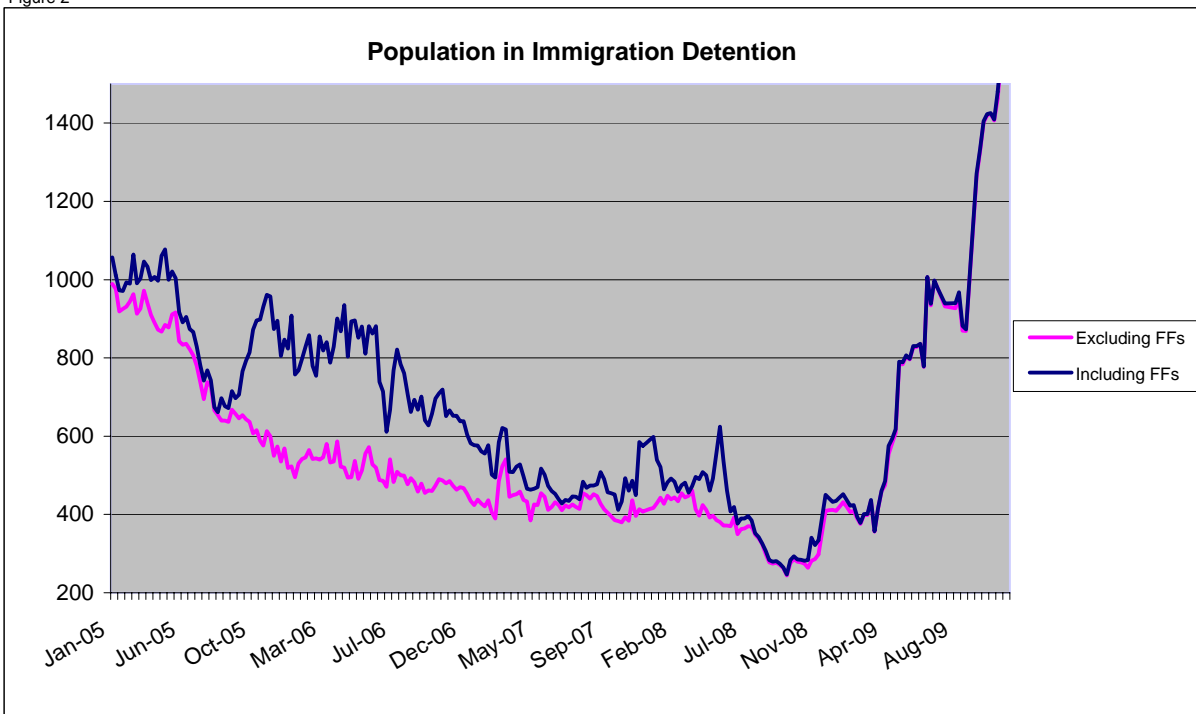
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 20/11/09
Villawood IDC (358)	108	19		127	- 2
Northern IDC (Darwin) (382)	10			10	- 6
Maribyrnong IDC (70)	35	6		41	0
Perth IDC (27)	42	2		44	+ 10
Christmas Island IDC (400)	1045			1045	+ 81
<b>Total in IDCs (1237)</b>	<b>1240</b>	<b>27</b>	<b>0</b>	<b>1267</b>	<b>+ 83</b>
Sydney Immigration Residential Housing (34)	14	2	1	17	- 5
Perth Immigration Residential Housing (11)	8	2	1	11	- 4
Brisbane Immigration Transit Accommodation (29)	2	1	3	6	- 2
Melbourne Immigration Transit Accommodation (30)			1	1	- 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>24</b>	<b>5</b>	<b>6</b>	<b>35</b>	<b>- 12</b>
Community Detention <sup>2</sup> (Mainland)	13	3	7	23	- 1
Community Detention (Christmas Island)	5	4	5	14	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	1	2		3	- 2
Alternative Temporary Detention in the Community (Christmas Island)	104	34	101	239	+ 33
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>1387</b>	<b>75</b>	<b>119</b>	<b>1581</b>	<b>+ 101</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

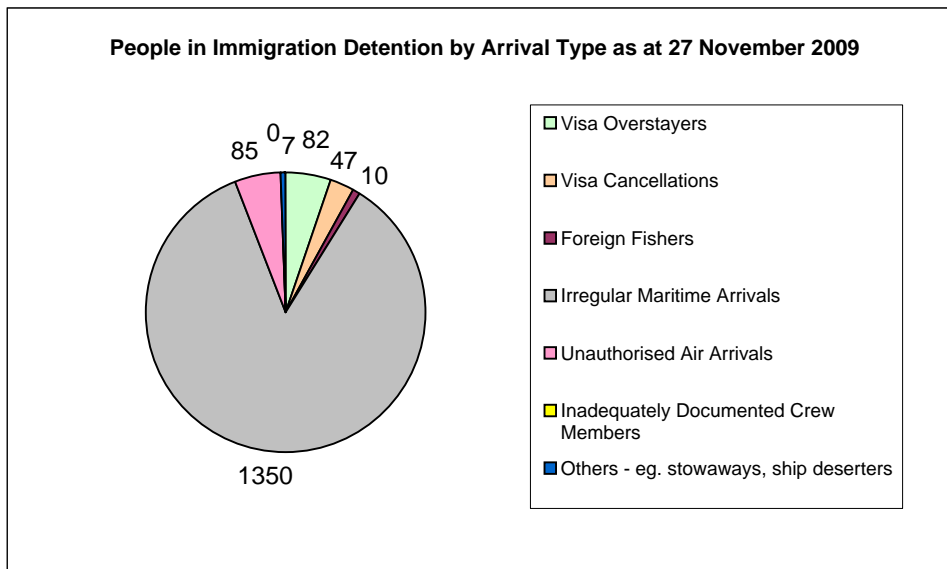
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 27 November 2009 there were 129 people (about 8 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 27 November 2009 was 1435, representing about 91 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 27 November 2009 there were 644 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 42 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 33 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 44 people who had their protection visa application refused. There were 818 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

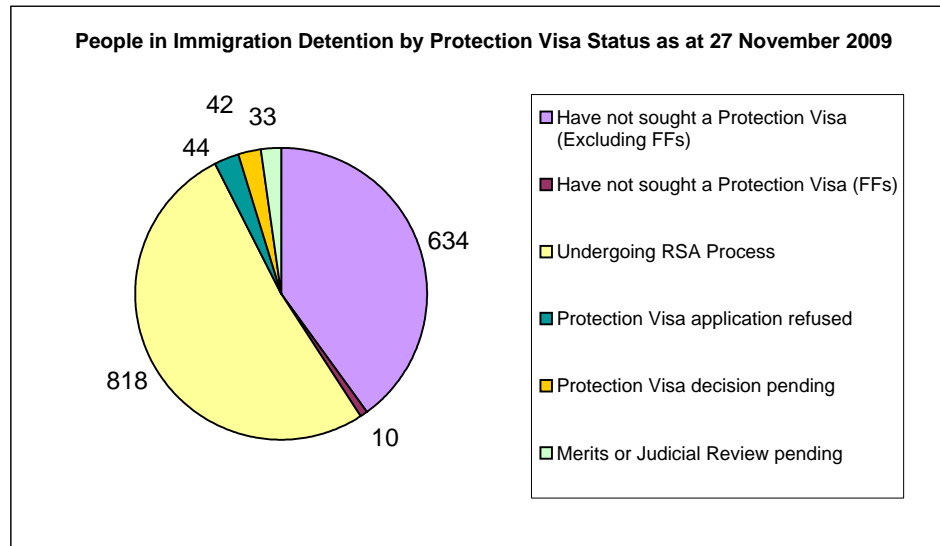


Figure 5

Location of people in immigration detention as at 27 November 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	212
Christmas Island IDC	1045
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1257</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	28
Immigration Transit Accommodation	7
Alternative Temporary Detention in the Community	242
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>277</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	23
Community Detention, Christmas Island	14
<b>Total in Community Detention Arrangements</b>	<b>37</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	10
Alternative Temporary Detention in the Community	0
<b>Total FFs</b>	<b>10</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1581</b>

Figure 6

People in immigration Detention by nationality as at 27 November 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	557	11	10	2	580
Afghanistan	369	6	73	1	449
Iran	115	14	6	6	141
China, Peoples Republic Of	64	19			83
Indonesia	52		9		61
Iraq	45	3	1	2	51
Vietnam	16	2			18
Korea, Republic Of (Sth)	7	3			10
Nigeria	8		2		10
Burma	8				8
Other	146	17	3	4	170
<b>Total</b>	<b>1387</b>	<b>75</b>	<b>104</b>	<b>15</b>	<b>1581</b>

Figure 7

Children in immigration detention as at 27 November 2009	
Type	Total
Immigration Residential Housing	2
Immigration Transit Accommodation	4
Alternative Temporary Detention in the Community	101
Community Detention	12
<b>Total</b>	<b>119</b>

As at 27 November 2009, there were 119 children (aged under 18 years) in immigration detention. 12 were detained in the community under residence determinations, 101 were in alternative temporary detention in the community, two were in immigration residential housing and four were in immigration transit accommodation.

Figure 8

Length of time in detention as at 27 November 2009		
Period Detained	Total	% of Total
7 days or less	232	14.7%
1 week - 1 month	207	13.1%
1 month - 3 months	690	43.6%
3 months - 6 months	335	21.2%
6 months - 12 months	70	4.4%
12 months - 18 months	16	1.0%
18 months - 2 years	11	0.7%
Greater than 2 years	20	1.3%
<b>Total</b>	<b>1581</b>	<b>100%</b>

Of the 1581 people immigration detention as at 27 November 2009, 1129 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 4 December 2009

As at 4 December 2009, there were 1594 people in immigration detention, including 307 in immigration detention on the mainland and 1287 in immigration detention on Christmas Island.

Of the 307 people in immigration detention on the mainland, 32 were children (aged under 18 years) - six were detained in the community under residence determinations, two were in alternative temporary detention in the community, four were in immigration residential housing and 20 were in immigration transit accommodation.

Of the 1287 people in immigration detention on Christmas Island, 96 were children (aged under 18 years) - three were detained in the community under residence determinations and 93 were in alternative temporary detention in the community.

Figure 1

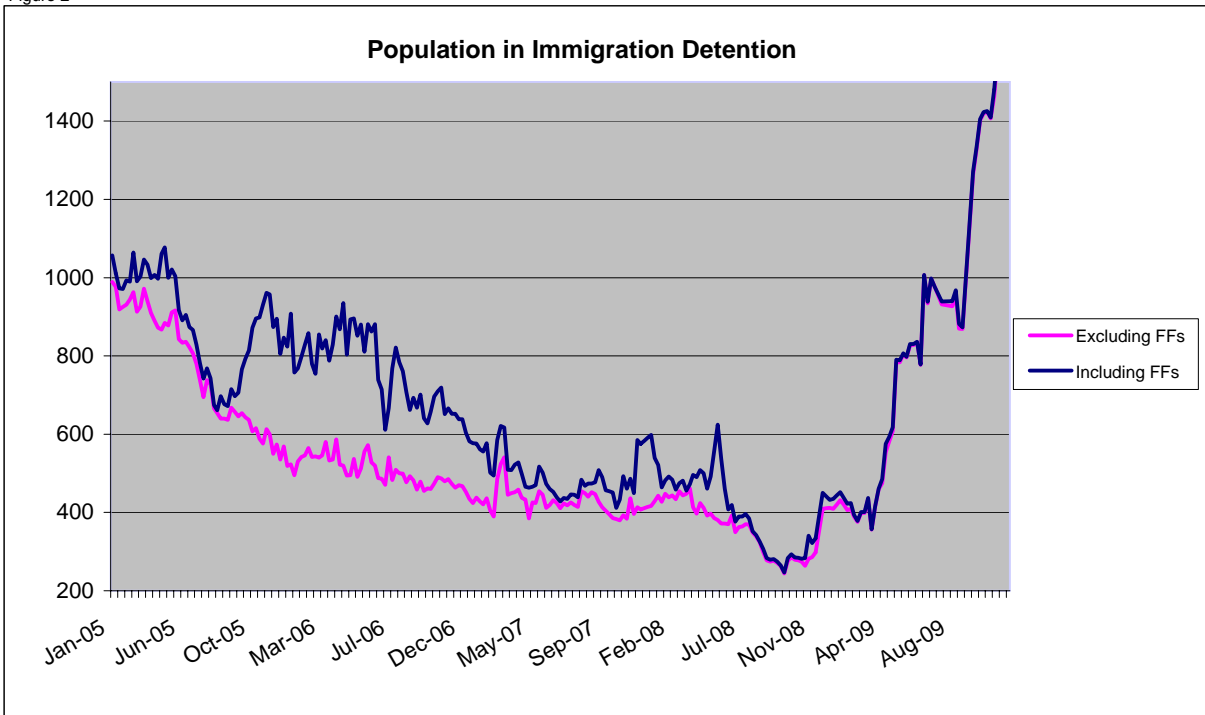
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 27/11/09
Villawood IDC (358)	111	14		125	- 2
Northern IDC (Darwin) (382)		1		1	- 9
Maribyrnong IDC (70)	35	7		42	+ 1
Perth IDC (27)	44	2		46	+ 2
Christmas Island IDC (400)	1053			1053	+ 8
<b>Total in IDCs (1237)</b>	<b>1243</b>	<b>24</b>	<b>0</b>	<b>1267</b>	<b>0</b>
Sydney Immigration Residential Housing (34)	15	2	1	18	+ 1
Perth Immigration Residential Housing (11)	8	3	3	14	+ 3
Brisbane Immigration Transit Accommodation (29)	3	3	3	9	+ 3
Melbourne Immigration Transit Accommodation (30)			17	17	+ 16
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>26</b>	<b>8</b>	<b>24</b>	<b>58</b>	<b>+ 23</b>
Community Detention <sup>2</sup> (Mainland)	13	3	6	22	- 1
Community Detention (Christmas Island)	3	2	3	8	- 6
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	10	1	2	13	+ 10
Alternative Temporary Detention in the Community (Christmas Island)	98	35	93	226	- 13
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>1393</b>	<b>73</b>	<b>128</b>	<b>1594</b>	<b>+ 13</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

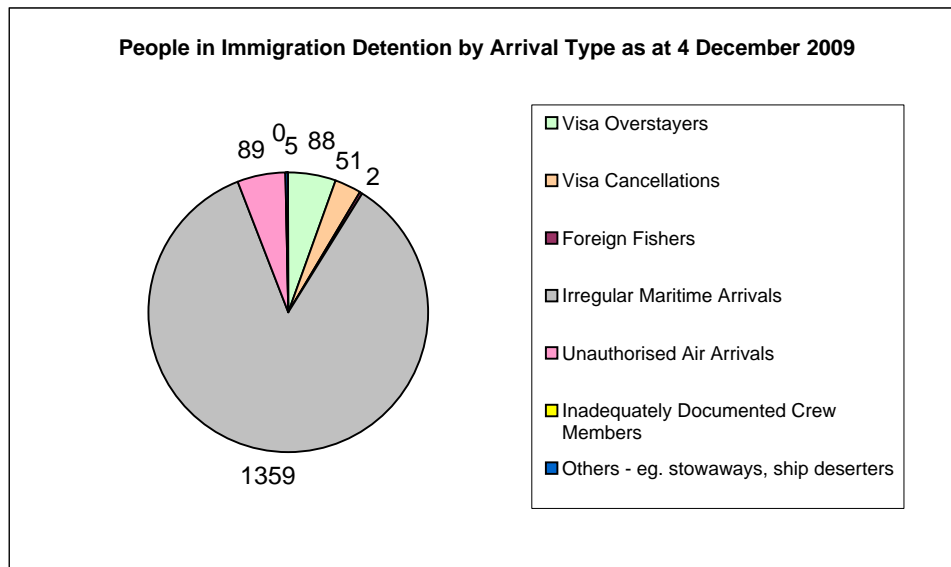
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 4 December 2009 there were 139 people (about 9 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 4 December 2009 was 1448, representing about 91 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 4 December 2009 there were 617 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 35 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 41 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 43 people who had their protection visa application refused. There were 858 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

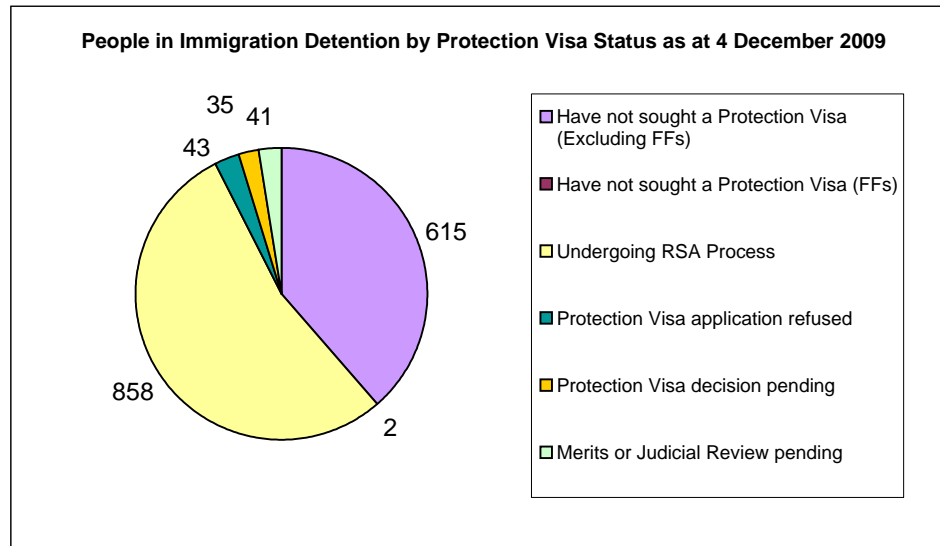


Figure 5

Location of people in immigration detention as at 4 December 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	214
Christmas Island IDC	1053
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1267</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	32
Immigration Transit Accommodation	26
Alternative Temporary Detention in the Community	237
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>295</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	22
Community Detention, Christmas Island	8
<b>Total in Community Detention Arrangements</b>	<b>30</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1594</b>

Figure 6

People in immigration Detention by nationality as at 4 December 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	552	11	11	1	575
Afghanistan	394	7	83	2	486
Iran	124	13	6	5	148
China, Peoples Republic Of	65	17			82
Indonesia	43		10		53
Iraq	42	3	1	2	48
Vietnam	15	2			17
Malaysia	13	3			16
Nigeria	8		2		10
Korea, Republic Of (Sth)	7	1			8
Other	130	16	1	4	151
<b>Total</b>	<b>1393</b>	<b>73</b>	<b>114</b>	<b>14</b>	<b>1594</b>

Figure 7

Children in immigration detention as at 4 December 2009	
Type	Total
Immigration Residential Housing	4
Immigration Transit Accommodation	20
Alternative Temporary Detention in the Community	95
Community Detention	9
<b>Total</b>	<b>128</b>

As at 4 December 2009, there were 128 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 95 were in alternative temporary detention in the community, four were in immigration residential housing and 20 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 4 December 2009		
Period Detained	Total	% of Total
7 days or less	140	8.8%
1 week - 1 month	362	22.7%
1 month - 3 months	654	41.0%
3 months - 6 months	333	20.9%
6 months - 12 months	60	3.8%
12 months - 18 months	15	0.9%
18 months - 2 years	8	0.5%
Greater than 2 years	22	1.4%
<b>Total</b>	<b>1594</b>	<b>100%</b>

Of the 1594 people immigration detention as at 4 December 2009, 1156 had been detained for less than three months.

# IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 7 August 2009

As at 7 August 2009, there were 939 people in immigration detention<sup>1</sup>, including 270 in immigration detention on the mainland and 669 in immigration detention on Christmas Island.

Of 270 people in immigration detention on the mainland, 10 were children (aged under 18 years) - 4 were detained in the community<sup>2</sup> under residence determinations, 2 were in alternative temporary detention<sup>3</sup> in the community and 4 were in immigration residential housing.

Of 669 people in immigration detention on Christmas Island, 68 were children (aged under 18 years) - 37 were detained in the community under residence determinations and 31 were in alternative temporary detention in the community.

<sup>1</sup> Immigration detention as set out under ss 189 or 249 of the *Migration Act 1958*.

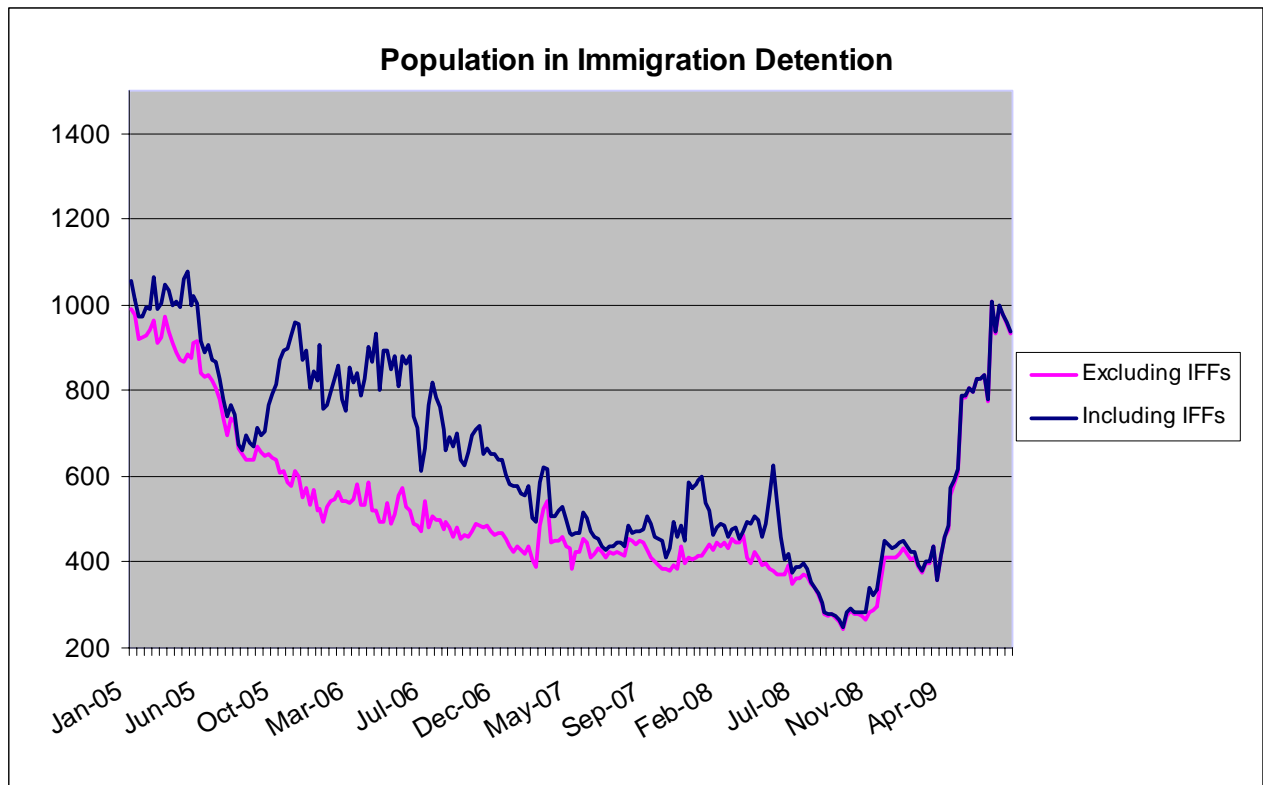
<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 1

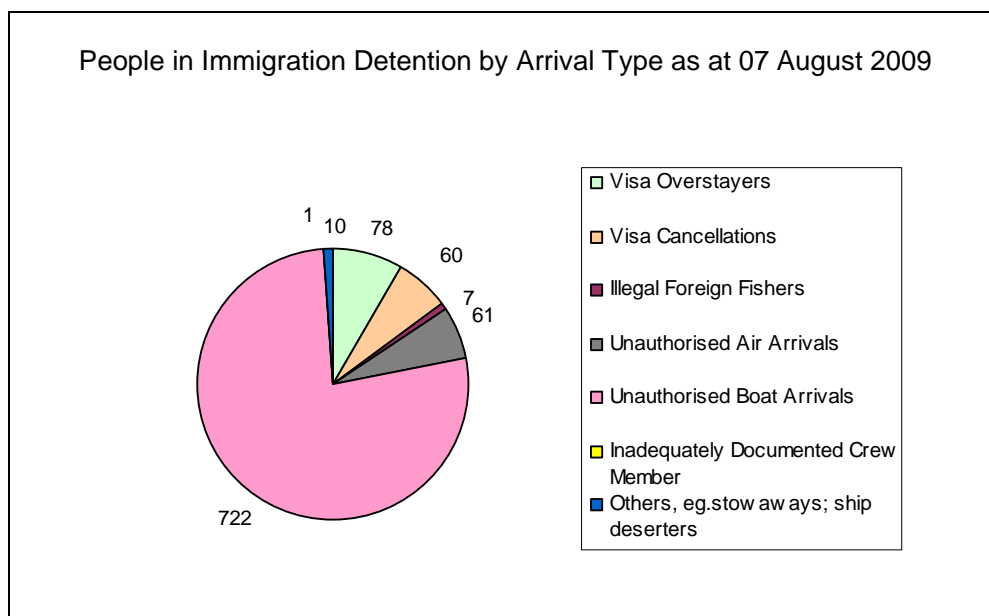
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from 24 July 2009
Villawood IDC (358)	113	16		129	-27
Northern IDC (Darwin) (382)	6	0		6	+6
Maribyrnong IDC (70)	23	4		27	+2
Perth IDC (27)	18			18	-2
Christmas Island IDC (400)	560			560	+4
<b>Total in IDCs (1237)</b>	<b>720</b>	<b>20</b>	<b>0</b>	<b>740</b>	<b>-17</b>
Sydney Immigration Residential Housing (34)	16	2	1	19	+2
Perth Immigration Residential Housing (11)	15		3	18	0
Brisbane Immigration Transit Accommodation (29)	22		0	22	+2
Melbourne Immigration Transit Accommodation (30)	2	1	0	3	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>55</b>	<b>3</b>	<b>4</b>	<b>62</b>	<b>+4</b>
Community Detention <sup>2</sup> (Mainland)	11	4	4	19	-1
Community Detention (Christmas Island)	8	4	37	49	+15
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	6	0	2	8	-12
Alternative Temporary Detention in the Community (Christmas Island)	10	19	31	60	-24
Restricted on Board Vessels in Port <sup>3</sup>	1	0	0	1	-3
<b>Total</b>	<b>811</b>	<b>50</b>	<b>78</b>	<b>939</b>	<b>-38</b>

Figure 2



The following pie chart shows that as at 7 August 2009 there were 138 people (about 15 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 7 August 2009 was 783, representing about 83 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 7 August 2009 there were 335 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 41 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 38 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 53 people who had their protection visa application refused. There were 472 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

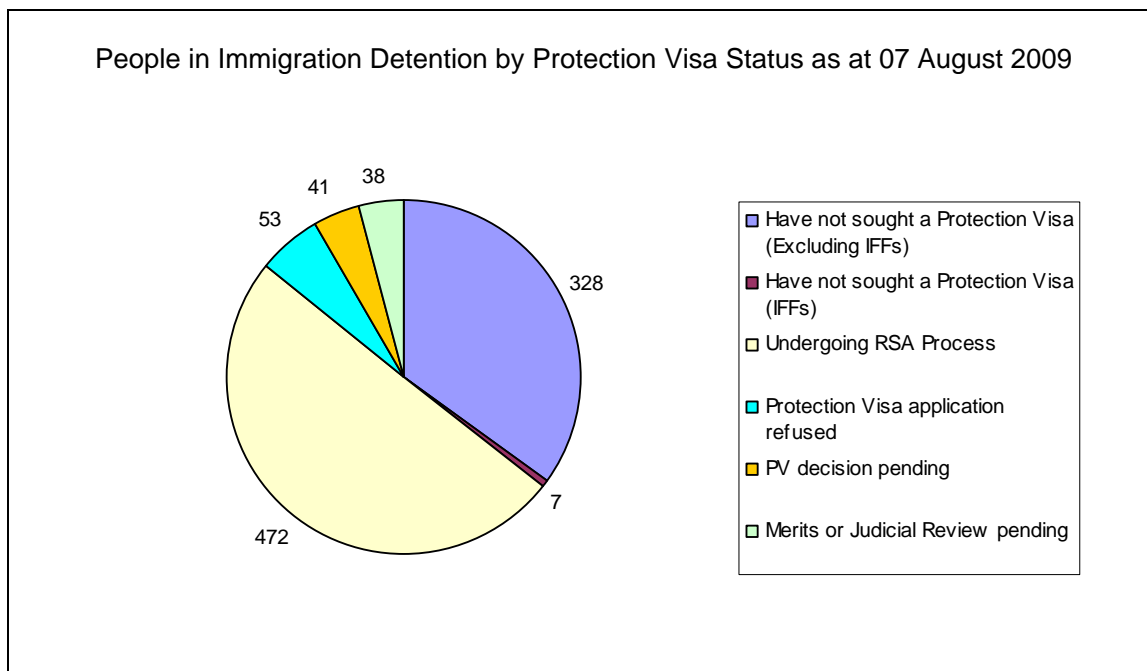


Figure 5

Location of people in immigration detention as at 7 August 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	174
Christmas Island Facility	560
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>734</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	37
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	67
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>130</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	19
Community Detention, Christmas Island	49
<b>Total in Community Detention Arrangements</b>	<b>68</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	6
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>939</b>

Figure 6

People in immigration detention by nationality as at 7 August 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	334	13	12	1	360
Afghanistan	286	0	50	2	338
China, Peoples Republic of	54	16	0	2	72
Iran	14	5	3	2	24
New Zealand	17	3	0	0	20
Indonesia	9	1	3	1	14
Iraq	11	3	0	0	14
Nigeria	7	1	2	0	10
South Korea	8	1	0	0	9
Vietnam	8	1	0	0	9
Other	63	6	0	0	69
<b>Total</b>	<b>811</b>	<b>50</b>	<b>70</b>	<b>8</b>	<b>939</b>

Figure 7

Children in immigration detention as at 7 August 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	32
Community Detention	41
<b>Total</b>	<b>78</b>

As at 7 August 2009, there were 78 children (aged under 18 years) in immigration detention. 41 were detained in the community under residence determinations, 33 were in alternative temporary detention in the community and four were in immigration residential housing.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 9 October 2009

As at 9 October 2009, there were 1271 people in immigration detention, including 289 in immigration detention on the mainland and 982 in immigration detention on Christmas Island.

Of the 289 people in immigration detention on the mainland, 12 were children (aged under 18 years) - three were detained in the community under residence determinations, seven were in immigration residential housing and two were in immigration transit accommodation.

Of the 982 people in immigration detention on Christmas Island, 79 were children (aged under 18 years) - ten were detained in the community under residence determinations and 69 were in alternative temporary detention in the community.

Figure 1

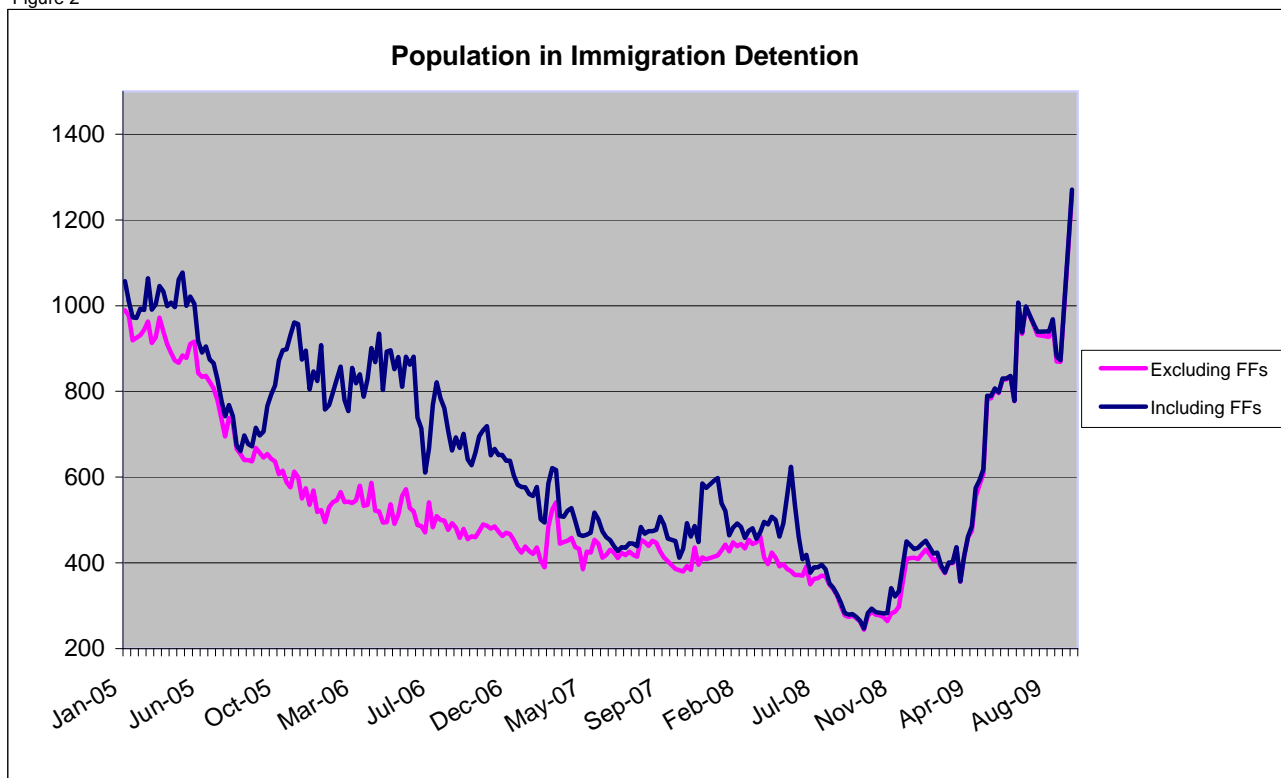
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 18/09/09
Villawood IDC (358)	123	14		137	+ 5
Northern IDC (Darwin) (382)	5			5	+ 4
Maribyrnong IDC (70)	30	4		34	- 10
Perth IDC (27)	19			19	- 4
Christmas Island IDC (400)	767			767	+ 262
<b>Total in IDCs (1237)</b>	<b>944</b>	<b>18</b>	<b>0</b>	<b>962</b>	<b>+ 257</b>
Sydney Immigration Residential Housing (34)	15	2	4	21	+ 1
Perth Immigration Residential Housing (11)	19		3	22	0
Brisbane Immigration Transit Accommodation (29)	23		1	24	+ 1
Melbourne Immigration Transit Accommodation (30)			1	1	- 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>57</b>	<b>2</b>	<b>9</b>	<b>68</b>	<b>+ 1</b>
Community Detention <sup>2</sup> (Mainland)	12	3	3	18	0
Community Detention (Christmas Island)	6	6	10	22	+ 5
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	6	1		7	+ 3
Alternative Temporary Detention in the Community (Christmas Island)	99	25	69	193	+ 131
Restricted on Board Vessels in Port	1			1	+ 1
<b>Total</b>	<b>1125</b>	<b>55</b>	<b>91</b>	<b>1271</b>	<b>+ 398</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

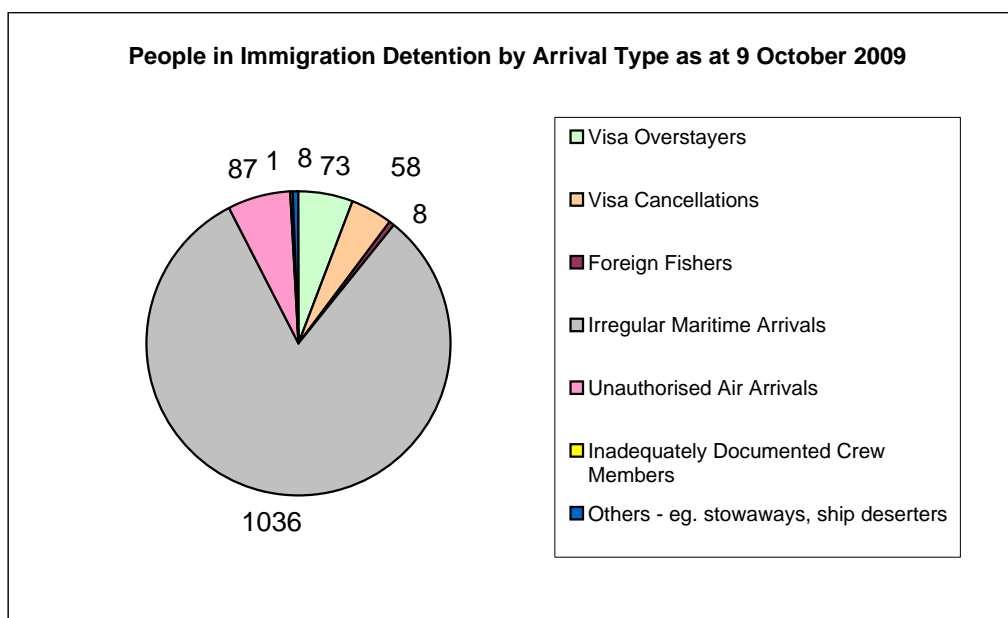
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 9 October 2009 there were 131 people (about 10 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 9 October 2009 was 1123, representing about 88 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 9 October 2009 there were 636 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 60 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 30 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 41 people who had their protection visa application refused. There were 504 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

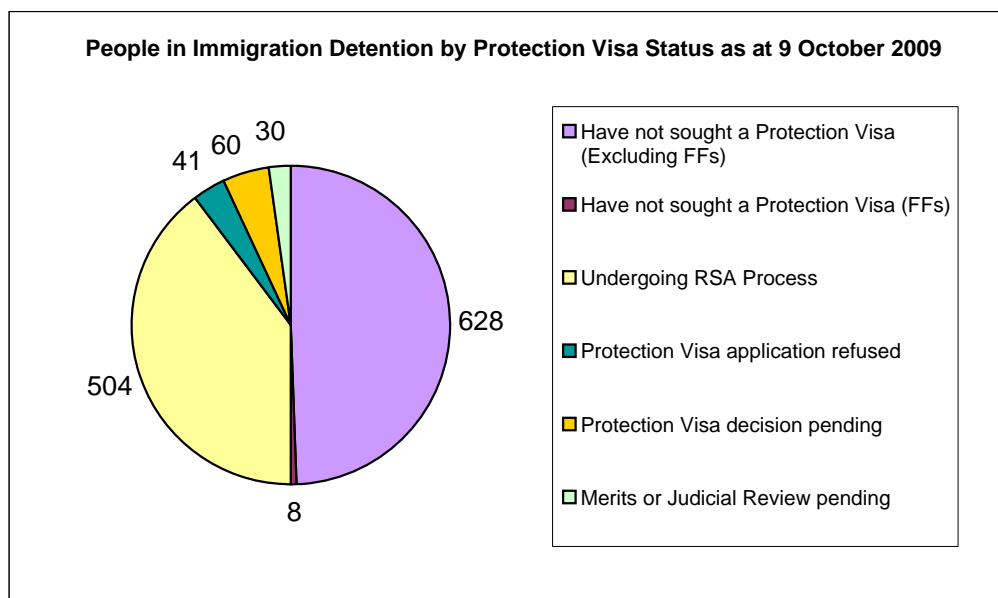


Figure 5

Location of people in immigration detention as at 9 October 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	190
Christmas Island IDC	767
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>957</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	43
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	197
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>266</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	18
Community Detention, Christmas Island	22
<b>Total in Community Detention Arrangements</b>	<b>40</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	5
Alternative Temporary Detention in the Community	3
<b>Total FFs</b>	<b>8</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1271</b>

Figure 6

People in immigration Detention by nationality as at 9 October 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	569	14	14	1	598
Afghanistan	270	9	38	8	325
China, Peoples Republic Of	74	11			85
Iran	47	7	8	3	65
Iraq	37	1	2	2	42
Indonesia	19	1	11	1	32
Vietnam	15	3			18
Nigeria	10	1	2		13
New Zealand	7	2			9
Korea, Republic Of (Sth)	7	1			8
Other	70	5	1		76
<b>Total</b>	<b>1125</b>	<b>55</b>	<b>76</b>	<b>15</b>	<b>1271</b>

Figure 7

Children in immigration detention as at 9 October 2009	
Type	Total
Immigration Residential Housing	7
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	69
Community Detention	13
<b>Total</b>	<b>91</b>

As at 9 October 2009, there were 91 children (aged under 18 years) in immigration detention. 13 were detained in the community under residence determinations, 69 were in alternative temporary detention in the community, seven were in immigration residential housing and two were in immigration transit accommodation.

Figure 8

Length of time in detention as at 9 October 2009		
Period Detained	Total	% of Total
7 days or less	187	14.7%
1 week - 1 month	400	31.5%
1 month - 3 months	261	20.5%
3 months - 6 months	297	23.4%
6 months - 12 months	82	6.5%
12 months - 18 months	14	1.1%
18 months - 2 years	12	0.9%
Greater than 2 years	18	1.4%
<b>Total</b>	<b>1271</b>	<b>100%</b>

Of the 1271 people immigration detention as at 9 October 2009, 848 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 28 August 2009

As at 28 August 2009, there were 940 people in immigration detention<sup>1</sup>, including 263 in immigration detention on the mainland and 677 in immigration detention on Christmas Island.

Of 263 people in immigration detention on the mainland, 10 were children (aged under 18 years) - 3 were detained in the community under residence determinations, 3 were in alternative temporary detention in the community and 4 were in immigration residential housing.

Of 677 people in immigration detention on Christmas Island, 64 were children (aged under 18 years) - 36 were detained in the community under residence determinations and 28 were in alternative temporary detention in the community.

<sup>1</sup> Immigration detention as set out under s189 or 249 of the *Migration Act 1958*.

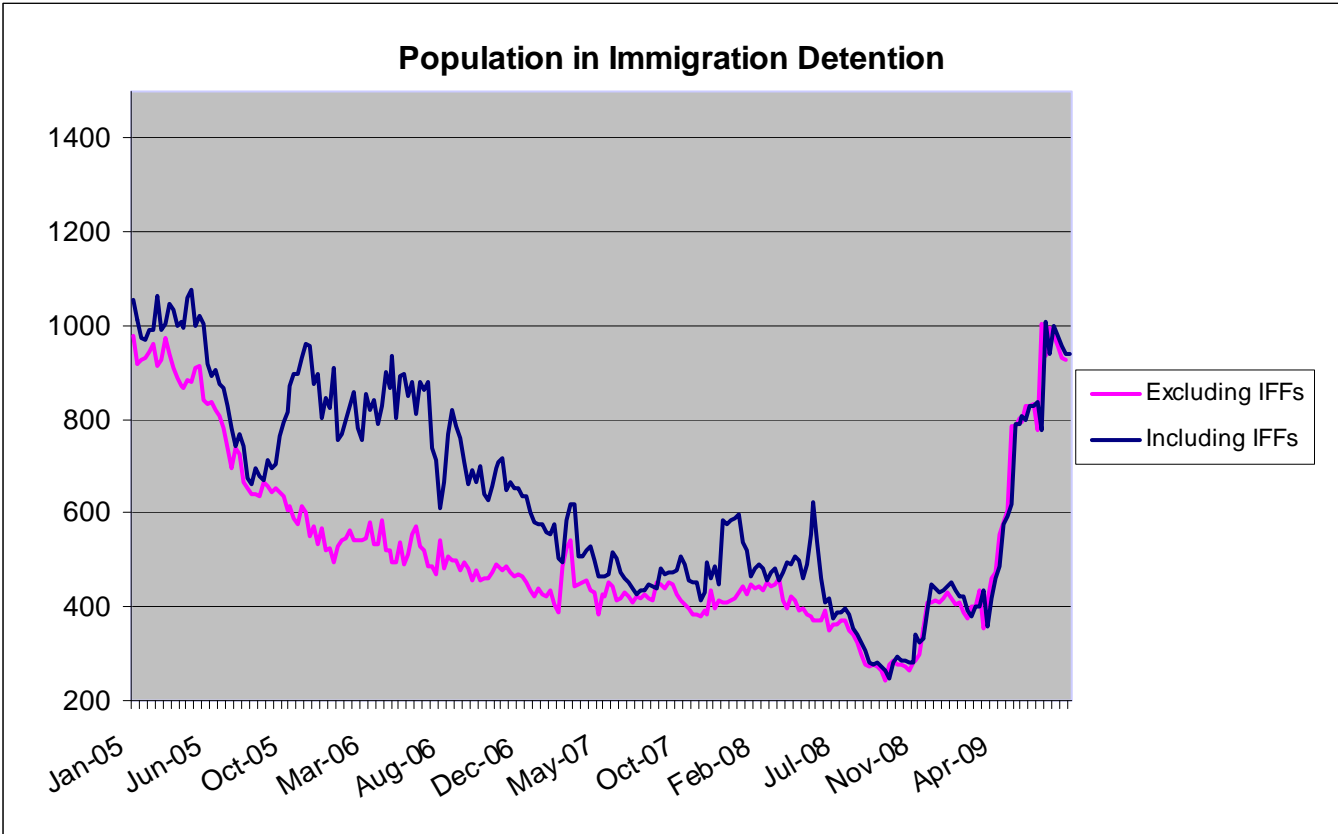
<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 1

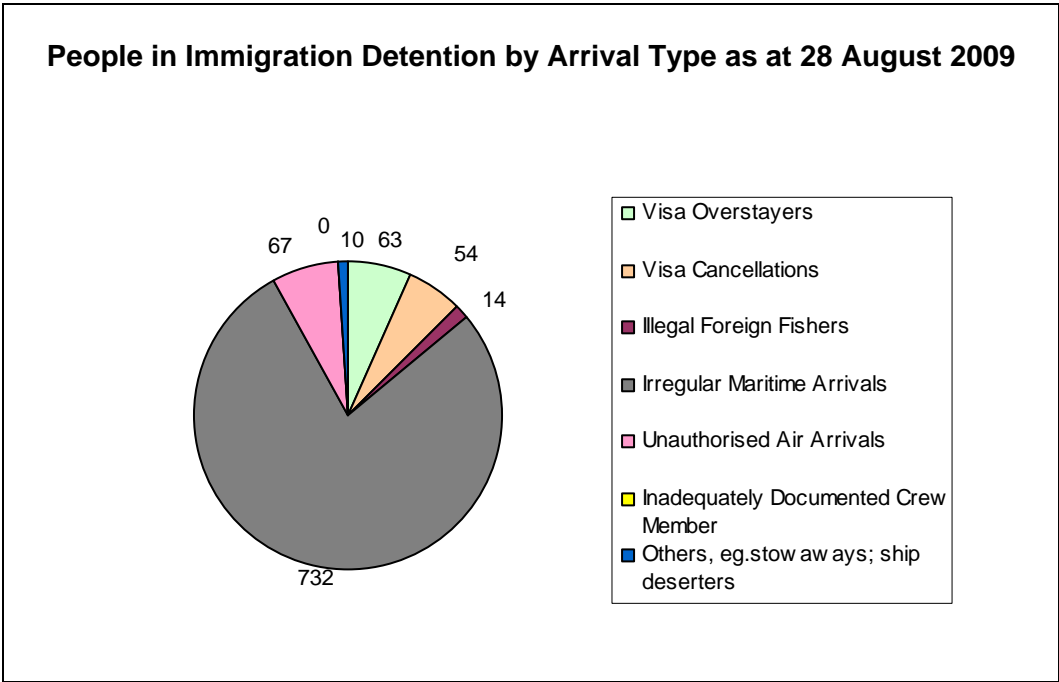
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from 7 August
Villawood IDC (358)	101	19		120	-9
Northern IDC (Darwin) (382)	9	0		9	+3
Maribyrnong IDC (70)	26	4		30	+3
Perth IDC (27)	17			17	-1
Christmas Island IDC (400)	567			567	+7
<b>Total in IDCs (1237)</b>	<b>720</b>	<b>23</b>	<b>0</b>	<b>743</b>	<b>+3</b>
Sydney Immigration Residential Housing (34)	16		1	17	-2
Perth Immigration Residential Housing (11)	19		3	22	+4
Brisbane Immigration Transit Accommodation (29)	22		0	22	0
Melbourne Immigration Transit Accommodation (30)	1		0	1	-2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>58</b>	<b>0</b>	<b>4</b>	<b>62</b>	<b>0</b>
Community Detention <sup>2</sup> (Mainland)	9	3	3	15	-4
Community Detention (Christmas Island)	7	3	36	46	-3
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	7	0	3	10	+2
Alternative Temporary Detention in the Community (Christmas Island)	17	19	28	64	+4
Restricted on Board Vessels in Port <sup>1</sup>	0	0	0	0	-1
<b>Total</b>	<b>818</b>	<b>48</b>	<b>74</b>	<b>940</b>	<b>+1</b>

Figure 2



The following pie chart shows that as at 28 August 2009 there were 117 people (about 12 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 28 August 2009 was 799, representing about 85 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 28 August 2009 there were 476 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 49 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 29 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 54 people who had their protection visa application refused. There were 332 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

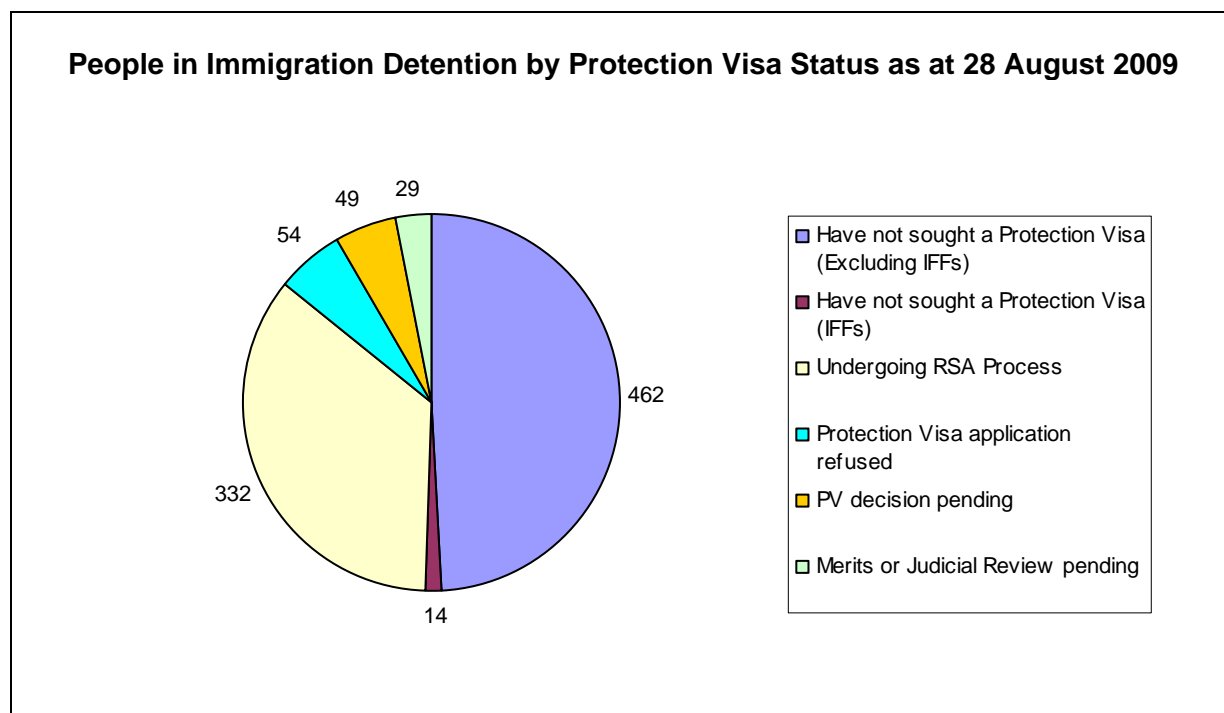


Figure 5

Location of people in immigration detention as at 28 August 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	167
Christmas Island Facility	567
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>734</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing	39
Immigration Transit Accommodation	23
Alternative Temporary Detention in the Community	69
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>131</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	15
Community Detention, Christmas Island	46
<b>Total in Community Detention Arrangements</b>	<b>61</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	9
Alternative Temporary Detention in the Community (IFFs)	5
<b>Total IFFs</b>	<b>14</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>940</b>

Figure 6

People in immigration detention by nationality as at 28 August 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	394	14	13	1	422
Afghanistan	242	0	49	0	291
China, Peoples Republic of	45	16	0	0	61
Iran	16	5	3	2	26
Indonesia	16	1	3	1	21
New Zealand	12	3	0	0	15
Nigeria	8	1	2	0	11
Iraq	9	1	0	0	10
Vietnam	8	1	0	0	9
South Korea	6	1	0	0	7
Other	62	5	0	0	67
<b>Total</b>	<b>818</b>	<b>48</b>	<b>70</b>	<b>4</b>	<b>940</b>

Figure 7

Children in immigration detention as at 28 August 2009	
Type	Total
Immigration Residential Housing	4
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	31
Community Detention	39
<b>Total</b>	<b>74</b>

As at 28 August 2009, there were 74 children (aged under 18 years) in immigration detention. 39 were detained in the community under residence determinations, 31 were in alternative temporary detention in the community and four were in immigration residential housing.

Figure 8

Length of time in detention as at 28 August 2009		
Period Detained	Total	% of Total
7 days or less	15	1.6%
1 week - 1 month	111	11.8%
1 month - 3 months	429	45.6%
3 months - 6 months	301	32.0%
6 Months - 12 months	45	4.8%
12 months - 18 months	10	1.1%
18 months - 2 years	12	1.3%
Greater than 2 years	17	1.8%
<b>Total</b>	<b>940</b>	<b>100%</b>

Of the 940 people in immigration detention as at 28 August 2009, 555 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 13 November 2009

As at 13 November 2009, there were 1409 people in immigration detention, including 275 in immigration detention on the mainland and 1134 in immigration detention on Christmas Island.

Of the 275 people in immigration detention on the mainland, 24 were children (aged under 18 years) - three were detained in the community under residence determinations, four were in alternative temporary detention in the community, eight were in immigration residential housing and nine were in immigration transit accommodation.

Of the 1134 people in immigration detention on Christmas Island, 75 were children (aged under 18 years) - six were detained in the community under residence determinations and 69 were in alternative temporary detention in the community.

Figure 1

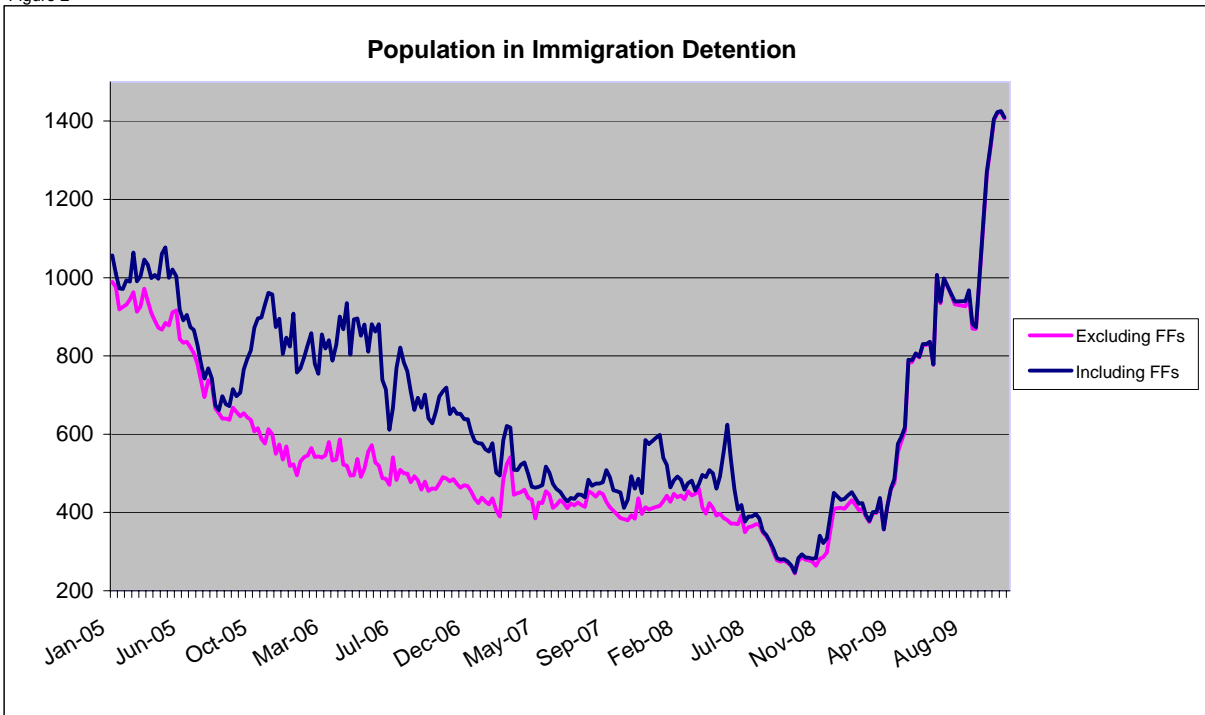
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 6/11/09
Villawood IDC (358)	106	19		125	0
Northern IDC (Darwin) (382)	1			1	0
Maribyrnong IDC (70)	32	5		37	+ 3
Perth IDC (27)	28	1		29	- 3
Christmas Island IDC (400)	953			953	- 9
<b>Total in IDCs (1237)</b>	<b>1120</b>	<b>25</b>	<b>0</b>	<b>1145</b>	<b>- 9</b>
Sydney Immigration Residential Housing (34)	15	4	2	21	+ 2
Perth Immigration Residential Housing (11)	8	1	6	15	+ 1
Brisbane Immigration Transit Accommodation (29)	7	4	4	15	+ 3
Melbourne Immigration Transit Accommodation (30)			5	5	- 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>30</b>	<b>9</b>	<b>17</b>	<b>56</b>	<b>+ 5</b>
Community Detention <sup>2</sup> (Mainland)	13	3	3	19	0
Community Detention (Christmas Island)	5	4	6	15	- 22
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	4		4	8	- 5
Alternative Temporary Detention in the Community (Christmas Island)	72	25	69	166	+ 14
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>1244</b>	<b>66</b>	<b>99</b>	<b>1409</b>	<b>- 17</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

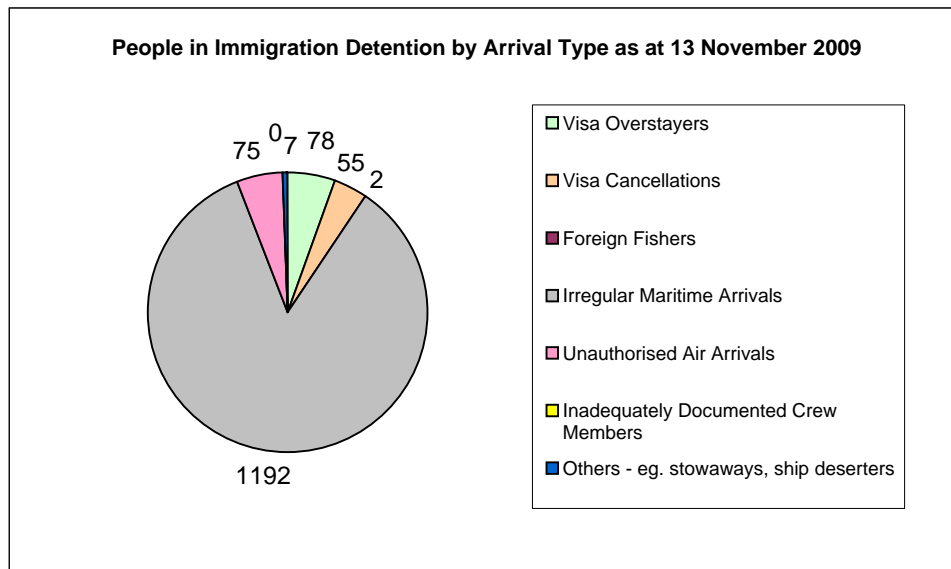
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 13 November 2009 there were 133 people (about 9 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 13 November 2009 was 1267, representing about 90 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 13 November 2009 there were 576 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 50 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 31 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 41 people who had their protection visa application refused. There were 711 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

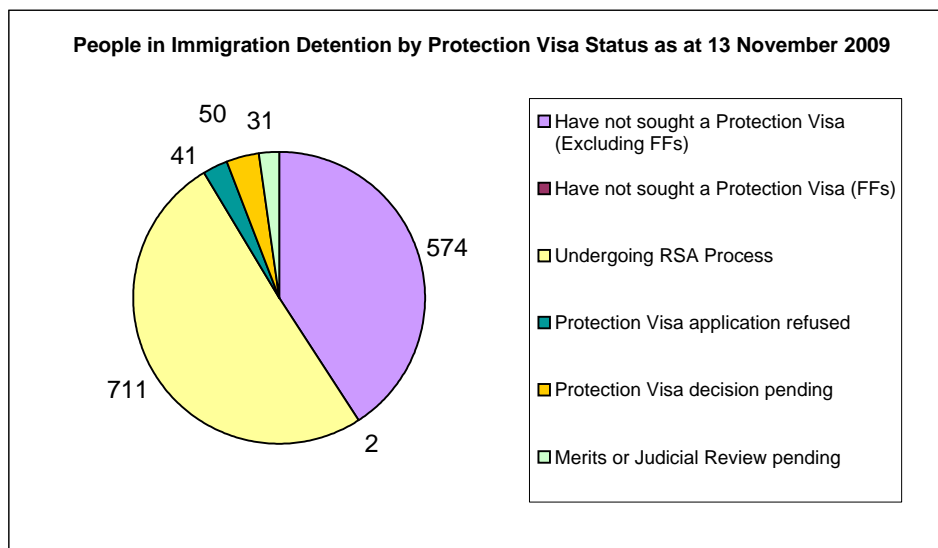


Figure 5

Location of people in immigration detention as at 13 November 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	192
Christmas Island IDC	953
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1145</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	36
Immigration Transit Accommodation	20
Alternative Temporary Detention in the Community	172
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>228</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	19
Community Detention, Christmas Island	15
<b>Total in Community Detention Arrangements</b>	<b>34</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1409</b>

Figure 6

People in immigration Detention by nationality as at 13 November 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	609	14	12	2	637
Afghanistan	276	7	58	1	342
Iran	95	12	4	4	115
China, Peoples Republic Of	69	18			87
Iraq	40	1			41
Indonesia	24	2	9		35
Burma	21				21
Vietnam	16	2			18
Nigeria	8		2		10
Korea, Republic Of (Sth)	6	3			9
Other	80	7	3	4	94
<b>Total</b>	<b>1244</b>	<b>66</b>	<b>88</b>	<b>11</b>	<b>1409</b>

Figure 7

Children in immigration detention as at 13 November 2009	
Type	Total
Immigration Residential Housing	8
Immigration Transit Accommodation	9
Alternative Temporary Detention in the Community	73
Community Detention	9
<b>Total</b>	<b>99</b>

As at 13 November 2009, there were 99 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 73 were in alternative temporary detention in the community, eight were in immigration residential housing and nine were in immigration transit accommodation.

Figure 8

Length of time in detention as at 13 November 2009		
Period Detained	Total	% of Total
7 days or less	58	4.1%
1 week - 1 month	288	20.4%
1 month - 3 months	558	39.6%
3 months - 6 months	371	26.3%
6 months - 12 months	89	6.3%
12 months - 18 months	15	1.1%
18 months - 2 years	13	0.9%
Greater than 2 years	17	1.2%
<b>Total</b>	<b>1409</b>	<b>100%</b>

Of the 1409 people immigration detention as at 13 November 2009, 904 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 4 September 2009

As at 4 September 2009, there were 968 people in immigration detention<sup>1</sup>, including 302 in immigration detention on the mainland and 665 in immigration detention on Christmas Island.

Of 297 people in immigration detention on the mainland, 21 were children (aged under 18 years) – 3 were detained in the community under residence determinations, 10 were in Immigration Transit Accommodation and 8 were in immigration residential housing.

Of 665 people in immigration detention on Christmas Island, 47 were children (aged under 18 years) - 22 were detained in the community under residence determinations and 25 were in alternative temporary detention in the community.

<sup>1</sup> Immigration detention as set out under s 189 or 249 of the *Migration Act 1958*.

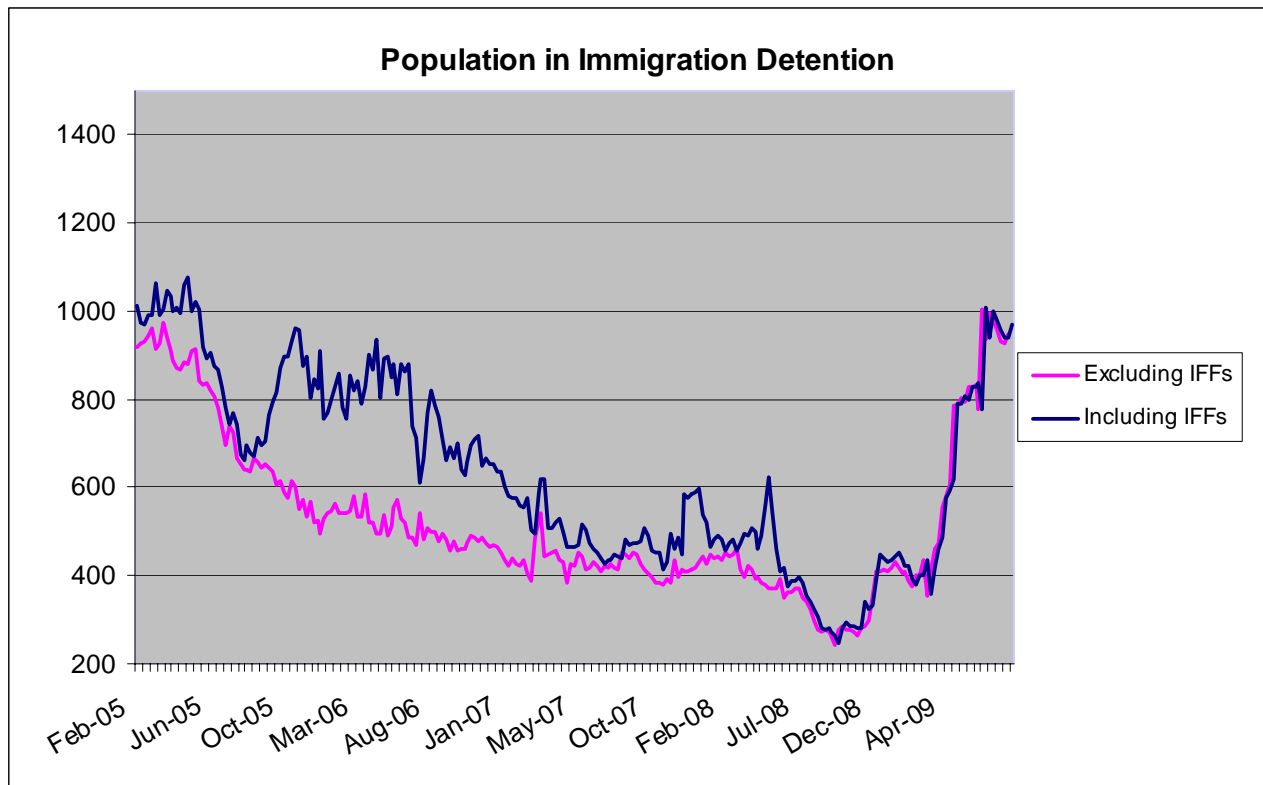
<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 1

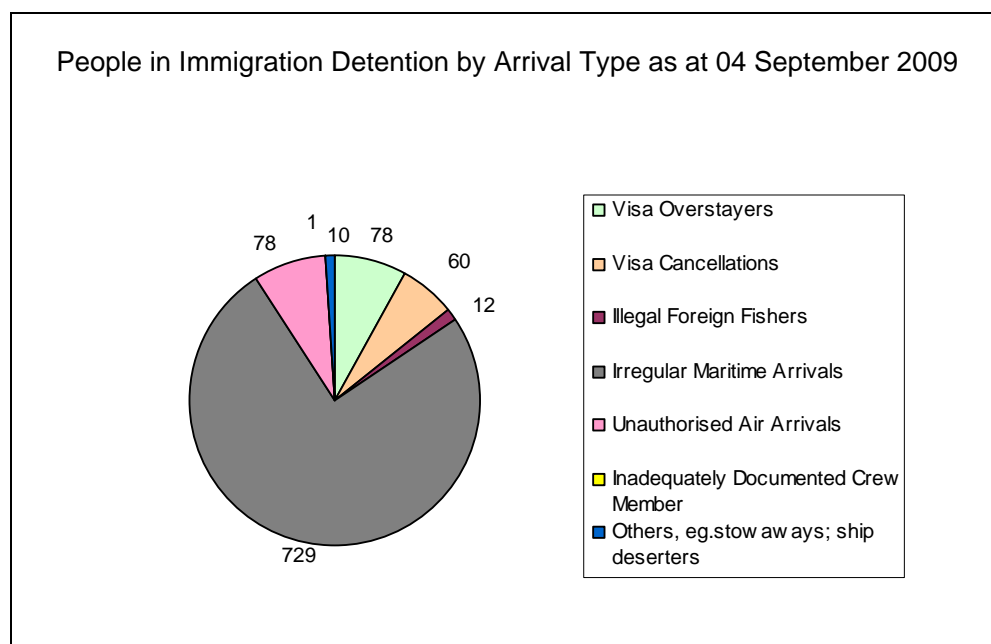
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	104	20		124	+4
Northern IDC (Darwin) (382)	10	0		10	+1
Maribyrnong IDC (70)	37	7		44	+14
Perth IDC (27)	18	2		20	+3
Christmas Island IDC (400)	573			573	+6
<b>Total in IDCs (1237)</b>	<b>742</b>	<b>29</b>	<b>0</b>	<b>771</b>	<b>+28</b>
Sydney Immigration Residential Housing (34)	15	1	5	21	+4
Perth Immigration Residential Housing (11)	20		3	23	+1
Brisbane Immigration Transit Accommodation (29)	22		0	22	0
Melbourne Immigration Transit Accommodation (30)			10	10	+9
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>57</b>	<b>1</b>	<b>18</b>	<b>76</b>	<b>+14</b>
Community Detention <sup>2</sup> (Mainland)	13	3	3	19	-4
Community Detention (Christmas Island)	7	3	22	32	-14
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	7	2		9	-1
Alternative Temporary Detention in the Community (Christmas Island)	16	19	25	60	-4
Restricted on Board Vessels in Port <sup>1</sup>	1			1	+1
<b>Total</b>	<b>843</b>	<b>57</b>	<b>68</b>	<b>968</b>	<b>+28</b>

Figure 2



The following pie chart shows that as at 4 September 2009 there were 138 people (about 14 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 4 September 2009 was 807, representing about 83 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 4 September 2009 there were 580 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 49 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 29 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 52 people who had their protection visa application refused. There were 258 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

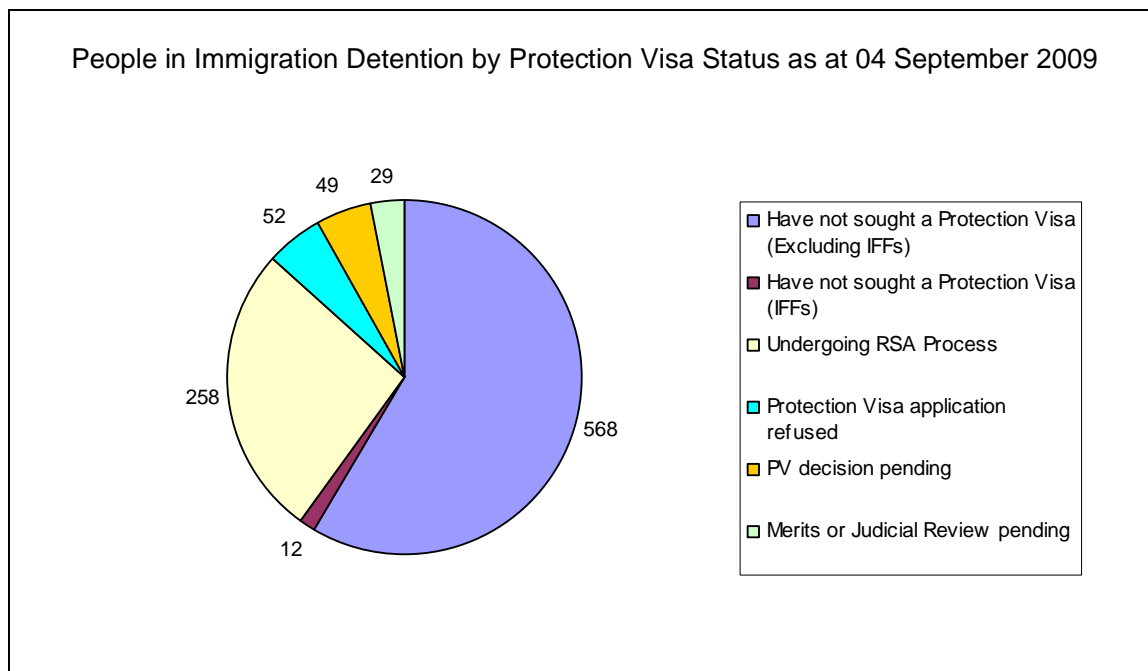


Figure 5

Location of people in immigration detention as at 4 September 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	188
Christmas Island Facility	573
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>761</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing	44
Immigration Transit Accommodation	32
Alternative Temporary Detention in the Community	66
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>143</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	19
Community Detention, Christmas Island	32
<b>Total in Community Detention Arrangements</b>	<b>51</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	10
Alternative Temporary Detention in the Community (IFFs)	3
<b>Total IFFs</b>	<b>13</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>968</b>

Figure 6

People in immigration detention by nationality as at 4 September 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	394	14	13	1	422
Afghanistan	241	0	41	0	282
China, Peoples Republic of	52	16	0	0	68
Iran	17	5	3	2	27
Indonesia	17	4	1	1	23
New Zealand	12	3	0	0	15
Nigeria	9	1	2	0	12
Iraq	9	1	0	0	10
Vietnam	8	1	0	0	9
Malaysia	7	1	0	0	8
Other	77	11	2	2	92
<b>Total</b>	<b>843</b>	<b>57</b>	<b>62</b>	<b>6</b>	<b>968</b>

Figure 7

Children in immigration detention as at 4 September 2009	
Type	Total
Immigration Residential Housing	8
Immigration Transit Accommodation	10
Alternative Temporary Detention in the Community	25
Community Detention	25
<b>Total</b>	<b>68</b>

As at 4 September 2009, there were 68 children (aged under 18 years) in immigration detention. 25 were detained in the community under residence determinations, 25 were in alternative temporary detention in the community, eight were in immigration residential housing and 10 children were in immigration transit accommodation.

Figure 8

Length of time in detention as at 4 September 2009		
Period Detained	Total	% of Total
7 days or less	100	10.3%
1 week - 1 month	111	11.5%
1 month - 3 months	403	41.6%
3 months - 6 months	266	27.5%
6 Months - 12 months	46	4.8%
12 months - 18 months	10	1.0%
18 months - 2 years	14	1.4%
Greater than 2 years	18	1.9%
<b>Total</b>	<b>968</b>	<b>100%</b>

Of the 968 people in immigration detention as at 4 September 2009, 614 have been detained for less than three months.

# IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 11 September 2009

As at 11 September 2009, there were 882 people in immigration detention<sup>1</sup>, including 291 in immigration detention on the mainland and 591 in immigration detention on Christmas Island.

Of 291 people in immigration detention on the mainland, 21 were children (aged under 18 years) - three were detained in the community under residence determinations<sup>2</sup>, eight were in immigration residential housing and ten were in immigration transit accommodation.

Of 591 people in immigration detention on Christmas Island, 35 were children (aged under 18 years) - 16 were detained in the community under residence determinations and 19 were in alternative temporary detention in the community<sup>3</sup>.

<sup>1</sup> Immigration detention as set out under ss 189 or 249 of the *Migration Act 1958*.

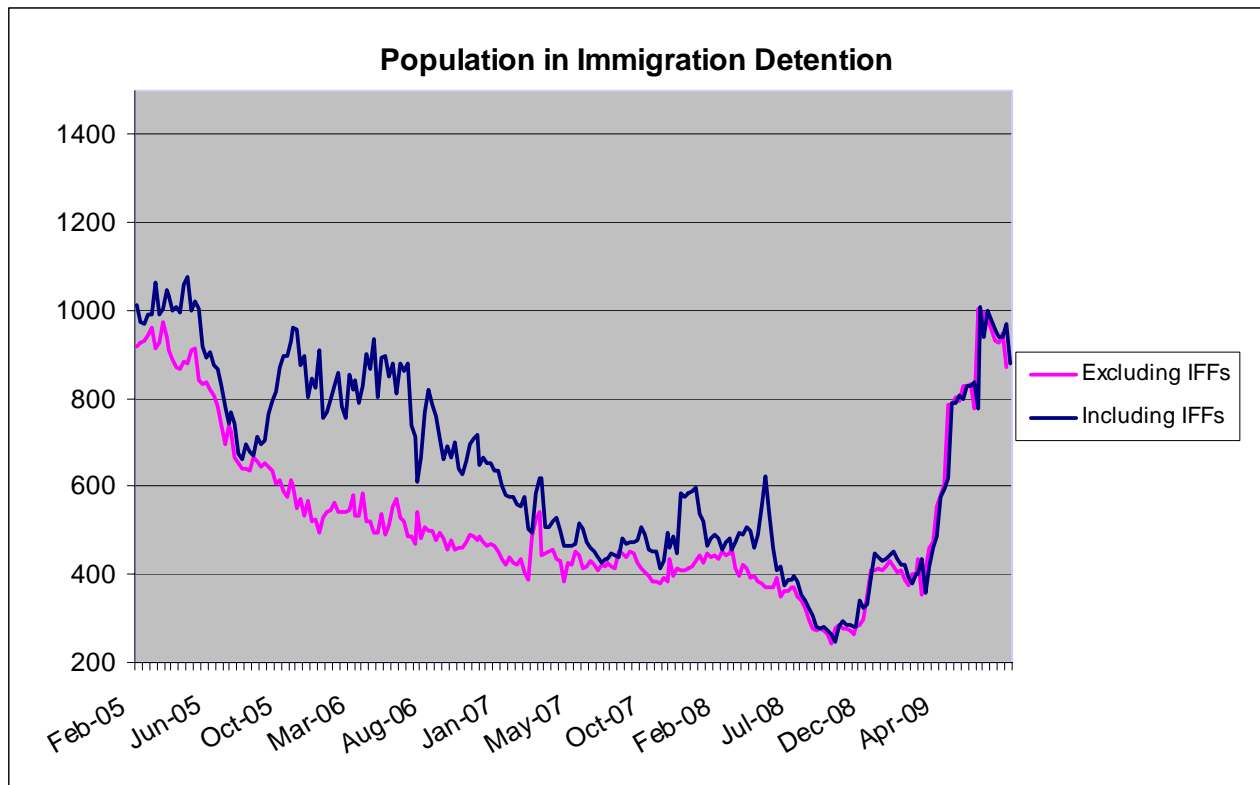
<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 1

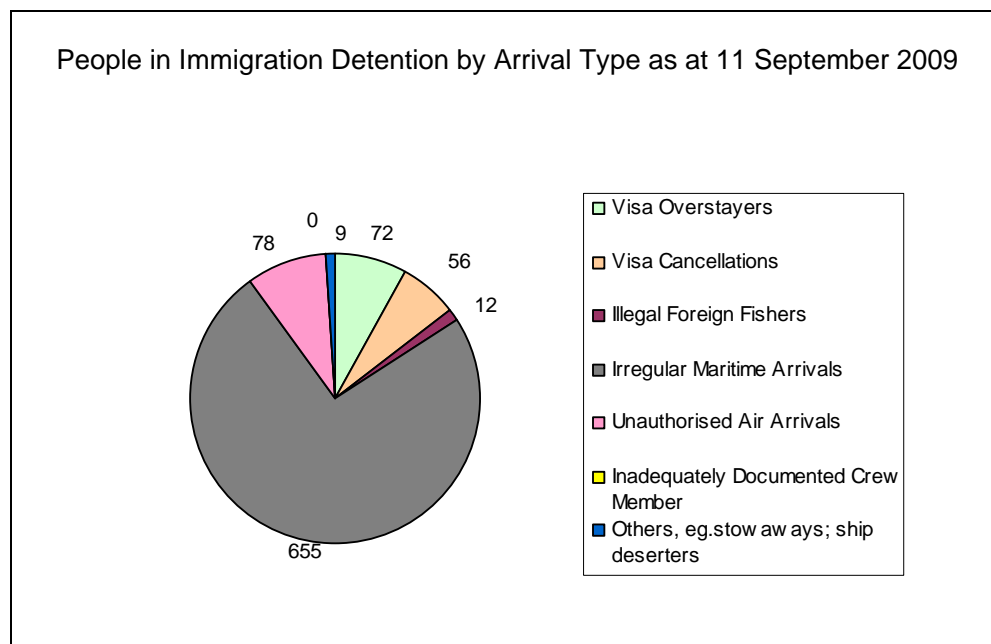
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	104	22		126	+2
Northern IDC (Darwin) (382)	7	0		7	-3
Maribyrnong IDC (70)	35	4		39	-5
Perth IDC (27)	19			19	-1
Christmas Island IDC (400)	515			515	-58
<b>Total in IDCs (1237)</b>	<b>680</b>	<b>26</b>	<b>0</b>	<b>706</b>	<b>-65</b>
Sydney Immigration Residential Housing (34)	15	1	5	21	0
Perth Immigration Residential Housing (11)	19		3	22	-1
Brisbane Immigration Transit Accommodation (29)	22		0	22	0
Melbourne Immigration Transit Accommodation (30)			10	10	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>56</b>	<b>1</b>	<b>18</b>	<b>75</b>	<b>-1</b>
Community Detention (Mainland)	12	3	3	18	-1
Community Detention (Christmas Island)	7	3	16	26	-6
Alternative Temporary Detention in the Community (Mainland)	7	0	0	7	-2
Alternative Temporary Detention in the Community (Christmas Island)	16	15	19	50	-10
Restricted on Board Vessels in Port	0	0	0	0	-1
<b>Total</b>	<b>778</b>	<b>48</b>	<b>56</b>	<b>882</b>	<b>-86</b>

Figure 2



The following pie chart shows that as at 11 September 2009 there were 128 people (about 15 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 11 September 2009 was 733, representing about 83 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 11 September 2009 there were 231 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 47 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 28 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 84 people who had their protection visa application refused. There were 492 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

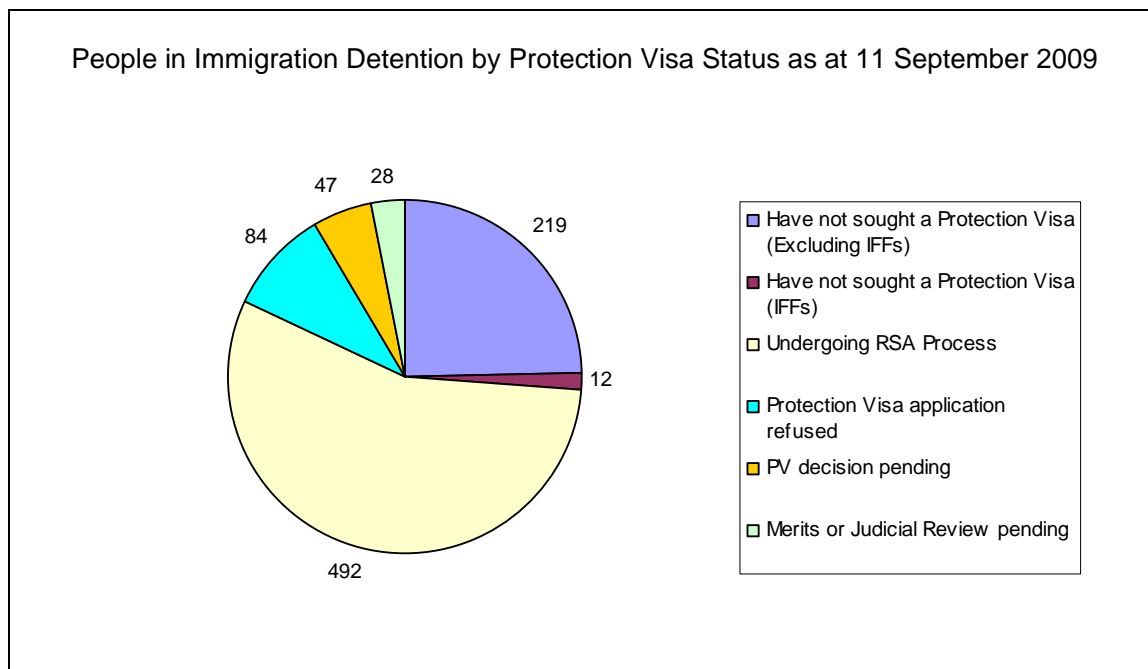


Figure 5

Location of people in immigration detention as at 11 September 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	184
Christmas Island Facility	515
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>699</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	43
Immigration Transit Accommodation	32
Alternative Temporary Detention in the Community	52
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>127</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	18
Community Detention, Christmas Island	26
<b>Total in Community Detention Arrangements</b>	<b>44</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	7
Alternative Temporary Detention in the Community (IFFs)	5
<b>Total IFFs</b>	<b>12</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>882</b>

Figure 6

People in immigration detention by nationality as at 11 September 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	393	14	13	1	421
Afghanistan	187	0	30	0	217
China, Peoples Republic of	59	17	0	0	76
Iran	18	3	3	1	25
Indonesia	17	1	1	1	20
New Zealand	11	2	0	0	13
Nigeria	9	1	2	0	12
Iraq	9	1	0	0	10
Korea, Republic Of (Sth)	6	3	0	0	9
Vietnam	7	1	0	0	8
Other	62	5	2	2	71
<b>Total</b>	<b>778</b>	<b>48</b>	<b>51</b>	<b>5</b>	<b>882</b>

Figure 7

Children in immigration detention as at 11 September 2009	
Type	Total
Immigration Residential Housing	8
Immigration Transit Accommodation	10
Alternative Temporary Detention in the Community	19
Community Detention	19
<b>Total</b>	<b>56</b>

As at 11 September 2009, there were 56 children (aged under 18 years) in immigration detention. 19 were detained in the community under residence determinations, 19 were in alternative temporary detention in the community, eight were in immigration residential housing and 10 children were in immigration transit accommodation.

Figure 8

Length of time in detention as at 11 September 2009		
Period Detained	Total	% of Total
7 days or less	15	1.7%
1 week - 1 month	183	20.7%
1 month - 3 months	339	38.4%
3 months - 6 months	253	28.7%
6 Months - 12 months	50	5.7%
12 months - 18 months	12	1.4%
18 months - 2 years	13	1.5%
Greater than 2 years	17	1.9%
<b>Total</b>	<b>882</b>	<b>100%</b>

Of the 882 people in immigration detention as at 11 September 2009, 537 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 2 January 2009

As at 2 January 2009, there were 42 children (aged under 18 years) in immigration detention. 21 were detained in the community under residence determinations and 21 were in alternative temporary detention in the community.

In total there were 435 people in immigration detention, including 73 in community detention. Of these 435 people, 26 were illegal foreign fishers.

Figure 1

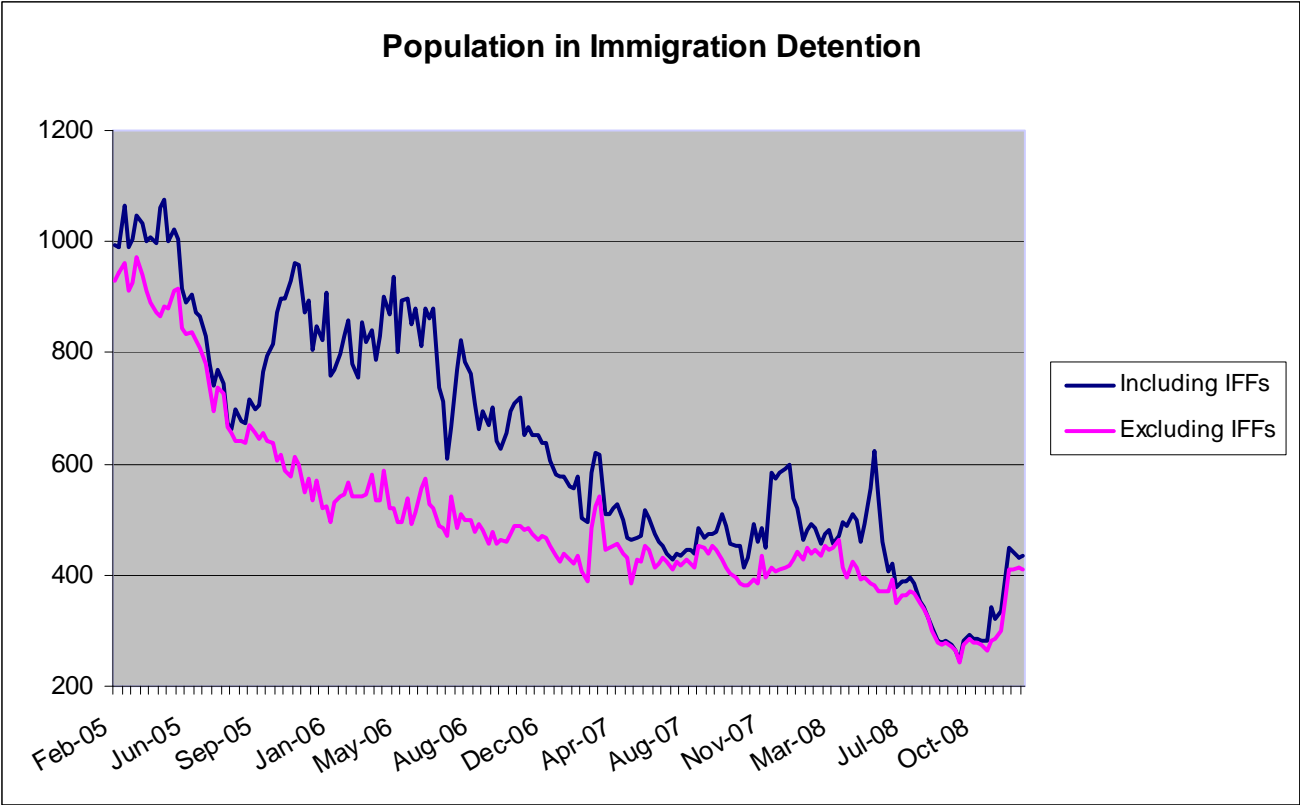
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	111	11		122	+1
Northern IDC (Darwin) (420)	20	0		20	+5
Maribyrnong IDC (70)	44	6		50	+2
Perth IDC (42)	9	1		10	0
Christmas Island Facility (104)	104	3		107	0
<b>Total in IDCs (1004)</b>	<b>288</b>	<b>21</b>	<b>0</b>	<b>309</b>	<b>+8</b>
Sydney Immigration Residential Housing (34)	6	3	0	9	0
Perth Immigration Residential Housing (12)	3		0	3	-2
Brisbane Immigration Transit Accommodation (29)	1	1	0	2	-3
Melbourne Immigration Transit Accommodation (30)	1		0	1	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>11</b>	<b>4</b>	<b>0</b>	<b>15</b>	<b>-6</b>
Community Detention <sup>1</sup>	42	10	21	73	+7
Alternative Temporary Detention in the Community <sup>2</sup>	16	1	21	38	-6
Restricted on Board Vessels in Port <sup>3</sup>	0				
<b>Total</b>	<b>357</b>	<b>36</b>	<b>42</b>	<b>435</b>	<b>+3</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

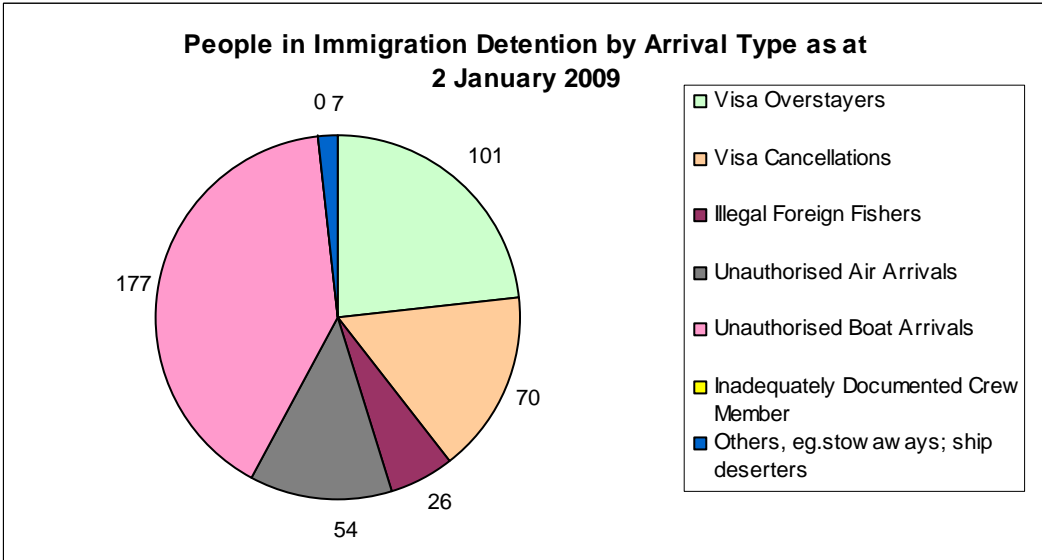
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 2 January 2009 there were 171 people (about 39 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 2 January 2009 was 231, representing about 53 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 2 January 2009 there were 326 people who had not applied for a protection visa while in immigration detention and 55 people who had their protection visa application refused. A further 13 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 41 were awaiting a decision from the Department on their protection visa application. These 41 had applied for protection after having been taken into immigration detention.

Figure 4

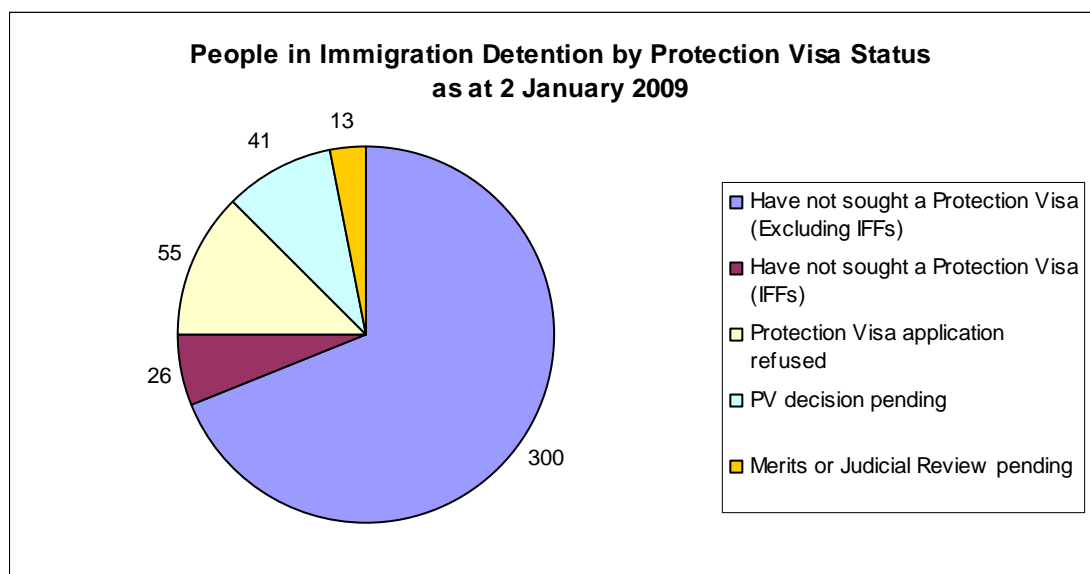


Figure 5

Location of people in immigration detention as at 2 January 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	182
Christmas Island Facility	107
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>289</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	12
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	3
Alternative Temporary Detention in the Community	32
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>47</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	40
Community Detention, Christmas Island	33
<b>Total in Community Detention Arrangements</b>	<b>73</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	20
Alternative Temporary Detention in the Community (IFFs)	6
<b>Total IFFs</b>	<b>26</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>435</b>

Figure 6

People in immigration detention by nationality as at 2 January 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	90	2	25	1	118
China, People's Republic of	47	16	1	1	65
Indonesia	40	2	3	2	47
Iraq	15	4	3	2	24
Sri Lanka	19	0	0	0	19
Iran	14	3	0	1	18
New Zealand	13	2	0	0	15
Vietnam	16	0	0	0	16
Korea, Rep Of (Sth)	7	3	0	0	10
India	8	2	0	0	10
Other	88	2	1	2	93
<b>Total</b>	<b>357</b>	<b>36</b>	<b>33</b>	<b>9</b>	<b>435</b>

Figure 7

Children in immigration detention as at 2 January 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	0
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	21
Community Detention	21
<b>Total</b>	<b>42</b>

As at 2 January 2009, there were 42 children (aged under 18 years) in immigration detention. 21 were detained in the community under residence determinations and 21 were in alternative temporary detention in the community.

Figure 8

Length of time in detention as at 2 January 2009		
Period Detained	Total	% of Total
7 days or less	16	3.7%
1 week - 1 month	174	40.0%
1 month - 3 months	91	20.9%
3 months - 6 months	40	9.3%
6 Months - 12 months	34	7.8%
12 months - 18 months	27	6.2%
18 months - 2 years	15	3.4%
Greater than 2 years	38	8.7%
<b>Total</b>		<b>100%</b>

Of the 435 people in immigration detention as at 2 January 2009, 281 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 23 January 2009

As at 23 January 2009, there were 42 children (aged under 18 years) in immigration detention. 11 were detained in the community under residence determinations, 30 were in alternative temporary detention in the community and one child was in immigration transit accommodation.

In total there were 437 people in immigration detention, including 37 in community detention. Of these 437 people, 17 were illegal foreign fishers.

Figure 1

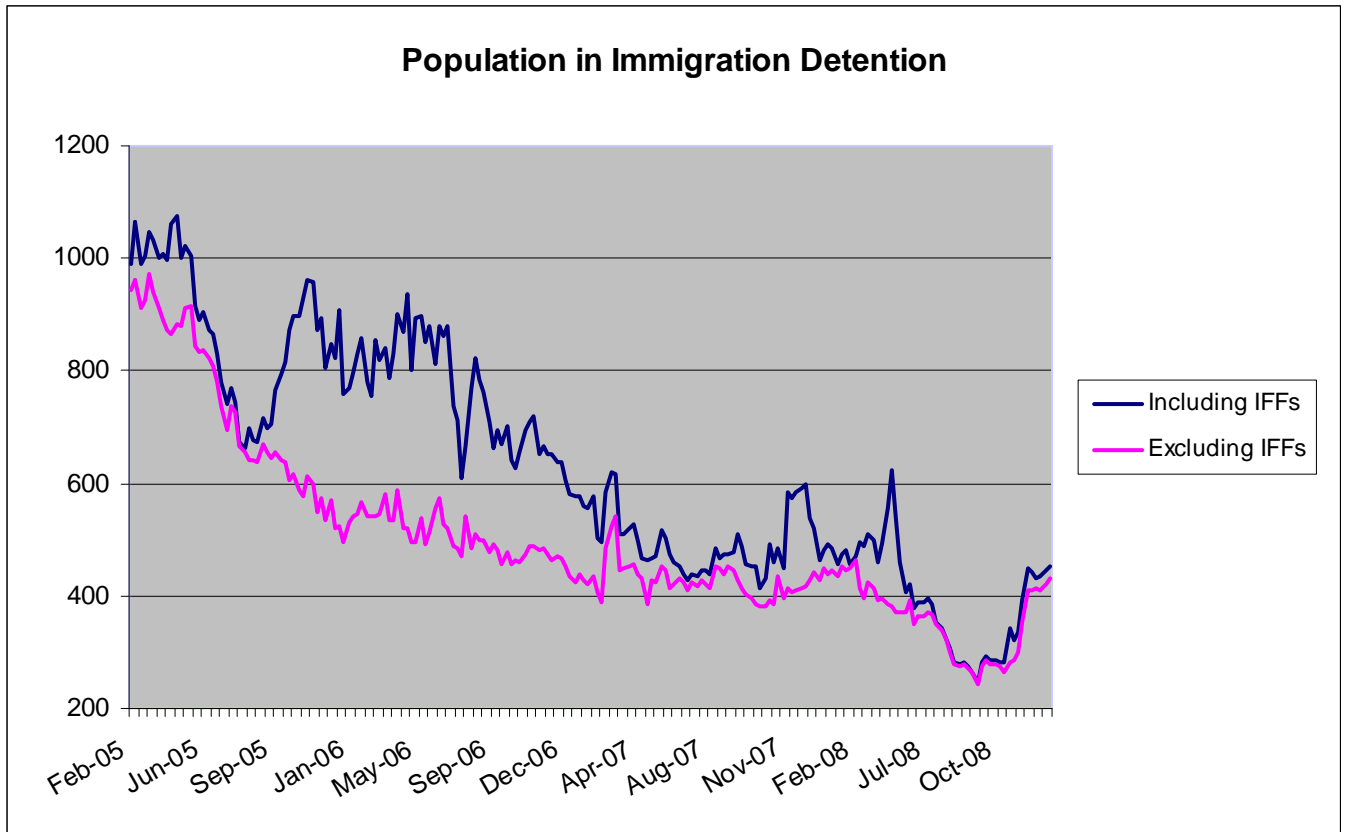
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from 2 January
Villawood IDC (368)	112	11		123	+1
Northern IDC (Darwin) (420)	13			13	-7
Maribyrnong IDC (70)	54	8		62	+12
Perth IDC (42)	9	1		10	0
Christmas Island Facility (104)	108			108	+1
<b>Total in IDCs (1004)</b>	<b>296</b>	<b>20</b>	<b>0</b>	<b>316</b>	<b>+7</b>
Sydney Immigration Residential Housing (34)	7	3	0	10	+1
Perth Immigration Residential Housing (12)	5		0	5	+2
Brisbane Immigration Transit Accommodation (29)	6	1	0	7	+5
Melbourne Immigration Transit Accommodation (30)	7	1	1	9	+8
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>25</b>	<b>5</b>	<b>1</b>	<b>31</b>	<b>+16</b>
Community Detention <sup>1</sup>	17	9	11	37	-36
Alternative Temporary Detention in the Community <sup>2</sup>	19	4	30	53	+15
Restricted on Board Vessels in Port <sup>3</sup>	0				
<b>Total</b>	<b>357</b>	<b>38</b>	<b>42</b>	<b>437</b>	<b>+2</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

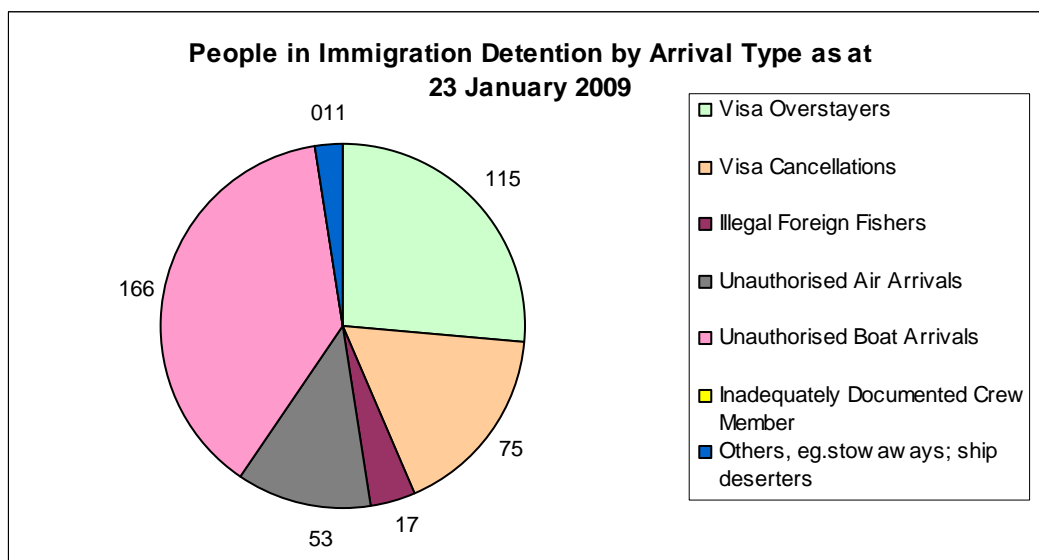
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 23 January 2009 there were 190 people (about 43 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 23 January 2009 was 219, representing about 50 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 23 January 2009 there were 320 people who had not applied for a protection visa while in immigration detention and 57 people who had their protection visa application refused. A further 12 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 48 were awaiting a decision from the Department on their protection visa application. These 48 had applied for protection after having been taken into immigration detention.

Figure 4

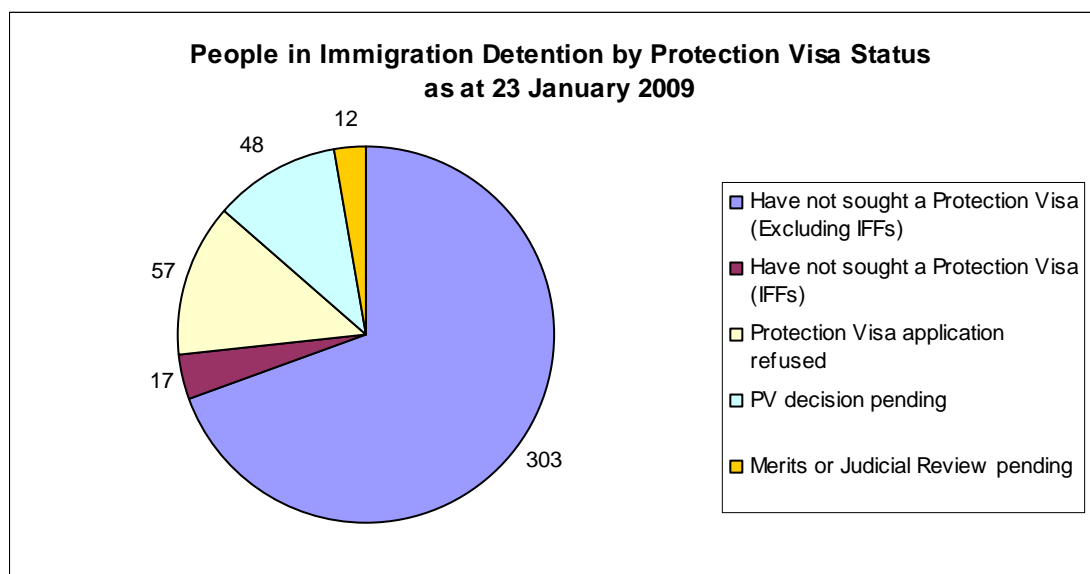


Figure 5

Location of people in immigration detention as at 23 January 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	195
Christmas Island Facility	108
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>303</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	15
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	16
Alternative Temporary Detention in the Community	49
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>80</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	33
Community Detention, Christmas Island	4
<b>Total in Community Detention Arrangements</b>	<b>37</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	13
Alternative Temporary Detention in the Community (IFFs)	4
<b>Total IFFs</b>	<b>17</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>437</b>

Figure 6

People in immigration detention by nationality as at 23 January 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	78	2	22	0	102
China, People's Republic of	56	13	1	1	71
Indonesia	30	2	5	2	39
Vietnam	26	4	0	0	30
Iraq	16	4	3	2	25
Sri Lanka	16	0	1	0	17
New Zealand	14	2	0	0	16
South Korea	6	1	0	0	7
Iran	9	2	0	1	12
Malaysia	11	3	0	1	15
India	5	2	0	0	7
Other	90	3	1	2	96
<b>Total</b>	<b>357</b>	<b>38</b>	<b>33</b>	<b>9</b>	<b>437</b>

Figure 7

Children in immigration detention as at 23 January 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	0
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	30
Community Detention	11
<b>Total</b>	<b>42</b>

As at 23 January 2009, there were 42 children (aged under 18 years) in immigration detention. 11 were detained in the community under residence determinations, 30 were in alternative temporary detention in the community and one child was in immigration transit accommodation.

Figure 8

Length of time in detention as at 23 January 2009		
Period Detained	Total	% of Total
7 days or less	54	12.4%
1 week - 1 month	45	10.3%
1 month - 3 months	210	48.1%
3 months - 6 months	29	6.6%
6 Months - 12 months	23	5.3%
12 months - 18 months	28	6.4%
18 months - 2 years	12	2.7%
Greater than 2 years	36	8.2%
<b>Total</b>	<b>437</b>	<b>100%</b>

Of the 437 people in immigration detention as at 23 January 2009, 309 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 30 January 2009

As at 30 January 2009, there were 38 children (aged under 18 years) in immigration detention. 28 were detained in the community under residence determinations and 10 were in alternative temporary detention in the community.

In total there were 422 people in immigration detention, including 57 in community detention. Of these 422 people, 16 were illegal foreign fishers.

Figure 1

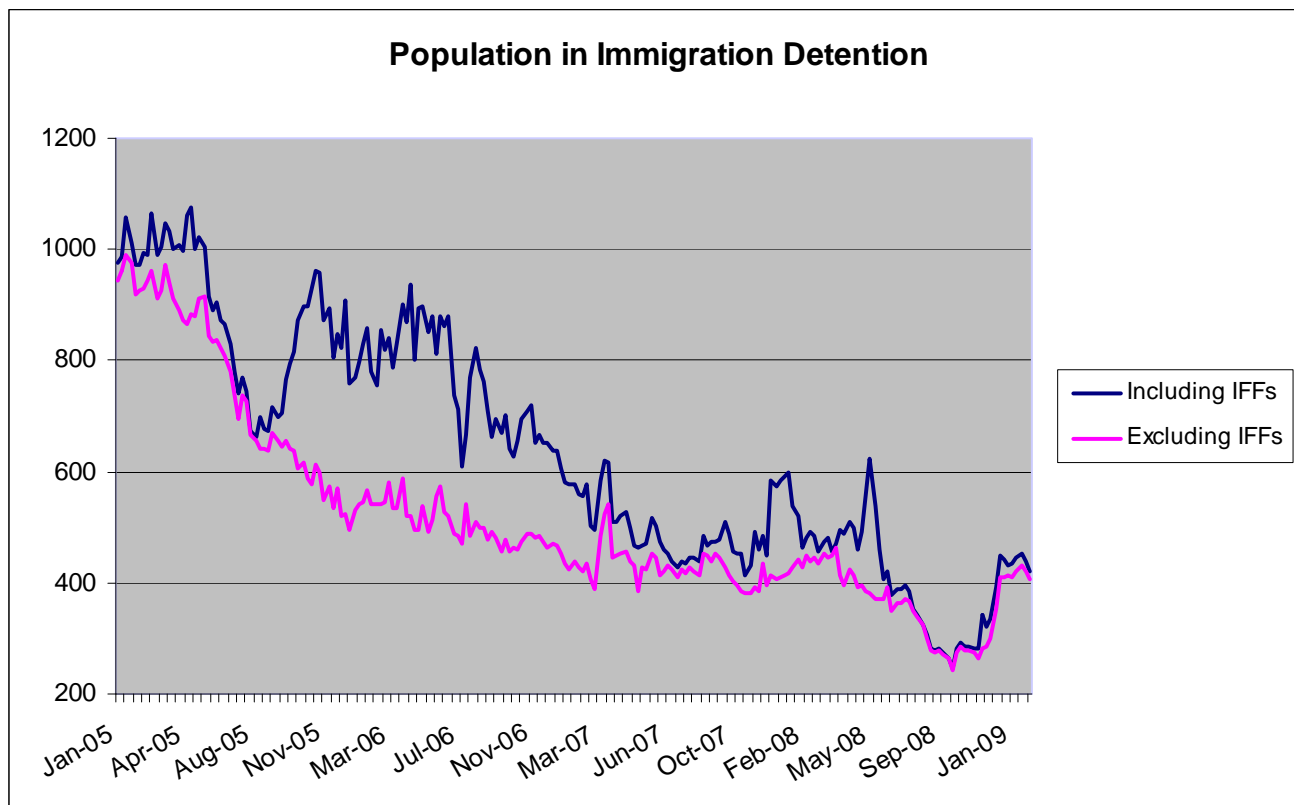
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	108	13		121	-2
Northern IDC (Darwin) (420)	15	0		15	+2
Maribyrnong IDC (70)	50	10		60	-2
Perth IDC (42)	11			11	+1
Christmas Island Facility (104)	108			108	0
<b>Total in IDCs (1004)</b>	<b>292</b>	<b>23</b>	<b>0</b>	<b>315</b>	<b>-1</b>
Sydney Immigration Residential Housing (34)	9	3	0	12	+2
Perth Immigration Residential Housing (12)	4		0	4	-1
Brisbane Immigration Transit Accommodation (29)		1	0	1	-6
Melbourne Immigration Transit Accommodation (30)	3	1	0	4	-5
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>16</b>	<b>5</b>	<b>0</b>	<b>21</b>	<b>-10</b>
Community Detention <sup>1</sup>	19	10	28	57	+20
Alternative Temporary Detention in the Community <sup>2</sup>	16	3	10	29	-24
Restricted on Board Vessels in Port <sup>3</sup>	0			0	
<b>Total</b>	<b>353</b>	<b>41</b>	<b>38</b>	<b>422</b>	<b>-15</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

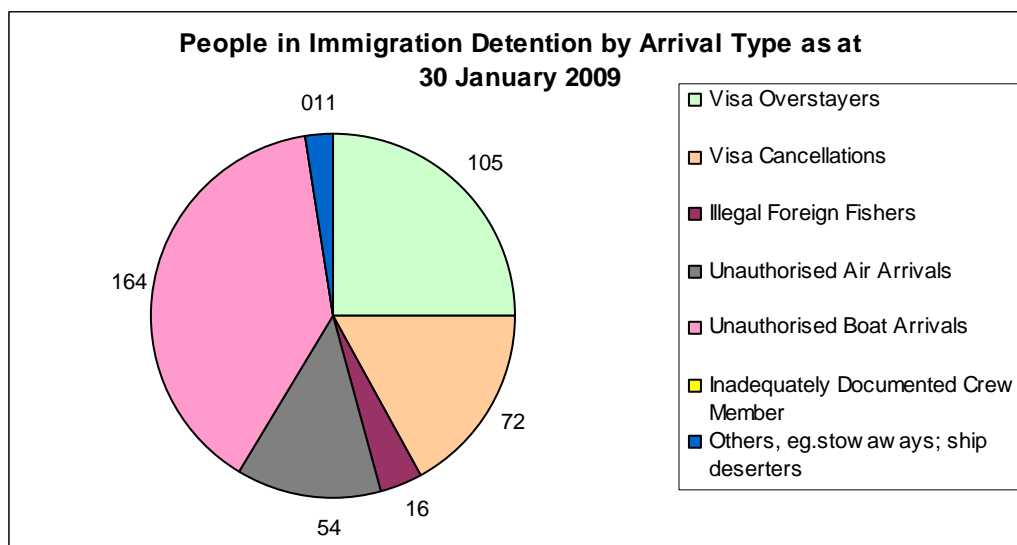
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 30 January 2009 there were 177 people (about 42 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 30 January 2009 was 218, representing about 52 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 30 January 2009 there were 303 people who had not applied for a protection visa while in immigration detention and 60 people who had their protection visa application refused. A further 12 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 47 were awaiting a decision from the Department on their protection visa application. These 47 had applied for protection after having been taken into immigration detention.

Figure 4

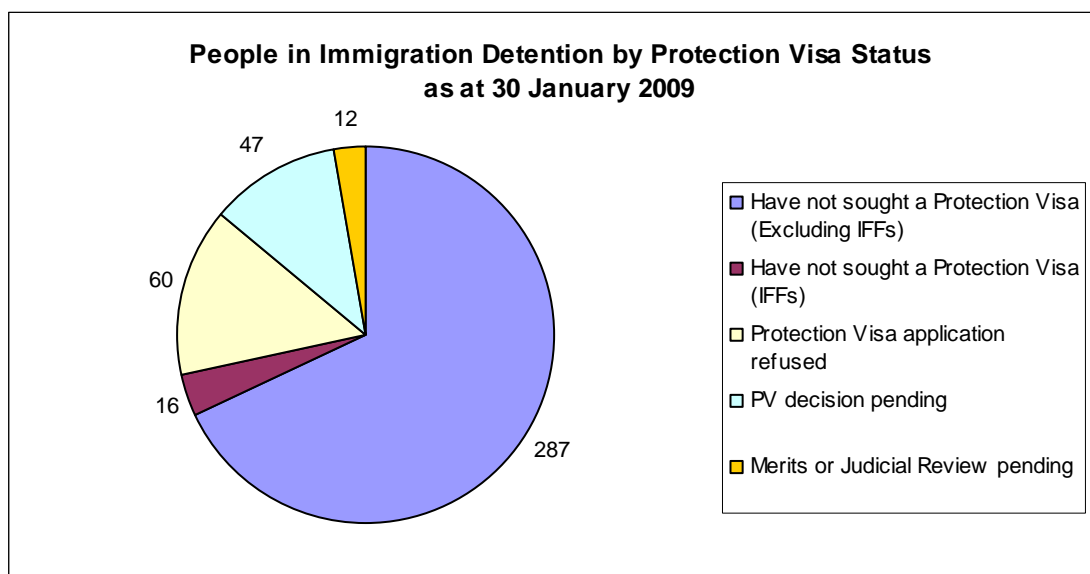


Figure 5

Location of people in immigration detention as at 30 January 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	194
Christmas Island Facility	108
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>302</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	16
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	5
Alternative Temporary Detention in the Community	26
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>47</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	33
Community Detention, Christmas Island	24
<b>Total in Community Detention Arrangements</b>	<b>57</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	13
Alternative Temporary Detention in the Community (IFFs)	3
<b>Total IFFs</b>	<b>16</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>422</b>

Figure 6

People in immigration detention by nationality as at 30 January 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	79	3	22	0	104
China, People's Republic of	53	15	1	1	70
Indonesia	32	2	2	2	38
Vietnam	21	5	0	0	26
Iraq	16	4	3	2	25
Sri Lanka	16	0	1	0	17
New Zealand	13	2	0	0	15
Iran	9	2	0	1	12
Malaysia	4	3	0	0	7
Other	100	5	1	2	108
Total	343	41	30	8	422

Figure 7

Children in immigration detention as at 30 January 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	0
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	10
Community Detention	28
Total	38

As at 30 January 2009, there were 38 children (aged under 18 years) in immigration detention. 28 were detained in the community under residence determinations and 10 were in alternative temporary detention in the community.

Figure 8

Length of time in detention as at 30 January 2009		
Period Detained	Total	% of Total
7 days or less	15	3.6%
1 week - 1 month	68	16.1%
1 month - 3 months	188	44.5%
3 months - 6 months	37	8.8%
6 Months - 12 months	29	6.9%
12 months - 18 months	25	5.9%
18 months - 2 years	15	3.6%
Greater than 2 years	45	10.6%
Total		100%

Of the 422 people in immigration detention as at 30 January 2009, 271 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 6 February 2009

As at 6 February 2009, there were 37 children (aged under 18 years) in immigration detention. 36 were detained in the community under residence determinations and one was in immigration residential housing.

In total there were 424 people in immigration detention, including 66 in community detention. Of these 424 people, 15 were illegal foreign fishers.

Figure 1

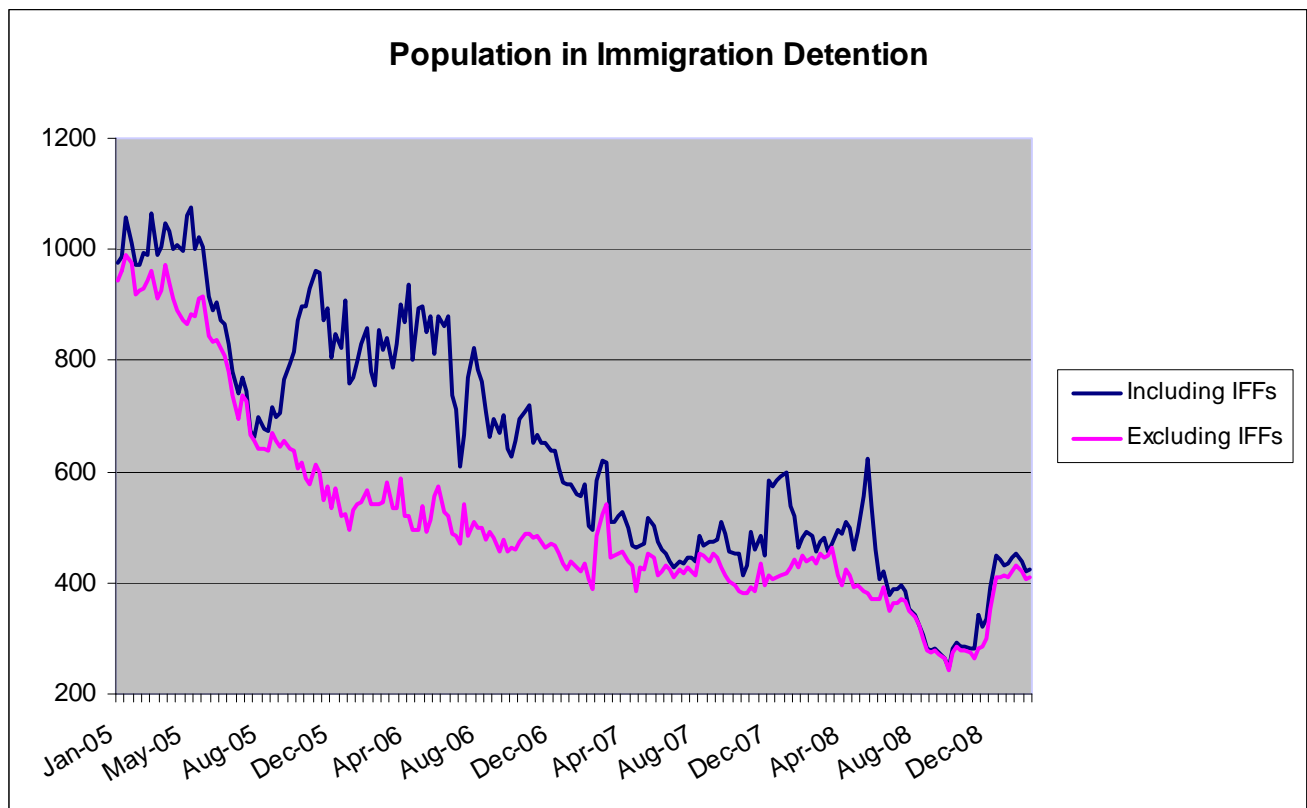
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	105	14		119	-2
Northern IDC (Darwin) (420)	12	0		12	-3
Maribyrnong IDC (70)	49	7		56	-4
Perth IDC (42)	9	1		10	-1
Christmas Island Facility (104)	107			107	-1
<b>Total in IDCs (1004)</b>	<b>282</b>	<b>22</b>	<b>0</b>	<b>304</b>	<b>-11</b>
Sydney Immigration Residential Housing (34)	9	3	0	12	0
Perth Immigration Residential Housing (12)	5		1	6	+2
Brisbane Immigration Transit Accommodation (29)		1	0	1	0
Melbourne Immigration Transit Accommodation (30)	9	4	0	13	+9
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>23</b>	<b>8</b>	<b>1</b>	<b>32</b>	<b>+11</b>
Community Detention <sup>1</sup>	19	11	36	66	+9
Alternative Temporary Detention in the Community <sup>2</sup>	21	1	0	22	-7
Restricted on Board Vessels in Port <sup>3</sup>	0			0	0
<b>Total</b>	<b>345</b>	<b>42</b>	<b>37</b>	<b>424</b>	<b>+2</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

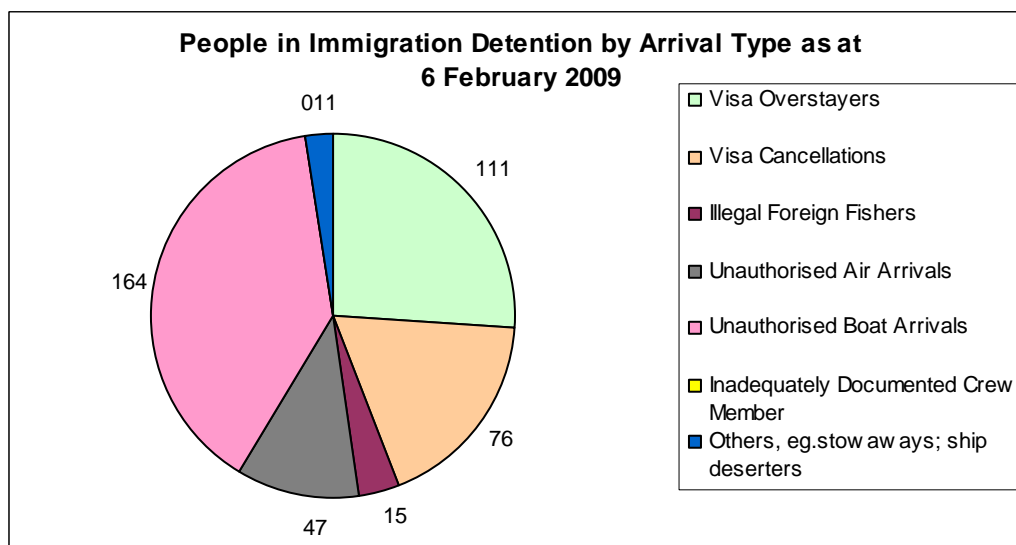
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 6 February 2009 there were 187 people (about 44 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 6 February 2009 was 211, representing about 50 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 6 February 2009 there were 313 people who had not applied for a protection visa while in immigration detention and 54 people who had their protection visa application refused. A further 15 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 42 were awaiting a decision from the Department on their protection visa application. These 42 had applied for protection after having been taken into immigration detention.

Figure 4

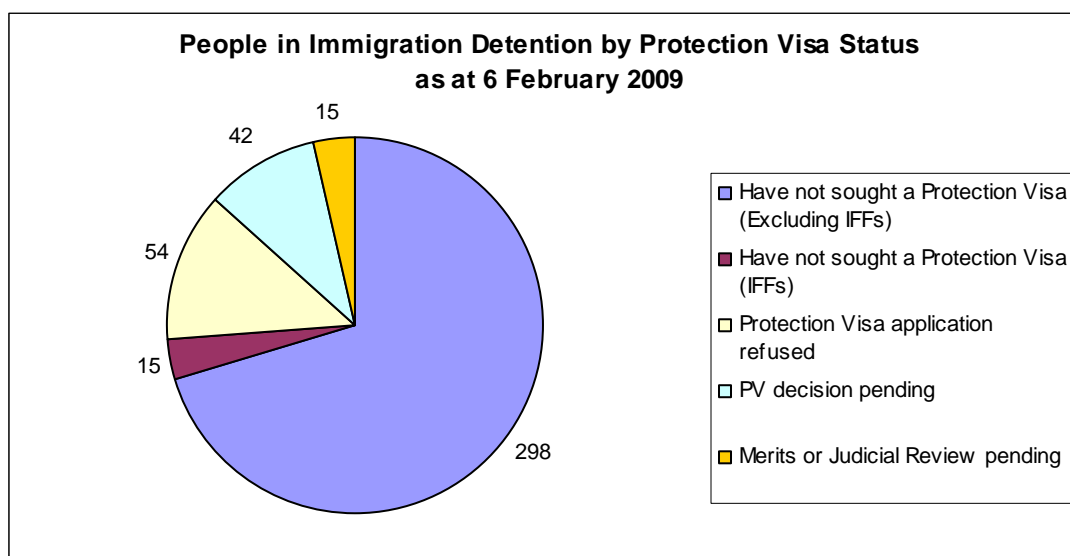


Figure 5

Location of people in immigration detention as at 6 February 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	185
Christmas Island Facility	107
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>292</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	18
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	14
Alternative Temporary Detention in the Community	19
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>51</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	30
Community Detention, Christmas Island	36
<b>Total in Community Detention Arrangements</b>	<b>66</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	12
Alternative Temporary Detention in the Community (IFFs)	3
<b>Total IFFs</b>	<b>15</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>424</b>

Figure 6

People in immigration detention by nationality as at 6 February 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	78	3	23	0	104
China, People's Republic of	53	15	1	2	71
Indonesia	30	2	2	0	34
Malaysia	20	6	0	0	26
Iraq	16	3	2	2	23
Vietnam	17	2	0	0	19
Sri Lanka	15	0	1	0	16
New Zealand	13	2	0	0	15
Iran	6	1	0	1	8
Other	97	8	1	2	108
<b>Total</b>	<b>345</b>	<b>42</b>	<b>30</b>	<b>7</b>	<b>424</b>

Figure 7

Children in immigration detention as at 6 February 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	36
<b>Total</b>	<b>37</b>

As at 6 February 2009, there were 37 children (aged under 18 years) in immigration detention. 36 were detained in the community under residence determinations and one was in immigration residential housing.

Figure 8

Length of time in detention as at 6 February 2009		
Period Detained	Total	% of Total
7 days or less	38	9.0%
1 week - 1 month	62	14.6%
1 month - 3 months	184	43.5%
3 months - 6 months	37	8.7%
6 Months - 12 months	29	6.8%
12 months - 18 months	23	5.4%
18 months - 2 years	15	3.5%
Greater than 2 years	36	8.5%
<b>Total</b>		<b>100%</b>

Of the 424 people in immigration detention as at 6 February 2009, 284 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 13 February 2009

As at 13 February 2009, there were 37 children (aged under 18 years) in immigration detention. 36 were detained in the community under residence determinations and one was in immigration residential housing.

In total there were 394 people in immigration detention, including 65 in community detention. Of these 394 people, four were illegal foreign fishers.

Figure 1

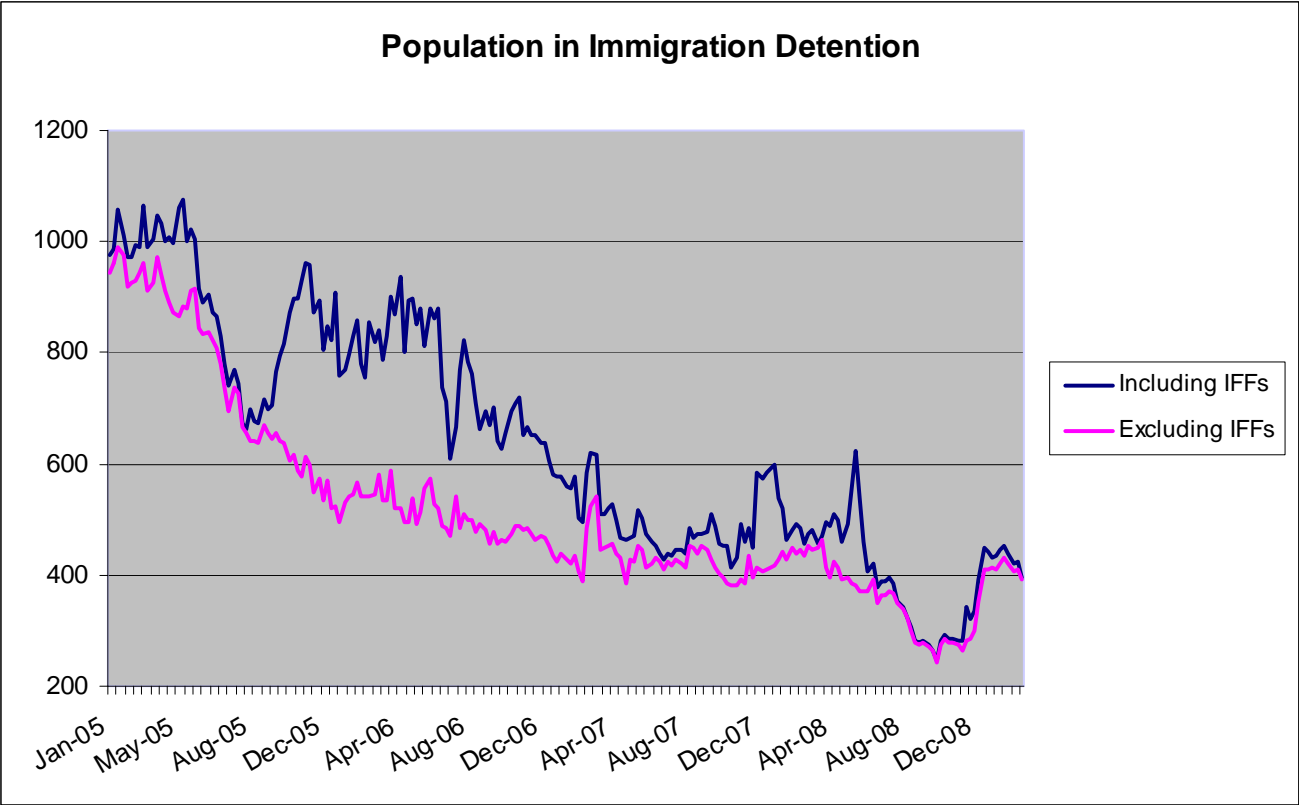
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	104	13		117	-2
Northern IDC (Darwin) (420)	3	0		3	-9
Maribyrnong IDC (70)	48	5		53	-3
Perth IDC (42)	8	1		9	-1
Christmas Island Facility (104)	103			103	-4
<b>Total in IDCs (1004)</b>	<b>266</b>	<b>19</b>	<b>0</b>	<b>285</b>	<b>-19</b>
Sydney Immigration Residential Housing (34)	9	3	0	12	0
Perth Immigration Residential Housing (12)	4		1	5	-1
Brisbane Immigration Transit Accommodation (29)	2		0	2	+1
Melbourne Immigration Transit Accommodation (30)			0	0	-13
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>15</b>	<b>3</b>	<b>1</b>	<b>19</b>	<b>-13</b>
Community Detention <sup>1</sup>	19	10	36	65	-1
Alternative Temporary Detention in the Community <sup>2</sup>	24	1	0	25	+3
Restricted on Board Vessels in Port <sup>3</sup>	0				
<b>Total</b>	<b>324</b>	<b>33</b>	<b>37</b>	<b>394</b>	<b>-30</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

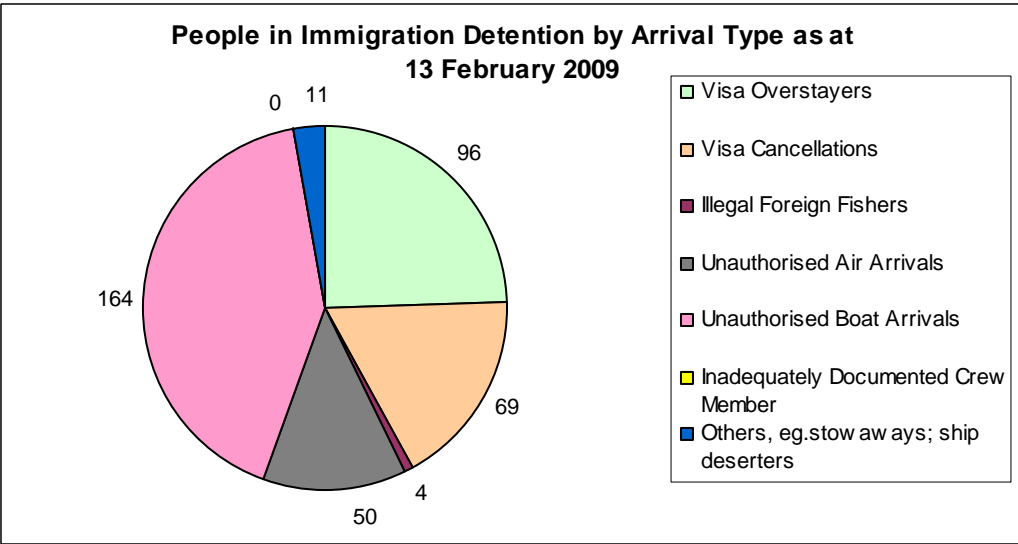
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 13 February 2009 there were 165 people (about 42 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 13 February 2009 was 214, representing about 54 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 13 February 2009 there were 268 people who had not applied for a protection visa while in immigration detention and 53 people who had their protection visa application refused. A further 20 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 53 were awaiting a decision from the Department on their protection visa application. These 53 had applied for protection after having been taken into immigration detention.

Figure 4

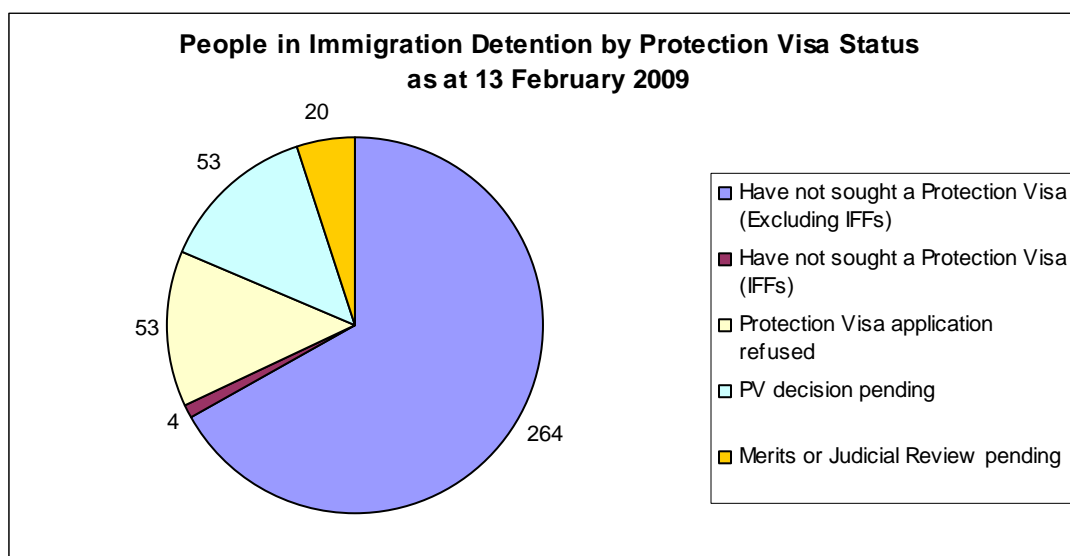


Figure 5

Location of people in immigration detention as at 13 February 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	179
Christmas Island Facility	103
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>282</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	17
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	24
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>43</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	28
Community Detention, Christmas Island	37
<b>Total in Community Detention Arrangements</b>	<b>65</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	3
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>4</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>394</b>

Figure 6

People in immigration detention by nationality as at 13 February 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	78	3	23	0	104
China, People's Republic of	53	13	1	2	69
Iraq	16	3	2	2	23
Indonesia	21	1	2	0	24
Vietnam	16	2	0	0	18
Sri Lanka	15	0	1	0	16
New Zealand	14	2	0	0	16
Malaysia	9	1	0	0	10
Iran	6	1	0	1	8
South Korea	6	2	0	0	8
Other	90	5	1	2	98
<b>Total</b>	<b>324</b>	<b>33</b>	<b>30</b>	<b>7</b>	<b>394</b>

Figure 7

Children in immigration detention as at 13 February 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	36
<b>Total</b>	<b>37</b>

As at 13 February 2009, there were 37 children (aged under 18 years) in immigration detention. 36 were detained in the community under residence determinations and one was in immigration residential housing.

Figure 8

Length of time in detention as at 13 February 2009		
Period Detained	Total	% of Total
7 days or less	15	3.8%
1 week - 1 month	66	16.8%
1 month - 3 months	182	46.2%
3 months - 6 months	28	7.1%
6 Months - 12 months	26	6.6%
12 months - 18 months	25	6.3%
18 months - 2 years	15	3.8%
Greater than 2 years	37	9.4%
<b>Total</b>		<b>100%</b>

Of the 394 people in immigration detention as at 13 February 2009, 263 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 6 March 2009

As at 6 March 2009, there were 34 children (aged under 18 years) in immigration detention. 33 were detained in the community under residence determinations and one was in immigration residential housing.

In total there were 401 people in immigration detention, including 58 in community detention. Of these 401 people, two were illegal foreign fishers.

Figure 1

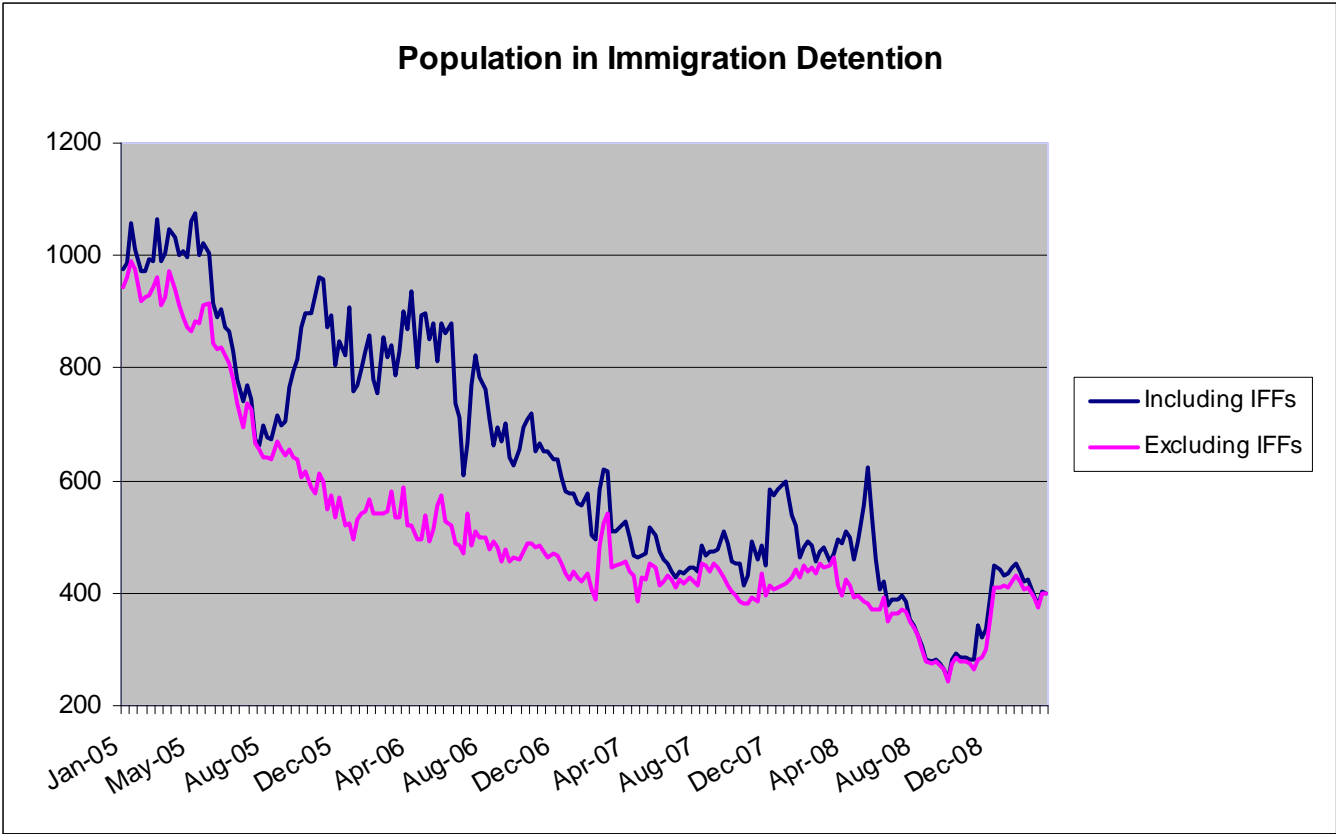
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	121	14		135	+8
Northern IDC (Darwin) (420)	1	0		1	0
Maribyrnong IDC (70)	47	8		55	-4
Perth IDC (42)	8	2		10	-2
Christmas Island Facility (104)	104			104	+1
<b>Total in IDCs (1004)</b>	<b>281</b>	<b>24</b>	<b>0</b>	<b>305</b>	<b>+3</b>
Sydney Immigration Residential Housing (34)	10	4	1	15	-1
Perth Immigration Residential Housing (12)	7		0	7	-1
Brisbane Immigration Transit Accommodation (29)	2		0	2	-2
Melbourne Immigration Transit Accommodation (30)			0	0	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>19</b>	<b>4</b>	<b>1</b>	<b>24</b>	<b>-4</b>
Community Detention <sup>1</sup>	16	9	33	58	0
Alternative Temporary Detention in the Community <sup>2</sup>	12	2	0	14	+1
Restricted on Board Vessels in Port <sup>3</sup>	0				
<b>Total</b>	<b>328</b>	<b>39</b>	<b>34</b>	<b>401</b>	<b>0</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 6 March 2009 there were 179 people (about 45 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 6 March 2009 was 209, representing about 52 per cent of the total immigration detention population.

Figure 3

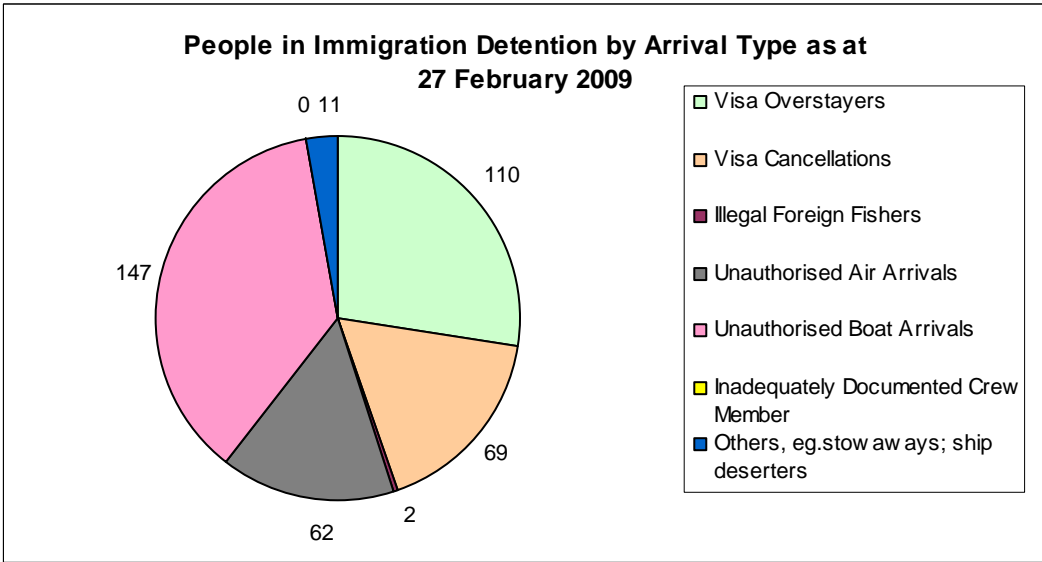




Figure 4

Location of people in immigration detention as at 6 March 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	200
Christmas Island Facility	104
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>304</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	22
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	2
Alternative Temporary Detention in the Community	13
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>37</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	37
<b>Total in Community Detention Arrangements</b>	<b>58</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	1
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>401</b>

Figure 5

People in immigration detention by nationality as at 6 March 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	78	2	19	0	99
China, People's Republic of	58	17	1	2	78
Iraq	16	3	2	2	23
Vietnam	20	2	0	0	22
Indonesia	15	3	2	0	20
Sri Lanka	19	0	0	1	20
New Zealand	13	2	0	0	15
Iran	7	1	0	1	9
Malaysia	4	3	0	0	7
India	7	0	0	0	7
Nigeria	7	0	0	0	7
Other	84	6	1	3	94
<b>Total</b>	<b>328</b>	<b>39</b>	<b>25</b>	<b>9</b>	<b>401</b>

Figure 6

<b>Children in immigration detention as at 6 March 2009</b>	
<b>Type</b>	<b>Total</b>
Immigration Detention Centres	0
Immigration Residential Housing	1
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	33
<b>Total</b>	<b>34</b>

As at 6 March 2009, there were 34 children (aged under 18 years) in immigration detention. 33 were detained in the community under residence determinations and one was in immigration residential housing.

Figure 7

<b>Length of time in detention as at 6 March 2009</b>		
<b>Period Detained</b>	<b>Total</b>	<b>% of Total</b>
7 days or less	34	8.5%
1 week - 1 month	43	10.7%
1 month - 3 months	179	44.6%
3 months - 6 months	49	12.2%
6 Months - 12 months	19	4.7%
12 months - 18 months	25	6.3%
18 months - 2 years	16	4.0%
Greater than 2 years	36	9.0%
<b>Total</b>	<b>401</b>	<b>100%</b>

Of the 401 people in immigration detention as at 6 March 2009, 256 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 13 March 2009

As at 13 March 2009, there were 32 children (aged under 18 years) in immigration detention. 31 were detained in the community under residence determinations and one was in immigration residential housing.

In total there were 437 people in immigration detention, including 54 in community detention. Of these 437 people, two were illegal foreign fishers.

Figure 1

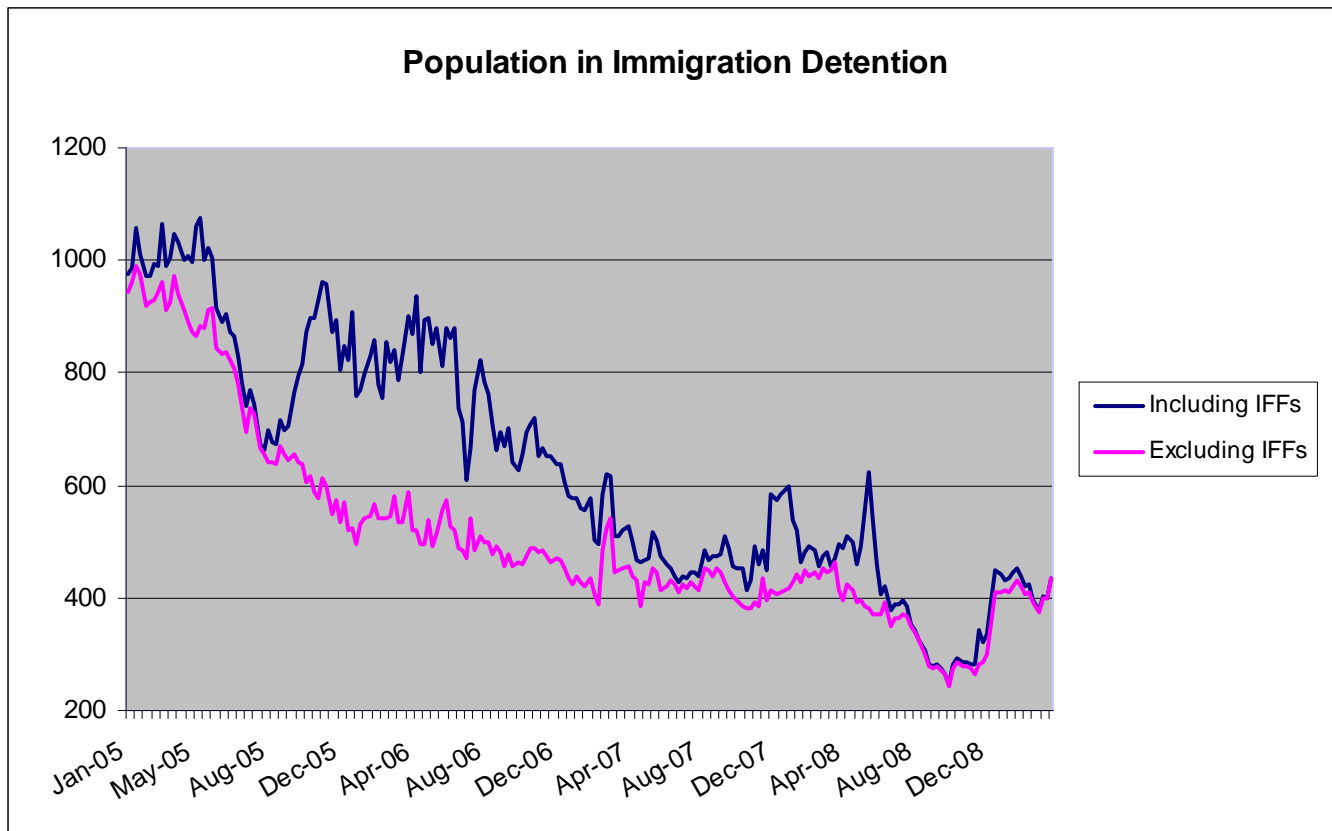
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	113	17		130	-5
Northern IDC (Darwin) (420)	1	0		1	0
Maribyrnong IDC (70)	57	16		73	+18
Perth IDC (42)	10	1		11	+1
Christmas Island Facility (104)	104			104	0
<b>Total in IDCs (1004)</b>	<b>285</b>	<b>34</b>	<b>0</b>	<b>319</b>	<b>+14</b>
Sydney Immigration Residential Housing (34)	12	4	1	17	+2
Perth Immigration Residential Housing (12)	7		0	7	-0
Brisbane Immigration Transit Accommodation (29)	9	5	0	14	+12
Melbourne Immigration Transit Accommodation (30)	5	9	0	14	+14
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>33</b>	<b>18</b>	<b>1</b>	<b>52</b>	<b>+28</b>
Community Detention <sup>1</sup>	15	8	31	54	-4
Alternative Temporary Detention in the Community <sup>2</sup>	10	2	0	12	-2
Restricted on Board Vessels in Port <sup>3</sup>	0				
<b>Total</b>	<b>343</b>	<b>62</b>	<b>32</b>	<b>437</b>	<b>+36</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 13 March 2009 there were 220 people (about 50 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 13 March 2009 was 205, representing about 47 per cent of the total immigration detention population.

Figure 3

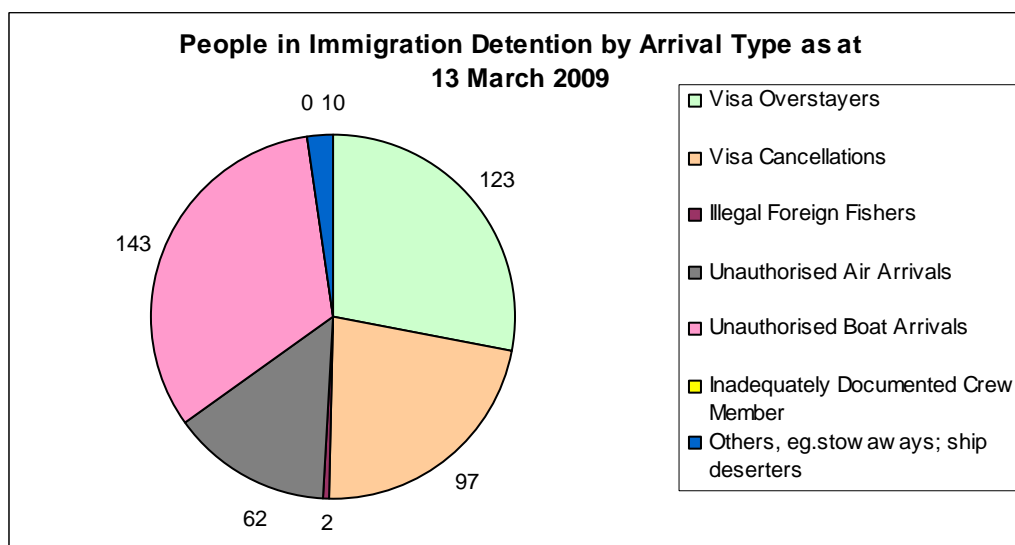


Figure 4

Location of people in immigration detention as at 13 March 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	214
Christmas Island Facility	104
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>318</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	24
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	28
Alternative Temporary Detention in the Community	11
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>63</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	33
<b>Total in Community Detention Arrangements</b>	<b>54</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	1
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>437</b>

Figure 5

People in immigration detention by nationality as at 13 March 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	82	43	1	2	128
Afghanistan	80	2	19	0	101
Iraq	14	3	2	2	21
Sri Lanka	19	0	1	0	20
Vietnam	15	2	0	0	17
New Zealand	14	2	0	0	16
Indonesia	9	2	0	0	11
Iran	8	1	0	1	10
Nigeria	7	0	0	0	7
Korea (Sth)	5	1	0	0	6
Other	89	7	1	3	100
<b>Total</b>	<b>343</b>	<b>62</b>	<b>24</b>	<b>8</b>	<b>437</b>

Figure 7

<b>Children in immigration detention as at 13 March 2009</b>	
<b>Type</b>	<b>Total</b>
Immigration Detention Centres	<b>0</b>
Immigration Residential Housing	<b>1</b>
Immigration Transit Accommodation	<b>0</b>
Alternative Temporary Detention in the Community	<b>0</b>
Community Detention	<b>31</b>
<b>Total</b>	<b>32</b>

As at 13 March 2009, there were 32 children (aged under 18 years) in immigration detention. 31 were detained in the community under residence determinations and one was in immigration residential housing.

Figure 8

<b>Length of time in detention as at 13 March 2009</b>		
<b>Period Detained</b>	<b>Total</b>	<b>% of Total</b>
7 days or less	<b>65</b>	<b>14.9%</b>
1 week - 1 month	<b>54</b>	<b>12.4%</b>
1 month - 3 months	<b>98</b>	<b>22.5%</b>
3 months - 6 months	<b>128</b>	<b>29.1%</b>
6 Months - 12 months	<b>19</b>	<b>4.4%</b>
12 months - 18 months	<b>21</b>	<b>4.8%</b>
18 months - 2 years	<b>19</b>	<b>4.4%</b>
Greater than 2 years	<b>33</b>	<b>7.5%</b>
<b>Total</b>		<b>100%</b>

Of the 437 people in immigration detention as at 13 March 2009, 217 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 20 March 2009

As at 20 March 2009, there were 16 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations and two were in immigration residential housing.

In total there were 357 people in immigration detention, including 33 in community detention. Of these 357 people, one was an illegal foreign fisher.

Figure 1

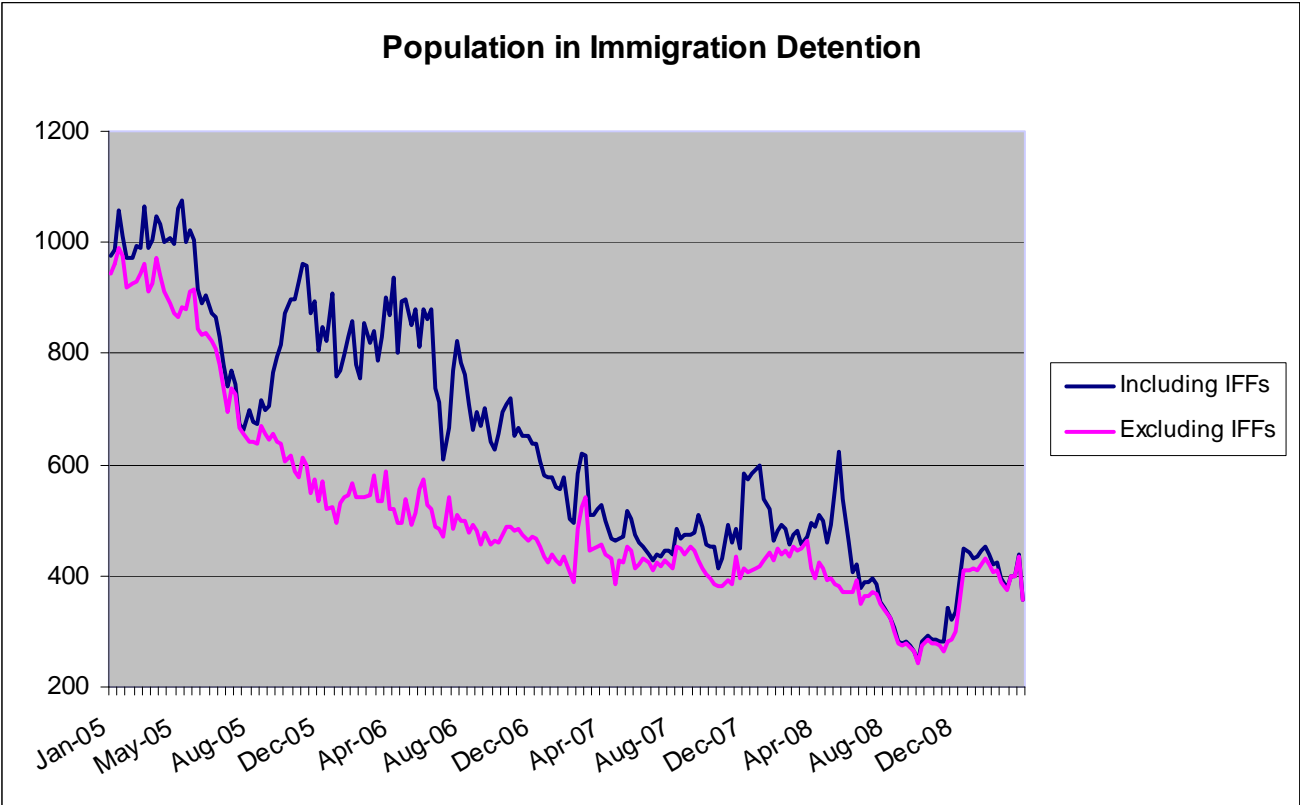
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	129	18		147	+17
Northern IDC (Darwin) (420)	0	0		0	-1
Maribyrnong IDC (70)	54	13		67	-6
Perth IDC (42)	8			8	-3
Christmas Island Facility (104)	52			52	-52
<b>Total in IDCs (1004)</b>	<b>243</b>	<b>31</b>	<b>0</b>	<b>274</b>	<b>-45</b>
Sydney Immigration Residential Housing (34)	9	2	2	13	-4
Perth Immigration Residential Housing (12)	7		0	7	0
Brisbane Immigration Transit Accommodation (29)	2	1	0	3	-11
Melbourne Immigration Transit Accommodation (30)	3	10	0	13	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>21</b>	<b>13</b>	<b>2</b>	<b>36</b>	<b>-16</b>
Community Detention <sup>1</sup>	12	7	14	33	-21
Alternative Temporary Detention in the Community <sup>2</sup>	11	2	0	13	+1
Restricted on Board Vessels in Port <sup>3</sup>	1			1	+1
<b>Total</b>	<b>288</b>	<b>53</b>	<b>16</b>	<b>357</b>	<b>-80</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 20 March 2009 there were 217 people (about 61 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 20 March 2009 was 133, representing about 37 per cent of the total immigration detention population.

Figure 3

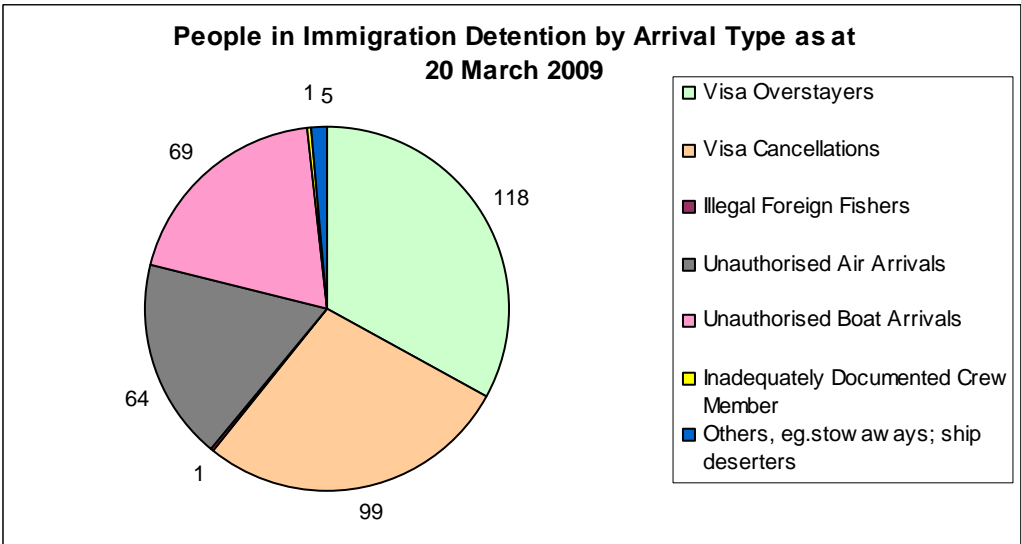




Figure 4

Location of people in immigration detention as at 20 March 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	222
Christmas Island Facility	52
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>274</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	20
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	16
Alternative Temporary Detention in the Community	12
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>49</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	12
<b>Total in Community Detention Arrangements</b>	<b>33</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>357</b>

Figure 5

People in immigration detention by nationality as at 20 March 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	82	42	1	2	127
Afghanistan	29	0	6	0	35
Sri Lanka	20	0	1	0	21
New Zealand	14	2	0	0	16
Iraq	12	3	0	0	15
Vietnam	14	1	0	0	15
Nigeria	8	0	2	0	10
Iran	6	1	0	1	8
Indonesia	6	0	0	0	6
Malaysia	4	1	0	0	5
Lebanon	5	0	0	0	5
South Korea	4	1	0	0	5
Other	84	2	1	2	89
<b>Total</b>	<b>288</b>	<b>53</b>	<b>11</b>	<b>5</b>	<b>357</b>

Figure 6

Children in immigration detention as at 20 March 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	0
Community Detention	14
<b>Total</b>	<b>16</b>

As at 20 March 2009, there were 16 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations and two were in immigration residential housing.

Figure 7

Length of time in detention as at 20 March 2009		
Period Detained	Total	% of Total
7 days or less	25	7.0%
1 week - 1 month	86	24.1%
1 month - 3 months	93	26.1%
3 months - 6 months	63	17.6%
6 Months - 12 months	16	4.5%
12 months - 18 months	23	6.5%
18 months - 2 years	18	5.0%
Greater than 2 years	33	9.2%
<b>Total</b>	<b>357</b>	<b>100%</b>

Of the 357 people in immigration detention as at 20 March 2009, 204 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 27 March 2009

As at 27 March 2009, there were 34 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations, 18 were in alternative temporary detention in the community and two were in immigration residential housing.

In total there were 416 people in immigration detention, including 38 in community detention. Of these 416 people, one was an illegal foreign fisher.

Figure 1

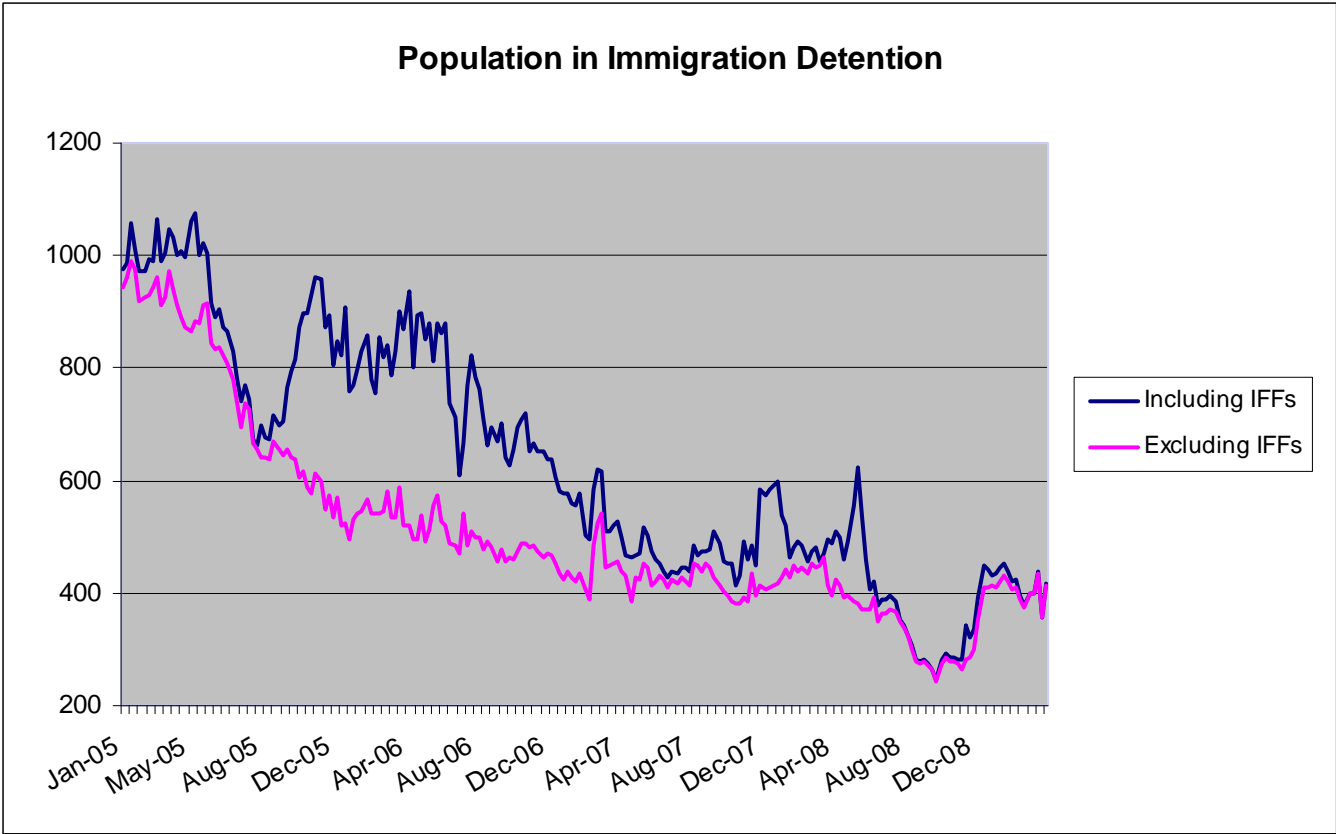
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	132	28		160	+13
Northern IDC (Darwin) (382)	0			0	0
Maribyrnong IDC (70)	50	13		63	-4
Perth IDC (42)	6			6	-2
Christmas Island IDC (400)	81			81	29
<b>Total in IDCs (1004)</b>	<b>269</b>	<b>41</b>	<b>0</b>	<b>310</b>	<b>+36</b>
Sydney Immigration Residential Housing (34)	12	3	2	17	+4
Perth Immigration Residential Housing (12)	6	1	0	7	0
Brisbane Immigration Transit Accommodation (29)	1	2	0	3	0
Melbourne Immigration Transit Accommodation (30)	3	3	0	6	-7
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>22</b>	<b>9</b>	<b>2</b>	<b>33</b>	<b>-3</b>
Community Detention <sup>1</sup>	17	7	14	38	+5
Alternative Temporary Detention in the Community <sup>2</sup>	13	3	18	34	+21
Restricted on Board Vessels in Port <sup>3</sup>	1			1	0
<b>Total</b>	<b>322</b>	<b>60</b>	<b>34</b>	<b>416</b>	<b>+59</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

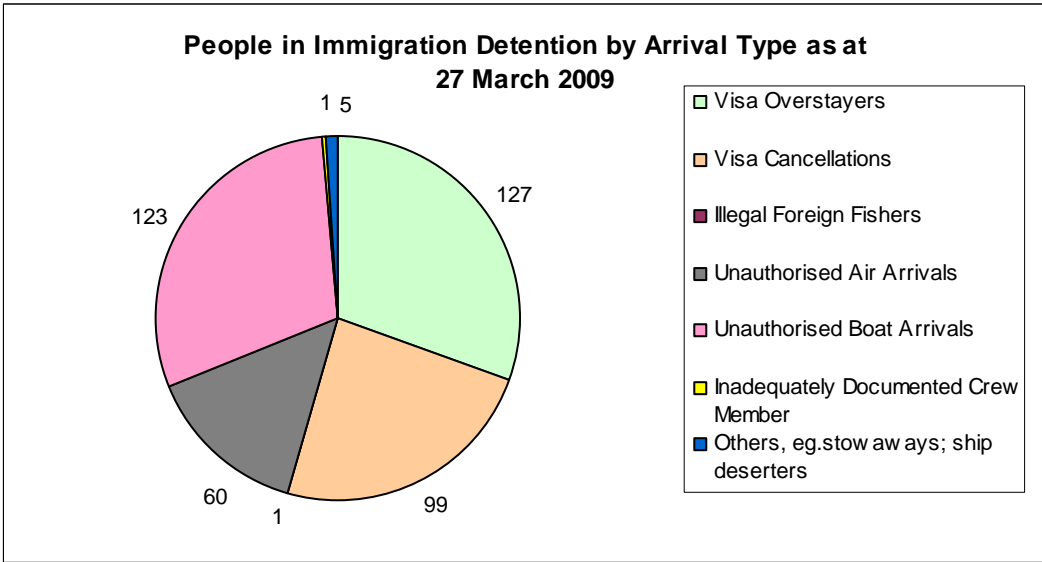
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 27 March 2009 there were 226 people (about 54 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 27 March 2009 was 183, representing about 44 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 27 March 2009 there were 265 people who had not applied for a protection visa while in immigration detention and 67 people who had their protection visa application refused. The number of people who had not applied for a protection visa while in immigration detention may include some people in immigration detention at excised offshore places such as Christmas Island. A further 30 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 54 were awaiting a decision from the Department on their protection visa application. These 54 had applied for protection after having been taken into immigration detention.

Figure 4

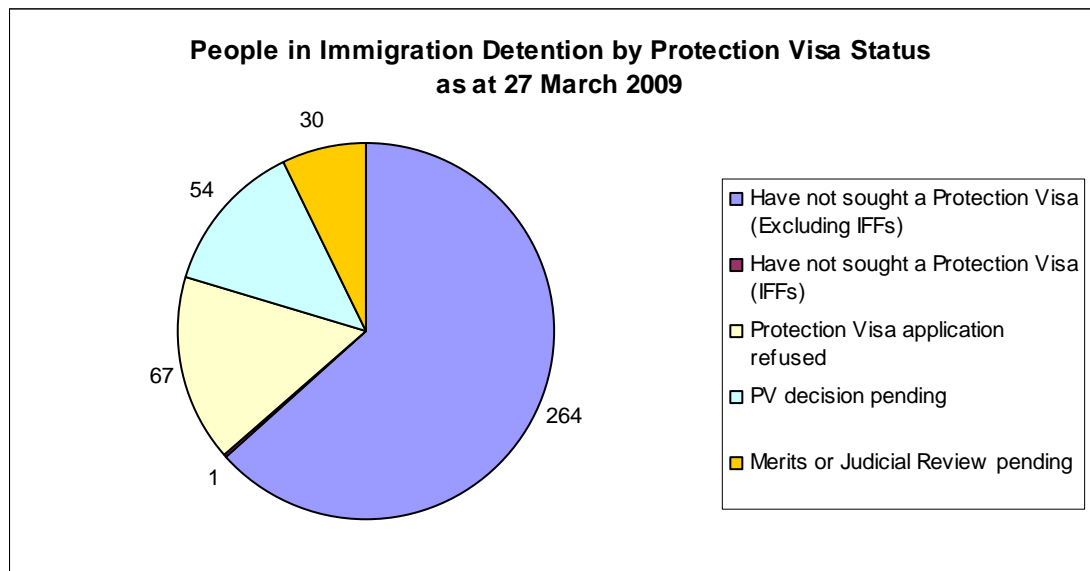


Figure 5

Location of people in immigration detention as at 27 March 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	229
Christmas Island Facility	81
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>310</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	24
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	9
Alternative Temporary Detention in the Community	33
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>67</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	17
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>416</b>

Figure 6

People in immigration detention by nationality as at 27 March 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	79	41	1	2	123
Afghanistan	59	0	23	0	82
Sri Lanka	21	0	1	0	22
Iraq	13	3	0	0	16
Vietnam	15	1	0	0	16
New Zealand	14	2	0	0	16
Indonesia	8	4	0	0	12
Iran	8	2	1	1	12
Nigeria	10	2	0	0	12
Malaysia	6	1	0	0	8
Other	89	6	1	2	98
<b>Total</b>	<b>322</b>	<b>60</b>	<b>29</b>	<b>5</b>	<b>416</b>

Figure 7

Children in immigration detention as at 27 March 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	18
Community Detention	14
<b>Total</b>	<b>34</b>

As at 27 March 2009, there were 34 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations, 18 were in alternative temporary detention in the community and two were in immigration residential housing.

Figure 8

Length of time in detention as at 27 March 2009		
Period Detained	Total	% of Total
7 days or less	74	17.8%
1 week - 1 month	92	22.1%
1 month - 3 months	69	16.6%
3 months - 6 months	90	21.6%
6 Months - 12 months	17	4.1%
12 months - 18 months	22	5.3%
18 months - 2 years	19	4.6%
Greater than 2 years	33	7.9%
<b>Total</b>		<b>100%</b>

Of the 416 people in immigration detention as at 27 March 2009, 235 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 3 April 2009

As at 3 April 2009, there were 34 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations, 18 were in alternative temporary detention in the community, and two were in immigration residential housing.

In total there were 461 people in immigration detention, including 38 in community detention. Of these 461 people, one was an illegal foreign fisher.

Figure 1

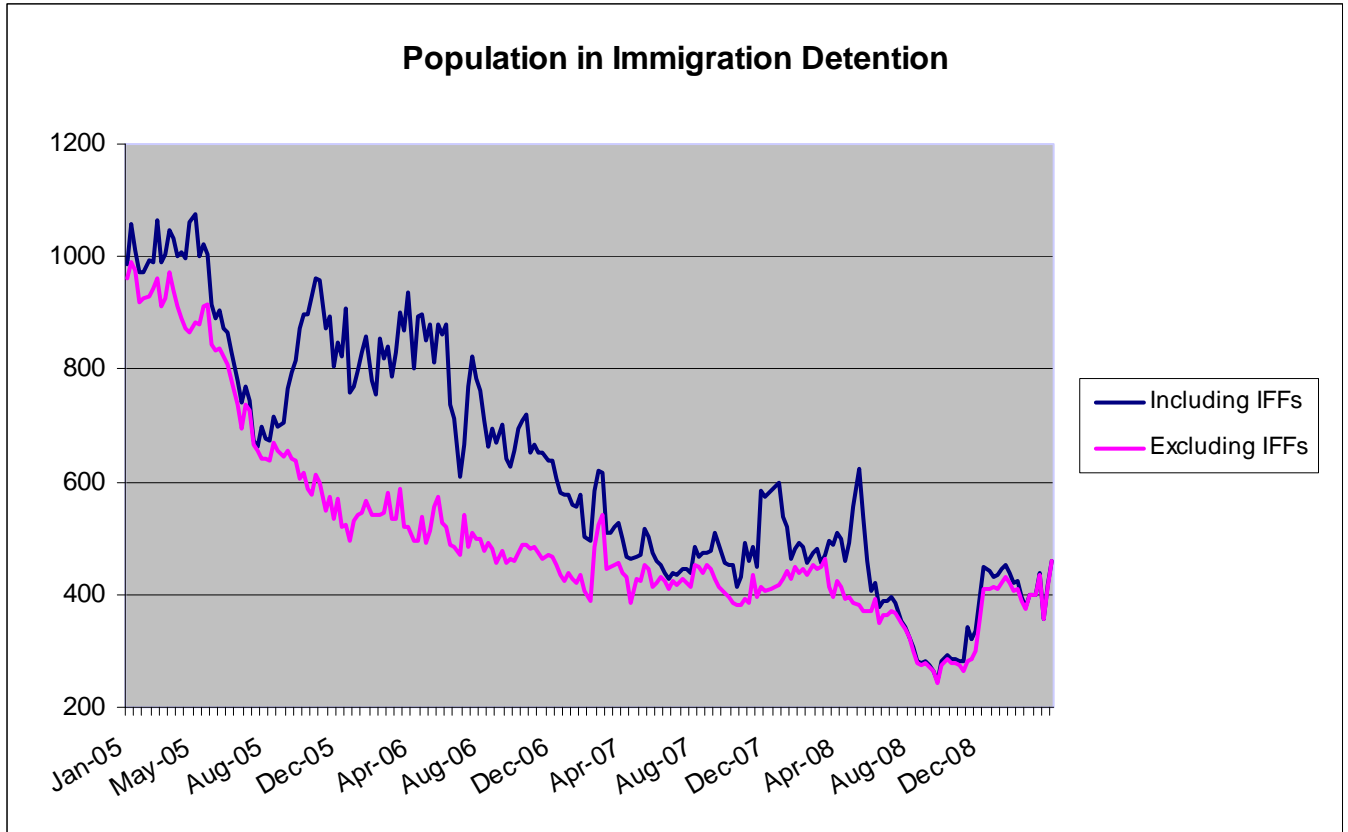
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	131	28		159	-1
Northern IDC (Darwin) (382)	0	0		0	0
Maribyrnong IDC (70)	52	13		65	+2
Perth IDC (42)	6	1		7	+1
Christmas Island IDC (400)	78			78	-3
<b>Total in IDCs (1004)</b>	<b>267</b>	<b>42</b>	<b>0</b>	<b>309</b>	<b>-1</b>
Sydney Immigration Residential Housing (34)	11	4	2	17	0
Perth Immigration Residential Housing (12)	7	1	0	8	+1
Brisbane Immigration Transit Accommodation (29)			0	0	-3
Melbourne Immigration Transit Accommodation (30)	3		0	3	-3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>21</b>	<b>5</b>	<b>2</b>	<b>28</b>	<b>-5</b>
Community Detention <sup>1</sup>	17	7	14	38	0
Alternative Temporary Detention in the Community <sup>2</sup>	65	3	18	86	+52
Restricted on Board Vessels in Port <sup>3</sup>	0			0	-1
<b>Total</b>	<b>370</b>	<b>57</b>	<b>34</b>	<b>461</b>	<b>+45</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

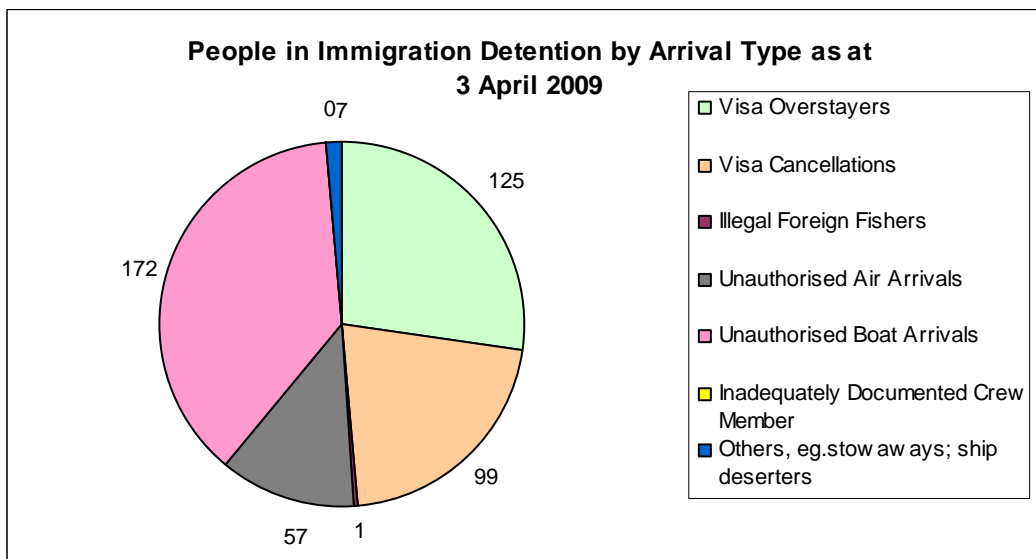
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 3 April 2009 there were 224 people (about 49 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 3 April 2009 was 229, representing about 50 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 3 April 2009 there were 308 people who had not applied for a protection visa while in immigration detention and 65 people who had their protection visa application refused. The number of people who had not applied for a protection visa while in immigration detention may include some people in immigration detention at excised offshore places such as Christmas Island. A further 35 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 53 were awaiting a decision from the Department on their protection visa application. These 53 had applied for protection after having been taken into immigration detention.

Figure 4

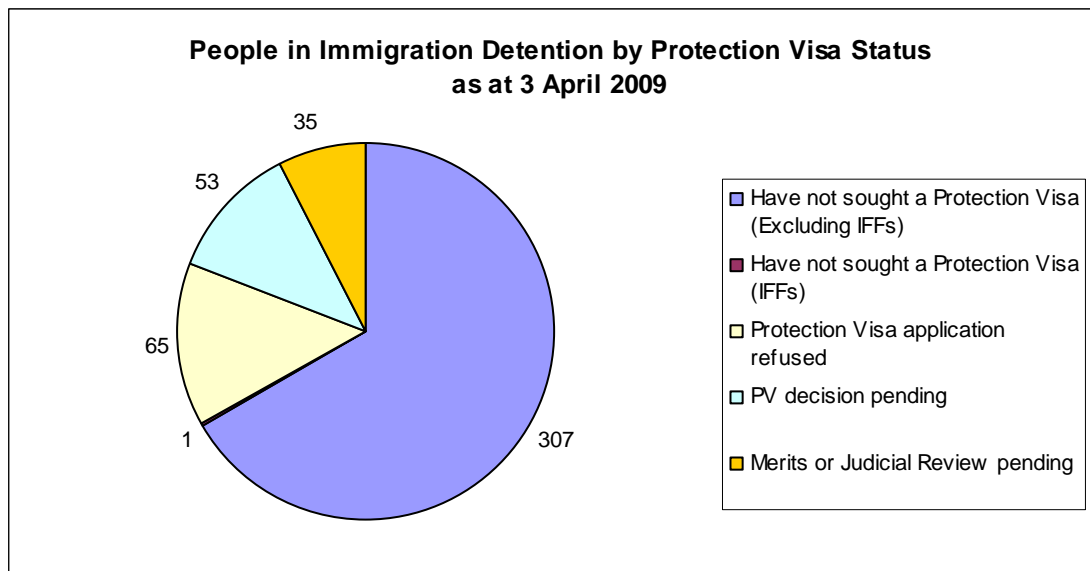


Figure 5

Location of people in immigration detention as at 3 April 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	231
Christmas Island Facility	78
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>309</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	25
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	3
Alternative Temporary Detention in the Community	85
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>113</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	17
<b>Total in Community Detention Arrangements</b>	<b>38</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>461</b>

Figure 6

People in immigration detention by nationality as at 3 April 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	81	36	1	2	120
Afghanistan	56	0	22	0	78
Sri Lanka	70	0	2	0	72
Vietnam	16	2	0	0	18
Iraq	15	3	0	0	18
Iran	10	2	1	1	14
New Zealand	12	2	0	0	14
Indonesia	12	1	0	0	13
Nigeria	7	1	0	0	8
Other	88	11	1	2	102
<b>Total</b>	<b>370</b>	<b>57</b>	<b>29</b>	<b>5</b>	<b>461</b>

Figure 7

Children in immigration detention as at 3 April 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	18
Community Detention	14
<b>Total</b>	<b>34</b>

As at 3 April 2009, there were 34 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations, 18 were in alternative temporary detention in the community, and two were in immigration residential housing.

Figure 8

Length of time in detention as at 3 April 2009		
Period Detained	Total	% of Total
7 days or less	71	15.4%
1 week - 1 month	139	30.2%
1 month - 3 months	74	16.1%
3 months - 6 months	84	18.2%
6 Months - 12 months	19	4.0%
12 months - 18 months	21	4.6%
18 months - 2 years	15	3.3%
Greater than 2 years	38	8.2%
<b>Total</b>		<b>100%</b>

Of the 461 people in immigration detention as at 3 April 2009, 284 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 10 April 2009

As at 10 April 2009, there were 34 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations, 18 were in alternative temporary detention in the community and two were in immigration residential housing.

In total there were 485 people in immigration detention, including 41 in community detention. Of these 485 people, 10 were illegal foreign fishers.

Figure 1

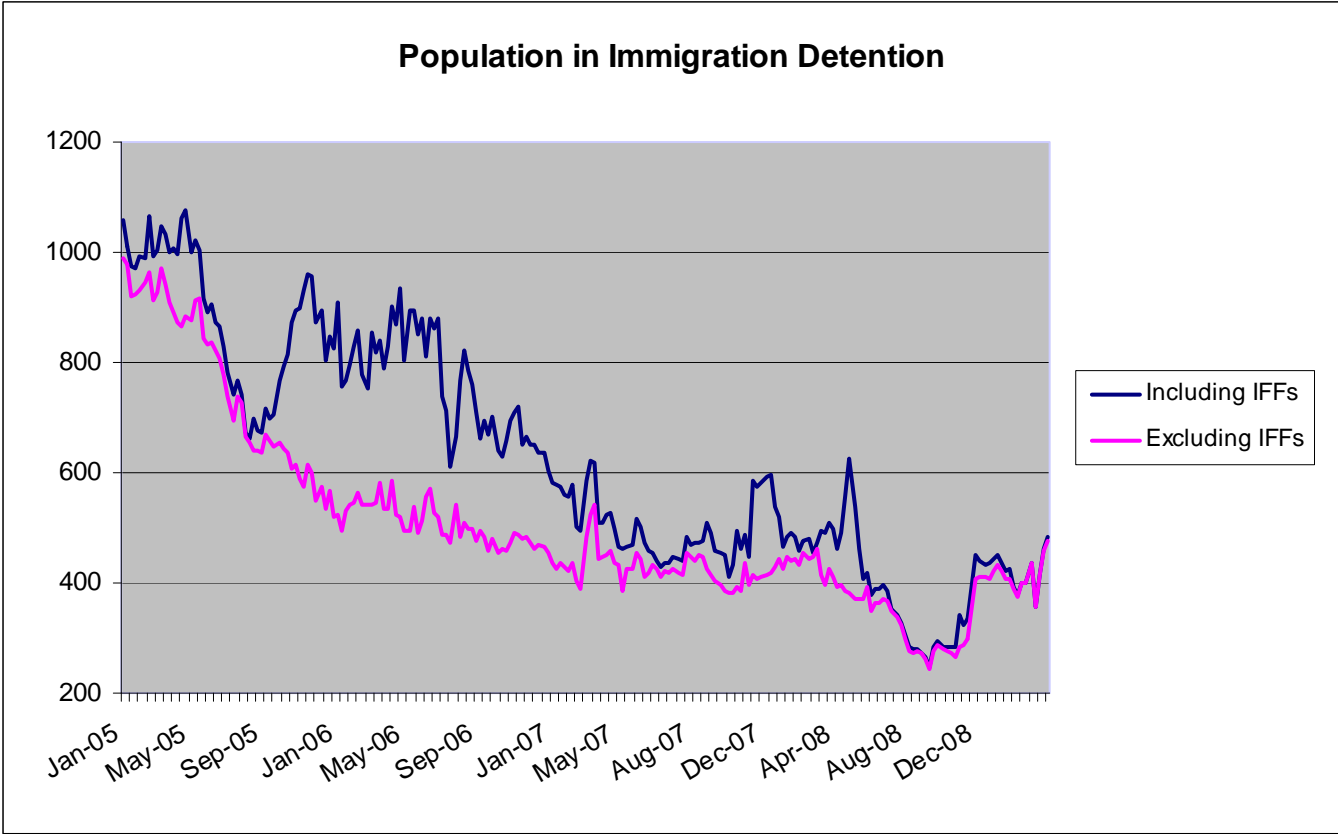
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (368)	143	27		170	+11
Northern IDC (Darwin) (382)	9	0		9	+9
Maribyrnong IDC (70)	51	11		62	-3
Perth IDC (42)	5	3		8	+1
Christmas Island IDC (400)	124			124	+46
<b>Total in IDCs (1004)</b>	<b>332</b>	<b>41</b>	<b>0</b>	<b>373</b>	<b>+64</b>
Sydney Immigration Residential Housing (34)	11	3	2	16	-1
Perth Immigration Residential Housing (12)	7	1	0	8	0
Brisbane Immigration Transit Accommodation (29)	1		0	1	+1
Melbourne Immigration Transit Accommodation (30)	8	1	0	9	+6
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>27</b>	<b>5</b>	<b>2</b>	<b>34</b>	<b>+6</b>
Community Detention <sup>1</sup>	19	8	14	41	+3
Alternative Temporary Detention in the Community <sup>2</sup>	17	2	18	37	-49
Restricted on Board Vessels in Port <sup>3</sup>	0			0	
<b>Total</b>	<b>395</b>	<b>56</b>	<b>34</b>	<b>485</b>	<b>+24</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

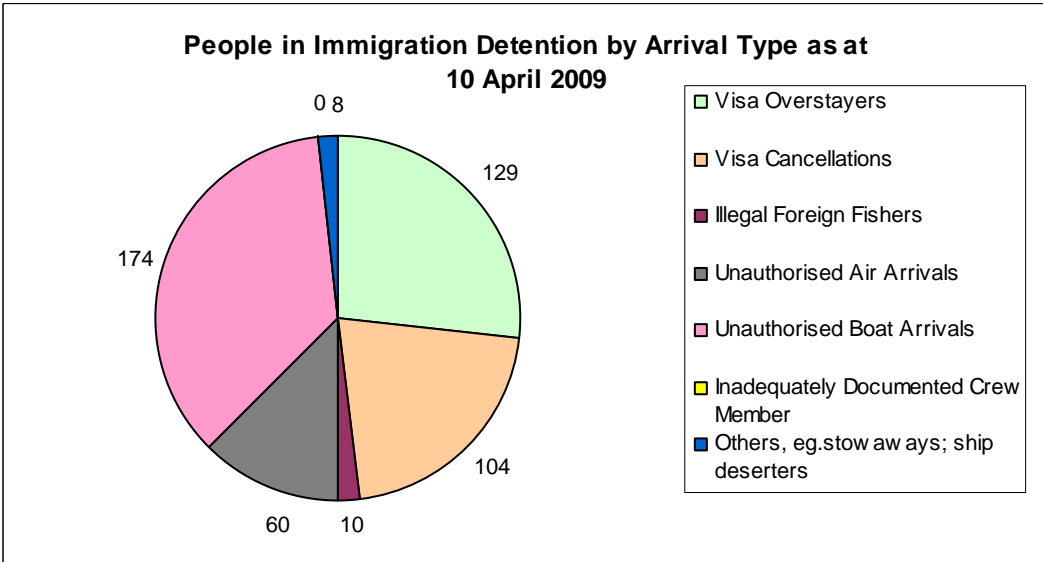
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 10 April 2009 there were 233 people (about 48 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 10 April 2009 was 234, representing about 48 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 10 April 2009 there were 332 people who had not applied for a protection visa while in immigration detention and 55 people who had their protection visa application refused. The number of people who had not applied for a protection visa while in immigration detention may include some people in immigration detention at excised offshore places such as Christmas Island. A further 42 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 56 were awaiting a decision from the Department on their protection visa application. These 56 had applied for protection after having been taken into immigration detention.

Figure 4

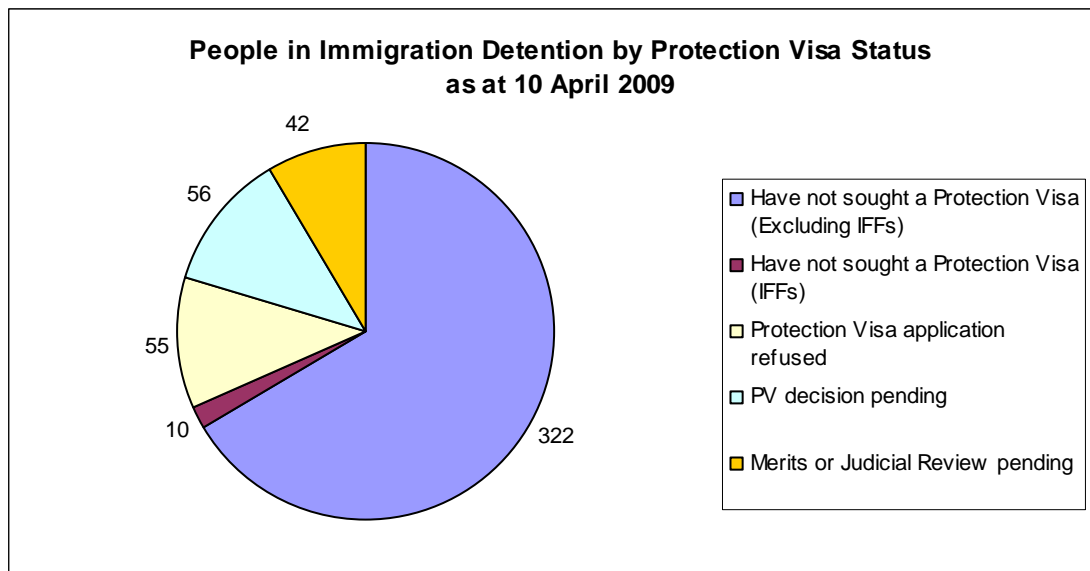


Figure 5

Location of people in immigration detention as at 10 April 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	240
Christmas Island Facility	124
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>364</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	24
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	10
Alternative Temporary Detention in the Community	36
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>70</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	24
Community Detention, Christmas Island	17
<b>Total in Community Detention Arrangements</b>	<b>41</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	9
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>10</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>485</b>

Figure 6

People in immigration detention by nationality as at 10 April 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, People's Republic of	81	36	1	2	120
Afghanistan	57	0	22	0	79
Sri Lanka	71	0	2	0	73
Indonesia	18	1	0	0	19
Vietnam	16	3	0	0	19
Iraq	16	3	0	0	19
Malaysia	14	2	0	0	16
New Zealand	13	2	0	0	15
Iran	10	2	1	1	14
Nigeria	10	0	2	0	12
Other	89	7	1	2	99
<b>Total</b>	<b>395</b>	<b>56</b>	<b>29</b>	<b>5</b>	<b>485</b>

Figure 7

Children in immigration detention as at 10 April 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	18
Community Detention	14
<b>Total</b>	<b>34</b>

As at 10 April 2009, there were 34 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations, 18 were in alternative temporary detention in the community, and two were in immigration residential housing.

Figure 8

Length of time in detention as at 10 April 2009		
Period Detained	Total	% of Total
7 days or less	48	9.9%
1 week - 1 month	188	38.8%
1 month - 3 months	67	13.8%
3 months - 6 months	87	17.9%
6 Months - 12 months	21	4.3%
12 months - 18 months	23	4.7%
18 months - 2 years	12	2.5%
Greater than 2 years	39	8.1%
<b>Total</b>		<b>100%</b>

Of the 485 people in immigration detention as at 10 April 2009, 303 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 17 April 2009

As at 17 April 2009, there were 55 children (aged under 18 years) in immigration detention. 11 were detained in the community under residence determinations, 42 were in alternative temporary detention in the community and two were in immigration residential housing.

In total there were 575 people in immigration detention, including 40 in community detention. Of these 575 people, 21 were illegal foreign fishers.

Figure 1

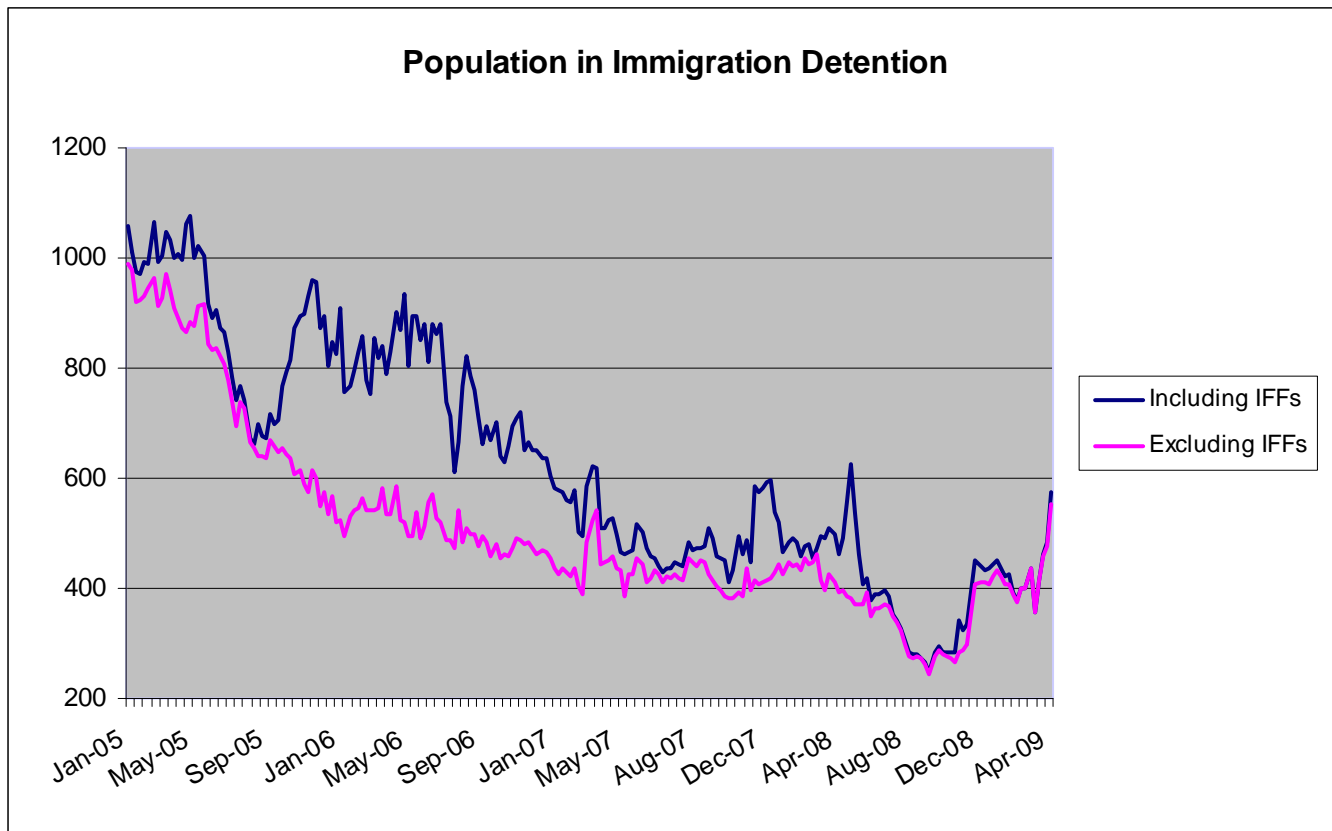
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (494)	144	27		171	+1
Northern IDC (Darwin) (381)	20	0		20	+11
Maribyrnong IDC (70)	51	11		62	0
Perth IDC (42)	8	5		13	+5
Christmas Island IDC (400)	172			172	+48
<b>Total in IDCs (1387)</b>	<b>395</b>	<b>43</b>	<b>0</b>	<b>438</b>	<b>+65</b>
Sydney Immigration Residential Housing (34)	6	2	2	10	-6
Perth Immigration Residential Housing (12)	7	1	0	8	0
Brisbane Immigration Transit Accommodation (29)	2		0	2	+1
Melbourne Immigration Transit Accommodation (30)	4		0	4	-5
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>19</b>	<b>3</b>	<b>2</b>	<b>24</b>	<b>-10</b>
Community Detention <sup>1</sup>	21	8	11	40	-1
Alternative Temporary Detention in the Community <sup>2</sup>	20	9	42	71	+34
Restricted on Board Vessels in Port <sup>3</sup>	2			2	+2
<b>Total</b>	<b>457</b>	<b>63</b>	<b>55</b>	<b>575</b>	<b>+90</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

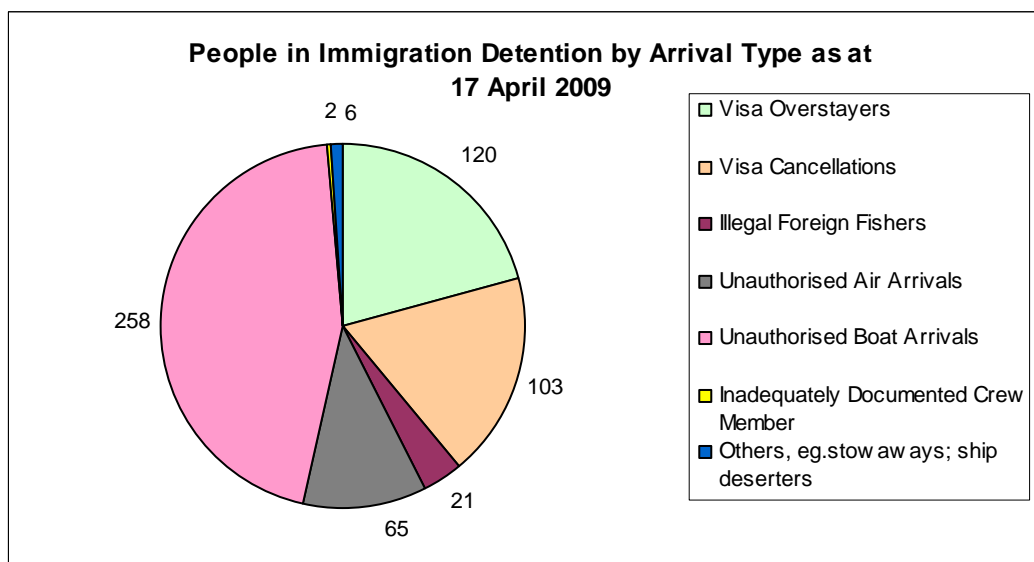
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 17 April 2009 there were 223 people (about 39 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 17 April 2009 was 323, representing about 56 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 17 April 2009 there were 327 people who had not applied for a protection visa while in immigration and were not undergoing a refugee status assessment (RSA). There were 56 people who had their protection visa application refused. There were 89 who were in immigration detention at excised offshore places such as Christmas Island and who were undergoing RSA processing. A further 42 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts, and 61 were awaiting a decision from the Department on their protection visa application. These 61 had applied for protection after having been taken into immigration detention.

Figure 4

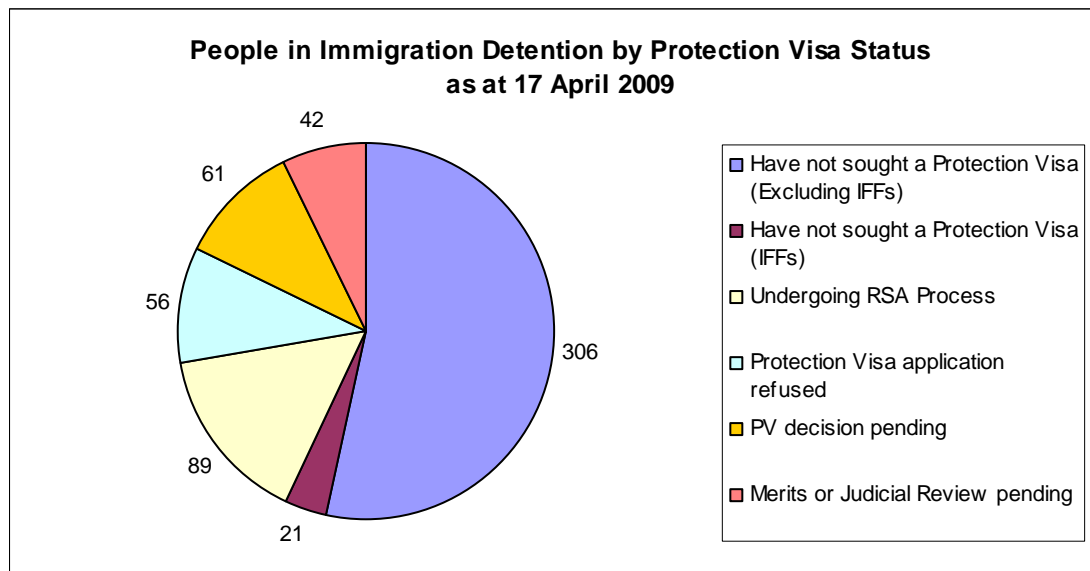


Figure 5

Location of people in immigration detention as at 17 April 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	246
Christmas Island Facility	172
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>418</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	18
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	6
Alternative Temporary Detention in the Community	70
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>96</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	27
Community Detention, Christmas Island	13
<b>Total in Community Detention Arrangements</b>	<b>40</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	20
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>21</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>575</b>

Figure 6

People in immigration detention by nationality as at 17 April 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, Peoples Republic of	84	37	1	2	124
Afghanistan	82	1	26	4	113
Sri Lanka	73	0	3	0	76
Indonesia	29	1	3	0	33
Iraq	24	3	0	2	29
Vietnam	14	3	0	0	17
Iran	13	2	1	1	17
New Zealand	12	2	0	0	14
Nigeria	10	0	2	0	12
Malaysia	7	1	0	0	8
Korea (Sth)	7	1	0	0	8
Other	102	12	3	7	124
<b>Total</b>	<b>457</b>	<b>63</b>	<b>39</b>	<b>16</b>	<b>575</b>

Figure 7

Children in immigration detention as at 17 April 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	2
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	42
Community Detention	11
<b>Total</b>	<b>55</b>

As at 17 April 2009, there were 55 children (aged under 18 years) in immigration detention. 11 were detained in the community under residence determinations, 42 were in alternative temporary detention in the community and two were in immigration residential housing.

Figure 8

Length of time in detention as at 17 April 2009		
Period Detained	Total	% of Total
7 days or less	24	4.2%
1 week - 1 month	270	47.0%
1 month - 3 months	111	19.3%
3 months - 6 months	79	13.7%
6 Months - 12 months	19	3.3%
12 months - 18 months	21	3.7%
18 months - 2 years	12	2.1%
Greater than 2 years	39	6.7%
<b>Total</b>	<b>575</b>	<b>100%</b>

Of the 575 people in immigration detention as at 17 April 2009, 405 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 24 April 2009

As at 24 April 2009, there were 57 children (aged under 18 years) in immigration detention. 28 were detained in the community under residence determinations, 24 were in alternative temporary detention in the community, and five were in immigration residential housing.

In total there were 593 people in immigration detention, including 60 in community detention. Of these 593 people, 11 were illegal foreign fishers.

Figure 1

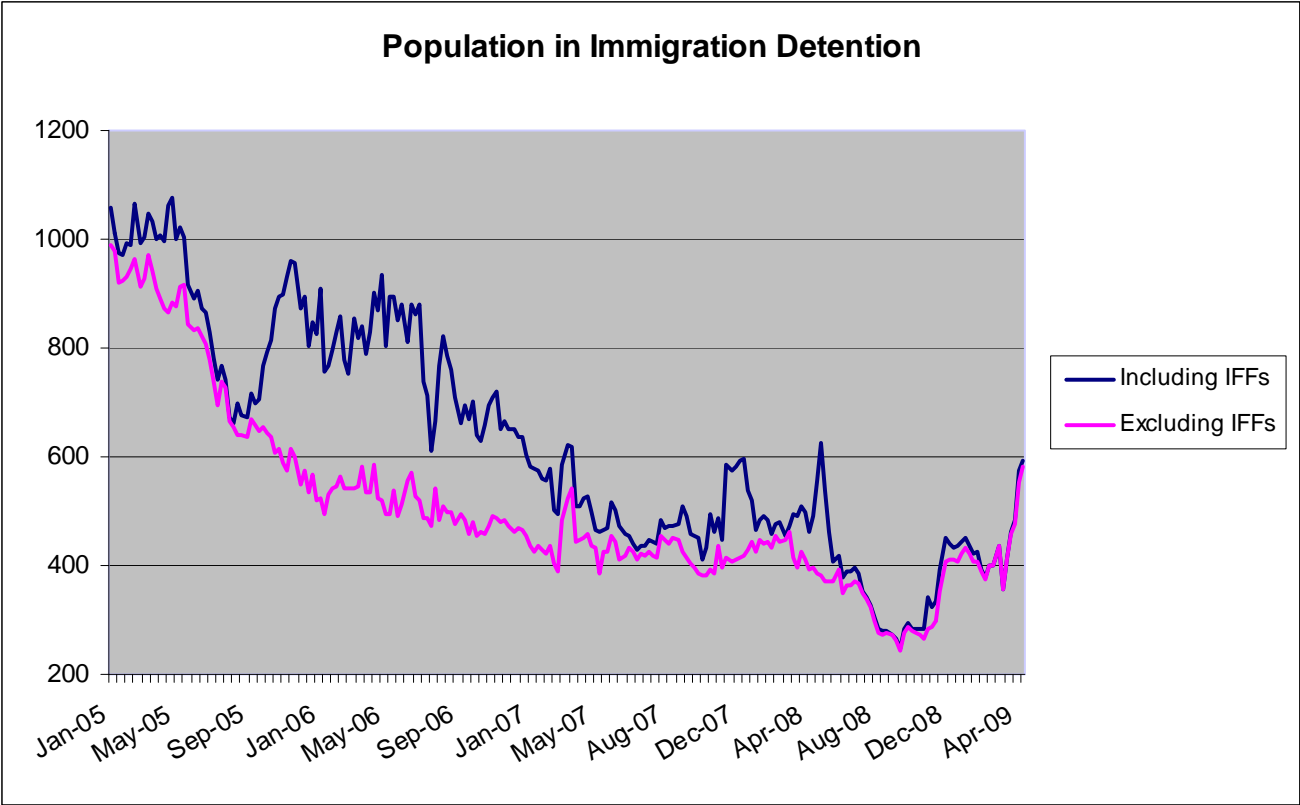
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (494)	155	26		181	+10
Northern IDC (Darwin) (381)	9	0		9	-11
Maribyrnong IDC (70)	46	11		57	-5
Perth IDC (42)	12	2		14	+1
Christmas Island IDC (400)	163			163	-9
<b>Total in IDCs (1387)</b>	<b>385</b>	<b>39</b>	<b>0</b>	<b>424</b>	<b>-14</b>
Sydney Immigration Residential Housing (34)	9	2	2	13	+3
Perth Immigration Residential Housing (12)	2	1	3	6	-2
Brisbane Immigration Transit Accommodation (29)	2		0	2	0
Melbourne Immigration Transit Accommodation (30)	12	4	0	16	+12
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>25</b>	<b>7</b>	<b>5</b>	<b>37</b>	<b>+13</b>
Community Detention <sup>1</sup>	23	9	28	60	+20
Alternative Temporary Detention in the Community <sup>2</sup>	38	10	24	72	+1
Restricted on Board Vessels in Port <sup>3</sup>	0			0	-2
<b>Total</b>	<b>471</b>	<b>65</b>	<b>57</b>	<b>593</b>	<b>+18</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

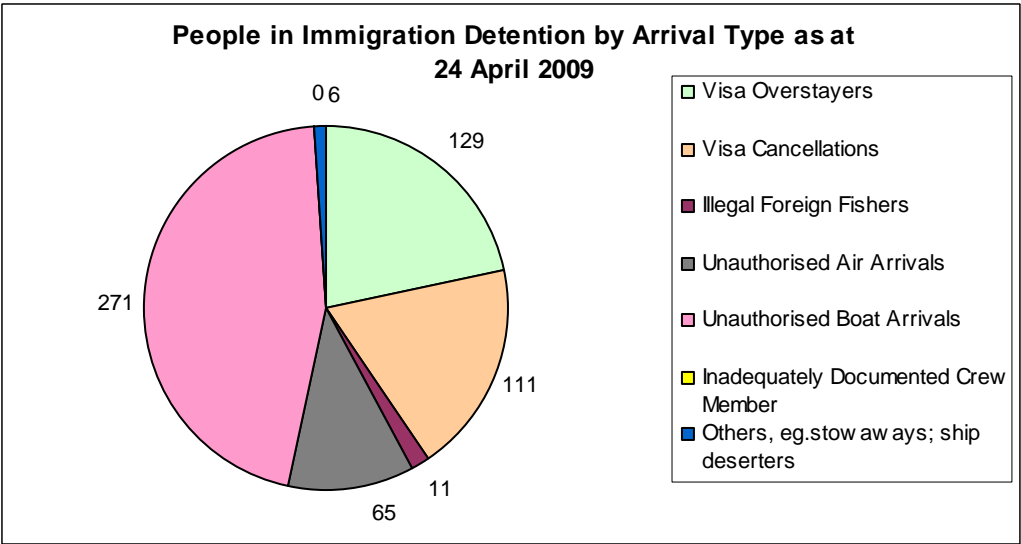
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 24 April 2009 there were 240 people (about 40 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 24 April 2009 was 336, representing about 57 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 24 April 2009 there were 298 people who had not applied for a protection visa while in immigration and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 70 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 43 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 55 people who had their protection visa application refused. There were 127 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

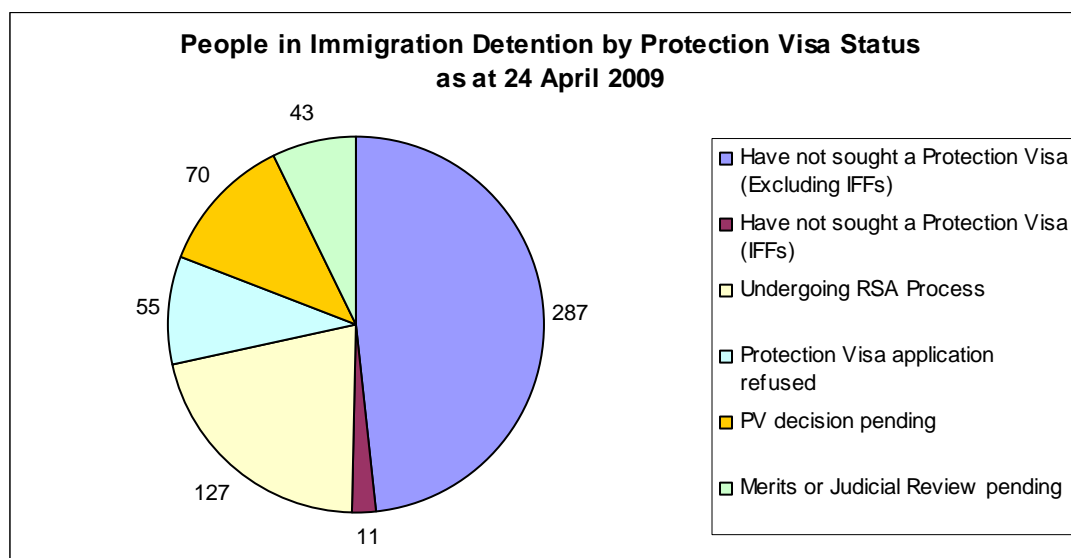


Figure 5

Location of people in immigration detention as at 24 April 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	252
Christmas Island Facility	163
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>415</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	19
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	18
Alternative Temporary Detention in the Community	70
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>107</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	27
Community Detention, Christmas Island	33
<b>Total in Community Detention Arrangements</b>	<b>60</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	9
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>11</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>593</b>

Figure 6

People in immigration detention by nationality as at 24 April 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
China, Peoples Republic of	89	36	1	2	128
Afghanistan	95	1	27	4	127
Sri Lanka	73	0	3	0	76
Iraq	23	4	0	2	29
Indonesia	19	1	4	0	24
Vietnam	17	2	0	0	19
Iran	14	2	1	1	18
New Zealand	13	2	0	0	15
Nigeria	10	0	2	0	12
Korea (Sth)	7	2	0	0	9
Malaysia	6	2	0	0	8
Other	105	13	3	7	128
<b>Total</b>	<b>471</b>	<b>65</b>	<b>41</b>	<b>16</b>	<b>593</b>

Figure 7

Children in immigration detention as at 24 April 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	5
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	24
Community Detention	28
<b>Total</b>	<b>57</b>

As at 24 April 2009, there were 57 children (aged under 18 years) in immigration detention. 28 were detained in the community under residence determinations, 24 were in alternative temporary detention in the community and five were in immigration residential housing.

Figure 8

Length of time in detention as at 24 April 2009		
Period Detained	Total	% of Total
7 days or less	52	8.8%
1 week - 1 month	207	34.9%
1 month - 3 months	153	25.8%
3 months - 6 months	91	15.3%
6 Months - 12 months	20	3.4%
12 months - 18 months	20	3.4%
18 months - 2 years	14	2.4%
Greater than 2 years	36	6.0%
<b>Total</b>	<b>593</b>	<b>100%</b>

Of the 593 people in immigration detention as at 24 April 2009, 412 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 1 May 2009

As at 1 May 2009, there were 55 children (aged under 18 years) in immigration detention. 28 were detained in the community under residence determinations, 23 were in alternative temporary detention in the community, and four were in immigration residential housing.

In total there were 618 people in immigration detention, including 58 in community detention. Of these 618 people, 10 were illegal foreign fishers.

Figure 1

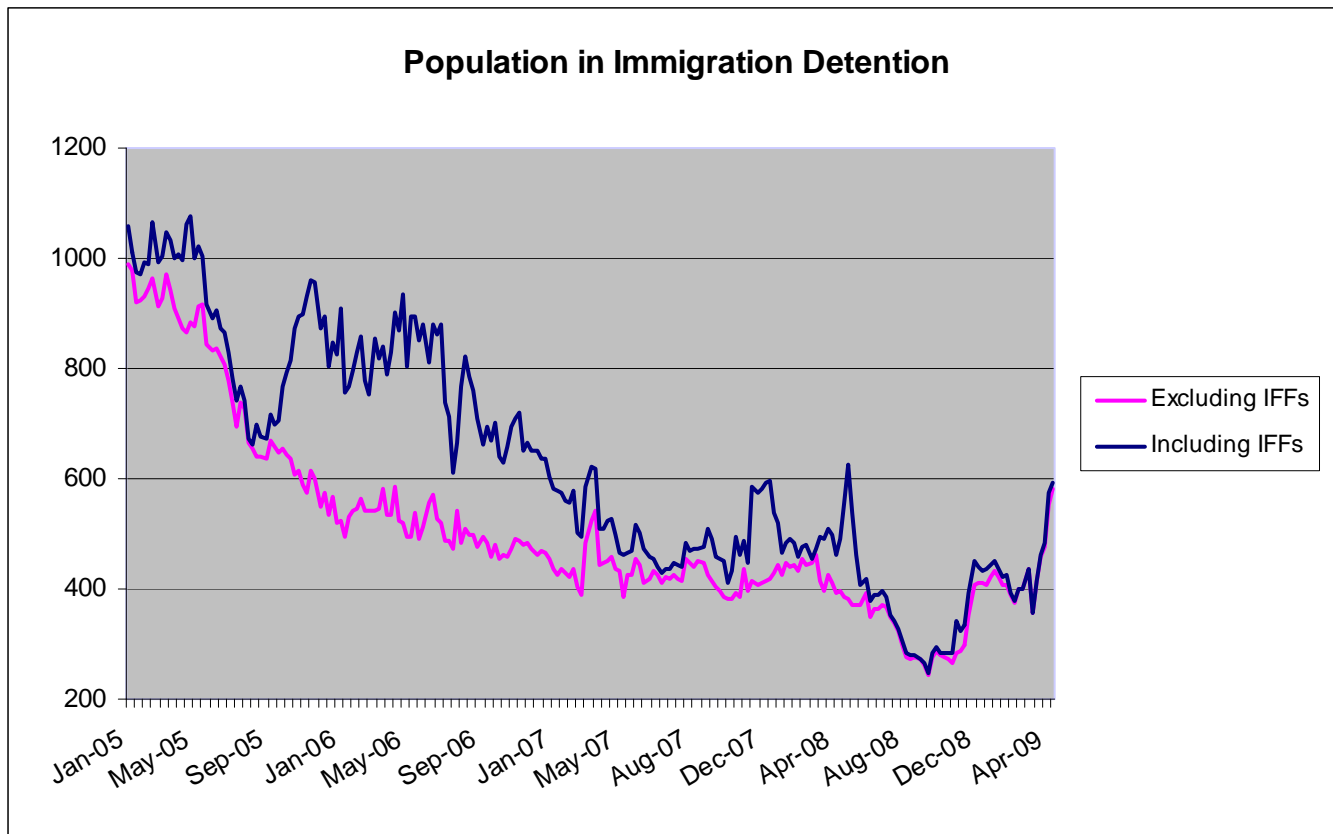
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	158	26		184	+3
Northern IDC (Darwin) (382)	12	0		12	+3
Maribyrnong IDC (70)	47	10		57	0
Perth IDC (42)	9	1		10	-4
Christmas Island IDC (400)	192			192	+29
<b>Total in IDCs (1252)</b>	<b>418</b>	<b>37</b>	<b>0</b>	<b>455</b>	<b>+31</b>
Sydney Immigration Residential Housing (34)	10	2	0	12	-1
Perth Immigration Residential Housing (12)	10		4	14	+8
Brisbane Immigration Transit Accommodation (29)	1		0	1	-1
Melbourne Immigration Transit Accommodation (30)	11	3	0	14	-2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>32</b>	<b>5</b>	<b>4</b>	<b>41</b>	<b>+4</b>
Community Detention <sup>1</sup>	22	8	28	58	-2
Alternative Temporary Detention in the Community <sup>2</sup>	30	10	23	63	-9
Restricted on Board Vessels in Port <sup>3</sup>	1			1	+1
<b>Total</b>	<b>503</b>	<b>60</b>	<b>55</b>	<b>618</b>	<b>+25</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

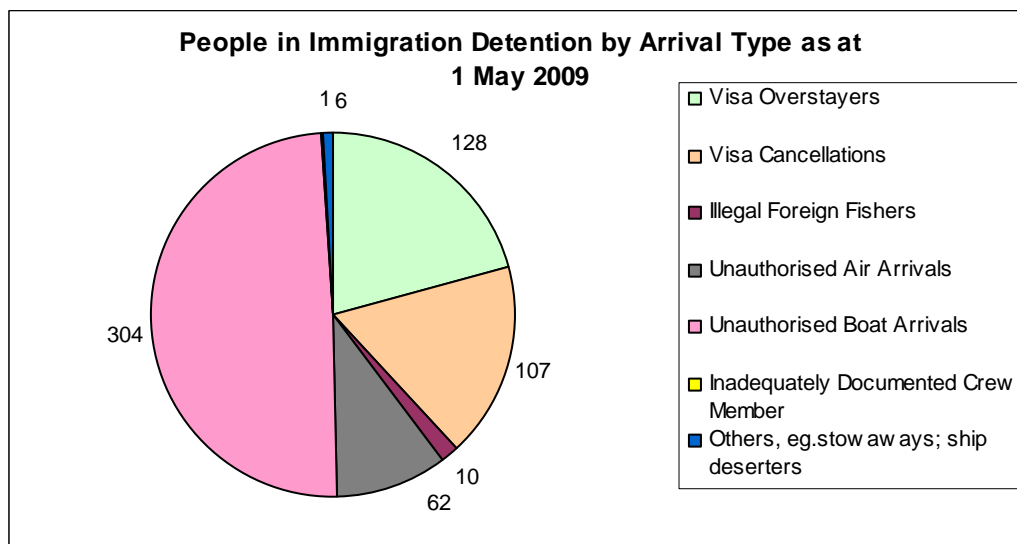
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 1 May 2009 there were 235 people (about 38 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 1 May 2009 was 366, representing about 59 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 1 May 2009 there were 319 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 66 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 46 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 58 people who had their protection visa application refused. There were 129 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

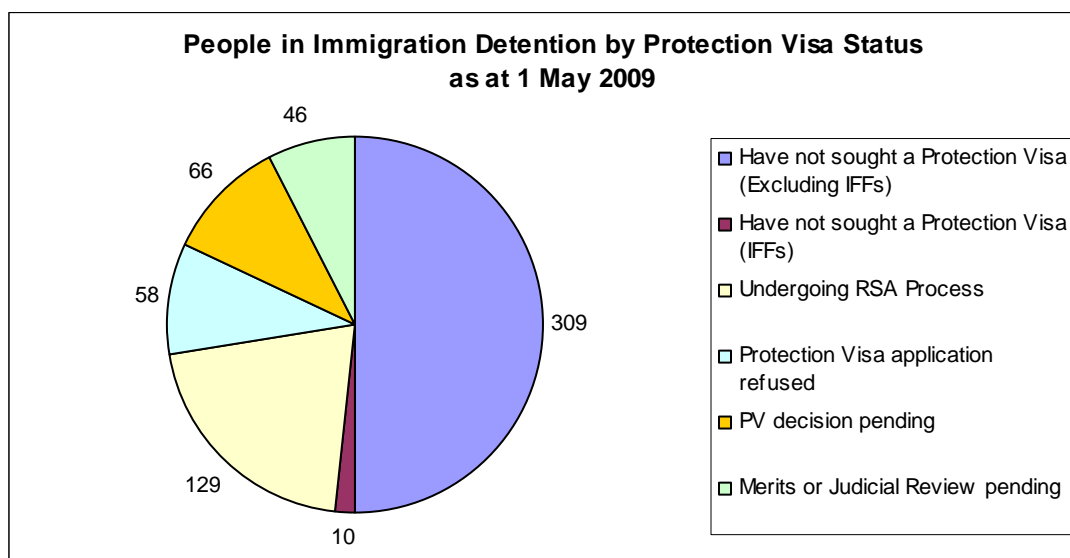


Figure 5

Location of people in immigration detention as at 1 May 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	255
Christmas Island Facility	192
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>447</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	26
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	15
Alternative Temporary Detention in the Community	61
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>103</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	33
<b>Total in Community Detention Arrangements</b>	<b>58</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	8
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>10</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	
	<b>618</b>

Figure 6

People in immigration detention by nationality as at 1 May 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	97	1	27	4	129
China, Peoples Republic of	89	34	0	1	124
Sri Lanka	104	0	3	0	107
Iraq	22	4	0	2	28
Indonesia	16	2	4	0	22
Iran	15	2	1	1	19
Vietnam	16	2	0	0	18
New Zealand	11	2	0	0	13
Nigeria	10	0	2	0	12
Korea (Sth)	9	2	0	0	11
Malaysia	9	1	0	0	10
Other	105	10	3	7	125
<b>Total</b>	<b>503</b>	<b>60</b>	<b>40</b>	<b>15</b>	<b>618</b>

Figure 7

Children in immigration detention as at 1 May 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	23
Community Detention	28
<b>Total</b>	<b>55</b>

As at 1 May 2009, there were 55 children (aged under 18 years) in immigration detention. 28 were detained in the community under residence determinations, 23 were in alternative temporary detention in the community, and four were in immigration residential housing.

Figure 8

Length of time in detention as at 1 May 2009		
Period Detained	Total	% of Total
7 days or less	54	8.7%
1 week - 1 month	237	38.3%
1 month - 3 months	155	25.1%
3 months - 6 months	90	14.6%
6 Months - 12 months	19	3.1%
12 months - 18 months	17	2.8%
18 months - 2 years	12	1.9%
Greater than 2 years	34	5.5%
<b>Total</b>	<b>618</b>	<b>100%</b>

Of the 618 people in immigration detention as at 1 May 2009, 446 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 8 May 2009

As at 8 May 2009, there were 84 children (aged under 18 years) in immigration detention. 27 were detained in the community under residence determinations, 52 were in alternative temporary detention in the community and five were in immigration residential housing.

In total there were 790 people in immigration detention, including 56 in community detention. Of these 790 people, six were illegal foreign fishers.

Figure 1

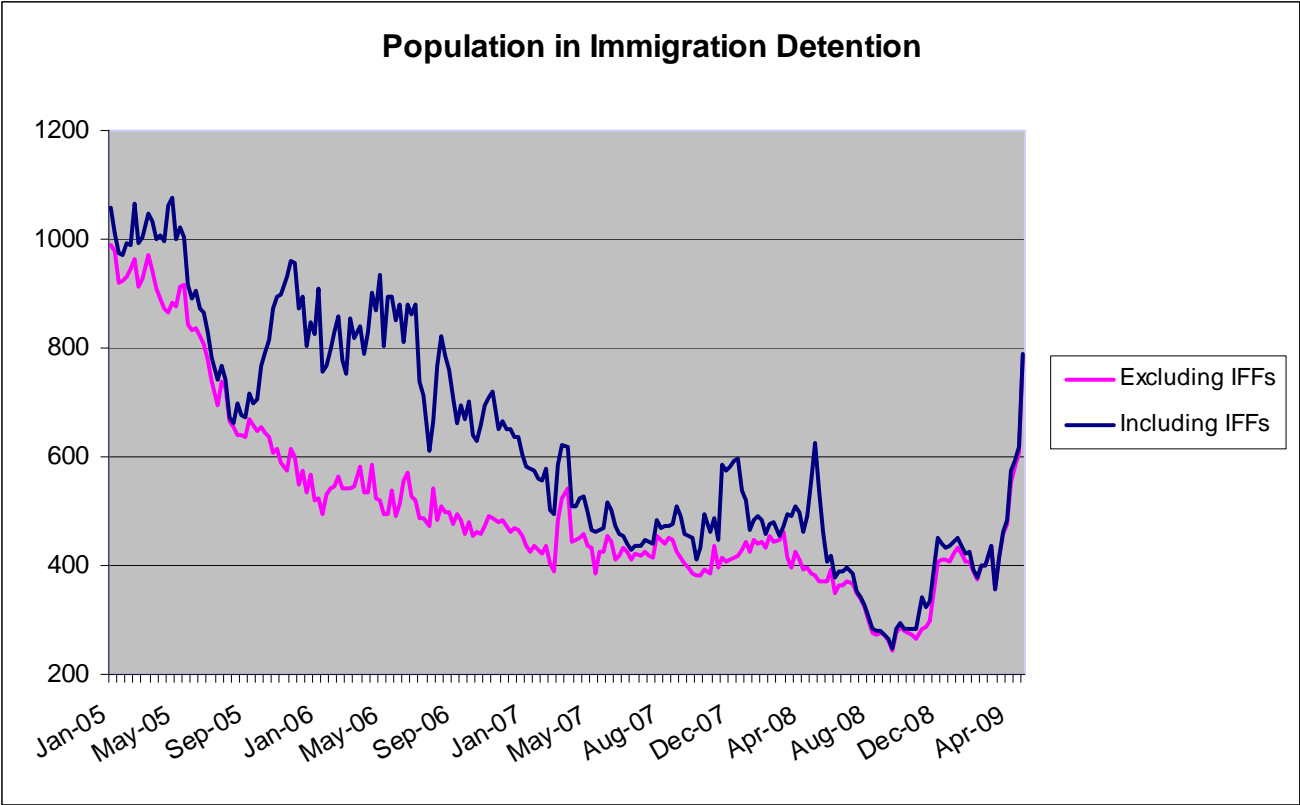
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	160	26		186	+2
Northern IDC (Darwin) (382)	4	0		4	-8
Maribyrnong IDC (70)	39	6		45	-12
Perth IDC (42)	8	1		9	-1
Christmas Island IDC (400)	339			339	+147
<b>Total in IDCs (1252)</b>	<b>550</b>	<b>33</b>	<b>0</b>	<b>583</b>	<b>+128</b>
Sydney Immigration Residential Housing (34)	9	2	0	11	-1
Perth Immigration Residential Housing (12)	16		5	21	+7
Brisbane Immigration Transit Accommodation (29)	1		0	1	0
Melbourne Immigration Transit Accommodation (30)	5	1	0	6	-8
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>31</b>	<b>3</b>	<b>5</b>	<b>39</b>	<b>-2</b>
Community Detention <sup>1</sup>	21	8	27	56	-2
Alternative Temporary Detention in the Community <sup>2</sup>	46	14	52	112	+49
Restricted on Board Vessels in Port <sup>3</sup>	0			0	-1
<b>Total</b>	<b>648</b>	<b>58</b>	<b>84</b>	<b>790</b>	<b>+172</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

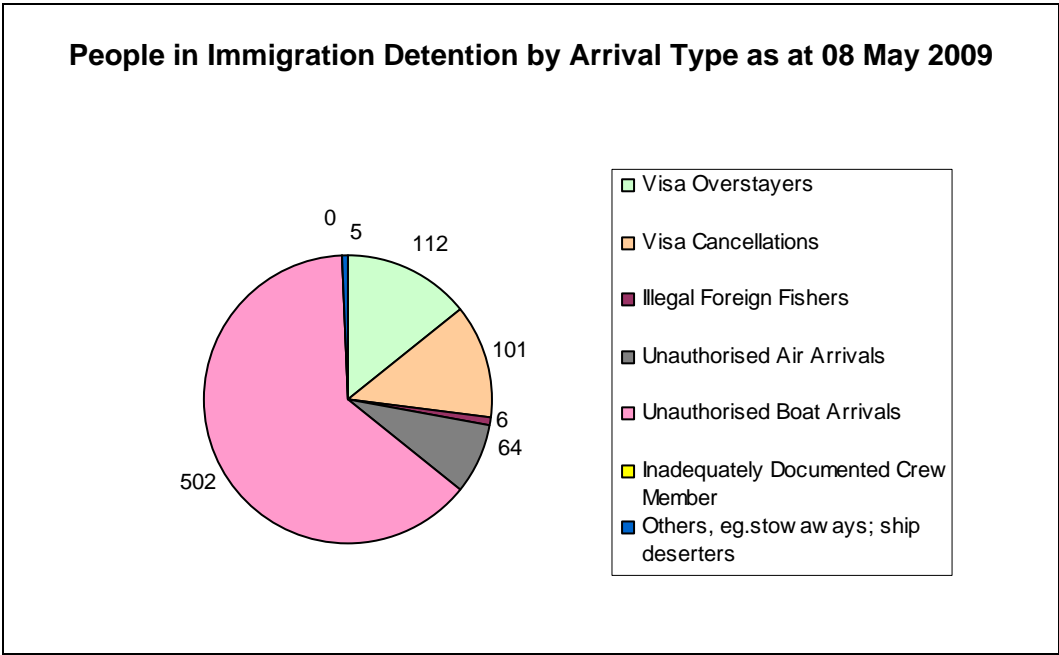
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 8 May 2009 there were 213 people (about 27 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 8 May 2009 was 566, representing about 72 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 8 May 2009 there were 434 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 71 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 46 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 55 people who had their protection visa application refused. There were 184 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

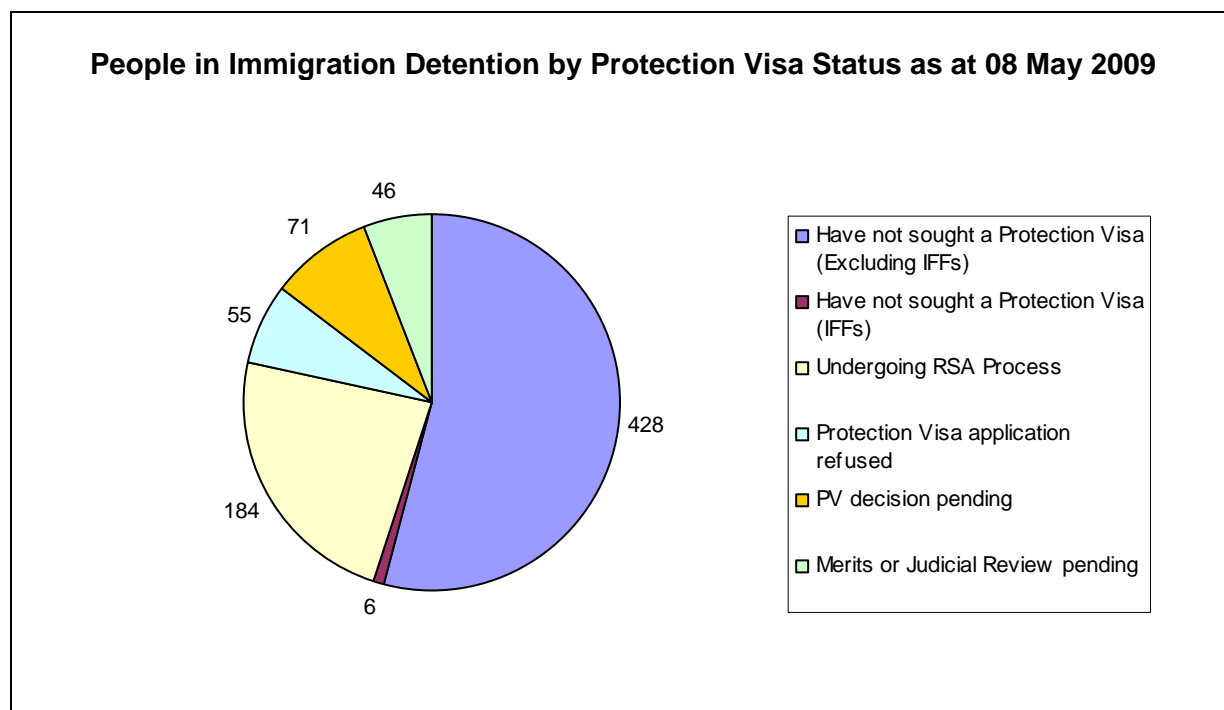


Figure 5

Location of people in immigration detention as at 8 May 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	240
Christmas Island Facility	339
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>579</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	32
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	7
Alternative Temporary Detention in the Community	110
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>149</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	31
<b>Total in Community Detention Arrangements</b>	<b>56</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	4
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>6</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>790</b>

Figure 6

People in immigration detention by nationality as at 8 May 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	242	3	46	8	299
China, Peoples Republic of	90	29	0	1	120
Sri Lanka	103	0	3	0	106
Indonesia	21	4	5	1	31
Iraq	22	6	0	2	30
Iran	15	2	1	1	19
Vietnam	15	2	0	0	17
New Zealand	12	2	0	0	14
Nigeria	10	0	2	0	12
Korea (Sth)	9	2	0	0	11
Other	109	8	6	8	131
<b>Total</b>	<b>648</b>	<b>58</b>	<b>63</b>	<b>21</b>	<b>790</b>

Figure 7

Children in immigration detention as at 8 May 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	5
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	52
Community Detention	27
<b>Total</b>	<b>84</b>

As at 8 May 2009, there were 84 children (aged under 18 years) in immigration detention. 27 were detained in the community under residence determinations, 52 were in alternative temporary detention in the community and five were in immigration residential housing.

Figure 8

Length of time in detention as at 8 May 2009		
Period Detained	Total	% of Total
7 days or less	207	26.2%
1 week - 1 month	214	27.1%
1 month - 3 months	205	25.9%
3 months - 6 months	75	9.5%
6 Months - 12 months	26	3.3%
12 months - 18 months	18	2.3%
18 months - 2 years	12	1.5%
Greater than 2 years	33	4.2%
<b>Total</b>		<b>100%</b>

Of the 790 people in immigration detention as at 8 May 2009, 626 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 15 May 2009

As at 15 May 2009, there were 82 children (aged under 18 years) in immigration detention. 27 were detained in the community under residence determinations, 50 were in alternative temporary detention in the community, four were in immigration residential housing and one child was in immigration transit accommodation.

In total there were 789 people in immigration detention, including 56 in community detention. Of these 789 people, five were illegal foreign fishers.

Figure 1

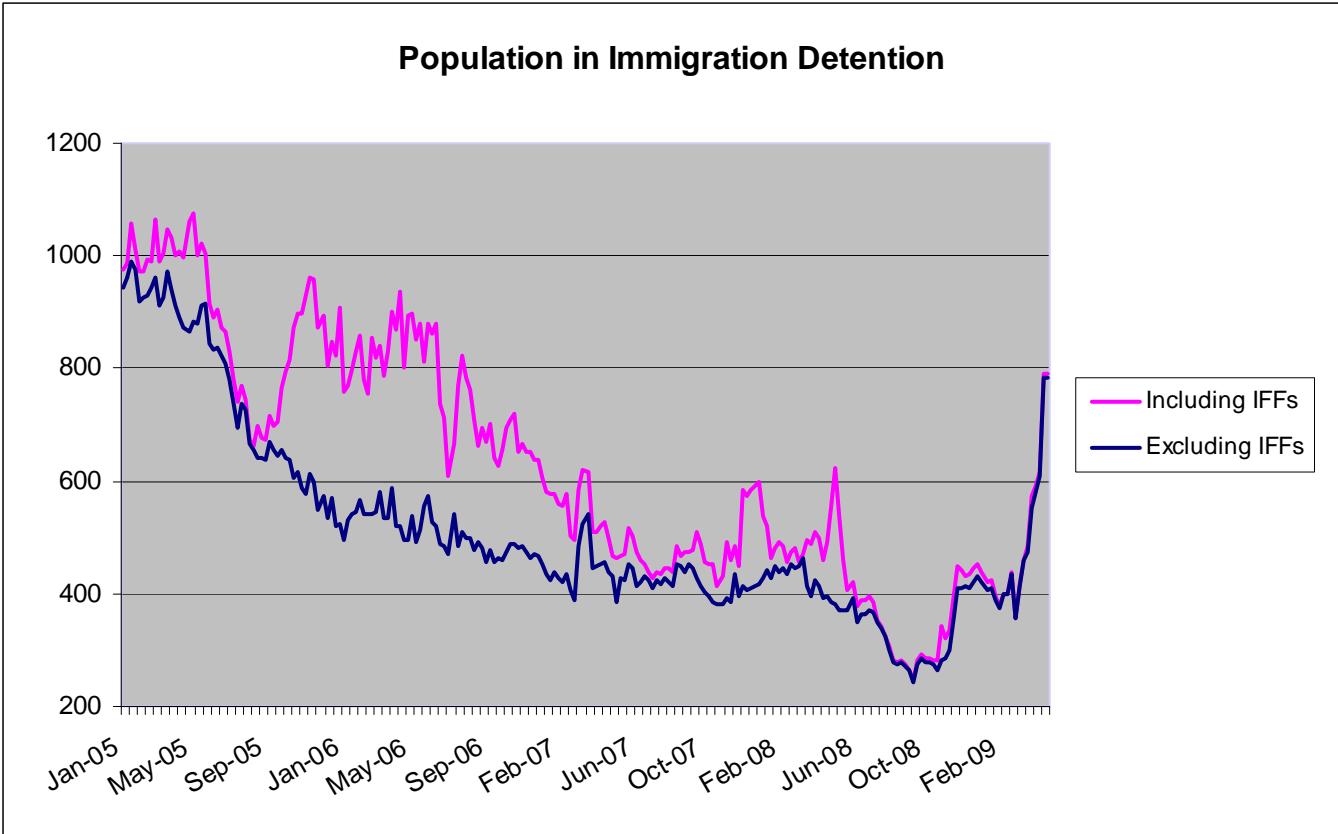
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	154	29		183	-3
Northern IDC (Darwin) (382)	3	0		3	-1
Maribyrnong IDC (70)	34	4		38	-7
Perth IDC (42)	7	1		8	-1
Christmas Island IDC (400)	334			334	-5
<b>Total in IDCs (1252)</b>	<b>532</b>	<b>34</b>	<b>0</b>	<b>566</b>	<b>-17</b>
Sydney Immigration Residential Housing (34)	9	2	0	11	0
Perth Immigration Residential Housing (12)	14		4	18	-3
Brisbane Immigration Transit Accommodation (29)	11	1	1	13	+12
Melbourne Immigration Transit Accommodation (30)	6		0	6	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (105)</b>	<b>40</b>	<b>3</b>	<b>5</b>	<b>48</b>	<b>+9</b>
Community Detention <sup>1</sup>	21	8	27	56	0
Alternative Temporary Detention in the Community <sup>2</sup>	54	14	50	118	+6
Restricted on Board Vessels in Port <sup>3</sup>	1			1	+1
<b>Total</b>	<b>648</b>	<b>59</b>	<b>82</b>	<b>789</b>	<b>-1</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

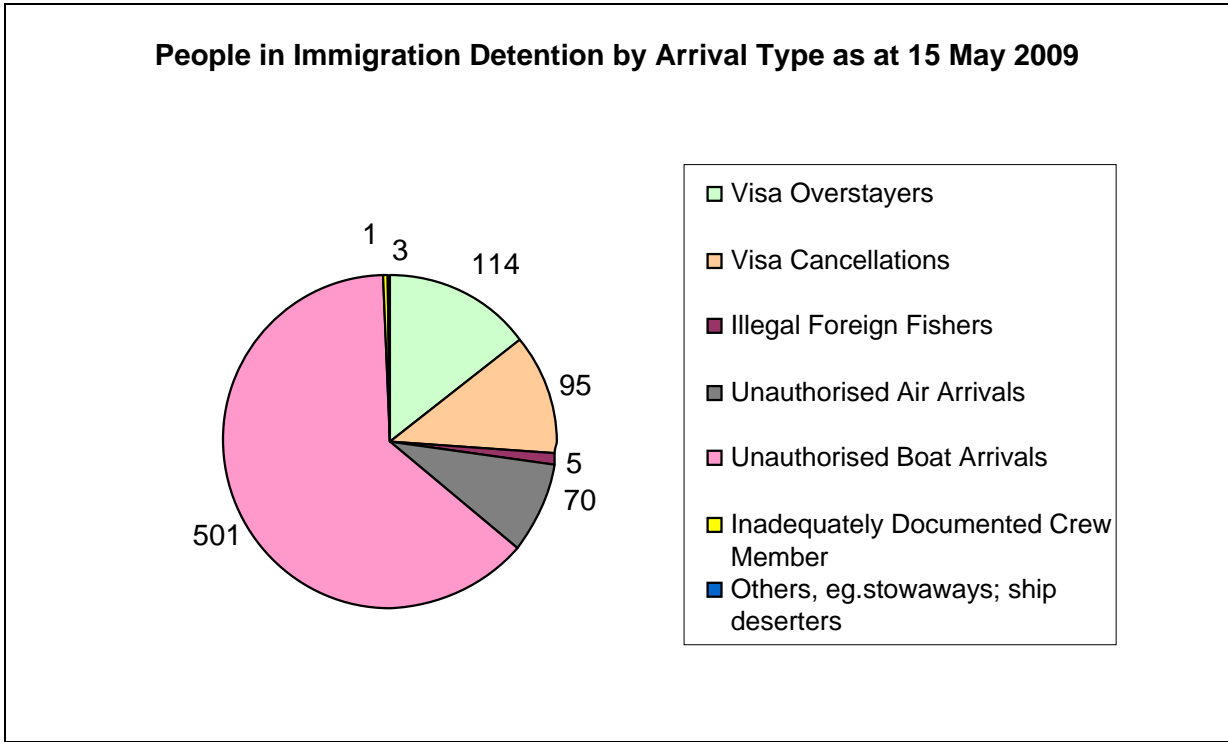
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 15 May 2009 there were 209 people (about 26 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 15 May 2009 was 571, representing about 72 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 15 May 2009 there were 435 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 72 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 44 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 55 people who had their protection visa application refused. There were 183 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

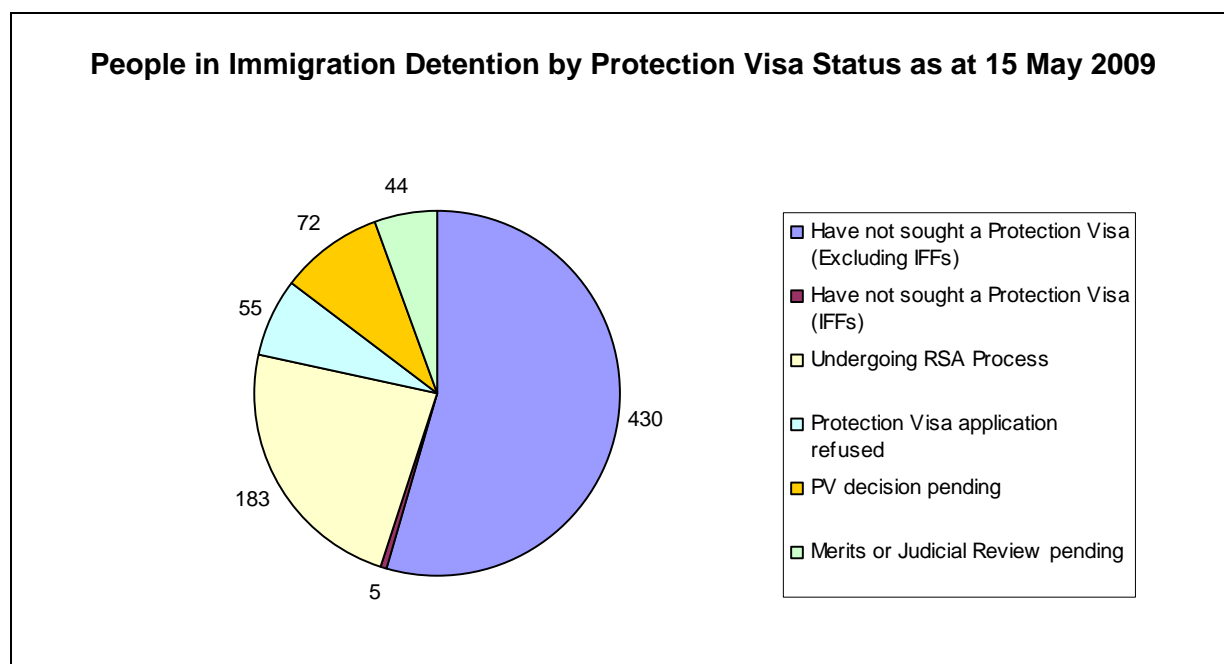


Figure 5

Location of people in immigration detention as at 15 May 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	229
Christmas Island Facility	334
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>563</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	29
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	19
Alternative Temporary Detention in the Community	116
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>165</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	31
<b>Total in Community Detention Arrangements</b>	<b>56</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	3
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>5</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>789</b>

Figure 6

People in immigration detention by nationality as at 15 May 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	236	3	42	8	289
China, Peoples Republic of	85	31	0	1	117
Sri Lanka	104	0	3	0	107
Iraq	20	4	0	2	26
Indonesia	17	4	3	1	25
Iran	15	2	1	1	19
Vietnam	14	2	0	0	16
New Zealand	12	2	0	0	14
Nigeria	10	0	2	0	12
South Korea	10	1	0	0	11
Other	125	10	10	8	153
<b>Total</b>	<b>648</b>	<b>59</b>	<b>61</b>	<b>21</b>	<b>789</b>

Figure 7

Children in immigration detention as at 15 May 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	50
Community Detention	27
<b>Total</b>	<b>82</b>

As at 15 May 2009, there were 82 children (aged under 18 years) in immigration detention. 27 were detained in the community under residence determinations, 50 were in alternative temporary detention in the community, four were in immigration residential housing and one child was in immigration transit accommodation.

Figure 8

Length of time in detention as at 15 May 2009		
Period Detained	Total	% of Total
7 days or less	32	4.1%
1 week - 1 month	286	36.2%
1 month - 3 months	313	39.7%
3 months - 6 months	74	9.4%
6 Months - 12 months	28	3.5%
12 months - 18 months	17	2.2%
18 months - 2 years	12	1.5%
Greater than 2 years	27	3.4%
<b>Total</b>		<b>100%</b>

Of the 789 people in immigration detention as at 15 May 2009, 631 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 22 May 2009

As at 22 May 2009, there were 100 children (aged under 18 years) in immigration detention. 26 were detained in the community under residence determinations, 70 were in alternative temporary detention in the community, and four were in immigration residential housing.

In total there were 807 people in immigration detention, including 55 in community detention. Of these 807 people, three were illegal foreign fishers.

Figure 1

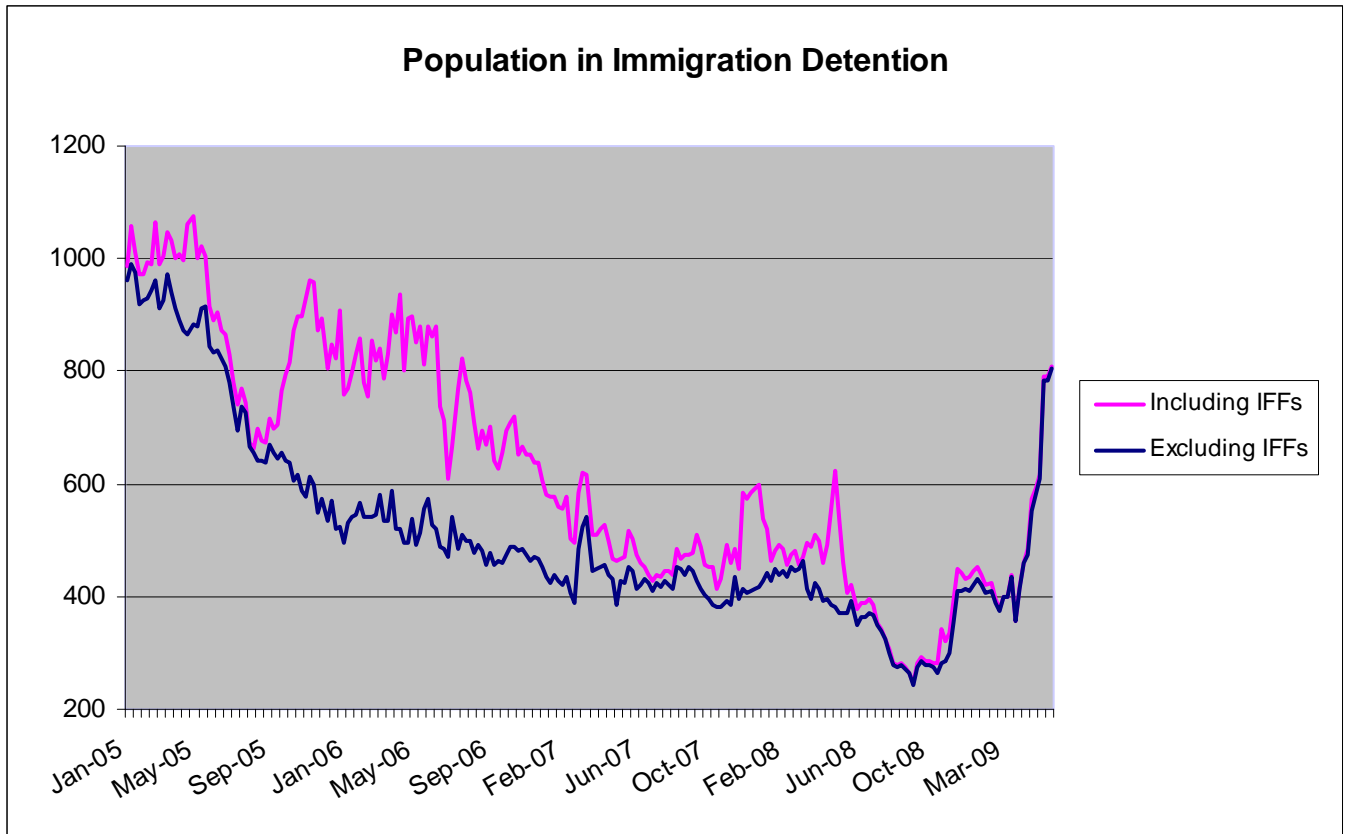
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	151	28		179	-4
Northern IDC (Darwin) (382)	1	0		1	-2
Maribyrnong IDC (70)	31	3		34	-4
Perth IDC (27)	6	1		7	-1
Christmas Island IDC (400)	340			340	+6
<b>Total in IDCs (1237)</b>	<b>529</b>	<b>32</b>	<b>0</b>	<b>561</b>	<b>-5</b>
Sydney Immigration Residential Housing (34)	9	2	0	11	0
Perth Immigration Residential Housing (11)	15		4	19	+1
Brisbane Immigration Transit Accommodation (29)	10	1	0	11	-2
Melbourne Immigration Transit Accommodation (30)	7		0	7	+1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>41</b>	<b>3</b>	<b>4</b>	<b>48</b>	<b>0</b>
Community Detention <sup>1</sup>	21	8	26	55	-1
Alternative Temporary Detention in the Community <sup>2</sup>	59	14	70	143	+25
Restricted on Board Vessels in Port <sup>3</sup>	0			0	-1
<b>Total</b>	<b>650</b>	<b>57</b>	<b>100</b>	<b>807</b>	<b>+18</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

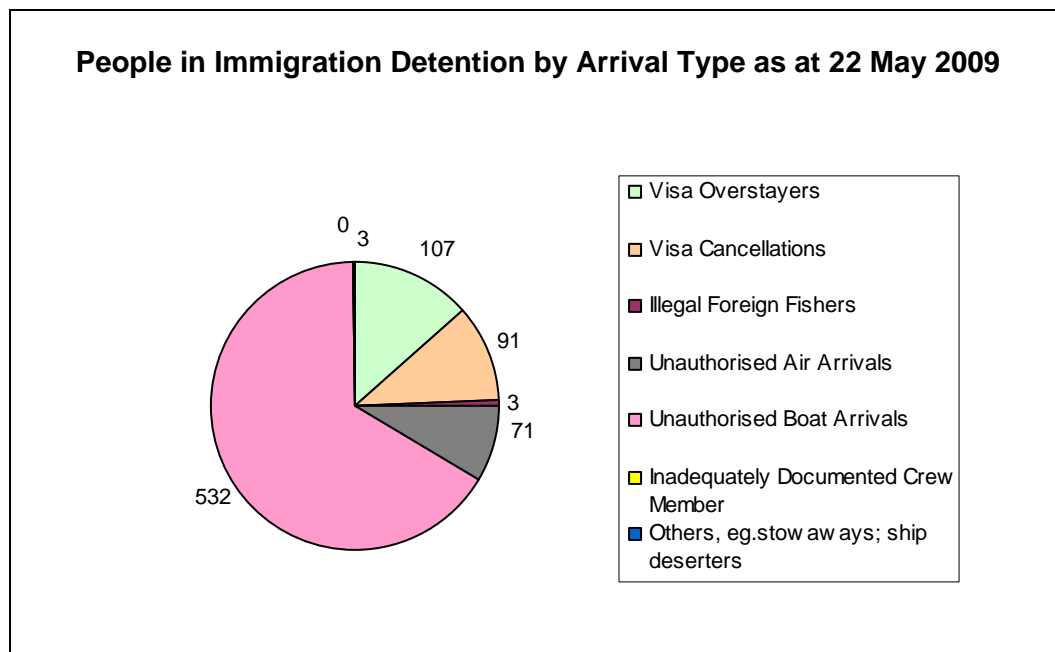
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 22 May 2009 there were 198 people (about 25 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 22 May 2009 was 603, representing about 75 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 22 May 2009 there were 463 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 68 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 45 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 55 people who had their protection visa application refused. There were 176 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

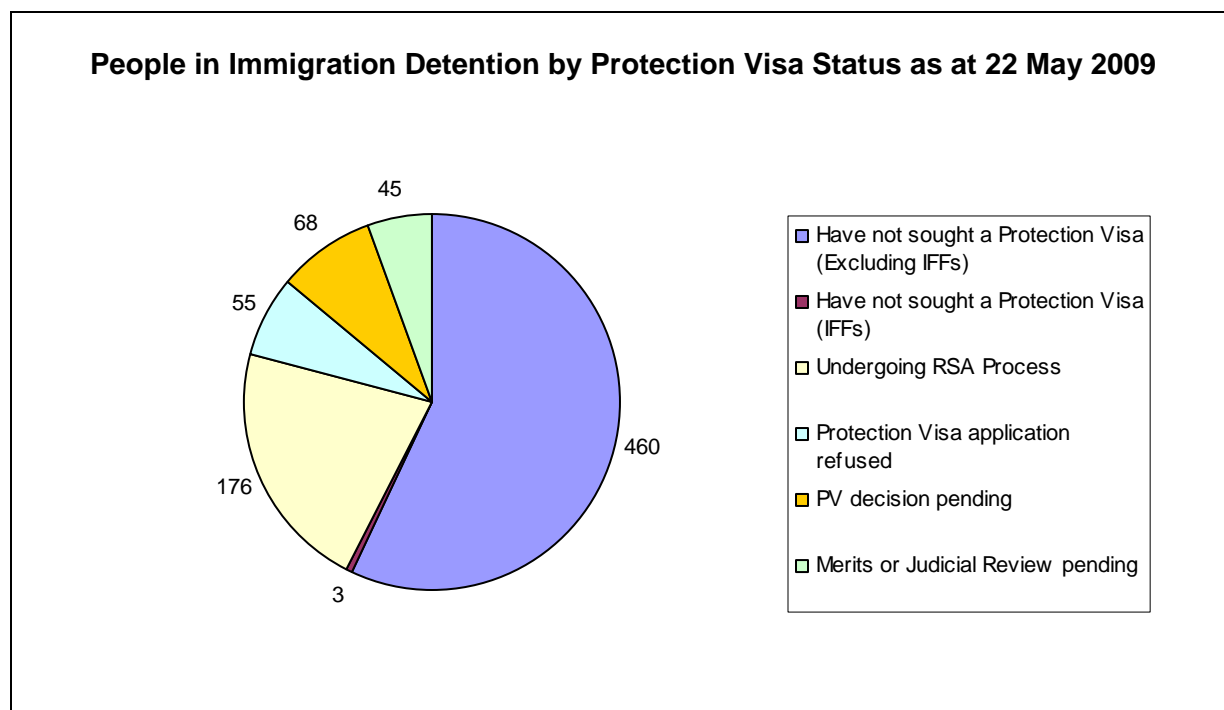


Figure 5

Location of people in immigration detention as at 22 May 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	220
Christmas Island Facility	340
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>560</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	30
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	18
Alternative Temporary Detention in the Community	141
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>189</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	30
<b>Total in Community Detention Arrangements</b>	<b>55</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	1
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>807</b>

Figure 6

People in immigration detention by nationality as at 22 May 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	247	3	62	8	320
China, Peoples Republic of	81	30	0	1	112
Sri Lanka	105	0	3	0	108
Iraq	20	6	0	2	28
Indonesia	19	2	3	1	25
Iran	15	2	1	1	19
Vietnam	14	1	0	0	15
New Zealand	10	3	0	0	13
Nigeria	10	0	2	0	12
South Korea	9	2	0	0	11
Other	120	8	7	9	144
<b>Total</b>	<b>650</b>	<b>57</b>	<b>78</b>	<b>22</b>	<b>807</b>

Figure 7

Children in immigration detention as at 22 May 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	70
Community Detention	26
<b>Total</b>	<b>100</b>

As at 22 May 2009, there were 100 children (aged under 18 years) in immigration detention. 26 were detained in the community under residence determinations, 70 were in alternative temporary detention in the community, and four were in immigration residential housing.

Figure 8

Length of time in detention as at 22 May 2009		
Period Detained	Total	% of Total
7 days or less	47	5.8%
1 week - 1 month	290	35.9%
1 month - 3 months	313	38.8%
3 months - 6 months	67	8.3%
6 Months - 12 months	33	4.1%
12 months - 18 months	15	1.9%
18 months - 2 years	14	1.7%
Greater than 2 years	28	3.5%
<b>Total</b>		<b>100%</b>

Of the 807 people in immigration detention as at 22 May 2009, 650 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 29 May 2009

As at 29 May 2009, there were 99 children (aged under 18 years) in immigration detention. 32 were detained in the community under residence determinations, 62 were in alternative temporary detention in the community, four were in immigration residential housing and one child was in immigration transit accommodation.

In total there were 798 people in immigration detention, including 62 in community detention. Of these 798 people, two were illegal foreign fishers.

Figure 1

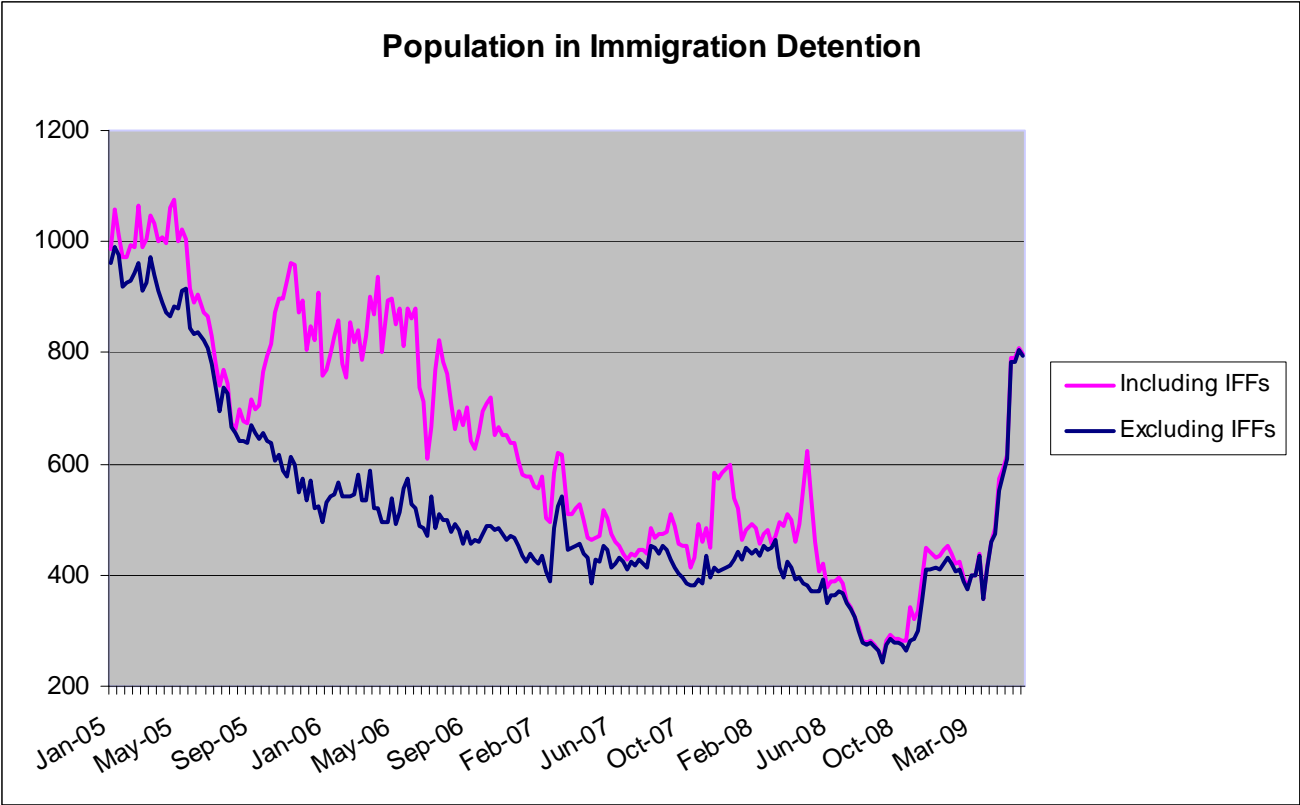
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from 15 May 2009
Villawood IDC (358)	151	27		178	-1
Northern IDC (Darwin) (382)	0	0		0	-1
Maribyrnong IDC (70)	26	2		28	-6
Perth IDC (27)	7	1		8	+1
Christmas Island IDC (400)	334			334	-6
<b>Total in IDCs (1237)</b>	<b>518</b>	<b>30</b>	<b>0</b>	<b>548</b>	<b>-13</b>
Sydney Immigration Residential Housing (34)	10	2	0	12	+1
Perth Immigration Residential Housing (11)	14		4	18	-1
Brisbane Immigration Transit Accommodation (29)	16		1	17	+6
Melbourne Immigration Transit Accommodation (30)	7	1	0	8	+1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>47</b>	<b>3</b>	<b>5</b>	<b>55</b>	<b>+7</b>
Community Detention <sup>1</sup>	22	8	32	62	+7
Alternative Temporary Detention in the Community <sup>2</sup>	54	11	62	127	-16
Restricted on Board Vessels in Port <sup>3</sup>	6			6	+6
<b>Total</b>	<b>647</b>	<b>52</b>	<b>99</b>	<b>798</b>	<b>-9</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

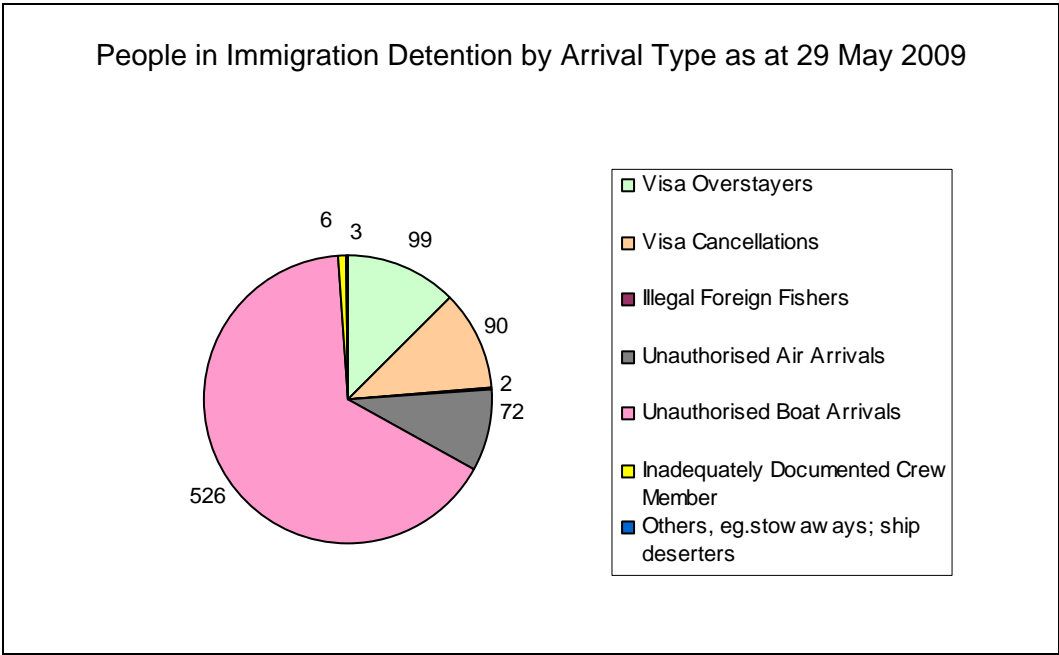
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 29 May 2009 there were 189 people (about 24 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 29 May 2009 was 598, representing about 75 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 29 May 2009 there were 362 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 61 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 48 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 54 people who had their protection visa application refused. There were 273 who were in immigration detention and who were undergoing RSA processing. There were 2 who were in immigration detention and who were undergoing RSA processing.

Figure 4

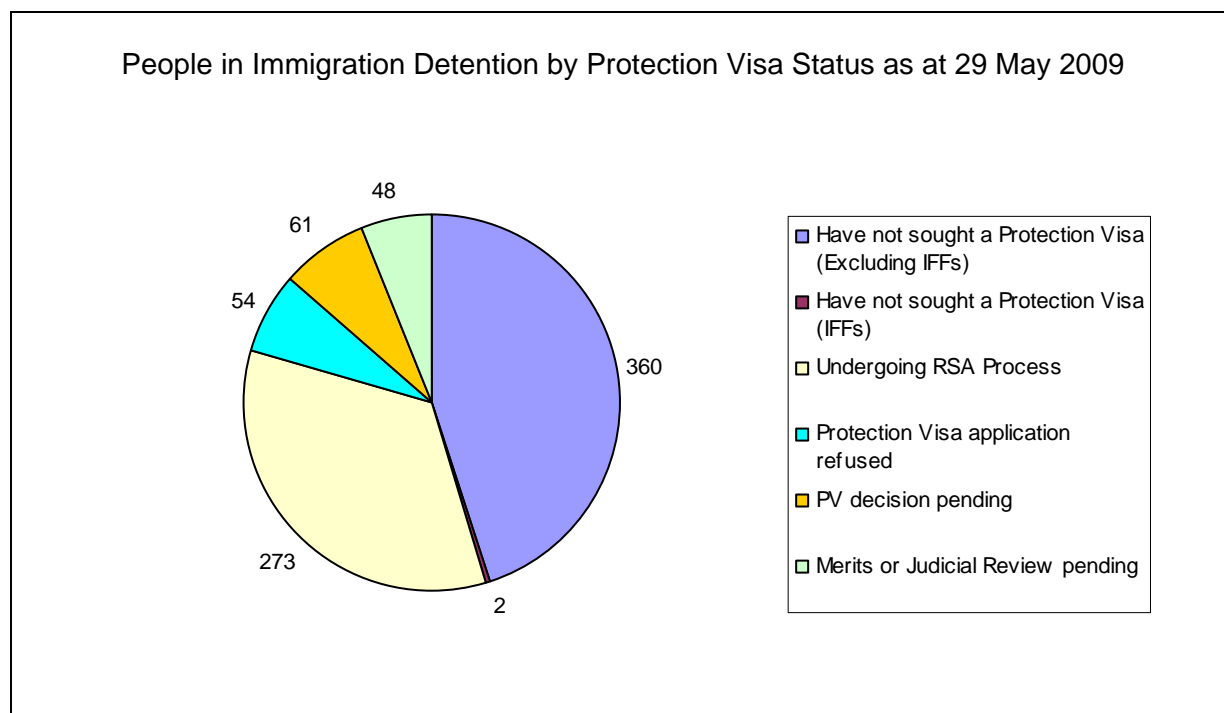


Figure 5

Location of people in immigration detention as at 29 May 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	214
Christmas Island Facility	334
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>548</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	30
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	125
Restricted on Board Vessels in Ports	6
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>186</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	26
Community Detention, Christmas Island	36
<b>Total in Community Detention Arrangements</b>	<b>62</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	2
<b>Total IFFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>798</b>

Figure 6

People in immigration detention by nationality as at 29 May 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	252	1	65	8	326
Sri Lanka	104	0	3	0	107
China, Peoples Republic of	71	28	0	1	100
Iraq	21	5	0	2	28
Indonesia	21	3	2	1	27
Iran	16	2	1	1	20
New Zealand	10	3	0	0	13
Vietnam	11	1	0	0	12
Nigeria	10	0	2	0	12
South Korea	8	1	0	0	9
Malaysia	8	1	0	0	9
Other	115	7	4	9	135
<b>Total</b>	<b>647</b>	<b>52</b>	<b>77</b>	<b>22</b>	<b>798</b>

Figure 7

Children in immigration detention as at 29 May 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	1
Alternative Temporary Detention in the Community	62
Community Detention	32
<b>Total</b>	<b>99</b>

As at 29 May 2009, there were 99 children (aged under 18 years) in immigration detention. 32 were detained in the community under residence determinations, 62 were in alternative temporary detention in the community, four were in immigration residential housing and one child was in immigration transit accommodation.

Figure 8

Length of time in detention as at 29 May 2009		
Period Detained	Total	% of Total
7 days or less	24	3.0%
1 week - 1 month	269	33.7%
1 month - 3 months	350	43.9%
3 months - 6 months	66	8.3%
6 Months - 12 months	35	4.4%
12 months - 18 months	11	1.4%
18 months - 2 years	17	2.1%
Greater than 2 years	26	3.2%
<b>Total</b>	<b>798</b>	<b>100%</b>

Of the 798 people in immigration detention as at 29 May 2009, 643 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 12 June 2009

As at 12 June 2009, there were 105 children (aged under 18 years) in immigration detention. 31 were detained in the community under residence determinations, 71 were in alternative temporary detention in the community and three were in immigration residential housing.

In total there were 830 people in immigration detention, including 61 in community detention. Of these 830 people, two were illegal foreign fishers.

Figure 1

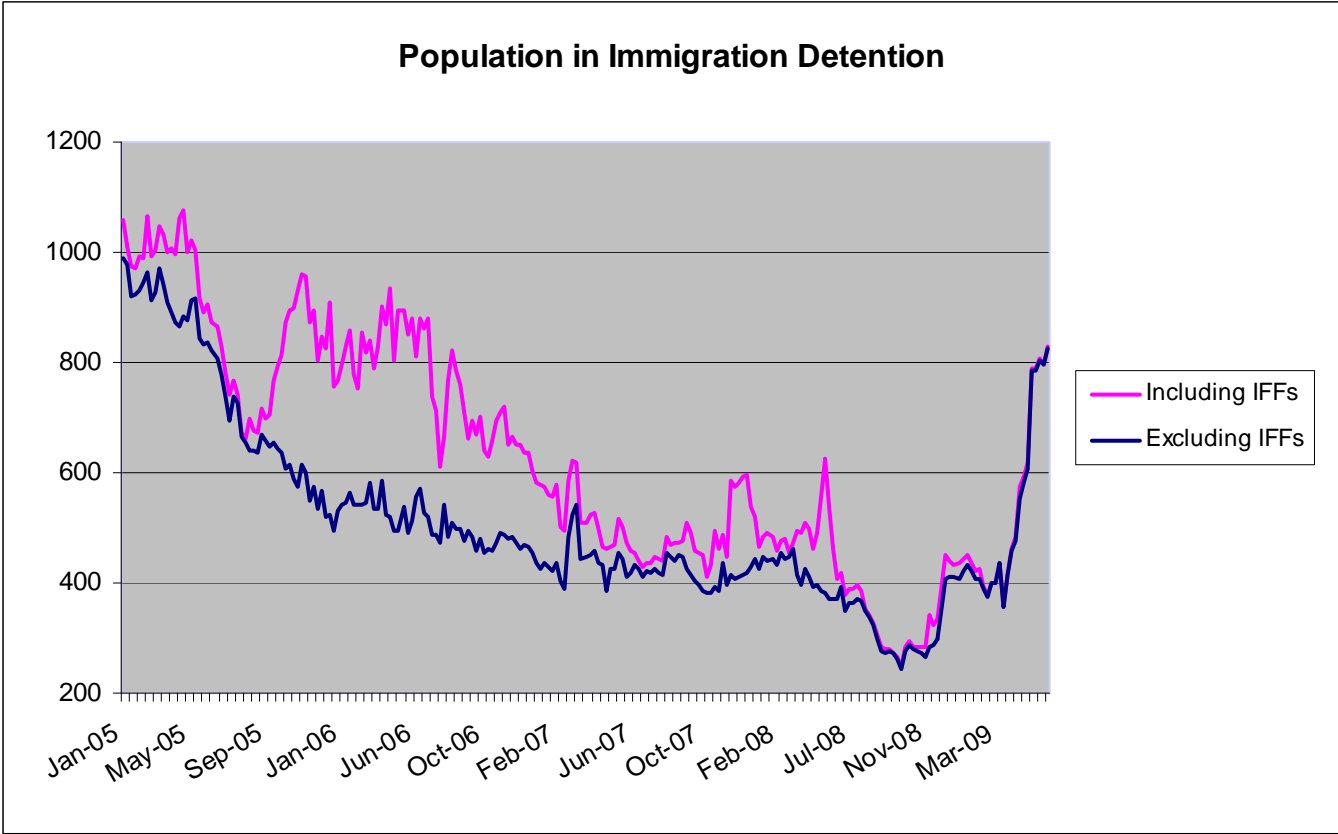
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	145	25		170	-8
Northern IDC (Darwin) (382)	2	0		2	+2
Maribyrnong IDC (70)	24	2		26	-2
Perth IDC (27)	10			10	+2
Christmas Island IDC (400)	388			388	+54
<b>Total in IDCs (1237)</b>	<b>569</b>	<b>27</b>	<b>0</b>	<b>596</b>	<b>+48</b>
Sydney Immigration Residential Housing (34)	11	2	0	13	+1
Perth Immigration Residential Housing (11)	15		3	18	0
Brisbane Immigration Transit Accommodation (29)	17		0	17	0
Melbourne Immigration Transit Accommodation (30)	5		0	5	-3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>48</b>	<b>2</b>	<b>3</b>	<b>53</b>	<b>-2</b>
Community Detention <sup>1</sup>	23	7	31	61	-1
Alternative Temporary Detention in the Community <sup>2</sup>	36	13	71	120	-7
Restricted on Board Vessels in Port <sup>3</sup>	0			0	-6
<b>Total</b>	<b>676</b>	<b>49</b>	<b>105</b>	<b>830</b>	<b>+32</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

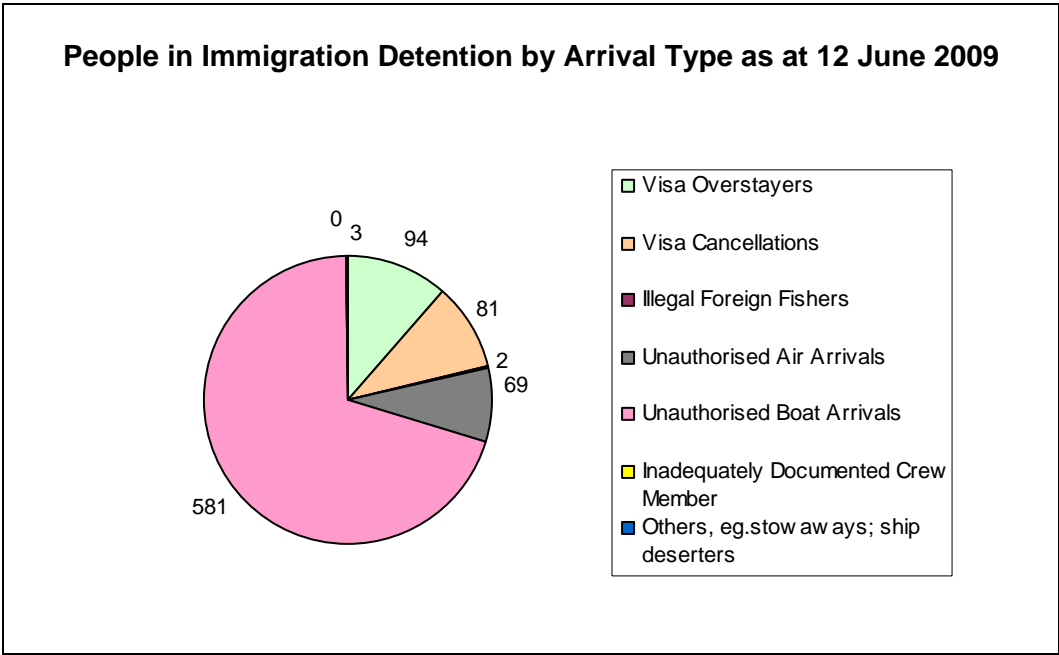
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 12 June 2009 there were 175 people (about 21 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 12 June 2009 was 650, representing about 78 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 12 June 2009 there were 397 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 48 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 58 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 54 people who had their protection visa application refused. There were 273 who were in immigration detention who were undergoing RSA processing.

Figure 4

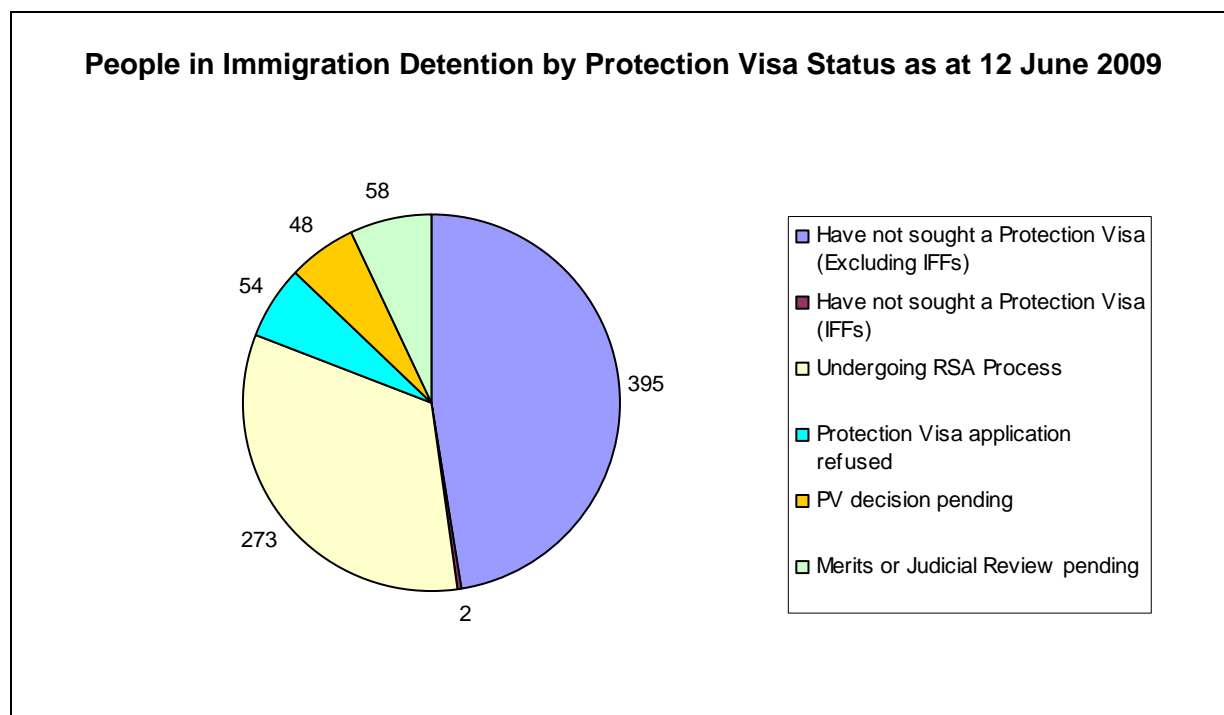


Figure 5

Location of people in immigration detention as at 12 June 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	207
Christmas Island Facility	388
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>595</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	31
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	22
Alternative Temporary Detention in the Community	119
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>172</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	36
<b>Total in Community Detention Arrangements</b>	<b>61</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	1
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>830</b>

Figure 6

People in immigration detention by nationality as at 12 June 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	307	3	74	8	392
Sri Lanka	102	0	3	0	105
China, Peoples Republic of	71	27	0	1	99
Iraq	34	8	0	2	44
Iran	17	2	1	1	21
Indonesia	14	1	0	1	16
New Zealand	12	3	0	0	15
Vietnam	11	0	0	0	11
Nigeria	8	0	2	0	10
South Korea	8	1	0	0	9
Other	92	4	4	8	108
<b>Total</b>	<b>676</b>	<b>49</b>	<b>84</b>	<b>21</b>	<b>830</b>

Figure 7

Children in immigration detention as at 12 June 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	3
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	71
Community Detention	31
<b>Total</b>	<b>105</b>

As at 12 June 2009, there were 105 children (aged under 18 years) in immigration detention. 31 were detained in the community under residence determinations, 71 were in alternative temporary detention in the community and three were in immigration residential housing.

Figure 8

Length of time in detention as at 12 June 2009		
Period Detained	Total	% of Total
7 days or less	85	10.2%
1 week - 1 month	69	8.3%
1 month - 3 months	505	60.9%
3 months - 6 months	71	8.6%
6 Months - 12 months	51	6.1%
12 months - 18 months	8	1.0%
18 months - 2 years	15	1.8%
Greater than 2 years	26	3.1%
<b>Total</b>		<b>100%</b>

Of the 830 people in immigration detention as at 12 June 2009, 659 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 19 June 2009

As at 19 June 2009, there were 106 children (aged under 18 years) in immigration detention. 31 were detained in the community under residence determinations, 71 were in alternative temporary detention in the community, four were in immigration residential housing.

In total there were 836 people in immigration detention, including 60 in community detention. Of these 836 people, one was an illegal foreign fisher.

Figure 1

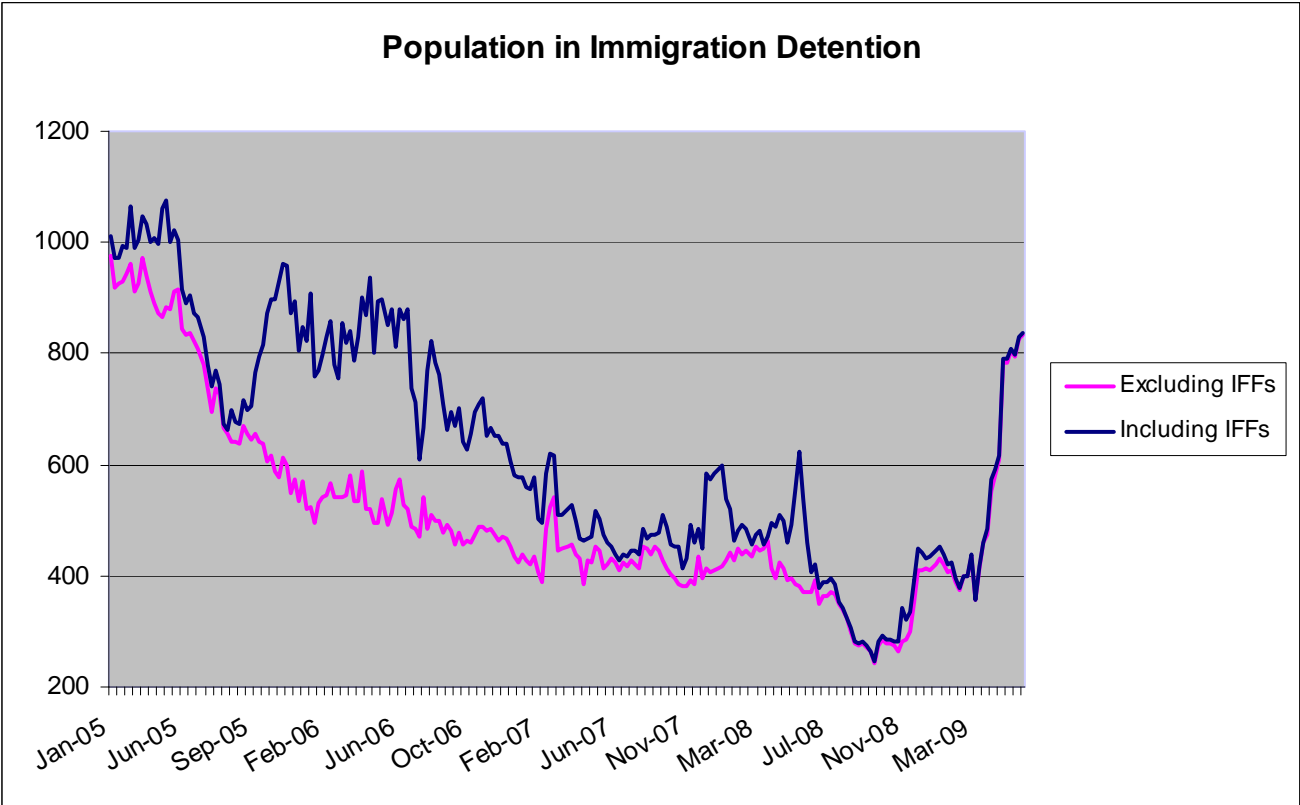
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	147	25		172	+2
Northern IDC (Darwin) (382)	0	0		0	-2
Maribyrnong IDC (70)	22	2		24	-2
Perth IDC (27)	12			12	+2
Christmas Island IDC (400)	383			383	-5
<b>Total in IDCs (1237)</b>	<b>564</b>	<b>27</b>	<b>0</b>	<b>591</b>	<b>-5</b>
Sydney Immigration Residential Housing (34)	11	2	1	14	+1
Perth Immigration Residential Housing (11)	16		3	19	+1
Brisbane Immigration Transit Accommodation (29)	20		0	20	+3
Melbourne Immigration Transit Accommodation (30)	5		0	5	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>52</b>	<b>2</b>	<b>4</b>	<b>58</b>	<b>+5</b>
Community Detention <sup>1</sup>	22	7	31	60	-1
Alternative Temporary Detention in the Community <sup>2</sup>	42	14	71	112	+7
Restricted on Board Vessels in Port <sup>3</sup>	0			0	0
<b>Total</b>	<b>680</b>	<b>50</b>	<b>106</b>	<b>836</b>	<b>+6</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

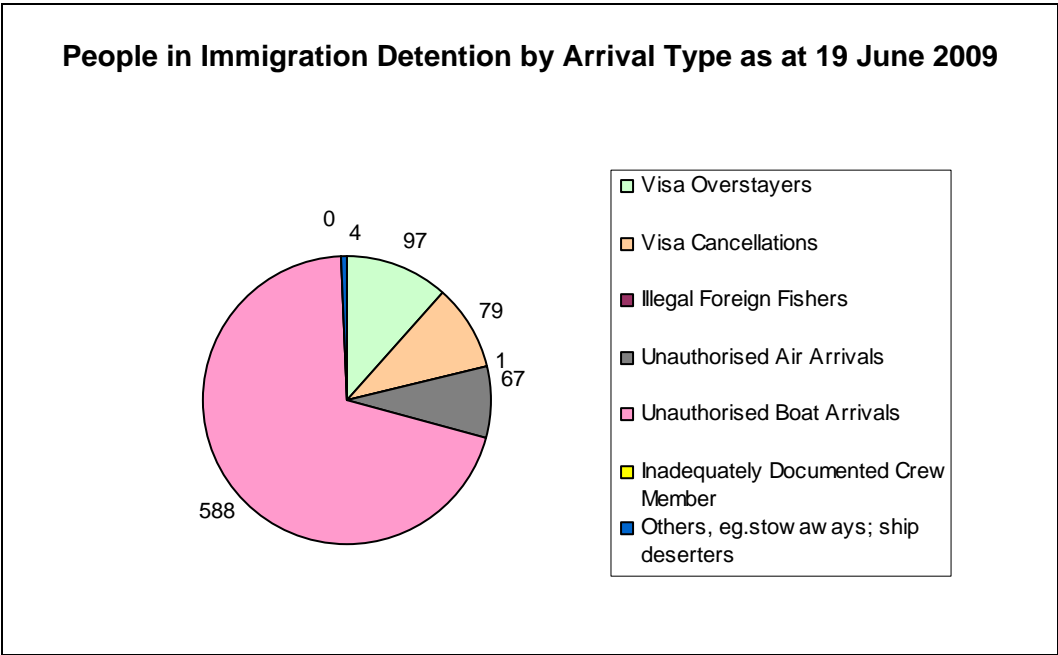
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 19 June 2009 there were 176 people (about 21 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 19 June 2009 was 655, representing about 78 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 19 June 2009 there were 403 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 55 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 56 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 53 people who had their protection visa application refused. There were 53 people who had their protection visa application refused. There were 269 who were in immigration detention undergoing RSA processing.

Figure 4

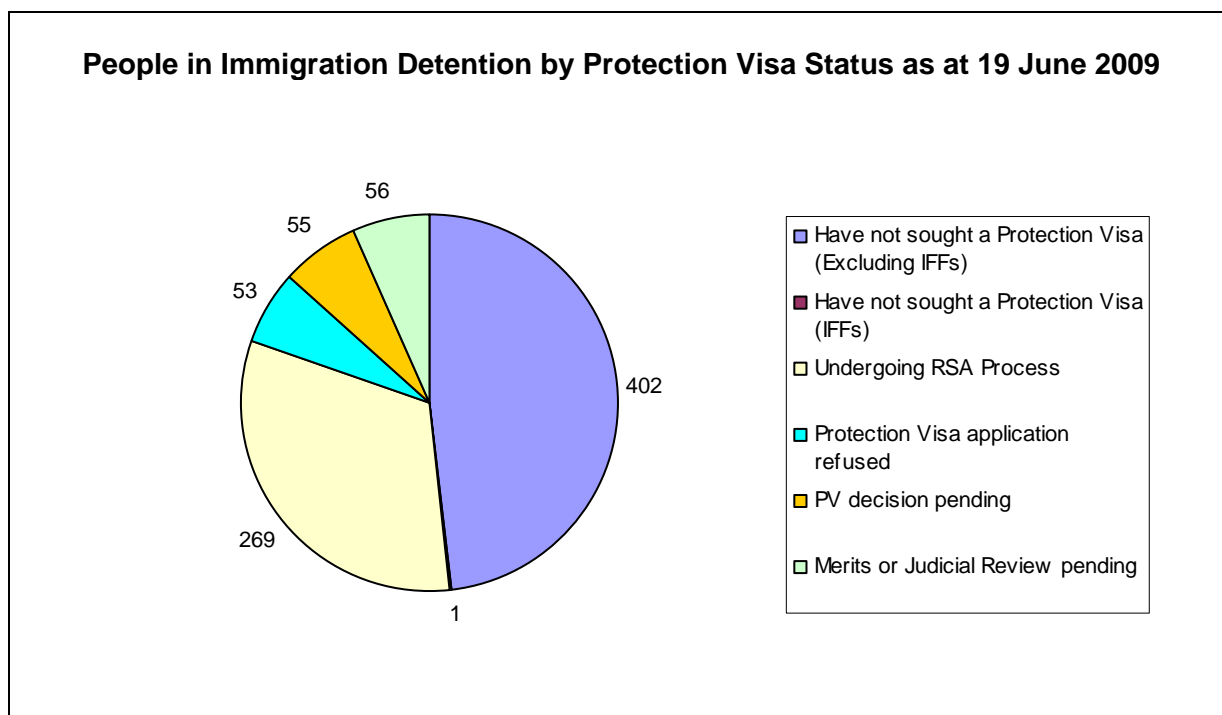


Figure 5

Location of people in immigration detention as at 19 June 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	208
Christmas Island Facility	383
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>591</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	33
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	126
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>184</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	24
Community Detention, Christmas Island	36
<b>Total in Community Detention Arrangements</b>	<b>60</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>836</b>

Figure 6

People in immigration detention by nationality as at 19 June 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	308	3	74	8	393
Sri Lanka	99	0	3	0	102
China, Peoples Republic of	68	27	0	1	96
Iraq	37	8	0	2	47
Iran	17	2	1	1	21
Indonesia	19	1	0	1	21
New Zealand	11	3	0	0	14
Vietnam	11	0	0	0	11
South Korea	9	1	0	0	10
Nigeria	8	0	2	0	10
Other	93	5	5	8	111
<b>Total</b>	<b>680</b>	<b>50</b>	<b>85</b>	<b>21</b>	<b>836</b>

Figure 7

Children in immigration detention as at 19 June 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	71
Community Detention	31
<b>Total</b>	<b>106</b>

As at 19 June 2009, there were 106 children (aged under 18 years) in immigration detention. 31 were detained in the community under residence determinations, 71 were in alternative temporary detention in the community and four were in immigration residential housing.

Figure 8

Length of time in detention as at 19 June 2009		
Period Detained	Total	% of Total
7 days or less	16	1.9%
1 week - 1 month	110	13.2%
1 month - 3 months	534	63.8%
3 months - 6 months	74	8.9%
6 Months - 12 months	53	6.3%
12 months - 18 months	8	1.0%
18 months - 2 years	15	1.8%
Greater than 2 years	26	3.1%
<b>Total</b>		<b>100%</b>

Of the 836 people in immigration detention as at 19 June 2009, 660 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 26 June 2009

As at 26 June 2009, there were 92 children (aged under 18 years) in immigration detention. 25 were detained in the community under residence determinations, 60 were in alternative temporary detention in the community and seven were in immigration residential.

In total there were 778 people in immigration detention, including 57 in community detention. Of these 778 people, one was an illegal foreign fisher.

Figure 1

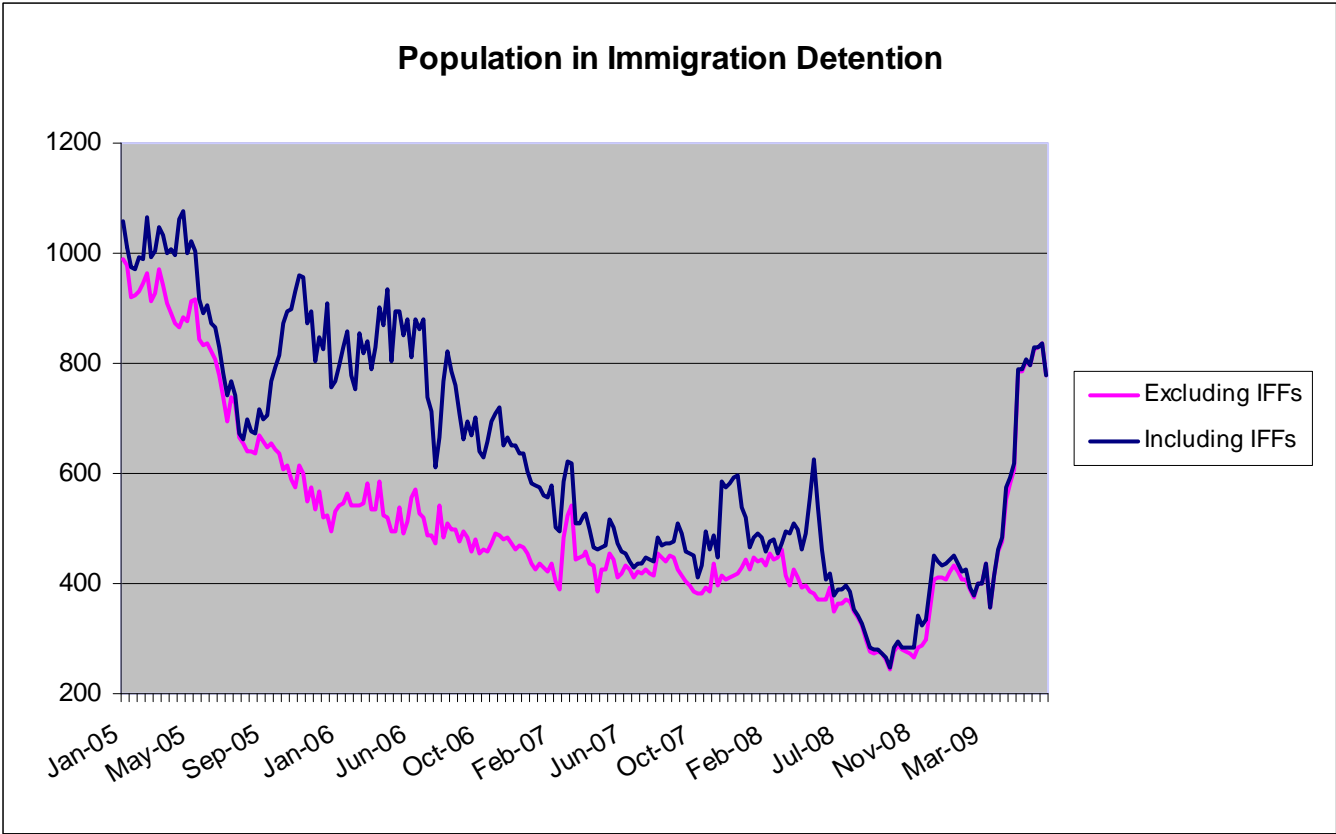
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	134	24		158	-14
Northern IDC (Darwin) (382)	0	0		0	0
Maribyrnong IDC (70)	23	3		26	+2
Perth IDC (27)	8			8	-4
Christmas Island IDC (400)	356			356	-27
<b>Total in IDCs (1237)</b>	<b>521</b>	<b>27</b>	<b>0</b>	<b>548</b>	<b>-43</b>
Sydney Immigration Residential Housing (34)	12	3	4	19	+5
Perth Immigration Residential Housing (11)	15		3	18	-1
Brisbane Immigration Transit Accommodation (29)	22		0	22	+2
Melbourne Immigration Transit Accommodation (30)	4		0	4	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>53</b>	<b>3</b>	<b>7</b>	<b>63</b>	<b>+5</b>
Community Detention <sup>1</sup>	21	11	25	57	-3
Alternative Temporary Detention in the Community <sup>2</sup>	39	10	60	109	-18
Restricted on Board Vessels in Port <sup>3</sup>	1			1	+1
<b>Total</b>	<b>635</b>	<b>51</b>	<b>92</b>	<b>778</b>	<b>-58</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

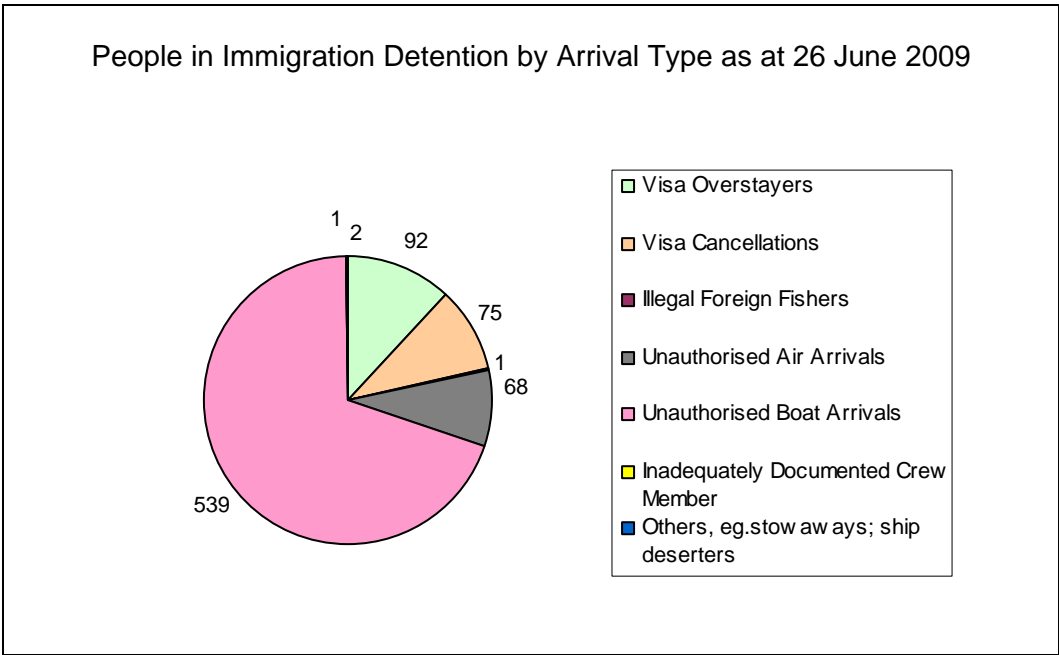
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 26 June 2009 there were 167 people (about 21 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 26 June 2009 was 607, representing about 78 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 26 June 2009 there were 365 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 51 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 57 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 53 people who had their protection visa application refused. There were 252 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

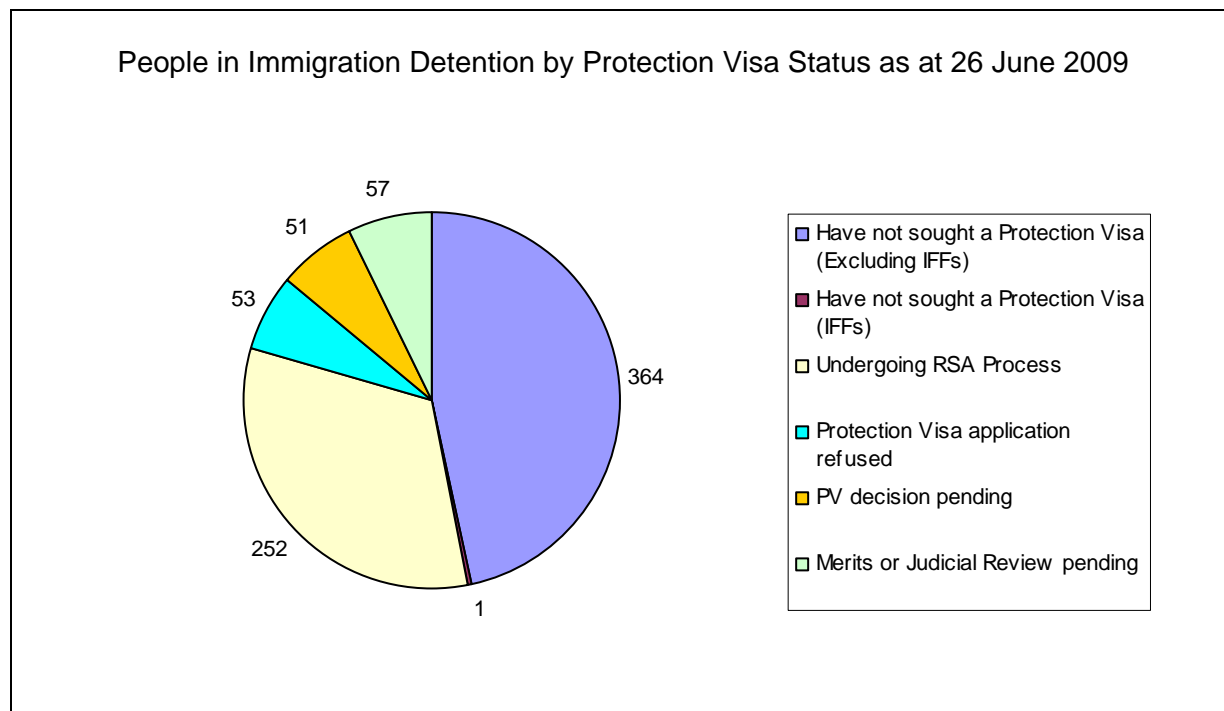


Figure 5

Location of people in immigration detention as at 26 June 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	192
Christmas Island Facility	356
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>548</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	37
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	26
Alternative Temporary Detention in the Community	108
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>172</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	22
Community Detention, Christmas Island	35
<b>Total in Community Detention Arrangements</b>	<b>57</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>778</b>

Figure 6

People in immigration detention by nationality as at 26 June 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	282	3	59	8	352
Sri Lanka	95	0	3	0	98
China, Peoples Republic of	63	26	0	1	90
Iraq	37	8	0	2	47
Iran	16	2	1	1	20
Indonesia	15	1	0	1	17
New Zealand	13	3	0	0	16
South Korea	10	1	0	0	11
Vietnam	10	0	0	0	10
Nigeria	8	0	2	0	10
Other	86	7	6	8	107
<b>Total</b>	<b>635</b>	<b>51</b>	<b>71</b>	<b>21</b>	<b>778</b>

Figure 7

Children in immigration detention as at 26 June 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	7
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	60
Community Detention	25
<b>Total</b>	<b>92</b>

As at 26 June 2009, there were 92 children (aged under 18 years) in immigration detention. 25 were detained in the community under residence determinations, 60 were in alternative temporary detention in the community and seven were in immigration residential housing.

Figure 8

Length of time in detention as at 26 June 2009		
Period Detained	Total	% of Total
7 days or less	12	1.5%
1 week - 1 month	114	14.7%
1 month - 3 months	474	60.9%
3 months - 6 months	79	10.2%
6 Months - 12 months	53	6.8%
12 months - 18 months	8	1.0%
18 months - 2 years	15	1.9%
Greater than 2 years	23	3.0%
<b>Total</b>		<b>100%</b>

Of the 778 people in immigration detention as at 26 June 2009, 600 have been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 3 July 2009

As at 3 July 2009, there were 101 children (aged under 18 years) in immigration detention. 25 were detained in the community under residence determinations, 69 were in alternative temporary detention in the community and seven were in immigration residential housing.

In total there were 1007 people in immigration detention, including 56 in community detention. Of these 1007 people, one was an illegal foreign fisher.

Figure 1

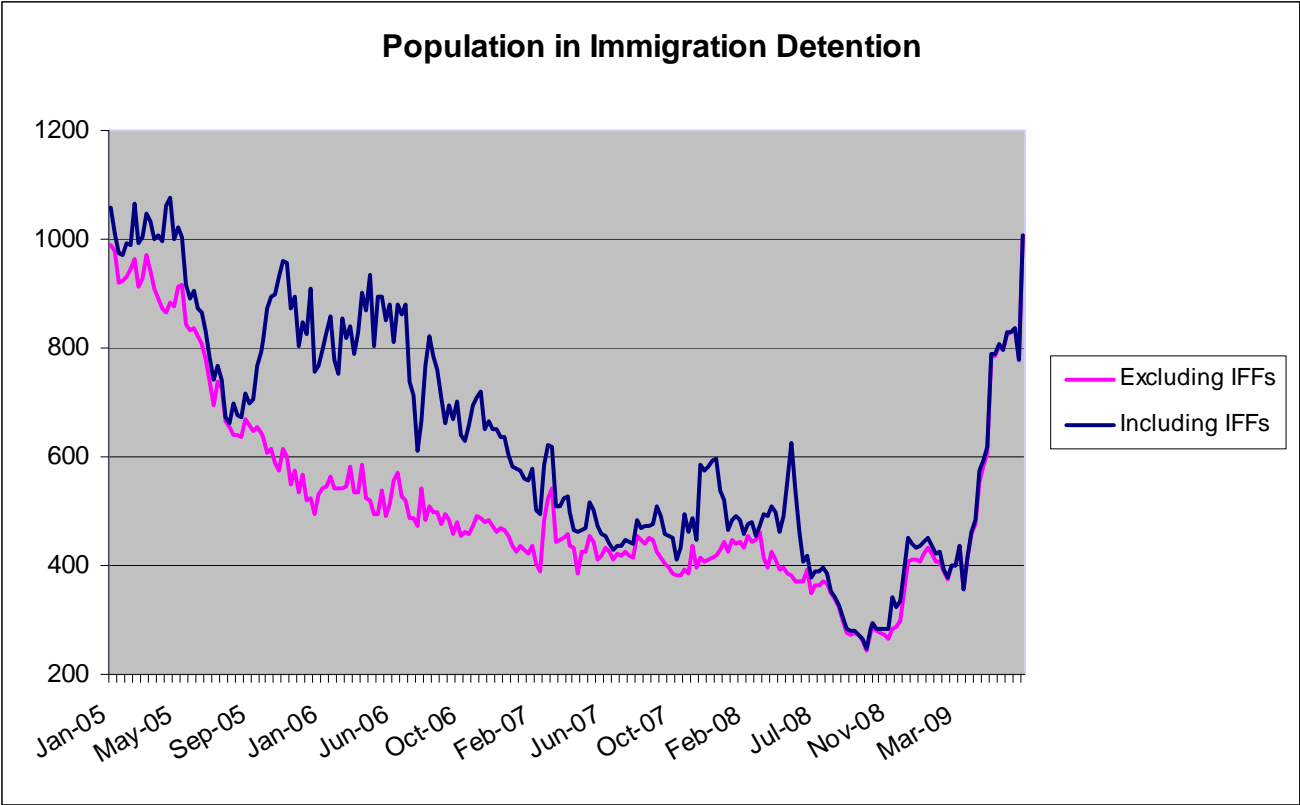
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	130	19		149	-9
Northern IDC (Darwin) (382)	0	0		0	0
Maribyrnong IDC (70)	22	3		25	-1
Perth IDC (27)	9			9	+1
Christmas Island IDC (400)	577			577	+221
<b>Total in IDCs (1237)</b>	<b>738</b>	<b>22</b>	<b>0</b>	<b>760</b>	<b>+212</b>
Sydney Immigration Residential Housing (34)	12	3	4	19	0
Perth Immigration Residential Housing (11)	15		3	18	0
Brisbane Immigration Transit Accommodation (29)	21		0	21	-1
Melbourne Immigration Transit Accommodation (30)	4		0	4	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>52</b>	<b>3</b>	<b>7</b>	<b>62</b>	<b>-1</b>
Community Detention <sup>1</sup> (Mainland)	12	4	5	21	-1
Community Detention (Christmas Island)	8	7	20	35	0
Alternative Temporary Detention in the Community <sup>2</sup> (Mainland)	16	1	0	17	+8
Alternative Temporary Detention in the Community (Christmas Island)	27	15	69	111	+11
Restricted on Board Vessels in Port <sup>3</sup>	1			1	0
<b>Total</b>	<b>854</b>	<b>52</b>	<b>101</b>	<b>1007</b>	<b>+229</b>

<sup>1</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>2</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals.

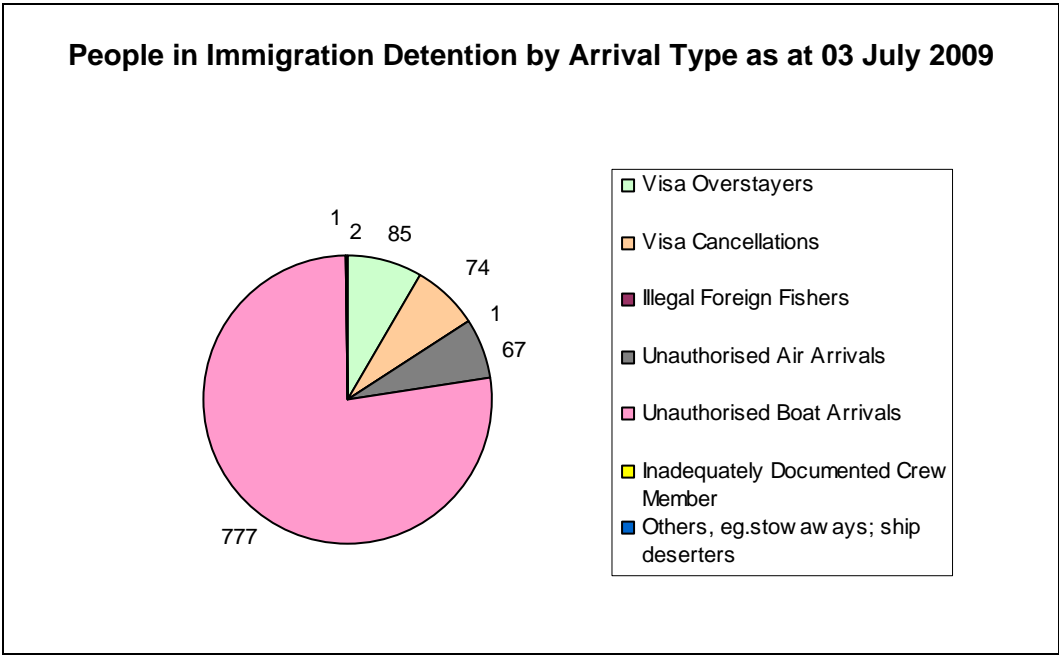
<sup>3</sup> The requirement for ships' crew who visit Australian ports without an appropriate visa to remain on their vessel while it is in port (under section 249 of the *Migration Act 1958*) has been enforced for each of these people.

Figure 2



The following pie chart shows that as at 3 July 2009 there were 159 people (about 16 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 3 July 2009 was 844, representing about 84 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 3 July 2009 there were 580 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 47 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 55 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 53 people who had their protection visa application refused. There were 272 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

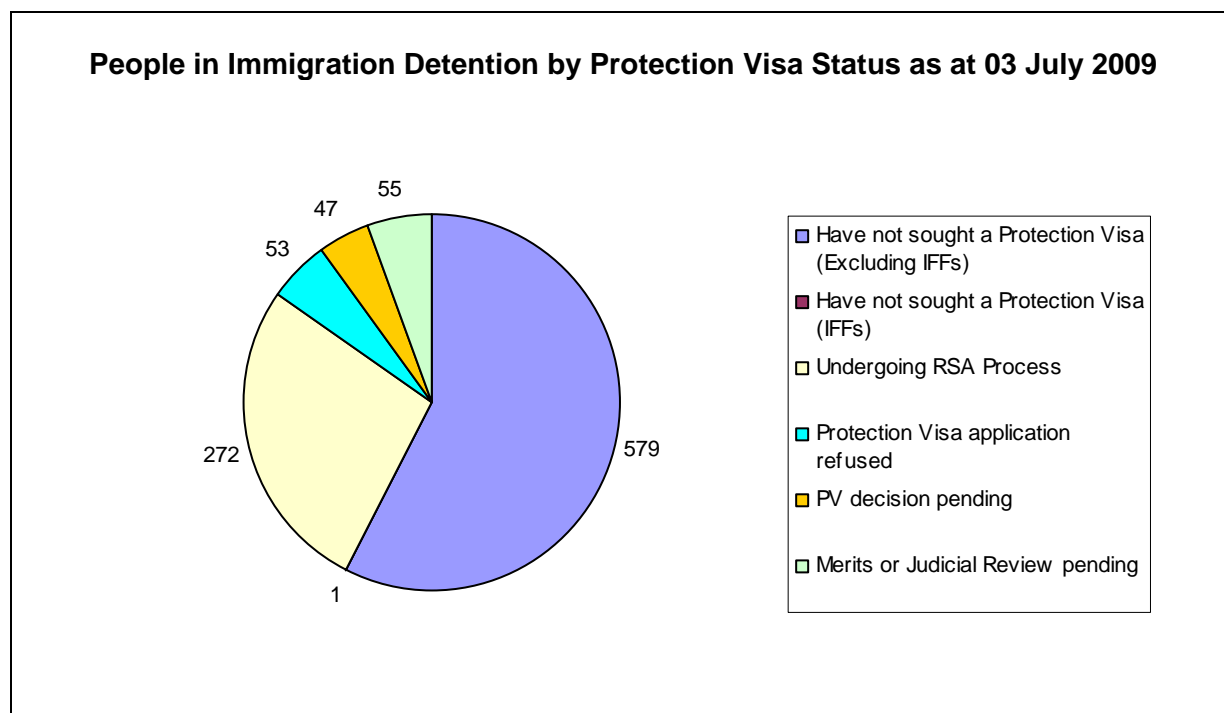


Figure 5

Location of people in immigration detention as at 3 July 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	183
Christmas Island Facility	577
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>760</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	37
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	127
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>190</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	35
<b>Total in Community Detention Arrangements</b>	<b>56</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1007</b>

Figure 6

People in immigration detention by nationality as at 3 July 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	321	3	64	8	396
Sri Lanka	284	2	5	0	291
China, Peoples Republic of	63	21	0	1	85
Iraq	31	8	0	1	40
Iran	16	5	3	2	26
Indonesia	14	1	0	1	16
New Zealand	16	3	0	0	19
South Korea	8	1	0	0	9
Vietnam	10	0	0	0	10
Nigeria	6	0	2	0	8
Other	85	8	5	9	107
<b>Total</b>	<b>854</b>	<b>52</b>	<b>79</b>	<b>22</b>	<b>1007</b>

Figure 7

Children in immigration detention as at 3 July 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	7
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	69
Community Detention	25
<b>Total</b>	<b>101</b>

As at 3 July 2009, there were 101 children (aged under 18 years) in immigration detention. 25 were detained in the community under residence determinations, 69 were in alternative temporary detention in the community and seven were in immigration residential housing.

Figure 8

Length of time in detention as at 3 July 2009		
Period Detained	Total	% of Total
7 days or less	250	24.8%
1 week - 1 month	116	11.5%
1 month - 3 months	423	42.0%
3 months - 6 months	125	12.4%
6 Months - 12 months	45	4.5%
12 months - 18 months	11	1.1%
18 months - 2 years	16	1.6%
Greater than 2 years	21	2.1%
<b>Total</b>		<b>100%</b>

Of the 1007 people in immigration detention as at 3 July 2009, 789 have been detained for less than three months.

# IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 10 July 2009

As at 10 July 2009, there were 938 people in immigration detention<sup>1</sup>, including 283 in immigration detention on the mainland and 655 in immigration detention on Christmas Island.

Of 283 people in immigration detention on the mainland, 9 were children (aged under 18 years) - 21 were detained in the community under residence determinations<sup>2</sup>, 12 were in alternative temporary detention in the community<sup>3</sup> and 33 were in immigration residential housing.

Of 655 people in immigration detention on Christmas Island, 71 were children (aged under 18 years) - 29 were detained in the community under residence determinations and 85 were in alternative temporary detention in the community.

<sup>1</sup> Immigration detention as set out under ss 189 or 249 of the *Migration Act 1958*.

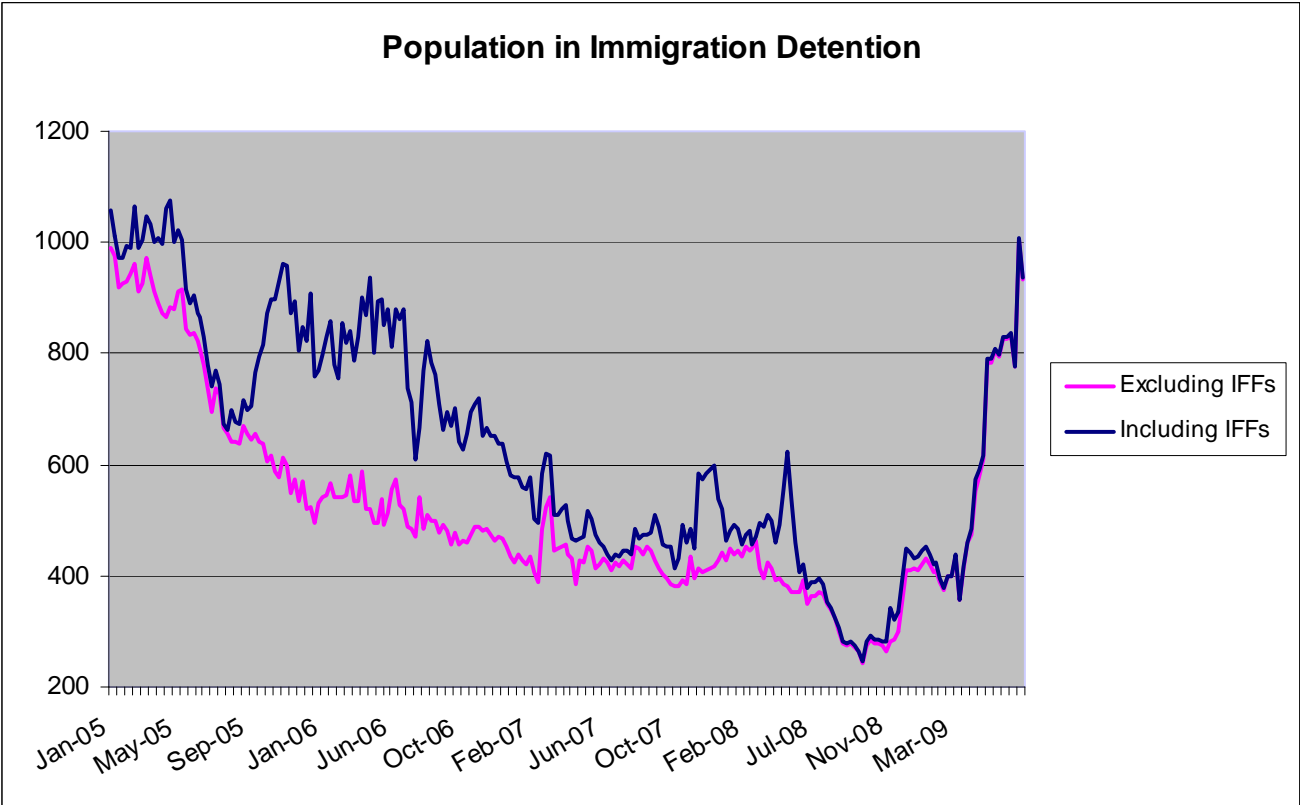
<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>3</sup> Includes detention in the community with a designated person in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals

Figure 1

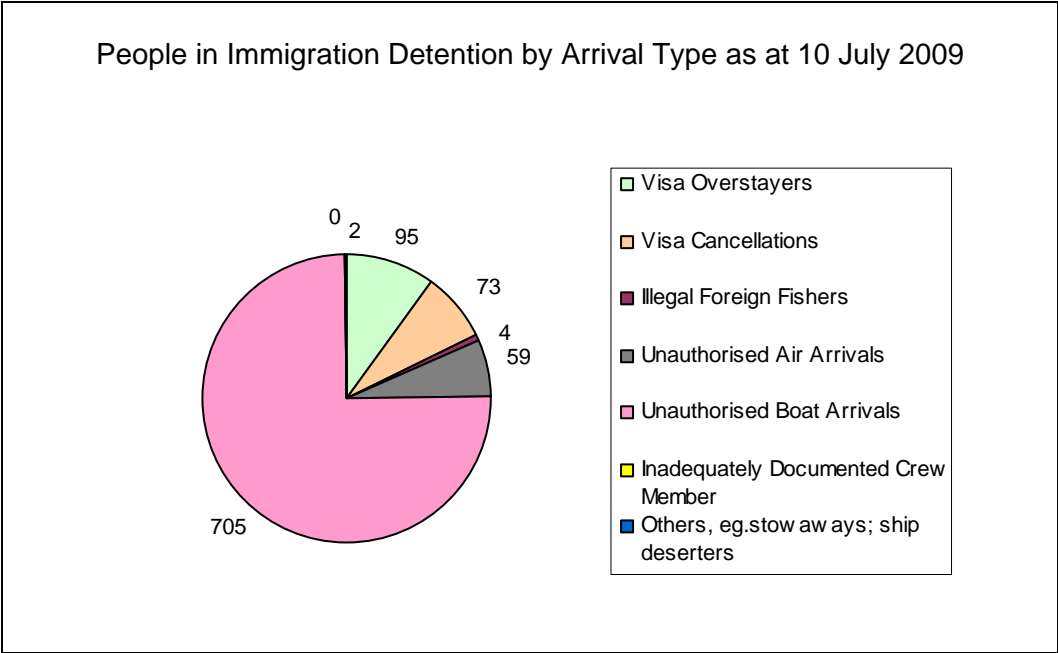
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	136	20		156	+7
Northern IDC (Darwin) (382)	4	0		4	+4
Maribyrnong IDC (70)	21	3		24	-1
Perth IDC (27)	8			8	-1
Christmas Island IDC (400)	541			541	-36
<b>Total in IDCs (1237)</b>	<b>710</b>	<b>23</b>	<b>0</b>	<b>733</b>	<b>-27</b>
Sydney Immigration Residential Housing (34)	12	2	1	15	-4
Perth Immigration Residential Housing (11)	15		3	18	0
Brisbane Immigration Transit Accommodation (29)	22		0	22	+1
Melbourne Immigration Transit Accommodation (30)	3		0	3	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>52</b>	<b>2</b>	<b>4</b>	<b>58</b>	<b>-4</b>
Community Detention (Mainland)	12	4	5	21	0
Community Detention (Christmas Island)	8	7	14	29	-6
Alternative Temporary Detention in the Community (Mainland)	12			12	-5
Alternative Temporary Detention in the Community (Christmas Island)	18	10	57	85	-26
Restricted on Board Vessels in Port	0			0	-1
<b>Total</b>	<b>812</b>	<b>46</b>	<b>80</b>	<b>938</b>	<b>-69</b>

Figure 2



The following pie chart shows that as at 10 July 2009 there were 168 people (about 18 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 10 July 2009 was 764, representing about 81 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 10 July 2009 there were 522 people who had not applied for a protection visa while in immigration detention and were not currently undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 44 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 45 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 59 people who had their protection visa application refused. There were 268 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

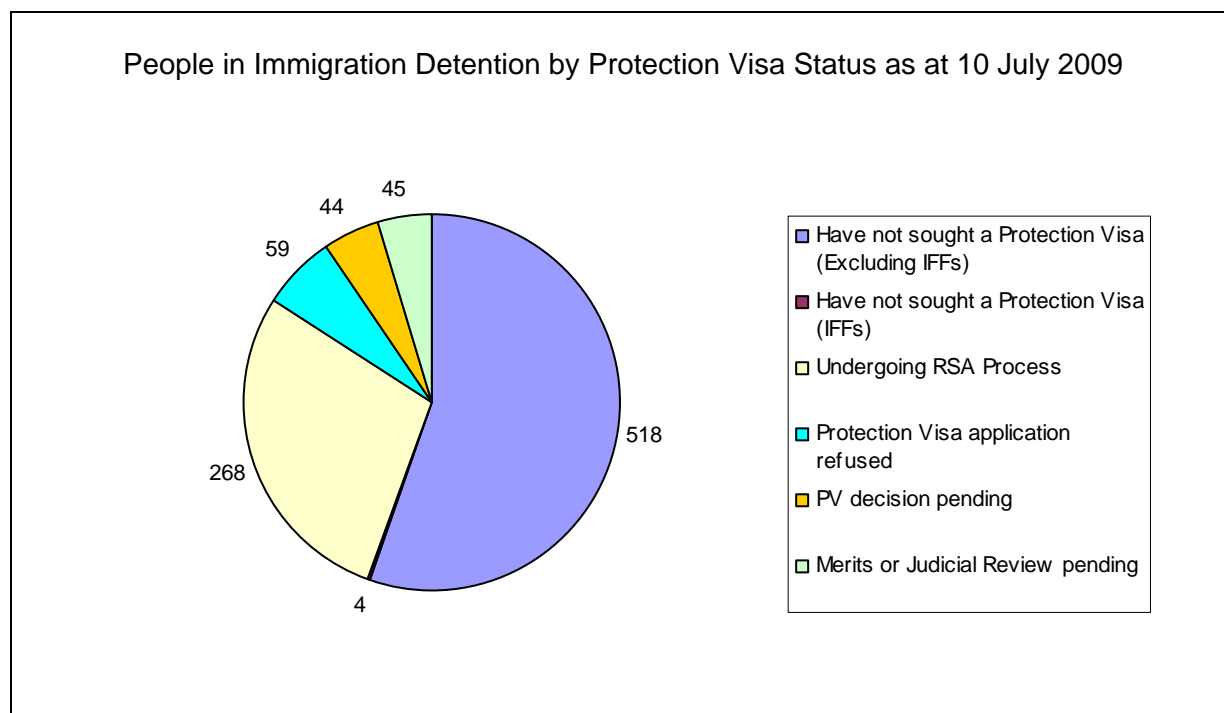


Figure 5

Location of people in immigration detention as at 10 July 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	188
Christmas Island Facility	541
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>729</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	33
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	97
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>155</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	29
<b>Total in Community Detention Arrangements</b>	<b>50</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	0
Alternative Temporary Detention in the Community (IFFs)	0
<b>Total IFFs</b>	<b>4</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>938</b>

Figure 6

People in immigration detention by nationality as at 10 July 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	288	1	53	6	348
Sri Lanka	282	2	5	0	289
China, Peoples Republic of	65	19	0	1	85
Iraq	25	6	0	0	31
Iran	16	5	3	2	26
Indonesia	15	1	0	1	17
New Zealand	14	3	0	0	17
Vietnam	10	0	0	0	10
Malaysia	7	2	0	0	9
Nigeria	6	0	2	0	8
South Korea	7	1	0	0	8
Other	77	6	2	5	90
<b>Total</b>	<b>812</b>	<b>46</b>	<b>65</b>	<b>15</b>	<b>938</b>

Figure 7

Children in immigration detention as at 10 July 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	57
Community Detention	19
<b>Total</b>	<b>80</b>

As at 10 July 2009, there were 80 children (aged under 18 years) in immigration detention. 19 were detained in the community under residence determinations, 57 were in alternative temporary detention in the community and four were in immigration residential housing.

Figure 8

Length of time in detention as at 10 July 2009		
Period Detained	Total	% of Total
7 days or less	20	2.1%
1 week - 1 month	250	26.7%
1 month - 3 months	117	12.5%
3 months - 6 months	284	30.3%
6 Months - 12 months	170	18.1%
12 months - 18 months	41	4.4%
18 months - 2 years	11	1.2%
Greater than 2 years	45	4.7%
<b>Total</b>	<b>938</b>	<b>100%</b>

Of the 938 people in immigration detention as at 10 July 2009, 387 have been detained for less than three months.

# IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 17 July 2009

As at 17 July 2009, there were 998 people in immigration detention<sup>1</sup>, including 306 in immigration detention on the mainland, 692 in immigration detention on Christmas Island.

Of 306 people in immigration detention on the mainland, 10 were children (aged under 18 years) - 5 were detained in the community under residence determinations<sup>2</sup>, 1 was in alternative temporary detention in the community<sup>3</sup> and 4 were in immigration residential housing.

Of 692 people in immigration detention on Christmas Island, 73 were children (aged under 18 years) - 25 were detained in the community under residence determinations and 48 were in alternative temporary detention in the community.

<sup>1</sup> Immigration detention as set out under ss 189 or 249 of the *Migration Act 1958*.

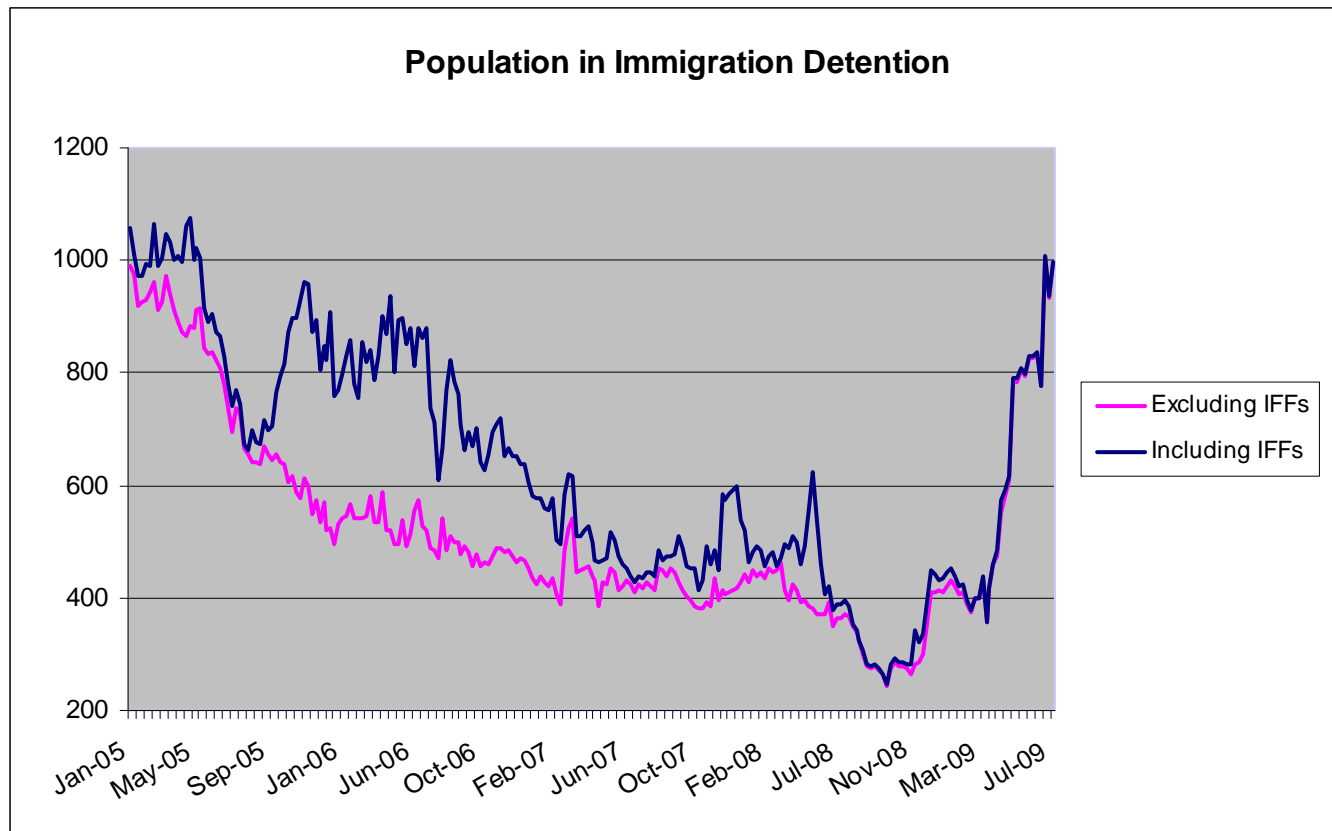
<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 1

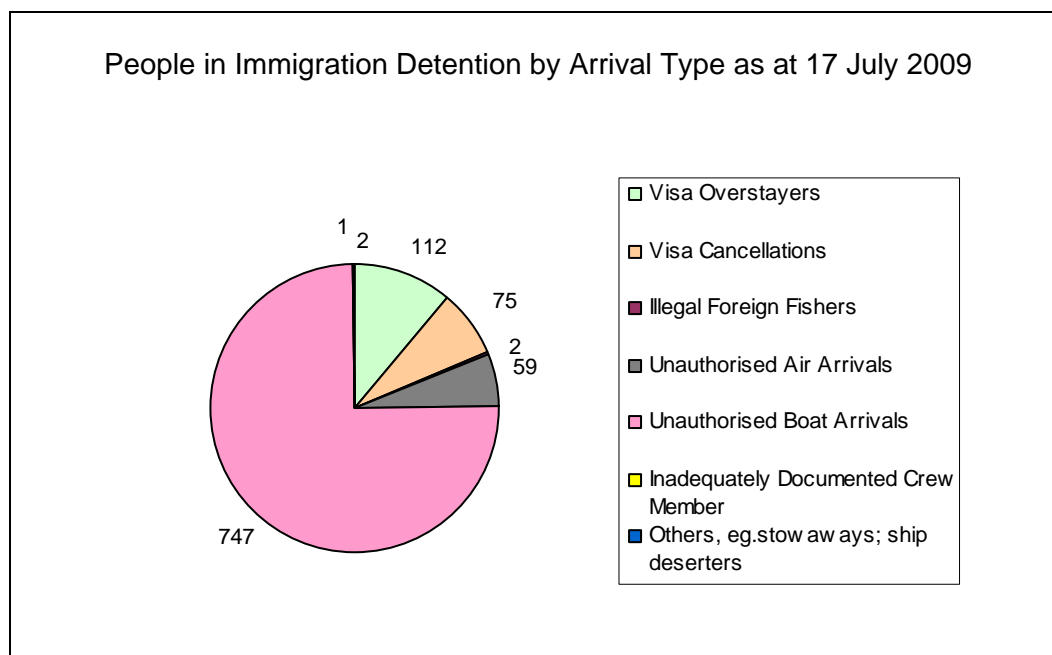
Place of immigration detention (Regular use capacity)	Men	Women	Children	Total	Change from last week
Villawood IDC (358)	143	22		165	+9
Northern IDC (Darwin) (382)	1	0		1	-3
Maribyrnong IDC (70)	21	3		24	0
Perth IDC (27)	13			13	+5
Christmas Island IDC (400)	566			566	+25
<b>Total in IDCs (1237)</b>	<b>744</b>	<b>25</b>	<b>0</b>	<b>769</b>	<b>+36</b>
Sydney Immigration Residential Housing (34)	11	2	1	14	-1
Perth Immigration Residential Housing (11)	15		3	18	0
Brisbane Immigration Transit Accommodation (29)	23		0	23	+1
Melbourne Immigration Transit Accommodation (30)	2		0	2	-1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>51</b>	<b>2</b>	<b>4</b>	<b>57</b>	<b>-1</b>
Community Detention (Mainland)	12	4	5	21	0
Community Detention (Christmas Island)	7	4	25	36	+7
Alternative Temporary Detention in the Community (Mainland)	22	1	1	24	+12
Alternative Temporary Detention in the Community (Christmas Island)	22	20	48	90	+5
Restricted on Board Vessels in Port	1			1	+1
<b>Total</b>	<b>859</b>	<b>56</b>	<b>83</b>	<b>998</b>	<b>+60</b>

Figure 2



The following pie chart shows that as at 17 July 2009 there were 187 people (about 19 per cent of the total immigration detention population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in a visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 17 July 2009 was 806, representing about 81 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 17 July 2009 there were 630 people who had not applied for a protection visa while in immigration detention and were not currently undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 44 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 40 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 62 people who had their protection visa application refused. There were 222 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

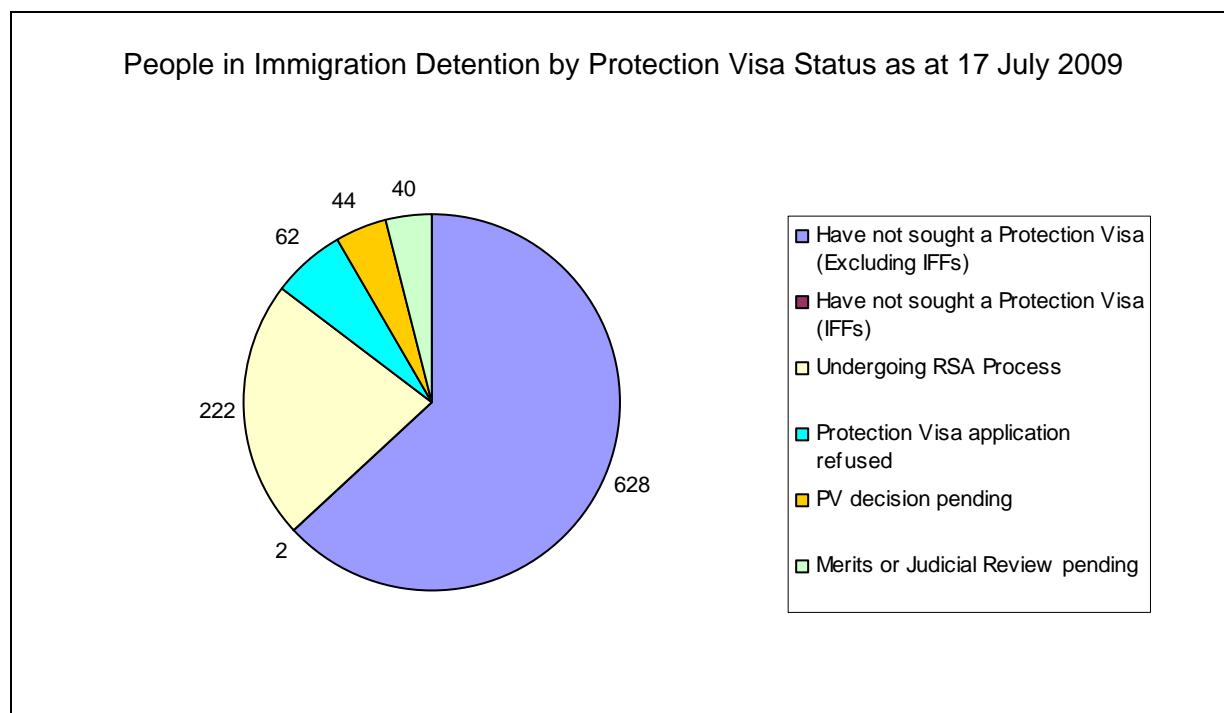


Figure 5

Location of people in immigration detention as at 17 July 2009	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding IFFs)</b>	
Immigration Detention Centres (excluding Christmas Island)	202
Christmas Island Facility	566
<b>Total in Immigration Detention Centres (excluding IFFs)</b>	<b>768</b>
<b>Alternative Detention (excluding IFFs)</b>	
Immigration Residential Housing (excluding Christmas Island)	32
Immigration Residential Housing Christmas Island	0
Immigration Transit Accommodation	25
Alternative Temporary Detention in the Community	113
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>171</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	36
<b>Total in Community Detention Arrangements</b>	<b>57</b>
<b>Illegal Foreign Fishers (IFFs)</b>	
Immigration Detention Centres (IFFs)	1
Alternative Temporary Detention in the Community (IFFs)	1
<b>Total IFFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>998</b>

Figure 6

People in immigration detention by nationality as at 17 July 2009					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Sri Lanka	334	13	12	1	360
Afghanistan	288	1	53	6	348
China, Peoples Republic of	63	19	0	2	84
Iran	16	5	3	2	26
Malaysia	21	4	0	0	25
New Zealand	15	3	0	0	18
Iraq	12	3	0	0	15
Indonesia	13	1	0	1	15
Vietnam	10	0	0	0	10
South Korea	8	1	0	0	9
Other	79	6	2	1	88
<b>Total</b>	<b>859</b>	<b>56</b>	<b>70</b>	<b>13</b>	<b>998</b>

Figure 7

Children in immigration detention as at 17 July 2009	
Type	Total
Immigration Detention Centres	0
Immigration Residential Housing	4
Immigration Transit Accommodation	0
Alternative Temporary Detention in the Community	49
Community Detention	30
<b>Total</b>	<b>83</b>

As at 17 July 2009, there were 83 children (aged under 18 years) in immigration detention. 30 were detained in the community under residence determinations, 49 were in alternative temporary detention in the community, and four were in immigration residential housing.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 12 February 2010

As at 12 February 2010, there were 2132 people in immigration detention, including 383 in immigration detention on the mainland and 1749 in immigration detention on Christmas Island.

Of the 383 people in immigration detention on the mainland, 57 were children (aged under 18 years) - six were detained in the community under residence determinations, 13 were in alternative temporary detention in the community, five were in immigration residential housing and 33 were in immigration transit accommodation.

Of the 1749 people in immigration detention on Christmas Island, 147 were children (aged under 18 years) - three were detained in the community under residence determinations and 144 were in alternative temporary detention in the community.

Figure 1

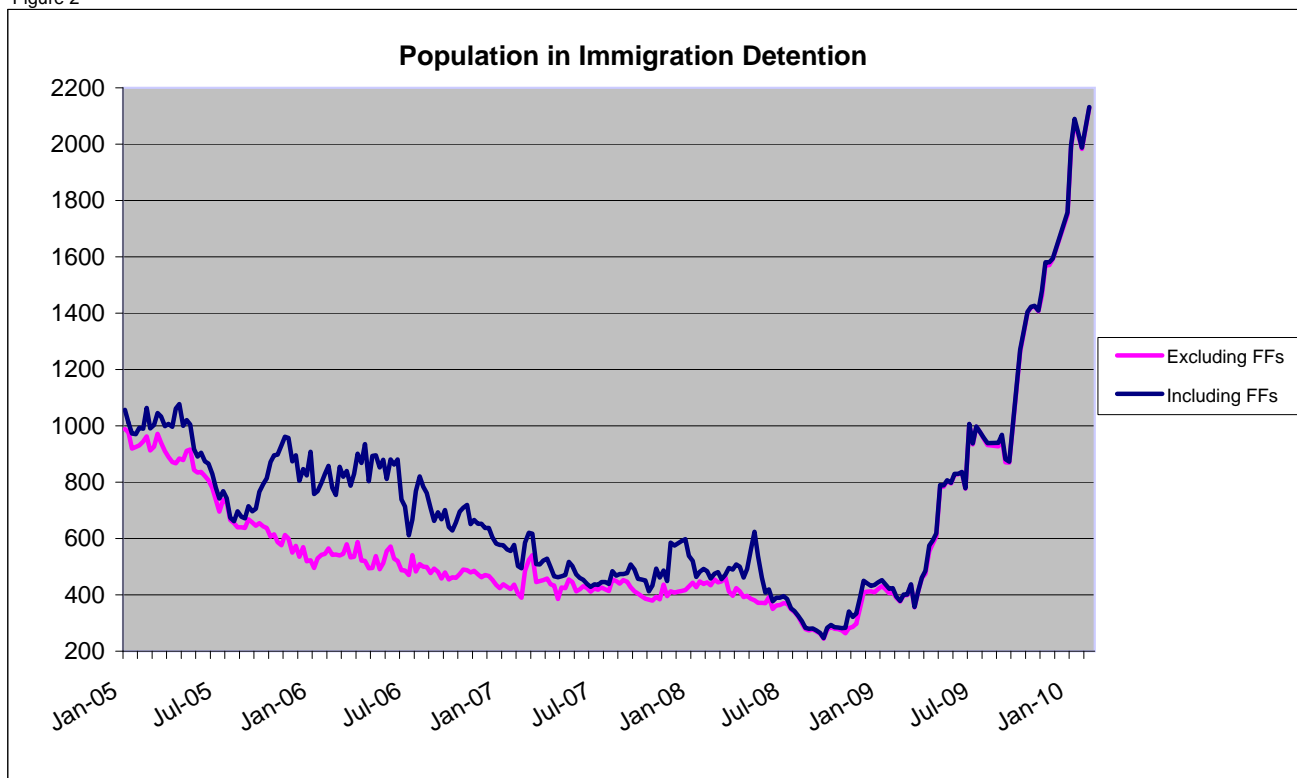
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 29/01/10
Villawood IDC (358)	123	14		137	- 3
Northern IDC (Darwin) (382)	40			40	- 3
Maribyrnong IDC (70)	37	8		45	- 16
Perth IDC (27)	27	3		30	+ 1
Christmas Island IDC (400)	1427			1427	+ 124
<b>Total in IDCs (1237)</b>	<b>1654</b>	<b>25</b>	<b>0</b>	<b>1679</b>	<b>+ 103</b>
Sydney Immigration Residential Housing (34)	20	5	2	27	+ 1
Perth Immigration Residential Housing (11)	8		3	11	0
Brisbane Immigration Transit Accommodation (29)	6	6	18	30	+ 9
Melbourne Immigration Transit Accommodation (30)	3	1	15	19	+ 4
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>37</b>	<b>12</b>	<b>38</b>	<b>87</b>	<b>+ 14</b>
Community Detention <sup>2</sup> (Mainland)	12	1	6	19	+ 1
Community Detention (Christmas Island)	3	2	3	8	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	11	1	13	25	- 3
Alternative Temporary Detention in the Community (Christmas Island)	119	51	144	314	+ 29
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>1836</b>	<b>92</b>	<b>204</b>	<b>2132</b>	<b>+ 144</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

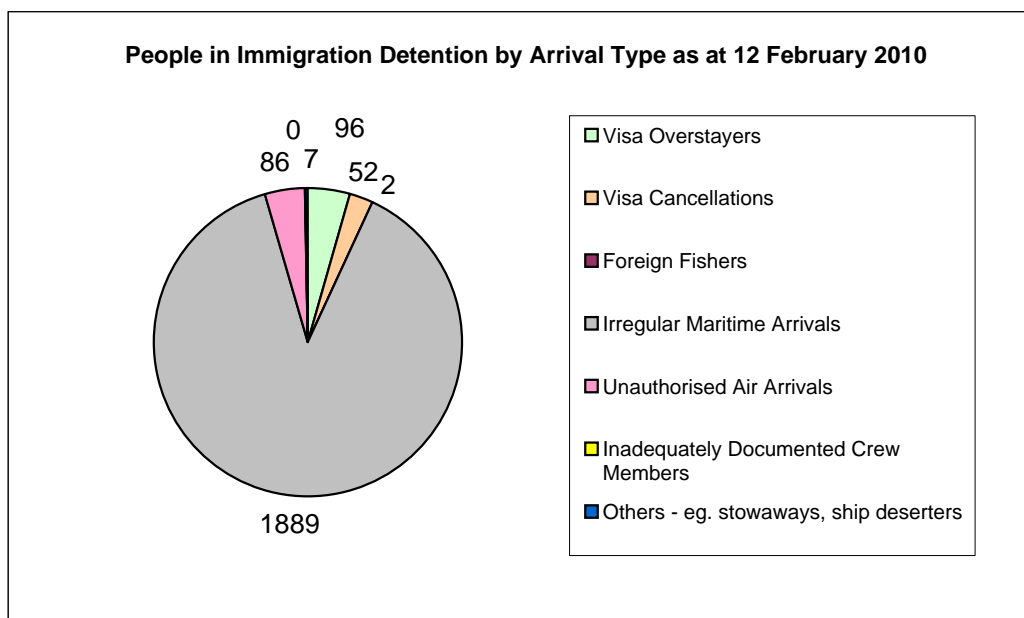
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 12 February 2010 there were 148 people (about 7 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 12 February 2010 was 1975, representing about 93 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 12 February 2010 there were 1056 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 47 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 36 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 34 people who had their protection visa application refused. There were 959 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

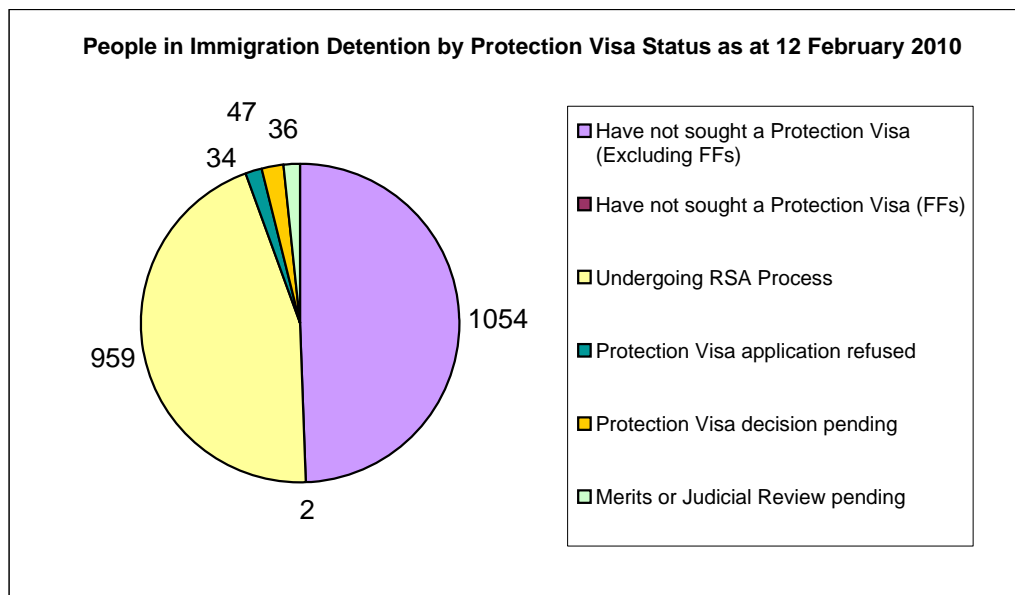


Figure 5

Location of people in immigration detention as at 12 February 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	252
Christmas Island IDC	1427
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1679</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	38
Immigration Transit Accommodation	49
Alternative Temporary Detention in the Community	337
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>424</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	19
Community Detention, Christmas Island	8
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2132</b>

Figure 6

People in immigration detention by nationality as at 12 February 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	729	24	110	16	879
Sri Lanka	517	12	12	4	545
Iraq	138	12	17	7	174
China, Peoples Republic Of	81	18			99
Indonesia	70		15		85
Iran	70	5	6	3	84
Vietnam	16	3			19
Burma	13		2		15
Pakistan	11				11
Nigeria	8		2		10
Other	183	18	6	4	211
<b>Total</b>	<b>1836</b>	<b>92</b>	<b>170</b>	<b>34</b>	<b>2132</b>

Figure 7

Children in immigration detention as at 12 February 2010	
Type	Total
Immigration Residential Housing	5
Immigration Transit Accommodation	33
Alternative Temporary Detention in the Community	157
Community Detention	9
<b>Total</b>	<b>204</b>

As at 12 February 2010, there were 204 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 157 were in alternative temporary detention in the community, five were in immigration residential housing and 33 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 12 February 2010		
Period Detained	Total	% of Total
7 days or less	167	7.8%
1 week - 1 month	396	18.6%
1 month - 3 months	917	43.0%
3 months - 6 months	376	17.6%
6 months - 12 months	230	10.8%
12 months - 18 months	15	0.7%
18 months - 2 years	10	0.5%
Greater than 2 years	21	1.0%
<b>Total</b>	<b>2132</b>	<b>100%</b>

Of the 2132 people immigration detention as at 12 February 2010, 1480 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 1 January 2010

As at 1 January 2010, there were 1758 people in immigration detention, including 347 in immigration detention on the mainland and 1411 in immigration detention on Christmas Island.

Of the 347 people in immigration detention on the mainland, 53 were children (aged under 18 years) - six were detained in the community under residence determinations, ten were in alternative temporary detention in the community, three were in immigration residential housing and 34 were in immigration transit accommodation.

Of the 1411 people in immigration detention on Christmas Island, 77 were children (aged under 18 years) - three were detained in the community under residence determinations and 74 were in alternative temporary detention in the community.

Figure 1

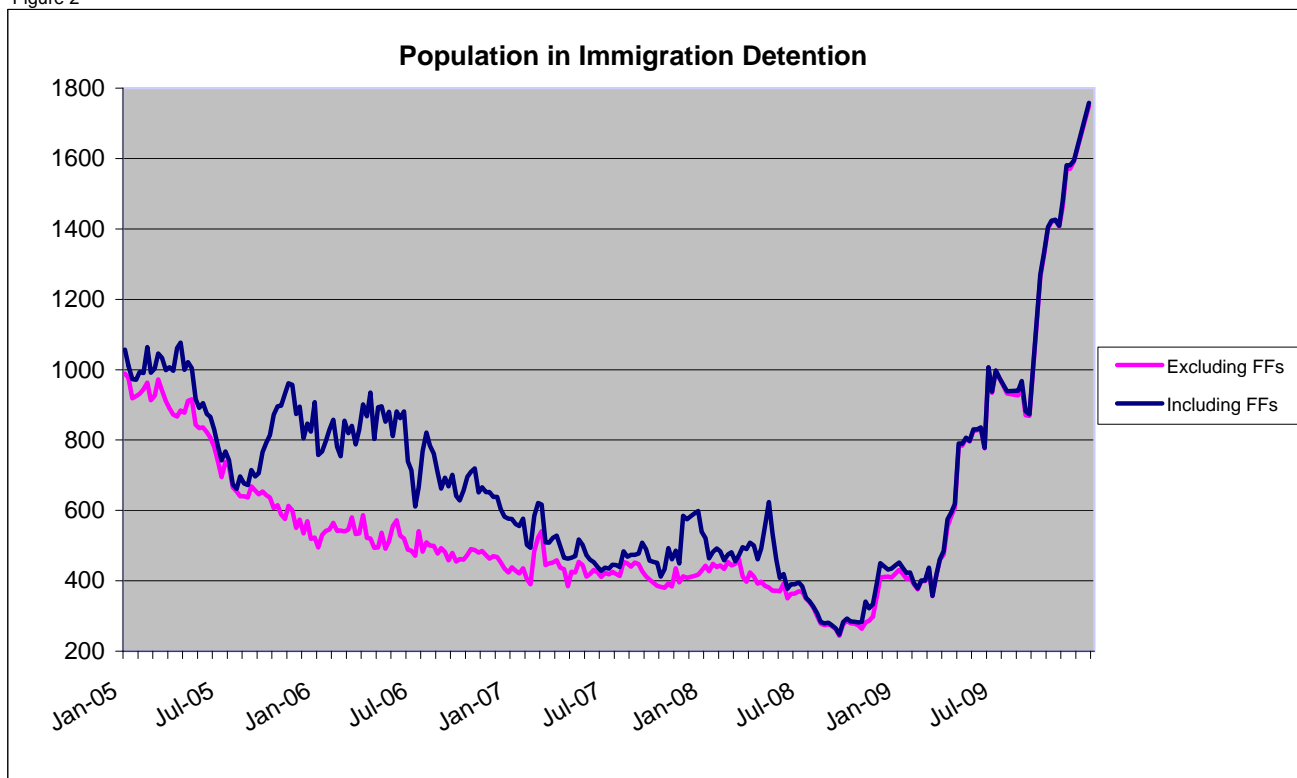
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 4/12/09
Villawood IDC (358)	118	16		134	+ 9
Northern IDC (Darwin) (382)	31			31	+ 30
Maribyrnong IDC (70)	30	4		34	- 8
Perth IDC (27)	35	2		37	- 9
Christmas Island IDC (400)	1184			1184	+ 131
<b>Total in IDCs (1237)</b>	<b>1398</b>	<b>22</b>	<b>0</b>	<b>1420</b>	<b>+ 153</b>
Sydney Immigration Residential Housing (34)	13	3	1	17	- 1
Perth Immigration Residential Housing (11)	6		2	8	- 6
Brisbane Immigration Transit Accommodation (29)	1	3	1	5	- 4
Melbourne Immigration Transit Accommodation (30)	6		33	39	+ 22
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>26</b>	<b>6</b>	<b>37</b>	<b>69</b>	<b>+ 11</b>
Community Detention <sup>2</sup> (Mainland)	11	1	6	18	- 4
Community Detention (Christmas Island)	3	2	3	8	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	13	1	10	24	+ 11
Alternative Temporary Detention in the Community (Christmas Island)	102	43	74	219	- 7
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>1553</b>	<b>75</b>	<b>130</b>	<b>1758</b>	<b>+ 164</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

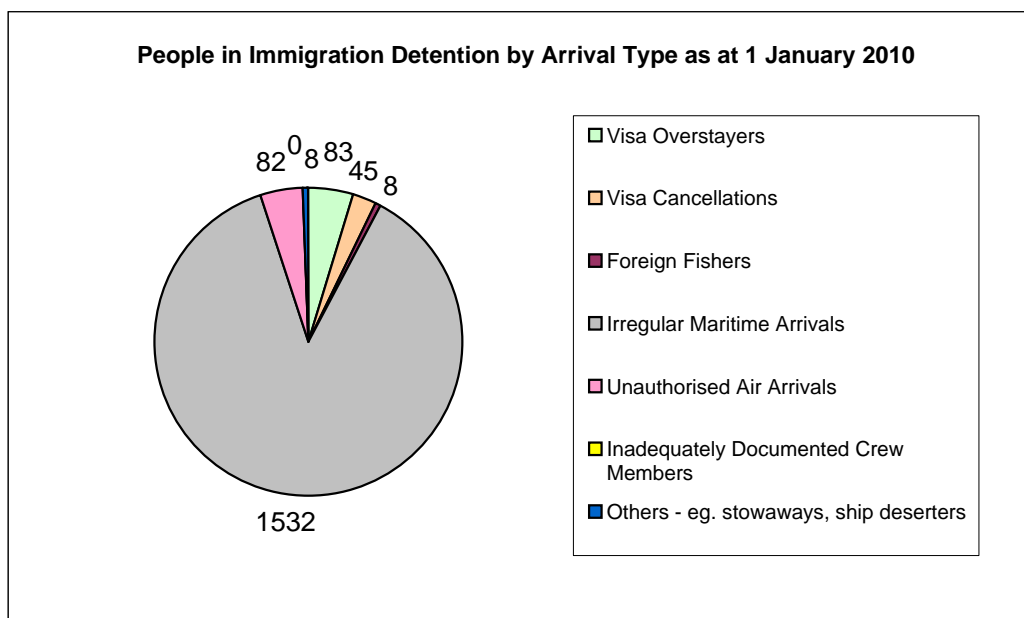
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 1 January 2010 there were 128 people (about 7 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 1 January 2010 was 1614, representing about 92 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 1 January 2010 there were 660 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 43 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 36 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 40 people who had their protection visa application refused. There were 979 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

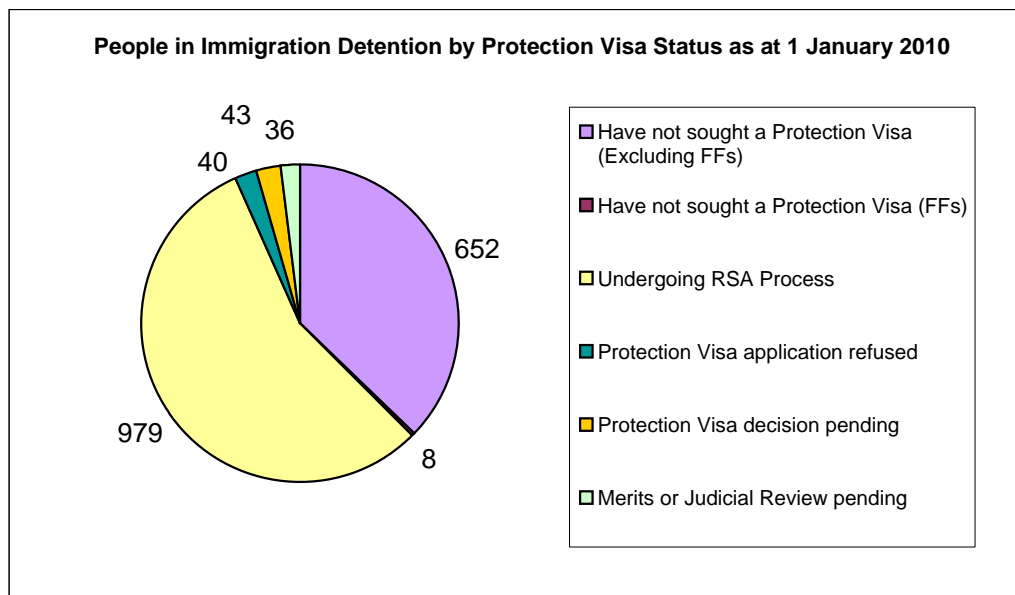


Figure 5

Location of people in immigration detention as at 1 January 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	232
Christmas Island IDC	1184
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1416</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	25
Immigration Transit Accommodation	44
Alternative Temporary Detention in the Community	239
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>308</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	18
Community Detention, Christmas Island	8
<b>Total in Community Detention Arrangements</b>	<b>26</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	4
Alternative Temporary Detention in the Community	4
<b>Total FFs</b>	<b>8</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1758</b>

Figure 6

People in immigration Detention by nationality as at 1 January 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	511	10	69	7	597
Sri Lanka	556	11	10	3	580
Iran	107	11	2	3	123
Iraq	80	6	9	4	99
China, Peoples Republic Of	73	19			92
Indonesia	49		12		61
Vietnam	15	2			17
Burma	16				16
Nigeria	8		2		10
Pakistan	9				9
Other	129	16	4	5	154
<b>Total</b>	<b>1553</b>	<b>75</b>	<b>108</b>	<b>22</b>	<b>1758</b>

Figure 7

Children in immigration detention as at 1 January 2010	
Type	Total
Immigration Residential Housing	3
Immigration Transit Accommodation	34
Alternative Temporary Detention in the Community	84
Community Detention	9
<b>Total</b>	<b>130</b>

As at 1 January 2010, there were 130 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 84 were in alternative temporary detention in the community, three were in immigration residential housing and 34 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 1 January 2010		
Period Detained	Total	% of Total
7 days or less	19	1.1%
1 week - 1 month	417	23.7%
1 month - 3 months	735	41.8%
3 months - 6 months	370	21.0%
6 months - 12 months	180	10.2%
12 months - 18 months	12	0.7%
18 months - 2 years	6	0.3%
Greater than 2 years	19	1.1%
<b>Total</b>	<b>1758</b>	<b>100%</b>

Of the 1758 people immigration detention as at 1 January 2010, 1171 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 8 January 2010

As at 8 January 2010, there were 1996 people in immigration detention, including 348 in immigration detention on the mainland and 1648 in immigration detention on Christmas Island.

Of the 348 people in immigration detention on the mainland, 51 were children (aged under 18 years) - six were detained in the community under residence determinations, ten were in alternative temporary detention in the community, three were in immigration residential housing and 32 were in immigration transit accommodation.

Of the 1648 people in immigration detention on Christmas Island, 111 were children (aged under 18 years) - three were detained in the community under residence determinations and 108 were in alternative temporary detention in the community.

Figure 1

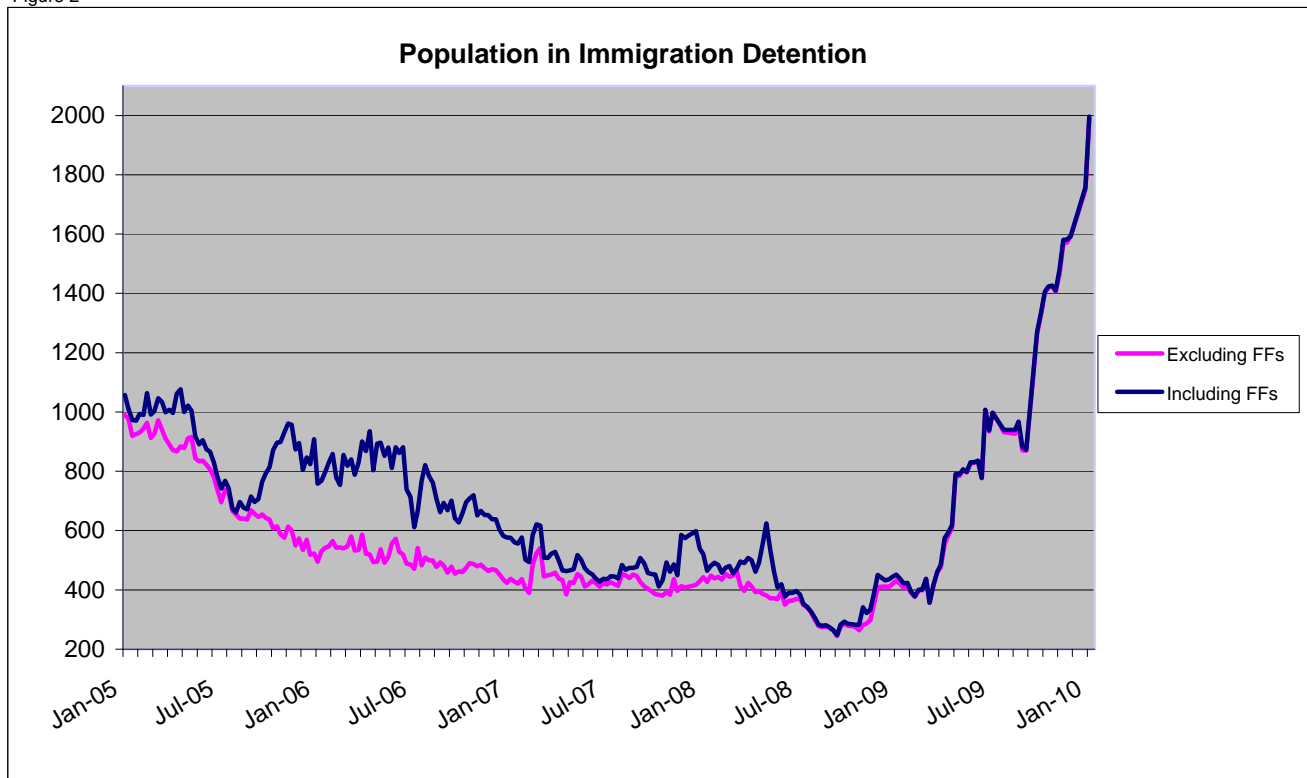
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 1/01/10
Villawood IDC (358)	121	16		137	+ 3
Northern IDC (Darwin) (382)	29			29	- 2
Maribyrnong IDC (70)	26	4		30	- 4
Perth IDC (27)	28	2		30	- 7
Christmas Island IDC (400)	1362			1362	+ 178
<b>Total in IDCs (1237)</b>	<b>1566</b>	<b>22</b>	<b>0</b>	<b>1588</b>	<b>+ 168</b>
Sydney Immigration Residential Housing (34)	14	3	1	18	+ 1
Perth Immigration Residential Housing (11)	8		2	10	+ 2
Brisbane Immigration Transit Accommodation (29)	7	3		10	+ 5
Melbourne Immigration Transit Accommodation (30)	4		32	36	- 3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>33</b>	<b>6</b>	<b>35</b>	<b>74</b>	<b>+ 5</b>
Community Detention <sup>2</sup> (Mainland)	11	1	6	18	0
Community Detention (Christmas Island)	3	2	3	8	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	18	1	10	29	+ 5
Alternative Temporary Detention in the Community (Christmas Island)	122	48	108	278	+ 59
Restricted on Board Vessels in Port	1			1	+ 1
<b>Total</b>	<b>1754</b>	<b>80</b>	<b>162</b>	<b>1996</b>	<b>+ 238</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

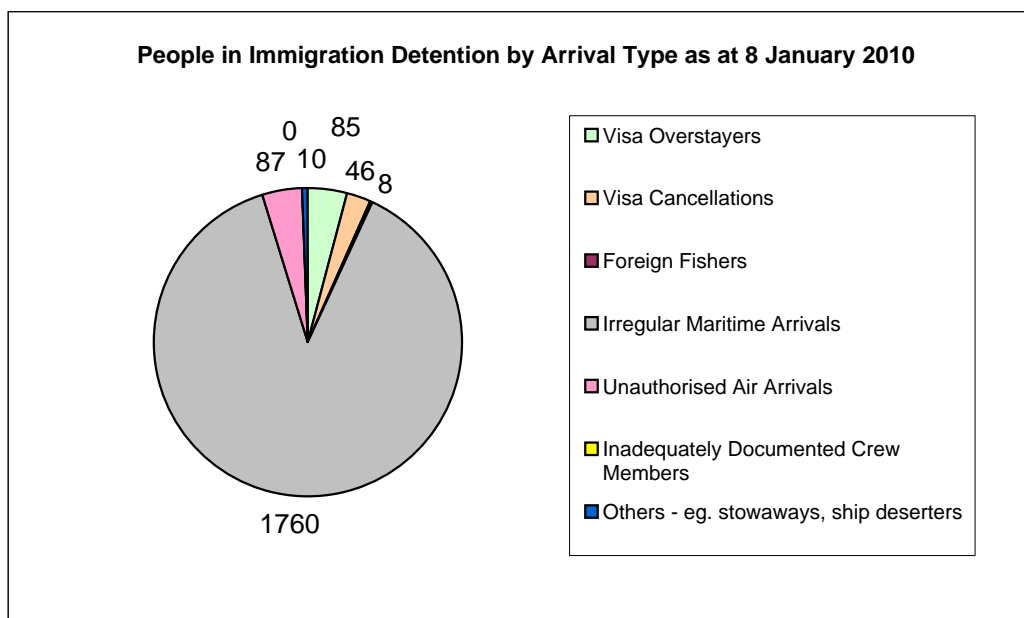
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 8 January 2010 there were 131 people (about 7 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 8 January 2010 was 1847, representing about 93 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 8 January 2010 there were 904 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 46 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 35 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 39 people who had their protection visa application refused. There were 972 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

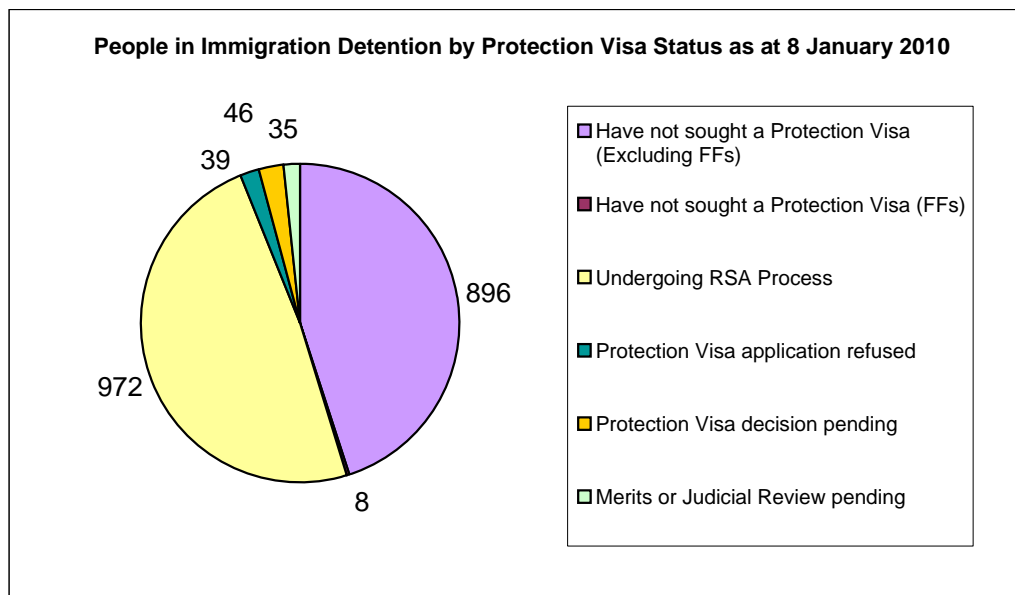


Figure 5

Location of people in immigration detention as at 8 January 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	223
Christmas Island IDC	1362
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1585</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	28
Immigration Transit Accommodation	46
Alternative Temporary Detention in the Community	302
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>377</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	18
Community Detention, Christmas Island	8
<b>Total in Community Detention Arrangements</b>	<b>26</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	3
Alternative Temporary Detention in the Community	5
<b>Total FFs</b>	<b>8</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1996</b>

Figure 6

People in immigration detention by nationality as at 8 January 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	629	14	89	9	741
Sri Lanka	544	11	10	3	568
Iran	137	11	5	4	157
Iraq	118	7	8	4	137
China, Peoples Republic Of	71	18			89
Indonesia	58		19		77
Vietnam	16	3			19
Burma	16				16
Nigeria	8		2		10
Pakistan	10				10
Other	147	16	5	4	172
<b>Total</b>	<b>1754</b>	<b>80</b>	<b>138</b>	<b>24</b>	<b>1996</b>

Figure 7

Children in immigration detention as at 8 January 2010	
Type	Total
Immigration Residential Housing	3
Immigration Transit Accommodation	32
Alternative Temporary Detention in the Community	118
Community Detention	9
<b>Total</b>	<b>162</b>

As at 8 January 2010, there were 162 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 118 were in alternative temporary detention in the community, three were in immigration residential housing and 32 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 8 January 2010		
Period Detained	Total	% of Total
7 days or less	270	13.5%
1 week - 1 month	396	19.8%
1 month - 3 months	662	33.2%
3 months - 6 months	462	23.1%
6 months - 12 months	166	8.3%
12 months - 18 months	14	0.7%
18 months - 2 years	6	0.3%
Greater than 2 years	20	1.0%
<b>Total</b>	<b>1996</b>	<b>100%</b>

Of the 1996 people immigration detention as at 8 January 2010, 1328 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 19 February 2010

As at 19 February 2010, there were 2186 people in immigration detention, including 470 in immigration detention on the mainland and 1716 in immigration detention on Christmas Island.

Of the 470 people in immigration detention on the mainland, 73 were children (aged under 18 years) - six were detained in the community under residence determinations, 13 were in alternative temporary detention in the community, four were in immigration residential housing and 50 were in immigration transit accommodation.

Of the 1716 people in immigration detention on Christmas Island, 146 were children (aged under 18 years) - three were detained in the community under residence determinations and 143 were in alternative temporary detention in the community.

Figure 1

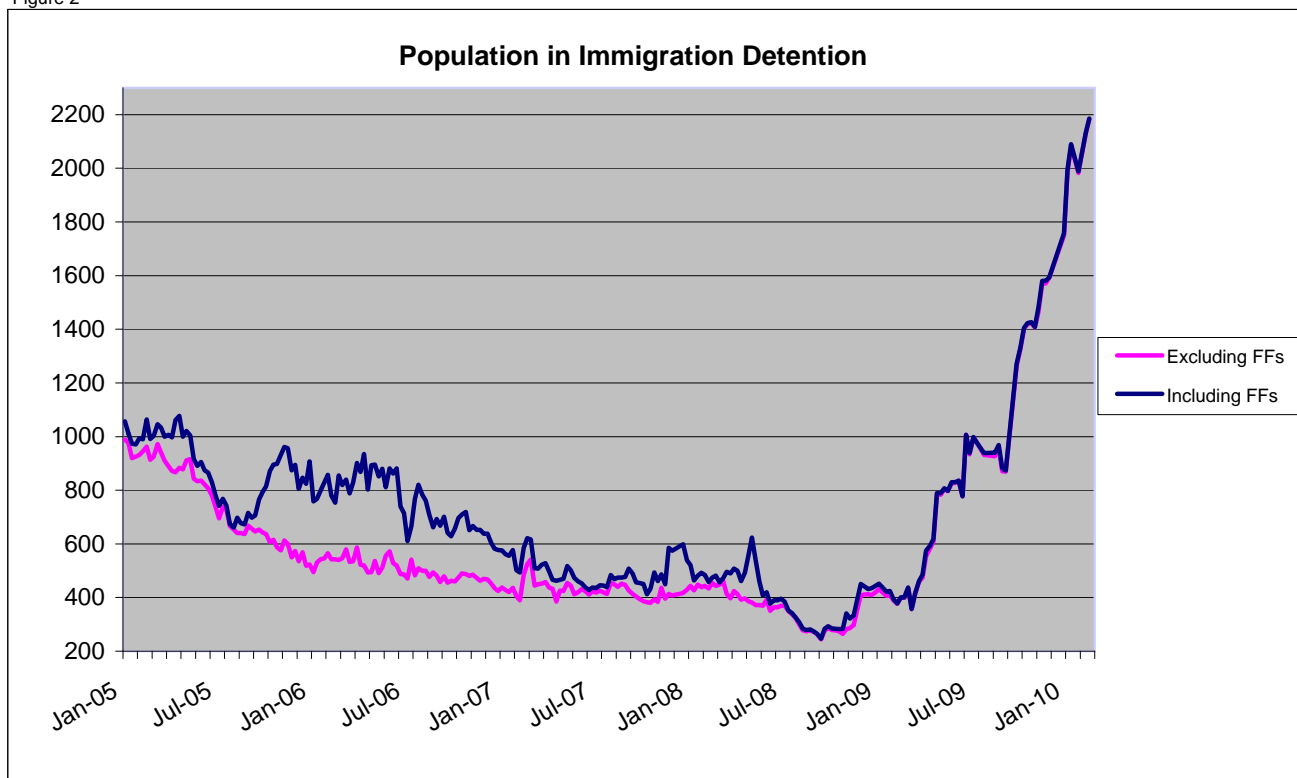
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 12/02/10
Villawood IDC (358)	143	29		172	+ 35
Northern IDC (Darwin) (382)	36			36	- 4
Maribyrnong IDC (70)	65	18		83	+ 38
Perth IDC (27)	21	3		24	- 6
Christmas Island IDC (400)	1418			1418	- 9
<b>Total in IDCs (1237)</b>	<b>1683</b>	<b>50</b>	<b>0</b>	<b>1733</b>	<b>+ 54</b>
Sydney Immigration Residential Housing (34)	18	5	2	25	- 2
Perth Immigration Residential Housing (11)	8	3	2	13	+ 2
Brisbane Immigration Transit Accommodation (29)	4	6	18	28	- 2
Melbourne Immigration Transit Accommodation (30)	5	2	32	39	+ 20
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>35</b>	<b>16</b>	<b>54</b>	<b>105</b>	<b>+ 18</b>
Community Detention <sup>2</sup> (Mainland)	13	1	6	20	+ 1
Community Detention (Christmas Island)	2	2	3	7	- 1
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	14	2	13	29	+ 4
Alternative Temporary Detention in the Community (Christmas Island)	97	51	143	291	- 23
Restricted on Board Vessels in Port	1			1	+ 1
<b>Total</b>	<b>1845</b>	<b>122</b>	<b>219</b>	<b>2186</b>	<b>+ 54</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

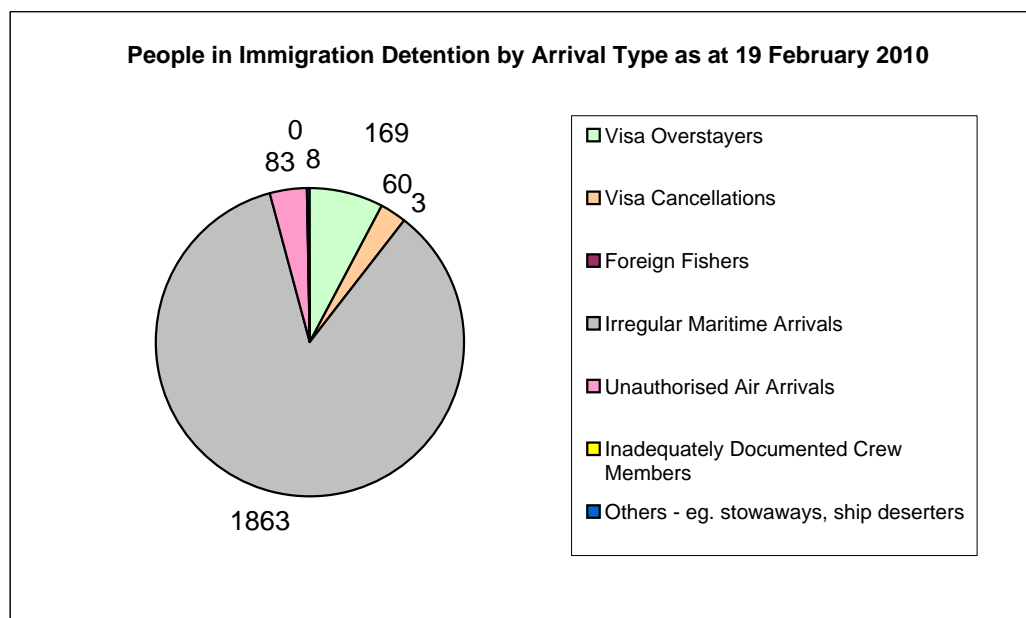
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 19 February 2010 there were 229 people (about 10 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 19 February 2010 was 1946, representing about 89 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 19 February 2010 there were 1113 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 47 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 32 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 35 people who had their protection visa application refused. There were 959 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

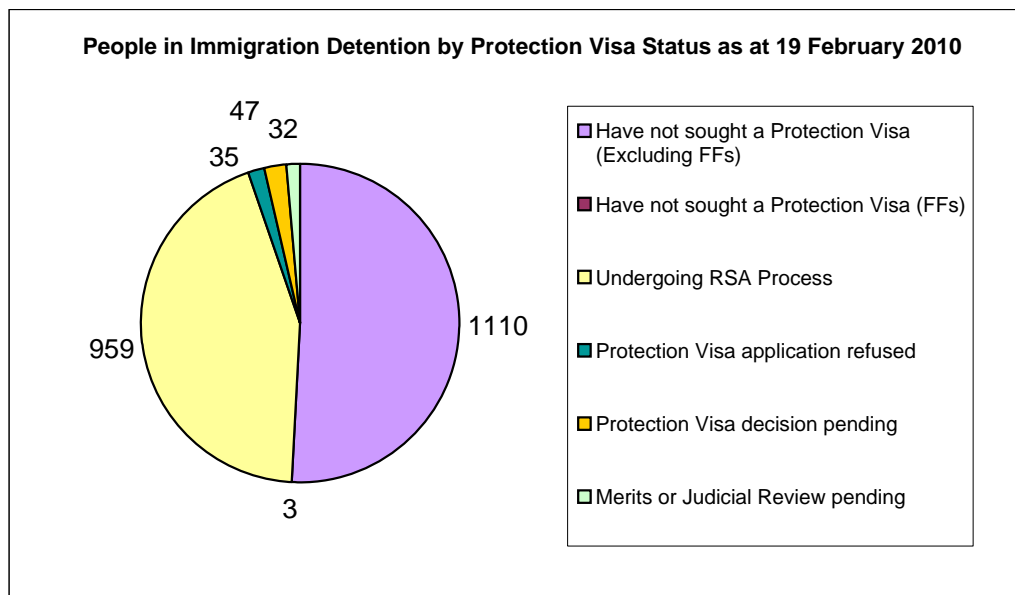


Figure 5

Location of people in immigration detention as at 19 February 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	314
Christmas Island IDC	1418
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1732</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	38
Immigration Transit Accommodation	67
Alternative Temporary Detention in the Community	318
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>424</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	20
Community Detention, Christmas Island	7
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	1
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2186</b>

Figure 6

People in immigration detention by nationality as at 19 February 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	698	25	119	18	860
Sri Lanka	507	12	12	4	535
Iraq	148	12	18	7	185
China, Peoples Republic Of	78	21			99
Indonesia	75	8	16		99
Iran	77	6	7	3	93
Malaysia	51	22	2		75
Burma	32		1		33
Vietnam	14	2			16
Nigeria	8		2		10
Other	157	14	6	4	181
<b>Total</b>	<b>1845</b>	<b>122</b>	<b>183</b>	<b>36</b>	<b>2186</b>

Figure 7

Children in immigration detention as at 19 February 2010	
Type	Total
Immigration Residential Housing	4
Immigration Transit Accommodation	50
Alternative Temporary Detention in the Community	156
Community Detention	9
<b>Total</b>	<b>219</b>

As at 19 February 2010, there were 219 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 156 were in alternative temporary detention in the community, four were in immigration residential housing and 50 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 19 February 2010		
Period Detained	Total	% of Total
7 days or less	157	7.2%
1 week - 1 month	488	22.3%
1 month - 3 months	870	39.8%
3 months - 6 months	401	18.3%
6 months - 12 months	224	10.2%
12 months - 18 months	14	0.6%
18 months - 2 years	9	0.4%
Greater than 2 years	23	1.1%
<b>Total</b>	<b>2186</b>	<b>100%</b>

Of the 2186 people immigration detention as at 19 February 2010, 1515 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 5 March 2010

As at 5 March 2010, there were 2204 people in immigration detention, including 396 in immigration detention on the mainland and 1808 in immigration detention on Christmas Island.

Of the 396 people in immigration detention on the mainland, 59 were children (aged under 18 years) - six were detained in the community under residence determinations, 14 were in alternative temporary detention in the community, five were in immigration residential housing and 34 were in immigration transit accommodation.

Of the 1808 people in immigration detention on Christmas Island, 149 were children (aged under 18 years) - three were detained in the community under residence determinations and 146 were in alternative temporary detention in the community.

Figure 1

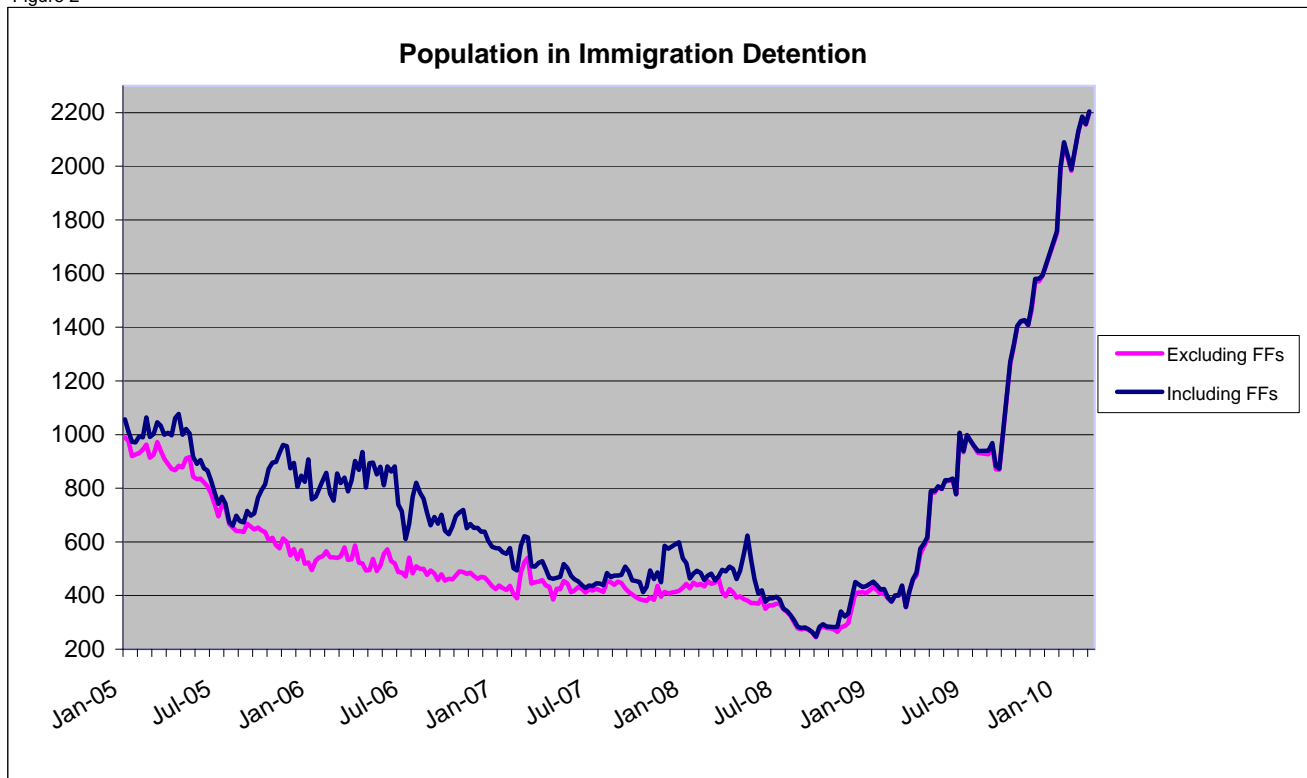
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 26/02/10
Villawood IDC (358)	122	23		145	- 26
Northern IDC (Darwin) (382)	41			41	+ 8
Maribyrnong IDC (70)	33	8		41	- 5
Perth IDC (27)	29			29	+ 6
Christmas Island IDC (400)	1504			1504	+ 51
<b>Total in IDCs (1237)</b>	<b>1729</b>	<b>31</b>	<b>0</b>	<b>1760</b>	<b>+ 34</b>
Sydney Immigration Residential Housing (34)	16	5	2	23	- 1
Perth Immigration Residential Housing (11)	8	1	3	12	- 1
Brisbane Immigration Transit Accommodation (29)	8	9	6	23	+ 3
Melbourne Immigration Transit Accommodation (30)	3	1	28	32	+ 7
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>35</b>	<b>16</b>	<b>39</b>	<b>90</b>	<b>+ 8</b>
Community Detention <sup>2</sup> (Mainland)	13	1	6	20	0
Community Detention (Christmas Island)	2	2	3	7	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	12	3	14	29	+ 18
Alternative Temporary Detention in the Community (Christmas Island)	94	57	146	297	- 13
Restricted on Board Vessels in Port	1			1	0
<b>Total</b>	<b>1886</b>	<b>110</b>	<b>208</b>	<b>2204</b>	<b>+ 47</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

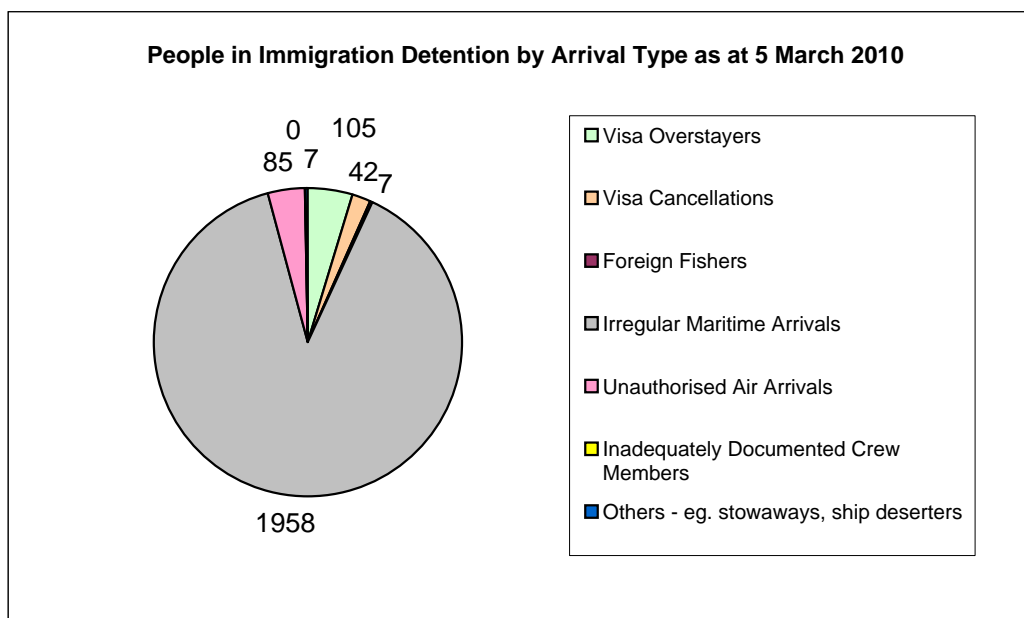
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 5 March 2010 there were 147 people (about 7 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 5 March 2010 was 2043, representing about 93 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 5 March 2010 there were 668 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 42 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 30 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 39 people who had their protection visa application refused. There were 1425 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

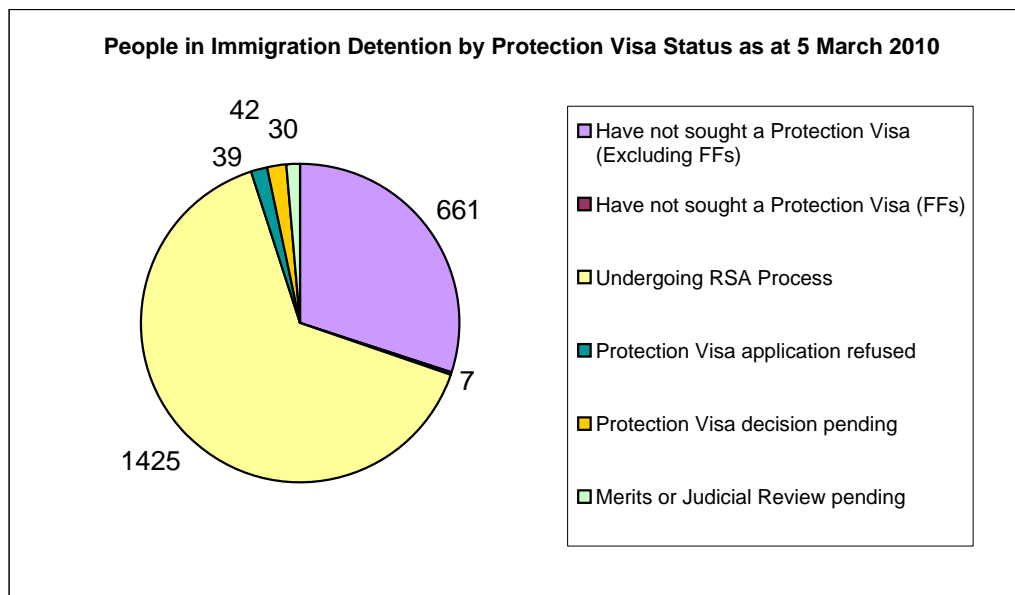


Figure 5

Location of people in immigration detention as at 5 March 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	252
Christmas Island IDC	1504
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1756</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	35
Immigration Transit Accommodation	55
Alternative Temporary Detention in the Community	323
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>414</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	20
Community Detention, Christmas Island	7
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	4
Alternative Temporary Detention in the Community	3
<b>Total FFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2204</b>

Figure 6

People in immigration detention by nationality as at 5 March 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	744	29	104	18	895
Sri Lanka	550	15	12	7	584
Iraq	144	12	18	7	181
Indonesia	83	5	20		108
Iran	70	5	7	3	85
China, Peoples Republic Of	65	18			83
Vietnam	13	3			16
Burma	13		1		14
Malaysia	8	5			13
Nigeria	10		2		12
Other	186	18	5	4	213
<b>Total</b>	<b>1886</b>	<b>110</b>	<b>169</b>	<b>39</b>	<b>2204</b>

Figure 7

Children in immigration detention as at 5 March 2010	
Type	Total
Immigration Residential Housing	5
Immigration Transit Accommodation	34
Alternative Temporary Detention in the Community	160
Community Detention	9
<b>Total</b>	<b>208</b>

As at 5 March 2010, there were 208 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 160 were in alternative temporary detention in the community, five were in immigration residential housing and 34 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 5 March 2010		
Period Detained	Total	% of Total
7 days or less	172	7.8%
1 week - 1 month	305	13.8%
1 month - 3 months	1014	46.0%
3 months - 6 months	450	20.4%
6 months - 12 months	221	10.0%
12 months - 18 months	17	0.8%
18 months - 2 years	7	0.3%
Greater than 2 years	18	0.8%
<b>Total</b>	<b>2204</b>	<b>100%</b>

Of the 2204 people in immigration detention as at 5 March 2010, 1491 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 12 March 2010

As at 12 March 2010, there were 2307 people in immigration detention, including 437 in immigration detention on the mainland and 1870 in immigration detention on Christmas Island.

Of the 437 people in immigration detention on the mainland, 73 were children (aged under 18 years) - six were detained in the community under residence determinations, 15 were in alternative temporary detention in the community, eight were in immigration residential housing and 44 were in immigration transit accommodation.

Of the 1870 people in immigration detention on Christmas Island, 155 were children (aged under 18 years) - three were detained in the community under residence determinations and 152 were in alternative temporary detention in the community.

Figure 1

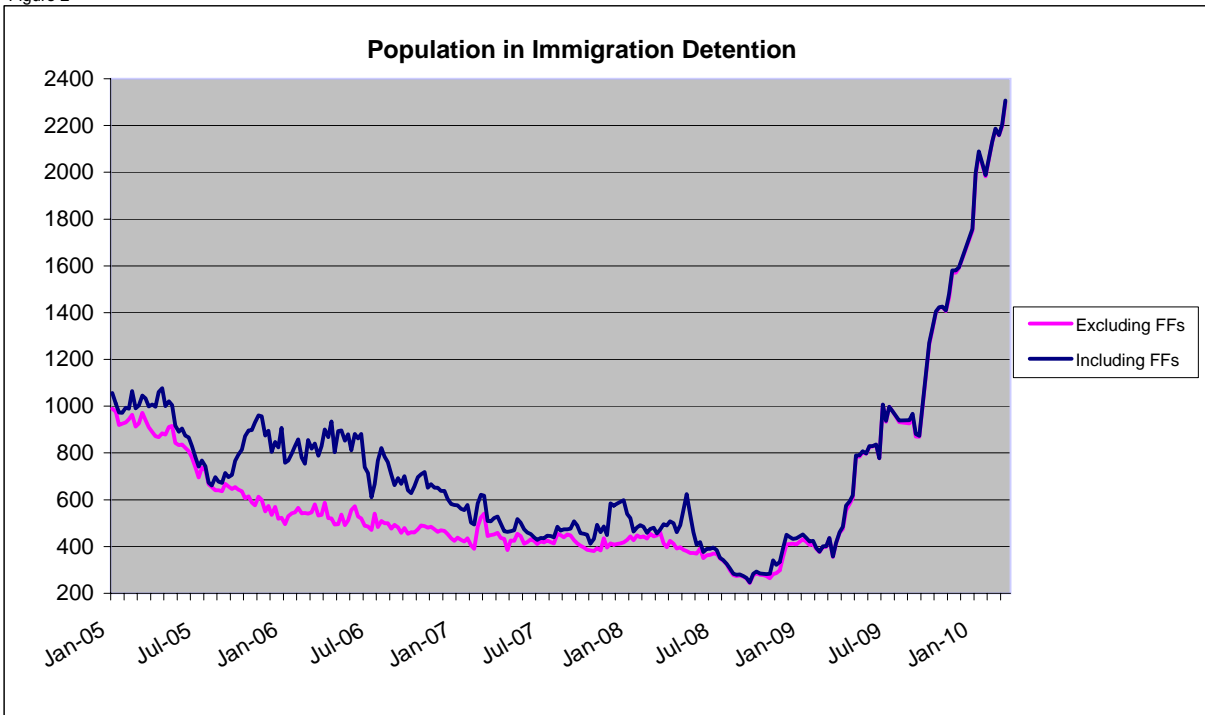
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 5/03/10
Villawood IDC	113	19		132	- 13
Northern IDC (Darwin)	48			48	+ 7
Maribyrnong IDC	42	13		55	+ 14
Perth IDC	30			30	+ 1
Christmas Island IDC	1546			1546	+ 42
<b>Total in IDCs</b>	<b>1779</b>	<b>32</b>	<b>0</b>	<b>1811</b>	<b>+ 51</b>
Sydney Immigration Residential Housing	15	3	2	20	- 3
Perth Immigration Residential Housing	8	3	6	17	+ 5
Brisbane Immigration Transit Accommodation	11	14	14	39	+ 16
Melbourne Immigration Transit Accommodation	6	7	30	43	+ 11
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>40</b>	<b>27</b>	<b>52</b>	<b>119</b>	<b>+ 29</b>
Community Detention <sup>2</sup> (Mainland)	13	1	6	20	0
Community Detention (Christmas Island)	2	2	3	7	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	18		15	33	+ 4
Alternative Temporary Detention in the Community (Christmas Island)	118	47	152	317	+ 20
Restricted on Board Vessels in Port				0	- 1
<b>Total</b>	<b>1970</b>	<b>109</b>	<b>228</b>	<b>2307</b>	<b>+ 103</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

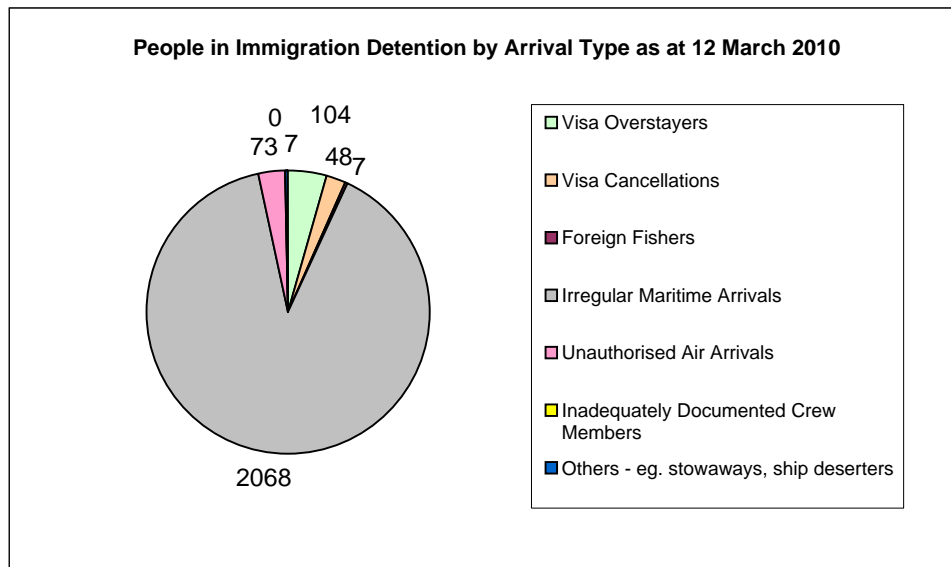
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 12 March 2010 there were 152 people (about 7 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 12 March 2010 was 2141, representing about 93 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 12 March 2010 there were 1219 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 38 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 25 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 39 people who had their protection visa application refused and 986 undergoing RSA processing.

Figure 4

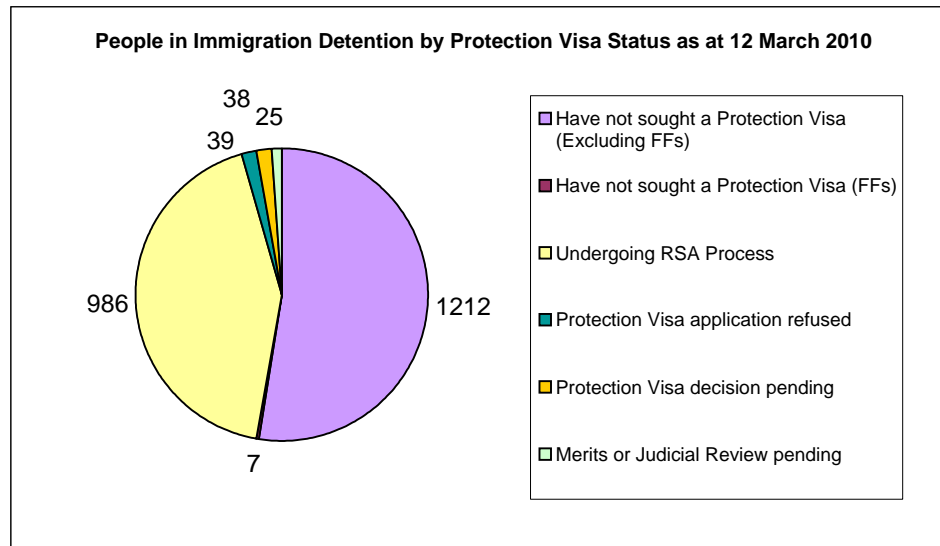


Figure 5

Location of people in immigration detention as at 12 March 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	263
Christmas Island IDC	1546
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1809</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	37
Immigration Transit Accommodation	82
Alternative Temporary Detention in the Community	345
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>464</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	20
Community Detention, Christmas Island	7
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	2
Alternative Temporary Detention in the Community	5
<b>Total FFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2307</b>

Figure 6

People in immigration detention by nationality as at 12 March 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	785	29	104	17	935
Sri Lanka	549	15	12	7	583
Iraq	163	14	20	14	211
Indonesia	84	1	23		108
Iran	73	7	7	3	90
China, Peoples Republic Of	69	20			89
Vietnam	14	3			17
Burma	13		1		14
Malaysia	11	3			14
Palestinian Authority	5	2	6	1	14
Other	204	15	9	4	232
<b>Total</b>	<b>1970</b>	<b>109</b>	<b>182</b>	<b>46</b>	<b>2307</b>

Figure 7

Children in immigration detention as at 12 March 2010	
Type	Total
Immigration Residential Housing	8
Immigration Transit Accommodation	44
Alternative Temporary Detention in the Community	167
Community Detention	9
<b>Total</b>	<b>228</b>

As at 12 March 2010, there were 228 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 167 were in alternative temporary detention in the community, eight were in immigration residential housing and 44 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 12 March 2010		
Period Detained	Total	% of Total
7 days or less	198	8.6%
1 week - 1 month	390	16.9%
1 month - 3 months	887	38.4%
3 months - 6 months	574	24.9%
6 months - 12 months	218	9.4%
12 months - 18 months	15	0.7%
18 months - 2 years	7	0.3%
Greater than 2 years	18	0.8%
<b>Total</b>	<b>2307</b>	<b>100%</b>

Of the 2307 people in immigration detention as at 12 March 2010, 1475 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 26 March 2010

As at 26 March 2010, there were 2505 people in immigration detention, including 537 in immigration detention on the mainland and 1968 in immigration detention on Christmas Island.

Of the 537 people in immigration detention on the mainland, 123 were children (aged under 18 years) - six were detained in the community under residence determinations, 20 were in alternative temporary detention in the community, 13 were in immigration residential housing and 84 were in immigration transit accommodation.

Of the 1968 people in immigration detention on Christmas Island, 122 were children (aged under 18 years) - three were detained in the community under residence determinations and 119 were in alternative temporary detention in the community.

Figure 1

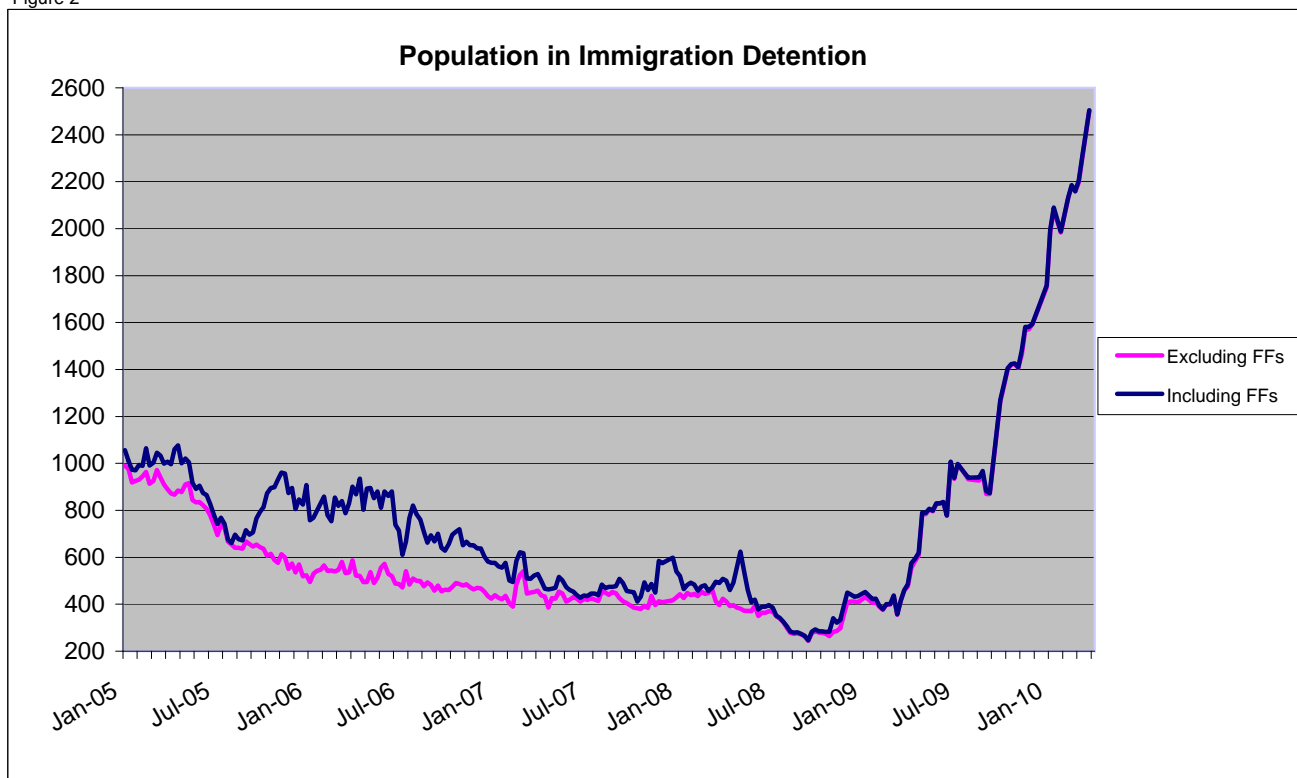
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 12/03/10
Villawood IDC	118	17		135	+ 3
Northern IDC (Darwin)	63			63	+ 15
Maribyrnong IDC	50	17		67	+ 12
Perth IDC	49			49	+ 19
Christmas Island IDC	1577			1577	+ 31
<b>Total in IDCs</b>	<b>1857</b>	<b>34</b>	<b>0</b>	<b>1891</b>	<b>+ 80</b>
Sydney Immigration Residential Housing	15	2	2	19	- 1
Perth Immigration Residential Housing	5	4	11	20	+ 3
Brisbane Immigration Transit Accommodation	14	16	41	71	+ 32
Melbourne Immigration Transit Accommodation	6	5	43	54	+ 11
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>40</b>	<b>27</b>	<b>97</b>	<b>164</b>	<b>+ 45</b>
Community Detention <sup>2</sup> (Mainland)	12	1	6	19	- 1
Community Detention (Christmas Island)	2	2	3	7	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	18	1	20	39	+ 6
Alternative Temporary Detention in the Community (Christmas Island)	197	68	119	384	+ 67
Restricted on Board Vessels in Port	1			1	+ 1
<b>Total</b>	<b>2127</b>	<b>133</b>	<b>245</b>	<b>2505</b>	<b>+ 198</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

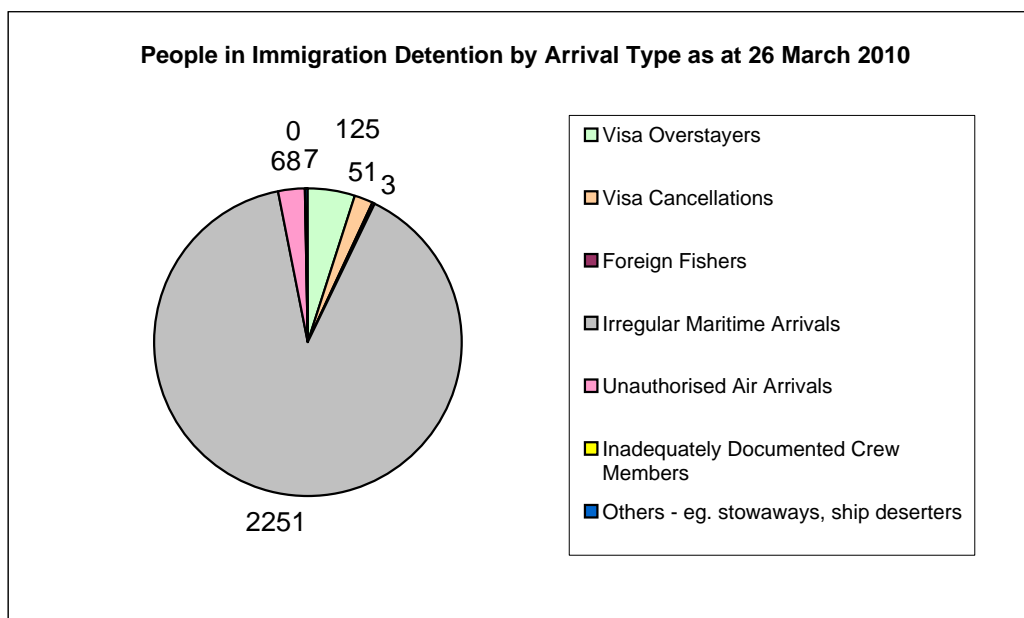
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 26 March 2010 there were 176 people (about 7 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 26 March 2010 was 2319, representing about 93 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 26 March 2010 there were 1318 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 37 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 31 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 38 people who had their protection visa application refused and 1081 undergoing RSA processing.

Figure 4

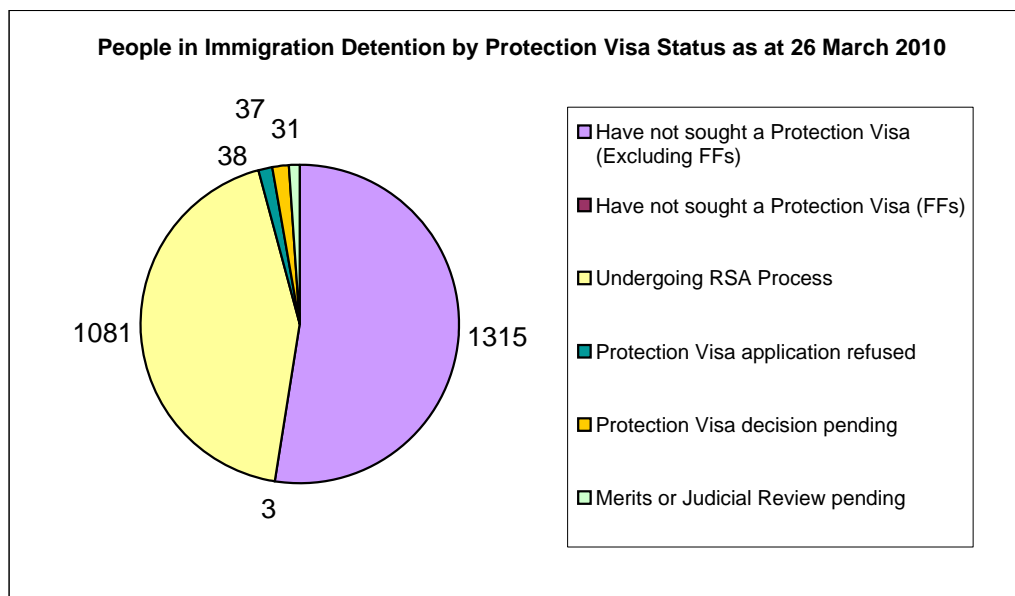


Figure 5

Location of people in immigration detention as at 26 March 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	314
Christmas Island IDC	1577
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1891</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	39
Immigration Transit Accommodation	125
Alternative Temporary Detention in the Community	420
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>585</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	19
Community Detention, Christmas Island	7
<b>Total in Community Detention Arrangements</b>	<b>26</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	3
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2505</b>

Figure 6

People in immigration detention by nationality as at 26 March 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	843	27	106	16	992
Sri Lanka	615	27	16	13	671
Iraq	162	16	20	16	214
China, Peoples Republic Of	83	29			112
Indonesia	85		22		107
Iran	76	12	9	4	101
Burma	36		1		37
Vietnam	13	3			16
Palestinian Authority	5	2	6	1	14
Nigeria	10		2		12
Other	199	17	8	5	229
<b>Total</b>	<b>2127</b>	<b>133</b>	<b>190</b>	<b>55</b>	<b>2505</b>

Figure 7

Children in immigration detention as at 26 March 2010	
Type	Total
Immigration Residential Housing	13
Immigration Transit Accommodation	84
Alternative Temporary Detention in the Community	139
Community Detention	9
<b>Total</b>	<b>245</b>

As at 26 March 2010, there were 245 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 139 were in alternative temporary detention in the community, 13 were in immigration residential housing and 84 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 26 March 2010		
Period Detained	Total	% of Total
7 days or less	188	7.5%
1 week - 1 month	564	22.5%
1 month - 3 months	894	35.7%
3 months - 6 months	447	17.8%
6 months - 12 months	364	14.5%
12 months - 18 months	23	0.9%
18 months - 2 years	6	0.2%
Greater than 2 years	19	0.8%
<b>Total</b>	<b>2505</b>	<b>100%</b>

Of the 2505 people in immigration detention as at 26 March 2010, 1646 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 2 April 2010

As at 2 April 2010, there were 2686 people in immigration detention, including 618 in immigration detention on the mainland and 2068 in immigration detention on Christmas Island.

Of the 618 people in immigration detention on the mainland, 109 were children (aged under 18 years) - six were detained in the community under residence determinations, 19 were in alternative temporary detention in the community, 14 were in immigration residential housing and 70 were in immigration transit accommodation.

Of the 2068 people in immigration detention on Christmas Island, 163 were children (aged under 18 years) - three were detained in the community under residence determinations and 160 were in alternative temporary detention in the community.

Figure 1

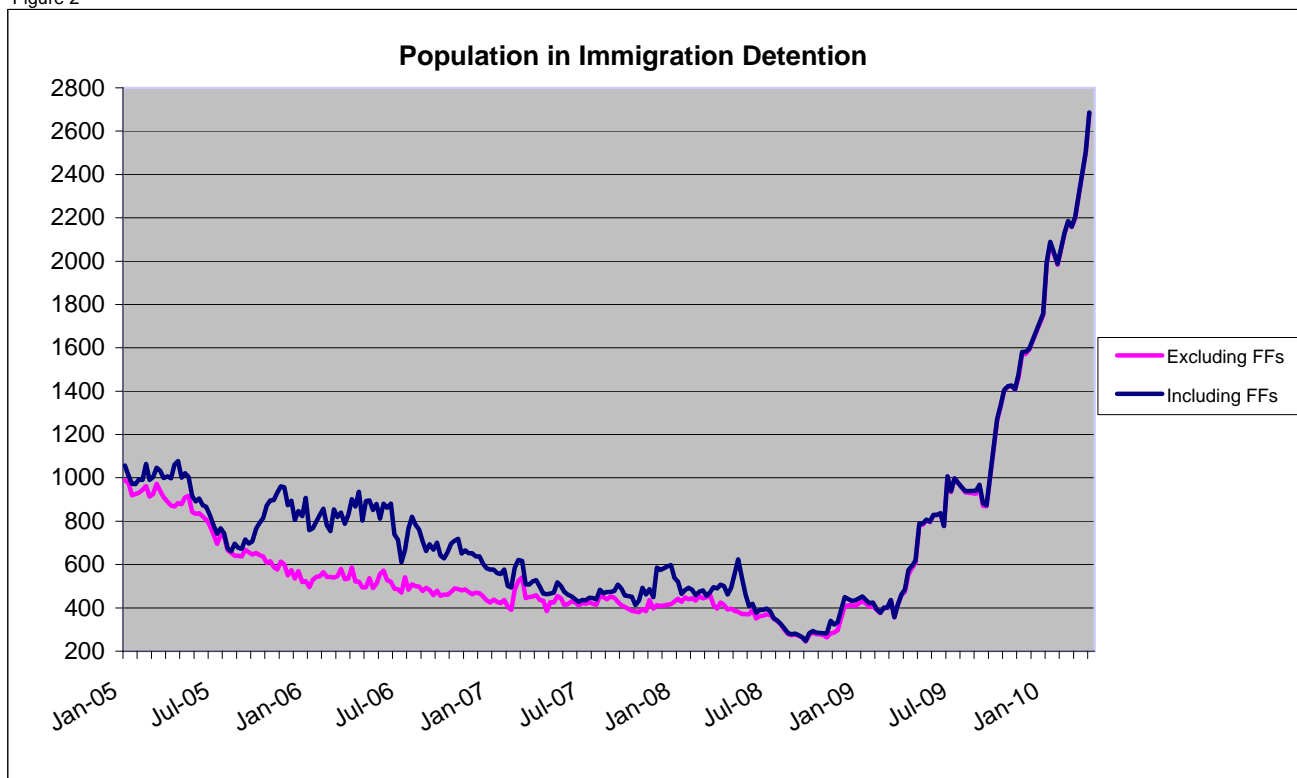
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 26/03/10
Villawood IDC	213	20		233	+ 98
Northern IDC (Darwin)	74			74	+ 11
Maribyrnong IDC	50	16		66	- 1
Perth IDC	47			47	- 2
Christmas Island IDC	1550			1550	- 27
<b>Total in IDCs</b>	<b>1934</b>	<b>36</b>	<b>0</b>	<b>1970</b>	<b>+ 79</b>
Sydney Immigration Residential Housing	14	2	2	18	- 1
Perth Immigration Residential Housing	4	4	12	20	0
Brisbane Immigration Transit Accommodation	7	9	34	50	- 21
Melbourne Immigration Transit Accommodation	8	6	36	50	- 4
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>33</b>	<b>21</b>	<b>84</b>	<b>138</b>	<b>- 26</b>
Community Detention <sup>2</sup> (Mainland)	13	1	6	20	+ 1
Community Detention (Christmas Island)	2	2	3	7	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	20	1	19	40	+ 1
Alternative Temporary Detention in the Community (Christmas Island)	261	90	160	511	+ 127
Restricted on Board Vessels in Port				0	- 1
<b>Total</b>	<b>2263</b>	<b>151</b>	<b>272</b>	<b>2686</b>	<b>+ 181</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

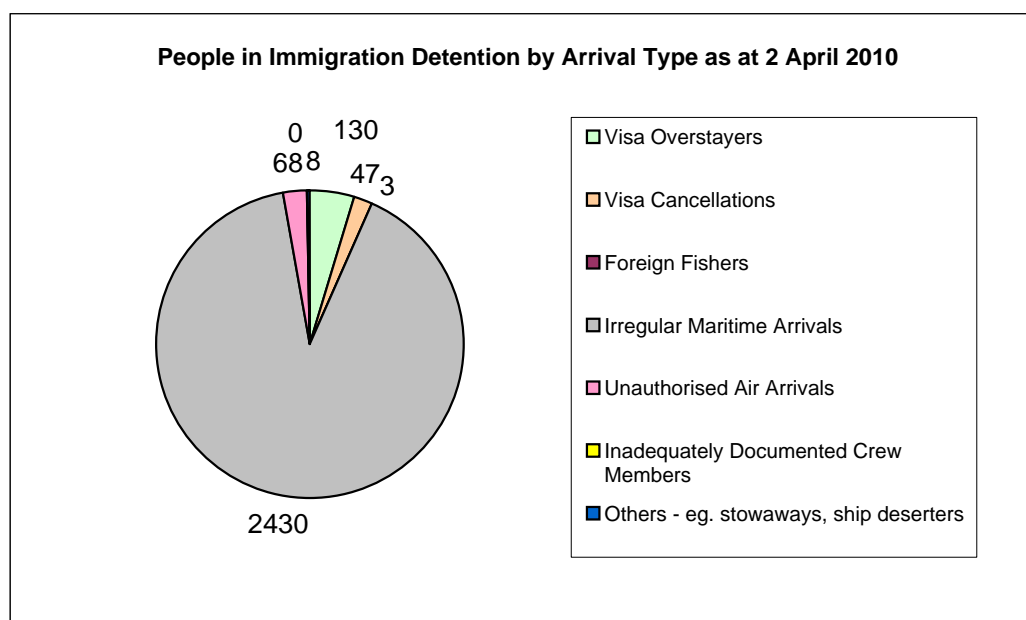
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 2 April 2010 there were 177 people (about 7 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 2 April 2010 was 2498, representing about 93 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 2 April 2010 there were 1455 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 37 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 33 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 35 people who had their protection visa application refused and 1126 undergoing RSA processing.

Figure 4

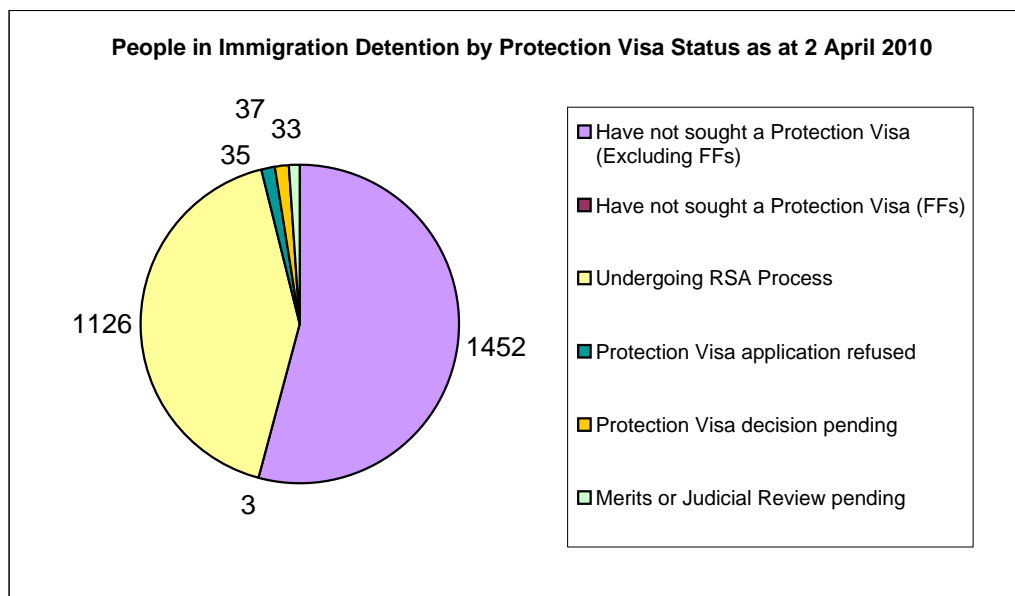


Figure 5

Location of people in immigration detention as at 2 April 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	418
Christmas Island IDC	1550
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1968</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	38
Immigration Transit Accommodation	100
Alternative Temporary Detention in the Community	550
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>688</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	20
Community Detention, Christmas Island	7
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	2
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2686</b>

Figure 6

People in immigration detention by nationality as at 2 April 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	907	23	114	15	1059
Sri Lanka	606	26	15	13	660
Iraq	157	17	19	16	209
Indonesia	103		20		123
China, Peoples Republic Of	90	30			120
Iran	86	15	12	3	116
Burma	36				36
Vietnam	12	3			15
Palestinian Authority	5	2	6	1	14
Nigeria	10		2		12
Other	251	35	20	16	322
<b>Total</b>	<b>2263</b>	<b>151</b>	<b>208</b>	<b>64</b>	<b>2686</b>

Figure 7

Children in immigration detention as at 2 April 2010	
Type	Total
Immigration Residential Housing	14
Immigration Transit Accommodation	70
Alternative Temporary Detention in the Community	179
Community Detention	9
<b>Total</b>	<b>272</b>

As at 2 April 2010, there were 272 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 179 were in alternative temporary detention in the community, 14 were in immigration residential housing and 70 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 2 April 2010		
Period Detained	Total	% of Total
7 days or less	339	12.6%
1 week - 1 month	496	18.5%
1 month - 3 months	1038	38.6%
3 months - 6 months	387	14.4%
6 months - 12 months	377	14.0%
12 months - 18 months	25	0.9%
18 months - 2 years	6	0.2%
Greater than 2 years	18	0.7%
<b>Total</b>	<b>2686</b>	<b>100%</b>

Of the 2686 people in immigration detention as at 2 April 2010, 1873 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 29 January 2010

As at 29 January 2010, there were 1988 people in immigration detention, including 392 in immigration detention on the mainland and 1596 in immigration detention on Christmas Island.

Of the 392 people in immigration detention on the mainland, 58 were children (aged under 18 years) - six were detained in the community under residence determinations, 15 were in alternative temporary detention in the community, five were in immigration residential housing and 32 were in immigration transit accommodation.

Of the 1596 people in immigration detention on Christmas Island, 115 were children (aged under 18 years) - three were detained in the community under residence determinations and 112 were in alternative temporary detention in the community.

Figure 1

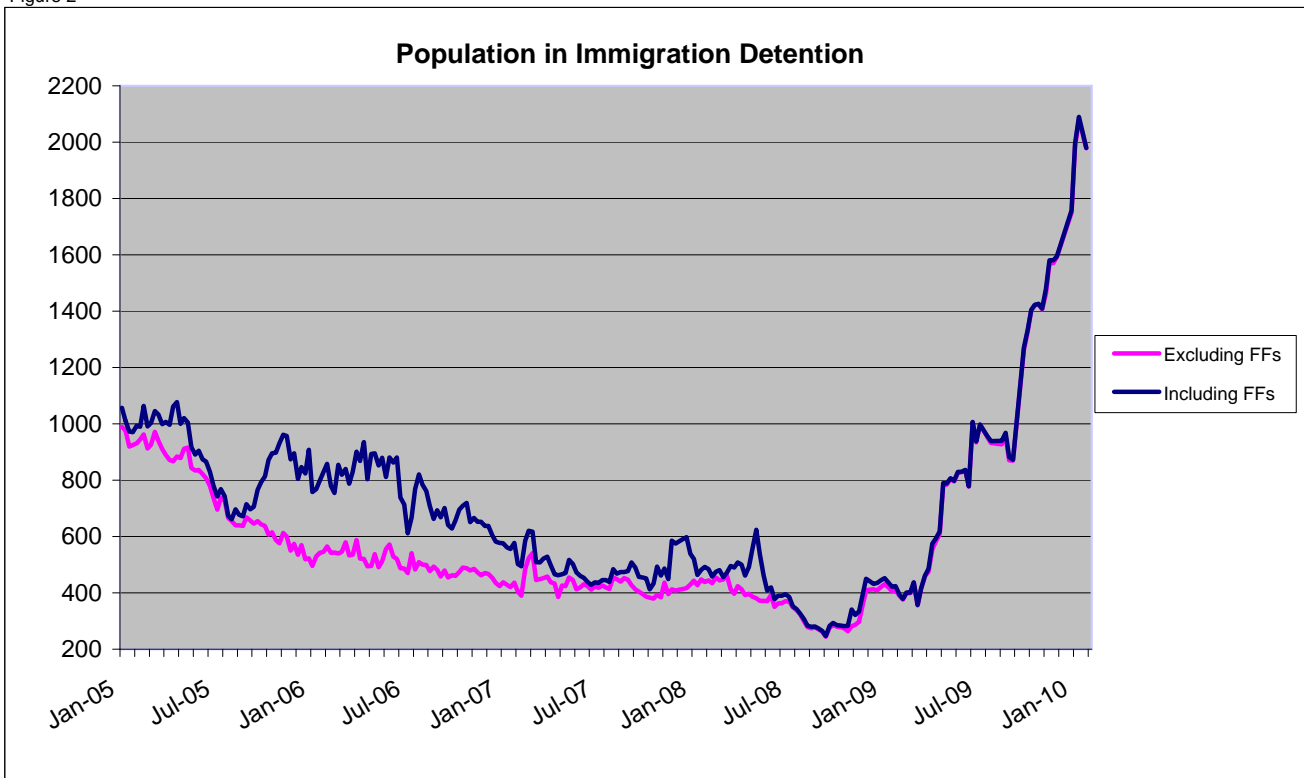
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 22/01/10
Villawood IDC (358)	131	9		140	+ 9
Northern IDC (Darwin) (382)	43			43	- 1
Maribyrnong IDC (70)	48	13		61	+ 10
Perth IDC (27)	28	1		29	- 6
Christmas Island IDC (400)	1303			1303	- 49
<b>Total in IDCs (1237)</b>	<b>1553</b>	<b>23</b>	<b>0</b>	<b>1576</b>	<b>- 37</b>
Sydney Immigration Residential Housing (34)	17	6	3	26	+ 6
Perth Immigration Residential Housing (11)	7	2	2	11	- 1
Brisbane Immigration Transit Accommodation (29)		2	19	21	+ 1
Melbourne Immigration Transit Accommodation (30)	2		13	15	- 16
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>26</b>	<b>10</b>	<b>37</b>	<b>73</b>	<b>- 10</b>
Community Detention <sup>2</sup> (Mainland)	11	1	6	18	0
Community Detention (Christmas Island)	3	2	3	8	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	12	1	15	28	- 12
Alternative Temporary Detention in the Community (Christmas Island)	118	55	112	285	+ 9
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>1723</b>	<b>92</b>	<b>173</b>	<b>1988</b>	<b>- 50</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

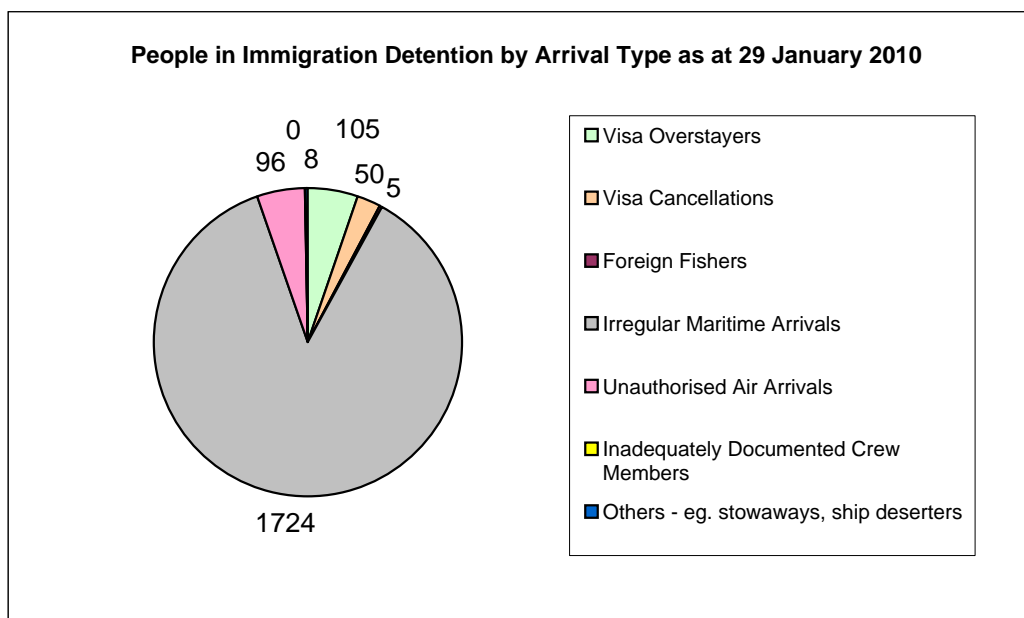
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 29 January 2010 there were 155 people (about 8 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 29 January 2010 was 1820, representing about 92 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 29 January 2010 there were 789 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 45 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 38 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 35 people who had their protection visa application refused. There were 1081 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

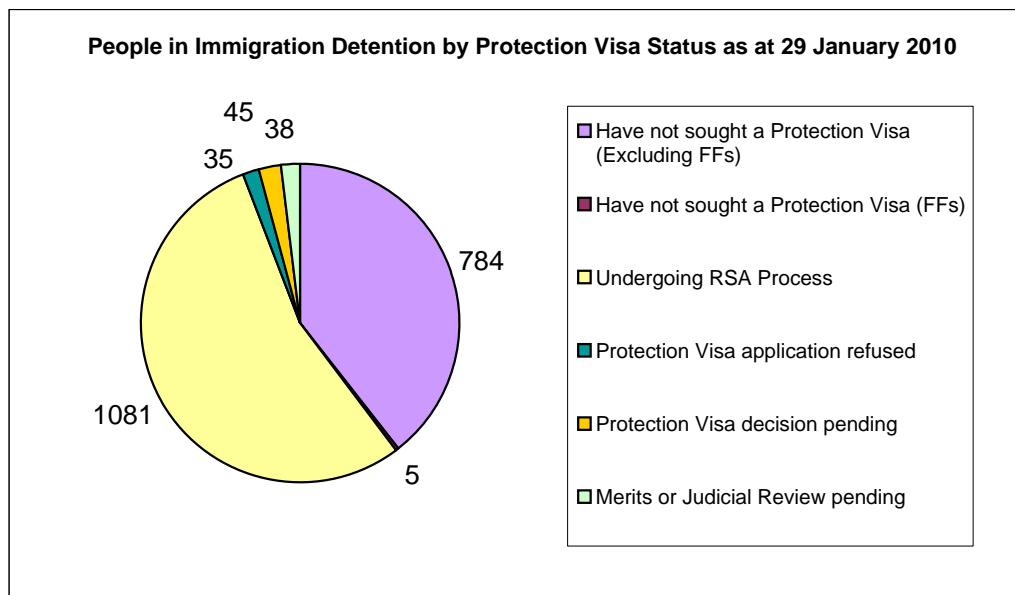


Figure 5

Location of people in immigration detention as at 29 January 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	272
Christmas Island IDC	1303
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1575</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	37
Immigration Transit Accommodation	36
Alternative Temporary Detention in the Community	309
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>382</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	18
Community Detention, Christmas Island	8
<b>Total in Community Detention Arrangements</b>	<b>26</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	1
Alternative Temporary Detention in the Community	4
<b>Total FFs</b>	<b>5</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>1988</b>

Figure 6

People in immigration detention by nationality as at 29 January 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	630	20	92	12	754
Sri Lanka	488	12	11	4	515
Iraq	133	10	14	3	160
Iran	112	11	6	2	131
China, Peoples Republic Of	86	13			99
Indonesia	70	1	16		87
Burma	36		1		37
Malaysia	15	7			22
Vietnam	15	3			18
Pakistan	11				11
Other	127	15	8	4	154
<b>Total</b>	<b>1723</b>	<b>92</b>	<b>148</b>	<b>25</b>	<b>1988</b>

Figure 7

Children in immigration detention as at 29 January 2010	
Type	Total
Immigration Residential Housing	5
Immigration Transit Accommodation	32
Alternative Temporary Detention in the Community	127
Community Detention	9
<b>Total</b>	<b>173</b>

As at 29 January 2010, there were 173 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 127 were in alternative temporary detention in the community, five were in immigration residential housing and 32 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 29 January 2010		
Period Detained	Total	% of Total
7 days or less	105	5.3%
1 week - 1 month	437	22.0%
1 month - 3 months	808	40.6%
3 months - 6 months	425	21.4%
6 months - 12 months	167	8.4%
12 months - 18 months	15	0.8%
18 months - 2 years	10	0.5%
Greater than 2 years	21	1.1%
<b>Total</b>	<b>1988</b>	<b>100%</b>

Of the 1988 people immigration detention as at 29 January 2010, 1350 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Community and Detention Services Division, DIAC - As at 16 April 2010*

As at 16 April 2010, there were 2968 people in immigration detention, including 676 in immigration detention on the mainland and 2292 in immigration detention on Christmas Island.

Of the 676 people in immigration detention on the mainland, 107 were children (aged under 18 years) - four were detained in the community under residence determinations, 23 were in alternative temporary detention in the community, 16 were in immigration residential housing and 64 were in immigration transit accommodation.

Of the 2292 people in immigration detention on Christmas Island, 210 were children (aged under 18 years) - three were detained in the community under residence determinations and 207 were in alternative temporary detention in the community.

Figure 1

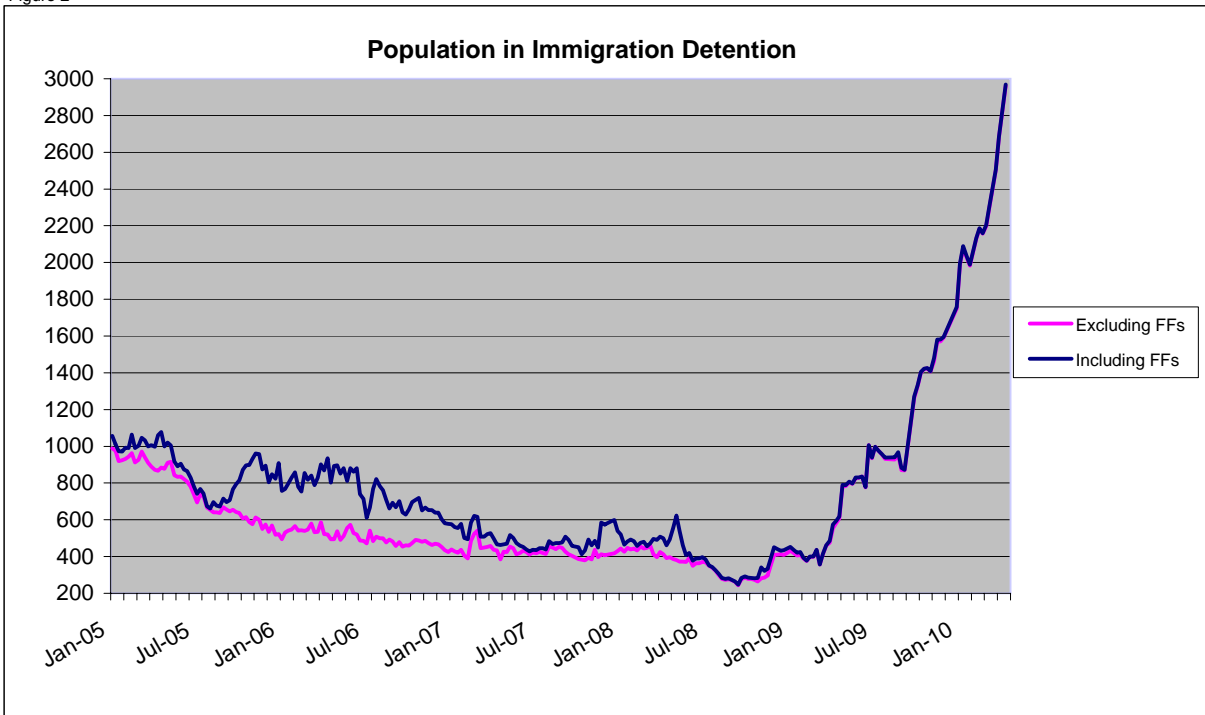
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 2/04/10
Villawood IDC	246	21		267	+ 34
Northern IDC (Darwin)	86			86	+ 12
Maribyrnong IDC	43	15		58	- 8
Perth IDC	50	2		52	+ 5
Christmas Island IDC	1697			1697	+ 147
<b>Total in IDCs</b>	<b>2122</b>	<b>38</b>	<b>0</b>	<b>2160</b>	<b>+ 190</b>
Sydney Immigration Residential Housing	14	2	4	20	+ 2
Perth Immigration Residential Housing	4	3	12	19	- 1
Brisbane Immigration Transit Accommodation	10	10	33	53	+ 3
Melbourne Immigration Transit Accommodation	7	7	31	45	- 5
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>35</b>	<b>22</b>	<b>80</b>	<b>137</b>	<b>- 1</b>
Community Detention <sup>2</sup> (Mainland)	10		4	14	- 6
Community Detention (Christmas Island)	2	2	3	7	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	39		23	62	+ 22
Alternative Temporary Detention in the Community (Christmas Island)	287	94	207	588	+ 77
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>2495</b>	<b>156</b>	<b>317</b>	<b>2968</b>	<b>+ 282</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

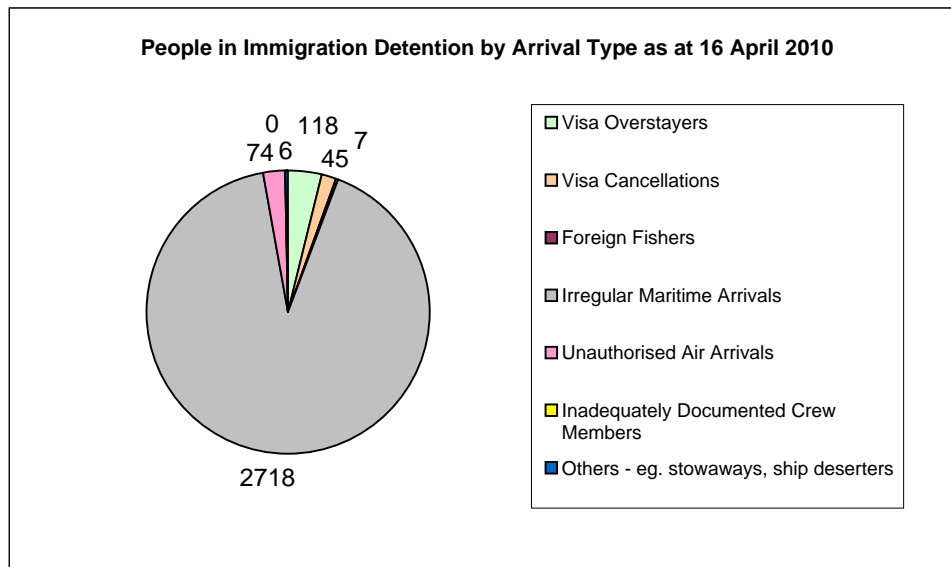
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 16 April 2010 there were 163 people (about 5 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 16 April 2010 was 2792, representing about 94 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 16 April 2010 there were 1575 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 85 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 35 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 28 people who had their protection visa application refused and 1245 undergoing RSA processing.

Figure 4

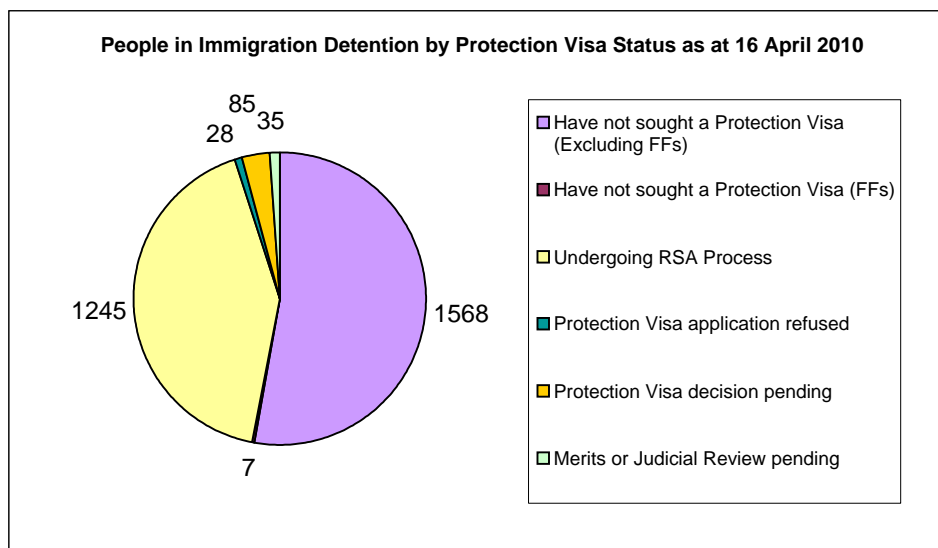


Figure 5

Location of people in immigration detention as at 16 April 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	458
Christmas Island IDC	1697
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2155</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	39
Immigration Transit Accommodation	98
Alternative Temporary Detention in the Community	648
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>785</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	14
Community Detention, Christmas Island	7
<b>Total in Community Detention Arrangements</b>	<b>21</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	5
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2968</b>

Figure 6

People in immigration detention by nationality as at 16 April 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1100	27	141	22	1290
Sri Lanka	577	26	15	13	631
Iraq	166	17	18	16	217
Indonesia	132		20		152
Iran	98	16	16	3	133
China, Peoples Republic Of	77	30			107
Burma	37	1	1	1	40
Vietnam	14	3			17
New Zealand	16				16
Palestinian Authority	5	2	6	1	14
Other	273	34	25	19	351
<b>Total</b>	<b>2495</b>	<b>156</b>	<b>242</b>	<b>75</b>	<b>2968</b>

Figure 7

Children in immigration detention as at 16 April 2010	
Type	Total
Immigration Residential Housing	16
Immigration Transit Accommodation	64
Alternative Temporary Detention in the Community	230
Community Detention	7
<b>Total</b>	<b>317</b>

As at 16 April 2010, there were 317 children (aged under 18 years) in immigration detention. Seven were detained in the community under residence determinations, 230 were in alternative temporary detention in the community, 16 were in immigration residential housing and 64 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 16 April 2010		
Period Detained	Total	% of Total
7 days or less	360	12.1%
1 week - 1 month	637	21.5%
1 month - 3 months	1009	34.0%
3 months - 6 months	548	18.5%
6 months - 12 months	367	12.4%
12 months - 18 months	25	0.8%
18 months - 2 years	3	0.1%
Greater than 2 years	19	0.6%
<b>Total</b>	<b>2968</b>	<b>100%</b>

Of the 2968 people in immigration detention as at 16 April 2010, 2006 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 23 April 2010

As at 23 April 2010, there were 3004 people in immigration detention, including 1001 in immigration detention on the mainland and 2003 in immigration detention on Christmas Island.

Of the 1001 people in immigration detention on the mainland, 175 were children (aged under 18 years) - four were detained in the community under residence determinations, 20 were in alternative temporary detention in the community, 77 were in immigration residential housing and 74 were in immigration transit accommodation.

Of the 2003 people in immigration detention on Christmas Island, 167 were children (aged under 18 years) - three were detained in the community under residence determinations and 164 were in alternative temporary detention in the community.

Figure 1

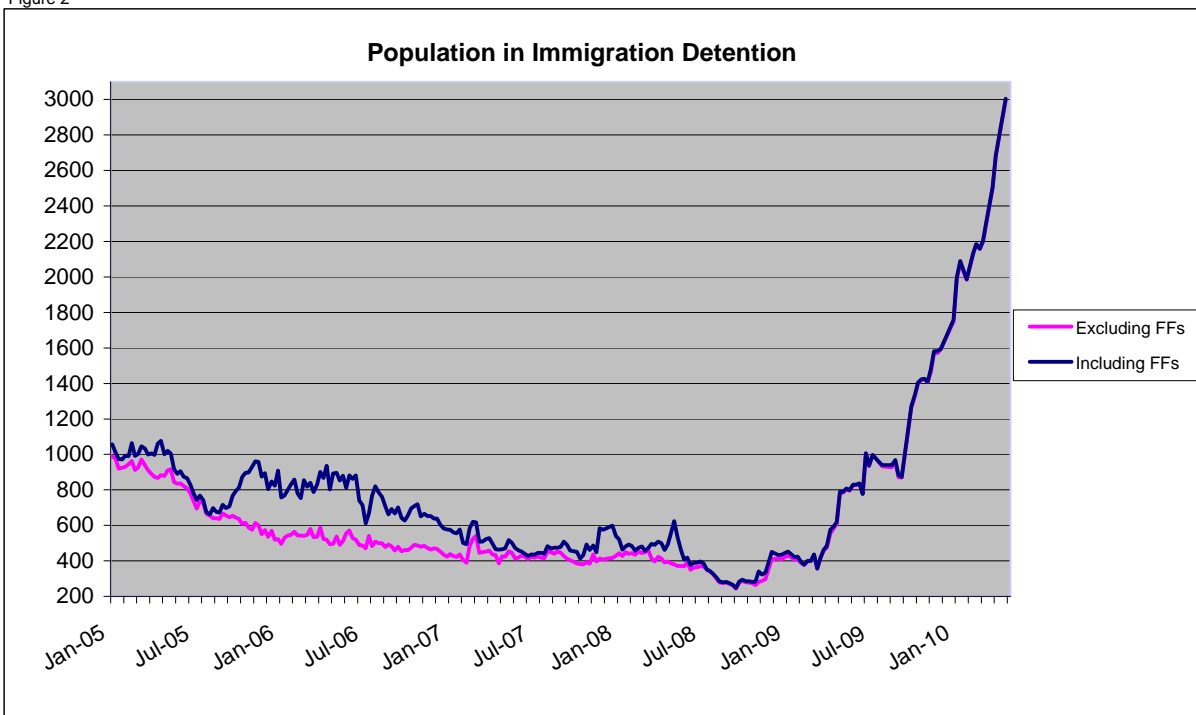
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 16/04/10
Villawood IDC	244	22		266	- 1
Northern IDC (Darwin)	349			349	+ 263
Maribyrnong IDC	48	15		63	+ 5
Perth IDC	44			44	- 8
Christmas Island IDC	1464			1464	- 233
<b>Total in IDCs</b>	<b>2149</b>	<b>37</b>	<b>0</b>	<b>2186</b>	<b>+ 26</b>
Sydney Immigration Residential Housing	14	3	5	22	+ 2
Perth Immigration Residential Housing	2	4	12	18	- 1
Port Augusta Immigration Residential Housing			60	60	+ 60
Brisbane Immigration Transit Accommodation	16	20	28	64	+ 11
Melbourne Immigration Transit Accommodation	7	1	46	54	+ 9
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>39</b>	<b>28</b>	<b>151</b>	<b>218</b>	<b>+ 81</b>
Community Detention <sup>2</sup> (Mainland)	10	1	4	15	+ 1
Community Detention (Christmas Island)	2	1	3	6	- 1
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	26		20	46	- 16
Alternative Temporary Detention in the Community (Christmas Island)	274	95	164	533	- 55
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>2500</b>	<b>162</b>	<b>342</b>	<b>3004</b>	<b>+ 36</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

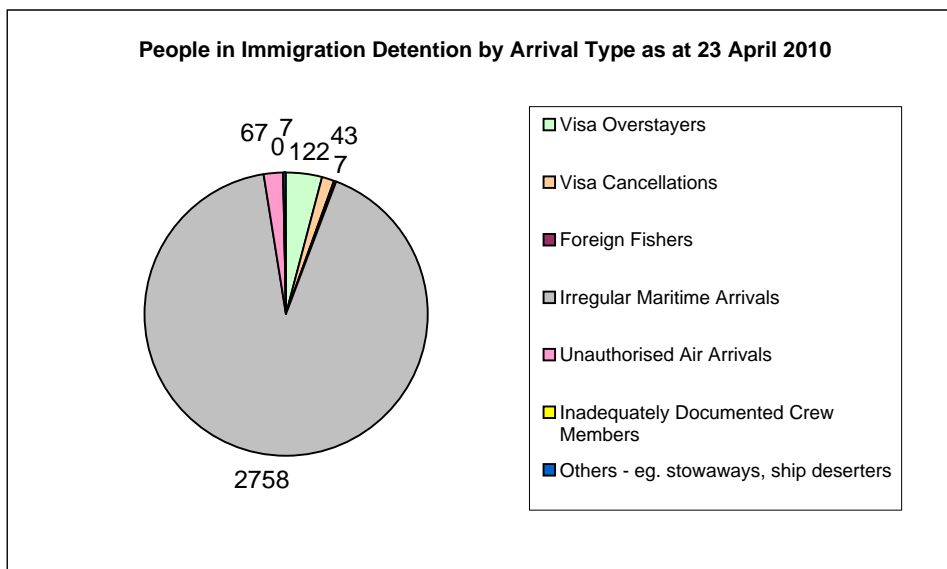
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 23 April 2010 there were 165 people (about 5 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 23 April 2010 was 2825, representing about 94 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 23 April 2010 there were 1611 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 83 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 32 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 32 people who had their protection visa application refused and 1246 undergoing RSA processing.

Figure 4

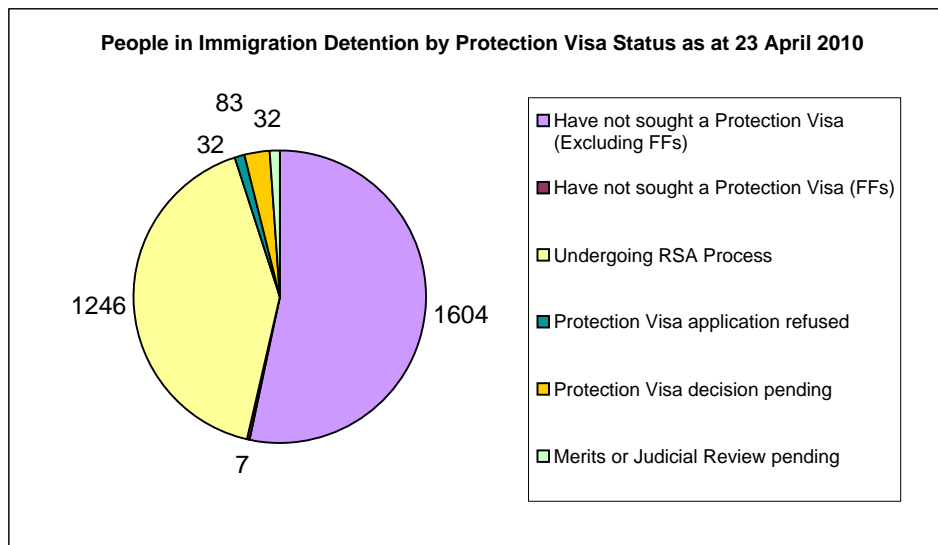


Figure 5

Location of people in immigration detention as at 23 April 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	717
Christmas Island IDC	1464
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2181</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	100
Immigration Transit Accommodation	118
Alternative Temporary Detention in the Community	577
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>795</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	15
Community Detention, Christmas Island	6
<b>Total in Community Detention Arrangements</b>	<b>21</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	5
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>3004</b>

Figure 6

People in immigration detention by nationality as at 23 April 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1113	26	155	17	1311
Sri Lanka	569	26	16	13	624
Iraq	161	16	18	16	211
Indonesia	135		22		157
Iran	96	19	23	4	142
China, Peoples Republic Of	74	27			101
Burma	47	1	1	1	50
Vietnam	14	4			18
Palestinian Authority	6	2	6	1	15
New Zealand	13				13
Other	272	41	27	22	362
<b>Total</b>	<b>2500</b>	<b>162</b>	<b>268</b>	<b>74</b>	<b>3004</b>

Figure 7

Children in immigration detention as at 23 April 2010	
Type	Total
Immigration Residential Housing	77
Immigration Transit Accommodation	74
Alternative Temporary Detention in the Community	184
Community Detention	7
<b>Total</b>	<b>342</b>

As at 23 April 2010, there were 342 children (aged under 18 years) in immigration detention. Seven were detained in the community under residence determinations, 184 were in alternative temporary detention in the community, 77 were in immigration residential housing and 74 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 23 April 2010		
Period Detained	Total	% of Total
7 days or less	204	6.8%
1 week - 1 month	756	25.2%
1 month - 3 months	1114	37.1%
3 months - 6 months	490	16.3%
6 months - 12 months	390	13.0%
12 months - 18 months	27	0.9%
18 months - 2 years	3	0.1%
Greater than 2 years	20	0.7%
<b>Total</b>	<b>3004</b>	<b>100%</b>

Of the 3004 people in immigration detention as at 23 April 2010, 2074 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 7 May 2010

As at 7 May 2010, there were 3209 people in immigration detention, including 1126 in immigration detention on the mainland and 2083 in immigration detention on Christmas Island.

Of the 1126 people in immigration detention on the mainland, 209 were children (aged under 18 years) - four were detained in the community under residence determinations, 58 were in alternative temporary detention in the community, 77 were in immigration residential housing and 70 were in immigration transit accommodation.

Of the 2083 people in immigration detention on Christmas Island, 177 were children (aged under 18 years) - one was detained in the community under a residence determination and 176 were in alternative temporary detention in the community.

Figure 1

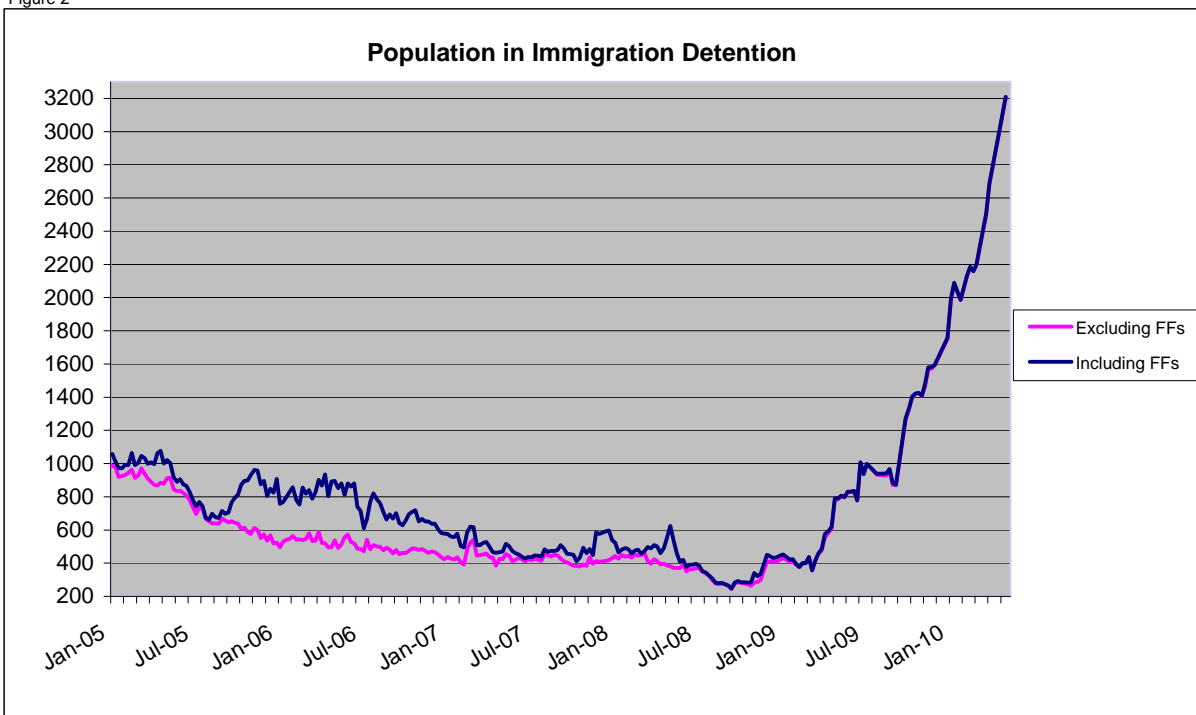
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 23/04/10
Villawood IDC	238	22		260	- 6
Northern IDC (Darwin)	413			413	+ 64
Maribyrnong IDC	47	18		65	+ 2
Perth IDC	41			41	- 3
Christmas Island IDC	1549			1549	+ 85
<b>Total in IDCs</b>	<b>2288</b>	<b>40</b>	<b>0</b>	<b>2328</b>	<b>+ 142</b>
Sydney Immigration Residential Housing	15	3	5	23	+ 1
Perth Immigration Residential Housing	2	4	12	18	0
Port Augusta Immigration Residential Housing			60	60	0
Brisbane Immigration Transit Accommodation	14	15	26	55	- 9
Melbourne Immigration Transit Accommodation	8	1	44	53	- 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>39</b>	<b>23</b>	<b>147</b>	<b>209</b>	<b>- 9</b>
Community Detention <sup>2</sup> (Mainland)	10	1	4	15	0
Community Detention (Christmas Island)	1	1	1	3	- 3
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	43	22	58	123	+ 77
Alternative Temporary Detention in the Community (Christmas Island)	273	82	176	531	- 2
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>2654</b>	<b>169</b>	<b>386</b>	<b>3209</b>	<b>+ 205</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

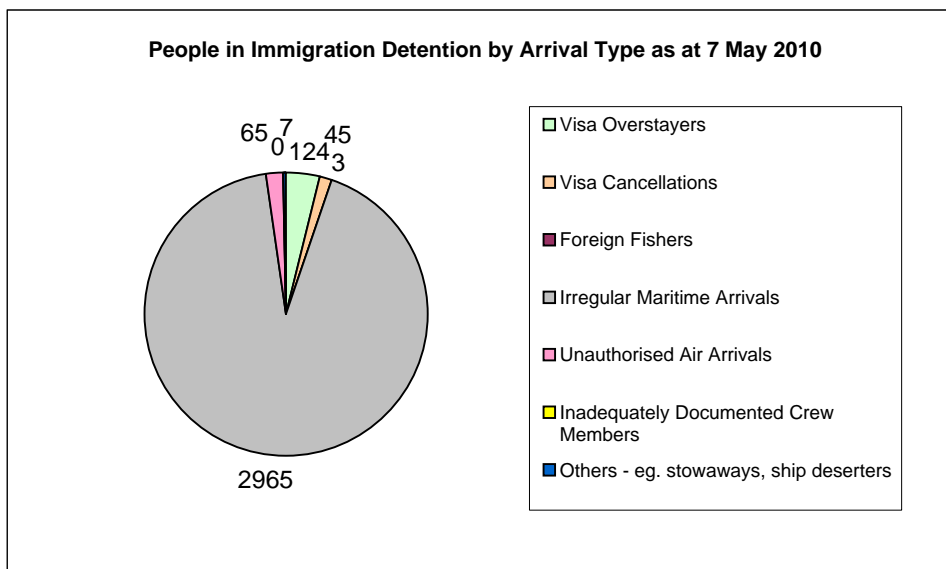
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 7 May 2010 there were 169 people (about 5 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 7 May 2010 was 3030, representing about 94 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 7 May 2010 there were 1739 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 89 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 29 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 35 people who had their protection visa application refused and 1317 undergoing RSA processing. There were 35 people who had their protection visa application refused and 1317 undergoing RSA processing.

Figure 4

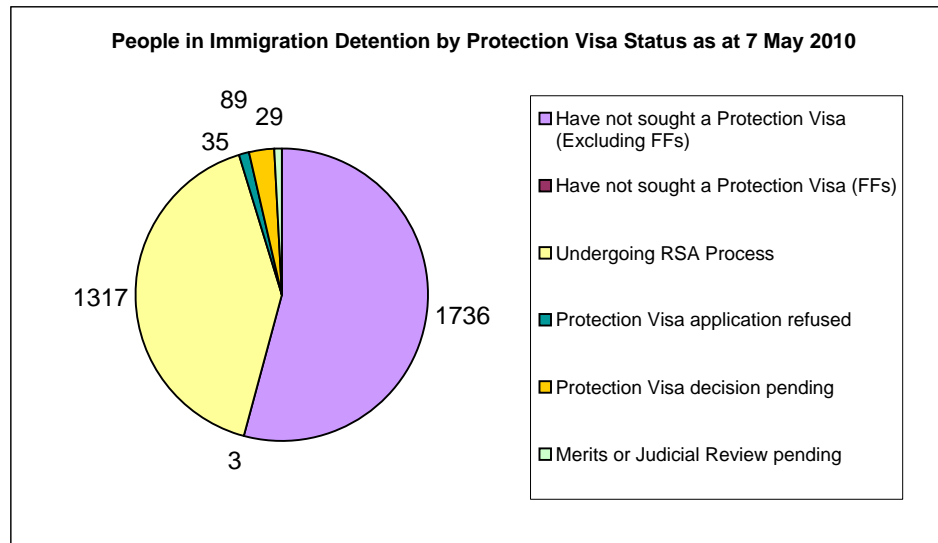


Figure 5

Location of people in immigration detention as at 7 May 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	777
Christmas Island IDC	1549
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2326</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	101
Immigration Transit Accommodation	108
Alternative Temporary Detention in the Community	653
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>862</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	15
Community Detention, Christmas Island	3
<b>Total in Community Detention Arrangements</b>	<b>18</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	2
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>3209</b>

Figure 6

People in immigration detention by nationality as at 7 May 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1265	28	192	17	1502
Sri Lanka	566	26	16	13	621
Iraq	157	16	17	16	206
Indonesia	143	4	24		171
Iran	99	19	25	7	150
China, Peoples Republic Of	66	27			93
Burma	47	1	1	1	50
Vietnam	13	3			16
Palestinian Authority	5	2	6	1	14
Pakistan	12				12
Other	281	43	27	23	374
<b>Total</b>	<b>2654</b>	<b>169</b>	<b>308</b>	<b>78</b>	<b>3209</b>

Figure 7

Children in immigration detention as at 7 May 2010	
Type	Total
Immigration Residential Housing	77
Immigration Transit Accommodation	70
Alternative Temporary Detention in the Community	234
Community Detention	5
<b>Total</b>	<b>386</b>

As at 7 May 2010, there were 386 children (aged under 18 years) in immigration detention. Five were detained in the community under residence determinations, 234 were in alternative temporary detention in the community, 77 were in immigration residential housing and 70 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 7 May 2010		
Period Detained	Total	% of Total
7 days or less	204	6.4%
1 week - 1 month	628	19.6%
1 month - 3 months	1198	37.3%
3 months - 6 months	729	22.7%
6 months - 12 months	397	12.4%
12 months - 18 months	24	0.7%
18 months - 2 years	5	0.2%
Greater than 2 years	24	0.7%
<b>Total</b>	<b>3209</b>	<b>100%</b>

Of the 3209 people in immigration detention as at 7 May 2010, 2030 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 14 May 2010

As at 14 May 2010, there were 3471 people in immigration detention, including 1179 in immigration detention on the mainland and 2292 in immigration detention on Christmas Island.

Of the 1179 people in immigration detention on the mainland, 226 were children (aged under 18 years) - four were detained in the community under residence determinations, 78 were in alternative temporary detention in the community, 78 were in immigration residential housing and 66 were in immigration transit accommodation.

Of the 2292 people in immigration detention on Christmas Island, 201 were children (aged under 18 years) - one was detained in the community under a residence determination and 200 were in alternative temporary detention in the community.

Figure 1

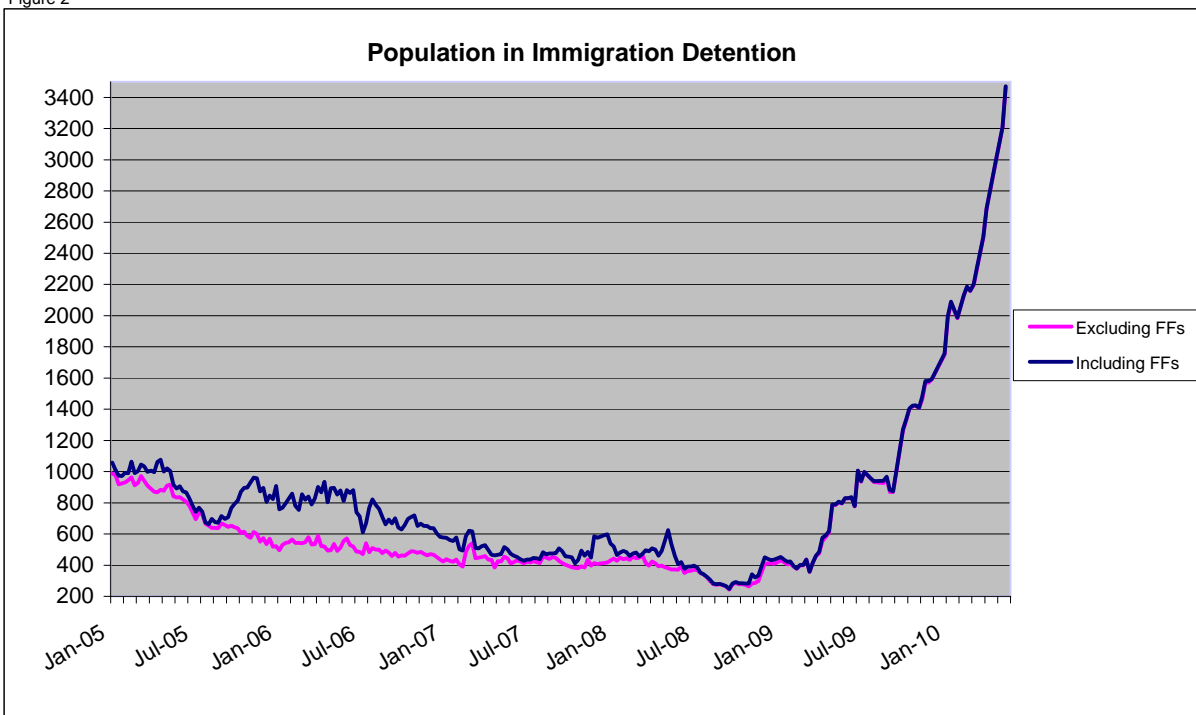
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 7/05/10
Villawood IDC	242	22		264	+ 4
Northern IDC (Darwin)	416			416	+ 3
Maribyrnong IDC	49	17		66	+ 1
Perth IDC	43	2		45	+ 4
Christmas Island IDC	1723			1723	+ 174
<b>Total in IDCs</b>	<b>2473</b>	<b>41</b>	<b>0</b>	<b>2514</b>	<b>+ 186</b>
Sydney Immigration Residential Housing	15	4	6	25	+ 2
Perth Immigration Residential Housing	2	4	12	18	0
Port Augusta Immigration Residential Housing			60	60	0
Brisbane Immigration Transit Accommodation	13	16	25	54	- 1
Melbourne Immigration Transit Accommodation	9	1	41	51	- 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>39</b>	<b>25</b>	<b>144</b>	<b>208</b>	<b>- 1</b>
Community Detention <sup>2</sup> (Mainland)	10	1	4	15	0
Community Detention (Christmas Island)	1	1	1	3	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	53	34	78	165	+ 42
Alternative Temporary Detention in the Community (Christmas Island)	276	90	200	566	+ 35
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>2852</b>	<b>192</b>	<b>427</b>	<b>3471</b>	<b>+ 262</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

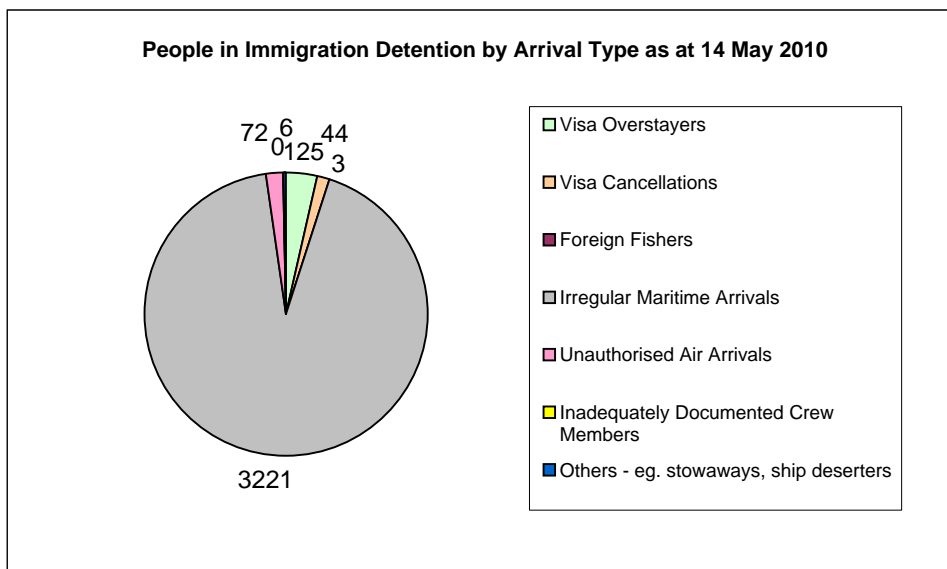
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 14 May 2010 there were 169 people (about 5 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 14 May 2010 was 3293, representing about 95 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 14 May 2010 there were 2000 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 88 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 27 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 34 people who had their protection visa application refused and 1322 undergoing RSA processing. There were 3 people who had their protection visa application refused and 1322 undergoing RSA processing.

Figure 4

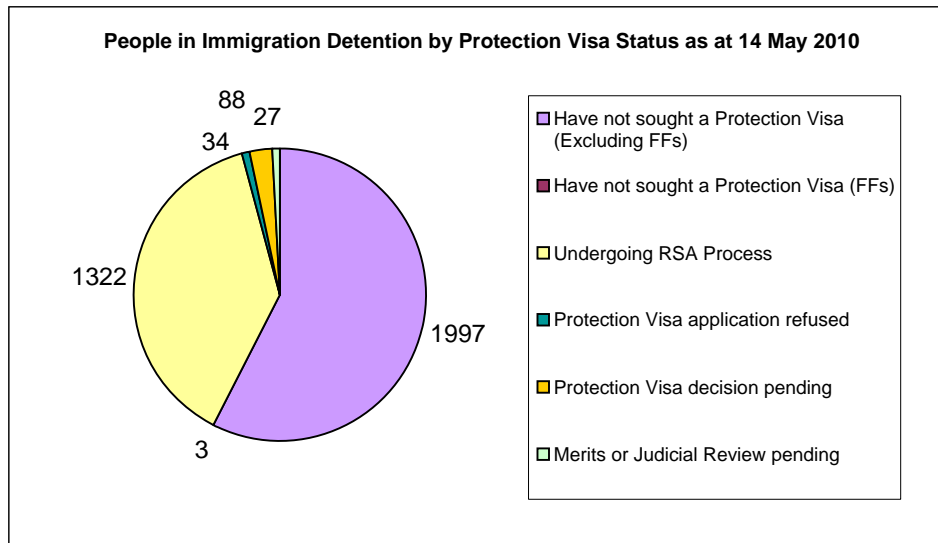


Figure 5

Location of people in immigration detention as at 14 May 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	789
Christmas Island IDC	1723
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2512</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	103
Immigration Transit Accommodation	105
Alternative Temporary Detention in the Community	730
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>938</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	15
Community Detention, Christmas Island	3
<b>Total in Community Detention Arrangements</b>	<b>18</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	2
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>3471</b>

Figure 6

People in immigration detention by nationality as at 14 May 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1302	31	207	22	1562
Sri Lanka	671	44	26	22	763
Iraq	154	15	16	16	201
Indonesia	145	3	25		173
Iran	108	23	25	7	163
China, Peoples Republic Of	76	25			101
Burma	72	1	2	1	76
Vietnam	14	4			18
Palestinian Authority	5	2	6	1	14
New Zealand	12				12
Pakistan	12				12
Other	281	44	28	23	376
<b>Total</b>	<b>2852</b>	<b>192</b>	<b>335</b>	<b>92</b>	<b>3471</b>

Figure 7

Children in immigration detention as at 14 May 2010	
Type	Total
Immigration Residential Housing	78
Immigration Transit Accommodation	66
Alternative Temporary Detention in the Community	278
Community Detention	5
<b>Total</b>	<b>427</b>

As at 14 May 2010, there were 427 children (aged under 18 years) in immigration detention. Five were detained in the community under residence determinations, 278 were in alternative temporary detention in the community, 78 were in immigration residential housing and 66 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 14 May 2010		
Period Detained	Total	% of Total
7 days or less	303	8.7%
1 week - 1 month	596	17.2%
1 month - 3 months	1267	36.5%
3 months - 6 months	815	23.5%
6 months - 12 months	434	12.5%
12 months - 18 months	29	0.8%
18 months - 2 years	4	0.1%
Greater than 2 years	23	0.7%
<b>Total</b>	<b>3471</b>	<b>100%</b>

Of the 3471 people in immigration detention as at 14 May 2010, 2166 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 21 May 2010

As at 21 May 2010, there were 3612 people in immigration detention, including 1283 in immigration detention on the mainland and 2329 in immigration detention on Christmas Island.

Of the 1283 people in immigration detention on the mainland, 245 were children (aged under 18 years) - eight were detained in the community under residence determinations, 97 were in alternative temporary detention in the community, 78 were in immigration residential housing and 62 were in immigration transit accommodation.

Of the 2329 people in immigration detention on Christmas Island, 207 were children (aged under 18 years) - one was detained in the community under a residence determination and 206 were in alternative temporary detention in the community.

Figure 1

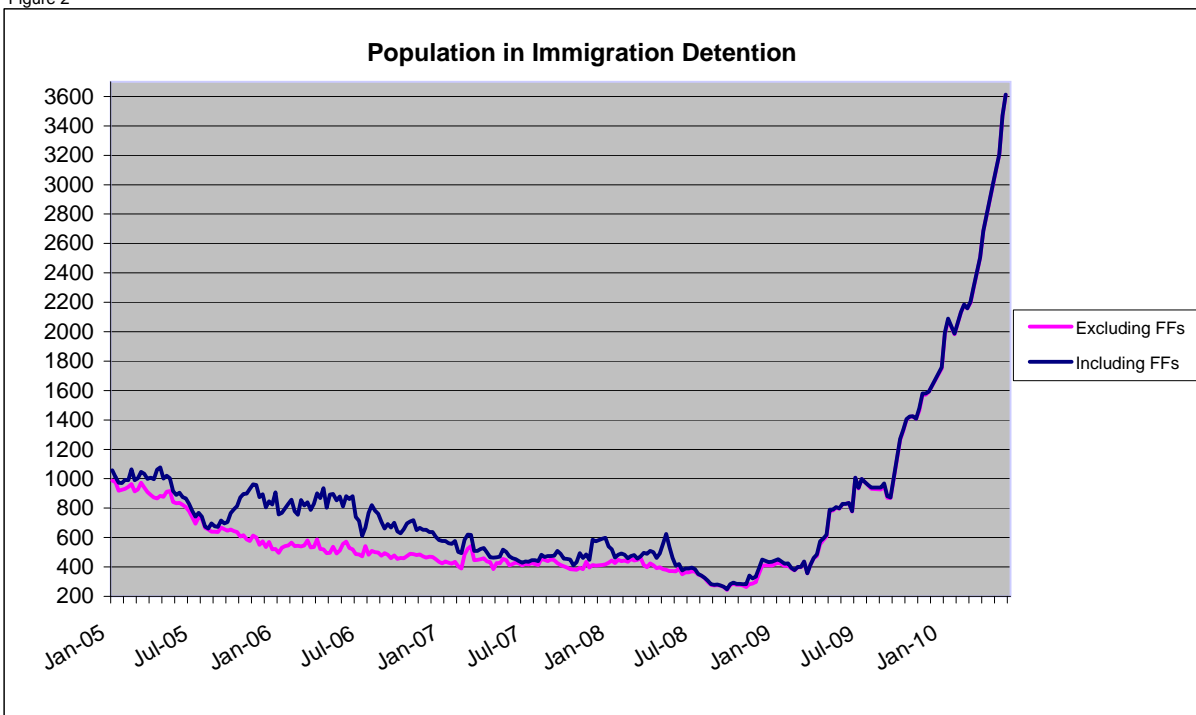
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 14/05/10
Villawood IDC	245	20		265	+ 1
Northern IDC (Darwin)	472			472	+ 56
Maribyrnong IDC	60	16		76	+ 10
Perth IDC	44	2		46	+ 1
Christmas Island IDC	1771			1771	+ 48
<b>Total in IDCs</b>	<b>2592</b>	<b>38</b>	<b>0</b>	<b>2630</b>	<b>+ 116</b>
Sydney Immigration Residential Housing	15	4	6	25	0
Perth Immigration Residential Housing	2	4	12	18	0
Port Augusta Immigration Residential Housing			60	60	0
Brisbane Immigration Transit Accommodation	13	16	27	56	+ 2
Melbourne Immigration Transit Accommodation	5		35	40	- 11
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>35</b>	<b>24</b>	<b>140</b>	<b>199</b>	<b>- 9</b>
Community Detention <sup>2</sup> (Mainland)	11	2	8	21	+ 6
Community Detention (Christmas Island)	1	1	1	3	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	54	53	97	204	+ 39
Alternative Temporary Detention in the Community (Christmas Island)	274	75	206	555	- 11
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>2967</b>	<b>193</b>	<b>452</b>	<b>3612</b>	<b>+ 141</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

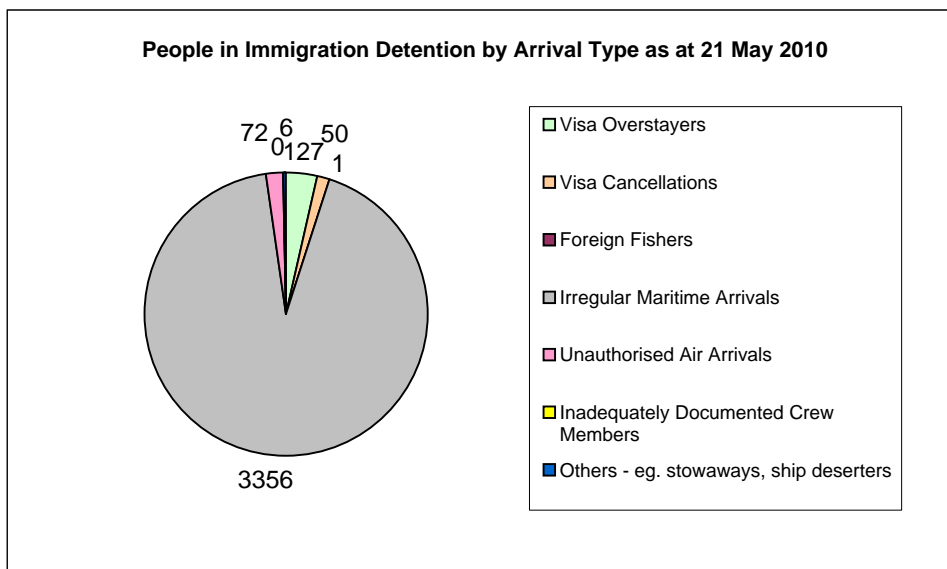
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 21 May 2010 there were 177 people (about 5 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 21 May 2010 was 3428, representing about 95 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 21 May 2010 there were 2053 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 91 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 29 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 33 people who had their protection visa application refused and 1406 undergoing RSA processing. There were 33 people who had their protection visa application refused and 1406 undergoing RSA processing.

Figure 4

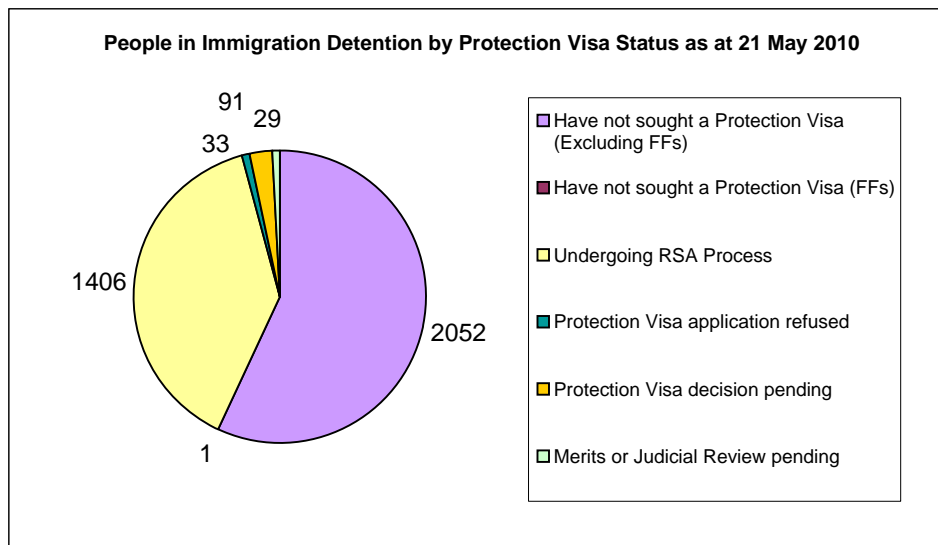


Figure 5

Location of people in immigration detention as at 21 May 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	859
Christmas Island IDC	1771
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2630</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	103
Immigration Transit Accommodation	96
Alternative Temporary Detention in the Community	758
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>957</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	3
<b>Total in Community Detention Arrangements</b>	<b>24</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>3612</b>

Figure 6

People in immigration detention by nationality as at 21 May 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1373	31	226	22	1652
Sri Lanka	673	43	25	21	762
Iraq	157	15	16	16	204
Iran	132	25	25	8	190
Indonesia	151		25		176
China, Peoples Republic Of	82	28			110
Burma	61	1	1	1	64
Vietnam	14	4			18
Palestinian Authority	5	2	6	1	14
New Zealand	13				13
Other	306	44	35	24	409
<b>Total</b>	<b>2967</b>	<b>193</b>	<b>359</b>	<b>93</b>	<b>3612</b>

Figure 7

Children in immigration detention as at 21 May 2010	
Type	Total
Immigration Residential Housing	78
Immigration Transit Accommodation	62
Alternative Temporary Detention in the Community	303
Community Detention	9
<b>Total</b>	<b>452</b>

As at 21 May 2010, there were 452 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 303 were in alternative temporary detention in the community, 78 were in immigration residential housing and 62 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 21 May 2010		
Period Detained	Total	% of Total
7 days or less	187	5.2%
1 week - 1 month	550	15.2%
1 month - 3 months	1533	42.4%
3 months - 6 months	832	23.0%
6 months - 12 months	453	12.5%
12 months - 18 months	28	0.8%
18 months - 2 years	7	0.2%
Greater than 2 years	22	0.6%
<b>Total</b>	<b>3612</b>	<b>100%</b>

Of the 3612 people in immigration detention as at 21 May 2010, 2270 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 28 May 2010

As at 28 May 2010, there were 3733 people in immigration detention, including 1316 in immigration detention on the mainland and 2417 in immigration detention on Christmas Island.

Of the 1316 people in immigration detention on the mainland, 249 were children (aged under 18 years) - eight were detained in the community under residence determinations, 100 were in alternative temporary detention in the community, 77 were in immigration residential housing and 64 were in immigration transit accommodation.

Of the 2417 people in immigration detention on Christmas Island, 249 were children (aged under 18 years) - one was detained in the community under a residence determination and 248 were in alternative temporary detention in the community.

Figure 1

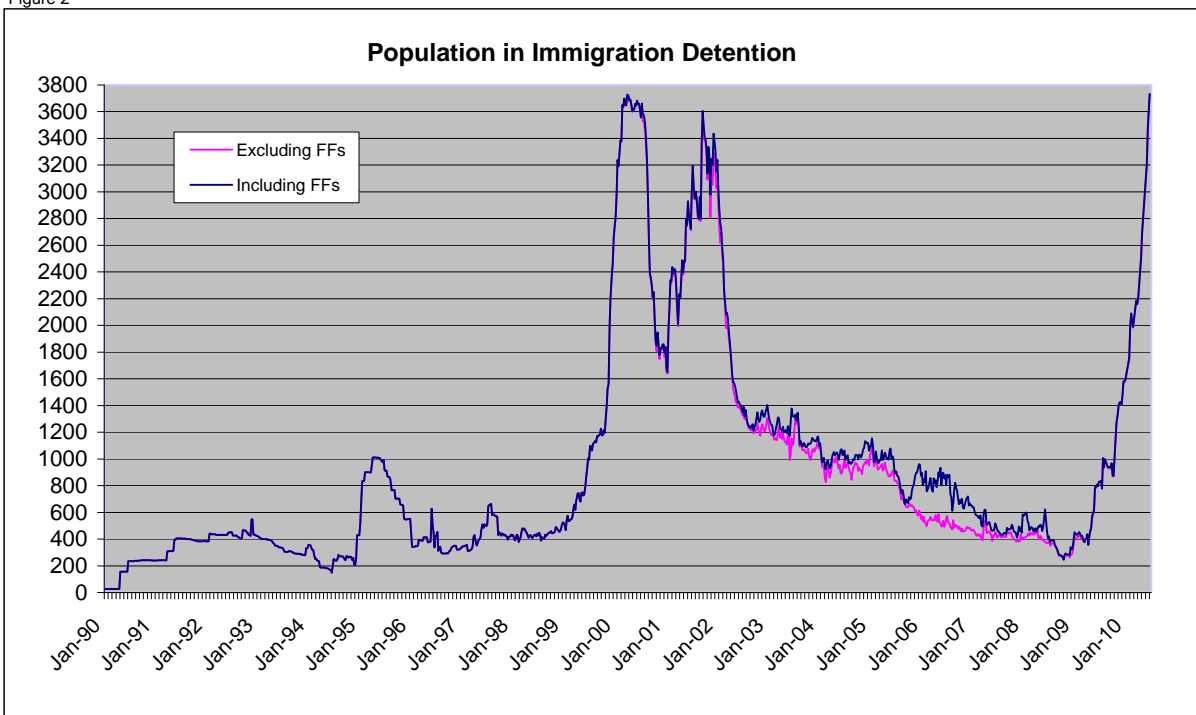
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 21/05/10
Villawood IDC	246	20		266	+ 1
Northern IDC (Darwin)	493	19		512	+ 40
Maribyrnong IDC	50	17		67	- 9
Perth IDC	36	1		37	- 9
Christmas Island IDC	1833			1833	+ 62
<b>Total in IDCs</b>	<b>2658</b>	<b>57</b>	<b>0</b>	<b>2715</b>	<b>+ 85</b>
Sydney Immigration Residential Housing	15	4	6	25	0
Perth Immigration Residential Housing	2	4	12	18	0
Port Augusta Immigration Residential Housing			59	59	- 1
Brisbane Immigration Transit Accommodation	16	15	28	59	+ 3
Melbourne Immigration Transit Accommodation	3		36	39	- 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>36</b>	<b>23</b>	<b>141</b>	<b>200</b>	<b>+ 1</b>
Community Detention <sup>2</sup> (Mainland)	11	2	8	21	0
Community Detention (Christmas Island)	1	1	1	3	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	77	35	100	212	+ 8
Alternative Temporary Detention in the Community (Christmas Island)	258	75	248	581	+ 26
Restricted on Board Vessels in Port	1			1	+ 1
<b>Total</b>	<b>3042</b>	<b>193</b>	<b>498</b>	<b>3733</b>	<b>+ 121</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

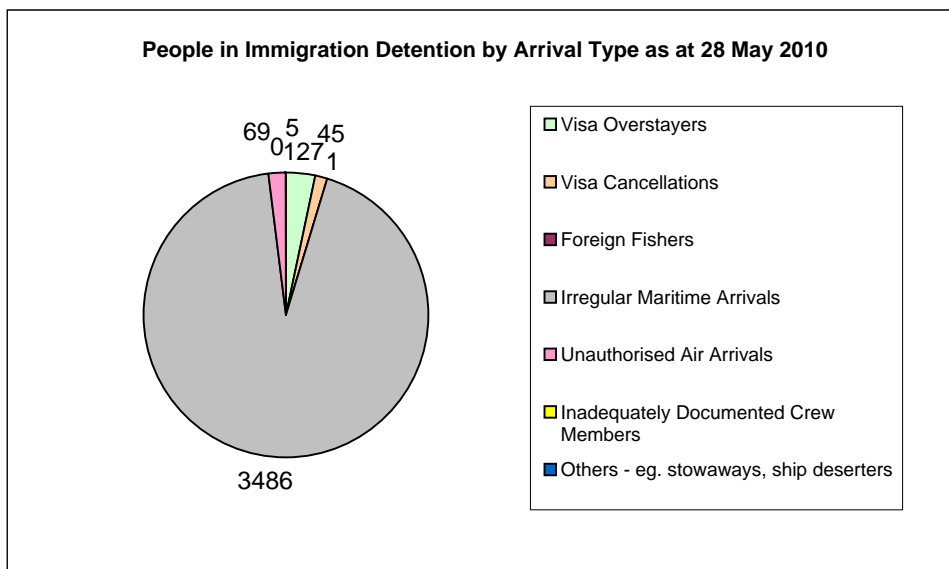
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 28 May 2010 there were 172 people (about 5 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 28 May 2010 was 3555, representing about 95 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 28 May 2010 there were 2100 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 62 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 30 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 31 people who had their protection visa application refused and 1510 undergoing RSA processing. There were 31 people who had their protection visa application refused and 1510 undergoing RSA processing.

Figure 4

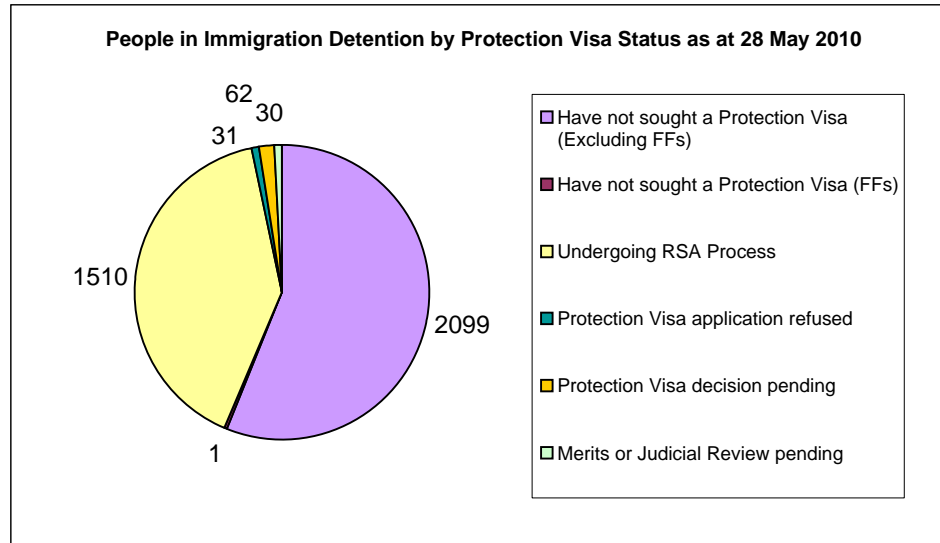


Figure 5

Location of people in immigration detention as at 28 May 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	882
Christmas Island IDC	1833
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2715</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	102
Immigration Transit Accommodation	98
Alternative Temporary Detention in the Community	792
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>993</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	3
<b>Total in Community Detention Arrangements</b>	<b>24</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>3733</b>

Figure 6

People in immigration detention by nationality as at 28 May 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1447	32	264	27	1770
Sri Lanka	673	42	25	21	761
Iraq	154	15	15	16	200
Iran	129	24	26	8	187
Indonesia	158		26		184
China, Peoples Republic Of	79	28			107
Burma	61	1	1	1	64
Vietnam	14	3			17
Palestinian Authority	5	2	6	1	14
New Zealand	13				13
Pakistan	13				13
Other	296	46	36	25	403
<b>Total</b>	<b>3042</b>	<b>193</b>	<b>399</b>	<b>99</b>	<b>3733</b>

Figure 7

Children in immigration detention as at 28 May 2010	
Type	Total
Immigration Residential Housing	77
Immigration Transit Accommodation	64
Alternative Temporary Detention in the Community	348
Community Detention	9
<b>Total</b>	<b>498</b>

As at 28 May 2010, there were 498 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 348 were in alternative temporary detention in the community, 77 were in immigration residential housing and 64 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 28 May 2010		
Period Detained	Total	% of Total
7 days or less	177	4.7%
1 week - 1 month	650	17.4%
1 month - 3 months	1525	40.9%
3 months - 6 months	867	23.2%
6 months - 12 months	457	12.2%
12 months - 18 months	28	0.8%
18 months - 2 years	7	0.2%
Greater than 2 years	22	0.6%
<b>Total</b>	<b>3733</b>	<b>100%</b>

Of the 3733 people in immigration detention as at 28 May 2010, 2352 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 4 June 2010

As at 4 June 2010, there were 3760 people in immigration detention, including 1333 in immigration detention on the mainland and 2427 in immigration detention on Christmas Island.

Of the 1333 people in immigration detention on the mainland, 257 were children (aged under 18 years) - eight were detained in the community under residence determinations, 113 were in alternative temporary detention in the community, 78 were in immigration residential housing and 58 were in immigration transit accommodation.

Of the 2427 people in immigration detention on Christmas Island, 241 were children (aged under 18 years) - one was detained in the community under a residence determination and 240 were in alternative temporary detention in the community.

Figure 1

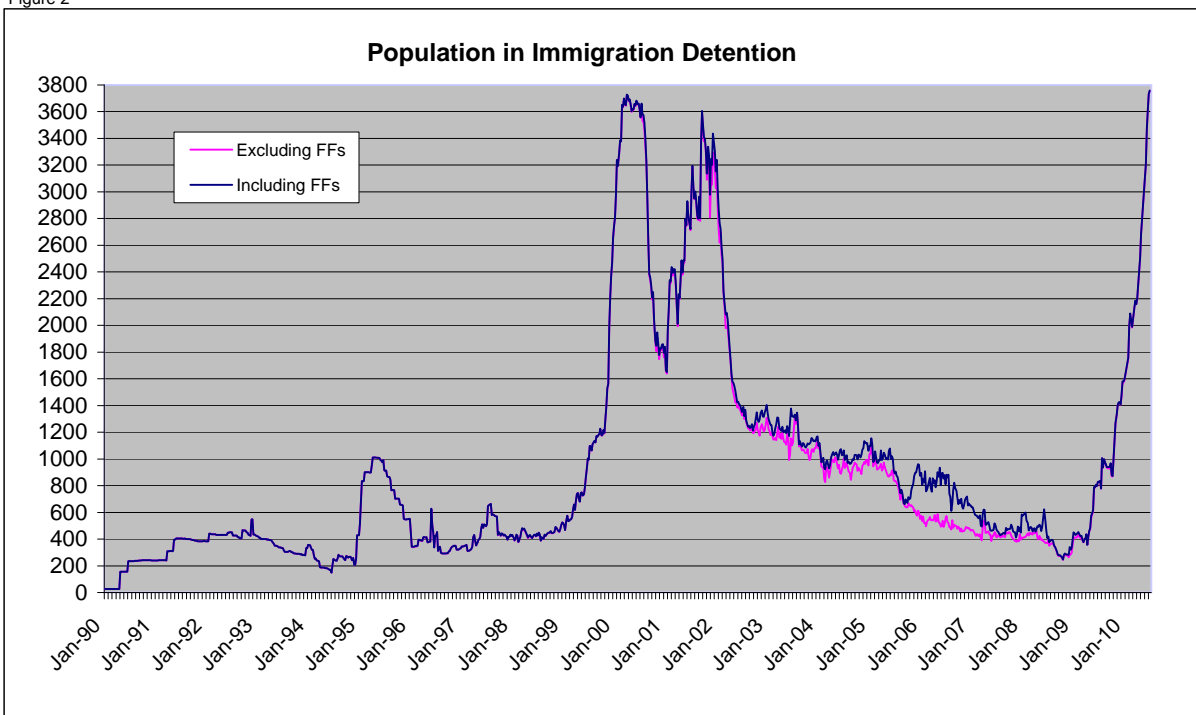
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 28/05/10
Villawood IDC	237	18		255	- 11
Northern IDC (Darwin)	517	28		545	+ 33
Maribyrnong IDC	55	17		72	+ 5
Perth IDC	48	4		52	+ 15
Christmas Island IDC	1870			1870	+ 37
<b>Total in IDCs</b>	<b>2727</b>	<b>67</b>	<b>0</b>	<b>2794</b>	<b>+ 79</b>
Sydney Immigration Residential Housing	16	5	7	28	+ 3
Perth Immigration Residential Housing	2	3	12	17	- 1
Port Augusta Immigration Residential Housing			59	59	0
Brisbane Immigration Transit Accommodation	12	13	20	45	- 14
Melbourne Immigration Transit Accommodation	3		38	41	+ 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>33</b>	<b>21</b>	<b>136</b>	<b>190</b>	<b>- 10</b>
Community Detention <sup>2</sup> (Mainland)	11	2	8	21	0
Community Detention (Christmas Island)	1	1	1	3	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	39	34	113	186	- 26
Alternative Temporary Detention in the Community (Christmas Island)	249	65	240	554	- 27
Restricted on Board Vessels in Port	12			12	+ 11
<b>Total</b>	<b>3072</b>	<b>190</b>	<b>498</b>	<b>3760</b>	<b>+ 27</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

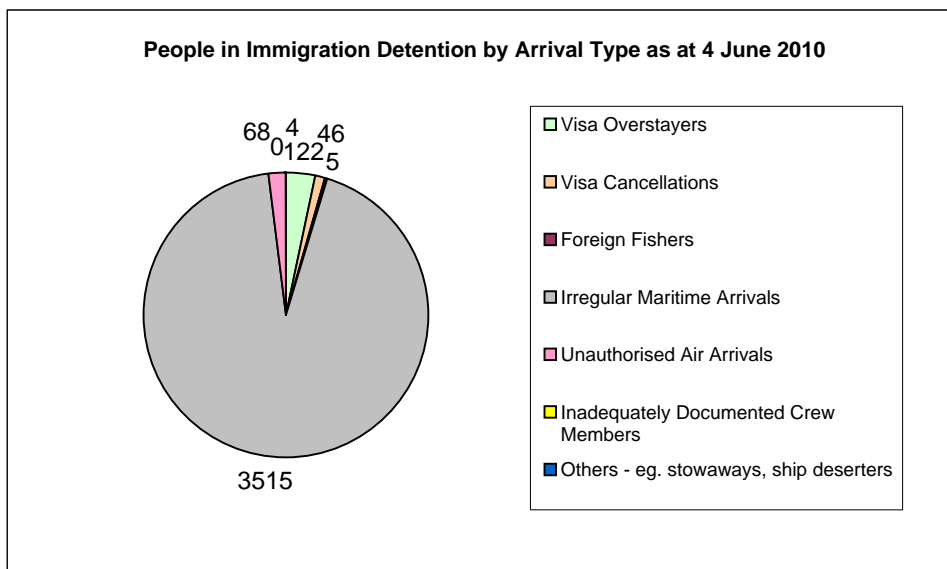
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 4 June 2010 there were 168 people (about 4 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 4 June 2010 was 3583, representing about 95 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 4 June 2010 there were 2098 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 60 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 31 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 35 people who had their protection visa application refused and 1536 undergoing RSA processing.

Figure 4

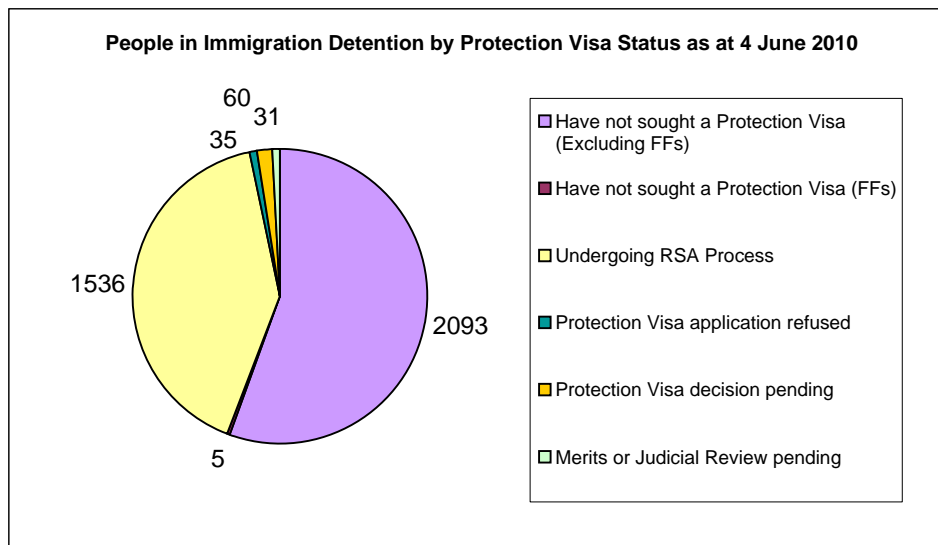


Figure 5

Location of people in immigration detention as at 4 June 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	920
Christmas Island IDC	1870
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2790</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	104
Immigration Transit Accommodation	86
Alternative Temporary Detention in the Community	739
Restricted on Board Vessels in Ports	12
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>941</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	3
<b>Total in Community Detention Arrangements</b>	<b>24</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	4
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>5</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>3760</b>

Figure 6

People in immigration detention by nationality as at 4 June 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1462	30	266	26	1784
Sri Lanka	667	43	25	21	756
Iraq	151	15	14	16	196
Iran	135	24	26	9	194
Indonesia	156		26		182
China, Peoples Republic Of	73	26			99
Burma	65	1	1	1	68
Vietnam	14	3			17
Pakistan	13				13
Palestinian Authority	4	2	6	1	13
Other	332	46	36	24	438
<b>Total</b>	<b>3072</b>	<b>190</b>	<b>400</b>	<b>98</b>	<b>3760</b>

Figure 7

Children in immigration detention as at 4 June 2010	
Type	Total
Immigration Residential Housing	78
Immigration Transit Accommodation	58
Alternative Temporary Detention in the Community	353
Community Detention	9
<b>Total</b>	<b>498</b>

As at 4 June 2010, there were 498 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 353 were in alternative temporary detention in the community, 78 were in immigration residential housing and 58 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 4 June 2010		
Period Detained	Total	% of Total
7 days or less	89	2.4%
1 week - 1 month	622	16.5%
1 month - 3 months	1553	41.3%
3 months - 6 months	991	26.4%
6 months - 12 months	450	12.0%
12 months - 18 months	27	0.7%
18 months - 2 years	7	0.2%
Greater than 2 years	21	0.6%
<b>Total</b>	<b>3760</b>	<b>100%</b>

Of the 3760 people in immigration detention as at 4 June 2010, 2264 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Community and Detention Services Division, DIAC - As at 18 June 2010*

As at 18 June 2010, there were 4070 people in immigration detention, including 1549 in immigration detention on the mainland and 2521 in immigration detention on Christmas Island.

Of the 1549 people in immigration detention on the mainland, 302 were children (aged under 18 years) - eight were detained in the community under residence determinations, 158 were in alternative temporary detention in the community, 78 were in immigration residential housing and 58 were in immigration transit accommodation.

Of the 2521 people in immigration detention on Christmas Island, 259 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

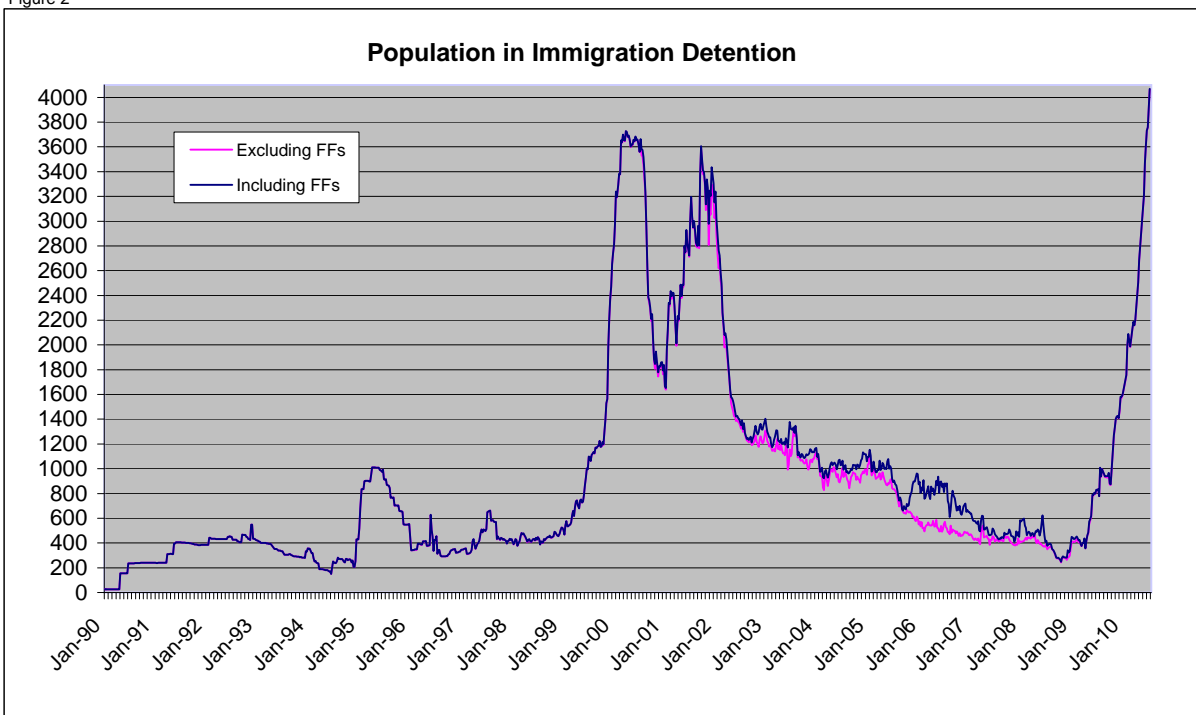
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 4/06/10
Villawood IDC	220	13		233	- 22
Northern IDC (Darwin)	502	27		529	- 16
Maribyrnong IDC	50	12		62	- 10
Perth IDC	50	3		53	+ 1
Christmas Island IDC	1921	1		1922	+ 52
Curtin IDC	189			189	+ 189
<b>Total in IDCs</b>	<b>2932</b>	<b>56</b>		<b>2988</b>	<b>+ 194</b>
Sydney Immigration Residential Housing	18	8	11	37	+ 9
Perth Immigration Residential Housing	2	3	11	16	- 1
Port Augusta Immigration Residential Housing			56	56	- 3
Brisbane Immigration Transit Accommodation	11	13	20	44	- 1
Melbourne Immigration Transit Accommodation	3		38	41	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>34</b>	<b>24</b>	<b>136</b>	<b>194</b>	<b>+ 4</b>
Community Detention <sup>2</sup> (Mainland)	11	2	8	21	0
Community Detention (Christmas Island)				0	- 3
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	51	58	158	267	+ 81
Alternative Temporary Detention in the Community (Christmas Island)	275	65	259	599	+ 45
Restricted on Board Vessels in Port		1		1	- 11
<b>Total</b>	<b>3303</b>	<b>206</b>	<b>561</b>	<b>4070</b>	<b>+ 310</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

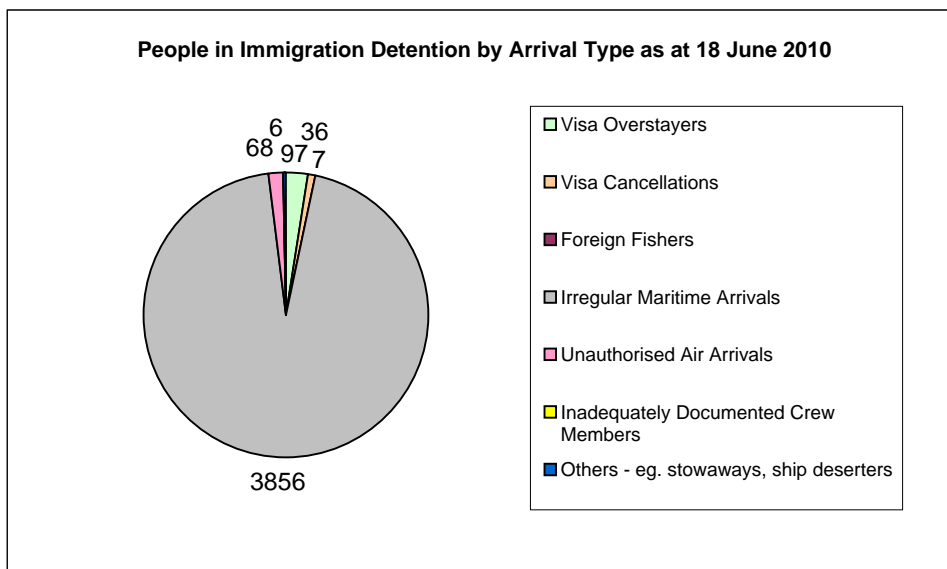
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 18 June 2010 there were 133 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 18 June 2010 was 3924, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 18 June 2010 there were 1338 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 56 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 38 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 27 people who had their protection visa application refused and 2611 undergoing RSA processing.

Figure 4

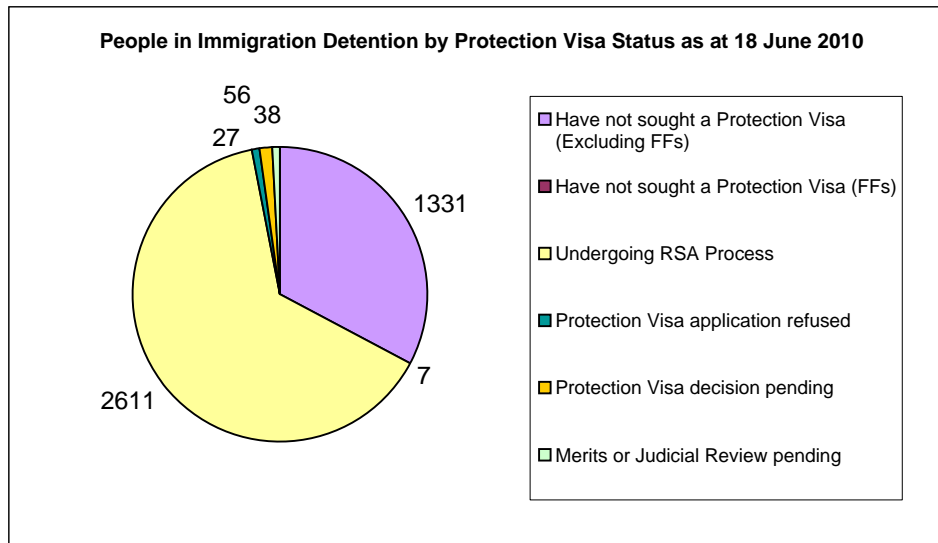


Figure 5

Location of people in immigration detention as at 18 June 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1060
Christmas Island IDC	1922
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2982</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	109
Immigration Transit Accommodation	85
Alternative Temporary Detention in the Community	865
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1060</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	21
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>21</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	6
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>4070</b>

Figure 6

People in immigration detention by nationality as at 18 June 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1604	32	288	27	1951
Sri Lanka	672	43	26	21	762
Iraq	193	24	25	20	262
Iran	177	37	34	11	259
Indonesia	170		34		204
China, Peoples Republic Of	56	17			73
Burma	63	1	1	1	66
Pakistan	18				18
Vietnam	13	4			17
Palestinian Authority	3	2	6	1	12
Other	334	46	41	25	446
<b>Total</b>	<b>3303</b>	<b>206</b>	<b>455</b>	<b>106</b>	<b>4070</b>

Figure 7

Children in immigration detention as at 18 June 2010	
Type	Total
Immigration Residential Housing	78
Immigration Transit Accommodation	58
Alternative Temporary Detention in the Community	417
Community Detention	8
<b>Total</b>	<b>561</b>

As at 18 June 2010, there were 561 children (aged under 18 years) in immigration detention. Eight were detained in the community under residence determinations, 417 were in alternative temporary detention in the community, 78 were in immigration residential housing and 58 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 18 June 2010		
Period Detained	Total	% of Total
7 days or less	351	8.6%
1 week - 1 month	360	8.8%
1 month - 3 months	1649	40.5%
3 months - 6 months	1135	27.9%
6 months - 12 months	520	12.8%
12 months - 18 months	25	0.6%
18 months - 2 years	8	0.2%
Greater than 2 years	22	0.5%
<b>Total</b>	<b>4070</b>	<b>100%</b>

Of the 4070 people in immigration detention as at 18 June 2010, 2360 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Community and Detention Services Division, DIAC - As at 25 June 2010*

As at 25 June 2010, there were 4116 people in immigration detention, including 1662 in immigration detention on the mainland and 2454 in immigration detention on Christmas Island.

Of the 1662 people in immigration detention on the mainland, 296 were children (aged under 18 years) - eight were detained in the community under residence determinations, 157 were in alternative temporary detention in the community, 75 were in immigration residential housing and 56 were in immigration transit accommodation.

Of the 2454 people in immigration detention on Christmas Island, 270 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

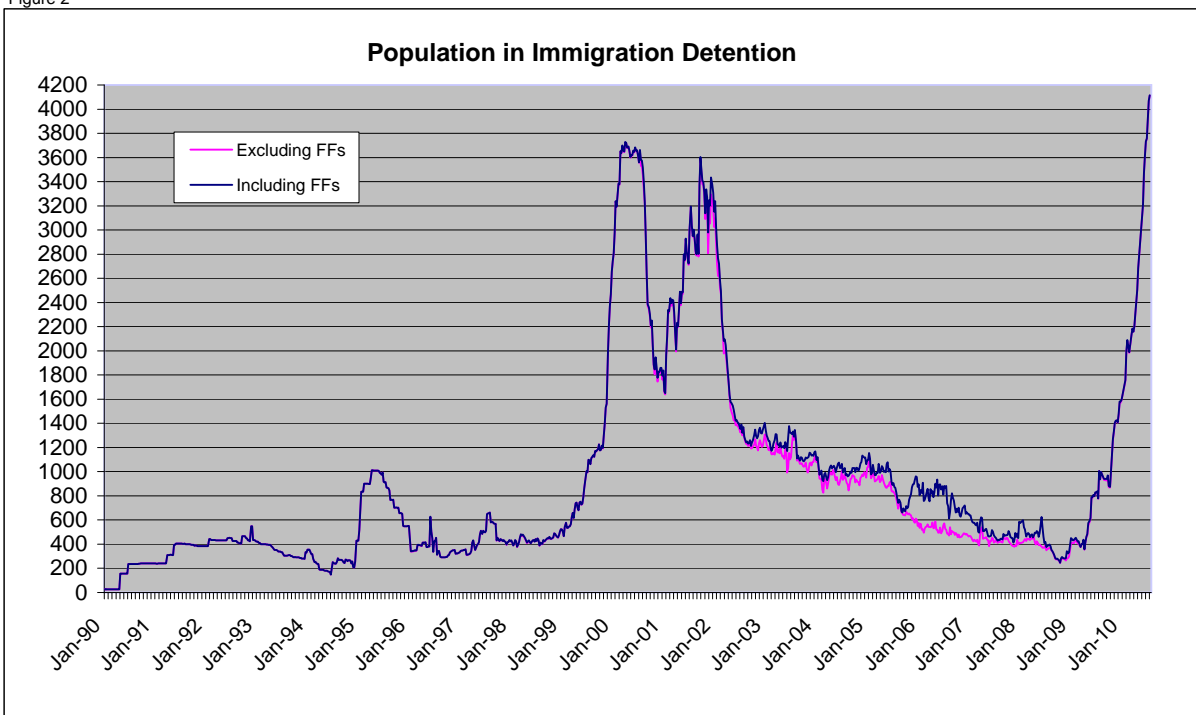
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 18/06/10
Villawood IDC	218	16		234	+ 1
Northern IDC (Darwin)	459			459	- 43
Maribyrnong IDC	49	13		62	0
Perth IDC	42			42	- 8
Christmas Island IDC	1824			1824	- 97
Curtin IDC	306			306	+ 117
<b>Total in IDCs</b>	<b>2898</b>	<b>29</b>		<b>2927</b>	<b>- 30</b>
Sydney Immigration Residential Housing	17	8	11	36	- 1
Perth Immigration Residential Housing	3	3	8	14	- 3
Port Augusta Immigration Residential Housing			56	56	0
Brisbane Immigration Transit Accommodation	9	12	18	39	- 5
Melbourne Immigration Transit Accommodation	3		38	41	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>32</b>	<b>23</b>	<b>131</b>	<b>186</b>	<b>- 9</b>
Community Detention <sup>2</sup> (Mainland)	12	2	8	22	+ 1
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	98	96	157	351	+ 55
Alternative Temporary Detention in the Community (Christmas Island)	296	64	270	630	+ 30
Restricted on Board Vessels in Port				0	- 1
<b>Total</b>	<b>3336</b>	<b>214</b>	<b>566</b>	<b>4116</b>	<b>+ 46</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

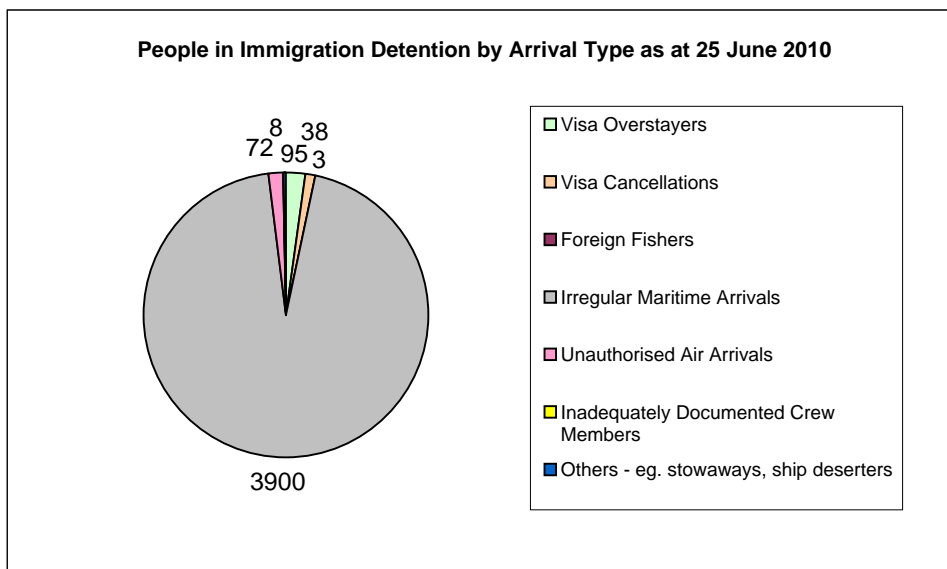
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 25 June 2010 there were 133 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 25 June 2010 was 3972, representing about 97 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 25 June 2010 there were 2510 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 54 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 44 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 27 people who had their protection visa application refused and 1481 undergoing RSA processing.

Figure 4

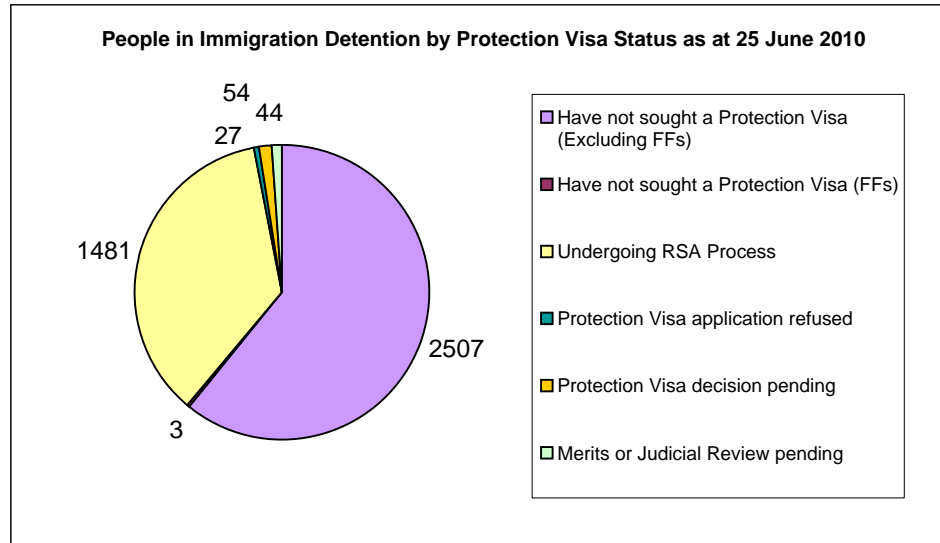


Figure 5

Location of people in immigration detention as at 25 June 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1101
Christmas Island IDC	1824
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>2925</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	106
Immigration Transit Accommodation	80
Alternative Temporary Detention in the Community	980
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1166</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	22
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>22</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	2
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>4116</b>

Figure 6

People in immigration detention by nationality as at 25 June 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1604	32	290	27	1953
Sri Lanka	658	41	25	20	744
Iran	197	41	35	14	287
Iraq	183	21	27	18	249
Indonesia	168		33		201
China, Peoples Republic Of	58	21			79
Burma	63	1	1	1	66
Vietnam	33	6	2	2	43
Pakistan	18				18
Kuwait	9		1		10
New Zealand	10				10
Somalia	3	3		4	10
Other	332	48	45	21	446
<b>Total</b>	<b>3336</b>	<b>214</b>	<b>459</b>	<b>107</b>	<b>4116</b>

Figure 7

Children in immigration detention as at 25 June 2010	
Type	Total
Immigration Residential Housing	75
Immigration Transit Accommodation	56
Alternative Temporary Detention in the Community	427
Community Detention	8
<b>Total</b>	<b>566</b>

As at 25 June 2010, there were 566 children (aged under 18 years) in immigration detention. Eight were detained in the community under residence determinations, 427 were in alternative temporary detention in the community, 75 were in immigration residential housing and 56 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 25 June 2010		
Period Detained	Total	% of Total
7 days or less	103	2.5%
1 week - 1 month	506	12.3%
1 month - 3 months	1697	41.2%
3 months - 6 months	1235	30.0%
6 months - 12 months	520	12.6%
12 months - 18 months	25	0.6%
18 months - 2 years	8	0.2%
Greater than 2 years	22	0.5%
<b>Total</b>	<b>4116</b>	<b>100%</b>

Of the 4116 people in immigration detention as at 25 June 2010, 2306 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 30 July 2010

As at 30 July 2010, there were 4640 people in immigration detention, including 2138 in immigration detention on the mainland and 2502 in immigration detention on Christmas Island.

Of the 2138 people in immigration detention on the mainland, 457 were children (aged under 18 years) - ten were detained in the community under residence determinations, 320 were in alternative temporary detention in the community, 69 were in immigration residential housing and 58 were in immigration transit accommodation.

Of the 2502 people in immigration detention on Christmas Island, 217 were children (aged under 18 years) - all in alternative temporary detention in the community.

Figure 1

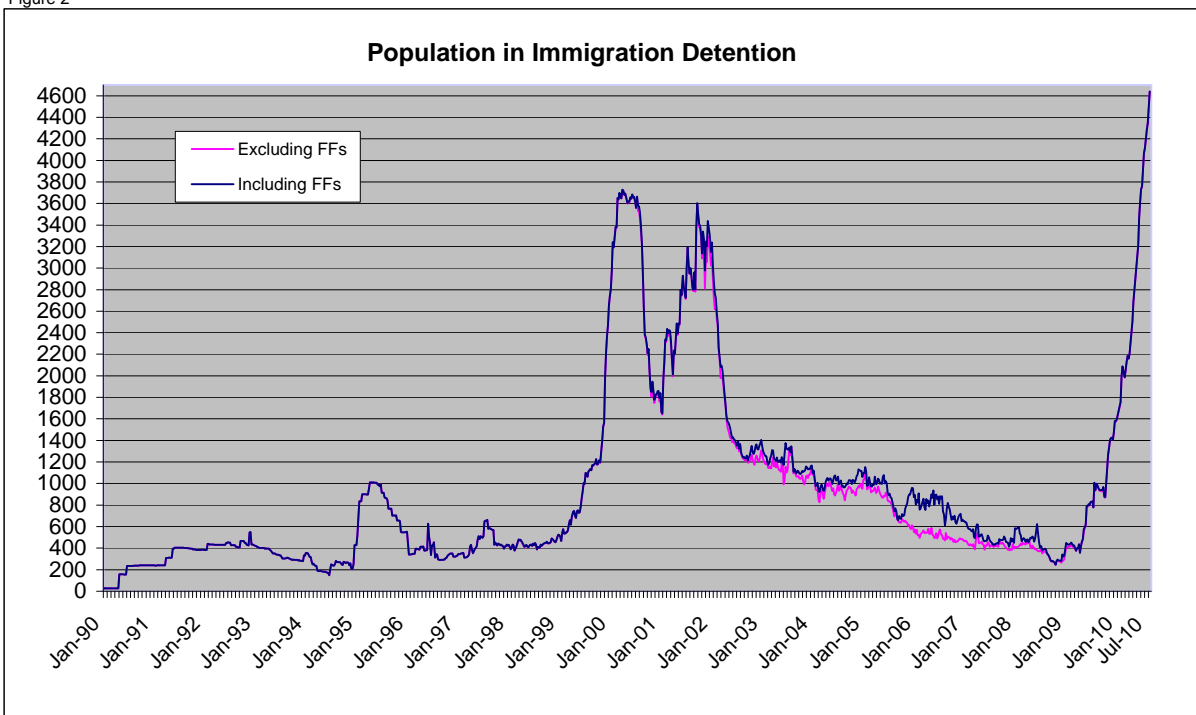
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 25/06/10
Villawood IDC	259	12		271	+ 37
Northern IDC (Darwin)	498			498	+ 39
Maribyrnong IDC	53	9		62	0
Perth IDC	48	2		50	+ 8
Christmas Island IDC	1913			1913	+ 89
Curtin IDC	459			459	+ 153
<b>Total in IDCs</b>	<b>3230</b>	<b>23</b>		<b>3253</b>	<b>+ 326</b>
Sydney Immigration Residential Housing	10	7	9	26	- 10
Perth Immigration Residential Housing	3	3	9	15	+ 1
Port Augusta Immigration Residential Housing			51	51	- 5
Brisbane Immigration Transit Accommodation	20	11	18	49	+ 10
Melbourne Immigration Transit Accommodation	1		40	41	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>34</b>	<b>21</b>	<b>127</b>	<b>182</b>	<b>- 4</b>
Community Detention <sup>2</sup> (Mainland)	12	3	10	25	+ 3
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	137	134	320	591	+ 240
Alternative Temporary Detention in the Community (Christmas Island)	299	73	217	589	- 41
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>3712</b>	<b>254</b>	<b>674</b>	<b>4640</b>	<b>+ 524</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

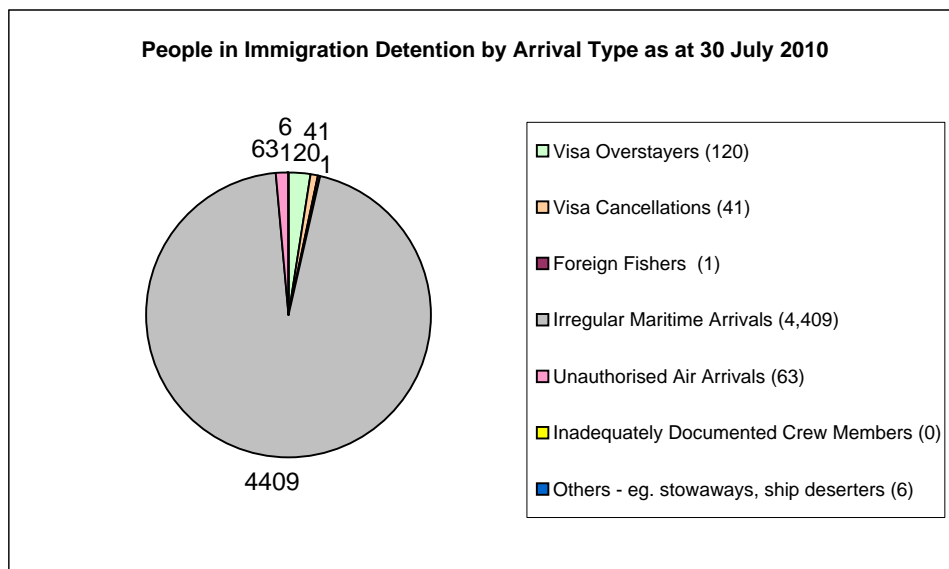
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 30 July 2010 there were 161 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 30 July 2010 was 4472, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 30 July 2010 there were 2526 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 57 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 34 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 32 people who had their protection visa application refused and 1991 undergoing RSA processing.

Figure 4

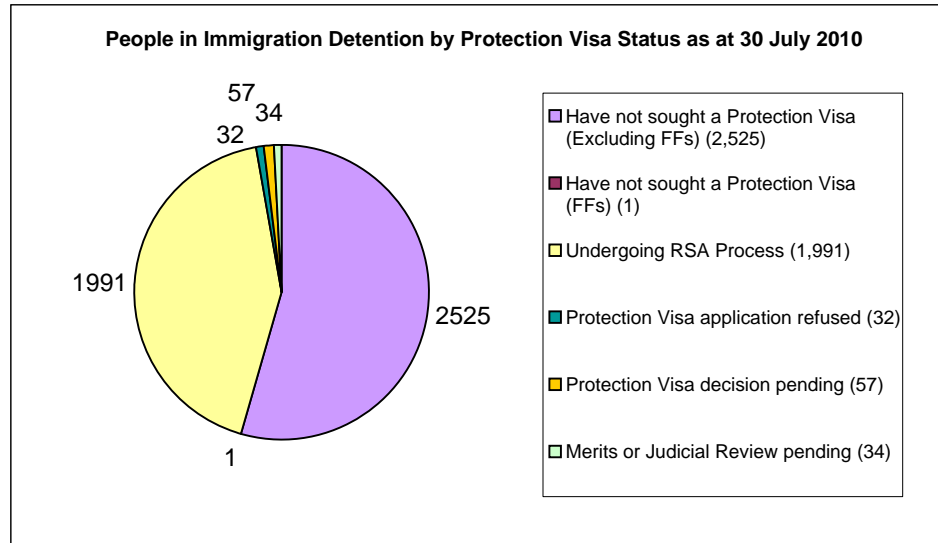


Figure 5

Location of people in immigration detention as at 30 July 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1339
Christmas Island IDC	1913
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3252</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	92
Immigration Transit Accommodation	90
Alternative Temporary Detention in the Community	1180
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1362</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>25</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	1
Alternative Temporary Detention in the Community	0
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>4640</b>

Figure 6

People in immigration detention by nationality as at 30 July 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1830	33	346	28	2237
Sri Lanka	605	40	25	22	692
Iran	228	59	57	25	369
Iraq	227	31	38	23	319
Indonesia	192		35		227
China, Peoples Republic Of	69	16			85
Burma	63	1	3	1	68
Vietnam	36	5	3	2	46
Malaysia	19	5	1		25
Pakistan	24		1		25
Other	419	64	40	24	547
<b>Total</b>	<b>3712</b>	<b>254</b>	<b>549</b>	<b>125</b>	<b>4640</b>

Figure 7

Children in immigration detention as at 30 July 2010	
Type	Total
Immigration Residential Housing	69
Immigration Transit Accommodation	58
Alternative Temporary Detention in the Community	537
Community Detention	10
<b>Total</b>	<b>674</b>

As at 30 July 2010, there were 674 children (aged under 18 years) in immigration detention. Ten were detained in the community under residence determinations, 537 were in alternative temporary detention in the community, 69 were in immigration residential housing and 58 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 30 July 2010		
Period Detained	Total	% of Total
7 days or less	125	2.7%
1 week - 1 month	500	10.8%
1 month - 3 months	1433	30.9%
3 months - 6 months	1893	40.8%
6 months - 12 months	615	13.3%
12 months - 18 months	45	1.0%
18 months - 2 years	9	0.2%
Greater than 2 years	20	0.4%
<b>Total</b>	<b>4640</b>	<b>100%</b>

Of the 4640 people in immigration detention as at 30 July 2010, 2058 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 13 August 2010

As at 13 August 2010, there were 4619 people in immigration detention, including 2211 in immigration detention on the mainland and 2408 in immigration detention on Christmas Island.

Of the 2211 people in immigration detention on the mainland, 455 were children (aged under 18 years) - ten were detained in the community under residence determinations, 326 were in alternative temporary detention in the community, 65 were in immigration residential housing and 54 were in immigration transit accommodation.

Of the 2408 people in immigration detention on Christmas Island, 195 were children (aged under 18 years) - all in alternative temporary detention in the community.

Figure 1

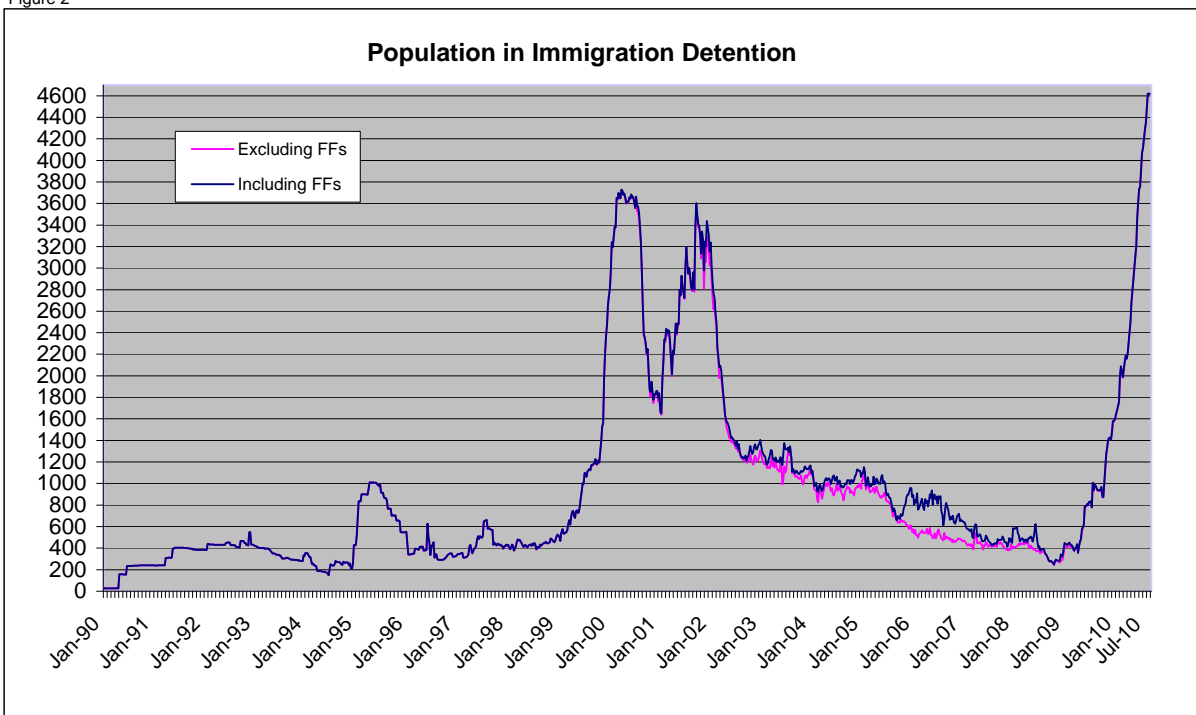
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 30/07/10
Villawood IDC	255	17		272	+ 1
Northern IDC (Darwin)	486			486	- 12
Maribyrnong IDC	40	8		48	- 14
Perth IDC	50	4		54	+ 4
Christmas Island IDC	1861			1861	- 52
Curtin IDC	552			552	+ 93
<b>Total in IDCs</b>	<b>3244</b>	<b>29</b>		<b>3273</b>	<b>+ 20</b>
Sydney Immigration Residential Housing	12	8	10	30	+ 4
Perth Immigration Residential Housing	2	2	6	10	- 5
Port Augusta Immigration Residential Housing			49	49	- 2
Brisbane Immigration Transit Accommodation	20	11	17	48	- 1
Melbourne Immigration Transit Accommodation	1		37	38	- 3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>35</b>	<b>21</b>	<b>119</b>	<b>175</b>	<b>- 7</b>
Community Detention <sup>2</sup> (Mainland)	12	3	10	25	0
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	138	135	326	599	+ 8
Alternative Temporary Detention in the Community (Christmas Island)	284	68	195	547	- 42
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>3713</b>	<b>256</b>	<b>650</b>	<b>4619</b>	<b>- 21</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

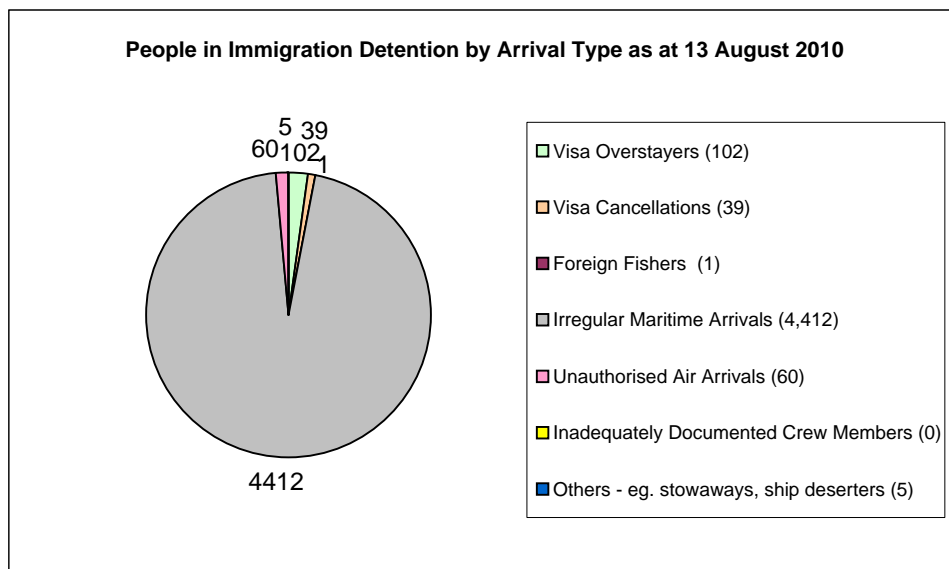
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 13 August 2010 there were 141 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 13 August 2010 was 4472, representing about 97 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 13 August 2010 there were 2477 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 53 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 31 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 31 people who had their protection visa application refused and 2027 undergoing RSA processing.

Figure 4

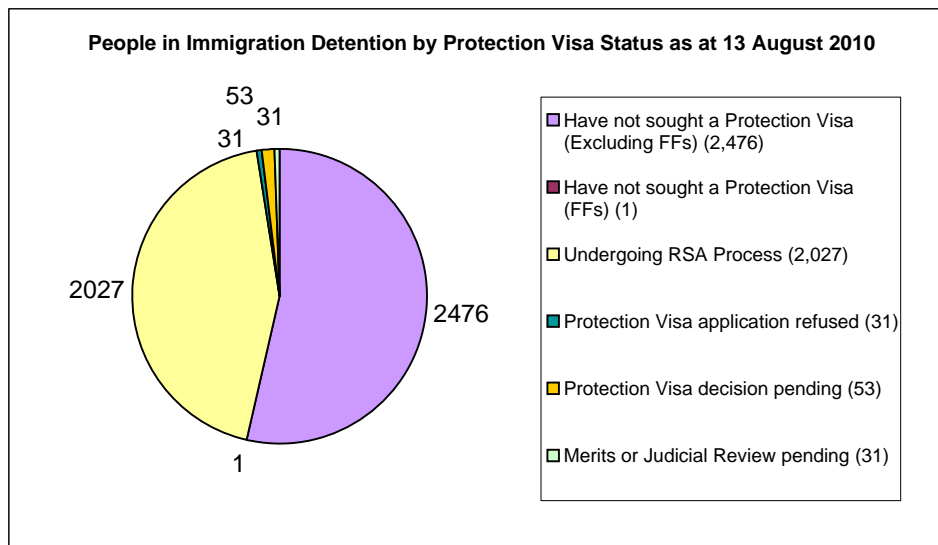


Figure 5

Location of people in immigration detention as at 13 August 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1412
Christmas Island IDC	1861
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3273</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	89
Immigration Transit Accommodation	86
Alternative Temporary Detention in the Community	1145
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1320</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>25</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>4619</b>

Figure 6

People in immigration detention by nationality as at 13 August 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1852	32	339	25	2248
Sri Lanka	595	40	25	21	681
Iran	252	62	53	27	394
Iraq	237	32	31	21	321
Indonesia	179	1	34		214
China, Peoples Republic Of	59	18			77
Burma	67	1	3	1	72
Vietnam	36	5	3	2	46
Kuwait	25	1	2		28
Pakistan	26		1		27
Other	385	64	37	25	511
<b>Total</b>	<b>3713</b>	<b>256</b>	<b>528</b>	<b>122</b>	<b>4619</b>

Figure 7

Children in immigration detention as at 13 August 2010	
Type	Total
Immigration Residential Housing	65
Immigration Transit Accommodation	54
Alternative Temporary Detention in the Community	521
Community Detention	10
<b>Total</b>	<b>650</b>

As at 13 August 2010, there were 650 children (aged under 18 years) in immigration detention. Ten were detained in the community under residence determinations, 521 were in alternative temporary detention in the community, 65 were in immigration residential housing and 54 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 13 August 2010		
Period Detained	Total	% of Total
7 days or less	79	1.7%
1 week - 1 month	424	9.2%
1 month - 3 months	1149	24.9%
3 months - 6 months	1990	43.1%
6 months - 12 months	903	19.5%
12 months - 18 months	44	1.0%
18 months - 2 years	10	0.2%
Greater than 2 years	20	0.4%
<b>Total</b>	<b>4619</b>	<b>100%</b>

Of the 4619 people in immigration detention as at 13 August 2010, 1652 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Community and Detention Services Division, DIAC - As at 27 August 2010*

As at 27 August 2010, there were 4670 people in immigration detention, including 2291 in immigration detention on the mainland and 2379 in immigration detention on Christmas Island.

Of the 2291 people in immigration detention on the mainland, 438 were children (aged under 18 years) - ten were detained in the community under residence determinations, 317 were in alternative temporary detention in the community, 51 were in immigration residential housing and 60 were in immigration transit accommodation.

Of the 2379 people in immigration detention on Christmas Island, 190 were children (aged under 18 years) - all in alternative temporary detention in the community.

Figure 1

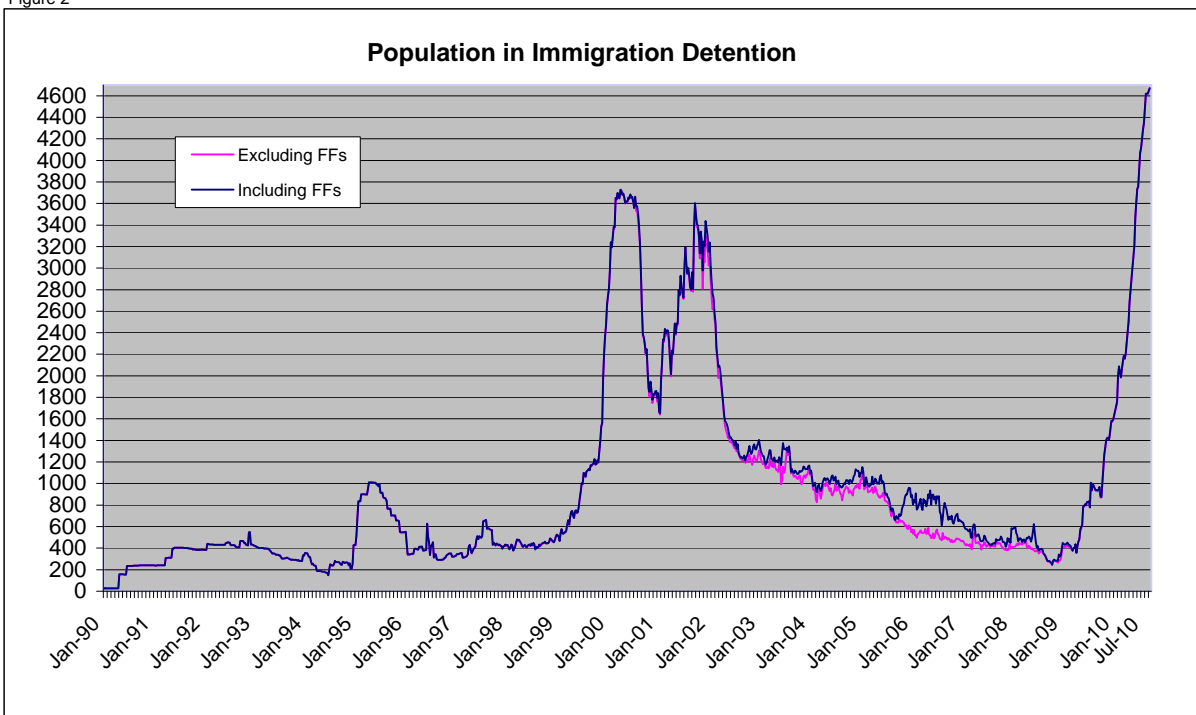
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 13/08/10
Villawood IDC	267	25		292	+ 20
Northern IDC (Darwin)	486			486	0
Maribyrnong IDC	49	6		55	+ 7
Perth IDC	53	4		57	+ 3
Christmas Island IDC	1854			1854	- 7
Curtin IDC	600			600	+ 48
<b>Total in IDCs</b>	<b>3309</b>	<b>35</b>		<b>3344</b>	<b>+ 71</b>
Sydney Immigration Residential Housing	12	7	10	29	- 1
Perth Immigration Residential Housing	4	4	9	17	+ 7
Port Augusta Immigration Residential Housing	4	5	32	41	- 8
Brisbane Immigration Transit Accommodation	21	14	20	55	+ 7
Melbourne Immigration Transit Accommodation			40	40	+ 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>41</b>	<b>30</b>	<b>111</b>	<b>182</b>	<b>+ 7</b>
Community Detention <sup>2</sup> (Mainland)	12	3	10	25	0
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	139	138	317	594	- 5
Alternative Temporary Detention in the Community (Christmas Island)	276	59	190	525	- 22
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>3777</b>	<b>265</b>	<b>628</b>	<b>4670</b>	<b>+ 51</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

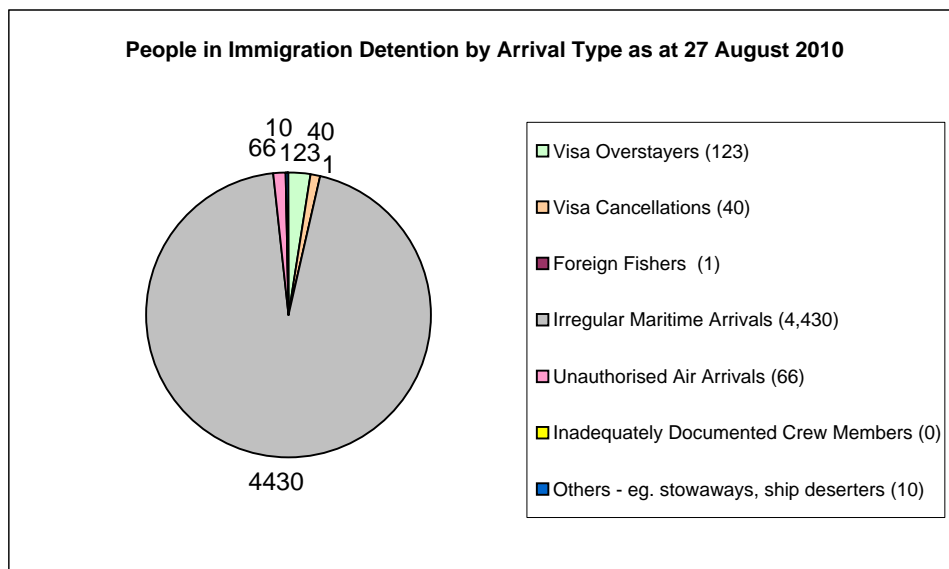
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 27 August 2010 there were 163 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 27 August 2010 was 4496, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 27 August 2010 there were 2520 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 41 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 40 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 31 people who had their protection visa application refused and 2038 undergoing RSA processing.

Figure 4

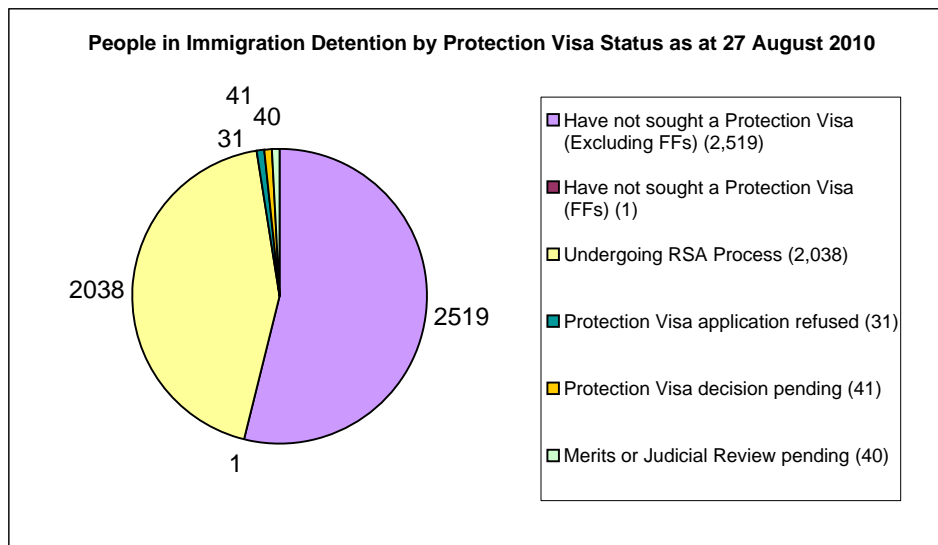


Figure 5

Location of people in immigration detention as at 27 August 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1490
Christmas Island IDC	1854
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3344</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	87
Immigration Transit Accommodation	95
Alternative Temporary Detention in the Community	1118
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1300</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>25</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>4670</b>

Figure 6

People in immigration detention by nationality as at 27 August 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1856	30	323	25	2234
Sri Lanka	576	40	25	21	662
Iran	285	61	52	28	426
Iraq	233	31	29	21	314
Indonesia	190	1	30		221
China, Peoples Republic Of	64	20			84
Burma	64	1	3	1	69
Vietnam	38	6	3	2	49
Kuwait	25	1	2		28
Pakistan	25		1		26
Other	421	74	37	25	557
<b>Total</b>	<b>3777</b>	<b>265</b>	<b>505</b>	<b>123</b>	<b>4670</b>

Figure 7

Children in immigration detention as at 27 August 2010	
Type	Total
Immigration Residential Housing	51
Immigration Transit Accommodation	60
Alternative Temporary Detention in the Community	507
Community Detention	10
<b>Total</b>	<b>628</b>

As at 27 August 2010, there were 628 children (aged under 18 years) in immigration detention. Ten were detained in the community under residence determinations, 507 were in alternative temporary detention in the community, 51 were in immigration residential housing and 60 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 27 August 2010		
Period Detained	Total	% of Total
7 days or less	51	1.1%
1 week - 1 month	297	6.4%
1 month - 3 months	1152	24.7%
3 months - 6 months	2170	46.5%
6 months - 12 months	904	19.4%
12 months - 18 months	66	1.4%
18 months - 2 years	11	0.2%
Greater than 2 years	19	0.4%
<b>Total</b>	<b>4670</b>	<b>100%</b>

Of the 4670 people in immigration detention as at 27 August 2010, 1500 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 10 September 2010

As at 10 September 2010, there were 4888 people in immigration detention, including 2418 in immigration detention on the mainland and 2470 in immigration detention on Christmas Island.

Of the 2418 people in immigration detention on the mainland, 459 were children (aged under 18 years) - ten were detained in the community under residence determinations, 342 were in alternative temporary detention in the community, 45 were in immigration residential housing and 62 were in immigration transit accommodation.

Of the 2470 people in immigration detention on Christmas Island, 196 were children (aged under 18 years) - all in alternative temporary detention in the community.

Figure 1

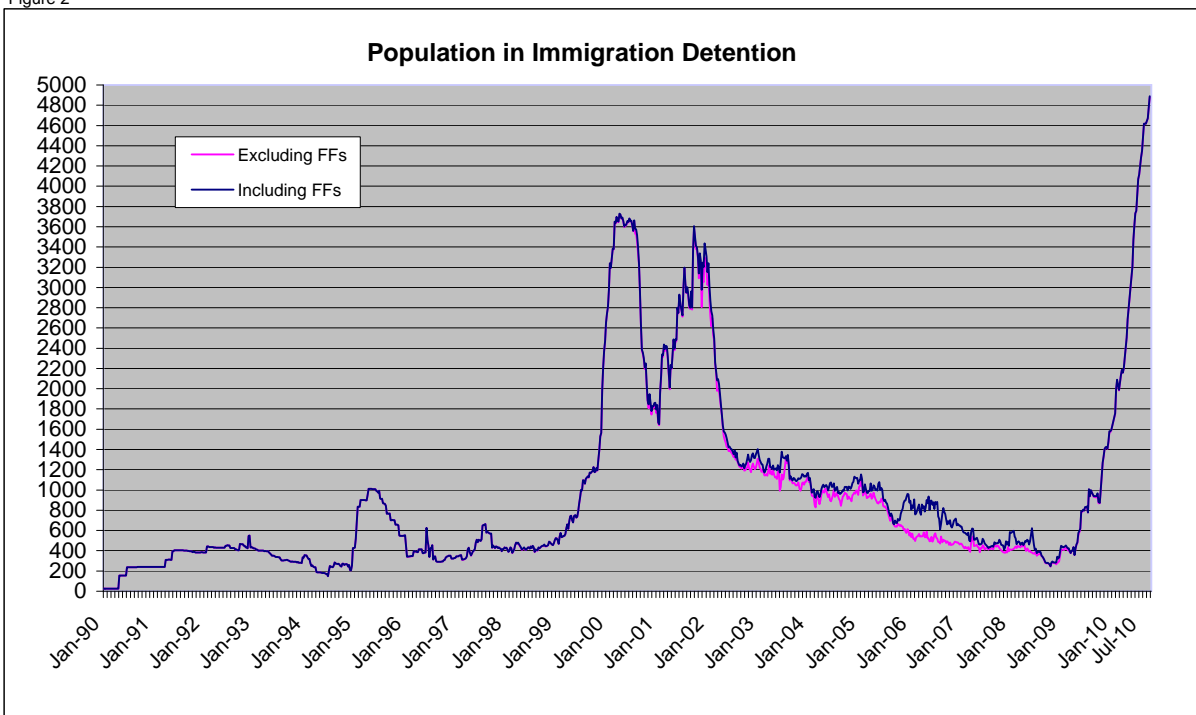
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 27/08/10
Villawood IDC	278	24		302	+ 10
Northern IDC (Darwin)	458			458	- 28
Maribyrnong IDC	58	8		66	+ 11
Perth IDC	43	1		44	- 13
Christmas Island IDC	1893			1893	+ 39
Curtin IDC	681			681	+ 81
<b>Total in IDCs</b>	<b>3411</b>	<b>33</b>		<b>3444</b>	<b>+ 100</b>
Sydney Immigration Residential Housing	13	7	10	30	+ 1
Perth Immigration Residential Housing	4	3	8	15	- 2
Port Augusta Immigration Residential Housing	16	14	27	57	+ 16
Brisbane Immigration Transit Accommodation	21	12	19	52	- 3
Melbourne Immigration Transit Accommodation			43	43	+ 3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>54</b>	<b>36</b>	<b>107</b>	<b>197</b>	<b>+ 15</b>
Community Detention <sup>2</sup> (Mainland)	12	3	10	25	0
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	162	141	342	645	+ 51
Alternative Temporary Detention in the Community (Christmas Island)	301	80	196	577	+ 52
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>3940</b>	<b>293</b>	<b>655</b>	<b>4888</b>	<b>+ 218</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

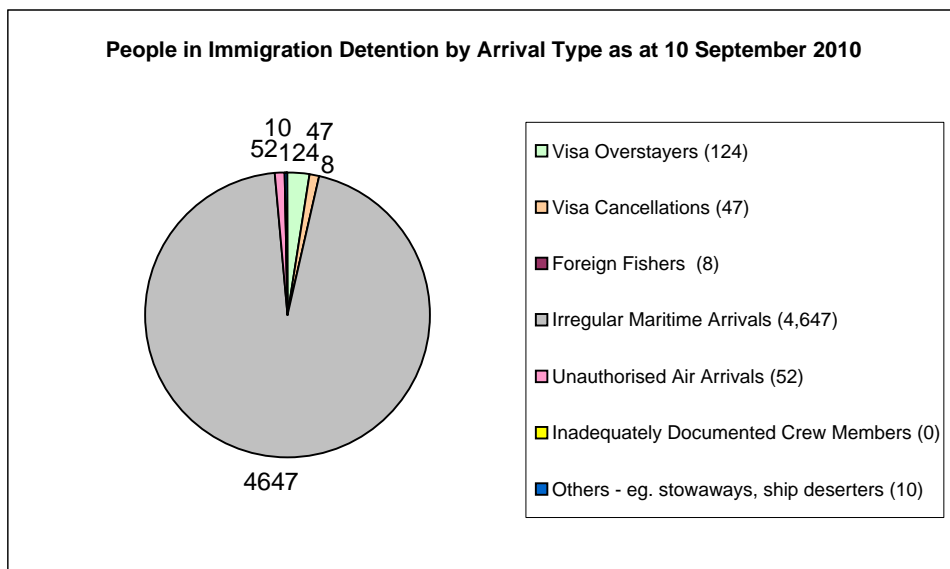
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 10 September 2010 there were 171 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 10 September 2010 was 4699, representing about 96 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 10 September 2010 there were 2494 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 43 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 45 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 33 people who had their protection visa application refused and 2273 undergoing RSA processing.

Figure 4

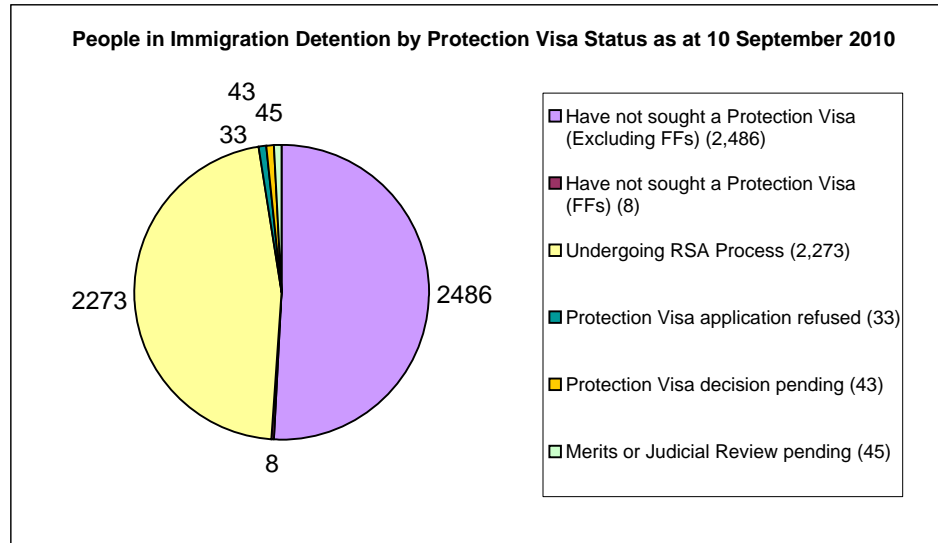


Figure 5

Location of people in immigration detention as at 10 September 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1545
Christmas Island IDC	1893
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3438</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	102
Immigration Transit Accommodation	95
Alternative Temporary Detention in the Community	1220
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1417</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	25
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>25</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	6
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>8</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>4888</b>

Figure 6

People in immigration detention by nationality as at 10 September 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1867	30	330	26	2253
Sri Lanka	540	39	24	21	624
Iran	364	73	56	31	524
Iraq	240	36	29	19	324
Indonesia	207	1	29		237
China, Peoples Republic Of	58	21			79
Burma	67	1	5	1	74
Vietnam	39	6	3	2	50
Pakistan	28		1		29
Kuwait	22	1	2		25
Other	508	85	40	36	669
<b>Total</b>	<b>3940</b>	<b>293</b>	<b>519</b>	<b>136</b>	<b>4888</b>

Figure 7

Children in immigration detention as at 10 September 2010	
Type	Total
Immigration Residential Housing	45
Immigration Transit Accommodation	62
Alternative Temporary Detention in the Community	538
Community Detention	10
<b>Total</b>	<b>655</b>

As at 10 September 2010, there were 655 children (aged under 18 years) in immigration detention. Ten were detained in the community under residence determinations, 538 were in alternative temporary detention in the community, 45 were in immigration residential housing and 62 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 10 September 2010		
Period Detained	Total	% of Total
7 days or less	97	2.0%
1 week - 1 month	472	9.7%
1 month - 3 months	1102	22.5%
3 months - 6 months	2050	41.9%
6 months - 12 months	1082	22.1%
12 months - 18 months	52	1.1%
18 months - 2 years	12	0.2%
Greater than 2 years	21	0.4%
<b>Total</b>	<b>4888</b>	<b>100%</b>

Of the 4888 people in immigration detention as at 10 September 2010, 1671 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 30 September 2010

As at 30 September 2010, there were 4991 people in immigration detention, including 2507 in immigration detention on the mainland and 2484 in immigration detention on Christmas Island.

Of the 2507 people in immigration detention on the mainland, 476 were children (aged under 18 years) - 12 were detained in the community under residence determinations, 353 were in alternative temporary detention in the community, 49 were in immigration residential housing and 62 were in immigration transit accommodation.

Of the 2484 people in immigration detention on Christmas Island, 201 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

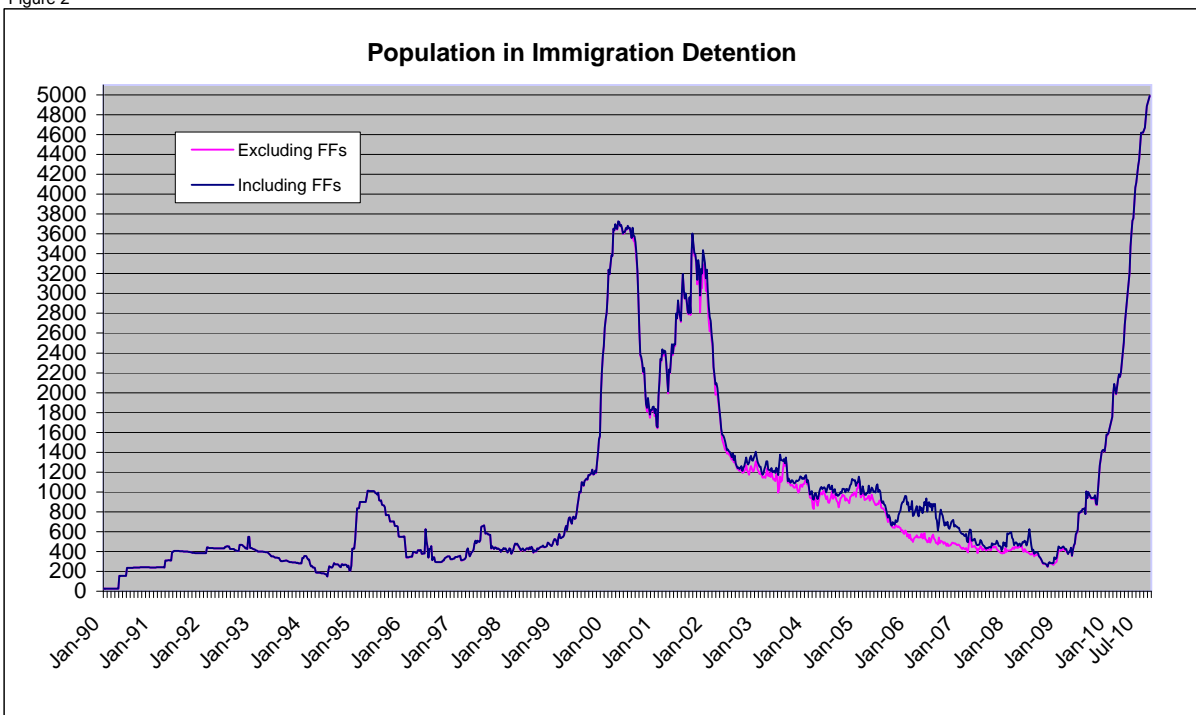
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 10/09/10
Villawood IDC	287	22		309	+ 7
Northern IDC (Darwin)	367			367	- 91
Maribyrnong IDC	78	18		96	+ 30
Perth IDC	42	1		43	- 1
Christmas Island IDC	1925			1925	+ 32
Curtin IDC	752			752	+ 71
<b>Total in IDCs</b>	<b>3451</b>	<b>41</b>		<b>3492</b>	<b>+ 48</b>
Sydney Immigration Residential Housing	15	8	16	39	+ 9
Perth Immigration Residential Housing	4	4	8	16	+ 1
Port Augusta Immigration Residential Housing	18	18	25	61	+ 4
Brisbane Immigration Transit Accommodation	13	13	18	44	- 8
Melbourne Immigration Transit Accommodation	1		44	45	+ 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>51</b>	<b>43</b>	<b>111</b>	<b>205</b>	<b>+ 8</b>
Community Detention <sup>2</sup> (Mainland)	12	3	12	27	+ 2
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	191	164	353	708	+ 63
Alternative Temporary Detention in the Community (Christmas Island)	290	68	201	559	- 18
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>3995</b>	<b>319</b>	<b>677</b>	<b>4991</b>	<b>+ 103</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

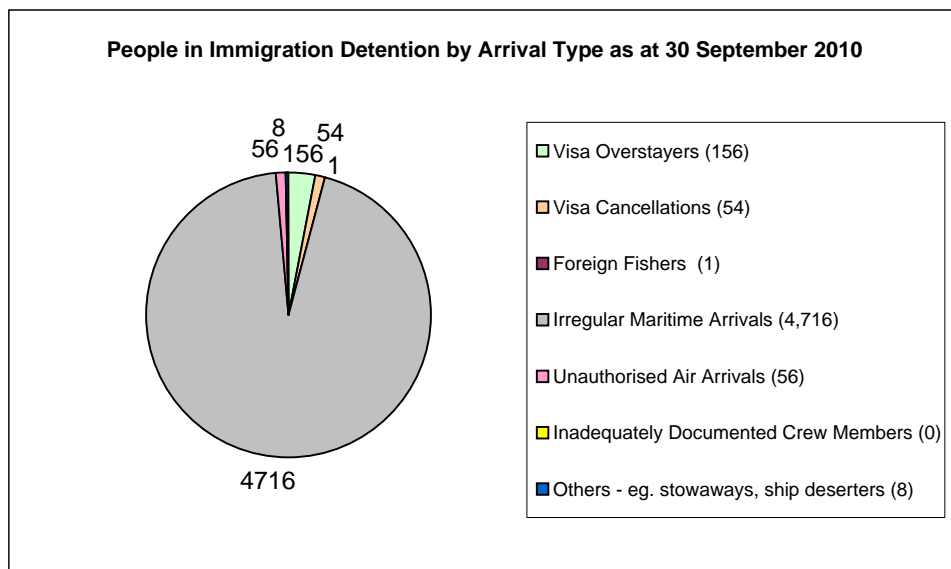
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 30 September 2010 there were 210 people (about 4 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 30 September 2010 was 4772, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 30 September 2010 there were 2614 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 46 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 51 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 31 people who had their protection visa application refused and 2249 undergoing RSA processing.

Figure 4

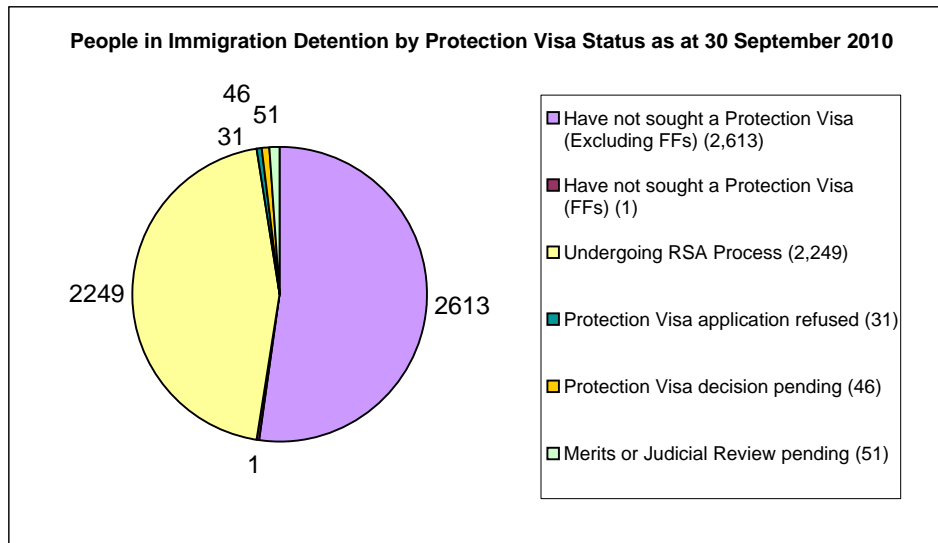


Figure 5

Location of people in immigration detention as at 30 September 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1567
Christmas Island IDC	1925
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3492</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	116
Immigration Transit Accommodation	89
Alternative Temporary Detention in the Community	1266
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1471</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	27
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>4991</b>

Figure 6

People in immigration detention by nationality as at 30 September 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1823	27	315	21	2186
Sri Lanka	524	39	24	21	608
Iran	400	82	67	37	586
Iraq	277	33	31	19	360
Indonesia	202	3	32		237
China, Peoples Republic Of	69	21			90
Burma	66	1	3	1	71
Vietnam	35	5	3	2	45
Malaysia	24	6			30
Pakistan	29		1		30
Other	546	102	53	47	748
<b>Total</b>	<b>3995</b>	<b>319</b>	<b>529</b>	<b>148</b>	<b>4991</b>

Figure 7

Children in immigration detention as at 30 September 2010	
Type	Total
Immigration Residential Housing	49
Immigration Transit Accommodation	62
Alternative Temporary Detention in the Community	554
Community Detention	12
<b>Total</b>	<b>677</b>

As at 30 September 2010, there were 677 children (aged under 18 years) in immigration detention. 12 were detained in the community under residence determinations, 554 were in alternative temporary detention in the community, 49 were in immigration residential housing and 62 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 30 September 2010		
Period Detained	Total	% of Total
7 days or less	31	0.6%
1 week - 1 month	477	9.6%
1 month - 3 months	874	17.5%
3 months - 6 months	2177	43.6%
6 months - 12 months	1294	25.9%
12 months - 18 months	98	2.0%
18 months - 2 years	20	0.4%
Greater than 2 years	20	0.4%
<b>Total</b>	<b>4991</b>	<b>100%</b>

Of the 4991 people in immigration detention as at 30 September 2010, 1382 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 8 October 2010

As at 8 October 2010, there were 5113 people in immigration detention, including 2483 in immigration detention on the mainland and 2630 in immigration detention on Christmas Island.

Of the 2483 people in immigration detention on the mainland, 472 were children (aged under 18 years) - ten were detained in the community under residence determinations, 350 were in alternative temporary detention in the community, 51 were in immigration residential housing and 61 were in immigration transit accommodation.

Of the 2630 people in immigration detention on Christmas Island, 229 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

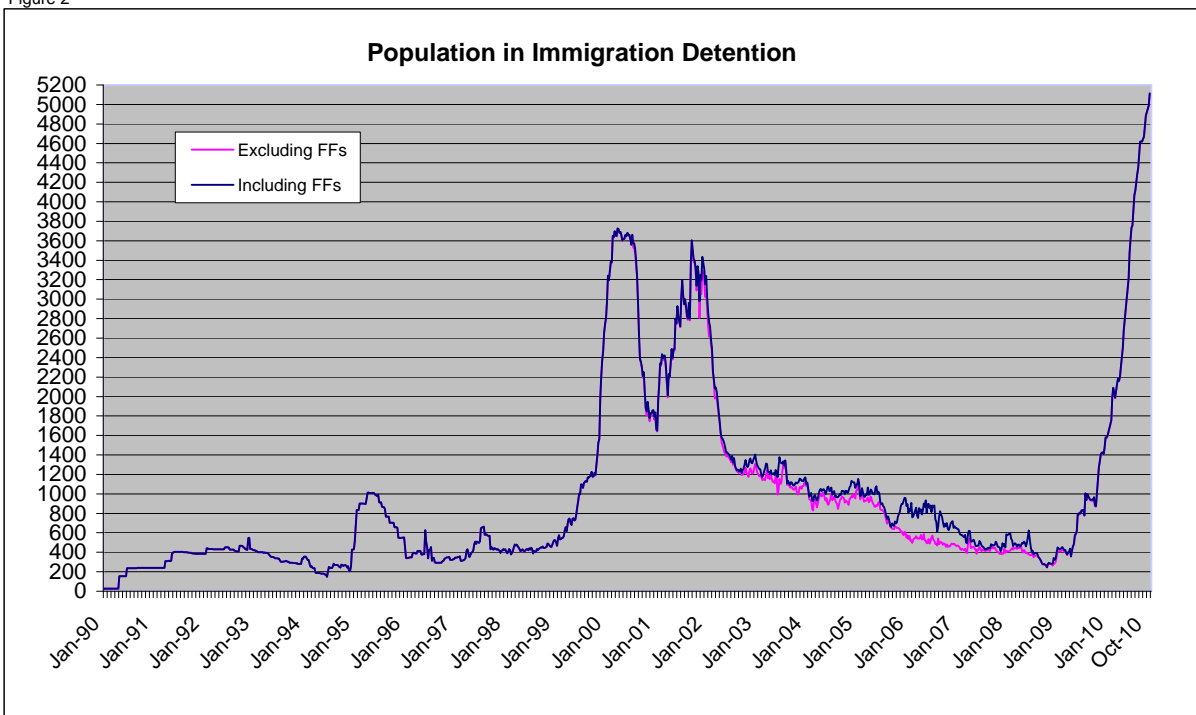
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 30/09/10
Villawood IDC	292	24		316	+ 7
Northern IDC (Darwin)	366			366	- 1
Maribyrnong IDC	59	14		73	- 23
Perth IDC	49			49	+ 6
Christmas Island IDC	1994			1994	+ 69
Curtin IDC	751			751	- 1
<b>Total in IDCs</b>	<b>3511</b>	<b>38</b>		<b>3549</b>	<b>+ 57</b>
Sydney Immigration Residential Housing	15	8	16	39	0
Perth Immigration Residential Housing	4	4	10	18	+ 2
Port Augusta Immigration Residential Housing	18	18	25	61	0
Brisbane Immigration Transit Accommodation	20	13	19	52	+ 8
Melbourne Immigration Transit Accommodation	1		42	43	- 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>58</b>	<b>43</b>	<b>112</b>	<b>213</b>	<b>+ 8</b>
Community Detention <sup>2</sup> (Mainland)	11	2	10	23	- 4
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	175	164	350	689	- 19
Alternative Temporary Detention in the Community (Christmas Island)	320	87	229	636	+ 77
Restricted on Board Vessels in Port	2	1		3	+ 3
<b>Total</b>	<b>4077</b>	<b>335</b>	<b>701</b>	<b>5113</b>	<b>+ 122</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

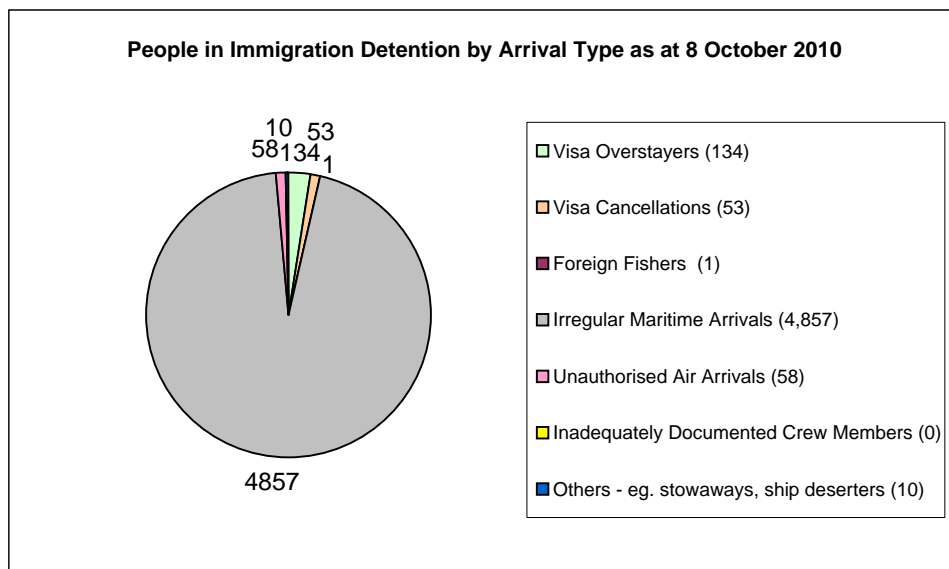
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 8 October 2010 there were 187 people (about 4 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 8 October 2010 was 4915, representing about 96 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 8 October 2010 there were 2753 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 49 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 46 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 37 people who had their protection visa application refused and 2228 undergoing RSA processing.

Figure 4

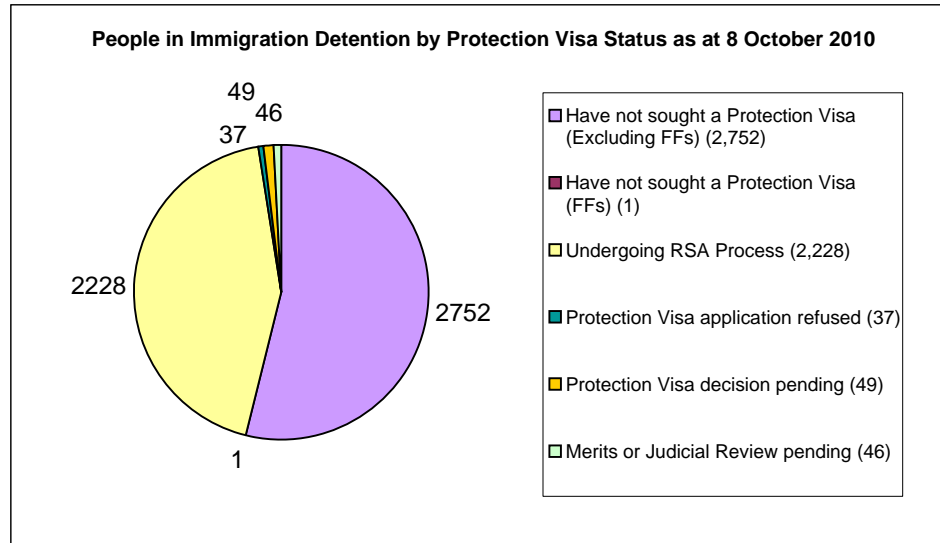


Figure 5

Location of people in immigration detention as at 8 October 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1555
Christmas Island IDC	1994
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3549</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	118
Immigration Transit Accommodation	95
Alternative Temporary Detention in the Community	1324
Restricted on Board Vessels in Ports	3
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1540</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	23
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>23</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>5113</b>

Figure 6

People in immigration detention by nationality as at 8 October 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1868	26	315	21	2230
Iran	429	93	72	44	638
Sri Lanka	521	39	24	21	605
Iraq	276	39	34	22	371
Indonesia	210		38		248
China, Peoples Republic Of	68	24			92
Burma	65	1	3	1	70
Vietnam	38	6	3	2	49
Pakistan	26		1		27
Kuwait	20	1	2		23
Other	556	106	54	44	760
<b>Total</b>	<b>4077</b>	<b>335</b>	<b>546</b>	<b>155</b>	<b>5113</b>

Figure 7

Children in immigration detention as at 8 October 2010	
Type	Total
Immigration Residential Housing	51
Immigration Transit Accommodation	61
Alternative Temporary Detention in the Community	579
Community Detention	10
<b>Total</b>	<b>701</b>

As at 8 October 2010, there were 701 children (aged under 18 years) in immigration detention. Ten were detained in the community under residence determinations, 579 were in alternative temporary detention in the community, 51 were in immigration residential housing and 61 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 8 October 2010		
Period Detained	Total	% of Total
7 days or less	190	3.7%
1 week - 1 month	257	5.0%
1 month - 3 months	961	18.8%
3 months - 6 months	2009	39.3%
6 months - 12 months	1523	29.8%
12 months - 18 months	132	2.6%
18 months - 2 years	22	0.4%
Greater than 2 years	19	0.4%
<b>Total</b>	<b>5113</b>	<b>100%</b>

Of the 5113 people in immigration detention as at 8 October 2010, 1408 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 15 October 2010

As at 15 October 2010, there were 5360 people in immigration detention, including 2591 in immigration detention on the mainland and 2769 in immigration detention on Christmas Island.

Of the 2591 people in immigration detention on the mainland, 469 were children (aged under 18 years) - ten were detained in the community under residence determinations, 354 were in alternative temporary detention in the community, 47 were in immigration residential housing and 58 were in immigration transit accommodation.

Of the 2769 people in immigration detention on Christmas Island, 283 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

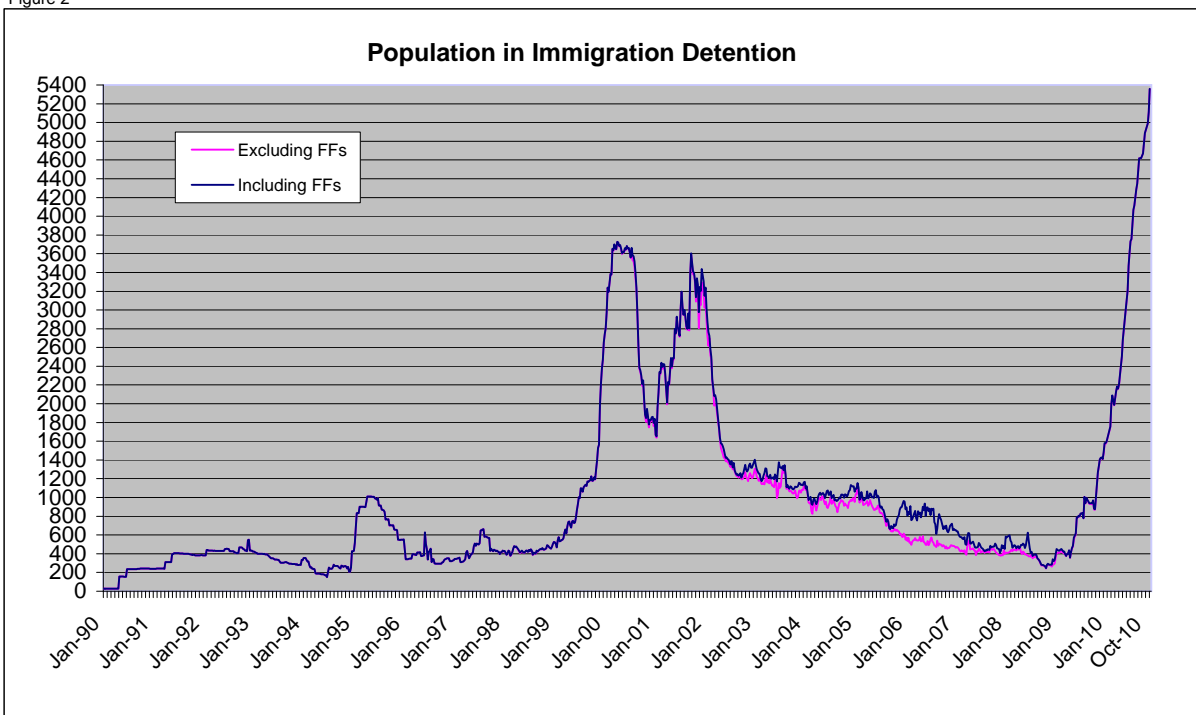
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 8/10/10
Villawood IDC	300	23		323	+ 7
Northern IDC (Darwin)	469			469	+ 103
Maribyrnong IDC	58	12		70	- 3
Perth IDC	48			48	- 1
Christmas Island IDC	2073			2073	+ 79
Curtin IDC	749			749	- 2
<b>Total in IDCs</b>	<b>3697</b>	<b>35</b>		<b>3732</b>	<b>+ 183</b>
Sydney Immigration Residential Housing	14	8	14	36	- 3
Perth Immigration Residential Housing	4	4	9	17	- 1
Port Augusta Immigration Residential Housing	18	16	24	58	- 3
Brisbane Immigration Transit Accommodation	18	11	16	45	- 7
Melbourne Immigration Transit Accommodation	1		42	43	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>55</b>	<b>39</b>	<b>105</b>	<b>199</b>	<b>- 14</b>
Community Detention <sup>2</sup> (Mainland)	11	2	10	23	0
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	186	169	354	709	+ 20
Alternative Temporary Detention in the Community (Christmas Island)	299	114	283	696	+ 60
Restricted on Board Vessels in Port	1			1	- 2
<b>Total</b>	<b>4249</b>	<b>359</b>	<b>752</b>	<b>5360</b>	<b>+ 247</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

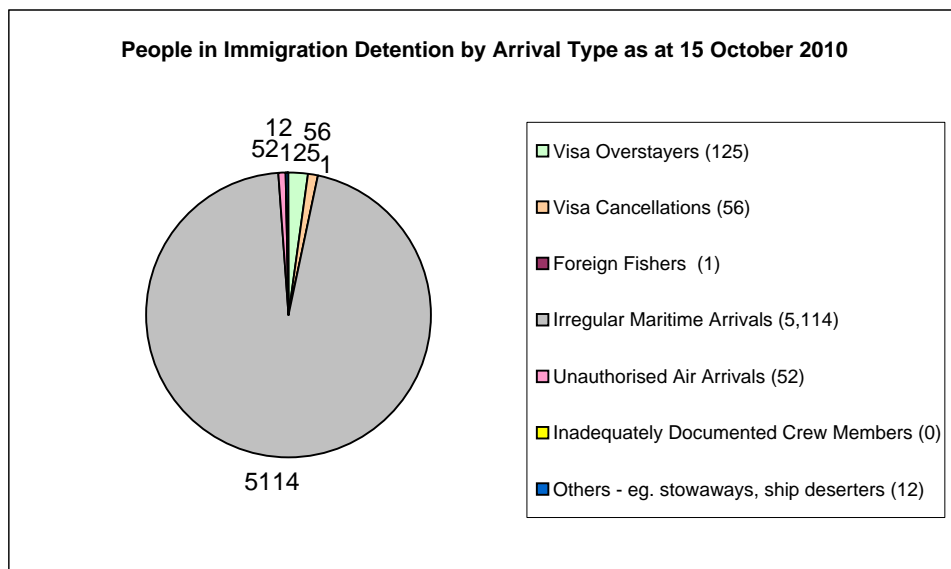
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 15 October 2010 there were 181 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 15 October 2010 was 5166, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 15 October 2010 there were 1541 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 53 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 42 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 39 people who had their protection visa application refused and 3685 undergoing RSA processing.

Figure 4

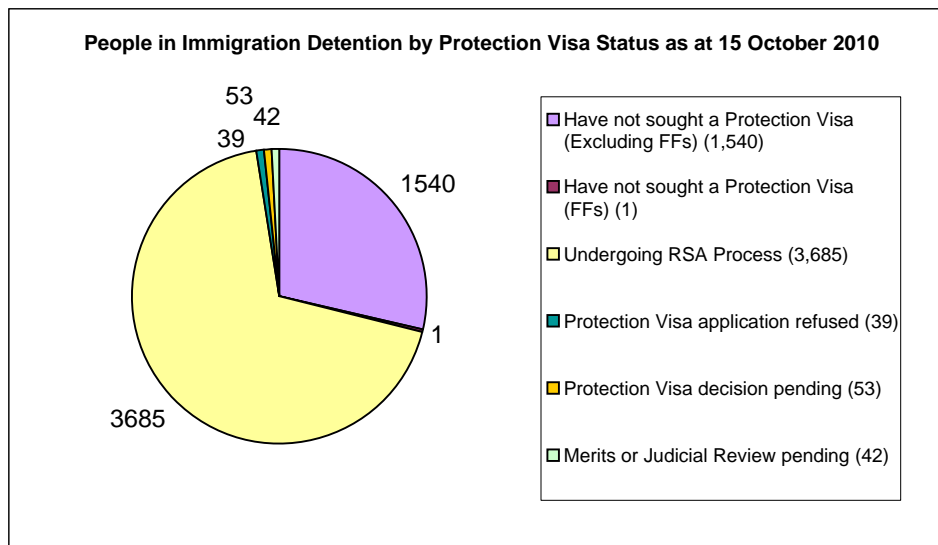


Figure 5

Location of people in immigration detention as at 15 October 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1659
Christmas Island IDC	2073
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3732</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	111
Immigration Transit Accommodation	88
Alternative Temporary Detention in the Community	1404
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1604</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	23
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>23</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>5360</b>

Figure 6

People in immigration detention by nationality as at 15 October 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1907	24	325	22	2278
Iran	496	111	84	49	740
Sri Lanka	519	39	23	21	602
Iraq	300	42	39	24	405
Indonesia	220		35		255
China, Peoples Republic Of	66	23			89
Burma	65	1	5	1	72
Vietnam	39	6	3	2	50
Pakistan	28		1		29
Kuwait	20	1	2		23
Other	589	112	59	57	817
<b>Total</b>	<b>4249</b>	<b>359</b>	<b>576</b>	<b>176</b>	<b>5360</b>

Figure 7

Children in immigration detention as at 15 October 2010	
Type	Total
Immigration Residential Housing	47
Immigration Transit Accommodation	58
Alternative Temporary Detention in the Community	637
Community Detention	10
<b>Total</b>	<b>752</b>

As at 15 October 2010, there were 752 children (aged under 18 years) in immigration detention. Ten were detained in the community under residence determinations, 637 were in alternative temporary detention in the community, 47 were in immigration residential housing and 58 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 15 October 2010		
Period Detained	Total	% of Total
7 days or less	295	5.5%
1 week - 1 month	361	6.7%
1 month - 3 months	962	17.9%
3 months - 6 months	1828	34.1%
6 months - 12 months	1744	32.5%
12 months - 18 months	132	2.5%
18 months - 2 years	19	0.4%
Greater than 2 years	19	0.4%
<b>Total</b>	<b>5360</b>	<b>100%</b>

Of the 5360 people in immigration detention as at 15 October 2010, 1618 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 22 October 2010

As at 22 October 2010, there were 5454 people in immigration detention, including 2695 in immigration detention on the mainland and 2759 in immigration detention on Christmas Island.

Of the 2695 people in immigration detention on the mainland, 475 were children (aged under 18 years) - 11 were detained in the community under residence determinations, 357 were in alternative temporary detention in the community, 47 were in immigration residential housing and 60 were in immigration transit accommodation.

Of the 2759 people in immigration detention on Christmas Island, 297 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

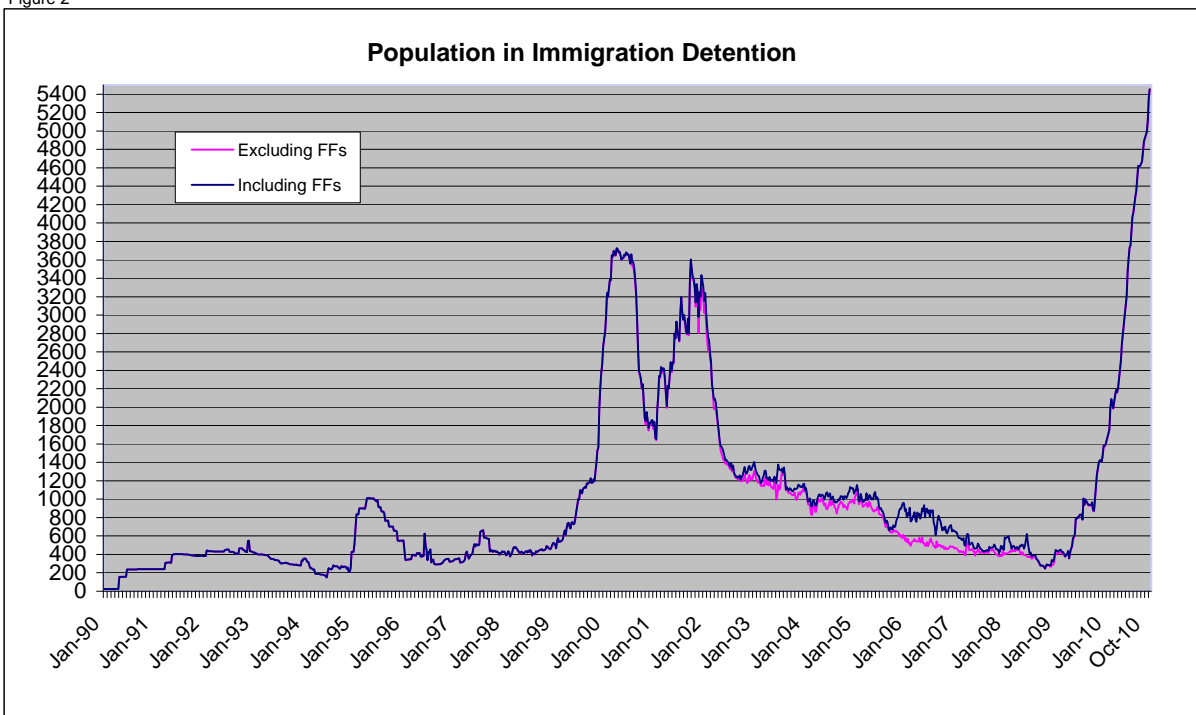
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 15/10/10
Villawood IDC	313	22		335	+ 12
Northern IDC (Darwin)	478			478	+ 9
Maribyrnong IDC	55	12		67	- 3
Perth IDC	48			48	0
Christmas Island IDC	2027			2027	- 46
Curtin IDC	747			747	- 2
Scherger IDC	79			79	+ 79
<b>Total in IDCs</b>	<b>3747</b>	<b>34</b>		<b>3781</b>	<b>+ 49</b>
Sydney Immigration Residential Housing	14	9	15	38	+ 2
Perth Immigration Residential Housing	4	4	9	17	0
Port Augusta Immigration Residential Housing	18	16	23	57	- 1
Brisbane Immigration Transit Accommodation	20	15	18	53	+ 8
Melbourne Immigration Transit Accommodation	1		42	43	0
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>57</b>	<b>44</b>	<b>107</b>	<b>208</b>	<b>+ 9</b>
Community Detention <sup>2</sup> (Mainland)	11	2	11	24	+ 1
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	185	166	357	708	- 1
Alternative Temporary Detention in the Community (Christmas Island)	307	128	297	732	+ 36
Restricted on Board Vessels in Port	1			1	0
<b>Total</b>	<b>4308</b>	<b>374</b>	<b>772</b>	<b>5454</b>	<b>+ 94</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

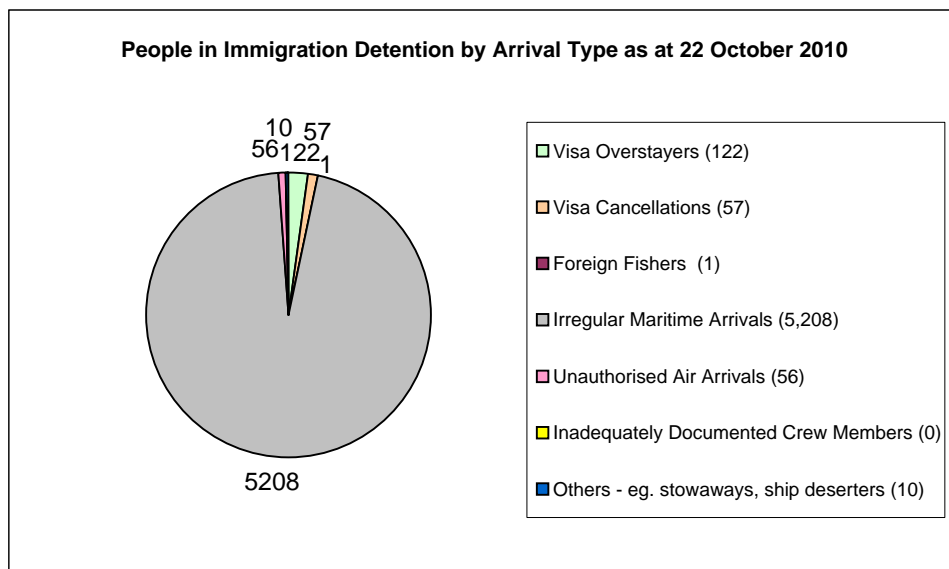
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 22 October 2010 there were 179 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 22 October 2010 was 5264, representing about 97 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 22 October 2010 there were 1588 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 46 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 50 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 39 people who had their protection visa application refused and 3731 undergoing RSA processing.

Figure 4

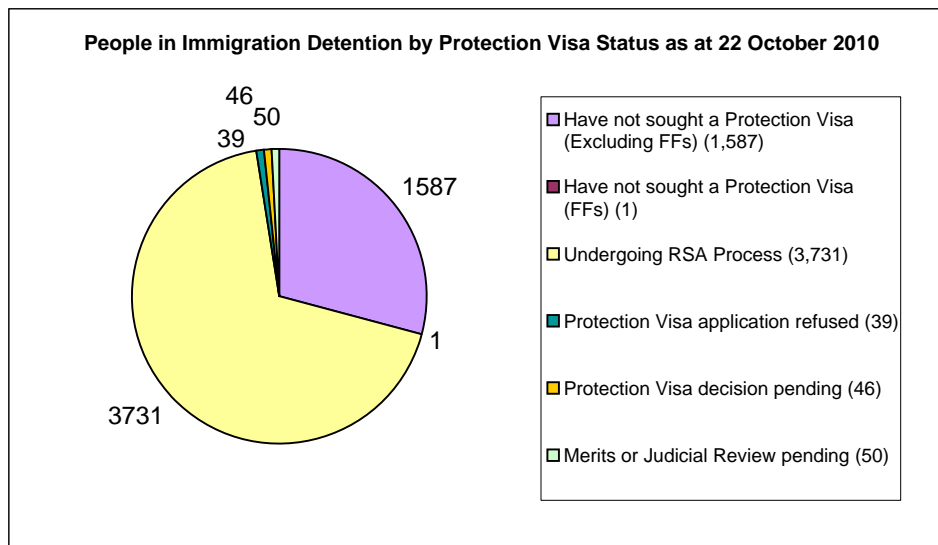


Figure 5

Location of people in immigration detention as at 22 October 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1754
Christmas Island IDC	2027
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3781</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	112
Immigration Transit Accommodation	96
Alternative Temporary Detention in the Community	1439
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1648</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	24
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>24</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>5454</b>

Figure 6

People in immigration detention by nationality as at 22 October 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1904	23	326	22	2275
Iran	511	117	86	51	765
Sri Lanka	518	39	23	21	601
Iraq	315	46	42	29	432
Indonesia	222		35		257
China, Peoples Republic Of	67	22	1		90
Burma	64	1	5	1	71
Vietnam	39	6	3	2	50
Pakistan	28		1		29
Kuwait	20	1	2		23
Other	620	119	64	58	861
<b>Total</b>	<b>4308</b>	<b>374</b>	<b>588</b>	<b>184</b>	<b>5454</b>

Figure 7

Children in immigration detention as at 22 October 2010	
Type	Total
Immigration Residential Housing	47
Immigration Transit Accommodation	60
Alternative Temporary Detention in the Community	654
Community Detention	11
<b>Total</b>	<b>772</b>

As at 22 October 2010, there were 772 children (aged under 18 years) in immigration detention. 11 were detained in the community under residence determinations, 654 were in alternative temporary detention in the community, 47 were in immigration residential housing and 60 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 22 October 2010		
Period Detained	Total	% of Total
7 days or less	126	2.3%
1 week - 1 month	496	9.1%
1 month - 3 months	815	14.9%
3 months - 6 months	1935	35.5%
6 months - 12 months	1915	35.1%
12 months - 18 months	129	2.4%
18 months - 2 years	19	0.3%
Greater than 2 years	19	0.3%
<b>Total</b>	<b>5454</b>	<b>100%</b>

Of the 5454 people in immigration detention as at 22 October 2010, 1437 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 29 October 2010

As at 29 October 2010, there were 5626 people in immigration detention, including 2881 in immigration detention on the mainland and 2745 in immigration detention on Christmas Island.

Of the 2881 people in immigration detention on the mainland, 456 were children (aged under 18 years) - six were detained in the community under residence determinations, 349 were in alternative temporary detention in the community, 43 were in immigration residential housing and 58 were in immigration transit accommodation.

Of the 2745 people in immigration detention on Christmas Island, 341 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

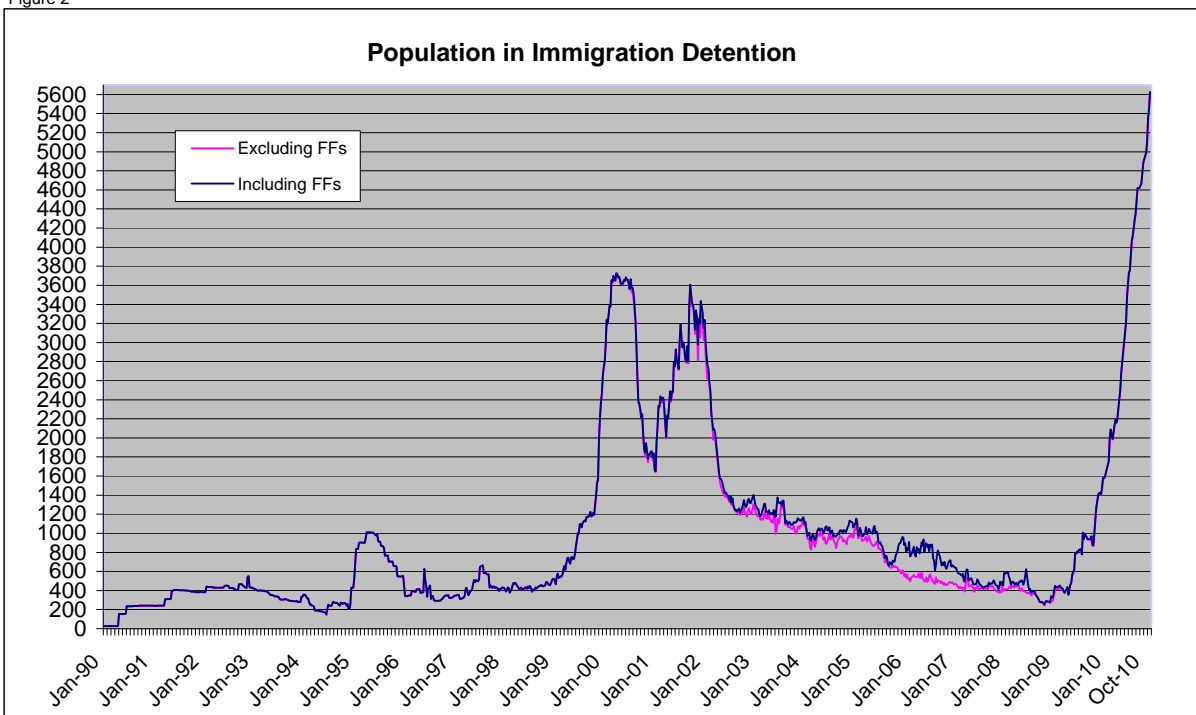
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 22/10/10
Villawood IDC	302	24		326	- 9
Northern IDC (Darwin)	474			474	- 4
Maribyrnong IDC	58	13		71	+ 4
Perth IDC	51			51	+ 3
Christmas Island IDC	1963			1963	- 64
Curtin IDC	747			747	0
Scherger IDC	292			292	+ 213
<b>Total in IDCs</b>	<b>3887</b>	<b>37</b>		<b>3924</b>	<b>+ 143</b>
Sydney Immigration Residential Housing	14	9	14	37	- 1
Perth Immigration Residential Housing	3	3	6	12	- 5
Port Augusta Immigration Residential Housing	19	17	23	59	+ 2
Brisbane Immigration Transit Accommodation	21	14	17	52	- 1
Melbourne Immigration Transit Accommodation	1		41	42	- 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>58</b>	<b>43</b>	<b>101</b>	<b>202</b>	<b>- 6</b>
Community Detention <sup>2</sup> (Mainland)	10	1	6	17	- 7
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	189	162	349	700	- 8
Alternative Temporary Detention in the Community (Christmas Island)	293	148	341	782	+ 50
Restricted on Board Vessels in Port	1			1	0
<b>Total</b>	<b>4438</b>	<b>391</b>	<b>797</b>	<b>5626</b>	<b>+ 172</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

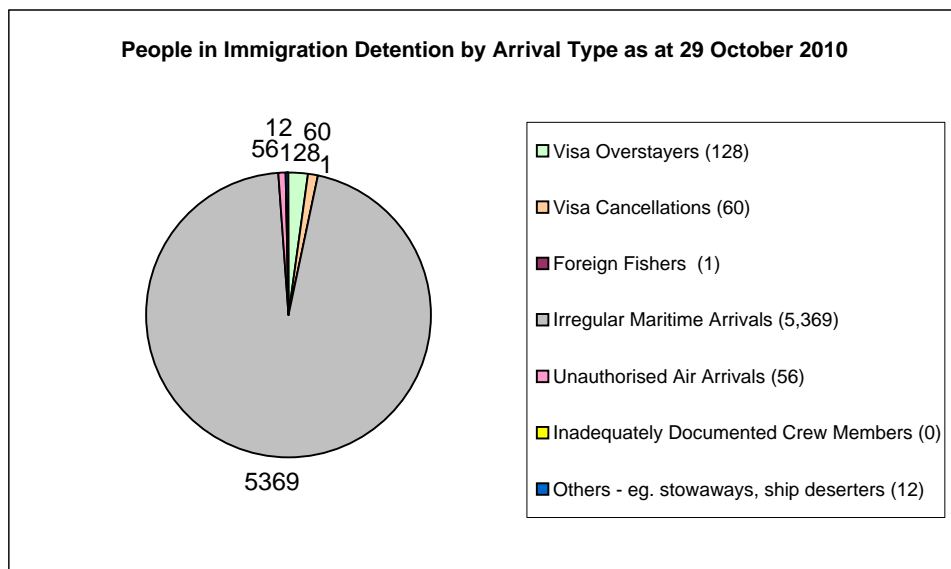
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 29 October 2010 there were 188 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 29 October 2010 was 5425, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 29 October 2010 there were 1557 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 46 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 49 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 37 people who had their protection visa application refused and 3937 undergoing RSA processing.

Figure 4

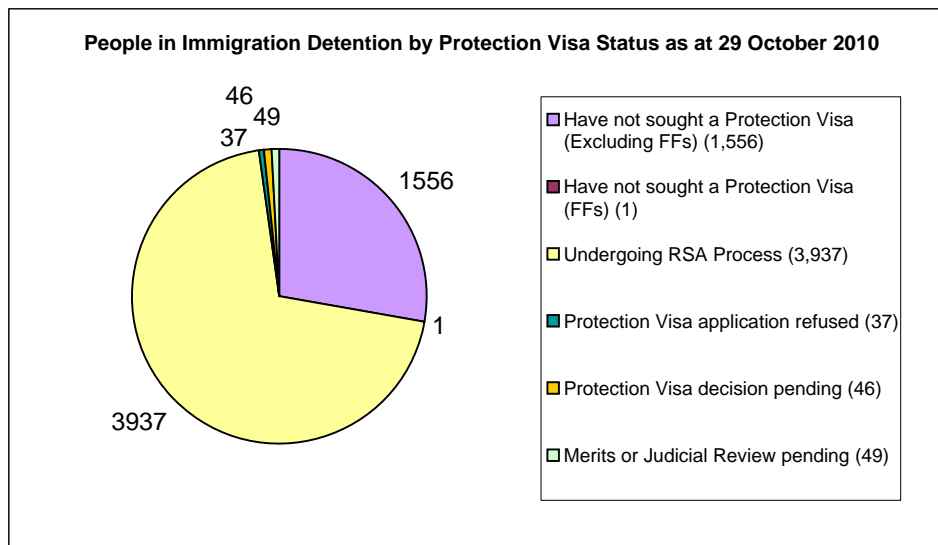


Figure 5

Location of people in immigration detention as at 29 October 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1961
Christmas Island IDC	1963
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3924</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	108
Immigration Transit Accommodation	94
Alternative Temporary Detention in the Community	1481
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1684</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	17
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>17</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>5626</b>

Figure 6

People in immigration detention by nationality as at 29 October 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1968	24	340	20	2352
Iran	538	125	91	55	809
Sri Lanka	515	39	23	21	598
Iraq	315	44	44	27	430
Indonesia	232		34		266
Burma	87	1	7	1	96
China, Peoples Republic Of	64	22	1		87
Vietnam	31	8	3	2	44
Pakistan	30		1		31
Kuwait	20	1	2		23
Other	638	127	63	62	890
<b>Total</b>	<b>4438</b>	<b>391</b>	<b>609</b>	<b>188</b>	<b>5626</b>

Figure 7

Children in immigration detention as at 29 October 2010	
Type	Total
Immigration Residential Housing	43
Immigration Transit Accommodation	58
Alternative Temporary Detention in the Community	690
Community Detention	6
<b>Total</b>	<b>797</b>

As at 29 October 2010, there were 797 children (aged under 18 years) in immigration detention. Six were detained in the community under residence determinations, 690 were in alternative temporary detention in the community, 43 were in immigration residential housing and 58 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 29 October 2010		
Period Detained	Total	% of Total
7 days or less	248	4.4%
1 week - 1 month	597	10.6%
1 month - 3 months	738	13.1%
3 months - 6 months	1944	34.6%
6 months - 12 months	1903	33.8%
12 months - 18 months	158	2.8%
18 months - 2 years	18	0.3%
Greater than 2 years	20	0.4%
<b>Total</b>	<b>5626</b>	<b>100%</b>

Of the 5626 people in immigration detention as at 29 October 2010, 1583 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 5 November 2010

As at 5 November 2010, there were 5834 people in immigration detention, including 2939 in immigration detention on the mainland and 2895 in immigration detention on Christmas Island.

Of the 2939 people in immigration detention on the mainland, 467 were children (aged under 18 years) - six were detained in the community under residence determinations, 365 were in alternative temporary detention in the community, 42 were in immigration residential housing and 54 were in immigration transit accommodation.

Of the 2895 people in immigration detention on Christmas Island, 369 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

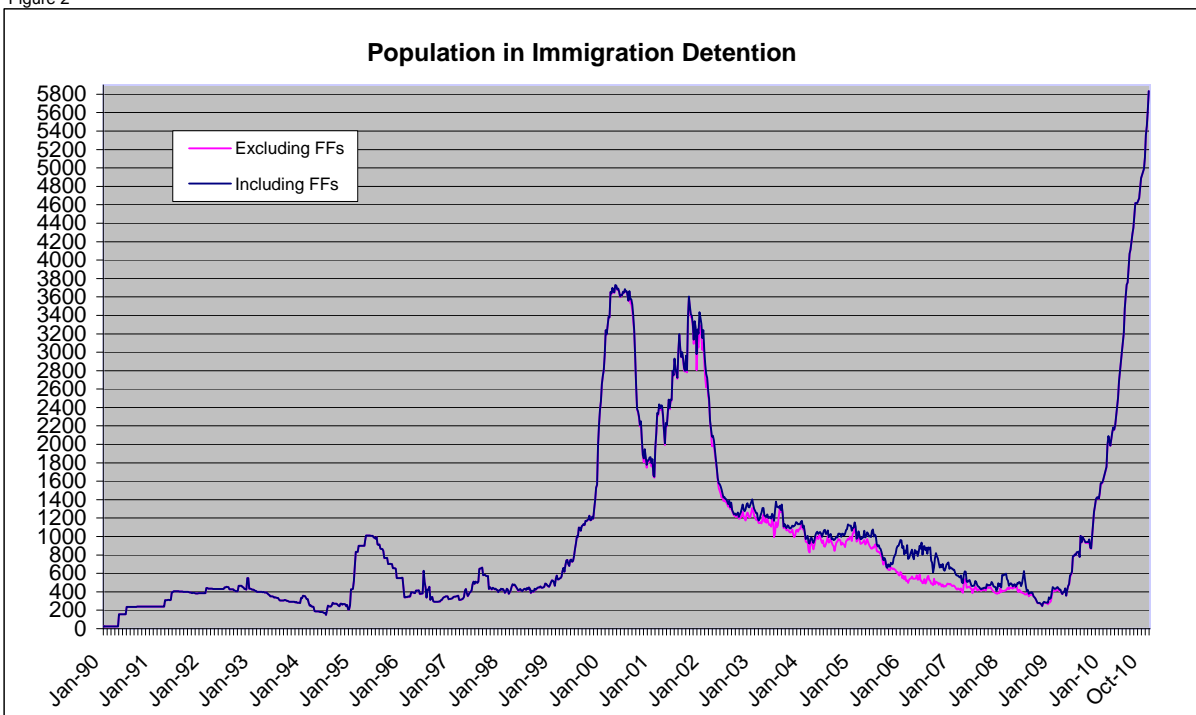
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 29/10/10
Villawood IDC	293	19		312	- 14
Northern IDC (Darwin)	490			490	+ 16
Maribyrnong IDC	62	10		72	+ 1
Perth IDC	42			42	- 9
Christmas Island IDC	2033			2033	+ 70
Curtin IDC	747			747	0
Scherger IDC	291			291	- 1
<b>Total in IDCs</b>	<b>3958</b>	<b>29</b>		<b>3987</b>	<b>+ 63</b>
Sydney Immigration Residential Housing	13	9	13	35	- 2
Perth Immigration Residential Housing	2	3	6	11	- 1
Port Augusta Immigration Residential Housing	19	17	23	59	0
Brisbane Immigration Transit Accommodation	19	14	15	48	- 4
Melbourne Immigration Transit Accommodation	1		39	40	- 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>54</b>	<b>43</b>	<b>96</b>	<b>193</b>	<b>- 9</b>
Community Detention <sup>2</sup> (Mainland)	10	1	6	17	0
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	221	189	365	775	+ 75
Alternative Temporary Detention in the Community (Christmas Island)	341	152	369	862	+ 80
Restricted on Board Vessels in Port				0	- 1
<b>Total</b>	<b>4584</b>	<b>414</b>	<b>836</b>	<b>5834</b>	<b>+ 208</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

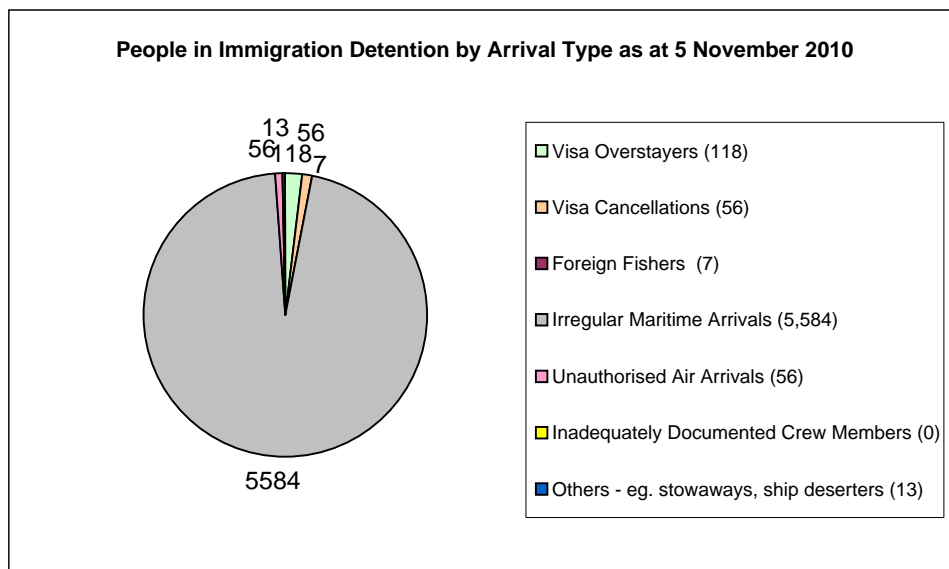
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 5 November 2010 there were 174 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 5 November 2010 was 5640, representing about 97 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 5 November 2010 there were 1824 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 45 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 50 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 35 people who had their protection visa application refused and 3880 undergoing RSA processing.

Figure 4

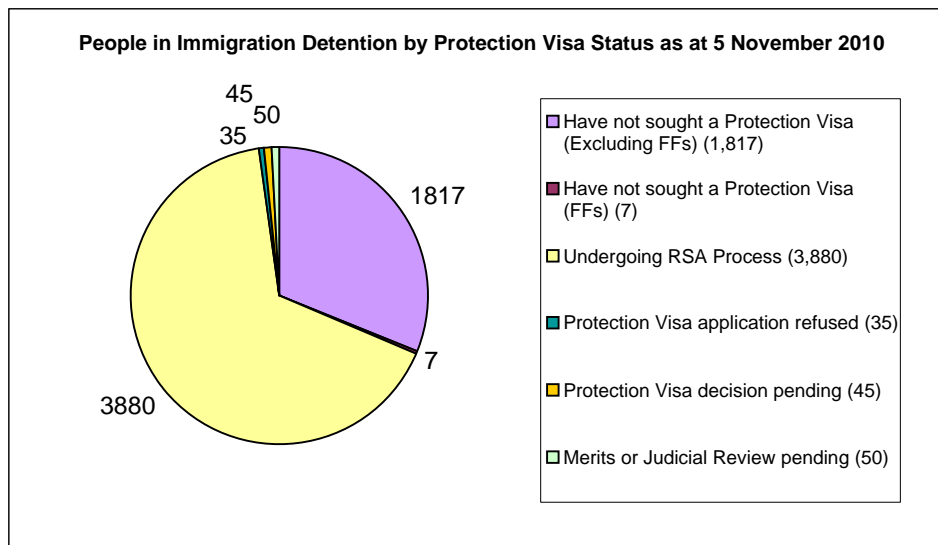


Figure 5

Location of people in immigration detention as at 5 November 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	1948
Christmas Island IDC	2033
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3981</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	105
Immigration Transit Accommodation	88
Alternative Temporary Detention in the Community	1636
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1829</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	17
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>17</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	6
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>7</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>5834</b>

Figure 6

People in immigration detention by nationality as at 5 November 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1978	24	340	20	2362
Iran	562	139	89	58	848
Sri Lanka	554	48	26	26	654
Iraq	363	49	45	27	484
Indonesia	246		34		280
Burma	88	1	6	1	96
China, Peoples Republic Of	56	20			76
Vietnam	30	5	3	2	40
Kuwait	29	1	2		32
Pakistan	30		1		31
Other	648	127	80	76	931
<b>Total</b>	<b>4584</b>	<b>414</b>	<b>626</b>	<b>210</b>	<b>5834</b>

Figure 7

Children in immigration detention as at 5 November 2010	
Type	Total
Immigration Residential Housing	42
Immigration Transit Accommodation	54
Alternative Temporary Detention in the Community	734
Community Detention	6
<b>Total</b>	<b>836</b>

As at 5 November 2010, there were 836 children (aged under 18 years) in immigration detention. Six were detained in the community under residence determinations, 734 were in alternative temporary detention in the community, 42 were in immigration residential housing and 54 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 5 November 2010		
Period Detained	Total	% of Total
7 days or less	285	4.9%
1 week - 1 month	782	13.4%
1 month - 3 months	758	13.0%
3 months - 6 months	1761	30.2%
6 months - 12 months	2044	35.0%
12 months - 18 months	165	2.8%
18 months - 2 years	18	0.3%
Greater than 2 years	21	0.4%
<b>Total</b>	<b>5834</b>	<b>100%</b>

Of the 5834 people in immigration detention as at 5 November 2010, 1825 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 19 November 2010

As at 19 November 2010, there were 6074 people in immigration detention, including 3171 in immigration detention on the mainland and 2903 in immigration detention on Christmas Island.

Of the 3171 people in immigration detention on the mainland, 583 were children (aged under 18 years) - six were detained in the community under residence determinations, 395 were in alternative temporary detention in the community, 38 were in immigration residential housing and 144 were in immigration transit accommodation.

Of the 2903 people in immigration detention on Christmas Island, 306 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

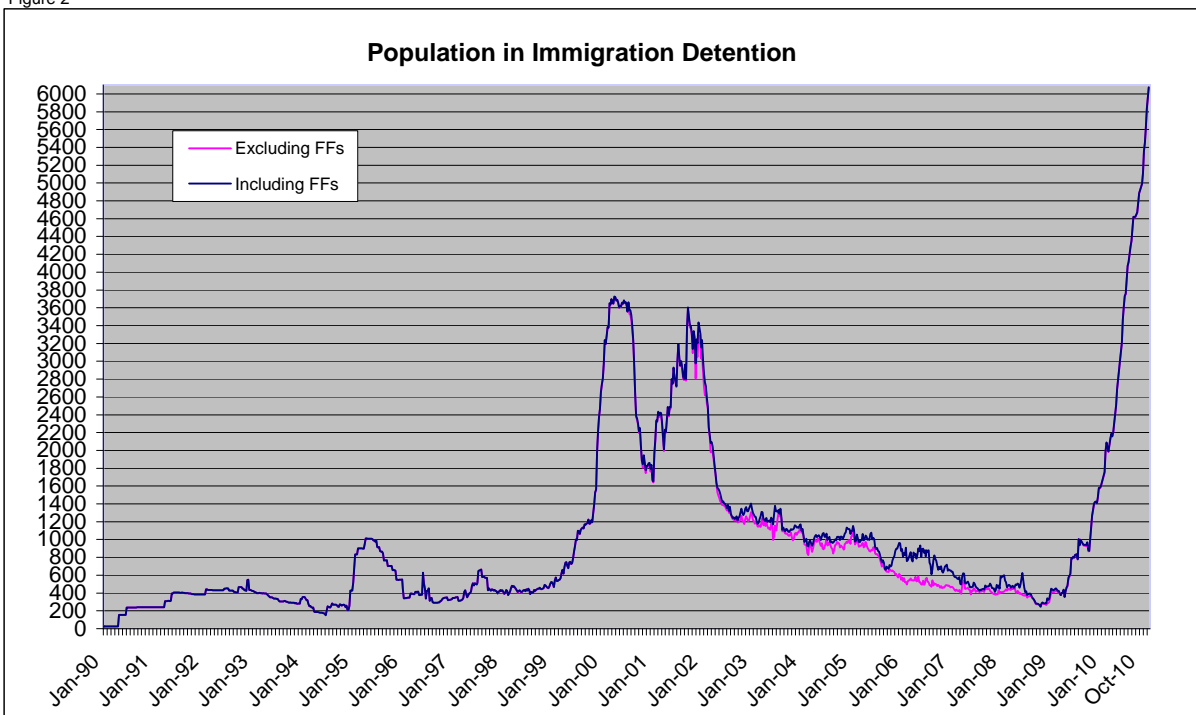
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 5/11/10
Villawood IDC	286	22		308	- 4
Northern IDC (Darwin)	475			475	- 15
Maribyrnong IDC	82	9		91	+ 19
Perth IDC	47			47	+ 5
Christmas Island IDC	2109			2109	+ 76
Curtin IDC	819			819	+ 72
Scherger IDC	268			268	- 23
<b>Total in IDCs</b>	<b>4086</b>	<b>31</b>		<b>4117</b>	<b>+ 130</b>
Sydney Immigration Residential Housing	13	8	13	34	- 1
Perth Immigration Residential Housing	2	4	8	14	+ 3
Port Augusta Immigration Residential Housing	19	17	17	53	- 6
Brisbane Immigration Transit Accommodation	21	14	15	50	+ 2
Melbourne Immigration Transit Accommodation	3		129	132	+ 92
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>58</b>	<b>43</b>	<b>182</b>	<b>283</b>	<b>+ 90</b>
Community Detention <sup>2</sup> (Mainland)	8	1	6	15	- 2
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	255	213	395	863	+ 88
Alternative Temporary Detention in the Community (Christmas Island)	305	183	306	794	- 68
Restricted on Board Vessels in Port	2			2	+ 2
<b>Total</b>	<b>4714</b>	<b>471</b>	<b>889</b>	<b>6074</b>	<b>+ 240</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

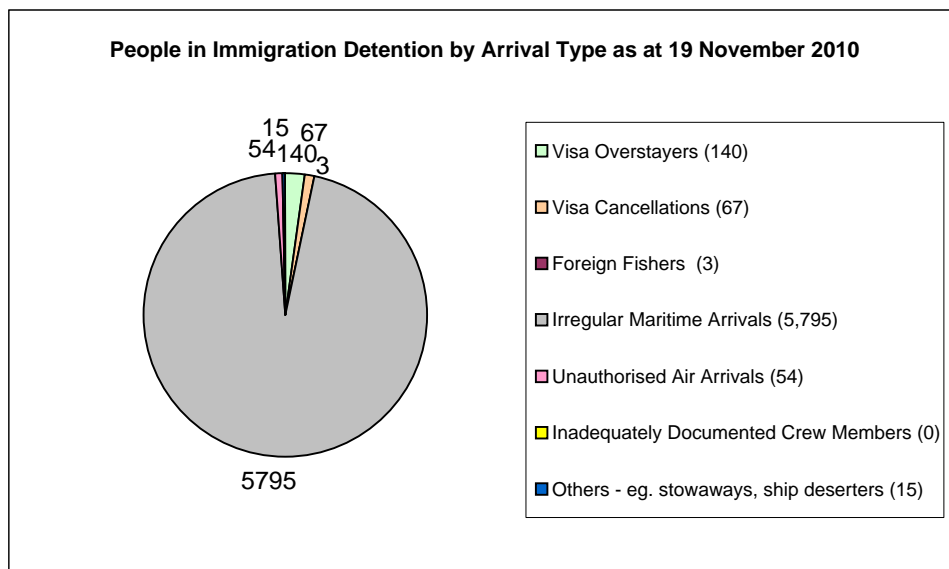
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 19 November 2010 there were 207 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 19 November 2010 was 5849, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 19 November 2010 there were 1921 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 45 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 51 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 32 people who had their protection visa application refused and 4025 undergoing RSA processing.

Figure 4

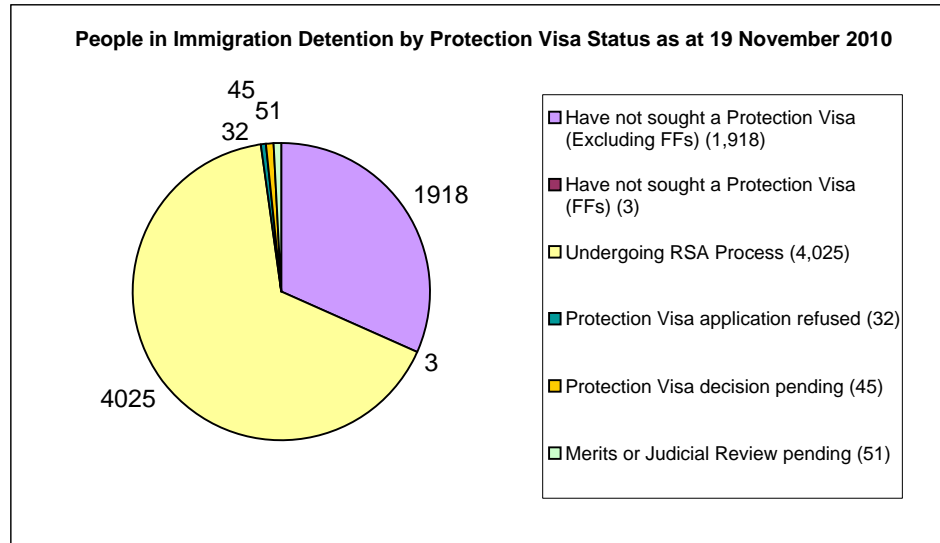


Figure 5

Location of people in immigration detention as at 19 November 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2006
Christmas Island IDC	2109
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4115</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	101
Immigration Transit Accommodation	182
Alternative Temporary Detention in the Community	1656
Restricted on Board Vessels in Ports	2
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>1941</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	15
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>15</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	2
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>3</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6074</b>

Figure 6

People in immigration detention by nationality as at 19 November 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1986	26	342	19	2373
Iran	598	155	97	56	906
Sri Lanka	585	70	37	37	729
Iraq	374	54	55	30	513
Indonesia	249	3	34		286
Burma	86	1	5	1	93
China, Peoples Republic Of	52	18			70
Vietnam	29	6	3	2	40
Pakistan	34		1		35
Kuwait	28	1	2		31
Other	693	137	85	83	998
<b>Total</b>	<b>4714</b>	<b>471</b>	<b>661</b>	<b>228</b>	<b>6074</b>

Figure 7

Children in immigration detention as at 19 November 2010	
Type	Total
Immigration Residential Housing	38
Immigration Transit Accommodation	144
Alternative Temporary Detention in the Community	701
Community Detention	6
<b>Total</b>	<b>889</b>

As at 19 November 2010, there were 889 children (aged under 18 years) in immigration detention. Six were detained in the community under residence determinations, 701 were in alternative temporary detention in the community, 38 were in immigration residential housing and 144 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 19 November 2010		
Period Detained	Total	% of Total
7 days or less	202	3.3%
1 week - 1 month	744	12.2%
1 month - 3 months	1014	16.7%
3 months - 6 months	1509	24.8%
6 months - 12 months	2366	39.0%
12 months - 18 months	199	3.3%
18 months - 2 years	19	0.3%
Greater than 2 years	21	0.3%
<b>Total</b>	<b>6074</b>	<b>100%</b>

Of the 6074 people in immigration detention as at 19 November 2010, 1960 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 3 December 2010

As at 3 December 2010, there were 6329 people in immigration detention, including 3300 in immigration detention on the mainland and 3029 in immigration detention on Christmas Island.

Of the 3300 people in immigration detention on the mainland, 615 were children (aged under 18 years) - 15 were detained in the community under residence determinations, 416 were in alternative temporary detention in the community, 37 were in immigration residential housing and 147 were in immigration transit accommodation.

Of the 3029 people in immigration detention on Christmas Island, 303 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

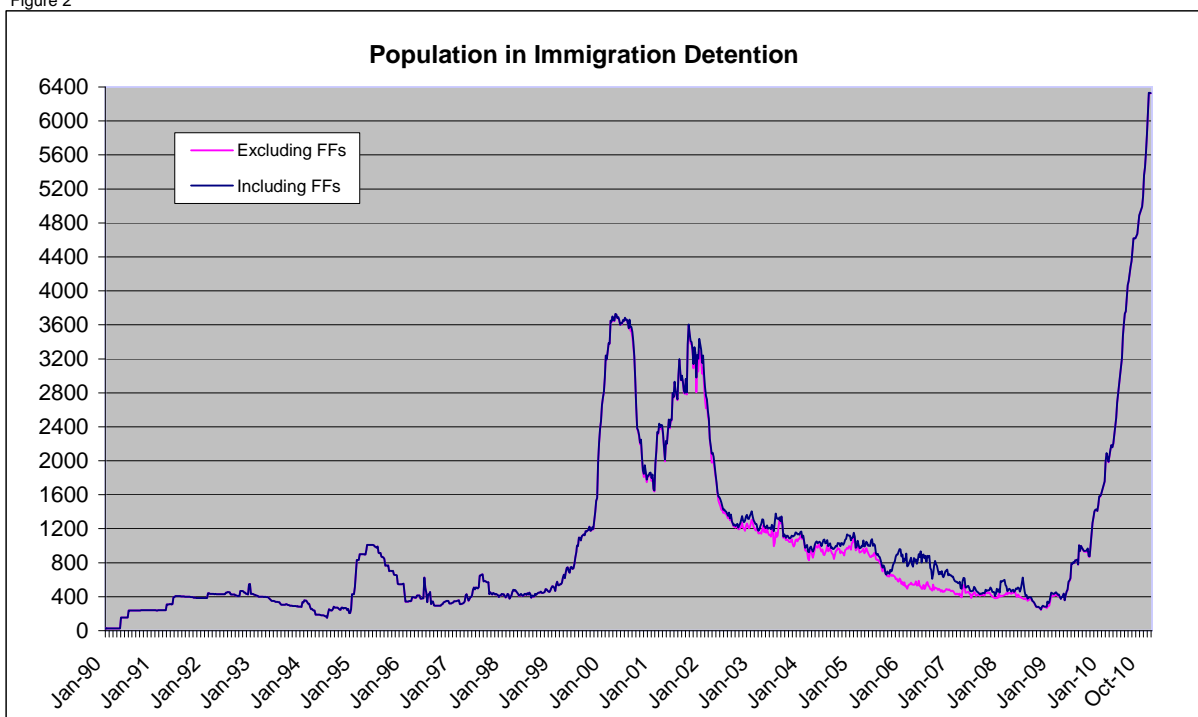
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 19/11/10
Villawood IDC	290	18		308	0
Northern IDC (Darwin)	394			394	- 81
Maribyrnong IDC	84	8		92	+ 1
Perth IDC	43			43	- 4
Christmas Island IDC	2148			2148	+ 39
Curtin IDC	883			883	+ 64
Scherger IDC	286			286	+ 18
<b>Total in IDCs</b>	<b>4128</b>	<b>26</b>		<b>4154</b>	<b>+ 37</b>
Sydney Immigration Residential Housing	13	8	13	34	0
Perth Immigration Residential Housing	1	3	7	11	- 3
Port Augusta Immigration Residential Housing	19	17	17	53	0
Brisbane Immigration Transit Accommodation	11	14	15	40	- 10
Melbourne Immigration Transit Accommodation	1		132	133	+ 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>45</b>	<b>42</b>	<b>184</b>	<b>271</b>	<b>- 12</b>
Community Detention <sup>2</sup> (Mainland)	10	2	15	27	+ 12
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	357	223	416	996	+ 133
Alternative Temporary Detention in the Community (Christmas Island)	370	208	303	881	+ 87
Restricted on Board Vessels in Port				0	- 2
<b>Total</b>	<b>4910</b>	<b>501</b>	<b>918</b>	<b>6329</b>	<b>+ 255</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

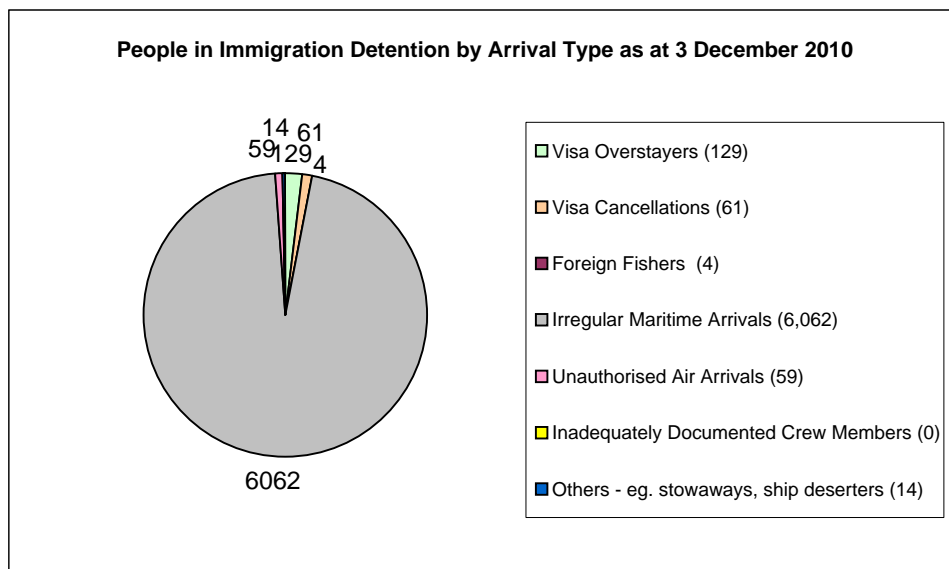
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 3 December 2010 there were 190 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 3 December 2010 was 6121, representing about 97 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 3 December 2010 there were 1919 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 44 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 41 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 45 people who had their protection visa application refused and 4280 undergoing RSA processing.

Figure 4

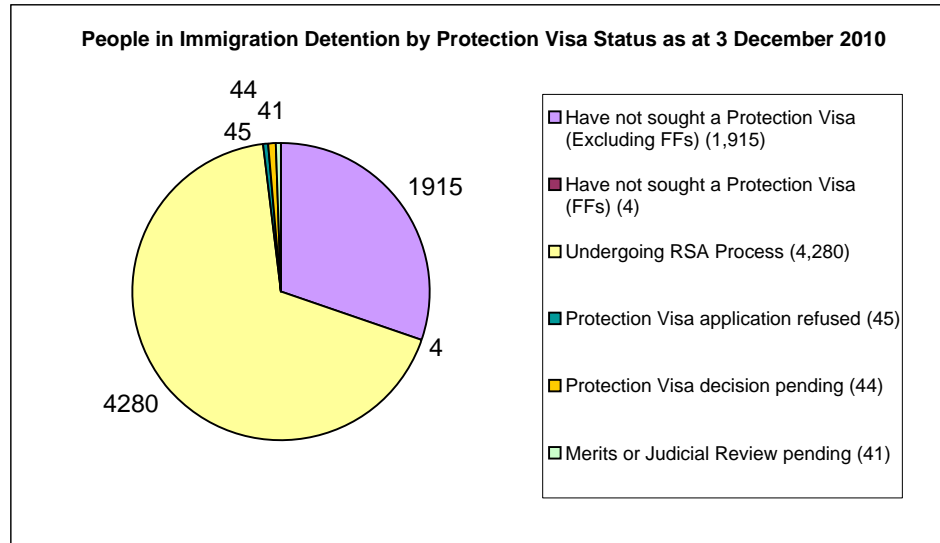


Figure 5

Location of people in immigration detention as at 3 December 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2003
Christmas Island IDC	2148
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4151</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	98
Immigration Transit Accommodation	173
Alternative Temporary Detention in the Community	1876
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2147</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	27
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	3
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>4</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6329</b>

Figure 6

People in immigration detention by nationality as at 3 December 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	2002	30	339	20	2391
Iran	696	171	110	68	1045
Sri Lanka	579	70	37	37	723
Iraq	401	59	57	29	546
Indonesia	261		41		302
Burma	85	1	6	1	93
China, Peoples Republic Of	57	12			69
Pakistan	37		1		38
Vietnam	27	5	3	2	37
Kuwait	32	1	1		34
Other	733	152	85	81	1051
<b>Total</b>	<b>4910</b>	<b>501</b>	<b>680</b>	<b>238</b>	<b>6329</b>

Figure 7

Children in immigration detention as at 3 December 2010	
Type	Total
Immigration Residential Housing	37
Immigration Transit Accommodation	147
Alternative Temporary Detention in the Community	719
Community Detention	15
<b>Total</b>	<b>918</b>

As at 3 December 2010, there were 918 children (aged under 18 years) in immigration detention. 15 were detained in the community under residence determinations, 719 were in alternative temporary detention in the community, 37 were in immigration residential housing and 147 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 3 December 2010		
Period Detained	Total	% of Total
7 days or less	282	4.5%
1 week - 1 month	608	9.6%
1 month - 3 months	1113	17.6%
3 months - 6 months	1556	24.6%
6 months - 12 months	2524	39.9%
12 months - 18 months	201	3.2%
18 months - 2 years	20	0.3%
Greater than 2 years	25	0.4%
<b>Total</b>	<b>6329</b>	<b>100%</b>

Of the 6329 people in immigration detention as at 3 December 2010, 2003 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 17 December 2010

As at 17 December 2010, there were 6433 people in immigration detention, including 3588 in immigration detention on the mainland and 2845 in immigration detention on Christmas Island.

Of the 3588 people in immigration detention on the mainland, 657 were children (aged under 18 years) - 14 were detained in the community under residence determinations, 439 were in alternative temporary detention in the community, 44 were in immigration residential housing and 160 were in immigration transit accommodation.

Of the 2845 people in immigration detention on Christmas Island, 325 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

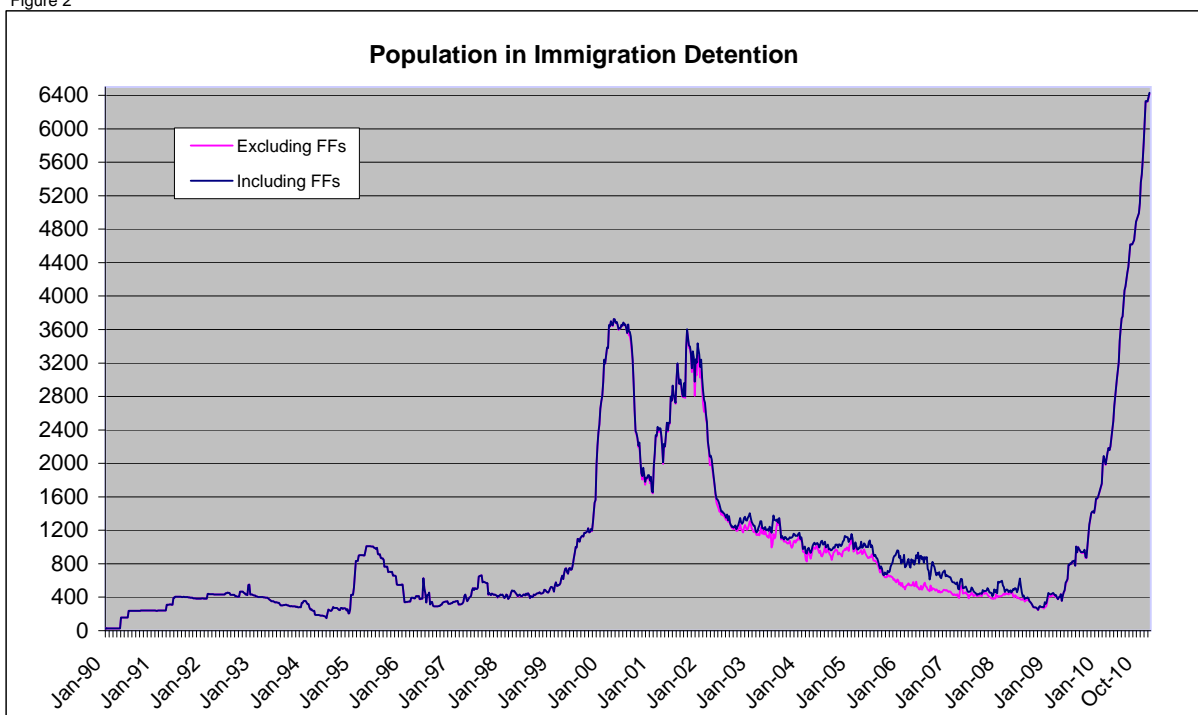
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 3/12/10
Villawood IDC	300	24		324	+ 16
Northern IDC (Darwin)	446			446	+ 52
Maribyrnong IDC	75	8		83	- 9
Perth IDC	44			44	+ 1
Christmas Island IDC	1976			1976	- 172
Curtin IDC	1014			1014	+ 131
Scherger IDC	294			294	+ 8
<b>Total in IDCs</b>	<b>4149</b>	<b>32</b>		<b>4181</b>	<b>+ 27</b>
Sydney Immigration Residential Housing	13	8	15	36	+ 2
Perth Immigration Residential Housing	2	5	10	17	+ 6
Port Augusta Immigration Residential Housing	19	19	19	57	+ 4
Brisbane Immigration Transit Accommodation	18	16	19	53	+ 13
Melbourne Immigration Transit Accommodation	1		141	142	+ 9
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>53</b>	<b>48</b>	<b>204</b>	<b>305</b>	<b>+ 34</b>
Community Detention <sup>2</sup> (Mainland)	12	5	14	31	+ 4
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	359	246	439	1044	+ 48
Alternative Temporary Detention in the Community (Christmas Island)	349	195	325	869	- 12
Restricted on Board Vessels in Port	3			3	+ 3
<b>Total</b>	<b>4925</b>	<b>526</b>	<b>982</b>	<b>6433</b>	<b>+ 104</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

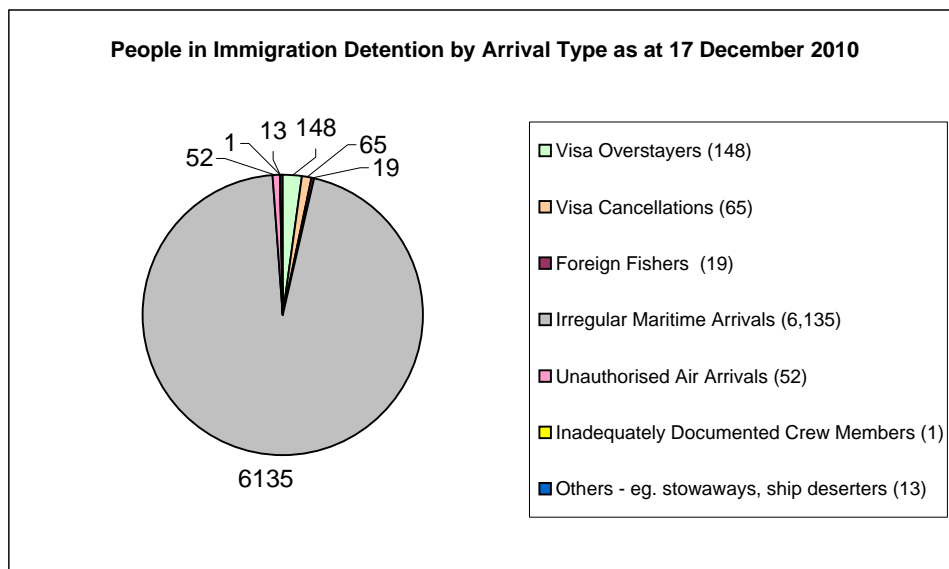
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 17 December 2010 there were 213 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 17 December 2010 was 6187, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 17 December 2010 there were 1825 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 38 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 44 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 49 people who had their protection visa application refused and 4477 undergoing RSA processing.

Figure 4

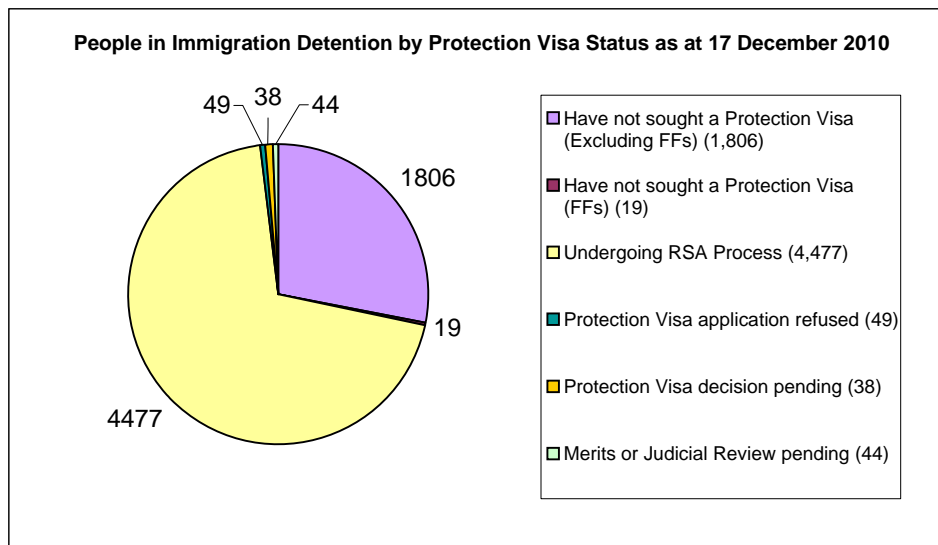


Figure 5

Location of people in immigration detention as at 17 December 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2191
Christmas Island IDC	1976
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4167</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	110
Immigration Transit Accommodation	195
Alternative Temporary Detention in the Community	1908
Restricted on Board Vessels in Ports	3
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2216</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	31
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>31</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	14
Alternative Temporary Detention in the Community	5
<b>Total FFs</b>	<b>19</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6433</b>

Figure 6

People in immigration detention by nationality as at 17 December 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1979	31	357	18	2385
Iran	701	177	121	74	1073
Sri Lanka	577	70	37	38	722
Iraq	402	63	59	29	553
Indonesia	283	2	45		330
Burma	84	1	6	1	92
China, Peoples Republic Of	63	19			82
Pakistan	35		1		36
Vietnam	27	4	3	2	36
Kuwait	25	1	1		27
Other	749	158	104	86	1097
<b>Total</b>	<b>4925</b>	<b>526</b>	<b>734</b>	<b>248</b>	<b>6433</b>

Figure 7

Children in immigration detention as at 17 December 2010	
Type	Total
Immigration Residential Housing	44
Immigration Transit Accommodation	160
Alternative Temporary Detention in the Community	764
Community Detention	14
<b>Total</b>	<b>982</b>

As at 17 December 2010, there were 982 children (aged under 18 years) in immigration detention. 14 were detained in the community under residence determinations, 764 were in alternative temporary detention in the community, 44 were in immigration residential housing and 160 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 17 December 2010		
Period Detained	Total	% of Total
7 days or less	160	2.5%
1 week - 1 month	584	9.1%
1 month - 3 months	1232	19.2%
3 months - 6 months	1496	23.3%
6 months - 12 months	2664	41.4%
12 months - 18 months	250	3.9%
18 months - 2 years	20	0.3%
Greater than 2 years	27	0.4%
<b>Total</b>	<b>6433</b>	<b>100%</b>

Of the 6433 people in immigration detention as at 17 December 2010, 1976 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 26 February 2010

As at 26 February 2010, there were 2157 people in immigration detention, including 387 in immigration detention on the mainland and 1770 in immigration detention on Christmas Island.

Of the 387 people in immigration detention on the mainland, 52 were children (aged under 18 years) - six were detained in the community under residence determinations, eight were in alternative temporary detention in the community, seven were in immigration residential housing and 31 were in immigration transit accommodation.

Of the 1770 people in immigration detention on Christmas Island, 157 were children (aged under 18 years) - three were detained in the community under residence determinations and 154 were in alternative temporary detention in the community.

Figure 1

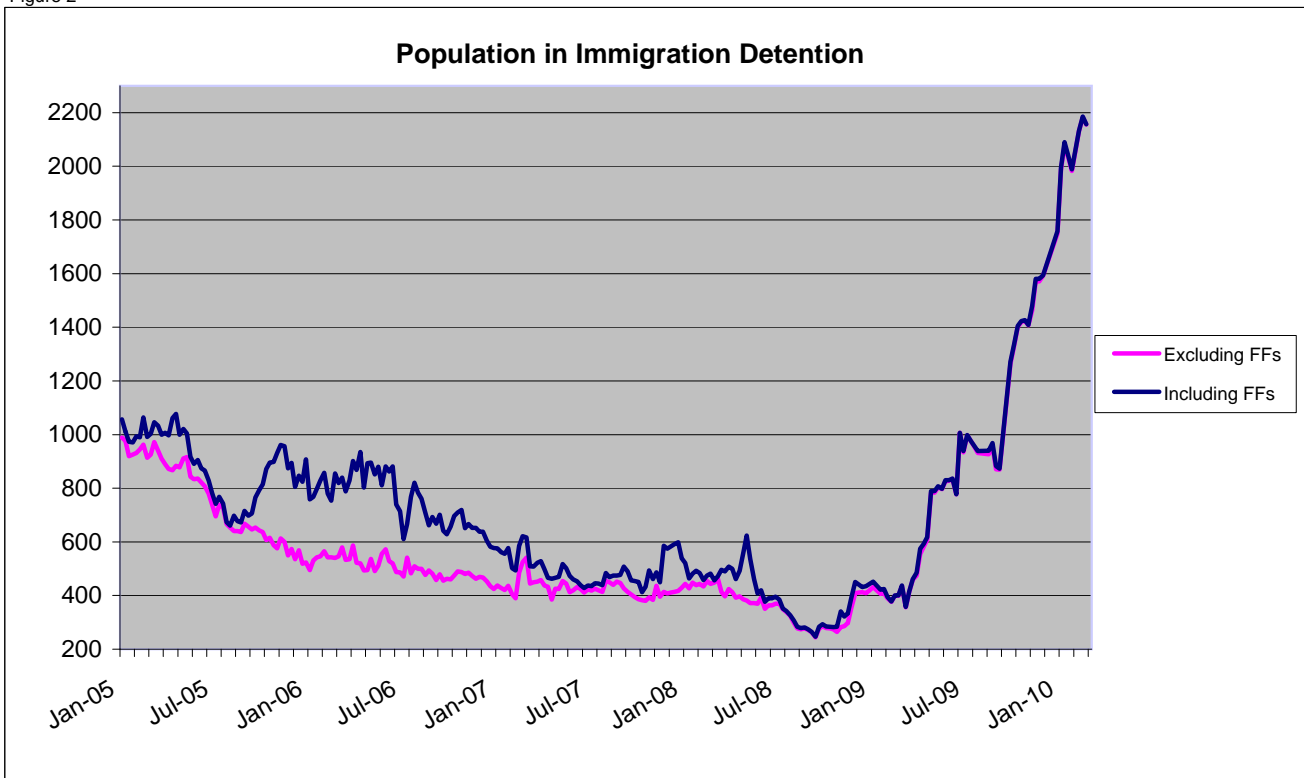
Place of immigration detention <sup>1</sup> (Regular use capacity)	Men	Women	Children	Total	Change from 19/02/10
Villawood IDC (358)	140	31		171	- 1
Northern IDC (Darwin) (382)	33			33	- 3
Maribyrnong IDC (70)	36	10		46	- 37
Perth IDC (27)	21	2		23	- 1
Christmas Island IDC (400)	1453			1453	+ 35
<b>Total in IDCs (1237)</b>	<b>1683</b>	<b>43</b>	<b>0</b>	<b>1726</b>	<b>- 7</b>
Sydney Immigration Residential Housing (34)	17	5	2	24	- 1
Perth Immigration Residential Housing (11)	7	1	5	13	0
Brisbane Immigration Transit Accommodation (29)	4	5	11	20	- 8
Melbourne Immigration Transit Accommodation (30)	4	1	20	25	- 14
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation (104)</b>	<b>32</b>	<b>12</b>	<b>38</b>	<b>82</b>	<b>- 23</b>
Community Detention <sup>2</sup> (Mainland)	13	1	6	20	0
Community Detention (Christmas Island)	2	2	3	7	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	2	1	8	11	- 18
Alternative Temporary Detention in the Community (Christmas Island)	103	53	154	310	+ 19
Restricted on Board Vessels in Port	1			1	0
<b>Total</b>	<b>1836</b>	<b>112</b>	<b>209</b>	<b>2157</b>	<b>- 29</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

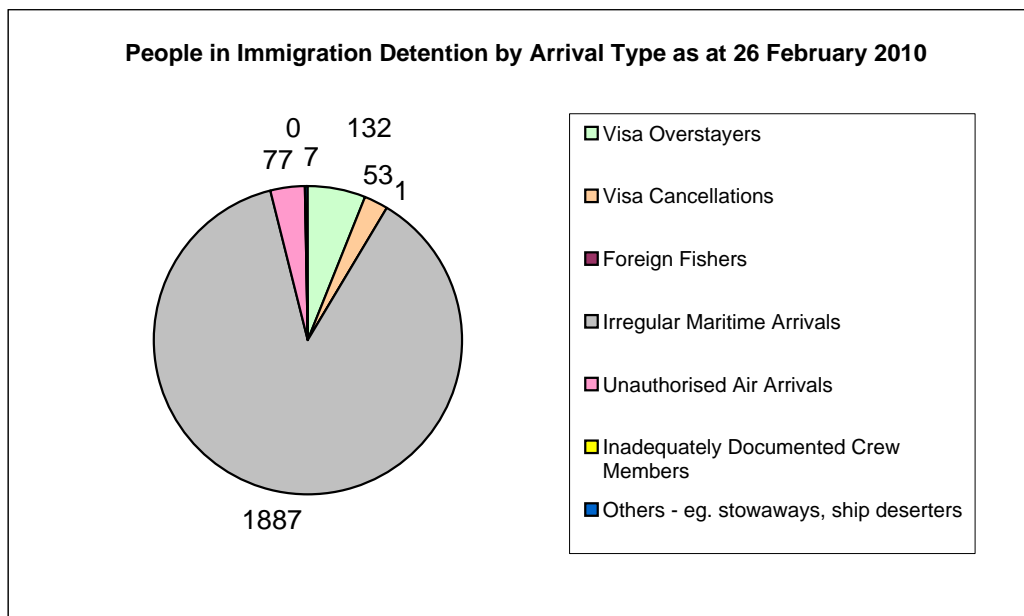
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 26 February 2010 there were 185 people (about 9 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 26 February 2010 was 1964, representing about 91 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 26 February 2010 there were 1074 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA) at an excised offshore place such as Christmas Island. There were 50 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 32 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 36 people who had their protection visa application refused. There were 965 who were in immigration detention on Christmas Island who were undergoing RSA processing.

Figure 4

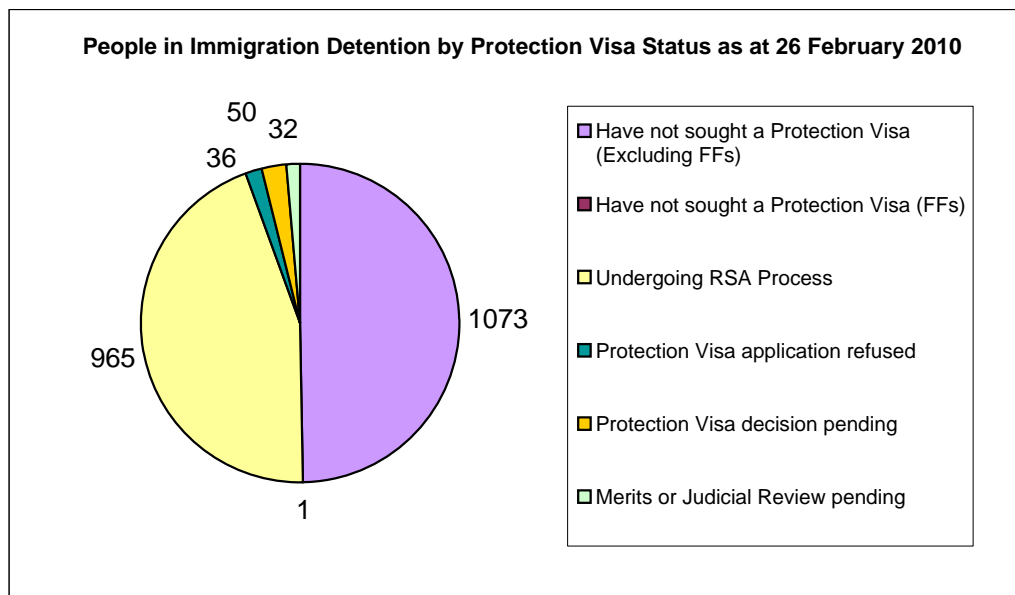


Figure 5

Location of people in immigration detention as at 26 February 2010	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	272
Christmas Island IDC	1453
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>1725</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	37
Immigration Transit Accommodation	45
Alternative Temporary Detention in the Community	321
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>404</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	20
Community Detention, Christmas Island	7
<b>Total in Community Detention Arrangements</b>	<b>27</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	1
Alternative Temporary Detention in the Community	0
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>2157</b>

Figure 6

People in immigration detention by nationality as at 26 February 2010					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	728	27	109	18	882
Sri Lanka	503	12	12	4	531
Iraq	143	12	18	7	180
Indonesia	71	11	19		101
China, Peoples Republic Of	74	21			95
Iran	71	5	7	3	86
Malaysia	20	8			28
Vietnam	13	3			16
Burma	13		1		14
Nigeria	8		2		10
Other	192	13	5	4	214
<b>Total</b>	<b>1836</b>	<b>112</b>	<b>173</b>	<b>36</b>	<b>2157</b>

Figure 7

Children in immigration detention as at 26 February 2010	
Type	Total
Immigration Residential Housing	7
Immigration Transit Accommodation	31
Alternative Temporary Detention in the Community	162
Community Detention	9
<b>Total</b>	<b>209</b>

As at 26 February 2010, there were 209 children (aged under 18 years) in immigration detention. Nine were detained in the community under residence determinations, 162 were in alternative temporary detention in the community, seven were in immigration residential housing and 31 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 26 February 2010		
Period Detained	Total	% of Total
7 days or less	134	6.2%
1 week - 1 month	532	24.7%
1 month - 3 months	784	36.3%
3 months - 6 months	447	20.7%
6 months - 12 months	218	10.1%
12 months - 18 months	16	0.7%
18 months - 2 years	7	0.3%
Greater than 2 years	19	0.9%
<b>Total</b>	<b>2157</b>	<b>100%</b>

Of the 2157 people in immigration detention as at 26 February 2010, 1450 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 14 January 2011

As at 14 January 2011, there were 6730 people in immigration detention, including 3895 in immigration detention on the mainland and 2835 in immigration detention on Christmas Island.

Of the 3895 people in immigration detention on the mainland, 718 were children (aged under 18 years) - 25 were detained in the community under residence determinations, 508 were in alternative temporary detention in the community, 36 were in immigration residential housing and 149 were in immigration transit accommodation.

Of the 2835 people in immigration detention on Christmas Island, 347 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

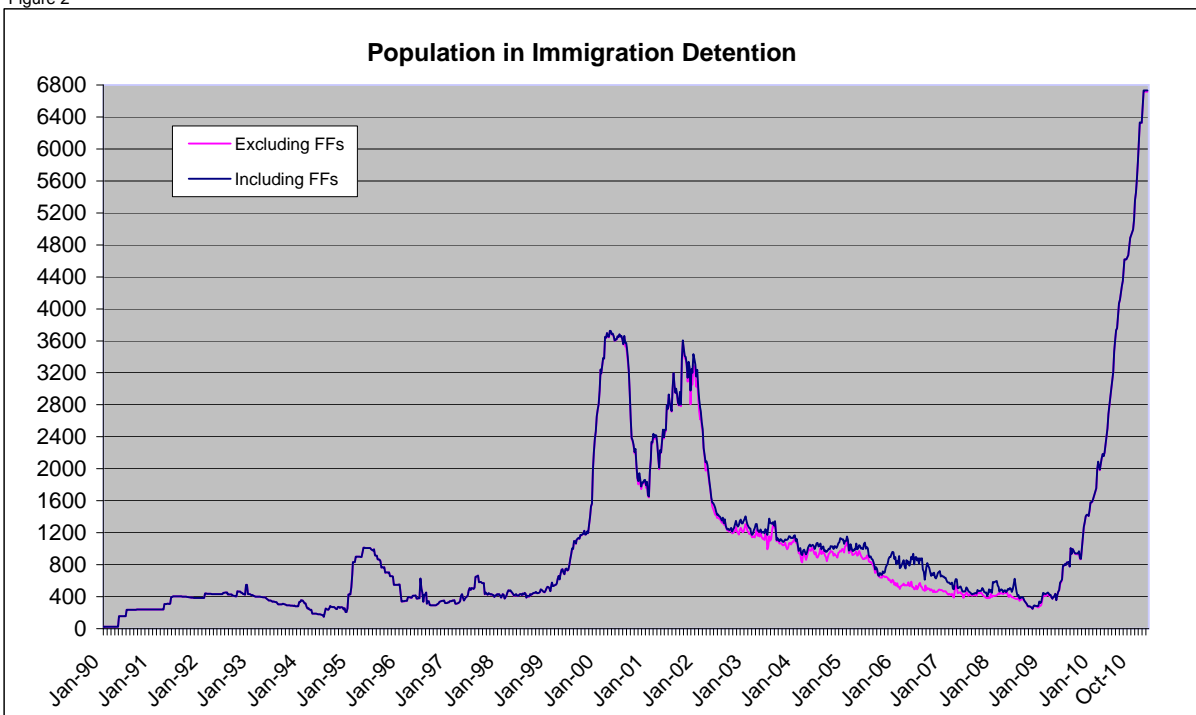
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 17/12/10
Villawood IDC	300	23		323	- 1
Northern IDC (Darwin)	447			447	+ 1
Maribyrnong IDC	72	12		84	+ 1
Perth IDC	45			45	+ 1
Christmas Island IDC	1985			1985	+ 9
Curtin IDC	1144			1144	+ 130
Scherger IDC	279			279	- 15
<b>Total in IDCs</b>	<b>4272</b>	<b>35</b>		<b>4307</b>	<b>+ 126</b>
Sydney Immigration Residential Housing	13	8	13	34	- 2
Perth Immigration Residential Housing	2	3	7	12	- 5
Port Augusta Immigration Residential Housing	19	14	16	49	- 8
Brisbane Immigration Transit Accommodation	18	13	20	51	- 2
Melbourne Immigration Transit Accommodation	1		129	130	- 12
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>53</b>	<b>38</b>	<b>185</b>	<b>276</b>	<b>- 29</b>
Community Detention <sup>2</sup> (Mainland)	14	6	25	45	+ 14
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	421	323	508	1252	+ 208
Alternative Temporary Detention in the Community (Christmas Island)	329	174	347	850	- 19
Restricted on Board Vessels in Port				0	- 3
<b>Total</b>	<b>5089</b>	<b>576</b>	<b>1065</b>	<b>6730</b>	<b>+ 297</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

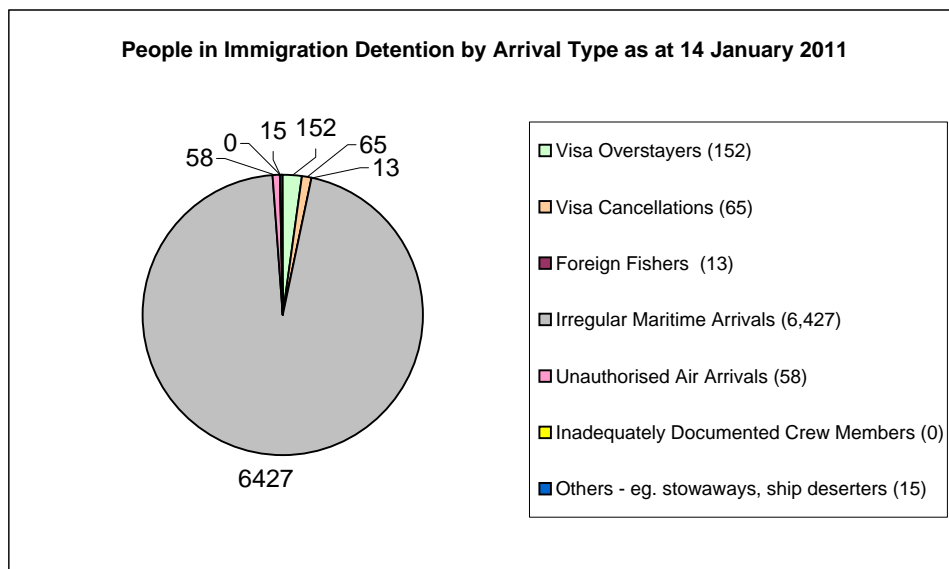
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 14 January 2011 there were 217 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 14 January 2011 was 6485, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 14 January 2011 there were 1261 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 45 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 39 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 40 people who had their protection visa application refused and 5345 undergoing RSA processing.

Figure 4

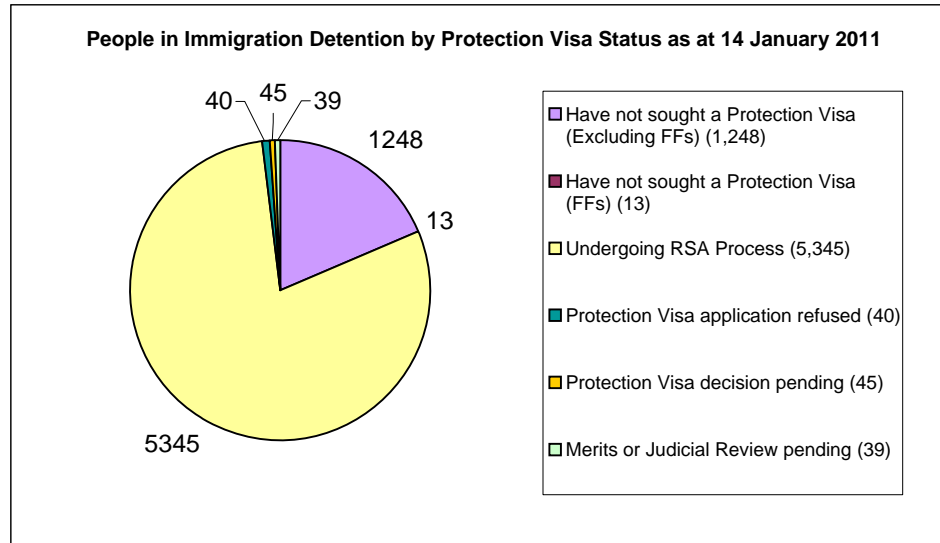


Figure 5

Location of people in immigration detention as at 14 January 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2314
Christmas Island IDC	1985
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4299</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	95
Immigration Transit Accommodation	181
Alternative Temporary Detention in the Community	2097
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2373</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	45
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>45</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	8
Alternative Temporary Detention in the Community	5
<b>Total FFs</b>	<b>13</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6730</b>

Figure 6

People in immigration detention by nationality as at 14 January 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	2002	36	362	23	2423
Iran	792	203	124	88	1207
Sri Lanka	565	70	37	38	710
Iraq	420	67	73	36	596
Indonesia	294	3	49		346
China, Peoples Republic Of	86	24	4	13	127
Burma	81	1	4	1	87
Pakistan	46		2		48
Vietnam	25	5	3	2	35
Kuwait	25	1	1		27
Other	753	166	121	84	1124
<b>Total</b>	<b>5089</b>	<b>576</b>	<b>780</b>	<b>285</b>	<b>6730</b>

Figure 7

Children in immigration detention as at 14 January 2011	
Type	Total
Immigration Residential Housing	36
Immigration Transit Accommodation	149
Alternative Temporary Detention in the Community	855
Community Detention	25
<b>Total</b>	<b>1065</b>

As at 14 January 2011, there were 1065 children (aged under 18 years) in immigration detention. 25 were detained in the community under residence determinations, 855 were in alternative temporary detention in the community, 36 were in immigration residential housing and 149 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 14 January 2011		
Period Detained	Total	% of Total
7 days or less	151	2.2%
1 week - 1 month	466	6.9%
1 month - 3 months	1243	18.5%
3 months - 6 months	1514	22.5%
6 months - 12 months	2974	44.2%
12 months - 18 months	323	4.8%
18 months - 2 years	32	0.5%
Greater than 2 years	27	0.4%
<b>Total</b>	<b>6730</b>	<b>100%</b>

Of the 6730 people in immigration detention as at 14 January 2011, 1860 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 21 January 2011

As at 21 January 2011, there were 6775 people in immigration detention, including 4016 in immigration detention on the mainland and 2759 in immigration detention on Christmas Island.

Of the 4016 people in immigration detention on the mainland, 715 were children (aged under 18 years) - 28 were detained in the community under residence determinations, 512 were in alternative temporary detention in the community, 36 were in immigration residential housing and 139 were in immigration transit accommodation.

Of the 2759 people in immigration detention on Christmas Island, 330 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

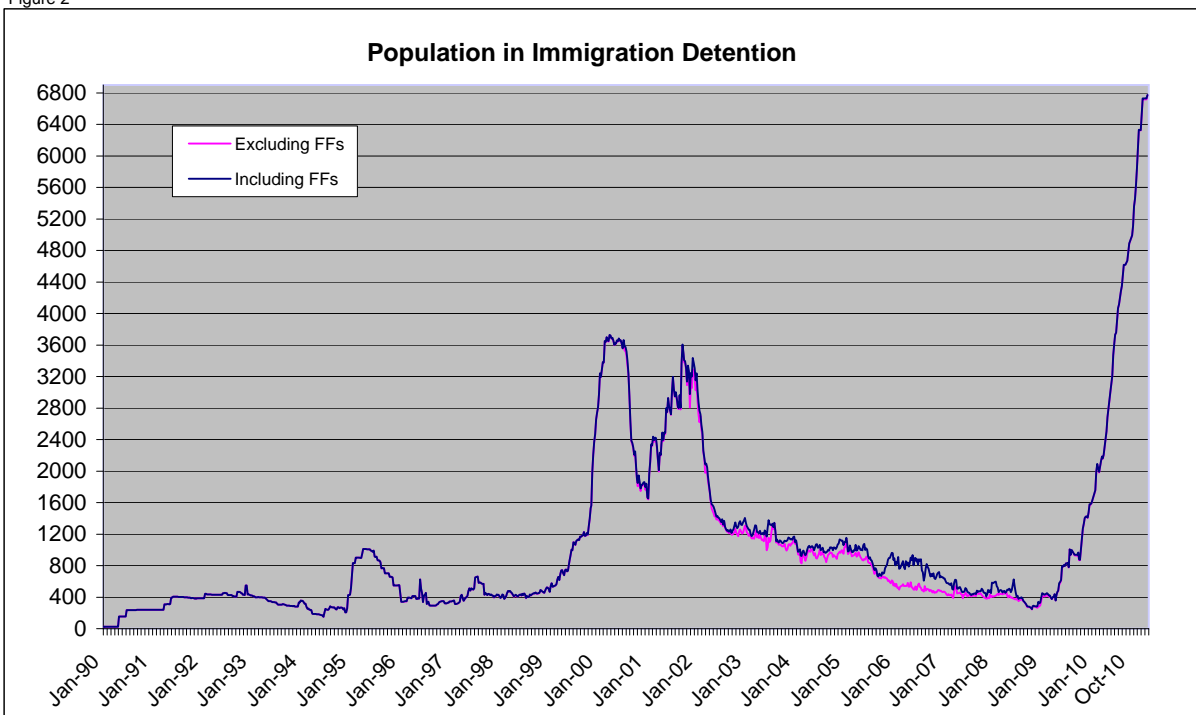
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 14/01/11
Villawood IDC	296	21		317	- 6
Northern IDC (Darwin)	495			495	+ 48
Maribyrnong IDC	74	12		86	+ 2
Perth IDC	49	1		50	+ 5
Christmas Island IDC	1935			1935	- 50
Curtin IDC	1140			1140	- 4
Scherger IDC	308			308	+ 29
<b>Total in IDCs</b>	<b>4297</b>	<b>34</b>		<b>4331</b>	<b>+ 24</b>
Sydney Immigration Residential Housing	13	8	13	34	0
Perth Immigration Residential Housing	3	3	7	13	+ 1
Port Augusta Immigration Residential Housing	19	14	16	49	0
Brisbane Immigration Transit Accommodation	13	14	20	47	- 4
Melbourne Immigration Transit Accommodation	9		119	128	- 2
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>57</b>	<b>39</b>	<b>175</b>	<b>271</b>	<b>- 5</b>
Community Detention <sup>2</sup> (Mainland)	16	8	28	52	+ 7
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	455	330	512	1297	+ 45
Alternative Temporary Detention in the Community (Christmas Island)	320	174	330	824	- 26
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>5145</b>	<b>585</b>	<b>1045</b>	<b>6775</b>	<b>+ 45</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

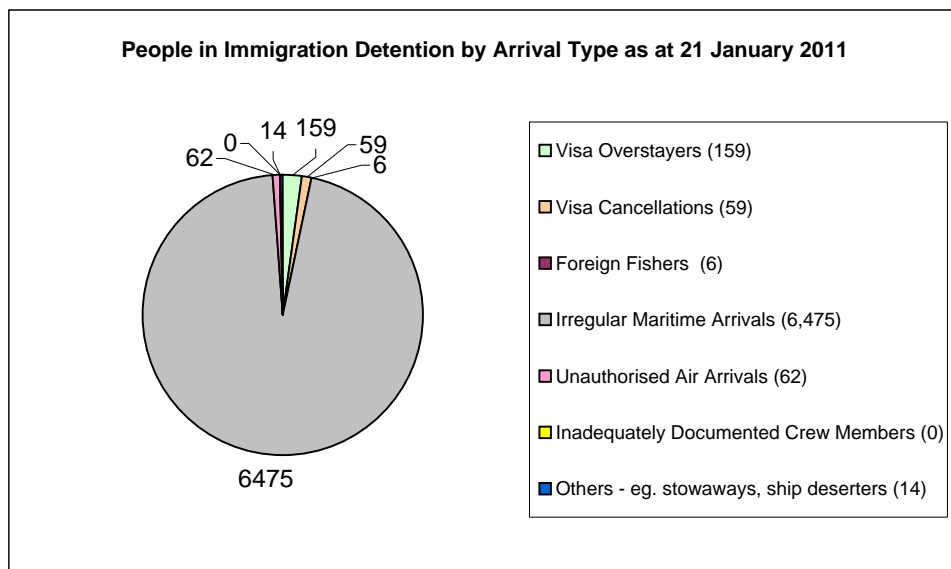
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 21 January 2011 there were 218 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 21 January 2011 was 6537, representing about 96 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 21 January 2011 there were 1282 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 47 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 37 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 42 people who had their protection visa application refused and 5367 undergoing RSA processing.

Figure 4

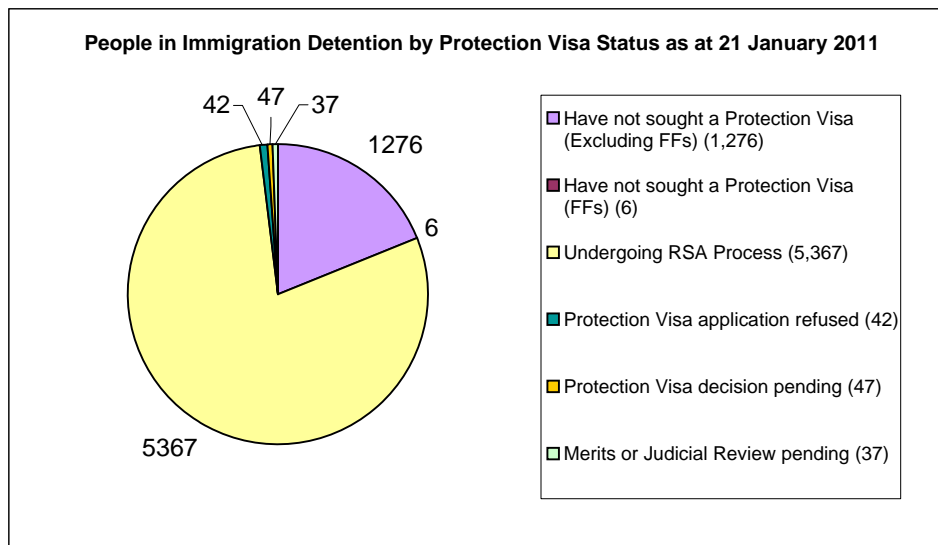


Figure 5

Location of people in immigration detention as at 21 January 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2392
Christmas Island IDC	1935
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4327</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	96
Immigration Transit Accommodation	175
Alternative Temporary Detention in the Community	2119
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2390</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	52
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>52</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	4
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>6</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6775</b>

Figure 6

People in immigration detention by nationality as at 21 January 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	2029	37	344	22	2432
Iran	806	211	127	95	1239
Sri Lanka	565	69	36	38	708
Iraq	425	68	69	39	601
Indonesia	289	1	46		336
China, Peoples Republic Of	76	16			92
Burma	82	1	5	1	89
Pakistan	48		2		50
Vietnam	26	5	3	2	36
Kuwait	25	1	3		29
Other	774	176	122	91	1163
<b>Total</b>	<b>5145</b>	<b>585</b>	<b>757</b>	<b>288</b>	<b>6775</b>

Figure 7

Children in immigration detention as at 21 January 2011	
Type	Total
Immigration Residential Housing	36
Immigration Transit Accommodation	139
Alternative Temporary Detention in the Community	842
Community Detention	28
<b>Total</b>	<b>1045</b>

As at 21 January 2011, there were 1045 children (aged under 18 years) in immigration detention. 28 were detained in the community under residence determinations, 842 were in alternative temporary detention in the community, 36 were in immigration residential housing and 139 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 21 January 2011		
Period Detained	Total	% of Total
7 days or less	129	1.9%
1 week - 1 month	348	5.1%
1 month - 3 months	1354	20.0%
3 months - 6 months	1339	19.8%
6 months - 12 months	3227	47.6%
12 months - 18 months	319	4.7%
18 months - 2 years	30	0.4%
Greater than 2 years	29	0.4%
<b>Total</b>	<b>6775</b>	<b>100%</b>

Of the 6775 people in immigration detention as at 21 January 2011, 1831 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 18 February 2011

As at 18 February 2011, there were 6758 people in immigration detention, including 4119 in immigration detention on the mainland and 2639 in immigration detention on Christmas Island.

Of the 4119 people in immigration detention on the mainland, 714 were children (aged under 18 years) - 50 were detained in the community under residence determinations, 496 were in alternative temporary detention in the community, 34 were in immigration residential housing and 134 were in immigration transit accommodation.

Of the 2639 people in immigration detention on Christmas Island, 326 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

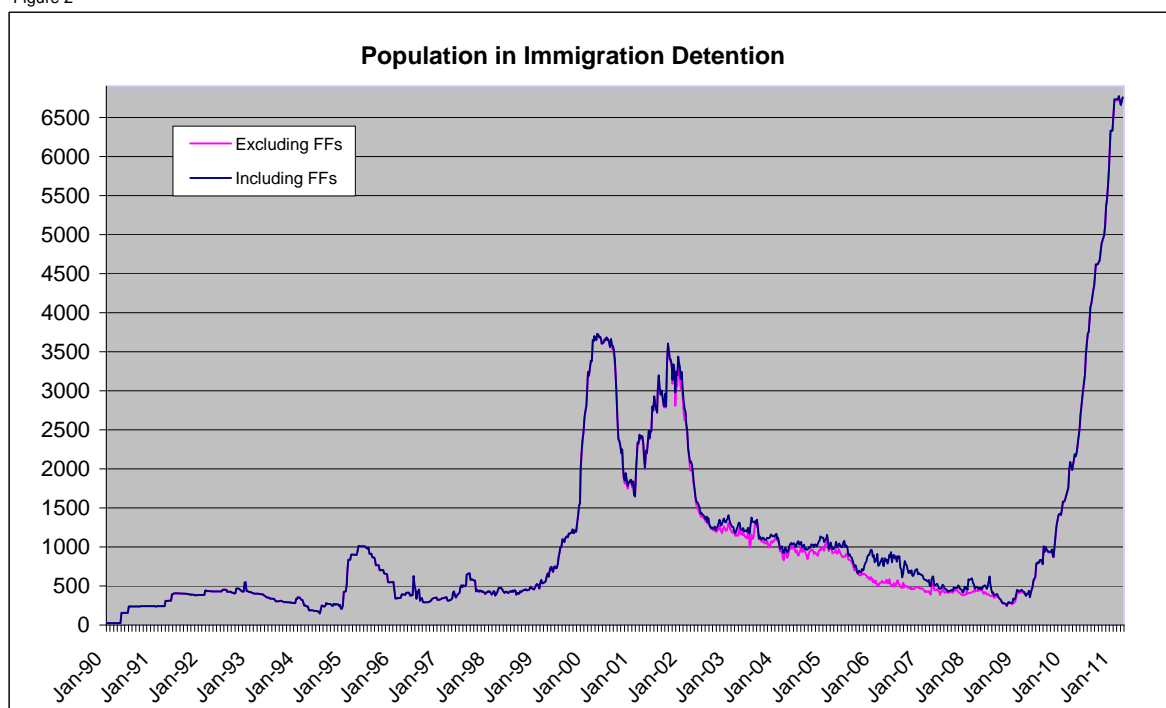
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 4/02/11
Villawood IDC	358	23		381	+ 42
Northern IDC (Darwin)	463			463	- 18
Maribyrnong IDC	69	10		79	+ 6
Perth IDC	53	1		54	+ 5
Christmas Island IDC	1832			1832	+ 3
Curtin IDC	1130			1130	- 23
Scherger IDC	311			311	+ 16
<b>Total in IDCs</b>	<b>4216</b>	<b>34</b>		<b>4250</b>	<b>+ 31</b>
Sydney Immigration Residential Housing	10	7	7	24	- 4
Perth Immigration Residential Housing	5	4	10	19	+ 3
Port Augusta Immigration Residential Housing	21	16	17	54	- 3
Brisbane Immigration Transit Accommodation	12	12	19	43	- 8
Melbourne Immigration Transit Accommodation	7		115	122	- 13
Adelaide Immigration Transit Accommodation	14	4		18	+ 18
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>69</b>	<b>43</b>	<b>168</b>	<b>280</b>	<b>- 7</b>
Community Detention <sup>2</sup> (Mainland)	33	23	50	106	+ 38
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	475	331	496	1302	- 38
Alternative Temporary Detention in the Community (Christmas Island)	326	155	326	807	+ 63
Restricted on Board Vessels in Port	13			13	+ 12
<b>Total</b>	<b>5132</b>	<b>586</b>	<b>1040</b>	<b>6758</b>	<b>+ 99</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

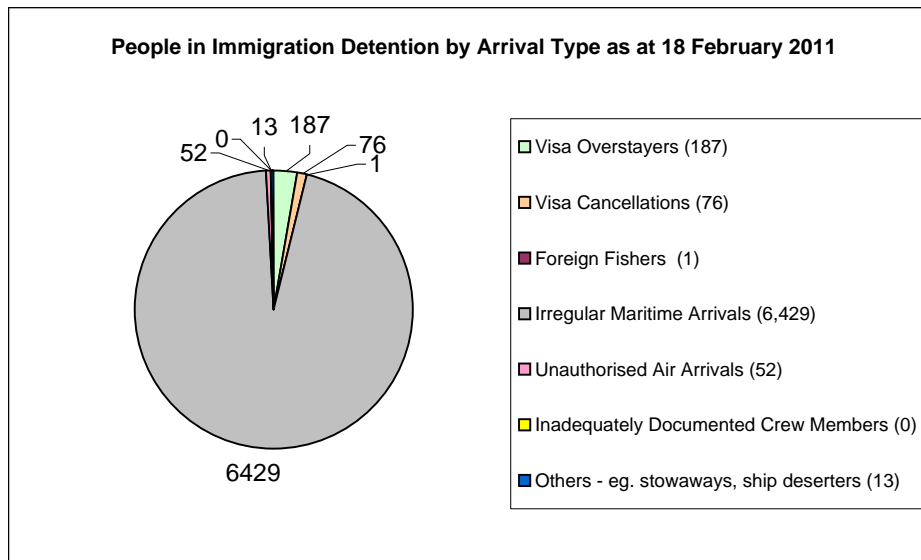
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 18 February 2011 there were 263 people (about 4 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 18 February 2011 was 6481, representing about 96 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that 5727 people were undergoing non-statutory refugee status assessment processing as at 18 February 2011. There were 49 people who, having applied for a protection visa after being taken into immigration detention, were awaiting a decision from the department on their protection visa application. A further 37 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 53 people whose protection visa application had been refused. The remaining 892 were not undergoing a non-statutory refugee status assessment.

Figure 4

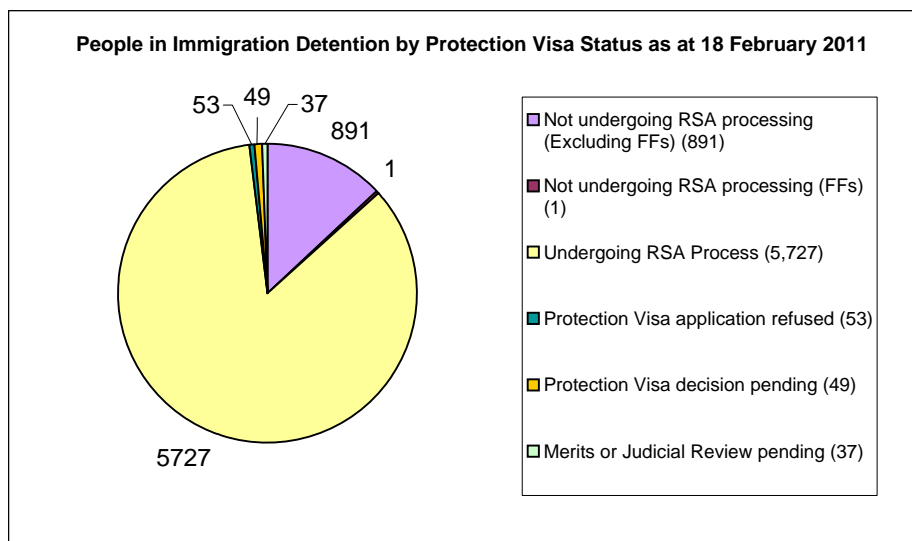


Figure 5

Location of people in immigration detention as at 18 February 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2418
Christmas Island IDC	1832
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4250</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	97
Immigration Transit Accommodation	183
Alternative Temporary Detention in the Community	2108
Restricted on Board Vessels in Ports	13
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2401</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	106
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>106</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>1</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6758</b>

Figure 6

People in immigration detention by nationality as at 18 February 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1940	37	332	22	2331
Iran	837	221	131	97	1286
Sri Lanka	558	69	36	39	702
Iraq	424	67	70	39	600
Indonesia	280		49		329
China, Peoples Republic Of	104	17			121
Burma	78		4		82
Pakistan	52		2		54
Vietnam	27	5	3	2	37
Kuwait	25	1	3		29
Other	807	169	122	89	1187
<b>Total</b>	<b>5132</b>	<b>586</b>	<b>752</b>	<b>288</b>	<b>6758</b>

Figure 7

Children in immigration detention as at 18 February 2011	
Type	Total
Immigration Residential Housing	34
Immigration Transit Accommodation	134
Alternative Temporary Detention in the Community	822
Community Detention	50
<b>Total</b>	<b>1040</b>

As at 18 February 2011, there were 1040 children (aged under 18 years) in immigration detention. 50 were detained in the community under residence determinations, 822 were in alternative temporary detention in the community, 34 were in immigration residential housing and 134 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 18 February 2011		
Period Detained	Total	% of Total
7 days or less	150	2.2%
1 week - 1 month	194	2.9%
1 month - 3 months	895	13.2%
3 months - 6 months	1833	27.1%
6 months - 12 months	3100	45.9%
12 months - 18 months	523	7.7%
18 months - 2 years	38	0.6%
Greater than 2 years	25	0.4%
<b>Total</b>	<b>6758</b>	<b>100%</b>

Of the 6758 people in immigration detention as at 18 February 2011, 1239 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 6 May 2011

As at 6 May 2011, there were 6715 people in immigration detention, including 5070 in immigration detention on the mainland and 1645 in immigration detention on Christmas Island.

Of the 5070 people in immigration detention on the mainland, 842 were children (aged under 18 years) - 251 were detained in the community under residence determinations, 452 were in alternative temporary detention in the community, 24 were in immigration residential housing and 115 were in immigration transit accommodation.

Of the 1645 people in immigration detention on Christmas Island, 196 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

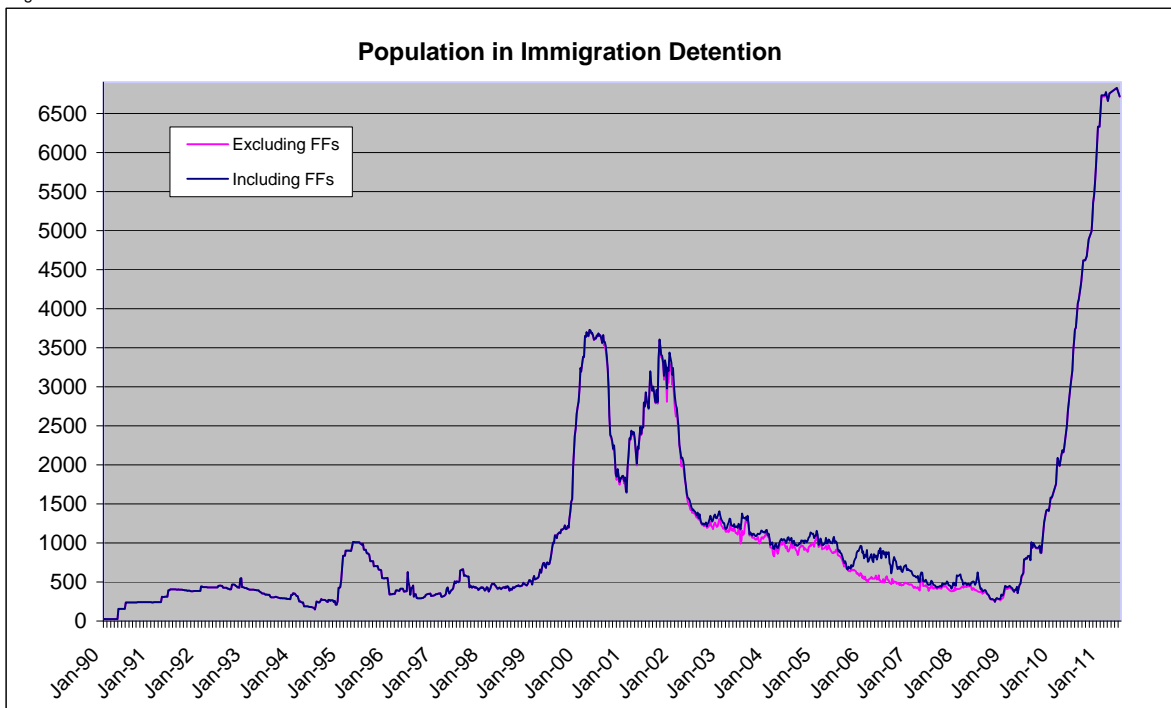
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 15/04/11
Villawood IDC	327	24		351	- 41
Northern IDC (Darwin)	485			485	- 12
Maribyrnong IDC	91	7		98	+ 6
Perth IDC	46	1		47	+ 1
Christmas Island IDC	1127			1127	- 40
Curtin IDC	1296			1296	- 106
Scherger IDC	591			591	+ 29
<b>Total in IDCs</b>	<b>3963</b>	<b>32</b>		<b>3995</b>	<b>- 163</b>
Sydney Immigration Residential Housing	8	8	8	24	+ 4
Perth Immigration Residential Housing	6	9	1	16	+ 2
Port Augusta Immigration Residential Housing	16	13	15	44	- 6
Brisbane Immigration Transit Accommodation	18	12	18	48	- 12
Melbourne Immigration Transit Accommodation	8		97	105	- 6
Adelaide Immigration Transit Accommodation				0	- 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>56</b>	<b>42</b>	<b>139</b>	<b>237</b>	<b>- 19</b>
Community Detention <sup>2</sup> (Mainland)	173	138	251	562	+ 225
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	602	348	452	1402	- 60
Alternative Temporary Detention in the Community (Christmas Island)	262	60	196	518	- 140
Restricted on Board Vessels in Port	1			1	0
<b>Total</b>	<b>5057</b>	<b>620</b>	<b>1038</b>	<b>6715</b>	<b>- 157</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

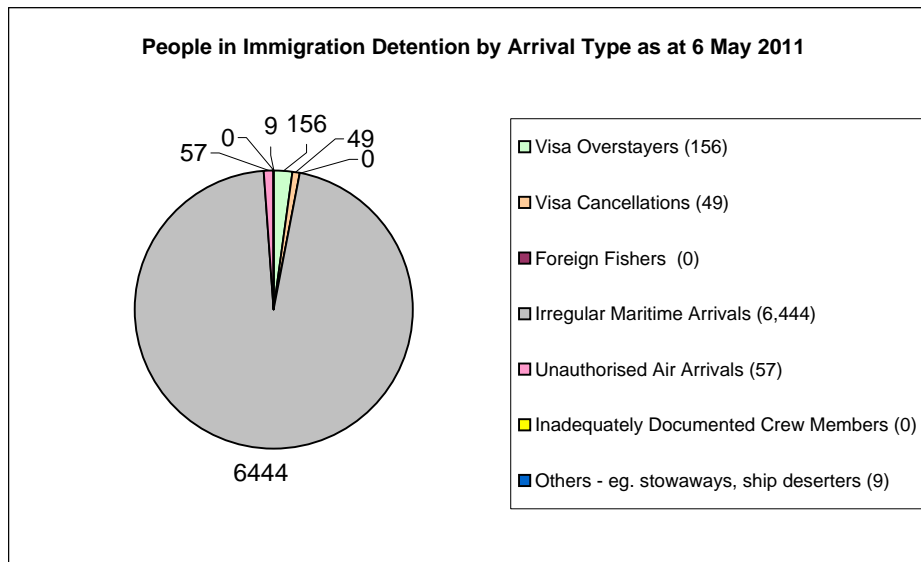
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 6 May 2011 there were 205 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 6 May 2011 was 6501, representing about 97 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that 6008 people were undergoing non-statutory refugee status assessment (RSA) processing as at 6 May 2011. There were 45 people who, having applied for a protection visa after being taken into immigration detention, were awaiting a decision from the Department on their protection visa application. 37 were seeking an independent merits-based review of a negative decision on their initial application for a protection visa, and a further ten were awaiting the outcome of an application remitted for decision by the RRT or the courts. There were 61 people in immigration detention whose protection visa applications have been refused. The remaining 554 were not undergoing RSA processing.

Figure 4

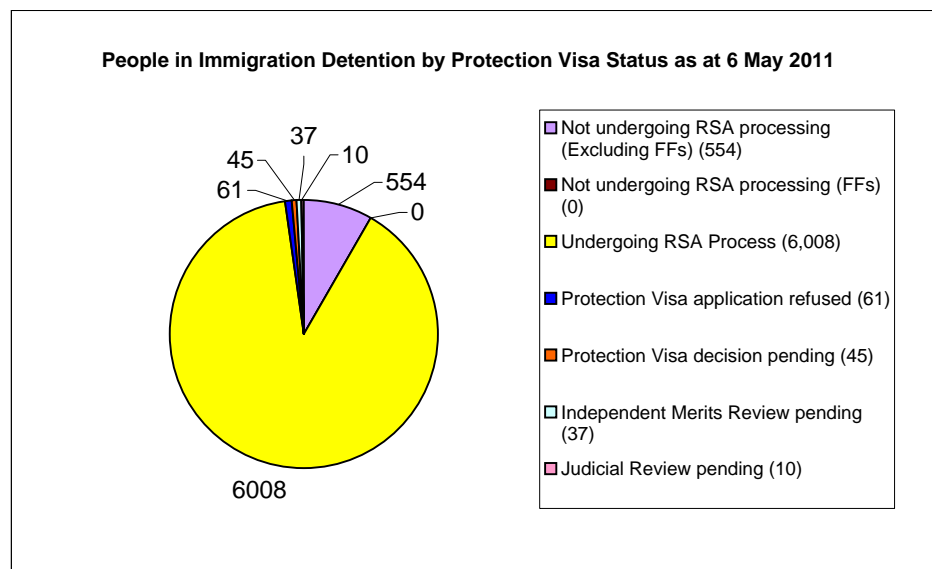


Figure 5

Location of people in immigration detention as at 6 May 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2868
Christmas Island IDC	1127
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>3995</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	84
Immigration Transit Accommodation	153
Alternative Temporary Detention in the Community	1920
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2158</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	562
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>562</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	0
<b>Total FFs</b>	<b>0</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6715</b>

Figure 6

People in immigration detention by nationality as at 6 May 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1860	33	273	18	2184
Iran	952	250	150	108	1460
Sri Lanka	589	85	54	46	774
Iraq	367	68	63	43	541
Indonesia	299	1	47		347
China, Peoples Republic Of	65	21		1	87
Burma	73		1		74
Pakistan	69		4		73
Vietnam	32	6	24	11	73
Kuwait	17	1	2		20
Other	734	155	116	77	1082
<b>Total</b>	<b>5057</b>	<b>620</b>	<b>734</b>	<b>304</b>	<b>6715</b>

Figure 7

Children in immigration detention as at 6 May 2011	
Type	Total
Immigration Residential Housing	24
Immigration Transit Accommodation	115
Alternative Temporary Detention in the Community	648
Community Detention	251
<b>Total</b>	<b>1038</b>

As at 6 May 2011, there were 1038 children (aged under 18 years) in immigration detention. 251 were detained in the community under residence determinations, 648 were in alternative temporary detention in the community, 24 were in immigration residential housing and 115 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 6 May 2011		
Period Detained	Total	% of Total
7 days or less	97	1.4%
1 week - 1 month	371	5.5%
1 month - 3 months	675	10.1%
3 months - 6 months	1172	17.5%
6 months - 12 months	2867	42.7%
12 months - 18 months	1385	20.6%
18 months - 2 years	116	1.7%
Greater than 2 years	32	0.5%
<b>Total</b>	<b>6715</b>	<b>100%</b>

Of the 6715 people in immigration detention as at 6 May 2011, 1143 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Infrastructure and Services Management Division, DIAC - As at 13 May 2011

As at 13 May 2011, there were 6730 people in immigration detention, including 5124 in immigration detention on the mainland and 1606 in immigration detention on Christmas Island.

Of the 5124 people in immigration detention on the mainland, 822 were children (aged under 18 years) - 279 were detained in the community under residence determinations, 428 were in alternative temporary detention in the community, 24 were in immigration residential housing and 91 were in immigration transit accommodation.

Of the 1606 people in immigration detention on Christmas Island, 261 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

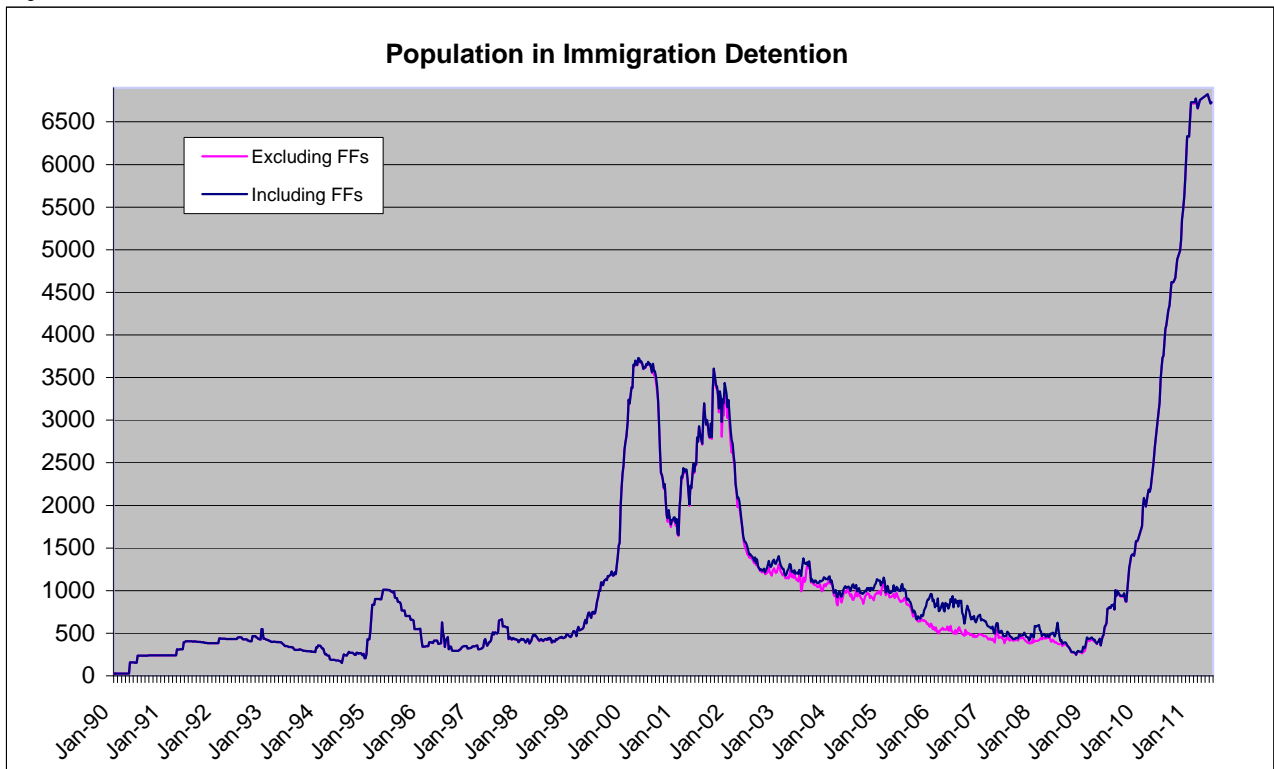
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 6/05/11
Villawood IDC	307	23		330	- 21
Northern IDC (Darwin)	499			499	+ 14
Maribyrnong IDC	85	5		90	- 8
Perth IDC	39			39	- 8
Christmas Island IDC	1146			1146	+ 19
Curtin IDC	1430			1430	+ 134
Scherger IDC	589			589	- 2
<b>Total in IDCs</b>	<b>4095</b>	<b>28</b>		<b>4123</b>	<b>+ 128</b>
Sydney Immigration Residential Housing	8	8	9	25	+ 1
Perth Immigration Residential Housing	4	8	1	13	- 3
Port Augusta Immigration Residential Housing	14	13	14	41	- 3
Brisbane Immigration Transit Accommodation	14	11	19	44	- 4
Melbourne Immigration Transit Accommodation	10		72	82	- 23
Adelaide Immigration Transit Accommodation	2	1		3	+ 3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>52</b>	<b>41</b>	<b>115</b>	<b>208</b>	<b>- 29</b>
Community Detention <sup>2</sup> (Mainland)	175	142	279	596	+ 34
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	576	338	428	1342	- 60
Alternative Temporary Detention in the Community (Christmas Island)	120	79	261	460	- 58
Restricted on Board Vessels in Port	1			1	0
<b>Total</b>	<b>5019</b>	<b>628</b>	<b>1083</b>	<b>6730</b>	<b>+ 15</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

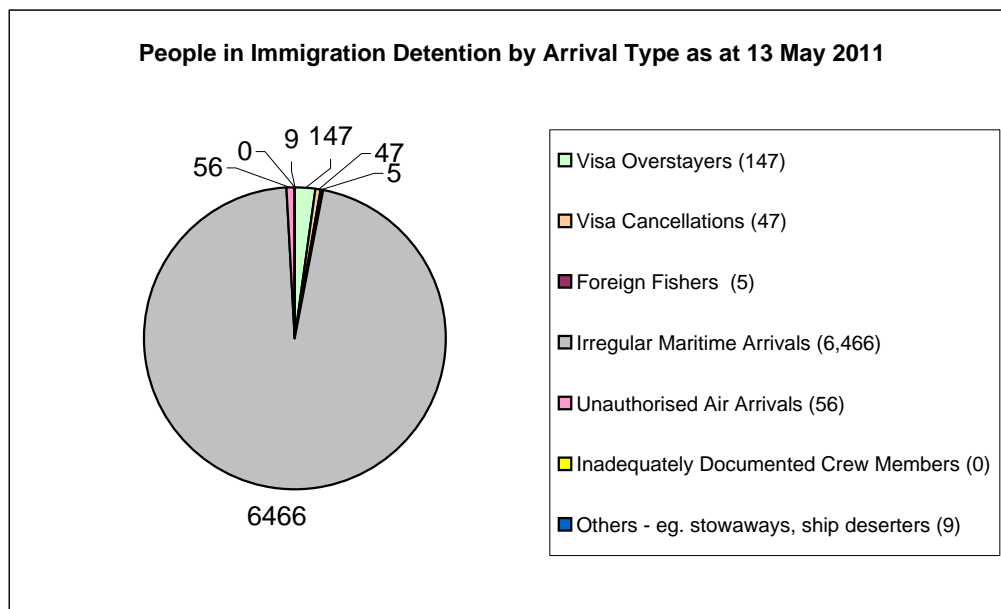
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 13 May 2011 there were 194 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 13 May 2011 was 6522, representing about 97 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that 6079 people were undergoing non-statutory refugee status assessment (RSA) processing as at 13 May 2011. There were 47 people who, having applied for a protection visa after being taken into immigration detention, were awaiting a decision from the Department on their protection visa application. 40 were seeking an independent merits-based review of a negative decision on their initial application for a protection visa, and a further 11 were awaiting the outcome of an application remitted for decision by the RRT or the courts. There were 57 people in immigration detention whose protection visa applications have been refused. The remaining 491 were not undergoing RSA processing.

Figure 4

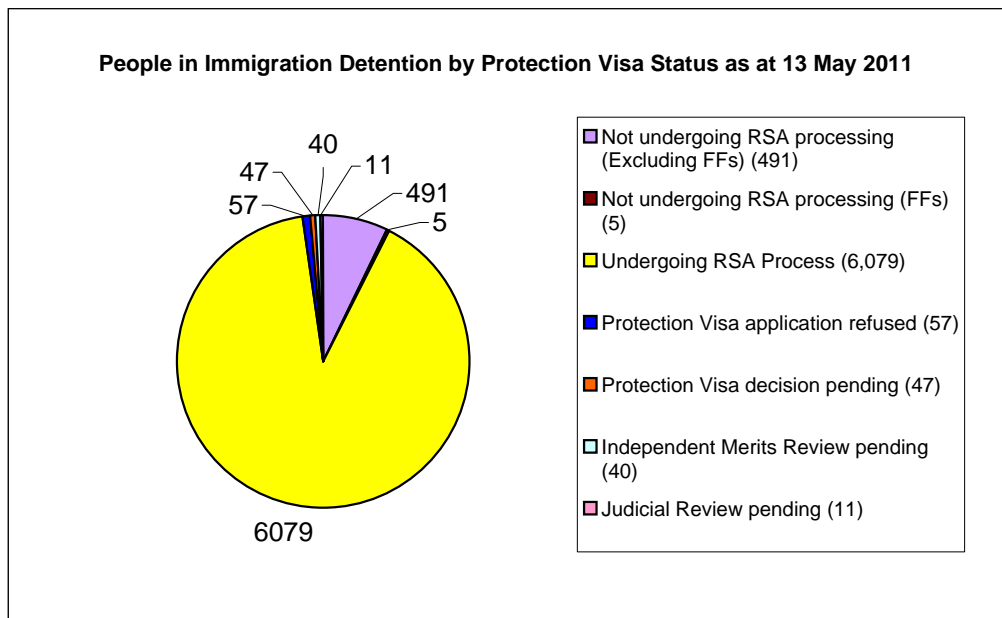


Figure 5

Location of people in immigration detention as at 13 May 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2972
Christmas Island IDC	1146
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4118</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	79
Immigration Transit Accommodation	129
Alternative Temporary Detention in the Community	1802
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2011</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	596
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>596</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	5
Alternative Temporary Detention in the Community	0
<b>Total FFs</b>	<b>5</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6730</b>

Figure 6

People in immigration detention by nationality as at 13 May 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1828	33	254	18	2133
Iran	1053	270	163	117	1603
Sri Lanka	589	85	53	46	773
Iraq	399	73	66	44	582
Indonesia	307	2	46		355
Vietnam	38	10	60	27	135
Burma	102		3		105
China, Peoples Republic Of	66	19		1	86
Pakistan	70		4		74
Kuwait	20	1	2		23
Other	547	135	109	70	861
<b>Total</b>	<b>5019</b>	<b>628</b>	<b>760</b>	<b>323</b>	<b>6730</b>

Figure 7

Children in immigration detention as at 13 May 2011	
Type	Total
Immigration Residential Housing	24
Immigration Transit Accommodation	91
Alternative Temporary Detention in the Community	689
Community Detention	279
<b>Total</b>	<b>1083</b>

As at 13 May 2011, there were 1083 children (aged under 18 years) in immigration detention. 279 were detained in the community under residence determinations, 689 were in alternative temporary detention in the community, 24 were in immigration residential housing and 91 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 13 May 2011		
Period Detained	Total	% of Total
7 days or less	164	2.4%
1 week - 1 month	309	4.6%
1 month - 3 months	756	11.2%
3 months - 6 months	1116	16.6%
6 months - 12 months	2635	39.2%
12 months - 18 months	1581	23.5%
18 months - 2 years	139	2.1%
Greater than 2 years	30	0.4%
<b>Total</b>	<b>6730</b>	<b>100%</b>

Of the 6730 people in immigration detention as at 13 May 2011, 1229 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Detention Operations Division, DIAC - As at 20 May 2011*

As at 20 May 2011, there were 6729 people in immigration detention, including 5117 in immigration detention on the mainland and 1612 in immigration detention on Christmas Island.

Of the 5117 people in immigration detention on the mainland, 818 were children (aged under 18 years) - 266 were detained in the community under residence determinations, 429 were in alternative temporary detention in the community, 25 were in immigration residential housing and 98 were in immigration transit accommodation.

Of the 1612 people in immigration detention on Christmas Island, 264 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

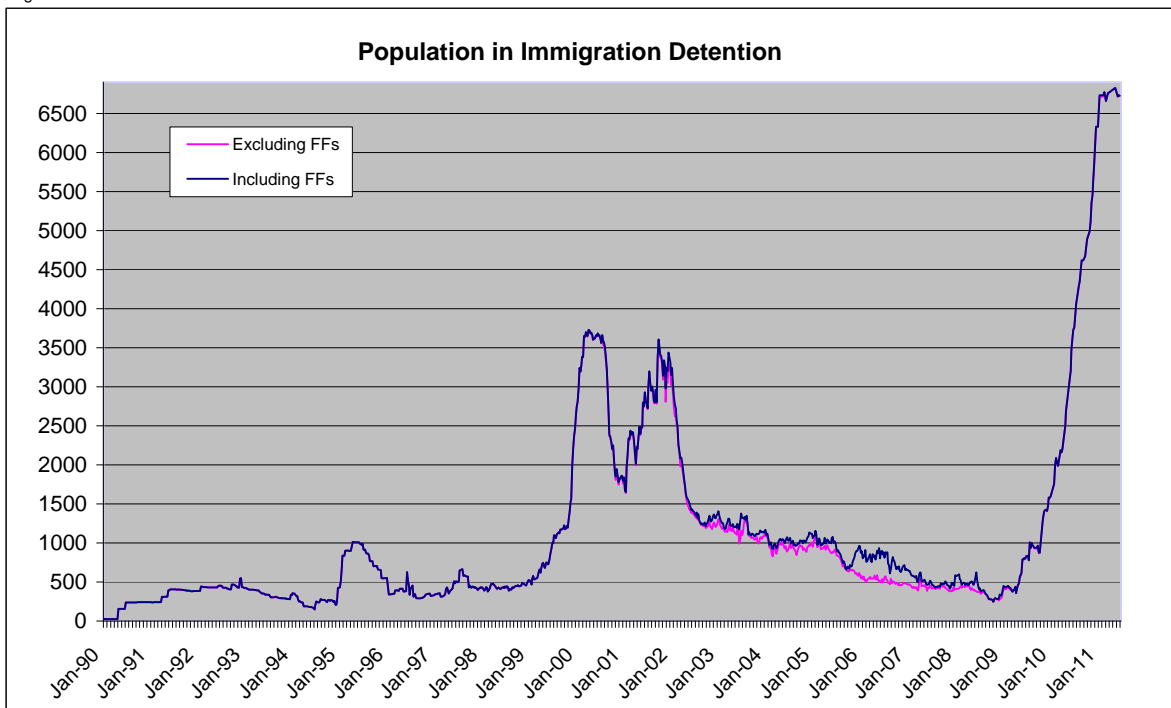
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 13/05/11
Villawood IDC	307	23		330	0
Northern IDC (Darwin)	501			501	+ 2
Maribyrnong IDC	86	5		91	+ 1
Perth IDC	39			39	0
Christmas Island IDC	1145			1145	- 1
Curtin IDC	1430			1430	0
Scherger IDC	589			589	0
<b>Total in IDCs</b>	<b>4097</b>	<b>28</b>		<b>4125</b>	<b>+ 2</b>
Sydney Immigration Residential Housing	8	8	9	25	0
Perth Immigration Residential Housing	5	9	1	15	+ 2
Port Augusta Immigration Residential Housing	14	13	15	42	+ 1
Brisbane Immigration Transit Accommodation	14	11	19	44	0
Melbourne Immigration Transit Accommodation	10		79	89	+ 7
Adelaide Immigration Transit Accommodation	3	1		4	+ 1
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>54</b>	<b>42</b>	<b>123</b>	<b>219</b>	<b>+ 11</b>
Community Detention <sup>2</sup> (Mainland)	165	133	266	564	- 32
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	580	345	429	1354	+ 12
Alternative Temporary Detention in the Community (Christmas Island)	123	80	264	467	+ 7
Restricted on Board Vessels in Port				0	- 1
<b>Total</b>	<b>5019</b>	<b>628</b>	<b>1082</b>	<b>6729</b>	<b>- 1</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

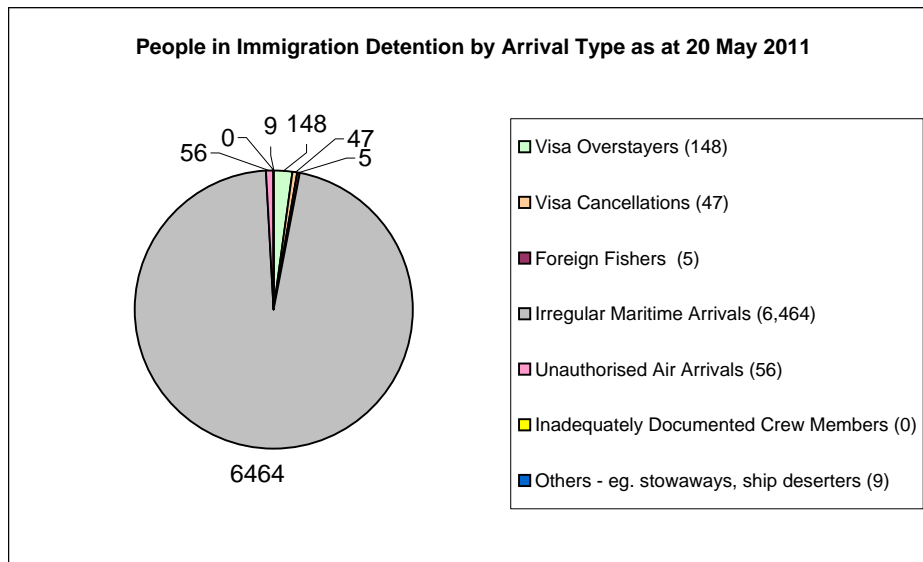
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 20 May 2011 there were 195 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 20 May 2011 was 6520, representing about 97 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that 6036 people were undergoing non-statutory refugee status assessment (RSA) processing as at 20 May 2011. There were 47 people who, having applied for a protection visa after being taken into immigration detention, were awaiting a decision from the Department on their protection visa application. 40 were seeking an independent merits-based review of a negative decision on their initial application for a protection visa, and a further 11 were awaiting the outcome of an application remitted for decision by the RRT or the courts. There were 57 people in immigration detention whose protection visa applications have been refused. The remaining 533 were not undergoing RSA processing.

Figure 4

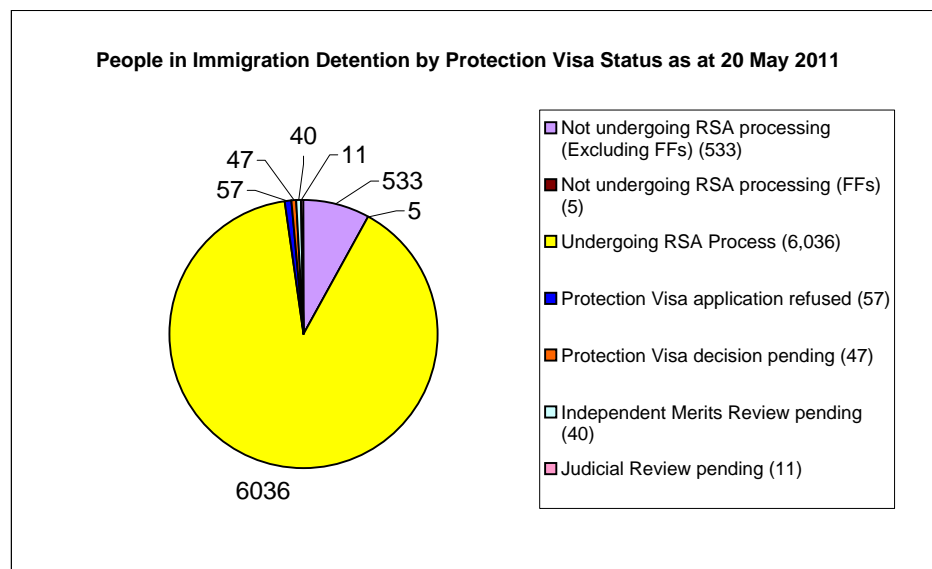


Figure 5

Location of people in immigration detention as at 20 May 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2975
Christmas Island IDC	1145
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4120</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	82
Immigration Transit Accommodation	137
Alternative Temporary Detention in the Community	1821
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2040</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	564
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>564</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	5
Alternative Temporary Detention in the Community	0
<b>Total FFs</b>	<b>5</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6729</b>

Figure 6

People in immigration detention by nationality as at 20 May 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1833	33	255	18	2139
Iran	1053	268	162	117	1600
Sri Lanka	589	85	53	46	773
Iraq	393	69	67	44	573
Indonesia	306	2	47		355
Vietnam	39	10	60	27	136
Burma	93		2		95
China, Peoples Republic Of	66	19		1	86
Pakistan	70		4		74
Kuwait	20	1	2		23
Other	557	141	107	70	875
<b>Total</b>	<b>5019</b>	<b>628</b>	<b>759</b>	<b>323</b>	<b>6729</b>

Figure 7

Children in immigration detention as at 20 May 2011	
Type	Total
Immigration Residential Housing	25
Immigration Transit Accommodation	98
Alternative Temporary Detention in the Community	693
Community Detention	266
<b>Total</b>	<b>1082</b>

As at 20 May 2011, there were 1082 children (aged under 18 years) in immigration detention. 266 were detained in the community under residence determinations, 693 were in alternative temporary detention in the community, 25 were in immigration residential housing and 98 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 20 May 2011		
Period Detained	Total	% of Total
7 days or less	9	0.1%
1 week - 1 month	397	5.9%
1 month - 3 months	757	11.2%
3 months - 6 months	1026	15.2%
6 months - 12 months	2713	40.3%
12 months - 18 months	1652	24.6%
18 months - 2 years	146	2.2%
Greater than 2 years	29	0.4%
<b>Total</b>	<b>6729</b>	<b>100%</b>

Of the 6729 people in immigration detention as at 20 May 2011, 1163 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 4 February 2011

As at 4 February 2011, there were 6659 people in immigration detention, including 4086 in immigration detention on the mainland and 2573 in immigration detention on Christmas Island.

Of the 4086 people in immigration detention on the mainland, 726 were children (aged under 18 years) - 37 were detained in the community under residence determinations, 508 were in alternative temporary detention in the community, 36 were in immigration residential housing and 145 were in immigration transit accommodation.

Of the 2573 people in immigration detention on Christmas Island, 301 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

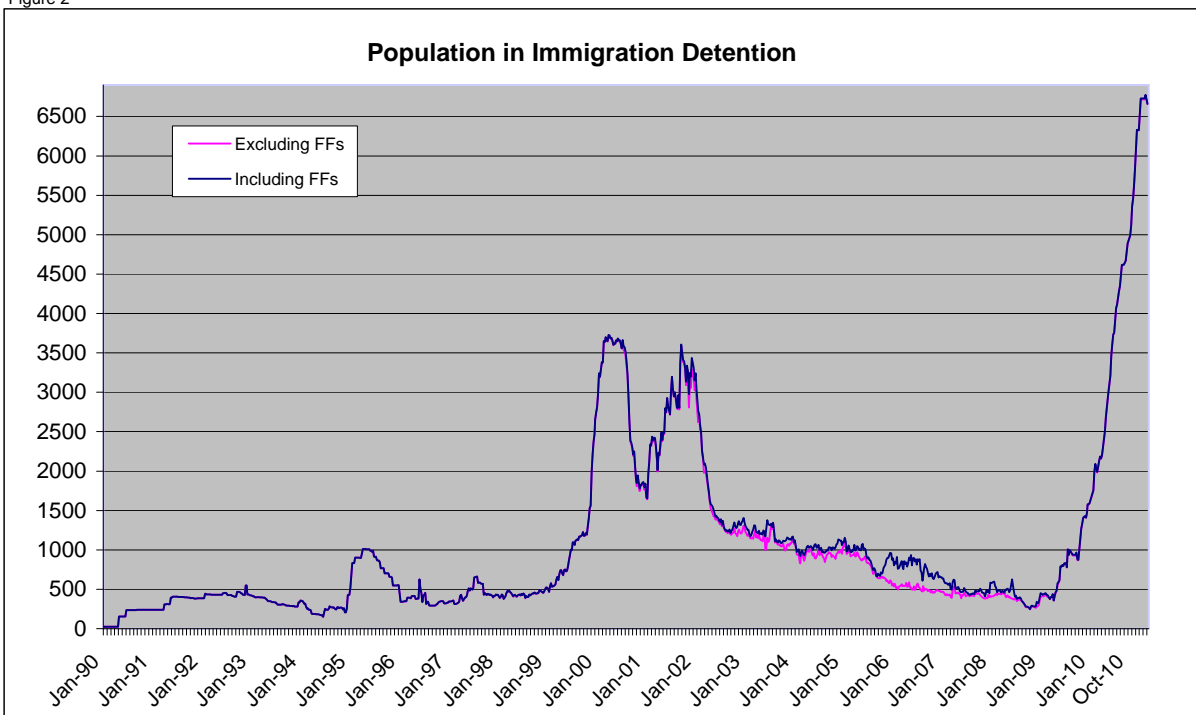
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 21/01/11
Villawood IDC	314	25		339	+ 22
Northern IDC (Darwin)	481			481	- 14
Maribyrnong IDC	68	5		73	- 13
Perth IDC	49			49	- 1
Christmas Island IDC	1829			1829	- 106
Curtin IDC	1153			1153	+ 13
Scherger IDC	295			295	- 13
<b>Total in IDCs</b>	<b>4189</b>	<b>30</b>		<b>4219</b>	<b>- 112</b>
Sydney Immigration Residential Housing	11	8	9	28	- 6
Perth Immigration Residential Housing	4	3	9	16	+ 3
Port Augusta Immigration Residential Housing	22	17	18	57	+ 8
Brisbane Immigration Transit Accommodation	16	15	20	51	+ 4
Melbourne Immigration Transit Accommodation	10		125	135	+ 7
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>63</b>	<b>43</b>	<b>181</b>	<b>287</b>	<b>+ 16</b>
Community Detention <sup>2</sup> (Mainland)	20	11	37	68	+ 16
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	484	348	508	1340	+ 43
Alternative Temporary Detention in the Community (Christmas Island)	304	139	301	744	- 80
Restricted on Board Vessels in Port	1			1	+ 1
<b>Total</b>	<b>5061</b>	<b>571</b>	<b>1027</b>	<b>6659</b>	<b>- 116</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

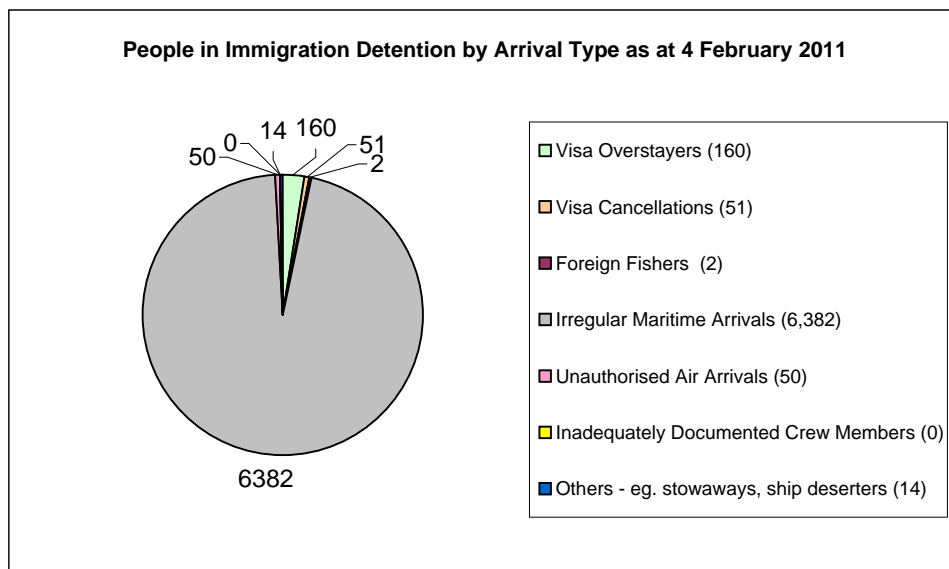
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 4 February 2011 there were 211 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 4 February 2011 was 6432, representing about 97 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that as at 4 February 2011 there were 1012 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 57 people who, having applied for a protection visa after having been taken into immigration detention, were awaiting a decision from the Department on their protection visa application. A further 33 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 47 people who had their protection visa application refused and 5510 undergoing RSA processing.

Figure 4

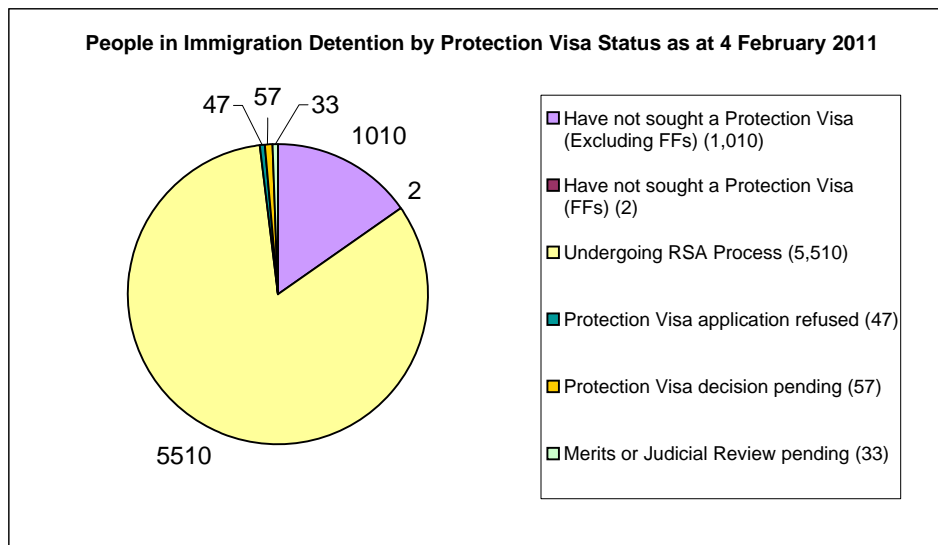


Figure 5

Location of people in immigration detention as at 4 February 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2390
Christmas Island IDC	1829
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4219</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	101
Immigration Transit Accommodation	186
Alternative Temporary Detention in the Community	2082
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2370</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	68
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>68</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	2
<b>Total FFs</b>	<b>2</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6659</b>

Figure 6

People in immigration detention by nationality as at 4 February 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1986	37	335	22	2380
Iran	801	213	131	101	1246
Sri Lanka	564	70	37	39	710
Iraq	420	67	74	41	602
Indonesia	278	1	46		325
China, Peoples Republic Of	83	17		1	101
Burma	79	1	6	1	87
Pakistan	50		2		52
Vietnam	27	6	3	2	38
Kuwait	25	1	4		30
Other	748	158	104	78	1088
<b>Total</b>	<b>5061</b>	<b>571</b>	<b>742</b>	<b>285</b>	<b>6659</b>

Figure 7

Children in immigration detention as at 4 February 2011	
Type	Total
Immigration Residential Housing	36
Immigration Transit Accommodation	145
Alternative Temporary Detention in the Community	809
Community Detention	37
<b>Total</b>	<b>1027</b>

As at 4 February 2011, there were 1027 children (aged under 18 years) in immigration detention. 37 were detained in the community under residence determinations, 809 were in alternative temporary detention in the community, 36 were in immigration residential housing and 145 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 4 February 2011		
Period Detained	Total	% of Total
7 days or less	29	0.4%
1 week - 1 month	300	4.5%
1 month - 3 months	1095	16.4%
3 months - 6 months	1643	24.7%
6 months - 12 months	3111	46.7%
12 months - 18 months	422	6.3%
18 months - 2 years	34	0.5%
Greater than 2 years	25	0.4%
<b>Total</b>	<b>6659</b>	<b>100%</b>

Of the 6659 people in immigration detention as at 4 February 2011, 1424 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

*Community and Detention Services Division, DIAC - As at 11 March 2011*

As at 11 March 2011, there were 6819 people in immigration detention, including 4304 in immigration detention on the mainland and 2515 in immigration detention on Christmas Island.

Of the 4304 people in immigration detention on the mainland, 777 were children (aged under 18 years) - 87 were detained in the community under residence determinations, 516 were in alternative temporary detention in the community, 34 were in immigration residential housing and 140 were in immigration transit accommodation.

Of the 2515 people in immigration detention on Christmas Island, 253 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

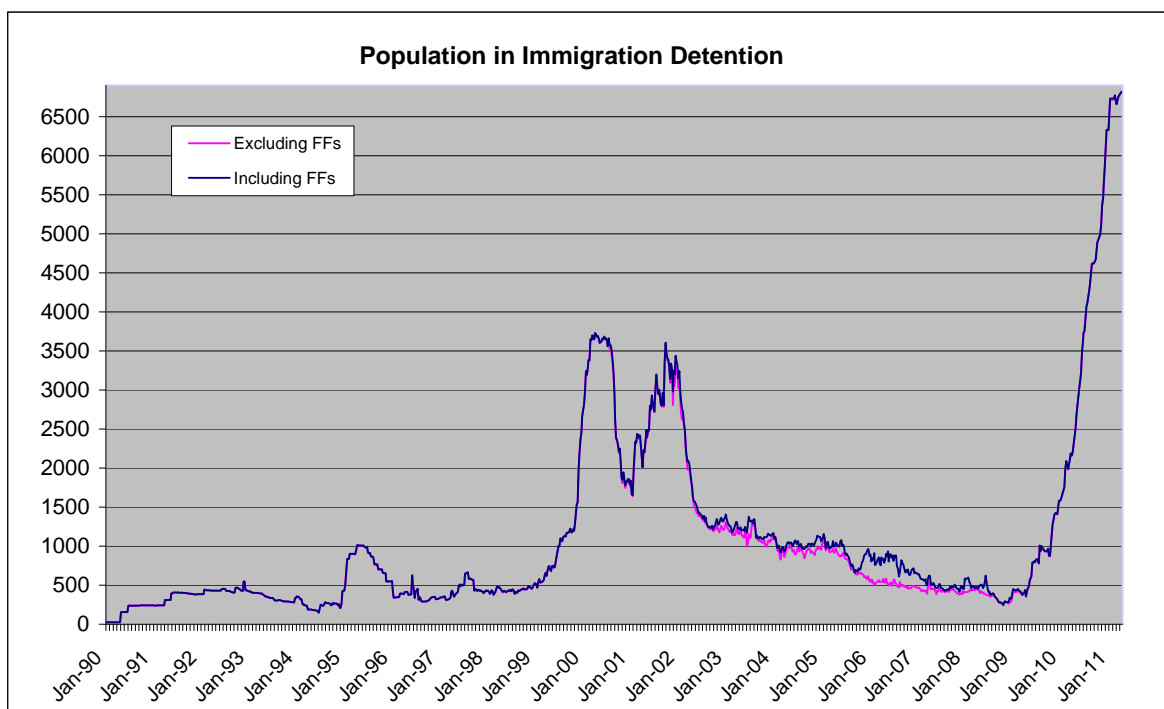
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 18/02/11
Villawood IDC	332	26		358	- 23
Northern IDC (Darwin)	478			478	+ 15
Maribyrnong IDC	70	10		80	+ 1
Perth IDC	48	1		49	- 5
Christmas Island IDC	1831			1831	- 1
Curtin IDC	1197			1197	+ 67
Scherger IDC	299			299	- 12
<b>Total in IDCs</b>	<b>4255</b>	<b>37</b>		<b>4292</b>	<b>+ 42</b>
Sydney Immigration Residential Housing	14	9	10	33	+ 9
Perth Immigration Residential Housing	4	5	7	16	- 3
Port Augusta Immigration Residential Housing	21	16	17	54	0
Brisbane Immigration Transit Accommodation	18	9	15	42	- 1
Melbourne Immigration Transit Accommodation	9		125	134	+ 12
Adelaide Immigration Transit Accommodation	3	1		4	- 14
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>69</b>	<b>40</b>	<b>174</b>	<b>283</b>	<b>+ 3</b>
Community Detention <sup>2</sup> (Mainland)	84	57	87	228	+ 122
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	472	344	516	1332	+ 30
Alternative Temporary Detention in the Community (Christmas Island)	291	140	253	684	- 123
Restricted on Board Vessels in Port				0	- 13
<b>Total</b>	<b>5171</b>	<b>618</b>	<b>1030</b>	<b>6819</b>	<b>+ 61</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

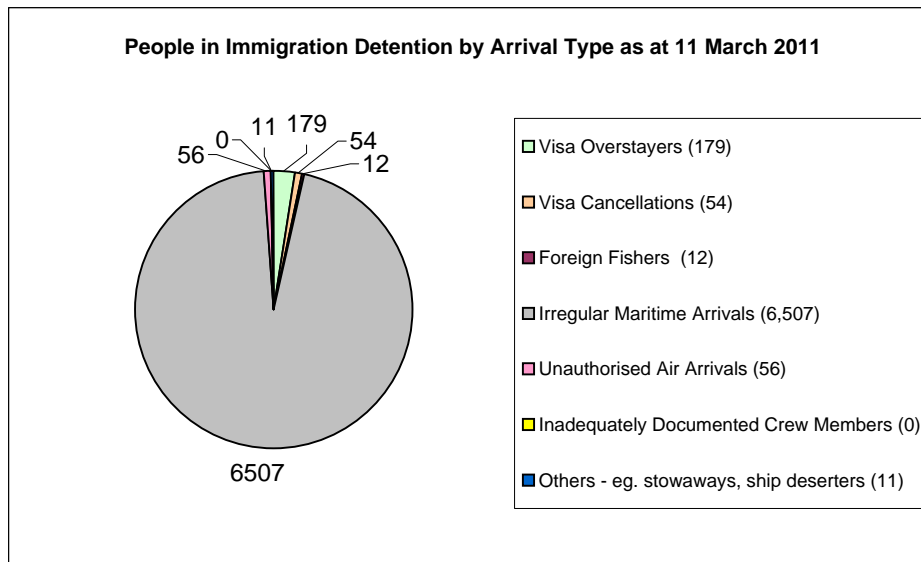
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 11 March 2011 there were 233 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 11 March 2011 was 6563, representing about 96 per cent of the total immigration detention population.

Figure 3





The following pie chart shows that as at 11 March 2011 there were 720 people who had not applied for a protection visa while in immigration detention and were not undergoing a non-statutory refugee status assessment (RSA). There were 54 people who, having applied for a protection visa after being taken into immigration detention, were awaiting a decision from the Department on their protection visa application. 31 were seeking an independent merits-based review of a negative decision on their initial application for a protection visa, and a further 13 were awaiting the outcome of an application remitted for decision by the RRT or the courts. There were 47 people in immigration detention whose protection visa applications have been refused and 5954 undergoing RSA processing.

Figure 4

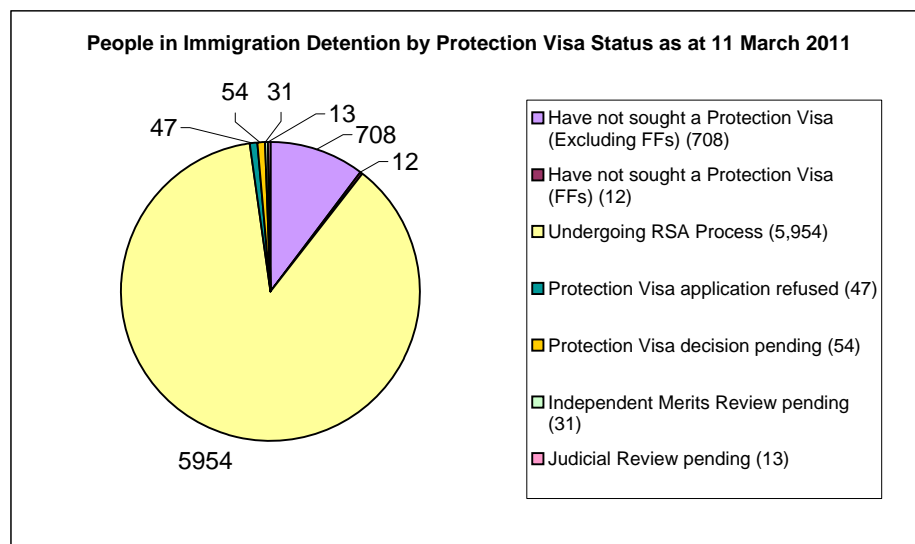


Figure 5

Location of people in immigration detention as at 11 March 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2450
Christmas Island IDC	1831
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4281</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	103
Immigration Transit Accommodation	180
Alternative Temporary Detention in the Community	2015
Restricted on Board Vessels in Ports	0
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2298</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	228
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>228</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	11
Alternative Temporary Detention in the Community	1
<b>Total FFs</b>	<b>12</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6819</b>

Figure 6

People in immigration detention by nationality as at 11 March 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1903	36	306	22	2267
Iran	910	240	143	100	1393
Sri Lanka	571	71	36	37	715
Iraq	419	67	69	38	593
Indonesia	302		49		351
China, Peoples Republic Of	91	28			119
Burma	77		1		78
Pakistan	55		2		57
Vietnam	24	6	3	2	35
Kuwait	25	1	3		29
Other	794	169	130	89	1182
<b>Total</b>	<b>5171</b>	<b>618</b>	<b>742</b>	<b>288</b>	<b>6819</b>

Figure 7

Children in immigration detention as at 11 March 2011	
Type	Total
Immigration Residential Housing	34
Immigration Transit Accommodation	140
Alternative Temporary Detention in the Community	769
Community Detention	87
<b>Total</b>	<b>1030</b>

As at 11 March 2011, there were 1030 children (aged under 18 years) in immigration detention. 87 were detained in the community under residence determinations, 769 were in alternative temporary detention in the community, 34 were in immigration residential housing and 140 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 11 March 2011		
Period Detained	Total	% of Total
7 days or less	195	2.9%
1 week - 1 month	239	3.5%
1 month - 3 months	642	9.4%
3 months - 6 months	1842	27.0%
6 months - 12 months	3121	45.8%
12 months - 18 months	708	10.4%
18 months - 2 years	35	0.5%
Greater than 2 years	37	0.5%
<b>Total</b>	<b>6819</b>	<b>100%</b>

Of the 6819 people in immigration detention as at 11 March 2011, 1076 had been detained for less than three months.

## IMMIGRATION DETENTION STATISTICS SUMMARY

Community and Detention Services Division, DIAC - As at 15 April 2011

As at 15 April 2011, there were 6872 people in immigration detention, including 5047 in immigration detention on the mainland and 1825 in immigration detention on Christmas Island.

Of the 5047 people in immigration detention on the mainland, 806 were children (aged under 18 years) - 156 were detained in the community under residence determinations, 500 were in alternative temporary detention in the community, 24 were in immigration residential housing and 126 were in immigration transit accommodation.

Of the 1825 people in immigration detention on Christmas Island, 242 were children (aged under 18 years) - in alternative temporary detention in the community.

Figure 1

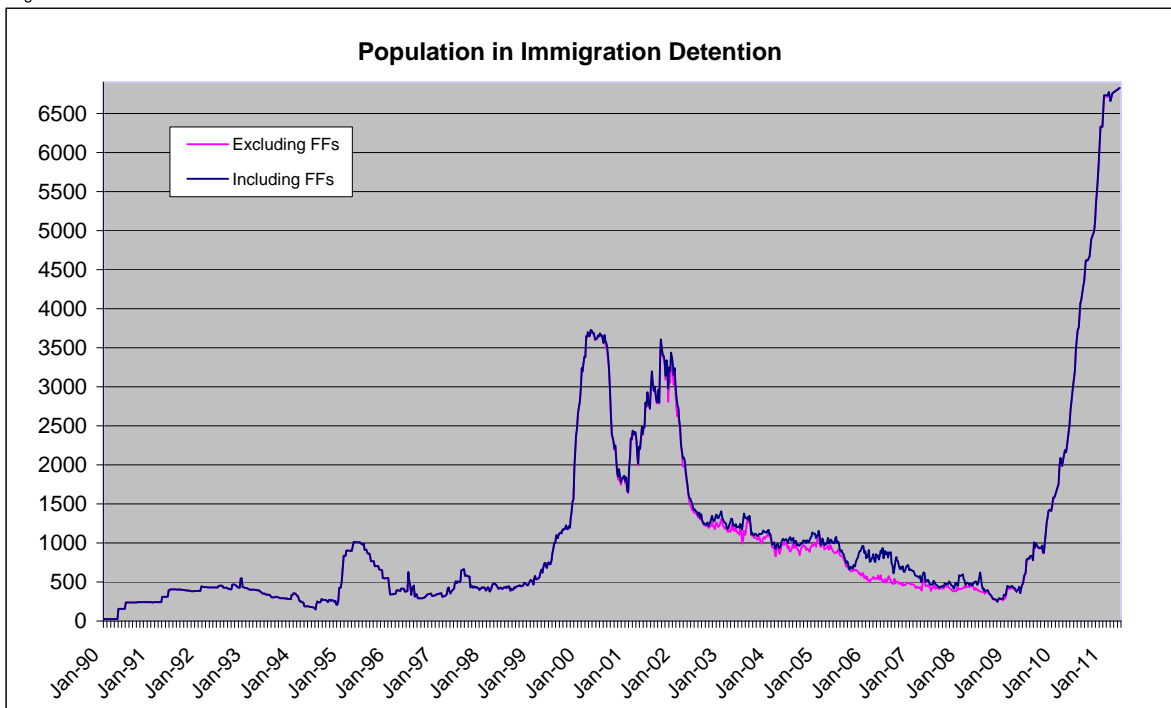
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from 11/03/11
Villawood IDC	361	31		392	+ 34
Northern IDC (Darwin)	497			497	+ 19
Maribyrnong IDC	87	5		92	+ 12
Perth IDC	45	1		46	- 3
Christmas Island IDC	1167			1167	- 664
Curtin IDC	1402			1402	+ 205
Scherger IDC	562			562	+ 263
<b>Total in IDCs</b>	<b>4121</b>	<b>37</b>		<b>4158</b>	<b>- 134</b>
Sydney Immigration Residential Housing	7	7	6	20	- 13
Perth Immigration Residential Housing	5	8	1	14	- 2
Port Augusta Immigration Residential Housing	19	14	17	50	- 4
Brisbane Immigration Transit Accommodation	21	15	24	60	+ 18
Melbourne Immigration Transit Accommodation	9		102	111	- 23
Adelaide Immigration Transit Accommodation	1			1	- 3
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>62</b>	<b>44</b>	<b>150</b>	<b>256</b>	<b>- 27</b>
Community Detention <sup>2</sup> (Mainland)	106	75	156	337	+ 109
Community Detention (Christmas Island)				0	0
Alternative Temporary Detention in the Community <sup>3</sup> (Mainland)	603	359	500	1462	+ 130
Alternative Temporary Detention in the Community (Christmas Island)	302	114	242	658	- 26
Restricted on Board Vessels in Port	1			1	+ 1
<b>Total</b>	<b>5195</b>	<b>629</b>	<b>1048</b>	<b>6872</b>	<b>+ 53</b>

<sup>1</sup> Immigration detention as set out under s 189 or s 249 of the *Migration Act 1958*.

<sup>2</sup> Community Detention does not require the person to be accompanied by a designated person.

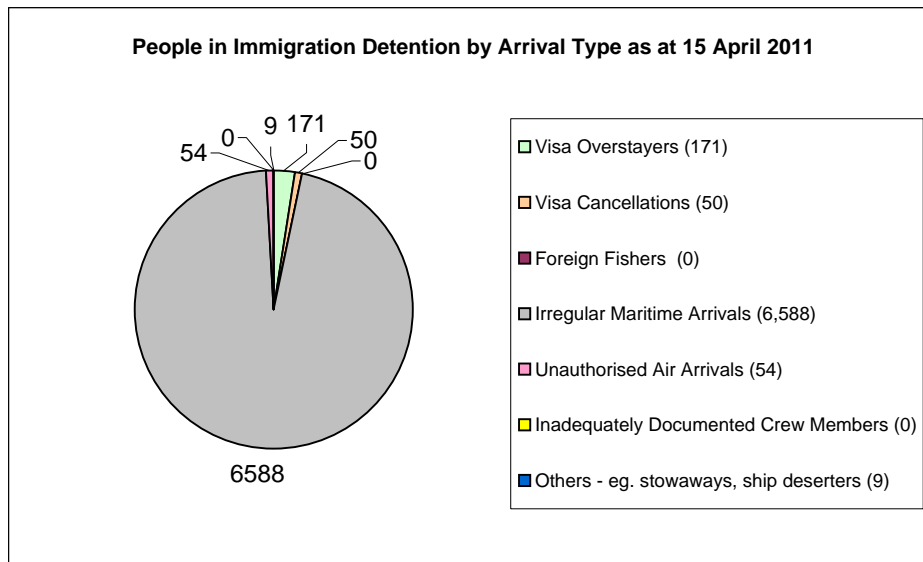
<sup>3</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

Figure 2



The following pie chart shows that as at 15 April 2011 there were 221 people (about 3 per cent of the total immigration population) who had arrived in Australia lawfully and were then taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation. The number of people in immigration detention who had arrived unlawfully by air or boat as at 15 April 2011 was 6642, representing about 97 per cent of the total immigration detention population.

Figure 3



The following pie chart shows that 6216 people were undergoing non-statutory refugee status assessment processing as at 15 April 2011. There were 50 people who, having applied for a protection visa after being taken into immigration detention, were awaiting a decision from the department on their protection visa application. A further 34 were seeking a merits-based or judicial review of a negative decision on their initial application for a protection visa or on an application remitted for decision by the RRT or the courts. There were 59 people whose protection visa application had been refused. The remaining 501 were not undergoing a non-statutory refugee status assessment.

Figure 4

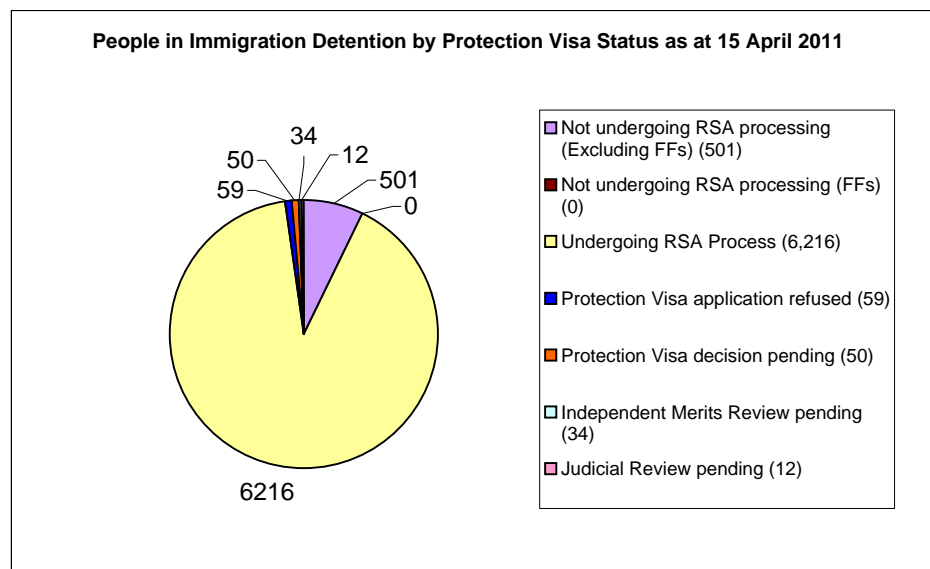


Figure 5

Location of people in immigration detention as at 15 April 2011	
	No. of People as at Midnight Census
<b>Immigration Detention Centres (excluding FF)</b>	
Immigration Detention Centres (excluding Christmas Island)	2991
Christmas Island IDC	1167
<b>Total in Immigration Detention Centres (excluding FFs)</b>	<b>4158</b>
<b>Alternative Detention (excluding FF)</b>	
Immigration Residential Housing	84
Immigration Transit Accommodation	172
Alternative Temporary Detention in the Community	2120
Restricted on Board Vessels in Ports	1
<b>Total in Alternative Temporary Detention Arrangements</b>	<b>2377</b>
<b>Community Detention</b>	
Community Detention (excluding Christmas Island)	337
Community Detention, Christmas Island	0
<b>Total in Community Detention Arrangements</b>	<b>337</b>
<b>Foreign Fishers (FF)</b>	
Immigration Detention Centres	0
Alternative Temporary Detention in the Community	0
<b>Total FFs</b>	<b>0</b>
<b>TOTAL IN IMMIGRATION DETENTION</b>	<b>6872</b>

Figure 6

People in immigration detention by nationality as at 15 April 2011					
Nationalities	Adult		Child (<18 years)		Total
	Male	Female	Male	Female	
Afghanistan	1916	36	283	23	2258
Iran	985	259	146	111	1501
Sri Lanka	555	70	36	36	697
Iraq	397	69	69	42	577
Indonesia	293	2	43		338
China, Peoples Republic Of	75	24		1	100
Burma	74		3		77
Vietnam	31	6	24	10	71
Pakistan	61		2		63
Kuwait	18	1	2		21
Other	790	162	134	83	1169
<b>Total</b>	<b>5195</b>	<b>629</b>	<b>742</b>	<b>306</b>	<b>6872</b>

Figure 7

Children in immigration detention as at 15 April 2011	
Type	Total
Immigration Residential Housing	24
Immigration Transit Accommodation	126
Alternative Temporary Detention in the Community	742
Community Detention	156
<b>Total</b>	<b>1048</b>

As at 15 April 2011, there were 1048 children (aged under 18 years) in immigration detention. 156 were detained in the community under residence determinations, 742 were in alternative temporary detention in the community, 24 were in immigration residential housing and 126 were in immigration transit accommodation.

Figure 8

Length of time in detention as at 15 April 2011		
Period Detained	Total	% of Total
7 days or less	124	1.8%
1 week - 1 month	379	5.5%
1 month - 3 months	461	6.7%
3 months - 6 months	1707	24.8%
6 months - 12 months	2979	43.3%
12 months - 18 months	1106	16.1%
18 months - 2 years	86	1.3%
Greater than 2 years	30	0.4%
<b>Total</b>	<b>6872</b>	<b>100%</b>

Of the 6872 people in immigration detention as at 15 April 2011, 964 had been detained for less than three months.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q3\***

**Detention Population**

**Question:** A summary of the detention population at each place of detention broken down by IMA and Non-IMA since November 2007.

**Answer:** A summary of the immigration detention population at the first reporting period for each quarter of a calendar year since November 2007 until 15 January 2012 is at Attachment A. The summary provides immigration detention population broken down by IMA and non-IMA categories at each place of detention.

# Summary of Immigration Detention Population From 01 November 2007 To 15 December 2012

Count of People in Immigration Detention on the First Reporting Period of each Quarter of a Year

Places of Detention		02 Nov - 07	04 Jan - 08	04 Apr - 08	04 Jul - 08	03 Oct - 08	02 Jan - 09	03 Apr - 09	03 Jul - 09	09 Oct - 09	01 Jan - 10	16 Apr - 10	16 Jul - 10	08 Oct - 10	14 Jan - 11	15 Apr - 11	30 Jun - 11	14 Jul - 11	16 Oct - 11	15 Jan - 12
Christmas Island IDC	IMA	2	2				107	78	577	767	1184	1697	1965	1994	1985	1167	759	658	545	475
	Non-IMA																			
	Total	2	2	0	0	0	107	78	577	767	1184	1697	1965	1994	1985	1167	759	658	545	475
Curtin IDC	IMA												319	751	1144	1402	1460	1380	1104	920
	Non-IMA																			
	Total	0	0	0	0	0	0	0	0	0	0	0	319	751	1144	1402	1460	1380	1104	920
Maribyrnong IDC	IMA												6	13	14	64	47	48	43	26
	Non-IMA	53	43	64	58	50	50	65	25	34	34	58	52	60	70	28	49	50	48	56
	Total	53	43	64	58	50	50	65	25	34	34	58	58	73	84	92	96	98	91	82
Northern IDC (Darwin)	IMA										25	80	497	366	439	497	438	384	372	251
	Non-IMA	42	154	72	20	8	20			5	6	6	3		8		7	3	7	27
	Total	42	154	72	20	8	20	0	0	5	31	86	500	366	447	497	445	387	379	278
Perth IDC	IMA	1	1	2					1	5	26	43	50	43	38	38	31	31	15	24
	Non-IMA	6	19	13	23	8	10	7	8	14	11	9	7	6	7	8	5	7	7	7
	Total	7	20	15	23	8	10	7	9	19	37	52	57	49	45	46	36	38	22	31
Scherger IDC	IMA														279	561	573	540	321	324
	Non-IMA															1	1			
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	279	562	574	540	321	324
Pontville IDC	IMA																		77	363
	Non-IMA																			
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	77	363
Wickham Point IDC	IMA																			420
	Non-IMA																			
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	420
	IMA											123	94	150	150	172	131	129	115	82



# Summary of Immigration Detention Population From 01 November 2007 To 15 December 2012

Count of People in Immigration Detention on the First Reporting Period of each Quarter of a Year

Places of Detention		02 Nov - 07	04 Jan - 08	04 Apr - 08	04 Jul - 08	03 Oct - 08	02 Jan - 09	03 Apr - 09	03 Jul - 09	09 Oct - 09	01 Jan - 10	16 Apr - 10	16 Jul - 10	08 Oct - 10	14 Jan - 11	15 Apr - 11	30 Jun - 11	14 Jul - 11	16 Oct - 11	15 Jan - 12
Villawood IDC	Non-IMA	242	244	249	214	133	122	159	149	137	134	144	132	166	173	220	202	212	262	273
	Total	242	244	249	214	133	122	159	149	137	134	267	226	316	323	392	333	341	377	355
Perth Immigration Residential Housing	IMA				2	2	2	2	18	22	4	19	15	15	11	14	7	8	6	8
	Non-IMA	3	2	5	3	7	1	6			4		1	3	1					
	Total	3	2	5	5	9	3	8	18	22	8	19	16	18	12	14	7	8	6	8
Port Augusta Immigration Residential Housing	IMA												53	61	49	50	45	38	38	29
	Non-IMA																			
	Total	0	0	0	0	0	0	0	0	0	0	0	53	61	49	50	45	38	38	29
Sydney Immigration Residential Housing	IMA										5	6	16	25	26	14	14	14	11	25
	Non-IMA	9	11	18	14	12	9	17	19	21	12	14	12	14	8	6	13	6	2	4
	Total	9	11	18	14	12	9	17	19	21	17	20	28	39	34	20	27	20	13	29
Adelaide Immigration Transit Accommodation	IMA																	1		1
	Non-IMA															1	20	9	8	2
	Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	20	10	8	3
Leonrora APOD	IMA																	128	73	200
	Non-IMA																			
	Total																	128	73	200
Inverbrackie APOD	IMA																	217	298	370
	Non-IMA																			
	Total																	217	298	370
Brisbane Immigration Transit Accommodation	IMA								21	22	3	50	55	52	48	59	43	32	53	43
	Non-IMA		1	2	2	1	2			2	2	3			3	1	1			1
	Total	0	1	2	2	1	2	0	21	24	5	53	55	52	51	60	44	32	53	44
Melbourne Immigration Transit Accommodation	IMA										39	45	41	43	130	111	82	48	74	73
	Non-IMA					2	1	3	4	1									2	3

# Summary of Immigration Detention Population From 01 November 2007 To 15 December 2012

Count of People in Immigration Detention on the First Reporting Period of each Quarter of a Year

Places of Detention		02 Nov - 07	04 Jan - 08	04 Apr - 08	04 Jul - 08	03 Oct - 08	02 Jan - 09	03 Apr - 09	03 Jul - 09	09 Oct - 09	01 Jan - 10	16 Apr - 10	16 Jul - 10	08 Oct - 10	14 Jan - 11	15 Apr - 11	30 Jun - 11	14 Jul - 11	16 Oct - 11	15 Jan - 12
	Total	0	0	0	0	2	1	3	4	1	39	45	41	43	130	111	82	48	76	76

# Summary of Immigration Detention Population From 01 November 2007 To 15 December 2012

Count of People in Immigration Detention on the First Reporting Period of each Quarter of a Year

Places of Detention		02 Nov - 07	04 Jan - 08	04 Apr - 08	04 Jul - 08	03 Oct - 08	02 Jan - 09	03 Apr - 09	03 Jul - 09	09 Oct - 09	01 Jan - 10	16 Apr - 10	16 Jul - 10	08 Oct - 10	14 Jan - 11	15 Apr - 11	30 Jun - 11	14 Jul - 11	16 Oct - 11	15 Jan - 12
Alternative Place of Detention (Mainland)	IMA						1	54	12	2	16	52	400	682	1233	1452	1041	723	850	1106
	Non-IMA	26	32	26	10	3	11	12	5	5	8	10	2	7	19	10	15	15	19	14
	Total	26	32	26	10	3	12	66	17	7	24	62	402	689	1252	1462	1056	738	869	1120
Alternative Place of Detention (Christmas Island)	IMA		4			14	26	20	111	193	219	588	606	636	850	658	343	411	173	395
	Non-IMA																			
	Total	0	4	0	0	14	26	20	111	193	219	588	606	636	850	658	343	411	173	395
Community Detention (Mainland)	IMA	1	1	5	4	4	41	18	37	3	9	8	15	15	35	328	1073	1046	1145	1386
	Non-IMA	46	38	33	40	38	32	20	19	15	9	6	9	8	10	9	3			11
	Total	47	39	38	44	42	73	38	56	18	18	14	24	23	45	337	1076	1046	1145	1397
Community Detention (Christmas Island)	IMA									22	8	7								
	Non-IMA																			
	Total	0	0	0	0	0	0	0	0	22	8	7	0	0	0	0	0	0	0	0
Restricted on Board Vessel in Port	IMA													3		1				
	Non-IMA	3	46	1		1			1	1										
	Total	3	46	1	0	1	0	0	1	1	0	0	0	3	0	1	0	0	0	0
<b>Grand Total</b>		<b>434</b>	<b>598</b>	<b>490</b>	<b>390</b>	<b>283</b>	<b>435</b>	<b>461</b>	<b>1007</b>	<b>1271</b>	<b>1758</b>	<b>2968</b>	<b>4350</b>	<b>5113</b>	<b>6730</b>	<b>6872</b>	<b>6403</b>	<b>5793</b>	<b>5220</b>	<b>5566</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q4\***

**Detention Population**

**Question:** A summary of the number of children in the detention network since November 2007 by location (please note, Community Detention can be summarised by state).

**Answer:** Please see the table below.

**Children in Immigration Detention Network From 02 November 2007 To 30 November 2011**  
**Count of Children in Immigration Detention Network on the First Reporting Period of each Quarter of a Year**

Places of Detention	02-Nov-07	04-Jan-08	04-Apr-08	04-Jul-08	03-Oct-08	02-Jan-09	03-Apr-09	03-Jul-09	09-Oct-09	01-Jan-10	16-Apr-10	16-Jul-10	08-Oct-10	14-Jan-11	15-Apr-11	30-Jun-11	30-Nov-11
Perth IRH								3	3	2	12	9	10	7	1		2
Port Augusta IRH												53	25	16	17	43	21
Sydney IRH			2	2			2	4	4	1	4	9	16	13	6	14	7
Brisbane ITA									1	1	33	22	19	20	24	15	
Melbourne ITA									1	33	31	39	42	123	102	76	3
ACT Community Detention																19	28
CI Community Detention			2	2	2	12	7	20	10	3	3						
NSW Community Detention	12	10	6	6	6	4	3	3	2	2		1		9	39	104	95
NT Community Detention														1			
QLD Community Detention										4	4	4	4	4	41	91	107
SA Community Detention	8	3	3	3	3	3	3	1						2	2	73	82
VIC Community Detention	1	2	2	1		1						5	5		45	150	144
WA Community Detention						1	1	1	1				1	8	29	76	71
TAS Community Detention																	7
CI Alternative Places of Detention		2			3	20	17	69	69	74	207	246	229	339	242	77	119
NSW Alternative Places of Detention		1												1	4	9	8
NT Alternative Places of Detention	1	15	13			1				10	20	120	237	279	245	110	141
QLD Alternative Places of Detention							1					26	37	39	31	3	
SA Alternative Places of Detention												2	1	108	153	92	102
VIC Alternative Places of Detention	1														2	1	1
WA Alternative Places of Detention											3	82	75	67	65	38	37
<b>Total</b>	<b>23</b>	<b>33</b>	<b>28</b>	<b>14</b>	<b>14</b>	<b>42</b>	<b>34</b>	<b>101</b>	<b>91</b>	<b>130</b>	<b>317</b>	<b>618</b>	<b>701</b>	<b>1036</b>	<b>1048</b>	<b>991</b>	<b>975</b>

**Data Source: Detention Statistic Summaries (Nov. 2007 to November 2011):** These summaries are based on the count of people in immigration detention at midnight of the reporting date.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q5\***

## **Detention Population**

**Question:** The average square metre allocation for each detainee, and how has that figure changed over time since November 2007;

**Answer:** Detention standards for design and fit out of Immigration Detention facilities were introduced in October 2007.

The requirements for Immigration Detention Centres are 10 square metres for single occupancy, 15 square metres when shared and a maximum of 2 per bedroom where unrelated (unless culturally desirable to form larger groups).

For Immigration Transit Accommodation, the square metre allocation is 10 square metres for a single bedroom, able to accommodate two as a contingency.

These standards have not changed since their implementation in October 2007.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q6\***

## Detention Population

**Question:** A breakdown of the IMA detention population at the end of each quarter for the past three financial years by nationality, age, gender, and status, namely:

- a) awaiting an initial RSD assessment
- b) received a positive RSD assessment and awaiting security clearance
- c) refused refugee status at primary stage and engaged in review process
- d) held pending removal
- e) have active cases before the courts
- f) other (please specify)

**Answer:** Please see tables below.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q6\***

## Nationality, Age and Gender for the past three financial years

		2008/2009			
		Q1	Q2	Q3	Q4
		Sep-08	Dec-08	Mar-09	Jun-09
<b>Nationality</b>	Afghanistan	0	97	77	364
	Iran	0	3	7	13
	Iraq	0	15	10	63
	Indonesian	0	18	2	12
	Stateless	0	0	0	4
	Other	0	46	20	292
	Total	0	179	116	748
<b>Age</b>	0-17	0	0	2	79
	18-25	0	0	41	182
	26-35	0	0	41	299
	36+	0	0	32	188
	Total	0	0	116	748
<b>Gender</b>	Male	0	137	113	708
	Female	0	8	3	40
	Unknown	0	34	0	0
	Total	0	179	116	748

Due to data unavailability, the detailed breakdowns of IMA clients in detention can only be displayed from December 2008 onwards, although age data for December 2008 was unavailable also.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q6\***

		2009/2010			
		Q1	Q2	Q3	Q4
		Sep-09	Dec-09	Mar-10	Jun-10
<b>Nationality</b>	Afghanistan	223	601	990	1950
	Iran	26	70	90	259
	Iraq	22	93	206	273
	Indonesian	78	67	95	189
	Stateless	0	62	104	366
	Other	567	593	756	944
	Total	916	1486	2241	3981
<b>Age</b>	0-17	64	145	225	567
	18-25	266	419	504	833
	26-35	388	571	887	1508
	36+	198	351	625	1073
	Total	916	1486	2241	3981
<b>Gender</b>	Male	879	1420	2100	3680
	Female	37	66	141	301
	Total	916	1486	2241	3981

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q6\***

		2010/2011			
		Q1	Q2	Q3	Q4
		Sep-10	Dec-10	Mar-11	Jun-11
<b>Nationality</b>	Afghanistan	2230	2385	2325	1991
	Iran	569	1183	1563	1557
	Iraq	346	594	644	567
	Indonesian	216	197	137	52
	Stateless	588	715	691	563
	Other	791	1080	1149	1150
	Total	4740	6154	6509	5880
<b>Age</b>	0-17	677	980	1076	964
	18-25	991	1323	1300	1185
	26-35	1844	2273	2485	2294
	36+	1228	1578	1648	1437
	Total	4740	6154	6509	5880
<b>Gender</b>	Male	4317	5386	5619	5018
	Female	423	768	890	862
	Total	4740	6154	6509	5880

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q6\***

## Status for the past three financial years

### **2008/2009**

Due to data unavailability, the processing status of IMA clients in detention can only be displayed from September 2009 onwards.

		<b>2009/2010</b>			
		<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
		<b>COB 23 September 2009</b>	<b>COB 23 December 2009</b>	<b>COB 25 March 2010</b>	<b>COB 29 June 2010</b>
<b>RSA Processing Status</b>	Screened In Awaiting Refugee Status Assessment Outcome	264	716	867	1499
	1A Met	194	430	456	374
	1A Not Met/Requested Review/Undergoing IMR	0	0	0	417
	IMR Recommend Refusal	0	0	0	169
	Judicial Review	0	0	0	0
	<b>Total</b>	<b>458</b>	<b>1146</b>	<b>1323</b>	<b>2459</b>

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q6\***

1A Not Met in the RSA determination "Found not to be a refugee".		2010/2011			
		Q1	Q2	Q3	Q4
<b>RSA Processing Status</b>		<b>COB 29 September 2010</b>	<b>COB 8 December 2010</b>	<b>COB 31 March 2011</b>	<b>COB 1 June 2011</b>
	Screened In Awaiting Refugee Status Assessment Outcome	1562	3511	1718	1166
	1A Met	332	459	1868	1591
	1A Not Met/Requested Review/Undergoing IMR	987	1138	2222	2614
	IMR Recommend Refusal	110	153	225	251
	Judicial Review	0	0	0	0
	<b>Total</b>	<b>2991</b>	<b>5261</b>	<b>6033</b>	<b>5622</b>

## Key

Screened in, Awaiting Refugee Status Assessment Outcome is "awaiting an initial RSD assessment"

1A Met is the RSA determination "Found to be a refugee".

1A Not Met is the RSA determination "Found not to be a refugee".

IMR Recommend Refusal is "held pending removal".

Judicial Review is "have active cases before the courts".

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q6\***

## Detention Population

### Question:

A breakdown of the IMA detention population at the end of each quarter for the past three financial years by nationality, age, gender, and status, namely:

- awaiting an initial RSD assessment
- received a positive RSD assessment and awaiting security clearance
- refused refugee status at primary stage and engaged in review process
- held pending removal
- have active cases before the courts
- other (please specify)

### Answer:

#### Nationality, Age and Gender for the past three financial years

		2008/2009			
		Q1	Q2	Q3	Q4
		Sep-08	Dec-08	Mar-09	Jun-09
<b>Nationality</b>	Afghanistan	0	97	77	364
	Iran	0	3	7	13
	Iraq	0	15	10	63
	Indonesian	0	18	2	12
	Sri Lankan	0	16	14	277
	Stateless	0	0	0	4
	Other	0	30	6	15
	<b>Total</b>	<b>0</b>	<b>179</b>	<b>116</b>	<b>748</b>
<b>Age</b>	0-17	0	0	2	79
	18-25	0	0	41	182
	26-35	0	0	41	299
	36+	0	0	32	188
	<b>Total</b>	<b>0</b>	<b>0</b>	<b>116</b>	<b>748</b>
<b>Gender</b>	Male	0	137	113	708
	Female	0	8	3	40
	Unknown	0	34	0	0
	<b>Total</b>	<b>0</b>	<b>179</b>	<b>116</b>	<b>748</b>

Due to data unavailability, the detailed breakdowns of IMA clients in detention can only be displayed from December 2008 onwards, although age and some gender data for December 2008 was unavailable also.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q6\*

		2009/2010			
		Q1	Q2	Q3	Q4
		Sep-09	Dec-09	Mar-10	Jun-10
<b>Nationality</b>	Afghanistan	223	601	990	1950
	Iran	26	70	90	259
	Iraq	22	93	206	273
	Indonesian	78	67	95	189
	Sri Lankan	567	553	599	732
	Stateless	0	62	104	366
	Other	0	40	157	212
	<b>Total</b>	<b>916</b>	<b>1486</b>	<b>2241</b>	<b>3981</b>
<b>Age</b>	0-17	64	145	225	567
	18-25	266	419	504	833
	26-35	388	571	887	1508
	36+	198	351	625	1073
	<b>Total</b>	<b>916</b>	<b>1486</b>	<b>2241</b>	<b>3981</b>
<b>Gender</b>	Male	879	1420	2100	3680
	Female	37	66	141	301
	<b>Total</b>	<b>916</b>	<b>1486</b>	<b>2241</b>	<b>3981</b>

		2010/2011			
		Q1	Q2	Q3	Q4
		Sep-10	Dec-10	Mar-11	Jun-11
<b>Nationality</b>	Afghanistan	2230	2385	2325	1991
	Iran	569	1183	1563	1557
	Iraq	346	594	644	567
	Indonesian	216	197	137	52
	Sri Lankan	600	650	691	738
	Stateless	588	715	691	563
	Other	191	430	458	412
	<b>Total</b>	<b>4740</b>	<b>6154</b>	<b>6509</b>	<b>5880</b>
<b>Age</b>	0-17	677	980	1076	964
	18-25	991	1323	1300	1185
	26-35	1844	2273	2485	2294
	36+	1228	1578	1648	1437
	<b>Total</b>	<b>4740</b>	<b>6154</b>	<b>6509</b>	<b>5880</b>
<b>Gender</b>	Male	4317	5386	5619	5018
	Female	423	768	890	862
	<b>Total</b>	<b>4740</b>	<b>6154</b>	<b>6509</b>	<b>5880</b>

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q6\***

## Status for the past three financial years

**2008/2009**

Due to data unavailability, the processing status of IMA clients in detention can only be displayed from September 2009 onwards.

		<b>2009/2010</b>			
		<b>Q1</b>	<b>Q2</b>	<b>Q3</b>	<b>Q4</b>
		<b>Sep-09</b>	<b>Dec-09</b>	<b>Mar-10</b>	<b>Jun-10</b>
		COB 23rd of September 2009	COB 23rd of December 2009	COB 25th of March 2010	COB 29th of June 2010
<b>RSA Processing Status</b>	Screened In Awaiting RSA Assessment/Outcome	264	716	867	1499
	Positive Outcome	194	430	456	374
	Refused RSA/Requested Review/Undergoing IMR	0	0	0	417
	IMR Recommend Refusal	0	0	0	169
	High Court and JR	0	0	0	18
	<b>Total</b>	<b>458</b>	<b>1146</b>	<b>1323</b>	<b>2477</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q6\***

		2010/2011			
		Q1	Q2	Q3	Q4
		Sep-10	Dec-10	Mar-11	Jun-11
<b>RSA Processing Status</b>		COB 29th of September 2010	COB 8th of December 2010	COB 31st of March 2011	COB 1st of June 2011
	Screened In Awaiting RSA Assessment/Outcome	1562	3511	1718	1166
	Positive Outcome	332	459	1868	1591
	Refused RSA/Requested Review/Undergoing IMR	987	1138	2222	2614
	IMR Recommend Refusal	110	153	225	251
	High Court and JR	29	30	10	89
	<b>Total</b>	<b>3020</b>	<b>5291</b>	<b>6043</b>	<b>5711</b>



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q7\***

## Detention Population

**Question:** A breakdown of the number of protection visas provided to IMA's by month since November 2007, and a breakdown for every six month period by nationality, age, sex and duration of stay in detention.

**Answer:**

### Protection visa grants to IMAs by month

Year	Month	Grants
<b>2007</b>	November	2
	December	4
<b>2008</b>	January	0
	February	10
	March	2
	April	2
	May	0
	June	0
	July	0
	August	0
	September	0
	October	0
	November	0
	December	1
<b>2009</b>	January	24
	February	3
	March	74
	April	23
	May	16
	June	49
	July	117
	August	62
	September	258
	October	72
	November	195
	December	191

Year	Month	Grants
<b>2010</b>	January	232
	February	324
	March	258
	April	231
	May	60
	June	119
	July	122
	August	149
	September	183
	October	86
	November	107
	December	114
<b>2011</b>	January	127
	February	153
	March	145
	April	363
	May	620
	June	527

Source: DIAC systems. Figures as officially revised at the end of 2010-11.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q7\***

## Protection visa grants by six month period by nationality

	Nov-Dec 2007	Jan-Jun 2008	Jul-Dec 2008	Jan-Jun 2009	Jul-Dec 2009	Jan-Jun 2010	Jul-Dec 2010	Jan-Jun 2011
Afghanistan	0	7	0	166	653	766	382	953
Iran	0	1	0	1	27	36	34	299
Iraq	6	3	0	13	61	76	70	169
Sri Lanka	0	0	0	4	107	208	162	74
Stateless	0	0	0	5	40	132	89	392
Other	0	3	0	0	7	6	24	48
Total	6	14	0	189	895	1224	761	1935

Source: DIAC systems. Figures as officially revised at the end of 2010-11.

## Protection visa grants by age

Age Group at grant date	Nov-Dec 2007	Jan-Jun 2008	Jul-Dec 2008	Jan-Jun 2009	Jul-Dec 2009	Jan-Jun 2010	Jul-Dec 2010	Jan-Jun 2011
0-17 Years	2	2	0	50	160	162	139	400
18-30 Years	0	4	0	92	408	560	316	795
31-40 Years	2	3	1	42	217	318	218	508
41-50 Years	1	3	0	18	103	148	76	171
51-60 Years	1	1	0	6	27	36	19	55
Over 60 Years	0	1	0	0	4	6	6	14

Source: DIAC systems. Provisional figures.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q7\***

## Protection visa grants by sex

	Nov-Dec 2007	Jan-Jun 2008	Jul-Dec 2008	Jan-Jun 2009	Jul-Dec 2009	Jan-Jun 2010	Jul-Dec 2010	Jan-Jun 2011
Female	1	3	0	7	65	75	77	253
Male	5	11	1	201	854	1155	697	1690

Source: DIAC systems. Provisional figures.

## Average duration of stay in detention by Protection visa grant

	Nov-Dec 2007	Jan-Jun 2008	Jul-Dec 2008	Jan-Jun 2009	Jul-Dec 2009	Jan-Jun 2010	Jul-Dec 2010	Jan-Jun 2011
Average days	n.a.	n.a.	n.a.	103	102	126	258	316

Source: Manually maintained caseload management figures

n.a.- not available for technical reasons.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q8\***

## Detention Population

**Question:** What was the average processing time for IMAs during the periods 2008-2009; 2009-2010 and 2010-2011 to date? By age, sex and nationality.

**Answer:**

### Average processing times from arrival to visa grant for IMAs

July 2008 - June 2009	103 days
July 2009 - June 2010	116 days
July 2010 - June 2011	299 days
June 2011 - cob 18 July 2011	279 days

### Average processing times from arrival to visa grant by Age

Age	Jul 2008 to Jun 2009	Jul 2009 to Jun 2010	Jul 2010 to Jun 2011
0 - 17 years	95 days	95 days	274 days
18 - 25 years	99 days	115 days	301 days
26 - 35 years	109 days	127 days	310 days
36+ years	109 days	109 days	307 days

### Average processing times from arrival to visa grant by Gender

Gender	Jul 2008 to Jun 2009	Jul 2009 to Jun 2010	Jul 2010 to Jun 2011
Male	105 days	117 days	305 days
Female	99 days	111 days	272 days

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q8\***

### Average processing times from arrival to visa grant by Nationality

Nationality	Jul 2008 to Jun 2009	Jul 2009 to Jun 2010	Jul 2010 to Jun 2011
<b>Afghanistan</b>	102 days	98 days	301 days
<b>Iran</b>	104 days	90 days	278 days
<b>Iraq</b>	125 days	111 days	268 days
<b>Sri Lanka</b>	168 days	218 days	413 days
<b>Stateless</b>	117 days	95 days	268 days
<b>Other</b>	117 days	104 days	322 days

\* please note that the data is maintained manually;

\*\* grants of babies born in detention are included;

\*\*\* people who are medevaced from their SIEV directly to the mainland and are detained under s189 (1) as opposed to clients who are originally detained on Christmas Island under s189 (3) are included; and

\*\*\*\* the average processing times are for IMAs who were granted a protection visa, and are calculated from arrival date to visa grant date.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q9\***

## Detention Population

**Question:** In relation to each of the detention centres what is their capacity? Have any been over capacity and if so, how often has this occurred and for how long?

**Answer:**

**Detention Capacity and time over capacity up to 30 June 2011**

	Facility	Operational Capacity (Persons)	Contingency Capacity (Persons)	Number of times over contingency capacity	Average time over contingency capacity
IDCs	CI Immigration Detention Centre (IDC)	400	1116	16	10 days
	Phosphate Hill Compound B	48	168	4	54 days
	Northern IDC (incl Darwin Hospital)	536	554	0	0 days
	VIDC – Fowler	80	171	0	0 days
	VIDC - Blaxland	60	60	2	25 days
	VIDC – Banksia	35	35	0	0 days
	VIDC - Hughes	220	220	0	0 days
	Maribyrnong IDC	56	99	1	13 days
	Perth IDC (incl Perth Hospital)	27	42	15	11 days
	Curtin IDC	1200	1500	1	46 days
	Scherger IDC	300	596	2	11 days
APODs / IRHs	Construction Camp Alternative Place of Detention (APOD)	200	310	5	87 days
	Phosphate Hill A & C	96	150	2	7 days
	CI Lilac APOD	0	126	0	0 days
	Melbourne Immigration Transit Accommodation (ITA)	130	144	0	0 days
	Berrimah House	12	16	3	6 days
	Darwin APOD (Airport Lodge)	0	435	0	0 days
	Sydney Immigration Residential Housing (IRH)	24	48	7	11 days
	Leonora APOD	210	210	0	0 days
	Perth IRH	11	16	5	14 days
	Brisbane ITA	29	58	7	13 days
	Perth APOD (Jandakot Chalet)	0	73	0	0 days
	Inverbrackie APOD	350	400	0	0 days
	Port Augusta IRH	58	64	2	15 days

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q10\*

## Detention Centre Plans and Facilities

**Question:**

Provide a complete breakdown of staff by occupation/role, engaged to perform functions in each of the Immigration Detention Centres including:

- a) How many SERCO staff are currently employed at each detention centre?
- b) How many DIAC staff are currently located at each detention centre?
- c) How many IHMS staff are currently located at each detention centre?
- d) How many contractors provide services on site at each detention centre over a six month period?

**Answer:**

- a) Serco has provided the following answer in response to part (a) of this question:

*Serco management continuously reviews and, as necessary, amends staffing arrangements at all sites in the national immigration detention network to ensure that staffing levels are appropriate and sufficient to allow Serco to meet its performance obligations under the Contract. The levels of staffing at any particular site therefore vary from time to time depending a number of factors including on the number and needs of the clients accommodated at that site at any particular time.*

*There are operational and security sensitivities around disclosing precise numbers of Serco staff at a particular site in the detention centre network. Accordingly, Serco and DIAC have agreed that information regarding specific staffing levels is confidential to Serco and contractual protections are accorded to this information (Schedule 10 of the Detention Services Contract).*

DIAC comment: The department recognises that the provision of this information is an issue for the Committee. The Secretary wrote to the Committee Secretary on 5 August 2011 seeking the Committee's views on requests for sensitive information to be heard in camera.

- b) Please see the table below, which shows the number of DIAC staff at each detention facility as at 30 June 2011.
- c) The department's contracted health services provider, International Health and Medical Services (IHMS), has provided the attached tables, which show staffing levels at each detention facility as at 30 June 2011.
- d) The total number of all contractors at immigration detention facilities, either directly contracted by the department or indirectly subcontracted through Serco or another primary contractor, will vary between any six month period of time. The department does not keep figures on the number of contractors at each site.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q10\***

**Total DIAC Staff by Immigration Detention Facility (IDF) Location and Occupation/Role, as at 30 June 2011**

IDF Location <sup>1</sup>	DIAC Staffing at IDF Location					
	Case Management <sup>2</sup>	Detention Operations <sup>3</sup>	Entry	Executive	Removals	Total
Christmas Island <sup>4</sup>	31	34	6	1	3	75
Darwin, NT <sup>5</sup>	45	35	0	1	0	81
Curtin, WA	28	19	0	1	0	48
Leonora, WA	7	7	0	1	0	15
Perth, WA <sup>6</sup>	0 <sup>7</sup>	5	0	0 <sup>7</sup>	0	5
Port Augusta, SA	3	5	0	1	0	9
Adelaide, SA <sup>8</sup>	7	11	0	0 <sup>7</sup>	0	18
Melbourne, VIC <sup>9</sup>	0 <sup>7</sup>	8	0	0 <sup>7</sup>	0	8
Sydney, NSW <sup>10</sup>	36	16	0	1	2	55
Brisbane, QLD <sup>11</sup>	0 <sup>7</sup>	5	0	0 <sup>7</sup>	0	5
Scherger, QLD	11	7	0	1	0	19
<b>Total ALL</b>	<b>168</b>	<b>152</b>	<b>6</b>	<b>7</b>	<b>5</b>	<b>338</b>

<sup>1</sup> IDF means one of the following facilities: Immigration Detention Centre (IDC), Immigration Residential Housing (IRH), Immigration Transit Accommodation (ITA) or Alternative Place of Detention (APOD).

<sup>2</sup> Case management staffing numbers are based on a manual headcount. Question 18 provides information on full-time equivalent. Case management figures do not include case management staff based in the closest DIAC office; see question 18.

<sup>3</sup> Detention Operations includes contract management, stakeholder engagement, interpreter liaison, corporate support and other staff.

<sup>4</sup> Includes Christmas Island IDC, Construction Camp APOD and Phosphate Hill APOD.

<sup>5</sup> Includes Northern IDC, Berrimah House APOD and Darwin Airport Lodge APOD.

<sup>6</sup> Includes Perth IDC, Perth IRH and Jandakot APOD.

<sup>7</sup> No case management and/or executive staff are located at the facilities, but case management services and/or executive management are provided out of the closest DIAC State Office.

<sup>8</sup> Includes Adelaide ITA and Inverbrackie APOD.

<sup>9</sup> Includes Maribyrnong IDC and Melbourne ITA.

<sup>10</sup> Includes Villawood IDC and Sydney IRH.

<sup>11</sup> Includes Brisbane ITA and Virginia Palms APOD.



**\*Q10\***

[illegible]

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q10\***

## **IHMS Staffing at Christmas Island Immigration Detention Facilities as at 30 June 2011**

RN	CTL	MHN	MHTL	PSYC	MO	ASO	Paramedic	SLO	HSM	IT	GM	MD	Total
14	3	11	4	3	5	5	4	1	1	1	1	1	54

### **KEYS:**

#### **IHSM Staff**

HSM: Health Service Manager  
 CTL: Clinical Team Leader  
 RN: Registered Nurse  
 Imm. Nurse: Immunisation Nurse  
 MHTL: Mental Health Team leader  
 MHN: Mental Health Nurse  
 Admin.: Administrator  
 GP: General Practitioner  
 SLO: Site Liaison Officer  
 IT: Information Technology  
 ASO: Administrative Services Officer  
 MD: Medical Director  
 GM: General Manager  
 PSYC: Psychologist

#### **Immigration Detention Facilities**

BITA: Brisbane Immigration Transit Accommodation  
 DALAPOD: Darwin Airport Lodge Alternative Place of Detention  
 DAL3: Darwin Airport Lodge Stage 3  
 NIDC: Northern Immigration Detention Centre  
 MITA: Melbourne Immigration Transit Accommodation  
 MIDC: Maribyrnong Immigration Detention Centre  
 VIDC: Villawood Immigration Detention Centre  
 PIDC: Perth Immigration Detention Centre  
 AITA: Adelaide Immigration Transit Accommodation

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q12\***

**Detention Centre Plans and Facilities**

**Question:** Please provide a complete inventory of the facilities and services provided for detainees at each detention centre – including but not restricted to toilet and bathroom facilities, health and medical services, recreation equipment, entertainment equipment (library, televisions, musical instruments, toys, games etc), telephones, computers, internet access, canteens, dining and cooking facilities (private and communal), places of worship and other relevant facilities

**Answer:** Please see the table provided.

Inventory of the facilities and services

Facility/service		Immigration Detention Centre							Immigration Residential Housing			Immigration Transit Accommodation			Alternative Places of detention								
		Christmas Island (NWP)	Curtin	Maribymong	Northern	Perth	Scherger	Villawood	PIRH	PAIRH	SIRH	BITA	AITA	MITA	Darwin Airport Lodge	Leonora	Berrimah House	Jandakot Chalet	Inverbrackie	Phosphate Hill (Alpha/Charlie)	Phosphate Hill (Bravo)	Construction Camp	Christmas Island (Lia)
Toilet/bathroom facilities	Toilet	292	201	21	104	11	41	170	5	8	17	20	5	33	84	171	3	14	86 toilets	9 toilet - 1 disabled	18 (plus 1 accessible)	see below	52 (plus 4 abolition blocks not currently in use)
	Bathroom (number of showers) (Refer to note 2)	292	184	2 shared ablutions	4 shared ablutions	8	45	164	4	8	26	1	5	5, with 1 ablutions block under construction	84	171	4	14	74	9	18 (plus 1 accessible)	203 shared bathroom (=203 shower and toilet)	52
Health/medical	Health	2	6 buildings with 4 rooms for mental health	1	2	Nil	1	1	Nil	1	1 under construction	1	1	1	11	refer below	under construction	1 (nurse on site)	Refer below	1	1	1	Nil
	Medical/clinic	as above	2	2	4	1	2	2	1	2	1 under construction	2	2	2	as above	1	under construction	as above	2	as above	as above	as above	Nil
	PSP (Refer to note 3)	No dedicated room	1 building, with 4 rooms for PSP	1, plus 1 medical health counselling rooms	1	No dedicated room	No dedicated room	No dedicated room	No dedicated room	No dedicated room	No dedicated room	No dedicated room	1	1	No dedicated room	2	No dedicated room	No dedicated room	1 under construction	No dedicated room	No dedicated room	No dedicated room	No dedicated room
Recreation	Recreation rooms	24 in compound plus 22 communal	7	1	1 with 1 under construction	4	6	3	1	2	1 under construction	1	1	1	2 classrooms	12	1	2	5	1	2 Cabanas with table tennis tables	2	1 plus 2 cabanas
	Sporting amenities	Basketball, exercise crt, table tennis, pool table, large oval, open green space, gymnasium	soccer, gym, multipurpose building, 2 volleyball, 1 tennis	2 Sporting fields	1 Under construction	Volleyball, basketball, badminton, gym, cricket, pool table	soccer, swimming pool, gym, tennis court	5 gyms, 2 artificial grass playing fields, 3 basketball half courts, volleyball court.	Exercise equipment, volleyball	1 Volleyball court	1 under construction	basketball, beach volleyball, gym	basketball	2 including a gym under construction	2 volleyball stations, table tennis table, green space. Exercise station to be built.	soccer, gym, volleyball	volleyball	available off site at Southlands recreation centre	soccer, 2 volleyball, 1 basketball	gym, sporting gear	1 volleyball court	1 multi-purpose building	1 Volleyball court
	Other - please specify	Nil	cabannas with television, hairdresser, sewing, trout farm, nursery/garden	1 gym with 1 under construction	5 Cabana's/ Shelters with pool tables, gym equipment & other facilities	Nil	garden	3 temporary marquees	Garden, bird cage, table tennis, pool table,	Gardens; under cover BBQ area	enlarged BBQ & Gardens area within extension under construction	1 outdoor fitness station track	Gardens	nil	nil	nil	Fitness station under construction, gardening, pool table	nil	Community garden	2 cabanas (outdoor dining) - 1 grass pitch	As per Rec room	Nil	2 cabanas
Entertainment	library	1	3	1	2	0	1	2	Nil	1	1	1	1	1	2	1	1	1	1	1	Nil	1	1
	televisions (Refer to note 4)	220	30	7	11	5	3	10	5	5	17	5	4	6	84	2	2	15	74	3	2 - 1 in each cabana	24	2
	musical instruments	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various
	toys	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various
	games	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various	various
Telephones		60	120	13	19	5	27	30	2	8	9	1	4	6	10 - expanding to 18	6	1	1	75	4	Yes	8	4
Computers	Computer rooms	4	15	2	3	1	1	15	1	8	1	1	1	1	1	1	2	1	1	1	1	2	1
	Internet access	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	yes	Yes	yes	Yes
Canteens		5	2	1	2	1	1	1	Nil	Nil	Nil	1	Nil	1 under construction	1	1	Nil	1	1	Nil	1	1	Yes avail through NWP
Dining and cooking facilities	Private	32	Nil	5	Nil	Nil	Nil	Nil	Nil	8	8	Nil	2	5	84	nil	Nil	14	74	Nil	Nil	Nil	Nil
	Communal	1 Commerical kitchen, 10 dining area	3 dining facilities, 1 temp kitchen, 1 perm kitchen	1	2 with 4 BBQ cabanas under construction	1	1	4	2	1- communal BBQ area	1 under construction	1	1	1	1	1	1	1	Nil	1	1	1	1
Places of worship		16	3	Nil - 1 spiritual room currently under construction	2	Nil	3	6	Nil	8	8	1	Nil	2 under construction	In Progress. No rooms dedicated as yet.	4	Nil	Nil	74	1	1	2	1
Other relevant facilities		Hairdressing, sewing, laundry	2 disabled room with bathroom facilities, hairdresser, laundry, sewing	Hairdressing, Laundry	Hairdressing, Laundry	hairdressing, laundry	Laundry	6 laundries, Dental van.	education room , laundry	Childrens playground	Training room under contruction, laundry	Laundries, Fishing equipment	Laundries, Fishing equipment	Education and multipurpose room under construction	1 hairdressers room. 1 client laundry.	Laundry	Education room, laundry	Laundry	hairdressing, playgroup for children, laundries	Hairdressing, sewing, laundry	Hairdressing, sewing, laundry	Laundry	Hairdressing, sewing, laundry

Note:  
1. This is an inventory of client facility and services only.  
2. Shared Ablutions contain both toilet and showers.  
3. PSP: Not all sites have a dedicated PSP room, however, if a room required this is available in the medical/health area  
4. Televisions: Some facilities will have televisions in individual rooms where as those in dormitory style facilities will share televisions.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q13\***

## **Detention Centre Plans and Facilities**

**Question:** What has been the cost – departmental and administered - of running each detention facility broken down for the past three financial years. Please provide a summary of operational expenses for each year?

**Answer:** The operating costs of running each detention facility for the past three years are summarised in the attached table.

\* The \$m columns represents the total operational expenses for each financial year.

\*\* Please note that some charges are across the network and can not be attributed to a specific centre.

\*\*\* Excluded community detention and capital costs

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q13\*

02/08/11

Centres:	2008/09 Financial Year				2009/10 Financial Year				2010/11 Financial Year			
	Admin	Dept	Total	\$m	Admin	Dept	Total	\$m	Admin	Dept	Total	\$m
<b>Adelaide APOD</b>	3,073,277	289,287	3,362,564	3.36	2,647,224	196,623	2,843,847	2.84	2,861,864	429,522	3,291,386	3.29
<b>Brisbane APOD</b>					1,578,007	13,486	1,591,493	1.59	15,989,906	484,035	16,473,941	16.47
<b>BITA</b>	6,900,100	563,414	7,463,514	7.46	7,076,928	245,889	7,322,817	7.32	8,729,834	309,295	9,039,129	9.04
<b>CIIDC</b>	23,450,619	28,613,243	52,063,862	52.06	144,037,243	26,752,110	170,789,353	170.79	221,247,821	31,843,524	253,091,345	253.09
<b>Curtin IDC</b>					4,478,000	558,130	5,036,130	5.04	90,758,750	17,034,061	107,792,811	107.79
<b>Darwin APOD</b>									31,256,446	1,761,030	33,017,476	33.02
<b>Darwin IDC</b>	10,417,315	2,131,597	12,548,912	12.55	13,305,883	1,391,201	14,697,084	14.70	63,020,718	12,362,745	75,383,463	75.38
<b>Inverbrackie</b>					0	0	0	0.00	24,727,036	1,971,301	26,698,337	26.70
<b>Leonora</b>					1,347,502	130,179	1,477,681	1.48	39,148,765	5,941,138	45,089,903	45.09
<b>MIDC</b>	10,073,138	965,192	11,038,330	11.04	10,492,295	602,334	11,094,628	11.09	21,537,316	290,442	21,827,757	21.83
<b>MITA</b>	1,753,304	94,551	1,847,855	1.85	1,029,469	1,721,663	2,751,131	2.75	4,970,787	1,187,591	6,158,378	6.16
<b>Pontville</b>									314,884	112,798	427,682	0.43
<b>PAIRH</b>	0	322,226	322,226	0.32	1,668,500	801,985	2,470,485	2.47	11,411,251	2,183,042	13,594,293	13.59
<b>PIDC</b>	6,346,665	800,001	7,146,666	7.15	11,872,050	544,290	12,416,340	12.42	13,445,191	1,970,672	15,415,863	15.42
<b>PIRH</b>	1,725,323	12,243	1,737,566	1.74	1,732,751	14,518	1,747,269	1.75	463,397	145	463,542	0.46
<b>Perth APOD</b>									2,466,895	219,699	2,686,594	2.69
<b>Scherger</b>									44,968,185	4,946,364	49,914,549	49.91
<b>VIRH</b>	1,962,662	68,034	2,030,696	2.03	2,431,756	30,165	2,461,921	2.46	1,217,968	3,202	1,221,170	1.22
<b>VIDC</b>	25,257,924	3,903,754	29,161,678	29.16	29,167,281	2,277,363	31,444,644	31.44	33,408,095	4,394,963	37,803,058	37.80
<b>Yongah Hills</b>									37,863	237,746	275,609	0.28
<b>Wickham Point</b>									8,442	35,854	44,296	0.04
<b>Pontville</b>									314,884	112,798	427,682	0.43
<b>Jandakot</b>									649,035	0	649,035	0.65
<b>Across Network</b>	2,939	18,844,219	18,847,158	18.85	17,141,910	10,266,661	27,408,571	27.41	39,690,803	11,691,554	51,382,357	51.38
<b>Centre Totals</b>	<b>90,963,266</b>	<b>56,607,762</b>	<b>147,571,028</b>	<b>147.57</b>	<b>250,006,799</b>	<b>45,546,594</b>	<b>295,553,394</b>	<b>295.55</b>	<b>672,646,136</b>	<b>99,523,521</b>	<b>772,169,657</b>	<b>772.17</b>

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q14\***

### **Detention Centre Plans and Facilities**

**Question:** Please advise what medical assistance, including mental health service assistance, is available to detainees at each detention centre.

**Answer:** Access to health and mental health care is at a standard comparable to that available to the broader community.

People in immigration detention have access to health clinics at all immigration detention facilities and, where clinically indicated, are also referred to community-based allied health service providers, specialists or hospitals for further treatment.

Services provided are consistent across the immigration detention network and include the following, either provided on site or via community-based service providers:

- General Practitioner consultations;
- Nurse consultations;
- Mental Health counselling;
- Psychological counselling;
- Dental services;
- Optical services;
- Torture and trauma counselling;
- Specialist psychiatric services; and
- Other medical specialists and allied health services as clinically required

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q17\***

## Detention Centre Plans and Facilities

**Question:** How many mental health professionals are engaged permanently or temporarily at detention facilities on the mainland? Please provide details of the services that they provide.

**Answer:** The department requested this information from the contracted health service provider, International Health and Medical Services (IHMS), and the following table was provided in response.

This states that as at 30 June 2011, there were 75.5 full time equivalent mental health professionals engaged at mainland immigration detention facilities, distributed as follows.

	Mental Health Team Leader	Psychologist	Mental Health Nurse	Counsellor	Total
<b>BITA</b>	0	1	1	0	2
<b>Leonora</b>	1	1	1	0	3
<b>DALAPOD</b>	1	2	2	2	7
<b>DALAPOD 3</b>	1	2	5	1	9
<b>NIDC</b>	1	2	5	1.5	9.5
<b>Port Augusta</b>	0	1	1	0	2
<b>Curtin</b>	1	3	4	2	10
<b>MITA</b>	1	1	1	1	4
<b>MIDC</b>	1	1	0	1	3
<b>VIDC</b>	1	2	2	2	7
<b>Scherger</b>	1	2	4	2	9
<b>PIDC</b>	1	1	0	0	2
<b>Jandakot</b>	0	0	0	0	0
<b>Inverbrackie</b>	1	2	3	2	8
<b>AITA</b>	0	0	0	0	0
					<b>75.5</b>

### KEY

BITA: Brisbane Immigration Transit Accommodation

DALAPOD: Darwin Airport Lodge Alternative Place of Detention

DAL3: Darwin Airport Lodge Stage 3

NIDC: Northern Immigration Detention Centre

MITA: Melbourne Immigration Transit Accommodation

MIDC: Maribyrnong Immigration Detention Centre

VIDC: Villawood Immigration Detention Centre

PIDC: Perth Immigration Detention Centre

AITA: Adelaide Immigration Transit Accommodation



## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q17\***

The range of medical services available onsite include:

- (i) Coordination, management and review of mental health case load by mental health team leader;
- (ii) The development and delivery of mental health awareness and education programs;
- (iii) Attendance by a mental health team leader at prevention committee meetings;
- (iv) Provision of advice by a mental health team leader to the department on placement and behavioural management issues for people in detention;
- (v) General counselling services in the form of confidential face-to-face individual and group counselling sessions for people in detention;
- (vi) Psychological services in the form of clinical assessment, treatment, management and referral to other clinically appropriate health care providers;
- (vii) Specialist psychiatric services (including assessment, treatment, report preparation and liaison with other members of the mental health team). In addition to consultations with referred people in detention, psychiatrists are available to provide telephone advice and assistance, as needed; and
- (viii) Behavioural management advice service (including providing advice, education and support to the detention service provider and the department on behavioural management issues; attendance and participation at prevention committees and other workshops, committees and meetings).

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q15\***

## **Contracts**

**Question:** Is there a mandated staff ratio for detention centres and other facilities where asylum seekers are detained? Is that ratio currently being met? If not, at which facilities is it not been met?

**Answer:** No, there is not a mandated staff ratio for immigration detention centres and other facilities. As per clause 3.2 of the immigration detention centre contract (the contract), the department relies on the skill and expertise of the service provider. As such Serco must ensure that the personnel levels at facilities are adequate to deliver the services in accordance with the contract.

The department ensures that Serco's performance is rigorously monitored at all its sites. Serco is subject to monthly performance reviews and it is subject to penalties or sanctions where it does not meet the standards set out in the contract. The abatement process is integral to the department in achieving value for money in the performance of the detention services.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q16\***

## **Detention Centre Plans and Facilities**

**Question:** What is the cost per day, per detainee, in each of the detention centres on the mainland and on Christmas Island?

**Answer:** The Department's mainland immigration detention network consists of a range of facilities of differing structure, location and capacity. Costs are not captured on a per person per day basis as each facility has different cost drivers where costs fluctuate depending on the number of people in that facility and the services that each individual person might require.

The ongoing operating costs in respect of Irregular Maritime Arrivals are regularly reviewed in conjunction with the Department of Finance and Deregulation.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q17\***

## Detention Centre Plans and Facilities

**Question:** How many mental health professionals are engaged permanently or temporarily at detention facilities on the mainland? Please provide details of the services that they provide.

**Answer:** The department requested this information from the contracted health service provider, International Health and Medical Services (IHMS), and the following table was provided in response.

This states that as at 30 June 2011, there were 75.5 full time equivalent mental health professionals engaged at mainland immigration detention facilities, distributed as follows.

	Mental Health Team Leader	Psychologist	Mental Health Nurse	Counsellor	Total
<b>BITA</b>	0	1	1	0	2
<b>Leonora</b>	1	1	1	0	3
<b>DALAPOD</b>	1	2	2	2	7
<b>DALAPOD 3</b>	1	2	5	1	9
<b>NIDC</b>	1	2	5	1.5	9.5
<b>Port Augusta</b>	0	1	1	0	2
<b>Curtin</b>	1	3	4	2	10
<b>MITA</b>	1	1	1	1	4
<b>MIDC</b>	1	1	0	1	3
<b>VIDC</b>	1	2	2	2	7
<b>Scherger</b>	1	2	4	2	9
<b>PIDC</b>	1	1	0	0	2
<b>Jandakot</b>	0	0	0	0	0
<b>Inverbrackie</b>	1	2	3	2	8
<b>AITA</b>	0	0	0	0	0
					<b>75.5</b>

### KEY

BITA: Brisbane Immigration Transit Accommodation

DALAPOD: Darwin Airport Lodge Alternative Place of Detention

DAL3: Darwin Airport Lodge Stage 3

NIDC: Northern Immigration Detention Centre

MITA: Melbourne Immigration Transit Accommodation

MIDC: Maribyrnong Immigration Detention Centre

VIDC: Villawood Immigration Detention Centre

PIDC: Perth Immigration Detention Centre

AITA: Adelaide Immigration Transit Accommodation

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q17\***

The range of medical services available onsite include:

- (i) Coordination, management and review of mental health case load by mental health team leader;
- (ii) The development and delivery of mental health awareness and education programs;
- (iii) Attendance by a mental health team leader at prevention committee meetings;
- (iv) Provision of advice by a mental health team leader to the department on placement and behavioural management issues for people in detention;
- (v) General counselling services in the form of confidential face-to-face individual and group counselling sessions for people in detention;
- (vi) Psychological services in the form of clinical assessment, treatment, management and referral to other clinically appropriate health care providers;
- (vii) Specialist psychiatric services (including assessment, treatment, report preparation and liaison with other members of the mental health team). In addition to consultations with referred people in detention, psychiatrists are available to provide telephone advice and assistance, as needed; and
- (viii) Behavioural management advice service (including providing advice, education and support to the detention service provider and the department on behavioural management issues; attendance and participation at prevention committees and other workshops, committees and meetings).

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q18\***

## Detention Centre Plans and Facilities

**Question:** What is the number of staff currently working on case management at each centre?

**Answer:** The numbers of staff in the table below relate to staff working in case management roles at Immigration Detention Facilities and with community clients, including those in Community Detention, as at 30 June 2011. The figures include Case Managers and those supporting case management services.

Location	Case Management Full Time Equivalent as at 30/06/2011
<b>Immigration Detention Facilities</b>	
Christmas Island	27
Curtin IDF	19
Leonora APOD	5
Darwin	38
Scherger IDF	9
Port Augusta IRH	3
Inverbrackie APOD	8
Villawood <sup>1</sup>	32
Melbourne ITA <sup>2</sup>	1
<b>Sub-total</b>	<b>142</b>
<b>CBD-Based Teams<sup>3</sup></b>	
QLD	12.6
SA	5
VIC	23
WA	8.1
TAS	1
NSW - Lee St	12
<b>Sub-total</b>	<b>61.7</b>
<b>TOTAL</b>	<b>203.7</b>

<sup>1</sup> Case management staff at Villawood also case manage clients in NSW and ACT correctional facilities.

<sup>2</sup> Additional case management resources for clients at the Melbourne ITA are provided through offsite arrangements by staff in Victoria Case Management based at the Melbourne CBD office (see below).

<sup>3</sup> These teams provide case management services to IMA clients in Community Detention, non-IMA clients in the community and may also provide case management services to centres in metropolitan areas and correctional facilities through offsite arrangements.

The number of case management staff at each centre is based primarily on client numbers at each centre and consideration of the work required in case managing each client based on their individual circumstances. However, in some cases case managers are not physically located at individual centres due to local service delivery arrangements or the availability of office infrastructure and/or personal accommodation at each location.

Please note that the staffing numbers above do not include staff undertaking training and mentoring at state offices on 30 June 2011 prior to deploying to remote locations as Case Managers.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q19\***

**Question:** What is the estimated cost of running each facility in 2011-12 – departmental and administered, including a summary of operational expenditure

**Answer:** The estimated direct operating costs of running each facility in 2011-12 are as follows. These expense estimates are for total operating costs from revenue appropriated from Programs 4.2, 4.3 and 4.4.

Facility Name	2011-12			
	Administered	Departmental	Total	Estimated Months Operational
	\$ m	\$ m	\$ m	
Adelaide Immigration Transit Accommodation	3.30	0.20	3.50	12
Brisbane Immigration Transit Accommodation	2.60	0.40	3.00	12
Christmas Island – all sites	179.00	21.00	200.00	12
Curtin Immigration Detention Centre	78.70	9.25	87.95	12
Darwin Alternative Places of Detention	42.50	5.00	47.50	12
Northern Immigration Detention Centre	24.00	4.00	28.00	12
Inverbrackie Alternative Place of Detention	27.00	3.00	30.00	12
Leonora Alternative Place of Detention	6.00	0.30	6.30	12
Maribyrnong Immigration Detention Centre	14.50	1.50	16.00	12
Melbourne Immigration Transit Accommodation	2.00	0.50	2.50	12
Pontville Immigration Detention Centre	13.50	1.50	15.00	10
Port Augusta Immigration Residential Housing	7.50	0.50	8.00	12
Perth Immigration Detention Centre	5.50	1.00	6.50	12
Perth Immigration Residential Housing	1.50	0.50	2.00	12
Scherger Immigration Detention Centre	26.00	4.00	30.00	6
Villawood Immigration Detention Centre	26.00	2.50	28.50	12
Sydney Immigration Residential Housing	3.00	0.50	3.50	12
Yongah Hill Immigration Detention Centre	17.50	2.50	20.00	7
Wickham Point Immigration Detention Centre	65.00	7.50	72.50	8
Across Network*	8.00	10.00	18.00	12
<b>TOTAL</b>	<b>553.10</b>	<b>75.65</b>	<b>628.75</b>	

\*Please note that some expenses apply across the network and can not be attributed to a specific centre. Some costs, which in previous years could not be directly attributed to a specific centre, have been allocated for budget purposes.

The estimate of operational expenditure includes the cost of services provided by the detention services provider, the health services provider, IAAAS providers, Life Without Barriers and the Australian Red Cross. It also includes the cost of interpreting services, air charters and other travel, utilities, repairs and maintenance, IT and communication costs, education services for IMAs and other miscellaneous costs. The costs include estimates for DIAC staff directly involved in the management of the centres.

These estimates exclude any capital or costs associated with the community detention program. It is important to note that the above estimates could vary depending on dynamic factors such as the number of clients at a facility during the year, the mix of the client caseload in a facility, specific client needs, processing times and any change to operational requirements that may be necessary.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q19\***

**Question:** What is the estimated cost of running each facility in 2011-12 – departmental and administered, including a summary of operational expenditure?

**Answer:** The estimated direct operating costs of running each facility in 2011-12 are as follows. These expense estimates are for total operating costs from revenue appropriated from Programs 4.2, 4.3 and 4.4.

Facility Name	2011-12			
	Administered	Departmental	Total	Estimated Months Operational
	\$ m	\$ m	\$ m	
Adelaide Immigration Transit Accommodation	3.30	0.20	3.50	12
Brisbane Immigration Transit Accommodation	2.60	0.40	3.00	12
Christmas Island – all sites	179.00	21.00	200.00	12
Curtin Immigration Detention Centre	78.70	9.25	87.95	12
Darwin Alternative Places of Detention	42.50	5.00	47.50	12
Northern Immigration Detention Centre	24.00	4.00	28.00	12
Inverbrackie Alternative Place of Detention	27.00	3.00	30.00	12
Leonora Alternative Place of Detention	6.00	0.30	6.30	12
Maribyrnong Immigration Detention Centre	14.50	1.50	16.00	12
Melbourne Immigration Transit Accommodation	2.00	0.50	2.50	12
Pontville Immigration Detention Centre	13.50	1.50	15.00	6
Port Augusta Immigration Residential Housing	7.50	0.50	8.00	12
Perth Immigration Detention Centre	5.50	1.00	6.50	12
Perth Immigration Residential Housing	1.50	0.50	2.00	12
Scherger Immigration Detention Centre*	26.00	4.00	30.00	6
Villawood Immigration Detention Centre	26.00	2.50	28.50	12
Sydney Immigration Residential Housing	3.00	0.50	3.50	12
Yongah Hill Immigration Detention Centre	17.50	2.50	20.00	7
Wickham Point Immigration Detention Centre	65.00	7.50	72.50	8
Across Network**	8.00	10.00	18.00	12
<b>TOTAL</b>	<b>553.10</b>	<b>75.65</b>	<b>628.75</b>	

\* Please note as of 30 September 2011 the department estimates a twelve month operational period for the Scherger Immigration Detention Centre. The figures provided above relate to the original estimate as at 15 August 2011 of six months.

\*\*Please note that some expenses apply across the network and can not be attributed to a specific centre. Some costs, which in previous years could not be directly attributed to a specific centre, have been allocated for budget purposes.

The estimate of operational expenditure includes the cost of services provided by the detention services provider, the health services provider, IAAAS providers, Life Without Barriers and the Australian Red Cross. It also includes the cost of interpreting services, air charters and other travel, utilities, repairs and maintenance, IT and communication costs, education services for IMAs and other miscellaneous costs. The costs include estimates for DIAC staff directly involved in the management of the centres.

These estimates exclude any capital or costs associated with the community detention program.

It is important to note that the above estimates could vary depending on dynamic factors such as the number of clients at a facility during the year, the mix of the client caseload in a facility, specific client needs, processing times and any change to operational requirements that may be necessary.



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\* Q 20 \***

## Detention Centre Plans and Facilities

### **Question 20:**

Please provide a full list of all sites investigated by the Department over the past three financial years as suitable or potentially sites or facilities for asylum seeker accommodation?

### **Answer:**

The Department has received offers or approaches from a number of individuals and organisations identifying potential sites across Australia. Primarily, the Department works closely with the Department of Defence and the Department of Finance and Deregulation's Commonwealth Land Register to identify available Commonwealth property.

The Department investigated the following sites or facilities for accommodation, which then proceeded:

Leonora, Western Australia;

Darwin Airport Lodge in Darwin, Northern Territory;

Asti Hotel in Darwin, Northern Territory (now closed);

Scherger RAAF Base, Queensland;

Virginia Palms Hotel, Queensland (now closed);

Wickham Point, Northern Territory;

Northam Training Camp, Western Australia (also known as Yongah Hill);

Inverbrackie Defence Housing, South Australia;

Pontville, Tasmania;

Gwalia Lodge at Leonora, Western Australia;

Berrimah House at Darwin, Northern Territory;

Jandakot, Western Australia; and

Broadmeadows, adjacent to the existing Immigration Transit Accommodation facility, in Melbourne, Victoria (contingency).

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The Department has, in some way, investigated the following further sites over the last three years for detention accommodation but these are not proceeding:

11 Mile Antenna farm in Northern Territory;  
Accommodation Barge – company in Perth, Western Australia;  
Adelaide Hills Wilderness Lodge at Adelaide Hills in South Australia;  
Adora Downs at Mount Tyson in Queensland;  
Aquatic Lodge at Lake Boga in Victoria;  
Aspley Acres Caravan Park at Aspley in Queensland;  
AusCo – Dalby Hire Fleet Bunkhouses at Dalby in Queensland;  
AusCo – Darwin Hire Yard at Darwin in Northern Territory;  
Australis Margaret River Hotel at Margaret River in Western Australia;  
Bellhaven Caravan Park at Heatherbrae in New South Wales;  
Big4 Caravan Village at Aspley in Queensland;  
Brighton Lodge at Brighton in Victoria;  
Buckland Defence facilities, north-west of Hobart in Tasmania;  
Cobourg Developments Pty Ltd at Cobourg Peninsula in Northern Territory;  
Echidna Gully at Metz in New South Wales;  
Equity Australia Corporation Pty Ltd (former Kenmore Hospital) at Goulburn in New South Wales;  
Fishermans Village at Swan Bay in New South Wales;  
Former Downer EDI mining multipurpose building at Mt Isa in Queensland;  
Former Grafton office building at Grafton in New South Wales;  
Former Northam Hospital at Northam in Western Australia;  
Former Ovens Benevolent Asylum at Beechworth in Victoria;  
Former Wubin School at Wubin in Western Australia;  
Free Spirits resort at Berrimah in Northern Territory;  
Hibiscus Place – Student Accommodation and Residences at Upper Mount Gravatt in Queensland;  
Holsworthy Defence facilities in New South Wales;  
HOMEWORK – a former nursing home at Redland Bay in Queensland;  
King Island Council land - Island between Tasmania and Victoria;  
Kooralbyn Resort Motel at Kooralbyn Valley in Queensland;  
Leonora Caravan Park at Leonora in Western Australia;  
Leonora Lodge at Leonora in Western Australia;  
Melbourne Backpackers at St Kilda in Victoria;

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Merrylands complex at Merrylands in New South Wales;  
Moondarra Accommodation Village at Mt Isa in Queensland;  
Mungalalu Truscott Facility at Truscott in Western Australia;  
Muresk Institute, Northam Campus, Curtin University at Northam in Western Australia;  
North Gosford housing project at Gosford in New South Wales;  
Numans Collie Hills Village at Collie in Western Australia;  
Point Cook Barracks in Victoria;  
Puckapunyal Defence facilities in Victoria;  
Quinninup cabins at Quinninup in Western Australia;  
Saint Christophers Hostel at Northam in Western Australia;  
Sea and Sun Motel at Noraville in New South Wales;  
St Michaels at Goulburn in New South Wales;  
Tardun in Western Australia;  
The Palms Motel at Kingaroy in Queensland;  
Troughton Island at Troughton Island in Western Australia;  
Vacant land in a number of locations;  
Warwick Hotel at Warwick in Queensland;  
Wongan Hills guest house at Wongan House in Western Australia;  
(former) Wynnum Nursing home at Wynnum in Queensland;  
YMCA at Stanthorpe in Queensland.

The Department has inspected Borallon Correction Centre in Queensland and is yet to make a decision.

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\*Q21\*

**Question:** Please provide copies of:

- a) all Incident Reports received by DIAC from SERCO since 1 January 2008.
- b) all Incident Reports received by DIAC from IHMS since 1 January 2008.

**Answer:** a) According to departmental records, the Department of Immigration and Citizenship (DIAC) received 9,157 incident reports from Serco over the period 1 October 2009 to 30 June 2011\*. Departmental records indicate that DIAC received 1,869 incident reports from G4S over the period 1 January 2008 to 31 January 2010#.

The department estimates that it would take a departmental officer approximately 919 hours of work (this is equivalent to around 25 weeks of work for a full time officer) to extract all reports from the system as each report needs to be extracted individually.

For this reason, the department has instead produced a summary table of all incident reports received from the detention service provider from 1 January 2008 to 30 June 2011. The table lists the following variables: incident number, incident type, incident level, date, location and who reported the incident.

It should also be noted that each of the individual incident reports contain personal identifier information on clients in detention. The Secretary has addressed this issue in his letter of 5 August 2011 to the Committee Secretariat.

\* Source: Compliance, Case Management, Detention and Settlement Portal (CCMDS) – Current system of record for all compliance, case management, detention and settlement cases.

# Source: Immigration Services Information System (ISIS) – Legacy system used to record information relating to persons detained in immigration detention facilities administered and operated by the former detention service provider, G4S.

**Note:** On 29 June 2009, DIAC entered into a five-year contract with Serco Australia Pty Ltd (Serco) to provide services at immigration facilities. Serco took responsibility for detention service provision through a staged approach beginning on Christmas Island on 1 October 2009. The transition from the previous detention service provider, G4S, to Serco was completed on 31 January 2010 when Serco took responsibility for managing all immigration detention facilities on Christmas Island and mainland Australia.

b) The requested Incident Reports contain personal identifier and medical information on clients in detention. The Secretary has addressed this issue in his letter of 5 August 2011 to the Committee Secretariat.

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A copy of all IHMS Incident Reports for the period January 2010 to mid July 2011 have been retrieved. IHMS Incident Reports for the period January 2008 to December 2009 are not able to be retrieved in the timeframe given, because these incidents occurred prior to changes to the IHMS reporting system that enabled electronic recording and recall of incidents. Incident Reports prior to this were created manually and individually attached to each client record. Considerable resources would need to be deployed to manually retrieve these reports.

Incident Summary Report for ALL CENTRES from: 01/01/2008 to 30/06/2011				
Note: Under the G4S – ISIS records Incident “Types” are recorded against set categories, for example, “Accident”, “Media”, “Damage to facility”, etc. The Incident Type category “Escape from an immigration detention facility (includes mass escape)” covers all escapes regardless of the number of escapees, it should be noted that mass escapes have been rare in the detention network.				
Incident Number	Incident DateTime	Type	Incident Level	Location
GSL-Baxter				
BX08-1	29/05/2008 12:32	Escape from alternative place of detention - Successful	Critical	House 41A Britton street Adelaide APOD
BX08-2	30/05/2008 5:30	Use of force - By staff	Major	Doc's office located at 41a Britton St West Richmond
BX08-3	30/05/2008 11:00	Escape from alternative place of detention - Successful	Critical	House 41 Britton street Adelaide APOD
GSL-Christmas Island				
CI08-4	13/06/2008 7:14	Damage to facility - Less serious	Minor	Garden bed between the Administration & Conference Buildings.
CI08-3	22/04/2008 9:00	Force majeure - an expected Force majeure	Major	Christmas Island
CI08-1	27/02/2008 10:00	Accident - To staff, minor	Minor	North West Point Warehouse
CI08-2	27/02/2008 12:15	Accident - To staff, minor	Minor	Gaze Road Christmas Island
CI08-5	2/10/2008 11:06	Media - Incident likely to attract media attention	Major	Flying Fish Cove
CI08-6	11/10/2008 8:00	Prohibited article - other - found	Minor	Construction Camp Christmas Island
CI08-7	14/10/2008 11:40	Accident - To staff, minor	Minor	CIIDC - Construction Camp APOD
CI08-8	22/10/2008 10:53	Accident - To client, minor	Minor	Charlie Compound. Tennis court
CI08-9	22/10/2008 11:35	Notification to State / Territory authorities	Minor	North West Point IDC
CI08-10	2/11/2008 3:30	Accident - To client, minor	Minor	Construction Camp Tennis Court
CI08-11	2/11/2008 1:00	Abusive / Aggressive behaviour - by client	Minor	Construction Camp APOD
CI08-12	2/11/2008 6:00	Food related	Minor	Construction Camp APOD - Client Dining Room
CI08-13	11/11/2008 8:15	Abusive / Aggressive behaviour - by client	Minor	Bravo compound
CI08-14	12/11/2008 4:10	Disturbance - Minor	Minor	Education block

CI08-15	24/11/2008 4:00	Visits - Other visitor refused access	Minor	CI IDC Control/Golf Gate
CI08-16	24/11/2008 6:30	Media - Incident likely to attract media attention	Major	Flying Fish Cove Christmas Island
CI08-17	7/12/2008 9:33	Media - Incident likely to attract media attention	Major	Flying Fish Cove Jetty
CI08-18	14/12/2008 8:40	Media - Presence at facility	Major	Christmas Island IDC perimeter, Phosphate Hill.
CI08-19	19/12/2008 5:41	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Phosphate Hill, Christmas Island
CI08-20	23/12/2008 11:31	Media - Presence at facility	Major	Christmas Island Detention Centre
CI09-1	6/01/2009 7:39	Emergency medical attention - off site	Major	Basketball court
CI09-3	7/04/2009 4:55	Disturbance - Minor	Minor	Phosphate Hill APOD Christmas Island F block
CI09-4	12/04/2009 9:35	Emergency medical attention - off site	Major	CI IDC Phosphate Hill APOD
CI09-5	13/04/2009 11:50	Emergency medical attention - off site	Major	Phosphate Hill, F Block
CI09-6	15/04/2009 9:00	Media - Presence at facility	Major	Phosphate Hill
CI09-7	17/04/2009 4:30	Disturbance - Minor	Minor	K Block, Charlie Compound, CI IDC Phosphate Hill
CI09-8	20/04/2009 1:40	Emergency medical attention - off site	Major	CIIDC Phosphate Hill Juliet Block
CI09-9	21/04/2009 10:14	Media - Presence at facility	Major	Left of the drive way opposite the Alpha compound

CI09-10	21/04/2009 9:50	Media - Presence at facility	Major	Christmas Island Cricket Oval
CI09-11	21/04/2009 11:18	Media - Presence at facility	Major	Car Park Christmas Island Recreation Centre
CI09-12	22/04/2009 6:35	Media - Presence at facility	Major	Christmas island Phosphate Hill site
CI09-13	22/04/2009 8:35	Disturbance - Minor	Minor	Phosphate Alpha administration officer land line
CI09-14	23/04/2009 6:35	Media - Presence at facility	Major	Phosphate Hill Site
CI09-15	1/05/2009 10:44	Media - Presence at facility	Major	Public recreation area of sports grounds at Phosphate Hill
CI09-16	2/05/2009 9:55	Emergency medical attention - off site	Major	Foxtrot Compound
CI09-17	8/05/2009 9:41	Emergency medical attention - off site	Major	Phosphate Hill - IDC
CI09-18	17/05/2009 9:25	Accident - To client, minor	Minor	Outside the Gym room Phosphate Hill camp
CI09-20	22/05/2009 3:00	Emergency medical attention - off site	Major	Blue compound
CI09-21	25/05/2009 5:26	Emergency medical attention - on site	Major	Construction Camp (Charlie Compound) Rec room/Wet mess
CI09-22	25/05/2009 8:30	Emergency medical attention - off site	Major	Bravo block of Charlie Compound ( Con Camp)
CI09-23	25/05/2009 6:00	Damage to facility - Less serious	Minor	Vehicle entry gate to Phosphate Hill Centre
CI09-24	27/05/2009 7:40	Emergency medical attention - off site	Major	Charlie Compound ( con camp) Gym/rec room
CI09-25	29/05/2009 8:00	Accident - To client, minor	Minor	Soccer Area
CI09-26	5/06/2009 3:10	Emergency medical attention - off site	Major	Phosphate Hill Medical Centre
CI09-29	10/06/2009 12:15	Self harm - Attempted	Major	Phosphate Hill - APOD, F Block, Rm 38
CI09-27	8/06/2009 4:20	Accident - To client, minor	Minor	Construction Camp Compound
CI09-28	9/06/2009 2:20	Emergency medical attention - off site	Major	Charlie Compound (Con Camp)
CI09-30	20/06/2009 7:30	Emergency medical attention - off site	Major	North West Point Christmas Island
CI09-31	22/06/2009 10:00	Emergency medical attention - on site	Major	Green 2 Compound North West Point Christmas Island
CI09-32	29/06/2009 4:30	Media - Approaches by media to staff / clients	Major	Sports Ground at Phospate Hill
CI09-33	6/07/2009 4:40	Disturbance - Minor	Minor	Oval



CI09-34	12/07/2009 4:00	Emergency medical attention - off site	Major	Christmas Island Hospital
CI09-35	17/07/2009 2:58	Emergency medical attention - on site	Major	Charlie Compound ( Con Camp) Bravo Block room 30
CI09-36	17/07/2009 12:30	Emergency medical attention - off site	Major	Medical Centre Construction Camp Christmas Island detention Centre
CI09-37	18/07/2009 1:15	Emergency medical attention - off site	Major	CIIDC, Phosphate Hill Charlie Compound
CI09-39	24/07/2009 1:05	Accident - To client, minor	Minor	Rec Room outside the Dining Room
CI09-40	26/07/2009 7:30	Damage to facility - Less serious	Minor	Charlie compound H block Room H07
CI09-41	29/07/2009 6:20	Emergency medical attention - on site	Major	Echo block room 11
CI09-43	8/08/2009 5:55	Assault - not occasioning bodily harm - Client on client	Minor	Phosphate Hill APOD
CI09-44	22/08/2009 2:20	Accident - To staff, minor	Minor	Front gate of Construction Camp
CI09-45	8/09/2009 2:20	Emergency medical attention - off site	Major	Control Phosphate hill
CI09-46	10/09/2009 5:00	Accident - To client, minor	Minor	Phosphate Hill Sports Oval
GSL-Maribyrnong				
MB09-121	11/09/2009 3:56	Abusive / Aggressive behaviour - by client	Minor	Zone C
MB09-119	9/09/2009 1:55	Emergency medical attention - off site	Major	Medical
MB09-120	10/09/2009 3:30	Assault - allegation / suspicion - Client on client	Major	Room A2
MB09-123	14/09/2009 6:05	Abusive / Aggressive behaviour - by client	Minor	Zone A Recreation Room
MB09-122	13/09/2009 2:04	Damage to facility - Less serious	Minor	Zone C
MB09-124	21/09/2009 10:00	Media - Approaches by media to staff / clients	Major	4 Norwood PI Flemington
MB09-125	21/09/2009 3:40	Media - Presence at facility	Major	MIDC Driveway
MB09-126	21/09/2009 6:55	Notification to State / Territory authorities	Minor	A4
MB09-127	23/09/2009 12:00	Accident - To staff, minor	Minor	Zone E courtyard
MB09-129	15/10/2009 10:15	Removal - Aborted	Major	DIAC office Melbourne International Airport
MB09-128	12/10/2009 10:04	Abusive / Aggressive behaviour - by client	Minor	Zone A Corridor
MB09-118	5/09/2009 1:00	Emergency medical attention - off site	Major	Zone D

MB09-115	5/08/2009 11:30	Prohibited article - other - found	Minor	DOC office
MB09-116	17/08/2009 1:40	Removal - Aborted	Major	Melbourne Airport
MB09-117	21/08/2009 9:25	Removal - Aborted	Major	MIDC
MB09-113	29/07/2009 11:00	Abusive / Aggressive behaviour - by client	Minor	Zone A
MB09-114	5/08/2009 12:21	Notification to State / Territory authorities	Minor	Staff dinning room
MB09-112	23/07/2009 10:25	Abusive / Aggressive behaviour - by client	Minor	Zone A
MB09-111	19/07/2009 1:55	Visits - Other visitor refused access	Minor	Reception
MB09-109	16/07/2009 5:52	Notification to State / Territory authorities	Minor	Zone A Room 10
MB09-108	4/07/2009 12:20	Emergency medical attention - off site	Major	Medical Office
MB09-107	1/07/2009 8:27	Use of instruments of restraint	Minor	In transit to VIDC
MB09-106	28/06/2009 10:40	Emergency medical attention - on site	Major	Zone C
MB09-99	25/06/2009 5:20	Voluntary starvation - Under 24 hours	Minor	Zone A
MB09-100	26/06/2009 10:43	Prohibited article - other - found	Minor	Zone B, Room 4.
MB09-101	26/06/2009 10:20	Notification to State / Territory authorities	Minor	Zone B, Room 4
MB09-103	26/06/2009 5:25	Voluntary starvation - Over 24 hours	Major	Zone A
MB09-104	26/06/2009 6:00	Use of force - By staff	Major	Zone A
MB09-105	27/06/2009 5:45	Voluntary starvation - End of	Minor	Zone A
MB09-97	24/06/2009 5:40	Damage to facility - Less serious	Minor	Zone A Computers
MB09-98	24/06/2009 7:41	Use of instruments of restraint	Minor	Sydney Domestic Airport
MB09-94	16/06/2009 3:52	Assault - allegation / suspicion - Client on client	Major	Zone A doorway to Courtyard near fridges
MB09-95	18/06/2009 8:00	Emergency medical attention - off site	Major	Zone A
MB09-96	18/06/2009 8:00	Self harm - Threatened	Major	Zone A Courtyard
MB09-93	7/06/2009 9:55	Accident - To staff, minor	Minor	Zone D Room 29
MB09-90	29/05/2009 1:26	Use of instruments of restraint	Minor	Property
MB09-89	27/05/2009 10:15	Abusive / Aggressive behaviour - by client	Minor	Visits

MB09-87	23/05/2009 8:03	Notification to State / Territory authorities	Minor	Zone A Room 2
MB09-88	23/05/2009 10:01	Emergency medical attention - on site	Major	Corridor before entry door to Zones (before main Visits entry)
MB09-85	22/05/2009 12:05	Use of instruments of restraint	Minor	Zone C MIDC
MB09-84	19/05/2009 3:15	Abusive / Aggressive behaviour - by client	Minor	Zone A
MB09-83	19/05/2009 11:00	Prohibited article - other - found	Minor	Rm 1 Zone B
MB09-82	15/05/2009 3:00	Escape from alternative place of detention - Successful	Critical	Car park 78 Moreland Rd, Brunswick Victoria
MB09-81	4/05/2009 3:09	Self harm - Threatened	Major	Rm 30, Zone D
MB09-79	5/05/2009 3:45	Self harm - Attempted	Major	Zone C2
MB09-80	5/05/2009 5:44	Disturbance - Minor	Minor	Zone A
MB09-78	30/04/2009 6:00	Media - Approaches by media to staff / clients	Major	Control Room
MB09-77	28/04/2009 4:00	Emergency medical attention - off site	Major	MIDC
MB09-72	22/04/2009 7:20	Use of instruments of restraint	Minor	Zone C
MB09-74	22/04/2009 5:05	Emergency medical attention - on site	Major	Zone A
MB09-75	24/04/2009 6:56	Notification to State / Territory authorities	Minor	MITA
MB09-76	25/04/2009 6:30	Abusive / Aggressive behaviour - by client	Minor	Zone A Rec Area
MB09-73	22/04/2009 7:20	Use of instruments of restraint	Minor	Zone C
MB09-71	21/04/2009 2:50	Use of instruments of restraint	Minor	Zone C
MB09-68	20/04/2009 6:45	Disturbance - Major	Major	Zone E
MB09-69	21/04/2009 9:00	Media - Presence at facility	Major	Facility Drive way
MB09-70	20/04/2009 4:40	Damage to facility - Less serious	Minor	Zone E
MB09-66	18/04/2009 7:00	Abusive / Aggressive behaviour - by client	Minor	MIDC Zone E
MB09-67	18/04/2009 9:30	Assault - allegation / suspicion - Client on client	Major	MIDC Zone E court yard
MB09-65	17/04/2009 4:00	Abusive / Aggressive behaviour - by client	Minor	Zone B Rec area.
MB09-64	9/04/2009 4:40	Damage to facility - Less serious	Minor	Zone E games room and toilet area
MB09-59	7/04/2009 1:01	Assault - not occasioning bodily harm - Client on client	Minor	Zone A Rec Area

MB09-60	8/04/2009 4:15	Disturbance - Minor	Minor	MIDC Property office
MB09-61	8/04/2009 5:15	Security keys unaccounted for or tampered with	Major	Admin
MB09-62	9/04/2009 3:30	Emergency medical attention - off site	Major	MIDC Property
MB09-53	23/03/2009 7:15	Damage to facility - Less serious	Minor	MIDC garage
MB09-57	3/04/2009 11:45	Emergency medical attention - off site	Major	Medical Station
MB09-58	3/04/2009 11:45	Abusive / Aggressive behaviour - by client	Minor	Zone B Rec Area
MB09-56	31/03/2009 2:00	Emergency medical attention - off site	Major	Zone B common room
MB09-18	31/01/2009 6:25	Assault - occasioning actual bodily harm - Client on client	Major	Zone A Rec Area
MB09-19	2/02/2009 8:40	Use of instruments of restraint	Minor	Property/Reception area
MB09-21	5/02/2009 12:20	Use of instruments of restraint	Minor	Property and Dentist Footscray
MB09-22	5/02/2009 3:15	Visits - Other visitor refused access	Minor	Reception
MB09-23	9/02/2009 3:15	Emergency medical attention - off site	Major	Medical Station
MB09-25	12/02/2009 11:20	Use of instruments of restraint	Minor	Property
MB09-27	13/02/2009 11:24	Emergency medical attention - off site	Major	Medical Centre
MB09-24	11/02/2009 7:25	Damage to facility - Less serious	Minor	Zone E Rm 57
MB09-29	19/02/2009 10:35	Emergency medical attention - off site	Major	Zone D Room 29
MB09-30	20/02/2009 7:10	Use of instruments of restraint	Minor	Property
MB09-31	22/02/2009 3:05	Damage to facility - Less serious	Minor	Room 59, Zone E
MB09-33	24/02/2009 7:30	Use of instruments of restraint	Minor	Zone C
MB09-35	24/02/2009 6:30	Emergency medical attention - off site	Major	Grassed Area
MB09-32	22/02/2009 9:35	Assault - allegation / suspicion - Client on client	Major	Zone A
MB09-36	27/02/2009 11:56	Assault - occasioning actual bodily harm - Client on client	Major	MIDC Zone A recreation area.
MB09-37	27/02/2009 1:46	Assault - not occasioning bodily harm - Client on client	Minor	MIDC Zone A court yard
MB09-38	28/02/2009 5:20	Disturbance - Minor	Minor	Zone C day room
MB09-39	1/03/2009 11:10	Systems Failure	Major	Property Reception/garage
MB09-40	5/03/2009 12:20	Emergency medical attention - on site	Major	Zone D Room 30
MB09-41	6/03/2009 4:21	Emergency medical attention - off site	Major	Grassed Area
MB09-42	7/03/2009 7:15	Assault - occasioning actual bodily harm - Client on client	Major	Zone E Toilets
MB09-43	8/03/2009 12:21	Systems Failure	Major	MIDC

MB09-46	11/03/2009 5:10	Emergency medical attention - off site	Major	Between Warnambool and Colac, Victoria
MB09-47	14/03/2009 10:55	Notification to State / Territory authorities	Minor	Zone 7 Centre West
MB09-48	15/03/2009 1:35	Damage to facility - Less serious	Minor	Zone E Games Area 2nd Perspex Window
MB09-50	19/03/2009 12:40	Disturbance - Minor	Minor	Zone E Courtyard
MB09-51	19/03/2009 4:40	Systems Failure	Major	Reception Centre/Property/DOC Office/Zone A/Zone B/Zone C/Fire Panel
MB09-49	18/03/2009 8:40	Damage to facility - Less serious	Minor	Zone E enrty from phones to games room
MB09-52	21/03/2009 10:00	Emergency medical attention - off site	Major	MIDC
MB09-54	26/03/2009 7:10	Use of force - By staff	Major	Dining Room #1
MB09-55	26/03/2009 9:40	Removal - Aborted	Major	Bangkok, THAILAND
MB09-15	22/01/2009 3:30	Disturbance - Minor	Minor	Zone E Rec Room
MB09-1	10/01/2009 7:17	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Zone 5, Grassed Area
MB09-2	10/01/2009 7:36	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Zone 5, Grassed Area
MB09-3	11/01/2009 9:36	Abusive / Aggressive behaviour - by client	Minor	Zone B
MB09-4	12/01/2009 12:24	Escape from an immigration detention facility (includes mass escape) - Attempted	Major	Grassed aread gate Zone 5
MB09-5	12/01/2009 1:00	Emergency medical attention - off site	Major	Outside perimeter fence Zone 5
MB09-6	12/01/2009 1:45	Media - Presence at facility	Major	Driveway outside front Reception gates
MB09-7	12/01/2009 3:00	Prohibited article - other - brought in by visitor	Minor	Reception Centre
MB09-8	12/01/2009 3:05	Visits - Other visitor refused access	Minor	Reception
MB09-9	12/01/2009 1:20	Use of instruments of restraint	Minor	On Emergency Escort to Western General Hospital
MB09-10	13/01/2009 2:05	Use of force - By staff	Major	Interview room 2
MB09-12	15/01/2009 10:56	Media - Presence at facility	Major	Driveway of MIDC
MB09-13	15/01/2009 10:10	Abusive / Aggressive behaviour - by client	Minor	Zone E
MB09-14	15/01/2009 11:45	Abusive / Aggressive behaviour - by client	Minor	Zone E Rec Area
MB09-11	13/01/2009 7:15	Abusive / Aggressive behaviour - by client	Minor	Zone E

MB08-217	21/12/2008 5:15	Assault - allegation / suspicion - Client on client	Major	Room E55
MB08-218	22/12/2008 3:03	Use of instruments of restraint	Minor	Interview room 1
MB08-219	23/12/2008 11:00	Use of instruments of restraint	Minor	Property
MB08-222	23/12/2008 11:14	Use of instruments of restraint	Minor	Property Office
MB08-223	23/12/2008 10:20	Abusive / Aggressive behaviour - by client	Minor	Zone D&E
MB08-224	27/12/2008 10:02	Notification to State / Territory authorities	Minor	MIDC Zone A Rm2
MB08-216	20/12/2008 8:50	Systems Failure	Major	Zones A, B and C
MB08-215	15/12/2008 7:10	Disturbance - Minor	Minor	Zone A officers station, Maribrynong Immigration Detention Centre.
MB08-213	14/12/2008 6:30	Emergency medical attention - off site	Major	Zone A
MB08-214	14/12/2008 7:16	Escape from alternative place of detention - Successful	Critical	Western General Hospital, Footscray
MB08-212	13/12/2008 12:00	Assault - allegation / suspicion - Staff on client	Major	Unknown
MB08-206	7/12/2008 2:50	Abusive / Aggressive behaviour - by client	Minor	Client visits entry hall
MB08-207	7/12/2008 5:22	Assault - allegation / suspicion - Client on client	Major	Zone A
MB08-208	11/12/2008 1:30	Abusive / Aggressive behaviour - by client	Minor	MIDC male dorm zone 'E'
MB08-209	12/12/2008 4:10	Self harm - Threatened	Major	Psychologists office
MB08-210	13/12/2008 12:14	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Zone A Grassed area
MB08-211	13/12/2008 7:10	Voluntary starvation - Over 24 hours	Major	Zone C
MB08-198	23/11/2008 2:00	Abusive / Aggressive behaviour - by client	Minor	Main Corridor between Zone B and Zone A
MB08-199	24/11/2008 12:52	Emergency medical attention - on site	Major	Medical
MB08-200	24/11/2008 7:50	Assault - not occasioning bodily harm - Client on client	Minor	Zone B
MB08-201	25/11/2008 12:11	Emergency medical attention - off site	Major	MIDC Zone 'A' office
MB08-196	21/11/2008 5:22	Abusive / Aggressive behaviour - by client	Minor	Dining Room
MB08-197	21/11/2008 9:58	Abusive / Aggressive behaviour - by client	Minor	Zone A near room 10
MB08-202	30/11/2008 3:55	Emergency medical attention - off site	Major	Zone A
MB08-204	2/12/2008 6:45	Abusive / Aggressive behaviour - by client	Minor	Zone A
MB08-203	2/12/2008 12:30	Disturbance - Minor	Minor	Client dining room
MB08-205	4/12/2008 12:40	Damage to facility - Less serious	Minor	Zone E courtyard
MB08-190	12/11/2008 10:10	Abusive / Aggressive behaviour - by client	Minor	Medical Station
MB08-188	5/11/2008 1:30	Emergency medical attention - off site	Major	Zone E

MB08-189	29/10/2008 10:30	Abusive / Aggressive behaviour - by client	Minor	Zone B common room
MB08-191	15/11/2008 10:53	Systems Failure	Major	Zones A,B D,Main Corridor ,Reception Car Parks Perimeter Grassed area
MB08-192	16/11/2008 9:00	Emergency medical attention - off site	Major	Zone A
MB08-193	18/11/2008 4:35	Removal - Aborted	Major	Melbourne Airport DIAC Office
MB08-194	20/11/2008 1:26	Use of instruments of restraint	Minor	Property Area
MB08-195	21/11/2008 9:50	Prohibited article - other - found	Minor	Medical Area
MB08-185	28/10/2008 11:30	Damage to facility - Less serious	Minor	Kitchen Driveway
MB08-187	31/10/2008 2:32	Media - Presence at facility	Major	Front entry driveway o MIDC
MB08-182	15/10/2008 11:26	Use of instruments of restraint	Minor	Whilst on Escort
MB08-178	13/10/2008 4:00	Use of instruments of restraint	Minor	Garage
MB08-177	12/10/2008 3:45	Notification to State / Territory authorities	Minor	Zone D Kitchen
MB08-179	14/10/2008 4:35	Removal - Aborted	Major	Melbourne Airport
MB08-180	14/10/2008 2:35	Use of force - By staff	Major	Zone E common room
MB08-181	14/10/2008 4:09	Damage to facility - Less serious	Minor	Zone E Court Yard
MB08-175	4/10/2008 5:30	Self harm - Threatened	Major	Zone E
MB08-176	8/10/2008 9:30	Use of instruments of restraint	Minor	Garage
MB08-170	2/10/2008 2:30	Emergency medical attention - off site	Major	Medical Station
MB08-171	2/10/2008 4:40	Emergency medical attention - off site	Major	Medical Station
MB08-172	3/10/2008 12:55	Use of force - By staff	Major	Medical
MB08-173	3/10/2008 1:20	Prohibited article - other - brought in by visitor	Minor	MIDC Reception/Gate area
MB08-174	4/10/2008 6:50	Security keys unaccounted for or tampered with	Major	Key Safe
MB08-164	26/09/2008 8:30	Use of instruments of restraint	Minor	Property Area

MB08-166	26/09/2008 5:00	Use of instruments of restraint	Minor	Garage Area and again at Rm18 Emergency Department Western General Hospital
MB08-162	22/09/2008 3:00	Damage to facility - Less serious	Minor	Zone E games room
MB08-167	28/09/2008 11:56	Damage to facility - Less serious	Minor	Zone E Rec Room 1
MB08-168	30/09/2008 4:05	Assault - not occasioning bodily harm - Client on client	Minor	Zone A Dorm
MB08-169	1/10/2008 5:30	Self harm - Threatened	Major	Zone E
MB08-155	11/09/2008 8:42	Use of instruments of restraint	Minor	MIDC Garage
MB08-153	10/09/2008 12:50	Voluntary starvation - Under 24 hours	Minor	Zone C
MB08-154	10/09/2008 8:20	Notification to State / Territory authorities	Minor	Room A4
MB08-158	15/09/2008 5:40	Abusive / Aggressive behaviour - by client	Minor	Visits Centre
MB08-159	16/09/2008 1:20	Notification to State / Territory authorities	Minor	Zone A Male Dormitory Recreation area.
MB08-160	16/09/2008 11:15	Public health risk - Less serious	Minor	Medical(Nurses Station)
MB08-161	19/09/2008 6:00	Emergency medical attention - off site	Major	Zone B dayroom
MB08-163	24/09/2008 3:48	Notification to State / Territory authorities	Minor	Zone A room 4
MB08-135	8/08/2008 1:15	Damage to facility - Less serious	Minor	Garage
MB08-136	10/08/2008 10:20	Assault - not occasioning bodily harm - Client on client	Minor	Zone B day room
MB08-130	29/07/2008 12:25	Media - Presence at facility	Major	Driveway of MIDC
MB08-137	11/08/2008 2:00	Prohibited article - Prohibited substance, suspected	Major	Zone B Room 3
MB08-138	16/08/2008 2:35	Abusive / Aggressive behaviour - by client	Minor	Zone E computer room of the MIDC
MB08-139	20/08/2008 12:30	Emergency medical attention - off site	Major	Zone D- Female Dormitory Recreation Area.
MB08-140	26/08/2008 6:05	Emergency medical attention - off site	Major	MIDC
MB08-141	26/08/2008 9:47	Abusive / Aggressive behaviour - by client	Minor	Zone E Rec Area



MB08-142	28/08/2008 10:00	Assault - not occasioning bodily harm - Client on staff	Minor	Zone E Rec area
MB08-143	28/08/2008 10:20	Self harm - Attempted	Major	Zone E
MB08-144	28/08/2008 10:00	Abusive / Aggressive behaviour - by client	Minor	Zone D Dorm
MB08-145	28/08/2008 9:50	Removal - Aborted	Major	Interview room 1- Administration Corridor.
MB08-146	30/08/2008 4:20	Self harm - Attempted	Major	Visits Centre
MB08-147	31/08/2008 11:30	Demonstration - Outside Facility	Critical	MIDC, Hampstead Road.
MB08-148	1/09/2008 4:40	Notification to State / Territory authorities	Minor	zONE a Room 2
MB08-149	3/09/2008 4:45	Assault - occasioning actual bodily harm - Client on client	Major	In the visits centre.
MB08-150	5/09/2008 7:30	Systems Failure	Major	Control room.
MB08-151	5/09/2008 12:30	Emergency medical attention - off site	Major	Medical- Nurses station.
MB08-152	5/09/2008 7:12	Notification to State / Territory authorities	Minor	Zone A room 3
MB08-116	25/06/2008 7:35	Emergency medical attention - on site	Major	Female Recreation Area
MB08-117	26/06/2008 10:00	Emergency medical attention - off site	Major	Medical room
MB08-119	3/07/2008 10:25	Use of instruments of restraint	Minor	On Court Hearing Escort
MB08-118	3/07/2008 9:15	Systems Failure	Major	MIDC Kitchen and Center
MB08-120	7/07/2008 3:35	Abusive / Aggressive behaviour - by client	Minor	Zone A, Room A06.
MB08-121	9/07/2008 10:50	Damage to facility - Less serious	Minor	Interview room oppisite staff toilets.
MB08-122	11/07/2008 10:32	Systems Failure	Major	Control Room
MB08-123	14/07/2008 1:55	Abusive / Aggressive behaviour - by client	Minor	Nurses Station(Medical)
MB08-124	17/07/2008 12:00	Marriage	Minor	Visits
MB08-125	23/07/2008 1:18	Systems Failure	Major	Control room MIDC

MB08-126	25/07/2008 4:15	Damage to facility - Less serious	Minor	Zone A
MB08-127	27/07/2008 12:58	Assault - occasioning actual bodily harm - Client on client	Major	Zone E Court yard
MB08-128	28/07/2008 9:54	Abusive / Aggressive behaviour - by client	Minor	Zone A Rec Area and Rm 06
MB08-129	28/07/2008 2:25	Abusive / Aggressive behaviour - by client	Minor	Zone A Rec Room
MB08-131	29/07/2008 6:50	Damage to facility - Less serious	Minor	Zone E games room
MB08-132	4/08/2008 3:50	Prohibited article - Prohibited substance, suspected	Major	Visits Centre
MB08-133	4/08/2008 4:20	Use of force - By staff	Major	Zone C
MB08-134	5/08/2008 6:20	Abusive / Aggressive behaviour - by client	Minor	Visits area
MB08-45	24/02/2008 8:00	Property - theft	Minor	Zone C Room
MB08-46	25/02/2008 1:05	Abusive / Aggressive behaviour - by client	Minor	Visits Centre.
MB08-47	25/02/2008 4:10	Abusive / Aggressive behaviour - by client	Minor	Visits centre
MB08-48	25/02/2008 7:45	Emergency medical attention - off site	Major	Nurses Office
MB08-49	26/02/2008 12:12	Damage to facility - Less serious	Minor	Zone A Recreation Room
MB08-50	26/02/2008 11:12	Notification by State / Territory authorities	Minor	Zone E Games Room
MB08-43	24/02/2008 5:30	Disturbance - Minor	Minor	Visits
MB08-44	24/02/2008 7:51	Assault - not occasioning bodily harm - Client on client	Minor	Zone A Day Room
MB08-52	1/03/2008 5:54	Assault - not occasioning bodily harm - Client on client	Minor	Zone A Male Dormitory. Room 5.
MB08-39	19/02/2008 8:55	Use of instruments of restraint	Minor	On escort between MIDC and Dandenong Magistrates Court.
MB08-40	19/02/2008 12:55	Use of instruments of restraint	Minor	On escort between MIDC and Dandenong Magistrates Court.
MB08-38	17/02/2008 8:15	Assault - allegation / suspicion - Client on client	Major	Visits Centre.
MB08-41	20/02/2008 12:41	Notification to State / Territory authorities	Minor	Zone B Male Dormitory- Room 04

MB08-42	21/02/2008 3:20	Removal - Aborted	Major	Melbourne Airport
MB08-53	7/03/2008 8:30	Self harm - Threatened	Major	IHMS medical office
MB08-54	10/03/2008 8:48	Damage to facility - Less serious	Minor	Zone A Corridor
MB08-55	11/03/2008 1:46	Notification to State / Territory authorities	Minor	Zone A Day Room
MB08-56	11/03/2008 4:15	Abusive / Aggressive behaviour - by client	Minor	Zone A Courtyard
MB08-57	12/03/2008 2:40	Public health risk - Less serious	Minor	Medical
MB08-58	12/03/2008 10:40	Emergency medical attention - off site	Major	Hastings, Victoria
MB08-59	14/03/2008 9:25	Use of instruments of restraint	Minor	Reception/Property Area
MB08-60	14/03/2008 12:45	Abusive / Aggressive behaviour - by client	Minor	Zone D Rec area.
MB08-61	14/03/2008 5:25	Abusive / Aggressive behaviour - by client	Minor	Client's Dinning Room
MB08-62	15/03/2008 7:15	Self harm - Threatened	Major	Nurses Station
MB08-63	17/03/2008 10:42	Use of instruments of restraint	Minor	MIDC property area
MB08-64	17/03/2008 11:13	Use of instruments of restraint	Minor	Syncomb Imaging, 333 Ascot Vale Road Moonee ponds
MB08-65	21/03/2008 2:50	Notification to State / Territory authorities	Minor	Zone A Male Dormitory Room A03
MB08-66	21/03/2008 4:15	Prohibited article - other - found	Minor	Zone A Male Dormitory- Room 3
MB08-67	24/03/2008 10:10	Emergency medical attention - off site	Major	Nurses Station
MB08-68	28/03/2008 12:31	Abusive / Aggressive behaviour - by client	Minor	Zone D common room
MB08-71	30/03/2008 5:45	Self harm - Threatened	Major	Initially, toilet area room 29, secondary - Nurses station
MB08-72	31/03/2008 9:07	Systems Failure	Major	Control Room
MB08-73	1/04/2008 11:40	Accident - To staff, minor	Minor	Old Control Room
MB08-70	30/03/2008 1:35	Prohibited article - other - brought in by visitor	Minor	Reception- Gate House
MB08-74	3/04/2008 3:15	Use of instruments of restraint	Minor	Melbourne International Airport- Customs arrival area.
MB08-1	2/01/2008 10:48	Abusive / Aggressive behaviour - by client	Minor	Zone A
MB08-2	5/01/2008 11:00	Emergency medical attention - off site	Major	Nurses Station(Medical centre)
MB08-4	9/01/2008 10:27	Assault - occasioning actual bodily harm - Client on client	Major	Zone A Day Room

MB08-3	8/01/2008 4:00	Prohibited article - other - found	Minor	Property Office
MB08-5	11/01/2008 5:15	Abusive / Aggressive behaviour - by client	Minor	Zone A recreation area.
MB08-6	16/01/2008 11:45	Assault - allegation / suspicion - Client on client	Major	Zone B
MB08-7	19/01/2008 4:30	Systems Failure	Major	Control Room
MB08-8	22/01/2008 9:08	Notification to State / Territory authorities	Minor	Z7 Centre West Smoke Alarm/Found to be B.G.A outside Visits Door
MB08-24	24/01/2008 3:35	Assault - occasioning actual bodily harm - Client on client	Major	Zone B Dayroom
MB08-25	27/01/2008 12:45	Assault - not occasioning bodily harm - Client on client	Minor	Zone B
MB08-26	2/02/2008 9:30	Systems Failure	Major	All phones systems
MB08-27	2/02/2008 9:50	Assault - occasioning actual bodily harm - Client on client	Major	Zone E Rm51
MB08-28	2/02/2008 11:07	Emergency medical attention - off site	Major	Zone E Rm 51
MB08-29	6/02/2008 4:40	Prohibited article - other - found	Minor	Zone A2
MB08-30	8/02/2008 2:02	Assault - not occasioning bodily harm - Client on staff	Minor	Zone E Canteen Window
MB08-31	11/02/2008 9:45	Security keys unaccounted for or tampered with	Major	Staff Female Toilets on the Sanitary Bin
MB08-32	11/02/2008 12:10	Abusive / Aggressive behaviour - by client	Minor	Zone A Day Room
MB08-33	11/02/2008 2:16	Notification to State / Territory authorities	Minor	Zone 17 outside Zone B Entry
MB08-34	15/02/2008 1:10	Abusive / Aggressive behaviour - by client	Minor	Zone E Courtyard 1and Zone E Games Room
MB08-36	15/02/2008 11:50	Notification to State / Territory authorities	Minor	Zone B Day Room.
MB08-37	16/02/2008 12:24	Notification to State / Territory authorities	Minor	Zone B Male Dormitory Day Room
MB08-35	15/02/2008 3:30	Theft [of non-client property] [eg Commonwealth, GSL, visitor or contractor property]	Minor	MIDC
MB08-85	20/04/2008 2:30	Abusive / Aggressive behaviour - by client	Minor	Zone A Rec Area
MB08-86	20/04/2008 11:37	Notification to State / Territory authorities	Minor	East Zone, Zone E games room
MB08-87	23/04/2008 1:30	Property - missing	Minor	Proprty Office, MIDC
MB08-81	12/04/2008 11:38	Notification by State / Territory authorities	Minor	Zone A room 6
MB08-83	16/04/2008 8:20	Voluntary starvation - Under 24 hours	Minor	Zone E Courtyard
MB08-84	17/04/2008 9:00	Notification to State / Territory authorities	Minor	Kitchen corridor
MB08-75	7/04/2008 12:15	Food related	Minor	Zone B
MB08-76	7/04/2008 11:20	Abusive / Aggressive behaviour - by client	Minor	Zone E recreation room

MB08-77	8/04/2008 8:10	Prohibited article - Prohibited substance, suspected	Major	Room A 5, Zone A
MB08-78	9/04/2008 5:20	Disturbance - Minor	Minor	Zone A officers station.
MB08-79	9/04/2008 2:30	Assault - not occasioning bodily harm - Client on staff	Minor	IHMS medical rooms
MB08-80	12/04/2008 3:35	Media - Presence at facility	Major	MIDC front Reception
MB08-82	11/04/2008 12:00	Assault - allegation / suspicion - Client on client	Major	Male dorm MIDC
MB08-88	27/04/2008 5:43	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Visits area, MIDC
MB08-89	27/04/2008 10:39	Notification to State / Territory authorities	Minor	Zone A Rm 07
MB08-90	28/04/2008 1:10	Visits - Other visitor refused access	Minor	reception
MB08-91	28/04/2008 5:40	Visits - Other visitor refused access	Minor	Reception
MB08-93	3/05/2008 3:05	Visits - Other visitor refused access	Minor	Reception
MB08-92	1/05/2008 2:21	Emergency medical attention - off site	Major	Male Shower Block in Zone 'E'
MB08-94	6/05/2008 4:25	Self harm - Threatened	Major	MIDC
MB08-95	6/05/2008 5:50	Abusive / Aggressive behaviour - by client	Minor	Zone A DayRoom
MB08-96	7/05/2008 10:00	Visits - Other visitor refused access	Minor	Visitor Recpetion
MB08-97	13/05/2008 10:15	Damage to facility - Less serious	Minor	Education Corridor
MB08-113	12/06/2008 11:30	Abusive / Aggressive behaviour - by client	Minor	Interview Room 2
MB08-114	19/06/2008 9:50	Security keys unaccounted for or tampered with	Major	MIDC Key Cabinet
MB08-115	22/06/2008 5:10	Assault - not occasioning bodily harm - Client on client	Minor	Dining Room 1
MB08-107	2/06/2008 11:15	Emergency medical attention - off site	Major	Zone A Staff Office
MB08-108	3/06/2008 8:35	Escape from alternative place of detention - Attempted	Major	Whilst on Dental Escort Paisley St Footscray
MB08-109	4/06/2008 5:00	Assault - not occasioning bodily harm - Client on client	Minor	Zone A
MB08-110	5/06/2008 3:10	Abusive / Aggressive behaviour - by client	Minor	Zone 'A' Recreation Area.
MB08-111	6/06/2008 11:15	Notification by State / Territory authorities	Minor	Zone C corridor
MB08-112	11/06/2008 8:05	Damage to facility - Less serious	Minor	Zone E Games Room
MB08-106	29/05/2008 10:30	Removal - Aborted	Major	Melbourne International Airport
MB08-105	28/05/2008 8:18	Self harm - Actual	Critical	Detainee Reception Area
MB08-101	26/05/2008 5:30	Abusive / Aggressive behaviour - by client	Minor	Dining Room 1

MB08-102	28/05/2008 11:50	Emergency medical attention - off site	Major	Zone A
MB08-103	28/05/2008 12:13	Abusive / Aggressive behaviour - by client	Minor	Dining Room, MIDC
MB08-104	28/05/2008 1:24	Emergency medical attention - off site	Major	Zone A
MB08-98	16/05/2008 12:10	Notification to State / Territory authorities	Minor	Main driveway into MIDC
MB08-99	17/05/2008 11:05	Accident - To client, minor	Minor	Client Dining Room
MB08-100	24/05/2008 12:10	Emergency medical attention - off site	Major	Nurses station
GSL-Perth				
PE08-48	24/05/2008 10:46	Use of instruments of restraint	Minor	Money street temple.
PE08-49	25/05/2008 9:10	Use of instruments of restraint	Minor	Mirrabooka
PE08-47	20/05/2008 9:39	Use of instruments of restraint	Minor	Perth District court
PE08-46	18/05/2008 9:24	Use of instruments of restraint	Minor	The Anglican Church Mirrabooka
PE08-51	31/05/2008 10:55	Use of instruments of restraint	Minor	Money Street, Northbridge, Perth CBD
PE08-52	31/05/2008 10:05	Prohibited article - other - found	Minor	Perth IDC, Area 1, Dorm 41
PE08-53	1/06/2008 9:00	Use of instruments of restraint	Minor	Thyme Street, Mirrabooka
PE08-59	11/06/2008 9:55	Systems Failure	Major	PIDC
PE08-60	11/06/2008 9:15	Use of instruments of restraint	Minor	Escort
PE08-58	11/06/2008 1:01	Assault - allegation / suspicion - Client on client	Major	Area One mess
PE08-55	6/06/2008 4:00	Self harm - Threatened	Major	Medical centre
PE08-56	7/06/2008 10:53	Use of instruments of restraint	Minor	Money Street Temple
PE08-57	8/06/2008 9:00	Use of instruments of restraint	Minor	Mirrabooka W.A.
PE08-50	28/05/2008 10:46	Use of instruments of restraint	Minor	Royal Perth Hospital

PE08-54	5/06/2008 2:00	Prohibited article - other - found	Minor	Dorm 43
PE08-67	20/06/2008 6:30	Prohibited article - other - found	Minor	Area One Client Dorms
PE08-66	19/06/2008 8:45	Use of instruments of restraint	Minor	Perth IDC
PE08-61	12/06/2008 11:29	Use of instruments of restraint	Minor	Royal Perth Hospital
PE08-62	12/06/2008 12:45	Media - Presence at facility	Major	DIAC Field Operation Willetton/Royal Perth Hospital
PE08-63	14/06/2008 10:51	Use of instruments of restraint	Minor	Money Street Temple Northbridge Perth CBD
PE08-64	15/06/2008 2:18	Escape from an immigration detention facility (includes mass escape) - Attempted	Major	Dorm 42 and Area 2 Yard
PE08-65	15/06/2008 9:25	Use of instruments of restraint	Minor	The Anglican Church Mirrabooka
PE08-45	10/05/2008 11:19	Use of instruments of restraint	Minor	Money Street Temple Northbridge Perth CBD
PE08-43	7/05/2008 7:00	Media - Approaches by media to staff / clients	Major	Whatley Crescent Mt Lawley Perth
PE08-44	8/05/2008 3:30	Prohibited article - other - found	Minor	Room 42
PE08-41	3/05/2008 12:01	Use of instruments of restraint	Minor	Money Street Temple Northbridge Perth CBD
PE08-42	3/05/2008 7:30	Removal - Aborted	Major	Perth ITB
PE08-40	29/04/2008 8:10	Systems Failure	Major	Perth IDC Control Room
PE08-27	12/03/2008 5:56	Use of instruments of restraint	Minor	Holyoake Medical Centre
PE08-33	9/04/2008 8:33	Use of instruments of restraint	Minor	Sally Port
PE08-34	11/04/2008 1:45	Media - Presence at facility	Major	Baker street
PE08-37	19/04/2008 11:37	Assault - not occasioning bodily harm - Client on client	Minor	Perth IDC Client Area Education Room

PE08-38	20/04/2008 9:30	Use of instruments of restraint	Minor	Acacia Prison
PE08-36	17/04/2008 4:20	Assault - allegation / suspicion - Client on client	Major	Area 1 Rec Room
PE08-35	16/04/2008 5:40	Use of instruments of restraint	Minor	PIDC and Holy Oake Medical centre
PE08-39	22/04/2008 8:38	Use of instruments of restraint	Minor	Perth IDC sally port
PE08-15	18/02/2008 9:42	Use of instruments of restraint	Minor	Escort "Midland Gate shopping centre"
PE08-16	18/02/2008 10:10	Use of instruments of restraint	Minor	HSA Medical centre Perth
PE08-12	13/02/2008 5:59	Use of instruments of restraint	Minor	On Escort
PE08-8	12/02/2008 9:56	Use of instruments of restraint	Minor	Health Services Australia, Perth city
PE08-10	12/02/2008 10:31	Assault â€™ not occasioning bodily harm - Other [eg. visitor]	Minor	Perth IDC area 1 recreation area
PE08-11	12/02/2008 6:02	Use of instruments of restraint	Minor	On Escort
PE08-6	6/02/2008 5:40	Use of instruments of restraint	Minor	Holyoake rehabilitation Victoria park
PE08-5	4/02/2008 10:51	Use of instruments of restraint	Minor	PIDC Vehicle sallyport.
PE08-4	30/01/2008 8:05	Systems Failure	Major	Area 2 cage/generator area.
PE08-3	8/01/2008 4:30	Property - missing	Minor	Bayswater waves.
PE08-1	1/01/2008 10:00	Damage to facility - Less serious	Minor	Area 1 ablutions.
PE08-2	7/01/2008 1:46	Removal - Aborted	Major	PIDC and ITB
PE08-31	2/04/2008 5:50	Use of instruments of restraint	Minor	Holyoake Rehabilitation Centre Perth
PE08-30	20/03/2008 11:00	Self harm - Threatened	Major	Interview room 1
PE08-28	19/03/2008 9:15	Use of instruments of restraint	Minor	PIDC
PE08-29	19/03/2008 9:17	Use of instruments of restraint	Minor	Royal Perth Hospital
PE08-17	18/02/2008 4:45	Self harm - Threatened	Major	Perth IDC
PE08-23	20/02/2008 5:35	Use of instruments of restraint	Minor	PIDC-Holyoake Clinic



PE08-18	19/02/2008 11:10	Use of force - By staff	Major	PIDC Area One
PE08-26	6/03/2008 11:10	Abusive / Aggressive behaviour - by client	Minor	Area one yard
PE08-25	27/02/2008 5:50	Use of instruments of restraint	Minor	Holy Oake Medical centre
PE08-91	27/07/2008 8:51	Use of instruments of restraint	Minor	Vietnamese Evangelical Church Mirrabooka.
PE08-90	25/07/2008 7:10	Escape from alternative place of detention - Attempted	Major	Domestic Terminal Sydney
PE08-87	19/07/2008 10:30	Use of instruments of restraint	Minor	Money Street Temple East Perth
PE08-89	24/07/2008 2:30	Escape from alternative place of detention - Attempted	Major	Canning Vale Volleyball Recreation Centre
PE08-85	15/07/2008 10:42	Self harm - Actual	Critical	PIDC Boardroom
PE08-86	18/07/2008 2:58	Disturbance - Minor	Minor	Area 1 Dining room
PE08-88	20/07/2008 9:41	Use of instruments of restraint	Minor	Grounds of Vietnamese Evangelical church Mirrabooka
PE08-83	13/07/2008 9:41	Use of instruments of restraint	Minor	The Vietnamese Evangelical Church Mirrabooka
PE08-81	7/07/2008 2:15	Prohibited article - Prohibited substance, suspected	Major	Area 1 laundry
PE08-84	14/07/2008 7:00	Damage to facility - Less serious	Minor	Dorm 43 PIDC
PE08-82	10/07/2008 12:55	Abusive / Aggressive behaviour - by client	Minor	Dorm 46 in Area 1
PE08-79	5/07/2008 2:50	Abusive / Aggressive behaviour - by client	Minor	Arae one accommodation area room 43
PE08-80	5/07/2008 10:36	Use of instruments of restraint	Minor	PIDC/Money Street Temple
PE08-78	4/07/2008 2:20	Abusive / Aggressive behaviour - by client	Minor	Area 1 Rec Room and Dining Room

PE08-77	2/07/2008 9:59	Use of instruments of restraint	Minor	The Perth IDC sally port
PE08-71	25/06/2008 3:11	Use of instruments of restraint	Minor	PIDC to ITB
PE08-74	26/06/2008 2:47	Use of instruments of restraint	Minor	PIDC
PE08-75	28/06/2008 10:43	Use of instruments of restraint	Minor	Money St Temple, Northbridge
PE08-76	30/06/2008 8:33	Use of instruments of restraint	Minor	PIDC
PE08-72	26/06/2008 9:00	Use of instruments of restraint	Minor	Casuarina Prison - PIDC
PE08-73	26/06/2008 9:31	Visits - Other visitor refused access	Minor	PIDC
PE08-70	24/06/2008 12:30	Media - Presence at facility	Major	Perth IDC Main Foyer
PE08-68	21/06/2008 10:46	Use of instruments of restraint	Minor	Money Street Temple
PE08-69	22/06/2008 9:21	Use of instruments of restraint	Minor	Vietnamese Evangelical Church Mirrabooka
PE08-94	2/09/2008 8:00	Systems Failure	Major	Reception
PE08-95	3/09/2008 6:57	Use of instruments of restraint	Minor	Pickup location Nicholas road Bullcreek
PE08-93	30/08/2008 12:30	Self harm - Threatened	Major	Perth ITB
PE08-92	13/08/2008 8:50	Disturbance - Minor	Minor	Perth IDC Area 1, Dorm 42 and Passage Way
PE08-97	9/09/2008 11:55	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Perth Immigration Residential Housing.
PE08-96	6/09/2008 6:15	Systems Failure	Major	Reception
PE08-98	10/09/2008 10:40	Self harm - Threatened	Major	Perth IDC Inreview Room #2
PE08-99	26/09/2008 5:15	Emergency medical attention - off site	Major	Bentley Hospital Mills Street Bentley WA
PE08-100	11/10/2008 8:46	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Perth Residential Housing

PE08-102	16/10/2008 9:45	Notification to State / Territory authorities	Minor	PIDC
PE08-101	15/10/2008 8:40	Voluntary starvation - Over 24 hours	Major	PIDC
PE08-105	7/11/2008 3:00	Use of observation room / management support unit - Medical Over 24 hours	Major	PIDC
PE08-103	5/11/2008 4:30	Emergency medical attention - off site	Major	Short Stay Room Dorm 25
PE08-104	5/11/2008 4:30	Use of instruments of restraint	Minor	Royal Perth Hospital
PE08-106	10/11/2008 9:35	Use of instruments of restraint	Minor	Federal Magistrates Court of Australia, Level 6, 1 Victoria Avenue, Perth
PE08-107	26/11/2008 4:45	Media - Incident likely to attract media attention	Major	Bangkok International Airport
PE08-108	9/12/2008 7:05	Self harm - Actual	Critical	Perth IRH
PE08-109	15/12/2008 3:13	Escape from alternative place of detention - Successful	Critical	Royal Perth Hospital
PE08-110	24/12/2008 2:40	Emergency medical attention - off site	Major	Perth IRH
PE09-1	27/02/2009 10:34	Notification to State / Territory authorities	Minor	Perth IDC
PE09-2	27/02/2009 10:34	Notification to State / Territory authorities	Minor	Perth IDC
PE09-4	19/04/2009 10:40	Media - Presence at facility	Major	Perth IDC carpark
PE09-3	17/04/2009 11:25	Removal - Aborted	Major	Perth ITB
PE09-6	30/04/2009 7:45	Media - Presence at facility	Major	Perth Immigration Detention Centre
PE09-5	29/04/2009 7:30	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	PIDC Area 2 Accomodation room 22
PE09-7	10/05/2009 6:50	Emergency medical attention - off site	Major	PIRH Accomodation unit 1
PE09-8	14/06/2009 11:15	Emergency medical attention - off site	Major	Area 1
PE09-9	15/06/2009 10:50	Self harm - Actual	Critical	Area 1 Dorm 46
PE09-10	23/06/2009 4:45	Emergency medical attention - on site	Major	Area 1 accomodation
PE09-11	24/06/2009 11:00	Disturbance - Minor	Minor	Area2 recreational yard
PE09-12	25/06/2009 10:10	Self harm - Actual	Critical	Perth IDC, Client Accommodation Area One
PE09-13	1/07/2009 12:00	Property - theft	Minor	PIDC
PE09-14	6/07/2009 4:00	Damage to facility - Less serious	Minor	PIDC Recreation Room
PE09-15	23/07/2009 2:19	Use of instruments of restraint	Minor	Federal Court
PE09-17	22/08/2009 9:00	Media - Presence at facility	Major	Perth IDC

PE09-16	7/08/2009 9:57	Assault - occasioning actual bodily harm - Client on client	Major	Area 1 Dorm 43
PE09-18	31/08/2009 9:50	Escape from alternative place of detention - Attempted	Major	Belmont Forum Belmont
PE09-23	12/10/2009 9:05	Media - Presence at facility	Major	PIDC
PE09-22	11/10/2009 2:09	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Area Two - Romm 22
PE09-20	19/09/2009 6:30	Emergency medical attention - off site	Major	Area 1 recreation yard
PE09-21	23/09/2009 5:45	Emergency medical attention - off site	Major	Area 1
PE09-19	9/09/2009 7:00	Emergency medical attention - on site	Major	Perth IDC
GSL-Villawood				
VW09-308	9/09/2009 9:00	Use of force - By staff	Major	Stage.2. Lima Compound Room 10A
VW09-309	9/09/2009 9:25	Prohibited article - other - found	Minor	Stage 1
VW09-310	10/09/2009 12:20	Use of force - By staff	Major	Stage 2 Medical obs unit.
VW09-311	10/09/2009 12:52	Damage to facility - Less serious	Minor	Stage 2 Medical obs unit.
VW09-312	10/09/2009 3:00	Emergency medical attention - off site	Major	
VW09-313	10/09/2009 6:00	Prohibited article - Prohibited substance, suspected	Major	Stage 2 Manning
VW09-315	11/09/2009 3:45	Abusive / Aggressive behaviour - by client	Minor	Stage 2 internet cafe
VW09-314	10/09/2009 12:22	Use of instruments of restraint	Minor	Stage 1 airlock
VW09-320	23/09/2009 10:00	Abusive / Aggressive behaviour - by client	Minor	Stage 3 GYM
VW09-321	23/09/2009 3:10	Emergency medical attention - off site	Major	Medical compound stage 2
VW09-319	20/09/2009 4:00	Voluntary starvation - Over 24 hours	Major	Stage 2
VW09-318	18/09/2009 6:10	Voluntary starvation - Under 24 hours	Minor	Stage 2

VW09-316	15/09/2009 9:34	Emergency medical attention - on site	Major	Lima
VW09-317	16/09/2009 4:15	Visits - Other visitor refused access	Minor	Visits reception Villawood IDC
VW09-333	12/10/2009 6:45	Abusive / Aggressive behaviour - by client	Minor	Fishbowl area in Stage 1
VW09-329	9/10/2009 10:30	Disturbance - Minor	Minor	Manning Building Compound Stage 2 Villawood IDC
VW09-330	9/10/2009 3:00	Emergency medical attention - off site	Major	Manning Building Compound Stage 2 Villawood IDC
VW09-331	9/10/2009 7:51	Damage to facility - Less serious	Minor	Stage 2 Property garage
VW09-332	9/10/2009 10:40	Self harm - Threatened	Major	Stage 3 officer's station
VW09-322	24/09/2009 5:30	Damage to facility - Less serious	Minor	Stage 1 annex outdoor area.
VW09-323	28/09/2009 10:45	Emergency medical attention - off site	Major	Stage One- Dorm 3.
VW09-324	2/10/2009 2:20	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Visits area out side bravo 1 post
VW09-325	2/10/2009 4:20	Abusive / Aggressive behaviour - by client	Minor	Stage 2 office
VW09-326	6/10/2009 12:05	Escape from an immigration detention facility (includes mass escape) - Attempted	Major	Chester Hill Diagnostics
VW09-327	6/10/2009 12:05	Media - Incident likely to attract media attention	Major	Chester Hill Diagnostics
VW09-328	8/10/2009 8:45	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-337	17/10/2009 5:55	Abusive / Aggressive behaviour - by client	Minor	Stage 3 compound
VW09-338	16/10/2009 9:00	Assault - allegation / suspicion - Staff on client	Major	Property
VW09-339	21/10/2009 7:40	Abusive / Aggressive behaviour - by client	Minor	Manning Building Stage 2
VW09-340	22/10/2009 11:00	Disturbance - Minor	Minor	Bravo 1 office Westbridge Centre
VW09-341	22/10/2009 6:06	Disturbance - Minor	Minor	Stage 2 Mess

VW09-342	22/10/2009 8:25	Emergency medical attention - off site	Major	Stage 2 property
VW09-343	24/10/2009 8:10	Emergency medical attention - off site	Major	Stage 2 Volleyball court
VW09-334	12/10/2009 6:30	Emergency medical attention - off site	Major	Stage 2 Villawood IDC
VW09-335	12/10/2009 4:22	Use of instruments of restraint	Minor	From inside Vehicle TIS 055 at Fairfield.
VW09-336	14/10/2009 7:45	Assault - allegation / suspicion - Client on client	Major	Dorm 3 Stage 1.
VW09-344	25/10/2009 9:15	Emergency medical attention - off site	Major	Stage 1 Annex
VW09-345	25/10/2009 9:29	Use of instruments of restraint	Minor	Stage 1
VW09-346	26/10/2009 1:10	Assault - occasioning grievous bodily harm - Client on client	Critical	Stage 3 compound Nepean Building units 1 and 2
VW09-300	31/08/2009 11:15	Prohibited article - other - found	Minor	Stage 3 Nepean 2 B
VW09-301	31/08/2009 3:40	Transfer of client - To alternate place of detention [excluding hospital]	Minor	BANKSTOWN HOSPITAL
VW09-294	25/08/2009 11:40	Abusive / Aggressive behaviour - by client	Minor	Stage 3 Field
VW09-297	28/08/2009 8:41	Use of instruments of restraint	Minor	In Van outside Doctors room Liverpool
VW09-298	28/08/2009 11:25	Voluntary starvation - Under 24 hours	Minor	Stage 1 Obs room.2
VW09-292	23/08/2009 8:00	Removal - Aborted	Major	SKSA holding cells
VW09-293	24/08/2009 3:40	Emergency medical attention - off site	Major	Sydney Eye Hospital

VW09-295	26/08/2009 5:00	Prohibited article - other - found	Minor	Stage 3 Macquaire Building room 11A
VW09-296	26/08/2009 7:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW09-305	4/09/2009 9:22	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW09-306	5/09/2009 11:00	Disturbance - Minor	Minor	Outside Fishbowl in Stage.1.
VW09-307	9/09/2009 11:45	Assault - allegation / suspicion - Client on client	Major	Lima Compound Tweed unit 3A
VW09-299	29/08/2009 1:40	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW09-302	2/09/2009 3:25	Emergency medical attention - off site	Major	Stage 1 to Bankstown Hospital
VW09-303	3/09/2009 4:26	Emergency medical attention - off site	Major	Stage Two Officers' Station.
VW09-304	4/09/2009 9:29	Use of instruments of restraint	Minor	In Van outside JMT Court SYDNEY
VW09-274	4/08/2009 3:30	Voluntary starvation - Over 24 hours	Major	Stage three
VW09-278	5/08/2009 5:00	Disturbance - Minor	Minor	Stage 3 compound Clarence 2a
VW09-279	6/08/2009 5:10	Use of instruments of restraint	Minor	Stage 2 Property
VW09-277	5/08/2009 10:00	Use of instruments of restraint	Minor	Stage 1 airloc
VW09-275	5/08/2009 9:18	Disturbance - Minor	Minor	Stage 1 - Dorm 3 - Room B9
VW09-276	5/08/2009 9:15	Use of instruments of restraint	Minor	Escort vehical William St Sydney
VW09-280	9/08/2009 10:15	Damage to facility - Less serious	Minor	Stage 2 computer room.

VW09-281	10/08/2009 5:55	Emergency medical attention - off site	Major	Stage 2 Mess
VW09-282	11/08/2009 9:00	Prohibited article - Prohibited substance, suspected	Major	Stage 3 Clarence 1B
VW09-283	11/08/2009 4:00	Prohibited article - other - found	Minor	Stage 3 compound
VW09-284	13/08/2009 9:14	Use of instruments of restraint	Minor	Van outside JMT Court Sydney
VW09-290	19/08/2009 10:18	Disturbance - Minor	Minor	The Gymnasium
VW09-291	21/08/2009 7:20	Use of instruments of restraint	Minor	SKSA Dock 4
VW09-285	17/08/2009 9:35	Use of instruments of restraint	Minor	In van outside JMT Court 88 Goulburn St Sydney
VW09-286	17/08/2009 9:55	Use of instruments of restraint	Minor	Van Basement 81 Clarence St Sydney
VW09-287	18/08/2009 5:10	Disturbance - Minor	Minor	Visits area Stage 2 - Children's Play area
VW09-288	18/08/2009 11:25	Notification by State / Territory authorities	Minor	Dorm 3 T6



VW09-289	19/08/2009 8:00	Emergency medical attention - off site	Major	Infront of Macquarie building room number 8
VW09-263	25/07/2009 6:30	Media - Incident likely to attract media attention	Major	Stage 2 visits area
VW09-259	23/07/2009 10:30	Use of instruments of restraint	Minor	RRT Clarence St Sydney
VW09-260	23/07/2009 12:15	Use of instruments of restraint	Minor	Stage 1
VW09-261	23/07/2009 9:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	RYDGES Hotel Bass Hill
VW09-262	24/07/2009 9:15	Use of instruments of restraint	Minor	VIDC property
VW09-255	21/07/2009 4:30	Emergency medical attention - off site	Major	Medical stage 2
VW09-256	21/07/2009 6:56	Demonstration - Outside Facility	Critical	Stage 2 Westbridge entrance moving to Birmingham Avenue entrance
VW09-257	21/07/2009 6:56	Media - Presence at facility	Major	Birmingham Avenue Entry
VW09-258	22/07/2009 9:16	Use of instruments of restraint	Minor	Property Office Stage 2.
VW09-265	28/07/2009 11:40	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA to Rydges Hotel, Bass Hill.
VW09-266	29/07/2009 3:11	Use of instruments of restraint	Minor	Outside Sports Focus Liverpool.
VW09-268	31/07/2009 11:00	Use of instruments of restraint	Minor	Eldridge Road Bankstown
VW09-269	31/07/2009 10:00	Abusive / Aggressive behaviour - by client	Minor	Stage 3 office
VW09-270	1/08/2009 10:35	Prohibited article - other - found	Minor	Stage 3 clarence 8b
VW09-271	1/08/2009 2:30	Prohibited article - other - found	Minor	Stage 1
VW09-272	1/08/2009 11:50	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA to Rydges Hotel Bass Hill
VW09-273	3/08/2009 3:00	Voluntary starvation - Under 24 hours	Minor	Stage 3 office
VW09-267	30/07/2009 12:10	Abusive / Aggressive behaviour - by client	Minor	Stage 3 office
VW09-264	28/07/2009 9:45	Use of instruments of restraint	Minor	Outside Rayscan Imaging Fairfield

VW09-244	9/07/2009 9:18	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-245	9/07/2009 7:42	Use of instruments of restraint	Minor	In Van Parramatta
VW09-246	10/07/2009 4:05	Emergency medical attention - off site	Major	Stage 2
VW09-237	2/07/2009 12:55	Use of instruments of restraint	Minor	Escort Vehicle TIS 056 in GUNGADAGAI.
VW09-238	2/07/2009 9:30	Use of instruments of restraint	Minor	Romanian Consulate Elizabeth St, Elizabeth Bay Sydney NSW
VW09-239	3/07/2009 1:35	Prohibited article - other - found	Minor	Stage 3 Nepean 7 A
VW09-240	4/07/2009 6:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW09-241	4/07/2009 7:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW09-242	6/07/2009 12:00	Self harm - Actual	Critical	Medical clinic Stage 2
VW09-243	6/07/2009 3:57	Emergency medical attention - off site	Major	Stage 1
VW09-252	17/07/2009 7:00	Emergency medical attention - on site	Major	Stage 2 office
VW09-253	19/07/2009 10:10	Demonstration - Inside Facility	Major	Stage 2
VW09-254	20/07/2009 8:32	Demonstration - Inside Facility	Major	Stage 2 compound - Front of Shoalhaven building.

VW09-248	12/07/2009 6:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA to Quest Apartments, Rose Hill
VW09-249	14/07/2009 9:20	Use of instruments of restraint	Minor	Refugee Review Tribunal Car Park. Sydney
VW09-247	12/07/2009 6:20	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA to Rydges Hotel Bass Hill.
VW09-250	15/07/2009 5:50	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Mess area
VW09-251	16/07/2009 12:00	Prohibited article - other - found	Minor	Stage 1 - Dorm 1- Communal Showers
VW09-232	27/06/2009 9:30	Emergency medical attention - off site	Major	stage 3 Macquarie Unit 10a
VW09-236	1/07/2009 9:05	Use of instruments of restraint	Minor	Federal Court. John Maddison Tower Building Sydney.
VW09-233	30/06/2009 9:15	Use of instruments of restraint	Minor	Outside Parramatta Local Court in Escort Vehicle.
VW09-234	1/07/2009 10:55	Use of instruments of restraint	Minor	Stage1 Air Lock
VW09-231	26/06/2009 3:00	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-230	25/06/2009 7:16	Use of instruments of restraint	Minor	Stage 2, Westbridge Centyre, Property Office
VW09-229	25/06/2009 10:38	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-227	22/06/2009 7:40	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-228	22/06/2009 5:20	Abusive / Aggressive behaviour - by client	Minor	Medical clinic Main compound
VW09-225	19/06/2009 12:15	Damage to facility - Less serious	Minor	Lachlan Building 5
VW09-226	19/06/2009 9:45	Emergency medical attention - off site	Major	Stage 1
VW09-224	17/06/2009 9:53	Use of instruments of restraint	Minor	Property Office Stage 2
VW09-219	11/06/2009 9:10	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-220	11/06/2009 7:15	Use of instruments of restraint	Minor	Stage 2 Property room
VW09-221	12/06/2009 3:30	Emergency medical attention - off site	Major	Stage 2 Medical clinic
VW09-222	12/06/2009 7:30	Systems Failure	Major	Stage 3 Nepean Building Unit 4

VW09-223	13/06/2009 7:10	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Medical
VW09-217	9/06/2009 8:40	Use of instruments of restraint	Minor	Stage 2 Medical Centre.
VW09-218	9/06/2009 1:20	Abusive / Aggressive behaviour - by client	Minor	Stage 1 Dorm 3 T Block Common Area
VW09-201	30/05/2009 2:55	Use of instruments of restraint	Minor	Stage 1 Airlock Domestic Terminal 2 Carpark
VW09-202	30/05/2009 4:30	Use of instruments of restraint	Minor	Stage One airlock
VW09-212	4/06/2009 1:00	Emergency medical attention - off site	Major	Stage 1
VW09-213	4/06/2009 12:30	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-214	5/06/2009 12:25	Self harm - Attempted	Major	Obs room 2 stage 1
VW09-215	5/06/2009 9:10	Disturbance - Minor	Minor	Stage One
VW09-216	5/06/2009 2:23	Disturbance - Minor	Minor	Stage 2 shop and stage 3 compound
VW09-203	31/05/2009 2:05	Emergency medical attention - off site	Major	Stage 2, Lachlan 14A
VW09-204	31/05/2009 9:45	Transfer of client - To alternate place of detention [excluding hospital]	Minor	VIDC
VW09-205	1/06/2009 10:29	Emergency medical attention - off site	Major	Stage 2
VW09-206	1/06/2009 6:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW09-207	1/06/2009 10:30	Emergency medical attention - on site	Major	Stage 2 office
VW09-208	2/06/2009 4:09	Disturbance - Major	Major	Dorm 3
VW09-209	2/06/2009 7:20	Emergency medical attention - off site	Major	Stage One Airlock
VW09-210	2/06/2009 7:09	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-211	2/06/2009 11:10	Removal - Aborted	Major	Liverpool Hospital
VW09-170	11/05/2009 2:32	Use of instruments of restraint	Minor	Stage 1 Airlock.

VW09-166	9/05/2009 3:20	Disturbance - Minor	Minor	Stage 2 Visits - golf gate
VW09-167	9/05/2009 2:00	Prohibited article - other - found	Minor	Clarence 1 a, Stage 3 Compound.
VW09-168	10/05/2009 9:30	Removal - Aborted	Major	SKSA
VW09-169	10/05/2009 4:24	Prohibited article - other - brought in by visitor	Minor	Stage 2 golf area
VW09-171	12/05/2009 1:00	Demonstration - Inside Facility	Major	Palisade fencing stage 2 & 3 boundary
VW09-172	12/05/2009 5:12	Damage to facility - Serious, including fire	Critical	Fishbowl area stage 1
VW09-173	12/05/2009 7:11	Demonstration - Outside Facility	Critical	Miowera Rd entrance to the VIDC
VW09-174	14/05/2009 1:51	Damage to facility - Serious, including fire	Critical	Stage 2 Compound Computer Room
VW09-175	14/05/2009 1:00	Emergency medical attention - off site	Major	Stage 2
VW09-176	14/05/2009 12:15	Use of force - By staff	Major	Stage 2
VW09-177	14/05/2009 12:20	Assault - allegation / suspicion - Client on client	Major	Stage 3 OUT SIDE MACQARIE building
VW09-178	14/05/2009 8:39	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-179	14/05/2009 4:53	Damage to facility - Serious, including fire	Critical	Stage 3 Neapean bulding room 8
VW09-180	14/05/2009 7:15	Use of instruments of restraint	Minor	Stage 2 property area

VW09-181	15/05/2009 10:30	Removal - Aborted	Major	SKSA
VW09-182	15/05/2009 11:45	Prohibited article - other - found	Minor	Stage One Office.
VW09-188	19/05/2009 12:25	Accident - To staff, serious	Critical	Stage 1 Construction Zone
VW09-189	19/05/2009 2:00	Emergency medical attention - off site	Major	Stage 2 Medical compound
VW09-190	19/05/2009 2:20	Emergency medical attention - off site	Major	Stage two medical compound
VW09-183	17/05/2009 1:30	Marriage	Minor	VIDC- SIRH
VW09-184	18/05/2009 9:45	Disturbance - Minor	Minor	Medical stage 2
VW09-185	19/05/2009 3:25	Emergency medical attention - off site	Major	Stage 1 Observation Room 1
VW09-186	19/05/2009 7:50	Disturbance - Minor	Minor	Fairfield Hospital Accident and Emergency Department
VW09-187	19/05/2009 7:52	Use of force - By staff	Major	Fairfield Hospital, Accident and Emergency Department
VW09-191	19/05/2009 10:20	Emergency medical attention - off site	Major	Stage 2 office
VW09-192	21/05/2009 10:30	Emergency medical attention - off site	Major	Stage 2 Medical Centre
VW09-193	21/05/2009 1:35	Emergency medical attention - off site	Major	Stage 1
VW09-195	26/05/2009 8:30	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-194	21/05/2009 1:31	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-198	27/05/2009 2:55	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-196	26/05/2009 7:00	Use of instruments of restraint	Minor	Stage 2 medical compound
VW09-197	27/05/2009 9:00	Emergency medical attention - off site	Major	Lima Compound
VW09-200	30/05/2009 2:55	Emergency medical attention - off site	Major	Stage 1 (fishbowl) Officer's station.
VW09-199	28/05/2009 7:25	Use of instruments of restraint	Minor	Property Office Stage 2.
VW09-151	30/04/2009 7:35	Use of instruments of restraint	Minor	Stage 2 Property Office.

VW09-152	1/05/2009 2:40	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-153	1/05/2009 12:35	Use of instruments of restraint	Minor	Stage 1 'Airlock'
VW09-154	2/05/2009 3:00	Damage to facility - Serious, including fire	Critical	Dorm 3 stage 1
VW09-155	2/05/2009 7:00	Notification to State / Territory authorities	Minor	Stage 2 outer Westbridge area
VW09-149	30/04/2009 11:55	Self harm - Threatened	Major	stg one obs room 3
VW09-150	30/04/2009 12:50	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-146	28/04/2009 6:17	Use of instruments of restraint	Minor	Stage 2 Property
VW09-147	29/04/2009 6:30	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-148	29/04/2009 8:45	Use of instruments of restraint	Minor	Stage2, Westbridge Centre, Property Office
VW09-157	5/05/2009 6:15	Emergency medical attention - off site	Major	Bankstown Hospital, Bankstown.
VW09-158	5/05/2009 1:40	Use of instruments of restraint	Minor	Stage 1 airlock
VW09-159	5/05/2009 6:06	Assault - not occasioning bodily harm - Client on client	Minor	Stage 2 Mess Room
VW09-156	4/05/2009 12:04	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-164	7/05/2009 1:00	Systems Failure	Major	VIDC
VW09-165	7/05/2009 2:10	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-160	6/05/2009 7:00	Systems Failure	Major	Westbridge Centre x-ray machine
VW09-161	6/05/2009 1:01	Disturbance - Major	Major	Stage 2 Mess

VW09-162	6/05/2009 1:27	Emergency medical attention - off site	Major	Stage 2 Mess
VW09-163	6/05/2009 1:30	Abusive / Aggressive behaviour - by client	Minor	Stage 3 mess
VW09-139	20/04/2009 10:30	Prohibited article - other - found	Minor	Stage 3 Clarence 4a
VW09-142	27/04/2009 3:10	Emergency medical attention - off site	Major	Dorm 3 Stage 1.
VW09-143	27/04/2009 2:01	Assault - allegation / suspicion - Client on client	Major	Dorm 3 stage 1
VW09-144	27/04/2009 3:10	Use of instruments of restraint	Minor	Stage 2 Property Office.
VW09-145	27/04/2009 7:12	Emergency medical attention - on site	Major	Stage 2
VW09-140	22/04/2009 12:30	Emergency medical attention - off site	Major	Stage 2 medical centre
VW09-141	24/04/2009 2:00	Emergency medical attention - off site	Major	Medical reccommendation
VW09-134	18/04/2009 6:10	Emergency medical attention - off site	Major	Stage 2 infront of Namoi Building.
VW09-135	19/04/2009 12:00	Emergency medical attention - off site	Major	Stage 2 Field
VW09-136	19/04/2009 8:00	Emergency medical attention - off site	Major	Stage 1 Medical room
VW09-137	19/04/2009 7:48	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydes Hotel Bass Hill
VW09-138	19/04/2009 8:55	Use of instruments of restraint	Minor	Stage 1 airlock
VW09-133	17/04/2009 9:22	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-123	14/04/2009 11:40	Use of instruments of restraint	Minor	Airlock Stage 1
VW09-124	15/04/2009 10:20	Removal - Aborted	Major	SKSA Holding Rooms
VW09-125	14/04/2009 6:33	Use of instruments of restraint	Minor	Stage 2 Property
VW09-132	17/04/2009 1:40	Abusive / Aggressive behaviour - by client	Minor	Fishbowl Stage 1
VW09-118	7/04/2009 5:50	Use of instruments of restraint	Minor	stage 2 property
VW09-126	16/04/2009 12:44	Damage to facility - Serious, including fire	Critical	Stage 1 - Contractors Skip Bin Outside Visits.



VW09-130	16/04/2009 9:10	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Lansvale Hotel & Resort Hume Highway Lansvale
VW09-131	16/04/2009 7:05	Use of instruments of restraint	Minor	VIDC Property Room 1
VW09-101	31/03/2009 7:40	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-102	31/03/2009 7:27	Use of instruments of restraint	Minor	Stage 2 Property area.
VW09-103	1/04/2009 8:30	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-104	1/04/2009 6:05	Accident - To client, minor	Minor	Stage 1 Dorm 1.
VW09-105	2/04/2009 9:30	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-106	2/04/2009 5:52	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-96	27/03/2009 8:20	Use of instruments of restraint	Minor	Stage 1 air lock
VW09-97	27/03/2009 2:50	Use of instruments of restraint	Minor	Stage 2 Property cell
VW09-98	28/03/2009 11:00	Disturbance - Minor	Minor	Stage 3 Office area
VW09-99	28/03/2009 1:20	Emergency medical attention - on site	Major	Stage two MESS
VW09-100	28/03/2009 9:55	Property - missing	Minor	Coffs Harbour Police Station
VW09-107	2/04/2009 6:15	Emergency medical attention - off site	Major	Stage 1
VW09-108	2/04/2009 8:30	Use of instruments of restraint	Minor	Stage.1.
VW09-109	2/04/2009 7:30	Use of instruments of restraint	Minor	Stage 2 property office and Lifelinbe Building Parramatta
VW09-110	3/04/2009 6:27	Media - Presence at facility	Major	Lima Compound
VW09-111	3/04/2009 1:55	Removal - Aborted	Major	SKSA Holding Rooms
VW09-112	4/04/2009 11:45	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Unit 3, SIRH Villawood
VW09-113	4/04/2009 10:36	Removal - Aborted	Major	Holding rooms SKSA

VW09-114	4/04/2009 7:55	Accident - To staff, minor	Minor	walkway from stage 3 to 2
VW09-115	4/04/2009 11:05	Damage to facility - Serious, including fire	Critical	Caged area rear of Dorm 1 in Stage.1
VW09-116	5/04/2009 2:50	Emergency medical attention - off site	Major	Stage 3
VW09-117	5/04/2009 9:10	Damage to facility - Less serious	Minor	Stage 1 dorm 3 T12
VW09-120	9/04/2009 5:00	Damage to facility - Less serious	Minor	Stage 1 Zone 7 Alarm
VW09-121	9/04/2009 7:23	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-122	9/04/2009 7:15	Use of instruments of restraint	Minor	Stage 2 Property
VW09-119	8/04/2009 6:30	Emergency medical attention - off site	Major	Medical Centre
VW09-59	23/02/2009 9:30	Accident - To client, minor	Minor	Stage 3 office
VW09-60	24/02/2009 10:25	Use of instruments of restraint	Minor	Property office Stage 1
VW09-62	25/02/2009 3:20	Use of instruments of restraint	Minor	Stage 2 Property Office
VW09-63	26/02/2009 10:35	Emergency medical attention - on site	Major	LIMA COMPOUND STAGE 2
VW09-64	26/02/2009 11:50	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-68	2/03/2009 9:45	Media - Incident likely to attract media attention	Major	VIDC entrance Gate at Birmingham ave
VW09-69	2/03/2009 12:15	Systems Failure	Major	Stage 1
VW09-70	2/03/2009 1:20	Use of instruments of restraint	Minor	Stage 1 airlock
VW09-67	28/02/2009 11:20	Emergency medical attention - off site	Major	Stage two medical.
VW09-66	27/02/2009 8:08	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-76	12/03/2009 11:45	Emergency medical attention - off site	Major	Stage 3
VW09-75	11/03/2009 9:20	Damage to facility - Less serious	Minor	Back of stage 2 mess.Anthony Schuman
VW09-74	6/03/2009 10:30	Assault - occasioning actual bodily harm - Client on staff	Major	SKSA, gate 57, flight CA176
VW09-65	26/02/2009 9:30	Prohibited article - other - found	Minor	Stage 2
VW09-73	6/03/2009 12:15	Systems Failure	Major	VIDC CENTRE.
VW09-71	5/03/2009 1:10	Voluntary starvation - Under 24 hours	Minor	Stage 1 Dorm 2

VW09-72	5/03/2009 7:30	Use of instruments of restraint	Minor	Stage 2 property office
VW09-93	26/03/2009 3:10	Damage to facility - Serious, including fire	Critical	Stage one fishbowl area
VW09-94	27/03/2009 4:30	Self harm - Threatened	Major	Stage 3 infront of Officers' station.
VW09-95	27/03/2009 6:25	Emergency medical attention - off site	Major	Stage 2 Medical
VW09-89	24/03/2009 6:45	Damage to facility - Less serious	Minor	Stage 1 outside fishbowl area
VW09-90	24/03/2009 7:55	Systems Failure	Major	Stage 1 Office
VW09-91	25/03/2009 3:00	Contamination of facility	Major	Stage 2 shop.
VW09-92	25/03/2009 7:00	Security keys unaccounted for or tampered with	Major	stage 2 Westbridge centre
VW09-87	22/03/2009 5:00	Systems Failure	Major	Villawood Detention Centre
VW09-88	23/03/2009 12:57	Use of force - By staff	Major	Stage 1 Computer Room
VW09-83	18/03/2009 11:30	Prohibited article - other - found	Minor	Stage 1 all areas
VW09-85	19/03/2009 7:12	Use of instruments of restraint	Minor	Stage 2 property area
VW09-86	20/03/2009 12:04	Disturbance - Minor	Minor	Stage 1 Observation Room No 3
VW09-84	19/03/2009 3:00	Accident - To staff, minor	Minor	Stage 1 - Cabinets outside of staff kitchen
VW09-78	16/03/2009 12:45	Use of instruments of restraint	Minor	Stage 1 Airlock.
VW09-77	13/03/2009 1:50	Use of instruments of restraint	Minor	Stage 1, Airlock
VW09-82	17/03/2009 1:25	Use of instruments of restraint	Minor	Stage 1 Airlock
VW09-79	17/03/2009 2:02	Abusive / Aggressive behaviour - by client	Minor	Stage 2 medical clinic
VW09-80	17/03/2009 2:00	Damage to facility - Less serious	Minor	Stage 2 MEDICAL CLINIC

VW09-81	17/03/2009 1:23	Disturbance - Minor	Minor	Stage 3 Macquarie 12
VW09-57	23/02/2009 5:00	Systems Failure	Major	Stage 2 zone 13
VW09-58	23/02/2009 2:35	Use of instruments of restraint	Minor	Stage2, Westbridge Centre, Property Office
VW09-56	20/02/2009 1:10	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-53	19/02/2009 11:30	Voluntary starvation - Over 24 hours	Major	Stage 2
VW09-54	19/02/2009 9:40	Systems Failure	Major	Stage 3 Darling Building Laundry and TV room.
VW09-55	19/02/2009 7:25	Use of instruments of restraint	Minor	VIDC Property
VW09-45	13/02/2009 5:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Sir Kingsford Sydney Airport.
VW09-46	16/02/2009 11:50	Systems Failure	Major	Stage 1 Dorm 3 T.V.Room
VW09-47	16/02/2009 12:45	Use of instruments of restraint	Minor	Property Office Stage 2.
VW09-48	16/02/2009 7:10	Damage to facility - Less serious	Minor	Stage One behind T&E building.
VW09-49	17/02/2009 10:50	Self harm - Threatened	Major	Stage 2 Property office
VW09-50	17/02/2009 9:08	Use of instruments of restraint	Minor	Stage 2 Property Office
VW09-51	17/02/2009 9:55	Use of instruments of restraint	Minor	Stage 2 Property Office
VW09-52	18/02/2009 11:30	Voluntary starvation - Under 24 hours	Minor	Stage 2 GWYDIR UNIT 10-B
VW09-43	9/02/2009 1:05	Accident - To staff, minor	Minor	Front of Centre Control Stage 1.
VW09-44	10/02/2009 3:45	Prohibited article - other - found	Minor	Stage 2 catwalk
VW09-41	6/02/2009 9:30	Emergency medical attention - off site	Major	Stage 2 Medical Centre
VW09-42	9/02/2009 9:46	Self harm - Actual	Critical	Stage 2 Office
VW09-38	5/02/2009 3:30	Emergency medical attention - off site	Major	Stage 1
VW09-39	5/02/2009 3:15	Self harm - Attempted	Major	Stage 1 Observation room 3
VW09-40	5/02/2009 1:30	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Medical Centre
VW09-33	31/01/2009 12:25	Emergency medical attention - off site	Major	Stage 2
VW09-37	4/02/2009 9:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Bankstown Hospital
VW09-34	2/02/2009 2:55	Use of instruments of restraint	Minor	Property Office Stage 2.

VW09-35	2/02/2009 6:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	International Airport
VW09-36	4/02/2009 8:02	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-25	28/01/2009 5:49	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW09-22	28/01/2009 2:50	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-23	28/01/2009 1:22	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW09-24	28/01/2009 5:53	Emergency medical attention - off site	Major	Stage.1 Dorm 2
VW08-637	24/12/2008 9:15	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-638	24/12/2008 4:25	Systems Failure	Major	stage 2, westbridge building.
VW08-639	24/12/2008 3:17	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-635	23/12/2008 9:00	Emergency medical attention - off site	Major	Stage 1 Medical rooms
VW08-636	23/12/2008 9:10	Use of instruments of restraint	Minor	Stage 1 air lock
VW08-634	22/12/2008 2:28	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-643	29/12/2008 11:00	Damage to facility - Less serious	Minor	Stage 1 Dorm 3 rooms T7,T10 & T11
VW08-644	29/12/2008 2:50	Use of instruments of restraint	Minor	Stage 1, Airlock
VW08-645	29/12/2008 8:45	Emergency medical attention - off site	Major	Stage.1. Dorm 3
VW08-646	29/12/2008 4:59	Abusive / Aggressive behaviour - by client	Minor	O/S Stage 2 medical
VW08-640	25/12/2008 5:40	Abusive / Aggressive behaviour - by client	Minor	Infront of stage 2 Recreational Room
VW08-641	26/12/2008 1:16	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Villawood IDC
VW08-642	26/12/2008 10:45	Removal - Aborted	Major	Sir Kingsford Sydney Airport.

VW08-647	11/12/2008 5:30	Property - missing	Minor	Stage 1 CC
VW09-1	4/01/2009 8:30	Assault - occasioning actual bodily harm - Client on staff	Major	Stage 2 MESS
VW09-2	4/01/2009 1:00	Abusive / Aggressive behaviour - by client	Minor	Stage 2 MESS
VW08-629	15/12/2008 7:45	Demonstration - Inside Facility	Major	Stage 2
VW08-630	17/12/2008 5:22	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Property
VW08-631	18/12/2008 11:30	Emergency medical attention - off site	Major	Stage 2 Medical Clinic
VW08-632	18/12/2008 10:25	Emergency medical attention - off site	Major	Stage.1
VW08-633	19/12/2008 12:40	Use of instruments of restraint	Minor	Property Office Stage 2.
VW08-623	10/12/2008 11:40	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Parramatta, Dr Yee's surgery at 1/116 Macquarie St.
VW08-624	10/12/2008 10:00	Emergency medical attention - on site	Major	Stage 1 Villawood IDC
VW08-625	10/12/2008 11:45	Emergency medical attention - off site	Major	Stage 1 Fish Bowl.
VW08-628	13/12/2008 8:50	Damage to facility - Less serious	Minor	Stage 3 Clarence building
VW08-626	11/12/2008 9:34	Emergency medical attention - off site	Major	Stage.1
VW08-627	12/12/2008 9:50	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-622	9/12/2008 11:45	Abusive / Aggressive behaviour - by client	Minor	Stage 2 medical Centre
VW09-10	14/01/2009 2:30	Use of instruments of restraint	Minor	Airlock Stage 1.
VW09-11	14/01/2009 10:30	Voluntary starvation - Over 24 hours	Major	Gwyder building - Room 10A.
VW09-13	15/01/2009 7:00	Abusive / Aggressive behaviour - by client	Minor	Stage 3
VW09-12	15/01/2009 2:30	Emergency medical attention - off site	Major	STAGE 2 MEDICAL CLINIC
VW09-7	13/01/2009 8:20	Use of instruments of restraint	Minor	Airlock Stage 1.
VW09-8	13/01/2009 9:00	Use of instruments of restraint	Minor	Airlock Stage 1
VW09-9	13/01/2009 1:25	Use of instruments of restraint	Minor	Property Office Stage 2.
VW09-6	12/01/2009 7:30	Voluntary starvation - Under 24 hours	Minor	Stage 2 outside Gwyder building
VW09-5	11/01/2009 11:40	Accident - To staff, minor	Minor	Hunter Building units 3-4 stage 2

VW09-3	6/01/2009 8:40	Prohibited article - other - found	Minor	Property
VW09-4	6/01/2009 1:06	Prohibited article - other - found	Minor	Property
VW09-21	25/01/2009 8:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW09-20	25/01/2009 11:20	Emergency medical attention - off site	Major	Stage.1 Fishbowl area
VW09-26	29/01/2009 4:30	Emergency medical attention - off site	Major	Stage 2 Mental Health/Medical
VW09-27	27/01/2009 9:00	Disturbance - Minor	Minor	Stage 1 Dorm 3
VW09-28	29/01/2009 9:00	Use of instruments of restraint	Minor	Airlock Stage One.
VW09-29	29/01/2009 11:00	Disturbance - Minor	Minor	Dorm 2 - Stage One
VW09-30	29/01/2009 10:55	Disturbance - Minor	Minor	stage 3 gym
VW09-31	29/01/2009 9:00	Use of instruments of restraint	Minor	Stage 1 Dorm 2
VW09-32	30/01/2009 8:30	Use of instruments of restraint	Minor	Stage 1 Dorm 2
VW09-16	21/01/2009 4:50	Self harm - Actual	Critical	Stage 2, Namoi 1B
VW09-17	21/01/2009 10:50	Damage to facility - Less serious	Minor	Satage 2 Property airlock
VW09-18	21/01/2009 9:30	Emergency medical attention - off site	Major	Stage.1 Observation room
VW09-19	21/01/2009 7:00	Voluntary starvation - Under 24 hours	Minor	Stage 2 medical centre.
VW09-14	19/01/2009 3:15	Damage to facility - Less serious	Minor	Rear open area of Dorm 2 on grass area
VW09-15	21/01/2009 3:15	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-613	28/11/2008 1:34	Systems Failure	Major	vidc stg 1 dorm 3
VW08-614	30/11/2008 10:45	Prohibited article - other - found	Minor	Stage 3
VW08-609	18/11/2008 1:15	Abusive / Aggressive behaviour - by client	Minor	stage 3 outside stage 3 office .

VW08-612	25/11/2008 8:30	Use of instruments of restraint	Minor	Rayscan Imaging 41-43 Bigge St Liverpool.
VW08-620	5/12/2008 8:00	Systems Failure	Major	STAGE 2 ZONE 13
VW08-621	5/12/2008 6:24	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-617	3/12/2008 6:44	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA
VW08-618	3/12/2008 2:25	Abusive / Aggressive behaviour - by client	Minor	DIAC Interview room 4 Stage 2
VW08-619	4/12/2008 11:01	Emergency medical attention - off site	Major	LIMA Observation Room
VW08-615	30/11/2008 9:40	Assault - not occasioning bodily harm - Client on staff	Minor	Outside Fish bowl area Stage.1.
VW08-616	1/12/2008 2:25	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-602	11/11/2008 1:45	Voluntary starvation - Under 24 hours	Minor	Stage 3 DOC's Office
VW08-603	11/11/2008 1:45	Voluntary starvation - Over 24 hours	Major	stage 3 maq 14 -b
VW08-604	12/11/2008 4:00	Prohibited article - other - found	Minor	Stage 1 visits outside compound
VW08-593	7/11/2008 6:00	Demonstration - Inside Facility	Major	Stage 2 next to old programmes room Tree
VW08-592	4/11/2008 9:20	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-600	10/11/2008 12:10	Damage to facility - Less serious	Minor	Stage 2 Medical Centre.
VW08-601	10/11/2008 12:10	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Medical Centre.
VW08-610	21/11/2008 10:00	Damage to facility - Less serious	Minor	Stage 3
VW08-611	21/11/2008 2:00	Damage to facility - Less serious	Minor	Rear office area of Stage.1 . (Behind Fishbowl area)
VW08-608	17/11/2008 12:25	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA DIAC
VW08-605	13/11/2008 11:20	Assault - occasioning actual bodily harm - Client on client	Major	Stage 2 Hastings Building
VW08-606	14/11/2008 11:10	Media - Presence at facility	Major	Opposite Yankee gate car park
VW08-607	14/11/2008 4:00	Disturbance - Minor	Minor	Stage 2 westbridge



VW08-594	7/11/2008 5:10	Disturbance - Minor	Minor	Stage 2 Namoi building
VW08-595	8/11/2008 3:30	Media - Presence at facility	Major	VIDC Main Entrance- Delta post.

VW08-596	8/11/2008 4:00	Demonstration - Inside Facility	Major	Stage two rec room

VW08-597	8/11/2008 4:00	Voluntary starvation - Under 24 hours	Minor	Stage two Rec Room.
VW08-598	8/11/2008 4:00	Voluntary starvation - Under 24 hours	Minor	Stage 3
VW08-599	9/11/2008 4:00	Voluntary starvation - Over 24 hours	Major	Stage 2
VW08-582	29/10/2008 12:45	Abusive / Aggressive behaviour - by client	Minor	Mess, Stage 2
VW08-581	28/10/2008 11:16	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA
VW08-591	31/10/2008 12:00	Abusive / Aggressive behaviour - by client	Minor	Hasting building, Stage 2
VW08-583	31/10/2008 11:30	Abusive / Aggressive behaviour - by client	Minor	Gym, Stage 2.
VW08-584	31/10/2008 12:47	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-585	31/10/2008 6:24	Assault - occasioning actual bodily harm - Client on client	Major	Dorm 3, Stage One.
VW08-586	31/10/2008 6:24	Emergency medical attention - off site	Major	Stage one medical
VW08-588	31/10/2008 7:45	Self harm - Threatened	Major	stage 2 Main Compound.
VW08-589	2/11/2008 2:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA
VW08-590	3/11/2008 10:06	Escape from an immigration detention facility (includes mass escape) - Attempted	Major	Chester Hill Diagnostic Priam Str, Chester Hill
VW08-580	25/10/2008 10:07	Systems Failure	Major	Alarm system Centre Control went down
VW08-575	23/10/2008 12:15	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill

VW08-576	23/10/2008 3:30	Abusive / Aggressive behaviour - by client	Minor	Stage 2 DIAC rooms
VW08-577	23/10/2008 12:20	Use of force - By staff	Major	Stage 2, Westbridge Centre, Property Office
VW08-578	13/10/2008 6:30	Assault - not occasioning bodily harm - Client on staff	Minor	Stage 2 compound, VIDC
VW08-579	24/10/2008 2:30	Self harm - Threatened	Major	Stage 2 Female dorm
VW08-573	22/10/2008 1:55	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-571	16/10/2008 4:20	Emergency medical attention - off site	Major	Stage 1 - Rear of Dorm 1
VW08-572	17/10/2008 3:20	Visits - Other visitor refused access	Minor	Reception area - Stage Two
VW08-574	22/10/2008 6:40	Emergency medical attention - off site	Major	Stage 1
VW08-570	15/10/2008 5:00	Prohibited article - Weapons / means of escape	Major	Stage 1 Property area
VW08-566	13/10/2008 6:15	Abusive / Aggressive behaviour - by client	Minor	Stage 3, mess
VW08-568	15/10/2008 11:45	Emergency medical attention - off site	Major	Stage 1 Airlock
VW08-569	15/10/2008 12:40	Self harm - Attempted	Major	Stage 1 Air Lock
VW08-561	13/10/2008 2:45	Self harm - Threatened	Major	Inside the escort van TIS 058 on an enroute Liverpool-VIDC
VW08-562	13/10/2008 6:30	Assault - occasioning actual bodily harm - Client on client	Major	Lima and Catwalk, Stage 2
VW08-563	13/10/2008 7:05	Emergency medical attention - off site	Major	Stage One, Dorm Two
VW08-564	14/10/2008 12:35	Accident - To client, minor	Minor	Stage 2 mess
VW08-565	14/10/2008 12:39	Damage to facility - Less serious	Minor	stage 2 dining room

VW08-542	24/09/2008 12:45	Accident - To client, minor	Minor	Stage 2 Mess
VW08-551	1/10/2008 1:00	Emergency medical attention - off site	Major	Macquarie Building Stage 3 Compound
VW08-552	2/10/2008 1:02	Prohibited article - other - brought in by visitor	Minor	Westbridge
VW08-549	9/08/2008 7:00	Food related	Minor	Stage 3 Compound
VW08-550	29/09/2008 11:00	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Motel Bass Hill
VW08-556	4/10/2008 4:00	Emergency medical attention - off site	Major	Dorm 2 Stage 1.
VW08-555	3/10/2008 3:15	Abusive / Aggressive behaviour - by client	Minor	Medical
VW08-553	2/10/2008 11:04	Self harm - Actual	Critical	Lima Tweed 12A
VW08-554	2/10/2008 11:04	Emergency medical attention - off site	Major	Tweed 12A Lima compound
VW08-560	9/10/2008 3:10	Escape from alternative place of detention - Successful	Critical	Bankshouse
VW08-557	6/10/2008 8:20	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Office
VW08-558	7/10/2008 4:45	Assault - not occasioning bodily harm - Client on staff	Minor	Dorm One, infront of Observation Room One, stage 1 airlock
VW08-559	7/10/2008 4:44	Use of force - By staff	Major	Stage 1 Observation Room 1, than stage 1 airlock
VW08-521	7/09/2008 5:48	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Mess Area
VW08-522	7/09/2008 5:56	Use of force - By staff	Major	Stage 2 outside Mess Gates
VW08-523	7/09/2008 3:00	Assault - not occasioning bodily harm - Client on staff	Minor	Stage 2
VW08-524	8/09/2008 2:15	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-525	8/09/2008 12:01	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Office

VW08-526	8/09/2008 5:30	Abusive / Aggressive behaviour - by client	Minor	Stage 2 walkway opposite the Medical clinic
VW08-527	9/09/2008 6:45	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-532	10/09/2008 9:30	Assault - allegation / suspicion - Client on staff	Major	Main Courtyard - Stage 1
VW08-533	11/09/2008 9:25	Use of instruments of restraint	Minor	Stage 1 Airlock
VW08-534	12/09/2008 2:55	Emergency medical attention - on site	Major	Outside Gwyder Building
VW08-535	12/09/2008 10:30	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Compound
VW08-536	12/09/2008 7:30	Emergency medical attention - off site	Major	Stage 3 Mosque, Darling Building.
VW08-537	14/09/2008 12:00	Emergency medical attention - off site	Major	Clients telephones, Stage 3
VW08-538	14/09/2008 9:30	Assault - not occasioning bodily harm - Client on client	Minor	Stage 2
VW08-528	9/09/2008 1:58	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-529	9/09/2008 2:55	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-530	10/09/2008 10:35	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-531	10/09/2008 11:15	Emergency medical attention - off site	Major	Stage 1, Villawood Immigration Detention Centre.
VW08-543	25/09/2008 10:30	Demonstration - Inside Facility	Major	LIMA Compound stage 2
VW08-544	25/09/2008 10:00	Prohibited article - other - found	Minor	Stage 3
VW08-545	25/09/2008 10:45	Abusive / Aggressive behaviour - by client	Minor	stage 3 Clarence 4c
VW08-546	25/09/2008 5:50	Disturbance - Minor	Minor	Dormitory 3 ; Room T7, Stage one

VW08-547	25/09/2008 3:00	Accident - To client, minor	Minor	Stage 3 compound
VW08-548	25/09/2008 11:30	Abusive / Aggressive behaviour - by client	Minor	Stage 3 compound
VW08-539	20/09/2008 11:19	Emergency medical attention - on site	Major	Stage 2
VW08-540	22/09/2008 9:55	Prohibited article - other - found	Minor	Observation room 3
VW08-541	22/09/2008 3:45	Prohibited article - other - found	Minor	Stage 1
VW08-481	13/08/2008 11:12	Systems Failure	Major	Stage 1 dorm 3
VW08-482	13/08/2008 10:32	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-483	14/08/2008 11:30	Prohibited article - other - found	Minor	Gwyder building, Stage 2, Room 4A
VW08-484	14/08/2008 7:55	Disturbance - Minor	Minor	Dorm 3 T2
VW08-485	16/08/2008 4:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Mercure Hotel Sydney Airport
VW08-504	25/08/2008 4:25	Disturbance - Minor	Minor	VIDC main gate,Burmingham Avenue
VW08-494	19/08/2008 5:11	Emergency medical attention - on site	Major	Stage 2 Namoi Building
VW08-495	19/08/2008 5:11	Abusive / Aggressive behaviour - by client	Minor	Mess, Stage 2
VW08-496	19/08/2008 11:43	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel , BASS HILL
VW08-497	20/08/2008 3:30	Abusive / Aggressive behaviour - by client	Minor	Stage 1 mess
VW08-498	21/08/2008 4:00	Prohibited article - other - found	Minor	Stage 2 Gwyder Building
VW08-499	13/08/2008 12:00	Media - Incident likely to attract media attention	Major	Stage 1 computer room

VW08-500	22/08/2008 8:45	Prohibited article - other - found	Minor	Stage One
VW08-501	23/08/2008 7:21	Property - missing	Minor	Grassed area, Stage 2.
VW08-502	23/08/2008 8:40	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-503	25/08/2008 3:09	Emergency medical attention - off site	Major	Medical, Stage 2
VW08-486	16/08/2008 4:00	Systems Failure	Major	Dorm 1 abolition facility, laundry and fishbowl lobby.
VW08-487	12/08/2008 11:45	Abusive / Aggressive behaviour - by client	Minor	Fishbowl, dorm 1, Stage 1
VW08-488	17/08/2008 10:30	Abusive / Aggressive behaviour - by client	Minor	Property, Stage 1
VW08-489	17/08/2008 11:08	Abusive / Aggressive behaviour - by client	Minor	Fishbowl Lobby, Stage 1
VW08-490	17/08/2008 2:30	Disturbance - Minor	Minor	TV room, Dorm 3, Stage 1.
VW08-491	17/08/2008 1:00	Assault - not occasioning bodily harm - Client on staff	Minor	Fishbowl Lobby, Stage 1.
VW08-492	18/08/2008 12:40	Abusive / Aggressive behaviour - by client	Minor	Stage 1
VW08-493	18/08/2008 9:50	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-480	11/08/2008 2:00	Accident - To staff, minor	Minor	Moore street Liverpool
VW08-505	26/08/2008 9:21	Use of instruments of restraint	Minor	Airlock Stage 1
VW08-506	27/08/2008 5:30	Abusive / Aggressive behaviour - by client	Minor	Visits Area Westbridge Reception stage 2



VW08-510	1/09/2008 5:10	Use of force - By staff	Major	Rear of Stage 1 (air lock)
VW08-511	1/09/2008 8:27	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-512	1/09/2008 12:50	Use of instruments of restraint	Minor	Property Office Stage 2.
VW08-509	31/08/2008 12:35	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Mess
VW08-514	2/09/2008 1:35	Damage to facility - Less serious	Minor	Stage 1
VW08-515	3/09/2008 9:15	Systems Failure	Major	Stage 1 Visits
VW08-516	3/09/2008 1:30	Systems Failure	Major	Stage 1 Fishbowl
VW08-517	3/09/2008 3:55	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-518	3/09/2008 7:53	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-507	27/08/2008 9:55	Transfer of client - To alternate place of detention [excluding hospital]	Minor	RYDGES Hotel Bass Hill
VW08-508	28/08/2008 12:00	Emergency medical attention - off site	Major	Stage 2 catwalk outside property
VW08-520	5/09/2008 8:30	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-513	2/09/2008 8:06	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-519	5/09/2008 12:03	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-404	24/06/2008 11:50	Emergency medical attention - on site	Major	Stage 2 in front of Lachlan building
VW08-402	24/06/2008 1:45	Visits - Other visitor refused access	Minor	Westbridge Reception
VW08-403	24/06/2008 8:00	Abusive / Aggressive behaviour - by client	Minor	Mess Room Stage 3.
VW08-407	26/06/2008 10:30	Use of instruments of restraint	Minor	Stage 1 airlock
VW08-408	26/06/2008 12:40	Use of instruments of restraint	Minor	Stage 2 property
VW08-405	25/06/2008 1:00	Emergency medical attention - off site	Major	Stage 3
VW08-406	25/06/2008 5:15	Disturbance - Minor	Minor	Stage 3 Mess
VW08-415	30/06/2008 10:00	Use of instruments of restraint	Minor	Property office Stage 2.

VW08-411	28/06/2008 11:20	Property - missing	Minor	Stage 3 Common Room in Nepean Building
VW08-414	29/06/2008 10:30	Prohibited article - other - found	Minor	Stage 2 Lachlan
VW08-412	29/06/2008 11:30	Prohibited article - other - found	Minor	Stage 2 Hastings 3B
VW08-413	29/06/2008 11:30	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Hastings Building 3B
VW08-409	27/06/2008 9:00	Voluntary starvation - End of	Minor	Stage 1
VW08-410	27/06/2008 7:45	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-420	2/07/2008 12:52	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-421	2/07/2008 9:30	Disturbance - Minor	Minor	Stage 3 Compound
VW08-416	30/06/2008 4:50	Prohibited article - other - found	Minor	Common area, Gwydir Building room 11
VW08-417	1/07/2008 1:35	Use of instruments of restraint	Minor	Property Office Stage 2.
VW08-418	1/07/2008 2:30	Use of instruments of restraint	Minor	Property Office Stage 2.
VW08-419	2/07/2008 10:02	Media - Incident likely to attract media attention	Major	Stage 2 visits area
VW08-425	3/07/2008 8:11	Assault - not occasioning bodily harm - Client on staff	Minor	Stage 1, Dorm 2
VW08-426	4/07/2008 1:40	Prohibited article - other - found	Minor	Dorm 3, Stage 1
VW08-427	4/07/2008 3:46	Damage to facility - Less serious	Minor	Dorm 1 Observation room 3, Stage 1
VW08-422	3/07/2008 11:30	Abusive / Aggressive behaviour - by client	Minor	Medical compound, VIDC
VW08-423	3/07/2008 12:30	Use of instruments of restraint	Minor	Stage 1 'airlock'.
VW08-424	4/07/2008 12:33	Emergency medical attention - off site	Major	Stage 2 Property Office
VW08-428	6/07/2008 9:00	Abusive / Aggressive behaviour - by client	Minor	Dorm 2 Stage 1.
VW08-429	6/07/2008 3:00	Prohibited article - Prohibited substance, suspected	Major	Stage two Reception

VW08-431	6/07/2008 7:10	Systems Failure	Major	Dorm 2, Stage 1
VW08-432	7/07/2008 9:30	Prohibited article - Weapons / means of escape	Major	Stae 2 Property
VW08-433	7/07/2008 12:15	Prohibited article - other - found	Minor	Stage 3 Macquarie Building common foyer 1A, 1B
VW08-434	7/07/2008 12:05	Disturbance - Minor	Minor	Stage 1
VW08-435	8/07/2008 2:35	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-439	10/07/2008 11:30	Emergency medical attention - off site	Major	Stage 2 Medical Room
VW08-440	12/07/2008 9:00	Removal - Aborted	Major	SKSA
VW08-441	12/07/2008 4:30	Emergency medical attention - off site	Major	Stage 3 volley ball court
VW08-438	10/07/2008 3:00	Emergency medical attention - off site	Major	Namoi building - Stage 2
VW08-436	9/07/2008 4:00	Voluntary starvation - Under 24 hours	Minor	In front of Namoi Building, Stage 2 Main Compound.
VW08-437	8/07/2008 12:00	Prohibited article - other - found	Minor	Stage 3
VW08-442	13/07/2008 10:15	Damage to facility - Less serious	Minor	Gwydir bulding main foyer and bathroom area in room 10A,B
VW08-443	14/07/2008 8:15	Systems Failure	Major	Stage 2 - Bravo 1 post
VW08-444	14/07/2008 5:15	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Mess area
VW08-445	15/07/2008 8:17	Systems Failure	Major	Room T10, Dorm 3 in Stage 1
VW08-456	21/07/2008 8:40	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-457	20/07/2008 12:00	Abusive / Aggressive behaviour - by client	Minor	Computer room, Stage 1
VW08-458	21/07/2008 5:00	Prohibited article - other - found	Minor	Observation Room 2 Stage 1.
VW08-454	18/07/2008 2:25	Systems Failure	Major	Dorm 3, Stage 1, Villawood Immigration Detention Centre
VW08-446	15/07/2008 7:30	Emergency medical attention - off site	Major	Stage 3 Volley ball court
VW08-447	15/07/2008 9:00	Security keys unaccounted for or tampered with	Major	T&E

VW08-448	16/07/2008 4:01	Disturbance - Minor	Minor	Stage 2 Visits area
VW08-449	12/07/2008 7:00	Assault - occasioning actual bodily harm - Client on staff	Major	Heathrow International Airport LONDON UK
VW08-450	16/07/2008 4:20	Systems Failure	Major	Room T10, dorm 3 in Stage 1
VW08-451	18/07/2008 9:25	Emergency medical attention - on site	Major	Internet Cafe, Kitchen Annex, Stage 2
VW08-452	18/07/2008 11:30	Emergency medical attention - off site	Major	Stage 2 Medical
VW08-453	18/07/2008 1:46	Self harm - Actual	Critical	Stage 1 roof Rear of dorm 2
VW08-459	22/07/2008 9:20	Abusive / Aggressive behaviour - by client	Minor	LIMA Compound , Stage 2
VW08-460	24/07/2008 1:01	Emergency medical attention - off site	Major	Stage 2 Hunter Building 8A
VW08-455	20/07/2008 3:36	Accident - To staff, minor	Minor	Foxtrot 2 external post
VW08-461	25/07/2008 9:40	Systems Failure	Major	T10/zone 10 dorm 3, Stage 1
VW08-462	25/07/2008 8:45	Prohibited article - other - found	Minor	Stage 3 Macquarie 11B Common room

VW08-463	26/07/2008 1:10	Abusive / Aggressive behaviour - by client	Minor	Stage 2 visits entry point
VW08-464	28/07/2008 12:08	Self harm - Actual	Critical	Stage 3 grounds, fence line, VIDC
VW08-465	27/07/2008 11:20	Voluntary starvation - Under 24 hours	Minor	Stage 1
VW08-473	6/08/2008 1:40	Damage to facility - Less serious	Minor	Lobby between mess and dorm 3, Stage 1.
VW08-474	6/08/2008 4:05	Voluntary starvation - Under 24 hours	Minor	Namoi 3a, Stage 2 Main Compound.
VW08-475	6/08/2008 9:30	Emergency medical attention - on site	Major	Namoi 1A
VW08-476	7/08/2008 5:00	Voluntary starvation - Over 24 hours	Major	Namoi 3C, Stage 2 Main Compound.
VW08-477	7/08/2008 4:10	Emergency medical attention - off site	Major	Stage 2 Medical.
VW08-478	8/08/2008 8:03	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-471	5/08/2008 11:00	Damage to facility - Less serious	Minor	Recreation room, Stage 3
VW08-472	5/08/2008 10:30	Use of instruments of restraint	Minor	Property Office
VW08-468	30/07/2008 6:15	Disturbance - Minor	Minor	Stage 2 Mess & Namoi Building
VW08-469	31/07/2008 6:10	Emergency medical attention - off site	Major	Stage 2 Medical
VW08-470	1/08/2008 6:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-467	28/07/2008 11:30	Voluntary starvation - Over 24 hours	Major	Stage 1
VW08-138	27/02/2008 12:10	Disturbance - Minor	Minor	Lima verandrah
VW08-139	28/02/2008 8:55	Prohibited article - other - found	Minor	Mess Stage 2
VW08-133	25/02/2008 4:00	Use of instruments of restraint	Minor	Stage 1 'airlock'

VW08-134	26/02/2008 5:10	Food related	Minor	Stage 2 Mess
VW08-132	25/02/2008 7:00	Demonstration - Inside Facility	Major	Stage 2 Visit Compound
VW08-140	3/03/2008 6:55	Systems Failure	Major	West bridge / Control Room
VW08-141	3/03/2008 5:15	Abusive / Aggressive behaviour - by client	Minor	Stage 2 entry point to visits compound
VW08-142	4/03/2008 1:40	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-143	4/03/2008 12:56	Disturbance - Minor	Minor	Stage 2 Visits Reception
VW08-144	4/03/2008 7:00	Disturbance - Minor	Minor	Stage 2 visits area.
VW08-145	4/03/2008 10:00	Disturbance - Minor	Minor	Stage 2 Recreational / TV room
VW08-146	5/03/2008 10:33	Use of instruments of restraint	Minor	Management Support Unit
VW08-147	6/03/2008 7:00	Use of instruments of restraint	Minor	Stage 1
VW08-131	24/02/2008 5:45	Food related	Minor	Stage 2 mess
VW08-135	27/02/2008 9:35	Emergency medical attention - off site	Major	Stage 2 Med
VW08-136	27/02/2008 5:45	Prohibited article - other - found	Minor	Stage 3 Laundry
VW08-137	27/02/2008 11:28	Disturbance - Minor	Minor	stage 1 dorm 1
VW08-103	20/02/2008 8:40	Use of instruments of restraint	Minor	Property Office - Westbridge Centre
VW08-105	20/02/2008 2:42	Use of instruments of restraint	Minor	Stage 1 'airlock'

VW08-106	21/02/2008 10:15	Prohibited article - other - found	Minor	Stage 2 Manning Unit 8 B
VW08-107	21/02/2008 10:30	Assault - allegation / suspicion - Client on staff	Major	Stage 2, Manning Building Room 8A.
VW08-108	21/02/2008 8:35	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-102	18/02/2008 8:00	Disturbance - Minor	Minor	Gym area
VW08-101	18/02/2008 4:05	Emergency medical attention - off site	Major	Stage 2 Visits
VW08-104	20/02/2008 3:16	Prohibited article - other - brought in by visitor	Minor	outside Stage 2 Visits
VW08-109	21/02/2008 11:40	Prohibited article - other - found	Minor	TV room located next to Library / laundry Stage 3
VW08-119	21/02/2008 12:31	Voluntary starvation - Under 24 hours	Minor	VIDC - Lima Ladies compound
VW08-120	22/02/2008 12:55	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-121	23/02/2008 1:10	Disturbance - Minor	Minor	Dorm 3 room B9 Stage One
VW08-122	23/02/2008 1:55	Prohibited article - other - found	Minor	Stage 2 visits area
VW08-123	23/02/2008 10:30	Demonstration - Inside Facility	Major	Stage 2 visits area/ Birmingham Avenue Villawood
VW08-125	23/02/2008 12:20	Self harm - Actual	Critical	Stage 2 Visits
VW08-126	23/02/2008 11:25	Abusive / Aggressive behaviour - by client	Minor	Stage 2
VW08-127	23/02/2008 12:20	Voluntary starvation - Under 24 hours	Minor	Visits Area
VW08-128	23/02/2008 5:55	Theft [of non-client property] [eg Commonwealth, GSL, visitor or contractor property]	Minor	Stage 2 visits westbridge
VW08-129	23/02/2008 11:15	Prohibited article - other - found	Minor	Stage 3 Nepean Building Room 7B
VW08-130	24/02/2008 5:30	Voluntary starvation - Over 24 hours	Major	Stage 2
VW08-178	19/03/2008 9:42	Assault - not occasioning bodily harm - Client on client	Minor	Gwyder Building, Stage 2.

VW08-179	20/03/2008 8:30	Use of force - By staff	Major	Stage 2 Property
VW08-180	20/03/2008 10:20	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-172	17/03/2008 8:25	Use of instruments of restraint	Minor	Management Support Unit VIDC.
VW08-173	18/03/2008 1:43	Emergency medical attention - on site	Major	Stage 3.
VW08-174	17/03/2008 12:00	Abusive / Aggressive behaviour - by client	Minor	Parramatta Family Court.
VW08-175	18/03/2008 9:50	Emergency medical attention - off site	Major	Stage Two Medical Centre.
VW08-167	16/03/2008 5:15	Emergency medical attention - off site	Major	Stage 2 Medical centre
VW08-168	16/03/2008 12:11	Emergency medical attention - off site	Major	Stage 1, Villawood Immigration Detention Centre.
VW08-169	16/03/2008 6:30	Removal - Aborted	Major	Transport and Escort Office VIDC.
VW08-170	16/03/2008 6:10	Assault - not occasioning bodily harm - Client on staff	Minor	Stage 2 MESS at the servery.
VW08-171	17/03/2008 8:40	Assault - allegation / suspicion - Client on client	Major	Stage 2 mess
VW08-166	15/03/2008 10:00	Emergency medical attention - off site	Major	Medical Centre Stage 2.
VW08-165	13/03/2008 10:30	Abusive / Aggressive behaviour - by client	Minor	STage One - Dorm 3
VW08-163	13/03/2008 8:29	Systems Failure	Major	Stage 2 Interior Zone 14
VW08-164	14/03/2008 11:50	Damage to facility - Less serious	Minor	Stage 2 Lima dorm
VW08-148	7/03/2008 4:30	Disturbance - Minor	Minor	Stage 1 Fishbowl, Villawood Detention Centre
VW08-157	12/03/2008 2:39	Abusive / Aggressive behaviour - by client	Minor	Property Stage 2
VW08-158	12/03/2008 12:40	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Mess Room
VW08-159	12/03/2008 12:30	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Mess
VW08-160	12/03/2008 6:57	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office



VW08-161	12/03/2008 8:41	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-162	12/03/2008 11:00	Assault - occasioning actual bodily harm - Client on client	Major	Stage 3 rec room
VW08-153	11/03/2008 8:24	Emergency medical attention - off site	Major	Stage 2 Medical
VW08-154	12/03/2008 11:50	Emergency medical attention - off site	Major	Stae 2 Medical Clinic
VW08-149	7/03/2008 12:40	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-150	8/03/2008 8:00	Systems Failure	Major	Stage 2 and 3- perimeter lighting
VW08-151	8/03/2008 8:35	Prohibited article - other - found	Minor	Stage 3 Clarence Building
VW08-152	9/03/2008 6:15	Self harm - Actual	Critical	Property Department Stage 2 VIDC
VW08-181	20/03/2008 2:00	Disturbance - Minor	Minor	Stage 3
VW08-176	19/03/2008 12:05	Assault - not occasioning bodily harm - Client on client	Minor	Stage 1 Dorm 2 recreation yard.
VW08-177	19/03/2008 3:00	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-182	22/03/2008 10:15	Emergency medical attention - off site	Major	Stage 2 - Manning Building room 8B
VW08-183	24/03/2008 1:20	Systems Failure	Major	Stage 2, 3 Lima, Stage 1 and Control Room
VW08-184	24/03/2008 3:50	Emergency medical attention - off site	Major	Stage 2 Medical
VW08-185	24/03/2008 8:29	Prohibited article - Weapons / means of escape	Major	Dorm 2
VW08-186	25/03/2008 2:55	Accident - To staff, minor	Minor	Intersection of Hume Hwy, Auburn Rd and William St, YAGOONA NSW
VW08-187	25/03/2008 5:10	Demonstration - Inside Facility	Major	Stage 2 Visits compound
VW08-188	26/03/2008 1:00	Emergency medical attention - off site	Major	Stage 2 Medical Centre
VW08-189	26/03/2008 2:40	Use of instruments of restraint	Minor	Management Support Unit VIDC.
VW08-190	25/03/2008 5:20	Voluntary starvation - Under 24 hours	Minor	Stage 2 visits area
VW08-191	27/03/2008 10:10	Voluntary starvation - Under 24 hours	Minor	Stage 3
VW08-192	28/03/2008 6:00	Voluntary starvation - Over 24 hours	Major	Visits compound Stage 2
VW08-193	28/03/2008 10:30	Voluntary starvation - Over 24 hours	Major	Stage 3 compound

VW08-197	30/03/2008 11:40	Assault - occasioning actual bodily harm - Client on client	Major	Dorm 1
VW08-200	1/04/2008 5:08	Emergency medical attention - off site	Major	Stage 3 Compound Macquarie unit 14
VW08-201	1/04/2008 1:30	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-207	1/04/2008 4:55	Use of instruments of restraint	Minor	Stage 1 and Fairfield Hospital
VW08-208	1/04/2008 11:45	Assault - not occasioning bodily harm - Client on client	Minor	Dorm2, stage 1 - VIDC
VW08-209	2/04/2008 6:20	Emergency medical attention - on site	Major	Stage 3 compound
VW08-198	1/04/2008 9:27	Use of instruments of restraint	Minor	Management Support Unit
VW08-199	1/04/2008 12:34	Self harm - Threatened	Major	Stage 2 clinic
VW08-196	30/03/2008 11:36	Assault - allegation / suspicion - Client on client	Major	Stage 3 Macquarie building
VW08-194	28/03/2008 5:30	Emergency medical attention - off site	Major	Stage 2 Medical Centre
VW08-195	29/03/2008 11:00	Prohibited article - other - found	Minor	Stage 3 compound
VW08-10	6/01/2008 1:30	Prohibited article - other - brought in by visitor	Minor	Stage 2 Visits Reception
VW08-11	7/01/2008 4:29	Prohibited article - Prohibited substance, suspected	Major	Stage 3 Nepean 7
VW08-12	8/01/2008 8:00	Prohibited article - Prohibited substance, suspected	Major	Stage 2 Property Office
VW08-13	8/01/2008 9:33	Prohibited article - other - brought in by visitor	Minor	Stage 2 westbridge
VW08-14	8/01/2008 2:20	Use of force - By staff	Major	Stage 1 Airlock
VW08-1	1/01/2008 2:25	Emergency medical attention - off site	Major	Medical Observation Unit
VW08-8	5/01/2008 1:10	Prohibited article - other - found	Minor	Stage 2 mess veranda
VW08-9	6/01/2008 3:45	Emergency medical attention - off site	Major	Stage 2 medical centre.
VW08-2	2/01/2008 4:30	Emergency medical attention - off site	Major	Stage 2 Medical

VW08-3	2/01/2008 10:40	Abusive / Aggressive behaviour - by client	Minor	Stage 1 Visits area
VW08-4	3/01/2008 9:35	Prohibited article - other - found	Minor	Boservation room one.
VW08-5	3/01/2008 12:00	Disturbance - Minor	Minor	Migration Review Tribunal 11th Floor, Room 12 Clarence Street Sydney.
VW08-6	3/01/2008 11:00	Assault - allegation / suspicion - Client on staff	Major	Stage 3 CLarence bilding
VW08-7	3/01/2008 10:15	Use of instruments of restraint	Minor	VIDC-MRT
VW08-17	8/01/2008 6:00	Property - missing	Minor	VIDC Mess 2 (No client access within this area)
VW08-18	11/01/2008 5:00	Emergency medical attention - off site	Major	St George Private Hospital Kogarah.
VW08-15	9/01/2008 11:36	Use of instruments of restraint	Minor	Property Office VIDC
VW08-16	9/01/2008 10:30	Prohibited article - other - found	Minor	Stage 2, VIDC
VW08-27	16/01/2008 8:05	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-28	16/01/2008 8:10	Disturbance - Minor	Minor	STAGE ONE DORM THREE
VW08-19	13/01/2008 11:55	Death - Client	Critical	St George Private Hospital, Kogarah, Sydney
VW08-20	13/01/2008 8:35	Assault - not occasioning bodily harm - Client on staff	Minor	Computer Room, Stage 1, Villawood Immigration Detention Centre.
VW08-21	14/01/2008 11:08	Disturbance - Minor	Minor	Stage 1 hallway to dorm 1
VW08-22	14/01/2008 11:55	Voluntary starvation - Under 24 hours	Minor	Stage 2 medical
VW08-23	15/01/2008 2:07	Transfer of client - To alternate place of detention [excluding hospital]	Minor	RYDGES Hotel Bass Hill
VW08-49	27/01/2008 12:35	Emergency medical attention - off site	Major	Housing interview room
VW08-50	27/01/2008 4:07	Systems Failure	Major	Management Support Unit
VW08-51	27/01/2008 11:00	Systems Failure	Major	Stage 2 Mess
VW08-52	27/01/2008 11:55	Accident - To staff, minor	Minor	Stage 2 & 3 Cat walk Zone 4
VW08-53	27/01/2008 1:30	Emergency medical attention - off site	Major	Medical Centre Stage 2.
VW08-54	27/01/2008 3:30	Visits - Other visitor refused access	Minor	Stage 2 West Bridge

VW08-55	28/01/2008 8:20	Complaints - any known complaint about Minor incidents	Minor	Stage 1, Villawood Immigration Detention Centre.
VW08-56	28/01/2008 10:00	Accident - To staff, minor	Minor	Zulu Vehicle - Mobile patrol vehicle
VW08-57	29/01/2008 1:00	Prohibited article - other - found	Minor	Stage 3 Laundry
VW08-58	29/01/2008 2:38	Emergency medical attention - off site	Major	Stage 2 Volley Ball court
VW08-59	29/01/2008 9:45	Removal - Aborted	Major	SKSA
VW08-60	30/01/2008 4:50	Emergency medical attention - off site	Major	Stage 2 Gwydir
VW08-33	19/01/2008 1:30	Emergency medical attention - off site	Major	Hammondville medical centre
VW08-34	21/01/2008 1:30	Voluntary starvation - Under 24 hours	Minor	VIDF, Stage 1, Dorm 2, Observation Room 4
VW08-43	25/01/2008 8:07	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-44	25/01/2008 3:00	Emergency medical attention - off site	Major	Stage 2 Medical compound
VW08-45	25/01/2008 1:30	Use of instruments of restraint	Minor	Stage 1 'airlock'.
VW08-46	25/01/2008 5:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-47	25/01/2008 8:08	Emergency medical attention - off site	Major	Stage One Medical
VW08-48	26/01/2008 3:15	Disturbance - Minor	Minor	Stage 2 Zone 12 area in the bush
VW08-39	23/01/2008 12:20	Accident - To client, minor	Minor	Stage 1 Courtyard.
VW08-40	23/01/2008 6:15	Theft [of non-client property] [eg Commonwealth, GSL, visitor or contractor property]	Minor	Stage 1 visitors locker area in Centre Control, Villawood Immigration Detention Ce
VW08-42	24/01/2008 11:30	Self harm - Threatened	Major	Stage 3 Nepean 4b
VW08-35	21/01/2008 3:28	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-36	22/01/2008 4:30	Emergency medical attention - off site	Major	Property Stage 2

VW08-37	22/01/2008 12:15	Use of instruments of restraint	Minor	Management support unit VIDC
VW08-38	22/01/2008 2:00	Voluntary starvation - Over 24 hours	Major	Stage 1, Dorm 1, Observation Room 4
VW08-31	19/01/2008 6:54	Systems Failure	Major	Villawood IDC
VW08-32	18/01/2008 10:35	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA arrivals
VW08-24	15/01/2008 4:00	Media - Incident likely to attract media attention	Major	Birmingham Ave, Villawood
VW08-25	15/01/2008 11:17	Use of instruments of restraint	Minor	stage 1 airlock
VW08-26	15/01/2008 6:15	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Mess
VW08-29	18/01/2008 12:45	Assault - not occasioning bodily harm - Client on staff	Minor	Stage 2 Mess area
VW08-30	18/01/2008 2:00	Voluntary starvation - Under 24 hours	Minor	Stage 2 Compound
VW08-61	30/01/2008 9:25	Use of instruments of restraint	Minor	Stage 1 Airlock
VW08-62	31/01/2008 6:35	Systems Failure	Major	Stage 2 VIDC
VW08-63	31/01/2008 6:44	Damage to facility - Less serious	Minor	T.V. room, Computer room, Laundry 1 and Fence/Beam Alarm systems failure. St
VW08-64	1/02/2008 11:55	Emergency medical attention - off site	Major	Stage 2 Medical Clinic
VW08-65	1/02/2008 12:20	Emergency medical attention - off site	Major	Stage 2 Medical Clinic
VW08-68	2/02/2008 11:05	Emergency medical attention - off site	Major	Stage 2 Medical centre
VW08-66	1/02/2008 2:00	Voluntary starvation - Under 24 hours	Minor	Stage ONE Dorm two
VW08-67	1/02/2008 12:30	Emergency medical attention - off site	Major	Stage 2 medical
VW08-69	3/02/2008 6:30	Emergency medical attention - off site	Major	Stage Two Mess
VW08-70	4/02/2008 6:20	Systems Failure	Major	Stage 2 West Bridge
VW08-71	4/02/2008 8:35	Use of instruments of restraint	Minor	Management Support Unit
VW08-72	4/02/2008 11:05	Emergency medical attention - off site	Major	Stage 2 Medical Centre
VW08-73	4/02/2008 8:03	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-74	4/02/2008 5:05	Systems Failure	Major	Westbridge, Bravo 1 and admin

VW08-75	5/02/2008 7:30	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-76	5/02/2008 7:50	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-78	5/02/2008 1:15	Food related	Minor	Stage 2 Mess
VW08-84	7/02/2008 12:20	Voluntary starvation - Over 24 hours	Major	Client housed in stage 2
VW08-85	7/02/2008 6:30	Use of instruments of restraint	Minor	MSU Stage 3.
VW08-86	7/02/2008 10:30	Complaints - any known complaint about Minor incidents	Minor	Dorm one-stage one.
VW08-87	7/02/2008 6:45	Media - Presence at facility	Major	Outside Entrance of VIDF Birmingham Avenue.
VW08-88	8/02/2008 3:49	Emergency medical attention - off site	Major	Stage 2 Medical Centre
VW08-81	6/02/2008 12:01	Abusive / Aggressive behaviour - by client	Minor	Observation Room 2-stage 1.
VW08-82	6/02/2008 5:15	Food related	Minor	Stage 2 Mess
VW08-83	6/02/2008 9:40	Use of instruments of restraint	Minor	Airlock Stage 1
VW08-93	12/02/2008 10:30	Prohibited article - other - found	Minor	Full Compound searches in Stage 1
VW08-92	11/02/2008 6:05	Disturbance - Minor	Minor	Gym area
VW08-91	11/02/2008 6:06	Systems Failure	Major	Exterior 2 behind stage 2 medical
VW08-89	9/02/2008 9:28	Prohibited article - other - found	Minor	Dorm One Stage One.
VW08-90	9/02/2008 9:30	Prohibited article - other - found	Minor	Room B2 Dorm 3 Stage 1.

VW08-79	5/02/2008 8:25	Assault - occasioning actual bodily harm - Client on client	Major	Stage One Dorm 3, Room B2.
VW08-80	6/02/2008 12:20	Voluntary starvation - Under 24 hours	Minor	Stage 2 Mess area
VW08-95	16/02/2008 2:00	Prohibited article - other - found	Minor	Stage 2 Hasting 6
VW08-96	17/02/2008 12:25	Prohibited article - other - found	Minor	Stage 2 Lima Tweed 2a
VW08-97	17/02/2008 12:00	Abusive / Aggressive behaviour - by client	Minor	Stage 1 Fishbowl
VW08-98	17/02/2008 12:00	Prohibited article - other - found	Minor	Stage 2 Visits area
VW08-100	18/02/2008 2:50	Emergency medical attention - on site	Major	Walk way outside medical centre Stage 2
VW08-99	18/02/2008 12:00	Prohibited article - other - found	Minor	Stage 3 Darling unit 5
VW08-94	15/02/2008 4:00	Prohibited article - other - found	Minor	Dorm 2-Stage 1.
VW08-251	23/04/2008 11:40	Use of instruments of restraint	Minor	Property Office VIDC
VW08-249	21/04/2008 7:24	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-250	21/04/2008 8:11	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-248	20/04/2008 8:30	Abusive / Aggressive behaviour - by client	Minor	Stage 1 Hardcourt
VW08-253	23/04/2008 9:15	Abusive / Aggressive behaviour - by client	Minor	Stage 3 Compound Officers Station
VW08-256	26/04/2008 2:30	Media - Presence at facility	Major	VIDC Main Entrance, off Birmingham Avenue, Villawood.
VW08-257	26/04/2008 11:00	Marriage	Minor	stage 2 visits area, VIDC
VW08-258	26/04/2008 4:00	Visits - Other visitor refused access	Minor	Stage 2 visits Reception
VW08-259	26/04/2008 5:00	Property - theft	Minor	Shaulhaven Building-Rooms 8 A,B&C.
VW08-260	27/04/2008 10:23	Emergency medical attention - off site	Major	Stage 3 compound
VW08-261	27/04/2008 9:05	Abusive / Aggressive behaviour - by client	Minor	Stage 2 medical clinic

VW08-262	27/04/2008 9:45	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-229	10/04/2008 8:25	Use of instruments of restraint	Minor	stage 2 property airlock.
VW08-235	12/04/2008 12:30	Assault â€™ allegation / suspicion - Other [eg. visitor]	Major	DIAC Interview Room Stage One
VW08-238	15/04/2008 4:00	Accident - To client, minor	Minor	Stage 1 courtyard
VW08-239	15/04/2008 12:43	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-240	15/04/2008 3:00	Prohibited article - other - found	Minor	Stage 3 compound Clarence unit 4 C
VW08-241	16/04/2008 11:33	Self harm - Actual	Critical	Stage 2 rec room
VW08-242	16/04/2008 1:50	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-245	17/04/2008 10:45	Assault - allegation / suspicion - Client on client	Major	Stage 3 Compound
VW08-243	17/04/2008 5:53	Removal - Aborted	Major	SKSA, Holding cells
VW08-244	17/04/2008 4:20	Emergency medical attention - off site	Major	stage 1, Dorm 1
VW08-247	20/04/2008 2:36	Assault - occasioning actual bodily harm - Client on client	Major	Stage 1 Dorm 2
VW08-246	19/04/2008 12:00	Abusive / Aggressive behaviour - by client	Minor	Stage 1 Hardcourt
VW08-230	11/04/2008 5:45	Voluntary starvation - Under 24 hours	Minor	MSU then stage 1
VW08-231	11/04/2008 6:25	Voluntary starvation - Over 24 hours	Major	Dorm 2 Stage 1
VW08-232	11/04/2008 3:00	Prohibited article - other - found	Minor	Stage 3 MU Observation room 3
VW08-224	9/04/2008 4:50	Assault - occasioning actual bodily harm - Client on staff	Major	Stage 2 visits compound
VW08-225	9/04/2008 8:15	Accident - To client, minor	Minor	Corridor leading to Dorm 3
VW08-226	10/04/2008 2:35	Assault - occasioning grievous bodily harm - Client on staff	Critical	Macquarie Building room 4A



VW08-228	10/04/2008 3:30	Prohibited article - other - found	Minor	Stage 3 macquarie 3B
VW08-233	12/04/2008 4:30	Emergency medical attention - off site	Major	Fairfield Hospital
VW08-234	12/04/2008 3:20	Use of instruments of restraint	Minor	Property Office VIDC
VW08-236	14/04/2008 11:00	Abusive / Aggressive behaviour - by client	Minor	Stage 3 Compound Macquarie Unit 7A
VW08-237	14/04/2008 2:40	Abusive / Aggressive behaviour - by client	Minor	Stage 1
VW08-217	4/04/2008 7:00	Voluntary starvation - Over 24 hours	Major	Stage 2 visits
VW08-221	9/04/2008 3:17	Systems Failure	Major	Westbridge, Control Room, Stage 2 Lima, Visits compound, MU, SIRH, all external
VW08-222	8/04/2008 2:30	Use of instruments of restraint	Minor	Stage 1 property area.
VW08-223	9/04/2008 10:30	Use of instruments of restraint	Minor	Stage 1 airloc
VW08-216	7/04/2008 11:20	Use of instruments of restraint	Minor	Property Office Observation Room.
VW08-215	7/04/2008 1:00	Systems Failure	Major	Zone 14-stage 2
VW08-210	4/04/2008 7:29	Use of force - By staff	Major	Stage 2 visits compound
VW08-211	4/04/2008 8:15	Security keys unaccounted for or tampered with	Major	Bravo 1 post Westbridge Centre
VW08-212	5/04/2008 6:20	Property - missing	Minor	Gym Compound
VW08-213	5/04/2008 9:35	Self harm - Actual	Critical	Stage 1
VW08-214	6/04/2008 4:30	Prohibited article - other - found	Minor	Stage 2 visits area

VW08-267	29/04/2008 11:54	Damage to facility - Serious, including fire	Critical	Stage 2 Hunter Building
VW08-268	29/04/2008 12:20	Use of force - By staff	Major	Stage 2 medical Clinic
VW08-269	29/04/2008 12:15	Assault - allegation / suspicion - Client on staff	Major	Medical Clinic stage 2
VW08-271	29/04/2008 5:00	Damage to facility - Less serious	Minor	Stage 2 Hastings
VW08-254	24/04/2008 10:30	Emergency medical attention - off site	Major	Stage 2 medical center
VW08-255	25/04/2008 3:30	Prohibited article - other - found	Minor	Stage 3 Clarence unit 4 A and common area in this unit
VW08-272	30/04/2008 12:34	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-273	30/04/2008 7:00	Abusive / Aggressive behaviour - by client	Minor	Stage 1 Basketball Court
VW08-274	30/04/2008 9:40	Prohibited article - other - found	Minor	Stage 1 Centre Control Xray Machine
VW08-265	28/04/2008 9:40	Emergency medical attention - on site	Major	Dorm 2 Stage 1
VW08-266	28/04/2008 2:30	Abusive / Aggressive behaviour - by client	Minor	Programs Office Stage 2
VW08-263	28/04/2008 1:10	Disturbance - Minor	Minor	Stage 1 Dorm 3

VW08-264	28/04/2008 8:30	Demonstration - Inside Facility	Major	Stage 2 outside Gwydir Building in the walk way, Banners erected on the fence, m
VW08-275	2/05/2008 6:35	Disturbance - Minor	Minor	Stage 1 - Obs room 2
VW08-276	1/05/2008 4:00	Abusive / Aggressive behaviour - by client	Minor	Stage 2 Visits Compound
VW08-277	2/05/2008 11:00	Disturbance - Minor	Minor	Lima Compound
VW08-278	2/05/2008 2:40	Prohibited article - other - found	Minor	Tweed 5A
VW08-279	3/05/2008 2:40	Emergency medical attention - off site	Major	Medical Clinic stage 2
VW08-283	6/05/2008 6:30	Voluntary starvation - Over 24 hours	Major	Stage 2
VW08-280	5/05/2008 1:45	Emergency medical attention - off site	Major	Stage two visits area playground.
VW08-281	5/05/2008 6:30	Voluntary starvation - Under 24 hours	Minor	Stage 2
VW08-302	9/05/2008 5:00	Emergency medical attention - off site	Major	Mosque in Stage 2
VW08-303	7/05/2008 9:55	Assault - not occasioning bodily harm - Client on client	Minor	Stage1 Dorm 1 VIDC
VW08-299	8/05/2008 7:20	Systems Failure	Major	Stage 1 Dorm 3
VW08-300	8/05/2008 5:29	Transfer of client - To alternate place of detention [excluding hospital]	Minor	Rydges Hotel Bass Hill
VW08-284	7/05/2008 4:25	Assault - occasioning actual bodily harm - Client on staff	Major	Stage 2 DIAC interview rooms
VW08-291	7/05/2008 3:10	Prohibited article - other - found	Minor	Stage 3 Clarence Unit 4 A
VW08-292	7/05/2008 11:07	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-293	7/05/2008 12:40	Self harm - Actual	Critical	Stage 1, Dorm 1, Obs Room 3

VW08-294	7/05/2008 6:00	Use of force - By staff	Major	Property
VW08-295	7/05/2008 6:00	Assault - occasioning actual bodily harm - Client on staff	Major	Management Unit Stage 3
VW08-298	8/05/2008 12:24	Self harm - Actual	Critical	Management Support Unit
VW08-282	6/05/2008 7:50	Disturbance - Minor	Minor	Obs room, Dorm 1, Stage 1, Villawood Immigration Detention Centre
VW08-310	13/05/2008 10:42	Emergency medical attention - off site	Major	Woodville Road Villawood
VW08-311	14/05/2008 3:15	Emergency medical attention - off site	Major	Stage 2, Medical Unit Observation Room
VW08-312	14/05/2008 5:35	Disturbance - Minor	Minor	Dorm 1, Obs room 4 in Stage 1
VW08-304	9/05/2008 5:24	Abusive / Aggressive behaviour - by client	Minor	VIDC, Stage 1 kitchen.
VW08-305	7/05/2008 12:40	Emergency medical attention - off site	Major	Stage 1 VIDC
VW08-306	9/05/2008 10:00	Systems Failure	Major	Stage 1 Dorm 3 Room B2
VW08-307	12/05/2008 7:15	Voluntary starvation - Over 24 hours	Major	Stage 2 Medical clinic
VW08-308	12/05/2008 2:30	Self harm - Threatened	Major	Stage 2 Medical centre
VW08-309	12/05/2008 9:00	Use of instruments of restraint	Minor	Airlock Stage 1
VW08-386	15/06/2008 11:29	Abusive / Aggressive behaviour - by client	Minor	Stage 3 Compound
VW08-387	17/06/2008 8:00	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-388	17/06/2008 8:00	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-389	17/06/2008 1:00	Prohibited article - other - found	Minor	Shoalhaven Building in Stage 2
VW08-390	17/06/2008 7:45	Use of instruments of restraint	Minor	Stage 1 'airlock'

VW08-391	17/06/2008 5:00	Demonstration - Inside Facility	Major	Stage 2 Outside rec room
VW08-385	14/06/2008 10:15	Disturbance - Minor	Minor	Stage 2 Medical
VW08-383	13/06/2008 10:10	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-384	13/06/2008 5:45	Prohibited article - other - found	Minor	Stage 2 visits
VW08-399	21/06/2008 3:05	Prohibited article - other - brought in by visitor	Minor	Reception area, Stage 2 Main Compound
VW08-400	23/06/2008 8:30	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-401	23/06/2008 1:10	Prohibited article - other - found	Minor	Stage 1 Courtyard
VW08-396	20/06/2008 8:00	Voluntary starvation - Over 24 hours	Major	Stage 1 dorm 1
VW08-397	20/06/2008 1:35	Use of instruments of restraint	Minor	VIDC to Chester Hill Diagnostic and return to VIDC
VW08-398	20/06/2008 7:45	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-392	17/06/2008 12:00	Assault - allegation / suspicion - Staff on client	Major	Federal Court Sydney NSW

VW08-393	18/06/2008 10:35	Voluntary starvation - Under 24 hours	Minor	Stage 1 outside fishbowl
VW08-394	18/06/2008 7:40	Use of instruments of restraint	Minor	Property Office Stage 2
VW08-395	18/06/2008 2:00	Use of instruments of restraint	Minor	Airlock Stage 1.
VW08-370	5/06/2008 9:35	Voluntary starvation - End of	Minor	Stage 2
VW08-373	6/06/2008 9:23	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-371	5/06/2008 8:30	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-372	15/05/2008 11:30	Damage to facility - Less serious	Minor	Courtyard, Stage 1
VW08-365	3/06/2008 3:28	Emergency medical attention - on site	Major	Front of Namoi Building
VW08-366	3/06/2008 10:22	Accident - To client, minor	Minor	Observation room Lima compound.
VW08-367	3/06/2008 1:20	Abusive / Aggressive behaviour - by client	Minor	Stage 3
VW08-368	4/06/2008 9:00	Prohibited article - other - found	Minor	Stage 3 Common Room Macquarie 12
VW08-369	4/06/2008 9:03	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-377	9/06/2008 2:10	Voluntary starvation - End of	Minor	Stage 2
VW08-378	9/06/2008 12:40	Assault - allegation / suspicion - Client on client	Major	Stage 3
VW08-376	8/06/2008 1:45	Use of instruments of restraint	Minor	Property, Stage 2
VW08-374	7/06/2008 7:25	Assault - not occasioning bodily harm - Client on client	Minor	Stage 1 hard court area
VW08-375	7/06/2008 4:30	Systems Failure	Major	Stage 2 Zone 2 mess area
VW08-380	7/06/2008 11:30	Marriage	Minor	Stage 2 visits
VW08-379	10/06/2008 9:30	Systems Failure	Major	Control Room (Bravo 1)
VW08-381	11/06/2008 3:45	Accident - To staff, minor	Minor	Outside Westbridge
VW08-382	12/06/2008 12:05	Accident - To client, minor	Minor	Lima compound
VW08-359	2/06/2008 1:25	Damage to facility - Serious, including fire	Critical	Stage 1 Dorm 1 Toilet block.

VW08-360	1/06/2008 11:45	Abusive / Aggressive behaviour - by client	Minor	Stage 2 outside Namoi Building
VW08-361	2/06/2008 7:01	Systems Failure	Major	Stage 1
VW08-362	2/06/2008 8:43	Systems Failure	Major	Stage one zone 10
VW08-363	2/06/2008 11:00	Prohibited article - other - found	Minor	Obs room 2 Dorm 1 stage 1
VW08-364	2/06/2008 12:40	Voluntary starvation - Over 24 hours	Major	Stage 2 Shoalhaven Unit 1 B
VW08-357	1/06/2008 12:40	Visits - Other visitor refused access	Minor	Westbridge Visits Centre
VW08-358	1/06/2008 12:40	Voluntary starvation - Under 24 hours	Minor	Stage 2 Shaolhaven unit 1 B
VW08-356	30/05/2008 5:41	Assault - not occasioning bodily harm - Client on client	Minor	Outside the Gwyder Building Stage2
VW08-353	29/05/2008 8:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	SKSA DIAC
VW08-354	30/05/2008 9:55	Disturbance - Minor	Minor	Stage 1 Observation Room 2
VW08-355	30/05/2008 11:30	Abusive / Aggressive behaviour - by client	Minor	Stage 1 Observation Room 2
VW08-351	28/05/2008 9:20	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-348	27/05/2008 11:20	Self harm - Threatened	Major	Dorm 2 Stage 1
VW08-349	27/05/2008 11:30	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-350	27/05/2008 9:05	Disturbance - Minor	Minor	Observation room 2, Stage 1
VW08-352	28/05/2008 7:20	Damage to facility - Less serious	Minor	Observation Room 1, Dorm 1, Stage 1, Villawood Immigration Detention Centre.
VW08-314	15/05/2008 11:30	Prohibited article - other - found	Minor	Stage 1 courtyard
VW08-313	15/05/2008 3:30	Disturbance - Minor	Minor	Dorm 1 Laundry just in front of the Officers Station

VW08-320	18/05/2008 9:52	Abusive / Aggressive behaviour - by client	Minor	Stage 3
VW08-321	18/05/2008 11:00	Abusive / Aggressive behaviour - by client	Minor	Stage 3 Gym entry Gate from Stage 2
VW08-322	19/05/2008 2:55	Use of instruments of restraint	Minor	Stage 1 'airlock'
VW08-323	19/05/2008 8:18	Assault - not occasioning bodily harm - Client on client	Minor	Stage 2 Recreation room
VW08-318	18/05/2008 10:30	Emergency medical attention - on site	Major	Stage 3 Gym area
VW08-319	18/05/2008 10:30	Prohibited article - Prohibited substance, suspected	Major	Stage 3 Nepean 9B
VW08-315	17/05/2008 8:40	Abusive / Aggressive behaviour - by client	Minor	Stage 3 office
VW08-316	17/05/2008 3:28	Emergency medical attention - on site	Major	Stage 2 Mosque/Namoi 1B
VW08-317	17/05/2008 9:15	Abusive / Aggressive behaviour - by client	Minor	Stage 2 outside the rec room
VW08-336	21/05/2008 8:50	Emergency medical attention - on site	Major	Stage 2 coumpound
VW08-337	20/05/2008 12:30	Abusive / Aggressive behaviour - by client	Minor	Stage 1 - fishbowl door
VW08-338	20/05/2008 3:06	Damage to facility - Less serious	Minor	Dorm 2, Stage 1
VW08-339	20/05/2008 5:30	Emergency medical attention - off site	Major	Dorm 3, Stage 1
VW08-340	21/05/2008 3:35	Damage to facility - Less serious	Minor	Pathway leading to Dorm 3
VW08-341	22/05/2008 9:15	Prohibited article - other - found	Minor	Westbridge Reception Area
VW08-342	22/05/2008 4:20	Prohibited article - other - found	Minor	Dorm 3, Room T4, Stage 1, Villawood Immigration Detention Centre.
VW08-343	22/05/2008 5:10	Prohibited article - other - found	Minor	Dorm 1, Observation Room 4, Stage 1, Villawood Immigration Detention Centre
VW08-344	23/05/2008 5:00	Emergency medical attention - off site	Major	Stage 2 Medical Clinic
VW08-346	26/05/2008 8:10	Demonstration - Inside Facility	Major	Stage 2 compound Roof Top Manning Unit



VW08-347	26/05/2008 11:59	Media - Presence at facility	Major	VIDF birmingham Avenue entrance
VW08-345	24/05/2008 1:13	Damage to facility - Less serious	Minor	Stage 1 Dorm 2
VW08-324	20/05/2008 9:10	Use of instruments of restraint	Minor	Stage 2, Westbridge Centre, Property Office
VW08-325	20/05/2008 12:15	Disturbance - Minor	Minor	Dorm 3, Stage 1
VW08-326	19/05/2008 6:30	Damage to facility - Less serious	Minor	Stage 1, TV room
GSL-BITA				
BI08-15	19/05/2008 11:50	Notification to State / Territory authorities	Minor	Brisbane Immigration Transit Accommodation
BI08-16	28/05/2008 11:32	Voluntary starvation - Under 24 hours	Minor	BITA 100 Sugarmill Road Pinkenba QLD 4009
BI08-17	31/05/2008 3:45	Removal - Aborted	Major	Brisbane International Airport
BI08-18	2/06/2008 11:00	Damage to facility - Less serious	Minor	BITA
BI08-14	13/05/2008 1:50	Damage to facility - Less serious	Minor	BITA
BI08-12	6/05/2008 10:50	Systems Failure	Major	BITA Centre Sugarmill Road Eagle Farm
BI08-13	7/05/2008 9:04	Removal - Aborted	Major	Brisbane International Airport
BI08-10	26/04/2008 11:34	Removal - Aborted	Major	Brisbane International Airport
BI08-9	5/04/2008 7:10	Emergency medical attention - off site	Major	Bisbane Airport
BI08-2	25/01/2008 7:53	Accident - To staff, minor	Minor	Milton Road, Brisbane
BI08-1	15/01/2008 2:00	Systems Failure	Major	BITA
BI08-8	25/03/2008 6:30	Emergency medical attention - off site	Major	Roma Street Watch House Brisbane
BI08-6	29/02/2008 7:45	Media - Approaches by media to staff / clients	Major	60/29 First Avenue, Mooloolaba, QLD.
BI08-7	19/03/2008 8:25	Media - Approaches by media to staff / clients	Major	Wolston Correctional Centre
BI08-5	24/02/2008 1:50	Accident - To staff, minor	Minor	Sugar Mill Road near BITA Facility
BI08-4	21/02/2008 11:00	Emergency medical attention - on site	Major	BITA C Block Day area
BI08-3	19/02/2008 3:00	Systems Failure	Major	Queensland Operations French St EAGLE FARM
BI08-24	28/07/2008 10:05	Voluntary starvation - Under 24 hours	Minor	BITA, interview room
BI08-23	27/07/2008 7:45	Systems Failure	Major	5/50 French Street, Eagle Farm.
BI08-22	8/07/2008 10:40	Notification to State / Territory authorities	Minor	BITA Cleaners Room

BI08-21	3/07/2008 9:10	Escape from alternative place of detention - Successful	Critical	Royal Brisbane Hospital
BI08-20	25/06/2008 2:16	Emergency medical attention - off site	Major	Royal Brisbane Hospital
BI08-27	3/09/2008 6:35	Accident - To staff, minor	Minor	DIAC Office/Car Park - Adelaide St Brisbane Qld.
BI08-25	1/09/2008 3:20	Damage to facility - Less serious	Minor	BITA
BI08-29	22/09/2008 11:05	Emergency medical attention - off site	Major	BITA
BI08-28	16/09/2008 8:25	Accident - To staff, minor	Minor	Corner of French street and Kingsford Smith Drive, Eagle Farm, Qld, 4009.
BI08-31	5/10/2008 7:15	Damage to facility - Less serious	Minor	"C" Block BITA
BI08-30	30/09/2008 1:30	Systems Failure	Major	BITA
BI08-32	14/10/2008 7:00	Security keys unaccounted for or tampered with	Major	BITA
BI08-34	28/10/2008 1:40	Systems Failure	Major	BITA
BI08-33	28/10/2008 7:05	Notification to State / Territory authorities	Minor	BITA Common Room
BI08-36	14/11/2008 11:58	Systems Failure	Major	BITA
BI08-35	7/11/2008 1:10	Systems Failure	Major	BITA
BI08-40	6/12/2008 8:00	Abusive / Aggressive behaviour - by client	Minor	BITA Common & Interview Rooms
BI08-41	7/12/2008 8:10	Removal - Aborted	Major	BIA
BI08-37	21/11/2008 8:30	Prohibited article - other - found	Minor	BITA - Induction / Property Room
BI08-38	25/11/2008 11:00	Emergency medical attention - off site	Major	BITA D Block
BI08-39	27/11/2008 7:50	Use of force - By staff	Major	Royal Brisbane Hospital - Ward 8B North
BI09-4	20/01/2009 11:17	Media - Presence at facility	Major	Horn Island Gateway Motel
BI09-3	6/01/2009 6:00	Damage to facility - Less serious	Minor	Rear of property behind Army Barracks Fenceline.
BI08-42	12/12/2008 10:26	Removal - Aborted	Major	Brisbane International Airport
BI09-2	4/01/2009 10:05	Removal - Aborted	Major	Brisbane International Airport
BI09-1	2/01/2009 7:40	Self harm - Threatened	Major	DIAC Office - Brisbane International Airport
BI09-5	28/01/2009 9:00	Emergency medical attention - off site	Major	BITA Brisbane
BI09-6	29/01/2009 2:30	Emergency medical attention - off site	Major	Daintree accomadation block
BI09-8	4/02/2009 5:00	Self harm - Threatened	Major	BITA

BI09-9	4/02/2009 5:45	Accident - To staff, minor	Minor	BITA Reception
BI09-10	5/02/2009 8:21	Assault - allegation / suspicion - Staff on client	Major	BITA
BI09-11	9/02/2009 10:20	Self harm - Threatened	Major	Bedarra Accommodation Block (BITA)
BI09-12	18/02/2009 10:10	Self harm - Attempted	Major	Toowoomba Hospital
BI09-13	6/03/2009 3:50	Emergency medical attention - off site	Major	Brisbane International Airport
BI09-14	7/03/2009 5:02	Removal - Aborted	Major	Brisbane International Airport
BI09-15	24/03/2009 1:53	Escape from alternative place of detention - Attempted	Major	Block C BITA
BI09-16	18/04/2009 11:35	Removal - Aborted	Major	Brisbane International Airport
BI09-19	26/04/2009 8:01	Notification to State / Territory authorities	Minor	BITA
BI09-18	21/04/2009 8:45	Emergency medical attention - off site	Major	Brisbane Immigration Transit Accommodation.
BI09-17	21/04/2009 2:30	Notification to State / Territory authorities	Minor	BITA
BI09-25	27/05/2009 9:23	Notification to State / Territory authorities	Minor	Client room B1

BI09-24	26/05/2009 9:48	Notification to State / Territory authorities	Minor	Common Room
BI09-22	23/05/2009 4:19	Emergency medical attention - off site	Major	BITA
BI09-23	22/05/2009 8:00	Systems Failure	Major	Queensland Operations Unit 5 50 French Street Eagle Farm
BI09-21	15/05/2009 9:25	Notification to State / Territory authorities	Minor	Bedarra Accommodation block
BI09-26	6/06/2009 6:36	Abusive / Aggressive behaviour - by client	Minor	B.I.T.A Rec Room
BI09-27	9/06/2009 8:20	Notification to State / Territory authorities	Minor	Bedarra Unit Room 1
BI09-28	18/06/2009 10:25	Emergency medical attention - off site	Major	Royal Brisbane Hospital, Out Patients Department. Brisbane Queensland.
BI09-30	11/07/2009 9:55	Accident - To client, minor	Minor	BITA Centre
BI09-29	8/07/2009 6:15	Systems Failure	Major	BITA
BI09-31	31/07/2009 11:30	Transfer of client - To alternate place of detention [excluding hospital]	Minor	BITA
BI09-32	4/08/2009 4:28	Notification to State / Territory authorities	Minor	BITA Zone 1
BI09-33	5/08/2009 8:29	Removal - Aborted	Major	BITA
BI09-35	20/08/2009 10:30	Removal - Aborted	Major	Brisbane International Airport
BI09-36	23/08/2009 6:13	Notification to State / Territory authorities	Minor	Cleaners Store room Zone 1 Area 7

BI09-34	15/08/2009 5:37	Removal - Aborted	Major	DIAC interview rooms, BIA.
BI09-38	3/09/2009 8:40	Notification to State / Territory authorities	Minor	C Block common area.
BI09-37	24/08/2009 9:20	Accident - To staff, minor	Minor	BITA
BI09-47	26/10/2009 7:55	Systems Failure	Major	Brisbane Immigration Transit Accommodation,
BI09-48	1/11/2009 9:43	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	BITA Block B
BI09-46	25/10/2009 8:15	Removal - Aborted	Major	Brisbane International Airport
BI09-44	9/10/2009 8:02	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	BITA, block 'Carlisle', room C3
BI09-39	10/09/2009 10:55	Emergency medical attention - off site	Major	BITA
BI09-45	10/10/2009 8:00	Emergency medical attention - off site	Major	BITA
BI09-41	18/09/2009 8:00	Media - Approaches by media to staff / clients	Major	Brisbane Correctional Centre, Wacol
BI09-42	14/09/2009 12:00	Accident - To client, minor	Minor	BITA 100 Sugarmill Road Pinkenba Q
BI09-43	21/09/2009 5:10	Accident - To staff, minor	Minor	BITA - Volleyball Area
BI09-40	11/09/2009 11:25	Removal - Aborted	Major	Brisbane International Airport (BIA)
BI09-49	4/12/2009 2:08	Damage to facility - Serious, including fire	Critical	Skip bin adjacent to staff carpark.
BI09-50	9/12/2009 12:16	Self harm - Actual	Critical	C Block Room 1C bathroom
BI09-51	19/12/2009 1:15	Notification to State / Territory authorities	Minor	Bita Staff Kitchen
BI09-52	20/12/2009 4:34	Notification to State / Territory authorities	Minor	Visitor Toilet
GSL-Darwin				
DA09-36	1/09/2009 10:45	Damage to facility - Less serious	Minor	NIDC Gym(Recreation Room)
DA09-35	28/07/2009 8:30	Systems Failure	Major	The whole of NIDC

DA09-34	4/07/2009 5:50	Disturbance - Minor	Minor	South 1 Compound, NIDC
DA09-32	21/06/2009 1:30	Emergency medical attention - off site	Major	Darwin International Airport
DA09-33	28/06/2009 5:15	Systems Failure	Major	pedestrian gates NIDC
DA09-31	22/05/2009 3:05	Accident - To client, minor	Minor	Freds Pass reserve Darwin NT
DA09-29	11/04/2009 5:28	Systems Failure	Major	NIDC Building 8 Administration Offices and Reception
DA09-30	17/04/2009 8:10	Media - Presence at facility	Major	Defence base front gate
DA09-28	2/04/2009 11:04	Systems Failure	Major	NIDC
DA09-27	15/03/2009 7:06	Security keys unaccounted for or tampered with	Major	NIDC
DA09-26	13/03/2009 12:08	Systems Failure	Major	NIDC centre wide
DA09-25	10/02/2009 6:02	Systems Failure	Major	North sally port NIDC
DA09-24	1/02/2009 10:34	Assault - not occasioning bodily harm - Client on client	Minor	NIDC North 2 compound
DA09-2	3/01/2009 1:30	Disturbance - Minor	Minor	North 1 compound NIDC
DA09-3	5/01/2009 1:25	Damage to facility - Less serious	Minor	North One Compound/North One office
DA08-130	31/12/2008 11:53	Disturbance - Minor	Minor	North1 compound Leichardt block
DA08-131	31/12/2008 4:00	Damage to facility - Less serious	Minor	North 1 Cabana 2
DA09-1	2/01/2009 1:15	Assault - not occasioning bodily harm - Client on client	Minor	Centre for communicable disease Royal Darwin Hospital Darwin NT
DA08-128	21/12/2008 6:58	Disturbance - Minor	Minor	North 1 Leichardt accommodation roof
DA08-129	23/12/2008 9:40	Accident - To staff, minor	Minor	North One Compound Franklin D1

DA08-122	9/12/2008 9:36	Disturbance - Minor	Minor	North One Compound Franklin Block Alpha / Delta
DA08-123	10/12/2008 7:28	Disturbance - Minor	Minor	North 1 Franklin Block A Room 1
DA08-120	8/12/2008 12:44	Disturbance - Major	Major	Northern IDC, Franklin block
DA08-121	9/12/2008 7:38	Disturbance - Minor	Minor	North 1 compound
DA08-127	20/12/2008 6:46	Disturbance - Minor	Minor	North One Compound Accommodation roof.
DA08-126	16/12/2008 6:00	Disturbance - Minor	Minor	NIDC NORTH 1 COMPOUND
DA08-124	14/12/2008 10:17	Systems Failure	Major	NIDC
DA08-125	15/12/2008 3:12	Systems Failure	Major	External sallyport gate North1 compound
DA09-4	7/01/2009 2:30	Disturbance - Minor	Minor	North 1 compound NIDC
DA09-5	8/01/2009 6:27	Disturbance - Minor	Minor	North1 compound
DA09-6	8/01/2009 10:39	Disturbance - Minor	Minor	North 1 Compound
DA09-7	8/01/2009 11:30	Disturbance - Minor	Minor	North 1 Compound
DA09-8	11/01/2009 6:51	Disturbance - Minor	Minor	North 1 Liechardt accommodation.
DA09-9	11/01/2009 11:30	Systems Failure	Major	NIDC Darwin
DA09-10	12/01/2009 10:00	Systems Failure	Major	NIDC
DA09-11	12/01/2009 12:50	Accident - To client, minor	Minor	Northern IDC, November compound, common Cabana area.
DA09-12	12/01/2009 6:50	Accident - To client, minor	Minor	Outside mess facilities NIDC North One Compound

DA09-13	15/01/2009 3:04	Systems Failure	Major	all of NIDC Centre
DA09-14	16/01/2009 2:20	Abusive / Aggressive behaviour - by client	Minor	North 1 compound near North 1 medical
DA09-18	19/01/2009 8:16	Self harm - Threatened	Major	Interview rooms in North
DA09-17	19/01/2009 8:17	Use of force - By staff	Major	North interview room 1
DA09-16	18/01/2009 1:15	Disturbance - Minor	Minor	NIDC North 1 Compound, Franklin block
DA09-19	22/01/2009 3:45	Systems Failure	Major	NIDC facility, boundary fences
DA09-15	17/01/2009 3:45	Assault - not occasioning bodily harm - Client on staff	Minor	East Point Reserve, NIDC North Visits Room, NIDC North Cabana 2
DA09-20	22/01/2009 10:15	Self harm - Threatened	Major	Oscar Compound NIDC
DA09-23	30/01/2009 12:45	Food related	Minor	DNCA Kitchen
DA09-22	25/01/2009 8:49	Systems Failure	Major	NIDC (all areas)
DA09-21	24/01/2009 5:50	Systems Failure	Major	Reception Nidc
DA08-115	28/11/2008 10:04	Disturbance - Minor	Minor	Nightcliff Foreshore
DA08-114	26/11/2008 10:00	Abusive / Aggressive behaviour - by client	Minor	Northern IDC - November compound
DA08-118	4/12/2008 7:30	Abusive / Aggressive behaviour - by client	Minor	Northern IDC, November Compound
DA08-119	5/12/2008 12:25	Disturbance - Minor	Minor	November Compound, Northern IC
DA08-116	2/12/2008 7:50	Disturbance - Minor	Minor	Nirth 1 compound
DA08-117	2/12/2008 7:52	Systems Failure	Major	NIDC, All compounds
DA08-105	7/11/2008 9:56	Systems Failure	Major	NIDC Control
DA08-108	11/11/2008 6:18	Disturbance - Minor	Minor	Northern IDC building 8, ASO's Office
DA08-109	13/11/2008 8:10	Systems Failure	Major	Northern IDC



DA08-113	16/11/2008 11:17	Disturbance - Minor	Minor	NIDC North Sally Port
DA08-110	11/11/2008 12:00	Complaints - any known complaint about Minor incidents	Minor	Asti Motel
DA08-111	11/11/2008 7:35	Complaints - any known complaint about Minor incidents	Minor	ASTI Hotel
DA08-112	14/11/2008 10:26	Assault - allegation / suspicion - Client on staff	Major	North 1 compound Cabana 2 area
DA08-103	3/11/2008 6:50	Abusive / Aggressive behaviour - by client	Minor	Between North1 compound and Med/Sep compound
DA08-104	3/11/2008 10:00	Emergency medical attention - off site	Major	Asti . Blood tests were from the hospital
DA08-106	10/11/2008 7:00	Disturbance - Minor	Minor	NIDC North One
DA08-107	10/11/2008 8:47	Systems Failure	Major	NIDC Control
DA08-102	25/10/2008 11:29	Systems Failure	Major	Northern Immigration Detention Centre
DA08-101	25/10/2008 12:00	Systems Failure	Major	Northern IDC complete site
DA08-98	16/10/2008 12:03	Systems Failure	Major	Northern IDC complete site.
DA08-99	20/10/2008 11:55	Systems Failure	Major	Northern IDC facility
DA08-100	22/10/2008 11:57	Accident - To staff, minor	Minor	NIDC North 1 Compound Volley Ball Court
DA08-97	13/10/2008 3:05	Systems Failure	Major	NIDC
DA08-96	26/09/2008 6:00	Security keys unaccounted for or tampered with	Major	NIDC
DA08-94	11/09/2008 9:53	Systems Failure	Major	NIDC North Sally Port
DA08-95	12/09/2008 10:00	Accident - To staff, minor	Minor	NIDC Mess

DA08-92	1/04/2008 1:40	Disturbance - Minor	Minor	Room 79 ASTI hotel Darwin
DA08-93	6/09/2008 1:30	Accident - To staff, minor	Minor	near the steps on entry to the rec room in Med/Sep
DA08-91	29/07/2008 9:00	Accident - To staff, minor	Minor	North One Compound Cabana 2 Northern IDC
DA08-73	24/06/2008 5:09	Self harm - Attempted	Major	NIDC North One Compound Swan F1
DA08-74	24/06/2008 2:00	Prohibited article - other - found	Minor	Interview rooms
DA08-75	27/06/2008 2:10	Systems Failure	Major	NIDF Main gates
DA08-76	29/06/2008 11:03	Systems Failure	Major	NIDC all areas
DA08-77	30/06/2008 1:30	Damage to facility - Less serious	Minor	Cabana 2 North 1
DA08-79	3/07/2008 11:05	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Casuarina beach Darwin NT
DA08-81	7/07/2008 6:55	Disturbance - Minor	Minor	Outside North One Compound between the Medical Centre and outside the Main I
DA08-82	7/07/2008 6:26	Damage to facility - Less serious	Minor	North 1 Compound
DA08-83	8/07/2008 10:50	Use of force - By staff	Major	North #1 Compound
DA08-84	8/07/2008 4:40	Prohibited article - other - found	Minor	North One Compound room Swan E3
DA08-85	8/07/2008 11:40	Self harm - Threatened	Major	Oscar

DA08-80	3/07/2008 9:10	Accident - To staff, minor	Minor	North 1 Compound Cabana 2
DA08-78	2/07/2008 12:07	Self harm - Threatened	Major	North 1 compound control corner
DA08-89	23/07/2008 2:35	Systems Failure	Major	NIDC
DA08-90	24/07/2008 5:35	Systems Failure	Major	NIDC all electronic gates
DA08-86	17/07/2008 1:39	Damage to facility - Less serious	Minor	500 mtrs east of Bowen St Winnellie on Tiger Brennan Drive Darwin N.T.
DA08-87	19/07/2008 6:00	Systems Failure	Major	Control
DA08-88	21/07/2008 4:00	Self harm - Threatened	Major	Medical Building North 1
DA08-20	22/02/2008 6:27	Systems Failure	Major	NIDC
DA08-24	3/03/2008 12:40	Escape from an immigration detention facility (includes mass escape) - Attempted	Major	NIDC Zone 6 at the rear of the recreation/volley ball area adjacent to Tiger Brennan Drive
DA08-25	7/03/2008 9:02	Systems Failure	Major	NIDC Compounds
DA08-21	28/02/2008 2:30	Accident - To staff, minor	Minor	Caltex Service Station Karama Shopping Centre
DA08-22	29/02/2008 3:30	Systems Failure	Major	North Compounds and administrative buildings.
DA08-23	29/02/2008 3:00	Disturbance - Minor	Minor	NIDC North One compound
DA08-26	15/03/2008 1:00	Prohibited article - other - found	Minor	North 1 Compound - Accommodation Area
DA08-27	22/03/2008 11:15	Assault - allegation / suspicion - Client on client	Major	Room 80 ASTI Motel (Minors APOD) Darwin
DA08-28	1/04/2008 2:13	Security keys unaccounted for or tampered with	Major	Northern Immigration Detention Centre North One Compound
DA08-29	3/04/2008 8:57	Disturbance - Minor	Minor	North One Compound recreation area behind control
DA08-3	17/01/2008 1:57	Prohibited article - other - found	Minor	North One canteen
DA08-4	17/01/2008 9:20	Emergency medical attention - on site	Major	November compound, Leichard E2
DA08-5	18/01/2008 9:46	Notification to State / Territory authorities	Minor	NIDC
DA08-2	9/01/2008 11:00	Security keys unaccounted for or tampered with	Major	Reception

DA08-1	4/01/2008 9:07	Assault - not occasioning bodily harm - Client on client	Minor	North Accommodation Block Leichardt
DA08-8	21/01/2008 1:20	Disturbance - Minor	Minor	November compound, recreation room / canteen area
DA08-6	18/01/2008 3:00	Self harm - Threatened	Major	November compound, Franklin B2
DA08-7	19/01/2008 6:18	Accident - To staff, minor	Minor	GSL Van in Car Park at NIDC
DA08-19	18/02/2008 1:45	Damage to facility - Less serious	Minor	November compound common cabana area
DA08-16	13/02/2008 6:45	Accident - To client, minor	Minor	North One Mess
DA08-17	10/02/2008 9:31	Assault - not occasioning bodily harm - Client on staff	Minor	North 1 compound
DA08-18	15/02/2008 12:12	Accident - To staff, minor	Minor	Mike compound, Northern IDC
DA08-13	7/02/2008 9:30	Systems Failure	Major	Various part of the of the centre
DA08-15	9/02/2008 10:30	Removal - Aborted	Major	North 1 compound
DA08-14	12/02/2008 3:45	Removal - Aborted	Major	Darwin International Airport
DA08-12	5/02/2008 10:40	Assault - not occasioning bodily harm - Client on staff	Minor	GSL fleet vehicle
DA08-10	2/02/2008 10:10	Assault - occasioning actual bodily harm - Client on client	Major	North 1 outside laundry
DA08-11	3/02/2008 12:20	Abusive / Aggressive behaviour - by client	Minor	North 1 Compound Dining Room

DA08-9	21/01/2008 1:00	Self harm - Threatened	Major	NIDC
DA08-30	5/04/2008 9:06	Use of instruments of restraint	Minor	Darwin International Airport
DA08-31	5/04/2008 9:06	Use of force - By staff	Major	Darwin International Airport
DA08-32	7/04/2008 5:15	Media - Presence at facility	Major	Asti Motel
DA08-34	8/04/2008 11:20	Accident - To client, minor	Minor	NIDC Medical Separation
DA08-33	10/04/2008 8:35	Assault - occasioning actual bodily harm - Client on client	Major	Franklin Block Accommodation
DA08-35	19/04/2008 6:30	Prohibited article - other - found	Minor	Franklin B2 Accommodation Block - North 1 Compound.
DA08-38	24/04/2008 6:00	Accident - To client, minor	Minor	Client informed me he was playing soccer at the time
DA08-37	24/04/2008 1:17	Accident - To client, minor	Minor	North One compound
DA08-36	22/04/2008 6:50	Self harm - Attempted	Major	RDH Ward 4B room 5
DA08-41	6/05/2008 2:47	Damage to facility - Less serious	Minor	NIDC North One Compound Officer's Station
DA08-39	1/05/2008 4:30	Accident - To client, minor	Minor	APOD Asti Motel, Smith St darwin Room 83
DA08-40	3/05/2008 1:58	Disturbance - Minor	Minor	North1 compound near the detainee phone
DA08-43	24/04/2008 1:30	Notification to State / Territory authorities	Minor	Unkown
DA08-44	24/04/2008 2:10	Notification to State / Territory authorities	Minor	Un know
DA08-42	8/05/2008 4:42	Disturbance - Minor	Minor	Room C1 Franklin
DA08-45	8/05/2008 8:20	Assault - allegation / suspicion - Client on client	Major	Gym
DA08-48	15/05/2008 10:22	Abusive / Aggressive behaviour - by client	Minor	North 1 cabana
DA08-46	10/05/2008 1:30	Emergency medical attention - off site	Major	ASTI APOD Darwin
DA08-47	11/05/2008 8:59	Abusive / Aggressive behaviour - by client	Minor	North1 officers station
DA08-59	30/05/2008 6:03	Disturbance - Minor	Minor	Cabana 2 North 1 compound
DA08-58	29/05/2008 9:50	Abusive / Aggressive behaviour - by client	Minor	Cabana 2 area of North 1 Compound, Northern Immigration Detention Centre.
DA08-56	28/05/2008 10:20	Damage to facility - Less serious	Minor	North compound recreation room and cabana one.

DA08-57	28/05/2008 10:36	Damage to facility - Less serious	Minor	North compound swan f area wire fence
DA08-55	27/05/2008 11:11	Disturbance - Minor	Minor	North 1 Close Line
DA08-49	15/05/2008 11:48	Abusive / Aggressive behaviour - by client	Minor	North 1 recreation room
DA08-50	15/05/2008 9:50	Abusive / Aggressive behaviour - by client	Minor	NIDC North One Mess
DA08-53	18/05/2008 3:10	Abusive / Aggressive behaviour - by client	Minor	North 1 compound office
DA08-51	18/05/2008 10:16	Assault - not occasioning bodily harm - Client on staff	Minor	North 1 Mess Hall.
DA08-52	18/05/2008 10:43	Damage to facility - Less serious	Minor	North 1 compound.
DA08-54	21/05/2008 5:30	Theft [of non-client property] [eg Commonwealth, GSL, visitor or contractor property]	Minor	House #7 Darwin Royal Hospital grounds
DA08-64	9/06/2008 2:20	Disturbance - Minor	Minor	North 1 compound detainee phone area
DA08-63	8/06/2008 9:10	Disturbance - Minor	Minor	North one mess and cabana two
DA08-62	4/06/2008 5:15	Use of observation room / management support unit - Medical Over 24 hours	Major	Oscar Compound NIDC
DA08-61	3/06/2008 12:09	Assault - allegation / suspicion - Client on staff	Major	Mess/Interview area of North 1 Compound NIDC
DA08-60	3/06/2008 10:10	Disturbance - Minor	Minor	Recreation Room North One compound NIDC
DA08-70	19/06/2008 1:50	Emergency medical attention - off site	Major	North medical
DA08-69	18/06/2008 1:00	Voluntary starvation - Under 24 hours	Minor	NIDC North 1 Compound
DA08-72	24/06/2008 10:40	Self harm - Threatened	Major	NIDC Interview room

DA08-71	20/06/2008 8:10	Abusive / Aggressive behaviour - by client	Minor	North 1 Recreation Room
DA08-65	12/06/2008 3:53	Disturbance - Minor	Minor	NIDF Recreation Room
DA08-66	15/06/2008 9:55	Accident - To client, minor	Minor	Palmerston Indoor Soccer
DA08-67	15/06/2008 2:30	Systems Failure	Major	Control room operations
DA08-68	17/06/2008 10:24	Disturbance - Minor	Minor	NIDC North 1 compound
GSL-Sydney RH				
SY08-1	20/03/2008 3:35	Emergency medical attention - off site	Major	Hammondville Allcare Medical centre
SY08-2	11/08/2008 9:45	Emergency medical attention - off site	Major	SIRH
SY08-3	19/08/2008 2:15	Emergency medical attention - off site	Major	Refugee Review Tribunal
SY08-4	27/09/2008 4:50	Emergency medical attention - off site	Major	SIRH
SY08-5	9/10/2008 4:55	Emergency medical attention - off site	Major	Sydney South West Private Hosptial
SY08-6	30/11/2008 9:35	Assault - occasioning actual bodily harm - Client on client	Major	SIRH - House 8
SY08-7	23/12/2008 11:02	Emergency medical attention - off site	Major	SIRH
SY09-1	21/02/2009 11:30	Disturbance - Minor	Minor	Escort to Ryde for home visit
SY09-2	23/02/2009 7:45	Emergency medical attention - off site	Major	SIRH
SY09-3	24/02/2009 12:05	Abusive / Aggressive behaviour - by client	Minor	Residential Housing Complex
SY09-4	17/04/2009 4:10	Emergency medical attention - off site	Major	Unit 8, SIRH Complex.
SY09-5	5/05/2009 9:38	Disturbance - Minor	Minor	SIRH House 2 Rm 3
SY09-6	3/06/2009 6:32	Emergency medical attention - on site	Major	SIRH reception
SY09-7	29/06/2009 7:45	Media - Incident likely to attract media attention	Major	Property Office Westbridge Administration Building
SY09-9	24/08/2009 7:10	Disturbance - Minor	Minor	Unit 2 Residential Housing
SY09-10	28/08/2009 10:59	Systems Failure	Major	Back of House number one (1); SIRH.
SY09-8	20/08/2009 3:45	Emergency medical attention - off site	Major	Administration block, Sydney RH.
SY10-1	23/01/2010 1:45	Emergency medical attention - off site	Major	House #8 Sydney Immigration residentail Housing

SY10-2	24/01/2010 3:30	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Woolworths shopping complex Chester Hill NSW
SY10-3	30/01/2010 1:03	Emergency medical attention - off site	Major	Sydney Immigration Residential Housing, reception
SY09-12	1/11/2009 2:20	Emergency medical attention - off site	Major	House # 8
SY09-13	3/11/2009 5:50	Emergency medical attention - off site	Major	Liverpool Hospital
SY09-11	13/10/2009 7:25	Self harm - Actual	Critical	SIRH
GSL-Perth RH				
PR09-10	27/12/2009 3:07	Escape from an immigration detention facility (includes mass escape) - Successful	Critical	Eastern fence Perth IRH
PR09-9	12/10/2009 10:41	Media - Approaches by media to staff / clients	Major	Perth Residential Housing Centre 97-99 Kanowna Ave East Redcliffe WA
PR09-7	18/08/2009 2:30	Disturbance - Minor	Minor	PIRH Annex, 100 Kanowna Ave Redcliffe.
PR09-8	27/08/2009 7:45	Systems Failure	Major	Perth Immigration Residential Housing, 97-99 Kanowna Ave East Redcliffe WA 61
PR09-5	16/07/2009 10:30	Media - Presence at facility	Major	Perth IRH 97-99 Kanowna Avenue East Redcliffe WA 6104
PR09-6	22/07/2009 1:17	Media - Presence at facility	Major	Perth Immigration Residential Housing
PR09-4	3/05/2009 10:30	Assault - allegation / suspicion - Client on staff	Major	Perth Residential Housing
PR09-3	30/04/2009 3:26	Media - Presence at facility	Major	Perth IRH
PR09-1	1/02/2009 4:00	Disturbance - Minor	Minor	Immigration residential housing/Front gate
PR09-2	17/03/2009 12:00	Damage to facility - Less serious	Minor	House 1.stove top.
PR08-5	21/10/2008 11:41	Systems Failure	Major	Residential Housing -surrounding area
PR08-1	2/03/2008 9:15	Emergency medical attention - off site	Major	Informed in the Multi Purpose Recreation room.
PR08-3	6/06/2008 2:38	Notification to State / Territory authorities	Minor	Perth Immigration Housing car park
PR08-4	11/06/2008 10:00	Systems Failure	Major	Immigration residential housing
PR08-2	30/04/2008 2:00	Systems Failure	Major	Perth IRH
GSL-MITA				
MI08-4	27/11/2008 2:21	Emergency medical attention - off site	Major	Melbourne Immigration Transit Accommodation
MI08-2	18/11/2008 8:50	Removal - Aborted	Major	Melbourne International Airport
MI08-3	19/11/2008 4:35	Removal - Aborted	Major	Melbourne International Airport
MI09-3	22/01/2009 12:43	Systems Failure	Major	Melbourne Immigration Transit Accommodation



MI09-1	21/01/2009 4:23	Escape from an immigration detention facility (includes mass escape) - Attempted	Major	MITA centre
MI08-1	19/07/2008 10:40	Emergency medical attention - on site	Major	MITA
MI09-9	13/03/2009 9:30	Emergency medical attention - off site	Major	MITA client kitchen
MI09-8	12/03/2009 1:40	Notification to State / Territory authorities	Minor	Client Loungeroom 1
MI09-7	12/03/2009 1:10	Emergency medical attention - off site	Major	MIDC Visits area
MI09-6	3/03/2009 6:00	Systems Failure	Major	MITA
MI09-4	9/02/2009 3:50	Notification to State / Territory authorities	Minor	MITA
MI09-5	15/02/2009 3:50	Systems Failure	Major	Melbourne Immigration Transit Accommodation
MI09-12	6/05/2009 2:55	Emergency medical attention - off site	Major	MITA
MI09-11	24/04/2009 6:57	Notification to State / Territory authorities	Minor	Maygar Annex
MI09-15	3/09/2009 10:20	Media - Approaches by media to staff / clients	Major	MITA office
MI09-16	3/09/2009 9:20	Public health risk - Less serious	Minor	MITA
MI09-14	22/06/2009 3:00	Emergency medical attention - off site	Major	MITA
MI09-13	27/05/2009 12:10	Notification to State / Territory authorities	Minor	Main kitchen
MI09-17	21/12/2009 9:45	Accident - To client, minor	Minor	Volleyball court
MI09-18	22/12/2009 11:55	Media - Presence at facility	Major	MITA
MI10-1	26/01/2010 10:00	Accident - To staff, minor	Minor	South Yard - Grassed Area
GSL-SA Detent Ops				
SA10-1	20/01/2010 11:30	Escape from alternative place of detention - Successful	Critical	41 Britton St, West Richmond, SA
SA10-2	22/01/2010 12:05	Media - Presence at facility	Major	41/41A Britton St West Richmond Adelaide
SA09-12	21/12/2009 6:30	Disturbance - Minor	Minor	41 Britton Street, West Richmond
SA09-11	17/12/2009 5:25	Media - Presence at facility	Major	41a Britton st
SA09-9	10/09/2009 9:20	Abusive / Aggressive behaviour - by client	Minor	Incident at the Quest on Wakefield Apartments, current operation APOD site
SA09-10	10/09/2009 9:20	Abusive / Aggressive behaviour - by client	Minor	Incident at the Quest on Wakefield Apartments, current operation APOD site
SA09-6	6/06/2009 3:00	Use of instruments of restraint	Minor	Adelaide International Airport - DIAC Office

SA09-8	9/09/2009 2:00	Use of force - By staff	Major	Incident at the Quest on Wakefield Apartments, current operation APOD site
SA09-4	28/04/2009 12:26	Use of force - By staff	Major	41 britton St accomodation room 1
SA09-3	22/04/2009 10:55	Emergency medical attention - off site	Major	41A Britton Street, West Richmond SA
SA09-5	5/05/2009 1:45	Escape from alternative place of detention - Attempted	Major	41 A Britton Street
SA09-1	15/02/2009 1:20	Self harm - Attempted	Major	Royal Adelaide Hospital.
SA09-2	22/03/2009 10:00	Damage to facility - Less serious	Minor	41A Britton Street, Officers Station (Control Room)
SA08-2	25/06/2008 7:00	Voluntary starvation - Over 24 hours	Major	41a Britton Street - Escort to MIDC
SA08-1	25/06/2008 1:00	Voluntary starvation - Under 24 hours	Minor	41a Britton Street, Adelaide APOD
SA08-3	3/09/2008 6:29	Accident - To staff, minor	Minor	Adelaide International Airport
SA08-4	17/12/2008 3:15	Prohibited article - Prohibited substance, suspected	Major	Port Adelaide Police Station, South Australia
SA08-5	18/12/2008 6:40	Use of instruments of restraint	Minor	Arkaba Court motel Room 39 and following escort form Adelaide to MIDC
GSL-North West Pt				
XI08-1	25/12/2008 10:00	Assault - allegation / suspicion - Client on client	Major	North west Point, Green Block 1 A day area
XI09-4	20/01/2009 2:20	Accident - To staff, minor	Minor	Gold one compound entry area
XI09-5	17/01/2009 4:05	Disturbance - Minor	Minor	Gold 1 compound
XI09-6	24/01/2009 2:10	Emergency medical attention - on site	Major	Green 2

XI09-7	26/01/2009 7:07	Accident - To client, minor	Minor	Gold 2
XI09-8	26/01/2009 2:00	Complaints - any known complaint about Minor incidents	Minor	Gold 1 Compound Alpha Block
XI09-9	27/01/2009 9:50	Emergency medical attention - off site	Major	Gold 2 Compound
XI09-3	16/01/2009 4:55	Disturbance - Minor	Minor	Gym Education area
XI09-1	9/01/2009 5:21	Systems Failure	Major	Northwest Point IDC
XI09-2	10/01/2009 7:00	Emergency medical attention - off site	Major	North West Point Gold 1 Compound
XI09-24	27/03/2009 1:45	Accident - To client, minor	Minor	Gym at NWP
XI09-22	16/03/2009 8:15	Accident - To client, minor	Minor	NWP GOLD 1-2 back escort area
XI09-23	19/03/2009 1:30	Assault - allegation / suspicion - Client on client	Major	Education 2 internet
XI09-19	3/03/2009 9:00	Security keys unaccounted for or tampered with	Major	North West Point, Christmas Island.
XI09-18	26/02/2009 1:45	Systems Failure	Major	North west Point Immigration Detention Facility
XI09-21	12/03/2009 12:15	Damage to facility - Less serious	Minor	Centre vehicle access lock, external bifold gate.
XI09-20	9/03/2009 3:33	Systems Failure	Major	North West Point Facility
XI09-14	12/02/2009 1:05	Emergency medical attention - off site	Major	Gold 1 compound NWP
XI09-15	14/02/2009 6:10	Emergency medical attention - off site	Major	NWP Medical
XI09-16	20/02/2009 7:15	Security keys unaccounted for or tampered with	Major	NWP admin key press
XI09-17	21/02/2009 9:00	Assault - not occasioning bodily harm - Client on client	Minor	NWP Gold 1 compound
XI09-13	10/02/2009 1:22	Emergency medical attention - off site	Major	Medical Centre

XI09-10	28/01/2009 3:20	Emergency medical attention - off site	Major	NWPIDC Medical
XI09-11	2/02/2009 2:00	Emergency medical attention - off site	Major	Medical Centre
XI09-12	2/02/2009 1:18	Assault - allegation / suspicion - Other [eg. visitor]	Major	Gold 2 Accommodation area - Block C upper floor kitchenette common area
XI09-40	3/05/2009 11:30	Accident - To staff, minor	Minor	Rear of property going in to the green Heart area
XI09-41	5/05/2009 7:30	Emergency medical attention - off site	Major	Green heart soccer field
XI09-42	8/05/2009 10:02	Emergency medical attention - on site	Major	Green Heart behind the tennis court
XI09-38	30/04/2009 8:15	Disturbance - Minor	Minor	White One Compound NWP
XI09-39	1/05/2009 12:35	Accident - To staff, minor	Minor	internal road between KSL & Utilities
XI09-37	23/04/2009 9:30	Assault - allegation / suspicion - Staff on client	Major	North West Point in the Gym
XI09-34	20/04/2009 5:52	Media - Presence at facility	Major	Car Park Area Christmas Island North West Point Detention Centre
XI09-35	21/04/2009 6:25	Media - Presence at facility	Major	The road to the Dales, that runs past the centre in a raised position and the car pa
XI09-36	21/04/2009 3:12	Media - Presence at facility	Major	Dales road
XI09-32	17/04/2009 12:09	Self harm - Actual	Critical	N.W.P Blue2 Compound Client Room block A Room 3
XI09-28	13/04/2009 10:00	Emergency medical attention - off site	Major	Norht West Point medical centre
XI09-29	13/04/2009 1:00	Emergency medical attention - off site	Major	Christmas Island Hospital
XI09-30	14/04/2009 1:10	Self harm - Threatened	Major	Gold 1 compound
XI09-31	13/04/2009 1:00	Emergency medical attention - off site	Major	Christmas island Hospital
XI09-33	17/04/2009 9:41	Emergency medical attention - off site	Major	White 2 Compound Block C Christmas Island
XI09-25	3/04/2009 2:55	Assault - allegation / suspicion - Client on staff	Major	Gateway to education 2 from walkway
XI09-26	10/04/2009 7:45	Disturbance - Minor	Minor	Green 1 Compound B Block North West Point
XI09-27	11/04/2009 12:01	Emergency medical attention - off site	Major	White 1 compound
XI09-85	6/09/2009 8:20	Systems Failure	Major	Control Room
XI09-84	4/09/2009 11:30	Emergency medical attention - off site	Major	Medical Unit North West Point
XI09-82	27/08/2009 9:00	Emergency medical attention - on site	Major	White Two Compound
XI09-81	25/08/2009 2:45	Accident - To staff, minor	Minor	NWP Recreation Building
XI09-83	1/09/2009 2:15	Emergency medical attention - on site	Major	Nothr West Point recreation building

XI09-79	19/08/2009 1:30	Emergency medical attention - on site	Major	Gold One compound North West Point Christmas Island
XI09-77	17/08/2009 1:35	Emergency medical attention - off site	Major	North West Pt
XI09-78	17/08/2009 10:45	Accident - To client, minor	Minor	NWP Gym
XI09-75	15/08/2009 4:30	Media - Incident likely to attract media attention	Major	Christmas Island Hospital
XI09-76	16/08/2009 10:12	Media - Incident likely to attract media attention	Major	Christmas Island Catholic Church
XI09-74	8/08/2009 3:04	Assault - allegation / suspicion - Client on client	Major	Green Heart (Cricket pitch)
XI09-73	9/08/2009 10:08	Notification by State / Territory authorities	Minor	Blue 1 Officer Station
XI09-72	5/08/2009 1:00	Accident - To staff, minor	Minor	Green Heart cricket ground
XI09-65	21/07/2009 2:30	Damage to facility - Less serious	Minor	Near internal sallyport gate
XI09-66	23/07/2009 11:55	Assault - occasioning actual bodily harm - Client on client	Major	Green 2 compound telephone area
XI09-69	27/07/2009 7:15	Accident - To staff, minor	Minor	Property
XI09-68	25/07/2009 4:59	Emergency medical attention - on site	Major	Gold 2 Compound North West Point Christmas Island
XI09-67	24/07/2009 6:30	Emergency medical attention - off site	Major	Medical Centre North West point Christmas Island
XI09-70	28/07/2009 2:30	Disturbance - Minor	Minor	Recreation area - Gym
XI09-71	28/07/2009 7:30	Emergency medical attention - off site	Major	Green heart Soccer pitch North West Point Christmas Island.

XI09-62	14/07/2009 5:50	Disturbance - Minor	Minor	Green 2 Compound
XI09-64	20/07/2009 10:20	Emergency medical attention - off site	Major	Green Heart soccer pitch North West Point Christmas Island
XI09-63	16/07/2009 9:10	Emergency medical attention - on site	Major	NWP, Green 1 , room GN1A.01
XI09-61	8/07/2009 5:54	Abusive / Aggressive behaviour - by client	Minor	Green 1 Compound - A Block
XI09-60	7/07/2009 2:35	Emergency medical attention - on site	Major	North West Point Gym
XI09-59	3/07/2009 10:30	Emergency medical attention - on site	Major	Gold 2 compound
XI09-54	31/05/2009 10:05	Voluntary starvation - Over 24 hours	Major	Gold 1 Compound Block A-05
XI09-55	3/06/2009 12:45	Voluntary starvation - Under 24 hours	Minor	Blue 2 compound
XI09-56	10/06/2009 11:40	Self harm - Threatened	Major	Visits Centre
XI09-57	10/06/2009 12:30	Self harm - Threatened	Major	Interview Rooms
XI09-58	27/06/2009 7:50	Accident - To client, minor	Minor	Green heart soccer pitch North West point Christmas Island
XI09-53	30/05/2009 11:10	Voluntary starvation - Under 24 hours	Minor	Gold 1 Compound, eating area
XI09-52	21/05/2009 12:00	Emergency medical attention - off site	Major	Medical Centre
XI09-47	15/05/2009 7:37	Assault - occasioning actual bodily harm - Client on client	Major	Breeze way gym Area .
XI09-48	16/05/2009 5:19	Emergency medical attention - off site	Major	NWP Medical centre
XI09-49	16/05/2009 5:19	Emergency medical attention - off site	Major	NWP Medical centre
XI09-50	17/05/2009 9:45	Emergency medical attention - off site	Major	On site IHMS clinic
XI09-51	17/05/2009 2:00	Sexual Harrassment - Allegations or Reasonable Suspicion of	Critical	Green Heart
XI09-45	13/05/2009 8:15	Systems Failure	Major	All of North West Point

XI09-43	11/05/2009 7:10	Emergency medical attention - on site	Major	Medical door way entrance
XI09-44	11/05/2009 5:15	Accident - To staff, minor	Minor	Administration Building NWP level 2 stairs.
XI09-87	10/09/2009 9:30	Emergency medical attention - off site	Major	Medical Centre North west Point.
XI09-88	10/09/2009 3:00	Emergency medical attention - off site	Major	Medical Centre NWP
XI09-89	10/09/2009 1:50	Emergency medical attention - off site	Major	Medical Centre
XI09-86	9/09/2009 3:30	Emergency medical attention - off site	Major	Medical Centre North West Point
XI09-94	23/09/2009 7:50	Emergency medical attention - on site	Major	White one compound grass area
XI09-91	19/09/2009 9:50	Prohibited article - other - found	Minor	Laundry, White One Compound.
XI09-90	13/09/2009 3:00	Accident - To staff, minor	Minor	North West Point Gym
XI09-95	27/09/2009 2:00	Accident - To staff, minor	Minor	NWP Gym
XI09-92	21/09/2009 8:30	Emergency medical attention - off site	Major	Gold 2 Compound North West Point Christmas Island
XI09-93	21/09/2009 9:00	Emergency medical attention - off site	Major	White 1 Compound North West point Christmas Island

Incident Number	Incident Type	Level	Occurred On	Location	Informed By
1-2PQQH5	Abusive/Aggressive Behaviour	Minor	3/10/2009 17:05	Christmas Island	Service Provider Staff
1-2OGQKD	Assault - Minor	Major	23/10/2009 13:00	Christmas Island	External Source
1-2OA433	Theft	Minor	24/10/2009 23:00	Christmas Island	Service Provider Staff
1-2QR9FR	Escape	Critical	27/10/2009 19:10	Perth IDC	Service Provider Staff
1-2PQQHC	Self Harm - Threatened	Major	30/10/2009 9:20	North West Point Immigration Facility	Service Provider Staff
1-2P43C9	Self Harm - Actual	Critical	30/10/2009 13:00	Perth IDC	Service Provider Staff
1-2PDPSN	Escape - Attempted	Major	1/11/2009 3:10	Perth IDC	Service Provider Staff
1-2PDPVF	Self Harm - Actual	Critical	1/11/2009 9:30	Perth IDC	Service Provider Staff
1-2PK97X	Escape	Critical	1/11/2009 9:43	Brisbane ITA	Service Provider Staff
1-2RG4E3	Assault - Minor	Major	3/11/2009 2:00	Christmas Island	External Source
1-2Q68TF	Self Harm - Actual	Critical	6/11/2009 12:00	Perth IDC	Service Provider Staff
1-2Q68TH	Escape	Critical	6/11/2009 12:30	Perth IDC	Service Provider Staff
1-2RG4DT	Abusive/Aggressive Behaviour	Minor	10/11/2009 23:25	Christmas Island	Service Provider Staff
1-2RG4E2	Disturbance - Minor	Minor	13/11/2009 18:00	North West Point Immigration Facility	Service Provider Staff
1-2RG4EW	Abusive/Aggressive Behaviour	Minor	13/11/2009 18:29	North West Point Immigration Facility	Service Provider Staff
1-2RITXH	Escape - Attempted	Major	13/11/2009 21:15	Perth IDC	Service Provider Staff
1-2RIUAL	Disturbance - Minor	Minor	14/11/2009 11:25	Villawood IDC	Service Provider Staff
1-2RIUBN	Abusive/Aggressive Behaviour	Minor	15/11/2009 23:00	North West Point Immigration Facility	Service Provider Staff
1-2S9S9H	Visitor-Other refused	Minor	16/11/2009 14:05	Perth IDC	Service Provider Staff
1-2RIUCY	Contraband found	Minor	16/11/2009 16:00	North West Point Immigration Facility	Service Provider Staff
1-2RIU6K	Removal - Aborted	Major	16/11/2009 16:10	Perth IDC	Service Provider Staff
1-2RIUCH	Failure - IT Systems	Minor	16/11/2009 23:15	Northern IDC	Service Provider Staff
1-2RX3NX	Self Harm - Actual	Critical	17/11/2009 16:40	Villawood IDC	Service Provider Staff
1-2RX3V6	Self Harm - Actual	Critical	17/11/2009 17:55	Maribyrnong IDC	Service Provider Staff
1-2RX3T9	Voluntary starvation (>24 hrs)	Major	17/11/2009 18:05	Maribyrnong IDC	Service Provider Staff
1-2RX42D	Accident/Injury - Serious	Critical	17/11/2009 19:45	Christmas Island	Service Provider Staff
1-2RX49V	Use of Observation Rm > 24 hrs	Major	18/11/2009 1:53	Villawood IDC	Service Provider Staff
1-2RX4AZ	Damage - Minor	Minor	18/11/2009 13:55	Villawood IDC	Service Provider Staff
1-2S9RNH	Self Harm - Threatened	Major	19/11/2009 13:00	Maribyrnong IDC	Subcontractor
1-2S9SAU	Accident/Injury - Serious	Critical	19/11/2009 20:20	Christmas Island	Service Provider Staff
1-2S9SAJ	Accident/Injury - Serious	Critical	19/11/2009 20:35	Christmas Island	Service Provider Staff
1-2S9S9Z	Transfer to APOD	Minor	19/11/2009 21:00	Villawood IDC	Service Provider Staff
1-2S9SBD	Removal - Aborted	Major	20/11/2009 7:10	Perth IDC	DIAC Staff
1-2SQC4L	Disturbance - Minor	Minor	20/11/2009 20:40	Villawood IDC	DIAC Staff
1-2SQC4T	Accident/Injury - Serious	Critical	20/11/2009 22:00	Maribyrnong IDC	Service Provider Staff



1-2SQCAN	Accident/Injury - Serious	Critical	21/11/2009 12:50	Perth IDC	Client
1-2SOSJ2	Disturbance - Major	Major	21/11/2009 16:25	North West Point Immigration Facility	Service Provider Staff
1-2SOSIL	Disturbance - Major	Major	21/11/2009 20:50	North West Point Immigration Facility	Service Provider Staff
1-2SPH9H	Notification by Welfare Auth	Major	22/11/2009 13:00	Maribyrnong IDC	Other
1-2SQC2L	Media - Incident of interest	Major	22/11/2009 20:30	Perth IDC	Service Provider Staff
1-2SQCAH	Contraband found	Minor	23/11/2009 14:23	Maribyrnong IDC	Client
1-2TB9XR	Contraband found	Minor	24/11/2009 17:05	Maribyrnong IDC	DIAC Staff
1-2SY043	Damage - Minor	Minor	25/11/2009 13:00	Villawood IDC	Service Provider Staff
1-2TB9BJ	Accident/Injury - Serious	Critical	25/11/2009 19:30	Maribyrnong IDC	Service Provider Staff
1-2TB9NT	Damage - Minor	Minor	26/11/2009 11:00	Perth IDC	Service Provider Staff
1-2TB9HT	Disturbance - Minor	Minor	26/11/2009 12:00	Berrimah Accommodation Facility	Service Provider Staff
1-2TB9ZJ	Damage - Minor	Minor	28/11/2009 9:50	Maribyrnong IDC	Service Provider Staff
1-2TXMUZ	Accident/Injury - Serious	Critical	28/11/2009 21:05	Villawood IDC	Service Provider Staff
1-2UMYAD	Abusive/Aggressive Behaviour	Minor	29/11/2009 12:30	Villawood IDC	Service Provider Staff
1-2UEIUH	Disturbance - Minor	Minor	1/12/2009 18:10	Perth IDC	Service Provider Staff
1-2UMYBH	Abusive/Aggressive Behaviour	Minor	2/12/2009 13:10	Villawood IDC	Service Provider Staff
1-2UEIYD	Use of Force	Major	2/12/2009 15:50	Villawood IDC	Service Provider Staff
1-2UEIY3	Visitor-Other refused	Minor	2/12/2009 16:30	Villawood IDC	Service Provider Staff
1-2UMYIF	Disturbance - Minor	Minor	3/12/2009 11:05	Villawood IDC	Service Provider Staff
1-2UMYCV	Escape - Attempted	Major	3/12/2009 18:40	Villawood IDC	Service Provider Staff
1-2UMYET	Disturbance - Minor	Minor	4/12/2009 0:40	Villawood IDC	Service Provider Staff
1-2UYJ1V	Damage - Minor	Minor	4/12/2009 8:00	Maribyrnong IDC	Service Provider Staff
1-2UYIYX	Voluntary starvation (>24 hrs)	Major	4/12/2009 16:20	Villawood IDC	Service Provider Staff
1-2UMYO1	Voluntary starvation (<24 hrs)	Minor	4/12/2009 16:20	Villawood IDC	Service Provider Staff
1-2UYJ1F	Voluntary starvation (>24 hrs)	Major	4/12/2009 17:30	Maribyrnong IDC	Client
1-2UYJ25	Voluntary starvation (>24 hrs)	Major	5/12/2009 17:30	Maribyrnong IDC	Service Provider Staff
1-2V8DUH	Abusive/Aggressive Behaviour	Minor	7/12/2009 12:05	Villawood IDC	Service Provider Staff
1-2UYJC9	Damage - Minor	Minor	7/12/2009 12:05	Villawood IDC	Service Provider Staff
1-2V8E5B	Contraband found	Minor	7/12/2009 15:15	Villawood IDC	Client
1-2V8DZL	Disturbance - Minor	Minor	7/12/2009 18:25	Perth IDC	Service Provider Staff
1-2V8E5L	Assault - Minor	Major	7/12/2009 19:30	North West Point Immigration Facility	Service Provider Staff
1-2VPU2L	Contraband found	Minor	9/12/2009 13:35	Villawood IDC	Service Provider Staff
1-2VPU9O	Media - Unauthorised presence	Critical	9/12/2009 18:00	Maribyrnong IDC	Service Provider Staff
1-2YKP4N	Voluntary starvation (<24 hrs)	Minor	10/12/2009 10:00	Perth IDC	Service Provider Staff
1-2VPUFP	Failure - IT Systems	Minor	10/12/2009 14:15	Villawood IDC	Service Provider Staff
1-2W9U53	Visitor-Other refused	Minor	11/12/2009 12:30	Perth IDC	Service Provider Staff

1-2WML2R	Disturbance - Minor	Minor	12/12/2009 14:45	Perth IDC	Service Provider Staff
1-2X8CBP	Abusive/Aggressive Behaviour	Minor	12/12/2009 22:00	Christmas Island	External Source
1-2WV8U3	Transfer to APOD	Minor	13/12/2009 13:00	Villawood IDC	Service Provider Staff
1-2WV8NF	Self Harm - Threatened	Major	14/12/2009 1:00	Northern IDC	Service Provider Staff
1-2WZXX1	Contamination/Infection	Major	14/12/2009 14:06	Villawood IDC	Service Provider Staff
1-2WV9BD	Transfer to APOD	Minor	14/12/2009 20:30	Villawood IDC	Service Provider Staff
1-2WZXXN	Abusive/Aggressive Behaviour	Minor	15/12/2009 10:15	Villawood IDC	Service Provider Staff
1-2WZXZ0	Failure - IT Systems	Minor	15/12/2009 12:00	Villawood IDC	Service Provider Staff
1-2X8C9R	Abusive/Aggressive Behaviour	Minor	15/12/2009 17:50	Maribyrnong IDC	Service Provider Staff
1-2X8C6Z	Assault - Minor	Major	15/12/2009 17:50	Christmas Island	Service Provider Staff
1-2X8C7T	Accident/Injury - Serious	Critical	15/12/2009 22:00	Christmas Island	Service Provider Staff
1-2X8C3N	Accident/Injury - Serious	Critical	16/12/2009 1:30	North West Point Immigration Facility	Service Provider Staff
1-2X8CAH	Accident/Injury - Serious	Critical	16/12/2009 16:15	Maribyrnong IDC	Subcontractor
1-2X8CFV	Accident/Injury - Serious	Critical	16/12/2009 21:57	Villawood IDC	Service Provider Staff
1-2XHGJT	Removal - Aborted	Major	17/12/2009 18:20	Northern IDC	Service Provider Staff
1-2XM531	Weapon - Client in possession	Major	18/12/2009 9:00	Northern IDC	Service Provider Staff
1-2XM5EF	Abusive/Aggressive Behaviour	Minor	18/12/2009 11:45	Northern IDC	DIAC Staff
1-2XM5HH	Voluntary starvation (<24 hrs)	Minor	18/12/2009 16:45	Maribyrnong IDC	Service Provider Staff
1-2XSGTD	Voluntary starvation (>24 hrs)	Major	19/12/2009 17:24	Maribyrnong IDC	Service Provider Staff
1-2XSGX9	Abusive/Aggressive Behaviour	Minor	19/12/2009 18:20	Villawood IDC	Service Provider Staff
1-2XSH2T	Property - Missing	Minor	20/12/2009 15:00	Villawood IDC	Service Provider Staff
1-2YEL05	Voluntary starvation (<24 hrs)	Minor	21/12/2009 16:00	Christmas Island	Client
1-3K4ROZ	Escape	Critical	22/12/2009 9:50	Maribyrnong IDC	Service Provider Staff
1-2YKP0H	Failure - Security System	Major	22/12/2009 12:00	Villawood IDC	Service Provider Staff
1-2YKOZL	Failure - Security System	Major	22/12/2009 12:00	Villawood IDC	Service Provider Staff
1-2YKPFF	Voluntary starvation (>24 hrs)	Major	22/12/2009 19:31	Christmas Island	Service Provider Staff
1-2YRVEX	Self Harm - Threatened	Major	22/12/2009 22:08	North West Point Immigration Facility	Service Provider Staff
1-2YGRRP	Contraband found	Minor	23/12/2009 8:20	Maribyrnong IDC	Service Provider Staff
1-2YKOUD	Self Harm - Threatened	Major	23/12/2009 16:00	Maribyrnong IDC	Service Provider Staff
1-2YKP5Z	Accident/Injury - Serious	Critical	23/12/2009 20:20	Villawood IDC	Service Provider Staff
1-2YKP6T	Damage - Minor	Minor	23/12/2009 22:15	Villawood IDC	Service Provider Staff
1-2YKP71	Damage - Minor	Minor	24/12/2009 0:20	Villawood IDC	Service Provider Staff
1-2YKP78	Self Harm - Actual	Critical	24/12/2009 1:40	Villawood IDC	Service Provider Staff
1-2YKP7M	Assault - Not OBH	Minor	24/12/2009 1:55	Villawood IDC	Service Provider Staff
1-2YRVLV	Damage - Minor	Minor	24/12/2009 2:20	Villawood IDC	Service Provider Staff
1-2YKP7F	Contraband found	Minor	24/12/2009 3:45	Villawood IDC	Service Provider Staff

1-2YKPHD	Contraband found	Minor	24/12/2009 13:15	Villawood IDC	DIAC Staff
1-2YRVD1	Voluntary Starvation - End of	Minor	24/12/2009 14:00	Christmas Island	Service Provider Staff
1-2YRVYX	Voluntary starvation (<24 hrs)	Minor	24/12/2009 15:45	Maribyrnong IDC	Service Provider Staff
1-2YRVO3	Accident/Injury - Serious	Critical	25/12/2009 12:30	North West Point Immigration Facility	Service Provider Staff
1-2YRVZ1	Voluntary starvation (>24 hrs)	Major	25/12/2009 15:45	Maribyrnong IDC	Service Provider Staff
1-2YRVMJ	Escape - Attempted	Major	26/12/2009 4:40	Maribyrnong IDC	Service Provider Staff
1-2YRW0B	Accident/Injury - Serious	Critical	27/12/2009 18:10	Villawood IDC	Service Provider Staff
1-2YRW1G	Contraband found	Minor	27/12/2009 18:55	Villawood IDC	Service Provider Staff
1-2YR63	Accident/Injury - Serious	Critical	28/12/2009 11:45	Northern IDC	Service Provider Staff
1-2YRGX	Accident/Injury - Serious	Critical	28/12/2009 14:10	North West Point Immigration Facility	Service Provider Staff
1-2YR53	Damage - Minor	Minor	28/12/2009 14:35	Maribyrnong IDC	Service Provider Staff
1-2YRDL	Assault - Minor	Major	28/12/2009 17:30	North West Point Immigration Facility	Service Provider Staff
1-2YR8D	Contraband found	Minor	28/12/2009 19:52	Maribyrnong IDC	Service Provider Staff
1-2YRDT	Failure - IT Systems	Minor	28/12/2009 22:30	North West Point Immigration Facility	Service Provider Staff
1-2ZNP5L	Self Harm - Threatened	Major	31/12/2009 8:35	North West Point Immigration Facility	Service Provider Staff
1-2ZABWV	Abusive/Aggressive Behaviour	Minor	31/12/2009 11:00	Villawood IDC	Service Provider Staff
1-2ZABXF	Disturbance - Minor	Minor	31/12/2009 15:00	Villawood IDC	Service Provider Staff
1-2ZABVH	Accident/Injury - Serious	Critical	31/12/2009 16:25	North West Point Immigration Facility	Service Provider Staff
1-2ZAC39	Assault - Minor	Major	31/12/2009 17:50	Christmas Island	Service Provider Staff
1-2ZAC59	Failure - IT Systems	Minor	1/01/2010 12:45	Villawood IDC	Service Provider Staff
1-2ZAC7B	Failure - IT Systems	Minor	1/01/2010 17:30	Villawood IDC	Service Provider Staff
1-2ZNPCM	Self Harm - Threatened	Major	3/01/2010 1:15	North West Point Immigration Facility	Service Provider Staff
1-2ZNP6Z	Contraband found	Minor	3/01/2010 10:15	Maribyrnong IDC	Service Provider Staff
1-2ZHCH3	Disturbance - Minor	Minor	3/01/2010 22:00	Christmas Island	Service Provider Staff
1-2ZNP3	Abusive/Aggressive Behaviour	Minor	4/01/2010 11:45	Villawood IDC	Service Provider Staff
1-2ZNEH	Accident/Injury - Serious	Critical	4/01/2010 13:00	Villawood IDC	Service Provider Staff
1-2ZNP9	Use of Force	Major	4/01/2010 18:40	Maribyrnong IDC	Service Provider Staff
1-2ZZ1HV	Disturbance - Minor	Minor	5/01/2010 17:20	North West Point Immigration Facility	Service Provider Staff
1-2ZZ1RV	Assault - Not OBH	Minor	6/01/2010 12:50	Villawood IDC	Service Provider Staff
1-2ZZ1Q8	Assault - Serious	Critical	6/01/2010 17:20	Maribyrnong IDC	Service Provider Staff
1-30P1Z	Failure - IT Systems	Minor	6/01/2010 19:04	Villawood IDC	Service Provider Staff
1-30P0TW	Contraband found	Minor	7/01/2010 11:06	Maribyrnong IDC	Service Provider Staff
1-30P0RL	Abusive/Aggressive Behaviour	Minor	7/01/2010 12:30	Villawood IDC	Service Provider Staff
1-30P0KA	Contraband found	Minor	7/01/2010 12:30	Maribyrnong IDC	Subcontractor
1-339FG5	Contraband found	Minor	7/01/2010 13:30	Maribyrnong IDC	Service Provider Staff
1-30P0SQ	Self Harm - Threatened	Major	7/01/2010 14:15	Maribyrnong IDC	Subcontractor

1-30P0WL	Complaint - re Minor Incident	Minor	7/01/2010 17:00	Villawood IDC	Service Provider Staff
1-311339	Assault - Minor	Major	8/01/2010 12:00	Perth IDC	Other
1-31134V	Disturbance - Minor	Minor	8/01/2010 12:05	North West Point Immigration Facility	Service Provider Staff
1-31136I	Failure - IT Systems	Minor	8/01/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-31132B	Abusive/Aggressive Behaviour	Minor	8/01/2010 14:10	Villawood IDC	Service Provider Staff
1-3113D5	Failure - IT Systems	Minor	8/01/2010 20:35	Villawood IDC	Service Provider Staff
1-3113E9	Abusive/Aggressive Behaviour	Minor	8/01/2010 22:00	Perth IDC	Service Provider Staff
1-3113D9	Accident/Injury - Serious	Critical	8/01/2010 22:00	Villawood IDC	Service Provider Staff
1-31A1I3	Accident/Injury - Serious	Critical	9/01/2010 12:30	Villawood IDC	Service Provider Staff
1-3113OZ	Damage - Minor	Minor	9/01/2010 13:00	Villawood IDC	Service Provider Staff
1-31J6BN	Damage - Minor	Minor	10/01/2010 10:00	Villawood IDC	Service Provider Staff
1-31J693	Abusive/Aggressive Behaviour	Minor	10/01/2010 13:00	Villawood IDC	Service Provider Staff
1-31B8DP	Accident/Injury - Serious	Critical	10/01/2010 18:25	Christmas Island	Service Provider Staff
1-31B8ML	Demonstration - Onsite	Major	11/01/2010 12:50	Villawood IDC	Service Provider Staff
1-31J67Z	Disturbance - Minor	Minor	11/01/2010 17:50	Villawood IDC	Service Provider Staff
1-31J6AR	Accident/Injury - Serious	Critical	11/01/2010 20:36	North West Point Immigration Facility	Service Provider Staff
1-31J6NJ	Media - Incident of interest	Major	12/01/2010 13:55	Villawood IDC	Service Provider Staff
1-31J6XJ	Damage - Minor	Minor	12/01/2010 17:35	Villawood IDC	Service Provider Staff
1-31J6VB	Accident/Injury - Serious	Critical	12/01/2010 17:35	Villawood IDC	Service Provider Staff
1-31VERF	Accident/Injury - Serious	Critical	12/01/2010 18:46	Villawood IDC	Service Provider Staff
1-321MK6	Accident/Injury - Serious	Critical	13/01/2010 15:05	North West Point Immigration Facility	Service Provider Staff
1-321MQB	Accident/Injury - Serious	Critical	13/01/2010 21:00	Perth IDC	Service Provider Staff
1-321MML	Damage - Minor	Minor	13/01/2010 22:10	Villawood IDC	Service Provider Staff
1-321MSF	Accident/Injury - Serious	Critical	14/01/2010 11:39	Villawood IDC	Service Provider Staff
1-321N5H	Accident/Injury - Serious	Critical	14/01/2010 16:35	Villawood IDC	Subcontractor
1-321N9X	Damage - Minor	Minor	14/01/2010 17:20	Maribyrnong IDC	Service Provider Staff
1-32FNTJ	Voluntary starvation (<24 hrs)	Minor	15/01/2010 17:30	Perth IDC	Service Provider Staff
1-32FNUX	Accident/Injury - Serious	Critical	15/01/2010 18:30	Villawood IDC	Service Provider Staff
1-32KZCL	Accident/Injury - Serious	Critical	15/01/2010 18:45	Perth IDC	Service Provider Staff
1-32MZWU	Demonstration - Offsite	Critical	16/01/2010 11:45	Maribyrnong IDC	Service Provider Staff
1-32N067	Transfer to APOD	Minor	17/01/2010 15:30	Villawood IDC	DIAC Staff
1-32N07B	Disturbance - Minor	Minor	17/01/2010 17:50	Christmas Island	Service Provider Staff
1-32N071	Escape	Critical	17/01/2010 22:45	Perth IDC	Service Provider Staff
1-32WFS1	Voluntary starvation (<24 hrs)	Minor	18/01/2010 13:25	Perth IDC	Service Provider Staff
1-32WFW7	Accident/Injury - Serious	Critical	18/01/2010 15:52	North West Point Immigration Facility	Service Provider Staff
1-32WFO7	Failure - IT Systems	Minor	18/01/2010 16:30	Villawood IDC	Service Provider Staff

1-339F51	Accident/Injury - Serious	Critical	19/01/2010 11:25	Christmas Island	Service Provider Staff
1-33277J	Media - Unauthorised presence	Critical	19/01/2010 16:00	Christmas Island	Service Provider Staff
1-339FC9	Accident/Injury - Serious	Critical	20/01/2010 16:28	Christmas Island	Service Provider Staff
1-339FDX	Accident/Injury - Serious	Critical	20/01/2010 19:00	Christmas Island	Service Provider Staff
1-33J2S8	Removal - Aborted	Major	22/01/2010 6:49	Perth IDC	Service Provider Staff
1-33J2UJ	Removal - Aborted	Major	22/01/2010 7:05	Perth IDC	Service Provider Staff
1-33J2QN	Damage - Minor	Minor	22/01/2010 10:10	Villawood IDC	Service Provider Staff
1-33RVJ3	Accident/Injury - Serious	Critical	22/01/2010 16:57	North West Point Immigration Facility	Service Provider Staff
1-33RVM5	Abusive/Aggressive Behaviour	Minor	22/01/2010 18:50	Villawood IDC	Service Provider Staff
1-33RVOE	Accident/Injury - Serious	Critical	23/01/2010 1:30	Villawood IDC	Service Provider Staff
1-33RVT3	Removal - Aborted	Major	23/01/2010 5:40	Perth IDC	Service Provider Staff
1-33RVUH	Failure - IT Systems	Minor	23/01/2010 12:35	Villawood IDC	Service Provider Staff
1-33RVVD	Accident/Injury - Serious	Critical	23/01/2010 12:50	North West Point Immigration Facility	Service Provider Staff
1-33RVVN	Accident/Injury - Serious	Critical	23/01/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-33YKVZ	Accident/Injury - Serious	Critical	23/01/2010 17:08	Christmas Island	Service Provider Staff
1-33YKSZ	Voluntary starvation (<24 hrs)	Minor	24/01/2010 12:30	Perth IDC	Service Provider Staff
1-33YKW9	Use of Force	Major	24/01/2010 14:20	Perth IDC	Service Provider Staff
1-33YKWS	Use of Restraints	Minor	24/01/2010 14:25	Perth IDC	Service Provider Staff
1-33YKV5	Self Harm - Threatened	Major	24/01/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-33YKX7	Removal - Aborted	Major	24/01/2010 16:55	Perth IDC	Service Provider Staff
1-33YL23	Use of Force	Major	25/01/2010 9:01	Villawood IDC	Service Provider Staff
1-349311	Self Harm - Actual	Critical	26/01/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-34935J	Failure - IT Systems	Minor	27/01/2010 6:10	Villawood IDC	Service Provider Staff
1-34IJED	Disturbance - Major	Major	28/01/2010 7:30	Maribyrnong IDC	Service Provider Staff
1-34IJBV	Failure - IT Systems	Minor	28/01/2010 8:15	Villawood IDC	Service Provider Staff
1-34RSGX	Accident/Injury - Serious	Critical	28/01/2010 15:30	North West Point Immigration Facility	Service Provider Staff
1-34RSIL	Demonstration - Onsite	Major	28/01/2010 16:30	North West Point Immigration Facility	Service Provider Staff
1-34RT8F	Voluntary starvation (<24 hrs)	Minor	28/01/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-34RSIC	Voluntary starvation (<24 hrs)	Minor	28/01/2010 22:00	Maribyrnong IDC	Service Provider Staff
1-34RSQ8	Voluntary starvation (>24 hrs)	Major	29/01/2010 8:30	Maribyrnong IDC	Service Provider Staff
1-350AT9	Accident/Injury - Serious	Critical	29/01/2010 10:45	North West Point Immigration Facility	Service Provider Staff
1-350AYJ	Voluntary starvation (>24 hrs)	Major	29/01/2010 16:45	North West Point Immigration Facility	Service Provider Staff
1-350BGB	Disturbance - Minor	Minor	29/01/2010 17:00	Christmas Island	Service Provider Staff
1-350AZ3	Voluntary starvation (>24 hrs)	Major	29/01/2010 21:20	Maribyrnong IDC	Service Provider Staff
1-357E5R	Failure - IT Systems	Minor	30/01/2010 6:16	Northern IDC	Service Provider Staff
1-357DYT	Use of Observation Rm > 24 hrs	Major	30/01/2010 13:30	Villawood IDC	Service Provider Staff

1-350BG3	Accident/Injury - Serious	Critical	30/01/2010 13:43	Christmas Island	Service Provider Staff
1-35R1SI	Accident/Injury - Serious	Critical	31/01/2010 4:10	North West Point Immigration Facility	Service Provider Staff
1-357DML	Voluntary starvation (>24 hrs)	Major	31/01/2010 13:55	North West Point Immigration Facility	Service Provider Staff
1-357E6D	Removal - Aborted	Major	1/02/2010 11:30	Villawood IDC	Service Provider Staff
1-35119H	Assault - Not OBH	Minor	1/02/2010 21:45	Maribyrnong IDC	Service Provider Staff
1-364TE9	Disturbance - Major	Major	3/02/2010 9:20	Perth IDC	Service Provider Staff
1-364TC7	Accident/Injury - Serious	Critical	3/02/2010 10:45	North West Point Immigration Facility	Service Provider Staff
1-35R2GX	Use of Observation Rm > 24 hrs	Major	3/02/2010 14:00	Villawood IDC	Service Provider Staff
1-364TMV	Self Harm - Threatened	Major	3/02/2010 15:40	Brisbane ITA	Service Provider Staff
1-368DH9	Assault - Not OBH	Minor	3/02/2010 22:15	Northern IDC	Service Provider Staff
1-39R90X	Use of Force	Major	4/02/2010 7:00	Maribyrnong IDC	Service Provider Staff
1-368DBF	Accident/Injury - Serious	Critical	4/02/2010 8:40	Maribyrnong IDC	Service Provider Staff
1-368DVZ	Self Harm - Threatened	Major	4/02/2010 13:20	North West Point Immigration Facility	Service Provider Staff
1-36KKKT	Accident/Injury - Serious	Critical	5/02/2010 8:05	Perth IDC	Service Provider Staff
1-36KKK7	Failure - IT Systems	Minor	5/02/2010 10:30	Villawood IDC	Service Provider Staff
1-36KKDX	Accident/Injury - Serious	Critical	5/02/2010 11:50	Villawood IDC	Service Provider Staff
1-36NYL9	Assault - Minor	Major	5/02/2010 15:25	Perth IDC	Service Provider Staff
1-36NYMD	Damage - Minor	Minor	5/02/2010 20:30	Maribyrnong IDC	Service Provider Staff
1-36NYPF	Failure - IT Systems	Minor	5/02/2010 22:20	Villawood IDC	Service Provider Staff
1-36NYRN	Transfer to APOD	Minor	5/02/2010 23:40	Villawood IDC	Service Provider Staff
1-36NYUP	Self Harm - Threatened	Major	6/02/2010 1:30	Christmas Island	Service Provider Staff
1-36NYTB	Failure - IT Systems	Minor	6/02/2010 3:55	Villawood IDC	Service Provider Staff
1-3WZYGW	Assault - Minor	Major	6/02/2010 16:05	Villawood IDC	Service Provider Staff
1-36SGVC	Accident/Injury - Serious	Critical	6/02/2010 20:50	North West Point Immigration Facility	Service Provider Staff
1-36SGVA	Accident/Injury - Serious	Critical	6/02/2010 20:50	North West Point Immigration Facility	Service Provider Staff
1-36SGR3	Damage - Minor	Minor	7/02/2010 10:30	Villawood IDC	Service Provider Staff
1-36SGWN	Accident/Injury - Serious	Critical	7/02/2010 13:55	Brisbane ITA	Service Provider Staff
1-36XM7F	Transfer to APOD	Minor	7/02/2010 22:30	Villawood IDC	Service Provider Staff
1-36XMGX	Accident/Injury - Serious	Critical	8/02/2010 8:30	Maribyrnong IDC	Service Provider Staff
1-36XMG1	Accident/Injury - Serious	Critical	8/02/2010 8:30	Maribyrnong IDC	Service Provider Staff
1-36XMN9	Abusive/Aggressive Behaviour	Minor	8/02/2010 13:45	Maribyrnong IDC	Service Provider Staff
1-375C0T	Assault - Minor	Major	8/02/2010 18:15	Perth IDC	Client
1-375C65	Transfer to APOD	Minor	8/02/2010 18:55	Brisbane ITA	Service Provider Staff
1-375C6Q	Transfer to APOD	Minor	9/02/2010 6:20	Brisbane ITA	Service Provider Staff
1-37E1C1	Disturbance - Minor	Minor	9/02/2010 15:10	Villawood IDC	Service Provider Staff
1-37E1WJ	Accident/Injury - Serious	Critical	9/02/2010 19:30	Christmas Island	Service Provider Staff

1-37MDC9	Failure - IT Systems	Minor	11/02/2010 13:05	Melbourne ITA	Subcontractor
1-3897JZ	Failure - IT Systems	Minor	12/02/2010 7:40	Villawood IDC	Service Provider Staff
1-38CJVN	Accident/Injury - Serious	Critical	12/02/2010 18:50	Perth IDC	Service Provider Staff
1-38977H	Accident/Injury - Serious	Critical	12/02/2010 20:30	Christmas Island	Service Provider Staff
1-387G3T	Failure - IT Systems	Minor	13/02/2010 8:20	Villawood IDC	Service Provider Staff
1-38976N	Accident/Injury - Serious	Critical	13/02/2010 9:00	Villawood IDC	Service Provider Staff
1-3897NV	Failure - IT Systems	Minor	13/02/2010 20:20	Villawood IDC	Service Provider Staff
1-38CJIL	Damage - Minor	Minor	14/02/2010 11:00	Villawood IDC	Service Provider Staff
1-38CK1B	Disturbance - Minor	Minor	14/02/2010 17:15	Villawood IDC	Service Provider Staff
1-38CJUJ	Escape	Critical	14/02/2010 20:05	Perth IRH	Service Provider Staff
1-38JEUL	Accident/Injury - Serious	Critical	15/02/2010 23:35	Villawood IDC	Service Provider Staff
1-38UWCB	Complaint - re Minor Incident	Minor	16/02/2010 11:15	Maribyrnong IDC	Service Provider Staff
1-39AXHJ	Contraband found	Minor	16/02/2010 11:30	Northern IDC	Service Provider Staff
1-38OZNF	Contraband found	Minor	16/02/2010 13:45	Villawood IDC	Service Provider Staff
1-38UWJV	Contraband found	Minor	16/02/2010 16:10	Maribyrnong IDC	Service Provider Staff
1-393DCD	Transfer to APOD	Minor	17/02/2010 21:35	Villawood IDC	Service Provider Staff
1-393DAP	Accident/Injury - Serious	Critical	17/02/2010 22:10	Villawood IDC	Service Provider Staff
1-393DE9	Accident/Injury - Serious	Critical	18/02/2010 0:15	Villawood IDC	Service Provider Staff
1-393DGR	Accident/Injury - Serious	Critical	18/02/2010 5:05	Villawood IDC	Service Provider Staff
1-395NBW	Transfer to APOD	Minor	18/02/2010 16:00	Brisbane ITA	Service Provider Staff
1-39G5NF	Accident/Injury - Serious	Critical	18/02/2010 20:45	North West Point Immigration Facility	Service Provider Staff
1-39KYDJ	Transfer to APOD	Minor	19/02/2010 22:20	Melbourne ITA	Service Provider Staff
1-39MBPB	Failure - IT Systems	Minor	20/02/2010 22:00	Villawood IDC	Service Provider Staff
1-39OJRE	Transfer to APOD	Minor	21/02/2010 12:10	Brisbane ITA	DIAC Staff
1-39OJQH	Accident/Injury - Serious	Critical	21/02/2010 14:28	North West Point Immigration Facility	Service Provider Staff
1-39R8CR	Abusive/Aggressive Behaviour	Minor	21/02/2010 19:20	Melbourne ITA	Service Provider Staff
1-39R8QN	Damage - Minor	Minor	22/02/2010 10:25	Villawood IDC	Service Provider Staff
1-39VRYA	Self Harm - Threatened	Major	22/02/2010 14:00	Maribyrnong IDC	Service Provider Staff
1-39VS8C	Accident/Injury - Serious	Critical	22/02/2010 16:45	Villawood IDC	Subcontractor
1-3A903B	Accident/Injury - Serious	Critical	23/02/2010 16:33	North West Point Immigration Facility	Service Provider Staff
1-3AEIZ1	Accident/Injury - Serious	Critical	24/02/2010 13:50	North West Point Immigration Facility	Service Provider Staff
1-3AEIM1	Assault - Not OBH	Minor	24/02/2010 14:00	Villawood IDC	Service Provider Staff
1-3AP61B	Damage - Minor	Minor	24/02/2010 18:10	Villawood IDC	Service Provider Staff
1-3AIJU1	Accident/Injury - Serious	Critical	24/02/2010 19:45	North West Point Immigration Facility	Service Provider Staff
1-3AIJGR	Accident/Injury - Serious	Critical	24/02/2010 21:15	Villawood IDC	Service Provider Staff
1-3C5TB3	Damage - Minor	Minor	25/02/2010 10:30	Christmas Island	Service Provider Staff

1-3AIJZL	Accident/Injury - Serious	Critical	25/02/2010 11:50	Melbourne ITA	Service Provider Staff
1-3AP5VD	Transfer to APOD	Minor	25/02/2010 16:00	Melbourne ITA	Service Provider Staff
1-3AUQU7	Assault - Minor	Minor	25/02/2010 20:05	North West Point Immigration Facility	Service Provider Staff
1-3B41NU	Accident/Injury - Serious	Critical	26/02/2010 19:45	Christmas Island	Service Provider Staff
1-3B41MZ	Voluntary starvation (<24 hrs)	Minor	27/02/2010 10:30	North West Point Immigration Facility	Service Provider Staff
1-3B41DP	Damage - Minor	Minor	27/02/2010 13:50	Villawood IDC	Service Provider Staff
1-3B41Q1	Accident/Injury - Serious	Critical	27/02/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-3B41SJ	Accident/Injury - Serious	Critical	27/02/2010 23:40	Villawood IDC	Service Provider Staff
1-3BAC9L	Voluntary starvation (>24 hrs)	Major	28/02/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-3BACCN	Failure - IT Systems	Minor	28/02/2010 21:45	Maribyrnong IDC	Service Provider Staff
1-3BGWPT	Self Harm - Threatened	Major	1/03/2010 11:25	Brisbane ITA	DIAC Staff
1-3BGWDO	Escape	Critical	1/03/2010 14:00	Sydney IRH	Client
1-3BGWFJ	Accident/Injury - Serious	Critical	1/03/2010 15:00	Maribyrnong IDC	Service Provider Staff
1-3BGWS1	Media - Unauthorised presence	Critical	1/03/2010 17:40	Villawood IDC	Service Provider Staff
1-3BLNN7	Removal - Aborted	Major	1/03/2010 20:45	Villawood IDC	Service Provider Staff
1-3BLO2P	Disturbance - Minor	Minor	2/03/2010 13:10	Villawood IDC	Service Provider Staff
1-3ISDLX	Assault - Not OBH	Minor	2/03/2010 13:30	Northern IDC	Service Provider Staff
1-3BZ6UB	Accident/Injury - Serious	Critical	2/03/2010 15:10	Christmas Island	Service Provider Staff
1-3BUF4C	Abusive/Aggressive Behaviour	Minor	2/03/2010 15:15	Melbourne ITA	Service Provider Staff
1-3BLO75	Self Harm - Threatened	Major	2/03/2010 15:20	Melbourne ITA	Service Provider Staff
1-3BUF45	Transfer to APOD	Minor	2/03/2010 19:50	Melbourne ITA	DIAC Staff
1-3BUEPZ	Escape	Critical	2/03/2010 20:30	Perth IDC	Service Provider Staff
1-3BZ6UG	Escape	Critical	3/03/2010 1:15	Christmas Island	Service Provider Staff
1-3BZ76Z	Assault - Minor	Major	3/03/2010 14:10	North West Point Immigration Facility	Service Provider Staff
1-3CBBGN	Food poisoning	Minor	3/03/2010 17:30	Christmas Island	Service Provider Staff
1-3C5SVH	Failure - IT Systems	Minor	3/03/2010 21:00	Villawood IDC	Service Provider Staff
1-3CBB6N	Contraband brought by Visitor	Minor	4/03/2010 13:00	Maribyrnong IDC	Service Provider Staff
1-3CBBHR	Escape	Critical	4/03/2010 19:31	Villawood IDC	Service Provider Staff
1-3CFS49	Damage - Minor	Minor	5/03/2010 12:35	North West Point Immigration Facility	Service Provider Staff
1-3CTBC9	Self Harm - Actual	Critical	6/03/2010 14:45	Christmas Island	Service Provider Staff
1-3COFCF	Damage - Minor	Minor	6/03/2010 14:45	Maribyrnong IDC	Service Provider Staff
1-3DWZCB	Damage - Minor	Minor	6/03/2010 14:55	North West Point Immigration Facility	Service Provider Staff
1-3CTC2N	Damage - Minor	Minor	7/03/2010 11:00	Christmas Island	Service Provider Staff
1-3D65JR	Assault - Minor	Major	8/03/2010 9:40	Perth IDC	Service Provider Staff
1-3CYD2R	Accident/Injury - Serious	Critical	8/03/2010 9:45	Maribyrnong IDC	Service Provider Staff
1-3D65Z9	Transfer to APOD	Minor	8/03/2010 15:30	Perth IDC	Service Provider Staff



1-3DA7KP	Voluntary starvation (<24 hrs)	Minor	9/03/2010 13:00	Maribyrnong IDC	Service Provider Staff
1-3DA7XB	Self Harm - Threatened	Major	9/03/2010 15:00	Perth IDC	Service Provider Staff
1-3E28WR	Abusive/Aggressive Behaviour	Minor	9/03/2010 20:15	Perth IDC	DIAC Staff
1-3DPQKJ	Transfer to APOD	Minor	10/03/2010 7:40	Villawood IDC	Service Provider Staff
1-3DKLUA	Voluntary starvation (>24 hrs)	Major	10/03/2010 13:01	Maribyrnong IDC	Service Provider Staff
1-3DTC63	Accident/Injury - Serious	Critical	10/03/2010 23:00	Christmas Island	Service Provider Staff
1-3DWZ2L	Media - Approach staff/clients	Minor	11/03/2010 12:05	Northern IDC	Service Provider Staff
1-3DWZJJ	Accident/Injury - Serious	Critical	11/03/2010 12:45	Christmas Island	Service Provider Staff
1-3DWYWJ	Accident/Injury - Serious	Critical	11/03/2010 14:00	Villawood IDC	Service Provider Staff
1-3E28W7	Accident/Injury - Serious	Critical	11/03/2010 23:40	Maribyrnong IDC	Service Provider Staff
1-3E8NPP	Accident/Injury - Serious	Critical	12/03/2010 9:30	Christmas Island	Service Provider Staff
1-3E8NW1	Accident/Injury - Serious	Critical	12/03/2010 17:35	Villawood IDC	Service Provider Staff
1-3EEZUA	Accident/Injury - Serious	Critical	13/03/2010 11:15	Villawood IDC	Service Provider Staff
1-3EEZU5	Accident/Injury - Serious	Critical	13/03/2010 11:15	Villawood IDC	Service Provider Staff
1-3EEZVH	Accident/Injury - Serious	Critical	13/03/2010 14:15	Maribyrnong IDC	Service Provider Staff
1-3EF0CH	Voluntary starvation (<24 hrs)	Minor	13/03/2010 16:20	North West Point Immigration Facility	Service Provider Staff
1-3EGN7N	Disturbance - Minor	Minor	13/03/2010 16:30	Melbourne ITA	Service Provider Staff
1-3EJQOR	Abusive/Aggressive Behaviour	Minor	14/03/2010 8:30	Berrimah Accommodation Facility	Service Provider Staff
1-3EGNQ7	Abusive/Aggressive Behaviour	Minor	14/03/2010 11:50	Villawood IDC	Service Provider Staff
1-3EJQIV	Accident/Injury - Serious	Critical	14/03/2010 19:15	North West Point Immigration Facility	Service Provider Staff
1-3EGNUP	Abusive/Aggressive Behaviour	Minor	14/03/2010 20:50	Northern IDC	Service Provider Staff
1-3EQ0E0	Voluntary starvation (>24 hrs)	Major	15/03/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-3GBW1N	Accident/Injury - Serious	Critical	16/03/2010 16:30	Melbourne ITA	Service Provider Staff
1-3F3Q0J	Escape - Attempted	Major	17/03/2010 7:45	Brisbane ITA	Service Provider Staff
1-3FED83	Accident/Injury - Serious	Critical	17/03/2010 19:35	North West Point Immigration Facility	Service Provider Staff
1-3FED0L	Media - Approach staff/clients	Minor	18/03/2010 1:45	Northern IDC	Service Provider Staff
1-3FL5KV	Use of Force	Major	18/03/2010 11:15	Maribyrnong IDC	Service Provider Staff
1-3OOMDK	Use of Restraints	Minor	18/03/2010 11:20	Maribyrnong IDC	Service Provider Staff
1-3FL5NH	Assault - Minor	Minor	18/03/2010 11:25	Maribyrnong IDC	Service Provider Staff
1-3FZ6DL	Abusive/Aggressive Behaviour	Minor	19/03/2010 3:00	Brisbane ITA	Other
1-3FZ6OZ	Abusive/Aggressive Behaviour	Minor	19/03/2010 22:20	Melbourne ITA	Client
1-3G4M6Z	Failure - IT Systems	Minor	20/03/2010 8:30	Villawood IDC	Service Provider Staff
1-3G93BT	Accident/Injury - Serious	Critical	20/03/2010 17:25	Perth IDC	Service Provider Staff
1-3GQS22	Self Harm - Threatened	Major	20/03/2010 19:30	Perth IRH	Service Provider Staff
1-3G93VT	Assault - Not OBH	Minor	20/03/2010 23:45	Maribyrnong IDC	Service Provider Staff
1-3GBVZZ	Accident/Injury - Serious	Critical	21/03/2010 8:00	Melbourne ITA	Service Provider Staff

1-3GBVST	Escape	Critical	21/03/2010 11:15	Sydney IRH	Service Provider Staff
1-3GLB6L	Removal - Aborted	Major	22/03/2010 6:45	Perth IDC	Service Provider Staff
1-3GLBCD	Accident/Injury - Serious	Critical	22/03/2010 13:20	North West Point Immigration Facility	Service Provider Staff
1-3GLBDR	Accident/Injury - Serious	Critical	22/03/2010 16:45	Christmas Island	Service Provider Staff
1-3GLBHD	Damage - Serious	Critical	22/03/2010 19:50	Perth IDC	Service Provider Staff
1-3GQSH1	Use of Force	Major	23/03/2010 7:50	Perth IDC	Service Provider Staff
1-3H0HFJ	Use of Force	Major	23/03/2010 11:45	SA Detention Operations	Service Provider Staff
1-3GQRZJ	Escape - Attempted	Major	23/03/2010 11:45	SA Detention Operations	Service Provider Staff
1-3H0GOB	Voluntary starvation (<24 hrs)	Minor	23/03/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-3H6LHL	Accident/Injury - Serious	Critical	23/03/2010 21:25	Christmas Island	Service Provider Staff
1-3H6LJ5	Accident/Injury - Serious	Critical	24/03/2010 14:40	Melbourne ITA	Service Provider Staff
1-3K4ROD	Use of Force	Major	24/03/2010 14:50	Maribyrnong IDC	Service Provider Staff
1-3H6LLF	Use of Force	Major	24/03/2010 14:50	Maribyrnong IDC	Service Provider Staff
1-3HFB23	Transfer to APOD	Minor	24/03/2010 15:10	Melbourne ITA	Service Provider Staff
1-3H6LOP	Escape	Critical	24/03/2010 15:10	Maribyrnong IDC	Service Provider Staff
1-3H6LQP	Accident/Injury - Serious	Critical	24/03/2010 15:45	Maribyrnong IDC	Service Provider Staff
1-3H6LXL	Removal - Aborted	Major	24/03/2010 16:10	Perth IDC	Service Provider Staff
1-3H6LSB	Contraband found	Minor	24/03/2010 17:09	Maribyrnong IDC	Service Provider Staff
1-3HMZNV	Accident/Injury - Serious	Critical	25/03/2010 22:30	Melbourne ITA	Service Provider Staff
1-3HN0DF	Media - Unauthorised presence	Critical	26/03/2010 14:30	Melbourne ITA	Service Provider Staff
1-3HSWTT	Media - Unauthorised presence	Critical	26/03/2010 15:40	Melbourne ITA	Service Provider Staff
1-3HSX3R	Accident/Injury - Serious	Critical	26/03/2010 17:10	North West Point Immigration Facility	Service Provider Staff
1-3I11CV	Contraband found	Minor	27/03/2010 11:20	Maribyrnong IDC	Service Provider Staff
1-3HXALR	Accident/Injury - Serious	Critical	27/03/2010 13:05	Christmas Island	Service Provider Staff
1-3HXAAN	Disturbance - Minor	Minor	27/03/2010 14:30	Villawood IDC	Service Provider Staff
1-3HXAP3	Accident/Injury - Serious	Critical	27/03/2010 19:00	North West Point Immigration Facility	Service Provider Staff
1-3HXAO9	Media - Unauthorised presence	Critical	27/03/2010 20:45	Villawood IDC	Service Provider Staff
1-3HXALH	Contraband found	Minor	27/03/2010 22:00	Maribyrnong IDC	Service Provider Staff
1-3I0U9B	Media - Unauthorised presence	Critical	28/03/2010 11:55	Villawood IDC	Service Provider Staff
1-3I11M1	Escape	Critical	29/03/2010 5:10	Villawood IDC	Service Provider Staff
1-3I11O1	Media - Unauthorised presence	Critical	29/03/2010 7:10	Villawood IDC	Service Provider Staff
1-3I6XBP	Escape - Attempted	Major	29/03/2010 16:25	Maribyrnong IDC	Service Provider Staff
1-3IKM1H	Accident/Injury - Serious	Critical	31/03/2010 13:00	Villawood IDC	Service Provider Staff
1-3ISE7N	Voluntary starvation (<24 hrs)	Minor	31/03/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-3ISE84	Accident/Injury - Serious	Critical	31/03/2010 23:30	North West Point Immigration Facility	Service Provider Staff
1-3J6QL1	Assault - Not OBH	Minor	1/04/2010 12:15	Northern IDC	Service Provider Staff

1-3J45EB	Assault - Minor	Major	1/04/2010 14:15	North West Point Immigration Facility	Client
1-3J6R2J	Transfer to APOD	Minor	1/04/2010 19:30	Villawood IDC	Service Provider Staff
1-3J6QLB	Accident/Injury - Serious	Critical	1/04/2010 22:11	Christmas Island	Service Provider Staff
1-3J6QP7	Media - Unauthorised presence	Critical	2/04/2010 9:50	Brisbane ITA	Service Provider Staff
1-3JESDT	Contraband brought by Visitor	Minor	2/04/2010 14:15	Villawood IDC	Service Provider Staff
1-3J6R2T	Media - Unauthorised presence	Critical	2/04/2010 14:15	Christmas Island	Service Provider Staff
1-3JC241	Accident/Injury - Serious	Critical	2/04/2010 19:15	Christmas Island	Other
1-3JC2A5	Accident/Injury - Serious	Critical	2/04/2010 19:40	North West Point Immigration Facility	Service Provider Staff
1-3JES57	Accident/Injury - Serious	Critical	2/04/2010 21:30	Melbourne ITA	Client
1-3JDY3T	Media - Unauthorised presence	Critical	3/04/2010 9:29	North West Point Immigration Facility	Service Provider Staff
1-3JDYL2	Disturbance - Minor	Minor	3/04/2010 13:30	North West Point Immigration Facility	Service Provider Staff
1-3JDYJF	Self Harm - Threatened	Major	3/04/2010 13:30	North West Point Immigration Facility	Service Provider Staff
1-3JH7Y3	Assault - Minor	Minor	3/04/2010 13:35	North West Point Immigration Facility	Service Provider Staff
1-3JERZD	Demonstration - Onsite	Major	3/04/2010 20:00	North West Point Immigration Facility	Service Provider Staff
1-3JES13	Damage - Serious	Critical	3/04/2010 20:50	North West Point Immigration Facility	Service Provider Staff
1-3JES1B	Accident/Injury - Serious	Critical	3/04/2010 23:10	Villawood IDC	Service Provider Staff
1-3JES3E	Accident/Injury - Serious	Critical	3/04/2010 23:40	North West Point Immigration Facility	Service Provider Staff
1-3JH7Y1	Demonstration - Onsite	Major	4/04/2010 10:55	North West Point Immigration Facility	Service Provider Staff
1-3JESEX	Assault - Minor	Major	4/04/2010 11:25	Perth IRH	Service Provider Staff
1-3JESGL	Disturbance - Minor	Minor	4/04/2010 15:40	Villawood IDC	Service Provider Staff
1-3JKUV3	Media - Unauthorised presence	Critical	5/04/2010 21:20	Villawood IDC	Service Provider Staff
1-3JM29L	Accident/Injury - Serious	Critical	5/04/2010 23:15	Villawood IDC	Service Provider Staff
1-3JT84D	Self Harm - Threatened	Major	6/04/2010 16:30	Villawood IDC	Service Provider Staff
1-3JT82F	Accident/Injury - Serious	Critical	6/04/2010 17:44	Villawood IDC	Service Provider Staff
1-3JT8D9	Disturbance - Minor	Minor	6/04/2010 20:30	Villawood IDC	Service Provider Staff
1-3JT8BB	Failure - IT Systems	Minor	6/04/2010 21:40	Melbourne ITA	Service Provider Staff
1-3JT8F9	Accident/Injury - Serious	Critical	7/04/2010 0:15	Villawood IDC	Service Provider Staff
1-3JT8Q1	Escape - Attempted	Major	7/04/2010 9:45	Villawood IDC	Service Provider Staff
1-3JYPAZ	Accident/Injury - Serious	Critical	7/04/2010 10:20	Villawood IDC	Service Provider Staff
1-3JYP37	Birth of a child	Minor	7/04/2010 11:10	Sydney IRH	Service Provider Staff
1-3LL1CP	Demonstration - Onsite	Major	7/04/2010 15:00	Maribyrnong IDC	Service Provider Staff
1-3K8FIR	Disturbance - Minor	Minor	7/04/2010 15:00	Maribyrnong IDC	Service Provider Staff
1-3K4RS9	Transfer to APOD	Minor	7/04/2010 19:30	Villawood IDC	Service Provider Staff
1-3K4RU7	Accident/Injury - Serious	Critical	8/04/2010 8:45	Melbourne ITA	Service Provider Staff
1-3K8FCD	Accident/Injury - Serious	Critical	8/04/2010 11:35	Villawood IDC	Service Provider Staff
1-3K8FIH	Disturbance - Minor	Minor	8/04/2010 15:15	Melbourne ITA	Service Provider Staff

1-3KI5IR	Self Harm - Threatened	Major	8/04/2010 17:00	Christmas Island	DIAC Staff
1-4DBA4U	Accident/Injury - Serious	Critical	8/04/2010 22:25	Brisbane ITA	Service Provider Staff
1-3KI5XH	Self Harm - Actual	Critical	9/04/2010 4:00	North West Point Immigration Facility	Service Provider Staff
1-3KI62H	Self Harm - Actual	Critical	9/04/2010 10:30	Melbourne ITA	Client
1-3KRIMI	Assault - Not OBH	Minor	9/04/2010 13:15	Villawood IDC	Service Provider Staff
1-3KNHO9	Self Harm - Threatened	Major	9/04/2010 13:30	Brisbane ITA	DIAC Staff
1-3KNHJT	Disturbance - Major	Major	9/04/2010 13:30	Villawood IDC	Service Provider Staff
1-3KNHY9	Self Harm - Threatened	Major	9/04/2010 17:45	Melbourne ITA	Service Provider Staff
1-3KRITCP	Abusive/Aggressive Behaviour	Minor	9/04/2010 19:10	Perth IDC	Service Provider Staff
1-3KNI8J	Accident/Injury - Serious	Critical	9/04/2010 19:25	Villawood IDC	Service Provider Staff
1-3KRTNJ	Media - Unauthorised presence	Critical	10/04/2010 9:50	Villawood IDC	Service Provider Staff
1-3KVLV	Disturbance - Minor	Minor	11/04/2010 4:00	Perth IDC	Service Provider Staff
1-3KY9NP	Self Harm - Actual	Critical	11/04/2010 11:45	North West Point Immigration Facility	Service Provider Staff
1-3KVLN3	Demonstration - Offsite	Critical	11/04/2010 13:00	Villawood IDC	Service Provider Staff
1-3KVLO7	Media - Unauthorised presence	Critical	11/04/2010 13:55	Villawood IDC	Service Provider Staff
1-3KY9P5	Accident/Injury - Serious	Critical	11/04/2010 15:15	Perth IDC	Service Provider Staff
1-3KY9T5	Media - Approach staff/clients	Minor	11/04/2010 16:25	Christmas Island	Service Provider Staff
1-3L79OH	Contraband found	Minor	11/04/2010 17:10	Villawood IDC	Service Provider Staff
1-3KY9U5	Assault - Not OBH	Minor	11/04/2010 17:10	Villawood IDC	Client
1-3KY9QJ	Voluntary starvation (<24 hrs)	Minor	11/04/2010 18:00	Villawood IDC	Service Provider Staff
1-3KYA6N	Accident/Injury - Serious	Critical	11/04/2010 21:40	Villawood IDC	Service Provider Staff
1-3L7ABT	Accident/Injury - Serious	Critical	12/04/2010 0:38	Villawood IDC	Service Provider Staff
1-3LHBNV	Self Harm - Threatened	Major	12/04/2010 9:10	Maribyrnong IDC	Service Provider Staff
1-3L79Z7	Contraband brought by Visitor	Minor	12/04/2010 14:00	Villawood IDC	Service Provider Staff
1-3L79U1	Accident/Injury - Serious	Critical	12/04/2010 14:50	Perth IRH	Service Provider Staff
1-3LL1MX	Accident/Injury - Serious	Critical	12/04/2010 15:05	North West Point Immigration Facility	Service Provider Staff
1-3L79VZ	Voluntary starvation (>24 hrs)	Major	12/04/2010 18:00	Villawood IDC	Service Provider Staff
1-3LHCAX	Accident/Injury - Serious	Critical	13/04/2010 0:21	Villawood IDC	Client
1-3LHBTZ	Accident/Injury - Serious	Critical	13/04/2010 15:40	Villawood IDC	Service Provider Staff
1-3LHBTZ	Self Harm - Threatened	Major	13/04/2010 17:00	Melbourne ITA	Service Provider Staff
1-3LQ3DI	Media - Unauthorised presence	Critical	14/04/2010 10:30	North West Point Immigration Facility	Service Provider Staff
1-3LL1S9	Media - Approach staff/clients	Minor	14/04/2010 14:05	Villawood IDC	Service Provider Staff
1-3LQ3GJ	Accident/Injury - Serious	Critical	14/04/2010 16:00	Villawood IDC	Service Provider Staff
1-3M2PUT	Accident/Injury - Serious	Critical	15/04/2010 19:20	Northern IDC	Service Provider Staff
1-3M2PXL	Failure - IT Systems	Minor	15/04/2010 21:05	Villawood IDC	Service Provider Staff
1-3M2Q23	Accident/Injury - Serious	Critical	15/04/2010 22:30	North West Point Immigration Facility	Service Provider Staff

1-3M2Q3P	Demonstration - Onsite	Major	15/04/2010 23:05	North West Point Immigration Facility	Service Provider Staff
1-3MDVQB	Failure - IT Systems	Minor	16/04/2010 13:00	Villawood IDC	Service Provider Staff
1-3MOFDT	Use of Force	Major	17/04/2010 8:25	Christmas Island	Service Provider Staff
1-3MOFEN	Accident/Injury - Serious	Critical	17/04/2010 9:05	Christmas Island	Service Provider Staff
1-3MKEXT	Accident/Injury - Serious	Critical	17/04/2010 11:30	Villawood IDC	Service Provider Staff
1-3MOG0X	Property - Missing	Minor	17/04/2010 16:00	Villawood IDC	Service Provider Staff
1-3MTWIR	Failure - IT Systems	Minor	18/04/2010 0:50	Christmas Island	Service Provider Staff
1-3MTW6T	Failure - IT Systems	Minor	18/04/2010 8:50	Villawood IDC	Service Provider Staff
1-3MUSUN	Media - Incident of interest	Major	18/04/2010 10:00	North West Point Immigration Facility	Service Provider Staff
1-3MTW3R	Damage - Minor	Minor	18/04/2010 10:05	Villawood IDC	Service Provider Staff
1-3MVEAL	Self Harm - Threatened	Major	18/04/2010 17:45	North West Point Immigration Facility	Service Provider Staff
1-3MVE51	Accident/Injury - Serious	Critical	18/04/2010 18:15	Villawood IDC	Service Provider Staff
1-3N2CR9	Self Harm - Threatened	Major	19/04/2010 8:00	Melbourne ITA	Client
1-3N2CK1	Accident/Injury - Serious	Critical	19/04/2010 15:15	Brisbane ITA	Service Provider Staff
1-3N2CLE	Notification by Welfare Auth	Major	19/04/2010 16:30	Brisbane ITA	Other
1-3N9NI7	Media - Approach staff/clients	Minor	19/04/2010 17:00	Villawood IDC	Service Provider Staff
1-3N2CRG	Self Harm - Threatened	Major	19/04/2010 20:00	Melbourne ITA	Service Provider Staff
1-3N9NRN	Voluntary starvation (<24 hrs)	Minor	20/04/2010 9:00	Villawood IDC	Client
1-3N9NVH	Use of Force	Major	20/04/2010 10:30	Maribyrnong IDC	Service Provider Staff
1-3NEEVL	Self Harm - Threatened	Major	20/04/2010 17:00	Maribyrnong IDC	Service Provider Staff
1-3NL2EX	Accident/Injury - Serious	Critical	20/04/2010 20:00	Villawood IDC	Service Provider Staff
1-3NL2KR	Disturbance - Minor	Minor	21/04/2010 1:45	Villawood IDC	Service Provider Staff
1-3NL34R	Assault - Minor	Major	21/04/2010 9:15	Villawood IDC	Service Provider Staff
1-3NL2W5	Voluntary starvation (>24 hrs)	Major	21/04/2010 9:45	Villawood IDC	Service Provider Staff
1-3OALHB	Voluntary starvation (<24 hrs)	Minor	21/04/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-3NQ4BT	Media - Unauthorised presence	Critical	21/04/2010 16:01	Villawood IDC	Service Provider Staff
1-3NWSSA	Accident/Injury - Serious	Critical	22/04/2010 4:35	Villawood IDC	Service Provider Staff
1-3O12GH	Self Harm - Actual	Critical	22/04/2010 7:10	North West Point Immigration Facility	Service Provider Staff
1-3O12GP	Damage - Minor	Minor	22/04/2010 12:05	Brisbane ITA	Service Provider Staff
1-3O6A0X	Accident/Injury - Serious	Critical	22/04/2010 22:20	Villawood IDC	Service Provider Staff
1-3O6A2O	Accident/Injury - Serious	Critical	22/04/2010 22:25	Villawood IDC	Service Provider Staff
1-3OF7HZ	Property - Missing	Minor	23/04/2010 16:40	Christmas Island	Service Provider Staff
1-3OF7O3	Accident/Injury - Serious	Critical	23/04/2010 18:35	Perth IDC	Service Provider Staff
1-3OF7V1	Accident/Injury - Serious	Critical	24/04/2010 7:00	Villawood IDC	Service Provider Staff
1-3OF80D	Disturbance - Minor	Minor	24/04/2010 12:46	North West Point Immigration Facility	Service Provider Staff
1-3OF81B	Transfer to AP0D	Minor	24/04/2010 16:13	North West Point Immigration Facility	Service Provider Staff

1-3OF7XP	Abusive/Aggressive Behaviour	Minor	24/04/2010 17:00	Villawood IDC	Service Provider Staff
1-3OJSBD	Accident/Injury - Serious	Critical	24/04/2010 18:10	Christmas Island	Service Provider Staff
1-3OJRS7	Accident/Injury - Serious	Critical	24/04/2010 20:15	Villawood IDC	Service Provider Staff
1-3OJRS5	Accident/Injury - Serious	Critical	24/04/2010 21:15	Villawood IDC	Service Provider Staff
1-3OJRZ3	Birth of a child	Minor	25/04/2010 0:40	Perth IRH	Service Provider Staff
1-3OJS81	Self Harm - Actual	Critical	25/04/2010 8:30	Perth IDC	Service Provider Staff
1-3OLDO1	Contraband found	Minor	25/04/2010 9:15	Villawood IDC	Service Provider Staff
1-3OLE3B	Accident/Injury - Serious	Critical	25/04/2010 20:40	Villawood IDC	Service Provider Staff
1-3S6L90	Complaint - re Minor Incident	Minor	26/04/2010 8:11	Maribyrnong IDC	Service Provider Staff
1-3OMVJR	Disturbance - Minor	Minor	26/04/2010 12:05	Villawood IDC	Service Provider Staff
1-3OMVS3	Contraband found	Minor	26/04/2010 12:30	Villawood IDC	Service Provider Staff
1-3OMW91	Failure - IT Systems	Minor	26/04/2010 21:00	Villawood IDC	Service Provider Staff
1-3PV985	Assault - Minor	Major	27/04/2010 10:00	Christmas Island	Service Provider Staff
1-3OUFNP	Contraband found	Minor	27/04/2010 10:20	Villawood IDC	Service Provider Staff
1-3P7HPJ	Accident/Injury - Serious	Critical	27/04/2010 10:45	Brisbane ITA	Other
1-3OOMIZ	Voluntary starvation (<24 hrs)	Minor	27/04/2010 14:35	Villawood IDC	Service Provider Staff
1-3OUFBN	Failure - IT Systems	Minor	27/04/2010 16:45	Villawood IDC	Service Provider Staff
1-3OUFE5	Abusive/Aggressive Behaviour	Minor	27/04/2010 17:00	Northern IDC	Service Provider Staff
1-3OUFNB	Accident/Injury - Serious	Critical	27/04/2010 21:00	Villawood IDC	Service Provider Staff
1-3P2WRR	Self Harm - Actual	Critical	28/04/2010 10:35	North West Point Immigration Facility	Service Provider Staff
1-3PNZBF	Voluntary starvation (>24 hrs)	Major	28/04/2010 11:50	Northern IDC	Service Provider Staff
1-3OYDP7	Assault - Minor	Minor	28/04/2010 12:20	Villawood IDC	Service Provider Staff
1-3P2WSB	Voluntary starvation (>24 hrs)	Major	28/04/2010 14:33	Villawood IDC	Service Provider Staff
1-3PCLXJ	Demonstration - Onsite	Major	28/04/2010 16:05	North West Point Immigration Facility	Service Provider Staff
1-3P2XAZ	Accident/Injury - Serious	Critical	28/04/2010 22:15	Maribyrnong IDC	Service Provider Staff
1-3P7H8D	Birth of a child	Minor	29/04/2010 2:15	Perth IRH	Service Provider Staff
1-3PCLOV	Accident/Injury - Serious	Critical	29/04/2010 14:50	Villawood IDC	Service Provider Staff
1-3PIVL3	Accident/Injury - Serious	Critical	29/04/2010 20:50	Perth IRH	Client
1-3PCLX7	Accident/Injury - Serious	Critical	29/04/2010 20:50	Villawood IDC	Service Provider Staff
1-3PCLZT	Assault - Minor	Major	29/04/2010 23:30	Melbourne ITA	Service Provider Staff
1-3PIVLN	Assault - Not OBH	Minor	30/04/2010 9:05	Villawood IDC	Service Provider Staff
1-3PIW6R	Escape	Critical	30/04/2010 10:00	North West Point Immigration Facility	Service Provider Staff
1-3PIWA3	Accident/Injury - Serious	Critical	30/04/2010 10:20	Northern IDC	Service Provider Staff
1-3PIVYA	Accident/Injury - Serious	Critical	30/04/2010 11:10	Villawood IDC	Service Provider Staff
1-3PNZ87	Assault - Not OBH	Minor	30/04/2010 13:00	Northern IDC	Service Provider Staff
1-3PREZC	Use of Restraints	Minor	1/05/2010 10:20	Maribyrnong IDC	Service Provider Staff

1-3PREZ7	Use of Force	Major	1/05/2010 10:20	Maribyrnong IDC	Service Provider Staff
1-3PREWF	Removal - Aborted	Major	1/05/2010 10:20	Maribyrnong IDC	Service Provider Staff
1-3PREUH	Accident/Injury - Serious	Critical	1/05/2010 11:30	Villawood IDC	Service Provider Staff
1-3PREQ1	Accident/Injury - Serious	Critical	1/05/2010 11:30	Villawood IDC	Service Provider Staff
1-3PRF33	Accident/Injury - Serious	Critical	1/05/2010 15:30	Villawood IDC	Service Provider Staff
1-3PRF97	Assault - Minor	Minor	1/05/2010 19:45	Maribyrnong IDC	Service Provider Staff
1-3PV8UA	Escape	Critical	1/05/2010 22:15	Maribyrnong IDC	Service Provider Staff
1-3PRFE9	Disturbance - Minor	Minor	1/05/2010 23:15	Northern IDC	Service Provider Staff
1-3PV8YP	Failure - IT Systems	Minor	2/05/2010 5:00	Villawood IDC	Service Provider Staff
1-3Q0I2G	Use of Force	Major	2/05/2010 8:50	Maribyrnong IDC	Service Provider Staff
1-3PV9B9	Accident/Injury - Serious	Critical	2/05/2010 18:20	Port Augusta IRH	Service Provider Staff
1-3Q9M2U	Abusive/Aggressive Behaviour	Minor	2/05/2010 20:50	Maribyrnong IDC	Service Provider Staff
1-3Q0HSK	Abusive/Aggressive Behaviour	Minor	2/05/2010 20:50	Maribyrnong IDC	Service Provider Staff
1-3Q29HL	Transfer to APOD	Minor	3/05/2010 14:25	Villawood IDC	Service Provider Staff
1-3Q9LVV	Accident/Injury - Serious	Critical	3/05/2010 16:30	Brisbane ITA	Service Provider Staff
1-3Q29PJ	Accident/Injury - Serious	Critical	3/05/2010 18:35	Villawood IDC	Service Provider Staff
1-3QD7OF	Transfer to APOD	Minor	3/05/2010 19:15	Villawood IDC	Service Provider Staff
1-3QD7WM	Transfer to APOD	Minor	4/05/2010 0:50	Villawood IDC	Service Provider Staff
1-3QD7FJ	Accident/Injury - Serious	Critical	4/05/2010 12:50	Brisbane ITA	Service Provider Staff
1-3QHZG0	Accident/Injury - Serious	Critical	4/05/2010 14:00	Melbourne ITA	DIAC Staff
1-3QHZZZ	Transfer to APOD	Minor	4/05/2010 14:55	Sydney IRH	Service Provider Staff
1-3QHZHF	Self Harm - Threatened	Major	4/05/2010 18:50	North West Point Immigration Facility	Service Provider Staff
1-3QD847	Damage - Serious	Critical	4/05/2010 19:10	Melbourne ITA	Service Provider Staff
1-3QHZIH	Accident/Injury - Serious	Critical	4/05/2010 23:45	Villawood IDC	Service Provider Staff
1-3QI029	Disturbance - Minor	Minor	5/05/2010 11:10	Berrimah Accommodation Facility	Service Provider Staff
1-3QVRMR	Damage - Minor	Minor	5/05/2010 16:48	Villawood IDC	Service Provider Staff
1-3QTO65	Assault - Not OBH	Minor	5/05/2010 18:50	Christmas Island	Service Provider Staff
1-3QOWLQ	Failure - IT Systems	Minor	5/05/2010 20:00	Northern IDC	Service Provider Staff
1-3QTO3F	Transfer to APOD	Minor	5/05/2010 20:30	North West Point Immigration Facility	Service Provider Staff
1-3R4A67	Transfer to APOD	Minor	6/05/2010 0:00	Villawood IDC	Service Provider Staff
1-3QVRKK	Voluntary starvation (<24 hrs)	Minor	6/05/2010 8:00	Northern IDC	Service Provider Staff
1-3R34QT	Voluntary starvation (>24 hrs)	Major	6/05/2010 9:00	Villawood IDC	Service Provider Staff
1-3R023Z	Transfer to APOD	Minor	6/05/2010 9:15	Villawood IDC	Service Provider Staff
1-3QVRT6	Accident/Injury - Serious	Critical	6/05/2010 10:30	Port Augusta IRH	Service Provider Staff
1-3R024Z	Self Harm - Threatened	Major	6/05/2010 12:05	Northern IDC	Service Provider Staff
1-3QVS8Q	Accident/Injury - Serious	Critical	6/05/2010 12:30	Perth IDC	Service Provider Staff

1-3R216S	Self Harm - Actual	Critical	6/05/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-3R02LG	Accident/Injury - Serious	Critical	6/05/2010 14:15	Perth IRH	Service Provider Staff
1-3R01WE	Contraband found	Minor	6/05/2010 15:05	Villawood IDC	Service Provider Staff
1-3R021D	Public Health Risk - L/Serious	Minor	6/05/2010 15:34	Port Augusta IRH	Service Provider Staff
1-3R02JH	Disturbance - Minor	Minor	6/05/2010 16:40	Christmas Island	Service Provider Staff
1-3R214H	Voluntary starvation (>24 hrs)	Major	6/05/2010 21:00	Northern IDC	Service Provider Staff
1-3R2122	Voluntary starvation (<24 hrs)	Minor	6/05/2010 21:10	Villawood IDC	Service Provider Staff
1-3R219V	Self Harm - Actual	Critical	6/05/2010 23:05	Perth IDC	Client
1-3R216I	Self Harm - Actual	Critical	6/05/2010 23:30	Melbourne ITA	Service Provider Staff
1-3R218P	Accident/Injury - Serious	Critical	6/05/2010 23:50	Northern IDC	Service Provider Staff
1-3R34WC	Use of Observation Rm > 24 hrs	Major	7/05/2010 8:43	Villawood IDC	Service Provider Staff
1-3R34YG	Use of Observation Rm > 24 hrs	Major	7/05/2010 8:52	Villawood IDC	Service Provider Staff
1-3R5F1Z	Media - Unauthorised presence	Critical	7/05/2010 12:46	Brisbane ITA	Service Provider Staff
1-3RAH4Z	Accident/Injury - Serious	Critical	7/05/2010 15:20	Northern IDC	Service Provider Staff
1-3R5FF3	Voluntary starvation (>24 hrs)	Major	7/05/2010 16:40	Maribyrnong IDC	Service Provider Staff
1-3R79HY	Self Harm - Threatened	Major	7/05/2010 19:10	Melbourne ITA	Service Provider Staff
1-3R8RFC	Accident/Injury - Serious	Critical	8/05/2010 10:18	Brisbane ITA	Client
1-3R8RGQ	Accident/Injury - Serious	Critical	8/05/2010 10:32	Villawood IDC	Service Provider Staff
1-3R8RS4	Accident/Injury - Serious	Critical	8/05/2010 12:00	Maribyrnong IDC	Service Provider Staff
1-3RAH73	Abusive/Aggressive Behaviour	Minor	8/05/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-4DL235	Accident/Injury - Serious	Critical	8/05/2010 20:20	Gwalia Lodge	Service Provider Staff
1-3RAHMB	Transfer to APOD	Minor	9/05/2010 0:05	North West Point Immigration Facility	Service Provider Staff
1-3RE4BC	Escape	Critical	9/05/2010 18:50	Maribyrnong IDC	Service Provider Staff
1-3RE4DJ	Transfer to APOD	Minor	10/05/2010 4:00	Villawood IDC	Service Provider Staff
1-3RFVH5	Media - Unauthorised presence	Critical	10/05/2010 10:05	Brisbane ITA	Service Provider Staff
1-3RIQ1W	Accident/Injury - Serious	Critical	10/05/2010 14:45	Villawood IDC	Service Provider Staff
1-3RJUV2	Accident/Injury - Serious	Critical	10/05/2010 16:45	Northern IDC	Service Provider Staff
1-3RJVHF	Transfer to APOD	Minor	11/05/2010 2:00	Villawood IDC	Service Provider Staff
1-3S8Y96	Contraband found	Minor	11/05/2010 15:25	Maribyrnong IDC	Service Provider Staff
1-3RU9EE	Accident/Injury - Serious	Critical	11/05/2010 17:15	Brisbane ITA	Service Provider Staff
1-3RXBKS	Escape	Critical	12/05/2010 4:35	Perth IDC	Service Provider Staff
1-3S0KGV	Self Harm - Actual	Critical	12/05/2010 11:50	Christmas Island	Service Provider Staff
1-3S6L9U	Accident/Injury - Serious	Critical	12/05/2010 16:20	Villawood IDC	Service Provider Staff
1-3S6LEP	Transfer to APOD	Minor	12/05/2010 19:00	Villawood IDC	Service Provider Staff
1-3SDV9A	Transfer to APOD	Minor	12/05/2010 20:00	Villawood IDC	Service Provider Staff
1-3S8XY6	Escape	Critical	13/05/2010 8:55	Northern IDC	Service Provider Staff



1-3SGT3P	Disturbance - Minor	Minor	13/05/2010 15:35	Villawood IDC	Service Provider Staff
1-3SJ1EW	Accident/Injury - Serious	Critical	13/05/2010 19:38	Christmas Island	Service Provider Staff
1-3SGSZD	Accident/Injury - Serious	Critical	13/05/2010 20:30	Villawood IDC	Service Provider Staff
1-3SKT2A	Accident/Injury - Serious	Critical	14/05/2010 13:45	Villawood IDC	Service Provider Staff
1-3SRJ3Q	Use of Force	Major	14/05/2010 21:40	Melbourne ITA	Service Provider Staff
1-3SPY8Z	Disturbance - Major	Major	14/05/2010 21:40	Melbourne ITA	Service Provider Staff
1-3SPY9L	Accident/Injury - Serious	Critical	14/05/2010 22:30	Melbourne ITA	Service Provider Staff
1-3SRJ0M	Accident/Injury - Serious	Critical	15/05/2010 1:35	Perth IDC	Service Provider Staff
1-3STBG0	Damage - Serious	Critical	15/05/2010 2:15	Christmas Island	Service Provider Staff
1-3SRJ19	Accident/Injury - Serious	Critical	15/05/2010 2:30	Northern IDC	Service Provider Staff
1-3SV0PK	Media - Unauthorised presence	Critical	15/05/2010 9:42	Melbourne ITA	Service Provider Staff
1-3STC2C	Self Harm - Actual	Critical	15/05/2010 11:20	Perth IDC	Service Provider Staff
1-3STC0V	Accident/Injury - Serious	Critical	15/05/2010 11:20	Perth IDC	Service Provider Staff
1-3SV0RK	Contraband found	Minor	15/05/2010 11:30	Melbourne ITA	Service Provider Staff
1-3STBWY	Accident/Injury - Serious	Critical	15/05/2010 12:00	Villawood IDC	Service Provider Staff
1-3SZ79A	Accident/Injury - Serious	Critical	15/05/2010 21:30	Northern IDC	Service Provider Staff
1-3SV0YG	Self Harm - Actual	Critical	16/05/2010 2:00	Melbourne ITA	Other
1-3SV0ZC	Accident/Injury - Serious	Critical	16/05/2010 2:44	Melbourne ITA	Service Provider Staff
1-3SZ76S	Accident/Injury - Serious	Critical	16/05/2010 5:35	Christmas Island	Service Provider Staff
1-3SZ74W	Accident/Injury - Serious	Critical	16/05/2010 10:20	Brisbane ITA	Service Provider Staff
1-3SZ7BB	Media - Unauthorised presence	Critical	16/05/2010 11:45	Northern IDC	Service Provider Staff
1-3T30YT	Demonstration - Offsite	Critical	16/05/2010 16:25	Maribyrnong IDC	Service Provider Staff
1-3T31JW	Escape - Attempted	Major	16/05/2010 19:30	Maribyrnong IDC	Service Provider Staff
1-3T31DN	Escape	Critical	16/05/2010 19:30	Maribyrnong IDC	Service Provider Staff
1-3T4HTT	Transfer to APOD	Minor	17/05/2010 0:30	North West Point Immigration Facility	Service Provider Staff
1-3T99Y1	Threat-Bomb Biologic Chem	Critical	17/05/2010 12:30	Brisbane ITA	DIAC Staff
1-3T99J9	Disturbance - Minor	Minor	17/05/2010 12:40	Christmas Island	Service Provider Staff
1-3T99TI	Weapon - Client in possession	Major	17/05/2010 15:45	Villawood IDC	Service Provider Staff
1-3TIG7P	Disturbance - Minor	Minor	18/05/2010 0:30	North West Point Immigration Facility	Service Provider Staff
1-3TIG7V	Disturbance - Minor	Minor	18/05/2010 6:45	North West Point Immigration Facility	Service Provider Staff
1-3TIFYB	Use of Force	Major	18/05/2010 6:50	Perth IDC	Service Provider Staff
1-3TC2IV	Self Harm - Threatened	Major	18/05/2010 7:00	Perth IDC	Service Provider Staff
1-3TIGH4	Assault - Minor	Major	18/05/2010 7:50	North West Point Immigration Facility	Service Provider Staff
1-3TIG7E	Media - Approach staff/clients	Minor	18/05/2010 13:20	Northern IDC	Service Provider Staff
1-3TQTV7	Voluntary starvation (>24 hrs)	Major	18/05/2010 13:40	Northern IDC	Service Provider Staff
1-3TO0V6	Transfer to APOD	Minor	18/05/2010 15:00	North West Point Immigration Facility	Service Provider Staff

1-3TIG2T	Voluntary starvation (<24 hrs)	Minor	18/05/2010 15:20	Northern IDC	Service Provider Staff
1-3TO0WQ	Damage - Minor	Minor	18/05/2010 16:30	Maribyrnong IDC	Service Provider Staff
1-3TIG74	Disturbance - Minor	Minor	18/05/2010 17:00	Villawood IDC	Service Provider Staff
1-3TQTMU	Media - Incident of interest	Major	18/05/2010 19:00	Brisbane ITA	Service Provider Staff
1-3TO0UG	Accident/Injury - Serious	Critical	18/05/2010 19:00	North West Point Immigration Facility	Service Provider Staff
1-3TMKGN	Abusive/Aggressive Behaviour	Minor	18/05/2010 22:45	Maribyrnong IDC	Service Provider Staff
1-3TO0XX	Demonstration - Onsite	Major	19/05/2010 10:45	Perth IDC	Service Provider Staff
1-3TQTY6	Voluntary starvation (<24 hrs)	Minor	19/05/2010 17:30	Perth IDC	Client
1-3TV75N	Use of Observation Rm > 24 hrs	Major	19/05/2010 22:00	Villawood IDC	Service Provider Staff
1-3TX0WP	Self Harm - Actual	Critical	20/05/2010 9:25	Perth IDC	Service Provider Staff
1-3TX16R	Accident/Injury - Serious	Critical	20/05/2010 10:55	Berrimah Accommodation Facility	Service Provider Staff
1-3TX15K	Accident/Injury - Serious	Critical	20/05/2010 12:15	Villawood IDC	Service Provider Staff
1-3TZ0XM	Self Harm - Actual	Critical	20/05/2010 16:10	Villawood IDC	Service Provider Staff
1-3VFNi3	Voluntary Starvation - End of	Minor	20/05/2010 19:30	Berrimah Accommodation Facility	Service Provider Staff
1-3U6K8U	Voluntary starvation (<24 hrs)	Minor	20/05/2010 23:30	North West Point Immigration Facility	Service Provider Staff
1-3UC2EQ	Abusive/Aggressive Behaviour	Minor	21/05/2010 0:00	Villawood IDC	Service Provider Staff
1-3U48KW	Accident/Injury - Serious	Critical	21/05/2010 0:05	Villawood IDC	Client
1-3U5GJO	Disturbance - Minor	Minor	21/05/2010 2:00	North West Point Immigration Facility	Service Provider Staff
1-3U5H7H	Failure - IT Systems	Minor	21/05/2010 7:10	Perth IRH	Service Provider Staff
1-3UC2CI	Assault - Minor	Major	21/05/2010 11:25	North West Point Immigration Facility	Service Provider Staff
1-3U9T06	Abusive/Aggressive Behaviour	Minor	21/05/2010 13:00	Maribyrnong IDC	Service Provider Staff
1-3UIPLZ	Accident/Injury - Serious	Critical	21/05/2010 19:20	North West Point Immigration Facility	Service Provider Staff
1-3UFR17	Assault - Minor	Major	22/05/2010 10:40	Brisbane ITA	Service Provider Staff
1-3UICKJ	Accident/Injury - Serious	Critical	22/05/2010 12:40	Melbourne ITA	Service Provider Staff
1-3UFRE8	Assault - Minor	Major	22/05/2010 14:55	Brisbane ITA	Service Provider Staff
1-3UO3M1	Accident/Injury - Serious	Critical	22/05/2010 16:00	Christmas Island	Service Provider Staff
1-3UICU6	Failure - IT Systems	Minor	22/05/2010 17:39	Villawood IDC	Service Provider Staff
1-3UIPR4	Damage - Minor	Minor	22/05/2010 21:50	Maribyrnong IDC	Service Provider Staff
1-3UIPUO	Contraband found	Minor	23/05/2010 1:02	Villawood IDC	Service Provider Staff
1-3UL5VW	Accident/Injury - Serious	Critical	23/05/2010 16:30	Northern IDC	Service Provider Staff
1-3UL5FS	Accident/Injury - Serious	Critical	24/05/2010 0:25	Berrimah Accommodation Facility	Service Provider Staff
1-3UO3FW	Assault - Not OBH	Minor	24/05/2010 7:40	Christmas Island	Service Provider Staff
1-3UUZ5O	Accident/Injury - Serious	Critical	24/05/2010 9:30	Perth IRH	Service Provider Staff
1-3V15NQ	Disturbance - Minor	Minor	24/05/2010 11:45	Northern IDC	Service Provider Staff
1-3UUZ0Z	Failure - IT Systems	Minor	24/05/2010 21:20	Villawood IDC	Service Provider Staff
1-3UUZAZ	Escape	Critical	25/05/2010 3:35	Villawood IDC	Service Provider Staff

1-3V15TI	Accident/Injury - Serious	Critical	25/05/2010 8:15	Villawood IDC	Service Provider Staff
1-3VCTEN	Use of Restraints	Minor	25/05/2010 8:25	Villawood IDC	Service Provider Staff
1-3V15XY	Media - Unauthorised presence	Critical	25/05/2010 8:40	Villawood IDC	Service Provider Staff
1-3V15T0	Escape - Attempted	Major	25/05/2010 8:45	Maribyrnong IDC	Service Provider Staff
1-3V162J	Use of Restraints	Minor	25/05/2010 9:25	Villawood IDC	Service Provider Staff
1-7AG2C7	Removal - Aborted	Major	25/05/2010 9:42	Villawood IDC	Service Provider Staff
1-3VCTET	Disturbance - Minor	Minor	25/05/2010 18:10	Melbourne ITA	Service Provider Staff
1-3VCTN0	Self Harm - Threatened	Major	25/05/2010 19:15	Melbourne ITA	Service Provider Staff
1-3VCTMW	Use of Force	Major	25/05/2010 19:15	Melbourne ITA	Service Provider Staff
1-3VCTKM	Self Harm - Threatened	Major	25/05/2010 19:15	Melbourne ITA	Service Provider Staff
1-3VCTJ1	Contraband found	Minor	25/05/2010 19:30	Villawood IDC	Service Provider Staff
1-3VR6SX	Damage - Minor	Minor	26/05/2010 1:00	Melbourne ITA	Service Provider Staff
1-3VPCX8	Assault - Minor	Major	26/05/2010 14:05	North West Point Immigration Facility	Service Provider Staff
1-3VUB1B	Disturbance - Minor	Minor	26/05/2010 16:50	Maribyrnong IDC	Service Provider Staff
1-3VPCXI	Failure - IT Systems	Minor	26/05/2010 18:40	Villawood IDC	Service Provider Staff
1-3W5AY0	Disturbance - Minor	Minor	26/05/2010 19:20	Christmas Island	Service Provider Staff
1-3VR740	Contraband found	Minor	27/05/2010 12:30	Maribyrnong IDC	Service Provider Staff
1-3VUBAW	Voluntary starvation (<24 hrs)	Minor	27/05/2010 14:10	Villawood IDC	Service Provider Staff
1-3VUBK3	Accident/Injury - Serious	Critical	27/05/2010 16:00	Brisbane ITA	Service Provider Staff
1-3W1SWU	Accident/Injury - Serious	Critical	27/05/2010 18:40	Villawood IDC	Service Provider Staff
1-3W5AYT	Use of Restraints	Minor	27/05/2010 19:01	Villawood IDC	Service Provider Staff
1-3W5B9M	Voluntary starvation (>24 hrs)	Major	28/05/2010 2:10	Villawood IDC	Service Provider Staff
1-3W1SBM	Assault - Minor	Major	28/05/2010 9:00	Perth IRH	Service Provider Staff
1-3W5AXJ	Accident/Injury - Serious	Critical	28/05/2010 17:19	Brisbane ITA	Client
1-3W5B7Y	Voluntary starvation (>24 hrs)	Major	28/05/2010 19:39	Maribyrnong IDC	Service Provider Staff
1-3W81YZ	Accident/Injury - Serious	Critical	29/05/2010 8:40	Perth IDC	Service Provider Staff
1-3W822A	Removal - Aborted	Major	29/05/2010 9:15	Maribyrnong IDC	Service Provider Staff
1-3W82DH	Media - Unauthorised presence	Critical	29/05/2010 14:25	Villawood IDC	Service Provider Staff
1-3WCBG3	Assault - Not OBH	Minor	29/05/2010 20:15	North West Point Immigration Facility	Service Provider Staff
1-3WCBDA	Assault - Not OBH	Minor	29/05/2010 23:35	Berrimah Accommodation Facility	Service Provider Staff
1-3WPQEX	Disturbance - Minor	Minor	31/05/2010 17:40	Northern IDC	Client
1-3WNX06	Failure - IT Systems	Minor	31/05/2010 21:20	Villawood IDC	Service Provider Staff
1-3WNNWT	Use of Force	Major	31/05/2010 23:05	Melbourne ITA	Service Provider Staff
1-3WKMID	Self Harm - Actual	Critical	31/05/2010 23:05	Melbourne ITA	Service Provider Staff
1-44A9Z0	Damage - Minor	Minor	1/06/2010 8:40	Villawood IDC	Service Provider Staff
1-447X1W	Damage - Minor	Minor	1/06/2010 9:40	Melbourne ITA	Service Provider Staff

1-3WVS03	Media - Incident of interest	Major	1/06/2010 10:15	Brisbane ITA	External Source
1-3WVS30	Accident/Injury - Serious	Critical	1/06/2010 17:00	Perth IDC	Service Provider Staff
1-41OW9X	Contraband found	Minor	1/06/2010 21:56	Melbourne ITA	Service Provider Staff
1-3WVSAZ	Accident/Injury - Serious	Critical	1/06/2010 23:10	Brisbane ITA	Service Provider Staff
1-3XISGW	Failure - IT Systems	Minor	2/06/2010 13:18	Melbourne ITA	Service Provider Staff
1-3X44N0	Assault - Minor	Major	2/06/2010 14:37	Northern IDC	Service Provider Staff
1-3X79HI	Self Harm - Threatened	Major	2/06/2010 14:45	Christmas Island	Service Provider Staff
1-3X44JO	Disturbance - Minor	Minor	2/06/2010 15:00	Northern IDC	Service Provider Staff
1-3X79F6	Self Harm - Threatened	Major	2/06/2010 16:15	Christmas Island	Service Provider Staff
1-3XF5NI	Theft	Minor	3/06/2010 10:30	Villawood IDC	Service Provider Staff
1-3XG6NR	Accident/Injury - Serious	Critical	3/06/2010 13:10	Christmas Island	Service Provider Staff
1-3XIRWY	Escape - Attempted	Major	3/06/2010 17:15	Brisbane ITA	Service Provider Staff
1-3XG6S7	Self Harm - Threatened	Major	3/06/2010 23:05	Sydney IRH	Service Provider Staff
1-3XLQ7M	Self Harm - Threatened	Major	4/06/2010 11:00	Northern IDC	Service Provider Staff
1-3XISEY	Media - Incident of interest	Major	4/06/2010 12:10	Brisbane ITA	Service Provider Staff
1-3XLQ9U	Failure - IT Systems	Minor	4/06/2010 13:15	Villawood IDC	Service Provider Staff
1-3XUJ5P	Voluntary starvation (>24 hrs)	Major	4/06/2010 13:40	North West Point Immigration Facility	Service Provider Staff
1-3XUJ5M	Voluntary starvation (>24 hrs)	Major	4/06/2010 13:40	North West Point Immigration Facility	Service Provider Staff
1-3XLQEK	Failure - IT Systems	Minor	4/06/2010 14:10	Villawood IDC	Service Provider Staff
1-3XOMF5	Media - Incident of interest	Major	4/06/2010 15:10	Brisbane ITA	Service Provider Staff
1-3XOMZK	Assault - Minor	Major	4/06/2010 17:35	North West Point Immigration Facility	Service Provider Staff
1-3XUJ71	Voluntary starvation (<24 hrs)	Minor	4/06/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-3XUJ0W	Voluntary starvation (>24 hrs)	Major	4/06/2010 23:00	North West Point Immigration Facility	Service Provider Staff
1-3XUJ0Z	Contraband found	Minor	5/06/2010 9:05	North West Point Immigration Facility	Service Provider Staff
1-3XVI2J	Demonstration - Onsite	Major	5/06/2010 12:20	North West Point Immigration Facility	Service Provider Staff
1-3XUJ8H	Voluntary starvation (>24 hrs)	Major	5/06/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-3XUJ8E	Voluntary starvation (>24 hrs)	Major	5/06/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-3XUJ1Y	Voluntary starvation (>24 hrs)	Major	5/06/2010 14:15	Villawood IDC	Service Provider Staff
1-3XXBH1	Accident/Injury - Serious	Critical	5/06/2010 17:05	Christmas Island	Service Provider Staff
1-3XXBE3	Voluntary starvation (<24 hrs)	Minor	5/06/2010 17:35	North West Point Immigration Facility	Service Provider Staff
1-3XXAZU	Voluntary starvation (>24 hrs)	Major	5/06/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-3XVIA2	Self Harm - Threatened	Major	5/06/2010 19:30	Villawood IDC	Service Provider Staff
1-3YN822	Assault - Minor	Major	5/06/2010 20:00	Northern IDC	DIAC Staff
1-3XVIGH	Accident/Injury - Serious	Critical	5/06/2010 22:45	Maribyrnong IDC	Service Provider Staff
1-3XVIS5	Accident/Injury - Serious	Critical	6/06/2010 2:45	Perth IDC	Service Provider Staff
1-3XXBK0	Voluntary starvation (>24 hrs)	Major	6/06/2010 12:30	North West Point Immigration Facility	Service Provider Staff

1-3YAJJA	Damage - Minor	Minor	6/06/2010 13:00	Villawood IDC	Service Provider Staff
1-3XXBEN	Voluntary starvation (>24 hrs)	Major	6/06/2010 14:25	Villawood IDC	Service Provider Staff
1-3XY9N2	Use of Observation Rm > 24 hrs	Major	6/06/2010 17:30	Villawood IDC	Service Provider Staff
1-3XY9W0	Voluntary starvation (>24 hrs)	Major	6/06/2010 17:35	North West Point Immigration Facility	Service Provider Staff
1-3XY9M7	Use of Observation Rm > 24 hrs	Major	6/06/2010 17:50	Villawood IDC	Service Provider Staff
1-3XYA2V	Notification by Welfare Auth	Major	6/06/2010 20:45	Perth IDC	Service Provider Staff
1-3XYA0X	Accident/Injury - Serious	Critical	7/06/2010 2:50	Brisbane ITA	Service Provider Staff
1-3Y003M	Use of Force	Major	7/06/2010 4:35	Villawood IDC	Service Provider Staff
1-3YAJ92	Use of Restraints	Minor	7/06/2010 13:10	Villawood IDC	Service Provider Staff
1-3YAJ5C	Use of Restraints	Minor	7/06/2010 13:10	Villawood IDC	Service Provider Staff
1-3YAJ59	Use of Restraints	Minor	7/06/2010 13:10	Villawood IDC	Service Provider Staff
1-3Y64HT	Accident/Injury - Serious	Critical	7/06/2010 13:15	Villawood IDC	Service Provider Staff
1-3Y4B48	Voluntary starvation by minor	Major	7/06/2010 15:40	Melbourne ITA	Service Provider Staff
1-3YE9SY	Disturbance - Minor	Minor	7/06/2010 16:00	Villawood IDC	Service Provider Staff
1-3Y645F	Self Harm - Actual	Critical	7/06/2010 16:55	Melbourne ITA	Service Provider Staff
1-3YCGUU	Voluntary Starvation - End of	Minor	7/06/2010 18:30	Melbourne ITA	Service Provider Staff
1-3YQ1AT	Assault - Minor	Major	7/06/2010 21:45	Christmas Island	Service Provider Staff
1-3YAJAL	Removal - Aborted	Major	7/06/2010 22:10	Villawood IDC	Service Provider Staff
1-3YCGWA	Failure - IT Systems	Minor	8/06/2010 8:30	Maribyrnong IDC	Service Provider Staff
1-3YUED1	Accident/Injury - Serious	Critical	9/06/2010 16:05	Villawood IDC	Service Provider Staff
1-3YUEWO	Use of Restraints	Minor	9/06/2010 16:15	Villawood IDC	Service Provider Staff
1-3Z2W3M	Accident/Injury - Serious	Critical	9/06/2010 19:45	Christmas Island	Service Provider Staff
1-3ZB4MN	Assault - Minor	Major	10/06/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-3Z2VV3	Assault - Minor	Major	10/06/2010 15:35	Brisbane ITA	Client
1-3Z0NDL	Accident/Injury - Serious	Critical	10/06/2010 16:00	Maribyrnong IDC	Service Provider Staff
1-3Z2W9D	Accident/Injury - Serious	Critical	10/06/2010 16:30	Christmas Island	Service Provider Staff
1-3Z62HO	Accident/Injury - Serious	Critical	11/06/2010 4:40	Northern IDC	Client
1-3Z6QGN	Self Harm - Actual	Critical	11/06/2010 12:30	Maribyrnong IDC	Service Provider Staff
1-3Z6QI6	Voluntary starvation (>24 hrs)	Major	11/06/2010 13:27	Maribyrnong IDC	Service Provider Staff
1-3Z8RGO	Contraband found	Minor	11/06/2010 14:40	Maribyrnong IDC	Service Provider Staff
1-3ZB4K4	Voluntary starvation (>24 hrs)	Major	11/06/2010 15:45	Northern IDC	Subcontractor
1-3ZB4B8	Voluntary starvation (>24 hrs)	Major	11/06/2010 16:10	Brisbane ITA	Service Provider Staff
1-3ZPUJP	Damage - Minor	Minor	11/06/2010 16:45	Maribyrnong IDC	Service Provider Staff
1-3ZB4J0	Accident/Injury - Serious	Critical	11/06/2010 16:50	Brisbane ITA	Service Provider Staff
1-3ZB4S1	Accident/Injury - Serious	Critical	11/06/2010 19:30	Maribyrnong IDC	Service Provider Staff
1-3ZCYNV	Failure - IT Systems	Minor	12/06/2010 0:10	Villawood IDC	Service Provider Staff

1-3ZCYSA	Damage - Serious	Critical	12/06/2010 1:30	Maribyrnong IDC	Service Provider Staff
1-3ZCYVD	Use of Observation Rm > 24 hrs	Major	12/06/2010 3:25	Villawood IDC	Service Provider Staff
1-3ZEFB5	Damage - Minor	Minor	12/06/2010 8:00	Villawood IDC	Service Provider Staff
1-3ZEFFU	Demonstration - Onsite	Major	12/06/2010 10:15	North West Point Immigration Facility	Service Provider Staff
1-3ZI4GS	Damage - Minor	Minor	12/06/2010 18:40	Villawood IDC	Service Provider Staff
1-3ZI4H0	Accident/Injury - Serious	Critical	12/06/2010 20:00	Melbourne ITA	Service Provider Staff
1-3ZI4Q6	Use of Restraints	Minor	12/06/2010 21:10	Villawood IDC	Service Provider Staff
1-3ZI4SV	Accident/Injury - Serious	Critical	12/06/2010 21:20	Villawood IDC	Service Provider Staff
1-3ZLK5L	Abusive/Aggressive Behaviour	Minor	12/06/2010 23:15	North West Point Immigration Facility	Service Provider Staff
1-3ZLK5I	Abusive/Aggressive Behaviour	Minor	13/06/2010 2:00	North West Point Immigration Facility	Service Provider Staff
1-3ZLKGC	Accident/Injury - Serious	Critical	13/06/2010 12:50	Perth IDC	Service Provider Staff
1-3ZNP24	Accident/Injury - Serious	Critical	13/06/2010 15:55	North West Point Immigration Facility	Service Provider Staff
1-3ZNPJ5	Use of Obs Room >24 hours	Major	13/06/2010 21:25	Villawood IDC	Service Provider Staff
1-3ZQMRR	Disturbance - Minor	Minor	13/06/2010 22:25	Northern IDC	Service Provider Staff
1-3ZPUJ0	Damage - Minor	Minor	14/06/2010 5:30	Maribyrnong IDC	Service Provider Staff
1-3ZPUF4	Abusive/Aggressive Behaviour	Minor	14/06/2010 5:30	Maribyrnong IDC	Service Provider Staff
1-3ZQN2V	Voluntary starvation (<24 hrs)	Minor	14/06/2010 7:34	Northern IDC	Service Provider Staff
1-3ZPUAO	Accident/Injury - Serious	Critical	14/06/2010 7:45	Maribyrnong IDC	Service Provider Staff
1-3ZQN3Y	Assault - Minor	Major	14/06/2010 12:15	North West Point Immigration Facility	Service Provider Staff
1-3ZQN28	Failure - IT Systems	Minor	14/06/2010 15:25	Villawood IDC	Service Provider Staff
1-3ZTN1F	Accident/Injury - Serious	Critical	14/06/2010 17:20	Curtin IDC	Service Provider Staff
1-3ZTN3E	Disturbance - Minor	Minor	14/06/2010 18:16	North West Point Immigration Facility	Service Provider Staff
1-401EFJ	Use of Force	Major	15/06/2010 7:15	Villawood IDC	Service Provider Staff
1-404FST	Use of Restraints	Minor	15/06/2010 7:45	Villawood IDC	Service Provider Staff
1-401ERQ	Removal - Aborted	Major	15/06/2010 8:30	Villawood IDC	Service Provider Staff
1-3ZVMX3	Voluntary Starvation - End of	Minor	15/06/2010 8:47	Brisbane ITA	Service Provider Staff
1-3ZWL6C	Voluntary starvation (<24 hrs)	Minor	15/06/2010 9:30	Curtin IDC	Service Provider Staff
1-401EU9	Removal - Aborted	Major	15/06/2010 10:30	Villawood IDC	Service Provider Staff
1-3ZYXI5	Disturbance - Minor	Minor	15/06/2010 12:20	Maribyrnong IDC	Service Provider Staff
1-3ZYXOW	Use of Force	Major	15/06/2010 13:45	Villawood IDC	Service Provider Staff
1-404GDQ	Use of Restraints	Minor	15/06/2010 14:00	Villawood IDC	Service Provider Staff
1-40L1QK	Assault - Minor	Major	15/06/2010 14:44	Northern IDC	Client
1-401EOA	Accident/Injury - Serious	Critical	15/06/2010 16:50	Christmas Island	Service Provider Staff
1-401EGQ	Use of Force	Major	15/06/2010 17:00	Maribyrnong IDC	Service Provider Staff
1-401EP0	Self Harm - Threatened	Major	15/06/2010 17:45	Villawood IDC	Service Provider Staff
1-409ERM	Contraband found	Minor	15/06/2010 18:00	Maribyrnong IDC	Service Provider Staff

1-4031PP	Failure - IT Systems	Minor	15/06/2010 21:45	Villawood IDC	Service Provider Staff
1-405YGS	Assault - Serious	Critical	16/06/2010 7:55	Villawood IDC	Service Provider Staff
1-409F5E	Assault - Not OBH	Minor	16/06/2010 8:30	Brisbane ITA	Service Provider Staff
1-409F0Z	Self Harm - Threatened	Major	16/06/2010 13:00	Northern IDC	Service Provider Staff
1-40BW78	Self Harm - Threatened	Major	16/06/2010 16:30	Brisbane ITA	Subcontractor
1-40BWDM	Disturbance - Minor	Minor	16/06/2010 17:30	North West Point Immigration Facility	Service Provider Staff
1-40FX74	Abusive/Aggressive Behaviour	Minor	16/06/2010 20:30	Perth IDC	Service Provider Staff
1-40HJHU	Demonstration - Onsite	Major	17/06/2010 10:30	Northern IDC	Service Provider Staff
1-40Y2SF	Voluntary starvation (>24 hrs)	Major	17/06/2010 11:00	Northern IDC	DIAC Staff
1-40HJLG	Accident/Injury - Serious	Critical	17/06/2010 12:30	Villawood IDC	Service Provider Staff
1-40L1UM	Use of Restraints	Minor	17/06/2010 13:10	Villawood IDC	Service Provider Staff
1-40L1Z1	Voluntary starvation (<24 hrs)	Minor	17/06/2010 13:30	Perth IDC	Service Provider Staff
1-40L2AN	Assault - Minor	Major	17/06/2010 15:40	Villawood IDC	Service Provider Staff
1-40N7VM	Escape - Attempted	Major	17/06/2010 17:15	Villawood IDC	Service Provider Staff
1-40PGK9	Voluntary Starvation - End of	Minor	17/06/2010 18:30	Maribyrnong IDC	Service Provider Staff
1-40PGOC	Disturbance - Minor	Minor	17/06/2010 18:30	Villawood IDC	Service Provider Staff
1-40N7WJ	Accident/Injury - Serious	Critical	17/06/2010 18:30	Northern IDC	Service Provider Staff
1-40U7IZ	Abusive/Aggressive Behaviour	Minor	18/06/2010 12:00	Villawood IDC	Service Provider Staff
1-40QW14	Voluntary starvation by minor	Major	18/06/2010 12:10	Melbourne ITA	Service Provider Staff
1-40U7SH	Voluntary starvation (>24 hrs)	Major	18/06/2010 12:40	Perth IDC	Service Provider Staff
1-40Y2U2	Self Harm - Threatened	Major	18/06/2010 15:05	North West Point Immigration Facility	Service Provider Staff
1-41H4JO	Accident/Injury - Serious	Critical	18/06/2010 16:00	Maribyrnong IDC	Service Provider Staff
1-41OWMW	Voluntary Starvation - End of	Minor	18/06/2010 18:05	Perth IDC	Service Provider Staff
1-40Y38O	Failure - IT Systems	Minor	18/06/2010 20:05	Villawood IDC	Service Provider Staff
1-41858G	Assault - Minor	Major	18/06/2010 20:10	Perth IRH	Client
1-40Y39C	Accident/Injury - Serious	Critical	18/06/2010 20:58	Perth IDC	Service Provider Staff
1-40Y39W	Voluntary starvation (<24 hrs)	Minor	18/06/2010 22:00	Villawood IDC	Service Provider Staff
1-4184ZU	Assault - Minor	Major	19/06/2010 1:10	North West Point Immigration Facility	Service Provider Staff
1-41E89D	Voluntary starvation (<24 hrs)	Minor	19/06/2010 8:15	North West Point Immigration Facility	Service Provider Staff
1-41851N	Voluntary starvation (<24 hrs)	Minor	19/06/2010 8:15	North West Point Immigration Facility	Service Provider Staff
1-41854K	Escape - Attempted	Major	19/06/2010 11:30	Maribyrnong IDC	Service Provider Staff
1-4185C5	Accident/Injury - Serious	Critical	19/06/2010 12:05	Northern IDC	Service Provider Staff
1-4185AP	Escape - Attempted	Major	19/06/2010 13:35	Maribyrnong IDC	Service Provider Staff
1-41L47A	Abusive/Aggressive Behaviour	Minor	19/06/2010 18:30	Sydney IRH	Service Provider Staff
1-41ASQN	Failure - IT Systems	Minor	19/06/2010 18:45	Villawood IDC	Service Provider Staff
1-41H4NI	Voluntary Starvation - End of	Minor	19/06/2010 18:48	Melbourne ITA	Service Provider Staff

1-41ASSV	Accident/Injury - Serious	Critical	19/06/2010 20:25	Villawood IDC	Service Provider Staff
1-41ASPY	Accident/Injury - Serious	Critical	19/06/2010 20:38	Northern IDC	Service Provider Staff
1-41ASVI	Assault - Minor	Major	19/06/2010 21:50	Maribyrnong IDC	Service Provider Staff
1-41DOIC	Voluntary starvation (>24 hrs)	Major	19/06/2010 22:00	Villawood IDC	Service Provider Staff
1-41E8BL	Voluntary starvation (>24 hrs)	Major	20/06/2010 10:12	North West Point Immigration Facility	Service Provider Staff
1-41E8HK	Damage - Minor	Minor	20/06/2010 11:25	Northern IDC	Service Provider Staff
1-41E8D2	Self Harm - Actual	Critical	20/06/2010 12:35	Maribyrnong IDC	Service Provider Staff
1-41FGAH	Assault - Minor	Major	20/06/2010 15:30	Northern IDC	Service Provider Staff
1-41FG4R	Damage - Minor	Minor	20/06/2010 16:35	Melbourne ITA	Service Provider Staff
1-41FGHO	Assault - Minor	Major	20/06/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-41FGGK	Self Harm - Threatened	Major	20/06/2010 18:40	Northern IDC	Service Provider Staff
1-420ZCF	Contraband found	Minor	20/06/2010 21:20	Melbourne ITA	Service Provider Staff
1-41L44S	Damage - Minor	Minor	21/06/2010 0:00	Villawood IDC	Service Provider Staff
1-41JBDY	Accident/Injury - Serious	Critical	21/06/2010 10:35	Villawood IDC	Service Provider Staff
1-41L3LG	Use of Restraints	Minor	21/06/2010 11:15	Villawood IDC	Service Provider Staff
1-41L3SW	Accident/Injury - Serious	Critical	21/06/2010 11:35	Perth IDC	Service Provider Staff
1-41L3NU	Media - Approach staff/clients	Minor	21/06/2010 12:10	Northern IDC	Service Provider Staff
1-41L3R6	Media - Approach staff/clients	Minor	21/06/2010 12:50	Northern IDC	Service Provider Staff
1-41L48O	Voluntary starvation (<24 hrs)	Minor	21/06/2010 14:00	Perth IDC	Service Provider Staff
1-41QL8G	Voluntary starvation (<24 hrs)	Minor	21/06/2010 18:19	North West Point Immigration Facility	Service Provider Staff
1-41WFJ3	Voluntary Starvation - End of	Minor	21/06/2010 18:20	Perth IDC	Service Provider Staff
1-41QLMI	Self Harm - Actual	Critical	22/06/2010 5:15	Northern IDC	Service Provider Staff
1-420ZDX	Media - Unauthorised presence	Critical	22/06/2010 13:00	Port Augusta IRH	Service Provider Staff
1-420ZGA	Use of Force	Major	22/06/2010 13:30	Port Augusta IRH	Service Provider Staff
1-420ZAV	Assault - Minor	Major	22/06/2010 13:30	Port Augusta IRH	Service Provider Staff
1-420ZNL	Assault - Minor	Major	22/06/2010 14:20	North West Point Immigration Facility	Service Provider Staff
1-425WPZ	Accident/Injury - Serious	Critical	22/06/2010 19:05	Villawood IDC	Service Provider Staff
1-42CJGY	Accident/Injury - Serious	Critical	23/06/2010 7:45	Christmas Island	Service Provider Staff
1-429E2G	Failure - IT Systems	Minor	23/06/2010 8:20	Perth IRH	Service Provider Staff
1-42F8Y4	Damage - Minor	Minor	23/06/2010 10:36	Northern IDC	Client
1-42CJD2	Disturbance - Minor	Minor	23/06/2010 11:30	Northern IDC	Service Provider Staff
1-42CJUJ	Accident/Injury - Serious	Critical	23/06/2010 12:05	Northern IDC	Other
1-42GTRE	Abusive/Aggressive Behaviour	Minor	23/06/2010 13:45	Perth IRH	Service Provider Staff
1-43YYG6	Self Harm - Actual	Critical	23/06/2010 14:00	Port Augusta IRH	Service Provider Staff
1-42GTRY	Self Harm - Threatened	Major	23/06/2010 14:45	North West Point Immigration Facility	DIAC Staff
1-42F92K	Abusive/Aggressive Behaviour	Minor	23/06/2010 16:25	Villawood IDC	Service Provider Staff



1-42J0IR	Accident/Injury - Serious	Critical	24/06/2010 0:55	Perth IRH	Service Provider Staff
1-42J0SO	Birth of a child	Minor	24/06/2010 7:25	Perth IRH	Service Provider Staff
1-42J0QN	Damage - Minor	Minor	24/06/2010 9:00	Northern IDC	Service Provider Staff
1-42LW8Y	Assault - Not OBH	Minor	24/06/2010 10:37	Curtin IDC	Service Provider Staff
1-42Q7E4	Self Harm - Actual	Critical	24/06/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-42Q74E	Accident/Injury - Serious	Critical	24/06/2010 15:29	Northern IDC	Service Provider Staff
1-433CPV	Disturbance - Minor	Minor	24/06/2010 23:00	Perth IDC	Service Provider Staff
1-42X53A	Abusive/Aggressive Behaviour	Minor	25/06/2010 10:05	Villawood IDC	Service Provider Staff
1-433CJP	Assault - Minor	Major	25/06/2010 10:15	North West Point Immigration Facility	Service Provider Staff
1-42Z7CW	Assault - Minor	Major	25/06/2010 10:15	North West Point Immigration Facility	Service Provider Staff
1-4414H4	Visitor-Other refused	Minor	25/06/2010 12:30	Perth IDC	Service Provider Staff
1-42Z7FY	Voluntary starvation (<24 hrs)	Minor	25/06/2010 14:02	North West Point Immigration Facility	Service Provider Staff
1-433CGP	Voluntary starvation (<24 hrs)	Minor	25/06/2010 14:30	Northern IDC	Service Provider Staff
1-433CRG	Self Harm - Threatened	Major	25/06/2010 16:00	Northern IDC	Service Provider Staff
1-433CQ4	Self Harm - Threatened	Major	25/06/2010 16:00	Northern IDC	Service Provider Staff
1-42Z7GD	Accident/Injury - Serious	Critical	25/06/2010 17:10	Brisbane ITA	Service Provider Staff
1-42Z7BU	Accident/Injury - Serious	Critical	25/06/2010 17:10	Brisbane ITA	Service Provider Staff
1-433D3Q	Accident/Injury - Serious	Critical	25/06/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-435KGF	Self Harm - Threatened	Major	26/06/2010 0:24	Christmas Island	Service Provider Staff
1-43CCK9	Assault - Minor	Major	26/06/2010 4:00	Northern IDC	Client
1-447WFK	Contraband brought by Visitor	Minor	26/06/2010 10:00	Melbourne ITA	Client
1-43DI8N	Accident/Injury - Serious	Critical	26/06/2010 16:15	Brisbane ITA	Client
1-43DIE1	Abusive/Aggressive Behaviour	Minor	26/06/2010 17:55	Villawood IDC	Service Provider Staff
1-43YYI3	Accident/Injury - Serious	Critical	26/06/2010 20:15	Port Augusta IRH	Service Provider Staff
1-43EGL6	Assault - Not OBH	Minor	27/06/2010 15:20	Gwalia Lodge	Service Provider Staff
1-43EGKA	Abusive/Aggressive Behaviour	Minor	27/06/2010 16:00	Villawood IDC	Service Provider Staff
1-43K122	Accident/Injury - Serious	Critical	27/06/2010 17:25	Curtin IDC	Service Provider Staff
1-43LTUK	Abusive/Aggressive Behaviour	Minor	27/06/2010 22:30	North West Point Immigration Facility	Service Provider Staff
1-43LTOL	Failure - IT Systems	Minor	28/06/2010 7:00	Melbourne ITA	Service Provider Staff
1-43LTRT	Failure - IT Systems	Minor	28/06/2010 11:00	Melbourne ITA	Service Provider Staff
1-43UJYW	Self Harm - Actual	Critical	28/06/2010 13:40	Christmas Island	Service Provider Staff
1-43SSPP	Removal - Aborted	Major	28/06/2010 14:45	Perth IDC	Service Provider Staff
1-43SSC2	Failure - IT Systems	Minor	28/06/2010 14:55	Villawood IDC	Service Provider Staff
1-43SSJW	Failure - IT Systems	Minor	28/06/2010 16:15	Melbourne ITA	Service Provider Staff
1-43U27U	Use of Force	Major	28/06/2010 17:30	Maribyrnong IDC	Service Provider Staff
1-43UJQG	Use of Restraints	Minor	28/06/2010 17:40	Villawood IDC	Service Provider Staff

1-43SSYA	Self Harm - Threatened	Major	28/06/2010 17:40	Maribyrnong IDC	Service Provider Staff
1-43UJX8	Accident/Injury - Serious	Critical	28/06/2010 18:00	Sydney IRH	Service Provider Staff
1-43XQKQ	Abusive/Aggressive Behaviour	Minor	28/06/2010 21:30	Villawood IDC	Service Provider Staff
1-43UJTM	Failure - IT Systems	Minor	28/06/2010 21:30	Villawood IDC	Service Provider Staff
1-4414ZP	Accident/Injury - Serious	Critical	29/06/2010 0:55	Perth IDC	Service Provider Staff
1-43XQK7	Use of Force	Major	29/06/2010 1:45	Maribyrnong IDC	Service Provider Staff
1-43XQLU	Self Harm - Threatened	Major	29/06/2010 3:15	Villawood IDC	Service Provider Staff
1-43XQOS	Accident/Injury - Serious	Critical	29/06/2010 3:20	Villawood IDC	Service Provider Staff
1-43YY99	Self Harm - Actual	Critical	29/06/2010 8:25	North West Point Immigration Facility	Service Provider Staff
1-43YYBQ	Contraband found	Minor	29/06/2010 10:00	Villawood IDC	Service Provider Staff
1-4449XA	Self Harm - Actual	Critical	29/06/2010 11:30	North West Point Immigration Facility	Service Provider Staff
1-43YYD4	Assault - Serious	Critical	29/06/2010 12:25	Villawood IDC	Service Provider Staff
1-444ACI	Self Harm - Threatened	Major	29/06/2010 14:35	North West Point Immigration Facility	Service Provider Staff
1-442WKU	Abusive/Aggressive Behaviour	Minor	29/06/2010 14:45	Villawood IDC	Service Provider Staff
1-444ABO	Self Harm - Actual	Critical	29/06/2010 19:30	Villawood IDC	Service Provider Staff
1-44AA0Y	Self Harm - Actual	Critical	30/06/2010 7:55	North West Point Immigration Facility	Service Provider Staff
1-44BXUX	Accident/Injury - Serious	Critical	30/06/2010 10:30	Northern IDC	Service Provider Staff
1-44GDUA	Disturbance - Minor	Minor	30/06/2010 13:50	Perth IDC	Service Provider Staff
1-44DOGG	Accident/Injury - Serious	Critical	30/06/2010 14:10	Villawood IDC	Service Provider Staff
1-44DOL0	Removal - Aborted	Major	30/06/2010 14:40	Villawood IDC	Service Provider Staff
1-44BXM8	Abusive/Aggressive Behaviour	Minor	30/06/2010 15:23	Villawood IDC	Service Provider Staff
1-44HAP2	Abusive/Aggressive Behaviour	Minor	30/06/2010 15:30	Villawood IDC	Service Provider Staff
1-44DO3Y	Accident/Injury - Serious	Critical	30/06/2010 17:50	Villawood IDC	Service Provider Staff
1-44MBV2	Accident/Injury - Serious	Critical	30/06/2010 19:35	Melbourne ITA	Service Provider Staff
1-44ELEU	Disturbance - Minor	Minor	30/06/2010 19:35	Melbourne ITA	Service Provider Staff
1-44ELPO	Escape	Critical	30/06/2010 21:20	Christmas Island	Service Provider Staff
1-44P81T	Self Harm - Actual	Critical	30/06/2010 23:15	North West Point Immigration Facility	Service Provider Staff
1-44ELPE	Accident/Injury - Serious	Critical	30/06/2010 23:50	Perth IDC	Service Provider Staff
1-44GECF	Damage - Minor	Minor	1/07/2010 3:50	North West Point Immigration Facility	Service Provider Staff
1-44HAV6	Assault - Not OBH	Minor	1/07/2010 11:00	Northern IDC	Service Provider Staff
1-4C0AW6	Disturbance - Minor	Minor	1/07/2010 11:30	Melbourne ITA	Service Provider Staff
1-44MC7T	Assault - Minor	Major	1/07/2010 12:40	Northern IDC	Service Provider Staff
1-44KAN6	Accident/Injury - Serious	Critical	1/07/2010 14:15	Villawood IDC	Service Provider Staff
1-44MBN8	Visitor-Other refused	Minor	1/07/2010 14:20	Villawood IDC	Service Provider Staff
1-44MC9Q	Accident/Injury - Serious	Critical	1/07/2010 17:15	Brisbane ITA	Client
1-44P8EC	Accident/Injury - Serious	Critical	1/07/2010 17:40	Villawood IDC	Service Provider Staff

1-44P8AQ	Self Harm - Threatened	Major	1/07/2010 17:49	North West Point Immigration Facility	Service Provider Staff
1-454TGY	Disturbance - Minor	Minor	1/07/2010 22:20	North West Point Immigration Facility	Service Provider Staff
1-44RKED	Self Harm - Actual	Critical	2/07/2010 3:40	Melbourne ITA	Service Provider Staff
1-44RK3U	Use of Observation Rm > 24 hrs	Major	2/07/2010 5:20	Villawood IDC	Service Provider Staff
1-44TGQE	Self Harm - Actual	Critical	2/07/2010 9:10	Melbourne ITA	Service Provider Staff
1-44WG9S	Self Harm - Threatened	Major	2/07/2010 11:55	North West Point Immigration Facility	Service Provider Staff
1-44YUZK	Damage - Minor	Minor	2/07/2010 14:50	Villawood IDC	Service Provider Staff
1-44YVKO	Self Harm - Threatened	Major	2/07/2010 16:15	North West Point Immigration Facility	Service Provider Staff
1-44YVEL	Assault - Minor	Major	2/07/2010 16:20	Villawood IDC	Service Provider Staff
1-455GVR	Abusive/Aggressive Behaviour	Minor	2/07/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-44YVJL	Self Harm - Threatened	Major	2/07/2010 17:58	North West Point Immigration Facility	Service Provider Staff
1-44YVFI	Disturbance - Major	Major	2/07/2010 18:05	Melbourne ITA	Service Provider Staff
1-44YVNZ	Use of Restraints	Minor	2/07/2010 18:10	Villawood IDC	Service Provider Staff
1-44YVFN	Accident/Injury - Serious	Critical	2/07/2010 18:10	Villawood IDC	Service Provider Staff
1-454TLF	Contraband found	Minor	2/07/2010 19:30	Melbourne ITA	Service Provider Staff
1-4CEQAS	Disturbance - Minor	Minor	2/07/2010 22:30	North West Point Immigration Facility	Service Provider Staff
1-4EN3AN	Use of Obs Room >24 hours	Major	2/07/2010 22:50	Villawood IDC	Service Provider Staff
1-454FD6	Disturbance - Minor	Minor	3/07/2010 2:00	North West Point Immigration Facility	Service Provider Staff
1-4576WL	Use of Restraints	Minor	3/07/2010 7:30	Villawood IDC	Service Provider Staff
1-454TPC	Failure - IT Systems	Minor	3/07/2010 10:40	Northern IDC	Service Provider Staff
1-4576W6	Disturbance - Minor	Minor	3/07/2010 14:55	Gwalia Lodge	Service Provider Staff
1-455GS5	Damage - Minor	Minor	3/07/2010 15:30	Villawood IDC	Service Provider Staff
1-455GVH	Damage - Minor	Minor	3/07/2010 18:30	Melbourne ITA	Service Provider Staff
1-455H29	Accident/Injury - Serious	Critical	3/07/2010 20:35	Villawood IDC	Service Provider Staff
1-456MOH	Self Harm - Actual	Critical	3/07/2010 21:30	Melbourne ITA	Service Provider Staff
1-456MPA	Contraband found	Minor	3/07/2010 23:00	North West Point Immigration Facility	Service Provider Staff
1-455H9C	Accident/Injury - Serious	Critical	4/07/2010 0:35	Villawood IDC	Service Provider Staff
1-458HYP	Abusive/Aggressive Behaviour	Minor	4/07/2010 14:00	Melbourne ITA	Service Provider Staff
1-46EO1R	Disturbance - Minor	Minor	4/07/2010 14:38	North West Point Immigration Facility	Service Provider Staff
1-458HHV	Accident/Injury - Serious	Critical	4/07/2010 16:35	Northern IDC	Service Provider Staff
1-46EO1U	Damage - Minor	Minor	4/07/2010 19:30	North West Point Immigration Facility	Service Provider Staff
1-458I30	Accident/Injury - Serious	Critical	4/07/2010 19:55	Villawood IDC	Service Provider Staff
1-45A2R5	Disturbance - Major	Major	4/07/2010 23:00	Christmas Island	Service Provider Staff
1-45JLZS	Disturbance - Minor	Minor	5/07/2010 6:45	Northern IDC	Service Provider Staff
1-45A2TX	Self Harm - Actual	Critical	5/07/2010 9:35	Melbourne ITA	Service Provider Staff
1-45FN62	Accident/Injury - Serious	Critical	5/07/2010 12:00	Brisbane ITA	Service Provider Staff

1-46MO1Z	Damage - Minor	Minor	5/07/2010 23:35	North West Point Immigration Facility	Service Provider Staff
1-46EO05	Contraband found	Minor	6/07/2010 12:32	North West Point Immigration Facility	Service Provider Staff
1-45PTKP	Assault - Minor	Major	6/07/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-45RRCM	Self Harm - Threatened	Major	6/07/2010 15:35	North West Point Immigration Facility	Service Provider Staff
1-45PT9C	Self Harm - Threatened	Major	6/07/2010 16:00	Brisbane ITA	Service Provider Staff
1-45PT7R	Self Harm - Threatened	Major	6/07/2010 16:30	Brisbane ITA	Service Provider Staff
1-46EO08	Abusive/Aggressive Behaviour	Minor	6/07/2010 20:40	North West Point Immigration Facility	Service Provider Staff
1-45RRSQ	Disturbance - Minor	Minor	6/07/2010 22:10	Maribyrnong IDC	Service Provider Staff
1-45Z4IQ	Accident/Injury - Serious	Critical	7/07/2010 11:10	Gwalia Lodge	Service Provider Staff
1-463PWM	Self Harm - Threatened	Major	7/07/2010 11:15	North West Point Immigration Facility	Service Provider Staff
1-45Z4NH	Failure - IT Systems	Minor	7/07/2010 12:55	North West Point Immigration Facility	Service Provider Staff
1-46855Y	Disturbance - Minor	Minor	7/07/2010 16:45	Gwalia Lodge	Service Provider Staff
1-471V2X	Damage - Minor	Minor	7/07/2010 22:00	Perth IRH	Service Provider Staff
1-463Q9O	Damage - Minor	Minor	8/07/2010 6:10	Perth IRH	Service Provider Staff
1-463QBW	Accident/Injury - Serious	Critical	8/07/2010 10:00	Sydney IRH	Service Provider Staff
1-46859K	Accident/Injury - Serious	Critical	8/07/2010 16:40	Villawood IDC	Service Provider Staff
1-46CAHB	Damage - Minor	Minor	8/07/2010 20:00	Melbourne ITA	Service Provider Staff
1-46CAOH	Complaint - re Crit Incident	Critical	8/07/2010 22:45	Northern IDC	Service Provider Staff
1-46LJV6	Accident/Injury - Serious	Critical	9/07/2010 7:30	Villawood IDC	Service Provider Staff
1-46LJX4	Abusive/Aggressive Behaviour	Minor	9/07/2010 10:55	Villawood IDC	Service Provider Staff
1-46H2W7	Contraband found	Minor	9/07/2010 12:15	Christmas Island	Client
1-46LK4C	Abusive/Aggressive Behaviour	Minor	9/07/2010 12:55	North West Point Immigration Facility	Service Provider Staff
1-46LJXP	Abusive/Aggressive Behaviour	Minor	9/07/2010 15:10	North West Point Immigration Facility	Service Provider Staff
1-471UWS	Accident/Injury - Serious	Critical	9/07/2010 18:00	Northern IDC	Service Provider Staff
1-46QBDV	Visitor-Other refused	Minor	10/07/2010 0:00	Melbourne ITA	Service Provider Staff
1-46NXHI	Disturbance - Minor	Minor	10/07/2010 7:05	Perth IDC	Service Provider Staff
1-46NXM5	Damage - Minor	Minor	10/07/2010 8:30	Christmas Island	Service Provider Staff
1-46QB8Y	Use of Restraints	Minor	10/07/2010 9:35	Villawood IDC	Service Provider Staff
1-46QB1M	Removal - Aborted	Major	10/07/2010 9:50	Villawood IDC	Service Provider Staff
1-46S6B3	Self Harm - Threatened	Major	10/07/2010 10:00	North West Point Immigration Facility	Service Provider Staff
1-46QBAS	Accident/Injury - Serious	Critical	10/07/2010 17:40	Melbourne ITA	Service Provider Staff
1-46QBIM	Accident/Injury - Serious	Critical	10/07/2010 19:40	Maribyrnong IDC	Service Provider Staff
1-46S6I1	Voluntary starvation (<24 hrs)	Minor	11/07/2010 12:44	North West Point Immigration Facility	Service Provider Staff
1-471V40	Abusive/Aggressive Behaviour	Minor	11/07/2010 15:05	Melbourne ITA	Service Provider Staff
1-46SHTS	Self Harm - Actual	Critical	11/07/2010 15:50	North West Point Immigration Facility	Service Provider Staff
1-46SHSG	Voluntary starvation (<24 hrs)	Minor	11/07/2010 17:21	North West Point Immigration Facility	Service Provider Staff

1-46SHO8	Escape - Attempted	Major	11/07/2010 18:00	Villawood IDC	Service Provider Staff
1-46SI4B	Use of Restraints	Minor	11/07/2010 18:50	Villawood IDC	Service Provider Staff
1-46SHRL	Accident/Injury - Serious	Critical	11/07/2010 18:50	Villawood IDC	Service Provider Staff
1-46SI2F	Accident/Injury - Serious	Critical	11/07/2010 23:50	Maribyrnong IDC	Service Provider Staff
1-46SI56	Failure - Security System	Major	12/07/2010 1:00	Villawood IDC	Service Provider Staff
1-491IP3	Failure - IT Systems	Minor	12/07/2010 16:20	North West Point Immigration Facility	Service Provider Staff
1-472V6G	Failure - IT Systems	Minor	12/07/2010 16:20	Christmas Island	Service Provider Staff
1-472V6X	Failure - IT Systems	Minor	12/07/2010 16:30	North West Point Immigration Facility	Service Provider Staff
1-472VD1	Escape - Attempted	Major	12/07/2010 18:50	Villawood IDC	Service Provider Staff
1-472VE9	Accident/Injury - Serious	Critical	12/07/2010 19:30	Villawood IDC	Service Provider Staff
1-479PVU	Voluntary starvation (>24 hrs)	Major	13/07/2010 12:07	North West Point Immigration Facility	Service Provider Staff
1-47CCUH	Contraband found	Minor	13/07/2010 13:45	Melbourne ITA	Service Provider Staff
1-47GUR9	Accident/Injury - Serious	Critical	13/07/2010 14:00	Villawood IDC	Service Provider Staff
1-47CCPO	Accident/Injury - Serious	Critical	13/07/2010 16:20	Northern IDC	Service Provider Staff
1-47H5LM	Voluntary starvation (<24 hrs)	Minor	13/07/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-47H5LJ	Disturbance - Minor	Minor	14/07/2010 1:20	North West Point Immigration Facility	Service Provider Staff
1-4890WO	Assault - Minor	Major	14/07/2010 9:10	Northern IDC	Client
1-47OGX0	Self Harm - Threatened	Major	14/07/2010 11:10	North West Point Immigration Facility	Service Provider Staff
1-47NCNJ	Damage - Minor	Minor	14/07/2010 13:00	Northern IDC	Service Provider Staff
1-483Q9P	Abusive/Aggressive Behaviour	Minor	14/07/2010 14:00	Villawood IDC	Service Provider Staff
1-486857	Disturbance - Major	Major	14/07/2010 16:00	Port Augusta IRH	Service Provider Staff
1-47SHVN	Accident/Injury - Serious	Critical	14/07/2010 18:45	Sydney IRH	Service Provider Staff
1-47XQPN	Accident/Injury - Serious	Critical	14/07/2010 23:20	Curtin IDC	Service Provider Staff
1-480WLS	Complaint - re Minor Incident	Minor	15/07/2010 11:35	Northern IDC	Service Provider Staff
1-4856VX	Accident/Injury - Serious	Critical	15/07/2010 12:00	Villawood IDC	Service Provider Staff
1-480WIA	Disturbance - Minor	Minor	15/07/2010 12:05	Villawood IDC	Service Provider Staff
1-483QXX	Abusive/Aggressive Behaviour	Minor	15/07/2010 12:15	Villawood IDC	Service Provider Staff
1-4C5N9F	Theft	Minor	15/07/2010 12:50	North West Point Immigration Facility	Service Provider Staff
1-486NHF	Self Harm - Threatened	Major	15/07/2010 13:40	Gwalia Lodge	Service Provider Staff
1-487TSU	Accident/Injury - Serious	Critical	15/07/2010 14:00	Gwalia Lodge	Service Provider Staff
1-482B48	Self Harm - Threatened	Major	15/07/2010 16:15	Maribyrnong IDC	Service Provider Staff
1-483QCP	Accident/Injury - Serious	Critical	15/07/2010 18:30	Villawood IDC	Service Provider Staff
1-483QYD	Accident/Injury - Serious	Critical	15/07/2010 22:40	Villawood IDC	Service Provider Staff
1-48HLES	Abusive/Aggressive Behaviour	Minor	16/07/2010 0:30	Christmas Island	Service Provider Staff
1-48686B	Self Harm - Actual	Critical	16/07/2010 5:55	Villawood IDC	Service Provider Staff
1-4868E3	Accident/Injury - Serious	Critical	16/07/2010 6:40	Villawood IDC	Service Provider Staff

1-48ET4T	Self Harm - Threatened	Major	16/07/2010 11:30	Port Augusta IRH	Other
1-48ESRU	Media - Unauthorised presence	Critical	16/07/2010 14:00	Northern IDC	Service Provider Staff
1-48ESZ8	Accident/Injury - Serious	Critical	16/07/2010 15:45	Villawood IDC	Service Provider Staff
1-48GPKF	Accident/Injury - Serious	Critical	16/07/2010 19:30	Villawood IDC	Service Provider Staff
1-48HL0R	Accident/Injury - Serious	Critical	16/07/2010 23:10	Brisbane ITA	Service Provider Staff
1-48HL56	Accident/Injury - Serious	Critical	16/07/2010 23:45	Northern IDC	Service Provider Staff
1-48M86O	Media - Incident of interest	Major	17/07/2010 11:40	Brisbane ITA	Service Provider Staff
1-48JKV1	Use of Force	Major	17/07/2010 11:50	SA Detention Operations	Service Provider Staff
1-48M8O7	Removal - Aborted	Major	17/07/2010 15:05	Villawood IDC	Service Provider Staff
1-48OG0K	Self Harm - Threatened	Major	17/07/2010 16:40	Maribyrnong IDC	Service Provider Staff
1-48M8Q4	Damage - Serious	Critical	17/07/2010 17:15	Brisbane ITA	Service Provider Staff
1-48WHYO	Weapon - Client in possession	Major	17/07/2010 17:30	North West Point Immigration Facility	Service Provider Staff
1-48OVDY	Accident/Injury - Serious	Critical	17/07/2010 21:45	North West Point Immigration Facility	Service Provider Staff
1-48PZ6Z	Damage - Minor	Minor	17/07/2010 23:45	Villawood IDC	Service Provider Staff
1-48Q64F	Damage - Minor	Minor	18/07/2010 6:46	Brisbane ITA	Service Provider Staff
1-48RM5B	Accident/Injury - Serious	Critical	18/07/2010 12:00	Melbourne ITA	Service Provider Staff
1-48RDYT	Accident/Injury - Serious	Critical	18/07/2010 12:00	Perth IDC	Service Provider Staff
1-48RDZB	Assault - Minor	Major	18/07/2010 14:00	Northern IDC	Service Provider Staff
1-48RM74	Accident/Injury - Serious	Critical	18/07/2010 14:45	Melbourne ITA	Service Provider Staff
1-48T32R	Abusive/Aggressive Behaviour	Minor	18/07/2010 15:20	Villawood IDC	Service Provider Staff
1-48TE2A	Failure - IT Systems	Minor	19/07/2010 8:40	Villawood IDC	Service Provider Staff
1-494ZA1	Complaint - re Minor Incident	Minor	19/07/2010 9:00	Northern IDC	Service Provider Staff
1-48WHS6	Accident/Injury - Serious	Critical	19/07/2010 11:40	Northern IDC	Service Provider Staff
1-48ZUC9	Voluntary starvation (<24 hrs)	Minor	19/07/2010 13:55	North West Point Immigration Facility	Service Provider Staff
1-490PL7	Voluntary starvation (>24 hrs)	Major	19/07/2010 20:00	Maribyrnong IDC	Service Provider Staff
1-4948LR	Damage - Minor	Minor	20/07/2010 1:50	Northern IDC	Service Provider Staff
1-493NRQ	Accident/Injury - Serious	Critical	20/07/2010 2:10	Northern IDC	Service Provider Staff
1-4961K2	Media - Approach staff/clients	Minor	20/07/2010 10:15	Northern IDC	Service Provider Staff
1-499M63	Media - Unauthorised presence	Critical	20/07/2010 13:30	Villawood IDC	Service Provider Staff
1-4961RL	Accident/Injury - Serious	Critical	20/07/2010 13:50	Melbourne ITA	Service Provider Staff
1-49D2WO	Assault - Minor	Major	20/07/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-49D2B0	Accident/Injury - Serious	Critical	20/07/2010 14:00	Gwalia Lodge	Service Provider Staff
1-49E7D0	Self Harm - Threatened	Major	20/07/2010 17:55	Maribyrnong IDC	Service Provider Staff
1-49E7F9	Transfer to APOD	Minor	20/07/2010 18:00	Melbourne ITA	Service Provider Staff
1-49E7Q3	Failure - IT Systems	Minor	20/07/2010 18:10	Northern IDC	Service Provider Staff
1-49E7J4	Voluntary starvation (<24 hrs)	Minor	20/07/2010 18:30	Northern IDC	Service Provider Staff

1-49I5LV	Failure - IT Systems	Minor	20/07/2010 20:00	North West Point Immigration Facility	Service Provider Staff
1-49GWEW	Accident/Injury - Serious	Critical	21/07/2010 3:15	Perth IDC	Service Provider Staff
1-49H7UG	Voluntary starvation (>24 hrs)	Major	21/07/2010 10:15	Villawood IDC	Service Provider Staff
1-49I55P	Voluntary starvation (>24 hrs)	Major	21/07/2010 10:18	Villawood IDC	Service Provider Staff
1-49KC4V	Self Harm - Threatened	Major	21/07/2010 13:10	Melbourne ITA	Service Provider Staff
1-49KC88	Accident/Injury - Serious	Critical	21/07/2010 13:22	Sydney IRH	Service Provider Staff
1-49M8B9	Self Harm - Threatened	Major	21/07/2010 15:00	Northern IDC	Service Provider Staff
1-49ORCG	Accident/Injury - Serious	Critical	21/07/2010 15:30	Villawood IDC	Service Provider Staff
1-49OQYC	Accident/Injury - Serious	Critical	21/07/2010 18:20	Melbourne ITA	Service Provider Staff
1-4A1FA4	Self Harm - Threatened	Major	22/07/2010 3:00	Berrimah Accommodation Facility	External Source
1-49SWUP	Voluntary Starvation - End of	Minor	22/07/2010 6:45	Northern IDC	Service Provider Staff
1-49WVED	Accident/Injury - Serious	Critical	22/07/2010 11:00	Gwalia Lodge	Service Provider Staff
1-49YV2N	Abusive/Aggressive Behaviour	Minor	22/07/2010 13:10	Villawood IDC	Service Provider Staff
1-4A0EKM	Voluntary starvation by minor	Major	22/07/2010 17:00	Melbourne ITA	Service Provider Staff
1-4A0EVJ	Accident/Injury - Serious	Critical	22/07/2010 17:30	Melbourne ITA	Service Provider Staff
1-4A9M1H	Disturbance - Minor	Minor	23/07/2010 10:15	Northern IDC	Service Provider Staff
1-4A5RZB	Voluntary starvation (<24 hrs)	Minor	23/07/2010 11:35	Villawood IDC	Service Provider Staff
1-4A8QKP	Assault - Minor	Major	23/07/2010 14:15	Maribyrnong IDC	Service Provider Staff
1-4ATKX6	Contraband found	Minor	23/07/2010 14:20	North West Point Immigration Facility	Service Provider Staff
1-4AXP20	Contraband found	Minor	23/07/2010 17:45	North West Point Immigration Facility	Service Provider Staff
1-4AHDO5	Voluntary starvation (<24 hrs)	Minor	23/07/2010 23:15	North West Point Immigration Facility	Service Provider Staff
1-4AF8TK	Disturbance - Major	Major	23/07/2010 23:40	Northern IDC	Service Provider Staff
1-4AF92O	Assault - Not OBH	Minor	23/07/2010 23:50	North West Point Immigration Facility	Service Provider Staff
1-4AHE6O	Accident/Injury - Serious	Critical	24/07/2010 10:15	Brisbane ITA	Client
1-4AJZ0E	Visitor-Other refused	Minor	24/07/2010 14:15	Villawood IDC	Service Provider Staff
1-4AJYYY	Voluntary starvation (>24 hrs)	Major	24/07/2010 15:15	Villawood IDC	Service Provider Staff
1-4AQB6L	Accident/Injury - Serious	Critical	24/07/2010 15:45	Sydney IRH	Service Provider Staff
1-4AKQPN	Assault - Minor	Major	24/07/2010 16:35	North West Point Immigration Facility	Service Provider Staff
1-4AKR1W	Disturbance - Minor	Minor	24/07/2010 19:40	Villawood IDC	Service Provider Staff
1-4C8XJS	Abusive/Aggressive Behaviour	Minor	25/07/2010 1:00	Christmas Island	Service Provider Staff
1-4ALVGT	Voluntary starvation (>24 hrs)	Major	25/07/2010 9:01	North West Point Immigration Facility	Service Provider Staff
1-4ALVGA	Failure - IT Systems	Minor	25/07/2010 11:45	Villawood IDC	Service Provider Staff
1-4ALVL0	Damage - Minor	Minor	25/07/2010 12:20	Villawood IDC	Service Provider Staff
1-4AMG95	Accident/Injury - Serious	Critical	25/07/2010 13:25	Villawood IDC	Service Provider Staff
1-4AMGCJ	Abusive/Aggressive Behaviour	Minor	25/07/2010 13:30	Melbourne ITA	Service Provider Staff
1-4AMG51	Demonstration - Offsite	Critical	25/07/2010 13:30	Villawood IDC	Service Provider Staff

1-4AMGC5	Accident/Injury - Serious	Critical	25/07/2010 13:40	Brisbane ITA	Client
1-4AMG56	Media - Unauthorised presence	Critical	25/07/2010 13:50	Villawood IDC	Service Provider Staff
1-4AQYFJ	Accident/Injury - Serious	Critical	25/07/2010 18:10	Curtin IDC	Service Provider Staff
1-4AQY3V	Assault - Minor	Major	25/07/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-4BQZ5I	Disturbance - Minor	Minor	25/07/2010 19:10	Brisbane ITA	Service Provider Staff
1-4AQAPN	Self Harm - Threatened	Major	26/07/2010 7:20	Maribyrnong IDC	Service Provider Staff
1-4C8XIN	Complaint - re Minor Incident	Minor	26/07/2010 8:00	North West Point Immigration Facility	Service Provider Staff
1-4BH19L	Abusive/Aggressive Behaviour	Minor	26/07/2010 13:30	Curtin IDC	Service Provider Staff
1-4AY2VF	Abusive/Aggressive Behaviour	Minor	26/07/2010 15:40	Villawood IDC	Service Provider Staff
1-4AY37E	Abusive/Aggressive Behaviour	Minor	26/07/2010 17:35	Villawood IDC	Service Provider Staff
1-4B8JKY	Contraband found	Minor	26/07/2010 20:30	Melbourne ITA	Service Provider Staff
1-4B8JSM	Assault - Minor	Major	27/07/2010 9:00	Brisbane ITA	Client
1-4B5LFE	Self Harm - Threatened	Major	27/07/2010 11:30	Northern IDC	Service Provider Staff
1-4BH16J	Assault - Not OBH	Minor	27/07/2010 13:45	Leonora Lodge	Service Provider Staff
1-4B79YX	Assault - Not OBH	Minor	27/07/2010 15:00	Villawood IDC	Service Provider Staff
1-4B7A32	Voluntary starvation (>24 hrs)	Major	27/07/2010 15:20	Maribyrnong IDC	Service Provider Staff
1-4BDT3O	Disturbance - Minor	Minor	27/07/2010 19:30	Northern IDC	Service Provider Staff
1-4BBG5A	Abusive/Aggressive Behaviour	Minor	27/07/2010 22:00	Villawood IDC	Service Provider Staff
1-4BLX9J	Accident/Injury - Serious	Critical	28/07/2010 3:00	Gwalia Lodge	DIAC Staff
1-4BLX3V	Assault - Minor	Major	28/07/2010 13:30	Northern IDC	External Source
1-4C0ANJ	Abusive/Aggressive Behaviour	Minor	28/07/2010 14:15	Curtin IDC	Service Provider Staff
1-4BJ8CW	Disturbance - Major	Major	28/07/2010 16:00	Melbourne ITA	Service Provider Staff
1-4BLX4Z	Accident/Injury - Serious	Critical	28/07/2010 17:10	Villawood IDC	Service Provider Staff
1-4BLX26	Self Harm - Actual	Critical	28/07/2010 18:15	Brisbane ITA	Client
1-4BMKS2	Disturbance - Minor	Minor	28/07/2010 19:00	Villawood IDC	Service Provider Staff
1-4BML90	Abusive/Aggressive Behaviour	Minor	28/07/2010 20:17	North West Point Immigration Facility	Service Provider Staff
1-4BMKO7	Weapon - Client in possession	Major	28/07/2010 20:45	Brisbane ITA	Service Provider Staff
1-4BMKNW	Voluntary starvation (<24 hrs)	Minor	28/07/2010 20:53	Villawood IDC	Service Provider Staff
1-4BML9A	Assault - Minor	Major	28/07/2010 23:30	Villawood IDC	Service Provider Staff
1-4BPKTK	Self Harm - Threatened	Major	29/07/2010 1:30	Northern IDC	Service Provider Staff
1-4BP3ZC	Self Harm - Actual	Critical	29/07/2010 2:05	Christmas Island	Service Provider Staff
1-4BP3WX	Accident/Injury - Serious	Critical	29/07/2010 3:10	Gwalia Lodge	Client
1-4BOPS1	Failure - IT Systems	Minor	29/07/2010 3:55	Maribyrnong IDC	Service Provider Staff
1-4BOPU6	Failure - IT Systems	Minor	29/07/2010 5:00	Villawood IDC	Service Provider Staff
1-4BOQ7K	Voluntary starvation (<24 hrs)	Minor	29/07/2010 7:30	Villawood IDC	Service Provider Staff
1-4BTJOE	Use of Force	Major	29/07/2010 14:00	Northern IDC	Service Provider Staff



1-4BTJW7	Contraband found	Minor	29/07/2010 14:45	Maribyrnong IDC	Service Provider Staff
1-4BV92C	Voluntary starvation (<24 hrs)	Minor	29/07/2010 15:30	North West Point Immigration Facility	Service Provider Staff
1-4BV8MI	Accident/Injury - Serious	Critical	29/07/2010 15:30	Villawood IDC	Service Provider Staff
1-4BV8F9	Failure - IT Systems	Minor	29/07/2010 16:40	Sydney IRH	Service Provider Staff
1-4BVVHT	Birth of a child	Minor	29/07/2010 17:25	Northern IDC	Service Provider Staff
1-4BV8TO	Self Harm - Threatened	Major	29/07/2010 17:25	Northern IDC	Other
1-4BZAU4	Self Harm - Threatened	Major	29/07/2010 17:50	North West Point Immigration Facility	Service Provider Staff
1-4BVVYH	Industrial Action - No Labour	Critical	29/07/2010 18:00	Northern IDC	Service Provider Staff
1-4BVVZL	Media - Unauthorised presence	Critical	29/07/2010 18:50	Northern IDC	Service Provider Staff
1-4BVW4G	Transfer to APOD	Minor	29/07/2010 20:30	Villawood IDC	Service Provider Staff
1-4C8Y1U	Abusive/Aggressive Behaviour	Minor	29/07/2010 23:25	North West Point Immigration Facility	Service Provider Staff
1-4CE6AR	Contraband found	Minor	30/07/2010 6:50	North West Point Immigration Facility	Service Provider Staff
1-4C875X	Use of Restraints	Minor	30/07/2010 9:30	Villawood IDC	Service Provider Staff
1-4C87PG	Accident/Injury - Serious	Critical	30/07/2010 10:30	Brisbane ITA	Client
1-4IEKDJ	Disturbance - Minor	Minor	30/07/2010 20:00	North West Point Immigration Facility	DIAC Staff
1-4ELSKF	Use of Obs Room >24 hours	Major	30/07/2010 21:35	Villawood IDC	Service Provider Staff
1-4CUGQZ	Voluntary starvation (<24 hrs)	Minor	31/07/2010 0:00	Maribyrnong IDC	Service Provider Staff
1-4CBJIO	Escape	Critical	31/07/2010 11:00	Maribyrnong IDC	Service Provider Staff
1-4CBK3N	Accident/Injury - Serious	Critical	31/07/2010 11:50	Villawood IDC	Service Provider Staff
1-4CCBU5	Contraband found	Minor	31/07/2010 12:30	Villawood IDC	Service Provider Staff
1-4CCBFA	Demonstration - Offsite	Critical	31/07/2010 12:45	Maribyrnong IDC	Service Provider Staff
1-4CCBVO	Contraband found	Minor	31/07/2010 13:30	Villawood IDC	Service Provider Staff
1-4CCBKY	Accident/Injury - Serious	Critical	31/07/2010 13:30	Villawood IDC	Service Provider Staff
1-4CCBPH	Use of Restraints	Minor	31/07/2010 13:55	Villawood IDC	Service Provider Staff
1-4CD00D	Contraband found	Minor	31/07/2010 20:30	Villawood IDC	Service Provider Staff
1-4CEPSL	Use of Force	Major	1/08/2010 9:00	Villawood IDC	Service Provider Staff
1-4CEPSH	Use of Force	Major	1/08/2010 9:00	Villawood IDC	Service Provider Staff
1-4CFAVB	Assault - Minor	Major	1/08/2010 11:35	North West Point Immigration Facility	Service Provider Staff
1-4CJ0C5	Contraband found	Minor	1/08/2010 12:00	Gwalia Lodge	Service Provider Staff
1-4CFAVH	Assault - Minor	Major	1/08/2010 12:40	North West Point Immigration Facility	Service Provider Staff
1-4CFAJO	Demonstration - Offsite	Critical	1/08/2010 15:40	Brisbane ITA	Police
1-4CFAOX	Media - Unauthorised presence	Critical	1/08/2010 16:40	Brisbane ITA	Service Provider Staff
1-4CFB1X	Accident/Injury - Serious	Critical	1/08/2010 18:20	Brisbane ITA	Client
1-4CQ6JB	Voluntary starvation (<24 hrs)	Minor	1/08/2010 18:30	Gwalia Lodge	Client
1-4CFZFY	Disturbance - Minor	Minor	1/08/2010 20:48	North West Point Immigration Facility	Service Provider Staff
1-4CZ0OZ	Abusive/Aggressive Behaviour	Minor	1/08/2010 22:00	Christmas Island	Service Provider Staff

1-4CWLNL	Abusive/Aggressive Behaviour	Minor	2/08/2010 2:50	North West Point Immigration Facility	Service Provider Staff
1-4CQ6PP	Disturbance - Minor	Minor	2/08/2010 6:40	Gwalia Lodge	Service Provider Staff
1-4CJ0GN	Accident/Injury - Serious	Critical	2/08/2010 11:05	Northern IDC	Service Provider Staff
1-4EN3H0	Use of Obs Room >24 hours	Major	2/08/2010 12:40	Villawood IDC	Service Provider Staff
1-4CNRR4	Failure - Security System	Major	2/08/2010 13:38	North West Point Immigration Facility	Service Provider Staff
1-4CQ6R4	Disturbance - Minor	Minor	2/08/2010 15:10	Northern IDC	Service Provider Staff
1-4CZ0VV	Abusive/Aggressive Behaviour	Minor	2/08/2010 19:30	Christmas Island	Service Provider Staff
1-4CSBB7	Accident/Injury - Serious	Critical	2/08/2010 21:55	Northern IDC	Service Provider Staff
1-4DAKDD	Abusive/Aggressive Behaviour	Minor	3/08/2010 0:00	Christmas Island	Service Provider Staff
1-4D4TFX	Assault - Minor	Major	3/08/2010 9:25	North West Point Immigration Facility	Service Provider Staff
1-4D0DYT	Food poisoning	Minor	3/08/2010 12:30	Gwalia Lodge	Service Provider Staff
1-4D0E47	Accident/Injury - Serious	Critical	3/08/2010 13:30	Gwalia Lodge	Service Provider Staff
1-4D2DSE	Assault - Minor	Major	3/08/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-4CZ114	Accident/Injury - Serious	Critical	3/08/2010 15:00	Brisbane ITA	Service Provider Staff
1-4D1CC1	Assault - Minor	Major	3/08/2010 16:10	North West Point Immigration Facility	Service Provider Staff
1-4D1BZS	Self Harm - Actual	Critical	3/08/2010 17:20	Maribyrnong IDC	Service Provider Staff
1-4D1CDM	Voluntary starvation (>24 hrs)	Major	3/08/2010 20:05	Maribyrnong IDC	Service Provider Staff
1-4D2DN6	Self Harm - Actual	Critical	3/08/2010 21:05	Northern IDC	Service Provider Staff
1-4D2EBL	Voluntary starvation (>24 hrs)	Major	4/08/2010 0:30	North West Point Immigration Facility	Service Provider Staff
1-4D8G3J	Assault - Minor	Major	4/08/2010 9:25	Villawood IDC	Service Provider Staff
1-4DAKHT	Accident/Injury - Serious	Critical	4/08/2010 14:45	Villawood IDC	Service Provider Staff
1-4D95JN	Voluntary starvation (>24 hrs)	Major	4/08/2010 16:00	Northern IDC	Service Provider Staff
1-4DAKTR	Assault - Serious	Critical	4/08/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-4D95YK	Abusive/Aggressive Behaviour	Minor	4/08/2010 17:00	Villawood IDC	Service Provider Staff
1-4DDVJN	Abusive/Aggressive Behaviour	Minor	5/08/2010 7:50	Brisbane ITA	Service Provider Staff
1-4DFTED	Voluntary starvation by minor	Major	5/08/2010 11:00	Melbourne ITA	Service Provider Staff
1-4DTVURU	Abusive/Aggressive Behaviour	Minor	5/08/2010 14:45	Christmas Island	Service Provider Staff
1-4DIQ5Q	Public Health Risk - Serious	Critical	5/08/2010 15:00	Melbourne ITA	Service Provider Staff
1-4DTVWJ	Abusive/Aggressive Behaviour	Minor	5/08/2010 15:50	Christmas Island	Service Provider Staff
1-4DL10O	Accident/Injury - Serious	Critical	5/08/2010 19:30	Northern IDC	Service Provider Staff
1-4DL1VC	Accident/Injury - Serious	Critical	5/08/2010 20:50	Northern IDC	Service Provider Staff
1-4DPI40	Accident/Injury - Serious	Critical	6/08/2010 10:40	Northern IDC	Service Provider Staff
1-4DPHUY	Accident/Injury - Serious	Critical	6/08/2010 10:40	Northern IDC	Service Provider Staff
1-4DURFT	Assault - Minor	Major	6/08/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-4DSZBN	Self Harm - Actual	Critical	6/08/2010 15:45	Maribyrnong IDC	Service Provider Staff
1-4DSZRU	Assault - Minor	Major	6/08/2010 17:10	Melbourne ITA	Service Provider Staff

1-4DWWFR	Self Harm - Threatened	Major	6/08/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4DURNK	Accident/Injury - Serious	Critical	6/08/2010 20:05	Maribyrnong IDC	Service Provider Staff
1-4E10JV	Accident/Injury - Serious	Critical	7/08/2010 3:20	Melbourne ITA	Service Provider Staff
1-4DXA6N	Accident/Injury - Serious	Critical	7/08/2010 11:45	Gwalia Lodge	Service Provider Staff
1-4DXA0D	Voluntary starvation (>24 hrs)	Major	7/08/2010 15:15	Northern IDC	Service Provider Staff
1-4DXXS2	Accident/Injury - Serious	Critical	7/08/2010 16:00	Gwalia Lodge	Service Provider Staff
1-4DXXUC	Accident/Injury - Serious	Critical	7/08/2010 16:05	Gwalia Lodge	Client
1-4DXXRG	Failure - IT Systems	Minor	7/08/2010 18:30	Villawood IDC	Service Provider Staff
1-4DYDEF	Self Harm - Threatened	Major	8/08/2010 0:10	North West Point Immigration Facility	Service Provider Staff
1-4E19VT	Media - Unauthorised presence	Critical	8/08/2010 12:45	Christmas Island	Service Provider Staff
1-4E1117	Voluntary starvation (<24 hrs)	Minor	8/08/2010 13:40	Villawood IDC	Service Provider Staff
1-4E1ABI	Removal - Aborted	Major	8/08/2010 18:30	Villawood IDC	Service Provider Staff
1-4E2PY8	Accident/Injury - Serious	Critical	8/08/2010 19:35	Northern IDC	Service Provider Staff
1-4E2PRF	Use of Restraints	Minor	9/08/2010 6:10	Villawood IDC	Service Provider Staff
1-4E2PLQ	Accident/Injury - Serious	Critical	9/08/2010 6:15	Villawood IDC	Service Provider Staff
1-4EB11Y	Damage - Minor	Minor	9/08/2010 14:00	Maribyrnong IDC	Service Provider Staff
1-4E8R8I	Damage - Serious	Critical	9/08/2010 14:00	Maribyrnong IDC	Service Provider Staff
1-4ECUUR	Self Harm - Threatened	Major	9/08/2010 17:30	Maribyrnong IDC	Service Provider Staff
1-4ECV1K	Self Harm - Threatened	Major	9/08/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-4ECV0V	Use of Observation Rm > 24 hrs	Major	9/08/2010 19:00	Villawood IDC	Service Provider Staff
1-4EE3BW	Voluntary starvation (<24 hrs)	Minor	9/08/2010 20:50	Villawood IDC	Service Provider Staff
1-4EH2ZN	Accident/Injury - Serious	Critical	10/08/2010 6:45	Villawood IDC	Service Provider Staff
1-4GSBYQ	Assault - Serious	Critical	10/08/2010 8:00	North West Point Immigration Facility	Service Provider Staff
1-4FSTS0	Assault - Serious	Critical	10/08/2010 8:00	North West Point Immigration Facility	Subcontractor
1-4EJVK9	Contraband found	Minor	10/08/2010 9:00	Sydney IRH	Service Provider Staff
1-4EN3DC	Self Harm - Threatened	Major	10/08/2010 11:15	North West Point Immigration Facility	Service Provider Staff
1-4EU10A	Use of Force	Major	10/08/2010 11:30	North West Point Immigration Facility	Service Provider Staff
1-4ES15N	Damage - Minor	Minor	10/08/2010 11:45	Northern IDC	Service Provider Staff
1-4EJVPE	Voluntary starvation (>24 hrs)	Major	10/08/2010 12:34	Maribyrnong IDC	Service Provider Staff
1-4ELSTC	Disturbance - Minor	Minor	10/08/2010 13:45	Gwalia Lodge	Service Provider Staff
1-4ENWBK	Self Harm - Threatened	Major	10/08/2010 14:00	North West Point Immigration Facility	DIAC Staff
1-4ENW20	Media - Incident of interest	Major	10/08/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-4ENW53	Accident/Injury - Serious	Critical	10/08/2010 16:40	Villawood IDC	Service Provider Staff
1-4ENVVP	Use of Observation Rm > 24 hrs	Major	10/08/2010 19:09	Villawood IDC	Service Provider Staff
1-4EQYZW	Voluntary starvation (>24 hrs)	Major	10/08/2010 22:20	Villawood IDC	Service Provider Staff
1-4ENWJL	Demonstration - Onsite	Major	10/08/2010 22:20	Villawood IDC	Service Provider Staff

1-4EWEI1	Escape	Critical	11/08/2010 0:00	North West Point Immigration Facility	Service Provider Staff
1-4ES151	Disturbance - Major	Major	11/08/2010 1:20	Northern IDC	Service Provider Staff
1-4EXZG0	Self Harm - Threatened	Major	11/08/2010 2:00	North West Point Immigration Facility	Service Provider Staff
1-4EU0TA	Contraband found	Minor	11/08/2010 8:30	Villawood IDC	Service Provider Staff
1-4ET4GA	Accident/Injury - Serious	Critical	11/08/2010 8:40	Villawood IDC	Service Provider Staff
1-4EU176	Disturbance - Minor	Minor	11/08/2010 9:30	Villawood IDC	Service Provider Staff
1-4EWE5A	Demonstration - Offsite	Critical	11/08/2010 10:30	Melbourne ITA	Service Provider Staff
1-4EWE44	Contraband found	Minor	11/08/2010 11:00	Villawood IDC	Service Provider Staff
1-4EWE7G	Abusive/Aggressive Behaviour	Minor	11/08/2010 12:25	Villawood IDC	Service Provider Staff
1-4JDQND	Contraband found	Minor	11/08/2010 13:00	North West Point Immigration Facility	DIAC Staff
1-4EVPVW	Accident/Injury - Serious	Critical	11/08/2010 13:15	Villawood IDC	Service Provider Staff
1-4EVPH6	Self Harm - Actual	Critical	11/08/2010 13:15	Villawood IDC	Service Provider Staff
1-4EWEDG	Abusive/Aggressive Behaviour	Minor	11/08/2010 14:00	Villawood IDC	Service Provider Staff
1-4EVPZU	Self Harm - Threatened	Major	11/08/2010 14:05	Maribyrnong IDC	Service Provider Staff
1-4EWE8N	Self Harm - Actual	Critical	11/08/2010 14:30	Melbourne ITA	Service Provider Staff
1-4EY115	Accident/Injury - Serious	Critical	11/08/2010 19:00	Villawood IDC	Service Provider Staff
1-4EYHT5	Property - Missing	Minor	11/08/2010 19:10	Villawood IDC	Service Provider Staff
1-4EYIB9	Abusive/Aggressive Behaviour	Minor	11/08/2010 19:15	Villawood IDC	Service Provider Staff
1-4EYHUP	Disturbance - Minor	Minor	11/08/2010 19:30	Northern IDC	Service Provider Staff
1-4EYI9G	Use of Restraints	Minor	11/08/2010 19:45	Villawood IDC	Service Provider Staff
1-4F2JGS	Voluntary starvation (>24 hrs)	Major	11/08/2010 20:00	North West Point Immigration Facility	Service Provider Staff
1-4F1XME	Self Harm - Actual	Critical	11/08/2010 23:55	North West Point Immigration Facility	Service Provider Staff
1-4F0N6S	Voluntary starvation (>24 hrs)	Major	12/08/2010 6:00	Villawood IDC	Service Provider Staff
1-4F2IVM	Use of Observation Rm > 24 hrs	Major	12/08/2010 11:35	Villawood IDC	Service Provider Staff
1-4FD9RP	Disturbance - Minor	Minor	12/08/2010 12:05	Perth IDC	Service Provider Staff
1-4F57Q0	Abusive/Aggressive Behaviour	Minor	12/08/2010 13:00	Northern IDC	DIAC Staff
1-4FJSFC	Voluntary starvation (>24 hrs)	Major	12/08/2010 15:30	Villawood IDC	Service Provider Staff
1-4F7C0F	Accident/Injury - Serious	Critical	12/08/2010 17:20	Villawood IDC	Service Provider Staff
1-4F7C6I	Voluntary Starvation - End of	Minor	12/08/2010 17:45	Maribyrnong IDC	Service Provider Staff
1-4F9KGJ	Escape - Attempted	Major	12/08/2010 18:50	Villawood IDC	Service Provider Staff
1-4F9K2D	Voluntary starvation (<24 hrs)	Minor	12/08/2010 20:00	North West Point Immigration Facility	Service Provider Staff
1-4FB1D2	Accident/Injury - Serious	Critical	13/08/2010 7:35	Villawood IDC	Service Provider Staff
1-4FESYR	Assault - Minor	Major	13/08/2010 10:10	Christmas Island	Service Provider Staff
1-4FKODI	Use of Force	Major	13/08/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-4FH2CI	Accident/Injury - Serious	Critical	13/08/2010 16:30	Gwalia Lodge	Service Provider Staff
1-4FH2EV	Disturbance - Minor	Minor	13/08/2010 16:55	Villawood IDC	Service Provider Staff

1-4FHME3	Disturbance - Minor	Minor	13/08/2010 17:10	North West Point Immigration Facility	Service Provider Staff
1-4FHM9V	Disturbance - Major	Major	13/08/2010 17:40	North West Point Immigration Facility	Service Provider Staff
1-4FILS7	Accident/Injury - Serious	Critical	13/08/2010 20:05	Villawood IDC	Service Provider Staff
1-4FIM3L	Accident/Injury - Serious	Critical	13/08/2010 22:00	Northern IDC	Service Provider Staff
1-4FILR8	Disturbance - Minor	Minor	13/08/2010 23:35	Northern IDC	Service Provider Staff
1-4I16KQ	Assault - Minor	Major	14/08/2010 7:00	Christmas Island	Client
1-4FK9GF	Voluntary starvation (>24 hrs)	Major	14/08/2010 8:00	North West Point Immigration Facility	Service Provider Staff
1-4FKOKY	Use of Force	Major	14/08/2010 9:10	North West Point Immigration Facility	Service Provider Staff
1-4FK95Q	Escape - Attempted	Major	14/08/2010 10:15	Melbourne ITA	Service Provider Staff
1-4FKOLP	Disturbance - Minor	Minor	14/08/2010 12:30	Gwalia Lodge	Service Provider Staff
1-4FKP0T	Disturbance - Minor	Minor	14/08/2010 14:00	Gwalia Lodge	Service Provider Staff
1-4FKOM5	Demonstration - Offsite	Critical	14/08/2010 14:35	Gwalia Lodge	Service Provider Staff
1-4FKP1D	Accident/Injury - Serious	Critical	14/08/2010 16:50	Northern IDC	Client
1-4FLKCZ	Disturbance - Minor	Minor	14/08/2010 18:15	Christmas Island	Service Provider Staff
1-4FOCB8	Contraband found	Minor	14/08/2010 19:20	North West Point Immigration Facility	Service Provider Staff
1-4FN0PW	Assault - Not OBH	Minor	14/08/2010 19:50	Perth IDC	Service Provider Staff
1-4FLK1Y	Disturbance - Minor	Minor	14/08/2010 22:20	Northern IDC	Service Provider Staff
1-4FLKBZ	Accident/Injury - Serious	Critical	15/08/2010 2:20	Villawood IDC	Service Provider Staff
1-4FN15P	Demonstration - Offsite	Critical	15/08/2010 8:45	Gwalia Lodge	Service Provider Staff
1-4FOC1S	Accident/Injury - Serious	Critical	15/08/2010 10:20	Gwalia Lodge	Service Provider Staff
1-4FRPO2	Complaint - re Minor Incident	Minor	15/08/2010 14:20	Northern IDC	Service Provider Staff
1-4FSTR6	Voluntary Starvation - End of	Minor	15/08/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-4FSUC0	Assault - Minor	Major	15/08/2010 18:25	North West Point Immigration Facility	Service Provider Staff
1-4FP2FO	Failure - IT Systems	Minor	15/08/2010 19:00	Villawood IDC	Service Provider Staff
1-4FRPQ0	Complaint - re Minor Incident	Minor	16/08/2010 9:45	Northern IDC	Service Provider Staff
1-4FR8GP	Voluntary starvation (>24 hrs)	Major	16/08/2010 10:30	Villawood IDC	Service Provider Staff
1-4FRPW4	Abusive/Aggressive Behaviour	Minor	16/08/2010 10:50	Villawood IDC	Service Provider Staff
1-4FX0AK	Failure - IT Systems	Minor	16/08/2010 14:39	Villawood IDC	Service Provider Staff
1-4FYLI2	Self Harm - Actual	Critical	16/08/2010 15:30	Melbourne ITA	Service Provider Staff
1-4G0YDY	Abusive/Aggressive Behaviour	Minor	16/08/2010 18:10	Northern IDC	Service Provider Staff
1-4G0YAK	Disturbance - Minor	Minor	16/08/2010 19:15	Melbourne ITA	Service Provider Staff
1-4G0YGF	Voluntary starvation by minor	Major	16/08/2010 20:15	Melbourne ITA	Client
1-4HTOK6	Contraband found	Minor	17/08/2010 0:20	North West Point Immigration Facility	Service Provider Staff
1-4G7YL1	Escape - Attempted	Major	17/08/2010 4:00	North West Point Immigration Facility	Client
1-4G9CHJ	Escape	Critical	17/08/2010 4:30	North West Point Immigration Facility	Service Provider Staff
1-4GKZ96	Disturbance - Minor	Minor	17/08/2010 9:15	North West Point Immigration Facility	Service Provider Staff

1-4G7YH7	Accident/Injury - Serious	Critical	17/08/2010 9:45	Gwalia Lodge	Service Provider Staff
1-4G7YQB	Accident/Injury - Serious	Critical	17/08/2010 10:15	Gwalia Lodge	Service Provider Staff
1-4G6P1A	Media - Incident of interest	Major	17/08/2010 10:50	Brisbane ITA	Service Provider Staff
1-4G6PD8	Abusive/Aggressive Behaviour	Minor	17/08/2010 11:45	Villawood IDC	Service Provider Staff
1-4G8O86	Media - Unauthorised presence	Critical	17/08/2010 13:30	Villawood IDC	Service Provider Staff
1-4GIDT3	Visitor-Other refused	Minor	17/08/2010 16:00	Villawood IDC	Service Provider Staff
1-4GEY4C	Disturbance - Minor	Minor	17/08/2010 16:40	Northern IDC	Client
1-4GJCBK	Disturbance - Minor	Minor	17/08/2010 17:30	Villawood IDC	Service Provider Staff
1-4GD2WV	Disturbance - Minor	Minor	17/08/2010 18:10	Northern IDC	Service Provider Staff
1-4GU3DH	Assault - Minor	Major	17/08/2010 19:45	North West Point Immigration Facility	Service Provider Staff
1-4GNK6W	Use of Observation Rm > 24 hrs	Major	17/08/2010 20:55	Villawood IDC	Service Provider Staff
1-4GE5P3	Escape - Attempted	Major	18/08/2010 2:20	Melbourne ITA	Service Provider Staff
1-4HD5GQ	Damage - Minor	Minor	18/08/2010 6:20	North West Point Immigration Facility	Service Provider Staff
1-4GFRQL	Accident/Injury - Serious	Critical	18/08/2010 10:00	Villawood IDC	Service Provider Staff
1-4GHQL9	Damage - Minor	Minor	18/08/2010 10:20	North West Point Immigration Facility	Service Provider Staff
1-4GGPYW	Contraband found	Minor	18/08/2010 11:20	Northern IDC	Service Provider Staff
1-4GHQBT	Contraband found	Minor	18/08/2010 13:16	Villawood IDC	Service Provider Staff
1-4GHQXQ	Accident/Injury - Serious	Critical	18/08/2010 13:20	Brisbane ITA	Service Provider Staff
1-4GOP55	Failure - IT Systems	Minor	19/08/2010 2:35	Northern IDC	Service Provider Staff
1-4GUW5V	Disturbance - Minor	Minor	19/08/2010 13:35	Villawood IDC	Service Provider Staff
1-4GUW4T	Media - Unauthorised presence	Critical	19/08/2010 14:50	Brisbane ITA	Service Provider Staff
1-4GVO1S	Contraband found	Minor	19/08/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-4GU2V0	Voluntary starvation (<24 hrs)	Minor	19/08/2010 15:45	Villawood IDC	DIAC Staff
1-4GVOBW	Assault - Minor	Major	19/08/2010 19:00	Maribyrnong IDC	Service Provider Staff
1-4GYQJ9	Escape	Critical	20/08/2010 1:55	Brisbane ITA	Service Provider Staff
1-4H0MYL	Removal - Aborted	Major	20/08/2010 10:55	Villawood IDC	Service Provider Staff
1-4H3NRD	Contraband found	Minor	20/08/2010 11:00	North West Point Immigration Facility	Service Provider Staff
1-4H0NG6	Disturbance - Minor	Minor	20/08/2010 11:10	Villawood IDC	Service Provider Staff
1-4H3NUU	Contraband found	Minor	20/08/2010 11:25	North West Point Immigration Facility	Service Provider Staff
1-4H0N8A	Accident/Injury - Serious	Critical	20/08/2010 11:45	Villawood IDC	Service Provider Staff
1-4H4IM2	Disturbance - Minor	Minor	20/08/2010 12:55	Northern IDC	Service Provider Staff
1-4H5J3P	Abusive/Aggressive Behaviour	Minor	20/08/2010 13:00	Christmas Island	Service Provider Staff
1-4H3NQY	Use of Restraints	Minor	20/08/2010 15:53	Villawood IDC	Service Provider Staff
1-4H5IUL	Accident/Injury - Serious	Critical	20/08/2010 17:45	Gwalia Lodge	Service Provider Staff
1-4H53OG	Self Harm - Threatened	Major	20/08/2010 18:00	Maribyrnong IDC	Service Provider Staff
1-4H5JC6	Complaint - re Crit Incident	Critical	20/08/2010 18:45	North West Point Immigration Facility	DIAC Staff

1-4H79QP	Assault - Serious	Critical	21/08/2010 6:00	Villawood IDC	Service Provider Staff
1-4HKRG9	Use of Observation Rm > 24 hrs	Major	21/08/2010 10:00	Villawood IDC	Service Provider Staff
1-4HA1W1	Complaint - re Minor Incident	Minor	21/08/2010 11:20	Perth IRH	Service Provider Staff
1-4H7OPA	Accident/Injury - Serious	Critical	21/08/2010 12:15	Villawood IDC	Service Provider Staff
1-4H8BJ9	Assault - Minor	Major	21/08/2010 12:45	Gwalia Lodge	Service Provider Staff
1-4H8B99	Voluntary starvation (>24 hrs)	Major	21/08/2010 15:30	Villawood IDC	Service Provider Staff
1-4H8BMB	Disturbance - Minor	Minor	21/08/2010 16:20	Berrimah Accommodation Facility	Service Provider Staff
1-4H8BOT	Accident/Injury - Serious	Critical	21/08/2010 16:40	Gwalia Lodge	Service Provider Staff
1-4H8OZW	Accident/Injury - Serious	Critical	21/08/2010 18:20	Northern IDC	Service Provider Staff
1-4HSHZ8	Disturbance - Minor	Minor	21/08/2010 20:30	North West Point Immigration Facility	Service Provider Staff
1-4H8PO5	Contraband found	Minor	21/08/2010 21:35	North West Point Immigration Facility	Service Provider Staff
1-4H9RO7	Accident/Injury - Serious	Critical	22/08/2010 3:30	Villawood IDC	Service Provider Staff
1-4HA1MJ	Contraband found	Minor	22/08/2010 8:15	Christmas Island	Service Provider Staff
1-4HA1S3	Abusive/Aggressive Behaviour	Minor	22/08/2010 13:10	Villawood IDC	Service Provider Staff
1-4HAETH	Visitor-Other refused	Minor	22/08/2010 14:00	Villawood IDC	Visitor
1-4HAEW2	Death	Critical	22/08/2010 15:15	Perth IDC	Service Provider Staff
1-4HFGWZ	Contraband found	Minor	22/08/2010 22:00	Melbourne ITA	Service Provider Staff
1-4HGL69	Damage - Serious	Critical	23/08/2010 10:10	Melbourne ITA	Service Provider Staff
1-4HEFS7	Damage - Minor	Minor	23/08/2010 10:10	Melbourne ITA	Service Provider Staff
1-4HGL4W	Use of Force	Major	23/08/2010 10:15	Melbourne ITA	Service Provider Staff
1-4HEGEX	Voluntary starvation (<24 hrs)	Minor	23/08/2010 12:05	Villawood IDC	DIAC Staff
1-4HJIEL	Disturbance - Minor	Minor	23/08/2010 15:20	Christmas Island	Service Provider Staff
1-4HR4BA	Demonstration - Onsite	Major	23/08/2010 17:10	North West Point Immigration Facility	Service Provider Staff
1-4HPE12	Demonstration - Onsite	Major	23/08/2010 23:20	North West Point Immigration Facility	Service Provider Staff
1-4HMILX	Accident/Injury - Serious	Critical	24/08/2010 1:20	Gwalia Lodge	Service Provider Staff
1-4HNPYZ	Self Harm - Threatened	Major	24/08/2010 2:25	North West Point Immigration Facility	Service Provider Staff
1-4HOMF7	Assault - Minor	Major	24/08/2010 4:00	North West Point Immigration Facility	Service Provider Staff
1-4I4TZD	Assault - Minor	Major	24/08/2010 5:30	Melbourne ITA	Service Provider Staff
1-4HMILC	Self Harm - Actual	Critical	24/08/2010 7:00	Melbourne ITA	Service Provider Staff
1-4HNQ3K	Complaint - re Minor Incident	Minor	24/08/2010 9:30	Northern IDC	Service Provider Staff
1-4HMSGD	Assault - Minor	Minor	24/08/2010 9:55	Villawood IDC	Service Provider Staff
1-4HPE1G	Use of Force	Major	24/08/2010 11:00	Villawood IDC	Service Provider Staff
1-4HR3VW	Abusive/Aggressive Behaviour	Minor	24/08/2010 11:45	North West Point Immigration Facility	Service Provider Staff
1-4HQ0ME	Removal - Aborted	Major	24/08/2010 11:45	Villawood IDC	Service Provider Staff
1-4HV2OP	Accident/Injury - Serious	Critical	24/08/2010 12:20	Gwalia Lodge	Service Provider Staff
1-4HS1I1	Voluntary starvation (>24 hrs)	Major	24/08/2010 12:30	Villawood IDC	Service Provider Staff

1-4I39BI	Demonstration - Onsite	Major	24/08/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-4I7Y56	Assault - Minor	Major	24/08/2010 22:00	North West Point Immigration Facility	Service Provider Staff
1-4I39II	Disturbance - Minor	Minor	24/08/2010 23:35	North West Point Immigration Facility	Service Provider Staff
1-4HWZ26	Voluntary starvation by minor	Major	25/08/2010 7:00	Melbourne ITA	Service Provider Staff
1-4HXEH2	Voluntary starvation by minor	Major	25/08/2010 9:00	Melbourne ITA	Service Provider Staff
1-4I39QD	Damage - Minor	Minor	25/08/2010 12:00	Villawood IDC	Service Provider Staff
1-4I5GUZ	Contraband found	Minor	25/08/2010 13:40	North West Point Immigration Facility	Service Provider Staff
1-4HYAYS	Accident/Injury - Serious	Critical	25/08/2010 14:55	Melbourne ITA	Service Provider Staff
1-4I4TUX	Accident/Injury - Serious	Critical	25/08/2010 15:05	Christmas Island	Service Provider Staff
1-4IODWG	Use of Observation Rm > 24 hrs	Major	25/08/2010 16:05	Villawood IDC	Service Provider Staff
1-4I4U0A	Accident/Injury - Serious	Critical	25/08/2010 16:55	Villawood IDC	Service Provider Staff
1-4I4U3S	Failure - IT Systems	Minor	25/08/2010 19:30	Villawood IDC	Service Provider Staff
1-4I5GZ8	Accident/Injury - Serious	Critical	25/08/2010 19:45	Melbourne ITA	Service Provider Staff
1-4I9JYK	Abusive/Aggressive Behaviour	Minor	25/08/2010 20:30	North West Point Immigration Facility	Service Provider Staff
1-4I5H6E	Voluntary starvation (<24 hrs)	Minor	25/08/2010 22:20	Villawood IDC	Service Provider Staff
1-4I7EYH	Voluntary starvation by minor	Major	26/08/2010 8:00	Melbourne ITA	Service Provider Staff
1-4I7EYB	Voluntary starvation by minor	Major	26/08/2010 8:00	Melbourne ITA	Service Provider Staff
1-4IBBAU	Media - Unauthorised presence	Critical	26/08/2010 12:30	Perth IDC	Service Provider Staff
1-4IC92N	Abusive/Aggressive Behaviour	Minor	26/08/2010 15:05	Maribyrnong IDC	Service Provider Staff
1-4IC97M	Accident/Injury - Serious	Critical	26/08/2010 15:35	Melbourne ITA	Service Provider Staff
1-4IC98Q	Accident/Injury - Serious	Critical	26/08/2010 16:30	Brisbane ITA	Service Provider Staff
1-4JMA72	Voluntary starvation (<24 hrs)	Minor	26/08/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4IFG6N	Voluntary starvation (<24 hrs)	Minor	26/08/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4IEKFP	Assault - Minor	Major	26/08/2010 18:50	Northern IDC	Service Provider Staff
1-4IEKI9	Disturbance - Minor	Minor	26/08/2010 20:15	Melbourne ITA	Service Provider Staff
1-4IFG0Y	Voluntary starvation (>24 hrs)	Major	26/08/2010 22:00	Villawood IDC	Service Provider Staff
1-4IFG8A	Accident/Injury - Serious	Critical	26/08/2010 23:35	Melbourne ITA	Service Provider Staff
1-4IG37F	Assault - Minor	Minor	27/08/2010 3:35	Villawood IDC	Service Provider Staff
1-4IGVTQ	Complaint - re Minor Incident	Minor	27/08/2010 6:45	Northern IDC	Service Provider Staff
1-4IHDH9	Complaint - re Minor Incident	Minor	27/08/2010 9:30	Northern IDC	Service Provider Staff
1-4J22VF	Voluntary starvation (<24 hrs)	Minor	27/08/2010 10:10	North West Point Immigration Facility	Service Provider Staff
1-4IMH8N	Self Harm - Threatened	Major	27/08/2010 10:45	Northern IDC	External Source
1-4JAKBJ	Contraband found	Minor	27/08/2010 10:55	North West Point Immigration Facility	Service Provider Staff
1-4ILN3X	Media - Incident of interest	Major	27/08/2010 13:20	Brisbane ITA	Subcontractor
1-4IN495	Self Harm - Actual	Critical	27/08/2010 14:50	North West Point Immigration Facility	Service Provider Staff
1-4IKSUZ	Failure - IT Systems	Minor	27/08/2010 15:05	Villawood IDC	Service Provider Staff



1-4IN4B2	Abusive/Aggressive Behaviour	Minor	27/08/2010 15:30	Perth IDC	Service Provider Staff
1-4IMH8J	Self Harm - Threatened	Major	27/08/2010 16:00	Northern IDC	Service Provider Staff
1-4INW7S	Disturbance - Minor	Minor	27/08/2010 18:15	North West Point Immigration Facility	Service Provider Staff
1-4IPHIL	Disturbance - Minor	Minor	27/08/2010 18:40	Northern IDC	Service Provider Staff
1-4ITJAN	Abusive/Aggressive Behaviour	Minor	27/08/2010 19:30	Maribyrnong IDC	Client
1-4INW9R	Abusive/Aggressive Behaviour	Minor	27/08/2010 20:10	Villawood IDC	Service Provider Staff
1-4INVRP	Accident/Injury - Serious	Critical	27/08/2010 20:40	Villawood IDC	Service Provider Staff
1-4IP3AN	Self Harm - Threatened	Major	27/08/2010 23:45	North West Point Immigration Facility	Service Provider Staff
1-4IPMH	Use of Observation Rm > 24 hrs	Major	28/08/2010 4:25	Villawood IDC	Service Provider Staff
1-4IQV94	Accident/Injury - Serious	Critical	28/08/2010 13:05	Gwalia Lodge	Client
1-4IQV2Q	Failure - IT Systems	Minor	28/08/2010 14:57	Villawood IDC	Service Provider Staff
1-4IXLG3	Complaint - re Minor Incident	Minor	28/08/2010 15:00	Northern IDC	Service Provider Staff
1-4IRON7	Assault - Minor	Major	28/08/2010 17:15	Christmas Island	Other
1-4IRFGX	Assault - Minor	Minor	28/08/2010 17:25	Maribyrnong IDC	Service Provider Staff
1-4IRXKW	Abusive/Aggressive Behaviour	Minor	28/08/2010 22:15	Melbourne ITA	Service Provider Staff
1-4ISU5N	Demonstration - Onsite	Major	29/08/2010 2:45	Northern IDC	Service Provider Staff
1-4IV0NH	Disturbance - Minor	Minor	29/08/2010 3:45	Perth IDC	Service Provider Staff
1-4IT8EP	Accident/Injury - Serious	Critical	29/08/2010 9:30	Gwalia Lodge	Client
1-4JLHQM	Escape - Attempted	Major	29/08/2010 20:30	Villawood IDC	Service Provider Staff
1-4IXLHT	Damage - Minor	Minor	29/08/2010 20:30	Villawood IDC	Service Provider Staff
1-4L11GA	Assault - Serious	Critical	29/08/2010 21:59	Northern IDC	DIAC Staff
1-4IX0X5	Disturbance - Minor	Minor	30/08/2010 4:00	North West Point Immigration Facility	Service Provider Staff
1-4IX10S	Accident/Injury - Serious	Critical	30/08/2010 5:00	Perth IDC	Service Provider Staff
1-4IYSVM	Contraband found	Minor	30/08/2010 10:00	Villawood IDC	Service Provider Staff
1-4IXLK7	Contraband found	Minor	30/08/2010 10:15	Maribyrnong IDC	Service Provider Staff
1-4J0BI2	Disturbance - Minor	Minor	30/08/2010 12:40	Sydney IRH	Service Provider Staff
1-4J2ZVB	Demonstration - Onsite	Major	30/08/2010 14:35	North West Point Immigration Facility	Service Provider Staff
1-4J3092	Disturbance - Minor	Minor	30/08/2010 15:00	Perth IDC	Service Provider Staff
1-4J2336	Voluntary starvation (<24 hrs)	Minor	30/08/2010 15:15	Villawood IDC	Service Provider Staff
1-4J2ZVS	Weapon - Client in possession	Major	30/08/2010 16:45	Northern IDC	Service Provider Staff
1-4J686Y	Assault - Minor	Major	30/08/2010 17:45	North West Point Immigration Facility	Service Provider Staff
1-4J6PVT	Failure - IT Systems	Minor	30/08/2010 21:40	North West Point Immigration Facility	Service Provider Staff
1-4JJ7CH	Voluntary starvation (<24 hrs)	Minor	31/08/2010 13:40	North West Point Immigration Facility	Service Provider Staff
1-4JAKMX	Accident/Injury - Serious	Critical	31/08/2010 14:20	Villawood IDC	Service Provider Staff
1-4JBLHN	Voluntary starvation (>24 hrs)	Major	31/08/2010 15:15	Villawood IDC	Service Provider Staff
1-4JLHLC	Damage - Minor	Minor	31/08/2010 21:30	Gwalia Lodge	Service Provider Staff

1-4JF9T7	Assault - Not OBH	Minor	31/08/2010 22:25	Northern IDC	Service Provider Staff
1-4JH4XU	Accident/Injury - Serious	Critical	1/09/2010 9:50	Brisbane ITA	Service Provider Staff
1-4JJ7J4	Weapon - Client in possession	Major	1/09/2010 13:30	Villawood IDC	Service Provider Staff
1-4JLI6Q	Voluntary starvation (>24 hrs)	Major	1/09/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-4JKQXC	Accident/Injury - Serious	Critical	1/09/2010 16:30	Maribyrnong IDC	Service Provider Staff
1-4JLRQ3	Accident/Injury - Serious	Critical	1/09/2010 17:00	Brisbane ITA	Service Provider Staff
1-4JLRT3	Voluntary starvation (<24 hrs)	Minor	1/09/2010 19:10	Villawood IDC	Service Provider Staff
1-4JM1XO	Disturbance - Minor	Minor	1/09/2010 19:30	Villawood IDC	Service Provider Staff
1-4JMA47	Accident/Injury - Serious	Critical	1/09/2010 21:35	Villawood IDC	Service Provider Staff
1-4JM283	Failure - IT Systems	Minor	1/09/2010 22:50	Villawood IDC	Service Provider Staff
1-4JMAOJ	Self Harm - Actual	Critical	2/09/2010 0:00	North West Point Immigration Facility	Client
1-4JMPT	Accident/Injury - Serious	Critical	2/09/2010 1:00	North West Point Immigration Facility	Service Provider Staff
1-4JTEHU	Voluntary starvation (<24 hrs)	Minor	2/09/2010 14:15	Villawood IDC	Client
1-4JXNFX	Transfer to APOD	Minor	2/09/2010 14:45	Northern IDC	Service Provider Staff
1-4JXEW0	Complaint - re Minor Incident	Minor	2/09/2010 17:00	Villawood IDC	Service Provider Staff
1-4JVB4Y	Disturbance - Minor	Minor	2/09/2010 18:15	Villawood IDC	Service Provider Staff
1-4JVC41	Voluntary starvation (>24 hrs)	Major	2/09/2010 19:35	Villawood IDC	Service Provider Staff
1-4JWE0S	Abusive/Aggressive Behaviour	Minor	2/09/2010 23:30	Christmas Island	Service Provider Staff
1-4JZOV1	Self Harm - Threatened	Major	3/09/2010 12:05	North West Point Immigration Facility	Service Provider Staff
1-4JZODD	Contraband found	Minor	3/09/2010 13:00	Villawood IDC	Service Provider Staff
1-4JZOV7	Voluntary starvation (>24 hrs)	Major	3/09/2010 14:15	Villawood IDC	Service Provider Staff
1-4K9GHH	Disturbance - Minor	Minor	3/09/2010 20:10	Northern IDC	Service Provider Staff
1-4K4XCN	Use of Force	Major	4/09/2010 8:10	Villawood IDC	Service Provider Staff
1-4K4MHQ	Accident/Injury - Serious	Critical	4/09/2010 8:30	Gwalia Lodge	Client
1-4K901F	Accident/Injury - Serious	Critical	4/09/2010 18:55	Gwalia Lodge	Service Provider Staff
1-4K906O	Failure - IT Systems	Minor	4/09/2010 21:30	Villawood IDC	Service Provider Staff
1-4KG4JP	Contraband found	Minor	5/09/2010 3:35	North West Point Immigration Facility	Service Provider Staff
1-4KG44Q	Assault - Serious	Critical	5/09/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-4KBRD8	Self Harm - Actual	Critical	5/09/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-4KN3F4	Disturbance - Minor	Minor	6/09/2010 2:00	Northern IDC	Client
1-4KDNXZ	Accident/Injury - Serious	Critical	6/09/2010 7:10	Villawood IDC	Service Provider Staff
1-4KU9C7	Assault - Serious	Critical	6/09/2010 11:23	Christmas Island	External Source
1-4KM4O0	Self Harm - Threatened	Major	6/09/2010 13:35	Christmas Island	External Source
1-4N4U1B	Disturbance - Minor	Minor	6/09/2010 14:40	North West Point Immigration Facility	Service Provider Staff
1-4KN33Z	Voluntary starvation (<24 hrs)	Minor	6/09/2010 14:40	North West Point Immigration Facility	Service Provider Staff
1-4KKIUF	Failure - IT Systems	Minor	6/09/2010 15:15	Villawood IDC	Service Provider Staff

1-4KN3H5	Abusive/Aggressive Behaviour	Minor	6/09/2010 15:30	North West Point Immigration Facility	Service Provider Staff
1-4KNA3X	Accident/Injury - Serious	Critical	6/09/2010 20:15	Northern IDC	Client
1-4KP90Z	Disturbance - Minor	Minor	7/09/2010 3:05	Northern IDC	Service Provider Staff
1-4KXALZ	Assault - Minor	Major	7/09/2010 6:05	Northern IDC	Service Provider Staff
1-4KU9JM	Abusive/Aggressive Behaviour	Minor	7/09/2010 10:15	Christmas Island	Service Provider Staff
1-4KU9ZN	Contraband found	Minor	7/09/2010 13:35	Villawood IDC	Service Provider Staff
1-4KU9LC	Weapon - Client in possession	Major	7/09/2010 13:35	Villawood IDC	Service Provider Staff
1-4KXARW	Voluntary starvation (>24 hrs)	Major	7/09/2010 14:50	North West Point Immigration Facility	Service Provider Staff
1-4KXKOV	Assault - Minor	Major	7/09/2010 15:45	North West Point Immigration Facility	Service Provider Staff
1-4KVQQZ	Transfer to APOD	Minor	7/09/2010 16:10	Maribyrnong IDC	Service Provider Staff
1-4KWHZH	Contraband found	Minor	7/09/2010 17:00	Villawood IDC	Service Provider Staff
1-4KY00Z	Assault - Minor	Minor	7/09/2010 18:30	Northern IDC	Service Provider Staff
1-4KY6NP	Assault - Minor	Major	7/09/2010 20:50	Northern IDC	Service Provider Staff
1-4KZC7X	Self Harm - Actual	Critical	8/09/2010 2:40	Maribyrnong IDC	Client
1-4KZCLK	Disturbance - Minor	Minor	8/09/2010 4:40	Villawood IDC	Service Provider Staff
1-4KZCL8	Escape	Critical	8/09/2010 4:40	SA Detention Operations	Service Provider Staff
1-4L1N8M	Complaint - re Minor Incident	Minor	8/09/2010 9:00	Northern IDC	Service Provider Staff
1-4L0IX6	Failure - IT Systems	Minor	8/09/2010 10:20	Villawood IDC	Service Provider Staff
1-4L5A49	Abusive/Aggressive Behaviour	Minor	8/09/2010 12:45	Northern IDC	Service Provider Staff
1-4L27S0	Contraband found	Minor	8/09/2010 12:45	Villawood IDC	Service Provider Staff
1-4L1N9Z	Use of Force	Major	8/09/2010 12:45	Villawood IDC	Service Provider Staff
1-4LBCSS	Self Harm - Threatened	Major	8/09/2010 13:50	North West Point Immigration Facility	Service Provider Staff
1-4L32C0	Failure - IT Systems	Minor	8/09/2010 16:25	Villawood IDC	Service Provider Staff
1-4L5AII	Assault - Not OBH	Minor	8/09/2010 16:55	Brisbane ITA	Service Provider Staff
1-4L5AIF	Assault - Minor	Major	8/09/2010 16:55	Brisbane ITA	Client
1-4L75DD	Disturbance - Minor	Minor	8/09/2010 18:00	Northern IDC	Service Provider Staff
1-4LBCC6	Voluntary starvation (<24 hrs)	Minor	8/09/2010 18:10	Maribyrnong IDC	Service Provider Staff
1-4L7P7U	Weapon - Client in possession	Major	8/09/2010 21:45	Villawood IDC	Service Provider Staff
1-4L8QRA	Damage - Minor	Minor	9/09/2010 2:35	Gwalia Lodge	Subcontractor
1-4LE6U4	Abusive/Aggressive Behaviour	Minor	9/09/2010 15:20	Sydney IRH	Service Provider Staff
1-4LG8VC	Transfer to APOD	Minor	9/09/2010 15:50	Perth IRH	Service Provider Staff
1-4LG8WC	Self Harm - Threatened	Major	9/09/2010 16:15	Villawood IDC	DIAC Staff
1-4LGW4F	Visitor-HP refused access	Critical	9/09/2010 16:30	Villawood IDC	Service Provider Staff
1-4LFEHQ	Voluntary starvation (>24 hrs)	Major	9/09/2010 18:00	Maribyrnong IDC	Service Provider Staff
1-4LM4DB	Assault - Not OBH	Minor	9/09/2010 18:20	Northern IDC	Service Provider Staff
1-4LGID4	Failure - IT Systems	Minor	9/09/2010 18:35	Villawood IDC	Service Provider Staff

1-4LI0FQ	Food poisoning	Minor	10/09/2010 5:20	Melbourne ITA	Service Provider Staff
1-4LI9ZQ	Birth of a child	Minor	10/09/2010 6:30	Perth IDC	Service Provider Staff
1-4LM49N	Disturbance - Minor	Minor	10/09/2010 6:55	Christmas Island	Service Provider Staff
1-4LKDG9	Assault - Not OBH	Minor	10/09/2010 7:40	Villawood IDC	Service Provider Staff
1-4LKDKO	Self Harm - Threatened	Major	10/09/2010 8:30	North West Point Immigration Facility	Service Provider Staff
1-4LIAAE	Abusive/Aggressive Behaviour	Minor	10/09/2010 9:45	Villawood IDC	Service Provider Staff
1-4LMJMG	Voluntary starvation (<24 hrs)	Minor	10/09/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-4LKDOO	Failure - IT Systems	Minor	10/09/2010 12:30	Villawood IDC	Service Provider Staff
1-4LO9O8	Complaint - re Minor Incident	Minor	10/09/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-4LMJSZ	Complaint - re Minor Incident	Minor	10/09/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-4LMJKM	Complaint - re Minor Incident	Minor	10/09/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-4LMJHU	Complaint - re Minor Incident	Minor	10/09/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-4LMJAK	Complaint - re Minor Incident	Minor	10/09/2010 12:46	North West Point Immigration Facility	Service Provider Staff
1-4LOAA8	Self Harm - Actual	Critical	10/09/2010 13:15	North West Point Immigration Facility	Client
1-4LQ0IB	Contraband found	Minor	10/09/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-4LQ0CG	Voluntary starvation (<24 hrs)	Minor	10/09/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-4LMJP7	Contraband found	Minor	10/09/2010 15:20	Maribyrnong IDC	Service Provider Staff
1-4LO9QP	Media - Unauthorised presence	Critical	10/09/2010 15:55	Northern IDC	Service Provider Staff
1-4LOAB3	Contraband found	Minor	10/09/2010 16:20	Maribyrnong IDC	Service Provider Staff
1-4LQJJL	Assault - Not OBH	Minor	10/09/2010 19:00	Maribyrnong IDC	Service Provider Staff
1-4LQJPE	Assault - Not OBH	Minor	10/09/2010 19:05	Maribyrnong IDC	Service Provider Staff
1-4LQPE3	Assault - Not OBH	Minor	10/09/2010 23:50	Christmas Island	Service Provider Staff
1-4LQP4N	Disturbance - Minor	Minor	11/09/2010 0:40	Villawood IDC	Client
1-4LSJF9	Voluntary starvation (>24 hrs)	Major	11/09/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-4LSJ5V	Abusive/Aggressive Behaviour	Minor	11/09/2010 12:45	Northern IDC	Service Provider Staff
1-4LSTB9	Voluntary starvation (>24 hrs)	Major	11/09/2010 15:35	North West Point Immigration Facility	Service Provider Staff
1-4LUCFA	Assault - Not OBH	Minor	11/09/2010 17:30	Northern IDC	Service Provider Staff
1-4LST9U	Assault - Minor	Major	11/09/2010 17:30	Villawood IDC	Service Provider Staff
1-4LT52H	Assault - Minor	Major	11/09/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4LT4RO	Accident/Injury - Serious	Critical	11/09/2010 19:25	Perth IDC	Service Provider Staff
1-4LT4Z5	Accident/Injury - Serious	Critical	11/09/2010 19:30	Gwalia Lodge	Service Provider Staff
1-4N4KWF	Contraband found	Minor	12/09/2010 3:30	Brisbane ITA	Service Provider Staff
1-4LVY03	Contraband found	Minor	12/09/2010 9:20	Northern IDC	Service Provider Staff
1-4LVPHZ	Self Harm - Threatened	Major	12/09/2010 9:45	North West Point Immigration Facility	Service Provider Staff
1-4LXYD3	Complaint - re Minor Incident	Minor	12/09/2010 14:30	Northern IDC	Service Provider Staff
1-4LVPS9	Abusive/Aggressive Behaviour	Minor	12/09/2010 17:10	North West Point Immigration Facility	Service Provider Staff

1-4LVPVV	Accident/Injury - Serious	Critical	12/09/2010 19:45	Gwalia Lodge	Service Provider Staff
1-4M4AS0	Use of Observation Rm > 24 hrs	Major	12/09/2010 20:20	Villawood IDC	Service Provider Staff
1-4LVYET	Self Harm - Actual	Critical	12/09/2010 22:15	North West Point Immigration Facility	Service Provider Staff
1-4LVPQ1	Contraband found	Minor	12/09/2010 22:30	Villawood IDC	Service Provider Staff
1-4LWTZJ	Disturbance - Minor	Minor	12/09/2010 22:45	Villawood IDC	Service Provider Staff
1-4LWTOB	Disturbance - Minor	Minor	13/09/2010 0:05	Villawood IDC	Service Provider Staff
1-4LVYBR	Assault - Not OBH	Minor	13/09/2010 0:39	Villawood IDC	Service Provider Staff
1-4LYNQP	Voluntary starvation (<24 hrs)	Minor	13/09/2010 9:30	North West Point Immigration Facility	Service Provider Staff
1-4M106I	Voluntary starvation (<24 hrs)	Minor	13/09/2010 11:00	North West Point Immigration Facility	Service Provider Staff
1-4LXZ22	Failure - IT Systems	Minor	13/09/2010 11:25	Villawood IDC	Service Provider Staff
1-4LZY6W	Voluntary starvation (<24 hrs)	Minor	13/09/2010 12:50	Villawood IDC	Service Provider Staff
1-4LZYIU	Self Harm - Threatened	Major	13/09/2010 13:15	Villawood IDC	Service Provider Staff
1-4MLEDJ	Voluntary starvation (>24 hrs)	Major	13/09/2010 15:00	Northern IDC	Service Provider Staff
1-4M3AE6	Self Harm - Threatened	Major	13/09/2010 16:40	Northern IDC	DIAC Staff
1-4M3M3P	Self Harm - Threatened	Major	13/09/2010 16:45	Northern IDC	Police
1-4M3M9X	Assault - Serious	Critical	13/09/2010 17:00	Gwalia Lodge	Service Provider Staff
1-4M39TQ	Complaint - re Minor Incident	Minor	13/09/2010 17:00	Northern IDC	Service Provider Staff
1-4M3M26	Complaint - re Minor Incident	Minor	13/09/2010 18:25	Northern IDC	Service Provider Staff
1-4M3M4C	Complaint - re Minor Incident	Minor	13/09/2010 18:30	Northern IDC	Service Provider Staff
1-4M3M4J	Complaint - re Minor Incident	Minor	13/09/2010 18:36	Northern IDC	Service Provider Staff
1-4M3M8N	Complaint - re Minor Incident	Minor	13/09/2010 18:41	Northern IDC	Service Provider Staff
1-4M4AY8	Assault - Minor	Major	13/09/2010 19:10	Christmas Island	Service Provider Staff
1-4M63PD	Voluntary Starvation - End of	Minor	13/09/2010 20:00	Maribyrnong IDC	Service Provider Staff
1-4M8JCX	Self Harm - Threatened	Major	14/09/2010 10:55	Christmas Island	Service Provider Staff
1-4M9BKR	Escape	Critical	14/09/2010 11:30	Northern IDC	Service Provider Staff
1-4M9BV3	Accident/Injury - Serious	Critical	14/09/2010 11:40	Curtin IDC	Service Provider Staff
1-4M11MC	Damage - Minor	Minor	14/09/2010 12:05	Melbourne ITA	Service Provider Staff
1-4MA350	Accident/Injury - Serious	Critical	14/09/2010 12:50	Curtin IDC	Service Provider Staff
1-4MTZNE	Disturbance - Minor	Minor	14/09/2010 14:20	Villawood IDC	Service Provider Staff
1-4MLJAT	Voluntary starvation (<24 hrs)	Minor	14/09/2010 15:00	Northern IDC	DIAC Staff
1-4M9C0M	Damage - Minor	Minor	14/09/2010 15:10	Villawood IDC	Service Provider Staff
1-4M9BTD	Accident/Injury - Serious	Critical	14/09/2010 15:10	Villawood IDC	Service Provider Staff
1-4MLJ4Q	Voluntary starvation (>24 hrs)	Major	14/09/2010 16:00	Northern IDC	Service Provider Staff
1-4MJ7IG	Contraband found	Minor	14/09/2010 16:10	Northern IDC	Service Provider Staff
1-4MBXF3	Self Harm - Threatened	Major	14/09/2010 16:10	Northern IDC	Service Provider Staff
1-4MBAUB	Contraband found	Minor	14/09/2010 17:35	Christmas Island	DIAC Staff

1-4MLJOW	Assault - Minor	Major	14/09/2010 20:10	North West Point Immigration Facility	Service Provider Staff
1-4MG0ND	Media - Unauthorised presence	Critical	14/09/2010 20:20	Northern IDC	Service Provider Staff
1-4MFRY3	Contraband found	Minor	14/09/2010 21:50	North West Point Immigration Facility	Service Provider Staff
1-4MIVCU	Self Harm - Threatened	Major	14/09/2010 23:35	North West Point Immigration Facility	Service Provider Staff
1-4MFRTB	Accident/Injury - Serious	Critical	15/09/2010 3:20	Villawood IDC	Service Provider Staff
1-4MGAX3	Disturbance - Minor	Minor	15/09/2010 8:00	Villawood IDC	Service Provider Staff
1-4MKZK0	Contraband found	Minor	15/09/2010 9:50	North West Point Immigration Facility	Service Provider Staff
1-4MLJCX	Voluntary starvation (<24 hrs)	Minor	15/09/2010 10:00	Northern IDC	DIAC Staff
1-4MJ7QI	Media - Unauthorised presence	Critical	15/09/2010 13:55	Northern IDC	Service Provider Staff
1-4MLEAP	Disturbance - Minor	Minor	15/09/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-4MOITW	Disturbance - Minor	Minor	15/09/2010 15:50	Maribyrnong IDC	Service Provider Staff
1-4MKHSF	Use of Observation Rm > 24 hrs	Major	15/09/2010 16:30	Villawood IDC	Service Provider Staff
1-4MLX7Q	Contraband found	Minor	15/09/2010 17:50	North West Point Immigration Facility	Service Provider Staff
1-4MLJFH	Complaint - re Minor Incident	Minor	15/09/2010 18:10	Northern IDC	Service Provider Staff
1-4MLXAG	Self Harm - Threatened	Major	15/09/2010 18:20	North West Point Immigration Facility	Service Provider Staff
1-4MUFB2	Abusive/Aggressive Behaviour	Minor	16/09/2010 10:45	Maribyrnong IDC	Service Provider Staff
1-4MXLRO	Complaint - re Minor Incident	Minor	16/09/2010 11:00	Northern IDC	Service Provider Staff
1-4MRDXL	Disturbance - Minor	Minor	16/09/2010 11:55	Melbourne ITA	Service Provider Staff
1-4MP850	Damage - Minor	Minor	16/09/2010 11:55	Melbourne ITA	Service Provider Staff
1-4MRE4H	Weapon - Client in possession	Major	16/09/2010 13:45	Villawood IDC	Service Provider Staff
1-4MT0F3	Damage - Minor	Minor	16/09/2010 14:30	Gwalia Lodge	Service Provider Staff
1-4MTZKJ	Contraband found	Minor	16/09/2010 15:47	Christmas Island	Service Provider Staff
1-4MUF2A	Disturbance - Minor	Minor	16/09/2010 18:30	Northern IDC	Service Provider Staff
1-4MXM8T	Contraband found	Minor	17/09/2010 10:05	Christmas Island	Service Provider Staff
1-4MXM1Y	Contraband found	Minor	17/09/2010 11:00	Maribyrnong IDC	Service Provider Staff
1-4MYNO2	Complaint - re Minor Incident	Minor	17/09/2010 11:24	North West Point Immigration Facility	Service Provider Staff
1-4MYO09	Accident/Injury - Serious	Critical	17/09/2010 11:30	North West Point Immigration Facility	Service Provider Staff
1-4MYNQW	Complaint - re Minor Incident	Minor	17/09/2010 11:45	North West Point Immigration Facility	Service Provider Staff
1-4MXMA6	Abusive/Aggressive Behaviour	Minor	17/09/2010 12:00	Villawood IDC	Service Provider Staff
1-4MXM2P	Damage - Minor	Minor	17/09/2010 12:45	Villawood IDC	Service Provider Staff
1-4MYNJZ	Contraband found	Minor	17/09/2010 14:10	Villawood IDC	Service Provider Staff
1-4N1PTM	Media - Incident of interest	Major	17/09/2010 16:00	Melbourne ITA	Service Provider Staff
1-4MZR8K	Voluntary starvation (<24 hrs)	Minor	17/09/2010 16:00	Villawood IDC	DIAC Staff
1-4N1PP2	Disturbance - Minor	Minor	17/09/2010 16:40	Maribyrnong IDC	Service Provider Staff
1-4N4TRV	Disturbance - Minor	Minor	17/09/2010 17:25	Northern IDC	Service Provider Staff
1-4N4U3Z	Escape	Critical	18/09/2010 0:30	Northern IDC	Service Provider Staff

1-4N4TNR	Accident/Injury - Serious	Critical	18/09/2010 8:40	Brisbane ITA	Service Provider Staff
1-4N56QK	Accident/Injury - Serious	Critical	18/09/2010 15:20	Melbourne ITA	Service Provider Staff
1-4N57F9	Contraband found	Minor	18/09/2010 15:50	Christmas Island	Client
1-4N8H9M	Food poisoning	Minor	18/09/2010 16:50	North West Point Immigration Facility	Client
1-4N8CCI	Food poisoning	Minor	18/09/2010 16:50	North West Point Immigration Facility	Service Provider Staff
1-4N5BBX	Birth of a child	Minor	18/09/2010 16:55	Perth IDC	Service Provider Staff
1-4N5742	Assault - Minor	Major	18/09/2010 17:05	Villawood IDC	Service Provider Staff
1-4N8CN7	Accident/Injury - Serious	Critical	18/09/2010 17:30	Northern IDC	Service Provider Staff
1-4N572R	Voluntary starvation (>24 hrs)	Major	18/09/2010 17:36	Villawood IDC	Service Provider Staff
1-4N5G7D	Disturbance - Minor	Minor	18/09/2010 20:50	Northern IDC	Service Provider Staff
1-4N5GFU	Disturbance - Minor	Minor	19/09/2010 1:00	Northern IDC	Service Provider Staff
1-4N7S3X	Accident/Injury - Serious	Critical	19/09/2010 7:55	Perth IRH	Service Provider Staff
1-4NB8G4	Contraband found	Minor	19/09/2010 11:25	North West Point Immigration Facility	Service Provider Staff
1-4N8CJ6	Voluntary starvation by minor	Major	19/09/2010 14:05	Melbourne ITA	Other
1-4N8HG6	Accident/Injury - Serious	Critical	19/09/2010 18:00	Melbourne ITA	Service Provider Staff
1-4PVFNV	Complaint - re Minor Incident	Minor	20/09/2010 0:00	Northern IDC	Service Provider Staff
1-4NA4KB	Voluntary starvation (<24 hrs)	Minor	20/09/2010 3:00	Villawood IDC	Service Provider Staff
1-4NA4BJ	Accident/Injury - Serious	Critical	20/09/2010 3:45	Villawood IDC	Service Provider Staff
1-4NAL5P	Self Harm - Threatened	Major	20/09/2010 5:20	North West Point Immigration Facility	Service Provider Staff
1-4NBYH8	Death	Critical	20/09/2010 9:35	Villawood IDC	Service Provider Staff
1-4NBXXA	Accident/Injury - Serious	Critical	20/09/2010 10:20	Melbourne ITA	Service Provider Staff
1-4PBKBY	Media - Incident of interest	Major	20/09/2010 10:40	Villawood IDC	Service Provider Staff
1-4NLAZE	Abusive/Aggressive Behaviour	Minor	20/09/2010 11:00	North West Point Immigration Facility	Service Provider Staff
1-4NCU28	Abusive/Aggressive Behaviour	Minor	20/09/2010 11:20	Melbourne ITA	Service Provider Staff
1-4NKNU3	Abusive/Aggressive Behaviour	Minor	20/09/2010 11:30	Curtin IDC	Service Provider Staff
1-4NDOVN	Accident/Injury - Serious	Critical	20/09/2010 12:25	Port Augusta IRH	Service Provider Staff
1-4NCU1D	Disturbance - Major	Major	20/09/2010 12:50	Villawood IDC	Service Provider Staff
1-4PC3ZJ	Demonstration - Onsite	Major	20/09/2010 13:20	Villawood IDC	Service Provider Staff
1-4NFT3T	Disturbance - Major	Major	20/09/2010 14:00	Northern IDC	Service Provider Staff
1-4NLB6B	Abusive/Aggressive Behaviour	Minor	20/09/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-4NLBJE	Disturbance - Minor	Minor	20/09/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-4PCGNK	Disturbance - Minor	Minor	20/09/2010 19:50	Villawood IDC	Service Provider Staff
1-4NHY5P	Disturbance - Minor	Minor	21/09/2010 1:00	Northern IDC	Service Provider Staff
1-4NHYHC	Self Harm - Threatened	Major	21/09/2010 3:30	Northern IDC	Service Provider Staff
1-4NPJDD	Abusive/Aggressive Behaviour	Minor	21/09/2010 8:16	Perth IDC	Service Provider Staff
1-4PCGTU	Demonstration - Offsite	Critical	21/09/2010 9:15	Villawood IDC	Service Provider Staff

1-4NLBHH	Abusive/Aggressive Behaviour	Minor	21/09/2010 9:55	North West Point Immigration Facility	Service Provider Staff
1-4NODC6	Disturbance - Major	Major	21/09/2010 12:20	Villawood IDC	Service Provider Staff
1-4NM1NW	Accident/Injury - Serious	Critical	21/09/2010 12:25	Curtin IDC	Service Provider Staff
1-4NPART	Self Harm - Actual	Critical	21/09/2010 13:35	North West Point Immigration Facility	Service Provider Staff
1-4NMP7J	Assault - Not OBH	Minor	21/09/2010 14:40	Villawood IDC	Service Provider Staff
1-4NPAVY	Self Harm - Actual	Critical	21/09/2010 14:49	North West Point Immigration Facility	Service Provider Staff
1-4NPB3H	Substance abuse	Minor	21/09/2010 15:45	North West Point Immigration Facility	Service Provider Staff
1-4OBVUX	Transfer to APOD	Minor	21/09/2010 17:45	Curtin IDC	Service Provider Staff
1-4O0LDF	Voluntary starvation (<24 hrs)	Minor	21/09/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4NPAIY	Accident/Injury - Serious	Critical	21/09/2010 18:45	Melbourne ITA	Service Provider Staff
1-4NPAOA	Abusive/Aggressive Behaviour	Minor	21/09/2010 19:26	Villawood IDC	Service Provider Staff
1-4NPATG	Use of Observation Rm > 24 hrs	Major	21/09/2010 21:30	Villawood IDC	Service Provider Staff
1-4NT507	Accident/Injury - Serious	Critical	21/09/2010 21:40	Gwalia Lodge	Service Provider Staff
1-4PVPSK	Complaint - re Minor Incident	Minor	22/09/2010 0:00	Northern IDC	Service Provider Staff
1-4NUYJO	Escape - Attempted	Major	22/09/2010 1:00	Melbourne ITA	Service Provider Staff
1-4OAJHA	Failure - IT Systems	Minor	22/09/2010 4:00	Melbourne ITA	Service Provider Staff
1-4NXMFQ	Abusive/Aggressive Behaviour	Minor	22/09/2010 7:40	Maribyrnong IDC	Service Provider Staff
1-4NUYCP	Disturbance - Major	Major	22/09/2010 7:51	Villawood IDC	Service Provider Staff
1-4PCGJ6	Media - Incident of interest	Major	22/09/2010 9:35	Villawood IDC	Service Provider Staff
1-4NUYLA	Self Harm - Actual	Critical	22/09/2010 9:50	North West Point Immigration Facility	Service Provider Staff
1-4OOM9F	Use of Force	Major	22/09/2010 10:00	Villawood IDC	Service Provider Staff
1-4O3AIS	Self Harm - Threatened	Major	22/09/2010 11:06	Northern IDC	Service Provider Staff
1-4O3APB	Disturbance - Minor	Minor	22/09/2010 11:50	Northern IDC	Service Provider Staff
1-4NYZ2S	Property - Missing	Minor	22/09/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-4O0B65	Self Harm - Actual	Critical	22/09/2010 12:35	North West Point Immigration Facility	Service Provider Staff
1-4O0LMP	Voluntary starvation (<24 hrs)	Minor	22/09/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-4P4APW	Voluntary starvation (>24 hrs)	Major	22/09/2010 16:30	North West Point Immigration Facility	Service Provider Staff
1-4O0B6X	Assault - Minor	Major	22/09/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-4O0LFY	Voluntary starvation (>24 hrs)	Major	22/09/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4OFKQ4	Use of Force	Major	22/09/2010 21:35	Villawood IDC	Service Provider Staff
1-4O0LT3	Accident/Injury - Serious	Critical	22/09/2010 21:45	Villawood IDC	Service Provider Staff
1-4O0BI1	Use of Obs Room >24 hours	Major	22/09/2010 22:18	Villawood IDC	Service Provider Staff
1-4PVQ1J	Complaint - re Minor Incident	Minor	23/09/2010 0:00	Northern IDC	Service Provider Staff
1-4O28XH	Contraband found	Minor	23/09/2010 1:35	North West Point Immigration Facility	Service Provider Staff
1-4O49I9	Complaint - re Minor Incident	Minor	23/09/2010 9:57	North West Point Immigration Facility	Service Provider Staff
1-4O49P0	Complaint - re Minor Incident	Minor	23/09/2010 10:10	North West Point Immigration Facility	Service Provider Staff



1-4O49NO	Abusive/Aggressive Behaviour	Minor	23/09/2010 11:00	Maribyrnong IDC	Service Provider Staff
1-4O6HRE	Self Harm - Threatened	Major	23/09/2010 14:20	Gwalia Lodge	Service Provider Staff
1-4OD6XE	Complaint - re Minor Incident	Minor	23/09/2010 15:45	Sydney IRH	Service Provider Staff
1-4O7KAV	Accident/Injury - Serious	Critical	23/09/2010 16:50	Gwalia Lodge	Service Provider Staff
1-4OBW0H	Accident/Injury - Serious	Critical	23/09/2010 17:10	Perth IDC	Service Provider Staff
1-4OAJ03	Accident/Injury - Serious	Critical	23/09/2010 18:10	Melbourne ITA	Service Provider Staff
1-4OB7FG	Self Harm - Threatened	Major	23/09/2010 19:05	North West Point Immigration Facility	Service Provider Staff
1-4OEZ5L	Theft	Minor	24/09/2010 3:35	North West Point Immigration Facility	Service Provider Staff
1-4OFKHN	Contraband found	Minor	24/09/2010 6:00	Gwalia Lodge	Service Provider Staff
1-4OD78I	Contraband found	Minor	24/09/2010 11:20	Christmas Island	Service Provider Staff
1-4OD6XX	Voluntary starvation (>24 hrs)	Major	24/09/2010 12:30	Maribyrnong IDC	Service Provider Staff
1-4OD76S	Voluntary starvation (>24 hrs)	Major	24/09/2010 13:00	Maribyrnong IDC	Service Provider Staff
1-4OD7HO	Assault - Not OBH	Minor	24/09/2010 13:30	Christmas Island	Service Provider Staff
1-4OEYYX	Voluntary starvation (<24 hrs)	Minor	24/09/2010 16:30	Gwalia Lodge	Service Provider Staff
1-4OEBAC	Voluntary starvation (>24 hrs)	Major	24/09/2010 16:30	Maribyrnong IDC	Service Provider Staff
1-4OOM8W	Transfer to APOD	Minor	24/09/2010 18:05	Villawood IDC	Service Provider Staff
1-4OFKHE	Accident/Injury - Serious	Critical	24/09/2010 20:30	Sydney IRH	Client
1-4OFKJV	Damage - Minor	Minor	24/09/2010 20:50	Villawood IDC	Service Provider Staff
1-4OH0HL	Assault - Minor	Major	25/09/2010 5:30	Christmas Island	Service Provider Staff
1-4OHNEC	Accident/Injury - Serious	Critical	25/09/2010 9:35	Northern IDC	Service Provider Staff
1-4OHE1Y	Birth of a child	Minor	25/09/2010 11:05	Sydney IRH	Service Provider Staff
1-4OHNOV	Assault - Minor	Major	25/09/2010 11:40	Northern IDC	Service Provider Staff
1-4OHNFZ	Self Harm - Actual	Critical	25/09/2010 11:40	North West Point Immigration Facility	Service Provider Staff
1-4OHNGT	Accident/Injury - Serious	Critical	25/09/2010 14:10	Brisbane ITA	Service Provider Staff
1-4OHU68	Disturbance - Minor	Minor	25/09/2010 17:54	Villawood IDC	Service Provider Staff
1-4OI7Z5	Contraband found	Minor	25/09/2010 20:00	North West Point Immigration Facility	Service Provider Staff
1-4OHU6Y	Disturbance - Minor	Minor	25/09/2010 20:00	Villawood IDC	Service Provider Staff
1-4OJYYX	Assault - Minor	Major	25/09/2010 20:35	Curtin IDC	Service Provider Staff
1-4OJLBT	Assault - Minor	Minor	26/09/2010 7:50	North West Point Immigration Facility	Service Provider Staff
1-4OJYW5	Contraband found	Minor	26/09/2010 12:00	Northern IDC	Service Provider Staff
1-4OQPRO	Disturbance - Minor	Minor	26/09/2010 12:10	Villawood IDC	Service Provider Staff
1-4OK339	Failure - IT Systems	Minor	26/09/2010 14:50	North West Point Immigration Facility	Service Provider Staff
1-4OKB32	Self Harm - Threatened	Major	26/09/2010 17:45	North West Point Immigration Facility	Service Provider Staff
1-4OKO34	Weapon - Client in possession	Major	26/09/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-4OKOMT	Accident/Injury - Serious	Critical	26/09/2010 19:00	Gwalia Lodge	Service Provider Staff
1-4OKOL5	Failure - IT Systems	Minor	26/09/2010 22:35	North West Point Immigration Facility	Service Provider Staff

1-4OKOAC	Accident/Injury - Serious	Critical	27/09/2010 0:00	Northern IDC	Service Provider Staff
1-4ONX4G	Accident/Injury - Serious	Critical	27/09/2010 10:00	Gwalia Lodge	Service Provider Staff
1-4ONX4S	Complaint - re Minor Incident	Minor	27/09/2010 10:31	North West Point Immigration Facility	Service Provider Staff
1-4OVTCC	Property - Missing	Minor	27/09/2010 11:45	North West Point Immigration Facility	Service Provider Staff
1-4OQQ8D	Abusive/Aggressive Behaviour	Minor	27/09/2010 12:40	North West Point Immigration Facility	Service Provider Staff
1-4OOMNA	Abusive/Aggressive Behaviour	Minor	27/09/2010 12:45	Villawood IDC	Service Provider Staff
1-4OPFRT	Abusive/Aggressive Behaviour	Minor	27/09/2010 13:45	Villawood IDC	Service Provider Staff
1-4OQ9HN	Disturbance - Minor	Minor	27/09/2010 14:15	North West Point Immigration Facility	Service Provider Staff
1-4OQPT5	Self Harm - Actual	Critical	27/09/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-4OQ30F	Abusive/Aggressive Behaviour	Minor	27/09/2010 15:05	North West Point Immigration Facility	Service Provider Staff
1-4OQPPO	Assault - Not OBH	Minor	27/09/2010 16:30	Villawood IDC	Service Provider Staff
1-4OQ2QU	Abusive/Aggressive Behaviour	Minor	27/09/2010 16:45	Villawood IDC	Service Provider Staff
1-4OPFZP	Accident/Injury - Serious	Critical	27/09/2010 17:09	Villawood IDC	Service Provider Staff
1-4OQA6W	Assault - Minor	Major	27/09/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4OQ37V	Self Harm - Threatened	Major	27/09/2010 18:20	Northern IDC	Service Provider Staff
1-4OQ333	Complaint - re Minor Incident	Minor	27/09/2010 19:08	Villawood IDC	Service Provider Staff
1-4OSEH9	Contraband found	Minor	28/09/2010 9:15	Villawood IDC	Service Provider Staff
1-4OSEAO	Assault - Minor	Major	28/09/2010 9:15	Villawood IDC	Service Provider Staff
1-4QWYOF	Complaint - re Minor Incident	Minor	28/09/2010 10:00	Villawood IDC	Service Provider Staff
1-4OXREU	Abusive/Aggressive Behaviour	Minor	28/09/2010 10:10	Villawood IDC	Service Provider Staff
1-4OXRDC	Abusive/Aggressive Behaviour	Minor	28/09/2010 10:15	Villawood IDC	Service Provider Staff
1-4P0XEH	Contraband found	Minor	28/09/2010 10:45	Villawood IDC	Service Provider Staff
1-4OX4TT	Self Harm - Actual	Critical	28/09/2010 13:05	North West Point Immigration Facility	Service Provider Staff
1-4OZDLB	Assault - Minor	Major	28/09/2010 14:15	Northern IDC	Service Provider Staff
1-4OZDE4	Accident/Injury - Serious	Critical	28/09/2010 17:15	Melbourne ITA	Service Provider Staff
1-4P6CAV	Assault - Minor	Major	29/09/2010 10:00	North West Point Immigration Facility	Service Provider Staff
1-4P92OT	Contraband found	Minor	29/09/2010 11:50	North West Point Immigration Facility	Service Provider Staff
1-4PATSS	Disturbance - Minor	Minor	29/09/2010 11:55	Sydney IRH	Service Provider Staff
1-4PED8G	Contraband found	Minor	29/09/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-4P5IQ4	Disturbance - Minor	Minor	29/09/2010 14:00	Villawood IDC	Service Provider Staff
1-4PECYQ	Contraband found	Minor	29/09/2010 14:40	North West Point Immigration Facility	Service Provider Staff
1-4P8AZV	Voluntary starvation (<24 hrs)	Minor	29/09/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4P926U	Theft	Minor	29/09/2010 19:40	North West Point Immigration Facility	Service Provider Staff
1-4P7XK1	Failure - IT Systems	Minor	29/09/2010 20:45	Villawood IDC	Service Provider Staff
1-4PJ3K0	Abusive/Aggressive Behaviour	Minor	30/09/2010 8:30	Gwalia Lodge	Service Provider Staff
1-4PDPHN	Voluntary starvation (>24 hrs)	Major	30/09/2010 12:40	North West Point Immigration Facility	Service Provider Staff

1-4PDOXK	Accident/Injury - Serious	Critical	30/09/2010 15:03	Sydney IRH	Service Provider Staff
1-4PJO0G	Contraband found	Minor	30/09/2010 15:30	North West Point Immigration Facility	Service Provider Staff
1-4PG7D5	Voluntary starvation (<24 hrs)	Minor	30/09/2010 17:55	Maribyrnong IDC	Service Provider Staff
1-4PKW7P	Abusive/Aggressive Behaviour	Minor	30/09/2010 18:30	Perth IDC	Service Provider Staff
1-4PJNJJ	Voluntary starvation (<24 hrs)	Minor	30/09/2010 18:40	Northern IDC	DIAC Staff
1-4PG7AL	Disturbance - Major	Major	30/09/2010 20:10	Christmas Island	Service Provider Staff
1-4PFYEL	Damage - Minor	Minor	30/09/2010 20:45	Villawood IDC	Service Provider Staff
1-4PLOGN	Assault - Minor	Major	1/10/2010 10:15	North West Point Immigration Facility	Service Provider Staff
1-4PK592	Complaint - re Minor Incident	Minor	1/10/2010 11:26	North West Point Immigration Facility	Service Provider Staff
1-4PK59C	Complaint - re Minor Incident	Minor	1/10/2010 11:30	North West Point Immigration Facility	Service Provider Staff
1-4PK5CF	Complaint - re Minor Incident	Minor	1/10/2010 11:34	North West Point Immigration Facility	Service Provider Staff
1-4PK5DJ	Complaint - re Minor Incident	Minor	1/10/2010 11:38	North West Point Immigration Facility	Service Provider Staff
1-4PM2BJ	Assault - Minor	Major	1/10/2010 11:40	North West Point Immigration Facility	Service Provider Staff
1-4W8LZ3	Accident/Injury - Serious	Critical	1/10/2010 14:45	Gwalia Lodge	Client
1-4PMGO4	Accident/Injury - Serious	Critical	1/10/2010 20:30	Brisbane ITA	Service Provider Staff
1-4PP3Y8	Voluntary starvation (<24 hrs)	Minor	1/10/2010 22:00	Maribyrnong IDC	Service Provider Staff
1-4W4YR8	Failure - IT Systems	Minor	1/10/2010 23:05	North West Point Immigration Facility	Service Provider Staff
1-4POYMJ	Contraband found	Minor	2/10/2010 9:00	Maribyrnong IDC	Service Provider Staff
1-4PODJW	Damage - Minor	Minor	2/10/2010 9:25	Villawood IDC	Service Provider Staff
1-4POY2E	Accident/Injury - Serious	Critical	2/10/2010 11:40	Gwalia Lodge	Client
1-4PR80V	Voluntary starvation (<24 hrs)	Minor	2/10/2010 13:11	Northern IDC	Service Provider Staff
1-4PT1OW	Self Harm - Threatened	Major	2/10/2010 14:40	Villawood IDC	Service Provider Staff
1-4POY20	Abusive/Aggressive Behaviour	Minor	2/10/2010 14:40	Villawood IDC	Service Provider Staff
1-4POY6E	Escape - Attempted	Major	2/10/2010 16:15	Melbourne ITA	Service Provider Staff
1-4POY6H	Abusive/Aggressive Behaviour	Minor	2/10/2010 16:30	Melbourne ITA	Service Provider Staff
1-4PP3RT	Self Harm - Actual	Critical	2/10/2010 17:30	North West Point Immigration Facility	Service Provider Staff
1-4PP3LG	Damage - Minor	Minor	2/10/2010 17:35	Melbourne ITA	Service Provider Staff
1-4PP9S6	Assault - Not OBH	Minor	2/10/2010 19:25	Perth IRH	Service Provider Staff
1-4PP3ZM	Voluntary starvation (>24 hrs)	Major	2/10/2010 19:30	Maribyrnong IDC	Service Provider Staff
1-4PP3WK	Accident/Injury - Serious	Critical	2/10/2010 20:40	Villawood IDC	Service Provider Staff
1-4PR7PP	Disturbance - Minor	Minor	3/10/2010 9:30	Northern IDC	Service Provider Staff
1-4Q77OF	Self Harm - Actual	Critical	3/10/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-4PR8BO	Disturbance - Major	Major	3/10/2010 13:44	Maribyrnong IDC	Service Provider Staff
1-4QFKM1	Disturbance - Minor	Minor	3/10/2010 17:00	Christmas Island	Service Provider Staff
1-4PVPSZ	Disturbance - Minor	Minor	3/10/2010 17:00	Christmas Island	Service Provider Staff
1-4Q9P7H	Self Harm - Actual	Critical	3/10/2010 20:40	Port Augusta IRH	Service Provider Staff

1-4PXCX0	Self Harm - Threatened	Major	3/10/2010 21:30	Villawood IDC	Service Provider Staff
1-4PVSF4	Disturbance - Minor	Minor	4/10/2010 3:30	Northern IDC	Service Provider Staff
1-4PUQUF	Disturbance - Minor	Minor	4/10/2010 11:55	Maribyrnong IDC	Service Provider Staff
1-4PVPVW	Damage - Minor	Minor	4/10/2010 12:05	Maribyrnong IDC	Service Provider Staff
1-4PVSM2	Accident/Injury - Serious	Critical	4/10/2010 13:05	Brisbane ITA	Client
1-4PV59J	Visitor-Other refused	Minor	4/10/2010 13:40	Villawood IDC	Service Provider Staff
1-4Q1IPF	Contraband found	Minor	4/10/2010 14:05	Maribyrnong IDC	Service Provider Staff
1-4PXCUI	Self Harm - Actual	Critical	4/10/2010 18:05	Maribyrnong IDC	Service Provider Staff
1-4PXCEZ	Assault - Not OBH	Minor	4/10/2010 19:10	Villawood IDC	Service Provider Staff
1-4QHAV2	Use of Force	Major	4/10/2010 20:00	Northern IDC	Service Provider Staff
1-4PXPAA	Use of Force	Major	4/10/2010 20:00	Northern IDC	Service Provider Staff
1-4XPDP4	Disturbance - Minor	Minor	4/10/2010 23:00	Northern IDC	Service Provider Staff
1-4Q24U7	Accident/Injury - Serious	Critical	5/10/2010 11:05	Gwalia Lodge	Service Provider Staff
1-4Q4CCP	Self Harm - Threatened	Major	5/10/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-4Q4CBK	Accident/Injury - Serious	Critical	5/10/2010 15:45	Northern IDC	Service Provider Staff
1-4Q4IX4	Abusive/Aggressive Behaviour	Minor	5/10/2010 16:15	North West Point Immigration Facility	Service Provider Staff
1-4Q416Q	Media - Incident of interest	Major	5/10/2010 16:30	Brisbane ITA	Subcontractor
1-4Q4J9W	Disturbance - Minor	Minor	5/10/2010 18:15	North West Point Immigration Facility	Service Provider Staff
1-4Q77DV	Voluntary starvation (<24 hrs)	Minor	5/10/2010 18:45	North West Point Immigration Facility	Service Provider Staff
1-4Q4J92	Escape - Attempted	Major	5/10/2010 20:45	Maribyrnong IDC	Service Provider Staff
1-4Q4J6J	Escape	Critical	5/10/2010 20:45	Maribyrnong IDC	Service Provider Staff
1-4Q8TND	Damage - Serious	Critical	6/10/2010 4:00	North West Point Immigration Facility	Service Provider Staff
1-4QB8SB	Self Harm - Actual	Critical	6/10/2010 9:05	North West Point Immigration Facility	Service Provider Staff
1-4QAH1P	Accident/Injury - Serious	Critical	6/10/2010 9:20	Curtin IDC	Service Provider Staff
1-4QEPO5	Abusive/Aggressive Behaviour	Minor	6/10/2010 9:40	Maribyrnong IDC	Service Provider Staff
1-4QB8RT	Contraband found	Minor	6/10/2010 11:30	Villawood IDC	Service Provider Staff
1-4QEPI8	Self Harm - Actual	Critical	6/10/2010 12:25	North West Point Immigration Facility	Service Provider Staff
1-4QMO92	Disturbance - Minor	Minor	6/10/2010 13:30	Perth IDC	Service Provider Staff
1-4QSE5N	Abusive/Aggressive Behaviour	Minor	6/10/2010 14:00	Villawood IDC	Service Provider Staff
1-4QHBD8	Disturbance - Major	Major	6/10/2010 14:25	North West Point Immigration Facility	Service Provider Staff
1-4QHAY2	Self Harm - Threatened	Major	6/10/2010 14:25	North West Point Immigration Facility	Service Provider Staff
1-4QHK0M	Contraband found	Minor	6/10/2010 15:30	North West Point Immigration Facility	Service Provider Staff
1-4QHB2W	Self Harm - Threatened	Major	6/10/2010 15:30	North West Point Immigration Facility	Service Provider Staff
1-4QDMR2	Abusive/Aggressive Behaviour	Minor	6/10/2010 16:05	Villawood IDC	Service Provider Staff
1-4QHAZT	Disturbance - Minor	Minor	6/10/2010 17:05	North West Point Immigration Facility	Service Provider Staff
1-4QMOAQ	Disturbance - Minor	Minor	6/10/2010 18:10	Maribyrnong IDC	Service Provider Staff

1-4QHKG Y	Damage - Minor	Minor	6/10/2010 23:15	North West Point Immigration Facility	Service Provider Staff
1-4QJ0R7	Media - Unauthorised presence	Critical	7/10/2010 9:15	Villawood IDC	Service Provider Staff
1-4QMO0Q	Accident/Injury - Serious	Critical	7/10/2010 12:25	Villawood IDC	Service Provider Staff
1-4QSV19	Abusive/Aggressive Behaviour	Minor	7/10/2010 14:45	Villawood IDC	Service Provider Staff
1-4QSUP6	Abusive/Aggressive Behaviour	Minor	7/10/2010 16:03	Melbourne ITA	Service Provider Staff
1-4QPCV7	Abusive/Aggressive Behaviour	Minor	7/10/2010 17:35	Villawood IDC	Service Provider Staff
1-4QOOJ2	Assault - Minor	Major	7/10/2010 18:15	North West Point Immigration Facility	Service Provider Staff
1-4QPC59	Accident/Injury - Serious	Critical	7/10/2010 19:55	Gwalia Lodge	Service Provider Staff
1-4QWYA7	Damage - Minor	Minor	7/10/2010 20:55	Brisbane ITA	Client
1-4QPCFF	Complaint - re Minor Incident	Minor	8/10/2010 0:23	North West Point Immigration Facility	Service Provider Staff
1-4QPCH4	Complaint - re Minor Incident	Minor	8/10/2010 0:30	North West Point Immigration Facility	Service Provider Staff
1-4QPCHF	Complaint - re Minor Incident	Minor	8/10/2010 0:36	North West Point Immigration Facility	Service Provider Staff
1-4QPCIA	Complaint - re Minor Incident	Minor	8/10/2010 0:44	North West Point Immigration Facility	Service Provider Staff
1-4QPCJP	Complaint - re Minor Incident	Minor	8/10/2010 0:48	North West Point Immigration Facility	Service Provider Staff
1-4QPC K9	Complaint - re Minor Incident	Minor	8/10/2010 0:52	North West Point Immigration Facility	Service Provider Staff
1-4QPCLD	Complaint - re Minor Incident	Minor	8/10/2010 0:57	North West Point Immigration Facility	Service Provider Staff
1-4QPCLN	Complaint - re Minor Incident	Minor	8/10/2010 1:01	North West Point Immigration Facility	Service Provider Staff
1-4QPCMB	Complaint - re Minor Incident	Minor	8/10/2010 1:09	North West Point Immigration Facility	Service Provider Staff
1-4QPCNP	Complaint - re Minor Incident	Minor	8/10/2010 1:12	North West Point Immigration Facility	Service Provider Staff
1-4QUEHF	Disturbance - Minor	Minor	8/10/2010 11:00	Port Augusta IRH	DIAC Staff
1-4R6PY7	Abusive/Aggressive Behaviour	Minor	8/10/2010 12:30	North West Point Immigration Facility	Service Provider Staff
1-4QUEJO	Assault - Serious	Critical	8/10/2010 12:30	Gwalia Lodge	Service Provider Staff
1-4QRJFO	Accident/Injury - Serious	Critical	8/10/2010 12:30	Maribyrnong IDC	Service Provider Staff
1-4QVXKA	Assault - Minor	Major	8/10/2010 13:15	Northern IDC	Service Provider Staff
1-4QUEY3	Voluntary Starvation - End of	Minor	8/10/2010 14:30	Maribyrnong IDC	Service Provider Staff
1-4QUEP4	Damage - Minor	Minor	8/10/2010 16:40	Villawood IDC	Service Provider Staff
1-4QXKIR	Contraband found	Minor	8/10/2010 17:50	North West Point Immigration Facility	Service Provider Staff
1-4QXKNN	Voluntary starvation (<24 hrs)	Minor	8/10/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4QWYIL	Failure - IT Systems	Minor	8/10/2010 18:40	Sydney IRH	Service Provider Staff
1-4QXKJK	Disturbance - Minor	Minor	8/10/2010 18:45	Maribyrnong IDC	Service Provider Staff
1-4QXKZP	Self Harm - Actual	Critical	8/10/2010 19:55	North West Point Immigration Facility	Service Provider Staff
1-4R2KOD	Self Harm - Threatened	Major	9/10/2010 16:00	Perth IDC	Service Provider Staff
1-4R2OKM	Voluntary starvation (>24 hrs)	Major	9/10/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4R52MT	Self Harm - Threatened	Major	9/10/2010 23:05	Maribyrnong IDC	Service Provider Staff
1-4R68SP	Self Harm - Threatened	Major	10/10/2010 4:00	Northern IDC	Service Provider Staff
1-4R7RZN	Disturbance - Minor	Minor	10/10/2010 8:10	Northern IDC	Service Provider Staff

1-4R6Q5J	Accident/Injury - Serious	Critical	10/10/2010 8:30	Gwalia Lodge	Service Provider Staff
1-4R7NIT	Disturbance - Major	Major	10/10/2010 18:18	North West Point Immigration Facility	Service Provider Staff
1-4R7RP4	Abusive/Aggressive Behaviour	Minor	11/10/2010 0:50	Villawood IDC	Service Provider Staff
1-4RCOV4	Assault - Minor	Major	11/10/2010 8:50	North West Point Immigration Facility	Service Provider Staff
1-4RAVMI	Damage - Minor	Minor	11/10/2010 12:15	Villawood IDC	Service Provider Staff
1-4RFTTX	Voluntary starvation (<24 hrs)	Minor	11/10/2010 16:30	Brisbane ITA	Service Provider Staff
1-4RNI4M	Complaint - re Minor Incident	Minor	11/10/2010 17:00	Villawood IDC	Service Provider Staff
1-4RMVGU	Complaint - re Minor Incident	Minor	11/10/2010 17:00	Villawood IDC	Service Provider Staff
1-4RMVAJ	Complaint - re Minor Incident	Minor	11/10/2010 17:00	Villawood IDC	Service Provider Staff
1-4RFEWL	Abusive/Aggressive Behaviour	Minor	11/10/2010 17:15	Villawood IDC	Service Provider Staff
1-4S8OWJ	Failure - Security System	Major	12/10/2010 5:00	Gwalia Lodge	Service Provider Staff
1-4RRXST	Abusive/Aggressive Behaviour	Minor	12/10/2010 8:45	Villawood IDC	Service Provider Staff
1-4RK2IQ	Use of Force	Major	12/10/2010 10:15	Melbourne ITA	Service Provider Staff
1-4RLFSD	Accident/Injury - Serious	Critical	12/10/2010 10:20	Melbourne ITA	Service Provider Staff
1-4RK2KG	Failure - IT Systems	Minor	12/10/2010 10:59	Villawood IDC	Service Provider Staff
1-4RM9D8	Visitor-Other refused	Minor	12/10/2010 13:10	Villawood IDC	Service Provider Staff
1-4ROLMT	Voluntary starvation by minor	Major	12/10/2010 14:00	Melbourne ITA	DIAC Staff
1-4RNILR	Disturbance - Major	Major	12/10/2010 15:25	Melbourne ITA	Service Provider Staff
1-4RPN9Y	Failure - IT Systems	Minor	12/10/2010 16:55	Brisbane ITA	Service Provider Staff
1-4RPSRE	Damage - Minor	Minor	12/10/2010 19:55	Villawood IDC	Service Provider Staff
1-4RQ8JB	Self Harm - Threatened	Major	12/10/2010 21:00	Christmas Island	Service Provider Staff
1-4RRNTN	Assault - Minor	Major	12/10/2010 21:05	Christmas Island	Service Provider Staff
1-4RQ82L	Self Harm - Actual	Critical	12/10/2010 22:50	Port Augusta IRH	Service Provider Staff
1-4RSBXP	Disturbance - Minor	Minor	13/10/2010 0:00	Villawood IDC	Service Provider Staff
1-4RTEL3	Self Harm - Actual	Critical	13/10/2010 1:00	Port Augusta IRH	Service Provider Staff
1-4RRXZH	Disturbance - Minor	Minor	13/10/2010 2:10	North West Point Immigration Facility	Service Provider Staff
1-4RY0GG	Damage - Minor	Minor	13/10/2010 16:00	Villawood IDC	Service Provider Staff
1-4RY0JG	Accident/Injury - Serious	Critical	13/10/2010 16:15	Villawood IDC	Service Provider Staff
1-4RY0CL	Self Harm - Actual	Critical	13/10/2010 17:05	Melbourne ITA	Service Provider Staff
1-4RYDUD	Theft	Minor	13/10/2010 18:00	Villawood IDC	Service Provider Staff
1-4RYDOH	Assault - Minor	Major	13/10/2010 18:15	Villawood IDC	Service Provider Staff
1-4RZ5FR	Voluntary starvation (<24 hrs)	Minor	13/10/2010 19:30	Villawood IDC	Service Provider Staff
1-4RZ53H	Transfer to APOD	Minor	13/10/2010 20:31	Villawood IDC	Service Provider Staff
1-4S2OC4	Self Harm - Threatened	Major	13/10/2010 23:45	North West Point Immigration Facility	Service Provider Staff
1-4S2OFB	Self Harm - Threatened	Major	14/10/2010 1:00	North West Point Immigration Facility	Service Provider Staff
1-4S2OTC	Self Harm - Actual	Critical	14/10/2010 2:30	North West Point Immigration Facility	Service Provider Staff

1-4S5YUI	Contraband found	Minor	14/10/2010 9:30	North West Point Immigration Facility	Service Provider Staff
1-4SA8I8	Failure - IT Systems	Minor	14/10/2010 11:00	Curtin IDC	Service Provider Staff
1-4S5YIX	Self Harm - Actual	Critical	14/10/2010 14:20	Melbourne ITA	Service Provider Staff
1-4S6SN1	Accident/Injury - Serious	Critical	14/10/2010 16:35	Melbourne ITA	Service Provider Staff
1-4S7BK3	Abusive/Aggressive Behaviour	Minor	14/10/2010 17:50	Villawood IDC	Service Provider Staff
1-4S8OGY	Assault - Minor	Minor	14/10/2010 18:15	Northern IDC	Service Provider Staff
1-4S85WV	Contraband found	Minor	14/10/2010 20:05	Port Augusta IRH	DIAC Staff
1-4S8OIU	Self Harm - Threatened	Major	14/10/2010 21:50	North West Point Immigration Facility	Service Provider Staff
1-4S8OVN	Abusive/Aggressive Behaviour	Minor	14/10/2010 22:40	Northern IDC	Service Provider Staff
1-4S8OYZ	Substance abuse	Minor	15/10/2010 0:40	Christmas Island	Service Provider Staff
1-4SFRXP	Disturbance - Minor	Minor	15/10/2010 0:55	North West Point Immigration Facility	Service Provider Staff
1-4SBP04	Assault - Minor	Major	15/10/2010 0:55	North West Point Immigration Facility	Service Provider Staff
1-4SDZHR	Voluntary starvation (<24 hrs)	Minor	15/10/2010 1:00	North West Point Immigration Facility	Service Provider Staff
1-4SA8KD	Self Harm - Actual	Critical	15/10/2010 3:50	North West Point Immigration Facility	Service Provider Staff
1-4SBOK1	Media - Approach staff/clients	Minor	15/10/2010 9:40	Northern IDC	Service Provider Staff
1-4SBOMJ	Self Harm - Threatened	Major	15/10/2010 9:55	North West Point Immigration Facility	Service Provider Staff
1-4SD6XA	Voluntary starvation (<24 hrs)	Minor	15/10/2010 11:35	North West Point Immigration Facility	Client
1-4SPCAI	Self Harm - Actual	Critical	15/10/2010 14:30	Melbourne ITA	Service Provider Staff
1-4SD6UQ	Damage - Minor	Minor	15/10/2010 15:15	Villawood IDC	Service Provider Staff
1-4SD6T3	Visitor-Other refused	Minor	15/10/2010 15:55	Villawood IDC	Service Provider Staff
1-4SD6ZZ	Visitor-Other refused	Minor	15/10/2010 16:23	Villawood IDC	Service Provider Staff
1-4SF9N9	Disturbance - Minor	Minor	15/10/2010 16:55	North West Point Immigration Facility	Service Provider Staff
1-4SD6WL	Use of Observation Rm > 24 hrs	Major	15/10/2010 17:15	Villawood IDC	Service Provider Staff
1-4SDZCZ	Abusive/Aggressive Behaviour	Minor	15/10/2010 17:50	Villawood IDC	Service Provider Staff
1-4SGUUA	Voluntary starvation (<24 hrs)	Minor	15/10/2010 18:00	Christmas Island	Service Provider Staff
1-4SF9U0	Accident/Injury - Serious	Critical	15/10/2010 22:20	Brisbane ITA	Service Provider Staff
1-4SFSDH	Accident/Injury - Serious	Critical	15/10/2010 22:35	Gwalia Lodge	Service Provider Staff
1-4SGUHP	Voluntary starvation (>24 hrs)	Major	16/10/2010 1:30	North West Point Immigration Facility	Service Provider Staff
1-4SGW21	Self Harm - Actual	Critical	16/10/2010 3:20	North West Point Immigration Facility	Client
1-4SHNA1	Self Harm - Actual	Critical	16/10/2010 10:00	Christmas Island	Service Provider Staff
1-4SHNEN	Use of Force	Major	16/10/2010 10:05	Christmas Island	Service Provider Staff
1-4SHN7C	Voluntary starvation (>24 hrs)	Major	16/10/2010 11:35	North West Point Immigration Facility	Service Provider Staff
1-4SHN34	Accident/Injury - Serious	Critical	16/10/2010 13:45	Brisbane ITA	Service Provider Staff
1-4SHXQ5	Assault - Not OBH	Minor	16/10/2010 15:05	Northern IDC	Service Provider Staff
1-4SHY4B	Accident/Injury - Serious	Critical	16/10/2010 15:30	Gwalia Lodge	Client
1-4SIJ6X	Failure - IT Systems	Minor	17/10/2010 6:10	Villawood IDC	Service Provider Staff

1-4SKG6I	Self Harm - Threatened	Major	17/10/2010 9:20	North West Point Immigration Facility	Service Provider Staff
1-4SKAYH	Abusive/Aggressive Behaviour	Minor	17/10/2010 11:35	Villawood IDC	Service Provider Staff
1-4SKUR7	Voluntary Starvation - End of	Minor	17/10/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-4SKRJB	Voluntary Starvation - End of	Minor	17/10/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-4SPZHN	Assault - Minor	Major	18/10/2010 10:00	North West Point Immigration Facility	Service Provider Staff
1-4SQK5A	Self Harm - Threatened	Major	18/10/2010 14:45	Villawood IDC	DIAC Staff
1-4SR7M5	Self Harm - Actual	Critical	18/10/2010 15:40	Villawood IDC	Service Provider Staff
1-4SS5XE	Complaint - re Minor Incident	Minor	18/10/2010 15:46	Perth IDC	Service Provider Staff
1-4SRVSQ	Media - Incident of interest	Major	18/10/2010 17:10	Maribyrnong IDC	Service Provider Staff
1-4SSGFH	Damage - Minor	Minor	18/10/2010 18:20	Northern IDC	Service Provider Staff
1-4SSGI9	Accident/Injury - Serious	Critical	18/10/2010 22:35	Port Augusta IRH	Service Provider Staff
1-4T08Q1	Contraband found	Minor	19/10/2010 10:25	North West Point Immigration Facility	Service Provider Staff
1-4SYTDP	Accident/Injury - Serious	Critical	19/10/2010 12:00	Gwalia Lodge	Service Provider Staff
1-4SYTJ9	Failure - IT Systems	Minor	19/10/2010 13:45	Northern IDC	Service Provider Staff
1-4T31E1	Media - Unauthorised presence	Critical	19/10/2010 14:00	Perth IDC	Service Provider Staff
1-4T4J8J	Accident/Injury - Serious	Critical	19/10/2010 14:20	Christmas Island	Service Provider Staff
1-4T6WC7	Visitor-Other refused	Minor	19/10/2010 19:20	Villawood IDC	Service Provider Staff
1-4T4JHY	Contraband brought by Visitor	Minor	19/10/2010 19:20	Villawood IDC	Service Provider Staff
1-4T5DHF	Accident/Injury - Serious	Critical	19/10/2010 19:30	North West Point Immigration Facility	Service Provider Staff
1-4T5DLX	Self Harm - Threatened	Major	19/10/2010 22:15	Northern IDC	Service Provider Staff
1-4T5DR7	Use of Force	Major	19/10/2010 23:20	Northern IDC	Service Provider Staff
1-4T6PS5	Self Harm - Threatened	Major	20/10/2010 1:30	Northern IDC	Service Provider Staff
1-4T8XLL	Failure - IT Systems	Minor	20/10/2010 8:10	North West Point Immigration Facility	Service Provider Staff
1-4T74AT	Assault - Minor	Major	20/10/2010 8:50	Villawood IDC	Service Provider Staff
1-4TB1MM	Complaint - re Minor Incident	Minor	20/10/2010 11:57	North West Point Immigration Facility	Service Provider Staff
1-4TB1OC	Complaint - re Minor Incident	Minor	20/10/2010 12:01	North West Point Immigration Facility	Service Provider Staff
1-4T9JWG	Accident/Injury - Serious	Critical	20/10/2010 13:00	Melbourne ITA	Service Provider Staff
1-4T9JWJ	Use of Force	Major	20/10/2010 13:15	Melbourne ITA	Service Provider Staff
1-4TCGK7	Accident/Injury - Serious	Critical	20/10/2010 14:58	Perth IDC	Service Provider Staff
1-4TFGQD	Self Harm - Threatened	Major	20/10/2010 15:00	Perth IDC	Service Provider Staff
1-4TCPJ0	Disturbance - Minor	Minor	20/10/2010 17:45	North West Point Immigration Facility	Service Provider Staff
1-4TEDBH	Disturbance - Minor	Minor	21/10/2010 2:05	North West Point Immigration Facility	Service Provider Staff
1-4TJ5XY	Complaint - re Minor Incident	Minor	21/10/2010 6:00	Northern IDC	Service Provider Staff
1-4TIF1C	Self Harm - Threatened	Major	21/10/2010 9:20	North West Point Immigration Facility	Service Provider Staff
1-4THUYT	Self Harm - Actual	Critical	21/10/2010 9:55	North West Point Immigration Facility	Service Provider Staff
1-4TGTCQ	Voluntary starvation (<24 hrs)	Minor	21/10/2010 10:30	Gwalia Lodge	Subcontractor



1-4TG39H	Disturbance - Minor	Minor	21/10/2010 11:45	Northern IDC	Service Provider Staff
1-4TMS3R	Self Harm - Threatened	Major	21/10/2010 11:50	Villawood IDC	Service Provider Staff
1-4THV4N	Accident/Injury - Serious	Critical	21/10/2010 12:00	Villawood IDC	Service Provider Staff
1-4THVLB	Abusive/Aggressive Behaviour	Minor	21/10/2010 13:00	Gwalia Lodge	Service Provider Staff
1-4TGTF5	Abusive/Aggressive Behaviour	Minor	21/10/2010 13:05	Port Augusta IRH	Service Provider Staff
1-4TNTUO	Accident/Injury - Serious	Critical	21/10/2010 13:30	Villawood IDC	Service Provider Staff
1-4U0UGE	Voluntary starvation (>24 hrs)	Major	21/10/2010 14:30	Northern IDC	Service Provider Staff
1-4U0U60	Voluntary starvation (>24 hrs)	Major	21/10/2010 14:30	Northern IDC	Service Provider Staff
1-4U0U13	Voluntary starvation (<24 hrs)	Minor	21/10/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-4TJ5MF	Media - Incident of interest	Major	21/10/2010 16:10	Brisbane ITA	Service Provider Staff
1-4TL4KK	Self Harm - Actual	Critical	21/10/2010 18:15	North West Point Immigration Facility	Service Provider Staff
1-4TLF59	Self Harm - Threatened	Major	21/10/2010 19:30	Christmas Island	Service Provider Staff
1-4TL49L	Failure - Security System	Major	21/10/2010 20:40	Villawood IDC	Service Provider Staff
1-4TQRML	Disturbance - Minor	Minor	22/10/2010 8:35	Perth IRH	Service Provider Staff
1-4TPKS7	Voluntary starvation (>24 hrs)	Major	22/10/2010 10:30	Gwalia Lodge	Service Provider Staff
1-4TPKSA	Accident/Injury - Serious	Critical	22/10/2010 10:45	Gwalia Lodge	Service Provider Staff
1-4TQRJO	Self Harm - Actual	Critical	22/10/2010 11:15	North West Point Immigration Facility	Service Provider Staff
1-4TVG1Q	Demonstration - Onsite	Major	22/10/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-4TSM1D	Self Harm - Actual	Critical	22/10/2010 12:55	North West Point Immigration Facility	Service Provider Staff
1-4U0U8A	Voluntary starvation (<24 hrs)	Minor	22/10/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-4TXT7L	Failure - IT Systems	Minor	22/10/2010 17:00	Villawood IDC	Service Provider Staff
1-4TY8IE	Demonstration - Onsite	Major	22/10/2010 18:00	North West Point Immigration Facility	Service Provider Staff
1-4TXTON	Accident/Injury - Serious	Critical	22/10/2010 21:22	Maribyrnong IDC	Service Provider Staff
1-4TY8NR	Accident/Injury - Serious	Critical	22/10/2010 21:45	Villawood IDC	Service Provider Staff
1-4TYOPQ	Use of Observation Rm > 24 hrs	Major	22/10/2010 23:25	Villawood IDC	Service Provider Staff
1-4U09RT	Accident/Injury - Serious	Critical	23/10/2010 3:30	Perth IDC	Service Provider Staff
1-4W4Z71	Complaint - re Minor Incident	Minor	23/10/2010 8:02	North West Point Immigration Facility	Service Provider Staff
1-4W6UDQ	Complaint - re Minor Incident	Minor	23/10/2010 8:05	North West Point Immigration Facility	Service Provider Staff
1-4W6UDN	Complaint - re Minor Incident	Minor	23/10/2010 8:09	North West Point Immigration Facility	Service Provider Staff
1-4W6UFT	Complaint - re Minor Incident	Minor	23/10/2010 8:16	North West Point Immigration Facility	Service Provider Staff
1-4W6UHS	Complaint - re Minor Incident	Minor	23/10/2010 8:33	North West Point Immigration Facility	Service Provider Staff
1-4W6UI0	Complaint - re Minor Incident	Minor	23/10/2010 8:36	North West Point Immigration Facility	Service Provider Staff
1-4U0TTL	Disturbance - Minor	Minor	23/10/2010 10:00	Villawood IDC	Service Provider Staff
1-4U2PYX	Disturbance - Minor	Minor	23/10/2010 12:10	Northern IDC	Service Provider Staff
1-4U2PXO	Self Harm - Actual	Critical	23/10/2010 13:50	Perth IDC	Service Provider Staff
1-4U3RMZ	Self Harm - Threatened	Major	23/10/2010 14:10	North West Point Immigration Facility	Service Provider Staff

1-4U2Q8F	Accident/Injury - Serious	Critical	23/10/2010 14:35	Port Augusta IRH	Client
1-4U3RL5	Voluntary starvation (>24 hrs)	Major	23/10/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-4U2QDQ	Voluntary starvation (>24 hrs)	Major	23/10/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-4U2PTF	Assault - Minor	Minor	23/10/2010 15:30	Brisbane ITA	Client
1-4U3RMH	Accident/Injury - Serious	Critical	23/10/2010 15:50	Curtin IDC	Service Provider Staff
1-4U3RVK	Accident/Injury - Serious	Critical	23/10/2010 16:02	Curtin IDC	Service Provider Staff
1-4U3RXC	Accident/Injury - Serious	Critical	23/10/2010 16:15	Curtin IDC	Service Provider Staff
1-4U3VFB	Self Harm - Actual	Critical	23/10/2010 19:00	North West Point Immigration Facility	Service Provider Staff
1-4U3RZG	Abusive/Aggressive Behaviour	Minor	23/10/2010 21:39	Maribyrnong IDC	Service Provider Staff
1-4U53F4	Accident/Injury - Serious	Critical	24/10/2010 2:45	Villawood IDC	Service Provider Staff
1-4U53Z1	Accident/Injury - Serious	Critical	24/10/2010 4:00	Perth IRH	Service Provider Staff
1-4U5ATZ	Accident/Injury - Serious	Critical	24/10/2010 6:00	Gwalia Lodge	Service Provider Staff
1-4U6XSR	Assault - Minor	Major	24/10/2010 8:05	North West Point Immigration Facility	Service Provider Staff
1-4UAAN1	Visitor-Other refused	Minor	24/10/2010 8:50	Villawood IDC	Service Provider Staff
1-4U8AZL	Contraband brought by Visitor	Minor	24/10/2010 10:05	Perth IDC	Service Provider Staff
1-4U5ERA	Abusive/Aggressive Behaviour	Minor	24/10/2010 10:30	Villawood IDC	Service Provider Staff
1-4U5EMC	Failure - IT Systems	Minor	24/10/2010 11:05	Villawood IDC	Service Provider Staff
1-4U6XTL	Assault - Minor	Major	24/10/2010 11:15	North West Point Immigration Facility	Service Provider Staff
1-4U6XR6	Accident/Injury - Serious	Critical	24/10/2010 13:30	Gwalia Lodge	Service Provider Staff
1-4U6XR3	Voluntary Starvation - End of	Minor	24/10/2010 13:30	Gwalia Lodge	Service Provider Staff
1-4UA0VW	Abusive/Aggressive Behaviour	Minor	24/10/2010 14:05	Villawood IDC	Service Provider Staff
1-4U9QBM	Disturbance - Minor	Minor	24/10/2010 14:15	Villawood IDC	Service Provider Staff
1-4U82UJ	Assault - Minor	Minor	24/10/2010 15:30	Curtin IDC	Service Provider Staff
1-4U82SV	Complaint - re Minor Incident	Minor	24/10/2010 15:45	North West Point Immigration Facility	Service Provider Staff
1-4U82VN	Complaint - re Minor Incident	Minor	24/10/2010 16:03	North West Point Immigration Facility	Service Provider Staff
1-4U82Y5	Complaint - re Minor Incident	Minor	24/10/2010 16:16	North West Point Immigration Facility	Service Provider Staff
1-4U836N	Self Harm - Threatened	Major	24/10/2010 17:15	North West Point Immigration Facility	Service Provider Staff
1-4U8317	Abusive/Aggressive Behaviour	Minor	24/10/2010 20:15	Villawood IDC	Service Provider Staff
1-4U995L	Use of weaponry by a Client	Critical	24/10/2010 21:40	Christmas Island	Service Provider Staff
1-4U99OR	Disturbance - Major	Major	24/10/2010 23:45	Northern IDC	Service Provider Staff
1-4U99M9	Self Harm - Actual	Critical	25/10/2010 0:55	Christmas Island	Service Provider Staff
1-4W6UGP	Complaint - re Minor Incident	Minor	25/10/2010 8:30	North West Point Immigration Facility	Service Provider Staff
1-4U9QOJ	Damage - Minor	Minor	25/10/2010 9:00	Villawood IDC	Service Provider Staff
1-4UHXF6	Self Harm - Threatened	Major	25/10/2010 13:30	Villawood IDC	Service Provider Staff
1-4UELQO	Self Harm - Actual	Critical	25/10/2010 13:45	North West Point Immigration Facility	Client
1-4UMBRD	Transfer to APOD	Minor	25/10/2010 15:10	Perth IDC	Service Provider Staff

1-4UHF4N	Accident/Injury - Serious	Critical	25/10/2010 15:10	Perth IDC	Service Provider Staff
1-4UDHRH	Accident/Injury - Serious	Critical	25/10/2010 16:50	Villawood IDC	Service Provider Staff
1-4UIY1M	Assault - Minor	Major	25/10/2010 19:00	Christmas Island	Service Provider Staff
1-4UI5TU	Accident/Injury - Serious	Critical	25/10/2010 21:50	Villawood IDC	Service Provider Staff
1-4UINLJ	Self Harm - Actual	Critical	25/10/2010 23:50	Melbourne ITA	Service Provider Staff
1-4UIYD9	Escape - Attempted	Major	26/10/2010 3:25	Villawood IDC	Service Provider Staff
1-4US6RP	Assault - Serious	Critical	26/10/2010 8:50	Northern IDC	Service Provider Staff
1-4UNBP5	Contraband found	Minor	26/10/2010 9:15	Villawood IDC	Service Provider Staff
1-4UOYTB	Contraband found	Minor	26/10/2010 11:25	Gwalia Lodge	Service Provider Staff
1-4URCCZ	Self Harm - Actual	Critical	26/10/2010 12:15	North West Point Immigration Facility	Service Provider Staff
1-4UT93R	Voluntary Starvation - End of	Minor	26/10/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-4V7QTB	Use of Restraints	Minor	26/10/2010 13:50	Perth IDC	Service Provider Staff
1-4UQ94O	Assault - Minor	Minor	26/10/2010 15:25	Villawood IDC	Service Provider Staff
1-4UYLNB	Contraband found	Minor	26/10/2010 15:30	Brisbane ITA	Service Provider Staff
1-4V3BD3	Use of Observation Rm > 24 hrs	Major	26/10/2010 16:48	Villawood IDC	Service Provider Staff
1-4URD1C	Complaint - re Minor Incident	Minor	26/10/2010 17:00	Villawood IDC	Service Provider Staff
1-4UUAY4	Voluntary Starvation - End of	Minor	26/10/2010 18:55	North West Point Immigration Facility	Service Provider Staff
1-4UT9LU	Food poisoning	Minor	26/10/2010 19:05	Melbourne ITA	Service Provider Staff
1-4UUARR	Accident/Injury - Serious	Critical	26/10/2010 19:40	Gwalia Lodge	Service Provider Staff
1-4VNA03	Assault - Serious	Critical	26/10/2010 23:33	Christmas Island	Service Provider Staff
1-4V6DEP	Damage - Minor	Minor	27/10/2010 6:57	Northern IDC	Service Provider Staff
1-4V3AXJ	Disturbance - Minor	Minor	27/10/2010 8:30	Villawood IDC	Service Provider Staff
1-4UZLL7	Accident/Injury - Serious	Critical	27/10/2010 9:30	Gwalia Lodge	Service Provider Staff
1-4V7052	Use of Restraints	Minor	27/10/2010 9:40	Perth IDC	Service Provider Staff
1-4UXPT6	Voluntary starvation by minor	Major	27/10/2010 11:30	Melbourne ITA	Service Provider Staff
1-4V48NY	Self Harm - Actual	Critical	27/10/2010 13:45	North West Point Immigration Facility	Service Provider Staff
1-4V049F	Assault - Minor	Major	27/10/2010 14:00	Villawood IDC	Service Provider Staff
1-4V4RDQ	Damage - Minor	Minor	27/10/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-4V4GEE	Self Harm - Actual	Critical	27/10/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-4V4GEA	Disturbance - Major	Major	27/10/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-4V2F47	Voluntary starvation (<24 hrs)	Minor	27/10/2010 15:15	Villawood IDC	Service Provider Staff
1-4V6D9G	Transfer to APOD	Minor	27/10/2010 16:30	Sydney IRH	Service Provider Staff
1-5C2ZYQ	Accident/Injury - Serious	Critical	27/10/2010 20:00	Port Augusta IRH	Client
1-4V4G0H	Accident/Injury - Serious	Critical	27/10/2010 20:00	Melbourne ITA	Service Provider Staff
1-4V5PAU	Accident/Injury - Serious	Critical	28/10/2010 0:55	Brisbane ITA	Service Provider Staff
1-4V6DEU	Self Harm - Actual	Critical	28/10/2010 1:00	Northern IDC	Service Provider Staff

1-4V5P9K	Assault - Minor	Major	28/10/2010 1:20	Villawood IDC	Service Provider Staff
1-4VM8DF	Assault - Not OBH	Minor	28/10/2010 9:35	Curtin IDC	Client
1-4VB0M8	Self Harm - Threatened	Major	28/10/2010 11:30	North West Point Immigration Facility	Service Provider Staff
1-4VA9HI	Contraband found	Minor	28/10/2010 11:50	North West Point Immigration Facility	Service Provider Staff
1-4V8QYP	Visitor-Other refused	Minor	28/10/2010 11:50	Villawood IDC	Service Provider Staff
1-4V89AL	Removal - Aborted	Major	28/10/2010 12:30	Villawood IDC	DIAC Staff
1-4VDQGD	Self Harm - Actual	Critical	28/10/2010 17:20	North West Point Immigration Facility	Service Provider Staff
1-4VEJCX	Self Harm - Actual	Critical	28/10/2010 19:20	North West Point Immigration Facility	Service Provider Staff
1-4VEJ87	Self Harm - Threatened	Major	28/10/2010 19:40	Villawood IDC	Service Provider Staff
1-4VDQH8	Accident/Injury - Serious	Critical	28/10/2010 20:55	Villawood IDC	Service Provider Staff
1-4VH4FL	Self Harm - Actual	Critical	28/10/2010 23:45	North West Point Immigration Facility	Service Provider Staff
1-4VH408	Accident/Injury - Serious	Critical	28/10/2010 23:45	Brisbane ITA	Service Provider Staff
1-4VH3TJ	Self Harm - Actual	Critical	29/10/2010 0:30	Sydney IRH	Service Provider Staff
1-4VH3YW	Accident/Injury - Serious	Critical	29/10/2010 1:15	Sydney IRH	Service Provider Staff
1-4WKMBU	Failure - IT Systems	Minor	29/10/2010 4:15	Melbourne ITA	Service Provider Staff
1-4VICAH	Disturbance - Minor	Minor	29/10/2010 8:40	Villawood IDC	Service Provider Staff
1-4VMPXK	Use of Restraints	Minor	29/10/2010 9:40	Perth IDC	Service Provider Staff
1-4VNJ97	Assault - Minor	Major	29/10/2010 10:00	Christmas Island	Service Provider Staff
1-4VMQ0P	Failure - Security System	Major	29/10/2010 10:30	Port Augusta IRH	Service Provider Staff
1-4W8188	Assault - Minor	Minor	29/10/2010 11:31	Northern IDC	Service Provider Staff
1-4VNAAZ	Notification by Welfare Auth	Major	29/10/2010 13:45	Northern IDC	External Source
1-4VLH37	Public Health Risk - L/Serious	Minor	29/10/2010 14:00	Villawood IDC	Service Provider Staff
1-4VMPZQ	Assault - Serious	Critical	29/10/2010 15:35	Villawood IDC	Service Provider Staff
1-4VNX57	Self Harm - Threatened	Major	29/10/2010 17:00	Northern IDC	Service Provider Staff
1-4W4Z45	Self Harm - Actual	Critical	29/10/2010 19:10	North West Point Immigration Facility	Service Provider Staff
1-4WI0RG	Self Harm - Actual	Critical	29/10/2010 21:25	Christmas Island	Service Provider Staff
1-4WQZ03	Transfer to APOD	Minor	30/10/2010 1:35	Perth IDC	Service Provider Staff
1-4VOLTJ	Accident/Injury - Serious	Critical	30/10/2010 1:35	Perth IDC	Service Provider Staff
1-4VOY60	Accident/Injury - Serious	Critical	30/10/2010 2:05	Port Augusta IRH	Client
1-4W81F5	Accident/Injury - Serious	Critical	30/10/2010 9:25	Gwalia Lodge	Client
1-50DORA	Voluntary starvation (<24 hrs)	Minor	30/10/2010 9:39	North West Point Immigration Facility	Service Provider Staff
1-4VYRA3	Use of Observation Rm > 24 hrs	Major	30/10/2010 10:50	Villawood IDC	Service Provider Staff
1-4W80YQ	Voluntary starvation (<24 hrs)	Minor	30/10/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-4WA1KO	Birth of a child	Minor	30/10/2010 15:15	Perth IDC	Service Provider Staff
1-4VYQZN	Self Harm - Actual	Critical	30/10/2010 17:00	Perth IDC	Service Provider Staff
1-4W4YJQ	Self Harm - Actual	Critical	30/10/2010 18:55	Christmas Island	Service Provider Staff

1-4W6UEC	Accident/Injury - Serious	Critical	30/10/2010 19:40	Perth IDC	Service Provider Staff
1-4WA1D8	Accident/Injury - Serious	Critical	30/10/2010 20:20	Perth IRH	Service Provider Staff
1-4WPUCY	Transfer to APOD	Minor	30/10/2010 21:35	Perth IDC	Service Provider Staff
1-4W6UKM	Abusive/Aggressive Behaviour	Minor	31/10/2010 3:45	Villawood IDC	Service Provider Staff
1-4W6UOI	Damage - Minor	Minor	31/10/2010 5:30	Villawood IDC	Service Provider Staff
1-4W9S4P	Accident/Injury - Serious	Critical	31/10/2010 8:55	Gwalia Lodge	Client
1-4W9SNV	Accident/Injury - Serious	Critical	31/10/2010 9:40	Gwalia Lodge	Client
1-4X1MRY	Media - Unauthorised presence	Critical	31/10/2010 10:30	Northern IDC	Service Provider Staff
1-4WCNNN	Disturbance - Minor	Minor	31/10/2010 11:50	Villawood IDC	Service Provider Staff
1-4WA7II	Voluntary starvation (<24 hrs)	Minor	31/10/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-4WA7NS	Voluntary starvation (<24 hrs)	Minor	31/10/2010 13:45	North West Point Immigration Facility	Service Provider Staff
1-4WA1VG	Damage - Minor	Minor	31/10/2010 14:30	Villawood IDC	Service Provider Staff
1-4WA821	Voluntary starvation (>24 hrs)	Major	31/10/2010 14:40	North West Point Immigration Facility	Service Provider Staff
1-4WN208	Damage - Minor	Minor	31/10/2010 15:15	Villawood IDC	Service Provider Staff
1-4WN1O6	Use of Force	Major	31/10/2010 15:15	Villawood IDC	Service Provider Staff
1-4WA22W	Disturbance - Major	Major	31/10/2010 15:15	Villawood IDC	Service Provider Staff
1-4WAKNK	Self Harm - Actual	Critical	31/10/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-4WA22O	Failure - IT Systems	Minor	31/10/2010 16:15	Melbourne ITA	Service Provider Staff
1-4WJG4G	Abusive/Aggressive Behaviour	Minor	31/10/2010 17:35	Villawood IDC	Service Provider Staff
1-4WAKNU	Voluntary starvation (<24 hrs)	Minor	31/10/2010 19:00	Villawood IDC	Service Provider Staff
1-4WN21N	Damage - Minor	Minor	31/10/2010 20:00	Melbourne ITA	Service Provider Staff
1-4WI0DM	Assault - Minor	Major	31/10/2010 21:30	North West Point Immigration Facility	Service Provider Staff
1-4WBFXD	Damage - Minor	Minor	31/10/2010 21:35	Villawood IDC	Service Provider Staff
1-4WBG3R	Disturbance - Minor	Minor	31/10/2010 22:50	Villawood IDC	Service Provider Staff
1-4WI0NX	Self Harm - Actual	Critical	31/10/2010 23:00	Port Augusta IRH	Service Provider Staff
1-4WI0UY	Self Harm - Actual	Critical	1/11/2010 6:30	Villawood IDC	Service Provider Staff
1-4WM2GZ	Failure - IT Systems	Minor	1/11/2010 7:30	Perth IDC	Service Provider Staff
1-4WPU5N	Complaint - re Minor Incident	Minor	1/11/2010 10:37	North West Point Immigration Facility	Service Provider Staff
1-58VFQQ	Assault - Minor	Major	1/11/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-4WV19H	Voluntary starvation (>24 hrs)	Major	1/11/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-4WV11U	Voluntary starvation (>24 hrs)	Major	1/11/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-4WWR2V	Escape	Critical	1/11/2010 14:55	North West Point Immigration Facility	Service Provider Staff
1-4WRTYU	Accident/Injury - Serious	Critical	1/11/2010 15:50	Villawood IDC	Service Provider Staff
1-4XIRZ2	Use of Restraints	Minor	1/11/2010 16:37	Perth IDC	Service Provider Staff
1-4X1MEB	Accident/Injury - Serious	Critical	1/11/2010 19:20	Port Augusta IRH	Client
1-4X3J51	Damage - Minor	Minor	2/11/2010 1:20	Villawood IDC	Service Provider Staff

1-4XJWBJ	Contraband found	Minor	2/11/2010 11:55	Perth IDC	DIAC Staff
1-4XXRUD	Demonstration - Onsite	Major	2/11/2010 17:20	North West Point Immigration Facility	Service Provider Staff
1-4XKRWI	Damage - Minor	Minor	2/11/2010 20:00	Northern IDC	Service Provider Staff
1-4XKS93	Failure - IT Systems	Minor	2/11/2010 21:05	North West Point Immigration Facility	Service Provider Staff
1-4XKS0E	Self Harm - Actual	Critical	2/11/2010 22:45	Melbourne ITA	Service Provider Staff
1-4XNC4X	Voluntary starvation (>24 hrs)	Major	2/11/2010 23:00	Villawood IDC	Service Provider Staff
1-4XY6HD	Escape	Critical	3/11/2010 6:10	North West Point Immigration Facility	Client
1-4XVR1I	Media - Unauthorised presence	Critical	3/11/2010 10:45	Northern IDC	Service Provider Staff
1-4XYUH9	Voluntary starvation (<24 hrs)	Minor	3/11/2010 13:20	North West Point Immigration Facility	Service Provider Staff
1-4Y0X1B	Voluntary Starvation - End of	Minor	3/11/2010 15:40	North West Point Immigration Facility	Service Provider Staff
1-4Y0WY7	Self Harm - Threatened	Major	3/11/2010 15:50	North West Point Immigration Facility	Service Provider Staff
1-4Y119U	Abusive/Aggressive Behaviour	Minor	3/11/2010 16:15	North West Point Immigration Facility	Service Provider Staff
1-4Y112Q	Assault - Serious	Critical	3/11/2010 16:18	North West Point Immigration Facility	Service Provider Staff
1-4Y9ZGQ	Abusive/Aggressive Behaviour	Minor	3/11/2010 16:20	Northern IDC	Service Provider Staff
1-4Y189S	Demonstration - Onsite	Major	3/11/2010 16:45	North West Point Immigration Facility	Service Provider Staff
1-4YJ1DW	Abusive/Aggressive Behaviour	Minor	3/11/2010 19:45	Northern IDC	Service Provider Staff
1-4YORZK	Damage - Minor	Minor	3/11/2010 21:40	Northern IDC	Service Provider Staff
1-4YJ14W	Accident/Injury - Serious	Critical	4/11/2010 12:25	Scherger IDC	Service Provider Staff
1-4YPJ9T	Transfer to APOD	Minor	4/11/2010 12:30	Villawood IDC	Service Provider Staff
1-4YF9X4	Self Harm - Actual	Critical	4/11/2010 12:30	Northern IDC	Service Provider Staff
1-4YGZDP	Voluntary starvation (>24 hrs)	Major	4/11/2010 13:20	North West Point Immigration Facility	Service Provider Staff
1-4YHCXE	Voluntary starvation (<24 hrs)	Minor	4/11/2010 13:50	North West Point Immigration Facility	Service Provider Staff
1-4YHRZ2	Abusive/Aggressive Behaviour	Minor	4/11/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-4YG10Q	Assault - Not OBH	Minor	4/11/2010 14:55	Villawood IDC	Service Provider Staff
1-4YQKAX	Failure - IT Systems	Minor	4/11/2010 15:00	Curtin IDC	Other
1-4YHD92	Property - Missing	Minor	4/11/2010 17:30	Villawood IDC	Service Provider Staff
1-4YHRX5	Assault - Minor	Major	4/11/2010 18:30	Northern IDC	Service Provider Staff
1-4YJ15F	Abusive/Aggressive Behaviour	Minor	4/11/2010 19:25	Northern IDC	Service Provider Staff
1-4YHRY5	Failure - Security System	Major	4/11/2010 20:35	Villawood IDC	Service Provider Staff
1-4YHS7O	Failure - IT Systems	Minor	4/11/2010 20:40	Brisbane ITA	Other
1-4YQZF2	Damage - Minor	Minor	5/11/2010 7:30	Brisbane ITA	Service Provider Staff
1-4YRILT	Self Harm - Actual	Critical	5/11/2010 7:50	North West Point Immigration Facility	Service Provider Staff
1-4YRIK7	Accident/Injury - Serious	Critical	5/11/2010 12:06	Sydney IRH	Service Provider Staff
1-4YV04H	Voluntary starvation (>24 hrs)	Major	5/11/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-4YSS3H	Disturbance - Minor	Minor	5/11/2010 13:35	Villawood IDC	Service Provider Staff
1-4YTAOL	Accident/Injury - Serious	Critical	5/11/2010 14:15	Villawood IDC	Service Provider Staff

1-4YTAUA	Disturbance - Minor	Minor	5/11/2010 14:40	Villawood IDC	Service Provider Staff
1-4YTAXD	Accident/Injury - Serious	Critical	5/11/2010 15:00	Villawood IDC	Service Provider Staff
1-4YWP8K	Accident/Injury - Serious	Critical	5/11/2010 15:30	Christmas Island	Service Provider Staff
1-4YV08D	Accident/Injury - Serious	Critical	5/11/2010 15:50	Brisbane ITA	Service Provider Staff
1-4YW4W1	Accident/Injury - Serious	Critical	5/11/2010 17:00	Gwalia Lodge	Service Provider Staff
1-4YVFQ3	Removal - Aborted	Major	5/11/2010 19:00	Villawood IDC	Service Provider Staff
1-4YWPWZ	Accident/Injury - Serious	Critical	5/11/2010 21:30	Maribyrnong IDC	Service Provider Staff
1-4YXMGV	Failure - IT Systems	Minor	5/11/2010 22:35	Northern IDC	Service Provider Staff
1-500CDZ	Accident/Injury - Serious	Critical	5/11/2010 23:30	Curtin IDC	Client
1-4Z06D6	Accident/Injury - Serious	Critical	6/11/2010 0:05	Northern IDC	Service Provider Staff
1-4ZU54K	Complaint - re Minor Incident	Minor	6/11/2010 6:00	Northern IDC	Service Provider Staff
1-4Z89QM	Assault - Minor	Major	6/11/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-4Z8WPO	Self Harm - Threatened	Major	6/11/2010 12:30	Christmas Island	Service Provider Staff
1-4Z779H	Failure - IT Systems	Minor	6/11/2010 12:35	Northern IDC	Service Provider Staff
1-4Z8WYS	Complaint - re Minor Incident	Minor	6/11/2010 14:41	North West Point Immigration Facility	Service Provider Staff
1-4ZL2X5	Abusive/Aggressive Behaviour	Minor	6/11/2010 16:55	North West Point Immigration Facility	Service Provider Staff
1-4ZSJDB	Use of Observation Rm > 24 hrs	Major	6/11/2010 17:30	Villawood IDC	Service Provider Staff
1-4Z9U0Q	Contraband found	Minor	6/11/2010 17:35	North West Point Immigration Facility	Service Provider Staff
1-4ZKR7T	Self Harm - Threatened	Major	7/11/2010 8:00	North West Point Immigration Facility	Service Provider Staff
1-4ZL2ZG	Contraband found	Minor	7/11/2010 13:30	Villawood IDC	Service Provider Staff
1-4ZL3DS	Abusive/Aggressive Behaviour	Minor	7/11/2010 14:10	Northern IDC	Service Provider Staff
1-4ZTIBM	Accident/Injury - Serious	Critical	7/11/2010 14:15	SA Detention Operations	Service Provider Staff
1-4ZLBHQ	Self Harm - Threatened	Major	7/11/2010 14:50	North West Point Immigration Facility	Service Provider Staff
1-4ZLKDW	Escape	Critical	7/11/2010 16:15	North West Point Immigration Facility	Service Provider Staff
1-4ZLBXN	Accident/Injury - Serious	Critical	7/11/2010 19:50	Maribyrnong IDC	Service Provider Staff
1-4ZLKAN	Accident/Injury - Serious	Critical	7/11/2010 22:05	Villawood IDC	Service Provider Staff
1-4ZLKFC	Abusive/Aggressive Behaviour	Minor	7/11/2010 22:40	Villawood IDC	Service Provider Staff
1-4ZMEU4	Abusive/Aggressive Behaviour	Minor	7/11/2010 23:15	Villawood IDC	Service Provider Staff
1-4ZTIPR	Damage - Minor	Minor	8/11/2010 8:15	Villawood IDC	Service Provider Staff
1-503E1O	Demonstration - Onsite	Major	8/11/2010 11:00	North West Point Immigration Facility	Service Provider Staff
1-503EDS	Disturbance - Minor	Minor	8/11/2010 12:20	Christmas Island	Service Provider Staff
1-502465	Voluntary Starvation - End of	Minor	8/11/2010 13:40	North West Point Immigration Facility	Service Provider Staff
1-503K11	Failure - IT Systems	Minor	8/11/2010 14:00	Curtin IDC	Service Provider Staff
1-4ZZPTE	Self Harm - Threatened	Major	8/11/2010 14:15	Villawood IDC	Service Provider Staff
1-50245S	Complaint - re Minor Incident	Minor	8/11/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-50ION3	Contraband found	Minor	8/11/2010 16:00	Perth IDC	Service Provider Staff

1-5023GG	Complaint - re Minor Incident	Minor	8/11/2010 16:00	Northern IDC	Service Provider Staff
1-5036F3	Disturbance - Minor	Minor	8/11/2010 16:25	Gwalia Lodge	Client
1-503DSQ	Accident/Injury - Serious	Critical	8/11/2010 16:30	Perth IRH	Service Provider Staff
1-50ET9R	Abusive/Aggressive Behaviour	Minor	8/11/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-50DO4N	Self Harm - Threatened	Major	8/11/2010 17:00	Villawood IDC	Service Provider Staff
1-503KCS	Damage - Minor	Minor	8/11/2010 20:25	Villawood IDC	Service Provider Staff
1-503K3B	Accident/Injury - Serious	Critical	8/11/2010 20:40	Villawood IDC	Service Provider Staff
1-503KD9	Removal - Aborted	Major	8/11/2010 21:55	Villawood IDC	Service Provider Staff
1-508VB6	Self Harm - Actual	Critical	8/11/2010 22:55	Christmas Island	Service Provider Staff
1-50456F	Accident/Injury - Serious	Critical	8/11/2010 23:00	Northern IDC	Service Provider Staff
1-50FQ8B	Complaint - re Minor Incident	Minor	9/11/2010 0:00	North West Point Immigration Facility	Service Provider Staff
1-508VIC	Complaint - re Crit Incident	Critical	9/11/2010 0:00	North West Point Immigration Facility	Service Provider Staff
1-50KSAX	Failure - IT Systems	Minor	9/11/2010 0:10	Villawood IDC	Service Provider Staff
1-508VO8	Disturbance - Minor	Minor	9/11/2010 2:15	Northern IDC	Service Provider Staff
1-508VL3	Assault - Not OBH	Minor	9/11/2010 3:20	Maribyrnong IDC	Service Provider Staff
1-50FQJ2	Abusive/Aggressive Behaviour	Minor	9/11/2010 3:30	North West Point Immigration Facility	Service Provider Staff
1-50DOSE	Contraband found	Minor	9/11/2010 7:40	North West Point Immigration Facility	Service Provider Staff
1-50CM2L	Voluntary starvation (<24 hrs)	Minor	9/11/2010 8:39	North West Point Immigration Facility	Service Provider Staff
1-50BHCY	Damage - Minor	Minor	9/11/2010 9:00	Maribyrnong IDC	Service Provider Staff
1-50BHD1	Assault - Minor	Major	9/11/2010 9:50	Maribyrnong IDC	Service Provider Staff
1-50GIJ6	Self Harm - Actual	Critical	9/11/2010 12:55	Villawood IDC	Service Provider Staff
1-50Y8HA	Assault - Minor	Major	9/11/2010 14:00	North West Point Immigration Facility	Other
1-50HYCJ	Complaint - re Minor Incident	Minor	9/11/2010 14:18	North West Point Immigration Facility	Service Provider Staff
1-50IOO4	Complaint - re Minor Incident	Minor	9/11/2010 14:19	North West Point Immigration Facility	Service Provider Staff
1-50IOOM	Complaint - re Minor Incident	Minor	9/11/2010 14:21	North West Point Immigration Facility	Service Provider Staff
1-50J8PM	Complaint - re Minor Incident	Minor	9/11/2010 14:25	North West Point Immigration Facility	Client
1-50WATS	Abusive/Aggressive Behaviour	Minor	9/11/2010 14:45	Christmas Island	Service Provider Staff
1-50JO9B	Assault - Minor	Minor	9/11/2010 18:40	Brisbane ITA	Client
1-50KSXW	Assault - Not OBH	Minor	9/11/2010 22:00	North West Point Immigration Facility	Service Provider Staff
1-50KSZR	Disturbance - Minor	Minor	9/11/2010 22:45	North West Point Immigration Facility	Service Provider Staff
1-50KSRX	Disturbance - Major	Major	9/11/2010 23:05	North West Point Immigration Facility	Service Provider Staff
1-50T6MC	Voluntary Starvation - End of	Minor	10/11/2010 8:25	North West Point Immigration Facility	Service Provider Staff
1-50TUZY	Voluntary starvation (>24 hrs)	Major	10/11/2010 10:15	North West Point Immigration Facility	Service Provider Staff
1-50S9Q7	Failure - IT Systems	Minor	10/11/2010 11:34	Sydney IRH	Service Provider Staff
1-50TUPT	Complaint - re Minor Incident	Minor	10/11/2010 12:32	Northern IDC	Service Provider Staff
1-50T6IO	Self Harm - Threatened	Major	10/11/2010 12:50	Melbourne ITA	Service Provider Staff



1-51517A	Failure - IT Systems	Minor	10/11/2010 12:55	Curtin IDC	Service Provider Staff
1-50VKRO	Accident/Injury - Serious	Critical	10/11/2010 13:10	Northern IDC	DIAC Staff
1-50UEH3	Use of Force	Major	10/11/2010 14:00	Villawood IDC	Service Provider Staff
1-50UEA2	Use of Restraints	Minor	10/11/2010 14:00	Villawood IDC	Service Provider Staff
1-50UDZ0	Use of Force	Major	10/11/2010 14:00	Villawood IDC	Service Provider Staff
1-50UDX8	Damage - Minor	Minor	10/11/2010 14:00	Villawood IDC	Service Provider Staff
1-50Y8CA	Escape	Critical	10/11/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-50Y8KB	Contraband found	Minor	10/11/2010 14:50	Maribyrnong IDC	Service Provider Staff
1-50WXV8	Use of Restraints	Minor	10/11/2010 15:30	Villawood IDC	Service Provider Staff
1-50WBCV	Use of Force	Major	10/11/2010 15:30	Villawood IDC	Service Provider Staff
1-51GH84	Abusive/Aggressive Behaviour	Minor	11/11/2010 2:00	North West Point Immigration Facility	Service Provider Staff
1-51B7KM	Failure - IT Systems	Minor	11/11/2010 7:30	North West Point Immigration Facility	Service Provider Staff
1-522FO7	Voluntary starvation (>24 hrs)	Major	11/11/2010 9:30	Scherger IDC	Service Provider Staff
1-51B72I	Self Harm - Threatened	Major	11/11/2010 10:45	Northern IDC	Service Provider Staff
1-519AN9	Accident/Injury - Serious	Critical	11/11/2010 11:23	Sydney IRH	Service Provider Staff
1-51TZ2D	Property - Missing	Minor	11/11/2010 13:36	Melbourne ITA	Service Provider Staff
1-51DPL4	Self Harm - Threatened	Major	11/11/2010 15:05	Villawood IDC	Service Provider Staff
1-51EWYI	Complaint - re Minor Incident	Minor	11/11/2010 15:34	Northern IDC	Service Provider Staff
1-51G40S	Disturbance - Minor	Minor	11/11/2010 15:50	Villawood IDC	Service Provider Staff
1-51NM62	Use of Force	Major	11/11/2010 15:55	Villawood IDC	Service Provider Staff
1-51EWOZ	Media - Unauthorised presence	Critical	11/11/2010 16:00	Maribyrnong IDC	Service Provider Staff
1-51G3UY	Complaint - re Minor Incident	Minor	11/11/2010 16:59	Northern IDC	Service Provider Staff
1-51GZPM	Assault - Minor	Major	11/11/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-51UV0C	Use of Observation Rm > 24 hrs	Major	11/11/2010 17:30	Villawood IDC	Service Provider Staff
1-522FOA	Transfer to APOD	Minor	11/11/2010 18:30	Scherger IDC	Service Provider Staff
1-522QIX	Voluntary Starvation - End of	Minor	11/11/2010 19:00	Scherger IDC	Service Provider Staff
1-51HLRS	Assault - Minor	Major	11/11/2010 19:35	North West Point Immigration Facility	Service Provider Staff
1-51V63S	Assault - Not OBH	Minor	11/11/2010 20:00	Christmas Island	Service Provider Staff
1-51HM9F	Accident/Injury - Serious	Critical	11/11/2010 23:35	Maribyrnong IDC	Service Provider Staff
1-51MKWE	Accident/Injury - Serious	Critical	12/11/2010 0:55	Maribyrnong IDC	Service Provider Staff
1-51MKV9	Use of Force	Major	12/11/2010 0:55	Maribyrnong IDC	Service Provider Staff
1-51MKRJ	Self Harm - Actual	Critical	12/11/2010 0:55	Maribyrnong IDC	Service Provider Staff
1-51UGB5	Damage - Minor	Minor	12/11/2010 10:40	Villawood IDC	Service Provider Staff
1-51OZJR	Self Harm - Actual	Critical	12/11/2010 10:55	Melbourne ITA	Service Provider Staff
1-51QSF4	Damage - Minor	Minor	12/11/2010 11:30	Villawood IDC	Service Provider Staff
1-53GGS7	Assault - Serious	Critical	12/11/2010 12:00	North West Point Immigration Facility	Subcontractor

1-51RD5S	Self Harm - Actual	Critical	12/11/2010 12:10	Melbourne ITA	Service Provider Staff
1-51S4NS	Use of Restraints	Minor	12/11/2010 12:20	Villawood IDC	Service Provider Staff
1-51T7AC	Failure - IT Systems	Minor	12/11/2010 12:30	Curtin IDC	Service Provider Staff
1-51S54B	Removal - Aborted	Major	12/11/2010 12:40	Villawood IDC	DIAC Staff
1-51T7WX	Accident/Injury - Serious	Critical	12/11/2010 13:20	Curtin IDC	Service Provider Staff
1-51TZGS	Use of Observation Rm > 24 hrs	Major	12/11/2010 14:00	Villawood IDC	Service Provider Staff
1-51VEPT	Abusive/Aggressive Behaviour	Minor	12/11/2010 14:10	North West Point Immigration Facility	Service Provider Staff
1-522R33	Contraband found	Minor	12/11/2010 14:35	Gwalia Lodge	Service Provider Staff
1-51UG92	Abusive/Aggressive Behaviour	Minor	12/11/2010 15:30	Villawood IDC	Service Provider Staff
1-51T7GO	Abusive/Aggressive Behaviour	Minor	12/11/2010 15:30	Villawood IDC	Service Provider Staff
1-51UV9L	Visitor-Other refused	Minor	12/11/2010 15:35	Villawood IDC	Service Provider Staff
1-51UUYE	Visitor-Other refused	Minor	12/11/2010 15:35	Villawood IDC	Service Provider Staff
1-51V5M0	Complaint - re Minor Incident	Minor	12/11/2010 17:22	Northern IDC	Service Provider Staff
1-51VS4I	Self Harm - Threatened	Major	12/11/2010 17:30	North West Point Immigration Facility	Service Provider Staff
1-524N0W	Self Harm - Actual	Critical	12/11/2010 17:40	North West Point Immigration Facility	Service Provider Staff
1-522F0C	Self Harm - Threatened	Major	12/11/2010 18:10	Christmas Island	Service Provider Staff
1-524UZI	Disturbance - Minor	Minor	12/11/2010 19:30	Northern IDC	Subcontractor
1-51WVSC	Complaint - re Minor Incident	Minor	13/11/2010 2:57	Northern IDC	Service Provider Staff
1-52355Y	Complaint - re Minor Incident	Minor	13/11/2010 10:21	North West Point Immigration Facility	Service Provider Staff
1-52B1QF	Accident/Injury - Serious	Critical	13/11/2010 10:30	Maribyrnong IDC	Service Provider Staff
1-522XRA	Failure - IT Systems	Minor	13/11/2010 11:10	Villawood IDC	Service Provider Staff
1-524774	Assault - Minor	Major	13/11/2010 12:25	North West Point Immigration Facility	Service Provider Staff
1-52472Y	Disturbance - Minor	Minor	13/11/2010 12:25	North West Point Immigration Facility	Service Provider Staff
1-52B1W8	Failure - IT Systems	Minor	13/11/2010 17:00	Maribyrnong IDC	Service Provider Staff
1-52C1HF	Use of Observation Rm > 24 hrs	Major	13/11/2010 17:30	Villawood IDC	Service Provider Staff
1-524THC	Disturbance - Minor	Minor	13/11/2010 17:30	North West Point Immigration Facility	Service Provider Staff
1-524TRL	Voluntary starvation (<24 hrs)	Minor	13/11/2010 22:30	Villawood IDC	Service Provider Staff
1-524VK2	Failure - IT Systems	Minor	13/11/2010 22:50	North West Point Immigration Facility	Service Provider Staff
1-52AM6F	Accident/Injury - Serious	Critical	14/11/2010 7:05	Brisbane ITA	Service Provider Staff
1-52AMAU	Accident/Injury - Serious	Critical	14/11/2010 8:20	Melbourne ITA	Client
1-52BB96	Failure - IT Systems	Minor	14/11/2010 8:50	North West Point Immigration Facility	Service Provider Staff
1-52B7KO	Failure - IT Systems	Minor	14/11/2010 9:00	Curtin IDC	Service Provider Staff
1-52BBOB	Demonstration - Onsite	Major	14/11/2010 10:31	North West Point Immigration Facility	Service Provider Staff
1-52BJ3L	Damage - Minor	Minor	14/11/2010 11:18	North West Point Immigration Facility	Service Provider Staff
1-52C1KE	Voluntary starvation (<24 hrs)	Minor	14/11/2010 12:35	North West Point Immigration Facility	Service Provider Staff
1-52BBFL	Visitor-Other refused	Minor	14/11/2010 13:48	Villawood IDC	Service Provider Staff

1-52BOIZ	Accident/Injury - Serious	Critical	14/11/2010 16:25	Sydney IRH	Service Provider Staff
1-52NAJG	Abusive/Aggressive Behaviour	Minor	14/11/2010 16:30	Melbourne ITA	Service Provider Staff
1-52C1GU	Notification by Welfare Auth	Major	14/11/2010 17:05	Brisbane ITA	Service Provider Staff
1-52C7LW	Disturbance - Major	Major	14/11/2010 20:20	Melbourne ITA	Service Provider Staff
1-52C88P	Accident/Injury - Serious	Critical	14/11/2010 22:00	Melbourne ITA	Service Provider Staff
1-52CEZN	Voluntary starvation (>24 hrs)	Major	14/11/2010 23:30	Villawood IDC	Service Provider Staff
1-52O6KB	Disturbance - Minor	Minor	14/11/2010 23:50	North West Point Immigration Facility	Service Provider Staff
1-52S22M	Assault - Minor	Major	15/11/2010 10:30	North West Point Immigration Facility	Service Provider Staff
1-52QV5X	Voluntary starvation (>24 hrs)	Major	15/11/2010 12:10	North West Point Immigration Facility	Service Provider Staff
1-53CHMV	Damage - Minor	Minor	15/11/2010 12:30	North West Point Immigration Facility	Subcontractor
1-52S29D	Voluntary Starvation - End of	Minor	15/11/2010 13:07	North West Point Immigration Facility	Service Provider Staff
1-52V1QE	Assault - Not OBH	Minor	15/11/2010 13:15	Northern IDC	Service Provider Staff
1-52XLW5	Abusive/Aggressive Behaviour	Minor	15/11/2010 15:20	North West Point Immigration Facility	Service Provider Staff
1-52XLVY	Abusive/Aggressive Behaviour	Minor	15/11/2010 19:00	Villawood IDC	Service Provider Staff
1-531ORE	Accident/Injury - Serious	Critical	15/11/2010 23:45	Villawood IDC	Service Provider Staff
1-531OF6	Death	Critical	16/11/2010 0:20	Villawood IDC	Service Provider Staff
1-531OWB	Accident/Injury - Serious	Critical	16/11/2010 2:10	Villawood IDC	Service Provider Staff
1-531OTW	Media - Unauthorised presence	Critical	16/11/2010 3:40	Villawood IDC	Service Provider Staff
1-538VY0	Media - Unauthorised presence	Critical	16/11/2010 6:05	Villawood IDC	Subcontractor
1-53F9EP	Damage - Minor	Minor	16/11/2010 11:35	Maribyrnong IDC	Service Provider Staff
1-53EBJR	Disturbance - Minor	Minor	16/11/2010 12:00	Maribyrnong IDC	Service Provider Staff
1-53D3WR	Demonstration - Onsite	Major	16/11/2010 13:09	Villawood IDC	Service Provider Staff
1-53CHGQ	Demonstration - Offsite	Critical	16/11/2010 13:10	Villawood IDC	Service Provider Staff
1-53EBLQ	Visitor-Other refused	Minor	16/11/2010 15:00	Villawood IDC	Service Provider Staff
1-53IPYY	Disturbance - Minor	Minor	16/11/2010 15:15	Christmas Island	Service Provider Staff
1-54AMOY	Contraband found	Minor	16/11/2010 16:30	Melbourne ITA	Service Provider Staff
1-53HQB1	Accident/Injury - Serious	Critical	16/11/2010 17:15	Brisbane ITA	Service Provider Staff
1-53IQ0C	Abusive/Aggressive Behaviour	Minor	16/11/2010 17:25	North West Point Immigration Facility	Service Provider Staff
1-53UM70	Voluntary starvation (<24 hrs)	Minor	16/11/2010 18:00	Villawood IDC	Service Provider Staff
1-53U47T	Self Harm - Threatened	Major	16/11/2010 18:19	Villawood IDC	Service Provider Staff
1-53GZ5U	Accident/Injury - Serious	Critical	16/11/2010 18:30	Villawood IDC	Service Provider Staff
1-53U47W	Self Harm - Threatened	Major	16/11/2010 18:41	Villawood IDC	Service Provider Staff
1-53JN36	Demonstration - Onsite	Major	16/11/2010 19:30	North West Point Immigration Facility	Service Provider Staff
1-53UMJ2	Accident/Injury - Serious	Critical	16/11/2010 20:00	Curtin IDC	Service Provider Staff
1-53KD8A	Damage - Serious	Critical	17/11/2010 1:25	Villawood IDC	Service Provider Staff
1-53WXPg	Self Harm - Threatened	Major	17/11/2010 8:15	North West Point Immigration Facility	DIAC Staff

1-58VFQL	Self Harm - Actual	Critical	17/11/2010 11:30	North West Point Immigration Facility	Service Provider Staff
1-53T8F7	Self Harm - Threatened	Major	17/11/2010 12:00	Villawood IDC	Service Provider Staff
1-53VH3W	Disturbance - Minor	Minor	17/11/2010 14:20	Curtin IDC	Service Provider Staff
1-53VUG4	Abusive/Aggressive Behaviour	Minor	17/11/2010 14:30	Christmas Island	Service Provider Staff
1-53WXVU	Self Harm - Threatened	Major	17/11/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-545QWV	Voluntary starvation (>24 hrs)	Major	17/11/2010 15:30	Maribyrnong IDC	Service Provider Staff
1-53UY34	Complaint - re Minor Incident	Minor	17/11/2010 15:53	Northern IDC	Service Provider Staff
1-53VUJ0	Abusive/Aggressive Behaviour	Minor	17/11/2010 16:05	Maribyrnong IDC	Service Provider Staff
1-53WXHW	Disturbance - Minor	Minor	17/11/2010 16:10	North West Point Immigration Facility	Service Provider Staff
1-53VU6O	Disturbance - Major	Major	17/11/2010 16:20	Villawood IDC	Service Provider Staff
1-53UMBL	Demonstration - Offsite	Critical	17/11/2010 16:20	Villawood IDC	Service Provider Staff
1-53WKCL	Voluntary starvation (>24 hrs)	Major	17/11/2010 18:00	Villawood IDC	Service Provider Staff
1-542RXS	Accident/Injury - Serious	Critical	17/11/2010 18:35	Port Augusta IRH	Service Provider Staff
1-53VUM8	Assault - Not OBH	Minor	17/11/2010 19:05	Villawood IDC	Service Provider Staff
1-545QFF	Disturbance - Minor	Minor	17/11/2010 20:00	Northern IDC	Service Provider Staff
1-53WXRI	Disturbance - Minor	Minor	17/11/2010 20:40	North West Point Immigration Facility	Service Provider Staff
1-53WK7M	Self Harm - Threatened	Major	17/11/2010 22:10	Villawood IDC	Service Provider Staff
1-53WXFJ	Media - Unauthorised presence	Critical	17/11/2010 23:05	Villawood IDC	Service Provider Staff
1-542GPR	Assault - Minor	Major	17/11/2010 23:25	North West Point Immigration Facility	Service Provider Staff
1-542GO9	Disturbance - Major	Major	17/11/2010 23:25	North West Point Immigration Facility	Service Provider Staff
1-542GOU	Abusive/Aggressive Behaviour	Minor	18/11/2010 4:45	Maribyrnong IDC	Service Provider Staff
1-542SFA	Damage - Minor	Minor	18/11/2010 6:30	Villawood IDC	Service Provider Staff
1-5453CK	Voluntary starvation (>24 hrs)	Major	18/11/2010 8:43	Northern IDC	Service Provider Staff
1-54AMXS	Abusive/Aggressive Behaviour	Minor	18/11/2010 9:45	North West Point Immigration Facility	Service Provider Staff
1-5487H6	Damage - Minor	Minor	18/11/2010 10:50	North West Point Immigration Facility	DIAC Staff
1-545R0K	Media - Unauthorised presence	Critical	18/11/2010 11:30	Villawood IDC	Service Provider Staff
1-5496Z9	Escape	Critical	18/11/2010 11:55	North West Point Immigration Facility	Service Provider Staff
1-54B48G	Assault - Minor	Major	18/11/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-54B430	Assault - Minor	Major	18/11/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-54ABD8	Disturbance - Minor	Minor	18/11/2010 13:15	North West Point Immigration Facility	Service Provider Staff
1-548PZ2	Use of Observation Rm > 24 hrs	Major	18/11/2010 14:10	Villawood IDC	Service Provider Staff
1-5496ZI	Use of Observation Rm > 24 hrs	Major	18/11/2010 14:25	Villawood IDC	Service Provider Staff
1-54PSSY	Accident/Injury - Serious	Critical	18/11/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-549704	Media - Unauthorised presence	Critical	18/11/2010 16:20	Villawood IDC	Service Provider Staff
1-549OEU	Demonstration - Offsite	Critical	18/11/2010 16:40	Villawood IDC	Service Provider Staff
1-549OGT	Demonstration - Onsite	Major	18/11/2010 17:00	Villawood IDC	Service Provider Staff

1-54AB1S	Disturbance - Minor	Minor	18/11/2010 17:15	Villawood IDC	Service Provider Staff
1-54AMM9	Accident/Injury - Serious	Critical	18/11/2010 17:36	Northern IDC	Service Provider Staff
1-549OTS	Complaint - re Minor Incident	Minor	18/11/2010 17:40	Villawood IDC	Service Provider Staff
1-54AMIA	Self Harm - Threatened	Major	18/11/2010 18:05	Villawood IDC	Service Provider Staff
1-54B44T	Damage - Minor	Minor	18/11/2010 19:40	Villawood IDC	Service Provider Staff
1-54I829	Complaint - re Minor Incident	Minor	18/11/2010 20:00	Northern IDC	Service Provider Staff
1-54B4FA	Voluntary starvation (<24 hrs)	Minor	18/11/2010 20:32	Villawood IDC	Service Provider Staff
1-54C7JM	Disturbance - Minor	Minor	18/11/2010 20:35	North West Point Immigration Facility	Service Provider Staff
1-54BNY3	Accident/Injury - Serious	Critical	18/11/2010 21:05	Northern IDC	Service Provider Staff
1-54GZ23	Disturbance - Minor	Minor	18/11/2010 22:55	North West Point Immigration Facility	Service Provider Staff
1-54BO1N	Use of Observation Rm > 24 hrs	Major	19/11/2010 0:05	Villawood IDC	Service Provider Staff
1-54C7EW	Use of Observation Rm > 24 hrs	Major	19/11/2010 0:20	Villawood IDC	Service Provider Staff
1-55H8VS	Complaint - re Minor Incident	Minor	19/11/2010 8:10	Northern IDC	Service Provider Staff
1-54OVFU	Failure - IT Systems	Minor	19/11/2010 13:05	Curtin IDC	Service Provider Staff
1-54KMDE	Complaint - re Minor Incident	Minor	19/11/2010 13:11	Villawood IDC	Service Provider Staff
1-54QZHK	Assault - Minor	Minor	19/11/2010 13:15	Gwalia Lodge	Other
1-54LEWS	Complaint - re Minor Incident	Minor	19/11/2010 13:24	Northern IDC	Service Provider Staff
1-54PT85	Abusive/Aggressive Behaviour	Minor	19/11/2010 14:00	Northern IDC	Service Provider Staff
1-54S7YG	Self Harm - Threatened	Major	19/11/2010 15:45	North West Point Immigration Facility	Service Provider Staff
1-54PT6B	Abusive/Aggressive Behaviour	Minor	19/11/2010 15:55	Villawood IDC	DIAC Staff
1-54OVNA	Self Harm - Threatened	Major	19/11/2010 16:30	Villawood IDC	Service Provider Staff
1-54OVNK	Self Harm - Actual	Critical	19/11/2010 16:40	Melbourne ITA	Service Provider Staff
1-54OVNN	Self Harm - Actual	Critical	19/11/2010 16:45	Melbourne ITA	Service Provider Staff
1-54YTXF	Self Harm - Threatened	Major	19/11/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-54YFO2	Self Harm - Threatened	Major	19/11/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-54PSS4	Visitor-Other refused	Minor	19/11/2010 17:25	Villawood IDC	Service Provider Staff
1-54PT6K	Abusive/Aggressive Behaviour	Minor	19/11/2010 18:10	Villawood IDC	DIAC Staff
1-54QZQ8	Accident/Injury - Serious	Critical	19/11/2010 19:00	Villawood IDC	Service Provider Staff
1-54S8I6	Assault - Minor	Major	19/11/2010 20:35	North West Point Immigration Facility	Service Provider Staff
1-54SS1S	Demonstration - Onsite	Major	19/11/2010 21:00	Northern IDC	Service Provider Staff
1-54S8FE	Accident/Injury - Serious	Critical	19/11/2010 22:50	Port Augusta IRH	Client
1-54S8HQ	Media - Unauthorised presence	Critical	19/11/2010 23:30	Villawood IDC	Service Provider Staff
1-54S87A	Accident/Injury - Serious	Critical	19/11/2010 23:50	Villawood IDC	Service Provider Staff
1-54S872	Accident/Injury - Serious	Critical	20/11/2010 0:15	Villawood IDC	Client
1-55H8RL	Complaint - re Minor Incident	Minor	20/11/2010 6:00	Northern IDC	Service Provider Staff
1-54YBGE	Self Harm - Threatened	Major	20/11/2010 6:15	Northern IDC	Service Provider Staff

1-54YFYX	Accident/Injury - Serious	Critical	20/11/2010 8:30	Brisbane ITA	Service Provider Staff
1-5564YX	Failure - IT Systems	Minor	20/11/2010 10:00	North West Point Immigration Facility	Service Provider Staff
1-55650C	Disturbance - Minor	Minor	20/11/2010 12:55	North West Point Immigration Facility	Service Provider Staff
1-55GI5K	Damage - Minor	Minor	20/11/2010 14:40	Gwalia Lodge	Client
1-54YU7E	Disturbance - Minor	Minor	20/11/2010 16:10	Villawood IDC	Service Provider Staff
1-54ZPX9	Self Harm - Threatened	Major	20/11/2010 16:35	North West Point Immigration Facility	Service Provider Staff
1-54ZPZK	Failure - IT Systems	Minor	20/11/2010 17:00	Christmas Island	Service Provider Staff
1-54ZKEQ	Accident/Injury - Serious	Critical	20/11/2010 17:40	Villawood IDC	Service Provider Staff
1-54Z5JF	Disturbance - Minor	Minor	20/11/2010 17:45	Maribyrnong IDC	Service Provider Staff
1-557GOX	Voluntary starvation (>24 hrs)	Major	20/11/2010 18:30	Villawood IDC	Service Provider Staff
1-54ZJTX	Notification by Welfare Auth	Major	20/11/2010 19:05	Maribyrnong IDC	Service Provider Staff
1-5564T1	Self Harm - Threatened	Major	20/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-5564R1	Failure - IT Systems	Minor	20/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-54ZQ9K	Accident/Injury - Serious	Critical	20/11/2010 20:30	Perth IDC	Service Provider Staff
1-557GG0	Accident/Injury - Serious	Critical	20/11/2010 21:15	Scherger IDC	Service Provider Staff
1-55657A	Assault - Minor	Major	20/11/2010 21:50	North West Point Immigration Facility	Service Provider Staff
1-558WMH	Accident/Injury - Serious	Critical	21/11/2010 0:39	Maribyrnong IDC	Service Provider Staff
1-58FSWV	Complaint - re Minor Incident	Minor	21/11/2010 6:00	Northern IDC	Service Provider Staff
1-55H8WG	Complaint - re Minor Incident	Minor	21/11/2010 6:00	Northern IDC	Service Provider Staff
1-557GHO	Accident/Injury - Serious	Critical	21/11/2010 11:50	Port Augusta IRH	Service Provider Staff
1-558GC8	Disturbance - Minor	Minor	21/11/2010 12:55	Northern IDC	Service Provider Staff
1-557VVJ	Disturbance - Major	Major	21/11/2010 13:05	Maribyrnong IDC	Service Provider Staff
1-558G3M	Accident/Injury - Serious	Critical	21/11/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-5BN1UR	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GTC2	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GT98	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GP40	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GOST	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GECF	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GE3C	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GE0H	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58GDNU	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58G5IZ	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58FSRE	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58FKWK	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58FKMW	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff

1-58F92M	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58EJAB	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-58E0IE	Self Harm - Actual	Critical	21/11/2010 19:25	North West Point Immigration Facility	Service Provider Staff
1-55Q634	Failure - Security System	Major	22/11/2010 11:00	Perth IDC	Service Provider Staff
1-55H8NG	Assault - Minor	Minor	22/11/2010 11:00	Villawood IDC	Service Provider Staff
1-566GPQ	Assault - Minor	Major	22/11/2010 11:30	Brisbane ITA	Service Provider Staff
1-55TTMO	Assault - Minor	Major	22/11/2010 15:35	Gwalia Lodge	Service Provider Staff
1-55TTP7	Abusive/Aggressive Behaviour	Minor	22/11/2010 16:30	Christmas Island	Service Provider Staff
1-55SSEQ	Self Harm - Threatened	Major	22/11/2010 16:30	North West Point Immigration Facility	Service Provider Staff
1-55Q6E9	Self Harm - Threatened	Major	22/11/2010 17:15	Melbourne ITA	Service Provider Staff
1-55Q6IV	Self Harm - Threatened	Major	22/11/2010 17:30	Melbourne ITA	Service Provider Staff
1-55VAIJ	Self Harm - Actual	Critical	22/11/2010 18:45	Perth IDC	Service Provider Staff
1-55VAI2	Self Harm - Threatened	Major	22/11/2010 19:00	Scherger IDC	Other
1-56BSF4	Disturbance - Minor	Minor	22/11/2010 19:45	SA Detention Operations	Service Provider Staff
1-55VAMO	Self Harm - Actual	Critical	22/11/2010 20:30	Perth IDC	Service Provider Staff
1-56608T	Transfer to APOD	Minor	22/11/2010 22:05	Perth IDC	Service Provider Staff
1-55X40F	Abusive/Aggressive Behaviour	Minor	23/11/2010 0:05	Villawood IDC	Service Provider Staff
1-5660FZ	Disturbance - Minor	Minor	23/11/2010 0:10	North West Point Immigration Facility	Service Provider Staff
1-56BCL2	Complaint - re Minor Incident	Minor	23/11/2010 6:00	Northern IDC	Service Provider Staff
1-565C20	Transfer to APOD	Minor	23/11/2010 6:45	Perth IDC	Service Provider Staff
1-563E8J	Media - Incident of interest	Major	23/11/2010 9:14	Maribyrnong IDC	Service Provider Staff
1-565BQO	Voluntary Starvation - End of	Minor	23/11/2010 9:58	Northern IDC	Service Provider Staff
1-56AD2S	Disturbance - Minor	Minor	23/11/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-56BCZB	Transfer to APOD	Minor	23/11/2010 15:00	Curtin IDC	Service Provider Staff
1-56AWP6	Self Harm - Threatened	Major	23/11/2010 15:45	Brisbane ITA	Service Provider Staff
1-56ADLN	Disturbance - Minor	Minor	23/11/2010 15:50	Scherger IDC	Service Provider Staff
1-56EXP6	Self Harm - Threatened	Major	23/11/2010 20:36	North West Point Immigration Facility	Service Provider Staff
1-56EXTC	Assault - Minor	Minor	23/11/2010 22:05	Northern IDC	Service Provider Staff
1-56KR5K	Accident/Injury - Serious	Critical	24/11/2010 0:30	Northern IDC	Service Provider Staff
1-56KWRI	Voluntary Starvation - End of	Minor	24/11/2010 4:48	North West Point Immigration Facility	Service Provider Staff
1-56LJF8	Complaint - re Minor Incident	Minor	24/11/2010 6:00	Northern IDC	Service Provider Staff
1-56KX7T	Failure - IT Systems	Minor	24/11/2010 9:05	Sydney IRH	Service Provider Staff
1-56SRXU	Use of Restraints	Minor	24/11/2010 9:50	Villawood IDC	Service Provider Staff
1-56PPD0	Accident/Injury - Serious	Critical	24/11/2010 11:05	Curtin IDC	Service Provider Staff
1-56MFT3	Media - Unauthorised presence	Critical	24/11/2010 11:11	Maribyrnong IDC	Service Provider Staff
1-56Q746	Demonstration - Onsite	Major	24/11/2010 11:50	North West Point Immigration Facility	Service Provider Staff

1-56S4DI	Disturbance - Minor	Minor	24/11/2010 14:30	Christmas Island	Service Provider Staff
1-56R0JB	Notification by Welfare Auth	Major	24/11/2010 15:55	Brisbane ITA	Service Provider Staff
1-56R0ND	Accident/Injury - Serious	Critical	24/11/2010 16:20	Brisbane ITA	Client
1-56QIJ0	Failure - IT Systems	Minor	24/11/2010 16:40	Villawood IDC	Service Provider Staff
1-56SCE8	Accident/Injury - Serious	Critical	24/11/2010 20:30	Villawood IDC	Service Provider Staff
1-56SS6H	Assault - Minor	Minor	24/11/2010 21:25	North West Point Immigration Facility	Service Provider Staff
1-578X88	Contraband found	Minor	25/11/2010 0:00	North West Point Immigration Facility	Service Provider Staff
1-56SRQW	Transfer to APOD	Minor	25/11/2010 0:00	Northern IDC	Service Provider Staff
1-57TWG1	Accident/Injury - Serious	Critical	25/11/2010 8:30	Northern IDC	Service Provider Staff
1-576GAA	Complaint - re Minor Incident	Minor	25/11/2010 8:45	Northern IDC	Service Provider Staff
1-56YZGS	Assault - Not OBH	Minor	25/11/2010 9:25	Villawood IDC	Service Provider Staff
1-56YZTA	Media - Unauthorised presence	Critical	25/11/2010 9:50	Villawood IDC	Service Provider Staff
1-56Z01C	Contraband found	Minor	25/11/2010 10:10	Villawood IDC	Service Provider Staff
1-56Z009	Visitor-Other refused	Minor	25/11/2010 10:15	Villawood IDC	Service Provider Staff
1-572AH8	Abusive/Aggressive Behaviour	Minor	25/11/2010 10:57	Northern IDC	Service Provider Staff
1-577ULO	Disturbance - Minor	Minor	25/11/2010 12:30	North West Point Immigration Facility	Service Provider Staff
1-576G6P	Assault - Not OBH	Minor	25/11/2010 12:50	Northern IDC	Service Provider Staff
1-574JXL	Use of Obs Room >24 hours	Major	25/11/2010 13:40	Villawood IDC	Service Provider Staff
1-574JE8	Use of Obs Room >24 hours	Major	25/11/2010 13:40	Villawood IDC	Service Provider Staff
1-578E78	Voluntary starvation (<24 hrs)	Minor	25/11/2010 16:00	Curtin IDC	Service Provider Staff
1-576GO7	Assault - Minor	Major	25/11/2010 17:00	Maribyrnong IDC	Service Provider Staff
1-57DQ12	Disturbance - Major	Major	25/11/2010 17:50	Northern IDC	Service Provider Staff
1-578X13	Assault - Not OBH	Minor	25/11/2010 19:35	Northern IDC	Service Provider Staff
1-579G6Q	Accident/Injury - Serious	Critical	25/11/2010 21:35	Gwalia Lodge	Service Provider Staff
1-57L3OO	Assault - Minor	Major	25/11/2010 22:00	Northern IDC	Service Provider Staff
1-58FSSH	Complaint - re Minor Incident	Minor	26/11/2010 6:00	Northern IDC	Service Provider Staff
1-57ISXV	Self Harm - Threatened	Major	26/11/2010 13:20	Maribyrnong IDC	Service Provider Staff
1-57JJW2	Media - Unauthorised presence	Critical	26/11/2010 14:15	Villawood IDC	Service Provider Staff
1-57LKTB	Escape - Attempted	Major	26/11/2010 14:45	Northern IDC	Service Provider Staff
1-57M4GL	Complaint - re Minor Incident	Minor	26/11/2010 15:26	North West Point Immigration Facility	Service Provider Staff
1-57M4J2	Complaint - re Minor Incident	Minor	26/11/2010 15:29	North West Point Immigration Facility	Service Provider Staff
1-57M4KY	Complaint - re Minor Incident	Minor	26/11/2010 15:32	North West Point Immigration Facility	Service Provider Staff
1-57M4L6	Complaint - re Minor Incident	Minor	26/11/2010 15:33	North West Point Immigration Facility	Service Provider Staff
1-57M4M8	Complaint - re Minor Incident	Minor	26/11/2010 15:35	North West Point Immigration Facility	Service Provider Staff
1-57M4OE	Complaint - re Minor Incident	Minor	26/11/2010 15:37	North West Point Immigration Facility	Service Provider Staff
1-57M4PQ	Complaint - re Minor Incident	Minor	26/11/2010 15:39	North West Point Immigration Facility	Service Provider Staff



1-57M4R2	Complaint - re Minor Incident	Minor	26/11/2010 15:40	North West Point Immigration Facility	Service Provider Staff
1-57M4RA	Complaint - re Minor Incident	Minor	26/11/2010 15:43	North West Point Immigration Facility	Service Provider Staff
1-57MFN3	Complaint - re Minor Incident	Minor	26/11/2010 15:47	North West Point Immigration Facility	Service Provider Staff
1-57MFQ3	Complaint - re Minor Incident	Minor	26/11/2010 15:48	North West Point Immigration Facility	Service Provider Staff
1-57L3BH	Self Harm - Threatened	Major	26/11/2010 15:58	Villawood IDC	DIAC Staff
1-57M3ZZ	Voluntary starvation (>24 hrs)	Major	26/11/2010 16:00	Curtin IDC	Service Provider Staff
1-57MQFM	Accident/Injury - Serious	Critical	26/11/2010 16:15	Gwalia Lodge	Client
1-57LKZ6	Accident/Injury - Serious	Critical	26/11/2010 16:15	Northern IDC	Service Provider Staff
1-57L3H8	Notification by Welfare Auth	Major	26/11/2010 16:30	Villawood IDC	Service Provider Staff
1-58FSU6	Complaint - re Minor Incident	Minor	27/11/2010 6:00	Northern IDC	Service Provider Staff
1-582H9I	Accident/Injury - Serious	Critical	27/11/2010 6:37	Northern IDC	Service Provider Staff
1-57V4LK	Abusive/Aggressive Behaviour	Minor	27/11/2010 10:10	Scherger IDC	Service Provider Staff
1-57VMHM	Assault - Minor	Major	27/11/2010 11:00	North West Point Immigration Facility	Service Provider Staff
1-58FT22	Contraband found	Minor	27/11/2010 12:00	Brisbane ITA	Service Provider Staff
1-57VZ88	Assault - Minor	Major	27/11/2010 14:20	Gwalia Lodge	Client
1-57VZ9D	Damage - Minor	Minor	27/11/2010 14:40	Maribyrnong IDC	Service Provider Staff
1-57V4QQ	Failure - IT Systems	Minor	27/11/2010 16:00	Villawood IDC	Service Provider Staff
1-57VMA4	Accident/Injury - Serious	Critical	27/11/2010 16:30	Northern IDC	Service Provider Staff
1-57VMB8	Accident/Injury - Serious	Critical	27/11/2010 16:42	Northern IDC	Service Provider Staff
1-57VMC9	Accident/Injury - Serious	Critical	27/11/2010 16:49	Northern IDC	Service Provider Staff
1-57VME8	Accident/Injury - Serious	Critical	27/11/2010 16:56	Northern IDC	Service Provider Staff
1-580Y2L	Assault - Minor	Major	27/11/2010 17:05	Northern IDC	Service Provider Staff
1-57VZHP	Damage - Minor	Minor	27/11/2010 18:00	Northern IDC	Client
1-57WBJZ	Disturbance - Minor	Minor	27/11/2010 18:40	Curtin IDC	Service Provider Staff
1-57WBRM	Disturbance - Major	Major	27/11/2010 19:00	Northern IDC	Service Provider Staff
1-57WBJW	Assault - Minor	Major	27/11/2010 19:40	Curtin IDC	Service Provider Staff
1-59DZNC	Assault - Serious	Critical	27/11/2010 22:30	Curtin IDC	Service Provider Staff
1-582HCH	Accident/Injury - Serious	Critical	28/11/2010 6:45	Northern IDC	Service Provider Staff
1-583080	Damage - Minor	Minor	28/11/2010 11:00	Villawood IDC	Service Provider Staff
1-583LYR	Disturbance - Minor	Minor	28/11/2010 12:45	Villawood IDC	Service Provider Staff
1-5836V8	Damage - Minor	Minor	28/11/2010 12:45	Villawood IDC	Service Provider Staff
1-584ADF	Abusive/Aggressive Behaviour	Minor	28/11/2010 13:10	Maribyrnong IDC	Service Provider Staff
1-583TKY	Assault - Minor	Major	28/11/2010 13:35	Gwalia Lodge	Service Provider Staff
1-583YAY	Assault - Minor	Major	28/11/2010 14:30	Gwalia Lodge	Service Provider Staff
1-584SUY	Disturbance - Minor	Minor	28/11/2010 16:20	Northern IDC	Service Provider Staff
1-5845F0	Accident/Injury - Serious	Critical	28/11/2010 18:30	Northern IDC	Service Provider Staff

1-584AG6	Visitor-Other refused	Minor	28/11/2010 19:10	Villawood IDC	Service Provider Staff
1-58A2FO	Voluntary starvation (<24 hrs)	Minor	28/11/2010 20:00	Scherger IDC	Service Provider Staff
1-58CPK5	Accident/Injury - Serious	Critical	28/11/2010 21:00	Curtin IDC	Service Provider Staff
1-58AU89	Accident/Injury - Serious	Critical	28/11/2010 22:30	Maribyrnong IDC	Service Provider Staff
1-58A2CW	Disturbance - Major	Major	28/11/2010 22:50	Christmas Island	Service Provider Staff
1-58FSO3	Complaint - re Minor Incident	Minor	29/11/2010 6:00	Northern IDC	Service Provider Staff
1-58MLZT	Accident/Injury - Serious	Critical	29/11/2010 6:04	Northern IDC	Service Provider Staff
1-58A2JA	Self Harm - Actual	Critical	29/11/2010 6:10	Villawood IDC	Service Provider Staff
1-58FTAK	Disturbance - Minor	Minor	29/11/2010 8:00	North West Point Immigration Facility	Service Provider Staff
1-58DG0Q	Voluntary starvation (>24 hrs)	Major	29/11/2010 8:00	Scherger IDC	Service Provider Staff
1-58F8UG	Escape	Critical	29/11/2010 8:35	North West Point Immigration Facility	Service Provider Staff
1-5A7HZS	Use of Restraints	Minor	29/11/2010 9:20	Perth IDC	Service Provider Staff
1-58BEO2	Accident/Injury - Serious	Critical	29/11/2010 9:39	Northern IDC	Service Provider Staff
1-58C62Q	Accident/Injury - Serious	Critical	29/11/2010 11:21	Northern IDC	Service Provider Staff
1-58HDNS	Use of Force	Major	29/11/2010 12:30	Villawood IDC	Service Provider Staff
1-58FKB3	Disturbance - Minor	Minor	29/11/2010 13:10	Brisbane ITA	DIAC Staff
1-58DG3O	Assault - Not OBH	Minor	29/11/2010 13:25	Villawood IDC	Client
1-58GDPX	Disturbance - Minor	Minor	29/11/2010 13:45	Northern IDC	Service Provider Staff
1-58G5QZ	Damage - Minor	Minor	29/11/2010 14:30	Northern IDC	Service Provider Staff
1-58FSPS	Self Harm - Actual	Critical	29/11/2010 15:15	Northern IDC	Service Provider Staff
1-58F9DE	Accident/Injury - Serious	Critical	29/11/2010 15:29	Northern IDC	Service Provider Staff
1-58FKGS	Voluntary starvation (>24 hrs)	Major	29/11/2010 15:42	Northern IDC	Service Provider Staff
1-58GDTI	Voluntary starvation (<24 hrs)	Minor	29/11/2010 16:30	Perth IDC	Service Provider Staff
1-58FSZR	Self Harm - Threatened	Major	29/11/2010 17:45	Villawood IDC	Service Provider Staff
1-58H0QU	Voluntary Starvation - End of	Minor	29/11/2010 18:30	Scherger IDC	Service Provider Staff
1-58SQ3X	Damage - Minor	Minor	29/11/2010 18:40	Maribyrnong IDC	Service Provider Staff
1-595L4A	Voluntary starvation (<24 hrs)	Minor	29/11/2010 19:30	Northern IDC	Service Provider Staff
1-58GP3A	Accident/Injury - Serious	Critical	29/11/2010 19:55	Port Augusta IRH	Client
1-58H0XG	Abusive/Aggressive Behaviour	Minor	29/11/2010 20:05	Villawood IDC	Service Provider Staff
1-58GTKG	Accident/Injury - Serious	Critical	29/11/2010 20:10	Northern IDC	Service Provider Staff
1-58HDP1	Damage - Minor	Minor	29/11/2010 20:15	Christmas Island	Service Provider Staff
1-58HDBC	Disturbance - Major	Major	29/11/2010 20:15	Christmas Island	Service Provider Staff
1-58HDJ2	Escape - Attempted	Major	29/11/2010 20:35	Villawood IDC	Service Provider Staff
1-58H0UY	Escape	Critical	29/11/2010 20:35	Villawood IDC	Service Provider Staff
1-58HD88	Accident/Injury - Serious	Critical	29/11/2010 21:30	Christmas Island	Service Provider Staff
1-58H1F6	Self Harm - Actual	Critical	29/11/2010 21:50	Northern IDC	Client

1-58HDBF	Contraband found	Minor	29/11/2010 22:00	Christmas Island	Service Provider Staff
1-58TU2F	Accident/Injury - Serious	Critical	29/11/2010 22:15	Curtin IDC	Service Provider Staff
1-58H101	Notification by Welfare Auth	Major	29/11/2010 22:40	Villawood IDC	Service Provider Staff
1-58HDP5	Use of Restraints	Minor	29/11/2010 23:50	Villawood IDC	Service Provider Staff
1-58MLQ5	Self Harm - Actual	Critical	30/11/2010 1:43	North West Point Immigration Facility	Service Provider Staff
1-58MLGU	Damage - Serious	Critical	30/11/2010 4:10	Villawood IDC	Service Provider Staff
1-595LN7	Accident/Injury - Serious	Critical	30/11/2010 7:01	Northern IDC	Service Provider Staff
1-5960HM	Accident/Injury - Serious	Critical	30/11/2010 7:09	Northern IDC	Service Provider Staff
1-58OC7D	Assault - Not OBH	Minor	30/11/2010 9:50	Villawood IDC	Service Provider Staff
1-58OCER	Contraband found	Minor	30/11/2010 10:30	Villawood IDC	Service Provider Staff
1-58OWE6	Accident/Injury - Serious	Critical	30/11/2010 10:53	Northern IDC	Service Provider Staff
1-58RQLA	Voluntary Starvation - End of	Minor	30/11/2010 12:00	North West Point Immigration Facility	Service Provider Staff
1-58RR2W	Abusive/Aggressive Behaviour	Minor	30/11/2010 12:05	Maribyrnong IDC	Service Provider Staff
1-58UGH1	Voluntary Starvation - End of	Minor	30/11/2010 12:30	North West Point Immigration Facility	Service Provider Staff
1-59577P	Assault - Minor	Major	30/11/2010 13:20	North West Point Immigration Facility	Service Provider Staff
1-58TTVC	Complaint - re Minor Incident	Minor	30/11/2010 15:29	Northern IDC	Service Provider Staff
1-58RRAB	Accident/Injury - Serious	Critical	30/11/2010 16:00	Villawood IDC	Service Provider Staff
1-58YVQ6	Voluntary starvation (>24 hrs)	Major	30/11/2010 16:30	Perth IDC	Service Provider Staff
1-58UG4H	Damage - Minor	Minor	30/11/2010 16:45	Melbourne ITA	Service Provider Staff
1-58UG76	Use of Force	Major	30/11/2010 16:50	Melbourne ITA	Service Provider Staff
1-58ZQ3W	Assault - Minor	Major	30/11/2010 17:30	North West Point Immigration Facility	Service Provider Staff
1-58VFXC	Accident/Injury - Serious	Critical	30/11/2010 17:35	Maribyrnong IDC	Service Provider Staff
1-58YVU2	Accident/Injury - Serious	Critical	30/11/2010 18:00	Brisbane ITA	Service Provider Staff
1-58YW5L	Notification by Welfare Auth	Major	30/11/2010 18:08	Brisbane ITA	Service Provider Staff
1-58YW3K	Accident/Injury - Serious	Critical	30/11/2010 18:40	Brisbane ITA	Client
1-58XZNI	Failure - IT Systems	Minor	30/11/2010 18:41	Port Augusta IRH	Service Provider Staff
1-58YW0K	Damage - Minor	Minor	30/11/2010 19:00	Northern IDC	Service Provider Staff
1-58YW4Y	Accident/Injury - Serious	Critical	30/11/2010 19:25	Northern IDC	Service Provider Staff
1-58YVWE	Voluntary starvation (>24 hrs)	Major	30/11/2010 20:00	Scherger IDC	Service Provider Staff
1-5960Q8	Abusive/Aggressive Behaviour	Minor	1/12/2010 1:00	North West Point Immigration Facility	Service Provider Staff
1-595L4U	Self Harm - Actual	Critical	1/12/2010 2:50	North West Point Immigration Facility	Service Provider Staff
1-5957BX	Use of Observation Rm > 24 hrs	Major	1/12/2010 4:00	Villawood IDC	Service Provider Staff
1-599A18	Use of Restraints	Minor	1/12/2010 8:30	Perth IDC	Service Provider Staff
1-5BW33W	Assault - Minor	Minor	1/12/2010 11:01	Northern IDC	DIAC Staff
1-59DHW8	Failure - IT Systems	Minor	1/12/2010 11:55	Curtin IDC	Service Provider Staff
1-599OTP	Abusive/Aggressive Behaviour	Minor	1/12/2010 12:40	Villawood IDC	Service Provider Staff

1-59FGV8	Voluntary Starvation - End of	Minor	1/12/2010 12:45	Scherger IDC	Service Provider Staff
1-59DU3V	Contraband found	Minor	1/12/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-59D0M0	Assault - Minor	Minor	1/12/2010 14:30	Northern IDC	DIAC Staff
1-59DU9O	Abusive/Aggressive Behaviour	Minor	1/12/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-59O0TH	Transfer to APOD	Minor	1/12/2010 15:45	Perth IDC	Service Provider Staff
1-59D0PM	Contraband found	Minor	1/12/2010 15:50	Scherger IDC	Service Provider Staff
1-59DI6W	Accident/Injury - Serious	Critical	1/12/2010 16:59	Northern IDC	Service Provider Staff
1-59E2EU	Contraband found	Minor	1/12/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-59EXUI	Disturbance - Minor	Minor	1/12/2010 17:32	Northern IDC	Service Provider Staff
1-59KTUQ	Voluntary Starvation - End of	Minor	1/12/2010 19:00	Northern IDC	Service Provider Staff
1-59EXFT	Accident/Injury - Serious	Critical	1/12/2010 22:15	Villawood IDC	Service Provider Staff
1-59EH5O	Media - Unauthorised presence	Critical	1/12/2010 22:40	Villawood IDC	Service Provider Staff
1-59FHBW	Accident/Injury - Serious	Critical	2/12/2010 1:10	Curtin IDC	Service Provider Staff
1-59L4VO	Accident/Injury - Serious	Critical	2/12/2010 5:20	Villawood IDC	Service Provider Staff
1-59L4KL	Damage - Minor	Minor	2/12/2010 6:04	Villawood IDC	Service Provider Staff
1-59MYGS	Accident/Injury - Serious	Critical	2/12/2010 10:30	Villawood IDC	Service Provider Staff
1-59MF1M	Use of Force	Major	2/12/2010 10:45	Villawood IDC	Service Provider Staff
1-59MY1X	Use of Force	Major	2/12/2010 11:10	Villawood IDC	Service Provider Staff
1-59RS12	Self Harm - Threatened	Major	2/12/2010 11:30	North West Point Immigration Facility	Service Provider Staff
1-59SAIE	Contraband found	Minor	2/12/2010 11:55	North West Point Immigration Facility	Service Provider Staff
1-59QBSA	Accident/Injury - Serious	Critical	2/12/2010 12:30	Curtin IDC	Service Provider Staff
1-59QBFY	Assault - Minor	Minor	2/12/2010 14:35	Villawood IDC	Service Provider Staff
1-5A3KOZ	Accident/Injury - Serious	Critical	2/12/2010 15:15	Northern IDC	Service Provider Staff
1-59R72P	Accident/Injury - Serious	Critical	2/12/2010 15:35	Villawood IDC	Service Provider Staff
1-59T4ET	Self Harm - Threatened	Major	2/12/2010 17:00	North West Point Immigration Facility	Service Provider Staff
1-5A4Y4X	Abusive/Aggressive Behaviour	Minor	2/12/2010 18:00	Curtin IDC	Service Provider Staff
1-59TLA4	Self Harm - Threatened	Major	2/12/2010 18:06	North West Point Immigration Facility	Service Provider Staff
1-59TL71	Use of Observation Rm > 24 hrs	Major	2/12/2010 20:30	Villawood IDC	Service Provider Staff
1-59TLTG	Self Harm - Actual	Critical	2/12/2010 21:45	Scherger IDC	Service Provider Staff
1-59TLAQ	Abusive/Aggressive Behaviour	Minor	2/12/2010 22:00	Villawood IDC	Service Provider Staff
1-59TL8C	Damage - Minor	Minor	2/12/2010 22:00	Villawood IDC	Service Provider Staff
1-5A5X8L	Removal - Aborted	Major	3/12/2010 0:00	Villawood IDC	Service Provider Staff
1-5A3K97	Accident/Injury - Serious	Critical	3/12/2010 6:20	Port Augusta IRH	Service Provider Staff
1-5A7IPY	Public Health Risk - L/Serious	Minor	3/12/2010 7:55	SA Detention Operations	Service Provider Staff
1-5A7I2R	Assault - Not OBH	Minor	3/12/2010 9:15	North West Point Immigration Facility	Service Provider Staff
1-5AA8QA	Self Harm - Threatened	Major	3/12/2010 10:15	North West Point Immigration Facility	Service Provider Staff

1-5BW2V4	Accident/Injury - Serious	Critical	3/12/2010 10:37	Northern IDC	Service Provider Staff
1-5BW316	Accident/Injury - Serious	Critical	3/12/2010 10:50	Northern IDC	Service Provider Staff
1-5A9SC0	Assault - Minor	Major	3/12/2010 12:30	Curtin IDC	Service Provider Staff
1-5A9CU8	Transfer to APOD	Minor	3/12/2010 12:30	Perth IDC	Service Provider Staff
1-5A6WY2	Abusive/Aggressive Behaviour	Minor	3/12/2010 13:15	Villawood IDC	Service Provider Staff
1-5A83NU	Abusive/Aggressive Behaviour	Minor	3/12/2010 14:25	Villawood IDC	Service Provider Staff
1-5AADG0	Contraband found	Minor	3/12/2010 14:45	Gwalia Lodge	Service Provider Staff
1-5A8NCG	Accident/Injury - Serious	Critical	3/12/2010 15:30	Villawood IDC	Service Provider Staff
1-5A9CQM	Accident/Injury - Serious	Critical	3/12/2010 15:51	Northern IDC	Service Provider Staff
1-5B5NOS	Use of Observation Rm > 24 hrs	Major	3/12/2010 16:00	Villawood IDC	Service Provider Staff
1-5A9CWY	Disturbance - Minor	Minor	3/12/2010 16:01	Northern IDC	Service Provider Staff
1-5A9S4S	Accident/Injury - Serious	Critical	3/12/2010 16:31	Northern IDC	Service Provider Staff
1-5A9S9G	Disturbance - Minor	Minor	3/12/2010 16:37	Northern IDC	Service Provider Staff
1-5ABIM8	Accident/Injury - Serious	Critical	3/12/2010 16:45	Villawood IDC	Service Provider Staff
1-5AAE0Z	Damage - Minor	Minor	3/12/2010 17:00	Northern IDC	Service Provider Staff
1-5AAOK3	Damage - Minor	Minor	3/12/2010 18:45	Northern IDC	Subcontractor
1-5AB2E1	Accident/Injury - Serious	Critical	3/12/2010 19:40	Brisbane ITA	Client
1-5ALIN0	Transfer to APOD	Minor	4/12/2010 0:35	Perth IDC	Service Provider Staff
1-5AKDVA	Self Harm - Actual	Critical	4/12/2010 8:24	North West Point Immigration Facility	Service Provider Staff
1-5AMQCO	Voluntary starvation (>24 hrs)	Major	4/12/2010 14:40	Scherger IDC	Service Provider Staff
1-5AKWJ7	Visitor-Other refused	Minor	4/12/2010 16:00	Maribyrnong IDC	Service Provider Staff
1-5B0E49	Voluntary Starvation - End of	Minor	4/12/2010 20:00	Scherger IDC	Service Provider Staff
1-5ALJ74	Abusive/Aggressive Behaviour	Minor	4/12/2010 20:00	Scherger IDC	Service Provider Staff
1-5ALJ9A	Escape	Critical	4/12/2010 20:10	Christmas Island	Police
1-5AT3MK	Disturbance - Minor	Minor	4/12/2010 22:30	North West Point Immigration Facility	Service Provider Staff
1-5ASJJ0	Complaint - re Minor Incident	Minor	5/12/2010 4:40	Northern IDC	Service Provider Staff
1-5ATE5R	Assault - Minor	Major	5/12/2010 13:30	Melbourne ITA	Service Provider Staff
1-5ATTY0	Accident/Injury - Serious	Critical	5/12/2010 16:05	Curtin IDC	Service Provider Staff
1-5ATEBU	Self Harm - Threatened	Major	5/12/2010 16:15	Villawood IDC	Service Provider Staff
1-5AU2BG	Disturbance - Major	Major	5/12/2010 16:35	North West Point Immigration Facility	Service Provider Staff
1-5AUDOV	Escape	Critical	5/12/2010 20:00	Christmas Island	Service Provider Staff
1-5AUDVO	Accident/Injury - Serious	Critical	5/12/2010 23:40	Maribyrnong IDC	Service Provider Staff
1-5AUOOO	Escape	Critical	5/12/2010 23:40	Maribyrnong IDC	Service Provider Staff
1-5BIP82	Abusive/Aggressive Behaviour	Minor	6/12/2010 1:15	North West Point Immigration Facility	Service Provider Staff
1-5B6QT2	Abusive/Aggressive Behaviour	Minor	6/12/2010 13:30	North West Point Immigration Facility	Service Provider Staff
1-5B483G	Self Harm - Actual	Critical	6/12/2010 14:15	Melbourne ITA	Client

1-5B5N9G	Voluntary Starvation - End of	Minor	6/12/2010 14:30	Villawood IDC	Service Provider Staff
1-5B5K76	Abusive/Aggressive Behaviour	Minor	6/12/2010 14:40	Maribyrnong IDC	Service Provider Staff
1-5B63FP	Failure - IT Systems	Minor	6/12/2010 15:05	Northern IDC	Service Provider Staff
1-5BCRHV	Complaint - re Minor Incident	Minor	6/12/2010 17:00	Villawood IDC	Service Provider Staff
1-5B6WIC	Escape	Critical	6/12/2010 20:00	SA Detention Operations	Service Provider Staff
1-5B8HFF	Assault - Serious	Critical	6/12/2010 23:58	North West Point Immigration Facility	Service Provider Staff
1-5B7BH9	Abusive/Aggressive Behaviour	Minor	7/12/2010 3:10	Curtin IDC	Service Provider Staff
1-5BNKZT	Damage - Minor	Minor	7/12/2010 7:10	Villawood IDC	Service Provider Staff
1-5BGZL6	Birth of a child	Minor	7/12/2010 9:15	Brisbane ITA	Service Provider Staff
1-5BK4GZ	Assault - Not OBH	Minor	7/12/2010 11:00	Perth IDC	Service Provider Staff
1-5BNLJI	Abusive/Aggressive Behaviour	Minor	7/12/2010 11:50	North West Point Immigration Facility	Service Provider Staff
1-5BI3PF	Abusive/Aggressive Behaviour	Minor	7/12/2010 12:55	Villawood IDC	Service Provider Staff
1-5BMGKM	Self Harm - Threatened	Major	7/12/2010 13:30	Brisbane ITA	Service Provider Staff
1-5BMGK3	Self Harm - Threatened	Major	7/12/2010 13:30	Brisbane ITA	Service Provider Staff
1-5BMGDQ	Self Harm - Threatened	Major	7/12/2010 13:30	Brisbane ITA	Service Provider Staff
1-5BMG40	Self Harm - Threatened	Major	7/12/2010 13:30	Brisbane ITA	Service Provider Staff
1-5BMGA0	Assault - Minor	Major	7/12/2010 14:00	North West Point Immigration Facility	Service Provider Staff
1-5BLLWN	Assault - Not OBH	Minor	7/12/2010 15:10	Villawood IDC	Service Provider Staff
1-5BK4NE	Disturbance - Minor	Minor	7/12/2010 15:10	Villawood IDC	Service Provider Staff
1-5BW339	Failure - IT Systems	Minor	7/12/2010 15:20	Curtin IDC	Service Provider Staff
1-5BW31S	Failure - IT Systems	Minor	7/12/2010 15:20	Curtin IDC	Service Provider Staff
1-5C26ZE	Failure - IT Systems	Minor	7/12/2010 21:00	Northern IDC	Service Provider Staff
1-5BOJP0	Assault - Minor	Major	7/12/2010 21:05	Perth IDC	Service Provider Staff
1-5BNXAV	Assault - Minor	Major	7/12/2010 21:35	Villawood IDC	Client
1-5BN25N	Accident/Injury - Serious	Critical	7/12/2010 23:05	Villawood IDC	Service Provider Staff
1-5BVX7M	Self Harm - Threatened	Major	8/12/2010 3:00	North West Point Immigration Facility	Service Provider Staff
1-5DCDOP	Death	Critical	8/12/2010 3:30	Villawood IDC	Service Provider Staff
1-5BOJYQ	Self Harm - Actual	Critical	8/12/2010 3:30	Villawood IDC	Service Provider Staff
1-5BOMCU	Media - Unauthorised presence	Critical	8/12/2010 3:50	Villawood IDC	Service Provider Staff
1-5BZKB2	Disturbance - Minor	Minor	8/12/2010 6:15	Brisbane ITA	Client
1-5BYSSV	Media - Approach staff/clients	Minor	8/12/2010 8:00	Brisbane ITA	Service Provider Staff
1-5BY92R	Self Harm - Actual	Critical	8/12/2010 8:55	North West Point Immigration Facility	Service Provider Staff
1-5BVXRY	Accident/Injury - Serious	Critical	8/12/2010 9:30	Maribyrnong IDC	Service Provider Staff
1-5BU3HI	Media - Unauthorised presence	Critical	8/12/2010 10:15	Villawood IDC	Service Provider Staff
1-5BW380	Media - Unauthorised presence	Critical	8/12/2010 11:35	Port Augusta IRH	Service Provider Staff
1-5DKYVG	Assault - Minor	Major	8/12/2010 13:20	Gwalia Lodge	DIAC Staff

1-5C0NMM	Failure - IT Systems	Minor	8/12/2010 13:25	Northern IDC	Service Provider Staff
1-5BZQSY	Accident/Injury - Serious	Critical	8/12/2010 14:00	Northern IDC	Service Provider Staff
1-5C2V5E	Assault - Not OBH	Minor	8/12/2010 14:30	Northern IDC	Service Provider Staff
1-5C26RN	Accident/Injury - Serious	Critical	8/12/2010 18:20	Villawood IDC	Service Provider Staff
1-5C2VT9	Accident/Injury - Serious	Critical	8/12/2010 19:50	Port Augusta IRH	Client
1-5C84AU	Voluntary starvation (<24 hrs)	Minor	8/12/2010 22:45	Northern IDC	Service Provider Staff
1-5C84BU	Voluntary starvation (<24 hrs)	Minor	8/12/2010 23:40	Northern IDC	Service Provider Staff
1-5CAPMA	Accident/Injury - Serious	Critical	9/12/2010 6:20	Curtin IDC	Service Provider Staff
1-5CGO2U	Complaint - re Minor Incident	Minor	9/12/2010 8:00	Northern IDC	Service Provider Staff
1-5CBOXF	Media - Unauthorised presence	Critical	9/12/2010 10:00	Curtin IDC	Service Provider Staff
1-5CH5A3	Birth of a child	Minor	9/12/2010 10:45	Brisbane ITA	Service Provider Staff
1-5CGSB1	Voluntary starvation (<24 hrs)	Minor	9/12/2010 11:30	Brisbane ITA	Client
1-5CH536	Voluntary starvation (>24 hrs)	Major	9/12/2010 14:35	Northern IDC	Service Provider Staff
1-5CGSGW	Complaint - re Minor Incident	Minor	9/12/2010 15:00	Gwalia Lodge	Service Provider Staff
1-5CG13W	Transfer to APOD	Minor	9/12/2010 15:51	Northern IDC	Service Provider Staff
1-5CG1C8	Assault - Not OBH	Minor	9/12/2010 17:30	Villawood IDC	Service Provider Staff
1-5CIKKB	Assault - Minor	Major	9/12/2010 18:35	Northern IDC	Service Provider Staff
1-5CURDT	Voluntary Starvation - End of	Minor	9/12/2010 19:30	Northern IDC	Service Provider Staff
1-5CHPDF	Disturbance - Minor	Minor	9/12/2010 20:55	Melbourne ITA	Service Provider Staff
1-5CHPIW	Failure - IT Systems	Minor	9/12/2010 21:40	Melbourne ITA	Service Provider Staff
1-5CIK6S	Transfer to APOD	Minor	9/12/2010 22:15	Perth IDC	Service Provider Staff
1-5CIK5Y	Self Harm - Threatened	Major	9/12/2010 23:15	Northern IDC	Service Provider Staff
1-5CO3QN	Self Harm - Actual	Critical	10/12/2010 0:21	North West Point Immigration Facility	Service Provider Staff
1-5CN5OU	Self Harm - Actual	Critical	10/12/2010 3:33	North West Point Immigration Facility	Service Provider Staff
1-5CQBIX	Damage - Minor	Minor	10/12/2010 10:50	Melbourne ITA	Service Provider Staff
1-5CURJD	Use of Force	Major	10/12/2010 10:55	Melbourne ITA	Service Provider Staff
1-5CRING	Failure - IT Systems	Minor	10/12/2010 11:35	Port Augusta IRH	Service Provider Staff
1-5CRW0R	Disturbance - Minor	Minor	10/12/2010 12:00	Brisbane ITA	Service Provider Staff
1-5CPA7A	Use of Force	Major	10/12/2010 12:35	Villawood IDC	Service Provider Staff
1-5CUR5K	Self Harm - Threatened	Major	10/12/2010 14:10	North West Point Immigration Facility	Service Provider Staff
1-5CSMNY	Disturbance - Minor	Minor	10/12/2010 14:15	Villawood IDC	Service Provider Staff
1-5CT7SI	Accident/Injury - Serious	Critical	10/12/2010 15:25	Gwalia Lodge	Service Provider Staff
1-5CT81D	Self Harm - Threatened	Major	10/12/2010 16:30	North West Point Immigration Facility	Service Provider Staff
1-5D2JTT	Disturbance - Minor	Minor	10/12/2010 17:45	Northern IDC	Service Provider Staff
1-5CVZRO	Assault - Not OBH	Minor	10/12/2010 17:45	Gwalia Lodge	Service Provider Staff
1-5E3CR6	Removal - Aborted	Major	10/12/2010 18:30	Villawood IDC	Service Provider Staff

1-5CVYSE	Disturbance - Minor	Minor	10/12/2010 18:45	Northern IDC	Service Provider Staff
1-5CT85M	Abusive/Aggressive Behaviour	Minor	10/12/2010 19:50	Villawood IDC	Service Provider Staff
1-5CW09G	Self Harm - Actual	Critical	10/12/2010 22:05	North West Point Immigration Facility	Service Provider Staff
1-5D2MB6	Abusive/Aggressive Behaviour	Minor	11/12/2010 1:00	Curtin IDC	Service Provider Staff
1-5D2MHA	Failure - IT Systems	Minor	11/12/2010 4:10	Curtin IDC	Service Provider Staff
1-5D3K0I	Failure - IT Systems	Minor	11/12/2010 5:43	North West Point Immigration Facility	Service Provider Staff
1-5D3JRC	Assault - Not OBH	Minor	11/12/2010 8:00	Gwalia Lodge	Service Provider Staff
1-5D3JW2	Assault - Not OBH	Minor	11/12/2010 8:30	North West Point Immigration Facility	Service Provider Staff
1-5D2MU2	Disturbance - Minor	Minor	11/12/2010 9:40	Maribyrnong IDC	Service Provider Staff
1-5D3JXI	Complaint - re Minor Incident	Minor	11/12/2010 11:00	Northern IDC	Service Provider Staff
1-5D4BQP	Self Harm - Actual	Critical	11/12/2010 11:17	North West Point Immigration Facility	Service Provider Staff
1-5D4BKZ	Accident/Injury - Serious	Critical	11/12/2010 11:25	Perth IDC	Service Provider Staff
1-5D4B9W	Accident/Injury - Serious	Critical	11/12/2010 14:30	Villawood IDC	Service Provider Staff
1-5DOQK5	Abusive/Aggressive Behaviour	Minor	11/12/2010 14:43	Northern IDC	Service Provider Staff
1-5DD7KQ	Disturbance - Major	Major	11/12/2010 19:45	Northern IDC	Service Provider Staff
1-5DB5KN	Disturbance - Minor	Minor	11/12/2010 19:45	Northern IDC	Service Provider Staff
1-5DB5GO	Self Harm - Actual	Critical	11/12/2010 20:05	North West Point Immigration Facility	Service Provider Staff
1-5DB5H8	Damage - Serious	Critical	11/12/2010 20:25	North West Point Immigration Facility	Service Provider Staff
1-5DB5HQ	Self Harm - Actual	Critical	11/12/2010 22:04	North West Point Immigration Facility	Service Provider Staff
1-5DB5KA	Accident/Injury - Serious	Critical	12/12/2010 1:00	Northern IDC	Service Provider Staff
1-5DB604	Disturbance - Major	Major	12/12/2010 5:00	Northern IDC	Service Provider Staff
1-5DCKA4	Failure - Security System	Major	12/12/2010 8:15	Villawood IDC	Service Provider Staff
1-5DJ57A	Disturbance - Minor	Minor	12/12/2010 9:45	North West Point Immigration Facility	Service Provider Staff
1-5DD06M	Abusive/Aggressive Behaviour	Minor	12/12/2010 9:50	Gwalia Lodge	Service Provider Staff
1-5DD828	Self Harm - Threatened	Major	12/12/2010 10:55	North West Point Immigration Facility	Service Provider Staff
1-5DDI5U	Self Harm - Threatened	Major	12/12/2010 11:05	North West Point Immigration Facility	Service Provider Staff
1-5DD079	Damage - Minor	Minor	12/12/2010 11:10	Gwalia Lodge	Service Provider Staff
1-5DD7ZW	Accident/Injury - Serious	Critical	12/12/2010 13:50	Northern IDC	Service Provider Staff
1-5DDIQ5	Accident/Injury - Serious	Critical	12/12/2010 14:00	Christmas Island	Service Provider Staff
1-5DYSLY	Self Harm - Actual	Critical	12/12/2010 14:45	Melbourne ITA	Service Provider Staff
1-5DE3OV	Disturbance - Minor	Minor	12/12/2010 15:30	Gwalia Lodge	Service Provider Staff
1-5DE3J0	Self Harm - Threatened	Major	12/12/2010 18:30	Northern IDC	Service Provider Staff
1-5DDZHX	Accident/Injury - Serious	Critical	12/12/2010 21:50	Villawood IDC	Service Provider Staff
1-5DDZOB	Accident/Injury - Serious	Critical	12/12/2010 22:50	Port Augusta IRH	Client
1-5DDZJS	Media - Unauthorised presence	Critical	12/12/2010 23:15	Villawood IDC	Service Provider Staff
1-5DKZ1T	Failure - IT Systems	Minor	13/12/2010 4:50	Perth IRH	Service Provider Staff



1-5DKZBV	Removal - Aborted	Major	13/12/2010 7:10	Perth IDC	Service Provider Staff
1-5DO64A	Complaint - re Minor Incident	Minor	13/12/2010 8:00	Northern IDC	Service Provider Staff
1-5DKYRD	Failure - IT Systems	Minor	13/12/2010 10:15	Villawood IDC	Service Provider Staff
1-5DPHMM	Abusive/Aggressive Behaviour	Minor	13/12/2010 11:30	Christmas Island	Service Provider Staff
1-5DP86C	Media - Approach staff/clients	Minor	13/12/2010 11:30	Northern IDC	Service Provider Staff
1-5DOQWY	Abusive/Aggressive Behaviour	Minor	13/12/2010 12:30	North West Point Immigration Facility	Service Provider Staff
1-5DP83K	Assault - Minor	Major	13/12/2010 12:45	North West Point Immigration Facility	Service Provider Staff
1-5DO67Y	Disturbance - Minor	Minor	13/12/2010 13:30	Villawood IDC	Service Provider Staff
1-5DPQCV	Accident/Injury - Serious	Critical	13/12/2010 14:30	Gwalia Lodge	Service Provider Staff
1-5DPQ4I	Complaint - re Minor Incident	Minor	13/12/2010 15:01	North West Point Immigration Facility	Service Provider Staff
1-5DPQ8D	Complaint - re Minor Incident	Minor	13/12/2010 15:06	North West Point Immigration Facility	Service Provider Staff
1-5DPHQI	Assault - Not OBH	Minor	13/12/2010 16:10	Curtin IDC	Service Provider Staff
1-5EZ6ZC	Complaint - re Minor Incident	Minor	13/12/2010 16:55	Northern IDC	Service Provider Staff
1-5DQ0IM	Assault - Minor	Major	13/12/2010 18:50	Northern IDC	Service Provider Staff
1-5DPHX4	Complaint - re Minor Incident	Minor	13/12/2010 19:31	Christmas Island	Service Provider Staff
1-5DPHY7	Complaint - re Minor Incident	Minor	13/12/2010 19:35	Christmas Island	Service Provider Staff
1-5DPHYF	Complaint - re Minor Incident	Minor	13/12/2010 19:37	Christmas Island	Service Provider Staff
1-5DQZX2	Assault - Minor	Major	13/12/2010 23:25	Curtin IDC	Client
1-5DQZJH	Accident/Injury - Serious	Critical	14/12/2010 0:10	Port Augusta IRH	Client
1-5DWV4O	Abusive/Aggressive Behaviour	Minor	14/12/2010 2:40	Curtin IDC	Service Provider Staff
1-5G8CEE	Birth of a child	Minor	14/12/2010 5:05	Port Augusta IRH	Service Provider Staff
1-5DZJ8D	Complaint - re Minor Incident	Minor	14/12/2010 8:00	Northern IDC	Service Provider Staff
1-5E31QB	Voluntary starvation (<24 hrs)	Minor	14/12/2010 8:40	Gwalia Lodge	Client
1-5EDCPU	Voluntary starvation (<24 hrs)	Minor	14/12/2010 10:41	Northern IDC	Service Provider Staff
1-5EBU5S	Voluntary starvation (<24 hrs)	Minor	14/12/2010 10:49	Northern IDC	Service Provider Staff
1-5DZJ66	Contraband found	Minor	14/12/2010 10:55	Christmas Island	Service Provider Staff
1-5E0ANV	Disturbance - Minor	Minor	14/12/2010 11:00	Brisbane ITA	Service Provider Staff
1-5E11F9	Accident/Injury - Serious	Critical	14/12/2010 11:10	Curtin IDC	Service Provider Staff
1-5E1QGW	Accident/Injury - Serious	Critical	14/12/2010 14:05	Port Augusta IRH	Service Provider Staff
1-5E2STB	Accident/Injury - Serious	Critical	14/12/2010 14:25	Villawood IDC	Service Provider Staff
1-5E11PS	Abusive/Aggressive Behaviour	Minor	14/12/2010 14:30	Villawood IDC	Service Provider Staff
1-5E1QF0	Damage - Minor	Minor	14/12/2010 14:40	Villawood IDC	Service Provider Staff
1-5E11PH	Self Harm - Threatened	Major	14/12/2010 15:00	Villawood IDC	Service Provider Staff
1-5E2TC3	Abusive/Aggressive Behaviour	Minor	14/12/2010 16:10	Gwalia Lodge	Service Provider Staff
1-5DZJBL	Accident/Injury - Serious	Critical	14/12/2010 16:13	Northern IDC	Service Provider Staff
1-5E2T90	Media - Unauthorised presence	Critical	14/12/2010 16:59	Northern IDC	Service Provider Staff

1-5E3QNT	Assault - Not OBH	Minor	14/12/2010 20:35	Villawood IDC	Service Provider Staff
1-5E438F	Accident/Injury - Serious	Critical	14/12/2010 20:40	Gwalia Lodge	Client
1-5E3O99	Abusive/Aggressive Behaviour	Minor	14/12/2010 20:40	Villawood IDC	Service Provider Staff
1-5E437G	Use of Observation Rm > 24 hrs	Major	14/12/2010 21:00	Villawood IDC	Service Provider Staff
1-5E3OVW	Escape	Critical	14/12/2010 21:35	Villawood IDC	Service Provider Staff
1-5EARIU	Contraband found	Minor	14/12/2010 23:00	Gwalia Lodge	Service Provider Staff
1-5EAROI	Accident/Injury - Serious	Critical	15/12/2010 3:50	Gwalia Lodge	Service Provider Staff
1-5EIR4M	Accident/Injury - Serious	Critical	15/12/2010 5:40	Scherger IDC	Service Provider Staff
1-5EF7YY	Assault - Serious	Critical	15/12/2010 8:40	Christmas Island	Service Provider Staff
1-5EF7WI	Accident/Injury - Serious	Critical	15/12/2010 9:15	Port Augusta IRH	Service Provider Staff
1-5EJSOE	Assault - Minor	Major	15/12/2010 11:20	Christmas Island	Service Provider Staff
1-5EK673	Complaint - re Minor Incident	Minor	15/12/2010 14:30	Northern IDC	Service Provider Staff
1-5EMR06	Self Harm - Threatened	Major	15/12/2010 15:00	North West Point Immigration Facility	Service Provider Staff
1-5EZ713	Complaint - re Minor Incident	Minor	15/12/2010 15:30	Northern IDC	Service Provider Staff
1-5EN48K	Disturbance - Major	Major	15/12/2010 19:53	North West Point Immigration Facility	Service Provider Staff
1-5EVUWC	Birth of a child	Minor	16/12/2010 0:10	Northern IDC	Service Provider Staff
1-5EWYLJ	Assault - Minor	Major	16/12/2010 9:40	North West Point Immigration Facility	Service Provider Staff
1-5EXJOE	Disturbance - Minor	Minor	16/12/2010 10:30	Christmas Island	Service Provider Staff
1-5EWYSO	Self Harm - Threatened	Major	16/12/2010 10:50	Villawood IDC	Service Provider Staff
1-5F8RC2	Disturbance - Minor	Minor	16/12/2010 11:30	Villawood IDC	Service Provider Staff
1-5F01GM	Accident/Injury - Serious	Critical	16/12/2010 13:00	Curtin IDC	Service Provider Staff
1-5EWZD0	Disturbance - Minor	Minor	16/12/2010 13:10	Northern IDC	Service Provider Staff
1-5F0VW5	Abusive/Aggressive Behaviour	Minor	16/12/2010 15:50	Christmas Island	Service Provider Staff
1-5F0MUX	Accident/Injury - Serious	Critical	16/12/2010 17:05	Brisbane ITA	Service Provider Staff
1-5FZJHM	Complaint - re Minor Incident	Minor	16/12/2010 18:05	Northern IDC	Service Provider Staff
1-5F0VUV	Assault - Minor	Major	16/12/2010 19:20	Northern IDC	Service Provider Staff
1-5F872M	Disturbance - Minor	Minor	16/12/2010 20:55	Melbourne ITA	Service Provider Staff
1-5F86LF	Disturbance - Minor	Minor	16/12/2010 21:00	Northern IDC	Service Provider Staff
1-5F16X5	Damage - Minor	Minor	16/12/2010 22:45	Northern IDC	Service Provider Staff
1-5F9EEV	Complaint - re Minor Incident	Minor	17/12/2010 8:00	Northern IDC	Service Provider Staff
1-5FBK3K	Media - Unauthorised presence	Critical	17/12/2010 9:09	Christmas Island	Service Provider Staff
1-5FM77I	Abusive/Aggressive Behaviour	Minor	17/12/2010 10:40	Northern IDC	Service Provider Staff
1-5FFFPC	Demonstration - Onsite	Major	17/12/2010 12:30	Christmas Island	Service Provider Staff
1-5FFASS	Abusive/Aggressive Behaviour	Minor	17/12/2010 12:40	Gwalia Lodge	Service Provider Staff
1-5FFFFK	Disturbance - Minor	Minor	17/12/2010 13:30	Northern IDC	Service Provider Staff
1-5FFFWM	Media - Unauthorised presence	Critical	17/12/2010 13:40	North West Point Immigration Facility	Service Provider Staff

1-5FB6IY	Self Harm - Actual	Critical	17/12/2010 15:30	Villawood IDC	Service Provider Staff
1-5FCPBM	Complaint - re Minor Incident	Minor	17/12/2010 15:43	Villawood IDC	Service Provider Staff
1-5FFAYA	Accident/Injury - Serious	Critical	17/12/2010 16:25	Brisbane ITA	Service Provider Staff
1-5GS2TG	Property - Missing	Minor	17/12/2010 16:35	Gwalia Lodge	Service Provider Staff
1-5FFG3Y	Abusive/Aggressive Behaviour	Minor	17/12/2010 17:55	Villawood IDC	Service Provider Staff
1-5FFTFY	Damage - Serious	Critical	17/12/2010 20:15	Villawood IDC	Service Provider Staff
1-5FFB2T	Accident/Injury - Serious	Critical	17/12/2010 20:45	Villawood IDC	Client
1-5FLHXI	Use of Force	Major	18/12/2010 2:25	Villawood IDC	Service Provider Staff
1-5FQGZD	Accident/Injury - Serious	Critical	18/12/2010 4:30	Curtin IDC	Service Provider Staff
1-5FN0BL	Disturbance - Minor	Minor	18/12/2010 8:15	Gwalia Lodge	Service Provider Staff
1-5FP4I0	Abusive/Aggressive Behaviour	Minor	18/12/2010 9:20	Christmas Island	Service Provider Staff
1-5FNZ2Y	Self Harm - Actual	Critical	18/12/2010 9:30	North West Point Immigration Facility	Service Provider Staff
1-5FMZYC	Disturbance - Minor	Minor	18/12/2010 9:35	Villawood IDC	Service Provider Staff
1-5FOFWS	Media - Unauthorised presence	Critical	18/12/2010 10:45	Christmas Island	Service Provider Staff
1-5FOFYQ	Self Harm - Actual	Critical	18/12/2010 10:55	Curtin IDC	Other
1-5FOMXG	Abusive/Aggressive Behaviour	Minor	18/12/2010 12:00	Gwalia Lodge	Service Provider Staff
1-5FOMTC	Disturbance - Minor	Minor	18/12/2010 12:15	Villawood IDC	Service Provider Staff
1-5FN07Y	Self Harm - Threatened	Major	18/12/2010 12:45	Villawood IDC	Service Provider Staff
1-5FN0II	Assault - Minor	Minor	18/12/2010 14:15	Villawood IDC	Service Provider Staff
1-5FXJFM	Accident/Injury - Serious	Critical	18/12/2010 14:40	Curtin IDC	Service Provider Staff
1-5FP4UU	Accident/Injury - Serious	Critical	18/12/2010 19:15	Gwalia Lodge	Service Provider Staff
1-5QB2AU	Failure - Security System	Major	18/12/2010 20:25	Inverbrackie APOD	Service Provider Staff
1-5FP4R8	Accident/Injury - Serious	Critical	18/12/2010 21:20	Villawood IDC	Service Provider Staff
1-5FQH9X	Notification by Welfare Auth	Major	19/12/2010 1:40	Maribyrnong IDC	Service Provider Staff
1-5FPVJM	Self Harm - Actual	Critical	19/12/2010 2:05	Gwalia Lodge	Service Provider Staff
1-5FZ2FM	Voluntary starvation (>24 hrs)	Major	19/12/2010 6:00	Northern IDC	Service Provider Staff
1-5FWN22	Demonstration - Onsite	Major	19/12/2010 6:10	Northern IDC	Service Provider Staff
1-5FYDK2	Media - Unauthorised presence	Critical	19/12/2010 7:45	North West Point Immigration Facility	Service Provider Staff
1-5FYDNU	Media - Unauthorised presence	Critical	19/12/2010 9:25	Christmas Island	Service Provider Staff
1-5FYQZT	Assault - Minor	Major	19/12/2010 9:50	Curtin IDC	Service Provider Staff
1-5FYE6A	Media - Unauthorised presence	Critical	19/12/2010 10:20	North West Point Immigration Facility	Service Provider Staff
1-5FZ2GQ	Assault - Not OBH	Minor	19/12/2010 12:30	North West Point Immigration Facility	Service Provider Staff
1-5FYR8A	Abusive/Aggressive Behaviour	Minor	19/12/2010 12:30	Curtin IDC	Service Provider Staff
1-5FYR1N	Use of Observation Rm > 24 hrs	Major	19/12/2010 17:46	Villawood IDC	Service Provider Staff
1-5FZ2KW	Media - Approach staff/clients	Minor	19/12/2010 18:05	Perth IDC	Service Provider Staff
1-5FZJA4	Failure - IT Systems	Minor	19/12/2010 19:40	Northern IDC	Service Provider Staff

1-5FZ2SR	Accident/Injury - Serious	Critical	19/12/2010 21:10	Villawood IDC	Service Provider Staff
1-5FZJ8M	Self Harm - Actual	Critical	19/12/2010 21:30	Northern IDC	Service Provider Staff
1-5G48QA	Self Harm - Threatened	Major	19/12/2010 22:40	Northern IDC	Service Provider Staff
1-5FZ2X8	Abusive/Aggressive Behaviour	Minor	19/12/2010 23:50	Villawood IDC	Service Provider Staff
1-5G48M4	Accident/Injury - Serious	Critical	20/12/2010 2:03	North West Point Immigration Facility	Service Provider Staff
1-5G485H	Contraband found	Minor	20/12/2010 4:15	Maribyrnong IDC	Service Provider Staff
1-5GJLGM	Disturbance - Minor	Minor	20/12/2010 6:40	Scherger IDC	Service Provider Staff
1-5G4E1O	Assault - Minor	Minor	20/12/2010 8:15	Villawood IDC	Service Provider Staff
1-5G8RV2	Self Harm - Threatened	Major	20/12/2010 10:45	Gwalia Lodge	Service Provider Staff
1-5G8SC8	Use of Restraints	Minor	20/12/2010 11:50	Gwalia Lodge	Service Provider Staff
1-5G8S8C	Use of Force	Major	20/12/2010 11:50	Gwalia Lodge	Service Provider Staff
1-5GKDKG	Damage - Minor	Minor	20/12/2010 12:30	Villawood IDC	Service Provider Staff
1-5G8CXK	Media - Unauthorised presence	Critical	20/12/2010 12:30	Perth IDC	Service Provider Staff
1-5GBN9V	Disturbance - Minor	Minor	20/12/2010 13:00	Villawood IDC	Service Provider Staff
1-5G9ID8	Assault - Not OBH	Minor	20/12/2010 13:05	Curtin IDC	Service Provider Staff
1-5G976H	Self Harm - Threatened	Major	20/12/2010 14:10	Northern IDC	Service Provider Staff
1-5G9I7Q	Media - Unauthorised presence	Critical	20/12/2010 14:27	North West Point Immigration Facility	Service Provider Staff
1-5G9IP6	Accident/Injury - Serious	Critical	20/12/2010 14:45	Perth IDC	Service Provider Staff
1-5GBN4I	Assault - Not OBH	Minor	20/12/2010 15:30	Curtin IDC	Service Provider Staff
1-5G9IDY	Demonstration - Onsite	Major	20/12/2010 15:35	Northern IDC	Service Provider Staff
1-5GKD8Z	Abusive/Aggressive Behaviour	Minor	20/12/2010 15:55	Curtin IDC	Service Provider Staff
1-5GDYLN	Damage - Minor	Minor	20/12/2010 16:35	Curtin IDC	Service Provider Staff
1-5G9IME	Failure - IT Systems	Minor	20/12/2010 18:15	Sydney IRH	Service Provider Staff
1-5GBNKY	Disturbance - Minor	Minor	20/12/2010 18:20	Maribyrnong IDC	Service Provider Staff
1-5GDYJW	Disturbance - Minor	Minor	20/12/2010 18:50	Melbourne ITA	Service Provider Staff
1-5GDYTF	Disturbance - Minor	Minor	20/12/2010 19:20	Melbourne ITA	Service Provider Staff
1-5GR9R3	Contraband found	Minor	20/12/2010 19:30	Inverbrackie APOD	Service Provider Staff
1-5GMHNG	Accident/Injury - Serious	Critical	20/12/2010 19:55	Melbourne ITA	Service Provider Staff
1-5GDSUX	Disturbance - Major	Major	20/12/2010 19:55	Melbourne ITA	Service Provider Staff
1-5GDZ48	Visitor-Other refused	Minor	20/12/2010 20:30	Melbourne ITA	Service Provider Staff
1-5GBJSJ	Disturbance - Minor	Minor	20/12/2010 20:45	Villawood IDC	Service Provider Staff
1-5GDZ5U	Disturbance - Minor	Minor	20/12/2010 23:33	North West Point Immigration Facility	Service Provider Staff
1-5GJLO4	Failure - Security System	Major	21/12/2010 5:15	Curtin IDC	Service Provider Staff
1-5T8VM3	Theft	Minor	21/12/2010 9:00	Melbourne ITA	Service Provider Staff
1-5GJM48	Accident/Injury - Serious	Critical	21/12/2010 9:10	Villawood IDC	Service Provider Staff
1-5GLQRE	Assault - Serious	Critical	21/12/2010 10:10	Port Augusta IRH	Service Provider Staff

1-5GOTJ6	Disturbance - Minor	Minor	21/12/2010 10:17	North West Point Immigration Facility	Service Provider Staff
1-5GMHMC	Media - Incident of interest	Major	21/12/2010 10:20	Northern IDC	Service Provider Staff
1-5GOP9I	Media - Approach staff/clients	Minor	21/12/2010 10:55	Christmas Island	Service Provider Staff
1-5GR9OS	Assault - Not OBH	Minor	21/12/2010 12:10	Curtin IDC	Service Provider Staff
1-5GR9V6	Media - Unauthorised presence	Critical	21/12/2010 12:44	North West Point Immigration Facility	Service Provider Staff
1-5GSKUV	Use of Force	Major	21/12/2010 13:30	Northern IDC	Service Provider Staff
1-5GQ0XQ	Use of Observation Rm > 24 hrs	Major	21/12/2010 13:35	Villawood IDC	Service Provider Staff
1-5H7LJH	Accident/Injury - Serious	Critical	21/12/2010 14:45	Perth IDC	Service Provider Staff
1-5GOPGI	Accident/Injury - Serious	Critical	21/12/2010 15:25	Port Augusta IRH	Service Provider Staff
1-5H59HY	Media - Unauthorised presence	Critical	21/12/2010 16:05	Northern IDC	Service Provider Staff
1-5GST0G	Self Harm - Actual	Critical	21/12/2010 18:25	Perth IDC	Service Provider Staff
1-5GVAIO	Abusive/Aggressive Behaviour	Minor	21/12/2010 18:35	Curtin IDC	Service Provider Staff
1-5GST4U	Damage - Minor	Minor	21/12/2010 18:35	Perth IRH	Service Provider Staff
1-5H1N0S	Assault - Not OBH	Minor	21/12/2010 19:50	Northern IDC	Service Provider Staff
1-5H0XBK	Failure - IT Systems	Minor	22/12/2010 4:00	Sydney IRH	Service Provider Staff
1-5H5SIP	Media - Unauthorised presence	Critical	22/12/2010 10:35	Christmas Island	Service Provider Staff
1-5HG3AR	Contraband found	Minor	22/12/2010 11:40	Curtin IDC	Service Provider Staff
1-5H6K8H	Contraband found	Minor	22/12/2010 13:47	Maribyrnong IDC	Service Provider Staff
1-5HJTYT	Contraband found	Minor	22/12/2010 14:15	Scherger IDC	Service Provider Staff
1-5H9BKW	Notification by Welfare Auth	Major	22/12/2010 17:40	Brisbane ITA	Service Provider Staff
1-5IJ58D	Damage - Minor	Minor	22/12/2010 18:30	North West Point Immigration Facility	Service Provider Staff
1-5HA3YW	Abusive/Aggressive Behaviour	Minor	22/12/2010 18:40	Curtin IDC	Service Provider Staff
1-5HG3CG	Disturbance - Minor	Minor	22/12/2010 22:15	North West Point Immigration Facility	Service Provider Staff
1-5HA6KG	Self Harm - Threatened	Major	22/12/2010 22:20	Northern IDC	Service Provider Staff
1-5HG34O	Accident/Injury - Serious	Critical	23/12/2010 0:30	Curtin IDC	Service Provider Staff
1-5HOH3M	Failure - IT Systems	Minor	23/12/2010 0:31	Perth IRH	Service Provider Staff
1-5HG3AK	Damage - Minor	Minor	23/12/2010 1:30	Curtin IDC	Service Provider Staff
1-5HG3CP	Voluntary starvation (<24 hrs)	Minor	23/12/2010 3:30	Curtin IDC	Service Provider Staff
1-5HXQWQ	Assault - Minor	Major	23/12/2010 11:15	Villawood IDC	Service Provider Staff
1-5HM6FZ	Self Harm - Threatened	Major	23/12/2010 11:35	North West Point Immigration Facility	Service Provider Staff
1-5HLZSS	Disturbance - Minor	Minor	23/12/2010 13:00	Gwalia Lodge	Service Provider Staff
1-5HNU6O	Use of Force	Major	23/12/2010 13:15	Gwalia Lodge	Service Provider Staff
1-5HM6X1	Transfer to APOD	Minor	23/12/2010 13:50	Perth IDC	Service Provider Staff
1-5HNUFE	Assault - Minor	Major	23/12/2010 15:15	North West Point Immigration Facility	Service Provider Staff
1-5HNNWE	Disturbance - Minor	Minor	23/12/2010 17:35	Christmas Island	Service Provider Staff
1-5HU5A9	Accident/Injury - Serious	Critical	23/12/2010 18:15	Northern IDC	Service Provider Staff

1-5HOGUN	Transfer to APOD	Minor	23/12/2010 18:45	Northern IDC	Service Provider Staff
1-5HW8RO	Disturbance - Minor	Minor	23/12/2010 20:15	Inverbrackie APOD	Service Provider Staff
1-5HWZLY	Accident/Injury - Serious	Critical	23/12/2010 21:00	Gwalia Lodge	Service Provider Staff
1-5HOVVP	Disturbance - Major	Major	23/12/2010 21:10	Northern IDC	Service Provider Staff
1-5HOVWC	Accident/Injury - Serious	Critical	23/12/2010 21:20	North West Point Immigration Facility	Service Provider Staff
1-5HOVS4	Accident/Injury - Serious	Critical	24/12/2010 0:15	Villawood IDC	Service Provider Staff
1-5HOVL1	Use of Observation Rm > 24 hrs	Major	24/12/2010 0:39	Villawood IDC	Service Provider Staff
1-5HU4R1	Accident/Injury - Serious	Critical	24/12/2010 0:45	Curtin IDC	Service Provider Staff
1-5HW8RK	Disturbance - Minor	Minor	24/12/2010 1:05	Inverbrackie APOD	Service Provider Staff
1-5HV7X6	Accident/Injury - Serious	Critical	24/12/2010 3:20	Curtin IDC	Service Provider Staff
1-5HNO8J	Voluntary starvation (>24 hrs)	Major	24/12/2010 3:35	Curtin IDC	Service Provider Staff
1-5HNO9A	Use of Observation Rm > 24 hrs	Major	24/12/2010 6:40	Villawood IDC	Service Provider Staff
1-5HYEXO	Complaint - re Minor Incident	Minor	24/12/2010 8:00	Northern IDC	Service Provider Staff
1-5HZEYE	Abusive/Aggressive Behaviour	Minor	24/12/2010 10:00	North West Point Immigration Facility	Service Provider Staff
1-5I1DO6	Use of Restraints	Minor	24/12/2010 10:10	Perth IDC	Service Provider Staff
1-5I1DO0	Media - Approach staff/clients	Minor	24/12/2010 10:30	North West Point Immigration Facility	Service Provider Staff
1-5I19VR	Self Harm - Actual	Critical	24/12/2010 12:15	North West Point Immigration Facility	Service Provider Staff
1-5HZ8IR	Accident/Injury - Serious	Critical	24/12/2010 14:00	Melbourne ITA	Service Provider Staff
1-5I1DCA	Assault - Not OBH	Minor	24/12/2010 14:40	Curtin IDC	Service Provider Staff
1-5I1OE2	Contraband found	Minor	24/12/2010 15:00	Christmas Island	Service Provider Staff
1-5I0G5K	Disturbance - Minor	Minor	24/12/2010 15:20	Villawood IDC	Service Provider Staff
1-5I1ONG	Assault - Minor	Major	24/12/2010 16:18	Christmas Island	Service Provider Staff
1-5HZ8UU	Media - Incident of interest	Major	24/12/2010 16:40	Inverbrackie APOD	Service Provider Staff
1-5I1OTD	Damage - Minor	Minor	24/12/2010 19:30	Villawood IDC	Service Provider Staff
1-5I7ZKI	Failure - IT Systems	Minor	25/12/2010 8:30	Maribyrnong IDC	Service Provider Staff
1-64NHES	Complaint Unresolved in time	Minor	25/12/2010 9:00	Lilac Aqua	Service Provider Staff
1-5I7ZHY	Failure - IT Systems	Minor	25/12/2010 9:00	Maribyrnong IDC	Service Provider Staff
1-5I11IQ	Removal - Aborted	Major	25/12/2010 10:40	Brisbane ITA	Service Provider Staff
1-5IAGK0	Failure - IT Systems	Minor	25/12/2010 11:30	Curtin IDC	Service Provider Staff
1-5IA60Z	Abusive/Aggressive Behaviour	Minor	25/12/2010 13:30	North West Point Immigration Facility	Service Provider Staff
1-5I9K8O	Accident/Injury - Serious	Critical	25/12/2010 13:45	Inverbrackie APOD	Service Provider Staff
1-5IAH19	Disturbance - Minor	Minor	25/12/2010 16:30	Gwalia Lodge	Service Provider Staff
1-5IJOV0	Accident/Injury - Serious	Critical	25/12/2010 18:30	Perth IRH	Client
1-5IAGK5	Accident/Injury - Serious	Critical	25/12/2010 19:25	Curtin IDC	Service Provider Staff
1-5IBL0F	Public Health Risk - L/Serious	Minor	25/12/2010 21:30	Curtin IDC	Service Provider Staff
1-5I11IU	Escape - Attempted	Major	25/12/2010 23:30	Brisbane ITA	Service Provider Staff

1-5IHENM	Disturbance - Minor	Minor	26/12/2010 0:05	North West Point Immigration Facility	Service Provider Staff
1-5IBL04	Accident/Injury - Serious	Critical	26/12/2010 0:35	Villawood IDC	Service Provider Staff
1-64NHEV	Complaint Unresolved in time	Minor	26/12/2010 9:00	Lilac Aqua	Service Provider Staff
1-5IP416	Accident/Injury - Serious	Critical	26/12/2010 9:00	Curtin IDC	Service Provider Staff
1-5IHF6E	Failure - Security System	Major	26/12/2010 9:00	Villawood IDC	Service Provider Staff
1-5IP3VW	Accident/Injury - Serious	Critical	26/12/2010 9:30	Curtin IDC	Service Provider Staff
1-5IHS3J	Failure - IT Systems	Minor	26/12/2010 9:30	Villawood IDC	Service Provider Staff
1-5IHLOY	Voluntary starvation (>24 hrs)	Major	26/12/2010 9:38	Northern IDC	Service Provider Staff
1-5IIN6M	Assault - Serious	Critical	26/12/2010 11:35	North West Point Immigration Facility	Service Provider Staff
1-5IPG46	Abusive/Aggressive Behaviour	Minor	26/12/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-5IWK0Y	Abusive/Aggressive Behaviour	Minor	26/12/2010 15:05	North West Point Immigration Facility	Service Provider Staff
1-5J3HZD	Disturbance - Minor	Minor	26/12/2010 16:20	Brisbane ITA	Service Provider Staff
1-5IPLH6	Assault - Minor	Major	26/12/2010 17:10	Inverbrackie APOD	Service Provider Staff
1-5IJDBJ	Failure - IT Systems	Minor	26/12/2010 19:10	Curtin IDC	Service Provider Staff
1-5IP44G	Abusive/Aggressive Behaviour	Minor	26/12/2010 19:35	Curtin IDC	Service Provider Staff
1-5IQ5IP	Voluntary starvation (<24 hrs)	Minor	26/12/2010 20:03	Northern IDC	Service Provider Staff
1-5J3D9W	Accident/Injury - Serious	Critical	27/12/2010 1:35	Inverbrackie APOD	Service Provider Staff
1-5IPI3D	Accident/Injury - Serious	Critical	27/12/2010 7:50	Scherger IDC	Service Provider Staff
1-5IPHFE	Accident/Injury - Serious	Critical	27/12/2010 9:50	Curtin IDC	Service Provider Staff
1-5IP9UB	Complaint - re Minor Incident	Minor	27/12/2010 11:18	Villawood IDC	Service Provider Staff
1-5J3W3O	Disturbance - Minor	Minor	27/12/2010 12:00	Brisbane ITA	Service Provider Staff
1-5IQ0UV	Accident/Injury - Serious	Critical	27/12/2010 12:00	Brisbane ITA	Service Provider Staff
1-5IPFUQ	Media - Unauthorised presence	Critical	27/12/2010 12:20	Inverbrackie APOD	Service Provider Staff
1-5IPYGG	Voluntary starvation (<24 hrs)	Minor	27/12/2010 14:34	Curtin IDC	Service Provider Staff
1-5IPYYS	Failure - IT Systems	Minor	27/12/2010 14:40	Perth IDC	Service Provider Staff
1-5IQ5LY	Damage - Minor	Minor	27/12/2010 18:30	Villawood IDC	Service Provider Staff
1-5IQ5H8	Voluntary starvation (<24 hrs)	Minor	27/12/2010 19:43	Northern IDC	Service Provider Staff
1-5IQ5I4	Voluntary Starvation - End of	Minor	27/12/2010 19:51	Northern IDC	Service Provider Staff
1-5IQ5LE	Voluntary starvation (>24 hrs)	Major	27/12/2010 20:11	Northern IDC	Service Provider Staff
1-5IQD48	Disturbance - Minor	Minor	27/12/2010 21:30	Northern IDC	Service Provider Staff
1-5IQ0II	Accident/Injury - Serious	Critical	28/12/2010 3:00	Villawood IDC	Service Provider Staff
1-5IW1HO	Assault - Minor	Major	28/12/2010 5:30	North West Point Immigration Facility	Service Provider Staff
1-5IWEJQ	Notification by Welfare Auth	Major	28/12/2010 13:00	Maribyrnong IDC	Service Provider Staff
1-5IWP05	Property - Missing	Minor	28/12/2010 16:10	Melbourne ITA	Service Provider Staff
1-5IX5ZI	Abusive/Aggressive Behaviour	Minor	28/12/2010 17:40	Villawood IDC	Service Provider Staff
1-5J5PLQ	Damage - Minor	Minor	28/12/2010 18:10	Northern IDC	Service Provider Staff

1-5IWSF6	Accident/Injury - Serious	Critical	28/12/2010 18:15	Villawood IDC	Service Provider Staff
1-5IXSYA	Voluntary starvation (<24 hrs)	Minor	28/12/2010 21:00	Northern IDC	Service Provider Staff
1-5IXSW9	Abusive/Aggressive Behaviour	Minor	28/12/2010 23:00	Villawood IDC	Service Provider Staff
1-5J3CML	Self Harm - Actual	Critical	29/12/2010 4:15	Northern IDC	Service Provider Staff
1-5J3CTR	Failure - IT Systems	Minor	29/12/2010 7:42	Sydney IRH	Service Provider Staff
1-5JC84G	Accident/Injury - Serious	Critical	29/12/2010 8:00	Brisbane ITA	Service Provider Staff
1-5J3N3H	Complaint - re Minor Incident	Minor	29/12/2010 8:00	Northern IDC	Service Provider Staff
1-5J3ORG	Accident/Injury - Serious	Critical	29/12/2010 9:20	Gwalia Lodge	Service Provider Staff
1-5J5L2D	Accident/Injury - Serious	Critical	29/12/2010 10:00	Curtin IDC	Service Provider Staff
1-5J4UHM	Self Harm - Actual	Critical	29/12/2010 10:10	North West Point Immigration Facility	Service Provider Staff
1-5JUH6G	Accident/Injury - Serious	Critical	29/12/2010 11:00	Maribyrnong IDC	Service Provider Staff
1-5J57OP	Use of Force	Major	29/12/2010 11:35	North West Point Immigration Facility	Service Provider Staff
1-5J4U2Y	Assault - Not OBH	Minor	29/12/2010 12:40	Northern IDC	Service Provider Staff
1-5J54OW	Contraband found	Minor	29/12/2010 13:40	Northern IDC	Service Provider Staff
1-5J5LB9	Self Harm - Threatened	Major	29/12/2010 14:30	North West Point Immigration Facility	Service Provider Staff
1-5J5PR7	Self Harm - Threatened	Major	29/12/2010 15:45	North West Point Immigration Facility	Service Provider Staff
1-5J5PMI	Voluntary starvation (<24 hrs)	Minor	29/12/2010 16:30	Christmas Island	Service Provider Staff
1-5J5L41	Accident/Injury - Serious	Critical	29/12/2010 16:50	Port Augusta IRH	Client
1-5JDCFJ	Transfer to APOD	Minor	29/12/2010 17:00	Scherger IDC	Service Provider Staff
1-5J5PGO	Accident/Injury - Serious	Critical	29/12/2010 17:00	Gwalia Lodge	Service Provider Staff
1-5JF03C	Accident/Injury - Serious	Critical	29/12/2010 17:40	North West Point Immigration Facility	Service Provider Staff
1-5JBOMS	Abusive/Aggressive Behaviour	Minor	29/12/2010 17:45	Villawood IDC	Service Provider Staff
1-5J5L3Q	Abusive/Aggressive Behaviour	Minor	29/12/2010 17:45	Villawood IDC	Service Provider Staff
1-5J5PL5	Disturbance - Minor	Minor	29/12/2010 18:30	Northern IDC	Service Provider Staff
1-5J62M1	Assault - Minor	Minor	29/12/2010 19:53	North West Point Immigration Facility	Service Provider Staff
1-5JBOU7	Assault - Minor	Major	29/12/2010 20:00	Northern IDC	Service Provider Staff
1-5JF2EF	Accident/Injury - Serious	Critical	29/12/2010 21:25	Scherger IDC	Service Provider Staff
1-5JJ5DO	Transfer to APOD	Minor	29/12/2010 21:45	Scherger IDC	Service Provider Staff
1-5JC858	Abusive/Aggressive Behaviour	Minor	29/12/2010 22:25	Northern IDC	Service Provider Staff
1-5JBP5E	Abusive/Aggressive Behaviour	Minor	29/12/2010 23:55	Northern IDC	Service Provider Staff
1-5J62VG	Abusive/Aggressive Behaviour	Minor	30/12/2010 0:15	Northern IDC	Service Provider Staff
1-5JWP76	Accident/Injury - Serious	Critical	30/12/2010 1:00	North West Point Immigration Facility	Service Provider Staff
1-5J5Q7A	Escape - Attempted	Major	30/12/2010 1:20	Christmas Island	Client
1-5JL3A7	Complaint - re Minor Incident	Minor	30/12/2010 10:00	Northern IDC	Service Provider Staff
1-5JIBT2	Removal - Aborted	Major	30/12/2010 10:00	Brisbane ITA	Service Provider Staff
1-5JDCWJ	Accident/Injury - Serious	Critical	30/12/2010 11:00	Sydney IRH	Service Provider Staff



1-5KXWDR	Escape	Critical	30/12/2010 11:50	Christmas Island	Service Provider Staff
1-5JJ5F8	Escape - Attempted	Major	30/12/2010 11:50	Christmas Island	Service Provider Staff
1-5JKDJI	Assault - Minor	Major	30/12/2010 12:10	North West Point Immigration Facility	Service Provider Staff
1-5JKDNY	Contraband found	Minor	30/12/2010 13:00	North West Point Immigration Facility	Service Provider Staff
1-5JL38W	Self Harm - Actual	Critical	30/12/2010 13:25	North West Point Immigration Facility	DIAC Staff
1-5JKDXY	Self Harm - Actual	Critical	30/12/2010 13:30	North West Point Immigration Facility	Service Provider Staff
1-5JMCDE	Disturbance - Minor	Minor	30/12/2010 13:30	Perth IRH	Service Provider Staff
1-5JKDQG	Accident/Injury - Serious	Critical	30/12/2010 14:00	Gwalia Lodge	Service Provider Staff
1-5JL6XA	Damage - Minor	Minor	30/12/2010 15:30	Gwalia Lodge	Service Provider Staff
1-5JL3BK	Transfer to APOD	Minor	30/12/2010 17:05	Curtin IDC	Service Provider Staff
1-5JL2U8	Use of Observation Rm > 24 hrs	Major	30/12/2010 17:58	Villawood IDC	Service Provider Staff
1-5JMYJK	Failure - IT Systems	Minor	30/12/2010 20:20	Curtin IDC	Service Provider Staff
1-5KX1YT	Damage - Minor	Minor	30/12/2010 21:20	Perth IDC	Service Provider Staff
1-5JMCCZ	Removal - Aborted	Major	30/12/2010 21:45	Villawood IDC	Service Provider Staff
1-5K3VT6	Failure - IT Systems	Minor	30/12/2010 23:30	Scherger IDC	Service Provider Staff
1-5JM9SK	Self Harm - Actual	Critical	31/12/2010 2:20	North West Point Immigration Facility	Service Provider Staff
1-5JV7V6	Damage - Minor	Minor	31/12/2010 10:30	Gwalia Lodge	Service Provider Staff
1-5JWP30	Weapon - Client in possession	Major	31/12/2010 12:50	Christmas Island	Service Provider Staff
1-5JVU91	Accident/Injury - Serious	Critical	31/12/2010 13:15	Villawood IDC	Service Provider Staff
1-5JWV4K	Accident/Injury - Serious	Critical	31/12/2010 14:20	Gwalia Lodge	Service Provider Staff
1-5JV0KN	Failure - IT Systems	Minor	31/12/2010 15:30	Melbourne ITA	Service Provider Staff
1-5JX0NO	Self Harm - Actual	Critical	31/12/2010 15:40	North West Point Immigration Facility	Service Provider Staff
1-5JX0SN	Disturbance - Minor	Minor	31/12/2010 16:40	Northern IDC	Service Provider Staff
1-5KJDP3	Abusive/Aggressive Behaviour	Minor	31/12/2010 17:30	Gwalia Lodge	Service Provider Staff
1-5K35U9	Assault - Not OBH	Minor	31/12/2010 19:10	Inverbrackie APOD	Service Provider Staff
1-5JXG7P	Self Harm - Actual	Critical	31/12/2010 19:57	North West Point Immigration Facility	Service Provider Staff
1-5JX0Z2	Failure - IT Systems	Minor	31/12/2010 20:15	Villawood IDC	Service Provider Staff
1-5JXGBK	Escape	Critical	31/12/2010 22:15	Northern IDC	Service Provider Staff
1-5JWVRU	Escape	Critical	31/12/2010 23:05	Maribyrnong IDC	Service Provider Staff
1-5UTBZY	Accident/Injury - Serious	Critical	1/01/2011 0:45	Villawood IDC	Service Provider Staff
1-5K3VQF	Escape	Critical	1/01/2011 1:14	Villawood IDC	Service Provider Staff
1-5K3VIY	Complaint - re Minor Incident	Minor	1/01/2011 6:00	Northern IDC	Service Provider Staff
1-5K3VHJ	Complaint - re Minor Incident	Minor	1/01/2011 6:00	Northern IDC	Service Provider Staff
1-5K3VGP	Complaint - re Minor Incident	Minor	1/01/2011 6:00	Northern IDC	Service Provider Staff
1-5K3VFK	Complaint - re Minor Incident	Minor	1/01/2011 6:00	Northern IDC	Service Provider Staff
1-5V0W8H	Complaint - re Minor Incident	Minor	1/01/2011 10:30	Christmas Island	Service Provider Staff

1-5K462Q	Accident/Injury - Serious	Critical	1/01/2011 10:40	Brisbane ITA	Service Provider Staff
1-5K4R74	Assault - Not OBH	Minor	1/01/2011 11:45	Christmas Island	Service Provider Staff
1-5V0BQ9	Use of Observation Rm > 24 hrs	Major	1/01/2011 12:30	Villawood IDC	Service Provider Staff
1-5K4F0A	Accident/Injury - Serious	Critical	1/01/2011 13:10	Villawood IDC	Service Provider Staff
1-5K4G2C	Self Harm - Threatened	Major	1/01/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-5K4LFD	Transfer to APOD	Minor	1/01/2011 14:00	Northern IDC	Service Provider Staff
1-5K692E	Assault - Not OBH	Minor	1/01/2011 16:50	Northern IDC	Service Provider Staff
1-5K5GP9	Failure - IT Systems	Minor	1/01/2011 18:45	Curtin IDC	Service Provider Staff
1-5K68UA	Accident/Injury - Serious	Critical	1/01/2011 19:45	Curtin IDC	Service Provider Staff
1-5K68MW	Accident/Injury - Serious	Critical	1/01/2011 21:05	Gwalia Lodge	Service Provider Staff
1-5K68NC	Disturbance - Minor	Minor	1/01/2011 21:15	Gwalia Lodge	Service Provider Staff
1-5K68XD	Failure - IT Systems	Minor	2/01/2011 4:50	Villawood IDC	Service Provider Staff
1-5K6904	Abusive/Aggressive Behaviour	Minor	2/01/2011 5:15	Villawood IDC	Service Provider Staff
1-5KCROE	Complaint - re Minor Incident	Minor	2/01/2011 6:00	Northern IDC	Service Provider Staff
1-5KC6Q6	Complaint - re Minor Incident	Minor	2/01/2011 6:00	Northern IDC	Service Provider Staff
1-5KC6OR	Complaint - re Minor Incident	Minor	2/01/2011 6:00	Northern IDC	Service Provider Staff
1-5KC6M7	Complaint - re Minor Incident	Minor	2/01/2011 6:00	Northern IDC	Service Provider Staff
1-5KEE5C	Abusive/Aggressive Behaviour	Minor	2/01/2011 6:05	Villawood IDC	Service Provider Staff
1-5KE5R6	Accident/Injury - Serious	Critical	2/01/2011 7:20	Curtin IDC	Service Provider Staff
1-5KCND6	Media - Incident of interest	Major	2/01/2011 7:50	Inverbrackie APOD	DIAC Staff
1-5KC6L1	Damage - Minor	Minor	2/01/2011 8:30	Villawood IDC	Service Provider Staff
1-5KC6MY	Failure - IT Systems	Minor	2/01/2011 8:40	Villawood IDC	Service Provider Staff
1-5KEEFX	Assault - Minor	Major	2/01/2011 10:00	Perth IDC	Client
1-5KCRQC	Voluntary starvation (<24 hrs)	Minor	2/01/2011 11:00	Villawood IDC	Service Provider Staff
1-5KEESX	Property - Missing	Minor	2/01/2011 11:40	Perth IDC	Service Provider Staff
1-5KE53C	Abusive/Aggressive Behaviour	Minor	2/01/2011 18:05	Villawood IDC	Service Provider Staff
1-5KEDNE	Disturbance - Major	Major	2/01/2011 19:46	North West Point Immigration Facility	Service Provider Staff
1-5KEOJX	Accident/Injury - Serious	Critical	2/01/2011 21:45	Brisbane ITA	Service Provider Staff
1-5KJDMA	Birth of a child	Minor	3/01/2011 3:05	Brisbane ITA	Service Provider Staff
1-5KKVGQ	Self Harm - Actual	Critical	3/01/2011 5:50	Northern IDC	Service Provider Staff
1-5KKVJF	Complaint - re Minor Incident	Minor	3/01/2011 6:00	Northern IDC	Service Provider Staff
1-5KQVI2	Complaint - re Minor Incident	Minor	3/01/2011 6:00	Northern IDC	Service Provider Staff
1-5KLO2Q	Disturbance - Minor	Minor	3/01/2011 7:45	Northern IDC	Service Provider Staff
1-5KLOKO	Voluntary starvation (<24 hrs)	Minor	3/01/2011 9:45	Christmas Island	Service Provider Staff
1-5KNQJX	Disturbance - Minor	Minor	3/01/2011 10:30	Gwalia Lodge	Service Provider Staff
1-5KLAE7	Voluntary starvation (>24 hrs)	Major	3/01/2011 11:00	Villawood IDC	Service Provider Staff

1-5KLNYI	Escape	Critical	3/01/2011 11:30	Melbourne ITA	Subcontractor
1-5KNQE6	Abusive/Aggressive Behaviour	Minor	3/01/2011 12:05	Gwalia Lodge	Service Provider Staff
1-5KMGLR	Accident/Injury - Serious	Critical	3/01/2011 13:20	Curtin IDC	Service Provider Staff
1-5KMOGC	Assault - Minor	Minor	3/01/2011 14:45	Curtin IDC	Service Provider Staff
1-5KVJ4K	Abusive/Aggressive Behaviour	Minor	3/01/2011 15:00	Maribyrnong IDC	Service Provider Staff
1-5M9AO4	Complaint - re Minor Incident	Minor	3/01/2011 15:18	North West Point Immigration Facility	Service Provider Staff
1-5M9AOA	Complaint - re Minor Incident	Minor	3/01/2011 15:32	North West Point Immigration Facility	Service Provider Staff
1-5KM38I	Contraband found	Minor	3/01/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-5KMOUI	Damage - Minor	Minor	3/01/2011 16:50	Northern IDC	Service Provider Staff
1-5KX5H4	Accident/Injury - Serious	Critical	3/01/2011 18:15	Scherger IDC	Service Provider Staff
1-5KT4NI	Property - Missing	Minor	3/01/2011 19:30	Curtin IDC	Service Provider Staff
1-5KMZGG	Assault - Not OBH	Minor	3/01/2011 21:30	Villawood IDC	Service Provider Staff
1-5KMZLV	Use of Force	Major	3/01/2011 21:40	Villawood IDC	Service Provider Staff
1-5KN66P	Accident/Injury - Serious	Critical	3/01/2011 22:10	Perth IDC	Service Provider Staff
1-5KTKQY	Accident/Injury - Serious	Critical	3/01/2011 23:50	Curtin IDC	Service Provider Staff
1-5M9WKT	Transfer to APOD	Minor	4/01/2011 0:15	Northern IDC	Service Provider Staff
1-5KYRQU	Damage - Minor	Minor	4/01/2011 0:20	Perth IDC	Service Provider Staff
1-5KT4HE	Disturbance - Minor	Minor	4/01/2011 1:05	Northern IDC	Service Provider Staff
1-5KTKSD	Self Harm - Actual	Critical	4/01/2011 5:45	Northern IDC	Service Provider Staff
1-5KUVEX	Complaint - re Minor Incident	Minor	4/01/2011 8:00	Northern IDC	Service Provider Staff
1-5LCUEW	Abusive/Aggressive Behaviour	Minor	4/01/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-5LBJOO	Accident/Injury - Serious	Critical	4/01/2011 10:25	North West Point Immigration Facility	Service Provider Staff
1-5L8VIF	Accident/Injury - Serious	Critical	4/01/2011 11:40	Port Augusta IRH	Service Provider Staff
1-5KYQHY	Abusive/Aggressive Behaviour	Minor	4/01/2011 13:20	Perth IDC	Service Provider Staff
1-5KUT7K	Complaint - re Minor Incident	Minor	4/01/2011 13:28	Villawood IDC	Service Provider Staff
1-5L0KV0	Disturbance - Minor	Minor	4/01/2011 16:25	Curtin IDC	Service Provider Staff
1-5L0KSL	Birth of a child	Minor	4/01/2011 16:30	Perth IRH	Service Provider Staff
1-5L9SAS	Disturbance - Minor	Minor	4/01/2011 17:30	Scherger IDC	Service Provider Staff
1-5LDJ2U	Disturbance - Minor	Minor	4/01/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-5LAOTN	Disturbance - Minor	Minor	4/01/2011 18:40	Scherger IDC	Service Provider Staff
1-5LCAE5	Contraband found	Minor	4/01/2011 19:15	North West Point Immigration Facility	Service Provider Staff
1-5M2DUW	Disturbance - Major	Major	4/01/2011 19:15	Northern IDC	Service Provider Staff
1-5L0KGW	Contraband found	Minor	4/01/2011 20:33	Villawood IDC	Service Provider Staff
1-5L11E2	Use of weaponry by a Client	Critical	4/01/2011 22:00	Northern IDC	Service Provider Staff
1-5L11LW	Self Harm - Actual	Critical	4/01/2011 23:10	Northern IDC	Service Provider Staff
1-5M9WJC	Use of Observation Rm > 24 hrs	Major	5/01/2011 0:15	Northern IDC	Service Provider Staff

1-5LP4G6	Use of Restraints	Minor	5/01/2011 0:35	Villawood IDC	Service Provider Staff
1-5L11S8	Self Harm - Actual	Critical	5/01/2011 0:45	Northern IDC	Service Provider Staff
1-5L9RZK	Transfer to APOD	Minor	5/01/2011 1:15	Perth IDC	Service Provider Staff
1-5LDJEC	Self Harm - Actual	Critical	5/01/2011 4:00	North West Point Immigration Facility	Service Provider Staff
1-5LCABV	Failure - IT Systems	Minor	5/01/2011 5:00	North West Point Immigration Facility	Service Provider Staff
1-5L7Q9H	Complaint - re Minor Incident	Minor	5/01/2011 8:00	Northern IDC	Service Provider Staff
1-5LCAEU	Self Harm - Threatened	Major	5/01/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-5LATNT	Damage - Minor	Minor	5/01/2011 10:05	North West Point Immigration Facility	Service Provider Staff
1-5LATNQ	Disturbance - Major	Major	5/01/2011 10:05	North West Point Immigration Facility	Service Provider Staff
1-5LLYSK	Abusive/Aggressive Behaviour	Minor	5/01/2011 10:20	Villawood IDC	Service Provider Staff
1-5LCANS	Contraband found	Minor	5/01/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-5LBJUS	Contraband found	Minor	5/01/2011 12:50	Brisbane ITA	Service Provider Staff
1-5LDJAE	Accident/Injury - Serious	Critical	5/01/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-5LCAO2	Self Harm - Actual	Critical	5/01/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-5LDJ5P	Contraband found	Minor	5/01/2011 13:30	Villawood IDC	Service Provider Staff
1-5LCAJV	Accident/Injury - Serious	Critical	5/01/2011 14:55	Inverbrackie APOD	Service Provider Staff
1-5LCAGV	Escape - Attempted	Major	5/01/2011 15:00	Melbourne ITA	Service Provider Staff
1-5LBJKH	Use of Observation Rm > 24 hrs	Major	5/01/2011 15:00	Villawood IDC	Service Provider Staff
1-5LPRIH	Disturbance - Minor	Minor	5/01/2011 15:15	Brisbane ITA	Service Provider Staff
1-5LCAJS	Self Harm - Actual	Critical	5/01/2011 15:25	Melbourne ITA	Service Provider Staff
1-5LF3CY	Voluntary starvation (<24 hrs)	Minor	5/01/2011 15:30	Northern IDC	Service Provider Staff
1-5LF3C9	Voluntary starvation (<24 hrs)	Minor	5/01/2011 15:30	Northern IDC	Service Provider Staff
1-5LF3BA	Voluntary starvation (<24 hrs)	Minor	5/01/2011 15:30	Northern IDC	Service Provider Staff
1-5LERJI	Self Harm - Threatened	Major	5/01/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-5LEQY4	Self Harm - Actual	Critical	5/01/2011 16:00	Northern IDC	Service Provider Staff
1-5LEQXO	Accident/Injury - Serious	Critical	5/01/2011 17:25	Inverbrackie APOD	Service Provider Staff
1-5LFXNA	Accident/Injury - Serious	Critical	5/01/2011 18:05	Christmas Island	Subcontractor
1-5LF3GM	Media - Approach staff/clients	Minor	5/01/2011 19:20	Perth IDC	Service Provider Staff
1-5LERMS	Assault - Minor	Major	5/01/2011 20:35	Villawood IDC	Service Provider Staff
1-5LMWU5	Disturbance - Minor	Minor	5/01/2011 21:10	Scherger IDC	Service Provider Staff
1-5LMWTT	Accident/Injury - Serious	Critical	5/01/2011 22:30	Inverbrackie APOD	Service Provider Staff
1-5LFXPA	Contraband found	Minor	6/01/2011 0:30	Villawood IDC	Service Provider Staff
1-5LOCMJ	Notification by Welfare Auth	Major	6/01/2011 2:40	Melbourne ITA	Service Provider Staff
1-5LQKZN	Complaint - re Minor Incident	Minor	6/01/2011 8:00	Northern IDC	Service Provider Staff
1-5LTJK1	Property - Missing	Minor	6/01/2011 8:45	Northern IDC	Service Provider Staff
1-5LMWIP	Damage - Minor	Minor	6/01/2011 9:25	Villawood IDC	Service Provider Staff

1-5LRISI	Self Harm - Actual	Critical	6/01/2011 11:30	North West Point Immigration Facility	Service Provider Staff
1-5LUF9O	Voluntary starvation (>24 hrs)	Major	6/01/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-5LSBAE	Assault - Minor	Major	6/01/2011 12:13	North West Point Immigration Facility	Service Provider Staff
1-5LUFAR	Self Harm - Actual	Critical	6/01/2011 14:25	Northern IDC	Service Provider Staff
1-5LUF9E	Use of Observation Rm > 24 hrs	Major	6/01/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-5MG22D	Use of Observation Rm > 24 hrs	Major	6/01/2011 16:50	Villawood IDC	Service Provider Staff
1-5LULF0	Assault - Minor	Major	6/01/2011 17:05	North West Point Immigration Facility	Service Provider Staff
1-5LULF3	Self Harm - Threatened	Major	6/01/2011 17:55	North West Point Immigration Facility	Service Provider Staff
1-5LULVQ	Contraband found	Minor	6/01/2011 20:10	Maribyrnong IDC	Service Provider Staff
1-5LULFLZ	Failure - IT Systems	Minor	6/01/2011 20:40	Villawood IDC	Service Provider Staff
1-5LULWU	Abusive/Aggressive Behaviour	Minor	6/01/2011 23:45	Maribyrnong IDC	Service Provider Staff
1-5M4G3N	Assault - Minor	Major	7/01/2011 7:05	North West Point Immigration Facility	Service Provider Staff
1-5M5AFK	Abusive/Aggressive Behaviour	Minor	7/01/2011 7:40	North West Point Immigration Facility	Service Provider Staff
1-5M2XUX	Complaint - re Minor Incident	Minor	7/01/2011 8:00	Northern IDC	Service Provider Staff
1-5M8NXC	Abusive/Aggressive Behaviour	Minor	7/01/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-5M3J4Q	Abusive/Aggressive Behaviour	Minor	7/01/2011 10:30	Villawood IDC	Service Provider Staff
1-5M6W7V	Accident/Injury - Serious	Critical	7/01/2011 11:20	Port Augusta IRH	Service Provider Staff
1-5M63TX	Accident/Injury - Serious	Critical	7/01/2011 12:20	Port Augusta IRH	Service Provider Staff
1-5M4G70	Self Harm - Threatened	Major	7/01/2011 12:40	Villawood IDC	Service Provider Staff
1-5M49QQ	Accident/Injury - Serious	Critical	7/01/2011 13:07	Villawood IDC	Service Provider Staff
1-5MG1T9	Accident/Injury - Serious	Critical	7/01/2011 13:25	Curtin IDC	Service Provider Staff
1-5M5A6K	Self Harm - Threatened	Major	7/01/2011 13:30	Villawood IDC	Service Provider Staff
1-5MIA6I	Abusive/Aggressive Behaviour	Minor	7/01/2011 17:05	North West Point Immigration Facility	Service Provider Staff
1-5M8LZS	Use of Observation Rm > 24 hrs	Major	7/01/2011 17:09	Villawood IDC	Service Provider Staff
1-5M9IFL	Assault - Minor	Major	7/01/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-5M9IJQ	Assault - Minor	Major	7/01/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-5M9IJW	Self Harm - Threatened	Major	7/01/2011 17:40	North West Point Immigration Facility	Service Provider Staff
1-5MGR2X	Disturbance - Minor	Minor	7/01/2011 17:55	Curtin IDC	Service Provider Staff
1-5M8MJJ	Accident/Injury - Serious	Critical	7/01/2011 18:30	Sydney IRH	Service Provider Staff
1-5M9WTK	Accident/Injury - Serious	Critical	7/01/2011 20:15	Villawood IDC	Service Provider Staff
1-5MG1LR	Escape - Attempted	Major	7/01/2011 23:35	Christmas Island	Service Provider Staff
1-5MG1NP	Abusive/Aggressive Behaviour	Minor	8/01/2011 0:30	Curtin IDC	Service Provider Staff
1-5MHKKK	Assault - Minor	Major	8/01/2011 9:25	North West Point Immigration Facility	Service Provider Staff
1-5MHIW0	Abusive/Aggressive Behaviour	Minor	8/01/2011 10:40	North West Point Immigration Facility	Service Provider Staff
1-5MHJ0Q	Abusive/Aggressive Behaviour	Minor	8/01/2011 11:40	North West Point Immigration Facility	Service Provider Staff
1-5MHJ22	Accident/Injury - Serious	Critical	8/01/2011 11:58	North West Point Immigration Facility	Service Provider Staff

1-5MHVVI	Self Harm - Threatened	Major	8/01/2011 13:10	Perth IDC	Service Provider Staff
1-5MIA5E	Damage - Minor	Minor	8/01/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-5MR3J9	Accident/Injury - Serious	Critical	8/01/2011 15:00	Inverbrackie APOD	Service Provider Staff
1-5MIHUF	Accident/Injury - Serious	Critical	8/01/2011 16:10	Melbourne ITA	Service Provider Staff
1-5MHJC4	Accident/Injury - Serious	Critical	8/01/2011 18:45	Brisbane ITA	Service Provider Staff
1-5MII1V	Abusive/Aggressive Behaviour	Minor	8/01/2011 19:00	Villawood IDC	Service Provider Staff
1-5MIHX4	Disturbance - Minor	Minor	8/01/2011 20:10	Melbourne ITA	Service Provider Staff
1-5MIHZ0	Use of Force	Major	8/01/2011 20:20	Melbourne ITA	Service Provider Staff
1-5MIHV6	Abusive/Aggressive Behaviour	Minor	8/01/2011 21:05	Northern IDC	Service Provider Staff
1-5MIHVQ	Self Harm - Actual	Critical	8/01/2011 21:30	Northern IDC	Service Provider Staff
1-5MJDCI	Accident/Injury - Serious	Critical	8/01/2011 21:45	Curtin IDC	Service Provider Staff
1-5MOOSG	Voluntary starvation (<24 hrs)	Minor	8/01/2011 22:00	Northern IDC	Service Provider Staff
1-5MIHZK	Complaint - re Minor Incident	Minor	8/01/2011 22:30	Northern IDC	Service Provider Staff
1-5MII3I	Accident/Injury - Serious	Critical	8/01/2011 23:00	Villawood IDC	Service Provider Staff
1-5MJDMG	Accident/Injury - Serious	Critical	8/01/2011 23:20	Curtin IDC	Service Provider Staff
1-5MJDSG	Accident/Injury - Serious	Critical	9/01/2011 3:20	Scherger IDC	Service Provider Staff
1-5MJDP2	Self Harm - Actual	Critical	9/01/2011 3:20	Scherger IDC	Service Provider Staff
1-5MJDTL	Transfer to APOD	Minor	9/01/2011 4:30	Scherger IDC	Service Provider Staff
1-5MRF57	Complaint - re Minor Incident	Minor	9/01/2011 6:00	Northern IDC	Service Provider Staff
1-5MR35W	Accident/Injury - Serious	Critical	9/01/2011 10:55	Inverbrackie APOD	Service Provider Staff
1-5MQV5K	Disturbance - Minor	Minor	9/01/2011 12:30	Brisbane ITA	Service Provider Staff
1-5MR1XG	Disturbance - Minor	Minor	9/01/2011 17:20	Christmas Island	Service Provider Staff
1-5MY4OM	Accident/Injury - Serious	Critical	9/01/2011 21:35	Brisbane ITA	Service Provider Staff
1-5MYZAS	Voluntary Starvation - End of	Minor	9/01/2011 22:00	North West Point Immigration Facility	Service Provider Staff
1-5MR1TQ	Voluntary Starvation - End of	Minor	9/01/2011 22:42	Northern IDC	Service Provider Staff
1-5MY47M	Demonstration - Onsite	Major	10/01/2011 6:10	Northern IDC	Service Provider Staff
1-5MY9F4	Self Harm - Threatened	Major	10/01/2011 7:20	Melbourne ITA	Service Provider Staff
1-5MY9XF	Complaint - re Minor Incident	Minor	10/01/2011 8:00	Northern IDC	Service Provider Staff
1-5N5AN2	Complaint - re Minor Incident	Minor	10/01/2011 9:00	Villawood IDC	Service Provider Staff
1-5N1YN8	Abusive/Aggressive Behaviour	Minor	10/01/2011 9:10	North West Point Immigration Facility	Service Provider Staff
1-5N5AMY	Contraband found	Minor	10/01/2011 11:00	Villawood IDC	Service Provider Staff
1-5N4BM2	Abusive/Aggressive Behaviour	Minor	10/01/2011 11:00	Villawood IDC	Service Provider Staff
1-5N5XOM	Accident/Injury - Serious	Critical	10/01/2011 11:05	North West Point Immigration Facility	Service Provider Staff
1-5N4DCW	Self Harm - Threatened	Major	10/01/2011 11:05	North West Point Immigration Facility	Service Provider Staff
1-5N5XMZ	Damage - Minor	Minor	10/01/2011 11:10	Villawood IDC	Service Provider Staff
1-5N5AZ6	Complaint - re Minor Incident	Minor	10/01/2011 13:34	North West Point Immigration Facility	Service Provider Staff

1-5N2WYG	Damage - Minor	Minor	10/01/2011 14:15	Melbourne ITA	Service Provider Staff
1-5N5XPT	Complaint - re Minor Incident	Minor	10/01/2011 14:18	North West Point Immigration Facility	Service Provider Staff
1-5N5XTO	Complaint - re Minor Incident	Minor	10/01/2011 14:24	North West Point Immigration Facility	Service Provider Staff
1-5N5XTR	Complaint - re Minor Incident	Minor	10/01/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-5N5XTU	Complaint - re Minor Incident	Minor	10/01/2011 14:35	North West Point Immigration Facility	Service Provider Staff
1-5N5XYN	Complaint - re Minor Incident	Minor	10/01/2011 14:38	North West Point Immigration Facility	Service Provider Staff
1-5N2X38	Failure - IT Systems	Minor	10/01/2011 14:40	Villawood IDC	Service Provider Staff
1-5N6FNS	Disturbance - Minor	Minor	10/01/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-5N6FIX	Accident/Injury - Serious	Critical	10/01/2011 15:15	Curtin IDC	Service Provider Staff
1-5N6U12	Accident/Injury - Serious	Critical	10/01/2011 16:11	North West Point Immigration Facility	Service Provider Staff
1-5N6UAM	Complaint - re Crit Incident	Critical	10/01/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-5N6UKQ	Accident/Injury - Serious	Critical	10/01/2011 16:38	North West Point Immigration Facility	Service Provider Staff
1-5N6FXA	Accident/Injury - Serious	Critical	10/01/2011 17:15	Curtin IDC	Service Provider Staff
1-5N6UL0	Accident/Injury - Serious	Critical	10/01/2011 18:40	North West Point Immigration Facility	Service Provider Staff
1-5NF1E7	Voluntary starvation (<24 hrs)	Minor	10/01/2011 19:40	Curtin IDC	Client
1-5N6UOH	Accident/Injury - Serious	Critical	10/01/2011 21:30	Villawood IDC	Service Provider Staff
1-5N8I3C	Self Harm - Actual	Critical	11/01/2011 1:55	Northern IDC	Service Provider Staff
1-5NC0WW	Accident/Injury - Serious	Critical	11/01/2011 2:05	Villawood IDC	Service Provider Staff
1-5NNX6D	Demonstration - Onsite	Major	11/01/2011 4:30	Northern IDC	Service Provider Staff
1-5NEVP5	Use of Force	Major	11/01/2011 4:30	Villawood IDC	Service Provider Staff
1-5NC0ZE	Accident/Injury - Serious	Critical	11/01/2011 4:35	Villawood IDC	Service Provider Staff
1-5NNXDS	Demonstration - Onsite	Major	11/01/2011 5:30	Northern IDC	Service Provider Staff
1-5NKJR0	Self Harm - Threatened	Major	11/01/2011 5:45	Melbourne ITA	Service Provider Staff
1-5NGDJ8	Self Harm - Actual	Critical	11/01/2011 6:20	North West Point Immigration Facility	Service Provider Staff
1-5NGDRS	Complaint - re Minor Incident	Minor	11/01/2011 8:00	Northern IDC	Service Provider Staff
1-5NID2S	Self Harm - Actual	Critical	11/01/2011 9:20	North West Point Immigration Facility	Service Provider Staff
1-5T8VM6	Theft	Minor	11/01/2011 10:10	Melbourne ITA	Service Provider Staff
1-5NGDZW	Abusive/Aggressive Behaviour	Minor	11/01/2011 11:00	Villawood IDC	Service Provider Staff
1-5NKJQ4	Abusive/Aggressive Behaviour	Minor	11/01/2011 11:40	North West Point Immigration Facility	Service Provider Staff
1-5NJ319	Use of Force	Major	11/01/2011 11:45	Northern IDC	Service Provider Staff
1-5NIKE7	Abusive/Aggressive Behaviour	Minor	11/01/2011 13:45	Villawood IDC	Service Provider Staff
1-5NULJE	Birth of a child	Minor	11/01/2011 14:10	Inverbrackie APOD	Service Provider Staff
1-5NNGSO	Self Harm - Threatened	Major	11/01/2011 14:50	Northern IDC	Service Provider Staff
1-5NNH6G	Self Harm - Threatened	Major	11/01/2011 15:50	Curtin IDC	Service Provider Staff
1-5NNHK7	Demonstration - Onsite	Major	11/01/2011 16:15	Northern IDC	Service Provider Staff
1-5NNX5A	Self Harm - Threatened	Major	11/01/2011 16:20	North West Point Immigration Facility	Service Provider Staff

1-5NNH68	Self Harm - Actual	Critical	11/01/2011 16:20	Curtin IDC	Service Provider Staff
1-5NNR8I	Assault - Minor	Major	11/01/2011 17:40	Northern IDC	Service Provider Staff
1-5NNXPK	Abusive/Aggressive Behaviour	Minor	11/01/2011 17:55	North West Point Immigration Facility	Service Provider Staff
1-5NNX56	Damage - Minor	Minor	11/01/2011 18:55	Villawood IDC	Service Provider Staff
1-5NOAFS	Self Harm - Threatened	Major	11/01/2011 20:05	Curtin IDC	Service Provider Staff
1-5NOAHA	Voluntary starvation (<24 hrs)	Minor	11/01/2011 21:07	North West Point Immigration Facility	Service Provider Staff
1-5NY7UL	Voluntary starvation (<24 hrs)	Minor	11/01/2011 21:25	Curtin IDC	Service Provider Staff
1-5NUABK	Failure - IT Systems	Minor	12/01/2011 5:00	Villawood IDC	Service Provider Staff
1-5NVD9I	Voluntary starvation (>24 hrs)	Major	12/01/2011 6:00	Curtin IDC	Service Provider Staff
1-5NYQGK	Assault - Minor	Major	12/01/2011 8:25	North West Point Immigration Facility	Service Provider Staff
1-5NY81Z	Damage - Minor	Minor	12/01/2011 8:30	Curtin IDC	Service Provider Staff
1-5OBOFA	Damage - Minor	Minor	12/01/2011 10:50	Northern IDC	Service Provider Staff
1-5O0I39	Self Harm - Threatened	Major	12/01/2011 12:40	Curtin IDC	Service Provider Staff
1-5O2X2W	Voluntary starvation (<24 hrs)	Minor	12/01/2011 13:00	Curtin IDC	Service Provider Staff
1-5O2BUM	Escape	Critical	12/01/2011 13:30	Christmas Island	Service Provider Staff
1-5O0IDR	Voluntary starvation (<24 hrs)	Minor	12/01/2011 13:31	Curtin IDC	Service Provider Staff
1-5OW6J8	Assault - Minor	Major	12/01/2011 14:00	Perth IDC	DIAC Staff
1-5O3JVG	Voluntary starvation (<24 hrs)	Minor	12/01/2011 15:00	Curtin IDC	Service Provider Staff
1-5O2BMT	Transfer to APOD	Minor	12/01/2011 15:50	Brisbane ITA	Service Provider Staff
1-5O2X1M	Voluntary starvation (>24 hrs)	Major	12/01/2011 15:59	North West Point Immigration Facility	Service Provider Staff
1-5O3VDS	Self Harm - Threatened	Major	12/01/2011 17:15	Curtin IDC	Service Provider Staff
1-5OGX34	Self Harm - Threatened	Major	12/01/2011 17:25	Curtin IDC	Service Provider Staff
1-5O3VTM	Escape	Critical	12/01/2011 18:45	North West Point Immigration Facility	Service Provider Staff
1-5O4HFN	Use of Observation Rm > 24 hrs	Major	12/01/2011 19:20	Villawood IDC	Service Provider Staff
1-5O3715	Self Harm - Actual	Critical	12/01/2011 19:55	Northern IDC	Service Provider Staff
1-5O3711	Self Harm - Actual	Critical	12/01/2011 19:55	Northern IDC	Service Provider Staff
1-5O370N	Self Harm - Actual	Critical	12/01/2011 19:55	Northern IDC	Service Provider Staff
1-5O370J	Self Harm - Actual	Critical	12/01/2011 19:55	Northern IDC	Service Provider Staff
1-5O4H04	Self Harm - Threatened	Major	12/01/2011 20:40	North West Point Immigration Facility	Service Provider Staff
1-5O4GVD	Escape - Attempted	Major	12/01/2011 21:15	Maribyrnong IDC	Service Provider Staff
1-5O3VOY	Escape	Critical	12/01/2011 21:15	Maribyrnong IDC	Service Provider Staff
1-5OEP3	Disturbance - Minor	Minor	13/01/2011 1:10	Inverbrackie APOD	Service Provider Staff
1-5OEP4L	Abusive/Aggressive Behaviour	Minor	13/01/2011 2:10	Inverbrackie APOD	Service Provider Staff
1-5OAYU6	Complaint - re Minor Incident	Minor	13/01/2011 8:00	Northern IDC	Service Provider Staff
1-5OCBMJ	Abusive/Aggressive Behaviour	Minor	13/01/2011 9:30	Villawood IDC	Service Provider Staff
1-5OEORK	Self Harm - Actual	Critical	13/01/2011 9:45	North West Point Immigration Facility	Service Provider Staff



1-50F34S	Removal - Aborted	Major	13/01/2011 9:45	Brisbane ITA	Service Provider Staff
1-50CBJI	Abusive/Aggressive Behaviour	Minor	13/01/2011 10:45	Villawood IDC	Service Provider Staff
1-50RCK8	Accident/Injury - Serious	Critical	13/01/2011 10:50	Curtin IDC	Service Provider Staff
1-50E6IC	Abusive/Aggressive Behaviour	Minor	13/01/2011 11:25	Northern IDC	Service Provider Staff
1-50E6X2	Disturbance - Minor	Minor	13/01/2011 11:55	Northern IDC	Service Provider Staff
1-50E6WJ	Property - Missing	Minor	13/01/2011 12:34	Scherger IDC	Service Provider Staff
1-50E6QL	Use of Obs Room >24 hours	Major	13/01/2011 12:40	Villawood IDC	Service Provider Staff
1-50G0HC	Disturbance - Minor	Minor	13/01/2011 14:20	Northern IDC	Service Provider Staff
1-50GXDE	Voluntary starvation (>24 hrs)	Major	13/01/2011 14:21	Curtin IDC	Service Provider Staff
1-50GQFB	Assault - Serious	Critical	13/01/2011 14:45	Scherger IDC	Service Provider Staff
1-50S5EI	Damage - Minor	Minor	13/01/2011 15:00	Melbourne ITA	Service Provider Staff
1-50IMEG	Complaint - re Minor Incident	Minor	13/01/2011 16:08	North West Point Immigration Facility	Service Provider Staff
1-50IMF9	Complaint - re Minor Incident	Minor	13/01/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-50IUGG	Contraband found	Minor	13/01/2011 18:30	Villawood IDC	Service Provider Staff
1-50PBIW	Disturbance - Minor	Minor	13/01/2011 18:57	North West Point Immigration Facility	Service Provider Staff
1-50IV30	Damage - Minor	Minor	13/01/2011 19:35	Perth IDC	Service Provider Staff
1-50J9F2	Self Harm - Actual	Critical	13/01/2011 22:00	Northern IDC	Service Provider Staff
1-50J9Q7	Self Harm - Actual	Critical	13/01/2011 23:10	North West Point Immigration Facility	Service Provider Staff
1-50QIU8	Accident/Injury - Serious	Critical	14/01/2011 1:00	Brisbane ITA	Service Provider Staff
1-50IS38	Self Harm - Actual	Critical	14/01/2011 4:15	Scherger IDC	Service Provider Staff
1-5Q4Y8O	Assault - Minor	Major	14/01/2011 6:04	North West Point Immigration Facility	Service Provider Staff
1-50RC0D	Complaint - re Minor Incident	Minor	14/01/2011 9:27	Northern IDC	Service Provider Staff
1-50RC7O	Contraband found	Minor	14/01/2011 10:30	Villawood IDC	Service Provider Staff
1-50UELB	Accident/Injury - Serious	Critical	14/01/2011 10:45	Northern IDC	Service Provider Staff
1-50V9KO	Assault - Minor	Major	14/01/2011 12:10	Curtin IDC	Service Provider Staff
1-50X60P	Self Harm - Threatened	Major	14/01/2011 13:50	North West Point Immigration Facility	Service Provider Staff
1-50V9JJ	Accident/Injury - Serious	Critical	14/01/2011 13:55	Curtin IDC	Service Provider Staff
1-50W70S	Assault - Minor	Major	14/01/2011 14:35	Northern IDC	Service Provider Staff
1-50W6XY	Demonstration - Onsite	Major	14/01/2011 14:50	Northern IDC	Service Provider Staff
1-50V9PA	Accident/Injury - Serious	Critical	14/01/2011 15:00	Inverbrackie APOD	Service Provider Staff
1-50X6KA	Abusive/Aggressive Behaviour	Minor	14/01/2011 15:40	Northern IDC	Service Provider Staff
1-50X6B0	Disturbance - Minor	Minor	14/01/2011 15:50	Curtin IDC	Service Provider Staff
1-5T8VM9	Theft	Minor	14/01/2011 17:00	Melbourne ITA	Service Provider Staff
1-50XQ6K	Complaint - re Minor Incident	Minor	14/01/2011 17:09	North West Point Immigration Facility	Service Provider Staff
1-50X6KZ	Accident/Injury - Serious	Critical	14/01/2011 17:20	Curtin IDC	Service Provider Staff
1-50X6L6	Accident/Injury - Serious	Critical	14/01/2011 17:32	Curtin IDC	Service Provider Staff

1-5PVTDM	Assault - Minor	Major	14/01/2011 18:04	North West Point Immigration Facility	Service Provider Staff
1-5Q4Y64	Assault - Minor	Major	14/01/2011 18:04	North West Point Immigration Facility	Service Provider Staff
1-5PVT0W	Assault - Minor	Major	14/01/2011 18:04	North West Point Immigration Facility	Service Provider Staff
1-5OXNLI	Disturbance - Minor	Minor	14/01/2011 18:04	North West Point Immigration Facility	Service Provider Staff
1-5P6G9T	Accident/Injury - Serious	Critical	14/01/2011 20:00	Inverbrackie APOD	Service Provider Staff
1-5OYALI	Disturbance - Minor	Minor	14/01/2011 20:10	Melbourne ITA	Service Provider Staff
1-5OXQHO	Accident/Injury - Serious	Critical	14/01/2011 20:35	Melbourne ITA	Service Provider Staff
1-5P7TC6	Accident/Injury - Serious	Critical	14/01/2011 21:15	Christmas Island	Service Provider Staff
1-5OXQME	Assault - Not OBH	Minor	14/01/2011 22:00	Villawood IDC	Service Provider Staff
1-5OXQNF	Accident/Injury - Serious	Critical	14/01/2011 23:15	Sydney IRH	Service Provider Staff
1-5OYJNQ	Complaint - re Minor Incident	Minor	14/01/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-5OYJO0	Complaint - re Minor Incident	Minor	14/01/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-5OYJG4	Disturbance - Minor	Minor	15/01/2011 1:50	Melbourne ITA	Service Provider Staff
1-5P65HM	Accident/Injury - Serious	Critical	15/01/2011 3:40	Inverbrackie APOD	Service Provider Staff
1-5QSDZ8	Complaint - re Minor Incident	Minor	15/01/2011 8:00	Northern IDC	Service Provider Staff
1-5P6GFL	Complaint - re Minor Incident	Minor	15/01/2011 10:00	Northern IDC	Service Provider Staff
1-5P6GOA	Accident/Injury - Serious	Critical	15/01/2011 10:35	Curtin IDC	Service Provider Staff
1-5P6R74	Disturbance - Minor	Minor	15/01/2011 11:05	Northern IDC	Service Provider Staff
1-5P63Z0	Self Harm - Actual	Critical	15/01/2011 11:05	Villawood IDC	Service Provider Staff
1-5PGE22	Self Harm - Threatened	Major	15/01/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-5PGML6	Voluntary starvation (<24 hrs)	Minor	15/01/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-5P7SPO	Accident/Injury - Serious	Critical	15/01/2011 19:15	Curtin IDC	Service Provider Staff
1-5P8H9X	Use of Observation Rm > 24 hrs	Major	15/01/2011 23:00	Villawood IDC	Service Provider Staff
1-5PGMTM	Disturbance - Minor	Minor	16/01/2011 0:35	Northern IDC	Service Provider Staff
1-5P7T4O	Damage - Minor	Minor	16/01/2011 1:30	Villawood IDC	Service Provider Staff
1-5PRRTP	Complaint - re Minor Incident	Minor	16/01/2011 7:28	North West Point Immigration Facility	Service Provider Staff
1-5PRS71	Complaint - re Minor Incident	Minor	16/01/2011 7:52	North West Point Immigration Facility	Service Provider Staff
1-5PRSC5	Complaint - re Minor Incident	Minor	16/01/2011 8:05	North West Point Immigration Facility	Service Provider Staff
1-5PHZSO	Voluntary starvation (>24 hrs)	Major	16/01/2011 9:30	Northern IDC	Service Provider Staff
1-5PGE0G	Abusive/Aggressive Behaviour	Minor	16/01/2011 10:25	Villawood IDC	Service Provider Staff
1-5PGE9V	Assault - Minor	Major	16/01/2011 10:25	Villawood IDC	Service Provider Staff
1-5PGEHP	Use of Force	Major	16/01/2011 10:27	Villawood IDC	Service Provider Staff
1-5PID45	Failure - IT Systems	Minor	16/01/2011 11:15	Curtin IDC	Service Provider Staff
1-5PIFI8	Assault - Minor	Major	16/01/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-5PHNJM	Accident/Injury - Serious	Critical	16/01/2011 12:15	Maribyrnong IDC	Service Provider Staff
1-5PQOZE	Damage - Minor	Minor	16/01/2011 13:20	North West Point Immigration Facility	Service Provider Staff

1-5PIFPI	Disturbance - Minor	Minor	16/01/2011 13:50	Gwalia Lodge	Service Provider Staff
1-5PGMYX	Disturbance - Minor	Minor	16/01/2011 14:00	Melbourne ITA	Service Provider Staff
1-5PIG0B	Accident/Injury - Serious	Critical	16/01/2011 14:15	Curtin IDC	Service Provider Staff
1-5PIR2W	Abusive/Aggressive Behaviour	Minor	16/01/2011 16:00	Gwalia Lodge	Service Provider Staff
1-5PQOYM	Accident/Injury - Serious	Critical	16/01/2011 16:45	North West Point Immigration Facility	Service Provider Staff
1-5PIR02	Voluntary starvation (>24 hrs)	Major	16/01/2011 17:02	North West Point Immigration Facility	Service Provider Staff
1-5PIFOG	Accident/Injury - Serious	Critical	16/01/2011 18:30	Villawood IDC	Service Provider Staff
1-5PR27R	Complaint - re Minor Incident	Minor	16/01/2011 20:00	Northern IDC	Service Provider Staff
1-5PIQZV	Failure - IT Systems	Minor	16/01/2011 20:45	Villawood IDC	Service Provider Staff
1-5PIRD6	Damage - Minor	Minor	16/01/2011 22:00	Northern IDC	Service Provider Staff
1-5PO1LS	Escape - Attempted	Major	17/01/2011 3:05	Melbourne ITA	Service Provider Staff
1-5PQOP5	Self Harm - Actual	Critical	17/01/2011 5:40	Curtin IDC	Service Provider Staff
1-5PRS0J	Self Harm - Actual	Critical	17/01/2011 7:35	Curtin IDC	Service Provider Staff
1-5PXOCS	Disturbance - Minor	Minor	17/01/2011 8:05	Curtin IDC	Service Provider Staff
1-5Q6KTL	Voluntary Starvation - End of	Minor	17/01/2011 8:10	Scherger IDC	Service Provider Staff
1-5PRS14	Voluntary starvation (<24 hrs)	Minor	17/01/2011 10:05	Northern IDC	Service Provider Staff
1-5PRSFY	Use of Observation Rm > 24 hrs	Major	17/01/2011 11:00	Villawood IDC	Service Provider Staff
1-5PSVWE	Failure - IT Systems	Minor	17/01/2011 12:35	Villawood IDC	External Source
1-5PX0XI	Self Harm - Actual	Critical	17/01/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-5PSW9J	Use of Observation Rm > 24 hrs	Major	17/01/2011 13:00	Villawood IDC	Service Provider Staff
1-5PX0YL	Assault - Minor	Minor	17/01/2011 13:35	Gwalia Lodge	Service Provider Staff
1-5PUQIM	Failure - IT Systems	Minor	17/01/2011 14:40	Villawood IDC	Service Provider Staff
1-5PXO1L	Voluntary starvation (<24 hrs)	Minor	17/01/2011 15:30	Scherger IDC	Service Provider Staff
1-5PXX8U	Complaint - re Minor Incident	Minor	17/01/2011 15:53	North West Point Immigration Facility	Service Provider Staff
1-5PXXA8	Complaint - re Minor Incident	Minor	17/01/2011 15:57	North West Point Immigration Facility	Service Provider Staff
1-5PXXB1	Complaint - re Minor Incident	Minor	17/01/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-5PXXBU	Complaint - re Minor Incident	Minor	17/01/2011 16:03	North West Point Immigration Facility	Service Provider Staff
1-5QD4NQ	Complaint - re Minor Incident	Minor	17/01/2011 16:05	Perth IDC	Service Provider Staff
1-5PXXCD	Complaint - re Minor Incident	Minor	17/01/2011 16:06	North West Point Immigration Facility	Service Provider Staff
1-5PXXCM	Complaint - re Minor Incident	Minor	17/01/2011 16:09	North West Point Immigration Facility	Service Provider Staff
1-5PXXDZ	Complaint - re Minor Incident	Minor	17/01/2011 16:12	North West Point Immigration Facility	Service Provider Staff
1-5PXOAC	Damage - Minor	Minor	17/01/2011 16:35	Northern IDC	Service Provider Staff
1-5PXO78	Complaint - re Minor Incident	Minor	17/01/2011 17:00	Northern IDC	Service Provider Staff
1-5RVQAK	Complaint - re Minor Incident	Minor	17/01/2011 18:13	North West Point Immigration Facility	Service Provider Staff
1-5RVQAP	Complaint - re Minor Incident	Minor	17/01/2011 18:17	North West Point Immigration Facility	Service Provider Staff
1-5RVQB2	Complaint - re Minor Incident	Minor	17/01/2011 18:18	North West Point Immigration Facility	Service Provider Staff

1-5RVQB5	Complaint - re Minor Incident	Minor	17/01/2011 18:20	North West Point Immigration Facility	Service Provider Staff
1-5RVQB8	Complaint - re Minor Incident	Minor	17/01/2011 18:23	North West Point Immigration Facility	Service Provider Staff
1-5RVQCF	Complaint - re Minor Incident	Minor	17/01/2011 18:25	North West Point Immigration Facility	Service Provider Staff
1-5RVQCI	Complaint - re Minor Incident	Minor	17/01/2011 18:28	North West Point Immigration Facility	Service Provider Staff
1-5RVQCL	Complaint - re Minor Incident	Minor	17/01/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-5RVQCO	Complaint - re Minor Incident	Minor	17/01/2011 18:32	North West Point Immigration Facility	Service Provider Staff
1-5RVQCR	Complaint - re Minor Incident	Minor	17/01/2011 18:33	North West Point Immigration Facility	Service Provider Staff
1-5RVQCU	Complaint - re Minor Incident	Minor	17/01/2011 18:35	North West Point Immigration Facility	Service Provider Staff
1-5PYCS0	Demonstration - Onsite	Major	17/01/2011 19:30	Curtin IDC	Service Provider Staff
1-5PYCPT	Voluntary Starvation - End of	Minor	17/01/2011 20:00	Northern IDC	Service Provider Staff
1-5Q5IOX	Accident/Injury - Serious	Critical	17/01/2011 22:45	Melbourne ITA	Service Provider Staff
1-5Q8JVO	Abusive/Aggressive Behaviour	Minor	18/01/2011 0:50	North West Point Immigration Facility	Service Provider Staff
1-5Q8KEW	Transfer to APOD	Minor	18/01/2011 6:10	Northern IDC	Service Provider Staff
1-5Q8KAK	Self Harm - Threatened	Major	18/01/2011 6:10	Curtin IDC	Service Provider Staff
1-5Q7J9C	Demonstration - Onsite	Major	18/01/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-5Q5IWT	Complaint - re Minor Incident	Minor	18/01/2011 9:00	Northern IDC	Service Provider Staff
1-5Q7GA0	Self Harm - Threatened	Major	18/01/2011 9:55	North West Point Immigration Facility	Service Provider Staff
1-5Q4XTP	Damage - Minor	Minor	18/01/2011 10:30	Villawood IDC	Service Provider Staff
1-5Q7J0W	Failure - Security System	Major	18/01/2011 12:10	Villawood IDC	Service Provider Staff
1-5QD48O	Disturbance - Minor	Minor	18/01/2011 13:08	North West Point Immigration Facility	Service Provider Staff
1-5QDGH2	Accident/Injury - Serious	Critical	18/01/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-5Q9Z5E	Use of Force	Major	18/01/2011 15:00	Maribyrnong IDC	Service Provider Staff
1-5QDG3Z	Disturbance - Minor	Minor	18/01/2011 15:20	North West Point Immigration Facility	Service Provider Staff
1-5Q9S7F	Accident/Injury - Serious	Critical	18/01/2011 15:40	Villawood IDC	Service Provider Staff
1-5QDGIQ	Disturbance - Minor	Minor	18/01/2011 17:14	North West Point Immigration Facility	Service Provider Staff
1-5QD3ES	Disturbance - Minor	Minor	18/01/2011 21:30	Curtin IDC	Service Provider Staff
1-5QQE49	Self Harm - Actual	Critical	18/01/2011 22:00	North West Point Immigration Facility	Emergency Services
1-5QQE3G	Disturbance - Major	Major	18/01/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-5QP5N9	Assault - Minor	Major	18/01/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-5QNEHD	Disturbance - Major	Major	18/01/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-5QGBU4	Voluntary starvation (<24 hrs)	Minor	18/01/2011 23:00	Curtin IDC	Service Provider Staff
1-5QL5NV	Voluntary starvation (<24 hrs)	Minor	18/01/2011 23:01	Northern IDC	Service Provider Staff
1-5QL5RR	Voluntary starvation (<24 hrs)	Minor	18/01/2011 23:11	Northern IDC	Service Provider Staff
1-5QMH6I	Transfer to APOD	Minor	19/01/2011 2:00	Northern IDC	Service Provider Staff
1-5QM3L2	Self Harm - Actual	Critical	19/01/2011 5:45	Curtin IDC	Service Provider Staff
1-5QM3UI	Accident/Injury - Serious	Critical	19/01/2011 7:20	Inverbrackie APOD	Service Provider Staff

1-5QMWD	Complaint - re Minor Incident	Minor	19/01/2011 8:00	Northern IDC	Service Provider Staff
1-5RAG9V	Accident/Injury - Serious	Critical	19/01/2011 9:30	North West Point Immigration Facility	Service Provider Staff
1-5QRCJI	Self Harm - Threatened	Major	19/01/2011 9:35	North West Point Immigration Facility	Service Provider Staff
1-5R8S3S	Birth of a child	Minor	19/01/2011 10:15	Brisbane ITA	Service Provider Staff
1-5QQELG	Contraband found	Minor	19/01/2011 10:20	Villawood IDC	Service Provider Staff
1-5QTMTV	Voluntary Starvation - End of	Minor	19/01/2011 12:30	North West Point Immigration Facility	Service Provider Staff
1-5R832U	Transfer to APOD	Minor	19/01/2011 13:30	Scherger IDC	Service Provider Staff
1-5QTMKW	Self Harm - Actual	Critical	19/01/2011 13:30	Inverbrackie APOD	Service Provider Staff
1-5QSE0G	Accident/Injury - Serious	Critical	19/01/2011 14:00	Inverbrackie APOD	Service Provider Staff
1-5QRBTE	Voluntary starvation (>24 hrs)	Major	19/01/2011 14:25	Northern IDC	Service Provider Staff
1-5QVAAM	Self Harm - Actual	Critical	19/01/2011 14:35	Curtin IDC	Service Provider Staff
1-5QW0GK	Self Harm - Actual	Critical	19/01/2011 14:40	Curtin IDC	Service Provider Staff
1-5R64UR	Contraband found	Minor	19/01/2011 14:50	Maribyrnong IDC	Service Provider Staff
1-5QVA6Q	Complaint - re Minor Incident	Minor	19/01/2011 15:59	North West Point Immigration Facility	Service Provider Staff
1-5QV0LQ	Voluntary starvation (>24 hrs)	Major	19/01/2011 16:00	Northern IDC	Service Provider Staff
1-5QVA7C	Complaint - re Minor Incident	Minor	19/01/2011 16:09	North West Point Immigration Facility	Service Provider Staff
1-5QVA9I	Voluntary Starvation - End of	Minor	19/01/2011 16:17	North West Point Immigration Facility	Service Provider Staff
1-5QV0Q7	Voluntary starvation (>24 hrs)	Major	19/01/2011 16:40	Northern IDC	Service Provider Staff
1-5QV0RR	Complaint - re Minor Incident	Minor	19/01/2011 16:45	Northern IDC	Service Provider Staff
1-5QW0RZ	Disturbance - Minor	Minor	19/01/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-5QV0NE	Accident/Injury - Serious	Critical	19/01/2011 17:00	Port Augusta IRH	Service Provider Staff
1-5QWX7Q	Use of Force	Major	19/01/2011 17:10	Perth IDC	Service Provider Staff
1-5R4FGK	Self Harm - Actual	Critical	19/01/2011 18:15	Curtin IDC	Service Provider Staff
1-5R8OXC	Removal - Aborted	Major	19/01/2011 20:30	Perth IDC	External Source
1-5R4FOW	Accident/Injury - Serious	Critical	20/01/2011 0:45	Curtin IDC	Service Provider Staff
1-5R4FIV	Accident/Injury - Serious	Critical	20/01/2011 1:20	Northern IDC	Service Provider Staff
1-5R64OS	Accident/Injury - Serious	Critical	20/01/2011 3:50	Curtin IDC	Service Provider Staff
1-5RAG4M	Damage - Minor	Minor	20/01/2011 9:50	Brisbane ITA	Service Provider Staff
1-5RBZQK	Self Harm - Threatened	Major	20/01/2011 11:15	North West Point Immigration Facility	Service Provider Staff
1-5RC937	Accident/Injury - Serious	Critical	20/01/2011 11:50	Gwalia Lodge	Service Provider Staff
1-5RAGG1	Accident/Injury - Serious	Critical	20/01/2011 12:00	Villawood IDC	Service Provider Staff
1-5RATCV	Use of Restraints	Minor	20/01/2011 12:25	Villawood IDC	Service Provider Staff
1-5RC9CO	Media - Unauthorised presence	Critical	20/01/2011 14:50	Melbourne ITA	DIAC Staff
1-5RE48K	Use of Force	Major	20/01/2011 15:10	Curtin IDC	Service Provider Staff
1-5RD9KK	Voluntary starvation (<24 hrs)	Minor	20/01/2011 17:00	Inverbrackie APOD	Service Provider Staff
1-5RD9OB	Self Harm - Threatened	Major	20/01/2011 17:15	Inverbrackie APOD	Service Provider Staff

1-5RDMQW	Accident/Injury - Serious	Critical	20/01/2011 17:45	Port Augusta IRH	Client
1-5RLPUQ	Accident/Injury - Serious	Critical	20/01/2011 20:30	Inverbrackie APOD	Service Provider Staff
1-5RSW5P	Accident/Injury - Serious	Critical	20/01/2011 21:10	North West Point Immigration Facility	Service Provider Staff
1-5REGPW	Self Harm - Actual	Critical	20/01/2011 21:10	Perth IDC	Service Provider Staff
1-5RDYDU	Accident/Injury - Serious	Critical	20/01/2011 22:40	Port Augusta IRH	Service Provider Staff
1-5RLPNM	Damage - Minor	Minor	21/01/2011 1:20	North West Point Immigration Facility	Service Provider Staff
1-5RLPHP	Assault - Not OBH	Minor	21/01/2011 1:20	North West Point Immigration Facility	Service Provider Staff
1-5RKTR6	Disturbance - Major	Major	21/01/2011 1:20	North West Point Immigration Facility	Service Provider Staff
1-5RJIPU	Accident/Injury - Serious	Critical	21/01/2011 2:59	Villawood IDC	Service Provider Staff
1-5RNODD	Use of Force	Major	21/01/2011 9:20	North West Point Immigration Facility	Service Provider Staff
1-5RNO5L	Self Harm - Threatened	Major	21/01/2011 9:20	North West Point Immigration Facility	Service Provider Staff
1-5RN3WA	Complaint - re Minor Incident	Minor	21/01/2011 12:15	Northern IDC	Service Provider Staff
1-5RQ1ZK	Birth of a child	Minor	21/01/2011 15:40	Inverbrackie APOD	Service Provider Staff
1-5RSW4L	Self Harm - Threatened	Major	21/01/2011 17:35	Northern IDC	Service Provider Staff
1-5RVQEG	Complaint - re Minor Incident	Minor	21/01/2011 18:45	Gwalia Lodge	Service Provider Staff
1-5SEROS	Notification by Welfare Auth	Major	21/01/2011 19:40	Port Augusta IRH	Service Provider Staff
1-5S3SI3	Accident/Injury - Serious	Critical	21/01/2011 19:55	Scherger IDC	Service Provider Staff
1-5RU3M2	Damage - Minor	Minor	21/01/2011 20:00	Villawood IDC	Service Provider Staff
1-5S3SO2	Transfer to APOD	Minor	21/01/2011 20:20	Scherger IDC	Service Provider Staff
1-5RWNMU	Damage - Minor	Minor	22/01/2011 0:30	Villawood IDC	Service Provider Staff
1-5S4TO4	Birth of a child	Minor	22/01/2011 1:00	Northern IDC	Service Provider Staff
1-5RVQSD	Self Harm - Threatened	Major	22/01/2011 2:44	North West Point Immigration Facility	Service Provider Staff
1-5S49E5	Accident/Injury - Serious	Critical	22/01/2011 6:40	Curtin IDC	Service Provider Staff
1-5S49V0	Disturbance - Minor	Minor	22/01/2011 9:45	Scherger IDC	Service Provider Staff
1-5S59NE	Media - Unauthorised presence	Critical	22/01/2011 10:15	Inverbrackie APOD	Service Provider Staff
1-5S4TOW	Use of Force	Major	22/01/2011 11:20	Scherger IDC	Service Provider Staff
1-5S4TKV	Self Harm - Actual	Critical	22/01/2011 11:20	Scherger IDC	Service Provider Staff
1-5S5AK6	Complaint - re Minor Incident	Minor	22/01/2011 11:28	North West Point Immigration Facility	Service Provider Staff
1-5SMJXW	Complaint - re Minor Incident	Minor	22/01/2011 12:00	Northern IDC	Service Provider Staff
1-5S45BZ	Voluntary Starvation - End of	Minor	22/01/2011 12:38	Northern IDC	Service Provider Staff
1-5S5API	Damage - Minor	Minor	22/01/2011 15:00	Villawood IDC	Service Provider Staff
1-5S5T4N	Assault - Not OBH	Minor	22/01/2011 16:05	Northern IDC	Service Provider Staff
1-5S5TFU	Accident/Injury - Serious	Critical	22/01/2011 17:50	Inverbrackie APOD	Service Provider Staff
1-5SE573	Voluntary starvation (<24 hrs)	Minor	22/01/2011 19:00	North West Point Immigration Facility	Service Provider Staff
1-5S6TU7	Accident/Injury - Serious	Critical	22/01/2011 20:15	Northern IDC	Service Provider Staff
1-5SNZRA	Assault - Minor	Minor	22/01/2011 20:40	Christmas Island	Service Provider Staff

1-5SE5GY	Disturbance - Minor	Minor	22/01/2011 20:40	Christmas Island	Service Provider Staff
1-5S6WHG	Self Harm - Threatened	Major	22/01/2011 21:05	Villawood IDC	Service Provider Staff
1-5S6WJJ	Use of Force	Major	22/01/2011 22:50	Villawood IDC	Service Provider Staff
1-5S6TSO	Disturbance - Minor	Minor	22/01/2011 22:51	Villawood IDC	Service Provider Staff
1-5S6WJB	Use of Force	Major	22/01/2011 23:00	Villawood IDC	Service Provider Staff
1-5S6WYP	Self Harm - Threatened	Major	22/01/2011 23:10	Villawood IDC	Service Provider Staff
1-5S6TSC	Accident/Injury - Serious	Critical	23/01/2011 0:22	Villawood IDC	Service Provider Staff
1-5S7I8K	Accident/Injury - Serious	Critical	23/01/2011 4:05	Villawood IDC	Service Provider Staff
1-5SF765	Self Harm - Actual	Critical	23/01/2011 4:20	Melbourne ITA	Service Provider Staff
1-5SE66C	Contraband found	Minor	23/01/2011 9:10	Villawood IDC	Subcontractor
1-5SF7F4	Self Harm - Actual	Critical	23/01/2011 9:25	Curtin IDC	Service Provider Staff
1-5SERUK	Accident/Injury - Serious	Critical	23/01/2011 10:30	Gwalia Lodge	Client
1-5SE5GE	Voluntary starvation (>24 hrs)	Major	23/01/2011 11:00	Scherger IDC	Service Provider Staff
1-5SEVDD	Accident/Injury - Serious	Critical	23/01/2011 11:30	Scherger IDC	Service Provider Staff
1-5SF7EB	Accident/Injury - Serious	Critical	23/01/2011 11:35	Curtin IDC	Service Provider Staff
1-5SSH75	Complaint - re Minor Incident	Minor	23/01/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-5SF9M	Abusive/Aggressive Behaviour	Minor	23/01/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-5SSHAC	Complaint - re Minor Incident	Minor	23/01/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-5SFK0O	Assault - Minor	Major	23/01/2011 12:35	North West Point Immigration Facility	Service Provider Staff
1-5SUZA5	Accident/Injury - Serious	Critical	23/01/2011 12:40	North West Point Immigration Facility	Service Provider Staff
1-5SF7KY	Visitor-Other refused	Minor	23/01/2011 13:00	Northern IDC	Service Provider Staff
1-5SF0JU	Accident/Injury - Serious	Critical	23/01/2011 13:35	Northern IDC	Service Provider Staff
1-5SFB0C	Transfer to APOD	Minor	23/01/2011 14:00	Scherger IDC	Service Provider Staff
1-5SFC9H	Assault - Minor	Major	23/01/2011 15:35	North West Point Immigration Facility	Service Provider Staff
1-5SFKL9	Disturbance - Major	Major	23/01/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-5SOJHG	Disturbance - Minor	Minor	23/01/2011 17:55	North West Point Immigration Facility	Service Provider Staff
1-5SFTJJ	Accident/Injury - Serious	Critical	23/01/2011 18:10	Curtin IDC	Service Provider Staff
1-5SQJMN	Voluntary starvation (>24 hrs)	Major	23/01/2011 19:01	North West Point Immigration Facility	Service Provider Staff
1-5SFTD7	Use of Observation Rm > 24 hrs	Major	23/01/2011 23:00	Villawood IDC	Service Provider Staff
1-5SFTCU	Use of Observation Rm > 24 hrs	Major	23/01/2011 23:01	Villawood IDC	Service Provider Staff
1-5SGF80	Use of Obs Room >24 hours	Major	24/01/2011 5:23	Villawood IDC	Service Provider Staff
1-5SMAWM	Voluntary starvation (<24 hrs)	Minor	24/01/2011 7:10	Brisbane ITA	Service Provider Staff
1-5SFTR7	Use of Obs Room >24 hours	Major	24/01/2011 7:20	Villawood IDC	Service Provider Staff
1-5T39IV	Complaint - re Minor Incident	Minor	24/01/2011 8:00	Northern IDC	Service Provider Staff
1-5SSGOK	Self Harm - Threatened	Major	24/01/2011 8:17	North West Point Immigration Facility	Service Provider Staff
1-5TRV5W	Theft	Minor	24/01/2011 10:00	Melbourne ITA	Service Provider Staff

1-5T204E	Demonstration - Onsite	Major	24/01/2011 11:20	Christmas Island	Service Provider Staff
1-5SRNQV	Demonstration - Onsite	Major	24/01/2011 11:25	Christmas Island	Service Provider Staff
1-5SRNRO	Damage - Minor	Minor	24/01/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-5STKNE	Complaint - re Minor Incident	Minor	24/01/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-5STKP4	Complaint - re Minor Incident	Minor	24/01/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-5STL60	Accident/Injury - Serious	Critical	24/01/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-5T39MP	Demonstration - Onsite	Major	24/01/2011 13:25	Northern IDC	Service Provider Staff
1-5SUE3N	Complaint - re Minor Incident	Minor	24/01/2011 13:28	North West Point Immigration Facility	Service Provider Staff
1-5SVC7T	Use of Force	Major	24/01/2011 15:50	Northern IDC	Service Provider Staff
1-5SUZ6U	Abusive/Aggressive Behaviour	Minor	24/01/2011 15:50	Northern IDC	Service Provider Staff
1-5SUDYY	Escape - Attempted	Major	24/01/2011 16:00	Brisbane ITA	Service Provider Staff
1-5SVPJS	Accident/Injury - Serious	Critical	24/01/2011 17:30	Curtin IDC	Service Provider Staff
1-5SV30V	Accident/Injury - Serious	Critical	24/01/2011 17:55	Perth IDC	Service Provider Staff
1-5SVP4A	Failure - IT Systems	Minor	24/01/2011 20:20	Villawood IDC	Service Provider Staff
1-5T1ZY1	Self Harm - Actual	Critical	24/01/2011 20:35	North West Point Immigration Facility	Service Provider Staff
1-5TI9RF	Abusive/Aggressive Behaviour	Minor	24/01/2011 22:20	Inverbrackie APOD	Service Provider Staff
1-5T20AS	Voluntary starvation (<24 hrs)	Minor	24/01/2011 22:30	Northern IDC	Service Provider Staff
1-5T208O	Voluntary starvation (<24 hrs)	Minor	24/01/2011 22:30	Northern IDC	Service Provider Staff
1-5T1ZXG	Disturbance - Minor	Minor	24/01/2011 23:10	Northern IDC	Service Provider Staff
1-5T2006	Abusive/Aggressive Behaviour	Minor	24/01/2011 23:30	Curtin IDC	Service Provider Staff
1-5T204X	Self Harm - Threatened	Major	25/01/2011 0:30	Curtin IDC	Service Provider Staff
1-5T206M	Damage - Minor	Minor	25/01/2011 2:00	Northern IDC	Service Provider Staff
1-5T3A52	Complaint - re Minor Incident	Minor	25/01/2011 8:20	Northern IDC	Service Provider Staff
1-5TABA9	Voluntary Starvation - End of	Minor	25/01/2011 9:30	Brisbane ITA	Service Provider Staff
1-5T38L1	Abusive/Aggressive Behaviour	Minor	25/01/2011 11:30	Villawood IDC	Service Provider Staff
1-5TRV5Z	Theft	Minor	25/01/2011 12:00	Melbourne ITA	Service Provider Staff
1-5T5QKE	Use of Observation Rm > 24 hrs	Major	25/01/2011 12:00	Villawood IDC	Service Provider Staff
1-5T9N4Z	Complaint - re Minor Incident	Minor	25/01/2011 13:34	North West Point Immigration Facility	Service Provider Staff
1-5T9N7G	Complaint - re Minor Incident	Minor	25/01/2011 13:37	North West Point Immigration Facility	Service Provider Staff
1-5T9NB0	Complaint - re Minor Incident	Minor	25/01/2011 13:46	North West Point Immigration Facility	Service Provider Staff
1-5T8VTT	Contraband found	Minor	25/01/2011 14:00	Maribyrnong IDC	Service Provider Staff
1-5T8VOO	Contraband found	Minor	25/01/2011 15:30	Villawood IDC	Service Provider Staff
1-5T8WAU	Media - Unauthorised presence	Critical	25/01/2011 16:30	Melbourne ITA	Service Provider Staff
1-5TB0KP	Disturbance - Minor	Minor	25/01/2011 19:10	Melbourne ITA	Service Provider Staff
1-5TB05P	Damage - Serious	Critical	25/01/2011 20:50	Villawood IDC	Service Provider Staff
1-5TB0KZ	Use of Restraints	Minor	25/01/2011 22:10	Villawood IDC	Service Provider Staff



1-5TB09K	Transfer to APOD	Minor	25/01/2011 22:15	Villawood IDC	Service Provider Staff
1-5TAW2G	Failure - IT Systems	Minor	26/01/2011 1:40	Curtin IDC	Service Provider Staff
1-5TBP2W	Self Harm - Threatened	Major	26/01/2011 2:10	Northern IDC	Service Provider Staff
1-5TBP4S	Voluntary starvation (<24 hrs)	Minor	26/01/2011 2:59	Northern IDC	Service Provider Staff
1-5THQB6	Failure - IT Systems	Minor	26/01/2011 6:30	Villawood IDC	Service Provider Staff
1-5TIOC1	Use of Force	Major	26/01/2011 9:55	Curtin IDC	Service Provider Staff
1-5TJC2O	Abusive/Aggressive Behaviour	Minor	26/01/2011 10:50	North West Point Immigration Facility	Service Provider Staff
1-5TIRJQ	Accident/Injury - Serious	Critical	26/01/2011 12:05	Northern IDC	Service Provider Staff
1-5TJ7P8	Voluntary Starvation - End of	Minor	26/01/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-5TIW2S	Contraband found	Minor	26/01/2011 13:40	Brisbane ITA	Service Provider Staff
1-5TIWL0	Contraband found	Minor	26/01/2011 14:20	Villawood IDC	Service Provider Staff
1-5TTNIO	Assault - Serious	Critical	26/01/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-5TJBVI	Disturbance - Major	Major	26/01/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-5TRV3Z	Theft	Minor	26/01/2011 15:30	Melbourne ITA	Service Provider Staff
1-5TJBJR	Accident/Injury - Serious	Critical	26/01/2011 18:10	Villawood IDC	Service Provider Staff
1-5TJTZB	Voluntary starvation (<24 hrs)	Minor	26/01/2011 19:05	Gwalia Lodge	Service Provider Staff
1-5TKAY5	Escape	Critical	26/01/2011 19:10	North West Point Immigration Facility	Service Provider Staff
1-5TPVGE	Assault - Minor	Major	26/01/2011 20:02	North West Point Immigration Facility	Service Provider Staff
1-5TJTUW	Accident/Injury - Serious	Critical	26/01/2011 20:20	Sydney IRH	Service Provider Staff
1-5TPQYV	Self Harm - Actual	Critical	27/01/2011 2:25	North West Point Immigration Facility	Service Provider Staff
1-5TPVZO	Voluntary starvation (<24 hrs)	Minor	27/01/2011 4:18	Northern IDC	Service Provider Staff
1-5TRUSX	Transfer to APOD	Minor	27/01/2011 7:10	Northern IDC	Service Provider Staff
1-5TYORK	Assault - Not OBH	Minor	27/01/2011 8:00	Melbourne ITA	Service Provider Staff
1-5TSSJU	Damage - Minor	Minor	27/01/2011 9:20	Brisbane ITA	Service Provider Staff
1-5TWW1W	Self Harm - Threatened	Major	27/01/2011 10:10	North West Point Immigration Facility	Other
1-5TZN2D	Self Harm - Threatened	Major	27/01/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-5TW037	Complaint - re Minor Incident	Minor	27/01/2011 11:07	North West Point Immigration Facility	Service Provider Staff
1-5TWW0R	Complaint - re Minor Incident	Minor	27/01/2011 11:13	North West Point Immigration Facility	Service Provider Staff
1-5TTNZ7	Use of Force	Major	27/01/2011 11:15	Sydney IRH	Service Provider Staff
1-5U8XRM	Transfer to APOD	Minor	27/01/2011 11:16	Sydney IRH	Service Provider Staff
1-5U8XRJ	Transfer to APOD	Minor	27/01/2011 11:50	Sydney IRH	Service Provider Staff
1-5TT3RP	Self Harm - Actual	Critical	27/01/2011 12:05	Scherger IDC	Service Provider Staff
1-5TZN8J	Contraband found	Minor	27/01/2011 12:15	North West Point Immigration Facility	Service Provider Staff
1-5U06GC	Disturbance - Minor	Minor	27/01/2011 12:50	Gwalia Lodge	Service Provider Staff
1-5TT3XL	Transfer to APOD	Minor	27/01/2011 13:15	Scherger IDC	Service Provider Staff
1-5TT3XF	Accident/Injury - Serious	Critical	27/01/2011 13:15	Scherger IDC	Service Provider Staff

1-5U05YK	Abusive/Aggressive Behaviour	Minor	27/01/2011 13:40	Northern IDC	Service Provider Staff
1-5U0619	Self Harm - Threatened	Major	27/01/2011 14:05	North West Point Immigration Facility	Service Provider Staff
1-5U8XQV	Transfer to APOD	Minor	27/01/2011 14:45	Scherger IDC	Service Provider Staff
1-5TZBA6	Complaint - re Minor Incident	Minor	27/01/2011 15:39	North West Point Immigration Facility	Service Provider Staff
1-5TZBID	Complaint - re Minor Incident	Minor	27/01/2011 15:48	North West Point Immigration Facility	Service Provider Staff
1-5TYP15	Complaint - re Minor Incident	Minor	27/01/2011 16:10	Northern IDC	Service Provider Staff
1-5UET5G	Assault - Not OBH	Minor	27/01/2011 16:15	Melbourne ITA	Service Provider Staff
1-5U0Z8G	Removal - Aborted	Major	27/01/2011 17:55	Northern IDC	Service Provider Staff
1-5U8XW0	Failure - IT Systems	Minor	27/01/2011 18:30	Melbourne ITA	Service Provider Staff
1-5U10RU	Voluntary starvation (>24 hrs)	Major	27/01/2011 19:15	Gwalia Lodge	Service Provider Staff
1-5U05Z7	Assault - Minor	Major	27/01/2011 19:29	Villawood IDC	Service Provider Staff
1-5U761H	Voluntary Starvation - End of	Minor	27/01/2011 20:00	Northern IDC	Service Provider Staff
1-5U1134	Abusive/Aggressive Behaviour	Minor	27/01/2011 20:20	North West Point Immigration Facility	Service Provider Staff
1-5URTA0	Voluntary starvation (<24 hrs)	Minor	27/01/2011 20:45	North West Point Immigration Facility	Service Provider Staff
1-5UF946	Voluntary starvation (>24 hrs)	Major	27/01/2011 20:45	North West Point Immigration Facility	Service Provider Staff
1-5U1NNY	Accident/Injury - Serious	Critical	27/01/2011 23:00	Gwalia Lodge	Service Provider Staff
1-5U1N4H	Accident/Injury - Serious	Critical	27/01/2011 23:15	Sydney IRH	Service Provider Staff
1-5YOZA2	Use of Restraints	Minor	28/01/2011 0:00	Villawood IDC	Service Provider Staff
1-5UQ09Y	Abusive/Aggressive Behaviour	Minor	28/01/2011 4:40	North West Point Immigration Facility	Service Provider Staff
1-5UBYST	Abusive/Aggressive Behaviour	Minor	28/01/2011 10:35	Villawood IDC	Service Provider Staff
1-5UE3RM	Escape - Attempted	Major	28/01/2011 11:20	Villawood IDC	Service Provider Staff
1-5UBY8M	Escape - Attempted	Major	28/01/2011 11:20	Villawood IDC	Service Provider Staff
1-5UE3IY	Media - Incident of interest	Major	28/01/2011 12:25	Inverbrackie APOD	Service Provider Staff
1-5UESX4	Abusive/Aggressive Behaviour	Minor	28/01/2011 13:00	Villawood IDC	Service Provider Staff
1-5UGLFW	Contraband found	Minor	28/01/2011 14:00	Villawood IDC	Service Provider Staff
1-5UHT1W	Media - Unauthorised presence	Critical	28/01/2011 15:00	Melbourne ITA	Service Provider Staff
1-5UETBE	Complaint - re Minor Incident	Minor	28/01/2011 15:00	Northern IDC	Service Provider Staff
1-5UR582	Voluntary starvation (<24 hrs)	Minor	28/01/2011 15:37	Villawood IDC	Service Provider Staff
1-5UGLKV	Abusive/Aggressive Behaviour	Minor	28/01/2011 15:50	Villawood IDC	Service Provider Staff
1-5UIB7D	Voluntary starvation (<24 hrs)	Minor	28/01/2011 16:00	Gwalia Lodge	Service Provider Staff
1-5UJP1Y	Assault - Not OBH	Minor	28/01/2011 17:40	Northern IDC	Service Provider Staff
1-5UIQFM	Assault - Not OBH	Minor	28/01/2011 17:55	Curtin IDC	Service Provider Staff
1-5UHOOW	Self Harm - Threatened	Major	28/01/2011 18:20	Curtin IDC	Service Provider Staff
1-5UIQE8	Voluntary starvation (>24 hrs)	Major	28/01/2011 19:00	Gwalia Lodge	Service Provider Staff
1-5UHOQP	Assault - Minor	Minor	28/01/2011 19:40	Curtin IDC	Service Provider Staff
1-5URTTP	Voluntary starvation (>24 hrs)	Major	28/01/2011 20:30	North West Point Immigration Facility	Service Provider Staff

1-5UHOT6	Voluntary starvation (<24 hrs)	Minor	28/01/2011 20:33	North West Point Immigration Facility	Service Provider Staff
1-5UR15N	Transfer to APOD	Minor	29/01/2011 11:20	Scherger IDC	Service Provider Staff
1-5UR54V	Accident/Injury - Serious	Critical	29/01/2011 11:55	Inverbrackie APOD	Service Provider Staff
1-5URAWD	Complaint - re Minor Incident	Minor	29/01/2011 12:27	Northern IDC	Service Provider Staff
1-5V109S	Complaint - re Minor Incident	Minor	29/01/2011 13:00	Northern IDC	Service Provider Staff
1-5UROQT	Voluntary starvation (<24 hrs)	Minor	29/01/2011 13:00	Curtin IDC	Service Provider Staff
1-5URASZ	Voluntary starvation (>24 hrs)	Major	29/01/2011 13:37	Villawood IDC	Service Provider Staff
1-5URTL9	Failure - IT Systems	Minor	29/01/2011 13:50	Curtin IDC	Service Provider Staff
1-5URTTT	Complaint - re Minor Incident	Minor	29/01/2011 15:30	North West Point Immigration Facility	Service Provider Staff
1-5URTWD	Complaint - re Minor Incident	Minor	29/01/2011 15:37	North West Point Immigration Facility	Service Provider Staff
1-5URTWL	Complaint - re Minor Incident	Minor	29/01/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-5US392	Complaint - re Minor Incident	Minor	29/01/2011 15:44	North West Point Immigration Facility	Service Provider Staff
1-5US3G0	Complaint - re Minor Incident	Minor	29/01/2011 16:22	North West Point Immigration Facility	Service Provider Staff
1-5US3H3	Complaint - re Minor Incident	Minor	29/01/2011 16:24	North West Point Immigration Facility	Service Provider Staff
1-5V1DI0	Complaint - re Minor Incident	Minor	29/01/2011 16:35	Gwalia Lodge	Service Provider Staff
1-5W82UM	Complaint - re Minor Incident	Minor	29/01/2011 18:00	Northern IDC	Service Provider Staff
1-5UT0YY	Self Harm - Actual	Critical	29/01/2011 22:55	Perth IDC	Client
1-5UZGDU	Voluntary starvation (<24 hrs)	Minor	29/01/2011 23:00	Northern IDC	Service Provider Staff
1-5UZGIM	Disturbance - Minor	Minor	30/01/2011 4:10	Northern IDC	Service Provider Staff
1-5V0M9P	Complaint - re Minor Incident	Minor	30/01/2011 10:00	Christmas Island	Service Provider Staff
1-5V0VY7	Complaint - re Minor Incident	Minor	30/01/2011 10:15	Christmas Island	Service Provider Staff
1-5V0VVE	Complaint - re Minor Incident	Minor	30/01/2011 10:15	Christmas Island	Service Provider Staff
1-5V14YY	Complaint - re Minor Incident	Minor	30/01/2011 10:40	Christmas Island	Service Provider Staff
1-5V0VRU	Abusive/Aggressive Behaviour	Minor	30/01/2011 10:45	Villawood IDC	Service Provider Staff
1-5V0VRA	Self Harm - Threatened	Major	30/01/2011 11:15	North West Point Immigration Facility	Service Provider Staff
1-5V0LLT	Voluntary Starvation - End of	Minor	30/01/2011 12:10	Scherger IDC	Service Provider Staff
1-5V10ES	Abusive/Aggressive Behaviour	Minor	30/01/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-5V0W61	Voluntary starvation (>24 hrs)	Major	30/01/2011 13:00	Curtin IDC	Service Provider Staff
1-5V0D1P	Complaint - re Minor Incident	Minor	30/01/2011 13:00	Northern IDC	Service Provider Staff
1-5V0LZC	Escape	Critical	30/01/2011 13:00	Maribyrnong IDC	Service Provider Staff
1-5V14WE	Self Harm - Actual	Critical	30/01/2011 13:50	Northern IDC	Service Provider Staff
1-5V1DGW	Voluntary starvation (<24 hrs)	Minor	30/01/2011 15:31	Curtin IDC	Service Provider Staff
1-5V154S	Failure - IT Systems	Minor	30/01/2011 16:15	Villawood IDC	Service Provider Staff
1-5V10V0	Voluntary starvation (<24 hrs)	Minor	30/01/2011 17:15	Perth IDC	Service Provider Staff
1-5V15C5	Theft	Minor	30/01/2011 17:49	Christmas Island	Service Provider Staff
1-5V1DNC	Use of Restraints	Minor	30/01/2011 18:45	Villawood IDC	Service Provider Staff

1-5V1DOG	Removal - Aborted	Major	30/01/2011 18:50	Villawood IDC	DIAC Staff
1-5V1DN1	Accident/Injury - Serious	Critical	30/01/2011 18:55	Villawood IDC	Service Provider Staff
1-5V1Z60	Accident/Injury - Serious	Critical	30/01/2011 20:05	Curtin IDC	Service Provider Staff
1-5V8M4Z	Voluntary starvation (<24 hrs)	Minor	30/01/2011 23:00	Northern IDC	Service Provider Staff
1-5V6WXZ	Voluntary starvation (<24 hrs)	Minor	30/01/2011 23:00	Northern IDC	Service Provider Staff
1-5V6X09	Disturbance - Major	Major	31/01/2011 2:15	Northern IDC	Subcontractor
1-5V1ZP2	Self Harm - Actual	Critical	31/01/2011 4:05	Curtin IDC	Service Provider Staff
1-5VAX47	Failure - IT Systems	Minor	31/01/2011 5:00	Northern IDC	Service Provider Staff
1-5VAWYX	Failure - IT Systems	Minor	31/01/2011 5:00	Northern IDC	Service Provider Staff
1-5V8MIA	Damage - Minor	Minor	31/01/2011 6:30	Villawood IDC	Service Provider Staff
1-5V9MQE	Media - Unauthorised presence	Critical	31/01/2011 7:10	Inverbrackie APOD	Service Provider Staff
1-5VBH0J	Voluntary starvation (<24 hrs)	Minor	31/01/2011 7:30	Curtin IDC	Service Provider Staff
1-5V9MVF	Voluntary starvation (<24 hrs)	Minor	31/01/2011 7:30	Curtin IDC	Service Provider Staff
1-64NHF4	Complaint Unresolved in time	Minor	31/01/2011 9:00	Lilac Aqua	Service Provider Staff
1-5VFIXU	Complaint - re Minor Incident	Minor	31/01/2011 11:00	Northern IDC	Service Provider Staff
1-5VEG20	Complaint - re Minor Incident	Minor	31/01/2011 11:00	Northern IDC	Service Provider Staff
1-5VFJ4K	Disturbance - Minor	Minor	31/01/2011 11:15	Curtin IDC	Service Provider Staff
1-5WSO23	Weapon - Client in possession	Major	31/01/2011 12:00	Villawood IDC	Client
1-5VBHA0	Contraband found	Minor	31/01/2011 12:00	Villawood IDC	Client
1-5WH2UQ	Self Harm - Threatened	Major	31/01/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-5W009I	Complaint - re Minor Incident	Minor	31/01/2011 14:00	Northern IDC	Service Provider Staff
1-5VIF6C	Disturbance - Minor	Minor	31/01/2011 15:00	Inverbrackie APOD	Service Provider Staff
1-5VQRTE	Contraband found	Minor	31/01/2011 15:15	Curtin IDC	Service Provider Staff
1-5VJJJF	Use of Force	Major	31/01/2011 15:55	Curtin IDC	Service Provider Staff
1-5VJIYK	Self Harm - Threatened	Major	31/01/2011 17:21	North West Point Immigration Facility	Service Provider Staff
1-5VOBZ6	Media - Approach staff/clients	Minor	31/01/2011 19:04	Northern IDC	Service Provider Staff
1-5VJJGW	Self Harm - Threatened	Major	31/01/2011 20:15	North West Point Immigration Facility	Service Provider Staff
1-5VK9IH	Voluntary starvation (<24 hrs)	Minor	31/01/2011 22:00	Northern IDC	Service Provider Staff
1-5VK9I8	Voluntary starvation (<24 hrs)	Minor	31/01/2011 22:00	Northern IDC	Service Provider Staff
1-5VOC0A	Voluntary starvation (<24 hrs)	Minor	31/01/2011 22:00	Northern IDC	Service Provider Staff
1-5VQYG8	Disturbance - Minor	Minor	31/01/2011 23:15	Melbourne ITA	Service Provider Staff
1-5VJ7WV	Damage - Minor	Minor	31/01/2011 23:20	Maribyrnong IDC	Service Provider Staff
1-5VOCAZ	Contraband found	Minor	1/02/2011 1:55	Villawood IDC	Service Provider Staff
1-5W0H7H	Complaint - re Minor Incident	Minor	1/02/2011 6:00	North West Point Immigration Facility	Service Provider Staff
1-5W0MVY	Complaint - re Minor Incident	Minor	1/02/2011 6:25	North West Point Immigration Facility	Service Provider Staff
1-5VZXUD	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff

1-5VZXUA	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff
1-5W00VQ	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff
1-5W00JM	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff
1-5W00JJ	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff
1-5W00DR	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff
1-5VX4GY	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff
1-5VX4GV	Voluntary starvation (<24 hrs)	Minor	1/02/2011 12:00	Curtin IDC	Service Provider Staff
1-5VX4OM	Disturbance - Minor	Minor	1/02/2011 13:40	Curtin IDC	Service Provider Staff
1-5WH31O	Self Harm - Threatened	Major	1/02/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-5VZXUG	Accident/Injury - Serious	Critical	1/02/2011 15:00	Curtin IDC	Service Provider Staff
1-5VXEE2	Use of Observation Rm > 24 hrs	Major	1/02/2011 15:00	Villawood IDC	Service Provider Staff
1-5W0MTR	Voluntary starvation (>24 hrs)	Major	1/02/2011 15:19	Curtin IDC	Service Provider Staff
1-5W0NAY	Assault - Minor	Major	1/02/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-5W0P3K	Use of Observation Rm > 24 hrs	Major	1/02/2011 18:45	Villawood IDC	Service Provider Staff
1-5W0P7C	Accident/Injury - Serious	Critical	1/02/2011 19:00	Curtin IDC	Service Provider Staff
1-5W0PBF	Accident/Injury - Serious	Critical	1/02/2011 20:00	Brisbane ITA	Service Provider Staff
1-5W15IJ	Failure - IT Systems	Minor	1/02/2011 20:30	Curtin IDC	Service Provider Staff
1-5W15G9	Self Harm - Actual	Critical	1/02/2011 21:55	Curtin IDC	Service Provider Staff
1-5W155H	Accident/Injury - Serious	Critical	1/02/2011 22:20	Melbourne ITA	Service Provider Staff
1-5W15VE	Demonstration - Onsite	Major	1/02/2011 22:30	North West Point Immigration Facility	Service Provider Staff
1-5W7OMO	Demonstration - Onsite	Major	2/02/2011 0:15	North West Point Immigration Facility	Service Provider Staff
1-5W7OHF	Self Harm - Actual	Critical	2/02/2011 1:25	Curtin IDC	Service Provider Staff
1-5W87MI	Accident/Injury - Serious	Critical	2/02/2011 3:10	Christmas Island	Service Provider Staff
1-5WAXPP	Complaint - re Minor Incident	Minor	2/02/2011 8:26	North West Point Immigration Facility	Service Provider Staff
1-5WAXPS	Complaint - re Minor Incident	Minor	2/02/2011 8:31	North West Point Immigration Facility	Service Provider Staff
1-64NHF7	Complaint Unresolved in time	Minor	2/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-5WC3XE	Assault - Not OBH	Minor	2/02/2011 9:45	Curtin IDC	Service Provider Staff
1-5WBS9F	Complaint - re Minor Incident	Minor	2/02/2011 11:30	Melbourne ITA	Service Provider Staff
1-5WVDS	Self Harm - Threatened	Major	2/02/2011 13:20	North West Point Immigration Facility	Service Provider Staff
1-5WELGZ	Transfer to APOD	Minor	2/02/2011 14:10	Perth IRH	Service Provider Staff
1-5XDH92	Property - Missing	Minor	2/02/2011 14:30	North West Point Immigration Facility	Subcontractor
1-5WELKB	Disturbance - Minor	Minor	2/02/2011 14:35	Northern IDC	Service Provider Staff
1-5WEL1G	Disturbance - Minor	Minor	2/02/2011 14:35	Melbourne ITA	Service Provider Staff
1-5WH2KX	Complaint - re Minor Incident	Minor	2/02/2011 16:23	North West Point Immigration Facility	Service Provider Staff
1-5WW3Z3	Self Harm - Threatened	Major	2/02/2011 16:45	Melbourne ITA	External Source
1-5WH2GD	Demonstration - Onsite	Major	2/02/2011 16:45	Northern IDC	Service Provider Staff

1-5WG93G	Transfer to APOD	Minor	2/02/2011 17:00	Villawood IDC	Service Provider Staff
1-5WOPPA	Abusive/Aggressive Behaviour	Minor	2/02/2011 19:50	Villawood IDC	Service Provider Staff
1-5WH56E	Transfer to APOD	Minor	2/02/2011 23:50	Northern IDC	Service Provider Staff
1-5WNCP0	Transfer to APOD	Minor	2/02/2011 23:55	Perth IDC	Service Provider Staff
1-5WOLZG	Accident/Injury - Serious	Critical	3/02/2011 0:30	Brisbane ITA	Client
1-5WH54O	Accident/Injury - Serious	Critical	3/02/2011 1:40	Villawood IDC	Service Provider Staff
1-5WNCSF	Disturbance - Minor	Minor	3/02/2011 2:00	Villawood IDC	Service Provider Staff
1-5WO86L	Voluntary starvation (<24 hrs)	Minor	3/02/2011 3:46	Curtin IDC	Service Provider Staff
1-5WO86U	Voluntary starvation (<24 hrs)	Minor	3/02/2011 4:00	Curtin IDC	Service Provider Staff
1-5WPME8	Complaint - re Minor Incident	Minor	3/02/2011 7:30	Gwalia Lodge	Service Provider Staff
1-5WQE66	Self Harm - Actual	Critical	3/02/2011 8:20	Curtin IDC	Service Provider Staff
1-5WQYFE	Complaint - re Minor Incident	Minor	3/02/2011 8:46	North West Point Immigration Facility	Service Provider Staff
1-5WQYFH	Complaint - re Minor Incident	Minor	3/02/2011 8:50	North West Point Immigration Facility	Service Provider Staff
1-5WPMN0	Contraband found	Minor	3/02/2011 8:50	Inverbrackie APOD	Service Provider Staff
1-64NHFG	Complaint Unresolved in time	Minor	3/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-64NHFD	Complaint Unresolved in time	Minor	3/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-64NHFA	Complaint Unresolved in time	Minor	3/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-5WQE8Q	Complaint - re Minor Incident	Minor	3/02/2011 10:15	Northern IDC	Service Provider Staff
1-5WW3KR	Transfer to APOD	Minor	3/02/2011 10:55	Northern IDC	Service Provider Staff
1-5WV5QS	Self Harm - Threatened	Major	3/02/2011 11:20	North West Point Immigration Facility	Service Provider Staff
1-5WQEO3	Accident/Injury - Serious	Critical	3/02/2011 11:26	Melbourne ITA	Service Provider Staff
1-5WWUSC	Self Harm - Threatened	Major	3/02/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-5WV60R	Self Harm - Threatened	Major	3/02/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-5WSOF3	Disturbance - Minor	Minor	3/02/2011 12:05	Maribyrnong IDC	Service Provider Staff
1-5WW3NP	Self Harm - Actual	Critical	3/02/2011 13:45	Curtin IDC	Service Provider Staff
1-5WXK3O	Self Harm - Threatened	Major	3/02/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-5WWUZZ	Complaint - re Minor Incident	Minor	3/02/2011 15:37	North West Point Immigration Facility	Service Provider Staff
1-5WWV2K	Complaint - re Minor Incident	Minor	3/02/2011 15:41	North West Point Immigration Facility	Service Provider Staff
1-5WXJSY	Complaint - re Minor Incident	Minor	3/02/2011 15:47	North West Point Immigration Facility	Service Provider Staff
1-5WXJTR	Complaint - re Minor Incident	Minor	3/02/2011 15:52	North West Point Immigration Facility	Service Provider Staff
1-5WW3O2	Complaint - re Minor Incident	Minor	3/02/2011 16:00	Northern IDC	Service Provider Staff
1-5WXJZI	Voluntary starvation (>24 hrs)	Major	3/02/2011 17:25	Curtin IDC	Service Provider Staff
1-5WVMPN	Self Harm - Actual	Critical	3/02/2011 17:30	Villawood IDC	Service Provider Staff
1-5WX5PZ	Escape - Attempted	Major	3/02/2011 19:20	Inverbrackie APOD	Service Provider Staff
1-5WYI5V	Contraband found	Minor	3/02/2011 21:30	North West Point Immigration Facility	Service Provider Staff
1-5X58OP	Voluntary starvation (>24 hrs)	Major	3/02/2011 22:00	Curtin IDC	Service Provider Staff

1-5X581I	Voluntary starvation (>24 hrs)	Major	3/02/2011 22:00	Curtin IDC	Service Provider Staff
1-5WYI3W	Voluntary starvation (>24 hrs)	Major	3/02/2011 22:00	Curtin IDC	Service Provider Staff
1-5WYO7V	Voluntary starvation (>24 hrs)	Major	3/02/2011 22:10	Curtin IDC	Service Provider Staff
1-5X9GVY	Damage - Minor	Minor	4/02/2011 9:20	Villawood IDC	Service Provider Staff
1-5X8RMS	Contraband found	Minor	4/02/2011 9:20	Villawood IDC	Service Provider Staff
1-5XA1WI	Damage - Minor	Minor	4/02/2011 9:50	Curtin IDC	Service Provider Staff
1-5XEM0A	Abusive/Aggressive Behaviour	Minor	4/02/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-5X8RIK	Transfer to APOD	Minor	4/02/2011 10:25	Scherger IDC	Service Provider Staff
1-5XE1OO	Abusive/Aggressive Behaviour	Minor	4/02/2011 10:35	Gwalia Lodge	Service Provider Staff
1-5XE2SP	Self Harm - Threatened	Major	4/02/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-5YQEHHS	Property - Missing	Minor	4/02/2011 12:00	Melbourne ITA	Service Provider Staff
1-5XEMHJ	Removal - Aborted	Major	4/02/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-5XB7XL	Self Harm - Actual	Critical	4/02/2011 12:50	Curtin IDC	Service Provider Staff
1-5XARW0	Self Harm - Actual	Critical	4/02/2011 13:45	Villawood IDC	Service Provider Staff
1-5XE1XD	Assault - Minor	Major	4/02/2011 15:45	North West Point Immigration Facility	Service Provider Staff
1-5Z1Q1Q	Accident/Injury - Serious	Critical	4/02/2011 16:28	Villawood IDC	Service Provider Staff
1-5XE1CE	Use of Observation Rm > 24 hrs	Major	4/02/2011 16:45	Northern IDC	Service Provider Staff
1-5Z2P41	Transfer to APOD	Minor	4/02/2011 16:50	Villawood IDC	Service Provider Staff
1-5XMHPO	Transfer to APOD	Minor	4/02/2011 17:35	Perth IDC	Service Provider Staff
1-5XE3DI	Self Harm - Threatened	Major	4/02/2011 17:35	Curtin IDC	Service Provider Staff
1-5XF1LP	Assault - Minor	Major	4/02/2011 18:40	North West Point Immigration Facility	Service Provider Staff
1-5XESQ7	Disturbance - Major	Major	4/02/2011 18:40	North West Point Immigration Facility	Service Provider Staff
1-5XEM2L	Accident/Injury - Serious	Critical	4/02/2011 18:45	Brisbane ITA	Service Provider Staff
1-5XE1HY	Voluntary starvation (>24 hrs)	Major	4/02/2011 19:11	Christmas Island	Service Provider Staff
1-5XEM3W	Accident/Injury - Serious	Critical	4/02/2011 19:55	Villawood IDC	Service Provider Staff
1-5XF233	Voluntary Starvation - End of	Minor	4/02/2011 20:00	Northern IDC	Service Provider Staff
1-5XN8YW	Disturbance - Minor	Minor	4/02/2011 20:15	Scherger IDC	Service Provider Staff
1-5XLTP9	Accident/Injury - Serious	Critical	4/02/2011 21:05	Inverbrackie APOD	Service Provider Staff
1-5XMFU2	Accident/Injury - Serious	Critical	4/02/2011 21:20	Inverbrackie APOD	Service Provider Staff
1-5XVDO8	Contraband found	Minor	5/02/2011 0:20	North West Point Immigration Facility	Service Provider Staff
1-5XF24V	Self Harm - Actual	Critical	5/02/2011 1:00	Curtin IDC	Service Provider Staff
1-5XF254	Theft	Minor	5/02/2011 2:45	Northern IDC	Service Provider Staff
1-5XMZBD	Complaint - re Minor Incident	Minor	5/02/2011 6:00	Northern IDC	Service Provider Staff
1-64NHFJ	Complaint Unresolved in time	Minor	5/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-5XMNRI	Abusive/Aggressive Behaviour	Minor	5/02/2011 11:59	Inverbrackie APOD	Service Provider Staff
1-5XMNR6	Use of Obs Room >24 hours	Major	5/02/2011 12:50	Villawood IDC	Service Provider Staff

1-5XMZ9W	Complaint - re Minor Incident	Minor	5/02/2011 15:00	Northern IDC	Service Provider Staff
1-5XMZ86	Complaint - re Minor Incident	Minor	5/02/2011 15:00	Northern IDC	Service Provider Staff
1-5XMZDG	Accident/Injury - Serious	Critical	5/02/2011 16:15	Melbourne ITA	Service Provider Staff
1-5XMZMJ	Accident/Injury - Serious	Critical	5/02/2011 16:40	Scherger IDC	Service Provider Staff
1-5XMZ6H	Assault - Minor	Major	5/02/2011 16:46	Christmas Island	Service Provider Staff
1-5XTD4J	Disturbance - Minor	Minor	5/02/2011 17:10	Northern IDC	Service Provider Staff
1-5XN7OM	Voluntary Starvation - End of	Minor	5/02/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-5XN7RO	Damage - Minor	Minor	5/02/2011 17:50	Melbourne ITA	Service Provider Staff
1-5XN7ID	Self Harm - Threatened	Major	5/02/2011 19:20	Christmas Island	Service Provider Staff
1-5XNJUF	Damage - Minor	Minor	5/02/2011 20:30	Villawood IDC	Service Provider Staff
1-5XNK26	Voluntary starvation (<24 hrs)	Minor	5/02/2011 20:45	Curtin IDC	Service Provider Staff
1-5XN7UQ	Accident/Injury - Serious	Critical	5/02/2011 20:50	Melbourne ITA	Service Provider Staff
1-5XN7RT	Disturbance - Minor	Minor	5/02/2011 20:50	Melbourne ITA	Service Provider Staff
1-5XN7UW	Damage - Minor	Minor	5/02/2011 20:55	Melbourne ITA	Service Provider Staff
1-5XN7XD	Voluntary starvation (<24 hrs)	Minor	5/02/2011 23:00	Curtin IDC	Service Provider Staff
1-5XN7YW	Accident/Injury - Serious	Critical	5/02/2011 23:20	Northern IDC	Service Provider Staff
1-5YOZ0I	Contraband found	Minor	6/02/2011 0:00	Villawood IDC	Service Provider Staff
1-5XN82T	Disturbance - Minor	Minor	6/02/2011 1:40	Curtin IDC	Service Provider Staff
1-5XVL6Q	Contraband found	Minor	6/02/2011 5:45	Villawood IDC	Service Provider Staff
1-5Y4EUU	Voluntary starvation (<24 hrs)	Minor	6/02/2011 7:55	Curtin IDC	Service Provider Staff
1-5XW2G6	Contraband found	Minor	6/02/2011 10:05	North West Point Immigration Facility	Service Provider Staff
1-5YQEK8	Property - Missing	Minor	6/02/2011 12:00	Melbourne ITA	Service Provider Staff
1-5YDMG7	Assault - Not OBH	Minor	6/02/2011 12:30	Melbourne ITA	Service Provider Staff
1-5XWBHQ	Abusive/Aggressive Behaviour	Minor	6/02/2011 12:50	North West Point Immigration Facility	Service Provider Staff
1-5XW6GZ	Disturbance - Minor	Minor	6/02/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-5XW2T4	Self Harm - Actual	Critical	6/02/2011 15:05	Melbourne ITA	Service Provider Staff
1-5XWMHA	Contraband found	Minor	6/02/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-5XWMIR	Voluntary starvation (<24 hrs)	Minor	6/02/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-5XW2RL	Accident/Injury - Serious	Critical	6/02/2011 16:00	Melbourne ITA	Service Provider Staff
1-5XW6HR	Contraband found	Minor	6/02/2011 16:05	Christmas Island	Service Provider Staff
1-5XW6JE	Accident/Injury - Serious	Critical	6/02/2011 16:40	Gwalia Lodge	Service Provider Staff
1-5XW6MD	Use of Force	Major	6/02/2011 16:45	Curtin IDC	Service Provider Staff
1-5XW6LV	Self Harm - Actual	Critical	6/02/2011 16:45	Curtin IDC	Service Provider Staff
1-5XW6CG	Disturbance - Minor	Minor	6/02/2011 16:45	Brisbane ITA	Service Provider Staff
1-5Y3SOD	Accident/Injury - Serious	Critical	6/02/2011 18:43	Inverbrackie APOD	Service Provider Staff
1-5XX2VK	Accident/Injury - Serious	Critical	6/02/2011 20:55	Melbourne ITA	Service Provider Staff



1-5XWMSI	Assault - Not OBH	Minor	6/02/2011 20:55	Melbourne ITA	Service Provider Staff
1-5XWMSE	Use of Force	Major	6/02/2011 20:55	Melbourne ITA	Service Provider Staff
1-5Y3LPG	Voluntary starvation (<24 hrs)	Minor	6/02/2011 21:00	Northern IDC	Service Provider Staff
1-5XX349	Voluntary starvation (<24 hrs)	Minor	6/02/2011 21:00	Northern IDC	Service Provider Staff
1-5XX335	Voluntary starvation (<24 hrs)	Minor	6/02/2011 21:00	Northern IDC	Service Provider Staff
1-5Y3LW4	Accident/Injury - Serious	Critical	7/02/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-5Z2NZN	Abusive/Aggressive Behaviour	Minor	7/02/2011 0:00	Villawood IDC	Service Provider Staff
1-5XX1XS	Disturbance - Major	Major	7/02/2011 1:06	North West Point Immigration Facility	Service Provider Staff
1-5XX1XJ	Assault - Minor	Major	7/02/2011 1:06	North West Point Immigration Facility	Service Provider Staff
1-5Y3SZO	Escape	Critical	7/02/2011 2:06	North West Point Immigration Facility	Service Provider Staff
1-5Y7AR7	Self Harm - Threatened	Major	7/02/2011 5:05	Curtin IDC	Service Provider Staff
1-5Y4ENP	Self Harm - Threatened	Major	7/02/2011 5:50	North West Point Immigration Facility	Service Provider Staff
1-64PPOO	Complaint Unresolved in time	Minor	7/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-64PPOL	Complaint Unresolved in time	Minor	7/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-64PPOI	Complaint Unresolved in time	Minor	7/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-5Y7AQK	Disturbance - Minor	Minor	7/02/2011 9:15	Curtin IDC	Service Provider Staff
1-5Y92JI	Accident/Injury - Serious	Critical	7/02/2011 11:12	Curtin IDC	Service Provider Staff
1-5Z60D7	Assault - Minor	Major	7/02/2011 11:30	Inverbrackie APOD	Service Provider Staff
1-5Z6WLF	Assault - Minor	Major	7/02/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-5YNUT8	Assault - Not OBH	Minor	7/02/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-5YDDD6	Disturbance - Major	Major	7/02/2011 12:30	North West Point Immigration Facility	Service Provider Staff
1-5YCM9N	Self Harm - Actual	Critical	7/02/2011 12:30	Curtin IDC	Service Provider Staff
1-5YAP6Z	Accident/Injury - Serious	Critical	7/02/2011 13:20	Port Augusta IRH	Service Provider Staff
1-5Y92UZ	Transfer to APOD	Minor	7/02/2011 14:25	Villawood IDC	Service Provider Staff
1-5Y9P8S	Use of Force	Major	7/02/2011 14:40	Sydney IRH	Service Provider Staff
1-5YP259	Complaint - re Minor Incident	Minor	7/02/2011 15:00	Gwalia Lodge	Service Provider Staff
1-5YCSL4	Complaint - re Minor Incident	Minor	7/02/2011 15:00	Gwalia Lodge	Service Provider Staff
1-5YCS82	Abusive/Aggressive Behaviour	Minor	7/02/2011 16:30	Inverbrackie APOD	Service Provider Staff
1-5YDDIJ	Voluntary starvation (>24 hrs)	Major	7/02/2011 16:38	North West Point Immigration Facility	Service Provider Staff
1-5YL4ZK	Self Harm - Threatened	Major	7/02/2011 19:45	Perth IDC	Service Provider Staff
1-5YOZEA	Disturbance - Major	Major	7/02/2011 19:55	North West Point Immigration Facility	Service Provider Staff
1-5YDWQE	Contraband found	Minor	7/02/2011 19:55	Villawood IDC	Service Provider Staff
1-5YUVTM	Accident/Injury - Serious	Critical	7/02/2011 20:00	Melbourne ITA	Client
1-5YL4Y6	Voluntary starvation (<24 hrs)	Minor	7/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YJ99T	Voluntary starvation (>24 hrs)	Major	7/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YJ98L	Voluntary starvation (>24 hrs)	Major	7/02/2011 20:00	Northern IDC	Service Provider Staff

1-5YJ97N	Voluntary starvation (>24 hrs)	Major	7/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YL4YW	Theft	Minor	7/02/2011 22:40	Northern IDC	Service Provider Staff
1-5YE31T	Use of Obs Room >24 hours	Major	7/02/2011 22:50	Villawood IDC	Service Provider Staff
1-5YJ9FM	Self Harm - Actual	Critical	7/02/2011 23:30	North West Point Immigration Facility	Service Provider Staff
1-5YN6AY	Contraband found	Minor	8/02/2011 0:00	Villawood IDC	Service Provider Staff
1-5YNUDY	Contraband found	Minor	8/02/2011 8:12	North West Point Immigration Facility	Service Provider Staff
1-5YM76U	Complaint - re Minor Incident	Minor	8/02/2011 9:00	Northern IDC	Service Provider Staff
1-5YRX8C	Complaint - re Minor Incident	Minor	8/02/2011 11:20	Gwalia Lodge	Service Provider Staff
1-5YRFAK	Complaint - re Minor Incident	Minor	8/02/2011 12:17	North West Point Immigration Facility	Service Provider Staff
1-5YRFAN	Complaint - re Minor Incident	Minor	8/02/2011 12:19	North West Point Immigration Facility	Service Provider Staff
1-5YRFCY	Complaint - re Minor Incident	Minor	8/02/2011 12:22	North West Point Immigration Facility	Service Provider Staff
1-5YRFD1	Complaint - re Minor Incident	Minor	8/02/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-5YRFD4	Complaint - re Minor Incident	Minor	8/02/2011 12:28	North West Point Immigration Facility	Service Provider Staff
1-5YRFGT	Complaint - re Minor Incident	Minor	8/02/2011 12:30	North West Point Immigration Facility	Service Provider Staff
1-5Z6W53	Use of Restraints	Minor	8/02/2011 13:00	Villawood IDC	Service Provider Staff
1-5YSPAU	Complaint - re Minor Incident	Minor	8/02/2011 13:07	North West Point Immigration Facility	Service Provider Staff
1-5YSPAX	Complaint - re Minor Incident	Minor	8/02/2011 13:21	North West Point Immigration Facility	Service Provider Staff
1-5YSPB0	Complaint - re Minor Incident	Minor	8/02/2011 13:23	North West Point Immigration Facility	Service Provider Staff
1-5YSPFT	Complaint - re Minor Incident	Minor	8/02/2011 13:27	North West Point Immigration Facility	Service Provider Staff
1-5YSPFW	Complaint - re Minor Incident	Minor	8/02/2011 13:33	North West Point Immigration Facility	Service Provider Staff
1-5YSPFZ	Complaint - re Minor Incident	Minor	8/02/2011 13:37	North West Point Immigration Facility	Service Provider Staff
1-5YSPG2	Complaint - re Minor Incident	Minor	8/02/2011 13:39	North West Point Immigration Facility	Service Provider Staff
1-5YSPKB	Complaint - re Minor Incident	Minor	8/02/2011 13:42	North West Point Immigration Facility	Service Provider Staff
1-5YSPKE	Complaint - re Minor Incident	Minor	8/02/2011 13:44	North West Point Immigration Facility	Service Provider Staff
1-5YOZOM	Assault - Minor	Minor	8/02/2011 13:50	Melbourne ITA	Service Provider Staff
1-5YSPKH	Complaint - re Minor Incident	Minor	8/02/2011 13:56	North West Point Immigration Facility	Service Provider Staff
1-5YSPPO	Complaint - re Minor Incident	Minor	8/02/2011 13:58	North West Point Immigration Facility	Service Provider Staff
1-5YUCDM	Voluntary Starvation - End of	Minor	8/02/2011 14:00	Northern IDC	Service Provider Staff
1-5YSP8	Complaint - re Minor Incident	Minor	8/02/2011 14:03	North West Point Immigration Facility	Service Provider Staff
1-5YQE29	Accident/Injury - Serious	Critical	8/02/2011 14:45	Villawood IDC	Service Provider Staff
1-5ZA0AI	Assault - Minor	Major	8/02/2011 15:35	North West Point Immigration Facility	Service Provider Staff
1-5YUV68	Assault - Not OBH	Minor	8/02/2011 15:35	North West Point Immigration Facility	Service Provider Staff
1-5YRX09	Abusive/Aggressive Behaviour	Minor	8/02/2011 15:40	Villawood IDC	Service Provider Staff
1-5YRWYC	Use of Obs Room >24 hours	Major	8/02/2011 16:00	Villawood IDC	Service Provider Staff
1-5YUVE0	Voluntary starvation (<24 hrs)	Minor	8/02/2011 17:45	Christmas Island	Service Provider Staff
1-5ZB99W	Voluntary starvation (<24 hrs)	Minor	8/02/2011 17:45	Lilac Aqua	Service Provider Staff

1-5YUVBI	Accident/Injury - Serious	Critical	8/02/2011 18:02	North West Point Immigration Facility	Service Provider Staff
1-5YUC26	Disturbance - Minor	Minor	8/02/2011 18:35	Maribyrnong IDC	Service Provider Staff
1-5Z1PWJ	Voluntary starvation (<24 hrs)	Minor	8/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YW63C	Voluntary starvation (<24 hrs)	Minor	8/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YW626	Voluntary starvation (<24 hrs)	Minor	8/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YW609	Voluntary starvation (<24 hrs)	Minor	8/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YW5XV	Voluntary starvation (<24 hrs)	Minor	8/02/2011 20:00	Northern IDC	Service Provider Staff
1-5YTX1F	Abusive/Aggressive Behaviour	Minor	8/02/2011 21:10	Villawood IDC	Service Provider Staff
1-5YVKOU	Accident/Injury - Serious	Critical	8/02/2011 21:20	Christmas Island	Service Provider Staff
1-5YW671	Accident/Injury - Serious	Critical	9/02/2011 2:30	Villawood IDC	Service Provider Staff
1-5YW5TE	Abusive/Aggressive Behaviour	Minor	9/02/2011 2:40	Villawood IDC	Service Provider Staff
1-5Z2OUI	Self Harm - Actual	Critical	9/02/2011 3:15	Curtin IDC	Service Provider Staff
1-5Z3HHX	Complaint - re Minor Incident	Minor	9/02/2011 8:00	Northern IDC	Service Provider Staff
1-5Z8QDW	Assault - Serious	Critical	9/02/2011 9:45	North West Point Immigration Facility	Service Provider Staff
1-5ZOAT6	Disturbance - Minor	Minor	9/02/2011 10:00	Melbourne ITA	Service Provider Staff
1-5Z6092	Complaint - re Minor Incident	Minor	9/02/2011 10:00	Northern IDC	Service Provider Staff
1-5ZAOLL	Failure - IT Systems	Minor	9/02/2011 12:15	Villawood IDC	Service Provider Staff
1-5Z7071	Notification by Welfare Auth	Major	9/02/2011 12:15	Villawood IDC	Service Provider Staff
1-5Z9M6S	Transfer to APOD	Minor	9/02/2011 12:30	Villawood IDC	Service Provider Staff
1-5Z60EI	Accident/Injury - Serious	Critical	9/02/2011 12:30	Villawood IDC	Service Provider Staff
1-5ZC58C	Disturbance - Minor	Minor	9/02/2011 14:45	Northern IDC	Service Provider Staff
1-5ZC6RX	Media - Unauthorised presence	Critical	9/02/2011 15:15	Northern IDC	Service Provider Staff
1-5ZC5JS	Disturbance - Major	Major	9/02/2011 15:15	Northern IDC	Service Provider Staff
1-5ZNBGW	Voluntary starvation (>24 hrs)	Major	9/02/2011 15:20	Construction Camp APOD	Service Provider Staff
1-5ZC56H	Complaint - re Minor Incident	Minor	9/02/2011 15:57	North West Point Immigration Facility	Service Provider Staff
1-5ZC56K	Complaint - re Minor Incident	Minor	9/02/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-5ZC59F	Complaint - re Minor Incident	Minor	9/02/2011 16:02	North West Point Immigration Facility	Service Provider Staff
1-5ZC59N	Complaint - re Minor Incident	Minor	9/02/2011 16:04	North West Point Immigration Facility	Service Provider Staff
1-5ZC5AP	Complaint - re Minor Incident	Minor	9/02/2011 16:06	North West Point Immigration Facility	Service Provider Staff
1-5ZANXH	Accident/Injury - Serious	Critical	9/02/2011 16:20	Inverbrackie APOD	Service Provider Staff
1-5ZCBN8	Self Harm - Threatened	Major	9/02/2011 16:40	Construction Camp APOD	Service Provider Staff
1-5ZCBFV	Accident/Injury - Serious	Critical	9/02/2011 17:15	Lilac Aqua	Service Provider Staff
1-5ZCBFG	Voluntary starvation (>24 hrs)	Major	9/02/2011 17:29	Lilac Aqua	Service Provider Staff
1-5ZCBQX	Voluntary starvation (<24 hrs)	Minor	9/02/2011 18:05	Gwalia Lodge	Service Provider Staff
1-5ZK9L4	Disturbance - Minor	Minor	9/02/2011 20:22	North West Point Immigration Facility	Service Provider Staff
1-5ZC725	Voluntary Starvation - End of	Minor	9/02/2011 20:30	Northern IDC	Service Provider Staff

1-5ZCBPL	Accident/Injury - Serious	Critical	9/02/2011 21:25	Villawood IDC	Service Provider Staff
1-5ZCBXQ	Self Harm - Threatened	Major	9/02/2011 22:24	Melbourne ITA	Service Provider Staff
1-5ZCLHZ	Accident/Injury - Serious	Critical	10/02/2011 0:15	Sydney IRH	Service Provider Staff
1-603E41	Birth of a child	Minor	10/02/2011 5:00	Inverbrackie APOD	Service Provider Staff
1-5ZC757	Accident/Injury - Serious	Critical	10/02/2011 5:30	Northern IDC	Service Provider Staff
1-5ZMHI9	Complaint - re Minor Incident	Minor	10/02/2011 8:00	Northern IDC	Service Provider Staff
1-5ZKA0D	Complaint - re Minor Incident	Minor	10/02/2011 8:00	Northern IDC	Service Provider Staff
1-5ZMHIG	Complaint - re Minor Incident	Minor	10/02/2011 8:30	Northern IDC	Service Provider Staff
1-656306	Accident/Injury - Serious	Critical	10/02/2011 9:00	Port Augusta IRH	External Source
1-5ZKA87	Abusive/Aggressive Behaviour	Minor	10/02/2011 9:00	Curtin IDC	Service Provider Staff
1-5ZOAP4	Accident/Injury - Serious	Critical	10/02/2011 11:40	Inverbrackie APOD	Service Provider Staff
1-5ZQ6B9	Accident/Injury - Serious	Critical	10/02/2011 12:45	Inverbrackie APOD	Service Provider Staff
1-5ZRHM5	Accident/Injury - Serious	Critical	10/02/2011 13:30	Lilac Aqua	Service Provider Staff
1-5ZQ62D	Disturbance - Major	Major	10/02/2011 13:50	Northern IDC	Service Provider Staff
1-5ZRI91	Transfer to APOD	Minor	10/02/2011 14:00	Northern IDC	Service Provider Staff
1-5ZMHHZ	Assault - Minor	Minor	10/02/2011 14:15	Maribyrnong IDC	Service Provider Staff
1-5ZQ6FA	Media - Unauthorised presence	Critical	10/02/2011 16:05	Northern IDC	Service Provider Staff
1-5ZRHVB	Accident/Injury - Serious	Critical	10/02/2011 16:30	Gwalia Lodge	Service Provider Staff
1-5ZQ5UV	Failure - IT Systems	Minor	10/02/2011 16:40	Villawood IDC	Service Provider Staff
1-5ZR8LJ	Riot	Critical	10/02/2011 17:00	Northern IDC	Service Provider Staff
1-604JW6	Self Harm - Actual	Critical	10/02/2011 18:40	Gwalia Lodge	Service Provider Staff
1-5ZS399	Damage - Minor	Minor	10/02/2011 18:40	Curtin IDC	Service Provider Staff
1-5ZS3KT	Accident/Injury - Serious	Critical	10/02/2011 23:00	Construction Camp APOD	Service Provider Staff
1-5ZS3K8	Assault - Minor	Major	10/02/2011 23:30	Curtin IDC	Service Provider Staff
1-5ZRI96	Transfer to APOD	Minor	11/02/2011 2:00	Northern IDC	Service Provider Staff
1-5ZRH3	Escape - Attempted	Major	11/02/2011 7:40	Inverbrackie APOD	Service Provider Staff
1-5ZRI2T	Complaint - re Minor Incident	Minor	11/02/2011 8:00	Northern IDC	Service Provider Staff
1-5ZRI8X	Transfer to APOD	Minor	11/02/2011 9:00	Northern IDC	Service Provider Staff
1-5ZRI87	Transfer to APOD	Minor	11/02/2011 9:00	Northern IDC	Service Provider Staff
1-602FYP	Use of Observation Rm > 24 hrs	Major	11/02/2011 9:00	Villawood IDC	Service Provider Staff
1-60546A	Accident/Injury - Serious	Critical	11/02/2011 10:00	Gwalia Lodge	Other
1-5ZRI6F	Abusive/Aggressive Behaviour	Minor	11/02/2011 10:15	Curtin IDC	Service Provider Staff
1-60GJR6	Abusive/Aggressive Behaviour	Minor	11/02/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-60GJO4	Abusive/Aggressive Behaviour	Minor	11/02/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-604JRH	Abusive/Aggressive Behaviour	Minor	11/02/2011 14:25	Maribyrnong IDC	Service Provider Staff
1-606ALH	Self Harm - Threatened	Major	11/02/2011 14:45	Melbourne ITA	Service Provider Staff

1-6053T5	Disturbance - Major	Major	11/02/2011 15:05	Melbourne ITA	Service Provider Staff
1-606RAK	Voluntary Starvation - End of	Minor	11/02/2011 15:35	North West Point Immigration Facility	Service Provider Staff
1-6011VG	Abusive/Aggressive Behaviour	Minor	11/02/2011 16:20	North West Point Immigration Facility	Service Provider Staff
1-606R6W	Self Harm - Actual	Critical	11/02/2011 16:40	Curtin IDC	Service Provider Staff
1-60770R	Self Harm - Actual	Critical	11/02/2011 19:50	Curtin IDC	Service Provider Staff
1-605FH3	Abusive/Aggressive Behaviour	Minor	11/02/2011 20:25	North West Point Immigration Facility	Service Provider Staff
1-605FH5	Self Harm - Actual	Critical	11/02/2011 20:27	North West Point Immigration Facility	Service Provider Staff
1-607H96	Accident/Injury - Serious	Critical	11/02/2011 21:15	Gwalia Lodge	Service Provider Staff
1-607HMI	Voluntary Starvation - End of	Minor	11/02/2011 21:30	Northern IDC	Service Provider Staff
1-607HM2	Voluntary Starvation - End of	Minor	11/02/2011 21:30	Northern IDC	Service Provider Staff
1-607HL7	Voluntary Starvation - End of	Minor	11/02/2011 21:30	Northern IDC	Service Provider Staff
1-607HKR	Voluntary Starvation - End of	Minor	11/02/2011 21:30	Northern IDC	Service Provider Staff
1-607HJG	Voluntary Starvation - End of	Minor	11/02/2011 21:30	Northern IDC	Service Provider Staff
1-60QGYW	Failure - IT Systems	Minor	11/02/2011 22:15	Villawood IDC	Service Provider Staff
1-60HGIX	Accident/Injury - Serious	Critical	12/02/2011 8:05	Gwalia Lodge	Service Provider Staff
1-64PPP1	Complaint Unresolved in time	Minor	12/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-60QH4A	Abusive/Aggressive Behaviour	Minor	12/02/2011 9:40	Villawood IDC	Service Provider Staff
1-60GKB9	Self Harm - Threatened	Major	12/02/2011 11:00	Northern IDC	Service Provider Staff
1-60GK7U	Media - Incident of interest	Major	12/02/2011 11:20	Inverbrackie APOD	Service Provider Staff
1-60QH99	Contraband found	Minor	12/02/2011 12:30	Villawood IDC	Service Provider Staff
1-60GKA0	Self Harm - Threatened	Major	12/02/2011 13:25	Perth IDC	Service Provider Staff
1-60Q272	Voluntary starvation (<24 hrs)	Minor	12/02/2011 15:25	Curtin IDC	Service Provider Staff
1-60P714	Contraband found	Minor	12/02/2011 16:15	Lilac Aqua	Service Provider Staff
1-60HUC5	Assault - Minor	Major	12/02/2011 16:40	Construction Camp APOD	Client
1-60I1S2	Complaint Unresolved in time	Minor	12/02/2011 17:00	Northern IDC	Service Provider Staff
1-60I22Q	Contraband found	Minor	12/02/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-60I1TH	Complaint Unresolved in time	Minor	12/02/2011 18:00	Northern IDC	Service Provider Staff
1-60QH19	Abusive/Aggressive Behaviour	Minor	12/02/2011 20:10	Villawood IDC	Service Provider Staff
1-60I24W	Failure - Security System	Major	12/02/2011 20:20	Melbourne ITA	Service Provider Staff
1-60S40G	Contraband found	Minor	12/02/2011 22:10	Northern IDC	Service Provider Staff
1-60HUGW	Failure - Power	Minor	13/02/2011 7:11	Scherger IDC	Service Provider Staff
1-60SMIK	Assault - Serious	Critical	13/02/2011 8:10	Inverbrackie APOD	Service Provider Staff
1-64PPP7	Complaint Unresolved in time	Minor	13/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-64PPP4	Complaint Unresolved in time	Minor	13/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-60QHE9	Accident/Injury - Serious	Critical	13/02/2011 11:40	Gwalia Lodge	Service Provider Staff
1-60QGZX	Public Health Risk - L/Serious	Minor	13/02/2011 11:40	Inverbrackie APOD	Service Provider Staff

1-60RZYU	Barricade/Sit-In	Major	13/02/2011 12:45	Northern IDC	Service Provider Staff
1-60RL42	Transfer to APOD	Minor	13/02/2011 14:05	Gwalia Lodge	Service Provider Staff
1-60RZQ0	Abusive/Aggressive Behaviour	Minor	13/02/2011 14:40	Curtin IDC	Service Provider Staff
1-60RZPG	Voluntary starvation (>24 hrs)	Major	13/02/2011 15:30	Curtin IDC	Service Provider Staff
1-60S3P2	Damage - Minor	Minor	13/02/2011 15:40	Lilac Aqua	Service Provider Staff
1-60S027	Assault - Not OBH	Minor	13/02/2011 15:40	Lilac Aqua	Service Provider Staff
1-64LHVC	Accident/Injury - Serious	Critical	13/02/2011 17:00	Port Augusta IRH	Service Provider Staff
1-60S06T	Disturbance - Minor	Minor	13/02/2011 18:10	Villawood IDC	Service Provider Staff
1-60RZNS	Abusive/Aggressive Behaviour	Minor	13/02/2011 18:25	Melbourne ITA	Service Provider Staff
1-60SLZ4	Transfer btwn facilities	Minor	13/02/2011 19:10	Northern IDC	Service Provider Staff
1-60SM8V	Self Harm - Actual	Critical	13/02/2011 20:15	Inverbrackie APOD	Service Provider Staff
1-60S3UA	Substance abuse	Minor	13/02/2011 21:19	North West Point Immigration Facility	Service Provider Staff
1-61H5M6	Disturbance - Minor	Minor	14/02/2011 2:40	North West Point Immigration Facility	Service Provider Staff
1-611YJG	Birth of a child	Minor	14/02/2011 6:35	Northern IDC	Service Provider Staff
1-612EWY	Self Harm - Threatened	Major	14/02/2011 7:30	Lilac Aqua	Service Provider Staff
1-612F2B	Complaint - re Minor Incident	Minor	14/02/2011 10:30	Northern IDC	Service Provider Staff
1-612F20	Complaint - re Minor Incident	Minor	14/02/2011 10:30	Northern IDC	Service Provider Staff
1-61JD4V	Use of Observation Rm > 24 hrs	Major	14/02/2011 11:35	Villawood IDC	Service Provider Staff
1-613OB4	Self Harm - Actual	Critical	14/02/2011 11:45	Scherger IDC	Service Provider Staff
1-6131OJ	Voluntary starvation by minor	Major	14/02/2011 11:50	Melbourne ITA	Service Provider Staff
1-61JDE0	Voluntary Starvation - End of	Minor	14/02/2011 12:25	Lilac Aqua	Service Provider Staff
1-618913	Complaint - re Minor Incident	Minor	14/02/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-618916	Complaint - re Minor Incident	Minor	14/02/2011 14:52	North West Point Immigration Facility	Service Provider Staff
1-618930	Complaint Unresolved in time	Minor	14/02/2011 14:59	North West Point Immigration Facility	Service Provider Staff
1-61895K	Complaint Unresolved in time	Minor	14/02/2011 15:01	North West Point Immigration Facility	Service Provider Staff
1-618962	Complaint Unresolved in time	Minor	14/02/2011 15:04	North West Point Immigration Facility	Service Provider Staff
1-61896A	Complaint Unresolved in time	Minor	14/02/2011 15:08	North West Point Immigration Facility	Service Provider Staff
1-618972	Complaint Unresolved in time	Minor	14/02/2011 15:11	North West Point Immigration Facility	Service Provider Staff
1-6191UY	Complaint Unresolved in time	Minor	14/02/2011 15:13	North West Point Immigration Facility	Service Provider Staff
1-6191VQ	Complaint Unresolved in time	Minor	14/02/2011 15:16	North West Point Immigration Facility	Service Provider Staff
1-61592I	Self Harm - Threatened	Major	14/02/2011 16:15	Villawood IDC	Service Provider Staff
1-61RLHA	Accident/Injury - Serious	Critical	14/02/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-6188QA	Disturbance - Minor	Minor	14/02/2011 17:15	Villawood IDC	Service Provider Staff
1-6191PW	Assault - Serious	Critical	14/02/2011 17:20	Construction Camp APOD	Service Provider Staff
1-6191LQ	Disturbance - Minor	Minor	14/02/2011 19:45	Melbourne ITA	Service Provider Staff
1-61MAN5	Disturbance - Minor	Minor	14/02/2011 20:30	Inverbrackie APOD	Service Provider Staff

1-61A9I3	Accident/Injury - Serious	Critical	14/02/2011 22:05	Inverbrackie APOD	Service Provider Staff
1-619B0M	Failure - Security System	Major	15/02/2011 0:05	Curtin IDC	Service Provider Staff
1-61LB5M	Escape	Critical	15/02/2011 3:15	Phosphate Hill APOD	Service Provider Staff
1-61H5IC	Escape - Attempted	Major	15/02/2011 3:15	Christmas Island	Service Provider Staff
1-61HHCS	Complaint Unresolved in time	Minor	15/02/2011 8:30	Northern IDC	Service Provider Staff
1-61M8OB	Use of Force	Major	15/02/2011 10:30	North West Point Immigration Facility	Service Provider Staff
1-61M8O8	Abusive/Aggressive Behaviour	Minor	15/02/2011 10:30	North West Point Immigration Facility	Service Provider Staff
1-61LBTG	Complaint Unresolved in time	Minor	15/02/2011 12:05	Northern IDC	Service Provider Staff
1-61RLL2	Self Harm - Threatened	Major	15/02/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-61QN6C	Complaint Unresolved in time	Minor	15/02/2011 14:42	North West Point Immigration Facility	Service Provider Staff
1-61QN9C	Complaint Unresolved in time	Minor	15/02/2011 14:47	North West Point Immigration Facility	Service Provider Staff
1-61RNKP	Complaint Unresolved in time	Minor	15/02/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-61RNM1	Complaint Unresolved in time	Minor	15/02/2011 14:52	North West Point Immigration Facility	Service Provider Staff
1-61RNN3	Complaint Unresolved in time	Minor	15/02/2011 14:54	North West Point Immigration Facility	Service Provider Staff
1-61RNO6	Complaint Unresolved in time	Minor	15/02/2011 14:57	North West Point Immigration Facility	Service Provider Staff
1-61RNOE	Complaint Unresolved in time	Minor	15/02/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-61RNP6	Complaint Unresolved in time	Minor	15/02/2011 15:03	North West Point Immigration Facility	Service Provider Staff
1-61RNQS	Complaint Unresolved in time	Minor	15/02/2011 15:06	North West Point Immigration Facility	Service Provider Staff
1-61RNS5	Complaint Unresolved in time	Minor	15/02/2011 15:08	North West Point Immigration Facility	Service Provider Staff
1-61RNUV	Complaint Unresolved in time	Minor	15/02/2011 15:12	North West Point Immigration Facility	Service Provider Staff
1-61M924	Accident/Injury - Serious	Critical	15/02/2011 15:50	Melbourne ITA	Service Provider Staff
1-61RLGX	Contraband found	Minor	15/02/2011 16:00	Christmas Island	Service Provider Staff
1-61SHA1	Escape - Attempted	Major	15/02/2011 16:45	Lilac Aqua	Service Provider Staff
1-61TPPG	Disturbance - Minor	Minor	15/02/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-61TQ7Z	Disturbance - Minor	Minor	15/02/2011 18:50	Construction Camp APOD	Service Provider Staff
1-61TUTZ	Voluntary Starvation - End of	Minor	15/02/2011 22:30	Northern IDC	Service Provider Staff
1-61TUT3	Voluntary Starvation - End of	Minor	15/02/2011 22:30	Northern IDC	Service Provider Staff
1-61TPXI	Abusive/Aggressive Behaviour	Minor	15/02/2011 22:40	Villawood IDC	Service Provider Staff
1-61TUFS	Disturbance - Minor	Minor	16/02/2011 0:45	Villawood IDC	Service Provider Staff
1-623BF2	Self Harm-Attped Serious	Critical	16/02/2011 5:30	North West Point Immigration Facility	Service Provider Staff
1-622OD4	Complaint Unresolved in time	Minor	16/02/2011 8:00	Northern IDC	Service Provider Staff
1-623XXW	Media - Approach staff/clients	Minor	16/02/2011 11:25	Sydney IRH	Service Provider Staff
1-626ZVQ	Media - Approach staff/clients	Minor	16/02/2011 15:40	Sydney IRH	Service Provider Staff
1-629E5N	Complaint Unresolved in time	Minor	16/02/2011 15:45	North West Point Immigration Facility	Service Provider Staff
1-629E8Y	Complaint Unresolved in time	Minor	16/02/2011 15:48	North West Point Immigration Facility	Service Provider Staff
1-625H72	Disturbance - Minor	Minor	16/02/2011 15:50	Melbourne ITA	Service Provider Staff

1-6838BI	Complaint Unresolved in time	Minor	16/02/2011 16:00	Port Augusta IRH	Service Provider Staff
1-625H7W	Visitor-HP refused access	Critical	16/02/2011 16:24	Sydney IRH	Service Provider Staff
1-629A1R	Substance abuse	Minor	16/02/2011 17:15	Northern IDC	Service Provider Staff
1-62C2WT	Abusive/Aggressive Behaviour	Minor	16/02/2011 17:55	Lilac Aqua	Service Provider Staff
1-62C2Z4	Self Harm - Threatened	Major	16/02/2011 18:00	Lilac Aqua	Service Provider Staff
1-62C2RM	Transfer btwn facilities	Minor	16/02/2011 21:00	Northern IDC	Service Provider Staff
1-64LHSI	Accident/Injury - Serious	Critical	16/02/2011 21:10	Port Augusta IRH	Service Provider Staff
1-62DGRA	Self Harm - Threatened	Major	16/02/2011 22:22	Lilac Aqua	Service Provider Staff
1-62DGCZ	Disturbance - Minor	Minor	16/02/2011 23:50	Northern IDC	Service Provider Staff
1-62J65Z	Self Harm - Actual	Critical	17/02/2011 2:26	North West Point Immigration Facility	Service Provider Staff
1-62J605	Use of Force	Major	17/02/2011 5:35	Sydney IRH	Service Provider Staff
1-62J5Y7	Contraband found	Minor	17/02/2011 5:40	Sydney IRH	Service Provider Staff
1-62J5TP	Use of Force	Major	17/02/2011 5:45	Sydney IRH	Service Provider Staff
1-62J5RL	Use of Force	Major	17/02/2011 6:05	Sydney IRH	Service Provider Staff
1-62K9M1	Media - Incident of interest	Major	17/02/2011 8:30	Sydney IRH	Service Provider Staff
1-62OT7Q	Self Harm - Threatened	Major	17/02/2011 9:30	Lilac Aqua	Service Provider Staff
1-62KTML	Disturbance - Minor	Minor	17/02/2011 11:14	Sydney IRH	Service Provider Staff
1-62RHHL	Self Harm - Actual	Critical	17/02/2011 15:25	North West Point Immigration Facility	Service Provider Staff
1-62PWSS	Complaint Unresolved in time	Minor	17/02/2011 16:00	Northern IDC	Service Provider Staff
1-62SA80	Complaint Unresolved in time	Minor	17/02/2011 16:32	Lilac Aqua	Service Provider Staff
1-62T1RF	Disturbance - Minor	Minor	17/02/2011 17:00	Curtin IDC	Service Provider Staff
1-62RHTV	Disturbance - Minor	Minor	17/02/2011 18:00	Curtin IDC	Service Provider Staff
1-62TEZ9	Disturbance - Minor	Minor	17/02/2011 18:10	Gwalia Lodge	Service Provider Staff
1-62RHTQ	Media - Incident of interest	Major	17/02/2011 19:00	Curtin IDC	Service Provider Staff
1-62RHKX	Use of Observation Rm > 24 hrs	Major	17/02/2011 19:00	Villawood IDC	Service Provider Staff
1-634BI2	Media - Approach staff/clients	Minor	17/02/2011 19:15	Perth IDC	Service Provider Staff
1-62TEPV	Voluntary starvation (<24 hrs)	Minor	17/02/2011 23:00	Northern IDC	Service Provider Staff
1-62T8M4	Disturbance - Minor	Minor	18/02/2011 0:30	Curtin IDC	Service Provider Staff
1-62TF4R	Voluntary starvation (<24 hrs)	Minor	18/02/2011 2:39	Curtin IDC	Service Provider Staff
1-632148	Complaint Unresolved in time	Minor	18/02/2011 8:30	Northern IDC	Service Provider Staff
1-633VNK	Complaint Unresolved in time	Minor	18/02/2011 9:12	North West Point Immigration Facility	Service Provider Staff
1-633VPR	Complaint Unresolved in time	Minor	18/02/2011 9:14	North West Point Immigration Facility	Service Provider Staff
1-63219R	Contraband found	Minor	18/02/2011 9:35	Villawood IDC	Service Provider Staff
1-6375YO	Self Harm - Threatened	Major	18/02/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-634SX4	Assault - Not OBH	Minor	18/02/2011 12:40	Inverbrackie APOD	Service Provider Staff
1-6376ES	Disturbance - Minor	Minor	18/02/2011 13:00	Northern IDC	DIAC Staff



1-63RG2A	Transfer to APOD	Minor	18/02/2011 14:50	Inverbrackie APOD	Service Provider Staff
1-637TMV	Abusive/Aggressive Behaviour	Minor	18/02/2011 14:50	Curtin IDC	Service Provider Staff
1-63FO7Q	Assault - Serious	Critical	18/02/2011 15:00	Curtin IDC	Service Provider Staff
1-636PL8	Assault - Not OBH	Minor	18/02/2011 15:20	Villawood IDC	Service Provider Staff
1-63764K	Complaint Unresolved in time	Minor	18/02/2011 15:50	Northern IDC	Service Provider Staff
1-637V5J	Use of Restraints	Minor	18/02/2011 16:45	Villawood IDC	Service Provider Staff
1-6387FO	Media - Incident of interest	Major	18/02/2011 16:50	Christmas Island	Client
1-637T4P	Use of Force	Major	18/02/2011 16:50	Villawood IDC	Service Provider Staff
1-638RY5	Failure - Security System	Major	18/02/2011 21:00	Curtin IDC	Service Provider Staff
1-638OYC	Transfer btwn facilities	Minor	18/02/2011 21:10	Northern IDC	Service Provider Staff
1-63F22Y	Transfer btwn facilities	Minor	18/02/2011 21:20	Northern IDC	Service Provider Staff
1-638S34	Self Harm - Threatened	Major	18/02/2011 21:50	Curtin IDC	Service Provider Staff
1-638PHV	Transfer to APOD	Minor	18/02/2011 22:20	Scherger IDC	Service Provider Staff
1-63FNVG	Transfer btwn facilities	Minor	19/02/2011 0:55	Northern IDC	Service Provider Staff
1-63FO17	Complaint Unresolved in time	Minor	19/02/2011 8:00	Northern IDC	Service Provider Staff
1-63FNWQ	Complaint Unresolved in time	Minor	19/02/2011 8:00	Northern IDC	Service Provider Staff
1-63Q5UX	Complaint - re Minor Incident	Minor	19/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-63GCUW	Contraband found	Minor	19/02/2011 9:10	North West Point Immigration Facility	Service Provider Staff
1-63GLB9	Self Harm - Threatened	Major	19/02/2011 10:10	Curtin IDC	Service Provider Staff
1-63GU4U	Self Harm - Threatened	Major	19/02/2011 11:45	Christmas Island	Service Provider Staff
1-63GKVC	Self Harm - Threatened	Major	19/02/2011 12:40	Scherger IDC	Service Provider Staff
1-63H7UB	Assault - Not OBH	Minor	19/02/2011 12:45	Curtin IDC	Service Provider Staff
1-641HP6	Transfer to APOD	Minor	19/02/2011 13:00	Northern IDC	Service Provider Staff
1-63H7U6	Failure - Power	Minor	19/02/2011 13:00	Curtin IDC	Service Provider Staff
1-65KZVK	Complaint Unresolved in time	Minor	19/02/2011 13:27	Lilac Aqua	Service Provider Staff
1-642MBJ	Transfer to APOD	Minor	19/02/2011 15:15	Northern IDC	Service Provider Staff
1-642M0Q	Transfer to APOD	Minor	19/02/2011 15:45	Northern IDC	Service Provider Staff
1-642LXD	Transfer to APOD	Minor	19/02/2011 17:15	Northern IDC	Service Provider Staff
1-643EG4	Transfer btwn facilities	Minor	19/02/2011 19:55	Northern IDC	Service Provider Staff
1-63PFKE	Failure - IT Systems	Minor	19/02/2011 21:00	Curtin IDC	Service Provider Staff
1-63Q5LS	Accident/Injury - Serious	Critical	20/02/2011 8:00	Melbourne ITA	Service Provider Staff
1-63SE18	Failure - Power	Minor	20/02/2011 8:10	Perth IRH	Service Provider Staff
1-64OYWG	Complaint Unresolved in time	Minor	20/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-64PPPA	Complaint Unresolved in time	Minor	20/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-642M9F	Complaint - re Minor Incident	Minor	20/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-63RG5W	Failure - Power	Minor	20/02/2011 9:00	Villawood IDC	Subcontractor

1-63PFEM	Use of Observation Rm > 24 hrs	Major	20/02/2011 9:00	Villawood IDC	Service Provider Staff
1-63SDA4	Failure - Power	Minor	20/02/2011 10:00	Gwalia Lodge	Service Provider Staff
1-63SD39	Assault - Not OBH	Minor	20/02/2011 10:00	Perth IDC	Service Provider Staff
1-63RG6G	Abusive/Aggressive Behaviour	Minor	20/02/2011 10:15	Villawood IDC	Service Provider Staff
1-63SZR6	Damage - Minor	Minor	20/02/2011 11:30	North West Point Immigration Facility	Service Provider Staff
1-641SZC	Media - Approach staff/clients	Minor	20/02/2011 12:05	Gwalia Lodge	Subcontractor
1-643EN9	Transfer to APOD	Minor	20/02/2011 13:00	Maribyrnong IDC	Service Provider Staff
1-63RQ64	Complaint Unresolved in time	Minor	20/02/2011 13:00	Northern IDC	Service Provider Staff
1-63S7VO	Transfer to APOD	Minor	20/02/2011 13:45	Scherger IDC	Service Provider Staff
1-6UKGSE	Assault - Serious	Critical	20/02/2011 15:00	Construction Camp APOD	Service Provider Staff
1-63T00Q	Disturbance - Minor	Minor	20/02/2011 18:15	North West Point Immigration Facility	Service Provider Staff
1-63SE8A	Disturbance - Minor	Minor	20/02/2011 18:30	Northern IDC	Service Provider Staff
1-63SZI4	Use of Observation Rm > 24 hrs	Major	20/02/2011 19:24	Villawood IDC	Service Provider Staff
1-63SE8S	Disturbance - Minor	Minor	20/02/2011 20:00	Northern IDC	Service Provider Staff
1-63SEIC	Transfer to APOD	Minor	20/02/2011 22:40	Inverbrackie APOD	Service Provider Staff
1-63TKFF	Accident/Injury - Serious	Critical	20/02/2011 22:45	Gwalia Lodge	Service Provider Staff
1-63TKST	Transfer btwn facilities	Minor	21/02/2011 0:00	Northern IDC	Service Provider Staff
1-640AOK	Self Harm - Actual	Critical	21/02/2011 1:17	North West Point Immigration Facility	Service Provider Staff
1-644H0I	Media - Incident of interest	Major	21/02/2011 7:30	Construction Camp APOD	Service Provider Staff
1-644GUD	Complaint Unresolved in time	Minor	21/02/2011 9:11	North West Point Immigration Facility	Service Provider Staff
1-644GVG	Complaint Unresolved in time	Minor	21/02/2011 9:13	North West Point Immigration Facility	Service Provider Staff
1-644GWT	Complaint Unresolved in time	Minor	21/02/2011 9:16	North West Point Immigration Facility	Service Provider Staff
1-64KNE6	Assault - Not OBH	Minor	21/02/2011 11:55	North West Point Immigration Facility	Service Provider Staff
1-649NLG	Disturbance - Minor	Minor	21/02/2011 11:55	North West Point Immigration Facility	Service Provider Staff
1-649B69	Failure - Power	Minor	21/02/2011 13:45	Gwalia Lodge	Service Provider Staff
1-648KO2	Contraband found	Minor	21/02/2011 14:06	Villawood IDC	Service Provider Staff
1-647IKY	Self Harm - Threatened	Major	21/02/2011 14:10	Perth IDC	DIAC Staff
1-665CJH	Use of Force	Major	21/02/2011 15:10	North West Point Immigration Facility	Service Provider Staff
1-649B3Q	Accident/Injury - Serious	Critical	21/02/2011 15:10	North West Point Immigration Facility	Service Provider Staff
1-649AOB	Complaint Unresolved in time	Minor	21/02/2011 16:00	Northern IDC	Service Provider Staff
1-649BD9	Abusive/Aggressive Behaviour	Minor	21/02/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-649BC0	Assault - Not OBH	Minor	21/02/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-649BDU	Disturbance - Minor	Minor	21/02/2011 16:45	North West Point Immigration Facility	Service Provider Staff
1-64A36A	Disturbance - Minor	Minor	21/02/2011 17:30	Curtin IDC	Service Provider Staff
1-64AF6I	Self Harm - Actual	Critical	21/02/2011 18:40	Christmas Island	Service Provider Staff
1-64A2K4	Assault - Minor	Major	21/02/2011 19:20	Maribyrnong IDC	Service Provider Staff

1-64A2U2	Contraband found	Minor	21/02/2011 19:30	Villawood IDC	Service Provider Staff
1-64AC02	Abusive/Aggressive Behaviour	Minor	21/02/2011 20:30	Construction Camp APOD	Service Provider Staff
1-64AF86	Accident/Injury - Serious	Critical	21/02/2011 21:10	Curtin IDC	Service Provider Staff
1-64PPQD	Abusive/Aggressive Behaviour	Minor	22/02/2011 7:30	North West Point Immigration Facility	Service Provider Staff
1-64OYSG	Damage - Minor	Minor	22/02/2011 7:30	North West Point Immigration Facility	Service Provider Staff
1-64KN60	Assault - Serious	Critical	22/02/2011 9:15	North West Point Immigration Facility	Service Provider Staff
1-64LUMG	Self Harm - Threatened	Major	22/02/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-64ZLQ9	Demonstration - Onsite	Major	22/02/2011 12:35	Inverbrackie APOD	Service Provider Staff
1-64N7CW	Media - Approach staff/clients	Minor	22/02/2011 13:35	Construction Camp APOD	Service Provider Staff
1-64LHV4	Abusive/Aggressive Behaviour	Minor	22/02/2011 14:50	Villawood IDC	Service Provider Staff
1-64NHAS	Complaint Unresolved in time	Minor	22/02/2011 15:23	North West Point Immigration Facility	Service Provider Staff
1-64ZLEE	Self Harm - Threatened	Major	22/02/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-64OYTQ	Damage - Minor	Minor	22/02/2011 18:15	Northern IDC	Service Provider Staff
1-64PPUM	Assault - Minor	Major	22/02/2011 18:16	Lilac Aqua	Service Provider Staff
1-656SDF	Transfer to APOD	Minor	22/02/2011 19:00	Perth IDC	Service Provider Staff
1-64PQ3L	Disturbance - Major	Major	22/02/2011 19:10	Construction Camp APOD	Service Provider Staff
1-64PQ3O	Disturbance - Minor	Minor	22/02/2011 20:15	Construction Camp APOD	Service Provider Staff
1-64OZAU	Accident/Injury - Serious	Critical	22/02/2011 20:45	Curtin IDC	Service Provider Staff
1-64OZ3W	Abusive/Aggressive Behaviour	Minor	22/02/2011 21:15	Northern IDC	Service Provider Staff
1-64QMWC	Accident/Injury - Serious	Critical	22/02/2011 21:45	Curtin IDC	Service Provider Staff
1-64PQ5F	Self Harm - Threatened	Major	22/02/2011 23:15	Construction Camp APOD	Service Provider Staff
1-656GBA	Damage - Minor	Minor	23/02/2011 4:30	North West Point Immigration Facility	Service Provider Staff
1-64X8MN	Transfer btwn facilities	Minor	23/02/2011 6:25	Northern IDC	Service Provider Staff
1-66DNDJ	Property - Missing	Minor	23/02/2011 9:10	Sydney IRH	Service Provider Staff
1-64X4IY	Failure - Security System	Major	23/02/2011 9:15	Villawood IDC	Service Provider Staff
1-64YMO5	Disturbance - Minor	Minor	23/02/2011 9:45	Villawood IDC	Service Provider Staff
1-653BGG	Self Harm - Actual	Critical	23/02/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-651RYR	Voluntary starvation by minor	Major	23/02/2011 14:35	Melbourne ITA	Service Provider Staff
1-656ZGK	Media - Unauthorised presence	Critical	23/02/2011 14:55	Inverbrackie APOD	Service Provider Staff
1-653BHJ	Self Harm - Threatened	Major	23/02/2011 15:40	Melbourne ITA	Service Provider Staff
1-656XKH	Assault - Serious	Critical	23/02/2011 15:45	Lilac Aqua	Service Provider Staff
1-6562ZF	Disturbance - Minor	Minor	23/02/2011 16:15	Northern IDC	Service Provider Staff
1-65KZJC	Disturbance - Minor	Minor	23/02/2011 16:20	Perth IDC	Service Provider Staff
1-6518S6	Voluntary starvation by minor	Major	23/02/2011 16:35	Melbourne ITA	Service Provider Staff
1-656XO8	Self Harm - Threatened	Major	23/02/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-656ZD4	Self Harm - Actual	Critical	23/02/2011 17:55	Northern IDC	Service Provider Staff

1-67KM1X	Abusive/Aggressive Behaviour	Minor	23/02/2011 18:00	Lilac Aqua	Service Provider Staff
1-657FNI	Assault - Minor	Major	23/02/2011 19:07	Christmas Island	Service Provider Staff
1-65NO3Q	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65NO0S	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65NO0N	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65MYHC	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65MY6B	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65MY64	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65MY43	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65MY40	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65MY2Q	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65MY2J	Voluntary starvation (<24 hrs)	Minor	23/02/2011 21:00	Curtin IDC	Service Provider Staff
1-65DLJK	Self Harm - Actual	Critical	24/02/2011 0:34	North West Point Immigration Facility	Service Provider Staff
1-657N7Z	Accident/Injury - Serious	Critical	24/02/2011 2:10	Port Augusta IRH	Client
1-65L061	Complaint Unresolved in time	Minor	24/02/2011 8:00	Northern IDC	Service Provider Staff
1-65U0OM	Failure - IT Systems	Minor	24/02/2011 8:30	Curtin IDC	Service Provider Staff
1-65L06M	Complaint Unresolved in time	Minor	24/02/2011 8:30	Northern IDC	Service Provider Staff
1-65ZHUY	Abusive/Aggressive Behaviour	Minor	24/02/2011 8:45	Inverbrackie APOD	Service Provider Staff
1-65NOM5	Complaint Unresolved in time	Minor	24/02/2011 9:00	Lilac Aqua	Service Provider Staff
1-6663PG	Contraband brought by Visitor	Minor	24/02/2011 9:30	Inverbrackie APOD	Service Provider Staff
1-65H06B	Failure - IT Systems	Minor	24/02/2011 10:15	Villawood IDC	Service Provider Staff
1-65NW4I	Accident/Injury - Serious	Critical	24/02/2011 11:20	Curtin IDC	Service Provider Staff
1-65GKWS	Abusive/Aggressive Behaviour	Minor	24/02/2011 11:30	Villawood IDC	Service Provider Staff
1-673C58	Complaint - re Minor Incident	Minor	24/02/2011 11:55	North West Point Immigration Facility	Service Provider Staff
1-673C3L	Complaint - re Minor Incident	Minor	24/02/2011 11:55	North West Point Immigration Facility	Service Provider Staff
1-673C1C	Complaint - re Minor Incident	Minor	24/02/2011 11:55	North West Point Immigration Facility	Service Provider Staff
1-65XABC	Complaint Unresolved in time	Minor	24/02/2011 11:55	Lilac Aqua	Service Provider Staff
1-65X9Q1	Complaint Unresolved in time	Minor	24/02/2011 11:57	Lilac Aqua	Service Provider Staff
1-65GKTS	Use of Restraints	Minor	24/02/2011 12:15	Villawood IDC	Service Provider Staff
1-65U0SK	Self Harm - Threatened	Major	24/02/2011 12:30	Northern IDC	Service Provider Staff
1-65IFP6	Transfer to APOD	Minor	24/02/2011 13:30	Scherger IDC	Service Provider Staff
1-65IJ9C	Self Harm - Actual	Critical	24/02/2011 14:55	Villawood IDC	Service Provider Staff
1-65IJG0	Self Harm - Threatened	Major	24/02/2011 15:10	Melbourne ITA	Other
1-65JMI	Damage - Serious	Critical	24/02/2011 15:20	Melbourne ITA	Service Provider Staff
1-66392G	Self Harm - Threatened	Major	24/02/2011 15:30	Villawood IDC	Other
1-65NODI	Escape	Critical	24/02/2011 16:10	North West Point Immigration Facility	Service Provider Staff

1-65MWS6	Transfer btwn facilities	Minor	24/02/2011 17:00	Northern IDC	Service Provider Staff
1-65LUMU	Media - Incident of interest	Major	24/02/2011 17:33	Villawood IDC	Service Provider Staff
1-65L02K	Voluntary starvation (<24 hrs)	Minor	24/02/2011 17:40	Villawood IDC	Service Provider Staff
1-65NVU8	Failure - Security System	Major	24/02/2011 17:50	Lilac Aqua	Service Provider Staff
1-65O15A	Failure - Power	Minor	24/02/2011 17:55	Gwalia Lodge	Service Provider Staff
1-65MYF2	Damage - Minor	Minor	24/02/2011 18:15	Melbourne ITA	Service Provider Staff
1-66BWP4	Voluntary starvation (<24 hrs)	Minor	24/02/2011 20:00	Curtin IDC	Service Provider Staff
1-66BWO1	Voluntary starvation (<24 hrs)	Minor	24/02/2011 20:00	Curtin IDC	Service Provider Staff
1-6668Y4	Voluntary starvation (<24 hrs)	Minor	24/02/2011 20:00	Curtin IDC	Service Provider Staff
1-6668XA	Voluntary starvation (<24 hrs)	Minor	24/02/2011 20:00	Curtin IDC	Service Provider Staff
1-6668W0	Voluntary starvation (<24 hrs)	Minor	24/02/2011 20:00	Curtin IDC	Service Provider Staff
1-65NVP4	Transfer to APOD	Minor	24/02/2011 20:20	Villawood IDC	Service Provider Staff
1-65O1A6	Voluntary starvation (>24 hrs)	Major	24/02/2011 20:52	Curtin IDC	Service Provider Staff
1-65O1AE	Voluntary starvation (>24 hrs)	Major	24/02/2011 21:20	Curtin IDC	Service Provider Staff
1-65NVZS	Voluntary starvation (>24 hrs)	Major	24/02/2011 22:30	Curtin IDC	Service Provider Staff
1-65NW1Y	Voluntary starvation (>24 hrs)	Major	24/02/2011 22:45	Curtin IDC	Service Provider Staff
1-65UWWS	Damage - Minor	Minor	25/02/2011 1:00	Curtin IDC	Service Provider Staff
1-65XA3W	Self Harm - Threatened	Major	25/02/2011 7:40	North West Point Immigration Facility	Service Provider Staff
1-65UX78	Failure - Security System	Major	25/02/2011 8:33	Villawood IDC	Service Provider Staff
1-66D03F	Voluntary starvation (<24 hrs)	Minor	25/02/2011 9:00	Curtin IDC	Service Provider Staff
1-66BWRZ	Voluntary starvation (<24 hrs)	Minor	25/02/2011 9:00	Curtin IDC	Service Provider Staff
1-65YA3Q	Accident/Injury - Serious	Critical	25/02/2011 9:10	North West Point Immigration Facility	Service Provider Staff
1-65YAAP	Escape - Attempted	Major	25/02/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-6668SJ	Voluntary starvation (>24 hrs)	Major	25/02/2011 10:45	Curtin IDC	Service Provider Staff
1-6668SB	Voluntary starvation (>24 hrs)	Major	25/02/2011 10:45	Curtin IDC	Service Provider Staff
1-65YAJL	Complaint Unresolved in time	Minor	25/02/2011 10:47	Lilac Aqua	Service Provider Staff
1-6639O9	Disturbance - Minor	Minor	25/02/2011 11:45	Curtin IDC	Service Provider Staff
1-6645IA	Assault - Minor	Major	25/02/2011 11:50	Construction Camp APOD	Service Provider Staff
1-66699I	Self Harm - Threatened	Major	25/02/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-66461G	Contraband found	Minor	25/02/2011 13:10	Lilac Aqua	Service Provider Staff
1-6639O4	Accident/Injury - Serious	Critical	25/02/2011 13:15	Curtin IDC	Service Provider Staff
1-66460K	Disturbance - Minor	Minor	25/02/2011 14:15	Curtin IDC	Service Provider Staff
1-665DCA	Self Harm - Actual	Critical	25/02/2011 14:30	Curtin IDC	Service Provider Staff
1-66642U	Contraband found	Minor	25/02/2011 15:10	Lilac Aqua	Service Provider Staff
1-673BUQ	Complaint - re Minor Incident	Minor	25/02/2011 16:30	Northern IDC	DIAC Staff
1-665BWE	Voluntary starvation (>24 hrs)	Major	25/02/2011 17:40	Villawood IDC	Service Provider Staff

1-6668IU	Failure - Security System	Major	25/02/2011 17:45	Villawood IDC	Service Provider Staff
1-673C8S	Complaint Unresolved in time	Minor	25/02/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-673C7P	Complaint Unresolved in time	Minor	25/02/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-66D03L	Voluntary starvation (<24 hrs)	Minor	25/02/2011 18:00	Curtin IDC	Service Provider Staff
1-66BWS6	Disturbance - Minor	Minor	25/02/2011 18:15	Northern IDC	Service Provider Staff
1-66BWTa	Riot	Critical	25/02/2011 18:35	Construction Camp APOD	Service Provider Staff
1-66BWQW	Voluntary starvation (<24 hrs)	Minor	25/02/2011 20:00	Curtin IDC	Service Provider Staff
1-666JUK	Accident/Injury - Serious	Critical	25/02/2011 20:00	Curtin IDC	Service Provider Staff
1-666JUS	Accident/Injury - Serious	Critical	25/02/2011 20:30	Curtin IDC	Service Provider Staff
1-66D047	Voluntary starvation (<24 hrs)	Minor	25/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66D041	Voluntary starvation (<24 hrs)	Minor	25/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66D02X	Voluntary starvation (<24 hrs)	Minor	25/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66BWRT	Voluntary starvation (<24 hrs)	Minor	25/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66BWQM	Voluntary starvation (<24 hrs)	Minor	25/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66BWQG	Voluntary starvation (<24 hrs)	Minor	25/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66E1PT	Transfer to APOD	Minor	25/02/2011 22:15	Inverbrackie APOD	Service Provider Staff
1-6668IJ	Damage - Minor	Minor	25/02/2011 22:20	Villawood IDC	Service Provider Staff
1-6668SP	Voluntary starvation (>24 hrs)	Major	25/02/2011 22:45	Curtin IDC	Service Provider Staff
1-666K2K	Voluntary starvation (>24 hrs)	Major	25/02/2011 22:45	Curtin IDC	Service Provider Staff
1-666K2B	Voluntary starvation (>24 hrs)	Major	25/02/2011 22:45	Curtin IDC	Service Provider Staff
1-66DNC9	Disturbance - Minor	Minor	26/02/2011 7:35	Scherger IDC	Service Provider Staff
1-66FC95	Escape	Critical	26/02/2011 7:45	Lilac Aqua	Service Provider Staff
1-66FC7S	Voluntary starvation (<24 hrs)	Minor	26/02/2011 8:15	North West Point Immigration Facility	Service Provider Staff
1-67YO6B	Complaint Unresolved in time	Minor	26/02/2011 9:25	Lilac Aqua	Client
1-66FCVY	Contraband found	Minor	26/02/2011 9:45	Lilac Aqua	Service Provider Staff
1-66YIHY	Use of Observation Rm > 24 hrs	Major	26/02/2011 10:55	Villawood IDC	Service Provider Staff
1-66GZY0	Assault - Minor	Major	26/02/2011 11:15	Lilac Aqua	Service Provider Staff
1-66E3QO	Transfer to APOD	Minor	26/02/2011 12:40	Northern IDC	Service Provider Staff
1-6883UN	Contraband found	Minor	26/02/2011 15:00	Northern IDC	DIAC Staff
1-66H93L	Self Harm - Actual	Critical	26/02/2011 15:25	Curtin IDC	Service Provider Staff
1-66H3XE	Complaint Unresolved in time	Minor	26/02/2011 15:30	Northern IDC	Service Provider Staff
1-66H3H0	Self Harm - Actual	Critical	26/02/2011 15:45	Melbourne ITA	Service Provider Staff
1-66H3Y1	Complaint Unresolved in time	Minor	26/02/2011 16:00	Northern IDC	Service Provider Staff
1-66QI80	Disturbance - Minor	Minor	26/02/2011 16:30	Northern IDC	Service Provider Staff
1-66H43X	Accident/Injury - Serious	Critical	26/02/2011 17:05	Melbourne ITA	Service Provider Staff
1-66QKH0	Disturbance - Minor	Minor	26/02/2011 18:50	Melbourne ITA	Service Provider Staff

1-66QIP0	Abusive/Aggressive Behaviour	Minor	26/02/2011 19:00	Northern IDC	Service Provider Staff
1-66ISNS	Accident/Injury - Serious	Critical	26/02/2011 19:00	Northern IDC	Service Provider Staff
1-66R2ZS	Disturbance - Minor	Minor	26/02/2011 20:25	Northern IDC	Service Provider Staff
1-66HNUB	Accident/Injury - Serious	Critical	26/02/2011 20:25	Melbourne ITA	Service Provider Staff
1-66ISU6	Voluntary starvation (<24 hrs)	Minor	26/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66ISQX	Voluntary starvation (<24 hrs)	Minor	26/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66ISQ1	Voluntary starvation (<24 hrs)	Minor	26/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66ISPY	Voluntary starvation (<24 hrs)	Minor	26/02/2011 21:00	Curtin IDC	Service Provider Staff
1-66P7GX	Voluntary starvation (<24 hrs)	Minor	26/02/2011 22:00	Curtin IDC	Service Provider Staff
1-66P7FB	Voluntary starvation (<24 hrs)	Minor	26/02/2011 22:00	Curtin IDC	Service Provider Staff
1-66P78T	Voluntary starvation (>24 hrs)	Major	26/02/2011 22:00	Curtin IDC	Service Provider Staff
1-66N29H	Voluntary starvation (>24 hrs)	Major	26/02/2011 22:00	Curtin IDC	Service Provider Staff
1-66N25Q	Voluntary starvation (>24 hrs)	Major	26/02/2011 22:00	Curtin IDC	Service Provider Staff
1-66IT49	Voluntary starvation (>24 hrs)	Major	26/02/2011 22:00	Curtin IDC	Service Provider Staff
1-66ISL9	Voluntary starvation (>24 hrs)	Major	26/02/2011 22:00	Curtin IDC	Service Provider Staff
1-677CZ3	Complaint Unresolved in time	Minor	26/02/2011 23:55	Lilac Aqua	Service Provider Staff
1-66QIJK	Voluntary starvation (<24 hrs)	Minor	26/02/2011 23:55	North West Point Immigration Facility	Service Provider Staff
1-66P797	Accident/Injury - Serious	Critical	27/02/2011 0:30	Curtin IDC	Service Provider Staff
1-66N2AI	Transfer btwn facilities	Minor	27/02/2011 0:40	Northern IDC	Service Provider Staff
1-66IT1M	Accident/Injury - Serious	Critical	27/02/2011 1:50	Melbourne ITA	Service Provider Staff
1-66J0KD	Abusive/Aggressive Behaviour	Minor	27/02/2011 2:25	Villawood IDC	Service Provider Staff
1-66J0JX	Abusive/Aggressive Behaviour	Minor	27/02/2011 2:30	Villawood IDC	Service Provider Staff
1-66P7I2	Contraband found	Minor	27/02/2011 4:15	Northern IDC	Service Provider Staff
1-66Q787	Failure - IT Systems	Minor	27/02/2011 7:30	North West Point Immigration Facility	Service Provider Staff
1-66Q0TM	Voluntary starvation (>24 hrs)	Major	27/02/2011 8:15	North West Point Immigration Facility	Service Provider Staff
1-66QKRE	Self Harm-Attped Serious	Critical	27/02/2011 11:45	Curtin IDC	Service Provider Staff
1-675OOF	Complaint Unresolved in time	Minor	27/02/2011 12:12	North West Point Immigration Facility	Service Provider Staff
1-66QXNO	Abusive/Aggressive Behaviour	Minor	27/02/2011 12:35	Lilac Aqua	Service Provider Staff
1-66R3LR	Abusive/Aggressive Behaviour	Minor	27/02/2011 13:25	Northern IDC	Service Provider Staff
1-66QXRA	Disturbance - Minor	Minor	27/02/2011 13:56	Lilac Aqua	Service Provider Staff
1-66QWHM	Voluntary starvation (<24 hrs)	Minor	27/02/2011 14:15	North West Point Immigration Facility	Service Provider Staff
1-66QWS0	Demonstration - Onsite	Major	27/02/2011 14:35	North West Point Immigration Facility	Service Provider Staff
1-66QIL6	Failure - IT Systems	Minor	27/02/2011 15:15	Villawood IDC	Service Provider Staff
1-66QUCX	Visitor-Other refused	Minor	27/02/2011 16:00	Melbourne ITA	Service Provider Staff
1-66RGBI	Disturbance - Minor	Minor	27/02/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-675OHI	Complaint Unresolved in time	Minor	27/02/2011 18:00	North West Point Immigration Facility	Service Provider Staff

1-675OGZ	Complaint Unresolved in time	Minor	27/02/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-673CB9	Complaint Unresolved in time	Minor	27/02/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-675OKT	Complaint Unresolved in time	Minor	27/02/2011 18:15	North West Point Immigration Facility	Service Provider Staff
1-66QY21	Accident/Injury - Serious	Critical	27/02/2011 20:10	Melbourne ITA	Service Provider Staff
1-66RPD2	Escape - Attempted	Major	27/02/2011 21:05	Melbourne ITA	Service Provider Staff
1-66RWNS	Disturbance - Major	Major	27/02/2011 22:00	Northern IDC	Service Provider Staff
1-66RY83	Voluntary starvation (>24 hrs)	Major	27/02/2011 22:00	Curtin IDC	Service Provider Staff
1-66RPFL	Self Harm - Actual	Critical	27/02/2011 23:25	Melbourne ITA	Service Provider Staff
1-66Y4BI	Damage - Minor	Minor	28/02/2011 1:30	Curtin IDC	Service Provider Staff
1-677CMK	Complaint Unresolved in time	Minor	28/02/2011 3:00	Northern IDC	Service Provider Staff
1-674OIZ	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-674OIS	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-674OD2	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-674O86	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-674O7Z	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-6734KE	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-6727WZ	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-6727WT	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-6727UF	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-670974	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-6708SL	Voluntary starvation (<24 hrs)	Minor	28/02/2011 6:15	Curtin IDC	Service Provider Staff
1-674OTC	Complaint Unresolved in time	Minor	28/02/2011 8:30	Northern IDC	Service Provider Staff
1-6724QN	Voluntary starvation (>24 hrs)	Major	28/02/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-6724ZA	Voluntary starvation (<24 hrs)	Minor	28/02/2011 9:20	North West Point Immigration Facility	Service Provider Staff
1-66YIOG	Industrial Action - Minor	Minor	28/02/2011 10:40	Maribyrnong IDC	Service Provider Staff
1-673C0R	Disturbance - Minor	Minor	28/02/2011 10:50	Perth IRH	Service Provider Staff
1-66ZATI	Complaint - re Minor Incident	Minor	28/02/2011 11:05	Villawood IDC	Service Provider Staff
1-675OOO	Complaint Unresolved in time	Minor	28/02/2011 12:16	North West Point Immigration Facility	Service Provider Staff
1-675OP7	Complaint Unresolved in time	Minor	28/02/2011 12:27	North West Point Immigration Facility	Service Provider Staff
1-677FI6	Use of Restraints	Minor	28/02/2011 12:40	Villawood IDC	Service Provider Staff
1-6714OC	Abusive/Aggressive Behaviour	Minor	28/02/2011 12:40	Villawood IDC	Service Provider Staff
1-676FDC	Voluntary Starvation - End of	Minor	28/02/2011 13:23	North West Point Immigration Facility	Service Provider Staff
1-678IDU	Abusive/Aggressive Behaviour	Minor	28/02/2011 14:00	Lilac Aqua	Service Provider Staff
1-678IV4	Complaint Unresolved in time	Minor	28/02/2011 14:00	Northern IDC	Service Provider Staff
1-678IT7	Transfer to APOD	Minor	28/02/2011 14:45	Villawood IDC	Service Provider Staff
1-677D0Q	Complaint Unresolved in time	Minor	28/02/2011 14:51	Lilac Aqua	Service Provider Staff



1-676F2T	Abusive/Aggressive Behaviour	Minor	28/02/2011 16:10	Sydney IRH	Service Provider Staff
1-67NMR5	Damage - Minor	Minor	28/02/2011 16:30	Northern IDC	Service Provider Staff
1-67JB2S	Voluntary starvation (<24 hrs)	Minor	28/02/2011 21:00	Curtin IDC	Service Provider Staff
1-67JAUJ	Voluntary starvation (<24 hrs)	Minor	28/02/2011 21:00	Curtin IDC	Service Provider Staff
1-67IJ1S	Voluntary starvation (<24 hrs)	Minor	28/02/2011 21:00	Curtin IDC	Service Provider Staff
1-67HMMA	Voluntary starvation (<24 hrs)	Minor	28/02/2011 21:00	Curtin IDC	Service Provider Staff
1-67HMIS	Voluntary starvation (<24 hrs)	Minor	28/02/2011 21:00	Curtin IDC	Service Provider Staff
1-679MBY	Voluntary starvation (<24 hrs)	Minor	28/02/2011 21:16	North West Point Immigration Facility	Service Provider Staff
1-6796N7	Voluntary starvation (>24 hrs)	Major	28/02/2011 21:45	Curtin IDC	Service Provider Staff
1-6796VL	Voluntary starvation (<24 hrs)	Minor	28/02/2011 21:55	Perth IDC	Service Provider Staff
1-6LD7BV	Assault - Minor	Major	1/03/2011 0:35	Gwalia Lodge	Service Provider Staff
1-692GHE	Use of Force	Major	1/03/2011 4:00	Villawood IDC	Service Provider Staff
1-6799TP	Escape	Critical	1/03/2011 4:00	Villawood IDC	Service Provider Staff
1-67FPDD	Transfer to APOD	Minor	1/03/2011 4:10	Construction Camp APOD	Service Provider Staff
1-67G1XB	Transfer to APOD	Minor	1/03/2011 4:15	Construction Camp APOD	Service Provider Staff
1-67GQ3Y	Complaint Unresolved in time	Minor	1/03/2011 8:00	Northern IDC	Service Provider Staff
1-67JZYS	Voluntary starvation (>24 hrs)	Major	1/03/2011 9:20	North West Point Immigration Facility	Service Provider Staff
1-67MDSH	Abusive/Aggressive Behaviour	Minor	1/03/2011 9:30	Lilac Aqua	Service Provider Staff
1-67KM72	Self Harm - Threatened	Major	1/03/2011 10:10	Melbourne ITA	Service Provider Staff
1-67KLZU	Abusive/Aggressive Behaviour	Minor	1/03/2011 10:35	Northern IDC	Service Provider Staff
1-67OAS3	Abusive/Aggressive Behaviour	Minor	1/03/2011 10:40	Lilac Aqua	Service Provider Staff
1-67NAAH	Voluntary starvation (<24 hrs)	Minor	1/03/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-67K09C	Use of Force	Major	1/03/2011 11:00	Perth IDC	Service Provider Staff
1-67LJA8	Complaint Unresolved in time	Minor	1/03/2011 11:13	North West Point Immigration Facility	Service Provider Staff
1-67MDNW	Complaint Unresolved in time	Minor	1/03/2011 11:23	North West Point Immigration Facility	Service Provider Staff
1-67LIOI	Use of Force	Major	1/03/2011 12:00	Northern IDC	Service Provider Staff
1-67IJ0E	Self Harm - Threatened	Major	1/03/2011 12:30	Melbourne ITA	Service Provider Staff
1-67ME6R	Transfer to APOD	Minor	1/03/2011 13:00	Northern IDC	Service Provider Staff
1-67KLTY	Self Harm - Threatened	Major	1/03/2011 13:45	Melbourne ITA	Service Provider Staff
1-67ME2N	Abusive/Aggressive Behaviour	Minor	1/03/2011 14:15	Northern IDC	Service Provider Staff
1-67P3Z7	Accident/Injury - Serious	Critical	1/03/2011 14:30	Gwalia Lodge	Service Provider Staff
1-68O33K	Abusive/Aggressive Behaviour	Minor	1/03/2011 15:15	Northern IDC	Service Provider Staff
1-67P43M	Self Harm - Threatened	Major	1/03/2011 15:30	North West Point Immigration Facility	Service Provider Staff
1-67WRWO	Abusive/Aggressive Behaviour	Minor	1/03/2011 16:00	Villawood IDC	Service Provider Staff
1-67QCM4	Disturbance - Minor	Minor	1/03/2011 16:00	Curtin IDC	Service Provider Staff
1-67N9YV	Assault - Not OBH	Minor	1/03/2011 16:20	Villawood IDC	Service Provider Staff

1-67P3ZT	Complaint Unresolved in time	Minor	1/03/2011 17:16	Construction Camp APOD	Service Provider Staff
1-67XZRG	Contraband found	Minor	1/03/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-67PVAA	Damage - Minor	Minor	1/03/2011 19:05	Melbourne ITA	Service Provider Staff
1-68432U	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67WRV7	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67UYU8	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67UYU2	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67UYSI	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67UYSA	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67UYR0	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67UYPO	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-67UYOB	Voluntary starvation (<24 hrs)	Minor	1/03/2011 20:00	Curtin IDC	Service Provider Staff
1-6KUC4H	Accident/Injury - Serious	Critical	1/03/2011 20:30	Sydney IRH	Service Provider Staff
1-67QCGV	Weapon - Client in possession	Major	1/03/2011 20:30	Perth IDC	Service Provider Staff
1-6843FU	Voluntary starvation (<24 hrs)	Minor	1/03/2011 21:00	Curtin IDC	Service Provider Staff
1-6843AO	Voluntary starvation (<24 hrs)	Minor	1/03/2011 21:00	Curtin IDC	Service Provider Staff
1-6842UR	Voluntary starvation (<24 hrs)	Minor	1/03/2011 21:00	Curtin IDC	Service Provider Staff
1-682295	Voluntary starvation (<24 hrs)	Minor	1/03/2011 21:00	Curtin IDC	Service Provider Staff
1-67Z7LF	Voluntary starvation (<24 hrs)	Minor	1/03/2011 21:00	Curtin IDC	Service Provider Staff
1-67Z795	Voluntary starvation (<24 hrs)	Minor	1/03/2011 21:00	Curtin IDC	Service Provider Staff
1-67QCUV	Voluntary starvation (>24 hrs)	Major	1/03/2011 21:15	North West Point Immigration Facility	Service Provider Staff
1-67QGDU	Self Harm - Threatened	Major	1/03/2011 21:20	Perth IDC	Service Provider Staff
1-67QCKQ	Abusive/Aggressive Behaviour	Minor	1/03/2011 21:20	Curtin IDC	Service Provider Staff
1-67WYAO	Voluntary starvation (<24 hrs)	Minor	1/03/2011 22:45	Northern IDC	Service Provider Staff
1-67WY95	Voluntary starvation (<24 hrs)	Minor	1/03/2011 22:45	Northern IDC	Service Provider Staff
1-67WY5P	Voluntary starvation (<24 hrs)	Minor	1/03/2011 22:45	Northern IDC	Service Provider Staff
1-67WY3M	Voluntary starvation (<24 hrs)	Minor	1/03/2011 22:45	Northern IDC	Service Provider Staff
1-67WY14	Voluntary starvation (<24 hrs)	Minor	1/03/2011 22:45	Northern IDC	Service Provider Staff
1-67QCYB	Voluntary starvation (>24 hrs)	Major	1/03/2011 23:20	Curtin IDC	Service Provider Staff
1-682WVS	Transfer to APOD	Minor	1/03/2011 23:25	Inverbrackie APOD	Service Provider Staff
1-6AN63R	Voluntary Starvation - End of	Minor	1/03/2011 23:30	North West Point Immigration Facility	Service Provider Staff
1-6KL4LW	Self Harm - Threatened	Major	1/03/2011 23:55	Melbourne ITA	Service Provider Staff
1-67X5WG	Abusive/Aggressive Behaviour	Minor	2/03/2011 7:00	Villawood IDC	Service Provider Staff
1-680F6W	Complaint Unresolved in time	Minor	2/03/2011 8:00	Northern IDC	Service Provider Staff
1-68225R	Self Harm - Threatened	Major	2/03/2011 8:30	Lilac Aqua	Service Provider Staff
1-688EBR	Assault - Not OBH	Minor	2/03/2011 10:15	Villawood IDC	Service Provider Staff

1-686J5B	Abusive/Aggressive Behaviour	Minor	2/03/2011 10:30	North West Point Immigration Facility	Service Provider Staff
1-6821KU	Abusive/Aggressive Behaviour	Minor	2/03/2011 10:40	Inverbrackie APOD	Service Provider Staff
1-68835Y	Contraband found	Minor	2/03/2011 10:50	North West Point Immigration Facility	Service Provider Staff
1-682X46	Self Harm - Actual	Critical	2/03/2011 10:50	North West Point Immigration Facility	Service Provider Staff
1-6843AC	Voluntary starvation (>24 hrs)	Major	2/03/2011 10:55	North West Point Immigration Facility	Service Provider Staff
1-68837W	Contraband found	Minor	2/03/2011 11:00	Northern IDC	Service Provider Staff
1-6838AE	Use of Force	Major	2/03/2011 11:35	Curtin IDC	Service Provider Staff
1-686J63	Assault - Minor	Major	2/03/2011 12:46	Lilac Aqua	Service Provider Staff
1-687OUP	Complaint Unresolved in time	Minor	2/03/2011 14:54	North West Point Immigration Facility	Service Provider Staff
1-687OUS	Complaint Unresolved in time	Minor	2/03/2011 14:56	North West Point Immigration Facility	Service Provider Staff
1-6838NE	Complaint Unresolved in time	Minor	2/03/2011 15:00	Northern IDC	Service Provider Staff
1-6856JV	Media - Unauthorised presence	Critical	2/03/2011 15:25	Inverbrackie APOD	Service Provider Staff
1-6LAT3I	Self Harm - Threatened	Major	2/03/2011 15:40	Gwalia Lodge	Service Provider Staff
1-687OWP	Transfer to APOD	Minor	2/03/2011 15:45	Northern IDC	Service Provider Staff
1-688EJW	Contraband found	Minor	2/03/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-6856M0	Voluntary starvation (<24 hrs)	Minor	2/03/2011 16:00	Villawood IDC	Service Provider Staff
1-6883M2	Self Harm - Threatened	Major	2/03/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-6LA5C0	Failure - Security System	Major	2/03/2011 17:00	Villawood IDC	Service Provider Staff
1-688S17	Abusive/Aggressive Behaviour	Minor	2/03/2011 17:45	Lilac Aqua	Service Provider Staff
1-688WRJ	Voluntary Starvation - End of	Minor	2/03/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-688WXO	Voluntary Starvation - End of	Minor	2/03/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-688WVJ	Voluntary Starvation - End of	Minor	2/03/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-688WKA	Disturbance - Major	Major	2/03/2011 18:30	Curtin IDC	Service Provider Staff
1-68IZI9	Accident/Injury - Serious	Critical	2/03/2011 19:00	Port Augusta IRH	Service Provider Staff
1-688RZJ	Complaint Unresolved in time	Minor	2/03/2011 20:00	Northern IDC	Service Provider Staff
1-688RZB	Complaint Unresolved in time	Minor	2/03/2011 20:00	Northern IDC	Service Provider Staff
1-688RXY	Complaint Unresolved in time	Minor	2/03/2011 20:00	Northern IDC	Service Provider Staff
1-689FA8	Accident/Injury - Serious	Critical	2/03/2011 20:15	Northern IDC	Service Provider Staff
1-688WYO	Self Harm - Actual	Critical	2/03/2011 20:25	Curtin IDC	Service Provider Staff
1-68ODNQ	Voluntary starvation (<24 hrs)	Minor	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68ODNI	Voluntary starvation (<24 hrs)	Minor	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68O3LM	Voluntary starvation (<24 hrs)	Minor	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68N8LM	Voluntary starvation (>24 hrs)	Major	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68N8H7	Voluntary starvation (<24 hrs)	Minor	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68N8H1	Voluntary starvation (<24 hrs)	Minor	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68N8AX	Voluntary starvation (>24 hrs)	Major	2/03/2011 21:00	Curtin IDC	Service Provider Staff

1-68M791	Voluntary starvation (>24 hrs)	Major	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68M72E	Voluntary starvation (<24 hrs)	Minor	2/03/2011 21:00	Curtin IDC	Service Provider Staff
1-68EK2J	Voluntary starvation (<24 hrs)	Minor	2/03/2011 21:00	Northern IDC	Service Provider Staff
1-688WMN	Failure - Security System	Major	2/03/2011 21:55	Villawood IDC	Service Provider Staff
1-688S1S	Accident/Injury - Serious	Critical	2/03/2011 22:05	Melbourne ITA	Service Provider Staff
1-68P18B	Disturbance - Minor	Minor	2/03/2011 22:30	Curtin IDC	Service Provider Staff
1-689FCE	Self Harm - Threatened	Major	2/03/2011 23:40	Northern IDC	Service Provider Staff
1-68YQHS	Abusive/Aggressive Behaviour	Minor	3/03/2011 0:10	North West Point Immigration Facility	Service Provider Staff
1-68IZK2	Disturbance - Minor	Minor	3/03/2011 1:05	North West Point Immigration Facility	Service Provider Staff
1-68IUYW	Voluntary starvation (<24 hrs)	Minor	3/03/2011 1:05	North West Point Immigration Facility	Service Provider Staff
1-68G9X2	Assault - Minor	Major	3/03/2011 1:05	North West Point Immigration Facility	Service Provider Staff
1-68IZL8	Failure - IT Systems	Minor	3/03/2011 1:15	Scherger IDC	Service Provider Staff
1-68FPCS	Failure - IT Systems	Minor	3/03/2011 1:20	Curtin IDC	Service Provider Staff
1-68G5CC	Abusive/Aggressive Behaviour	Minor	3/03/2011 1:54	North West Point Immigration Facility	Service Provider Staff
1-68KHYE	Contraband found	Minor	3/03/2011 9:10	North West Point Immigration Facility	Service Provider Staff
1-68GA05	Failure - Security System	Major	3/03/2011 9:35	Villawood IDC	Service Provider Staff
1-68IZFM	Self Harm - Actual	Critical	3/03/2011 9:45	Curtin IDC	Service Provider Staff
1-68H3IF	Failure - Security System	Major	3/03/2011 10:14	Villawood IDC	Service Provider Staff
1-68GAF5	Disturbance - Minor	Minor	3/03/2011 10:50	Melbourne ITA	Service Provider Staff
1-6B3JON	Complaint Unresolved in time	Minor	3/03/2011 11:32	Christmas Island	Client
1-68M7M2	Transfer btwn facilities	Minor	3/03/2011 12:05	Northern IDC	Service Provider Staff
1-68IUYI	Theft	Minor	3/03/2011 12:20	Melbourne ITA	Service Provider Staff
1-68N8CM	Self Harm - Threatened	Major	3/03/2011 12:50	Lilac Aqua	Service Provider Staff
1-6AKYI5	Complaint Unresolved in time	Minor	3/03/2011 13:12	Lilac Aqua	Client
1-68V60J	Disturbance - Minor	Minor	3/03/2011 13:40	Inverbrackie APOD	Service Provider Staff
1-68KOUJ	Failure - IT Systems	Minor	3/03/2011 14:00	Maribyrnong IDC	Service Provider Staff
1-68YETJ	Media - Approach staff/clients	Minor	3/03/2011 14:10	Villawood IDC	Service Provider Staff
1-68N7YL	Transfer btwn facilities	Minor	3/03/2011 14:55	Northern IDC	Service Provider Staff
1-68KIDI	Failure - IT Systems	Minor	3/03/2011 15:15	Villawood IDC	Service Provider Staff
1-68OSD9	Self Harm - Actual	Critical	3/03/2011 15:45	Curtin IDC	Service Provider Staff
1-68O36K	Accident/Injury - Serious	Critical	3/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-68O2YS	Use of Force	Major	3/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-68KIBJ	Voluntary starvation (>24 hrs)	Major	3/03/2011 16:00	Villawood IDC	Service Provider Staff
1-68M7C6	Disturbance - Major	Major	3/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6910YW	Complaint Unresolved in time	Minor	3/03/2011 16:30	Northern IDC	Service Provider Staff
1-68OSNZ	Assault - Serious	Critical	3/03/2011 16:45	North West Point Immigration Facility	Service Provider Staff

1-68OE7K	Assault - Serious	Critical	3/03/2011 17:30	Inverbrackie APOD	Service Provider Staff
1-68ODSV	Complaint Unresolved in time	Minor	3/03/2011 17:35	Northern IDC	Service Provider Staff
1-68V5PW	Failure - IT Systems	Minor	3/03/2011 18:00	Curtin IDC	Service Provider Staff
1-68PQAG	Disturbance - Minor	Minor	3/03/2011 18:29	North West Point Immigration Facility	Service Provider Staff
1-68WP38	Disturbance - Minor	Minor	3/03/2011 19:10	Inverbrackie APOD	Service Provider Staff
1-6LQLFH	Failure - Power	Minor	3/03/2011 20:00	Perth IRH	External Source
1-691QQ4	Voluntary Starvation - End of	Minor	3/03/2011 21:00	Northern IDC	Service Provider Staff
1-691QMC	Voluntary Starvation - End of	Minor	3/03/2011 21:00	Northern IDC	Service Provider Staff
1-691QHU	Voluntary Starvation - End of	Minor	3/03/2011 21:00	Northern IDC	Service Provider Staff
1-6912B4	Voluntary Starvation - End of	Minor	3/03/2011 21:00	Northern IDC	Service Provider Staff
1-68PQS7	Accident/Injury - Serious	Critical	3/03/2011 21:45	Gwalia Lodge	Service Provider Staff
1-68WLPX	Damage - Minor	Minor	3/03/2011 23:00	Melbourne ITA	Service Provider Staff
1-691QDC	Voluntary Starvation - End of	Minor	4/03/2011 0:00	Northern IDC	Service Provider Staff
1-68PQTK	Assault - Minor	Major	4/03/2011 0:20	Scherger IDC	Service Provider Staff
1-68XFYR	Disturbance - Minor	Minor	4/03/2011 0:40	Inverbrackie APOD	Service Provider Staff
1-68PQX8	Voluntary starvation (>24 hrs)	Major	4/03/2011 1:30	Curtin IDC	Service Provider Staff
1-68PQTB	Voluntary starvation (>24 hrs)	Major	4/03/2011 1:30	Curtin IDC	Service Provider Staff
1-68VW3O	Voluntary starvation (>24 hrs)	Major	4/03/2011 3:00	North West Point Immigration Facility	Service Provider Staff
1-68PQPO	Damage - Minor	Minor	4/03/2011 3:38	Villawood IDC	Service Provider Staff
1-68WP8T	Transfer btwn facilities	Minor	4/03/2011 6:00	Northern IDC	Service Provider Staff
1-691R06	Contraband found	Minor	4/03/2011 10:35	North West Point Immigration Facility	Service Provider Staff
1-693TL6	Transfer btwn facilities	Minor	4/03/2011 11:20	Northern IDC	Service Provider Staff
1-693C93	Failure - IT Systems	Minor	4/03/2011 11:30	Villawood IDC	Service Provider Staff
1-693XDU	Use of Force	Major	4/03/2011 11:55	Curtin IDC	Service Provider Staff
1-6911HU	Self Harm - Actual	Critical	4/03/2011 12:15	North West Point Immigration Facility	Service Provider Staff
1-694KL2	Self Harm - Threatened	Major	4/03/2011 12:30	Gwalia Lodge	Service Provider Staff
1-693XAQ	Self Harm - Threatened	Major	4/03/2011 12:35	Perth IDC	DIAC Staff
1-690ML5	Disturbance - Minor	Minor	4/03/2011 13:20	Melbourne ITA	Service Provider Staff
1-6911AW	Media - Incident of interest	Major	4/03/2011 13:30	Inverbrackie APOD	Service Provider Staff
1-694K9E	Complaint Unresolved in time	Minor	4/03/2011 13:58	Lilac Aqua	Service Provider Staff
1-694KAR	Complaint Unresolved in time	Minor	4/03/2011 14:00	Lilac Aqua	Service Provider Staff
1-694KAZ	Complaint Unresolved in time	Minor	4/03/2011 14:03	Lilac Aqua	Service Provider Staff
1-6965GA	Self Harm - Threatened	Major	4/03/2011 15:53	Lilac Aqua	Service Provider Staff
1-695T1Q	Transfer btwn facilities	Minor	4/03/2011 16:03	Northern IDC	Service Provider Staff
1-694K8Z	Transfer btwn facilities	Minor	4/03/2011 16:10	Northern IDC	Service Provider Staff
1-694K7F	Transfer btwn facilities	Minor	4/03/2011 16:15	Northern IDC	Service Provider Staff

1-693CN8	Accident/Injury - Serious	Critical	4/03/2011 16:25	Maribyrnong IDC	Service Provider Staff
1-693XOP	Abusive/Aggressive Behaviour	Minor	4/03/2011 17:00	Melbourne ITA	Service Provider Staff
1-694KJZ	Disturbance - Major	Major	4/03/2011 17:05	Melbourne ITA	Service Provider Staff
1-69YCFD	Use of Force	Major	4/03/2011 17:50	Melbourne ITA	Service Provider Staff
1-695T8C	Transfer to APOD	Minor	4/03/2011 18:00	Northern IDC	Service Provider Staff
1-69F04S	Disturbance - Minor	Minor	4/03/2011 18:18	Inverbrackie APOD	Service Provider Staff
1-69DS1B	Accident/Injury - Serious	Critical	4/03/2011 18:33	Scherger IDC	Service Provider Staff
1-696WHD	Self Harm - Threatened	Major	4/03/2011 18:45	Lilac Aqua	Service Provider Staff
1-696WC4	Assault - Minor	Major	4/03/2011 19:00	Curtin IDC	Service Provider Staff
1-696WD8	Abusive/Aggressive Behaviour	Minor	4/03/2011 19:15	Gwalia Lodge	Service Provider Staff
1-6965NA	Self Harm - Actual	Critical	4/03/2011 19:30	Perth IDC	Service Provider Staff
1-69FRG9	Voluntary starvation (<24 hrs)	Minor	4/03/2011 20:30	Curtin IDC	Service Provider Staff
1-69FRG6	Voluntary starvation (<24 hrs)	Minor	4/03/2011 20:30	Curtin IDC	Service Provider Staff
1-69FREW	Voluntary starvation (<24 hrs)	Minor	4/03/2011 20:30	Curtin IDC	Service Provider Staff
1-695TEG	Failure - IT Systems	Minor	4/03/2011 21:25	Northern IDC	Service Provider Staff
1-69DSFN	Transfer to APOD	Minor	4/03/2011 21:40	Scherger IDC	Service Provider Staff
1-69DJ3M	Failure - IT Systems	Minor	4/03/2011 22:00	Scherger IDC	Service Provider Staff
1-69D4K0	Disturbance - Minor	Minor	4/03/2011 22:25	Curtin IDC	Service Provider Staff
1-696ZFV	Damage - Minor	Minor	5/03/2011 1:00	Northern IDC	Service Provider Staff
1-696ZEM	Transfer btwn facilities	Minor	5/03/2011 1:00	Northern IDC	Service Provider Staff
1-696ZJI	Escape	Critical	5/03/2011 2:00	Adelaide ITA	Service Provider Staff
1-696WI8	Escape - Attempted	Major	5/03/2011 3:35	Melbourne ITA	Service Provider Staff
1-696WRW	Complaint Unresolved in time	Minor	5/03/2011 6:00	Northern IDC	Service Provider Staff
1-69E5IX	Abusive/Aggressive Behaviour	Minor	5/03/2011 8:45	Northern IDC	Service Provider Staff
1-69XR7N	Complaint Unresolved in time	Minor	5/03/2011 9:00	Northern IDC	Service Provider Staff
1-69FIPG	Self Harm - Threatened	Major	5/03/2011 11:10	North West Point Immigration Facility	Service Provider Staff
1-69G5V2	Abusive/Aggressive Behaviour	Minor	5/03/2011 12:15	North West Point Immigration Facility	Service Provider Staff
1-69F0D0	Accident/Injury - Serious	Critical	5/03/2011 12:20	Melbourne ITA	Service Provider Staff
1-69FR0W	Self Harm - Actual	Critical	5/03/2011 12:55	North West Point Immigration Facility	Service Provider Staff
1-69G5NV	Voluntary Starvation - End of	Minor	5/03/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-69FRIF	Disturbance - Minor	Minor	5/03/2011 13:20	North West Point Immigration Facility	Service Provider Staff
1-69G68Y	Disturbance - Minor	Minor	5/03/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-69FIll	Damage - Minor	Minor	5/03/2011 13:45	Villawood IDC	Service Provider Staff
1-69G1BG	Self Harm - Threatened	Major	5/03/2011 14:10	North West Point Immigration Facility	Service Provider Staff
1-69G18G	Contamination/Infection	Major	5/03/2011 14:40	Curtin IDC	Service Provider Staff
1-69G5SP	Disturbance - Minor	Minor	5/03/2011 15:30	North West Point Immigration Facility	Service Provider Staff

1-69FRB6	Disturbance - Minor	Minor	5/03/2011 15:30	Gwalia Lodge	Service Provider Staff
1-69G19S	Transfer btwn facilities	Minor	5/03/2011 15:30	Northern IDC	Service Provider Staff
1-69FS25	Transfer btwn facilities	Minor	5/03/2011 15:30	Northern IDC	Service Provider Staff
1-69YEDC	Self Harm - Threatened	Major	5/03/2011 16:45	Gwalia Lodge	Service Provider Staff
1-6CIMQS	Complaint Unresolved in time	Minor	5/03/2011 17:00	Christmas Island	Service Provider Staff
1-6CIMM7	Complaint Unresolved in time	Minor	5/03/2011 17:00	Christmas Island	Service Provider Staff
1-69G65G	Transfer to APOD	Minor	5/03/2011 17:15	Perth IDC	Service Provider Staff
1-69GVOD	Abusive/Aggressive Behaviour	Minor	5/03/2011 19:25	Inverbrackie APOD	Service Provider Staff
1-69O0O4	Voluntary starvation (<24 hrs)	Minor	5/03/2011 19:30	Northern IDC	Service Provider Staff
1-69FRHV	Use of Restraints	Minor	5/03/2011 20:20	Villawood IDC	Service Provider Staff
1-69O0DB	Voluntary starvation (<24 hrs)	Minor	5/03/2011 20:30	Curtin IDC	Service Provider Staff
1-69O07A	Voluntary starvation (<24 hrs)	Minor	5/03/2011 20:30	Curtin IDC	Service Provider Staff
1-69GVOA	Damage - Minor	Minor	5/03/2011 20:48	Inverbrackie APOD	Service Provider Staff
1-69GJR5	Assault - Minor	Major	5/03/2011 21:45	Northern IDC	Service Provider Staff
1-69PKGT	Failure - IT Systems	Minor	5/03/2011 22:00	Scherger IDC	Service Provider Staff
1-69OYQ8	Failure - IT Systems	Minor	5/03/2011 23:15	Curtin IDC	Service Provider Staff
1-69GVH0	Transfer to APOD	Minor	6/03/2011 3:00	Construction Camp APOD	Service Provider Staff
1-69MO9G	Damage - Minor	Minor	6/03/2011 4:00	Villawood IDC	Service Provider Staff
1-69NSJO	Failure - IT Systems	Minor	6/03/2011 5:00	Gwalia Lodge	Service Provider Staff
1-69O9GV	Complaint Unresolved in time	Minor	6/03/2011 8:00	Northern IDC	Service Provider Staff
1-69O0GS	Disturbance - Minor	Minor	6/03/2011 10:10	North West Point Immigration Facility	Service Provider Staff
1-69PDG0	Assault - Not OBH	Minor	6/03/2011 13:45	Gwalia Lodge	Service Provider Staff
1-69P7BJ	Complaint Unresolved in time	Minor	6/03/2011 15:00	Northern IDC	Service Provider Staff
1-69P7AZ	Complaint Unresolved in time	Minor	6/03/2011 15:00	Northern IDC	Service Provider Staff
1-69PKQS	Assault - Minor	Major	6/03/2011 16:20	Curtin IDC	Service Provider Staff
1-6AM7RS	Assault - Serious	Critical	6/03/2011 19:00	Construction Camp APOD	Client
1-69VIKC	Disturbance - Minor	Minor	6/03/2011 19:15	Construction Camp APOD	Service Provider Staff
1-69R5FU	Escape	Critical	6/03/2011 19:24	North West Point Immigration Facility	Service Provider Staff
1-6A487F	Voluntary starvation (<24 hrs)	Minor	6/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6A42NV	Voluntary starvation (<24 hrs)	Minor	6/03/2011 20:30	Curtin IDC	Service Provider Staff
1-69R5YT	Self Harm - Threatened	Major	6/03/2011 21:15	Curtin IDC	Service Provider Staff
1-69QE2V	Self Harm - Actual	Critical	6/03/2011 21:40	North West Point Immigration Facility	Service Provider Staff
1-69QEDO	Voluntary starvation (>24 hrs)	Major	6/03/2011 22:00	Curtin IDC	Service Provider Staff
1-69YEIE	Transfer to APOD	Minor	6/03/2011 22:45	Inverbrackie APOD	Service Provider Staff
1-69QE4A	Self Harm - Actual	Critical	6/03/2011 22:59	North West Point Immigration Facility	Service Provider Staff
1-69VI4I	Abusive/Aggressive Behaviour	Minor	7/03/2011 0:05	Villawood IDC	Service Provider Staff

1-69R5YL	Damage - Minor	Minor	7/03/2011 0:05	Villawood IDC	Service Provider Staff
1-6A1GRR	Birth of a child	Minor	7/03/2011 3:00	Inverbrackie APOD	Service Provider Staff
1-69X3YR	Voluntary starvation (>24 hrs)	Major	7/03/2011 3:30	Northern IDC	Service Provider Staff
1-6A42DW	Abusive/Aggressive Behaviour	Minor	7/03/2011 8:44	Lilac Aqua	Subcontractor
1-6A30CI	Voluntary starvation (<24 hrs)	Minor	7/03/2011 9:15	Northern IDC	Service Provider Staff
1-6A1WFE	Property - Missing	Minor	7/03/2011 9:30	Villawood IDC	Service Provider Staff
1-69ZRSW	Contraband found	Minor	7/03/2011 10:25	Villawood IDC	Service Provider Staff
1-69ZD1I	Contraband found	Minor	7/03/2011 10:30	Villawood IDC	Service Provider Staff
1-6AAZOA	Disturbance - Minor	Minor	7/03/2011 10:50	Inverbrackie APOD	Service Provider Staff
1-6A1WEJ	Self Harm - Threatened	Major	7/03/2011 11:10	North West Point Immigration Facility	Service Provider Staff
1-6A3FJQ	Contraband found	Minor	7/03/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-6A43YC	Assault - Minor	Major	7/03/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-6A41YE	Use of Force	Major	7/03/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-6A42FC	Disturbance - Minor	Minor	7/03/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-6A427A	Abusive/Aggressive Behaviour	Minor	7/03/2011 15:00	Lilac Aqua	Service Provider Staff
1-6A3SZ1	Transfer to APOD	Minor	7/03/2011 15:30	Northern IDC	Service Provider Staff
1-6A4252	Disturbance - Minor	Minor	7/03/2011 15:35	Gwalia Lodge	Service Provider Staff
1-6A4420	Use of Force	Major	7/03/2011 16:40	Northern IDC	Service Provider Staff
1-6A489M	Complaint Unresolved in time	Minor	7/03/2011 16:42	Lilac Aqua	Service Provider Staff
1-6AM7YH	Contraband found	Minor	7/03/2011 16:56	Inverbrackie APOD	Service Provider Staff
1-6CIMGS	Complaint Unresolved in time	Minor	7/03/2011 17:00	Christmas Island	Service Provider Staff
1-6CIC9F	Complaint Unresolved in time	Minor	7/03/2011 17:00	Christmas Island	Service Provider Staff
1-6AK00H	Disturbance - Minor	Minor	7/03/2011 18:00	Inverbrackie APOD	Service Provider Staff
1-6A48M4	Assault - Minor	Major	7/03/2011 18:00	Perth IDC	Service Provider Staff
1-6A4IXO	Transfer to APOD	Minor	7/03/2011 18:30	Northern IDC	Service Provider Staff
1-6AJCHA	Damage - Minor	Minor	7/03/2011 19:05	Inverbrackie APOD	Service Provider Staff
1-6AP5CU	Voluntary starvation (<24 hrs)	Minor	7/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6AP5A3	Voluntary starvation (<24 hrs)	Minor	7/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6AP56P	Voluntary starvation (<24 hrs)	Minor	7/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6A9WCW	Transfer to APOD	Minor	7/03/2011 22:05	Inverbrackie APOD	Service Provider Staff
1-6A4J1R	Abusive/Aggressive Behaviour	Minor	7/03/2011 22:50	Villawood IDC	Service Provider Staff
1-6C5LOT	Damage - Minor	Minor	7/03/2011 23:00	Villawood IDC	Service Provider Staff
1-6A4IXT	Failure - Security System	Major	7/03/2011 23:00	Villawood IDC	Service Provider Staff
1-6A9VWF	Escape	Critical	7/03/2011 23:09	North West Point Immigration Facility	Service Provider Staff
1-6A4HL0	Accident/Injury - Serious	Critical	7/03/2011 23:15	Gwalia Lodge	Service Provider Staff
1-6A9VWI	Self Harm - Threatened	Major	7/03/2011 23:30	North West Point Immigration Facility	Service Provider Staff



1-6A4J6F	Accident/Injury - Serious	Critical	8/03/2011 0:10	Port Augusta IRH	Client
1-6A4JGY	Escape - Attempted	Major	8/03/2011 1:40	Maribyrnong IDC	Service Provider Staff
1-6AML P9	Complaint Unresolved in time	Minor	8/03/2011 8:00	Northern IDC	Service Provider Staff
1-6AG2SM	Self Harm-Attpted Serious	Critical	8/03/2011 8:10	North West Point Immigration Facility	Service Provider Staff
1-6AEEKT	Voluntary starvation (<24 hrs)	Minor	8/03/2011 10:30	North West Point Immigration Facility	Service Provider Staff
1-6AEEKK	Demonstration - Onsite	Major	8/03/2011 10:30	North West Point Immigration Facility	Service Provider Staff
1-6AP589	Disturbance - Minor	Minor	8/03/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-6AJCAO	Theft	Minor	8/03/2011 12:30	Melbourne ITA	Service Provider Staff
1-6AJEU2	Complaint Unresolved in time	Minor	8/03/2011 12:49	North West Point Immigration Facility	Service Provider Staff
1-6AJEUQ	Complaint Unresolved in time	Minor	8/03/2011 12:55	North West Point Immigration Facility	Service Provider Staff
1-6AJEUY	Complaint Unresolved in time	Minor	8/03/2011 12:57	North West Point Immigration Facility	Service Provider Staff
1-6AJEW0	Complaint Unresolved in time	Minor	8/03/2011 12:59	North West Point Immigration Facility	Service Provider Staff
1-6AJEV4	Assault - Minor	Major	8/03/2011 13:05	Curtin IDC	Service Provider Staff
1-6AHG51	Self Harm - Actual	Critical	8/03/2011 13:55	Melbourne ITA	Service Provider Staff
1-6AQTSU	Abusive/Aggressive Behaviour	Minor	8/03/2011 14:00	Northern IDC	Service Provider Staff
1-6AP5R0	Self Harm - Threatened	Major	8/03/2011 15:05	North West Point Immigration Facility	Service Provider Staff
1-6AN5PI	Self Harm - Threatened	Major	8/03/2011 15:05	North West Point Immigration Facility	Service Provider Staff
1-6AP581	Self Harm - Actual	Critical	8/03/2011 15:15	Northern IDC	Service Provider Staff
1-6APXCT	Abusive/Aggressive Behaviour	Minor	8/03/2011 15:30	Northern IDC	Service Provider Staff
1-6AKYBL	Use of Observation Rm > 24 hrs	Major	8/03/2011 15:50	Villawood IDC	Service Provider Staff
1-6AP5DB	Self Harm - Threatened	Major	8/03/2011 15:56	North West Point Immigration Facility	Service Provider Staff
1-6AP5BB	Failure - Security System	Major	8/03/2011 16:45	Brisbane ITA	Service Provider Staff
1-6C1MM2	Complaint Unresolved in time	Minor	8/03/2011 17:00	Christmas Island	Service Provider Staff
1-6C1MGX	Complaint Unresolved in time	Minor	8/03/2011 17:00	Christmas Island	Service Provider Staff
1-6APX45	Assault - Not OBH	Minor	8/03/2011 17:15	North West Point Immigration Facility	Service Provider Staff
1-6APX48	Disturbance - Major	Major	8/03/2011 17:55	North West Point Immigration Facility	Service Provider Staff
1-6APX9L	Assault - Minor	Major	8/03/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-6B1SOD	Voluntary Starvation - End of	Minor	8/03/2011 20:00	North West Point Immigration Facility	Service Provider Staff
1-6APWYM	Transfer to APOD	Minor	8/03/2011 20:00	Northern IDC	Service Provider Staff
1-6B0XH1	Voluntary starvation (<24 hrs)	Minor	8/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6B0XGC	Voluntary starvation (<24 hrs)	Minor	8/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6B18NY	Voluntary starvation (<24 hrs)	Minor	8/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6AP5WS	Failure - Security System	Major	8/03/2011 20:45	Villawood IDC	Service Provider Staff
1-6AXDGY	Disturbance - Minor	Minor	8/03/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-6AQU1G	Disturbance - Minor	Minor	9/03/2011 0:40	Curtin IDC	Service Provider Staff
1-6AXDUL	Self Harm - Threatened	Major	9/03/2011 3:45	Northern IDC	Service Provider Staff

1-6AX7NA	Voluntary starvation (>24 hrs)	Major	9/03/2011 4:00	Northern IDC	Service Provider Staff
1-6B5VH4	Complaint Unresolved in time	Minor	9/03/2011 8:00	Northern IDC	Service Provider Staff
1-6B0IUM	Voluntary Starvation - End of	Minor	9/03/2011 8:47	North West Point Immigration Facility	Service Provider Staff
1-6B18PS	Self Harm - Actual	Critical	9/03/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-6B5VGB	Barricade/Sit-In	Major	9/03/2011 10:20	Northern IDC	Service Provider Staff
1-6B2IFN	Complaint Unresolved in time	Minor	9/03/2011 11:08	North West Point Immigration Facility	Service Provider Staff
1-6B2AW2	Abusive/Aggressive Behaviour	Minor	9/03/2011 11:30	North West Point Immigration Facility	Service Provider Staff
1-6B2ASU	Complaint Unresolved in time	Minor	9/03/2011 11:31	North West Point Immigration Facility	Service Provider Staff
1-6B190W	Contraband found	Minor	9/03/2011 13:27	Villawood IDC	Service Provider Staff
1-6B7Z4H	Contraband found	Minor	9/03/2011 13:40	North West Point Immigration Facility	Service Provider Staff
1-6B7EE4	Disturbance - Minor	Minor	9/03/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-6B783T	Self Harm - Threatened	Major	9/03/2011 16:00	Perth IDC	Service Provider Staff
1-6B780W	Self Harm - Threatened	Major	9/03/2011 16:15	Curtin IDC	Service Provider Staff
1-6IBGHK	Complaint Unresolved in time	Minor	9/03/2011 16:30	Northern IDC	Service Provider Staff
1-6B7EG0	Self Harm - Threatened	Major	9/03/2011 16:35	North West Point Immigration Facility	Service Provider Staff
1-6BEFPG	Assault - Not OBH	Minor	9/03/2011 16:55	Northern IDC	Service Provider Staff
1-6CRUG8	Complaint Unresolved in time	Minor	9/03/2011 17:00	Lilac Aqua	Service Provider Staff
1-6CRUD6	Complaint Unresolved in time	Minor	9/03/2011 17:00	Lilac Aqua	Service Provider Staff
1-6CRUIB	Complaint Unresolved in time	Minor	9/03/2011 17:00	Christmas Island	Service Provider Staff
1-6CRUH7	Complaint Unresolved in time	Minor	9/03/2011 17:00	Christmas Island	Service Provider Staff
1-6B8JYR	Disturbance - Minor	Minor	9/03/2011 17:40	Northern IDC	Service Provider Staff
1-6B785L	Complaint - re Minor Incident	Minor	9/03/2011 19:15	Perth IDC	Service Provider Staff
1-6BROXI	Voluntary starvation (<24 hrs)	Minor	9/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6BROVK	Voluntary starvation (<24 hrs)	Minor	9/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6BROUU	Voluntary starvation (<24 hrs)	Minor	9/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6B8JXJ	Voluntary starvation (<24 hrs)	Minor	9/03/2011 20:30	Northern IDC	Service Provider Staff
1-6B8BB4	Voluntary starvation (>24 hrs)	Major	9/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6B8BAC	Voluntary starvation (>24 hrs)	Major	9/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6BEG0A	Contraband found	Minor	9/03/2011 23:00	Construction Camp APOD	Service Provider Staff
1-6B8BHQ	Accident/Injury - Serious	Critical	9/03/2011 23:35	Curtin IDC	Service Provider Staff
1-6BEGBI	Contraband found	Minor	9/03/2011 23:55	Northern IDC	Service Provider Staff
1-6BJ1L0	Removal - Aborted	Major	10/03/2011 0:00	Villawood IDC	DIAC Staff
1-6B8JX3	Voluntary Starvation - End of	Minor	10/03/2011 0:00	Northern IDC	Service Provider Staff
1-6B8BNK	Accident/Injury - Serious	Critical	10/03/2011 3:30	Melbourne ITA	Service Provider Staff
1-6BGIK8	Accident/Injury - Serious	Critical	10/03/2011 6:00	North West Point Immigration Facility	Service Provider Staff
1-6BJ1XF	Voluntary starvation (<24 hrs)	Minor	10/03/2011 7:00	Curtin IDC	Service Provider Staff

1-6BZ80M	Complaint Unresolved in time	Minor	10/03/2011 8:00	Northern IDC	Service Provider Staff
1-6BICG7	Complaint Unresolved in time	Minor	10/03/2011 9:02	North West Point Immigration Facility	Service Provider Staff
1-6BJ1R9	Complaint Unresolved in time	Minor	10/03/2011 9:35	North West Point Immigration Facility	Service Provider Staff
1-6BJ1UK	Complaint Unresolved in time	Minor	10/03/2011 9:38	North West Point Immigration Facility	Service Provider Staff
1-6BL01A	Demonstration - Onsite	Major	10/03/2011 10:00	Northern IDC	Service Provider Staff
1-6BMKGE	Damage - Minor	Minor	10/03/2011 11:00	Construction Camp APOD	Service Provider Staff
1-6BQ7L7	Accident/Injury - Serious	Critical	10/03/2011 11:30	Lilac Aqua	Service Provider Staff
1-6BL0GX	Contraband found	Minor	10/03/2011 15:30	Villawood IDC	Service Provider Staff
1-6BRORE	Abusive/Aggressive Behaviour	Minor	10/03/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-6BQW72	Transfer btwn facilities	Minor	10/03/2011 16:00	Northern IDC	Service Provider Staff
1-6C31MN	Contraband found	Minor	10/03/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-6BS6M2	Disturbance - Minor	Minor	10/03/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-6BP5DE	Use of Observation Rm > 24 hrs	Major	10/03/2011 16:15	Villawood IDC	Service Provider Staff
1-6C1MSA	Media - Incident of interest	Major	10/03/2011 16:45	Northern IDC	Service Provider Staff
1-6C317C	Complaint Unresolved in time	Minor	10/03/2011 17:00	Lilac Aqua	Service Provider Staff
1-6BQWMT	Complaint Unresolved in time	Minor	10/03/2011 17:00	Northern IDC	Service Provider Staff
1-6BQW9W	Complaint Unresolved in time	Minor	10/03/2011 17:00	Northern IDC	Service Provider Staff
1-6BZ7V1	Voluntary starvation (>24 hrs)	Major	10/03/2011 19:00	Northern IDC	Service Provider Staff
1-6BS6P4	Voluntary Starvation - End of	Minor	10/03/2011 19:15	Northern IDC	Service Provider Staff
1-6BS6R3	Barricade/Sit-In	Major	10/03/2011 20:20	Northern IDC	Service Provider Staff
1-6BZ7PC	Voluntary starvation (<24 hrs)	Minor	10/03/2011 20:30	Northern IDC	Service Provider Staff
1-6BZ7P7	Voluntary starvation (<24 hrs)	Minor	10/03/2011 20:30	Northern IDC	Service Provider Staff
1-6BZ7NF	Voluntary starvation (<24 hrs)	Minor	10/03/2011 20:30	Northern IDC	Service Provider Staff
1-6BZ7NA	Voluntary starvation (<24 hrs)	Minor	10/03/2011 20:30	Northern IDC	Service Provider Staff
1-6BZ7M1	Voluntary starvation (<24 hrs)	Minor	10/03/2011 20:30	Northern IDC	Service Provider Staff
1-6BZ7K8	Voluntary starvation (<24 hrs)	Minor	10/03/2011 20:30	Northern IDC	Service Provider Staff
1-6BZ7SD	Failure - IT Systems	Minor	10/03/2011 20:45	Curtin IDC	Service Provider Staff
1-6BZE4G	Transfer to APOD	Minor	10/03/2011 20:50	Inverbrackie APOD	Service Provider Staff
1-6CANLF	Damage - Minor	Minor	10/03/2011 22:00	Melbourne ITA	Service Provider Staff
1-6BZE4C	Transfer to APOD	Minor	10/03/2011 22:40	Inverbrackie APOD	Service Provider Staff
1-6BY8AU	Self Harm - Actual	Critical	11/03/2011 1:16	North West Point Immigration Facility	Service Provider Staff
1-6C8BMS	Escape - Attempted	Major	11/03/2011 5:30	Melbourne ITA	Other
1-6D1HH	Complaint Unresolved in time	Minor	11/03/2011 8:00	Northern IDC	Service Provider Staff
1-6C2KNG	Transfer btwn facilities	Minor	11/03/2011 11:05	Northern IDC	Service Provider Staff
1-6C31WO	Self Harm - Threatened	Major	11/03/2011 11:10	North West Point Immigration Facility	Service Provider Staff
1-6C314T	Contraband found	Minor	11/03/2011 11:35	Villawood IDC	Service Provider Staff

1-6C9TPL	Self Harm - Actual	Critical	11/03/2011 12:40	Curtin IDC	Service Provider Staff
1-6CRRDH	Voluntary starvation (<24 hrs)	Minor	11/03/2011 15:00	Inverbrackie APOD	Service Provider Staff
1-6CA1UA	Self Harm - Actual	Critical	11/03/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-6C9PYN	Abusive/Aggressive Behaviour	Minor	11/03/2011 15:20	Northern IDC	Service Provider Staff
1-6C9PO6	Complaint Unresolved in time	Minor	11/03/2011 15:23	Perth IDC	Service Provider Staff
1-6CIC9A	Complaint Unresolved in time	Minor	11/03/2011 17:00	Lilac Aqua	Service Provider Staff
1-6CIC77	Complaint Unresolved in time	Minor	11/03/2011 17:00	Lilac Aqua	Service Provider Staff
1-6CIC3I	Complaint Unresolved in time	Minor	11/03/2011 17:00	Lilac Aqua	Service Provider Staff
1-6CANKI	Escape	Critical	11/03/2011 17:15	North West Point Immigration Facility	Service Provider Staff
1-6CAO2U	Failure - IT Systems	Minor	11/03/2011 17:30	Curtin IDC	Service Provider Staff
1-6CA2EG	Voluntary starvation (>24 hrs)	Major	11/03/2011 18:54	Northern IDC	Service Provider Staff
1-6CANWO	Assault - Minor	Major	11/03/2011 19:50	Curtin IDC	Service Provider Staff
1-6CABUQ	Failure - Security System	Major	11/03/2011 20:15	Villawood IDC	Service Provider Staff
1-6CJFDU	Voluntary starvation (<24 hrs)	Minor	11/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6CITSA	Damage - Serious	Critical	11/03/2011 20:35	North West Point Immigration Facility	Service Provider Staff
1-6CITD4	Disturbance - Major	Major	11/03/2011 20:35	North West Point Immigration Facility	Service Provider Staff
1-6CITHA	Escape - Mass Breakout	Critical	11/03/2011 20:50	North West Point Immigration Facility	Service Provider Staff
1-6CITW6	Damage - Serious	Critical	11/03/2011 20:55	Lilac Aqua	Service Provider Staff
1-6CHWAD	Disturbance - Minor	Minor	11/03/2011 20:55	Inverbrackie APOD	Service Provider Staff
1-6CJ4YX	Escape - Mass Breakout	Critical	11/03/2011 21:00	Lilac Aqua	Service Provider Staff
1-6CAW1I	Damage - Minor	Minor	12/03/2011 1:36	Melbourne ITA	Service Provider Staff
1-6CGG3G	Self Harm - Actual	Critical	12/03/2011 1:45	Northern IDC	Client
1-6D1IGV	Complaint Unresolved in time	Minor	12/03/2011 8:00	Northern IDC	Service Provider Staff
1-6CHWMV	Abusive/Aggressive Behaviour	Minor	12/03/2011 9:15	Melbourne ITA	Service Provider Staff
1-6CIS4A	Contraband brought by Visitor	Minor	12/03/2011 11:15	Curtin IDC	Service Provider Staff
1-6CZZSX	Assault - Not OBH	Minor	12/03/2011 12:44	Construction Camp APOD	Service Provider Staff
1-6CRREF	Voluntary starvation (>24 hrs)	Major	12/03/2011 15:00	Inverbrackie APOD	Service Provider Staff
1-6CJFM0	Assault - Not OBH	Minor	12/03/2011 15:45	Christmas Island	Service Provider Staff
1-6CITS1	Use of Observation Rm > 24 hrs	Major	12/03/2011 15:50	Villawood IDC	Service Provider Staff
1-6CJF2U	Contraband brought by Visitor	Minor	12/03/2011 16:10	Villawood IDC	Service Provider Staff
1-6CJR5J	Disturbance - Major	Major	12/03/2011 19:30	Lilac Aqua	Service Provider Staff
1-6CJR88	Accident/Injury - Serious	Critical	12/03/2011 20:05	Lilac Aqua	Service Provider Staff
1-6CJR73	Damage - Serious	Critical	12/03/2011 20:05	Lilac Aqua	Service Provider Staff
1-6CJR6D	Escape - Mass Breakout	Critical	12/03/2011 20:05	Lilac Aqua	Service Provider Staff
1-6CISH8	Accident/Injury - Serious	Critical	12/03/2011 20:25	Melbourne ITA	Service Provider Staff
1-6CRXTW	Voluntary starvation (<24 hrs)	Minor	12/03/2011 20:30	Curtin IDC	Service Provider Staff

1-6CRXQU	Voluntary starvation (<24 hrs)	Minor	12/03/2011 20:30	Curtin IDC	Service Provider Staff
1-6CJR05	Voluntary starvation (>24 hrs)	Major	12/03/2011 21:00	Curtin IDC	Service Provider Staff
1-6CJQZY	Voluntary starvation (>24 hrs)	Major	12/03/2011 21:00	Curtin IDC	Service Provider Staff
1-6CPMSP	Disturbance - Minor	Minor	12/03/2011 23:05	Northern IDC	Service Provider Staff
1-6CJR9G	Disturbance - Minor	Minor	13/03/2011 0:20	Brisbane ITA	Service Provider Staff
1-6CRG1C	Disturbance - Minor	Minor	13/03/2011 6:50	Perth IDC	Service Provider Staff
1-6CRU9L	Failure - Power	Minor	13/03/2011 6:55	Curtin IDC	Service Provider Staff
1-6CRRJU	Disturbance - Minor	Minor	13/03/2011 10:10	North West Point Immigration Facility	Service Provider Staff
1-6CRG2J	Damage - Minor	Minor	13/03/2011 10:10	Maribyrnong IDC	Service Provider Staff
1-6CRXDW	Transfer to APOD	Minor	13/03/2011 13:15	Scherger IDC	Service Provider Staff
1-6CRXGA	Disturbance - Minor	Minor	13/03/2011 14:00	Villawood IDC	Service Provider Staff
1-6CS44V	Disturbance - Minor	Minor	13/03/2011 14:10	Lilac Aqua	Service Provider Staff
1-6CS8LV	Use of Force	Major	13/03/2011 14:40	North West Point Immigration Facility	Service Provider Staff
1-6CS6LR	Disturbance - Minor	Minor	13/03/2011 15:30	Melbourne ITA	Service Provider Staff
1-6CS8S6	Damage - Minor	Minor	13/03/2011 15:55	Lilac Aqua	Service Provider Staff
1-6CSB0M	Damage - Serious	Critical	13/03/2011 16:00	Lilac Aqua	Service Provider Staff
1-6CSFCG	Disturbance - Major	Major	13/03/2011 16:00	Lilac Aqua	Service Provider Staff
1-6CZZQ6	Contraband brought by Visitor	Minor	13/03/2011 16:00	Construction Camp APOD	Service Provider Staff
1-6CSAJV	Contraband brought by Visitor	Minor	13/03/2011 16:00	Christmas Island	Service Provider Staff
1-6CS40Y	Disturbance - Minor	Minor	13/03/2011 17:15	Villawood IDC	Service Provider Staff
1-6CSF4K	Accident/Injury - Serious	Critical	13/03/2011 17:40	North West Point Immigration Facility	Service Provider Staff
1-6CS3YR	Accident/Injury - Serious	Critical	13/03/2011 18:05	Melbourne ITA	Service Provider Staff
1-6CWZKX	Use of Force	Major	13/03/2011 18:50	North West Point Immigration Facility	Service Provider Staff
1-6D24EN	Failure - IT Systems	Minor	13/03/2011 19:30	Scherger IDC	Service Provider Staff
1-6CSFLO	Abusive/Aggressive Behaviour	Minor	13/03/2011 19:30	Curtin IDC	Service Provider Staff
1-6CWZNJ	Disturbance - Major	Major	13/03/2011 19:45	North West Point Immigration Facility	Service Provider Staff
1-6CSB2M	Disturbance - Minor	Minor	13/03/2011 21:10	North West Point Immigration Facility	Service Provider Staff
1-6CSB2W	Voluntary starvation (>24 hrs)	Major	13/03/2011 21:30	Curtin IDC	Service Provider Staff
1-6D2XX3	Self Harm - Threatened	Major	13/03/2011 22:39	North West Point Immigration Facility	Service Provider Staff
1-6D2Y90	Accident/Injury - Serious	Critical	13/03/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-6D2Y8X	Use of Emergency Equip	Critical	14/03/2011 0:15	Lilac Aqua	Service Provider Staff
1-6D2Y80	Use of Emergency Equip	Critical	14/03/2011 0:25	North West Point Immigration Facility	Service Provider Staff
1-6CYR8U	Escape - Attempted	Major	14/03/2011 8:40	Melbourne ITA	Service Provider Staff
1-6CYQVV	Failure - Security System	Major	14/03/2011 8:40	Villawood IDC	Service Provider Staff
1-6CZL6F	Abusive/Aggressive Behaviour	Minor	14/03/2011 9:00	Northern IDC	Service Provider Staff
1-6D2MBJ	Disturbance - Minor	Minor	14/03/2011 9:30	Lilac Aqua	Service Provider Staff

1-6D2MJH	Disturbance - Minor	Minor	14/03/2011 12:44	Lilac Aqua	Service Provider Staff
1-6D1IKH	Abusive/Aggressive Behaviour	Minor	14/03/2011 13:50	Construction Camp APOD	Service Provider Staff
1-6EMAOH	Assault - Minor	Major	14/03/2011 14:00	Gwalia Lodge	Service Provider Staff
1-6D1IL8	Self Harm - Threatened	Major	14/03/2011 14:05	Perth IDC	Service Provider Staff
1-6D05Z1	Use of Observation Rm > 24 hrs	Major	14/03/2011 14:35	Villawood IDC	Service Provider Staff
1-6D2MTU	Self Harm - Threatened	Major	14/03/2011 16:00	Curtin IDC	Service Provider Staff
1-6D2Y9E	Complaint Unresolved in time	Minor	14/03/2011 16:30	Phosphate Hill APOD	Service Provider Staff
1-6D2MGK	Contraband found	Minor	14/03/2011 16:30	Villawood IDC	Service Provider Staff
1-6D1IUP	Escape	Critical	14/03/2011 16:45	Lilac Aqua	Service Provider Staff
1-6D1IV2	Assault - Serious	Critical	14/03/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6D1IVK	Assault - Serious	Critical	14/03/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6D32JK	Disturbance - Major	Major	14/03/2011 18:45	Northern IDC	Service Provider Staff
1-6D9BZ2	Transfer btwn facilities	Minor	14/03/2011 19:00	Northern IDC	Service Provider Staff
1-6D1IVT	Disturbance - Major	Major	14/03/2011 19:00	North West Point Immigration Facility	Service Provider Staff
1-6D1IVN	Use of Emergency Equip	Critical	14/03/2011 19:10	North West Point Immigration Facility	Service Provider Staff
1-6D2XZA	Disturbance - Minor	Minor	14/03/2011 19:25	Villawood IDC	Service Provider Staff
1-6D9GDP	Transfer to APOD	Minor	14/03/2011 19:50	Inverbrackie APOD	Service Provider Staff
1-6D9FS9	Accident/Injury - Serious	Critical	14/03/2011 20:25	Northern IDC	Service Provider Staff
1-6D32J8	Voluntary starvation (<24 hrs)	Minor	14/03/2011 21:10	Curtin IDC	Service Provider Staff
1-6D32JB	Voluntary starvation (<24 hrs)	Minor	14/03/2011 21:18	Curtin IDC	Service Provider Staff
1-6D32JO	Voluntary starvation (<24 hrs)	Minor	14/03/2011 21:28	Curtin IDC	Service Provider Staff
1-6D32SH	Voluntary starvation (>24 hrs)	Major	14/03/2011 21:45	Curtin IDC	Service Provider Staff
1-6D32PU	Voluntary starvation (>24 hrs)	Major	14/03/2011 21:45	Curtin IDC	Service Provider Staff
1-6D32WS	Voluntary starvation (<24 hrs)	Minor	14/03/2011 21:55	Curtin IDC	Service Provider Staff
1-6D32WX	Voluntary starvation (<24 hrs)	Minor	14/03/2011 22:00	Curtin IDC	Service Provider Staff
1-6D32XN	Voluntary starvation (<24 hrs)	Minor	14/03/2011 22:10	Curtin IDC	Service Provider Staff
1-6D8UMB	Transfer to APOD	Minor	15/03/2011 4:25	Inverbrackie APOD	Service Provider Staff
1-6F3BXA	Complaint Unresolved in time	Minor	15/03/2011 8:00	Northern IDC	Service Provider Staff
1-6DEZFQ	Complaint Unresolved in time	Minor	15/03/2011 8:00	Northern IDC	Service Provider Staff
1-6DEZDL	Contraband found	Minor	15/03/2011 10:20	Villawood IDC	Service Provider Staff
1-6DEZ38	Failure - IT Systems	Minor	15/03/2011 10:22	Curtin IDC	Service Provider Staff
1-6DEIVW	Media - Approach staff/clients	Minor	15/03/2011 10:40	Northern IDC	Service Provider Staff
1-6D11XN	Abusive/Aggressive Behaviour	Minor	15/03/2011 10:55	Curtin IDC	Service Provider Staff
1-6DHSK0	Disturbance - Minor	Minor	15/03/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-6DHS5Y	Accident/Injury - Serious	Critical	15/03/2011 12:00	Curtin IDC	Service Provider Staff
1-6DEO7U	Voluntary Starvation - End of	Minor	15/03/2011 13:00	Villawood IDC	Service Provider Staff

1-6DEO9S	Voluntary Starvation - End of	Minor	15/03/2011 13:35	Villawood IDC	Service Provider Staff
1-6DEO9B	Voluntary Starvation - End of	Minor	15/03/2011 13:35	Villawood IDC	Service Provider Staff
1-6DK7L3	Self Harm - Threatened	Major	15/03/2011 13:50	North West Point Immigration Facility	Service Provider Staff
1-6DGK4L	Contraband found	Minor	15/03/2011 14:00	Sydney IRH	Service Provider Staff
1-6DJRQI	Voluntary starvation (>24 hrs)	Major	15/03/2011 14:45	Northern IDC	Service Provider Staff
1-6DL9FJ	Use of Force	Major	15/03/2011 17:25	Northern IDC	Service Provider Staff
1-6DKM7G	Abusive/Aggressive Behaviour	Minor	15/03/2011 17:25	Northern IDC	Service Provider Staff
1-6DL9FM	Demonstration - Onsite	Major	15/03/2011 17:35	Northern IDC	Service Provider Staff
1-6DL9FG	Damage - Minor	Minor	15/03/2011 17:36	Northern IDC	Service Provider Staff
1-6DSPSE	Disturbance - Minor	Minor	15/03/2011 18:00	Northern IDC	Service Provider Staff
1-6DIVTK	Disturbance - Minor	Minor	15/03/2011 18:00	Melbourne ITA	Service Provider Staff
1-6DKM2W	Transfer to APOD	Minor	15/03/2011 18:30	Northern IDC	Service Provider Staff
1-6DKLWY	Disturbance - Minor	Minor	15/03/2011 19:50	Melbourne ITA	Service Provider Staff
1-6DL96T	Assault - Serious	Critical	15/03/2011 20:00	Lilac Aqua	Service Provider Staff
1-6DT5BT	Transfer to APOD	Minor	15/03/2011 20:15	Inverbrackie APOD	Service Provider Staff
1-6DKM07	Use of Observation Rm > 24 hrs	Major	15/03/2011 20:25	Villawood IDC	Service Provider Staff
1-6DL8W2	Failure - Security System	Major	15/03/2011 21:00	Villawood IDC	Service Provider Staff
1-6DL952	Escape	Critical	15/03/2011 22:50	Melbourne ITA	Service Provider Staff
1-6DSZB2	Failure - IT Systems	Minor	15/03/2011 23:10	Scherger IDC	Service Provider Staff
1-6DL9I2	Voluntary starvation (>24 hrs)	Major	15/03/2011 23:15	Curtin IDC	Service Provider Staff
1-6DKK32	Damage - Minor	Minor	15/03/2011 23:20	Villawood IDC	Service Provider Staff
1-6DQM18	Disturbance - Minor	Minor	16/03/2011 1:25	Northern IDC	Service Provider Staff
1-6DLPG7	Use of Emergency Equip	Critical	16/03/2011 5:00	Melbourne ITA	Service Provider Staff
1-6DSPRV	Disturbance - Minor	Minor	16/03/2011 6:50	Melbourne ITA	Service Provider Staff
1-6EDKBR	Transfer btwn facilities	Minor	16/03/2011 8:02	Northern IDC	Service Provider Staff
1-6DZEXS	Media - Approach staff/clients	Minor	16/03/2011 10:15	Northern IDC	Service Provider Staff
1-6DZFH8	Use of Force	Major	16/03/2011 10:35	Maribyrnong IDC	Service Provider Staff
1-6DZIZU	Complaint Unresolved in time	Minor	16/03/2011 12:15	Northern IDC	Service Provider Staff
1-6DYM72	Transfer btwn facilities	Minor	16/03/2011 13:00	Northern IDC	Service Provider Staff
1-6E0LAS	Media - Approach staff/clients	Minor	16/03/2011 14:00	Northern IDC	Service Provider Staff
1-6DYM8P	Media - Incident of interest	Major	16/03/2011 14:15	Melbourne ITA	Service Provider Staff
1-6E2RY4	Self Harm - Actual	Critical	16/03/2011 14:55	Curtin IDC	Service Provider Staff
1-6DZJEM	Disturbance - Minor	Minor	16/03/2011 15:00	Melbourne ITA	DIAC Staff
1-6E2WU0	Self Harm - Threatened	Major	16/03/2011 15:26	North West Point Immigration Facility	Service Provider Staff
1-6E2BUZ	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E1EM1	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff

1-6E1EFJ	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E1EE4	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E1EBW	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E1E0S	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E1DWM	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E0LB6	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E0KZC	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E0KYH	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E0KSQ	Complaint Unresolved in time	Minor	16/03/2011 16:00	Melbourne ITA	Service Provider Staff
1-6E0KZH	Media - Incident of interest	Major	16/03/2011 16:20	Melbourne ITA	Service Provider Staff
1-6E5S7P	Transfer to APOD	Minor	16/03/2011 17:30	Northern IDC	Service Provider Staff
1-6U8Q0U	Escape	Critical	16/03/2011 19:20	Northern IDC	Service Provider Staff
1-6E68Q0	Transfer btwn facilities	Minor	16/03/2011 19:20	Northern IDC	Service Provider Staff
1-6E68PX	Demonstration - Offsite	Critical	16/03/2011 19:20	Northern IDC	Service Provider Staff
1-6E6N4T	Disturbance - Major	Major	16/03/2011 19:35	North West Point Immigration Facility	Service Provider Staff
1-6E68PU	Media - Unauthorised presence	Critical	16/03/2011 20:10	Northern IDC	Service Provider Staff
1-6LQLIJ	Failure - Power	Minor	16/03/2011 20:30	Perth IRH	External Source
1-6ED1WQ	Self Harm - Threatened	Major	17/03/2011 1:45	North West Point Immigration Facility	Service Provider Staff
1-6ED29A	Use of Emergency Equip	Critical	17/03/2011 3:20	Lilac Aqua	Service Provider Staff
1-6ED5IT	Failure - Security System	Major	17/03/2011 3:35	North West Point Immigration Facility	Service Provider Staff
1-6EIIIE4	Use of Force	Major	17/03/2011 8:45	Curtin IDC	Service Provider Staff
1-6EIIIOO	Use of Force	Major	17/03/2011 9:20	Curtin IDC	Service Provider Staff
1-6ELSC6	Contraband found	Minor	17/03/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-6ELSA7	Contraband found	Minor	17/03/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-6EGUIW	Weapon - Client in possession	Major	17/03/2011 10:30	Villawood IDC	Service Provider Staff
1-6EIJTJ	Accident/Injury - Serious	Critical	17/03/2011 11:00	Curtin IDC	Service Provider Staff
1-6ESWO4	Voluntary starvation (>24 hrs)	Major	17/03/2011 11:30	Curtin IDC	Service Provider Staff
1-6EYUGA	Use of Force	Major	17/03/2011 13:55	Gwalia Lodge	Service Provider Staff
1-6EHR82	Disturbance - Minor	Minor	17/03/2011 14:21	Melbourne ITA	Service Provider Staff
1-6EL9G9	Damage - Minor	Minor	17/03/2011 15:05	Northern IDC	Service Provider Staff
1-6ICM02	Complaint Unresolved in time	Minor	17/03/2011 16:30	Northern IDC	Service Provider Staff
1-6ICLV5	Complaint Unresolved in time	Minor	17/03/2011 16:30	Northern IDC	Service Provider Staff
1-6NIW62	Complaint Unresolved in time	Minor	17/03/2011 17:00	Northern IDC	Service Provider Staff
1-6EN999	Transfer btwn facilities	Minor	17/03/2011 17:00	Northern IDC	Service Provider Staff
1-6EN953	Assault - Minor	Major	17/03/2011 18:05	Curtin IDC	Service Provider Staff
1-6EUAWT	Disturbance - Major	Major	17/03/2011 19:25	North West Point Immigration Facility	Service Provider Staff



1-6F45B9	Death	Critical	17/03/2011 19:40	Scherger IDC	Service Provider Staff
1-6EMRSX	Self Harm - Actual	Critical	17/03/2011 19:40	Scherger IDC	Service Provider Staff
1-6EN9DI	Transfer btwn facilities	Minor	17/03/2011 20:00	Northern IDC	Service Provider Staff
1-6N03W5	Disturbance - Major	Major	17/03/2011 20:05	Scherger IDC	Service Provider Staff
1-6EUB3L	Disturbance - Minor	Minor	17/03/2011 20:15	Gwalia Lodge	Service Provider Staff
1-6ESWPR	Voluntary starvation (>24 hrs)	Major	17/03/2011 23:30	Curtin IDC	Service Provider Staff
1-6ESWNZ	Voluntary starvation (>24 hrs)	Major	17/03/2011 23:30	Curtin IDC	Service Provider Staff
1-6ESWMQ	Voluntary starvation (>24 hrs)	Major	17/03/2011 23:30	Curtin IDC	Service Provider Staff
1-6F21RX	Damage - Minor	Minor	18/03/2011 3:00	Villawood IDC	Service Provider Staff
1-6ESWSR	Disturbance - Minor	Minor	18/03/2011 5:50	Melbourne ITA	Service Provider Staff
1-6F3BWC	Complaint Unresolved in time	Minor	18/03/2011 8:00	Northern IDC	Service Provider Staff
1-6EV1DY	Self Harm-Attpted Serious	Critical	18/03/2011 8:25	Curtin IDC	Service Provider Staff
1-6EUBI9	Disturbance - Major	Major	18/03/2011 8:35	Melbourne ITA	Service Provider Staff
1-6EXI59	Transfer to APOD	Minor	18/03/2011 9:45	Gwalia Lodge	Service Provider Staff
1-6EUBID	Media - Incident of interest	Major	18/03/2011 9:55	Melbourne ITA	Service Provider Staff
1-6EWGEB	Assault - Serious	Critical	18/03/2011 10:00	Northern IDC	External Source
1-6EYFY7	Media - Unauthorised presence	Critical	18/03/2011 10:01	Construction Camp APOD	Service Provider Staff
1-6EWYMO	Demonstration - Onsite	Major	18/03/2011 12:10	Melbourne ITA	Service Provider Staff
1-6EY1AD	Voluntary starvation (<24 hrs)	Minor	18/03/2011 12:30	Villawood IDC	Service Provider Staff
1-6EXHXB	Voluntary starvation (<24 hrs)	Minor	18/03/2011 12:30	Villawood IDC	Service Provider Staff
1-6EYUFW	Visitor-Other refused	Minor	18/03/2011 14:00	Villawood IDC	Service Provider Staff
1-6F2N80	Disturbance - Minor	Minor	18/03/2011 14:30	Gwalia Lodge	Service Provider Staff
1-6F45HU	Media - Incident of interest	Major	18/03/2011 15:55	Christmas Island	Service Provider Staff
1-6F33GU	Complaint Unresolved in time	Minor	18/03/2011 16:26	Perth IDC	Service Provider Staff
1-6F21OD	Use of Force	Major	18/03/2011 16:30	Melbourne ITA	Service Provider Staff
1-6F33TI	Disturbance - Minor	Minor	18/03/2011 17:15	Inverbrackie APOD	Service Provider Staff
1-6F338O	Media - Approach staff/clients	Minor	18/03/2011 17:20	Villawood IDC	Service Provider Staff
1-6F21WI	Use of Observation Rm > 24 hrs	Major	18/03/2011 17:27	Villawood IDC	Service Provider Staff
1-6F33ET	Voluntary Starvation - End of	Minor	18/03/2011 17:55	Villawood IDC	Service Provider Staff
1-6F33J2	Voluntary Starvation - End of	Minor	18/03/2011 18:00	Villawood IDC	Service Provider Staff
1-6F6QVU	Self Harm - Actual	Critical	18/03/2011 19:30	Construction Camp APOD	Service Provider Staff
1-6F45JH	Self Harm - Threatened	Major	18/03/2011 20:05	Melbourne ITA	Service Provider Staff
1-6F6QXD	Voluntary starvation (<24 hrs)	Minor	18/03/2011 21:00	Curtin IDC	Service Provider Staff
1-6F6ANR	Disturbance - Minor	Minor	18/03/2011 21:05	Villawood IDC	Service Provider Staff
1-6FCMLU	Damage - Minor	Minor	18/03/2011 22:20	Gwalia Lodge	Service Provider Staff
1-6FCMO4	Complaint Unresolved in time	Minor	19/03/2011 0:32	North West Point Immigration Facility	Service Provider Staff

1-6GWOG8	Use of Emergency Equip	Critical	19/03/2011 3:20	Villawood IDC	Service Provider Staff
1-6FCMPP	Damage - Minor	Minor	19/03/2011 3:20	Villawood IDC	Service Provider Staff
1-6FED4S	Disturbance - Minor	Minor	19/03/2011 3:50	Villawood IDC	Service Provider Staff
1-6FED2Y	Self Harm - Threatened	Major	19/03/2011 7:20	Curtin IDC	Service Provider Staff
1-6FDYDX	Complaint Unresolved in time	Minor	19/03/2011 7:21	Villawood IDC	Service Provider Staff
1-6FEOQO	Abusive/Aggressive Behaviour	Minor	19/03/2011 9:00	Villawood IDC	DIAC Staff
1-6FEP4A	Contraband found	Minor	19/03/2011 10:10	Villawood IDC	Service Provider Staff
1-6FEOXC	Complaint Unresolved in time	Minor	19/03/2011 10:15	Northern IDC	Service Provider Staff
1-6FEOKE	Contraband found	Minor	19/03/2011 10:45	Villawood IDC	
1-6FF1FC	Contraband found	Minor	19/03/2011 11:40	Villawood IDC	Service Provider Staff
1-6GRIKG	Disturbance - Minor	Minor	19/03/2011 12:35	Inverbrackie APOD	Service Provider Staff
1-6FG3LI	Abusive/Aggressive Behaviour	Minor	19/03/2011 13:35	Construction Camp APOD	Service Provider Staff
1-6FF197	Self Harm - Threatened	Major	19/03/2011 13:45	Scherger IDC	Service Provider Staff
1-6FG3SY	Contraband found	Minor	19/03/2011 14:50	Construction Camp APOD	Service Provider Staff
1-6FH363	Complaint Unresolved in time	Minor	19/03/2011 15:39	Construction Camp APOD	Service Provider Staff
1-6FH366	Complaint Unresolved in time	Minor	19/03/2011 15:50	Construction Camp APOD	Service Provider Staff
1-6FG3TW	Media - Incident of interest	Major	19/03/2011 16:00	Construction Camp APOD	Service Provider Staff
1-6FTHIE	Damage - Minor	Minor	19/03/2011 16:30	Northern IDC	Service Provider Staff
1-6FG412	Disturbance - Major	Major	19/03/2011 19:05	Northern IDC	Service Provider Staff
1-6FMD44	Transfer to APOD	Minor	19/03/2011 21:20	Christmas Island	Service Provider Staff
1-6GB3MH	Disturbance - Minor	Minor	19/03/2011 21:30	Inverbrackie APOD	Service Provider Staff
1-6FM4E8	Accident/Injury - Serious	Critical	19/03/2011 21:30	Curtin IDC	Service Provider Staff
1-6FM4JV	Voluntary starvation (>24 hrs)	Major	19/03/2011 23:10	Curtin IDC	Service Provider Staff
1-6FM4JR	Voluntary starvation (>24 hrs)	Major	19/03/2011 23:10	Curtin IDC	Service Provider Staff
1-6FM4J0	Voluntary starvation (>24 hrs)	Major	19/03/2011 23:10	Curtin IDC	Service Provider Staff
1-6FM4IW	Voluntary starvation (>24 hrs)	Major	19/03/2011 23:10	Curtin IDC	Service Provider Staff
1-6FM4I8	Voluntary starvation (>24 hrs)	Major	19/03/2011 23:10	Curtin IDC	Service Provider Staff
1-6FM4I4	Voluntary starvation (>24 hrs)	Major	19/03/2011 23:10	Curtin IDC	Service Provider Staff
1-6FM4P4	Assault - Minor	Major	20/03/2011 0:25	Northern IDC	Service Provider Staff
1-6FMD79	Disturbance - Minor	Minor	20/03/2011 0:30	North West Point Immigration Facility	Service Provider Staff
1-6FU7PT	Assault - Serious	Critical	20/03/2011 3:00	Phosphate Hill APOD	Service Provider Staff
1-6FTE4A	Contraband found	Minor	20/03/2011 4:50	North West Point Immigration Facility	Service Provider Staff
1-6FTE20	Disturbance - Minor	Minor	20/03/2011 5:00	Lilac Aqua	Service Provider Staff
1-6FTH2L	Media - Incident of interest	Major	20/03/2011 7:20	Construction Camp APOD	Service Provider Staff
1-6FTFLT	Failure - Security System	Major	20/03/2011 10:00	Villawood IDC	Service Provider Staff
1-6FTEL7	Failure - Security System	Major	20/03/2011 10:10	Villawood IDC	Service Provider Staff

1-6JF294	Disturbance - Major	Major	20/03/2011 10:30	Maribyrnong IDC	Service Provider Staff
1-6FTMIZ	Disturbance - Minor	Minor	20/03/2011 10:30	Maribyrnong IDC	Service Provider Staff
1-6JMQX5	Accident/Injury - Serious	Critical	20/03/2011 10:35	Port Augusta IRH	Service Provider Staff
1-6FTKJ0	Disturbance - Minor	Minor	20/03/2011 12:40	Northern IDC	Service Provider Staff
1-6J7U0W	Disturbance - Minor	Minor	20/03/2011 13:00	Gwalia Lodge	Service Provider Staff
1-6FU1VO	Media - Incident of interest	Major	20/03/2011 13:10	Construction Camp APOD	Service Provider Staff
1-6FU4NG	Self Harm - Threatened	Major	20/03/2011 14:45	Christmas Island	Service Provider Staff
1-6FTRN6	Voluntary Starvation - End of	Minor	20/03/2011 15:13	Northern IDC	Service Provider Staff
1-6FUUCA	Accident/Injury - Serious	Critical	20/03/2011 15:50	Curtin IDC	Service Provider Staff
1-6JJGHP	Use of Force	Major	20/03/2011 17:00	Maribyrnong IDC	Service Provider Staff
1-6FU7RO	Disturbance - Minor	Minor	20/03/2011 19:00	Northern IDC	Service Provider Staff
1-6FVDAZ	Disturbance - Minor	Minor	20/03/2011 23:20	Gwalia Lodge	Service Provider Staff
1-6FVFSF	Disturbance - Minor	Minor	20/03/2011 23:25	Construction Camp APOD	Service Provider Staff
1-6GMPU0	Contraband found	Minor	21/03/2011 1:25	North West Point Immigration Facility	Service Provider Staff
1-6G3Y6O	Theft	Minor	21/03/2011 7:50	Gwalia Lodge	Service Provider Staff
1-6G8II3	Assault - Minor	Major	21/03/2011 9:35	Northern IDC	Service Provider Staff
1-6G75UZ	Media - Approach staff/clients	Minor	21/03/2011 11:51	Melbourne ITA	Service Provider Staff
1-6GDB6C	Self Harm - Threatened	Major	21/03/2011 14:30	Northern IDC	Service Provider Staff
1-6GCF8M	Contraband found	Minor	21/03/2011 14:40	Villawood IDC	Service Provider Staff
1-6GDBBK	Abusive/Aggressive Behaviour	Minor	21/03/2011 15:00	Northern IDC	Service Provider Staff
1-6GDOQZ	Visitor-Other refused	Minor	21/03/2011 15:20	Villawood IDC	Service Provider Staff
1-6GDORW	Visitor-Other refused	Minor	21/03/2011 15:30	Villawood IDC	Service Provider Staff
1-6GDP4K	Self Harm - Threatened	Major	21/03/2011 15:45	Gwalia Lodge	Service Provider Staff
1-6GGTEX	Disturbance - Minor	Minor	21/03/2011 16:00	Phosphate Hill APOD	Service Provider Staff
1-6GCFK8	Complaint Unresolved in time	Minor	21/03/2011 16:00	Northern IDC	Service Provider Staff
1-6GEGG3	Self Harm - Actual	Critical	21/03/2011 16:20	Northern IDC	Service Provider Staff
1-6GPXAY	Abusive/Aggressive Behaviour	Minor	21/03/2011 17:15	Northern IDC	Service Provider Staff
1-6GEGIV	Transfer btwn facilities	Minor	21/03/2011 18:35	Northern IDC	Service Provider Staff
1-6HU2AZ	Theft	Minor	21/03/2011 23:00	Gwalia Lodge	Service Provider Staff
1-6GOM3R	Disturbance - Major	Major	22/03/2011 0:00	Northern IDC	Service Provider Staff
1-6GMPGC	Failure - Power	Minor	22/03/2011 1:00	Villawood IDC	Service Provider Staff
1-6GOKO5	Failure - Security System	Major	22/03/2011 7:40	Villawood IDC	Service Provider Staff
1-6H64NF	Disturbance - Minor	Minor	22/03/2011 7:45	Villawood IDC	Service Provider Staff
1-6GZ13S	Complaint Unresolved in time	Minor	22/03/2011 8:00	Northern IDC	Service Provider Staff
1-6GSOVI	Media - Incident of interest	Major	22/03/2011 9:45	Phosphate Hill APOD	Service Provider Staff
1-6GT3SN	Contraband found	Minor	22/03/2011 10:15	Phosphate Hill APOD	Service Provider Staff

1-6GZ1SS	Transfer to APOD	Minor	22/03/2011 10:35	Villawood IDC	Service Provider Staff
1-6GUS3B	Disturbance - Minor	Minor	22/03/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-6GSP90	Accident/Injury - Serious	Critical	22/03/2011 11:15	Gwalia Lodge	Service Provider Staff
1-6GR2OZ	Disturbance - Minor	Minor	22/03/2011 11:45	Villawood IDC	Service Provider Staff
1-6GZECY	Disturbance - Minor	Minor	22/03/2011 12:45	Inverbrackie APOD	Service Provider Staff
1-6GZ154	Accident/Injury - Serious	Critical	22/03/2011 13:00	Northern IDC	Service Provider Staff
1-6GUNZK	Accident/Injury - Serious	Critical	22/03/2011 14:15	Melbourne ITA	Service Provider Staff
1-6GZ1TF	Accident/Injury - Serious	Critical	22/03/2011 15:25	Curtin IDC	Service Provider Staff
1-6GZ15R	Transfer to APOD	Minor	22/03/2011 17:30	Villawood IDC	Service Provider Staff
1-6KUXYF	Disturbance - Minor	Minor	22/03/2011 18:15	Northern IDC	Service Provider Staff
1-6GZEPS	Failure - Security System	Major	22/03/2011 18:35	Villawood IDC	Service Provider Staff
1-6HI7HJ	Abusive/Aggressive Behaviour	Minor	22/03/2011 19:50	Villawood IDC	Service Provider Staff
1-6HBT9W	Accident/Injury - Serious	Critical	22/03/2011 20:00	Port Augusta IRH	Service Provider Staff
1-6H9FP2	Damage - Minor	Minor	22/03/2011 21:35	Gwalia Lodge	Service Provider Staff
1-6H5QNE	Disturbance - Minor	Minor	22/03/2011 22:05	Villawood IDC	Service Provider Staff
1-6H7V80	Disturbance - Minor	Minor	22/03/2011 22:10	Northern IDC	Service Provider Staff
1-6HAR4K	Complaint Unresolved in time	Minor	23/03/2011 9:30	Northern IDC	Service Provider Staff
1-6HBT7Z	Disturbance - Minor	Minor	23/03/2011 9:40	Gwalia Lodge	Service Provider Staff
1-6HB44J	Accident/Injury - Serious	Critical	23/03/2011 9:45	Gwalia Lodge	Service Provider Staff
1-6HAB1I	Contraband found	Minor	23/03/2011 9:50	Villawood IDC	Service Provider Staff
1-6HABEU	Failure - Power	Minor	23/03/2011 11:00	Villawood IDC	Service Provider Staff
1-6HFK5P	Disturbance - Minor	Minor	23/03/2011 11:45	Perth IDC	Service Provider Staff
1-6HZ40C	Disturbance - Minor	Minor	23/03/2011 15:00	Port Augusta IRH	Service Provider Staff
1-6HJJ63	Assault - Serious	Critical	23/03/2011 15:30	Phosphate Hill APOD	Service Provider Staff
1-6HHOWP	Use of Restraints	Minor	23/03/2011 15:45	Villawood IDC	Service Provider Staff
1-6HKCCX	Disturbance - Minor	Minor	23/03/2011 18:10	North West Point Immigration Facility	Service Provider Staff
1-6HK0ZM	Self Harm - Actual	Critical	23/03/2011 18:35	Curtin IDC	Service Provider Staff
1-6HKCC7	Transfer to APOD	Minor	23/03/2011 20:10	Northern IDC	Service Provider Staff
1-6HKC4U	Failure - Security System	Major	23/03/2011 20:30	Villawood IDC	Service Provider Staff
1-6L5ULN	Self Harm - Threatened	Major	23/03/2011 21:15	Sydney IRH	Service Provider Staff
1-6IFSSA	Disturbance - Minor	Minor	23/03/2011 22:00	Villawood IDC	Service Provider Staff
1-6J6IBO	Self Harm - Threatened	Major	23/03/2011 23:55	North West Point Immigration Facility	Service Provider Staff
1-6HSBTM	Transfer to APOD	Minor	24/03/2011 0:30	Inverbrackie APOD	Service Provider Staff
1-6HRU6I	Removal - Aborted	Major	24/03/2011 0:40	Perth IDC	Service Provider Staff
1-6HL0LO	Failure - Power	Minor	24/03/2011 2:10	Curtin IDC	Service Provider Staff
1-6IH5PU	Disturbance - Minor	Minor	24/03/2011 8:30	Villawood IDC	Service Provider Staff

1-6HW585	Transfer btwn facilities	Minor	24/03/2011 10:15	Northern IDC	Service Provider Staff
1-6HVA9M	Transfer btwn facilities	Minor	24/03/2011 10:15	Northern IDC	Service Provider Staff
1-6I9FMD	Disturbance - Minor	Minor	24/03/2011 11:40	Inverbrackie APOD	Service Provider Staff
1-6IFSL4	Assault - Minor	Major	24/03/2011 12:00	Phosphate Hill APOD	Service Provider Staff
1-6HZU0C	Contraband found	Minor	24/03/2011 12:45	Brisbane ITA	Service Provider Staff
1-6I0LOO	Media - Incident of interest	Major	24/03/2011 15:00	Curtin IDC	Service Provider Staff
1-6I0Y7O	Accident/Injury - Serious	Critical	24/03/2011 15:05	Curtin IDC	Service Provider Staff
1-6HZFVL	Contraband found	Minor	24/03/2011 15:35	Villawood IDC	Service Provider Staff
1-6I0NYC	Self Harm - Threatened	Major	24/03/2011 15:50	Construction Camp APOD	Service Provider Staff
1-6HYNFO	Self Harm - Threatened	Major	24/03/2011 16:05	Melbourne ITA	Service Provider Staff
1-6I0LH2	Assault - Minor	Major	24/03/2011 16:20	North West Point Immigration Facility	Service Provider Staff
1-6I0Y8W	Abusive/Aggressive Behaviour	Minor	24/03/2011 16:30	Construction Camp APOD	Service Provider Staff
1-6I0L2Y	Transfer btwn facilities	Minor	24/03/2011 16:45	Northern IDC	Service Provider Staff
1-6I0YOX	Transfer btwn facilities	Minor	24/03/2011 19:50	Villawood IDC	Service Provider Staff
1-6IEDZX	Accident/Injury - Serious	Critical	24/03/2011 20:30	Villawood IDC	Service Provider Staff
1-6IBG8Q	Abusive/Aggressive Behaviour	Minor	24/03/2011 21:00	Gwalia Lodge	Service Provider Staff
1-6I0YTS	Accident/Injury - Serious	Critical	24/03/2011 21:55	Curtin IDC	Service Provider Staff
1-6IAVD6	Accident/Injury - Serious	Critical	24/03/2011 22:05	Melbourne ITA	Other
1-6IBG6I	Birth of a child	Minor	24/03/2011 22:55	Inverbrackie APOD	Service Provider Staff
1-6I2HBK	Self Harm - Threatened	Major	24/03/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-6IFSEG	Complaint Unresolved in time	Minor	25/03/2011 8:00	Northern IDC	Service Provider Staff
1-6I7L5D	Use of Observation Rm > 24 hrs	Major	25/03/2011 8:30	Villawood IDC	Service Provider Staff
1-6I8YOY	Transfer to APOD	Minor	25/03/2011 8:40	Villawood IDC	Service Provider Staff
1-6IN46U	Voluntary starvation (>24 hrs)	Major	25/03/2011 10:30	Curtin IDC	Service Provider Staff
1-6IEDY4	Self Harm - Threatened	Major	25/03/2011 10:40	North West Point Immigration Facility	Service Provider Staff
1-6ICM7N	Complaint Unresolved in time	Minor	25/03/2011 11:15	Northern IDC	Service Provider Staff
1-6ICLM4	Use of Force	Major	25/03/2011 12:40	Villawood IDC	Service Provider Staff
1-6ICLM0	Use of Restraints-Unplnd	Critical	25/03/2011 12:50	Villawood IDC	Service Provider Staff
1-6ISCD6	Transfer btwn facilities	Minor	25/03/2011 13:35	Northern IDC	Service Provider Staff
1-6IGVVC	Abusive/Aggressive Behaviour	Minor	25/03/2011 14:45	Curtin IDC	Service Provider Staff
1-6IGW0R	Assault - Minor	Major	25/03/2011 15:20	Gwalia Lodge	Service Provider Staff
1-6IKJTO	Accident/Injury - Serious	Critical	25/03/2011 15:35	Northern IDC	Service Provider Staff
1-6ISRFB	Transfer btwn facilities	Minor	25/03/2011 16:25	Northern IDC	Service Provider Staff
1-6IK36O	Abusive/Aggressive Behaviour	Minor	25/03/2011 16:25	Phosphate Hill APOD	Service Provider Staff
1-6ISCIK	Self Harm - Threatened	Major	25/03/2011 18:00	Curtin IDC	Service Provider Staff
1-6IJYGF	Disturbance - Minor	Minor	25/03/2011 18:00	Curtin IDC	Service Provider Staff

1-6IN4J4	Disturbance - Minor	Minor	25/03/2011 19:00	Northern IDC	Service Provider Staff
1-6IUFV7	Transfer btwn facilities	Minor	25/03/2011 19:30	Northern IDC	Service Provider Staff
1-6IJYF2	Escape	Critical	25/03/2011 21:15	Maribyrnong IDC	External Source
1-6IN4AR	Voluntary starvation (>24 hrs)	Major	25/03/2011 21:30	Curtin IDC	Service Provider Staff
1-6IKD3N	Abusive/Aggressive Behaviour	Minor	25/03/2011 21:50	Gwalia Lodge	Service Provider Staff
1-6IN4FI	Voluntary starvation (>24 hrs)	Major	25/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6IN4E4	Voluntary starvation (>24 hrs)	Major	25/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6IN4CI	Voluntary starvation (>24 hrs)	Major	25/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6IN4AY	Voluntary starvation (>24 hrs)	Major	25/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6IN46Z	Voluntary starvation (>24 hrs)	Major	25/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6IN45R	Voluntary starvation (>24 hrs)	Major	25/03/2011 22:30	Curtin IDC	Service Provider Staff
1-6IR508	Accident/Injury - Serious	Critical	26/03/2011 5:40	Villawood IDC	Service Provider Staff
1-6ISG15	Contraband found	Minor	26/03/2011 11:45	Villawood IDC	Service Provider Staff
1-6JEB7R	Damage - Minor	Minor	26/03/2011 11:50	Port Augusta IRH	Service Provider Staff
1-6ISRJJ	Abusive/Aggressive Behaviour	Minor	26/03/2011 14:10	Sydney IRH	Service Provider Staff
1-6J5XDS	Contraband found	Minor	26/03/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-6IWISD	Demonstration - Onsite	Major	26/03/2011 14:40	North West Point Immigration Facility	Service Provider Staff
1-6ISZ5M	Abusive/Aggressive Behaviour	Minor	26/03/2011 15:20	Villawood IDC	Service Provider Staff
1-6IWIPV	Escape - Attempted	Major	26/03/2011 17:40	Melbourne ITA	Service Provider Staff
1-6IX62Y	Abusive/Aggressive Behaviour	Minor	26/03/2011 18:15	Curtin IDC	Service Provider Staff
1-6IX04I	Disturbance - Minor	Minor	26/03/2011 20:00	Gwalia Lodge	Service Provider Staff
1-6IX6HB	Disturbance - Minor	Minor	26/03/2011 21:45	Gwalia Lodge	Service Provider Staff
1-6IYOM9	Voluntary starvation (>24 hrs)	Major	26/03/2011 22:00	Curtin IDC	Service Provider Staff
1-6IX6JE	Voluntary starvation (>24 hrs)	Major	26/03/2011 22:00	Curtin IDC	Service Provider Staff
1-6JF2NH	Transfer to APOD	Minor	26/03/2011 22:10	Inverbrackie APOD	Service Provider Staff
1-6IYOKZ	Voluntary starvation (>24 hrs)	Major	26/03/2011 22:10	Curtin IDC	Service Provider Staff
1-6IYP9I	Demonstration - Onsite	Major	26/03/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6IYP56	Contraband found	Minor	27/03/2011 4:45	Maribyrnong IDC	Service Provider Staff
1-6J5XSW	Complaint Unresolved in time	Minor	27/03/2011 12:10	Northern IDC	Service Provider Staff
1-6J6H4C	Self Harm - Threatened	Major	27/03/2011 12:45	North West Point Immigration Facility	Service Provider Staff
1-6J6ASG	Complaint Unresolved in time	Minor	27/03/2011 13:00	Northern IDC	Service Provider Staff
1-6J6IY0	Media - Approach staff/clients	Minor	27/03/2011 13:10	Perth IDC	Service Provider Staff
1-6J6MBU	Self Harm - Actual	Critical	27/03/2011 14:20	Curtin IDC	Service Provider Staff
1-6J6MH6	Complaint Unresolved in time	Minor	27/03/2011 14:37	Phosphate Hill APOD	Service Provider Staff
1-6J6MH9	Complaint Unresolved in time	Minor	27/03/2011 14:46	Phosphate Hill APOD	Service Provider Staff
1-6J6B0C	Transfer to APOD	Minor	27/03/2011 15:15	Villawood IDC	Service Provider Staff

1-6J75IW	Disturbance - Minor	Minor	27/03/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6J6MJW	Disturbance - Minor	Minor	27/03/2011 18:15	Melbourne ITA	Service Provider Staff
1-6MJ6W8	Complaint Unresolved in time	Minor	27/03/2011 18:25	Northern IDC	Service Provider Staff
1-6MJ6UI	Complaint Unresolved in time	Minor	27/03/2011 18:30	Northern IDC	Service Provider Staff
1-6MJ6Q5	Complaint Unresolved in time	Minor	27/03/2011 18:30	Northern IDC	Service Provider Staff
1-6J74CV	Accident/Injury - Serious	Critical	27/03/2011 20:50	Gwalia Lodge	Service Provider Staff
1-6J7N8W	Disturbance - Minor	Minor	27/03/2011 21:15	Gwalia Lodge	Service Provider Staff
1-6J748V	Failure - Security System	Major	27/03/2011 23:10	Villawood IDC	Service Provider Staff
1-6J7NDY	Accident/Injury - Serious	Critical	27/03/2011 23:15	Curtin IDC	Service Provider Staff
1-6JLQ6Q	Demonstration - Onsite	Major	28/03/2011 11:10	Phosphate Hill APOD	Service Provider Staff
1-6JI5EH	Property - Missing Money	Minor	28/03/2011 11:40	Villawood IDC	Service Provider Staff
1-6JQTE0	Assault - Minor	Major	28/03/2011 12:50	Construction Camp APOD	Client
1-6JO7NU	Self Harm - Actual	Critical	28/03/2011 12:50	Construction Camp APOD	Service Provider Staff
1-6JLQLQ	Self Harm - Threatened	Major	28/03/2011 14:55	Melbourne ITA	DIAC Staff
1-6JQTLG	Death	Critical	28/03/2011 15:20	Curtin IDC	Service Provider Staff
1-6JQTLJ	Disturbance - Major	Major	28/03/2011 16:00	Curtin IDC	Service Provider Staff
1-6JRQVV	Assault - Minor	Major	28/03/2011 17:30	Northern IDC	Service Provider Staff
1-6JY752	Use of Force	Major	28/03/2011 18:35	Northern IDC	Service Provider Staff
1-6JRR32	Abusive/Aggressive Behaviour	Minor	28/03/2011 20:00	Perth IDC	Service Provider Staff
1-6JR6CF	Self Harm - Actual	Critical	28/03/2011 21:30	Villawood IDC	Service Provider Staff
1-6K7W1R	Use of Force	Major	28/03/2011 21:35	Villawood IDC	Service Provider Staff
1-6JR6CJ	Self Harm - Threatened	Major	28/03/2011 21:40	Villawood IDC	Service Provider Staff
1-6JR6G9	Use of Force	Major	28/03/2011 22:25	Villawood IDC	Service Provider Staff
1-6JY7DW	Self Harm - Actual	Critical	29/03/2011 2:40	Northern IDC	Service Provider Staff
1-6K1GBC	Self Harm - Threatened	Major	29/03/2011 7:25	Scherger IDC	Service Provider Staff
1-6K4X1K	Assault - Not OBH	Minor	29/03/2011 9:00	Christmas Island	Service Provider Staff
1-6K82A6	Self Harm - Threatened	Major	29/03/2011 9:20	Northern IDC	Service Provider Staff
1-6K386T	Media - Incident of interest	Major	29/03/2011 9:30	Curtin IDC	Service Provider Staff
1-6JYRXA	Disturbance - Minor	Minor	29/03/2011 9:40	Melbourne ITA	Service Provider Staff
1-6KAPUT	Assault - Not OBH	Minor	29/03/2011 15:45	Inverbrackie APOD	Service Provider Staff
1-6KBGUG	Complaint Unresolved in time	Minor	29/03/2011 16:55	North West Point Immigration Facility	Service Provider Staff
1-6KBGVJ	Complaint Unresolved in time	Minor	29/03/2011 16:57	North West Point Immigration Facility	Service Provider Staff
1-6KBGWB	Complaint Unresolved in time	Minor	29/03/2011 16:59	North West Point Immigration Facility	Service Provider Staff
1-6KBDXQ	Self Harm - Threatened	Major	29/03/2011 17:00	Curtin IDC	Service Provider Staff
1-6KBGWJ	Complaint Unresolved in time	Minor	29/03/2011 17:01	North West Point Immigration Facility	Service Provider Staff
1-6KBGX1	Complaint Unresolved in time	Minor	29/03/2011 17:03	North West Point Immigration Facility	Service Provider Staff

1-6KBDUE	Accident/Injury - Serious	Critical	29/03/2011 17:25	Curtin IDC	Service Provider Staff
1-6KBE43	Complaint Unresolved in time	Minor	29/03/2011 17:50	Phosphate Hill APOD	Service Provider Staff
1-6KC09C	Disturbance - Minor	Minor	29/03/2011 19:00	Villawood IDC	Service Provider Staff
1-6KBE9O	Self Harm - Threatened	Major	29/03/2011 19:55	Curtin IDC	Service Provider Staff
1-6KJ3G2	Failure - IT Systems	Minor	29/03/2011 20:00	Construction Camp APOD	Service Provider Staff
1-6KBGVU	Escape - Attempted	Major	29/03/2011 20:40	Melbourne ITA	Service Provider Staff
1-6KHSS0	Assault - Minor	Major	30/03/2011 2:10	Curtin IDC	Service Provider Staff
1-6KHT0C	Self Harm-Attpted Serious	Critical	30/03/2011 3:00	North West Point Immigration Facility	Service Provider Staff
1-6KC1E7	Disturbance - Minor	Minor	30/03/2011 3:45	Melbourne ITA	Service Provider Staff
1-6KJ47I	Self Harm - Actual	Critical	30/03/2011 5:00	Curtin IDC	Service Provider Staff
1-6KJSMF	Complaint Unresolved in time	Minor	30/03/2011 6:34	North West Point Immigration Facility	Service Provider Staff
1-6KJSN8	Complaint Unresolved in time	Minor	30/03/2011 6:37	North West Point Immigration Facility	Service Provider Staff
1-6KJSPE	Complaint Unresolved in time	Minor	30/03/2011 6:39	North West Point Immigration Facility	Service Provider Staff
1-6KSCA8	Complaint Unresolved in time	Minor	30/03/2011 8:00	Northern IDC	Service Provider Staff
1-6KJC3W	Self Harm - Threatened	Major	30/03/2011 8:50	Melbourne ITA	Service Provider Staff
1-6KOS5G	Self Harm - Threatened	Major	30/03/2011 9:35	North West Point Immigration Facility	Service Provider Staff
1-6KT4DC	Voluntary starvation (<24 hrs)	Minor	30/03/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-6KOSE9	Self Harm - Threatened	Major	30/03/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-6KMHTU	Self Harm - Threatened	Major	30/03/2011 10:45	Scherger IDC	Service Provider Staff
1-6KQ3U4	Voluntary starvation (<24 hrs)	Minor	30/03/2011 10:55	North West Point Immigration Facility	Service Provider Staff
1-6KT4J7	Voluntary starvation (<24 hrs)	Minor	30/03/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-6KQQ56	Disturbance - Minor	Minor	30/03/2011 11:00	Construction Camp APOD	Service Provider Staff
1-6KMNP3	Self Harm - Threatened	Major	30/03/2011 12:20	Melbourne ITA	Service Provider Staff
1-6KSCIU	Contraband found	Minor	30/03/2011 12:50	Construction Camp APOD	Service Provider Staff
1-6KT422	Self Harm - Threatened	Major	30/03/2011 13:55	North West Point Immigration Facility	Service Provider Staff
1-6KTGLY	Escape	Critical	30/03/2011 14:10	Northern IDC	Service Provider Staff
1-6KOTON	Disturbance - Minor	Minor	30/03/2011 14:35	Melbourne ITA	Service Provider Staff
1-6KOTR8	Use of Observation Rm > 24 hrs	Major	30/03/2011 14:50	Villawood IDC	Service Provider Staff
1-6KTIKF	Voluntary starvation (<24 hrs)	Minor	30/03/2011 15:07	North West Point Immigration Facility	Service Provider Staff
1-6KTGV2	Disturbance - Minor	Minor	30/03/2011 15:50	Curtin IDC	Service Provider Staff
1-6KTGVM	Disturbance - Minor	Minor	30/03/2011 16:05	Gwalia Lodge	Service Provider Staff
1-6KUBV5	Self Harm - Threatened	Major	30/03/2011 16:20	North West Point Immigration Facility	Service Provider Staff
1-6KS622	Escape	Critical	30/03/2011 16:50	Melbourne ITA	Service Provider Staff
1-6KUBZH	Failure - Power	Minor	30/03/2011 17:00	Curtin IDC	Service Provider Staff
1-6KUBZB	Self Harm-Attpted Serious	Critical	30/03/2011 17:20	Curtin IDC	Service Provider Staff
1-6KUBXN	Self Harm - Threatened	Major	30/03/2011 17:20	Curtin IDC	Service Provider Staff



1-6KUBVN	Self Harm - Threatened	Major	30/03/2011 17:20	Curtin IDC	Service Provider Staff
1-6KTGDF	Self Harm - Actual	Critical	30/03/2011 17:40	Melbourne ITA	Service Provider Staff
1-6KSCP9	Use of Force	Major	30/03/2011 17:40	Melbourne ITA	Service Provider Staff
1-6L2A5H	Accident/Injury - Serious	Critical	30/03/2011 19:15	Port Augusta IRH	Service Provider Staff
1-6L0MHJ	Abusive/Aggressive Behaviour	Minor	30/03/2011 20:40	Perth IDC	Service Provider Staff
1-6KVMWI	Disturbance - Minor	Minor	30/03/2011 21:15	Curtin IDC	Service Provider Staff
1-6KUCDI	Escape	Critical	30/03/2011 21:50	Melbourne ITA	Service Provider Staff
1-6L2WXN	Disturbance - Minor	Minor	30/03/2011 22:00	Villawood IDC	Service Provider Staff
1-6L1H8M	Abusive/Aggressive Behaviour	Minor	31/03/2011 3:30	Northern IDC	Service Provider Staff
1-6L386C	Self Harm - Threatened	Major	31/03/2011 4:45	Scherger IDC	Service Provider Staff
1-6L9CMM	Complaint Unresolved in time	Minor	31/03/2011 7:20	Northern IDC	Service Provider Staff
1-6LJQDY	Complaint Unresolved in time	Minor	31/03/2011 8:00	Northern IDC	Service Provider Staff
1-6L38KM	Voluntary starvation (<24 hrs)	Minor	31/03/2011 8:00	Scherger IDC	Service Provider Staff
1-6L38CE	Demonstration - Offsite	Critical	31/03/2011 9:30	Melbourne ITA	Service Provider Staff
1-6L5RDX	Barricade/Sit-In	Major	31/03/2011 9:55	Northern IDC	Service Provider Staff
1-6L86BZ	Voluntary starvation (>24 hrs)	Major	31/03/2011 10:40	North West Point Immigration Facility	Service Provider Staff
1-6L86H0	Voluntary starvation (>24 hrs)	Major	31/03/2011 10:55	North West Point Immigration Facility	Service Provider Staff
1-6L86Q8	Voluntary starvation (>24 hrs)	Major	31/03/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-6L4TSZ	Disturbance - Minor	Minor	31/03/2011 12:05	Melbourne ITA	Service Provider Staff
1-6L9AVX	Self Harm - Actual	Critical	31/03/2011 12:55	Curtin IDC	Service Provider Staff
1-6LNAVK	Transfer to APOD	Minor	31/03/2011 13:15	Scherger IDC	Service Provider Staff
1-6LBSO4	Abusive/Aggressive Behaviour	Minor	31/03/2011 13:20	Construction Camp APOD	Service Provider Staff
1-6L6KPE	Self Harm - Actual	Critical	31/03/2011 13:30	Melbourne ITA	Service Provider Staff
1-6LBA2Y	Abusive/Aggressive Behaviour	Minor	31/03/2011 13:31	North West Point Immigration Facility	Service Provider Staff
1-6L9ADW	Voluntary starvation (>24 hrs)	Major	31/03/2011 14:23	Scherger IDC	Service Provider Staff
1-6LAVYS	Voluntary starvation (>24 hrs)	Major	31/03/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-6L86Z6	Disturbance - Major	Major	31/03/2011 15:05	Melbourne ITA	Service Provider Staff
1-6LP8TK	Transfer to APOD	Minor	31/03/2011 15:25	Villawood IDC	Service Provider Staff
1-6L9AF6	Use of Observation Rm > 24 hrs	Major	31/03/2011 15:25	Villawood IDC	Service Provider Staff
1-6LQL5A	Complaint Unresolved in time	Minor	31/03/2011 15:31	Villawood IDC	Client
1-6LB9HZ	Complaint Unresolved in time	Minor	31/03/2011 15:49	North West Point Immigration Facility	Service Provider Staff
1-6LA5DJ	Use of Force	Major	31/03/2011 15:50	Melbourne ITA	Service Provider Staff
1-6LB9K5	Complaint Unresolved in time	Minor	31/03/2011 15:51	North West Point Immigration Facility	Service Provider Staff
1-6LB9MB	Complaint Unresolved in time	Minor	31/03/2011 15:53	North West Point Immigration Facility	Service Provider Staff
1-6LB9MJ	Complaint Unresolved in time	Minor	31/03/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-6LB9NV	Complaint Unresolved in time	Minor	31/03/2011 15:58	North West Point Immigration Facility	Service Provider Staff

1-6LB9PL	Complaint Unresolved in time	Minor	31/03/2011 16:01	North West Point Immigration Facility	Service Provider Staff
1-6LB9QN	Complaint Unresolved in time	Minor	31/03/2011 16:03	North West Point Immigration Facility	Service Provider Staff
1-6LB9QV	Complaint Unresolved in time	Minor	31/03/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-6LB9S7	Complaint Unresolved in time	Minor	31/03/2011 16:08	North West Point Immigration Facility	Service Provider Staff
1-6LB9UX	Complaint Unresolved in time	Minor	31/03/2011 16:11	North West Point Immigration Facility	Service Provider Staff
1-6LB9W9	Complaint Unresolved in time	Minor	31/03/2011 16:13	North West Point Immigration Facility	Service Provider Staff
1-6L9B02	Accident/Injury - Serious	Critical	31/03/2011 16:15	Melbourne ITA	Service Provider Staff
1-6LB9X2	Complaint Unresolved in time	Minor	31/03/2011 16:19	North West Point Immigration Facility	Service Provider Staff
1-6LA5KC	Disturbance - Major	Major	31/03/2011 16:20	Melbourne ITA	Service Provider Staff
1-6LB9XA	Complaint Unresolved in time	Minor	31/03/2011 16:21	North West Point Immigration Facility	Service Provider Staff
1-6LB9YM	Complaint Unresolved in time	Minor	31/03/2011 16:22	North West Point Immigration Facility	Service Provider Staff
1-6LB9ZO	Complaint Unresolved in time	Minor	31/03/2011 16:24	North West Point Immigration Facility	Service Provider Staff
1-6LBA0G	Complaint Unresolved in time	Minor	31/03/2011 16:25	North West Point Immigration Facility	Service Provider Staff
1-6LBA18	Complaint Unresolved in time	Minor	31/03/2011 16:26	North West Point Immigration Facility	Service Provider Staff
1-6LBA1G	Complaint Unresolved in time	Minor	31/03/2011 16:28	North West Point Immigration Facility	Service Provider Staff
1-6LBA28	Complaint Unresolved in time	Minor	31/03/2011 16:30	North West Point Immigration Facility	Service Provider Staff
1-6LA5TF	Disturbance - Minor	Minor	31/03/2011 16:30	Villawood IDC	DIAC Staff
1-6LQWMQ	Assault - Minor	Major	31/03/2011 17:15	Construction Camp APOD	Service Provider Staff
1-6LB7JU	Disturbance - Minor	Minor	31/03/2011 17:15	Construction Camp APOD	Service Provider Staff
1-6LQLF6	Transfer to APOD	Minor	31/03/2011 17:20	Inverbrackie APOD	Service Provider Staff
1-6LB7NG	Self Harm - Threatened	Major	31/03/2011 17:50	Curtin IDC	Service Provider Staff
1-6LB7KO	Self Harm - Threatened	Major	31/03/2011 17:50	Curtin IDC	Service Provider Staff
1-6LB7FX	Transfer to APOD	Minor	31/03/2011 17:55	Perth IRH	Service Provider Staff
1-6LA5WY	Accident/Injury - Serious	Critical	31/03/2011 17:55	Melbourne ITA	Service Provider Staff
1-6LBSSB	Accident/Injury - Serious	Critical	31/03/2011 18:10	North West Point Immigration Facility	Service Provider Staff
1-6LBW22	Abusive/Aggressive Behaviour	Minor	31/03/2011 19:15	Gwalia Lodge	Service Provider Staff
1-6LBT1J	Self Harm - Threatened	Major	31/03/2011 20:20	North West Point Immigration Facility	Service Provider Staff
1-6LBWEB	Disturbance - Minor	Minor	31/03/2011 20:40	Christmas Island	Service Provider Staff
1-6LCRDU	Disturbance - Minor	Minor	31/03/2011 21:20	Christmas Island	Service Provider Staff
1-6LCS20	Self Harm - Actual	Critical	1/04/2011 0:30	North West Point Immigration Facility	Service Provider Staff
1-6LJA44	Transfer to APOD	Minor	1/04/2011 1:15	Perth IDC	Service Provider Staff
1-6LD7CA	Escape	Critical	1/04/2011 2:40	Melbourne ITA	Service Provider Staff
1-6LP92F	Transfer to APOD	Minor	1/04/2011 5:40	Scherger IDC	Service Provider Staff
1-6LOOED	Voluntary Starvation - End of	Minor	1/04/2011 9:30	North West Point Immigration Facility	Service Provider Staff
1-6LLHRV	Media - Approach staff/clients	Minor	1/04/2011 9:50	Northern IDC	Service Provider Staff
1-6LOOGV	Failure - IT Systems	Minor	1/04/2011 10:36	Curtin IDC	Service Provider Staff

1-6LQLOQ	Abusive/Aggressive Behaviour	Minor	1/04/2011 10:40	Villawood IDC	Service Provider Staff
1-6Y91SR	Assault - Minor	Major	1/04/2011 12:25	Phosphate Hill B Compound	Service Provider Staff
1-6LSCIG	Voluntary Starvation - End of	Minor	1/04/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-6LT46S	Self Harm-Attpted Serious	Critical	1/04/2011 14:30	Curtin IDC	Service Provider Staff
1-6LT4JA	Self Harm-Attpted Serious	Critical	1/04/2011 15:25	Curtin IDC	Service Provider Staff
1-6LTM3U	Complaint Unresolved in time	Minor	1/04/2011 15:57	North West Point Immigration Facility	Service Provider Staff
1-6LTM4X	Complaint Unresolved in time	Minor	1/04/2011 15:59	North West Point Immigration Facility	Service Provider Staff
1-6LTM5F	Complaint Unresolved in time	Minor	1/04/2011 16:01	North West Point Immigration Facility	Service Provider Staff
1-6LTM67	Complaint Unresolved in time	Minor	1/04/2011 16:04	North West Point Immigration Facility	Service Provider Staff
1-6LTM6F	Complaint Unresolved in time	Minor	1/04/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-6LTM6X	Complaint Unresolved in time	Minor	1/04/2011 16:07	North West Point Immigration Facility	Service Provider Staff
1-6LTM7Z	Complaint Unresolved in time	Minor	1/04/2011 16:09	North West Point Immigration Facility	Service Provider Staff
1-6LTMK6	Self Harm - Threatened	Major	1/04/2011 16:55	North West Point Immigration Facility	Service Provider Staff
1-6LS6NU	Use of Observation Rm > 24 hrs	Major	1/04/2011 17:15	Villawood IDC	Service Provider Staff
1-6LT4U3	Use of Force	Major	1/04/2011 17:30	Melbourne ITA	Service Provider Staff
1-6LT4FF	Disturbance - Major	Major	1/04/2011 17:30	Melbourne ITA	Service Provider Staff
1-6LSCZM	Disturbance - Minor	Minor	1/04/2011 18:15	Villawood IDC	Service Provider Staff
1-6M6NXO	Transfer to APOD	Minor	1/04/2011 19:15	Northern IDC	Service Provider Staff
1-6LVE2H	Disturbance - Major	Major	1/04/2011 19:55	Villawood IDC	Service Provider Staff
1-6M6NZ9	Transfer to APOD	Minor	1/04/2011 20:30	Northern IDC	Service Provider Staff
1-6Y9Q55	Use of Observation Rm > 24 hrs	Major	1/04/2011 21:00	Villawood IDC	Service Provider Staff
1-6LVDXA	Self Harm - Threatened	Major	1/04/2011 22:25	North West Point Immigration Facility	Service Provider Staff
1-6LV95C	Assault - Minor	Major	2/04/2011 2:05	North West Point Immigration Facility	Service Provider Staff
1-6M2NR4	Self Harm - Threatened	Major	2/04/2011 7:25	North West Point Immigration Facility	Service Provider Staff
1-6M3J55	Accident/Injury - Serious	Critical	2/04/2011 10:10	Curtin IDC	Service Provider Staff
1-6M6O0G	Transfer to APOD	Minor	2/04/2011 12:30	Perth IDC	Service Provider Staff
1-6M6O58	Self Harm - Threatened	Major	2/04/2011 12:45	North West Point Immigration Facility	Service Provider Staff
1-6M6O4T	Accident/Injury - Serious	Critical	2/04/2011 13:30	Curtin IDC	Service Provider Staff
1-6M3IHS	Media - Incident of interest	Major	2/04/2011 13:40	Melbourne ITA	Service Provider Staff
1-6M3IIN	Demonstration - Offsite	Critical	2/04/2011 13:46	Melbourne ITA	Service Provider Staff
1-6M3IST	Escape	Critical	2/04/2011 14:25	Melbourne ITA	Service Provider Staff
1-6M95HB	Disturbance - Minor	Minor	2/04/2011 14:30	Villawood IDC	Service Provider Staff
1-6M3IUE	Escape	Critical	2/04/2011 14:35	Melbourne ITA	Service Provider Staff
1-6M3IXW	Disturbance - Major	Major	2/04/2011 15:15	Melbourne ITA	Service Provider Staff
1-6M8O5I	Complaint Unresolved in time	Minor	2/04/2011 15:21	North West Point Immigration Facility	Service Provider Staff
1-6M8O63	Complaint Unresolved in time	Minor	2/04/2011 15:24	North West Point Immigration Facility	Service Provider Staff

1-6M8O8P	Self Harm - Threatened	Major	2/04/2011 15:30	North West Point Immigration Facility	Service Provider Staff
1-6M8RVS	Complaint Unresolved in time	Minor	2/04/2011 15:58	North West Point Immigration Facility	Service Provider Staff
1-6M8RW1	Complaint Unresolved in time	Minor	2/04/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-6M6GIG	Disturbance - Minor	Minor	2/04/2011 16:00	Villawood IDC	Service Provider Staff
1-6M8RWP	Complaint Unresolved in time	Minor	2/04/2011 16:04	North West Point Immigration Facility	Service Provider Staff
1-6M8RX7	Complaint Unresolved in time	Minor	2/04/2011 16:06	North West Point Immigration Facility	Service Provider Staff
1-6M8RYJ	Complaint Unresolved in time	Minor	2/04/2011 16:11	North West Point Immigration Facility	Service Provider Staff
1-6M8RYR	Complaint Unresolved in time	Minor	2/04/2011 16:17	North West Point Immigration Facility	Service Provider Staff
1-6M8S21	Complaint Unresolved in time	Minor	2/04/2011 16:19	North West Point Immigration Facility	Service Provider Staff
1-6M8S2O	Complaint Unresolved in time	Minor	2/04/2011 16:22	North West Point Immigration Facility	Service Provider Staff
1-6M95D8	Self Harm - Threatened	Major	2/04/2011 16:30	North West Point Immigration Facility	Service Provider Staff
1-6NIWD7	Complaint Unresolved in time	Minor	2/04/2011 17:00	Northern IDC	Service Provider Staff
1-6NIWA9	Complaint Unresolved in time	Minor	2/04/2011 17:00	Northern IDC	Service Provider Staff
1-6M95FW	Self Harm - Threatened	Major	2/04/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-6M95S4	Transfer btwn facilities	Minor	2/04/2011 17:50	Northern IDC	Service Provider Staff
1-6NIWAE	Complaint Unresolved in time	Minor	2/04/2011 19:00	Northern IDC	Service Provider Staff
1-6M91BB	Self Harm - Threatened	Major	2/04/2011 20:30	North West Point Immigration Facility	Service Provider Staff
1-6MB92Y	Disturbance - Minor	Minor	2/04/2011 22:35	North West Point Immigration Facility	Service Provider Staff
1-6M8O72	Use of Observation Rm > 24 hrs	Major	2/04/2011 23:35	Villawood IDC	Service Provider Staff
1-6MB8VQ	Abusive/Aggressive Behaviour	Minor	3/04/2011 1:10	Melbourne ITA	Service Provider Staff
1-6MIWG2	Self Harm - Threatened	Major	3/04/2011 6:00	North West Point Immigration Facility	Service Provider Staff
1-6MIWFZ	Self Harm - Threatened	Major	3/04/2011 6:00	North West Point Immigration Facility	Service Provider Staff
1-6MIWEX	Self Harm - Threatened	Major	3/04/2011 6:00	North West Point Immigration Facility	Service Provider Staff
1-6MIWEU	Self Harm - Threatened	Major	3/04/2011 6:00	North West Point Immigration Facility	Service Provider Staff
1-6MK5NS	Disturbance - Minor	Minor	3/04/2011 9:50	Gwalia Lodge	Service Provider Staff
1-6MJ6SJ	Media - Incident of interest	Major	3/04/2011 10:35	Melbourne ITA	Service Provider Staff
1-6MJPDT	Self Harm - Actual	Critical	3/04/2011 10:50	Northern IDC	Service Provider Staff
1-6MK71D	Self Harm - Threatened	Major	3/04/2011 11:30	Curtin IDC	Service Provider Staff
1-6MJITU	Escape - Attempted	Major	3/04/2011 11:55	Melbourne ITA	Service Provider Staff
1-6MLK7V	Abusive/Aggressive Behaviour	Minor	3/04/2011 11:58	Melbourne ITA	Service Provider Staff
1-6OM675	Self Harm - Threatened	Major	3/04/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-6MKEL9	Self Harm - Threatened	Major	3/04/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-6MK7AO	Assault - Minor	Major	3/04/2011 13:05	Curtin IDC	Service Provider Staff
1-6MK78H	Accident/Injury - Serious	Critical	3/04/2011 13:25	Curtin IDC	Service Provider Staff
1-6MKOZ2	Self Harm - Threatened	Major	3/04/2011 14:35	North West Point Immigration Facility	Service Provider Staff
1-6MLONN	Voluntary Starvation - End of	Minor	3/04/2011 17:50	North West Point Immigration Facility	Service Provider Staff

1-6MLK78	Self Harm-Attpted Serious	Critical	3/04/2011 20:25	North West Point Immigration Facility	Service Provider Staff
1-6N0X4Y	Voluntary starvation (>24 hrs)	Major	3/04/2011 20:30	Curtin IDC	Service Provider Staff
1-6N0X4D	Voluntary starvation (<24 hrs)	Minor	3/04/2011 20:30	Curtin IDC	Service Provider Staff
1-6MXWUN	Voluntary starvation (<24 hrs)	Minor	3/04/2011 20:30	Curtin IDC	Service Provider Staff
1-6MXWS8	Voluntary starvation (>24 hrs)	Major	3/04/2011 20:30	Curtin IDC	Service Provider Staff
1-6MXWKB	Voluntary starvation (>24 hrs)	Major	3/04/2011 20:30	Curtin IDC	Service Provider Staff
1-6MXWHD	Voluntary starvation (<24 hrs)	Minor	3/04/2011 20:30	Curtin IDC	Service Provider Staff
1-6MLP08	Self Harm - Threatened	Major	3/04/2011 21:05	Phosphate Hill APOD	Service Provider Staff
1-6MLP0K	Complaint Unresolved in time	Minor	3/04/2011 21:44	North West Point Immigration Facility	Service Provider Staff
1-6MLP0N	Complaint Unresolved in time	Minor	3/04/2011 21:50	North West Point Immigration Facility	Service Provider Staff
1-6MLP1N	Complaint Unresolved in time	Minor	3/04/2011 21:52	North West Point Immigration Facility	Service Provider Staff
1-6MLP1V	Complaint Unresolved in time	Minor	3/04/2011 21:55	North West Point Immigration Facility	Service Provider Staff
1-6MLP23	Complaint Unresolved in time	Minor	3/04/2011 21:57	North West Point Immigration Facility	Service Provider Staff
1-6MLP2B	Complaint Unresolved in time	Minor	3/04/2011 21:59	North West Point Immigration Facility	Service Provider Staff
1-6MLP2J	Complaint Unresolved in time	Minor	3/04/2011 22:02	North West Point Immigration Facility	Service Provider Staff
1-6MLP31	Complaint Unresolved in time	Minor	3/04/2011 22:04	North West Point Immigration Facility	Service Provider Staff
1-6MLKHS	Self Harm - Threatened	Major	3/04/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-6N3JAL	Voluntary starvation (<24 hrs)	Minor	3/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6N3JAF	Voluntary starvation (<24 hrs)	Minor	3/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6N3J9D	Voluntary starvation (<24 hrs)	Minor	3/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6N3J6E	Voluntary starvation (<24 hrs)	Minor	3/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6N3J3Z	Voluntary starvation (>24 hrs)	Major	3/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6MLKJC	Self Harm - Threatened	Major	3/04/2011 23:55	North West Point Immigration Facility	Service Provider Staff
1-6MX0L0	Media - Approach staff/clients	Minor	4/04/2011 0:00	Villawood IDC	Service Provider Staff
1-6MSG7K	Self Harm - Threatened	Major	4/04/2011 5:30	North West Point Immigration Facility	Service Provider Staff
1-6MSRRO	Complaint Unresolved in time	Minor	4/04/2011 6:23	Construction Camp APOD	Service Provider Staff
1-6MTCII	Complaint Unresolved in time	Minor	4/04/2011 8:15	Perth IDC	Service Provider Staff
1-6MVUYO	Complaint Unresolved in time	Minor	4/04/2011 9:23	North West Point Immigration Facility	Service Provider Staff
1-6MVV18	Complaint Unresolved in time	Minor	4/04/2011 9:45	North West Point Immigration Facility	Service Provider Staff
1-6MX05N	Complaint Unresolved in time	Minor	4/04/2011 9:54	North West Point Immigration Facility	Service Provider Staff
1-6MX089	Complaint Unresolved in time	Minor	4/04/2011 10:01	North West Point Immigration Facility	Service Provider Staff
1-6MX09H	Complaint Unresolved in time	Minor	4/04/2011 10:11	North West Point Immigration Facility	Service Provider Staff
1-6MX0EB	Complaint Unresolved in time	Minor	4/04/2011 10:17	North West Point Immigration Facility	Service Provider Staff
1-6MX0FP	Complaint Unresolved in time	Minor	4/04/2011 10:23	North West Point Immigration Facility	Service Provider Staff
1-6MX0JL	Complaint Unresolved in time	Minor	4/04/2011 10:36	North West Point Immigration Facility	Service Provider Staff
1-6MX0NH	Complaint Unresolved in time	Minor	4/04/2011 10:41	North West Point Immigration Facility	Service Provider Staff

1-6MXX16	Voluntary starvation (>24 hrs)	Major	4/04/2011 13:05	Perth IDC	Service Provider Staff
1-6N3NAO	Self Harm - Threatened	Major	4/04/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-6N2NVY	Theft	Minor	4/04/2011 16:00	Villawood IDC	Service Provider Staff
1-6N3IXS	Accident/Injury - Serious	Critical	4/04/2011 16:15	Gwalia Lodge	Service Provider Staff
1-6N20TK	Accident/Injury - Serious	Critical	4/04/2011 16:15	Scherger IDC	Service Provider Staff
1-6N2OCE	Transfer btwn facilities	Minor	4/04/2011 16:35	Northern IDC	Service Provider Staff
1-6N4P1Y	Self Harm - Threatened	Major	4/04/2011 16:40	North West Point Immigration Facility	Service Provider Staff
1-6NHFBV	Assault - Serious	Critical	4/04/2011 17:00	Northern IDC	DIAC Staff
1-6N208E	Self Harm-Attpted Serious	Critical	4/04/2011 17:10	Melbourne ITA	Service Provider Staff
1-6N3J8U	Assault - Serious	Critical	4/04/2011 18:05	Northern IDC	Service Provider Staff
1-6NHEQP	Transfer to APOD	Minor	4/04/2011 18:30	Phosphate Hill APOD	Service Provider Staff
1-6N61EE	Disturbance - Minor	Minor	4/04/2011 18:40	Northern IDC	Service Provider Staff
1-6N4PXM	Accident/Injury - Serious	Critical	4/04/2011 19:00	Northern IDC	Service Provider Staff
1-6O3KQI	Escape	Critical	4/04/2011 19:10	Phosphate Hill APOD	Service Provider Staff
1-6N4PLK	Disturbance - Major	Major	4/04/2011 19:10	Phosphate Hill APOD	Service Provider Staff
1-6N613L	Voluntary starvation (<24 hrs)	Minor	4/04/2011 19:30	Gwalia Lodge	Service Provider Staff
1-6NB432	Transfer to APOD	Minor	4/04/2011 19:45	Northern IDC	Service Provider Staff
1-6N4PFQ	Disturbance - Major	Major	4/04/2011 20:15	Curtin IDC	Service Provider Staff
1-6NNPHB	Voluntary starvation (<24 hrs)	Minor	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NN65V	Voluntary starvation (<24 hrs)	Minor	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NN62Q	Voluntary starvation (>24 hrs)	Major	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NN60G	Voluntary starvation (<24 hrs)	Minor	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NN5Z2	Voluntary starvation (<24 hrs)	Minor	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NN5WM	Voluntary starvation (<24 hrs)	Minor	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NMFB1	Voluntary starvation (<24 hrs)	Minor	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NKW82	Voluntary starvation (<24 hrs)	Minor	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NKVXW	Voluntary starvation (>24 hrs)	Major	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NFTAG	Voluntary starvation (>24 hrs)	Major	4/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6NC8L2	Transfer to APOD	Minor	5/04/2011 0:23	Inverbrackie APOD	Service Provider Staff
1-6NC38Y	Transfer to APOD	Minor	5/04/2011 4:30	Perth IDC	Service Provider Staff
1-6N61GC	Escape - Attempted	Major	5/04/2011 5:05	Northern IDC	Service Provider Staff
1-6NDGDB	Transfer to APOD	Minor	5/04/2011 7:40	Gwalia Lodge	Service Provider Staff
1-6NKVST	Complaint Unresolved in time	Minor	5/04/2011 8:00	Northern IDC	Service Provider Staff
1-6NKVRZ	Complaint Unresolved in time	Minor	5/04/2011 8:00	Northern IDC	Service Provider Staff
1-6NKVPZ	Complaint Unresolved in time	Minor	5/04/2011 8:00	Northern IDC	Service Provider Staff
1-6NKVNQ	Complaint Unresolved in time	Minor	5/04/2011 8:00	Northern IDC	Service Provider Staff

1-6NFT86	Complaint - re Minor Incident	Minor	5/04/2011 9:24	North West Point Immigration Facility	Service Provider Staff
1-6O07TV	Disturbance - Minor	Minor	5/04/2011 9:30	Gwalia Lodge	Service Provider Staff
1-6NGJR8	Complaint Unresolved in time	Minor	5/04/2011 9:51	North West Point Immigration Facility	Service Provider Staff
1-6NF0WV	Complaint Unresolved in time	Minor	5/04/2011 10:00	Gwalia Lodge	Service Provider Staff
1-6NGK8K	Complaint Unresolved in time	Minor	5/04/2011 10:27	North West Point Immigration Facility	Service Provider Staff
1-6NGK9Y	Complaint Unresolved in time	Minor	5/04/2011 10:33	North West Point Immigration Facility	Service Provider Staff
1-6NGKCP	Complaint Unresolved in time	Minor	5/04/2011 10:39	North West Point Immigration Facility	Service Provider Staff
1-6NGKGA	Complaint Unresolved in time	Minor	5/04/2011 10:44	North West Point Immigration Facility	Service Provider Staff
1-6NGKH3	Complaint Unresolved in time	Minor	5/04/2011 10:48	North West Point Immigration Facility	Service Provider Staff
1-6NGKHW	Complaint Unresolved in time	Minor	5/04/2011 10:54	North West Point Immigration Facility	Service Provider Staff
1-6NN5NX	Abusive/Aggressive Behaviour	Minor	5/04/2011 10:55	Construction Camp APOD	Service Provider Staff
1-6NHNXB	Complaint Unresolved in time	Minor	5/04/2011 10:59	North West Point Immigration Facility	Service Provider Staff
1-6NIWDM	Abusive/Aggressive Behaviour	Minor	5/04/2011 12:50	Gwalia Lodge	Service Provider Staff
1-6NM6CZ	Disturbance - Minor	Minor	5/04/2011 12:55	North West Point Immigration Facility	Service Provider Staff
1-6NM63Q	Disturbance - Minor	Minor	5/04/2011 14:05	Curtin IDC	Service Provider Staff
1-6NO14B	Self Harm - Threatened	Major	5/04/2011 14:10	North West Point Immigration Facility	Service Provider Staff
1-6NHOA8	Use of Force	Major	5/04/2011 14:15	Melbourne ITA	Service Provider Staff
1-6NJFHK	Accident/Injury - Serious	Critical	5/04/2011 15:15	Melbourne ITA	Service Provider Staff
1-6NIWHB	Transfer to APOD	Minor	5/04/2011 15:30	Scherger IDC	Service Provider Staff
1-6NN5X2	Transfer to APOD	Minor	5/04/2011 16:50	Perth IDC	Service Provider Staff
1-6NX0YT	Contraband found	Minor	5/04/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-6NMF6V	Disturbance - Major	Major	5/04/2011 17:05	Melbourne ITA	Service Provider Staff
1-6NN5V7	Disturbance - Minor	Minor	5/04/2011 17:20	Gwalia Lodge	Service Provider Staff
1-6NO16Y	Self Harm - Threatened	Major	5/04/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6NTTCV	Assault - Minor	Major	5/04/2011 18:40	Northern IDC	Service Provider Staff
1-6NP14U	Self Harm - Threatened	Major	5/04/2011 20:30	Scherger IDC	Service Provider Staff
1-6NNVEM	Self Harm - Actual	Critical	5/04/2011 20:30	Curtin IDC	Service Provider Staff
1-6NNV0G	Self Harm - Threatened	Major	5/04/2011 20:30	Northern IDC	Service Provider Staff
1-6NO16E	Media - Incident of interest	Major	5/04/2011 21:50	Villawood IDC	Service Provider Staff
1-6NP0PQ	Voluntary starvation (>24 hrs)	Major	5/04/2011 23:20	Curtin IDC	Service Provider Staff
1-6NP0PK	Voluntary starvation (>24 hrs)	Major	5/04/2011 23:20	Curtin IDC	Service Provider Staff
1-6NP10O	Self Harm - Actual	Critical	6/04/2011 0:25	North West Point Immigration Facility	Service Provider Staff
1-6NTT9S	Disturbance - Minor	Minor	6/04/2011 4:45	Melbourne ITA	Service Provider Staff
1-6NV7IQ	Transfer btwn facilities	Minor	6/04/2011 6:30	Port Augusta IRH	Service Provider Staff
1-6O07R0	Contraband found	Minor	6/04/2011 10:05	Gwalia Lodge	Service Provider Staff
1-6O1X03	Abusive/Aggressive Behaviour	Minor	6/04/2011 10:40	Maribyrnong IDC	Service Provider Staff

1-6O0YK0	Self Harm - Actual	Critical	6/04/2011 10:49	Curtin IDC	Service Provider Staff
1-6O0YPD	Assault - Minor	Major	6/04/2011 11:20	Gwalia Lodge	Service Provider Staff
1-6NWZIV	Use of Observation Rm > 24 hrs	Major	6/04/2011 11:40	Villawood IDC	Service Provider Staff
1-6O1WVY	Complaint Unresolved in time	Minor	6/04/2011 12:01	North West Point Immigration Facility	Service Provider Staff
1-6O1WX1	Complaint Unresolved in time	Minor	6/04/2011 12:04	North West Point Immigration Facility	Service Provider Staff
1-6O3KHY	Self Harm - Threatened	Major	6/04/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-6O5HQ6	Abusive/Aggressive Behaviour	Minor	6/04/2011 12:45	Villawood IDC	Service Provider Staff
1-6O6AKM	Disturbance - Major	Major	6/04/2011 13:30	Curtin IDC	Service Provider Staff
1-6O56OJ	Voluntary Starvation - End of	Minor	6/04/2011 14:21	North West Point Immigration Facility	Service Provider Staff
1-6O5T4E	Self Harm - Threatened	Major	6/04/2011 14:40	North West Point Immigration Facility	Service Provider Staff
1-6O5HPQ	Abusive/Aggressive Behaviour	Minor	6/04/2011 14:45	North West Point Immigration Facility	Service Provider Staff
1-6O5HFC	Abusive/Aggressive Behaviour	Minor	6/04/2011 15:00	Melbourne ITA	Service Provider Staff
1-6O6ATP	Self Harm - Actual	Critical	6/04/2011 15:02	Northern IDC	Service Provider Staff
1-6O6AJW	Self Harm - Threatened	Major	6/04/2011 15:20	North West Point Immigration Facility	Service Provider Staff
1-6O3BEG	Accident/Injury - Serious	Critical	6/04/2011 15:25	Sydney IRH	Service Provider Staff
1-6O7QGJ	Self Harm - Actual	Critical	6/04/2011 22:40	Perth IDC	Service Provider Staff
1-6ODVMJ	Self Harm - Threatened	Major	7/04/2011 0:30	Christmas Island	Service Provider Staff
1-6ODVVE	Disturbance - Major	Major	7/04/2011 3:20	Curtin IDC	Service Provider Staff
1-6ODVZI	Use of Restraints-Unplnd	Critical	7/04/2011 4:00	Villawood IDC	Service Provider Staff
1-6ODVR5	Use of Force	Major	7/04/2011 4:00	Villawood IDC	Service Provider Staff
1-6ODVOZ	Assault - Serious	Critical	7/04/2011 4:00	Villawood IDC	Service Provider Staff
1-6O7QWF	Escape - Attempted	Major	7/04/2011 4:00	Villawood IDC	Service Provider Staff
1-6OFTGO	Disturbance - Minor	Minor	7/04/2011 6:45	North West Point Immigration Facility	Service Provider Staff
1-6OECXA	Self Harm - Actual	Critical	7/04/2011 7:20	Curtin IDC	Service Provider Staff
1-6OL381	Complaint Unresolved in time	Minor	7/04/2011 8:00	Northern IDC	Service Provider Staff
1-6OYVV9	Use of Force	Major	7/04/2011 8:40	Villawood IDC	Service Provider Staff
1-6OYVSG	Assault - Minor	Major	7/04/2011 8:40	Villawood IDC	Service Provider Staff
1-6OM6QC	Use of Restraints	Minor	7/04/2011 8:40	Villawood IDC	Service Provider Staff
1-6OHLKG	Demonstration - Onsite	Major	7/04/2011 9:30	North West Point Immigration Facility	Service Provider Staff
1-6OIRXS	Voluntary starvation (>24 hrs)	Major	7/04/2011 10:30	Scherger IDC	Service Provider Staff
1-6OIS05	Self Harm - Threatened	Major	7/04/2011 10:45	Scherger IDC	Service Provider Staff
1-6OGZ77	Disturbance - Minor	Minor	7/04/2011 11:00	Northern IDC	Service Provider Staff
1-6OJPUK	Media - Approach staff/clients	Minor	7/04/2011 11:30	Christmas Island	Service Provider Staff
1-6OKTPL	Self Harm - Actual	Critical	7/04/2011 12:50	Curtin IDC	Service Provider Staff
1-6OM6JU	Self Harm - Threatened	Major	7/04/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-6OYG91	Failure - Power	Minor	7/04/2011 13:35	Gwalia Lodge	Service Provider Staff



1-6ONU5J	Barricade/Sit-In	Major	7/04/2011 14:00	Curtin IDC	Service Provider Staff
1-6ONTLX	Barricade/Sit-In	Major	7/04/2011 14:00	Curtin IDC	Service Provider Staff
1-6OM6UU	Self Harm - Threatened	Major	7/04/2011 14:10	North West Point Immigration Facility	Service Provider Staff
1-6ONTO0	Self Harm-Attpted Serious	Critical	7/04/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-6OL36Y	Self Harm - Threatened	Major	7/04/2011 15:05	Villawood IDC	Service Provider Staff
1-6ONHWW	Self Harm - Threatened	Major	7/04/2011 15:25	North West Point Immigration Facility	Service Provider Staff
1-6OOW80	Assault - Minor	Major	7/04/2011 15:35	Curtin IDC	Service Provider Staff
1-6OKU5X	Damage - Minor	Minor	7/04/2011 16:12	Villawood IDC	Service Provider Staff
1-6ONUCC	Complaint Unresolved in time	Minor	7/04/2011 16:43	North West Point Immigration Facility	Service Provider Staff
1-6ONUD5	Complaint Unresolved in time	Minor	7/04/2011 16:47	North West Point Immigration Facility	Service Provider Staff
1-6OOWNU	Self Harm - Threatened	Major	7/04/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-6OYVXV	Disturbance - Minor	Minor	7/04/2011 17:00	Scherger IDC	Service Provider Staff
1-6ONTPX	Property - Missing	Minor	7/04/2011 17:05	Villawood IDC	Service Provider Staff
1-6OP9FI	Complaint Unresolved in time	Minor	7/04/2011 17:12	North West Point Immigration Facility	Service Provider Staff
1-6OQIBY	Accident/Injury - Serious	Critical	7/04/2011 19:15	Gwalia Lodge	Service Provider Staff
1-6OPE26	Disturbance - Major	Major	7/04/2011 19:15	Gwalia Lodge	Service Provider Staff
1-6OZT9J	Failure - IT Systems	Minor	7/04/2011 19:40	Scherger IDC	Service Provider Staff
1-6OQIE0	Accident/Injury - Serious	Critical	7/04/2011 19:45	Gwalia Lodge	Service Provider Staff
1-6OQID6	Assault - Minor	Major	7/04/2011 19:45	Gwalia Lodge	Service Provider Staff
1-6OQICJ	Use of Force	Major	7/04/2011 19:45	Gwalia Lodge	Service Provider Staff
1-6OQIFO	Use of Force	Major	7/04/2011 22:25	Gwalia Lodge	Service Provider Staff
1-6OQIEK	Assault - Minor	Major	7/04/2011 22:25	Gwalia Lodge	Service Provider Staff
1-6OZZ3O	Voluntary starvation (<24 hrs)	Minor	7/04/2011 23:00	Northern IDC	Service Provider Staff
1-6OZYSM	Voluntary starvation (<24 hrs)	Minor	7/04/2011 23:00	Northern IDC	Service Provider Staff
1-6OPEHZ	Disturbance - Minor	Minor	8/04/2011 1:30	Melbourne ITA	Service Provider Staff
1-6OPK3T	Abusive/Aggressive Behaviour	Minor	8/04/2011 1:40	Melbourne ITA	Service Provider Staff
1-6OPEHI	Disturbance - Minor	Minor	8/04/2011 1:45	Melbourne ITA	Service Provider Staff
1-6OW1EB	Failure - IT Systems	Minor	8/04/2011 2:53	Curtin IDC	Service Provider Staff
1-6OWPYS	Self Harm - Threatened	Major	8/04/2011 3:40	Curtin IDC	Service Provider Staff
1-6P4VWF	Complaint Unresolved in time	Minor	8/04/2011 8:00	Northern IDC	Service Provider Staff
1-6P1IOV	Disturbance - Major	Major	8/04/2011 9:15	Inverbrackie APOD	Service Provider Staff
1-6POT28	Use of Force	Major	8/04/2011 9:15	Inverbrackie APOD	Service Provider Staff
1-6POT25	Assault - Serious	Critical	8/04/2011 9:15	Inverbrackie APOD	Service Provider Staff
1-6POT22	Use of Restraints-Unplnd	Critical	8/04/2011 9:20	Inverbrackie APOD	Service Provider Staff
1-6OXCF8	Use of Observation Rm > 24 hrs	Major	8/04/2011 9:35	Villawood IDC	Service Provider Staff
1-6OWYZW	Voluntary starvation (<24 hrs)	Minor	8/04/2011 9:55	Maribyrnong IDC	Service Provider Staff

1-6P0SXA	Abusive/Aggressive Behaviour	Minor	8/04/2011 10:10	North West Point Immigration Facility	Service Provider Staff
1-6OZYC9	Abusive/Aggressive Behaviour	Minor	8/04/2011 11:08	Melbourne ITA	Service Provider Staff
1-6P2KQB	Disturbance - Minor	Minor	8/04/2011 12:00	Gwalia Lodge	Service Provider Staff
1-6P1J1J	Abusive/Aggressive Behaviour	Minor	8/04/2011 12:15	Villawood IDC	Service Provider Staff
1-6P1J40	Failure - IT Systems	Minor	8/04/2011 13:00	Villawood IDC	Service Provider Staff
1-6P63MM	Transfer btwn facilities	Minor	8/04/2011 13:05	Northern IDC	Service Provider Staff
1-6P3AC3	Transfer btwn facilities	Minor	8/04/2011 14:00	Northern IDC	Service Provider Staff
1-6P4W6K	Voluntary starvation (<24 hrs)	Minor	8/04/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-6P4QFI	Contraband found	Minor	8/04/2011 15:10	Villawood IDC	Service Provider Staff
1-6P6OIU	Self Harm - Actual	Critical	8/04/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6Q6XQQ	Complaint Unresolved in time	Minor	8/04/2011 18:30	Northern IDC	Service Provider Staff
1-6P7GPH	Voluntary starvation (>24 hrs)	Major	8/04/2011 20:40	Curtin IDC	Service Provider Staff
1-6P7BZK	Assault - Serious	Critical	8/04/2011 21:50	Melbourne ITA	Service Provider Staff
1-6P887U	Emergency - medical - offsite	Major	8/04/2011 23:25	Northern IDC	Service Provider Staff
1-6P88AA	Emergency - medical - offsite	Major	9/04/2011 0:05	Northern IDC	Service Provider Staff
1-6PQTF2	Complaint Unresolved in time	Minor	9/04/2011 8:00	Northern IDC	Service Provider Staff
1-6PFBZN	Transfer btwn facilities	Minor	9/04/2011 9:00	Melbourne ITA	Service Provider Staff
1-6PFUCI	Transfer to APOD	Minor	9/04/2011 10:15	Northern IDC	Service Provider Staff
1-6PQE4J	Accident/Injury - Serious	Critical	9/04/2011 10:35	Scherger IDC	Service Provider Staff
1-6PFUQX	Transfer btwn facilities	Minor	9/04/2011 11:25	Northern IDC	Service Provider Staff
1-6PGLAE	Self Harm - Threatened	Major	9/04/2011 11:30	North West Point Immigration Facility	Service Provider Staff
1-6PGLNB	Transfer to APOD	Minor	9/04/2011 13:30	Perth IDC	Service Provider Staff
1-6Q5D2G	Voluntary Starvation - End of	Minor	9/04/2011 14:00	Maribyrnong IDC	Service Provider Staff
1-6PG283	Accident/Injury - Serious	Critical	9/04/2011 14:15	Melbourne ITA	Service Provider Staff
1-6PH5KV	Self Harm - Threatened	Major	9/04/2011 16:10	Curtin IDC	Service Provider Staff
1-6PH7D6	Self Harm - Threatened	Major	9/04/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-6PGOI9	Accident/Injury - Serious	Critical	9/04/2011 16:25	Melbourne ITA	Service Provider Staff
1-6PH5KQ	Emergency - medical - offsite	Major	9/04/2011 16:30	Curtin IDC	Service Provider Staff
1-6PH5P3	Complaint Unresolved in time	Minor	9/04/2011 16:45	North West Point Immigration Facility	Service Provider Staff
1-6PH5PC	Complaint Unresolved in time	Minor	9/04/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-6PH5PK	Complaint Unresolved in time	Minor	9/04/2011 16:53	North West Point Immigration Facility	Service Provider Staff
1-6PH5RL	Complaint Unresolved in time	Minor	9/04/2011 17:01	North West Point Immigration Facility	Service Provider Staff
1-6PH5RT	Complaint Unresolved in time	Minor	9/04/2011 17:05	North West Point Immigration Facility	Service Provider Staff
1-6PH708	Transfer to APOD	Minor	9/04/2011 17:30	Northern IDC	Service Provider Staff
1-6PHH3G	Voluntary starvation (<24 hrs)	Minor	9/04/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6PH785	Emergency - medical - offsite	Major	9/04/2011 18:10	Northern IDC	Service Provider Staff

1-6PJNUA	Self Harm-Attpted Serious	Critical	9/04/2011 20:00	Northern IDC	Service Provider Staff
1-6PHHE9	Self Harm - Threatened	Major	9/04/2011 22:30	Curtin IDC	Service Provider Staff
1-6QWKIW	Voluntary Starvation - End of	Minor	9/04/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-6Q5CCJ	Voluntary Starvation - End of	Minor	9/04/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6PQE9M	Voluntary starvation (<24 hrs)	Minor	9/04/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6PQ4O5	Failure - Security System	Major	10/04/2011 8:30	Villawood IDC	Service Provider Staff
1-6PQE9W	Self Harm - Actual	Critical	10/04/2011 8:55	Curtin IDC	Service Provider Staff
1-6PQR5U	Self Harm - Threatened	Major	10/04/2011 9:55	North West Point Immigration Facility	Service Provider Staff
1-6PRDC7	Disturbance - Minor	Minor	10/04/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-6PRBWI	Emergency - medical - offsite	Major	10/04/2011 13:45	Perth IDC	Service Provider Staff
1-6PRC4B	Self Harm-Attpted Serious	Critical	10/04/2011 14:40	North West Point Immigration Facility	Service Provider Staff
1-6PRC85	Self Harm - Threatened	Major	10/04/2011 15:25	North West Point Immigration Facility	Service Provider Staff
1-6PRC6S	Self Harm - Threatened	Major	10/04/2011 15:25	North West Point Immigration Facility	Service Provider Staff
1-6PRQYR	Disturbance - Minor	Minor	10/04/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-6PRQXA	Disturbance - Major	Major	10/04/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-6PRDV3	Damage - Minor	Minor	10/04/2011 16:15	Villawood IDC	Service Provider Staff
1-6PRDTQ	Use of Force	Major	10/04/2011 16:15	Villawood IDC	Service Provider Staff
1-6PRDOE	Assault - Minor	Major	10/04/2011 16:15	Villawood IDC	Service Provider Staff
1-6Q0D0O	Abusive/Aggressive Behaviour	Minor	10/04/2011 16:35	Villawood IDC	Service Provider Staff
1-6PS34T	Disturbance - Minor	Minor	10/04/2011 17:00	Phosphate Hill APOD	Service Provider Staff
1-6PS335	Disturbance - Minor	Minor	10/04/2011 17:00	Construction Camp APOD	Service Provider Staff
1-6PRQXW	Self Harm - Threatened	Major	10/04/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-6PS2RR	Emergency - medical - offsite	Major	10/04/2011 18:00	Northern IDC	Service Provider Staff
1-6PS39U	Disturbance - Minor	Minor	10/04/2011 19:00	Northern IDC	Service Provider Staff
1-6PXOAQ	Self Harm - Threatened	Major	10/04/2011 20:47	North West Point Immigration Facility	Service Provider Staff
1-6Q2K1Z	Failure - IT Systems	Minor	10/04/2011 21:00	Scherger IDC	Service Provider Staff
1-6PZHV0	Abusive/Aggressive Behaviour	Minor	10/04/2011 22:05	North West Point Immigration Facility	Service Provider Staff
1-6PSJ2Y	Voluntary starvation (<24 hrs)	Minor	11/04/2011 2:27	Northern IDC	Service Provider Staff
1-6Q6XEW	Damage - Minor	Minor	11/04/2011 6:30	Gwalia Lodge	Service Provider Staff
1-6Q5X1J	Damage - Minor	Minor	11/04/2011 6:30	Gwalia Lodge	Service Provider Staff
1-6Q1DFU	Emergency - medical - offsite	Major	11/04/2011 8:00	Northern IDC	Service Provider Staff
1-6Q8OIZ	Disturbance - Minor	Minor	11/04/2011 9:30	Port Augusta IRH	Service Provider Staff
1-6Q1CVS	Disturbance - Minor	Minor	11/04/2011 10:05	Northern IDC	Service Provider Staff
1-6Q5WHD	Abusive/Aggressive Behaviour	Minor	11/04/2011 10:50	Curtin IDC	Service Provider Staff
1-6QI5HX	Assault - Minor	Major	11/04/2011 11:15	Melbourne ITA	Service Provider Staff
1-6Q6XLR	Disturbance - Minor	Minor	11/04/2011 11:50	North West Point Immigration Facility	Service Provider Staff

1-6Q4HF7	Failure - Security System	Major	11/04/2011 13:05	Villawood IDC	Service Provider Staff
1-6Q5CSR	Self Harm - Threatened	Major	11/04/2011 13:15	Villawood IDC	Service Provider Staff
1-6Q5CO4	Disturbance - Minor	Minor	11/04/2011 13:20	Melbourne ITA	Service Provider Staff
1-6QV7JA	Abusive/Aggressive Behaviour	Minor	11/04/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-6Q82S4	Self Harm - Threatened	Major	11/04/2011 13:35	North West Point Immigration Facility	Service Provider Staff
1-6Q6XFI	Transfer btwn facilities	Minor	11/04/2011 14:00	Northern IDC	Service Provider Staff
1-6QJSDW	Accident/Injury - Serious	Critical	11/04/2011 14:15	Curtin IDC	Service Provider Staff
1-6QJSW8	Self Harm - Threatened	Major	11/04/2011 16:10	Curtin IDC	Service Provider Staff
1-6Q9RBF	Contraband found	Minor	11/04/2011 16:30	Phosphate Hill APOD	Service Provider Staff
1-6Q82QW	Removal - Aborted	Major	11/04/2011 16:35	Villawood IDC	Service Provider Staff
1-6Q9RDP	Complaint Unresolved in time	Minor	11/04/2011 16:47	North West Point Immigration Facility	Service Provider Staff
1-6QV7DJ	Self Harm - Threatened	Major	11/04/2011 17:00	Villawood IDC	Service Provider Staff
1-6Q9RFP	Complaint Unresolved in time	Minor	11/04/2011 17:26	North West Point Immigration Facility	Service Provider Staff
1-6Q9RMD	Complaint Unresolved in time	Minor	11/04/2011 17:28	North West Point Immigration Facility	Service Provider Staff
1-6Q9RO9	Complaint Unresolved in time	Minor	11/04/2011 17:29	North West Point Immigration Facility	Service Provider Staff
1-6Q9ROC	Complaint Unresolved in time	Minor	11/04/2011 17:31	North West Point Immigration Facility	Service Provider Staff
1-6Q9RPX	Complaint Unresolved in time	Minor	11/04/2011 17:37	North West Point Immigration Facility	Service Provider Staff
1-6QAAL8	Damage - Minor	Minor	11/04/2011 17:40	Northern IDC	Service Provider Staff
1-6QH5GS	Abusive/Aggressive Behaviour	Minor	11/04/2011 19:15	Brisbane ITA	Service Provider Staff
1-6QA3KY	Disturbance - Minor	Minor	11/04/2011 20:10	Construction Camp APOD	Service Provider Staff
1-6QW3XA	Voluntary starvation (>24 hrs)	Major	11/04/2011 20:30	Northern IDC	Service Provider Staff
1-6Q9RVU	Voluntary starvation (<24 hrs)	Minor	11/04/2011 20:30	Northern IDC	Service Provider Staff
1-6Q9RZQ	Accident/Injury - Serious	Critical	11/04/2011 21:25	Villawood IDC	Service Provider Staff
1-6S5M3C	Escape - Attempted	Major	11/04/2011 22:55	Inverbrackie APOD	Service Provider Staff
1-6QH5JR	Self Harm - Threatened	Major	11/04/2011 23:55	North West Point Immigration Facility	Service Provider Staff
1-6QAATC	Emergency - medical - offsite	Major	12/04/2011 0:05	Melbourne ITA	Service Provider Staff
1-6QAAVB	Voluntary starvation (>24 hrs)	Major	12/04/2011 0:10	Curtin IDC	Service Provider Staff
1-6QAAV6	Voluntary starvation (>24 hrs)	Major	12/04/2011 0:10	Curtin IDC	Service Provider Staff
1-6QAAYI	Escape	Critical	12/04/2011 0:20	Perth IDC	Service Provider Staff
1-6QAB2O	Self Harm - Actual	Critical	12/04/2011 1:10	Curtin IDC	Service Provider Staff
1-6QAAWB	Damage - Minor	Minor	12/04/2011 1:15	Northern IDC	Service Provider Staff
1-6QH5NP	Failure - Security System	Major	12/04/2011 4:05	Northern IDC	Service Provider Staff
1-6SYIAP	Voluntary Starvation - End of	Minor	12/04/2011 8:00	Northern IDC	Service Provider Staff
1-6QMQX5	Self Harm - Threatened	Major	12/04/2011 9:35	North West Point Immigration Facility	Service Provider Staff
1-6QI5HE	Birth of a child	Minor	12/04/2011 9:55	Sydney IRH	Service Provider Staff
1-6QI5J0	Transfer to APOD	Minor	12/04/2011 10:00	Sydney IRH	Service Provider Staff

1-6QRM4P	Disturbance - Minor	Minor	12/04/2011 10:05	Construction Camp APOD	Service Provider Staff
1-6QNRCB	Complaint Unresolved in time	Minor	12/04/2011 10:34	North West Point Immigration Facility	Service Provider Staff
1-6QOZ57	Complaint Unresolved in time	Minor	12/04/2011 11:01	North West Point Immigration Facility	Service Provider Staff
1-6QOZ73	Complaint Unresolved in time	Minor	12/04/2011 11:03	North West Point Immigration Facility	Service Provider Staff
1-6QMQUYA	Self Harm - Threatened	Major	12/04/2011 11:05	Gwalia Lodge	Service Provider Staff
1-6QOZ7B	Complaint Unresolved in time	Minor	12/04/2011 11:07	North West Point Immigration Facility	Service Provider Staff
1-6QOZAL	Complaint Unresolved in time	Minor	12/04/2011 11:09	North West Point Immigration Facility	Service Provider Staff
1-6QV7HX	Abusive/Aggressive Behaviour	Minor	12/04/2011 11:30	Northern IDC	Service Provider Staff
1-6QXS86	Voluntary starvation (<24 hrs)	Minor	12/04/2011 12:00	Northern IDC	Service Provider Staff
1-6QV7CC	Transfer to APOD	Minor	12/04/2011 12:30	Villawood IDC	Service Provider Staff
1-6QMRLH	Emergency - medical - offsite	Major	12/04/2011 12:35	Northern IDC	Service Provider Staff
1-6QV77B	Media - Unauthorised presence	Critical	12/04/2011 13:20	Construction Camp APOD	Service Provider Staff
1-6QOZCK	Contraband found	Minor	12/04/2011 13:35	Villawood IDC	Service Provider Staff
1-6QOZ5K	Damage - Minor	Minor	12/04/2011 13:35	Scherger IDC	Service Provider Staff
1-6QVWF5	Self Harm - Threatened	Major	12/04/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-6QV7M3	Complaint Unresolved in time	Minor	12/04/2011 15:03	Construction Camp APOD	Service Provider Staff
1-6QVX16	Self Harm - Threatened	Major	12/04/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-6QV754	Abusive/Aggressive Behaviour	Minor	12/04/2011 16:15	Northern IDC	Service Provider Staff
1-6QT4WN	Use of Observation Rm > 24 hrs	Major	12/04/2011 16:25	Villawood IDC	Service Provider Staff
1-6QWKQ4	Self Harm-Attpted Serious	Critical	12/04/2011 17:40	Construction Camp APOD	Service Provider Staff
1-6QWKAY	Emergency - medical - offsite	Major	12/04/2011 18:45	Northern IDC	Service Provider Staff
1-6QWKA3	Use of Observation Rm > 24 hrs	Major	12/04/2011 20:05	Villawood IDC	Service Provider Staff
1-6QXSF6	Voluntary starvation (>24 hrs)	Major	13/04/2011 0:05	Curtin IDC	Service Provider Staff
1-6QXSMD	Voluntary starvation (>24 hrs)	Major	13/04/2011 0:36	Curtin IDC	Service Provider Staff
1-6QXSMI	Voluntary starvation (>24 hrs)	Major	13/04/2011 0:45	Curtin IDC	Service Provider Staff
1-6QXSGA	Disturbance - Minor	Minor	13/04/2011 1:00	Northern IDC	Other
1-6QXSOQ	Voluntary starvation (>24 hrs)	Major	13/04/2011 1:06	Curtin IDC	Service Provider Staff
1-6QXSZQ	Self Harm - Actual	Critical	13/04/2011 1:10	Curtin IDC	Service Provider Staff
1-6RT0RL	Transfer btwn facilities	Minor	13/04/2011 1:30	Northern IDC	Service Provider Staff
1-6R46X3	Damage - Minor	Minor	13/04/2011 6:30	Gwalia Lodge	Service Provider Staff
1-6R5F77	Use of Force	Major	13/04/2011 9:25	Villawood IDC	Service Provider Staff
1-6R50KH	Self Harm - Threatened	Major	13/04/2011 9:27	Melbourne ITA	Service Provider Staff
1-6R7YVY	Emergency - medical - offsite	Major	13/04/2011 9:40	Gwalia Lodge	Service Provider Staff
1-6R8NNE	Self Harm - Threatened	Major	13/04/2011 9:45	North West Point Immigration Facility	Service Provider Staff
1-6RAXO5	Emergency - medical - offsite	Major	13/04/2011 10:30	Maribyrnong IDC	Service Provider Staff
1-6RAXH5	Self Harm - Threatened	Major	13/04/2011 11:30	North West Point Immigration Facility	Service Provider Staff

1-6RA4K2	Abusive/Aggressive Behaviour	Minor	13/04/2011 11:36	Maribyrnong IDC	Service Provider Staff
1-6RBYXJ	Abusive/Aggressive Behaviour	Minor	13/04/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-6RCU7K	Damage - Minor	Minor	13/04/2011 12:50	Gwalia Lodge	Service Provider Staff
1-6RCF8G	Complaint Unresolved in time	Minor	13/04/2011 13:29	North West Point Immigration Facility	Service Provider Staff
1-6RCU8F	Complaint Unresolved in time	Minor	13/04/2011 13:40	North West Point Immigration Facility	Service Provider Staff
1-6RSKIE	Transfer to APOD	Minor	13/04/2011 13:45	Villawood IDC	Service Provider Staff
1-6RDQPC	Contraband found	Minor	13/04/2011 13:55	North West Point Immigration Facility	Service Provider Staff
1-6RDQMA	Demonstration - Onsite	Major	13/04/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6RAXN7	Voluntary starvation (>24 hrs)	Major	13/04/2011 14:42	Northern IDC	Service Provider Staff
1-6RDQFM	Failure - IT Systems	Minor	13/04/2011 15:05	Curtin IDC	Service Provider Staff
1-6RGELV	Contraband found	Minor	13/04/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-6REQK0	Use of Force	Major	13/04/2011 16:15	Curtin IDC	Service Provider Staff
1-6RGECZ	Complaint Unresolved in time	Minor	13/04/2011 17:00	Phosphate Hill APOD	Service Provider Staff
1-6RGOW4	Accident/Injury - Serious	Critical	13/04/2011 18:15	North West Point Immigration Facility	Service Provider Staff
1-6RGZPM	Self Harm - Threatened	Major	13/04/2011 19:40	North West Point Immigration Facility	Service Provider Staff
1-6RGPI4	Self Harm - Threatened	Major	13/04/2011 19:50	North West Point Immigration Facility	Service Provider Staff
1-6RGPFU	Abusive/Aggressive Behaviour	Minor	13/04/2011 19:50	North West Point Immigration Facility	Service Provider Staff
1-6RGEEC	Accident/Injury - Serious	Critical	13/04/2011 20:00	Villawood IDC	Service Provider Staff
1-6RT12Q	Failure - IT Systems	Minor	13/04/2011 21:30	North West Point Immigration Facility	Service Provider Staff
1-6RGZL6	Emergency - medical - offsite	Major	13/04/2011 22:10	Northern IDC	Service Provider Staff
1-6RQE2R	Failure - IT Systems	Minor	14/04/2011 0:05	Villawood IDC	Service Provider Staff
1-6RTLHH	Self Harm - Threatened	Major	14/04/2011 2:30	North West Point Immigration Facility	Service Provider Staff
1-6RQE5H	Emergency - medical - offsite	Major	14/04/2011 5:40	Gwalia Lodge	Service Provider Staff
1-6RUD2F	Disturbance - Minor	Minor	14/04/2011 7:30	North West Point Immigration Facility	Service Provider Staff
1-6RTTSV	Theft	Minor	14/04/2011 7:30	Perth IDC	Service Provider Staff
1-6RVYGI	Complaint Unresolved in time	Minor	14/04/2011 8:00	Northern IDC	Service Provider Staff
1-6RTLLU	Self Harm - Threatened	Major	14/04/2011 10:00	Curtin IDC	Service Provider Staff
1-6RRC02	Damage - Minor	Minor	14/04/2011 10:35	Northern IDC	Service Provider Staff
1-6S2Y40	Disturbance - Minor	Minor	14/04/2011 10:45	Northern IDC	Service Provider Staff
1-6RXM26	Disturbance - Minor	Minor	14/04/2011 10:45	Northern IDC	Service Provider Staff
1-6RTLZH	Self Harm - Threatened	Major	14/04/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-6RS5DA	Escape - Attempted	Major	14/04/2011 10:50	Northern IDC	Service Provider Staff
1-6RWPKE	Disturbance - Major	Major	14/04/2011 10:55	Inverbrackie APOD	Service Provider Staff
1-6RUVNU	Complaint Unresolved in time	Minor	14/04/2011 12:35	North West Point Immigration Facility	Service Provider Staff
1-6RT0M9	Media - Unauthorised presence	Critical	14/04/2011 13:00	Maribyrnong IDC	Service Provider Staff
1-6RTL7	Voluntary Starvation - End of	Minor	14/04/2011 13:30	Northern IDC	Service Provider Staff

1-6RVYTC	Self Harm - Threatened	Major	14/04/2011 14:05	North West Point Immigration Facility	Service Provider Staff
1-6RXFN0	Disturbance - Minor	Minor	14/04/2011 15:30	Curtin IDC	Service Provider Staff
1-6RXFGW	Self Harm - Threatened	Major	14/04/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-6S7M0Q	Transfer to APOD	Minor	14/04/2011 16:30	Villawood IDC	Service Provider Staff
1-6RXFSA	Complaint Unresolved in time	Minor	14/04/2011 16:51	North West Point Immigration Facility	Service Provider Staff
1-6RXLL0	Self Harm - Threatened	Major	14/04/2011 18:15	Curtin IDC	Service Provider Staff
1-6SBGEZ	Transfer to APOD	Minor	14/04/2011 19:30	Inverbrackie APOD	Service Provider Staff
1-6RXV4I	Self Harm - Threatened	Major	14/04/2011 21:15	North West Point Immigration Facility	Service Provider Staff
1-6RXL78	Self Harm - Threatened	Major	14/04/2011 21:20	Villawood IDC	Service Provider Staff
1-6S2Y22	Self Harm - Actual	Critical	15/04/2011 0:40	North West Point Immigration Facility	Service Provider Staff
1-6S2YE1	Emergency - medical - offsite	Major	15/04/2011 2:00	Gwalia Lodge	Client
1-6S7M1E	Abusive/Aggressive Behaviour	Minor	15/04/2011 2:05	Scherger IDC	Service Provider Staff
1-6S500O	Media - Incident of interest	Major	15/04/2011 2:10	Northern IDC	Service Provider Staff
1-6S8S73	Complaint Unresolved in time	Minor	15/04/2011 10:20	Construction Camp APOD	Service Provider Staff
1-6SBGIT	Abusive/Aggressive Behaviour	Minor	15/04/2011 12:20	Construction Camp APOD	Service Provider Staff
1-6SBG39	Abusive/Aggressive Behaviour	Minor	15/04/2011 12:20	Construction Camp APOD	Service Provider Staff
1-6SCM8I	Self Harm - Threatened	Major	15/04/2011 12:45	Gwalia Lodge	Service Provider Staff
1-6SGDF9	Damage - Serious	Critical	15/04/2011 14:50	Villawood IDC	Service Provider Staff
1-6SELN2	Self Harm - Actual	Critical	15/04/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-6SBGI0	Disturbance - Major	Major	15/04/2011 15:00	Villawood IDC	Service Provider Staff
1-6SCLPQ	Self Harm - Threatened	Major	15/04/2011 15:05	Villawood IDC	Service Provider Staff
1-6SD7XC	Damage - Minor	Minor	15/04/2011 15:40	Maribyrnong IDC	Service Provider Staff
1-6SCLZM	Media - Incident of interest	Major	15/04/2011 16:05	Villawood IDC	Service Provider Staff
1-6SD7VH	Abusive/Aggressive Behaviour	Minor	15/04/2011 16:35	Villawood IDC	Service Provider Staff
1-6SG00E	Self Harm - Threatened	Major	15/04/2011 18:00	Scherger IDC	Service Provider Staff
1-6SGDEN	Self Harm - Threatened	Major	15/04/2011 21:55	Scherger IDC	Service Provider Staff
1-6SGRJS	Emergency - medical - offsite	Major	15/04/2011 22:00	Curtin IDC	Service Provider Staff
1-6SGRSE	Escape	Critical	16/04/2011 0:15	Melbourne ITA	Service Provider Staff
1-6SOLXP	Abusive/Aggressive Behaviour	Minor	16/04/2011 10:10	Villawood IDC	Service Provider Staff
1-6SOLT6	Self Harm - Threatened	Major	16/04/2011 10:10	North West Point Immigration Facility	Service Provider Staff
1-6SP3PC	Disturbance - Minor	Minor	16/04/2011 10:30	Gwalia Lodge	Service Provider Staff
1-6SOC8A	Emergency - medical - offsite	Major	16/04/2011 10:50	Northern IDC	Client
1-6SOTV7	Voluntary starvation (<24 hrs)	Minor	16/04/2011 11:40	Phosphate Hill APOD	Service Provider Staff
1-6SOTLH	Self Harm - Threatened	Major	16/04/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-6SXT6C	Disturbance - Minor	Minor	16/04/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-6TC1KG	Transfer to APOD	Minor	16/04/2011 12:43	Inverbrackie APOD	Service Provider Staff

1-6TC1V7	Disturbance - Minor	Minor	16/04/2011 12:49	Inverbrackie APOD	Service Provider Staff
1-6SOTUW	Complaint Unresolved in time	Minor	16/04/2011 15:39	Villawood IDC	Service Provider Staff
1-6SP3WA	Transfer to APOD	Minor	16/04/2011 15:40	Villawood IDC	Service Provider Staff
1-6SOXTP	Media - Incident of interest	Major	16/04/2011 15:40	Villawood IDC	Service Provider Staff
1-6SOU55	Use of Observation Rm > 24 hrs	Major	16/04/2011 15:40	Villawood IDC	Service Provider Staff
1-6SOU2H	Complaint Unresolved in time	Minor	16/04/2011 15:51	Villawood IDC	Service Provider Staff
1-6SP9NT	Emergency - medical - offsite	Major	16/04/2011 18:00	Port Augusta IRH	Client
1-6SPMY4	Accident/Injury - Serious	Critical	16/04/2011 19:14	North West Point Immigration Facility	Service Provider Staff
1-6SPMYV	Emergency - medical - offsite	Major	16/04/2011 20:50	Gwalia Lodge	Service Provider Staff
1-6SP9L0	Use of Observation Rm > 24 hrs	Major	16/04/2011 20:54	Villawood IDC	Service Provider Staff
1-6SX584	Emergency - medical - offsite	Major	16/04/2011 22:10	North West Point Immigration Facility	Service Provider Staff
1-6SX50N	Emergency - medical - offsite	Major	16/04/2011 23:45	Perth IDC	Service Provider Staff
1-6SXGIQ	Disturbance - Minor	Minor	16/04/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-6SPNEB	Emergency - medical - offsite	Major	16/04/2011 23:55	Northern IDC	Service Provider Staff
1-6SPNIY	Disturbance - Minor	Minor	17/04/2011 0:25	Maribyrnong IDC	Service Provider Staff
1-6SX5FJ	Disturbance - Minor	Minor	17/04/2011 0:55	North West Point Immigration Facility	Service Provider Staff
1-6SX58E	Disturbance - Minor	Minor	17/04/2011 0:55	Christmas Island	Service Provider Staff
1-6SXT5I	Damage - Minor	Minor	17/04/2011 9:40	Sydney IRH	Service Provider Staff
1-6TXRVB	Self Harm - Actual	Critical	17/04/2011 9:42	Inverbrackie APOD	Service Provider Staff
1-6SYP2K	Disturbance - Minor	Minor	17/04/2011 13:30	Brisbane ITA	Service Provider Staff
1-6SYIZS	Self Harm - Threatened	Major	17/04/2011 14:40	North West Point Immigration Facility	Service Provider Staff
1-6SYDQW	Demonstration - Offsite	Critical	17/04/2011 15:00	Villawood IDC	Service Provider Staff
1-6SYP63	Disturbance - Minor	Minor	17/04/2011 17:00	Port Augusta IRH	Service Provider Staff
1-6SYXF8	Self Harm - Actual	Critical	17/04/2011 18:10	North West Point Immigration Facility	Service Provider Staff
1-6SYORT	Use of Observation Rm > 24 hrs	Major	17/04/2011 18:15	Villawood IDC	Service Provider Staff
1-6SZ0UU	Self Harm - Threatened	Major	17/04/2011 18:40	North West Point Immigration Facility	Service Provider Staff
1-6SYP3S	Transfer to APOD	Minor	17/04/2011 19:05	Port Augusta IRH	Service Provider Staff
1-6SZ199	Emergency - medical - offsite	Major	17/04/2011 19:10	North West Point Immigration Facility	Service Provider Staff
1-6SZ16I	Self Harm-Attpted Serious	Critical	17/04/2011 20:00	North West Point Immigration Facility	Service Provider Staff
1-6T55N6	Self Harm - Threatened	Major	18/04/2011 0:30	North West Point Immigration Facility	Service Provider Staff
1-6T6GPW	Self Harm-Attpted Serious	Critical	18/04/2011 4:15	Perth IDC	Service Provider Staff
1-6T6Z31	Transfer to APOD	Minor	18/04/2011 4:20	Gwalia Lodge	Service Provider Staff
1-6T6Z5S	Disturbance - Minor	Minor	18/04/2011 6:00	North West Point Immigration Facility	Service Provider Staff
1-6TD5EW	Disturbance - Minor	Minor	18/04/2011 6:05	North West Point Immigration Facility	Service Provider Staff
1-6T6COZ	Media - Incident of interest	Major	18/04/2011 6:40	Villawood IDC	Service Provider Staff
1-6T8CL8	Self Harm-Attpted Serious	Critical	18/04/2011 7:15	North West Point Immigration Facility	Service Provider Staff



1-6VMKXK	Complaint Unresolved in time	Minor	18/04/2011 8:00	Northern IDC	Service Provider Staff
1-6TF3LW	Complaint Unresolved in time	Minor	18/04/2011 8:00	Northern IDC	Service Provider Staff
1-6T9YL0	Media - Incident of interest	Major	18/04/2011 9:50	Perth IDC	Service Provider Staff
1-6T94KQ	Emergency - medical - offsite	Major	18/04/2011 10:30	Maribyrnong IDC	Service Provider Staff
1-6TCRKV	Disturbance - Minor	Minor	18/04/2011 10:40	Phosphate Hill APOD	Service Provider Staff
1-6UTQM6	Complaint Unresolved in time	Minor	18/04/2011 11:08	Villawood IDC	Service Provider Staff
1-6UUEE0	Complaint Unresolved in time	Minor	18/04/2011 11:47	Villawood IDC	Service Provider Staff
1-6T9Z0B	Disturbance - Minor	Minor	18/04/2011 11:55	Melbourne ITA	Service Provider Staff
1-6TB3NW	Media - Incident of interest	Major	18/04/2011 12:20	Villawood IDC	Service Provider Staff
1-6TDYFL	Self Harm - Threatened	Major	18/04/2011 12:25	Gwalia Lodge	Service Provider Staff
1-6TEDMB	Transfer btwn facilities	Minor	18/04/2011 12:30	Northern IDC	DIAC Staff
1-6TDYCK	Assault - Serious	Critical	18/04/2011 12:40	North West Point Immigration Facility	Service Provider Staff
1-6TGI1T	Assault - Minor	Major	18/04/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6TG6GO	Disturbance - Minor	Minor	18/04/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6TG6DO	Use of Force	Major	18/04/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6TG685	Abusive/Aggressive Behaviour	Minor	18/04/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6TG646	Self Harm - Actual	Critical	18/04/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-7AR148	Use of Force	Major	18/04/2011 14:15	Villawood IDC	Service Provider Staff
1-6TN9C1	Use of Restraints	Minor	18/04/2011 14:15	Villawood IDC	Service Provider Staff
1-6TGHYW	Abusive/Aggressive Behaviour	Minor	18/04/2011 14:15	Villawood IDC	Service Provider Staff
1-6TDXZU	Self Harm - Threatened	Major	18/04/2011 14:15	Brisbane ITA	DIAC Staff
1-6TGHST	Transfer btwn facilities	Minor	18/04/2011 14:30	Northern IDC	DIAC Staff
1-6TEDBZ	Complaint Unresolved in time	Minor	18/04/2011 15:00	Northern IDC	Service Provider Staff
1-6TDYA3	Complaint Unresolved in time	Minor	18/04/2011 15:00	Northern IDC	Service Provider Staff
1-6TGHWO	Assault - Serious	Critical	18/04/2011 15:20	Construction Camp APOD	Service Provider Staff
1-6TF3ME	Transfer btwn facilities	Minor	18/04/2011 16:00	Northern IDC	Service Provider Staff
1-6TF3WZ	Damage - Minor	Minor	18/04/2011 16:30	Melbourne ITA	Service Provider Staff
1-6TGX5K	Self Harm - Actual	Critical	18/04/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-6TGX46	Self Harm - Threatened	Major	18/04/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-6TGX8U	Self Harm - Threatened	Major	18/04/2011 17:04	Brisbane ITA	DIAC Staff
1-6TN97U	Transfer btwn facilities	Minor	18/04/2011 19:03	Northern IDC	Service Provider Staff
1-6TOZDK	Contraband found	Minor	18/04/2011 19:35	Curtin IDC	Service Provider Staff
1-6THBXF	Complaint Unresolved in time	Minor	18/04/2011 22:15	North West Point Immigration Facility	Service Provider Staff
1-6THBXO	Complaint Unresolved in time	Minor	18/04/2011 22:17	North West Point Immigration Facility	Service Provider Staff
1-6THBY6	Complaint Unresolved in time	Minor	18/04/2011 22:19	North West Point Immigration Facility	Service Provider Staff
1-6THBYO	Complaint Unresolved in time	Minor	18/04/2011 22:21	North West Point Immigration Facility	Service Provider Staff

1-6TOZIS	Damage - Minor	Minor	18/04/2011 22:25	Curtin IDC	Service Provider Staff
1-6THBZG	Complaint Unresolved in time	Minor	18/04/2011 22:28	North West Point Immigration Facility	Service Provider Staff
1-6THC12	Complaint Unresolved in time	Minor	18/04/2011 22:30	North West Point Immigration Facility	Service Provider Staff
1-6THC1A	Complaint Unresolved in time	Minor	18/04/2011 22:32	North West Point Immigration Facility	Service Provider Staff
1-6THC1I	Complaint Unresolved in time	Minor	18/04/2011 22:33	North West Point Immigration Facility	Service Provider Staff
1-6THC20	Complaint Unresolved in time	Minor	18/04/2011 22:35	North West Point Immigration Facility	Service Provider Staff
1-6THC2I	Complaint Unresolved in time	Minor	18/04/2011 22:37	North West Point Immigration Facility	Service Provider Staff
1-6THC30	Complaint Unresolved in time	Minor	18/04/2011 22:38	North West Point Immigration Facility	Service Provider Staff
1-6TOZRO	Birth of a child	Minor	18/04/2011 22:40	Port Augusta IRH	Service Provider Staff
1-6THC38	Complaint Unresolved in time	Minor	18/04/2011 22:40	North West Point Immigration Facility	Service Provider Staff
1-6THC40	Complaint Unresolved in time	Minor	18/04/2011 22:42	North West Point Immigration Facility	Service Provider Staff
1-6THC52	Complaint Unresolved in time	Minor	18/04/2011 22:44	North West Point Immigration Facility	Service Provider Staff
1-6THC5A	Complaint Unresolved in time	Minor	18/04/2011 22:46	North West Point Immigration Facility	Service Provider Staff
1-6THC5S	Complaint Unresolved in time	Minor	18/04/2011 22:47	North West Point Immigration Facility	Service Provider Staff
1-6THC60	Complaint Unresolved in time	Minor	18/04/2011 22:49	North West Point Immigration Facility	Service Provider Staff
1-6THC6I	Complaint Unresolved in time	Minor	18/04/2011 22:51	North West Point Immigration Facility	Service Provider Staff
1-6THC70	Complaint Unresolved in time	Minor	18/04/2011 22:53	North West Point Immigration Facility	Service Provider Staff
1-6THC7I	Complaint Unresolved in time	Minor	18/04/2011 22:55	North West Point Immigration Facility	Service Provider Staff
1-6THCD2	Complaint Unresolved in time	Minor	18/04/2011 23:37	North West Point Immigration Facility	Service Provider Staff
1-6THCDB	Complaint Unresolved in time	Minor	18/04/2011 23:39	North West Point Immigration Facility	Service Provider Staff
1-6THCDY	Complaint Unresolved in time	Minor	18/04/2011 23:41	North West Point Immigration Facility	Service Provider Staff
1-6THCE6	Complaint Unresolved in time	Minor	18/04/2011 23:43	North West Point Immigration Facility	Service Provider Staff
1-6THCEE	Complaint Unresolved in time	Minor	18/04/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6TTD6Y	Assault - Minor	Major	18/04/2011 23:45	Scherger IDC	Service Provider Staff
1-6TRGIY	Abusive/Aggressive Behaviour	Minor	18/04/2011 23:45	Scherger IDC	Service Provider Staff
1-6THCEM	Complaint Unresolved in time	Minor	18/04/2011 23:46	North West Point Immigration Facility	Service Provider Staff
1-6THCEU	Complaint Unresolved in time	Minor	18/04/2011 23:48	North West Point Immigration Facility	Service Provider Staff
1-6THCF2	Complaint Unresolved in time	Minor	18/04/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-6THCFA	Complaint Unresolved in time	Minor	18/04/2011 23:52	North West Point Immigration Facility	Service Provider Staff
1-6THCFI	Complaint Unresolved in time	Minor	18/04/2011 23:54	North West Point Immigration Facility	Service Provider Staff
1-6THCFQ	Complaint Unresolved in time	Minor	18/04/2011 23:55	North West Point Immigration Facility	Service Provider Staff
1-6TZKG1	Voluntary starvation (<24 hrs)	Minor	18/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6TPPEF	Voluntary starvation (<24 hrs)	Minor	18/04/2011 23:55	Curtin IDC	Service Provider Staff
1-6THCFY	Complaint Unresolved in time	Minor	18/04/2011 23:57	North West Point Immigration Facility	Service Provider Staff
1-6TN8S6	Demonstration - Onsite	Major	19/04/2011 0:56	North West Point Immigration Facility	Service Provider Staff
1-6TRG62	Failure - IT Systems	Minor	19/04/2011 1:30	Scherger IDC	Service Provider Staff

1-6TN9CA	Self Harm - Threatened	Major	19/04/2011 1:30	Christmas Island	Service Provider Staff
1-6TOJXI	Disturbance - Minor	Minor	19/04/2011 1:40	Maribyrnong IDC	Service Provider Staff
1-7IF7IY	Property - Missing	Minor	19/04/2011 1:45	Northern IDC	Service Provider Staff
1-6TORIA	Abusive/Aggressive Behaviour	Minor	19/04/2011 4:31	North West Point Immigration Facility	Service Provider Staff
1-6TOZLO	Disturbance - Minor	Minor	19/04/2011 5:15	Melbourne ITA	Service Provider Staff
1-6TOZQX	Transfer btwn facilities	Minor	19/04/2011 6:45	Gwalia Lodge	Service Provider Staff
1-6TTCX8	Disturbance - Minor	Minor	19/04/2011 8:10	Northern IDC	Service Provider Staff
1-6TZEYG	Contraband found	Minor	19/04/2011 8:15	North West Point Immigration Facility	Service Provider Staff
1-6U9AGT	Disturbance - Minor	Minor	19/04/2011 8:40	North West Point Immigration Facility	Service Provider Staff
1-6TZKUE	Contraband found	Minor	19/04/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-6TZKX9	Disturbance - Minor	Minor	19/04/2011 9:10	North West Point Immigration Facility	Service Provider Staff
1-6TQK4U	Voluntary starvation (>24 hrs)	Major	19/04/2011 9:27	Curtin IDC	Service Provider Staff
1-6TRGI0	Voluntary starvation (<24 hrs)	Minor	19/04/2011 9:33	Curtin IDC	Service Provider Staff
1-6TRGNM	Voluntary starvation (<24 hrs)	Minor	19/04/2011 9:39	Curtin IDC	Service Provider Staff
1-6TRGP6	Voluntary starvation (<24 hrs)	Minor	19/04/2011 9:44	Curtin IDC	Service Provider Staff
1-6TTD6H	Complaint Unresolved in time	Minor	19/04/2011 10:27	Construction Camp APOD	Service Provider Staff
1-6TTD6K	Complaint Unresolved in time	Minor	19/04/2011 10:31	Construction Camp APOD	Service Provider Staff
1-6TV1DW	Self Harm - Threatened	Major	19/04/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-6TU4QC	Voluntary starvation (<24 hrs)	Minor	19/04/2011 12:02	Curtin IDC	Service Provider Staff
1-6TU4QI	Voluntary starvation (<24 hrs)	Minor	19/04/2011 12:06	Curtin IDC	Service Provider Staff
1-6TU52M	Disturbance - Minor	Minor	19/04/2011 12:15	Melbourne ITA	Service Provider Staff
1-6TU4W8	Voluntary starvation (<24 hrs)	Minor	19/04/2011 12:17	Curtin IDC	Service Provider Staff
1-6TV0VF	Voluntary starvation (<24 hrs)	Minor	19/04/2011 12:33	Curtin IDC	Service Provider Staff
1-6TV1DM	Voluntary starvation (<24 hrs)	Minor	19/04/2011 12:57	Curtin IDC	Service Provider Staff
1-6TXRUO	Self Harm - Threatened	Major	19/04/2011 13:10	Construction Camp APOD	Service Provider Staff
1-6TX609	Complaint Unresolved in time	Minor	19/04/2011 13:13	North West Point Immigration Facility	Service Provider Staff
1-6TX64W	Complaint Unresolved in time	Minor	19/04/2011 13:17	North West Point Immigration Facility	Service Provider Staff
1-6TXRTT	Transfer to APOD	Minor	19/04/2011 14:00	Port Augusta IRH	DIAC Staff
1-6TU4Y6	Transfer to APOD	Minor	19/04/2011 14:05	Villawood IDC	Service Provider Staff
1-6U5S14	Disturbance - Minor	Minor	19/04/2011 14:10	Northern IDC	Service Provider Staff
1-6TYY3A	Disturbance - Minor	Minor	19/04/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-6TXS7Q	Self Harm - Threatened	Major	19/04/2011 14:20	Construction Camp APOD	Service Provider Staff
1-6TV1KC	Assault - Not OBH	Minor	19/04/2011 14:20	Northern IDC	Service Provider Staff
1-6UJZ9G	Abusive/Aggressive Behaviour	Minor	19/04/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-6TZPU1	Abusive/Aggressive Behaviour	Minor	19/04/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-6TWFFM	Disturbance - Minor	Minor	19/04/2011 14:50	Northern IDC	Service Provider Staff

1-6TVP3A	Failure - Security System	Major	19/04/2011 14:50	Villawood IDC	Service Provider Staff
1-6TWFNX	Contraband found	Minor	19/04/2011 15:40	Villawood IDC	Service Provider Staff
1-6UJMZ3	Complaint Unresolved in time	Minor	19/04/2011 16:00	Perth IDC	Service Provider Staff
1-6TZQ5S	Self Harm - Threatened	Major	19/04/2011 16:00	Construction Camp APOD	Service Provider Staff
1-6TXS88	Escape	Critical	19/04/2011 16:20	Northern IDC	Service Provider Staff
1-6TZL1C	Assault - Not OBH	Minor	19/04/2011 16:30	Northern IDC	Service Provider Staff
1-6TZKRC	Self Harm-Attpted Serious	Critical	19/04/2011 16:30	North West Point Immigration Facility	Service Provider Staff
1-6TXSAD	Self Harm - Threatened	Major	19/04/2011 16:30	Port Augusta IRH	Client
1-6TY0J	Accident/Injury - Serious	Critical	19/04/2011 17:45	Villawood IDC	Service Provider Staff
1-6TZKLH	Voluntary starvation (>24 hrs)	Major	19/04/2011 17:50	Curtin IDC	Service Provider Staff
1-6TZKJP	Voluntary starvation (>24 hrs)	Major	19/04/2011 17:50	Curtin IDC	Service Provider Staff
1-6TZKLN	Voluntary starvation (>24 hrs)	Major	19/04/2011 17:55	Curtin IDC	Service Provider Staff
1-6U814U	Disturbance - Minor	Minor	19/04/2011 18:50	Melbourne ITA	Service Provider Staff
1-6UAQOO	Voluntary starvation (<24 hrs)	Minor	19/04/2011 19:00	Brisbane ITA	Service Provider Staff
1-6UAQHA	Voluntary starvation (<24 hrs)	Minor	19/04/2011 19:00	Brisbane ITA	Service Provider Staff
1-6UA8CA	Voluntary starvation by minor	Major	19/04/2011 19:00	Brisbane ITA	Service Provider Staff
1-6U9M09	Voluntary starvation by minor	Major	19/04/2011 19:00	Brisbane ITA	Service Provider Staff
1-6TZQHJ	Abusive/Aggressive Behaviour	Minor	19/04/2011 19:35	Curtin IDC	Service Provider Staff
1-6U5RMG	Emergency - medical - offsite	Major	19/04/2011 21:40	Scherger IDC	Service Provider Staff
1-6U0154	Voluntary starvation (>24 hrs)	Major	19/04/2011 22:30	Curtin IDC	Service Provider Staff
1-6U0BYR	Disturbance - Minor	Minor	20/04/2011 0:30	North West Point Immigration Facility	Service Provider Staff
1-6U0BNP	Emergency - medical - offsite	Major	20/04/2011 0:35	Gwalia Lodge	Service Provider Staff
1-6U5RGK	Disturbance - Minor	Minor	20/04/2011 0:45	Northern IDC	Service Provider Staff
1-6U0C4C	Damage - Minor	Minor	20/04/2011 1:00	Curtin IDC	Service Provider Staff
1-6U73IO	Disturbance - Major	Major	20/04/2011 8:00	Villawood IDC	Service Provider Staff
1-6UAQRW	Voluntary starvation (<24 hrs)	Minor	20/04/2011 9:00	Brisbane ITA	Service Provider Staff
1-6UAQXO	Self Harm - Threatened	Major	20/04/2011 9:15	Curtin IDC	Service Provider Staff
1-6U8PWV	Damage - Serious	Critical	20/04/2011 9:20	Villawood IDC	Service Provider Staff
1-6U80U0	Media - Incident of interest	Major	20/04/2011 9:35	Villawood IDC	Subcontractor
1-6UJZ1G	Voluntary starvation (<24 hrs)	Minor	20/04/2011 11:30	Brisbane ITA	DIAC Staff
1-6UJN9C	Voluntary starvation (<24 hrs)	Minor	20/04/2011 11:30	Brisbane ITA	DIAC Staff
1-6UCGV4	Voluntary starvation by minor	Major	20/04/2011 12:00	Brisbane ITA	Service Provider Staff
1-6UCGL4	Media - Incident of interest	Major	20/04/2011 12:55	Villawood IDC	Service Provider Staff
1-6UDEEB	Voluntary starvation (<24 hrs)	Minor	20/04/2011 13:00	Brisbane ITA	Service Provider Staff
1-6UJ7IO	Disturbance - Minor	Minor	20/04/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-6UKN2S	Emergency - medical - offsite	Major	20/04/2011 14:00	Curtin IDC	Service Provider Staff

1-6UJZ22	Abusive/Aggressive Behaviour	Minor	20/04/2011 14:20	Villawood IDC	Service Provider Staff
1-6UJZHD	Disturbance - Minor	Minor	20/04/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-6UKAKN	Voluntary starvation (<24 hrs)	Minor	20/04/2011 15:50	Construction Camp APOD	Service Provider Staff
1-6UJZLJ	Voluntary starvation (<24 hrs)	Minor	20/04/2011 15:51	Construction Camp APOD	Service Provider Staff
1-6UKANV	Complaint Unresolved in time	Minor	20/04/2011 16:04	North West Point Immigration Facility	Service Provider Staff
1-6UJ7CB	Disturbance - Minor	Minor	20/04/2011 16:05	Brisbane ITA	Service Provider Staff
1-6UKAPS	Complaint Unresolved in time	Minor	20/04/2011 16:06	North West Point Immigration Facility	Service Provider Staff
1-6UKAU3	Emergency - medical - offsite	Major	20/04/2011 16:35	Gwalia Lodge	Client
1-6UJZKS	Disturbance - Minor	Minor	20/04/2011 16:40	Curtin IDC	Service Provider Staff
1-6UKHGA	Assault - Serious	Critical	20/04/2011 17:10	North West Point Immigration Facility	Service Provider Staff
1-6UKN2Y	Emergency - medical - offsite	Major	20/04/2011 17:30	Curtin IDC	Service Provider Staff
1-6UJZ90	Emergency - medical - offsite	Major	20/04/2011 17:30	Northern IDC	Service Provider Staff
1-6UKHEC	Self Harm - Threatened	Major	20/04/2011 17:40	North West Point Immigration Facility	Service Provider Staff
1-6UKN5A	Self Harm - Threatened	Major	20/04/2011 18:15	North West Point Immigration Facility	Service Provider Staff
1-6UKXDD	Self Harm - Actual	Critical	20/04/2011 19:00	North West Point Immigration Facility	Service Provider Staff
1-6UL4T5	Self Harm-Attpted Serious	Critical	20/04/2011 19:20	North West Point Immigration Facility	Service Provider Staff
1-6UKX4H	Complaint Unresolved in time	Minor	20/04/2011 19:46	Construction Camp APOD	Service Provider Staff
1-6UKX6T	Complaint Unresolved in time	Minor	20/04/2011 19:56	Phosphate Hill APOD	Service Provider Staff
1-6UKX8F	Complaint Unresolved in time	Minor	20/04/2011 20:00	Phosphate Hill APOD	Service Provider Staff
1-6ULXLE	Transfer btwn facilities	Minor	20/04/2011 20:20	Northern IDC	Service Provider Staff
1-6ULA9B	Self Harm-Attpted Serious	Critical	20/04/2011 20:40	North West Point Immigration Facility	Service Provider Staff
1-6UTQA2	Failure - IT Systems	Minor	20/04/2011 21:05	Scherger IDC	Service Provider Staff
1-6UL57A	Voluntary starvation (>24 hrs)	Major	20/04/2011 21:30	Curtin IDC	Service Provider Staff
1-6UL4X5	Voluntary starvation (>24 hrs)	Major	20/04/2011 21:30	Curtin IDC	Service Provider Staff
1-6UL4Q8	Voluntary starvation (>24 hrs)	Major	20/04/2011 21:30	Curtin IDC	Service Provider Staff
1-6UKNKK	Use of Observation Rm > 24 hrs	Major	20/04/2011 22:25	Villawood IDC	Service Provider Staff
1-6UL57Q	Media - Incident of interest	Major	20/04/2011 23:25	Villawood IDC	Service Provider Staff
1-6UT7RF	Abusive/Aggressive Behaviour	Minor	20/04/2011 23:40	Brisbane ITA	Client
1-6ULXP1	Emergency - medical - offsite	Major	21/04/2011 0:55	Northern IDC	Service Provider Staff
1-6UT7T9	Failure - IT Systems	Minor	21/04/2011 1:45	North West Point Immigration Facility	Service Provider Staff
1-6UZZUU	Complaint Unresolved in time	Minor	21/04/2011 8:00	Northern IDC	Service Provider Staff
1-6UYY51	Complaint Unresolved in time	Minor	21/04/2011 8:00	Northern IDC	Service Provider Staff
1-6UWTYA	Complaint Unresolved in time	Minor	21/04/2011 8:00	Northern IDC	Service Provider Staff
1-6V2FGR	Damage - Minor	Minor	21/04/2011 8:30	Villawood IDC	Service Provider Staff
1-6UVEBM	Self Harm - Threatened	Major	21/04/2011 9:10	North West Point Immigration Facility	Service Provider Staff
1-6UWTPX	Disturbance - Minor	Minor	21/04/2011 9:15	Construction Camp APOD	Service Provider Staff

1-6UVEAE	Self Harm - Actual	Critical	21/04/2011 10:15	Curtin IDC	Service Provider Staff
1-6VMLAM	Complaint Unresolved in time	Minor	21/04/2011 10:30	Northern IDC	Service Provider Staff
1-6UTQPQ	Self Harm-Attpted Serious	Critical	21/04/2011 11:20	Brisbane ITA	Service Provider Staff
1-6UXW52	Complaint Unresolved in time	Minor	21/04/2011 11:32	Construction Camp APOD	Service Provider Staff
1-6UYXKB	Complaint Unresolved in time	Minor	21/04/2011 11:50	Construction Camp APOD	Service Provider Staff
1-6UZZMJ	Voluntary starvation (>24 hrs)	Major	21/04/2011 12:00	Brisbane ITA	Service Provider Staff
1-6V0NVO	Disturbance - Major	Major	21/04/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-6UYXZG	Demonstration - Onsite	Major	21/04/2011 12:13	North West Point Immigration Facility	Service Provider Staff
1-6UWUBK	Disturbance - Major	Major	21/04/2011 12:40	Villawood IDC	Service Provider Staff
1-6UYY6E	Assault - Minor	Major	21/04/2011 13:10	Villawood IDC	Service Provider Staff
1-6UWUBN	Disturbance - Major	Major	21/04/2011 13:10	Villawood IDC	Service Provider Staff
1-6UXW6A	Disturbance - Minor	Minor	21/04/2011 14:05	Villawood IDC	Service Provider Staff
1-6V1BZY	Voluntary starvation (>24 hrs)	Major	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6V0O0M	Voluntary starvation (>24 hrs)	Major	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6V0NX0	Voluntary starvation (>24 hrs)	Major	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6V0NQA	Voluntary starvation (>24 hrs)	Major	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6V0NHD	Voluntary starvation (>24 hrs)	Major	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6V001I	Voluntary starvation (>24 hrs)	Major	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6UYXYF	Voluntary Starvation - End of	Minor	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6UYXLF	Voluntary Starvation - End of	Minor	21/04/2011 14:30	Brisbane ITA	Service Provider Staff
1-6UXW6I	Demonstration - Offsite	Critical	21/04/2011 14:30	Villawood IDC	Subcontractor
1-6V1CIQ	Self Harm - Actual	Critical	21/04/2011 15:20	Northern IDC	Service Provider Staff
1-6V0NVT	Complaint Unresolved in time	Minor	21/04/2011 16:00	Northern IDC	Service Provider Staff
1-6V0NM2	Complaint Unresolved in time	Minor	21/04/2011 16:00	Northern IDC	Service Provider Staff
1-6V2FYG	Demonstration - Onsite	Major	21/04/2011 16:58	North West Point Immigration Facility	Service Provider Staff
1-6V2G0Y	Self Harm - Actual	Critical	21/04/2011 17:10	North West Point Immigration Facility	Service Provider Staff
1-6VCX0D	Disturbance - Minor	Minor	21/04/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6V90LR	Transfer to APOD	Minor	21/04/2011 17:30	Northern IDC	Service Provider Staff
1-6V2XXF	Self Harm - Threatened	Major	21/04/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6V2YHE	Emergency - medical - offsite	Major	21/04/2011 17:55	Northern IDC	Service Provider Staff
1-6V2FJR	Failure - Security System	Major	21/04/2011 18:15	Villawood IDC	Service Provider Staff
1-6VAJ1M	Abusive/Aggressive Behaviour	Minor	21/04/2011 19:05	North West Point Immigration Facility	Service Provider Staff
1-6V2Y0T	Assault - Minor	Major	21/04/2011 19:20	Curtin IDC	Service Provider Staff
1-6V3E7X	Use of Restraints	Minor	21/04/2011 21:25	Northern IDC	Service Provider Staff
1-6V3EHJ	Voluntary starvation (>24 hrs)	Major	21/04/2011 22:00	Curtin IDC	Service Provider Staff
1-6V3EF1	Voluntary starvation (>24 hrs)	Major	21/04/2011 22:00	Curtin IDC	Service Provider Staff

1-6V3EE9	Voluntary starvation (>24 hrs)	Major	21/04/2011 22:00	Curtin IDC	Service Provider Staff
1-6V3EC2	Voluntary starvation (>24 hrs)	Major	21/04/2011 22:00	Curtin IDC	Service Provider Staff
1-6V3EJH	Assault - Minor	Major	21/04/2011 22:30	Perth IDC	Service Provider Staff
1-6V90BC	Assault - Minor	Major	21/04/2011 23:05	North West Point Immigration Facility	Service Provider Staff
1-6V90C1	Demonstration - Onsite	Major	21/04/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-6V3EOQ	Emergency - medical - offsite	Major	21/04/2011 23:30	Curtin IDC	Service Provider Staff
1-6VCMH3	Failure - IT Systems	Minor	22/04/2011 0:50	Scherger IDC	Service Provider Staff
1-6V3EQ1	Self Harm - Actual	Critical	22/04/2011 0:55	Northern IDC	Service Provider Staff
1-6V90JY	Accident/Injury - Serious	Critical	22/04/2011 2:00	Curtin IDC	Service Provider Staff
1-6WPP8T	Complaint Unresolved in time	Minor	22/04/2011 8:00	Northern IDC	Service Provider Staff
1-6VAMSJ	Use of Observation Rm > 24 hrs	Major	22/04/2011 8:35	Villawood IDC	Service Provider Staff
1-6VBGO6	Disturbance - Minor	Minor	22/04/2011 9:25	North West Point Immigration Facility	Service Provider Staff
1-6VB2RW	Failure - IT Systems	Minor	22/04/2011 9:35	Villawood IDC	Service Provider Staff
1-6VBLKS	Media - Approach staff/clients	Minor	22/04/2011 10:00	Northern IDC	Service Provider Staff
1-6VBG85	Disturbance - Minor	Minor	22/04/2011 10:00	Northern IDC	Service Provider Staff
1-6VB2MA	Media - Incident of interest	Major	22/04/2011 10:00	Northern IDC	Service Provider Staff
1-6VDUH6	Abusive/Aggressive Behaviour	Minor	22/04/2011 11:40	Northern IDC	Service Provider Staff
1-6VC816	Transfer btwn facilities	Minor	22/04/2011 12:45	North West Point Immigration Facility	Service Provider Staff
1-6VBY3K	Abusive/Aggressive Behaviour	Minor	22/04/2011 13:30	Villawood IDC	Service Provider Staff
1-6VBYMA	Failure - IT Systems	Minor	22/04/2011 13:50	Port Augusta IRH	Service Provider Staff
1-6VCS2Y	Self Harm - Threatened	Major	22/04/2011 14:05	North West Point Immigration Facility	Service Provider Staff
1-6VCLX0	Use of Force	Major	22/04/2011 14:25	Northern IDC	Service Provider Staff
1-6VC8DG	Disturbance - Minor	Minor	22/04/2011 15:10	Melbourne ITA	Service Provider Staff
1-6VCLYB	Emergency - medical - offsite	Major	22/04/2011 15:15	Northern IDC	Service Provider Staff
1-6VCM AJ	Transfer btwn facilities	Minor	22/04/2011 15:20	Northern IDC	Service Provider Staff
1-6VCWSW	Transfer to APOD	Minor	22/04/2011 15:35	Perth IDC	Service Provider Staff
1-6VC8GH	Self Harm - Threatened	Major	22/04/2011 15:35	Scherger IDC	Service Provider Staff
1-6VCMAG	Barricade/Sit-In	Major	22/04/2011 15:40	Northern IDC	Service Provider Staff
1-6VCX8R	Use of Force	Major	22/04/2011 15:55	Northern IDC	Service Provider Staff
1-6VCSBU	Emergency - medical - offsite	Major	22/04/2011 16:00	Port Augusta IRH	Service Provider Staff
1-6VD1NL	Disturbance - Minor	Minor	22/04/2011 17:25	Phosphate Hill APOD	Service Provider Staff
1-6VD1WG	Disturbance - Minor	Minor	22/04/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-6VBCY	Damage - Minor	Minor	22/04/2011 18:30	Northern IDC	Service Provider Staff
1-6VL64G	Assault - Not OBH	Minor	22/04/2011 19:45	North West Point Immigration Facility	Service Provider Staff
1-6VL69W	Assault - Not OBH	Minor	22/04/2011 19:50	North West Point Immigration Facility	Service Provider Staff
1-6VD1GX	Emergency - medical - offsite	Major	22/04/2011 20:40	Melbourne ITA	Service Provider Staff

1-6VDUBA	Voluntary starvation (>24 hrs)	Major	22/04/2011 21:30	Curtin IDC	Service Provider Staff
1-6VDUCP	Voluntary starvation (>24 hrs)	Major	22/04/2011 21:30	Curtin IDC	Service Provider Staff
1-6VDUA8	Voluntary starvation (>24 hrs)	Major	22/04/2011 21:30	Curtin IDC	Service Provider Staff
1-6VDU4K	Escape - Mass Breakout	Critical	22/04/2011 22:20	Sydney IRH	Service Provider Staff
1-6VFB7W	Complaint Unresolved in time	Minor	22/04/2011 23:42	North West Point Immigration Facility	Service Provider Staff
1-6VFB8F	Complaint Unresolved in time	Minor	22/04/2011 23:44	North West Point Immigration Facility	Service Provider Staff
1-6VFB8N	Complaint Unresolved in time	Minor	22/04/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6VFB95	Complaint Unresolved in time	Minor	22/04/2011 23:47	North West Point Immigration Facility	Service Provider Staff
1-6VFB9E	Complaint Unresolved in time	Minor	22/04/2011 23:49	North West Point Immigration Facility	Service Provider Staff
1-6VFB9M	Complaint Unresolved in time	Minor	22/04/2011 23:51	North West Point Immigration Facility	Service Provider Staff
1-6VFB4A	Complaint Unresolved in time	Minor	22/04/2011 23:53	North West Point Immigration Facility	Service Provider Staff
1-6VFBAC	Complaint Unresolved in time	Minor	22/04/2011 23:55	North West Point Immigration Facility	Service Provider Staff
1-6VFB4U	Complaint Unresolved in time	Minor	22/04/2011 23:56	North West Point Immigration Facility	Service Provider Staff
1-6VFB2	Complaint Unresolved in time	Minor	22/04/2011 23:58	North West Point Immigration Facility	Service Provider Staff
1-6VFBBA	Complaint Unresolved in time	Minor	23/04/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-6VFBBS	Complaint Unresolved in time	Minor	23/04/2011 0:02	North West Point Immigration Facility	Service Provider Staff
1-6VFB0	Complaint Unresolved in time	Minor	23/04/2011 0:04	North West Point Immigration Facility	Service Provider Staff
1-6VFB8	Complaint Unresolved in time	Minor	23/04/2011 0:06	North West Point Immigration Facility	Service Provider Staff
1-6VDUIQ	Use of Force	Major	23/04/2011 0:10	Sydney IRH	Service Provider Staff
1-6VOGEF	Disturbance - Minor	Minor	23/04/2011 0:45	Construction Camp APOD	Service Provider Staff
1-6VLEO9	Transfer btwn facilities	Minor	23/04/2011 0:50	Northern IDC	Service Provider Staff
1-6VFB1T	Use of Observation Rm > 24 hrs	Major	23/04/2011 2:05	Villawood IDC	Service Provider Staff
1-6VFBIR	Use of Observation Rm > 24 hrs	Major	23/04/2011 4:06	Villawood IDC	Service Provider Staff
1-6VLUWO	Damage - Minor	Minor	23/04/2011 8:05	Melbourne ITA	Service Provider Staff
1-6VLV2R	Damage - Minor	Minor	23/04/2011 8:30	Melbourne ITA	Service Provider Staff
1-6VLUWU	Self Harm - Threatened	Major	23/04/2011 8:30	Melbourne ITA	Service Provider Staff
1-6VLUVK	Self Harm - Actual	Critical	23/04/2011 8:50	North West Point Immigration Facility	Service Provider Staff
1-6VLUF6	Emergency - medical - offsite	Major	23/04/2011 8:55	Northern IDC	Service Provider Staff
1-6VM9WW	Transfer to APOD	Minor	23/04/2011 11:00	Northern IDC	Service Provider Staff
1-6VMKWV	Emergency - medical - offsite	Major	23/04/2011 13:10	Curtin IDC	Service Provider Staff
1-6VMZ01	Clinical Depression	Minor	23/04/2011 14:16	Curtin IDC	Service Provider Staff
1-6VN86K	Contraband found	Minor	23/04/2011 14:25	Gwalia Lodge	Service Provider Staff
1-6VMO7F	Visitor-HP refused access	Critical	23/04/2011 15:15	Sydney IRH	Service Provider Staff
1-6VMYP6	Self Harm - Threatened	Major	23/04/2011 15:30	Curtin IDC	Service Provider Staff
1-6VN8I0	Media - Incident of interest	Major	23/04/2011 15:30	Curtin IDC	Service Provider Staff
1-6VN8HX	Demonstration - Onsite	Major	23/04/2011 15:30	Curtin IDC	Service Provider Staff



1-6VMO83	Self Harm - Actual	Critical	23/04/2011 16:00	Villawood IDC	Service Provider Staff
1-6VMZ32	Self Harm - Threatened	Major	23/04/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-6VMU8N	Assault - Minor	Major	23/04/2011 17:00	Villawood IDC	Service Provider Staff
1-6VN7UV	Emergency - medical - offsite	Major	23/04/2011 18:35	Northern IDC	Service Provider Staff
1-6VN7UY	Emergency - medical - offsite	Major	23/04/2011 19:00	Northern IDC	Service Provider Staff
1-6VWCT1	Assault - Minor	Major	23/04/2011 19:30	Construction Camp APOD	Service Provider Staff
1-6VOFQW	Disturbance - Minor	Minor	23/04/2011 19:30	Construction Camp APOD	Service Provider Staff
1-6VN8GC	Complaint Unresolved in time	Minor	23/04/2011 20:39	North West Point Immigration Facility	Service Provider Staff
1-6VN8HF	Complaint Unresolved in time	Minor	23/04/2011 20:42	North West Point Immigration Facility	Service Provider Staff
1-6VN8I7	Complaint Unresolved in time	Minor	23/04/2011 20:44	North West Point Immigration Facility	Service Provider Staff
1-6VN8IP	Complaint Unresolved in time	Minor	23/04/2011 20:46	North West Point Immigration Facility	Service Provider Staff
1-6VN8IX	Complaint Unresolved in time	Minor	23/04/2011 20:48	North West Point Immigration Facility	Service Provider Staff
1-6VN8J5	Complaint Unresolved in time	Minor	23/04/2011 20:49	North West Point Immigration Facility	Service Provider Staff
1-6VOFR7	Complaint Unresolved in time	Minor	23/04/2011 20:51	North West Point Immigration Facility	Service Provider Staff
1-6VOFRF	Complaint Unresolved in time	Minor	23/04/2011 20:53	North West Point Immigration Facility	Service Provider Staff
1-6VOFRN	Complaint Unresolved in time	Minor	23/04/2011 20:55	North West Point Immigration Facility	Service Provider Staff
1-6VOFRV	Complaint Unresolved in time	Minor	23/04/2011 20:57	North West Point Immigration Facility	Service Provider Staff
1-6VOGDV	Demonstration - Onsite	Major	23/04/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-6VOGDM	Emergency - medical - offsite	Major	24/04/2011 1:30	Northern IDC	Client
1-6VU8FQ	Disturbance - Major	Major	24/04/2011 1:54	North West Point Immigration Facility	Service Provider Staff
1-6VU8MW	Disturbance - Minor	Minor	24/04/2011 1:55	North West Point Immigration Facility	Service Provider Staff
1-6VOGDP	Accident/Injury - Serious	Critical	24/04/2011 2:00	Northern IDC	Service Provider Staff
1-6VU8ML	Failure - Security System	Major	24/04/2011 6:35	Villawood IDC	Service Provider Staff
1-6VWU3U	Complaint Unresolved in time	Minor	24/04/2011 8:00	Northern IDC	Service Provider Staff
1-6VWU2P	Complaint Unresolved in time	Minor	24/04/2011 8:00	Northern IDC	Service Provider Staff
1-6VWU25	Complaint Unresolved in time	Minor	24/04/2011 8:00	Northern IDC	Service Provider Staff
1-6VW2KI	Demonstration - Offsite	Critical	24/04/2011 8:30	Curtin IDC	Service Provider Staff
1-6VVT6J	Media - Incident of interest	Major	24/04/2011 9:35	Northern IDC	Service Provider Staff
1-6VW2QC	Disturbance - Minor	Minor	24/04/2011 10:10	North West Point Immigration Facility	Service Provider Staff
1-6VWNVK	Voluntary starvation (<24 hrs)	Minor	24/04/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-6VWNUJ	Voluntary starvation (<24 hrs)	Minor	24/04/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-6VWNMH	Voluntary starvation (>24 hrs)	Major	24/04/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-6VWNDY	Voluntary starvation (>24 hrs)	Major	24/04/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-6VW2RX	Emergency - medical - offsite	Major	24/04/2011 13:15	Northern IDC	Service Provider Staff
1-6VWCH6	Voluntary starvation (<24 hrs)	Minor	24/04/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-6VWCOF	Abusive/Aggressive Behaviour	Minor	24/04/2011 15:15	Gwalia Lodge	Service Provider Staff

1-6VWCRQ	Self Harm - Actual	Critical	24/04/2011 15:35	North West Point Immigration Facility	Service Provider Staff
1-6VW9LK	Use of Observation Rm > 24 hrs	Major	24/04/2011 15:55	Villawood IDC	Service Provider Staff
1-6VWA2M	Emergency - medical - offsite	Major	24/04/2011 16:30	Northern IDC	Service Provider Staff
1-6VWNNO	Use of Force	Major	24/04/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-6VWCWH	Damage - Minor	Minor	24/04/2011 18:55	Melbourne ITA	Service Provider Staff
1-6VWD0Q	Damage - Minor	Minor	24/04/2011 19:05	Melbourne ITA	Service Provider Staff
1-6VWNA1	Emergency - medical - offsite	Major	24/04/2011 19:50	Melbourne ITA	Service Provider Staff
1-6VWNA9	Use of Observation Rm > 24 hrs	Major	24/04/2011 19:50	Villawood IDC	Service Provider Staff
1-6VWTIC	Complaint Unresolved in time	Minor	24/04/2011 19:58	North West Point Immigration Facility	Service Provider Staff
1-6VWTJJ	Complaint Unresolved in time	Minor	24/04/2011 20:00	North West Point Immigration Facility	Service Provider Staff
1-6VWTKJ	Complaint Unresolved in time	Minor	24/04/2011 20:04	North West Point Immigration Facility	Service Provider Staff
1-6VWTKR	Complaint Unresolved in time	Minor	24/04/2011 20:05	North West Point Immigration Facility	Service Provider Staff
1-6VWTL9	Complaint Unresolved in time	Minor	24/04/2011 20:07	North West Point Immigration Facility	Service Provider Staff
1-6VWTLH	Complaint Unresolved in time	Minor	24/04/2011 20:09	North West Point Immigration Facility	Service Provider Staff
1-6VWTM0	Complaint Unresolved in time	Minor	24/04/2011 20:11	North West Point Immigration Facility	Service Provider Staff
1-6VWTM8	Complaint Unresolved in time	Minor	24/04/2011 20:13	North West Point Immigration Facility	Service Provider Staff
1-6VWTN0	Complaint Unresolved in time	Minor	24/04/2011 20:15	North West Point Immigration Facility	Service Provider Staff
1-6VWTNI	Complaint Unresolved in time	Minor	24/04/2011 20:17	North West Point Immigration Facility	Service Provider Staff
1-6VWTO0	Complaint Unresolved in time	Minor	24/04/2011 20:20	North West Point Immigration Facility	Service Provider Staff
1-6VWTGA	Self Harm - Actual	Critical	24/04/2011 21:35	Northern IDC	Client
1-6W2JA0	Demonstration - Onsite	Major	24/04/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6W2IW4	Self Harm - Threatened	Major	25/04/2011 0:10	North West Point Immigration Facility	Service Provider Staff
1-6W2IYU	Use of Restraints	Minor	25/04/2011 0:15	Melbourne ITA	Service Provider Staff
1-6VX0QS	Transfer btwn facilities	Minor	25/04/2011 0:15	Melbourne ITA	Service Provider Staff
1-6VX0WW	Damage - Serious	Critical	25/04/2011 0:25	Melbourne ITA	Service Provider Staff
1-6VX0M3	Disturbance - Major	Major	25/04/2011 0:30	Melbourne ITA	Service Provider Staff
1-6W2IYN	Contraband found	Minor	25/04/2011 0:50	Maribyrnong IDC	Service Provider Staff
1-6W4EWY	Damage - Minor	Minor	25/04/2011 1:15	Gwalia Lodge	Service Provider Staff
1-6W2JC3	Abusive/Aggressive Behaviour	Minor	25/04/2011 2:20	Northern IDC	Service Provider Staff
1-6ZQRDC	Property - Missing	Minor	25/04/2011 8:00	Villawood IDC	Service Provider Staff
1-6W4EUH	Self Harm - Threatened	Major	25/04/2011 8:35	Perth IDC	Service Provider Staff
1-6W52Q2	Demonstration - Offsite	Critical	25/04/2011 10:20	Maribyrnong IDC	Service Provider Staff
1-6W4I54	Self Harm - Actual	Critical	25/04/2011 11:20	Curtin IDC	Service Provider Staff
1-6W4I6W	Self Harm - Threatened	Major	25/04/2011 11:37	Curtin IDC	Service Provider Staff
1-6W4QL0	Self Harm - Actual	Critical	25/04/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-6W5QQ2	Disturbance - Minor	Minor	25/04/2011 12:10	North West Point Immigration Facility	Service Provider Staff

1-6W52PY	Media - Incident of interest	Major	25/04/2011 12:30	Maribyrnong IDC	Service Provider Staff
1-6W4HZB	Emergency - medical - offsite	Major	25/04/2011 12:40	Northern IDC	Service Provider Staff
1-6W52U5	Demonstration - Offsite	Critical	25/04/2011 13:30	Villawood IDC	Service Provider Staff
1-6W4QEL	Assault - Minor	Major	25/04/2011 13:30	Melbourne ITA	Service Provider Staff
1-6W4Q6U	Disturbance - Minor	Minor	25/04/2011 13:30	Melbourne ITA	Service Provider Staff
1-6W58H9	Demonstration - Onsite	Major	25/04/2011 14:10	North West Point Immigration Facility	Service Provider Staff
1-6W58IP	Voluntary starvation (>24 hrs)	Major	25/04/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-6W5F29	Self Harm - Actual	Critical	25/04/2011 15:25	North West Point Immigration Facility	Service Provider Staff
1-6W5F4D	Emergency - medical - offsite	Major	25/04/2011 15:50	Gwalia Lodge	Service Provider Staff
1-6W5FEM	Demonstration - Onsite	Major	25/04/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-6W5FBK	Accident/Injury - Serious	Critical	25/04/2011 16:56	Curtin IDC	Service Provider Staff
1-6WF2PW	Failure - IT Systems	Minor	25/04/2011 17:00	Port Augusta IRH	Service Provider Staff
1-6W5QLY	Self Harm - Threatened	Major	25/04/2011 17:10	North West Point Immigration Facility	Service Provider Staff
1-72K1SM	Voluntary Starvation - End of	Minor	25/04/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6W5QUA	Use of Restraints-Unplnd	Critical	25/04/2011 17:50	Curtin IDC	Service Provider Staff
1-6W6HMT	Disturbance - Minor	Minor	25/04/2011 19:00	Curtin IDC	Service Provider Staff
1-6W6HZS	Self Harm - Threatened	Major	25/04/2011 19:40	North West Point Immigration Facility	Service Provider Staff
1-6WEMWI	Voluntary starvation (<24 hrs)	Minor	25/04/2011 20:00	Northern IDC	Service Provider Staff
1-6W6HT4	Self Harm - Actual	Critical	25/04/2011 20:10	North West Point Immigration Facility	Service Provider Staff
1-6W6HV2	Demonstration - Onsite	Major	25/04/2011 20:15	North West Point Immigration Facility	Service Provider Staff
1-6W5QW8	Abusive/Aggressive Behaviour	Minor	25/04/2011 20:35	Maribyrnong IDC	Service Provider Staff
1-6W5R2W	Use of Observation Rm > 24 hrs	Major	25/04/2011 21:20	Villawood IDC	Service Provider Staff
1-6W7HQZ	Emergency - medical - offsite	Major	26/04/2011 0:00	Northern IDC	Service Provider Staff
1-6WMXFG	Emergency - medical - offsite	Major	26/04/2011 6:55	Northern IDC	Service Provider Staff
1-6WEADA	Self Harm - Threatened	Major	26/04/2011 9:25	North West Point Immigration Facility	Service Provider Staff
1-6WEB1N	Media - Incident of interest	Major	26/04/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-6WEAQK	Abusive/Aggressive Behaviour	Minor	26/04/2011 10:55	Curtin IDC	Service Provider Staff
1-6WEUCA	Self Harm - Threatened	Major	26/04/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-6WE4EY	Media - Approach staff/clients	Minor	26/04/2011 11:40	Villawood IDC	Subcontractor
1-6WEXV7	Self Harm-Atpted Serious	Critical	26/04/2011 12:44	North West Point Immigration Facility	Service Provider Staff
1-6WFN8Q	Voluntary Starvation - End of	Minor	26/04/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-6WF2HK	Self Harm - Threatened	Major	26/04/2011 13:05	North West Point Immigration Facility	Service Provider Staff
1-6WF959	Self Harm - Threatened	Major	26/04/2011 13:45	North West Point Immigration Facility	Service Provider Staff
1-6WF9IB	Complaint Unresolved in time	Minor	26/04/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-6WF9IK	Complaint Unresolved in time	Minor	26/04/2011 15:17	North West Point Immigration Facility	Service Provider Staff
1-6WF9K6	Complaint Unresolved in time	Minor	26/04/2011 15:19	North West Point Immigration Facility	Service Provider Staff

1-6WF9MC	Complaint Unresolved in time	Minor	26/04/2011 15:21	North West Point Immigration Facility	Service Provider Staff
1-6WF9NE	Complaint Unresolved in time	Minor	26/04/2011 15:23	North West Point Immigration Facility	Service Provider Staff
1-6WF9NW	Complaint Unresolved in time	Minor	26/04/2011 15:24	North West Point Immigration Facility	Service Provider Staff
1-6WF99M	Self Harm - Actual	Critical	26/04/2011 15:25	Curtin IDC	Service Provider Staff
1-6WFKDM	Voluntary Starvation - End of	Minor	26/04/2011 16:40	North West Point Immigration Facility	Service Provider Staff
1-6WFK2I	Disturbance - Major	Major	26/04/2011 16:55	North West Point Immigration Facility	Service Provider Staff
1-6WF916	Self Harm - Threatened	Major	26/04/2011 17:00	Villawood IDC	Service Provider Staff
1-6WFN48	Demonstration - Onsite	Major	26/04/2011 17:10	North West Point Immigration Facility	Service Provider Staff
1-6WFN28	Self Harm - Actual	Critical	26/04/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-6WFNAS	Voluntary starvation (<24 hrs)	Minor	26/04/2011 17:30	Phosphate Hill APOD	Service Provider Staff
1-6WF96W	Visitor-Other refused	Minor	26/04/2011 17:45	Villawood IDC	Service Provider Staff
1-6WF96P	Contraband brought by Visitor	Minor	26/04/2011 17:45	Villawood IDC	Service Provider Staff
1-6WFNLW	Accident/Injury - Serious	Critical	26/04/2011 17:55	Villawood IDC	Service Provider Staff
1-6WFN5V	Voluntary starvation (>24 hrs)	Major	26/04/2011 18:30	Curtin IDC	Service Provider Staff
1-6WLM9L	Self Harm - Threatened	Major	26/04/2011 22:35	Perth IDC	Service Provider Staff
1-6WLM94	Emergency - medical - offsite	Major	27/04/2011 0:45	Curtin IDC	Service Provider Staff
1-6WFWTK	Disturbance - Minor	Minor	27/04/2011 0:45	Northern IDC	Service Provider Staff
1-6WMYWT	Transfer to APOD	Minor	27/04/2011 4:30	Perth IDC	Service Provider Staff
1-6WLMNA	Self Harm - Actual	Critical	27/04/2011 4:40	Northern IDC	Service Provider Staff
1-6WWXFP	Self Harm - Threatened	Major	27/04/2011 10:15	Curtin IDC	Service Provider Staff
1-6WVIWY	Self Harm - Threatened	Major	27/04/2011 13:30	Maribyrnong IDC	Service Provider Staff
1-6WYJ7Y	Self Harm - Threatened	Major	27/04/2011 13:35	North West Point Immigration Facility	Service Provider Staff
1-6WZDCQ	Abusive/Aggressive Behaviour	Minor	27/04/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-6X0W0F	Emergency - medical - offsite	Major	27/04/2011 14:50	Curtin IDC	Service Provider Staff
1-6WZDC6	Self Harm - Threatened	Major	27/04/2011 14:50	Phosphate Hill APOD	Service Provider Staff
1-6WY1FG	Complaint Unresolved in time	Minor	27/04/2011 15:30	Northern IDC	Service Provider Staff
1-6WZD4Y	Abusive/Aggressive Behaviour	Minor	27/04/2011 16:44	Maribyrnong IDC	Service Provider Staff
1-6WZCSG	Damage - Serious	Critical	27/04/2011 16:50	Maribyrnong IDC	Service Provider Staff
1-6WZDG2	Disturbance - Minor	Minor	27/04/2011 17:20	Sydney IRH	Service Provider Staff
1-6WZZO2	Disturbance - Minor	Minor	27/04/2011 17:25	Brisbane ITA	Service Provider Staff
1-6WZZ9C	Accident/Injury - Serious	Critical	27/04/2011 17:25	Port Augusta IRH	Service Provider Staff
1-6X0VT9	Complaint Unresolved in time	Minor	27/04/2011 17:38	Phosphate Hill APOD	Service Provider Staff
1-6X0VTC	Complaint Unresolved in time	Minor	27/04/2011 17:41	Phosphate Hill APOD	Service Provider Staff
1-6X0VLV	Complaint Unresolved in time	Minor	27/04/2011 17:44	North West Point Immigration Facility	Service Provider Staff
1-6X0VTF	Complaint Unresolved in time	Minor	27/04/2011 17:44	Phosphate Hill APOD	Service Provider Staff
1-6X0VUQ	Complaint Unresolved in time	Minor	27/04/2011 17:45	North West Point Immigration Facility	Service Provider Staff

1-6X0VV8	Complaint Unresolved in time	Minor	27/04/2011 17:47	North West Point Immigration Facility	Service Provider Staff
1-6X0VVQ	Complaint Unresolved in time	Minor	27/04/2011 17:48	North West Point Immigration Facility	Service Provider Staff
1-6X0VYV	Complaint Unresolved in time	Minor	27/04/2011 17:49	North West Point Immigration Facility	Service Provider Staff
1-6X0VVN	Complaint Unresolved in time	Minor	27/04/2011 17:49	Construction Camp APOD	Service Provider Staff
1-6X0VWF	Complaint Unresolved in time	Minor	27/04/2011 17:54	Construction Camp APOD	Service Provider Staff
1-6WZZXM	Voluntary starvation (<24 hrs)	Minor	27/04/2011 17:55	Perth IDC	Service Provider Staff
1-6X0VYB	Complaint Unresolved in time	Minor	27/04/2011 17:56	Construction Camp APOD	Service Provider Staff
1-6X0VQG	Emergency - medical - offsite	Major	27/04/2011 18:00	Northern IDC	Service Provider Staff
1-6X0VMW	Emergency - medical - offsite	Major	27/04/2011 18:00	Northern IDC	Service Provider Staff
1-6XAAWD	Contraband found	Minor	27/04/2011 18:25	Maribyrnong IDC	Service Provider Staff
1-6X11RQ	Self Harm - Threatened	Major	27/04/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-6X128M	Abusive/Aggressive Behaviour	Minor	27/04/2011 18:50	North West Point Immigration Facility	Service Provider Staff
1-6X11WE	Self Harm - Actual	Critical	27/04/2011 21:15	Scherger IDC	Service Provider Staff
1-6X7KM2	Disturbance - Minor	Minor	27/04/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6X1HWK	Self Harm - Actual	Critical	27/04/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-6X7KPI	Assault - Not OBH	Minor	27/04/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-6X1HTY	Use of Force	Major	27/04/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-6ZY2J8	Complaint Unresolved in time	Minor	28/04/2011 0:00	Phosphate Hill APOD	Service Provider Staff
1-6XCO6Q	Disturbance - Minor	Minor	28/04/2011 2:00	Maribyrnong IDC	Service Provider Staff
1-6X8GXA	Complaint Unresolved in time	Minor	28/04/2011 8:00	Northern IDC	Service Provider Staff
1-6X8GUG	Complaint Unresolved in time	Minor	28/04/2011 8:00	Northern IDC	Service Provider Staff
1-6XHN89	Failure - Power	Minor	28/04/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-6X8ZJS	Media - Incident of interest	Major	28/04/2011 9:25	Villawood IDC	Service Provider Staff
1-6XC0XN	Voluntary starvation (>24 hrs)	Major	28/04/2011 10:50	Perth IDC	Service Provider Staff
1-6XC10D	Self Harm - Threatened	Major	28/04/2011 11:00	Sydney IRH	Service Provider Staff
1-6XDJEO	Disturbance - Minor	Minor	28/04/2011 11:25	North West Point Immigration Facility	Service Provider Staff
1-6XDJAS	Self Harm - Threatened	Major	28/04/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-6XQUO7	Disturbance - Minor	Minor	28/04/2011 11:45	Northern IDC	Service Provider Staff
1-6XC0V5	Emergency - medical - offsite	Major	28/04/2011 12:00	Port Augusta IRH	Service Provider Staff
1-6XEWES	Self Harm - Actual	Critical	28/04/2011 12:05	Northern IDC	Service Provider Staff
1-6XHNDN	Voluntary starvation (>24 hrs)	Major	28/04/2011 13:15	Phosphate Hill APOD	Service Provider Staff
1-6XI7SM	Disturbance - Minor	Minor	28/04/2011 14:00	Northern IDC	Service Provider Staff
1-6XEWXF	Disturbance - Minor	Minor	28/04/2011 14:20	Scherger IDC	Service Provider Staff
1-6XQUH2	Disturbance - Minor	Minor	28/04/2011 14:45	Northern IDC	Service Provider Staff
1-6XGTSI	Transfer btwn facilities	Minor	28/04/2011 16:15	Maribyrnong IDC	Service Provider Staff
1-6XU0MR	Complaint Unresolved in time	Minor	28/04/2011 17:00	Villawood IDC	Service Provider Staff

1-6XSKB2	Property - Missing	Minor	28/04/2011 17:00	Villawood IDC	Service Provider Staff
1-6XHNOR	Contraband found	Minor	28/04/2011 17:00	Maribyrnong IDC	Service Provider Staff
1-6XHN99	Use of Force	Major	28/04/2011 17:00	Sydney IRH	Service Provider Staff
1-6XHN96	Transfer btwn facilities	Minor	28/04/2011 17:00	Sydney IRH	Service Provider Staff
1-6XJAOH	Complaint Unresolved in time	Minor	28/04/2011 18:56	North West Point Immigration Facility	Service Provider Staff
1-6XJAP0	Complaint Unresolved in time	Minor	28/04/2011 18:59	North West Point Immigration Facility	Service Provider Staff
1-6XJACQ	Complaint Unresolved in time	Minor	28/04/2011 19:01	North West Point Immigration Facility	Service Provider Staff
1-6XJB4R	Abusive/Aggressive Behaviour	Minor	28/04/2011 19:15	Melbourne ITA	Service Provider Staff
1-6XJNE4	Emergency - medical - offsite	Major	28/04/2011 22:30	Northern IDC	Service Provider Staff
1-6XVT6Q	Assault - Not OBH	Minor	28/04/2011 22:50	Phosphate Hill APOD	Service Provider Staff
1-6XP86G	Assault - Not OBH	Minor	28/04/2011 22:50	Christmas Island	Service Provider Staff
1-6XP8SE	Self Harm - Threatened	Major	29/04/2011 0:50	North West Point Immigration Facility	Service Provider Staff
1-6XJNES	Transfer btwn facilities	Minor	29/04/2011 1:30	Northern IDC	Service Provider Staff
1-6XQU88	Self Harm - Actual	Critical	29/04/2011 2:50	North West Point Immigration Facility	Service Provider Staff
1-6XRONH	Complaint Unresolved in time	Minor	29/04/2011 7:20	Phosphate Hill APOD	Service Provider Staff
1-6XSKGQ	Voluntary starvation (<24 hrs)	Minor	29/04/2011 8:16	North West Point Immigration Facility	Service Provider Staff
1-6XU0FX	Complaint Unresolved in time	Minor	29/04/2011 8:36	North West Point Immigration Facility	Service Provider Staff
1-6XU0K2	Complaint Unresolved in time	Minor	29/04/2011 8:38	North West Point Immigration Facility	Service Provider Staff
1-6XRO5V	Transfer btwn facilities	Minor	29/04/2011 8:55	Northern IDC	Service Provider Staff
1-6XVTNM	Self Harm - Threatened	Major	29/04/2011 9:45	Curtin IDC	Service Provider Staff
1-6XWNRI	Demonstration - Onsite	Major	29/04/2011 10:35	North West Point Immigration Facility	Service Provider Staff
1-6Y1ABX	Voluntary starvation (>24 hrs)	Major	29/04/2011 11:00	Curtin IDC	Service Provider Staff
1-6Y0UIP	Voluntary starvation (<24 hrs)	Minor	29/04/2011 11:00	Scherger IDC	Service Provider Staff
1-6XWNB2	Emergency - medical - offsite	Major	29/04/2011 11:50	Brisbane ITA	Service Provider Staff
1-6XXX7C	Barricade/Sit-In	Major	29/04/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-6XWNC8	Self Harm - Actual	Critical	29/04/2011 12:25	Northern IDC	Service Provider Staff
1-6Y0EUA	Use of Force	Major	29/04/2011 15:00	Northern IDC	Service Provider Staff
1-6Y0EDA	Assault - Not OBH	Minor	29/04/2011 15:05	Phosphate Hill APOD	Service Provider Staff
1-6Y0EL8	Self Harm - Threatened	Major	29/04/2011 15:25	North West Point Immigration Facility	Service Provider Staff
1-6Y0E6E	Self Harm - Threatened	Major	29/04/2011 15:54	Curtin IDC	Service Provider Staff
1-6XZR0I	Complaint Unresolved in time	Minor	29/04/2011 16:40	Villawood IDC	Service Provider Staff
1-6XZRCR	Complaint Unresolved in time	Minor	29/04/2011 16:59	Villawood IDC	Service Provider Staff
1-6Y0UC1	Self Harm - Threatened	Major	29/04/2011 17:00	Port Augusta IRH	Service Provider Staff
1-6XZRB1	Use of Observation Rm > 24 hrs	Major	29/04/2011 17:00	Villawood IDC	Service Provider Staff
1-6Y6USD	Damage - Minor	Minor	29/04/2011 17:10	Northern IDC	Service Provider Staff
1-6YSNJZ	Disturbance - Minor	Minor	29/04/2011 18:05	Port Augusta IRH	Service Provider Staff

1-6Y19YW	Assault - Not OBH	Minor	29/04/2011 20:30	Scherger IDC	Service Provider Staff
1-6Y0UYU	Damage - Serious	Critical	29/04/2011 21:00	Villawood IDC	Service Provider Staff
1-6YJBI2	Failure - IT Systems	Minor	29/04/2011 21:40	Scherger IDC	Service Provider Staff
1-6Y1A9O	Transfer to APOD	Minor	29/04/2011 22:45	Perth IRH	Service Provider Staff
1-6Y6UDU	Voluntary starvation (>24 hrs)	Major	29/04/2011 23:00	Curtin IDC	Service Provider Staff
1-6Y1AH1	Voluntary starvation (>24 hrs)	Major	29/04/2011 23:00	Curtin IDC	Service Provider Staff
1-6Y1AH7	Voluntary starvation (>24 hrs)	Major	29/04/2011 23:00	Curtin IDC	Service Provider Staff
1-6Y1ADK	Voluntary starvation (>24 hrs)	Major	29/04/2011 23:00	Curtin IDC	Service Provider Staff
1-6Y1ABT	Voluntary starvation (>24 hrs)	Major	29/04/2011 23:00	Curtin IDC	Service Provider Staff
1-6Y6UEY	Demonstration - Onsite	Major	29/04/2011 23:30	North West Point Immigration Facility	Service Provider Staff
1-6Y8TGT	Voluntary starvation (>24 hrs)	Major	30/04/2011 8:15	North West Point Immigration Facility	Service Provider Staff
1-6Y8TMU	Self Harm - Threatened	Major	30/04/2011 9:05	North West Point Immigration Facility	Service Provider Staff
1-6Y8KAX	Media - Incident of interest	Major	30/04/2011 9:10	Villawood IDC	Service Provider Staff
1-6Y8TUH	Contamination/Infection	Major	30/04/2011 9:25	Construction Camp APOD	Service Provider Staff
1-6Y8UOG	Self Harm - Threatened	Major	30/04/2011 9:45	North West Point Immigration Facility	Service Provider Staff
1-6Y8KRY	Transfer btwn facilities	Minor	30/04/2011 9:55	Northern IDC	Service Provider Staff
1-6Y91A1	Self Harm - Actual	Critical	30/04/2011 11:05	North West Point Immigration Facility	Service Provider Staff
1-6Y8TOI	Demonstration - Offsite	Critical	30/04/2011 12:00	Villawood IDC	Service Provider Staff
1-6YIRR9	Assault - Minor	Major	30/04/2011 12:25	Phosphate Hill B Compound	Service Provider Staff
1-6Y9154	Contraband brought by Visitor	Minor	30/04/2011 13:40	Villawood IDC	Service Provider Staff
1-6Y9PWB	Self Harm - Actual	Critical	30/04/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-6Y9Q8K	Use of Force	Major	30/04/2011 16:20	North West Point Immigration Facility	Service Provider Staff
1-6Y9Q9U	Self Harm - Actual	Critical	30/04/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-6Y9QA5	Assault - Minor	Major	30/04/2011 17:55	Construction Camp APOD	Service Provider Staff
1-6YJBW4	Disturbance - Minor	Minor	30/04/2011 18:55	Scherger IDC	Service Provider Staff
1-6YAGWQ	Voluntary starvation (>24 hrs)	Major	30/04/2011 22:45	Northern IDC	Service Provider Staff
1-6YBP97	Self Harm-Attpted Serious	Critical	1/05/2011 0:55	North West Point Immigration Facility	Service Provider Staff
1-6YAHHU	Voluntary starvation (<24 hrs)	Minor	1/05/2011 1:19	Northern IDC	Service Provider Staff
1-6YI8W6	Abusive/Aggressive Behaviour	Minor	1/05/2011 7:40	Curtin IDC	Service Provider Staff
1-6YJ2IK	Disturbance - Minor	Minor	1/05/2011 12:50	North West Point Immigration Facility	Service Provider Staff
1-6YJ0LR	Voluntary starvation (>24 hrs)	Major	1/05/2011 13:00	Northern IDC	Service Provider Staff
1-6YIRYU	Disturbance - Minor	Minor	1/05/2011 13:50	Northern IDC	Service Provider Staff
1-6YJ2FX	Disturbance - Minor	Minor	1/05/2011 13:55	Northern IDC	Service Provider Staff
1-6YJ0J6	Self Harm - Threatened	Major	1/05/2011 14:05	North West Point Immigration Facility	Service Provider Staff
1-6YJ2T4	Demonstration - Onsite	Major	1/05/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-6YJ2US	Removal - Aborted	Major	1/05/2011 15:15	Scherger IDC	Service Provider Staff

1-7CUVZ8	Use of Force	Major	1/05/2011 15:30	Curtin IDC	Service Provider Staff
1-6YJ2LN	Voluntary starvation (<24 hrs)	Minor	1/05/2011 15:40	Perth IDC	Service Provider Staff
1-6YJ2MQ	Contraband found	Minor	1/05/2011 16:40	Northern IDC	Service Provider Staff
1-6YJBZY	Voluntary starvation (<24 hrs)	Minor	1/05/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6YJBY5	Voluntary starvation (<24 hrs)	Minor	1/05/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6YJBVG	Voluntary starvation (<24 hrs)	Minor	1/05/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-6YWJ80	Disturbance - Minor	Minor	1/05/2011 19:30	Port Augusta IRH	Service Provider Staff
1-6YJBNQ	Failure - Security System	Major	1/05/2011 19:50	Villawood IDC	Service Provider Staff
1-6YJTAQ	Transfer to APOD	Minor	1/05/2011 19:55	Perth IRH	Service Provider Staff
1-6YJBYL	Failure - Security System	Major	1/05/2011 20:40	Villawood IDC	Service Provider Staff
1-6YVUM6	Transfer to APOD	Minor	1/05/2011 20:50	Inverbrackie APOD	Service Provider Staff
1-6YKMGG	Disturbance - Minor	Minor	1/05/2011 20:55	North West Point Immigration Facility	Service Provider Staff
1-6YQE6N	Disturbance - Minor	Minor	1/05/2011 21:35	North West Point Immigration Facility	Service Provider Staff
1-7CWDNW	Self Harm - Actual	Critical	1/05/2011 22:05	Villawood IDC	Service Provider Staff
1-6YJTK3	Voluntary starvation (<24 hrs)	Minor	1/05/2011 22:10	Curtin IDC	Service Provider Staff
1-6YJTX4	Voluntary starvation (<24 hrs)	Minor	1/05/2011 23:05	Curtin IDC	Service Provider Staff
1-6YKM4X	Voluntary starvation (<24 hrs)	Minor	1/05/2011 23:25	Curtin IDC	Service Provider Staff
1-6YKLTA	Voluntary starvation (<24 hrs)	Minor	1/05/2011 23:25	Curtin IDC	Service Provider Staff
1-6YJTY7	Voluntary starvation (<24 hrs)	Minor	1/05/2011 23:25	Curtin IDC	Service Provider Staff
1-6YKM02	Disturbance - Minor	Minor	2/05/2011 1:30	Northern IDC	Service Provider Staff
1-6YR2OJ	Demonstration - Onsite	Major	2/05/2011 1:35	North West Point Immigration Facility	Service Provider Staff
1-6YRLKG	Self Harm - Threatened	Major	2/05/2011 5:00	Curtin IDC	Service Provider Staff
1-6YSNN0	Assault - Not OBH	Minor	2/05/2011 9:00	Gwalia Lodge	Service Provider Staff
1-6YUCV6	Self Harm - Threatened	Major	2/05/2011 9:15	North West Point Immigration Facility	DIAC Staff
1-6YWIZM	Abusive/Aggressive Behaviour	Minor	2/05/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-6YXP7O	Abusive/Aggressive Behaviour	Minor	2/05/2011 10:10	Construction Camp APOD	Service Provider Staff
1-6YSNK9	Use of Observation Rm > 24 hrs	Major	2/05/2011 10:40	Villawood IDC	Service Provider Staff
1-6YRYBI	Use of Observation Rm > 24 hrs	Major	2/05/2011 10:40	Villawood IDC	Service Provider Staff
1-6YXB6E	Self Harm - Threatened	Major	2/05/2011 11:25	North West Point Immigration Facility	Service Provider Staff
1-6YZW70	Damage - Minor	Minor	2/05/2011 13:50	Curtin IDC	Service Provider Staff
1-6YYZCQ	Self Harm - Threatened	Major	2/05/2011 13:50	North West Point Immigration Facility	Service Provider Staff
1-6YZW0A	Self Harm - Threatened	Major	2/05/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6YZLSZ	Self Harm - Threatened	Major	2/05/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6YZLSR	Self Harm - Threatened	Major	2/05/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-6Z09VY	Abusive/Aggressive Behaviour	Minor	2/05/2011 15:00	Curtin IDC	Service Provider Staff
1-6YYZ6Y	Contraband found	Minor	2/05/2011 15:30	Villawood IDC	Service Provider Staff



1-6Z03MK	Self Harm - Threatened	Major	2/05/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-6Z045J	Self Harm - Threatened	Major	2/05/2011 16:30	Curtin IDC	Service Provider Staff
1-6Z049X	Voluntary starvation (<24 hrs)	Minor	2/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6Z046C	Voluntary starvation (<24 hrs)	Minor	2/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6Z0469	Voluntary starvation (<24 hrs)	Minor	2/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6Z0ACN	Transfer to APOD	Minor	2/05/2011 18:00	Northern IDC	Service Provider Staff
1-6YZW3O	Visitor-Client denied	Minor	2/05/2011 18:10	Villawood IDC	Service Provider Staff
1-6Z0426	Property - Missing Money	Minor	2/05/2011 18:15	Curtin IDC	Service Provider Staff
1-6Z7P9P	Disturbance - Minor	Minor	2/05/2011 19:00	North West Point Immigration Facility	Service Provider Staff
1-7DDW21	Use of Observation Rm > 24 hrs	Major	2/05/2011 19:25	Villawood IDC	Service Provider Staff
1-6Z7JK0	Contraband found	Minor	2/05/2011 19:30	North West Point Immigration Facility	Service Provider Staff
1-6Z0F4H	Disturbance - Minor	Minor	2/05/2011 19:30	Construction Camp APOD	Service Provider Staff
1-6Z634K	Transfer to APOD	Minor	2/05/2011 19:50	Scherger IDC	Service Provider Staff
1-6Z0A86	Voluntary starvation (<24 hrs)	Minor	2/05/2011 20:42	Curtin IDC	Service Provider Staff
1-6Z0A9S	Voluntary starvation (<24 hrs)	Minor	2/05/2011 20:52	Curtin IDC	Service Provider Staff
1-6Z0AF9	Voluntary starvation (<24 hrs)	Minor	2/05/2011 21:00	Curtin IDC	Service Provider Staff
1-6Z0A2H	Failure - Security System	Major	2/05/2011 21:15	Villawood IDC	Service Provider Staff
1-6Z0EFR	Voluntary starvation (<24 hrs)	Minor	2/05/2011 21:34	Curtin IDC	Service Provider Staff
1-6Z0EI7	Voluntary starvation (<24 hrs)	Minor	2/05/2011 21:49	Curtin IDC	Service Provider Staff
1-6Z0EK2	Voluntary starvation (<24 hrs)	Minor	2/05/2011 22:03	Curtin IDC	Service Provider Staff
1-6Z6336	Abusive/Aggressive Behaviour	Minor	2/05/2011 23:05	North West Point Immigration Facility	Service Provider Staff
1-6Z630Y	Demonstration - Onsite	Major	2/05/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-6Z635E	Demonstration - Onsite	Major	2/05/2011 23:20	North West Point Immigration Facility	Service Provider Staff
1-6Z7Y18	Abusive/Aggressive Behaviour	Minor	3/05/2011 1:04	North West Point Immigration Facility	Service Provider Staff
1-6Z7JYS	Damage - Minor	Minor	3/05/2011 1:04	North West Point Immigration Facility	Service Provider Staff
1-6Z7JSU	Disturbance - Minor	Minor	3/05/2011 1:05	North West Point Immigration Facility	Service Provider Staff
1-6Z7YAJ	Transfer to APOD	Minor	3/05/2011 1:20	Villawood IDC	Service Provider Staff
1-6Z9UL6	Voluntary starvation (>24 hrs)	Major	3/05/2011 7:45	North West Point Immigration Facility	Service Provider Staff
1-6ZA80E	Voluntary starvation (>24 hrs)	Major	3/05/2011 7:50	North West Point Immigration Facility	Service Provider Staff
1-6Z9DRG	Voluntary starvation (>24 hrs)	Major	3/05/2011 7:50	North West Point Immigration Facility	Service Provider Staff
1-6ZA8E3	Transfer btwn facilities	Minor	3/05/2011 11:35	Northern IDC	Service Provider Staff
1-6ZCVN2	Media - Unauthorised presence	Critical	3/05/2011 11:45	Construction Camp APOD	Service Provider Staff
1-6ZFFVC	Escape - Attempted	Major	3/05/2011 14:00	Phosphate Hill APOD	Service Provider Staff
1-6ZGAVV	Voluntary Starvation - End of	Minor	3/05/2011 15:50	North West Point Immigration Facility	Service Provider Staff
1-6ZR4UO	Contraband found	Minor	3/05/2011 16:30	Scherger IDC	Service Provider Staff
1-6ZII2U	Self Harm - Threatened	Major	3/05/2011 16:42	North West Point Immigration Facility	Service Provider Staff

1-6ZIIDE	Contraband found	Minor	3/05/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-6ZQPBG	Failure - IT Systems	Minor	3/05/2011 17:30	Curtin IDC	Service Provider Staff
1-6ZJ4CO	Voluntary Starvation - End of	Minor	3/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6ZJ45E	Voluntary starvation (>24 hrs)	Major	3/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-6ZJ46Q	Voluntary starvation (>24 hrs)	Major	3/05/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-6ZJ415	Voluntary starvation (>24 hrs)	Major	3/05/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-6ZJ41T	Voluntary Starvation - End of	Minor	3/05/2011 17:50	North West Point Immigration Facility	Service Provider Staff
1-6ZIICX	Emergency - medical - offsite	Major	3/05/2011 19:15	Brisbane ITA	Service Provider Staff
1-6ZW1H3	Failure - IT Systems	Minor	3/05/2011 19:25	Scherger IDC	Service Provider Staff
1-6ZJFIG	Disturbance - Minor	Minor	3/05/2011 19:50	Phosphate Hill B Compound	Service Provider Staff
1-6ZJFDG	Self Harm - Threatened	Major	3/05/2011 20:15	North West Point Immigration Facility	Service Provider Staff
1-6ZPULU	Disturbance - Minor	Minor	3/05/2011 20:25	Northern IDC	Service Provider Staff
1-6ZJTBE	Contraband found	Minor	3/05/2011 21:20	Northern IDC	Service Provider Staff
1-6ZJSRB	Voluntary starvation (<24 hrs)	Minor	3/05/2011 21:45	Curtin IDC	Service Provider Staff
1-6ZJFKE	Voluntary starvation (<24 hrs)	Minor	3/05/2011 21:45	Curtin IDC	Service Provider Staff
1-6ZJFJJ	Voluntary starvation (<24 hrs)	Minor	3/05/2011 21:45	Curtin IDC	Service Provider Staff
1-6ZPUHM	Contraband found	Minor	3/05/2011 21:50	Northern IDC	Service Provider Staff
1-6ZPUCQ	Contraband found	Minor	3/05/2011 22:15	Northern IDC	Service Provider Staff
1-6ZPUD1	Contraband found	Minor	3/05/2011 22:30	Northern IDC	Service Provider Staff
1-6ZPUGW	Demonstration - Onsite	Major	3/05/2011 23:25	North West Point Immigration Facility	Service Provider Staff
1-6ZPUKI	Assault - Minor	Major	4/05/2011 3:00	Northern IDC	Service Provider Staff
1-6ZU7QU	Self Harm - Threatened	Major	4/05/2011 8:05	North West Point Immigration Facility	Service Provider Staff
1-6ZT3K3	Complaint Unresolved in time	Minor	4/05/2011 8:06	North West Point Immigration Facility	Service Provider Staff
1-6ZT3KC	Complaint Unresolved in time	Minor	4/05/2011 8:09	North West Point Immigration Facility	Service Provider Staff
1-6ZU7QO	Complaint Unresolved in time	Minor	4/05/2011 8:11	North West Point Immigration Facility	Service Provider Staff
1-6ZU7TO	Complaint Unresolved in time	Minor	4/05/2011 8:14	North West Point Immigration Facility	Service Provider Staff
1-6ZU7VA	Complaint Unresolved in time	Minor	4/05/2011 8:16	North West Point Immigration Facility	Service Provider Staff
1-6ZU7W2	Complaint Unresolved in time	Minor	4/05/2011 8:18	North West Point Immigration Facility	Service Provider Staff
1-6ZU7WA	Complaint Unresolved in time	Minor	4/05/2011 8:21	North West Point Immigration Facility	Service Provider Staff
1-6ZU7YV	Complaint Unresolved in time	Minor	4/05/2011 8:24	North West Point Immigration Facility	Service Provider Staff
1-6ZU81B	Complaint Unresolved in time	Minor	4/05/2011 8:27	North West Point Immigration Facility	Service Provider Staff
1-6ZU81J	Complaint Unresolved in time	Minor	4/05/2011 8:30	North West Point Immigration Facility	Service Provider Staff
1-6ZU83F	Complaint Unresolved in time	Minor	4/05/2011 8:33	North West Point Immigration Facility	Service Provider Staff
1-6ZU88D	Complaint Unresolved in time	Minor	4/05/2011 8:35	North West Point Immigration Facility	Service Provider Staff
1-6ZU895	Complaint Unresolved in time	Minor	4/05/2011 8:39	North West Point Immigration Facility	Service Provider Staff
1-6ZU8E5	Complaint Unresolved in time	Minor	4/05/2011 8:43	North West Point Immigration Facility	Service Provider Staff

1-6ZU8HF	Complaint Unresolved in time	Minor	4/05/2011 8:46	North West Point Immigration Facility	Service Provider Staff
1-6ZU8HN	Complaint Unresolved in time	Minor	4/05/2011 8:48	North West Point Immigration Facility	Service Provider Staff
1-6ZV0B9	Complaint Unresolved in time	Minor	4/05/2011 8:50	North West Point Immigration Facility	Service Provider Staff
1-6ZV0FX	Complaint Unresolved in time	Minor	4/05/2011 8:52	North West Point Immigration Facility	Service Provider Staff
1-6ZV0HJ	Complaint Unresolved in time	Minor	4/05/2011 8:55	North West Point Immigration Facility	Service Provider Staff
1-6ZV0LN	Complaint Unresolved in time	Minor	4/05/2011 8:57	North West Point Immigration Facility	Service Provider Staff
1-6ZV0LV	Complaint Unresolved in time	Minor	4/05/2011 8:59	North West Point Immigration Facility	Service Provider Staff
1-6ZV0N7	Complaint Unresolved in time	Minor	4/05/2011 9:01	North West Point Immigration Facility	Service Provider Staff
1-6ZV0RL	Complaint Unresolved in time	Minor	4/05/2011 9:03	North West Point Immigration Facility	Service Provider Staff
1-6ZV0TH	Complaint Unresolved in time	Minor	4/05/2011 9:06	North West Point Immigration Facility	Service Provider Staff
1-6ZV0VN	Complaint Unresolved in time	Minor	4/05/2011 9:07	North West Point Immigration Facility	Service Provider Staff
1-6ZZ781	Disturbance - Minor	Minor	4/05/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-6ZZ701	Assault - Minor	Major	4/05/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-6ZY2JS	Use of Force	Major	4/05/2011 11:10	North West Point Immigration Facility	Service Provider Staff
1-70C8XE	Contraband found	Minor	4/05/2011 11:30	Villawood IDC	Service Provider Staff
1-6ZWKTL	Self Harm-Attpted Serious	Critical	4/05/2011 11:50	Brisbane ITA	Service Provider Staff
1-6ZY2JD	Complaint Unresolved in time	Minor	4/05/2011 12:20	Phosphate Hill APOD	Service Provider Staff
1-7015CV	Complaint Unresolved in time	Minor	4/05/2011 12:40	Phosphate Hill APOD	Service Provider Staff
1-700H86	Complaint Unresolved in time	Minor	4/05/2011 12:40	Phosphate Hill APOD	Service Provider Staff
1-7015EV	Complaint Unresolved in time	Minor	4/05/2011 12:55	Phosphate Hill APOD	Service Provider Staff
1-7015NZ	Complaint Unresolved in time	Minor	4/05/2011 13:05	Phosphate Hill APOD	Service Provider Staff
1-7015O7	Complaint Unresolved in time	Minor	4/05/2011 13:15	Phosphate Hill APOD	Service Provider Staff
1-701ZYP	Complaint Unresolved in time	Minor	4/05/2011 13:20	Phosphate Hill APOD	Service Provider Staff
1-702029	Complaint Unresolved in time	Minor	4/05/2011 13:25	Construction Camp APOD	Service Provider Staff
1-70153Q	Demonstration - Onsite	Major	4/05/2011 13:30	Curtin IDC	Service Provider Staff
1-70205T	Complaint Unresolved in time	Minor	4/05/2011 13:32	Construction Camp APOD	Service Provider Staff
1-70A2HV	Media - Approach staff/clients	Minor	4/05/2011 14:25	Villawood IDC	Service Provider Staff
1-703DQL	Complaint Unresolved in time	Minor	4/05/2011 15:00	Phosphate Hill APOD	Service Provider Staff
1-703V56	Self Harm - Threatened	Major	4/05/2011 15:20	North West Point Immigration Facility	Service Provider Staff
1-70A2F2	Transfer btwn facilities	Minor	4/05/2011 17:00	Northern IDC	Service Provider Staff
1-703VIF	Self Harm - Threatened	Major	4/05/2011 17:10	North West Point Immigration Facility	Service Provider Staff
1-703DEM	Media - Unauthorised presence	Critical	4/05/2011 17:30	Villawood IDC	Service Provider Staff
1-704HIJ	Assault - Minor	Major	4/05/2011 20:15	Northern IDC	Service Provider Staff
1-70CFLQ	Damage - Minor	Minor	4/05/2011 20:30	Curtin IDC	Service Provider Staff
1-704S71	Voluntary starvation (<24 hrs)	Minor	4/05/2011 21:50	Curtin IDC	Service Provider Staff
1-704HXC	Voluntary starvation (<24 hrs)	Minor	4/05/2011 21:50	Curtin IDC	Service Provider Staff

1-704HX6	Voluntary starvation (<24 hrs)	Minor	4/05/2011 21:50	Curtin IDC	Service Provider Staff
1-70FXL5	Voluntary Starvation - End of	Minor	4/05/2011 22:00	Northern IDC	Service Provider Staff
1-70A2AU	Self Harm-Attpted Serious	Critical	4/05/2011 22:50	North West Point Immigration Facility	Service Provider Staff
1-704SO9	Birth of a child	Minor	5/05/2011 0:55	Brisbane ITA	Service Provider Staff
1-704SI2	Transfer to APOD	Minor	5/05/2011 1:10	Villawood IDC	Service Provider Staff
1-704SJK	Transfer to APOD	Minor	5/05/2011 1:55	Northern IDC	Service Provider Staff
1-704SW1	Emergency - medical - offsite	Major	5/05/2011 2:30	Northern IDC	Service Provider Staff
1-70BIBC	Self Harm - Threatened	Major	5/05/2011 5:00	Curtin IDC	Service Provider Staff
1-70GLBM	Self Harm - Actual	Critical	5/05/2011 9:40	North West Point Immigration Facility	Service Provider Staff
1-70I72A	Demonstration - Onsite	Major	5/05/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-70FWW0	Abusive/Aggressive Behaviour	Minor	5/05/2011 12:15	Villawood IDC	Service Provider Staff
1-70PHVY	Assault - Serious	Critical	5/05/2011 13:20	Curtin IDC	Service Provider Staff
1-70PHKK	Contraband found	Minor	5/05/2011 13:30	Villawood IDC	Service Provider Staff
1-70I6UW	Use of Observation Rm > 24 hrs	Major	5/05/2011 15:15	Villawood IDC	Service Provider Staff
1-70RG7K	Self Harm - Threatened	Major	5/05/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-70RGEA	Escape - Attempted	Major	5/05/2011 16:45	North West Point Immigration Facility	Service Provider Staff
1-70RMAI	Self Harm - Threatened	Major	5/05/2011 16:45	Gwalia Lodge	Service Provider Staff
1-70RMFS	Self Harm - Threatened	Major	5/05/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-70RVTA	Emergency - medical - offsite	Major	5/05/2011 17:20	Construction Camp APOD	Service Provider Staff
1-70PHDC	Self Harm - Threatened	Major	5/05/2011 17:40	Villawood IDC	Service Provider Staff
1-70RMA8	Disturbance - Minor	Minor	5/05/2011 18:15	Villawood IDC	Service Provider Staff
1-70YZIA	Transfer to APOD	Minor	5/05/2011 18:25	Perth IDC	Service Provider Staff
1-70S0B8	Voluntary starvation (<24 hrs)	Minor	5/05/2011 20:15	Curtin IDC	Service Provider Staff
1-70S0AG	Voluntary starvation (<24 hrs)	Minor	5/05/2011 21:15	Curtin IDC	Service Provider Staff
1-70S06B	Voluntary starvation (<24 hrs)	Minor	5/05/2011 21:15	Curtin IDC	Service Provider Staff
1-70S062	Voluntary starvation (<24 hrs)	Minor	5/05/2011 21:15	Curtin IDC	Service Provider Staff
1-70RZZQ	Voluntary starvation (<24 hrs)	Minor	5/05/2011 21:15	Curtin IDC	Service Provider Staff
1-70RW28	Voluntary starvation (<24 hrs)	Minor	5/05/2011 21:15	Curtin IDC	Service Provider Staff
1-70RW07	Voluntary starvation (<24 hrs)	Minor	5/05/2011 21:15	Curtin IDC	Service Provider Staff
1-70S0J0	Demonstration - Onsite	Major	5/05/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-711T0R	Complaint Unresolved in time	Minor	6/05/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-711SY5	Complaint Unresolved in time	Minor	6/05/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-711SSO	Complaint Unresolved in time	Minor	6/05/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-711SM7	Complaint Unresolved in time	Minor	6/05/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-711SSR	Complaint Unresolved in time	Minor	6/05/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-711SSL	Complaint Unresolved in time	Minor	6/05/2011 0:00	North West Point Immigration Facility	Service Provider Staff

1-711SMD	Complaint Unresolved in time	Minor	6/05/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-70SIP6	Failure - Power	Minor	6/05/2011 0:05	Northern IDC	Service Provider Staff
1-70Y396	Transfer btwn facilities	Minor	6/05/2011 3:30	Northern IDC	Service Provider Staff
1-712RDH	Disturbance - Minor	Minor	6/05/2011 7:35	North West Point Immigration Facility	Service Provider Staff
1-711TDI	Damage - Minor	Minor	6/05/2011 7:35	North West Point Immigration Facility	Service Provider Staff
1-71AXKU	Complaint Unresolved in time	Minor	6/05/2011 8:00	Construction Camp APOD	Service Provider Staff
1-711THQ	Contamination/Infection	Major	6/05/2011 8:20	Construction Camp APOD	Service Provider Staff
1-71BRRU	Complaint Unresolved in time	Minor	6/05/2011 9:00	Construction Camp APOD	Service Provider Staff
1-71BRQM	Complaint Unresolved in time	Minor	6/05/2011 9:00	Phosphate Hill APOD	Service Provider Staff
1-71BRNM	Complaint Unresolved in time	Minor	6/05/2011 9:00	Phosphate Hill APOD	Service Provider Staff
1-71BRFW	Complaint Unresolved in time	Minor	6/05/2011 9:00	Phosphate Hill APOD	Service Provider Staff
1-71AXUO	Complaint Unresolved in time	Minor	6/05/2011 9:00	Construction Camp APOD	Service Provider Staff
1-71AXUG	Complaint Unresolved in time	Minor	6/05/2011 9:00	Construction Camp APOD	Service Provider Staff
1-71AXKX	Complaint Unresolved in time	Minor	6/05/2011 9:00	Construction Camp APOD	Service Provider Staff
1-71AXKR	Complaint Unresolved in time	Minor	6/05/2011 9:00	Phosphate Hill APOD	Service Provider Staff
1-71AXE7	Complaint Unresolved in time	Minor	6/05/2011 9:00	Phosphate Hill APOD	Service Provider Staff
1-71AXE4	Complaint Unresolved in time	Minor	6/05/2011 9:00	Construction Camp APOD	Service Provider Staff
1-70ZUPD	Media - Unauthorised presence	Critical	6/05/2011 9:30	Villawood IDC	Service Provider Staff
1-712TK9	Escape	Critical	6/05/2011 9:50	Northern IDC	Service Provider Staff
1-71LB1X	Contraband found	Minor	6/05/2011 10:30	Northern IDC	Service Provider Staff
1-71BZVF	Disturbance - Minor	Minor	6/05/2011 10:50	Inverbrackie APOD	Service Provider Staff
1-7188NW	Contraband found	Minor	6/05/2011 11:00	Villawood IDC	Service Provider Staff
1-716LN6	Failure - Security System	Major	6/05/2011 14:25	Villawood IDC	Service Provider Staff
1-7624CD	Abusive/Aggressive Behaviour	Minor	6/05/2011 15:15	Villawood IDC	Service Provider Staff
1-71889Y	Use of Force	Major	6/05/2011 15:15	Villawood IDC	Service Provider Staff
1-719OOM	Self Harm - Threatened	Major	6/05/2011 16:00	Villawood IDC	DIAC Staff
1-71CNFQ	Media - Incident of interest	Major	6/05/2011 17:25	Leonora APOD	Service Provider Staff
1-71BZMC	Transfer btwn facilities	Minor	6/05/2011 17:45	Northern IDC	Service Provider Staff
1-71Z7YI	Self Harm - Threatened	Major	6/05/2011 18:20	North West Point Immigration Facility	Service Provider Staff
1-71CNOU	Barricade/Sit-In	Major	6/05/2011 18:45	Northern IDC	Service Provider Staff
1-71CNA6	Contraband found	Minor	6/05/2011 18:45	Villawood IDC	Service Provider Staff
1-71N0E0	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71MZZI	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71MZZC	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71MZYC	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71MZXC	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff

1-71MZX6	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71MZVQ	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71MZU5	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71MZTM	Voluntary starvation (<24 hrs)	Minor	6/05/2011 21:00	Curtin IDC	Service Provider Staff
1-71DOV9	Voluntary starvation (>24 hrs)	Major	6/05/2011 21:20	Curtin IDC	Service Provider Staff
1-71DPE4	Demonstration - Onsite	Major	6/05/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-71VBWG	Assault - Not OBH	Minor	7/05/2011 0:00	Melbourne ITA	Service Provider Staff
1-71DNVR	Emergency - medical - offsite	Major	7/05/2011 0:15	Leonora APOD	Service Provider Staff
1-71LB3O	Disturbance - Minor	Minor	7/05/2011 1:30	Maribyrnong IDC	Service Provider Staff
1-71DNQJ	Transfer to APOD	Minor	7/05/2011 1:30	Villawood IDC	Service Provider Staff
1-71DPF7	Self Harm - Actual	Critical	7/05/2011 2:00	Virginia Palms Motel	Client
1-71DNSO	Transfer to APOD	Minor	7/05/2011 2:30	Villawood IDC	Service Provider Staff
1-71L9I2	Demonstration - Onsite	Major	7/05/2011 6:00	Maribyrnong IDC	Service Provider Staff
1-71L9K5	Use of Restraints	Minor	7/05/2011 6:45	Maribyrnong IDC	Service Provider Staff
1-71L9JN	Use of Restraints	Minor	7/05/2011 6:45	Maribyrnong IDC	Service Provider Staff
1-71L9IJ	Use of Force	Major	7/05/2011 6:45	Maribyrnong IDC	Service Provider Staff
1-71L9IG	Use of Force	Major	7/05/2011 6:45	Maribyrnong IDC	Service Provider Staff
1-71L9IM	Self Harm - Actual	Critical	7/05/2011 7:05	Maribyrnong IDC	Service Provider Staff
1-71L9Q1	Emergency - medical - offsite	Major	7/05/2011 7:15	Curtin IDC	Service Provider Staff
1-71NN0Z	Complaint Unresolved in time	Minor	7/05/2011 8:00	Northern IDC	Service Provider Staff
1-71NN0O	Complaint Unresolved in time	Minor	7/05/2011 8:00	Northern IDC	Service Provider Staff
1-71M1K3	Transfer btwn facilities	Minor	7/05/2011 8:05	Maribyrnong IDC	Service Provider Staff
1-71MJ93	Contraband found	Minor	7/05/2011 8:35	Curtin IDC	Service Provider Staff
1-71MJ6P	Contraband found	Minor	7/05/2011 8:55	Curtin IDC	Service Provider Staff
1-71LBI1	Voluntary Starvation - End of	Minor	7/05/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-71LAZF	Failure - Security System	Major	7/05/2011 9:35	Villawood IDC	Service Provider Staff
1-71MJ7I	Self Harm - Threatened	Major	7/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-71MW52	Abusive/Aggressive Behaviour	Minor	7/05/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-71MWB5	Abusive/Aggressive Behaviour	Minor	7/05/2011 16:46	Construction Camp APOD	Service Provider Staff
1-735UM1	Media - Approach staff/clients	Minor	7/05/2011 17:15	Inverbrackie APOD	Service Provider Staff
1-71NEMS	Abusive/Aggressive Behaviour	Minor	7/05/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-71NEKQ	Voluntary Starvation - End of	Minor	7/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-71MWN4	Voluntary Starvation - End of	Minor	7/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-71MWHK	Demonstration - Onsite	Major	7/05/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-71N05B	Failure - Security System	Major	7/05/2011 20:25	Villawood IDC	Service Provider Staff
1-71NEXV	Voluntary starvation (>24 hrs)	Major	7/05/2011 21:20	Curtin IDC	Service Provider Staff

1-71NEVJ	Voluntary starvation (>24 hrs)	Major	7/05/2011 21:20	Curtin IDC	Service Provider Staff
1-71NES0	Voluntary starvation (>24 hrs)	Major	7/05/2011 21:20	Curtin IDC	Service Provider Staff
1-71NNCR	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71NNC4	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71NNC1	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71NNBA	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71NNB7	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71NNB4	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71NNB1	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71NNBY	Complaint Unresolved in time	Minor	7/05/2011 21:23	North West Point Immigration Facility	Service Provider Staff
1-71N0F9	Transfer to APOD	Minor	7/05/2011 21:45	Villawood IDC	Service Provider Staff
1-71VDHK	Disturbance - Minor	Minor	7/05/2011 22:32	North West Point Immigration Facility	Service Provider Staff
1-71WP17	Voluntary starvation (<24 hrs)	Minor	7/05/2011 23:55	Curtin IDC	Service Provider Staff
1-71XOOV	Voluntary starvation (<24 hrs)	Minor	8/05/2011 7:00	Curtin IDC	Service Provider Staff
1-71WP7D	Voluntary starvation (<24 hrs)	Minor	8/05/2011 7:00	Curtin IDC	Service Provider Staff
1-71WP6D	Voluntary starvation (<24 hrs)	Minor	8/05/2011 7:00	Curtin IDC	Service Provider Staff
1-71WP67	Voluntary starvation (<24 hrs)	Minor	8/05/2011 7:00	Curtin IDC	Service Provider Staff
1-71VE1U	Emergency - medical - offsite	Major	8/05/2011 7:50	Northern IDC	Service Provider Staff
1-71Y6A7	Assault - Minor	Major	8/05/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-71WU3Y	Media - Incident of interest	Major	8/05/2011 12:40	Villawood IDC	Service Provider Staff
1-72BVSS	Complaint Unresolved in time	Minor	8/05/2011 15:36	Perth IDC	Service Provider Staff
1-71Z0I6	Voluntary Starvation - End of	Minor	8/05/2011 17:29	North West Point Immigration Facility	Service Provider Staff
1-7258O8	Theft	Minor	8/05/2011 19:00	Maribyrnong IDC	Service Provider Staff
1-71Z889	Voluntary starvation (>24 hrs)	Major	8/05/2011 21:50	Curtin IDC	Service Provider Staff
1-725A0W	Voluntary starvation (<24 hrs)	Minor	8/05/2011 22:00	Northern IDC	Service Provider Staff
1-7258JS	Demonstration - Onsite	Major	8/05/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-71Z8AP	Contraband found	Minor	8/05/2011 23:30	Villawood IDC	Service Provider Staff
1-71Z890	Emergency - medical - offsite	Major	8/05/2011 23:30	Northern IDC	Service Provider Staff
1-72ASBS	Abusive/Aggressive Behaviour	Minor	9/05/2011 0:00	Villawood IDC	Service Provider Staff
1-72F2QD	Transfer btwn facilities	Minor	9/05/2011 0:50	Northern IDC	Service Provider Staff
1-7258PW	Self Harm - Actual	Critical	9/05/2011 4:44	Villawood IDC	Service Provider Staff
1-726L95	Abusive/Aggressive Behaviour	Minor	9/05/2011 6:40	Curtin IDC	Service Provider Staff
1-72I8PC	Voluntary starvation (<24 hrs)	Minor	9/05/2011 7:00	Curtin IDC	Service Provider Staff
1-72I8NR	Voluntary starvation (<24 hrs)	Minor	9/05/2011 7:00	Curtin IDC	Service Provider Staff
1-72I8M7	Voluntary starvation (<24 hrs)	Minor	9/05/2011 7:00	Curtin IDC	Service Provider Staff
1-72H6IG	Voluntary starvation (<24 hrs)	Minor	9/05/2011 7:00	Curtin IDC	Service Provider Staff

1-72H66I	Voluntary starvation (<24 hrs)	Minor	9/05/2011 7:00	Curtin IDC	Service Provider Staff
1-72GFB9	Complaint Unresolved in time	Minor	9/05/2011 8:30	Northern IDC	Service Provider Staff
1-72DUCM	Complaint Unresolved in time	Minor	9/05/2011 8:30	Northern IDC	Service Provider Staff
1-72DU84	Complaint Unresolved in time	Minor	9/05/2011 8:30	Northern IDC	Service Provider Staff
1-727T7M	Transfer to APOD	Minor	9/05/2011 9:15	Northern IDC	Service Provider Staff
1-72ASN4	Self Harm - Threatened	Major	9/05/2011 9:25	North West Point Immigration Facility	Service Provider Staff
1-729MRO	Disturbance - Minor	Minor	9/05/2011 9:45	Northern IDC	Service Provider Staff
1-729MM1	Voluntary starvation (>24 hrs)	Major	9/05/2011 9:50	Northern IDC	Service Provider Staff
1-72F2L2	Self Harm - Threatened	Major	9/05/2011 11:00	Villawood IDC	Service Provider Staff
1-72I8BI	Self Harm - Threatened	Major	9/05/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-72I8GI	Disturbance - Minor	Minor	9/05/2011 13:40	North West Point Immigration Facility	Service Provider Staff
1-73MEFS	Escape	Critical	9/05/2011 14:00	Construction Camp APOD	Service Provider Staff
1-72H6CU	Escape	Critical	9/05/2011 14:00	Phosphate Hill APOD	Service Provider Staff
1-72BW9F	Abusive/Aggressive Behaviour	Minor	9/05/2011 14:10	Villawood IDC	Service Provider Staff
1-72I8ES	Self Harm - Threatened	Major	9/05/2011 15:05	Curtin IDC	Other
1-72I8PY	Self Harm - Threatened	Major	9/05/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-72K24G	Accident/Injury - Serious	Critical	9/05/2011 18:30	Curtin IDC	Service Provider Staff
1-72K24J	Failure - Power	Minor	9/05/2011 19:00	Curtin IDC	Service Provider Staff
1-72KNL5	Contraband found	Minor	9/05/2011 20:05	North West Point Immigration Facility	Service Provider Staff
1-72LBFH	Emergency - medical - offsite	Major	9/05/2011 20:50	Darwin Airport Lodge	Service Provider Staff
1-72LFE3	Voluntary starvation (<24 hrs)	Minor	9/05/2011 21:34	Curtin IDC	Service Provider Staff
1-72LFI5	Voluntary starvation (<24 hrs)	Minor	9/05/2011 21:57	Curtin IDC	Service Provider Staff
1-72LFJ4	Voluntary starvation (<24 hrs)	Minor	9/05/2011 22:11	Curtin IDC	Service Provider Staff
1-72LFM6	Voluntary starvation (<24 hrs)	Minor	9/05/2011 22:27	Curtin IDC	Service Provider Staff
1-72LFOC	Voluntary starvation (<24 hrs)	Minor	9/05/2011 22:33	Curtin IDC	Service Provider Staff
1-72LMO1	Voluntary starvation (<24 hrs)	Minor	9/05/2011 22:54	Curtin IDC	Service Provider Staff
1-732R3N	Failure - IT Systems	Minor	9/05/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-72YLLL	Failure - IT Systems	Minor	9/05/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-72YLII	Failure - Power	Minor	9/05/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-72LMRW	Voluntary starvation (<24 hrs)	Minor	9/05/2011 23:02	Curtin IDC	Service Provider Staff
1-72LMTU	Voluntary starvation (>24 hrs)	Major	9/05/2011 23:19	Curtin IDC	Service Provider Staff
1-733XV3	Assault - Not OBH	Minor	10/05/2011 0:10	Construction Camp APOD	Service Provider Staff
1-72LBSX	Voluntary starvation (>24 hrs)	Major	10/05/2011 2:06	Curtin IDC	Service Provider Staff
1-731J9S	Self Harm - Threatened	Major	10/05/2011 2:50	North West Point Immigration Facility	Service Provider Staff
1-72RTU2	Voluntary starvation (>24 hrs)	Major	10/05/2011 3:07	Curtin IDC	Service Provider Staff
1-72STZG	Self Harm - Actual	Critical	10/05/2011 3:30	Scherger IDC	Service Provider Staff



1-72RU2Q	Emergency - medical - offsite	Major	10/05/2011 3:40	Darwin Airport Lodge	Service Provider Staff
1-73IHAD	Property - Missing	Minor	10/05/2011 8:40	Virginia Palms Motel	Service Provider Staff
1-72WGLG	Self Harm - Threatened	Major	10/05/2011 8:45	North West Point Immigration Facility	Service Provider Staff
1-733Y5J	Voluntary starvation (<24 hrs)	Minor	10/05/2011 9:00	Construction Camp APOD	Service Provider Staff
1-732QOB	Abusive/Aggressive Behaviour	Minor	10/05/2011 9:30	Villawood IDC	Service Provider Staff
1-72VIIY	Emergency - medical - offsite	Major	10/05/2011 9:30	Northern IDC	Service Provider Staff
1-732QME	Contraband found	Minor	10/05/2011 9:37	Villawood IDC	Service Provider Staff
1-72VIXZ	Emergency - medical - offsite	Major	10/05/2011 10:30	Northern IDC	Other
1-7387A5	Transfer to APOD	Minor	10/05/2011 12:55	Northern IDC	Service Provider Staff
1-732QMH	Abusive/Aggressive Behaviour	Minor	10/05/2011 14:15	Villawood IDC	Service Provider Staff
1-7366Z2	Abusive/Aggressive Behaviour	Minor	10/05/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-734WDB	Emergency - medical - offsite	Major	10/05/2011 14:40	Leonora APOD	Service Provider Staff
1-732QMK	Abusive/Aggressive Behaviour	Minor	10/05/2011 14:41	Villawood IDC	Service Provider Staff
1-7346DO	Birth of a child	Minor	10/05/2011 15:20	Northern IDC	Service Provider Staff
1-732QWD	Transfer to APOD	Minor	10/05/2011 15:20	Northern IDC	Service Provider Staff
1-735URF	Complaint Unresolved in time	Minor	10/05/2011 15:52	North West Point Immigration Facility	Service Provider Staff
1-735USI	Complaint Unresolved in time	Minor	10/05/2011 15:54	North West Point Immigration Facility	Service Provider Staff
1-735UTA	Complaint Unresolved in time	Minor	10/05/2011 15:56	North West Point Immigration Facility	Service Provider Staff
1-735UTS	Complaint Unresolved in time	Minor	10/05/2011 15:58	North West Point Immigration Facility	Service Provider Staff
1-736756	Abusive/Aggressive Behaviour	Minor	10/05/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-735UU0	Complaint Unresolved in time	Minor	10/05/2011 16:03	North West Point Immigration Facility	Service Provider Staff
1-735UST	Abusive/Aggressive Behaviour	Minor	10/05/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-735UV2	Complaint Unresolved in time	Minor	10/05/2011 16:06	North West Point Immigration Facility	Service Provider Staff
1-735UW4	Complaint Unresolved in time	Minor	10/05/2011 16:08	North West Point Immigration Facility	Service Provider Staff
1-735UWC	Complaint Unresolved in time	Minor	10/05/2011 16:09	North West Point Immigration Facility	Service Provider Staff
1-735UWK	Complaint Unresolved in time	Minor	10/05/2011 16:11	North West Point Immigration Facility	Service Provider Staff
1-735UWS	Complaint Unresolved in time	Minor	10/05/2011 16:13	North West Point Immigration Facility	Service Provider Staff
1-735UX0	Complaint Unresolved in time	Minor	10/05/2011 16:14	North West Point Immigration Facility	Service Provider Staff
1-735UXS	Complaint Unresolved in time	Minor	10/05/2011 16:17	North West Point Immigration Facility	Service Provider Staff
1-735UYA	Complaint Unresolved in time	Minor	10/05/2011 16:23	North West Point Immigration Facility	Service Provider Staff
1-735UZM	Complaint Unresolved in time	Minor	10/05/2011 16:25	North West Point Immigration Facility	Service Provider Staff
1-735UZU	Complaint Unresolved in time	Minor	10/05/2011 16:26	North West Point Immigration Facility	Service Provider Staff
1-735V02	Complaint Unresolved in time	Minor	10/05/2011 16:28	North West Point Immigration Facility	Service Provider Staff
1-735V14	Complaint Unresolved in time	Minor	10/05/2011 16:29	North West Point Immigration Facility	Service Provider Staff
1-7367DY	Disturbance - Minor	Minor	10/05/2011 16:30	North West Point Immigration Facility	Service Provider Staff
1-735V1C	Complaint Unresolved in time	Minor	10/05/2011 16:31	North West Point Immigration Facility	Service Provider Staff

1-735DTL	Self Harm - Threatened	Major	10/05/2011 16:40	Villawood IDC	Service Provider Staff
1-7367BW	Transfer btwn facilities	Minor	10/05/2011 17:10	Darwin Airport Lodge	Service Provider Staff
1-736A1L	Abusive/Aggressive Behaviour	Minor	10/05/2011 19:30	Brisbane ITA	Service Provider Staff
1-737AP0	Voluntary starvation (<24 hrs)	Minor	10/05/2011 20:30	Northern IDC	Service Provider Staff
1-737AIH	Voluntary starvation (<24 hrs)	Minor	10/05/2011 20:30	Northern IDC	Service Provider Staff
1-7387C6	Voluntary starvation (<24 hrs)	Minor	10/05/2011 20:30	Northern IDC	Service Provider Staff
1-736LOL	Voluntary starvation (>24 hrs)	Major	10/05/2011 20:30	Northern IDC	Service Provider Staff
1-736X4L	Voluntary starvation (<24 hrs)	Minor	10/05/2011 21:46	Curtin IDC	Service Provider Staff
1-736LMU	Accident/Injury - Serious	Critical	10/05/2011 22:00	Northern IDC	Subcontractor
1-7387J0	Voluntary starvation (>24 hrs)	Major	10/05/2011 23:25	Curtin IDC	Service Provider Staff
1-736XJR	Emergency - medical - offsite	Major	11/05/2011 0:35	Melbourne ITA	Service Provider Staff
1-737AJS	Self Harm - Threatened	Major	11/05/2011 0:50	North West Point Immigration Facility	Service Provider Staff
1-73H6K3	Failure - IT Systems	Minor	11/05/2011 2:30	Curtin IDC	Service Provider Staff
1-73F7O8	Assault - Not OBH	Minor	11/05/2011 3:50	Curtin IDC	Service Provider Staff
1-73EOYW	Accident/Injury - Serious	Critical	11/05/2011 5:35	Villawood IDC	Service Provider Staff
1-73ER08	Damage - Minor	Minor	11/05/2011 5:40	Leonora APOD	Service Provider Staff
1-73EPBV	Abusive/Aggressive Behaviour	Minor	11/05/2011 5:50	Villawood IDC	Service Provider Staff
1-73XG6B	Voluntary starvation (<24 hrs)	Minor	11/05/2011 7:00	Curtin IDC	Service Provider Staff
1-73XG4U	Voluntary starvation (<24 hrs)	Minor	11/05/2011 7:00	Curtin IDC	Service Provider Staff
1-73NE8K	Disturbance - Minor	Minor	11/05/2011 7:58	Inverbrackie APOD	Service Provider Staff
1-755O1C	Complaint Unresolved in time	Minor	11/05/2011 8:00	Northern IDC	Service Provider Staff
1-73F7OS	Voluntary starvation (>24 hrs)	Major	11/05/2011 8:58	Northern IDC	Service Provider Staff
1-73L768	Voluntary starvation (>24 hrs)	Major	11/05/2011 9:00	Construction Camp APOD	Service Provider Staff
1-73F1V5	Failure - Security System	Major	11/05/2011 9:00	Villawood IDC	Service Provider Staff
1-73F7SK	Voluntary starvation (>24 hrs)	Major	11/05/2011 9:10	Northern IDC	Service Provider Staff
1-73FUH2	Complaint Unresolved in time	Minor	11/05/2011 9:15	Darwin Airport Lodge	Service Provider Staff
1-73F7UY	Voluntary starvation (>24 hrs)	Major	11/05/2011 9:15	Northern IDC	Service Provider Staff
1-73GLN7	Complaint Unresolved in time	Minor	11/05/2011 10:00	Darwin Airport Lodge	Service Provider Staff
1-73OH0I	Self Harm - Threatened	Major	11/05/2011 10:30	Curtin IDC	External Source
1-73L6WU	Media - Incident of interest	Major	11/05/2011 10:30	Construction Camp APOD	Service Provider Staff
1-73GEL1	Voluntary starvation (<24 hrs)	Minor	11/05/2011 11:00	Virginia Palms Motel	Client
1-73Q0KC	Emergency - medical - offsite	Major	11/05/2011 11:25	Perth IDC	Service Provider Staff
1-73L4CW	Abusive/Aggressive Behaviour	Minor	11/05/2011 11:30	Curtin IDC	Service Provider Staff
1-73L7GU	Self Harm - Threatened	Major	11/05/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-73NESD	Transfer btwn facilities	Minor	11/05/2011 12:30	Northern IDC	Service Provider Staff
1-73ME88	Media - Incident of interest	Major	11/05/2011 12:35	Construction Camp APOD	Service Provider Staff

1-73P59K	Disturbance - Minor	Minor	11/05/2011 12:55	North West Point Immigration Facility	Service Provider Staff
1-73OTLS	Assault - Minor	Major	11/05/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-73O4A6	Self Harm - Actual	Critical	11/05/2011 14:05	North West Point Immigration Facility	Service Provider Staff
1-73NEAW	Assault - Serious	Critical	11/05/2011 14:30	Northern IDC	Service Provider Staff
1-73PK7Y	Media - Incident of interest	Major	11/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-73WGNK	Damage - Minor	Minor	11/05/2011 16:30	Northern IDC	Service Provider Staff
1-73OH94	Abusive/Aggressive Behaviour	Minor	11/05/2011 16:35	Maribyrnong IDC	Service Provider Staff
1-73PKM7	Disturbance - Minor	Minor	11/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-73PWNE	Use of Force	Major	11/05/2011 17:35	North West Point Immigration Facility	Service Provider Staff
1-73PWMC	Self Harm - Threatened	Major	11/05/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-73PKT8	Transfer to APOD	Minor	11/05/2011 20:10	Perth IDC	Service Provider Staff
1-73PX7F	Emergency - medical - offsite	Major	11/05/2011 20:25	Northern IDC	Service Provider Staff
1-73WGU0	Voluntary starvation (<24 hrs)	Minor	11/05/2011 20:30	Northern IDC	Service Provider Staff
1-73WGQF	Voluntary starvation (<24 hrs)	Minor	11/05/2011 20:30	Northern IDC	Service Provider Staff
1-73Q4EK	Voluntary starvation (<24 hrs)	Minor	11/05/2011 22:37	Curtin IDC	Service Provider Staff
1-73Q0P6	Voluntary starvation (<24 hrs)	Minor	11/05/2011 23:38	Curtin IDC	Service Provider Staff
1-74MIJ	Complaint Unresolved in time	Minor	12/05/2011 0:00	Construction Camp APOD	Service Provider Staff
1-74MJID	Complaint Unresolved in time	Minor	12/05/2011 0:00	Construction Camp APOD	Service Provider Staff
1-73Q4UP	Voluntary starvation (<24 hrs)	Minor	12/05/2011 0:27	Curtin IDC	Service Provider Staff
1-73VJOK	Voluntary starvation (<24 hrs)	Minor	12/05/2011 1:36	Curtin IDC	Service Provider Staff
1-73VJQS	Voluntary starvation (>24 hrs)	Major	12/05/2011 1:59	Curtin IDC	Service Provider Staff
1-75FEJZ	Complaint Unresolved in time	Minor	12/05/2011 8:00	Northern IDC	Service Provider Staff
1-742VSM	Complaint Unresolved in time	Minor	12/05/2011 8:00	Northern IDC	Service Provider Staff
1-75WMN0	Use of Force	Major	12/05/2011 9:30	Phosphate Hill B Compound	Service Provider Staff
1-73XP0S	Contraband found	Minor	12/05/2011 9:30	Villawood IDC	Service Provider Staff
1-7409AY	Media - Approach staff/clients	Minor	12/05/2011 9:45	Jandakot APOD	Service Provider Staff
1-741T5S	Self Harm - Threatened	Major	12/05/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-73YQNI	Voluntary starvation (>24 hrs)	Major	12/05/2011 10:14	Northern IDC	Service Provider Staff
1-73YQOK	Voluntary starvation (>24 hrs)	Major	12/05/2011 10:17	Northern IDC	Service Provider Staff
1-73ZP48	Voluntary starvation (>24 hrs)	Major	12/05/2011 11:00	Virginia Palms Motel	Service Provider Staff
1-7409VS	Visitor-HP refused access	Critical	12/05/2011 12:05	Villawood IDC	Service Provider Staff
1-74KDEE	Disturbance - Minor	Minor	12/05/2011 12:58	Inverbrackie APOD	Service Provider Staff
1-748FG4	Media - Unauthorised presence	Critical	12/05/2011 14:30	Construction Camp APOD	Service Provider Staff
1-749375	Self Harm - Threatened	Major	12/05/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-74ASB8	Transfer btwn facilities	Minor	12/05/2011 15:00	Northern IDC	Service Provider Staff
1-748FQT	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff

1-748FQQ	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FQ8	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FQ5	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FPD	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FOV	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FON	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FNL	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FN3	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FM1	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FL9	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-748FL1	Complaint Unresolved in time	Minor	12/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-7493DT	Complaint Unresolved in time	Minor	12/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7493CR	Complaint Unresolved in time	Minor	12/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7493C9	Complaint Unresolved in time	Minor	12/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7493C1	Complaint Unresolved in time	Minor	12/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7493B4	Complaint Unresolved in time	Minor	12/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7493AW	Complaint Unresolved in time	Minor	12/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-74938C	Complaint Unresolved in time	Minor	12/05/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7493A9	Complaint Unresolved in time	Minor	12/05/2011 15:20	North West Point Immigration Facility	Service Provider Staff
1-74BZZJ	Transfer btwn facilities	Minor	12/05/2011 17:30	Northern IDC	Service Provider Staff
1-7493FH	Complaint Unresolved in time	Minor	12/05/2011 18:00	Darwin Airport Lodge	Service Provider Staff
1-74BZSA	Disturbance - Minor	Minor	12/05/2011 18:45	Northern IDC	Service Provider Staff
1-74IE3C	Disturbance - Minor	Minor	12/05/2011 19:00	Northern IDC	Service Provider Staff
1-74AGBF	Voluntary starvation (<24 hrs)	Minor	12/05/2011 21:11	Curtin IDC	Service Provider Staff
1-74AGDX	Voluntary starvation (<24 hrs)	Minor	12/05/2011 21:19	Curtin IDC	Service Provider Staff
1-74AGFG	Voluntary starvation (<24 hrs)	Minor	12/05/2011 21:26	Curtin IDC	Service Provider Staff
1-74AGGQ	Voluntary starvation (<24 hrs)	Minor	12/05/2011 21:34	Curtin IDC	Service Provider Staff
1-74B1JD	Voluntary starvation (<24 hrs)	Minor	12/05/2011 22:17	Curtin IDC	Service Provider Staff
1-74B1NP	Voluntary starvation (<24 hrs)	Minor	12/05/2011 22:28	Curtin IDC	Service Provider Staff
1-74B1P6	Voluntary starvation (<24 hrs)	Minor	12/05/2011 22:36	Curtin IDC	Service Provider Staff
1-74B1R7	Voluntary starvation (>24 hrs)	Major	12/05/2011 23:06	Curtin IDC	Service Provider Staff
1-74B1ZF	Voluntary starvation (<24 hrs)	Minor	12/05/2011 23:37	Curtin IDC	Service Provider Staff
1-74SLJ4	Complaint Unresolved in time	Minor	13/05/2011 0:16	North West Point Immigration Facility	Service Provider Staff
1-74BZJJ	Voluntary starvation (<24 hrs)	Minor	13/05/2011 0:40	Curtin IDC	Service Provider Staff
1-74BZLX	Voluntary starvation (<24 hrs)	Minor	13/05/2011 0:48	Curtin IDC	Service Provider Staff
1-75YARB	Failure - Security System	Major	13/05/2011 6:30	Inverbrackie APOD	Service Provider Staff

1-74IGT6	Transfer btwn facilities	Minor	13/05/2011 7:30	Northern IDC	Service Provider Staff
1-74OCJS	Media - Approach staff/clients	Minor	13/05/2011 9:30	Perth IDC	Service Provider Staff
1-74J0S6	Media - Incident of interest	Major	13/05/2011 9:30	Maribyrnong IDC	Service Provider Staff
1-74UTJK	Voluntary starvation (<24 hrs)	Minor	13/05/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-74N21C	Self Harm - Threatened	Major	13/05/2011 10:35	Villawood IDC	DIAC Staff
1-74WZK3	Demonstration - Onsite	Major	13/05/2011 11:30	Phosphate Hill APOD	Service Provider Staff
1-74LVK4	Transfer btwn facilities	Minor	13/05/2011 11:55	Northern IDC	Service Provider Staff
1-74SCZT	Self Harm - Threatened	Major	13/05/2011 12:15	North West Point Immigration Facility	Service Provider Staff
1-74SLI6	Self Harm - Threatened	Major	13/05/2011 12:40	Phosphate Hill APOD	DIAC Staff
1-74SLHR	Complaint Unresolved in time	Minor	13/05/2011 13:07	North West Point Immigration Facility	Service Provider Staff
1-74SLMI	Complaint Unresolved in time	Minor	13/05/2011 13:28	North West Point Immigration Facility	Service Provider Staff
1-74SLZO	Complaint Unresolved in time	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74SLZL	Complaint - re Minor Incident	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74SLWX	Complaint Unresolved in time	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74SLWU	Complaint Unresolved in time	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74SLR4	Complaint Unresolved in time	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74SLR1	Complaint - re Minor Incident	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74SLZR	Complaint Unresolved in time	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74SLX0	Complaint - re Minor Incident	Minor	13/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-74OCZ7	Voluntary Starvation - End of	Minor	13/05/2011 13:40	Virginia Palms Motel	Service Provider Staff
1-74WZFG	Complaint - re Major Incident	Major	13/05/2011 14:15	Construction Camp APOD	Service Provider Staff
1-74VG0Q	Self Harm - Threatened	Major	13/05/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-74SCXK	Self Harm - Threatened	Major	13/05/2011 14:30	Northern IDC	Service Provider Staff
1-74UK4T	Transfer btwn facilities	Minor	13/05/2011 15:10	Leonora APOD	Service Provider Staff
1-74VYCY	Birth of a child	Minor	13/05/2011 15:40	Darwin Airport Lodge	Service Provider Staff
1-74UJJ3	Transfer btwn facilities	Minor	13/05/2011 16:00	Darwin Airport Lodge	Service Provider Staff
1-74VGMY	Self Harm - Threatened	Major	13/05/2011 16:10	Phosphate Hill APOD	Service Provider Staff
1-74VY3U	Self Harm - Actual	Critical	13/05/2011 16:25	Phosphate Hill APOD	Service Provider Staff
1-74WZJM	Disturbance - Minor	Minor	13/05/2011 17:10	North West Point Immigration Facility	Service Provider Staff
1-74X3BG	Assault - Not OBH	Minor	13/05/2011 19:00	Curtin IDC	Service Provider Staff
1-755T3U	Disturbance - Minor	Minor	13/05/2011 19:35	Port Augusta IRH	Service Provider Staff
1-74X3MW	Voluntary starvation (>24 hrs)	Major	13/05/2011 21:40	Curtin IDC	Service Provider Staff
1-74X3RG	Voluntary starvation (<24 hrs)	Minor	13/05/2011 22:10	Curtin IDC	Service Provider Staff
1-74X3UU	Voluntary starvation (<24 hrs)	Minor	13/05/2011 22:33	Curtin IDC	Service Provider Staff
1-74X3W3	Voluntary starvation (<24 hrs)	Minor	13/05/2011 22:40	Curtin IDC	Service Provider Staff
1-74XWG4	Voluntary starvation (<24 hrs)	Minor	13/05/2011 23:35	Curtin IDC	Service Provider Staff

1-74XWF6	Voluntary starvation (<24 hrs)	Minor	13/05/2011 23:35	Curtin IDC	Service Provider Staff
1-74XW46	Voluntary starvation (<24 hrs)	Minor	13/05/2011 23:45	Curtin IDC	Service Provider Staff
1-74XW9V	Voluntary starvation (<24 hrs)	Minor	13/05/2011 23:55	Curtin IDC	Service Provider Staff
1-74XW93	Voluntary starvation (<24 hrs)	Minor	14/05/2011 0:30	Curtin IDC	Service Provider Staff
1-755G1X	Failure - IT Systems	Minor	14/05/2011 1:30	Scherger IDC	Service Provider Staff
1-7545F3	Transfer to APOD	Minor	14/05/2011 2:30	Villawood IDC	Service Provider Staff
1-7545BI	Transfer to APOD	Minor	14/05/2011 4:30	Villawood IDC	Service Provider Staff
1-75582L	Self Harm - Actual	Critical	14/05/2011 5:25	Perth IDC	Service Provider Staff
1-755EAI	Self Harm - Threatened	Major	14/05/2011 7:25	North West Point Immigration Facility	Service Provider Staff
1-755FKG	Emergency - medical - offsite	Major	14/05/2011 8:00	Scherger IDC	Other
1-755PFM	Abusive/Aggressive Behaviour	Minor	14/05/2011 9:40	North West Point Immigration Facility	Service Provider Staff
1-755TBW	Voluntary starvation (>24 hrs)	Major	14/05/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-757VYO	Voluntary starvation (<24 hrs)	Minor	14/05/2011 10:50	Curtin IDC	Service Provider Staff
1-755TRG	Complaint Unresolved in time	Minor	14/05/2011 11:00	Darwin Airport Lodge	Service Provider Staff
1-756K6A	Disturbance - Minor	Minor	14/05/2011 12:35	Northern IDC	Service Provider Staff
1-756XLD	Disturbance - Minor	Minor	14/05/2011 13:25	Northern IDC	Service Provider Staff
1-756JRU	Removal - Aborted	Major	14/05/2011 14:30	Construction Camp APOD	Service Provider Staff
1-756XPI	Self Harm - Actual	Critical	14/05/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-756JY8	Substance abuse	Minor	14/05/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-75JCHS	Media - Incident of interest	Major	14/05/2011 16:35	Inverbrackie APOD	Service Provider Staff
1-756K42	Voluntary starvation (<24 hrs)	Minor	14/05/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-75GBAR	Media - Approach staff/clients	Minor	14/05/2011 17:50	Darwin Airport Lodge	Service Provider Staff
1-757F4H	Disturbance - Minor	Minor	14/05/2011 20:20	Northern IDC	Service Provider Staff
1-757VHN	Voluntary starvation (>24 hrs)	Major	14/05/2011 21:34	Curtin IDC	Service Provider Staff
1-757ERN	Voluntary starvation (<24 hrs)	Minor	14/05/2011 21:55	Curtin IDC	Service Provider Staff
1-757EUZ	Voluntary starvation (<24 hrs)	Minor	14/05/2011 22:31	Curtin IDC	Service Provider Staff
1-757EWE	Voluntary starvation (<24 hrs)	Minor	14/05/2011 22:45	Curtin IDC	Service Provider Staff
1-757W56	Voluntary starvation (<24 hrs)	Minor	14/05/2011 22:50	Curtin IDC	Service Provider Staff
1-757W4R	Voluntary starvation (<24 hrs)	Minor	14/05/2011 22:50	Curtin IDC	Service Provider Staff
1-757W4B	Voluntary starvation (<24 hrs)	Minor	14/05/2011 22:50	Curtin IDC	Service Provider Staff
1-75FZ67	Voluntary Starvation - End of	Minor	14/05/2011 23:00	Northern IDC	Service Provider Staff
1-757VYY	Voluntary starvation (<24 hrs)	Minor	15/05/2011 0:06	Curtin IDC	Service Provider Staff
1-75E4QN	Emergency - medical - offsite	Major	15/05/2011 1:15	Curtin IDC	Service Provider Staff
1-75FTWQ	Contraband found	Minor	15/05/2011 9:30	Villawood IDC	Service Provider Staff
1-75I6TD	Failure - Power	Minor	15/05/2011 9:45	Perth IRH	Service Provider Staff
1-75H95G	Contraband found	Minor	15/05/2011 14:30	Construction Camp APOD	Service Provider Staff

1-75GPVF	Contraband brought by Visitor	Minor	15/05/2011 15:00	Maribyrnong IDC	Service Provider Staff
1-75K503	Damage - Minor	Minor	15/05/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-75JCK6	Self Harm - Actual	Critical	15/05/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-75JCI8	Self Harm - Threatened	Major	15/05/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-75JCLI	Use of Force	Major	15/05/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-75U4H6	Assault - Not OBH	Minor	15/05/2011 17:30	Villawood IDC	Service Provider Staff
1-75JCTG	Voluntary starvation (>24 hrs)	Major	15/05/2011 17:40	North West Point Immigration Facility	Service Provider Staff
1-75I6QI	Abusive/Aggressive Behaviour	Minor	15/05/2011 17:40	Villawood IDC	Service Provider Staff
1-75JCCR	Failure - IT Systems	Minor	15/05/2011 18:05	Port Augusta IRH	Service Provider Staff
1-75K9OX	Voluntary starvation (<24 hrs)	Minor	15/05/2011 20:45	Curtin IDC	Service Provider Staff
1-75K9IY	Voluntary starvation (>24 hrs)	Major	15/05/2011 20:45	Curtin IDC	Service Provider Staff
1-75T010	Abusive/Aggressive Behaviour	Minor	15/05/2011 20:50	Inverbrackie APOD	Service Provider Staff
1-75K9NV	Voluntary starvation (<24 hrs)	Minor	15/05/2011 21:45	Curtin IDC	Service Provider Staff
1-75PMDX	Voluntary starvation (<24 hrs)	Minor	15/05/2011 22:05	Curtin IDC	Service Provider Staff
1-75KA0M	Self Harm - Actual	Critical	15/05/2011 22:40	North West Point Immigration Facility	Service Provider Staff
1-75PQCP	Abusive/Aggressive Behaviour	Minor	16/05/2011 0:50	Northern IDC	Service Provider Staff
1-75R9GU	Disturbance - Minor	Minor	16/05/2011 1:45	North West Point Immigration Facility	Service Provider Staff
1-75PMMJ	Voluntary starvation (<24 hrs)	Minor	16/05/2011 4:10	Villawood IDC	Service Provider Staff
1-76MCBQ	Voluntary starvation (<24 hrs)	Minor	16/05/2011 7:00	Curtin IDC	Service Provider Staff
1-75VGMA	Complaint Unresolved in time	Minor	16/05/2011 8:00	Northern IDC	Service Provider Staff
1-75WVXO	Complaint Unresolved in time	Minor	16/05/2011 8:00	Northern IDC	Service Provider Staff
1-75VGIM	Complaint Unresolved in time	Minor	16/05/2011 8:00	Northern IDC	Service Provider Staff
1-75T062	Media - Unauthorised presence	Critical	16/05/2011 8:20	Construction Camp APOD	Service Provider Staff
1-76248Z	Property - Missing	Minor	16/05/2011 9:00	Villawood IDC	Service Provider Staff
1-76248W	Property - Missing	Minor	16/05/2011 9:00	Villawood IDC	Service Provider Staff
1-75U4OY	Weapon - Client in possession	Major	16/05/2011 9:15	Northern IDC	Service Provider Staff
1-75UU47	Self Harm - Threatened	Major	16/05/2011 10:30	Curtin IDC	Service Provider Staff
1-763B20	Contraband found	Minor	16/05/2011 11:40	Construction Camp APOD	Service Provider Staff
1-75Z6W8	Abusive/Aggressive Behaviour	Minor	16/05/2011 12:30	North West Point Immigration Facility	Service Provider Staff
1-762462	Accident/Injury - Serious	Critical	16/05/2011 14:10	Curtin IDC	Service Provider Staff
1-76GA8C	Disturbance - Minor	Minor	16/05/2011 14:15	Villawood IDC	Service Provider Staff
1-75ZFJO	Complaint Unresolved in time	Minor	16/05/2011 15:00	Construction Camp APOD	Service Provider Staff
1-75ZFJL	Complaint Unresolved in time	Minor	16/05/2011 15:00	Phosphate Hill APOD	Service Provider Staff
1-75ZFJI	Complaint Unresolved in time	Minor	16/05/2011 15:00	Phosphate Hill APOD	Service Provider Staff
1-75YAMY	Emergency - medical - offsite	Major	16/05/2011 15:15	Darwin Airport Lodge	Service Provider Staff
1-76ML88	Failure - Security System	Major	16/05/2011 16:30	Inverbrackie APOD	Service Provider Staff

1-76245M	Damage - Minor	Minor	16/05/2011 16:30	Northern IDC	Service Provider Staff
1-763OH0	Damage - Minor	Minor	16/05/2011 18:05	Northern IDC	Service Provider Staff
1-763B2J	Self Harm - Threatened	Major	16/05/2011 18:35	Curtin IDC	Other
1-76LGAE	Voluntary Starvation - End of	Minor	16/05/2011 19:30	Villawood IDC	Service Provider Staff
1-763BBY	Self Harm - Actual	Critical	16/05/2011 19:35	Perth IDC	Service Provider Staff
1-763LNO	Accident/Injury - Serious	Critical	16/05/2011 20:00	Construction Camp APOD	Service Provider Staff
1-763LMI	Contraband found	Minor	16/05/2011 20:10	Villawood IDC	Service Provider Staff
1-763LIO	Failure - Security System	Major	16/05/2011 21:00	Port Augusta IRH	Service Provider Staff
1-764NND	Voluntary starvation (<24 hrs)	Minor	16/05/2011 21:05	Curtin IDC	Service Provider Staff
1-764NMY	Voluntary starvation (<24 hrs)	Minor	16/05/2011 21:05	Curtin IDC	Service Provider Staff
1-764NM8	Voluntary starvation (<24 hrs)	Minor	16/05/2011 21:05	Curtin IDC	Service Provider Staff
1-764NLJ	Voluntary starvation (<24 hrs)	Minor	16/05/2011 21:05	Curtin IDC	Service Provider Staff
1-764NJJ	Voluntary starvation (<24 hrs)	Minor	16/05/2011 21:05	Curtin IDC	Service Provider Staff
1-763M1A	Emergency - medical - offsite	Major	16/05/2011 21:15	Darwin Airport Lodge	Client
1-763LOT	Voluntary starvation (>24 hrs)	Major	16/05/2011 21:40	Curtin IDC	Service Provider Staff
1-76OU9T	Self Harm - Threatened	Major	16/05/2011 22:20	Northern IDC	Service Provider Staff
1-764NBP	Voluntary starvation (<24 hrs)	Minor	16/05/2011 22:35	Curtin IDC	Service Provider Staff
1-764N9X	Voluntary starvation (<24 hrs)	Minor	16/05/2011 23:00	Curtin IDC	Service Provider Staff
1-763M11	Voluntary starvation (>24 hrs)	Major	16/05/2011 23:00	Curtin IDC	Service Provider Staff
1-763LJS	Transfer to APOD	Minor	16/05/2011 23:00	Villawood IDC	Service Provider Staff
1-7641YC	Disturbance - Major	Major	16/05/2011 23:19	Scherger IDC	Service Provider Staff
1-764NCZ	Demonstration - Onsite	Major	16/05/2011 23:30	North West Point Immigration Facility	Service Provider Staff
1-764NCW	Demonstration - Onsite	Major	16/05/2011 23:30	North West Point Immigration Facility	Service Provider Staff
1-763M3J	Voluntary starvation (>24 hrs)	Major	16/05/2011 23:45	Curtin IDC	Service Provider Staff
1-7641Z8	Self Harm - Threatened	Major	17/05/2011 0:55	Northern IDC	Service Provider Staff
1-7641QB	Use of Force	Major	17/05/2011 0:55	Northern IDC	Service Provider Staff
1-7642BM	Emergency - medical - offsite	Major	17/05/2011 1:15	Scherger IDC	Service Provider Staff
1-76MCDY	Voluntary starvation (>24 hrs)	Major	17/05/2011 7:00	Curtin IDC	Service Provider Staff
1-76EG7D	Contraband found	Minor	17/05/2011 7:10	North West Point Immigration Facility	Service Provider Staff
1-76CFTA	Media - Incident of interest	Major	17/05/2011 7:30	Phosphate Hill APOD	Service Provider Staff
1-76E7WI	Contraband found	Minor	17/05/2011 8:20	Phosphate Hill APOD	Service Provider Staff
1-76GAAV	Disturbance - Minor	Minor	17/05/2011 9:45	North West Point Immigration Facility	Service Provider Staff
1-76CFVS	Failure - Power	Minor	17/05/2011 10:15	Villawood IDC	Service Provider Staff
1-76IHDS	Use of Force	Major	17/05/2011 11:20	Phosphate Hill APOD	Service Provider Staff
1-76GAJE	Failure - Security System	Major	17/05/2011 11:25	Melbourne ITA	DIAC Staff
1-76LGB6	Media - Approach staff/clients	Minor	17/05/2011 11:30	Brisbane ITA	Service Provider Staff



1-76IH42	Use of Observation Rm > 24 hrs	Major	17/05/2011 14:00	Villawood IDC	Service Provider Staff
1-76KHUJ	Transfer btwn facilities	Minor	17/05/2011 14:30	Darwin Airport Lodge	Service Provider Staff
1-76NIFL	Self Harm - Threatened	Major	17/05/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-76NIUY	Demonstration - Onsite	Major	17/05/2011 15:10	Phosphate Hill B Compound	Service Provider Staff
1-76KI1D	Complaint Unresolved in time	Minor	17/05/2011 15:20	Darwin Airport Lodge	Service Provider Staff
1-76OHAE	Emergency - medical - offsite	Major	17/05/2011 15:30	Phosphate Hill APOD	Service Provider Staff
1-76O14A	Self Harm-Attped Serious	Critical	17/05/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-76MLLM	Transfer btwn facilities	Minor	17/05/2011 16:35	Darwin Airport Lodge	Service Provider Staff
1-76NUOI	Failure - Security System	Major	17/05/2011 17:00	Port Augusta IRH	Service Provider Staff
1-76OH50	Demonstration - Onsite	Major	17/05/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-76OH59	Self Harm - Threatened	Major	17/05/2011 17:45	Leonora APOD	Service Provider Staff
1-76OH2J	Emergency - medical - offsite	Major	17/05/2011 17:45	Leonora APOD	Service Provider Staff
1-76OIEW	Emergency - medical - offsite	Major	17/05/2011 20:00	North West Point Immigration Facility	Service Provider Staff
1-76P0D1	Voluntary starvation (<24 hrs)	Minor	17/05/2011 20:35	Curtin IDC	Service Provider Staff
1-76P0AD	Voluntary starvation (<24 hrs)	Minor	17/05/2011 20:35	Curtin IDC	Service Provider Staff
1-76P07P	Voluntary starvation (<24 hrs)	Minor	17/05/2011 20:35	Curtin IDC	Service Provider Staff
1-76OHNB	Voluntary starvation (<24 hrs)	Minor	17/05/2011 20:35	Curtin IDC	Service Provider Staff
1-76OHKW	Emergency - medical - offsite	Major	17/05/2011 21:15	Leonora APOD	Service Provider Staff
1-76P0FH	Complaint Unresolved in time	Minor	17/05/2011 22:33	North West Point Immigration Facility	Service Provider Staff
1-76P0HK	Complaint Unresolved in time	Minor	17/05/2011 22:40	North West Point Immigration Facility	Service Provider Staff
1-76P0HB	Complaint Unresolved in time	Minor	17/05/2011 22:40	North West Point Immigration Facility	Service Provider Staff
1-76P0JE	Complaint Unresolved in time	Minor	17/05/2011 22:45	North West Point Immigration Facility	Service Provider Staff
1-76P0I2	Complaint Unresolved in time	Minor	17/05/2011 22:45	North West Point Immigration Facility	Service Provider Staff
1-76P0KM	Complaint Unresolved in time	Minor	17/05/2011 22:50	North West Point Immigration Facility	Service Provider Staff
1-76P0JW	Complaint Unresolved in time	Minor	17/05/2011 22:50	North West Point Immigration Facility	Service Provider Staff
1-76P0KE	Complaint Unresolved in time	Minor	17/05/2011 22:50	North West Point Immigration Facility	Service Provider Staff
1-76P0LE	Complaint Unresolved in time	Minor	17/05/2011 22:55	North West Point Immigration Facility	Service Provider Staff
1-76P0MO	Complaint Unresolved in time	Minor	17/05/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-76P0M6	Complaint Unresolved in time	Minor	17/05/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-76P0KQ	Abusive/Aggressive Behaviour	Minor	17/05/2011 23:00	Darwin Airport Lodge	Service Provider Staff
1-76P0N6	Complaint Unresolved in time	Minor	17/05/2011 23:10	North West Point Immigration Facility	Service Provider Staff
1-76P0NE	Complaint Unresolved in time	Minor	17/05/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-76OUEG	Complaint Unresolved in time	Minor	17/05/2011 23:35	North West Point Immigration Facility	Service Provider Staff
1-76OUEP	Complaint Unresolved in time	Minor	17/05/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-76OUEX	Complaint Unresolved in time	Minor	17/05/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-76OUFF	Complaint Unresolved in time	Minor	17/05/2011 23:45	North West Point Immigration Facility	Service Provider Staff

1-76VZV4	Demonstration - Onsite	Major	18/05/2011 0:35	North West Point Immigration Facility	Service Provider Staff
1-76W26A	Emergency - medical - offsite	Major	18/05/2011 7:00	Melbourne ITA	Service Provider Staff
1-772TDH	Complaint Unresolved in time	Minor	18/05/2011 8:00	Northern IDC	Service Provider Staff
1-76ZKKO	Media - Incident of interest	Major	18/05/2011 9:10	Construction Camp APOD	Service Provider Staff
1-7767YQ	Contraband found	Minor	18/05/2011 10:00	Curtin IDC	Service Provider Staff
1-76XJQU	Complaint Unresolved in time	Minor	18/05/2011 10:05	Darwin Airport Lodge	Service Provider Staff
1-77ALAW	Abusive/Aggressive Behaviour	Minor	18/05/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-774EGG	Demonstration - Onsite	Major	18/05/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-778U0M	Media - Incident of interest	Major	18/05/2011 14:50	Phosphate Hill APOD	Service Provider Staff
1-7767VC	Complaint Unresolved in time	Minor	18/05/2011 15:08	Perth IRH	Service Provider Staff
1-779HW2	Self Harm - Threatened	Major	18/05/2011 15:10	North West Point Immigration Facility	Service Provider Staff
1-7A4UNU	Damage - Minor	Minor	18/05/2011 16:00	Darwin Airport Lodge	Service Provider Staff
1-779IBH	Self Harm - Threatened	Major	18/05/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-77AHO4	Abusive/Aggressive Behaviour	Minor	18/05/2011 16:15	Villawood IDC	Service Provider Staff
1-77680G	Self Harm - Actual	Critical	18/05/2011 16:20	Northern IDC	Service Provider Staff
1-778UNO	Disturbance - Minor	Minor	18/05/2011 16:55	North West Point Immigration Facility	Service Provider Staff
1-77IIXH	Self Harm - Threatened	Major	18/05/2011 17:40	Villawood IDC	Service Provider Staff
1-77HYSE	Abusive/Aggressive Behaviour	Minor	18/05/2011 17:40	Scherger IDC	Service Provider Staff
1-778U49	Disturbance - Minor	Minor	18/05/2011 17:45	Melbourne ITA	Service Provider Staff
1-776G0S	Complaint Unresolved in time	Minor	18/05/2011 17:51	Villawood IDC	Service Provider Staff
1-779I94	Emergency - medical - offsite	Major	18/05/2011 17:55	Darwin Airport Lodge	Service Provider Staff
1-77FZSM	Abusive/Aggressive Behaviour	Minor	18/05/2011 19:55	North West Point Immigration Facility	Service Provider Staff
1-77L1SU	Voluntary starvation (<24 hrs)	Minor	18/05/2011 20:00	Villawood IDC	Service Provider Staff
1-77APDE	Voluntary starvation (<24 hrs)	Minor	18/05/2011 20:00	Curtin IDC	Service Provider Staff
1-77APH6	Voluntary starvation (<24 hrs)	Minor	18/05/2011 21:00	Curtin IDC	Service Provider Staff
1-77AP9M	Voluntary starvation (<24 hrs)	Minor	18/05/2011 21:00	Curtin IDC	Service Provider Staff
1-77AP75	Voluntary starvation (>24 hrs)	Major	18/05/2011 21:00	Curtin IDC	Service Provider Staff
1-77AP34	Voluntary starvation (>24 hrs)	Major	18/05/2011 21:00	Curtin IDC	Service Provider Staff
1-77FZVC	Abusive/Aggressive Behaviour	Minor	18/05/2011 21:45	North West Point Immigration Facility	Service Provider Staff
1-77G00W	Use of Force	Major	18/05/2011 22:30	North West Point Immigration Facility	Service Provider Staff
1-77FZOQ	Self Harm-Atpted Serious	Critical	18/05/2011 22:30	North West Point Immigration Facility	Service Provider Staff
1-77APJU	Accident/Injury - Serious	Critical	18/05/2011 22:45	Curtin IDC	Service Provider Staff
1-77ALU2	Emergency - medical - offsite	Major	18/05/2011 23:25	Curtin IDC	Service Provider Staff
1-77G9XW	Contraband found	Minor	19/05/2011 1:10	Curtin IDC	Service Provider Staff
1-77FZSC	Removal - Aborted	Major	19/05/2011 1:30	Northern IDC	Service Provider Staff
1-77G07C	Self Harm - Actual	Critical	19/05/2011 5:00	Northern IDC	Service Provider Staff

1-77GA9V	Failure - Security System	Major	19/05/2011 6:20	Port Augusta IRH	Service Provider Staff
1-77MJFI	Complaint Unresolved in time	Minor	19/05/2011 8:00	Northern IDC	Service Provider Staff
1-77MJAF	Complaint Unresolved in time	Minor	19/05/2011 8:00	Northern IDC	Service Provider Staff
1-77MJ8R	Complaint Unresolved in time	Minor	19/05/2011 8:00	Northern IDC	Service Provider Staff
1-77MJ86	Complaint Unresolved in time	Minor	19/05/2011 8:00	Northern IDC	Service Provider Staff
1-77MAZS	Self Harm - Threatened	Major	19/05/2011 10:05	North West Point Immigration Facility	Service Provider Staff
1-77MJ04	Self Harm - Actual	Critical	19/05/2011 11:20	Darwin Airport Lodge	Service Provider Staff
1-77RNTO	Disturbance - Minor	Minor	19/05/2011 12:00	Curtin IDC	Service Provider Staff
1-77QVQB	Media - Approach staff/clients	Minor	19/05/2011 13:10	Virginia Palms Motel	Service Provider Staff
1-77QHKW	Self Harm - Threatened	Major	19/05/2011 13:45	North West Point Immigration Facility	Service Provider Staff
1-77OT1G	Transfer btwn facilities	Minor	19/05/2011 15:05	Villawood IDC	Service Provider Staff
1-78185K	Contraband found	Minor	19/05/2011 15:10	Maribyrnong IDC	Service Provider Staff
1-77RUVW	Self Harm - Threatened	Major	19/05/2011 15:25	North West Point Immigration Facility	Service Provider Staff
1-782LRI	Assault - Minor	Major	19/05/2011 15:30	Sydney IRH	Service Provider Staff
1-7818AD	Contraband found	Minor	19/05/2011 15:35	Maribyrnong IDC	Service Provider Staff
1-77SRQE	Voluntary starvation (<24 hrs)	Minor	19/05/2011 15:50	North West Point Immigration Facility	Service Provider Staff
1-77SRP1	Self Harm - Threatened	Major	19/05/2011 15:50	North West Point Immigration Facility	Service Provider Staff
1-77QHP7	Disturbance - Minor	Minor	19/05/2011 16:00	Maribyrnong IDC	Service Provider Staff
1-77SS4A	Assault - Not OBH	Minor	19/05/2011 16:55	North West Point Immigration Facility	Service Provider Staff
1-77RNVO	Abusive/Aggressive Behaviour	Minor	19/05/2011 17:30	Maribyrnong IDC	Service Provider Staff
1-77SRJH	Emergency - medical - offsite	Major	19/05/2011 18:00	Melbourne ITA	Service Provider Staff
1-77TBMN	Abusive/Aggressive Behaviour	Minor	19/05/2011 18:05	Curtin IDC	Service Provider Staff
1-77T9IO	Demonstration - Onsite	Major	19/05/2011 18:55	North West Point Immigration Facility	Service Provider Staff
1-77T07K	Voluntary starvation (>24 hrs)	Major	19/05/2011 20:00	Villawood IDC	Service Provider Staff
1-77T09U	Use of Observation Rm > 24 hrs	Major	19/05/2011 20:15	Villawood IDC	Service Provider Staff
1-77T9FM	Accident/Injury - Serious	Critical	19/05/2011 20:20	Darwin Airport Lodge	Client
1-77ZN9K	Voluntary starvation (<24 hrs)	Minor	19/05/2011 20:30	Northern IDC	Service Provider Staff
1-77ZN87	Voluntary starvation (<24 hrs)	Minor	19/05/2011 20:30	Northern IDC	Service Provider Staff
1-77TBMD	Transfer to APOD	Minor	19/05/2011 20:30	Villawood IDC	Service Provider Staff
1-77TSRP	Voluntary starvation (<24 hrs)	Minor	19/05/2011 22:15	Curtin IDC	Service Provider Staff
1-77TSN0	Voluntary starvation (<24 hrs)	Minor	19/05/2011 22:15	Curtin IDC	Service Provider Staff
1-77TSLY	Voluntary starvation (<24 hrs)	Minor	19/05/2011 22:15	Curtin IDC	Service Provider Staff
1-78CMEO	Self Harm - Threatened	Major	19/05/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-77TA18	Demonstration - Onsite	Major	19/05/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-783YWW	Self Harm - Actual	Critical	20/05/2011 0:30	Darwin Airport Lodge	Service Provider Staff
1-780WE6	Damage - Serious	Critical	20/05/2011 1:10	North West Point Immigration Facility	Service Provider Staff

1-780VZS	Disturbance - Major	Major	20/05/2011 1:10	North West Point Immigration Facility	Service Provider Staff
1-780XIS	Failure - Security System	Major	20/05/2011 6:25	Port Augusta IRH	Service Provider Staff
1-7A4ULB	Use of Restraints	Minor	20/05/2011 8:15	Villawood IDC	Service Provider Staff
1-7834RB	Voluntary starvation (<24 hrs)	Minor	20/05/2011 8:25	Leonora APOD	Service Provider Staff
1-7817SS	Failure - Power	Minor	20/05/2011 9:05	Melbourne ITA	Service Provider Staff
1-784FAK	Self Harm - Threatened	Major	20/05/2011 9:25	North West Point Immigration Facility	Service Provider Staff
1-783YWS	Media - Approach staff/clients	Minor	20/05/2011 10:05	Darwin Airport Lodge	Service Provider Staff
1-784FNC	Complaint Unresolved in time	Minor	20/05/2011 10:09	North West Point Immigration Facility	Service Provider Staff
1-784FWY	Complaint Unresolved in time	Minor	20/05/2011 10:41	North West Point Immigration Facility	Service Provider Staff
1-783YW0	Media - Incident of interest	Major	20/05/2011 11:10	Inverbrackie APOD	Service Provider Staff
1-784FNM	Media - Approach staff/clients	Minor	20/05/2011 11:30	Northern IDC	Service Provider Staff
1-78546O	Emergency - medical - offsite	Major	20/05/2011 12:05	Port Augusta IRH	Service Provider Staff
1-78647A	Self Harm - Threatened	Major	20/05/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-788CCM	Self Harm - Threatened	Major	20/05/2011 12:40	North West Point Immigration Facility	Service Provider Staff
1-788CGJ	Complaint Unresolved in time	Minor	20/05/2011 12:59	North West Point Immigration Facility	Service Provider Staff
1-78CRZ5	Disturbance - Minor	Minor	20/05/2011 13:00	Curtin IDC	Service Provider Staff
1-789MSU	Complaint Unresolved in time	Minor	20/05/2011 13:02	North West Point Immigration Facility	Service Provider Staff
1-789MSX	Complaint Unresolved in time	Minor	20/05/2011 13:07	North West Point Immigration Facility	Service Provider Staff
1-789N5W	Self Harm - Actual	Critical	20/05/2011 13:10	North West Point Immigration Facility	Service Provider Staff
1-789MW5	Complaint Unresolved in time	Minor	20/05/2011 13:11	North West Point Immigration Facility	Service Provider Staff
1-789MW8	Complaint Unresolved in time	Minor	20/05/2011 13:14	North West Point Immigration Facility	Service Provider Staff
1-789MWB	Complaint Unresolved in time	Minor	20/05/2011 13:17	North West Point Immigration Facility	Service Provider Staff
1-789MYW	Complaint Unresolved in time	Minor	20/05/2011 13:20	North West Point Immigration Facility	Service Provider Staff
1-789MYZ	Complaint Unresolved in time	Minor	20/05/2011 13:24	North West Point Immigration Facility	Service Provider Staff
1-789MZ2	Complaint Unresolved in time	Minor	20/05/2011 13:29	North West Point Immigration Facility	Service Provider Staff
1-789N63	Complaint Unresolved in time	Minor	20/05/2011 13:31	North West Point Immigration Facility	Service Provider Staff
1-789N66	Complaint Unresolved in time	Minor	20/05/2011 13:35	North West Point Immigration Facility	Service Provider Staff
1-789N69	Complaint Unresolved in time	Minor	20/05/2011 13:42	North West Point Immigration Facility	Service Provider Staff
1-78BFND	Assault - Minor	Major	20/05/2011 14:05	Darwin Airport Lodge	Service Provider Staff
1-78BG3H	Voluntary Starvation - End of	Minor	20/05/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-78A9E2	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-78A9GD	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-78A9DZ	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-78A9DW	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-78A9DT	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-78A98G	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff

1-78A98D	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-788C8W	Complaint Unresolved in time	Minor	20/05/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-78CM4L	Voluntary starvation (<24 hrs)	Minor	20/05/2011 15:35	North West Point Immigration Facility	Service Provider Staff
1-789NFM	Complaint Unresolved in time	Minor	20/05/2011 16:59	Villawood IDC	Service Provider Staff
1-78CMIC	Self Harm - Threatened	Major	20/05/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-78BXQ4	Transfer to APOD	Minor	20/05/2011 18:00	Villawood IDC	Service Provider Staff
1-78CRWS	Accident/Injury - Serious	Critical	20/05/2011 18:10	Curtin IDC	Service Provider Staff
1-78D6IU	Use of Force	Major	20/05/2011 18:45	North West Point Immigration Facility	Service Provider Staff
1-78D7QI	Assault - Serious	Critical	20/05/2011 18:45	North West Point Immigration Facility	Service Provider Staff
1-78L8M3	Voluntary Starvation - End of	Minor	20/05/2011 19:45	North West Point Immigration Facility	Service Provider Staff
1-78CMP2	Media - Incident of interest	Major	20/05/2011 20:00	Darwin Airport Lodge	Service Provider Staff
1-78D81C	Assault - Minor	Major	20/05/2011 20:10	Curtin IDC	Service Provider Staff
1-78JRXQ	Voluntary starvation (<24 hrs)	Minor	20/05/2011 20:30	Northern IDC	Service Provider Staff
1-78J2PF	Damage - Minor	Minor	20/05/2011 20:40	North West Point Immigration Facility	Service Provider Staff
1-78D89V	Disturbance - Major	Major	20/05/2011 20:40	North West Point Immigration Facility	Service Provider Staff
1-78D69G	Assault - Minor	Major	20/05/2011 21:10	Darwin Airport Lodge	Service Provider Staff
1-78J2SA	Disturbance - Minor	Minor	20/05/2011 21:15	North West Point Immigration Facility	Service Provider Staff
1-78D7NH	Disturbance - Minor	Minor	20/05/2011 21:15	Melbourne ITA	Service Provider Staff
1-78D85H	Emergency - medical - offsite	Major	20/05/2011 21:35	Northern IDC	Service Provider Staff
1-78D82X	Accident/Injury - Serious	Critical	20/05/2011 22:00	Curtin IDC	Service Provider Staff
1-78D6UU	Use of Force	Major	20/05/2011 22:40	North West Point Immigration Facility	Service Provider Staff
1-78J2R6	Disturbance - Minor	Minor	20/05/2011 22:55	North West Point Immigration Facility	Service Provider Staff
1-78JRUS	Assault - Minor	Major	20/05/2011 23:25	Northern IDC	Service Provider Staff
1-78JS9H	Self Harm-Atpted Serious	Critical	21/05/2011 2:20	North West Point Immigration Facility	Service Provider Staff
1-78JS6H	Transfer btwn facilities	Minor	21/05/2011 6:05	Port Augusta IRH	Service Provider Staff
1-78LBQ9	Voluntary starvation by minor	Major	21/05/2011 8:25	Leonora APOD	Service Provider Staff
1-78L8KY	Voluntary starvation (>24 hrs)	Major	21/05/2011 8:25	Leonora APOD	Service Provider Staff
1-78KXOY	Failure - Security System	Major	21/05/2011 9:10	Villawood IDC	Service Provider Staff
1-78LYGT	Contraband found	Minor	21/05/2011 9:30	Curtin IDC	Service Provider Staff
1-78KYV5	Emergency - medical - offsite	Major	21/05/2011 9:45	Melbourne ITA	Service Provider Staff
1-78LOG8	Complaint Unresolved in time	Minor	21/05/2011 9:47	North West Point Immigration Facility	Service Provider Staff
1-78LOGB	Complaint Unresolved in time	Minor	21/05/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-78LOGE	Complaint Unresolved in time	Minor	21/05/2011 9:52	North West Point Immigration Facility	Service Provider Staff
1-78LOHL	Complaint Unresolved in time	Minor	21/05/2011 9:55	North West Point Immigration Facility	Service Provider Staff
1-78LOKM	Complaint Unresolved in time	Minor	21/05/2011 9:58	North West Point Immigration Facility	Service Provider Staff
1-78LOKU	Complaint Unresolved in time	Minor	21/05/2011 10:05	North West Point Immigration Facility	Service Provider Staff

1-78M3HJ	Voluntary starvation (>24 hrs)	Major	21/05/2011 11:00	Northern IDC	Service Provider Staff
1-78L8JJ	Damage - Serious	Critical	21/05/2011 11:10	Villawood IDC	Service Provider Staff
1-78LQCK	Self Harm - Threatened	Major	21/05/2011 11:45	Northern IDC	Service Provider Staff
1-78LP6C	Self Harm - Threatened	Major	21/05/2011 11:50	Phosphate Hill APOD	Service Provider Staff
1-795BR7	Voluntary starvation (>24 hrs)	Major	21/05/2011 12:50	Scherger IDC	Service Provider Staff
1-78M3TS	Self Harm - Threatened	Major	21/05/2011 13:30	Curtin IDC	Other
1-78ME53	Self Harm - Threatened	Major	21/05/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-78MLGK	Use of Force	Major	21/05/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-78MLHE	Disturbance - Minor	Minor	21/05/2011 15:20	North West Point Immigration Facility	Service Provider Staff
1-78MV46	Voluntary starvation (>24 hrs)	Major	21/05/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-78MEII	Self Harm - Threatened	Major	21/05/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-7A3QTO	Complaint Unresolved in time	Minor	21/05/2011 16:34	Villawood IDC	Service Provider Staff
1-78MV59	Emergency - medical - offsite	Major	21/05/2011 18:00	Scherger IDC	Service Provider Staff
1-78NFE2	Self Harm - Threatened	Major	21/05/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-78NZ1I	Voluntary Starvation - End of	Minor	21/05/2011 18:55	Leonora APOD	Service Provider Staff
1-78NYZZ	Self Harm - Threatened	Major	21/05/2011 19:50	North West Point Immigration Facility	Service Provider Staff
1-78UCD4	Voluntary starvation (<24 hrs)	Minor	21/05/2011 20:30	Northern IDC	Service Provider Staff
1-78NZ6S	Voluntary starvation (<24 hrs)	Minor	21/05/2011 20:30	Northern IDC	Service Provider Staff
1-78NZ5J	Voluntary starvation (<24 hrs)	Minor	21/05/2011 20:30	Northern IDC	Service Provider Staff
1-78NZ34	Voluntary starvation (<24 hrs)	Minor	21/05/2011 20:30	Northern IDC	Service Provider Staff
1-78MX5O	Voluntary starvation (<24 hrs)	Minor	21/05/2011 20:30	Northern IDC	Service Provider Staff
1-78NZ7F	Voluntary starvation (>24 hrs)	Major	21/05/2011 20:40	Curtin IDC	Service Provider Staff
1-78NZ3F	Voluntary starvation (>24 hrs)	Major	21/05/2011 20:40	Curtin IDC	Service Provider Staff
1-78NF7M	Emergency - medical - offsite	Major	21/05/2011 21:45	Darwin Airport Lodge	Service Provider Staff
1-78WK16	Abusive/Aggressive Behaviour	Minor	21/05/2011 22:15	Villawood IDC	Service Provider Staff
1-78NFFP	Self Harm - Threatened	Major	21/05/2011 22:15	North West Point Immigration Facility	Service Provider Staff
1-78UC7T	Self Harm - Threatened	Major	21/05/2011 22:30	Northern IDC	Service Provider Staff
1-78WJXM	Failure - IT Systems	Minor	21/05/2011 22:50	Port Augusta IRH	Service Provider Staff
1-78NZAV	Abusive/Aggressive Behaviour	Minor	21/05/2011 23:50	Villawood IDC	Service Provider Staff
1-78TQH2	Demonstration - Onsite	Major	22/05/2011 5:15	North West Point Immigration Facility	Service Provider Staff
1-78XFM6	Voluntary starvation (<24 hrs)	Minor	22/05/2011 7:00	Curtin IDC	Service Provider Staff
1-78XFM3	Voluntary starvation (<24 hrs)	Minor	22/05/2011 7:00	Curtin IDC	Service Provider Staff
1-78WJX0	Voluntary starvation (<24 hrs)	Minor	22/05/2011 7:00	Curtin IDC	Service Provider Staff
1-78WJWX	Voluntary starvation (<24 hrs)	Minor	22/05/2011 7:00	Curtin IDC	Service Provider Staff
1-78WJVU	Voluntary starvation (<24 hrs)	Minor	22/05/2011 7:00	Curtin IDC	Service Provider Staff
1-78VD44	Emergency - medical - offsite	Major	22/05/2011 7:15	Port Augusta IRH	Service Provider Staff

1-78VY72	Complaint Unresolved in time	Minor	22/05/2011 8:00	Northern IDC	Service Provider Staff
1-78WGYW	Self Harm - Threatened	Major	22/05/2011 10:55	North West Point Immigration Facility	Service Provider Staff
1-78WVA6	Self Harm - Threatened	Major	22/05/2011 11:10	North West Point Immigration Facility	Service Provider Staff
1-78WHAL	Failure - Power	Minor	22/05/2011 11:20	Scherger IDC	Service Provider Staff
1-78WJUT	Self Harm - Threatened	Major	22/05/2011 11:20	North West Point Immigration Facility	Service Provider Staff
1-78WV94	Emergency - medical - offsite	Major	22/05/2011 12:50	Scherger IDC	Service Provider Staff
1-78WV9Q	Emergency - medical - offsite	Major	22/05/2011 12:55	Leonora APOD	Service Provider Staff
1-78WH90	Voluntary starvation (>24 hrs)	Major	22/05/2011 13:30	Northern IDC	Service Provider Staff
1-78WH7R	Voluntary starvation (>24 hrs)	Major	22/05/2011 13:30	Northern IDC	Service Provider Staff
1-78WH6S	Voluntary starvation (>24 hrs)	Major	22/05/2011 13:30	Northern IDC	Service Provider Staff
1-78WH6B	Voluntary starvation (>24 hrs)	Major	22/05/2011 13:30	Northern IDC	Service Provider Staff
1-78WH5C	Voluntary starvation (>24 hrs)	Major	22/05/2011 13:30	Northern IDC	Service Provider Staff
1-7AL08L	Complaint - re Crit Incident	Critical	22/05/2011 13:33	Villawood IDC	Service Provider Staff
1-78WH3Z	Emergency - medical - offsite	Major	22/05/2011 13:45	Darwin Airport Lodge	Service Provider Staff
1-78WVP5	Transfer to APOD	Minor	22/05/2011 14:00	Villawood IDC	Service Provider Staff
1-78WGZB	Emergency - medical - offsite	Major	22/05/2011 14:00	Villawood IDC	Service Provider Staff
1-78WVTC	Media - Incident of interest	Major	22/05/2011 14:05	Construction Camp APOD	Service Provider Staff
1-78X42U	Self Harm-Attpted Serious	Critical	22/05/2011 14:45	North West Point Immigration Facility	Service Provider Staff
1-78XFE3	Use of Force	Major	22/05/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-78WVXI	Disturbance - Minor	Minor	22/05/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-78XFRE	Self Harm - Threatened	Major	22/05/2011 15:07	North West Point Immigration Facility	Service Provider Staff
1-78WVXT	Emergency - medical - offsite	Major	22/05/2011 15:50	Darwin Airport Lodge	Service Provider Staff
1-78WK7U	Voluntary starvation (<24 hrs)	Minor	22/05/2011 16:00	Villawood IDC	Service Provider Staff
1-78XFT5	Disturbance - Minor	Minor	22/05/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-78WVVA	Self Harm - Threatened	Major	22/05/2011 17:20	Villawood IDC	Service Provider Staff
1-78XFAD	Use of Emergency Equip	Critical	22/05/2011 17:25	Darwin Airport Lodge	Service Provider Staff
1-78XUOP	Abusive/Aggressive Behaviour	Minor	22/05/2011 18:54	North West Point Immigration Facility	Service Provider Staff
1-78Y9J5	Contraband found	Minor	22/05/2011 19:30	Construction Camp APOD	Service Provider Staff
1-78XU21	Abusive/Aggressive Behaviour	Minor	22/05/2011 19:50	Inverbrackie APOD	Service Provider Staff
1-78Y0BC	Voluntary starvation (>24 hrs)	Major	22/05/2011 20:40	Curtin IDC	Service Provider Staff
1-795BZN	Voluntary starvation (<24 hrs)	Minor	22/05/2011 21:00	Scherger IDC	Service Provider Staff
1-78Y9FG	Demonstration - Onsite	Major	22/05/2011 21:30	North West Point Immigration Facility	Service Provider Staff
1-795BOE	Failure - Power	Minor	22/05/2011 22:55	Scherger IDC	Service Provider Staff
1-79U0EZ	Damage - Minor	Minor	23/05/2011 0:05	Port Augusta IRH	Service Provider Staff
1-795GQ7	Abusive/Aggressive Behaviour	Minor	23/05/2011 1:10	Melbourne ITA	Service Provider Staff
1-78Y0PW	Abusive/Aggressive Behaviour	Minor	23/05/2011 1:10	Maribyrnong IDC	Service Provider Staff

1-78Y0OH	Abusive/Aggressive Behaviour	Minor	23/05/2011 1:10	Maribymong IDC	Service Provider Staff
1-793K3J	Self Harm - Threatened	Major	23/05/2011 2:50	Villawood IDC	Service Provider Staff
1-794SEC	Damage - Serious	Critical	23/05/2011 3:40	North West Point Immigration Facility	Service Provider Staff
1-794SCE	Self Harm - Threatened	Major	23/05/2011 6:15	Villawood IDC	Service Provider Staff
1-79HFML	Voluntary starvation (<24 hrs)	Minor	23/05/2011 7:00	Curtin IDC	Service Provider Staff
1-79HFK4	Voluntary starvation (<24 hrs)	Minor	23/05/2011 7:00	Curtin IDC	Service Provider Staff
1-79FBHU	Voluntary starvation (<24 hrs)	Minor	23/05/2011 7:00	Curtin IDC	Service Provider Staff
1-79CR7L	Contraband found	Minor	23/05/2011 10:10	Curtin IDC	Service Provider Staff
1-7DQMA0	Property - Missing	Minor	23/05/2011 12:04	Melbourne ITA	Service Provider Staff
1-79AE7E	Complaint Unresolved in time	Minor	23/05/2011 13:00	Darwin Airport Lodge	Service Provider Staff
1-799Q62	Complaint Unresolved in time	Minor	23/05/2011 13:00	Darwin Airport Lodge	Service Provider Staff
1-79AEAD	Complaint Unresolved in time	Minor	23/05/2011 13:04	Darwin Airport Lodge	Service Provider Staff
1-79AEDI	Complaint Unresolved in time	Minor	23/05/2011 13:08	Darwin Airport Lodge	Service Provider Staff
1-79FB6E	Self Harm - Threatened	Major	23/05/2011 15:45	Villawood IDC	DIAC Staff
1-79D5FJ	Voluntary starvation (>24 hrs)	Major	23/05/2011 16:00	Villawood IDC	Service Provider Staff
1-79JZAK	Notification by Welfare Auth	Major	23/05/2011 16:45	Curtin IDC	Police
1-79JZNG	Self Harm - Actual	Critical	23/05/2011 18:25	North West Point Immigration Facility	Service Provider Staff
1-79JZF4	Disturbance - Minor	Minor	23/05/2011 18:57	Villawood IDC	Service Provider Staff
1-79JEKF	Emergency - medical - offsite	Major	23/05/2011 19:05	Port Augusta IRH	DIAC Staff
1-79JZNQ	Self Harm - Actual	Critical	23/05/2011 19:10	Perth IDC	Service Provider Staff
1-7A01OB	Assault - Minor	Major	23/05/2011 19:35	Darwin Airport Lodge	Service Provider Staff
1-79KA3Y	Emergency - medical - offsite	Major	23/05/2011 19:40	Darwin Airport Lodge	Service Provider Staff
1-79KA26	Demonstration - Onsite	Major	23/05/2011 20:30	Northern IDC	Service Provider Staff
1-79JZMY	Disturbance - Minor	Minor	23/05/2011 21:00	Villawood IDC	Service Provider Staff
1-79KAF4	Voluntary starvation (>24 hrs)	Major	23/05/2011 21:30	Curtin IDC	Service Provider Staff
1-79KIZK	Contraband found	Minor	23/05/2011 21:55	Construction Camp APOD	Service Provider Staff
1-79KJ1S	Use of Observation Rm > 24 hrs	Major	24/05/2011 1:15	Villawood IDC	Service Provider Staff
1-79RZQA	Self Harm - Actual	Critical	24/05/2011 3:05	North West Point Immigration Facility	Service Provider Staff
1-79S5KK	Emergency - medical - offsite	Major	24/05/2011 5:45	North West Point Immigration Facility	Service Provider Staff
1-79UZGD	Voluntary starvation (<24 hrs)	Minor	24/05/2011 7:00	Curtin IDC	Service Provider Staff
1-79UZDJ	Voluntary starvation (<24 hrs)	Minor	24/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7A5VKV	Contraband found	Minor	24/05/2011 7:30	North West Point Immigration Facility	Service Provider Staff
1-7A6I56	Abusive/Aggressive Behaviour	Minor	24/05/2011 8:30	North West Point Immigration Facility	Service Provider Staff
1-7A5V3I	Self Harm - Threatened	Major	24/05/2011 9:30	North West Point Immigration Facility	Service Provider Staff
1-79XLCA	Complaint Unresolved in time	Minor	24/05/2011 9:56	North West Point Immigration Facility	Service Provider Staff
1-79XLCD	Complaint Unresolved in time	Minor	24/05/2011 10:01	North West Point Immigration Facility	Service Provider Staff



1-79XLCI	Complaint Unresolved in time	Minor	24/05/2011 10:06	North West Point Immigration Facility	Service Provider Staff
1-79XLHB	Complaint Unresolved in time	Minor	24/05/2011 10:10	North West Point Immigration Facility	Service Provider Staff
1-79XLHE	Complaint Unresolved in time	Minor	24/05/2011 10:22	North West Point Immigration Facility	Service Provider Staff
1-79XLHH	Complaint Unresolved in time	Minor	24/05/2011 10:25	North West Point Immigration Facility	Service Provider Staff
1-79XLOS	Complaint Unresolved in time	Minor	24/05/2011 10:30	North West Point Immigration Facility	Service Provider Staff
1-79XLOV	Complaint Unresolved in time	Minor	24/05/2011 10:33	North West Point Immigration Facility	Service Provider Staff
1-79UZ8U	Emergency - medical - offsite	Major	24/05/2011 10:35	Scherger IDC	Service Provider Staff
1-79XLOY	Complaint Unresolved in time	Minor	24/05/2011 10:40	North West Point Immigration Facility	Service Provider Staff
1-79ZS07	Complaint Unresolved in time	Minor	24/05/2011 10:42	North West Point Immigration Facility	Service Provider Staff
1-79ZS0A	Complaint Unresolved in time	Minor	24/05/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-79ZS0D	Complaint Unresolved in time	Minor	24/05/2011 10:48	North West Point Immigration Facility	Service Provider Staff
1-79ZS0G	Complaint Unresolved in time	Minor	24/05/2011 10:51	North West Point Immigration Facility	Service Provider Staff
1-79ZS1V	Assault - Minor	Major	24/05/2011 11:45	Villawood IDC	Service Provider Staff
1-7A4UU9	Abusive/Aggressive Behaviour	Minor	24/05/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-7A4UUV	Use of Force	Major	24/05/2011 13:40	Villawood IDC	Service Provider Staff
1-7A67TV	Abusive/Aggressive Behaviour	Minor	24/05/2011 14:10	North West Point Immigration Facility	Service Provider Staff
1-7A26YM	Media - Approach staff/clients	Minor	24/05/2011 14:15	Villawood IDC	Service Provider Staff
1-7A67SQ	Contraband found	Minor	24/05/2011 14:25	Construction Camp APOD	Service Provider Staff
1-7A4OWM	Abusive/Aggressive Behaviour	Minor	24/05/2011 14:30	Northern IDC	Service Provider Staff
1-7AR0R2	Disturbance - Minor	Minor	24/05/2011 14:50	Port Augusta IRH	Service Provider Staff
1-7A3R05	Voluntary Starvation - End of	Minor	24/05/2011 15:00	Villawood IDC	Service Provider Staff
1-7A3R21	Disturbance - Minor	Minor	24/05/2011 16:15	Villawood IDC	Service Provider Staff
1-7A5V6A	Self Harm - Threatened	Major	24/05/2011 16:35	Northern IDC	Service Provider Staff
1-7A3R6R	Voluntary Starvation - End of	Minor	24/05/2011 17:00	Scherger IDC	Service Provider Staff
1-7A4OZ5	Use of Observation Rm > 24 hrs	Major	24/05/2011 18:00	Villawood IDC	Service Provider Staff
1-7A67W2	Complaint - re Crit Incident	Critical	24/05/2011 19:15	Darwin Airport Lodge	Service Provider Staff
1-7A6IOS	Emergency - medical - offsite	Major	24/05/2011 19:50	Curtin IDC	Service Provider Staff
1-7A7DEB	Disturbance - Minor	Minor	24/05/2011 20:30	Port Augusta IRH	Service Provider Staff
1-7A6IHG	Use of Observation Rm > 24 hrs	Major	24/05/2011 20:45	Villawood IDC	Service Provider Staff
1-7A6IIK	Use of Observation Rm > 24 hrs	Major	24/05/2011 20:55	Villawood IDC	Service Provider Staff
1-7AK6IJ	Abusive/Aggressive Behaviour	Minor	24/05/2011 21:00	Curtin IDC	Service Provider Staff
1-7ADSDV	Contraband found	Minor	24/05/2011 21:00	Phosphate Hill B Compound	Service Provider Staff
1-7B2UZA	Abusive/Aggressive Behaviour	Minor	24/05/2011 22:00	Maribymong IDC	Service Provider Staff
1-7A86CG	Abusive/Aggressive Behaviour	Minor	24/05/2011 22:00	Maribymong IDC	Service Provider Staff
1-7A7DJZ	Failure - Security System	Major	24/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7A86K1	Demonstration - Onsite	Major	24/05/2011 23:45	North West Point Immigration Facility	Service Provider Staff

1-7A86JY	Self Harm - Threatened	Major	24/05/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-7ADSZF	Demonstration - Onsite	Major	25/05/2011 6:35	Villawood IDC	Service Provider Staff
1-7B3TLB	Contraband found	Minor	25/05/2011 7:20	Inverbrackie APOD	Service Provider Staff
1-7AM9UK	Disturbance - Minor	Minor	25/05/2011 7:50	Darwin Airport Lodge	Service Provider Staff
1-7AFG6Q	Use of Force	Major	25/05/2011 8:00	Villawood IDC	Service Provider Staff
1-7AFG2G	Self Harm - Actual	Critical	25/05/2011 8:00	Villawood IDC	Service Provider Staff
1-7AM9AF	Voluntary starvation (<24 hrs)	Minor	25/05/2011 9:00	Northern IDC	Service Provider Staff
1-7AM976	Voluntary starvation (<24 hrs)	Minor	25/05/2011 9:00	Northern IDC	Service Provider Staff
1-7AM95N	Voluntary starvation (<24 hrs)	Minor	25/05/2011 9:00	Northern IDC	Service Provider Staff
1-7AL0BA	Voluntary starvation (<24 hrs)	Minor	25/05/2011 9:00	Northern IDC	Service Provider Staff
1-7AFGFK	Use of Restraints	Minor	25/05/2011 9:03	Villawood IDC	Service Provider Staff
1-7AIQ0B	Abusive/Aggressive Behaviour	Minor	25/05/2011 10:00	Villawood IDC	Service Provider Staff
1-7AQ5WY	Self Harm - Threatened	Major	25/05/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-7AMZN2	Demonstration - Onsite	Major	25/05/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-7AMZJG	Abusive/Aggressive Behaviour	Minor	25/05/2011 12:20	Northern IDC	DIAC Staff
1-7ARKA8	Assault - Not OBH	Minor	25/05/2011 13:30	Northern IDC	Service Provider Staff
1-7ARK7A	Assault - Minor	Major	25/05/2011 13:30	Northern IDC	Service Provider Staff
1-7ARK8B	Disturbance - Minor	Minor	25/05/2011 13:40	North West Point Immigration Facility	Service Provider Staff
1-7ASK0Y	Contraband found	Minor	25/05/2011 13:55	Construction Camp APOD	Service Provider Staff
1-7AQ5JY	Voluntary starvation (>24 hrs)	Major	25/05/2011 14:00	Northern IDC	Service Provider Staff
1-7AO8Q6	Voluntary starvation (>24 hrs)	Major	25/05/2011 14:00	Northern IDC	Service Provider Staff
1-7AO8E1	Voluntary starvation (>24 hrs)	Major	25/05/2011 14:00	Northern IDC	Service Provider Staff
1-7AR0ME	Self Harm - Actual	Critical	25/05/2011 14:15	North West Point Immigration Facility	Service Provider Staff
1-7ARK8I	Disturbance - Minor	Minor	25/05/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-7ASJZK	Disturbance - Minor	Minor	25/05/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-7B1NQH	Assault - Minor	Major	25/05/2011 16:35	Inverbrackie APOD	Service Provider Staff
1-7BTSKJ	Complaint Unresolved in time	Minor	25/05/2011 17:00	Villawood IDC	Service Provider Staff
1-7AS44X	Transfer to APOD	Minor	25/05/2011 17:25	Perth IDC	DIAC Staff
1-7ARKDC	Abusive/Aggressive Behaviour	Minor	25/05/2011 17:40	Villawood IDC	Service Provider Staff
1-7ASJZO	Damage - Serious	Critical	25/05/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-7ASK2X	Disturbance - Minor	Minor	25/05/2011 17:55	North West Point Immigration Facility	Service Provider Staff
1-7AS428	Transfer btwn facilities	Minor	25/05/2011 18:40	Northern IDC	Service Provider Staff
1-7AYU2H	Demonstration - Onsite	Major	25/05/2011 18:45	North West Point Immigration Facility	Service Provider Staff
1-7AYU30	Demonstration - Onsite	Major	25/05/2011 19:20	North West Point Immigration Facility	Service Provider Staff
1-7ASKB8	Damage - Minor	Minor	25/05/2011 21:30	Northern IDC	Service Provider Staff
1-7ASQ64	Abusive/Aggressive Behaviour	Minor	25/05/2011 22:00	Villawood IDC	Service Provider Staff

1-7AT19R	Disturbance - Minor	Minor	25/05/2011 22:55	Perth IDC	Service Provider Staff
1-7AYU6C	Self Harm - Threatened	Major	26/05/2011 0:45	North West Point Immigration Facility	Service Provider Staff
1-7B0KKN	Abusive/Aggressive Behaviour	Minor	26/05/2011 2:30	North West Point Immigration Facility	Service Provider Staff
1-7B0BLO	Disturbance - Minor	Minor	26/05/2011 4:45	Curtin IDC	Service Provider Staff
1-7AYUJF	Use of Force	Major	26/05/2011 5:10	Villawood IDC	Service Provider Staff
1-7B0BAK	Use of Restraints	Minor	26/05/2011 5:30	Villawood IDC	Service Provider Staff
1-7B2RTG	Theft	Minor	26/05/2011 9:00	Leonora APOD	Service Provider Staff
1-7B1SJI	Contraband found	Minor	26/05/2011 9:40	Villawood IDC	Service Provider Staff
1-7B1NBI	Use of Force	Major	26/05/2011 9:50	Villawood IDC	Service Provider Staff
1-7BLKEK	Voluntary Starvation - End of	Minor	26/05/2011 9:55	North West Point Immigration Facility	Service Provider Staff
1-7BB4U4	Voluntary Starvation - End of	Minor	26/05/2011 10:30	Villawood IDC	Service Provider Staff
1-7B6GKO	Self Harm-Attpted Serious	Critical	26/05/2011 11:25	North West Point Immigration Facility	Service Provider Staff
1-7B6G2D	Disturbance - Minor	Minor	26/05/2011 11:30	Northern IDC	Service Provider Staff
1-7B76MX	Self Harm - Threatened	Major	26/05/2011 11:40	Northern IDC	Service Provider Staff
1-7B7LIK	Disturbance - Minor	Minor	26/05/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-7B7LDL	Assault - Minor	Major	26/05/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-7B76G3	Transfer to APOD	Minor	26/05/2011 12:30	Scherger IDC	Service Provider Staff
1-7B52CC	Abusive/Aggressive Behaviour	Minor	26/05/2011 12:45	Villawood IDC	Service Provider Staff
1-7B61DQ	Voluntary starvation (<24 hrs)	Minor	26/05/2011 12:55	Villawood IDC	Client
1-7BNYUR	Property - Missing	Minor	26/05/2011 13:15	Villawood IDC	Service Provider Staff
1-7BMU43	Self Harm - Threatened	Major	26/05/2011 13:15	Villawood IDC	Service Provider Staff
1-7B61C1	Use of Observation Rm > 24 hrs	Major	26/05/2011 13:25	Villawood IDC	Service Provider Staff
1-7BBIM5	Disturbance - Minor	Minor	26/05/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-7BBIDE	Accident/Injury - Serious	Critical	26/05/2011 15:00	Curtin IDC	Service Provider Staff
1-7BCBSK	Disturbance - Minor	Minor	26/05/2011 15:45	North West Point Immigration Facility	Service Provider Staff
1-7B9I0C	Transfer btwn facilities	Minor	26/05/2011 15:55	Northern IDC	Service Provider Staff
1-7BBIDK	Failure - Security System	Major	26/05/2011 16:00	Curtin IDC	Service Provider Staff
1-7B9I71	Self Harm - Threatened	Major	26/05/2011 16:30	Northern IDC	Service Provider Staff
1-7BB4FR	Media - Unauthorised presence	Critical	26/05/2011 16:50	Villawood IDC	Service Provider Staff
1-7BTSPH	Complaint Unresolved in time	Minor	26/05/2011 17:00	Villawood IDC	Service Provider Staff
1-7BKLCG	Contraband found	Minor	26/05/2011 19:15	Darwin Airport Lodge	Service Provider Staff
1-7BCNA6	Accident/Injury - Serious	Critical	26/05/2011 19:50	Curtin IDC	Service Provider Staff
1-7BCC0U	Failure - Security System	Major	26/05/2011 20:20	Curtin IDC	Service Provider Staff
1-7BCC39	Abusive/Aggressive Behaviour	Minor	26/05/2011 20:25	Curtin IDC	Service Provider Staff
1-7BCNM2	Accident/Injury - Serious	Critical	26/05/2011 21:25	Curtin IDC	Service Provider Staff
1-7BD423	Contraband found	Minor	26/05/2011 22:40	Villawood IDC	Service Provider Staff

1-7BD7KA	Emergency - medical - offsite	Major	26/05/2011 23:30	Construction Camp APOD	Service Provider Staff
1-7BN46M	Voluntary starvation (>24 hrs)	Major	27/05/2011 0:05	Villawood IDC	Client
1-7BD4EC	Voluntary starvation (<24 hrs)	Minor	27/05/2011 0:05	Curtin IDC	Service Provider Staff
1-7BD4F4	Voluntary starvation (<24 hrs)	Minor	27/05/2011 0:13	Curtin IDC	Service Provider Staff
1-7BD4BW	Failure - Security System	Major	27/05/2011 1:05	Port Augusta IRH	Service Provider Staff
1-7BKTMN	Damage - Minor	Minor	27/05/2011 4:10	Villawood IDC	Service Provider Staff
1-7BJ57K	Escape	Critical	27/05/2011 4:10	Villawood IDC	Service Provider Staff
1-7BJ5CH	Use of Restraints	Minor	27/05/2011 4:20	Villawood IDC	Service Provider Staff
1-7BJ5C8	Use of Force	Major	27/05/2011 4:20	Villawood IDC	Service Provider Staff
1-7BM5BI	Failure - Security System	Major	27/05/2011 6:15	Northern IDC	Service Provider Staff
1-7BM536	Failure - Security System	Major	27/05/2011 7:30	Curtin IDC	Service Provider Staff
1-7BRPUW	Complaint Unresolved in time	Minor	27/05/2011 8:00	Northern IDC	Service Provider Staff
1-7BMTMM	Complaint Unresolved in time	Minor	27/05/2011 8:14	North West Point Immigration Facility	Service Provider Staff
1-7BLK4N	Self Harm - Threatened	Major	27/05/2011 8:20	Villawood IDC	Service Provider Staff
1-7BKWAW	Use of Restraints	Minor	27/05/2011 8:20	Villawood IDC	Service Provider Staff
1-7BKRCB	Use of Force	Major	27/05/2011 8:20	Villawood IDC	Service Provider Staff
1-7BKTES	Damage - Minor	Minor	27/05/2011 8:45	Villawood IDC	Service Provider Staff
1-7BMTYE	Complaint Unresolved in time	Minor	27/05/2011 9:40	Perth IDC	Service Provider Staff
1-7BNZPC	Disturbance - Minor	Minor	27/05/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-7C47UP	Disturbance - Minor	Minor	27/05/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-7BUWV4	Abusive/Aggressive Behaviour	Minor	27/05/2011 10:00	Northern IDC	DIAC Staff
1-7BM5GP	Self Harm - Threatened	Major	27/05/2011 10:10	Villawood IDC	Service Provider Staff
1-7BM5CV	Use of Force	Major	27/05/2011 10:10	Villawood IDC	Service Provider Staff
1-7BM57A	Use of Restraints	Minor	27/05/2011 10:10	Villawood IDC	Service Provider Staff
1-7BQ4G0	Accident/Injury - Serious	Critical	27/05/2011 10:20	Curtin IDC	Service Provider Staff
1-7BUWCU	Self Harm - Threatened	Major	27/05/2011 10:30	Northern IDC	Subcontractor
1-7BN3JJ	Removal - Aborted	Major	27/05/2011 10:30	Villawood IDC	Service Provider Staff
1-7BP6EQ	Abusive/Aggressive Behaviour	Minor	27/05/2011 10:40	North West Point Immigration Facility	Service Provider Staff
1-7BVSAB	Self Harm - Threatened	Major	27/05/2011 10:50	North West Point Immigration Facility	Service Provider Staff
1-7BP6G6	Disturbance - Minor	Minor	27/05/2011 10:50	North West Point Immigration Facility	Service Provider Staff
1-7BP6ZK	Media - Incident of interest	Major	27/05/2011 11:20	Maribyrnong IDC	Service Provider Staff
1-7BRPHD	Abusive/Aggressive Behaviour	Minor	27/05/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-7BRPHG	Abusive/Aggressive Behaviour	Minor	27/05/2011 12:15	North West Point Immigration Facility	Service Provider Staff
1-7BRPND	Damage - Minor	Minor	27/05/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-7BP6IW	Complaint Unresolved in time	Minor	27/05/2011 13:04	Darwin Airport Lodge	Service Provider Staff
1-7BP6LG	Complaint Unresolved in time	Minor	27/05/2011 13:11	Darwin Airport Lodge	Service Provider Staff

1-7BP6O4	Complaint Unresolved in time	Minor	27/05/2011 13:14	Darwin Airport Lodge	Service Provider Staff
1-7BTSBF	Self Harm - Actual	Critical	27/05/2011 13:15	Northern IDC	Service Provider Staff
1-7BUZOW	Assault - Minor	Major	27/05/2011 14:00	Darwin Airport Lodge	DIAC Staff
1-7C3QVP	Transfer to APOD	Minor	27/05/2011 14:30	Scherger IDC	Service Provider Staff
1-7BUWMU	Self Harm - Threatened	Major	27/05/2011 15:10	North West Point Immigration Facility	Service Provider Staff
1-7BUX06	Assault - Not OBH	Minor	27/05/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-7BRQ2H	Disturbance - Minor	Minor	27/05/2011 16:05	Melbourne ITA	Service Provider Staff
1-7BUZVP	Complaint Unresolved in time	Minor	27/05/2011 16:10	Construction Camp APOD	Service Provider Staff
1-7CM1JU	Property - Missing	Minor	27/05/2011 16:30	Villawood IDC	Service Provider Staff
1-7BVS20	Disturbance - Minor	Minor	27/05/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-7BUZK4	Contraband found	Minor	27/05/2011 17:30	Melbourne ITA	Service Provider Staff
1-7BUWM3	Voluntary Starvation - End of	Minor	27/05/2011 17:45	Northern IDC	Service Provider Staff
1-7BVE56	Visitor-Other refused	Minor	27/05/2011 18:40	Villawood IDC	Service Provider Staff
1-7BVS92	Accident/Injury - Serious	Critical	27/05/2011 19:40	Curtin IDC	Service Provider Staff
1-7BUZY2	Failure - Power	Minor	27/05/2011 19:45	Villawood IDC	Service Provider Staff
1-7C149V	Voluntary starvation (<24 hrs)	Minor	27/05/2011 21:00	Curtin IDC	Service Provider Staff
1-7C149F	Voluntary starvation (<24 hrs)	Minor	27/05/2011 21:00	Curtin IDC	Service Provider Staff
1-7C148C	Voluntary starvation (<24 hrs)	Minor	27/05/2011 21:00	Curtin IDC	Service Provider Staff
1-7BWAW3	Voluntary starvation (<24 hrs)	Minor	27/05/2011 21:00	Curtin IDC	Service Provider Staff
1-7BWAV9	Voluntary starvation (<24 hrs)	Minor	27/05/2011 21:00	Curtin IDC	Service Provider Staff
1-7BWAU3	Voluntary starvation (<24 hrs)	Minor	27/05/2011 21:00	Curtin IDC	Service Provider Staff
1-7BVSLL	Accident/Injury - Serious	Critical	27/05/2011 21:20	Curtin IDC	Service Provider Staff
1-7BW0BH	Accident/Injury - Serious	Critical	27/05/2011 23:00	Curtin IDC	Service Provider Staff
1-7C2TUY	Media - Incident of interest	Major	28/05/2011 2:00	Darwin Airport Lodge	Service Provider Staff
1-7C14N1	Contraband found	Minor	28/05/2011 4:48	Curtin IDC	Service Provider Staff
1-7C47QS	Failure - IT Systems	Minor	28/05/2011 9:40	North West Point Immigration Facility	Service Provider Staff
1-7C3SDB	Damage - Serious	Critical	28/05/2011 10:30	Villawood IDC	Service Provider Staff
1-7C3SD1	Failure - Security System	Major	28/05/2011 10:30	Villawood IDC	Service Provider Staff
1-7C4RSS	Self Harm - Threatened	Major	28/05/2011 11:15	North West Point Immigration Facility	Service Provider Staff
1-7C4RSO	Abusive/Aggressive Behaviour	Minor	28/05/2011 11:15	North West Point Immigration Facility	Service Provider Staff
1-7C45L1	Abusive/Aggressive Behaviour	Minor	28/05/2011 12:00	Villawood IDC	Service Provider Staff
1-7C47ST	Failure - IT Systems	Minor	28/05/2011 12:30	Villawood IDC	Service Provider Staff
1-7C4L0D	Disturbance - Minor	Minor	28/05/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-7C47P4	Media - Unauthorised presence	Critical	28/05/2011 13:45	Villawood IDC	Service Provider Staff
1-7C4L0X	Emergency - medical - offsite	Major	28/05/2011 14:55	Leonora APOD	Service Provider Staff
1-7C4RY0	Abusive/Aggressive Behaviour	Minor	28/05/2011 17:00	North West Point Immigration Facility	Service Provider Staff

1-7C4YO8	Abusive/Aggressive Behaviour	Minor	28/05/2011 18:00	Curtin IDC	Service Provider Staff
1-7C6GD0	Damage - Minor	Minor	28/05/2011 19:15	Villawood IDC	Service Provider Staff
1-7C5SDE	Emergency - medical - offsite	Major	28/05/2011 19:45	North West Point Immigration Facility	Service Provider Staff
1-7C560Z	Disturbance - Major	Major	28/05/2011 19:55	Melbourne ITA	Service Provider Staff
1-7C5SEG	Abusive/Aggressive Behaviour	Minor	28/05/2011 20:00	Curtin IDC	Service Provider Staff
1-7C4YV4	Emergency - medical - offsite	Major	28/05/2011 20:00	Leonora APOD	Service Provider Staff
1-7C56HR	Use of Force	Major	28/05/2011 20:35	Melbourne ITA	Service Provider Staff
1-7C56CW	Escape - Attempted	Major	28/05/2011 20:35	Melbourne ITA	Service Provider Staff
1-7C56DE	Emergency - medical - offsite	Major	28/05/2011 20:50	Leonora APOD	Service Provider Staff
1-7C65ZY	Voluntary starvation (<24 hrs)	Minor	28/05/2011 22:00	Curtin IDC	Service Provider Staff
1-7C65Y2	Voluntary starvation (<24 hrs)	Minor	28/05/2011 22:00	Curtin IDC	Service Provider Staff
1-7C65VB	Voluntary starvation (<24 hrs)	Minor	28/05/2011 22:00	Curtin IDC	Service Provider Staff
1-7C56OQ	Voluntary starvation (>24 hrs)	Major	28/05/2011 22:00	Curtin IDC	Service Provider Staff
1-7C56MM	Voluntary starvation (>24 hrs)	Major	28/05/2011 22:00	Curtin IDC	Service Provider Staff
1-7C6GL1	Disturbance - Minor	Minor	28/05/2011 23:25	North West Point Immigration Facility	Service Provider Staff
1-7C663K	Voluntary starvation (<24 hrs)	Minor	28/05/2011 23:50	Curtin IDC	Service Provider Staff
1-7C662G	Voluntary starvation (<24 hrs)	Minor	28/05/2011 23:50	Curtin IDC	Service Provider Staff
1-7C666H	Voluntary starvation (<24 hrs)	Minor	28/05/2011 23:55	Curtin IDC	Service Provider Staff
1-7C665M	Voluntary starvation (<24 hrs)	Minor	28/05/2011 23:55	Curtin IDC	Service Provider Staff
1-7C664D	Voluntary starvation (<24 hrs)	Minor	28/05/2011 23:55	Curtin IDC	Service Provider Staff
1-7CDADV	Contraband found	Minor	29/05/2011 0:20	Curtin IDC	Service Provider Staff
1-7C6GUI	Self Harm - Threatened	Major	29/05/2011 1:15	North West Point Immigration Facility	Service Provider Staff
1-7CDADO	Assault - Minor	Major	29/05/2011 1:30	Darwin Airport Lodge	Service Provider Staff
1-7CD4GM	Self Harm-Attpted Serious	Critical	29/05/2011 3:00	North West Point Immigration Facility	Service Provider Staff
1-7CDAMG	Use of Restraints	Minor	29/05/2011 5:30	Villawood IDC	Service Provider Staff
1-7CDAMD	Use of Force	Major	29/05/2011 5:30	Villawood IDC	Service Provider Staff
1-7CDAMA	Self Harm - Actual	Critical	29/05/2011 5:30	Villawood IDC	Service Provider Staff
1-7CDD6D	Self Harm - Actual	Critical	29/05/2011 7:10	North West Point Immigration Facility	Service Provider Staff
1-7CD4XV	Failure - Security System	Major	29/05/2011 7:50	Northern IDC	Service Provider Staff
1-7CDUKK	Complaint Unresolved in time	Minor	29/05/2011 8:00	Northern IDC	Service Provider Staff
1-7CDUIW	Complaint Unresolved in time	Minor	29/05/2011 8:00	Northern IDC	Service Provider Staff
1-7CDCQ6	Voluntary Starvation - End of	Minor	29/05/2011 8:30	Villawood IDC	Service Provider Staff
1-7CDDA1	Use of Observation Rm > 24 hrs	Major	29/05/2011 10:30	Villawood IDC	Service Provider Staff
1-7CECIE	Abusive/Aggressive Behaviour	Minor	29/05/2011 12:35	North West Point Immigration Facility	Service Provider Staff
1-7CEA6V	Demonstration - Offsite	Critical	29/05/2011 14:00	Maribyrnong IDC	Service Provider Staff
1-7CEJA0	Self Harm-Attpted Serious	Critical	29/05/2011 14:10	North West Point Immigration Facility	Service Provider Staff

1-7CF386	Use of Force	Major	29/05/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-7CEORI	Disturbance - Minor	Minor	29/05/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-7CEJS2	Disturbance - Minor	Minor	29/05/2011 16:25	North West Point Immigration Facility	Service Provider Staff
1-7CF3C1	Use of Force	Major	29/05/2011 16:30	North West Point Immigration Facility	Service Provider Staff
1-7CECRQ	Abusive/Aggressive Behaviour	Minor	29/05/2011 16:40	Villawood IDC	Service Provider Staff
1-7CEP0Q	Use of Force	Major	29/05/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-7CEP0F	Self Harm - Actual	Critical	29/05/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-7CEJTR	Abusive/Aggressive Behaviour	Minor	29/05/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-7CEP1A	Emergency - medical - offsite	Major	29/05/2011 18:10	Leonora APOD	Service Provider Staff
1-7CWEQW	Complaint Unresolved in time	Minor	29/05/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-7CVXLP	Complaint Unresolved in time	Minor	29/05/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-7CVXKL	Complaint Unresolved in time	Minor	29/05/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-7CUW5Q	Complaint Unresolved in time	Minor	29/05/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-7CWES6	Disturbance - Minor	Minor	29/05/2011 18:40	Darwin Airport Lodge	Service Provider Staff
1-7CEZN7	Assault - Minor	Major	29/05/2011 20:00	Northern IDC	Service Provider Staff
1-7DV649	Complaint Unresolved in time	Minor	29/05/2011 20:18	Villawood IDC	Client
1-7CM1B6	Voluntary starvation (<24 hrs)	Minor	29/05/2011 20:30	Northern IDC	Service Provider Staff
1-7CEP9X	Disturbance - Minor	Minor	29/05/2011 20:55	Villawood IDC	Service Provider Staff
1-7CEZVA	Disturbance - Minor	Minor	29/05/2011 21:45	North West Point Immigration Facility	Service Provider Staff
1-7CKM8Y	Disturbance - Minor	Minor	30/05/2011 1:00	Curtin IDC	Service Provider Staff
1-7CKLHZ	Emergency - medical - offsite	Major	30/05/2011 1:20	Leonora APOD	Service Provider Staff
1-7CVXNR	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CVXMI	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CVXJZ	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CVXHW	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CVXF9	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CVXDN	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CVXC1	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CTJX1	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CRE0R	Voluntary starvation (<24 hrs)	Minor	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7COEEW	Voluntary starvation (>24 hrs)	Major	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7CNCRG	Voluntary starvation (>24 hrs)	Major	30/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7DRTSB	Complaint Unresolved in time	Minor	30/05/2011 8:00	Darwin Airport Lodge	Service Provider Staff
1-7CPJAV	Voluntary starvation (>24 hrs)	Major	30/05/2011 9:30	Northern IDC	Service Provider Staff
1-7CRDJA	Assault - Minor	Major	30/05/2011 10:15	Construction Camp APOD	Service Provider Staff
1-7CNC0O	Self Harm - Threatened	Major	30/05/2011 10:20	Villawood IDC	Service Provider Staff

1-7CRDOS	Disturbance - Minor	Minor	30/05/2011 10:55	Northern IDC	Service Provider Staff
1-7COEJT	Use of Force	Major	30/05/2011 11:25	Villawood IDC	Service Provider Staff
1-7D43AF	Self Harm - Threatened	Major	30/05/2011 11:30	Phosphate Hill B Compound	Service Provider Staff
1-7CTJHY	Abusive/Aggressive Behaviour	Minor	30/05/2011 12:15	Curtin IDC	Service Provider Staff
1-7CSESW	Accident/Injury - Serious	Critical	30/05/2011 12:50	Curtin IDC	Service Provider Staff
1-7CWF0I	Disturbance - Minor	Minor	30/05/2011 13:50	Construction Camp APOD	Service Provider Staff
1-7CSX68	Complaint Unresolved in time	Minor	30/05/2011 14:13	Darwin Airport Lodge	Service Provider Staff
1-7CVX38	Self Harm - Actual	Critical	30/05/2011 14:40	Construction Camp APOD	Service Provider Staff
1-7CVX1I	Complaint Unresolved in time	Minor	30/05/2011 15:30	North West Point Immigration Facility	Service Provider Staff
1-7CVX8G	Self Harm - Threatened	Major	30/05/2011 15:35	North West Point Immigration Facility	Service Provider Staff
1-7CVX9X	Self Harm - Threatened	Major	30/05/2011 15:45	North West Point Immigration Facility	Service Provider Staff
1-7CUQMW	Damage - Minor	Minor	30/05/2011 16:15	Villawood IDC	Service Provider Staff
1-7CUQZA	Transfer btwn facilities	Minor	30/05/2011 16:20	Northern IDC	Service Provider Staff
1-7CUQHN	Disturbance - Minor	Minor	30/05/2011 16:30	Melbourne ITA	Service Provider Staff
1-7E896S	Self Harm - Actual	Critical	30/05/2011 16:45	Curtin IDC	Service Provider Staff
1-7CVX5H	Self Harm - Threatened	Major	30/05/2011 16:45	Northern IDC	DIAC Staff
1-7CWERS	Self Harm - Actual	Critical	30/05/2011 18:05	North West Point Immigration Facility	Service Provider Staff
1-7CWXRS	Abusive/Aggressive Behaviour	Minor	30/05/2011 18:50	Northern IDC	Service Provider Staff
1-7CWQCI	Abusive/Aggressive Behaviour	Minor	30/05/2011 21:55	Villawood IDC	Service Provider Staff
1-7D496A	Contraband found	Minor	30/05/2011 22:00	Villawood IDC	Service Provider Staff
1-7CWXBE	Self Harm - Actual	Critical	30/05/2011 22:40	North West Point Immigration Facility	Service Provider Staff
1-7CWXLE	Self Harm - Threatened	Major	31/05/2011 0:15	North West Point Immigration Facility	Service Provider Staff
1-7CWQVG	Self Harm - Threatened	Major	31/05/2011 0:45	North West Point Immigration Facility	Service Provider Staff
1-7CWXD0	Assault - Not OBH	Minor	31/05/2011 1:05	Northern IDC	Service Provider Staff
1-7DD3BJ	Voluntary starvation (<24 hrs)	Minor	31/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7D8G6S	Voluntary starvation (<24 hrs)	Minor	31/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7D8FRZ	Voluntary starvation (<24 hrs)	Minor	31/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7D7W37	Voluntary starvation (<24 hrs)	Minor	31/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7D7VKT	Voluntary starvation (>24 hrs)	Major	31/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7D6SRY	Voluntary starvation (>24 hrs)	Major	31/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7D6S96	Voluntary starvation (>24 hrs)	Major	31/05/2011 7:00	Curtin IDC	Service Provider Staff
1-7D6SDC	Accident/Injury - Serious	Critical	31/05/2011 8:40	Curtin IDC	Service Provider Staff
1-7D7VGK	Complaint Unresolved in time	Minor	31/05/2011 8:50	North West Point Immigration Facility	Service Provider Staff
1-7D7VGN	Complaint Unresolved in time	Minor	31/05/2011 8:55	North West Point Immigration Facility	Service Provider Staff
1-7D7VGQ	Complaint Unresolved in time	Minor	31/05/2011 8:59	North West Point Immigration Facility	Service Provider Staff
1-7D7VMR	Complaint Unresolved in time	Minor	31/05/2011 9:03	North West Point Immigration Facility	Service Provider Staff



1-7D7VMU	Complaint Unresolved in time	Minor	31/05/2011 9:06	North West Point Immigration Facility	Service Provider Staff
1-7D7VO1	Complaint Unresolved in time	Minor	31/05/2011 9:10	North West Point Immigration Facility	Service Provider Staff
1-7D7VO4	Complaint Unresolved in time	Minor	31/05/2011 9:13	North West Point Immigration Facility	Service Provider Staff
1-7D7VO7	Complaint Unresolved in time	Minor	31/05/2011 9:22	North West Point Immigration Facility	Service Provider Staff
1-7D7VX6	Complaint Unresolved in time	Minor	31/05/2011 9:25	North West Point Immigration Facility	Service Provider Staff
1-7D7VX9	Complaint Unresolved in time	Minor	31/05/2011 9:27	North West Point Immigration Facility	Service Provider Staff
1-7D7VXC	Complaint Unresolved in time	Minor	31/05/2011 9:31	North West Point Immigration Facility	Service Provider Staff
1-7D7W6B	Complaint Unresolved in time	Minor	31/05/2011 9:33	North West Point Immigration Facility	Service Provider Staff
1-7D7W6E	Complaint Unresolved in time	Minor	31/05/2011 9:36	North West Point Immigration Facility	Service Provider Staff
1-7D7W6H	Complaint Unresolved in time	Minor	31/05/2011 9:38	North West Point Immigration Facility	Service Provider Staff
1-7D8SPF	Complaint Unresolved in time	Minor	31/05/2011 9:41	North West Point Immigration Facility	Service Provider Staff
1-7D8SPK	Complaint Unresolved in time	Minor	31/05/2011 9:44	North West Point Immigration Facility	Service Provider Staff
1-7D8SPN	Complaint Unresolved in time	Minor	31/05/2011 9:47	North West Point Immigration Facility	Service Provider Staff
1-7D8SRE	Complaint Unresolved in time	Minor	31/05/2011 9:49	North West Point Immigration Facility	Service Provider Staff
1-7D8SRH	Complaint Unresolved in time	Minor	31/05/2011 9:51	North West Point Immigration Facility	Service Provider Staff
1-7D8SRK	Complaint Unresolved in time	Minor	31/05/2011 9:54	North West Point Immigration Facility	Service Provider Staff
1-7D8SUP	Complaint Unresolved in time	Minor	31/05/2011 9:56	North West Point Immigration Facility	Service Provider Staff
1-7D8SUS	Complaint Unresolved in time	Minor	31/05/2011 9:58	North West Point Immigration Facility	Service Provider Staff
1-7D6SS7	Voluntary Starvation - End of	Minor	31/05/2011 11:17	Northern IDC	Service Provider Staff
1-7DF75M	Disturbance - Minor	Minor	31/05/2011 11:30	North West Point Immigration Facility	Service Provider Staff
1-7DBIHI	Media - Incident of interest	Major	31/05/2011 11:30	Inverbrackie APOD	Service Provider Staff
1-7DDVSG	Voluntary starvation (<24 hrs)	Minor	31/05/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-7DBHZ0	Failure - Power	Minor	31/05/2011 12:30	Curtin IDC	Service Provider Staff
1-7DD3GQ	Voluntary starvation (<24 hrs)	Minor	31/05/2011 13:10	Leonora APOD	Service Provider Staff
1-7DDVR6	Assault - Not OBH	Minor	31/05/2011 14:45	Northern IDC	Service Provider Staff
1-7DOWOE	Self Harm - Threatened	Major	31/05/2011 15:15	Darwin Airport Lodge	DIAC Staff
1-7DDW2M	Contraband found	Minor	31/05/2011 15:40	Construction Camp APOD	Service Provider Staff
1-7EX2Q2	Complaint Unresolved in time	Minor	31/05/2011 16:10	Villawood IDC	Service Provider Staff
1-7DDW5O	Self Harm - Threatened	Major	31/05/2011 17:00	Northern IDC	Service Provider Staff
1-7DEF3A	Self Harm - Threatened	Major	31/05/2011 18:10	North West Point Immigration Facility	Service Provider Staff
1-7DMXAY	Failure - IT Systems	Minor	31/05/2011 20:00	Curtin IDC	Service Provider Staff
1-7DF6X0	Abusive/Aggressive Behaviour	Minor	31/05/2011 21:42	North West Point Immigration Facility	Service Provider Staff
1-7DQHSZ	Voluntary starvation (>24 hrs)	Major	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DLXSX	Voluntary starvation (>24 hrs)	Major	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4ZQ	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4ZK	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff

1-7DF4YK	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4XF	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4X9	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4VP	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4U2	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4S7	Voluntary starvation (>24 hrs)	Major	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DF4R3	Voluntary starvation (<24 hrs)	Minor	31/05/2011 22:20	Curtin IDC	Service Provider Staff
1-7DN7JK	Self Harm - Threatened	Major	31/05/2011 23:15	Scherger IDC	Service Provider Staff
1-7DF4NC	Emergency - medical - offsite	Major	31/05/2011 23:55	Curtin IDC	Service Provider Staff
1-7DF76Z	Self Harm-Atpted Serious	Critical	1/06/2011 0:50	North West Point Immigration Facility	Service Provider Staff
1-7DF4YO	Use of Force	Major	1/06/2011 0:55	North West Point Immigration Facility	Service Provider Staff
1-7DLXZW	Failure - Security System	Major	1/06/2011 1:25	Port Augusta IRH	Service Provider Staff
1-7DF75W	Removal - Aborted	Major	1/06/2011 4:00	Maribyrnong IDC	Service Provider Staff
1-7DT7F8	Self Harm - Actual	Critical	1/06/2011 10:35	North West Point Immigration Facility	Service Provider Staff
1-7R3WS4	Self Harm - Actual	Critical	1/06/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-7R090D	Disturbance - Minor	Minor	1/06/2011 11:45	Northern IDC	Service Provider Staff
1-7DWRPI	Abusive/Aggressive Behaviour	Minor	1/06/2011 12:00	Curtin IDC	Service Provider Staff
1-7DUL46	Complaint Unresolved in time	Minor	1/06/2011 12:12	North West Point Immigration Facility	Service Provider Staff
1-7DRTP1	Damage - Minor	Minor	1/06/2011 12:15	Villawood IDC	Service Provider Staff
1-7DRTO4	Abusive/Aggressive Behaviour	Minor	1/06/2011 12:20	Villawood IDC	Service Provider Staff
1-7DSAU2	Use of Observation Rm > 24 hrs	Major	1/06/2011 12:55	Villawood IDC	Service Provider Staff
1-7DT7RG	Self Harm - Actual	Critical	1/06/2011 13:00	Darwin Airport Lodge	Service Provider Staff
1-7DV5Y8	Voluntary starvation (>24 hrs)	Major	1/06/2011 13:17	North West Point Immigration Facility	Service Provider Staff
1-7DVENS	Complaint Unresolved in time	Minor	1/06/2011 13:28	Construction Camp APOD	Service Provider Staff
1-7DWRX8	Clinical Depression	Minor	1/06/2011 13:30	Curtin IDC	Service Provider Staff
1-7DVENV	Complaint Unresolved in time	Minor	1/06/2011 13:36	Construction Camp APOD	Service Provider Staff
1-7DVVUA	Complaint Unresolved in time	Minor	1/06/2011 13:41	Construction Camp APOD	Service Provider Staff
1-7DWDOW	Self Harm - Threatened	Major	1/06/2011 13:55	North West Point Immigration Facility	Service Provider Staff
1-7E6BL0	Contraband brought by Visitor	Minor	1/06/2011 14:00	Maribyrnong IDC	Service Provider Staff
1-7DWRW5	Abusive/Aggressive Behaviour	Minor	1/06/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-7E6BL3	Visitor-Client denied	Minor	1/06/2011 14:10	Maribyrnong IDC	Service Provider Staff
1-7PKY1M	Complaint Unresolved in time	Minor	1/06/2011 15:00	Adelaide ITA	Service Provider Staff
1-7DWRUU	Self Harm - Threatened	Major	1/06/2011 15:35	Construction Camp APOD	Service Provider Staff
1-7DXQE1	Emergency - medical - offsite	Major	1/06/2011 15:55	Leonora APOD	Service Provider Staff
1-7R7BFA	Self Harm - Threatened	Major	1/06/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-7DY8JR	Damage - Minor	Minor	1/06/2011 16:40	North West Point Immigration Facility	Service Provider Staff

1-7DXQQ4	Abusive/Aggressive Behaviour	Minor	1/06/2011 16:40	North West Point Immigration Facility	Service Provider Staff
1-7E6BL6	Contraband found	Minor	1/06/2011 17:00	Maribyrnong IDC	Service Provider Staff
1-7DXQ3C	Self Harm - Threatened	Major	1/06/2011 17:00	Northern IDC	DIAC Staff
1-7DY8UM	Self Harm - Actual	Critical	1/06/2011 18:45	North West Point Immigration Facility	Service Provider Staff
1-7DY8VM	Self Harm - Threatened	Major	1/06/2011 19:05	North West Point Immigration Facility	Service Provider Staff
1-7EY3S6	Accident/Injury - Serious	Critical	1/06/2011 19:40	Villawood IDC	Service Provider Staff
1-7DY8N4	Damage - Serious	Critical	1/06/2011 20:30	Villawood IDC	Service Provider Staff
1-7R7S3L	Transfer btwn facilities	Minor	1/06/2011 20:45	Villawood IDC	Service Provider Staff
1-7DYCR6	Self Harm-Attpted Serious	Critical	1/06/2011 21:05	North West Point Immigration Facility	Service Provider Staff
1-7DY8XW	Self Harm - Threatened	Major	1/06/2011 21:30	Northern IDC	Service Provider Staff
1-7DY8U1	Failure - Security System	Major	1/06/2011 21:30	Villawood IDC	Service Provider Staff
1-7DYCGC	Failure - Security System	Major	1/06/2011 21:44	Port Augusta IRH	Service Provider Staff
1-7DYCZZ	Voluntary starvation (<24 hrs)	Minor	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYCXT	Voluntary starvation (<24 hrs)	Minor	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYCXA	Voluntary starvation (<24 hrs)	Minor	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYCW7	Voluntary starvation (>24 hrs)	Major	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYCVY	Voluntary starvation (>24 hrs)	Major	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYCSC	Voluntary starvation (<24 hrs)	Minor	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYCRJ	Voluntary starvation (<24 hrs)	Minor	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYCPM	Voluntary starvation (<24 hrs)	Minor	1/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7DYWQM	Demonstration - Onsite	Major	1/06/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-7DYX2H	Assault - Minor	Major	2/06/2011 0:30	North West Point Immigration Facility	Service Provider Staff
1-7DYWZS	Disturbance - Major	Major	2/06/2011 0:30	North West Point Immigration Facility	Service Provider Staff
1-7E5OAW	Self Harm - Threatened	Major	2/06/2011 2:10	North West Point Immigration Facility	Service Provider Staff
1-7DYWW7	Transfer btwn facilities	Minor	2/06/2011 3:00	Northern IDC	Service Provider Staff
1-7EE786	Complaint Unresolved in time	Minor	2/06/2011 8:00	Northern IDC	Service Provider Staff
1-7EE74A	Complaint Unresolved in time	Minor	2/06/2011 8:00	Northern IDC	Service Provider Staff
1-7EE702	Complaint Unresolved in time	Minor	2/06/2011 8:00	Northern IDC	Service Provider Staff
1-7E7876	Emergency - medical - offsite	Major	2/06/2011 9:55	Darwin Airport Lodge	Other
1-7EQFMW	Disturbance - Minor	Minor	2/06/2011 10:45	Darwin Airport Lodge	Service Provider Staff
1-7EDI71	Disturbance - Minor	Minor	2/06/2011 11:15	North West Point Immigration Facility	Service Provider Staff
1-7E88XY	Failure - Security System	Major	2/06/2011 11:25	Villawood IDC	Service Provider Staff
1-7EEP9K	Disturbance - Minor	Minor	2/06/2011 11:55	Darwin Airport Lodge	Service Provider Staff
1-7ED3NW	Abusive/Aggressive Behaviour	Minor	2/06/2011 12:05	Curtin IDC	Service Provider Staff
1-7ED3F7	Failure - Power	Minor	2/06/2011 13:08	Curtin IDC	Service Provider Staff
1-7EHJKD	Disturbance - Minor	Minor	2/06/2011 13:25	North West Point Immigration Facility	Service Provider Staff

1-7EE6UR	Voluntary starvation (>24 hrs)	Major	2/06/2011 13:49	Curtin IDC	Service Provider Staff
1-7EF9WM	Abusive/Aggressive Behaviour	Minor	2/06/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-7EX2QG	Self Harm - Threatened	Major	2/06/2011 14:35	Curtin IDC	Service Provider Staff
1-7EH6PB	Voluntary starvation (<24 hrs)	Minor	2/06/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-7ED3QQ	Abusive/Aggressive Behaviour	Minor	2/06/2011 15:15	Villawood IDC	Service Provider Staff
1-7EF988	Escape - Attempted	Major	2/06/2011 15:45	Virginia Palms Motel	Service Provider Staff
1-7ESVOU	Theft	Minor	2/06/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-7S5MAG	Property - Missing Money	Minor	2/06/2011 16:30	Darwin Airport Lodge	Service Provider Staff
1-7EPQT3	Property - Missing Money	Minor	2/06/2011 16:30	Northern IDC	Service Provider Staff
1-7EH75C	Self Harm - Threatened	Major	2/06/2011 16:35	Curtin IDC	Service Provider Staff
1-7EH79C	Self Harm - Threatened	Major	2/06/2011 16:45	Leonora APOD	Service Provider Staff
1-7EHM54	Use of Force	Major	2/06/2011 16:55	Leonora APOD	Service Provider Staff
1-7EF9Y0	Abusive/Aggressive Behaviour	Minor	2/06/2011 17:15	Villawood IDC	Service Provider Staff
1-7EHECK	Self Harm - Actual	Critical	2/06/2011 17:35	Northern IDC	Service Provider Staff
1-7EHWEU	Self Harm - Threatened	Major	2/06/2011 19:15	North West Point Immigration Facility	Service Provider Staff
1-7EHW7M	Self Harm - Threatened	Major	2/06/2011 19:25	North West Point Immigration Facility	Service Provider Staff
1-7EHWDY	Self Harm - Actual	Critical	2/06/2011 19:55	North West Point Immigration Facility	Service Provider Staff
1-7EHWPO	Voluntary starvation (<24 hrs)	Minor	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EHWNM	Voluntary starvation (<24 hrs)	Minor	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EHWLN	Voluntary starvation (<24 hrs)	Minor	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EHWLH	Voluntary starvation (<24 hrs)	Minor	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EHWJ0	Voluntary starvation (<24 hrs)	Minor	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EHWIA	Voluntary starvation (<24 hrs)	Minor	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EHWFF	Voluntary starvation (>24 hrs)	Major	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EHW86	Voluntary starvation (<24 hrs)	Minor	2/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7EXO4X	Complaint - re Minor Incident	Minor	2/06/2011 21:00	Brisbane ITA	Service Provider Staff
1-7EI64S	Voluntary starvation (<24 hrs)	Minor	2/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7EJ5X6	Self Harm - Threatened	Major	2/06/2011 22:00	Darwin Airport Lodge	Service Provider Staff
1-7EI6KO	Voluntary starvation (<24 hrs)	Minor	2/06/2011 22:00	Northern IDC	Service Provider Staff
1-7EI69B	Voluntary starvation (<24 hrs)	Minor	2/06/2011 22:00	Northern IDC	Service Provider Staff
1-7EZVQU	Weapon - Client in possession	Major	2/06/2011 22:10	Villawood IDC	Service Provider Staff
1-7EI67Y	Abusive/Aggressive Behaviour	Minor	2/06/2011 22:10	Villawood IDC	Service Provider Staff
1-7EI6OB	Assault - Serious	Critical	3/06/2011 0:15	Darwin Airport Lodge	Service Provider Staff
1-7EI6U0	Self Harm - Actual	Critical	3/06/2011 0:20	Perth IDC	Service Provider Staff
1-7EHWSH	Escape - Attempted	Major	3/06/2011 0:35	Villawood IDC	Service Provider Staff
1-7EPQKE	Self Harm - Actual	Critical	3/06/2011 3:55	North West Point Immigration Facility	Service Provider Staff

1-7EPCQ1	Failure - Security System	Major	3/06/2011 5:55	Villawood IDC	Service Provider Staff
1-7IRC4O	Voluntary starvation (>24 hrs)	Major	3/06/2011 7:00	Curtin IDC	Service Provider Staff
1-7ER45Z	Complaint Unresolved in time	Minor	3/06/2011 8:00	Northern IDC	Service Provider Staff
1-7ET5U4	Complaint Unresolved in time	Minor	3/06/2011 9:54	North West Point Immigration Facility	Service Provider Staff
1-7ET5XP	Complaint Unresolved in time	Minor	3/06/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-7ERT6R	Voluntary starvation (>24 hrs)	Major	3/06/2011 10:00	Northern IDC	Service Provider Staff
1-7ERSSF	Voluntary starvation (>24 hrs)	Major	3/06/2011 10:00	Northern IDC	Service Provider Staff
1-7ET5XS	Complaint Unresolved in time	Minor	3/06/2011 10:09	North West Point Immigration Facility	Service Provider Staff
1-7ETZE1	Complaint Unresolved in time	Minor	3/06/2011 10:14	North West Point Immigration Facility	Service Provider Staff
1-7ETZFD	Complaint Unresolved in time	Minor	3/06/2011 10:18	North West Point Immigration Facility	Service Provider Staff
1-7ETZHO	Complaint Unresolved in time	Minor	3/06/2011 10:21	North West Point Immigration Facility	Service Provider Staff
1-7ETZJ0	Complaint Unresolved in time	Minor	3/06/2011 10:25	North West Point Immigration Facility	Service Provider Staff
1-7ETZL6	Complaint Unresolved in time	Minor	3/06/2011 10:29	North West Point Immigration Facility	Service Provider Staff
1-7ETZLE	Complaint Unresolved in time	Minor	3/06/2011 10:33	North West Point Immigration Facility	Service Provider Staff
1-7ETZO4	Complaint Unresolved in time	Minor	3/06/2011 10:36	North West Point Immigration Facility	Service Provider Staff
1-7ETZPG	Complaint Unresolved in time	Minor	3/06/2011 10:39	North West Point Immigration Facility	Service Provider Staff
1-7EZVSY	Contraband found	Minor	3/06/2011 10:55	Construction Camp APOD	Service Provider Staff
1-7ETZBC	Transfer btwn facilities	Minor	3/06/2011 11:30	Darwin Airport Lodge	Service Provider Staff
1-7ETZNH	Use of Force	Major	3/06/2011 11:40	Villawood IDC	Service Provider Staff
1-7ET5M3	Damage - Minor	Minor	3/06/2011 11:40	Villawood IDC	Service Provider Staff
1-7ET5B8	Abusive/Aggressive Behaviour	Minor	3/06/2011 11:40	Villawood IDC	Service Provider Staff
1-7F2SOW	Disturbance - Minor	Minor	3/06/2011 12:30	North West Point Immigration Facility	Service Provider Staff
1-7EY3M4	Self Harm - Threatened	Major	3/06/2011 13:35	North West Point Immigration Facility	Service Provider Staff
1-7F2T3F	Disturbance - Minor	Minor	3/06/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-7F2SMW	Disturbance - Minor	Minor	3/06/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-7EX34B	Complaint Unresolved in time	Minor	3/06/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-7EX337	Complaint Unresolved in time	Minor	3/06/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-7EX2Z1	Complaint Unresolved in time	Minor	3/06/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-7EX2QX	Complaint Unresolved in time	Minor	3/06/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-7EY2WF	Disturbance - Minor	Minor	3/06/2011 15:10	Virginia Palms Motel	Service Provider Staff
1-7EYPIP	Voluntary starvation (>24 hrs)	Major	3/06/2011 15:39	North West Point Immigration Facility	Service Provider Staff
1-7EZIQ1	Self Harm - Threatened	Major	3/06/2011 15:55	North West Point Immigration Facility	Service Provider Staff
1-7EX2QK	Weapon - Client in possession	Major	3/06/2011 16:15	Villawood IDC	Service Provider Staff
1-7EX31Q	Emergency - medical - offsite	Major	3/06/2011 16:30	Virginia Palms Motel	Service Provider Staff
1-7EYHNM	Abusive/Aggressive Behaviour	Minor	3/06/2011 17:30	Villawood IDC	Service Provider Staff
1-7EYHI4	Self Harm - Threatened	Major	3/06/2011 17:30	Villawood IDC	DIAC Staff

1-7F17P5	Disturbance - Minor	Minor	3/06/2011 17:50	Leonora APOD	Service Provider Staff
1-7F2SJU	Disturbance - Minor	Minor	3/06/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-7F2SGR	Use of Force	Major	3/06/2011 18:20	North West Point Immigration Facility	Service Provider Staff
1-7FGC44	Voluntary starvation (<24 hrs)	Minor	3/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7F17LI	Failure - IT Systems	Minor	3/06/2011 21:30	Villawood IDC	Service Provider Staff
1-7F17LB	Emergency - medical - offsite	Major	3/06/2011 23:30	Leonora APOD	Service Provider Staff
1-7F17C2	Self Harm - Actual	Critical	4/06/2011 0:35	North West Point Immigration Facility	Service Provider Staff
1-7F17MM	Self Harm - Threatened	Major	4/06/2011 1:00	North West Point Immigration Facility	Service Provider Staff
1-7FD43Y	Failure - IT Systems	Minor	4/06/2011 8:00	Scherger IDC	External Source
1-7F2SSE	Self Harm - Threatened	Major	4/06/2011 8:05	North West Point Immigration Facility	Service Provider Staff
1-7F31SU	Complaint Unresolved in time	Minor	4/06/2011 8:29	North West Point Immigration Facility	Service Provider Staff
1-7F31PE	Use of Restraints	Minor	4/06/2011 8:30	Perth IDC	Service Provider Staff
1-7F31TX	Complaint Unresolved in time	Minor	4/06/2011 8:34	North West Point Immigration Facility	Service Provider Staff
1-7F31WY	Complaint Unresolved in time	Minor	4/06/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-7F31X1	Complaint Unresolved in time	Minor	4/06/2011 9:02	North West Point Immigration Facility	Service Provider Staff
1-7F31X4	Complaint Unresolved in time	Minor	4/06/2011 9:05	North West Point Immigration Facility	Service Provider Staff
1-7F31YM	Self Harm - Threatened	Major	4/06/2011 9:05	North West Point Immigration Facility	Service Provider Staff
1-7F31YV	Complaint Unresolved in time	Minor	4/06/2011 9:09	North West Point Immigration Facility	Service Provider Staff
1-7F31YY	Complaint Unresolved in time	Minor	4/06/2011 9:11	North West Point Immigration Facility	Service Provider Staff
1-7F31Z1	Complaint Unresolved in time	Minor	4/06/2011 9:14	North West Point Immigration Facility	Service Provider Staff
1-7F3U87	Disturbance - Major	Major	4/06/2011 9:40	North West Point Immigration Facility	Service Provider Staff
1-7F2O8I	Contraband found	Minor	4/06/2011 9:50	Villawood IDC	Service Provider Staff
1-7F4DVE	Property - Missing	Minor	4/06/2011 10:00	Villawood IDC	Service Provider Staff
1-7F4DLW	Failure - IT Systems	Minor	4/06/2011 11:30	Villawood IDC	Service Provider Staff
1-7FD0F6	Emergency - medical - offsite	Major	4/06/2011 12:45	Leonora APOD	Service Provider Staff
1-7F4DQO	Voluntary starvation (<24 hrs)	Minor	4/06/2011 12:45	North West Point Immigration Facility	Service Provider Staff
1-7F4R20	Contraband found	Minor	4/06/2011 14:30	Villawood IDC	Service Provider Staff
1-7GK0ME	Self Harm - Threatened	Major	4/06/2011 16:15	Curtin IDC	Service Provider Staff
1-7FDHIF	Assault - Not OBH	Minor	4/06/2011 16:20	North West Point Immigration Facility	Service Provider Staff
1-7F4R5R	Removal - Aborted	Major	4/06/2011 16:45	Villawood IDC	Service Provider Staff
1-7FD0EU	Self Harm - Threatened	Major	4/06/2011 16:55	North West Point Immigration Facility	Service Provider Staff
1-7FDYRS	Voluntary Starvation - End of	Minor	4/06/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-7FF1IX	Voluntary Starvation - End of	Minor	4/06/2011 18:00	North West Point Immigration Facility	Service Provider Staff
1-7FCZRT	Disturbance - Minor	Minor	4/06/2011 18:15	Melbourne ITA	Service Provider Staff
1-7F4DN2	Use of Observation Rm > 24 hrs	Major	4/06/2011 18:20	Villawood IDC	Service Provider Staff
1-7F4Qsx	Removal - Aborted	Major	4/06/2011 19:00	Villawood IDC	Service Provider Staff

1-7FDZ00	Voluntary starvation (>24 hrs)	Major	4/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7FDHNP	Voluntary starvation (>24 hrs)	Major	4/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7FFCVC	Voluntary starvation (>24 hrs)	Major	4/06/2011 22:25	Curtin IDC	Service Provider Staff
1-7F4DYR	Use of Observation Rm > 24 hrs	Major	4/06/2011 22:55	Villawood IDC	Service Provider Staff
1-7F4DR9	Use of Observation Rm > 24 hrs	Major	4/06/2011 22:55	Villawood IDC	Service Provider Staff
1-7F6199	Disturbance - Minor	Minor	5/06/2011 0:35	Melbourne ITA	Service Provider Staff
1-7F6128	Self Harm - Actual	Critical	5/06/2011 1:25	Melbourne ITA	Service Provider Staff
1-7FC9JC	Failure - Power	Minor	5/06/2011 4:05	Northern IDC	Service Provider Staff
1-7FD438	Emergency - medical - offsite	Major	5/06/2011 5:45	Leonora APOD	Service Provider Staff
1-7FFFUC	Failure - Power	Minor	5/06/2011 7:00	Northern IDC	Service Provider Staff
1-7FDFJX	Complaint Unresolved in time	Minor	5/06/2011 7:24	North West Point Immigration Facility	Service Provider Staff
1-7FDFME	Complaint Unresolved in time	Minor	5/06/2011 7:32	North West Point Immigration Facility	Service Provider Staff
1-7FDFOA	Complaint Unresolved in time	Minor	5/06/2011 7:41	North West Point Immigration Facility	Service Provider Staff
1-7FF12Q	Disturbance - Minor	Minor	5/06/2011 8:55	Northern IDC	Service Provider Staff
1-7FF106	Disturbance - Minor	Minor	5/06/2011 8:55	Northern IDC	Service Provider Staff
1-7FEPDS	Accident/Injury - Serious	Critical	5/06/2011 10:40	Curtin IDC	Service Provider Staff
1-7FDFW2	Contraband found	Minor	5/06/2011 10:55	Villawood IDC	Service Provider Staff
1-7FDHZQ	Contraband found	Minor	5/06/2011 11:05	Villawood IDC	Service Provider Staff
1-7FEOPY	Abusive/Aggressive Behaviour	Minor	5/06/2011 12:40	Villawood IDC	Service Provider Staff
1-7FFPC0	Voluntary Starvation - End of	Minor	5/06/2011 13:50	North West Point Immigration Facility	Service Provider Staff
1-7FFEEF	Accident/Injury - Serious	Critical	5/06/2011 14:50	Curtin IDC	Service Provider Staff
1-7FF533	Self Harm - Threatened	Major	5/06/2011 15:00	Villawood IDC	Service Provider Staff
1-7FFFPW	Damage - Minor	Minor	5/06/2011 17:00	Villawood IDC	Service Provider Staff
1-7FFPRK	Transfer btwn facilities	Minor	5/06/2011 17:50	Darwin Airport Lodge	Service Provider Staff
1-7FG3U8	Assault - Minor	Major	5/06/2011 20:05	Curtin IDC	Service Provider Staff
1-7FNUA2	Voluntary starvation (>24 hrs)	Major	5/06/2011 20:10	Darwin Airport Lodge	Service Provider Staff
1-7FGC6W	Voluntary starvation (<24 hrs)	Minor	5/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FGC6Q	Voluntary starvation (<24 hrs)	Minor	5/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FGC68	Voluntary starvation (<24 hrs)	Minor	5/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FGC3Y	Voluntary starvation (<24 hrs)	Minor	5/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FG174	Voluntary starvation (>24 hrs)	Major	5/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FNTD2	Disturbance - Minor	Minor	5/06/2011 22:40	Construction Camp APOD	Service Provider Staff
1-7FG6LW	Use of Force	Major	5/06/2011 22:50	Construction Camp APOD	Service Provider Staff
1-7FMTCO	Disturbance - Minor	Minor	6/06/2011 0:25	North West Point Immigration Facility	Service Provider Staff
1-7FNU4W	Failure - Security System	Major	6/06/2011 1:30	Port Augusta IRH	Service Provider Staff
1-7FGCPH	Self Harm - Threatened	Major	6/06/2011 1:50	North West Point Immigration Facility	Service Provider Staff

1-7FG6LE	Self Harm - Actual	Critical	6/06/2011 2:00	Melbourne ITA	Service Provider Staff
1-7FR5IC	Complaint Unresolved in time	Minor	6/06/2011 8:00	Northern IDC	Service Provider Staff
1-7FUXT0	Contraband found	Minor	6/06/2011 10:00	Villawood IDC	Service Provider Staff
1-7FR5CF	Self Harm - Threatened	Major	6/06/2011 10:10	Curtin IDC	Service Provider Staff
1-7FR597	Self Harm - Threatened	Major	6/06/2011 11:00	Northern IDC	Service Provider Staff
1-7FTRXS	Contraband found	Minor	6/06/2011 11:15	Villawood IDC	Service Provider Staff
1-7FTSKC	Self Harm - Threatened	Major	6/06/2011 13:30	Curtin IDC	Service Provider Staff
1-7FTRW5	Voluntary starvation (<24 hrs)	Minor	6/06/2011 13:55	Northern IDC	Service Provider Staff
1-7FSTS2I	Voluntary starvation (<24 hrs)	Minor	6/06/2011 14:45	Villawood IDC	Service Provider Staff
1-7FX6AT	Self Harm - Threatened	Major	6/06/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7FWZMS	Failure - Security System	Major	6/06/2011 15:15	Curtin IDC	Service Provider Staff
1-7FWKU7	Self Harm - Threatened	Major	6/06/2011 15:25	Curtin IDC	Service Provider Staff
1-7FVK5G	Damage - Minor	Minor	6/06/2011 15:35	Scherger IDC	Service Provider Staff
1-7FVK0P	Public Health Risk - L/Serious	Minor	6/06/2011 15:59	Maribyrnong IDC	Other
1-7FXCG7	Self Harm - Threatened	Major	6/06/2011 16:40	Northern IDC	DIAC Staff
1-7FXCMA	Assault - Minor	Major	6/06/2011 17:05	Curtin IDC	Service Provider Staff
1-7FWZPL	Use of Observation Rm > 24 hrs	Major	6/06/2011 17:35	Villawood IDC	Service Provider Staff
1-7G63PZ	Accident/Injury - Serious	Critical	6/06/2011 17:50	Scherger IDC	Service Provider Staff
1-7FXLXS	Disturbance - Minor	Minor	6/06/2011 19:30	Melbourne ITA	Service Provider Staff
1-7G5ZON	Contraband found	Minor	6/06/2011 20:30	Construction Camp APOD	Service Provider Staff
1-7FY77X	Voluntary starvation (<24 hrs)	Minor	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FY74L	Voluntary starvation (>24 hrs)	Major	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FY736	Voluntary starvation (<24 hrs)	Minor	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FY71M	Voluntary starvation (<24 hrs)	Minor	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FY6ZF	Voluntary starvation (<24 hrs)	Minor	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FY6Z9	Voluntary starvation (<24 hrs)	Minor	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FY6VL	Voluntary starvation (>24 hrs)	Major	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FY6U2	Voluntary starvation (>24 hrs)	Major	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FXVP7	Voluntary starvation (>24 hrs)	Major	6/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7FYNFC	Voluntary Starvation - End of	Minor	6/06/2011 22:45	Northern IDC	Service Provider Staff
1-7G3VH0	Failure - Security System	Major	7/06/2011 2:50	Port Augusta IRH	Service Provider Staff
1-7G3VZM	Abusive/Aggressive Behaviour	Minor	7/06/2011 3:25	North West Point Immigration Facility	Service Provider Staff
1-7FYNJ7	Transfer btwn facilities	Minor	7/06/2011 6:05	Villawood IDC	Service Provider Staff
1-7G5ZWE	Damage - Minor	Minor	7/06/2011 6:40	Leonora APOD	Service Provider Staff
1-7G7RYX	Emergency - medical - offsite	Major	7/06/2011 7:15	Melbourne ITA	Service Provider Staff
1-7G5L0V	Transfer btwn facilities	Minor	7/06/2011 7:30	Villawood IDC	Service Provider Staff



1-7G5L2T	Failure - IT Systems	Minor	7/06/2011 7:40	Scherger IDC	Service Provider Staff
1-7G5L5W	Complaint Unresolved in time	Minor	7/06/2011 8:10	Villawood IDC	Service Provider Staff
1-7G7RXP	Removal - Aborted	Major	7/06/2011 8:30	Perth IDC	Service Provider Staff
1-7GEPNE	Disturbance - Minor	Minor	7/06/2011 8:50	Darwin Airport Lodge	Service Provider Staff
1-7G9A7S	Emergency - medical - offsite	Major	7/06/2011 9:00	Leonora APOD	Service Provider Staff
1-7GDG35	Contraband found	Minor	7/06/2011 9:40	Leonora APOD	Service Provider Staff
1-7GDFF8	Complaint Unresolved in time	Minor	7/06/2011 10:10	North West Point Immigration Facility	Service Provider Staff
1-7GDFFB	Complaint Unresolved in time	Minor	7/06/2011 10:15	North West Point Immigration Facility	Service Provider Staff
1-7GDFFE	Complaint Unresolved in time	Minor	7/06/2011 10:21	North West Point Immigration Facility	Service Provider Staff
1-7GDFSJ	Complaint Unresolved in time	Minor	7/06/2011 10:24	North West Point Immigration Facility	Service Provider Staff
1-7GDFSM	Complaint Unresolved in time	Minor	7/06/2011 10:31	North West Point Immigration Facility	Service Provider Staff
1-7GHLLG	Contraband found	Minor	7/06/2011 11:00	Maribyrnong IDC	DIAC Staff
1-7GEBST	Self Harm - Threatened	Major	7/06/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-7GHLD0	Self Harm - Threatened	Major	7/06/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-7GD1F9	Voluntary starvation (>24 hrs)	Major	7/06/2011 13:00	Northern IDC	Service Provider Staff
1-7H3QL0	Assault - Serious	Critical	7/06/2011 13:25	Villawood IDC	Service Provider Staff
1-7GH1J3	Assault - Minor	Major	7/06/2011 13:54	Curtin IDC	Service Provider Staff
1-7GJD88	Abusive/Aggressive Behaviour	Minor	7/06/2011 14:00	Perth IDC	Service Provider Staff
1-7GEPBD	Self Harm - Threatened	Major	7/06/2011 14:00	Villawood IDC	Service Provider Staff
1-7GY9GS	Contraband found	Minor	7/06/2011 14:04	Melbourne ITA	Service Provider Staff
1-7GT1DR	Disturbance - Minor	Minor	7/06/2011 14:20	Darwin Airport Lodge	Other
1-7GEBNG	Voluntary starvation (>24 hrs)	Major	7/06/2011 14:20	Villawood IDC	Service Provider Staff
1-7H1H03	Disturbance - Minor	Minor	7/06/2011 14:50	Darwin Airport Lodge	Service Provider Staff
1-7GJZO8	Contraband found	Minor	7/06/2011 15:10	Maribyrnong IDC	Service Provider Staff
1-7GIGZC	Contraband found	Minor	7/06/2011 15:30	Northern IDC	Service Provider Staff
1-7GJBOK	Complaint Unresolved in time	Minor	7/06/2011 16:06	Darwin Airport Lodge	Service Provider Staff
1-7GJBST	Complaint Unresolved in time	Minor	7/06/2011 16:17	Darwin Airport Lodge	Service Provider Staff
1-7GJC7S	Self Harm - Threatened	Major	7/06/2011 16:20	Scherger IDC	DIAC Staff
1-7GJD9A	Self Harm - Threatened	Major	7/06/2011 17:00	Villawood IDC	DIAC Staff
1-7GKDUS	Demonstration - Onsite	Major	7/06/2011 17:13	North West Point Immigration Facility	Service Provider Staff
1-7HNBSI	Complaint Unresolved in time	Minor	7/06/2011 18:30	Villawood IDC	Service Provider Staff
1-7GR0LI	Assault - Minor	Major	7/06/2011 19:10	Inverbrackie APOD	Service Provider Staff
1-7GKG7T	Use of Restraints	Minor	7/06/2011 21:10	Villawood IDC	Service Provider Staff
1-7GWYOG	Complaint - re Minor Incident	Minor	7/06/2011 21:20	Scherger IDC	Client
1-7GKKS9	Voluntary Starvation - End of	Minor	7/06/2011 21:50	Villawood IDC	Service Provider Staff
1-7GKGGM	Voluntary Starvation - End of	Minor	7/06/2011 21:55	Northern IDC	Service Provider Staff

1-7GR08L	Voluntary starvation (<24 hrs)	Minor	7/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7GR08F	Voluntary starvation (<24 hrs)	Minor	7/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7GR044	Voluntary starvation (<24 hrs)	Minor	7/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7GR03X	Voluntary starvation (<24 hrs)	Minor	7/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7GQZZF	Voluntary starvation (<24 hrs)	Minor	7/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7GKTJB	Voluntary starvation (>24 hrs)	Major	7/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7GKZW0	Voluntary starvation (>24 hrs)	Major	7/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7GKTM8	Self Harm - Threatened	Major	7/06/2011 22:35	North West Point Immigration Facility	Service Provider Staff
1-7GKTAA	Assault - Serious	Critical	7/06/2011 23:05	Curtin IDC	Service Provider Staff
1-7GR943	Self Harm - Actual	Critical	7/06/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-7GKZTA	Self Harm - Actual	Critical	8/06/2011 0:25	Maribyrnong IDC	Service Provider Staff
1-7GKT9I	Emergency - medical - offsite	Major	8/06/2011 1:15	Melbourne ITA	Service Provider Staff
1-7GQZY6	Emergency - medical - offsite	Major	8/06/2011 1:35	Curtin IDC	Service Provider Staff
1-7GR0M5	Disturbance - Minor	Minor	8/06/2011 3:30	North West Point Immigration Facility	Service Provider Staff
1-7GR0H2	Self Harm - Actual	Critical	8/06/2011 3:30	North West Point Immigration Facility	Service Provider Staff
1-7GR9BL	Use of Force	Major	8/06/2011 4:10	Maribyrnong IDC	Service Provider Staff
1-7H12BT	Failure - IT Systems	Minor	8/06/2011 7:00	Inverbrackie APOD	Service Provider Staff
1-7GWYM9	Self Harm - Actual	Critical	8/06/2011 7:30	North West Point Immigration Facility	Service Provider Staff
1-7IGXWU	Complaint Unresolved in time	Minor	8/06/2011 8:00	Northern IDC	Service Provider Staff
1-7GWYX1	Failure - IT Systems	Minor	8/06/2011 8:00	Scherger IDC	Service Provider Staff
1-7H1GKI	Failure - IT Systems	Minor	8/06/2011 8:45	Villawood IDC	Service Provider Staff
1-7GT1MP	Voluntary starvation (>24 hrs)	Major	8/06/2011 10:30	Melbourne ITA	DIAC Staff
1-7HG6DV	Disturbance - Minor	Minor	8/06/2011 11:45	Darwin Airport Lodge	Service Provider Staff
1-7GYMQL	Emergency - medical - offsite	Major	8/06/2011 12:00	Leonora APOD	Service Provider Staff
1-7GYN7B	Emergency - medical - offsite	Major	8/06/2011 12:05	Leonora APOD	Service Provider Staff
1-7H3QDS	Voluntary starvation (<24 hrs)	Minor	8/06/2011 12:15	North West Point Immigration Facility	Service Provider Staff
1-7GYN47	Abusive/Aggressive Behaviour	Minor	8/06/2011 13:15	Villawood IDC	Service Provider Staff
1-7GXO9A	Self Harm - Threatened	Major	8/06/2011 13:15	Villawood IDC	Service Provider Staff
1-7H12DY	Self Harm - Actual	Critical	8/06/2011 13:25	North West Point Immigration Facility	Service Provider Staff
1-7GZGQT	Contraband found	Minor	8/06/2011 13:30	Villawood IDC	Service Provider Staff
1-7H1GXU	Use of Force	Major	8/06/2011 13:55	Perth IDC	Service Provider Staff
1-7H2J2M	Disturbance - Minor	Minor	8/06/2011 14:45	Darwin Airport Lodge	Service Provider Staff
1-7H3R8M	Disturbance - Minor	Minor	8/06/2011 15:05	North West Point Immigration Facility	Service Provider Staff
1-7H2JEK	Self Harm - Threatened	Major	8/06/2011 16:35	Northern IDC	Service Provider Staff
1-7H2JV1	Self Harm - Threatened	Major	8/06/2011 16:40	Villawood IDC	Service Provider Staff
1-7H3QG4	Accident/Injury - Serious	Critical	8/06/2011 16:45	Curtin IDC	Service Provider Staff

1-7H2K08	Self Harm - Threatened	Major	8/06/2011 16:55	Villawood IDC	Service Provider Staff
1-7H3Q73	Use of Observation Rm > 24 hrs	Major	8/06/2011 18:25	Villawood IDC	Service Provider Staff
1-7H3RIX	Self Harm - Threatened	Major	8/06/2011 19:00	Villawood IDC	Service Provider Staff
1-7H4ONN	Voluntary starvation (<24 hrs)	Minor	8/06/2011 20:30	Northern IDC	Service Provider Staff
1-7H4OMZ	Voluntary starvation (<24 hrs)	Minor	8/06/2011 20:30	Northern IDC	Service Provider Staff
1-7H4OMO	Voluntary starvation (<24 hrs)	Minor	8/06/2011 20:30	Northern IDC	Service Provider Staff
1-7H4OLQ	Voluntary starvation (<24 hrs)	Minor	8/06/2011 20:30	Northern IDC	Service Provider Staff
1-7H4OLY	Voluntary starvation (<24 hrs)	Minor	8/06/2011 20:30	Northern IDC	Service Provider Staff
1-7H4OKQ	Voluntary starvation (<24 hrs)	Minor	8/06/2011 20:30	Northern IDC	Service Provider Staff
1-7H4OJU	Voluntary starvation (<24 hrs)	Minor	8/06/2011 20:30	Northern IDC	Service Provider Staff
1-7HAY7O	Disturbance - Minor	Minor	8/06/2011 22:45	Northern IDC	Service Provider Staff
1-7HAY9W	Demonstration - Onsite	Major	9/06/2011 0:15	North West Point Immigration Facility	Service Provider Staff
1-7HBZK7	Emergency - medical - offsite	Major	9/06/2011 1:00	Melbourne ITA	Service Provider Staff
1-7I0BAN	Accident/Injury - Serious	Critical	9/06/2011 6:25	Curtin IDC	Service Provider Staff
1-7IRC7H	Voluntary starvation (<24 hrs)	Minor	9/06/2011 7:00	Curtin IDC	Service Provider Staff
1-7IQW8O	Complaint Unresolved in time	Minor	9/06/2011 8:00	Northern IDC	Service Provider Staff
1-7HG61B	Damage - Minor	Minor	9/06/2011 8:20	North West Point Immigration Facility	Service Provider Staff
1-7HG5ZY	Disturbance - Minor	Minor	9/06/2011 8:20	North West Point Immigration Facility	Service Provider Staff
1-7HG69E	Disturbance - Minor	Minor	9/06/2011 8:55	North West Point Immigration Facility	Service Provider Staff
1-7HG5YK	Voluntary starvation by minor	Major	9/06/2011 9:30	Melbourne ITA	Service Provider Staff
1-7HG5SQ	Voluntary starvation by minor	Major	9/06/2011 9:30	Melbourne ITA	Service Provider Staff
1-7HE3AG	Voluntary starvation (>24 hrs)	Major	9/06/2011 9:30	Northern IDC	Service Provider Staff
1-7HE39H	Voluntary starvation (>24 hrs)	Major	9/06/2011 9:30	Northern IDC	Service Provider Staff
1-7HE37D	Voluntary starvation (>24 hrs)	Major	9/06/2011 9:30	Northern IDC	Service Provider Staff
1-7HE31M	Voluntary starvation (>24 hrs)	Major	9/06/2011 9:30	Northern IDC	Service Provider Staff
1-7HE2XK	Self Harm - Threatened	Major	9/06/2011 9:30	Northern IDC	Service Provider Staff
1-7HE2W1	Voluntary starvation (>24 hrs)	Major	9/06/2011 9:30	Northern IDC	Service Provider Staff
1-7HDCKE	Voluntary starvation (>24 hrs)	Major	9/06/2011 9:30	Northern IDC	Service Provider Staff
1-7HE2XR	Complaint Unresolved in time	Minor	9/06/2011 9:58	Darwin Airport Lodge	Service Provider Staff
1-7HGCO7	Voluntary starvation (<24 hrs)	Minor	9/06/2011 10:00	Villawood IDC	Service Provider Staff
1-7HDFMD	Self Harm - Threatened	Major	9/06/2011 10:00	Villawood IDC	Service Provider Staff
1-7HE30P	Complaint Unresolved in time	Minor	9/06/2011 10:04	Darwin Airport Lodge	Service Provider Staff
1-7HHSZ3	Self Harm - Threatened	Major	9/06/2011 10:10	Construction Camp APOD	Service Provider Staff
1-7HY67T	Contraband found	Minor	9/06/2011 10:51	Melbourne ITA	Service Provider Staff
1-7HE3CJ	Self Harm - Threatened	Major	9/06/2011 10:55	Northern IDC	Service Provider Staff
1-7HE38A	Self Harm - Threatened	Major	9/06/2011 11:00	Villawood IDC	Service Provider Staff

1-7HORWL	Abusive/Aggressive Behaviour	Minor	9/06/2011 11:55	Curtin IDC	Service Provider Staff
1-7HJJDA	Voluntary starvation (>24 hrs)	Major	9/06/2011 12:37	Curtin IDC	Service Provider Staff
1-7HMD1K	Use of Force	Major	9/06/2011 13:59	Villawood IDC	Service Provider Staff
1-7HMD1H	Self Harm - Actual	Critical	9/06/2011 13:59	Villawood IDC	Service Provider Staff
1-7HPHK1	Use of Observation Rm > 24 hrs	Major	9/06/2011 14:00	Perth IDC	Service Provider Staff
1-7HMD7O	Damage - Minor	Minor	9/06/2011 14:00	Curtin IDC	Service Provider Staff
1-7HOS4S	Voluntary starvation (>24 hrs)	Major	9/06/2011 14:10	North West Point Immigration Facility	Service Provider Staff
1-7HMD02	Self Harm - Actual	Critical	9/06/2011 14:25	Melbourne ITA	Service Provider Staff
1-7HLBT4	Self Harm - Threatened	Major	9/06/2011 14:30	Villawood IDC	Service Provider Staff
1-7HPI4I	Self Harm - Threatened	Major	9/06/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7HMDEP	Abusive/Aggressive Behaviour	Minor	9/06/2011 15:15	Villawood IDC	Service Provider Staff
1-7HPI1U	Self Harm - Threatened	Major	9/06/2011 16:00	North West Point Immigration Facility	Service Provider Staff
1-7HPSHK	Self Harm - Threatened	Major	9/06/2011 16:00	Northern IDC	DIAC Staff
1-7HPSK2	Self Harm - Threatened	Major	9/06/2011 16:20	Northern IDC	DIAC Staff
1-7HORPL	Self Harm - Threatened	Major	9/06/2011 17:26	Villawood IDC	Service Provider Staff
1-7HORNY	Use of Observation Rm > 24 hrs	Major	9/06/2011 17:35	Villawood IDC	Service Provider Staff
1-7HPHXK	Removal - Aborted	Major	9/06/2011 18:00	Maribyrnong IDC	Service Provider Staff
1-7HQ4ME	Use of Observation Rm > 24 hrs	Major	9/06/2011 18:25	Villawood IDC	Service Provider Staff
1-7J0S4O	Demonstration - Onsite	Major	9/06/2011 19:30	North West Point Immigration Facility	Service Provider Staff
1-7HR25G	Self Harm - Threatened	Major	9/06/2011 19:30	North West Point Immigration Facility	Service Provider Staff
1-7HQUKQ	Demonstration - Offsite	Critical	9/06/2011 19:30	North West Point Immigration Facility	Service Provider Staff
1-7HQKUY	Media - Approach staff/clients	Minor	9/06/2011 19:35	Port Augusta IRH	Service Provider Staff
1-7HQLDV	Emergency - medical - offsite	Major	9/06/2011 20:10	Construction Camp APOD	Service Provider Staff
1-7HR1QY	Damage - Minor	Minor	9/06/2011 21:20	Perth IDC	Service Provider Staff
1-7HR1SY	Damage - Serious	Critical	10/06/2011 0:01	Villawood IDC	Service Provider Staff
1-7HR1W4	Abusive/Aggressive Behaviour	Minor	10/06/2011 0:20	Villawood IDC	Service Provider Staff
1-7HR1UM	Abusive/Aggressive Behaviour	Minor	10/06/2011 0:20	Villawood IDC	Service Provider Staff
1-7I9AG5	Voluntary Starvation - End of	Minor	10/06/2011 2:20	Northern IDC	Service Provider Staff
1-7HXN6R	Self Harm-Attpted Serious	Critical	10/06/2011 4:05	North West Point Immigration Facility	Service Provider Staff
1-7I9AU1	Transfer btwn facilities	Minor	10/06/2011 6:10	Darwin Airport Lodge	Service Provider Staff
1-7HXN2A	Use of Force	Major	10/06/2011 6:30	Villawood IDC	Service Provider Staff
1-7I26PD	Complaint Unresolved in time	Minor	10/06/2011 8:00	Northern IDC	Service Provider Staff
1-7I26QH	Complaint Unresolved in time	Minor	10/06/2011 8:00	Northern IDC	Service Provider Staff
1-7I26OJ	Complaint Unresolved in time	Minor	10/06/2011 8:00	Northern IDC	Service Provider Staff
1-7I0TT7	Complaint Unresolved in time	Minor	10/06/2011 8:55	North West Point Immigration Facility	Service Provider Staff
1-7HY8WG	Failure - Security System	Major	10/06/2011 9:00	Villawood IDC	Service Provider Staff

1-7I0TTA	Complaint Unresolved in time	Minor	10/06/2011 9:04	North West Point Immigration Facility	Service Provider Staff
1-7I0TX9	Complaint Unresolved in time	Minor	10/06/2011 9:09	North West Point Immigration Facility	Service Provider Staff
1-7HZUIG	Voluntary Starvation - End of	Minor	10/06/2011 10:00	Northern IDC	Service Provider Staff
1-7HZUHF	Voluntary Starvation - End of	Minor	10/06/2011 10:00	Northern IDC	Service Provider Staff
1-7HZQNL	Voluntary starvation (>24 hrs)	Major	10/06/2011 10:00	Villawood IDC	Service Provider Staff
1-7HZUFV	Voluntary Starvation - End of	Minor	10/06/2011 10:00	Northern IDC	Service Provider Staff
1-7HZUDQ	Voluntary Starvation - End of	Minor	10/06/2011 10:00	Northern IDC	Service Provider Staff
1-7HZU93	Voluntary Starvation - End of	Minor	10/06/2011 10:00	Northern IDC	Service Provider Staff
1-7I19DZ	Voluntary starvation (<24 hrs)	Minor	10/06/2011 10:21	Curtin IDC	Service Provider Staff
1-7I19HH	Voluntary starvation (<24 hrs)	Minor	10/06/2011 10:27	Curtin IDC	Service Provider Staff
1-7I773U	Damage - Minor	Minor	10/06/2011 11:00	Sydney IRH	Service Provider Staff
1-7I0UAC	Use of Force	Major	10/06/2011 11:50	Villawood IDC	Service Provider Staff
1-7I1YRB	Use of Restraints	Minor	10/06/2011 11:51	Villawood IDC	Service Provider Staff
1-7I1YRE	Media - Unauthorised presence	Critical	10/06/2011 12:50	Villawood IDC	Service Provider Staff
1-7I1YXA	Media - Unauthorised presence	Critical	10/06/2011 13:15	Villawood IDC	Service Provider Staff
1-7I2SS5	Media - Unauthorised presence	Critical	10/06/2011 13:30	Scherger IDC	Subcontractor
1-7I69YI	Assault - Minor	Major	10/06/2011 13:45	Curtin IDC	Service Provider Staff
1-7I775D	Voluntary starvation (<24 hrs)	Minor	10/06/2011 14:45	Perth IDC	Service Provider Staff
1-7I3TGM	Self Harm - Threatened	Major	10/06/2011 15:10	Villawood IDC	Service Provider Staff
1-7I7EMA	Failure - IT Systems	Minor	10/06/2011 15:12	Curtin IDC	Service Provider Staff
1-7I7F6H	Abusive/Aggressive Behaviour	Minor	10/06/2011 15:30	Sydney IRH	Service Provider Staff
1-7I7EFH	Complaint Unresolved in time	Minor	10/06/2011 15:55	Darwin Airport Lodge	Service Provider Staff
1-7I7EL2	Media - Unauthorised presence	Critical	10/06/2011 16:35	Villawood IDC	Service Provider Staff
1-7I8C6G	Self Harm - Threatened	Major	10/06/2011 17:00	Curtin IDC	Service Provider Staff
1-7ICTPI	Disturbance - Major	Major	10/06/2011 23:15	North West Point Immigration Facility	Service Provider Staff
1-7ICTU6	Self Harm - Threatened	Major	10/06/2011 23:55	North West Point Immigration Facility	Service Provider Staff
1-7I9AHE	Voluntary Starvation - End of	Minor	11/06/2011 0:26	Northern IDC	Service Provider Staff
1-7I9AJW	Voluntary Starvation - End of	Minor	11/06/2011 0:45	Northern IDC	Service Provider Staff
1-7ICU1H	Self Harm-Attped Serious	Critical	11/06/2011 4:35	Villawood IDC	Service Provider Staff
1-7IGWGK	Self Harm - Actual	Critical	11/06/2011 5:55	North West Point Immigration Facility	Service Provider Staff
1-7IH497	Voluntary starvation (<24 hrs)	Minor	11/06/2011 9:35	Curtin IDC	Service Provider Staff
1-7IH4HZ	Disturbance - Minor	Minor	11/06/2011 10:00	Northern IDC	Service Provider Staff
1-7IHJS0	Complaint Unresolved in time	Minor	11/06/2011 11:14	North West Point Immigration Facility	Service Provider Staff
1-7IH4OM	Voluntary starvation (<24 hrs)	Minor	11/06/2011 11:16	Curtin IDC	Service Provider Staff
1-7IHJS3	Complaint Unresolved in time	Minor	11/06/2011 11:28	North West Point Immigration Facility	Service Provider Staff
1-7IH4OU	Voluntary starvation (<24 hrs)	Minor	11/06/2011 11:28	Curtin IDC	Service Provider Staff

1-7IHJS6	Complaint Unresolved in time	Minor	11/06/2011 11:36	North West Point Immigration Facility	Service Provider Staff
1-7IHJFU	Voluntary starvation (<24 hrs)	Minor	11/06/2011 11:36	Curtin IDC	Service Provider Staff
1-7IHTX9	Disturbance - Minor	Minor	11/06/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-7IHSW3	Disturbance - Minor	Minor	11/06/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-7IIEBZ	Disturbance - Minor	Minor	11/06/2011 12:45	North West Point Immigration Facility	Service Provider Staff
1-7IH9T4	Failure - Security System	Major	11/06/2011 12:45	Northern IDC	Subcontractor
1-7IHT12	Self Harm-Attpted Serious	Critical	11/06/2011 13:25	North West Point Immigration Facility	Service Provider Staff
1-7IHT4U	Self Harm - Threatened	Major	11/06/2011 13:35	North West Point Immigration Facility	Service Provider Staff
1-7IIAE7	Disturbance - Minor	Minor	11/06/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-7IHU4N	Voluntary starvation (>24 hrs)	Major	11/06/2011 14:58	Perth IDC	Service Provider Staff
1-7IHK3F	Contraband found	Minor	11/06/2011 14:58	Villawood IDC	Service Provider Staff
1-7IIIEY	Self Harm - Threatened	Major	11/06/2011 16:40	North West Point Immigration Facility	Service Provider Staff
1-7II85W	Self Harm - Threatened	Major	11/06/2011 16:45	Villawood IDC	Service Provider Staff
1-7IIESO	Disturbance - Minor	Minor	11/06/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-7IIF7Y	Voluntary starvation (<24 hrs)	Minor	11/06/2011 17:35	Villawood IDC	Other
1-7IIFE6	Self Harm - Threatened	Major	11/06/2011 18:05	North West Point Immigration Facility	Service Provider Staff
1-7IIFNI	Self Harm - Threatened	Major	11/06/2011 18:50	North West Point Immigration Facility	Service Provider Staff
1-7IQO7C	Self Harm - Actual	Critical	11/06/2011 19:55	North West Point Immigration Facility	Service Provider Staff
1-7IIW4A	Emergency - medical - offsite	Major	11/06/2011 20:35	Melbourne ITA	Service Provider Staff
1-7IJMDY	Voluntary starvation (<24 hrs)	Minor	11/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7IJMEL	Voluntary starvation (<24 hrs)	Minor	11/06/2011 22:35	Curtin IDC	Service Provider Staff
1-7IJMDT	Voluntary starvation (<24 hrs)	Minor	12/06/2011 0:05	Curtin IDC	Service Provider Staff
1-7IQQBC	Failure - Security System	Major	12/06/2011 2:00	Port Augusta IRH	Service Provider Staff
1-7L8WO3	Failure - Security System	Major	12/06/2011 6:30	Inverbrackie APOD	Service Provider Staff
1-7J05X1	Abusive/Aggressive Behaviour	Minor	12/06/2011 6:55	Maribyrnong IDC	Service Provider Staff
1-7IRESB	Failure - IT Systems	Minor	12/06/2011 10:00	Northern IDC	Service Provider Staff
1-7IREIB	Failure - Security System	Major	12/06/2011 13:50	Northern IDC	Service Provider Staff
1-7IRWCN	Voluntary starvation (<24 hrs)	Minor	12/06/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-7IRW6G	Assault - Serious	Critical	12/06/2011 15:00	North West Point Immigration Facility	Service Provider Staff
1-7IRTVM	Theft	Minor	12/06/2011 16:00	Maribyrnong IDC	Service Provider Staff
1-7IRWIW	Self Harm - Threatened	Major	12/06/2011 16:15	North West Point Immigration Facility	Service Provider Staff
1-7IRTS0	Visitor-Client denied	Minor	12/06/2011 16:50	Villawood IDC	Service Provider Staff
1-7IRUFN	Abusive/Aggressive Behaviour	Minor	12/06/2011 18:15	Darwin Airport Lodge	Service Provider Staff
1-7IS34O	Self Harm-Attpted Serious	Critical	12/06/2011 21:00	Villawood IDC	Service Provider Staff
1-7IS3MS	Voluntary starvation (<24 hrs)	Minor	12/06/2011 21:55	Curtin IDC	Service Provider Staff
1-7ISK4N	Voluntary starvation (<24 hrs)	Minor	12/06/2011 22:15	Curtin IDC	Service Provider Staff

1-7ISKB8	Voluntary starvation (<24 hrs)	Minor	12/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7ISK8O	Voluntary starvation (<24 hrs)	Minor	12/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7ISK5P	Voluntary starvation (<24 hrs)	Minor	12/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7IS3RM	Voluntary starvation (>24 hrs)	Major	12/06/2011 22:50	Curtin IDC	Service Provider Staff
1-7ISK2O	Contraband found	Minor	13/06/2011 1:15	Villawood IDC	Service Provider Staff
1-7IZP5F	Failure - Security System	Major	13/06/2011 1:20	Port Augusta IRH	Service Provider Staff
1-7IZIRQ	Self Harm - Actual	Critical	13/06/2011 1:55	Scherger IDC	Service Provider Staff
1-7ISK9X	Transfer to APOD	Minor	13/06/2011 2:30	Villawood IDC	Service Provider Staff
1-7J0C7F	Transfer to APOD	Minor	13/06/2011 3:15	Scherger IDC	Service Provider Staff
1-7J06IE	Complaint Unresolved in time	Minor	13/06/2011 8:32	North West Point Immigration Facility	Service Provider Staff
1-7J06LF	Complaint Unresolved in time	Minor	13/06/2011 8:39	North West Point Immigration Facility	Service Provider Staff
1-7J0F69	Complaint Unresolved in time	Minor	13/06/2011 8:45	North West Point Immigration Facility	Service Provider Staff
1-7J0F6H	Complaint Unresolved in time	Minor	13/06/2011 8:50	North West Point Immigration Facility	Service Provider Staff
1-7J0F7T	Complaint Unresolved in time	Minor	13/06/2011 9:08	North West Point Immigration Facility	Service Provider Staff
1-7J0FHW	Complaint Unresolved in time	Minor	13/06/2011 9:16	North West Point Immigration Facility	Service Provider Staff
1-7J0FJ8	Complaint Unresolved in time	Minor	13/06/2011 9:25	North West Point Immigration Facility	Service Provider Staff
1-7J249I	Failure - Power	Minor	13/06/2011 9:30	Villawood IDC	Service Provider Staff
1-7J0FQ4	Complaint Unresolved in time	Minor	13/06/2011 9:39	North West Point Immigration Facility	Service Provider Staff
1-7J0FVM	Complaint Unresolved in time	Minor	13/06/2011 9:44	North West Point Immigration Facility	Service Provider Staff
1-7J0RJU	Complaint Unresolved in time	Minor	13/06/2011 9:48	North West Point Immigration Facility	Service Provider Staff
1-7J3V7Y	Voluntary starvation (<24 hrs)	Minor	13/06/2011 9:50	Curtin IDC	Service Provider Staff
1-7J0RK2	Complaint Unresolved in time	Minor	13/06/2011 10:03	North West Point Immigration Facility	Service Provider Staff
1-7J0RQ4	Complaint Unresolved in time	Minor	13/06/2011 10:09	North West Point Immigration Facility	Service Provider Staff
1-7J0RXA	Complaint Unresolved in time	Minor	13/06/2011 10:20	North West Point Immigration Facility	Service Provider Staff
1-7J0RZG	Complaint Unresolved in time	Minor	13/06/2011 10:24	North West Point Immigration Facility	Service Provider Staff
1-7J0S1M	Complaint Unresolved in time	Minor	13/06/2011 10:29	North West Point Immigration Facility	Service Provider Staff
1-7J1AAK	Disturbance - Minor	Minor	13/06/2011 10:35	Lilac Aqua	DIAC Staff
1-7J0S1U	Complaint Unresolved in time	Minor	13/06/2011 10:38	North West Point Immigration Facility	Service Provider Staff
1-7J0S5E	Complaint Unresolved in time	Minor	13/06/2011 10:51	North West Point Immigration Facility	Service Provider Staff
1-7J1AT0	Self Harm - Threatened	Major	13/06/2011 11:55	North West Point Immigration Facility	Service Provider Staff
1-7J1UKW	Demonstration - Onsite	Major	13/06/2011 12:35	North West Point Immigration Facility	Service Provider Staff
1-7JDUOG	Disturbance - Minor	Minor	13/06/2011 12:50	Inverbrackie APOD	Service Provider Staff
1-7J1ABG	Voluntary starvation (<24 hrs)	Minor	13/06/2011 13:25	Northern IDC	Service Provider Staff
1-7J1A8F	Assault - Not OBH	Minor	13/06/2011 13:45	Melbourne ITA	Service Provider Staff
1-7J1A5W	Voluntary starvation (<24 hrs)	Minor	13/06/2011 14:03	Maribyrnong IDC	Service Provider Staff
1-7J2KEM	Self Harm - Actual	Critical	13/06/2011 14:10	North West Point Immigration Facility	Service Provider Staff

1-7J224N	Self Harm - Threatened	Major	13/06/2011 14:27	Curtin IDC	Service Provider Staff
1-7J2KSI	Disturbance - Minor	Minor	13/06/2011 14:40	North West Point Immigration Facility	Service Provider Staff
1-7J1UJT	Voluntary starvation (>24 hrs)	Major	13/06/2011 14:45	Darwin Airport Lodge	Service Provider Staff
1-7J3DS2	Contraband found	Minor	13/06/2011 15:30	Phosphate Hill APOD	Service Provider Staff
1-7J31JU	Media - Incident of interest	Major	13/06/2011 15:30	Construction Camp APOD	Service Provider Staff
1-7J305E	Self Harm - Actual	Critical	13/06/2011 15:45	Leonora APOD	Service Provider Staff
1-7J302Q	Complaint Unresolved in time	Minor	13/06/2011 15:53	North West Point Immigration Facility	Service Provider Staff
1-7J2HS3	Accident/Injury - Serious	Critical	13/06/2011 16:05	Curtin IDC	Service Provider Staff
1-7J31U4	Self Harm - Threatened	Major	13/06/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-7J39W3	Complaint Unresolved in time	Minor	13/06/2011 16:55	North West Point Immigration Facility	Service Provider Staff
1-7J39WR	Complaint Unresolved in time	Minor	13/06/2011 16:59	North West Point Immigration Facility	Service Provider Staff
1-7J39Y3	Complaint Unresolved in time	Minor	13/06/2011 17:05	North West Point Immigration Facility	Service Provider Staff
1-7J39YB	Complaint Unresolved in time	Minor	13/06/2011 17:11	North West Point Immigration Facility	Service Provider Staff
1-7J3A3K	Self Harm - Threatened	Major	13/06/2011 18:05	North West Point Immigration Facility	Service Provider Staff
1-7J30GG	Damage - Minor	Minor	13/06/2011 18:55	Maribyrnong IDC	Service Provider Staff
1-7J3ACH	Transfer btwn facilities	Minor	13/06/2011 21:00	Maribyrnong IDC	Service Provider Staff
1-7J4213	Voluntary starvation (<24 hrs)	Minor	13/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7J41PS	Voluntary starvation (>24 hrs)	Major	13/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7J3URY	Voluntary starvation (>24 hrs)	Major	13/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7J3UOR	Voluntary starvation (>24 hrs)	Major	13/06/2011 21:50	Curtin IDC	Service Provider Staff
1-7J3AID	Self Harm - Threatened	Major	13/06/2011 23:00	Northern IDC	Service Provider Staff
1-7J3UZS	Voluntary starvation (<24 hrs)	Minor	13/06/2011 23:30	Northern IDC	Service Provider Staff
1-7JA9AE	Failure - Security System	Major	14/06/2011 0:35	Port Augusta IRH	Service Provider Staff
1-7JAH06	Failure - Security System	Major	14/06/2011 6:00	Port Augusta IRH	Service Provider Staff
1-7JBAJI	Accident/Injury - Serious	Critical	14/06/2011 7:45	Villawood IDC	Subcontractor
1-7JJG4Y	Complaint Unresolved in time	Minor	14/06/2011 8:00	Northern IDC	Service Provider Staff
1-7JDUVY	Complaint Unresolved in time	Minor	14/06/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-7JDU76	Self Harm - Threatened	Major	14/06/2011 9:09	Curtin IDC	Service Provider Staff
1-7JDW1	Complaint Unresolved in time	Minor	14/06/2011 9:19	North West Point Immigration Facility	Service Provider Staff
1-7JCIR6	Voluntary starvation (>24 hrs)	Major	14/06/2011 9:30	Northern IDC	Service Provider Staff
1-7JCIM5	Voluntary starvation (>24 hrs)	Major	14/06/2011 9:30	Northern IDC	Service Provider Staff
1-7JH4MU	Media - Incident of interest	Major	14/06/2011 10:05	Construction Camp APOD	Service Provider Staff
1-7JD3D2	Use of Observation Rm > 24 hrs	Major	14/06/2011 10:30	Villawood IDC	Service Provider Staff
1-7JF79V	Self Harm - Threatened	Major	14/06/2011 10:50	Villawood IDC	Service Provider Staff
1-7JDUP3	Failure - Power	Minor	14/06/2011 10:50	Villawood IDC	Service Provider Staff
1-7JL20A	Damage - Minor	Minor	14/06/2011 11:05	North West Point Immigration Facility	Service Provider Staff



1-7JK9BS	Disturbance - Minor	Minor	14/06/2011 11:05	North West Point Immigration Facility	Service Provider Staff
1-7JL1KY	Contraband found	Minor	14/06/2011 11:10	Construction Camp APOD	Service Provider Staff
1-7JKPDG	Voluntary starvation (<24 hrs)	Minor	14/06/2011 12:10	North West Point Immigration Facility	Service Provider Staff
1-7JN1FC	Accident/Injury - Serious	Critical	14/06/2011 12:30	Curtin IDC	Service Provider Staff
1-7JJFRC	Assault - Minor	Major	14/06/2011 13:10	Villawood IDC	Service Provider Staff
1-7JJFOU	Self Harm - Actual	Critical	14/06/2011 13:30	Maribyrnong IDC	Service Provider Staff
1-7JIDH0	Self Harm - Threatened	Major	14/06/2011 13:40	Villawood IDC	Service Provider Staff
1-7JNA96	Self Harm - Threatened	Major	14/06/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-7JOD92	Disturbance - Minor	Minor	14/06/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-7JOD5Q	Media - Incident of interest	Major	14/06/2011 14:30	Phosphate Hill APOD	Service Provider Staff
1-7JON9M	Abusive/Aggressive Behaviour	Minor	14/06/2011 14:35	North West Point Immigration Facility	Service Provider Staff
1-7JKPS0	Self Harm - Threatened	Major	14/06/2011 14:45	Northern IDC	Service Provider Staff
1-7JN1VE	Disturbance - Minor	Minor	14/06/2011 15:00	Darwin Airport Lodge	Service Provider Staff
1-7JM3R8	Self Harm - Threatened	Major	14/06/2011 15:10	Scherger IDC	DIAC Staff
1-7JNA3C	Self Harm-Atpted Serious	Critical	14/06/2011 16:00	Northern IDC	Service Provider Staff
1-7JN1V8	Self Harm - Threatened	Major	14/06/2011 16:10	Darwin Airport Lodge	Service Provider Staff
1-7JN1XH	Self Harm - Threatened	Major	14/06/2011 16:50	Northern IDC	Service Provider Staff
1-7K6S1W	Failure - Power	Minor	14/06/2011 17:00	Lilac Aqua	Client
1-7JOXAG	Self Harm - Threatened	Major	14/06/2011 17:25	Darwin Airport Lodge	Service Provider Staff
1-7JOLIA	Accident/Injury - Serious	Critical	14/06/2011 18:05	Curtin IDC	Service Provider Staff
1-7JODA5	Transfer btwn facilities	Minor	14/06/2011 18:22	Maribyrnong IDC	Service Provider Staff
1-7JOXG0	Self Harm - Threatened	Major	14/06/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-7JP20E	Contraband brought by Visitor	Minor	14/06/2011 19:05	Perth IDC	Service Provider Staff
1-7JOXU0	Voluntary starvation (<24 hrs)	Minor	14/06/2011 21:10	Curtin IDC	Service Provider Staff
1-7JOXN5	Voluntary starvation (<24 hrs)	Minor	14/06/2011 21:10	Curtin IDC	Service Provider Staff
1-7JOXLS	Voluntary starvation (<24 hrs)	Minor	14/06/2011 21:10	Curtin IDC	Service Provider Staff
1-7KNMMU	Transfer to APOD	Minor	14/06/2011 21:40	Inverbrackie APOD	Service Provider Staff
1-7JPET8	Disturbance - Minor	Minor	14/06/2011 23:00	Northern IDC	Service Provider Staff
1-7JVJU8	Failure - Power	Minor	14/06/2011 23:15	Maribyrnong IDC	Service Provider Staff
1-7JPEEL	Emergency - medical - offsite	Major	14/06/2011 23:20	Curtin IDC	Service Provider Staff
1-7JPEPY	Escape - Attempted	Major	14/06/2011 23:25	Melbourne ITA	Service Provider Staff
1-7JVJV0	Failure - Power	Minor	15/06/2011 0:10	Maribyrnong IDC	Service Provider Staff
1-7JPETV	Disturbance - Minor	Minor	15/06/2011 2:30	Northern IDC	Service Provider Staff
1-7JXI3O	Failure - Power	Minor	15/06/2011 5:40	Port Augusta IRH	Service Provider Staff
1-7JYTF0	Self Harm - Actual	Critical	15/06/2011 7:35	North West Point Immigration Facility	Service Provider Staff
1-7JXQQL	Accident/Injury - Serious	Critical	15/06/2011 7:45	Curtin IDC	Service Provider Staff

1-7JXI5M	Self Harm-Atpted Serious	Critical	15/06/2011 8:30	Villawood IDC	Service Provider Staff
1-7JXQHM	Failure - Power	Minor	15/06/2011 8:35	Port Augusta IRH	Service Provider Staff
1-7K1UL6	Emergency - medical - offsite	Major	15/06/2011 8:55	Leonora APOD	DIAC Staff
1-7K0EJJ	Self Harm - Actual	Critical	15/06/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-7K188A	Complaint Unresolved in time	Minor	15/06/2011 9:04	North West Point Immigration Facility	Service Provider Staff
1-7K188D	Complaint Unresolved in time	Minor	15/06/2011 9:17	North West Point Immigration Facility	Service Provider Staff
1-7JYTIU	Self Harm - Threatened	Major	15/06/2011 9:50	Inverbrackie APOD	Service Provider Staff
1-7K2POQ	Self Harm - Threatened	Major	15/06/2011 10:25	North West Point Immigration Facility	Service Provider Staff
1-7JZX0A	Failure - Power	Minor	15/06/2011 10:45	Villawood IDC	Subcontractor
1-7K1807	Self Harm - Threatened	Major	15/06/2011 11:45	Northern IDC	Service Provider Staff
1-7K61BY	Voluntary starvation (>24 hrs)	Major	15/06/2011 12:50	North West Point Immigration Facility	Service Provider Staff
1-7K2JAG	Self Harm - Threatened	Major	15/06/2011 12:50	Villawood IDC	Service Provider Staff
1-7K6SES	Self Harm - Threatened	Major	15/06/2011 13:30	North West Point Immigration Facility	Service Provider Staff
1-7K3VYZ	Voluntary starvation (<24 hrs)	Minor	15/06/2011 13:30	Maribyrnong IDC	Service Provider Staff
1-7KI6KJ	Transfer to APOD	Minor	15/06/2011 13:35	Scherger IDC	External Source
1-7KAX37	Damage - Minor	Minor	15/06/2011 13:35	Northern IDC	Service Provider Staff
1-7K7UZ0	Self Harm - Threatened	Major	15/06/2011 13:40	North West Point Immigration Facility	Service Provider Staff
1-7K44WL	Self Harm - Threatened	Major	15/06/2011 13:55	Villawood IDC	Other
1-7K6RX6	Contraband found	Minor	15/06/2011 14:10	Villawood IDC	Service Provider Staff
1-7K7V2A	Complaint Unresolved in time	Minor	15/06/2011 14:30	Leonora APOD	Service Provider Staff
1-7KJZC6	Abusive/Aggressive Behaviour	Minor	15/06/2011 15:00	Villawood IDC	Service Provider Staff
1-7K91X4	Disturbance - Minor	Minor	15/06/2011 15:55	Port Augusta IRH	Service Provider Staff
1-7KA8AO	Self Harm - Threatened	Major	15/06/2011 16:05	North West Point Immigration Facility	Service Provider Staff
1-7KQZOK	Disturbance - Minor	Minor	15/06/2011 16:45	Darwin Airport Lodge	Service Provider Staff
1-7KARG4	Self Harm - Actual	Critical	15/06/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-7KARN2	Use of Force	Major	15/06/2011 18:10	North West Point Immigration Facility	Service Provider Staff
1-7KARYQ	Self Harm - Threatened	Major	15/06/2011 19:10	North West Point Immigration Facility	Service Provider Staff
1-7KARO9	Disturbance - Minor	Minor	15/06/2011 19:10	Maribyrnong IDC	Service Provider Staff
1-7KB5BE	Self Harm - Threatened	Major	15/06/2011 19:15	North West Point Immigration Facility	Service Provider Staff
1-7K9LLJ	Self Harm - Threatened	Major	15/06/2011 19:30	Villawood IDC	Service Provider Staff
1-7KHBKY	Failure - Security System	Major	15/06/2011 20:45	Port Augusta IRH	Service Provider Staff
1-7KAX8G	Disturbance - Minor	Minor	15/06/2011 20:50	Melbourne ITA	Service Provider Staff
1-7KARLP	Failure - Security System	Major	15/06/2011 21:00	Villawood IDC	Service Provider Staff
1-7KB5MQ	Self Harm - Threatened	Major	15/06/2011 21:30	North West Point Immigration Facility	Service Provider Staff
1-7KB4LI	Voluntary starvation (>24 hrs)	Major	15/06/2011 21:40	Curtin IDC	Service Provider Staff
1-7KBSKP	Voluntary starvation (<24 hrs)	Minor	15/06/2011 21:45	Curtin IDC	Service Provider Staff

1-7KB54K	Voluntary starvation (<24 hrs)	Minor	15/06/2011 21:45	Curtin IDC	Service Provider Staff
1-7KB525	Voluntary starvation (<24 hrs)	Minor	15/06/2011 21:45	Curtin IDC	Service Provider Staff
1-7KB4WB	Voluntary starvation (<24 hrs)	Minor	15/06/2011 21:45	Curtin IDC	Service Provider Staff
1-7KB4TQ	Voluntary starvation (<24 hrs)	Minor	15/06/2011 21:45	Curtin IDC	Service Provider Staff
1-7KAS0F	Self Harm - Threatened	Major	15/06/2011 22:45	Villawood IDC	Service Provider Staff
1-7KGJ02	Self Harm - Threatened	Major	15/06/2011 23:25	North West Point Immigration Facility	Service Provider Staff
1-7KB5QF	Damage - Minor	Minor	16/06/2011 1:10	Villawood IDC	Service Provider Staff
1-7KHQQI	Transfer to APOD	Minor	16/06/2011 7:15	Villawood IDC	Service Provider Staff
1-7KI6RQ	Complaint Unresolved in time	Minor	16/06/2011 9:16	Darwin Airport Lodge	Service Provider Staff
1-7KJZWS	Abusive/Aggressive Behaviour	Minor	16/06/2011 10:45	Maribyrnong IDC	Service Provider Staff
1-7KMFAH	Transfer to APOD	Minor	16/06/2011 10:55	Scherger IDC	DIAC Staff
1-7KMFAU	Accident/Injury - Serious	Critical	16/06/2011 11:00	Curtin IDC	Service Provider Staff
1-7KKKOU	Emergency - medical - offsite	Major	16/06/2011 11:10	Northern IDC	Service Provider Staff
1-7KNMIY	Voluntary Starvation - End of	Minor	16/06/2011 11:30	North West Point Immigration Facility	Service Provider Staff
1-7KMCKY	Self Harm - Threatened	Major	16/06/2011 11:35	North West Point Immigration Facility	Service Provider Staff
1-7KNMLW	Voluntary starvation (<24 hrs)	Minor	16/06/2011 11:55	North West Point Immigration Facility	Service Provider Staff
1-7KO3U8	Voluntary starvation (<24 hrs)	Minor	16/06/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-7KNMH5	Damage - Minor	Minor	16/06/2011 12:17	Curtin IDC	Service Provider Staff
1-7L0V28	Disturbance - Minor	Minor	16/06/2011 12:33	Inverbrackie APOD	Service Provider Staff
1-7KPOWQ	Media - Incident of interest	Major	16/06/2011 13:25	Construction Camp APOD	Service Provider Staff
1-7KMFR8	Disturbance - Minor	Minor	16/06/2011 13:45	Villawood IDC	Subcontractor
1-7KR5T3	Voluntary starvation (<24 hrs)	Minor	16/06/2011 14:15	North West Point Immigration Facility	Service Provider Staff
1-7KQZMO	Self Harm - Actual	Critical	16/06/2011 15:25	Northern IDC	Service Provider Staff
1-7KPOMK	Damage - Minor	Minor	16/06/2011 15:40	Melbourne ITA	Service Provider Staff
1-7KPOPH	Contraband found	Minor	16/06/2011 16:00	Melbourne ITA	Service Provider Staff
1-7L3XR0	Self Harm - Actual	Critical	16/06/2011 16:30	Curtin IDC	Service Provider Staff
1-7KSA9V	Self Harm - Threatened	Major	16/06/2011 16:30	Leonora APOD	Service Provider Staff
1-7KPGML	Transfer to APOD	Minor	16/06/2011 16:35	Villawood IDC	Service Provider Staff
1-7KR5Y6	Self Harm - Threatened	Major	16/06/2011 17:15	Villawood IDC	DIAC Staff
1-7L3Y17	Self Harm - Threatened	Major	16/06/2011 18:00	Curtin IDC	Service Provider Staff
1-7KSON2	Transfer to APOD	Minor	16/06/2011 20:15	Villawood IDC	Service Provider Staff
1-7KSVD0	Self Harm-Atpted Serious	Critical	16/06/2011 20:30	North West Point Immigration Facility	Service Provider Staff
1-7KT5LA	Self Harm - Actual	Critical	16/06/2011 20:55	North West Point Immigration Facility	Service Provider Staff
1-7LCQWI	Voluntary starvation (<24 hrs)	Minor	16/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LCQPA	Voluntary starvation (<24 hrs)	Minor	16/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7KYIY7	Disturbance - Minor	Minor	16/06/2011 23:20	North West Point Immigration Facility	Service Provider Staff

1-7L0PEX	Self Harm - Actual	Critical	17/06/2011 1:10	North West Point Immigration Facility	Service Provider Staff
1-7KZD54	Self Harm - Threatened	Major	17/06/2011 5:15	Northern IDC	Service Provider Staff
1-7L0P9K	Complaint Unresolved in time	Minor	17/06/2011 6:55	Villawood IDC	Service Provider Staff
1-7L0PAN	Complaint Unresolved in time	Minor	17/06/2011 7:02	Villawood IDC	Service Provider Staff
1-7L4XIZ	Complaint Unresolved in time	Minor	17/06/2011 8:00	Northern IDC	Service Provider Staff
1-7L4XHU	Complaint Unresolved in time	Minor	17/06/2011 8:00	Northern IDC	Service Provider Staff
1-7L1HON	Media - Incident of interest	Major	17/06/2011 8:00	Maribyrnong IDC	Service Provider Staff
1-7MTU8N	Complaint Unresolved in time	Minor	17/06/2011 8:55	Leonora APOD	Service Provider Staff
1-7L4YNU	Self Harm - Threatened	Major	17/06/2011 9:30	North West Point Immigration Facility	Service Provider Staff
1-7L4Z9K	Property - Missing	Minor	17/06/2011 11:00	Villawood IDC	Service Provider Staff
1-7L4XAO	Property - Missing	Minor	17/06/2011 11:07	Villawood IDC	Service Provider Staff
1-7L4XA0	Media - Approach staff/clients	Minor	17/06/2011 11:40	Virginia Palms Motel	Service Provider Staff
1-7L66PM	Abusive/Aggressive Behaviour	Minor	17/06/2011 11:40	Curtin IDC	Service Provider Staff
1-7L9FWL	Self Harm - Threatened	Major	17/06/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-7L7S2Y	Self Harm - Threatened	Major	17/06/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-7L8WLI	Voluntary starvation (>24 hrs)	Major	17/06/2011 11:59	North West Point Immigration Facility	Service Provider Staff
1-7L8X8W	Self Harm - Actual	Critical	17/06/2011 12:00	North West Point Immigration Facility	Service Provider Staff
1-7L4YNG	Contraband found	Minor	17/06/2011 12:05	Villawood IDC	Service Provider Staff
1-7L4YNA	Use of Force	Major	17/06/2011 12:05	Villawood IDC	Service Provider Staff
1-7L66SO	Abusive/Aggressive Behaviour	Minor	17/06/2011 12:10	Northern IDC	Service Provider Staff
1-7LAE63	Use of Force	Major	17/06/2011 12:15	North West Point Immigration Facility	Service Provider Staff
1-7L9GBB	Voluntary starvation (>24 hrs)	Major	17/06/2011 12:55	North West Point Immigration Facility	Service Provider Staff
1-7L7RQO	Complaint Unresolved in time	Minor	17/06/2011 13:13	Darwin Airport Lodge	Service Provider Staff
1-7LBIW5	Self Harm - Threatened	Major	17/06/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-7LBIS9	Self Harm - Threatened	Major	17/06/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-7LBIS0	Self Harm - Threatened	Major	17/06/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-7LA4FH	Voluntary Starvation - End of	Minor	17/06/2011 14:47	Perth IDC	Service Provider Staff
1-7LB7U8	Contraband found	Minor	17/06/2011 15:00	Villawood IDC	Service Provider Staff
1-7LBWNU	Self Harm - Actual	Critical	17/06/2011 15:15	Leonora APOD	Client
1-7LBIQG	Self Harm - Actual	Critical	17/06/2011 16:30	Northern IDC	Service Provider Staff
1-7LBJ91	Self Harm - Threatened	Major	17/06/2011 17:50	Villawood IDC	Service Provider Staff
1-7LCRSF	Demonstration - Offsite	Critical	17/06/2011 18:30	Perth IDC	Service Provider Staff
1-7LCRMK	Self Harm - Threatened	Major	17/06/2011 18:40	North West Point Immigration Facility	Service Provider Staff
1-7LCWDF	Transfer to APOD	Minor	17/06/2011 18:45	Darwin Airport Lodge	Service Provider Staff
1-7LCWCK	Self Harm - Actual	Critical	17/06/2011 20:55	North West Point Immigration Facility	Service Provider Staff
1-7LD7DL	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff

1-7LD7AM	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LD7AG	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LD78L	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LD78F	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LD74X	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LD74H	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LD74B	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LD73A	Voluntary starvation (<24 hrs)	Minor	17/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7LCS5J	Self Harm-Attpted Serious	Critical	17/06/2011 21:00	North West Point Immigration Facility	Service Provider Staff
1-7LCRR3	Self Harm - Threatened	Major	17/06/2011 21:55	Northern IDC	Service Provider Staff
1-7LCS2D	Abusive/Aggressive Behaviour	Minor	17/06/2011 22:55	Melbourne ITA	Service Provider Staff
1-7LD7EH	Damage - Minor	Minor	17/06/2011 23:15	Northern IDC	Service Provider Staff
1-7LKRC	Barricade/Sit-In	Major	18/06/2011 6:00	Darwin Airport Lodge	Service Provider Staff
1-7LKRW2	Complaint Unresolved in time	Minor	18/06/2011 8:00	Northern IDC	Service Provider Staff
1-7MHRU4	Damage - Minor	Minor	18/06/2011 8:45	Inverbrackie APOD	Service Provider Staff
1-7LL7QQ	Abusive/Aggressive Behaviour	Minor	18/06/2011 10:45	Villawood IDC	Service Provider Staff
1-7LL80W	Contraband found	Minor	18/06/2011 10:50	Maribyrnong IDC	Service Provider Staff
1-7LLRTO	Complaint Unresolved in time	Minor	18/06/2011 11:39	North West Point Immigration Facility	Service Provider Staff
1-7LLKD0	Emergency - medical - offsite	Major	18/06/2011 11:40	Port Augusta IRH	Client
1-7LLRTR	Complaint Unresolved in time	Minor	18/06/2011 11:43	North West Point Immigration Facility	Service Provider Staff
1-7LLRTU	Complaint Unresolved in time	Minor	18/06/2011 11:47	North West Point Immigration Facility	Service Provider Staff
1-7LLRWF	Complaint Unresolved in time	Minor	18/06/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-7LLRWI	Complaint Unresolved in time	Minor	18/06/2011 11:52	North West Point Immigration Facility	Service Provider Staff
1-7LLRWL	Complaint Unresolved in time	Minor	18/06/2011 11:57	North West Point Immigration Facility	Service Provider Staff
1-7LLRXS	Complaint Unresolved in time	Minor	18/06/2011 11:59	North West Point Immigration Facility	Service Provider Staff
1-7LLRXV	Complaint Unresolved in time	Minor	18/06/2011 12:02	North West Point Immigration Facility	Service Provider Staff
1-7LLRXY	Complaint Unresolved in time	Minor	18/06/2011 12:05	North West Point Immigration Facility	Service Provider Staff
1-7LLS09	Complaint Unresolved in time	Minor	18/06/2011 12:07	North West Point Immigration Facility	Service Provider Staff
1-7LLP6Y	Self Harm - Actual	Critical	18/06/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-7LM0SP	Emergency - medical - offsite	Major	18/06/2011 13:05	Port Augusta IRH	Service Provider Staff
1-7LLOSS	Visitor-Other refused	Minor	18/06/2011 13:20	Villawood IDC	Service Provider Staff
1-7LLOIS	Use of Observation Rm > 24 hrs	Major	18/06/2011 13:26	Villawood IDC	Service Provider Staff
1-7LLOXI	Abusive/Aggressive Behaviour	Minor	18/06/2011 14:00	Melbourne ITA	Service Provider Staff
1-7LLOT8	Abusive/Aggressive Behaviour	Minor	18/06/2011 14:00	Melbourne ITA	Service Provider Staff
1-7LLOQA	Disturbance - Minor	Minor	18/06/2011 14:00	Melbourne ITA	Service Provider Staff
1-7LMI24	Disturbance - Minor	Minor	18/06/2011 15:55	North West Point Immigration Facility	Service Provider Staff

1-7LNNFU	Self Harm - Threatened	Major	18/06/2011 16:30	North West Point Immigration Facility	Service Provider Staff
1-7LNNLA	Self Harm - Threatened	Major	18/06/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-7LMI9M	Damage - Minor	Minor	18/06/2011 18:15	Villawood IDC	Service Provider Staff
1-7LM0FF	Assault - Minor	Major	18/06/2011 18:15	Villawood IDC	Service Provider Staff
1-7LOUET	Contraband found	Minor	18/06/2011 18:20	Phosphate Hill APOD	Service Provider Staff
1-7LNNUE	Voluntary starvation (<24 hrs)	Minor	18/06/2011 18:30	Darwin Airport Lodge	Service Provider Staff
1-7MDF9J	Assault - Serious	Critical	18/06/2011 18:31	Maribyrnong IDC	Service Provider Staff
1-7LOJFT	Voluntary starvation (<24 hrs)	Minor	18/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7LOJFD	Voluntary starvation (<24 hrs)	Minor	18/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7LOJF7	Voluntary starvation (<24 hrs)	Minor	18/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7LOJF1	Voluntary starvation (<24 hrs)	Minor	18/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7LOJEV	Voluntary starvation (<24 hrs)	Minor	18/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7LOJE5	Voluntary starvation (<24 hrs)	Minor	18/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7LOJ8J	Voluntary starvation (>24 hrs)	Major	18/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7LOJ8P	Self Harm - Threatened	Major	18/06/2011 22:20	Curtin IDC	Service Provider Staff
1-7LNNQP	Emergency - medical - offsite	Major	18/06/2011 22:30	Melbourne ITA	Service Provider Staff
1-7LOTVC	Escape - Attempted	Major	19/06/2011 0:35	Northern IDC	Service Provider Staff
1-7LOU2B	Disturbance - Major	Major	19/06/2011 1:30	Northern IDC	Service Provider Staff
1-7LOTXY	Contraband found	Minor	19/06/2011 1:45	Villawood IDC	Service Provider Staff
1-7LVTH4	Transfer btwn facilities	Minor	19/06/2011 4:55	Northern IDC	Service Provider Staff
1-7MDFIV	Damage - Minor	Minor	19/06/2011 5:55	Maribyrnong IDC	Service Provider Staff
1-7LWGJY	Damage - Minor	Minor	19/06/2011 7:20	Sydney IRH	Service Provider Staff
1-7LXDWT	Abusive/Aggressive Behaviour	Minor	19/06/2011 7:50	Curtin IDC	Service Provider Staff
1-7LWFXR	Failure - IT Systems	Minor	19/06/2011 8:05	Villawood IDC	Service Provider Staff
1-7LXDQ5	Voluntary Starvation - End of	Minor	19/06/2011 9:29	North West Point Immigration Facility	Service Provider Staff
1-7LXEC2	Complaint Unresolved in time	Minor	19/06/2011 10:20	North West Point Immigration Facility	Service Provider Staff
1-7LXEEJ	Complaint Unresolved in time	Minor	19/06/2011 10:27	North West Point Immigration Facility	Service Provider Staff
1-7LXLVO	Accident/Injury - Serious	Critical	19/06/2011 10:35	Curtin IDC	Service Provider Staff
1-7LXC4M	Self Harm - Threatened	Major	19/06/2011 10:40	North West Point Immigration Facility	Service Provider Staff
1-7LXLQ	Self Harm - Threatened	Major	19/06/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-7LXL0A	Demonstration - Offsite	Critical	19/06/2011 11:30	Darwin Airport Lodge	Service Provider Staff
1-7LZOZ0	Media - Approach staff/clients	Minor	19/06/2011 12:45	Darwin Airport Lodge	Service Provider Staff
1-7LXXUK	Voluntary Starvation - End of	Minor	19/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-7LXKWY	Voluntary starvation (<24 hrs)	Minor	19/06/2011 13:20	Darwin Airport Lodge	Client
1-7LXKOZ	Voluntary starvation (<24 hrs)	Minor	19/06/2011 13:22	Darwin Airport Lodge	Client
1-7LXKY4	Self Harm - Threatened	Major	19/06/2011 13:50	Northern IDC	Service Provider Staff

1-7LXYCL	Emergency - medical - offsite	Major	19/06/2011 15:00	Leonora APOD	Service Provider Staff
1-7LY7O4	Self Harm - Actual	Critical	19/06/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-7LYF4Q	Self Harm - Threatened	Major	19/06/2011 18:35	North West Point Immigration Facility	Service Provider Staff
1-7LYF77	Voluntary starvation (>24 hrs)	Major	19/06/2011 19:10	Darwin Airport Lodge	Service Provider Staff
1-7LYF5G	Voluntary starvation (>24 hrs)	Major	19/06/2011 19:10	Darwin Airport Lodge	Service Provider Staff
1-7LYDAY	Voluntary starvation (>24 hrs)	Major	19/06/2011 20:00	Northern IDC	Service Provider Staff
1-7LYEUS	Disturbance - Minor	Minor	19/06/2011 20:25	Darwin Airport Lodge	Service Provider Staff
1-7LZ9TZ	Voluntary starvation (<24 hrs)	Minor	19/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7LZ9RA	Voluntary starvation (<24 hrs)	Minor	19/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7LZ9NI	Voluntary starvation (<24 hrs)	Minor	19/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7LZ9NC	Voluntary starvation (<24 hrs)	Minor	19/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7LYFIC	Voluntary starvation (<24 hrs)	Minor	19/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7LYDR3	Voluntary starvation (>24 hrs)	Major	19/06/2011 22:10	Curtin IDC	Service Provider Staff
1-7LYDXV	Use of Force	Major	19/06/2011 23:05	Northern IDC	Service Provider Staff
1-7LYDRM	Self Harm - Threatened	Major	19/06/2011 23:05	Northern IDC	Service Provider Staff
1-7LZA2C	Demonstration - Onsite	Major	19/06/2011 23:30	North West Point Immigration Facility	Service Provider Staff
1-7M4JJN	Self Harm - Actual	Critical	20/06/2011 2:10	Northern IDC	Service Provider Staff
1-7M60FO	Failure - Security System	Major	20/06/2011 5:40	Northern IDC	Service Provider Staff
1-7M60G8	Demonstration - Onsite	Major	20/06/2011 6:00	Northern IDC	Service Provider Staff
1-7M7MX3	Voluntary Starvation - End of	Minor	20/06/2011 7:13	North West Point Immigration Facility	Service Provider Staff
1-7O7LL5	Complaint Unresolved in time	Minor	20/06/2011 8:00	Northern IDC	Service Provider Staff
1-7O7LKB	Complaint Unresolved in time	Minor	20/06/2011 8:00	Northern IDC	Service Provider Staff
1-7O7LIW	Complaint Unresolved in time	Minor	20/06/2011 8:00	Northern IDC	Service Provider Staff
1-7MHTY0	Complaint Unresolved in time	Minor	20/06/2011 8:00	Northern IDC	Service Provider Staff
1-7MPYSJ	Property - Missing Money	Minor	20/06/2011 9:30	Melbourne ITA	Service Provider Staff
1-7MPYQQ	Property - Missing Money	Minor	20/06/2011 9:30	Melbourne ITA	Service Provider Staff
1-7MPYNS	Property - Missing	Minor	20/06/2011 9:30	Melbourne ITA	Service Provider Staff
1-7MEW04	Assault - Not OBH	Minor	20/06/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-7MFRX0	Use of Force	Major	20/06/2011 9:55	North West Point Immigration Facility	Service Provider Staff
1-7MCDI2	Self Harm - Threatened	Major	20/06/2011 10:29	North West Point Immigration Facility	Service Provider Staff
1-7MENJ4	Disturbance - Minor	Minor	20/06/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-7MFS2U	Self Harm - Threatened	Major	20/06/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-7MENJ7	Self Harm - Actual	Critical	20/06/2011 12:35	North West Point Immigration Facility	Service Provider Staff
1-7MFR5A	Abusive/Aggressive Behaviour	Minor	20/06/2011 12:40	North West Point Immigration Facility	Service Provider Staff
1-7MPYTS	Property - Missing	Minor	20/06/2011 13:00	Melbourne ITA	Service Provider Staff
1-7MHS0L	Voluntary starvation (<24 hrs)	Minor	20/06/2011 13:00	North West Point Immigration Facility	Service Provider Staff

1-7MFROO	Self Harm - Threatened	Major	20/06/2011 13:20	North West Point Immigration Facility	Service Provider Staff
1-7MHS6S	Use of Force	Major	20/06/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-7MHKOE	Self Harm - Actual	Critical	20/06/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-7MFRW0	Self Harm - Threatened	Major	20/06/2011 15:45	Villawood IDC	DIAC Staff
1-7MGSA6	Self Harm - Threatened	Major	20/06/2011 15:50	Villawood IDC	DIAC Staff
1-7MWIVX	Abusive/Aggressive Behaviour	Minor	20/06/2011 16:00	Maribyrnong IDC	Service Provider Staff
1-7MHS8M	Emergency - medical - offsite	Major	20/06/2011 18:00	Leonora APOD	Service Provider Staff
1-7MIDCW	Self Harm - Threatened	Major	20/06/2011 19:45	North West Point Immigration Facility	Service Provider Staff
1-7MIC3N	Assault - Minor	Major	20/06/2011 21:10	Curtin IDC	Service Provider Staff
1-7MIC0A	Voluntary starvation (<24 hrs)	Minor	20/06/2011 21:30	Northern IDC	Service Provider Staff
1-7MIPX4	Voluntary starvation (<24 hrs)	Minor	20/06/2011 22:00	Northern IDC	Service Provider Staff
1-7MIPUE	Voluntary starvation (<24 hrs)	Minor	20/06/2011 22:05	Curtin IDC	Service Provider Staff
1-7MIPRG	Voluntary starvation (<24 hrs)	Minor	20/06/2011 22:05	Curtin IDC	Service Provider Staff
1-7MICB0	Voluntary starvation (>24 hrs)	Major	20/06/2011 22:05	Curtin IDC	Service Provider Staff
1-7MIC2C	Damage - Minor	Minor	20/06/2011 22:20	Inverbrackie APOD	Service Provider Staff
1-7MIC4Q	Disturbance - Minor	Minor	20/06/2011 23:20	Villawood IDC	Service Provider Staff
1-7MJM5M	Self Harm - Threatened	Major	20/06/2011 23:20	North West Point Immigration Facility	Service Provider Staff
1-7MOJGN	Self Harm - Threatened	Major	21/06/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-7MQ0RQ	Contraband found	Minor	21/06/2011 4:30	North West Point Immigration Facility	Service Provider Staff
1-7MQ0OA	Disturbance - Minor	Minor	21/06/2011 4:30	North West Point Immigration Facility	Service Provider Staff
1-7MQ12Z	Self Harm - Actual	Critical	21/06/2011 8:05	Darwin Airport Lodge	Service Provider Staff
1-7MRVIO	Complaint Unresolved in time	Minor	21/06/2011 8:17	North West Point Immigration Facility	Service Provider Staff
1-7MRVIR	Complaint Unresolved in time	Minor	21/06/2011 8:23	North West Point Immigration Facility	Service Provider Staff
1-7MVBC6	Abusive/Aggressive Behaviour	Minor	21/06/2011 9:30	Curtin IDC	Service Provider Staff
1-7MU0HS	Media - Incident of interest	Major	21/06/2011 9:40	Construction Camp APOD	Service Provider Staff
1-7MQSZX	Voluntary starvation (>24 hrs)	Major	21/06/2011 9:46	Northern IDC	Service Provider Staff
1-7MTUBA	Self Harm - Actual	Critical	21/06/2011 9:50	North West Point Immigration Facility	Service Provider Staff
1-7MWITY	Emergency - medical - offsite	Major	21/06/2011 10:55	Curtin IDC	Service Provider Staff
1-7MSRNJ	Damage - Minor	Minor	21/06/2011 11:49	Villawood IDC	Service Provider Staff
1-7MUYT3	Self Harm - Threatened	Major	21/06/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-7N8KM4	Abusive/Aggressive Behaviour	Minor	21/06/2011 12:15	Maribyrnong IDC	Service Provider Staff
1-7MUYKG	Self Harm - Threatened	Major	21/06/2011 13:00	Villawood IDC	Service Provider Staff
1-7MUYB0	Damage - Minor	Minor	21/06/2011 13:25	Villawood IDC	Service Provider Staff
1-7MUY7E	Self Harm - Actual	Critical	21/06/2011 13:35	Villawood IDC	Service Provider Staff
1-7MYW3I	Voluntary starvation (>24 hrs)	Major	21/06/2011 13:35	North West Point Immigration Facility	Service Provider Staff
1-7MXU0W	Self Harm - Threatened	Major	21/06/2011 13:40	North West Point Immigration Facility	Service Provider Staff



1-7NR2M3	Voluntary Starvation - End of	Minor	21/06/2011 14:00	Darwin Airport Lodge	Service Provider Staff
1-7NR2GC	Voluntary Starvation - End of	Minor	21/06/2011 14:00	Darwin Airport Lodge	Service Provider Staff
1-7N023O	Disturbance - Minor	Minor	21/06/2011 14:20	North West Point Immigration Facility	Service Provider Staff
1-7N9LNB	Complaint - re Minor Incident	Minor	21/06/2011 14:30	Construction Camp APOD	Service Provider Staff
1-7N021E	Self Harm - Actual	Critical	21/06/2011 15:40	North West Point Immigration Facility	Service Provider Staff
1-7N020U	Self Harm - Threatened	Major	21/06/2011 15:45	North West Point Immigration Facility	Service Provider Staff
1-7N057U	Self Harm - Threatened	Major	21/06/2011 16:24	North West Point Immigration Facility	Service Provider Staff
1-7MYCWM	Use of Observation Rm > 24 hrs	Major	21/06/2011 16:45	Villawood IDC	Service Provider Staff
1-7N05DE	Voluntary starvation (<24 hrs)	Minor	21/06/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-7N05FW	Voluntary starvation (<24 hrs)	Minor	21/06/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-7N0587	Use of Force	Major	21/06/2011 17:15	Northern IDC	Service Provider Staff
1-7N0IVL	Disturbance - Minor	Minor	21/06/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-7N0IWC	Voluntary starvation (<24 hrs)	Minor	21/06/2011 17:50	North West Point Immigration Facility	Service Provider Staff
1-7N8K42	Transfer to APOD	Minor	21/06/2011 18:30	Scherger IDC	Service Provider Staff
1-7NDFGA	Voluntary starvation (<24 hrs)	Minor	21/06/2011 20:05	Phosphate Hill APOD	Service Provider Staff
1-7N6L5T	Voluntary starvation (<24 hrs)	Minor	21/06/2011 20:30	Northern IDC	Service Provider Staff
1-7N6L1Z	Voluntary starvation (<24 hrs)	Minor	21/06/2011 20:30	Northern IDC	Service Provider Staff
1-7N10FS	Contraband found	Minor	21/06/2011 20:30	North West Point Immigration Facility	Service Provider Staff
1-7N0J0C	Voluntary starvation (<24 hrs)	Minor	21/06/2011 20:30	Northern IDC	Service Provider Staff
1-7OWKDW	Voluntary starvation (<24 hrs)	Minor	21/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7N10KC	Voluntary starvation (<24 hrs)	Minor	21/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7N10K6	Voluntary starvation (<24 hrs)	Minor	21/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7N10H7	Voluntary starvation (<24 hrs)	Minor	21/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7N0WRX	Voluntary starvation (<24 hrs)	Minor	21/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7N0JX2	Emergency - medical - offsite	Major	21/06/2011 21:45	Port Augusta IRH	Service Provider Staff
1-7N0K22	Emergency - medical - offsite	Major	21/06/2011 22:30	Port Augusta IRH	Service Provider Staff
1-7N6L89	Self Harm - Actual	Critical	21/06/2011 23:45	North West Point Immigration Facility	Service Provider Staff
1-7N8K1U	Contraband found	Minor	22/06/2011 3:30	Perth IDC	Service Provider Staff
1-7N6ZFI	Contraband found	Minor	22/06/2011 5:00	Villawood IDC	Service Provider Staff
1-7N8K9Z	Emergency - medical - offsite	Major	22/06/2011 7:15	Leonora APOD	Service Provider Staff
1-7N9TZQ	Disturbance - Minor	Minor	22/06/2011 8:10	North West Point Immigration Facility	Service Provider Staff
1-7O91SD	Complaint Unresolved in time	Minor	22/06/2011 8:21	Perth IDC	Service Provider Staff
1-7N9U2S	Complaint Unresolved in time	Minor	22/06/2011 8:30	North West Point Immigration Facility	Service Provider Staff
1-7NCUEH	Assault - Serious	Critical	22/06/2011 8:35	North West Point Immigration Facility	Service Provider Staff
1-7NC5EI	Use of Force	Major	22/06/2011 8:35	North West Point Immigration Facility	Service Provider Staff
1-7N9U2V	Complaint Unresolved in time	Minor	22/06/2011 8:37	North West Point Immigration Facility	Service Provider Staff

1-7N9U70	Complaint Unresolved in time	Minor	22/06/2011 8:39	North West Point Immigration Facility	Service Provider Staff
1-7N8UYY	Media - Incident of interest	Major	22/06/2011 9:00	Maribyrnong IDC	Service Provider Staff
1-7NB77O	Disturbance - Major	Major	22/06/2011 10:00	Northern IDC	Service Provider Staff
1-7NCUCK	Self Harm - Threatened	Major	22/06/2011 10:30	North West Point Immigration Facility	Service Provider Staff
1-7NCUKW	Self Harm - Actual	Critical	22/06/2011 10:45	North West Point Immigration Facility	Service Provider Staff
1-7NCULG	Self Harm - Actual	Critical	22/06/2011 10:50	North West Point Immigration Facility	Service Provider Staff
1-7NDEES	Complaint - re Minor Incident	Minor	22/06/2011 11:00	Northern IDC	Service Provider Staff
1-7NCUN5	Transfer to APOD	Minor	22/06/2011 12:05	Northern IDC	Service Provider Staff
1-7NFBRI	Use of Force	Major	22/06/2011 12:30	North West Point Immigration Facility	Service Provider Staff
1-7NEBYU	Self Harm - Actual	Critical	22/06/2011 12:50	North West Point Immigration Facility	Service Provider Staff
1-7NU2CU	Contraband found	Minor	22/06/2011 13:30	Lilac Aqua	Service Provider Staff
1-7NDES8	Self Harm - Threatened	Major	22/06/2011 13:45	Sydney IRH	Service Provider Staff
1-7NGY12	Voluntary starvation (>24 hrs)	Major	22/06/2011 14:00	Northern IDC	Service Provider Staff
1-7NGXY3	Voluntary starvation (>24 hrs)	Major	22/06/2011 14:00	Northern IDC	Service Provider Staff
1-7NECBM	Damage - Minor	Minor	22/06/2011 14:20	Curtin IDC	Service Provider Staff
1-7NEBZE	Contraband found	Minor	22/06/2011 15:15	Villawood IDC	Service Provider Staff
1-7NPMQN	Disturbance - Minor	Minor	22/06/2011 15:20	Curtin IDC	Service Provider Staff
1-7NIIC6	Self Harm - Threatened	Major	22/06/2011 15:45	North West Point Immigration Facility	Service Provider Staff
1-7NIPAU	Voluntary starvation (>24 hrs)	Major	22/06/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-7NIIQA	Voluntary starvation (>24 hrs)	Major	22/06/2011 16:50	North West Point Immigration Facility	Service Provider Staff
1-7NIWU7	Self Harm-Attpted Serious	Critical	22/06/2011 17:00	North West Point Immigration Facility	Service Provider Staff
1-7NIOZX	Self Harm - Threatened	Major	22/06/2011 17:00	Darwin Airport Lodge	DIAC Staff
1-7NHR3A	Voluntary Starvation - End of	Minor	22/06/2011 17:05	Villawood IDC	Service Provider Staff
1-7NIPC7	Voluntary starvation (>24 hrs)	Major	22/06/2011 17:25	North West Point Immigration Facility	Service Provider Staff
1-7NHRCI	Self Harm - Threatened	Major	22/06/2011 17:40	Northern IDC	DIAC Staff
1-7NIWS6	Damage - Serious	Critical	22/06/2011 17:50	Curtin IDC	Service Provider Staff
1-7NIPLK	Media - Incident of interest	Major	22/06/2011 18:00	Construction Camp APOD	Service Provider Staff
1-7NIP2E	Disturbance - Minor	Minor	22/06/2011 18:20	Northern IDC	Service Provider Staff
1-7NR2NE	Voluntary starvation (<24 hrs)	Minor	22/06/2011 19:00	Brisbane ITA	Service Provider Staff
1-7NIP0R	Self Harm - Threatened	Major	22/06/2011 19:00	Villawood IDC	DIAC Staff
1-7NJ9AO	Abusive/Aggressive Behaviour	Minor	22/06/2011 19:00	Darwin Airport Lodge	Service Provider Staff
1-7NIX6N	Accident/Injury - Serious	Critical	22/06/2011 19:15	Curtin IDC	Service Provider Staff
1-7NIWR8	Self Harm - Threatened	Major	22/06/2011 20:00	Villawood IDC	Service Provider Staff
1-7NJ9DL	Self Harm - Threatened	Major	22/06/2011 20:00	Darwin Airport Lodge	Service Provider Staff
1-7NJ9FK	Self Harm - Actual	Critical	22/06/2011 20:15	Darwin Airport Lodge	Service Provider Staff
1-7NIXGC	Abusive/Aggressive Behaviour	Minor	22/06/2011 20:45	Villawood IDC	Service Provider Staff

1-7NJEPQ	Voluntary Starvation - End of	Minor	22/06/2011 21:00	Northern IDC	Service Provider Staff
1-7NJF7T	Voluntary starvation (<24 hrs)	Minor	22/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7NPMCA	Voluntary starvation (<24 hrs)	Minor	22/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7NJ9PZ	Voluntary starvation (>24 hrs)	Major	22/06/2011 22:02	Curtin IDC	Service Provider Staff
1-7NJQAE	Voluntary starvation (>24 hrs)	Major	22/06/2011 22:30	North West Point Immigration Facility	Service Provider Staff
1-7NJQQI	Contraband found	Minor	22/06/2011 23:50	North West Point Immigration Facility	Service Provider Staff
1-7NJQHE	Accident/Injury - Serious	Critical	23/06/2011 0:05	Curtin IDC	Service Provider Staff
1-7NJQST	Voluntary Starvation - End of	Minor	23/06/2011 1:15	Curtin IDC	Service Provider Staff
1-7NR6YV	Failure - Power	Minor	23/06/2011 6:05	North West Point Immigration Facility	Service Provider Staff
1-7NR232	Failure - Security System	Major	23/06/2011 7:20	Villawood IDC	Service Provider Staff
1-7NRX9M	Failure - Security System	Major	23/06/2011 9:30	Melbourne ITA	Service Provider Staff
1-7NU220	Contraband found	Minor	23/06/2011 11:05	Villawood IDC	Service Provider Staff
1-7NT3V6	Failure - Security System	Major	23/06/2011 11:30	Villawood IDC	Service Provider Staff
1-7NWWSC	Self Harm - Threatened	Major	23/06/2011 11:40	Northern IDC	Service Provider Staff
1-7NU203	Escape	Critical	23/06/2011 11:40	Melbourne ITA	Service Provider Staff
1-7NWWWD	Use of Force	Major	23/06/2011 12:00	Northern IDC	Service Provider Staff
1-7NVZ2Q	Assault - Minor	Major	23/06/2011 12:15	Leonora APOD	Service Provider Staff
1-7NTXTI	Media - Incident of interest	Major	23/06/2011 12:40	Maribyrnong IDC	Service Provider Staff
1-7O005B	Voluntary starvation (<24 hrs)	Minor	23/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-7NZZWV	Voluntary starvation (<24 hrs)	Minor	23/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-7NYP9V	Voluntary starvation (<24 hrs)	Minor	23/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-7NWWP8	Transfer to APOD	Minor	23/06/2011 14:40	Northern IDC	Service Provider Staff
1-7NVZCG	Transfer to APOD	Minor	23/06/2011 14:45	Northern IDC	Service Provider Staff
1-7NZZPC	Self Harm - Actual	Critical	23/06/2011 15:55	Curtin IDC	Service Provider Staff
1-7NYP A3	Assault - Not OBH	Minor	23/06/2011 16:05	Northern IDC	Service Provider Staff
1-7NZZUE	Use of Force	Major	23/06/2011 16:20	Curtin IDC	Service Provider Staff
1-7NZYI5	Transfer btwn facilities	Minor	23/06/2011 16:30	Port Augusta IRH	Service Provider Staff
1-7O00AT	Contraband found	Minor	23/06/2011 16:59	North West Point Immigration Facility	Service Provider Staff
1-7OFW0Z	Complaint Unresolved in time	Minor	23/06/2011 17:00	Villawood IDC	Service Provider Staff
1-7O0C2W	Self Harm - Actual	Critical	23/06/2011 17:05	North West Point Immigration Facility	Service Provider Staff
1-7NZZV5	Self Harm-Attped Serious	Critical	23/06/2011 17:10	Northern IDC	Service Provider Staff
1-7NZ8T2	Transfer btwn facilities	Minor	23/06/2011 17:30	Villawood IDC	Service Provider Staff
1-7O15WD	Disturbance - Minor	Minor	23/06/2011 17:30	Darwin Airport Lodge	Service Provider Staff
1-7O0AHE	Use of Force	Major	23/06/2011 17:35	Curtin IDC	Service Provider Staff
1-7NZZOU	Disturbance - Minor	Minor	23/06/2011 17:45	Villawood IDC	Service Provider Staff
1-7O9TSR	Voluntary starvation (>24 hrs)	Major	23/06/2011 17:50	North West Point Immigration Facility	Service Provider Staff

1-7O0CG7	Self Harm - Actual	Critical	23/06/2011 17:50	North West Point Immigration Facility	Service Provider Staff
1-7O0CNS	Self Harm - Threatened	Major	23/06/2011 18:05	North West Point Immigration Facility	Service Provider Staff
1-7NZYW2	Use of Force	Major	23/06/2011 18:35	Melbourne ITA	Service Provider Staff
1-7NZYPL	Self Harm - Actual	Critical	23/06/2011 18:35	Melbourne ITA	Service Provider Staff
1-7NZYT6	Voluntary starvation (<24 hrs)	Minor	23/06/2011 19:30	Villawood IDC	Service Provider Staff
1-7OJUWG	Abusive/Aggressive Behaviour	Minor	23/06/2011 19:30	Leonora APOD	Service Provider Staff
1-7O0C2E	Self Harm - Threatened	Major	23/06/2011 19:45	Villawood IDC	External Source
1-7OD3LJ	Abusive/Aggressive Behaviour	Minor	23/06/2011 21:15	Leonora APOD	Service Provider Staff
1-7O7L12	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O7KZK	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O7KX8	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O7KWE	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O7KVF	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O7KU7	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O162V	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O161E	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O160G	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15ZQ	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15Z1	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15WZ	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15W0	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15V1	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15TK	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15SG	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15QX	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O15PC	Voluntary starvation (<24 hrs)	Minor	23/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7O0MGQ	Use of Observation Rm > 24 hrs	Major	23/06/2011 22:30	Villawood IDC	Service Provider Staff
1-7O15UB	Disturbance - Minor	Minor	23/06/2011 23:00	Darwin Airport Lodge	Service Provider Staff
1-7O7KZQ	Self Harm - Actual	Critical	23/06/2011 23:30	North West Point Immigration Facility	Service Provider Staff
1-7O7L4C	Self Harm - Actual	Critical	23/06/2011 23:35	North West Point Immigration Facility	Service Provider Staff
1-7O7L9I	Self Harm - Actual	Critical	23/06/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-7O7L8X	Self Harm - Actual	Critical	23/06/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-7O7L5V	Self Harm - Actual	Critical	23/06/2011 23:40	North West Point Immigration Facility	Service Provider Staff
1-7O83A4	Disturbance - Minor	Minor	24/06/2011 0:00	North West Point Immigration Facility	Service Provider Staff
1-7O7LBB	Self Harm-Attpted Serious	Critical	24/06/2011 0:20	North West Point Immigration Facility	Service Provider Staff
1-7O7LH3	Self Harm - Actual	Critical	24/06/2011 1:00	North West Point Immigration Facility	Service Provider Staff

1-707LF0	Self Harm - Actual	Critical	24/06/2011 1:00	North West Point Immigration Facility	Service Provider Staff
1-707LIN	Self Harm - Actual	Critical	24/06/2011 1:30	North West Point Immigration Facility	Service Provider Staff
1-707LCM	Self Harm-Attpted Serious	Critical	24/06/2011 1:40	North West Point Immigration Facility	Service Provider Staff
1-700YBL	Voluntary starvation (>24 hrs)	Major	24/06/2011 2:13	Curtin IDC	Service Provider Staff
1-70BBES	Complaint - re Minor Incident	Minor	24/06/2011 8:00	Northern IDC	Service Provider Staff
1-7R1EYE	Assault - Minor	Major	24/06/2011 8:10	Inverbrackie APOD	Service Provider Staff
1-709T8Y	Abusive/Aggressive Behaviour	Minor	24/06/2011 8:20	Maribyrnong IDC	Service Provider Staff
1-70FPMT	Property - Missing	Minor	24/06/2011 9:30	Melbourne ITA	Service Provider Staff
1-70D3TS	Complaint Unresolved in time	Minor	24/06/2011 10:14	North West Point Immigration Facility	Service Provider Staff
1-70EBXK	Complaint Unresolved in time	Minor	24/06/2011 10:17	North West Point Immigration Facility	Service Provider Staff
1-70EBYW	Complaint Unresolved in time	Minor	24/06/2011 10:20	North West Point Immigration Facility	Service Provider Staff
1-70EBZ4	Complaint Unresolved in time	Minor	24/06/2011 10:24	North West Point Immigration Facility	Service Provider Staff
1-70EC0G	Complaint Unresolved in time	Minor	24/06/2011 10:28	North West Point Immigration Facility	Service Provider Staff
1-70EC68	Complaint Unresolved in time	Minor	24/06/2011 10:35	North West Point Immigration Facility	Service Provider Staff
1-70A8E2	Self Harm - Threatened	Major	24/06/2011 10:40	Northern IDC	Service Provider Staff
1-70ECDE	Complaint Unresolved in time	Minor	24/06/2011 10:54	North West Point Immigration Facility	Service Provider Staff
1-70ECJG	Complaint Unresolved in time	Minor	24/06/2011 10:56	North West Point Immigration Facility	Service Provider Staff
1-70ECJO	Complaint Unresolved in time	Minor	24/06/2011 11:00	North West Point Immigration Facility	Service Provider Staff
1-70ECLA	Complaint Unresolved in time	Minor	24/06/2011 11:03	North West Point Immigration Facility	Service Provider Staff
1-70ED8I	Self Harm - Threatened	Major	24/06/2011 11:05	North West Point Immigration Facility	Service Provider Staff
1-70FPAU	Complaint Unresolved in time	Minor	24/06/2011 11:08	North West Point Immigration Facility	Service Provider Staff
1-70FPDA	Complaint Unresolved in time	Minor	24/06/2011 11:13	North West Point Immigration Facility	Service Provider Staff
1-70BBQU	Failure - Power	Minor	24/06/2011 12:00	Villawood IDC	Service Provider Staff
1-70BBTI	Media - Incident of interest	Major	24/06/2011 12:15	Villawood IDC	Service Provider Staff
1-70JGUP	Media - Approach staff/clients	Minor	24/06/2011 12:15	Northern IDC	Service Provider Staff
1-70H5KB	Use of Force	Major	24/06/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-70H5CY	Self Harm - Actual	Critical	24/06/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-70GWHI	Abusive/Aggressive Behaviour	Minor	24/06/2011 12:40	Villawood IDC	Service Provider Staff
1-70GX0O	Voluntary starvation (<24 hrs)	Minor	24/06/2011 12:40	Lilac Aqua	Service Provider Staff
1-70IDIM	Self Harm - Threatened	Major	24/06/2011 13:10	North West Point Immigration Facility	Service Provider Staff
1-70ICZR	Voluntary starvation (>24 hrs)	Major	24/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-7RVK5A	Voluntary starvation (>24 hrs)	Major	24/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-70IDA4	Voluntary starvation (>24 hrs)	Major	24/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-70ID4W	Voluntary starvation (>24 hrs)	Major	24/06/2011 13:15	North West Point Immigration Facility	Service Provider Staff
1-70FVFU	Complaint Unresolved in time	Minor	24/06/2011 13:16	Darwin Airport Lodge	Service Provider Staff
1-70JGZ8	Media - Approach staff/clients	Minor	24/06/2011 14:00	Darwin Airport Lodge	Service Provider Staff

1-7OJGRI	Self Harm - Threatened	Major	24/06/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-7OJ6RG	Theft	Minor	24/06/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-7OJGCB	Use of Force	Major	24/06/2011 15:05	Northern IDC	Service Provider Staff
1-7OJUJR	Self Harm - Threatened	Major	24/06/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7OJU8T	Self Harm - Threatened	Major	24/06/2011 15:15	North West Point Immigration Facility	Service Provider Staff
1-7OKHH9	Self Harm - Threatened	Major	24/06/2011 15:20	North West Point Immigration Facility	Service Provider Staff
1-7OJUVP	Self Harm - Threatened	Major	24/06/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-7OIDNS	Voluntary Starvation - End of	Minor	24/06/2011 16:35	Villawood IDC	Service Provider Staff
1-7OJH0J	Self Harm - Threatened	Major	24/06/2011 16:40	Northern IDC	Service Provider Staff
1-7OL2AN	Birth of a child	Minor	24/06/2011 17:45	Port Augusta IRH	Service Provider Staff
1-7OL2QQ	Self Harm - Threatened	Major	24/06/2011 20:06	North West Point Immigration Facility	Service Provider Staff
1-7OL2OG	Accident/Injury - Serious	Critical	24/06/2011 20:10	Curtin IDC	Service Provider Staff
1-7OL2VQ	Voluntary starvation (<24 hrs)	Minor	24/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7OMAZR	Birth of a child	Minor	24/06/2011 21:25	Darwin Airport Lodge	Service Provider Staff
1-7OL9DY	Voluntary starvation (<24 hrs)	Minor	24/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7OL9CC	Voluntary starvation (<24 hrs)	Minor	24/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7OL9AA	Voluntary starvation (<24 hrs)	Minor	24/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7OKKEW	Emergency - medical - offsite	Major	24/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7OOYLV	Voluntary starvation (>24 hrs)	Major	24/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7OL9UJ	Voluntary starvation (<24 hrs)	Minor	24/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7OL9TJ	Voluntary starvation (<24 hrs)	Minor	24/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7OL9S8	Voluntary starvation (<24 hrs)	Minor	24/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7OOZ7Q	Assault - Minor	Major	24/06/2011 22:20	North West Point Immigration Facility	Service Provider Staff
1-7OL9O4	Use of Force	Major	24/06/2011 22:20	North West Point Immigration Facility	Service Provider Staff
1-7OMB31	Transfer btwn facilities	Minor	24/06/2011 22:50	Darwin Airport Lodge	Service Provider Staff
1-7OR0CZ	Voluntary starvation (>24 hrs)	Major	24/06/2011 23:00	Curtin IDC	Service Provider Staff
1-7OR0AL	Voluntary starvation (>24 hrs)	Major	24/06/2011 23:00	Curtin IDC	Service Provider Staff
1-7OR073	Voluntary starvation (>24 hrs)	Major	24/06/2011 23:00	Curtin IDC	Service Provider Staff
1-7OMB6P	Disturbance - Minor	Minor	24/06/2011 23:00	Northern IDC	Service Provider Staff
1-7OOZ8O	Voluntary starvation (>24 hrs)	Major	24/06/2011 23:00	Curtin IDC	Service Provider Staff
1-7OL9Q6	Self Harm - Threatened	Major	24/06/2011 23:00	North West Point Immigration Facility	Service Provider Staff
1-7OT8HN	Damage - Minor	Minor	24/06/2011 23:20	Curtin IDC	Service Provider Staff
1-7OOYY4	Emergency - medical - offsite	Major	24/06/2011 23:28	North West Point Immigration Facility	Service Provider Staff
1-7OL9QF	Escape	Critical	25/06/2011 0:20	Melbourne ITA	Service Provider Staff
1-7OR0GA	Removal - Aborted	Major	25/06/2011 2:20	Darwin Airport Lodge	Service Provider Staff
1-7OSLYM	Damage - Minor	Minor	25/06/2011 4:20	Perth IDC	Client

1-7OSLTT	Emergency - medical - offsite	Major	25/06/2011 4:50	Darwin Airport Lodge	Service Provider Staff
1-7OSQK4	Emergency - medical - offsite	Major	25/06/2011 6:25	Leonora APOD	Service Provider Staff
1-7OTOEQ	Self Harm - Threatened	Major	25/06/2011 10:40	North West Point Immigration Facility	Service Provider Staff
1-7PG4G8	Voluntary starvation (>24 hrs)	Major	25/06/2011 12:40	Lilac Aqua	Service Provider Staff
1-7OWAMM	Self Harm - Threatened	Major	25/06/2011 15:10	North West Point Immigration Facility	Service Provider Staff
1-7OVRVW	Theft	Minor	25/06/2011 16:00	Villawood IDC	Other
1-7OWB0A	Accident/Injury - Serious	Critical	25/06/2011 17:30	Curtin IDC	Service Provider Staff
1-7OWAKG	Escape	Critical	25/06/2011 17:55	Sydney IRH	Service Provider Staff
1-7OWLJ4	Voluntary Starvation - End of	Minor	25/06/2011 18:45	Northern IDC	Service Provider Staff
1-7OWRBS	Voluntary starvation (<24 hrs)	Minor	25/06/2011 19:00	Darwin Airport Lodge	Service Provider Staff
1-7OWLE6	Escape - Attempted	Major	25/06/2011 19:25	Melbourne ITA	Service Provider Staff
1-7OWLN2	Use of Force	Major	25/06/2011 19:35	North West Point Immigration Facility	Service Provider Staff
1-7OWLLF	Self Harm - Actual	Critical	25/06/2011 19:35	North West Point Immigration Facility	Service Provider Staff
1-7OX2E2	Voluntary starvation (<24 hrs)	Minor	25/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7OX2C8	Voluntary starvation (<24 hrs)	Minor	25/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7OWKFX	Voluntary starvation (<24 hrs)	Minor	25/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7OWKF8	Voluntary starvation (<24 hrs)	Minor	25/06/2011 21:00	Curtin IDC	Service Provider Staff
1-7OX2WQ	Self Harm - Threatened	Major	25/06/2011 22:00	North West Point Immigration Facility	Service Provider Staff
1-7OWKHF	Abusive/Aggressive Behaviour	Minor	25/06/2011 22:15	Northern IDC	Service Provider Staff
1-7OXUJQ	Self Harm - Actual	Critical	26/06/2011 0:25	North West Point Immigration Facility	Service Provider Staff
1-7P3F5Q	Self Harm - Actual	Critical	26/06/2011 2:18	North West Point Immigration Facility	Service Provider Staff
1-7P4Q2Y	Failure - Power	Minor	26/06/2011 2:45	Scherger IDC	Service Provider Staff
1-7P4SCJ	Damage - Minor	Minor	26/06/2011 5:00	Construction Camp APOD	Service Provider Staff
1-7P4QA2	Removal - Aborted	Major	26/06/2011 7:45	Maribyrnong IDC	Service Provider Staff
1-7P5AC0	Accident/Injury - Serious	Critical	26/06/2011 8:30	Curtin IDC	Service Provider Staff
1-7P5H33	Abusive/Aggressive Behaviour	Minor	26/06/2011 10:00	North West Point Immigration Facility	Service Provider Staff
1-7P5SLL	Voluntary starvation (<24 hrs)	Minor	26/06/2011 12:34	North West Point Immigration Facility	Service Provider Staff
1-7P5S0P	Damage - Minor	Minor	26/06/2011 12:40	Villawood IDC	Service Provider Staff
1-7P5Z3H	Disturbance - Minor	Minor	26/06/2011 12:45	North West Point Immigration Facility	Service Provider Staff
1-7P5SNE	Voluntary starvation (<24 hrs)	Minor	26/06/2011 12:46	North West Point Immigration Facility	Service Provider Staff
1-7P5RXC	Voluntary starvation (<24 hrs)	Minor	26/06/2011 13:05	North West Point Immigration Facility	Service Provider Staff
1-7P5STK	Self Harm - Threatened	Major	26/06/2011 13:20	North West Point Immigration Facility	Service Provider Staff
1-7P5RLW	Accident/Injury - Serious	Critical	26/06/2011 14:00	Darwin Airport Lodge	Service Provider Staff
1-7P5ZB6	Complaint Unresolved in time	Minor	26/06/2011 14:18	North West Point Immigration Facility	Service Provider Staff
1-7P5ZCT	Complaint Unresolved in time	Minor	26/06/2011 14:22	North West Point Immigration Facility	Service Provider Staff
1-7P5YK8	Self Harm - Threatened	Major	26/06/2011 14:25	North West Point Immigration Facility	Service Provider Staff

1-7P5ZDV	Complaint Unresolved in time	Minor	26/06/2011 14:25	North West Point Immigration Facility	Service Provider Staff
1-7P5ZE3	Complaint Unresolved in time	Minor	26/06/2011 14:30	North West Point Immigration Facility	Service Provider Staff
1-7P5SZZ	Emergency - medical - offsite	Major	26/06/2011 16:00	Port Augusta IRH	Client
1-7P5Z7P	Self Harm - Threatened	Major	26/06/2011 18:09	North West Point Immigration Facility	Service Provider Staff
1-7P6UXP	Voluntary Starvation - End of	Minor	26/06/2011 18:45	Darwin Airport Lodge	Service Provider Staff
1-7PJ0GD	Disturbance - Minor	Minor	26/06/2011 19:30	Maribyrnong IDC	Service Provider Staff
1-7P6V53	Property - Missing	Minor	26/06/2011 22:00	Darwin Airport Lodge	Service Provider Staff
1-7P6I0N	Voluntary starvation (<24 hrs)	Minor	26/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7P6HYA	Voluntary starvation (>24 hrs)	Major	26/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7P6IBW	Barricade/Sit-In	Major	26/06/2011 22:08	North West Point Immigration Facility	Service Provider Staff
1-7PVF0G	Voluntary starvation (<24 hrs)	Minor	26/06/2011 23:30	Curtin IDC	Service Provider Staff
1-7P6IEE	Accident/Injury - Serious	Critical	27/06/2011 0:00	Curtin IDC	Service Provider Staff
1-7PG4TU	Voluntary Starvation - End of	Minor	27/06/2011 8:00	Lilac Aqua	Service Provider Staff
1-7PEVL8	Self Harm - Threatened	Major	27/06/2011 8:03	Curtin IDC	Service Provider Staff
1-7PEVO8	Damage - Minor	Minor	27/06/2011 8:14	Curtin IDC	Service Provider Staff
1-7PG4C1	Self Harm - Threatened	Major	27/06/2011 9:00	Curtin IDC	Service Provider Staff
1-7PHLV9	Complaint - re Minor Incident	Minor	27/06/2011 10:00	Northern IDC	Service Provider Staff
1-7PHLPE	Complaint - re Minor Incident	Minor	27/06/2011 10:00	Northern IDC	Service Provider Staff
1-7PHLSK	Damage - Minor	Minor	27/06/2011 10:39	Curtin IDC	Service Provider Staff
1-7PJEBG	Disturbance - Minor	Minor	27/06/2011 11:00	Northern IDC	Service Provider Staff
1-7PHLGU	Contraband found	Minor	27/06/2011 11:05	Villawood IDC	Service Provider Staff
1-7PG4UM	Contraband found	Minor	27/06/2011 11:10	Villawood IDC	Service Provider Staff
1-7PJEK4	Self Harm - Threatened	Major	27/06/2011 11:30	North West Point Immigration Facility	Service Provider Staff
1-7PJSIW	Abusive/Aggressive Behaviour	Minor	27/06/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-7PJ0FL	Assault - Minor	Major	27/06/2011 11:45	Curtin IDC	Service Provider Staff
1-7PKY7K	Voluntary starvation (>24 hrs)	Major	27/06/2011 12:20	North West Point Immigration Facility	Service Provider Staff
1-7PJSPC	Voluntary starvation (>24 hrs)	Major	27/06/2011 12:25	North West Point Immigration Facility	Service Provider Staff
1-7PJ0NI	Self Harm - Threatened	Major	27/06/2011 12:40	Maribyrnong IDC	Service Provider Staff
1-7PKXXQ	Voluntary starvation (>24 hrs)	Major	27/06/2011 12:49	North West Point Immigration Facility	Service Provider Staff
1-7PIQZS	Demonstration - Onsite	Major	27/06/2011 13:20	Northern IDC	Service Provider Staff
1-7PNJ7I	Self Harm - Threatened	Major	27/06/2011 14:00	North West Point Immigration Facility	Service Provider Staff
1-7PJS76	Voluntary starvation (<24 hrs)	Minor	27/06/2011 14:00	Maribyrnong IDC	Client
1-7PKHWG	Complaint Unresolved in time	Minor	27/06/2011 15:38	Melbourne ITA	Service Provider Staff
1-7PKI0B	Complaint Unresolved in time	Minor	27/06/2011 15:44	Melbourne ITA	Service Provider Staff
1-7PKI7V	Complaint Unresolved in time	Minor	27/06/2011 15:54	Melbourne ITA	Service Provider Staff
1-7Q40TK	Contraband found	Minor	27/06/2011 16:00	Perth IDC	Service Provider Staff



1-7R6VM6	Damage - Minor	Minor	27/06/2011 16:00	Inverbrackie APOD	Service Provider Staff
1-7PM8GM	Disturbance - Minor	Minor	27/06/2011 16:05	Northern IDC	Service Provider Staff
1-7PMUHH	Self Harm - Threatened	Major	27/06/2011 16:10	North West Point Immigration Facility	Service Provider Staff
1-7PMQMR	Self Harm - Actual	Critical	27/06/2011 16:20	Curtin IDC	Service Provider Staff
1-7PN1WQ	Complaint Unresolved in time	Minor	27/06/2011 16:36	North West Point Immigration Facility	Service Provider Staff
1-7PN1YN	Complaint Unresolved in time	Minor	27/06/2011 16:40	North West Point Immigration Facility	Service Provider Staff
1-7PN25M	Self Harm - Threatened	Major	27/06/2011 16:40	North West Point Immigration Facility	Service Provider Staff
1-7PN1ZZ	Complaint Unresolved in time	Minor	27/06/2011 16:44	North West Point Immigration Facility	Service Provider Staff
1-7PN207	Complaint Unresolved in time	Minor	27/06/2011 16:57	North West Point Immigration Facility	Service Provider Staff
1-7Q5A9I	Self Harm - Actual	Critical	27/06/2011 17:00	Curtin IDC	Service Provider Staff
1-7R6F5Y	Complaint Unresolved in time	Minor	27/06/2011 17:08	Villawood IDC	Service Provider Staff
1-7PN214	Complaint Unresolved in time	Minor	27/06/2011 17:09	North West Point Immigration Facility	Service Provider Staff
1-7PN21C	Complaint Unresolved in time	Minor	27/06/2011 17:12	North West Point Immigration Facility	Service Provider Staff
1-7PN26P	Voluntary starvation (<24 hrs)	Minor	27/06/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-7PVGDS	Damage - Minor	Minor	27/06/2011 17:30	Villawood IDC	Service Provider Staff
1-7PNJCO	Abusive/Aggressive Behaviour	Minor	27/06/2011 17:30	Villawood IDC	Service Provider Staff
1-7PNJCR	Self Harm - Threatened	Major	27/06/2011 17:45	North West Point Immigration Facility	Service Provider Staff
1-7PNJM7	Assault - Serious	Critical	27/06/2011 17:50	Construction Camp APOD	Service Provider Staff
1-7PNLLM	Disturbance - Minor	Minor	27/06/2011 18:00	Construction Camp APOD	Service Provider Staff
1-7PNLSK	Self Harm - Threatened	Major	27/06/2011 18:30	North West Point Immigration Facility	Service Provider Staff
1-7PN97S	Self Harm - Threatened	Major	27/06/2011 18:50	Villawood IDC	Service Provider Staff
1-7PNLVD	Self Harm - Actual	Critical	27/06/2011 19:00	North West Point Immigration Facility	Service Provider Staff
1-7PNLYW	Self Harm - Threatened	Major	27/06/2011 19:28	North West Point Immigration Facility	Service Provider Staff
1-7PNJNF	Voluntary starvation (<24 hrs)	Minor	27/06/2011 20:30	Curtin IDC	Service Provider Staff
1-7PW4MM	Damage - Minor	Minor	27/06/2011 20:50	Villawood IDC	Service Provider Staff
1-7PNLLC	Disturbance - Minor	Minor	27/06/2011 20:50	Villawood IDC	Service Provider Staff
1-7PNJV6	Accident/Injury - Serious	Critical	27/06/2011 21:15	Curtin IDC	Service Provider Staff
1-7PO128	Emergency - medical - offsite	Major	27/06/2011 22:15	Port Augusta IRH	Client
1-7PNJNW	Damage - Minor	Minor	27/06/2011 22:20	Villawood IDC	Service Provider Staff
1-7PVC7Y	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PVC6H	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PUQLL	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PUQL1	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PO1PP	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PO1O5	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PO1LI	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff

1-7PO1K3	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PO1GU	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PO1FM	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PNX1R	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PNWYC	Voluntary starvation (<24 hrs)	Minor	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PNWU7	Voluntary starvation (>24 hrs)	Major	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PNWRX	Voluntary starvation (>24 hrs)	Major	27/06/2011 22:30	Curtin IDC	Service Provider Staff
1-7PNWP4	Emergency - medical - offsite	Major	27/06/2011 22:45	Port Augusta IRH	Service Provider Staff
1-7PNWE8	Failure - Security System	Major	27/06/2011 23:40	Villawood IDC	Service Provider Staff
1-7PTHDF	Voluntary starvation (<24 hrs)	Minor	28/06/2011 0:00	Northern IDC	Service Provider Staff
1-7PTHC4	Voluntary starvation (<24 hrs)	Minor	28/06/2011 0:00	Northern IDC	Service Provider Staff
1-7PO18J	Disturbance - Major	Major	28/06/2011 0:40	Northern IDC	Service Provider Staff
1-7PTHOI	Self Harm - Threatened	Major	28/06/2011 1:10	North West Point Immigration Facility	Service Provider Staff
1-7PTHNI	Self Harm - Threatened	Major	28/06/2011 1:10	North West Point Immigration Facility	Service Provider Staff
1-7PVC2S	Emergency - medical - offsite	Major	28/06/2011 1:45	North West Point Immigration Facility	Service Provider Staff
1-7PVC4A	Transfer to APOD	Minor	28/06/2011 5:00	Northern IDC	Service Provider Staff
1-7PVF40	Voluntary starvation (>24 hrs)	Major	28/06/2011 7:10	Curtin IDC	Service Provider Staff
1-7PVW7R	Voluntary starvation (>24 hrs)	Major	28/06/2011 7:44	Curtin IDC	Service Provider Staff
1-7Q64AP	Damage - Minor	Minor	28/06/2011 8:30	Phosphate Hill APOD	Service Provider Staff
1-7PZQ65	Voluntary starvation (>24 hrs)	Major	28/06/2011 9:00	Northern IDC	Service Provider Staff
1-7PZQ30	Voluntary starvation (>24 hrs)	Major	28/06/2011 9:00	Northern IDC	Service Provider Staff
1-7PVWKY	Property - Missing Money	Minor	28/06/2011 9:15	Melbourne ITA	Service Provider Staff
1-7Q1AT7	Complaint Unresolved in time	Minor	28/06/2011 11:27	North West Point Immigration Facility	Service Provider Staff
1-7Q1ATA	Complaint Unresolved in time	Minor	28/06/2011 11:33	North West Point Immigration Facility	Service Provider Staff
1-7Q1AY3	Complaint Unresolved in time	Minor	28/06/2011 11:36	North West Point Immigration Facility	Service Provider Staff
1-7Q1B1B	Complaint Unresolved in time	Minor	28/06/2011 11:42	North West Point Immigration Facility	Service Provider Staff
1-7Q1B1E	Complaint Unresolved in time	Minor	28/06/2011 11:45	North West Point Immigration Facility	Service Provider Staff
1-7Q1B35	Complaint Unresolved in time	Minor	28/06/2011 11:50	North West Point Immigration Facility	Service Provider Staff
1-7Q1B38	Complaint Unresolved in time	Minor	28/06/2011 11:52	North West Point Immigration Facility	Service Provider Staff
1-7Q1B3B	Complaint Unresolved in time	Minor	28/06/2011 11:56	North West Point Immigration Facility	Service Provider Staff
1-7Q1O8S	Abusive/Aggressive Behaviour	Minor	28/06/2011 12:13	North West Point Immigration Facility	Service Provider Staff
1-7Q4UAR	Disturbance - Minor	Minor	28/06/2011 12:20	Darwin Airport Lodge	Service Provider Staff
1-7Q0BMU	Failure - Security System	Major	28/06/2011 12:30	Villawood IDC	Service Provider Staff
1-7Q2GPI	Voluntary Starvation - End of	Minor	28/06/2011 12:30	North West Point Immigration Facility	Service Provider Staff
1-7Q48TL	Voluntary Starvation - End of	Minor	28/06/2011 13:00	North West Point Immigration Facility	Service Provider Staff
1-7Q48R3	Self Harm - Threatened	Major	28/06/2011 13:55	North West Point Immigration Facility	Service Provider Staff

1-7Q1AU1	Failure - Security System	Major	28/06/2011 14:00	Villawood IDC	Service Provider Staff
1-7Q48PL	Voluntary starvation (<24 hrs)	Minor	28/06/2011 14:00	Northern IDC	Service Provider Staff
1-7Q48O7	Voluntary starvation (<24 hrs)	Minor	28/06/2011 14:00	Northern IDC	Service Provider Staff
1-7Q48MN	Voluntary starvation (<24 hrs)	Minor	28/06/2011 14:00	Northern IDC	Service Provider Staff
1-7Q48JZ	Voluntary starvation (<24 hrs)	Minor	28/06/2011 14:00	Northern IDC	Service Provider Staff
1-7Q48AD	Voluntary starvation (<24 hrs)	Minor	28/06/2011 14:00	Northern IDC	Service Provider Staff
1-7Q2GCQ	Contraband found	Minor	28/06/2011 14:10	Villawood IDC	Service Provider Staff
1-7Q2GKY	Contraband found	Minor	28/06/2011 14:30	Villawood IDC	Service Provider Staff
1-7Q5AMD	Self Harm - Threatened	Major	28/06/2011 14:50	North West Point Immigration Facility	Service Provider Staff
1-7QP524	Abusive/Aggressive Behaviour	Minor	28/06/2011 15:00	Inverbrackie APOD	Service Provider Staff
1-7Q2T2H	Self Harm - Threatened	Major	28/06/2011 15:00	Northern IDC	Service Provider Staff
1-7UQJBF	Transfer to APOD	Minor	28/06/2011 16:16	Inverbrackie APOD	Service Provider Staff
1-7Q6MRG	Voluntary starvation (<24 hrs)	Minor	28/06/2011 17:05	North West Point Immigration Facility	Service Provider Staff
1-7Q6MW5	Voluntary starvation (>24 hrs)	Major	28/06/2011 17:20	North West Point Immigration Facility	Service Provider Staff
1-7R57GD	Self Harm - Threatened	Major	28/06/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-7Q6I0B	Disturbance - Minor	Minor	28/06/2011 17:30	Construction Camp APOD	Service Provider Staff
1-7Q5Q5D	Emergency - medical - offsite	Major	28/06/2011 17:30	Curtin IDC	Service Provider Staff
1-7Q64J2	Abusive/Aggressive Behaviour	Minor	28/06/2011 18:00	Villawood IDC	Service Provider Staff
1-7Q64DI	Self Harm - Actual	Critical	28/06/2011 18:00	Villawood IDC	Service Provider Staff
1-7Q6PXM	Accident/Injury - Serious	Critical	28/06/2011 19:05	Curtin IDC	Service Provider Staff
1-7Q6QKE	Voluntary starvation (>24 hrs)	Major	28/06/2011 19:45	Northern IDC	Service Provider Staff
1-7Q6I2A	Voluntary starvation (>24 hrs)	Major	28/06/2011 19:45	Northern IDC	Service Provider Staff
1-7Q6I0W	Voluntary starvation (>24 hrs)	Major	28/06/2011 19:45	Northern IDC	Service Provider Staff
1-7Q6HZT	Voluntary starvation (>24 hrs)	Major	28/06/2011 19:45	Northern IDC	Service Provider Staff
1-7Q6HTG	Voluntary starvation (>24 hrs)	Major	28/06/2011 20:23	Northern IDC	Service Provider Staff
1-7Q6QQZ	Emergency - medical - offsite	Major	28/06/2011 20:40	Port Augusta IRH	Service Provider Staff
1-7QQ1BE	Disturbance - Minor	Minor	28/06/2011 21:10	Leonora APOD	Service Provider Staff
1-7QCEHA	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7QCEGF	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7QCEE6	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7QCECR	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7Q7ALU	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7Q7AKX	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7Q7AHX	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7Q7ADL	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7Q74VO	Voluntary starvation (<24 hrs)	Minor	28/06/2011 22:00	Curtin IDC	Service Provider Staff

1-7QFF2O	Damage - Minor	Minor	28/06/2011 22:20	Curtin IDC	Service Provider Staff
1-7QNZ3U	Self Harm - Threatened	Major	29/06/2011 0:55	North West Point Immigration Facility	Service Provider Staff
1-7QCM0D	Disturbance - Minor	Minor	29/06/2011 1:00	Villawood IDC	Service Provider Staff
1-7QCM1L	Use of Force	Major	29/06/2011 1:35	Villawood IDC	Service Provider Staff
1-7QCM1D	Assault - Minor	Major	29/06/2011 1:35	Villawood IDC	Service Provider Staff
1-7QCMIO	Demonstration - Onsite	Major	29/06/2011 1:40	Northern IDC	Service Provider Staff
1-7QCMJH	Disturbance - Major	Major	29/06/2011 2:30	Northern IDC	Service Provider Staff
1-7QH9VE	Property - Missing Money	Minor	29/06/2011 7:40	Inverbrackie APOD	Service Provider Staff
1-7QEP34	Voluntary starvation (<24 hrs)	Minor	29/06/2011 8:00	Maribyrnong IDC	Service Provider Staff
1-7QIAXK	Complaint Unresolved in time	Minor	29/06/2011 8:54	North West Point Immigration Facility	Service Provider Staff
1-7QH4QQ	Damage - Minor	Minor	29/06/2011 9:25	Curtin IDC	Service Provider Staff
1-7QJ6P4	Failure - Security System	Major	29/06/2011 9:55	Perth IDC	Service Provider Staff
1-7QKD9E	Contraband found	Minor	29/06/2011 10:20	Villawood IDC	Service Provider Staff
1-7QJ6IW	Voluntary starvation (>24 hrs)	Major	29/06/2011 10:20	Curtin IDC	Service Provider Staff
1-7QKJCU	Complaint Unresolved in time	Minor	29/06/2011 10:31	North West Point Immigration Facility	Service Provider Staff
1-7QKJCX	Complaint Unresolved in time	Minor	29/06/2011 10:35	North West Point Immigration Facility	Service Provider Staff
1-7QKJD0	Complaint Unresolved in time	Minor	29/06/2011 10:38	North West Point Immigration Facility	Service Provider Staff
1-7QH9W9	Assault - Serious	Critical	29/06/2011 10:50	Villawood IDC	Client
1-7QIA6Z	Self Harm - Actual	Critical	29/06/2011 11:15	Northern IDC	Service Provider Staff
1-7QLRY5	Media - Incident of interest	Major	29/06/2011 11:40	Northern IDC	Service Provider Staff
1-7R1EVY	Property - Missing	Minor	29/06/2011 13:00	Darwin Airport Lodge	Service Provider Staff
1-7QY422	Transfer btwn facilities	Minor	29/06/2011 13:15	Darwin Airport Lodge	Service Provider Staff
1-7QNA4M	Media - Incident of interest	Major	29/06/2011 13:25	Darwin Airport Lodge	Service Provider Staff
1-7QMK0A	Sabotage	Major	29/06/2011 13:25	Northern IDC	Service Provider Staff
1-7QP4ZN	Emergency - medical - offsite	Major	29/06/2011 14:00	Lilac Aqua	Service Provider Staff
1-7QZU41	Transfer btwn facilities	Minor	29/06/2011 14:15	Darwin Airport Lodge	Service Provider Staff
1-7QNZMQ	Abusive/Aggressive Behaviour	Minor	29/06/2011 14:45	Northern IDC	Service Provider Staff
1-7QNDI3	Media - Approach staff/clients	Minor	29/06/2011 14:45	Darwin Airport Lodge	Service Provider Staff
1-7QOQRS	Emergency - medical - offsite	Major	29/06/2011 15:00	Curtin IDC	Service Provider Staff
1-7QP057	Damage - Minor	Minor	29/06/2011 15:05	Port Augusta IRH	Service Provider Staff
1-7QPCE3	Self Harm - Threatened	Major	29/06/2011 15:30	Darwin Airport Lodge	DIAC Staff
1-7QNDMI	Self Harm - Threatened	Major	29/06/2011 15:30	Maribyrnong IDC	Service Provider Staff
1-7QPCYS	Self Harm - Threatened	Major	29/06/2011 15:40	Perth IDC	Service Provider Staff
1-7QNZA3	Damage - Minor	Minor	29/06/2011 16:00	Villawood IDC	Service Provider Staff
1-7QNZ9U	Accident/Injury - Serious	Critical	29/06/2011 16:00	Villawood IDC	Service Provider Staff
1-7QPHGU	Self Harm - Actual	Critical	29/06/2011 16:30	North West Point Immigration Facility	Service Provider Staff

1-7QPWM1	Self Harm - Actual	Critical	29/06/2011 16:45	North West Point Immigration Facility	Service Provider Staff
1-7RVNXH	Complaint Unresolved in time	Minor	29/06/2011 17:00	Villawood IDC	Service Provider Staff
1-7QPLDM	Self Harm - Actual	Critical	29/06/2011 17:00	Curtin IDC	Service Provider Staff
1-7QPWIG	Voluntary starvation (>24 hrs)	Major	29/06/2011 17:04	North West Point Immigration Facility	Service Provider Staff
1-7QQ14A	Self Harm - Threatened	Major	29/06/2011 17:30	North West Point Immigration Facility	Service Provider Staff
1-7QPH7X	Assault - Minor	Major	29/06/2011 17:40	Northern IDC	Service Provider Staff
1-7QPWVF	Self Harm - Actual	Critical	29/06/2011 18:55	Northern IDC	Service Provider Staff
1-7QQ6KP	Self Harm - Actual	Critical	29/06/2011 20:10	Northern IDC	Service Provider Staff
1-7QQM2P	Voluntary starvation (>24 hrs)	Major	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QQLYS	Voluntary starvation (>24 hrs)	Major	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QQMEL	Voluntary starvation (<24 hrs)	Minor	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QQMBP	Voluntary starvation (<24 hrs)	Minor	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QQMAL	Voluntary starvation (<24 hrs)	Minor	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QQM95	Voluntary starvation (<24 hrs)	Minor	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QQM8B	Voluntary starvation (<24 hrs)	Minor	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QQM76	Voluntary starvation (<24 hrs)	Minor	29/06/2011 21:30	Curtin IDC	Service Provider Staff
1-7QY27L	Disturbance - Minor	Minor	30/06/2011 6:25	Northern IDC	Service Provider Staff
1-7QYEQC	Complaint - re Minor Incident	Minor	30/06/2011 8:00	Northern IDC	Service Provider Staff
1-7QY46K	Voluntary Starvation - End of	Minor	30/06/2011 8:00	Northern IDC	Service Provider Staff
1-7QY5XH	Complaint - re Minor Incident	Minor	30/06/2011 8:00	Northern IDC	Service Provider Staff
1-7R1KOK	Voluntary starvation (<24 hrs)	Minor	30/06/2011 8:15	North West Point Immigration Facility	Service Provider Staff
1-7QY4M4	Voluntary starvation (<24 hrs)	Minor	30/06/2011 9:00	Villawood IDC	Service Provider Staff
1-7R1KI6	Self Harm - Threatened	Major	30/06/2011 9:00	North West Point Immigration Facility	Service Provider Staff
1-7R0S84	Complaint Unresolved in time	Minor	30/06/2011 9:01	North West Point Immigration Facility	Service Provider Staff
1-7R0S87	Complaint Unresolved in time	Minor	30/06/2011 9:05	North West Point Immigration Facility	Service Provider Staff
1-7R0S8A	Complaint Unresolved in time	Minor	30/06/2011 9:08	North West Point Immigration Facility	Service Provider Staff
1-7R7E4U	Contraband found	Minor	30/06/2011 9:55	North West Point Immigration Facility	Service Provider Staff
1-7R08QE	Demonstration - Onsite	Major	30/06/2011 10:15	Darwin Airport Lodge	Service Provider Staff
1-7R7E0I	Contraband found	Minor	30/06/2011 11:10	Curtin IDC	Service Provider Staff
1-7R2R9M	Voluntary starvation (<24 hrs)	Minor	30/06/2011 11:15	North West Point Immigration Facility	Service Provider Staff
1-7R3WG4	Self Harm - Actual	Critical	30/06/2011 11:25	North West Point Immigration Facility	Service Provider Staff
1-7R2EFE	Barricade/Sit-In	Major	30/06/2011 11:30	Darwin Airport Lodge	Service Provider Staff
1-7RFAX2	Accident/Injury - Serious	Critical	30/06/2011 11:32	Port Augusta IRH	Service Provider Staff
1-7R68BL	Disturbance - Minor	Minor	30/06/2011 12:40	Northern IDC	Service Provider Staff
1-7R7EBE	Disturbance - Major	Major	30/06/2011 12:50	Northern IDC	Service Provider Staff
1-7R67XN	Self Harm - Threatened	Major	30/06/2011 13:15	Northern IDC	DIAC Staff

1-7R6W8B	Disturbance - Major	Major	30/06/2011 14:00	Northern IDC	Service Provider Staff
1-7RFVA6	Failure - Power	Minor	30/06/2011 14:50	Curtin IDC	Service Provider Staff
1-7R68B0	Self Harm - Threatened	Major	30/06/2011 16:50	Villawood IDC	Service Provider Staff
1-7RHMGE	Contraband found	Minor	30/06/2011 17:15	Lilac Aqua	Service Provider Staff
1-7R6VNS	Failure - Power	Minor	30/06/2011 17:26	Villawood IDC	Service Provider Staff
1-7R7YGD	Self Harm - Actual	Critical	30/06/2011 20:45	North West Point Immigration Facility	Service Provider Staff
1-7R7YEU	Emergency - medical - offsite	Major	30/06/2011 21:30	Construction Camp APOD	Service Provider Staff
1-7RFV6U	Voluntary starvation (<24 hrs)	Minor	30/06/2011 22:00	Curtin IDC	Service Provider Staff
1-7RDT0W	Damage - Minor	Minor	30/06/2011 22:00	Villawood IDC	Service Provider Staff
1-7R91JW	Voluntary Starvation - End of	Minor	30/06/2011 22:00	Northern IDC	Service Provider Staff
1-7R91IV	Voluntary Starvation - End of	Minor	30/06/2011 22:00	Northern IDC	Service Provider Staff
1-7R7YML	Voluntary starvation (>24 hrs)	Major	30/06/2011 23:00	Curtin IDC	Service Provider Staff
1-7R7YPP	Voluntary starvation (>24 hrs)	Major	30/06/2011 23:00	Curtin IDC	Service Provider Staff
1-7R91KU	Failure - IT Systems	Minor	30/06/2011 23:08	Villawood IDC	Service Provider Staff

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q22\***

**Question:** Please provide a quarterly summary of incidents by category, including a description of these categories, by centre from 1 January 2008 from both IHMS and SERCO;

**Answer:** Quarterly summaries of incidents by category reported by IHMS and SERCO are identified below.

IHMS .....	2
G4S .....	4
Brisbane Immigration Transit Accommodation .....	4
Britton St APOD .....	8
Christmas Island .....	11
Maribyrnong Immigration Detention Centre .....	15
Melbourne Immigration Transit Accommodation .....	23
Northern Immigration Detention Centre and NT APODS .....	25
Northwest Point Immigration Detention Facility .....	30
Perth Immigration Detention Centre .....	33
Perth Immigration Residential Housing .....	38
Sydney Immigration Residential Housing .....	40
Villawood Immigration Detention Centre .....	42
SERCO .....	53
Adelaide Immigration Transit Accommodation .....	53
Berrimah Accommodation APOD .....	53
Brisbane Immigration Transit Accommodation and Queensland APODS .....	54
Britton St APOD .....	60
Christmas Island APODS .....	61
Curtin Immigration Detention Centre .....	68
Inverbrackie APOD .....	72
Jandakot .....	74
Leonora APOD .....	75
Maribyrnong Immigration Detention Centre .....	79
Melbourne Immigration Transit Accommodation .....	86
North West Point Immigration Detention Facility .....	91
Northern Immigration Detention Centre and NT APODS .....	98
Perth Immigration Detention Centre .....	105
Perth Immigration Residential Housing .....	111

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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08/08/11

Port Augusta Immigration Residential Housing .....	113
Scherger Immigration Detention Centre .....	117
Sydney Immigration Residential Housing .....	119
Villawood Immigration Detention Centre .....	123

**IHMS**

A quarterly summary of IHMS incidents by category between January 2010 and June 2011 is attached. The department is unable to provide a quarterly summary of these Incident Reports by centre in the timeframe requested by the Committee.

IHMS Incident Report figures will include a high level of double counting where the incident covered more than one category.

IHMS Incident Reports for the period January 2008 to December 2009 are not able to be provided in the time frame given, because these incidents occurred prior to changes to the IHMS reporting system that enabled electronic recording and recall of incidents. Incident Reports prior to this were created manually and individually attached to each client record.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

	Jan-Mar 2010	Apr-Jun 2010	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011
Confirmed Public Health Risk	4	6	12	3	4	2
Critical / Other	43	271	291	417	436	697
Death	0	0	2	2	2	0
Hospital Admission/treatment	59	320	419	547	725	782
Hospital Discharge	24	121	160	226	235	240
Injury Requiring Hospitalisation	5	10	11	18	47	36
No Incident Type Recorded	23	76	119	90	156	217
Non Critical / Other	69	166	278	499	779	918
Possible Public Health Risk	3	8	5	7	11	5
Psychiatric Hospital Admission	1	3	5	16	22	50
Refused IHA, HDA or Other	10	13	9	7	10	12
Refused Treatment	2	3	13	20	23	34
Self harm Attempt	3	14	44	50	96	146
Self harm Resulting in Injury	2	24	31	68	101	112
Suspected T&T	35	82	112	201	284	545
Theft / Loss of Medical Supplies	0	1	0	1	2	3
Unresolved Complaint	4	5	4	10	13	5
Voluntary Starvation	13	221	377	220	267	456
<b>Total</b>	<b>300</b>	<b>1 344</b>	<b>1 892</b>	<b>2 402</b>	<b>3 213</b>	<b>4 260</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

**G4S: 1 January 2008 to end 2009**

Brisbane Immigration Transit Accommodation

1 Jan 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Accident - to staff			2	2
Emergency medical attention - on site		1		1
Media - Approaches by media to staff / clients		1		1
Systems Outage		2		2
Grand Total	0	4	2	6

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Damage			2	2
Emergency medical attention - off site		2		2
Notification to State / Territory authorities			1	1
Removal - Aborted		3		3
Systems Outage		1		1
Voluntary starvation - Under 24 hours			1	1
Grand Total		6	4	10

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 July 2008 to 30 September 2008

	Level			
Category	Critical	Major	Minor	Total
Accident - to staff			2	2
Damage			1	1
Emergency medical attention - off site		1		1
Escape	1			1
Notification to State / Territory authorities			1	1
Systems Outage		2		2
Voluntary starvation - Under 24 hours			1	1
Grand Total	1	3	5	9

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Damage			1	1
Emergency medical attention - off site		1		1
Notification to State / Territory authorities			1	1
Prohibited article - other - found			1	1
Removal - Aborted		2		2
Security keys unaccounted for or tampered with		1		1
Systems Outage		3		3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of force - By staff		1		1
Grand Total	0	8	4	12

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - to staff			1	1
Assault - allegation / suspicion - Staff on client		1		1
Damage			1	1
Emergency medical attention - off site		3		3
Escape - Attempted		1		1
Media - Presence at facility		1		1
Removal - Aborted		2		2
Self harm - Attempted		1		1
Self harm - Threatened		3		3
Grand Total	0	12	2	14

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Emergency medical attention - off site		3		3
Notification to State / Territory authorities			6	6
Removal - Aborted		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Systems Outage		1		1
Grand Total	0	5	7	12

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - To client			2	2
Accident - to staff			2	2
Notification to State / Territory authorities			3	3
Removal - Aborted		4		4
Systems Outage		1		1
Transfer to Alternative Place of Detention			1	1
Emergency medical attention - off site		1		1
Media - Approaches by media to staff / clients		1		1
Grand Total	0	7	8	15

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Damage	1			1
Emergency medical attention - off site		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Escape	2			2
Notification to State / Territory authorities			2	2
Removal - Aborted		1		1
Self harm - Actual	1			1
Systems Outage		1		1
Grand Total	4	3	2	9

Britton St APOD

1 Jan 2008 to 31 March 2008 - Nil incidents

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Escape	2			2
Use of force - By staff		1		1
Voluntary starvation - Over 24 hours		1		1
Voluntary starvation - Under 24 hours			1	1
Grand Total	2	2	1	5

1 July 2008 to 30 September 2008

	Level			
Category	Critical	Major	Minor	Total
Accident - to staff			1	1
Grand Total	0	0	1	1

1 October 2008 to 31 December 2008

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

	Level			
Category	Critical	Major	Minor	Total
Prohibited article - Prohibited substance, suspected		1		1
Use of instruments of restraint			1	1
Grand Total	0	1	1	2

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Damage			1	1
Self harm - Attempted		1		1
Grand Total	0	1	1	2

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		1		1
Escape - Attempted		1		1
Use of force - By staff		1		1
Use of instruments of restraint			1	1
Grand Total	0	3	1	4

1 July 2009 to 30 September 2009

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			2	2
Use of force - By staff		1		1
Grand Total	0	1	2	3

1 October 2009 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Disturbance			1	1
Media - Presence at facility		1		1
Grand Total	0	1	1	2

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Escape	1			1
Media - Presence at facility		1		1
Grand Total	1	1	0	2



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Christmas Island

1 January 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Accident - to staff			2	2
Grand Total	0	0	2	2

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Damage			1	1
Force majeure - an expected Force majeure		1		1
Grand Total	0	1	1	2

1 July 2008 to 30 September 2008 - Nil incidents

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			2	2
Accident - To client			2	2
Accident - to staff			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Disturbance			1	1
Escape	1			1
Food related			1	1
Media - Incident likely to attract media attention		3		3
Media - Presence at facility		2		2
Notification to State / Territory authorities			1	1
Prohibited article - other - found			1	1
Visits - Other visitor refused access			1	1
Grand Total	1	5	10	16

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		1		1
Grand Total		1		1

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - To client			3	3
Damage			1	1
Disturbance			3	3
Emergency medical attention - off site		11		11

08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

Emergency medical attention - on site		2		2
Media - Approaches by media to staff / clients		1		1
Media - Presence at facility		7		7
Self harm - Attempted		1		1
Grand Total	0	22	7	29

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - To client			2	2
Accident - to staff			1	1
Assault - not occasioning bodily harm - Client on client			1	1
Damage			1	1
Disturbance			1	1
Emergency medical attention - off site		4		4
Emergency medical attention - on site		2		2
Grand Total	0	6	6	12

1 October 2009 to 31 December 2009 – Nil incidents

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Maribyrnong Immigration Detention Centre

1 January 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			10	10
Assault - allegation / suspicion - Client on client		2		2
Assault - not occasioning bodily harm - Client on client			3	3
Assault - not occasioning bodily harm - Client on staff			1	1
Assault - occasioning actual bodily harm - Client on client		3		3
Damage			2	2
Disturbance			1	1
Emergency medical attention - off site		5		5
Notification by State / Territory authorities			8	8
Prohibited article - other - brought in by visitor			1	1
Prohibited article - other - found			3	3
Property - theft			1	1
Public health risk			1	1
Removal - Aborted		1		1
Security keys unaccounted for or tampered with		1		1
Self harm - Threatened		3		3
Systems Outage		3		3
Theft			1	1
Use of instruments of restraint			5	5
Grand Total	0	18	37	55

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			7	7
Accident - To client			1	1
Accident - to staff			1	1
Assault - allegation / suspicion - Client on client		1		1
Assault - not occasioning bodily harm - Client on client			2	2
Assault - not occasioning bodily harm - Client on staff			1	1
Damage			2	2
Disturbance			1	1
Emergency medical attention - off site		6		6
Emergency medical attention - on site		1		1
Escape - Attempted		1		1
Escape	1			1
Food related			1	1
Media - Presence at facility		1		1
Notification by State / Territory authorities			2	2
Notification to State / Territory authorities			4	4
Prohibited article - Prohibited substance, suspected		1		1
Property - missing			1	1
Removal - Aborted		1		1
Security keys unaccounted for or tampered with		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self harm - Actual	1			1
Self harm - Threatened		1		1
Use of instruments of restraint			1	1
Visits - Other visitor refused access			4	4
Voluntary starvation - Under 24 hours			1	1
Grand Total	2	14	29	45

1 July 2008 to 30 September 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			9	9
Assault - not occasioning bodily harm - Client on client			2	2
Assault - not occasioning bodily harm - Client on staff			1	1
Assault - occasioning actual bodily harm - Client on client		2		2
Damage			6	6
Demonstration - Outside Facility	1			1
Emergency medical attention - off site		4		4
Marriage			1	1
Media - Presence at facility		1		1
Notification to State / Territory authorities			5	5
Prohibited article - Prohibited substance, suspected		2		2
Public health risk			1	1
Removal - Aborted		1		1
Self harm - Attempted		2		2
Systems Outage		4		4

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of force - By staff		1		1
Use of instruments of restraint			4	4
Voluntary starvation - Under 24 hours			1	1
Grand Total	1	17	30	48

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			9	9
Assault - allegation / suspicion - Client on client		2		2
Assault - allegation / suspicion - Staff on client		1		1
Assault - not occasioning bodily harm - Client on client			1	1
Damage			3	3
Disturbance			2	2
Emergency medical attention - off site		7		7
Emergency medical attention - on site		1		1
Escape	2			2
Media - Presence at facility		1		1
Notification to State / Territory authorities			2	2
Prohibited article - other - brought in by visitor			1	1
Prohibited article - other - found			1	1
Removal - Aborted		2		2
Security keys unaccounted for or tampered with		1		1



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self harm - Threatened		3		3
Systems Outage		2		2
Use of force - By staff		2		2
Use of instruments of restraint			7	7
Voluntary starvation - Over 24 hours		1		1
Grand Total	2	23	26	51

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			4	4
Assault - allegation / suspicion - Client on client		1		1
Assault - not occasioning bodily harm - Client on client			1	1
Assault - occasioning actual bodily harm - Client on client		3		3
Damage			5	5
Disturbance			3	3
Emergency medical attention - off site		9		9
Emergency medical attention - on site		1		1
Escape - Attempted		1		1
Escape	2			2
Media - Presence at facility		2		2
Notification to State / Territory authorities			1	1
Prohibited article - other - brought in by visitor			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Removal - Aborted		1		1
Systems Outage		3		3
Use of force - By staff		2		2
Use of instruments of restraint			6	6
Visits - Other visitor refused access			2	2
Grand Total	2	23	23	48

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			6	6
Accident - to staff			1	1
Assault - allegation / suspicion - Client on client		2		2
Assault - not occasioning bodily harm - Client on client			1	1
Damage			3	3
Disturbance		1	2	3
Emergency medical attention - off site		4		4
Emergency medical attention - on site		3		3
Escape	1			1
Media - Approaches by media to staff / clients		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Media - Presence at facility		1		1
Notification to State / Territory authorities			3	3
Prohibited article - other - found			2	2
Security keys unaccounted for or tampered with		1		1
Self harm - Attempted		1		1
Self harm - Threatened		2		2
Use of force - By staff		1		1
Use of instruments of restraint			6	6
Voluntary starvation - End of			1	1
Voluntary starvation - Over 24 hours		1		1
Voluntary starvation - Under 24 hours			1	1
Grand Total	1	18	26	45

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			4	4
Accident - to staff			1	1
Assault - allegation / suspicion - Client on client		1		1
Damage			1	1
Emergency medical attention - off site		3		3
Media - Approaches by media to staff / clients		1		1
Media - Presence at facility		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Notification to State / Territory authorities			3	3
Prohibited article - other - found			1	1
Removal - Aborted		2		2
Use of instruments of restraint			1	1
Visits - Other visitor refused access			1	1
Grand Total	0	8	12	20

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Removal - Aborted		1		1
Grand Total		1	1	2

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q22\*

08/08/11

## Melbourne Immigration Transit Accommodation

1 July 2008 to 30 September 2008

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - on site		1		1
Grand Total	0	1	0	1

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		1		1
Removal - Aborted		2		2
Grand Total	0	3	0	3

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		2		2
Escape - Attempted		1		1
Notification to State / Territory authorities			2	2
Systems Outage		3		3
Grand Total	0	6	2	8

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Damage			1	1
Emergency medical attention - off site		2		2
Notification to State / Territory authorities			2	2
Grand Total	0	2	3	5

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Media - Approaches by media to staff / clients		1		1
Public health risk			1	1
Grand Total	0	1	1	2

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - To client			1	1
Media - Presence at facility		1		1
Grand Total		1	1	2

1 January 2010 to 31 March 2010

	Level			
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**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Category	Critical	Major	Minor	Total
Accident - to staff			1	1
Grand Total	0	0	1	1

Northern Immigration Detention Centre and NT APODS

1 January 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Accident - To client			1	1
Accident - to staff			3	3
Assault - allegation / suspicion - Client on client		1		1
Assault - not occasioning bodily harm - Client on client			1	1
Assault - not occasioning bodily harm - Client on staff			2	2
Assault - occasioning actual bodily harm - Client on client		1		1
Damage			1	1
Disturbance			2	2
Emergency medical attention - on site		1		1
Escape - Attempted		1		1
Notification to State / Territory authorities			1	1
Prohibited article - other - found			2	2
Removal - Aborted		2		2
Security keys unaccounted for or tampered with		1		1
Self harm - Threatened		2		2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Systems Outage		4		4
Grand Total	0	13	14	27

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			7	7
Accident - To client			5	5
Assault - allegation / suspicion - Client on client		1		1
Assault - allegation / suspicion - Client on staff		1		1
Assault - not occasioning bodily harm - Client on staff			1	1
Assault - occasioning actual bodily harm - Client on client		1		1
Damage			5	5
Disturbance			11	11
Emergency medical attention - off site		2		2
Media - Presence at facility		1		1
Notification to State / Territory authorities			2	2
Prohibited article - other - found			2	2
Security keys unaccounted for or tampered with		1		1
Self harm - Attempted		2		2
Self harm - Threatened		1		1



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Systems Outage		3		3
Theft			1	1
Use of force - By staff		1		1
Use of instruments of restraint			1	1
Use of Observation room over 24 hours		1		1
Voluntary starvation - Under 24 hours			1	1
Grand Total	0	15	36	51

1 July 2008 to 30 September 2008

	Level			
Category	Critical	Major	Minor	Total
Accident - to staff			4	4
Damage			2	2
Disturbance			1	1
Escape	1			1
Prohibited article - other - found			1	1
Security keys unaccounted for or tampered with		1		1
Self harm - Threatened		3		3
Systems Outage		4		4
Use of force - By staff		1		1
Grand Total	1	9	8	18

1 October 2008 to 31 December 2008

	Level			
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**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			3	3
Accident - to staff			2	2
Assault - allegation / suspicion - Client on staff		1		1
Complaints - any known complaint about Minor incidents			2	2
Damage			1	1
Disturbance		1	13	14
Emergency medical attention - off site		1		1
Systems Outage		11		11
Grand Total	0	14	21	35

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Accident - To client			2	2
Assault - not occasioning bodily harm - Client on client			2	2
Assault - not occasioning bodily harm - Client on staff			1	1
Damage			1	1
Disturbance			7	7
Food related			1	1
Security keys unaccounted for or tampered with		1		1
Self harm - Threatened		2		2
Systems Outage		8		8

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of force - By staff		1		1
Grand Total	0	12	15	27

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - To client			1	1
Emergency medical attention - off site		1		1
Media - Presence at facility		1		1
Systems Outage		3		3
Grand Total	0	5	1	6

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Damage			1	1
Disturbance			1	1
Systems Outage		1		1
Grand Total	0	1	2	3

1 October 2009 to 31 December 2009 - Nil incidents

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Northwest Point Immigration Detention Facility

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Assault - allegation / suspicion - Client on client		1		1
Grand Total	0	1	0	1

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - To client			3	3
Accident - to staff			1	1
Assault - allegation / suspicion - Client on client		1		1
Assault - not occasioning bodily harm - Client on client			1	1
Assault - allegation / suspicion - Other [eg. visitor]		1		1
Complaints - any known complaint about Minor incidents			1	1
Damage			1	1
Disturbance			2	2
Emergency medical attention - off site		7		7
Emergency medical attention - on site		1		1
Security keys unaccounted for or tampered with		2		2
Systems Outage		3		3
Grand Total	0	15	9	24

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Accident - To client			1	1
Accident - to staff			3	3
Assault - allegation / suspicion - Client on staff		1		1
Assault - allegation / suspicion - Staff on client		1		1
Assault - occasioning actual bodily harm - Client on client		1		1
Disturbance			2	2
Emergency medical attention - off site		10		10
Emergency medical attention - on site		2		2
Media - Presence at facility		3		3
Self harm - Actual	1			1
Self harm - Threatened		3		3
Sexual Harassment - Allegations or Reasonable Suspicion of	1			1
Systems Outage		1		1
Voluntary starvation - Over 24 hours		1		1
Voluntary starvation - Under 24 hours			2	2
Grand Total	2	23	8	33

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Accident - To client			1	1
Accident - to staff			5	5
Assault - allegation / suspicion - Client on client		1		1
Assault - occasioning actual bodily harm - Client on client		1		1
Damage			1	1
Disturbance			2	2
Emergency medical attention - off site		11		11
Emergency medical attention - on site		8		8
Media - Incident likely to attract media attention		2		2
Notification by State / Territory authorities			1	1
Prohibited article - other - found			1	1
Systems Outage		1		1
Grand Total	0	24	12	36

1 October 2009 to 31 December 2009 – Nil

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q22\*

08/08/11

## Perth Immigration Detention Centre

1 January 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Assault - not occasioning bodily harm - Other [eg. visitor]			1	1
Damage			1	1
Property - missing			1	1
Removal - Aborted		1		1
Self harm - Threatened		2		2
Systems Outage		1		1
Use of force - By staff		1		1
Use of instruments of restraint			12	12
Grand Total	0	5	16	21

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Assault - allegation / suspicion - Client on client		2		2
Assault - not occasioning bodily harm - Client on client			1	1
Escape - Attempted		1		1
Media - Approaches by media to staff / clients		1		1
Media - Presence at facility		3		3
Prohibited article - other - found			4	4
Removal - Aborted		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self harm - Threatened		1		1
Systems Outage		2		2
Use of instruments of restraint			28	28
Visits - Other visitor refused access			1	1
Grand Total	0	11	34	45

1 July 2008 to 30 September 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			3	3
Damage			1	1
Disturbance			2	2
Emergency medical attention - off site		1		1
Escape - Attempted		2		2
Escape	1			1
Prohibited article - Prohibited substance, suspected		1		1
Self harm - Actual	1			1
Self harm - Threatened		2		2
Systems Outage		2		2
Use of instruments of restraint			7	7
Grand Total	2	8	13	23

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Emergency medical attention - off site		2		2
Escape	2			1
Media - Incident likely to attract media attention		1		1
Notification to State / Territory authorities			1	1
Self harm - Actual	1			1
Use of instruments of restraint			2	2
Use of Observation room over 24 hours		1		1
Voluntary starvation - Over 24 hours		1		1
Grand Total	3	5	3	11

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Notification to State / Territory authorities			2	2
Grand Total	0	0	2	2

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Disturbance			1	1
Emergency medical attention - off site		2		2
Emergency medical attention - on site		1		1
Escape	1			1
Media - Presence at facility		2		2
Removal - Aborted		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self harm - Actual	2			2
Grand Total	3	6	1	10

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Assault - occasioning actual bodily harm - Client on client		1		1
Damage			1	1
Emergency medical attention - off site		2		2
Emergency medical attention - on site		1		1
Escape - Attempted		1		1
Media - Presence at facility		1		1
Property - theft			1	1
Use of instruments of restraint			1	1
Grand Total	0	6	3	9

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Escape	1			1
Media - Presence at facility		1		1
Grand Total	1	1	0	2

08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Perth Immigration Residential Housing

1 January 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		1		1
Grand Total	0	1	0	1

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Notification to State / Territory authorities			1	1
Systems Outage		2		2
Grand Total	0	2	1	3

1 July 2008 to 30 September 2008 – Nil Incidents

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Systems Outage		1		1
Grand Total	0	1	0	1

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Damage			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Disturbance			1	1
Grand Total	0	0	2	2

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Assault - allegation / suspicion - Client on staff		1		1
Media - Presence at facility		1		1
Grand Total	0	2	0	2

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Disturbance			1	1
Media - Presence at facility		2		2
Systems Outage		1		1
Grand Total	0	3	1	4

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Escape	1			1
Media - Approaches by media to staff / clients		1		1
Grand Total	1	1	0	2

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q22\*

08/08/11

## Sydney Immigration Residential Housing

1 January 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		1		1
Grand Total	0	1	0	1

1 April 2008 to 30 June 2008 – Nil incidents

1 July 2008 to 30 September 2008

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		3		3
Grand Total	0	3	0	3

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Assault - occasioning actual bodily harm - Client on client		1		1
Emergency medical attention - off site		2		2
Grand Total	0	3	0	3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			1	1
Disturbance			1	1
Emergency medical attention - off site		1		1
Grand Total	0	1	2	3

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Disturbance			1	1
Emergency medical attention - off site		1		1
Emergency medical attention - on site		1		1
Media - Incident likely to attract media attention		1		1
Grand Total	0	3	1	4

1 July 2009 to 30 September 2009

	Level			
Category	Critical	Major	Minor	Total
Disturbance			1	1
Emergency medical attention - off site		1		1
Systems Outage		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Grand Total	0	2	1	3
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1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		2		2
Self harm - Actual	1			1
Grand Total	1	2	0	3

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Emergency medical attention - off site		2		2
Escape	1			1
Grand Total	1	2	0	3

Villawood Immigration Detention Centre

1 January 2008 to 31 March 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			11	11
Accident - To client			1	1



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Accident - to staff			3	3
Assault - allegation / suspicion - Client on client		2		2
Assault - allegation / suspicion - Client on staff		2		2
Assault - not occasioning bodily harm - Client on client			2	2
Assault - not occasioning bodily harm - Client on staff			3	3
Assault - occasioning actual bodily harm - Client on client		3		3
Complaints - any known complaint about Minor incidents			2	2
Damage			2	2
Death - Client	1			1
Demonstration - Inside Facility		3		3
Disturbance			14	14
Emergency medical attention - off site		31		31
Emergency medical attention - on site		2		2
Food related			4	4
Media - Incident likely to attract media attention		1		1
Media - Presence at facility		1		1
Prohibited article - other - brought in by visitor			3	3
Prohibited article - other - found			20	20
Prohibited article - Prohibited substance, suspected		2		2
Prohibited article - Weapons / means of escape		1		1
Property - missing			1	1
Removal - Aborted		2		2
Self harm - Actual	2			2
Self harm - Threatened		1		1
Systems Outage		11		11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Theft			2	2
Transfer to Alternative Place of Detention			3	3
Use of force - By staff		2		2
Use of instruments of restraint			30	30
Visits - Other visitor refused access			1	1
Voluntary starvation - Over 24 hours		5		5
Voluntary starvation - Under 24 hours			9	9
Grand Total	3	69	111	183

1 April 2008 to 30 June 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			21	21
Accident - To client			4	4
Accident - to staff			1	1
Assault - allegation / suspicion - Client on client		2		2
Assault - allegation / suspicion - Client on staff		1		1
Assault - allegation / suspicion - Staff on client		1		1
Assault - not occasioning bodily harm - Client on client			5	5
Assault - occasioning actual bodily harm - Client on client		1		1
Assault - occasioning actual bodily harm - Client on staff		3		3
Assault - occasioning grievous bodily harm - Client on staff	1			1
Assault - allegation / suspicion - Other [eg. visitor]		1		1
Damage	2		7	9
Demonstration - Inside Facility		3		3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Disturbance			11	11
Emergency medical attention - off site		14		14
Emergency medical attention - on site		7		7
Marriage			2	2
Media - Presence at facility		2		2
Prohibited article - other - brought in by visitor			1	1
Prohibited article - other - found			20	20
Prohibited article - Prohibited substance, suspected		1		1
Property - missing			2	2
Property - theft			1	1
Removal - Aborted		1		1
Security keys unaccounted for or tampered with		1		1
Self harm - Actual	4			4
Self harm - Threatened		3		3
Systems Outage		8		8
Transfer to Alternative Place of Detention			2	2
Use of force - By staff		3		3
Use of instruments of restraint			38	38
Visits - Other visitor refused access			3	3
Voluntary starvation - End of			3	3
Voluntary starvation - Over 24 hours		6		6
Voluntary starvation - Under 24 hours			4	4
Grand Total	7	58	125	190

1 July 2008 to 30 September 2008

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			20	20
Accident - To client			2	2
Accident - to staff			2	2
Assault - allegation / suspicion - Client on staff		1		1
Assault - not occasioning bodily harm - Client on client			1	1
Assault - not occasioning bodily harm - Client on staff			3	3
Assault - occasioning actual bodily harm - Client on staff		1		1
Damage			5	5
Demonstration - Inside Facility		1		1
Disturbance			8	8
Emergency medical attention - off site		14		14
Emergency medical attention - on site		5		5
Food related			1	1
Media - Incident likely to attract media attention		2		2
Prohibited article - other - found			11	11
Prohibited article - Prohibited substance, suspected		1		1
Prohibited article - Weapons / means of escape		1		1
Property - missing			1	1
Removal - Aborted		1		1
Security keys unaccounted for or tampered with		1		1
Self harm - Actual	2			2
Systems Outage		10		10
Transfer to Alternative Place of Detention			9	9

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of force - By staff		2		2
Use of instruments of restraint			21	21
Voluntary starvation - Over 24 hours		2		2
Voluntary starvation - Under 24 hours			3	3
Grand Total	2	42	87	131

1 October 2008 to 31 December 2008

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			13	13
Accident - To client			1	1
Assault - not occasioning bodily harm - Client on staff			3	3
Assault - occasioning actual bodily harm - Client on client		3		3
Damage			6	6
Demonstration - Inside Facility		3		3
Disturbance			2	2
Emergency medical attention - off site		15		15
Emergency medical attention - on site		1		1
Escape	2			2
Escape - Attempted		1		1
Media - Presence at facility		2		2
Prohibited article - other - brought in by visitor			1	1
Prohibited article - other - found			2	2
Prohibited article - Weapons / means of escape		1		1
Property - missing			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Removal - Aborted		1		1
Self harm - Actual	1			1
Self harm - Attempted		1		1
Self harm - Threatened		3		3
Systems Outage		4		4
Transfer to Alternative Place of Detention			9	9
Use of force - By staff		2		2
Use of instruments of restraint			11	11
Visits - Other visitor refused access			1	1
Voluntary starvation - Over 24 hours		2		2
Voluntary starvation - Under 24 hours			3	3
Grand Total	3	39	53	95

1 January 2009 to 31 March 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			4	4
Accident - To client			1	1
Accident - to staff			3	3
Assault - occasioning actual bodily harm - Client on staff		2		2
Contamination of facility		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Damage	1		6	7
Disturbance			6	6
Emergency medical attention - off site		11		11
Emergency medical attention - on site		2		2
Media - Incident likely to attract media attention		1		1
Prohibited article - other - found			5	5
Property - missing			1	1
Security keys unaccounted for or tampered with		1		1
Self harm - Actual	2			2
Self harm - Attempted		1		1
Self harm - Threatened		2		2
Systems Outage		7		7
Transfer to Alternative Place of Detention			4	4
Use of force - By staff		1		1
Use of instruments of restraint			33	33
Voluntary starvation - Over 24 hours		2		2
Voluntary starvation - Under 24 hours			4	4
Grand Total	3	31	67	101

1 April 2009 to 30 June 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			5	5
Accident - To client			1	1
Accident - to staff			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Accident - To staff, serious	1			1
Assault - allegation / suspicion - Client on client		2		2
Assault - not occasioning bodily harm - Client on client			1	1
Damage	6		3	9
Demonstration - Inside Facility		1		1
Demonstration - Outside Facility	1			1
Disturbance		2	5	2
Emergency medical attention - off site		27		27
Emergency medical attention - on site		2		2
Escape	1			1
Marriage			1	1
Media - Presence at facility		1		1
Notification to State / Territory authorities			1	1
Prohibited article - other - brought in by visitor			1	1
Prohibited article - other - found			3	3
Removal - Aborted		6		6
Self harm - Attempted		1		1
Self harm - Threatened		1		1
Systems Outage		3		3
Transfer to Alternative Place of Detention			4	4
Use of force - By staff		2		2
Use of instruments of restraint			45	45
Grand Total	9	48	71	128

1 July 2009 to 30 September 2009



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			6	6
Assault - allegation / suspicion - Client on client		1		1
Damage			3	3
Demonstration - Inside Facility		2		2
Demonstration - Outside Facility	1			1
Disturbance			5	5
Emergency medical attention - off site		11		11
Emergency medical attention - on site		2		2
Media - Incident likely to attract media attention		1		1
Media - Presence at facility		1		1
Notification by State / Territory authorities			1	1
Prohibited article - other - found			8	8
Prohibited article - Prohibited substance, suspected		2		2
Removal - Aborted		1		1
Self harm - Actual	1			1
Transfer to Alternative Place of Detention			11	11
Use of force - By staff		2		2
Use of instruments of restraint			24	24
Visits - Other visitor refused access			1	1
Voluntary starvation - Over 24 hours		2		2
Voluntary starvation - Under 24 hours			3	3
Grand Total	2	25	62	89

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive / Aggressive behaviour - by client			5	5
Assault - allegation / suspicion - Client on client		1		1
Assault - allegation / suspicion - Staff on client		1		1
Assault - occasioning grievous bodily harm - Client on client	1			1
Damage			1	1
Disturbance			3	3
Emergency medical attention - off site		5		5
Escape - Attempted		1		1
Media - Incident likely to attract media attention		1		1
Self harm - Threatened		1		1
Use of instruments of restraint			3	3
Grand Total	1	10	12	23

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

**SERCO**

Adelaide Immigration Transit Accommodation

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Complaint Unresolved in time			1	1
Escape	1			1
Grand Total	1	0	1	2

Berrimah Accommodation APOD

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Disturbance			1	1
Grand Total	0	0	1	1

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Grand Total	0	0	1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	2			2
Assault - Not Occasioning Bodily Harm			1	1
Disturbance			1	1
Voluntary Starvation - End of			1	1
Grand Total	2	0	3	5

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Disturbance			1	1
Self Harm - Threatened		1		1
Grand Total	0	1	1	2

Brisbane Immigration Transit Accommodation and Queensland APODS

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Escape	1			1
Grand Total	1	0	0	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Escape - Attempted		1		1
Self Harm - Threatened		2		2
Transfer to Alternative Place of Detention			4	4
Grand Total	1	3	5	9

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	16			16
Assault		3		3
Assault - Not Occasioning Bodily Harm			1	1
Damage			1	1
Escape - Attempted		1		1
Media - Incident of interest		4		4
Media - Unauthorised presence	3			3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Notification by Welfare Authority		1		1
Self Harm - Threatened		2		2
Threat - Bomb, Biological or Chemical	1			1
Voluntary Starvation - End of			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	20	12	3	35

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	14			14
Assault		2		2
Assault - Not Occasioning Bodily Harm			1	1
Contraband found			1	1
Damage	1		1	2
Demonstration - Offsite	1			1
Disturbance			1	1
Escape	1			1
Media - Incident of interest		3		3
Media - Unauthorised presence	2			2
Self Harm - Actual	1			1
Self Harm - Threatened		2		2
Weapon - Client in possession		1		1

08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA’S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

Grand Total	20	8	5	33
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**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	18			18
Assault		1	2	3
Birth of a child			2	2
Contraband found			2	2
Damage			2	2
Disturbance			6	6
Escape - Attempted		1		1
Outage - IT Systems			2	2
Media - Approach staff/clients			1	1
Media - Incident of interest		2		2
Notification by Welfare Authority		4		4
Removal - Aborted		2		2
Self Harm - Threatened		5		5
Voluntary starvation (<24 hrs)			2	2
Grand Total	18	15	19	52

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	8			8
Birth of a child			2	2
Contraband found			3	3



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Damage			2	2
Disturbance			4	4
Escape - Attempted		1		1
Outage - Security System		1		1
Removal - Aborted		1		1
Transfer to Alternative Place of Detention			1	1
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			1	1
Grand Total	8	3	14	25

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Birth of a child			1	1
Complaint - re Minor Incident			1	1
Disturbance			4	4
Emergency - medical - offsite		3		3
Media - Approach staff/clients			3	3
Self Harm - Threatened		2		2
Self Harm - Attempted Serious	2			2
Voluntary Starvation - End of			3	3
Voluntary starvation (<24 hrs)			8	8
Voluntary starvation (>24 hrs)		8		8
Voluntary starvation by minor		3		3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self Harm - Actual	1			1
Property - Missing			1	1
Escape - Attempted		1		1
Grand Total	3	17	24	44

Britton St APOD

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Escape - Attempted		1		1
Use of Force		1		1
Grand Total	0	2	0	2

1 April 2010 to 30 June 2010 – Nil incidents

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Escape	1			1
Use of Force		1		1
Grand Total	1	1	0	2

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Accident/Injury	1			1
Disturbance			1	1
Escape	1			1
Public Health Risk			1	1
Grand Total	2	0	2	4

Christmas Island APODs

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	4			4
Assault		4		4
Theft			1	1
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	4	5	6	15

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	16			16

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Damage			2	2
Disturbance			3	3
Escape	1			1
Food poisoning			1	1
Media - Unauthorised presence	1			1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Grand Total	19	1	6	26

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	13			13
Assault		2		2
Assault - Not Occasioning Bodily Harm			2	2
Damage	1			1
Disturbance			3	3
Outage - IT Systems			1	1
Media - Approach staff/clients			1	1
Media - Unauthorised presence	1			1
Property - Missing			1	1
Self Harm - Actual	2			2
Self Harm - Threatened		4		4
Use of Force		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Grand Total	17	7	8	32
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1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			10	10
Accident/Injury	1			1
Assault	1	5		6
Assault - Not Occasioning Bodily Harm			2	2
Contraband found			7	7
Damage			1	1
Disturbance		2	3	5
Escape	1			1
Outage - IT Systems			1	1
Media - Unauthorised presence	1			1
Self Harm - Actual	1			1
Self Harm - Threatened		2		2
Grand Total	5	9	24	38

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Accident/Injury	4			4
Assault	2	5		7

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Minor Incident			3	3
Contraband found			3	3
Damage			1	1
Demonstration - Onsite		1		1
Disturbance		2	7	9
Escape	3			3
Escape - Attempted		2		2
Outage - IT Systems			1	1
Media - Approach staff/clients			1	1
Media - Unauthorised presence	4			4
Self Harm - Actual	5			5
Self Harm - Threatened		4		4
Substance abuse			1	1
Use of Force		1		1
Use of weaponry by a Client	1			1
Voluntary starvation (<24 hrs)			2	2
Weapon - Client in possession		1		1
Grand Total	19	16	25	60

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	5			5

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Assault	5	6	1	12
Assault - Not Occasioning Bodily Harm			4	4
Complaint - re Minor Incident			5	5
Complaint Unresolved in time			8	8
Contraband brought by Visitor			2	2
Contraband found			6	6
Damage			1	1
Demonstration - Onsite		3		3
Disturbance		1	11	12
Escape	2			2
Escape - Attempted		2		2
Outage - IT Systems			1	1
Media - Approach staff/clients			1	1
Media - Incident of interest		7		7
Media - Unauthorised presence	1			1
Riot	1			1
Self Harm - Actual	3			3
Self Harm - Threatened		6		6
Theft			1	1
Transfer to Alternative Place of Detention			4	4
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Grand Total	17	27	53	97

1 April 2011 to 30 June 2011

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Accident/Injury	1			1
Assault	2	5		7
Assault - Not Occasioning Bodily Harm			4	4
Complaint - re Major Incident		1		1
Complaint - re Minor Incident			1	1
Complaint Unresolved in time			61	61
Contamination/Infection		2		2
Contraband found			15	15
Damage			2	2
Demonstration - Onsite		2		2
Disturbance		1	15	16
Emergency - medical - offsite		5		5
Escape	3			3
Escape - Attempted		1		1
Media - Approach staff/clients			1	1
Media - Incident of interest		12		12
Media - Unauthorised presence	4			4
Removal - Aborted		1		1
Self Harm - Actual	2			2
Self Harm - Threatened		11		11
Self Harm - Attempted Serious	1			1
Transfer to Alternative Place of Detention			1	1



08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

Use of Force		3		3
Voluntary starvation (<24 hrs)			6	6
Voluntary starvation (>24 hrs)		2		2
Grand Total	13	46	111	170

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Curtin Immigration Detention Centre

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	2			2
Assault - Not Occasioning Bodily Harm			1	1
Voluntary starvation (<24 hrs)			1	1
Grand Total	2	0	2	4

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	5			5
Assault		1		1
Transfer to Alternative Place of Detention			1	1
Grand Total	5	1	4	10

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			9	9
Accident/Injury	26			26
Assault	1	4	1	6
Assault - Not Occasioning Bodily Harm			6	6

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Contraband found			1	1
Damage			2	2
Disturbance			2	2
Outage - IT Systems			14	14
Outage - Security System		1		1
Media - Unauthorised presence	1			1
Public Health Risk			1	1
Self Harm - Actual	1			1
Transfer to Alternative Place of Detention			2	2
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		2		2
Grand Total	29	7	41	77

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			11	11
Accident/Injury	44			44
Assault	1	8	2	11
Assault - Not Occasioning Bodily Harm			3	3
Contamination/Infection		1		1
Contraband brought by Visitor			1	1
Contraband found			1	1
Damage			5	5
Death	1			1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Demonstration - Onsite		1		1
Disturbance		2	22	24
Outage - IT Systems			13	13
Outage - power			4	4
Outage - Security System		2		2
Media - Incident of interest		3		3
Property - Missing			1	1
Self Harm - Actual	31			31
Self Harm - Threatened		23		23
Self Harm - Attempted Serious	3			3
Use of Force		8		8
Voluntary starvation (<24 hrs)			120	120
Voluntary starvation (>24 hrs)		62		62
Grand Total	80	110	183	373

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			19	19
Accident/Injury	38			38
Assault	2	10		12
Assault - Not Occasioning Bodily Harm			2	2
Barricade/Sit-In		2		2
Clinical Depression			2	2
Contraband found			10	10

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Damage	1		12	13
Demonstration - Offsite	1			1
Demonstration - Onsite		2		2
Disturbance		3	9	12
Emergency - medical - offsite		19		19
Outage - IT Systems			7	7
Outage - power			4	4
Outage - Security System		5		5
Media - Incident of interest		1		1
Notification by Welfare Authority		1		1
Property - Missing Money			1	1
Self Harm - Actual	16			16
Self Harm - Threatened		34		34
Self Harm - Attempted Serious	2			2
Use of Force		4		4
Use of Restraints - Unplanned	1			1
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			320	320
Voluntary starvation (>24 hrs)		113		113
Grand Total	61	194	387	642

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Inverbrackie APOD

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	2			2
Assault		1		1
Assault - Not Occasioning Bodily Harm			1	1
Contraband found			1	1
Disturbance			2	2
Outage - Security System		1		1
Media - Incident of interest		1		1
Media - Unauthorised presence	1			1
Grand Total	3	3	4	10

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			7	7
Accident/Injury	20			20
Assault	2	1		3
Assault - Not Occasioning Bodily Harm			2	2
Birth of a child			5	5
Contraband brought by Visitor			1	1
Contraband found			2	2
Damage			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Demonstration - Onsite		1		1
Disturbance			15	15
Escape - Attempted		2		2
Media - Incident of interest		4		4
Media - Unauthorised presence	4			4
Public Health Risk			1	1
Self Harm - Actual	2			2
Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			14	14
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		1		1
Grand Total	28	10	51	89

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Assault	1	3		4
Contraband found			1	1
Damage			3	3
Disturbance		2	6	8
Escape - Attempted		1		1
Outage - IT Systems			1	1
Outage - Security System		3		3
Media - Approach staff/clients			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Media - Incident of interest		3		3
Property - Missing Money			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			6	6
Use of Force		1		1
Use of Restraints - Unplanned	1			1
Grand Total	3	14	22	39

Jandakot

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Media - Approach staff/clients			1	1
Grand Total	0	0	1	1



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Leonora APOD

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	1			1
Assault - Not Occasioning Bodily Harm			1	1
Grand Total	1	0	1	2

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	28			28
Assault	1	1		2
Contraband found			2	2
Damage			3	3
Demonstration - Offsite	2			2
Disturbance			6	6
Food poisoning			1	1
Self Harm - Threatened		2		2
Voluntary starvation (<24 hrs)			2	2
Assault - Not Occasioning Bodily Harm			1	1
Grand Total	31	3	16	50

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	29			29
Assault	1	5	1	7
Assault - Not Occasioning Bodily Harm			2	2
Complaint - re Minor Incident			1	1
Contraband found			4	4
Damage			4	4
Disturbance			5	5
Outage - Security System		1		1
Property - Missing			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Use of Force		2		2
Use of Restraints			1	1
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		1		1
Grand Total	31	10	28	69

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			7	7
Accident/Injury	17			17
Assault		3	1	4
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Minor Incident			6	6
Damage			2	2
Disturbance			16	16
Outage - IT Systems			1	1
Outage - power			3	3
Media - Approach staff/clients			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		4		4
Theft			2	2
Transfer to Alternative Place of Detention			2	2
Use of Force		1		1
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		2		2
Grand Total	18	10	45	73

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	3			3
Assault		4		4
Assault - Not Occasioning Bodily Harm			1	1
Complaint Unresolved in time			3	3
Contraband found			3	3
Damage			7	7
Disturbance		1	7	8
Emergency - medical - offsite		29		29
Outage - power			1	1
Media - Incident of interest		1		1
Self Harm - Actual	2			2
Self Harm - Threatened		7		7
Theft			1	1
Transfer between facilities			2	2
Transfer to Alternative Place of Detention			2	2
Use of Force		3		3
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		1		1
Voluntary starvation by minor		1		1
Grand Total	5	47	35	87

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Maribyrnong Immigration Detention Centre

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	3			3
Contraband found			4	4
Damage			3	3
Escape	1			1
Escape - Attempted		1		1
Media - Unauthorised presence	1			1
Notification by Welfare Authority		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		2		2
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		5		5
Grand Total	6	9	10	25

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Accident/Injury	8			8
Assault	1		1	2
Assault - Not Occasioning Bodily Harm			2	2
Complaint - re Minor Incident			1	1
Contraband brought by Visitor			1	1
Contraband found			8	8
Damage			3	3
Demonstration - Offsite	1			1
Disturbance		1		1
Escape	1			1
Escape - Attempted		1		1
Outage - IT Systems			1	1
Self Harm - Threatened		2		2
Use of Force		5		5
Use of Restraints			1	1
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		3		3
Grand Total	11	12	21	44

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Accident/Injury	7			7
Assault		1	1	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Complaint - re Minor Incident			1	1
Contraband found			4	4
Damage	1		4	5
Demonstration - Offsite	1			1
Demonstration - Onsite		1		1
Disturbance			3	3
Escape	3			3
Escape - Attempted		4		4
Outage - IT Systems			1	1
Removal - Aborted		2		2
Self Harm - Actual	2			2
Self Harm - Threatened		3		3
Use of Force		6		6
Use of Restraints			1	1
Voluntary Starvation - End of			1	1
Voluntary starvation (>24 hrs)		3		3
Grand Total	14	20	21	55

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Accident/Injury	4			4
Assault		2	1	3
Assault - Not Occasioning Bodily Harm			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Contraband found			5	5
Damage	1		1	2
Demonstration - Offsite	1			1
Disturbance			3	3
Escape	1			1
Outage - IT Systems			1	1
Self Harm - Actual	3			3
Self Harm - Threatened		7		7
Transfer to Alternative Place of Detention			1	1
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		8		8
Grand Total	10	17	24	51

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			7	7
Accident/Injury	13			13
Assault		2		2
Assault - Not Occasioning Bodily Harm			1	1
Contraband found			5	5
Damage			5	5
Disturbance		2	7	9
Escape	3			3



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Escape - Attempted		1		1
Outage - IT Systems			3	3
Media - Incident of interest		2		2
Media - Unauthorised presence	2			2
Notification by Welfare Authority		3		3
Self Harm - Actual	2			2
Self Harm - Threatened		2		2
Use of Force		1		1
Visitor-Other refused			1	1
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		2		2
Grand Total	20	15	31	66

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	2			2
Assault		1	1	2
Contraband found			4	4
Damage			2	2
Disturbance		1	3	4
Escape	3			3
Escape - Attempted		2		2

08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

Outage - IT Systems			1	1
Industrial Action - Minor			1	1
Transfer to Alternative Place of Detention			1	1
Use of Force		3		3
Grand Total	5	7	16	28

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			15	15
Assault	1			1
Contraband brought by Visitor			2	2
Contraband found			9	9
Damage	1		3	4
Demonstration - Offsite	2			2
Demonstration - Onsite		1		1
Disturbance			7	7
Emergency - medical - offsite		2		2
Outage - power			2	2
Media - Incident of interest		6		6
Media - Unauthorised presence	1			1
Public Health Risk			1	1
Removal - Aborted		3		3
Self Harm - Actual	3			3
Self Harm - Threatened		3		3
Theft			2	2
Transfer between facilities			4	4
Use of Force		3		3
Use of Restraints			2	2
Visitor-Client denied			1	1
Voluntary Starvation - End of			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Voluntary starvation (<24 hrs)			5	5
Grand Total	8	18	54	80

Melbourne Immigration Transit Accommodation

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	5			5
Disturbance			1	1
Outage - IT Systems			1	1
Media - Unauthorised presence	2			2
Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			4	4
Grand Total	7	1	9	17

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	8			8
Assault		1		1
Contraband brought by Visitor			1	1
Contraband found			3	3
Damage	1		3	4
Disturbance		1	3	4

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Outage - IT Systems			5	5
Media - Unauthorised presence	1			1
Self Harm - Actual	5			5
Self Harm - Threatened		7		7
Use of Force		3		3
Voluntary Starvation - End of			2	2
Voluntary starvation by minor		2		2
Grand Total	15	14	17	46

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Accident/Injury	17			17
Assault		2		2
Contraband found			4	4
Damage	1		5	6
Demonstration - Offsite	1			1
Disturbance		2	4	6
Escape - Attempted		3		3
Outage - IT Systems			1	1
Food poisoning			1	1
Media - Incident of interest		1		1
Public Health Risk - Serious	1			1
Self Harm - Actual	7			7

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			1	1
Use of Force		1		1
Visitor-Other refused			1	1
Voluntary starvation by minor		8		8
Grand Total	27	18	22	67

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	8			8
Assault		1		1
Contraband found			1	1
Damage			4	4
Disturbance		3	4	7
Escape - Attempted		1		1
Outage - IT Systems			4	4
Food poisoning			1	1
Property - Missing			2	2
Self Harm - Actual	11			11
Self Harm - Threatened		3		3
Theft			1	1
Use of Force		4		4
Visitor-Other refused			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Voluntary starvation by minor		2		2
Grand Total	19	14	21	54

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	26			26
Assault			1	1
Assault - Not Occasioning Bodily Harm			4	4
Complaint - re Minor Incident			1	1
Complaint Unresolved in time			11	11
Damage	1		9	10
Demonstration - Offsite	1			1
Demonstration - Onsite		1		1
Disturbance		6	26	32
Escape	4			4
Escape - Attempted		8		8
Outage - IT Systems			1	1
Outage - Security System		1		1
Media - Approach staff/clients			1	1
Media - Incident of interest		3		3
Media - Unauthorised presence	3			3
Notification by Welfare Authority		1		1
Property - Missing			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self Harm - Actual	8			8
Self Harm - Threatened		16		16
Theft			7	7
Use of Emergency Equipment	1			1
Use of Force		7		7
Visitor-Other refused			1	1
Voluntary starvation by minor		3		3
Grand Total	44	46	67	157

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			10	10
Accident/Injury	3			3
Assault	1	2		3
Assault - Not Occasioning Bodily Harm			2	2
Complaint Unresolved in time			3	3
Contraband found			4	4
Damage	1		6	7
Demonstration - Offsite	1			1
Disturbance		5	19	24
Emergency - medical - offsite		12		12
Escape	6			6



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Escape - Attempted		4		4
Outage - power			1	1
Outage - Security System		2		2
Media - Incident of interest		2		2
Property - Missing			4	4
Property - Missing Money			3	3
Self Harm - Actual	4			4
Self Harm - Threatened		2		2
Self Harm - Attempted Serious	1			1
Transfer between facilities			2	2
Use of Force		4		4
Use of Restraints			1	1
Voluntary starvation (>24 hrs)		1		1
Voluntary starvation by minor		2		2
Grand Total	17	36	55	108

North West Point Immigration Detention Facility

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	4			4
Assault		2		2
Contraband found			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Disturbance		2	1	3
Outage - IT Systems			1	1
Self Harm - Threatened		3		3
Grand Total	4	7	5	16

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	24			24
Assault		1	1	2
Damage			2	2
Demonstration - Onsite		1		1
Disturbance			2	2
Outage - IT Systems			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		3		3
Voluntary starvation (<24 hrs)			5	5
Voluntary starvation (>24 hrs)		4		4
Grand Total	25	9	11	45

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	8			8

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Assault		12	1	13
Assault - Not Occasioning Bodily Harm			1	1
Contraband found			1	1
Damage	1			1
Demonstration - Onsite		6		6
Disturbance			7	7
Escape	1			1
Media - Incident of interest		1		1
Media - Unauthorised presence	2			2
Self Harm - Actual	10			10
Self Harm - Threatened		6		6
Transfer to Alternative Place of Detention			5	5
Voluntary starvation (<24 hrs)			8	8
Voluntary starvation (>24 hrs)		9		9
Grand Total	22	34	27	83

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			16	16
Accident/Injury	3			3
Assault	4	21	1	26
Assault - Not Occasioning Bodily Harm			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Complaint re Critical incident	1			1
Complaint - re Minor Incident			11	11
Contraband found			26	26
Damage			5	5
Demonstration - Onsite		4		4
Disturbance		1	17	18
Escape	2			2
Escape - Attempted		1		1
Outage - IT Systems			7	7
Outage - Security System		1		1
Food poisoning			2	2
Media - Incident of interest		1		1
Property - Missing			2	2
Self Harm - Actual	14			14
Self Harm - Threatened		26		26
Substance abuse			1	1
Theft			3	3
Use of Force		3		3
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			19	19
Voluntary starvation (>24 hrs)		12		12
Weapon - Client in possession		2		2
Grand Total	24	72	112	208

1 October 2010 to 31 December 2010

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			23	23
Accident/Injury	7			7
Assault	4	30	2	36
Assault - Not Occasioning Bodily Harm			4	4
Complaint - re Critical Incident	1			1
Complaint - re Minor Incident			48	48
Complaint Unresolved in time			2	2
Contraband found			12	12
Damage	2		6	8
Demonstration - Onsite		8		8
Disturbance		7	27	34
Escape	6			6
Outage - IT Systems			9	9
Media - Approach staff/clients			1	1
Media - Unauthorised presence	5			5
Self Harm - Actual	59			59
Self Harm - Threatened		38		38
Use of Force		1		1
Voluntary Starvation - End of			11	11
Voluntary starvation (<24 hrs)			14	14
Voluntary starvation (>24 hrs)		12		12
Grand Total	84	96	159	339

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			40	40
Accident/Injury	26			26
Assault	8	30		38
Assault - Not Occasioning Bodily Harm			7	7
Complaint re Critical incident	1			1
Complaint - re Minor Incident			96	96
Complaint Unresolved in time			118	118
Contraband found			28	28
Damage	4		10	14
Demonstration - Onsite		7		7
Disturbance		19	40	59
Escape	12			12
Escape - Attempted		2		2
Outage - IT Systems			2	2
Outage - Security System		2		2
Property - Missing			1	1
Removal - Aborted		1		1
Self Harm - Actual	26			26
Self Harm - Threatened		70		70
Self Harm - Attempted Serious	3			3
Substance abuse			1	1
Use of Emergency Equipment	4			4

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of Force		6		6
Use of Observation room greater than 24 hours		1		1
Voluntary Starvation - End of			15	15
Voluntary starvation (<24 hrs)			19	19
Voluntary starvation (>24 hrs)		18		18
Grand Total	84	156	377	617

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			48	48
Accident/Injury	2			2
Assault	5	9		14
Assault - Not Occasioning Bodily Harm			7	7
Barricade/Sit-In		2		2
Complaint - re Minor Incident			4	4
Complaint Unresolved in time			420	420
Contraband found			17	17
Damage	3		8	11
Demonstration - Offsite	1			1
Demonstration - Onsite		43		43
Disturbance		9	95	104
Emergency - medical - offsite		8		8
Escape - Attempted		1		1
Outage - IT Systems			5	5

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Outage - power			4	4
Media - Incident of interest		2		2
Self Harm - Actual	83			83
Self Harm - Threatened		239		239
Self Harm - Attempted Serious	27			27
Substance abuse			1	1
Theft			2	2
Transfer between facilities			1	1
Use of Force		26		26
Voluntary Starvation - End of			29	29
Voluntary starvation (<24 hrs)			40	40
Voluntary starvation (>24 hrs)		35		35
Grand Total	121	374	681	1176

Northern Immigration Detention Centre and NT APODs

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Outage - IT Systems			1	1
Removal - Aborted		1		1
Self Harm - Threatened		1		1
Weapon - Client in possession		1		1



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Grand Total	1	3	2	6
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1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Assault - Not Occasioning Bodily Harm			2	2
Contraband found			1	1
Outage - IT Systems			1	1
Media - Approach staff/clients			2	2
Grand Total	0	0	7	7

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	15			15
Assault		5		5
Assault - Not Occasioning Bodily Harm			2	2
Damage			3	3
Demonstration - Onsite		1		1
Disturbance			6	6
Escape	1			1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Outage - IT Systems			1	1
Media - Approach staff/clients			3	3
Media - Unauthorised presence	1			1
Self Harm - Actual	1			1
Self Harm - Threatened		6		6
Voluntary starvation (<24 hrs)			4	4
Voluntary starvation (>24 hrs)		5		5
Grand Total	18	17	20	55

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	20			20
Assault	1	9	1	11
Assault - Not Occasioning Bodily Harm			4	4
Birth of a child			1	1
Complaint re Critical incident	1			1
Complaint - re Minor Incident			20	20
Contraband found			4	4
Damage			3	3
Demonstration - Onsite		1		1
Disturbance		3	21	24
Escape	2			2
Outage - IT Systems			3	3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Industrial Action - No Labour	1			1
Media - Approach staff/clients			1	1
Media - Unauthorised presence	5			5
Self Harm - Actual	1			1
Self Harm - Threatened		12		12
Transfer to Alternative Place of Detention			1	1
Use of Force		1		1
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			4	4
Voluntary starvation (>24 hrs)		4		4
Weapon - Client in possession		1		1
Grand Total	31	31	68	130

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			12	12
Accident/Injury	36			36
Assault	1	8	5	14
Assault - Not Occasioning Bodily Harm			7	7
Birth of a child			1	1
Complaint - re Minor Incident			35	35
Contraband found			1	1
Damage			11	11
Demonstration - Onsite		3		3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Disturbance		6	24	30
Escape	1			1
Escape - Attempted		1		1
Outage - IT Systems			7	7
Media - Approach staff/clients			2	2
Media - Incident of interest		1		1
Media - Unauthorised presence	4			4
Notification by Welfare Authority		1		1
Self Harm - Actual	6			6
Self Harm - Threatened		11		11
Transfer to Alternative Place of Detention			3	3
Use of Force		4		4
Voluntary Starvation - End of			4	4
Voluntary starvation (<24 hrs)			9	9
Voluntary starvation (>24 hrs)		8		8
Grand Total	48	43	121	212

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			20	20
Accident/Injury	12			12
Assault	1	6		7
Assault - Not Occasioning Bodily Harm			4	4
Barricade/Sit-In		4		4

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Birth of a child			2	2
Complaint - re Minor Incident			55	55
Complaint Unresolved in time			61	61
Contraband found			5	5
Damage			11	11
Demonstration - Offsite	1			1
Demonstration - Onsite		9		9
Disturbance		8	28	36
Escape	2			2
Outage - IT Systems			3	3
Media - Approach staff/clients			4	4
Media - Incident of interest		1		1
Media - Unauthorised presence	3			3
Property - Missing			1	1
Removal - Aborted		1		1
Riot	1			1
Self Harm - Actual	19			19
Self Harm - Threatened		9		9
Substance abuse			1	1
Theft			2	2
Transfer between facilities			35	35
Transfer to Alternative Place of Detention			25	25
Use of Force		6		6
Use of Observation room greater than 24 hours		2		2
Use of weaponry by a Client	1			1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Visitor-Other refused			1	1
Voluntary Starvation - End of			22	22
Voluntary starvation (<24 hrs)			42	42
Voluntary starvation (>24 hrs)		12		12
Grand Total	40	58	322	420

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			15	15
Accident/Injury	5			5
Assault	4	12		16
Assault - Not Occasioning Bodily Harm			6	6
Barricade/Sit-In		4		4
Birth of a child			3	3
Complaint re Critical incident	1			1
Complaint - re Minor Incident			6	6
Complaint Unresolved in time			102	102
Contraband found			8	8
Damage			12	12
Demonstration - Offsite	1			1
Demonstration - Onsite		5		5
Disturbance		6	56	62
Emergency - medical - offsite		45		45
Escape	2			2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Escape - Attempted		3		3
Outage - IT Systems			1	1
Outage - power			3	3
Outage - Security System		6		6
Media - Approach staff/clients			9	9
Media - Incident of interest		7		7
Property - Missing			3	3
Property - Missing Money			2	2
Removal - Aborted		2		2
Sabotage		1		1
Self Harm - Actual	23			23
Self Harm - Threatened		42		42
Self Harm - Attempted Serious	3			3
Transfer between facilities			42	42
Transfer to Alternative Place of Detention			17	17
Use of Emergency Equipment	1			1
Use of Force		8		8
Use of Restraints			1	1
Voluntary Starvation - End of			24	24
Voluntary starvation (<24 hrs)			55	55
Voluntary starvation (>24 hrs)		47		47
Weapon - Client in possession		1		1
Grand Total	40	189	365	594

Perth Immigration Detention Centre

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	1			1
Damage			1	1
Disturbance			3	3
Escape	2			2
Escape - Attempted		2		2
Media - Incident of interest		1		1
Removal - Aborted		2		2
Self Harm - Actual	3			3
Visitor-Other refused			2	2
Voluntary starvation (<24 hrs)			1	1
Grand Total	6	5	7	18

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	5			5
Assault		4		4
Damage	1			1
Disturbance		1		1



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Escape	2			2
Removal - Aborted		6		6
Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			1	1
Use of Force		2		2
Use of Restraints			1	1
Voluntary starvation (<24 hrs)			3	3
Grand Total	8	14	7	29

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	13			13
Demonstration - Onsite		1		1
Disturbance			3	3
Escape	1			1
Notification by Welfare Authority		1		1
Removal - Aborted		1		1
Self Harm - Actual	4			4
Self Harm - Threatened		1		1
Use of Force		1		1
Visitor-Other refused			1	1
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			3	3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Voluntary starvation (>24 hrs)		1		1
Grand Total	18	6	11	35

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	5			5
Assault - Not Occasioning Bodily Harm			1	1
Birth of a child			2	2
Death	1			1
Disturbance			4	4
Media - Unauthorised presence	1			1
Grand Total	7		10	17

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	9			9
Assault		1		1
Assault - Not Occasioning Bodily Harm			1	1
Birth of a child			1	1
Complaint - re Minor Incident			1	1
Contraband brought by Visitor			1	1
Contraband found			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Damage			1	1
Disturbance			1	1
Outage - IT Systems			2	2
Outage - Security System		1		1
Media - Approach staff/clients			1	1
Media - Unauthorised presence	2			2
Removal - Aborted		1		1
Self Harm - Actual	5			5
Self Harm - Threatened		2		2
Transfer to Alternative Place of Detention			10	10
Use of Restraints			7	7
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	16	6	29	51

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	2			2
Assault		3		3
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Minor Incident			2	2
Complaint Unresolved in time			2	2
Damage			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Disturbance			3	3
Media - Approach staff/clients			3	3
Property - Missing			1	1
Removal - Aborted		2		2
Self Harm - Actual	3			3
Self Harm - Threatened		8		8
Transfer to Alternative Place of Detention			5	5
Use of Force		2		2
Voluntary starvation (<24 hrs)			2	2
Weapon - Client in possession		1		1
Grand Total	5	16	24	45

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Complaint Unresolved in time			1	1
Contraband brought by Visitor			1	1
Contraband found			2	2
Damage			2	2
Demonstration - Offsite	1			1
Outage - Security System		1		1
Removal - Aborted		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of Force		1		1
Use of Observation room greater than 24 hours		1		1
Use of Restraints			1	1
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	2	6	10	18

Perth Immigration Residential Housing

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Escape	1			1
Self Harm - Threatened		1		1
Grand Total	1	1	0	2

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	5			5
Assault		3		3
Birth of a child			3	3
Outage - IT Systems			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Grand Total	5	3	6	14
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1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	1			1
Complaint - re Minor Incident			1	1
Damage			2	2
Transfer to Alternative Place of Detention			1	1
Grand Total	1	0	4	5

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	4			4
Assault - Not Occasioning Bodily Harm			1	1
Damage			1	1
Disturbance			2	2
Outage - IT Systems			2	2
Grand Total	4	0	6	10

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Birth of a child			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Disturbance			1	1
Outage - power			3	3
Transfer to Alternative Place of Detention			2	2
Grand Total	0	0	7	7

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Complaint Unresolved in time			1	1
Outage - power			1	1
Transfer to Alternative Place of Detention			2	2
Grand Total	0	0	4	4

Port Augusta Immigration Residential Housing

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	3			3
Assault		1		1
Media - Unauthorised presence	1			1
Public Health Risk			1	1
Self Harm - Actual	1			1
Use of Force		1		1
Grand Total	5	2	1	8

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	1			1
Disturbance		1		1
Self Harm - Threatened		1		1
Grand Total	1	2	0	3

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	17			17
Assault	1			1
Birth of a child			1	1
Contraband found			1	1
Disturbance			1	1
Outage - IT Systems			2	2
Outage - Security System		1		1
Media - Unauthorised presence	1			1
Self Harm - Actual	4			4
Grand Total	23	1	6	30

1 January 2011 to 31 March 2011

	Level			
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**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Category	Critical	Major	Minor	Total
Accident/Injury	16			16
Complaint Unresolved in time			1	1
Damage			1	1
Disturbance			1	1
Notification by Welfare Authority		1		1
Grand Total	16	1	3	20

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	2			2
Birth of a child			2	2
Damage			2	2
Disturbance			8	8
Emergency - medical - offsite		14		14
Outage - IT Systems			4	4
Outage - power			2	2
Outage - Security System		14		14
Media - Approach staff/clients			1	1
Self Harm - Threatened		2		2
Transfer between facilities			3	3
Transfer to Alternative Place of Detention			2	2

08/08/11

JOINT SELECT COMMITTEE ON AUSTRALIA’S  
IMMIGRATION DETENTION NETWORK

\*Q22\*

Grand Total	2	30	24	56
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**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Scherger Immigration Detention Centre

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	5			5
Contraband found			2	2
Disturbance			2	2
Outage - IT Systems			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			3	3
Voluntary Starvation - End of			4	4
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		4		4
Grand Total	6	5	15	26

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	7			7
Assault	1	1		2
Death	1			1
Disturbance		1	6	7

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Outage - IT Systems			5	5
Outage - power			1	1
Property - Missing			1	1
Self Harm - Actual	6			6
Self Harm - Threatened		5		5
Transfer to Alternative Place of Detention			14	14
Use of Force		1		1
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Grand Total	15	10	31	56

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	3			3
Assault		1		1
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Minor Incident			1	1
Contraband found			1	1
Damage			2	2
Disturbance		1	3	4
Emergency - medical - offsite		6		6
Outage - IT Systems			11	11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Outage - power			3	3
Media - Unauthorised presence	1			1
Removal - Aborted		1		1
Self Harm - Actual	3			3
Self Harm - Threatened		8		8
Transfer to Alternative Place of Detention			9	9
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Grand Total	7	19	37	63

Sydney Immigration Residential Housing

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Escape	2			2
Grand Total	2	0	0	2

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Birth of a child			1	1

08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			1	1
Grand Total	1	1	3	5

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	6			6
Birth of a child			1	1
Complaint - re Minor Incident			1	1
Contraband found			1	1
Disturbance			2	2
Outage - IT Systems			1	1
Grand Total	6	0	7	13

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	5			5
Outage - IT Systems			6	6
Self Harm - Actual	1			1
Transfer to Alternative Place of Detention			1	1
Grand Total	6	0	7	13

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Accident/Injury	6			6
Contraband found			2	2
Disturbance			1	1
Media - Approach staff/clients			2	2
Media - Incident of interest		1		1
Property - Missing			1	1
Self Harm - Threatened		1		1
Transfer to Alternative Place of Detention			2	2
Use of Force		5		5
Visitor - High Profile refused access	1			1
Grand Total	7	7	10	24

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Assault		1		1
Birth of a child			1	1
Damage			3	3
Disturbance			1	1
Escape	2			2
Self Harm - Threatened		2		2
Transfer between facilities			1	1
Transfer to Alternative Place of Detention			1	1



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of Force		2		2
Visitor - High Profile refused access	1			1
Grand Total	4	5	8	17

Villawood Immigration Detention Centre

1 October 2009 to 31 December 2009

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	4			4
Assault - Not Occasioning Bodily Harm			1	1
Contamination/Infection		1		1
Contraband found			5	5
Damage			6	6
Disturbance			5	5
Escape - Attempted		1		1
Outage - IT Systems			2	2
Outage - Security System		2		2
Property - Missing			1	1
Self Harm - Actual	2			2
Transfer to Alternative Place of Detention			3	3
Use of Force		1		1
Use of Observation room greater than 24 hours		1		1
Visitor-Other refused			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	6	7	31	44

1 January 2010 to 31 March 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	23			23
Assault		1		1
Assault - Not Occasioning Bodily Harm			2	2
Complaint - re Minor Incident			1	1
Contraband found			1	1
Damage			10	10
Demonstration - Onsite		1		1
Disturbance			5	5
Escape	2			2
Outage - IT Systems			17	17
Media - Incident of interest		1		1
Media - Unauthorised presence	4			4
Removal - Aborted		2		2
Transfer to Alternative Place of Detention			5	5

08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

Use of Force		1		1
Use of Observation room greater than 24 hours		2		2
Grand Total	29	8	47	84

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 April 2010 to 30 June 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			11	11
Accident/Injury	51			51
Assault	2	2	1	5
Assault - Not Occasioning Bodily Harm			3	3
Contraband brought by Visitor			2	2
Contraband found			8	8
Damage			7	7
Demonstration - Offsite	1			1
Disturbance		1	8	9
Escape	1			1
Escape - Attempted		2		2
Outage - IT Systems			19	19
Media - Approach staff/clients			2	2
Media - Unauthorised presence	6			6
Property - Missing			1	1
Removal - Aborted		5		5
Self Harm - Actual	2			2
Self Harm - Threatened		4		4
Theft			1	1
Transfer to Alternative Place of Detention			11	11
Use of Force		3		3
Use of Observation room greater than 24 hours		7		7

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of Restraints			13	13
Voluntary starvation (<24 hrs)			6	6
Voluntary starvation (>24 hrs)		8		8
Weapon - Client in possession		1		1
Grand Total	63	33	93	189

1 July 2010 to 30 September 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			24	24
Accident/Injury	48			48
Assault	1	6	2	9
Assault - Not Occasioning Bodily Harm			5	5
Complaint - re Minor Incident			3	3
Contraband found			15	15
Damage			10	10
Death	1			1
Demonstration - Offsite	2			2
Demonstration - Onsite		2		2
Disturbance		3	21	24
Escape - Attempted		4		4
Outage - IT Systems			18	18
Outage - Security System		1		1
Media - Incident of interest		2		2
Media - Unauthorised presence	3			3

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Property - Missing			1	1
Removal - Aborted		5		5
Self Harm - Actual	2			2
Self Harm - Threatened		2		2
Transfer to Alternative Place of Detention			2	2
Use of Force		7		7
Use of Observation room greater than 24 hours		15		15
Use of Restraints			9	9
Visitor - High Profile refused access	1			1
Visitor-Other refused			4	4
Voluntary starvation (<24 hrs)			14	14
Voluntary starvation (>24 hrs)		14		14
Weapon - Client in possession		4		4
Grand Total	58	65	128	251

1 October 2010 to 31 December 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			39	39
Accident/Injury	44			44
Assault	1	6	5	12
Assault - Not Occasioning Bodily Harm			9	9
Complaint - re Minor Incident			9	9
Contraband brought by Visitor			1	1
Contraband found			5	5

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Damage	3		28	31
Death	2			2
Demonstration - Offsite	3			3
Demonstration - Onsite		2		2
Disturbance		2	22	24
Escape	2			2
Escape - Attempted		2		2
Outage - IT Systems			11	11
Outage - Security System		4		4
Media - Unauthorised presence	13			13
Notification by Welfare Authority		2		2
Property - Missing			1	1
Public Health Risk			1	1
Removal - Aborted		7		7
Self Harm - Actual	6			6
Self Harm - Threatened		21		21
Theft			1	1
Transfer to Alternative Place of Detention			2	2
Use of Force		10		10
Use of Observation room greater than 24 hours		23		23
Use of Restraints			5	5
Visitor-Other refused			14	14
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			6	6
Voluntary starvation (>24 hrs)		4		4

08/08/11

**JOINT SELECT COMMITTEE ON AUSTRALIA’S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

Grand Total	74	83	160	317
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**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

1 January 2011 to 31 March 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			38	38
Accident/Injury	25			25
Assault		3		3
Assault - Not Occasioning Bodily Harm			5	5
Complaint - re Minor Incident			3	3
Complaint Unresolved in time			2	2
Contraband brought by Visitor			1	1
Contraband found			36	36
Damage	1		21	22
Disturbance			19	19
Escape	2			2
Escape - Attempted		2		2
Outage - IT Systems			18	18
Outage - power			3	3
Outage - Security System		19		19
Media - Approach staff/clients			2	2
Media - Incident of interest		1		1
Notification by Welfare Authority		1		1
Property - Missing			1	1
Property - Missing Money			1	1
Removal - Aborted		2		2
Self Harm - Actual	5			5

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Self Harm - Threatened		7		7
Transfer between facilities			1	1
Transfer to Alternative Place of Detention			12	12
Use of Emergency Equipment	1			1
Use of Force		10		10
Use of Observation room greater than 24 hours		34		34
Use of Restraints			11	11
Use of Restraints - Unplanned	1			1
Visitor-Other refused			3	3
Voluntary Starvation - End of			5	5
Voluntary starvation (<24 hrs)			6	6
Voluntary starvation (>24 hrs)		4		4
Weapon - Client in possession		2		2
Grand Total	35	85	188	308

1 April 2011 to 30 June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			45	45
Accident/Injury	8			8
Assault	3	8		11
Assault - Not Occasioning Bodily Harm			1	1
Complaint re Critical incident	1			1
Complaint Unresolved in time			21	21
Contraband brought by Visitor			2	2

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Contraband found			37	37
Damage	7		20	27
Demonstration - Offsite	4			4
Demonstration - Onsite		1		1
Disturbance		5	15	20
Emergency - medical - offsite		1		1
Escape	1			1
Escape - Attempted		2		2
Outage - IT Systems			9	9
Outage - power			7	7
Outage - Security System		24		24
Media - Approach staff/clients			4	4
Media - Incident of interest		12		12
Media - Unauthorised presence	7			7
Property - Missing			10	10
Removal - Aborted		4		4
Self Harm - Actual	8			8
Self Harm - Threatened		50		50
Self Harm - Attempted Serious	3			3
Theft			2	2
Transfer between facilities			5	5
Transfer to Alternative Place of Detention			20	20
Use of Force		21		21
Use of Observation room greater than 24 hours		42		42
Use of Restraints			11	11

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q22\***

08/08/11

Use of Restraints - Unplanned	1			1
Visitor-Client denied			2	2
Visitor - High Profile refused access	1			1
Visitor-Other refused			3	3
Voluntary Starvation - End of			7	7
Voluntary starvation (<24 hrs)			9	9
Voluntary starvation (>24 hrs)		5		5
Weapon - Client in possession		2		2
Grand Total	44	177	230	451

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**Question:** Please provide a monthly summary of incidents, by category, at the Christmas Island and Villawood Detention Centres from July 2010 to June 2011 and weekly summary by category for each of the facilities from October 2010 to April 2011

**Answer:** A monthly summary of incidents by category at the Christmas Island and Villawood immigration detention centres from July 2010 to June 2011 is set out below.

## North West Point Immigration Facility

### July 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	1			1
Assault		4		4
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Minor Incident			1	1
Contraband found			5	5
Damage			3	3
Disturbance			6	6
Outage - IT Systems			4	4
Self Harm - Actual	1			1
Self Harm - Threatened		9		9
Theft			1	1
Voluntary starvation (<24 hrs)			6	6
Voluntary starvation (>24 hrs)		2		2
Weapon - Client in possession		1		1
Grand Total	2	16	33	51

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**August 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Assault	3	11		14
Complaint - re Critical Incident	1			1
Contraband found			9	9
Damage			2	2
Demonstration - Onsite		4		4
Disturbance		1	7	1
Escape	2			2
Escape - Attempted		1		1
Outage - IT Systems			1	1
Outage - Security System		1		1
Media - Incident of interest		1		1
Self Harm - Actual	2			2
Self Harm - Threatened		8		8
Use of Force		3		3
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			5	5
Voluntary starvation (>24 hrs)		3		3
Grand Total	8	33	28	69

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**September 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			7	7
Accident/Injury	2			2
Assault	1	6	1	8
Complaint - re Minor Incident			10	10
Contraband found			12	12
Disturbance			4	4
Outage - IT Systems			2	2
Food poisoning			2	2
Property - Missing			2	2
Self Harm - Actual	11			11
Self Harm - Threatened		9		9
Substance abuse			1	1
Theft			2	2
Voluntary starvation (<24 hrs)			8	8
Voluntary starvation (>24 hrs)		7		7
Weapon - Client in possession		1		1
Grand Total	14	23	51	88

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

**October 2010**

	Level			
Category	Critical	Major	Minor	Grand Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	1			1
Assault		9		9
Complaint - re Minor Incident			26	26
Contraband found			5	5
Damage	1		2	3
Demonstration - Onsite		2		2
Disturbance		3	7	10
Outage - IT Systems			2	2
Self Harm - Actual	22			22
Self Harm - Threatened		12		12
Voluntary Starvation - End of			4	4
Voluntary starvation (<24 hrs)			10	10
Voluntary starvation (>24 hrs)		6		6
Grand Total	24	32	58	114



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

**November 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			11	11
Accident/Injury	2			2
Assault	2	15	1	18
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Critical Incident	1			1
Complaint - re Minor Incident			20	20
Contraband found			3	3
Damage			3	3
Demonstration - Onsite		6		6
Disturbance		2	14	16
Escape	6			6
Outage - IT Systems			6	6
Self Harm - Actual	20			20
Self Harm - Threatened		13		13
Voluntary Starvation - End of			7	7
Voluntary starvation (<24 hrs)			4	4
Voluntary starvation (>24 hrs)		6		6
Grand Total	31	42	70	143

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

**December 2010**

	<b>Level</b>			
<b>Category</b>	<b>Critical</b>	<b>Major</b>	<b>Minor</b>	<b>Total</b>
Abusive/Aggressive Behaviour			10	10
Accident/Injury	4			4
Assault	2	6	1	9
Assault - Not Occasioning Bodily Harm			3	3
Complaint - re Minor Incident			2	2
Complaint Unresolved in time			2	2
Contraband found			4	4
Damage	1		1	2
Disturbance		2	6	8
Outage - IT Systems			1	1
Media - Approach staff/clients			1	1
Media - Unauthorised presence	5			5
Self Harm - Actual	17			17
Self Harm - Threatened		13		13
Use of Force		1		1
Grand Total	29	22	31	82

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

**January 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			15	15
Accident/Injury	13			13
Assault	1	16		17
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Critical Incident	1			1
Complaint - re Minor Incident			55	55
Complaint Unresolved in time			1	1
Contraband found			4	4
Damage			5	5
Demonstration - Onsite		1		1
Disturbance		7	9	16
Escape	2			2
Outage - IT Systems			1	1
Self Harm - Actual	11			11
Self Harm - Threatened		23		23
Use of Force		1		1
Use of Observation room greater than 24 hours		1		1
Voluntary Starvation - End of			4	4
Voluntary starvation (<24 hrs)			5	5
Voluntary starvation (>24 hrs)		6		6
Grand Total	28	55	100	183

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q23\*

February 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			13	13
Accident/Injury	7			7
Assault	3	9		12
Assault - Not Occasioning Bodily Harm			5	5
Complaint - re Minor Incident			41	41
Complaint Unresolved in time			57	57
Contraband found			11	11
Damage			4	4
Demonstration - Onsite		3		3
Disturbance		4	9	13
Escape	3			3
Escape - Attempted		2		2
Outage - IT Systems			1	1
Outage - Security System		1		1
Property - Missing			1	1
Removal - Aborted		1		1
Self Harm - Actual	7			7
Self Harm - Threatened		19		19
Self harm - Attempted Serious	1			1
Substance abuse			1	1
Use of Force		2		2
Voluntary Starvation - End of			4	4
Voluntary starvation (<24 hrs)			7	7

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Voluntary starvation (>24 hrs)		4		4
Grand Total	21	45	154	220

**March 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			12	12
Accident/Injury	6			6
Assault	4	5		9
Assault - Not Occasioning Bodily Harm			1	1
Complaint Unresolved in time			60	60
Contraband found			13	13
Damage	4		1	5
Demonstration - Onsite		3		3
Disturbance		8	22	30
Escape	7			4
Outage - Security System		1		1
Self Harm - Actual	8			8
Self Harm - Threatened		28		28
Self harm - Attempted Serious	2			2
Use of Emergency Equipment	4			4
Use of Force		3		3
Voluntary Starvation - End of			7	7
Voluntary starvation (<24 hrs)			7	7
Voluntary starvation (>24 hrs)		8		8
Grand Total	35	56	123	214

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q23\*

April 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			13	13
Accident/Injury	2			2
Assault	2	3		5
Assault - Not Occasioning Bodily Harm			3	3
Barricade/Sit-In		1		1
Complaint - re Minor Incident			1	1
Complaint Unresolved in time			154	154
Contraband found			5	5
Demonstration - Onsite		14		14
Disturbance		4	28	32
Emergency - medical - offsite		2		2
Outage - IT Systems			2	2
Outage - Power			1	1
Media - Incident of interest		1		1
Self Harm - Actual	21			21
Self Harm - Threatened		79		79
Self harm - Attempted Serious	9			9
Transfer between facilities			1	1
Use of Force		4		4
Voluntary Starvation - End of			9	9
Voluntary starvation (<24 hrs)			7	7
Voluntary starvation (>24 hrs)		4		4
Grand Total	34	112	224	370

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q23\*

May 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			26	26
Assault	1	4		5
Assault - Not Occasioning Bodily Harm			2	2
Complaint - re Minor Incident			3	3
Complaint Unresolved in time			152	152
Contraband found			5	5
Damage	3		5	8
Demonstration - Onsite		23		23
Disturbance		2	38	40
Emergency - medical - offsite		3		3
Escape - Attempted		1		1
Outage - IT Systems			3	3
Outage - Power			1	1
Media - Incident of interest		1		1
Self Harm - Actual	13			13
Self Harm - Threatened		65		65
Self harm - Attempted Serious	9			9
Substance abuse			1	1
Use of Force		11		11
Voluntary Starvation - End of			10	10
Voluntary starvation (<24 hrs)			11	11
Voluntary starvation (>24 hrs)		9		9
Grand Total	26	119	257	402

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q23\*

June 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			9	9
Assault	2	2		4
Assault - Not Occasioning Bodily Harm			2	2
Barricade/Sit-In		1		1
Complaint Unresolved in time			114	114
Contraband found			7	7
Damage			3	3
Demonstration - Offsite	1			1
Demonstration - Onsite		6		6
Disturbance		3	29	32
Emergency - medical - offsite		3		3
Outage - Power			2	2
Self Harm - Actual	49			49
Self Harm - Threatened		95		95
Self harm - Attempted Serious	9			9
Theft			2	2
Use of Force		11		11
Voluntary Starvation - End of			10	10
Voluntary starvation (<24 hrs)			22	22
Voluntary starvation (>24 hrs)		22		22
Grand Total	61	143	200	404



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

**Villawood Immigration Detention Centre**

**July 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			8	8
Accident/Injury	23			23
Assault		2		2
Assault - Not Occasioning Bodily Harm			1	1
Contraband found			3	3
Damage			4	4
Demonstration - Offsite	1			1
Disturbance			3	3
Escape - Attempted		2		2
Outage - IT Systems			3	3
Outage - Security System		1		1
Media - Unauthorised presence	2			2
Removal - Aborted		2		2
Self Harm - Actual	1			1
Transfer to Alternative Place of Detention			1	1
Use of Observation room greater than 24 hours		3		2
Use of Restraints			6	6
Visitor-Other refused			2	2
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		3		3
Grand Total	27	13	34	74

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

**August 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			8	8
Accident/Injury	18			18
Assault	1	1	2	4
Contraband found			4	4
Damage			2	2
Demonstration - Onsite		1		1
Disturbance			5	5
Escape - Attempted		2		2
Outage - IT Systems			6	6
Media - Unauthorised presence	1			1
Property - Missing			1	1
Removal - Aborted		3		3
Self Harm - Actual	1			1
Use of Force		3		3
Use of Observation room greater than 24 hours		8		7
Use of Restraints			3	3
Visitor-Other refused			2	2
Voluntary starvation (<24 hrs)			6	6
Voluntary starvation (>24 hrs)		8		8
Grand Total	21	26	39	86

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

**September 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			8	8
Accident/Injury	7			7
Assault		3		3
Assault - Not Occasioning Bodily Harm			4	4
Complaint - re Minor Incident			3	3
Contraband found			8	8
Damage			4	4
Death	1			1
Demonstration - Offsite	1			1
Demonstration - Onsite		1		1
Disturbance		3	13	16
Outage - IT Systems			9	9
Media - Incident of interest		2		2
Self Harm - Threatened		2		2
Transfer to Alternative Place of Detention			1	1
Use of Force		4		4
Use of Observation room greater than 24 hours		4		3
Visitor - High Profile refused access	1			1
Voluntary starvation (<24 hrs)			5	5
Voluntary starvation (>24 hrs)		3		3
Weapon - Client in possession		4		4
Grand Total	10	26	55	91

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**October 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			16	16
Accident/Injury	10			10
Assault	1	4	1	6
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Minor Incident			4	4
Contraband brought by Visitor			1	1
Contraband found			2	2
Damage			11	11
Disturbance		1	7	8
Escape - Attempted		1		1
Outage - IT Systems			4	4
Outage - Security System		1		1
Media - Unauthorised presence	1			1
Public Health Risk Less Serious			1	1
Removal - Aborted		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		6		6
Theft			1	1
Transfer to Alternative Place of Detention			1	1
Use of Force		1		1
Use of Observation room greater than 24 hours		4		4
Visitor-Other refused			7	7
Voluntary starvation (<24 hrs)			3	3
Grand Total	13	19	60	92

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**November 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			9	9
Accident/Injury	14			14
Assault			1	1
Assault - Not Occasioning Bodily Harm			5	5
Complaint - re Minor Incident			2	2
Contraband found			3	3
Damage	2		10	12
Death	1			1
Demonstration - Offsite	3			3
Demonstration - Onsite		2		2
Disturbance		1	6	7
Escape	1			1
Escape - Attempted		1		1
Outage - IT Systems			4	4
Outage - Security System		1		1
Media - Unauthorised presence	8			8
Notification by Welfare Authority		2		2
Property - Missing			1	1
Removal - Aborted		3		3
Self Harm - Actual	3			3
Self Harm - Threatened		11		11
Transfer to Alternative Place of Detention			1	1
Use of Force		5		5

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Use of Observation room greater than 24 hours		10		8
Use of Restraints			5	5
Visitor-Other refused			7	7
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		4		4
Grand Total	32	40	57	129

**December 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			14	14
Accident/Injury	20			20
Assault		2	3	5
Assault - Not Occasioning Bodily Harm			3	3
Complaint - re Minor Incident			3	3
Damage	1		7	8
Death	1			1
Disturbance			9	9
Escape	1			1
Outage - IT Systems			3	3
Outage - Security System		2		2
Media - Unauthorised presence	4			4
Removal - Aborted		3		3
Self Harm - Actual	2			2
Self Harm - Threatened		4		4
Use of Force		4		4

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Use of Observation room greater than 24 hours		9		9
Voluntary Starvation - End of			1	1
Grand Total	29	24	43	96

**January 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			17	17
Accident/Injury	16			16
Assault		3		3
Assault - Not Occasioning Bodily Harm			2	2
Complaint - re Minor Incident			2	2
Contraband found			12	12
Damage	1		10	11
Disturbance			1	1
Escape	1			1
Escape - Attempted		2		2
Outage - IT Systems			11	11
Outage - Security System		1		1
Removal - Aborted		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		4		4
Transfer to Alternative Place of Detention			1	1
Use of Force		5		5
Use of Observation room greater than 24 hours		14		11
Use of Restraints			5	5

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Weapon - Client in possession		1		1
Grand Total	19	33	63	115

**February 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			14	14
Accident/Injury	7			7
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Minor Incident			1	1
Contraband found			10	10
Damage			3	3
Disturbance			5	5
Outage - IT Systems			5	5
Outage - Power			1	1
Outage - Security System		3		3
Media - Incident of interest		1		1
Notification by Welfare Authority		1		1
Self Harm - Actual	3			3
Self Harm - Threatened		2		2
Transfer to Alternative Place of Detention			6	6
Use of Force		1		1
Use of Observation room greater than 24 hours		11		8
Use of Restraints			4	4



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	10	20	51	81

**March 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			7	7
Accident/Injury	2			2
Assault - Not Occasioning Bodily Harm			2	2
Complaint Unresolved in time			2	2
Contraband brought by Visitor			1	1
Contraband found			14	14
Damage			8	8
Disturbance			13	13
Escape	1			1
Outage - IT Systems			2	2
Outage - Power			2	2
Outage - Security System		15		15
Media - Approach staff/clients			2	2
Property - Missing			1	1
Property - Missing Money			1	1
Removal - Aborted		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Transfer between facilities			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Transfer to Alternative Place of Detention			5	5
Use of Emergency Equipment	1			1
Use of Force		4		4
Use of Observation room greater than 24 hours		9		9
Use of Restraints			2	2
Use of Restraints - Unplanned	1			1
Visitor-Other refused			3	3
Voluntary Starvation - End of			5	5
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		1		1
Weapon - Client in possession		1		1
Grand Total	6	32	74	112

**April 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			9	9
Accident/Injury	4			4
Assault	1	4		5
Complaint Unresolved in time			7	7
Contraband brought by Visitor			2	2
Contraband found			3	3
Damage	3		3	6
Demonstration - Offsite	4			4
Disturbance		5	4	9
Escape - Attempted		1		1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Outage - IT Systems			3	3
Outage - Security System		5		5
Media - Approach staff/clients			2	2
Media - Incident of interest		10		10
Property - Missing			3	3
Removal - Aborted		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		6		6
Theft			1	1
Transfer to Alternative Place of Detention			5	5
Use of Force		5		5
Use of Observation room greater than 24 hours		18		18
Use of Restraints			2	2
Use of Restraints - Unplanned	1			1
Visitor-Other refused			1	1
Grand Total	14	55	45	114

**May 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			19	19
Accident/Injury	1			1
Assault		1		1
Assault - Not Occasioning Bodily Harm			1	1
Complaint - re Critical Incident	1			1
Complaint Unresolved in time			7	7

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Contraband found			13	13
Damage	2		4	6
Demonstration - Onsite		1		1
Disturbance			6	6
Emergency - medical - offsite		1		1
Escape	1			1
Outage - IT Systems			1	1
Outage - Power			2	2
Outage - Security System		9		9
Media - Approach staff/clients			2	2
Media - Incident of interest		1		1
Media - Unauthorised presence	4			4
Property - Missing			4	4
Removal - Aborted		1		1
Self Harm - Actual	4			4
Self Harm - Threatened		14		14
Transfer between facilities			1	1
Transfer to Alternative Place of Detention			11	11
Use of Force		10		10
Use of Observation room greater than 24 hours		12		12
Use of Restraints			7	7
Visitor-Client denied			1	1
Visitor - High Profile refused access	1			1
Visitor-Other refused			1	1
Voluntary Starvation - End of			4	4

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Voluntary starvation (<24 hrs)			4	4
Voluntary starvation (>24 hrs)		3		3
Grand Total	14	53	88	155

**June 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			17	17
Accident/Injury	3			3
Assault	2	3		5
Complaint Unresolved in time			7	7
Contraband found			21	21
Damage	2		13	15
Disturbance			5	5
Escape - Attempted		1		1
Outage - IT Systems			5	5
Outage - Power			5	5
Outage - Security System		10		10
Media - Incident of interest		1		1
Media - Unauthorised presence	3			3
Property - Missing			3	3
Removal - Aborted		2		2
Self Harm - Actual	3			3
Self Harm - Threatened		30		30
Self harm - Attempted Serious	3			3
Theft			1	1

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

Transfer between facilities			4	4
Transfer to Alternative Place of Detention			4	4
Use of Force		6		6
Use of Observation room greater than 24 hours		12		12
Use of Restraints			2	2
Visitor-Client denied			1	1
Visitor-Other refused			1	1
Voluntary Starvation - End of			3	3
Voluntary starvation (<24 hrs)			5	5
Voluntary starvation (>24 hrs)		2		2
Weapon - Client in possession		2		2
Grand Total	16	69	97	182

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q23\***

The department is consolidating a weekly summary by category for each of the facilities from October 2010 to April 2011 for provision to the Committee. This is anticipated to take approximately an additional ten working days to manually interrogate thousands of records and extract and present relevant information.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

## Detention Population Supplementary

**Question:** Please provide a monthly summary of incidents, by category, at the Christmas Island and Villawood Detention Centres from July 2010 to June 2011 and weekly summary by category for each of the facilities from October 2010 to April 2011.

**Answer:** A weekly summary of detention service provider reported incidents by category for North West Point and Villawood Immigration Detention Centres from October 2010 to April 2011 is set out below.

### North West Point

#### October 01 – 03, 2010

	Level			
Category	Critical	Major	Minor	Total
Assault		2		2
Complaint - re Incident			4	4
Outage - IT Systems			1	1
Self Harm - Actual	2			2
Grand Total	2	2	5	9

#### October 04 – 10, 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Assault		1		1
Complaint - re Incident			10	10
Contraband found			2	2
Damage to Commonwealth Property	1		1	2
Disturbance		2	2	4
Self Harm - Actual	3			3
Self Harm - Threatened		3		3
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		1		1
Grand Total	4	7	19	30

#### October 11 – 17, 2010

	Level			
Category	Critical	Major	Minor	Total
Assault		2		2
Contraband found			1	1
Disturbance			3	3
Self Harm - Actual	3			3



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Self Harm - Threatened		5		5
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Grand Total	3	9	8	20

## October 18 – 24, 2010

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	1			1
Assault		3		3
Complaint - re Incident			11	11
Contraband found			1	1
Demonstration - Onsite		2		2
Disturbance			2	2
Outage - IT Systems			1	1
Self Harm - Actual	5			5
Self Harm - Threatened		3		3
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Grand Total	6	10	17	33

## October 25 – 31, 2010

	Level			
Category	Critical	Major	Minor	Total
Assault		1		1
Complaint - re Incident			1	1
Contraband found			1	1
Damage to Commonwealth Property			1	1
Disturbance		1		1
Self Harm - Actual	9			9
Self Harm - Threatened		1		1
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			4	4
Voluntary starvation (>24 hrs)		1		1
Grand Total	9	4	9	22

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**November 01 – 07, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Assault	1	2		3
Complaint - re Incident			2	2
Contraband found			1	1
Demonstration - Onsite		2		2
Escape	3			3
Outage - IT Systems			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		3		3
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		4		4
Grand Total	5	11	10	26

**November 08 – 14, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Assault	1	4		5
Assault - Not OBH			1	1
Complaint - re Incident	1		7	8
Contraband found			1	1
Damage to Commonwealth Property			1	1
Demonstration - Onsite		2		2
Disturbance		1	4	5
Escape	1			1
Outage - IT Systems			3	3
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		1		1
Grand Total	4	9	26	39

**November 15 – 21, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	2			2
Assault		6		6

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Damage to Commonwealth Property			2	2
Demonstration - Onsite		1		1
Disturbance		1	6	7
Escape	1			1
Outage - IT Systems			2	2
Self Harm - Actual	17			17
Self Harm - Threatened		7		7
Voluntary Starvation - End of			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	20	16	14	50

## November 22 – 28, 2010

	Level			
Category	Critical	Major	Minor	Total
Assault		1	1	2
Complaint - re Incident			11	11
Contraband found			1	1
Demonstration - Onsite		1		1
Disturbance			3	3
Self Harm - Threatened		2		2
Voluntary Starvation - End of			1	1
Grand Total	0	4	17	21

## November 29 - December 05, 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Assault		2		2
Assault - Not OBH			1	1
Contraband found			3	3
Disturbance		1	2	3
Escape	1			1
Self Harm - Actual	3			3
Self Harm - Threatened		4		4
Voluntary Starvation - End of			2	2
Grand Total	4	7	10	21

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**December 06 – 12, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Assault	1	1		2
Assault - Not OBH			1	1
Damage to Commonwealth Property	1			1
Disturbance			1	1
Outage - IT Systems			1	1
Self Harm - Actual	7			7
Self Harm - Threatened		5		5
Grand Total	9	6	6	21

**December 13 – 19, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Assault		2		2
Assault - Not OBH			1	1
Complaint - re Incident			2	2
Disturbance		1		1
Media - Unauthorised presence	3			3
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Grand Total	4	4	4	12

**December 20 – 26, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	2			2
Assault	1	1		2
Damage to Commonwealth Property			1	1
Disturbance			4	4
Media - Approach staff/clients			1	1
Media - Unauthorised presence	2			2
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Grand Total	6	2	10	18

**December 27 - January 02, 2011**

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	2			2
Assault		2	1	3
Contraband found			1	1
Disturbance		1		1
Self Harm - Actual	6			6
Self Harm - Threatened		3		3
Use of Force		1		1
Grand Total	8	7	2	17

## January 03 – 09, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	3			3
Assault		6		6
Complaint - re Incident			2	2
Contraband found			3	3
Damage to Commonwealth Property			2	2
Disturbance		1	1	2
Outage - IT Systems			1	1
Self Harm - Actual	3			3
Self Harm - Threatened		4		4
Use of Observation Room		1		1
Voluntary Starvation - End of			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	6	13	16	35

## January 10 – 16, 2011

Count of Incident Number	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	5			5
Assault		6		6
Complaint - re Incident	1		14	15
Damage to Commonwealth Property			1	1
Disturbance			3	3
Escape	1			1
Self Harm - Actual	4			4
Self Harm - Threatened		5		5
Voluntary starvation (<24 hrs)			2	2

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Voluntary starvation (>24 hrs)		2		2
Grand Total	11	13	23	47

## January 17 – 23, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	4			4
Assault		3		3
Assault - Not OBH			1	1
Complaint - re Incident			23	23
Damage to Commonwealth Property			1	1
Demonstration - Onsite		1		1
Disturbance		4	5	9
Self Harm - Actual	2			2
Self Harm - Threatened		5		5
Use of Force		1		1
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	6	15	35	56

## January 24 – 30, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	1			1
Assault	1	1		2
Complaint - re Incident			16	16
Contraband found			1	1
Damage to Commonwealth Property			1	1
Disturbance		1		1
Escape	1			1
Self Harm - Actual	2			2
Self Harm - Threatened		5		5
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Grand Total	5	9	25	39

## January 31 - February 06, 2011

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Assault		3		3
Complaint - re Incident			11	11
Contraband found			4	4
Demonstration - Onsite		2		2
Disturbance		1	1	2
Property - Missing			1	1
Removal - Aborted		1		1
Self Harm - Threatened		10		10
Voluntary Starvation - End of			1	1
Voluntary starvation (<24 hrs)			1	1
Grand Total	0	17	21	38

## February 07 – 13, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	2			2
Assault	1	3		4
Assault - Not OBH			2	2
Complaint - re Incident			23	23
Contraband found			2	2
Disturbance		3	1	4
Escape	1			1
Self Harm - Actual	2			2
Self Harm - Threatened		1		1
Substance abuse			1	1
Voluntary Starvation - End of			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	6	8	34	48

## February 14 – 20, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Complaint - re Incident			2	2
Complaint Unresolved in time			22	22
Contraband found			1	1
Damage to Commonwealth Property			1	1
Disturbance			3	3
Self Harm - Actual	2			2

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Self Harm - Threatened		2		2
Self Harm-Attempted Serious	1			1
Use of Force		1		1
Grand Total	4	3	30	37

## February 21 – 27, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	2			2
Assault	1	1		2
Assault - Not OBH			2	2
Complaint - re Incident			3	3
Complaint Unresolved in time			11	11
Damage to Commonwealth Property			2	2
Demonstration - Onsite		1		1
Disturbance			3	3
Escape	1			1
Escape - Attempted		1		1
Outage - IT Systems			1	1
Self Harm - Actual	3			3
Self Harm - Threatened		5		5
Use of Force		1		1
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		1		1
Grand Total	7	10	27	44

## February 28 - March 06, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Assault	1	1		2
Complaint Unresolved in time			8	8
Contraband found			5	5
Disturbance			6	6
Escape	1			1
Self Harm - Actual	5			5
Self Harm - Threatened		4		4
Voluntary Starvation - End of			6	6
Voluntary starvation (<24 hrs)			4	4
Voluntary starvation (>24 hrs)		5		5
Grand Total	7	10	33	50

## March 07 – 13, 2011

	Level			
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# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	3			3
Assault		2		2
Assault - Not OBH			1	1
Complaint Unresolved in time			15	15
Contraband found			3	3
Damage to Commonwealth Property	1			1
Demonstration - Onsite		1		1
Disturbance		3	7	10
Escape	2			2
Escape involving multiple clients	1			1
Self Harm - Actual	3			3
Self Harm - Threatened		8		8
Self Harm-Attempted	1			1
Use of Force		3		3
Voluntary Starvation - End of			2	2
Voluntary starvation (<24 hrs)			1	1
Grand Total	11	17	31	59

## March 14 – 20, 2011

Category	Level	Critical	Major	Minor	Total
Assault	2				2
Complaint Unresolved in time				1	1
Contraband found				3	3
Disturbance			3	2	5
Outage - Security System			1		1
Self Harm - Threatened			3		3
Use of Emergency Equip	2				2
Grand Total	4	7	6	17	

## March 21 – 27, 2011

Category	Level	Critical	Major	Minor	Total
Assault			1		1
Contraband found				2	2
Demonstration - Onsite			2		2
Disturbance				3	3
Self Harm - Threatened			4		4
Grand Total	0	7	5	12	

## March 28 - April 03, 2011

Category	Level	Critical	Major	Minor	Total
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# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Assault		1		1
Complaint Unresolved in time			52	52
Disturbance			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		22		22
Self Harm-Attempted	2			2
Voluntary Starvation - End of			3	3
Voluntary starvation (<24 hrs)			4	4
Voluntary starvation (>24 hrs)		4		4
Grand Total	4	27	61	92

## April 04 – 10, 2011

Category	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Complaint - re Incident			1	1
Complaint Unresolved in time			27	27
Contraband found			1	1
Demonstration - Onsite		1		1
Disturbance		1	4	5
Self Harm - Actual	2			2
Self Harm - Threatened		20		20
Self Harm-Attempted	2			2
Voluntary Starvation - End of			3	3
Voluntary starvation (<24 hrs)			3	3
Grand Total	4	22	42	68

## April 11 – 17, 2011

Category	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	2			2
Complaint Unresolved in time			15	15
Contraband found			2	2
Demonstration - Onsite		1		1
Disturbance			6	6
Emergency - medical - offsite		2		2
Outage - IT Systems			1	1
Self Harm - Actual	3			3
Self Harm - Threatened		18		18
Self Harm-Attempted	1			1
Grand Total	6	21	27	54

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**April 18 – 24, 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Assault	2	2		4
Assault - Not OBH			2	2
Complaint Unresolved in time			71	71
Contraband found			2	2
Demonstration - Onsite		6		6
Disturbance		2	14	16
Outage - IT Systems			1	1
Self Harm - Actual	6			6
Self Harm - Threatened		10		10
Self Harm-Attempted	4			4
Transfer between facilities			1	1
Use of Force		2		2
Voluntary starvation (<24 hrs)			3	3
Voluntary starvation (>24 hrs)		2		2
Grand Total	12	24	99	135

**April 25 – 30, 2011**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Assault - Not OBH			1	1
Barricade/Sit-In		1		1
Complaint Unresolved in time			16	16
Demonstration - Onsite		6		6
Disturbance		1	3	4
Outage - Power			1	1
Media - Incident of interest		1		1
Self Harm - Actual	9			9
Self Harm - Threatened		14		14
Self Harm-Attempted	1			1
Use of Force		2		2
Voluntary Starvation - End of			3	3
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		2		2
Grand Total	10	27	27	64

**Villawood Immigration Detention Centre**

**October 01 – 03, 2010**

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Damage to Commonwealth Property			1	1
Self Harm - Threatened		2		2
Grand Total	1	2	2	5

## October 04 – 10, 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	1			1
Assault - Not OBH			1	1
Contraband found			1	1
Damage to Commonwealth Property			1	1
Media - Unauthorised presence	1			1
Visitor-Other refused			1	1
Grand Total	2	0	8	10

## October 11 – 17, 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	1			1
Assault		1		1
Complaint - re Incident			3	3
Damage to Commonwealth Property			4	4
Disturbance			1	1
Outage - IT Systems			2	2
Theft			1	1
Transfer to APOD			1	1
Use of Observation Room		1		1
Visitor-Other refused			3	3
Voluntary starvation (<24 hrs)			1	1
Grand Total	1	2	22	25

## October 18 – 24, 2010

	Level			
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# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	4			4
Assault		1		1
Contraband brought by Visitor			1	1
Disturbance			2	2
Outage - IT Systems			2	2
Outage - Security System		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		2		2
Use of Observation Room		1		1
Visitor-Other refused			2	2
Grand Total	5	5	10	20

## October 25 – 31, 2010

Category	Level	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour				2	2
Accident/Injury	3				3
Assault	1	2		1	4
Complaint - re Incident				1	1
Contraband found				1	1
Damage to Commonwealth Property				5	5
Disturbance		1		4	5
Escape - Attempted		1			1
Public Health Risk - L/Serious				1	1
Removal - Aborted		1			1
Self Harm - Threatened		2			2
Use of Force		1			1
Use of Observation Room		2			2
Visitor-Other refused				1	1
Voluntary starvation (<24 hrs)				2	2
Grand Total	4	10		18	32

## November 01 – 07, 2010

Category	Level	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour				2	2
Accident/Injury	4				4
Assault - Not OBH				1	1
Contraband found				1	1
Damage to Commonwealth Property				1	1
Disturbance				2	2
Outage - Security System		1			1
Property - Missing				1	1

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Removal - Aborted		1		1
Self Harm - Actual	1			1
Transfer to APOD			1	1
Use of Observation Room		1		1
Voluntary starvation (>24 hrs)		1		1
Grand Total	5	4	9	18

## November 08 – 14, 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	1			1
Damage to Commonwealth Property			5	5
Disturbance			1	1
Outage - IT Systems			2	2
Removal - Aborted		2		2
Self Harm - Actual	1			1
Self Harm - Threatened		3		3
Use of Force		4		4
Use of Observation Room		3		3
Use of Restraints			3	3
Visitor-Other refused			3	3
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	2	13	17	32

## November 15 – 21, 2010

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	7			7
Assault - Not OBH			1	1
Complaint - re Incident			2	2
Damage to Commonwealth Property	1		2	3
Death	1			1
Demonstration - Offsite	3			3
Demonstration - Onsite		2		2
Disturbance		1	2	3
Media - Unauthorised presence	6			6
Self Harm - Threatened		6		6
Use of Observation Room		4		4
Visitor-Other refused			2	2
Voluntary starvation (<24 hrs)			2	2
Voluntary starvation (>24 hrs)		2		2
Grand Total	18	15	14	47

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

**November 22 – 28, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	1			1
Assault			1	1
Assault - Not OBH			1	1
Contraband found			1	1
Damage to Commonwealth Property			2	2
Disturbance			1	1
Outage - IT Systems			2	2
Media - Unauthorised presence	2			2
Notification by Welfare Authority		1		1
Self Harm - Threatened		1		1
Use of Observation Room		2		2
Use of Restraints			1	1
Visitor-Other refused			2	2
Grand Total	3	4	12	19

**November 29 - December 05, 2010**

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Accident/Injury	7			7
Assault			1	1
Assault - Not OBH			2	2
Contraband found			1	1
Damage to Commonwealth Property	1		2	3
Escape	1			1
Escape - Attempted		1		1
Media - Unauthorised presence	1			1
Notification by Welfare Auth		1		1
Removal - Aborted		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		2		2
Use of Force		3		3
Use of Observation Room		3		3
Use of Restraints			1	1
Grand Total	11	11	12	34

**December 06 – 12, 2010**

	Level			
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# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	4			4
Assault		1		1
Assault - Not OBH			2	2
Complaint - re Incident			1	1
Damage to Commonwealth Property			1	1
Death	1			1
Disturbance			2	2
Outage - Security System		1		1
Media - Unauthorised presence	3			3
Removal - Aborted		1		1
Self Harm - Actual	1			1
Use of Force		1		1
Voluntary Starvation - End of			1	1
Grand Total	9	4	9	22

## December 13 – 19, 2010

Category	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Accident/Injury	4			4
Assault			1	1
Assault - Not OBH			1	1
Complaint - re Incident			1	1
Damage to Commonwealth Property	1		1	2
Disturbance			4	4
Escape	1			1
Outage - IT Systems			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		3		3
Use of Force		1		1
Use of Observation Room		2		2
Grand Total	7	6	13	26

## December 20 – 26, 2010

Category	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	3			3
Assault		1	1	2
Damage to Commonwealth Property			2	2
Disturbance			3	3
Outage - IT Systems			1	1
Outage - Security System		1		1
Use of Observation Room		3		3



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Grand Total	3	5	7	15
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## December 27 - January 02, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			7	7
Accident/Injury	5			5
Complaint - re Incident			1	1
Damage to Commonwealth Property			2	2
Escape	1			1
Outage - IT Systems			3	3
Removal - Aborted		1		1
Use of Observation Room		2		2
Voluntary starvation (<24 hrs)			1	1
Grand Total	6	3	14	23

## January 03 – 09, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	3			3
Assault		1		1
Assault - Not OBH			1	1
Complaint - re Incident			1	1
Contraband found			3	3
Damage to Commonwealth Property			1	1
Outage - IT Systems			1	1
Self Harm - Threatened		2		2
Use of Force		1		1
Use of Observation Room		3		3
Use of Restraints			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	3	8	11	22

## January 10 – 16, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	4			4
Assault		1		1
Assault - Not OBH			1	1
Complaint - re Incident			1	1
Contraband found			3	3
Damage to Commonwealth Property			3	3

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Outage - IT Systems			3	3
Self Harm - Actual	1			1
Use of Force		2		2
Use of Observation Room		3		3
Grand Total	5	6	17	28

## January 17 – 23, 2011

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	5			5
Contraband found			2	2
Damage to Commonwealth Property			4	4
Disturbance			1	1
Outage - IT Systems			2	2
Outage - Security System		1		1
Self Harm - Threatened		2		2
Use of Force		2		2
Use of Observation Room		4		4
Use of Restraints			1	1
Grand Total	5	9	10	24

## January 24 – 30, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			5	5
Accident/Injury	2			2
Assault		1		1
Contraband found			3	3
Damage to Commonwealth Property	1			1
Escape - Attempted		2		2
Outage - IT Systems			3	3
Removal - Aborted		1		1
Transfer to APOD			1	1
Use of Observation Room		3		3
Use of Restraints			3	3
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	3	8	16	27

## January 31 - February 06, 2011

	Level			
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# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Accident/Injury	3			3
Contraband found			5	5
Damage to Commonwealth Property			3	3
Disturbance			1	1
Self Harm - Actual	2			2
Transfer to APOD			2	2
Use of Observation Room		3		3
Weapon - Client in possession		1		1
Grand Total	5	4	12	21

## February 07 – 13, 2011

Count of Incident Number	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			6	6
Accident/Injury	4			4
Contraband found			3	3
Disturbance			1	1
Outage - IT Systems			3	3
Notification by Welfare Auth		1		1
Transfer to APOD			2	2
Use of Observation Room		3		3
Use of Restraints			1	1
Grand Total	4	4	16	24

## February 14 – 20, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Assault - Not OBH			1	1
Contraband found			1	1
Disturbance			2	2
Outage - Power			1	1
Self Harm - Threatened		1		1
Use of Force		1		1
Use of Observation Room		4		4
Use of Restraints			1	1
Grand Total	0	6	8	14

## February 21 – 27, 2011

	Level			
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# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			4	4
Contraband found			2	2
Damage to Commonwealth Property			1	1
Disturbance			1	1
Outage - IT Systems			2	2
Outage - Security System		3		3
Media - Incident of interest		1		1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Transfer to APOD			1	1
Use of Observation Room		1		1
Use of Restraints			1	1
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	1	7	13	21

## February 28 - March 06, 2011

Category	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Assault - Not OBH			2	2
Complaint - re Incident			1	1
Damage to Commonwealth Property			3	3
Escape	1			1
Outage - IT Systems			2	2
Outage - Security System		4		4
Media - Approach staff/clients			1	1
Transfer to APOD			1	1
Use of Force		1		1
Use of Restraints			2	2
Voluntary starvation (<24 hrs)			1	1
Voluntary starvation (>24 hrs)		1		1
Grand Total	1	6	16	23

## March 07 – 13, 2011

Category	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Contraband brought by Visitor			1	1
Contraband found			5	5
Damage to Commonwealth Property			2	2
Disturbance			2	2
Outage - Security System		3		3
Property - Missing			1	1

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Removal - Aborted		1		1
Use of Observation Room		3		3
Grand Total	0	7	13	20

## March 14 – 20, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Complaint Unresolved in time			1	1
Contraband found			5	5
Damage to Commonwealth Property			3	3
Disturbance			3	3
Outage - Security System		4		4
Media - Approach staff/clients			1	1
Use of Emergency Equip	1			1
Use of Observation Room		3		3
Visitor-Other refused			1	1
Voluntary Starvation - End of			5	5
Voluntary starvation (<24 hrs)			2	2
Weapon - Client in possession		1		1
Grand Total	1	8	22	31

## March 21 – 27, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			2	2
Accident/Injury	2			2
Contraband found			4	4
Disturbance			5	5
Outage - Power			2	2
Outage - Security System		4		4
Transfer between facilities			1	1
Transfer to APOD			4	4
Use of Force		1		1
Use of Observation Room		1		1
Use of Restraints			1	1
Use of Restraints-Unplanned	1			1
Visitor-Other refused			2	2
Grand Total	3	6	21	30

## March 28 - April 03, 2011

	Level			
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# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			1	1
Complaint Unresolved in time			1	1
Disturbance		1	6	7
Property - Missing Money			1	1
Self Harm - Actual	1			1
Self Harm - Threatened		1		1
Transfer to APOD			1	1
Use of Force		2		2
Use of Observation Room		5		5
Grand Total	1	9	10	20

## April 04 – 10, 2011

Category	Level	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour				3	3
Assault	1		2		3
Contraband found				1	1
Damage to Commonwealth Property				2	2
Escape - Attempted			1		1
Outage - IT Systems				1	1
Outage - Security System			1		1
Media - Approach staff/clients				1	1
Media - Incident of interest			1		1
Property - Missing				1	1
Self Harm - Threatened			1		1
Theft				1	1
Use of Force			3		3
Use of Observation Room			2		2
Use of Restraints				1	1
Use of Restraints-Unplanned	1				1
Grand Total	2	11	11	24	

## April 11 – 17, 2011

Category	Level	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour				2	2
Accident/Injury	2				2
Complaint Unresolved in time				2	2
Contraband found				1	1
Damage to Commonwealth Property	1				1
Demonstration - Offsite	1				1
Disturbance			1		1
Outage - IT Systems				1	1
Outage - Security System			1		1
Media - Incident of interest			2		2

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q23\***

Removal - Aborted		1		1
Self Harm - Threatened		4		4
Transfer to APOD			4	4
Use of Force		1		1
Use of Observation Room		5		5
Grand Total	4	15	10	29

## April 18 – 24, 2011

	Level			
Category	Critical	Major	Minor	Total
Abusive/Aggressive Behaviour			3	3
Accident/Injury	1			1
Assault		2		2
Complaint Unresolved in time			2	2
Contraband found			1	1
Damage to Commonwealth Property	1		1	2
Demonstration - Offsite	1			1
Disturbance		3	1	4
Outage - IT Systems			1	1
Outage - Security System		3		3
Media - Incident of interest		5		5
Self Harm - Actual	1			1
Transfer to APOD			1	1
Use of Force		1		1
Use of Observation Room		6		6
Use of Restraints			1	1
Grand Total	4	20	11	35

## April 25 – 30, 2011

	Level			
Category	Critical	Major	Minor	Total
Accident/Injury	1			1
Complaint Unresolved in time			3	3
Contraband brought by Visitor			2	2
Damage to Commonwealth Property	1			1
Demonstration - Offsite	2			2
Media - Approach staff/clients			1	1
Media - Incident of interest		2		2
Property - Missing			2	2
Self Harm - Threatened		1		1
Use of Observation Room		2		2
Visitor-Other refused			1	1
Grand Total	4	5	9	18

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q24 &  
Q30\***

**Question:**

24. How many SERCO or DIAC officers have reported incidents of abuse or threats of abuse made against them by detainees or other persons within the Detention Network and how many detainees or other persons within the Detention Network have reported incidents of abuse or threats of abuse?

- a. What was the nature of these incidents?
- b. What action was taken in respect of each incident?
- c. How many charges have been laid in respect of these incidents?
- d. What is the status of these charges?
- e. What is the status of each officer involved in these incidents (i.e. stress leave, change of location, hospital treatment, and financial compensation)?

30. Have there been any allegations of any kind of abuse – sexual or physical – against any detainee in any of the detention facilities on the mainland or on Christmas Island by another detainee, employee of the Government or employee of the contractor? What has been the outcome of those allegations?

**Answer:**

Since commencing as the detention services provider on 1 October 2009, to 30 June 2011, Serco reported 871 incidents of alleged or observed inappropriate behaviour by clients or other persons within the detention network towards Serco staff. DIAC officers reported 9 incidents of inappropriate behaviour towards them in the same period. Other sources, including service providers, reported 8 incidents of inappropriate behaviour towards their staff members.

Clients reported 31 incidents of inappropriate behaviour towards them from other clients. Serco reported 700 incidents of inappropriate behaviour between clients. DIAC officers reported 8 incidents of inappropriate behaviour between clients. External sources reported 6 incidents of inappropriate behaviour between clients.

The inappropriate behaviours reported as incidents above include alleged or observed abusive/aggressive behaviour, physical and sexual assaults, involvement in disturbances and damage to facilities.

Serco has a behavioural management policy in place to guide the management of behavioural issues that arise within immigration detention environments. The policy focuses on preventing behavioural issues through fostering a positive physical and social environment and diffusing issues that do arise before they escalate. All people in immigration detention are briefed on the policy around anti-social behaviour during the induction process and are advised about how they can raise issues or make a complaint to the detention service provider, the department, Commonwealth Ombudsman or Australian Human Rights Commission.



## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q24 &  
Q30\*

Where behavioural issues are observed or a complaint is made, Serco consider an appropriate intervention or response to address the particular circumstances. The type of intervention or response that may be implemented includes, but is not limited to:

- group or individual counselling on the consequences of anti-social behaviour
- establishment of a behavioural management agreement
- transfer of a client to a different area of a facility or to another facility
- withdrawal of access to amenities
- curfews or restrictions on access to specific areas
- referral to third party for investigation (such as Police or child welfare agencies)

Action taken by Serco in relation to these incidents are recorded in multiple systems depending upon the nature of the incident. The very detailed information sought in the question is not readily available in consolidated form and it would be a major task to collect and assemble it. In order to report on the outcome for each incident, the department would need to manually interrogate these systems. The department estimates that this would take a departmental officer an average of 30 minutes for each incident. This equates to approximately 58 working days.

The police authorities were notified 264 times in relation to incidents of possible criminal behaviour.

The departments systems do not directly record whether DIAC or Serco notifies police in relation to possible criminal behaviour resulted in charges being laid.

The status of any action taken by police in relation to notifications about possible criminal behaviour are a matter for police. Where a client is convicted of a criminal offence, this is notified to the department and considered as part of the character assessment in the visa assessment process; the conviction records are accessed using police and court records.

In relation to DIAC staff, nine "client aggression" incidents occurring at immigration detention facilities have been recorded in the last 12 months in the departments Occupational Health and Safety (OHS) incident register. As at 30 June 2011, there is no record of workers' compensation as a result of any of these incidents. None of these incidents have resulted in workers' compensation claims to date. All incidents recorded in the department's national OHS incident register are reviewed by a manager and a national OHS coordinator to ensure that any necessary action is taken and support is provided to the impacted staff member. The departments systems do not record the status of Serco staff or other persons involved in these incidents.

**Note:** On 29 June 2009, the department entered into a five-year contract with Serco Australia Pty Ltd (Serco) to provide services at immigration facilities. Serco took responsibility for detention service provision through a staged approach beginning on Christmas Island on 1 October 2009. The transition from the previous detention service provider, G4S, to Serco was completed on 31 January 2010 when Serco took responsibility for managing all immigration detention facilities on Christmas Island and mainland Australia.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q25 &  
Q26\***

**Question:**

25) Has the Department been advised of any incidents of physical abuse or threats made against SERCO staff or IHMS staff within the detention network by detainees or other persons in each of the past 3 years?

26) If yes:

- (a) On what date was the Department made aware of these incidents?
- (b) In which centres did these incidents occur?
- (c) Have any charges being laid in respect of these incidents and if so what is the current status of these charges?

**Answer:**

25) A small number of allegations against IHMS staff have been made through the Ombudsman's Office, Australian Red Cross, and the Australian Human Rights Commission. All of these allegations, upon investigation by the department and IHMS, have been unproven.

There were 15 client allegations against Serco staff, two client allegations against contractors and one staff allegation against a Serco Officer in the period until 30 June 2011.

- 26) (a). The department was notified on the same day the allegations were reported.
- (b). Five reported incidents of abuse at Christmas Island Immigration Detention Centre (IDC), three incidents at Northern IDC, three incidents at Villawood IDC, two at Perth IDC and one each at Maribyrnong IDC, Curtin IDC, Brisbane Immigration Transit Accommodation, Construction Camp Alternative Place of Detention (APOD) and Gwalia Lodge APOD.
- (c). The police authorities were notified on three occasions. To the extent that the department is aware, no charges have been laid in relation to these incidents.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q27\***

## Staff Incidents

**Question:** Has Serco been sanctioned for any escapes or disturbances and if so, on which dates and for what specific reason?

**Answer:** The table below indicates the escapes, through to 30 June 2011, where sanctions applied under the Performance Management regime for the Detention Services Contract which came into effect on 1 April 2010.

Date	Reason
24 March 2010	Client absconded from an excursion.
21 March 2010	Client escaped during an escort.
29 March 2010	Clients escaped from the facility.
May 2010	Clients escaped during an escort.
16 May 2010	Clients escaped from the facility.
May 2010	Client escaped from the facility.
12 May 2010	Client escaped from an Alternative Place of Detention (APOD).
May 2010	Clients escaped from the facility.
31 July 2010	Client escaped during an escort.
18 September 2010	Client escaped from the facility.
5 October 2010	Client escaped from the facility.
1, 3, 7, 10 and 18 November 2010	Clients escaped from the facility in five separate incidents.
November 2010	Client escaped from an APOD.
29 November 2010	Clients escaped from facilities in two separate incidents
4, 5, 6 and 31 December 2010	Clients escaped from APODs in four separate incidents.
5 December 2010	Client escaped from the facility.
12 January 2011	Clients escaped from facilities in two separate incidents.
12 January 2011	Client escaped from an APOD.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q27\***

26 January 2011	Client escaped from the facility.
30 January 2011	Client escaped during an escort.
7, 24 and 26 February 2011	Client escaped from the facility in three separate incidents.
6 and 7 March 2011	Clients escaped from facilities in two separate incidents.

Under the detention services contract, an abatement is applied when the detention services provider fails to meet the minimum performance standard required under the contract. No sanctions are applied for disturbances; however, criminal charges can be laid against people who are found guilty of wilfully damaging commonwealth property.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q27\***

## Staff Incidents

**Question:** Has Serco been sanctioned for any escapes or disturbances and if so, on which dates and for what specific reason?

**Answer:** The table below indicates the escapes, through to 30 June 2011, where financial sanctions applied under the Performance Management regime for the Detention Services Contract which came into effect on 1 April 2010. It is important to note that the application of abatements under the Contract is a complex area and involves review of individual activities and incidents, including all escapes, at both a regional and national level (for further information see JSC question on notice 103). As at 30 June 2011 there were some delays on JFAT reporting for Christmas Island hence this information was not included in the previous version of this response, however this has now been included.

Note: While all escapes are taken into account for abatement purposes, this table only includes escapes where sanctions applied under the Contract abatement regime.

Month	Day	Reason
<b>2010</b>		
<b>March</b>	2	Client escaped from an Alternative Place of Detention (APOD).
	21	Client escaped from an excursion.
	24	Client escaped during an excursion.
	29	Client escaped from the facility.
<b>May</b>	1	Client escaped from an escort.
	9	Client escaped from the facility.
	12	Client escaped from an APOD
	13	Client escaped from the facility.
	16	Clients escaped from the facility.
	25	Clients escaped from the facility.
<b>July</b>	31	Client escaped during an excursion.
<b>September</b>	1	Clients escaped from the facility.
	14	Client escaped from an APOD
	18	Client escaped from the facility.
<b>October</b>	5	Client escaped from the facility.
<b>November</b>	1	Client escaped from the facility.
	29	Client escaped from the facility.
	29	Client escaped from the facility.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q27\***

<b>December</b>	5	Clients escaped from the facility.
	6	Client escaped from an APOD
	30	Client escaped from an APOD
	31	Client escaped from the facility.
<b>2011</b>		
<b>January</b>	12	Client escaped from the facility.
	12	Client escaped from the facility.
	12	Clients escaped from the facility.
	26	Client escaped from the facility.
	30	Client escaped from an escort.
<b>February</b>	7	Clients escaped from the facility.
	24	Client escaped from the facility.
	26	Client escaped from an APOD
<b>March</b>	1	Clients escaped from the facility.
	6	Client escaped from the facility.
	7	Clients escaped from the facility.
	11	Client escaped from the facility.
<b>May</b>	9	Clients escaped from an APOD

Under the detention services contract, an abatement is applied when the detention services provider fails to meet the minimum performance standard required under the contract. No sanctions are applied for disturbances; however, criminal charges can be laid against people who are found guilty of wilfully damaging commonwealth property.

\*Note: Sanctions do not apply to escapes at Immigration Residential Housing (IRH) or Immigration Transit Accommodation (ITA) facilities as per the IRH and ITA contract because these are considered low security facilities and therefore would normally accommodate low risk clients.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q28 &  
Q29\*

- Questions:**
- 28) How many SERCO employees, across different immigration detention facilities, have been accused of inappropriate conduct?
  - 29) Please provide details of each of these allegations including: the gender of both parties involved, nature of the complaint, complaint resolution, date of complaint, date of resolution of complaint.

**Answer:** Serco has provided the following answer in response to questions 28 and 29:

*Serco is aware of 13 complaints of inappropriate conduct made against Serco employees in respect of which there was an actual or potential impact on clients, the provision of services to clients and Serco's obligations under the Contract. Serco is also aware of complaints of inappropriate conduct against Serco employees which were internal disciplinary matters and in respect of which there was no potential impact on clients, the provision of services to clients and Serco's obligations under the Contract. In relation to the 13 complaints in respect of which there was a potential impact on clients, the provision of services to clients and Serco's obligations under the Contract: (sic).*

*The 13 complaints were made in the period 1st July 2010 to 29 March 2011. Of the 13 complaints, all were the subject of internal investigations. Ultimately, 5 complaints were found to be substantiated and 8 were found to be unsubstantiated. Of the 5 complaints found to be substantiated, the employee the subject of the complaint was male in 5 cases and female in 0 cases. Action taken as a consequence of the 5 substantiated complaints included that the employee was counselled in 5 cases and that the employee was dismissed in 0 cases.*

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q31\***

### **Staff Incidents**

**Question:** Are DIAC officers required to report incidents they personally witness in a centre? If so, what is the procedure for doing this? If not, why not? Please provide copies of reports made by DIAC since January 2008.

**Answer:** DIAC officers that witness incidents are required to ensure that such incidents are reported. If a DIAC officer witnessed the incident, Serco is informed and reports the incident in the immigration detention system. The DIAC officer would be recorded as a witness. Further information on Serco incident reports is available in the DIAC response to Joint Select Committee question 21(a).



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q33\*

## Contracts

**Question:** Are staff of the Department or any of its agencies or contractors required to sign confidentiality agreements? Is this standard practise? If so, why? Please provide a copy of the most recent confidentiality agreement.

**Answer:**

### DIAC Staff

All non-ongoing and ongoing staff of the department sign an 'acknowledgement of compliance' agreement, stating that they understand and will comply with the department's security policies, standards and procedures and relevant legislation governing the handling of official information.

### Serco

Serco must ensure that all service provider personnel that are to carry out work or perform duties under both contracts have signed:

- a confidentiality deed poll; and
- a deed of non-disclosure of personal information prior to commencing work or performing duties.

A Serco code of conduct must also be signed by each employee.

On 18 July 2011, the department requested Serco provide input into the Joint Select Committee question above and to date a reply has not been received as such the department is unable to provide a copy of the most recent confidentiality agreement. The department will provide a copy of the agreement as soon as it becomes available.

### IHMS

It is a requirement under the health service contract between the department and the health services provider, International Health and Medical Services (IHMS) that all IHMS employees sign a confidentiality agreement. The confidentiality agreement is relevant to IHMS and the employee only, and a copy is not held by the department.

In turn, IHMS has signed the health services contract ("the contract") which provides that the company will recognise and uphold the confidentiality of the department's confidential information (as defined in the contract). By extension, the IHMS contract undertaking is extended to the employee through the confidentiality agreement. Full details of the confidentiality requirement are covered in the respective contract/agreement as follows:

*Health Care Services Agreement - Christmas Island*  
Clause 12.4(c) and 13.

*Mainland Health Services Contract*  
Clause 47 of the main terms and conditions

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q33\***

IHMS are currently seeking legal advice on whether or not its confidentiality agreement remains its own intellectual property, and hence IHMS is unable to provide this to the department at this stage. Therefore the department is not able to provide a copy of the confidentiality agreement that IHMS staff sign to the Joint Select Committee.

### **Australian Red Cross**

Australian Red Cross staff contracted to work with the department sign a 'disclosure of information' agreement, agreeing not to, without prior written consent of the other party, use or disclose any confidential information of another party.

### **Life without Barriers**

Life without Barriers staff contracted to work with the department sign a 'confidentiality agreement' confirming that they understand and agree to protect and respect the right of confidentiality to any person they have involvement with and undertake to comply with the Life Without Barriers privacy policy and associated procedures. They also sign a 'disclosure of information' agreement, agreeing not to, without prior written consent of the other party, use or disclose any confidential information of the other party.

### **Detention Infrastructure (Capital works)**

For capital works it is not standard practice to require staff of the department or any of its agencies or contractors to sign confidentiality agreements.

The above are standard practices in-line with Australian Government regulations under relevant legislation in the Privacy Act, Public Service Regulations and the Migration Act.

This form is to be signed by all DIAC employees, acknowledging that they understand and will comply with DIAC's security policies, standards and procedures and relevant legislation governing the handling of official information.

## **RELEVANT LEGISLATION (extracts)**

### **THE PUBLIC SERVICE REGULATIONS 1999**

#### **Regulation 2.1 – Duty not to disclose information**

(1) This regulation is made for subsection 13 (13) of the Act.

(2) This regulation does not affect other restrictions on the disclosure of information.

(3) An APS employee must not disclose information which the APS employee obtains or generates in connection with the APS employee's employment if it is reasonably foreseeable that the disclosure could be prejudicial to the effective working of government, including the formulation or implementation of policies or programs.

(4) An APS employee must not disclose information which the APS employee obtains or generates in connection with the APS employee's employment if the information:

- (a) was, or is to be, communicated in confidence within the government; or
- (b) was received in confidence by the government from a person or persons outside the government;

whether or not the disclosure would found an action for breach of confidence.

(5) Subregulations (3) and (4) do not prevent a disclosure of information by an APS employee if:

- (a) the information is disclosed in the course of the APS employee's duties; or
- (b) the information is disclosed in accordance with an authorisation given by an Agency Head; or
- (c) the disclosure is otherwise authorised by law; or
- (d) the information that is disclosed:
  - (i) is already in the public domain as the result of a disclosure of information that is lawful under these Regulations or another law; and
  - (ii) can be disclosed without disclosing, expressly or by implication, other information to which subregulation (3) or (4) applies.

(6) Subregulations (3) and (4) do not limit the authority of an Agency Head to give lawful and reasonable directions in relation to the disclosure of information.

*Note* Under section 70 of the *Crimes Act 1914*, it is an offence for an APS employee to publish or communicate any fact or document which comes to the employee's knowledge, or into the employee's possession, by virtue of being a Commonwealth officer, and which it is the employee's duty not to disclose.

### **THE MIGRATION ACT 1958**

#### **Section 488 – Tampering with movement records**

(1) A person must not:

- (a) read; or
- (b) examine; or
- (c) reproduce by any means; or
- (d) use or;
- (e) disclose by any means;

any part of the movement records, otherwise than in accordance with an authority given under subsection (2).

Penalty: imprisonment for 2 years.

.....

(4) A person (other than an authorised officer carrying out duties or performing functions under or for the purpose of this Act) shall not:

- (a) delete, alter or add to any part of the movement records;
- (b) alter any computer program connected with making, transferring or keeping movement records; or
- (c) in any other way tamper with a notified database.

Penalty: imprisonment for 10 years.

### **PRIVACY ACT 1988**

Information Privacy Principles 10 and 11 in section 14 of the Privacy Act limit the use and disclosure of personal information contained in records that are in DIAC's possession or control.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q32\***

## Contracts

**Question:** Please provide copies of all contracts issued by the Department for Capital Works in 2009–2010 and 2010–11 to date.

**Answer:** Please see table below in response to Question 32. Electronic copies of all contracts are attached.

Agency Reference ID (*)	Company Name	Site
0070000669	Wolpers Grahl	Northern IDC
0070001711	Complete Hire and Sales – Camp 1 (inc DoV 1-5)	Curtin IDC
0070001722	Kotahi Developments (inc DoV 1-8)	Curtin IDC
0070001723	Leamy Construction (inc DoV 1-6)	Curtin IDC
0070001734	Totem Fencing	Curtin IDC
0070001732	Small Quinton Coleman	Villawood IDC
0070001959	Travers Electrical (inc DoV 1-14)	Curtin IDC
0070001740	PDI Contractors (inc DoV 1-14)	Curtin IDC
0070001901	Footners Plumbing	Port Augusta IRH
0070002098	Complete Hire and Sales – Camp 2 (inc DoV)	Curtin IDC
0070002181	Advance Civil Engineering	Northern IDC
0070002187	Security & Technology Services (Inc DoV 1-2)	Curtin IDC
0070002261	HBO & EMTB	Curtin IDC
0070002312	GHD (inc DoV 1)	Yongah Hill IDC
0070002319	Nationbuild (inc DoV1-2)	Inverbrackie APOD
0070002335	Complete Hire & Sales (inc DoV 1-4)	Inverbrackie APOD
0070002364	Flinders Solutions	Port Augusta IRH
0070002408	Heymann-Cohen	Inverbrackie APOD
0070002413	CIMS	Christmas Island

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q32\***

<b>Agency Reference ID (*)</b>	<b>Company Name</b>	<b>Site</b>
0070002458	Ausco Modular	Inverbrackie APOD
0070002487	Multisystems (inc DoV 1-2)	Curtin IDC
0070002540	Southern Wire Fencing	Yongah Hill IDC
0070002541	Seymour Smith Pty Ltd trading as Vogue Pergolas	Inverbrackie APOD
0070002651	Fieldquip (inc DoV 1-5)	Inverbrackie APOD
0070002653	Wilde & Woollard	Yongah Hill IDC
0070002694	K20 Architecture	Melbourne ITA
0070002703	DEMS	Inverbrackie APOD
0070002726	Fleetwood (inc DoV 1-5)	Inverbrackie APOD
0070002727	Hindmarsh Plumbing	Inverbrackie APOD
0070002728	Western Rural Earthmoving	Yongah Hill IDC
0070002740	Aurecon	Northern DIC
0070002751	HBO & EMTB	Inverbrackie APOD
0070002779	A-Z Renovations (inc DoV1-5)	Inverbrackie APOD
0070002860	Redwood Resource trading as Valley Grading	Yongah Hill IDC
0070002861	M & C Development	Yongah Hill IDC
0070002953 (**)	Gammasonics	Christmas Island
007000303	Southern Wire fencing	Yongah Hill IDC
0070003034	Gowdie (inc DoV 1-5)	Brisbane ITA
0070003113	Craneswest WA Pty Ltd trading as Western Tree Removals	Yongah Hill IDC
0070003148	Arrow International	MIDC
0070003196	BPSM	Pontville IDC
0070003353	Delta Group	Yongah Hill IDC
0070003409	GHD	Pontville IDC

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q32\***

<b>Agency Reference ID (*)</b>	<b>Company Name</b>	<b>Site</b>
0070003413	Totem Fencing	Northern IDC
0070003470	Ausco Modular	Inverbrackie APOD
0070003503	Heymann-Cohen	Villawood IDC
0070003506	Arrow International	MIDC
0070003512	Heymann-Cohen	Villawood IDC
0070003520	Greenway Architects	Adelaide ITA
0070003523	Schiavello	Brisbane ITA
0070003612	Fairbrother	Pontville IDC
0070003700	Security and Technology Services	Northern IDC
0070003978	Safin Pty Ltd	Villawood IDC

(\*) Agency Reference ID number supplied. Use of this number when searching in AusTender will show all contract variations and the relevant date.

(\*\*) This contract is under \$10, 000 and will not show on AusTender.

**Information Privacy Principle 10 - Limits on use of personal information**

1. A record-keeper who has possession or control of a record that contains personal information that was obtained for a particular purpose shall not use the information for any other purpose unless:

- (a) the individual concerned has consented to use of the information for that other purpose;
- (b) the record-keeper believes on reasonable grounds that use of the information for that other purpose is necessary to prevent or lessen a serious and imminent threat to the life or health of the individual concerned or another person;
- (c) use of the information for that other purpose is required or authorised by or under law;
- (d) use of the information for that other purpose is reasonably necessary for enforcement of the criminal law or of a law imposing a pecuniary penalty, or for the protection of the public revenue; or
- (e) the purpose for which the information is used is directly related to the purpose for which the information was obtained.

**Information Privacy Principle 11 - Limits on disclosure of personal information**

1. A record-keeper who has possession or control of a record that contains personal information shall not disclose the information to a person, body or agency (other than the individual concerned) unless:

- (a) the individual concerned is reasonably likely to have been aware, or made aware under Principle 2, that information of that kind is usually passed to that person, body or agency;
- (b) the individual concerned has consented to the disclosure;
- (c) the record-keeper believes on reasonable grounds that the disclosure is necessary to prevent or lessen a serious and imminent threat to the life or health of the individual concerned or of another person;
- (d) the disclosure is required or authorised by or under law; or
- (e) the disclosure is reasonably necessary for the enforcement of the criminal law or of a law imposing a pecuniary penalty, or for the protection of the public revenue.

**ACKNOWLEDGEMENT OF COMPLIANCE**

I have read and understood the above legislation, and the current DIAC security policies, standards and procedures.

I acknowledge that I must comply with the above legislation and act in accordance with DIAC's security policies, standards and procedures; and I must not access classified information for which I do not hold the appropriate level of security clearance and/or do not have the authority to access.

Family name:

Given names:

Signature: ..... Date     /     /

Employed in DIAC as:    APS staff /    Consultant /    Contractor.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q35\***

**Question:** Please provide copies of any variations that have occurred to this contract.

**Answer:** Please find attached the Detention Services Contract Deed of Variation 3. Please note  
The Deed of Variation 3 has been redacted to remove sensitive information.





*Australian Government Solicitor*

**DEED OF VARIATION**

**DEED OF VARIATION IN RELATION TO THE DETENTION SERVICES  
CONTRACT**

Commonwealth of Australia represented by the Department of Immigration and  
Citizenship  
ABN 33 380 054 835

Serco Australia Pty Limited  
ABN 44 003 677 352 ACN 003 677 352

File reference: 11050915

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## **DEED OF VARIATION**

### **DEED OF VARIATION IN RELATION TO THE DETENTION SERVICES CONTRACT**

#### **Date**

This Deed of Variation is made on 28 November 2011.

#### **Parties**

This Deed of Variation is made between and binds the following parties:

1. **Commonwealth of Australia represented by the Department of Immigration and Citizenship of 6 Chan Street, Belconnen, ACT, 2600 ABN 33 380 054 835 (the Department)**
2. **Serco Australia Pty Limited of Level 10, 90 Arthur Street, North Sydney, NSW 2060 ABN 44 003 677 352 ACN 003 677 352 (the Service Provider)**

#### **Context**

This Deed of Variation is made in the following context:

- A. The parties entered into an agreement on 29 June 2009 for the provision of services to People in Detention at Immigration Detention Centres (the IDC Contract).
- B. The Department and the Service Provider have agreed to amend the IDC Contract to include the provision of Services at a number of additional Facilities during the period 1 March 2010 to 31 December 2011. The parties acknowledge that they will enter into a further deed of variation in relation to the ongoing provision of Services at some of these Facilities for the period after 1 January 2012, noting clause 2.6 of this Deed.
- C. The parties have agreed to amend the IDC Contract on the terms and conditions contained in this Deed.

#### **Operative provisions**

In consideration of the mutual promises contained in this document, the parties to this Deed of Variation agree as follows:

## **1. Definitions and Interpretation**

### **Definitions**

1.1. In this Deed, unless the contrary intention indicates otherwise:

- a. terms used in this Deed that are not defined below and are defined in the IDC Contract have the same meaning as in the IDC Contract.
- b. a term in bold type has the meaning shown opposite it.

**APOD** means any of the Facilities identified as an Alternative Place of Detention in Schedule 1;

**Deed** means this Deed and includes all schedules and attachments (if any) to this Deed; and

**IDC Contract** means the contract between the parties referred to in Paragraph A of the Context, as amended from time to time.

### **Interpretation**

1.2. Clause 74 of the IDC Contract applies to this Deed as though a reference to the 'Contract' is a reference to this Deed.

### **Guidance on construction of Deed**

1.3. As far as possible all provisions of this Deed will be construed so as not to be void or otherwise unenforceable.

1.4. If anything in this Deed is void or otherwise unenforceable then it will be severed and the rest of the Deed remains in force.

1.5. A provision of this Deed will not be construed to the disadvantage of a party solely on the basis that it proposed that provision.

1.6. In the event of conflict between this Deed and the IDC Contract, the provisions of the Deed will prevail.

### **Commencement**

1.7. The terms of this Deed apply on and from the date of this Deed.

## **2. Amendment of the IDC Contract**

2.1. The IDC Contract is amended in accordance with the amendments set out in Schedule 1.

2.2. The parties acknowledge that each of the Facilities identified in Schedule 1 is a 'Facility' for the purposes of the IDC Contract.

- 2.3. The application of Schedule 2 of the IDC Contract to the provision of Services at the Facilities covered by this Deed is amended as set out in Schedule 1. The Service Provider will provide the Services at each Facility in accordance with Schedule 1:
- a. commencing from the date specified as the 'Start Date'; and
  - b. ending on the date specified as the 'End Date' or, if no date is specified but subject to clause 2.6, 31 December 2011.
- 2.4. The following clauses in the IDC Contract do not apply with respect to an APOD and the provision of Services at an APOD:
- a. clause 5 (Transition In) and Schedule 6 (Transition Requirements);
  - b. clause 6 (Achievement of Milestones and Acceptance Testing);
  - c. clause 7 (Verification);
  - d. clause 9 (Liquidated Damages); and
  - e. clause 32 (Activating, Deactivating and Reactivating a Facility).
- 2.5. Schedule 4.3 of the IDC Contract (Reporting Requirements) does not apply with respect to an APOD.
- 2.6. The parties acknowledge the amendments set out in this Deed are intended to cover the period from 1 March 2010 to 31 December 2011. The parties acknowledge that there will need to be a further variation to the IDC Contract. The parties will use their best endeavours to finalise any such variation in a timely manner. Where a Facility is still being used for the provision of Services on 31 December 2011, subject to the Department directing the Service Provider otherwise and any further variation to the IDC Contract, the Service Provider will continue providing Services at that Facility in accordance with the IDC Contract as amended by this Deed, including the Pricing Tables set out in Schedule 2.

### **3. Detention Services Fees and Costs**

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- 3.1. The parties acknowledge that:
- a. the total Detention Services Fee for the provision of the Services at the Facilities covered by this Deed for the period 1 March 2010 to 31 December 2011 will not exceed [REDACTED] (including GST);
  - b. the Service Provider has already received from the Department [REDACTED] (including GST) in relation to these Services; and
  - c. the Department will pay to the Service Provider the Detention Services Fee for the provision of Services at the Facilities covered by this Deed using the Pricing Tables set out in Schedule 2 (up to a maximum of [REDACTED] GST inclusive) within 30 days of receiving an invoice from the Service

Provider in accordance with the requirements of clause 39 of the IDC Contract.

3.2. The parties acknowledge that:

- a. the amounts referred to in clause 3.1 represent the total amount payable by the Department with respect to the provision of Services at the Facilities covered by this Deed for the period 1 March 2010 to 31 December 2011; and
- b. without limiting the Department's other rights under the IDC Contract or at law, there will be no application of an Incentive or Abatement in relation to the amounts referred to in clause 3.1.

3.3. Each party will bear its own costs and expenses (including legal costs) arising out of and incidental to the negotiation, preparation, execution and delivery of this Deed.

**4. Entire agreement and variation**

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4.1. The parties confirm all the other provisions of the IDC Contract and, subject only to the amendments contained in this Deed, the IDC Contract shall remain in full force and effect and shall be read and construed and be enforceable as if the terms of this Deed were supplemental to the IDC Contract.

4.2. This Deed and the IDC Contract, when read together, contain the entire agreement of the parties with respect to the parties' rights and obligations under the IDC Contract and supersede all prior understandings and representations between the parties with respect to the parties' rights and obligations under the IDC Contract.

4.3. Each party will take such steps, execute all such documents and do all such acts and things as may be reasonably required by any other party to give effect to any of the transactions contemplated by this Deed.

4.4. The provisions of this Deed will not be varied either in law or in equity except by agreement in writing signed by the parties.

**5. Applicable law**

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5.1. This Deed is to be construed in accordance with, and any matter related to it is to be governed by, the law of the Australian Capital Territory.

5.2. The parties submit to the jurisdiction of the courts of the Territory.

## **SCHEDULE 1 SERVICES**

### **1. Darwin Airport Alternative Place of Detention**

#### **1.1. Schedule 1**

- 1.1.1. Insert the plan for Darwin Airport Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

#### **1.2. Schedule 2**

- 1.2.1. Schedule 2 of the IDC Contract applies to Darwin Airport Alternative Place of Detention as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Does not apply Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

#### **1.3. Timing**

- 1.3.1. The Start Date is 1 Jul 2010.

## **2. Inverbrackie Alternative Place of Detention**

### **2.1. Schedule 1**

- 2.1.1. Insert the plan for Inverbrackie Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

### **2.2. Schedule 2**

- 2.2.1. Schedule 2 of the IDC Contract applies to Inverbrackie Alternative Place of Detention as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Applies Section 2 - Maintenance of Assets: Applies Section 3 – Catering: Applies (self-catering) Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	<b>Note: The Service Providers obligations in relation to Section 3 are reduced as this is a self-catering facility.</b>
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

### **2.3. Timing**

- 2.3.1. The Start Date is 17 December 2010.



### **3. Scherger Immigration Detention Centre**

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#### **3.1. Schedule 1**

- 3.1.1. Insert the plan for Scherger IDC attached to this Deed into Schedule 1 of the IDC Contract.

#### **3.2. Schedule 2**

- 3.2.1. Schedule 2 of the IDC Contract applies to Scherger IDC as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 3 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

#### **3.3. Timing**

- 3.3.1. The Start Date is 17 October 2010

#### **4. Leonora Alternative Place of Detention**

##### **4.1. Schedule 1**

- 4.1.1. Insert the plan for Leonora Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

##### **4.2. Schedule 2**

- 4.2.1. Schedule 2 of the IDC Contract applies to Leonora Alternative Place of Detention as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Does not apply Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

##### **4.3. Timing**

- 4.3.1. The Start Date is 9 June 2010.

## **5. Curtin Immigration Detention Centre**

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### **5.1. Schedule 1**

- 5.1.1. Insert the plan for Curtin IDC attached to this Deed into Schedule 1 of the IDC Contract.

### **5.2. Schedule 2**

- 5.2.1. Schedule 2 of the IDC Contract applies to Curtin IDC as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - <b>Management of Assets</b> : Does not apply Section 2 - <b>Maintenance of Assets</b> : Does not apply Section 3 - <b>Catering</b> : Applies Section 4 - <b>Cleaning Services</b> : Applies Section 5 - <b>Environmental Management</b> : Applies Section 6 - <b>Occupational Health and Safety</b> : Applies Section 7 - <b>Management of Emergencies</b> : Applies
<b>Note:</b> In relation to Sections 1 to 2 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.	
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

### **5.3. Timing**

- 5.3.1. The Start Date is 12 June 2010.

## **6. Pontville Immigration Detention Centre**

### **6.1. Schedule 1**

- 6.1.1. Insert the plan for Pontville IDC attached to this Deed into Schedule 1 of the IDC Contract.

### **6.2. Schedule 2**

- 6.2.1. Schedule 2 of the IDC Contract applies to Pontville IDC as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Applies Section 2 - Maintenance of Assets: Applies Section 3 - Catering: Applies Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies  Note: In relation to Sections 1 to 2 above, third party contractors are responsible for some of these activities. The Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

### **6.3. Timing**

- 6.3.1. The Start Date is 1 September 2011.

## **7. Jandakot Alternative Place of Detention**

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### **7.1. Schedule 1**

- 7.1.1. Insert the plan for Jandakot Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

### **7.2. Schedule 2**

- 7.2.1. Schedule 2 of the IDC Contract applies to Jandakot Alternative Place of Detention as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies (self catering) Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies  Note: In relation to Sections 1 to 2 and 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors. The Service Provider's obligations in relation to Section 3 are reduced as this is a self-catering facility.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

### **7.3. Timing**

- 7.3.1. The Start Date is 2 May 2011.
- 7.3.2. The End Date is 2 November 2011.

## **8. Asti Immigration Alternative Place of Detention**

### **8.1. Schedule 1**

- 8.1.1. Insert the plan for Asti Immigration Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

### **8.2. Schedule 2**

- 8.2.1. Schedule 2 of the IDC Contract applies to Asti Immigration Alternative Place of Detention as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Does not apply Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies  Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

### **8.3. Timing**

- 8.3.1. The Start Date is 1 May 2010.
- 8.3.2. The End Date is 30 June 2011.

## **9. Virginia Palms Alternative Place of Detention**

### **9.1. Schedule 1**

- 9.1.1. Insert the plan for Virginia Palms Alternative Place of Detention attached to this Deed into Schedule 1 of the IDC Contract.

### **9.2. Schedule 2**

- 9.2.1. Schedule 2 of the IDC Contract applies to Virginia Palms Alternative Place of Detention as follows:

<b>Part of Schedule 2</b>	<b>Application</b>
Section 2.2.1 - People in Detention Services	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies (self-catering) Section 4 - Cleaning Services: Does not apply Section 5 - Environmental Management: Does not apply Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies  Note: In relation to Sections 1 to 4 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors. The Service Provider's obligations in relation to Section 3 are reduced as this is a self-catering facility.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

### **9.3. Timing**

- 9.3.1. The Start Date is 26 March 2010.
- 9.3.2. The End Date is 30 June 2011.

**10. Wickham Point Immigration Detention Centre**

**10.1. Schedule 1**

10.1.1. Insert the plan for Wickham Point IDC attached to this Deed into Schedule 1 of the IDC Contract.

**10.2. Schedule 2**

10.2.1. Schedule 2 of the IDC Contract applies to Wickham Point IDC as follows:

Part of Schedule 2	Application
Section 2.2.1 - People in Detention Service	Applies
Section 2.2.2 - Facilities Management and Support Services	Section 1 - Management of Assets: Does not apply Section 2 - Maintenance of Assets: Does not apply Section 3 - Catering: Applies Section 4 - Cleaning Services: Applies Section 5 - Environmental Management: Applies Section 6 - Occupational Health and Safety: Applies Section 7 - Management of Emergencies: Applies
	Note: In relation to Sections 1 to 2 above, the Service Provider is required to cooperate and liaise with the Department in relation to the conduct of these activities, including monitoring the performance of any third party contractors.
Section 2.2.3 - Business Services and Continuous Improvement	Applies
Section 2.2.4 - Security Services	Applies
Section 2.2.5 - Transport and Escort Services	Applies

**10.3. Timing.**

10.3.1. The Start Date is 7 November 2011.



## SCHEDULE 2 PRICING TABLES

### **SCHEDULE 3 PLANS**

[Insert Plans for each Facility]

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Wellbeing of People in Detention				

People in Detention	Capacity band				

2	Reception, Transfer, Accommodation and Discharge of People in Detention				

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Individual Management				
4	Property of People in Detention				

PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
Totals by bands:					

Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems				
4	Catering				

Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				



Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

Instructions To Tenderer				
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).				

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				

8	Management of Emergencies				

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
Totals by bands:					

Business Services

**Business Services**  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan				
	People in Detention				
	Capacity band				
2	Human Resource Management				

Business Services

Business Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Alternative Detention				
4	Contract and Relationship Management				

Business Services

Business Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management				
6	Information Technology Requirements				

Business Services

Business Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management				
8	Business Continuity				

Business Services

**Business Services**  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

Business Services

Business Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores				



Security Services

Security Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

**Security Services**  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				

## Summary Table

**Summary**  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

### Summary table

Table below summarises the fixed fee and variable rates for:  
People in Detention Services  
Facilities Management and Support Services  
Business Services  
Security Services

*NB: Excludes cost plus fees and variable components of the Transport and Escort Services*

Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement				
1	Transport (Trans)				

Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (High Risk)				
1	Escort (Medium Risk)				

Transport & Escort

Transport and Escort Services

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR	Payment	Fixed	Variable	Mark-up
Ref #	Mechanism	\$/day	per hour	(% bid on Cost +)
1	Escort (Low Risk)			

1	Additional Drivers	per hour

1	Air Travel Escorts	per diem

Transport & Escort

Transport and Escort Services  
Sorco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
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Totals by bands:

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**Additional Services - Labour Rates**

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Award plus mark-up		Bid Rates	
Personnel Category	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr Mid-level staff/roles \$/hr
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm			
Overtime rates			
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm			



## Darwin Lodge Alternative Place of Detention

Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

**Award plus mark-up and Bid rates are based on normal working hours from 8am-6pm**

**Additional Services - Labour Rates**  
**Serco Australia Pty Ltd**  
**Darwin Lodge Alternative Place of Detention**

**All Fees are GST inclusive as indicated in Schedule 5**  
**Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)**

People in Detention			
Various Services	Mark-up		
Facilities Maintenance			
Maintenance	Mark-up		
Cordell Benchmark			Emergency and Breakdown Repairs
Rawlinson Benchmark			Emergency and Breakdown Repairs
Business Services			
Various Services			
Security Services			
Various Services	Mark-up		
Transportand Escort Services			
Various Services	Mark-up		

**Additional Services - Labour Rates**

Serco Australia Pty Ltd  
Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual inflation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Additional Services	
Mark-up	
Ramp-up from contingency	
Mark-up	
Ramp-down from contingency	
Mark-up	
Alternative Detention Disbursements	
Mark-up	
Efficiency Dividend Premium	
%	

**Additional Services - Labour Rates**  
**Serco Australia Pty Ltd**  
**Darwin Lodge Alternative Place of Detention**

All Fees are GST inclusive as indicated in Schedule 5  
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

People in Detention			
Various Services	Mark-up		
Facilities Maintenance			
Maintenance	Mark-up		
Cordell Benchmark			Emergency and Breakdown Repairs
Rawlinson Benchmark			Emergency and Breakdown Repairs
Business Services			
Various Services			
Security Services			
Various Services	Mark-up		
Transport and Escort Services			
Various Services	Mark-up		

**Additional Services - Labour Rates**

Serco Australia Pty Ltd

Darwin Lodge Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

**Additional Services**

Mark-up

Ramp-up from contingency

Mark-up

Ramp-down from contingency

Mark-up

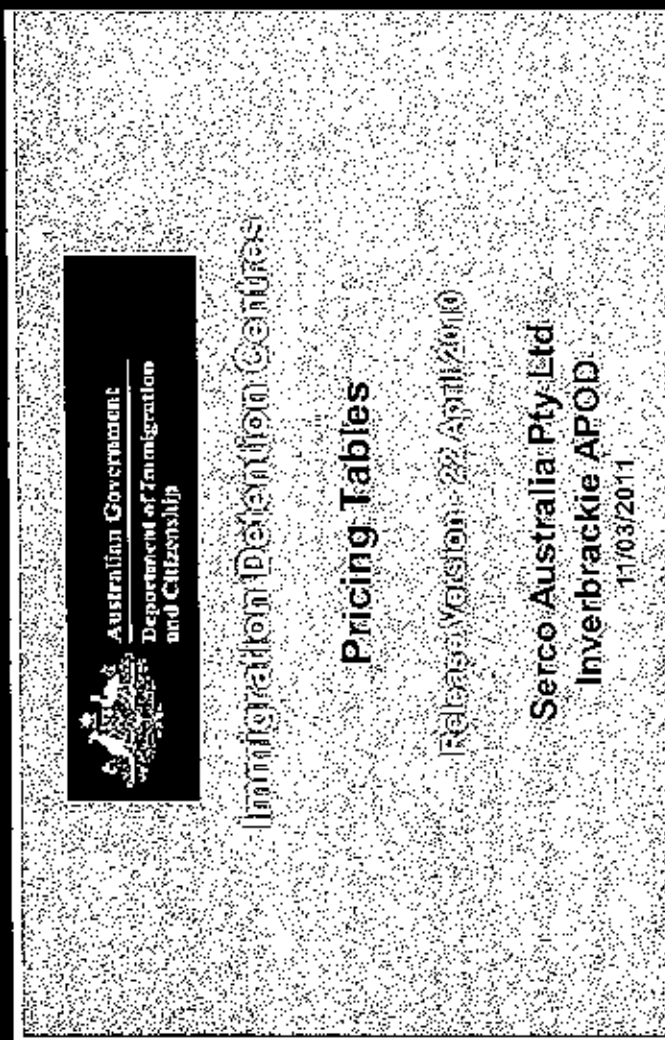
Alternative Detention Disbursements

Mark-up

Efficiency Dividend Premium

%





## Instructions

### Instructions

Serco Australia Pty Ltd  
Inverbrackie APOID

### Instructions

- 1 **Tenderer's name**  
Tenderers to ensure that their Company Name and Date of Completion are entered into the Cover Page (cells G18 and G20) of this workbook.
  - 2 **Returning format**  
Completed Pricing Template should be returned to the Department in Microsoft Excel format.
  - 3 **Completion of tenders**  
Completed Pricing Template should be returned to the Department as part of the RFT.
  - 4 **Indexation**  
Annual indexation will be applied to the tendered components of the Detention Services Fee (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium).
  - 5 **Cell Inputs**  
Input cells in this Pricing Template are shaded in blue as shown below.  
Only the cells shaded in blue should be filled in; these are located on blue shaded tabs.  
Cells shaded in gray indicate that no input is required. In some instances they are provided for completeness only
- Sample Input Cell

No Input Required
- 6 **Relation to Statement of Requirements**  
Each blue tab relates to a Service Line and provides input cells for each Service Task. The Service Tasks on each sheet (tabbed blue) correspond to a Statement of Requirement as outlined in the "Instructions to Tenderers" box on each sheet. This arrangement allows for the pricing of service provision at the Service Task level.



**Definitions**

**Definitions**  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Payment Mechanisms**

**Putty Fixed**

**Fixed and Variable**

**Fully Variable**

## Definitions

Cost Plus

## Facility

Christmas Island Immigration Detention Centre  
Northern Immigration Detention Centre  
Manbyrnong Immigration Detention Centre  
Perth Immigration Detention Centre  
Villawood Immigration Detention Centre  
Phosphate Hill Alternative Place of Detention  
Christmas Island IDC - Activities Areas  
Christmas Island IDC - Education Areas  
Christmas Island IDC - Tented Areas  
Christmas Island IDC - Liac Compound  
Christmas Island IDC - Liac Compound  
Curtin Immigration Centre

**Transition**  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

**Transition Fees**

Transition Fees by Centre

Inverbrackie APOD

Payment Mechanism	Transition In Fixed Fee
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\$

Overhead Fees  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**  
Tenderers are to bid a daily National Corporate Overheads Fee for national-level activities undertaken that are not covered by a specific Service Task  
Tenderers are to bid a daily management fee to cover costs specific to Queensland and South Australia (see clause 5.3.11 of Section 5.1 (Pricing Models) of Schedule 5 (Detention Services Fee))

National Corporate Overheads Fee		
	Payment Mechanism	Fixed \$/day
No. of sites managed		
All Centres		

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd  
Inverbrackie APOD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Well-Being of People in Detention				
	People in Detention				
	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention				

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

Inverbrackie APOD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR	Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3		Individual Management				

4 Property of People in Detention


Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				

Facilities Management and Support Services

Serco Australia Pty Ltd  
Inverbrackie APQD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems				
4	Catering				



Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd  
Inverbrackie APOD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				
8	Management of Emergencies				
	Totals by bands:				

**Business Services**  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2 (Statement of Requirements).**

People in Detention	Capacity band

Business Services  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Alternative Detention				
4	Contract and Relationship Management				

Business Services

Business Services  
Seico Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management				
6	Information Technology Requirements				

Business Services

Business Services  
Serco Australia Pty Ltd  
Inverbrackie APQD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management				
8	Business Continuity				

Business Services

Business Services  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

**Business Services**  
Sarco Australia Pty Ltd  
Inverbrackie APOD

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

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Security Services

Security Services  
Serco Australia Pty Ltd  
Inverbrackie APOD

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

Security Services  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer:**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SCR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				

Transport and Escort Services  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**  
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (Extreme Risk)				
1	Escort (High Risk)				
1	Escort (Medium Risk)				

Transport and Escort Services  
Senco Australia Pty Ltd  
Inverdrackie APQD

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR		Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bld on Cost +)
Ref #	Service Task				
1	Escort (Low Risk)			per hour	
1	Additional Drivers			per hour	
	Per additional driver				
1	Air Travel Escorts			per diem	
	Domestic				
	International				

## Additional Services

**Additional Services - Labour Rates**  
 Serco Australia Pty Ltd  
 Inverbrackie APOD

### Instructions To Tenderer

Tenderers are to complete both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates")

	Award plus mark-up	Bid rates	
	Relevant Award	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
<b>Personnel category</b>  Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance			
NOTE: Both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates") are based on normal working hours from 6am-6pm			
<b>Overtime rates</b>  Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance			
NOTE: Overtime labour rates (i.e. "Award plus mark-up" and "Bid rates") are for extraordinary working hours from 6am-6pm			
<b>State Holiday rates</b>  Catering - Chefs Catering - Serving Staff Security Cleaning Grounds Maintenance			

Transport and Escort Services  
 Serco Australia Pty Ltd  
 Inverbrackie APOD

**Instructions To Tenderer**  
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Capacity band	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
Transport						
People in Detention						
Totals for band 1:						

Ramp-up from contingency

Mark-up

Ramp-down to contingency

Mark-up

Alternative Detention Disbursements

Mark-up

Efficiency Dividend Premium

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Mark-ups  
Serco Australia Pty Ltd  
Inverbrackie APOD

**Instructions To Tenderer**  
Tenderers are to bid mark-up percentages on this sheet to be applied to any Services identified in a Statement of Requirement as Pass Through Costs (referred to as "Various Services" below). Additional Services, Ramp-up costs, Ramp-down costs, Alternative Detention Disbursements Pass Through Costs.  
Tenderers are required to bid an Efficiency Dividend Premium as outlined in RFT Schedule 5.



**People in Detention Services**

Various Services	Mark-up
Business Services	
Various Services	Mark-up
Security Services	
Various Services	Mark-up
Transport and Escort Services	
Various Services	Mark-up
Additional Services	
	Mark-up



## Risk Allocation

**Risk Allocation**  
 Serco Australia Pty Ltd  
 Inverbrackie APOD

Instructions To Tenderer  
 Staff FTE for each task

SOR Ref #	Service Task and Requirement	Payment Mechanism
	<b>People in Detention Services</b>	
1	Well-Being of People in Detention	
2	Reception, Transfer, Accommodation and Discharge of People in Detention	
3	Individual Management	
4	Property of People in Detention	
	<b>Facilities Management and Support Services</b>	
1	Management of Assets	
2	Maintenance of Assets	
3	Centre Security and Emergency Systems	
4	Catering	
5	Cleaning Services	
6	Environmental Management	
7	Occupational Health and Safety (OHS)	
8	Management of Emergencies	
	<b>Business Services</b>	
1	Business Services Plan	
2	Human Resource Management	
3	Alternative Detention	
4	Contract and Relationship Management	
5	Records Management	
6	Information Technology Requirements	
7	Incident Management	
8	Business Continuity	
9	Reporting of Service Delivery	
10	Quality Management and Continuous Improvement	
11	Stores	

Assumptions

Assumptions  
Seico Australia Pty Ltd  
Inverbrackie APQD

**Instructions To Tenderer**  
Tenderers are to provide all pricing assumptions made in the their submission in the table below.



Reference Number	Assumption
1	Refer to the price schedule attachment for the Assumptions
2	
3	
4	
5	
6	
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22	
23	
24	

**Summary**  
Serco Australia Pty Ltd  
Inverbrackie APOD

[REDACTED]

**Local Transport Fixed Fee**

Table below summarises the fixed fee for:  
Transport and Escort Services

[REDACTED]

[REDACTED]

**Summary**  
Serco Australia Pty Ltd  
Inverbrackie APOD

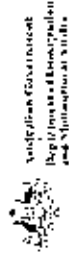
Table below summarises the fixed fee and variable rates for:

- People in Detention Services
- Facilities Management and Support Services
- Business Services
- Security Services

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## Risk Allocation

Risk Allocation  
Serco Australia Pty Ltd  
Inverbrackie APOD



Instructions To Tenderer  
Staff FTE for each task

SOR	Service Task and Requirement	Payment Mechanism
Ref #	Security Services	
1	Delivery of Security Services	
2	Entry Control	
3	Centre Security	
	Transport and Escort Services	
1	Transport	
1	Escort (Extreme Risk)	
1	Escort (High Risk)	
1	Escort (Medium Risk)	
1	Escort (Low Risk)	
1	Additional Drivers	
1	Air Travel Escorts	

Lists



PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Well-Being of People in Detention				
	People in Detention				
	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention				
3	Individual Management				

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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4 Property of People in Detention




Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				

People in Detention



Capacity band



2 Maintenance of Assets



3 Centre Security and Emergency Systems



Facilities Management and Support Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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4	Catering				
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Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				

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6 Environmental Management

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Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				
8	Management of Emergencies				

Business Services

Business Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan				
	People In Detention				
	Capacity band				
2	Human Resource Management				
3	Alternative Detention				

Business Services

Business Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
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4 Contract and Relationship Management

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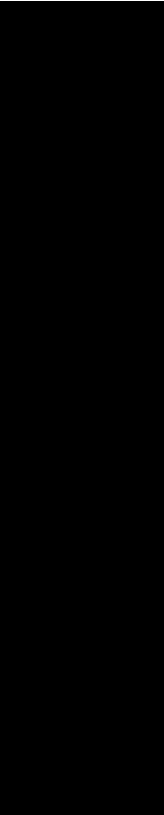
Business Services

Business Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

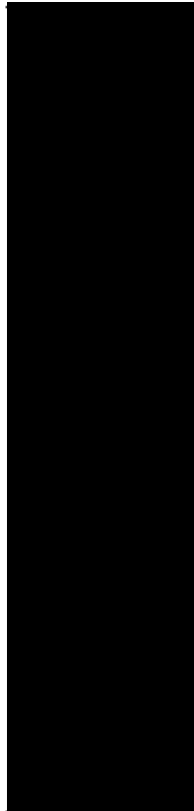
**Instructions To Tenderer**

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management				



6 Information Technology Requirements



Business Services

Business Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management				


8	Business Continuity				



Business Services

Business Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9.	Reporting of Service Delivery				
10.	Quality Management and Continuous Improvement				

Business Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores				

Security Services

Security Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

Security Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				

Summary Table

Summary  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

Summary table	
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Table below summarises the fixed fee and variable rates for:  
People in Detention Services  
Facilities Management and Support Services  
Business Services  
Security Services

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Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per km	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement				
1	Escort (Extreme Risk)			per hour	

Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (High Risk)				
1	Escort (Medium Risk)				

**Transport and Escort Services**  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

All Fees are GST Inclusive as indicated in Schedule 5

Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR	Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1		Escort (Low Risk)				
1		Additional Drivers				
1		Air Travel Escorts				



Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
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Totals by bands:

# Additional Services - Labour Rates

Serco Australia Pty Ltd

RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5

Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates			\$/hr	\$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				

**Additional Services - Labour Rates**  
**Serco Australia Pty Ltd**  
**RAAF Scherger Immigration Detention Centre**

All Fees are GST inclusive as indicated in Schedule 5  
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

**Additional Services - Labour Rates**  
 Serco Australia Pty Ltd  
 RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

People in Detention			
Various Services	Mark-up		
Facilities Management			
Maintenance	Mark-up		
Cordell Benchmark	Discount		Emergency and Breakdown Repairs
Rawlinson Benchmark	Discount		Emergency and Breakdown Repairs
Business Services			
Various Services	Mark-up		
Security Services			
Various Services	Mark-up		
Transport and Escort Services			
Various Services	Mark-up		

**Additional Services - Labour Rates**  
Serco Australia Pty Ltd  
RAAF Scherger Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Additional Services	
Ramp-up from contingency	Mark-up
Ramp-down from contingency	Mark-up
Alternative Detention Disbursements	Mark-up
Efficiency Dividend Premium	Mark-up
	%



## PID Services

### People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

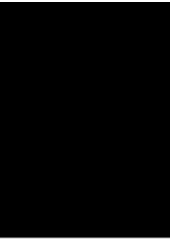
Leonora Alternative Place of Detention

#### Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Well-Being of People in Detention				

People in Detention Capacity band



2 Reception, Transfer, Accommodation and Discharge of People in



3 Individual Management

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)

4	Property of People in Detention				

Totals by bands:					
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PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

Leonora Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)

Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				
3	Centre Security and Emergency Systems				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)

4	Catering				

Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Leonora Alternative Place of Detention

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref.#	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				
8	Management of Emergencies				

Totals by bands:  
Contingency

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Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)

Business Services

Business Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan				

People in Detention Capacity band

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2 Human Resource Management

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3 Alternative Detention

Business Services

Business Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)

4	Contract and Relationship Management				
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Business Services

Business Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management				


Information Technology Requirements


Business Services

Business Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management				

8	Business Continuity				

Business Services

Business Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

**Business Services**  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

**Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2 (Business Services) of Section 2.2 (Statement of Requirements).**

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Security Services

Security Services  
 Serco Australia Pty Ltd  
 Leonora Alternative Place of Detention

**Instructions To Tenderer**  
 Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

Security Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

Tenders are to price the **Service Tasks** on this sheet in accordance with **Section 2.2.4 (Security Services)** of **Section 2.2 (Statement of Requirements)**.

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## Summary Table

**Summary**  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

### Summary table

Table below summarises the fixed fee and variable rates for:  
People in Detention Services  
Facilities Management and Support Services  
Business Services  
Security Services

**Transport and Escort Services**  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5

Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per km.	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement				
1	Escort (Extreme Risk)			per hour	



Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (High Risk)				
1	Escort (Medium Risk)				

Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
Ref #	Service Task			
1	Escort (Low Risk)			
1	Additional Drivers		per hour	
	Per additional driver			
1	Air Travel Escorts		per diem	
	Domestic			
	International			

Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)

Totals by bands:

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**Additional Services - Labour Rates**  
 Serco Australia Pty Ltd  
 Leonora Alternative Place of Detention

All Fees are GST Inclusive as indicated in Schedule 5  
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				

**Additional Services - Labour Rates**  
**Serco Australia Pty Ltd**  
**Leonora Alternative Place of Detention**

All Fees are GST inclusive as indicated in Schedule 5  
Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				

**Additional Services - Labour Rates**  
 Serco Australia Pty Ltd  
 Leonora Alternative Place of Detention

All Fees are GST Inclusive as indicated in Schedule 5  
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

[REDACTED]		
People in Detention		
Various Services	Mark-up	[REDACTED]
Facilities Management		
Maintenance	Mark-up	[REDACTED]
Cordell Benchmark	Discount	
Rawlinson Benchmark	Discount	
Emergency and Breakdown Repairs		
Emergency and Breakdown Repairs		
Business Services		
Various Services	Mark-up	[REDACTED]
Security Services		
Various Services	Mark-up	[REDACTED]
Transport and Escort Services		
Various Services	Mark-up	[REDACTED]

**Additional Services - Labour Rates**  
Serco Australia Pty Ltd  
Leonora Alternative Place of Detention

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

[REDACTED]	
Additional Services	
Mark-up	[REDACTED]
Ramp-up from contingency	
Mark-up	[REDACTED]
Ramp-down from contingency	
Mark-up	[REDACTED]
Alternative Detention Disbursements	
Mark-up	[REDACTED]
Efficiency Dividend Premium	[REDACTED]
	% [REDACTED]





PID Services

People in Detention Services including Programs & Activities

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Well-Being of People in Detention				
	People in Detention				
	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention				

People in Detention Services including Programs & Activities  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Individual Management				

4	Property of People in Detention				
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## Curtin Immigration Detention Centre

(Statement of Requirements).

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Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SQR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People In Detention				
	Capacity band				
2	Maintenance of Assets				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems				

4	Catering				
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Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				

Facilities Management

Facilities Management and Support Services

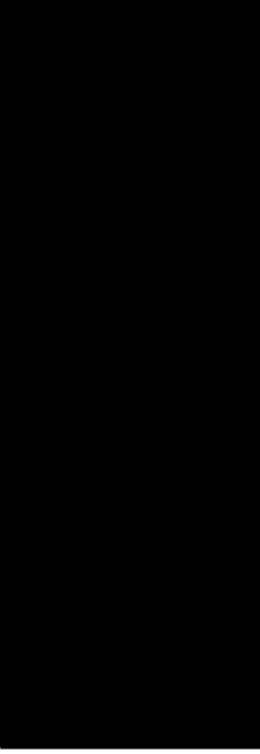
Serco Australia Pty Ltd

Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				



**18 Management of Emergencies**



**Facilities Management and Support Services**  
**Serco Australia Pty Ltd**  
**Curtin Immigration Detention Centre**

Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

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Business Services

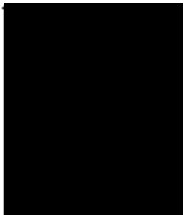
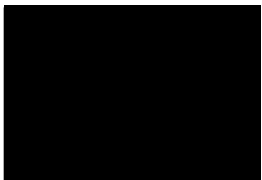
Business Services  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**

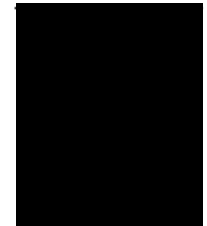
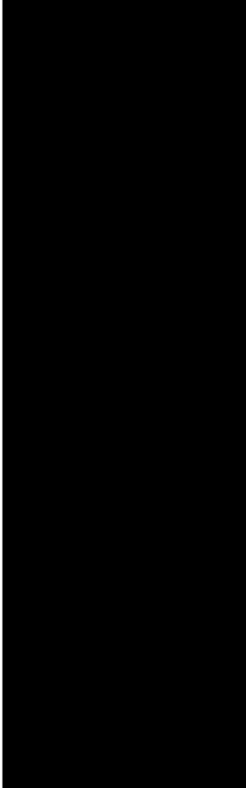
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan				

People in Detention      Capacity band



2 Human Resource Management



**Business Services**  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Alternative Detention				
4	Contract and Relationship Management				

Business Services

Business Services  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Records Management				

6 Information Technology Requirements


Business Services

Business Services  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Incident Management				
8	Business Continuity				

Business Services

Business Services  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

**Business Services**  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).**

Page 14 of 25

Security Services

Security Services  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

Security Services

Security Services  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security				
Totals by bands:					



## Summary Table

## Summary

Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

## Summary table

Table below summarises the fixed fee and variable rates for:

- People in Detention Services
- Facilities Management and Support Services
- Business Services
- Security Services

Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per km	Mark-up (% bid on Cost +)
1	Transport No of People in Detention per Movement				
1	Escort (Extreme Risk)				

**Transport and Escort Services**  
Serco Australia Pty Ltd  
Curlin Immigration Detention Centre

Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Escort (Medium Risk)	per hour
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]
[REDACTED]	[REDACTED]	[REDACTED]

Transport & Escort

Transport and Escort Services  
 Serco Australia Pty Ltd  
 Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable per hour	Mark-up (% bid on Cost +)
1	Escort (Low Risk)				

1	Additional Drivers			per hour	
---	--------------------	--	--	----------	--

1	Air Travel Escorts			per diem	
---	--------------------	--	--	----------	--

Transport & Escort

Transport and Escort Services  
Serco Australia Pty Ltd  
Curlin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
Totals by bands:					

**Additional Services - Labour Rates**  
 Serco Australia Pty Ltd  
 Curtin Immigration Detention Centre

All Fees are GST Inclusive as indicated in Schedule 5  
 Annual Indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

Personnel Category	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				
Overtime rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				
Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm				

**Additional Services - Labour Rates**  
 Serco Australia Pty Ltd  
 Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

	Award plus mark-up		Bid Rates	
	Relevant Award	Mark up on Award %	Junior staff/roles \$/hr	Mid-level staff/roles \$/hr
State Holiday rates				
Catering - Chefs				
Catering - Serving Staff				
Security				
Cleaning				
Grounds Maintenance				

Award plus mark-up and Bid rates are based on normal working hours from 6am-6pm

**Additional Services - Labour Rates**  
Serco Australia Pty Ltd  
Curtin Immigration Detention Centre

All Fees are GST inclusive as indicated in Schedule 5  
Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

People in Detention			
Various Services	Mark-up		
Business Services			
Various Services	Mark-up		
Security Services			
Various Services	Mark-up		
Transport and Escort Services			
Various Services	Mark-up		



**Additional Services - Labour Rates**  
**Serco Australia Pty Ltd**  
**Curtin Immigration Detention Centre**

All Fees and GST inclusive as indicated in Schedule 5  
 Annual indexation will be applied to the components of the Detention Services Fees (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium)

[REDACTED]	
Additional Services	
Mark-up	[REDACTED]
Ramp-up from contingency	[REDACTED]
Mark-up	[REDACTED]
Ramp-down from contingency	[REDACTED]
Mark-up	[REDACTED]
Alternative Detention Disbursements	[REDACTED]
Mark-up	[REDACTED]
Efficiency Dividend Premium	[REDACTED]
	% [REDACTED]





## Instructions

**Instructions**  
Serco Australia Pty Ltd  
Portville IDC

### Instructions

- 1 **Tenderer's name**  
Tenderers to ensure that their Company Name and Date of Completion are entered into the Cover Page (cells G18 and G20) of this workbook.
- 2 **Returning format**  
Completed Pricing Template should be returned to the Department in Microsoft Excel format.
- 3 **Completion of tenders**  
Completed Pricing Template should be returned to the Department as part of the RFT.
- 4 **Indexation**  
Annual indexation will be applied to the tendered components of the Detention Services Fee (excluding the rate of mark-up on Pass Through Costs and the Efficiency Dividend Premium).
- 5 **Cell Inputs**  
Input cells in this Pricing Template are shaded in blue as shown below.  
Only the cells shaded in blue should be filled in; these are located on blue shaded tabs.  
Cells shaded in gray indicate that no input is required. In some instances they are provided for completeness only
- 6 **Relation to Statement of Requirements**  
Each blue tab relates to a Service Line and provides input cells for each Service Task. The Service Tasks on each sheet (tabbed blue) correspond to a Statement of Requirement as outlined in the "Instructions to Tenderers" box on each sheet. This arrangement allows for the pricing of service provision at the Service Task level.

Sample Input Cell

No Input Required

Definitions

Definitions

Serco Australia Pty Ltd  
Pontville IDC

Payment Mechanisms

Fully Fixed

Fixed and Variable

Fully Variable

Definitions

Definitions

Sarco Australia Pty Ltd  
Ponville IDC

[REDACTED]

[REDACTED]

Cost Plus

Centre Capacity Summary

- Facility
- Christmas Island Immigration Detention Centre
  - Northern Immigration Detention Centre
  - Maribyrnong Immigration Detention Centre
  - Perth Immigration Detention Centre
  - Villawood Immigration Detention Centre
  - Phosphate Hill Alternative Place of Detention
  - Christmas Island IDC - Activities Areas
  - Christmas Island IDC - Education Areas
  - Christmas Island IDC - Tented Areas
  - Christmas Island IDC - Lilac Compound
  - Christmas Island IDC - Lilac Compound
  - Curtin Immigration Centre

[REDACTED]

**Transition**  
Serco Australia Pty Ltd  
Pontville IDC

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

Transition Fees		
Transition Fees by Centre	Payment Mechanism	Transition In Fixed Fee \$
Inverbrackie APOD		

Overhead Fees  
Serco Australia Pty Ltd  
Ponville IDC

**Instructions To Tenderer**  
Tenderers are to bid a daily National Corporate Overheads Fee for national-level activities undertaken that are not covered by a specific Service Task  
Tenderers are to bid a daily management fee to cover costs specific to Queensland and South Australia (see clause 5.3.11 of Section 5.1 (Pricing Models) of Schedule 5 (Detention Services Fee))

National Corporate Overheads Fee		
	Payment Mechanism	Fixed \$/day
No. of sites managed		
All Centres		



**People in Detention Services including Programs & Activities**  
 Serco Australia Pty Ltd  
 Portville IDC

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bld on Cost +)
1	Well-Being of People in Detention				
	People in Detention				
	Capacity band				
2	Reception, Transfer, Accommodation and Discharge of People in Detention				

**People in Detention Services including Programs & Activities**  
**Seico Australia Pty Ltd**  
**Pontville IDC**

**Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.1 (People in Detention Services) of Section 2.2 (Statement of Requirements).**

Page 8 of 31

Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Portville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Management of Assets				
	People in Detention				
	Capacity band				
2	Maintenance of Assets				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd

Pontville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
3	Centre Security and Emergency Systems				
4	Catering				

Facilities Management

Facilities Management and Support Services

Serco Australia Pty Ltd  
Ponterville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
5	Cleaning Services				
6	Environmental Management				

Facilities Management

Facilities Management and Support Services  
Serco Australia Pty Ltd  
Pontville IDC

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.2 (Facilities Management and Support Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
7	Occupational Health and Safety (OH&S)				
8	Management of Emergencies				
Totals by bands:					

Business Services

Business Services  
Serco Australia Pty Ltd  
Pontville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Business Services Plan				
	People in Detention				
	Capacity band				
2	Human Resource Management				

Business Services  
Serco Australia Pty Ltd  
Pontville IDC

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +/-)	
3	Alternative Detention					
4	Contract and Relationship Management					



Business Services

Business Services  
Serco Australia Pty Ltd  
Ponville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +/-)
5	Records Management				
6	Information Technology Requirements				

Business Services

Business Services  
Serco Australia Pty Ltd  
Pontville IDC

Instructions To Tenderer

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/heat/day	Mark-up (% bid on Cost +)
7	Incident Management				
8	Business Continuity				

Business Services

Business Services  
Serco Australia Pty Ltd  
Pontville IDC

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bld on Cost +)
9	Reporting of Service Delivery				
10	Quality Management and Continuous Improvement				

Business Services  
Serco Australia Pty Ltd  
Pontville IDC

**Instructions To Tenderer**

Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.3 (Business Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
11	Stores				

Security Services

Security Services  
Serco Australia Pty Ltd  
Ponterville IDC

**Instructions To Tenderer**  
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.4 (Security Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/head/day	Mark-up (% bid on Cost +)
1	Delivery of Security Services				
	People in Detention				
	Capacity band				
2	Entry Control				

**Security Services**  
Sercos Australia Pty Ltd  
Pontville IDC

Tenders are to price the **Service Tasks** on this sheet in accordance with **Section 2.2 (Security Services)** of **Section 2.2 (Statement of Requirements)**.

Page 20 of 31

Transport and Escort Services  
Serco Australia Pty Ltd  
Ponville IDC

**Instructions To Tenderer**  
Tenders are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable \$/hour	Mark-up (% bid on Cost +/-)
1	Escort (Extreme Risk)				
1	Escort (High Risk)			per hour	
1	Escort (Medium Risk)			per hour	

Transport and Escort Services  
Serco Australia Pty Ltd  
Poniville IDC

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements)

SOR Ref#	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1. Escort (Low Risk)					
				per hour	
2. Additional Drivers					
				per hour	
3. Air Travel Escorts					
				per diem	



Transport and Escort Services  
Sercu Australia Pty Ltd  
Pontville IDC

**Instructions To Tenderer**  
Tenderers are to price the Service Tasks on this sheet in accordance with Section 2.2.5 (Transport and Escort Services) of Section 2.2 (Statement of Requirements).

SOR Ref #	Service Task	Payment Mechanism	Fixed \$/day	Variable	Mark-up (% bid on Cost +)
1	Transport				
	People in Detention				
	Capacity band				
	Totals by bands:				

Additional Services

**Additional Services - Labour Rates**  
 Serco Australia Pty Ltd  
 Portville IDC

**Instructions To Tenderer**

Tenderers are to complete both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates")

Personnel category	Award plus mark-up Relevant Award	Bid rates	
		Junior staff/roles	Mid-level staff/roles
Catering - Chef's Catering - Serving Staff Security Cleaning Grounds Maintenance			
NOTE: Both schedules of labour rates (i.e. "Award plus mark-up" and "Bid rates") are based on normal working hours from 6am-6pm			
Overtime rates Catering - Chef's Catering - Serving Staff Security Cleaning Grounds Maintenance			
NOTE: Overtime labour rates (i.e. "Award plus mark-up" and "Bid rates") are for extraordinary working hours from 6am-6pm			
State Holiday rates Catering - Chef's Catering - Serving Staff Security Cleaning Grounds Maintenance			

**Mark-ups**  
Sercos Australia Pty Ltd  
Ponville IDC

**Instructions To Tenderers**  
Tenderers are to bid mark-up percentages on this sheet to be applied to any Services identified in a Statement of Requirement as Pass Through Costs (referred to as "Various Services" below). Additional Services, Ramp-up costs, Ramp-down costs, Alternative Detention Disbursements Pass Through Costs.  
Tenderers are required to bid an Efficiency Dividend Premium as outlined in RFT Schedule 5.



<b>People in Detention Services</b>	
Various Services	Mark-up
<b>Business Services</b>	
Various Services	Mark-up
<b>Security Services</b>	
Various Services	Mark-up
<b>Transport and Escort Services</b>	
Various Services	Mark-up
<b>Additional Services</b>	
	Mark-up

Ramp-up from contingency

Mark-up

Ramp-down to contingency

Mark-up

Alternative Disposition Disbursements

Mark-up

Efficiency Dividend Premium

■ %

Summary Table

Summary  
Serco Australia Pty Ltd  
Pontville IDC

--

Summary table

Table below summarises the fixed fee and variable rates for:  
People in Detention Services  
Facilities Management and Support Services  
Business Services  
Security Services

--

**Summary**  
Serco Australia Pty Ltd  
Pontville IDC

### Local Transport Fixed Fee

**Table below summarises the fixed fee for:  
Transport and Escort Services**

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[REDACTED]

## Assumptions

**Assumptions**  
Seroo Australia Pty Ltd  
Pontville IDC

### Instructions To Tenderer

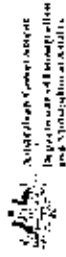
Tenderers are to provide all pricing assumptions made in the their submission in the table below.

Reference Number	Assumption
1	Refer to the price schedule attachment for the Assumptions
2	
3	
4	
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# Risk Allocation

## Risk Allocation

Serco Australia Pty Ltd  
 Pontville IDC

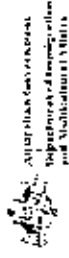


Instructions To Tenderer  
 Staff FTE for each task

SOR Ref #	Service Task and Requirement	Payment Mechanism
People in Detention Services:		
1	Well-Being of People in Detention	
2	Reception, Transfer, Accommodation and Discharge of People in Detention	
3	Individual Management	
4	Property of People in Detention	
Facilities Management and Support Services		
1	Management of Assets	
2	Maintenance of Assets	
3	Centre Security and Emergency Systems	
4	Catering	
5	Cleaning Services	
6	Environmental Management	
7	Occupational Health and Safety (OH&S)	
8	Management of Emergencies	
Business Services		
1	Business Services Plan	
2	Human Resource Management	
3	Alternative Detention	
4	Contract and Relationship Management	
5	Records Management	
6	Information Technology Requirements	
7	Incident Management	
8	Business Continuity	
9	Reporting of Service Delivery	
10	Quality Management and Continuous Improvement	
11	Stores	



# Risk Allocation



## Risk Allocation

Serco Australia Pty Ltd  
 Pontville IDC

Instructions To Tenderer  
 Staff FTE for each task

SOR	Service Task and Requirement	Payment Mechanism
Ref #	Security Services	
1	Delivery of Security Services	
2	Entry Control	
3	Centre Security	
	Transport and Escort Services	
1	Transport	
1	Escort (Extreme Risk)	
1	Escort (High Risk)	
1	Escort (Medium Risk)	
1	Escort (Low Risk)	
1	Additional Drivers	
1	Air Travel Escorts	

Lists



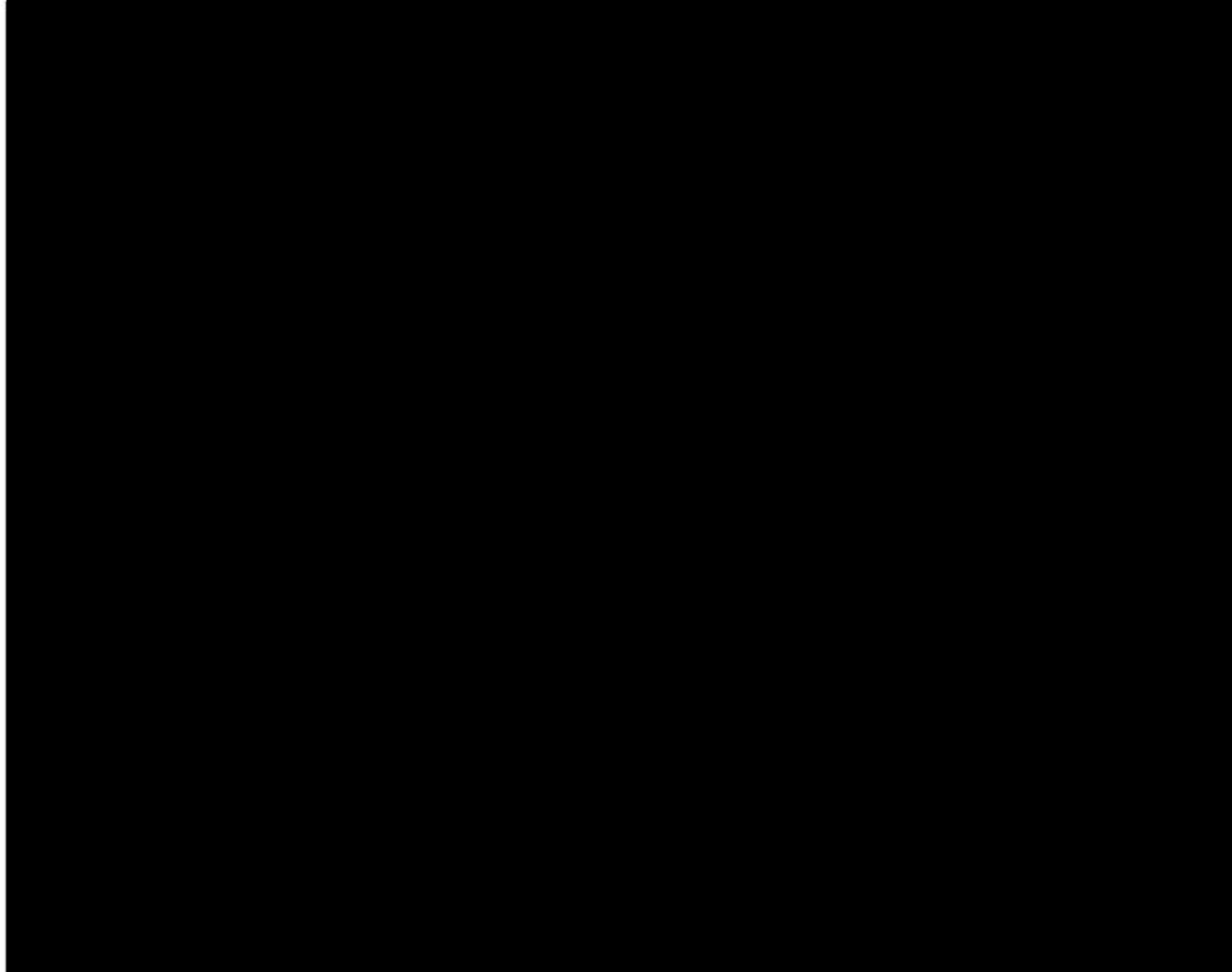
### **SCHEDULE 3 PLANS**

[Insert Plans for each Facility]









- 1
- 2
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- 4
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- 6
- 7
- 8
- 9
- 10









[The page contains a large, faint, and mostly illegible watermark or bleed-through from the reverse side. The text is mirrored and difficult to decipher, but appears to be a formal document or letter.]











































EXECUTED as a Deed.

SIGNED, SEALED AND  
DELIVERED for and on behalf  
of the Commonwealth of  
Australia by:

KENNETH DOUGLAS

^Name of signatory^

Signature

In the presence of:

Tracy Mackey

^Name of witness^

Signature of witness

SIGNED SEALED AND  
DELIVERED by Serco Australia  
Pty Limited ACN 003 677 352  
by:

DANIEL FABRI

^Name of director^

Signature

and by:

RICHARD KESOME

^Name of director/secretary^

Signature of director/secretary





**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q38\***

In cases where a communicable disease is identified or suspected, the Department's contracted Health Services Provider liaises with local public health authorities to ensure appropriate measures are in place, such as quarantining and treatment, to prevent other people from being exposed to the disease, including members of the broader Australian community.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q37\***

## Health Fears and Asylum Seekers

**Question:** Please provide an update as to the communicable diseases that have been detected in any of the detention facilities for the last three financial years.

**Answer:** The Department's Health Service Provider, International Health and Medical Services (IHMS), has provided the below tables, which list communicable diseases detected in irregular maritime arrivals at immigration detention facilities for the last two financial years. Data for 2008-09 is unavailable as this was prior to changes in 2009 to IHMS' data recording, which enabled electronic recording and recall of communicable disease data (prior to this, reporting was free text only, against individual client records, with no agreed common descriptions or classifications).

**Table 1 - Communicable Diseases Detected in IMA Cohort 2009-10**

Disease	Status	Number
Chickenpox		1
Chlamydia		3
Gonorrhoea		2
Hepatitis B		9
Influenza		3
Malaria		1
Shingles		3
Syphilis		8
Tuberculosis	Active	1
	Latent	2
Typhoid		2
<b>TOTAL</b>		<b>35</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q37\***

**Table 2 - Communicable Diseases Detected in IMA Cohort 2010-11**

<b>Disease</b>	<b>Status</b>	<b>Number</b>
Chickenpox		1
Chlamydia		12
Dengue		1
Gonorrhoea		2
Hepatitis A		2
Hepatitis B		30
Hepatitis C		9
Influenza		4
Leprosy		1
Malaria		1
Pertussis		3
Ross River Fever		1
Shingles		8
Syphilis		31
Tuberculosis	Active	2
	Latent	49
<b>TOTAL</b>		<b>157</b>

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q37\*

## Health Fears and Asylum Seekers

**Question:** Please provide an update as to the communicable diseases that have been detected in any of the detention facilities for the last three financial years.

**Answer:** The Department's Health Service Provider, International Health and Medical Services (IHMS), has provided the below tables, which list communicable diseases detected in irregular maritime arrivals at immigration detention facilities for the last two financial years. Data for 2008-09 is unavailable as this was prior to changes in 2009 to IHMS' data recording, which enabled electronic recording and recall of communicable disease data (prior to this, reporting was free text only, against individual client records, with no agreed common descriptions or classifications).

Please note, in all but one of these cases, the communicable disease was detected during the person's health induction assessment, which is generally completed within 72 hours of arrival on Christmas Island.

**Table 1 - Communicable Diseases Detected in IMA Cohort 2009-10**

Disease	Status	Number
Chickenpox		1
Chlamydia		3
Gonorrhoea		2
Hepatitis B		9
Influenza		3
Malaria		1
Shingles		3
Syphilis		8
Tuberculosis	Active	1
	Latent	2
Typhoid		2
<b>TOTAL</b>		<b>35</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q37\***

**Table 2 - Communicable Diseases Detected in IMA Cohort 2010-11**

<b>Disease</b>	<b>Status</b>	<b>Number</b>
Chickenpox		1
Chlamydia		12
Dengue		1
Gonorrhoea		2
Hepatitis A		2
Hepatitis B		30
Hepatitis C		9
Influenza		4
Leprosy		1
Malaria		1
Pertussis		3
Ross River Fever		1
Shingles		8
Syphilis		31
Tuberculosis	Active	2
	Latent	49
<b>TOTAL</b>		<b>157</b>

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q38\***

## Health Fears and Asylum Seekers

**Question:** What are they and how have they been managed?

**Answer:** The Department's Health Service Provider, International Health and Medical Services (IHMS), has provided the below table, which lists communicable diseases detected in irregular maritime arrivals at immigration detention facilities for the last two financial years. Data for 2008-09 is unavailable as this was prior to changes in 2009 to IHMS' data recording, which enabled electronic recording and recall of communicable disease data (prior to this, reporting was free text only, against individual client records, with no agreed common descriptions or classifications).

**Table 1 - Communicable Diseases Detected in IMA Cohort 2009-11**

Disease	Status	Total
Chickenpox		2
Chlamydia		15
Dengue		1
Gonorrhoea		4
Hepatitis A		2
Hepatitis B		39
Hepatitis C		9
Influenza		7
Leprosy		1
Malaria		2
Pertussis		3
Ross River Fever		1
Shingles		11
Syphilis		39
Tuberculosis	Active	3
	Latent	51
Typhoid		2
<b>TOTAL</b>		<b>192</b>

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q38\*

## Health Fears and Asylum Seekers

**Question:** What are they and how have they been managed?

**Answer:** The Department's Health Service Provider, International Health and Medical Services (IHMS), has provided the below table, which lists communicable diseases detected in irregular maritime arrivals at immigration detention facilities for the last two financial years. Data for 2008-09 is unavailable as this was prior to changes in 2009 to IHMS' data recording, which enabled electronic recording and recall of communicable disease data (prior to this, reporting was free text only, against individual client records, with no agreed common descriptions or classifications).

Please note, in all but one of these cases, the communicable disease was detected during the person's health induction assessment, which is generally completed within 72 hours of arrival on Christmas Island.

**Table 1 - Communicable Diseases Detected in IMA Cohort 2009-11**

Disease	Status	Total
Chickenpox		2
Chlamydia		15
Dengue		1
Gonorrhoea		4
Hepatitis A		2
Hepatitis B		39
Hepatitis C		9
Influenza		7
Leprosy		1
Malaria		2
Pertussis		3
Ross River Fever		1
Shingles		11
Syphilis		39
Tuberculosis	Active	3
	Latent	51

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q38\***

Typhoid		2
<b>TOTAL</b>		<b>192</b>

In cases where a communicable disease is identified or suspected, the Department's contracted Health Services Provider liaises with local public health authorities to ensure appropriate measures are in place, such as quarantining and treatment, to prevent other people from being exposed to the disease, including members of the broader Australian community.



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q39\***

## Health Fears and Asylum Seekers

**Question:** Have any people with treated or untreated communicable diseases been transported to the mainland from Christmas Island? How? What are the disease management protocols on Christmas Island?

**Answer:** No person with an untreated communicable disease has been transported to the mainland. People with a treated communicable disease, and who are no longer contagious, are transported to the mainland as part of normal operational requirements.

Transport is by commercial or chartered aircraft for general or non-urgent transfers, and by air ambulance or the Royal Flying Doctor Service for emergency transfers.

Details of Christmas Island disease management protocols are below.

### Communicable Diseases at CI Detention Centre

#### Detection of Communicable Diseases

Established communicable diseases are diagnosed either clinically or through investigations at health induction.

All communicable diseases are notifiable to WA Population Health Unit (WA PHU)

Disease	Diagnosis	Management	Comments
<b>Chlamydia</b>	On symptoms and signs and pathology	Azithromycin	Contacts in foreign countries Clients counselled
<b>Crypto-sporidium</b>	Symptoms and stool for culture	fluids	Personal hygiene and education for contacts
<b>Dengue</b>	Symptoms and signs in very recent boat arrivals	Rapid test; if positive – to hospital for treatment	CI has Aedes alpopictus, which is a secondary vector. There is no Aedes egypti detected so far Inform WA PHU
<b>Gonorrhoea</b>	symptoms and signs and path	Ceftriazone 250mg IM	Contacts in foreign country client counselled
<b>Hand, foot and mouth</b>	clinical	symptomatic	Exclusion from school and other children Inform Public Health CI
<b>Hep A</b>	On clinical grounds	To hospital for blood tests and isolation Contact tracing	Have not had a case Vaccinate contacts

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q39\***

<b>Hep B</b>	On induction blood	Acute – LFT and counselling Carrier status – counselling and contact tracing in family groups	All chronic carriers are counselled WA PHU informed
<b>Impetigo</b>	Skin diagnosis	antibiotics	Hygiene for self and contacts. Exclusion from school
<b>Influenza</b>	Signs and symptoms	fluids, analgesics	Education for the compound Seasonal vaccination
<b>Leprosy</b>	On symptoms and signs and pathology	To hospital for diagnosis. Treatment either in hospital or on site. Isolation and contact tracing.	Inform Public Health
<b>Malaria</b>	Diagnosed on symptoms	Blood tests at hospital and treatment	CI does not have Anopheles mosquitoes Inform Public Health CI and WA PHU
<b>Meningococcal</b>	Signs and symptoms	Ceftriaxone hospitalisation	Education and vaccination Inform Public health CI Antibiotic prophylaxis for possible contacts
<b>Measles, Mumps and rubella</b>	clinical	Isolation during infective phase	Inform Public Health CI Exclusion from school Early MMR vaccination in new arrivals when indicated
<b>Syphilis</b>	On induction blood tests	Bicillin 1.8gm weekly x 3 weeks	All latent, past or present syphilis are treated. WA PHU informed

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q39\***

<b>TB (Active)</b>	Clinical diagnosis of haemoptysis Chronic cough, weight loss and night fever Diagnosis on CXR	Mask on immediately Send to hospital for CXR and sputum collection x 3 days.	Positive active TB clients are treated in hospital for 2 weeks before returning to detention centre Inform Public health, CI and Chest Clinic, Perth and WA PHU
<b>TB (Latent)</b>	Granulomas on CXR and no respiratory symptoms	No treatment	This has been discussed with the chest clinic in Perth
<b>Typhoid</b>	Symptoms and signs	Send to hospital for stool collection	Treatment starts in hospital. Clients on return will have own toilet. Repeat stool 2 weeks after start of treatment. Inform WA PHU
<b>Varicella</b>	Clinical grounds	symptomatic	Excluding from school and other children during infective period. Inform Public Health CI Vaccinate adult contacts if no previous disease
<b>Viral Gastroenteritis</b>	Symptoms Stool C&S	fluids	Personal hygiene and education for contacts

## Public Health concerns at Christmas Island IDC

### 1) Active TB

**Action:** Public health screening is done on all Irregular Maritime Arrivals on arrival. Any person noted to have a cough for 3 months or haemoptysis has a mask put on immediately. The GP is notified and the client is sent to Christmas Island hospital for urgent chest x-ray (CXR) and sputum collection, and management. All contacts have a Mantoux test and CXR and treated as necessary.

All long term clients with a productive cough for 3 months or more have a repeat CXR.

All long term clients with haemoptysis are sent to hospital with mask on for sputum collection and repeat CXR.

All positive active TB is reported to WA Public Health and Chest Clinic, Perth.

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q39\***

### **2) Sexually Transmitted Diseases**

**Action:** All active, past and possible latent STDs are treated. No contact tracing done on a male arriving by himself.

Tracing is done on family groups.

All cases reported to WA Population Health Unit.

### **3) Mosquito borne illness**

**Action:** Client is sent to hospital. No primary mosquito vectors on Christmas Island. Contact tracing not needed.

All cases reported to WA Population Health Unit.

### **4) Gastrointestinal diseases**

**Action:** Hygiene education to patient as well as clients in compound.

### **5) Childhood infectious diseases**

**Action:** Isolation and education.

All cases reported to Christmas Island Public Health as well as WA Population Health.

### **6) Respiratory Tract Infection**

**Action:** Need advice on when to declare an endemic situation. IHMS will offer influenza vaccination when the rest of Australia receives their vaccine (usually autumn).

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q41\***

**Health Fears and Asylum Seekers**

**Question:** Please provide a list of all self harm incidents broken down by category of incident and date of incident which have occurred at each detention centre for the past three financial years?

**Answer:** Please see the table below.

# Self Harm 1 July 2007 to 30 June 2011 – As reported by Detention Service Providers on DIAC systems

	1 July 2010 to 30 June 2011				FY 2009-2010			FY 2008 - 2009				FY 2007 -2008			
Location	Self Harm - Actual	Self Harm - Threatened	Self Harm- Attempted Serious	Grand Totals	Self Harm - Actual	Self Harm - Threatened	Grand Totals	Self Harm - Actual	Self Harm - Threatened	Self Harm- Attempted Serious	Grand Totals	Self Harm - Actual	Self Harm - Threatened	Self Harm- Attempted Serious	Grand Totals
Brisbane ITA & Qld APODs	2	9	2	13	1	4	5		1	3	4	2			2
Christmas Island APODs					3	5	8		1		1				
Construction Camp APOD	7	13	1	21											
Curtin IDC	48	57	5	110											
Gwalia Lodge	4	14		18											
Inverbrackie APOD	3	2		5											
Maribyrnong IDC	8	12		20	3	7	10		3	5	8	5	11	9	25
Melbourne ITA	30	22	1	53	5	8	13								
Christmas Island IDC	182	373	30	585	11	12	23	1		3	4				
Northern IDC	23	60	2	85	1	7	8			5	5	1	3	5	9
NT APODs	26	15	1	42											
Perth IDC	13	13	1	27	7	2	9	4		2	6	1	1	3	5
Perth IRH						1	1								
Phosphate Hill APOD	4	10		14											
Port Augusta IRH	4	3		7	1		1								
Scherger IDC	10	14		24											
SA APODs									1		1				
Sydney IRH	1	3		4	1	1	2								
Villawood IDC	21	80	3	104	5	5	10	5	3	6	14	14	4	4	22
<b>Grand Totals</b>	<b>386</b>	<b>700</b>	<b>46</b>	<b>1132</b>	<b>38</b>	<b>52</b>	<b>90</b>	<b>10</b>	<b>9</b>	<b>24</b>	<b>43</b>	<b>23</b>	<b>19</b>	<b>21</b>	<b>63</b>

Note: In FY 2009/2010 category "Self Harm (Attempted Serious)" was not used.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q39\***

## Health Fears and Asylum Seekers

**Question:** Have any people with treated or untreated communicable diseases been transported to the mainland from Christmas Island? How? What are the disease management protocols on Christmas Island?

**Answer:** No person with an untreated communicable disease has been transported to the mainland. People with a treated communicable disease, and who are no longer contagious, are transported to the mainland as part of normal operational requirements.

Transport is by commercial or chartered aircraft for general or non-urgent transfers, and by air ambulance or the Royal Flying Doctor Service for emergency transfers.

Please note, in all but one of these cases, the communicable disease was detected during the person's health induction assessment, which is generally completed within 72 hours of arrival on Christmas Island.

Details of Christmas Island disease management protocols are below.

### Communicable Diseases at CI Detention Centre

#### Detection of Communicable Diseases

Established communicable diseases are diagnosed either clinically or through investigations at health induction.

All communicable diseases are notifiable to WA Population Health Unit (WA PHU)

Disease	Diagnosis	Management	Comments
<b>Chlamydia</b>	On symptoms and signs and pathology	Azithromycin	Contacts in foreign countries Clients counselled
<b>Crypto-sporidium</b>	Symptoms and stool for culture	fluids	Personal hygiene and education for contacts
<b>Dengue</b>	Symptoms and signs in very recent boat arrivals	Rapid test; if positive – to hospital for treatment	CI has Aedes alpopictus, which is a secondary vector. There is no Aedes egypti detected so far Inform WA PHU
<b>Gonorrhoea</b>	symptoms and signs and path	Ceftriazone 250mg IM	Contacts in foreign country client counselled
<b>Hand, foot and mouth</b>	clinical	symptomatic	Exclusion from school and other children Inform Public Health CI
<b>Hep A</b>	On clinical grounds	To hospital for blood tests and isolation Contact tracing	Have not had a case Vaccinate contacts

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q39\***

<b>Hep B</b>	On induction blood	Acute – LFT and counselling Carrier status – counselling and contact tracing in family groups	All chronic carriers are counselled WA PHU informed
<b>Impetigo</b>	Skin diagnosis	antibiotics	Hygiene for self and contacts. Exclusion from school
<b>Influenza</b>	Signs and symptoms	fluids, analgesics	Education for the compound Seasonal vaccination
<b>Leprosy</b>	On symptoms and signs and pathology	To hospital for diagnosis. Treatment either in hospital or on site. Isolation and contact tracing.	Inform Public Health
<b>Malaria</b>	Diagnosed on symptoms	Blood tests at hospital and treatment	CI does not have Anopheles mosquitoes Inform Public Health CI and WA PHU
<b>Meningococcal</b>	Signs and symptoms	Ceftriaxone hospitalisation	Education and vaccination Inform Public health CI Antibiotic prophylaxis for possible contacts
<b>Measles, Mumps and rubella</b>	clinical	Isolation during infective phase	Inform Public Health CI Exclusion from school Early MMR vaccination in new arrivals when indicated
<b>Syphilis</b>	On induction blood tests	Bicillin 1.8gm weekly x 3 weeks	All latent, past or present syphilis are treated. WA PHU informed



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q39\***

<b>TB (Active)</b>	Clinical diagnosis of haemoptysis Chronic cough, weight loss and night fever Diagnosis on CXR	Mask on immediately Send to hospital for CXR and sputum collection x 3 days.	Positive active TB clients are treated in hospital for 2 weeks before returning to detention centre  Inform Public health, CI and Chest Clinic, Perth and WA PHU
<b>TB (Latent)</b>	Granulomas on CXR and no respiratory symptoms	No treatment	This has been discussed with the chest clinic in Perth
<b>Typhoid</b>	Symptoms and signs	Send to hospital for stool collection	Treatment starts in hospital. Clients on return will have own toilet. Repeat stool 2 weeks after start of treatment. Inform WA PHU
<b>Varicella</b>	Clinical grounds	symptomatic	Excluding from school and other children during infective period. Inform Public Health CI  Vaccinate adult contacts if no previous disease
<b>Viral Gastroenteritis</b>	Symptoms Stool C&S	fluids	Personal hygiene and education for contacts

## Public Health concerns at Christmas Island IDC

### 1) Active TB

**Action:** Public health screening is done on all Irregular Maritime Arrivals on arrival. Any person noted to have a cough for 3 months or haemoptysis has a mask put on immediately. The GP is notified and the client is sent to Christmas Island hospital for urgent chest x-ray (CXR) and sputum collection, and management. All contacts have a Mantoux test and CXR and treated as necessary.

All long term clients with a productive cough for 3 months or more have a repeat CXR.

All long term clients with haemoptysis are sent to hospital with mask on for sputum collection and repeat CXR.

All positive active TB is reported to WA Public Health and Chest Clinic, Perth.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q39\*

## 2) Sexually Transmitted Diseases

**Action:** All active, past and possible latent STDs are treated. No contact tracing done on a male arriving by himself.

Tracing is done on family groups.

All cases reported to WA Population Health Unit.

## 3) Mosquito borne illness

**Action:** Client is sent to hospital. No primary mosquito vectors on Christmas Island. Contact tracing not needed.

All cases reported to WA Population Health Unit.

## 4) Gastrointestinal diseases

**Action:** Hygiene education to patient as well as clients in compound.

## 5) Childhood infectious diseases

**Action:** Isolation and education.

All cases reported to Christmas Island Public Health as well as WA Population Health.

## 6) Respiratory Tract Infection

**Action:** Need advice on when to declare an endemic situation. IHMS will offer influenza vaccination when the rest of Australia receives their vaccine (usually autumn).

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q40\***

## Health Fears and Asylum Seekers

**Question:** Please provide a copy of the DIAC disease management protocol?

**Answer:** The department follows the advice of the contracted health services provider, International Health and Medical Services (IHMS), in relation to the management of communicable diseases. Provided below is IHMS' disease management protocol for Christmas Island, which has been provided for indicative purposes. All detention facilities follow these protocols, with notifications of State or Territory health bodies the only variant. These protocols have been developed along Centre for Disease Control guidelines.

### Management of Communicable Diseases at CI Detention Centre

Established communicable diseases are diagnosed either clinically or through investigations at the client's health induction. All communicable diseases are notifiable to WA Population Health Unit (WA PHU)

Disease	Diagnosis	Management	Comments
<b>Chlamydia</b>	On symptoms and signs and pathology	Azithromycin	Contacts in foreign countries Clients counselled
<b>Crypto-sporidium</b>	Symptoms and stool for culture	fluids	Personal hygiene and education for contacts
<b>Dengue</b>	Symptoms and signs in very recent boat arrivals	Rapid test; if positive – to hospital for treatment	CI has Aedes alpopictus, which is a secondary vector. There is no Aedes egypti detected so far Inform WA PHU
<b>Gonorrhoea</b>	symptoms and signs and path	Ceftriazone 250mg IM	Contacts in foreign country client counselled
<b>Hand, foot and mouth</b>	clinical	symptomatic	Exclusion from school and other children Inform Public Health CI
<b>Hep B</b>	On induction blood	Acute – LFT and counselling Carrier status – counselling and contact tracing in family groups	All chronic carriers are counselled WA PHU informed

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q40\***

<b>Hep A</b>	On clinical grounds	To hospital for blood tests and isolation Contact tracing	Have not had a case Vaccinate contacts
<b>Impetigo</b>	Skin diagnosis	Antibiotics	Hygiene for self and contacts. Exclusion from school
<b>Influenza</b>	Signs and symptoms	Fluids, analgesics	Education for the compound Seasonal vaccination
<b>Leprosy</b>	On symptoms and signs and pathology	To hospital for diagnosis. Treatment either in hospital or on site. Isolation and contact tracing.	Inform Public Health
<b>Malaria</b>	Diagnosed on symptoms	Blood tests at hospital and treatment	CI does not have Anopheles mosquitoes Inform Public Health CI and WA PHU
<b>Measles, Mumps and rubella</b>	clinical	Isolation during infective phase	Inform Public Health CI Exclusion from school Early MMR vaccination in new arrivals when indicated
<b>Meningococcal</b>	Signs and symptoms	Ceftriaxone hospitalisation	Education and vaccination Inform Public Health CI Antibiotic prophylaxis for possible contacts
<b>Syphilis</b>	On induction blood tests	Bicillin 1.8gm weekly x 3 weeks	All latent, past or present syphilis are treated. WA PHU informed
<b>TB (Active)</b>	Clinical diagnosis of haemoptysis Chronic cough, weight loss and night fever Diagnosis on CXR	Mask on immediately Send to hospital for CXR and sputum collection x 3 days. Contact tracing.	Positive active TB clients are treated in hospital for 2 weeks before returning to detention centre Inform Public health, CI and Chest Clinic, Perth and WA PHU

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q40\***

<b>TB (Latent)</b>	Granulomas on CXR and no respiratory symptoms	No treatment	This has been discussed with the chest clinic in Perth
<b>Typhoid</b>	Symptoms and signs	Send to hospital for stool collection	Treatment starts in hospital. Clients on return will have own toilet. Repeat stool 2 weeks after start of treatment. Inform WA PHU
<b>Varicella</b>	Clinical grounds	Symptomatic	Excluding from school and other children during infective period. Inform Public Health CI Vaccinate adult contacts if no previous disease
<b>Viral Gastroenteritis</b>	Symptoms Stool C&S	Fluids	Personal hygiene and education for contacts

## Public Health management at Christmas Island IDC

### 1) Active TB

**Action:** Public health screening is done on all asylum seekers on arrival. Any person noted to have a cough for 3 months or haemoptysis has a mask put on immediately. and the GP notified and client send to CI hospital for urgent chest x-ray (CXR) and sputum collection, and management. All contacts have a Mantoux test and CXR and treat as necessary.

All long term clients with a productive cough for 3 months or more have a repeat CXR.

All long term clients with haemoptysis are sent to hospital with mask on for sputum collection and repeat CXR.

All positive active TB reported to WA Public Health and Chest Clinic, Perth.

### 2) Sexually Transmitted Diseases

**Action:** All active, past and possible latent STDs are treated. No contact tracing done on male arriving by himself.

Tracing is done on family groups.

All cases reported to WA Population Health Unit.

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q40\***

### **3) Mosquito borne illness**

**Action:** Client sent to hospital. No primary mosquito vectors on Island. Contact tracing not needed.

All cases reported to WA Population Health Unit.

### **4) Gastrointestinal diseases**

**Action:** Hygiene education to patient as well as clients in compound.

### **5) Childhood infectious diseases**

**Action:** Isolation and education.

All cases reported to Christmas Island Public Health as well as WA Population Health.

### **6) Respiratory Tract Infection**

**Action:** Need advice on when to declare an endemic situation. IHMS will offer influenza vaccination when the rest of Australia receives their vaccine, usually in autumn.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q42\***

### **Alternative Detention Arrangements**

**Question:** How many families and unaccompanied minors have been moved into community detention? Over what period? Where are they? What is the cost per person per day of these arrangements? Do they have case managers? Are they departmental or contracted third parties, such as the Red Cross? What is the role of third parties in managing these cases? At what cost?

**Answer:** Between 1 January 2008 and 18 October 2010, 236 individuals (64 adults and 63 children and 109 unaccompanied minors) were moved into community detention.

Prior to the Minister's announcement of 18 October 2010 (regarding the expanded use of community detention for unaccompanied minors and vulnerable families) there were 29 individuals in community detention, 18 adults and 11 children (as at 14 October 2010).

Between 18 October 2010 and 27 July 2011 1601 individuals (823 adults, 514 accompanied children and 264 unaccompanied minors) have been approved for community detention:

- 1504 individuals (769 adults, 486 accompanied children and 249 unaccompanied minors) have been moved into community detention
- 69 individuals (30 adults and 25 children and 14 unaccompanied minors) were approved for community detention but granted protection visas before they moved into community detention
- 28 individuals (24 adults and 4 accompanied minors) have been approved by the Minister and are in the process of moving into community detention

It is anticipated that the costs of the community detention program for the 2010-11 financial year will be \$15.734 million. This figure will be confirmed once the department's financial statements have been finalised and signed off by the Australian National Audit Office.

The costs incurred to date reflect the high initial costs for the program (such as securing leases, connection fees for utilities and provision of household goods in each property). These initial costs are higher than can be expected for future financial years due to the expansion of the program from around 50 clients in January 2011 to over 1500 in June 2011.

As such, a cost per person per day equation would not accurately reflect the costs for community detention at this point in time.

Clients in community detention are allocated a departmental case manager, like any other client in immigration detention. The departmental case manager is the client's contact point with the department and works to resolve the client's immigration status.

The department has contracted the Australian Red Cross to provide care and welfare to clients in community detention. Clients are also supported by a case worker supplied by either the Australian Red Cross, as the contracted lead service provider, or a sub-contracted agency. The department's requirements for the care of clients in community detention are contained within the contract with the Australian Red Cross. The key requirements are:

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q42\***

- accommodation is sourced which is suitable to client's needs;
- accommodation is furnished according to the standard household formation package;
- client is provided with a financial allowance;
- client has access to health services facilitated, including mental health as required;
- client is supported to enrol children at schools, use public transport and amenities, and linked with community groups and other providers as required;
- a client care plan is prepared for every client outlining their needs and support;
- monthly reports prepared for each client/family group;
- all incidents that occur while in community detention are reported to the department.

In relation to unaccompanied minors the Australian Red Cross is required to provide 24 hour live in support and care, in addition to the points above.



## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q43\***

### Alternative Detention Arrangements

**Question:** What agreements or contracts have been entered into with NGO's to manage those released under residence determinations? What are their obligations and responsibilities in relation to those released? What obligation is placed on NGO's to have failed asylum seekers available for removal?

**Answer:** The department has a contract with the Australian Red Cross for the delivery of services to clients in community detention. In addition the department also has a separate contract with Life Without Barriers for the provision of support to some unaccompanied minors in community detention.

The Australian Red Cross has established a number of sub-contracted arrangements for care of clients in community detention. Organisations currently providing these services include AMES, Multicultural Development Association, Anglicare, Jesuit Refugee Services, Marist Youth Care, Hotham Mission Asylum Seeker Project, Uniting Care, Mackillop Family Services, Catholic Care, Berry St, Wesley Mission and Life Without Barriers.

The department's requirements for the care of clients in community detention are contained within the contract with the Australian Red Cross. The key requirements are:

- accommodation is sourced which is suitable to client's needs;
- accommodation is furnished according to the standard household formation package;
- client is provided with a financial allowance;
- client has access to health services facilitated, including mental health as required;
- client is supported to enrol children at schools, use public transport and amenities, and linked with community groups and other providers as required;
- a client care plan is prepared for every client outlining their needs and support;
- monthly reports prepared for each client/family group;
- all incidents that occur while in community detention are reported to the department.

In relation to unaccompanied minors the Australian Red Cross is required to provide 24 hour live in support and care in addition to the points above.

In addition clients in community detention have regular contact with their departmental case manager and can raise any concerns about their community detention placement with them.

The Australian Red Cross, or their sub-contracted agency, is required to provide emotional and welfare support and facilitate referral to appropriate specialist support to community detention clients following notification of a negative decision or a decision to remove a client.

The Australian Red Cross, or their sub-contracted agency, will continue to provide care and support to the client while arrangements are made for their return. The return arrangements are managed by departmental officers.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q44\***

### **Alternative Detention Arrangements**

**Question:** What entitlements are they receiving? Welfare payments? Medicare? Other health and transport benefits? Cash payments? Clothing allowance? Work rights?

**Answer:** Clients in community detention remain in immigration detention and do not have the rights of visa holders in the community. This means they are not eligible for Centrelink and Medicare and do not have any work rights.

Clients in community detention are supported by the department through a financial allowance which is set at 89% of the Centrelink income support payments (excluding rent assistance and family benefits payment). Clients are expected to cover their food, other groceries, public transport and other costs such as clothing from this allowance. Educational expenses and travel to and from school for minors in community detention are covered by the department.

Clients in community detention are able to access health services provided by contracted health providers in the community, including GPs, mental health counsellors and specialist providers.

In addition unaccompanied minors are able to access a \$200 seasonal clothing allowance in the first year. The cost of organised activities for unaccompanied minors of up to \$2000 per year is also covered by the department, for example to cover the cost of a soccer club membership, art or music classes, or excursions during school holidays.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q45\***

### **Alternative Detention Arrangements**

**Question:** Do they have a DIAC case manager? What other support does the Department provide them?

**Answer:** Clients in community detention are allocated a departmental case manager, like any other client in immigration detention.

Clients in community detention are supported while in community detention by their Australian Red Cross (or subcontracted) case officer and their departmental case manager.

Clients in community detention are supported by the department through a financial allowance which is set at 89% of the Centrelink income support payments (excluding rent assistance and family benefits payment). Clients are expected to cover their food, other groceries, public transport and other costs such as clothing from this allowance. Educational expenses and travel to and from school for minors in community detention are covered by the department.

Clients in community detention are able to access health services provided by contracted health providers in the community, including GPs, mental health counsellors and specialist providers.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q46\***

**General Mainland Detention**

**Question:** Does the Department or the government have any further plans to expand existing detention facilities on the mainland? If so when and where and at what cost?

**Answer:** The department has no further plans to expand existing detention facilities other than those the Minister has already announced.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q47\***

**General Mainland Detention**

**Question:** Have any contracts been signed to conduct that expansion work? With who and in relation to which detention centres? What were the dates that those contracts were signed?

**Answer:** No.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q48\***

**Question:** Table showing the number of incident reports across the entire immigration network, by category (critical/major/minor), on a quarterly basis from 1 January 2008.

**Answer:** Quarterly summary of detention service provider reported incidents by category since 1 January 2008 to June 2011.

1 January 2008 to 31 March 2008

	Critical	Major	Minor	Grand Total
Total	3	111	182	296

1 April 2008 to 30 June 2008

	Critical	Major	Minor	Grand Total
Total	11	109	231	351

1 July 2008 to 30 September 2008

	Critical	Major	Minor	Grand Total
Total	7	83	144	234

1 October 2008 to 31 December 2008

	Critical	Major	Minor	Grand Total
Total	9	103	118	230

1 January 2009 to 31 March 2009

	Critical	Major	Minor	Grand Total
Total	5	102	125	232

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q48\***

1 April 2009 to 30 June 2009

	Critical	Major	Minor	Grand Total
Total	15	137	126	278

1 July 2009 to 30 September 2009

	Critical	Major	Minor	Grand Total
Total	2	84	110	196

1 October 2009 to 31 December 2009

	Critical	Major	Minor	Grand Total
Total	36	56	79	171

Note - this was during transition period from G4S to Serco

1 January 2010 to 31 March 2010

	Critical	Major	Minor	Grand Total
Total	105	54	115	274

Note - this was during transition period from G4S to Serco

1 April 2010 to 30 June 2010

	Critical	Major	Minor	Grand Total
Total	203	149	216	568

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q48\***

1 July 2010 to 30 September 2010

	Critical	Major	Minor	Grand Total
Total	227	227	424	878

1 October 2010 to 31 December 2010

	Critical	Major	Minor	Grand Total
Total	402	314	674	1390

1 January 2011 to 31 March 2011

	Critical	Major	Minor	Grand Total
Total	402	546	1391	2339

1 April 2011 to 30 June 2011

	Critical	Major	Minor	Grand Total
Total	331	1172	2049	3552

**Note:** On 29 June 2009, DIAC entered into a five-year contract with Serco Australia Pty Ltd (Serco) to provide services at immigration facilities. Serco took responsibility for detention service provision through a staged approach beginning on Christmas Island on 1 October 2009. The transition from the previous detention service provider to Serco was completed on 31 January 2010 when Serco took responsibility for managing all immigration detention facilities on Christmas Island and mainland Australia.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q49\***

**Question:** Query about whether the immigration statistics (as attached to question2) could be presented in Excel spreadsheet form, and sent through electronically. (Supplementary to Question 2)

**Answer:** The very detailed information sought in the question is not readily available in consolidated form and it would be a major task to collect and assemble it.

It is estimated that it would take a dedicated resource approximately four weeks to complete this task, which involves manually transferring information from PDF documents into Excel worksheets and then quality assure the data.

This would amount to an unreasonable diversion of resources, particularly given that the department has already provided the statistics as requested.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q50\***

**Question:** What is the total cost of the community detention program?

**Answer:** The cost of the community detention program for the 2010-11 financial year was \$17.3 million.

The costs incurred to date reflect the high initial costs for the program (such as securing leases, connection fees for utilities and provision of household goods in each property). The department continues to work in partnership with the Australian Red Cross to ensure that value for money is delivered, while ensuring that clients receive services commensurate to their needs.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q51\***

**Question:** Whether DIAC has generated forecasts of future growth in the program, and what the costs associated with that are predicted to be.

**Answer:** The department continues to progressively refine estimates of the future size of the community detention program in response to various developments which influence the number of clients eligible for community detention and how long they might remain in the program.

The ongoing priority is to move all remaining women and children and their families into community detention. The department is also continuing to place a small but steady flow of single, vulnerable, adult men in community detention.

The cost of the community detention program for the 2010-11 financial year was \$17.3 million. The costs incurred to date reflect the high initial costs for the program (such as securing leases, connection fees for utilities and provision of household goods in each property). Once the program is in a relatively stable state and has run for a year or more in a steady state, then a more meaningful estimate of likely future costs can be derived.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q53\***

**Question:** Whether the committee could visit a place of community detention.

**Answer:** The department is able to facilitate a visit by the committee to a place of community detention. To assist with planning, the department requests that the committee provide further advice on the proposed timing for the visit, the location (i.e. which capital city) and any client profile of particular interest (i.e. family, unaccompanied minor, single adult male, ethnicity).

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q54\***

**Question:** List of all locations – where there has been no capital or fit-out costs for each facility, what are the lease/rental/occupation costs? Are these lease/rental/occupation costs included in departmental or administered costs in the budgets? What are these costs for each of the facilities not owned and/or operated by the department/government?

(Supplementary to Question 1)

**Answer:** The following places of detention are located on Commonwealth property and therefore no rent or lease costs are paid:

- Christmas Island IDC (including Construction camp and Phosphate Hill)
- Maribyrnong IDC,
- Scherger IDC,
- Villawood IDC,
- Port Augusta IRH,
- Sydney IRH,
- Adelaide ITA,
- Brisbane ITA, and
- Melbourne ITA.

Curtin IDC and Northern IDC incurred capital and fit-out costs prior to occupancy. Both sites are located on Commonwealth property.

Perth IDC is a leased site, however, this was a designated place of detention prior to November 2007.

Perth IRH is a long term site lease which was paid up front prior to November 2007.

Payments made during financial year/s in relation to alternate places of detention are listed below.

	2006-07	2007-08	2008-09	2009-10	2010-11	Total
<b>Ascot Quays, WA (#)</b>				\$6 472	\$58 262	\$64 734
<b>Asti Motel, NT (^)</b>		\$686 879	\$41 581	\$304 171	\$4 450 473	\$5 483 104
<b>Banksia Tourist Park, WA (*)</b>					\$301 863	\$301 863
<b>Botanic Garden, NT (#)</b>	\$9 402					\$9 402

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q54\***

<b>Britton Street, SA (^)</b>			\$18 264	\$16 952	\$16 400	\$51 616
<b>Darwin Airport Lodge, NT (^)</b>				\$445 368	\$17 299 446	\$17 744 814
<b>Gwalia Lodge, WA (&lt; ^)</b>				\$415 657	\$12 012 509	\$12 428 166
<b>Jandakot Airport Chalets, WA (^)</b>					\$112 320	\$112 320
<b>Virginia Palms, QLD (^)</b>				\$425 644	\$3 588 408	\$4 014 052
<b>Willare Road House, WA (&gt;)</b>					\$1 056	\$1 056
<b>Grand Total</b>	<b>\$9 402</b>	<b>\$686 879</b>	<b>\$59 845</b>	<b>\$1 614 264</b>	<b>\$37 840 777</b>	<b>\$40 211 167</b>

Note:

The above information is correct as at 30 June 2011.

(<) JSC Q1 listed Leonora and Gwalia Lodge - these are the same APOD.

(#) Adhoc booking for individual rooms

(\*) Block booking for individual rooms

(^) Block booking for complete site

(>) Block booking for complete site – primarily staff accommodation, however, in urgent situations this is used to accommodate clients.

All payments from the 2006-2007 financial year through to the 2008-2009 financial year were classified as Departmental expenditure. Payments from the 2009-2010 financial year onwards have been classified as Administered expenditure.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q55\***

**Question:** Why has the department not published an Immigration Detention Statistics Summary since 20 May 2011? If the department has updated the Detention Statistics Summary since then, can they provide the Committee with all the latest copies of that summary?

**Answer:** The department regularly reviews its statistical reporting publications and the Immigration Detention Statistics Summary has been recently unavailable while a review of the Report has been undertaken. A revised version of the Immigration Detention Statistics Summary for 30 September 2011 which includes updated additional information was published on the website on 14 October 2011 and is attached for the Committee.



Australian Government  
Department of Immigration  
and Citizenship

## Immigration Detention Statistics Summary

30 September 2011





## ***About this report***

This report provides an overview of the number of people in immigration detention in Australia as at midnight on the date of the report. The report is produced on a monthly basis.

Data is sourced from several departmental processing and recording systems. Data relating to the immigration detention population is dynamic and there can be delays in transmission of information from the department's immigration detention network operations. Variations in figures between this report and previous issues can occur. Due to these issues, data from the current financial year should always be considered provisional.

Further information about immigration detention is available at [www.immi.gov.au/managing-australias-borders/detention](http://www.immi.gov.au/managing-australias-borders/detention).

### **Enquiries**

Any comment or enquiries concerning this report should be sent using our client service feedback form quoting the name and date of the report.

**See:** <http://www.immi.gov.au/managing-australias-borders/detention/visiting/enquiries-feedback.htm>

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# IMMIGRATION DETENTION STATISTICS SUMMARY

Detention Operations Division, DIAC - As at 30 September 2011

There were 4446 people in immigration detention facilities and alternative places of detention, including 3561 in immigration detention on the mainland and 885 in immigration detention on Christmas Island as at 30 September 2011. Separately, 1151 were living in the community under a residence determination.

Figure 1

People in Immigration Detention Facilities and Alternative Places of Detention					
Place of immigration detention <sup>1</sup>	Men	Women	Children	Total	Change from Previous Summary (31/08/11)
Christmas Island IDC	649			649	+ 14
Curtin IDC	1060			1060	- 305
Maribyrnong IDC	98	3		101	+ 11
Northern IDC (Darwin)	415			415	+ 8
Perth IDC	24	1		25	- 9
Pontville IDC	76			76	+ 76
Scherger IDC	333			333	- 88
Villawood IDC	355	52		407	+ 45
<b>Total in IDCs</b>	<b>3010</b>	<b>56</b>	<b>0</b>	<b>3066</b>	<b>- 248</b>
Perth Immigration Residential Housing	4	1	2	7	- 4
Port Augusta Immigration Residential Housing	2	1	35	38	0
Sydney Immigration Residential Housing	4	3	5	12	- 4
Adelaide Immigration Transit Accommodation	5	8		13	+ 1
Brisbane Immigration Transit Accommodation	56			56	+ 27
Melbourne Immigration Transit Accommodation	71		2	73	+ 54
<b>Total in Immigration Residential Housing and Immigration Transit Accommodation</b>	<b>142</b>	<b>13</b>	<b>44</b>	<b>199</b>	<b>+ 74</b>
Alternative Places of Detention <sup>2</sup> (Christmas Island)	66	59	111	236	+ 62
Alternative Places of Detention (Mainland)	536	124	285	945	- 149
Restricted on Board Vessels in Port				0	0
<b>Total</b>	<b>3754</b>	<b>252</b>	<b>440</b>	<b>4446</b>	<b>- 261</b>

<b>People in Community under Residence Determination<sup>3</sup></b>	<b>396</b>	<b>309</b>	<b>446</b>	<b>1151</b>	<b>+ 13</b>
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<sup>1</sup> Immigration detention as set out under s189 or s249 of the *Migration Act 1958*.

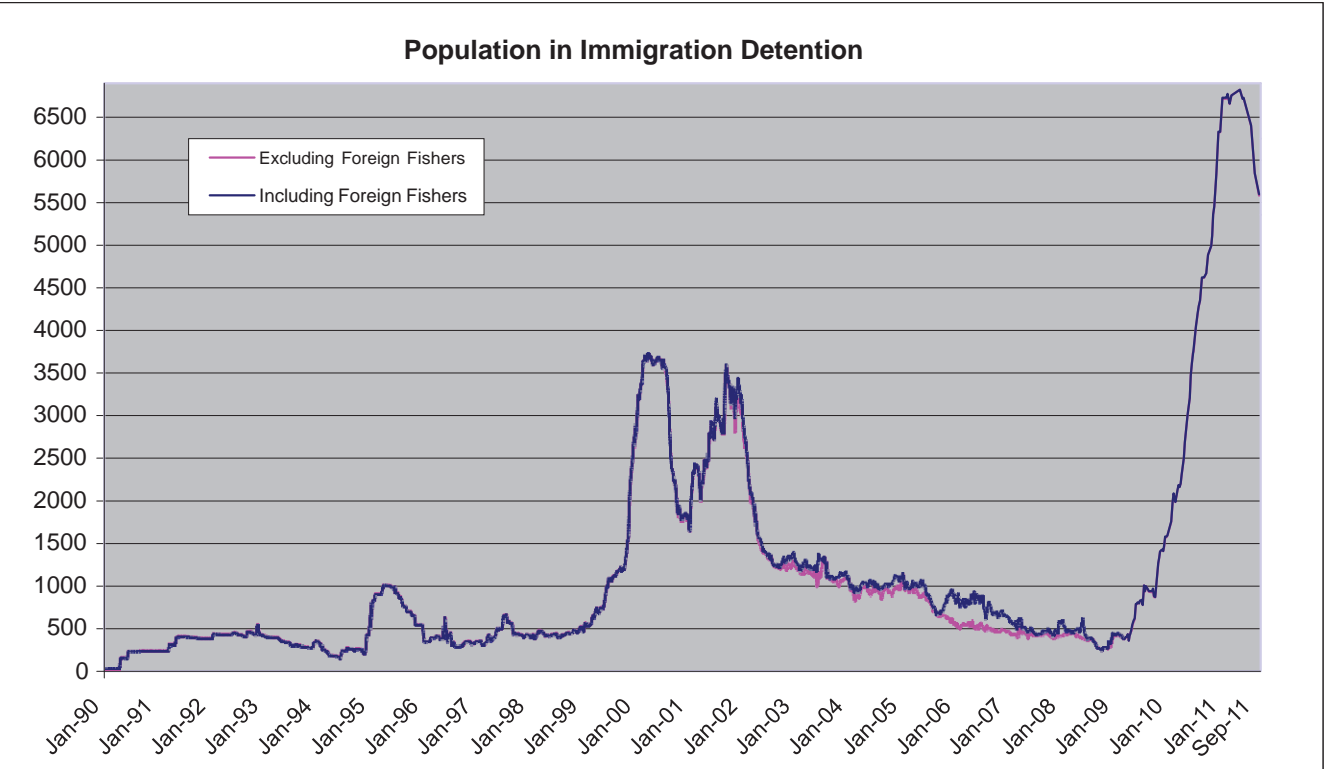
<sup>2</sup> Includes detention in the community in private houses / correctional facilities / watch houses / hotels / apartments / foster care / hospitals with a person designated under the Act.

<sup>3</sup> Residence determination as set out in the s197AB of the *Migration Act 1958*.

Immigration Detention Population from 1990 to September 2011

The number of people in immigration detention has been declining since April 2011.

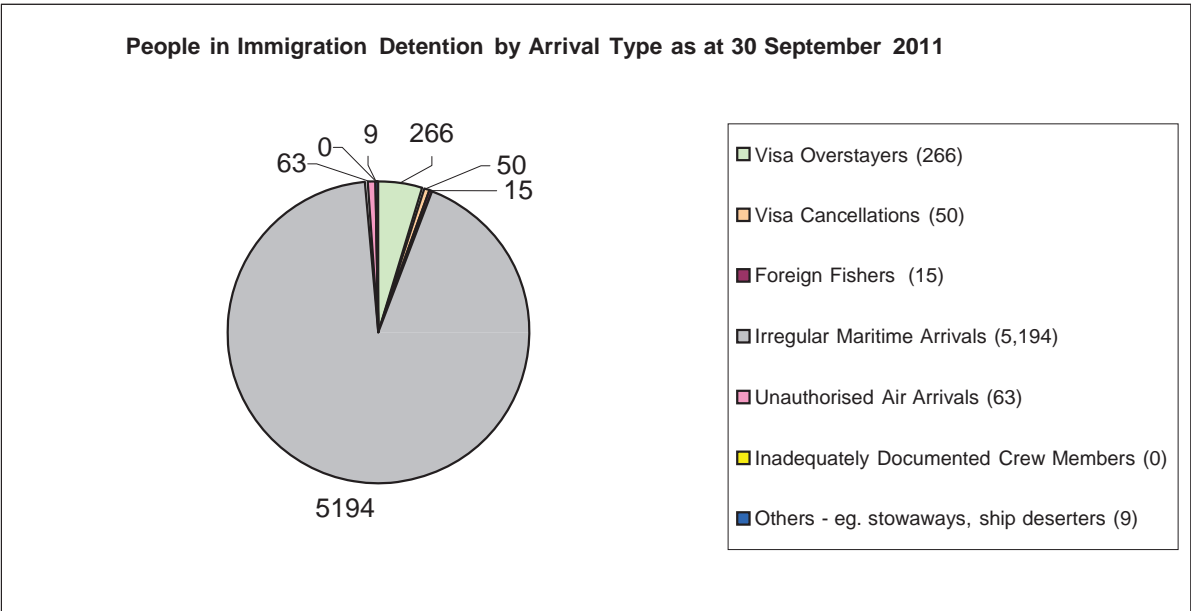
Figure 2



People in Immigration Detention by Arrival Type

The number of people in immigration detention who arrived unlawfully by air or boat as at 30 September 2011 was 5257, representing about 94 per cent of the total immigration detention population. There were also 316 people (about 5 per cent of the total immigration population) who arrived in Australia lawfully and were subsequently taken into immigration detention for either overstaying their visa or breaching their visa conditions, resulting in visa cancellation.

Figure 3



## People in Immigration Detention by Nationality

Of the 4446 people in immigration detention in DIAC facilities and other places of detention as at 30 September 2011, around 32% were Afghan nationals, 23% were Iranian nationals and 11% were the Sri Lankan nationals.

Figure 4

People in Immigration Detention Facilities and Alternative Places of Detention as at 30 September 2011					
Citizenship	Adult		Child (<18 years)		Total
	Female	Male	Female	Male	
Afghanistan	13	1250	4	155	1422
Iran	119	821	40	67	1047
Sri Lanka	17	429	14	14	474
Indonesia	1	350	0	37	388
Iraq	7	174	2	6	189
China, Peoples Republic Of	37	111	0	0	148
Vietnam	8	47	20	26	101
Pakistan	3	79	0	6	88
Burma	0	33	0	1	34
Palestinian Authority	3	9	11	6	29
Other	44	451	7	24	526
<b>Total</b>	<b>252</b>	<b>3754</b>	<b>98</b>	<b>342</b>	<b>4446</b>

Of the 1151 people in the community under residence determinations as at 30 September 2011, around 34% were Iranian nationals, 17% were the Sri Lankan nationals and 14% were Iraqi nationals.

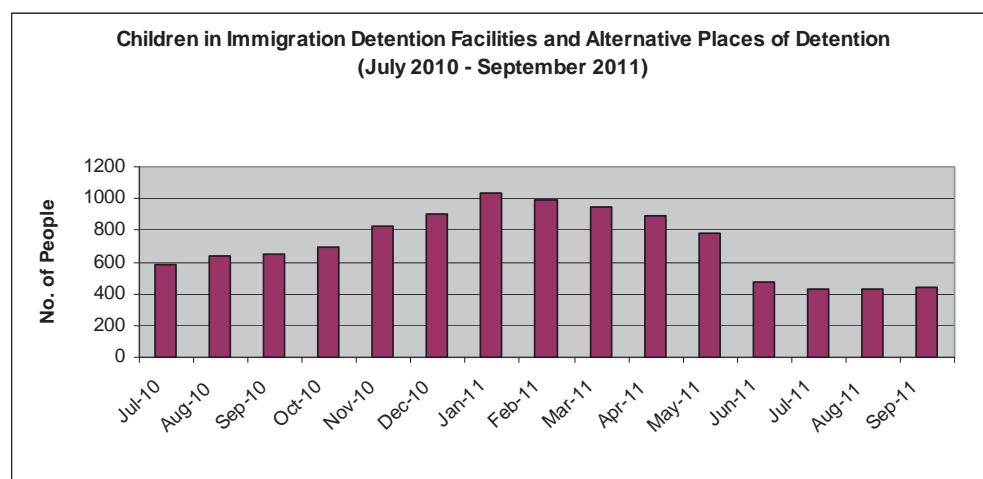
Figure 5

People in Community under Residence Determination as at 30 September 2011					
Citizenship	Adult		Child (<18 years)		Total
	Female	Male	Female	Male	
Iran	121	142	59	75	397
Sri Lanka	66	62	34	38	200
Iraq	37	56	28	38	159
Afghanistan	13	35	5	75	128
Vietnam	4	9	7	10	30
Other	68	92	26	51	237
<b>Total</b>	<b>309</b>	<b>396</b>	<b>159</b>	<b>287</b>	<b>1151</b>

### Children in Immigration Detention

As at 30 September 2011, there were 440 children (aged under 18 years) in immigration detention facilities and alternative places of detention. No children are detained in an immigration detention centre.

Figure 6



Note: Immigration detention facilities in Figure 6 refer to Immigration Residential Housing and Immigration Transit Accommodation.

The number of children living in the community under a residence determination has increased significantly since the Government's announcement on 18 October 2010, that it would move the majority of children and a significant number of vulnerable families into community based arrangements by 30 June 2011.

Figure 7

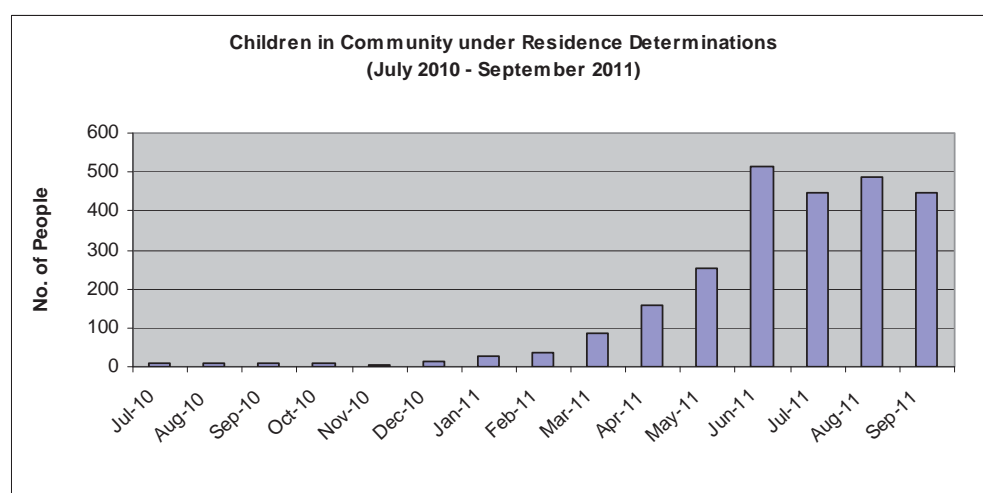


Figure 8

Children in Immigration Detention	
as at 30 September 2011	
Type	Total
Immigration Residential Housing	42
Immigration Transit Accommodation	2
Alternative Places of Detention	396
<b>Total</b>	<b>440</b>

<b>Children in Community Residence Determination</b>	<b>446</b>
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## Time in Detention

Of the 5597 people in immigration detention as at 30 September 2011, 3562 or 63% had been detained for 12 months or less.

Figure 9

Length of Time in Detention as at 30 September 2011		
Period Detained	Total	% of Total
7 days or less	307	5.5%
8 days - 31 days	173	3.1%
32 days - 91 days	695	12.4%
92 days - 182 days	758	13.5%
183 days - 365 days	1629	29.1%
366 days - 547 days	1445	25.8%
548 days - 730 days	534	9.5%
Greater than 730 days	56	1.0%
<b>Total</b>	<b>5597</b>	<b>100%</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q56\***

**Question:** When does the clock start and stop in relation to the calculations for the length of time people spend in detention. For example, do the figures provided include the first 90 days? Days that a decision is under review? And so on.

**Answer:** The length of time in detention is calculated by the date of initial detention to a person's status resolution of visa grant or removal from Australia.

The figures provided to the Committee as of the 16 August 2011, was the length of time that people spent in immigration detention based on the date of initial detention and ended on the date the person is granted a visa and released from immigration detention.

The calculation includes all processes that occur while a person is in immigration detention, including the entry and screening process and, where applicable to the individual client, the protection obligations determination, independent protection assessment, judicial review processes and required checks in the visa assessment process.



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q60\***

**Question:** In relation to each of the contracts issued by the department for Capital Works, please provide the value of each contract and whether it has been completed on time and on budget?  
(Supplementary to Question 32)

**Answer:** Multiple individual contracts are awarded as part of a broader project therefore it is only possible to nominate if the broader project is on time. While individual contracts have been completed on schedule as negotiated from the original contract signing, the completion of works for the broader projects is subject to a large number of variables. Generally this is due to latent conditions as well as environmental and heritage requirements beyond those initially anticipated.

All projects are within budget.

Below is the value of each contract, as provided in the listing supplied for Q32, and whether the contract is open or closed. For closed contracts the closing value is also provided.

Agency Reference ID	Company Name	Value	Open / Closed	Closing value	Comment
Adelaide					
0070003520	Greenway Architects	\$123 673.00	Open		
Brisbane					
0070003034	Gowdie (inc DoV 1-5)	\$1 054 311.06	Open		
0070003523	Schiavello	\$80 704.80	Open		
Christmas Island					
0070002413	CIMS	\$1 374 074.83	Open		
0070002953	Gammasonics	\$5 500.00	N/a		Not on AusTender as under \$10 000.00
Curtin					
0070000485	Complete Hire and Sales – Camp 1 (inc DoV 1-5)	\$12 696 655.40	Open		

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q60\***

0070000320	Kotahi Developments (inc DoV 1-8)	\$536 780.52	Open		
0070001724 0070000560	Leamy Construction (inc DoV 1-6)	\$201 632.79	Open		
0070000731	Totem Fencing	\$2 009 117.00	Closed	\$2 009 117.00	No amendment to contract value
0070000528	Travers Electrical (inc DoV 1-14)	\$43 923.00	Open		
0070000527	PDI Contractors (inc DoV 1-14)	\$101 297.60	Open		
0070002098	Complete Hire and Sales – Camp 2 (inc DoV)	\$41 434 240.16	Open		
0070002187	Security & Technology Services (Inc DoV 1-2)	\$14 289 790.00	Open		
0070002261	HBO & EMTB	\$96 580.00	Open		
0070002487	Multisystems (inc DoV 1-2)	\$1 669 800.00	Open		
Inverbrackie APOD					
0070002319	Nationbuild (inc DoV1-2)	\$405 000.00	Closed	\$2 468 580.11	All amendments reflected in AusTender
0070002335	Complete Hire & Sales (inc DoV 1-4)	\$1 045 852.50	Open		
0070002408	Heymann-Cohen	\$40 000.00	Open		
0070002458	Ausco Modular	\$555 049.00	Open		
0070002541	Seymour Smith Pty Ltd trading as Vogue Pergolas	\$22 528.00	Closed	\$46 216.50	All amendments reflected in AusTender
0070002651	Fieldquip (inc DoV 1-5)	\$431 205.50	Open		
0070002703	DEMS	\$50 392.00	Open		
0070002726	Fleetwood (inc DoV 1-5)	\$423 277.80	Open		
0070002727	Hindmarsh Plumbing	\$30 250.00	Closed	\$30 250.00	No amendments to contact value

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q60\***

0070002751	HBO & EMTB	\$50 000.01	Open		
0070002779	A-Z Renovations (inc DoV1-5)	\$441 130.00	Open		
0070003470	Ausco Modular	\$396 322.91	Open		
Melbourne ITA					
0070002694	K20 Architecture	\$171 490.00	Open		
MIDC					
0070003148	Arrow International	\$71 500.00	Open		
0070003506	Arrow International	\$707 262.38	Open		
Northern IDC					
0070002740	Aurecon	\$181 361.40	Open		AusTender reflects \$1 650 000.00 - However, the Department made an adjustment of \$1 468 638.00. This change was notified but is not reflecting in AusTender.
0070002181	Advance Civil Engineering	\$335 000.01	Open		
0070003413	Totem Fencing	\$689 222.60	Open		
0070000669	Wolpers	\$8 032 422.06	Closed	\$8 032 422.06	No amendments to contract value.
0070003700	Security and Technology Services	\$942 584.50	Open		
Pontville IDC					
0070003196	BPSM	\$935 000.00	Open		
0070003409	GHD	\$32 613.65	Open		
0070003612	Fairbrother	\$12 650 000.00	Open		

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q60\***

Port Augusta IRH					
0070001901	Footners Plumbing	\$18 535.00	Closed	\$18 535.00	No amendments to contract value
0070002364	Flinders Solutions	\$154 555.50	n/a		This is a deed of standing offer and not a contract.
Villawood IDC					
0070003503	Heymann-Cohen	\$24 200.00	Open		
0070003512	Heymann-Cohen	\$170 709.00	Open		
0070003978	Safin Pty Ltd	\$1 184 040.00	Open		
Yongah Hill					
0070002312	GHD (inc DoV 1)	\$1 777 325.00	Open		
0070002540	Southern Wire Fencing	\$17 842.66	Closed	\$22 606.54	Value is not reflected correctly in AusTender as the variation amounts are less than \$10 000.00
0070002653	Wilde & Woollard	\$285 000.00	Open		
0070002728	Western Rural Earthmoving	\$112 000.00	Open		
0070002860	Redwood Resource trading as Valley Grading	\$105 654.40	Closed	\$87 060.60	Contract decrease reflected on AusTender
0070002861	M & C Development	\$7 381 000.00	Open		
0070003032	Southern Wire fencing	\$14 410.00	Closed	\$14 410.00	No amendments to contract value
0070003113	Craneswest WA Pty Ltd trading as Western Tree Removals	\$231 500.01	Open		
0070003353	Delta Group	\$25 700.00	Open		

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q57\***

- Question:** In relation to each of the medical services listed by the department as being provided in immigration detention (Question 14); please provide the following additional information:
- (a) General Practitioner consultations: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (b) Nurse Consultations: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (c) Mental Health Counselling: How many counselling sessions? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (d) Psychological counselling: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (e) Dental Services: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (f) Optical services: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (g) Torture and Trauma Counselling: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (h) Specialist psychiatric services: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?
  - (i) Other medical specialists and allied health services as clinically required: How many? How many clients does that involve? What is the average number of consultations per detainee? What is the breakdown per centre? What is the cost? How does this compare with the general Australian population?

**Answer:** The number of consultations, by detention facility, by quarters, over the period July 2010 - June 2011, is provided in the attached table. The table also provides an indicative average of the number of consultations per person in each facility.

Nurse services data is not comparable to the other health services data, so it is provided in a separate table. The data is also not collected consistently by site.

Health services expenditure is not recorded in a way which would allow ready attribution to particular services, such as requested in the Committee's question. The department and the detention health services provider are therefore unable to provide this information.

The department and the detention health services provider do not hold information about the rate at which the general Australian population accesses health services.

## Health appointments/consultations (excluding Nurse services) at Immigration Detention Facilities July 2010 - June 2011

### Explanatory notes

- assumption of one person per appointment/consultation.

- consolidated data for people in community detention is not readily available.

- appointments for people detained in Immigration Residential Housing (IRHs) are made by Serco, DIAC or in some cases the client. Appointments for people in other facilities are made by IHMS, who directly manage the client's care.

- for Scherger IDC, Inverbrackie APOD, Brisbane APOD (Virginia Palms) and Darwin Airport Lodge APOD: complete appointment data sets across all quarters is not available as these facilities were not utilising an electronic medical record system for the entire period. Due to incomplete data, average consultations per person over the year have not been provided for these facilities.

- \* Curtin IDC data for dental consultations is being reviewed by IHMS

- \*\* 'Average population at point in time' is an average of the population in each facility on the last day of each quarter July 2010 - June 2011

- \*\*\* 'Average consultations per person July 2010 - June 2011' is 'Total Consultations' divided by 'Average population at point in time'. It is indicative data only. This figure has not been calculated for facilities without data for the full year.

- ^ Figures for Mental health and Psychological appointments/consultations include Mental State Examinations (MSEs). MSEs are offered to all detainees to help identify any emerging mental health issues. They are conducted by Mental Health Nurses or Psychologists at seven days then six, 12 and 18 months and then three-monthly thereafter or when triggered (for example when concerns are raised about a person's mental health).

- ^^ arrangements in place with torture and trauma counselling provider organisations only provide for torture and trauma consultations data to be available for five facilities. For Christmas Island, only a total year figure is available.

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
<b>Christmas Island (all facilities)</b>							
GP	1133	1103	1469	1563	5268	2091	2.52
Mental health^	5147	1254	1285	272	7958	2091	3.81
Psychological^	51	529	1027	857	2464	2091	1.18
Dental	1		5	98	104	2091	0.05
Optical	3	1	1	4	9	2091	0.00
Torture and Trauma^^	-	-	-	-	2298	2091	1.10
Psychiatric	1	7	5	12	25	2091	0.01
Other medical specialists	145	34	25	1	205	2091	0.10

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
<b>Maribyrnong IDC</b>							
GP	80	162	148	137	527	89	5.92
Mental health^	39	71	46	48	204	89	2.29
Psychological^	13	-	4	46	63	89	0.71
Dental	-	1	1	3	5	89	0.06
Optical	-	-	-	1	1	89	0.01
Torture and Trauma	1	1	17	23	42	89	0.47
Psychiatric	2	3	7	4	16	89	0.18
Other medical specialists	25	41	58	19	143	89	1.61
<b>Perth IDC</b>							
GP	161	241	232	163	797	60	13.28
Mental health^	47	179	141	119	486	60	8.10
Psychological^	7	3	97	92	199	60	3.32
Dental	12	40	72	48	172	60	2.87
Optical	7	3	28	7	45	60	0.75
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric	12	18	23	16	69	60	1.15
Other medical specialists	186	187	239	303	915	60	15.25
<b>Villawood IDC</b>							
GP	635	683	600	598	2516	340	7.40
Mental health^	39	38	38	24	139	340	0.41
Psychological^	199	381	440	366	1386	340	4.08
Dental	10	41	77	11	139	340	0.41
Optical	39	94	80	64	277	340	0.81
Torture and Trauma^^	89	141	136	140	506	340	1.49
Psychiatric	66	59	50	52	227	340	0.67
Other medical specialists	225	407	332	247	1211	340	3.56

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
<b>Brisbane ITA</b>							
GP	155	211	231	120	717	38	18.87
Mental health^	129	96	135	107	467	38	12.29
Psychological^	174	243	166	112	695	38	18.29
Dental	31	45	51	52	179	38	4.71
Optical	15	17	1	-	33	38	0.87
Torture and Trauma^^	34	44	58	18	154	38	4.05
Psychiatric	4	4	2	8	18	38	0.47
Other medical specialists	133	118	84	56	391	38	10.29
<b>Northern IDC</b>							
GP	1089	1289	1543	1111	5032	449	11.21
Mental health^	509	644	547	514	2214	449	4.93
Psychological^	433	1141	843	674	3091	449	6.88
Dental		15	49	80	144	449	0.32
Optical	70	84	43	90	287	449	0.64
Torture and Trauma^^	131	477	450	425	1483	449	3.30
Psychiatric	1	2	9	24	36	449	0.08
Other medical specialists	545	891	586	875	2897	449	6.45
<b>Melbourne ITA</b>							
GP	37	74	50	186	347	101	3.44
Mental health^	-	68	78	137	283	101	2.80
Psychological^	14	36	118	120	288	101	2.85
Dental	3	27	179	133	342	101	3.39
Optical	-	-	-	1	1	101	0.01
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric	-	-	-	-	0	101	0.00
Other medical specialists	38	14	131	53	236	101	2.34



Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
<b>Perth IRH</b>							
GP	46	61	61	83	251	15	16.73
Mental health^	9	9	28	13	59	15	3.93
Psychological^	1	1	5	6	13	15	0.87
Dental	6	-	3	15	24	15	1.60
Optical	1	-	-	-	1	15	0.07
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric				2	2	15	0.13
Other medical specialists	18	9	10	57	94	15	6.27
<b>Sydney IRH</b>							
GP	3	12	-	1	16	30	0.53
Mental health^	-	-	-	-	0	30	0.00
Psychological^	6	16	7	3	32	30	1.07
Dental	-	-	-	-	0	30	0.00
Optical	-	-	-	-	0	30	0.00
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric	-	1	-	-	1	30	0.03
Other medical specialists	-	-	1	2	3	30	0.10
<b>Port Augusta IRH</b>							
GP	68	99	85	46	298	45	6.62
Mental health^	87	103	58	11	259	45	5.76
Psychological^	44	20	60	21	145	45	3.22
Dental	6	22	18	5	51	45	1.13
Optical	-	-	4	6	10	45	0.22
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric	1	-	-	-	1	45	0.02
Other medical specialists	37	17	65	73	192	45	4.27

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
<b>Curtin IDC</b>							
GP	707	593	1033	1102	3435	1208	2.84
Mental health^	110	184	316	558	1168	1208	0.97
Psychological^	79	83	693	1333	2188	1208	1.81
Dental *	-	-	-	-	-	-	-
Optical	35	56	43	234	368	1208	0.30
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric	-	-	10	27	37	1208	0.03
Other medical specialists	218	230	205	286	939	1208	0.78
<b>Leonora APOD</b>							
GP	221	262	362	206	1051	192	5.47
Mental health^	169	218	310	328	1025	192	5.34
Psychological^	33	68	211	78	390	192	2.03
Dental	8	1	48	20	77	192	0.40
Optical	5	-	-	-	5	192	0.03
Torture and Trauma^^	-	-	-	-	-	-	-
Psychiatric	-	1	1		2	192	0.01
Other medical specialists	211	173	167	110	661	192	3.44
<b>Scherger IDC</b>							
GP	-	81	378	430	889	456	n/a
Mental health^	-	39	109	197	345	456	n/a
Psychological^	-	98	167	284	549	456	n/a
Dental	-	23	44	50	117	456	n/a
Optical	-	10	23	48	81	456	n/a
Torture and Trauma^^	-	-	-	-	-	-	n/a
Psychiatric	-	-	1	1	2	456	n/a
Other medical specialists	-	12	25	58	95	456	n/a

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
<b>Inverbrackie APOD</b>							
GP	-	-	300	184	484	256	n/a
Mental health^	-	-	114	172	286	256	n/a
Psychological^	-	-	105	161	266	256	n/a
Dental	-	-	4		4	256	n/a
Optical	-	-	4	31	35	256	n/a
Torture and Trauma^^	-	-	-	-	-	-	n/a
Psychiatric	-	-	2	3	5	256	n/a
Other medical specialists	-	-	188	178	366	256	n/a
<b>Adelaide APOD</b>							
GP	-	-	-	-	-	3	n/a
Mental health^	-	-	-	-	-	3	n/a
Psychological^	-	-	-	-	-	3	n/a
Dental	-	-	-	-	-	3	n/a
Optical	-	-	-	-	-	3	n/a
Torture and Trauma^^	-	-	-	-	-	3	n/a
Psychiatric	-	-	-	-	-	3	n/a
Other medical specialists	-	-	-	-	-	3	n/a
<b>Darwin Airport Lodge APOD</b>							
GP	-	-	-	195	195	323	n/a
Mental health^	-	-	-	76	76	323	n/a
Psychological^	-	-	-	278	278	323	n/a
Dental	-	-	-	1	1	323	n/a
Optical	-	-	-		0	323	n/a
Torture and Trauma^^	-	-	-	-	-	-	n/a
Psychiatric	-	-	-	2	2	323	n/a
Other medical specialists	-	-	-	224	224	323	n/a

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total Consultations	Average population at point in time**	Average consultations per person July 2010 - June 2011***
<b>Brisbane APOD (Virginia Palms)</b>							
GP	-	-	-	31	31	72	n/a
Mental health^	-	-	-	7	7	72	n/a
Psychological^	-	-	-	15	15	72	n/a
Dental	-	-	-	10	10	72	n/a
Optical	-	-	-	-	0	72	n/a
Torture and Trauma^^	-	-	-	-	-	-	n/a
Psychiatric	-	-	-	1	1	72	n/a
Other medical specialists	-	-	-	12	12	72	n/a

## Nurse services (including appointments/consultations) at Immigration Detention Facilities July 2010 - June 2011

### Explanatory notes

- The recording of Nurse services varies between facilities and may capture brief interactions between clients and nurses (for example, where a client requests an appointment or collects medication). As the number of Nurse services does not only count appointments/consultations, an average consultations figure per person has not been calculated.

- assumption of one person per appointment/consultation.

- appointments for people detained in Immigration Residential Housing (IRHs) are made by Serco, DIAC or in some cases the client. Appointments for people in other facilities are made by IHMS, who directly manage the client's care.

- for Scherger IDC, Inverbrackie APOD, Brisbane APOD (Virginia Palms) and Darwin Airport Lodge APOD: complete Nurse services data sets across all quarters is not available as these facilities were not utilising an electronic medical record system for the entire period.

Facility	Jul-Sep 2010	Oct-Dec 2010	Jan-Mar 2011	Apr-Jun 2011	Total No. Services
<b>Christmas Island (all facilities)</b>	4439	4170	4577	4854	18040
<b>Maribyrnong IDC</b>	197	550	306	436	1489
<b>Perth IDC</b>	236	372	441	480	1529
<b>Villawood IDC</b>	371	716	509	452	2048
<b>Brisbane ITA</b>	483	716	775	619	2593
<b>Northern IDC</b>	2461	4426	4877	3738	15502
<b>Melbourne ITA</b>	66	326	402	432	1226
<b>Perth IRH</b>	50	61	22	57	190
<b>Sydney IRH</b>	2	9	2	4	17
<b>Port Augusta IRH</b>	208	296	190	177	871
<b>Curtin IDC</b>	893	1786	2525	3211	8415
<b>Leonora APOD</b>	410	913	810	569	2702
<b>Scherger IDC</b>	-	150	699	974	1823
<b>Inverbrackie APOD</b>	-	-	488	706	1194
<b>Adelaide APOD</b>	-	-	-	1	1
<b>Darwin Airport Lodge APOD</b>	-	-	-	502	502
<b>Brisbane APOD (Virginia Palms)</b>	-	-	-	124	124

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q58\***

**Question:** How many mental health professionals are engaged permanently or temporarily at detention facilities on Christmas Island? Please provide details of the services that they provide.

**Answer:** As at 30 August 2011, mental health services are delivered on Christmas Island by the following staff:

Position	No.	Role Description	Employment Status	Employer
Mental Health Team Leader	4	A Mental Health Team Leader is a trained mental health professional who assumes the role of managing a professional Mental Health Team. This team may include Mental Health Registered Nurses, trained Counsellors and Psychologists. The Mental Health Team Leader is also responsible for ensuring the consistent delivery of high quality and timely mental health services, liaising with relevant stakeholders and in the preparation of relevant reports and associated documents.	Full-time	IHMS
Mental Health Nurse	12	Provides care to people with mental illness or mental distress such as schizophrenia, bipolar disorder, psychosis, depression or dementia. Nurses in this area have undertaken comprehensive additional specialist training in psychological therapies, building a therapeutic relationship, dealing with challenging behaviour and the administration of psychiatric medication.	Full-time	IHMS
Clinical Psychologist	4	Specialises in diagnosing and treating diseases of the brain, emotional disturbance, and behaviour problems. Psychologists can only use 'talk' therapy as treatment - they have no prescribing rights. If medication is deemed appropriate, the client must see a psychiatrist or medical doctor.	Full-time	IHMS
Psychiatrist	1	Specialises in the prevention, diagnosis and treatment of all forms of mental illness and can prescribe medication.	Visits Christmas Island up to 8 days per month	IHMS

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q58\***

Torture and Trauma Counsellor	3	Works with people who have experienced torture and/or trauma, to help them develop ways to cope with their experiences and better manage their responses to stressful situations. Counselling provides people with reassurance, guidance, explanation, encouragement and support through careful listening to their practical and emotional needs.	Full-time	Indian Ocean Territories Health Service (immigration detainee services funded by DIAC)
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## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q59

**Question:** On each of the occasions that Serco was sanctioned for escapes or disturbances, what was the sanction?

**Answer:** Under the Immigration Detention Centre Contract, Serco's performance is measured against detailed abatement indicator metrics. An abatement, which is a financial sanction, is applied when Serco fails to meet a minimum performance standard required under the Contract, and this is recorded against the relevant detailed indicator metric.

There are two specific metrics that assess Serco's performance against escapes, one metric for escapes during a transport and escort, and another from a facility. Disturbances are reported, however, disturbances are not included in the abatement regime.

The maximum amount that Serco can be abated is 5% of the Detention Services Fee (DSF) in respect of each facility per month. This abatement cap can make it challenging to accurately record the specific abatement amount for escapes. If the abatement for escapes occurs during a month where other metrics have recorded a performance failure resulting in the total abatement amount being greater than 5% of the DSF, then only a portion of the specific dollar amount for escapes is included in this final total. The Joint Facility Audit Team (JFAT) determines abatements based on all events, including escapes.

A financial abatement was incurred by Serco as per the contract; the amount of each financial abatement is commercial-in-confidence.



## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q61\*

**Question:** In relation to the costs of the community detention program for 2010-2011 can you provide a breakdown of the \$15.734 million? How much, for example is spent on whitegoods and furniture; case workers; leases etc? How much is paid in cash allowances? How many properties does the \$15.734 million relate to and where are they? What is the address of each of these properties? From whom are they leased? For what period are they leased? Have each of the properties been handed back in good order? Have there been any make good costs? What are those costs?

What happens to the white goods, furniture etc when families are provided with visas or removed from Australia?

What is the value of the contract to the Red Cross? For how long is the contract? What are the key performance indicators? Is the Red Cross subject to the Auditor General to ensure that there is proper accountability for the acquittal of these funds?

(Supplementary to Question 42)

**Answer:** The cost of the community detention program for financial year 2010-11 was \$17.3 million. This comprised of:

- departmental expenses of \$1.542 million; and
- administered expenses of \$15.73 million.

### Administered expenses

Expenditure in respect of services provided by the Australian Red Cross (ARC) totalled \$15.63 million.

The key expenditure items for the community detention program services delivered by the ARC in financial year 2010-11 included:

- \$2.2 million spent on Household Formation Packages (HFP), which includes whitegoods (please note that all items purchased as part of the HFP remain in the property when the client leaves community detention, with the exception of linen, schooling requirements and up to \$300 worth of baby items)
- \$2.01 million in cash allowances to clients
- \$1.1 million on caseworker salaries
- \$2.3 million on leases for 477 properties.

Most of the above expenditure was incurred during the period January to June 2011 with the ramp up of the community detention program.

In addition to the \$15.63 million, a further \$0.09 million was paid in 2010-11 for providing emergency care and support to a community detention client family in the Northern Territory. The Australian Red Cross does not currently provide such services in the Northern Territory.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q61\***

### Community detention properties

Due to privacy reasons, addresses for community-based accommodation are not made public. The following table outlines the number of addresses in each state in which clients are housed in community detention.

State	Number of Addresses
Australian Capital Territory	16
New South Wales	97
Queensland	115
South Australia	63
Tasmania	5
Victoria	118
Western Australia	62

Properties are generally leased for a period of six to twelve months through the ARC and subcontracted organisations including Catholic Care, Marist Youth and Life Without Barriers.

Properties are vacated by clients once they have been granted a visa and made available to clients approved for community detention.

In relation to the properties being handed back and make good costs, the ARC has advised that a small number of properties have been handed back as they were considered inappropriate for ongoing leasing. No make good costs have been paid in relation to any properties that have been handed back.

### The contract with Australian Red Cross

The ARC has been contracted by the Department to provide community care and welfare services for clients in community detention since 1 November 2005. Since then, the program has increased significantly with over 2000 clients approved for community detention since the expansion of the program was announced by the Minister on 18 October 2010.

The contract with the ARC covers a number of programs, including community detention. The ARC is paid upon receipt of correctly rendered detailed monthly invoices for both operational and client costs. The current contract expires on 31 December 2011 and has been separately provided to the committee. Key performance indicators are listed from page 34 of Schedule 2 and range from initial referral to transitioning out of the program.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q61\***

Under the contract the Department has the right to request copies of reports or information relating to contractual services. Additionally, the contract with the ARC for provision of various community and community detention related services contains an access provision at clause 9, which allows access by the Australian National Audit Office (ANAO) to the offices of the ARC to inspect and copy all documentation and records that are relevant to the contract and to review performance under the contract. The Auditor-General would determine whether it was to utilise this access right and the extent to which it chose to conduct any review into performance, service delivery or fees paid for those services.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q61\***

Attachment A

State	Suburb
Australian Capital Territory	Campbell, Curtin, Florey, Garran, Gilmore, Isabella Plains, Kambah, Kingston, Lyneham, Macgregor, Melba, Narrabundah, Page
New South Wales	Ashfield, Auburn, Bankstown, Berala, Blacktown, Cabramatta, Canley Heights, Campsie, Condell Park, Dural, Doonside, Fairfield, Granville, Green Valley, Leumah, Lakemba, Merrylands, Mount Druitt, North Curl Curl, Punchbowl, Regents Park, Rutherford, Smithfield, Silver Water, South Granville, Warwick Farm, Wiley Park
Queensland	Acacia Ridge, Annerley, Arundel, Ascot, Ashmore, Boondall, Buranda, Camp Hill, Carina Heights, Chelmer, Chermside, Clayfield, Coorparoo, Davoren Park, Dutton Park, East Brisbane, Everton Park, Fulham Gardens, Gatton, Geebung, Graceville, Greenslopes, Hendra, Highgate Hill, Holland Park, Inala, Indooroopilly, Ingle Farm, Moorooka, Morningside, Northgate, Nundah, Oxley, Parkmore, Parkwood, Prospect, Rocklea, Salisbury, Southport, Stafford, Stafford Heights, Sunnybank Hills, Taringa, Upper Mount Gravatt, Virginia, Wavell Heights, Westcourt, Woolloongaba, Woolloowin, Yeronga, Yerongpilly, Zillmere
South Australia	Aldinga Beach, Andrews Farm, Birkenhead, Blair Athol, Bowden, Broadview, Clearview, Croydon Park, Fairview Park, Fulham, Glenalta, Glenelg, Goodwood, Hendon, Keswick, Kurralta Park, Largs Bay, Largs North, Marion, Morphett Vale, Noarlunga Downs, North Haven, Old Noarlunga, Paralowie, Port Willunga, Salisbury, Semaphore, Smithfield, St Peters, Toorak Gardens, Woodville Gardens, Woodville Park
Tasmania	Blackmans Bay , Glenorchy
Victoria	Albion, Altona Meadows, Avondale Heights, Ballarat, Balwyn, Braybrook, Broadmeadows, Camberwell, Carnegie, Dallas, Dandenong, Deer Park, Doveton, Endeavour Hills, Epping, Essendon, Footscray, Frankston, Geelong, Glenroy, Hallam, Hamlyn Heights, Jeeralang Junction, Hoppers Crossing, Keilor East, Kensington, Lalor, Laverton, Maribyrnong, Mildura, Mill Park, Mirboo North, Mitcham, Mulgrave, Preston, Noble Park, Reservoir, Roxburgh Park, St Albans, Sunshine, Thomastown, Thornbury, Werribee
Western Australia	Balcatta, Balga, Bentley, Bicton, Cannington, Carlisle, Clarkson, Dianella, Doubleview, East Cannington, Edgewater, Girrawheen, Hamilton Hill, Highgate, Joondanna, Kinross, Landsdale, Maylands, Morley, Nollamara, Osborne Park, Queens Park, Scarborough, Stirling, Tuart Hill, Victoria Park, Westminster, Yokine

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q62\***

**Question:** Are the financial payments (89% of Jobsearch) made to people in community detention by the department included in the \$15.734 million stated in Question 42?

(Supplementary to Question 44)

**Answer:** As noted in response to Question 50, the cost of the community detention program for the 2010-11 financial year was \$17.3 million. This total includes financial payments made to people in community detention.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q63\*

**Question:** Will the department provide copies of all departmental decisions on protection visa applications, by all the iterations of the process including the most recent Protection Obligations Determinations, both positive and negative, of all IMA's since July 2009, to the Committee?

**Answer:** According to departmental records, the Department of Immigration and Citizenship (DIAC) finalised over 8000 Refugee Status Assessments (RSA) and Protection Obligations Determinations (POD) records since July 2009.

The department estimates that it would take a departmental officer approximately 667 hours of work (this is equivalent to around 18 weeks of work for a full time officer) to extract all assessment records from the system, not taking into account the need to retrieve some hard copy files from archives.

The department is also required to de-identify these records in order to maintain the privacy and safety of our clients. This is to mitigate the risk of asylum seekers being positively identified in the public domain, and the associated risk of 'sur place'<sup>1</sup> claims being raised.

The process of de-identifying these records would involve removing all identifying information including clients' names, relevant dates, origins, movements, family composition and location, and any other specific identifying factors about their activities or claims. This process has been estimated to take approximately 1-1.5 hours per record, which would be, at a minimum, 8000 hours of work (the equivalent of 213 weeks of work for a full time officer).

As an alternative way of demonstrating how departmental decisions are made, the department has instead provided a copy of both negative and positive RSA and POD assessment record templates. These templates are used as a guide by departmental RSA and POD officers to assist in assessing claims and articulating findings in determining refugee status.

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<sup>1</sup> A person who is not a refugee on departure from their country, but becomes a refugee later, is called a refugee '*sur place*'. Sur place claims can arise from the publication of names and other identifying information of people who are asylum seekers.

COMMONWEALTH OF AUSTRALIA

DEPARTMENT OF IMMIGRATION AND CITIZENSHIP

File Number:

Client ID:

Boat Name and ID Number:

PROTECTION OBLIGATIONS EVALUATION (POE) REFERRAL

Definition of a Refugee – Article 1 of the Refugees Convention

Article 1A(2), of the *United Nations 1951 Convention relating to the Status of Refugees* (Refugees Convention) amended by the *1967 Protocol relating to the Status of Refugees* (the Refugees Protocol), provide that a “refugee” is a person who:

*‘...owing to well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group or political opinion, is outside the country of his nationality and is unable or, owing to such fear, is unwilling to avail himself of the protection of that country; or who, not having a nationality and being outside the country of his former habitual residence, is unable or, owing to such fear, is unwilling to return to it.’*

REFERRAL FOR INDEPENDENT PROTECTION ASSESSMENT

After having evaluated [Claimant's name]'s (the ‘claimant’) case, I am not satisfied that he/she is a person to whom Australia has protection obligations. I have therefore referred his/her case for an Independent Protection Assessment (IPA).

1. CLAIMANT DETAILS

Family name:

Given names:

Known aliases:

Date of birth:

Country of birth:

Country of citizenship:

Identity issues

[If relevant, include discussion on any unresolved identity issues, providing information on how you have sought to clarify/establish identity and set out your finding. Include consideration of any FCC match result either here or under Client's migration history (and indicate whether it impacted on the assessment), as relevant.]

2. CLAIMANT'S KEY MIGRATION HISTORY

[Brief summary of claimant's migration history as it relates to protection obligations – for instance]

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- The claimant arrived on Christmas Island on [date] on a boat codenamed [insert here].
- The claimant has / has no evidence of having any contact with UNHCR.

OR

- A check with the UNHCR revealed that the claimant was / was not mandated by / registered with UNHCR [on date]. Folio [x] on Department file [x] refers.
- The claimant claims to have previously resided in and / or transited through the following countries [also insert here known dates]. The claimant claims that [she/he does/does not] have a right to enter and reside in any of these countries.
- Any other relevant issues relating to the claimant's migration history; such as FCC match results.

### 3. CLAIMS FOR PROTECTION

The claimant's detailed written claims are on DIAC file CLFXXX from folio XX. The claimant attended a POE interview at [place] on [date].

[Briefly outline the key claims]

#### *Claimant's response to material issues put to them for comment:*

[Briefly outline the claimant's responses to questions asked about their key claims – this may include their responses to relevant country information]

[NB: this discussion does not need to be repeated under the relevant sections in Part 6 PROTECTION OBLIGATIONS EVALUATION REASONS AND FINDINGS]

### 4. MATERIAL BEFORE THE POE OFFICER

- 4.1 Departmental file n° [insert claimant file n°] relating to the claimant.
- 4.2 Relevant case law, legislative provisions in the *Migration Act 1958 (Migration Act)* and the Department's Refugee Law Guidelines.
- 4.3 The United Nations High Commissioner for Refugees *Handbook on Procedures and Criteria for Determining Refugee Status under the 1951 Convention and the 1967 Protocol relating to the Status of Refugees, Re-edited, Geneva, January 1992* (the UNHCR Handbook) and supplementary UNHCR materials, academic commentaries and international jurisprudence.
- 4.4 [Relevant country information (**that you have used in your reasons – do not include extensive reference to country information if not required**). This should be listed by CISNET reference number (eg. CX12345) first]

### 5. PROTECTION OBLIGATIONS EVALUATION REASONS AND FINDINGS

I am referring this case for an IPA for the reasons that follow:

#### **A. Nationality (Citizenship) / Country of former habitual residence**

[Set out reasons and findings on nationality (citizenship) / statelessness – for instance]

The claimant arrived at Christmas Island documented / undocumented. They state they are a citizen of [country]. They have consistently maintained this claim throughout the POD process (to date). They also appeared to speak the [XXX] language fluently at the POE interview (and which language is commonly spoken by persons from [country]).

I therefore accept the claimant is a citizen of [country]. OR

I therefore accept the claimant is stateless and their country of former habitual residence is [country].

#### **B. The right to enter and reside in a safe third country**

[Provide reasons as necessary]

I am satisfied the claimant does not / does have the right to enter and reside in a safe third country (pursuant to s.36(3)-(5) of the Migration Act).

#### **C. The exclusion clauses in the Refugees Convention**

[Provide findings and reasons and the consequences of any relevant findings – then state for instance]

Based on the evidence presently before me, I am not satisfied the claimant is excluded from protection under Articles 1D, 1E or 1F of the Refugees Convention.

#### **D. Section 91R(3) of the Migration Act**

[If you are proposing to disregard conduct under s.91R(3), please first search **PAM3: Refugee Law Guidelines** for guidance. Then set out reasons and findings and the consequences of any relevant findings – then state for instance]

After considering the claimant's evidence, I am / am not disregarding conduct engaged in by the claimant under s.91R(3) of the Migration Act.

#### **E. Findings of fact (credibility)**

[Set out your reasons and findings on key facts having regard to all the evidence including that evidence provided by and on behalf of, the claimant (**which you would have set out in part under '3. Claims for Protection'**). Your discussion may include reference to at least the relevant country information **sources** which you may have put to the claimant and recorded under section '3. Claims for Protection'. Your discussion may also address relevant credibility reasons and findings. **It is important to ensure that your reasons are set out herein**]

[Finally, you do not need to repeat your reasoning process under the below Convention criteria – you may however, need to refer to relevant findings below]

#### **F. Refugees Convention ground/s and nexus**

[NB: As you have set out your reasons and findings on material facts above, do not repeat that discussion here. Simply refer to the relevant facts you have found, then refer to any relevant case law, legislative guidance, and/or country information, then set out your findings and reasons regarding Convention ground/s and Convention nexus]

After considering the claimant's evidence, I am /am not satisfied that the essential and significant reason the claimant fears harm [OR] persecution is for one of the Refugees Convention reasons.

[ADDITIONAL OPTION s91S]

The claimant's claims are subject to s91S of the Migration Act.

[Provide findings and reasons]

### **G. Persecution**

[NB: As you have set out your reasons and findings on material facts above, do not repeat that discussion here. Simply refer to the relevant facts you have found, then refer to any relevant case law, legislative guidance, and/or country information, then set out your findings and reasons regarding the harm feared. Where appropriate, the harm feared should be considered cumulatively]

After considering the claimant's evidence, I am / am not satisfied the harm the fear is sufficiently serious to constitute persecution for the purposes of the Refugees Convention, having regard to s.91R(1) & (2) of the Migration Act.

### **H. Well founded-fear**

A fear of being persecuted is well-founded if there is a 'real chance' that a claimant may be persecuted (see *Chan v MIEA* (1989) 169 CLR 379 per Mason CJ at 389, Toohey J at 406-7, Dawson J at 396-8, McHugh J at 428-9). A 'real chance' may be below a 50 per cent chance. However, a real chance is not a remote chance; there needs to be a real substantial basis for a fear of persecution in order for it to be well founded.

[NB: As you have set out your reasons and findings on material facts above, do not repeat that discussion here. You may also consider adopting the immediately above paragraph as sufficiently setting out the relevant case law. Then simply refer to the relevant facts you have already found above, any country information, then set out your findings and reasons relating to well-founded fear]

After considering the claimant's evidence, I am / am not satisfied the claimant's fear is well-founded for the purposes of the Refugees Convention.

### **I. Internal flight / Relocation**

**[If you discuss relocation in your POE record, you must have put this to the claimant for comment. That said, set out findings and reasons and then state – for instance]**

After having considered the evidence, I am / am not satisfied the claimant can relocate within [country].

## **6. FINDING ON PROTECTION OBLIGATIONS EVALUATION**

I am not satisfied the claimant meets the definition of a refugee set out in the Refugees Convention and the Refugees Protocol and accordingly, I am not satisfied they are someone to whom Australia owes protection obligations.

## **7. REFERRAL FOR REVIEW**

As this assessment has found the claimant does not meet the definition of a refugee in the Refugees Convention and the Refugees Protocol, the claimant's case is to be automatically referred for Independent Protection Assessment.

[*POE Officer's signature*]

[POE Officer's name]

Protection Obligations Evaluation officer

Position no.

[DATE]



**Australian Government**  
**Department of Immigration and Citizenship**

**COMMONWEALTH OF AUSTRALIA**

**DEPARTMENT OF IMMIGRATION AND CITIZENSHIP**

File Number: CLF

Client ID:

Boat name and ID number:

**PROTECTION OBLIGATIONS EVALUATION OUTCOME**

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**Definition of a Refugee – Article 1 of the Refugees Convention**

Article 1A(2), of the *United Nations 1951 Convention relating to the Status of Refugees* (the Refugees Convention) amended by the *1967 Protocol relating to the Status of Refugees* (the Refugees Protocol), provide that a “refugee” is a person who:

*‘...owing to well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group or political opinion, is outside the country of his nationality and is unable or, owing to such fear, is unwilling to avail himself of the protection of that country; or who, not having a nationality and being outside the country of his former habitual residence, is unable or, owing to such fear, is unwilling to return to it.’*

**1. CLAIMANT DETAILS**

Family name:

Given names:

Known aliases:

Date of birth:

Country of birth:

Country of citizenship:

**Identity issues**

[If relevant, include discussion on any unresolved identity issues, providing information on how you have sought to clarify/establish identity and set out your finding. Include consideration of any FCC match result either here or under Client’s migration history (and indicate whether it impacted on the assessment), as relevant.]

**2. CLAIMANT’S KEY MIGRATION HISTORY**

[Brief summary of claimant’s migration history as it relates to protection obligations – for instance]

---



- [Claimant's name] (the 'claimant') arrived on Christmas Island on [date] on a boat codenamed [insert here].
- The claimant has / has no evidence of having any contact with UNHCR.

OR

- A check with the UNHCR revealed that the claimant was / was not mandated by / registered with UNHCR [on date]. Folio [x] on Department file [x] refers.
- The claimant claims to have transited through and / or resided in, the following countries [also insert here known dates]. The claimant claims that [she/he does/ does not] have a right to enter and reside in any of these countries.
- Any other relevant issues relating to the claimant's migration history, such as FCC match results.

### 3. CLAIMS FOR PROTECTION

The claimant's detailed written claims are on DIAC file CLFXXX from folio XX. The claimant attended a POE interview at [place] on [date].

[Briefly outline the key claims]

#### *Claimant's response to material issues put to them for comment:*

[Briefly outline the claimant's responses to questions asked about their key claims – this may include their responses to relevant country information]

[NB: this discussion does not need to be repeated under the relevant sections in Part 5 PROTECTION OBLIGATIONS EVALUATION REASONS AND FINDINGS]

### 4. MATERIAL BEFORE THE POE OFFICER

- 4.1 Departmental file n° [insert DIAC file n°] relating to the claimant.
- 4.2 Relevant case law, legislative provisions in the *Migration Act 1958* (**Migration Act**) and the Department's Refugee Law Guidelines.
- 4.3 The United Nations High Commissioner for Refugees *Handbook on Procedures and Criteria for Determining Refugee Status under the 1951 Convention and the 1967 Protocol relating to the Status of Refugees*, Re-edited, Geneva, January 1992 (the UNHCR Handbook) and supplementary UNHCR materials, academic commentaries and international jurisprudence.
- 4.4 [Relevant country information (**that you have used in your reasons – do not include extensive reference to country information if not required**). This should be listed by CISNET reference number (eg. CX12345) first]

### 5. PROTECTION OBLIGATIONS EVALUATION REASONS AND FINDINGS

### **A. Nationality (Citizenship) / Country of former habitual residence**

[Set out reasons and findings on nationality (citizenship) / statelessness – for instance]

The claimant arrived at Christmas Island documented / undocumented. They state they are a citizen of [country]. They have consistently maintained this claim throughout the POD process (to date). They also appeared to speak the [XXX] language fluently at the POE interview (and which language is commonly spoken by persons from [country]).

I therefore accept the claimant is a citizen of [country]. OR

I therefore accept the claimant is stateless and their country of former habitual residence is [country].

### **B. The right to enter and reside in a safe third country**

[Set out reasons and findings – then state for instance]

After having discussed his/her claims at the POE interview, and after having considered his/her migration history, I am satisfied the claimant does not have the right to enter and reside in a safe third country (pursuant to s.36(3)-(5) of the Migration Act).

### **C. The exclusion clauses in the Refugees Convention**

[Provide findings and reasons and the consequences of any relevant findings – then state for instance]

Based on the evidence presently before me, I am not satisfied the claimant is excluded from protection under Articles 1D, 1E or 1F of the Refugees Convention.

### **D. Section 91R(3) of the Migration Act**

[If you are proposing to disregard conduct under s.91R(3), please first search **PAM3: Refugee Law Guidelines** for guidance. Then set out reasons and findings and the consequences of any relevant findings – then state for instance]

After considering the claimant's evidence, I am not disregarding conduct engaged in by the claimant under s.91R(3) of the Migration Act.

### **E. Findings of fact (credibility)**

[Set out your reasons and findings on key facts having regard to all the evidence, including that provided by and on behalf of, the claimant (**which you would have set out in part under '3. Claims for Protection'**). Your discussion may include reference to at least the relevant country information **sources** which you may have put to the claimant for comment and recorded under section '3. Claims for Protection'. Your discussion may also address relevant credibility reasons and findings. **It is important to ensure that your reasons are set out herein**]

[Finally, you do not need to repeat your reasoning process under the below Convention criteria – you may however, need to refer to relevant findings below]

### **F. Refugees Convention ground/s and nexus**



[NB: As you have set out your reasons and findings on material facts above, do not repeat that discussion here. Simply refer to the relevant facts you have found, then refer to any relevant case law, legislative guidance, and/or country information, then set out your findings and reasons regarding Convention ground/s and Convention nexus – then state for instance]

After considering the claimant's evidence, I am satisfied that the essential and significant reason the claimant fears harm [OR] persecution is for one of the Refugees Convention reasons.

### **G. Persecution**

[NB: As you have set out your reasons and findings on material facts above, do not repeat that discussion here. Simply refer to the relevant facts you have found, then refer to any relevant case law, legislative guidance, and/or country information, then set out your findings and reasons regarding the harm feared. Where appropriate, the harm feared should also be considered cumulatively – then state for instance]

After considering the claimant's evidence, I am satisfied the harm they fear is sufficiently serious to constitute persecution for the purposes of the Refugees Convention, having regard to s.91R(1) & (2) of the Migration Act.

### **H. Well-founded fear**

A fear of being persecuted is well-founded if there is a 'real chance' that a claimant may be persecuted (see *Chan v MIEA* (1989) 169 CLR 379 per Mason CJ at 389, Toohey J at 406-7, Dawson J at 396-8, McHugh J at 428-9). A 'real chance' may be below a 50 per cent chance. However, a real chance is not a remote chance; there needs to be a real substantial basis for a fear of persecution in order for it to be well founded.

[NB: As you have set out your reasons and findings on material facts above, do not repeat that discussion here. You may also consider adopting the immediately above paragraph as sufficiently setting out the relevant case law. Then simply refer to the relevant facts you have already found above, any country information, then set out your findings and reasons relating to well founded-fear – then state for instance]

After considering the claimant's evidence, I am satisfied the claimant's fear is well-founded for the purposes of the Refugees Convention.

### **I. Internal flight / Relocation**

**[If you discuss relocation in your POE record, you must have put this to the claimant for comment. That said, set out findings and reasons and then state – for instance]**

After having considered the evidence, I am not satisfied the claimant can relocate within [country].

## **5.2. SUMMARY OF FINDINGS**

The Refugees Convention ground[s] of [race/religion/nationality/membership of a particular social group and/or political opinion] is/are the essential and significant reason[s] for the harm which the claimant fears.

Having carefully considered all of the available evidence, I find that:

- The claimant is a citizen / stateless of [COUNTRY] and is outside [his/her] country of nationality / country of former habitual residence;
- The claimant has no other nationality and does not have a right to enter and reside in a third country;
- The cessation clauses in Article 1C of the Refugees Convention do not apply to the claimant;
- There is no information before me which indicates that the claimant comes within one of the exclusion clauses in Articles 1D, 1E and 1F of the Refugees Convention;
- Article 33(2) of the Refugees Convention does not apply to the claimant;
- The harm that the claimant fears is for a Refugees Convention reason;
- The harm that the claimant fears amounts to persecution;
- That effective protection, pursuant to sections 36(3)-(5) of the Migration Act, is not available to the claimant;
- That internal relocation is not a reasonable option for the claimant; and
- That having carefully considered the claimant's account in terms of detail, internal consistency and credibility and after having regard to country information, I am satisfied that the claimant's fear of being persecuted is well-founded.

### 5.3 POE OUTCOME

I am satisfied the claimant meets the definition of refugee within the meaning of the Refugees Convention and relevant provisions of the Migration Act and is someone to whom Australia owes protection obligations.

*POE Officer's signature*

[POE Officer's name]

Position no.

[DATE]

**COMMONWEALTH OF AUSTRALIA  
DEPARTMENT OF IMMIGRATION AND CITIZENSHIP**

File number: CLF

Client ID number:

Boat name & ID number: (eg. XXX 001)

**REFUGEE STATUS ASSESSMENT RECORD**

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**Definition of a Refugee – Article 1 of the Refugees Convention**

Article 1A(2), of the United Nations 1951 Convention as amended by the 1967 Protocol relating to the Status of Refugees (Refugees Convention), provides that a “refugee” is a person who:

*...owing to well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group or political opinion, is outside the country of his nationality and is unable or, owing to such fear, is unwilling to avail himself of the protection of that country; or who, not having a nationality and being outside the country of his former habitual residence, is unable or, owing to such fear, is unwilling to return to it.*

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**1. CLAIMANT DETAILS**

Family name:

Given names:

Known aliases:

Date of birth:

Country of birth:

Country of citizenship:

**DEPENDANT DETAILS**

Family name:

Given names:

Known aliases:

Date of birth:

Country of birth:

Country of citizenship:

Relationship to Claimant

**Identity concerns (if applicable)**

[List all aliases in the above section. Also include discussion on any unresolved identity issues, providing information on how you have sought to clarify/establish identity and a finding.]

**2. CLIENT HISTORY/MIGRATION HISTORY**

[Details of arrival and migration history if applicable]

**3. CLAIMS FOR PROTECTION**

[Outline claimant’s claims made against the Refugees Convention]

**4. MATERIAL BEFORE THE RSA OFFICER**

1. Departmental file no. [insert client file no.] relating to the claimant.
2. The United Nations High Commissioner for Refugees Handbook on Procedures and Criteria for Determining Refugee Status (the UNHCR Handbook).
3. Relevant academic commentaries, including but not limited to Prof. Hathaway, James *The Law of Refugee Status*, 1991.
4. CISNET references.

5. [if appropriate] Relevant case law and legislative provisions in the *Migration Act 1958*- as an aid to interpretation of the Refugees Convention.

[When referring to COI material, please provide relevant reference numbers together with CISNET reference numbers, eg. for material number 5, please refer as CX12345 (4.5)]

5. **REASONS AND FINDINGS**

a. **What is the claimant's country of reference?**

**(claimed country of nationality or former habitual residence)**

[Evidence and discussion if applicable]

**Finding**

I find that the claimant [insert name of claimant] is [a citizen of (insert relevant country)/or is stateless and is a former habitual resident of (insert relevant country)].

b. **Does the claimant have the right to enter and reside in a safe third country?**

**Claims**

[Evidence and discussion if applicable]

**Finding**

I find that the claimant does/does not have effective protection in a third country.

c. **Does a cessation clause apply (Article 1C)?**

I find that the cessation clauses in Article 1C do/do not apply to the claimant.

[Insert relevant elements and discussion if applicable]

d. **Does the claimant come within one of the exclusion clauses in Article 1D, 1E or 1F?**

I find that the claimant does/does not come within Articles 1D, 1E and 1F of the Refugees Convention.

[Insert relevant elements and discussion if applicable]

e. **Does the claimant come within Article 33(2) of the Refugees Convention, in respect of its express exception to the prohibition on refoulement?**

I find that the claimant does/does not come within Article 33(2) of the Refugees Convention.

[Insert relevant elements and discussion if applicable]

f. **Is the harm feared for a Convention reason?**

**Claims**

[Insert relevant elements of claimant's claims, and discussion if applicable]

I find that the Convention ground/s of [insert ground/s] [is/are] the essential and significant reason/s for the harm feared.

g. **Does the harm feared amount to persecution?**

**Claims** [Insert relevant elements of claims as they relate to the harm feared]

**Analysis and discussion (that is,, is the harm feared of sufficient seriousness to amount to persecution and is it systematic and discriminatory?)**

**Finding**

I find that the harm feared involves/does not involve serious harm and systematic and discriminatory conduct which amounts to persecution.

h. **Is the fear of Convention-based persecution well-founded?**

**Reasons**

[Assessment Officer to clearly present facts and an analysis of information leading to finding]

[If the agent of persecution is a non-state agent, insert consideration of whether effective state protection is available to the claimant and/or whether state protection may be withheld for a Convention reason]

[Consideration of whether internal relocation is a viable option for the claimant]

### **Finding**

I find that the claimant has/does not have a genuine fear of harm and that there is/is not a real chance of persecution occurring. I therefore find that the claimant's fear of persecution, as defined under the Refugees Convention, is/is not well founded.

**Claims** [Insert relevant elements of claims as they relate to the harm feared]

### **6. Finding on Refugee Status Assessment**

I am satisfied that the claimant does not meet the definition of a refugee set out in Article 1A of the *1951 Convention relating to the Status of Refugees and its 1967 Protocol* and is not someone to whom Australia owes protection obligations.

### **7. Access to Review**

As this assessment has found that the claimant do not meet the definition of a refugee set out in Article 1A of the *1951 Convention relating to the Status of Refugees and its 1967 Protocol*, the claimant may apply for a review of the finding.

[Assessment Officer's signature]

[Assessment Officer's name]

Position no.

[DATE]



**COMMONWEALTH OF AUSTRALIA**  
**DEPARTMENT OF IMMIGRATION AND CITIZENSHIP**

File Number: CLF

Client ID:

Boat name and ID number: (eg. XXX 001)

**REFUGEE STATUS ASSESSMENT RECORD**

**Definition of a Refugee – Article 1 of the Refugees Convention**

Article 1A(2), of the United Nations 1951 Convention and 1967 Protocol relating to the Status of Refugees (Refugees Convention), provides that a “refugee” is a person who:

*...owing to well-founded fear of being persecuted for reasons of race, religion, nationality, membership of a particular social group or political opinion, is outside the country of his nationality and is unable or, owing to such fear, is unwilling to avail himself of the protection of that country; or who, not having a nationality and being outside the country of his former habitual residence, is unable or, owing to such fear, is unwilling to return to it.*

**1. CLAIMANT DETAILS**

Family name:

Given names:

Known aliases:

Date of birth:

Country of birth:

Country of citizenship:

**DEPENDANT DETAILS (if applicable)**

Family name:

Given names:

Known aliases:

Date of birth:

Country of birth:

Country of citizenship:

Relationship to client:

**Identity concerns (if applicable)**

[List all aliases (still in effect on ICSE) in the above section. Also include discussion on any unresolved identity issues, providing information on how you have sought to clarify/establish identity and a finding.]

**2. CLIENT HISTORY/MIGRATION HISTORY**

[Details of arrival and migration history]

**3. CLAIMS FOR PROTECTION [an outline of the key claims are required]**

The claimant’s detailed claims are on client file CLF XXXXXXXX folios XX to XX.

**4. MATERIAL BEFORE THE RSA OFFICER**

1. Departmental File Number [insert client file no.] relating to the claimant(s).
2. The United Nations High Commissioner for Refugees Handbook on Procedures and Criteria for Determining Refugee Status (the UNHCR Handbook).

3. Relevant academic commentaries, including but not limited to Prof. Hathaway, James *The Law of Refugee Status*, 1991.
4. [If appropriate] Relevant case law and legislative provisions in the Migration Act 1958 – as an aid to interpretation of the Refugees Convention.
5. Country Information Service (CIS) documents and information directly relevant to the case [should be listed below]:

**[When referring to COI material, please provide relevant reference numbers together with CISNET reference numbers, eg. for material number 5, please refer as CX12345 (4.5)]**

## **5. REASONING**

**Analysis and discussion:** Facts and an analysis of the information leading to the RSA officer's finding are to be presented clearly here.

## **6. FINDINGS**

The Convention ground[s] of **[race/religion/nationality/membership of a particular social group and/or political opinion]** is/are the essential and significant reason[s] for the harm which the claimant fears. (delete those that are not applicable)

Having carefully considered all of the available evidence I find:

- The claimant is a citizen of [COUNTRY] **and is outside [his/her] country of nationality;**
- The claimant has no other nationality and does not have a right to enter and reside in a third country;
- The cessation clauses in Article 1C of the Refugees Convention do not apply to the claimant; **[Any consideration of this Article should be clearly discussed in part 5 under 'Reasoning']**
- There is no information before me which indicates that the claimant comes within one of the exclusion clauses in Articles 1D, 1E and 1F of the Refugees Convention; **[Any consideration of these Articles should be clearly discussed in part 5 under 'Reasoning']**
- Article 33(2) of the Refugees Convention does not apply to the claimant; **[Any consideration of this Article should be clearly discussed in part 5 under 'Reasoning']**
- The harm that the claimant fears is for a convention reason;
- The harm that the claimant fears amounts to persecution;
- That effective state protection is not available to the claimant;
- That internal relocation is not a viable option for the claimant; and
- That having carefully considered the claimant's account in terms of detail, internal consistency and credibility in relation to country information. I am satisfied that the claimant's fear of persecution as defined under the Refugees Convention is well-founded.

## **7. FINDING ON REFUGEE STATUS ASSESSMENT**

I am satisfied that the claimant does meet the definition of a refugee as set out in Article 1A of the *1951 Convention relating to the Status of Refugees and its 1967 Protocol*, and is someone to whom Australia owes protection obligations.

**[Assessment Officer's signature]**

**[NAME]**

**Position no.**

**[DATE]**



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\* Q65 \***

**Question:** What have been the recognition rates of each caseload by country of origin in the primary, review and judicial review stages by quarter since December 2009?

**Answer:** Annual and quarterly figures for visa grant rates at the primary stage of processing and post-review for irregular maritime arrivals (IMAs) and non-IMAs are published on the DIAC website at:

[www.immi.gov.au/media/publications/statistics/asylum/](http://www.immi.gov.au/media/publications/statistics/asylum/)

Updates will be released at the end of each quarter once data is collated.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q66\***

**Question:** How many IMAs have sought judicial review of their decisions since the High Court case in November 2010? How many cases have been decided by the Courts? How many are pending? What is the total number of IMAs that have applied to each of the courts and which ones are they (Magistrates Court? Federal Court? High Court)? What have been the outcomes of these court reviews? Can the Department provide those decisions and transcripts?

**Answer:**       **Applications filed**

As at 31 August 2011, the department had received 254 applications for judicial review of assessments made by Independent Merits Reviewers (IMR) following the High Court decision in M61/2010. This is broken down into 252 matters in the Federal Magistrates Court (FMC); and 2 Federal Court (FC) appeals from the FMC.

### **Outcomes**

Forty three matters have been decided by the Courts, including 42 decided in the FMC and 1 in the FC.

FMC outcomes are broken down as follows:

**Two** matters where the applicants discontinued applications filed in error; **13** cases where the court dismissed the application; **6** cases where the court declared that the IMR had made a jurisdictional error in the assessment of the applicant's claims; and **21** matters where consent orders were entered into prior to the matter being heard on the basis of a concession that the IMR had made a jurisdictional error in the IMR's assessment. Two hundred and ten matters are pending in the FMC.

One matter has been resolved in the FC. In this matter, the applicant's appeal to the FC was dismissed. One matter remains pending in the FC.

The FMC and FC do not routinely publish transcripts of hearings; however we have provided copies of the judgments in the 20 matters that have been decided by the FMC and FC. Links to the judgments are also included in **attachment A** to this document.

## **Attachment A**

Links to judgments in the IMR judicial review case load. Please note that in the matter of *SZQEL v Minister for Immigration & Anor* [2011] FMCA 581, two judgments were issued. In the matter of *MZYNI*, (Court ref MLG810/2011) no reasons were issued as the matter was dismissed on an interlocutory basis, with leave granted for the applicant to file again.

*SZPAC v Minister for Immigration & Anor* [2011] FMCA 517

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/517.html?stem=0&synonyms=0&query=szpac>

*SZPZI v Minister for Immigration & Anor* [2011] FMCA 530

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/530.html?stem=0&synonyms=0&query=szpzi>

*SZQEM v Minister for Immigration & Anor* [2011] FMCA 662

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/662.html?stem=0&synonyms=0&query=szqem>

*SZQEK v Minister for Immigration & Anor* [2011] FMCA 628

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/628.html?stem=0&synonyms=0&query=szqek>

*MZYLF v Minister for Immigration & Anor* [2011] FMCA 621

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/621.html?stem=0&synonyms=0&query=mzylf>

*MZYLE v Minister for Immigration & Anor* [2011] FMCA 589

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/589.html?stem=0&synonyms=0&query=mzyle>

*SZQEN v Minister for Immigration & Anor* [2011] FMCA 648

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/648.html?stem=0&synonyms=0&query=szqen>

*SZQEC v Minister for Immigration & Anor* [2011] FMCA 543

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/543.html?stem=0&synonyms=0&query=szqec>

*SZQDZ v Minister for Immigration & Anor* [2011] FMCA 652

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*SZQFK v Minister for Immigration & Anor* [2011] FMCA 644

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*SZPZY v Minister for Immigration & Anor* [2011] FMCA 463

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*SZQFD v Minister for Immigration & Anor* [2011] FMCA 598

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/598.html?stem=0&synonyms=0&query=szqfd>

*SZQFX v Minister for Immigration & Anor* [2011] FMCA 642

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*SZQEL v Minister for Immigration & Anor (No.2)* [2011] FMCA 582

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/582.html?stem=0&synonyms=0&query=szqel>

*Alami v Minister for Immigration & Anor* [2011] FMCA 623

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/623.html?stem=0&synonyms=0&query=alami>

*Darabi v Minister for Immigration & Anor* [2011] FMCA 371

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/371.html?stem=0&synonyms=0&query=darabi>

*SZQFC v Minister for Immigration & Anor* [2011] FMCA 663

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/663.html?stem=0&synonyms=0&query=szqfc>

*SZOZU v Minister for Immigration and Citizenship* [2011] FCA 1005 (FFC appeal)

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FCA/2011/1005.html?stem=0&synonyms=0&query=szozu>

*SZOZU v Minister for Immigration & Anor* [2011] FMCA 393 (FMC matter)

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## **Attachment A**

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*SZPZI v Minister for Immigration & Anor* [2011] FMCA 530

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/530.html?stem=0&synonyms=0&query=szpzl>

*SZQEM v Minister for Immigration & Anor* [2011] FMCA 662

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/662.html?stem=0&synonyms=0&query=szqem>

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<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/628.html?stem=0&synonyms=0&query=szqek>

*MZYLF v Minister for Immigration & Anor* [2011] FMCA 621

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/621.html?stem=0&synonyms=0&query=mzylf>

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<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/623.html?stem=0&synonyms=0&query=alami>

*Darabi v Minister for Immigration & Anor* [2011] FMCA 371

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*SZOZU v Minister for Immigration & Anor* [2011] FMCA 393 (FMC matter)

<http://www.austlii.edu.au/cgi-bin/sinodisp/au/cases/cth/FMCA/2011/393.html?stem=0&synonyms=0&query=szozu>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q67\***

**Question:** How many IMAs are awaiting removal after exhausting all avenues of appeal? How many IMA's are awaiting removal after exhausting an appeal to the independent protection assessor or its predecessor, the Independent Panel Review?

**Answer:** As at 26 August 2011, four Irregular Maritime Arrival (IMA) clients had received a negative Judicial Review outcome and had not sought further Judicial Review within the statutory appeal timeframe.

A further 61 IMA clients had received a negative Independent Merits Review (IMR) outcome and had not sought Judicial Review within the appeal timeframe. It should be noted that the courts have taken a flexible approach to appeals lodged outside of the appeal timeframe and as such these clients may still lodge an appeal, which the courts may accept.

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q70\***

**Question:** How many IMAs have taken advantage of the re-integration package? At what cost?

**Answer:** As at 24 August 2011, IMAs have taken up 78 Individual Reintegration Assistance (IRA) packages (covering 80 individuals, including a family of three) prior to returning to their home country. The cost of the cash and in-kind assistance provided through the IRA packages was AUD 224,347.

The costs comprise cash and in-kind assistance to Afghan and Iraq nationals valued at up to USD 4,000 and at up to USD 3,300 for other nationalities. The cash component can be up to \$550. In-kind assistance includes items such as small business start up assistance, skills development and training, job placement or other income generating activities.



## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q68\***

### **Question:**

- a) How many IMAs have been returned to their countries of origin either voluntarily or non-voluntarily by country of origin since August 2008 by month?
- b) Which countries were they removed to?
- c) How many were voluntary.
- d) How many were involuntary.
- e) When did these removals occur?
- f) Have any removals actually been attempted? How many were successful? How many were abandoned and why?

### **Answer:**

- (a) As at 26 August 2011, 344 Irregular Maritime Arrival (IMA) clients, including 101 IMA crew members, have been removed from Australia since August 2008 – see Attachment A for a breakdown of the removals by month.
- (b) Since August 2008, IMA clients have been removed to Afghanistan, Iran, Iraq, Sri Lanka, India, Indonesia, United Kingdom, Vietnam and Papua New Guinea.
- (c) Since August 2008, of the 344 IMA removals, 329 of those were removed from Australia voluntarily.
- (d) Since August 2008, of the 344 IMA removals, 15 of those were removed from Australia involuntarily.
- (e) The 344 IMA removals occurred between December 2008 and 26 August 2011. Attachment A provides a breakdown by month.
- (f) Since August 2008, 344 IMA clients have been successfully removed from Australia. Removal planning can be halted or postponed in response to a variety of reasons, including: litigation, ministerial intervention requests, safety concerns or a client withdrawal of their request for removal. The department does not keep consolidated statistics on the number of removals postponed or aborted given the diversity of factors which might affect removability and removability timeframes.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q68\*

## Attachment A

	Total IMA Passengers Voluntary	Total IMA Passengers Involuntary	Total IMA Crew Voluntary	Total
<b>2008</b>				
October			3	3
November			1	1
December	1		1	2
<b>2009</b>				
January	1		2	3
April	1			1
May	2		2	4
June	8		3	11
August	9			9
October	71	4	4	79
November	15	8	1	24
December	5	1	6	12
<b>2010</b>				
January	11		1	12
February	4			4
March	3	2	2	7
April	2			2
May	1		1	2
June	3			3
July	3			3
August	1		6	7
September	5		2	7
October	9		1	10
November	5		3	8
December	13		7	20
<b>2011 (as at 26 August 2011)</b>				
January	1		3	4
February			6	6
March	9		4	13
April	11		9	20
May	12		8	20
June	9		12	21
July	10		4	14
August	4		8	12
<b>Total</b>	<b>229</b>	<b>15</b>	<b>100</b>	<b>344</b>
* Please note that any further disaggregation of data, for example, by nationality may lead to the identification of clients.				

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q69\***

**Question:**

- a) How many Afghans have been returned to Afghanistan under the terms of the MOU?
- b) How many were voluntary.
- c) How many were involuntary.
- d) When did these removals occur?
- e) Have any removals under the agreement ever been attempted? How many were successful? How many were abandoned and why?

**Answer:**

- a) As at 26 August 2011, five Irregular Maritime Arrival (IMA) clients had been removed to Afghanistan under the terms of the MOU. Between October 2008 and the signing of the agreement on 17 January 2011, three clients had been removed voluntarily to Afghanistan.
- b) The five clients removed to Afghanistan under the MOU were voluntary.
- c) No IMA clients have been involuntarily removed to Afghanistan under the MOU as there are currently no Afghan nationals available for removal.
- d) The five removals to Afghanistan under the MOU occurred between 17 January 2011 and 26 August 2011.
- e) As at 26 August 2011, five IMA clients had been removed to Afghanistan under the terms of the MOU. Removal planning can be halted or postponed for a variety of reasons, including: litigation, ministerial intervention requests, safety concerns or a client withdrawal of their request for removal. The department does not keep consolidated statistics on the number of removals postponed or aborted given the diversity of factors which might affect removability and removability timeframes.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q71\***

**Question:**

What assistance does the government provide to the government of Afghanistan or NGOs or any other agency to ensure that failed asylum seekers are reintegrated into their communities? If so, what assistance is provided and at what cost? Does the government provide such assistance to any other country of origin of IMA's? If so what assistance is provided and at what cost?

**Answer:**

The department does not provide assistance to foreign governments to assist in the reintegration of failed asylum seekers. The department has contracted the International Organization for Migration (IOM) to provide Individual Reintegration Assistance (IRA) to irregular maritime arrivals of any nationality who have decided to return to their country of origin voluntarily.

The amount of funding given to IOM to administer the IRA program for the 2010-2011 financial year was USD 130,545.45.

The department is also engaging IOM to provide post arrival support for Afghan nationals returned involuntarily in line with our obligations under the Memorandum of Understanding between the Government of Australia, the Government of the Islamic Republic of Afghanistan and the United Nations High Commissioner for Refugees on Migration and Humanitarian Cooperation. The amount of funding that will be provided to IOM in Afghanistan to administer this program is still being finalised.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q72\*

**Question:** What is the CISSR? Who are the members? How often does it meet? Can we see copies of the minutes of these meetings from its establishment in November 2009?

**Answer:** The Council for Immigration Services and Status Resolution (the CISSR) is an advisory council to the Minister for Immigration and Citizenship. The CISSR provides independent advice on policies, processes, services and programs necessary to achieve the timely, fair and effective resolution of immigration status for people seeking migration outcomes in Australia.

The members are as follows:

Mr Paris Aristotle AM (Chair)

Air Marshal Ray Funnell AC (Retd) (Deputy Chair)

Ms Kerrin Benson

Ms Caz Coleman

Mr Noel Clement

Ms Libby Lloyd AM

Dr Maryanne Loughry AM

Associate Professor Harry Minas

Professor Nicholas Procter PhD RN

Dr Jamal Rifi

Professor Samina Yasmeen

The CISSR meets at least four times a year. Minutes from these meetings have been attached.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

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Professor Samina Yasmeen

The CISSR meets at least four times a year. Minutes from these meetings have been attached.

**MINUTES**  
**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**(CISSR)**  
**INAUGURAL GENERAL MEETING**  
**21 October 2009**  
**Department of Immigration and Citizenship (DIAC) National Office**  
**Canberra, Australian Capital Territory (ACT)**

**ATTENDEES**

**Council**

Mr Paris Aristotle AM (Chair)  
Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Ms Kerrin Benson  
Mr Noel Clement  
Ms Libby Lloyd AM  
Associate Professor Harry Minas  
Associate Professor Nicholas Procter  
Professor Samina Yasmeen

Apologies    Ms Caz Coleman  
                  Dr Maryanne Loughry  
                  Dr Jamal Rifi

**Minister and Staff**

Senator the Hon Chris Evans, Minister for Immigration and Citizenship  
Ms Allison Henry, Advisor to the Minister  
Mr Isaac Trienen, Advisor to the Minister

**Department Staff**

Mr Andrew Metcalfe, Secretary  
Mr Bob Correll PSM, Deputy Secretary

**Community and Detention Services Division (CDSD)**

Ms Jackie Wilson, First Assistant Secretary (FAS)  
Ms Jan Tankiang, Assistant Secretary (AS), Policy and Planning Branch  
Ms Fiona Lynch-Magor, AS, Services Management Branch  
Mr Chris Linton, A/g AS, Tender Management Branch  
Mr Daniel Caldwell, Director, Stakeholder Engagement Section  
Dr Jon Rosalky, Director, Community Assistance Support Section  
Ms Jo Boardman, A/g Director, Client Support and Liaison Section  
Ms Jennifer Bryant, CISSR Secretariat  
Ms Evangelia Nucifora, CISSR Secretariat  
Ms Heather Donnellan, CISSR Secretariat

**Compliance and Case Resolution Division (CCRD)**

Ms Alison Larkins, FAS  
Mr Robert Illingworth, AS, Compliance and Integrity Strategy Branch  
Ms Lynne Gillam, AS, Compliance Resolution Program Management Branch  
Mr Charles Wann, Director, Community Status Resolution Section

## **AGENDA ITEM 1: WELCOME AND INTRODUCTIONS**

Mr Paris Aristotle AM, Chair, Council for Immigration Services and Status Resolution (CISSR) welcomed the Members of the Council and expressed his gratitude to Members for agreeing to join the Council.

Mr Aristotle noted the opportunity before the Council to make a substantial and practical contribution to the work of the portfolio, particularly with respect to providing advice to the Minister and the Department on the development of a holistic approach to the timely status resolution for clients. Departmental Officers and Members in attendance were then invited to make introductory remarks.

### Department

Mr Bob Correll PSM, Deputy Secretary, opened the introductory remarks on behalf of the Department, discussing the recent reforms undertaken by the Department, noting that the Compliance and Detention divisions are working together to resolve the status of our clients and doing so fairly and humanely. Mr Correll identified the Department's goal of becoming the best Immigration Department in the world and acknowledged Mr Aristotle's similar commitment to strive for leadership and best practice in this respect.

Ms Jackie Wilson, First Assistant Secretary, Community and Detention Services Division welcomed the Council, inviting its participation in the work of her Division, including detention contract transition, the key immigration detention values, residential housing arrangements and the provision of community-based services provision. Ms Wilson also welcomed the involvement of the Council in advising the Department on its arrangements for Christmas Island including case management and services provision to support timely status resolution.

Ms Alison Larkins, First Assistant Secretary, Compliance and Case Resolution Division welcomed the Council, inviting its participation in the work of her Division which has responsibility for resolving the immigration status of a range of clients including visa over stayers, bridging visa E clients and those people in immigration detention.

### Members

Air Marshal Ray Funnell AC (Retd), referenced his contributions to the immigration portfolio, since 1999, being: a part of the Minister's Advisory Council on People Smuggling and a Member of Immigration Detention Advisory Group (IDAG) from 2001-2009.

Ms Kerrin Benson, discussed her role as CEO of the Multicultural Development Association, in providing systemic advocacy and community development for people resettled in Brisbane. She described her work in domestic violence, department of housing and refugee housing.

Ms Libby Lloyd AM, discussed her background and rationale for accepting a position on the Council, being: her significant work with Indo-Chinese refugees in the late 1970s, her work with Iraqi boat arrivals, her role in international development and as the Chair of the National Violence Against Women Advisory Group.



Mr Noel Clement, described his work with the Australian Red Cross, specifically in refugee and humanitarian work in Australia wide programs. He cited his role in providing services in consultation with the Department such as the Asylum Seeker Assistance scheme, Community Assistance Support program, Community Care Pilot, Immigration Detention Visits Program, reconnecting families, community and public health.

Associate Professor Nicholas Procter, stated his background in nursing and his work across disciplines, within Health Services at the University of South Australia (SA), he also described his work in the Peace Defence, working with Torture and Trauma counselling and Mental Health Screening.

Associate Professor Harry Minas, described his role at the University of Melbourne and the Centre for International Mental Health. He referenced his work with the IDAG and expressed his delight at the Council having been formed to bring together the work of the IDAG and other aspects of the Immigration Portfolio. Professor Minas referenced the work of the Detention Health Advisory Group (DeHAG) in implementing a range of work that advanced issues in the Health Forum.

Professor Samina Yasmeen, described her work as Director of Muslim States and Societies and her contribution to international politics, she referenced her work with Muslim identities within Australia and her contribution to the Australian Red Cross.

Mr Aristotle emphasised the importance of ensuring the Council is not drawn on the current public debate surrounding irregular maritime arrivals, and instead remains focussed on the broader mandate of the group in providing independent advice aimed at facilitating the timely, fair, and effective resolution of immigration status for people seeking asylum or other migration outcomes in Australia.

Mr Aristotle identified the need for a strong practical approach to the work of the Council, noting that there is much to accomplish within its two year mandate. Given this substantial workload, it will be important to think carefully about the allocation of the Council's resources, including the need to share the workload across the group and the identification of specific areas of focus for the Council which make best use of Member's time and expertise through the establishment of a sub-group framework.

Mr Aristotle also acknowledged the need for Council to work closely with both the CDSD and the CCRD to ensure an integrated approach to services provision, case management and status resolution.

Following discussions on the role and priorities of the Council, Mr Aristotle summarised the Council's objective as ensuring that immigration services and status resolution processes achieve a timely outcome for people – ethically – in a complex global environment and a challenging operational context.

## **AGENDA ITEM 2: MINISTER'S ADDRESS**

Mr Aristotle welcomed the Minister and the Secretary to the meeting and expressed his appreciation for the opportunity to contribute to the work of the portfolio on behalf of Council.

Senator the Hon Chris Evans, Minister for Immigration and Citizenship, thanked Council Members for accepting a position on the council, noting the wide range of skills and expertise of the group as a whole.

The Minister acknowledged the hard work and valuable contributions of the Immigration Detention Advisory Group over the past 8 years. He recognised that with increased involvement of the Commonwealth Ombudsman, the Australian Human Rights Commission and other oversight bodies, the role of the Council could now grow to include policy input on the way forward, rather than playing a primary role in scrutinising what we currently do.

The Minister underscored the importance of evidence based policy development and decision making and emphasised the need for developing and maintaining a humane system which ensures integrity and compliance and fosters positive relationships with clients. He outlined his intention to encourage a bipartisan approach to this issue which gives credit for past achievements and builds upon these areas of success. He acknowledged the significant improvements that have already been made by the Government including substantial reductions to the onshore and long term caseloads, faster turnover of clients and improvements to the removals process for those found to not have a right to stay.

The Minister invited the Council to provide feedback on the reforms, noting that the continued resourcing of a particular program should depend on its continued relevance and ability to provide the right services to the right people. It will be the evidence base that should determine what stays the same and what changes. He noted that timely and effective resolution of immigration status, and not social welfare, remains the priority of the Department and that support and care provided to clients should be results driven in this respect.

## **AGENDA ITEM 3: TERMS OF REFERENCE**

Mr Aristotle opened the floor for discussion on the terms of reference. There was observation that the Terms of Reference are quite broad and encompassing.

### Discussion

There was discussion about the way advice would be provided to the Minister and it was noted this would be further explored following discussion of the forward work program and possible sub-groups.

There was discussion about the ability to co-opt people from outside the Council's membership where this is required to bring necessary expertise to the work of the group – such as someone with legal expertise.

## **OUTCOMES**

**Agreed:** The Chair noted the consent of Council members on the Terms of Reference.

## **AGENDA ITEM 4: CURRENT DETENTION LEGISLATION**

### Presentation

Mr Robert Illingworth presented on the *Migration Amendment (Immigration Detention Reform) Bill 2009* (the Bill). This Bill establishes the purposes of immigration detention as managing risk to the Australian community and resolution of immigration status. The Bill introduces the following:

- new principles in regard to immigration detention, particularly in relation to children.
- requirements of an officer to make reasonable effort to ascertain identity, security and health issues – and resolve the immigration status of the detainee (except those being processed in an excised offshore place)
- delegation of the Minister's power to make residence determinations; and
- creates a temporary community access permission (TCAP) allowing a detainee to be outside a detention facility without an escort.

Mr Illingworth explained that the Bill also notes that a person's immigration status is resolved through grant of substantive visa or departure from Australia.

Government-sponsored amendments to the Bill have been drafted to reflect recommendations from the Senate Legal and Constitutional Affairs Committee and other stakeholders. Mr Illingworth described the intention that DIAC decisions to detain (or grant of Bridging Visa) be justifiable on the basis of risk.

### Discussion

Mr Aristotle asked what guidance the Department provided to Departmental officers to assist them in applying the best interests of the child. Ms Larkins responded that the proposed new Ministerial Direction will provide that guidance for staff.

Mr Clement mentioned a case where a person was detained because they were destitute and failed to comply with the 'no work' condition on their visa.

Mr Clement observed that this scenario would not happen under a case management system, stressing the importance of having this change written into the legislation.

## **OUTCOMES**

**Agreed:** The Council thanked Mr Illingworth for his presentation, agreeing that further discussions would be required at the next meeting, owing to time constraints.

<b>ACTION 1</b>	Secretariat to set next agenda item to discuss the Migration Amendment (Immigration Detention Reform) Bill 2009
<b>ACTION 2</b>	Compliance and Case Resolution Division to provide Members with a package of information including Reform Bill, 2nd Reading speech, the explanatory memorandum and information on s501 cancellations
<b>ACTION 3</b>	Case Management & Review Branch to provide Members with further briefing on Children and Minister's Direction: Best Interests of the Child

## **AGENDA ITEM 5: CONTRACT TRANSITION**

### Presentation

Mr Chris Linton, A/g AS Tender Management Branch, presented a history of the tender and transition processes including an introduction to the new services Provider, Serco.

## **OUTCOMES**

**Agreed:** The Council thanked Mr Linton for his presentation.

## **AGENDA ITEM 6 (a): STATUS RESOLUTION FRAMEWORK**

### Presentation

Mr Charles Wann presented on the Community Status Resolution Framework.

The presentation covered the evidence base for and main elements of the department's approach to resolving status, including the establishment of the Community Status Resolution Service.

Central to this risk based approach is early engagement with clients, drawing on a suite of tools to help resolve status as quickly as possible while the client remains in the community, though recognising that for certain groups in the compliance caseload it may still be necessary to detain and remove.

Mr Wann outlined some evidence to date which indicated the approach was generating some positive results.

Ms Larkins explained that the work was based on the evidence that the Department has gathered from trialling informed good ideas made by people with specific knowledge in the appropriate areas.

### Discussion

Associate Professor Procter raised the issue of methodology and enquired into what tests were being done in order to ensure that the service is working to potential.

Associate Professor Minas raised the issue of being able to differentiate between different client circumstances and being able to provide services accordingly.

## **OUTCOMES**

Associate Professor Minas suggested that the Department undertake research into the predictors used in order to categorise the caseload. This research would prescribe the services required for each client. He proposed this research in order to create an evidenced based approach to applying services and systematic testing into the effectiveness of case management.

## **AGENDA ITEM 6 (b): CASE MANAGEMENT**

### Presentation

Ms Alison Larkins presented on Case Management Services, introducing case managers as those who ensure that the most vulnerable clients receive individualised and active support whilst working towards a timely immigration outcome.

Ms Larkins emphasised the aims of achieving a faster immigration outcome and reducing the risk of adverse impacts on clients, with good documentation and accountability, regular review and appropriate focus on minors and other vulnerable groups. Ms Larkins explained the advocacy role of case managers, including the need to obtain an outcome quickly and appropriately, maintaining a client-centred approach and escalating to National Office where policy gaps are identified.

In establishing the Case management service it was initially the intention to employ people with relevant professional background including social workers and psychologists. Over time Departmental staff without these backgrounds have also moved into these roles.

Ms Larkins advised that there is a list of vulnerability indicators, which are used to screen clients into Case Management. Work is also being undertaken by Foundation House which will inform how clients are referred into Case Management.

#### Discussion

Members discussed the professional background of case managers, noting that there is a wide range of health backgrounds including social workers, psychologists and other professionals.

Members discussed some of the vulnerability indicators of clients including lack of family support, lack of English and discussed the importance of cultural awareness training provided to case managers.

Ms Larkins stated that there is a lot of work being undertaken in this area with respect to indicators and predictors and undertook to provide more detailed briefing at the next meeting.

#### **OUTCOMES**

**Agreed:** Members agreed that there should be further discussion on Case Management at the Councils' next meeting.

<b>ACTION 4</b>	Members to be provided with further briefing on case management.
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#### **AGENDA ITEM 7(a): COMMUNITY BASED SUPPORT SERVICES**

##### Presentation

Ms Lynch-Magor presented on Community Based Support Services, providing Council with an analysis of the client group and a summary of the services that are currently provided, before presenting on current strategies to improve service delivery. These strategies include a vulnerability study to inform the development of assessment and triaging mechanisms and reforms to achieve a more coherent and integrated service delivery approach to community based services. Ms Lynch-Magor identified as a priority strengthened linkages between service provision and timely status resolution, and the opportunity to integrate future service delivery arrangements to be more coherent, drive efficiencies and better align services to client needs.

### Discussion

Members acknowledged that clients in all three of the community based support services, that is, Community Assistance Support (CAS), the Asylum Seeker Assistance (ASA) scheme and the Immigration Advice and Application Assistance Scheme (IAAAS) receive similar services. It was suggested that the three services should be combined before going to tender.

Ms Lynch Magor noted that she envisaged a role for the Council, possibly through the establishment of a sub-group that would focus on assuming a cohesive approach to engagement of non-government organisations and other stakeholders in the delivery of services.

The Chair agreed that there was a role for the Council, noting the possibility of probity issues with respect to any future procurement arrangements, such as tendering for services, given Council membership. Mr Aristotle suggested that the Council would undertake research into which areas of the Community Care Pilot were most successful and made the most impact.

### **OUTCOMES**

**Agreed:** Members thanked Ms Lynch-Magor for her presentation and requested further updates on the services delivery framework.

<b>ACTION 5</b>	<b>Case Management to provide Members with an outline of the client life cycle</b>
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### **AGENDA ITEM 7(b): CHRISTMAS ISLAND**

Ms Jackie Wilson presented an item on Christmas Island operations. The presentation covered a description of the facilities, an explanation of the role of immigration as the lead agency, the capacity of the facilities and current issues with capacity.

### Discussion

The Council enquired about the health services provided on Christmas Island, with Ms Wilson advising that the health services on Christmas Island are provided by IHMS and IOTHS and are a hybrid of long-standing and new services combined. Ms Wilson further outlined the provision of health and mental health services and how the agencies had streamlined the health check process by carrying out the health checks while clients are being transported to Christmas Island.

The need for a reinvigorated relationship between the Detention Health Advisory Group (DeHAG) and CISSR was identified by Council, with Associate Professor Minas suggesting the possibility of DeHAG routinely reporting on Christmas Island health services provision to CISSR, with particular focus on the provision of mental health services.

Ms Wilson asked the Council to consider how the Department can continue to provide the high standards of service on Christmas Island.

## **OUTCOMES**

**Agreed:** Members thanked Ms Wilson for her presentation and agreed that there is a role for the Council in ensuring high standards of service on Christmas Island.

## **AGENDA ITEM 8: FORWARD WORK PROGRAM**

### Discussion

Discussion of the forward work program focussed on the contribution of the Council in assisting the Department in its development of integrated service delivery and case management, particularly with respect to minors and other vulnerable groups and the use of Christmas Island. The Council's future stakeholder engagement role was briefly discussed, with resolution for a more detailed discussion to be held over until the next meeting.

The sub-groups and convenors provisionally identified were:

### Integrated Service Delivery Framework sub-group:

- Mr Paris Aristotle (convenor)
- Ms Kerrin Benson
- Mr Noel Clement
- Ms Caz Coleman
- Ms Libby Lloyd

### Research and Evaluation sub-group:

- Associate Professor Harry Minas (convenor)
- Dr Maryanne Loughry
- Professor Samina Yasmeen
- Associate Professor Nicholas Procter

### Christmas Island sub-group:

- Mr Paris Aristotle (convenor)
- Air Marshal Ray Funnell (Retd)
- Ms Libby Lloyd
- Dr Maryanne Loughry
- Associate Professor Nicholas Procter
- Professor Samina Yasmeen

### Mainland Detention Centres sub-group:

- Air Marshal Ray Funnell (Retd) (Convenor)
- Ms Kerrin Benson
- Ms Caz Coleman
- Dr Jamal Rifi

## **OUTCOMES**

**Agreed:** Final membership of sub-groups to be confirmed following out of session discussions with Members.

**Agreed:** Stakeholder engagement would remain a matter for the Council as a whole, with specifics of an engagement strategy to be discussed at a later date.

**Agreed:** The Department to use CISSR as a point of reference for trialling / testing its thinking as integrated service delivery and case management models are developed.

<b>ACTION 6</b>	Further information to be provided to members on Ministerial Direction <i>Best Interests of the Child</i>
<b>ACTION 7</b>	Department to provide Members with an analysis of the impacts of the local CI community on people in detention on the Island
<b>ACTION 8</b>	Secretariat to organise logistics for a visit to Christmas Island for those Members available to attend

#### **NEXT MEETINGS**

Melbourne	10 – 11 November 2009.
Sydney	10 – 11 December 2009.
Canberra	10 – 11 February 2010.
Venue TBA	6 – 7 May 2010.



**IN-CONFIDENCE**

**MINUTES  
COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION  
(CISSR)  
SECOND GENERAL MEETING  
10-11 November 2009  
Novotel Melbourne on Collins  
Melbourne, Victoria**

**ATTENDEES**

**Council**

Mr Paris Aristotle AM (Chair)  
Ms Kerrin Benson  
Mr Noel Clement  
Ms Caz Coleman  
Ms Libby Lloyd AM  
Dr Maryanne Loughry  
Associate Professor Harry Minas  
Professor Nicholas Procter  
Dr Jamal Rifi  
Professor Samina Yasmeen

Apologies     Air Marshal Ray Funnell AC (Retd) (Deputy Chair)

**Ministerial Staff**

Ms Allison Henry, Advisor to the Minister

**Department Staff**

**Community and Detention Services Division (CDSD)**

Ms Jackie Wilson, First Assistant Secretary (FAS)  
Ms Jan Tankiang, Assistant Secretary (AS), Policy and Planning Branch  
Ms Fiona Lynch-Magor, AS, Services Management Branch  
Mr Daniel Caldwell, Director, Stakeholder Engagement Section  
Ms Jo Boardman, A/g Director, Client Support and Liaison Section  
Ms Jennifer Bryant, CISSR Secretariat

**Compliance and Case Resolution Division (CCRD)**

Ms Alison Larkins, FAS  
Ms Lynne Gillam, AS, Compliance Resolution Program Management Branch  
Mr Dermot Casey PSM, AS, Case Management and Review Branch

## **AGENDA ITEM 1: WELCOME AND INTRODUCTIONS**

Mr Paris Aristotle AM, Chair, Council for Immigration Services and Status Resolution (CISSR) opened the meeting and invited introductions from those Members attending their first meeting.

### Members

Ms Caz Coleman, Dr Jamal Rifi and Dr Mary Loughry introduced themselves to the Council.

## **AGENDA ITEM 2: Correspondence and action items, Summary of forward work program**

There was no correspondence.

Discussion of the forward work program focussed on how members could provide the Minister with advice. Mr Aristotle commented on probity issues regarding the Integrated Service Delivery Framework and reflected on his conversation with the Department's Chief Lawyer. The advice was that there may eventually be some issues for Members who are participating in sub-groups, as their agencies may wish to tender in the future. However, at this time a tender is more than 12 months away.

The sub-groups and convenors identified were:

### Integrated Service Delivery Framework

Mr Paris Aristotle AM (convenor)  
Professor Nicholas Procter  
Ms Kerrin Benson  
Mr Noel Clement  
Ms Caz Coleman  
Ms Libby Lloyd AM

### Research and Evaluation

Associate Professor Harry Minas (convenor)  
Dr Maryanne Loughry  
Professor Samina Yasmeen

### Christmas Island

Mr Paris Aristotle AM (convenor)  
Air Marshal Ray Funnell AC (Retd)  
Ms Libby Lloyd AM  
Dr Maryanne Loughry  
Professor Samina Yasmeen

### Mainland Detention Centres

Air Marshal Ray Funnell AC (Retd) (convenor)  
Ms Kerrin Benson  
Ms Caz Coleman  
Dr Jamal Rifi

### Discussion

Members discussed Community Consultative Groups (CCGs) and resolved that it may be useful and appropriate for state-based chairing of CCGs as the Department moves through transition to new service providers. The issue of members chairing CCGs can be reviewed in six months. Members are encouraged to visit their local facility and meet with the Regional Manager.

### **OUTCOMES**

**Agreed:** Members agreed to chair CCG meetings in their state every month and review the arrangement in six months.

<b>ACTION 1</b>	<b>DIAC to provide Members with information on Community Consultative Groups</b>
<b>ACTION 2</b>	<b>Secretariat to arrange for Members to meet with the Regional Manager in their state</b>

### **AGENDA ITEM 3: DIAC TRANSFORMATION**

#### Presentation

Ms Alison Larkins and Ms Jackie Wilson presented on the DIAC Transformation, identifying efficiency of programs and services and the effectiveness of policy development and implementation as the key drivers. Members were given an outline of the new structure which includes three groups: policy and program management, client services and business services.

#### Discussion

Members discussed the potential risks with separating policy from operations and the need to ensure good internal communication and cooperation to overcome this. Members expressed interest in understanding how the transformation would effect CISSR's interactions and support networks within the Department. It was noted that transformation has a long (12 month) lead time in order to allow time to work through such issues and that Community & Detention Services Division (CDSD) and Compliance and Case Resolution Division (CCRD) would work through this and apprise the Council at a future time.

### **AGENDA ITEM 4: CASE MANAGEMENT**

#### Presentation

Mr Dermot Casey commenced the discussion on Case Management by giving an outline on the history of Case Management in the Department and outlined some recent improvements and achievements including prioritising speedy resolution, positive engagement with Clients and triaging support based on need to ensure the most effective use of limited resources.

Mr Casey described the current shift from an individual case officer approach to a team-based approach where officers are able to share expertise and contribute cooperatively in providing whole-of-client care. He noted the opportunity this presents in allowing for greater skills transfer and support for less experienced case officers.

Mr Casey noted the special difficulty of maintaining an inclusive care and case management philosophy in a regulatory environment which by nature excludes some clients and invited Council's assistance in meeting this challenge.

#### Discussion

Members discussed the qualifications of case management staff, noting that other industries use a model with more experienced team leaders and utilise a team focus instead of task focus.

Council noted the opportunities for a Research and Evaluation sub-group to use the reform of Case Management as an opportunity to build the evidence base, particularly with respect to implementation at a local level, with members noting the importance of empowering staff in the network to be problem solvers and solutions focussed.

#### **OUTCOMES**

**Agreed:** Ms Larkins and Ms Gillam to provide a paper on case management, via the Secretariat, to be considered by the Research & Evaluation sub-group.

<b>ACTION 3</b>	<b>Secretariat to include case management as an item on the Research &amp; Evaluation sub-group agenda</b>
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#### **SPECIAL TOPIC – MINORS IN DETENTION**

Arising from the Case Management discussion, Ms Henry drew attention to the management of minors in detention as an area where Council's advice is required.

Mr Casey identified the challenge of identifying minors, noting that as many as 40% of the cohort treated as minors could be over 18. Mr Casey sought Members' advice on how to treat people who claim to be minors and the associated risks of doing so. The risks may include public criticism, other people in detention feeling discriminated against and influences of adults on true minors.

#### **OUTCOMES**

**Agreed:** A 'Minors Taskforce' is to be established, for an initial period of six months to focus on the handling of minors on Christmas Island.

#### Minors Taskforce Membership

Ms Libby Lloyd AM (convenor)

Professor Samina Yasmeen

Professor Louise Newman (member of Detention Health Advisory Group and Chair of the Mental Health Sub-Group).

<b>ACTION 4</b>	<b>Facilitate a meeting of the Minors Taskforce</b>
<b>ACTION 5</b>	<b>Secretariat to facilitate Ida Kaplan from Foundation House to present draft findings at the next meeting</b>

## **AGENDA ITEM 5: MIGRATION AMENDMENT BILL**

Following discussions at the Inaugural CISSR meeting on 21 October 2009 members were provided with papers on the Migration Amendment Bill on 2 November 2009. Members were invited to provide any feedback directly to Ms Larkins.

## **AGENDA ITEM 6: RESEARCH AND EVALUATION**

Members discussed preliminary papers which identify areas of research and evaluation that the Council could provide advice on to the Minister. Members agreed that a coherent program of research would be required, which takes a long term vision and generates efficiency in terms of governance and procurement arrangements.

Areas of interest initially identified by Members were case management and minors. There was further discussion about the specific role of the Council with respect to research, with Members confirming that it is appropriate for the subgroup to provide advice to the Minister on areas of priority for research, rather than being responsible for commissioning or conducting specific research.

Members noted the opportunity for Departmental research to be planned and designed to complement research already being undertaken in other spheres such as NGO research, and the Department noted that it is already exploring existing evidence bases as a means of economy.

## **OUTCOMES**

**Agreed:** The Research & Evaluation subgroup will teleconference with key staff from CDSD and CCRD to clarify priority areas for research and to discuss the current research priorities for the Department. This will be followed by a meeting with Rebecca Irwin, First Assistant Secretary, Strategic Policy Research & Evaluation.

<b>ACTION 6</b>	<b>Sub groups to produce a one page summary of priorities for Research and Evaluation</b>
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## **AGENDA ITEM 7 – CHRISTMAS ISLAND**

### Presentation

Ms Jackie Wilson presented a summary of the facilities and current capacity of Christmas Island. Ms Wilson described what is being done to adjust the facilities to meet the changing demands on Christmas Island. Ms Wilson asked Members to consider practical suggestions for how to best manage the number of people considering the current difficult circumstances.

Professor Yasmeen and Ms Lloyd provided a summary of their visit to Christmas Island observing:

- Some *Life without barriers* staff appear to require additional cultural training
- High levels of security at North West Point facilities a concern
- Appears to be high levels of disengagement by people being detained due to lack of activity
- Living arrangements are generally good
- Case processing is happening quickly
- Serco management is making a good impression

- Development of greenery and garden areas is positive
- Utility in spending a longer time on Island (rather than same day turnaround) to get a better impression of life on-Island.

#### Discussion

Members identified concern that the positive mood on-Island may be closely linked to the high percentage of positive outcomes and speedy turnover of cases. There is a need to ensure the Department has contingency plans in place if the percentage of acceptances falls. Expanding operations to 'maximum capacity' is a real concern in this respect as there is less possibility to 'quarantine the contagion of anxiety'. Expansion also presents problems more generally as it becomes more difficult to provide services within resource and accommodation constraints.

Members discussed the use of religious service providers, doctors and third parties as pastoral care officers as a practical measure to keep the clientele engaged and to de-escalate problems quickly.

#### **OUTCOMES**

**Agreed:** Members will consider practical measures to manage the large numbers on Christmas Island.

#### **AGENDA ITEM 8: 'THE SANCTUARY' VISIT**

#### **AGENDA ITEM 9: 'BOX HILL' VISIT**

#### **End of Day One**

#### **AGENDA ITEM 10: REVIEW OF FIRST DAY**

Mr Aristotle opened the floor to Members to provide feedback on the previous day.

#### Discussion

Members raised the following:

- CISSR should try to understand the motivation of people coming by boat to Australia
- the role of CISSR in case management
- the ethical underpinning of the support given to asylum seekers including 89% of Centrelink payments
- outcome for permanent residents of Christmas Island if the government changes policy on detaining people on Christmas Island
- support for staff especially if more people are refused asylum.

#### **AGENDA ITEM 11: CHRISTMAS ISLAND AND MAINLAND DETENTION CENTRES**

Agenda Item 7 was continued on day two and also included discussions about mainland immigration detention centres.

#### Discussion

Members suggested that the Department consider using more people from the ethnic communities in Australia. For example, Tamil cooks or community leaders

to provide interpreter and pastoral care. Members raised the issue of providing ethnic communities in Australia with correct information and engaging these groups in problem solving.

The Members discussed managing communication on Christmas Island in smaller groups and also suggested that Clients be engaged with the more complex problems and be invited to put forward solutions.

Mr Aristotle reminded the Council of the Department's request that Members consider suggestions and improvements for services and structures which are supportive of Clients and enable speedy status resolution.

Mr Clement suggested that a village set up would support people such as Torture and Trauma survivors better.

## **OUTCOMES**

### **Agreed:**

Some Members indicated an interest in travelling to Christmas Island with Ms Wilson.

<b>ACTION 7</b>	<b>Secretariat to arrange travel for Members to Christmas Island with Ms Wilson</b>
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## **AGENDA ITEM 12: VILLAWOOD IMMIGRATION DETENTION CENTRE REDEVELOPMENT**

Ms Tankiang provided a review of the current redevelopment of Villawood Immigration Detention Centre (VIDC).

## **AGENDA ITEM 13: SERVICE DELIVERY FRAMEWORK**

### Presentation

Ms Fiona Lynch-Magor provided a presentation to the Council on the Service Delivery Framework. Ms Lynch-Magor discussed the issue of probity and that the Department would be funding a probity advisor for the Council.

Ms Lynch-Magor noted that it would be many months before a tender process would commence. Ms Lynch-Magor asked the Council to consider how to use the assessment tool to target the services appropriately.

### Discussion

The Members of the Council discussed the issue of probity.

Members raised the possibility of 'wrap around services' a concept utilised in other areas such as aged care which ensures that people receive the services they need not just what is available.

Members raised the issue again of the importance of ensuring service provider staff are apprised of the Department's vision and the risks of wrong information being given to people in detention. Members suggested the Department hold information sessions.

Associate Professor Minas identified a role for the Research and Evaluation sub-group to evaluate triaging of services. Members discussed the costs



associated with Research and Evaluation and using evidence-based research to influence the impact of funding.

Ms Henry informed the Council that the Minister had been reviewing programs such as Community Detention and considering ways of streamlining them.

Mr Aristotle reminded the Council that services are required to fit within the internal protection framework.

## **OUTCOMES**

Ms Larkins to investigate possible resources for funding Research and Evaluation.

<b>ACTION 8</b>	<b>Alison Larkins to review the available budget for Research and Evaluation</b>
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## **AGENDA ITEM 14: OTHER BUSINESS**

Mr Aristotle confirmed with Members of Council that the next meeting would be in Sydney on 10-11 December 2009. This meeting will include a community visit and a short visit to VIDC.

<b>ACTION 9</b>	<b>Secretariat to follow-up with Members on their availability for the next twelve months</b>
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## **AGENDA ITEM 15: MARIBYRONG IMMIGRATION DETENTION CENTRE VISIT**

### **NEXT MEETINGS**

Sydney 10 – 11 December 2009.

Canberra 10 – 11 February 2010.



**MINUTES**  
**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**THIRD GENERAL MEETING**  
**10-11 December 2009**  
**DIAC Office Lee Street**  
**Sydney NSW**

**ATTENDEES**

**Council**

Mr Paris Aristotle AM (Chair)  
Ms Kerrin Benson  
Mr Noel Clement  
Ms Caz Coleman  
Ms Libby Lloyd AM  
Professor Nicholas Procter  
Dr Jamal Rifi  
Professor Samina Yasmeen  
Dr Maryanne Loughry (10 December only)

**Apologies**

Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Associate Professor Harry Minas

**Ministerial Staff**

Ms Allison Henry, Advisor to the Minister

**Department Staff**

**Community and Detention Services Division (CDSD)**

Ms Jackie Wilson, First Assistant Secretary (FAS)  
Ms Jan Tankiang, Assistant Secretary (AS), Policy and Planning Branch  
Ms Fiona Lynch-Magor, AS, Services Management Branch  
Ms Jo Boardman, A/g Director, Client Support and Liaison Section  
Ms Jennifer Bryant, A/g Director, Stakeholder Engagement Section  
Ms Heather Donnellan, CISSR Secretariat

**Compliance and Case Resolution Division (CCRD)**

Ms Alison Larkins, FAS  
Mr Dermot Casey PSM, AS, Case Management and Review Branch  
Ms Charles Wann, A/g AS, Compliance Resolution Program Management Branch

**Refugee Humanitarian and International Division**

Ms Arja Keski-Nummi, FAS

**NSW State Office**

Mr Gavin McCairns, State Director

## **AGENDA ITEM 1: WELCOME AND INTRODUCTIONS**

Mr Paris Aristotle AM, Chair, Council for Immigration Services and Status Resolution (CISSR) opened the meeting.

Mr Aristotle mentioned the pressures of the Council and the importance of the work program to the Minister and the Department.

Mr Aristotle welcomed Mr Gavin McCairns, NSW State Director. Mr McCairns introduced himself and explained his role to the Council.

Mr Aristotle requested that Members read the CISSR Operating Guidelines before the next meeting and provide feedback.

## **AGENDA ITEM 2: NEW REGIONAL COOPERATION FRAMEWORK – IMPACT OF IRREGULAR MARITIME ARRIVALS ON HUMANITARIAN PROGRAM**

### Presentation

Ms Arja Keski-Nummi presented an item on the New Regional Cooperation Framework being developed by Refugee, Humanitarian and International Division and explained some of the regional engagement work being done on asylum seeker issues. Ms Keski-Nummi spoke of the Department's efforts in building confidence amongst Australia's regional partners, its examination of assisted voluntary return programs and assistance programs for host countries as strategies for regulating movements within the region.

Ms Keski-Nummi discussed trends identified at the intergovernmental conference she had attended in Geneva. Ms Keski-Nummi's presentation gave substantial oversight on asylum seeker trends worldwide, noting that there is presently an estimated 30-40 million illegal migrants globally. Ms Keski-Nummi sought to give some insight to the drivers for these movements observing that around two thirds of movements are secondary displacements. She noted that Somalis are the largest cohort, followed by Afghanis and Iraqis, with Iranian movements declining in Australia and in most of Europe also.

### Discussion

Members noted the importance of the Department's work in building a regional cooperation framework, particularly with respect to ensuring some level of uniformity in the way other countries in the region approach asylum assessment processes and timeframes.

With respect to processing timeframes it was observed that in Spain people must be released from detention if they do not have an outcome within three months.

Members expressed interest in what examination is done of those people who are returned and were advised that Australia does not monitor returns. It was observed that the UK does follow-up visits, either through international agencies or directly, and that the Netherlands has a returns and departures program.

<b>ACTION 1</b>	<b>The Chair has requested updates to be provided to CISSR on the progress of the Regional Development framework</b>
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### **AGENDA ITEM 3: CHRISTMAS ISLAND**

#### Presentation

Ms Jackie Wilson outlined the Department and Serco's management of the disturbance at the Christmas Island Immigration Detention Centre (IDC) in November, including handling of injured persons and police involvement. Ms Wilson outlined some of the factors believed to have precipitated the incident and identified some measures already taken including informing clients of 'safe places' and regular compound briefings for all clients. Ms Wilson acknowledged pressures associated with accommodation and sought members' input on managing this.

#### Discussion

Members reflected upon the pressures created by current arrangements on Christmas Island including the approach taken by the Department to resource activities appropriately, pressures on Serco in getting up to speed to manage daily operations and pressures on the Christmas Island Community. Members also acknowledged the pressure on people detained, the risks to client's mental health and the increased likelihood of erratic behaviour with high numbers and difficult circumstances. Members gave an outline of their experience in managing large numbers of people in overseas detention camps and the importance of understanding the triggers to frustration which can result in violence and behavioural problems.

Members discussed arrangements in place to deal with misbehaviour and the Department advised that whilst there is some indication that individuals in the detention population want the trouble-makers brought to account, there is also a level of reticence in coming forward. Regular compound briefings and group consultations are being held in preference to using a single nominated representative to achieve better communication. Members supported a group engagement approach, suggesting that individuals with good knowledge of group sentiment could be used to inform risk assessments and advice provided.

Members generally acknowledged the efforts being made by the Department in difficult circumstances. Members noted that tensions will inevitably build as people in detention increasingly feel the need to be noticed and taken seriously. It was observed by the Department that there are often not obvious triggers for unrest, with daily reports showing the mood to be positive – Members answering that tensions may be triggered by small incidents without warning. It was observed that it was incumbent upon Serco to understand the small issues and minor annoyances that can often serve as trigger points. Members suggested using conflict resolution training and peer education as methods by which clients could participate in keeping group mood more stable and help de-escalate tense situations.

Members were interested in the present relationship with the Christmas Island community, particularly with respect to recent events and in response to the increased numbers. The Department advised that the community was generally happy with the way the November incident was managed, but would have liked to have been informed sooner. The reaction to growth in numbers has been mixed – increased business and commitment to building programs is welcomed but

increased demands on services such as schools and fresh food provision remains a concern.

Members asked about future contingency options if numbers continue to rise on Christmas Island and were advised that alternatives are being considered and that decisions on future locations would, of course, be decided on a case by case basis.

Members agreed that the Chair would approach the Minister to express the Council's concerns over the high numbers currently on Christmas Island.

## **OUTCOMES**

**Agreed:** There is an urgent need to develop alternative accommodation options, in preference to further increasing the surge capacity at the Christmas Island Immigration Detention Centre.

<b>ACTION 2</b>	<b>Professor Procter and other interested Members to work with Ms Wilson on Christmas Island strategies.</b>
<b>ACTION 3</b>	<b>Mr Aristotle to call the Minister to voice the Members concerns.</b>

## **AGENDA ITEM 4: INTEGRATED SERVICE DELIVERY FRAMEWORK**

### Presentation

Mr Aristotle, Ms Lynch-Magor and Ms Boardman briefed the group on key outcomes of the Integrated Service Delivery Framework sub group meeting, on 8 December 2009. Minutes of the sub group meeting are in draft. Ms Boardman invited input or comments from sub group Members prior to finalising.

### Discussion

Lengthy discussion was held on future service delivery concepts to clients whose status remains unresolved, with a strong focus on the most appropriate way to deliver services under a coherent and integrated model. A key aspect of the discussion included the relationship between immigration services that support clients in various visa streams and health and welfare services that support client needs as they progress along their immigration pathway. CISSR members discussed if indeed service level need differed significantly across the various visa streams.

CISSR members agreed that there will be significant issues in the shaping of a new service delivery model to appropriately determine service levels that address and support status resolution under varying visa streams and attached International or Duty of Care obligations, and that are assessed based on need.

In providing advice to the Minister or the Department, a key challenge for the CISSR Services Framework sub group will be to examine and agree on whether client needs or visa streams should drive service delivery. Subsequently, the sub group will need to explore the most appropriate way to structure a future service delivery model and framework that meets client need and status resolution objectives.

CISSR members agreed that pivotal to a future service delivery model was the capacity for services to support clients to remain appropriately focussed on immigration pathway decisions and timely resolution of their status.

## **AGENDA ITEM 5: JESUIT REFUGEE SERVICE VISIT – KINGS CROSS**

Members attended the Jesuit Refugee Service (JRS) office in Kings Cross and were briefed about the work of JRS. Members were then taken to a property owned by JRS and introduced to a client living there. The client discussed his life at the residence and how JRS helped him find work and integrate into the community while he awaits his immigration outcome.

### **End of Day One**

## **AGENDA ITEM 6: REVIEW OF FIRST DAY**

Mr Aristotle opened the floor to Members to provide feedback on the previous day.

### Discussion

Members raised the following:

- Resettlement issues of clients, such as receiving a visa but not being left destitute and that these programs are not a funded service.
- DIAC staff would benefit from a form of clinical supervision to assist with professional development particularly case management and staff undertaking interviews.
- The Department cannot continue to assume that services, such as JRS, will always be provided and that there are always people who will not fit into a category to receive support from such services.
- Ministerial Intervention submissions should include details of the financial status of the client, so the visa given ensures they are not left destitute.
- Old methods of service delivery and access to services should not limit the thinking of the Council and that its future focus should be on effective service delivery and timely status resolution.

<b>ACTION 4</b>	<b>Mr Jamie Fox to be invited to the next meeting to present to the group on resettlement issues.</b>
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## **AGENDA ITEM 7 – BRIEFING ON STATUS RESOLUTION QUALITATIVE RESEARCH PROJECT**

### Presentation

Ms Alison Larkins and Mr Charles Wann presented on the Status Resolution Qualitative Research project. The research engaged around 160 clients including lawful entrants, visa over stayers and bridging visa E holders and found that most people don't have direct contact with the Department and typically have a limited understanding of visa pathways and their associated obligations.

Clients are subsequently shocked when there is compliance involvement. The research suggests that the Department needs to engage earlier with clients in a non-threatening manner to ensure they are provided accurate and clear messages about their visa requirements. Communication options being trialled

include fact sheets, improved information on the web, an anonymous phone contact centre and the proposed use of SMS technology for visa holders.

#### Discussion

Members acknowledged the innovations outlined by the Department but also noted that some clients may be uncomfortable with these new and technology-based forms of communication. Mr Wann acknowledged that the challenge is to find the right method of communication for each person and that research has shown the need for more conversation – this is something the Department is working on.

Members suggested the use of media to communicate these messages about their visa requirements. Members supported the need for oral communication of these messages, also emphasising the need to deliver and repeat short, clear messages – targeted and translated for local communities to ensure the right messages are picked up and repeated, rather than risking having the message get lost in translation.

<b>ACTION 5</b>	<b>Research and Evaluation sub-group to meet before February meeting.</b>
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### **AGENDA ITEM 8: EVALUATION OF COMMUNITY STATUS RESOLUTION PROGRAM**

#### Presentation

Ms Alison Larkins and Mr Charles Wann presented on the evaluation methodology that is proposed for assessing the impact of the Department's approach to resolving immigration status. To assess success in status resolution the Department will look for:

1. an increase in the number of clients resolving their status, more quickly, while in the community and while engaged with the Department;
2. status being resolved lawfully, transparently and consistently with government policy; and
3. evidence that these methods of engagement with clients are proving more cost effective than the 'locate, detain and remove' approach.

Early indications show an increase in the number of people approaching DIAC counters, particularly first time interactions.

#### Discussion

Members opened discussion by suggesting an examination of what the determinants are for 'a better outcome'. Members also offered that the Department may wish to look at case studies and identify the cause and effect and also suggested the possibility of undertaking a literature review.

Members discussed need identification, citing the UNHCR's approach to global needs assessment with long term plans budgeting for what they need, not what they have.

More generally Council noted the potential need for a probity advisor in any research undertaken under the Council's purview.

<b>ACTION 6</b>	<b>Global Needs Assessment – Geneva – details to be provided to</b>
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	<b>Members</b>
<b>ACTION 7</b>	<b>CCRD to update CISSR at the next meeting with research agenda. Cost modelling of proposed project explaining budgetary restraints, including legal advice and funding.</b>

## **AGENDA ITEM 9: MINORS SUB-GROUP REPORT BACK**

### Presentation

Ms Libby Lloyd updated the group on the discussions at the Minors sub-group teleconference. Ms Lloyd described a framework for discussion on priorities in respect to children in immigration detention.

Immediate issues include determining the age of those claiming to be minors, and the appropriateness of the proposed framework for accommodating minors in alternative places of detention and Residence Determination with particular regard to timeframes and processing, procedures for escalation, suitability of accommodation, involvement of detention services and health services providers and the involvement of other organisations such as the Australian Red Cross and Life Without Barriers.

The Council was briefed on the current guardianship laws for unaccompanied minors coming to Australia with the intention of remaining who can become the responsibility of the Minister. Minors, such as fishers, who are brought to Australia under enforcement provisions do not fit these provisions and nor do minors who initially enter lawfully on temporary visas and subsequently apply for asylum.

Ms Henry mentioned that the Minister has sought advice on the operations of the *Immigration (Guardianship of Children) Act 1946* (IGOC Act) and that he has concerns that he has a potential conflict of interest, being responsible for both their detention and their guardianship.

### Discussion

The Department and Members reaffirmed that the best interests of the child remain the priority. The Department noted that alternative arrangements, such as Immigration Residential Housing or Community Detention, are put in place as soon as possible for minors.

## **OUTCOMES**

**Agreed:** All Council Members to be given the opportunity to provide input and suggestions to the work of the Minors sub-group. All Members to be given the opportunity to review the s499 Ministerial Direction and provide feedback to the Minors sub-group. Members are asked to consider if the Direction covers all aspects of minors in detention.

Mr Casey asked Members to consider who needs to be consulted on minors. UNHCR was identified.

<b>ACTION 8</b>	<b>Ms Irwin to be invited to attend the next CISSR meeting to discuss the DIAC research program, with reference to minors.</b>
<b>ACTION 9</b>	<b>Ms Henry to provide Members with a revised draft of the proposed s499 Minister Direction on children and Members to</b>

	provide feedback to Ms Lloyd, through Secretariat, on their thoughts on the content.
<b>ACTION 10</b>	Members of the Minors sub-group to meet face to face before the February 10 meeting.
<b>ACTION 11</b>	CISSR Members to meet with case managers to hear how they are currently working with children.

## **AGENDA ITEM 10: COMPLIANCE RESEARCH PROJECT**

### Presentation

Ms Alison Larkins sought Council's advice on how best to utilise \$100,000 of departmental funds that has been identified for compliance-related research as part of the 2009-10 Policy Innovation Research and Evaluation Unit (PIREU) research program. Within the limits of time and budget, it is proposed to conduct a comparative review of international legislation, policy and procedures for involuntary removals.

### Discussion

In discussion Members explored the underlying intent, which was clarified as a desire to understand the power to undertake involuntary removal and to ensure it is used properly. For example, are there other more appropriate ways to manage these clients and why does Government have/need this power – do other countries achieve a better outcome without it. Members suggested follow-up with clients at 'the other end of the process' as an initial step and were advised that the general policy on this is that clients who have been removed do not receive follow-up services.

Members discussed the annual removal rates and the numbers of involuntary removals compared with those who are advised of their options and elect to leave. Members suggested that the Department talk to staff about their experience of voluntary and involuntary removals, to provide 'practical wisdom'.

Council resolved to consider the written submission prepared by the sub-group and the Chair invited Member's comments on this paper.

<b>ACTION 13</b>	Members to be shown current policy on removals and provide comments.
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## **AGENDA ITEM 11: AUSTRALIAN HUMAN RIGHTS COMMISSION**

### Presentation

The Hon Catherine Branson QC President of the Australian Human Rights Commission (AHRC) was introduced to CISSR Members. Ms Branson explained the role of the AHRC noting that their focus is to:

- Investigate individual detainee complaints
- Report on findings
- Address complaints
- Conduct inquiries, such as that into children in detention in 2004
- Develop immigration guidelines
- Provide consistent standards of human rights
- Hold annual inspections of mainland detentions centres
- Conduct interviews with DIAC staff, service providers and clients in Immigration Detention Centres and



- Examine proposed legislation.

The AHRC have limited resources and rely on support from other agencies, including funding support from DIAC.

Ms Branson identified the following issues that AHRC would like to address:

- equal treatment to all people
- monitoring of treatment of people in immigration detention in regards to international human rights obligations
- one protocol to cover all states and all forms of detention
- AHRC would like to have the power to enter facilities without notifying the department
- information sharing of Christmas Island
- formalised approach to monitoring immigration detention facilities
- legislative minimum standards for detention.

Ms Branson hopes to develop a close relationship with Members and would like to be able to share information. The Hon Branson expressed her interest in the minors sub-group and offered to attend meetings or to send a staff member.

#### **AGENDA ITEM 12: VILLAWOOD IMMIGRATION DETENTION CENTRE VISIT**

Members attended VIDC Stage 1 and briefly reviewed the improved visits arrivals and outdoor recreational facilities and were briefed on the overall improvements of the amenities due for completion in 2010. Members were invited back for a full tour when it can be scheduled.

#### **MEETING CLOSED**

#### **NEXT MEETINGS**

Canberra 10-11 February 2010.

**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**4<sup>th</sup> GENERAL MEETING MINUTES**  
**10-11 February 2010**

**PARTICIPANTS**

**Council Members**

Mr Paris Aristotle AM (Chair)  
Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Ms Kerrin Benson  
Ms Caz Coleman  
Mr Noel Clement  
Ms Libby Lloyd AM  
Dr Maryanne Loughry  
Associate Professor Harry Minas (11 February 2010 only)  
Dr Jamal Rifi  
Professor Samina Yasmeen  
Apologies: Professor Nicholas Procter

**Minister's Office**

Ms Allison Henry, Advisor to the Minister

**Guests**

Professor John McMillan AO, Commonwealth Ombudsman  
Ms Helen Fleming, Senior Assistant Ombudsman  
Mr Tony Hassall, Director Serco Immigration Services  
Dr Ida Kaplan, Direct Services Manager, Foundation House

**Department**

Mr Andrew Metcalfe, Secretary  
Mr Bob Correll PSM, Deputy Secretary

**Community and Detention Services Division**

Ms Deborah Jacka, Acting First Assistant Secretary  
Ms Jan Tankiang, Assistant Secretary Policy and Planning Branch  
Ms Fiona Lynch-Magor, Assistant Secretary Services Management Branch  
Mr Daniel Boyer, Assistant Secretary Irregular Maritime Arrivals Branch  
Mr Peter Manwaring, Acting Assistant Secretary, Tender Management Branch  
Dr Jon Rosalky, Director Community Assistance Support Section  
Ms Jo Boardman, Acting Director, Client Support and Liaison Section  
Ms Jennifer Bryant, CISSR Secretariat  
Ms Heather Donnellan, CISSR Secretariat

**Compliance and Case Resolution Division**

Ms Allison Larkin, First Assistant Secretary  
Mr Dermot Casey PSM, Assistant Secretary Case Management Branch  
Ms Lynne Gillam, Assistant Secretary Compliance Resolution Program Management Branch  
Mr Charles Wann, Director Community Status Resolution Section  
Ms Johanna Drake, Assistant Director Community Status Resolution Section

Citizenship, Settlement & Multicultural Affairs

Mr Jamie Fox, First Assistant Secretary

New South Wales State Office

Ms Rocio Trapaga-Saul, Deputy State Director

Ms Sharon Edgerton, Acting Director, Compliance and Case Resolution

Minutes: Daniel Caldwell, CISSR Secretariat

**1. WELCOME, CORRESPONDENCE AND ACTION ITEMS**

- 1.1 Mr Aristotle welcomed Members of the Council for Immigration Services and Status Resolution (the Council) and staff from the department to the meeting and invited opening remarks from participants.
- 1.2 The issue of the current use of Christmas Island was raised, with Ms Henry acknowledging that the Minister is mindful of the dynamics impacting on the client group and on operations, noting that processing was still occurring at a rapid rate in light of increased numbers on the island.
- 1.3 Mr Aristotle advised that he has taken the issue of Christmas Island to the Minister's Chief of Staff, Dr Michael Boyle, on behalf of the Council. Dr Boyle confirmed that the Minister considers the Council's input on Christmas Island to be warranted and necessary. Mr Aristotle confirmed that the Minister would welcome, in particular, the advice of the Christmas Island Sub-Group and the Council on how these pressures can best be managed in light of the current practical and political constraints.

**2. EXECUTIVE SERVICES UPDATE**

- 2.1 Mr Aristotle welcomed Mr Metcalfe and Mr Correll and thanked them for making time to address the Council. Mr Aristotle noted that commencement of this item had been delayed due to transport problems and thanked Mr Metcalfe and Mr Correll for their flexibility in this respect.
- 2.2 Mr Metcalfe thanked the Council for its time and continued involvement, noting the importance of the Council to the work of the portfolio. Mr Metcalfe thanked Mr Aristotle for his involvement with the Oceanic Viking noting the achievement of a good outcome despite difficult circumstances.
- 2.3 Mr Metcalfe noted his interest in hearing from the Council on a number of issues including Christmas Island, case resolution, case management and the best way to ensure timely and effective status resolution, the best practice management of mental health and suggestions on how the department can continue to build upon improvements and show leadership. He acknowledged that despite the sustained flow of boat arrivals, increased numbers on Christmas Island and the associated impact, the department had made significant positive reforms.

- 2.4 Mr Correll noted that one key focus for the department's executive has been on Christmas Island and that this close attention would continue while boats arrive and the operational use of Christmas Island remains high. He noted the importance of remaining vigilant on issues, including public health, and the need to ensure risks are effectively managed and the need for contingency planning in this respect. Mr Correll noted that visa outcomes remain the principal focus for clients on Christmas Island and that the mood remains positive despite a peaceful protest about visa processing times. Mr Correll acknowledged that there has been positive feedback about operations on the Island.
- 2.5 Mr Metcalfe observed that the department remains mindful of lessons learnt from previous surges in numbers, particularly with respect to long term detention issues. He noted that it was imperative to remember the lessons learnt from the case of Ms Vivian Alvarez, and to ensure that the senior leadership focuses on the other challenges and not on the numbers of boat arrivals in isolation. He noted the importance of the Council's work in improving status resolution and associated processes in this respect. Mr Metcalfe indicated his and Mr Correll's preference to take this opportunity to listen to some of the issues of concern to the Council.
- 2.6 Mr Aristotle affirmed that the Council's focus will be on status resolution and the integration of programs and services to achieve this including the integration of case management and service delivery, with a focus but on achieving status resolution facilitated by appropriate welfare support for clients. Mr Aristotle mentioned the work by Foundation House in developing an assessment tool which will help the department to provide services and support to people on a needs basis. He mentioned the need to reconsider the existing configuration of services to ensure they are right in the context of the New Directions in Detention and associated key values.
- 2.7 Mr Aristotle noted how pleased he has been to observe collaboration between the different divisions of the department. He observed that more resources were required for the service delivery framework in the future and that CISSR and the Department would need to do the work necessary to justify any case for additional funding.
- 2.8 Dr Loughry also noted how open and accessible the department's staff have been in their interactions with the Council. Dr Loughry observed that in its discussions, the Council has observed that the individual programs of the department are not always as well integrated as they might be. Mr Metcalfe noted the value in having the Council's outside perspective to help identify these gaps and the importance of ensuring internal networks and communication channels are operating as well as possible. Ms Lloyd observed that there was room to improve linkages external to the department also, giving the example of child protection which involves potential for gaps and overlaps with outside organisations.

- 2.9 Air Marshal Funnell observed that Christmas Island operations were resource intensive and queried the potential impacts to the local community in this context. Air Marshal Funnell advocated undertaking contingency planning for the mainland as soon as possible. Mr Metcalfe acknowledged that there had been scenario planning by the department and confirmed that Christmas Island would remain the operational focus.
- 2.10 Mr Metcalfe thanked the Council for sharing its views, noting what an excellent resource it was for the portfolio.

### **3. INTEGRATED SERVICE DELIVERY FRAMEWORK**

- 3.1 Mr Aristotle acknowledged the valuable contributions by Council Members and departmental representatives to the second meeting of the CISSR Service Delivery Framework Sub-Group. Mr Aristotle advised that much of the discussion arising from the first meeting of the Sub-Group was expanded upon at the second meeting, with particular respect to the aims, objectives and service types for those who are vulnerable and whose status remains unresolved.
- 3.2 Mr Aristotle recounted for Council the Sub-Group's discussion on the need to ensure that support services take account of Australia's international obligations whilst still ensuring timely immigration status resolution. He outlined that the Sub-Group started with a 'blank slate' approach, conceptualising a service delivery framework that facilitates timely status resolution. The Sub-Group commenced the identification and analysis of the various service types including accurate and early provision of information to clients, the provision of timely, quality immigration advice and application assistance, accommodation support and income support.
- 3.3 Mr Aristotle acknowledged that there are many service types that the Sub-Group was not able to cover at the meeting and that a working group including Mr Aristotle, Ms Benson, Ms Boardman and Ms Rooney would be convened to continue this initial identification of service types ahead of the next Sub-Group meeting. Mr Aristotle acknowledged the department's efforts to date, particularly the collaboration between the Community and Detention Services Division and the Compliance and Case Resolution Division.
- 3.4 Mr Aristotle introduced Dr Ida Kaplan from Foundation House to provide the Council with a presentation on the vulnerability study and assessment tool commissioned by the department. Mr Aristotle noted that the assessment tool would help to identify vulnerabilities and that, whilst not predictive, the tool would enable staff to make proper assessments of the indicators of vulnerability. Mr Aristotle emphasised the importance of this work to service delivery and case management as a means of targeting services to the needs of the individual in the context of timely status resolution.

- 3.5 Dr Kaplan advised that the vulnerability study was premised on the understanding that a range of health and welfare vulnerabilities can affect an individual's ability to engage in status resolution and that by providing health and welfare support, case management and counsel, the individual can think clearly and participate in the resolution of their immigration outcome. Dr Kaplan gave Members some background on the study, including methodology, interviews conducted and the relevant departmental tools and procedures and external reports that were examined in the formulation of health and wellbeing 'domains' which describe eight broad categories of vulnerability.
- 3.6 Dr Kaplan discussed the importance of developing clear definitions of vulnerability types which provide consensus and commonality across public and private service providers and non-government organisations (NGOs) in order to develop screening indicators that are reliable, valid and do not require specialist training to be used effectively by staff. Dr Kaplan described the methodology for establishing the domains which aimed to separate the vulnerability categories from specific indicators, noting that these are currently mixed in the department's assessment procedures.
- 3.7 Dr Kaplan noted that the study excluded exceptional cases and other factors not directly related to health and welfare vulnerabilities such as illiteracy. Dr Kaplan did emphasise that criteria such as illiteracy or inability to access timely quality immigration advice were recognised as important vulnerabilities, but ones that should be systemically addressed rather than relying on case management.
- 3.8 In discussion about transient versus integral vulnerabilities, Dr Kaplan confirmed that the assessment tool is dynamic and is designed with the presumption that, with early identification and intervention, vulnerabilities can be successfully addressed. She gave an example where an assessment indicator (the client was missing immigration appointments) created a trigger point for an officer to investigate further. With some sensitive investigation and good cross-cultural insight, referral to a female General Practitioner ultimately led to a discovery that the client had been the victim of rape with significant physical trauma and, which enabled greater understanding of her circumstances and more appropriate service provision.
- 3.9 Dr Kaplan noted that the assessment tool does require a level of experience and competency to be used effectively including the ability to undertake hypothesis-testing rather than simply 'checklisting' questions. It was also noted that protective factors must be incorporated into an assessment, such as where it can be determined that a particular vulnerability (eg pregnancy) is being appropriately addressed (eg regular access to health care).
- 3.10 Dr Kaplan confirmed for Members that a level of cross-cultural awareness and training is inherent to the success of the tool and it was noted by Mr Aristotle that cross-cultural awareness is an issue across the industry.
- 3.11 Dr Loughry identified the linkages between the training required to use the assessment tool and the health and mental health training currently being implemented.

- 3.12 Mr Aristotle gave strong support to this observation, noting that the case management, health services and service delivery framework initiatives all required analysis of gaps, overlaps and common training requirements. Participants resolved that a health-professional working group will be established to identify training and implementation linkages, with membership to include the department's contracted health services provider, IHMS, and other key agencies such as the Indian Ocean and Territories Health Service (IOTHS) and Foundation House. Mr Aristotle affirmed that the working group should frame a discussion on the intersections of these initiatives within the context of case management and status resolution.
- 3.13 Dr Kaplan identified the data collection opportunities associated with piloting the assessment tool, including the ability to identify numbers that meet the screening criteria, how many of those go on to be assessed as vulnerable and timeframes for addressing vulnerabilities.
- 3.14 In the context of discussion about such a pilot, Ms Larkins and Mr Casey noted that a 'desktop study' involving a small number of identified case officers and clients would be a preferable first step as a means to establishing the practical requirements for a pilot, including the impacts on other departmental processes and systems.
- 3.15 Dr Rifi questioned how universally the tool would be used and it was confirmed that the tool serves as an initial screening point for clients that have come to the attention of the department. There was recognition that this type of triaging is common to all related organisations, such as hospitals.
- 3.16 Mr Aristotle clarified that in the immigration context, the goal is to identify the specific services required by an individual to facilitate their status resolution, in preference to making assumptions about what services and support an individual might need based on their visa class. In this context, it was affirmed that health and welfare needs are met as a support to an individual's ability to resolve their immigration status.
- 3.17 The interrelationship between the service delivery framework and the assessment tool was acknowledged by Mr Aristotle and it was suggested that the Research and Evaluation Sub-Group may have a role in identifying linkages between various initiatives and to assist in the development of a coherent picture of how they interrelate.
- 3.18 Ms Jacka flagged the need to be cognisant of immigration risk factors when assessing vulnerability, such as the risk of ending up in detention prior to their case being resolved, if vulnerabilities resulted in a client being noncompliant with visa conditions. Mr Aristotle acknowledged the complex set of risk factors associated with vulnerable clients and suggested that the assessment tool can help reduce this complexity by assessing clients and identifying specific needs.
- 3.19 Ms Benson suggested that some local engagement with case managers might be useful ahead of a pilot to test the tool and to help establish and standardise how it might be used in practice.

- 3.20 Mr Aristotle observed that the assessment tool requires a pilot prior to finalisation and that this discussion had identified how critical it is to ensure that service delivery, case management and status resolution are examined together. Ms Coleman and Mr Aristotle agreed that a pilot would be necessary to identify where services are required and the gaps in current service delivery.
- 3.21 Ms Henry suggested that a roadmap showing how the various pieces of work fit together into an integrated whole, including timeframes for delivery would be of assistance to the Minister.
- 3.22 Members thanked Dr Kaplan and complimented her and Foundation House on a good piece of work.

**Noted:** The Research and Evaluation Sub-Group to consider a project aimed at identifying linkages and interrelationships between the assessment tool, service delivery framework and case management.

<b>ACTION 1</b>	A health professional working group to be established to frame discussions on the intersections of various health, mental health and welfare training requirements across the services and status resolution space.
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#### 4. SERCO BRIEFING

- 4.1 Ms Lynch-Magor welcomed Mr Hassall to the meeting and provided the Council with an outline of the current contracts for immigration detention services including her role as the Contract Administrator. Ms Lynch-Magor advised Members that Serco has won the contract for the management of the Immigration Detention Centres (IDC) and the contract for the management of Immigration Residential Housing (IRH) and Immigration Transit Accommodation (ITA). Ms Lynch-Magor outlined the changes to detention services, in particular the introduction of the regional management model which gives DIAC staff a greater role in contract management, leaving Serco to undertake the day to day administration of facilities. Ms Lynch-Magor noted that the transition to these new arrangements provides the opportunity to further apply the New Directions in Detention and Key Immigration Detention Values.
- 4.2 Mr Aristotle acknowledged the role of Air Marshal Funnell as the Immigration Detention Advisory Group representative on the tender oversight committees.
- 4.3 Mr Hassall prefaced his presentation by noting Serco's expertise in innovation and change and its commitment to the delivery of immigration detention services that reflect the Government's key values.
- 4.4 Mr Hassall identified for the Council some of the operational dynamics faced by Serco and steps taken to address them. He acknowledged that the increase in numbers on Christmas Island and associated high level of focus has placed pressure on Serco's mainland operations, particularly with respect to the assignment of staff. Serco expects to have a new management structure in place on Christmas Island by the end of February to better match the service delivery required. Mr Hassall also indicated that as Serco learnt DIAC's



business, other increasing demands, such as increased escort commitment at Villawood had been identified.

- 4.5 Mr Hassall noted that the opening of a new library and new gym on Christmas Island has been positively received by clients, with over 350 clients using the gym on its first day of operation. The introduction of new English and Australian history classes was also noted as an extension of activities on Christmas Island.
- 4.6 Within the above context, Mr Hassall noted that workforce planning and training are key priorities to ensure the delivery of cultural reform, including basic training for all staff and more extensive training for managers and team leaders.
- 4.7 Mr Hassall advised that Serco will examine 'client experience' measures in order to drive the performance management of facilities. Mr Hassall also noted the importance of forming and maintaining close relationships between Serco's Centre Managers and the department's Regional Managers.
- 4.8 Air Marshal Funnell asked Mr Hassall how he felt the regional management model was working to date, citing previous occasions where changes in management arrangements at places of immigration detention had been problematic. Mr Hassall noted that he felt good progress was being made, particularly given that the model had only been implemented recently.
- 4.9 Ms Lynch-Magor noted that there has been a major change to the department's culture and that there were challenges for the department in articulating this in its requirements of Serco, noting the particular challenge for the department in remembering to step-back during crises and allow Serco to manage things as is provided for in the contracts. The department recognises it has a non-delegable duty of care but, at the same time, it has faith in Serco and will step back to allow it to resolve issues. Ms Jacka supported Ms Lynch-Magor's observations and underscored that the new contracts are more prescriptive where the risks are the greatest.
- 4.10 Mr Aristotle observed that he had previous experiences where a new provider came in with strong values and expressed the view that these values stand up when the pressure is on in the most critical issue. Air Marshal Funnell supported this observation, noting an undertaking by a previous provider to enrich the daily life for people in immigration detention but that, in practice, the commitments to increased excursions and activities never came to fruition. Mr Hassall noted that Serco is committed to maintaining an ethical service provision.
- 4.11 Ms Coleman noted the positive interaction she had experienced at Community Consultative Group (CCG) meetings and suggested that Council members may be able to play a role between the NGO sector, service providers and the department to ensure positive and constructive relationships.
- 4.12 Mr Hassall gave an example of a previous experience he has had with the management of minors where staff did not feel empowered to organise activities and conduct outreach. He acknowledged that Serco is working to ensure it gets the balance right so staff can apply discretion appropriate to the circumstances.

Ms Henry asked what the levels of staff transferring from G4S to Serco were, and was advised that most staff are the same with some turnover in management and with new senior management in some of the IRH and ITA. Mr Aristotle observed the importance of having the culture and values right at all levels.

- 4.13 Dr Loughry asked how the increase in skills required under the new contract was being reconciled in light of the numbers of staff that had been retained. Mr Hassall advised that to some extent this was a matter of formal accreditation, which was being pursued within the first 100 days of the contracts, while also acknowledging that improvements to skills and competencies were required. In this respect he noted Serco's commitment to developing a tool that allows it to measure how people feel about their detention experience, including how they well they think complaints are dealt with and how safe they feel. He noted that this would include the conduct of exit interviews and focus groups run for staff and clients. With this information Serco will have a better understanding of what is required to manage and improve its performance. Professor Yasmeen asked whether this research would be shared with the department and was advised that it would be when it is completed.
- 4.14 Dr Loughry asked after Serco's strategy for cultural transformation and was advised that Serco is focussing on getting its leadership right. He also outlined that Serco is 'listening to learn' with staff asking clients about their experience of the centre and what can be done to make the experience better. Serco has also commissioned a cultural audit of its staff which will include face to face interviews to better understand their management style and to get a better picture of the overall workforce.
- 4.15 Air Marshal Funnell noted that Baxter was a well designed centre that was not run effectively. The then DSP staff appeared to take a passive role in the management of the facility. By contrast, the department staff used to get out amongst the clients and as a result they had better interactions and information than the detention service provider.
- 4.16 Mr Hassall observed that two of the features DIAC had purchased from Serco was its expertise in dynamic security and the personal officer scheme. Mr Hassall outlined the concept of dynamic security for Members as the use of interpersonal relationships and interactions, in addition to the security infrastructure, to build positive sentiment and to improve intelligence. Air Marshal Funnell noted that the department should be quite familiar with the principles of dynamic security, recalling two outbreaks from Villawood IDC around nine years ago following which the department commissioned a Queensland security expert who advised them to not just observe but to employ dynamic security.
- 4.17 Ms Benson noted that in the approximately 300 clients she had seen come off Christmas Island, she had observed a remarkable positive difference compared with those who were in detention under previous arrangements. Reports from clients are that Serco staff are respectful and that upon release clients are more confident to go into the community and integrate into their new surroundings and are more hopeful.

- 4.18 Ms Benson asked what Serco is doing to ensure its staff have cross cultural competence. Mr Hassall advised that Serco understands the importance of this and has approached a couple of organisations to conduct training, including the Australian Human Rights Commission, but that this is only in early development. Mr Aristotle emphasised the importance of being sensitive to cross-cultural issues, noting the difficulties associated with a member from one ethnic group providing services (such as translation) to a member of a different ethnic group from a particular country, including the risk of preconceived ideas interfering with the delivery (or perception) of an unbiased service. Ms Benson supported the need for staff to have cross-cultural competence in order to assess what support an individual requires. Professor Yasmeen agreed with this, noting the value in having staff from the same background as the individual in order that they understand the person's history and circumstances.
- 4.19 Ms Lloyd asked about Serco's skills with respect to the management of minors, those at risk of self-harm and other vulnerable groups. Mr Hassall advised that individuals self-harm for a range of different reasons and that he encouraged his staff to be non-judgemental to enable people to feel safe to express themselves in ways other than through self-harm. He acknowledged the different capability and skill levels of individual staff members to handle these situations. He advised of negotiator training that had been provided to staff to address these issues at a more superficial level and the personal officer scheme which aims to outreach to clients and avoid such situations in the first place.
- 4.20 Mr Casey provided, for context, the observation that financial-year-to-date there had been eight instances of self harm compared with 1020 in 2001-02. Mr Hassall noted that he works closely with Ms Jacka to ensure that individuals get the best care possible. Ms Coleman asked whether there are guidelines for the use of force and Mr Hassall advised that there are, and that use of force remains a measure of last resort. Ms Lynch-Magor affirmed that the department has policies in relation to use of force and other matters, and worked with Serco during the transition process to ensure Serco's policies and procedures were in alignment with the department's.
- 4.21 Professor Yasmeen observed that there is a heavy emphasis on pool tables and English classes as the main activities for people in immigration detention and suggested a greater range of activities with greater emphasis on physical involvement. Mr Hassall acknowledged this and foreshadowed that Serco is developing improved activities programs. Mr Hassall observed that in the past there has been no shortage of volunteers and community groups that come into the centre to engage clients, but this left staff being seen as "the guards". In order to build better relationships, Serco wants its staff to engage in more activities with clients to build and improve these relationships.
- 4.22 Ms Benson asked how Serco and the department manage the issue of sex and sexual relationships at facilities. Ms Lynch-Magor prefaced comments by acknowledging that for public health reasons the department makes condoms universally and freely available. Mr Hassall noted that Serco does seek to provide public health and sex education to enable clients can make informed choices.

- 4.23 Mr Clement asked how privacy and private space was handled, particularly given the high numbers on Christmas Island and the collocation of many young single men. Ms Lynch-Magor acknowledged that giving individuals a sense of safety, space and dignity was a challenge at the Northwest Point facility in particular, also noting the need to ensure that IHMS nurses interact in a culturally appropriate way. Ms Tankiang noted that the department does, in its design of facilities, examine how to afford access to private spaces. Dr Loughry observed, from previous experience, that accommodating men and women in separate areas can itself change the cultural dynamic.
- 4.24 Mr Aristotle asked how Serco's relationships were going with IHMS and other external providers including the non-government sector. Mr Hassall advised that he felt there was a good relationship with IHMS at the local level on Christmas Island and that staff were working well together to improve the processes as clients come off the boats and settle into the facilities. He acknowledged that the relationship needs more work at senior levels in order to ensure that the environment is as conducive to good health as possible, noting that he would meet with the head of IHMS to work on this.
- 4.25 With respect to NGOs, Mr Hassall observed that there has been a positive interaction with the Australian Red Cross and others, in the development of an holistic and transparent relationship. Mr Clement affirmed this, observing that Serco is the first detention services provider to approach the Australian Red Cross in order to have regular dialogue.
- 4.26 Mr Aristotle noted that in the past there had been many lost opportunities to address gaps and overlaps because of a lack of interaction and trust between service providers and the non-government sector. He noted this opportunity to start a forum for stakeholders to come together which could be supported by the involvement of the Council and the department. Mr Hassall observed that he would work with Ms Lynch-Magor, Ms Jacka and others to create better integration. Ms Lynch-Magor noted that the department is uniquely placed to bring the relevant stakeholders together in order to achieve the balance between everyday learning and over-the-horizon planning. Mr Aristotle encouraged this interaction to occur.
- 4.27 Professor Yasmeen observed that from her perspective, the Perth IDC was a difficult environment, noting challenges with visiting arrangements in particular and suggesting that university students could partner with individuals at the centre to decrease their sense of isolation. Professor Yasmeen also observed that there are many Muslims at the centre and questioned what religious provisions are made, such as religious feasts. Mr Hassall observed that activities at the Perth IDC is a difficult issue in light of the physical configuration of the centre. With respect to visitors, there is regular access for ministers of faith and provision of festivals and there are links to the community to address issues of cultural isolation. Ms Benson observed that visits needed to be managed carefully to protect privacy. Mr Clement supported this, citing the need to ensure visitors are appropriately screened. Ms Coleman noted the designated persons program as one option that could be used to address this issue – suggesting this matter could be considered by the Mainland Sub-Group.

<b>ACTION 2</b>	<b>Department to establish a service provider forum.</b>
<b>ACTION 3</b>	<b>Mainland Sub-Group to consider the issue of community visits programs and associated issues of privacy.</b>

## **5. CHRISTMAS ISLAND UPDATE**

- 5.1 Mr Boyer commenced the discussion on Christmas Island by providing the Council with some key statistics on Christmas Island and undertook to circulate the most recent statistics to Members following the meeting. Mr Boyer noted that the numbers being settled had increased this year with 80-100 settlements occurring most weeks. He noted that this is not easy to achieve with refugee processes to complete, along with the health, identity and security checks which can be variable. Mr Boyer noted that despite these challenges, processing times were presently approximately 106 days average.
- 5.2 Mr Boyer noted the greater priority given to families and children and mentioned that the department is in the process of increasing accommodation capacity on Christmas Island, with beds going into the Northwest Point facility and the Phosphate Hill A compound being opened up for use by families and children when no longer used to accommodate staff.
- 5.3 Air Marshal Funnell inquired whether the old casino was being considered as alternative accommodation and was advised that the department is considering all options available..
- 5.4 Mr Boyer noted that since the start of 2009 the department has issued 1457 visas (1034 Afghani, around 200 Sri Lankan and around 100 Iraqi). Mr Aristotle asked about numbers of rejections and Mr Boyer undertook to provide the number of primary refusals to Members. The vast majority of removals are voluntary, there have been 124 voluntary removals since the start of 2009 and 13 involuntary removals. The average time on-island for people removed voluntarily is around 96 days which is considerably less than for those on the mainland who are not subject to excision and have access to the Australian courts.
- 5.5 Mr Clement observed that the use of Construction Camp for families with children and unaccompanied minors has meant that young children are colocated with 16 and 17 year olds and asked if the Phosphate Hill site would be exclusively for younger children and their families. Mr Boyer confirmed that this was the plan based on current numbers, observing that Phosphate Hill A and C compounds remained the preferred option for families with minors placed in Construction Camp. Efforts continue to remove Indonesian crewmembers from Construction Camp to Darwin as quickly as possible. Mr Clement was also advised that Phosphate Hill, as an alternative place of detention, requires line-of-sight detention but that it has better amenity with respect to cooking, play areas and other domestic activity.
- 5.6 Air Marshal Funnell asked how community detention arrangements were working on Christmas Island, recalling that there were some teething problems

to begin with. Mr Boyer advised that these arrangements are working well, but clarified that there is very limited community detention on Christmas Island as staff and support staff are occupying most of this style of accommodation. Mr Boyer also advised that there are substantial activities programs for minors including attendance at school.

- 5.7 Ms Henry observed that some vulnerable irregular maritime arrivals had been brought to the mainland for health reasons or other exceptional circumstances including being survivors of torture and trauma or being an unaccompanied minor.
- 5.8 Mr Aristotle asked for an update on the challenges on Christmas Island at present, for example, maintaining the decision rate and associated quality assurance issues. Mr Boyer informed the Council that this situation is likely to change as more staffing accommodation comes on line, for example, the soon-to-be-refurbished Poon Saan units. Mr Boyer acknowledged that in general people in detention on Christmas Island have a singular focus on visa outcome and that this will always present detention management issues for those who receive negative decisions or whose cases are delayed. Mr Aristotle attributed the currently low level of incidents to the high percentage of positive decisions and asked about those who had been refused and had spent a longer period of time on Christmas Island.
- 5.9 Mr Boyer acknowledged that the security clearances for Tamil clients are taking some time to complete. This cohort has been advised that delays with security clearances are driving the delays in processing and efforts are made to keep them active and for case managers to continually engage with them.
- 5.10 Ms Jacka advised that in terms of managing the detention environment, Serco officers engage with clients regularly in the compounds to gauge the atmosphere and to decide upon the best placement configurations. Mr Boyer noted that ethnic groups were balanced as best as possible and that community leaders were flown in from Melbourne and Sydney to spend time with clients. Mr Boyer cited the example of a Tamil leader arriving in time to conduct a ceremony for those who perished on the SIEV 69 as having a powerful effect on the sentiment of the Tamil clients. Ms Benson observed that engagement of community leaders from other States may be tactically wise given the increased pressure on resettlement arrangements.
- 5.11 Mr Aristotle asked what the three highest risks are on Christmas Island and was advised that the size and rapid growth of the Christmas Island detention population is the largest risk. The capacity to separate groups within the detention population is also a risk, especially with respect to public health issues. A third risk is the potential inability to immediately monitor changes in the mood of the population, which can occur quickly.
- 5.12 Dr Loughry expressed concern at the remoteness of Christmas Island and asked, if anything goes wrong, what contingency plans are in place. Mr Boyer noted that the health facilities on Christmas Island are good and that the department works, in conjunction with other agencies such as the AFP, on contingency plans. He noted that with the introduction of tents and

demountables the risk of fire was an issue now and required attention. Ms Lynch-Magor outlined the operations of the Indian Ocean and Territories Health Service (IOTHS) hospital and procedures for bringing staff and clients to the mainland where required.

- 5.13 Mr Clement reflected on the capacity of mainland facilities to cater for health requirements and to respond to crises. Mr Boyer noted that the use of mainland facilities is a matter for Government but that appropriate contingency plans were in place should mainland centres be required. Mr Aristotle observed that the Council should provide advice on how this could be managed, reflecting that that effective engagement of the non-government sector would be critical. Mr Aristotle indicated his support for Air Marshal Funnell's observation that early planning is vital.

<b>ACTION 4</b>	<b>Members to be provided with the latest statistics on Christmas Island.</b>
<b>ACTION 5</b>	<b>Members to be provided with the numbers of primary refusals on Christmas Island.</b>

## **6. MINORS**

- 6.1 Ms Lloyd provided the Council with an overview of the second meeting of the Minors Sub-Group, noting that there was particular value in meeting in person and that a sketch of the work program for the Sub-Group had been developed.
- 6.2 Ms Lloyd advised that the Sub-Group had reviewed the draft section 499 Ministerial Direction, *Exercise of decision to detain a minor under section 189 by officers* and provided comment for the department including suggested rewording for some passages and the suggestion of a way forward for the incorporation of information on the *Convention of the Rights of the Child 1989*. Ms Lloyd advised that the Sub-Group wanted to ensure that whoever is working with minors has easy access to comprehensive supporting documentation and training.
- 6.3 Ms Henry informed the Council that the Minister had reviewed the draft Ministerial Direction since the Sub-Group meeting, but without the Sub-Group's recommended changes. Ms Henry advised that the Minister has stressed that children are sometimes detained to preserve family unity where parents must be held for health, identity and security requirements. The Minister has also requested an examination of the operation of these powers so that the department can assume oversight instead of the Minister's Office undertaking this function.
- 6.4 Ms Lloyd gave the Council a brief summary of the Sub-Group's discussion regarding the department's policy on accepting a minor's age as stated, which can sometimes be in contrast to a view held by the Police. Ms Tankiang noted the importance of having clear lines of authority for the amending of records regarding personal information and Mr Casey observed that it is not unusual for the department to hold multiple, and sometimes conflicting, pieces of information on an individual.

- 6.5 Mr Casey explained that the Police may sometimes subject an individual to a wrist x-ray and submit this to a court as evidence of age and that courts sometimes make a finding, for lack of contrary evidence, that a person is in fact over 18. Mr Casey noted that in some instances the department will put it to the individual, before a court finding, that the Police are of the view that they are over 18. In some cases the person will accept this and make a declaration that they are over 18. In other cases they will advise that they do not know how old they are and that they gave a particular age because that is how old they have been told they are; in these cases the department will continue to treat the person as a minor. Ms Lloyd advised that Sub-Group members were supportive of the treatment of such individuals as minors where there is no persuasive evidence to the contrary.
- 6.6 Air Marshal Funnell noted the challenge of interacting with some individuals as children where they have been treated as an adult for many years, having worked on a fishing boat since the age of 12 in some cases. Dr Loughry observed that Australia was still required to meet its domestic and international obligations to those under the age of 18. Professor Yasmeen and Mr Aristotle made the point that these individuals are often put in these circumstances not by their own choice and, in cases such as conscripted child soldiers, they may have missed important childhood development as a result.
- 6.7 Dr Loughry recalled the Sub-Group's discussion on whether it is perceived to be advantageous to be accommodated and processed as a minor and the suggestion that qualitative research could be undertaken to establish what people's perceptions are. Air Marshal Funnell observed that such nuances were likely to be lost on the general community and Ms Lloyd suggested that resolution of the issue was nonetheless important in order to ensure proper management and to ensure duty of care.
- 6.8 Mr Aristotle observed that the perception that being a minor would itself be advantageous in securing a positive decision was inaccurate and asked whether this was made clear to individuals at the time of initial screening. Dr Loughry underscored that this is why the Sub-Group felt research would be useful; to identify the origins of information – accurate or inaccurate, positive or negative – that contribute to people's perceptions about the process.
- 6.9 Ms Lynch-Magor observed that the substantial consequences of failing to properly distinguish minors may be the downstream requests for processing of other family members and associated pull factors. Ms Lloyd observed that there were issues that related to the guardianship of these minors and Ms Henry indicated that there is concern with respect to the risk of placing these older individuals, treated as minors, with true minors in schools and other settings. Dr Loughry observed that there are also integrity issues, as discussed at the Sub-Group.
- 6.10 Ms Lynch-Magor observed that the levels of resilience and life experience of this cohort sometimes served as a practical impediment to identifying their age. Dr Loughry reinforced the importance of ensuring staff understand the needs of minors. Ms Lloyd observed that their life experiences can often have many impacts on them in later life. Ms Coleman observed that the age of majority



does not always serve as a realistic point of demarcation for adulthood. There are many vulnerable 18 and 19 year olds and the issue is more about vulnerability than guardianship in such cases.

- 6.11 Mr Aristotle asked whether the Sub-Group examined the post detention context and was advised that this was discussed including how to track and care for individuals once they disperse in the community. Dr Loughry observed that clarity and visibility of responsibility for minors is an area of concern. Ms Henry advised that there is work being undertaken to audit the department's responsibilities with respect to minors and that a broader reform of the *Immigration (Guardianship of Children) Act 1946* was also being considered for a later date, including considering whether an advisory council or expert committee should be commissioned to look at this issue.
- 6.12 Mr Aristotle observed that an improved system for training and assessments is required to produce clear procedures for determining age. Mr Aristotle noted that with the high numbers of unaccompanied minors coming off Christmas Island, there were associated pressures for settlement and that Memoranda of Understanding were required with settlement and other service providers to ensure integration of services for clients. Mr Aristotle resolved to discuss this issue further when Mr Fox attended to discuss resettlement issues at agenda item 9.

## **7. DAY ONE CLOSING REMARKS**

- 7.1 Mr Aristotle noted that it had been a detailed and fruitful discussion, thanking Members and participants for their contributions.

## **8. REVIEW OF DAY ONE**

- 8.1 Mr Aristotle asked Council Members for their acceptance of the minutes. The following changes were noted:
- GM02 p4: – remove the reference to Christmas Island – the Minors Sub-Group was always intended to have a broader application.
  - GM02 p7: – add names of members wishing to travel to visit Christmas Island; Professor Yasmeen, Ms Lloyd, Professor Procter and Dr Loughry.
  - GM03 Action Item 06: – the Global Needs Assessment to be sent to all Council members, not just Members of the Minors Sub-Group.
- 8.2 Mr Aristotle observed that he considered some form and style changes to be necessary for the minutes and noted he was in the process of discussing his requirements with the Secretariat. Mr Aristotle sought views from members about attributing specific comments to individuals. Mr Clement expressed his support. Professor Yasmeen asked what Mr Aristotle's thinking was, and was advised that this would encourage Members to consider more carefully what comments they make and would also serve to provide better clarity on when a comment is made independently or has the Council's consensus. Further to this, it was suggested that the Council write to the Minister after each meeting to keep him informed of progress on Council matters.

- 8.3 Professor Yasmeen requested a set of photos for each facility to serve as a reference point.
- 8.4 Mr Aristotle thanked members for their discussion at the dinner with the Minister.
- 8.5 Mr Aristotle noted that the work on the service delivery framework pilot should continue, emphasising the importance of building an evidence base and the need to test the framework through a pilot. Associate Professor Minas noted that the Council should continue to provide its frank advice to the Minister,.
- 8.6 Mr Aristotle noted the positive progress made in yesterday's discussion with respect to the presentation by Dr Kaplan and the joint work being undertaken on the service delivery framework. He was positive about the Serco presentation, observing that time will tell whether the commitment to values is practiced in reality. Air Marshal Funnell noted that the previous provider made similar positive commitments. Mr Clement observed that Serco's ethics committee was a positive sign.
- 8.7 Ms Jacka noted that the performance indicators were improved now the department has more experience in what to measure and that, with the associated abatement measures, the department has strong controls to manage performance. Professor Minas observed that in some instances the previous provider found it more cost effective to absorb the abatement than to fix the problem. Ms Jacka acknowledged that the economics of a contract can motivate bad results but that she was confident in this instance that a mature approach and a positive relationship would overcome this.
- 8.8 In anticipation of the discussion with the Ombudsman, Ms Henry suggested a brief discussion on current oversight mechanisms. Mr Aristotle agreed that there was the potential for overlap with multiple agencies all visiting facilities.
- 8.9 Mr Aristotle thanked Mr Boyer for his presentation on Christmas Island and Air Marshal Funnell expressed his interest in the top three risks identified by Mr Boyer. Mr Aristotle noted the positive progress of the Minors Sub-Group and the importance of these issues for the care of minors and for government.

ACTION 6	CISSR Secretariat to note individual remarks and comments in minutes in preference to summarising discussion and leaving comments de-identified at a group level.
ACTION 7	CISSR Secretariat to provide Members with a set of photos to serve as a 'virtual tour' of facilities.
ACTION 8	Mr Aristotle to write to the Minister after each Council meeting to inform him of progress.

## 9. RESETTLEMENT ISSUES

- 9.1 Mr Fox commenced his presentation by noting the work being undertaken by Kate Pope on the settlement of minors, undertaking to provide Members with a written summary of Ms Pope's work out of session. Ms Lloyd welcomed this, noting the interrelationship with the Minors Sub-Group.
- 9.2 Mr Aristotle noted the application of this work to the minors coming off Christmas Island and the concern of the Sub-Group about the capacity to cope with the numbers that are coming off the Island. Mr Fox acknowledged the challenges associated with placement of this cohort in group housing and risks associated with their supervision and monitoring, noting that it is on the agenda for discussion with his state government colleagues.
- 9.3 Dr Loughry observed that it is clear that guardianship and fostering is an issue, noting that at least five years ago in the United Kingdom this had been a big issue and that it was still ongoing. She suggested that there might be other agencies, working on the juvenile justice sectors, that have more expert knowledge of the challenges to be addressed and how to go about this. Mr Fox agreed that the department does not have identified policy expertise in this area and welcomed the suggestion. Ms Lloyd suggested Gillian Calvert – the former NSW Children's Commissioner. Mr Aristotle also suggested Father Joe Caddy from Centrecare in Melbourne and the Victorian Child Safety Commissioner Bernie Geary.
- 9.4 Ms Benson identified that the issues and expertise required vary depending on the cohort, noting that some older unaccompanied minors might only require settlement support whereas a younger child might also require health and welfare support. Ms Benson also noted that the key to delegating responsibility is to be sure that the person you are delegating to has competence, noting that most child safety officers are only competent to deal with minors under the age of 15. Mr Fox agreed that the current model is being tested by this, with many of the minors coming off Christmas Island being close to 18. Mr Fox agreed that a better set of policy parameters was needed to deal with this cohort.
- 9.5 Professor Yasmeen talked of the experience of young Afghan men in Perth, noting the importance of community connections as informal modes of information and support. She supported the provision of a buddy system of support along the lines provided by CARAD. Associate Professor Minas noted the importance of engaging the individuals themselves when designing the method of engagement. Professor Yasmeen supported this notion, suggesting that they would make substantial and positive contributions if brought onside. Professor Minas noted that this engagement was in itself important to their recovery. Dr Rifi affirmed the importance of engagement, citing his work in NSW with youth groups and the success from engaging those at risk. Mr Clement gave his support to community based engagement, such as an 'big brother' type arrangement and Dr Rifi suggested that an 'other mother' arrangement could also be useful with certain individuals who may not be influenced by a brother or sister type relationship.

- 9.6 Dr Loughry identified the need to examine who had carriage of this primary relationship and Mr Fox agreed that a review of these arrangements was needed. Dr Loughry noted that there is a great deal of experience out there in the sector that could be picked up and Professor Yasmeen noted the importance of ensuring children are not stuck in their own ethnic groups but have means to integrate into the broader community. Mr Fox noted that the issue of where to locate people in settlement is complex, with some groups asking for group housing and others asking for anything but group housing. Mr Fox noted that flexibility is the key.
- 9.7 Ms Coleman noted the value in providing clients with life skills earlier in the process, without necessarily building up false expectations about a positive outcome.
- 9.8 Ms Benson noted that when the department has minors at an ITA who are on a positive pathway, this would be the time to interact with them on these issues to sound them out about what the model should look like.
- 9.9 Mr Aristotle noted that the Council's discussions had identified that the issues did not centre entirely around minors and that it might be better to cast the discussion in terms of minors and young adults who require support. Mr Fox acknowledged that the 16-25 cohort were in some respects the most exposed given that up to the age of 15 the state arrangements provide good coverage.
- 9.10 Mr Aristotle observed that with 80-100 people coming off Christmas Island every week it is important to get ahead of the curve, suggesting work with Mr Casey, Mr Fox, service providers and possibly the Refugee Resettlement Advisory Council. Mr Aristotle suggested the inclusion of Ms Carmel Guerra, Director, Centre for Multicultural Youth and Ms Jacka suggested the involvement of Life Without Barriers as the current providers of much of this support.
- 9.11 Mr Aristotle thanked Mr Fox for attending and invited him back at a future meeting to present to the Council on settlement issues.

<b>ACTION 9</b>	<b>Ms Pope to provide members with a summary of her work in minors.</b>
<b>ACTION 10</b>	<b>A working group to be established to engage with all stakeholders involved in settlement issues for minors.</b>

## **10. CASE MANAGEMENT OPERATIONS**

- 10.1 Mr Aristotle introduced Ms Rocio Trapaga-Saul, Deputy State Director, New South Wales State Office. Ms Trapaga-Saul noted that her role was about to change to Global Manager for Compliance and Case Resolution. Ms Edgerton was also introduced, with her role being Director of Compliance and Case Resolution in New South Wales.
- 10.2 Ms Trapaga-Saul informed the Council of the structure of Compliance and Case Resolution activities in New South Wales. In particular, she emphasised that the state office was taking a far more holistic approach in terms of its

structures and integration of client service principles. She noted that the Sydney office handles 70-80% of the case management caseload.

- 10.3 In terms of the structure within the state office, the Compliance section was split into Case Management and Removals Teams. The Case Resolution section was split into compliance field teams, status resolution, and ministerial intervention. Many teams were co-located to ensure that information could be shared quickly, to provide clients with consistent and holistic communications, and to manage risks in relation to particular clients.
- 10.4 Ms Trapaga-Saul outlined the client service approach taken in New South Wales. The compliance counter is one of the busiest in Australia, and much work has been done to ensure the client experience is not diminished, including specific induction processes, redesigned lounges, and wide use of interpreters (over 80% of clients required interpreters). This extends to communicating with the client, using one case officer for each client, and ensuring that, prior to interview, the case officer has complete information.
- 10.5 There has been a client satisfaction survey conducted on 283 clients (approximately 5% to 10%) of the caseload to determine the effectiveness of the client service improvements. The written survey was produced in five languages, and there were interpreters available as well. Most of the client service aspects were covered including waiting time, amenities, professionalism of staff and understanding of requirements.
- 10.6 Mr Clement suggested that there may need to be separate feedback to distinguish feedback on clients' satisfaction with their immigration outcome compared to their satisfaction with the client service experience itself. Professor Minas suggested that online surveys separate from the client service environment may improve the validity of the data.
- 10.7 Council Members expressed interest in how the information from the survey would be used. Mr Aristotle expressed the need to follow through on the survey and determine whether the client service improvements made a difference in relation to the status resolution. This was echoed by Professor Minas, who suggested that a longitudinal study of clients moving through the system (noting ethical concerns) would provide most benefit.
- 10.8 Dr Rifi indicated that the quality of the advice from the department to clients had improved considerably, which meant a lesser reliance on migration agents to provide advice. Dr Loughry noted that the access to departmental staff had improved, and could provide further information in this regard.
- 10.9 Ms Trapaga-Saul welcomed this feedback as evidence that the improvements to client service were having the intended effect. Ms Trapaga-Saul observed that clients are treated appropriately regardless of whether their outcome was to remain in Australia or to be removed. In particular, care is taken to ensure that those who are on a removal pathway are not made to feel they had done anything wrong and that their dignity is maintained. This means that the client is more likely to be cooperative upon removal, although on rare occasions restraints are still required. .

- 10.10 Ms Trapaga-Saul provided some examples to the Council of the process taken for different client groups, including whether clients would be referred to status resolution or case management. The nature of the client's situation drove the response for each group. .
- 10.11 Members received a handout detailing key statistics in relation to caseload and clients in New South Wales. Ms Trapaga-Saul pointed out to Members key areas of interest, including that the majority of clients entering from the People's Republic of China did not enter on electronic travel authorities. In terms of the NSW Status Resolution Snapshot, Mr Aristotle asked how the information can be relied on. The response was that the snapshot was not split out between legacy cases and regular workload, and that as the legacy cases are removed, the percentage of cases going to case management is likely to shift.
- 10.12 After examining the statistics further, Mr Aristotle asked where the threshold was for clients going into case management; in particular, was it based on an assessment and was the assessment refined enough. Ms Trapaga-Saul noted that the co-location of teams assisted in the refinement of the process, particularly with ministerial intervention requests and determining whether there was new information to consider. Mr Aristotle reflected that more work needed to be done in relation to the definition of 'new information', particularly in specialist areas such as health.
- 10.13 In terms of NSW Status Resolution outcomes as at 31 December 2009, it was noted that there was considerable effort placed in increasing the number of final immigration outcomes, but there had been an increase in changes in immigration status, primarily due to the legacy caseload. Ms Larkins remarked that there were over 25,000 overstayers who had been in Australia for more than ten years. Mr Aristotle noted that this reinforced the need to process the legacy caseload, as only then could it be accurately understood how the changes in visa grants have impacted on status resolution. Mr Wann noted that there was still considerable recruitment to be completed in this area, and it may take up to six months before the real impact could be assessed.
- 10.14 Ms Trapaga-Saul discussed with Members the statistics around clients disengaging with the status resolution process. In particular, she noted clients disengaging: immediately after the first ministerial intervention request had been finalised (28%); after a travel ticket had been requested (30%), and after the first ministerial intervention request had been lodged – this was seen to be tied to the granting of work rights (12%). In addition, Ms Trapaga-Saul noted that there were 19 common obstacles to status resolution that had been identified as requiring solutions, such as loopholes in legislation in relation to minors who were not permanent residents. With reference to clients in immigration detention, Ms Trapaga-Saul noted that numbers had decreased since April 2009, as had the time spent in detention. Ms Trapaga-Saul invited Members to view status resolution processes in New South Wales.

- 10.15 Ms Edgerton addressed Members on the logistics of case management in New South Wales. At present, there are 320 clients from 53 different nationalities being case managed. Most referrals to case management come from the compliance counter, however referrals could come from a number of sources, including Onshore Protection, the Red Cross and other welfare and government organisations. Most interactions with clients take place within a couple of days of referral.
- 10.16 The case manager makes an assessment of a client's immigration status, their health and welfare, and undertakes a screening interview. Appropriately 50% of those screened are be excluded from case management and referred elsewhere. The main client groups who are case managed include those with significant health issues, elderly clients with no family, families where children are at risk, those who have experienced some catastrophic events, and those experiencing family law issues including adoption. Those clients lodging protection visa applications are generally referred to the Asylum Seeker Assistance (ASA) program and are not case managed.
- 10.17 For those who are case managed, there is a comprehensive case assessment conducted. Those with health and welfare issues are referred to the appropriate organisation. There is also an assessment to see if clients are eligible for the Community Assistance Scheme (CAS). Those with significant physical or mental health risks, or minors at risk, are referred to the Red Cross – there are currently 130 clients who have Red Cross case workers. The majority of clients with access to CAS are not asylum seekers.
- 10.18 Clients' immigration history, potential barriers to status resolution, and other options are investigated. Immigration Advice and Application Assistance Scheme (IAAAS) services are seen as an option. For those on a pathway of removal, clients are referred to the International Organisation for Migration (IOM), who provide services in relation to assisted voluntary removal, as well as other services. It was noted that some clients disengage once their health and welfare issues are resolved.
- 10.19 Mr Aristotle asked if the current system included some double handling. Ms Edgerton indicated that it did, but this was seen to be a better outcome than risking having clients in need of assistance slipping through a gap. Mr Casey indicated that there were still significant shortages in the case management space (only 45 of the required 100 are available). Mr Aristotle asked if there was merit in combining status resolution and case management staff. Mr Wann responded by noting that the delegations around granting bridging visas and detaining people were with status resolution staff, and case managers did not have a similar delegation.
- 10.20 Dr Loughry suggested it would be useful to have separate case managers dealing with legacy and new cases, so that a sense of status resolution patterns could be obtained. Ms Trapaga-Saul noted that this reinforced the case to collect separate data for these groups.
- 10.21 Dr Loughry noted that advocates and representatives seemed to be operating in an outdated model and giving clients hope where it may not be well placed.

Ms Trapaga-Saul acknowledged that clients were not well informed, and that she would be looking at targeting specific groups to better inform them.

- 10.22 Mr Aristotle asked how relationships with external providers were progressing. Ms Trapaga-Saul noted that some relationships with Non-Government Organisations (NGOs) were good, whilst others need work in terms of them understanding what is required regarding services. Mr Aristotle remarked that some NGOs are not as connected with case management as they should be. Air Marshal Funnell queried whether NGO representation on Community Consultative Groups (CCGs) makes a difference – Ms Coleman indicated that it did not due to the detention focus of CCGs.
- 10.23 Ms Edgerton noted that in relation to the CAS, the department needed to get better at debriefing on changes in decisions. This should assist organisations in being more able to support clients' needs. Mr Clement noted that the discussion with NGOs needed to address the impact on the client's health and well being in relation to cases becoming protracted.
- 10.24 Dr Rifi remarked that the flow of information through community liaison had considerably reduced in recent times, and that this needed to be addressed.
- 10.25 Ms Benson asked what qualifications case managers had, apart from the five week training course. Ms Trapaga-Saul noted that personnel came from a mix of social welfare and other backgrounds, and there was no threshold of qualifications as such.
- 10.26 Mr Aristotle noted that the department had moved back into the space of service provision. He asked what arrangements had been made in relation to the supervision, professional development and training of personnel, given their importance in maintaining quality. Ms Trapaga-Saul stated that the department had appointed an administrative rather than a clinical model. She pointed out that a psychologist comes in once a month as part of a professional supervision support program, but acknowledged this is probably insufficient and needs to be expanded. Mr Wann added that there is also a peer support network operating. Mr Clement noted that a "Communities at Practice" model could assist, where practitioners from a number of jurisdictions discussed practice issues across the sector.
- 10.27 Ms Edgerton distributed and discussed a number of case management case studies, which included creative strategies for managing removals, including arranging post-removal services.
- 10.28 Mr Casey updated the Council regarding case management on Christmas Island. He noted there are 13 staff currently on the island dedicated to case management, of which half have been fully trained and are experienced. Case managers were the only departmental staff who directly engaged with clients on the island. Mr Casey indicated that the preferred number of case management staff on the island for case management was 31.
- 10.29 Case managers work in two teams. The first team operates in the compounds in the IDC, and picks up on issues raised by the service provider and clients in



terms of clients not coping with the environment. The second team works more closely with the key groups on Christmas Island, including those with no primary assessment decision after 120 days, and those with negative decisions and/or other vulnerabilities.

- 10.30 Personnel sent to Christmas Island receive three days of pre-deployment training, of which half was dedicated specifically to case management. Professor Minas asked, noting that case managers tended to deal with individuals in vulnerable groups, whether there was a fear within clients whenever a case manager approached. Mr Casey indicated that clients were generally very positive towards case managers, and there seemed to be genuine engagement, where other clients would approach case managers.
- 10.31 It was noted that there was significant recruitment happening in the case management area, which should assist in supporting increases in both irregular maritime arrivals and unauthorised air arrivals.

## **11. RESEARCH AND EVALUATION**

- 11.1 Professor Minas noted that the draft minutes of the Research and Evaluation Sub-Group meeting of 8 February 2010 had been distributed to Members. The main issues covered by the Sub-Group meeting were the general approach the Sub-Group will take, the areas of research that will assist the Council advise the Minister, and the draft terms of reference for the Sub-Group.
- 11.2 The Sub-Group meeting was attended by Ms Anita Davis, Research Director from the Policy Innovation, Research and Evaluation Unit (PIREU). She provided an update on the role and activities of PIREU, and discussion followed in relation to how PIREU and the sub-group could interact to ensure that the two areas worked together to ensure that each other's work could be completed.
- 11.3 Members noted that the budget set aside by PIREU for funding research projects (\$500,000) was inadequate. Ms Larkins noted that this was the centralised research budget only, and that line areas may have further research funding available through their particular budget allocation. Ms Larkins and Ms Jacka also noted the significant budgetary constraints the department was operating under. Notwithstanding this, Members encouraged the department to continue to look for opportunities to undertake research activities as part of core business, noting the positive contribution that research can have to the delivery of more effective programs. Members also noted that research strengthens the evidence base that supports service delivery. It was queried whether the department had a comprehensive picture of its research activities at present, and that it was important to identify the line areas that were undertaking research. Ms Larkins advised that one of the roles of the PIREU is to create the consolidated picture. In addition, the limited budget should not be seen to constrain the Council in recommending to the Minister particular research priorities, particularly as there may be other avenues of funding available.

- 11.4 Members discussed the draft terms of reference for the Sub-Group. It was clarified that the Sub-Group does not conduct research in its own right, but recommends priorities for research. It was noted that it would be some time before the Council would be in a position to provide recommendations to the Minister in regard to research.
- 11.5 Professor Minas indicated that the department may be exposed if it undertook to deliver new policies without a sufficient research base. Ms Larkins indicated that for new policy proposals, there was generally an evaluation capacity built in that allowed for development and review.
- 11.6 Members suggested the following changes to the draft terms of reference:
- Point 2 be expanded to state 'Work in close collaboration with the DIAC Research Section and the relevant areas of the department.'
  - Point 5 was not seen to be a term of reference.
  - Point 4 be reworded to state 'Develop strategies for increasing the research funding options and capacity that is available for research projects that are relevant to the CISSR work program'.
- 11.7 Members broadly accepted the draft terms of reference, but asked Professor Minas to refine them before final acceptance.
- 11.8 Professor Minas asked if other Members wished to join the Sub-Group. Members discussed that it may be prudent for other Members to join the research Sub-Group as particular pieces of research are being considered (eg arising from the Minors Sub-Group).

<b>ACTION 11</b>	<b>Professor Minas to circulate final terms of reference for Research and Evaluation Sub-Group prior to acceptance by Council.</b>
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## **12. DISCUSSION WITH THE OMBUDSMAN'S OFFICE**

- 12.1 Mr Aristotle introduced Professor John McMillan AO, Commonwealth and Immigration Ombudsman, and thanked him for meeting with the Council. Mr Aristotle then informed Professor McMillan of the purpose of the Council, noting in particular that there was an interest in minors in detention, as well as the operation of immigration detention centres, both on Christmas Island and on the mainland. It was also noted that the brief of the Council was broader than that of the former Immigration Detention Advisory Group.
- 12.2 Professor McMillan thanked Mr Aristotle for the opportunity to speak to the Council. Professor McMillan proceeded to inform the committee of the role of the Commonwealth and Immigration Ombudsman, and those tasks specific to immigration detention matters. It was noted that the role of the Ombudsman was transformed in 2005 when he was given special oversight and statutory functions in relation to immigration detention.
- 12.3 Key activities the Ombudsman undertakes in relation to detention include reviews of the cases of people in detention for over two years, and also at six monthly intervals; monitoring of arrangements on Christmas Island; and responding to immigration complaints. Professor McMillan provided a handout

to Members highlighting key themes coming out of the Ombudsman's investigations.

- 12.4 Themes arising from the two year reviews include lack of educational and skill development opportunities, indefinite detention, inadequate preparation for life after detention, mental health issues, and the conflict between border protection and welfare obligations. These reviews are tabled in Parliament. Professor McMillan noted that there had been a significant reduction in numbers for those who were in detention for two years or more. He also remarked that these reviews provide an excellent resource to get a picture of complex cases in the detention environment.
- 12.5 In terms of the six monthly reviews, which are not tabled but provided to the department, issues arising include visa non-compliance being equated with flight risk, the use of personal information in internal assessments, and the provision of health information within the department.
- 12.6 The Ombudsman's Office also visits Christmas Island periodically – the last visit was in September 2009. Professor McMillan noted that the issues that arose early on in the process have been managed better as time has passed. Issues raised include accommodation options, care and wellbeing of vulnerable people, timeliness of decision making, access to health services, access to support and recreational facilities, effective communication with detainees, and use of and access to interpreters. In the Ombudsman's view, improvements have been made in cooperation between agencies, prioritisation of cases involving survivors of torture and trauma, unaccompanied minors and families, use of interpreters, and longer DIAC staff placements. As part of the process, the Ombudsman writes to the Secretary on a regular basis to advise him on Christmas Island issues.
- 12.7 Professor McMillan also discussed briefly the nature of complaints received in relation to detention, including lack of access to services (such as legal services, language classes, culturally appropriate food, excursions, computers, exercise/remedial equipment), bullying, assault and harassment by other detainees and by service provider staff, lost property, and delays in security and community detention assessments. The Ombudsman remarked that in relation to assaults at Villawood, he had played a role in bringing the department together with law enforcement agencies to resolve jurisdictional issues. The Ombudsman noted that there was a risk in over servicing complaints to the extent that the Ombudsman's mechanisms may not allow the internal mechanisms to operate effectively.
- 12.8 The Ombudsman acknowledged other tasks his office undertakes, including the oversight of administrative compensation reviews, and providing publications including an issues paper on mistakes and unintended consequences.
- 12.9 Ms Coleman asked what the nature of the engagement with detainees was for the purposes of the six month and two year review. Professor McMillan informed Members that there was generally a face-to-face interview with

detainees for the two year review, whilst it was more likely that a telephone conversation would take place for the six monthly review.

- 12.10 Dr Rifi, reflecting the concerns of other Members, asked what arrangements the Ombudsman had with other oversight bodies such as the Australian Human Rights Commission, in the context of the oversight bodies covering much of the same ground in terms of their reports and potentially duplicating effort.
- 12.11 Professor McMillan indicated that the Ombudsman does have some cooperative arrangements with the Australian Human Rights Commission. The focus of each organisation is different, so independent reports still need to be prepared by each organisation. The Ombudsman does go to some effort to ensure that agencies are not duplicating effort, particularly in relation to individual complaints. Ms Henry noted that a majority of recommendations tended to overlap across reports by different agencies, especially the detention of children, accommodation, torture and trauma services and access to communications.
- 12.12 Mr Aristotle suggested to the Ombudsman that there be a meeting between himself, the Ombudsman, the Human Rights Commissioner and the Red Cross, to discuss informally issues around resources and demarcation, noting there is a considerable burden to the department in managing requests for access. Professor McMillan saw merit in a meeting, and endeavoured to contact the Australian Human Rights Commissioner to arrange a meeting. Ms Henry noted that The Hon Catherine Branson QC had, at a earlier meeting of the Council, saw merit in the proposal. Professor McMillan also mentioned that the Ombudsman had memorandums of understanding with other oversight bodies, but not with the Australian Human Rights Commission.
- 12.13 Air Marshal Funnell noted that the best value in coordination between agencies would be in coordinating visits. Ms Fleming noted this would not be possible in relation to the unannounced visits program.
- 12.14 Associate Professor Minas asked Professor McMillan whether there had been any attempt to systematically look at the reports, to create an overall assessment of the environment. Professor McMillan outlined to Members that there were two research activities under way with Griffith University (dealing with people you cannot please) and Monash University in relation to closed environments.
- 12.15 Ms Larkins noted that external oversight from agencies such as the Ombudsman was fundamental to the department's advancements in recent years, and continues to be.
- 12.16 Mr Aristotle asked Professor McMillan whether he felt there was a sufficient legislative framework in place for the Ombudsman. Professor McMillan remarked that in the immigration space, most of the legislative changes had been made in 2005, particularly around access to non-government service providers. It was noted that the Ombudsman's Act was now over 30 years old and possibly required a rewrite due to its interaction with other legislation.

- 12.17 Mr Aristotle raised a concern about the monitoring of health services in immigration detention, which seemed to be a gap in oversight arrangements and was also mentioned in the Palmer report. The Ombudsman noted that due to the expertise required to investigate such matters, and the fact that the expertise did not presently lie with the Ombudsman, that particular role did not fall within the purview of the Ombudsman. The Council noted that the Detention Health Advisory Group was not responsible for that oversight role, noting this was a gap in oversight arrangements.
- 12.18 Professor Yasmeen asked the Ombudsman whether the department was responsive to the Ombudsman's recommendations. Professor McMillan indicated that the department was doing very well and was very responsive compared to other agencies.
- 12.19 Professor Yasmeen asked whether the Ombudsman may have a role in overseeing international student issues. Professor McMillan indicated that this was under active consideration.
- 12.20 Mr Aristotle queried whether there were similar oversight bodies in other jurisdictions. Professor McMillan indicated that there was, citing the United Kingdom's Independent Chief Inspector of the UK Border Agency as an example.

ACTION 12	Ombudsman's Office to arrange informal meeting with Mr Aristotle, the Ombudsman, the Australian Human Rights Commissioner and the Red Cross to discuss possibilities for integration and/or coordination of oversight activities for immigration detention.
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### 13. FEEDBACK FROM COMMUNITY CONSULTATIVE GROUPS

- 13.1 Mr Aristotle asked Members to update the Council on feedback received from Community Consultative Groups (CCGs).
- 13.2 Dr Rifi indicated that the two previously convened CCG meetings in New South Wales had been cancelled due to lack of interest from attendees. The next meeting is due to take place in the week beginning 15 February 2010. Dr Rifi did note that there seemed to be few issues arising at this time.
- 13.3 Ms Coleman informed the Council that she had chaired a CCG meeting in Melbourne on 9 February 2010 for both the immigration detention centre and the immigration transit accommodation. She expressed satisfaction at the involvement of both departmental and Serco personnel in the process, the state of the facilities and the transition process. Ms Coleman noted that two other groups had asked to be invited to the CCG, but it was not clear from the terms of reference what mix of attendees was appropriate. The agenda was also seen as being highly reporting oriented, whereas Ms Coleman thought it should be more oriented towards problem solving.

- 13.4 Mr Aristotle noted the concern around the terms of reference and asked how it could be made clearer and more consistent across regions. Ms Jacka noted that the detention services contracts make explicit reference to the meetings and undertook to provide relevant extracts of the contracts to Members. In addition, the CISSR Secretariat undertook to construct a consistent terms of reference for CCGs. Once drafted, there would be a teleconference held with Chairs of CCGs to seek their agreement to the terms of reference.
- 13.5 Ms Benson updated Members on the Queensland Community Reference Group meeting. As there is only immigration transit accommodation (ITA) in Brisbane, CCG issues were discussed by over 40 people, not all who have a direct interest in the Brisbane ITA. To address this, Ms Benson has met with the Queensland State Director, Mr Greg Kelly. Mr Kelly has undertaken to review the membership of the Group and set up a settlement planning committee. Mr Clement noted that a settlement planning committee in itself may be too narrow in scope to address the issue. There was no timeframe determined as to when the membership of the Queensland Group would be reviewed. Mr Aristotle noted that members of the Group should be written to as the Group is re-formed.
- 13.6 Members discussed further the content of terms of reference for CCGs. Concepts discussed including encouraging those attending to engage in constructive dialogue around problem solving, ensuring that members are aware of the sensitivity of information discussed. Air Marshal Funnell also suggested that Mr Aristotle consult with State Directors and Regional Managers with a view to updating members of CCGs on the department's progress regarding detention arrangements.
- 13.7 Professor Yasmeen indicated that she had not yet attended a CCG meeting in Perth, but had been invited to one. Noting that Ms Yasmeen was the Chair, the CISSR Secretariat undertook to confirm with the Regional Manager in Perth the arrangements for the next CCG meeting. Ms Yasmeen noted she had visited both the immigration detention centre and the immigration residential housing, and noted the inadequacy of the detention centre in particular. Ms Jacka indicated that the detention centre is currently on leased land close to the airport and is not likely to be a long-term solution for the department as it is likely the lease will not be extended upon expiry.
- 13.8 Mr Caldwell passed on Professor Proctor's comments in relation to South Australia. Professor Proctor has met with both the Acting Regional Manager, Ms Christina Santos, and the officer responsible in Adelaide, Mr Greg Broadbent. There is a Community Reference Group meeting scheduled for February, and Professor Proctor indicated he would like to shift the focus of the meeting towards problem solving.
- 13.9 There was some discussion about having a CCG meeting in Darwin, noting there had not been one for over 18 months and there are currently people being detained there. Due to the logistics, a view was expressed that this should be incorporated into other activities in Darwin if at all possible.

<b>ACTION 13</b>	CISSR Secretariat to provide Members with extracts from the detention services contracts in relation to CCG meetings.
<b>ACTION 14</b>	CISSR Secretariat to formulate terms of reference for CCGs consistent for each region. A teleconference will be arranged by the Secretariat with Chairs of CCGs to agree the terms of reference.
<b>ACTION 15</b>	CISSR Secretariat to confirm arrangements for Western Australia CCG and inform Professor Yasmeen.

#### 14. CLOSING DISCUSSION

- 14.1 Mr Aristotle thanked the Council Members for their contribution to the meeting and to the Sub-Groups. Mr Aristotle also thanked the members of the department for their availability and support to the Council.
- 14.2 Members agreed that the next meeting of the Council would be held on 6-7 May in Brisbane. Further meetings are tentatively scheduled for 15-16 July in Perth or Darwin, and 10-11 September at a venue to be confirmed. Mr Aristotle reminded the Council Members that they needed to be mindful of the venue of meetings, as it may impact on the availability of departmental staff.
- 14.3 Ms Jacka informed Members that due to the operational dynamics on Christmas Island, the earliest an overnight visit could be accommodated was mid to late April. Several Members expressed interest in attending, depending on the final dates.

<b>ACTION 16</b>	CISSR Secretariat to inform Members of dates for visit to Christmas Island.
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#### MEETING CLOSED AT 4:35PM.

Action	Issue	Responsible
GM4/01	A health professional working group to be established to frame a discussion on the intersections of various health, mental health and welfare training requirements across the services and status resolution space.	Services Management Branch
GM4/02	Department to establish a plenary service provider forum.	Services Management Branch
GM4/03	Mainland Sub-Group to consider the issue of community visits programs and associated issues of privacy.	Mainland Sub-Group Convenor
GM4/04	Members to be provided with the latest statistics on Christmas Island.	CISSR Secretariat
GM4/05	Members to be provided with the numbers of primary refusals on Christmas Island.	CISSR Secretariat
GM4/06	CISSR Secretariat to note individual remarks and comments in minutes in preference to summarising discussion and leaving comments de-identified at a group level.	CISSR Secretariat
GM4/07	CISSR Secretariat to provide Members with a set of photos to serve as a 'virtual tour' of facilities.	CISSR Secretariat
GM4/08	Mr Aristotle to write to the Minister after each Council meeting to inform him of progress.	Council Chair

GM4/09	Ms Pope to provide members with a summary of her work in minors.	Citizenship, Settlement and Multicultural Affairs
GM4/10	A working group to be established to engage with all stakeholders involved in settlement issues for minors.	Minors Sub-Group Convenor
GM4/11	Professor Minas to circulate final terms of reference for Research and Evaluation Sub-Group prior to acceptance by Council.	Compliance and Case Resolution Division (lead)
GM4/12	Ombudsman's Office to arrange informal meeting with Mr Aristotle, the Ombudsman, the Australian Human Rights Commissioner and the Red Cross to discuss possibilities for integration and/or coordination of oversight activities for immigration detention.	Commonwealth Ombudsman
GM4/13	CISSR Secretariat to provide Members with extracts from the detention services contracts in relation to CCG meetings.	CISSR Secretariat
GM4/14	CISSR Secretariat to formulate terms of reference for CCGs consistent for each region. A teleconference will be arranged by the Secretariat with Chairs of CCGs to agree the terms of reference.	CISSR Secretariat
GM4/15	CISSR Secretariat to confirm arrangements for Western Australia CCG and inform Professor Yasmeen.	CISSR Secretariat
GM4/16	CISSR Secretariat to inform Members of dates for visit to Christmas Island.	CISSR Secretariat



**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**5th GENERAL MEETING MINUTES**  
**Brisbane - 6 & 7 May 2010**

**PARTICIPANTS**

**Council Members**

Mr Paris Aristotle AM (Chair)  
Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Ms Kerrin Benson  
Ms Caz Coleman  
Mr Noel Clement  
Ms Libby Lloyd AM (7 May only)  
Dr Maryanne Loughry  
Associate Professor Harry Minas  
Dr Jamal Rifi  
Professor Samina Yasmeen  
Apologies: Professor Nicholas Procter

**Minister's Office**

Ms Allison Henry, Advisor to the Minister

**Department**

Community and Detention Services Division

Ms Jackie Wilson, First Assistant Secretary (6 May only)  
Ms Deb Jacka, Assistant Secretary Community and Detention Operations Branch  
Ms Fiona Lynch-Magor, Assistant Secretary Services Management Branch  
(7 May only)  
Ms Heather Donnellan, CISSR Secretariat

Compliance and Case Resolution Division

Mr Dermot Casey PSM, Assistant Secretary Case Management Branch  
Ms Lynne Gillam, Assistant Secretary Compliance Resolution Program Management Branch

Queensland State Office

Mr Greg Kelly, Global Manager Visas (Skills and Family)  
Mr Troy Sokoloff, Regional Operations Manager  
Ms Suzy Dailey, observer and note taker  
Ms Tram Le, observer and note taker

Minutes: Ms Cheryl Trussler, CISSR Secretariat  
Ms Karen Newton, CISSR Secretariat

## 1. WELCOME, CORRESPONDENCE AND ACTION ITEMS

- 1.1 Mr Aristotle welcomed Members of the Council for Immigration Services and Status Resolution (the Council) and staff from the Department to the meeting and invited opening remarks from participants.
- 1.2 Air Marshal Funnell commented that the minutes of the previous meeting were comprehensive and contained information; however, there could be a reduction in the amount of detail included. Dr Rifi suggested the inclusion of an executive summary.
- 1.3 Ms Coleman queried the date of the 7th General Meeting which is scheduled for 10 and 11 September – the Secretariat advised members that the date is Thursday and Friday, 9 and 10 September 2010.
- 1.4 Air Marshal Funnell queried 3.14 in the previous meeting minutes as to whether a 'desktop study' involving a small number of identified case officers and clients was undertaken as a means to establishing the practical requirements for a study.

<b>ACTION 1</b>	<b>Members to be provided with an update on the pilot of the vulnerability assessment tool.</b> <b>Refer 4<sup>th</sup> General Meeting Minutes paragraph 3.14</b>
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- 1.5 Air Marshal Funnell discussed point 4.13 in the minutes of the previous meeting and whether SERCO has conducted exit interviews and focus groups for staff and clients to measure how people feel about their detention experience, including how they think complaints are dealt with and how safe they feel.
- 1.6 Ms Wilson suggested that this should be a task for the Research and Evaluation Sub-group to progress. Ms Jacka outlined that a questionnaire could be developed along similar lines to that used by SERCO in the UK (see Report on an unannounced follow-up inspection; Yarl's Wood Immigration Removal Centre – 9-13 November 2009). Ms Jacka suggested that SERCO develop the questionnaire and approach the Research and Evaluation sub-group for guidance and input into the questionnaire's development.
- 1.7 Associate Professor Minas commented on the increasing volume of paperwork and correspondence surrounding the CISSR Secretariat's communication with the Council. Associate Professor Minas noted that it may be worthwhile exploring the option of a CISSR website where all papers and other correspondence could be uploaded and shared amongst members, for example the daily media clips, CISSR agendas, detention statistics and relevant research papers. This would also provide a more efficient way of communicating ideas for sub group members; the website would also reduce the workload of the Secretariat. Ms Wilson affirmed that this was a very sensible idea and that the Department would follow up on this issue including communicating with the Department's IT area to explore policies that could be put in place that would support this initiative. Members gave examples of other working groups who successfully use password protect websites to share their information.

<b>ACTION 2</b>	<b>CDSD to explore the development of a CISSR website to improve means of communication with and between members.</b>
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- 1.8 After the recent Mainland Sub-group visit to Villawood Immigration Detention Facilities Air Marshal Funnell observed that SERCO needed to improve their

activities program (4.21 in previous meeting minutes) at the Villawood Immigration Detention Facilities, both Villawood Immigration Detention Centre and Villawood Immigration Residential Housing. Air Marshal Funnell noted that the excursion program at both Villawood facilities was virtually non-existent and that this was a critical element for people in long term detention.

- 1.9 Air Marshal Funnell commented that the relationships at senior levels between Immigration Health Management Service (IHMS) and other external providers including the non-government sector should be strengthened. At the previous general meeting Mr Hassall's comments regarding strengthening relationships were specific to Christmas Island (CI). Ms Wilson commented that a new structure had recently been approved and that she and Ms Lynch-Magor frequently meet with senior people from these agencies to build robust working relationships.

<b>ACTION</b> (added in minute revisions)	<b>The Department to provide an update for the 7<sup>th</sup> CISSR General Meeting.</b>
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- 1.10 Air Marshal Funnell questioned the progress of 6.3 from the previous meeting minutes regarding draft section 499 Ministerial Direction, *Exercise of decision to detain a minor under section 189 by officers*. Ms Henry advised members that the work is currently with the Minister's Office.

- 1.11 Mr Casey responded to questions in relation to 10.28 in the previous meeting minutes regarding the ratio of case managers to clients. Currently on Christmas Island the ratio is 120 clients to 1 case manager – some of whom do not have a Certificate IV in Government (Case Management). Mr Casey noted that all new arrivals are actively case managed. To address this, Case Management Branch are currently recruiting staff to build a pool of people to improve client to case manager ratios and to provide a higher percentage of staff trained to Certificate IV level at all locations.

- 1.12 Members requested information on the content of training for case managers and other staff in the Department; is there a register of training being provided; by whom, are they accredited trainers? Ms Wilson reported that each division is responsible for its own training and offered to provide the Council with a calendar of scheduled training for Community and Detention Services Division. Mr Aristotle asked about the level of training offered to case managers; are they specifically trained to identify torture and trauma cases and, where necessary, implement escalation procedures. Ms Gillam advised members on the Compliance and Case Resolution Branch's training with Members and the ongoing review and development of the curricula of the immigration college. Members requested additional information on the Department's training programs and how these training programs complement each other.

<b>ACTION 3</b>	<b>Community and Detention Services Division to provide members with a calendar of training scheduled for the division</b>
<b>ACTION 4</b>	<b>Compliance and Case Resolution to provide Members with an overview and presentation on training at the next General Meeting.</b>

- 1.13 Dr Loughry reported that the Minors Sub-group has been established and has met twice. Ms Pope had joined the meeting by teleconference – a report will be provided tomorrow. Members requested a copy of Ms Pope's summary of work on minors.

<b>ACTION 5</b>	<b>Provide Members with a copy of the CISSR Minor's paper prepared by Ms Pope</b>
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- 1.14 Mr Aristotle expressed concern that the Christmas Island Sub-group had, as yet, not had the opportunity to visit CI. Ms Wilson reported that CI is at capacity but a time will be found in the CI schedule for the visit. Flights, accommodation and Departmental staff to assist with making the visit meaningful are in short supply. Ms Wilson assured the Sub-group that a visit would be given priority and be organised within the next three to four weeks.

<b>ACTION 6</b>	<b>Christmas Island Sub-group to visit CI as soon as possible.</b>
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## **2. CHRISTMAS ISLAND OVERVIEW**

- 2.1 Ms Wilson provided the meeting with an overview of facilities on CI, a draft paper 'IMA – Client Management Strategy' and CI statistics as of 5 May 2010. Ms Wilson outlined some of the key points included in the paper and asked members to provide feedback to the draft 'IMA – Client Management Strategy' paper. Ms Wilson reported that capacity has increased; Aqua Compound which accommodates 400 single men within North West Point (NWP) is now ready for use. All client accommodation that was under construction on CI has now been completed. If the arrival of IMAs decreases or slows, the Department would be in a position to return spaces, currently used to accommodate clients in tents, to recreation and activity areas. Mr Aristotle suggested that there was no indication that the boats would stop, and that the operation of the CI IDC could be in a vulnerable position with the ever increasing numbers of arrivals.

<b>ACTION 7</b>	<b>CCRD and CDSD to discuss out of session and provide a revised version of the 'IMA - Client Strategy Paper' to Members</b>
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- 2.2 Ms Wilson reported that 360 single men had recently been transferred to Darwin and 122 to Villawood. If the Irregular Maritime Arrivals (IMAs) numbers continue to increase the Department would need to quickly respond and reopen the Curtin Immigration Detention Centre (Curtin), to transfer some of the suspension single male clients to the mainland. Curtin has a capacity to accommodate up to 600 clients. 58 families have also been transferred from CI to an Alternative Place of Detention (APOD) in Brisbane with more family groups arriving within the next few days. Family groups are also accommodated at the Brisbane Immigration Transit Accommodation (BITA). Ms Wilson stated a preference that family groups require placement close to cities, services and amenities and the Department is currently sourcing further properties that can be brought online quickly.
- 2.3 Members discussed the types of facilities that could be sought to accommodate large numbers of clients. The two main issues identified were appropriate accommodation for families and accommodation that is secure. Further issues discussed included the requirement for accommodation to meet current building requirements and codes, the availability of resources and services and the potential impact on the clients, especially the vulnerable groups. The meeting was advised that the Department has been searching for accommodation through select real estate agents but has not found suitable options. Those provided are too old, too small, too isolated or do not comply with current building codes.
- 2.4 Members stressed that they did not want the Department to repeat the mistakes of the past. Places such as Baxter and Curtin had 'past history'. Members sought

reassurance from the Department that the same mistakes would not be repeated and requested that IDAG reports from the Curtin be made available to Members.

<b>ACTION 8</b>	<b>Secretariat to look for copies of IDAG reports on Curtin and report to Chair.</b>
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- 2.5 Ms Henry advised that security clearances are increasingly problematic and that the Department needs to think laterally to find workable solutions for the IMA caseload, for example an increase in focus on Alternative Places of Detention in the Community (APOD) and Community Detention (CD). Since the announcement of the suspension, the client caseloads are quite different; the Afghan and Sri Lankan cohorts arriving since April could prove a challenge in relation to the principle of health, identity and security checks. External agencies are processing security clearances as quickly as possible, but the boats continue to arrive and as a result resources are stretched.
- 2.6 Ms Benson asked the Department to give consideration to a client's immigration pathway and provide adequate notice to the settlement sector of upcoming settlement requirements. Ms Benson provided the meeting with a recent example of, not an isolated incident, where notice was given on Monday to settle 50 persons on the Wednesday thus over-stretching resources within the settlement sectors. Ms Coleman told the meeting that it is quite difficult to scope the potential requirements for settlement services if the settlement sector does not have any certainty, and that the Department could potentially lose the goodwill of these agencies.
- 2.7 Ms Wilson advised the meeting that it is not easy for the Department to predict immigration pathways especially as country information is changing rapidly and there would appear to be more groups being refused protection visas. Ms Wilson advised that minors, families and vulnerable clients are prioritised however there is uncertainty regarding the processing of the Afghan and Sri Lankan suspension case load.
- 2.8 Ms Henry reported to the meeting that over 3000 additional arrivals are predicted within the next few months.  
This may mean that in:
- three months the facilities will be 160 beds short for families
  - six months 400 beds short for families and
  - six months the Department will be 900 beds short overall.
- These figures take into account the additional accommodation options which are coming online; visa grants and settlements were approximately 165 per month and returns 10-15 per month. Whichever way the figures are looked at, the Department needs to urgently find additional accommodation on the mainland for clients transferred from CI.
- 2.9 Members requested the Department report on how the Afghan and Sri Lankan clients are responding to the news that their protection claims/processing are being suspended. Members are very interested to learn about the health and mental health issues that arise and what support networks will be in place to support these clients. Issues such as hunger strikes and self harm were raised as areas of great concern to members. Ms Wilson referred the meeting to the 'IMA – Client Management Strategy' which is being developed and the continued efforts of the Department and staff to ensure the health and safety of all people in immigration detention.

<b>ACTION 9</b>	<b>Members requested statistics (weekly or fortnightly) on primary refusals, and DIAC to investigate.</b>
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### **3. Development of the BITA, APOD and CAS in Brisbane**

- 3.1 Mr Kelly advised that due to the current increases in transfers from CI to the mainland compliance fieldwork has decreased. For normal levels of compliance fieldwork to resume additional beds are urgently required to accommodate increased client numbers.
- 3.2 Mr Kelly reported that the Department's relationship with its service providers is very good and was working well in Queensland. They have an active Community Reference Group (CRG) which Ms Benson chairs and a detention review committee comprising of a number of departmental staff, SERCO and the BITA Manager.
- 3.3 Air Marshal Funnell questioned what was the specific charter of the detention review committee? Mr Kelly informed the meeting that the detention review committee's role is to ensure that people are placed in accordance with the Client Placement Assessment and Client Placement Reviews to ensure the delivery of services to clients such as education programs and activities. Mr Kelly noted that the Department has a good working relationship with the Queensland Education Department and they were currently in the process of establishing a communication protocol.
- 3.4 Council Members discussed settlement issues surrounding the resettlement of UAMs. Members noted that settlement of minors was much easier in South Australia and Victoria. Mr Kelly noted that initially all minors would be on a positive pathway however as the climate and country information are changing this may no longer be the case. Mr Kelly advised that the current BITA and APOD facilities in Brisbane do not support the increased numbers of suspended or refused caseloads.
- 3.5 Mr Kelly reported that the BITA will accommodate some clients who have received negative hand downs and suggested that accommodating mixed groups at the BITA could prove difficult to manage.
- 3.6 Ms Gillam, Mr Kelly and Council Members discussed the roles of case managers and case officers under the new Regional Managers Model. Associate Professor Minas suggested that the roles need to be reviewed to ensure that staff are properly trained and that there is 'no burn out'.

### **4. REVIEW**

- 4.1 Mr Aristotle expressed thanks on behalf of the Council to Mr Sokoloff and BITA staff who had assisted with the informative tour of the facility. Mr Aristotle and Council Members were impressed by the set up of the BITA however were concerned that the facility is now being used to accommodate families for longer periods.
  - 4.1.1 Associate Professor Minas suggested a way forward to the question 'what might the determinants be for predicting positive and negative outcomes for clients?' There is a large volume of literature on the subject that the Council could draw on; the Council Members could act as an expert panel to develop a program of work on this. Associate Professor Minas put forward the Delphi

model as an interactive research tool that could be used by the Council to assist in this research. The advantage of this model would be that all views that are expressed are of an equal weight. Dr Rifi suggested that Community Consultative Group (CCG) members should be included in the consultative process.

- 4.1.2 The Council expressed serious concerns about the lack of research to inform policy and strategy advice and implementation into the future. (The Council noted an action point should have been formulated here.)

## **5. MAINLAND DETENTION CENTRES**

- 5.1 Air Marshal Funnell reported that all members of the Sub-group attended the meeting at the Villawood Immigration Detention Facility, which included both the VIDC and the VIRH on 8 April 2010. During the meeting the Members put forward that the Sub-group should visit each mainland detention facility each year with the exception of Villawood which they proposed to visit twice each year due to the size and complex nature of the facility.
- 5.2 Air Marshal Funnell reported that Ms Van Raak had indicated that the Regional Managers Model was working well at Villawood. After discussing aspects of the new management structure at Villawood Ms Gillam advised the meeting that case managers are not physically located within the VIDC but are located adjacent to the site.

<b>ACTION 10</b>	<b>Mainland Detention Centre Sub-group Minutes, 8 April 2010, amend page 2 'VIDC case managers are located adjacent to the site'.</b>
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- 5.3 The Sub-group highlighted the importance of excursions for people in detention, especially those in medium and long-term detention and raised concerns about the lack of excursions available for people in detention at Villawood. Ongoing issues surrounding the use of designated persons assisting with excursions were discussed.

<b>ACTION 11</b>	<b>Issues surrounding the use and roles of designated persons to be discussed further.</b>
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- 5.4 The Sub-group proposes to meet in Darwin in May to visit both the Northern Immigration Detention Centre (NIDC) and Berrimah House which are currently being used to accommodate single male IMAs and unaccompanied minors (UAMs) recently transferred from CI to the mainland.
- 5.5 Ms Henry advised Members that the Minister's Office is planning to take a group of interested stakeholders to Curtin and asked whether the Council Members would like to be involved? All Members agreed that this would give the Council an excellent opportunity to meet with other stakeholders and service providers to informally discuss 'issues' whilst visiting the facility.

## **6. SERVICE DELIVERY FRAMEWORK**

- 6.1 Mr Aristotle reported on the recent Service Delivery Framework Sub-group (SDF) meeting held on 19 April 2010 and thanked Ms Boardman, Ms Rooney and Mr Wann for their considerable contributions.



- 6.2 The proposed framework for conceptualising the changes in services to clients and to assist in progressing and supporting them to status resolution was discussed by Mr Aristotle. The Sub-group is investigating ways to better package and configure the services provided by the Department and service providers. Members agreed that income support and a range of mental health services are critical aspects of providing services to asylum seekers. The range of services, which have been progressively developed over the last eighteen years, do not have enough flexibility to cater for the complex needs of many of our current clients. Members agreed that substantial redevelopment and reconfiguration of services is required before any pilot can be undertaken.
- 6.3 The SDF's draft Terms of Reference were discussed and Mr Casey highlighted that it was not appropriate to say people 'lack' capacity and suggested changing the draft to reflect 'that their capacity is impeded'. The term vulnerable was also discussed with those present suggesting that the word vulnerable in that context implied that the clients have an impaired capacity to participate; it was agreed that the use of 'vulnerable' in the Sub-group's Terms of Reference should be rewritten to better reflect the intent.

<b>ACTION 12</b>	<b>Service Delivery Framework Sub-group's Terms of Reference – reframe the language and use of 'vulnerable' and 'lack capacity'. Provide final Terms of Reference at 6<sup>th</sup> General Meeting.</b>
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- 6.4 Members discussed the Community Assistance Support (CAS) programme with Ms Gillam and Ms Lynch-Magor providing information on the legacy caseloads in the community. Ms Gillam and Ms Lynch-Magor will compile data on the CAS programme, number of referrals and status resolution for presentation at the next meeting of the SDF Sub-group.
- 6.5 Members and the Chair discussed at length their significant concerns regarding CAS, also noting concerns raised in representations to Council Members by the community sector. These concerns covered four themes :-
- the utilisation of CAS is not as high as it could or should be;
  - eligibility has been changed;
  - the change to eligibility inappropriately disadvantages the vulnerable and the capacity of service providers to respond; and
  - stakeholders have not been consulted regarding these changes.

<b>ACTION 13</b>	<b>Ms Lynch-Magor to provide a presentation at the next SDF Sub-group meeting on a selection of CAS cases, number of referrals, take-up rates and status resolution.</b>
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- 6.6 Mr Aristotle reported to the meeting that the next milestone for the SDF Sub-group was the development of a pilot and trial evaluation methodology of the Vulnerability Indicator Assessment Tool (VIAT) and a trial of an integrated service delivery model.

## **7. MINORS**

- 7.1 Ms Lloyd provided the Council with an overview of the third meeting of the Minors Sub-group which was held on 28 May 2010 at the Melbourne Immigration Transit Accommodation (MITA).
- 7.2 Ms Lloyd advised the meeting that the Sub-group had been briefed by the Department, SERCO and IHMS at the MITA, toured the facility and had the opportunity to lunch with some of the clients. Members also met the family group who is currently housed in the annex. Dr Loughry expressed concern



regarding the limited recreation opportunities and the limited personal space that is available at the MITA.

- 7.3 Dr Loughry provided the meeting with an overview of her recent visit to Port Augusta Immigration Residential Housing (PA) where 60 unaccompanied minors recently transferred from CI are currently accommodated.
- 7.4 Ms Pope joined the Sub-group meeting by teleconference and led discussions on issues surrounding the Immigration Guardianship of Children (IGOC) Act, guardianship of minors, unaccompanied minors and age determination. The Sub-group hoped to set up a partnership within the Department to work through issues including caring for minors, provision of essential services, cultural awareness and interpretation and age determination.
- 7.5 Dr Loughry and Ms Pope raised concerns during the Sub-group meeting regarding the interviewing of minors. The Chair noted the best people to interview minors and UAMs, have specialist skills and experience with minor and are they sensitive to a child's cognitive capacity and cultural background. Dr Loughry suggested that the Department investigate using a specialised group of interviewers for minors who have been specifically trained in this field. Ms Lloyd requested that the Sub-group be provided with the transcripts of a small sample of interviews with minors to enable the Sub-group to understand how an interview is conducted.

<b>ACTION 14</b>	<b>Secretariat to find out whether interviews are audio taped and if so provide transcripts of sample interviews.</b>
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- 7.6 Members discussed the perceived advantages of being processed as a minor and the challenges the Department faces in accurately determining a person's age.
- 7.7 Dr Loughry highlighted several concerns about minors she had met at PA. Dr Loughry suggested that they were a very switched on and pro-active group who knew about the advantages of living in Australia and how to bring their families to Australia. She also raised concerns including the small living spaces, limited recreation areas, and insufficient space to have all 60 minors under shelter from the sun at one time, staff to client ratio being high. Currently 37 staff to 60 minors - SERCO up to 13, Case management and Detention Operations 8, Life Without Barriers 10, interpreters and health providers 6). Similarly, space for service provision is at a premium with many meetings taking place with staff and service providers standing outside.
- 7.8 Ms Jacka responded to the issues raised by Dr Loughry outlining that the Department is currently recruiting more staff and looking for spaces offsite that can be used for service provision, for example conducting Refugee Status Assessment (RSA) interviews at an off-site location. There is also a proposal for offsite excursions and activities.
- 7.9 Ms Jacka noted that community engagement regarding activities on CI had worked well and the Department was hoping to replicate a similar model at PA. Mr Clement stated that on CI minors are much happier in CD than in Construction Camp (CC), but agreed that a lot depends on the carer. Ms Lynch-Magor emphasised that the Department was shaping services available at PA based on experiences and lessons learnt on CI.
- 7.10 Air Marshal Funnell and Members expressed concern that a facility like PA, which was originally designed and set up for up to 8 family groups with the

support of Baxter, was now being used to accommodate UAMs. Ms Lynch-Magor agreed that it would have been more appropriate to accommodate families at PA and UAMs at the BITA however in the current climate this had not been an option.

- 7.11 Members suggested that the Department investigate using and or acquiring boarding schools to accommodate UAMs being transferred to the mainland and that any facilities being considered should be able to cater for different client cohorts and their needs.
- 7.12 Ms Jacka advised that currently the Minister authorises the role of guardian to the Regional Managers at immigration detention facilities and that training for Regional Managers on their roles and responsibilities is being developed - the Minors Sub-group will be approached for guidance and feedback.
- 7.13 Ms Henry and Members noted that more policy development needs to be undertaken around the issues of guardianship, the protection of minors, age determination and longer term accommodation of minors.

## **8. TORTURE AND TRAUMA POLICY IMPLEMENTATION**

- 8.1 Ms Lynch-Magor reported on the roll out of the torture and trauma training across the network and service providers and the Australia wide critical shortage of torture and trauma counsellors.
- 8.2 The Department has delivered training to the Indian Ocean Territories Health Service (IOTHS) to assist them in delivering torture and trauma counselling services on CI. The policy was originally developed for mainland facilities and it has been difficult to implement on CI due to the unique circumstances experienced on the island and the cultural backgrounds of the clients arriving on CI. Mr Aristotle and Associate Professor Minas agreed with these comments and suggested that it is often difficult for untrained staff to correctly identify torture and trauma versus a person who is very distressed.
- 8.3 Ms Lynch-Magor advised the meeting that training was being delivered to seven different service providers and organisations; the Department, SERCO, IHMS, Australians Red Cross, Forum of Australian Survivors of Torture and Trauma (FASST) Life Without Barriers (LWB) and IOTHS. Initial training should be completed by 9 August 2010 and after completion of the initial training, ongoing training would become 'business as usual'. Dr Loughry suggested the scheduling of on-site training at newly opened facilities to ensure there are no slippages with training provision.
- 8.4 Ms Lynch-Magor provided members with a snap-shot of referrals on CI between 22 March and 4 May 2010 reporting that there were 2008 people in detention on CI of which 112 had been identified as 'torture and trauma' cases and 3 were identified as level 3. In NSW there are 77 people identified with 57 of these receiving counselling. Members questioned whether the Department or the DSP had the ability or capacity to accurately identify all cases of torture and trauma.
- 8.5 Mr Aristotle and Associate Professor Minas suggested that the screening and identification process is often problematic. The expected increase in refusal numbers within the Afghan and Sri Lankan caseloads could lead to a significant increase in referrals and identification of torture and trauma cases.

- 8.6 Ms Coleman questioned why the 112 people already identified as torture and trauma victims had not been released into the community. Mr Casey replied that it was a security issue and all such placements were assessed on a case by case basis. Mr Aristotle and Ms Henry put forward that torture and trauma and security issues are a complicated and it is often difficult to get a clear story regarding a person's mental health. Is the client depressed, distressed or suffering from torture and trauma?
- 8.7 Associate Professor Minas suggested that case studies be conducted on a selection of resolved torture and trauma cases to learn, for example, who intervened and when, service delivery types and outcomes. It was agreed that the research should be undertaken as soon as possible and Ms Benson questioned whether the Department could employ a researcher to work with the Department for three months to carry out this research. This item should have included an action item:

<b>ACTION</b> (added in minute revisions)	<b>The Department to investigate employment of a researcher to study resolved Torture and Trauma cases to ascertain and document details of interventions and outcomes.</b>
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- 8.8 Dr Rifi brought to the Councils attention that dictionaries in the required languages are often not provided in the centres and this causes additional stress for clients.
- 8.9 Dr Rifi suggested that counsellors who are fluent in the client's language and have cultural affiliations would be best suited to one-one counselling in the detention environment. To help alleviate the shortfall of counsellors, Dr Rifi proposed that counsellors fluent in the client's language could be best utilised through an internet video conference. The client may be more open to discussion of personal circumstances with the counsellor directly rather than requiring the services of an interpreter. Dr Rifi suggested the benefits of this service for the client; especially those suffering torture and trauma would be high. Associate Professor Minas agreed that this type of service was very effective in remote communities.
- 8.10 Members requested a copy of the curriculum, training materials and information on the different levels of training that is provided to the service providers and staff. Associate Professor Minas requested the Department provide the Council with an update of training in six months.

<b>ACTION 15</b>	<b>Members to be sent PSP and T&amp;T curriculum, training materials and information on the different levels of training provided to service providers.</b>
<b>ACTION 16</b>	<b>Council to be provided with an update on the impact of torture and trauma training six months post implementation.</b>

## **9. SUSPENSION CASELOAD**

- 9.1 Ms Henry led a discussion and gave an overview of the suspension caseloads within the context of the Minister's announcement on 9<sup>th</sup> April. Ms Henry reiterated that clients' initial checks of health, security and identity would be undertaken. Whether their claims would be processed during that time was under consideration. Air Marshal Funnell and other Members were of the view that a person should be able to state their claims as soon after arrival as

possible. Ms Lloyd noted that claims made soon after arrival are more likely to be factual and not embellished or enhanced.

- 9.2 Ms Henry advised the meeting of current and future accommodation plans for families, single males and unaccompanied minors. Ms Lynch-Magor noted that Curtin Immigration Detention Facility would be operational by mid June 2010 with a capacity of up to 600 suitable for single men. Ms Lynch-Magor confirmed that the Baxter facility would not be reopened.

- 9.3 Suspension Caseload Table - Ms Henry provided the meeting with the following information on the suspension caseload.

Health, identity and security checks	Refugee Status Assessment (RSA)	Independent Merits Review (IMR)	Litigation	Removal Barriers
progressing	progressing	N/A	N/A	N/A
progressing	1A met	N/A	N/A	N/A
completed	progressing	N/A	N/A	N/A
completed	negative	progressing	N/A	N/A
completed	negative	negative	awaiting HCA decision	N/A
security check halted	negative	positive	N/A	N/A
security check halted with negative RSA	negative	negative	awaiting HCA decision	litigation policy
security check halted with negative RSA	negative	negative	voluntary removal	travel documents
adverse security	negative/ 1A met	N/A	N/A	security clearance & resettlement
suspended	N/A	N/A	N/A	N/A

- 9.4 Associate Professor Minas and Members discussed the need for the Department to develop a framework to identify key variables that could be used in predicting reliable outcomes for clients. These variables include but are not limited to age, sex, family grouping, country of origin, and numbers of clients in immigration detention.

<b>ACTION</b> (added in minute revisions)	The Department to develop a framework to identify key variables that could be used in predicting reliable outcomes for clients.
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## 10. CASE MANAGEMENT OVERVIEW

- 10.1 Mr Casey reported that the Case Management Branch is in the process of consultation regarding the mandatory control framework for compliance. This will provide a risk based approach to managing compliance and status resolution. Low risk clients, for example, tourist visa over stayers and harvest

workers, will be given a 'light touch' approach with the desired outcome being a voluntary return to their country of origin.

- 10.2 Mr Casey and Ms Gillam advised that if there are elements of risk present, these are more difficult to resolve and hence clients go into the case management stream.
- 10.3 The case review system is being evaluated; the existing system has been in place since the review of the *Migration Act, 1958* more than 2 years ago.
- 3 month - senior officer review is recorded in the portal and the case manager produces a 'quick' report internally with quality assurance by their manager.
  - 6 month - report to the Ombudsman's Office (OO), including how the case is progressing against the New Directions in Detention. The OO responds to this report, and if there is some disagreement with the content of the report the Minister's Office is informed by the Department.
  - 9 month – case manager produces a report advising their manager on what progress has been made in relation to recommendations that have been identified.
  - 12 month – case manager provides a further report to OO
  - 24 month – 2 year + OO reports (de-identified) are tabled in Parliament; every Member of Parliament receives a copy of the OO and Minister's Office reviews.
- 10.4 Mr Casey reported that as of 30 April 2010, in relation to the OO six month reviews, there were 23 mainland reports and 328 CI reports outstanding and no outstanding OO two year reports.
- 10.5 Ms Gillam and Mr Casey outlined the key challenges facing case management. These included recruitment, training and deployment of case managers. Ms Gillam reported that they are currently running 'back to back' five week training courses with successful participants obtaining a Certificate IV and that 20 new case managers would be deployed within the next two weeks. There are currently 23 case managers on CI this will increase to 30, 10 case managers to Curtin, 7 to Darwin, 5 or 6 to BITA and possible increases in case managers to Port Augusta and MITA. Additional case manager training is scheduled throughout the remainder of the year.
- 10.6 Mr Casey advised that people in immigration detention on CI are not allocated a case manager until they have been in detention for more than 120 days, exceptions to this rule are clients who are vulnerable or family groups or minors.
- 10.7 The term, and role of, case manager appears to have been subsumed into roles identified as client service manager or case worker or case officer. Ms Coleman stated that it may be unclear what 'case manager' means. Mr Casey clarified that the role of the case manager includes:-
- oversight processes including gathering information to resolve status
  - work with cases that are entrenched within the community
  - assist the client to discuss options about their future including returning to their country of origin
  - focus on resolution
  - hand down the decision in relation to their claim, however the case manager does not make the decision.

- 10.6 Dr Rifi noted that the welfare of the case manager must also be considered and all staff should be encouraged to seek support and or counselling as required.
- 10.7 Dr Loughry and Members discussed the handing down of decisions (both negative and positive) - who should be responsible and what services should be available for the various client cohorts. Members agreed that individual hand downs were preferable to group hand downs. Mr Aristotle commented that the experience and expertise of the person delivering the hand down decision was a key factor in how successfully the message is delivered. Mr Casey indicated that some case managers are better at delivering decisions. Mr Aristotle referred to the quality of the relationship between the case manager and the client and acknowledged that this can make a difference to the client's reaction and response. Mr Casey agreed that clients need to be better informed and prepared about the process.
- 10.8 Associate Professor Minas stated that it is more a case about how negative hand downs are delivered. If the case manager has a role in handing down decisions (even if they did not make it) this may undermine their status resolution role as well. Associate Professor Minas also stated that in his view group hand downs are inappropriate, regardless of whether it is a negative or positive outcome.
- 10.9 Ms Gillam advised that there is an increase in the numbers of clients who are departing voluntarily and that there has been a decrease in the number of clients on bridging visas for longer than 5 years. An example of the Department's success is the outreach programs in Griffith NSW where the Department has been working with the community to assist illegal workers to case resolution, many of whom are returning voluntarily to their home country.
- 10.10 Members also discussed the process and timeliness of case resolution through Ministerial Intervention (MI). Ms Henry advised that the Minister formulates his decisions quickly but acknowledges that there can sometimes be delays in getting the submission to the Minister's Office. Ms Gillam advised that the numbers of repeat requests for MI have decreased.

<b>ACTION 17</b>	<b>Compliance and Case Resolution Division to provide information on the number and outcomes of Ministerial Interventions.</b>
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## **11. REFUGEE STATUS ASSESSMENT PROCESSES FOR IMAs**

- 11.1 On behalf of Mr Fleming, Mr Casey presented the meeting with an update on the Refugee Status Assessment (RSA) process including current figures on primary assessments, positive grants, refusal and claims that were overturned at review.
- Since October 2008 –
- 2581 IMA clients
  - 2180 IMA clients granted protection visas
  - 401 IMA clients found not to be refugees
  - 33 IMA clients sought merits review
  - 18 elected not to seek review
  - 15 clients had their review overturned and were granted visas
- 122 IMA clients are currently undergoing IMR
- 141 IMA have been refused visas but may seek IMR
- 336 IMA recent arrivals who have not commenced RSA

- 11.2 Mr Casey reported that country information is changing especially on countries such as Afghanistan and Sri Lanka and this will possibly lead to an increase in the number of refusals. Processing has not commenced for 336 recently arrived clients on CI. 268 Afghans and 4 Sri Lankans have arrived in Australia since the announcement of the suspension on 9 April 2010.
- 11.3 Mr Casey noted that if a client receives a negative decision there is a one in four chance of the negative decision being overturned if the client proceeds to review. There are currently 122 clients in the process of Independent Merits Review (IMR).
- 11.4 Dr Loughry questioned how many clients would be on a negative pathway to which Ms Henry responded that the figures indicate 20% of clients are likely to receive negative decisions, and 25% of these will be overturned at IMR.
- 11.5 Dr Loughry and Professor Yasmeen suggested that the data is not up-to-date and does not accurately reflect the situation. Ms Henry acknowledged that the situation is changing rapidly especially with the transfer of clients from CI to the mainland and up-to-date information is difficult to obtain. Ms Henry advised that the Government is in the process of employing additional Independent Merits Reviewers to enable more timely review of claims.

<b>ACTION 18</b>	<b>Research and Evaluation Sub-group to review status resolution evaluation documents.</b>
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## **12. AUSTRALIAN HUMAN RIGHTS COMMISSION, COMMONWEALTH OMBUDSMAN, UNITED NATIONS HIGH COMMISSION FOR REFUGEES AND AUSTRALIAN RED CROSS**

- 12.1 Mr Aristotle reported on his recent meetings with the Australian Human Rights Commission (AHRC), the Commonwealth Ombudsman's Office (OO) and the Australian Red Cross (ARC). Mr Aristotle noted that the meetings assist in giving each organisation a better sense and understanding of each other's work and focus.
- 12.2 Mr Aristotle advised that the agencies had agreed that visits to CI should be better co-ordinated and, given the current climate, the level of scrutiny be more focused. The monitoring of health issues was highlighted as an area of concern by all agencies given the lack of expertise in the health and mental health environment.
- 12.3 Ms Henry informed the meeting that the AHRC had approached the Minister's Office with a request for funding. AHRC is currently funded under the Attorney General's Department and not the Department of Immigration and Citizenship. The Council expressed value and support in the work of the AHRC noting it is the only group in this field which publicly reports on the findings of its review work.
- 12.4 Ms Henry noted that the OO is funded through the Attorney General's Department only for its oversight role on CI. The OO visits do not focus on systemic issues.
- 12.5 Mr Clement advised that the ARC has reduced its presence on CI to eight weeks per year. ARC may need to further reduce its presence and focus on particular areas of scrutiny in order to reduce service overlaps by agencies. Ms

Benson and Associate Professor Minas suggested that agencies could share protocols and communicate their roles with the other agencies – i.e. have a shared purpose and not as much two agencies doing/overseeing the same or similar functions.

<b>ACTION 19</b>	<b>Discussion at the 6<sup>th</sup> General Meeting regarding protocols and reports from the OO and the AHRC.</b>
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### **13. CLOSING DISCUSSION**

- 13.1 Mr Aristotle advised that he would write to the Minister on behalf of the Council requesting that the Department allow the Afghan and Sri Lankan suspension clients to make their initial claims for protection as soon after arrival as possible.

<b>ACTION 20</b>	<b>Chair to write to the Minister on behalf of the Council requesting that the Department allow the Afghan and Sri Lankan suspension clients to make their initial claims for protection as soon after arrival as possible.</b>
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- 13.2 The Chair requested a record of thanks to Mr Kelly and Mr Sokoloff for their hospitality and tour of the facilities in Brisbane; Ms Benson for her presentation of the role and work of the Multicultural Development Association in Brisbane and afternoon discussions; Ms Donnellan for her work with the CISSR Secretariat over the last few years.

<b>ACTION 21</b>	<b>Letter of thanks and appreciation to Mr Kelly, Mr Sokoloff for their hospitality and tour of the Brisbane facilities.</b>
<b>ACTION 22</b>	<b>Letter of thanks to Ms Benson for the presentation of the role and work on the Multicultural Development Association.</b>

- 13.3 The CISSR 6<sup>th</sup> General Meeting will be held on 15 & 16 July 2010 in Canberra or Sydney – to be confirmed. Members requested a copy of the Parliamentary sitting dates to facilitate future meeting plans.

<b>ACTION 23</b>	<b>Secretariat to provide members with calendar of Parliamentary sitting weeks for 2010</b>
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**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**6<sup>TH</sup> GENERAL MEETING - MINUTES**  
**Melbourne 15-16 July 2010**

**Participants**

**CISSR Council Members**

Mr Paris Aristotle AM (Chair)  
Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Ms Kerrin Benson  
Ms Caz Coleman  
Ms Libby Lloyd AM  
Associate Professor Harry Minas  
Dr Jamal Rifi  
Professor Samina Yasmeen  
Professor Nicholas Procter

**Apologies**

Dr Maryanne Loughry AM  
Mr Noel Clement (intermittent attendance)

**Minister's Office**

Senator Chris Evans, Minister for Immigration and Citizenship (Afternoon, Day One Only)  
Mr Isaac Trienen, Advisor to the Minister

**Department of Immigration and Citizenship (DIAC)**

Mr Bob Correll PSM, Deputy Secretary (Day One)  
Ms Alison Larkins, First Assistant Secretary, Compliance and Case Resolution  
Mr Jamie Fox, First Assistant Secretary, Citizenship, Settlement and Multicultural Affairs (part Day Two)  
Ms Deborah Jacka, Assistant Secretary, Community and Detention Operations  
Mr Robert Illingworth, Assistant Secretary, Compliance Policy Framework, Evaluation and Integrity Analysis  
Mr Charles Wann, A/g Assistant Secretary, Compliance Resolution Program Management  
Ms Katie Constantinou, Director, Principal Advisor's Unit  
Ms Malissa Dryden, A/g Assistant Secretary, Onshore Protection (part Day Two)  
Ms Annabelle O'Brien, Director, Onshore Protection Victoria (part Day Two)  
Ms Sally Boucher, CISSR Secretariat  
Mr Tony Howarth, CISSR Secretariat

**DIAC Executive Staff (Afternoon, Day One only)**

Mr Andrew Metcalfe, Secretary  
Mr Bob Correll PSM, Deputy Secretary  
Ms Felicity Hand, Deputy Secretary  
Mr Peter Vardos PSM, A/g Deputy Secretary

## 1 WELCOME, CORRESPONDENCE AND ACTION ITEMS

- 1.1 Mr Aristotle welcomed Members of the Council for Immigration Services and Status Resolution (the Council) and Departmental staff.
- 1.2 Mr Aristotle acknowledged apologies from Dr Maryanne Loughry AM. Mr Noel Clements will be intermittent in his attendance.
- 1.3 The Council approved the minutes of the 5<sup>th</sup> General Meeting with the following amendments:
- a. Under point 1.9 the Chair queried progress on the meetings between Immigration Health Management Service (IHMS) and other external providers including the non-government sector.

ACTION	ISSUE	RESPONSIBILITY
1	The Department to provide an update on progress of meetings between IHMS and other external providers for the 7 <sup>th</sup> CISSR General Meeting.	Fiona Lynch-Magor Services Management Branch

- b. Under point 1.11 the current ratio of case managers to clients on Christmas Island (CI) should read 1:120. The quoted figure of 1:33 is the desired ratio.
- c. The Minors Sub-group had been established and met twice at the time of the 5<sup>th</sup> general meeting, not "has been established and last week met at Melbourne Immigration Transit Accommodation (MITA)" as noted under point 1.13.
- d. The Chair clarified point 2.1 of the previous minutes indicating that he stated operation of the CI IDC would be in a more vulnerable position with the ever increasing numbers of arrivals and not "the people, especially those in tents could be in a vulnerable position with the ever increasing numbers of arrivals."
- e. Ms Coleman clarified that under 2.3 in the previous minutes the reference to approaching church organisations is not correct. It was agreed to delete the last two sentences of this point.
- f. The Chair queried the meaning of "settlements" under point 2.8 of the previous minutes. Ms Larkins clarified that it means visa grants or resettlement/resolution. It was agreed to use the term "visa grant and settlements".

- g. The Council discussed point 4.2 of the previous minutes and agreed that the passage should be amended to reflect the Council's serious concerns about the lack of research to inform policy and strategy advice and implementation into the future. Council agreed to raise the issue with the Minister later in the day and restate a strong recommendation that this be pursued. It was noted by the Council that an action item should have been included under point 8.7 in the minutes.
- h. The Chair requested that the "REVIEW OF DAY ONE" be amended to "REVIEW" as it encompasses items discussed on both days of the meeting.
- i. Ms Coleman indicated that the concerns raised on the Community Assistance Support (CAS) program summarised under point 6.5 of the minutes was more detailed and robust than reflected in the minutes. Ms Coleman stressed that the concerns noted were not just those raised by CISSR but also reflected concerns flagged in representations to CISSR by members of the community sector.
- j. Air Marshall Funnell indicated that rather than being a verbatim record he would like the minutes to capture the essence of the discussions.
- k. The Chair corrected the perception of his comments under point 7.5 clarifying he did not question the qualifications of the interviewers of minors but noted that the best interviewers are those with specialist skills and experience with minors.
- l. The Chair indicated that on point 8.6 he did not recall saying 'the clients arriving on CI have been very well informed...'. The Council agreed to delete this sentence from the record.
- m. It was noted by the Council that an action item should have been included under point 8.7:

ACTION	ISSUE	RESPONSIBILITY
2	The Department to investigate employment of a researcher to study resolved Torture and Trauma cases to ascertain and document details of interventions and outcomes.	CISSR Secretariat

- n. It was noted by the Council that an action item should have been included under point 9.4:

ACTION	ISSUE	RESPONSIBILITY
3	The Department to develop a framework to identify key variables that could be used in predicting reliable outcomes for clients.	PIREU

- o. The Council indicated that in addition to the notes under point 12.3 on the funding of AHRC, they expressed value in the work of the AHRC as it is the only group in this field which publicly reports on the findings of its review work.

## 2 UPDATE ON DEPARTMENTAL TRANSFORMATION

- 2.1 Mr Correll provided the meeting with an update on the progress of the departmental transformation to provide stronger migration and visa services. He outlined the three key areas under the new structure:

- Client Services
- Visa Services
- Business Services

Under Client Services the Department is re-evaluating the way it delivers services, particularly visas, leveraging off technological changes to create greater efficiencies. The key is to look at more sophisticated ways to manage risk in processing various types of visa applications and applying differential processes depending on the risk. This means low risk visa applications (the majority of applications) will have less face-to-face interactions and utilise technology. Visas in higher risk categories will need the face-to-face service centre processing, and may involve the collection of biometrics. These changes mean a rethink in terms of where services are located i.e. low risk, automated visa processing can be done on-shore but high risk processing will need off-shore presence. These changes are still in the early days of development with a detailed business case being built around the needs in services centres.

Visa Services – currently there are over 140 subclasses of visas and the Department is pursuing a major simplification and deregulation of the visa structure. The aim is to halve the number of classes by 2012-2013 and build it into 5 or 6 clusters. DIAC is working closely with the Minister and the Department of Finance and Deregulation (DoFD) on these processes.

Business Services – IT/HR/Finance/Risk are being transformed to build capability in some areas and achieve cost savings in others. There is a need to strengthen risk, fraud and integrity and the processing of more

immigration intelligence information captured by the Department and other agencies to inform decision making.

The organisation will restructure to align with these three groups. Client Services will be led by Felicity Hand, Visa Services by Peter Hughes and Business Services by Bob Correll. This work is well advanced and most internal mechanisms have been moved into one of these three streams. Community and Detention Services is currently continuing under Bob Correll, and will continue to do so until October 2010 given the current workloads. After this it will migrate into the relevant stream and this will provide more capability for end-to-end assessment of services to clients, using the case management tools. This will be especially beneficial for IMAs.

These changes are profound and will achieve greater clarity and accountability in the organisation and ensure policy and program delineations are clear. It will also enable a simplification of governance structures.

- 2.2 As CISSR is particularly focussed on policy issues it was proposed that secretariat support for the Council would be provided from the Policy and Program Management group, aligned with the new structure. The importance of continuing linkages with operational activities is acknowledged and will continue to be facilitated. The realignment will also strengthen connections between CISSR and the research area in the Department.
- 2.3 The Council affirmed its involvement with both operations and policy. However the Council noted that the move of the secretariat provides the opportunity to refocus its energies with more emphasis on substantive longer term policy issues and future directions.
- 2.4 The Council stressed the importance of research to provide the basic scaffold for policy development and setting the directions of the Department, and highlighted the need for this to be reflected in resource allocations.
- 2.5 The Chair's letter and advice of 18th May, 2010 to the Minister which raises this issue of research is scheduled for discussion in a closed session later today.

### **3 CHRISTMAS ISLAND UPDATE**

- 3.1 The Chair acknowledged the provision of the IMA Key Statistics and invited Mr Correll to provide an update on CI and for Ms Jacka to speak to the statistical reports.
- 3.2 Mr Correll noted that we currently have the highest number of IMAs in our history. He reported that the dominant issue of CI is the number of clients in situ. To cope, the Department has expanded the facilities at North West Point, adding demountables to accommodate single men and utilising Construction Camp. The goal is to reduce numbers and stop using tents but as people are transferred to the mainland new boats arrive requiring the ongoing use of tents. The Department continues to look for accommodation options on the mainland aiming to move people from CI as soon as initial checks are completed. Defence facility sites are suitable options given construction can proceed quickly and a local community is readily available. The Department is just staying ahead on accommodation with 2500 on CI and 1500 in mainland locations. The processing suspension for Sri Lankan and Afghan arrivals has added to the pressures. Mr Correll indicated that a range of accommodation options are being explored and considered but Baxter and Woomera were not on the agenda.
- 3.3 The Department has developed Leonora for family groups and increased the use of Curtin. Curtin is quite remote and has constraints, but it is very pleasing to see what has been achieved there, the links with Kimberley TAFE being a good example. The Department is working with SERCO to increase activities and links with the local community.
- 3.4 The Department is currently providing appropriate accommodation for different groups. There will be need for a significant settlement effort and an appropriate returns/removals effort. Progress is being made in that area, Peter Hughes and the Department of Foreign Affairs and Trade (DFAT) is involved, there have been significant returns to Afghanistan by other countries and dialogue at senior levels is progressing to achieve a fair and sound return process.
- 3.5 Regional processing is an emerging issue and there could be more than one centre. It will be a potentially complex, multi-lateral process to achieve agreement but there is broad support for the concept. It was noted that there are differing views as to the UNHCR's effectiveness among some of the countries in the region. Also, it was noted that other countries may want to use the regional centre/s to process their own refugees.

- 3.6 The Council queried progress on support for CI staff and Mr Correll reported that morale on CI is good and this reflects good management. The Executive Committee has decided to re-energise the Values and Conduct Committee in the Department to give high level focus to staff conduct and morale issues. It is planned to interview key staff to ensure resilience is maintained and values upheld in the face of current pressures. Staff going to CI or Curtin undergo a resilience test originally developed for Defence and it has proven valuable in identifying where staff may struggle in the environment. Associate Professor Minas and other Council members expressed concern that the test may have been developed with a different context or personnel capabilities in mind and had not been tested for efficacy in the immigration context. Mr Correll acknowledged the test has not been previously used in a detention environment however it does have scientific validity in the environment for which it was designed. A review of its use in this context would be worthwhile. Mr Correll offered to discuss the use of the test offline with Associate Professor Minas.

ACTION	ISSUE	RESPONSIBILITY
4	The Department to advise CISSR regarding the results of any reviews of the resilience test.	Alison Larkins, Compliance and Case Resolution Division

- 3.7 Logistical issues are under increasing pressure however no-one has been tested under an environment of significant removals. Resilience will be crucial given the angst is often projected on to staff.
- 3.8 The upcoming election and associated public speculation around policy may mean an increasing number of boats setting out as soon as possible. Also, a period of bad weather has just ended raising the likelihood of increased IMAs. Currently arrivals are around 600 per month.
- 3.9 Mr Correll acknowledged Zdenka Zrno's excellent work and the positive feedback being received from community members who appreciated her contributions. Improvements have also been achieved with the introduction of the case management model. Nevertheless a case of a SERCO guard having to step in when a client became aggressive in a case management conversation was reported about a month ago.
- 3.10 There have been informal reports to the Council that incidences of self-harm are increasing. Although the incidences had previously dropped off in the last few years and have been at a very low baseline (pro-rata they are not increasing) there is a likelihood of increases with more

negative visa outcomes. These are more likely to occur after a negative outcome from the Independent Merits Review (IMR).

- 3.11 This issue has implications for the wider detention communities as expectations are conditioned by the trends in outcomes. Important to managing this is that SERCO must be seen to be actively in control of situations and that the delivery of negative outcomes is well managed.
- 3.12 The Council expressed concern that operational events could suddenly reach a tipping point triggering significant changes in behaviour. As the approval rate decreases (it is now at 23%) there will be considerable upset.
- 3.13 Ms Jacka provided an overview on the statistical reports stating they indicated numbers on CI and on the mainland and are broken up into operational capacity (which in reality is what a location is designed to accommodate) and contingency capacity (which is what has had to be built in). Where available capacity is a negative figure it means beds have been put into places which it would be preferable not to use for that purpose.
- 3.14 The Council expressed surprise and concern at reading the statistics given the appearance of spare operational capacity when it is known that the sites are over capacity. Ms Jacka clarified the statistics, what was included and how capacity was expanded (extensions of the IDC). The Council indicated that "contingency capacity" is a misnomer, potentially contingency capacity is infinite. They indicated that the figures were not a useful representation of the current reality. Ms Jacka confirmed that in short CI was full.
- 3.15 Similarly the Council considered that the figures for the MITA were confusing. Ms Jacka outlined some initiatives at MITA to reduce pressures on accommodation and also spoke of efforts towards returning Port Augusta (PA) to a family unit rather than for young men.
- 3.16 Ms Larkins agreed that the statistical information is not entirely clear but reassured the Council that the Minister and the Department was well aware of how much pressure is on the available accommodation.
- 3.17 The Council also queried the 1007 clients in detention for more than 120 days (Agenda Item 5, page 4). Ms Jacka indicated there is a large representation of New Zealanders in the compliance group. The Council expressed a desire to understand the statistics better, noting that they need more explanatory notes and breakdown of the data to be meaningful to them. They would like a breakdown on nationalities by site and details of the numbers in detention who have received a



negative decision as well as further information on detainees over 120 days.

ACTION	ISSUE	RESPONSIBILITY
5	Information provided in the IMA key statistics meet the needs of the department however the addition of explanatory notes is necessary to ensure accurate interpretation by others (especially around capacity). Also more consistent statistical methodologies need to be reflected and more detailed statistics provided eg. of the detainees over 120 days, what is the length of time in detention and what is their country of origin.	Ms Deb Jacka, Community & Detention Operations

3.18 A discussion about these pressures and the safety of staff and clients ensued, the Council expressing strong concern that the way figures are presented and the reality are different and how that might be perceived. They noted that this reflects reactive rather than strategic policy-making.

3.19 The Council enquired and DIAC staff confirmed they do undertake some predictive analysis/formal modelling, enabling them to predict the number of clients that may be facing a negative outcome/positive outcome and anticipated length of time in detention etc. A discussion about the assumptions underlying the modelling ensued. The Department indicated they do not have a significant removal pool at the moment so it is difficult to model removals.

#### 4 CHRISTMAS ISLAND SUBGROUP

4.1 Air Marshall Funnell presented his report on the visit to CI with Dr Loughry 8-10 June 2010. He reiterated the 5 key recommendations of the report viz:

- reduce the client population to below 1000 with associated staff reductions, suggesting the formation of a task force to enable this move
- through risk analysis and risk management select clients to be moved to mainland detention after 60 days, pending outcome of security clearance
- Resolve the difference of view between DIAC and SERCO officers of Phosphate Hill as a detention centre
- Rename Construction Camp

- When a person changes their age and becomes a UAM a period of 72 hours be allowed to investigate the claim before the client is relocated

ACTION	ISSUE	RESPONSIBILITY
6	<p>The Council to write to the Minister conveying the reports and support for all the recommendations contained in Air Marshal Funnell's reports on the visit to CI 08-10 June 2010 with the following modification:</p> <p>Recommendation 1 - note that it be a departmental task force which is convened to determine a process to reduce the client population on CI <i>as a short term priority.</i></p>	Chair CISSR

- 4.2 Ms Jacka advised that there is no confusion regarding Phosphate Hill at the senior levels in DIAC and SERCO, it is an APOD. She confirmed negotiations with SERCO are ongoing. She agreed Construction Camp should be renamed. Ms Jacka noted that Ms Constantinou would be presenting on Day 2 on age determination but stressed that it is a key immigration value that no child be detained in an IDC as opposed to a detention facility and this is a key statistic reported on.
- 4.3 Ms Jacka also advised that some clients, usually families have been moved off CI without security checks being completed.

## 5 MAINLAND DETENTION CENTRE SUBGROUP

- 5.1 Air Marshall Funnell presented his report on the subgroups visit to Darwin 26-28th May, 2010.
- 5.2 Air Marshall Funnell thought that the case ratio was 13:600 at the time of the visit. Ms Larkins later clarified this ratio as 26:600.
- 5.3 A discussion ensued on the role of Life Without Barriers (LWB) who were engaged at short notice. The decision to engage them does not appear to have been reviewed since and the Department was asked whether other providers have been invited to tender for the provision of services. Some concern has been expressed on this point by other organisations. It was agreed this point should be clarified noting it will also provide LWB with clarity about its terms of engagement. Opinions on the quality of their services differed and it was suggested that LWB's performance should be reviewed. Ms Jacka confirmed SERCO is

meeting with LWB on Friday 16<sup>th</sup> July to clarify roles and engagement between the two organisations.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
7	To report on the procurement arrangements and review of services by LWB.	Fiona Lynch-Magor Services Management Branch
8	Provide minors and service delivery sub-groups with a report on the July meeting between SERCO and Life Without Barriers.	Fiona Lynch-Magor Services Management Branch

- 5.4 There have been changes in the SERCO team at Villawood in response to some serious concerns being raised by the Department. In response to input by the Villawood Community Consultative Group the provision of life skills activities has improved. This, it was noted, could be a good model for Darwin. It was advised a SERCO specialist from the UK is scheduled to visit and review SERCO's programs from a holistic perspective.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
9	To report on progress of the SERCO review of programs at the 7 <sup>th</sup> CISSR General Meeting.	Ms Deb Jacka Community & Detention Operations Branch

- 5.5 The Council commented that the Community Consultative Group meeting in Darwin was valuable however greater participation would be beneficial.
- 5.6 A general discussion ensued on other points raised in the Subgroup report including concern re mandatory sentencing for people-smugglers, and concern for juveniles being among the crews and awaiting processing. It was noted that the Prime Minister's view on people smugglers indicated a stronger, not softer line.
- 5.7 Also discussed was the costs and benefits of offshore-v-onshore processing. The methods for assessing options was discussed including a white paper/green paper route which would achieve good engagement. It was recognised this work will need to proceed in the context of a regional processing centre model.
- 5.8 The Council agreed to support all the recommendations in the Mainland Detention Centres subgroup report.

ACTION	ISSUE	RESPONSIBILITY
10	<p>The Chair to write to the Minister conveying the report and support of all the recommendations contained in the Mainland Detention Centres subgroup report on the visit to Darwin 26-28 May 2010 with the following modifications or clarifications:</p> <p>Recommendation 1 - that the cost/benefit analysis of off-shore processing of refugee claims now also consider the issue of any regional processing centre.</p> <p>Recommendation 5 - that there be no minimum mandatory sentence and that prescribed sentences be made lighter.</p>	Chair CISSR

- 5.9 Ms Jacka reported that Airport Lodge is operational. Professor Yasmeen questioned the involvement of Imams in the centres and Ms Jacka indicated that the Department is working through the multicultural issues as they become more familiar with the operational environment and needs.

ACTION	ISSUE	RESPONSIBILITY
11	The Department consult directly with the appropriate CISSR representatives on multicultural issues for Centres.	Ms Deb Jacka, Community & Detention Operations Branch with Professor Yasmeen & Dr Rifi

## 6 STAKEHOLDER ENGAGEMENT

- 6.1 It was noted that people are requesting contact with CISSR. In the past there was a practice of NGO's attending the meetings. It would be beneficial to re-establish this practice. In a similar vein Members noted it was difficult for people to access them in their CISSR capacity and asked that business cards be made available.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
12	A communication strategy be drafted to facilitate the flow of information and access between CISSR and Community Stakeholders. (Eg. Contact protocols, flow of papers, and participation in meetings).	CISSR Chair, Robert Illingworth, Compliance Policy Framework, Evaluation & Integrity Analysis & CISSR Secretariat
13	Provide business cards for council members.	CISSR Secretariat

- 6.2 Mr Correll initiated a discussion on Stakeholder engagement. He noted that in the past there were tours of CI and follow up sessions for stakeholders. This has been flagged with Ms Wilson but is recognised to be sensitive in the current climate. Tours of Curtin are not possible however briefings of stakeholder groups could occur. The Department recently took a media group to Curtin to get up-to-date footage on the Centre and this was a positive move. It is important to maintain engagement with stakeholders and the Chair's visit to CI was a good example of this engagement. The concern is if you stop being open and transparent people will stop trusting you and may challenge the system. Trust has been built in the last few years, in calm waters but maintaining it is critical, again bearing in mind the sensitivities in an election period. Nevertheless it is recognised there is more to lose by not maintaining engagement and this needs to be communicated through the Department and the states. It would be good for CISSR to participate in some forums across a few cities. The Council indicated their support noting that openness will alleviate tensions and misconceptions but not stop vigorous dialogue.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
14	At the beginning of the 7 <sup>th</sup> General Meeting there should be an opportunity for identified community stakeholders from the state in which the meeting is being held to meet with CISSR.	Chair & CISSR Secretariat

- 6.3 Dr Rifi suggested that given it is Ramadan next month perhaps it would be beneficial to have some Afghan community leaders visit Centres on a Friday or Saturday night to break the fast with some detainees. It would demonstrate religious and cultural awareness.
- 6.4 Mr Correll indicated that whatever strategies are employed it needs to be small, targeted and not attract the media.

- 6.5 Mr Correll confirmed that under the caretaker period it would be business as usual and the activities of CISSR should not be impeded, noting however that new policy and new contracts cannot proceed.

## **7 SERVICE DELIVERY SUBGROUP**

- 7.1 Mr Correll initiated a discussion on Community Assistance Support (CAS). He indicated that in intense times you can overlook the fact that it is a tool for status resolution. The second aspect of this is the need to redevelop the service delivery framework - however in the current space there is little opportunity to do that and it has been delayed. It is planned to refocus efforts on this work in the coming weeks. Mr Correll queried whether the Council was comfortable with the programs current status.
- 7.2 The Chair focussed the discussion on how the Council needs to reorientate CAS from a crisis to early intervention program with the goal of supporting status resolution. It was acknowledged that CAS contributes to status resolution in ways broader than a direct cause and effect. For example enabling a person to assimilate information about the progress of their case and make rational decisions about their future options. Case management plays an essential role. It was noted, with concern that there is an emerging tone that people under these programs should not get more assistance than needy Australians. Assistance for vulnerable people is critical to status resolution, regardless of their class of visa or vulnerability classification. At the same time it is acknowledged that program resources are limited and a clear methodology for assessing eligibility needs to be identified. However, somewhere in the program rules there seems to be a distortion of the original goal which needs redressing. It would be valuable to harness Mr Clement's and Ms Coleman's input on this and other aspects of the program.
- 7.3 A discussion emerged on how to advance CAS and re-establish its original objectives that had been developed through the community care pilot and which formed the basis for the government establishing CAS. Ms Coleman indicated there is concern at the coal face about the design and delivery of the program and stressed the need to step back and evaluate whether it is achieving its stated purpose. She stressed it had achieved some good outcomes but it needed to mature and the partnerships to the process, including with CISSR need to be re-established. The Chair suggested the Service Delivery subgroup pursue this and consider involving some members of the former Community Care Pilot Reference Group. Mr Clement indicated he would like a Red Cross representative present in his absence.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
15	Initiate a review of the policies outlining the design and delivery of the CAS program to ensure the goal of supporting status resolution is being achieved.	Service Delivery subgroup

- 7.4 The field testing of the vulnerability identification and assessment tool (VIAT) was discussed recognising it has been delayed in light of the current pressures. It could sit well alongside the CAS program. Once the tool is trialled it may tighten up on eligibility but also point to a need to strengthen resources on the basis of risk around status resolution. This could support a case for increased funding of services. Overall it could create greater efficiencies. The question of funding for the field testing was raised, Ms Larkins indicating additional funding was not necessary.
- 7.5 Ms Larkin requested Council input on the field testing and posed the following questions: Should it be done internally or externally? Does it have validity? How long does the test take to administer? How can it be incorporated into the work of case management?
- 7.6 A discussion on the testing methodology led to a suggestion by Professor Procter to rationalise the interview rating reliability testing by using a taped interview or a case study.
- 7.7 The Council encouraged the involvement of Ida Kaplan who was party to the tool's development and Professor Procter to offer a fresh perspective.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
16	Convene a Reference Group to oversee the trial of the Vulnerability Identification and Assessment Tool (VIAT) and hold an initial meeting before mid August 2010.	Alison Larkins, Compliance and Case Resolution Division  CISSR Members (to self-nominate) including Professor Procter  Ida Kaplan and Guy Coffey to be invited as co-opted members.

- 7.8 Beyond these steps will be a pilot and consideration of how to get from vulnerabilities to barriers to service needs. There will also be implications for systems development which will need to be addressed.
- 7.9 It was noted that destitution often puts clients on a trajectory towards other problems such as mental health. This observation raised discussion of issues around eligibility for support, including income support and the issue of limited resources. It was noted the VIAT is meant to give guidance around this issue. It was agreed that if timely status resolution is the goal then restrictive eligibility criteria for assistance might impede that goal.

## **8 MINORS SUBGROUP**

- 8.1 The Melbourne Immigration Transit Accommodation (MITA) developments were discussed with a number of Council members visiting just prior to a number of negative decisions being handed down. An issue of overcrowding was noted but it was acknowledged that DIAC and the Minister's office were aware of it and a decision was made not to replace clients who had moved out. A few instances of self harm emerged subsequent to negative decisions however these were handled positively, the clients were helped to understand the IMR process and prepare their submissions with the support of their migration agents.
- 8.2 The visit illuminated the issue of age determination with it being apparent that some people claiming to be minors were in fact older. Concern was expressed around the absence of door windows and the possibility of predatory sexual behaviour happening. Also noted was an attitude of disengagement among clients, little enthusiasm to get up, low levels of communication and engagement in activities. The site also had a family in situ and this was not a good fit with the young men.
- 8.3 The Council expressed concern about the lack of activities at the MITA and queried the possible use of NGOs to bridge the gap. A number of NGOs are working on a proposal for a designated persons program to accompany young people to participate in community based activities. Ms Benson noted some unrest in Brisbane about the designated people program (addressed further under point 12.21 below).
- 8.4 Ms Jacka indicated that the valuable feedback from the MITA visit had been responded to with a new SERCO manager in place and improvements to the environment, facilities, activities and level of engagement between staff and clients achieved. Incidents of self-harm had reduced in parallel with these improvements despite the



negative decisions continuing. Overall the mood at MITA has improved significantly.

- 8.5 Ms Jacka outlined SERCO management changes and service delivery improvements at Villawood including work to engage personal services officers and implement a range of client services for detainees. The Council noted these developments with approval but expressed deep concern that so far into the detention services contract the service provider was still far from complete in its establishment of the recreational services and client activities expected under the contract. The Council acknowledged however that SERCO has been operating under the same major workload challenges which have been facing the Department given the influx of IMAs.
- 8.6 A number of young men who had declared to be minors revised their claims and a decision was reached to move them to MIDC.
- 8.7 Members discussed the issue of self harm and the Psychological Support Program (PSP) now in place which makes explicit the expectations of case managers in these instances. It was noted that Professor Procter will be training in Melbourne in the week beginning 19<sup>th</sup> July, 2010. It was noted that training is scheduled to be discussed in more detail, see details under point 13.
- 8.8 In the new framework case conferencing is identified. It is in the introductory, training stages, not yet in all locations. A discussion on the role and definition of case conferencing ensued noting it is an early intervention tool, not just a tool for responding to incidents. Associate Professor Minas queried the concept of case conferencing in this context indicating that case conferences are about an issue, individual or family, not a group. It was noted that what was being referred to as case conference was about harnessing collective input to planning and interventions for client groups (eg on cultural/age appropriate strategies).
- 8.9 The concept has been encouraged at MITA, with DIAC staff supervising/participating in the conferences however it was uncertain among the meeting whether this was happening.
- 8.10 Religious leaders have also been invited to visit subsequent to negative decisions to encourage culturally respectful behaviours.
- 8.11 It was noted that models from the youth and corrective services sectors might provide useful input while understanding that young people seeking asylum had different life experiences from those in the youth sector.

- 8.12 The question was also raised on how some of these issues might be addressed through professional development for case managers who have completed the Certificate IV. Ms Larkins offered to provide training documents for the Council to consider and encouraged feedback.

ACTION	ISSUE	RESPONSIBILITY
17	To provide an outline of the case manager training curriculum to Council Members for consideration and feedback.	Alison Larkins, Compliance and Case Resolution Division

- 8.13 The need for standards around minors for each role (case managers, providers, migration agents, independent reviews) etc. was flagged and the question raised as to whether a meeting was needed with representatives of each to unpack the issues, examine assumptions and create a standards framework. This standards framework would encompass both core (universal) elements and variable elements for different client groups and detention facilities. Ultimately these standards need to be reflected in policies, training, procurement and delivery.
- 8.14 It was noted that DIAC has developed a workforce model which defines the skills and requirements for each role. There is also a well developed curricula for these roles, eg Certificate IV is a requirement of case managers. Further curriculum design is currently in progress and input would be valued, however it needs to be provided quickly.
- 8.15 Ways to progress this were discussed with literature searches, a review of training curricula, focus groups (providers, clients etc), the SERCO/LWB report and the need to identify what is in place being noted as useful elements.

ACTION	ISSUE	RESPONSIBILITY
18	To provide a copy of the college curriculum to CISSR and convene a Working Group to research and develop a standards framework for working with minors (and possibly all client groups).	Alison Larkins, Compliance and Case Resolution Division CISSR Minors and Research and Evaluation Subgroups.

## 9 RESEARCH

- 9.1 The Council noted the productive discussions on research with Mr Correll, Mr Metcalfe and the Minister on Day 1. Mr Metcalfe expressed the view that a bid for research funding to DoFD could be successful provided it is clearly linked to subjects covered by quarantined funding eg focussing on IMAs in detention. Proposals would need to be well defined and canvas new territory.
- 9.2 Recent research by the Department was discussed, Ms Larkins outlined some current work her Division. One is to evaluate the use of funds for CAS and status resolution (have we spent the funds as intended?). The terms of reference for this work are currently being negotiated. They are also looking at some specific research which examines the determinants how regulatory systems work and how this relates to an immigration setting and how it might inform improving compliance.

ACTION	ISSUE	RESPONSIBILITY
19	Associate Professor Minas to meet with the Compliance and Case Resolution Division to outline areas of research focus for the subgroup.	Associate Professor Minas & Compliance and Case Resolution Division

- 9.3 Following on from this it was agreed that CISSR would draft a research proposal connected back to the Chair's letter and recommendations to the Minister on 18<sup>th</sup> May, 2010. It needs to be stressed that research is not an add-on but has a core role in supporting policy and programs.

ACTION	ISSUE	RESPONSIBILITY
20	The Research sub-group, with support from the Department and the Secretariat to scope a clear proposal for a research program to be pursued as fundamental to informing, improving and evaluating DIAC's response to status resolution and IMAs challenges. (Out of session)	CISSR Research subgroup/Secretariat  Alison Larkins, Compliance and Case Resolution Division  Ms Deb Jacka, Community & Detention Operations Branch (for SERCO UK specialist links)

## 10 REFUGEE STATUS ASSESSMENT

- 10.1 Ms Dryden and Ms O'Brien provided an update on the suspension arrangements. They indicated that subsequent to the lifting of the suspension on processing Sri Lankan nationals processing has begun and interviews are scheduled to begin in August, 2010. Ms Dryden indicated that the order of processing for Sri Lankan nationals will be in boat of arrival order so as not to disadvantage other clients and to take into account length of time in detention for all clients. The Department continues to prioritise vulnerable groups such as families and minors.
- 10.2 The same process will apply for the Afghan nationals when the suspension is lifted. At the time, it is anticipated that the Department would prioritise groups who have been in detention longer than they would have otherwise been if the suspension were not in place.
- 10.3 It was confirmed that clients subject to the suspension have entry screening and other checks done and receive the same detention services as other clients. They do not have access to IAAAS advice and have not been given the opportunity to prepare claims for refugee status.
- 10.4 The Chair queried the statistics on 576 claims from stateless people and Ms O'Brien indicated they were mostly Kurds from Iran. Ms Dryden clarified that this is a claim of statelessness not a designation of statelessness used by the Department.
- 10.5 The Council raised two concerns:
- the plummeting rate of approvals for Afghan nationals
  - when suspensions were announced it was indicated that country information would be put on the website.

Ms Dryden indicated the Department is currently looking into the reasons behind the change in the rate of approvals and reminded the group that each case is assessed on an individual basis against up-to-date country information. In relation to the country information Ms Dryden confirmed that Country and Policy Guidance Notes for some countries have been prepared and awaiting the Minister's approval to make available. Ms Dryden indicated that the country information used by the decision makers is a compilation of information with some analysis. She noted that some areas of Afghanistan are more stable than others and that IAAAS providers also have access to the information. Ms Dryden offered to provide the Council with a list of the types of Afghan country information documents available to decision makers through the country research service.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
21	Provide the Council with the examples of Afghan country information available to decision makers through the Department's country research service.	Malissa Dryden, A/g Assistant Secretary, Onshore Protection

- 10.6 Air Marshall Ray Funnell indicated his interest in understanding how decision making works in the Department and requested advice from a senior decision maker. Ms O'Brien, a senior manager of Departmental decision makers outlined the management of RSA caseloads and case officers and the detailed training they receive prior to deployment to CI. She also outlined procedure on CI, the size of the caseloads and processes they go through to make a determination noting that if the outcome is a negative pathway, National Office advises CI staff and if the outcome is positive the process continues to the Minister's office for lifting of the bar to allow applications for and granting of a protection visa. All the associated health, character and security assessments are processed in parallel and completed before being progressed to the Minister for consideration.
- 10.7 The Council noted the increasing pressures on decision makers given the increasing numbers of IMAs noting a lot of decision makers are new to the role and on a learning curve.
- 10.8 Ms Dryden invited the Council to consider how they might enhance the processes for training the decision-makers and ensure their processes are as robust and possible. Professor Yasmeen suggested this might link in to the Research plans noted above. It was also agreed that CISSR would be able to provide feedback on techniques for handling complex client matters. Ms Dryden agreed to provide relevant training materials for this purpose.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
22	Provide the Council with relevant decision-maker training materials for advice on techniques for handling.	Malissa Dryden, A/g Assistant Secretary, Onshore Protection

- 10.9 Professor Minas queried the weighting of country information in decisions and consistency across decision makers. Ms Dryden clarified that decisions are made case by case. Ms O'Brien outlined the processes in place to ensure consistency in decision making and emphasised their awareness of its importance indicating that high levels of control and support provided around decision making. They

stressed this is support and not an attempt to impede or influence the decision maker.

- 10.10 Ms O'Brien noted a significant shift in the information DFAT provided on Afghanistan in February 2010 and reports supporting that information through other sources. Ms O'Brien also spoke about the increasing role of biometrics and multi-country sharing of information. This is bringing up more and more matches although the numbers are still small. Identifying people more correctly and accessing their visa application histories does more often lead to a refusal.
- 10.11 Ms O'Brien outlined the figures for people on removal pathways as at 9<sup>th</sup> July 2010. The Departmental representatives indicated that 308 clients received a negative decision from RSA's but are yet to lodge an IMR case. 275 are awaiting IMR decisions. 45 are on a removal pathway 41 of which received a negative IMR decision. 4 are awaiting travel documentation, 20 have lodged application in the High Court and several are on voluntary returns. Given the status of these cases removals are not currently active.
- 10.12 Generally speaking involuntary returns to Sri Lanka have not been problematic but Afghan removals need practical expertise and agreements to be put in place. The Department is developing capacity in this area.
- 10.13 The Council expressed concern that approximately 50% of cases are overturned by the IMR process and that this might imply incorrect decision making in the Departmental process. DIAC staff indicated that this was receiving close scrutiny but clarified that between a negative decision by the Department and the IMR process, clients have assistance preparing their case. They receive clear advice on the basis for the initial decision. With that support and feedback they are able to more fully articulate their claims. Also, in that interval between the Departmental decision and the IMR process, new information and/or documentation often comes to light including changes in conditions in their country of return. Departmental staff also highlighted that in the past in protection visa processing of earlier boat arrivals some 80% of cases were overturned for a particular group at the RRT, putting the figure of 50% for current IMR set asides into context.

## **11 IMA STATUS RESOLUTION**

- 11.1 Ms Larkins indicated that clients often arrive with misconceptions and unreasonable expectations on issues such as length of detention, processing, decision-making, possible outcomes and options for returns. There is a need for a strategy to ensure consistency of

messages to clients from the outset. Getting this right can help clients to settle down or decide to return. Also there is the need to communicate clearly and consistently the expectations of clients. She sought the Council's input and support for developing the process.

- 11.2 The Council indicated the flow charts under Agenda Item 17 look good however they would like more time to consider them and respond fully.

ACTION	ISSUE	RESPONSIBILITY
23	Council to provide further, detailed feedback on the end-to-end case management of IMA process.	CISSR Members

- 11.3 Ms Larkins indicated that the goal is to be open and transparent with information and likely trajectories but giving accurate information is recognised as difficult.

- 11.4 The Council stressed that who delivers the messages is important. Equally important is the preservation of the case management process.

- 11.5 The Council expressed some concern over IAAAS providers and translators not keeping to their role and noted this is an important issue to manage.

## 12 MINORS SUB-GROUP

- 12.1 Ms Constantinou spoke to the papers under Agenda Item 18 on Age Determination. She outlined the details of, and progress on the pilot to assess disputed minor claims.

- 12.2 The pilot has centred on CI and uses focussed interviewing techniques. The pilot is to cover 68 clients and of the 31 already interviewed 30 have been judged to be over 18. They have also been referred to a health service provider for separate assessment, who have been asked to form their own views based on clinical notes and their own interviews. The Department is awaiting the results from these assessments as is keen to look at the level of alignment with their results. If there is not a high level of match they will need to decide which decision will prevail or what revisions are necessary to the model.

- 12.3 The independence and expertise of the health assessors was discussed given there are no definitive tests of age. The idea of using paediatricians was raised, but still there is some concern that physical indicators are not reliable. Cultural indicators might be more

meaningful, noting that birth dates, birth certificates and education are not meaningful in some cases.

- 12.4 It was confirmed that senior legal advice has been sought on the project and clearance given. The overriding concern raised was that the Department be open, transparent and clear about the consequences of the outcomes.
- 12.5 In the preamble to the interviews the client is informed that as they have revised their age from adult to minor the Department needs to get clarity as it will have implications for future accommodation and services. They are told the information they provide will form part of their Departmental record and made available to their IAAAS provider. In some cases their changing of their age and its impact on their credibility has been explained.
- 12.6 Interviews were not trained as part of the pilot but were drawn from a pool of experienced interviewers with overseas experience and specific experience with the ethnicity of the group. Training of interview will form part of the full program.
- 12.7 The Departmental officers conducting the interviews scrutinised entry interview data, biometric data and considered country information to identify inconsistencies in the client profiles. This information contributed to constructing the interviews.
- 12.8 The Council stressed that clients are very eager to state their claims and can feel confused or let down to know it is not a claims interview. This needs to be well managed and articulated.

ACTION	ISSUE	RESPONSIBILITY
24	Confirm to the Council that information harnessed in the age determining interviews will be incorporated into departmental records and that this incorporation will be noted in interview scripts and clearly communicated to the clients.	Katie Constantinou, Director, Principal's Advisor's Unit

- 12.9 All participants will continue to be treated as minors until the determinations are finalised.
- 12.10 Ms Constantinou indicated there had been good learnings already from the pilot however it will undergo a full evaluation before proceeding to implementation.



ACTION	ISSUE	RESPONSIBILITY
25	To provide the Council with updates on the pilot as available.	Katie Constantinou, Director, Principal's Advisor's Unit

- 12.11 Ms Lloyd provided the meeting with a paper on the proposal to develop an Unaccompanied Minors Community Residence Program and briefed the group on the program's genesis and developments to date.
- 12.12 It was noted Ms Coleman had been contracted to provide assistance to the Minors subgroup.
- 12.13 Initially a number of church groups (Uniting/Anglicans/Catholics) indicated they may have suitable small group accommodation available for use for minors and that this could be linked up with intensive case management and brokerage of other services. Since the initial discussions further church based organisations and welfare providers have expressed interest in participating.
- 12.14 The proposed model includes live-in carers, freedom of movement with conditions and a skills development program to enhance settlement or return; encompassing life skills, vocational training and literacy. Rebecca Cole (present) is available for one month to assist with the development of the model and the program and the group is interfacing with the minor's section in the Department.
- 12.15 The project is moving very quickly given 344 unattached minors are currently on CI awaiting transfer to the mainland and the projected numbers are expected to be around 700 by December 2010.
- 12.16 The next step is to develop a fuller discussion paper by 30<sup>th</sup> July 2010 to take to organisations who are considering partnering in the program. Once input has been harnessed the proposal and costings will be developed and presented to the Minister.
- 12.17 In discussions with the Minister he indicated he would be interested in looking at the model being extended to include families.
- 12.18 Minor subgroup members confirmed that much of the property being considered is vacant and will not impinge on the accommodation of others.
- 12.19 The meeting expressed keen support for this initiative and its piloting. Council members would like to encourage/invite broader community sector and interfaith participation in the project and would like to see the dialogue to facilitate this wider engagement begin as soon as

possible. The Council considered it important that this project be clearly presented as a community support arrangement and that it not be seen as associated predominantly with particular religious organisations.

ACTION	ISSUE	RESPONSIBILITY
26	The Minors subgroup to liaise with Professor Yasmeen and Dr Rifi on establishing broader interfaith and community sector involvement in the Unaccompanied Minors Community Residence Program.	CISSR Minors Subgroup with Dr Rifi & Professor Yasmeen

12.20 Feedback on the initial framing of the initiative was highly complementary noting that the project outline reflected the hallmarks of sound program design and that even in the context of urgency and responding to a quickly emerging opportunity it has acknowledged the need to address the implications for resettlement or return from the outset. The meeting congratulated the subgroup on this achievement.

ACTION	ISSUE	RESPONSIBILITY
27	The Unaccompanied Minor's Community Residence Program be developed as an interfaith and broad community sector initiative.	Minors Subgroup, Professor Yasmeen & Dr Rifi

12.21 Ms Jacka raised the designated persons program for discussion. The paper (under Agenda Item 23) suggested a trial at the MITA. The questions raised include whether the community is in a good position to do this, what is an appropriate role for designated persons and what short training can be provided.

12.22 Concerns were raised about how the program is viewed and some confusion of roles; designated person/visiting/friendship/advocacy. It was stressed that designated persons is a bounded accompanying model and the training will be around the role, boundaries, self care etc.

12.23 The Council indicated there needs to be some clarification of the intentions of people coming into the program and to stress it is not about advocacy or accessing information but is focussed on the clients' welfare.

12.24 It was acknowledged that if this were to be utilised nationally we need to get the model clear.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
28	Council and Departmental representatives to convene a meeting in Melbourne to advance the MITA "Designated Persons" program training and pilot.	Caz Coleman & Deb Jacka, Community & Detention Operations

12.25 Visits are also wanted however it was noted this is a different program and needs to be addressed separately.

### **13 TRAINING**

13.1 Professor Procter reported on the progress of the DIAC Mental Health Training Course. 198 people have participated, including DIAC staff, detention staff and Immigration Health Management Service (IHMS) staff. It was noted that the mixed groups were particularly effective, a range of seniority and roles learning together. This also supported the sense of purpose that mental health is the responsibility of everyone; it is a team role.

13.2 The evaluations were very positive with 184 participants giving a rating of 4 out of 5 or better. The qualitative feedback themes noted the value of integrated groups for learning, a greater understanding of the policies was achieved and the learning approach of using case studies was illuminating and engaging. Some initially resistive participants noted being "converted". Comparisons to other training indicated it had been the best training on mental health and the catalyst for this was the close co-operation of DIAC staff, SERCO and health professionals.

13.3 Professor Procter flagged that the slides provided under Agenda 16 of the meeting pack are continually being refined. A further refinement in his view would be to make half of Day 3 of the program available to focus on operationalising the policy. He acknowledged that policy awareness is the training brief however appreciates participants want to understand how this will be managed on the ground. This needs reflecting on.

13.4 Professor Procter noted that he provided a few extra tutorials on MSE training and he was surprised the IHMS staff had not already had this training.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
29	Follow up on health contracts and clarify	Fiona Lynch-Magor

	expectations and compliance on staff competencies and training.	Services Management Branch
30	Clinical Audits to be undertaken in the next 3 months. Examine consistency with policy pathways.	Fiona Lynch-Magor Services Management Branch

13.5 Mr Wann indicated that there is a tiered approach to training for compliance officers rather than role specific training. It was agreed that all compliance officers should do this training and be skilled in the policy.

13.6 The meeting congratulated Professor Procter on his achievements with the training program.

#### 14 DATES FOR SUBGROUP MEETINGS

14.1 The Research Subgroup will meet in Canberra on Wednesday 21<sup>st</sup> July to be joined by DIAC staff; Robert Illingsworth and Alison Larkins.

14.2 The Minors Subgroup will pursue several teleconferences. They will inform the Secretariat of dates. Ms Coleman has joined this subgroup.

ACTION	ISSUE	RESPONSIBILITY
31	Minors subgroup to determine dates for teleconferences and advise Secretariat.	Minors Subgroup & Secretariat

14.3 The Mainland Detention Centres subgroup plan to visit Leonora and Curtin in the week beginning 26<sup>th</sup> July.

ACTION	ISSUE	RESPONSIBILITY
32	Secretariat to liaise with Mainland Detention Centres subgroup members to make arrangements for travel to Leonora and Curtin.	Mainland Detention Centres subgroup & Secretariat

## **15 CISSR ADMINISTRATION**

- 15.1 Council Members raised the need for a more streamlined approach for handling expenses associated with their CISSR obligations. Cab charges, credit cards or other forms of secure payment. The Department undertook to explore options and provide advice.

## **16 NEXT MEETING**

- 16.1 The dates for the 7<sup>th</sup> General Meeting are Thursday 16<sup>th</sup> and Friday 17<sup>th</sup> September in Canberra.

**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION  
7<sup>TH</sup> GENERAL MEETING MINUTES  
Canberra 13-14 September 2010**

**Participants:**

**CISSR Council Members**

Mr Paris Aristotle AM (Chair)

Air Marshal Ray Funnell AC (Retd) (Deputy Chair)

Ms Kerrin Benson

Ms Caz Coleman (Day one pm only & Day 2)

Ms Libby Lloyd AM

Associate Professor Harry Minas (Day one only)

Dr Jamal Rifi

Professor Nicholas Procter (Day two only)

Dr Maryanne Loughry AM

**Apologies**

Professor Samina Yasmeen

Mr Noel Clement

**Minister's Office**

Mr Isaac Trienen - Apologies

**Department of Immigration and Citizenship (DIAC)**

Ms Jackie Wilson, First Assistant Secretary, Community and Detention Services

Ms Alison Larkins, First Assistant Secretary, Compliance and Case Resolution

Mr Garry Fleming, First Assistant Secretary, Border Security, Refugee and International Policy (Day one – part)

Ms Kate Pope, Principal Advisor, Citizenship, Settlement and Multicultural Affairs (Day two – part)

Ms Julia Niblett, Assistant Secretary, Onshore Protection (Day one – part)

Ms Fiona Lynch-Magor, Assistant Secretary, Services Management (Day two)

Mr Robert Illingworth, Assistant Secretary, Compliance and Integrity Strategy

Mr Dermot Casey, Assistant Secretary, Case Management and Review

Ms Lynne Gillam, Assistant Secretary, Compliance Status Resolution

Ms Fatime Shyqyr, A/g Assistant Secretary, Community and Detention Operations

Ms Jo Boardman, Director, Client Support and Liaison

Ms Sally Boucher, CISSR Secretariat

Mr Tony Howarth, CISSR Secretariat

Ms Nada Saade, CISSR Secretariat (Day two)

Ms Linda Stone, CISSR Secretariat (Day two)

## **1 WELCOME, CORRESPONDENCE AND ACTION ITEMS**

- 1.1 The Chair welcomed Members of the Council and Departmental staff and acknowledged apologies from Professor Samina Yasmeen and Mr Noel Clement.
- 1.2 The Chair thanked Secretariat staff for organising the meeting and agenda papers at short notice.
- 1.3 The Chair noted the appointment of Mr Chris Bowen as the new Minister for Immigration and Citizenship.
- 1.4 The Council agreed to write a letter to the Minister congratulating him on his appointment, briefly outlining the key issues on CISSR's agenda and seek a meeting at his earliest convenience.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/01</b>	<b>Chair to write to the new Minister to:</b> <ul style="list-style-type: none"><li>• <b>offer the Council's congratulations on his appointment;</b></li><li>• <b>provide a brief overview of the key issues on the Council's agenda; and</b></li><li>• <b>seek a meeting.</b></li></ul>	<b>Chair</b>
	<b>Secretariat to provide summary of key issues to Chair</b>	<b>Secretariat</b>

- 1.5 Ms Larkins confirmed a Ministerial briefing had been prepared for the new Minister and this briefing included an outline of the purpose and work of CISSR and recommended the Council's continuance.
- 1.6 The Chair indicated that a meeting with the new Minister would be pursued as a priority, and to include on the agenda a discussion of the Council's term of appointment.
- 1.7 Air Marshal Funnell noted that the work of the Council is enhanced by a representative of the Minister's office attending the General Meetings.
- 1.8 The Council endorsed the minutes of the 6<sup>th</sup> General Meeting.
- 1.9 The Chair requested the support of the Deputy Chair to review drafts of future General Meeting minutes.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/02</b>	<b>Draft minutes of the 7<sup>th</sup> and subsequent General Meetings to be forwarded to both the Chair and Deputy Chair for review prior to finalising the record.</b>	<b>Secretariat</b>

- 1.10 In reviewing the action items the Chair acknowledged the completion of some items had been delayed by the prolonged Caretaker period.
- 1.11 Ms Larkins advised that the responsibility for reporting on caseloads (GM6/05) will transfer from Community and Detention Services (CDS) to Compliance and Case Resolution (CCRD). Reporting on length of time in detention will be more comprehensive with a new format for reporting to be circulated for comment. The Chair stressed that the Council has concerns about how centre capacities have been presented in the reports.
- 1.12 Air Marshal Funnell restated his view that the asylum seeker population on CI and corresponding staff numbers should be reduced (GM6/06). He expressed his deep concern at the daily costs of managing Christmas Island (CI), Leonora, Curtin and Darwin. It was agreed to include the issue of client numbers on CI in the letter to the new Minister and stressed as "a matter of urgency".
- 1.13 The Chair clarified action item GM6/07 was seeking information on the operations and work of Life Without Barriers (LWB) and the plans for ongoing provisions and procurement issues for these services in the future only, not a review of services (though it is acknowledged some Council members had expressed concerns about some aspects of LWB services).
- 1.14 SERCO has expressed interest in the UMCRP and sought to talk with members of the Minors sub-group direct. The Council expressed a need for care that the key entities (SERCO, DIAC, and CISSR) do not work at cross purposes.
- 1.15 Ms Larkins clarified some misunderstandings around the prosecution/return of boat crews. There had been no change in the policy position although the AFP had agreed to not prosecute minors and they were in the process of being returned to Indonesia. The Department was also returning a man whose wife died in childbirth.
- 1.16 Air Marshal Funnell, referring to a recent protest by crew in Darwin, expressed concern that the perceived success of the protest will encourage further protest activity. Ms Larkins acknowledged the police and the judicial system are struggling to cope with processing the boat crews.
- 1.17 Dr Rifi indicated that he had not received an invitation to break the fast with detainees at VIDC so this event did not occur (GM6/11).

ACTION	ISSUE	RESPONSIBILITY
GM7/03	Follow up on Action Item GM6/11. DIAC to consult directly with appropriate CISSR representatives on multicultural issues for detention centres.	Ms Shyqyr & Ms Jacka with Dr Rifi & Professor Yasmeen

- 1.18 Ms Larkins advised that the business cards requested (GM6/13) are being progressed.



- 1.19 Access to country of origin information (GM6/21) was discussed under Agenda Item 5 – RSA/IMR processing and outcomes.
- 1.21 Discussions to progress the “designated persons” program in Melbourne (GM6/28) have been initiated.

## 2 RESEARCH & EVALUATION SUB-GROUP

- 2.1 Associate Professor Minas advised the Research and Evaluation sub-group met in Canberra on Wednesday 21<sup>st</sup> July to consider a research work plan for the sub-group. An options paper, included in the meeting pack, was produced canvassing options for addressing both short term research priorities and establishing a long-term strategic plan for research on migration issues. The paper recommended the Delphi model as a methodology for identifying the key research questions, and making an approach to the Australian Research Council (ARC) to explore the possibility of fostering a priority area for research on migration issues. Such a partnership would take research of migration issues into the mainstream of research and evaluation in Australia. This would bring numerous benefits to the process including rigor, funding, issue profile and capacity building.
- 2.2 The Council agreed the sub-group, CCRD and the Policy Innovation, Research and Evaluation Unit (PIREU) representatives should meet to further the development of a work plan, establish a working relationship between the sub-group and PIREU and assess the collective capacity to support a submission to the ARC. Ms Larkins indicated that Deputy Secretary Peter Hughes may wish to be involved.

ACTION	ISSUE	RESPONSIBILITY
GM7/04	The Research & Evaluation sub-group to convene with DIAC staff to progress the short term work plan, establish a working relationship with PIREU and explore a joint CISSR/DIAC approach to the ARC.	R&E sub-group with CCRD

- 2.3 The Council agreed that any proposed submission to the ARC will need Ministerial support. It would be advantageous to request for the Minister to pursue it directly with the Minister for Innovation, Industry, Science and Research.

## 3 DETENTION UPDATE

- 3.1 Ms Wilson referred to the background paper on IMA crew issues included in the meeting pack.
- 3.2 Ms Wilson outlined the pressures on accommodation on CI and the actions the Department is taking to expand capacity. She acknowledged difficulties in achieving separation for client groups was contributing to escalating incidences of self-harm and aggression.

- 3.3 Ms Wilson indicated that both the Department and service provider staff are coping well with the pressures on CI, although staff across the system are very tired and resources stretched. The department is actively recruiting, and this includes discussions with Departments which are currently downsizing. Ms Wilson acknowledged the challenge is to create a strong staffing system which provides a good balance of support, skills, knowledge and experience for work both in the field and at National office.
- 3.4 Ms Wilson reported on the incidents at Northern Immigration Detention Centre (IDC). On August 22 a fight broke out between Afghans and Indonesians around internet access. Staff have since tightened up on monitoring internet access.
- 3.5 The meeting discussed an incident involving Indonesian crew on August 29 which led to a passive roadside protest by Afghan detainees the following day. Ms Wilson clarified that it was the NT Police who decided to take action and remove them to the watch-house. She added that in her experience it is better to wait out incidents like this, time allows people to work through and resolve the issues without need for authorities to intervene.
- 3.6 Ms Wilson outlined the learnings and subsequent changes to procedures which have emerged from these events. Ms Wilson confirmed that each facility has an incident plan in place and each jurisdiction has either an exchange of letters or MOU to clarify roles and responsibilities between DIAC, AFP and local police. In the incident at Northern there was a lack of clarity about the role of Defence given the protest was held on Defence property. Ms Wilson confirmed this is currently being addressed.
- 3.7 Ms Wilson acknowledged crew numbers in detention have grown exponentially creating delays in processing charges. Subsequent to the protest clients were informed of why delays were occurring. Weekly meetings between DIAC, AFP, NT Police and the Indonesian consulate are now in place. Also, the Australian Federal Police (AFP) and Attorney-General's Department (AGD) are currently working up options for managing crews.
- 3.8 Ms Wilson confirmed there has been a mix of hand downs at Northern IDC. She confirmed that people are relocated depending on the availability of accommodation, not pathway they are on. She indicated that the scripts for communicating moves to detainees are very clear. Council members acknowledged this reality but also noted detainees will persist in believing a move is indicative of what pathway they are on.
- 3.9 Ms Wilson advised that 83 of the 89 detainees involved in the August 29 protest had been relocated to Curtin. Ten decisions which had been withheld in Darwin because of the incident were transferred across to Curtin for hand down this week. The issue of delays in communicating decisions was taken up later with Mr Fleming. A record of that discussion is under paragraph 5.12 below.

- 3.10 Members discussed around the increasing and untenable pressures on accommodation as the numbers of arrivals increase and the suspension continues to delay the processing of Afghani claims. Meeting participants voiced strong support for greater use of the option of community detention (CD). It was agreed the Unaccompanied Minors Community Residence Program (UMCRP) will be a good start in that direction, with a possible extension to families. Also, a dialogue needs to be pursued with the new Minister to gauge his position on CD. Ms Benson noted community resources are capable of responding to the needs of greater numbers of asylum seekers moving out into the community. The participants stressed the risks of continuing with the current policies and Ms Wilson confirmed that very frank feedback had been communicated to the Minister.
- 3.11 Ms Wilson noted an emerging trend towards more families among IMAs.
- 3.12 Ms Wilson indicated that health, identity and security checks must be completed before any detainee is released into the community, with security checks, which are not under the Department's control, often taking the longest.
- 3.13 It was acknowledged that successful pursuit of a case for CD required there an effective accompanying process for managing removals in that context.

#### **4 MINISTERIAL INTERVENTIONS**

- 4.1 Ms Gillam joined the meeting to provide an update on ministerial interventions (MIs) and removals. She noted that the trends in the broad caseloads (not just IMAs) were showing fewer requests and repeat requests for MIs. Some guidelines and regulatory changes have had a positive impact in this regard.
- 4.2 Both involuntary and voluntary removals have increased from 2008-09 to 2009-10 (6,800 and 8,800 respectively). Six thousand of the 2009-10 figures were compliance caseload. She also reported the following trends; there are less illegal fishers; there has been a significant increase in monitored departures and in assisted voluntary returns.
- 4.3 Ms Gillam noted that the improved response times for community status resolution services to engage with people soon after a negative outcome is handed down has improved clients' understanding of their options and is facilitating decisions to leave. People voluntarily seeking assistance to resolve their status has also increased.
- 4.4 Concern was raised by Dr Loughry that a number of cases seemed stuck at the MI level. Ms Larkins indicated she would investigate this issue.
- 4.5 Ms Gilliam advised that there have been 156 IMA removals since October 2008, 141 voluntary and 15 involuntary (all cases in the involuntary pool were Sri Lankan). The voluntary removals included Sri Lankans (70), Indonesians (62) and Iranians (5). The number currently in the pool available for removal is 93 (negative IMRs, screened out or requested removal). Within this pool 34

will be removed as soon as travel documents are available and 22 are a part of the High Court action.

- 4.6 In terms of Independent Merits Review (IMR) processing, among the pool of 926 cases, 206 have been given a negative Refugee Status Assessment (RSA) but have not yet applied for an IMR and 720 have applied and are awaiting IMR processing.
- 4.7 Ms Gillam indicated case managers in Curtin have been encouraging clients among the suspended caseload to obtain identity information from their country of origin in order to assist with their processing when the bar is lifted. This initiative is showing a measure of success.
- 4.8 A short discussion on identification issues followed. It was noted that people choosing voluntary return were often able to source documents from home to hasten the process of return.
- 4.9 Ms Gilliam confirmed that the procedure for returns of IMAs was subject to the same processes, clearances and agreements as for other caseloads.
- 4.10 It was noted that Returns and Reintegration Section is working on agreements with other countries and that this work was progressing well, including for Afghanistan. The UK is achieving a high rate of returns to Afghanistan. There is a positive outlook for achieving agreements with Iraq however Ms Gilliam reports Iran is problematic.
- 4.11 It was further noted that IMAs need a higher level of support to ensure sustainable returns. Ms Gilliam provided participants with a copy of the framework for effecting removal of IMAs.

ACTION	ISSUE	RESPONSIBILITY
GM7/05	The Council requested a more extensive briefing on returns and reintegration processes.	Ms Gilliam Compliance Status Resolution
	Issue to be included as an agenda item at the 8 <sup>th</sup> General Meeting.	Secretariat

## 5 RSA/IMR PROCESSING AND OUTCOMES

- 5.1 Mr Fleming and Ms Niblett joined the meeting. Mr Fleming reported on briefing the new Minister and indicated that the key issues raised were suspensions, RSA processing and the litigation before the High Court. Mr Fleming indicated a decision from the High Court was probable before the end of the year and the result is likely to have an impact on offshore processing, depending on how they construe the Act.
- 5.2 Mr Fleming indicated that the Department plans to make available country of origin guidance notes when the Afghan suspension is lifted. Council members indicated they would like to be included in the circulation of this information. Mr Fleming agreed noting that any classified information which

forms part of the decision-making process results in a loss of transparency and could create grounds for challenge.

ACTION	ISSUE	RESPONSIBILITY
GM7/06	<b>CISSR Council Members to be included in the circulation of country of origin guidance notes when available (Out-of-session).</b>	<b>Ms Niblett Onshore Protection</b>

- 5.3 Mr Fleming indicated the Department continues to keep pace with the numbers for decision-making but noted that without the suspension there would be some slippage. The Department is actively recruiting to address the demands for when the suspension is lifted. Mr Fleming acknowledged that relocating detainees is making processing more difficult.
- 5.4 Mr Fleming confirmed that the Department will take the same approach to the order of processing Afghanis' claims as they did when the bar was lifted for Sri Lankans; by date of arrival wherever possible and prioritizing vulnerable cases.
- 5.5 The Council asked Mr Fleming to comment on the IMR process and high rate of turnovers. Mr Fleming spoke of the variables impacting on primary decision making and noted that the current rate of 20-40% approvals for Afghanis at the primary stage is probably too low and is likely to rise. Mr Fleming discussed the skills and experience of IMR staff, and also noted the key points of difference between the primary and IMR processes e.g. primary decision makers consider internal relocations as viable.
- 5.6 Mr Fleming acknowledged some concerns with the methodologies used by decision makers, spoke about the need to develop skills (judgement, analysis and reasoning) to make decision-making more rigorous and outlined the strategies and expertise they are tapping in to, to achieve this goal.
- 5.7 Mr Fleming also noted credibility assessment guidelines were rewritten recently to clarify what information can and cannot be relied upon. He acknowledged it is a very difficult area for people to become sensitised and proficient in, in a short space of time.
- 5.8 Ms Niblett also noted that entry interviews are not in-depth interviews and caution is needed not to question the client's credibility if new information comes to light in later interviews.
- 5.9 Meeting participants discussed the concept of who is the "applicant" in family applications and the merits, limitations and sensitivities of interviewing family members separately-v-collectively.
- 5.10 Ms Benson raised the issue of clients mining information for clues as to the probable outcome of their cases, some believing which decision maker they are assigned to is indicative of the outcome. Ms Benson also raised concerns about the system relying on skilled but inexperienced decision-makers, interpreters and IAAAS providers, citing a case where an interpreter did not correctly translate "consent" to a client.

- 5.11 Ms Niblett acknowledged that decision-makers need to be skilled and effective regardless of the pressures. She indicated that questions about the unnecessarily bureaucratised language have been raised previously and indicated they are scheduled to meet with interpreter organisations to discuss these matters.
- 5.12 Council members raised the issue of delays between decisions being finalised and handed down. Mr Fleming acknowledged that hand-downs are sometimes delayed, particularly if there is unrest or distress among the centre population. It was also noted that the security of the environment in which hand downs are delivered may need prior planning.
- 5.13 Council members expressed concern with this approach indicating that hand-downs are business as usual and indicated there should be confidence in the systems and staff to manage the hand-down process. They also strongly asserted that liberty should not be withheld any longer than necessary. The Council also foresaw consequential delays in initiating appeals and access to post detention services. The Council agreed to stress expediency in hand-downs in their advice to the Minister.
- 5.14 Council asked that they be updated on this process at the next CISSR General Meeting. It was suggested a comparison of decision to hand-down dates over time would measure any improvement (or deterioration) in this process.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/07</b>	<b>To provide Council with data on the timeframes between decisions and hand-downs.</b>	<b>Ms Niblett Onshore Protection</b>
	<b>Issue to be included as an agenda item at the 8<sup>th</sup> General Meeting.</b>	<b>Secretariat</b>

## **6 DISCUSSION WITH UNHCR**

- 6.1 Mr Richard Towle, Regional Representative for UNHCR joined the meeting to discuss detention and asylum seeker processing issues. This session was not recorded.
- 6.2 Members requested access to copies of Mr Towle's report to the Secretary on the UNHCR visit to Christmas Island in May 2010. Hardcopies of this report were circulated to members on day two of this meeting.

## **7 TORTURE AND TRAUMA POLICY IMPLEMENTATION**

- 7.1 Ms Lynch-Magor joined the meeting to provide an update on torture and trauma and mental health policies.
- 7.2 Ms Lynch-Magor outlined some of the challenges around training. This included lower than expected participation levels, people are registering for

training at levels appropriate for their role, large numbers of new staff requiring training, timing of training, and delays in roll out to Villawood. She outlined options under consideration to address these issues including examining more flexible delivery modes.

- 7.3 Ms Lynch-Magor confirmed the ongoing difficulties accessing sufficient staff with torture and trauma training and the possibility of reviewing the service model given growing demand in the current context of increasing client numbers.
- 7.4 The Chair indicated that the current service model was not developed for a detention context of the type now in place for IMAs and a different approach is needed. Dr Loughry noted the percentage of torture and trauma survivors is very high in detainee populations however, the issues are often latent in detainees whilst they are focusing on their assessment. Some of these cases are likely to be triggered by events such as the collective mood of centres and changes in environmental conditions. Screening too can precipitate some cases but it can also help anticipate them.
- 7.5 Ms Lynch-Magor agreed this underscored the need to know that the training is have an impact on the ground, that staff understand these issues can be latent and have an awareness and appreciation of what they may be witnessing. Associate Professor Minas suggested comparing the capabilities of staff that have done the training against those who have not as a way of measuring the effectiveness of the training.
- 7.6 A brief discussion followed on the increasing numbers of clients who, on resettlement, are manifesting the negative impacts of detention. Loss of capacity, particularly work readiness and greater reliance on medications were noted as some of the indicators of this deterioration in functioning.
- 7.7 It was noted that both the Department and the Research and Evaluation sub-group are keen to pursue studies of torture and trauma policies. They agreed that a co-operative arrangement would enhance these efforts.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/08</b>	<b>Research and Evaluation sub-group to consult with Services Management on a co-operative approach to torture and trauma research.</b>	<b>Research and Evaluation Sub-group &amp; Ms Lynch-Magor, Services Management</b>

## 8 MAINLAND DETENTION CENTRES SUB-GROUP

- 8.1 Air Marshal Funnell referred to the two reports from visits to Leonora and Curtin and encouraged participants to read the reports before the session on the Mainland Detention Centres sub-group on Day two.
- 8.2 Air Marshall Funnell expressed deep concern at the amount of capital being invested in detention centres in remote locations. Linked to this concern is

the lack of resourcing for long term strategic thinking and planning to begin to identify where the nation would like to be in terms of detention in 2025. The Council considered assigning some time each general meeting to such a discussion. This issue was discussed in more detail on day two under paragraph 14.1.

## 9 REVIEW OF DAY ONE

- 9.1 The Council agreed to send a congratulatory letter to the new Minister and include a summary of the CISSR work agenda and issues. Also a meeting would be requested with the Minister to discuss role of the CISSR and their concerns in relation to:
- The urgent need to decrease numbers of detainees on CI;
  - Seeking support for the Unaccompanied Minors Community Residence Program (UMCR) and discuss the potential to extend the program to families;
  - Projected number of detainees;
  - Policy settings;
  - The research agenda;
  - The regional protection framework; and
  - Issues associated with the suspension of processing certain cohorts
- 9.2 Ms Benson noted that contrary to apparent public perceptions, the return rate for detainees was higher under Labor Government than the former Howard government. Ms Benson thought this misconception should be dispelled.
- 9.3 CCRD agreed to access the comparative data on return rates and report these to the Council.

ACTION	ISSUE	RESPONSIBILITY
GM7/09	Comparative data on return rates under Howard and successive Labor governments be provided to the Council.	Mr Lander, Program Analysis CCRD

- 9.4 It was acknowledged that returns and reintegration are an important part of policy especially given the remarks by Mr Towle.
- 9.5 Council members reiterated their concerns re delays in handing down decisions. Departmental staff clarified who were involved in deciding when to hand down decisions and when legal representatives are advised of decisions.
- 9.6 Ms Benson suggested there needs to be a formal framework for this process as there was a growing belief in the community that there was a deliberate delay in handing down decisions. Mr Casey confirmed that concerns about delays had been raised in a number of forums and indicated that action has been taken to reduce the delays.
- 9.7 Whilst acknowledging the tension between decisions around maintaining order at the centres and client's right to timely hand-downs the Council also noted there were moral and ethical issues in delaying notifications of decisions.



<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/10</b>	<b>The Council seeks clarification on the policy framework around timeframes and processes for decision hand-downs.</b>	<b>Ms Niblett, Onshore Protection</b>
	<b>Issue to be included as an agenda item at the 8<sup>th</sup> GM.</b>	<b>Secretariat</b>

## **10 MINORS**

- 10.1 Ms Pope provided an update of the pilot to assess disputed minors claims. The health provider Immigration Health & Medical Services (IHMS) has discontinued their involvement in the pilot given they had the veto decision on age determination. IHMS expressed concern over liability for potential errors based on their advice and possible adverse consequences to the client. The process has been altered so that the health provider no longer has a veto decision. The Department is seeking an alternative health provider to participate in the program.
- 10.2 The Department questions the reliability of the X-ray method for age determination of disputed minors although it was noted this method is used by IHMS. It was noted that there are diverse and contradictory views on the reliability of X-rays for age determination. The Department has evaluated the evidence and decided not to use this methodology.
- 10.3 The Australian Federal Police (AFP) have decided to discontinue their use of X-rays on the basis of the Department's assessment. They are also looking at using the Department's age determinations to review some clients currently on charges of people smuggling and also to review some cases of previously convicted crew. These cases will need to return to court to have the charges dropped before being returned to Indonesia. The AFP have indicated that in future they will accept the Department's determinations on age.
- 10.4 The Department is in the process of appointing an officer on Christmas Island for the role of age determination – an 'Identity and Integrity Officer' who will assess age, in conjunction with identity and other evidence. The appointee may be drawn from the officers who participated in the pilot. The Identity and Integrity Officer will assess new arrivals and flag any cases for concern with case managers and health providers.
- 10.5 There is widespread agreement, given the success of the pilot, for the age determination process to be rolled into business as usual.
- 10.6 There have been numerous clients in the 20 -30 year age group claiming to be minors. When clients change their date of birth accommodation is changed however, the recommendation by the Christmas Island sub-group to have a "waiting" period has been adopted.
- 10.7 Mr Casey highlighted that there was a significant misunderstanding by Indonesian crew regarding the severity of the penalties for people smuggling. They appeared to believe that they were in the same framework as illegal fishers who were simply returned home. However there is mandatory

sentencing for people smuggling and some efforts need to be made to ensure that the minors among the crews actively help in their cases by obtaining evidence of their age in order to expedite their processing and be returned.

- 10.8 The Chair expressed serious concern that given the feedback received and inconsistencies/difficulties in determining the age of a young person (in some cases) there may be minors being held and prosecuted as adults and the potential risk for abuse particularly if they are being held in adult prisons. He said that if this were indeed the case then it would constitute a breach of international conventions which could be perceived as an abuse of a minor by the Australian Government. He indicated that it was urgent that this issue be carefully examined and that the Council and the Department should escalate this issue within the Government.
- 10.9 The Council noted that there was an emphasis on chronological age as a determinant of vulnerability whereas maturity was another consideration. The mental health model uses capability rather than chronological age for housing and treating clients.
- 10.10 Ms Pope is writing up the outcomes of the pilot noting the policy advice to move away from age specific emphasis in the minors sphere and consider maturity. However, in the legal sphere 18 is the set legal definition of an adult. The Council suggested moving from an age specific determination framework to a different framework based on determining vulnerability.
- 10.11 It was noted by the Council that there are cultural sensitivities around age and that not all people know their age or have documentation as is required in western countries. Ms Pope advised that CI staff are well aware of this and also that people did in fact intentionally give false information regarding their age. The Department is very clear when querying their contradictions with them and there is a natural justice loop. She noted that no clients had made any objections when determinations regarding age were reported back to them.
- 10.12 The Council commended Ms Pope on the excellent work and outcomes achieved in the area of age determination.
- 10.13 Ms Pope advised that the Principal Advisor Unit is currently writing a guide to terminology and acronyms setting out the legal meaning of terms such as wards, custodians and guardians which are referred to in policy and legislation. The Department is also briefing the new Minister on the status of 400 minors.

ACTION	ISSUE	RESPONSIBILITY
GM7/11	Provide an update on the progress of resolving charges and convictions against minors as crew.	Ms Pope Principal Advisor Unit
	Issue to be included as an agenda item at the 8 <sup>th</sup> GM	Secretariat

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/12</b>	<b>Council to receive a copy of the guide to the use of terminology in relation to minors when finalised.</b>	<b>Ms Pope Principal Advisor Unit</b>

- 10.14 The Chair introduced a discussion on the Unaccompanied Minor Community Residence program (UMCR) noting that the UMCR paper was an outstanding piece of work.
- 10.15 Ms Lloyd advised that there had been a number of meetings to build on the proposal and that Dr Rifi had joined the group as a cross cultural expert and to expand the context to be an interfaith and broad community sector initiative.
- 10.16 The proposal outlines the availability of accommodation in the community to house minors and vulnerable clients. Key organisations offering services to the project include Hotham Mission Asylum Seeker Project, the Anglican Church and the Jesuit Refugee Services. Suitable accommodation has been identified in Victoria, Sydney and possibly Perth.
- 10.17 A discussion about the potential model of care to be offered under the pilot followed. Providers such as Berry Street have indicated interest in the project. They have expertise in working with minors and with foster care arrangements but not with asylum seekers. They have a therapeutic model available however it is intensive and costly. Life Without Barriers (LWB) has relevant expertise with asylum seekers however they do not have an existing model of care sufficient to look after minors in the community. Dr Rifi advised that the Muslim Women's Association have considerable experience in foster care of children in a community setting and are keen to participate in the project.
- 10.18 The Council agreed that there needs to be a defined model for foster care services in the community with a capacity to spread these services nationally. The pilot should also provide for transitioning people from the program and into the community or as a return if their protection claims are unsuccessful.
- 10.19 The Council indicated that the Department would also need to negotiate and manage the service elements such as access to educational, health and other services under the pilot. Consideration also needs to be given to ensuring continuity of services on resettlement.
- 10.20 Ms Benson queried the legal status of children and carers. Ms Pope advised that unaccompanied minors are wards of the state and the Minister has the delegation to approve a 'guardian'. Only employees of the State or Commonwealth can be granted 'guardian' status. Service providers can be delegated as 'custodians'. Custodians are usually appointed for the day-to-day running of administrative care arrangements such as permission for school excursions etc.

- 10.21 Dr Loughry advised that the UMCR model is ready to advance and there was some urgency given the current availability of accommodation which may be lost if there are lengthy delays. Also overcrowding in facilities and competing pressures compromised services to minors and this pilot provides an opportunity to relieve those pressures and improve integrity.
- 10.22 Ms Larkin advised the Council that in order to progress this matter they need to write to the new Minister providing background on the issue and note previous discussions with, and support from, Minister Evans. A paper to the Minister should seek his views on the proposed arrangements. It should also discuss the practicality of these arrangements for dispersed community detention. The Department still has some concerns with the proposal, but Ms Larkins indicated they will discuss these with the new Minister.
- 10.23 The Council expressed a sense of urgency for advancing the program particularly in light of a projected increase in the numbers of minors (about 700 by the end of the year). Models for community detention are already in place, and there is in-principle support from NGOs and community organisation to provide accommodation resources. Definitive decisions on critical issues such as guardianship need to be addressed by the Department as a matter of urgency to allow implementation of the UMCR pilot.
- 10.24 Mr Casey indicated the model was good and had potential to impact on a group who are vulnerable to deterioration and likely to attract political controversy. He noted that in the context of the government's direction to stop the boats, this model was still legal detention. This proposal should be presented in a sense which does not undermine border protection and returns policy. All of these points are important in his view and need to be stressed in the approach to the Minister.
- 10.25 Mr Funnell suggested starting the project on a small scale and having a framework in place for it to expand quickly and on this basis seek the Minister's approval for the UMCR program from the outset, instead of seeking approval for a pilot.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/13</b>	<b>Council to submit a proposal to the Minister for the UMCR program stressing the impetus for and benefits of the program and request his endorsement.</b>	<b>Minors sub-group in conjunction with Chair</b>
<b>GM7/14</b>	<b>The Department to provide feedback on the UMCR project proposal to the Minister and progress internal governance and implementation issues.</b>	<b>Ms Larkins, CCRD &amp; Ms Pope, Principal Advisor Unit</b>

## **11 SERVICE DELIVERY SUB-GROUP**

- 11.1 Ms Boardman gave a presentation on the Asylum Seeker Assistance Scheme (ASA) and the Immigration Advice and Application Scheme (IAAAS). The presentation outlined the range of services under each scheme, eligibility

criteria, historical, current and projected client numbers and trends for the services. A hardcopy of the presentation was provided to the Council members (not for further distribution).

- 11.2 Ms Boardman noted that the programs includes PV applicants who are students under 18 years of age and in need of support (whose assurance of support arrangement had failed) however these students are not technically minors with guardianship arrangements.
- 11.3 It is estimated that 50% of PV applicants will need support. Over time the client cohorts have changed with increasing numbers of families, pregnant women, vulnerable and torture and trauma victims. Some 88.6% of people needing support are eligible for a waiver of the 6 months waiting period for services.
- 11.4 There is an upward trend in the number of clients in the ASA scheme over the past several years. Budget allocations have increased correspondingly. Ms Boardman considered these trends would continue until an integrated model is developed.
- 11.5 Ms Boardman advised there was no financial limit per person for IAAAS and that all PV applicants in detention (not subject to suspension), and the most disadvantaged PV applicants in the community are eligible for IAAAS. The Chair noted that there is potentially an inequity in the rationale that those in the community are assumed not to require the same level of resources and assistance as people in detention.
- 11.6 Mr Illingworth clarified that this is based on the concept that applicants in detention differ from those in the community in that those in detention have tighter timeframes and do not have the liberty to acquire assistance or support.
- 11.7 Ms Boardman pointed out that IAAAS does triage cases on the basis of the strength of claims. There are a number of frivolous claims for onshore protection from people in the community and these are screened out.
- 11.8 Ms Boardman referred participants to Fact Sheet No. 63 on the Department's website which provides detailed information on the IAAAS.
- 11.9 The Chair noted that there needs to be a comparison of application outcomes between IMAs accessing IAAAS and PV applicants in the community without access.
- 11.10 Ms Fiona Lynch-Magor outlined the key details in the discussion paper on establishing a CAS Reference Group to oversee a review of the program. She sought feedback from the Council on the proposal. She noted that concerns had been raised that the CAS program has moved away from its original objectives and intent and she wanted to convene a Reference Group to review the program and get it back on track. She has proposed an aggressive timeline, the Reference Group producing a final report by mid December.

- 11.11 Ms Larkins reiterated that CAS is based on the principle of early intervention for vulnerable clients whilst pursuing status resolution and assisted case managers in brokering services to clients to support that process. She noted that advocates and case managers were frustrated with the program.
- 11.12 Ms Lynch-Magor suggested the perception of the program as a “last resort” probably arose from the limited budget. It was noted that in some instances service providers could not get their clients into the program and the budget setting for this program may need reviewing. Ms Larkins confirmed the client pool is growing dramatically and work is progressing on budget revisions.
- 11.13 The Chair suggested convening a new Reference Group was unnecessary and noted CISSR is already giving advice in this space. He also suggested that DeHAG could be consulted in this area. Other members of the Council also supported this position. After discussion it was proposed that CISSR, and more specifically the Service Delivery sub-group would serve as the Reference Group for this project with the option to bring on other representatives on an ad hoc basis.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/15</b>	<b>As proposed by the Service Delivery Framework Sub-group (SDF4/02) and endorsed by the CISSR Council, the Department is encouraged to utilise the Council’s Service Delivery Framework sub-group as a Reference Group for the ongoing monitoring of CAS and the concurrent development of a new integrated service delivery model.</b>	<b>Ms Lynch-Magor, Services Management &amp; Service Delivery Framework sub-group</b>

- 11.14 The Chair reported that Mr Casey is convening a meeting with Vulnerability Identification and Assessment Tool (VIAT) developers and Professor Procter to initiate the trial of the tool. A progress report on this work will be provided at the 8<sup>th</sup> General Meeting.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/16</b>	<b>The Council to be updated on the progress of the trialing of the VIAT.</b>	<b>Mr Casey, Case Management and Review</b>
	<b>Issue to be included as an agenda item at the 8<sup>th</sup> General Meeting.</b>	<b>Secretariat</b>

## 12 RATIONALISATION OF SUB-GROUPS

- 12.1 The Council discussed the composition of the sub-groups noting that Professor Yasmeen and Dr Loughry were both on three sub-groups. Dr Loughry was opposed to the Minors sub-groups being incorporated with Service Delivery Framework, concerned that the specific focus for minors could be lost. Ms Lloyd noted that the Minors agenda is very broad and the issues are forward looking i.e. out of the space of “what is” whilst Service Delivery has a different focus.

- 12.2 The Chair proposed that the two groups remain separate but where possible meet on the same day to allow for any overlapping issues to be dealt with jointly. Council members supported this suggestion.
- 12.3 Air Marshal Funnell suggested consolidation of the Mainland Detention Centres and CI sub-groups. Members supported this decision but noted that the new Detention Facilities Sub-group would have eight members and this was too many people to visit a detention facility.
- 12.4 The Chair summarized the decision; that Mainland Detention and CI sub-groups amalgamate and Air Marshal Funnell be appointed as the Chair. Ms Benson indicated she will step down from this group. It was agreed that the usual practice would be for up to three sub-group members to visit a detention facility at any one time although there may be occasions where this number would be higher. Air Marshal Funnell suggested that the sub-group should visit all detention facilities at least once per annum.
- 12.5 It was agreed that Research and Evaluation sub-group will remain separate.
- 12.6 It was suggested that sub-group minutes be circulated to all CISSR members to allow for greater information sharing and to raise awareness of issues which may be relevant to another sub-group.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/17</b>	<b>All Council Members are to be included in the distribution of sub-group meeting minutes.</b>	<b>Secretariat</b>

- 12.7 The Council stressed it should keep focus on strategic issues, and to that end plans to set aside a half to full day space in the agenda for the 8<sup>th</sup> General Meeting to hold a facilitated discussion on strategic directions and develop a work plan. Following on from this first strategic planning session it is suggested that strategic planning become a fixed agenda item for subsequent General Meetings.
- 12.8 Ms Lloyd indicated she may have a contact to source a skilled and appropriate facilitator.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/18</b>	<b>The agenda for the 8<sup>th</sup> General Meeting include time for a facilitated strategic planning session. Subsequent General Meetings agendas are to have a fixed session for furthering this work.</b>	<b>Secretariat</b>

### **13 STAKEHOLDER ENGAGEMENT**

- 13.1 Council members provided updates on recently held CCG meetings.
- 13.2 Professor Procter reported that the Port Augusta meeting was highly constructive, with good representation and a rich interaction and information

exchange. The meeting triggered some action items for attendees. He advised the South Australian Police are keen to work collaboratively with the Department and are currently developing a MOU. The police have established good engagement with the detainee community.

- 13.3 Professor Procter indicated he would like to have a designated contact to manage the administration of Port Augusta meetings i.e. setting dates, agendas, logistics, drafting minutes etc. Ms Larkins indicated the Department would follow this up and advise.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/19</b>	<b>Identify a designated person in Port Augusta to provide a contact point and administrative support for Community Consultative Group meetings.</b>	<b>Ms Jacka Community &amp; Detention Services</b>

- 13.4 The Adelaide meeting, again chaired by Professor Procter, was also constructive. He noted that there is some overlap between the two CCG however Country Health SA and Central Health SA differ in their approach and style. Professor Procter noted the secretariat for meeting was well managed by local Departmental staff.
- 13.5 Ms Coleman noted the Melbourne CCG featured very robust exchanges. She observed that participants tended to want to focus on national issues.
- 13.6 The Council agreed that the CCGs are geared to focus on local issues and that the Terms of Reference are useful to focus the agenda, identify stakeholders and foster solution focused discussions.
- 13.7 The Chair noted that the Darwin meeting had been cancelled and needed to be reconvened as soon as possible. Ms Shyqyr confirmed that Ms Zrno is planning this meeting to be held in the next few weeks.
- 13.8 Ms Benson noted the CCG in Queensland seems to be the only forum that facilitates stakeholder engaging with the Department and as a consequence a large number of people are attending and using these forums for discussing other immigration issues. Nicholas Procter suggested that to be effective the number of participants should be limited to a maximum of approximately 12. It was agreed that limiting attendance would need to be managed carefully to avoid the perception that it is an attempt to shut down engagement.
- 13.9 The Council discussed the need for protocols around visits, recreational support and donations of equipment, books etc. Visits need to be purposeful, constructive and have agreement from the detainees and should not taint the status resolution process. People's wishes not to be visited also need to be respected. Ms Benson suggested that prospective visitors write a short proposal around what they want to do so the Department can manage the process effectively.
- 13.10 An adequate framework is required for the provision of recreation services. The framework should provide a national set of guidelines with clear parameters and guidance for administration, police checks, training and co-



ordination. The Council further noted that at Curtin there were no benchmarks for recreational and education services under the SERCO contract. The Chair noted this issue needs to be raised with Ms Jacka perhaps in the context of discussions on “designated persons”. This is an action item pending (GM6/28).

- 13.11 A discussion was held on stakeholder engagement – there was no long term strategy in place. Ms Shyqyr advised visits could be facilitated to some sites. She flagged holding a forum to talk through the development of a strategy for long term facilities.
- 13.12 The Council noted that stakeholder forums could harness perceptions on what people see is happening at present, highlight the gaps and facilitate contribution to the development of an engagement plan for the next two years. This would be useful as currently there is a void in forums for the community to express concerns, get clarity, debunk myths and foster and maintain trusting relationships with the Department. It was noted that such forums would also be a good vehicle for multi-cultural input. Dr Rifi noted the reluctance of Muslim communities to engage where there are negative status outcomes and this needs to be redressed. Ms Shyqyr indicated there had been successful community forums on CI. Action Item GM6/12, which is in progress, addresses some of these issues on stakeholder engagement.
- 13.13 The Chair flagged the email from Ms Pamela Curr and the issues it raised around CISSR being accessible. Ms Larkins queried whether people were aware of the Department’s complaints handling mechanism noting this avenue provides the community with contact point for the Department. The Council indicated it would be useful to have a link on the website to facilitate correspondence with CISSR. The Department’s website has a page on the Council and its Terms of Reference and this provides a useful guide on CISSR’s focus. An email address/link for correspondence could be added to that page. Ms Larkins advised it could be the responsibility of the Secretariat to triage the correspondence and forward it to Council members.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/20</b>	<b>Arrange for the inclusion of an email address/link on the CISSR page of the Department’s website.</b>	<b>Secretariat</b>

## **14 MAINLAND DETENTION CENTRES**

- 14.1 Air Marshal Funnell voiced his concerns about the remoteness of Leonora and Curtin, the associated logistical difficulties and the poor infrastructure. He was particularly concerned around the limited telecommunications at Leonora. Ms Shyqyr advised the CI policy on mobile phones had been extended to mainland centres as there were security concerns. She also advised there were now more mobile phones available at Leonora.

ACTION	ISSUE	RESPONSIBILITY
GM7/21	<b>Provide the Council with a copy of the policy on telephone access for detainees. Clarify if there are policy differences for IMAs and Onshore caseload clients.</b>	<b>Ms Shyqyr Detention Operations</b>

14.2 Air Marshal Funnell advised that excursions at Curtin had been stopped on request by the Minister's office while the government was in caretaker mode. SERCO have not been conducting excursions under their contractual obligations and this needs to be monitored.

14.3 Air Marshal Funnell highlighted some further key points and recommendations in the sub-group's reports:

- that Leonora and Curtin were not suitable for long term detention;
- conditions are not sustainable particularly with the onset of the warmer season;
- Departmental staff at Curtin are inexperienced and inadequately trained although they are doing a good job under difficult circumstances;
- a high turnover of staff in harsh conditions does not sustain experience in these areas;
- a good working relationship exists between Departmental and SERCO staff at Curtin;
- the dynamic approach to security at Curtin works well, possibly enabled by the homogeneous ethnicity of the detainees; and
- concerns over SERCO's performance at Leonora.

14.4 Ms Shyqyr noted that the Department was building the skill set of staff. It was noted that the Department is guided by OHS & EAP input when determining the term of duty for Departmental staff assigned to these locations. Air Marshal Funnell suggested that staff that are assessed as coping well could perhaps stay longer to provide depth of experience.

14.5 Air Marshal Funnell expressed that there is a lack of strategic planning around a cost effective and optimal detention solution. Huge amounts of tax payers money are being consumed in building works, whitegoods etc. Early strategic planning would have avoided this situation. The Chair noted there needed to be longer term thinking and it is a priority to flag this with the Minister.

14.6 Ms Larkins suggested that due to the nature of the sub-group's reports, the best and most appropriate action is to forward it to the Executive. It was noted that a formal process is needed for the sub-group's reports to be circulated to key people in the Department.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/22</b>	<b>That a formal process be established to ensure sub-group reports are distributed to the Department's Executive.</b>	<b>Mr Illingworth, Framework, Evaluation and Analysis &amp; Secretariat</b>

## **15 DISCUSSIONS WITH THE SECRETARY**

15.1 Council met with the Secretary, Mr Metcalfe and Executive staff for a closed session.

## **16 CLOSE**

16.1 Meeting was closed at 3.45

## SUMMARY OF ACTION ITEMS FOR 7<sup>th</sup> GENERAL MEETING

ACTION	ISSUE	RESPONSIBILITY
GM7/01	Chair to write to the new Minister to: <ul style="list-style-type: none"> <li>offer the Council's congratulations on his appointment;</li> <li>provide a brief overview of the key issues on the Council's agenda; and</li> <li>seek a meeting.</li> </ul>	Chair
	Secretariat to provide summary of key issues to Chair	Secretariat
GM7/02	Draft minutes of the 7 <sup>th</sup> and subsequent General Meetings to be forwarded to both the Chair and Deputy Chair for review prior to finalising the record.	Secretariat
GM7/03	Follow up on Action Item GM6/11. DIAC to consult directly with appropriate CISSR representatives on multicultural issues for detention centres.	Ms Shyqyr & Ms Jacka with Dr Rifi & Professor Yasmeen
GM7/04	The Research & Evaluation sub-group to convene with DIAC staff to progress the short term work plan, establish a working relationship with PIREU and explore a joint CISSR/DIAC approach to the ARC.	R&E sub-group with CCRD
GM7/05	The Council requested a more extensive briefing on returns and reintegration processes.	Ms Gilliam Compliance Status Resolution
	Issue to be included as an agenda item at the 8 <sup>th</sup> General Meeting.	Secretariat
GM7/06	CISSR Council Members to be included in the circulation of country of origin guidance notes when available (Out-of-session).	Ms Niblett Onshore Protection
GM7/07	To provide Council with data on the timeframes between decisions and hand-downs.	Ms Niblett Onshore Protection
	Issue to be included as an agenda item at the 8 <sup>th</sup> General Meeting.	Secretariat
GM7/08	Research and Evaluation sub-group to consult with Services Management on a co-operative approach to torture and trauma research.	Research and Evaluation Sub-group & Ms Lynch-Magor, Services Management
GM7/09	Comparative data on returns under Howard and successive Labor governments to be provided to the Council.	Mr Lander Program Analysis CCRD

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/10</b>	<b>The Council seeks clarification on the policy framework around timeframes and processes for decision hand-downs.</b>	<b>Ms Niblett, Onshore Protection</b>
	<b>Issue to be included as an agenda item at the 8<sup>th</sup> GM.</b>	<b>Secretariat</b>
<b>GM7/11</b>	<b>Provide an update on the progress of resolving charges and convictions against minors as crew.</b>	<b>Ms Pope Principal Advisor Unit</b>
	<b>Issue to be included as an agenda item at the 8<sup>th</sup> GM</b>	<b>Secretariat</b>
<b>GM7/12</b>	<b>Council to receive a copy of the guide to the use of terminology in relation to minors when finalised.</b>	<b>Ms Pope Principal Advisor Unit</b>
<b>GM7/13</b>	<b>Council to submit a proposal to the Minister for the UMCR program stressing the impetus for and benefits of the program and request his endorsement.</b>	<b>Minors sub-group in conjunction with Chair</b>
<b>GM7/14</b>	<b>The Department to provide feedback on the UMCR project proposal to the Minister and progress internal governance and implementation issues.</b>	<b>Ms Larkins, CCRD &amp; Ms Pope, Principal Advisor Unit</b>
<b>GM7/15</b>	<b>As proposed by the Service Delivery Framework Sub-group (SDF4/02) and endorsed by the CISSR Council, the Department is encouraged to utilise the Council's Service Delivery Framework sub-group as a Reference Group for the ongoing monitoring of CAS and the concurrent development of a new integrated service delivery model.</b>	<b>Ms Lynch-Magor, Services Management &amp; Service Delivery Framework sub-group</b>
<b>GM7/16</b>	<b>The Council to be updated on the progress of the trialing of the VIAT.</b>	<b>Mr Casey, Case Management and Review</b>
	<b>Issue to be included as an agenda item at the 8<sup>th</sup> General Meeting.</b>	<b>Secretariat</b>
<b>GM7/17</b>	<b>All Council Members are to be included in the distribution of sub-group meeting minutes.</b>	<b>Secretariat</b>
<b>GM7/18</b>	<b>The agenda for the 8<sup>th</sup> General Meeting include time for a facilitated strategic planning session. Subsequent General Meetings agendas are to have a fixed session for furthering this work.</b>	<b>Secretariat</b>
<b>GM7/19</b>	<b>Identify a designated person in Port Augusta to provide a contact point and administrative support for Community Consultative Group meetings.</b>	<b>Ms Jacka Community &amp; Detention Services</b>

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM7/20</b>	<b>Arrange for the inclusion of an email address/link on the CISSR page of the Department's website.</b>	<b>Secretariat</b>
<b>GM7/21</b>	<b>Provide the Council with a copy of the policy on telephone access for detainees. Clarify if there are policy differences for IMAs and Onshore caseload clients.</b>	<b>Ms Shyqyr Detention Operations</b>
<b>GM7/22</b>	<b>That a formal process be established to ensure sub-group reports are distributed to the Department's Executive.</b>	<b>Mr Illingworth &amp; Secretariat</b>

**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**8<sup>TH</sup> GENERAL MEETING MINUTES**  
**Canberra 17-18 February 2011**

**Participants:**

**CISSR Council Members**

Mr Paris Aristotle AM (Chair)  
Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Ms Kerrin Benson  
Ms Caz Coleman  
Ms Libby Lloyd AM  
Associate Professor Harry Minas (Day 2)  
Dr Jamal Rifi  
Professor Nicholas Procter  
Professor Samina Yasmeen

**Apologies**

Dr Maryanne Loughry AM  
Mr Noel Clement

**Minister's Office**

Ms Ann Clark (Day 1)  
Ms Zoë Clarke (Day 2)

**Department of Immigration and Citizenship (DIAC)**

Dr Wendy Southern PSM  
Deputy Secretary, Policy Program and Management Group (Day 1)  
  
Ms Jackie Wilson  
Deputy Secretary, Immigration Detention Services Group (Day 2)  
  
Ms Alison Larkins  
First Assistant Secretary, Compliance and Case Resolution  
  
Ms Kate Pope  
Principal Advisor, Citizenship, Settlement and Multicultural Affairs (Day 2)  
  
Mr Garry Fleming  
First Assistant Secretary, Border Security, Refugee and International Policy (Day 1)

Ms Deborah Jacka  
A/g First Assistant Secretary, Community and Detention Operations

Ms Fiona Lynch-Magor  
Assistant Secretary, Services Management

Mr Dermot Casey PSM  
Assistant Secretary, Character & Case Management

Ms Kathleen Dunham  
A/g Assistant Secretary, Strategic Framework & Stakeholder Engagement

Ms Lynne Gillam  
Assistant Secretary, Compliance Status Resolution

Ms Jo Boardman  
Director, Client Support & Liaison

**Secretariat**

Ms Sally Boucher

Ms Nada Saade

Ms Kris Pennay



## 1 WELCOME, INTRODUCTIONS MINUTES AND ACTION ITEMS

- 1.1 The Chair welcomed Members of the Council, staff from the Minister's office and the Department. The Chair acknowledged apologies from Dr Maryanne Loughry and Mr Noel Clement.
- 1.2 Dr Wendy Southern, Deputy Secretary, Policy Program and Management Group was introduced to meeting participants and warmly welcomed. Dr Southern provided a précis of her previous role with the Department of Prime Minister and Cabinet and noted her pleasure at returning to the Department and reconnecting with work on several of the programs she had previously been responsible for during her time at Immigration.
- 1.3 The Chair summarised the significant work load achieved by the Council in 2010 and noted that the work agenda for 2011 would be equally if not more demanding and set in challenging circumstances. He outlined the mounting pressures on detention services and the priorities this places on the Council's work on policy advice. The Chair noted the significant progress made in case management and noted the task of service reform was still to be addressed. The Chair noted that the focus ahead includes formulating advice on unaccompanied men in detention and returns and removals as part of the broader regional framework. He observed that the latter would be a complex, multilateral area in which to formulate policy; however, he considered that there is value in the Council contributing to that work. He added that personally he sees the framework of mandatory detention as unsustainable and that the greatest challenge is to find a way to stop people boarding boats. He noted that the issue of resettlement opportunities for United Nations High Commissioner for Refugees (UNHCR) clients and the current inequities of access alongside IMAs is likely to gain momentum as a public debate. He acknowledged that more broadly the work of the Council will continue to be subject to forces in the political environment.
- 1.4 In addition to the priorities the Minister has outlined for the Council's attention, there is an ongoing role in continuing to contribute to and oversee the Residence Determination (RD) Expansion Project. The Chair formally acknowledged and thanked Ms Lloyd, Ms Coleman and Dr Loughry for developing the initial proposal and Ms Pope and her team for their impressive work over the Christmas period to initiate the program and secure strong engagement from the church and non-government sectors.
- 1.5 In light of the abovementioned work agenda the Chair raised the issue of an extension of the Council's term. Ms Larkins agreed to support an extension and undertook to pursue this with the Minister.

ACTION	ISSUE	RESPONSIBILITY
GM8/01	Write a submission to the Minister to support an extension of CISSR's term and confirm the existing Terms of Reference.	Ms Alison Larkins & CISSR Secretariat

- 1.6 The Chair and Deputy Chair formally thanked Ms Larkins, Mr Illingworth and the Secretariat for their high quality support through 2010.

- 1.7 The Council adopted, without alteration the minutes of previous meetings (7<sup>th</sup> General Meeting, Special Meeting 3-4 November 2010 and Facilitated Planning Sessions 1 & 2).
- 1.8 The Chair noted that, whilst the full Council had not forwarded formal reports to the Minister subsequent to these meetings, several informal meetings and conversations with the Minister had provided opportunities for the Chair to update him on the Council's progress. The Chair recognised the capacity and humanity the Minister has demonstrated in grasping the immediate issues of the portfolio and acknowledged the decisiveness and courage he has demonstrated so early in the role.
- 1.9 The Chair briefly reviewed the list of action items noting the mix of completed, ongoing and "in progress" items. He asked participants to hold over detailed discussion of the action items until the relevant agenda topic.

## **2 DEPARTMENT OVERVIEW OF DEVELOPMENTS**

- 2.1 Ms Larkins presented a historical overview of people movement globally and detention numbers in Australia, providing the context for current immigration activities. The key points of the presentation were:

- the movement of people was increasing on a global level
- there are clear trends in the net migration rates for countries and these trends reflect source countries (negative net migration rates) and receiving countries (positive net migration rates)
- at the beginning of 2011 there were 10.3 million refugees worldwide, 983,000 of whom the UNHRC has concerns for their safety
- the current surge in arrivals to Australia began in 2008 and at the end of 2010 was nearing 10,000
- the latest surge is both similar to the previous 1999-2001 surge but also different in important ways and these differences are contributing to significant and ongoing growth in the detention population
- in both instances the source countries were mainly Iraq, Afghanistan and Iran
- the average time taken for primary decisions has grown from 66 to 147 days thus the average time in detention has also increased
- in 1999-2001 the peak detention population was around 3600, it is now around 6300
- the duration of the surge now is longer
- the percentage of clients who received a positive visa outcome in 1999-2001 was 98%. Currently it is 94%. In the current surge clients are receiving more negative decisions initially and this is contributing to prolonged times in detention and growing detention populations
- monthly arrival numbers previously were more variable and some months had no arrivals. In this current surge arrivals are growing continuously without pause and with proportionally less clients exiting the RSA process
- when comparing immigration detention with correctional custody the immigration detention population currently exceeds correctional custody numbers in all jurisdiction with the exception of NSW

Focusing on the characteristics of the current IMA caseload Ms Larkins noted:

- the current detention population on Christmas Island is 2759 and on the mainland 4016. Detailed data was provided on the number of minors in the various facilities, e.g. RD and alternative places of detention (APODs)
- current length of time in detention data shows a bubble of large numbers of clients at the 6-12 month interval which will flow on to greater timeframes in the 12-18 month and higher brackets.

Ms Larkins' presentation also outlined a number of achievements and changes in the Department, including:

- the progress of the RD Expansion noting 86 clients were in community detention (CD) as at mid-February with a further 42 approved for placement and 130 clients currently in the process of being referred for CD
- the implications of the High Court Decision and details of the new streamlined process for determinations and the need to reprocess some cases
- the Afghan MOU is now in place to support returns and removals
- the establishment of a new fourth group in the Department to cover Immigration Detention Services
- the transfer of policy functions to the Compliance and Case Resolution Division and
- a number of senior staffing changes.

2.2 Participants noted that mental health interventions became difficult once a client's length of detention reached the 6-12 months bracket. Ms Larkins acknowledged that there was a bottleneck around security clearances and that this was currently the subject of a joint review between the Department and the relevant external agency. Discussion ensued on shifting from emphasis on security clearances in favour of risk assessments in order to move vulnerable clients to APODs more quickly. The Chair expressed concern that the current process will become the subject of legal challenge. Prof Procter noted that the current policies for dealing with mental health issues focus on short term detention; these will not deal effectively with the mental health issues that will emerge from prolonged detention.

2.3 Ms Larkins also noted that the judicial review process meant it takes a considerable period of time for a client to exhaust all appeal avenues thus prolonging time in detention. Discussion ensued around the damage created by lengthy detention and the difficulty of achieving returns from this environment. Council Members expressed confidence in achieving a better return rate from CD. Ms Larkins confirmed that there is an upward trend in returns from the community caseload.

2.4 The Chair queried the impact on costs and the broad expectation that all departments will achieve savings. Dr Southern indicated that the IMA quarantined funds will need offsets. Participants agreed that there is an opportunity to create cost savings in the expansion of RD.

- 2.5 Ms Larkins indicated there are about 300 clients currently available for removal.

ACTION	ISSUE	RESPONSIBILITY
GM8/02	Circulate to Members a copy of the Department's top structure chart showing the new Groups.	CISSR Secretariat

### 3 CISSR WORK PLAN

#### 3.1 *General comments*

- 3.1.1 Air Marshal Funnell commented that the work-plan provides an excellent summary of the context of the Council's work and the tasks ahead. He indicated that the timeframes in the draft are unrealistic and needed revising, the tasks need prioritising and the responsibilities assigned.
- 3.1.2 The Chair stressed the need for the work-plan to prioritise both the immediate issues and provide for sustained work on the longer-term tasks so that objectives can be achieved regardless of operational demands and uncertainties in the political environment.
- 3.1.2 Ms Larkins emphasised that in addition to pursuing the work-plan the Council will need to allow for responding to the Minister's requests for advice on emerging issues at the operational level similar to his request that CISSR oversee the RD Expansion project. The Chair acknowledged this need and noted that *ad hoc* requests and developing the broader strategy will be an interactive process.
- 3.1.3 Key milestones/deliverables need to be set out and timeframes determined and noted against each strategy.
- 3.1.4 Ms Larkins suggested the Council refine the draft work-plan and submit it to the Minister for endorsement.
- 3.1.5 Ms Larkins noted that some tasks on the plan have been initiated in the Department and it was agreed that the Council needed to build linkages with those areas to work collaboratively and to contribute to the Council's information gathering and formulation of advice. Ms Larkins outlined a number of current research projects relevant to the Council work and suggested a briefing by PIREU.
- 3.1.6 Prof Procter also flagged an upcoming conference in Adelaide on the current research in South Australia on refugee and migration matters. The Chair suggested Ms Coleman consider presenting her research on costs of alternatives to detention.

ACTION	ISSUE	RESPONSIBILITY
GM8/03	Request PIREU provide CISSR with an overview of current research on the economic contributions of humanitarian entrants and other relevant projects at the 9th GM.	PIREU & CISSR Secretariat
GM8/04	Circulate to Members a copy of the flyer for the 2011 Migration Update Conference Adelaide 23-24 June 2011	Professor Procter & CISSR Secretariat

### **3.2 *Strategy 1 – Redesign the end-to-end process of migration to support appropriate access to Australia for asylum seekers***

- 3.2.1 The Council is advocating a Regional Framework and plans to develop advice on better alignment of the policy framework with the Government's operational management of asylum seekers. The new Regional Framework needs to be correctly calibrated. Strategy 1 will be long-term work and will require additional dedicated support from a suitably skilled project officer.
- 3.2.2 Ms Larkins has agreed to support the engagement of a suitable project officer to advance this work once the Minister has endorsed the work-plan. The Council flagged it would like to have input in the selection of the project officer.
- 3.2.3 The wording of Strategy 1 needs to be reworked including changing "redesign" to "review". It was agreed the core elements of an end-to-end process will need to be clearly articulated, without being overly detailed. As a start these elements will encompass reception, care and status resolution.
- 3.2.4 Air Marshal Funnell has agreed to work as the conduit between CISSR and the Department to access information to advance this strategy.
- 3.2.5 This work will also call on broad stakeholder engagement and input, linking it with Strategy 4 in the work plan. The Chair suggested that an International Organisation for Migration (IOM) representative together with Mr Rick Towle from the United Nations High Commission for Refugees be invited to discuss this strategy at the next general meeting.

### **3.3 *Strategy 2 – Promote a cultural shift to establish a new community ethos about asylum seekers – the benefits and value they offer and their capacity to contribute to the Australian community and our way of life.***

- 3.3.1 Lead responsibility for this strategy sits with the Research & Evaluation Sub-group and it is recommended that links be established between CISSR, PIREU and PEAR to advance this work.
- 3.3.2 Strategy 2 also links to Strategy 4 - to communicate this work to the community.

### **3.4 Strategy 3 – Develop a reception framework for those seeking asylum in Australia**

- 3.4.1 This strategy fits within the Service Delivery Framework Sub-group focus. It also incorporates development of advice to the Minister on single adult men in detention and incident management.

### **3.5 Strategy 4 – Work with political and community leaders, the media and academics to communicate the facts about asylum seekers to the Australian community**

- 3.5.1 The Chair noted that this strategy encompasses and builds on the Council's intention to establish, maintain and formalise their engagement with key stakeholders. On a larger canvas the aim is to elevate, inform and reframe the public debate and discourse on asylum seekers.
- 3.5.2 In developing this strategy attention also needs to be given to assessing the overlaps, gaps, alignments and opportunities for cross-fertilisation among the Department's numerous advisory bodies.
- 3.5.3 Ms Coleman added that the Red Cross could be managing up to 50 and 100 contracts for the RD Expansion and that this offers a good network for communicating messages. However to do this effectively it needs to be managed productively i.e. Identifying the key messages, the means/channels for communication and strategies for maintaining networks. This would constitute appropriate advice under Strategy 4; however, actual implementation of the communication strategy is beyond the scope of the CISSR work plan.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM8/05</b>	<b>A small working party of Council Members to convene for the purpose of refining and completing the work-plan for submission to the Minister for his feedback/endorsement.</b>	<b>Chair, Deputy Chair, Ms Lloyd, Ms Larkins &amp; CISSR Secretariat</b>
<b>GM8/06</b>	<b>On approval of the work-plan, appoint a project officer to support the work in developing Strategy 1.</b>	<b>Ms Larkins &amp; CISSR Members</b>
<b>GM8/07</b>	<b>Include an agenda item for the 9<sup>th</sup> and subsequent CISSR GMs for stakeholder briefings. Invite IOM and UNHCR representatives to consult on Strategy 1 of the CISSR work-plan at 9<sup>th</sup> GM.</b>	<b>CISSR Secretariat</b>

#### **4 IMMIGRATION ADVICE AND APPLICATION ASSISTANCE SCHEME (IAAAS)**

- 4.1 Ms Boardman gave a presentation on the IAAAS program; eligibility criteria, usage and trends. She advised that the new tender process for IAAAS services will commence in March 2011 with an aim for new contracts to be in place from 1 July 2011. As the higher numbers of detainees on Christmas Island (CI) are no longer reflected in the current contract terms, providers are very keen to see the new tender round initiated. Under the new contracts, services will not fundamentally change but greater flexibility will be built into capacities.
- 4.2 Whilst the intention is to incorporate the IAAAS scheme into an integrated service delivery model, the work on this model is not yet sufficiently advanced to be reflected in this current tender round.
- 4.3 Currently 24 commercial, legal aid and not-for-profit agencies are contracted to provide services. There is evidence of increasing interest from private providers to tender for service provision.
- 4.4 The main caseload using IAAAS services are the irregular maritime arrivals (IMAs). Services are also provided to onshore protection visa (PV) applicants in detention and to disadvantaged and vulnerable people living in the community who have cases of merit and a reasonable prospect of success. The latter are referred through the Community Assistance Support program (CAS).
- 4.5 The demand on services is increasing. The forecast is for 10,000+ mainstream (non-IMA) services in the 2010/2011 year and 9,000+ IMA services for the same period (multiple services are often provided to each client). The need for IAAAS agents continues to grow and will spike as at 1 March 2011. This spike reflects the need for second reviews on cases (as a result of the High Court decision) and the flow-on from the suspensions being lifted. To address the backlog the Department has readied 160 staff for deployment to work with the IMA caseload however this will need 160 agents to match up and there are significant logistical issues attached to such a large deployment. The new processing arrangements being implemented in response to the High Court decision may ultimately result in a reduction in the forecast demand for services.
- 4.6 Ms Boardman outlined the new integrated decision-making model arrangements and its impacts on the services. She outlined the pressures on agents when preparing statements of claims. Ms Boardman indicated that analysis has been done between initial statements of claims and review submissions to assess differences in information and where possible inform processing improvements and efficiencies. However, Ms Boardman stressed that reviews will always contain more detailed information because feedback on the grounds for a negative decision informs the review process. She indicated that there is still work to be done to identify an ideal model which optimises the processes and outcomes.

- 4.7 The Chair flagged that with a torture and trauma client's permission his organisation sometimes viewed their statement of claims (to expedite their clinical assessment). He noted that some lacked significant and important details and that this must impact the quality and timeliness of processing their cases. Ms Boardman agreed there is some concern about quality in the context of volume pressures.
- 4.8 Ms Boardman noted that under the new contracts there will be clearer mechanisms for assessing quality of services and responding to performance issues.
- 4.9 The Chair shared that the *ad hoc* feedback on IAAAS services suggests an improvement in service quality over time. Ms Boardman agreed and acknowledged the responsiveness of providers under what are difficult circumstances.
- 4.10 It was noted that responsibility for service delivery reform will transfer to Compliance and Case Resolution Division on 28 March 2011; however, management of IAAAS services will remain with the Community and Detention Services Division.

## **5 SERVICE DELIVERY REFORM**

- 5.1 Mr Dermot Casey and Ms Fiona Lynch-Magor presented on Service Delivery reform. Mr Casey provided a summary on the development of the Vulnerability Indicator Assessment Tool (VIAT). In early February 2011 a tender process was initiated to select a provider to field test the tool and develop training materials to support its implementation. It is anticipated that the successful tenderer will be selected and contracts signed in March 2011 with a mid-year completion date. A steering committee will be established to guide the work. Mr Casey stressed that the VIAT has been developed for use in the community environment and is not geared for use with a detention population.
- 5.2 Mr Casey acknowledged that implementation of the tool had taken longer than anticipated given the necessary focus on detention clients; however, it is good to now refocus on community status resolution where good outcomes are achieved.
- 5.3 Ms Larkins advised that there are currently less than 150 compliance clients; however, the Department is now moving through this caseload in a shorter timeframe. There has been an increase in the number of IMA clients refusing to leave voluntarily but who switch from an involuntary to voluntary return whilst in detention when they become aware of the incentives. Departures, status resolution and voluntary presentations to the Department all are trending upwards. Some cases create difficulties in terms of return destinations (e.g. statelessness) but a lot depends on individual circumstances (e.g. some may be returned on the basis of family location).
- 5.4 The Chair highlighted that this information should be broadcast widely through National Communications. The public should be aware that the



Department secures more returns out of the community than in detention. Ms Larkins stressed that it is a complex issue which is not well understood and broadcasting information about case-load outcomes often leads to confusion and more questions.

- 5.5 The Chair flagged the CAS program as a good model for integrated service delivery but noted some difficulties associated with the program had been raised at the previous day's Onshore Protection Consultative Group meeting. Ms Coleman noted the issue of some eligible CAS clients not being given access to services and also that certain changes to the CAS program had been introduced without prior consultation with the sector. Ms Lynch-Magor noted that none of the cases which were raised as "of concern" in that forum had been flagged to National Office and she indicated that she will be investigating the lack of escalation.
- 5.6 The Chair again emphasized that CAS provides the framework to incorporate other programs as it is designed to be tailored to the individual needs of each client. He maintains that the funding of programs can be pooled into CAS and the VIAT used as the gateway. He noted it has a high threshold for access to services. An increase in funding is also needed. It was acknowledged by Mr Casey and Ms Larkins that a single program is possible but the Department would have to ensure it satisfies political and international obligations.
- 5.7 A discussion ensued on the provision of services to different caseloads, on the equity of services, needs of clients, eligibility and the objectives of service provision. Mr Casey highlighted that although people in the community and those going in to CD may have similar needs for support, the duty of care obligations differ on the basis of their legal status. The Chair maintained that how clients come into the space is not relevant if the goal is status resolution. Ms Larkins indicated that the method of entry reflects different cohorts which do need to be responded to differently. Mr Casey also stressed that how cohorts respond to the Department reflects their differing motivations. Ms Larkins highlighted that the best chance of getting clients to return voluntarily is if their sense of self-agency is maintained. It was agreed that the purpose of CAS is to sustain them and maintain their sense of agency. In contrast prolonged detention erodes people's agency, they can become damaged and shamed and the only choice they believe left to them is to "dig in". Assisted voluntary returns (AVR) provide them with something to take back with them. It was also pointed out that skilling people similarly gives them something of value to take back. Mr Casey highlighted that case reviews now included questions to clients which help them to think about AVRs in this way.
- 5.8 The Chair suggested that it would be appropriate to convene a meeting between the Service Delivery Sub-group and the new Branch Manager for Detention & Services Policy to advance the services reform work.

ACTION	ISSUE	RESPONSIBILITY
GM8/08	The Service Delivery Framework Sub-group to convene and meet with the new Branch Manager for Detention & Services Policy.	CISSR Chair & CISSR Secretariat

## **6 IMA POLICY UPDATE**

- 6.1 Mr Fleming recapped the High Court decision which found that the Department's processing of IMAs was judicially reviewable. Basically the Court found that the assessment process is sound but prone to legal error. This decision taints every non-statutory decision. It was deemed an error in natural justice by not making available the country of origin information to clients or provide them with an opportunity to respond to any negative information that may be used in their assessment.
- 6.2 In response the Department has developed a streamlined merits assessment process known as a Protection Obligations Determination (POD), which replaces the previous refugee status determination process. In addition, Professor John McMillan has been appointed to consider possible options for enhancing the efficiency of the judicial review process. Furthermore two additional Federal Court Magistrates will be appointed to cope with the increases to the judicial review load.
- 6.3 The merits assessment process, prior to the High Court decision, was a three step process:
- (1) primary decision,
  - (2) window wherein the client decides to and applies for a review, and
  - (3) review process.
- 6.4 The new (POD) process effectively collapses the three-step process into two integrated steps thus:
- (1) A Protection Obligations Evaluation allows for a Departmental officer to make an initial assessment of claims. Improved quality of primary decision making will be supported by greater scope for several meetings between clients and their migration agent to allow more time to prepare a substantial statement of claims. The Department will also now provide agents with more background information on clients and the country of origin information early in the process. The goal of these enhancements is ensure the initial statement of claims is more comprehensive and supports the Department's primary decision maker to reach a decision, and
  - (2) Where a positive primary decision cannot be reached, the case will be referred directly for review (the client no longer has to apply for a review). The client and their agent will be advised of the decision. This step, known as the Independent Protection Assessment, will be conducted by the Independent Merits Review. The reviewer will have the option of looking at the original statement of claims and make a decision on the basis of that information or opt to seek further information and/or interviews.
- 6.4 This new process commences on 1 March 2011 for new arrivals and those IMAs yet to commence their Refugee Status Assessment process. It only applies to offshore entry persons who arrive at an excised offshore location.

- 6.5 Mr Fleming expressed confidence in the new process but acknowledged it will have to be retested in the courts. He stressed that IMAs cannot access Ministerial Interventions.
- 6.6 Mr Fleming indicated that the new process will reduce time in detention and the associated costs of detention.
- 6.7 Mr Fleming outlined the range of quality assurance measures in place to monitor the primary decision-making process.
- 6.8 Mr Fleming updated the meeting on the Regional Protection Framework noting the upcoming Bali Process on 30 March 2011 at which it is hoped to have regional leaders sign up to a series of principles. Following that a number of bi-lateral and multi-lateral agreements will be struck. He indicated that counterparts in the region are so far not opposed to the concept of a regional framework and are very optimistic for developments in this area. The UNHCR is recognised as a positive voice and is revising its position to acknowledge that third-country processing is acceptable. Mr Fleming noted that engagement will be influenced by the countries' individual interests. He added that Australia may have to consider high numbers for resettlement.
- 6.9 In responding to questions on potential barriers to the process, Mr Fleming acknowledged that the region looked to Australia to bear much of the cost of the framework. Efforts toward cooperation and capacity-building are already being pursued and these have shown that there is a differential focus on aspects of people movement e.g. people smuggling, trafficking etc.
- 6.10 If a framework is initiated in Bali there may be prospects for progress within a year however if a centre were to be established in East Timor that will take longer. Mr Fleming noted that AusAID is working closely with the Department on this project.
- 6.11 Mr Fleming spoke of the dialogue being pursued with key organisations such as the International Organisation for Migrants (IOM) and with UNHCR. He also noted that his area is looking at how to inform and engage other bodies in the process, including CISSR. The Council expressed an interest in receiving regular updates on the framework's progress.

ACTION	ISSUE	RESPONSIBILITY
GM8/09	To include updates on the Regional Protection Framework as a regular agenda item at CISSR general meetings.	BSRIP & CISSR Secretariat

## **7 REVIEW OF DAY ONE**

- 7.1 The Chair welcomed Ms Zoë Clarke and Ms Zdenka Zrno to Day 2 of the meeting.
- 7.2 Mr Aristotle gave an precis of the previous day's discussions which focused on possibilities for reshaping immigration and detention policies. Ms Larkin's presentation on trends and challenges was useful and informed these discussions.
- 7.3 Air Marshal Funnell stressed that the work-plan strategy needs to be progressed and presented to the Minister.
- 7.4 Mr Aristotle appreciated Mr Fleming's update on the High Court decision and the Regional Protection Framework. He noted that CISSR had asked to be kept informed on developments around the framework.
- 7.5 Mr Aristotle thanked staff for their presentations on IMA services which informed the subsequent discussions on service delivery reform. He reiterated discussions on the integrated service delivery framework and the importance of developing standards within that framework. The aim is to achieve an efficient calibration and structuring of existing resources to maximise their effectiveness in the overall goal of supporting status resolution.

## **8 DETENTION**

- 8.1 Ms Jacka gave an overview on Detention matters indicating that there are currently 6234 people in immigration detention including 2620 on Christmas Island (CI). Less than expected boat arrivals have been experienced recently, most likely due to bad weather conditions.
- 8.2 Detainees continue to be relocated from CI to the mainland particularly to Inverbrackie. The selection of IMA clients for Inverbrackie is determined by a client's length of time in detention and the suitability of their existing accommodation, for example moving families out of the ASTI. People have also been moved from Leonora, the Virginia Palms, the BITA and Port Augusta.
- 8.3 House sharing has been employed to maximise available capacity at Inverbrackie. This has required careful consideration of groupings taking into account family compositions and gender appropriateness.
- 8.4 Some families are being temporarily located at Port Augusta where it gives them the experience of a more open environment thus preparing them for Inverbrackie. The Department continues to focus on moving minors and families into Community Detention (CD).
- 8.5 The Council highlighted that the use of the term 'single men' in relation to detainees in facilities for unaccompanied adult men is misleading. The majority of these clients are actually married and have children but have arrived alone leaving their families and hoping to be reunited at a later date.

It was agreed that a more accurate term would be “unaccompanied adult men”.

- 8.6 Ms Wilson advised that the Department is focusing on the shortage of accommodation for unaccompanied adult men in detention. Another facility with a maximum capacity for 1500 clients is needed in addition to that planned at Northam. The recommendations contained in Air Marshal Funnell's report to the Minister on Scherger have informed the Department's expansion strategy. The Department is also negotiating with the Department of Defence to get an extension on the use of the Scherger facility. Currently there is insufficient staff accommodation to realistically consider an expansion of this facility.
- 8.7 Ms Benson and Ms Lloyd expressed concern that a facility capacity of 1500 for unaccompanied adult men is alarmingly large. Large scale detention is mentally damaging and alternative options should be considered. Ms Lloyd suggested trialling the placement of vulnerable unaccompanied adult men in CD for example those who have suffered torture and trauma.
- 8.8 Ms Wilson indicated that the CD initiative would need to be developed further before the Department could consider placing unaccompanied men in the community, given the associated risks and security factors. The current parameters for the Residence Determination (RD) program do not allow for the placement of unaccompanied adult men into the community. Unaccompanied male minors are however identified as part of the vulnerable group for CD.
- 8.9 Mr Aristotle noted that although a politically sensitive issue the placement of unaccompanied adult males in the community is not potentially a pull factor. There needs to be an analysis of this cohort's mental health as a result of their detention at varying intervals throughout the RSA process. There may be a trend showing a decline in psychological well being over the RSA end-to-end process. Comparisons may be made using the historical data on the well being of unaccompanied adult males in detention during 2001 and 2002.
- 8.10 Associate Professor Minas queried the process relating to security risk advice for releasing people from detention and how this assessment method is scrutinised. Ms Wilson advised that the Department has an obligation to conduct, identity, health and security checks for all IMAs. The Department cooperates with the relevant External Agency (EA) for an interim security check for clients identified for release into CD. Government has not agreed to the use of CD for single adult men.
- 8.11 Ms Clarke added that these interim clearance measures consume EA resources which would otherwise be dedicated for providing a full security checks as are required for issuing a protection visa (PV).

- 8.12 Associate Professor Minas expressed concern regarding the security process employed by the EA. Ms Wilson confirmed that the Departmental Secretary, Mr Andrew Metcalfe is currently working closely with the Head of the relevant EA to develop risk profiling methodologies which would speed up the security checking process.
- 8.13 Mr Aristotle highlighted that Government usually assumes a risk based approach but the security risk default threshold applied for unaccompanied men leans more towards an assumption of extreme risk. This potentially hinders the accessibility of vulnerable clients to CD particularly those suffering torture and trauma. Also terms such as security assessments, checks and clearances are often used interchangeably and cause confusion. There needs to be clarification on these terms.
- 8.14 Ms Clarke emphasised that there is no political comfort in relaxing security checks or seeking a different mode of assessment at this stage. However, vulnerable men who are victims of torture and trauma could be considered for the CD program. Torture and trauma referrals for unaccompanied men are currently being delayed due to security checks. This is an area where the Department could focus its energies to expedite checks.
- 8.15 Mr Aristotle stated that this now implies a new policy position of interim security checking for this particular cohort in order to meet the intent of the CD program.
- 8.16 Ms Clarke emphasised that the intention of the CD program is to accommodate all vulnerable clients including adult unaccompanied men who have suffered torture and trauma. The government has to be firm about security requirements whilst at the same time find a way to better accommodate this cohort. Furthermore, the expansion of CD potentially frees up other more suitable accommodation such as in low security facilities thus providing alternative accommodation options for better meeting the needs of this cohort.
- 8.17 Professor Procter highlighted that current policy places an over-emphasis on risk and its various nuances and not enough on risk management.
- 8.18 Dr Rifi suggested convening a separate CISSR sub-group to focus on the various issues and factors associated with unaccompanied adult men in detention. This sub-group could examine possible options for addressing the issues and needs of this cohort and advise the Minister accordingly. The Council members strongly agreed with this recommendation.
- 8.19 Dr Rifi and Mr Aristotle indicated that rising tensions in remotely located facilities housing many unaccompanied men will result in frustration and violent incidents among detainees.
- 8.20 Ms Clarke indicated that the Minister would be open to innovative ideas and methods if they outweigh or overcome the risk factors.
- 8.21 Air Marshall Funnell reiterated that accommodating up to 1500 men in a single facility particularly in a remote location is not a sustainable

arrangement. He stressed that a maximum capacity of 600 detainees in a single facility should be the limit.

- 8.22 Ms Wilson highlighted that current fiscal budgetary pressures limit the department's ability to install numerous small facilities. She indicated that a facility may perhaps be broken up into multiple smaller compounds within the same complex as an alternative approach.
- 8.23 Mr Aristotle indicated that the Council had previously compiled a paper for the former Minister, Chris Evans, on the subject of facilities and site planning. The paper considers costs associated with rectifying damage caused to facilities by protesting detainees. It highlights the concept of savings from preventative measures outweighing overall longer term costs. He indicated that this paper may shed new light on current thinking.

Action	Issue	Responsibility
GM08/10	Provide the Minister's Office with the paper compiled for the former Minister by the Council on the subject of facilities planning	CISSR Secretariat

- 8.24 Ms Clarke reiterated the limitations of the fiscal budget and highlighted that perhaps more focus can be instead directed towards developing strategies for better management of larger scale facilities.
- 8.25 Associate Professor Minas requested Departmental information on costing models in order to assist CISSR in developing strategic advice in this area. This includes long term monetary costing of current arrangements and any models capturing longer term social and economic costs. Ms Coleman indicated that a colleague Mr Tony Ward is also interested in supporting CISSR to work on costing models for detention arrangements and the how this data informs a whole range of issues and decisions.
- 8.26 Ms Wilson indicated that there is no formal long-term costing analysis specific to health, security and legal costs of disturbances/incidents at facilities. There is however some studies and modelling conducted by Booz on the overall costs associated with detention facilities and CD.
- 8.27 Mr Aristotle and Ms Coleman highlighted that the costs of incidents, incident prevention, health costs and economic losses as a result of detention should be factored into any costing model to give a more accurate depiction.
- 8.28 Ms Jacka gave an overview on her paper '*subversive geraniums*' which explores the concept of good order in immigration detention facilities and reflects the Department's viewpoint for maximising welfare of detainees and building self agency.
- 8.29 Associate Professor Minas stressed that self-agency is not built by the system but IMAs arrive with self-agency and it is important not to destroy this but to maintain and nurture it.
- 8.30 Ms Jacka mentioned the Ministerial Submission relating to pilot programs for building the skills of detainees and the respective trials being conducted at

Curtin and Leonora facilities. These skills will potentially assist detainees to integrate when released into the community or to reintegrate if they are returned. The Minister is also amenable to the idea of detainees volunteering for the rebuilding Queensland effort and is optimistic about the positive community connection this affords detainees. The case management framework includes collecting information on clients' skills and interests at an early stage in the RSA process. These are examples of some of the initiatives in place or being considered for assisting unaccompanied adult men and also the Department's philosophical base.

- 8.31 Ms Jacka gave an overview on incident management. The Department employs a tripartite management approach with SERCO and Immigration Health Management Services (IHMS). SERCO is at the front of managing every incident. The Department will not engage until a protest comes to an end. Ms Jacka also stressed that the first principle in incident management is the safety of staff and clients.
- 8.32 Mr Aristotle commented that such an approach may not be effective for something like a hunger strike which lasts over an extended time. He stressed that flexibility needs to be a feature of any incident management plan.
- 8.33 Ms Wilson clarified that decisions relating to interventions are made at National Office. This is in order to achieve consistency with Departmental protocols and operating guidelines for incident management. There is scope within these principles to tailor appropriate responses. These decisions are reached collaboratively with the relevant key parties such as SERCO and IHMS. The underlying principle is about the Department's ability to control a situation. A command centre approach is used for the management and implementation of incident response measures.
- 8.34 Ms Benson queried the definition of an incident and the nature of the reporting parameters in this area.
- 8.35 Ms Wilson and Ms Jacka highlighted that the guidelines provide a clear definition of what is an incident; guidance on the various categories of incidents; and the appropriate response approaches. Ms Jacka referred to statistical information and graphs on reported incidents and discussed trends. Dr Rifi indicated that influential community members such as Imams should be a part of the incident response process. Ms Wilson confirmed that the involvement of such community leaders is part of the incident response strategy.
- 8.36 Ms Jacka indicated that on 28 February a meeting was planned between the Department, IHMS and SERCO and welcomed participation by a CISSR representative.
- 8.37 Ms Wilson advised that the surviving victims of the CI boat tragedy would soon be moved into CD. First they were returned to Christmas Island following the funerals to say goodbye to friends and to achieve some closure.
- 8.38 Mr Aristotle summarised that the issues surrounding IMA security checks and unaccompanied men in detention required CISSR focus and would be



addressed through further consultations. Ms Coleman advised that it would be useful to also examine CD when addressing the latter issue.

Action	Issue	Responsibility
GM08/11	CISSR members to consult with Ms Larkins and the Assistant Secretary, Detention Services on the issue of security checks.	CISSR Secretariat
GM08/12	CISSR to convene a sub-group to focus on the issues and needs of unaccompanied adult men in detention. Alison Larkins nominated as the Departmental representative.	CISSR Secretariat

## 9 SELF HARM INCIDENT REPORTING

- 9.1 Mr Aristotle advised that he was receiving feedback of increasing incidents of self harm and queried the availability of informative statistics which show details, frequencies and trends.
- 9.2 Ms Zrno advised that Detention Health and IHMS are monitoring self harm incidents. She indicated that the rate of self harm is commensurate with the increased rate of IMAs.
- 9.3 Ms Benson noted that the data indicates an overall 500 percent increase in self harm which outweighs the growth in the IMA population.
- 9.4 Ms Jacka advised that the data draws on incidents recorded by SERCO. The criteria they applied for recording an incident is not clear and any potential anomalies in their method may impact on the data.
- 9.5 Professor Procter highlighted that it is important to know what is being counted and to clearly define input parameters to achieve a consistent reporting method across the Department, SERCO, IHMS and all other parties. This needs to happen first in order to achieve any meaningful reporting. Self harm with the intent to die or to relieve stress should also be differentiated. Discussion ensued among CISSR members on potential self harm incidents which should also be reflected in any reporting.
- 9.6 Associate Professor Minas stressed that regardless of the current reporting approach the data provided still indicates an overall increase in the rate of self harm which is the critical issue.
- 9.7 Strong criticisms and reservations were made by Council members of the data. Ms Jacka advised that quality assurance of the reported data is needed and that she wishes to withdraw the current paper and provide more accurate data on this issue out-of-session.
- 9.8 Ms Larkins indicated that a Departmental project is needed. Agreement on reporting standards and parameters in order to achieve effective reporting methods and responses is necessary particularly given the number players and definitions of self-harm in use.
- 9.9 Mr Aristotle indicated that CISSR would like a representative on this project.

Action	Issue	Responsibility
GM08/13	Professor Procter to represent CISSR in consultations with Ms Jacka on developing a reporting methodology for self harm incidents.	Professor Procter and Community & Detention Services

## **10 DETENTION FACILITIES**

- 10.1 Air Marshal Funnell, Chair of the Detention Facilities Sub-group gave feedback on his recent visit to the Scherger facility. The Scherger facility comprises a population of 300 ethnic Hazaras. He advised that significant issues have been highlighted in the sub-group report on the visit and this report has been forwarded to the Minister.
- 10.2 Air Marshal Funnell noted that Scherger is well managed and its use as a detention facility should be extended. This recommendation was made in the report to the Minister and an announcement on this is imminent.
- 10.3 He indicated that greater emphasis should be placed on consulting with the local community where a detention facility is to be established. In Weipa this did not happen at the outset and resulted in initial resistance.
- 10.4 Ms Benson indicated that the cultural competence of staff could be further developed in relation to dealing with Hazaras. The opportunity to support staff to remain on longer deployments at remote facilities should also be considered as part of an innovative Human Resource strategy.
- 10.5 Ms Benson advised that a decision relating to the extension of the use of Scherger and any ensuing announcements should be managed carefully and communicated to the Community Consultative Group and the local community in advance of a broader public announcement.

## **11 RESIDENCE DETERMINATION PROJECT**

- 11.1 Ms Pope provided an update on the progress of the Residence Determination project. A significant milestone has been achieved with 120 clients in CD. More than half of these are minors. The orphans and survivors of the CI tragedy are soon to be released into CD. Life Without Barriers (LWB) is working to accommodate these clients appropriately and is providing them with trauma and grief counselling. The EA has also completed the relevant security checks for this group.
- 11.2 Mr Aristotle suggested that LWB and possibly other service providers dealing with these clients should consult with Dr Rifi to draw on culturally appropriate community links.
- 11.3 Dr Rifi queried why a decision to release the survivors of the tragedy into CD was not taken much earlier.
- 11.4 Mr Aristotle advised that in light of the CI tragedy the Department should examine how it could better manage such situations and the associated complexities in the future. Appropriate advice should have been sought in responding to the CI tragedy. The sector, although not aware of all the complexities associated with this issue, is unhappy with the way this issue has been handled. He expressed serious concerns and felt more accurate and detailed information should be made available.

- 11.5 Ms Larkins indicated that the Department seeks professional advice in these circumstances and acts accordingly. She suggested that with hindsight there could have been more openness regarding such incidents and the decision taken.
- 11.6 Mr Aristotle highlighted that the way this situation was handled overshadowed the importance of allowing survivors to bury loved ones and have closure. Early consultation with CISSR and other stakeholders should have taken place and thus may have avoided such negative fallout.
- 11.7 Associate Professor Minas queried whether there has been an incident review of this situation and an examination of the decision-making process.
- 11.8 Ms Jacka highlighted that a whole-of-government approach was employed in response to the tragedy as the Department did not have sole ownership of the incident. The Australian Federal Police (AFP) had initial authority over the situation and at that point the survivors were not yet clients of the Department. The AFP made the funeral arrangements and had not given the Department sufficient notice of this to enable CD arrangements to be finalised before the funeral. There were also issues of guardianship to be considered.
- 11.9 Mr Aristotle advised that, despite all these elements, placing the clients in CD should not have been outside the Department's control. This indicates deficiencies in the stakeholder engagement process surrounding this tragic incident. Collateral damage may be an aspect for dealing with the consequences.
- 11.10 Ms Jacka indicated that in hindsight the Department may have benefited from better interagency co-ordination considering AFP had responsibility for care of the bodies.
- 11.11 Ms Kerrin Benson commented that the overall process took too long with the bodies being held for up to nine weeks before burial. She suggested the Department should focus on strategies for working more closely with coronial officers in response to such incidents. Dr Rifi also noted that the public was not prepared for the announcement that the funerals would be held in Sydney.
- 11.12 Ms Lynch-Magor advised that the coronial process was outside the Department's control and the identification of the bodies was a very protracted process. Involvement by the AFP and the coronial process in this event have however provided the Department with some lessons learnt and will inform a future strategy for handling situations involving multiple agencies.
- 11.13 Mr Aristotle queried the nature and source of the professional advice sought by the Department to inform the decisions taken. Mr Aristotle further queried whether stakeholder advice was also used to inform the Department's decision-making process.

- 11.14 Ms Jacka advised that the Department's approach was informed by recommendations in medical reports from IHMS and that of a child psychiatrist. She stressed that she did not want to attempt to summarise the report and suggested this matter would be best addressed during a separate session with Ms Wilson.
- 11.15 Ms Lynch-Magor gave an update on the progress of the MOU negotiations with States and Territories for services to support CD. Overall the Department is seeking a model which covers all services required in an overarching MOU with each state and territory.
- 11.16 The MOU with South Australia is near finalisation and covers services for education, health, hospital, ambulance, fire and other emergency services. This MOU is a good template for other jurisdictions and encompasses the provision of services to clients at all detention sites including Inverbrackie. The formula used for funding education is transferable to a larger cohort such as Woodside. The model is designed so that education services provided to CD clients do not impose a burden or disadvantage education services for Australian students.
- 11.17 There are currently interim arrangements for education at Leonora based on a model of funding per child. The Department is working with the Western Australia Premier and State Department of Education to extend this arrangement to CD. Securing a permanent agreement with Western Australia is more complex due to the issue of liability. However, the interim arrangements are working well.
- 11.18 The MOU with the Northern Territory for education services has been in place since last year and is being extended to cover secondary education of the 16-17 years-of-age cohort. The Northern Territory has been particularly positive and interested in providing education to the Department's clients.
- 11.19 Ms Lynch-Magor outlined efforts towards an MOU with Victoria for interim education service arrangement covering client cohorts in alternative places of detention and in CD. The relationship with the State Department of Education is very positive and there are signs the MOU will progress quickly.
- 11.20 An MOU has been in place with New South Wales for some time and the Department is working towards extending arrangements to cover client cohorts in CD.
- 11.21 There are no MOU arrangements in place for the Australian Capital Territory (ACT) or Tasmania. A CD program is planned for the ACT but it is envisaged that securing arrangements will be less complex than for other States.
- 11.22 Negotiation of an MOU with Queensland cannot be pursued at the moment given the State is struggling to recover from recent floods.
- 11.23 Mr Aristotle queried whether there is a notional timeframe for completion of the MOUs. Ms Lynch-Magor advised that there are certain complexities to be addressed for each state. As part of whole-of-government discussion, the Department wants to have not only a consistent approach for all states but also the flexibility to address any local complexities.

- 11.24 Mr Aristotle requested updates on progress. Ms Lynch-Magor also offered to provide data on the number of clients serviced under the current arrangements and the corresponding level of education provided. She stressed this information is not publicly available so as to protect the privacy of clients and the institutions.

Action	Issue	Responsibility
GM08/14	To update the Council on progress of State and Territory MOUs and provide other relevant information via the CISSR secretariat	Ms Fiona Lynch-Magor/ CISSR Secretariat

- 11.25 Ms Pope advised that the RD Expansion Project evaluation process has used a select tendering process accessed through an existing panel of providers. There were three responses to the request for tender which closed on 31 January 2011. PIREU is currently working through the negotiation and contract processes.
- 11.26 Ms Larkins sought clarification regarding which CISSR member should sit on the Steering Committee for the RD Expansion Project evaluation process. Professor Yasmeen, a member of the Research and Evaluation Sub-group, was nominated and agreed to represent CISSR.
- 11.27 Ms Pope outlined the complexities associated with the RD process whereby an accommodation address needs to be specified on the approval signed off by the Minister. The team are looking for legislative and policy changes to overcome this issue.
- 11.28 Housing from the private market and the churches sector is being sourced for CD accommodation. Defence Housing Australia has agreed to provide surplus properties. The Managing Director of Defence Housing has signed an MOU. It was noted that this is a contentious issue given the sensitivity surrounding homelessness and housing affordability.
- 11.29 Ms Pope highlighted the challenges experienced so far in configuring shared group accommodation for unaccompanied minors. There are many elements to be considered such as familial relationships, maturity, personality, social and mental health needs.
- 11.30 The next tranche of CD placements comprises families totalling 200 people. Critical cases are validated and prioritised for CD placement as they are assessed. The Department is working towards a target of 400 placements in CD by March 2011.
- 11.31 Mr Aristotle commended the progress and achievements to date in delivering the RD expansion project.

## 12 COMPLIANCE WITH MIGRATION LAW

- 12.1 Ms Larkins introduced Ms Val Braithwaite from the Australian National University who produced a paper for the Department on *'Compliance with Migration Law'*. It assists in gaining a better understanding of compliance and status resolution through theoretical reasoning. Ms Braithwaite presented an overview of key elements and arguments from her paper and explained the concept of the regulatory pyramids.
- 12.2 Ms Larkins noted that Ms Braithwaite's research into regulatory pyramids highlighted how current immigration regulations and compliance arrangements can reduce confidence in and compliance with immigration processes. Ms Braithwaite indicated that social research found that immigration overstayers felt that there was very little deterrence or low-level sanctions in the form of prevention and warnings for non-compliance with immigration restrictions. However, the sanctions for overstaying were very heavy. This abrupt escalation reduces organisational and agency credibility and the effectiveness of the regulations. She emphasised that it is better to have more steps or layers in a regulatory pyramid, escalating the consequences of non-compliance slowly.
- 12.3 Mr Aristotle queried how to extrapolate this concept into the detention environment. Ms Braithwaite advised that this concept does have relevance but would need to be worked through with stakeholders to develop a regulatory pyramid that works; however, the underlying core principles would be consistent.
- 12.4 Ms Larkins indicated that for the IMA cohort, placement in a detention facility is the highest escalation response. This undermined the applicable strategies for eliciting compliance in a mandatory detention environment particularly in relation to returns.
- 12.5 Dr Rifi highlighted that, within the detention facility environment, destructive behaviour is punished but good behaviour is not rewarded. At the Villawood CCG, it was recommended to use excursions as a way of rewarding good behaviour.
- 12.6 Ms Benson noted that mental health deterioration is rewarded through CD or a visa indicating an inverse pyramid.
- 12.7 Ms Larkins advised that Ms Braithwaite's work is helping the Department to develop the right incentive structure within our policy setting for effectively eliciting compliance.

Action	Issue	Responsibility
GM08/15	Reschedule GM08 agenda item 14 regarding IMA removals and returns to the first session of the next General Meeting (GM09).	CISSR Secretariat

## 12 CLOSED SESSION

## 13 MEETING CLOSED AT 4.10pm

## SUMMARY OF ACTION ITEMS

ACTION	ISSUE	RESPONSIBILITY
GM8/01	Write a submission to the Minister to support an extension of CISSR's term and confirm the existing Terms of Reference.	Ms Alison Larkins & CISSR Secretariat
GM8/02	Circulate to Members a copy of the Department's top structure chart showing the new Groups.	CISSR Secretariat
GM8/03	Request PIREU provide CISSR with an overview of current research on the economic contributions of humanitarian entrants and other relevant projects at the 9th GM.	PIREU & CISSR Secretariat
GM8/04	Circulate to Members a copy of the flyer for the 2011 Migration Update Conference Adelaide 23-24 June 2011	Professor Procter & CISSR Secretariat
GM8/05	A small working party of Council Members to convene to refine and ready the work-plan for submission to the Minister for his feedback/endorsement.	Chair, Deputy Chair, Ms Lloyd, Ms Larkins and CISSR Secretariat
GM8/06	On approval of the work-plan, appoint a project officer to support the work in developing Strategy 1.	Ms Larkins & CISSR Members
GM8/07	Include an agenda item for 9th and subsequent CISSR GMs for stakeholder briefings. Invite IOM and UNHCR representatives to consult on Strategy 1 of the CISSR work-plan at 9th GM.	CISSR Secretariat
GM8/08	The Service Delivery Framework Sub-group to convene and meet with the new Branch Manager for Detention & Services Policy.	CISSR Chair & CISSR Secretariat
GM8/09	To include updates on the Regional Protection Framework as a regular agenda item at CISSR general meetings.	BSRIP & CISSR Secretariat
GM08/10	Provide the Minister's Office with the paper compiled for the former Minister by the Council on the subject of facilities planning	CISSR Secretariat
GM08/11	CISSR members to consult with Ms Larkins and the Assistant Secretary, Detention Services on the issue of security checks.	CISSR Secretariat
GM08/12	CISSR to convene a sub-group to focus on the issues and needs of unaccompanied adult men in detention. Alison Larkins nominated as the Departmental representative.	CISSR Secretariat
GM08/13	Professor Procter to represent CISSR in consultations with Ms Jacka on developing a reporting methodology for self-harm	Professor Procter and Community & Detention



	incidents.	Services
GM08/14	To update the Council on progress of State and Territory MOUs and provide other relevant information via the CISSR secretariat	Ms Fiona Lynch-Magor/ CISSR Secretariat
GM08/15	Reschedule GM08 agenda item 14 regarding IMA removals and returns to the first session of the next General Meeting (GM09).	CISSR Secretariat

**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**9<sup>TH</sup> GENERAL MEETING MINUTES**  
**Canberra 4-5 April 2011**

**Participants:**

**CISSR Council Members**

Mr Paris Aristotle AM (Chair)  
Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Ms Kerrin Benson  
Ms Caz Coleman  
Ms Libby Lloyd AM  
Mr Noel Clement  
Dr Maryanne Loughry AM  
Associate Professor Harry Minas  
Professor Nicholas Procter  
Professor Samina Yasmeen

**Apologies**

Dr Jamal Rifi

**Minister's Office**

Ms Zoë Clarke (Day 2)

**External Stakeholders**

Mr Chris Manning, Mr Tony Hassall and Ms Beverley Thompson, Serco (Day 1)  
Mr Allen Asher, Commonwealth Ombudsman (Day 2)

**Department of Immigration and Citizenship (DIAC)**

Dr Wendy Southern PSM  
Deputy Secretary, Policy Program and Management Group  
  
Ms Jackie Wilson  
Deputy Secretary, Immigration Detention Services Group (Day 1)  
  
Mr Robert Illingworth  
A/g First Assistant Secretary, Compliance and Case Resolution  
  
Ms Kate Pope  
Principal Advisor, Citizenship, Settlement and Multicultural Affairs (Day 2)

Mr Garry Fleming  
First Assistant Secretary, Border Security, Refugee and International Policy (Day 2)

Ms Fiona Lynch-Magor  
A/g First Assistant Secretary, Community and Detention Operations

Ms Jo Boardman  
A/g Assistant Secretary, Services Management

Mr Dermot Casey PSM (Day 2)  
Assistant Secretary, Character & Case Management

Ms Lynne Gillam (Day 2)  
Assistant Secretary, Compliance Status Resolution

Mr Charles Wann  
Assistant Secretary, Independent Review into CI Protests

Mr Cameron Lander  
A/g Assistant Secretary, Detention & Service Policy

Ms Anita Davis (Day 1)  
Executive Director, Policy Innovation & Research and Evaluation

Ms Karen Visser  
A/g Assistant Secretary, Strategic Framework and Stakeholder Engagement

### **Secretariat**

Ms Sally Boucher

Ms Meagan Kopatz

Ms Kris Pennay

## **1 WELCOME AND INTRODUCTIONS**

- 1.1 The Chair welcomed Members of the Council and DIAC staff. He acknowledged apologies from Dr Jamal Rifi.
- 1.2 The Chair highlighted a number of critical issues across the detention network and judged the network to be at crisis point. He suggested setting aside the agenda to discuss practical solutions and advice to assist the Minister to move forward in the current difficult climate.
- 1.3 The Chair provided the meeting with an overview of the recent Council visit to CI. Feedback from clients showed visa processing was a major issue, with some clients reporting they had waited 10-12 months without an RSA decision and others reporting 6-7 month waits without IMR hearings.
- 1.4 The Chair named increased rates of self-harm as indicative of the crisis within the detention system and a general deterioration of mental health. He viewed the remote and overcrowded conditions as having added to the situation, along with a lack of staff continuity as the system tried to cope with the rise in detention numbers. These factors have created a challenge in finding suitably trained staff to commit to long-term work in remote locations, at short notice.
- 1.5 The Chair observed that the risk in this mix is for further suicides and protests which are likely to spiral into more violent actions. These warnings have been previously given by CISSR, the Commonwealth Ombudsman and other key stakeholders. The Chair suggested these warnings need to be again flagged to the Minister and advice given on the appropriate level of response. The system, as he perceives it, is not sustainable and the consequences of continuing with the status quo will be negative for clients, staff, local communities surrounding centres and ultimately the Minister.
- 1.6 The Chair suggested setting aside the planned agenda to enable an open discussion and he welcomed contributions from departmental senior management. The Council unanimously agreed and offered Community Detention (CD) as key to the discussion and solutions, as its scaling up has proven to be, in hindsight, a sustainable alternative which should continue to be given a high priority.

## **2 DETENTION**

- 2.1 Associate Professor Minas asked for the Department's view on the situation. Ms Jackie Wilson supported the general view of the Chair and reported observing a sense of pessimism setting in among clients who have been waiting a significant time for visa decisions. Ms Wilson added third-country settlement issues and security assessments as challenges contributing to the current climate.
- 2.2 Ms Wilson noted that high-level meetings with ASIO and the Department had taken place, leading to agreement that all 1A met clients will be triaged. She noted that 1028 clients are 1A met (as at 15 March) and that 79% of these

have been cleared through the triage. Where there were no security triggers, it was agreed no further assessment was warranted. These clients currently form part of submissions going to the Minister for consideration of lifting the bar to facilitate moving into the community.

- 2.3 Air Marshal Funnell noted that these turnaround figures were recently provided to clients on CI but were not believed given the longer turnaround times they had witnessed.
- 2.4 Ms Wilson said the aim was for visa grants to occur 7 to 10 days after security checks were finalised. She expressed concern about the movements for Sri Lankans this month, noting they are well-behaved and patient yet the most reviewed and caught up in security assessments. She indicated the need for more progression of assessments across the board.
- 2.5 Professor Procter cautioned against viewing Tamils and Sri Lankans as "well-behaved" because they don't act out. He noted this group has a higher tendency to internalise trauma and are no less of an issue just because they aren't protesting.
- 2.6 The Chair agreed, pointing to a client who saw medical staff 72 times and was consequently labelled a trouble-maker by staff. They cautioned that behavioural labels of "good" and "bad" should not be used in the context of traumatised people. For many trauma survivors, their behaviour is "normal" given they are trying to cope with an abnormal situation.
- 2.7 In relation to recent riots on CI, the Chair noted the Australian Federal Police (AFP) were doing their best in chaotic circumstances and trying to identify and transfer the ringleaders. Yet it was clear to CISSR members on CI that the intelligence used for these decisions was not well supported.
- 2.8 Ms Lloyd agreed from her experiences in Curtin, where the ringleaders were not the ones at the frontline but were orchestrating protests and disaffection from the rear.
- 2.9 Ms Coleman suggested that the Council needs to look at strategies and structures for emergency responses given the present volatile environment.
- 2.10 The Chair agreed, noting that a principle starting point was defining who was a protester given that two-thirds of protesters moved in and out of the CI protest on the day and were not part of the core agitator group.
- 2.11 Dr Loughry suggested CISSR focus on the strategic picture given that an inquiry was already underway into the CI protests.
- 2.12 Mr Clement observed there were two issues at hand; how to respond to events and what can be done structurally to address pressure points underlying those issues. The Chair agreed with Dr Loughry's and Mr Clement's suggestions.
- 2.13 Associate Professor Minas agreed with a structural focus, noting it is futile to maintain old approaches and expect different outcomes in the future. He saw

the triage approach to security assessments and shifting the onus of proof off the individuals as an appropriate and positive move. That said, he perceived changes around mental health were lagging and there were a number of initiatives that could be implemented immediately within the current legislative policy and operational framework. He maintained it is time to look at the issue differently because the politics will inevitably lead down a path where no stakeholders will "win".

- 2.14 Ms Wilson provided an overview of what she has been given approval to enact to hasten processing. The external security agency has been identified as a major contribution to the bottleneck in the detention system. Clients know once they are 1A met only the security assessment is outstanding. The Department is moving constructively on cases previously snarled in processing issues within the department.
- 2.15 Associate Professor Minas noted this was a serious issue requiring further investigation, as clients should only be held in detention for legitimate reasons and not simply because of delays in departmental processing or delays in completing Independent Merit Reviews (IMRs).
- 2.16 Air Marshal Funnell queried whether timelines could be enforced against IMR case officers. Ms Wilson acknowledged clients have been caught up in the system and a "please explain" has been instigated on cases where too much time has passed. This is a priority issue for the Department.
- 2.17 Air Marshal Funnell pointed out a discrepancy between a clear briefing on moving protesters off CI and the reality of Serco pointing out clients and moving them without the client's consent.
- 2.18 Ms Wilson said she was aware that clients who did not want to be moved should not be forced. She also noted that the relocations created a lag in processing given some 632 files and paperwork needs to be moved from CI to the mainland.
- 2.19 Ms Wilson gave an overview of the state of the CI facilities, which have now been handed back to Serco, with AFP remaining in an observer role. The Department has sent more experienced case managers to CI, those who are comfortable stepping into compounds where protests occurred. Ms Wilson voiced concern that clients were told services would return to normal after things calmed down yet this is still to occur due to ongoing security concerns for staff.
- 2.20 The Chair said there were ongoing issues around White Compound and that, two weeks after the protests, clients were still in isolation. Moreover, there remain 103 "persons of interest" in isolation without notification of what charges, if any will be laid and what processes are taking place. Mr Aristotle underlined communication was crucial to preventing rising anxiety and risk of further self-harming or suicide attempts. He maintained that a lack of information only exacerbates situations.
- 2.21 The Chair raised concerns that the Department was resisting external assistance and expertise in responding to this crisis. He questioned whether

this was a corporate culture issue. He highlighted that solutions could not be found in isolation but rather in cooperation with experts.

- 2.22 Ms Wilson questioned whether the Chair was referring to the incident at Curtin, noting that Centre management was not trying to withhold information from Ms Lloyd during her visit. Rather, the situation was progressing rapidly making communication of up-to-the-minute information difficult. She maintained there was no cultural closing off in this case or more generally.
- 2.23 Ms Lloyd added that, along with experts, community leaders should be utilised in crisis situations given their significant and valuable influence among clients.
- 2.24 Ms Wilson agreed on the potential to tap into cultural leadership and that this should be done on a proactive basis rather than in reaction to incidents. She noted the Department is also working on linkages with other key outreach groups, such as the Suicide Advisory Council group and the Ombudsman. Ms Benson noted this point should be a priority and the Council agreed.
- 2.25 The Chair saw involvement of the Suicide Advisory Group as positive but noted they are most likely to repeat what CISSR has already advised. There are mental health experts among CISSR members who have already assessed the detention environment as not conducive to good mental health. If the Department waits to hear that advice again before acting, then another number of suicides could occur.
- 2.26 Ms Wilson replied that the Department won't wait for advice and is moving rapidly to get families and vulnerable people into Community Detention (CD).
- 2.27 Mr Clement stated the main focus should be getting clients out of the detention process altogether. Detention and CD both have drawbacks and the latter shouldn't be seen as a reason to slow down processing or giving clients lower priority.
- 2.28 The Chair noted removal after status resolution has proven to have a higher rate of acceptance from CD clients than those in detention centres.
- 2.29 Air Marshal Funnell noted previous minutes, advice and reports from CISSR provided warnings on the way issues would track if left unchanged. This was not heeded and this has contributed to the present situation.
- 2.30 Ms Wilson disputed this assertion and assured the Council that the Minister was broadly advised on key decisions and a number of options were provided for his consideration. The Government she added makes those choices when it is ready. Ms Wilson reminded the Council that the Department is on the same page regarding CD and there is a groundswell of internal support.
- 2.31 Dr Loughry suggested a task force be set up around transitional housing to develop advice for the Minister.

- 2.32 The Chair expressed concern that such advice or strategic engagement of community leaders will be ineffective unless cultural shifts occur and there is a move away from holding clients for such long periods of time. The Chair offered the Council's advice and thoughts around helping the Department deal with tough issues such as suicide.
- 2.33 Mr Clement noted it was important to engage the Minister, as he has the power to shift the focus of activities, less so the Department.
- 2.34 The Chair agreed but noted the Council needs to be aware of what advice the Department is giving the Minister on the same issues so as to have policy context. He stressed the need to have the right people advising the Minister and providing tangible advice, not just a discussion.

### **3 DISCUSSIONS WITH SERCO**

- 3.1 The Chair welcomed Mr Manning, Mr Hassall and Ms Thompson, inviting them to engage in an open discussion of risks, opportunities and challenges they face in managing the detention network and ideas on how to address them.
- 3.2 Mr Hassall provided a briefing to the Council, noting the increase in client population, difficulties in forward planning given the unknown numbers of arrivals and the challenge of staffing remote new sites. Mr Hassall said Serco is working closely with the Department on client number projections, length of stay, client needs and developing meaningful activities. He saw a challenge between the large number of quite inexperienced new staff working with clients who have complex needs.
- 3.3 Mr Hassall spoke on the development of a daily intelligence assessment to identify at-risk clients based on length of stay, levels of engagement, stresses, general well-being etc. A tool to map this data is being developed and will soon be presented to the Department.
- 3.4 Mr Hassall said this information is collated daily at the centres and he used the example of Curtin to illustrate how this information is used, i.e. extra staff deployed to mitigate risks through more visibility and engagement with clients.
- 3.5 The Chair noted that the tool is only as good as the people on the ground using it. He referred to CI where the high rotation of staff meant intelligence gathering and application was fraught and difficult.
- 3.6 Mr Hassall outlined a shift in Serco recruitment from fly-in/fly-out staffing to more aggressively marketing to local labour markets and encouraging longer stays. The aim is to reach a ratio of around 50% long term deployments to short term fly in/fly out staffing.
- 3.7 Associate Professor Minas expressed concern that greater local community engagement could create downstream tensions when centres eventually closed.



- 3.8 Mr Hassall countered that Serco trains local people in skills that make them more attractive in the general labour market. He noted in Scherger 15-20 indigenous locals were being trained at the local TAFE and were excited that they had the opportunity to travel to work in other regional centres in the detention network.
- 3.9 Ms Wilson also pointed out there is a commitment to local communities to consult closely on any decisions to scale down operations and it was the Department's intention to reduce any services gradually.
- 3.10 Ms Thompson spoke on the development of meaningful activities and fostering engagement at both the individual and client community level. The focus is on shift from dependency and hopelessness to self-sufficiency and meaningful skills that will be useful regardless of visa outcome.
- 3.11 Mr Hassall noted that research suggests women in detention settings cope better in smaller groups and men are better in larger groups. From his perspective, the optimal number for centres is around 400.
- 3.12 The Chair noted many pressures outside the control of Serco, such as numbers and staffing issues, and asked whether there is a breaking point where services can no longer be delivered in line with Serco's client service standards.
- 3.13 Mr Manning noted that Serco is looking to address pressures by getting a local recruitment agency on board and leveraging management capabilities from the UK. He is confident that capacity has not yet been reached but cautioned Serco would be in a difficult space if crises became systemic across the network.
- 3.14 Air Marshal Funnell expressed confidence in Serco but said he was concerned about the up-scaling capabilities of other service providers, such as MSS.
- 3.15 The Chair noted that the focus on moving protesters from CI implied the problem was with the clients rather than the system. He doesn't see relief in the system without greater access to CD.
- 3.16 Associate Professor Minas asserted remote locations, overcrowding and difficulties finding staff positioned Serco at inherent odds with its own values.
- 3.17 Mr Manning acknowledged the challenges and, while Serco views itself as a can-do organisation, it is attuned to risk. The challenge between the operating environment and Serco's service charter has been raised with the Department, at times leading to Serco declining requests. That said, Serco stands alongside the Department in facing the rise in client self-harm and suicide. The organisation maintained it delivers on its commitments.
- 3.18 Ms Lloyd suggested democracy has been overlooked in centres and should be reinstated given that many clients will be released into a democratic community.

- 3.19 Mr Manning acknowledged the need for freedom but said it was difficult to balance this against the need for structure and discipline for well-being, particularly given current overcrowding.
- 3.20 The Council discussed logistical aspects of the CI protests. Ms Wilson noted a formal debriefing was yet to occur and these were preliminary views. The Chair suggested the Council members who were present on CI could provide input.

ACTION	ISSUE	RESPONSIBILITY
GM9/01	Findings from the formal inquiry into the CI protests are to be distributed to Council members upon completion. Mr Aristotle, Professor Procter and Air Marshal Funnell will contribute to the inquiry.	Ms Jackie Wilson

#### 4 DETENTION

- 4.1 Ms Lynch-Magor began by underscoring the Department's agreement with the Council over the seriousness of self-harm and suicide within the detention system. The Department acknowledged the need for a strong and positive response focused on prevention, developed in conjunction with external strategic advice. Ms Lynch-Magor cited Curtin, noting the challenge of identifying client needs given the internalising aspects of self-harm and suicide.
- 4.2 Dr Loughry referred to hand-downs given on a traditional Hazara feast day as indicative of a lack of cultural sensitivity around significant news and timing. Dr Loughry asserted this exacerbates the negative reaction of clients and suggested a working party be formed to look into cultural competency issues.
- 4.3 Professor Procter noted that there should be an emphasis on engagement and greater sense of trust and purpose between clients and case managers. He asserted there also needs to be an automatic re-screening of clients when visa status changes occur.
- 4.4 Dr Loughry noted that collective depression can occur in a communal setting and, as such, active engagement in meaningful activities is paramount. She said religion also needs to be part of the narrative used with clients. It was suggested religious leaders be used to address groups collectively and frame the visa process and decisions in a religious context to enable clients to better understand their situation. Dr Loughry also raised concern at the use of Australian research to inform perspectives on issues like suicide, as this may miss the cultural significances when determining how to address this issue.
- 4.5 The Chair agreed with Dr Loughry on the importance of understanding and acting within a cultural and religious framework. The answers are not in religion but religion can be the gateway to acceptance and understanding of a situation. He also agreed that the response to self-harm and suicide needs to be system-wide and culturally sensitive. The message needs to be given

that, when vulnerable cases are identified and escalated, those clients need to be removed quickly from detention.

- 4.6 Professor Yasmeen noted that, religiously speaking, suicide is a confronting and sensitive topic. It cannot be spoken about with believers in a clinical way. She confirmed it needs to be framed within their religion and cultural outlook.
- 4.7 Ms Lynch-Magor sought advice from CISSR on how to practically implement cultural considerations. Dr Loughry responded that religion and mental health should be placed in the same servicing sphere. Religious liaison officers and mental health providers needed to collectively workshop strategies.
- 4.8 Associate Professor Minas was alarmed by the low level of cultural understanding demonstrated by managers in the Department and noted that, in this context, the kind of communication, heavy scripting and cultural unawareness witnessed on the ground was unsurprising.
- 4.9 Dr Loughry agreed, noting that scripting doesn't guarantee the most appropriate hand downs and cited Hazara feast day example again.
- 4.10 Ms Lynch-Magor appreciated the Council's concerns around scripting but saw it as necessary to conveying consistent messaging and understanding for clients of their situation.
- 4.11 Dr Loughry suggested using interpreters to gauge centre mood.
- 4.12 The Chair perceived self-harm and suicide was viewed from a clinical psychology perspective without consideration of underlying systemic issues, like high turnover of case managers, infrequency of engagement with lawyers, and the need for systemic line-up between lawyers, IMR reviewers and RSA to create a better overview for clients of the process. He asserted there needs to be more strategic use of lawyers to ensure all required information for IMRs is obtained and clients understand the legal risks that protesting may have for their character assessments. There needs to be greater interlinking so information is better relayed and levels of client uncertainty reduced.
- 4.13 Air Marshal Funnell asked whether lessons were learnt from recent incidents and queried whether the Minister, his office, senior DIAC staff, Serco, onsite staff etc. would know procedurally what to do if a suicide occurred today.
- 4.14 Ms Lynch-Magor confirmed that in DIAC National Office there was a legal understanding of how to deal with a suicide and good clarity of roles. She acknowledged a need to better share information with the local police and coroner. The Department is aware of the cultural need to bury bodies promptly but it acknowledged that needs to reach out and inform the Coroner about these considerations and the need to move quickly.
- 4.15 Ms Benson raised her visit to Scherger, where she didn't perceive a clear sense that local staff understood what to do or how to respond in a religiously appropriate way. She was left with the impression of chaos and

lack of leadership at the centre. The reality was in fact the opposite to what Ms Lynch-Magor described.

- 4.16 The Chair agreed that, in this instance, there was a lack of coordinated response despite Ministerial and senior management involvement. This reflects a broader tendency towards highly reactive responses with no clear strategy. Council members maintain that lessons should be more actively harnessed from these incidents and carried forward into enhanced policies and procedures.
- 4.17 Dr Loughry agreed, noting that cultural support and contact with family in the country of origin needs to happen in a more timely way. Ms Lynch-Magor countered that the Curtin case was complex since the man had an unclear relationship with his uncle. The Department was trying to contact family through consular channels. Dr Loughry pointed out the community leaders were able to contact the man's uncle within a day and this example reinforces the need to involve community groups.
- 4.18 Associate Professor Minas raised his concern that the Council had moved into planning better cultural responses to future suicides rather than focusing on prevention. He did not find the discussion acceptable and called for CISSR to look at systemic and preventative change rather than focusing on developing a response.
- 4.19 The Chair agreed but noted focus of the meeting thus far had been on systemic change and there was a need to also look into changing responses by the system. He expected a Royal Commission will be instigated if suicides continue and the Department cannot prevent suicide in the current context. These facts needed to be accepted in order to tackle the issues effectively.
- 4.20 Mr Clement agreed, noting the discussion should be around fixing the system rather than trying to make the current system work.
- 4.21 The Chair moved to close the agenda, summarising for Ms Lynch-Magor the need for a shift in policy outlook within the Department. He also noted there is a serious need to look at how lawyers and interpreters are engaged in a reaction to incidents and how this can form part of the preventative strategy. Moreover, the quality of migration advice and legal representation really needs to be reviewed within the context of this issue.
- 4.22 Professor Yasmeen added cultural sensitivity and awareness are equally important and offered to work with Ms Lynch-Magor on this point.
- 4.23 Air Marshal Funnell noted that AFP had informed him they would have difficulty responding if protests occur in Centres with more than 800 clients.
- 4.24 Ms Benson asked whether Ms Lynch-Magor could answer her queries sent via email on 31 March 2011 relating to suicide prevention and post-suicide procedures and practices. Ms Lynch-Magor apologised that she did not have the email on hand and would undertake to respond to Ms Benson's questions out-of-session.

ACTION	ISSUE	RESPONSIBILITY
GM9/02	Fiona Lynch-Magor to map processes for responding to deaths in detention, i.e. support, cultural sensitivities, protocols across government, informing family etc. This mapping is to be distributed to CISSR for comment and then later implemented across the network.	Ms Fiona Lynch-Magor
GM9/03	Fiona Lynch-Magor to respond to Kerrin Benson's email dated 31 March 2011 relating to suicide prevention and post-suicide procedures and practices.	Ms Fiona Lynch-Magor

## 5 POLICY, INNOVATION, RESEARCH AND EVALUATION UNIT (PIREU)

- 5.1 Ms Davis gave an overview of a report produced last year on the ways the Department interacts with all minors, not just those in detention, in order to identify the risks and vulnerabilities. Ms Davis sought advice from CISSR on the development of policy around Department's work with children. PIREU is seeking to develop a policy base and one-point source for information to guide interactions with children both in CD and as non-humanitarian clients. The policy also seeks to link into the broader Commonwealth Framework for Working with Children.
- 5.2 Mr Clement suggested the term be Children and Youth, as this would encompass unaccompanied minors. He noted this terminology is widely used.
- 5.3 Ms Coleman asked why there is no reference in the report to accompanied community-based children who are part of families with no access to income support. Ms Coleman offered to provide a paper on this group. Mr Clement noted the states and territories may have a responsibility to protect these children even if their parents are non-citizens.
- 5.4 Ms Davis noted that research on enforced removals was being finalised. This work is looking at the experience from the clients' perspectives and that of case managers and third-parties. There is an accompanying benchmarking study and literature review to see how Australia's performance measures up internationally. Ms Davis offered to share this research with CISSR of a final draft on completion. She also noted it would be made available on the DIAC website.
- 5.5 Ms Davis also noted that PIREU had scoped a similar study of detainees with the aim of determining an optimal system of support for clients. This qualitative study will also assist the Government to achieve its status outcomes, whether settlement or removal. The Department will go to select tender on this study in the next few weeks and Ms Davis welcomed any suggestions on who to include on the tender list.

- 5.6 Mr Clement cautioned that any qualitative study needs to be mindful that clients may give positive responses rather than share their true perceptions if they think it might favour their visa outcome.
- 5.7 The Chair and Associate Professor Minas asked how much funding was allocated to detention research. Ms Davis responded \$400,000, including for CD. The Council questioned why, in an \$8 billion detention strategy, so little funding was afforded to research and analysis. Associate Professor Minas asserted there is a general unwillingness to enquire into detention within the immigration sphere. He maintained it would be unthinkable to have so little research for an analogous program size in other portfolios. He suggested the Department would need to spend 0.5% of its total budget on research to demonstrate sound commitment to seeking out evidence-based solutions.
- 5.8 The Chair agreed there should be greater capacity to draw on properly funded research. He noted his last meeting with Mr Metcalfe, where research and evaluation were noted as vital if the Department is going to deal seriously and appropriately with detention. If people are genuinely concerned about client well-being, then those who argue about fiscal restraint should be considering fiscal responsibility and looking at the financial impact of not acting. A more substantial research program is vital for detention and a point of responsibility for policy makers.
- 5.9 Professor Procter agreed, noting it is not only a responsibility to act out of informed research, it is negligent not to do so. He added it would be negligent of the Council to not point this out, as it is an issue of duty of care.
- 5.10 Ms Davis noted longitudinal humanitarian program research is scheduled for next year, which is critical given existing data sets are around 10 years old. This variable should be reflected in the research given that the average length of detention is now around 16 months and could impact on settlement outcomes once released.
- 5.11 Air Marshal Funnell further suggested a research focus on the rise and fall of inflows of IMAs into Australia. An objective look at why these movements occur is needed to inform public debate.
- 5.12 Dr Loughry questioned whether qualitative data existed on whether mixing client communities in detention was having a negative or positive impact. She also asked whether mental health is tracked over time in detention. Ms Davis responded that these were program-orientated issues and the responsibility of the program owners in the Department. She qualified her comment by noting that, if CISSR identifies issues that should be on the departmental work agenda, PIREU is willing to consider including them.
- 5.13 Dr Loughry raised concern that CISSR can offer its opinions and advice but again there is a risk of this also being negligent given the lack of evidence-based research to draw on.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM9/04</b>	<b>Council members to advise PIREU of any recommendations for providers to include in the select tender for the qualitative study on detainees' experiences.</b>	<b>CISSR Council Members</b>
<b>GM9/05</b>	<b>PIREU to circulate copy of Enforced Removals Report before public release for feedback and additional analysis before the end of May.</b>	<b>Ms Anita Davis &amp; CISSR Secretariat</b>
<b>GM9/06</b>	<b>Ms Coleman to provide a paper on community-based children who are part of families with no access to income support.</b>	<b>Ms Coleman &amp; CISSR Secretariat</b>

## **6 PREPARATIONS FOR MEETING WITH THE MINISTER**

- 6.1 The Chair summarised the agreed points of the morning's session, namely that the Council believes self-harm and suicide will continue if intervention at the policy level does not occur. He saw the issue as a question of how existing policy and legislation can be utilised to create flexibility for the department and relieve pressure on the system.
- 6.2 The Council discussed the dinner meeting with the Minister and the key messages to be conveyed. There was agreement that the Council must find ways to support the Minister and create space for him to move within the political climate and existing system. The points agreed for discussion were: cultural competence; linked up, wrap-around services; the need for further research funding; upstream intervention in Indonesia; and space in the existing legal framework and policies to take pressure off the system.
- 6.3 The Chair also noted the need to emphasise that the detention system is in crisis but there are ways to improve this without legislative or policy change. Existing architecture could be used to address groups, including 1A met, UNCHR mandated refugees, stateless, youth (under 25) and other vulnerable groups. Mr Clement agreed, noting the group "unaccompanied males" is too big and there is a need to focus on smaller subgroups. He asserted the Council needs to look at how to support the Minister to think about detention differently and generate ideas with rigour and backing, such as using nursing homes and hostels, to reduce the population from 7000 to 2000. The CD Pilot has shown the shift is possible.
- 6.4 The Chair asserted the need to place people in the community while being processed rather than in remote locations. Ms Coleman countered that there are constraints on further expanding CD, particularly when it starts to compete with the needs of other vulnerable groups in the community like the homeless. New infrastructure is needed.
- 6.5 Dr Loughry noted that CD also improves the likelihood of removing failed asylum seekers and lessens the likelihood of suicide. Professor Yasmeen noted voluntary and involuntary returns are needed to send a deterrent message to those considering irregular journey to Australia.

- 6.6 The Chair warned that the political debate will reach a critical point and a Royal Commission sparked if suicides continue to occur, similar to that for Indigenous deaths in custody. Dr Loughry added that protests and riots posed a similar threat, particularly given that local police in these remote areas are not adequately equipped to respond.
- 6.7 The Chair noted that change can only occur with departmental engagement. He raised concern over his perception of a very deep culture of disengagement within areas of the Department. The Council agreed, with some members voicing frustration over the same issues still being on the table as were five years ago. Little movement and a tendency of areas of the Department towards operating from crisis-mode rather than forward planning has been observed.
- 6.8 The Chair summed up the discussion by pointing out that, ultimately, it is for the Department to take the lead in the workspace opened up through CISSR's discussions with the Minister. For this to occur, a substantial shift in the organisation's attitude to detention is needed.

## **7 REVIEW OF DINNER WITH THE MINISTER**

- 7.1 The Chair provided an overview of the previous night's dinner discussions, noting the Minister's strong views on meaningful activities for detention clients and a request for CISSR to work on this task. The Chair noted this work should be pursued in conjunction with Serco, as they are responsible for activities.
- 7.2 The Chair noted that CISSR conveyed the risk to life is extremely high in the current system and active risk-mitigation measures are needed. These measures don't necessarily mean legislative change or shutting down detention centres. Rather, it was conveyed to the Minister that the existing legislative and policy architecture provides options for use with a wider set of client cohorts.
- 7.3 The Chair noted CISSR had advised the Minister at dinner that it made more sense to design a structured step-down process into CD. CISSR outlined the vulnerable groups which could be included in a step-down model, namely UNHCR mandated refugees, 1A met, stateless, youth (under 25) and torture and trauma survivors. While the Minister did not agree with all the groups identified and restated his immediate focus on children, he was open to further advice in this regard.
- 7.4 The Council acknowledged the political considerations the Minister faces but expressed concern that the current escalations in detention centres will eventually overrun these considerations. The Minister was advised by CISSR that more focus is needed on pursuing returns and removals from the CD context given this is likely to be more successful than from detention. The Minister was receptive and again invited some written advice.



- 7.5 The Council agreed a step-down process into CD would take pressure off the detention centre network although it should still be considered a processing pathway. CD should not be seen as somewhere to “park” people.
- 7.6 Dr Loughry indicated that she had spoken to the Minister about working with non-government organisations (NGOs) in Indonesia to reduce the flow of at-risk people to people smugglers. The Minister was receptive and requested a paper about building civil society initiatives in Indonesia for NGOs working with asylum seekers. Aid coordination issues (eg with DFAT and AusAID) would also be relevant.
- 7.7 The Chair noted that the Minister was also very interested in their suggestions on building capacity among community leaders to more actively engage with detention populations, in line with the model used by Ms Lloyd in her visit to Curtin. The Minister indicated these ties should be established as part of business as usual and not just called upon in times of crisis.
- 7.8 The Chair noted there could be difficulties in identifying community leaders and determining a model of accompaniment to ensure that CISSR and community leaders work together towards agreed objectives. The concept requires immediate consideration by CISSR as part of a strategy to maintain, manage and support clients transitioning through a step-down process.
- 7.9 The Chair noted that CISSR raised with the Minister the need to undertake research and evaluation as part of modeling any future centres. While the Minister was appreciative of the sentiment, he was mindful of the fast-moving operating environment. The Minister requested CISSR input into centre design and data gathering in parallel with future developments.
- 7.10 The Chair noted that CISSR raised with the Minister the need for research, evaluation, monitoring and quality assurance to justify the level of expenditure on detention. The Minister said he will undertake to talk to the Secretary about the level of funding for such activities.
- 7.11 Professor Yasmeeen gave an overview of her discussion with the Minister about cultural sensitivity and building cultural capacity. She undertook to prepare a brief paper outlining her ideas.
- 7.12 The Chair noted CISSR raised its limited capacity to work on all these points without additional departmental resourcing to assist in coordinating and moving projects along. The Minister was supportive of meeting this need.
- 7.13 Air Marshal Funnell stressed that immediate feedback needs to be given to detention clients about what progress has been made on the issues which triggered off the CI protest. He stressed this is not an action item, it needs to happen now and cannot wait. The Chair agreed, noting that confidence in the Department is diminishing among clients. Ms Southern indicated this would be taken on at a departmental level.
- 7.14 The Chair summed up the dinner as productive and felt that the current situation had been conveyed clearly to the Minister. They had stressed that

detention system cannot get to a point where suicides or self-harm are an in-built assumption.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM9/07</b>	<b>Step down model – CISSR to develop a paper exploring options for using CD for client cohorts including stateless, torture &amp; trauma survivors, youths (under 25), 1A met and UNHCR mandated refugees.</b>	<b>CISSR, with Karen Visser &amp; CISSR Secretariat</b>
<b>GM9/08</b>	<b>Develop a paper to explore options for aiding Indonesian NGOs working with asylum seekers to build civil society initiatives.</b>	<b>Dr Loughry &amp; CISSR Secretariat</b>
<b>GM9/09</b>	<b>Develop and document a model for strengthened and sustained engagement with, and utilisation of culturally appropriate community leaders to support communications with detainees.</b>	<b>Ms Benson, Ms Lloyd, Dr Rifi &amp; CISSR Secretariat</b>
<b>GM9/10</b>	<b>Develop a paper outlining strategies for stronger cultural competence across the detention network (DIAC staff, Serco, other service providers, NGOs etc.)</b>	<b>Prof. Yasmeen &amp; CISSR Secretariat</b>
<b>GM9/11</b>	<b>Develop and document a methodology to integrate community development principles in the new centre model for Pontville. Identify in-built data collection and evaluation components to be instituted at a new centre.</b>	<b>Ms Coleman, Air Marshal Funnell, Ms Lloyd &amp; CISSR Secretariat</b>
<b>GM9/12</b>	<b>Prepare advice on providing detention clients with meaningful activities that build skills and provide engagement whilst in detention.</b>	<b>Air Marshal Funnell, Ms Benson, Ms Lloyd &amp; CISSR Secretariat</b>
<b>GM9/13</b>	<b>The Department to secure resources to assist CISSR in meeting its commitments to Minister</b>	<b>Robert Illingworth</b>

## **8 IMA POLICY**

- 8.1 Mr Fleming gave an overview of the Regional Cooperation Framework (RCF) and noted that sign up to RCF by other countries was a significant development out of the Bali Process. Mr Fleming noted that, while the RCF is a non-binding statement of principle, it does give countries cover to improve humanitarian assistance and develop bilateral measures.
- 8.2 In response to a question from Associate Professor Minas, Mr Fleming acknowledged the Department needs to engage with AusAID on how general aid programs can be used to work on humanitarian issues in the region. Mr Clement said AusAID involvement was key since local NGOs in Indonesia have an emphasis on assisting the local poor rather than foreign nationals.

- 8.3 Mr Fleming said the Co-Chair's Statement from the Bali Process envisages a regional centre/s and transfer agreements as the most effective pathways for managing asylum seekers. The idea is to manage the pull-factors to wrest control back from the people smugglers.
- 8.4 Mr Fleming also noted a perceived trend towards countries wanting to be seen as complying or being consistent with the Refugees Convention even if not signatories.
- 8.5 Mr Fleming saw a re-admission and transfer arrangements as the biggest influence on the flow to Australia but noted that this needs to be tempered by a build-up of refugee status determination capabilities within the region.
- 8.6 Dr Loughry observed it was culturally inappropriate for NGOs to go into countries and criticise policy without engaging to work together on solutions. Associate Professor Minas and Professor Yasmeen both suggested utilising academic connections, particularly within Indonesian universities, to assist in developing a regional solution.
- 8.7 Mr Allen noted there were 860 Refugee Status Assessments (RSA) finalisations and 29 Protection Obligations Determination (POD) finalisations at the primary stage last month. Mr Fleming said the overturn rate, which used to be close to 100%, is anticipated to decrease now that the primary recognition rate is rising. At the moment there is 40% primary recognition rate. He added that, while there are disparate reviewers, a senior reviewer undertakes quality control. Mr Fleming undertook to provide CISSR members with a copy of the revised Afghan guidance note when available.
- 8.8 Air Marshal Funnell raised feedback from clients on CI about their belief that outcome depends on the assessor at the primary stage. He observed such a baseless contention circulates easily in detention centres. Mr Fleming responded that the Department is committed to quality control.

## **9 RETURNS**

- 9.1 Ms Gillam gave an overview of removals, with the Department to date having concluding around 24 voluntary removals. She noted there is an increase in Iranians looking to go home, particularly on CI after the protests. This group is motivated mainly by circumstances at home but also because many didn't anticipate spending so long in detention.
- 9.2 Ms Benson raised the option of offering return for those at risk of self-harm and suicide.
- 9.3 Ms Gillam noted 43 clients currently in the involuntary caseload. These clients have completed their Independent Merits Review (IMR) and the Department is currently looking to clarify if any other potential protection obligations apply whilst at the same time arranging travel documents.
- 9.4 Mr Fleming advised the Afghan Memorandum of Understanding (MOU) is signed and awaiting domestic ratification. He noted Australia is working

closely and carefully in conjunction with the Department of Foreign Affairs (DFAT) to facilitate some involuntary removals. The focus is on building capacity to achieve involuntary removals. They are also working to encourage clients to understand that voluntary removal is a better option given they receive reintegration packages. Involuntary removals receive much less support.

- 9.5 Dr Loughry raised a petition by the Edmund Rice Centre, which has so far been signed by 69 agencies affiliated with asylum seekers. She asserted it is difficult to work with civil society without context about how the MOU works and suggested an information road show for NGOs working with refugees. It may be appropriate for CISSR members to participate. The focus should be on providing alternative information rather than arguing directly against points put forward by advocates.
- 9.6 Ms Benson agreed and suggested having an informed discussion with Hazara organisations, The Australian Refugee Council and the Edmund Rice Centre. She saw this engagement as important given these will be key stakeholders in CD. Ms Benson added that the Department should consider appointing a relationships officer for community messaging around controversial projects.
- 9.7 Mr Illingworth noted the Department is looking to complete the CAS and ASAS tender processes by end of year. He added the Department is looking to create a unified framework of services. He perceived a commonality of services for those in a detention environment and those in the community. He added that demand for these services will increase if the Council's vision of greater use of CD comes to fruition. Mr Illingworth pointed to political sensitivities around service provision. While those not yet accepted as refugees, particularly those in CD and those in the settlement sphere, have similar needs, they remain separate cohorts.
- 9.8 Ms Benson countered there are risks in CD not mirroring settlement standards, particularly around housing and responsibilities. The Chair agreed, noting that CD has knock-on benefits if clients transition into settlement. Mr Illingworth noted the Department needed to view settlement services in a holistic fashion.
- 9.9 The Chair called for further discussion at a later date on better coordinating services and expanding the CAS and ASAS services. He observed Red Cross provides many things in their ASAS program that are not included in the contract. These things shouldn't be lost in the integration of services. Mr Clement added that, from an operational viewpoint, there are many similarities between ASAS and CAS so services could be streamlined for the client without merging the policy that sits behind it.
- 9.10 Mr Clements voiced concern about the drop in referrals in the CAS program and also he perceived a tightening up around ASAS, especially around using visa status as a means to exclude someone from ASAS. In March 2011, refusal rates went up to 64%, which has created pressure on other agencies that have picked up people who normally would have gone through ASAS. This may be a transition point but he is unsure. Mr Wann said the Department will examine this trend and report back to the Council.

- 9.11 Mr Clements also suggested consistency be created in post-decision review support access and suggested name changes for the services that reference the concept of "resolution".
- 9.12 Mr Fleming noted IAAAS contracts expire 30 June 2011 and the Department is trying to make new contracts highly flexible since midstream changes cannot occur. Ms Boardman added that new contracts will have more scope for performance management around the quality of claims prepared. There will also be greater consultation between the providers and the Department to share/exchange information on the process.
- 9.13 The Chair raised concern over the quality of interpreting, with hearsay indicating some interpreters do not have skills in some dialects or languages but they are not admitting it. Associate Professor Minas added it is also an issue with health professionals needing training on how to work effectively with interpreters.
- 9.14 Ms Boardman agreed their stakeholders, including interpreters, need to come together to clarify expectations and explore cultural awareness/competency. Ms Coleman said this would have relevance and should also be applied to CD.
- 9.15 The Chair observed client access to legal advice and agents on CI has been complicated by the protests. He suggested key points be identified at which agents should be communicating with clients to advise and reassure them. He also noted during the protest clients were denied access to their agents and legal advisers, which he thought to be illegal. Agents, he maintained could have been effectively utilised to keep communication open so clients were informed and their anxiety minimised.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM9/14</b>	<b>Develop an integrated model of service delivery with status resolution as its goal.</b>	<b>CISSR &amp; Robert Illingworth, Cameron Lander &amp; CISSR Secretariat</b>
<b>GM9/15</b>	<b>DIAC to circulate updated Afghan Guidance Note to the Council.</b>	<b>Garry Fleming/ Cameron Lander &amp; CISSR Secretariat</b>
<b>GM9/16</b>	<b>Trends analysis of participation rates in CAS and ASAS rates be undertaken and shared with CISSR.</b>	<b>Charles Wann (DIAC) &amp; CISSR Secretariat</b>
<b>GM9/17</b>	<b>The Council requested information on the Department's efforts to improve interpreter numbers, quality and the range of languages and dialects available and asked that it be an agenda item for the next meeting.</b>	<b>Translating and Interpreting Service (TIS) National</b>

## **10 RESIDENCE DETERMINATION**

- 10.1 Ms Pope gave an overview of progress, noting the Minister has approved 549 moves into CD including 282 children and 75 unaccompanied minors (UAMs). As of 5 April, 360 clients were in CD including 167 children. There have been 35 visa grants since the project began.
- 10.2 Ms Pope stated the project goal is at least 50% of children (600) and 200 UAMs in CD as of 30 June 2011. She believes this target is achievable by the end of May. Ms Pope said the Department is also looking into home-stay options, including engaging Afghan families in the community. These families will be trained and briefed as home-stay parents. Two pilots will be undertaken in Western Sydney and Dandenong.
- 10.3 Ms Clarke noted the difficulty in managing client expectations and the need to work with case managers to stress family and friendship ties will be considered in locating CD placements but personal preferences are not a priority.
- 10.4 Dr Loughry observed that minors are struggling with the compliance issues in CD since the lifestyle differs to that in detention. These issues relate to life skills like self catering, curfews and attending school.
- 10.5 Ms Pope gave an overview of communal properties coming on line and noted issues with setting up in West Australia given the state government won't currently allow school enrolments, only a few houses have been identified and there is a preference for a MOU to be signed first.
- 10.6 The Council congratulated Ms Pope on progress so far, noting the Minister's own personal commitment to the pilot. There was suggestion of engaging a filmmaker to document the transition of children in CD in order to engage public sentiment on the issue. Ms Pope appreciated the idea but perceived it was too early to be looking at promotional work. Ms Pope agreed that keeping a record of interesting CD cases might be good preparation for when publicity is appropriate.
- 10.7 Dr Loughry suggested keeping a list of properties deemed unsuitable for current clients, as these may be useful for future broadening of CD to other client cohorts.
- 10.8 There was general discussion on numbers of children in one accommodation, with Mr Clement cautioning anything above 12 people is thought to engage statutory authorities and be potentially more risky. Dr Loughry noted the knowledge of live-in carers engaged through Uniting Care and Life Without Borders could be useful to draw on in developing CD for youth cohorts. Ms Clarke advised that the next cohort to focus on would be torture and trauma survivors rather than youth.
- 10.9 Ms Pope gave an overview of the treatment of minor crew. The Department has met with the AFP who have asked if DIAC could interview the 60 minors held on behalf of AFP pending prosecution to supplement wrist x-rays. This cohort has different outcomes to the asylum caseload and ways of processing

are needed for those not charged. Ms Pope added there may need to be reviews of convictions for disputed age cases, with the Australian Human Rights Commission closely engaged.

- 10.10 Ms Pope advised that the Minister has agreed to a departmental submission on appointing a designated independent guardian to manage guardianship of children. This will reduce risk to Minister and allow delegations to states to be withdrawn. The Department is consulting with NSW Children's Commissioner to design the role.
- 10.11 Ms Clarke added the next move is to clarify the roles of custodian and guardian with very clear instructions that enable the guardian to guide the role of the custodian.
- 10.12 Ms Boardman shared with CISSR the Minister's announcement about a new detention centre in Tasmania. The Chair stated CISSR is to prepare advice to the Minister on how to improve the detention model, include more community engagement principles in the set up of new centres and build in evaluation and development processes from inception. CISSR has committed to support the Minister on this, with the Deputy Chair volunteering to Chair the Community Consultative Group at Pontville.

ACTION	ISSUE	RESPONSIBILITY
GM9/18	CISSR Research sub-group to provide input to Kate Pope on modeling and evaluation of CD for different cohorts.	Kate Pope (DIAC) & CISSR Research sub-group

## 11 COMMONWEALTH OMBUDSMAN

- 11.1 Mr Asher, Commonwealth Ombudsman identified immigration as a key priority for the Ombudsman's Office given it is a growing and reactive area of government. The Office is assessing the causes of processing delays, including security assessments. It's also focused on identifying ways to give people a more normal lifestyle. Mr Asher maintains this is particularly critical for UAMs, people with mental illness and those deemed at risk of mental health deterioration.
- 11.2 Mr Asher noted the Office regularly visits and observes activities in detention centres, also speaking with clients and representative groups at the centres. He viewed the Office's role as drawing the Department's attention to where policy implementation doesn't track with overarching Government commitments.
- 11.3 Mr Asher noted the Office is finalising terms of reference for its own investigation into the CI protests. These investigations will be separate to the independent review instigated by the Department and, in contrast, will have broader jurisdiction to obtain documents from all involved parties. The Ombudsman's investigation is 'own-motion' and will focus on investigating the gaps rather than duplicating the work of the independent review.

- 11.4 Mr Asher argued the need for evolution of a longer-term and sustainable detention policy in line with the projected growth in IMA numbers to 10,000 by the end of the year.
- 11.5 Mr Asher noted the Department has responded to all six recommendations of one of the Ombudsman's reports on CI detention operations and the focus now is on ensuring implementation of those responses occurs. The main work the Ombudsman's Office does is in consultation with departmental officials and Ministerial staff to try to get the systems modified to work more effectively.
- 11.6 There was general discussion on how the centralisation of the Commonwealth Ombudsman to Canberra has impacted on interaction with state-level players. Mr Asher noted this, as well as the wind-back of visits to CI, was tied to funding issues. The Chair raised concern that neither the Office nor the Australian Human Rights Commission has funding to investigate mental health issues.
- 11.7 Professor Procter asked how the Ombudsman's Office triages requests. Mr Asher advised their focus is on quality control and directing agencies on how to fix these problems that are brought to their attention i.e. access to mental health services and interpretation. Individual complaints are used to identify systemic issues and highlight areas for further investigation.
- 11.8 Mr Asher noted they do not have a specific mandate for children's issues but the Office does look at issues unique to children, such as schooling, and compliance with departmental service standards. Their approach to CD will be much the same, ensuring the policy, arrangements and facilities line up with the requisite standards. The Office remains concerned about the potential ramifications if people are kept from leading normal lives.
- 11.9 The Chair asked whether, in light of increasing self-harm and suicide, the Ombudsman Office is looking to revisit whether there should be a Health Commissioner. He referred to the Comrie Report, which recommended this but DeHAG was suggested at the time as an alternative. The Chair asserted health and mental health were areas that come quickly under pressure but are least scrutinised in terms of policy application. Mr Asher confirmed the Office is revisiting the available options on this point and added the rapid growth in arrivals was a precursor to comprising service outcomes.
- 11.10 Ms Clarke saw the need to plan with projected numbers to counter this effect. She also noted the need to begin responding to inaccurate media reports, which de-motivate staff working directly with clients.
- 11.11 Professor Procter suggested an Ombudsman's representative sit on the Inverbrackie Community Consultative Group. Mr Asher agreed this was worth exploring. It was agreed to invite Mr Asher back to a CISSR meeting in six months time, with the invitation also extended to the Australian Human Rights Commissioner.



<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM9/19</b>	<b>CISSR to extend an invitation to the Commonwealth Ombudsman and the Australian Human Rights Commissioner for the September or December 2011 CISSR General Meeting.</b>	<b>CISSR Secretariat</b>

## **12 REVIEW INTO DETENTION HEALTH**

- 12.1 Mr Casey distributed the Terms of Reference for the departmental review into detention health. It is a review of the detention health framework, which sets the blueprint for healthcare service delivery across the detention network. The framework set out to achieve specific goals over a three-year period from 2007 and it is now due for review. Mr Casey noted the review is timely given the current working environment and increase in client numbers. He sought input from CISSR.
- 12.2 Dr Loughry asked whether the review will include CD, which Mr Casey affirmed. She noted that detailed data is collected on clients in detention but this collation doesn't seem to continue into CD, which is a missed opportunity in terms of tracking people's well-being in transition to settlement and providing aggregated demographics. Mr Casey responded that the Department is looking into defining a minimum data set for reporting.
- 12.3 Mr Casey agreed there is room for further investigation into how and when health re-screening is triggered during the detention and settlement process. This could potentially feed into guidelines for CD.
- 12.4 Mr Clement agreed this should be the focus given that clients entering CD have been assessed as among the most vulnerable and typically come with a host of health service provision needs. The health care needs are much more intensive than for the average Australian.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM9/20</b>	<b>Dermot Casey to email Council members to formally request feedback on Terms of Reference and review of the detention health framework.</b>	<b>Dermot Casey (DIAC) &amp; CISSR</b>

## **13 ACTION ITEMS AND MINUTES**

- 13.1 The Council discussed priorities and assigned action items to individual members or small working parties. Priorities include the action items agreed with the Minister and formalising a proactive program to encourage community representation and access of cultural groups to centres. A need was also identified for the Council to provide urgent input into the new centre design for Pontville, especially around service provision and embracing community development principles into the centre model. The Council was also keen to move on building the cultural competency of case managers, service providers and Serco.

- 13.2 It was agreed by the Council that priority should be given to the Minister's action items and that the usual work of the sub-groups should be suspended unless work is already underway and was a short-term priority.
- 13.3 The Council adopted the minutes of the 8th General Meeting (17-18 February 2011) with some minor amendments.
- 13.4 Specifically, the Council wanted point 9.7 to reflect their strong criticisms of data presented by the Department on self-harm incidents and to note that Ms Jacka undertook to do more work on the data.

ACTION	ISSUE	RESPONSIBILITY
GM9/21	The Council is to be provided with more accurate data and regular updates on self harm incidents.	Deb Jacka (DIAC)

- 13.5 The Chair asked the previous minutes note after point 11.14 (on decisions around the CI tragedy survivors) that he expressed serious concerns about lack of transparency and clarity about how the decisions were reached and felt more accurate and detailed information should be made available.
- 13.6 Ms Coleman asked for a quote attributed to her to read that the Red Cross "has capacity to manage up to 50 to 100 contracts", not "is managing between 50 and 100 contracts".
- 13.7 The Council agreed the next meeting will be held on 5 May 2011 in Sydney. The focus of this meeting would be to finalise the aforesaid advice requested by the Minister.
- 13.8 The 10th General Meeting is scheduled for 9-10 June 2011.

ACTION	ISSUE	RESPONSIBILITY
GM9/22	Secretariat to distribute a revised short term work plan summarising the agreed new Ministerial priorities, members assigned to each priority and the timeframes.	CISSR Secretariat

- 13.7 The 9th General Meeting was closed at 4.00pm.

## SUMMARY OF ACTION ITEMS

ACTION	ISSUE	RESPONSIBILITY
GM9/01	Findings from the formal inquiry into the CI protests are to be distributed to Council members upon completion. Mr Aristotle, Professor Procter and Air Marshal Funnell will contribute to the inquiry.	Ms Jackie Wilson
GM9/02	Fiona Lynch-Magor to map processes for responding to deaths in detention, i.e. support, cultural sensitivities, protocols across government, informing family etc. This mapping is to be distributed to CISSR for comment and then later implemented across the network.	Ms Fiona Lynch-Magor
GM9/03	Fiona Lynch-Magor to respond to Kerrin Benson's email dated 31 March 2011 relating to suicide prevention and post-suicide procedures and practices.	Ms Fiona Lynch-Magor
GM9/04	Council members to advise PIREU of any recommendations for providers to include in the select tender for the qualitative study on detainees' experiences.	CISSR Council Members
GM9/05	PIREU to circulate copy of Enforced Removals Report before public release for feedback and additional analysis before the end of May.	Ms Anita Davis & CISSR Secretariat
GM9/06	Ms Coleman to provide a paper on community-based children who are part of families with no access to income support.	Ms Coleman & CISSR Secretariat
GM9/07	Step down model – CISSR to develop a paper exploring options for using CD for client cohorts including stateless, torture & trauma survivors, youths (under 25), 1A met and UNHCR mandated refugees.	CISSR, with Karen Visser & CISSR Secretariat
GM9/08	Develop a paper to explore options for aiding Indonesian NGOs working with asylum seekers to build civil society initiatives.	Dr Loughry & CISSR Secretariat
GM9/09	Develop and document a model for strengthened and sustained engagement with, and utilisation of culturally appropriate community leaders to support communications with detainees.	Ms Benson, Ms Lloyd, Dr Rifi & CISSR Secretariat
GM9/10	Develop a paper outlining strategies for stronger cultural competence across the detention network (DIAC staff, Serco, other service providers, NGOs etc.)	Prof. Yasmeen & CISSR Secretariat
GM9/11	Develop and document a methodology to integrate community development principles in the new centre model for Pontville. Identify in-built data collection and	Ms Coleman, Air Marshal Funnell, Ms Lloyd & CISSR

	evaluation components to be instituted at a new centre.	Secretariat
GM9/12	Prepare advice on providing detention clients with meaningful activities that build skills and provide engagement whilst in detention.	Air Marshal Funnell, Ms Benson, Ms Lloyd & CISSR Secretariat
GM9/13	The Department to secure resources to assist CISSR in meeting its commitments to Minister	Robert Illingworth
GM9/14	Develop an integrated model of service delivery with status resolution as its goal.	CISSR & Robert Illingworth, Cameron Lander & CISSR Secretariat
GM9/15	DIAC to circulate updated Afghan Guidance Note to the Council.	Garry Fleming/ Cameron Lander & CISSR Secretariat
GM9/16	Trends analysis of participation rates in CAS and ASAS rates be undertaken and shared with CISSR.	Charles Wann (DIAC) & CISSR Secretariat
GM9/17	The Council requested information on the Department's efforts to improve interpreter numbers, quality and the range of languages and dialects available and asked that it be an agenda item for the next meeting.	Translating and Interpreting Service (TIS) National
GM9/18	CISSR Research sub-group to provide input to Kate Pope on modeling and evaluation of CD for different cohorts.	Kate Pope (DIAC) & CISSR Research sub-group
GM9/19	CISSR to extend an invitation to the Commonwealth Ombudsman and the Australian Human Rights Commissioner for the September or December 2011 CISSR General Meeting.	CISSR Secretariat
GM9/20	Dermot Casey to email Council members to formally request feedback on Terms of Reference and review of the detention health framework.	Dermot Casey (DIAC) & CISSR
GM9/21	The Council is to be provided with more accurate data and regular updates on self harm incidents.	Deb Jacka (DIAC)
GM9/22	Secretariat to distribute a revised short term work plan summarising the agreed new Ministerial priorities, members assigned to each priority and the timeframes.	CISSR Secretariat

**COUNCIL FOR IMMIGRATION SERVICES AND STATUS RESOLUTION**  
**10<sup>TH</sup> GENERAL MEETING MINUTES**  
**Adelaide 27-28 June 2011**

**Participants:**

**CISSR Council Members**

Mr Paris Aristotle AM (Chair)  
Air Marshal Ray Funnell AC (Retd) (Deputy Chair)  
Ms Kerrin Benson  
Ms Caz Coleman  
Ms Libby Lloyd AM  
Mr Noel Clement (Day two only)  
Dr Maryanne Loughry AM  
Professor Nicholas Procter  
Dr Jamal Rifi

**Apologies**

Associate Professor Harry Minas  
Professor Samina Yasmeen

**Minister's Office**

Ms Zoë Clarke  
Ms Ann Clark

**External Stakeholders**

Ms Beverley Thompson and Ms Melanie Fotiades, Serco (Day 2)

**Department of Immigration and Citizenship (DIAC)**

Mr John Moorhouse  
Deputy Secretary, Immigration Detention Services Group  
  
Dr Wendy Southern PSM  
Deputy Secretary, Policy and Program Management Group

Mr John Lynch  
Chief Executive Officer, Independent Merits Review

Mr Dermot Casey PSM (Day 1)  
Assistant Secretary, Character & Case Management

Ms Lynne Gillam  
Assistant Secretary, Compliance Status Resolution

Mr Robert Illingworth  
A/g First Assistant Secretary, Compliance and Case Resolution

Mr Cameron Lander (Day 2)  
A/g Assistant Secretary, Detention & Service Policy

Ms Julia Niblett  
Assistant Secretary, Onshore Protection Branch

Ms Kate Pope  
First Assistant Secretary, Community Programs & Children (by telephone, Day 2)

Ms Karen Visser  
A/g Assistant Secretary, Strategic Framework and Stakeholder Engagement

### **Secretariat**

Ms Sally Boucher

Mr Tony Howarth

Ms Meagan Kopatz

# **1 VISIT TO INVERBRACKIE**

## **1.1 Overview**

On arrival at Inverbrackie Ms Justine Pederson, A/g Regional Manager, together with key centre staff briefed the visitors on the centre's infrastructure and current operations.

Ms Pederson advised that the centre currently houses 242 clients, approximately 120 of whom are Iranian, 57 stateless and the remaining a mix of Sri Lankan and Afghan clients. The centre had experienced high turnover in the past week with 27 clients moving to Community Detention (CD) and 37 Sri Lankan clients arriving from Virginia Palms. The typical pathway for clients through Inverbrackie is: Christmas Island (CI) → Virginia Palms/ Darwin Airport Lodge/Leonora → Inverbrackie → CD or settlement. The centre has experienced a 50% turnover since it opened on 18 December 2010, the clients securing visas or moving into CD in New South Wales and Victoria. Sixty percent of the current clients have been at the centre less than two months. Forty percent of the current clients have been in detention for 6 months or less with the longest time in detention dating from March 2010. Fourteen clients have been at Inverbrackie since the centre opened.

## **1.2 Living Arrangements**

Ms Pederson advised the centre comprises 80 houses, mostly with 3 bedrooms. There is some sharing of houses, and Ms Pederson outlined the issues taken into consideration when configuring shared houses.

Clients are encouraged and supported to live independently in terms of household duties, catering and self management in terms of booking appointments and managing time. It was acknowledged that whilst clients are resourceful they often arrive at Inverbrackie having lived in environments which have reduced their capacity for independent living. Serco and DIAC officers work with the clients to help them adapt to their new, more independent environment at Inverbrackie and familiarize them with Australian dietary and hygiene standards.

Many goods and services are procured from local suppliers – supermarket, pharmacy etc. Clients advise their purchasing needs on a weekly basis. The Centre is currently in the process of developing a store where clients can come and collect groceries. There is a household allowance scheme in place, providing \$70.00/adult/week, \$50.00/child/week and a sliding scale for teenagers. Clients are also given 25 points per week for incidentals and treats, with the capacity to earn a further 25 points through participation in activities.

Clients are respectful of the limits of their liberty; there have been no escapes from Inverbrackie. Whilst there had been a media report of a young client kicking a Serco officer, Ms Pederson reported this incident was overstated and noted that overall clients, service providers and DIAC staff feel Inverbrackie is a safe environment.

Ms Pederson shared that the Afghan clients recently organised a thank you lunch for DIAC and Serco staff.

### **1.3 Client Services**

Health services include a full time on-site General Practitioner, Health Nurse and Psychologist. Mental health assessments are conducted on all clients on arrival. Dental and optical care are the main health issues presenting on arrival.

Serco has established a personal officer scheme whereby each officer develops a supportive relationship with the occupants of a cluster of about 5 houses.

Nine Case Managers work on site, all from the Adelaide office. This is a stable team and the clients have good continuity however if they move to CD even in the Adelaide area they may have to change case managers. There is a handover process which is followed with each location change and this is managed by telephone for distant relocations.

There is an established Client Consultative Group (CCG) but the high turnover of clients affects the stability of this group. Clients do have other avenues available to raise issues – client complaint and client request forms.

Mr Lynch noted there were few Independent Merits Review (IMR) clients at Inverbrackie but queried if there were any concerns or feedback from these clients. Ms Pederson reported that issues were raised around waiting times for both security clearances and for IMR interviews but noted these were not frequent given the high turnover of clients at Inverbrackie.

### **1.4 Education & Activities**

Sixty children attend local schools. Ms Pederson reports a good working relationship with the Department of Education which is maintained through weekly meetings. Overall the integration of the children into the schools is going well with only a few behavioural issues arising (these children have often displayed the same disruptive behaviour at the centre).

Serco has a dedicated officer on site to co-ordinate excursions and activities which includes accessing local attractions and programs. Currently 20-30 people access activities each day, which averages 1 activity/person/fortnight. Beginner, intermediate and advanced English classes are held for 1.5 hours each week day



and clients are strongly encouraged to attend. As noted as an incentive clients can earn up to an additional 25 points per week for participating in activities.

Clients have access to 12 computers at the internet café, access being managed through a booking system. The centre staff are also in the process of setting up a men's shed. This may provide a vehicle for clients to teach and learn as well as apply existing skills.

Ms Pederson confirmed that clients are welcome to suggest/nominate activities of interest to them. She also flagged that they are working on concept papers with local universities and colleges to broaden education options.

Anglicare is currently working through a proposal with centre staff to run an Afghan Youth Project.

## **1.5 Local Community**

It was noted that the relationship with the local community had improved significantly since the centre opened, with some good initiatives and outcomes emerging. Interaction with local residents is pursued through the Good Neighbourhood Council (initiated February 2011 and having a formal constitution). This group co-ordinates volunteering and donations from the local community. This includes volunteers to run homework clubs and the group is in the process of setting up an activity around furniture restoration. Volunteers and their families also visit the centre to participate in social sporting matches.

The DIAC staff reflected that, in their experience across a number of detention centres, Inverbrackie demonstrates the highest level of community support.

## **1.6 Alternative Uses for Inverbrackie**

Mr Moorhouse confirmed the Minister will continue to focus on using Inverbrackie for families until the Darwin Airport Lodge and ASTI are no longer in use. He is open to using Inverbrackie for other client cohorts but these would likely be clients on positive pathways, possibly awaiting security clearance. It would not be a suitable site for removal-pending clients. He noted Inverbrackie fits well with the suite of centres in South Australia having Port Augusta for unaccompanied male minors and the Adelaide Immigration Transit Accommodation for compliance and removals clients.

Mr Moorhouse acknowledged that capacity pressures mean clients were experiencing several moves during their time in detention but he anticipated more strategic placements as the pressures on the system abate. The current demand is to get people out of existing temporary accommodation arrangements.

## **2 WELCOME, DEBRIEF ON INVERBRACKIE AND INTRODUCTORY COMMENTS**

- 2.1 The Chair welcomed the Council, Ministerial and DIAC staff and acknowledged apologies from Associate Professor Harry Minas and Dr Samina Yasmeen.
- 2.2 Ms Ann Clark initiated the debrief on Inverbrackie by asking whether information sessions should be held on visa processes in order to better manage client expectations. Members agreed, suggesting it could also be a film or diagram. Ms Niblett advised the Department is developing a flowchart on visa processing.
- 2.3 The Chair pointed to the difficulty of conveying a message clients don't wish to hear and doing so in very different detention environments. He also noted his increasing concern at distorted client expectations of what case management can do. He asked why case management can't tell clients they have been triaged in their security clearances.
- 2.4 Mr Moorhouse noted scripts are being developed to tell clients indirectly what the situation is but most clients already know what is causing the delays.
- 2.5 The Chair suggested using the Inverbrackie site for other vulnerable client groups once enough places are freed up by Community Detention (CD). Ms Zoë Clarke cautioned on the sensitivities involved given the Minister's previous comments and promises to the local community on which client cohorts would be housed at Inverbrackie. The Chair agreed but noted the shift in public sentiment as a possible lever for change.
- 2.6 Ms Lloyd questioned whether DIAC correspondence should be translated into community languages. Air Marshal Funnell said this was a previous CISSR recommendation because client feedback has indicated interpreters are not good at translating documents.
- 2.7 Ms Niblett noted the Department expects migration agents to discuss correspondence through an interpreter. Mr Moorhouse noted that, given interpreter shortages, using them to translate decision letters will only add to the overall processing time. Ms Lloyd countered it doesn't need to be the whole document, just the cover letter advising decisions.
- 2.8 The Chair asked the Council to pass the minutes from the previous meeting. Minutes passed, with Ms Benson requesting changes to 9.8.
- 2.9 The Chair raised previous meeting action items, noting the Minister read the CISSR paper on capacity building in Indonesia and is keen to look into resourcing a model and possibly a further one for Malaysia. Further discussions are planned to carry this work forward.

- 2.10 The Chair also noted the paper on building a panel of community leaders and indicated two successful community leader visits had already taken place. DIAC Officer Ms Mirta Gonzalez is formalising this project from legal and insurance perspectives.
- 2.11 Air Marshal Funnell questioned whether Pontville was needed anymore as he saw it as coming on line six months too late. Ms Zoë Clarke said she would rather have excess accommodation than risk overcrowding. Additionally, the site is small enough to test out best practice development.
- 2.12 Air Marshal Funnell questioned the cost given the plan to have Pontville open for just six months. Mr Moorhouse advised \$14.8 million. Air Marshal Funnell voiced his concerns, to which Mr Moorhouse countered that much of the site will be reusable or able to be resold to minimise the overall costs.

### **3 POLICY AND PROGRAM MANAGEMENT GROUP**

- 3.1 Dr Southern updated the Council on Departmental staff changes, noting the retirement of Mr Bob Correll and promotions of Mr Peter Vardos and Mr John Moorhouse.
- 3.2 Dr Southern also noted the establishment of the Community Programs and Children's Division under Ms Kate Pope. A key focus for this Division is on guardianship and trying to resolve the perceived conflict of interest between the Minister's dual responsibilities as Minister and guardian.
- 3.3 Dr Southern also outlined the refugee support program pilot under the stewardship of Senator Lundy, which will be incorporated into a tender process later this year. She also raised discussions with Dr Diana Birch from the U.K., an expert who has developed an age determination technique and may be interested in a knowledge exchange.
- 3.4 Dr Southern said a range of parliamentary enquiries and reviews are planned, including a Joint Select Committee to be led by Mr Daryl Williams AM QC and setup by early October 2011. The Committee's terms of reference will focus broadly on detention.
- 3.5 Dr Southern noted the reports from the Hawke and Williams Review of the Christmas Island/Villawood Protests and Ombudsman's Review are due soon.
- 3.6 The Chair gave the Council an overview of talks between the Minister and key sector figures, including Paul Power, Caz Coleman and representatives of the

- Edmund Rice Centre. He said discussions were fruitful and stakeholder involvement was crucial prior to finalising any Malaysia agreement.
- 3.7 The Chair raised concern that there is a void in public debate caused by a lack of government and sector dialogue. He saw this void being filled with misinformation. He perceived a role for the CISSR to get the right people around the table for constructive discussions about what can be done.
- 3.8 Dr Loughry raised the capacity building in Indonesia proposal, suggesting a scoping trip to see what local groups are able to do. She referred to a commitment to the Minister to come up with NGO/civil society partners in Malaysia with the capacity to provide asylum seeker services which are not currently available in the sector.
- 3.9 Dr Loughry noted that, while Jesuit Refugee Services is part of Jesuit Services Asia Pacific and work in the region, involvement of LaTrobe University and oversight by the CISSR was needed. The Chair agreed this was a critical point but was unsure of the funding scope.
- 3.10 Dr Rifi raised the idea of tapping into the DFAT Malaysia Unit for contacts.
- 3.11 Dr Loughry noted there is an organic growth in community support for asylum seekers in Malaysia. She added that these groups often had religious or ethnic affiliations with the Burmese, the largest asylum seeker group in Malaysia.
- 3.12 The Chair suggested a group be formed to progress this work. Dr Southern noted one pressing issue is how the proposal fits in with what the Department is already doing in the region. The Department is ready and willing to start working straight away with a CISSR sub-group on this, with an initial six-week timeframe. Dr Southern put a caveat on this offer, noting the potential to commit longer term was not guaranteed.
- 3.13 Ms Ann Clark noted previous emphasis on capacity building in local communities, particularly Australians working in those communities to help set up NGOs.
- 3.14 The Chair said arrangements for interim reception in Malaysia are required until the longer term capacity building takes effect. He added initial reception arrangements should be clearly written into the operational agreement supporting the agreement with Malaysia.
- 3.15 Ms Coleman advised the meeting that there was a proposal for an amnesty for illegal workers and, if that provided work rights, it may counter some concerns from advocates in Australia. An amnesty may also influence which local groups will be able to assist.

- 3.16 Ms Lloyd said opportunities are needed to talk up the advantages of the Malaysia agreement to counter distortions in public debate. Dr Loughry added that more structured dialogue and greater engagement with the sector is needed, especially with refugee lawyers who can help think through regional cooperation.
- 3.17 Ms Zoë Clarke said a perception shift among the asylum seeker sector is needed because at present only the Government is selling the Malaysia proposal to the public. Moreover, discussion needs to be couched in the terms that if nothing is done, the issue will only get worse. Ms Ann Clark added the Malaysia agreement is part of a whole strategy and a starting point for working across the region. The agreement is not all or nothing.
- 3.18 The Chair understood frustrations over public debate but noted it is difficult to counter and is actually encouraged by the lack of detail released. He warned that when the Government stops trusting people with information, the people stop trusting the Government. He added concerted effort is needed to turn around debate and that, while Council members could help by being conduits for information, ultimately what counts is information in advance and buy-in to that process by the Minister as decision-maker.

ACTION	ISSUE	RESPONSIBILITY
GM10/01	Establishment of a sub-group to explore capacity building options in Indonesia and Malaysia and develop a revised proposal for the Minister.	Dr Wendy Southern and Dr Maryanne Loughry

#### 4 DETENTION HEALTH

- 4.1 Mr Casey outlined the Detention Health Review, noting a final draft report has been given to Secretary Metcalfe and members of the Detention Health Advisory Group (DeHAG). The Department is responding to DeHAG concerns and engaged dialogue is underway. Mr Casey added the review is part of a commitment to ensure the Detention Health Framework is robust enough to cope with detention population changes.
- 4.2 Mr Casey said the client placement model will be implemented for torture and trauma and PSP clients, identifying those with serious mental or physical issues and placing them outside detention centres.
- 4.3 Mr Casey said more professionals are needed to input on how to best identify this client cohort and additionally more beds are needed in CD. The Council disagreed with this assessment saying beds are not the issue. Mr Casey agreed it was more complex, with resource issues leading to situations where clients on

Christmas Island transfer to the mainland with little or no case management records.

- 4.4 Mr Casey also noted the Detention Review Committee meets monthly in each centre and every three months DIAC National Office reviews cases. The Ombudsman also conducts reviews every six months but this is about to be extended to twelve months due to the workload. Mr Casey said the system is complex and slow, meaning it is difficult to inform clients on what can be delivered and associated timelines.
- 4.5 Mr Casey outlined plans to engage case management through local dialogue rather than through hierarchy back to DIAC National Office. He said case managers are trained to deliver messages and more trust should be placed in them deciding the timing and in being the means for delivering key messages.
- 4.6 Mr Casey gave an overview of CD placements, which he noted will become the administrative responsibility of Kate Pope's area as of June 2011. He noted that the torture and trauma cohort has been identified as the next priority but they will not be moved as fast as children given the need for security clearances. Moreover, more security and behavioural issues will need to be worked through.
- 4.7 Dr Loughry voiced concern about it taking longer to process vulnerable clients into CD. Mr Moorhouse responded, noting an expanded CD team will be assigned to get clients out quicker and a process map will be developed to identify blockages.
- 4.8 The Chair warned that the current detention system is facing a perfect storm, with lengthy detention, psychological deterioration, self-harm rates ten times higher than last year and staff unable to cope. He perceives quick CD placement as the way to avert a crisis.
- 4.9 The Chair also raised concern about there being no torture and trauma contract in place in Weipa, which leaves the situation vulnerable as the provider cannot reliably build a workforce to meet demand.
- 4.10 Mr Casey acknowledged issues in that space but noted he sees a willingness and commitment from both Serco and IHMS to proactively generate solutions. Ideas are in train and they are not simply waiting for the Department to give direction.
- 4.11 The Chair raised the issue of self-harm rates again, highlighting that the length of time in detention is the leading cause. Dr Loughry countered that, whilst length of detention is problematic, length of time for decision making and the associated uncertainty, she maintains are the primary driving factors.

- 4.12 The Chair said statistics on self-harm are indicative of a crisis. Professor Proctor agreed there is a crisis given that 10-15 incidents were recently reported at North West Point on one night, which is outside the norm for a cohort of 1000 clients.
- 4.13 Ms Zoë Clarke noted that self-harm rates on Christmas Island have risen since the March protest, indicating that feelings are being internalised. She did not believe overpopulation is impacting on self-harm rates, pointing to Scherger. Mr Moorhouse disagreed, noting that Scherger houses Tamils and Rohingyans who as groups are less inclined to self-harm.
- 4.14 The Chair asked if the Serco report was available on the death at Scherger. Mr Casey said the Department is looking at post-incident analysis and perhaps having a team to formulate a case management response for distressed people. Like “near miss” committees.
- 4.15 The Chair referred to the draft on incident management and raised his concerns, particularly around incident reporting and the classification of clinical depression as a minor incident. Also asked why it takes three guards to escort a pregnant woman to hospital and whether more parameters will be put in place around notification timeframes.

ACTION	ISSUE	RESPONSIBILITY
GM10/02	The CISSR to be provided with a final draft of the detention health review.	Mr Dermot Casey

## 5 REVIEW PROCESSES

- 5.1 Mr Lynch gave a presentation on review issues, noting the Government’s move to hasten review processes and scale up to cope with client numbers. After the November 2011 High Court decision, a recruitment drive was undertaken to make seventy extra appointments of senior people on review tribunals. Mr Lynch added more reviewers are needed noting it takes time to scale-up and the training investment is significant.
- 5.2 Mr Lynch stated that there are probity issues connected to using Refugee Status Assessment (RSA) Case Officers in the review sphere, as this may call into question the independence of their decisions.
- 5.3 The Chair asserted there are multiple factors impacting on the accuracy of decisions, such as inexperienced decision-makers and quality of interpreting. He raised the concept of identifying “borderline” negative decisions for re-examination whilst awaiting IMR as a way of taking the stress off the system.

- 5.4 Mr Lynch countered that the potential for damage to the IMR system is high and such a strategy is effectively asking colleagues to review the work of colleagues and say it is wrong. He added that in order to reach lawful, quality decisions a reviewer can only work through a maximum of two cases per day.
- 5.5 The Chair asked whether there is a mechanism available for internal re-examination of negative RSA cases before getting to review. Mr Illingworth said such a system has precedence in other areas. Mr Lynch cautioned this should not be a third layer of review, as it would slow down the Minister's fast-tracking process. Dr Southern said it would be a quality review step in the Department that does not take away from the IMR process.
- 5.6 Mr Lynch agreed that such parameters mean it is possible for the Department to re-examine rejections without compromising the independence of reviewers.
- 5.7 Ms Niblett said the Department is working on quality assurance at the decision making stage, looking in particular at the overturn rates and examining why. Analysis suggests it is not a result of error in primary decisions but rather time lag, credibility issues, more supporting information available on evidence of fear of persecution (i.e. psychologist reports), application of different convention grounds for decisions and use of different thresholds which lead to different outcomes at review.
- 5.8 Ms Niblett added she is keen to keep an eye on this and extract lessons learnt for the primary decision making stage. She noted, however, that evidence indicates it is not an error or inappropriate application of the law but rather the human factor in decision-making.
- 5.9 Mr Lynch referred to country of origin information, noting it is open to differing points of interpretation and views as seen in the UNHCR Notes, US State Department Reports, academic reports etc. All of these sources of information are available to RSA decision makers.
- 5.10 Ms Niblett pointed to example of Faili Kurds, where there are different findings on whether or not they are persecuted and on which convention grounds. Many cases fall down to the credibility of applicant and this is where human perception can influence the decision. As such, Ms Niblett said mentoring, supervision and quality control are built into support for new decision makers.
- 5.11 Air Marshal Funnell said there should be emphasis on achieving sound determinations on the credibility of claims. Ms Niblett agreed, noting a lot of work has gone into guidelines to reach a balanced view of credibility.



- 5.12 Mr Moorhouse added that the purpose of the interview is to resolve any credibility doubts the decision maker may have and thereby allow for natural justice. Mr Moorhouse added that an ambition of reducing average review waiting times from 21 months to 11 months is not enough in the current crisis.
- 5.13 Mr Moorhouse suggested having a senior DIAC officer to look at a case to determine whether it should flow through to review or be changed from a negative to positive before getting to review. He put a caveat on this suggestion by noting that a review would still be lodged but, on the way to review, the Department would have another look at the case. This would ensure the reviewers are not encroached upon or alienated.
- 5.14 The Chair raised the issue of more recent arrivals getting quicker review than those who arrived under the old system. The new processing is moving faster and overtaking the time lag for the old processing, leading to clients seeing other clients up for review who arrived after them. The Chair viewed this as indefensible, noting moral and ethical issues around order of processing – particularly given the mental deterioration linked to lengthy detention. The Chair added that clients have been misled about order of processing.
- 5.15 Mr Lynch explained what happened when the Courts found errors of law, with reconsideration of decisions required in over 130 cases. This is causing delays to reviewing new cases.
- 5.16 The Chair noted Independent Merits Review (IMR) have done a great deal in improving processes and timeframes but that morally it is not possible to wait until the system works. There is burn-out in the network and action is needed. Self-harm is increasing and emotional distress is being caused by length of wait.
- 5.17 Ms Zoë Clarke advised sending a formal letter to the Minister to express concerns and offer solutions. The Chair agreed, noting the urgency.
- 5.18 Mr Moorhouse confirmed the proposal would be an interim evaluation on existing paperwork, not a third, additional step. As such, it would not devalue the review process but rather be like what the Department does when determining whether to pursue a court case or withdraw.
- 5.19 Ms Visser suggested selecting 100 cases as a pilot. Mr Moorhouse agreed, noting some experienced decision makers in Sydney could undertake the pilot.

ACTION	ISSUE	RESPONSIBILITY
GM10/03	The CISSR to draft a letter to the Minister regarding an option for re evaluation of negative RSA cases whilst awaiting review.	Chair and Ms Karen Visser

## 6 RETURNS AND REMOVALS

- 6.1 Dr Southern gave an overview of the growing number of removal cohorts that will be more difficult to manage including those who are rejected, those that can't be returned due to no returns agreement, those who are stateless and those 1A Met but subject to adverse security assessments.
- 6.2 Dr Southern added that voluntary return will continue to be encouraged for those who have exhausted review options. Realistic options, such as temporary visas and CD, also need to be discussed with the Minister for those who can't be removed for whatever reason. A suite of options needs to be developed to enable the most appropriate pathway to be identified for each client scenario. Ms Lloyd and Ms Coleman offered to work with DIAC in developing these options.
- 6.3 The Chair voiced concern whether CD is the right option given its expense in comparison to a bridging visa. The Deputy Chair raised the option of Removal Pending Bridging Visas (RPBVs), which give work rights and access to welfare benefits. The Chair countered that those clients with adverse security outcomes would still be a challenge.
- 6.4 Dr Southern noted the Department is in discussion with the security agency on having degrees of adverse security outcomes rather than a yes/no assessment. Scaling risk would assist in assessing the level of risk in granting a visa or determining a suitable detention placement.
- 6.5 The Chair raised the idea of using the National Security Monitor to undertake risk analysis of negative security assessments. He saw as appropriate the use of an independent person to look at the application of security assessment of people in detention and the risk they pose.
- 6.6 Dr Southern noted the National Security Monitor is a relatively new role set up under legislation to deal primarily with counter-terrorism issues. It was not intended to be used in the way suggested by the Council and she would prefer to speak with Duncan Lewis at Prime Minister and Cabinet (PM&C) about pursuing this avenue before preparing a proposal for the Minister.

- 6.7 Dr Loughry raised the idea of using the APODs to house clients with negative security assessments. Dr Southern cautioned that such low-security arrangements for this group could be politically sensitive.
- 6.8 The Chair raised the example of a client group on Christmas Island (CI) who had adverse security assessments. The group told him they couldn't return given they had effectively been labelled terrorists. The Chair noted that, even though many were assessed as refugees, this group had been in detention for around three years and were dejected given their prospects.
- 6.9 The Council agreed to write a letter to the Minister, highlighting the issues facing clients with negative security assessments and potential options to move them on from detention. Ms Benson added the letter should include a point about the need for natural justice in response to adverse security assessments, as clients can be locked up for lengthy periods without appeal avenues and are often eventually released on mental health grounds.
- 6.10 Dr Southern noted the Department is preparing a brief to the Minister on options for this group of clients. She perceived it would be more fruitful to suggest use of the Monitor to examine risk rather than formal review.
- 6.11 The Chair countered the letter should include the option of a formal review of assessment mechanism. The Council agreed.
- 6.12 The Chair moved on to reintegration packages, noting they are not high enough to act as a real incentive. He argued packages should be pegged to detention costs to create a real incentive for clients who want to return.
- 6.13 Ms Gillam gave an overview of the current reintegration package that totals USD\$4000, consisting of USD\$500 cash and the rest offered to cover return costs and business start-up incentives.
- 6.14 Ms Lloyd suggested a pilot program. Ms Gillam agreed to work with the Council and the International Organisation for Migration (IOM) to look at reintegration options and a possible pilot. She was mindful that clients need to be aware of implications and comfortable with the decision to go home. Dr Southern noted this work aligns with the Council's commitment to give policy options for negative pathway clients.

<b>ACTION</b>	<b>ISSUE</b>	<b>RESPONSIBILITY</b>
<b>GM10/04</b>	<b>CISSR members to work with DIAC to explore and generate options for clients who have exhausted review options but cannot be returned. CISSR to draft a letter to Minister to canvas support for options.</b>	<b>Chair, Ms Libby Lloyd, Ms Caz Coleman, Mr Robert Illingworth &amp; Ms Lynne Gillam</b>
<b>GM10/05</b>	<b>DIAC to liaise with PM&amp;C (Duncan Lewis) about the viability of using the National Security Monitor to do risk analysis on clients with adverse security assessments.</b>	<b>Dr Wendy Southern</b>
<b>GM10/06</b>	<b>Council to send letter to the Minister highlighting issues facing clients with negative security assessments.</b>	<b>Chair, CISSR Secretariat</b>
<b>GM10/07</b>	<b>CISSR members to meet with DIAC to consider options on incentives in reintegration packages and test recommendations.</b>	<b>Chair, Ms Caz Coleman, Ms Libby Lloyd, Ms Lynne Gillam and IOM</b>

## **7 DETENTION**

- 7.1 Mr Moorhouse gave an overview of structural changes to the detention group and his observations so far in the role of Deputy Secretary. He noted in particular observations from his CI visit around client group profiles, expectations and the lack of consequences for inappropriate behaviour, including violence. He said this last point is beginning to change with the ability to charge clients.
- 7.2 Mr Moorhouse raised stakeholder relations, noting they haven't been good due to limited departmental capacity to resource. He pointed to the Detention Health Advisory Group (DeHAG) as an example of where the Department is working to renew relationships.
- 7.3 Mr Moorhouse raised IMA processing, noting the need for tighter procedures and a less reactive system. The management of particular risks needs to be built up, with additional layers of capability so issues are not lost. He noted his concern at managing a client group when there are not consistent review processes, lengthy processing times and questions over the quality of decisions. These are pressures on the system; however with a declining client population, hopefully past logistical issues can be averted.

- 7.4 Mr Moorhouse outlined his goal to move to a strategic placement model, where clients are placed in centres according to nationality, behavioural risk and stage in processing. This will lower client risks and reduce the potential for riots in centres where the Australian Federal Police (AFP) cannot respond quickly.
- 7.5 Mr Moorhouse also voiced his concern at staff being exposed to the pressures in centres and repeatedly confronting issues such as self-harm.
- 7.6 Mr Moorhouse noted he was looking into Darwin NIDC for IMR reviews in the strategic plan. This would help to avert negative behaviour. He said the focus should be on moving to a two-tier model where the Department has the capacity for both compliance and support options. He anticipates a system where clients will aspire to better accommodation options and non-compliant clients can be actively managed without endangering other clients and staff.
- 7.7 Mr Moorhouse noted the changing composition of clients and the related shift in expectations among these groups. The Department needs to address processing issues and expectations in order to control behavioural issues. Ms Zoë Clarke agreed, noting the focus should be on managing expectations rather than trying to respond to them. She added that conversations are needed with clients that clearly outline what they should expect in Australia when in detention, CD and perhaps settlement.
- 7.8 The Chair raised the issue of character test provisions, which he perceives gives unfair power to Serco officers reporting incidents and places the onus for good behaviour onto the clients rather than seeing it as symptomatic of system pressures and indefinite detention. He added focus should be on positively encouraging good behaviour. Mr Moorhouse assured the Chair that the AFP will be involved where charges are laid so there are checks in place in relation to implementation of the new character test provisions.
- 7.9 Mr Moorhouse clarified that he was not trying to suggest behavioural issues did not in part arise from long periods in detention. He asserted more active engagement was needed with clients and regular dialogue around processes, rights and responsibilities during detention.
- 7.10 The Deputy Chair added that the key is getting population numbers down through quicker processing. The idea of rewarding positive behaviour is good but he maintains it is of limited effectiveness in large centres like Curtin.

## 8 COMMUNITY PROGRAMS & CHILDREN

- 8.1 Ms Pope provided an overview of latest numbers for clients transitioned into CD, noting the Minister's mid-2011 goal had been reached. The Council congratulated the Minister, Ms Pope and her team for their success in establishing CD and meeting this goal.
- 8.2 Ms Pope noted changes are underway to the MITA to make it a more open facility. She was unsure whether Serco will run it but did foresee a change in management style, care/welfare provision and offsite activities.
- 8.3 The Chair cautioned that police may be unhappy if Serco withdraw management of the MITA. Ms Zoë Clarke countered that MITA will be an alternative model and could be used for the 18-26 age group that require support. Ms Pope added this would be another level of centre based detention but under residence determination so clients can live there with less restriction. It is distinct from the 'pure' CD model.
- 8.4 Ms Pope noted that the focus for CD is shifting to other vulnerable clients within the detention network and her team is working on identifying numbers. She noted that the home-stay option is in a finalisation phase and some internal funding had been granted to do an activities pilot for home-stay clients.
- 8.5 The Chair flagged the issue of older men in detention, suggesting they could be accommodated with relatives already settled in Australia under the framework of CD.
- 8.6 The Council agreed to write a letter of thanks the Red Cross for their role as lead agent for CD.
- 8.7 Ms Pope raised the potential to work with Dr Diana Birch around age determination. She noted criticisms of Dr Birch's methodology and statistical modelling during a recent court case and this will require further assessment. Ms Pope flagged IHMS's unwillingness to be a party to the age determination process and asked the Council to generate suggestions for a third party to participate in this work (using non-intrusive age determination methods).

ACTION	ISSUE	RESPONSIBILITY
GM10/08	The Council to write a letter of thanks to Mr Robert Tickner (Red Cross).	Chair and CISSR Secretariat
GM10/09	Council Member to provide Ms Pope with suggestions on suitable third parties to contribute opinions to the age determination process.	CISSR Members

## 9 IMA POLICY AND PROCESSING

- 9.1 Ms Niblett provided the Council with the brochure “Ensuring the quality of refugee status decision-making”, noting it had been developed with input from the Onshore Protection Advisory Group.
- 9.2 Ms Niblett noted the majority of cases are processed within 60 days, which is better than the statutory requirement of 90 days. The focus is on streamlining people out of detention yet reviewer shortages are creating delays. That said, she noted the Department is committed to improved case development quality by giving agents more time up front to work on case preparation. Better primary applications means sounder initial decision making will follow.
- 9.3 Ms Niblett raised country guidance notes and flagged that there are varying views on country of origin information. The notes therefore are not restrictive and decision makers are free to do their own research. Ms Niblett also advised the country of origin notes on Iran and Iraq were about to be made publicly available and would ensure they are circulated to CISSR members.
- 9.4 Air Marshal Funnell (Retd) asked about claims by clients of bias among decision makers and reviewers. Ms Niblett said supervisors track decisions as part of their role and ensure training, mentoring, sound analysis and UNHCR input are part of the process. She added decision and review patterns are being examined but are revealing the opposite biases to the one perceived by clients.

ACTION	ISSUE	RESPONSIBILITY
GM10/10	CISSR to receive country guidance notes for Iran and Iraq on publication.	Ms Julia Niblett

## 10 RETURNS AND REMOVALS

- 10.1 Ms Gillam gave an overview of the current removal case load– 22 voluntary removals and 1 involuntary removal are scheduled. The Department is focused on 68 clients for future removal. The biggest obstacle is obtaining of travel documents and permission for travel through transit countries.
- 10.2 Ms Gillam confirmed there were no minors among this group. She noted that the United Kingdom (UK) has a stay on returning minors to Afghanistan however has returned 9800 Afghans, with 1040 of these being involuntary removals.
- 10.3 Ms Gillam added that a further 128 clients are seeking judicial review who would otherwise be in the removal space. Half are self-represented, around 15% receive legal aid and the rest are represented by lawyers, presumably on a pro bono or community sponsored basis. Ms Benson said it doesn't seem fair these

clients can't access legal aid, particularly if granting of legal aid is a state-based decision as this means access is based on location not need.

- 10.4 Dr Loughry asked what pre-removal counselling is provided. Ms Gillam said it depends on the willingness of clients to have a conversation. The aim of the Department remains getting people to go home as voluntarily as possible and with returns support. Ms Gillam provided copies of removal fact sheets and sought CISSR comments on the draft out of session.
- 10.5 Ms Ann Clark added the difference between voluntary and involuntary removal is enormous. She sees that going back with acceptance, a sense of dignity and a reintegration package puts them in a positive mindset.
- 10.6 The Chair raised once more the need for discussion on reintegration packages. Ms Gillam confirmed her willingness to consider a pilot aimed at testing different incentives to encourage the uptake of sustainable returns.

ACTION	ISSUE	RESPONSIBILITY
GM10/11	Council to provide feedback on removals fact sheet prior to translation into community languages.	The Council and Secretariat

## 11 MEANINGFUL ACTIVITIES

- 11.1 Ms Melanie Fotiades and Ms Beverley Thompson from Serco were introduced to meeting participants. Ms Thompson asserted Serco's focus on rewarding positive behaviour and challenging negative behaviour as well as offering volunteering and new activities.
- 11.2 Ms Fotiades gave an overview of Serco's activities project, noting that sensitivity is required about what the client brings to the centre and their wants/needs. Ms Fotiades referred to the Hiser Model (outline provided in the briefing packs), pointing to the need to effectively capture client experiences and needs in order to identify improvements and client well-being in detention.
- 11.3 Ms Fotiades said four pilots will be run off the Hiser model – single male, single female, minors and families. There will be around 30 clients per pilot. A health and wellbeing team, including Immigration Health and Medical Services (IHMS), Red Cross, client representatives, DIAC, Serco staff etc., will form a steering committee to channel feedback and advice into model development.



- 11.4 Dr Loughry said that meaningful activities in centres should be primarily focused on single adult males, as they constitute the main population. Mr Clement noted options should be kept open for those in CD.
- 11.5 The Chair asked when the concept will move into actual activities given that Serco is contractually obliged to provide these activities now and isn't delivering. He asserted the project is a good exercise but was concerned it would only further delay implementation of activities.
- 11.6 Ms Thompson responded that Serco recognises the need to recast its view on what activities to provide in centres and is trying to engage with clients to work out what would motivate them. She added she saw volunteering as a way of giving a sense of meaning and self-determination.
- 11.7 The Deputy Chair observed that there is a difference between planning for activities and the reality of implementation in centres. He also praised the Aqualand project and volunteer work with local aboriginal communities in Curtin but saw this was only one centre and limited clients were involved.
- 11.8 Ms Lloyd added that Serco staff need to be available to facilitate activities. She gave an example of cricket in Curtin, where only 16 clients from 1400 can go out to a game given escort ratios. Dr Proctor added that Serco simply needed to start providing activities as it was part of their job to do so.
- 11.9 Ms Benson suggested clients with high skill levels could be enabled to teach other clients, which would give a sense of satisfaction through giving to others.
- 11.10 Professor Proctor offered to provide Serco with guidance on the use of Participatory Activity Research (PAR), which could provide a base for Serco's model and aligning activities funding. He also cautioned against building up client hopes and disappointing them with inadequate delivery.
- 11.11 The Chair questioned why there are no penalties on Serco given they have had three years to deliver these activities. As good as the proposed model may be he stressed that something needs to be done now.
- 11.12 Mr Moorhouse noted contract abatements have not had the impacts needed but should also be balanced against the necessary speed of upscale in the system. There are practical challenges and he affirmed the Department is working with Serco to resolve them.
- 11.13 Mr Illingworth suggested enabling clients to save up points that can be converted to cash upon settlement or return. This would give clients a sense of purpose and incentive in participating.

- 11.14 Ms Thompson asked the Council to share what clients raise to them as the perennial issues around activities. Mr Clement replied that meaningful use of time and sense of belonging are critical to mental well-being. Literacy also reduced anti-social behaviour because people have the means to engage. Dr Rifi added English lessons are critical to empowerment and should be tailored to age, ethnic and religious background. The Deputy Chair added off-site excursions have a significant positive effect on well-being.

## **12 SERVICE DELIVERY REFORM**

- 12.1 The Chair opened this session by noting that service delivery reform had lost momentum in the detention space and is an area CISSR had identified for greater focus.
- 12.2 Mr Lander noted the Department is looking at how to develop an integrated service delivery model and welcomes the Council's participation in that. He flagged that the tender process is underway and June 2013 will be the next tender cycle.
- 12.3 The Chair warned the opportunity to look properly at a integrated service model could be missed. He viewed the Community Assistance Scheme (CAS) and Asylum Seeker Assistance Scheme (ASA) as closely related to CD in terms of cohorts and saw value in using a Vulnerability Indicator and Assessment Tool (VIAT) to assess client needs and construct a set of services to meet those needs. The Chair sees CAS as a primary model for operationalising the integrated model.
- 12.4 The Chair added a tender model is needed that provides for flexibility, with IHMS like packaging of services or similar. He noted the demand on service delivery, pointing to the Bridging Visa E (BVE) cohort, which can number 6-8,000 at any one time.
- 12.5 Mr Illingworth noted this policy area is a challenge and indicated the Department is working to develop some clear ideas on how to move quickly. He added the audit process is looking at how well the Department administers these programs in the lead-up to re-tendering. The Chair strongly encouraged that tenders should allow for reshaping and be defined as such in the tender specifications.
- 12.6 The Chair offered the Council to assist in mapping but queried if the tender process was too far advanced to usefully provide input.

ACTION	ISSUE	RESPONSIBILITY
GM10/12	Sub-group to meet with Detention and Services policy group and Ms Jo Boardman (IAAAS). Probity issues will also need to be clarified.	CISSR Secretariat

### 13 STAKEHOLDER ENGAGEMENT

- 13.1 The Chair praised the stakeholder engagement document distributed in the briefing pack but noted that it is unfortunate that it hasn't been implemented. He views the stakeholder relationship as currently non-existent and, as a result, stakeholders feel disenfranchised and critical towards the Department. He said it is difficult to convince people of new ideas like the Malaysia agreement with so little detail available. He added that in discussions with Ms Pope they conceived of a series of information sessions.
- 13.2 Dr Loughry added that definition of "the sector" needs expansion to include key business people with an interest in the sector. She noted there are people who know a lot about Malaysia but not currently engaged in the development of the agreement.
- 13.3 Dr Rifi observed the Department is not engaging with anyone at the moment. He pointed to the Villawood Community Consultation Group, which had identified the Easter holiday as being problematic and wanted to pre-empt this with interventions however the recent riots overtook matters. Dr Rifi maintains the activists have a distorted view of the Department and the processes at Villawood and this is an example of what needs to be addressed. He sees great potential in the Stakeholder Engagement Framework but it needs to be implemented.
- 13.4 Mr Moorhouse noted that ideas for high-level stakeholder engagement should be forwarded. The Chair agreed, noting most people in the sector would value more engagement. He referred to a recent meeting with the Minister, where sector attendees were grateful to be included in discussion and planning.
- 13.5 Ms Benson suggested mini-conferences at a local level to deliver information on some of the issues and basics. She suggested inviting DeHAG, RRAC, CISSR and the legal fraternity with the CD group separate. The Chair agreed, noting people will come willingly to such an event.
- 13.6 Professor Procter said the types of questions asked by stakeholders at an open discussion at a recent Adelaide Community Consultative Group were telling of the need to engage more.

- 13.7 The Chair noted ad hoc opportunities to engage should also be seized in addition to any formalised engagement. He saw the CISSR proposal on community leadership and engagement as needing a project status and structure to advance.

ACTION	ISSUE	RESPONSIBILITY
GM10/13	CISSR working group on Community Leadership & Engagement to meet with DIAC representatives to advance the project's implementation phase.	CISSR Secretariat, CISSR Members and Ms Mirta Gonzalez
GM10/14	CISSR Representatives to pursue discussions with Ms Pope on developing a series of stakeholder meetings	Chair and Ms Pope

## 14 MEETING CLOSE

The Chair thanked participants for their contributions and closed the meeting at 4.00pm.

## SUMMARY OF ACTION ITEMS

ACTION	ISSUE	RESPONSIBILITY
GM10/01	Establishment of a sub-group to explore capacity building options in Indonesia and Malaysia and develop a revised proposal for the Minister.	Dr Wendy Southern and Dr Maryanne Loughry
GM10/02	The CISSR to be provided with a final draft of the detention health review.	Mr Dermot Casey
GM10/03	The CISSR to draft a letter to the Minister regarding an option for re evaluation of negative RSA cases whilst awaiting review.	Chair and Ms Karen Visser
GM10/04	CISSR members to work with DIAC to explore and generate options for clients who have exhausted review options but cannot be returned. CISSR to draft a letter to Minister to canvas support for options.	Chair, Ms Libby Lloyd, Mr Robert Illingworth & Ms Lynne Gillam
GM10/05	DIAC to liaise with PM&C (Duncan Lewis) about the viability of using the National Security Monitor to do risk analysis on clients with adverse security assessments.	Dr Wendy Southern
GM10/06	Council to send letter to the Minister highlighting issues facing clients with negative security assessments.	Chair, CISSR Secretariat
GM10/07	CISSR members to meet with DIAC to consider options on incentives in reintegration packages and test recommendations.	Chair, Ms Caz Coleman, Ms Libby Lloyd, Ms Lynne Gillam and IOM
GM10/08	The Council to write a letter of thanks to Mr Robert Tickner (Red Cross).	Chair and CISSR Secretariat
GM10/09	Council Member to provide Ms Pope with suggestions on suitable third parties to contribute opinions to the age determination process.	CISSR Members
GM10/10	CISSR to receive country guidance notes for Iran and Iraq on publication.	Ms Julia Niblett
GM10/11	Council to provide feedback on removals fact sheet prior to translation into community languages.	The Council and Secretariat
GM10/12	Sub-group to meet with Detention and	CISSR

	Services policy group and Ms Jo Boardman (IAAAS). Probity issues will also need to be clarified.	Secretariat
GM10/13	CISSR working group on Community Leadership & Engagement to meet with DIAC representatives to advance the project's implementation phase.	CISSR Secretariat, CISSR Members and Ms Mirta Gonzalez
GM10/14	CISSR Representatives to pursue discussions with Ms Pope on developing a series of stakeholder meetings	Chair and Ms Pope

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q73\*

**Question:** Has the CISSR ever recommended to the minister that mandatory detention be abandoned? What kind of influence does it have on departmental decision making? Is it true that the CISSR has recommended to the department and the minister that decision-makers approve as many protection applications as possible, even the most marginal, in order to reduce detention populations? Has the department accepted such advice? Has the department received similar advice from any other source? Has it acted on such advice?

**Answer:** To the knowledge of the department, the Council for Immigration Services and Status Resolution (the CISSR) has never recommended to the minister that mandatory detention be abandoned.

The CISSR makes recommendations about strategies and standards relating to immigration detention and status resolution. It can provide views and recommendations about priority caseloads for assessment and provides some feedback on client concerns or complaints about information provision, decision making outcomes, processing times, elements of the refugee status determination process and related immigration checks when this type of information is provided to them. The CISSR's views and advice are taken into account in department client cohort planning and management decisions, as well as in the provision of advice to the minister on policy and strategic issues.

To the knowledge of the department, the CISSR has not recommended to the minister or the department that decision-makers approve as many protection applications as possible, even the most marginal, in order to reduce detention populations. The department, likewise, has no knowledge of receiving similar advice from any other source.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q74\***

**Question:** What is the assessment status of each detainee in Christmas Island and Curtin by quarter and detention facility (including alternative places of detention) since December 2009. (ie: screened In awaiting refugee status assessment outcome; 1A met; 1A not met/requested review/undergoing IMR/ IMR recommend refusal and judicial review)

**Answer:**

**Due to data unavailability, the processing status and location of IMA clients in detention can only be provided for the 2010/2011 program year.**

		cob 29 September 2010		
		Christmas Island IDCs	Christmas Island APODs	Curtin IDC
<b>Processing Status</b>	Screened In Awaiting RSA/POE Assessment/Outcome	1181	191	671
	1A met at RSA/POD & IMR	191	-	-
	1A Not Met at RSA/POD and undergoing IMR/IPA including Judicial Review	539	15	76
	<b>Total</b>	<b>1911</b>	<b>206</b>	<b>747</b>

Source: DIAC Systems

		cob 23 December 2010		
		Christmas Island IDCs	Christmas Island APODs	Curtin IDC
<b>Processing Status</b>	Screened In Awaiting RSA/POE Assessment/Outcome	925	363	763
	1A met at RSA/POD & IMR	430	9	60
	1A Not Met at RSA/POD and undergoing IMR/IPA including Judicial Review	593	12	203
	<b>Total</b>	<b>1948</b>	<b>384</b>	<b>1026</b>

Source: DIAC Systems



# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q74\***

		cob 29 March 2011		
		Christmas Island IDCs	Christmas Island APODs	Curtin IDC
<b>Processing Status</b>	Screened In Awaiting RSA/POE Assessment/Outcome	652	458	6
	1A met at RSA/POD & IMR	374	22	346
	1A Not Met at RSA/POD and undergoing IMR/IPA including Judicial Review	497	20	829
	<b>Total</b>	<b>1523</b>	<b>500</b>	<b>1181</b>

Source: DIAC Systems

		cob 30 June 2011		
		Christmas Island IDCs	Christmas Island APODs	Curtin IDC
<b>Processing Status</b>	Screened In Awaiting RSA/POE Assessment/Outcome	142	-	162
	1A met at RSA/POD & IMR	115	-	286
	1A Not Met at RSA/POD and undergoing IMR/IPA including Judicial Review	488	-	1009
	<b>Total</b>	<b>745</b>	<b>0</b>	<b>1457</b>

Source: DIAC Systems

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q75\*

**Question:** How many staff, by quarter since December 2009, have been engaged in the entire detention network by Serco, IHMS and DIAC by job classification; eg. Cleaning, catering, guarding.

**Answer:** **Total DIAC Staff in the Immigration Detention Network by Job Classification since December 2009:**

The following figures reflect the number of staff on deployment to Immigration Detention Facilities (IDFs) and those providing direct services to Irregular Maritime Arrivals (IMA) operations. IDF means one of the following facilities: Immigration Detention Centre (IDC), Immigration Residential Housing, Immigration Transit Accommodation or Alternative Place of Detention. These figures do not include all IDFs, only those staff either exclusively servicing IMA clients or with a majority of clients who are IMAs. For example, Villawood IDC and Maribyrnong IDC both have mixed caseloads, and hence it is not easy to separately identify the number of staff working directly on IMA operations.

The figures do not include the staff who provide business support to IMA operations at DIAC offices. Case management staffing numbers are based on a manual headcount and do not include case management staff who may be based in a DIAC office close to an IDF and working on mixed client caseloads. Detention Operations includes contract management, stakeholder engagement, interpreter liaison, corporate support and other staff.

Information as at 31 December 2009 and 31 March 2010 is not available due to previous limited reporting capability.

As at 30 June 2010, there was a total of **202** staff recorded as being employed in IDFs. A breakdown by job classification is not available due to previous limited reporting capability.

As at 30 September 2010, there was a total of **234** staff recorded as being employed in IDFs. A breakdown by job classification is not available due to previous limited reporting capability.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q75\***

As at 31 December 2010, there was a total of **253** staff recorded as being employed in IDFs broken down into the following job classifications:

JOB CLASSIFICATION	TOTAL
Case Management	79
Detention Operations	124
Entry	18
Executive	11
Refugee Status Assessment	21
<b>Total</b>	<b>253</b>

As at 31 March 2011, there was a total **263** staff recorded as being employed in IDFs broken down into the following job classifications:

JOB CLASSIFICATION	TOTAL
Case Management	113
Detention Operations	124
Entry	5
Executive	14
Refugee Status Assessment	4
Removals	3
<b>Total</b>	<b>263</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q75\***

As at 30 June 2011, there was a total **338** staff recorded as being employed in IDFs broken down into the following job classifications:

<b>JOB CLASSIFICATION</b>	<b>TOTAL</b>
Case Management	168
Detention Operations	152
Entry	6
Executive	7
Refugee Status Assessment	0
Removals	5
<b>Total</b>	<b>338</b>

The Committee has requested information on staffing directly from Serco and International Health and Medical Services (IHMS) at its Public Hearings. It is the department's expectation that this information will be provided to the Committee by Serco and IHMS.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q76\*

**Question:** How many staff DIAC, Serco and IHMS staff have been engaged in each of the Villawood, Curtin, Christmas Island and Scherger detention centres, again by quarter and job classification, since December 2009?

**Answer:** **Total DIAC staff engaged in Villawood, Curtin, Christmas Island and Scherger Immigration Detention Facilities (IDF) by job classification since December 2009:**

The staffing figures for Curtin, Christmas Island and Scherger Immigration Detention Facilities (IDFs) in the tables below reflect the number of staff on deployment to IDFs in response to Irregular Maritime Arrival (IMA) operations for the December 2010 and March 2011 quarters.

IDF means one of the following facilities: Immigration Detention Centre (IDC), Immigration Residential Housing or Alternative Place of Detention. These figures include only those staff either exclusively servicing IMA clients or with a majority of clients who are IMAs.

Case management staffing numbers are based on a manual headcount and do not include case management staff who may be based in a DIAC office close to a IDF and working on mixed client caseloads. Detention Operations includes contract management, stakeholder engagement, interpreter liaison, corporate support and other staff.

A breakdown of staffing figures by job classification is not possible for Villawood since this IDF has mixed caseloads and staff may work with IMA clients some of the time while at other times they may work with non-IMA clients.

A breakdown of IMA staffing by job classification and Immigration Detention Facility as at 31 December 2009, 31 March 2010, 30 June 2010 and 30 September 2010 is not available due to previous limited reporting capability.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q76\***

IMA Staffing at IDF Locations 31/12/2010							
IDF Location	Case Management	Detention Operations	Entry	Executive	Refugee Status Assessment	Removals	Total
Curtin, WA	8	19		2			29
Christmas Island	33	40	18	1	18		110
Scherger, QLD	6	8		2			16
Grand Total	47	67	18	5	18		155

IMA Staffing at IDF Locations 31/03/2011							
IDF Location	Case Management	Detention Operations	Entry	Executive	Refugee Status Assessment	Removals	Total
Curtin, WA	19	21		3			43
Christmas Island	35	36	5	1	1	3	81
Scherger, QLD	13	8		1			22
Grand Total	67	65	5	5	1	3	146

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q76\***

IMA Staffing at IDF Locations 30/06/2011							
IDF Location	Case Management	Detention Operations	Entry	Executive	Refugee Status Assessment	Removals	Total
Villawood, NSW	36	16		1		2	55
Curtin, WA	28	19		1			48
Christmas Island	31	34	6	1		3	75
Scherger, QLD	11	7		1			19
Grand Total	106	76	6	4	0	5	197

The Committee has requested information on staffing directly from Serco and International Health and Medical Services (IHMS) at its Public Hearings. It is the department's expectation that this information will be provided to the Committee by Serco and IHMS.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q77\***

**Question:** Please provide copies of the following documents referred to in Serco's submission:

DIAC's DSM manual, TRIMEVAC guidelines and manual, The Immigration Detention Centre Use of Force Policy and Procedures Manual (for each of the centres if they are separate manuals for each centre).

The Operational Logs referred to on page 34 of the submission including the CIIDC Command Suite Occurrence Log; the CIIDC Canberra Command Suite Occurrence Log and similar logs used in Villawood during the riots and other incidences; all other similar logs for all other centres.

The Centre Security Services Plan for each of the centres; Operational plans and updates for each of the centres; Incident management protocols for each of the centres; Contingency management plans for each of the centres; Serco intelligence reports and Serco client and centre risk assessments for each of the centres; AS3745:2000 Emergency Control Organisation and Procedures and ISO31000:2009 Risk Management.

**Answer:** Please find attached the department's Detention Services Manual. This is a publicly available document through LEGENDcom.

LEGENDcom is an electronic database of migration and citizenship legislation and policy documents which is available to members of the public on a subscription basis. The detention service manual provided is correct as of 15 August 2011. The manual is regularly revised and updates are only available online.

The 'AS3745:2010 Emergency Control Organisation and Procedures' is an Australian standard document and 'ISO31000:2009 Risk Management' is an International Organisation for Standardisation document. Neither of the documents are the property of the department or Serco and are available at SAI Global Infostore website.

The department is currently working with Serco to review the remaining documentation for sensitive information that may need to be redacted before the document is released for publication. The documents will be provided to the Committee as soon as they are available.

**Supplementary Answer:**

The Committee requested Centre Security Services plans from Serco at the 7 September 2011 Public Hearing in Derby. It is the department's expectation that Serco will provide these documents to the Committee.

The remaining documentation totals an estimated 511 400 pages. Many of the documents contain sensitive information including client biographical data. The documents also contain information which, if publicly released, may compromise the safety of clients and staff and the operational security of immigration detention facilities. Review and redaction of the documentation to remove this sensitive information would represent an unreasonable diversion of departmental resources.

Additionally, the Detention Service Provider, Serco, which own most of the requested documentation, has advised that some documents, such as the Serco client risk assessments and Serco centre risk assessments contain intellectual property information that, if made public, would compromise their commercial position.



# Detention Services Manual

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**CHAPTER 1 - LEGISLATIVE & PRINCIPLES OVERVIEW**

Topic	First issued	Current issue
<u>Service delivery values</u>	15 Feb 2009	15 Feb 2011
<u>Duty of care to persons in immigration detention</u>	1 Jan 2008	15 Mar 2009
<u>Guardianship</u>	Not yet issued	
<u>Privacy</u>	Not yet issued	
<u>Recordkeeping</u>	19 Sept 2008	15 Feb 2011
<u>Detention legal framework</u>	1 January 2009	1 Jul 2011
<u>Audio-visual recording of persons in immigration detention</u>	Not yet issued	
<u>Directed persons</u>	Not yet issued	

**CHAPTER 2 - CLIENT PLACEMENT**

Topic	First issued	Current issue
<u>Placement options within the immigration detention network</u>	1 Jul 2008	15 Feb 2009
<u>Border screening detention</u>	19 Apr 2010	19 Apr 2010
<u>Client placement model</u>	23 Apr 2007	19 Sep 2008
<u>Immigration detention centres</u>	26 Apr 2008	15 Feb 2011
<u>Immigration residential housing</u>	9 Aug 2008	15 Feb 2011
<u>Immigration transit accommodation</u>	9 Aug 2008	15 Feb 2011
<u>Alternative places of detention in the community</u>	15 Feb 2010	27 Mar 2010
<u>Community detention</u>	14 Sep 2009	30 Oct 2010
<u>Community detention on Christmas Island</u>	Not yet issued	
<u>Illegal foreign fishers</u> See also <u>PAM3: Act - Act-based visas - Enforcement visas</u>	27 Mar 2010	27 Mar 2010
<u>Darwin IFF minors accommodation</u>	Not yet issued	
<u>Minors in detention</u>	1 Jul 2008	15 May 2011

**CHAPTER 3 - ENTERING & LEAVING DETENTION**

Topic	First issued	Current issue
<u>Reception &amp; induction</u>	Not yet issued	
<u>Identification tests</u>	15 Oct 2007	15 Feb 2011
<u>Release from detention</u>	5 Jan 2009	15 May 2009

Topic	First issued	Current issue
<u>Personal property</u>	Not yet issued	

## **CHAPTER 4 - COMMUNICATION & VISITS**

Topic	First issued	Current issue
<u>Access to computer &amp; internet services in IDFs</u>	Not yet issued	
<u>Access to communication services in IDFs</u>	5 Dec 2008	15 Feb 2011
<u>Translating &amp; interpreting services</u>	19 Sept 2008	21 Aug 2010
<u>Visitors &amp; entry to immigration detention facilities</u>	1 Jan 2008	1 Jan 2011
<u>Access to legal representation</u>	1 Jan 2011	1 Jan 2011
<u>Consular access in immigration detention</u>	15 Feb 2010	15 May 2011
<u>IAAAS</u>	1 May 2007	5 Dec 2010
<u>Community consultative groups</u>	1 Jul 2008	21 Aug 2010
<u>Client consultative committees</u>	5 Jan 2009	5 Dec 2010
<u>Screening &amp; inspection powers - Entry to immigration detention centres</u>	1 Jul 2008	15 May 2009

## **CHAPTER 5 - WELFARE**

Topic	First issued	Current issue
<u>Religious &amp; spiritual care</u>	1 Dec 2007	19 Apr 2010
<u>Individual allowance program in IDFs</u>	1 Jul 2010	15 May 2011
Education	Not yet issued	
<u>Personal photographs</u>	1 Jul 2009	1 Jul 2011
<u>Programs &amp; activities</u>	14 Sep 2009	1 Jul 2010
<u>Notification of immigration decisions</u> (welfare aspects only)	15 May 2011	15 May 2011

## **CHAPTER 6 - DETENTION HEALTH**

Topic	First issued	Current issue
<u>Induction health assessment</u>	15 May 2009	15 May 2009
<u>Ongoing health care</u>	Not yet issued	
<u>Psychological support program (PSP)</u>	15 May 2009	15 May 2009
<u>Discharge health assessment &amp; fitness to travel documentation</u>	Not yet issued	

Topic	First issued	Current issue
<u>Privacy of health information</u>	Not yet issued	
<u>Identification &amp; support of survivors of torture &amp; trauma</u>	15 May 2009	15 May 2009
<u>Mental health screening</u>	15 May 2009	15 May 2009
<u>Safe use of more restrictive places of detention</u>	Not yet issued	

## **CHAPTER 7 - MANAGING THE ADMINISTRATION OF DETENTION**

Topic	First issued	Current issue
<u>Interaction with the media</u>	1 Dec 2007	21 Aug 2010
<u>Working with children checks</u>	Not yet issued	

## **CHAPTER 8 - SAFETY & SECURITY**

Topic	First issued	Current issue
<u>Use of reasonable force in immigration detention</u>	15 Feb 2010	15 Feb 2010
Searches of persons in immigration detention	Not yet issued	
<u>Screening of persons in immigration detention</u>	1 Jul 2008	1 Jul 2011
<u>Strip searches of persons in immigration detention</u>	19 Sept 2008	15 Feb 2011
<u>Incident management &amp; reporting</u> [including deaths & critical incidents in detention & escapes]	Not yet issued	
<u>Excursions</u>	28 Mar 2008	1 Jul 2011
Enforcement visas See <u>PAM3: Act - Act-based visas - Enforcement visas</u>	15 Mar 2009	15 Mar 2009
Transfers between immigration detention facilities See <u>PAM3: Act - Compliance - Compliance, case management &amp; detention - IBG - Interstate transfer of persons in immigration detention</u>	5 Dec 2008	5 Dec 2008
<u>Transfers within immigration detention centres</u>	9 Aug 2008	15 May 2009
<u>Transfers of persons in detention to correctional facilities - Placement in correctional facilities</u> See <u>DSM - Chapter 8 - Safety &amp; security - Placement in correctional facilities</u>	23 Apr 2007	19 Apr 2010
<u>Weapons procedures for IDFs</u>	15 Feb 2010	15 Feb 2010
<u>Items not permitted in IDFs</u> For items not permitted in IDCs, see DOU 2007/03	Not yet issued	

**CHAPTER 9 - DETENTION OPERATIONS UPDATES**

<b>Topic</b>	<b>Number</b>	<b>Current issue</b>
<u>Detention operations updates</u>		15 May 2011
<u>About Detention operations updates</u>		
<u>Authorisation of DOUs</u>		
<u>Visitors taking laptop computers into centres</u>	DOU 2006/01	
<u>Incident reporting in alternative detention</u>	DOU 2006/04	
<u>Placement in a Management Support Unit (MSU)</u>	DOU 2006/07	
<u>Reporting national security threat</u>	DOU 2007/02	
<u>Items not permitted in immigration detention centres</u>	DOU 2007/03	

# Detention Services Manual

## Chapter 1 - Legislative & principles overview

### Service delivery values

#### **IMPORTANT NOTICE**

Minors (persons under 18 years of age):

- require immediate attention to ensure their best interests are considered
- should be placed in detention accommodation as a last resort, for the shortest practicable time, and in the least restrictive form
- are *not* to be detained in an immigration detention centre for accommodation or while their immigration pathway is being processed.

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Background
- Service delivery values
- Managing clients to an immigration outcome
- Performance management & continuous improvement.

#### **Related instructions**

Detention Services Manual.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 February 2011 to include updated departmental information, corrections and minor text changes.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## BACKGROUND

This part comprises:

- [section 1 Purpose](#)
- [section 2 New directions - immigration detention values](#).

### 1 Purpose

The purpose of this instruction is to articulate the Government's philosophy for the provision of client-focused services to persons in immigration detention and those in the community whose immigration status is being resolved.

### 2 New directions - immigration detention values

#### 2.1 Seven key immigration detention values

In July 2008 the Minister announced the Government's new directions for immigration detention. The announcement included the seven key immigration detention values that guide and drive immigration detention policy and practice. The values are:

- 1 Mandatory detention is an essential component of strong border control.
- 2 To support the integrity of Australia's immigration program, three groups will be subject to mandatory detention:
  - (a) all unauthorised arrivals, for management of health, identity and security risks to the community
  - (b) unlawful non-citizens who present unacceptable risks to the community and
  - (c) unlawful non-citizens who have repeatedly refused to comply with their visa conditions.
- 3 Children, including juvenile foreign fishers and, where possible, their families, will not be detained in an immigration detention centre (IDC).
- 4 Detention that is indefinite or otherwise arbitrary is not acceptable and the length and conditions of detention, including the appropriateness of both the accommodation and the services provided, would be subject to regular review.
- 5 Detention in immigration detention centres is only to be used as a last resort and for the shortest practicable time.
- 6 People in detention will be treated fairly and reasonably within the law.
- 7 Conditions of detention will ensure the inherent dignity of the human person.

#### 2.2 Application of these values

In line with these values, placement in an immigration detention facility will be based on an assessment of the person's risk to the community. In instances where the individual does not present unacceptable risks to the community, community-based options may be used. Individuals may be required to comply with various conditions while remaining in the community until a substantive immigration status outcome has been reached and/or they leave the country. Decision makers will need to justify why a person should be detained rather than remaining in the community. Once in immigration detention, a person's case will be reviewed by a senior departmental officer every three months to ensure that the further immigration detention of the individual is justified.



In summary, these values set out the:

- context and rationale for immigration detention (strong border control [1] and management of risk [2])
- application of immigration detention (as a last resort and for the shortest practicable time [5], reviewed regularly [4])
- groups subject to mandatory immigration detention [2] and their placement [3] and
- service delivery values (appropriate accommodation and services [4], fair and reasonable treatment within the law [6], and respect for human dignity [7]).

## SERVICE DELIVERY VALUES

This part comprises:

- section 3 Three key service delivery values
- section 4 Principles for service providers
- section 5 Stakeholders
- section 6 Client placement options.

### 3 Three key service delivery values

Based on the seven key immigration detention values, the following three service delivery values underpin the provision of services within the community and immigration detention services environment:

- Respect for human dignity
- Fair and reasonable treatment within the law
- Appropriate services.

The primary recipients of community and detention services fall into three categories:

- persons in immigration detention facilities
- persons in immigration detention who are placed in community detention and
- persons who are holders of bridging visas and who reside lawfully in the community but who are identified as requiring additional assistance while awaiting a substantive immigration status resolution outcome.

#### 3.1 Respect for human dignity

This value supports Australia's international obligations. Those providing services to persons in immigration detention and in the community must be aware of their responsibilities in regards to meeting Australia's human rights obligations under the following international conventions:

International Covenant on Civil and Political Rights

International Covenant on Economic, Social and Cultural Rights

1951 UN Convention relating to the Status of Refugees and 1967 Protocol

UN Convention on the Rights of the Child

UN Convention against Torture and Other Cruel, Inhuman or Degrading Treatment or Punishment

Universal Declaration of Human Rights and

Vienna Convention on Consular Relations.

In accordance with this value, all community and detention services are underpinned by the department's mission statement "people our business" and its strategic themes as described below.

#### **Open and accountable (evidence-based)**

Sharing of all information pertaining to well-being of persons in a timely manner and subject to privacy laws.

Maintaining appropriate governance arrangements.

Demonstrating trust through open dialogue.

Ensuring transparency in all dealings, even when this highlights flaws.

Communicating without a hidden agenda, in an accessible and consultative manner.

Maintaining determination to address issues concerning people quickly and practicably.

Developing and implementing policies, decisions and processes that are evidence-based.

Providing clients with clear explanations of decisions that affect them.

**Fair and reasonable dealings with clients (humanity)**

Treating clients with humanity, professionalism and respect.

Fostering dignity and self-worth in all dealings with clients.

Complying with laws and obligations and reasonable community expectations of what constitutes ethical dealings with clients.

Delivering appropriate services.

Maintaining a culturally sensitive and responsive approach to service delivery.

Respecting diversity.

Ensuring open, polite and clear communications.

Conveying messages clearly and concisely.

Providing clients with the opportunity to provide feedback.

**Well trained and supported staff (high performance)**

Maintaining a highly skilled, motivated and committed workforce capable of delivering our business.

Ensuring that we have appropriately qualified and well managed staff, supported by strong leadership.

Upholding a commitment to continuous improvement.

Delivering suitable systems and processes that maximise our capacity to maintain a client's well-being.

Providing training and development opportunities for staff.

Valuing and welcoming contributions and opinions.

Maintaining an environment that is conducive to individual and team performance excellence.

Ensuring that our decision mechanisms are effective.

In addition to these strategic themes, the following departmental values (see: [http://dimanet.immi.gov.au/about\\_DIMA/plans/strategic\\_plan\\_2010-11/](http://dimanet.immi.gov.au/about_DIMA/plans/strategic_plan_2010-11/) ) are essential in establishing and maintaining professional and productive partnerships between the department and service providers:

- we are committed to service excellence and to delivering our services in a fair, lawful and reasonable way
- we listen and are responsive to the individual needs of our clients and stakeholders and constantly strive to improve policy and program performance
- we are an open and accountable organisation, providing visibility and transparency of our processes
- we show respect for our clients, stakeholders and each other by being fair, honest, objective, professional and polite
- we work collaboratively with each other to achieve our business outcomes
- we value diversity, actively seek contributions and commit to open discussions

- our integrity and honesty fosters teamwork, supporting high performance throughout the department
- our decision making is fair, reasonable and transparent with an understanding of each individuals needs
- our leaders will support staff through the promotion of training and development of required skills to assist the government in acquiring its goals.

These service delivery values support the interchange of persons, skills, functions, locations, ideas and innovation. Flexibility in our partnership will contribute to success in delivering these services.

### **3.2 Fair and reasonable treatment within the law**

#### **The Migration Act**

The seven key immigration detention values are applied in the context of the Migration Act 1958 (the Act). The Act requires, inter alia, that all unlawful non-citizens in Australia must be detained and that, unless they are given permission to remain in Australia, they must be removed as soon as practicable.

Beyond Australia meeting its human rights obligations under the above-listed international conventions, there is a considerable body of Australian law which may be of relevance to immigration matters and which also commits the department to human rights obligations. Relevant legislation includes:

Age Discrimination Act 2004

Australian Citizenship Act 2007

Commonwealth Places (Application of Laws) Act 1970

Crimes Act 1914

Disability Discrimination Act 1992

Fisheries Management Act 1991

Freedom of Information Act 1982

Human Rights and Equal Opportunity Commission Act 1986

Immigration (Guardianship of Children) Act 1946

Migration Act 1958

Migration Regulations 1994

Occupational Health & Safety (Commonwealth Employment) Act 1991

Ombudsman Act 1976

Privacy Act 1988

Public Service Act 1999

Racial Discrimination Act 1976

Sex Discrimination Act 1984

Torres Strait Fisheries Act 1984

Collectively, and for the purpose of immigration detention, the application of this body of legislation is to ensure that community and detention services will be delivered in a way that:

- treats people equally, without discrimination
- maintains dignity, including individual identity
- is fair and free from arbitrary decision making processes and

- fosters an immigration detention environment that is safe and free of violence.

### **Duty of care**

By detaining a person under the Act, and therefore creating a special dependence, the government assumes a responsibility for that person and must exercise reasonable care to prevent any reasonably foreseeable harm to them. The department and its service providers work together to provide a holistic range of services and discharge their duty of care to individuals who are not Australian citizens and do not hold a visa that is in effect. See DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention.

The department's duty of care and respect for human rights in immigration detention is predicated on the appropriate placement within the immigration detention network (IDN) and the provision of appropriate services (including health services) by the department's contracted service providers to meet the immediate needs of persons in immigration detention. A person in immigration detention is ensured consistent quality of service through the administrative oversight provided by the regional manager and their delegate. A non-citizen's status resolution is progressed through ongoing case management.

### **Regional management model**

The objective of the regional management model is to ensure a nationally consistent approach to the provision of community and detention services to persons who are placed in community detention and/or in immigration detention facilities. This is achieved through empowering regional managers to ensure that service delivery accords with departmental policy and procedure and contractual obligations, including performance management of contracted immigration detention service providers. For service providers, this model means working with departmental regional managers and staff to manage the day to day operations of centres and achieve optimum outcomes for persons receiving community and detention services in that region.

### **Public scrutiny**

Immigration detention is subject to both administrative and judicial review, and to full parliamentary scrutiny for accountability.

Obligations under both national and international law means that immigration detention is also subject to regular examination by various agencies including the:

- Australian Human Rights Commission (AHRC)
- United Nations High Commission for Refugees (UNHCR) and
- Commonwealth Ombudsman's Office, which has a program of regular visits to IDCs.

Two key advisory groups with members appointed from Government, NGO, community and academic organisations provide expert advice to the Minister and the Department. These are:

#### Council for Immigration Services and Status Resolution (CISSR)

CISSR was established in 2009 to replace the previous Immigration Detention Advisory Group (IDAG). As an independent advisory group, CISSR provides advice to the Minister on policies, processes, services and programs necessary to achieve the timely, fair and effective resolution of immigration status for persons seeking immigration outcomes in Australia.

#### Detention Health Advisory Group (DeHAG)

DeHAG was formed in 2006 to provide the department with expert independent advice regarding the design, implementation and monitoring of improvements in health care (particularly mental health care) for persons in immigration detention. The group is comprised of representatives from key health professional organisations. The Commonwealth Ombudsman's Office has observer status.

### 3.3 Appropriate services

#### The provision of services

The provision of services to persons awaiting a substantive immigration outcome include support through the:

- Community Status Resolution Service (see section 7) or
- Case management (see section 8) which may in turn refer clients to services such as the:
  - Community assistance support (see section 11.1)
  - The Asylum Seeker Assistance (ASA) Scheme provides limited health and welfare support to protection visa (PV) applicants in the community who are identified as vulnerable. The scheme is currently administered by the Australian Red Cross (ARC) under contract to the department. Asylum Seeker Assistance (ASA) Scheme (see section 11.2) and
  - Immigration Advice and Application Assistance Scheme (IAAAS) (see section 11.3).

#### Accommodation

For the most appropriate accommodation see section 6 Client placement options.

## 4 Principles for service providers

The following principles support a successful partnership approach by the department and its contracted service providers:

- effective dialogue - timely and open communication
- shared understanding - each party is cognisant of the other's goals and understanding the other's constraints
- joint resolution of problems
- standardised tools - both parties apply the same methodologies and criteria for management and analysis (for example, risk assessment, performance evaluation)
- joint assessment of the performance of both parties' contract obligations and
- continuous evaluation and improvement - applying performance assessment information to develop improvements in effectiveness and efficiency.

Under the service delivery values, the success of services delivered is measured by the quality of services received by clients. This will be evidenced through demonstrated achievement of departmental objectives and measurable compliance with quality standards, including requirements for improvement over time. Quality will be assessed through performance frameworks (as articulated in contracts with service providers) and stakeholder feedback.

## 5 Stakeholders

It is a strategic priority for the department to strengthen and sustain its stakeholder and community engagement through the continual promotion of improved communication and comprehensive use of stakeholder expertise.

Community and immigration detention services stakeholders are a diverse collection of statutory bodies, agencies, organisations, groups, police services, consultative groups, individuals, persons in immigration detention, as well as the general community. Stakeholders include the following:

Amnesty International Australia

Australian Customs Service

Australian Federal Police

Australian Fisheries Management Authority

Australian Human Rights Commission

Australian Red Cross

CISSR

Client consultative committees

Commonwealth Ombudsman

Community consultative groups

Consular and embassy representatives

Courts and tribunals

DeHAG

Detention service providers

Health service providers

IAAAS service providers

IDAG

International Organization for Migration (IOM)

Legal representatives

Media

Minister's office

Registered migration agents

State correctional services

State and territory police forces

State, territory and local governments departments and their agencies

Suppliers/providers of goods and services

United Nations High Commissioner for Refugees.

## **6 Client placement options**

Persons in immigration detention are assessed for placement as appropriate across the IDN in accordance with the key immigration detention values. Persons are assessed as suitable for placement in a given facility through the case management client placement review process which employs a range of placement indicators to assist appropriate client placement in the IDN to Placement Review documentation at ADD2010/984005.

The client placement review forms part of the detention related decision making (DRDM) control framework. For further information contact Case Management Implementation and Support (CMIS) Section, Compliance and Case Resolution Division (CCRD), National Office – Case Management Implementation and Support Section/IMMI/AU.

Additionally, placement can be determined as required for operational reasons such as through any increase in irregular maritime arrivals (IMAs). Such decisions are made by the FAS, Community & Detention Services Division (CDSD), in coordination with the Executive, the Minister's office, and relevant areas in CCRD.

Placement in any facility is never an indicator of any migration status resolution outcome.

For information on the different types of facilities available, see:

- DSM - Chapter 2 - Client Placement - Immigration detention centres
- DSM - Chapter 2 - Client Placement - Immigration residential housing

- DSM - Chapter 2 - Client Placement - Immigration transit accommodation
- DSM - Chapter 2 - Client placement - Community detention.



## **MANAGING CLIENTS TO AN IMMIGRATION OUTCOME**

This section comprises:

- Assessment of client needs
- Health, welfare & income support services.

### **ASSESSMENT OF CLIENT NEEDS**

This part comprises:

- section 7 Community Status Resolution Service
- section 8 Case management
- section 9 Provision of services.

#### **7 Community Status Resolution Service**

The Community Status Resolution Service (CSRS) is available to less vulnerable persons in the community, particularly those holding a bridging E visa, until such time as they achieve an immigration outcome. The service has been available nationally since July 2009.

Referral to the CSRS is based on an assessment of the person's need for the type and level of intervention required to progress their case to an immigration outcome as quickly as possible.

Where it is assessed that departmental intervention is required, clients would enter the CSRS. Where clients meet multiple vulnerability indicators a decision will be made about whether they warrant screening into case management.

Complementing the CSRS is a suite of tools, or services, which would be drawn on as required to address the person's needs in moving them towards an immigration outcome. These service packages may include an assisted voluntary return service for persons who wish to return but require assistance to do so. In these cases, clients are referred through the CSRS, to the IOM for migration information, advice, and financial assistance with their departure arrangements, including airfares.

For policy and procedure see PAM3: Act - Compliance - Compliance, Case Management & Detention - Community Status Resolution Service.

#### **8 Case management**

##### **8.1 Overview**

Through case management, clients are assisted to understand their situation and immigration status, and ensure timely progress towards a substantive immigration outcome, particularly for vulnerable clients and those with complex, sensitive or exceptional circumstances. These clients can be in detention or lawfully in the community.

Case managers do not advocate for a particular immigration outcome on behalf of clients, or actively service clients' needs themselves. The role of case managers is to ensure that work on each case is being undertaken by all relevant parties in a coordinated, logical and planned way, with a focus on achieving a substantive immigration outcome. Every effort is directed to obtaining an immigration outcome for clients in a timely and appropriate manner to avoid delaying the resolution of clients' cases.

For policy and procedure see PAM3: Act - Compliance - Compliance, case management & detention - Detention - Case management.

## 8.2 Case management

Case management is responsible for screening, case assessments and referrals, the development of a case plan for the client as well as monitoring and reviewing progress towards a timely immigration outcome. The case manager may meet regularly with the client and other stakeholders to ensure barriers along the immigration pathway are overcome. When a case is referred to case management, the case manager screening the case will consider its complexity, the needs of the client, sensitivity, and level of risk and mitigating factors.

The case manager will monitor the client's case to identify any change in circumstance or risk that requires modification of the case plan. For example, if the client lodges a ministerial intervention request when they were previously on a straightforward removal pathway, the case plan would inevitably need to be revised.

Once a client is screened into case management, some of the activities carried out by case managers include:

- undertaking a case assessment of the client's circumstances in respect of their immigration history, health and welfare situation and personal circumstances
- in consultation with key business stakeholders, set out in the case plan the expected immigration pathway, key events and anticipated milestone dates, along with the services needed to move the client to an immigration outcome
- coordinating services for the client by drawing on the available services needed to achieve an immigration outcome, noting that the case manager is not a direct service provider
- providing appropriate support to ensure a client proceeds expeditiously towards an immigration outcome
- intervening, escalating and brokering solutions where necessary
- reviewing their cases regularly, including the suitability of their current placement
- ensuring key decisions, and progress towards decisions, are communicated by relevant business staff to a client in the most appropriate way (for example, decisions to release from detention, decisions around granting and refusing visas, decisions of merits and judicial review bodies, ministerial intervention decisions)
- document key decisions and the progress of a case
- respond to requests for information about a case from elsewhere in the department.

## 9 Provision of services

Persons in detention facilities have access to a range of services that are in line with the duty of care the department has to such persons for the duration of their detention. Persons in immigration detention receive services that include access to:

- appropriate accommodation
- adequate food and utilities to meet their basic requirements
- health care services
- legal or immigration advice
- family and or community support networks
- information and communication and
- programs and activities.

Persons in community detention will have their immediate needs met through the appointed service provider at contractually specified levels.

Persons who hold a bridging visa and are residing lawfully in the community and who are identified as requiring additional assistance while awaiting a substantive immigration status resolution outcome, may also be offered support and assistance as necessary. See section 11.1 Community assistance support.

## **HEALTH, WELFARE & INCOME SUPPORT SERVICES**

This part comprises:

- section 10 Detention

- section 11 Community.

## **10 Detention**

Taking into account the diverse and potentially complex health care needs of persons in immigration detention, they will have access to quality health care, at a standard consistent with the health care generally available to the Australian community.

Managing the health and wellbeing needs of persons in immigration detention requires a person-centred approach that recognises each person's unique health and wellbeing requirements. Health services focus on promotion and illness prevention. The health system and related services cannot prevent someone's detention but they can provide an environment in which a conscious and continuing effort is made to minimise health risk factors and maximise protective factors.

Individuals and groups identified at higher risk for negative physical, social or mental outcomes receive targeted assessment and are offered specific health services in an effort to prevent such outcomes. Those not displaying these risks are spared unnecessary interventions. Well-targeted preventive services can result in significant improvements in health status and quality of life and can help reduce overall costs of care.

## **11 Community**

### **11.1 Community assistance support**

The Community assistance support (CAS) program, formerly the Community Care Pilot, provides basic and essential health and welfare support services for highly vulnerable bridging visa holders in the community who meet set eligibility criteria.

The CAS program is targeted specifically at persons whose immigration status is in the process of being actively resolved. Clients referred to CAS are assessed as being highly vulnerable and may have complex needs. The program provides help to these clients by removing the barriers to the timely resolution of their immigration status. Client participation is voluntary and time limited.

The services provided depend on the client's assessed individual needs and circumstances, but may include help with the provision of income support, sourcing sustainable accommodation, access to basic and essential healthcare (including mental health and counselling services), and other assistance as deemed appropriate. For more information see Fact Sheet 86a: Community Assistance Support program on the department's website.

### **11.2 Asylum Seeker Assistance (ASA) Scheme**

The Asylum Seeker Assistance (ASA) Scheme provides limited health and welfare support to protection visa (PV) applicants in the community who are identified as vulnerable. The scheme is currently administered by the Australian Red Cross (ARC) under contract to the department.

Applicants must be in financial hardship and have made a valid PV application more than six months ago, unless exempt from the six month waiting period. Ongoing eligibility for support is reviewed regularly by the ARC.

Exemptions to the six month waiting period for ASA are available to particularly vulnerable applicants including:

- unaccompanied minors, elderly persons or families with children under 18 years
- persons unable to work as a result of a disability, illness, care responsibilities or the effects of torture and/or trauma
- persons experiencing financial hardship resulting from a change in circumstances beyond their control since their last arrival in Australia.

### **11.3 Immigration Advice and Application Assistance Scheme (IAAAS)**

Publicly funded professional and independent immigration advice and application assistance from a registered migration agent is available for persons in immigration detention who indicate a wish to apply for a PV in Australia and for vulnerable persons awaiting immigration status resolution in the community. It includes use of qualified interpreters and extends to lodging the visa application or merits review request and having decisions properly explained. The assistance does not include legal advice and is not available for ministerial intervention requests or for applications for judicial review.

For policy and procedures see DSM - Chapter 4 - Communications & visits - IAAAS.

**PERFORMANCE MANAGEMENT & CONTINUOUS IMPROVEMENT****12 Systems & structures to measure performance**

To monitor performance against service delivery values, contractual obligations for performance monitoring and continuous improvement are specified in the relevant immigration detention service provider contracts for which see:

- Serco Detention Services Contract -.Immigration Detention Centres - Schedule 4.1 - Performance Management Manual
- Serco Detention Services Contract - Immigration Residential Housing and Immigration Transit Accommodation - Volume 1, Part 9 - Performance Management
- Serco Detention Services Contract - Immigration Residential Housing and Immigration Transit Accommodation - Volume 2, Schedule 4.1 - Performance Management Manual
- International Health and Medical Services - Health Services Contract - Part 9, Page 49; Schedule 4.1 Performance Management Manual
- Agreement between Commonwealth of Australia and Life Without Barriers in relation to services for the provision of care for unaccompanied minors in community detention, immigration detention facilities and alternative places of detention in Australia - Item E, pages 32-33
- Agreement between Commonwealth of Australia and Life Without Barriers in relation to services for the provision of care for unaccompanied minors in community detention on Christmas Island - Item E, pages 33-34.

# Detention Services Manual

## Chapter 1 - Legislative & principles overview

### Duty of care to persons in immigration detention

#### **ABOUT THIS INSTRUCTION**

This policy instruction comprises:

- [Purpose](#)
- [Background](#)
- [Breach of duty of care](#)
- [Departmental risk assessment matrix](#)
- [Integrating duty of care and risk assessments](#)
- [What is the extent of the department's duty of care?](#)
- [How can the department carry out its duty of care?](#)
- [Carrying out the department's duty of care obligations - the three-step process](#)
- [Standard of care required in different types of detention.](#)

#### **Related instructions**

- [DSM Chapter 1 - Legislative & principles overview: Service delivery values.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This policy instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 March 2009 with minor text changes.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **PURPOSE**

The department owes a duty of care towards persons in immigration detention. The law in Australia in relation to liability of public authorities states that a duty of care is carried out when an authority acts in accordance with the standard of a *reasonable authority* (see [section 2 What is a 'reasonable authority'?](#)). The courts have said that a 'reasonable authority' is required to "take those steps that a reasonable authority with the same powers and resources would have taken in the circumstances in question".

The actions of the individual departmental officer making a decision or taking action will be looked at in light of those powers and resources. In practice, for the departmental officer, it means ensuring that they follow guidelines and/or procedures put in place by the department as well as ensuring they have the appropriate authority before making a decision or taking action. Under the provisions of the Act, non-citizens found to be unlawfully in Australia are taken into immigration detention. Since persons in immigration detention are in the department's care, most decisions about their day to day wellbeing are made by the department. Therefore the standard of care that needs to be exercised by the department is very high; however, while the department's duty of care cannot be transferred to anyone else, responsibility can be shared between the department, and persons in detention themselves.

Shared responsibility is an interpretation where the department works together with the person in detention to achieve the best overall care for them, rather than only providing care to protect the government from risk or legal action if harm occurs. See [section 6.3 Shared responsibility](#).



## **BACKGROUND**

### **1 WHAT IS A ‘DUTY OF CARE’?**

The department has a duty of care towards persons in immigration detention. This means that the department must exercise reasonable care in relation to persons in immigration detention to prevent any reasonably foreseeable harm.

The department has been brought into a relationship of proximity with persons in detention because by detaining persons under the Act the government has assumed responsibility for them. An important part of this relationship is a special dependence or vulnerability on the part of the person in immigration detention.

Departmental policies which direct staff as to how persons in immigration detention are to be cared for and treated can be found in policy, see [DSM Chapter 1 - Legislative & Principles Overview: Service delivery values](#).

The standard of care to be expected of departmental officers subject to a duty of care is dependent on what a *reasonable authority* (see [section 2 What is a ‘reasonable authority’?](#)) would have done about a reasonably foreseeable risk (see [section 3 What is a ‘reasonably foreseeable’ risk?](#)).

### **2 WHAT IS A ‘REASONABLE AUTHORITY’?**

In order to determine what a *reasonable authority* would have done or not done in all the circumstances of the case it is necessary to look at the actions of the decision maker in light of the powers and duties conferred on the relevant authority. The common law will only impose a duty to take those steps that a reasonable authority with the same powers and resources would have taken in the circumstances in question.

What this means in practice is that the Courts will look at the resources available to the department and whether it has employed those resources appropriately - for example, providing training, employing staff of the appropriate educational level and providing access to guidelines and procedures manuals. What it means for the individual departmental officer is that they should ensure they:

- attend any training provided appropriate to their role
- are familiar with guidelines and procedures manuals
- have the authority to make the decision or take the action
- are the most appropriate person to make the decision or take the action and
- refer the matter to a senior officer if they are unsure about any of the above.

### **3 WHAT IS A ‘REASONABLY FORESEEABLE’ RISK?**

Whether a risk is reasonably foreseeable depends on whether it is foreseeable that the person’s act or omission involves a risk of harm to another person. A risk that is unlikely could still be reasonably foreseeable provided that it is not “far-fetched or fanciful”.

## **BREACH OF DUTY OF CARE**

### **4 HOW IS A DUTY OF CARE BREACHED?**

A duty of care will be breached if the person or authority who owes the duty fails to act in accordance with the required standard of care.

The standard of care owed to persons in immigration detention is a reasonable standard of care rather than an extraordinary standard of care.

In considering whether a duty of care has been breached, the following factors are relevant:

#### Foreseeability:

- Whether it is reasonably foreseeable that the act or omission will result in injury.

#### Response:

- What precautions a reasonable authority would take against a reasonably foreseeable risk of injury, taking into account:
  1. *Likelihood*: the degree of probability of the risk occurring
  2. *Gravity*: the seriousness of the harm that may occur
  3. *Practicability*: the expense, difficulty and inconvenience of taking the precautions and
  4. *Justifiability*: whether it would be justifiable to a reasonable person not to implement measures to mitigate the risk.

Another approach would be to use the department's risk model. The Departmental risk assessment matrix balances the likelihood of the risk posed by a particular person in immigration detention against the expected consequences of such a risk (in accordance with the evidence available at the time of the assessment) to provide an overall risk rating for the person in immigration detention. The risk rating obtained then informs the decision regarding the appropriate placement under the Client Placement Model. For example, where it is considered quite likely that a person in immigration detention might cause harm to others (likelihood rating: likely) and the consequence of that harm is considered to be serious (consequence rating: major), their overall rating would be high. This would then indicate that the person in immigration detention would not be appropriate for a lower security detention placement, such as a community detention.

Training in the use of the Departmental risk assessment matrix is available for all departmental staff. Training is available through DIMAnet and the Risk Management Unit. It is recommended that officers undertake training before using the matrix.

**DEPARTMENTAL RISK ASSESSMENT MATRIX**

See Breach of duty of care.

		Consequence			
		Minor (1)	Moderate (2)	Major (3)	Catastrophic (4)
Likelihood	Almost Certain (D)	Low (D1)	Medium (D2)	High (D3)	Extreme (D4)
	Likely (C)	Low (C1)	Medium (C2)	High (C3)	Extreme (C4)
	Possible (B)	Low (B1)	Medium (B2)	High (B3)	Extreme (B4)
	Unlikely (A)	Low (A1)	Low 3(A2)	Medium (A3)	High (A4)

**Likelihood**

- A. Unlikely - no evidence to suggest that risk would happen
- B. Possible - some evidence to suggest that risk would happen (risk-mitigation strategies should be implemented)
- C. Likely - growing evidence to suggest that risk would happen (if risk mitigation strategies are not immediately implemented, the risk will probably happen)
- D. Almost Certain - strong probability that risk would happen, or risk has happened (this may be despite risk mitigation / management strategies being implemented).

**Consequence**

- 1. Minor - risk is unlikely to cause harm to property, detainee or others (managed within normal standard operating procedures)
- 2. Moderate - risk of minor harm to property, detainee or others (may require escalation, within normal standard operating procedures)
- 3. Major - risk of serious harm to property, detainee or others (requires escalation, may require police intervention)
- 4. Catastrophic - risk of loss of life, damage to the department's reputation, national security (requires police intervention).

## INTEGRATING DUTY OF CARE AND RISK ASSESSMENTS

### 5 RISK ASSESSMENTS

While the risk assessment matrix is a useful tool for decision making, it may not be sufficient to ensure that all duty of care obligations are discharged.

While it is possible that any methodology used may attract criticism it is important to build a methodology and ensure that the foundations and development of the model is based on sound assessable principles - easily understood and considered reasonable by the person in the street. These foundations can be found in DSM Chapter 1 - Legislative & Principles Overview: Service delivery values.

The Departmental risk assessment matrix currently balances the likelihood of a risk (probability) against the seriousness of its consequences (gravity). Consideration of the additional duty of care factors of practicability and justifiability would ensure that a more complete assessment of the circumstances is undertaken and, ultimately, a more appropriate decision is reached.

This is perhaps best demonstrated by an example:

An immigration detainee, Mr X, has a medical history of depression which is thought to be exacerbated by his facility-based detention. A risk assessment is undertaken and indicates that he is an appropriate candidate for transfer to an alternate place of detention.

Within the current risk assessment matrix, the probability and gravity of the risk would have already been considered. However, the practicability and justifiability of the risk-mitigation strategy (that is, transfer to an alternate place of detention) also requires consideration to ensure that duty of care is fully integrated into the decision.

#### **Practicability**

A reasonable person might consider it impractical to transfer Mr X to an alternate place of detention if the alternate place of detention is not located sufficiently close to appropriate mental health services or if it was more appropriate for him to be more closely monitored in an immigration detention centre (IDC). Additional risks may also arise if the alternate place of detention is worse for his mental health, or if it causes a different risk to arise.

#### **Justifiability**

A reasonable person might consider it justifiable to keep Mr X in an IDC, if it is more difficult for him to access appropriate mental health services if transferred to an alternate place of detention. On the other hand, a reasonable person might consider that the risk to Mr X is greater if he remains in an IDC rather than transferred to an alternate place of detention, and thus his transfer might be justifiable, despite the risk.

The way in which the department carries out its duty of care obligations will differ depending on the circumstances of each individual case.

## **WHAT IS THE EXTENT OF THE DEPARTMENT'S DUTY OF CARE?**

### **6 NON-DELEGABLE DUTY OF CARE**

The department's duty of care towards persons in immigration detention is non-delegable, which means that it cannot be transferred to anyone else. An element of this non-delegable duty of care is that the department has undertaken the "care, supervision or control" of persons in immigration detention. When the department contracts out the provision of services to third parties (the Detention Services Provider - DSP), it still owes a duty of care to persons in detention and must ensure that reasonable care is taken to avoid harm.

While the department maintains ultimate responsibility for all persons in detention, the DSP must protect the Commonwealth's interests by discharging its duty of care obligations strictly consistent with those of the Commonwealth.

#### **6.1 Higher standard**

The department must carry out a high standard of care in relation to persons in detention because the government has detained these persons under the Act and their ability to look after some of their own needs is limited. The Courts recognise that such persons are "vulnerable".

The High Court has found that in considering the extent to which a duty of care is owed, it is necessary to take into account that a person may not always take proper care for their own safety. This is of particular relevance to a person in detention, who, by reason of their detention, may not be able to care for themselves in some respects; however, it does not mean that persons in detention do not have to care for themselves to the extent that they are capable.

#### **6.2 To whom does the duty of care extend?**

All persons in immigration detention are owed a duty of care by the department. The duty does cease when the person is released from detention. However, in relation to "special needs" cases, the case management process must effectively address the needs of the person and make appropriate arrangements.

#### **6.3 Shared responsibility**

While the department owes a very high standard of care to persons in detention, responsibility is shared between the department and persons in detention. The level to which a person will be responsible for their own safety depends on their individual circumstances. It is expected that a person will act in accordance with their capacity in a given situation.

It is not the department's responsibility to ensure that a person does not suffer harm by ignoring obvious danger. The standard expected of the department is a reasonable and not an extraordinary standard. Persons in detention are expected to exercise ordinary care for their own safety and avoid risks that, in the circumstances, would be obvious to a reasonable person in the same position. Particular care will need to be taken where a person suffers from a mental illness which impairs their ability to make sound judgments in relation to their own safety. In such circumstances it may be unreasonable to expect them to share the responsibility for their care.

In assessing how responsibility can be shared in a specific circumstance, the following considerations can be taken into account:

- the capacity of the person, including age, mental capacity, language ability, place of origin and amount of time spent in Australia
- the level of understanding of the person
- the level of control that a person has over the situation
- the standard of care required of the department in the circumstances.

The standard of care required of the department will be affected by the extent to which a person's freedom of movement and capacity to care for themselves has been restricted.

The type of detention that a person is in will be a significant factor in determining the extent of restriction experienced by the person. See Standard of care required in different types of detention.

## HOW CAN THE DEPARTMENT CARRY OUT ITS DUTY OF CARE?

This Part comprises:

- section 7 Operational functionality
- section 8 General considerations
- section 9 Actions that may be required.

### **7 OPERATIONAL FUNCTIONALITY**

When considering how to carry out the department's duty of care obligations, it is important for officers to adjust their response to the particular situation and to the circumstances of each individual person in immigration detention. There is a spectrum of detention options and as a consequence, the department's duty of care needs to be flexible and adapt to all of the options available. This is the only way in which the department can meet its responsibility for persons in immigration detention while also facilitating the operational functionality of detention centres.

### **8 GENERAL CONSIDERATIONS**

There are some general considerations to take into account when determining how to act in accordance with the required standard of care. The department's actions in a given situation can be adjusted according to the following factors:

- consider the *type of detention* the person is in to determine the standard of care required.
- consider the *knowledge and capacity* of the person, including their age, language ability, place of origin and the amount of time they have spent in Australia.
  - For example, a person who has lived previously in a similar environment for six months will have a greater capacity to operate in that environment than a person from a lesser developed country who has been in Australia for two days.
  - Similarly, a person who is fluent in the English language will have a greater capacity for understanding instructions and warnings than a person who does not speak English at all.
- consider whether a *third party* is also under a duty of care towards a person.

### **9 ACTIONS THAT MAY BE REQUIRED**

#### **9.1 Warning of dangers and appropriate training**

The department has a duty to ensure that a person in detention is appropriately warned of any hazards or dangers of which they might not be aware. The existence of a duty to warn will depend on the knowledge and capacity of the individual, because this will determine whether the person is aware of the danger. A person that is relatively unaccustomed to the environment might not be aware of a danger that would otherwise be obvious.

An important part of conveying a warning to a person is making sure that they understand the warning. The potential consequences if the warning is not followed should also be explained. This may require the use of an interpreter and/or a written explanation.

A person in immigration detention may also need appropriate instruction and training in the use of equipment, for example, how to use cooking facilities in immigration residential housing (IRH) or community detention. Where a person says they know how to use equipment but their knowledge and capacity suggests otherwise, the officer should check their knowledge by going through the necessary steps together with the person in detention.

#### **9.2 Safety of premises**

The department may be under a duty to ensure that a building in which a person is held, or directed to live, is reasonably safe. This would include an assessment of both the condition of the premises, the potential occupants and any persons sharing the accommodation.

Attention will need to be given to the potential occupants of the property as premises might be safe for adults but may pose a greater risk for children.

Where a property is provided by a member of the community, they will have the same duty to take reasonable care in relation to the person in detention as any other person entering upon their land.

### **9.3 Ensuring contractual services are of an agreed standard**

A third party that has been contracted by the department to provide services to persons in detention will owe those persons a duty of care. For example, a non-government organisation providing services and accommodation to persons in community detention will owe them a duty of care. However, this duty is additional to, and does not substitute, the department's duty of care. The department remains ultimately responsible for accommodation and services provided to persons in detention.

In such cases, the department can carry out its duty of care by regular monitoring and performance auditing of the services provided by the contracted third party, to ensure that the services are adequate. The department should also ensure that the contracted third party is providing reasonable care to persons in detention, for example, by satisfying itself that an appropriate case management plan has been set up and that the third party is capable of meeting the persons' needs through that plan. However, in the case of a third party such as a hospital, the department will accept the monitoring and performance audit on services provided by the Australian Council on Healthcare Standards committee.

### **9.4 Health care**

As part of its duty of care the department is responsible for providing persons in immigration detention with access to a level of health care that is commensurate to that available to persons in the wider Australian community.

Health professionals treating persons in immigration detention must be qualified and appropriately registered to practice. Hospitals and other health facilities treating persons in immigration detention are required to meet appropriate standards, including accreditation, expected by the Australian community.

Health services in IDCs will be required to meet the Detention Health Standards and achieve formal accreditation against those standards.

Duty of care does not provide the department with full access to a person's health record. Persons in detention are entitled to the same standards of privacy and confidentiality as the general Australian population. In accordance with the Privacy Act, the health information of a person in detention will not be disclosed, without the person's consent, to any person unless there is a requirement by law.

### **9.5 Children**

As part of its duty of care the department is responsible for providing safe and appropriate accommodation for children in detention.

This duty will involve a consideration of the best interests of the child in all the circumstances including whether the child is accompanied or unaccompanied.

The department should be alert to any signs that a child may not be coping or that they are being abused or mistreated. The department should consider the capacity of the child's parents to provide proper care.

The department's duty of care to persons in immigration detention arises partly from the acknowledged vulnerability of persons in detention. Children are a particularly vulnerable sub-group of this wider group and, as such, the duty of care owed will be higher.



## **CARRYING OUT THE DEPARTMENT'S DUTY OF CARE**

### **OBLIGATIONS - THE THREE-STEP PROCESS**

This part comprises:

- section 10 High standard of care
- section 11 How officers can carry out this high standard of care in an operational context.

#### **10 HIGH STANDARD OF CARE**

The department has a duty of care towards persons in immigration detention which cannot be transferred to anyone else. The standard of care expected of officers is very high because the department has assumed responsibility for the care of persons in detention and they may be in a particularly vulnerable position.

#### **11 HOW OFFICERS CAN CARRY OUT THIS HIGH STANDARD OF CARE IN AN OPERATIONAL CONTEXT**

##### **11.1 The three steps**

The three step process is to consider:

- Is there a reasonably foreseeable risk
- Does the person in immigration detention have the capacity to look after their own safety in this situation and
- Is it necessary to take precautions against the risk

##### **Is there a reasonably foreseeable risk**

Most risks are reasonably foreseeable. Officers have a responsibility to consider all the consequences to a person of an act or omission.

##### **Does the person in immigration detention have the capacity to look after their own safety in this situation**

Consider:

- what is the *age, language ability and place of origin* of the person and the *amount of time* they have spent in Australia?
- what is the level of *understanding* of the person in this situation?
- what level of *control* does the person over this situation?
- what level of *restriction* is there over the person's freedom of movement and capacity to care for themselves?

If the person has full capacity to look after their own safety in the particular situation, it may not be necessary to take precautions. Step three will not be relevant.

However, if a person's capacity is restricted there may be a heightened responsibility on the part of the department to take precautions against the risk.

The extent of the department's responsibilities will be affected by the extent to which a person's capacity to care for themselves has been restricted.

##### **Is it necessary to take precautions against the risk**

##### **What is the likelihood of the risk occurring?**

- *unlikely* - no evidence to suggest the risk will occur
- *possible* - some evidence to suggest the risk will occur
- *likely* - growing evidence to suggest the risk will occur
- *almost certain* - strong probability that the risk will occur

The more likely the risk, the more important it is to take precautions against the risk.

What is the gravity of the risk?

- *minor* - risk of minor harm to property, person in detention or others
- *major* - risk of serious harm to property, person in detention or others
- *catastrophic* - risk of loss of life or risk to national security.

The more serious the consequence of the risk, the more important it is to take precautions against the risk.

How practical would it be to take precautions against the risk?

Consider:

- the *cost* of the precaution
- the *difficulty* involved in taking the precaution
- the *inconvenience* of taking the precaution and
- whether it will give rise to any *conflicting responsibilities*.

Where a precaution is highly practical, it should be taken even if the risk is minor and unlikely to occur.

Where a risk is major and likely to occur, a precaution should be taken even if it is highly impractical. In some cases, it may be necessary to cease altogether the activity giving rise to a reasonably foreseeable risk.

However, where a risk is minor and unlikely to occur, and the precaution is highly impractical, it may not be necessary to take the precaution.

## 11.2 The Australian Public

The views of the Australian public and community stakeholders are represented by a number of advisory groups. Two key advisory groups are:

### Immigration Detention Advisory Group (IDAG)

The role of the IDAG is to advise the Minister on matters relevant to the detention of unlawful non-citizens in IDCs, alternative and community detention arrangements, with particular reference to the appropriateness and adequacy of immigration detention services, accommodation and amenities.

The IDAG has unfettered access to IDCs. Members are able to talk with staff, persons in detention and detainee representative committees to obtain first-hand information on the operations and environment at each centre and alternative and community immigration detention arrangements.

### Detention Health Advisory Group (DeHAG)

DeHAG was formed in 2006 to play a major role in providing the department with advice regarding the design, implementation and monitoring of improvements in health care (particularly mental health care) for persons in immigration detention. DeHAG comprises practitioners from the fields of psychiatry, psychology, public health, dentistry, refugee services, nursing, and general practice. The Ombudsman's Office has observer status.

## 11.3 Persons in immigration detention

The Migration Act requires that where it is known or there is a reasonable suspicion that a person is an unlawful non-citizen, that person must be detained on mainland Australia and may be detained in an *excised offshore place* unless granted permission to remain in Australia, or they be removed as soon as reasonably practicable. The *reasonable suspicion* must be maintained during the entire period of the detention in order to justify the continued detention. Any unlawful non-citizen who has been detained must be kept in immigration detention until he or she is removed from Australia, deported or granted a visa.

This practice reflects Australia's sovereign right to determine which non-citizens are admitted or permitted to remain in Australia and the conditions under which they may be removed.

Persons may become unlawful non-citizens because they:

- have overstayed their visa (the majority of cases)
- arrived in Australia without a visa or
- have had their visa cancelled.

Immigration detention in IDCs is only to be used as a last resort and for the shortest practicable time but remains mandatory for the following groups:

- all unauthorised arrivals, for management of health, identity and security risks to the community
- unlawful non-citizens who present unacceptable risks to the community and
- unlawful non-citizens who have repeatedly refused to comply with their visa conditions.

It is important to remember that immigration detention is administrative detention, not correctional detention, and that a relatively small percentage of cases result in detention - see DSM Chapter 1- Legislative & principles overview: Service delivery values.

Most overstayers are granted a bridging visa, allowing the holder to remain in the community lawfully pending their departure from Australia, consideration of an application for a visa other than a bridging visa or to allow completion of merits or judicial review. The admission of minor children into detention in this situation is undertaken only as a last resort. In these cases, the detention of families with children will take place in the community under community detention arrangements with conditions set to meet their individual circumstances, rather than in IDCs.

Those who are granted a visa are released from detention immediately.

## **STANDARD OF CARE REQUIRED IN DIFFERENT TYPES OF DETENTION**

See also [section 6.3 Shared responsibility](#).

### **12 STANDARD OF CARE IN IDCs**

The standard of care owed to persons in an IDC is very high, because their independence is substantially restricted. The department has assumed full responsibility for their care and the persons are in a position of particular vulnerability.

However, officers can still assume that persons in an IDC will look out for their own safety, within their capacity. The capacity of each person will depend on their individual circumstances.

IDCs provide a secure environment for persons in detention of higher flight or security risk than those placed in other immigration detention facilities. Families with children are not accommodated in IDCs, except as a last resort. IDCs provide a range of accommodation, including compounds, dorms, single rooms or rooms with an ensuite. Allocation of accommodation is in accordance with the Client placement model - see [DSM Chapter 2 - Client placement: Client placement model](#).

### **13 STANDARD OF CARE IN IMMIGRATION RESIDENTIAL HOUSING (IRH)**

The standard of care owed to persons in IRH is very high, because persons in IRH are ordinarily restricted to the premises and are not free to leave at will. However, they are allowed more scope for freedom than persons in an IDC. For example, they are able to cook their own food and are responsible for keeping their individual accommodation clean and tidy.

Officers can assume that persons in IRH will look out for their own safety, within their capacity. The capacity of each person will depend on their individual circumstances.

IRH is a form of alternative detention in a less institutional, more domestic detention environment for eligible low flight and security persons in detention. IRH provide accommodation for:

- families with children
- those awaiting a residence determination decision and
- those that have not been granted a residence determination.

IRH may also be used to accommodate other low risk persons in detention.

### **14 IMMIGRATION TRANSIT ACCOMMODATION (ITA)**

ITA locations are places of immigration detention under the Act. ITA offers hostel style accommodation for persons in detention. ITA provide low cost short term transit accommodation for low security and flight risk persons in detention - generally airport turnarounds.

ITA provides “short stay” accommodation to persons in immigration detention who are of sound physical and mental health, and who represent a low security risk. Placement decisions will be made in accordance with the Client placement model. Families with children will not be placed in ITAs except as a measure of last resort.

The concept underlying placement in an ITA is for unlawful non citizens who are low risk to stay in immigration detention site for a short time until their status is resolved. The ITAs are low security places of immigration detention with low level restrictions placed on persons in immigration detention. It would be expected that persons placed in ITAs would not exhibit any special care needs and officers should assume that these persons will largely look out for their own safety and that their capacity should be relatively high.

### **15 COMMUNITY DETENTION**

Please refer all queries about community detention to the Director, Detention Health Services Section, Services Management Branch, Community & Detention Services Division.

## **16 ALTERNATIVE TEMPORARY DETENTION IN THE COMMUNITY**

The standard of care owed to persons held in alternative temporary detention in the community will depend on the extent to which their freedom of movement is restricted and the extent to which the department is responsible for the close supervision of the person in detention. This will vary considerably.

If a person is detained in a hotel or motel room, they will usually be held in that place by officers and not permitted to leave the room except under escort. The person is kept under tight supervision by officers. The standard of care will therefore be higher than when a person in detention is held in an IDC. There may be less room for breach of the department's duty of care as the person's movements are so heavily restricted.

Family groups, women and children and unaccompanied minors are the primary groups for consideration for this type of immigration detention. This option is best utilised for single men and women who have specialist health or physical needs that would be best met in a non IDC environment.

# Detention Services Manual

## Chapter 1 - Legislative & principles overview

### Guardianship

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Guardianship.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **GUARDIANSHIP**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 1 - Legislative & principles overview

### Privacy

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Privacy.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 1 January 2011.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **PRIVACY**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 1 - Legislative & principles overview

### Recordkeeping

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Background
- Departmental recordkeeping policy
- Recordkeeping training for staff.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 February 2011 with minor changes.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Application to staff and service providers.

### **1 PURPOSE**

This instruction provides guidance to departmental and detention service provider staff on their recordkeeping responsibilities and directs staff to the range of existing departmental documents on recordkeeping requirements.

### **2 APPLICATION TO STAFF AND SERVICE PROVIDERS**

The departmental recordkeeping policy, protocols and guidelines apply to all departmental staff and service providers, including:

- ongoing employees
- non-ongoing and casual employees
- contractors
- consultants
- other Government agency personnel on secondment or undertaking duties on the department's behalf
- individuals employed by third party organisations or contracted to third party organisations
- detention service provider (DSP) staff.
- health service provider staff.

## **DEPARTMENTAL RECORDKEEPING POLICY**

This part comprises:

- section 3 Recordkeeping policies and guidelines
- section 4 Legislation and standards
- section 5 Staff responsibilities
- section 6 Responsibilities specific to the DSP
- section 7 Health care records management
- section 8 Health Services Manager responsibilities

### **3 RECORDKEEPING POLICIES AND GUIDELINES**

The department has a number of recordkeeping policies and guidelines that specify departmental recordkeeping expectations of all staff across a variety of settings.

Departmental recordkeeping policy and guidelines are the authority documents for departmental recordkeeping.

The following recordkeeping policies and guidelines are available to officers on the intranet or in TRIM.

#### **Recordkeeping Policy - December 2009**

Departmental recordkeeping policy and guidelines (TRIM record number ADD2009/1071822) should be considered the authority documents for departmental recordkeeping where there are any inconsistencies about recordkeeping.

This document outlines the department's commitment to compliance with recordkeeping practices and outlines the purpose, objectives and to whom the policy applies.

#### **Recordkeeping Guidelines - June 2007**

This document (TRIM record number ADD2007/97961) provides information to staff about the management of departmental records, including file creation, storage, titling conventions, security and records disposal.

#### **Recordkeeping Protocols for Supervisors - May 2007**

This document (TRIM record number ADD2009/363728) provides an overview of the roles and responsibilities of supervisors for ensuring the quality of recordkeeping within their workgroup. Annex A provides the template for a Local Recordkeeping Business Process Plan that each workgroup is required to develop to demonstrate how they comply with the departmental Recordkeeping Policy and Guidelines.

#### **‘Note for File - 2007’**

A report on recordkeeping within the Australian Public Service by the Management Advisory Committee, August 2007 (TRIM record number ADD2007/301271). This report presents the Management Advisory Committee's findings from a study conducted on recordkeeping with the following Terms of Reference:

- to articulate the purpose of recordkeeping in the APS context, the “business case” for it, and identify the impediments to effective recordkeeping
- explain how record creation/keeping interacts with the Australian Government's information collection, use and disclosure obligations
- explain how efficient and effective recordkeeping can be achieved in a modern Commonwealth agency, having regard to the increasing scale and complexity in recordkeeping brought about by the proliferation of electronic communications and new electronic media.

**Information Management & Recordkeeping Guidelines for CCMD Officers - May 2008**

This document (TRIM record number ADD2007/478333) makes specific reference to departmental recordkeeping requirements within the TRIM context as it relates to the CCMD portal, Investigation and Client files.

**Information Management & Recordkeeping Guidelines for DSP staff - July 2007**

This document (see TRIM record number ADD2007/536380 and Serco PPM Recordkeeping) provides an overview of departmental requirements in respect to recordkeeping by DSP. In accordance with the current DSP contract conditions, the DSP is required to define and implement local recordkeeping business processes that meet departmental recordkeeping requirements (see: DSP Contract , Part 49 - Records Management).

**4 LEGISLATION AND STANDARDS**

As a Commonwealth Government department, we operate under a variety of legislative requirements. The following acts, regulations, policies and standards relate to our departmental records:

- Archives Act 1983
- Audit (Transitional and Miscellaneous) Amendment Act 1997
- Auditor-General Act 1997
- Australian Citizenship Act 2007
- Commonwealth Authorities and Companies Act 1997
- Copyright Act 1968
- Crimes Act 1914
- Electronic Transactions Act 1999
- Evidence Act 1995
- Financial Management and Accountability Act 1997
- Freedom of Information Act 1982
- Migration Act 1958
- Privacy Act 1988
- Public Order (Protection of Person and Property) Act 1971
- Public Service Act 1999
- Australian Standard AS 5090-2003 Work process analysis for recordkeeping
- Australian Standard AS/ISO 15489-2002, Records Management
- Australian Standard AS/ISO 23081 Metadata
- Client Service Charter
- Commonwealth Protective Security Manual
- DIAC Security Instruction 2009 (TRIM record number ADD2009/895344)
- Email and Internet Use Instruction July 2010 (TRIM record number ADD2009/896104).

**5 STAFF RESPONSIBILITIES**

Departmental recordkeeping policy states that all staff are responsible for:

- keeping comprehensive, authentic and reliable records that support and evidence sound decision making
- ensuring that records are treated as valuable corporate assets and documented to a standard that would withstand independent scrutiny
- ensuring that recordkeeping is an integral part of all business processes
- keeping records in the approved recordkeeping systems in accordance with documented and authorised business processes
- folioing physical records and entering folio references into the approved recordkeeping systems, to ensure ongoing accessibility to departmental records
- aligning localised recordkeeping procedures with departmental standards by the development of local business rules.

You must keep a document when it will help to provide evidence of the department's

- business functions

- activities
- transactions
- use of resources or
- service delivery.

When it will help anyone, including the public, find out:

- what happened
- what was decided
- when it occurred
- what the sequence was and
- who was involved.

When it will give evidence for the Government, the Minister, the department or any officer to defend themselves:

- against legal action
- against charges of impropriety or
- at an official inquiry.

## **6 RESPONSIBILITIES SPECIFIC TO THE DSP**

Recordkeeping guidelines specific to the DSP can be found in Information Management & Recordkeeping Guidelines for DSP staff.

### **6.1 DSP officer responsibilities**

All DSP Officers are responsible for:

- keeping records of decisions made, in accordance with Commonwealth legislation and the Australian Public Service Code of Conduct
- deciding whether a given document or object should be a record
- creating records in a timely manner so that DSP and departmental staff reliant on this information have access to it when they need it-in the short, medium and long term
- attaching supporting documents as evidence in the portal so they become retrievable records from the corporate memory.

### **6.2 DSP manager responsibilities**

All DSP managers need to:

- identify which records their business units must keep to ensure they comply with the department's recordkeeping policy and authorised DSP business procedures
- ensure recordkeeping procedures are both standard and common knowledge, so information remains accessible, even if staff changes occur
- adhere to the five-year moratorium on the destruction of departmental files containing client related records
- understand that many different parts of the department other than the operational business areas, including Litigation, Investigations and Freedom of Information, may need to retrieve information for legal cases.

## **7 HEALTH CARE RECORDS MANAGEMENT**

Personal health information of all persons in immigration detention is private and confidential information between the individual and the health service provider.

DIAC and contractor staff will appropriately manage the health information of persons in immigration detention to meet all requirements of the Privacy Act 1988 and their responsibilities for the management of departmental records. All health care records for persons in immigration detention remain the property of the Commonwealth of Australia.

It is the responsibility of the Health Services Manager (HSM), not departmental or DSP staff, to create and maintain a client's health record. If information from a client's health record is required by departmental staff, a health summary may be sought in accordance with privacy requirements.

The Privacy Act 1988 states:

“...that personal information cannot be released to a third party without the consent of the person to whom the information relates. If there is a need to access information from a medical record the person should be specifically asked to grant access and disclosure of the required information.

An exception to this is the Commonwealth Ombudsman who has specific powers to access health records of persons in detention for the purpose of investigations.”

## **8 HEALTH SERVICES MANAGER RESPONSIBILITIES**

The HSM must create and maintain an electronic Health Care Record for each person in immigration detention at the time of that person’s health induction assessment.

The HSM must ensure that each health care record:

- a. contains a record of all health consultations attended by that person during their period in immigration detention, (including any “out of hours” consultations), copies of all new referrals and referrals for any serious or chronic conditions, and details of any instance in which a person in immigration detention did not consent to a clinically recommended treatment, procedure or service
- b. contains a health summary consistent with Detention Health Standards (where applicable) and otherwise, accepted industry practice
- c. at any point in time, provides an up-to-date and accurate picture of the relevant person in immigration detention’s health status
- d. is stored in a readily accessible location secure against unauthorised access, theft or damage
- e. is kept in such a way that maintains the confidentiality and privacy of the information contained in the health care record, and is protected from unauthorised access or use and
- f. is otherwise created, maintained and used in accordance with the Archives Act 1983, AS ISO 15489-2002 Australian Standard for Records Management and the relevant departmental Health policy.

The HSM must develop, implement and keep up-to-date (by reviewing at least annually and amending as necessary) health information collection, storage and exchange policies and practices that:

- a. are consistent with the Archives Act 1983 and AS23081 Information and Documentation - Records Management Processes - Metadata for Records
- b. facilitate and support the timely and complete exchange of all relevant health information for persons in immigration detention between treating health care providers
- c. ensure that persons in immigration detention have access to their own health information and records in accordance with all relevant laws and
- d. allow for the generation or production (as applicable) of all health summaries, health data and other reports requested by the department.

## **RECORDKEEPING TRAINING FOR STAFF**

### **9 TRAINING OPPORTUNITIES**

#### **9.1 Background**

See ADD2009/492183 CEI - Recordkeeping.

#### **9.2 SkillPort Training Modules**

- TRIM Context - Recordkeeping
- TRIM Context - User Configuration and Customisation
- TRIM Context - Searching in the TRIM Context
- TRIM Context - Creating Records
- TRIM Context - Records maintenance
- TRIM Context - Managing Emails.

#### **9.3 Face-to-face training**

Converga (previously OSA) offers face-to-face TRIM training to groups and individuals. The content is based on the SkillPort training modules. See TRIM Training on ImmiNet.

The National Training College courses for CCMD officers include a recordkeeping component.

#### **9.4 On-line resources**

On-line resources related to recordkeeping in the department are available on ImmiNet:

- Recordkeeping policy and recordkeeping guidelines
- Recordkeeping with a TRIM Context
- Recordkeeping protocols for supervisors
- TRIM Context quick reference guide.

# Detention Services Manual

## Chapter 1 - Legislative & principles overview

### Detention legal framework

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Background
- Detention of unlawful non-citizens
- Continued detention & removal
- Table of detention related powers
- Other relevant legislation.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 1 July 2011 to include updated departmental information, corrections and minor text changes.

#### **Owner**

Detention Policy Section, Detention & Services Policy Branch, Compliance & Case Resolution Division, National Office.

#### **Contents summary**

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## BACKGROUND

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principle](#)
- [section 3 Migration Act context](#)
- [section 4 Key detention provisions.](#)

### 1 Purpose

The purpose of this instruction is to provide an overview of the Migration Act and highlight the provisions of the Act that are relevant to immigration detention.

### 2 Guiding principle

The guiding principle in relation to this instruction is encapsulated in [DSM - Chapter 1: Legislative & principles overview - Service delivery values](#) which states that people in immigration detention will be treated fairly and reasonably within the law.

Applying this principle to the legal framework in which we operate, this means that:

- all dealings with people in immigration detention will have a sound legal basis and
- staff working with people in immigration detention will be well trained and supported in the legal framework in which they operate.

### 3 Migration Act context

Under the Administrative Arrangements Order, the department deals with matters arising under the Act. Related matters dealt with by the department include:

- entry, stay and departure arrangements for non-citizens
- border immigration control including detention arrangements and
- arrangements for the settlement of migrants and humanitarian entrants, other than migrant child education.

The Act and the Regulations provide the statutory framework under which the department manages the delivery of the Government's migration and humanitarian programs, facilitates the well-managed entry and settlement of people to Australia, and enforces the requirements of Australia's migration laws, including the detention and removal of **unlawful non-citizens** who have no entitlement under those laws to enter and/or remain in Australia.

The Minister, and their delegates, has the power to grant a person who is not an Australian citizen (a 'non-citizen') permission to travel to and enter Australia, and/or permission to remain in Australia. This permission is called a visa. Except for certain citizens of Papua New Guinea, a non-citizen who is in Australia's migration zone must hold a visa that is in effect.

### 4 Key detention provisions

The Act defines **lawful non-citizen**, unlawful non-citizen and migration zone.

A lawful non-citizen is:

- a non-citizen in the migration zone who holds a valid (that is, not counterfeit) visa that is in effect (a valid visa is 'in effect' if the period specified on the visa allowing the non-citizen to remain in Australia has commenced and not ceased) and
- an allowed inhabitant of the Protected Zone who is in a protected area in connection with the performance of traditional activities such as traditional fishers (see s13 of the Act).



An ***unlawful non-citizen*** is a non-citizen in the migration zone who is not a lawful non-citizen (see s14 of the Act). Unlawful non-citizens are sometimes referred to as UNC's in policy instructions (but not in the Act or the Regulations). Generally, a lawful non-citizen will become a UNC if they enter the migration zone without a visa that is in effect, or remain in the migration zone without a visa that is in effect.

Except in certain circumstances, a non-citizen must not travel to Australia without a visa that is in effect. See s42 of the Act for more information about the circumstances in which a non-citizen can travel to Australia without a visa.

The ***migration zone*** means the area consisting of the states, the territories, Australian resource installations and Australian sea installations and also includes:

- land that is part of a state/territory at mean low water and
- sea within the limits of both a state or territory at a port and
- piers, or similar structures, any part of which is connected to such land or to ground under such sea

but does not include sea within the limits of a state/territory but not in a port.

## DETENTION OF UNLAWFUL NON-CITIZENS

This part comprises:

- [section 5 Types of detention](#)
- [section 6 Definitions relevant to mandatory & discretionary detention.](#)

### 5 Types of detention

#### 5.1 Mandatory detention

Mandatory detention became part of Australian law in 1994. Generally speaking, it means that in certain circumstances, if an officer knows or reasonably suspects that a person is an unlawful non-citizen, the officer must detain the person.

Section 189(1) of the Act provides that if an officer knows or reasonably suspects that a person in the migration zone (other than an excised offshore place) is a UNC, the officer *must* detain the person.

Section 189(2) of the Act provides that if an officer reasonably suspects that a person in Australia but outside the migration zone:

- is seeking to enter the migration zone (other than an excised offshore place) and
- would, if in the migration zone, be an unlawful non-citizen

the officer *must* detain the person.

#### 5.2 Discretionary detention

Generally, discretionary detention means that in certain circumstances, if an officer knows or reasonably suspects that a person is an unlawful non-citizen, the officer *may* detain the person.

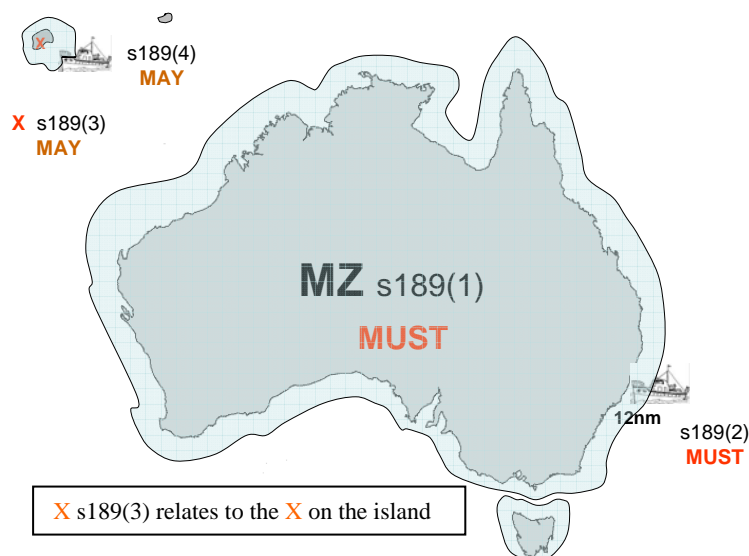
Section 189(3) of the Act provides that if an officer knows or reasonably suspects that a person in an excised offshore place is a UNC, the officer *may* detain the person.

Section 189(4) of the Act provides that if an officer reasonably suspects that a person in Australia but outside the migration zone:

- is seeking to enter an excised offshore place and
- would, if in the migration zone, be an unlawful non-citizen

the officer *may* detain the person.

For more information about mandatory and discretionary detention see [Compliance Instructions - NCOI - General Detention Procedures - Power to detain \(s189\)](#).



## **6 Definitions relevant to mandatory & discretionary detention**

### **6.1 Defined terms**

Australia is much bigger than the migration zone. A person is "in Australia" if the person is either on the Australian mainland or on the land mass of an island or external territory over which Australia has jurisdiction, or is on the sea within 12 nautical miles of the shore of such land (for more information see s15B and s17 of the Acts Interpretation Act 1901 and s7 of the Seas and Submerged Land Act 1973).

Section 5 of the Act defines the following terms:

*Detain*

*Immigration detention.*

*Officer*

*Migration zone*

*Excised offshore place*

*Offshore entry person*

### **6.2 Term that are not defined in the Act**

#### **Knowledge that a person is an unlawful non-citizen**

See PAM3: Migration Act - Compliance instructions - NCOI - General detention procedures - Knowledge that a person is an unlawful non-citizen.

#### **Reasonable suspicion that a person is unlawful**

See PAM3: Migration Act - Compliance instructions - NCOI - General detention procedures - Reasonable suspicion that a person is unlawful.

What is a 'reasonable suspicion' will depend on the circumstances of each case.

Officers must ensure that knowledge or reasonable suspicion about a person's status as a UNC is based on objective evidence such as:

- information held in departmental records
- credible information from third parties
- the person's inability to provide satisfactory evidence of being a lawful non-citizen and a lack of credible explanation for this and/or
- the person evading or attempting to evade officers or
- a combination of the above factors.

## **CONTINUED DETENTION & REMOVAL**

This part comprises:

- section 7 Rights of a person to apply for a visa
- section 8 Duration of detention
- section 9 Removal of UNC's from Australia.

### **7 Rights of a person to apply for a visa**

Section 256 of the Act provides that where a person is in immigration detention the person responsible for their immigration detention shall, at the request of the person in immigration detention, give to them application forms for a visa or afford them all reasonable facilities for making a statutory declaration for the purposes of the Act or for obtaining legal advice or taking legal proceedings in relation to their immigration detention.

Section 195 limits when a person in immigration detention may apply for a visa. Section 195(1) provides that a detainee may apply for a visa:

- within 2 working days after the day on which s194 was complied with in relation to their detention or
- if they inform an officer in writing within those 2 working days of their intention to so apply - within the next 5 working days after those 2 working days.

Section 195(2) provides that a detainee who does not apply for a visa within the time allowed by section 195(1) may not apply for a visa, other than a bridging visa or a protection visa, after that time.

Importantly, s193 limits who s195 applies to.

Section 46A(1) of the Act prevents an *offshore entry person* (see the definition above) who is in Australia and is a UNC from making a valid application for a visa. However, under s46A(2), if the Minister thinks that it is in the public interest to do so, the Minister may in effect determine that the offshore entry person can make a valid visa application. This power can only be exercised by the Minister.

### **8 Duration of detention**

Section 196 of the Act provides that a UNC detained under s189 must be kept in immigration detention until they are:

- (a) removed from Australia under s198 or s199
- (b) deported under s200 or
- (c) granted a visa.

Importantly, s196 does not prevent a person who is a lawful non-citizen or an Australian citizen from being released from immigration detention.

The reasonable suspicion that a particular person is a UNC is continually reviewed by compliance and detention officers, to ensure the evidence available to the department supports the person's continued detention.

If an officer's state of mind changes from a reasonable suspicion that a detainee is a UNC to knowledge that the detainee is a lawful non-citizen or an Australian citizen, the detainee must be released from immigration detention immediately.

If an officer's state of mind changes from reasonable suspicion that a detainee is an unlawful non-citizen to a state of mind where that reasonable suspicion is no longer held, the detainee must be released from immigration detention immediately.

Under s195A(2), if the Minister thinks that it is in the public interest to do so, the Minister may grant a person to whom the section applies (that is, a person who is detained under s189 of the Act) a visa of a particular class (whether or not the person has applied for the visa). The Minister does not have a duty to consider whether to exercise the power, whether they are requested to do so by any person, or in any other circumstances. This power may only be exercised by the Minister personally.

## **9 Removal of UNC's from Australia**

Under s198, an officer must remove a UNC from Australia as soon as reasonably practicable. The Act does not define a period of time that is considered 'as soon as reasonably practicable' but removal officers must ensure that there are not unwarranted delays in progressing and effecting a removal.

The most commonly used legislative provisions in the Act for the removal of UNC's are:

- section 198(1) - a UNC who asks the Minister (or a delegate) in writing to be removed
- section 198(2) - a detainee who has not been immigration cleared and has not applied for a substantive visa or has applied but the application has been finally determined; or a detainee who held an enforcement visa that has ceased to be in effect and has not been a lawful non-citizen since the enforcement visa ceased to be in effect, and has not applied for a substantive visa or has applied but the application has been finally determined (for example, illegal foreign fishers)
- section 198(5) - a detainee who has been immigration cleared who was entitled to apply for a visa within two working days, or after requesting in writing an extension of time but did not apply
- section 198(6) - a detainee who has been immigration cleared whose application for a substantive visa has been refused and finally determined.

For more information see PAM3: Act - Compliance instructions - Removal Instructions - Removal from Australia.

## TABLE OF DETENTION RELATED POWERS

### 10 Detention related provisions in the Act & Regs

The following detention-related provisions include examples of powers that are:

- conferred on the Minister and can only be exercised by the Minister personally and
- conferred on the Minister and which can be delegated to another person and
- conferred on an officer (within the meaning of the Act).

For example, s189 is a power conferred on an officer, while s195A is a power conferred on the Minister that can be exercised only by the Minister.

The information in the table below has been paraphrased for ease of reading. Refer to the Act and the Regulations for the precise wording of each provision set out in the table.

Further links to related instructions will be added when this instruction is reviewed.

Note: There are other powers exercised by Compliance Officers in relation to detention which fall outside the scope of this instruction.

#### 10.1 Migration Act

Section	Description
4AA	The Parliament affirms as a principle that a minor shall only be detained as a measure of last resort
5(1)	Defines the meaning of the terms to <i>detain, detainee, excised offshore place, excision time, immigration detention, migration zone, officer, authorised officer, offshore entry person, remove</i> and <i>transitory person</i>
13	Definition of <i>lawful non-citizen</i>
14	Definition of <i>unlawful non-citizen</i>
72(1)(c)	The Minister has the power to determine that a protection visa applicant held in detention for in excess of 6 months is an <i>eligible non-citizen</i> who can apply for a Bridging E visa. See PAM3: Sch2Visa050-051 - Protection visa applicants in immigration detention - Ministerial s72 consideration
189	Allows or requires officers to detain UNC's. (for more information refer to <a href="#">section 5 Types of detention</a> )
190	Provides a basis of detention under s189 of a suspected UNC for non compliance with immigration clearance
191	Provides the basis for release from detention
192	Provides for the detention of visa holders whose visas are liable to be cancelled
193	The requirements of s194 (detainee to be told of consequences of detention) and s195 (Detainee may apply for visa) do not apply to a UNC's detained in certain circumstances
194	A person detained under s189 is to be told of the consequences of their detention
195(1)	A person in detention may apply for a visa within 2 working days after the day on which s194 was complied with, or in certain circumstances within 5 working days after those two working days
195(2)	After expiry of the periods allowed for by s195(1), a detainee may apply only for a bridging visa or protection visa

Section	Description
195A	The Minister personally may grant a visa to a person who is in detention under s189 whether or not an application has been made
196(1)	An UNC detained under s189 must be kept in immigration detention until they are: removed from Australia under s198 (removal from Australia of UNC's) or s199 (dependants of removed non-citizens), deported under s200 (deportation of certain non-citizens), or granted a visa
196(2)	Section 196(1) does not prevent the release from immigration detention of an Australian citizen or a lawful non-citizen
196(3)	A court may not order the release of a UNC from immigration detention unless the UNC has been granted a visa
197	A person who escapes from immigration detention and who is taken back into detention is, for the purposes of s194 and s195, taken never to have left immigration detention
197AB	The Minister personally may determine that a person is to reside at a specified place rather than being held in a detention facility. The Minister's determination is called a residence determination - see <u>DSM - Chapter 2 - Client placement - Community detention</u>
197A	Escape from immigration detention is an offence punishable by imprisonment for 5 years
197B	A detainee is guilty of an offence if they manufacture, possess, use or distribute a weapon
198	Contains many subsections that refer to the removal of UNC's from Australia when various conditions are met
199	If an officer removes, or is about to remove, a UNC and the UNC's spouse or de facto partner requests to be removed with the UNC's dependent children (if any), an officer may remove those people as soon as reasonably practicable
200	The Minister may order the deportation of a non-citizen in certain circumstances.
235(6)	Section 235 generally makes it an offence for a non-citizen to perform work in contravention of a visa condition restricting the work that they may do in Australia. Section 235(6) enables a non-citizen to perform prescribed work without committing an offence under this section. Regulation 5.32A prescribes the work.
235(7)	Enables a person in an IDC to voluntarily engage in approved work. Unapproved work is an offence under this section
245AF	A UNC who works commits an offence under the Act (see s245AA - 245AK). Section 245AF generally provides that a person in immigration detention who voluntarily engages in work of a kind approved by the Secretary does not commit an offence.
250	Sets out provisions relating to the detention of suspected offenders. Section 250(2) provides that for the purposes of s189, an officer has a suspicion described in s189 about a person if, but not only if, the person is a suspect. 'Suspect' is defined in s250(1).
252(1)	Enables an authorised officer to search a person who is detained, and the person's clothing and any property in their possession to find out, among other things, whether they are carrying a weapon or other thing capable of being used to inflict bodily injury or to help the person to escape from immigration detention
252(4)	An authorised officer may take possession of certain things found in a search

Section	Description
252AA	Enables an authorised officer to conduct a screening procedure on a detainee (metal detector, hand held wand etc) to find out whether they are carrying a weapon or other thing capable of being used to inflict bodily injury, or to help the detainee or any other detainee, to escape from immigration detention - see <u>DSM - Chapter 8 - Safety &amp; security - Screening of persons in immigration detention</u>
252A	Enables an authorised officer to strip search a detainee, and their clothing and any thing in their possession, to find out whether they are carrying a weapon or other thing capable of being used to inflict bodily injury, or to help the detainee or any other detainee, to escape from immigration detention - see <u>DSM - Chapter 8 - Safety and security - Strip searches of persons in immigration detention</u>
252B	Rules for conducting a strip search - see <u>DSM - Chapter 8 - Safety and security - Strip searches of persons in immigration detention</u>
252C	Possession and retention of items obtained in a strip-search or screening procedure - see <u>DSM - Chapter 8 - Safety and security - Strip searches of persons in immigration detention</u>
252F	Applies to a detainee if they are held in immigration detention in a prison or remand centre of a state or territory; and a law of that state or territory confers a power to search persons, or things in the possession of persons, serving sentences or being held in the prison or remand centre. Sections 252AA and 252A do not apply to a detainee to whom s252F applies.
252G(1)	Enables the screening of persons entering an IDC using screening equipment such as a metal detector or similar device for detecting objects or particular substances - see <u>DSM - Chapter 4 - Communication &amp; visits - Screening &amp; inspection powers: Entry to immigration detention centres</u>
252G(3) & (4)	An authorised officer may, if they suspect on reasonable grounds that a person about to enter a detention centre has an item in their possession that might endanger the safety of detainees or staff, or disrupt the order and security of the centre, request the person to remove outer clothing, open and inspect items in the person's possession, etc - see <u>DSM - Chapter 4 - Communication &amp; visits - Screening &amp; inspection powers: Entry to immigration detention centres</u>
252G(5)	A person who has items removed from them under s252G(4) may reclaim them on departure from the centre - see <u>DSM - Chapter 4 - Communication &amp; visits - Screening &amp; inspection powers: Entry to immigration detention centres</u>
252G(6)	An authorised officer may retain or take possession of items from a person entering a detention centre when possession of those items is unlawful under state, territory or Commonwealth law, and hand them to a police officer - see <u>DSM - Chapter 4 - Communication &amp; visits - Screening &amp; inspection powers - Entry to immigration detention centres</u>
252G(7)	A person may be refused admission to a detention centre if they refuse a request under s252G - see <u>DSM - Chapter 4 - Communication &amp; visits - Screening &amp; inspection powers - Entry to immigration detention centres</u>
256	A person in immigration detention, if they request, shall be given application forms for a visa or afforded all reasonable facilities for making a statutory declaration or for obtaining legal advice or for taking legal proceedings in relation to their immigration detention - see <u>section 7 Rights of a person to apply for a visa</u>
257(1)	An officer may make inquiries of a person in immigration detention to establish whether the person is in fact a UNC and may move the person from place to place



Section	Description
257(2)	Where a person is asked questions under s257(1), it is an offence, punishable by 6 months' imprisonment, to refuse or fail to answer the question, or to make a statement which is materially false or misleading
Div 13AA of Part 2 of the Act	Div 13AA contains sections 261AA - 261AKH. Those sections relate to the identification of immigration detainees and the provision of personal identifiers. Section 261AA generally requires a non-citizen who is in immigration detention (other than in certain circumstances) to provide to an authorised officer one or more personal identifiers - <u>DSM - Chapter 3 - Entering &amp; leaving detention - Identification tests - Collection of personal identifiers</u>
Div 13AB of Part 2 of the Act	Div 13AB contains s261AL - s261AM. Those sections relate to the identification of minors and incapable persons. Sections 261AL(1) and 261AM(1) respectively provide that a non-citizen who is less than 15 years old, or who is an incapable person, must not be required under the Act to provide a personal identifier other than a measurement of the person's height and weight, or a photo of their face and shoulders. An "incapable person" is a person who is incapable of understanding the general nature and effect of, and purposes of, a requirement to provide a personal identifier
273(1)	The Minister may, on behalf of the Commonwealth, cause detention centres to be established and maintained. Detention centre means a centre for the detention of persons whose detention is authorised under the Act
273(2) & (3)	Regulations may be made in relation to the operation and regulation of detention centres, including matters such as conduct and supervision of detainees, and powers of supervising staff
504	General power to make regulations

## 10.2 Migration Regulations

Regulation	Description
Reg. 5.32A	For s235(6) of the Act, work performed by a person in immigration detention is not an offence if it is allocated to the person at their request by an officer at the detention centre. Section 235 generally makes it an offence for a UNC to perform work in Australia for reward or otherwise
Reg. 5.35	The Secretary may authorise medical treatment to be given to a detainee if: <ul style="list-style-type: none"> <li>(a) the detainee fails to give, refuses to give, or is not reasonably capable of giving, consent to the medical treatment and</li> <li>(b) the Secretary, acting in person and on the written advice of a Commonwealth Medical Officer or another registered medical practitioner, forms the opinion that the detainee needs medical treatment and that if the medical treatment is not given to the detainee there will be a serious risk to their life or health.</li> </ul> This includes the administration of food, fluids and treatment in hospital

## **OTHER RELEVANT LEGISLATION**

### **11 Other relevant legislation**

Although the major legal framework for the detention program is determined by the Act, the Australian Citizenship Act and the Immigration (Guardianship of Children) Act, there are other legal provisions that have a significant impact on the manner in which operations are conducted within the detention environment. They include:

- Freedom of Information Act 1982 (FOI)
- Privacy Act 1988
- Crimes Act 1914
- Ombudsman Act 1976
- Archives Act 1983
- Commonwealth Places (Application of Laws) Act 1970
- Auditor-General Act 1997
- Australian Human Rights Commission Act 1986 (formerly called the Human Rights and Equal Opportunity Commission Act 1986)
- Racial Discrimination Act 1975
- Financial Management and Accountability Act 1997.

# **Detention Services Manual**

## **Chapter 1 - Legislative & principles overview**

### **Audio-visual recording of persons in immigration detention**

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Audio-visual recording of persons in immigration detention.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **AUDIO-VISUAL RECORDING OF PERSONS IN IMMIGRATION DETENTION**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 1 - Legislative & principles overview

### Directed persons

#### **ABOUT THIS INSTRUCTION**

This instruction, which related to authorisation for a person to maintain immigration detention on behalf of an officer, comprises:

- Directed persons.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 May 2011.

#### **Owner**

Detention Policy Section, Detention & Services Policy Branch, Compliance & Case Resolution Division, National Office.

##### email

Detention Instruction/IMMI/AU

#### **DIRECTED PERSONS**

There is currently no substantive policy or procedure guidance specific to this matter. In the interim some guidance is in DSM - Chapter 2 - Client placement - Alternative places of detention in the community and, if necessary, seek further guidance from the policy Owner via email.

# Detention Services Manual

## Chapter 2 - Client placement

### Placement options within the immigration detention network

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction, which provides an overview of the placement options within the immigration detention network, comprises:

- [Introduction](#)
- [Placement options](#)
- [Discretion to detain unauthorised arrivals at Christmas Island.](#)

##### **Related instructions**

- [DSM Chapter 1 - Legislative & principles overview: Service delivery values](#)
- [DSM Chapter 2 - Client placement: Immigration residential housing](#)
- [DSM Chapter 2 - Client placement: Immigration transit accommodation](#)
- [DSM Chapter 2 - Client placement: Alternative temporary detention.](#)

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This policy instruction, which is part of the centralised departmental instructions system (CDIS), was re-issued on 15 February 2009 to make some minor technical amendments.

##### **Owner**

Policy Services & Implementation Section, Services Management Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## INTRODUCTION

This Part comprises:

- [section 1 Guiding principles](#)
- [section 2 Legislative framework](#)
- [section 3 Generic terms.](#)

### 1 **GUIDING PRINCIPLES**

The guiding principles in relation to placement options within the immigration detention network are encapsulated in [DSM Chapter 1 - Legislative & principles overview: Immigration detention service delivery values](#), which states that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. For the purpose of this instruction, this means that:

- the immigration detention network comprises a range of placement options for persons in immigration detention. The current placement options for persons detained under the Act are:
  - immigration detention centres (see [section 4 Immigration detention centres](#))
  - immigration residential housing (see [section 5 Immigration residential housing](#))
  - immigration transit accommodation (see [section 6 Immigration transit accommodation](#))
  - alternative places of detention (see [section 7 Alternative places of detention](#)) and
  - community detention (see [section 8 Community detention](#))
- all immigration detention placement decisions will be guided by the client placement model (CPM). Placement decisions will be fair, reasonable, risk-based and apply the least restrictive immigration detention option for the individual. For policy and procedures see [DSM Chapter 2 - Client placement: Client placement model](#).

### 2 **LEGISLATIVE FRAMEWORK**

#### 2.1 **Legislation**

Immigration detention centres are established under [s273](#) of the Act.

Immigration transit accommodation (ITA), immigration residential housing (IRH) and alternative places of detention (APOD) are all established under item (b)(v) of the Act definition of **immigration detention** as other places “approved by the Minister in writing”.

**Residence determination** (community detention) is defined under [s197AB](#) of the Act.

Under policy, the following three categories of persons will be subject to mandatory immigration detention:

- all unauthorised arrivals, for management of health, identity and security risks to the community
- unlawful non-citizens who present unacceptable risks to the community and
- unlawful non-citizens who have repeatedly refused to comply with their visa conditions.

### 3 **GENERIC TERMS**

The generic terms ‘immigration detention facility’ or ‘immigration detention facilities’ may be used for ease of reference to describe the above departmental facilities, either individually or collectively, where an individual reference (for example, Maribyrnong Immigration Detention Centre or Sydney Immigration Residential Housing) would not be appropriate.

The terms ‘immigration transit accommodation’, or ITA and ‘immigration residential housing’ or IRH are used to refer to any specific place of ITA/IRH or in the collective sense to refer to any place of ITA/IRH.

The following table outlines the services/welfare provisions offered at immigration detention facilities:

	IDC	IRH	ITA
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	<b>IDC</b>	<b>IRH</b>	<b>ITA</b>
Reception	yes	yes	Yes
Induction	yes	yes	Yes
Religious activities	yes	yes - upon request	Yes
Purchasing allowance scheme	yes	no	No
Centre shop/canteen	Yes	No	Daily ordering system
Excursions	Yes	Yes	Yes
Visits	Yes	Yes	Yes
Communication services	Yes	Yes	Yes
Complaints management	Yes	Yes	Yes
Consultative committees	Yes	Yes	No
Television/other media	Yes	Yes	Yes
Computers/internet	Yes	Yes	Yes
Health services	Yes	Off-site	Part-time nurse
IAAAS	Yes	Yes	Yes
Sports and leisure activities	Yes	Yes	Yes
Educational activities	Yes	Yes/off-site	No
Catering	Yes	No	Yes
Self catering	No	Yes	Limited
Translating & Interpreting (TIS)	Yes	Yes	Yes



## **PLACEMENT OPTIONS**

This Part comprises:

- [section 4 Immigration detention centres](#)
- [section 5 Immigration residential housing](#)
- [section 6 Immigration transit accommodation](#)
- [section 7 Alternative places of detention](#)
- [section 8 Community detention](#).

### **4 IMMIGRATION DETENTION CENTRES**

Detention in IDCs will only be used as a last resort and for the shortest practicable time.

Immigration detention centres (IDCs) provide an environment for the effective management of persons in immigration detention (and fisheries detention at Northern IDC). Individual circumstances that can be best managed in an IDC include:

- welfare, health and wellbeing requirements
- behavioural issues
- security concerns and
- flight risk management.

The key determinant of the need to detain a person in an IDC will be risk to the community. This includes:

- unauthorised arrivals undergoing health, character and security checks
- persons with criminal or terrorist links or those whose identity is unknown
- persons who repeatedly refuse to comply with visa conditions, particularly immediately prior to their planned involuntary removal.

Minors (excluding visitors) must not be taken into IDCs. Children, including juvenile foreign fishers and, where possible, their families, will not be detained in an IDC. Children in the company of family members will be accommodated in IRH or community settings.

IDCs provide a range of accommodation, including compounds, dormitories, single rooms or en-suite rooms. Allocation of accommodation within an IDC is based on client placement assessments.

IDCs have health services available onsite to meet the health needs of the population, with referral to external health providers in the community as clinically required.

All meals are fully catered and dining areas, laundries and multi-purpose areas for programs and activities are shared. IDCs are securely fenced and have outdoor areas for recreational use.

There are currently five operational IDCs:

- Villawood IDC (NSW)
- Maribyrnong IDC (VIC)
- Perth IDC (WA)
- Northern IDC (NT) and
- Christmas Island IDC (Christmas Island).

For policy and procedures see [DSM Chapter 2 - Client placement: Immigration detention centres](#).

For policy and procedures specific to unauthorised arrivals at Christmas Island see [Discretion to detain unauthorised arrivals at Christmas Island](#).

### **5 IMMIGRATION RESIDENTIAL HOUSING**

IRH is a form of alternative detention which provides a more domestic detention environment for eligible low flight and security risk persons.

IRH is similar in appearance to housing in the general community and allows persons in detention a greater amount of autonomy over day-to-day activities.

Health care services are provided offsite exclusively by community based health providers.

There are currently two operational IRH sites:

- Perth IRH (WA) and
- Sydney IRH (NSW).

Client placement assessments may allow families with children to be placed in IRH, however unaccompanied minors should only be placed in IRH as a last resort. Minors must not be placed in IRH that accommodates persons who are detained under s501 (Refusal or cancellation of visa on character grounds). The regional manager (RM) must decide which group is placed in the IRH at any given time - minors and persons whose visas have been cancelled under s501 must not be co-located.

For policy and procedures see:

- DSM Chapter 2 - Client placement: Immigration residential housing
- DSM Chapter 2 - Client placement: Minors in detention.

## **6 IMMIGRATION TRANSIT ACCOMMODATION**

ITA provides short stay accommodation for persons in immigration detention who represent a low security risk, low flight risk and have no known health concerns that preclude their placement in ITA.

A person who meets the criteria for placement in ITA may be accommodated there for up to 7 days.

ITA offers semi-independent living in hostel style accommodation. Basic health care is generally available onsite with referral to external health providers in the community as clinically required.

Minors may be accommodated in ITA if the placement recommendation is endorsed by the DCE.

There is currently one operational ITA site in Brisbane. The Melbourne ITA is due to be operational in April 2008 and construction of the Adelaide ITA is due to commence in 2008.

For policy and procedures see DSM Chapter 2 - Client placement: Immigration transit accommodation.

## **7 ALTERNATIVE PLACES OF DETENTION**

This form of immigration detention is used to address situations where other detention options are either not available or not suited to a person's particular circumstances. It may include motels, apartments, private houses, hospitals and in some cases remand and/or correction facilities.

Alternative places of detention, in the form of apartments, are used for families where IRH is either not available or not suitable. It is also used to accommodate persons in detention who may have specialist health or physical needs that cannot be met in immigration detention facilities.

In most cases persons in alternative places of detention will remain in the physical presence of a detention service provider (DSP) officer or other designated or directed person.

For policy and procedures see DSM Chapter 2 - Client placement: Alternative temporary detention in the community.

### **Foster care**

This option may be arranged in conjunction with an alternative detention placement and can be used to place persons in the care of health professionals, or minors in the care of the relevant state/territory child welfare agency.

Foster care as an alternative place of detention can only be arranged where an agreement is in place with the relevant state/territory child welfare authority. The nature and availability of foster care will depend on any specific agreements between the department and the relevant state/territory government.

For specific queries relating to foster care arrangements please contact the Health and Community Services Section, National Office.

## 8 **COMMUNITY DETENTION**

Community detention is a form of *immigration detention*, which is authorised by the Minister personally by a *residence determination* under s197AB of the Act, if the Minister thinks it is in the public interest to do so. It enables persons in immigration detention to be detained in the community. This form of immigration detention does not require the person in detention to be in the company of, and restrained by, an officer or other designated person, however other specified conditions (for example, monitoring/reporting requirements) may apply. The person/family resides in a house, supported by a non-government organisation, in the community with no physical sign of being detained. Health services are accessed by the person in the community. Family groups, women and children and unaccompanied minors are primary groups for consideration for community detention. Persons with special needs that cannot be met in other IDFs may also be considered.

Under s197AB only the Minister has the power to determine that a person is to reside in community detention.

Please note that when using this term in a legal context or in relation to the Act it should be referred to as ‘residence determination (community detention)’.

For policy and procedures see DSM Chapter 2 - Client placement: Community detention.

## **DISCRETION TO DETAIN UNAUTHORISED ARRIVALS AT CHRISTMAS ISLAND**

This part comprises:

- section 9 Purpose
- section 10 Background
- section 11 Update
- section 12 Protection claims
- section 13 Children & family groups.

### **9 PURPOSE**

To record departmental policy relating to the use of the discretion to detain unauthorised arrivals at Christmas Island.

### **10 BACKGROUND**

Section 189(3) of the Act provides that if an officer knows or reasonably suspects that a person in an excised offshore place is an unlawful non-citizen, the officer *may* detain the person.

### **11 UPDATE**

As a matter of policy, it is intended, as a general rule, that all unauthorised air and sea arrivals at Christmas Island will initially be taken into immigration detention to enable processing, initial interviews and health checks to take place. Certain exceptions from the policy to initially detain could apply, such as where a person arrives on a yacht and needs medical treatment, and is not able to be granted a visa on arrival and intends to depart from Australia on their yacht as soon as their injuries or medical condition stabilises. That is, in circumstances where a person did not intend to come to Australia and does not intend to remain in Australia once the temporary circumstances that made them seek assistance at Christmas Island abate and they are able to depart.

### **12 PROTECTION CLAIMS**

If an unauthorised arrival makes a claim for protection under the Refugees Convention, separation detention arrangements are to be put in place to enable initial assessment interviews and initial medical checks to be completed.

### **13 CHILDREN & FAMILY GROUPS**

It is important to note that, where appropriate, there is considerable flexibility in the management of persons in immigration detention, such as alternative detention arrangements, to enable their initial claims to be assessed and checks to be made. For children and family groups, if they have been screened in, a submission will be put to the Minister for consideration of a residence determination while their claims are assessed. If screened out, further flexible detention options may be available depending on the circumstances.

# Detention Services Manual

## Chapter 2 - Client placement

### Border screening detention

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction, which deals with border screening detention (previously known as screening detention and in the current DSP contract as restrictive detention), comprises:

- Introduction
- Access to persons in border screening detention
- Client placement
- Conditions of border screening detention.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values
- DSM - Chapter 2 - Client placement - Client placement model.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This policy instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 19 April 2010.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **INTRODUCTION**

This Part comprises:

- [section 1 About this instruction](#)
- [section 2 The purpose of border screening detention](#)
- [section 3 Guiding principles](#).

### **1 ABOUT THIS INSTRUCTION**

The purpose of this instruction is to guide departmental officers and detention service provider (DSP) staff on the nature and use of border screening detention.

### **2 THE PURPOSE OF BORDER SCREENING DETENTION**

Border screening detention applies both onshore, through the protection visa (PV) process, and offshore, through the non-statutory process for persons arriving at an excised offshore place.

Its purpose is to maintain the integrity of Australia's refugee status determination process by protecting the authenticity of personal accounts of protection claimants. Border screening detention also leads to the timely removal of unauthorised arrivals who have not raised claims nor provided information that engages Australia's protection obligations.

(Note: Border screening detention was previously referred to as "separation detention". In the current DSP contract for immigration detention centres (IDCs), border screening detention is referred to as "restrictive detention".)

### **3 GUIDING PRINCIPLES**

The guiding principles for border screening detention are stated in the immigration values in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#), which state that persons in immigration detention will be treated fairly and reasonably within the law and that their inherent dignity will be preserved. .

Border screening detention is not a punitive measure and does not constitute isolation for a person in immigration detention, and is never to be used in such a way.

The purpose of border screening detention is to protect the integrity of the protection process by ensuring that Australia's resources are directed towards those whose claims, prima facie, engage Australia's protection obligations and not those who would misuse the protection process in an attempt to achieve migration outcomes. It assists in ensuring timely removal of unauthorised arrivals whose cases have not been found to raise protection issues.

The intention of border screening detention is to accommodate unauthorised arrivals separately to the general immigration detention population, thereby preventing coaching on the PV process by other persons prior to undertaking an entry interview. Border screening detention also protects privacy and ensures Australia's resources are directed to persons with genuine protection claims.

It is departmental policy that all irregular maritime arrivals (IMAs) be placed initially in border screening detention.

## **ACCESS TO PERSONS IN BORDER SCREENING DETENTION**

This Part comprises:

- section 4 Persons permitted access
- section 5 Obligations of persons granted access
- section 6 Table summary - Access to persons in border screening detention.

### **4 PERSONS PERMITTED ACCESS**

#### **4.1 The Ombudsman**

The Ombudsman has a statutory right to enter an IDC, including the area that constitutes border screening detention, providing the entry is for the purposes of an investigation.

This is because, under s14(1) of the Ombudsman Act 1976, for the purposes of an investigation under this Act, an authorised person may, at any reasonable time of the day enter a place that is occupied by a department or prescribed authority and conduct an investigation at the place.

Such an investigation need not be the result of a complaint made by a person in detention. The Ombudsman's powers also apply to a place occupied by a department's contracted services provider.

#### **4.2 The Australian Human Rights Commission**

The Australian Human Rights Commission (AHRC) does not have a specific statutory power to enter Border Screening; however, it does have statutory powers that allow it to investigate complaints of alleged human rights breaches in detention facilities, including access to border screening detention. In practice, this means that the AHRC is allowed access to Border Screening. AHRC has powers to require the department to give information and produce documents relevant to an examination or inquiry under section 21 of the AHRC Act 1986, but these powers are only exercisable by written notice served on the department.

#### **4.3 The Council for Immigration Services and Status Resolution**

The department's independent advisory group, the Council for Immigration Services and Status Resolution (CISSR) has unfettered access to immigration detention facilities, including those used for border screening detention.

#### **4.4 The Australian Red Cross**

The department has a memorandum of understanding with the Australian Red Cross under which the Red Cross has agreed, with departmental permission, to conduct activities with persons in border screening detention under the requirements set by the department. The Australian Red Cross enters the border screening detention as invitees only. They cannot turn up unannounced and demand entry.

#### **4.5 Other organisations**

Other organisations such as the United Nations High Commissioner for Refugees (UNHCR) and Immigration Advice and Application Assistance Scheme (IAAAS) providers may negotiate with the Regional Manager, Detention Services, for access to persons in border screening detention.

### **5 OBLIGATIONS OF PERSONS GRANTED ACCESS**

All persons visiting border screening detention must be informed of their obligation:

- not to interfere with the interview process for protection claims
- not to coach persons in border screening detention
- not to share sensitive information.



Except for the organisations (such as the Commonwealth Ombudsman) that have a statutory right to access persons in border screening detention, the department reserves the right to restrict access for those persons who violate the conditions of border screening detention. The decision to restrict access must be made by the Assistant Secretary on Christmas Island or the Assistant Secretary of the Irregular Maritime Arrivals Branch, National Office.

## **6 TABLE SUMMARY - ACCESS TO PERSONS IN BORDER SCREENING DETENTION**

<b>Organisation</b>	<b>Australia's obligation</b>
The Commonwealth Ombudsman	The Commonwealth Ombudsman has statutory access to persons in border screening detention under Australian law when a complaint is raised.
Australian Human rights Commission	<p>Under Australian law, the AHRC has the power to investigate complaints that it receives.</p> <p>In practice, the AHRC is allowed access to border screening detention in order to investigate a complaint. Australia ratified the International Covenant on Civil and Political Rights (ICCPR) in 1980.</p> <p>AHRC can investigate complaints made under the ICCPR.</p>
Council for Immigration Services and Status Resolution	<p>CISSR has unfettered access to immigration detention facilities, including those used for border screening detention.</p> <p>Members can visit an Immigration Detention Facility separate to a visit organised by the department, including unannounced visits however, this must be approved by the CISSR Chair.</p>
The Australian Red Cross	<p>The department has a memorandum of understanding with the Australian Red Cross.</p> <p>The Red Cross has agreed, with departmental permission, to conduct activities with persons in border screening detention under the requirements set by the department.</p>
The Immigration Advice and Application Assistance Scheme	<p>Providers of IAAAS services assist clients with immigration advice and application assistance.</p> <p>In keeping with the Detention Values that the conditions of detention will preserve the inherent dignity of the human person it is strongly recommended that IAAAS providers are allowed access to persons in border screening detention.</p>
United Nations High Commissioner for Refugees	Australia is a member state of the UN. It is strongly recommended that Australia comply with its international law obligations.

## **CLIENT PLACEMENT**

This Part comprises:

- section 7 Border screening detention interviews
- section 8 Duration of border screening detention
- section 9 Where border screening detention can occur
- section 10 Allocation of accommodation
- section 11 Reception and induction
- section 12 “Waiver” of border screening detention.

## **7 BORDER SCREENING DETENTION INTERVIEWS**

### **7.1 Initial entry and full entry interviews**

If an unlawful non-citizen is detected on arrival at an airport or seaport, an entry interview will be arranged by immigration airport or seaport staff to establish the person’s identity, citizenship and the purpose of their travel to Australia. (Customs officers may undertake entry interviews in relation to stowaways at more remote locations.)

If during the initial entry interview it is considered that the person needs to be detained, a full entry interview is conducted as part of border control activity by immigration airport or seaport staff.

### **7.2 Timing**

Full entry interviews must be conducted within four hours of the initial entry interview.

### **7.3 Assessing protection obligations**

If the person has expressed a fear of returning to their home country or their country of usual residence, the transcript of the interview is referred for assessment to the Assistant Secretary, Onshore Protection Branch (ONPRO), Refugee Humanitarian and International (RH&I), National Office or the First Assistant Secretary, RH&I or other senior departmental officers as designated by either of these RH&I SES officers.

The designated RH&I assessing officer considers whether the person may *prima facie* engage Australia’s protection obligations - meaning that, at first glance, there is evidence to suggest they have a valid claim to protection that warrants testing.

The designated RH&I officer must provide an assessment of the entry interview to the airport or seaport officer who interviewed the unauthorised arrival or the relevant airport or seaport duty officer. Such assessments for unauthorised air arrivals are made as soon as practicable.

### **7.4 Case referral**

If the designated RH&I assessing officer considers that the person has *prima facie* a claim that may engage Australia’s protection obligations, the person’s case will be referred for a full examination using the protection determination process.

Such person are entitled to professional and independent application assistance to put any protection claims they may have and to ensure they are not refouled (returned) while their claims are considered. Application assistance, including the use of interpreters as required, is available through the publicly-funded Immigration Advice and Application Assistance Scheme (IAAAS) and referrals should be arranged through ONPRO staff in Sydney and Melbourne.

### **7.5 If no protection obligation**

If the person does not provide information or make claims that the assessing officer considers *prima facie* may engage Australia’s protection obligations, arrangements are made for the person to be removed as soon as possible. A person may, however, raise claims at any time after the entry interview while they remain in immigration detention in Australia; those claims could result in their being referred for a full examination in the protection determination process.

## **7.6 Interview assistance**

Each person in border screening detention must be made aware, in a language they can understand, of the purpose, length and conditions of border screening detention. Care should be taken to ensure that persons understand that border screening detention is a standard procedure for unauthorised arrivals. Persons in immigration detention should be given every opportunity to ask questions about their circumstances and receive helpful and informative answers.

Prior to being placed in border screening detention, each person in immigration detention should be provided with the opportunity to communicate by telephone, letter or facsimile, to an overseas address, to confirm their safe arrival in Australia. This is subject to approval by the Assistant Secretary, ONPRO, or their representative. A copy of the letter or facsimile is to be retained on the person in immigration detention's file. A note of any telephone calls, including time, date and caller should be placed on file.

## **7.7 Minors**

Minors should always have their case prioritised so that their time in border screening detention is as short as possible.

Special attention must be given to the needs of unaccompanied minors aged between 16 and 18 years old who undergo an entry interview.

The necessity for entry interviewing for unaccompanied minors under 16 years of age will be considered by staff in the Border Security Division, on a case-by-case basis, taking into account individual circumstances.

Minors should be interviewed in the presence of an independent adult.

If an unaccompanied minor enters Australia as an IMA, the client placement assessment (CPA) for the minor must indicate clearly that the minor is in border screening detention. For policy and procedures, see DSM - Chapter 2 - Client placement - Minors in detention.

# **8 DURATION OF BORDER SCREENING DETENTION**

## **8.1 Unauthorised air arrivals**

An unauthorised air arrival will remain at the airport until an RH&I designated assessing officer determines whether the person raises claims or information that might prima facie engage Australia's protection obligations.

If it is assessed that the person's claims need further examination in a protection determination process, the person will be transferred to the nearest immigration detention facility. Placement of the person is in accordance with the client placement model (CPM) - see DSM - Chapter 2 - Client placement - Client placement model.

If the person is considered not to be prima facie raising claims or providing information that may engage Australia's protection obligations, arrangements will be made as quickly as possible for the person's removal.

Consultation with the Returns and Removals Support team is required if:

- the person is in border screening detention and
- a removal outcome is pending.

(Note: A person may volunteer further information or activate s256 of the Act at any time prior to removal. Section 256 of the Act outlines a removee's right to request access to legal advice while in immigration detention.)

## 8.2 Irregular maritime arrivals (IMAs)

IMAs will normally be kept in border screening detention until entry, Australian Federal Police and intelligence interviews are completed, unless special circumstances are documented that require a longer period of border screening detention. Returns and Removals Support team will need to be consulted if the person is assessed as being “pending removal”. This process needs to be managed closely to minimise the time the person will spend in border screening detention.

An IMA assessed as not raising claims engaging Australia’s protection obligations will remain in detention conditions as determined by Irregular Maritime Arrivals Branch, national Office, until the IMA’s removal.

Continued placement in border screening detention beyond assessment of entry interviews for potential protection obligations may only be authorised by the Assistant Secretary, Irregular Maritime Arrivals Branch, in writing.

Upon cessation of border screening detention a CPA must be made to ensure the most appropriate placement within the detention services network. Property, with the exception of illegal or excluded items and mobile phones, should be returned to the person in immigration detention.

For policies and procedures see:

- [DSM - Chapter 2 - Client placement - Minors in immigration detention](#)
- [DSM - Chapter 2 - Client placement - Client placement model.](#)

## 9 WHERE BORDER SCREENING DETENTION CAN OCCUR

Border screening detention can occur in any place designated under the Migration Act 1958 as a place of *immigration detention*. This means that persons may be detained in border screening detention in an:

- IDC
- immigration residential housing (IRH)
- immigration transit accommodation (ITA)
- alternative place of detention (APOD), including in the community (for example a hotel).

As minors and, where possible, their families, are not to be placed in an IDC, they will be placed in border screening detention in either IRH or APOD. (A minor’s access to an IDC would be limited to occasional visits if they have family members detained in an IDC. Minors are not to be allowed into the residential areas of the IDCs; any visits must take place in the designated visiting area - see DSM - Chapter 4 - Communication & visits - Visitors & entry to immigration detention facilities.)

For policies and procedures see

- [DSM - Chapter 2 - Client placement - Minors in immigration detention](#) and
- [DSM - Chapter 2 - Client placement - Client placement model.](#)

## 10 ALLOCATION OF ACCOMMODATION

The DSP will arrange border screening detention in accordance with principles established in consultation with the department. In particular, the following considerations should be taken into account when allocating accommodation within border screening detention:

- age, sex and family circumstances
- personal safety
- minor or unaccompanied minor status
- health, welfare, or special needs and
- other factors such as cultural or religious preferences.

It is not necessary to separate couples and family groups, but the decision to allow cohabitation should be at the request of the parties concerned, provided the health, welfare and personal safety of the parties concerned is maintained.

For policies and procedures, see [DSM - Chapter 2 - Client placement - Client placement model.](#)

## **11 RECEPTION AND INDUCTION**

### **11.1 Reception**

Persons in immigration detention assessed as raising claims or providing information that prima facie may engage Australia's protection obligations will undergo the same reception processes as others entering immigration detention.

Any group of persons appearing to engage Australia's protection obligations, or stating that they are seeking Australia's protection when entering an immigration detention facility should be separated from other persons entering the facility at that time. This is a precaution against one group coaching another on the protection process.

### **11.2 Induction**

Persons in immigration detention who are seeking Australia's protection will have a different induction from the general immigration detention population. All persons entering border screening detention will need to be briefed in a language they understand in order to access facilities available to them in border screening detention.

This briefing must include:

- how to contact any of the groups mentioned in [section 4 Persons permitted access](#)
- when they will be able to receive their mail - see [section 13.2 Correspondence](#)) and
- conditions of border screening detention - see [section 13 Restrictions on persons in border screening detention](#).

When border screening detention is no longer required, the person will require induction to their specific detention facility. For further information on reception and induction and the particular processes see the relevant DSM instruction.

For policy and procedure see:

- [DSM - Chapter 3 - Entering & leaving detention - Reception](#)
- [DSM - Chapter 3 - Entering & leaving detention - Induction](#)
- [DSM - Chapter 4 - Communication & visits - Translating & interpreting services](#).

## **12 "WAIVER" OF BORDER SCREENING DETENTION**

Persons in border screening detention may apply for a temporary exemption ("waiver") from border screening detention for other purposes. These applications are to be made to the Regional Manager or delegate.

All authorisations to waive border screening detention requirements must be noted in that person's file, along with:

- the name of the authorising departmental officer
- the purpose of the waiver
- the duration of the waiver and
- details of any authorisation that covers a single or regular occurrence (for example a one-off appointment or a more regular arrangement).

The department reserves the right to apply a blanket waiver of border screening detention in certain circumstances.

## **CONDITIONS OF BORDER SCREENING DETENTION**

This Part comprises:

- section 13 Restrictions on persons in border screening detention
- section 14 Breaches of restrictions by persons in border screening detention
- section 15 Mail
- section 16 Telephone calls.

### **13 RESTRICTIONS ON PERSONS IN BORDER SCREENING DETENTION**

#### **13.1 Restrictions**

Except with the written approval of the Regional Manager, Detention Services, persons in border screening detention are *not* permitted to:

- have contact with the general immigration detention population or members of the public
- receive personal visits or have community contacts
- make or receive telephone calls, other than with the Ombudsman and the AHRC
- have access to incoming or outgoing mail, faxes, email, or other correspondence, other than from the Ombudsman and AHRC
- have access to a mobile phone or computer with a modem or any other forms of internet access
- have access to non-approved television, radio, newspapers or magazines or
- participate in group excursions.

Persons in border screening detention are, however, permitted one overseas telephone call to inform their family of their whereabouts and circumstances.

Any additional restrictions, such as having to remove shoelaces, razorblades or aerosol cans, are to be approved in writing by the Regional Manager and documented with a CPA on the person's file.

#### **13.2 Correspondence**

Correspondence between a person in border screening detention and a professional or official visitor is to be facilitated in a timely manner.

With the exception of correspondence from the organisations or persons listed in section 13.1 Restrictions, personal correspondence received for persons in border screening detention:

- must be withheld for the duration of border screening detention and
- must be logged in the person's in-trust property, and a form 41 (Property receipt) provided.

Such correspondence must be given to the person as soon as their period of border screening detention ceases. For policy and procedures, see section 15 Mail.

#### **13.3 Standard detention policies otherwise apply**

In all other respects, border screening detention is to be conducted in accordance with existing policy and procedures governing immigration detention. Unless expressly prohibited in writing by the Regional Manager, persons in border screening detention are to have access to the full range of services and amenities available to the general immigration detention population. For example, persons in border screening detention will have full access to health and mental health support services and special care needs, and may access suitable videos, reading material and recreational activities approved in advance by the department.

Persons in border screening detention are able to contact legal representation and migration agents, consular representation, spiritual leaders, select government bodies such as members of official advisory groups, AHRC and the Ombudsman's Office. Appropriate publications and signage must be made available in border screening detention. See DSM -Chapter 4 - Communication & visits - Consular access.

Case managers, officers working in ONPRO or performing ONPRO functions in the relevant State/Territory office may discuss with a person in border screening detention their immigration status, and all enquiries must be directed to the person in immigration detention's case manager.

For policy and procedure, see DSM - Chapter 2 - Client placement - Client placement model.

## **14 BREACHES OF RESTRICTIONS BY PERSONS IN BORDER SCREENING DETENTION**

All officers must be vigilant at all times to withstand attempts to overcome restrictions that apply to border screening detention, and must be aware of tactics that may be used to breach restrictions. An example of tactics used in the past to initiate contact with persons held in another area of the facility include attaching notes to footballs and passing the ball into border screening detention areas.

If a person in border screening detention needs to attend another area of the facility (for example a medical centre or interview room), they are to be accompanied at all times by a departmental or DSP officer and prevented from communicating with other persons in separate border screening detention groups or the general immigration detention population.

Any breach of the provisions of border screening detention must be reported as a major incident through normal incident reporting processes.

## **15 MAIL**

Correspondence between a person in border screening detention and a professional or official visitor must be facilitated in a timely manner. With the exception of the organisations or persons listed in section 8, persons in border screening detention will not be permitted to send any correspondence to addresses in Australia.

All mail processed from the Border Screening Unit will be monitored strictly. Correspondence from approved organisations will go to the departmental officer responsible for border screening detention for approval in the first instance. Correspondence that has been approved by the department is to be delivered promptly to the person in immigration detention to whom it is addressed.

With the exception of correspondence from the organisations or persons listed in section 4 Persons permitted access, personal correspondence received for persons in border screening detention will be withheld while they remain in such detention. Correspondence to persons in border screening detention must be logged in their in-trust property and a form 41 (Property receipt) provided. Withheld correspondence is to be returned to the person when border screening detention ceases.

When mail arrives from any of the organisations listed in section 4 Persons permitted access addressed to a specific person in immigration detention, that mail should be forwarded to that person. Publications are to be made freely available and signage prominently displayed to inform persons in immigration detention of their right to contact these agencies. While members of immigration advisory groups may have unfettered access to all facilities, there is a requirement that they always be accompanied by departmental or DSP officers.

Persons in immigration detention are able, on arrival and subject to the department's approval, to communicate by letter or fax to an overseas address to confirm safe arrival in Australia.

For policy and procedure see DSM - Chapter 4 - Communication & visits - Access to communication services.

## **16 TELEPHONE CALLS**

Any incoming call to a person in border screening detention will not be put through to the person. The receiving officer will not confirm or deny the presence of the person in the facility. The operator will state clearly - "I am not able to confirm whether or not this person is in one of the detention facilities. If they are, I will endeavour to pass on your message".

If the caller states that they are a representative of one of the organisations listed in section 4 Persons permitted access and that they wish to speak to a person in border screening detention, this call will be transferred to a DSP or departmental officer for verification purposes. Once the caller's identity has been verified, the call will be transferred to the person in border screening detention.

For policy and procedure see DSM - Chapter 4 - Communication & visits - Access to communication services.



# Detention Services Manual

## Chapter 2 - Client placement

### Immigration detention centres

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure their best interests are considered.

Minors are never to be detained in an immigration detention centre for accommodation or immigration processing purposes.

Placement of a minor in an immigration detention facility is to be used only as a last resort, for the shortest practicable time, and the least restrictive form appropriate to the minor's circumstances.

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- [Introduction](#)
- [Services](#)
- [Leaving or transferring from an IDC.](#)

##### **Related instructions**

- [the Detention Services Manual.](#)

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 February 2011 to reflect updates within the immigration detention environment.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **INTRODUCTION**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Legislative framework](#)
- [section 3 Guiding principles](#)
- [section 4 Current IDCs](#)
- [section 5 Persons detained in an IDC](#)
- [section 6 Roles and responsibilities](#)
- [section 7 Client placement options](#)
- [section 8 Reception & induction](#)
- [section 9 Induction health assessment](#).

### **1 Purpose**

An immigration detention centre (IDC) forms part of the immigration detention network (IDN) which offers a range of supported immigration detention accommodation options that accord with the department's duty of care and that best meet the needs of persons in immigration detention. The purpose of this instruction is to outline the principles behind the operation of an IDC and the scope of the services provided.

### **2 Legislative framework**

#### **2.1 Immigration detention centres**

IDCs are legislated under s273 of the Act where the Minister may, on behalf of the Commonwealth, cause detention centres to be established and maintained.

#### **2.2 Detaining unlawful non-citizens**

Section 189 of the Act provides officers with the power to detain unlawful non-citizens. Section 196 of the Act states that an unlawful non-citizen detained under s189 must be kept in immigration detention until he or she is:

- (a) removed from Australia under s198 or 199
- (b) deported under s200 or
- (c) granted a visa.

#### **2.3 Detention of a minor**

The effect of s4AA of the Act is that where detention of a minor is required under the Act, it will occur as a measure of last resort only and when and wherever possible, take place in the community under a residence determination made by the Minister under s197AB of the Act.

Minors are not to be detained at any time in an IDC for accommodation or while their immigration pathway is being processed. Minors will also not engage in any activities undertaken within an IDC (except minors visiting relatives or friends within the visitors' area only). For policy and procedure, see the following documents:

- [DSM - Chapter 2 - Client placement: Minors in detention](#)
- [DSM - Chapter 4 - Communications & visits - Visitors & entry to immigration detention facilities](#)
- [PAM3: Act - Compliance, case management & detention - Detention - Case Management](#)
- [Placement Review documentation at ADD2010/984005](#).

## **2.4 Screening of visitors**

Section 252G of the Act enables the screening of visitors to an IDC using screening equipment such as a metal detector or similar device for detecting objects or particular substances. See DSM - Chapter 4 - Screening & inspection powers: Entry to immigration detention centres.

## **2.5 Medical treatment of persons in IDCs**

Migration regulation 5.35 gives the Secretary the power to authorise medical treatment against the will of the person in an IDC, including the administration of food, fluids and treatment in hospital.

## **2.6 Other detention legislation**

For policy and procedure on legislation applicable to IDCs see DSM - Chapter 1 - Legislative & principles overview - Detention legal framework.

# **3 Guiding principles**

In accordance with the key immigration detention values persons who are detained and held in an IDC are in administrative detention as unlawful non-citizens. Administrative detention is not correctional or punitive detention. Administrative detention is a means of detaining a person to:

- enable issues of health, identity and security to be resolved
- ensure their availability to assist in resolving their immigration status through the granting of a visa or by way of another immigration pathway; and render them available for removal from Australia if required.

The values articulate that persons in detention are treated fairly and reasonably within the law and that conditions of detention ensure the inherent dignity of the person. Based on the key immigration detention values, the service delivery values require that appropriate conditions and services be delivered to persons in immigration detention, for which see DSM - Chapter 1 - Legislative & principles overview: Service delivery values.

# **4 Current IDCS**

For a detailed description of the IDCs currently in operation see the department's website (at <http://www.immi.gov.au/managing-australias-borders/detention/facilities/locations/>).

# **5 Persons detained in an IDC**

All persons who are detained under s189 of the Act, other than minors and minors with their families, who are deemed to require higher management, (for example, on character grounds, persons with unconfirmed identity, health requirements, high security and high flight risk) can be detained in an IDC. Persons who are deemed low risk can also be accommodated in an IDC if there is no other facility available.

Persons who may be placed in an IDC currently include:

- persons refused entry at Australia's air and sea ports
- visa overstayers and those who have breached their visa conditions
- irregular maritime arrivals
- persons whose visas have been cancelled under s501 of the Act and
- illegal foreign fishers (IFFs).

## 6 Roles and responsibilities

### 6.1 The department

The Regional Management Model (RMM) maintains a strong regional contract management focus in the provision of local community and detention services. The RMM will operate with a nationally consistent approach to the delivery and management of contracted services in the detention environment. Key tasks performed by regional management under the RMM model include, but are not limited to:

- contract and performance management
- quality assurance
- stakeholder engagement
- complaints management and
- administrative support services.

The Compliance, Case Management and Detention Services (CCMDS) Portals will support these tasks. Under the RMM, case managers carry out the following functions:

- deliver immigration-related decisions to clients and respond to client requests
- explain the Immigration Application Assistance and Advice Scheme (IAAAS) to persons in immigration detention as per DSM - Chapter 4 - Communication & visits: IAAAS
- liaise with the detention services provider (DSP) on client welfare matters that affect their immigration pathway, facilitate the transfer of persons in immigration detention, and upon their release from detention
- review all case plans, including client placement, at least monthly.

### 6.2 Detention services provider

The DSP is contracted by the department to provide immigration detention services on behalf of the Australian Government. The DSP employs its own staff or subcontractors to meet the contracted arrangement.

The DSP is required to protect the Commonwealth's interests by discharging duty of care obligations in strict adherence to those of the Commonwealth. See DSM - Chapter 1 - Legislative & principles overview: Duty of care to persons in detention.

### 6.3 Health Services Manager

The department must ensure access to a level of health care that meets the individual needs of each person in immigration detention, commensurate to that available to persons in the wider Australian community.

The department contracts a Health Service Manager (HSM) to provide access to the full range of health care services for persons in immigration detention, including access to general practitioners, and emergency and specialised services. For policy and procedure, see DSM - Chapter 6 Detention health.

### 6.4 High priority issues for DSP

If at any time the DSP and/or the HSM become aware, or suspect that a person in an IDC may present identity issues and/or in fact be a minor, they must advise a departmental officer immediately. Similarly, the identification of signs of mental or physical illness, or danger to other persons in detention, must be escalated for appropriate intervention by the HSM, the centre manager, or departmental officer, as appropriate.

All staff interacting with persons in detention must remain alert to any indication of a need for the person to talk to a departmental Onshore Protection officer and/or an IAAAS agent - see section 25 Access to legal & immigration advice. The DSP must facilitate contact between a person in detention and their case manager regarding visas, forms, and legal assistance if required.

## **7 Client placement options**

Persons in immigration detention are assessed for placement as appropriate across the IDN in accordance with the key immigration detention values. Persons are assessed as suitable for placement in a given facility through the Case Management Client Placement Review process which employs a range of placement indicators to assist appropriate client placement in the IDN - see Placement Review documentation at ADD2010/984005. The Client Placement Review forms part of the Detention Related Decision Making (DRDM) control framework.

For policy and procedure see:

- Placement Review documentation at ADD2010/984005
- PAM3: Act - Compliance, case management & detention - Detention - Case Management
- DSM - Chapter 2 - Client placement: Minors in detention.

For further information contact Case Management Implementation and Support (CMIS) Section, Compliance and Case Resolution Division (CCRD), National Office - Case Management Implementation and Support Section/IMMI/AU.

Additionally, placement can be determined as required for operational reasons such as through any increase in irregular maritime arrivals (IMAs). Such decisions are made by the FAS, Community & Detention Services Division (CDS), in coordination with the Executive, the Minister's Office, and relevant areas in CCRD.

Illegal foreign fishers are taken to the Northern IDC, unless there are circumstances such as health issues that require a different placement - see DSM - Chapter 2 - Client placement - Illegal foreign fishers.

Placement in any facility is never an indicator of any migration status resolution outcome.

For policy and procedure on the different types of facilities available other than IDCs, see:

- DSM - Chapter 2 - Client Placement: Immigration residential housing
- DSM - Chapter 2 - Client Placement: Immigration transit accommodation
- DSM - Chapter 2 - Client placement: Community detention.

## **8 Reception & induction**

Each IDC has a reception area for receiving and processing persons entering immigration detention.

During induction, the person in immigration detention is informed about issues relevant to their stay in the IDC and the roles of departmental and DSP staff. For policy and procedure, see DSM - Chapter 3 - Entering & leaving detention: Reception & induction.

## **9 Induction health assessment**

An induction health assessment is offered within 72 hours of arrival to every person entering immigration detention under s189 of the Act. The induction health assessment is only conducted with the consent of the person. The assessment is arranged by the HSM and is conducted by qualified health services providers.

The purpose of the induction health assessment is to identify any physical or mental health issues that may need further assessment or immediate and/or ongoing treatment. The process involves a physical examination and the collection of a medical history, including vaccination history, and a mental health history. See DSM - Chapter 6 - Detention health - Induction health assessment.

## SERVICES

This part comprises:

- [section 10 Health services](#)
- [section 11 Religious activities](#)
- [section 12 Individual allowance program](#)
- [section 13 Centre shop](#)
- [section 14 Excursions](#)
- [section 15 Communication service & computers/internet](#)
- [section 16 Television/other media](#)
- [section 17 Complaints management](#)
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- [section 19 Programs and activities](#)
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- [section 22 Bedding](#)
- [section 23 Clothing](#)
- [section 24 Property](#)
- [section 25 Access to legal & immigration advice](#)
- [section 26 Access to consular representatives.](#)

### 10 [Health services](#)

The HSM is contracted by the department to facilitate access to health care for persons in immigration detention. The current HSM is International Health and Medical Services (IHMS). Health care professionals engaged by the HSM include general practitioners and registered nurses. They provide health care to persons in immigration detention commensurate to that available to persons in the wider Australian community. See [DSM - Chapter 6 - Detention health](#) or contact Detention Health Section, National Office ([detention.health@immi.gov.au](mailto:detention.health@immi.gov.au)).

### 11 [Religious activities](#)

IDCs are multi-faith-friendly environments and people in immigration detention in an IDC can freely practise their personal religious beliefs. For policy and procedure, see the [DSM - Chapter 5 - Welfare: Religious & spiritual care](#).

### 12 [Individual allowance program](#)

The individual allowance program (IAP) is a points-based program administered by the DSP that provides persons in immigration detention with access to discretionary and incidental items from the centre shop. The IAP allows a level of control over their day-to-day existence and encourages participation in programs and activities - see [section 19 Programs and activities](#). For policy and procedure on the IAP, see [DSM - Chapter 5 - Welfare - Individual allowance program in ITA, IRH & APOD](#).

### 13 [Centre shop](#)

The Centre shop (canteen) is managed by the DSP. The shop provides incidental items such as cigarettes, snack food, phone cards and hygiene items not already supplied by the DSP. Persons in immigration detention in an IDC obtain items from the shop in exchange for IAP points. See:

- [section 12 Individual allowance program](#) and
- [DSM - Chapter 5 - Welfare - Individual allowance program in ITA, IRH & APOD](#).

## **14 Excursions**

Persons in immigration detention in an IDC may request permission to participate in excursions outside the IDC. These discretionary excursions may be sought by individuals or groups as part of an organised activity or as a one-off activity, or they may serve to fill an individual need, for example to visit a family member in hospital - see DSM - Chapter 8 - Safety and security: Excursions. Programs and activities initiatives are a DSP administered requirement under the Detention Services Contract. Persons in immigration detention can put forward ideas for suitable programs and activities (including suggested excursions) through the IDC's Client Consultative Committee, for which see DSM - Chapter 4 - Communications & visits - Client consultative committees.

Scheduled escorted travel outside the IDC required for medical, legal or administrative status resolution purposes is different from discretionary excursions. Such scheduled travel includes attendance at court or tribunal hearings and access to health services.

## **15 Communication service & computers/internet**

Persons in immigration detention in IDCs have access to telephone, facsimile, mail, photocopying and computer/internet services. Personal computers brought into the facility will be treated as controlled items. There are conditions attached to computer and internet usage. For policy and procedure, see:

- DSM - Chapter 4 - Communication & visits - Access to communication services in IDFs and
- DSM - Chapter 4 - Communication & visits - Access to computer & internet services in IDFs.

## **16 Television/other media**

Persons in immigration detention in an IDC have access to televisions, DVDs, videos, radios and other entertainment media in activities rooms. They are required to respect the viewing options of other persons as defined by the Detainee Rights and Responsibilities and as defined in the Detainee Information Booklet.

## **17 Complaints management**

Persons in immigration detention in an IDC have the right to complain. All complaints will be fully investigated and acted upon if required. If a person in immigration detention makes a specific complaint about the quality, timeliness and standard of any care received while in immigration detention, the department will use its established complaints handling mechanisms to investigate the matter.

Persons in immigration detention may complain to departmental staff, DSP staff, and the Global Feedback Unit. The Global Feedback Unit can be contacted during business hours by phone on 133 177 or a feedback form can be completed online at [www.immi.gov.au/contacts/forms/services/index.htm](http://www.immi.gov.au/contacts/forms/services/index.htm).

Persons in immigration detention may also complain to independent bodies including their embassy/consulate, the Commonwealth Ombudsman and the Australian Human Rights Commission. Multi-lingual posters advising persons in immigration detention of their right to complain should be displayed prominently in the IDC. They can be obtained from National Office by emailing the Complaints Handling mailbox at CDSD Complaints Handling/IMMI/AU.

## **18 Consultative committees**

Persons in an IDC are able to attend the client consultative committee (CCC) to discuss issues arising within the IDC. For privacy reasons, the minutes of CCC meetings must be tabled without including the names of persons in immigration detention involved in the meetings or who raised specific issues. These issues are then referred to the community consultative groups (CCG), with the minutes from the previous CCC meeting tabled at each CCG meeting.

CCGs convene at each IDC to foster communication and consultation between the Department, the DSP and local community support/service providers. Persons in IDCs do not attend the CCG. See:

- DSM - Chapter 4 - Communication & visits - Client consultative committees and



- DSM - Chapter 4 - Communication & visits - Community consultative groups.

## **19 Programs and activities**

The DSP is contracted to provide programs and activities for persons in IDCs. The types of programs and activities are decided in consultation with the consultative committees (see [section 18 Consultative committees](#)) and in consideration of the profile of the general IDC population. Persons in immigration detention in an IDC can accumulate IAP points by participating in these programs. Examples of programs and activities include sporting events, English classes and personal development and life skills programs.

A range of exercise equipment (such as basketball courts and gym equipment) is available for ad-hoc use. Unless part of an organised event, recreational use of this equipment does not constitute participation in programs and activities and therefore does not accrue IAP points. For policy and procedure, see:

- DSM - Chapter 5 - Welfare - Programs & activities
- DSM - Chapter 5 - Welfare - Individual allowance program in ITA, IRH & APOD.

## **20 Education**

The DSP is contracted to provide basic education programs to persons in an IDC. These education programs may include learning English and first aid. Education programs provided by the DSP can not provide a recognised qualification. For policy and procedure, see:

- DSM - Chapter 5 - Welfare - Education and
- DSM - Chapter 5 - Welfare - Education for non-school-aged minors and adults.

## **21 Translating and interpreting**

Written and oral information must be provided to persons in immigration detention in a language they can understand. If an accredited interpreter is not available on-site, the Translating and Interpreting Services (TIS) or a different accredited contractor is to be used - see [DSM - Chapter 4 - Communication & visits: Translating & Interpreting](#).

## **22 Bedding**

The DSP provides all bedding and towels. Persons in immigration detention in an IDC are required to launder their own clothing in laundry facilities provided and maintained by the DSP.

## **23 Clothing**

Persons in immigration detention in an IDC wear their own clothes. In the event that the person does not have any appropriate clothing the DSP can provide the person with appropriate clothing, new underwear and shoes. The clothing provided will be suitable to the local climate and personal cultural/religious needs. Persons in immigration detention in an IDC are required to launder their own clothing in laundry facilities provided and maintained by the DSP.

## **24 Property**

Persons in immigration detention in an IDC are able to retain some personal possessions that will make their time in immigration detention more comfortable. Items that persons in detention can legally possess under Commonwealth law may still be prohibited in the IDC if these items could compromise the security and good order of the facility. Such property - and any other personal items the person in immigration detention wishes to safely store - will be kept as “in-trust” property for them by the DSP and returned to the owner immediately upon discharge.

For policy and procedure, see:

- DSM - Chapter 3 - Entering & leaving detention: Personal property and
- DSM - Chapter 8 - Safety & security - Items not permitted in IDFs.

## **25 Access to legal & immigration advice**

On arrival in an IDC, persons in immigration detention are informed of their rights to receive visits, contact other persons or agencies, and to contact and receive information from their legal representatives. For policy and procedure in relation to legal advice, see DSM - Chapter 4 - Communication & visits - Access to legal representation.

Visa application, advice and assistance under the Immigration Advice and Application Assistance Scheme (IAAAS) is available to individuals in an IDC whoa are applying for a protection visa - see:

- DSM - Chapter 4 - Communication & visits - IAAAS and
- the departmental website (<http://www.immi.gov.au/media/fact-sheets/63advice.htm>).

## **26 Access to consular representatives**

Australia is a party to the Vienna Convention on Consular Relations 1963 (the VCCR). Article 36 of the VCCR creates obligations for Australia to ensure that foreign consular officers have access to their nationals who are in immigration detention in Australia. Consistent with these obligations, all persons in an IDC must be informed of their right to request, receive or refuse consular access and to change their decision - see DSM - Chapter 4 - Communication & visits - Consular access in immigration detention.

## **LEAVING OR TRANSFERRING FROM AN IDC**

### **27 Leaving or transferring from an IDC**

Persons in an IDC will leave or be transferred for reasons such as:

#### Immigration pathway and status resolution:

- removal from Australia
- entry into the community following the grant of a visa.

#### Transfers across the Immigration Detention Network:

- to community-based detention under s197AB (*residence determination*) - see DSM - Chapter 2 - Client placement - Community detention.
- to alternative places of detention (APOD) where needs can be better managed (for example, hospital)
- to immigration residential housing, immigration transit accommodation, another IDC or to another APOD on the basis of a client placement review decision.

#### If criminal activity is proven:

- to a correctional facility - see DSM - Chapter 8 - Safety & security - Placement in correctional facilities.

For policy and procedures:

- on the process of leaving an IDC, see DSM - Chapter 3 - Entering & leaving detention: Release from detention
- on transfers, see PAM3: Act - Compliance - Compliance, case management & detention - IBG - Interstate transfer of persons in immigration detention.

# Detention Services Manual

## Chapter 2 - Client placement

### Immigration residential housing

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure their best interests are considered.

Minors are never to be detained in an immigration detention centre for accommodation or immigration processing purposes.

Placement of a minor in an immigration detention facility is to be used only as a last resort, for the shortest practicable time, and the least restrictive form appropriate to the minor's circumstances.

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction, which provides guidance for officers involved in immigration residential housing (IRH), comprises:

- Introduction
- Roles and responsibilities
- Placement into IRH
- Additional provisions for IMAs transferred into IRH.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 February 2011 to align it with current operational practice.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

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## **INTRODUCTION**

This Part comprises:

- [section 1 Purpose](#)
- [section 2 Legislative framework](#)
- [section 3 Guiding principles](#).

### **1 Purpose**

Immigration residential housing (IRH) provides flexible supported accommodation for persons in immigration detention, including irregular maritime arrivals (IMAs)

The purpose of this instruction is to provide guidance for officers involved in IRH.

### **2 Legislative framework**

IRH is a place of immigration detention pursuant to paragraph (v) under (b) in the definition of *immigration detention* in s5(1) of the Act.

Migration regulation 5.35 gives the Secretary the power to authorise medical treatment against the will of the person in an immigration detention centre (IDC). This does not apply at IRH.

For policy and procedure see [DSM - Chapter 1 - Legislative & principles overview - Detention legal framework](#).

### **3 Guiding principles**

IRH provides a flexible and supportive housing environment for persons in immigration detention.

Persons in immigration detention are assessed as appropriate for placement across the immigration detention network (IDN) in accordance with the client placement procedures. Persons assessed as suitable for placement in IRH will be assessed as low flight risk and low security persons in immigration detention. Placement in IRH is never an indicator of any immigration outcome.

Minors must not be placed in IRH with other persons in immigration detention who are reasonably suspected by an officer to pose a risk to the safety and security of the minors. Based on these considerations, the relevant case manager, in consultation with the DSP duty manager, must assess and decide which persons/family groups are appropriate to be placed in the IRH at any given time.

IRH allows persons in immigration detention to live in a domestic setting that is more flexible and less structured than an IDC, allowing a greater degree of autonomy and control over their own lives, and encouraging self-sufficiency.

While IRH forms a flexible placement option within the IDN, persons in immigration detention placed in IRH remain in immigration detention and are available for processing and removal from Australia.

For policy and procedure see [DSM - Chapter 1 - Legislative & principles overview - Duty of care](#).

## **ROLES AND RESPONSIBILITIES**

This Part comprises:

- section 4 The Department
- section 5 Health care services
- section 6 The detention service provider.

### **4 The Department**

The regional manager has full contract management responsibility for all immigration detention facilities (IDFs) within their state. The regional manager is supported by other departmental officers including staff from state and territory offices, case managers and staff from National Office.

For policy and procedure see DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

### **5 Health care services**

All persons in immigration detention in IRH must have access to appropriate health and medical services, managed by qualified health staff employed by the health service manager (HSM) and delivered through community-based health services. Liaison with the detention service provider (DSP) occurs where necessary for example for emergency procedures and health promotion.

The community health provider assists persons in IRH with ongoing health care and referral to other health providers if required.

If an interpreter, either on-site or telephone interpreter is required for a medical appointment, persons in IRH must advise the DSP when arranging the medical appointment.

Prescriptions given by the doctor are filled at the designated pharmacy arranged by the HSM. Persons in IRH are responsible for the management of their own medication. The HSM, in consultation with Case Management, must make an assessment as to the appropriateness of self-medication and provide such assistance as is necessary for the management of administering medication.

DIAC officers must respond appropriately to information received from the HSM where the current placement of the person/minor may be contrary to the health, well-being or safety of the person/minor/others at IRH.

Further information on health services for persons in detention can be obtained by emailing the Detention Health mailbox (detention.health@immi.gov.au).

For policy and procedure see:

- DSM - Chapter 6 - Detention Health - Ongoing health care and
- DSM - Chapter 4 - Communication & visits - Translating & interpreting.

### **6 The detention service provider**

In accordance with the relevant contractual requirements, DSP staff must be available and sufficiently skilled to provide a comfortable and supportive environment for persons in immigration detention in IRH, while maintaining an awareness of individual needs and differences in cultural and lifestyle backgrounds. The main duties of the DSP in IRH include:

- maintaining immigration detention for residents in IRH
- being attentive to the safety, health and well-being of persons in immigration detention in IRH
- maintaining all equipment and fittings in good working order
- assisting persons in immigration detention in IRH with day-to-day issues related to their accommodation such as supplies, forms, property and mail
- transporting and escorting persons in immigration detention between the IRH and activities
- assisting persons in immigration detention from IRH to research the range of social, recreational or other activities available in the surrounding community
- accompanying persons in immigration detention from IRH on excursions

- explaining the workings of kitchen and laundry appliances
- on-going coaching in household safety and hygiene
- maintaining awareness of any potential or actual safety hazards, reporting any such incidents and helping persons in immigration detention in IRH to remove/overcome any hazard
- maintaining awareness of any potential or actual risks to general hygiene in the accommodation and grounds of IRH, working with persons in immigration detention in IRH to clean up any spills, and ensuring these persons are coached to avoid such incidents
- interacting with persons in immigration detention in IRH on a day-to-day basis and being aware of their needs in terms of living skills, social, educational or other activities that will maintain or improve their general well-being
- facilitating neighbourly relationships between persons in immigration detention in IRH and maintaining the rights and responsibilities of all persons in immigration detention, staff and visitors
- conduct welfare checks to account for the whereabouts of all persons in immigration detention in IRH in accordance with procedures
- initiate emergency procedures and first aid as required and
- provide escort and transport to appointments, for example medical appointments.

### 6.1 Maintaining IRH

Persons in immigration detention may arrive at short notice to take up residence in IRH. The DSP needs to ensure that house preparation for accommodation of new persons in immigration detention in IRH includes:

- culturally appropriate snack foods and drinks, including long-life products, are available in the kitchen
- clean linen (for longer-term stays) or a bed pack (for short-term stays) is available for issue to each arrival
- the house is clean (see [section 6.4 Cleaning arrangements](#))
- the site-specific IRH Induction Handbook is up to date and made available and
- where possible, notify other residents sharing the kitchen/laundry of the new arrival into the house.

### 6.2 Uniforms

IRH staff should adopt a casual uniform that fits the low-security atmosphere of the facility. This uniform should be appropriate to centre-specific circumstances and that it is:

- able to withstand normal wear and tear in the IRH environment
- appropriate to weather conditions
- appropriate for maintaining a “plain clothes” approach when escorting persons in immigration detention outside IRH and
- not containing any form of defence identifiable prints, for example army camouflage print.

### 6.3 Catering arrangements

While the DSP is responsible for ensuring initial food requirements are met, persons in immigration detention in IRH take responsibility for aspects of their ongoing nutritional requirements with the self-catering facilities, including:

- using their financial support to purchase staple food products
- preparing and cooking meals and
- cleaning kitchen areas and utensils.

For policy and procedure, see [section 11.1 Financial support - Household allowance scheme \(HAS\)](#).

### 6.4 Cleaning arrangements

The DSP has contract cleaners who clean each house as it becomes vacant and in preparation for new arrivals. During their stay, persons in immigration detention in IRH are responsible for cleaning their own accommodation and are provided with the equipment to do so.



## **6.5 Reporting requirements**

Reporting requirements for IRH must be in accordance with the current IRH Services Contract “Immigration residential housing and immigration transit accommodation”, Schedule 4.3: “Reporting requirements”.

## **PLACEMENT INTO IRH**

This Part comprises:

- [section 7 Overview](#)
- [section 8 Reception and induction](#)
- [section 9 Programs and activities](#)
- [section 10 Movement outside the IRH](#)
- [section 11 Financial support & allowances](#)
- [section 12 Visitors to IRH](#)
- [section 13 Security of the IRH](#)
- [section 14 Complaints.](#)

### **7 Overview**

#### **7.1 Determining placement**

Persons in immigration detention are assessed as appropriate for placement across the IDN in accordance with the key immigration detention values (see [DSM - Chapter 1 - Legislative & principles overview - Service delivery values - Seven key immigration detention values](#)). Persons are assessed as suitable for placement in IRH through the case management client placement review process which employs a range of placement indicators to assist appropriate client placement in the IDN, including IRH. The client placement review forms part of the detention related decision making (DRDM) control framework. For further information, contact Case Management Implementation and Support (CMIS) Section, Compliance and Case Resolution Division (CCRD), National Office.

Placement in IRH is never an indicator of any migration status resolution outcome.

The DSP is to pay particular attention to the risk posed to vulnerable persons, especially minors, who may be considered for detention at the same facility. In accordance with the best interests of the child principle, minors must not be colocated in IRH with persons who are reasonably suspected by an officer, to pose a threat to the minor.

Where a person with an increased security risk assessment is considered for placement in IRH at the same time as a minor, the appropriateness of this placement must be determined on a case-by-case basis. Documented consideration (entered in the Portal) must be given to such factors as (this list is not exhaustive):

- whether the minor would be placed at reasonable risk of harm (physical/emotional)
- the infrastructure limitations of the facility
- the presence of other persons.

Persons may be placed in IRH through three avenues:

- initial placement in IRH, immediately after being detained and assessed by the department
- department initiated transfer into IRH from another facility in the IDN or
- client requested transfer into IRH from another placement in the IDN, including an IDC (subject to availability and following appropriate client placement review).

#### **7.2 Transfer out of IRH**

Persons in IRH may be transferred from IRH to another placement in the IDN, including an IDC (with the exception of minors):

- at their own request; following reassessment in accordance with client placement review procedures
- if necessary to create availability of accommodation for persons in immigration detention assessed for reasons of operational contingency or through client placement review procedures as having a greater need for IRH accommodation or
- in the event that it is determined that their needs are not best addressed in IRH or
- in the event that removal is effected.

For policy and procedure see DSM - Chapter 8 - Safety & security - Transfers within facilities.

## **8 Reception and induction**

### **8.1 Background**

Reception and induction procedures referred to below should be conducted consecutively, where practicable.

### **8.2 Reception**

Reception into IRH is tailored to the low-security environment of IRH and there are differences from reception into other immigration facilities such as:

- given the relatively low numbers involved in IRH, reception is to be completed immediately or no later than 12 hours after arrival
- allow persons in immigration detention in IRH to retain all their property, other than items that are not permitted in IRH (such as passport and excluded items)
- where possible, offer incoming and existing persons in immigration detention flexibility and choice as to sharing arrangements within each house
- complete needs assessment and develop an individual management plan (IMP) in consultation with the department's case manager, DSP staff and HSM staff within 24 hours of arrival
- for persons in immigration detention expected to remain in IRH until resolution of their immigration status, they will be escorted to a supermarket to purchase appropriate food and personal supplies within 12 hours of arrival (this time frame can be delayed if it is apparent that the person requires rest) and
- if reception is delayed and the person is placed in accommodation without complete reception and/or induction, the DSP should provide extra coaching until they are fully informed of the facilities, services and operation of IRH.

For policy and procedure see DSM - Chapter 3 - Entering & leaving detention - Reception & induction.

### **8.3 Induction**

Induction explains to the person in immigration detention how the particular facility operates, and explains information relevant to the facility. The induction process:

- should be conducted within two days of arrival
- provides all persons in immigration detention with the IRH Induction Handbook. The information given at induction must be geared to the amount of information the person can absorb at one time and the availability of other persons in immigration detention in IRH or staff to provide support
- provides information sessions, held by the DSP to help new residents understand how IRH operates and
- includes offering to persons first entering immigration detention through IRH an induction health assessment and access to a community general medical practice provider nominated by the HSM.

For policy and procedure see DSM - Chapter 3 - Entering and leaving detention - Reception & induction.

### **8.4 DSP Needs assessment and individual management plan**

During reception, the DSP (in coordination with the HSM) must undertake a needs assessment of each person placed into IRH. The needs assessment forms the basis of an IMP, which should also incorporate information on special needs from the department's case manager where available. In the case of a family group, it may be appropriate to prepare a group IMP. The IMP is prepared, maintained and reviewed fortnightly by the DSP. Although the department does not directly input into the IMP it is available for reference.

The IMP should provide for more intensive support when the person first enters IRH, until they settle into the new environment and can live more self-sufficiently.

The IMP identifies the ongoing care, coaching or training required by the person in immigration detention to achieve self-sufficient living in IRH. Officers involved in developing the IMP should be mindful of the time frame involved and review the plan fortnightly when completed.

The IMP may involve activities over a number of days or weeks, depending on the needs assessment. Regular reviews of the IMP and reassessment of ongoing needs will allow amendment to reflect the person's changing needs/circumstances.

## **9 Programs and activities**

### **9.1 Basic lifestyle**

Persons in immigration detention in IRH are encouraged to maintain a self-sufficient lifestyle and attend to household duties as far as possible, which include:

- cooking and serving their own meals
- shopping for food and personal provisions where possible
- budgeting their household and individual allowances
- cleaning and maintaining healthy and hygienic accommodation and
- laundering, washing and cleaning/maintaining their personal clothing/possessions.

### **9.2 Other programs and activities**

Activities available to persons in immigration detention in IRH must be diverse, comprehensive and flexible, catering to their changing needs. Activities can assist individuals in improving their life skills and maintaining their psychological well-being. In addition, activities can promote a harmonious community atmosphere between the persons in immigration detention in IRH. Persons in immigration detention in IRH should be encouraged to participate in activities, but participation is voluntary.

Programs and activities may cover a number of areas, including:

- social and general life skills
- sport and recreation and
- general interests.

Persons in immigration detention are able to practise the religion of their choice on an individual or communal basis and have access to community religious organisations.

For further information on the practicalities of community excursions see section 10 Movement outside the IRH.

Activities promoting social and general life skills may include, but are not limited to, English language, cooking, gardening, nutrition, health and hygiene, basic first aid and budgeting. Persons in immigration detention in IRH may suggest new or different activities that they want to undertake.

Activities available to persons in immigration detention in IRH could include any of the following:

- activities conducted within the IRH, coordinated by DSP staff
- activities undertaken within a nearby IDC (except minors and within the visitors area only) or
- activities undertaken outside the IRH, in the general community such as excursions from IRH where the mandatory criteria for excursions are met.

For policy and procedure see DSM - Chapter 8 - Safety & security - Excursions.

### **9.3 Volunteers and community-based activities**

Volunteer and community organisations may wish to become involved in activities with persons in immigration detention in IRH, both within and outside the IRH. Appropriate involvement of volunteer and community organisations can make an important and valuable contribution to the well-being of persons in immigration detention in IRH.

Persons in immigration detention in IRH may be permitted to undertake a variety of activities within the general community (in the form of escorted excursions). These may include, but are not limited to, visits to:

- local shops
- churches and religious groups
- exercise/spectator sporting facilities such as gyms, tennis courts, sports venues
- cinemas, theatres or other entertainment centres
- other recreational facilities for the purpose of attending performances of, for example, music, dance or theatre groups
- community libraries
- community groups
- other facilities as requested by persons in immigration detention in IRH and approved by the DSP and RM.

#### **9.4 School-aged children**

A feeder group for IRH will be families with school-age children. The DSP in conjunction with the department's case manager should encourage parents of school-age children to permit their children to attend school and parents with infants and toddlers to attend "play groups" or pre-school. The DSP will escort the children to and from school/playgroup/preschool accompanied by a parent. The children are handed from the custody of the DSP to the person directed under the Act in the relevant educational facility, as appropriate. For policy and procedure on directed persons see DSM - Chapter 2 - Client placement - Alternative places of detention in the community.

The DSP will provide access to education programs, school-based activities and age-appropriate materials, in sufficient quantities and quality to assist learning for those children in IRH. The DSP will also need to report to the department any instances where school-aged children are not attending schools.

For policy and procedure see:

- DSM - Chapter 2 - Client placement - Minors in immigration detention and
- DSM - Chapter 2 - Client placement - Alternative places of detention in the community.

### **10 Movement outside the IRH**

#### **10.1 Background**

Persons in immigration detention in IRH may request excursions. Excursions must meet the criteria documented in DSM - Chapter 8 - Safety & security - Excursions. Note: Attendance at medical, immigration, judicial and law enforcement appointments are treated different from excursions.

When a person in immigration detention wishes to undertake community activities outside the IRH:

- the activity should be recorded, either as a regular (for example weekly) schedule, or as a one-off activity
- arrangements should be agreed with the relevant community facility (including appointment of a directed person where necessary), to ensure that the integrity of immigration detention can be maintained (for further information on a directed person please see DSM - Chapter 2 - Client placement - Alternative detention)
- a DSP staff member or directed person should be available to escort the person until their return to the IRH
- transport appropriate to the activity and distance of travel should be available, either by the DSP staff member or the directed person and
- the directed person assumes responsibility for the person for the period that they will be absent from the IRH.

For policy and procedure see:

- DSM - Chapter 8 - Safety & security - Excursions and
- DSM - Chapter 2 - Client placement - Alternative places of detention in the community.

## 10.2 Transport

Transport appropriate to the activity and distance of travel must be provided for all activities that take place outside IRH. This transport may be provided by either the DSP or a directed person and may involve the use of public transport services.

## 10.3 Visiting IDCs by persons in immigration detention

Persons in immigration detention in IRH may wish to enter a nearby IDC for a number of reasons, such as visiting friends or family within the visiting area, or to undertake activities within the visiting area. When a person in immigration detention wishes to enter a nearby IDC, they should be treated as any other visitor wishing to enter the IDC, and are subject to the same security controls. See DSM - Chapter 4 - Communication & visits - Visitors & entry to immigration detention facilities.

## 10.4 Return to the IRH

When a person in immigration detention returns to the IRH from any external activity, they are subject to normal IRH searching and screening procedures and must declare and surrender any items not permitted in immigration detention, in line with:

- DSM - Chapter 3 - Entering & leaving detention - Personal property
- DSM - Chapter 8 - Safety & security - Items not permitted in IDFs.

For policy and procedure see:

- DSM - Chapter 8 - Safety & security - Screening of persons in immigration detention and
- DSM - Chapter 3 - Entering & leaving detention - Personal property
- DSM - Chapter 8 - Safety & security - Items not permitted in IDFs.

## 11 Financial support & allowances

### 11.1 Financial support - Household allowance scheme (HAS)

The DSP will provide financial support to enable persons in immigration detention in IRH to purchase food and household items in line with community norms. This household allowance scheme is based on a credit system where one credit equals one dollar. The household allowance is credited weekly and comprises two parts:

- grocery allowance: support to enable the person in IRH to purchase food and household items for consumption in their accommodation. The amount is set by the regional manager in consultation with departmental staff and the DSP and
- the individual allowance program (IAP) (see section 11.2 Individual allowance program): to purchase incidental items for personal use.

As part of induction a package of goods is provided containing enough groceries to last until the first grocery allowance scheme payment. Where young children are present within the IRH placement, the DSP should ensure items required by children such as nappies and formula are available if required.

The rate for the grocery allowance is set by and may be varied by the relevant regional manager, for example to meet local variations in the cost of living or individual/family compositions. Reasons for the variation must be documented in the IMP.

Where necessary, persons in immigration detention are to be provided with guidance on how to manage their household allowance, for example during weekly shopping trips. They are issued a budget on a simple spreadsheet which reflects their grocery allowance and their IAP allowance. DSP staff will escort persons in immigration detention when shopping and ensure that the budget is not exceeded. The DSP assists the persons in immigration detention to make healthy/balanced food choices.

Financial support will not be provided to persons in immigration detention while in institutional accommodation (for example hospital) that provide catering and other services.

Grocery allowance does not transfer with the person in detention: they are for use in IRH only.

## **11.2 Individual allowance program**

The purpose of the IAP is to provide access to incidental items likely to improve the quality of life for a person while they are in immigration detention. IAP allows persons in immigration detention a level of control over their day-to-day existence by providing a means to obtain incidental items from shops.

For policy and procedure see DSM - Chapter 5 - Welfare - Individual allowance program in ITA, IRH & APOD.

### **Allocation of IAP points in IRH**

Each adult in detention will be allocated 25 IAP points upon entry to IRH and then 25 IAP points each week thereafter. These IAP points should be allocated on the same day of each week for as long as the person remains in IRH. It is preferable that these IAP points are made available at 12:01 am on Saturday morning across the network.

An additional 25 points may be accrued through participation in programs and activities (P&A). Where no P&A are available, or where these can be provided in only limited measure, the Regional Manager may use their discretion to award these P&A IAP points to ensure that persons in immigration detention are not unnecessarily disadvantaged for reasons beyond their control.

Every person in immigration detention can accrue a maximum number of 50 IAP points per week.

Any unused points will be forfeited at the end of the week before new points are allocated.

For policy and procedure see DSM - Chapter 5 - Welfare - Individual allowance program in ITA, IRH & APOD.

## **12 Visitors to IRH**

### **12.1 Personal visits**

Visits from relatives, friends and community contacts make a positive contribution to the well-being of persons in immigration detention in IRH. Visits enable persons in immigration detention to maintain contact with, and knowledge of, activities and events occurring outside the IRH. Personal visits at the request of the person in immigration detention will be facilitated wherever reasonably possible by the DSP.

For policy and procedure see DSM - Chapter 4 - Communication & visits - Visitor & entry to immigration detention facilities.

Departmental and DSP staff have no lawful authority under the Act to screen or search visitors to IRH.

All visitors must sign and be aware of the conditions of entry. Where a visitor is found to have breached the conditions of entry, they may be asked to leave the IRH immediately.

### **12.2 Visiting arrangements**

Visits to IRH are conducted during specific visiting times, usually between 8:00 am and 10:00 pm under the general supervision of the DSP. Visits outside the specified hours may be negotiated between the person in immigration detention and the DSP if circumstances permit. However, visiting hours are at local departmental/DSP discretion.

Persons in immigration detention in IRH may receive their visitors anywhere within the IRH, subject to the following conditions:

- that the visitor(s) consents to the location and timing of the visit within the IRH and
- that the person has sought and received the agreement of any co-residents to the location and timing of any visit held within shared residential housing.

## **13    Security of the IRH**

### **13.1    General security**

IRH is maintained as a low-security environment, while maintaining the integrity of immigration detention. As such, security procedures should follow a “soft-touch” approach, be adequate and discreet, and contribute towards a residential atmosphere whilst ensuring the, safety, health and wellbeing of the resident is maintained.

Persons in immigration detention in IRH are in control of their personal activities in and around their houses during each day. A curfew is imposed each night from 11:00 pm until 7:00 am the next morning. Within these times residents are required to remain in their houses. Persons in immigration detention in IRH may negotiate with the DSP for a relaxation of this curfew, if circumstances permit.

### **13.2    Perimeter security**

Security is maintained by electronic detection systems installed along the perimeter fencing of the IRH.

### **13.3    Cameras**

Closed circuit television (CCTV) cameras are installed at several points around IRH to maintain adequate supervision without restricting the free movement of persons in immigration detention in IRH.

### **13.4    Locks and keys**

Each house is fitted with combination locks activated by a key pad. The locks are to be locked either by the persons in immigration detention in IRH themselves or to be locked by the DSP from the administration area. As a general rule, houses are locked only during curfew hours to ensure the safety of persons in immigration detention in IRH while they are indoors at night.

During curfew hours, persons in immigration detention in IRH who wish to leave their accommodation should notify the DSP staff through their household intercom of the need to unlock the door. This movement must be monitored with the DSP locking the door(s) when the person returns to their accommodation.

Persons in immigration detention in IRH are permitted to retain any keys or key pad combination codes necessary for them to secure their personal accommodation and belongings while in the IRH. This may include:

- keys and padlocks for personal luggage and belongings
- keys for internal doors, cupboards or windows within their accommodation and
- keys or personalised combination codes for access to external entry doors for their accommodation.

### **13.5    Emergency response procedures**

Emergency response procedures must be adequate for the residential environment. Documented procedures should be posted in each house and provided to persons in immigration detention with the IRH Induction Handbook.

Persons new to the IRH should be informed of emergency procedures during reception/induction, and regular emergency drills should be conducted to maintain their familiarity with these procedures, so they are aware and able to take appropriate action should incidents occur within their accommodation.

### **13.6    Entry to IRH**

All staff, persons in immigration detention in IRH and visitors who enter or exit the IRH must sign in and out so that all persons on site can be accounted for. Everyone entering the site must abide by the rules of the IRH.

For policy and procedure see DSM - Chapter 8 - Safety & security - Screening of persons in immigration detention.



As a low-security environment, screening or search procedures for persons in immigration detention in IRH should be as unobtrusive as practicable. Departmental and DSP staff have no lawful authority under the Act to screen or search visitors to IRH.

### 13.7 Allowable items posing a threat to security

The day-to-day operation of IRH as a low-security residential environment involves the use of a range of household items that might otherwise be considered as threats to security. The following items may be retained, stored and used by persons in immigration detention in IRH:

- kitchen equipment, including a reasonable range of knives and other implements used for preparing meals on a day-to-day basis
- sports equipment used on a casual basis for personal recreation
- arts and craft tools that can be reasonably used by persons in immigration detention in IRH within their accommodation for personal recreation and
- medicines and first aid equipment for individual use.

The DSP must constantly assess each person in immigration detention for their ability to make responsible use of the above items. If a person possesses any of the above items and presents a danger to themselves, others, or the security of the facility, a DSP may take the following measures:

- provide an oral warning on the safe and responsible use of the equipment in question
- provide coaching on an on-going basis to improve the person's skills and knowledge of the potential dangers of the equipment in question
- assess the need for further assistance or training in the use of the equipment
- assess the need for more controlled and/or supervised use of that equipment by the person and
- re-assess the person's capacity to live safely in the IRH environment and request the relevant case manager to review the placement and care options.

Persons in immigration detention in IRH may keep their valuables for personal use within the IRH. Where the person indicates that they are uncomfortable with leaving valuables within the shared accommodation of the IRH, they may request the DSP to take safe custody of those items. Such items are stored on behalf of the person in accordance with procedures for the storage of property and the issue of receipts for any property stored.

For policy and procedure see DSM - Chapter 3 - Entering and leaving detention - Personal property.

### 13.8 Interpersonal relations within IRH

Movement within IRH by persons in immigration detention is relatively unrestricted, encouraging a community-minded and neighbourly atmosphere. The only controls on movement within the facility are in cases of:

- threatening or abusive behaviour between persons in immigration detention
- impositions on the privacy, dignity or safety of one or more persons in immigration detention or staff by others
- breakdowns in cultural sensitivity between persons in immigration detention
- activation of emergency procedures within or near to the IRH and
- restriction on movement between 11:00 pm and 7:00 am see section 13.1 General security.

Where the above events occur, the DSP may take the following measures:

- provide a oral warning on unacceptable behaviour and the need for respect towards neighbours and co-residents
- provide coaching to improve the person's understanding of acceptable social standards in the Australian environment
- assess the need for closer supervision or separate activities to ensure persons in immigration detention in IRH spend enough time away from each other
- re-assess the person's capacity to live safely in the IRH environment and request the relevant case manager to review the placement and care options and
- follow the site specific documented and tested emergency response procedures until conditions are normalised.

### 13.9 Breakdown of interpersonal relations

Where the behaviour of an individual or a group starts to break down or become increasingly anti-social staff should take appropriate action and notify the relevant case manager. “Appropriate action” involves observing the escalating situation, reminding the person/s of the rights and responsibilities of all residents of the IRH described in the IRH Induction Handbook and explaining the possible consequences of the particular situation.

Even if the situation de-escalates further action may need to be taken, including increasing levels of supervision, management or control of persons in immigration detention in IRH. Consultation with the HSM will also be appropriate to screen for any underlying health issues (PSP, torture trauma), for which see:

- DSM - Chapter 6 - Detention health - Psychological support program (PSP) and
- DSM - Chapter 6 - Detention health - Identification & support of survivors of torture & trauma.

Accommodation searches are not conducted in a formal manner within the IRH, except in extreme circumstances, and subject to the approval of the regional manager.

## 14 Complaints

Persons in immigration detention have the right to complain. In the first instance they are encouraged to do so to DSP staff; their personal officer; and their case manager, or to the DIAC Global Feedback Unit. DIAC’s Global Feedback Unit can be contacted during business hours by phone on 133 177 or a feedback form can be completed online at [www.immi.gov.au/contacts/forms/services/index.htm](http://www.immi.gov.au/contacts/forms/services/index.htm).

Issues can also be raised at the client consultative committee meetings, when convened. All complaints are fully investigated and acted upon. If a person in immigration detention makes a specific complaint about the quality, timeliness and standard of any care received while in immigration detention, the department will use its established complaints handling mechanisms to investigate the matter. Persons in immigration detention may also complain to independent bodies including the Commonwealth Ombudsman, the Australian Human Rights Commission and/or their Embassy/Consulate at any time.

For policy and procedure see:

- DSM - Chapter 4 - Communication & visits - Consular access in immigration detention
- DSM - Chapter 4 - Communication & visits - Visitors & entry to immigration detention facilities
- DSM - Chapter 4 - Communication & visits - Client consultative committees.

### 14.1 IRH Consultative Committee

Persons in immigration detention in IRH are able to attend the IRH client consultative committee to discuss issues arising in the IRH. Issues arising may be further considered by the community consultative groups.

For policy and procedure see DSM - Chapter 4 - Communication & visits - Client consultative committees.

### 14.2 Community Consultative Groups

Community consultative groups (CCG) have been established to make positive contributions to persons in immigration detention and to the effective operation of IDFs. Local community representatives, as well as members from the DSP and the department, attend these meetings to discuss service delivery, activities, welfare opportunities and standards of care. The meetings are chaired by a member of the Immigration Detention Advisory Group (IDAG) which provides advice to the Minister on the management of detention facilities. Minutes from the IRH Consultative Committees are tabled at these meetings for consideration by the members.

For policy and procedure see DSM - Chapter 4 - Communication & visits - Community consultative groups.

## **ADDITIONAL PROVISIONS FOR IMAS TRANSFERRED INTO IRH**

### **15 Transfer from Christmas Island into IRH**

#### **15.1 Background**

Where for reasons of operational contingency persons in detention have been transferred into IRH from other locations within the IDN, IRH will, as far as practicable, still be the most appropriately supported accommodation made available to them and relevant areas in CCRD should be consulted to ensure that such is the case before transfers are effected.

#### **15.2 Reception**

Where IMAs arriving from Christmas Island are accommodated in IRH, arrival processes will be consistent with their earlier detention history. The relevant processes will be conducted, however staff must be conscious not to unnecessarily subject persons to procedures which they have already undergone on Christmas Island (for example the collection of personal identifiers) or which would be unnecessary in the circumstances (for example, property searches).

#### **15.3 Induction**

Where IMAs arriving from Christmas Island are accommodated in IRH, upon arrival they must still be inducted into the specific arrangements that will apply to the respective IRH facility. Staff must be mindful of the fact that, while these persons will be familiar with a certain immigration detention routine, the very transfer process and associated uncertainties may have been an unsettling experience for them. The DSP and HSM must be vigilant in monitoring for any adverse individual impact as a consequence of the transfer and the new environment.

#### **15.4 HSM and client profiles**

Given the dominant asylum seeker profile for IMAs, in addition to any general detention transfer and IRH-specific resettlement issues, the DSM and HSM must remain alert to any signs of possible PSP needs and torture trauma issues. See:

- DSM - Chapter 6 - Detention health - Psychological support program (PSP) and
- DSM - Chapter 6 - Detention health - Identification & support of survivors of torture & trauma.

#### **15.5 HSM and transfer of health records**

For IMAs and other persons who have been transferred from other locations in the IDN, all health records for each person must also be transferred between HSM locations and be available at the time of a person's arrival in the relevant IRH.

#### **15.6 Safety & security**

For transferred IMAs, those particular provisions and restrictions that are applicable on Christmas Island will also apply to IMAs when accommodated in other IDFs, including IRH. For policy and procedure see the relevant PAM3 instructions. For example, in relation to mobile phones, see DSM - Chapter 4 - Communications & visits - Access to communication services in IDFs.

# Detention Services Manual

## Chapter 2 - Client placement

### Immigration transit accommodation

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure their best interests are considered.

Minors are never to be detained in an immigration detention centre for accommodation or immigration processing purposes.

Placement of a minor in an immigration detention facility is to be used only as a last resort, for the shortest practicable time, and the least restrictive form appropriate to the minor's circumstances.

#### **ABOUT THIS INSTRUCTION**

This instruction, which sets out the generic operational framework for immigration transit accommodation (ITA), comprises:

- [Preamble](#)
- [Placement in ITA](#).

#### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#).

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 February 2011 to align it with current operational practice.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

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## **PREAMBLE**

This Part comprises:

- section 1 Purpose
- section 2 Legislative framework
- section 3 Guiding principles
- section 4 Roles & responsibilities of staff.

### **1 Purpose**

Immigration transit accommodation (ITA) provides flexible supported accommodation for persons in immigration detention, including irregular maritime arrivals (IMAs).

This instruction sets out the generic operational framework for ITA.

ITA will accommodate a range of client cohorts. These have been represented as two groups and are described below. Where no further distinction is made, the subject matter under discussion applies to both.

ITA facilities were designed to provide short term accommodation for persons in immigration detention presenting a low security risk, low flight risk and having no known health concerns. These persons may include Compliance locations, short-stay clients who are on a fast-removal pathway and newly arrived unauthorised air arrival (UAA) clients whose status is yet to be resolved.

In addition to the above, persons may be moved into ITA from other locations within the immigration detention network (IDN), and support the increase in IMAs by providing flexible and supported accommodation options for IMAs for whom ITA has been assessed as the most appropriate form of accommodation. These persons will generally already have resided at other locations in the IDN.

### **2 Legislative framework**

ITA is ‘another place approved by the Minister in writing’ as described in the definition of *immigration detention* in section 5(1) of the Act.

Under the Act, persons in immigration detention in ITA may be pat searched (s252), screened (s252AA) and strip searched (s252A). However, the following powers do not apply to ITA:

- the power to screen visitors under s252G of the Act (only applicable to immigration detention centres (IDCs)) and
- the power of the Secretary to provide medical treatment against the will of the person under Migration regulation 5.35.

### **3 Guiding principles**

ITA provides a flexible and supportive hostel type environment for persons in immigration detention.

Persons in immigration detention are assessed as appropriate for placement across the IDN in accordance with the key immigration detention values. Persons are assessed as suitable for placement in ITA through the case management client placement review process which employs a range of placement indicators to assist appropriate client placement in the IDN, including ITA. The client placement review forms part of the detention related decision making (DRDM) control framework. For further information please contact Case Management Implementation and Support (CMIS) Section, Compliance and Case Resolution Division (CCRD), National Office. Placement in ITA is never an indicator of any migration status resolution outcome.

## **4 Roles & responsibilities of staff**

### **4.1 Departmental staff**

Departmental staff may not be based on site at ITA. Staff based at nearby IDCs or state/territory offices will conduct regular site visits and liaise closely with the detention service provider (DSP) to manage ITA.

The regional manager, Community and Detention Services (RM) in the state in which the ITA is located will assume full responsibility for all immigration related matters associated with the facility. The RM will be supported by a detention centre manager and other departmental officers. For policy and procedure see DSM - Chapter 1 - Legislative & principles - Service delivery values.

### **4.2 Health services manager**

The health services manager (HSM) is contracted by the Department to provide health services to persons in immigration detention.

### **4.3 Detention service provider**

The DSP is contracted by the Department to manage all operational aspects of immigration detention facilities.

## **PLACEMENT IN ITA**

This Part comprises:

- [section 5 Overview](#)
- [section 6 Reception](#)
- [section 7 Induction](#)
- [section 8 Health services](#)
- [section 9 Other services](#)
- [section 10 Rooms](#)
- [section 11 Personal property](#)
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- [section 13 Recreation](#)
- [section 14 Visits to ITA](#)
- [section 15 Offsite movements](#)
- [section 16 Purchase of incidental items](#)
- [section 17 Allocation of IAP points in ITA](#).

### **5 Overview**

#### **5.1 Compliance locations, short-stay clients who are on a fast-removal pathway and newly arrived UAA clients whose status is yet to be resolved**

Where placement in ITA concerns Compliance locations, short-stay clients who are on a fast-removal pathway and UAA clients whose status is yet to be resolved, their placement will be determined by the detaining officer (from Border Security or Compliance) in consultation with the DSP duty manager in the first instance.

The preliminary client placement assessment must be completed and attached to the Request for Services form, and provided to the DSP at or before reception to the ITA. Subsequent placement reviews are conducted by case managers in consultation with the DSP duty manager. For policy and procedure consult the DRDM control framework or contact CCRD CMIS, National Office.

Onshore Protection Branch (ONPRO) may request that certain persons in immigration detention be subject to border screening detention requirements, in which case their immigration detention must be managed in accordance with relevant procedures. For policy and procedure see [DSM - Chapter 2 - Client placement - Border screening detention](#).

The ITA discharge process is to be conducted in accordance with relevant procedures, whether for transfer to another place of immigration detention, removal from Australia or release from immigration detention. For policy and procedure see [DSM - Chapter 3 - Entering & leaving detention - Release from immigration detention](#).

#### **5.2 IMAs and other persons moved into ITA from other locations within the IDN**

Where placement in ITA concerns IMAs and other persons moved into ITA from other locations within the IDN, their placement is determined as required for operational reasons. Determinations are made by the FAS, Community & Detention Services Division (CDSD), in coordination with the Executive, the Minister's Office, and relevant areas in CCRD.

### **6 Reception**

#### **Compliance locations, short-stay clients who are on a fast-removal pathway and newly arrived UAA clients whose status is yet to be resolved**

Reception is the first point of entry in immigration detention in ITA for Compliance locations, short-stay clients who are on a fast-removal pathway and newly arrived UAA clients whose status is yet to be resolved. The purpose of reception is to ensure that all persons in immigration detention entering ITA are identified, medically assessed and their immediate needs are met.



The Translating and Interpreting Service (TIS) may be used to ensure that material is explained to a person in immigration detention in a language that is understood. For policy and procedure see DSM - Chapter 4 - Communication & visits - Translating & interpreting services.

Reception processes at ITA include:

- Preparation: Prior to receiving persons into ITA, the ITA premises must be made ready for occupation.
- Location: The reception process is to be conducted onsite at ITA.
- Time: The reception process must commence immediately on arrival and be completed within 12 hours, except in exceptional circumstances.
- Identification: If an ITA location does not have the capability for the collection of personal identifiers, a digital photograph of the person in immigration detention must be taken and the image uploaded onto the relevant system/s. It is still necessary to provide form 1247i and read the legislative scripts to the person in immigration detention. All other requirements of DSM - Chapter 3 - Entering & leaving detention - Identification tests must also be followed. Please note that this is an interim measure only, until such time that the necessary equipment is made available.

For policy and procedure see DSM - Chapter 3 - Entering & leaving detention - Identification tests.

- Screening/Searching: Persons in immigration detention in ITA and their property should be screened and/or searched according to relevant procedures. For policy and procedure see DSM - Chapter 8 - Safety & security: Screening of persons in immigration detention and Searches of persons in immigration detention.
- Property: Alcohol, items that are illegal to possess under Australian law, items that present a risk to the health, safety or privacy of persons within ITA and material of an offensive nature will not be permitted in ITA. A comprehensive list of items not permitted are in DSM - Chapter 8 - Safety & security - Items not permitted in IDFs. Persons in immigration detention in ITA will be permitted to retain all other property inside ITA. For more information see section 11 Personal property.
- Living essentials: Persons in immigration detention in ITA will be provided with basic toiletry essentials, bed linen, towels and a hygiene pack.

### **IMAs and other persons moved into ITA from other locations within the IDN**

Where IMAs arriving from Christmas Island are accommodated in ITA, arrival processes will be consistent with their earlier detention history. The relevant processes will be conducted, however staff must be conscious not to unnecessarily subject persons to procedures which they have already undergone on Christmas Island (for example the collection of personal identifiers) or which would be unnecessary in the circumstances (for example, property searches).

## **7 Induction**

### **Compliance locations, short-stay clients who are on a fast-removal pathway and newly arrived UAA clients whose status is yet to be resolved**

The purpose of induction is to provide persons in immigration detention in ITA with the information necessary to understand the operation of the particular ITA location in which they are placed, and to offer the person the opportunity to be medically assessed.

Where possible, the induction process should be integrated with the reception process. The induction must commence as soon as reasonably practicable after a person in immigration detention's arrival and ensure that induction processes are complete within two days of arrival.

### **7.1 Health assessment**

A health assessment will be offered to each person brought into ITA and completed within 72 hours of their arrival. Where it appears likely that a person will be departing within 72 hours, the DSP (in consultation with the HSM where necessary) will facilitate the assessment to be conducted prior to the person's departure from ITA. Health assessments will be carried out by the on-site registered nurse or by a community general practitioner (GP) organised in consultation with the HSM.

The purpose of the induction health assessment is to identify any health issues or conditions that will require attention while the person remains in immigration detention.

### **7.2 DSP needs assessment & individual management plan**

During reception, the DSP (in coordination with the HSM) must undertake a needs assessment of each person placed into ITA. The needs assessment forms the basis of an IMP, which should also incorporate information on special needs from the departmental case manager where available. In the case of a family group, it may be appropriate to prepare a group IMP. The IMP is prepared, maintained and reviewed fortnightly by the DSP. Although the department does not directly input into the IMP it is available for reference.

The IMP should provide for more intensive support when the person first enters ITA, until they settle into the new environment and can live more self-sufficiently.

The IMP identifies the ongoing care, coaching or training required by the person in immigration detention to achieve self-sufficient living in ITA. Officers involved in developing the IMP should be mindful of the time frame involved and review the plan fortnightly when completed.

The IMP may involve activities over a number of days or weeks, depending on the needs assessment. Regular reviews of the IMP and reassessment of ongoing needs will allow amendment to reflect the person's changing needs/circumstances.

### **7.3 ITA Information Booklet**

An 'ITA Information Booklet' prepared by the Department in conjunction with the DSP and the HSM, is available in a variety of languages. The booklet will be distributed to persons in immigration detention in ITA in accordance with individual language needs. The booklet will cover:

- domestic issues
- safety
- facilities and activities
- representation and issues resolution
- respect and care and
- health services.

### **7.4 House rules**

Persons in immigration detention in ITA will be made aware of any applicable house rules agreed by the DSP in consultation with the department. House rules will be tailored to the needs of the specific ITA location.

### **IMAs and other persons moved into ITA from other locations within the IDN**

- Where IMAs arriving from Christmas Island are accommodated in ITA, upon arrival they must still be inducted into the specific arrangements that will apply to the respective ITA facility. Therefore and as appropriate, induction items applicable to short-stay clients must also be made available to IMA arrivals, where relevant. Staff must be mindful of the fact that, while these persons will be familiar with a certain immigration detention routine, the very transfer process and associated uncertainties may have been an unsettling experience for them. DSP and HSM must be vigilant in monitoring for any adverse individual impact as a consequence of the transfer and the new environment.
- Where, for reasons of operational contingency, a person has been transferred into ITA from other locations within the IDN, the above dot point applies.

- Where, for reasons of operational contingency, a person has been transferred into ITA from other locations within the IDN, ITA will, as far as practicable, still be the most appropriately supported accommodation made available to them and relevant areas in CCRD should be consulted to ensure that such is the case before transfers are effected.

For transferred IMAs, those particular provisions and restrictions that are applicable on Christmas Island will also apply when accommodated in other facilities around the IDN, including ITA. For policy and procedure see the relevant PAM3 instructions (for example, in relation to mobile phones see DSM - Chapter 4 - Communications & visits - Access to communication services in IDFs).

## **8 Health services**

### **Compliance locations, short-stay clients who are on a fast-removal pathway and newly arrived UAA clients whose status is yet to be resolved**

Persons in immigration detention in ITA will have access to health and medical services at a level that is commensurate to those available to persons in the wider Australian community and that meets their individual health needs. The contracted HSM will employ a registered nurse who will provide sessional clinics at ITA locations. The frequency and availability of clinics will be contingent on the number of persons accommodated at the ITA location. The registered nurse will:

- conduct induction health assessments and discharge health assessments for persons in immigration detention in ITA as per section 7.1 Health assessment
- provide mental health screening as part of the induction health assessment
- provide ongoing health care where there is an ongoing health need and referral to general practitioners if clinically required
- if a referral is made, liaise with ITA staff to facilitate access to health services within the community and
- maintain health records.

#### **8.1 Medical emergency**

In the event of a medical emergency when the nurse is not onsite, first aid will be administered immediately by available staff and the person requiring emergency health care transferred to a hospital using the local ambulance service. The person in immigration detention must be escorted to hospital and immigration detention maintained.

#### **8.2 Referral to general practitioners (GP)**

The registered nurse will refer persons in immigration detention to a GP for further assessment and treatment as clinically required. If the nurse is not available and a person in immigration detention requires non-emergency medical treatment, ITA staff may organise referral to a GP under locally agreed procedures.

All referrals to GPs will be facilitated through the community health provider network managed by the HSM. The Department will bear the cost of the consultation and any medications prescribed by the GP.

If a person in immigration detention in ITA does not wish to attend the GP contracted by the HSM, the issue of payment for the consultation and any prescriptions will be decided by the HSM in consultation with the Director, Detention Health, on a case by case basis.

Pre-existing prescriptions that are necessary for the person's ongoing primary health care management would be funded by the Department.

#### **8.3 Referrals to other health providers**

If a GP recommends that a person in immigration detention in ITA receive further care or treatment from a hospital, specialist or allied health provider, the HSM will arrange for that care or treatment, where it falls within scope of the department's relevant detention health policy. The cost of this referral will be met by the department.

If a person in immigration detention in ITA requires specialised health care there may be a need to conduct a triggered client placement review to reassess their suitability for placement in ITA.

#### **8.4 Pharmaceutical medications**

As part of the induction health assessment the nurse will ask the person in immigration detention if they are taking any medication that they need to continue while in ITA. Persons in immigration detention in ITA are permitted to retain and administer their own prescribed medications and, if necessary, may ask the nurse for support in the management of their medications. In some instances the nurse may request that a person's medication be retained by the ITA staff. In this case a Webster pack will be used to provide the correct dosage to the person in immigration detention as prescribed by their GP.

#### **IMAs and other persons moved into ITA from other locations within the IDN**

#### **8.5 Transfer of health records**

For IMAs and other persons who have been transferred from other locations in the IDN, all health records for each person must also be transferred between HSM locations and be available at the time of a person's arrival in the relevant ITA.

#### **8.6 Client profiles**

Given the dominant asylum seeker profile for IMAs, in addition to any general detention transfer and ITA-specific resettlement issues, DSP and HSM must remain alert to any signs of possible PSP needs and torture trauma issues.

#### **8.7 Other provisions**

All other provisions and health services available at ITA uniformly apply to all persons in immigration detention, irrespective of their arrival or movement history.

### **9 Other services**

#### **9.1 Facility management**

Facilities are managed by the DSP operating from an onsite administration area and in accordance with the current Services Contract Schedule 2B, Section 2B.2.

#### **9.2 Facility security**

Security at ITA is discreet and includes unobtrusive fencing, closed circuit television (CCTV) of common areas, proximity alarms and a single, controlled point of egress operated by swipe cards.

#### **9.3 Access to diplomatic, consular and legal representatives**

Access to diplomatic, consular and legal representatives will be available as per the relevant instructions - see:

- DSM - Chapter 4 - Communication & visits - Consular access in immigration detention
- DSM - Chapter 4 - Communication & visits - Access to legal representation.

#### **9.4 Communications**

Persons in immigration detention in ITA will have access to telephone, internet and facsimile services. For policy and procedure see DSM - Chapter 4 - Communication & visits - Access to external communication services.

## **10 Rooms**

Persons in immigration detention will be placed in rooms in accordance with room sharing principles established in consultation with the Department. In particular, health, welfare, personal safety and cultural appropriateness will be taken into account when deciding to place persons in immigration detention in ITA together in a shared room. Rooms will be allocated for men only, women only, family groups, and mixed groups, depending on the mix of the ITA population at the time, and their individual preferences.

In order to maximise flexibility, separate areas will not be permanently designated for men and women. Couples need not be separated, however the decision to allow cohabitation should be at the request of the parties concerned and on the basis of a bona fide consensual relationship and that the health, welfare and personal safety of the parties concerned will be maintained.

Persons in immigration detention in ITA will not be placed in a room with somebody of a different security risk, except in circumstances where they are of the same family unit and are not a threat to each other. This is consistent with the principle that families, where possible, in line with the best interests of the child principles, will be accommodated together.

### **Lockable rooms**

In order to allow persons in immigration detention in ITA to retain control over their own privacy and personal security, doors to bedrooms will be lockable from the inside. ITA staff will be able to access rooms with master keys in the event of an emergency.

## **11 Personal property**

Alcohol, items that are illegal to possess under Australian law, items that present a risk to the health, safety or privacy of persons within ITA and material of an offensive nature will not be permitted in ITA. For items not permitted in ITA see DSM - Chapter 8 - Safety & security - Items not permitted in IDFs.

### **11.1 Illegal items**

For instructions on the handling of illegal items refer to DSM - Chapter 3 - Entering & leaving detention - Personal property.

### **11.2 In-trust property**

Items that are legal to possess but not allowed inside ITA will be stored in-trust by the DSP and receipts given to the owner. For policy and procedure see DSM - Chapter 3 - Entering & leaving detention - Personal property.

Persons in immigration detention in ITA will be permitted to retain up to AUD 100 as well as any prescription medicines they require. Credit cards cannot be taken into ITA. Persons in immigration detention will be strongly encouraged to secure their money and medication in the lockable drawer or safe in their room. The DSP will securely store credit cards and money of more than AUD 100 in a safe and issue property receipts to the person in immigration detention.

Persons in immigration detention in ITA are able to retain and look after their personal property. For this purpose, all rooms will have lockable doors, cupboards and safes. ITA staff will:

- allocate a lockable cupboard and safe to each person in immigration detention
- show persons how to properly use the safe and cupboard to secure their valuables
- encourage persons to securely store their belongings and to use the safe to secure cash and other valuables
- address any concerns raised by persons in immigration detention regarding their property and
- appropriately secure any 'in-trust' property and provide the owner with a Form 41 Property Receipt for any property held 'in-trust'.

In most cases, persons in immigration detention will have their own clothing and personal items. In the event that someone has insufficient clothing or personal items, additional clothing and/or personal items can be arranged as required, within 24 hours of the person's arrival at ITA. Clothing/footwear provided must be culturally appropriate and suitable to the local climate. Items or clothing provided will become the personal property of the person in immigration detention.

## **12 Laundry**

Persons in immigration detention will be given clean bed linen and bathroom towels on arrival and replenished as required. Extra linen and towels may be provided to persons in immigration detention as required (for example, if someone is sick).

Laundry facilities are available for persons in immigration detention in ITA to launder their personal items.

## **13 Recreation**

Persons in immigration detention will be offered a range of onsite recreational facilities. Appropriate active recreational facilities will also be provided. Facilities available may vary at each ITA location.

## **14 Visits to ITA**

### **14.1 Visits are to be facilitated**

In accordance with procedures governing visits, every reasonable effort must be made to facilitate visits to persons in immigration detention in ITA by personal or professional visitors, and visits by official visitors to ITA or to individual persons in immigration detention. A visitor may only visit a person in immigration detention with their consent. Refusal to allow a visit would be justified only in exceptional circumstances, for example, where the visit would endanger the personal safety or security of any person, and is subject to confirmation by the RM.

### **14.2 Location**

Visits will generally be conducted in common areas however the RM may approve visits to other areas of ITA.

For policy and procedure see DSM - Chapter 4 - Communication & visits - Visitors & entry to immigration detention facilities.

### **14.3 Security**

Visitors to ITA will not be screened and searched because of legislative limitations (screening of visitors pursuant to s252G of the Act only applies to IDCs). Visitors will be advised:

- of the conditions of entry
- that visitors must accept the conditions of entry and sign the appropriate visit form in order to enter the ITA and
- the consequences of breaching the conditions of entry. Any visitor found to be in possession of prohibited items or engaging in dangerous or threatening behaviour will be asked to leave the facility, be escorted from the premises and/or referred to the police.

Persons in immigration detention in ITA may be pat-searched and/or screened after receiving a visit if staff suspect that prohibited items may have been given to them.

For policy and procedure see:

- DSM - Chapter 4 - Communication & visits - Screening & inspection powers - Entry to immigration detention facilities and
- DSM - Chapter 8 - Safety & security - Items not permitted in IDFs.

## **15 Offsite movements**

Essential escorted movements outside ITA such as attending court or tribunal hearings, receiving offsite medical treatment and assisting with removal arrangements will be facilitated by ITA staff.

Requests for other excursions (for example to a place of worship for religious services) will be handled in accordance with relevant procedures. For policy and procedure see DSM - Chapter 8 - Safety & security - Excursions.

Persons in immigration detention returning to ITA from an excursion will be screened and/or pat-searched consistent with requirements of the DSM - Chapter 8 - Safety & security - Screening of persons in immigration detention.

## **16 Purchase of incidental items**

The purpose of the individual allowance program (IAP) is to provide access to incidental items likely to improve the quality of life for a person while they are in immigration detention. IAP allows persons in immigration detention a level of control over their day-to-day life by providing a means to obtain incidental items from the site canteen, including telephone cards, mobile phone recharge cards, stationery, stamps and snacks.

Persons in immigration detention can also purchase incidental and approved items with cash during trips to community shops.

## **17 Allocation of IAP points in ITA**

IAP points are allocated to people in ITA to purchase incidental items from the ITA site canteen. Every adult person in immigration detention can accrue a maximum number of 50 IAP points per week. 25 IAP points are allocated to each adult upon entry to an ITA. These IAP points should be allocated on the same day of each week for as long as the person remains in ITA. It is preferable that these IAP points are made available at 12:01 am on Saturday morning across the network.

An additional 25 points may be accrued through participation in programs and activities.

Any unused points will be forfeited at the end of the week before new points are allocated.

For policy and procedure, see DSM - Chapter 5 - Welfare - Individual allowance program in IDFs.

# Detention Services Manual

## Chapter 2 - Client placement

### Alternative places of detention in the community

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction, which provides an overview of the placement options within the immigration detention network, comprises:

- [Introduction](#)
- [APOD](#)
- [Care](#)
- [Other matters](#)
- [Forms & templates.](#)

##### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#)
- [DSM - Chapter 2 - Client placement - Client placement model](#)
- [DSM - Chapter 2 - Client placement - Immigration transit accommodation](#)
- [DSM - Chapter 2 - Client placement - Immigration residential housing.](#)

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 27 March 2010 to make some minor text changes.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **INTRODUCTION**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles](#)
- [section 3 Legislative framework](#).

### **1 PURPOSE**

This instruction provides guidance on the use of alternative places of detention (APOD) placements in the community, in order to best meet the needs of persons in immigration detention and to fulfil the Department's duty of care.

### **2 GUIDING PRINCIPLES**

The guiding principles for the use of APOD in the community are highlighted in the immigration detention values as outlined in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#), which states:

- the length and conditions of detention, including the appropriateness of the accommodation and the services provided will be subject to regular review
- that persons in immigration detention will be treated fairly and reasonably within the law and
- the conditions of immigration detention will ensure the inherent dignity of the human person.

All immigration detention placement decisions will be guided by the client placement model (CPM). Placement decisions will be fair, reasonable, risk-based and apply the least restrictive immigration detention option available for the individual. For policy and procedures see [DSM - Chapter 2 - Client placement - Client placement model](#).

### **3 LEGISLATIVE FRAMEWORK**

The term immigration detention is defined in s5(1) of the Act as:

- (a) being in the company of, and restrained by:
  - (i) an officer or
  - (ii) in relation to a particular detainee - another person directed by the Secretary to accompany and restrain the detainee; or
- (b) being held by, or on behalf of, an officer:
  - (i) in a detention centre established under this Act; or
  - (ii) in a prison or remand centre of the Commonwealth, a State or a Territory; or
  - (iii) in a police station or watch house; or
  - (iv) in relation to a non-citizen who is prevented, under section 249, from leaving a vessel - on that vessel; or
  - (v) in another place approved by the Minister in writing;

but does not include being restrained as described in s245F(8A), or being dealt with under s245F(9)(b).

Persons who are authorised to maintain immigration detention in APOD under s189 and s5(1) of the Act include:

**officers**

Officers are authorised to both *hold* a person at a place of immigration detention and *accompany* and *restrain* the person while they are outside a place of immigration detention.

**another person authorised by the Secretary**

Another person authorised by the Secretary can *hold* a person at a place of immigration detention and *accompany* and *restrain* the person while they are outside a place of immigration detention.

**designated person**

Designated persons authorised by the Secretary can *accompany* a person at a place of detention or while they are outside a place of immigration detention.

**directed person**

Directed persons can *accompany* persons to and from a place of immigration detention.

## **APOD**

This part comprises:

- [section 4 What is an APOD](#)
- [section 5 APOD placement decisions](#)
- [section 6 Persons authorised to maintain immigration detention at an APOD](#)
- [section 7 APOD placements managed by officers or designated persons](#)
- [section 8 Excursions - APOD - using designated or directed persons.](#)

## **4 WHAT IS AN APOD**

### **4.1 Accommodation options**

An APOD is a place of immigration detention other than an immigration detention centre (IDC) or places identified as part of a *residence determination* (also known as community detention). APODs are used by the Department to meet the specific needs of persons in immigration detention that cannot be adequately catered for in an IDC. An APOD must be authorised as such in writing by the Minister or the Minister's delegate.

APODs include:

- facilities-based forms of detention, such as an immigration transit accommodation (ITA), immigration residential housing (IRH), Berrimah House and
- places in the broader community which have been designated as places of immigration detention.

This instruction deals with APOD in the community. For information on facilities-based forms of APOD, see:

- ITAs - see [DSM - Chapter 2 - Client placement - Immigration transit accommodation](#)
- IRHs - see [DSM - Chapter 2 - Client placement - Immigration residential housing.](#)

All accommodation where a person is in immigration detention overnight or longer should be authorised as an APOD. Examples of APOD can include, but are not limited to:

- places where medical treatment is provided
- hotels, motels and apartments
- home-based care using private accommodation owned or leased by relatives or persons with established close relationships with the person in detention and
- community-based care provided through non-government organisations (NGOs) using accommodation provided by the NGO or a community group.

It is also possible to authorise an APOD at a place where a person in detention does not reside but might spend part of their day, and where it is not appropriate or possible for them to be accompanied at all times, for example:

- schools
- medical facilities used for day procedures or
- places of religious or social interaction (churches, mosques, temples, community centres etc).

### **4.2 Establishing an APOD in the community**

The establishment of an APOD in the community is based on paragraph (v) of the definition of *immigration detention* in s5(1) of the Act. To meet this requirement of the Act, the establishment of an APOD specifies that a person in detention *must be held* by or on behalf of an officer at that place as approved by the Minister (or the Minister's delegate).

Once the accommodation has been selected, it *must be authorised in writing* by the Minister or the Minister's delegate using the [Instrument for approved place of immigration detention](#).

## 5 APOD PLACEMENT DECISIONS

### 5.1 Placement decisions

The decision to place a person in an APOD in the community occurs as a result of a departmental officer assessing what is the most appropriate placement within the immigration detention network in accordance with the CPM. For policy and procedures see DSM - Chapter 2 - Client placement - Client placement model.

The CPM decision to place a person in an APOD will include consideration of the persons' individual circumstances, including:

- health and wellbeing
- family structure
- availability of community support
- immigration pathway
- cultural and religious sensitivities
- availability of detention accommodation
- security and flight risk assessment.

Persons placed in APODs may include but are not limited to:

- unaccompanied minors - it is preferable to place unaccompanied minors in ***residence determination*** (community detention)
- families with children who are under 18 (minors)
- persons awaiting grant of ***residence determination*** (community detention)
- persons detained initially at a location where there is no immigration detention facility (IDF) and who are awaiting imminent transfer to another place of detention
- persons with complex health needs whose needs cannot be adequately provided for in a facilities-based form of detention and
- low-risk short-stay groups or individuals.

An APOD placement must be for a defined period of time and must be reviewed prior to the end of that period.

Placements may be extended or terminated depending on the individual circumstances of the person in immigration detention. See CPM for review triggers - DSM Chapter 2 - Client placement - Client placement model.

Detention Health Services Section must be involved in all transfers to APOD in the community for medical reasons. Refer to DSM - Chapter 6 - Detention health or contact Detention Health Services at [detention.health@immi.gov.au](mailto:detention.health@immi.gov.au)

### 5.2 Approving a place as an APOD

Only departmental officers with the appropriate delegations can approve an APOD. Officers must ensure that they have delegations under paragraphs (a)(ii) and (b)(v) of the definition of immigration detention under subsection 5(1) of the Act before putting these arrangements in place.

Officers are able to check their delegations as follows:

- through the TRIM links provided on IMMIInet at <http://dimanet.immi.gov.au/quickfind/delegations>
- by emailing: [delegations@immi.gov.au](mailto:delegations@immi.gov.au).

Officers with appropriate delegation can approve a place as an APOD by completing the Instrument for approved place of immigration detention. The completed instrument must be filed appropriately. A scanned copy of the completed and signed document must also be emailed to Detention Instruction mailbox: [detention.instruction@immi.gov.au](mailto:detention.instruction@immi.gov.au).

## 6 PERSONS AUTHORISED TO MAINTAIN IMMIGRATION DETENTION AT

## **AN APOD**

### **6.1 Background**

The Act states that a person in detention should be accompanied. The Department does not authorise a designated person to use physical force or restraint to prevent escape. Only officers authorised under the Act who have been trained in the use of reasonable force are to use physical force to prevent escape.

An officer or designated person *must be present* at the APOD in the community at all times while an unlawful non-citizen is detained there. When a person in immigration detention is outside of the APOD they must be *accompanied* by an officer or a designated person who is to maintain close physical proximity at all times. Persons in immigration detention may also be *accompanied* to or from a place of immigration detention by a directed person.

### **6.2 Officers**

Officers, as defined under s5(1) of the Act, are authorised to both *hold* a person at a place of immigration detention, and *accompany* and *restrain* a person outside a place of immigration detention. Officers include:

- officers of DIAC
- Customs officers
- AFP officers and state/territory police officers
- a person, or a person included in a class of persons, who is authorised in writing by the Minister.

### **6.3 Designated persons**

In some circumstances, it may be appropriate to authorise a person who is not an officer, to act as a designated person and maintain the conditions of immigration detention at an APOD. This arrangement is designed to benefit both the person in immigration detention and the Department.

A designated person is authorised by the Secretary (or the Secretary's delegate) pursuant to paragraphs (a)(ii) and (b)(v) of the definition of 'immigration detention' in s5(1) of the Act.

Designated persons can *accompany* a person at a place of immigration detention and while they are outside a place of immigration detention. A designated person must not use physical force or restraint to prevent escape.

While the Department retains ultimate duty of care for persons held in APOD placements in the community, the designated person is responsible for ensuring that the care needs of the person in detention are met appropriately. The designated person must provide the person in their care with access to services provided by or behalf of the Department, for example, accommodation and food, health care, counselling services and access to departmental staff.

The following are examples of who may be authorised as a designated person:

- a member of staff at a hospital that has been approved as an APOD
- relatives who are accommodating a person in immigration detention in their home that has been authorised as an APOD and
- members of an NGO who are *accompanying* a person in immigration detention at a private or NGO-owned home authorised for use as an APOD.

Some agreements between the Department and state/territory departments of health stipulate that public hospital staff will not be responsible for the security of persons in immigration detention. In such instances, or when a hospital refuses consent, hospital staff members are not to be approved as designated persons. Instead arrangements should be made for either departmental or detention service provider (DSP) officers to maintain the requirements of immigration detention. For further details of agreements with departments of health, including memoranda of understanding contact Detention Health Services ([dentention.health@immi.gov.au](mailto:dentention.health@immi.gov.au)).

APOD placements should not be confused with ***residence determination***, (also known as community detention). For more information on community detention refer DSM - Chapter 2 - Client placement - Community detention.

#### **6.4 Directed person**

A directed person *cannot hold or accompany* a person at a place of immigration detention. Directed persons can only *accompany* persons to and from a place of immigration detention. The directed person is required to maintain close physical proximity to the person in detention at all times while they are outside a place of immigration detention. A directed person is authorised by the Secretary, or the Secretary's delegate, under paragraph (a)(ii) of the definition of 'immigration detention' in subsection 5(1) of the Act.

Directed persons must not use physical force or restraint to prevent escape.

The directed person shares a duty of care to the person in immigration detention and should, at all times, be mindful of the person's welfare. In most instances the directed person is accompanying the person in immigration detention for a relatively short period of time, for example, on excursions or transport to and from a place of immigration detention. If any concerns arise they should contact the contact officer detailed in Directed person - Role & responsibilities or, if the matter is urgent, the Duty Officer at National Office on 0413 319 277.

Examples of APOD arrangements for which directed persons may be used include:

- a person directed to transport a child from an APOD to school
- a person who accompanies a person in detention on a day excursion, for example, to attend a place of worship, community centre, other place of social interaction or to visit friends and relatives and
- a person who accompanies a person to a health care facility.

At the end of these arrangements, the directed person is required to return the person in detention to the APOD and into the care of an officer or designated person.

#### **6.5 Selection of designated and directed persons**

In selecting designated and directed persons the authorised departmental officer must be satisfied that the person nominating for either of these roles can responsibly hold a position of trust. Due consideration should be given to the specific circumstances of the person in immigration detention when selecting a potential directed or designated person. The nominated person must be able to exercise appropriate influence (not physical restraint) over the person in detention in order to maintain the requirements of immigration detention. They must be able to serve the interests of the particular person in their care and the Department.

The Department's preference is to enter into arrangements with personnel from an established NGO. However, a person in immigration detention may be placed with their relatives where:

- there is a clear benefit for both the person in detention and the Department
- any risks associated with the placement have been considered and addressed by appropriate mitigation strategies
- the relative is an Australian citizen or permanent resident.

#### **6.6 Vetting of designated and directed persons**

Assessment of a person's suitability to act as a designated or directed person will be based in part on the information that is to be provided to the Department by, or on behalf of the nominated person:

- proof of Australian citizenship or permanent residence
- details of current residential address
- clear and current (not more than three months old) AFP check (cost to be met by the Department)
- details of current employment
- personal and professional references
- copy of a current drivers licence

- copy of current transport registration and insurance details
- details of any citizenship held in other countries
- working with children approval (see DSM - Chapter 7 - Managing the administration of detention - Working with children checks) for persons working with minors in immigration detention if the APOD arrangement involves minors.

If there is doubt about a person's suitability to be a directed or designated person, the matter should be escalated to the Assistant Secretary, Community and Detention Operations Branch, National Office.

## 6.7 Approving a designated person

To approve a designated person:

- i. ensure that the place to be used as an APOD in community has been properly authorised - see section 5.2 Approving a place as an APOD
- ii. ensure the prospective designated person meets the requirements as laid out in section 6.5 Selection of designated and directed persons
- iii. ensure the prospective designated person reads, understands and signs the Designated person - Role & responsibilities
- iv. complete the Designated person - Request & direction for a non-officer to be a designated person and ensure it is signed and approved by an officer with the appropriate delegation (for information on delegations see section 5.2 Approving a place as an APOD and
- v. provide the designated person with:
  - a copy of the signed designated person form
  - emergency contact information for appropriate departmental staff at the relevant IDC or STO in case of accident, illness, escape or other incident that may affect the welfare of the person in immigration detention.

## 6.8 Approving a directed person

To approve a designated person:

- i. ensure the prospective directed person meets the requirements as outlined in section 6.5 Selection of designated and directed persons
- ii. ensure the prospective directed person reads, understands and signs the Directed person - Role & responsibilities
- iii. prepare a Directed person - Direction to accompany and ensure it is signed and approved by an officer with the appropriate delegation (for information on delegations see section 5.2 Approving a place as an APOD and
- iv. provide the directed person with:
  - a copy of the signed Directed person - Role & responsibilities and
  - emergency contact information for appropriate departmental staff at the relevant IDC or STO in case of accident, illness, escape or other incident that may affect the welfare of the person in immigration detention.

## 7 APOD PLACEMENTS MANAGED BY OFFICERS OR DESIGNATED PERSONS

A decision whether to use DSP officers to manage the APOD placement or to involve designated and directed persons in the placement, will usually take account of:

- the individual needs of the person
- assessed security and flight risk of the person in immigration detention and



- availability of designated persons.

APOD placements in the community involving persons who have been assessed as medium or high security or flight risk, or persons who are likely to be removed from Australia within a short time (for example, airport turnarounds) will be managed by officers.

Sometimes it may be impracticable to use designated persons to maintain the immigration detention of a person held in an APOD in the community. For instance, if a person was placed at short notice in a hotel room designated as an APOD in the community while they await transfer to another form of detention, it would be more practical to use officers.

### **APOD placements using officers - DSP responsibilities**

The DSP is contracted by the Commonwealth to provide for the welfare of persons placed in an APOD in the same way that it provides for the needs of persons held in IDCs.

## **8 EXCURSIONS - APOD - USING DESIGNATED OR DIRECTED PERSONS**

The use of designated or directed persons to accompany persons in immigration detention on excursions should be assessed against the person's security and flight risk profile.

Participation in social or recreational excursions involving the use of designated or directed persons should only be considered for persons in immigration detention who have been assessed as having a low risk profile. Where an excursion is being considered for complex or sensitive cases these should be referred to the Assistant Secretary, Community and Detention Operations Branch, Community and Detention Services, National Office.

Participation in social or recreational excursions is subject to a risk assessment. For policy and procedures on excursions, see DSM - Chapter 8 - Safety & security - Excursions.

## CARE

This part comprises:

- [section 9 Care plans](#)
- [section 10 Health care arrangements](#)
- [section 11 Minors in APOD](#)
- [section 12 Foster care](#)
- [section 13 Financial support & allowances.](#)

### 9 CARE PLANS

The Department must ensure a “care plan” is in place prior to a person in immigration detention entering an APOD arrangement. A pro-forma care plan, detailing specific requirements to provide for the welfare of the person in an APOD placement is at [Plan for community support](#).

### 10 HEALTH CARE ARRANGEMENTS

All persons in immigration detention, including those in APOD in the community are able to access a level of health care commensurate to that available in the broader community. For specific information on how persons in APOD in the community access health care refer to [DSM - Chapter 6 - Detention health](#) or contact Detention Health Services at [detention.health@immi.gov.au](mailto:detention.health@immi.gov.au)

### 11 MINORS IN APOD

Minors placed in immigration detention under APOD arrangements require immediate attention as the ‘best interests of the child’ are a primary consideration. Officers must escalate to the relevant deputy state/territory director who will then brief the Assistant Secretary, Case Management NatO when planning the detention or removal of a minor. The detention of minors is only to be used as a last resort, for the shortest practicable time, and in the least restrictive form appropriate to a minor’s circumstances. Minors are not to be detained in an IDC for accommodation or immigration processing purposes at any time.

For policy and procedures on caring for all minors in detention, including those who are in foster care, see [DSM - Chapter 2 - Client placement - Minors in detention](#).

### 12 FOSTER CARE

It is the Department’s preferred position that unaccompanied minors who are in immigration detention are placed in foster care under **residence determination** (community detention). However, there may be instances where minors in foster care will need to be placed in an APOD. This is most likely to occur while they await a residence determination placement. The Department has agreements in place with state/territory child welfare authorities for the provision of foster carers.

If foster care is to occur under an APOD arrangement, then:

- the foster care residence must be authorised as an APOD (refer to [section 5.2 Approving a place as an APOD](#))
- the foster carer must be authorised as a designated person (refer to [section 6.7 Approving a designated person](#)). Respite carers and school teachers may also need to be authorised as designated persons.

### 13 FINANCIAL SUPPORT & ALLOWANCES

Persons in APOD may be eligible for some financial support to purchase essential goods and discretionary items. Allowances may vary according to the particular circumstances of the APOD and the individual.

## **OTHER MATTERS**

This part comprises:

- section 14 Monitoring & reporting
- section 15 Responsibilities of the person in detention in community placements
- section 16 Access to private premises in the community approved as an APOD
- section 17 Terminating APOD placements.

### **14 MONITORING & REPORTING**

#### **14.1 DSP requirement**

In accordance with contractual requirements, the DSP must monitor and report on persons placed in APOD in the community. This includes conducting regular headcounts and providing prompt and accurate incident reporting to the Department.

#### **14.2 Departmental reporting requirements**

Frequent follow up and reporting is required by departmental staff for all APOD placements in the community involving designated and directed persons. Reporting requirements must be made clear at the beginning of the placement and might include:

- weekly or fortnightly reporting under a care plan
- regular visits by the Department to the APOD for discussions with the person in detention and the designated person
- regular telephone contact between the person in detention and departmental officers
- visits to departmental offices by the person in detention.

Any combination of the reporting mechanisms could be used to ensure regular contact (at least fortnightly) is made with the person in detention. This enables the Department to confirm that immigration detention is maintained and that its duty of care is fulfilled.

#### **14.3 Designated and directed persons' reporting requirements**

Designated and directed persons are required to report to the Department as soon as practicable, any incident that may adversely affect the welfare of the person in detention or may breach the requirements of the Act.

All reporting must be documented immediately and placed on the file of the person in detention.

### **15 RESPONSIBILITIES OF THE PERSON IN DETENTION IN COMMUNITY PLACEMENTS**

The person in detention should complete the Acknowledgment of alternative arrangements for immigration detention. Where required, interpreters and translators should be used to explain the APOD in the community arrangements and the documentation used to establish the arrangements - see DSM - Chapter 4 - Communications & visits - Translating & interpreting services.

Parents or guardians of minors should be asked to provide written consent for their children to participate in activities - see DSM - Chapter 5 - Welfare - Programs & activities.

### **16 ACCESS TO PRIVATE PREMISES IN THE COMMUNITY APPROVED AS AN APOD**

Departmental and DSP officers do not have an automatic right to access private premises in the community that have been approved as an APOD where a designated person is maintaining the conditions of immigration detention. To obtain access to private premises, departmental and DSP officers must have either:

- the consent of an appropriate adult at the premises or
- statutory authority (that is, a warrant) before entering the premises.

Any adult resident of the private premises, including an NGO representative or the person in detention, may be considered an appropriate person to provide consent.

Officers who knowingly enter private premises that have been designated as an APOD, without the consent of an appropriate adult person or without statutory authority (a warrant) may be committing a criminal offence. Unless the officer has a warrant, they must leave the premises if permission to enter or remain is subsequently withdrawn.

In circumstances where it is necessary to enter the private premises without consent, consult Compliance Operational Support Section, mailbox [compliance.operations.coordination@immi.gov.au](mailto:compliance.operations.coordination@immi.gov.au) regarding procedures for obtaining a warrant under s251 of the Act.

## **17 TERMINATING APOD PLACEMENTS**

APOD arrangements will be terminated when:

- the person in immigration detention is granted a visa - see [DSM - Chapter 3 - Entering & leaving detention - Release from immigration detention](#)
- the APOD arrangement is revoked by the Department because it is necessary to transfer the person to another form of detention, for example, because the APOD arrangement has broken down or
- the person is to be removed from Australia.

Ongoing assessment of APOD placements should be made in accordance with the CPM. If it is necessary to terminate the arrangements for placing a person in an APOD, the reasoning for this must be documented and filed in accordance with the Department's recordkeeping policy - see [DSM - Chapter 1 - Legislative & principles overview - Recordkeeping](#). The person in detention should be advised in writing and allowed sufficient time to respond.

It is preferable to terminate APOD arrangements with the cooperation of all involved parties, including the person in immigration detention. Where this is not possible, for instance the person in detention does not wish to move, the Assistant Secretary, Community and Detention Operations and the Assistant Secretary, Case Management must be advised.

If it is necessary to enter the APOD in the community without consent in order to terminate the APOD arrangements:

- Compliance Operational Support Section must be consulted about obtaining a warrant under s251 of the Act
- the APOD arrangement must be revoked in writing prior to effecting the warrant and a scan of the completed instrument should be sent to Detention Instruction Mailbox, email [detention.instruction@immi.gov.au](mailto:detention.instruction@immi.gov.au).

See also [section 16 Access to private premises in the community approved as an APOD](#).

## **FORMS & TEMPLATES**

This part comprises:

- Instrument for approved place of immigration detention
- Designated person - Role & responsibilities
- Designated person - Request & direction for a non-officer to be a designated person
- Directed person - Role & responsibilities
- Directed person - Direction to accompany
- Plan for community support
- Acknowledgment of alternative arrangements for immigration detention

## **INSTRUMENT FOR APPROVED PLACE OF IMMIGRATION DETENTION**

This form is available on TRIM ADD2010/53193.

MIGRATION ACT 1958

### INSTRUMENT FOR APPROVED PLACE OF IMMIGRATION DETENTION PURSUANT TO SUBSECTION 5(1)

I, <Delegate Name>, delegate of the Minister for Immigration and Citizenship, pursuant to my power under subparagraph (b)(v) of the definition of "immigration detention" in subsection 5(1) of the Migration Act 1958, hereby approve:

<Street Number> <Street Name>

<SUBURB> <STATE> <Post code>

as an approved place of immigration detention for the purposes of subparagraph (b)(v) of the definition of "immigration detention" in subsection 5(1) of the Migration Act 1958.

This instrument is to take effect from <Date> and will cease at midnight on <Date>.

Dated this day <Day> <Month> <Year>

<Delegate Name>

<Position number>

Delegate of the Minister for Immigration and Citizenship

## **DESIGNATED PERSON - ROLE & RESPONSIBILITIES**

This form is available on TRIM ADD2010/53318.

## DESIGNATED PERSON

### ROLE AND RESPONSIBILITIES OF

#### 'DESIGNATED PERSONS' -

#### ALTERNATIVE PLACES OF DETENTION (APOD) ARRANGEMENTS

The Migration Act 1958 (the Act) requires that all unlawful non-citizens in the migration zone remain in immigration detention until they are granted a visa or leave Australia. Therefore, people held in the community in the care of Designated Persons remain in immigration detention.

To ensure that a person remains in immigration detention, the person must be held in an alternative place of detention approved by the Minister in writing (or the Minister's delegate) and in the company of a "Designated Person".

Designated Person means a person who is authorised to hold a person in detention "on behalf of an officer" while the person is in an alternative place of immigration detention. A Designated Person is also directed to accompany a particular person when they are not in a place of detention, for example when a person may be in a shopping centre, or on their way to a medical appointment.

By agreeing to be a Designated Person you acknowledge that, in relation to <Detained Person's Name> you will:

- use your best endeavours to ensure that they remain in immigration detention at all times discouraging them from absconding if they indicate an intention to do so (excluding the use of physical force or restraint);
- immediately notify the departmental contact officer anytime they are not located in the alternative place of immigration detention not accompanied by a Designated Person. The departmental contact officer should be advised as soon as possible of the time and date and the circumstances in which this occurred;
- immediately notify the departmental contact officer if they abscond, or are at serious risk of absconding;
- immediately notify the departmental contact officer if they are injured or seriously ill;
- cooperate with any other care arrangements advised by the Department;
- acknowledge that departmental and/or officers of the Detention Service Provider or Health Services Manager may at any time require access to the person in your care for detention-related purposes and agree to facilitating such access;
- undertake to protect their privacy while they are in your care and avoid all media contact;
- respect the confidentiality of participants and the alternative immigration detention arrangement;
- acknowledge that your Designated Person status will cease at the conclusion of the alternative immigration detention arrangements;
- acknowledge that your Designated Person status may cease at any time at the discretion of an appropriately authorised departmental officer;
- immediately notify the departmental contact officer in the event that you no longer wish to or are able to, continue as a Designated Person;
- ensure that any motor vehicle provided by you to transport the person is registered, covered by at least third party property insurance and ensure that it will not be driven by an unlicensed or unregistered driver or a driver affected by drugs or in breach of the blood alcohol limit applicable in the state or territory in which the vehicle is driven;
- where the Department has agreed to pay you a fortnightly allowance to assist with the costs

associated with the ongoing care arrangements for (detained person's name), you are required to complete the Australian Tax Office (ATO) form 'Statement by Supplier' and the departmental form 'External Financial Institution Details'. Departmental officers cannot provide financial advice in relation to the ATO form and its effect on your tax position. You are strongly encouraged to seek advice from a qualified accountant; and

- where the Department has agreed to pay such an allowance, it is the Department's expectation that you will provide a component of the allowance to the person in immigration detention to enable them to purchase incidental items for personal use.

Department contact details

Position                      Contact Details

Departmental contact officer, <Officer Name>

Departmental contact officer <Officer Name>

Duty Officer (National Office - Canberra)                      0413 319 277

If you are unable to contact the departmental contact officer and the matter is urgent please call the departmental Duty Officer in National Office on 0413 319 277.

I, (print name)....., have read, understood and accept the conditions set out in this document and agree to abide by them.

I declare that I have no criminal record and that I am not currently the subject of any police investigation.

Signed .....

Dated .....

I have witnessed the signing of this document by (name above ).....

Signature of witness .....

Full name .....

Occupation .....

Date .....

## **DESIGNATED PERSON - REQUEST & DIRECTION FOR A NON-OFFICER TO BE A DESIGNATED PERSON**

This form is available on TRIM ADD2010/53525.

COMMONWEALTH OF AUSTRALIA  
MIGRATION ACT 1958

DESIGNATED PERSON

REQUEST AND DIRECTION FOR A NON-OFFICER  
TO BE A DESIGNATED PERSON

I, <Delegate Name>, am an officer as defined by subsection 5(1) of the Migration Act 1958 (the Act). The non-citizen listed in Schedule 1 of this instrument (Schedule 1) is known or reasonably suspected to be an unlawful non-citizen and is required to be held in immigration detention under the Act.

Under subparagraph (b)(v) of the definition of “immigration detention” in subsection 5(1) of the Act a non-citizen is in immigration detention if the non-citizen is being held by or on behalf of an officer at a place approved in writing by the Minister. As an officer for the purposes of the Act, I hereby request the persons listed at Schedule 2 of this instrument to accompany the non-citizen listed at Schedule 1 on my behalf at:

<Street Number> <Street Name>, <SUBURB> <STATE> <Post code>

<Street Number> <Street Name>, <SUBURB> <STATE> <Post code>, is approved as a place of immigration detention, as defined by subparagraph (b)(v) of the definition of “immigration detention” in subsection 5(1) of the Act.

I, <Delegate Name>, am a delegate of the Secretary of the Department of Immigration and Citizenship for the purposes of subparagraph (a)(ii) of the definition of “immigration detention” in subsection 5(1) of the Act.

In accordance with my delegation under subparagraph (a)(ii) of the definition of “immigration detention” in subsection 5(1) of the Act, I hereby direct the persons named in Schedule 2 to accompany the non-citizens listed at Schedule 1 any time that the non-citizen listed in Schedule 1 is outside the premises of <Street Number> <Street Name>, <SUBURB> <STATE> <Post code>.

This instrument is to take effect from <Date> and will cease at midnight on <Date>.

Dated this day <Day> <Month> <Year>

<Delegate Name>

<Position number>

Schedule 1 (Unlawful Non-citizen/s)

Family Name	First Name	DOB	Gender
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Schedule 2 (Designated Person/s)

Name    Contact Details    Association

## **DIRECTED PERSON - ROLE & RESPONSIBILITIES**

This form is available on TRIM ADD2010/54014.

### **DIRECTED PERSON**

#### **ROLE AND RESPONSIBILITIES OF A 'PERSON DIRECTED TO ACCOMPANY'**

The Migration Act 1958 (the Act) requires all unlawful non-citizens in the migration zone to remain in immigration detention until they are granted a visa or leave Australia.

Under section 5 of the Act, a person is in immigration detention if the person is accompanied and restrained by another person directed by the Secretary (or a delegate of the Secretary) of the Department of Immigration and Citizenship (the Department).

A “person directed to accompany” means a person who is authorised to accompany a particular person in immigration detention while they are not in a place of detention, for example, when a person in detention may be in a shopping centre, on an excursion or on their way to a medical appointment.

A Directed Person must not use physical force or restraint.

By agreeing to be a Directed Person you acknowledge that, in relation to <Detained Person's Name> you will:

- use your best endeavours to ensure that they remain in your company at all times
- use your best endeavours to discourage them from absconding if they indicate an intention to do so (excluding any form of physical force or restraint)
- immediately notify the Department if they abscond, or are at serious risk of absconding
- immediately notify the Department if they are injured or seriously ill
- cooperate with any other care arrangements advised by the Department

- undertake to protect their privacy while they are in your care and avoid all media contact
- return the person to the custody of the Detention Services Provider (DSP) Officer, or Designated Person no later than the time noted on the Direction to Accompany Instrument
- acknowledge that your Directed Person status will cease when you have returned the detained person to the custody of the Detention Services Provider
- acknowledge that your Directed Person status may be revoked at any time at the discretion of an appropriately authorised departmental officer
- acknowledge that your obligations and responsibilities to accompany do not apply while the detained person is held in a place of detention and
- ensure that any motor vehicle provided by you to transport the person is registered, covered by at least third party property insurance and ensure that it will not be driven by an unlicensed or unregistered driver or a driver affected by drugs or in breach of the blood alcohol limit applicable in the state or territory in which the vehicle is driven.

Department contact details

Position                      Contact Details

Contact officer , <Officer Name>

Contact officer, <Officer Name>

Duty Officer (National Office) 0413 319 277

If you are unable to contact the departmental contact officer and the matter is urgent please call the departmental Duty Officer in National Office on 0413 319 277.

I, (print name)....., have read and understand and accept the conditions set out in this document and agree to abide by them.

I declare that I have no criminal record and that I am not currently the subject of any police investigation.

Signed .....

Dated .....

I have witnessed the signing of this document by (insert name above)

Signature of witness .....

Full name: .....

Occupation: .....

Date: .....

## **DIRECTED PERSON - DIRECTION TO ACCOMPANY**

This form is available on TRIM ADD2010/54194.

### DIRECTED PERSON

COMMONWEALTH OF AUSTRALIA

MIGRATION ACT 1958

### DIRECTION TO ACCOMPANY

To: <Directed Person Name>  
<Directed Person Name>  
<Directed Person Name>  
<Directed Person Name>

C/- <Organisation Name - if applicable>  
<address>

I, <Delegate Name>, am an officer for the purposes of the Migration Act 1958 (the Act).

<Detained Person's Name>, <Detained Person's Name>, <Detained Person's Name>, and <Detained Person's Name>, <is/are> required to be held in immigration detention under the Act, as <he/she/they> is/are known or reasonably suspected to be an unlawful non-citizen/unlawful non-citizens.

Under subsection 5(1) of the Act, a person is in immigration detention if the Secretary or a delegate of the Secretary of the Department of Immigration and Citizenship directs a person to accompany a person while they are outside an authorised place of immigration detention.

As a delegate of the Secretary for this purpose, I direct you to accompany <insert name of detained person/s>, and thereby detain <insert detained person/s name> in immigration detention, from <time> hours on <Day> <Date> <Month> <Year> until <time> hours on <Day> <Date> <Month> <Year> during the excursion for the above period outside <address of usual place of detention>.

Dated this day <Day> <Month> <Year>

<Delegate Name>

<Position number>

## **PLAN FOR COMMUNITY SUPPORT**

This form is available on TRIM ADD2010/54198.

### Plan for the community support of <Client's Name> at an Alternative Place of Detention (APOD) in the community

Prepared by the Department of Immigration and Citizenship (DIAC) in consultation with:

- <insert name>: (for example : Guardian and Officer of the Public Advocate)
- <insert name>: (for example : Case Manager, NGO)
- <insert name>: (for example : Social Worker)
- With support from (for example : Non-Government Organisation/s (NGO/s) : insert name>

### **Introduction**

This document details the care plan for the support of <client's name> currently held at <insert address of APOD in the Community> and previously held at <insert name of previous place of detention>. The plan is designed to assist with <client's name>'s settlement in alternative detention, the plan can be amended to address any issues by directing queries through <insert name> at the <insert name of NGO>.

### **Privacy**

The details contained in this plan are confidential. The plan is only for use by the relevant organisations and their members in organising support of <client's name>. If you are the recipient of this document for any other purpose you must not circulate it to any other person or publicise its contents. To seek approval to use this plan for any other purpose contact <insert name> at DIAC, <insert address>.

**COMMUNITY CARE PLAN**

<b>Person to be supported</b>	<client's name>	
Scope	<p>This community care plan describes the support and services available to this person while they are in an APOD in the Community.</p> <p>Key groups that work in partnership with the client include:</p> <p>&lt;name of NGO&gt;. Their support workers provide ongoing, long-term psycho-social support</p> <p>&lt;name of NGO&gt;. These are coordinated by &lt;insert name of person&gt; at the &lt;insert name of NGO&gt;.</p>	
Assumptions	<p>Placement in an APOD in the community with a designated person.</p> <p>That all medical and psychiatric costs, including cost of medications are paid for by DIAC (subject to prior approval).</p>	
Guardianship	<p>The &lt;if applicable - insert as appropriate&gt; has been granted a full Guardianship Order for &lt;client's name&gt; on &lt;insert date&gt;.</p> <p>Phone - &lt;insert&gt;. The delegated guardian supports this community care plan.</p>	
	<b>Description</b>	<b>Details</b>
<b>SUPPORT</b>		
Contact person	<insert names>	<insert name/s of NGO/s> to coordinate the planning for discharge into the community with appropriate transfer of care and support.
Financial arrangements	<p>DIAC to fund \$X per week living allowance made up of:</p> <p>\$X per week board</p> <p>\$X per week for food and outings</p> <p>\$X per week to be provided by the NGO/Designated Persons directly to &lt;client's name&gt; to purchase incidental items for personal use</p> <p>DIAC to fund all medical appointments, prescription medicine and any hospitalisation (with prior approval - except in emergency situations).</p>	

	Clothing/footwear/bedding <provide details>	
<b>HOUSING</b>		
Type of accommodation or housing	<provide details of the type of housing to provided and by whom this is to be provided)	<provide additional details of housing to be provided - for example length of time the housing has been provided for).
Furniture and household items	<provide details of how these items will provided>	<provide additional details as applicable)
Financial advice	<insert name/s of NGO/s/other organisation/person> to assist in providing financial advice and training in budgeting skills.	<provide details of client's experience of life in the Australian community - if any> and the situations in which they may need advice <for example shopping, budgeting>.
<b>HEALTH AND WELLBEING</b>		
Psychiatrist support	<insert name/details>.	
Mental health support	Mental health support to be provided by: <for example : access to psychologists - provide details> <for example : local Community Mental Health teams - provide details>	<for example : NGO - provide details of the support to be provided>. <for example : care by the relevant community mental health team - provide details of support to be provided>
Counselling	<provide details - for example through a General Practitioner and a Community Mental Health Team	
Medical/physical health needs	A General Practitioner will be sourced by DIAC. It should be noted that <client's name> is not permitted to consume alcohol. <Client's name> is also not permitted take illegal drugs or prescription medication, which has not been prescribed for his/her use.	<insert details of appointments or other general medical/physical health related needs>.
Dental	DIAC to organise dental health care based on the standards of care provided in facility based immigration detention.	
Other health needs:	(if applicable - for example optometry, podiatry).	

<b>EDUCATION</b>		
English language (if required)	<insert details of services to be provided - for example : community based organisations provide additional lessons for free> <for example access to interpreting and translating services through the Telephone and Interpreting Service (TIS)>	<client's name> will/will not (delete as applicable) need access to English lessons.
<b>SOCIAL / COMMUNITY ACTIVITIES</b>		
Support, community safety and links to appropriate agencies	<for example : <b>insert name of NGO</b> > support worker will provide ongoing support IN CONJUNCTION WITH <insert <b>details of other NGOs that may be involved in providing</b> <b>support</b> > with all areas of community living.	<client's name> has < insert detail of experience of life in the Australian community> . If required support may include (but is not limited to): attendance at Immigration, medical and psychiatric appointments public transport and road safety training community safety responding to correspondence and accessing English lessons and other resources is required instruction on how to contact emergency services and health services education in the availability and use of emergency services, household security and forms of protective security social and emotional support other.
Work	As <client's name> is in alternative detention he/she is unable to undertake any form of paid or voluntary work.	
Spiritual and/or cultural activity	<insert details of support to be provided for example: name/s of NGO/s or other group/person to provide access to	



	religious/spiritual/cultural activity requested by the client >.	
Activities	Age and gender appropriate activities and excursions should be provided on a daily basis.	Provide details of how activities and excursions will be organised. For example: shopping trips, fishing trips, trips to galleries etc.
Reporting	Provide (or attach) a schedule of the reporting required for the client (for example weekly/fortnightly reporting under a care plan regular visits by the Department to the APOD for discussions with the client and the Designated Person (and/or NGO) regular telephone contact between the client and DIAC officers visits to DIAC offices by the client.	
Insurance cover	Vehicles used to transport the client must be registered covered by at least third party property insurance Public liability insurance for the accommodation provided for the client	Details: Details:

Co-ordinated by:

Name of DIAC Officer:

Signature:

Date:

Guardian's name: (if applicable):

Guardian's signature:

Revision Date of Plan:

DIAC Contact:

Departmental Contacts:

## **ACKNOWLEDGMENT OF ALTERNATIVE ARRANGEMENTS FOR IMMIGRATION DETENTION**

This form is available on TRIM ADD2010/54225.

### ACKNOWLEDGMENT OF ALTERNATIVE ARRANGEMENTS FOR IMMIGRATION DETENTION OF

<DETAINED PERSON'S NAME> AT

<STREET NUMBER> STREET NAME> <SUBURB> <STATE> <POST CODE>

I, <Detained Person's Name>, acknowledge the following, which arise as a result of my being in immigration detention under the Migration Act 1958 (the Act), and the powers granted to officers pursuant to the Act, that:

1. <Street Number> <Street Name> <SUBURB> <STATE> <Post code>, will be a place of alternative immigration detention until otherwise specified by a delegated officer of the Department of Immigration and Citizenship (the Department).
2. The purpose of the alternative immigration detention is to <INSERT REASON AS APPROPRIATE>.
3. If I leave the premises at <Street Number> <Street Name> <SUBURB> <STATE> <Post code>, without being escorted by a person directed to accompany under the Act, I may be subject to criminal prosecution.
4. Officers of the Detention Services Provider (DSP), Health Service Manager (HSM) or departmental officers may require access to the premises at <Street Number> <Street Name> <SUBURB> <STATE> <Post code>, for purposes relating to my immigration detention, transfer or removal from Australia and I agree to make myself available for such access.
5. The premises at <Street Number> <Street Name> <SUBURB> <STATE> <Post code> may be visited randomly by officers of the DSP and departmental officers.
6. I cannot undertake employment, either paid or unpaid, while in alternative immigration detention.
7. I acknowledge that, from time to time, I will be asked to attend appointments with health professionals that will be arranged by the Department's HSM through my general practitioner.
8. I may undertake escorted visits in the company of an Officer, a DSP Officer, Designated or Directed Person directed to accompany or restrain under the Act without seeking prior approval from the Department providing those visits are not overnight or interstate.

I will request the Department's permission in writing at least three days in advance of any proposed overnight or interstate excursion.

9. The alternative immigration detention arrangements are subject to review and alteration by the Department when the Department considers this appropriate.
10. Non-compliance with alternative immigration detention arrangements may result in immediate termination of these arrangements and my return to an immigration detention facility nominated by the Department.
11. The alternative immigration detention arrangements may be terminated at any time at the discretion of an appropriately authorised officer of the Department. Reasons for termination may include my non-compliance with the alternative immigration detention arrangements, the withdrawal of <Name NGO> or its agents <NAME Agent> from the alternative immigration detention arrangements or if my immigration status is finalised.
12. If the alternative immigration detention arrangements are terminated, unless I have been granted a visa, I will be taken to another place of immigration detention, as determined by the Department, or removed from Australia.
13. I will respect the confidentiality of participants and the basis of the alternative immigration detention arrangement.

I, <Detained Person's Name>, acknowledge the thirteen (13) points listed above and accept their impact on me <IF APPROPRIATE ADD: and any family members resident> at <Street Number> <Street Name> <SUBURB> <STATE> <Post code>.

Signed:.....

Date:.....

I have witnessed the signing of this document by <Detained Person's Name>.

Witness: .....

Full name:.....

Address: .....

Occupation: .....

Date: .....

Interpreter (if applicable)

Name .....

TIS number.....

# Detention Services Manual

## Chapter 2 - Client placement

### Community detention

#### **ABOUT THIS INSTRUCTION**

This policy instruction, which relates to the Minister's power under subdivision B of the Act to make a *residence determination*, comprises:

- [Background](#)
- [Placement in community detention](#)
- [Post-placement procedures](#)
- [Flowchart: Procedure for placing a person in CD.](#)

#### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 30 October 2010 to remove a reference to an instruction that has been deleted.

#### **Owner**

Community Services Section, Services Management Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## BACKGROUND

This Part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles](#)
- [section 3 Legislative framework](#)
- [section 4 Roles and responsibilities for administering the CD Program.](#)

### 1 **Purpose**

This instruction provides guidance on the types of circumstances under which individuals in detention may be eligible for community detention consideration and how to effect and revoke a community detention (CD) placement on the Australian mainland.

Important note: Departmental staff should advise the Director of Case Escalation & Liaison Section, National Office and the Director of Community Services Section as soon as they become aware of any cases of minor children who are required to be detained, or are currently in immigration detention, for immediate referral to the Minister for consideration of a CD placement.

### 2 **Guiding principles**

The guiding principles that relate to CD are incorporated in the immigration detention values as outlined in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#), which state:

- children, including juvenile foreign fishers and, where possible, their families, will not be detained in an immigration detention centre (IDC)
- persons in detention will be treated fairly and reasonably within the law
- conditions of detention will ensure the inherent dignity of the human person.

Placement into CD arrangements is guided by the client placement model - for policy and procedures see [DSM - Chapter 2 - Client placement - Client placement model](#). The model provides a framework for assessing a person's individual case, balancing their specific circumstances with associated risk factors, and the availability of a range of detention accommodation options.

### 3 **Legislative framework**

Section 4AA of the Migration Act 1958 (the Act) states that "the Parliament affirms as a principle that a minor child shall only be detained as a measure of last resort." The objective of the amendments that introduced s4AA was to ensure that families with children in detention are placed in the community, under community detention arrangements, with conditions set to meet their individual circumstances. A non-compellable, non-delegable detention intervention power was introduced under s197AB to enable the Minister to make a **residence determination** that specifies a person's detention arrangements to take place in the community, if it is in the public interest to do so.

In the explanatory memorandum relating to the amendments to the Act, it states:

... the Government's intention that the best interests of children will be taken into account and where detention of an unlawful non-citizen family (with children) is required under the Act, detention should be under these alternative arrangements where and as soon as possible, rather than under traditional detention.

It is the Government's intention that where persons who are known or reasonably suspected to be unlawful non-citizens who are in a family who have made a valid visa application and are awaiting the Minister's delegate's decision on that application, or removal is imminent, or a family member has breached the conditions of the Minister's residence determination, that the family (including the father) will be detained, if possible, in a residential housing project that is in the city nearest to the family's prior residence.

The Minister has affirmed that under no circumstances should the department place a child (a person under 18 years) in an IDC.

The legislation supporting community detention is in subdivision B of the Act (sections 197AB to 197AG).

#### **4 Roles and responsibilities for administering the CD Program**

##### **The department**

The department has primary responsibility to ensure that persons placed in CD abide by the conditions specified by the Minister.

Departmental case managers are responsible for achieving an immigration outcome for persons placed in CD.

The Detention Health Services Section (Detention Health) has the responsibility to ensure that the IHMS is managing the health function for persons in CD appropriately.

##### **The Red Cross**

The Red Cross ensures that persons in CD are supported in the community, while the department resolves their immigration status.

##### **International Health and Medical Services (IHMS)**

International Health and Medical Services (IHMS) (the department's health services manager) has responsibility for managing the health of persons in CD.

##### **The detention services provider (DSP)**

The DSP does not have involvement in the CD Program, as there is no requirement to accompany or restrain persons in this immigration detention arrangement. However, they may be required to support client transitions to (or from) CD from IDCs, immigration residential housing (IRHs) or another alternative place of detention (APOD).



## **PLACEMENT IN COMMUNITY DETENTION**

This part comprises:

- [section 5 The Client placement model - Guidelines for community detention](#)
- [section 6 How to apply for community detention](#)
- [section 7 Referring a request to the Minister](#)
- [section 8 How to transfer a person into community detention](#).

### **5 The Client placement model - Guidelines for community detention**

The client placement model has been developed to provide a framework for placing and moving persons within the immigration detention network (see [DSM - Chapter 2 - Client placement - Client placement model](#)). The model is characterised by a focus on a person's individual case, balancing their specific circumstances with associated risk factors, and the availability of a range of detention accommodation options.

Under the client placement model, persons with a range of individual circumstances may meet the guidelines for referral to the Minister for consideration of a CD placement. These circumstances include:

- families, including split families, with minor children
- unaccompanied minors
- persons who have been assessed as suffering from torture and trauma
- persons with special needs that cannot be properly cared for in an IDC, where the grant of a bridging visa E (050 or 051) is not appropriate, and whose special needs are exacerbated by their continued placement in an IDC
- persons whose detention would result in continuing hardship to an Australian citizen or Australian family unit (where at least one member of the family is an Australian citizen or Australian permanent resident)
- persons whose prospect of removal is unlikely within a reasonable time frame and who are not eligible for a removal pending bridging visa
- where the Minister has sought a referral under the guidelines and/or
- persons for whom the Minister has intervened under s417, s48B or other non-compellable and non-delegable ministerial intervention powers when the person is in immigration detention and a bridging visa or any other visa is not granted or a person is not eligible for the grant of a bridging visa or any other visa.

After conducting a client placement assessment (see [DSM - Chapter 2 - Client placement - Client placement model](#)), any departmental officer who considers that a case may demonstrate any of the above circumstances must refer it to the Director, Case Escalation & Liaison Section for a guidelines assessment for CD.

Note: For the purposes of the guidelines, a split family is a family unit, where one or more members are living in the community lawfully or in an APOD and one or more family members remain in an IDC.

The Minister's detention intervention powers, that is, the power to make a *residence determination*, are in [s197AB](#) of the Act.

### **6 How to apply for community detention**

A person in immigration detention can request at any time that their case be considered for referral to the Minister for a placement in CD by writing to the department by letter, fax or email for assessment under the guidelines.

Other persons (typically an agent or advocate, but this could also include external and internal physical and mental health practitioners, welfare staff, education staff, lawyers, religious practitioners, etc.) may also request, by the same methods, that the Minister consider a CD placement. For these requests, the department will consult with the person in detention to ensure that they consent to their case being presented to the Minister for consideration (this forms part of the pre-submission process - see [section 8 How to transfer a person into community detention](#)).

Departmental officers reviewing client placement decisions must refer to the Director of Case Escalation & Liaison Section for consideration against the guidelines any cases that may demonstrate any of the circumstances discussed under [section 5 The Client placement model - Guidelines for community detention](#).

Note: Under s197AA, to be eligible for a community detention placement, the Minister may only consider cases where a person is required or permitted by s189 to be detained, or who is in detention under that section.

## **7 Referring a request to the Minister**

### **7.1 Initial/first requests**

Where a request for the Minister to consider exercising their detention intervention powers is received and the case has not previously been assessed against the guidelines and referred to the Minister, an officer from the Case Escalation & Liaison Section Community Detention team (CELS CD team) in National Office, will assess the person's circumstances against the guidelines, and:

- for cases falling within the scope of these guidelines, bring the case to the Minister's attention in a submission for consideration of a CD placement or
- for cases assessed as not meeting the guidelines, the CELS CD team will write a letter to the person in detention, or their authorised representative, indicating that the case has been assessed and found not to fall within the scope of the detention intervention guidelines.

### **7.2 Subsequent/repeat requests**

Subsequent requests for the Minister to consider placing a person in CD must provide new information:

- for cases falling within the scope of the guidelines and where additional information has been supplied, the CELS CD team will reassess the case against the guidelines and prepare a submission for the Minister's consideration
- for cases remaining outside the scope of the guidelines (because the request either does not contain additional information or the additional information provided, in combination with the information known previously, does not bring the case within the scope of the guidelines), the CELS CD team will write a letter to the person in detention, or their authorised representative, indicating that the case has been assessed and found not to fall within the scope of the CD guidelines
- repeat requests from persons will be assessed and where they continue to not meet the guidelines, and not present new information, the CELS CD team will notify persons that they do not meet the guidelines.

### **7.3 Pre-submission process**

Once a request for the department to consider referring a case to the Minister for a placement in CD has been received by the CELS CD team, the assessing officer must liaise with the person's case manager and removals case officer to discuss placement options for the person in detention.

After receiving confirmation that the person wishes to be considered for a CD placement and the relevant consent to release information to the Red Cross and IHMS, the CELS CD team will assess the case against the guidelines.

Role of CELS CD team:

- advising centre CD liaison officers, case manager, IHMS and removals case officer of the referral and

- forwarding the Privacy and Personal Medical Information Consent form to centre CD liaison officers and the Detention Health team for release of information to the Red Cross and IHMS.

Note: Centre CD liaison officers - The Integrated Business Model Guideline 2007/001 allocates responsibility for monitoring detention arrangements to these officers. In most states and territories, a departmental officer will be allocated from the Detention Services network to work specifically with the CD program, but in some cases, a centre executive or other senior officer (potentially from case management or complex case teams) may be required to perform some aspects of these roles.

Roles of centre CD liaison officers:

- engaging with the person in detention to discuss the placement option of CD and provide the person with an opportunity to accept or decline the offer for the department to present their case for the Minister's consideration
- recording a summary of discussions held and information provided to the client or their authorised representative
- asking the person in detention for consent to release their information to the Red Cross and IHMS for the purposes of a needs assessment and to sign a consent form and
- providing a written case manager's case history of the client to CELS CD team on request, to assist in their assessment of the client's case.

Role of the IHMS:

- liaise with the Community Health Centre in a locality close to where the person/family is to be placed and
- liaise with the pharmacy close to the Community Health Centre to set up an account for the person/family to purchase Pharmaceuticals Benefits Scheme (PBS) items.

Role of the Detention Health team:

- liaise with the IHMS regarding health issues of persons in CD.

Another significant role for centre CD liaison officers in this process is to manage the person's expectations regarding the CD request. It is important to stress that the Minister is not obliged to consider a person's case, and that the involvement of the Red Cross in the process is not an assurance that the person will be placed in CD.

## 7.4 Submission process:

For cases assessed as meeting the guidelines, the CD program management team (Community Services Section) will contact the Red Cross, the Detention Health team and IHMS.

A key part of the submission process is establishing the address at which the person in detention will reside. The submission to the Minister must include a specific address for the Minister to make a legal decision placing the person in CD.

Role of the CD program management team:

- referring the case to the Red Cross and IHMS, including personal details and any proposed accommodation (for example, if the person in detention has any family members already residing in the community) and
- approving the proposed care arrangements for the person in CD.

Role of CELS CD team:

- finalising the assessment of the case against the guidelines, preparing a submission to the Minister and recording details in ICSE/Portal to ensure that actions and decisions regarding the person in detention are appropriately recorded
- advising stakeholders once the submission is forwarded to the Minister's office.

Role of the Red Cross Community Detention team:

- meeting with the person(s) in detention to conduct a needs assessment
- sourcing accommodation for inclusion in the submission to the Minister (where required)
- establishing the long-term sustainability of the proposed address (either a pre-existing address in the community, or one sourced by the Red Cross) and

- preparing a care plan outlining proposed health and welfare supports while the person resides in community detention.

Role of the health services manager (HSM):

- set up health service providers (GP and dentist) in Community Health Centre
- notify persons in detention about the role of the HSM, the identity card system.

Submissions forwarded by CELS CD team to the Minister will include as attachments:

- an instrument authorising the CD placement under s197AB, in respect of specified persons at a specified address
- a tabling statement to each house of Parliament as required under s197AG and
- a letter to the person in detention outlining the conditions attached to the CD placement.

For details regarding these attachments, please refer to the Director of Case Escalation & Liaison Section (CELS).

### **7.5 Post-submission process:**

Once the Minister has approved a request for CD, including formally signing the appropriate documentation, CELS CD team in National Office will coordinate the notification of the decision to the person in detention and all other stakeholders.

### **Cases where the Minister declines to make a residence determination**

If the Minister declines to intervene in a case, CELS CD team will advise the person in detention, or their authorised representative, in writing of the Minister's decision. This letter will be forwarded to the centre CD liaison officers for delivery by hand to the person in detention. CELS CD team will also notify the case manager of the Minister's decision. The CD Program management team will notify Red Cross at the National Office level and centre CD liaison officers will notify Red Cross at the local level of the decision.

See DSM - Chapter 4 - Communication & visits - Notifying persons in immigration detention of immigration decisions.

## **8 How to transfer a person into community detention**

Effecting the CD placement will require different procedures to be followed, based on the person's individual circumstances. Depending on the circumstances, the procedures for commencing CD are as follows.

### **8.1 Person resides at a detention centre**

1. CELS CD team in National Office receives documentation from the Minister's office with all required signatures.
2. CELS CD team finalises outcome of Ministerial intervention request in ICSE/CCMD Portal.
3. CELS CD team informs relevant IDC staff of the Minister's decision via phone.
4. CELS CD team faxes signed documents to departmental Detention staff.
5. Centre CD liaison officer notifies person(s), or their authorised representative, of the Minister's decision as soon as possible. This should occur the same day that staff receive notification of the decision. Delivery of the decision to the person by the centre CD liaison officers includes:
  - providing the person with a signed copy of the Minister's letter and conditions attached to the CD placement (the original will be forwarded via post to the person or their authorised representative) including establishing reporting requirements;
  - notifying the DSP and HSP of the person's pending transition to CD, so that they can facilitate the transfer out of the IDC (for example, finalisation of the dossier detailing DSP's record of management of the person and facilitation of medical discharge summary by HSP).

6. Centre CD liaison officer advises Red Cross at the local level of the Minister's decision and that the person has been informed of the decision.
7. Red Cross liaise with IDC staff to establish whether the person requires support in transitioning from the IDC to the community (that is, Red Cross staff may accompany the person from the centre to the specified address). This could also include arranging interim temporary accommodation where the specified address is not ready for the person's arrival.
8. Centre CD liaison officer records the person's exit from the immigration detention centre in ICSE/CCMD Portal.
9. CD Program Management records the person's transition into CD arrangements in ICSE/CCMD Portal.
10. CD Program Management advises all stakeholders via email of the person's transition from an IDC to a CD placement.
11. Red Cross visits all person(s) in detention within the first few days of being placed in CD to implement agreed care plan arrangements and establish rapport. In some cases the Red Cross will provide immediate support.

## **8.2 Currently residing in alternative detention arrangements, including at an IRH**

1. CELS CD team in National Office receives documentation from the Minister's office with all required signatures.
2. CELS CD team finalises outcome of Ministerial intervention request in ICSE/CCMD Portal.
3. CELS CD team informs relevant IDC CD liaison officer of the Minister's decision via phone.
4. CELS CD team faxes signed documents to centre staff.
5. Centre CD liaison officer notifies the person(s), or their authorised representative, of Minister's decision as soon as possible, but this should occur the same day that staff receive notification of the decision. Where persons are residing in an APOD outside a reasonable travel distance from a centre CD liaison officer, notification may occur via phone until the person can be provided with a copy of the documents. Delivery of the decision by the centre CD liaison officer includes:
  - providing the person with a signed copy of the Minister's letter and conditions attached to the CD placement (the original will be forwarded via post to the person in detention or migration agent) including establishing reporting arrangements
  - if the person is residing with a designated person in the community, the designated person should be informed orally and in writing that their responsibilities towards the person in detention have ceased and fortnightly payments will cease, as Red Cross will assume responsibility for all such supports. CD Program Management will finalise all recurring payments being made to the designated person
  - if the person is residing at IRH, the centre CD liaison officer will also notify the DSP of the person's pending transition to CD, so that they can facilitate the transfer out of IRH (for example, finalisation of the dossier detailing DSP's record of management of the person in detention).
6. Centre CD liaison officer advises the Red Cross at the local level of the Minister's decision and that the person in detention has been informed of the decision.
7. Red Cross liaises with centre CD liaison officer to establish whether the person requires support in transitioning from the IDC to the community (that is, Red Cross staff may accompany the person from the IDC to the specified address).

8. Centre CD liaison officer records the person's exit from the IDC in ICSE/CCMD Portal.
9. CELS CD team will record the person's transition into CD arrangements in ICSE/CCMD Portal.
10. CD Program Management advises all stakeholders via email of the person's transition from an IRH or APOD to a CD placement.
11. Red Cross visits the person within the first few days of being placed in CD to implement agreed care plan arrangements and establish rapport. In some cases, the Red Cross will provide immediate support.

### **8.3 Currently residing as an unlawful non-citizen in the community:**

These cases will have been prepared in conjunction with Compliance staff to ensure that they are aware and prepared for detaining the person with an immediate placement in CD.

Following the Minister's decision, Detention and Compliance staff will coordinate the person's entry into detention, and while every effort should be made to facilitate the notification of the decision on the same day, this may not occur due to operational constraints for Compliance officers.

In these circumstances, the following procedure will apply:

1. CELS CD team in National Office receives documentation from the Minister's office with all required signatures.
2. CELS CD team finalises outcome of Ministerial intervention request in ICSE/CCMD Portal.
3. CELS CD team informs relevant Compliance staff of the Minister's decision and awaits advice on when Compliance can inform the person(s) of the detention decision in line with Compliance procedures.
4. CELS CD team informs relevant IDC staff of the Minister's decision via phone.
5. CELS CD team faxes signed documents to Detention and Compliance staff.
6. Compliance staff notifies person(s), or their authorised representative, of Minister's decision as soon as practicable, including advice regarding their new immigration status of "in detention". In line with Compliance procedures for detaining a person, this notification includes:
  - providing the person with a signed copy of the Minister's letter and conditions attached to the CD placement (the original will be forwarded via post to the person in detention or their authorised representative) including establishing reporting requirements
  - Compliance staff explain the person's new detention status, the section of the Act under which they are being detained, and provide all other notifications required when detaining a person
  - if not present with Compliance staff during this notification to the person in detention, centre CD liaison officer will contact them separately to arrange and explain the reporting conditions attached to the person's CD placement.
7. Centre CD liaison officer advises Red Cross at the local level of the Minister's decision and that the person has been informed of the decision.
8. Compliance staff records the person's entry into detention, including the reasons for detaining the person, the detention notes, and any other information required by their procedures in ICSE/CCMD Portal.
9. CD Program Management records the person's entry into CD arrangements in ICSE/CCMD Portal.

10. CD Program Management advises all stakeholders via email that the person's status of "unlawful in the community" has become that of a CD placement.
11. Red Cross visits the person within the first few days of being placed in CD to implement agreed care plan arrangements and establish rapport. In some cases, the Red Cross will provide immediate support.

#### **8.4 Child born to parents residing in community detention:**

Similar to the procedures for coordinating the detention of an unlawful non-citizen currently residing in the community, for these cases, Compliance will have been engaged while preparing the submission to the Minister.

Case Management, Complex Case or Compliance staff may also be engaged to facilitate the creation of the person's record in ICSE/CCMD Portal following the child's birth to ensure that all departmental actions are recorded appropriately in the information systems, and enable the Minister to make a legal CD decision.

In these circumstances, the following procedure will apply:

1. Case Management, Complex Case or Compliance staff, create the record of the newborn child in ICSE/CCMD Portal, so that the Minister can make a legal decision placing the child in CD (the Minister must sign an instrument specifying personal identifiers for each person placed in CD). Compliance may also make a decision to place the child in APOD at the hospital, or at the home of the parents, prior to the Minister's consideration of a CD submission.
2. CELS CD team forwards a submission to the Minister within two weeks of the child either being born, or entering detention (where Compliance staff have placed the newborn in APOD).
3. CELS CD team in National Office receives documentation from the Minister's office with all required signatures.
4. CELS CD team finalises outcome of Ministerial intervention request in ICSE/CCMD Portal.
5. CELS CD team informs relevant Compliance staff of the Minister's decision and awaits advice on when Compliance can inform the child's parents of the detention decision in line with Compliance procedures.
6. CELS CD team informs relevant centre CD liaison officer of the Minister's decision via phone.
7. CELS CD team faxes signed documents to IDC and Compliance staff.
8. For cases where Compliance staff have not already placed the child into APOD, Compliance staff will notify the child's parents of the Minister's decision as soon as practicable, including advice regarding their new immigration status of "in detention". In line with Compliance procedures for detaining a person, this notification should include:
  - providing the child's parents with a signed copy of the Minister's letter and conditions attached to the CD placement (the original will be forwarded via post to the child's parents or migration agent) including establishing reporting requirements;
  - Compliance staff explain the child's new detention status to the parents, the section of the Act under which they are being detained, and provide all other notifications required when detaining a person;
  - if not present with Compliance staff during this notification to the parents, centre CD liaison officer will contact the parents separately to arrange and explain the reporting conditions attached to the child's CD placement.
9. Centre CD liaison officer advises Red Cross at the local level of the Minister's decision and that the child's parents have been informed of the decision.

10. Compliance staff record the child's entry into detention, including the reasons for detaining the person, the detention notes, and any other information required by their procedures in ICSE/CCMD Portal.
11. CD Program Management records the child's entry into CD arrangements in ICSE/CCMD Portal.
12. CELS CD team advises all stakeholders via email of the child's transition from either an unlawful in the community status or an APOD to a CD placement.
13. Red Cross visits the family within the first few days of the child being placed in CD to implement agreed care plan arrangements and establish any additional needs for the family which may not have been identified prior to the birth.

See also PAM3: Act - Compliance - Compliance, case management & detention - Children born in community detention.



## **POST-PLACEMENT PROCEDURES**

This part comprises:

- section 9 Ongoing monitoring of CD placements
- section 10 Cessation of CD arrangements
- section 11 Roles and responsibilities for administering the CD Program.

### **9 Ongoing monitoring of CD placements**

In line with the new directions in detention, the length and conditions of detention, including the appropriateness of the accommodation and the services accessible will be subject to regular review.

Persons placed in CD may have a range of conditions attached to their detention placement consistent with their individual circumstances, as specified in the Minister's letter to the person in detention. These conditions provide the Minister with assurances that any risks related to the person living in the community have been mitigated appropriately.

The centre CD liaison officers in each state have primary responsibility for ensuring that persons placed in CD meet their specified conditions. The Minister's letter provides information regarding their contact officer, who will usually manage the person's reporting and detention monitoring arrangements. This includes being available for weekly phone reporting and regular visits to the person's specified address.

In some cases, the Minister may specify additional reporting to be conducted in person at a departmental office through the Compliance counter. These reporting arrangements will be coordinated by the CELS CD team, the centre CD liaison officers, and Compliance counter managers following Ministerial approval of the CD placement.

The Red Cross is not responsible for monitoring a person's detention arrangements. As the agency engaged to provide welfare supports to persons in CD, they are responsible for raising with the department any concerns about a person's welfare. Red Cross will conduct monthly visits to the person in CD at their specified address to ensure that their welfare needs continue to be met.

From March 2008, IHMS will facilitate health care arrangements for persons in CD to ensure consistency of health care across all detention placements. Red Cross will liaise with the Detention Health team when raising any concerns regarding the person's access to health services.

### **10 Cessation of CD arrangements**

A person may be released from CD, in the following circumstances:

- the person is granted a visa, including a bridging visa
- the Minister revokes a CD placement under s197AD or
- the person acquires citizenship by virtue of birth and in accordance with s12(1)(b) of the Australian Citizenship Act 2007.

Apart from the visa grant or the acquisition of citizenship by virtue of birth, a person cannot be transferred out of CD, or to another detention placement, without the Minister's approval. Only the Minister may make any changes to a person's CD placement.

#### **10.1 The person is granted a visa, including a bridging visa:**

A visa grant will automatically override a CD placement and constitute a release from immigration detention. However, it will be necessary to close off the person's detention records to facilitate the visa grant.

The following procedure will apply in these circumstances:

1. The CD Program Management team is advised of visa grant by email or phone from grant area, or receive notification from centre CD liaison officers in the states/territories.

2. Where notification does not come from state office staff, CELS CD team advise the relevant centre CD liaison officer and case manager to confirm or coordinate delivery of visa grant notification to the person in detention.
3. Centre CD liaison officers will be required to record the person's release from detention in ICSE/CCMD Portal to enable the visa grant to be recorded.
4. Centre CD liaison officers are to ensure persons are aware they are no longer in detention due to the visa grant as soon as practicable, but on the same day that they are advised where possible. Centre CD liaison officers may also deliver the visa grant notification (for example, the letter stating the conditions attached to the visa grant and specifying the visa class and subclass) where required, otherwise the case manager is responsible for coordinating visa grant notifications.
5. CD Program Management advises Red Cross National Office and IHMS of the visa grant. Red Cross may assist persons in attending a departmental Client Services counter to facilitate visa evidencing. Departmental Client Services staff will record the visa evidencing event in ICSE/CCMD Portal.
6. Red Cross develops a transitional care plan within 2 days of visa evidencing, which outlines the proposed transitional supports between the cessation of CD supports and supports available to the person through the visa grant. This plan will be approved by CD program management.
7. IHMS arrange for a discharge summary and manage any health related ongoing specialist appointments.
8. Red Cross:
  - sources new accommodation for persons who wish to change residence and
  - organises applications to Centrelink and Medicare for those persons who are eligible for supports from these organisations.
9. Transitional support from the CD program will cease:
  - for accommodation (rental payments and removalist costs), four weeks from the date of visa evidencing and
  - for medical costs and income support, two weeks from the date of visa evidencing.
10. CD program management will provide a copy of the transitional arrangements to the case manager and DSP staff..

## 10.2 The person acquires citizenship by virtue of birth

Under s12(1)(b) of the Australian Citizenship Act 2007, unless already a citizen, a child becomes an Australian citizen on their tenth birthday where they are born in Australia and have been ordinarily resident in Australia for those ten years. Similar to a visa grant, the Minister is not required to revoke the CD decision as the citizenship will occur automatically as a matter of law and will override the detention decision.

It is necessary to close off the child's detention records to facilitate their new citizenship status:

1. CD program management and the case manager to coordinate advice to the family that the child will become an Australian citizen on their tenth birthday, after which date they will cease to be in immigration detention.
2. In the preceding weeks, the CD program management team liaises with Red Cross and IHMS to ensure that the family are advised of practical implications of the child's new status, including financial support and program-funded access to medical, pharmaceutical and education services. Support from the CD program will not cease until the child can access entitlements from Centrelink and Medicare.

3. Centre CD liaison officers or CD Program management may be required to record the child's release from detention in ICSE/CCMD Portal to enable the citizenship status to be recorded.
4. Centre CD liaison officer to ensure that the family are aware as soon as practicable, but on the child's tenth birthday where possible, that the child is no longer in detention due to acquisition of citizenship. Centre CD liaison officers may also deliver advice regarding how to obtain a record of the citizenship status (for example, a Citizenship certificate or Australian passport) where required, otherwise the case manager is responsible for coordinating the delivery of this information.
5. CD program management advises Red Cross National Office of the citizenship acquisition. Departmental Citizenship and Client Services staff will record the Citizenship event and any evidencing event in ICSE/CCMD Portal.
6. Red Cross develops a transitional care plan, which outlines the proposed transitional supports between the cessation of CD supports and supports available to the client due to their citizenship (that is, Centrelink special benefits access or Medicare support). This plan will be approved by CD program management.
7. Standard transitional support from the CD program is usually:
  - for accommodation (rental payments and removalist costs), four weeks from the date of visa evidencing and
  - for medical costs and income support, two weeks from the date of visa evidencing.

Given that Centrelink may need to facilitate special arrangements for children who acquire citizenship but whose parents remain unlawful non-citizens, support from the CD program will remain in place until these arrangements can be effected.

CD program management provide a copy of the transitional arrangements to the case manager and IDC staff.

### 10.3 The Minister revokes a CD placement

The Minister may, under s197AD, revoke a CD placement for a variety of reasons, including:

- a person has breached the conditions attached to their CD placement (for example, not reporting as scheduled or not residing at the specified residence) or
- where removal is imminent and it is necessary to detain the person(s) in secure arrangements to effect the removal.

Note: Any families with children who are due for imminent removal should remain in CD until removal is facilitated. They should only be placed in immigration detention facilities prior to removal as a last resort, and for the shortest time possible. In most cases, the department will seek to accommodate these families in APOD arrangements.

A revocation decision may be actioned once the Minister has signed documentation, including an instrument authorising the revocation of the CD (residence determination) arrangement; and a letter to the person in detention, or their authorised representative, stating that the CD placement is no longer in effect. These documents will usually form part of a submission to the Minister requesting consideration of revoking a person's CD placement.

The following procedures will apply:

1. CELS CD team is advised of Minister's revocation decision and receives a copy of all signed documentation from the Minister's office.
2. CELS CD team advises relevant Centre CD liaison officer, IHMS and Detention Health, the case manager and Compliance staff and confirm or coordinate delivery of revocation decision to the person, or their authorised representative and any subsequent actions (for example, transportation to an IDC or APOD).

3. CELS CD team to record outcome of Minister's decision in ICSE/CCMD Portal.
4. Centre CD liaison officer to ensure person(s) in detention, or their authorised representative, is aware they are no longer in CD, as soon as practicable. Where possible, this should occur on the same day as the Minister's decision.
5. CD program management advises Red Cross National Office of the revocation of the CD placement.
6. Red Cross and IHMS may have a role in providing support for a person about to be removed, however this will be facilitated between the relevant centre CD liaison officers, removals officers, the Red Cross and IHMS.
7. Support from the CD Program, including payment of living allowances and rent, will cease immediately. There are some provisions for supporting Red Cross to finalise the person's affairs where required.
8. CELS CD team continues to monitor the case and take appropriate action, where removal is not facilitated within an agreed timeframe and the persons in detention continue to meet the referral guidelines for a CD placement. In these cases, CELS CD team may be required to refer the case again for the Minister's consideration of placing the person(s) back into a CD placement.

## **11 Roles and responsibilities for administering the CD Program**

CELS CD team in National Office:

- ensures the timely assessment and referral of appropriate cases to the Minister for consideration
- coordinates and liaise with the Minister's office
- ensures stakeholders, clients and client representatives are informed of decisions regarding CD program applications, placements, variations and revocations.

CD program management in National Office:

- sources and confirm a sustainable address for referral
- maintains an effective and productive relationship with Red Cross, including keeping the Red Cross advised of potential referrals, critical dates and emerging issues
- coordinates the overall placement of a person in CD including liaison with Red Cross, centre CD liaison officers, case managers and other stakeholders
- develops and maintains CD program policy and procedures
- monitors, approves and manages the CD program funds within approved budgets and
- approves Red Cross requests following CD program Service Standards and relevant policies and procedures.

Detention Health Services Section:

- approves requests for access to health services that are outside the detention health guidelines.

Red Cross CD team:

- meets with the person(s) in detention to conduct a needs assessment
- sources accommodation for inclusion in the submission to the Minister (where required)
- establishes the long-term sustainability of the proposed address (either a pre-existing address in the community, or one sourced by the Red Cross)
- prepares a care plan outlining proposed health and welfare supports while the person resides in CD
- provides the primary community and welfare support for persons placed in CD following CD program service standards and relevant policies and procedures and
- works with persons in CD to ensure they have access to appropriate services as identified in the approved care plan.

IHMS:

- manages the health of persons in CD.

Centre CD liaison officers:

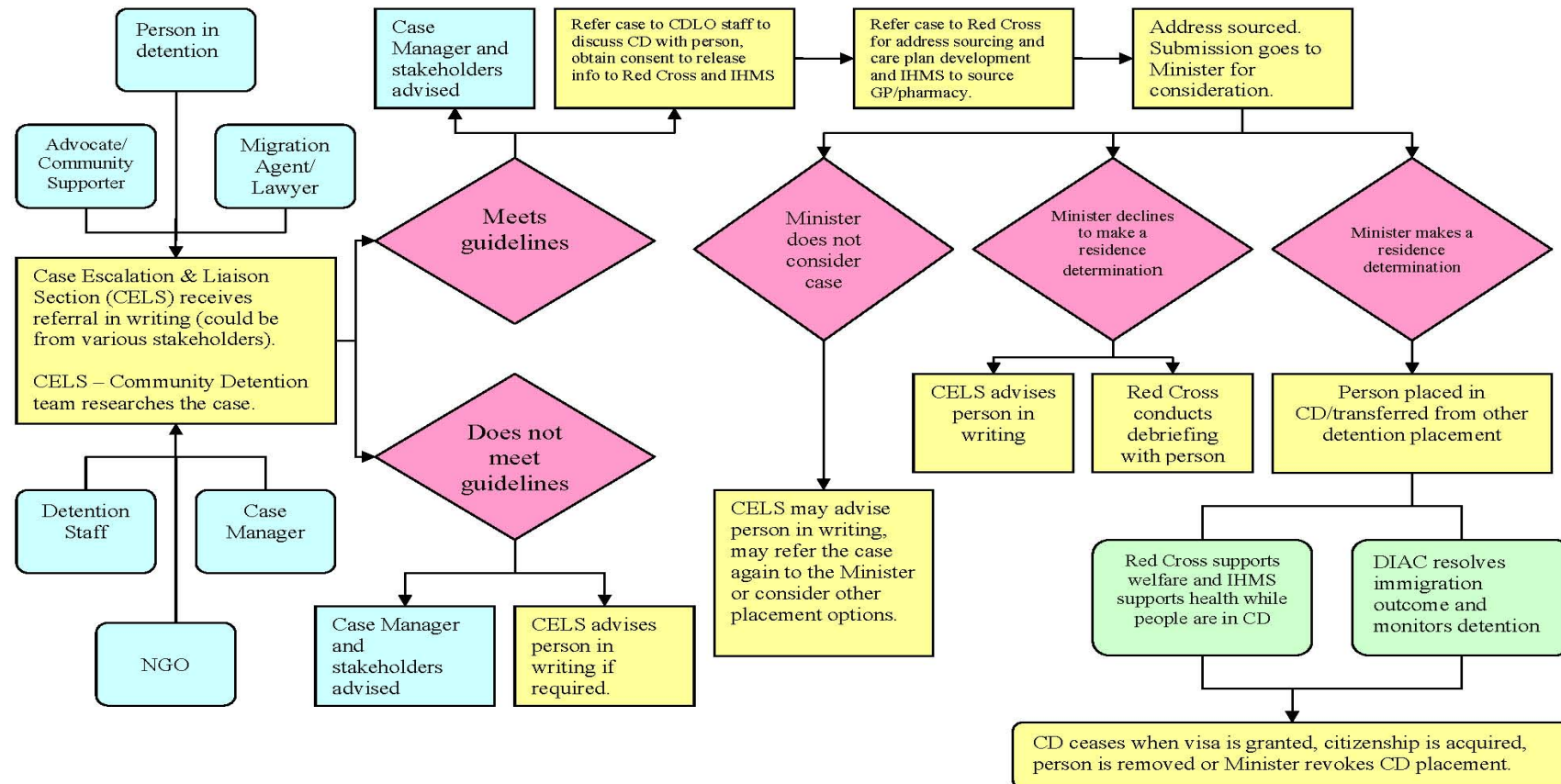
- ensures that persons placed in CD meet their specified conditions
- monitors CD placements including being available for weekly phone reporting and regular personal visits to the person at the specified address
- refers potential cases to CELS CD team in National Office for assessment within appropriate timeframes
- are the first point of call for centre-based potential referrals including providing information on the CD Program, and the referral process and
- advises the CELS CD team in National Office of any potential issues regarding persons referred for CD.

Case manager:

- ensures that the case of a person in CD continues to progress to an immigration outcome
- keeps departmental CD staff at both the local and National Office levels advised of any significant issues or milestones and
- liaises with Detention Health if there are health concerns.

**FLOWCHART: PROCEDURE FOR PLACING A PERSON IN CD**

1



# **Detention Services Manual**

## **Chapter 2 - Client placement**

### **Community detention on Christmas Island**

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Community detention on Christmas Island.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **COMMUNITY DETENTION ON CHRISTMAS ISLAND**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 2 - Client placement

### Illegal foreign fishers

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction comprises:

- [Background](#)
- [Detention](#)
- [Welfare](#)
- [IFF flowchart](#).

##### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#)
- [PAM3: Act - Act-based visas - Enforcement visas](#).

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This policy instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 27 March 2010. It replaces MSI 359: Recovery of debts from illegal fishermen and persons convicted of Migration Act offences.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Guiding principles
- section 3 Legislative framework.

### **1 PURPOSE**

The purpose of this instruction is to provide departmental and detention services provider (DSP) staff with guidance in the detention and removal of illegal foreign fishers.

This instruction outlines government processes in relation to the apprehension of illegal foreign fishers in Australia's northern waters. It does not apply to illegal foreign fishers intercepted in waters south of Australia.

This instruction identifies and explains the role of the Department and the roles of other agencies involved in the detention and removal of illegal foreign fishers.

### **2 GUIDING PRINCIPLES**

The guiding principles in relation to the detention of illegal foreign fishers are encapsulated in DSM - Chapter 1 - Legislative & principles overview - Service delivery values, that state that a person in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. For the purpose of detaining illegal foreign fishers in immigration detention this means that:

- on arrival at the wharf, all illegal foreign fishers are held in fisheries detention and are only taken into immigration detention when fisheries detention ceases and the illegal foreign fisher becomes an unlawful non-citizen
- the Department is responsible for the immigration detention and removal of illegal foreign fishers in immigration detention
- illegal foreign fisher minors receive priority to ensure the best interests of the minor are considered (see section 11 Minors)
- illegal foreign fisher minors are NOT, and will not be accommodated in an immigration detention centre (IDC), nor will reception processes for illegal foreign fisher minors be undertaken in an IDC.

The Commonwealth has a duty of care to illegal foreign fishers they apprehend and hold in fisheries and immigration detention subject to the operation of law. This responsibility cannot be delegated or transferred. All agencies must uphold their duty of care obligations.

### **3 LEGISLATIVE FRAMEWORK**

The Northern Immigration Detention Centre (NIDC) is a joint facility. Persons held in NIDC are either in:

- fisheries detention under the Fisheries Management Act 1991 (FMA Act) or
- fisheries detention under the Torres Strait Fisheries Act 1984 (TSFA Act) or
- immigration detention under the Migration Act.

Under the FMA Act, the maximum period any illegal foreign fisher can be held in fisheries detention is 168 hours.

Under the TSFA Act, the maximum period a illegal foreign fisher can be held in fisheries detention is dependent upon whether the illegal foreign fisher and/or the vessel is of Papua New Guinea origin.

Under the TSFA Act:

- a foreign national on a foreign vessel can be held in fisheries detention for a maximum of 168 hours. However, a foreign national on a Papua New Guinea vessel can only be held in fisheries detention for a maximum of 72 hours

- a Papua New Guinea national on a foreign or Papua New Guinea vessel can only be held in fisheries detention for a maximum of 72 hours
- the 72 hour timeframe is not applicable to any illegal foreign fisher of Papua New Guinea origin undertaking traditional fishing activities as per TSFA definitions on a Papua New Guinea vessel.

This instruction does not apply to the Environmental Protection, Biodiversity and Conservation Act 1999, as it is not yet operational.

The following provisions of the Migration Act are relevant to this instruction:

s5(1)	<i>fisheries detention offence</i>
s5(1)	<i>fisheries officer</i>
s5(1)	<i>immigration cleared</i>
s5(1)	<i>master</i>
s5(1)	<i>migration zone</i>
s5(1)	<i>minor</i>
s5(1)	<i>officer</i>
s5(1)	<i>refused immigration clearance</i>
s5(1)	<i>Torres Strait Treaty</i>
s5(1)	<i>traditional activities</i>
s13	<i>lawful non-citizens</i>
s14	<i>unlawful non citizens</i>
s147	Commonwealth criminal justice stay certificate (CJSC)
s151	Certain warrants stay removal or deportation (criminal justice stay warrant - CJSW)
s155	Criminal justice stay visa (CJSV)
s164B	enforcement visa
s172(1)	immigration clearance
s172(3)	when a person is refused immigration clearance
s250	detention of suspected offenders
s262	liability to the Commonwealth for the cost of keeping, maintaining and removing certain persons because of s250.

With the exception of minors, all illegal foreign fishers who require higher level management can be detained in an IDC under s189 of the Migration Act. A higher level of management may be necessary to manage persons exhibiting serious character risks, unconfirmed identity or health requirements or those presenting a higher security or flight risk. For further information on IDCs, see DSM - Chapter 2 - Client placement - Immigration detention centres.

## **DETENTION**

This part comprises:

- [section 4 Places of detention](#)
- [section 5 Roles & responsibilities](#)
- [section 6 From fisheries detention to immigration detention](#)
- [section 7 Identification tests](#)
- [section 8 Removal of illegal foreign fishers](#)
- [section 9 Detention debt](#).

### **4 PLACES OF DETENTION**

#### **4.1 Immigration detention centre (IDC)**

An IDC is part of the immigration detention network (IDN) that offers a range of immigration detention accommodation options. Persons who are detained and held in an IDC are in administrative detention because they are unlawful non-citizens. Administrative detention is a means of detaining a person to enable assessment of their identity, health and security. This enables the Department to resolve their immigration status and/or facilitate their repatriation or the grant of a visa.

Note: Under s164D of the Act, the holder of an ***enforcement visa***, or a person who has remained in Australia after an enforcement visa has ceased, may not apply for a visa other than a protection visa while they remain in Australia. However, in most circumstances illegal foreign fishers are focused on returning to their home country and have little interest in making an application for an Australian visa.

#### **4.2 Alternative place of detention (APOD)**

An APOD is part of the IDN, but is separate from an IDC and places identified as part of a ***residence determination*** known as *community detention*. APODs are used by the Department to meet the specific needs of persons in immigration detention who cannot be adequately catered for in an existing immigration detention facility (IDF).

APODs are generally intended for use only in the short term. Illegal foreign fisher minors are placed in Berrimah House, an APOD designed for that purpose. Other examples of APOD placements may include hotels and motels, schools or hospitals.

### **5 ROLES & RESPONSIBILITIES**

#### **5.1 The Department**

The Department is responsible for:

- ensuring that all relevant processing and data systems are maintained in a manner that provides current, accurate and complete information necessary for the effective processing and management of illegal foreign fishers in immigration detention
- the care and management of illegal foreign fishers held in immigration detention
- ensuring that minors receive priority and that decisions made in respect to them are informed by consideration of what is in their best interests
- the care and management of illegal foreign fisher minors in APODs
- the removal of illegal foreign fishers having regard to any special needs including those that relate to the support and protection of minors.

#### **5.2 Detention services provider (DSP)**

The DSP is responsible for:

- managing IDFs and providing transport and escort services to illegal foreign fishers in detention
- the care and provision of services, other than health services, to illegal foreign fishers in detention

- providing timely advice to the Department regarding any changes in circumstances, new information or management requirements that may impact on illegal foreign fishers in their care.

### 5.3 Health services provider (HSP)

The HSP is responsible for:

- organising the initial health assessments and screening in the “medical separation” area of NIDC for illegal foreign fishers who arrive directly at Darwin and are held in fisheries detention. These assessments include the public health screening by the Centre for Disease Control
- conducting the induction health assessment for all illegal foreign fishers entering immigration detention
- managing the ongoing health care needs of the illegal foreign fishers when in immigration detention
- providing timely advice to the Department regarding any changes in circumstances, new information or management requirements of illegal foreign fishers in their care.

For policy and procedures on the induction health assessment, see DSM - Chapter 6 - Detention health - Induction health assessment.

### 5.4 Australian Fisheries Management Authority (AFMA)

AFMA is responsible for:

- regulating fishing within the Australian exclusive economic zone
- managing issues that apply where there is a possibility or the actuality of charges being laid against suspected illegal foreign fishers and any issues associated with fisheries detention
- providing evidence to the Commonwealth Director of Public Prosecutions who is responsible for preparing briefs recommending possible charges that may be laid against suspected illegal foreign fishers for fisheries related offences.

### 5.5 Australian Customs Service (Customs)

Customs is responsible for:

- intercepting vessels in accordance with the Customs Act 1901 (the Customs Act)
- allocating minders to illegal foreign fisher minors (see section 12 Minders)
- transferring illegal foreign fishers to a place of detention
- conducting immigration clearance. As with normal seaport arrivals, the immigration clearance process will be handled by Customs officers. Every illegal foreign fisher is required to be immigration cleared. In most cases illegal foreign fishers will be refused immigration clearance unless they show appropriate evidence supporting entry - a valid visa and travel documents. However, despite the outcome of the immigration clearance process, all illegal foreign fishers will remain in fisheries detention
- conducting preliminary health checks of illegal foreign fishers at Customs ports, including Broome, Gove, Weipa or Horn Island. Where illegal foreign fishers arrive at other ports, Customs engage their health services provider to organise onsite health assessments and screening before transferring the custody of the illegal foreign fisher to the DSP. The medical records for illegal foreign fishers are transferred to the HSP in a sealed envelope. This assists the HSP conduct the required health induction assessment and manage ongoing health care needs of the illegal foreign fisher while in immigration detention.

### 5.6 Royal Australian Navy (Navy)

The Navy is responsible for:

- intercepting vessels under the FMA and TSFA
- the handover of illegal foreign fishers to Customs officers in accordance to s15 of the Customs Act.

## 6 **FROM FISHERIES DETENTION TO IMMIGRATION DETENTION**

If a vessel fishing illegally in Australia's northern waters is intercepted by the Navy, the illegal foreign fishers on board that vessel are granted an enforcement visa (by law under s164B of the Migration Act) while they are still at sea. When Customs intercept a vessel an enforcement visa is granted to the illegal foreign fisher on arrival at the wharf. The period between interception of the foreign fishing vessel and arriving at the wharf is not classified as fisheries detention.

Fisheries detention commences when a illegal foreign fisher arrives at the wharf.. While in fisheries detention all illegal foreign fishers hold an enforcement visa and are held under the FMA or TSFA (see [section 3 Legislative framework](#)). When a illegal foreign fisher is taken into fisheries detention one of four outcomes may occur:

- [AFMA decide NOT to charge](#)
- [AFMA has not charged the illegal foreign fisher \(time has run out\)](#)
- [AFMA decide to charge](#)
- [The illegal foreign fisher escapes.](#)

This process is detailed in the [IFF flowchart](#).

### **AFMA decide NOT to charge**

Prior to the expiry of the 168 or 72 hour timeframe, AFMA may make a positive decision not to charge the illegal foreign fisher. Fisheries detention and the enforcement visa end, the illegal foreign fisher becomes an unlawful non-citizen and is taken into immigration detention and becomes subject to removal.

### **AFMA has not charged the illegal foreign fisher (time has run out)**

If at the end of the 168 or 72 hour timeframe no decision has been made to charge the illegal foreign fisher with an offence, then the operation of the fisheries detention and enforcement visa will cease. The illegal foreign fisher then becomes an unlawful non-citizen, is taken into immigration detention and becomes subject to removal.

### **AFMA decide to charge**

In situations where, prior to the expiry of the 168 or 72 hour period, AFMA decide to charge the illegal foreign fisher, that person will be taken before a Magistrate to extend their fisheries detention beyond the 168 or 72 hour timeframe through the granting of a CJSV. A CJSV permits an unlawful non-citizen, who is liable for removal from Australia, to remain temporarily in Australia to assist in the administration of criminal justice. If a CJSV is granted to a illegal foreign fisher, they are released from immigration detention into AFMA's care. AFMA will assume responsibility for the illegal foreign fisher while they are in Australia and for their removal costs when their stay is no longer required.

Note: If a decision is taken to charge the illegal foreign fisher with a fisheries related offence within 168 or 72 hours but it is not possible to take the illegal foreign fisher before a Magistrate at that time, the ***enforcement visa*** will still end at the conclusion of the 168 or 72 hour timeframe. The illegal foreign fisher will then be taken into immigration detention and become subject to removal. See also [PAM3: Act - Act-based visas - Enforcement visas](#).

Under policy, illegal foreign fishers may only be detained in immigration detention for a maximum period of 14 days - removal arrangements are to be finalised within this timeframe. The 14 days follows any period of fisheries detention, up to 168 or 72 hours.

### **The illegal foreign fisher escapes**

Should the illegal foreign fisher escape prior to the lapsing of the 168 or 72 hour period of fisheries detention the enforcement visa will immediately end and the person will become an unlawful non-citizen. When relocated, the illegal foreign fisher will be taken into immigration detention and will be subject to removal.

## **7 IDENTIFICATION TESTS**

### **7.1 Fisheries detention**

An identification test will be conducted under fisheries legislation. There are provisions for an additional test under fisheries legislation.

### **7.2 Immigration detention**

Where a illegal foreign fisher has already provided personal identifiers while in fisheries detention, it may not be necessary to collect another personal identifier of the same type when the person enters immigration detention, provided that the original identifier is captured lawfully and can be used for the purposes of the person's immigration detention.

If a personal identifier captured while the illegal foreign fisher was in fisheries detention cannot be used for the purposes of their immigration detention, an identification test must be conducted under the Migration Act. This will not be considered a retest and does not require authorisation to recapture the personal identifiers.

FMA or TSFA officers acquiring the personal identifiers must be authorised under the FMA or TSFA if personal identifiers are being taken while the illegal foreign fisher is in fisheries detention. Where a illegal foreign fisher is in immigration detention an officer seeking to capture personal identifiers must be authorised under the Migration Act and appropriately qualified.

### **7.3 Seeking authorisation for a retest where applicable**

The authorisation to conduct a retest must be applied for under provisions of the Migration Act against which the illegal foreign fisher is being held. Under the Migration Act, FMA and TSFA, retests must be authorised by the Senior Authorising Officer, the Secretary or SES Band 3 employee referred to in the respective Act.

For more information about identification tests see:

- PAM3: Act - Identity, biometrics & immigration status - Identification tests (other than immigration detainees) and
- DSM - Chapter 3 - Entering & leaving detention - Identification tests.

## **8 REMOVAL OF ILLEGAL FOREIGN FISHERS**

Before an illegal foreign fisher is removed from Australia, the HSP conducts a health discharge assessment, including a person's "fitness to travel." This enables the person leaving immigration detention to have some continuity of care in their country or origin.

If AFMA require an illegal foreign fisher to remain in Australia past the 14 days for the purpose of prosecution, a CJSV must be in effect. If a CJSV is granted to the illegal foreign fisher, they are released from immigration detention into AFMA's care. AFMA will assume responsibility for the illegal foreign fisher while they are in Australia and for their removal costs when their stay is no longer required.

For further information on removals, see PAM3: Act - Compliance - Removal - Removal from Australia.

## **9 DETENTION DEBT**

The Abolition of Detention Debt Act came into effect on 9 November 2009, extinguishing all outstanding detention debts for persons in immigration detention, except for:

- newly convicted illegal foreign fishers
- newly convicted people smugglers and
- newly convicted liable third parties (normally owners of boats bringing unauthorised non-citizens to Australia).

The Act specifically makes provisions for new detention debt to be attributed to those who are newly convicted of illegal foreign fishing, people smuggling and newly convicted liable third parties.

Case officers are required to account detention debt accrued by the above categories of persons. Case officers should email the advice to the Debt Management Unit, Financial Services Section, [debtors@immi.gov.au](mailto:debtors@immi.gov.au).



## **WELFARE**

This part comprises:

- [section 10 Health screening](#)
- [section 11 Minors](#)
- [section 12 Minders](#)
- [section 13 Death or serious injury of illegal foreign fishers](#)
- [section 14 Communication & interpreters.](#)

### **10 HEALTH SCREENING**

Illegal foreign fishers have presented with communicable diseases more frequently than is common among persons within the Australian community or among other persons in immigration detention.

Health assessments are conducted to protect the illegal foreign fisher and the Australian public from transmissible diseases. Pending the outcome of the medical assessment, the illegal foreign fisher may be held in temporary isolation. Required health checks include screening/testing for diseases such as infectious tuberculosis and influenza. For further information on health assessment, see [DSM - Chapter 6 - Detention health - Health assessment for illegal foreign fishers apprehended in Australian waters.](#)

On arrival in Australia most illegal foreign fishers are escorted directly to NIDC. However, depending on the situation, illegal foreign fishers may be transferred to another IDF when medically cleared. The reasons for transfer include but are not limited to situations where:

- there is insufficient accommodation capacity at the NIDC
- the NIDC is unavailable (for example, in the event of a natural disaster).

If there is a need to transfer an illegal foreign fisher to another place of detention, the Northern Territory and/or Queensland regional manager will seek agreement from National Office.

### **11 MINORS**

On arrival, all illegal foreign fisher minors are to be given immediate attention and priority in the removal process.

Minors are not, at any time, to be detained in an IDC for accommodation or immigration processing purposes.

All illegal foreign fisher minors are to be processed in administration buildings located outside the fence line of the NIDC. After processing, those believed to be illegal foreign fisher minors are transferred to an APOD. APODs are available to accommodate illegal foreign fisher minors in Darwin subject to certain conditions.

All decisions made by any officer in relation to a minor must be made in the context of what is in the “best interests” of the minor. Officer responsibilities are outlined in:

- [DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention](#) and
- [PAM3: Act - Compliance - Compliance, case management and detention - Treatment of children - Guiding principles.](#)

Where planning is initiated for the detention or removal of a minor, officers must escalate the issue to the relevant deputy state/territory director who will then brief the Case Management Branch Head.

The accommodation provided to minors must be the least restrictive appropriate to the existing circumstances.

It is the Department of Fisheries and Forestry and AFMA policy that illegal foreign fisher minors not be charged unless identified as a master or recidivist.

The Immigration Guardianship of Children Act 1946 (IGOC Act) does not generally apply to illegal foreign fisher minors as there is seldom any intention, on their part, to seek permanent residence in Australia. For policy and procedures on minors in detention see DSM - Chapter 2 - Client placement - Minors in detention.

Minors are to be accommodated in close proximity to their minder (see section 12 Minders). However, it is not generally necessary that the minder should be at the same place as the minor, as minors are not accommodated in IDCs. If the minor is very young, the minder is to be accommodated with the minor (very young is generally defined as under 12 years of age but may also be determined on an individual case basis assessed on vulnerabilities displayed by the minor).

Illegal foreign fisher minors will usually be accompanied by the minder when removed from immigration detention. If, for whatever reason, the minder is unavailable, the removal will only proceed conditional on the appointment of another minder, a DSP escort or a departmental officer. However, the removal of minors must be prioritised to minimise the amount of time a minor may be required to spend in immigration detention.

## **12 MINDERS**

A minder is generally an adult illegal foreign fisher who accepts responsibility for the illegal foreign fisher minor and who is appointed, in that role, by Customs officers (regardless of whether the vessel is intercepted by Customs or the Navy). The crew list is annotated identifying the appointed minder and provided to the Department upon arrival at the processing area outside the NIDC.

On receipt of the crew list, the Department will, at reception processing, review the appropriateness of the minder. The minder must be a person capable of representing the minor's best interests and be available to accompany the minor when repatriated to their country of origin. Due to the difficulty of establishing the identity of illegal foreign fishers and the limited time they are held in immigration detention (a maximum of 14 days), security checks are not conducted for potential minders. However, other factors are taken into consideration:

- the age of the minder (minders are preferably over 21 years of age)
- whether the minder or any of the illegal foreign fisher crew is related to the minor
- whether the minder or any of the illegal foreign fisher crew are residents of the same village as the minor
- the minor's choice of a minder (the minor may prefer to have a minder different from the minder nominated by Customs)
- the way the minor interacts/reacts to the minder
- the possibility of prosecution (a prosecuted illegal foreign fisher cannot accompany the minor when repatriated to their country of origin).

Note: Minders are not legal guardians of the minor. The purpose of the minder is to attend all departmental interviews with the minor and accompany them when repatriated to their country of origin. Where illegal foreign fisher minors are transferred to an APOD, the Department is to ensure that all required arrangements are in place and that minders are available for each minor.

Minders are to be accommodated in close proximity to the minor. However, it is not necessary that minders be accommodated at the same place as the minor, as minors are not accommodated in IDCs. If the minor is very young, the minder is to be accommodated with the minor (very young is generally defined as under 12 years of age but may also be determined on an individual case basis assessed on vulnerabilities displayed by the minor).

Minders will usually accompany the minor when they are removed. If, for whatever reason, the minder is unavailable, the removal will only proceed conditional on the appointment of another minder, a DSP escort or a departmental officer. However, the removal of minors must be prioritised, to minimise the amount of time a minor may be required to spend in immigration detention.

## **13 DEATH OR SERIOUS INJURY OF ILLEGAL FOREIGN FISHERS**

In any situation involving the death or serious injury of a illegal foreign fisher the safety and security of staff and any others in the immediate vicinity must be protected.

When there is a death or serious injury involving an illegal foreign fisher it is important to establish:

Detention Services Manual (DSM), Immigration National Office

- under which legislation the illegal foreign fisher is detained
- where the illegal foreign fisher is detained (for example, NIDC, APOD, Customs holding facility).

If an illegal foreign fisher held within immigration detention presents with a serious injury or illness, immediate medical attention should be obtained. The DSP must control, and if need be, contain the incident, and report on the occurrence and outcome of that incident accordingly.

In instances where there has been a death in an IDF, it is the responsibility of the regional manager of detention services to:

- ensure that any evidence is preserved and that any affected areas have been secured
- orally advise the Director, Network Services, Community and Detention Operations Branch (or the on-call National Office detention duty officer if after business hours)
- ensure that the relevant police services have been notified
- ensure that all departmental and DSP staff comply with any directives from emergency services/police attending the facility
- ensure that the health services manager is notified.

Serious injury and deaths within immigration detention are subject to reporting obligations.

All staff involved in the critical incident should complete an incident report as soon as possible. Such incidents are to be reported orally by the involved DSP officer(s) immediately (no later than 1 hour after the incident) to the relevant DSP General Manager and the regional manager of detention services. If neither is available the most senior staff member is to be advised.

A written report is to be provided within 4 hours. This report should then be entered into the relevant databases and forwarded to the Department. This report is to be entered by the DSP onto the Compliance, Case Management and Detention Portal and the DSP's management system. The report should include the following:

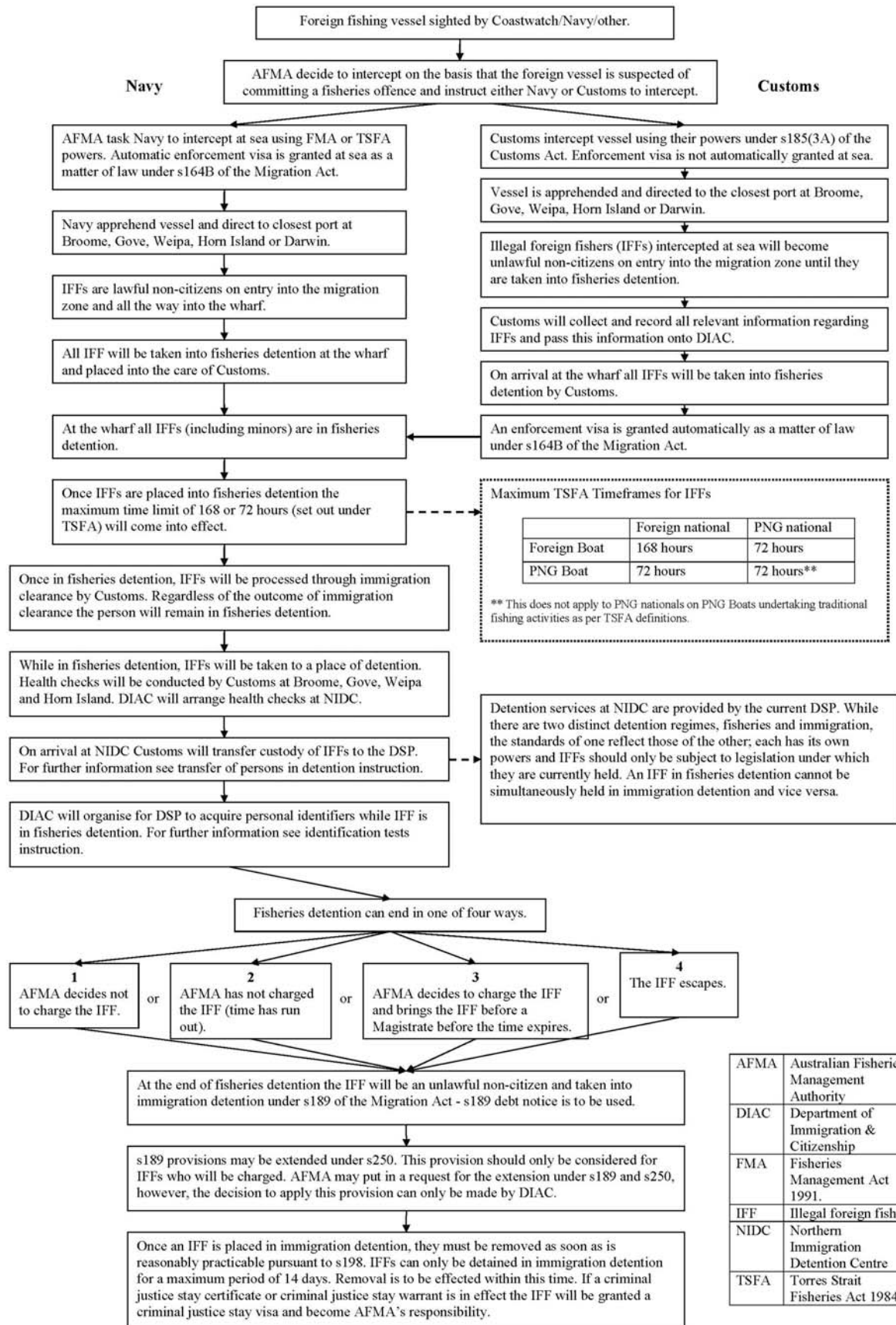
- identification of the legislation under which the illegal foreign fisher is detained
- identification of the place where the illegal foreign fisher is detained (for example, NIDC, APOD, Customs holding facility)
- advice as to whether a log of the incident has commenced
- the numbers of and identity of the participants in the incident
- notification of any injuries sustained during the incident
- description of the type of incident
- request assistance from emergency services (if required, request police attendance for any possible criminal incident)
- advice as to whether there was any use of force or restraints
- identification of any damage done to the facility
- the details of any external agencies alerted
- advice if any further medical attention is required
- any attachments for the individuals' records
- preservation of any closed circuit television (CCTV), held imagery/video that may have recorded the incident.

## **14 COMMUNICATION & INTERPRETERS**

All persons in immigration detention are encouraged to maintain reasonable contact with their family and friends. They are entitled to communicate with external scrutiny bodies including the Australian Human Rights Commission (AHRC) and the Commonwealth Ombudsman's Office. For policy and procedure on access to communication, see DSM - Chapter 4 - Communications & visits - Access to communication services in IDFs.

All persons in immigration detention are to have access to language services as required. Arrangements to facilitate access to communication services (translating and interpreting services), is to be provided when and as necessary. For policy and procedures, see DSM - Chapter 4 - Communication & visits - Translating & interpreting services.

# IFF FLOWCHART



# **Detention Services Manual**

## **Chapter 2 - Client placement**

### **Darwin IFF minors accommodation**

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Darwin IFF minors accommodation.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **DARWIN IFF MINORS ACCOMMODATION**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 2 - Client placement

### Minors in detention

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction comprises:

- Introduction
- Roles and responsibilities
- Minors in immigration detention pathway.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values
- DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention
- PAM3: Act - Compliance - Compliance, case management and detention - Treatment of children - Guiding principles.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 May 2011 and has been substantially revised.

##### **Owner**

Detention Policy Section, Detention & Services Policy Branch, Compliance & Case Resolution Division, National Office.

##### **Contents summary**

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## **INTRODUCTION**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Key immigration detention values](#)
- [section 3 Legislative framework](#)
- [section 4 Guiding principles](#)
- [section 5 Minors to whom this instruction applies](#)
- [section 6 Minors to whom this instruction does not apply.](#)

### **1 [Purpose](#)**

This instruction provides guidance for departmental officers and detention service providers on the care and treatment of minors in immigration detention under the Migration Act 1958 (the Act).

For the purpose of this instruction persons under 18 years of age are referred to as ‘minors’.

### **2 [Key immigration detention values](#)**

Consistent with the Government’s Key Immigration Detention Values:

- a minor is to be detained only as a measure of last resort for the shortest practicable time and in the least restrictive form appropriate to a minor’s circumstances
- a minor is not to be detained in an immigration detention centre (IDC) for accommodation or processing purposes under any circumstances
- a clear plan for resolution of the minor’s immigration status must be in place and be actively progressed by the case manager and
- the family unit, where possible and appropriate, must be maintained.

### **3 [Legislative framework](#)**

#### **3.1 [Migration Act](#)**

Section 4AA of the Act states that minors are only to be detained as a measure of last resort. Unaccompanied minors and families with minor children can be referred to the Minister for a residence determination decision for their placement in community-based accommodation.

Under s197AB of the Act the Minister has a non-compellable intervention power that allows the Minister to specify alternative placement in community detention for certain people, including families with children. For an explanation on the circumstances when these powers can be exercised, contact the Director, Case Management Implementation and Support Section for details of the Minister’s Residence Determination Power (s197AB and s197AD of the Act) Guidelines. In relation to minors, these guidelines state:

- where visa or bridging visa options are available, these should be used
- the Minister expects all minors to be identified for a residence determination as soon as they are detained. The Department should notify the Minister’s office that a minor is in detention and that a residence determination submission is being prepared. The submission covering the development of the accommodation and care plan is to be completed as soon as practicable
- the Minister considers the principle of family unity particularly important in the case of minors.

See also [DSM - Chapter 2 - Client placement - Community detention](#).

#### **3.2 [Immigration \(Guardianship of Children\) Act \(IGOC Act\)](#)**

For information on the statutory responsibilities of guardians under the IGOC Act and application of the IGOC Act to unaccompanied minors, see [Roles and responsibilities](#).

For policy and procedure on the IGOC Act and how it is applied to unaccompanied humanitarian minors, see [PAM3: Immigration \(Guardianship of Children\) - I\(GOC\)](#).



## 4 Guiding principles

The guiding principle in relation to the treatment of minors in immigration detention is encapsulated in the DSM - Chapter 1 - Legislative & principles overview - Service delivery values which states that a person in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. When dealing with minors in immigration detention this means that:

- a minor is to be detained only as a measure of last resort in order to progress the prompt resolution of the minor's immigration status
- minors must not be placed in an IDC as established under section 273 of the Act
- the priority for placement will be the least restrictive form of accommodation appropriate for the shortest practicable time. These include immigration residential housing (IRH), immigration transit accommodation (ITA) other alternate places of detention (APOD) including those on Christmas Island, or residence determination also known as community detention
- while ITA, IRH and APOD may be used for a short period, all minors will be identified for a residence determination as soon as they are detained
- the best interests of the child should be a primary consideration in the placement of the minor and the minor's immediate family. The family unit must be preserved where possible and appropriate
- in line with the "best interests of the child" principle, the treatment of minors in detention is to be humane and managed to have as little adverse impact as possible. This means that:
  - minors will have access to health, welfare and other support services appropriate to a minor's individual needs, subject to available resources
  - minors will have access to compulsory education
  - meaningful recreational activities and opportunities for excursions will be provided on a regular basis by the detention services provider (DSP)
  - reasonable access to friends/supporters is facilitated whenever practicable, balanced by need to protect the minor from any form of exploitation

### 4.1 **Minors must not be detained in an IDC**

Minors in the first instance should be taken to or placed in IRH or APOD, for example at a hotel. Minors with families can be placed, as a measure of last resort in ITA.

In accordance with the "best interests of the child" principle, minors must not be co-located in IRH or ITA with persons who may pose a threat to the well-being and safety of minors. This may include persons who have had a visa cancelled or refused under s501. The senior case manager, in consultation with the DSP duty manager must decide which group is placed in the IRH/ITA at any given time.

The immigration detention regional manager has full responsibility for immigration related matters for any immigration detention facilities and alternative/community detention arrangements within their region. Because they are often delegated guardian, regional managers also approve the assessment for placement of the minor while in immigration detention -see DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

### 4.2 **Best interests of the minor**

All decisions taken by all members of the immigration detention network (IDN) in relation to minors must take into consideration the best interests of the minor, underpinned by staff's responsibilities described in DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention. The best interests of the minor are not restricted to legally enforceable 'rights'. The minor's best interests include long-term and short-term welfare concerns, consideration of physical and emotional well-being, financial, moral, religious and health interests. The following factors are to be taken into account when determining the best interests of the minor. The list is not exhaustive and other factors may be considered in particular cases. The factors include the:

- minor's wishes and feelings (also considering the relevant weight accorded to these wishes, for example maturity and level of understanding)
- minor's relationship with each parent or other people

- effect of change on the minor, including separation from parents or other people
- practical difficulty of the minor having contact with a parent
- minor's personal characteristics (such as maturity, sex, background, culture)
- need to protect the minor from harm or the risk of suffering harm
- physical, emotional and/or educational needs
- possible existence of family violence and family violence orders
- location of other family members in immigration detention
- likely effect on the minor of any change in the circumstances now and in the future.

A family is not defined in the Act. When determining the composition of a family unit, the Department should have regard to who the family members or primary care giver with responsibility for an accompanied minor are. For the purpose of this instruction a family will generally comprise the child(ren) and their (natural or adopted) parents. Family members, such as grandparents or dependent adult siblings may also be included as family for the purposes of this instruction. The appropriate family unit should remain consistent with definitions such as *member of family unit* in reg 1.12 and *spouse* in reg 1.15A.

### 4.3 Escalation procedure

Where a minor is to be detained for the purposes of removal, a comprehensive and integrated compliance, detention and removal plan must be prepared by a removals officer in consultation with all internal stakeholders prior to detention of the minor and accompanying family members. The removal plan must be approved by the State/Territory Director, and cleared by the Assistant Secretary, Case Management & Review Branch, who will brief the Minister's office before the detention is effected.

## 5 Minors to whom this instruction applies

This instruction is applicable to the following minors:

- those who entered Australia unlawfully in the care of their parents
- those who entered Australia legally on their own and have become unlawful
- those who entered Australia legally with their parents but the family has become unlawful
- those who have entered Australia legally/illegally with their parents and have subsequently been abandoned or are unable to be cared for by the parent/s
- those who are in immigration detention without a parent to care for them, but who have a parent or relative over 21 years of age already living in the Australian community with whom they are intending to reside. These minors are referred to as unaccompanied non-wards and
- those who have entered Australia as non-citizens and intend to become permanent residents of Australia and who do not have a parent or relative over 21 years of age in Australia to care for them. These minors are referred to as unaccompanied wards.

## 6 Minors to whom this instruction does not apply

For the following minors, refer to these instructions:

- illegal foreign fishers - see DSM - Chapter 2 - Client placement - Detention of illegal foreign fishers
- unaccompanied humanitarian minors - see GenGuide D - Humanitarian visas (offshore & onshore) - The offshore humanitarian program - Visa application & related procedures.

## **ROLES AND RESPONSIBILITIES**

This part comprises:

- [section 7 Background: requirements & checks](#)
- [section 8 Responsibilities of the Department](#)
- [section 9 Role of Health Services Manager](#)
- [section 10 Responsibilities](#)
- [section 11 Identifying a minor](#)
- [section 12 Special care needs of the minor](#)
- [section 13 Education](#)
- [section 14 Responsibilities under the IGOC Act](#)
- [section 15 Placement of the minor](#)
- [section 16 Placement of the unaccompanied minor](#)
- [section 17 Health](#)
- [section 18 Welfare](#)
- [section 19 Legal and immigration advice](#)
- [section 20 Bridging visa](#)
- [section 21 Leaving immigration detention](#)
- [section 22 Independent observer & minors.](#)

### **7 Background: requirements & checks**

#### **7.1 Duty of care**

All staff working with minors have a duty of care to provide a safe environment for the minor, see [DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention.](#)

#### **7.2 Qualifications**

In this instruction a reference to persons or staff with “appropriate expertise in child welfare” means:

- appropriately qualified staff of the DSP, health services manager (HSM) or non-government organisation (NGO) care provider who have had specific training in working with children and could include a psychologist, nurse, activities officer, education officer or an unaccompanied minor contact officer or
- an appropriately qualified officer of a state/territory child protection/welfare agency.

#### **7.3 Working with children checks (WWCCs)**

South Australia is currently (since 1 January 2011) the only jurisdiction in Australia where the department is required to have WWCCs in place for those staff who interact with minors. Staff in South Australia must therefore ensure that they have the required checks. South Australian staff should contact Detention Operations East Branch, National Office (on

MailBox: detention operations/IMMI/AU) for further information and advice on obtaining a WWCC.

The department is also investigating the approach it will take more broadly and for all its staff so as to ensure that children in vulnerable circumstances are appropriately protected in the delivery of Australia’s immigration and citizenship programs in those jurisdiction where there is no legislated requirement for the department to have WWCCs in place. It is anticipated that the approach taken will include the development and implementation by Workforce, Planning & Reporting Branch of a child protection policy and accompanying procedures. The department’s contracted DSPs are to have WWCCs for their staff in place in all jurisdictions and as required under the relevant contracts. See [DSM - Chapter 7 - Managing the administration of detention - Working with children checks.](#)

## **8 Responsibilities of the Department**

Where detention and removal of a minor is being contemplated by a compliance/removals officer, whether in a family unit or otherwise, the officer will brief the Deputy State Director who will confirm that placement or removal is necessary and consistent with policy. The Deputy State Director will then notify the Assistant Secretary, Compliance & Case Resolution, East and North or the Assistant Secretary, Compliance & Case Resolution, South and West, depending upon the geographical location of the immigration detention facility (IDF), who will advise the Minister's office as soon as possible and no later than the next working day after a minor is detained.

These Assistant Secretaries will provide a conduit for information to the Minister and senior executive about planning for and decisions to detain children; their placement and care arrangements; and planning for the earliest possible resolution of their case.

It is the responsibility of the Department to actively assist families/minors in matters related to their immigration status such as visa processing and following up on enquiries from the minor regarding their case.

It is also the Department's responsibility to negotiate arrangements and agreements (Memoranda of Understanding (MOU)) with state and territory governments where required for the welfare and best interests of minors and to initiate and manage contracts with other service providers.

### **8.1 Departmental staff roles**

Any departmental officer who becomes aware of an unrecorded minor in immigration detention should refer the case immediately to the Case Escalation and Liaison Section, National Office for assessment and referral to the Minister for consideration of a community detention placement.

### **8.2 Immigration detention regional manager**

The immigration detention regional manager has full responsibility for immigration related matters for IDFs and alternative/community detention arrangements within their region. They also approve the assessment for placement of the minor while in immigration detention. See DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

For unaccompanied minors who come under the IGO Act, the Minister delegates guardianship (with the Minister maintaining overall guardianship responsibilities). This usually is a representative of a state/territory child welfare agency in the non-detention environment or the relevant immigration detention regional manager in the detention environment. For further information on the delegate's responsibilities under the IGO Act see section 14 Responsibilities under the IGO Act.

The regional manager or their delegate in consultation with case management, as necessary, oversees the day to day management of minors who are accommodated in IDFs. The regional manager must facilitate their access to an IAAAS provider who can assist them to prepare and make an appropriate protection visa (PV) application, should any minor make a protection claim. The responsibilities and procedures in this regard are set out in the IAAAS Fact Sheet (URL : <http://www.immi.gov.au/media/fact-sheets/63advice.htm>) and in DSM - Chapter 4 - Communication & visits - IAAAS.

Even when the minor is not seeking a Protection visa, referral to an IAAAS provider should be arranged through the Case Management Policy Section.

For policy and procedure on the IAAAS, see section 19 Legal and immigration advice.

### **8.3 Immigration detention officers**

Departmental detention officers are required to monitor a minor's immigration detention arrangements while residing in immigration detention to ensure the minor's needs are being met.

### **8.4 Role of the case manager**

A case manager must be assigned to the minor as soon as it becomes apparent that the unlawful non-citizen is a minor even if they are in the care of a parent or guardian.

Case managers play an important coordination role to ensure that minors and their accompanying families are dealt with in an appropriate manner.

For further information of the role and responsibilities of the case management service in respect of minors as they enter, transit and leave the immigration detention environment see PAM3: Act - Compliance - Compliance, case management & detention - Case management handbook.

## **9 Role of Health Services Manager**

A HSM is contracted by the Department and is responsible for ensuring that minors in immigration detention have access to health services including initial health assessment, ongoing health monitoring and response that is age appropriate and clinically necessary to meet the minor's individual health needs (see section 17 Health).

Depending on the immigration detention placement, the HSM may directly provide health care services onsite or may facilitate these services through its network of suitably qualified health care providers in the community setting. (See DSM - Chapter 2 - Client placement - Community detention). For example, minors in IRH or community detention placements would normally attend a local general practice clinic with referrals to other health providers as clinically necessary.

If at any time the health care provider becomes aware, or suspects that the current placement or management of the minor is contrary to the minor's best interests, they *must* advise a departmental officer immediately who must escalate the issue to Case Management Implementation & Support (CMIS) Section, Compliance & Case Resolution Division (CCRD), National Office (email: Case Management Implementation and Support Section/IMMI/AU) for consideration of a case management client placement review.

Further information on health services available to minors in immigration detention and the role of the HSM is available in the Detention Health instructions. Contact [detention.health@immi.gov.au](mailto:detention.health@immi.gov.au) for advice.

## **10 Responsibilities**

### **10.1 Responsibilities of the Detention Service Provider**

Under s4AA of the Act, minors are only to be detained as a measure of last resort while policy provides that minors are not to be accommodated or processed in an IDC. Minors can be placed in either IRH, ITA or an APOD (for example a hotel). There may be times when the DSP will come into contact with minors, either through:

- the minor being placed in an IRH or ITA or
- placement in a hotel.

The DSP does not provide services for community detention arrangements.

It is the responsibility of the DSP to ensure that their staff are trained:

- appropriately for dealing with minors in identifying and responding to the possibility of abuse or neglect of minors. Any such suspicion or allegation should be immediately referred to the relevant state/territory welfare authority regardless of whether or not mandatory reporting is a requirement and taking into account all relevant privacy obligations. When there is a need to escalate an issue regarding child welfare, the central contact point within the department is the Assistant Secretary, Compliance & Case Resolution, East & North or the Assistant Secretary, Compliance & Case Resolution, South & West, depending upon the geographical location of the IDF. In the first instance, Regional Managers are to escalate any concerns they have in relation to child welfare issues, including allegations or suspicion of abuse or neglect, to these departmental officers, who will liaise with the relevant state or territory welfare authority and
- in age appropriate behaviour and development in relation to minors.

If at any time the DSP becomes aware, or suspects that, the current placement or management of the minor is contrary to the minor's best interests, they must advise a departmental officer immediately who must escalate the issue to CMIS Section, Compliance & Case Resolution Division (CCRD), National Office (email: Case Management Implementation and Support Section/IMMI/AU) for consideration of a case management client placement review.

## **10.2 Responsibilities of other organisations involved in caring for minors**

Organisations such as the Australian Red Cross can be involved in the care of minors, in particular in providing community detention services. For policy and procedure on their role see DSM - Chapter 2 - Client placement - Community detention.

Contact the Community Detention Implementation team (Principal Advisor's Unit, Citizenship Settlement & Multicultural Affairs Division - email [Community.Detention.Referrals@immi.gov.au](mailto:Community.Detention.Referrals@immi.gov.au)) for the latest advice on the expanded community detention arrangements in place as announced by the Minister on 18 October 2010.

## **11 Identifying a minor**

### **11.1 Action to be taken when a minor is identified**

All departmental staff and the DSP *must*:

- take reasonable measures to identify any person in immigration detention who is under the age of 18 and
- if they are informed, or have a reasonable suspicion that a person in immigration detention may be under the age of 18, immediately escalate to the relevant Deputy State/Territory Director (who will in turn brief the AS, Case Management and Review Branch).

After escalating the reasonable suspicion that a person is known to be or suspected to be under the age of 18, all staff *must*:

- seek to determine if the minor is accompanied. This may require staff to ask families and other people in immigration detention whether they are caring for minors other than their own, or whether they know of any minors who are separated from their parents or relatives
- if the minor is accompanied, separate the minor with their guardian or nominated minder to another area inaccessible from the general immigration detention population
- if the minor is unaccompanied, separate the minor from the general immigration detention population with an appointed carer
- assess and address any immediate special needs of the minor, taking into account the minor's age, gender and background. For example, food, clothing, footwear, health requirements, religious needs, mental and emotional needs through age appropriate recreational activities
- treat the person suspected of being a minor, or claiming to be a minor, as though they are a minor until the actual age is established
- manage the minor in accordance with instructions provided by the Department and
- not separate the minor from their family unit or guardian unless directed to do so by the Department.

### **11.2 Where there is a suspicion that the minor may be an adult**

The Department is currently developing a policy approach to testing the age related claims where a person's claims to be a minor are in doubt. In the meantime, until a more settled policy position is developed, if an officer suspects that the age given by a person claiming to be a minor is not correct (for example, by assessing that an alleged minor is visibly more than 18 years old), officers should seek to test whether it is reasonable to accept the person's claim to be a minor. For example, the officer should:

- report the suspicion and reasons for the suspicion to the relevant deputy state/territory director, who, on the available evidence, may refer the minor to the HSM for a psychological assessment (but not a physical assessment)
- inform the person that the Department questions their claim that they are a minor and that the Department needs more information

- document the reasons for suspecting that the person is not a minor
- progress the matter further by
  - asking the person to explain any inconsistencies in their age related claims
  - requesting documentary evidence to support the person's claim and
  - making reference to relevant records and country of origin information.

### **Making a finding on whether a person is a minor or adult**

A finding about whether a person is more likely to be over or under 18 years of age should follow the general requirements for decision making, such as:

- the person should be given an opportunity to comment on information that is adverse to their age related claims before a decision is made
- the finding must be supported by evidence and
- the person should be given reasons for the finding.

The person should always be reminded that any credible contrary evidence that they are able to provide subsequent to such a finding being made will be considered and the finding revisited, if appropriate.

### **Impact on detention placement decisions**

A finding as to whether a person is a minor or an adult has a number of implications, including in relation to their detention placement. Where a person's age is in doubt, the following approaches should be taken:

- where the person previously claimed to be an adult but has since claimed to be a minor, they should continue to be detained as an adult unless and until evidence is accepted as establishing that the person is a minor and
- where the person has never claimed to be an adult and they are claiming to be, or suspected of being, a minor, they should be treated as though they are a minor until their actual age is established.

### **Further contact details**

For further advice on how to manage cases where a client's age is in doubt, contact the Principal Advisor's Unit, CSM Division..

## **12 Special care needs of the minor**

Minors in immigration detention require special care above and beyond the standard care of the adult person in immigration detention. These special care needs may include but are not restricted to:

- safety and security
- education
- entertainment and
- age and developmentally appropriate recreational facilities.

Departmental staff and the DSP are required to provide additional assistance to parents of minors or expectant mothers, such as:

- assistance to prepare any special requirements for the minor
- care for minors when their parents or guardians are temporarily absent from the IDF, for example if they are required to attend appointments or go to hospital
- the provision of training in parenting and life skills
- access to meals - minors may need assistance at meal times to ensure that they understand the options available and select a nutritionally balanced diet
- personal hygiene - minors may require guidance on personal hygiene and cleanliness
- maintenance of clothing - minors may require assistance washing bedding and clothing
- access to relatives and friends - it may be appropriate to offer private areas within the immigration detention setting for minors to make calls to relatives and friends overseas

- appropriate professional services, for example antenatal care for an expectant mother and any post natal care required for mother and baby.

If a minor's parents or other close relatives are temporarily absent (for example, in case of hospitalisation), "Life Without Barriers" is to be contacted to assume appropriate care arrangements. Regional managers (escalated if deemed necessary) are to engage appropriate service providers as required.

### **13 Education**

Minors residing at an IRH, ITA, APOD or in community detention placement will be provided with access to schooling which will be facilitated through the regional manager. The respective facility's regional manager will facilitate the APOD instruments (with copy sent to Detention Operations, National Office) for the school and for the principal and relevant teachers to be authorised as 'directed persons'. The DSP will provide escorts for these arrangements. The term 'designated persons' is defined in DSM - Chapter 2 - Client placement - Alternative temporary detention in the community.

School age minors, including unaccompanied minors, are to have access to and are encouraged to participate in educational services appropriate to their age, intellectual and English-language abilities. Such services:

- may be provided in an IDF, such as an IRH or ITA, and/or by the minor's participation in educational services in the community
- are to be provided by appropriately qualified staff
- are consistent, as far as possible, with state/territory curricula, taking into account the temporary nature of immigration detention and the special needs of the individual minor
- recognise the special cultural, religious and linguistic needs of the minor and any literacy, cognitive or other learning needs that they may have and
- include educational materials of an adequate variety, quantity and quality to assist the minor in their learning.

School age minors have access to a range of after-school and school holiday programs and materials of an adequate variety, quantity and quality to assist in their development of age-appropriate learning and socialisation skills, taking into account the number and profile of minors in immigration detention at any given time.

Pre-school minors have access to appropriate early childhood development activities and toys.

Recognising that parents remain responsible for their children, parents are encouraged to allow their children access to the available educational services. They must be provided with adequate information about educational requirements and practices in the Australian community.

For policy and procedure see DSM - Chapter 5 - Welfare - Education.

### **14 Responsibilities under the IGO Act**

#### **14.1 Application of the IGO Act to unaccompanied minors**

The IGO Act gives the Minister guardianship responsibilities over certain children who arrive in Australia without an adult guardian (known as "unaccompanied minors").

Section 6 of the IGO Act sets out the scope of the Minister's guardianship responsibilities for minors covered under that Act.

The concept of 'guardianship' should be interpreted broadly to encompass all the powers and duties that can, in basic terms, be described as encompassing the powers and duties that a parent has in respect of their child.

The IGO Act allows the Minister to delegate certain powers and functions under the IGO Act, so that the day to day exercise of guardianship powers and functions is undertaken by various officers, including officers in state welfare agencies and officers in the Department. For unaccompanied minors in immigration detention, the delegate will be the immigration detention regional manager. The Minister remains the guardian of children covered by the IGO Act.



The delegation is completed through an instrument of delegation.

Generally speaking, the delegate will be responsible for decisions which affect the general health and welfare of the minor, such as approving access to on-going services including medical services. For an unaccompanied minor placed in community detention, for example, the minor will need approval from the immigration detention regional manager for immigration detention issues such as staying overnight at a school camp or requiring an operation.

If the departmental case manager has any doubt about what action should be taken in a situation involving an unaccompanied minor, they should contact the relevant delegated guardian under the IGOC Act (generally the immigration detention regional manager in that State).

The relevant immigration detention regional manager will advise the case manager of the course to take for that minor and/or seek advice as appropriate to ensure the Department's duty of care and the Minister's responsibilities under the IGOC Act are fulfilled. Policy responsibility for the IGOC Act sits with the Principal Advisor's Unit, Citizenship, Settlement & Multicultural Affairs Division. This area is currently preparing more detailed advice about the IGOC Act.

### **Accommodation arrangements for unaccompanied minors**

All cases of minors in immigration detention should be referred to Community Detention Implementation team as soon as officers become aware of the case for assessment against the Minister's detention intervention powers (s197AB of the Act) guidelines and referral to the Minister for consideration of a community detention placement - see DSM - Chapter 2 - Client placement - Community detention. Contact the Community Detention Implementation team (Community.Detention.Referrals@immi.gov.au) for the latest advice on the expanded community detention arrangements in place as announced by the Minister on 18 October 2010.

As soon as possible after being placed in immigration detention, unaccompanied minors should be assessed to determine if they are eligible to be granted a bridging visa and released. Minors must not be processed at, or detained in an IDC. Minors must be placed in either an IRH, ITA or APOD as a last resort. If the minor cannot be granted a bridging visa, they should be immediately placed in either an APOD in the community, an IRH, or an ITA, pending consideration for a community detention placement.

In exceptional circumstances, transferring an unaccompanied minor out of an IRH or ITA may not be the most appropriate arrangement. For example, where:

- an older minor wishes to remain in the facility and it is considered to be in their best interests to do so
- there are security or other management concerns regarding the minor or
- removal of the minor is imminent (a matter of a few days).

The Minister may make a **residence determination** regarding an unaccompanied minor (s197AB of the Act). A residence determination states that a person is to reside at a specified place, rather than a place of '**immigration detention**' (as defined in s5 of the Act). If the Minister determines that making a residence order is not in the public interest, or the Minister has personally revoked a minor's residence determination, the senior case manager should consider placing the minor in an IRH or APOD (for example, a motel). The immigration detention regional manager, the Community Detention Implementation unit and depending on the geographical location, the Assistant Secretary Detention Operation (East or West) and Global Manager Compliance and Case Resolution (North and East or South and West), must be consulted in relation to the management and special care arrangements for the minor.

### **Changes in guardianship arrangements**

In certain situations the IGOC Act also provides that the Minister may become the guardian of certain minors who enter Australia with a relative. This can only be done under direction and can only be given if an 'irretrievable breakdown' has occurred in the relationship between the relative and the minor, and the direction is necessary to:

- protect the minor from risk of injury or danger of impairment of health
- protect the minor from moral danger or

- enable the minor to have the benefit of adequate direction and guidance.

A direction must not be given for the sole purpose of creating or improving eligibility of the person, or the relative of the person, for financial assistance from the Commonwealth or a State.

If there are concerns about a child who is accompanied and it seems that a direction may be required, consult the relevant your detention regional manager in the first instance, and the Principal Advisor's Unit.

## **15 Placement of the minor**

### **15.1 Accommodation of minors within the immigration detention framework**

The case management client placement review process employs a range of placement indicators to assist appropriate client placement (including minors) in the IDN - see placement review documentation at ADD2010/984005. The client placement review forms part of the detention related decision making (DRDM) control framework.

For policy and procedure see:

- placement review documentation at ADD2010/984005
- PAM3: Act - Compliance, case management & detention - Detention - Case management
- DSM - Chapter 2 - Client placement - Illegal foreign fishers.

For further information contact CMIS Section (email: Case Management Implementation and Support Section/IMMI/AU).

Placement in any facility is never an indicator of any migration status resolution outcome.

For policy and procedure on the different types of facilities available to minors, see:

- DSM - Chapter 2 - Client Placement: Immigration residential housing
- DSM - Chapter 2 - Client Placement: Immigration transit accommodation
- DSM - Chapter 2 - Client Placement: Alternative places of detention in the community
- DSM - Chapter 2 - Client placement: Community detention.

Officers need to be sensitive to the fact that in some cultures males of 16 years of age are regarded as adults, although they are to be treated as minors under Australian law. Additional monitoring will be required in these circumstances to ensure such issues as age appropriate activities and proximity to younger children are addressed.

### **15.2 Assigning a case manager**

The case management team must be contacted immediately once a minor is detained and a case manager will be assigned to the minor. See section 8.4 Role of the case manager when responsible for a minor and the Case management handbook.

The case manager must notify the relevant Assistant Secretary for either Irregular Maritime Arrivals Branch; Detention Operations West Branch or Detention Operations East Branch if a minor has been placed in APOD, IRH or ITA

### **15.3 Reception process**

If unaccompanied minors and minors with a family are transferred into an IDF they must be given priority in reception processing. The reception process needs to take into consideration the age and special needs of the minors. For example, the minors should be accommodated in a safe environment separate from the general population in IDFs. It is important to check if the minors require food, drinks or access to toilets while waiting to be processed. See:

- section 15.4 Interviewing minors and
- DSM - Chapter 3 - Entering & leaving detention - Reception & induction.

### **15.4 Interviewing minors**

There will be times when a minor in immigration detention will need to be interviewed, for example interviews for visa applications.

Age, maturity and history must be taken into consideration when a minor is to be interviewed. Interpreters must be used in all contact with minors who are unable to speak and understand English.

In cases where a parent or guardian is unavailable, an independent observer should be present who is capable of representing the minor's best interests.

An independent observer is required to have no relationship with either the Department or the minor. For further information see [section 22 Independent observer & minors](#).

Any special needs of a minor that may affect their ability to communicate must be taken into account. These include:

- their understanding of time
- the limitations in their attention span and
- variations between chronological age and developmental maturity.

Care must be taken that the questions asked of a minor:

- are simple and age appropriate
- contain only one idea and
- are open-ended and not leading.

Suggested techniques for interviewing minors:

- introduce the interviewers to the minor
- if possible ensure the minor has an appropriate support person of their choice present during the interview
- attempt to assess the developmental age of the minor which may be different to their chronological age (see [section 18.1 Assessment of mental development - unaccompanied minors](#) on assessing mental age/competency using a psychologist)
- arrange seating so interviewer and minor are at equal eye level
- explain why the interview is taking place
- start interview with general questions for example questions about friends, schools
- encourage the minor to ask questions.

At the end of the interview, the interviewer should:

- thank the minor for the interview
- explain what will happen next and
- ensure the minor is supported and feels safe.

For more information on interviewing minors, see the [Protection Visa Procedures Manual - Minors](#).

## **16 Placement of the unaccompanied minor**

### **16.1 Assistance in placing the minor**

Where an MOU exists between the Department and the relevant state/territory child welfare agency, the agency can be consulted regarding appropriate care arrangements for unaccompanied and abandoned minors in immigration detention. Alternatively, care can be provided by Life Without Barriers, a not-for-profit organisation with which the Department has a contract for the care of unaccompanied minors.

### **16.2 Family tracing for all minors**

The importance of family tracing as a means of securing family reunification for a minor is recognised in part of Article 22 of the Convention of the Rights of the Child (CROC) which provides that:

*State parties shall provide, as they consider appropriate, co-operation in any efforts by the United Nations and other competent intergovernmental organizations or non-governmental organizations to trace the parents or other members of the family of any refugee child in order to obtain information necessary for reunification with his or her family.*

Officers should be aware that family reunification may be achieved by a minor joining relatives in another country or by the minor's relatives joining the minor in Australia if they are entitled to enter and reside in Australia, or by reuniting the minor with relatives already living in the Australian community. The departmental case manager should inform the minor of the procedures for initiating a tracing request with the Australian Red Cross as soon as a minor arrives at a facility. (See the Protection Visa Procedures Manual - Minors.)

### 16.3 Australian Red Cross tracing

Red Cross tracing can provide tracing for any minor in immigration detention who has been separated by conflict and/or disaster. The Australian Red Cross works with other Red Cross and Red Crescent Societies to trace family members in the midst of war, internal conflict or natural disaster in other countries.

The Department works closely with the Australian Red Cross for the provision of tracing and messaging services to all people in immigration detention including minors.

The DSP must provide and assist a minor with all reasonable facilities (including access to telephone and facsimile services) to conduct a tracing request through the Australian Red Cross. The DSP must also, subject to operational requirements, facilitate any visits from staff of the Australian Red Cross.

If a minor has been assessed for their mental development in accordance with section 18.1 Assessment of mental development - unaccompanied minors as being incapable of providing informed consent and a relative believed to be living in the Australian community has not been located, the case manager should initiate a tracing request with the Australian Red Cross on behalf of the minor. For minors with a relative the decision to initiate a tracing request should be left to the minor and the relative in view of the privacy issues involved.

## 17 Health

### 17.1 Provision of health services

Minors in immigration detention are provided with access to health services that are of a standard comparable to health services available to people in the Australian community of the same age and that is clinically recommended to meet the minor's individual physical and mental health needs.

When a minor first arrives in an IDF they are offered a voluntary health induction assessment with a health care provider to identify any health issues. For example, the induction health assessment involves identification of medication, health treatment and/or mental health support requirements and development of a health care plan for the minor while in detention. It also involves review of the minor's immunisation status and commencement of vaccinations in line with the Australian Standard Vaccination Schedule with the informed consent of the minor or guardian.

During their time in detention, minors receive ongoing age appropriate health monitoring and response that is clinically necessary to meet their individual health needs which includes coordination of health services including primary, acute, specialist, pharmaceutical, dental and optical care.

On discharge from detention a minor will be offered a health discharge assessment where the health care provider will:

- assess if they are fit to travel for either interstate air travel or removal from Australia
- complete a discharge health summary outlining the minor's health care during immigration detention and
- identify any handover requirements that may be passed to their new health provider.

Health care is provided by community-based health care providers for those minors in APODs, which is consistent with the Department's policy that persons in alternative and community detention placements are not required to enter an IDC to receive health care. Further information on health services available to minors in immigration detention is available in DSM - Chapter 6 - Detention Health or contact [detention.health@immi.gov.au](mailto:detention.health@immi.gov.au) for advice.

## **18 Welfare**

### **18.1 Assessment of mental development - unaccompanied minors**

In accordance with industry standards, health care providers will only medically assess or treat people in detention with the person's informed consent. Informed consent must be supported by appropriately detailed information on health care options and risks, and, where necessary, access to interpreters.

An appropriately qualified health care provider for the HSM, such as a psychologist, must conduct a mental development assessment. The assessment should be designed to determine whether an unaccompanied minor is capable of giving informed consent to medical treatment.

When seeking consent for undertaking the health induction assessment for a minor in immigration detention, the health care provider needs to consider the minor's age and their capacity to consent to health care in accordance with state and territory and Commonwealth legislation.

Consistent with appropriate legislation, the health care provider will make a decision on the minor's capacity to give informed consent for health care. If the health care provider determines that the minor does not have this capacity, the HSM will seek consent from the guardian for the minor in immigration detention.

The outcome of the assessment should be recorded on the unaccompanied minor's immigration file.

### **18.2 Allegations of abuse and neglect involving minors**

Allegations of abuse or neglect of a minor must be handled in accordance with the procedures set out in relevant state or territory legislation and any relevant provision in the Act.

The Department has entered into MOUs with several relevant state/territory agencies in relation to the operation of state and territory child protection and welfare laws in immigration detention facilities.

These MOUs are intended to address the roles and responsibilities of the Department and the individual state/territory welfare authorities in relation to child welfare and protection in facilities and the processes for identifying, reporting and following up allegations of abuse or neglect.

It is mandatory for departmental staff and people working on behalf of the Department, DSP staff and NGO carers to cooperate with any investigation by a state or territory child welfare authority regarding allegations of abuse or neglect in keeping with MOUs or standard practice where there is as yet no MOU in place.

### **18.3 Mandatory reporting**

Some states/territories have mandatory reporting requirements in relation to allegations or suspicion of abuse or neglect of minors. Departmental policy is that any such suspicion or allegation should be immediately referred to the relevant state/territory welfare authority regardless of whether or not mandatory reporting is a requirement.

### **18.4 Personal identifiers**

Personal identifiers are used to assist in the identification of, and to authenticate the identity of a person in immigration detention. Minors under 15 years of age are required to provide a facial photograph, but are not required to provide a fingerprint identifier. Minors aged from 15 to 17 are subject to the same requirements as adults. Consent is required from the minor's parent or guardian before identifiers can be obtained..

For further policy and procedures see:

- Migration Act: Division 13AB-Identification of minors and incapable persons and
- DSM - Chapter 3 - Entering & leaving detention - Identification tests.

### **18.5 Inappropriate behaviour of a minor in immigration detention**

There are a number of steps to be taken in the event that a minor's behaviour exceeds the control of a parent or guardian. These include:

- counselling
- mediation and
- relocating the minor and/or family to a different place of immigration detention.

## 18.6 Behaviour management

A more formal approach to behaviour management may be required when disciplinary interactions between the parent/guardian and the minor fail to manage or correct inappropriate behaviour. It may be necessary to develop a behaviour management plan, to structure any intervention and aims to alter behaviour in a systematic manner. Behaviour management plans should be developed by persons with demonstrated skills, competencies and expertise in this area such as a child psychologist.

## 18.7 Complaints

Minors have the right to make a complaint to the Department over any aspect of their care. Reference materials, employing recognisable icons and phone numbers for verbal submission and escalation, have been developed to assist people in detention with language and reading barriers to submit a complaint. For policy and procedure see DSM - Chapter 3 - Entering & leaving detention - Reception & induction. Minors can also request departmental staff to assist with writing their complaint.

## 19 Legal and immigration advice

### 19.1 Application assistance and immigration advice

Whenever an unaccompanied minor provides information or makes claims which, prima facie, engage Australia's protection obligations to an officer, the minor is to be offered, and urged to accept, access to independent and professional immigration advice for the lodgement of a PV application. This is to ensure, in conformity with Australia's international obligations, that their claims for protection are comprehensively considered along with all their circumstances as a minor, and that there is no risk of return to a place where they might reasonably fear persecution. Application assistance is to continue for as long as the minor needs it, and extends to APOD, or to Residence Determination, if required.

Assistance from the Immigration Advice and Application Assistance Scheme (IAAAS) provider will include face-to-face contact and support with the aid of an interpreter if necessary; help completing the application; lodgement of the application; explaining clearly the process; developments and outcomes as they occur; answering questions; use of age-appropriate language to explain the services as described in the IAAAS Client Information Leaflet (available in 23 languages); accompanying the minor to interviews with the Department as required; arranging translations of supporting documents and, in the event of a primary visa refusal decision, explaining next steps and preparing the application for Merits Review.

### 19.2 Immigration Advice and Application Assistance Scheme (IAAAS)

Minors are a particular priority group for IAAAS application assistance and such assistance is guaranteed through quarantined funding for minors in detention or, from specially earmarked funds for minors in the community and managed by the Director, Protection Client Support and Liaison section, Onshore Protection Branch, National Office. Onshore Protection staff in Sydney or Melbourne manage the referrals of persons in immigration detention, including minors, to the next suitable and available IAAAS provider. Where minors in the community are referred, or self-refer, to an IAAAS provider, the provider will generally approach the Director, Protection Client Support & Liaison, for access to the quarantined funds for minors.

The departmental Executive or respective facility's manager must ensure that any unaccompanied minor coming to their attention is promptly referred for application assistance to an IAAAS service provider as soon as they provide information or make claims at the entry interview which, prima facie, appear to engage Australia's protection obligations. Minors and their guardians are, nevertheless, not required to accept IAAAS assistance and may arrange private assistance, or none, if they prefer. For the procedure for appointing an IAAAS provider, see DSM - Chapter 4 - Communication & visits - IAAAS.

### 19.3 Procedure for appointing an IAAAS provider

As soon as it is determined that an unaccompanied minor has provided information or made claims which, prima facie, appear to engage Australia's protection obligations, the regional manager or manager is to explain the IAAAS service to the minor and their guardian, as per the Immigration Detention Checklist.

If the offer of IAAAS assistance is rejected, the departmental centre manager is to ensure that the rejection is formally recorded. If the offer is accepted, the departmental centre manager is to follow the next steps outlined in the DSM - Chapter 4 - Communication & visits - IAAAS and notify Onshore Protection in the relevant departmental office in Sydney or Melbourne and ask them to appoint an IAAAS provider to assist the minor at the minor's facility or place of immigration detention, as quickly as possible.

Once appointed, the IAAAS provider will provide advice on the assessment process to the minor, using an interpreter if necessary, and assist them to complete their PV application. The nature and extent of the assistance is more fully described in section 19.1 Application assistance and immigration advice.

Under the terms of their contract, IAAAS providers have two days to confirm whether they will accept a referred case and a further ten calendar days to get the PV application lodged. They can be expected to visit the unaccompanied minor as soon as possible and most probably within two-seven days of the minor raising protection concerns. Because of the sensitivities and the priority attached to unaccompanied minors, any delays in an IAAAS provider being appointed or attending the minor to give application assistance, or actually lodging the application, needs to be closely monitored. The regional manager or manager should therefore consult the relevant Onshore Protection Office promptly where the need arises.

## 20 Bridging visa

### 20.1 Periodic assessment of unaccompanied non-ward's eligibility for a bridging visa E

This section of the instruction outlines some of the key criteria for the grant of a bridging visa E (BVE) for which an unaccompanied non-ward in immigration detention may be eligible.

Officers must be familiar with these provisions and should periodically assess an unaccompanied minor's situation to determine whether arrangements should be made for the minor to apply for a bridging visa or in certain circumstances, arrange for a BVE to be granted without application.

This instruction is not intended to replace the detailed instructions concerning bridging visas that are contained in PAM3: Sch2Visa 051 - Bridging E (Protection visa applicant).

Officers should be aware that:

- an unaccompanied non-ward who is immigration cleared might be eligible for a BVE (Subclass 050). Refer to DSM - Chapter 3 - Entering & leaving detention - Protection visa applicants in immigration detention - Ministerial powers to allow BVE applications under s72(1)(c)
  - an unaccompanied non-ward might be unable to make a valid application for a BVE.
- Note: Regulation 2.25 provides for the grant of a BVE without an application.

An unaccompanied non-ward who is immigration cleared may be an eligible non-citizen as defined under reg 2.20 (7) or 2.20(9) and may be eligible for a BVE (subclass 051).

The BVE (051) - Bridging (Protection visa applicant) allows certain unauthorised arrivals with a special need as defined under the migration legislation, to be released from immigration detention while their PV application is being pursued (including merit and judicial review). See PAM3: Sch2Visa 051 - Bridging E (Protection visa applicant). Refer all applications that prime facie meet this criteria for a BVE to the Director, Compliance Policy Section, National Office for consideration.

For further guidance on BVE issues contact the Compliance Help Desk (on 02 6198 7971 or MailBox Compliance.Helpdesk@IMMI.gov.au).

## 21 Leaving immigration detention

### 21.1 Overview

Minors will be released from immigration detention permanently either; when the suspicion of their unlawfulness has been resolved, they are granted a substantive visa or removed from Australia.

Where a minor in immigration detention is to be removed, a comprehensive and integrated compliance, detention and removal plan must be prepared by a removals officer in consultation with all internal stakeholders. The removal plan must be approved by the deputy state/territory director, and cleared by the Assistant Secretary, Compliance & Case Resolution, East & North or the Assistant Secretary, Compliance & Case Resolution, South & West, depending upon the geographical location of the immigration detention facility, who will consult with the Minister's office before the removal is effected.

Minors who are granted a substantive visa may require assistance in the immediate period (48 hours) after release from immigration detention.

The Complex Needs & UHM Section should be notified immediately when an unaccompanied ward or non-ward is likely to be granted a Humanitarian visa and released from immigration detention. The Complex Needs & UHM Section is responsible for ensuring appropriate care and accommodation arrangements are put in place for unaccompanied humanitarian minor wards from the time they are granted a visa, and for referring non-wards for appropriate settlement arrangements.

Complex needs and UHM Section can be contacted on MailBox:

UnaccompaniedHumanitarianMinors@IMMI/AU

Minors leaving immigration detention will have a health discharge assessment -see DSM - Chapter 6 - Detention health.

A minor who is a PV applicant and has been in detention for a period of six months and a primary decision has not been made on their application, may be determined by the Minister under s72 of the Act, to be an eligible non-citizen under s72(1)(c) and they may then apply for a BVE - see DSM - Chapter 3 - Entering & leaving detention - Protection visa applicants in immigration detention: Ministerial powers to allow BVE applications under s72(1)(c).

### 21.2 Removal

For further information on removing a minor from Australia, see PAM3: Act - Compliance - Removal - Removal from Australia.

### 21.3 Post-release from immigration detention support

For minors leaving community detention, assessment for a range of transitional supports can be arranged until they can access supports provided by the new visa arrangements, (for example, Centrelink and Medicare). For further information, see DSM - Chapter 2 - Client placement - Community detention.

Minors who are released from immigration detention after being granted a substantive visa may require assistance in the immediate period post-release (48 hours). This assistance may include:

- accommodation
- access to appropriate health supports
- transport
- money to purchase food.

Unaccompanied humanitarian minors who are released from immigration detention on grant of a Humanitarian visa are provided with a range of assistance. As noted at section 21.1 Overview, the Complex Needs & UHM Section should be notified immediately when an unaccompanied ward or non-ward is likely to be granted a Humanitarian visa, so that appropriate care and accommodation arrangements can be put in place following the release of the minor from immigration detention.



## 21.4 Costs of removal

The Migration Act was amended to remove the liability for immigration detention and related costs for certain persons and to extinguish all existing immigration detention debts for people, who are, or have been in detention. However, people who are or have been in immigration detention remain liable for the cost of their removal/deportation and legal costs, if any.

For further advice, contact the National Office Debt Management Section's mailbox at [debtors@immi.gov.au](mailto:debtors@immi.gov.au). For further information, see PAM3: Act - Financial matters - Debts to the Commonwealth.

## 22 Independent observer & minors

### 22.1 Legislative framework & departmental policy

There is no legislative requirement for an independent observer to be present during an interview or discussion with a minor. However, the Minister and the Department owe a duty of care to persons in immigration detention. In addition, under the IGOC Act, the Minister is the guardian of all unaccompanied minors seeking asylum. As such, the Minister has a particular responsibility to protect the welfare of unaccompanied minors. The Department's policy is that an independent observer should be present whenever the Department or other Government agency interviews an unaccompanied minor.

The policy framework describing in detail the role of independent observers when interviewing minors is contained in section 15.4 Interviewing minors:

*In cases where a parent or guardian are unavailable, an independent observer should be present who is capable of representing the minor's best interests...An independent observer is required to have no relationship with either the Department or the minor.*

Note: This definition does not preclude the presence of independent observers, at the Department's discretion, when accompanied minors are interviewed.

### 22.2 Definition of independent observer

An independent observer is an adult engaged by the Department to attend interviews and meetings between unaccompanied minors and the Department and/or other agencies. They provide a value-added service to support unaccompanied minors in immigration detention to ensure their physical and emotional wellbeing.

The independent observer role is currently performed by Life Without Barriers (LWB). The Department has a contract with LWB for the provision of care and welfare support services to unaccompanied minors in detention on Christmas Island and the Australian mainland. This contract enables services to be provided to unaccompanied minors living at ITAs, IRHs and other APODs, as well as those living in *community detention*.

Any perceived conflict of interest between LWB's role in managing the supervision and daily care of unaccompanied minors and its role in providing an independent observer is mitigated by LWB who ensure that any people performing the role of independent observer do not also undertake a caring role.

The staff, who come from a range of LWB state offices, have experience and qualifications in the areas of social and youth work, education, nursing, mental health and human services. LWB, in carrying out services under the contract, complies with all relevant legislation of the Commonwealth or state/territory or local authority in force such as Working with Children and Australian Federal Police (AFP) checks. LWB staff undertake these checks prior to the commencement of the independent observer role.

### 22.3 Role of & independent observer

The role of the independent observer is to act in the best interests of unaccompanied minors and ensure that the Department's and other agencies' treatment of unaccompanied minors during certain immigration detention processes is fair, appropriate and reasonable.

The independent observer has no casework, legal advocacy, or investigative responsibilities. They do not act as a qualified interpreter for the minor.

More specifically, an independent observer:

- observes the demeanour and presentation of the minor
- draws any concerns about an interview process to the interviewer's attention and makes appropriate suggestions
- draws any concerns about the emotional and physical wellbeing of the minor being interviewed to the attention of the interviewer and
- maintains records of work undertaken and any concerns raised that relate to the interview.

The independent observer is required to:

- introduce themselves to the minor, and try to build rapport and reassure the minor
- explain to the minor that they will be accompanying them in interviews to assist them through the process by providing the minor with physical and moral support
- explain that they are not a legal representative or an advocate for the minor
- maintain a physical presence, ensuring appropriate toilet and food breaks are provided to the minor and monitor for inappropriate questioning and/or behaviour by the interviewer and
- ensure the minor is given the opportunity to ask questions, has their questions answered, is debriefed following the interview, and is returned to their accommodation or other appropriate location.

## 22.4 When an independent observer is required

Independent observers are required to attend interviews and meetings between unaccompanied minors and the Department and/or other agencies. They are also required to attend interviews and meetings between accompanied minors and the Department and/or other agencies where no adult relative is present or, at the Department's discretion, where concern exists regarding the adult relative's understanding of processes and capability of acting in the best interests of the minor with regards to a minor's physical and emotional wellbeing.

Independent observers are required for formal meetings and, at the Department's discretion, during informal meetings and discussions. More broadly, an independent observer is required during interviews and discussions on topics such as (but not limited to):

- induction processes
- biodata, entry, Refugee Status Assessment (RSA) and Independent Merits Review (IMR) interviews
- discussions on negative hand downs
- removal interviews
- discussions upon release from an APOD or community detention
- transfers or visa grants
- as required to assist with case management processes
- age determination processes
- interviews with external agencies (including, but not limited to, the AFP, Australian Customs and Border Protection Service (Customs) and Attorney-General's Department) and
- interactions with the DSP for some functions such as the return of property to a minor (following release of the property from, for example, the AFP or Customs), or the release or transfer of a minor from an APOD.

An independent observer is generally not required during routine processes that are in the minor's best interests. This includes:

- health related processes (such as medical appointments) and
- facilitation of phone calls (including the "ALIVE" call).

An independent observer is required in other limited circumstances, for example, during an interview by the HSM when referred by the Department in relation to a person's age claim.

Consideration must be given to the continued use of an independent observer for a minor who has recently turned 18 years of age. For example, where an independent observer has been working with a minor who turns 18 years of age before the process is complete, consideration must be given to continuing to provide that person access to the independent observer, particularly in cases where there may be concerns regarding the minor's level of maturity or understanding of processes.

## 22.5 Procedures

To request an independent observer contact:

IDF	Contact	Who
South Australia (but not Port Augusta IRH)	0437 592 028	LWB Independent Observer Team Leader duty mobile
Port Augusta IRH	0459 223 960 0458 234 813	LWB Independent Observer Team Leader duty mobile
Christmas Island	0427 592 104	LWB Independent Observer Team Leader duty mobile
Victoria	0488 592 039	LWB Independent Observer Team Leader duty mobile
Northern Territory	0459 238 840	Northern Territory LWB Operations Manager
Alternative Contact	minors.services.coordination@immi.gov.au	Family and Minors Section, Services Management Branch, Community and Detention Services Division

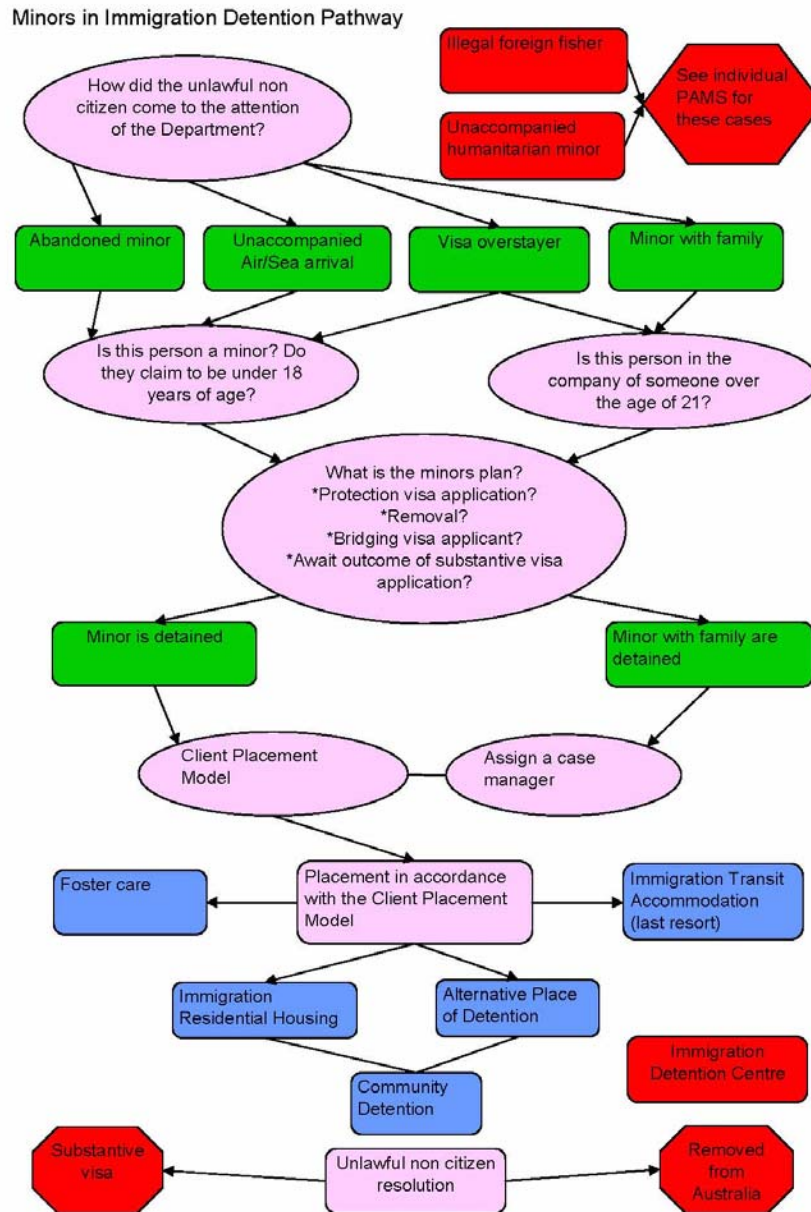
## 22.6 Key contacts

Further information regarding the contract, policy or the role of independent observers may be obtained from:

- Contract management: Community Services Section, Services Management Branch, Community & Detention Services Division
- Policy responsibility: Community Services Section, Services Management Branch, Community & Detention Services Division
- Operational responsibility (Christmas Island): Client Services Section, Christmas Island, Community & Detention Services Division. Ph: 08 9164 7032
- Case management: Case Management Implementation & Support Section, Case Management & Review Branch, Compliance & Case Resolution Division.

## MINORS IN IMMIGRATION DETENTION PATHWAY

This is a visual pathway of minors in immigration detention.



# Detention Services Manual

## Chapter 3 - Entering & leaving detention

### Reception & induction

#### **ABOUT THIS INSTRUCTION**

Minors require immediate attention to ensure their best interests are considered.

Minors are never to be detained in an immigration detention centre for accommodation or immigration processing purposes.

Placement of a minor in an immigration detention facility is to be used only as a last resort, for the shortest practicable time, and the least restrictive form appropriate to the minor's circumstances.

#### **Contents**

This instruction comprises:

- Introduction
- Reception
- Induction
- Rights & responsibilities.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 August 2011.

#### **Owner**

Detention Policy Section, Detention and Services Policy Branch, Compliance and Case Resolution Division, National Office.

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## **INTRODUCTION**

This part comprises:

- section 1 Purpose
- section 2 Guiding principles.

### **1 Purpose**

This instruction provides guidance to departmental and detention service provider (DSP) staff on the management of the reception and induction process for persons placed in immigration detention in immigration detention facilities (IDFs).

This instruction does not apply to those being held by other agencies, for example, Australian Fisheries Management Authority or the Australian Customs Service.

### **2 Guiding principles**

The guiding principles in relation to the reception and induction process within the immigration detention network (IDN) are encapsulated in DSM - Chapter 1 - Legislative & principles overview - Service delivery values. These principles state that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of detention will ensure the inherent dignity of the individual is upheld.

The contractual obligations that reflect the policy principles outlined in this instruction for IDC and APOD are found at Schedule 2, section 2.2.1, clause 2 of the IDC Detention Services Contract. The contractual obligations that reflect the policy principles outlined in this instruction for ITA and IRH are found at Schedule 2A, Section 2A.1, clause 2 of the Immigration Residential Housing (IRH) Contract and Schedule 2B, Section 2B.1, clause 2 of the Immigration Transit Accommodation (ITA), Contract.

Communication with the person in immigration detention during the reception and induction process should be in a language that they can understand. The use of interpreters is advised to ensure that the process outlined in this instruction is fully understood. In the case of unaccompanied minors (UAMs), the use of carers in conjunction with interpreters is advised. See DSM - Chapter 4 - Communication & visits - Translating & interpreting services.

## **RECEPTION**

This part comprises:

- [section 3 Reception](#)
- [section 4 Initial reception into an IDF](#)
- [section 5 Unaccompanied minors and the role of carers](#)
- [section 6 Biometrics data](#)
- [section 7 Initial induction health assessment](#)
- [section 8 Preliminary person in immigration detention placement risk assessment](#)
- [section 9 Screening and property](#)
- [section 10 Wellbeing assessment](#)
- [section 11 Final checks.](#)

### **3 Reception**

Reception is the process of receiving and introducing a person in immigration detention into a facility and should be completed within 12 hours of arrival, except in exceptional circumstances.

A minor (a person under 18 years of age), either as part of a group or alone, must not be placed in an IDC. Should minors be placed in an IDF such as IRH or ITA, their reception process will follow the same procedure as for others but with greater consideration of age and vulnerability. Carers engaged by the department will be utilised in the reception process. At all times staff must ensure that minors' best interests are considered and that all due attention is paid to the safety, care and welfare of minors placed in immigration detention. See [DSM - Chapter 2 - Client placement - Minors in detention](#).

### **4 Initial reception into an IDF**

The reception process should ensure that the person is correctly identified, personal identifiers are gathered and that the Transfer of Custody and Request to Hold forms are completed. The reception process must include:

- conducting a preliminary client placement assessment, which is to be completed by the compliance officers who detained the person. For irregular maritime arrivals (IMA) initial client placement decisions are made by Case Management and Detention Operations staff. The immigration detention regional manager has full responsibility for immigration-related matters for any immigration detention facility and alternative/community detention arrangements within their region. They also approve the assessment for placement of the individual while in immigration detention
- reporting from the escorting officers on the behaviour of the individual, such as assault or risk of flight, that may impact on the security of the individual concerned
- ensuring that any records of the person in immigration detention are accepted, stored appropriately and are recorded on departmental and DSP systems
- allocating suitable accommodation to the individual and determining whether border screening detention is required. See [DSM - Chapter 2 - Client placement - Border screening detention](#)
- inform the person in immigration detention about their right to consular access at any time; see [DSM - Chapter 4 - Communication & visits - Consular access in immigration detention](#). Form 1360 (Request for consular access for people in immigration detention) is used to record their response and is placed on their file.

### **5 Unaccompanied minors and the role of carers**

Carers engaged by the department will provide additional support to the DSP in the reception process for UAMs. This support role will ensure:

- the client understands key messages delivered by the DSP and/or the department and seeks clarification on complex issues, if required
- UAMs are accompanied in potentially stressful or new situations to provide emotional support and a level of expertise in recognising signs of depression, anxiety and/or stress in the minor



- an additional level of interpretation, where needed, between the UAM and other persons
- escalation of concerns through agreed channels as described in the Communications Protocol of the contract between the service provider and the department
- allocated bedding, toiletries and clothing are appropriate and that the UAM/s know how to use the items correctly
- access to toilets, showers, health services and meals are explained to the UAM and that any issues or problems are reported to the DSP
- any gaps in cultural understanding, cultural differences and cultural barriers are bridged.

## **6 Biometrics data**

Under s261AA of the Act, a person in immigration detention must provide an authorised officer with personal identifiers. In accordance with this requirement, an authorised officer will obtain a facial image and fingerprints of each person in detention, including airport turnarounds, when the person enters an IDF. The acquisition of these biometrics are taken in the form of an identification test. The person in immigration detention is to be provided with Forms 1243i and 1247i and have the appropriate legislative script with information about the use of biometrics data read to them. See DSM - Chapter 3 - Entering & leaving detention - Identification tests.

## **7 Initial induction health assessment**

Persons entering immigration detention are to be offered an initial medical screening by a qualified medical professional to identify issues that may require medical attention. Consideration should be given to, but not be limited to, the following:

- physical health, particularly health issues including alcohol and drug dependency or withdrawal or other issues requiring immediate attention
- psychological issues and risk factors including risk of self-harm
- use of and/or need for any medication

Where a person declines a health induction assessment the DSP should record this information on the departmental and DSP systems and notify the health services manager. See DSM - Chapter 6 - Detention health - Induction health assessment.

## **8 Preliminary person in immigration detention placement risk assessment**

This preliminary risk assessment categorises persons in immigration detention most likely to be at risk and should be conducted at the same time as the health assessment. Officers conducting the reception process will need to be alert to persons in immigration detention with special needs, such as:

- victims of torture and trauma, any other suspected vulnerabilities, including pregnancy
- those with health problems or disabilities (and possibly requiring disabled access in the facility)
- long term person in immigration detention transferring from other detention facilities

For UAMs, carers engaged by the department should be utilised as an additional resource to identify any minors' issues that could impact on their risk profile. These can include issues that will impact on their induction to and wellbeing in an IDF, such as bullying, sectarianism, personality clashes and religiosity.

## **9 Screening and property**

Screening ensures the good order and security of the IDF by ensuring those in the IDF are safe and those who enter the facility do not pose a risk to the health and wellbeing of self and others, property or security, for which see DSM - Chapter 8 - Safety & security - Screening of persons in immigration detention. For IMAs, mobile phones are to be retained by the DSP on arrival at an IDF. There may be the need to retain some IMA property for evidentiary purposes and advice on this will be provided by law enforcement agencies. See DSM - Chapter 4 - Communications & visits - Access to communication services in IDFs.

During the reception process it should be explained to the person in immigration detention that certain items are not permitted in an IDF, and why. Carers engaged by the department must be used to enhance the UAMs' understanding of the property guidelines in the IDF, see DSM - Chapter 8 - Safety & security - Items not permitted in immigration detention.

Items not permitted in the IDF may be securely stored by the DSP as "in-trust" property. Items permitted within the facility are "in-possession" property and kept with the person in immigration detention; see DSM - Chapter 3 - Entering & leaving detention - Personal property.

## **10 Wellbeing assessment**

The wellbeing assessment consists of a risk evaluation to provide sufficient general information on accommodating the person in immigration detention and includes but is not limited to:

- ensuring that the person in immigration detention has adequate clothing
- ensuring that the person in immigration detention is provided with a meal, refreshment, toiletries pack and the use of toilet/shower facilities
- establishing an individual management plan (IMP) that takes into account health care, diet, and cultural sensitivities
- creating an individual allowance program (IAP) account
- providing the facility information pack and scheduling an induction interview
- advising of complaint mechanisms and complaint resolution
- advising of communication means available for contacting those outside the IDF.

Assistance of the Translating & Interpreting Services should be used when needed. For UAMs, carers engaged by the department should be used as an additional resource to identify issues related to the wellbeing assessment and to support UAMs' understanding. See DSM - Chapter 4 - Communication & visits - Translating & interpreting services.

## **11 Final checks**

Before finalising the reception process, ask the following questions:

- is the identity of the person in immigration detention correct or able to be verified
- have they been offered an initial health assessment
- was a preliminary risk and wellbeing assessment conducted
- were records updated on the relevant systems
- have they been informed of their rights and responsibilities.

## **INDUCTION**

This part comprises:

- [section 12 Induction](#)
- [section 13 Role of the detention service provider](#)
- [section 14 Role of the department](#)
- [section 15 Complaints](#)
- [section 16 Final induction checklist.](#)

### **12 Induction**

Induction is the process of informing persons in immigration detention about living in the IDF, how the facility operates and explaining relevant policies, procedures and roles within the facility and should occur within 48 hours of arrival. Consideration should be given to the following points when conducting the induction process:

- ensuring the person understands that they are in immigration detention and why
- determining whether they have contacted their family either in Australia or overseas. If not they should be offered the opportunity to do so to inform someone of their detention
- explaining the department's obligation to remove them in certain circumstances.

For all UAMs, carers engaged by the department are to be involved in the induction process.

### **13 Role of the detention service provider**

The person in detention will be given the DSP's Information Guide for People in Detention, an induction booklet (available in multiple languages) advising on the routines and services in the facility. A DSP officer will explain the role and responsibilities of the DSP. Where necessary, an interpreter should be used to ensure that the person in immigration detention understands:

- an explanation of the operations, functions and guidelines for residing at the facility
- informing the person in immigration detention of the household rules of the IDF, as well as their rights and responsibilities, including signing the [Rights & responsibilities](#) form
- an explanation of personal property matters. In particular the person entering detention must understand that - unless placed in safe storage as "in-trust" property - they are responsible for personal items they take into the facility, see [DSM - Chapter 3 - Entering & leaving detention - Personal property](#)

### **14 Role of the department**

A case manager will explain the roles and responsibilities of the department and their individual circumstances, such as: the reason for their detention, their removal or other options, or the progress of any applications before the department, courts or Minister. The person in immigration detention also needs to understand how their actions will impact on their immigration pathway. The person in immigration detention must be made aware that the department is required to remove them if and when they become available for removal.

### **15 Complaints**

All persons in immigration detention have the right to lodge complaints while they are in detention. At induction, persons in immigration detention are to be made aware that they are able to complain without hindrance or fear of reprisal including:

- their avenues of complaint and redress
- the roles and responsibilities of external agencies in relation to the conditions of detention to the DSP, the department and external agencies, including the Commonwealth Ombudsman <http://www.ombudsman@ombudsman.gov.au> and the Australian Human Rights Commission (AHRC) <http://www.complaintsinfo@humanrights.gov.au>
- for a suspected criminal offence, to the police
- in the case of suspected child abuse, to the relevant state or territory welfare agency

- that privacy and confidentiality will be respected in all instances and matters raised will be made available only to those who need to know (in order to respond to the complaint)
- that the DSP is responsible for facilitating access to complaints processes via:
  - written complaints addressed to the DSP or the department
  - directly with the department through the Global Feedback Unit on 133 177 or at <http://www.immi.gov.au/contacts/forms/services/services-form.htm>
  - direct communication with external agencies such as the AHRC and the Commonwealth Ombudsman.

## **16 Final induction checklist**

Before completing the induction, the following checks must be made:

- does the person in immigration detention understand how to contact the department, the DSP or other services such as medical services at the IDF
- has the person in immigration detention been provided with the DSP information guide and explained that this contains all the relevant information in relation to their stay at the IDF
- has the “rights and responsibilities” form been signed by the individual
- has the person in immigration detention been informed of their right to consular access
- has form 1360 been signed, placed on their file and the decision entered on the Portal
- have the travel documents of the person in immigration detention been secured in “in-trust” property
- are there any problems regarding the property of the person in immigration detention
- have all systems been updated with the information of the person in immigration detention.

Finalise the interview by having the person in immigration detention sign the induction form.

## **RIGHTS & RESPONSIBILITIES**

### **Rights & responsibilities of people in immigration detention facilities**

You will be treated fairly and not be discriminated against because of race, colour, gender, age, sexual preference, religion, political opinion, nationality, property, disability or physical characteristics.

Subject to the security and good order of the facility and the safety of all people within the facility you can practise your religion and express your own culture and beliefs. You must respect that places of worship within the facility are multi-faith areas.

Your behaviour while in this facility must be lawful. Bullying or harassment by people in this facility is not tolerated. It is important that you:

- treat others fairly and not discriminate
- respect the rights of others to express their own culture and beliefs
- only enter another person's personal space when you are invited to do so
- respect another person's property
- do not behave in a manner that may make others feel uncomfortable
- comply with all orders and directions that are in the interests of the security and good order of the facility and the safety of all people within the facility

You are entitled to communicate with family and friends, diplomatic, consular and other representatives, by visits, computer, telephone, fax and mail (except when you are initially placed in border screening detention). You are entitled to have access to interpreter services if you require them, by contacting the Translating and Interpreting Service (TIS) on 131 450.

Communication with others is subject to certain restrictions and the good order, safety and security of the facility, as advised by the detention service provider.

You have the right to complain without interference or fear of reprisal, about any matter relating to the conditions of immigration detention.

You will be advised of any consequences of your actions that negatively affect the good order and security of the immigration detention facility.

I accept responsibility for following this rights and responsibilities agreement:	Date:
Name:	Signature:

Officer responsible for explaining the agreement and witness to the signature	Date:
Name:	Signature:

Was a translating and interpreting service used to relay information?	Yes / No
---	----------

# Detention Services Manual

## Chapter 3 - Entering & leaving detention

### Identification tests

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- [Introduction](#)
- [Identification test pre-conditions](#)
- [Guidelines for conducting identification tests](#)
- [Collecting personal identifiers](#)
- [Video recording identification tests](#)
- [Retests](#)
- [Responding to a person's refusal to undergo an identification test](#)
- [Forms](#).

##### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#)
- [DSM - Chapter 2 - Client placement - Minors in detention](#).

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 February 2011 and has been substantially revised.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## INTRODUCTION

This Part comprises:

- [section 1 Purpose](#)
- [section 2 Legislation](#)
- [section 3 Definitions](#)
- [section 4 Authorised officers.](#)

## 1 [Purpose](#)

### 1.1 Background

This instruction provides guidance to departmental officers and detention service provider staff about conducting identification tests in immigration detention facilities (IDFs) for the purpose of collecting personal identifiers - the identification test - of persons in immigration detention. This instruction deals with personal identifiers collected under Division 13AA (s261AA) of the Act - refer to the relevant legislation for the collection of personal identifiers in other circumstances.

To assist authorised officers in carrying out identification tests on persons in immigration detention, this instruction includes an [Identification test checklist](#).

The guiding principles that relate to this instruction are found in the service delivery values. For policy and procedure see [DSM - Chapter 1 - Legislative & principles overview -Service delivery values](#). The values state that persons in immigration detention will be treated fairly and reasonably within the law and that the conditions of immigration detention will ensure the inherent dignity of the individual.

### 1.2 Fisheries and Environment Detention

Persons in fisheries or environment detention may provide personal identifiers pursuant to provisions contained in the following legislation which mirror Division 13AA of the Act:

- Fisheries Management Act 1991
- Torres Strait Fisheries Act 1984
- Environment Protection and Biodiversity Conservation Act 1999.

Persons who are taken into immigration detention directly on the cessation of fisheries or environment detention will not be required to provide personal identifier/s under the Act, provided that the:

- period of fisheries or environment detention immediately precedes the period of immigration detention
- personal identifier/s in question (for example, a facial photograph) was provided in fisheries or environment detention
- authorised officer is satisfied as to the usability and integrity of the personal identifiers that were provided while the person was in fisheries or environment detention
- authorised officer is satisfied that no further personal identifiers need to be collected from the non-citizen for the purpose of section 5A (3) of the Act.

## 2 [Legislation](#)

The provisions of the Act that relate to the collection of personal identifiers are:

- s5A(3), which outlines the purpose of personal identifiers
- [Division 13AA - Identification of immigration detainees](#) and
- s258 ('Minister may determine that personal identifiers are not required').



### 3 Definitions

**Authorised officer**, when used in a provision of the Act, means an officer authorised in writing by the Minister or the Secretary for the purposes of that provision.

**Incapable person** means a person who is incapable of understanding the general nature and effect of, and purposes of, a requirement to provide a personal identifier.

**Identification test** means a test carried out in order to obtain personal identifiers.

**Independent person** means a person (other than an officer or an authorised officer for the purposes of the Act) who:

- (a) is capable of representing the interests of a non-citizen who is providing, or is to provide, a personal identifier and
- (b) as far as practicable, is acceptable to the non-citizen who is providing, or is to provide, a personal identifier and
- (c) if the non-citizen is a minor - is capable of representing the minor's best interests.

**Minor** means a person who is less than 18 years old.

**Personal identifier** means any of the following (including any of the following in digital form):

- (a) fingerprints or handprints of a person (including those taken using paper and ink or digital livescanning technologies)
- (b) a measurement of a person's height and weight
- (c) a photograph or other image of a person's face and shoulders
- (d) an audio or a video recording of a person (other than a video recording under s261AJ)
- (e) an iris scan
- (f) a person's signature
- (g) any other identifier prescribed by the regulations, other than an identifier the obtaining of which would involve the carrying out of an intimate forensic procedure within the meaning of s23WA of the Crimes Act 1914.

Under s261AK, **senior authorising officer** (SAO) means an officer (other than an SES Band 3 employee of the Department) whom the Secretary has authorised, or who is included in a class of officers whom the Secretary has authorised, to perform the functions of a senior authorising officer under s261AK for retesting to gain personal identifiers.

**Video recording** means a video recording made under section 261AJ or a copy of such a recording, and includes a related document.

**Identifying information** means personal identifiers under s336A of the Act, and may also encompass information relating to or derived from a personal identifier. For instructions regarding access, disclosure, storage or any other matter relating to the use of identifying information, see PAM3: Act - Identity, biometrics & immigration status instructions.

### 4 Authorised officers

For the purpose of carrying out an identification test, care must be taken to ensure that the officer:

- is specifically authorised to carry out identification tests. A list of authorised officers is maintained by National Office and available on ImmiNet. (See [http://dimanet.immi.gov.au/DIMA\\_services/policy/gazette\\_notices/3\\_0](http://dimanet.immi.gov.au/DIMA_services/policy/gazette_notices/3_0))
- complies with legislative requirements regarding conduct of identification tests and
- follows the procedures detailed in this instruction.

Under s261AG, an authorised officer may ask another authorised officer or any other officer to help them carry out an identification test.

For assistance, contact Detention Operations mailbox or the after-hours duty phone on 0413 319 277.

## IDENTIFICATION TEST PRE-CONDITIONS

### 5 Preconditions

#### 5.1 Background

The conditions contained in this section must be met before collecting personal identifiers. See also the Identification test checklist.

#### 5.2 Pre-test validity check

Before carrying out the identification test, the authorised officer must check that:

- the correct person is present
- the person has not already provided the identifier at any time during their current term of immigration detention, including during fisheries or environment detention and
- the person is not a minor or an incapable person (special provisions apply - see section 9 Minors & incapable persons).

To conduct the pre-test validity check, the authorised officer should consult:

- the relevant ICSE or Portal record
- ID card if available
- Transfer of Custody form or equivalent and
- any other resource which may assist in this regard.

If the identification test is to be conducted other than during the reception process, a completed Request for Service (RFS) form is required. Should any discrepancies about identity arise, refer the matter to the regional manager and to the relevant senior case manager.

#### 5.3 Information to be provided before carrying out the tests

The person must be advised that they may request:

- that an ***independent person*** be present while the test (s261AI) is conducted - see section 10 Independent person
- that a person of the same sex conduct the test (s261AC and s261AH) - see section 7 Guidelines for conducting identification tests.

#### 5.4 Information forms 1243i and 1247i

The person about to undergo an identification test should be provided with forms 1243i and 1247i, in a language that they are able to understand. If the forms are not available in a comprehensible language for the person, an officer will arrange to have the forms explained by an accredited interpreter on site or if not available, the Translating and Interpreting service (TIS) will be engaged.

#### 5.5 Legislative script

The appropriate Legislative scripts must be read to each person in immigration detention immediately before conducting the identification test preferably in the area where the test is held, to provide privacy. If required, an accredited interpreter should be engaged to read the legislative script in a language that the person in immigration detention understands. The Legislative scripts relate to:

- Adults
- Minors between 15 and 18 years
- Minors under 15 years and incapable persons.

The legislative script must be read, completed, signed and placed on the file of the person who undertook the test.

## **5.6 Video recording identification tests**

The authorised officer must video record the identification test. See [section 12 Video recording](#).

## **GUIDELINES FOR CONDUCTING IDENTIFICATION TESTS**

This part comprises:

- [section 6 Persons required to provide personal identifiers](#)
- [section 7 Guidelines for conducting identification tests](#).

### **6 Persons required to provide personal identifiers**

#### **6.1 Background**

Persons who enter immigration detention are required to undergo an identification test when requested to do so by an authorised officer (s261AA). The same personal identifier (for example, a facial photograph) cannot be collected from the same person more than once, except in cases where that personal identifier:

- was collected from a person who has been in immigration detention previously and
- is of doubtful usability or integrity (see [section 13 Retests](#)).

Although s261AA of the Act provides authority to collect five classes of personal identifier, current departmental practice is that identification tests are only conducted for the collection of:

- an image of a person's face and shoulders (a facial photograph) and/or
- fingerprints (except from minors under 15 years of age or incapable persons - see [section 9 Minors & incapable persons](#)).

#### **6.2 Location & time**

Identification tests must be conducted within 24 hours, preferably during the reception process at the IDF. Where practicable, a person in alternative detention should be taken to the nearest IDF with rooms or booths dedicated to the collection of personal identifiers. If this is not practicable, and an identification test is not conducted, a note must be placed on the file of the person in immigration detention stating the reason for not conducting the test.

### **7 Guidelines for conducting identification tests**

#### **7.1 Legislation**

Under s261AD, the guidelines for conducting identification tests are:

- persons in immigration detention must not be asked to remove more clothing than is necessary for the test. Biometrics Acquisition and Matching training has detailed guidance on cultural and religious attire
- the test must not involve more visual inspection than is necessary for conducting the identification test
- the test must not be conducted in the presence or view of a person who is not needed for the test to be conducted, except in the case of minors where a parent or guardian of a minor, or where an independent person may be present.

#### **7.2 Conduct tests together**

The facial photograph and fingerprint tests must be conducted together. When the tests are conducted, forms 1243i and 1247i should be provided and the appropriate legislative script read. If the two tests cannot be conducted together, due to equipment failure or other reasons, and the person has not left the testing area, there is no need to re-read the legislative script or provide the person with forms 1243i and 1247i. Once the person has left the testing area, both the legislative script and the forms must be given again.

### **7.3 Test not to be carried out in a cruel, degrading or inhumane manner**

An identification test must not be carried out in a “cruel, inhumane or degrading manner” or in a manner that fails “to treat a person with humanity and with respect for human dignity” - see DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

### **7.4 Identification test carried out by a person of the same sex**

The Act provides the legal right for the test to be conducted by an authorised officer of the same sex (s261AH). The authorised officer must inform the person that they may have the test conducted by an authorised officer of the same sex, and if requested, an officer of the same sex must conduct the test.

## COLLECTING PERSONAL IDENTIFIERS

This part comprises:

- [section 8 Collecting personal identifiers](#)
- [section 9 Minors & incapable persons](#)
- [section 10 Independent person](#)
- [section 11 Use of identifying information.](#)

### 8 [Collecting personal identifiers](#)

#### 8.1 Officers must be trained

Facial photograph and fingerprint identifiers must be collected in accordance with the Biometrics Acquisition and Matching training. Only authorised officers who have attended this training and passed the competency based assessment can collect personal identifiers.

Where there is uncertainty about the collection process, seek the advice of the Identity Services Helpdesk in National Office by email at: [ITSupport@immi.gov.au](mailto:ITSupport@immi.gov.au)

#### 8.2 Personal identifier is unusable or of doubtful integrity

If the Department's authorised officer is dissatisfied as to the integrity or usability of the personal identifier, the collection procedure may be repeated. If the person in immigration detention has already left the identification test area, an authorisation for a retest will be needed to lawfully collect the personal identifier. See [section 13 Retests](#).

#### 8.3 After a personal identifier has been collected

Once personal identifiers have been collected, the person cannot request that the personal identifiers be destroyed or given to them.

If the personal identifiers have not been collected before the person states they do not want to provide them, the officer conducting the test must clarify which identifier/s the person does not want to provide. If the person does not want to provide a particular identifier, the authorised officer should continue to collect the other identifier.

For policy and procedure in relation to when a person refuses to provide one or all personal identifiers see [Responding to a person's refusal to undergo an identification test](#).

### 9 [Minors & incapable persons](#)

#### 9.1 Minors

In the best interests of the minor, treatment and conditions in the detention environment must be humane and have as little adverse impact on the minor as possible. Minors are not to be placed in an IDC for accommodation or processing purposes (including collecting personal identifiers) at any time. For policy and procedure regarding the care of minors in the detention environment, see:

- [DSM - Chapter 2 - Client placement - Minors in detention](#)
- [PAM3: Act - Compliance - Compliance, case management & detention - Treatment of children - Guiding principles.](#)

#### 9.2 Personal identifier that may be collected

Minors under 15 years of age and incapable persons are required to provide a facial photograph, but are not required to provide a fingerprint identifier (s261AL(1) and s261AM(1)). Minors aged from 15 to 17 are subject to the same requirements as adults - see [section 8 Collecting personal identifiers](#).

Under s261AE of the Act, the use of force to collect a personal identifier from any minor or incapable person is prohibited.

### **9.3 Parent, guardian or independent person MUST be present**

If an identification test is conducted on a minor or incapable person, either a parent, legal guardian or an independent person *must* be present while the test is conducted (s261AL and s261AM).

An independent person is required if:

- a parent or legal guardian of the minor or incapable person requests the presence of such a person, and that person is readily available and willing to attend
- a parent or legal guardian of the minor or incapable person is not available (s261AL(5) and s261AM(4)) or
- the legal guardian of the minor is the Minister (s261AL(6)).

While a parent, guardian or independent person must be present, their consent for an identification test to be conducted on a minor or incapable person in their care is not required.

### **9.4 Uncertainty about age or capability**

If any suspicion arises that a person might be an incapable person or a minor, the person *must* be referred to the regional manager. That officer may refer the person to medical personnel to assist in determining if the person is a minor or an incapable person.

## **10 Independent person**

### **10.1 Who can be an independent person**

See [section 3 Definitions](#) for a full definition of an *independent person*. Persons who would be appropriate to act as an independent person may include, but are not limited to:

- family members of the person who is to undergo the identification test
- medical practitioners (other than a practitioner who is also an ‘officer’ or ‘authorised officer’ under the Act)
- a person with guardianship responsibilities in respect of a minor (other than where the Minister is the guardian).

### **10.2 Presence of an independent person**

Under s261AI, an independent person must be present in the following circumstances while the identification test is being conducted:

#### **Request from capable person**

Should an adult request the presence of an independent person while the test is being conducted, then such a person must be present, provided that they are readily available and willing to attend. The authorised officer must make genuine attempts to locate an individual willing to act as an independent person. Should repeated attempts fail to locate someone who is readily available and willing to attend the identification test can still be conducted. The full reasons why an independent person was not present must be explained to the individual and recorded on their file.

#### **Minors and incapable persons**

An independent person is required if their presence is requested by the parent or guardian, or the parent or guardian is unavailable. See [section 9 Minors & incapable persons](#).



**Use of force**

An independent person must be present if reasonable force is used (where permitted) to collect a personal identifier - see [section 14 Negotiating principles](#). The use of reasonable force to collect a personal identifier from a minor or incapable person is prohibited (s261AE).

**Unable to video-record**

If it is not possible to video record the identification test, the authorised officer may decide that the identification test *must* be conducted in the presence of an independent person (s261AJ). If that officer makes this decision the identification test must be conducted in the presence of an independent person.

Note: If the test is monitored by CCTV (that is, officer monitoring the safety of the test via CCTV) there is no need to have an independent person present unless force is being used (s261AI).

**10.3 Role of the independent person**

An independent person may:

- observe and witness the conduct of an identification test
- be present as a representative of the person who is to undergo the identification test and
- in the event of disagreement or dispute about the conduct of an identification test, be called upon as a witness by either party in any subsequent inquiry relating to the conduct of that test.

An independent person is not permitted to participate in the conduct of the identification test.

**10.4 Information to be provided to the independent person**

An independent person should be provided with the following documents:

- forms 1243i and 1247i (see [Forms 1243i and 1247i](#))
- Independent person: Information and acceptance form.

A person who agrees to act as an independent person should sign the Independent person: Information and acceptance form indicating that they understand their responsibilities and agree to be an independent person.

All forms should be provided in a language that the independent person understands and if this is not possible, an accredited interpreter or TIS should be engaged.

**11 Use of identifying information**

Under s336A of the Act, identifying information includes personal identifiers, and may also encompass information relating to or derived from a personal identifier.

For instructions regarding access, disclosure, storage or any other matter relating to the use of identifying information, see [PAM3: Act - Identity, Biometrics & Immigration status](#) instructions.

## **VIDEO RECORDING IDENTIFICATION TESTS**

### **12 Video recording**

#### **12.1 Background**

All identification tests must be witnessed and every effort must be made to video record the test.

Note: If the test is being monitored by CCTV (that is, an officer monitoring the safety of the test via CCTV) there is no need for an independent person to be present, unless force is being used or where personal identifiers are being collected from a minor or incapable person and a parent or legal guardian cannot be present.

When recording identification tests (s261AJ):

- an authorised officer should video record the conduct of the test and
- if an authorised officer is unable to video record an identification test, that officer may decide that the test must be conducted in the presence of an independent person. If force is being used, the identification test *must* be carried out in the presence of an independent person - see section 10.2 Presence of an independent person.

A note should be placed on the file of the person in immigration detention explaining why the test was not video-recorded together with a copy of the completed and signed Independent person: Information & Undertaking form.

#### **12.2 Video recording production, storage, use and disclosure**

Subject to the instructions contained in this document, authorised officers must follow any relevant separate instructions relating to video recording events in immigration detention.

#### **12.3 Access and retention of video recordings**

Section 261 of the Act creates offences with regard to access and retention of video recordings of identification tests and all officers involved in the collection of personal identifiers must be aware that it is an offence (s261AKB, s261AKC, s261AKD, s261AKH) to:

- access a video recording of an identification test unless specifically authorised to do so
- provide a video recording to another person, except for permitted provision and
- be responsible for the storage of the video recording and fail to physically destroy the recording, and all copies of the recording, within 10 years after it was made.

Decisions to provide video recordings or copies of video recordings to external agencies will be made by the Biometrics & Identity Section, National Office.

#### **12.4 Unauthorised modification or impairment of a video recording**

It is an offence under s261AKE for an officer to intentionally make an unauthorised modification to a video recording, or to intentionally cause any unauthorised impairment of:

- the reliability of a video recording
- the security of the storage of a video recording or
- the operation of a system by which a video recording is stored.

All officers and other persons involved in the collection of personal identifiers must be aware of these provisions.

## **RETESTS**

### **13 Retests**

#### **13.1 Two categories**

A retest to collect the personal identifiers may be necessary if the initial test fails to meet the required standard. There are two categories of retest:

- Immediate retest
- Authorised retest.

#### **Immediate retest**

If it is possible to immediately repeat the collection procedure, authorisation for a retest is not necessary. If it is not possible to immediately repeat the collection procedure, for example, where the person has left the identification test room, a retest is required in order to lawfully collect the personal identifiers.

#### **Authorised retest**

Under s261AK, a retest may be required by the department authorised officer for the following reasons:

- the collected personal identifier is unusable and
- the officer is unsatisfied as to the integrity of that personal identifier, for example, where the authorised officer reasonably suspects that the personal identifier belongs to another person.

#### **13.2 Authorisation required for a retest**

With the exception of immediate retests above, a retest may only occur if it is authorised in accordance with s261AK. To obtain authorisation, the authorised officer should complete a Request for authorisation to conduct retest form.

The following officers are empowered by the Act to authorise retesting:

- for the first retest - a departmental senior authorising officer (SAO), see section 3 Definitions for a definition of SAO (s261AK(10)) and
- for the following and final retest - the Secretary or an SES Band 3 employee of the department.

The completed Request for authorisation to conduct retest should be forwarded to the Department's regional manager who will send the form to the appropriate officer. The regional manager can receive assistance in identifying an appropriate officer by contacting Detention Operations mailbox or the after-hours duty phone on 0413 319 277.

The SAO, Secretary or SES Band 3 employee may give their authorisation by phone, fax or other electronic means. If authorisation is given by telephone, it must be recorded in writing by the authorised officer within one business day after it has been given.

#### **13.3 Effect of a retest**

Under s261AK(2), the effect of a retest is that the person will be taken not to have provided the personal identifier as a result of the earlier test being carried out.

#### **13.4 Authorisation refusal**

Under s261AK(9), if the SAO, Secretary or SES Band 3 employee refuses to authorise a retest, the person in immigration detention is regarded as having already complied with s261AA to provide a personal identifier. A retest must not be conducted without further authorisation.

## **RESPONDING TO A PERSON'S REFUSAL TO UNDERGO AN IDENTIFICATION TEST**

### **14 Negotiating principles**

#### **14.1 Negotiating Principles**

If a person refuses to undergo an identification test, the authorised officer and any assisting officers must make every reasonable effort to negotiate with the person. In particular, officers must:

- listen to the person
- address as far as practicable any concerns raised by the person
- reason with the person and
- where a minor or incapable person is involved, speak with the parent, guardian or independent person to ensure the minor's or incapable person's fears and concerns are addressed.

#### **14.2 Negotiation process**

Steps (a) to (j) must be followed and recorded on the Negotiation checklist & application for authorisation to use reasonable force:

- a. provide a further explanation of the purpose and nature of the test
- b. provide a second verbal explanation of the contents of forms 1247i and 1243i
- c. listen to the person and attempt to negotiate. Ascertain why they are refusing to undergo the test and attempt to address their concerns
- d. explain the powers available to authorised officers under the Act, especially with regard to the possible use of force
- e. allow the person time to re-read forms 1243i and 1247i and consider their options (15-20 minutes) and then again ask if they are willing to undertake the test
- f. escalate the request to a supervisor or senior officer who will repeat that the law requires the person to provide the personal identifiers and that the law gives the authorising officer the power to use reasonable force
- g. allow the person more time to consider their options (perhaps overnight) and advise them of a re-scheduled test day and time. There is no need to restrict the person's contact and interaction with others in the immigration detention facility
- h. ask the person again to undergo the identification test
- i. advise the person that the authorising officer will now seek authority to use reasonable force to conduct the test and
- j. ask the person again to undergo the identification test.

The negotiation process ceases when the person indicates willingness or unwillingness to cooperate.

#### **14.3 The use of reasonable force**

Under s261AE, the use of force is only permitted where:

- the person is *not* a minor or incapable person
- the personal identifier to be collected is not the person's signature

- the person refuses to allow the identification test to be carried out and
- all reasonable measures to carry out the identification test have been exhausted as per the negotiation process s261AE(4).

To satisfy the legal criteria the 'all reasonable measures ... have been exhausted', authorised officers are required to follow and complete the process set out in section 14.2 Negotiation process. The completed Negotiation checklist & application for authorisation to use reasonable force will be a necessary part of an application seeking authorisation to use reasonable force.

#### 14.4 Obtaining authorisation to use reasonable force

Before reasonable force can be used to carry out an identification test, permission from an SAO must be obtained (s261AE(4)). The SAO must be a different officer to the person conducting the test s261AE(3). For Secretarial instruments see [http://dimanet.immi.gov.au/DIMA\\_services/policy/delegation\\_and\\_authorisation/m\\_and\\_s\\_series](http://dimanet.immi.gov.au/DIMA_services/policy/delegation_and_authorisation/m_and_s_series).

The SAO must be alerted if the person has a special condition such as pregnancy, communicable disease or a heart condition. An SAO may authorise the use of reasonable force if they are reasonably satisfied that:

- the person in immigration detention is not a minor or incapable person
- all reasonable measures to carry out the identification test without the use of force have been exhausted
- the person in immigration detention continues to refuse to provide a personal identifier (NOTE: the collection of a signature cannot give rise to the use of reasonable force. See also the department's policy that only fingerprints may be collected by the use of force)
- an independent person will be present and
- the identification test will be video recorded.

The completed Negotiation checklist & application for authorisation to use reasonable force must be signed by the DSP centre manager and forwarded to the SAO. The SAO may provide authorisation by phone, fax or other electronic means. If the authorisation is not provided in writing, it must be recorded in writing by the authorising SAO within one business day after it is given.

#### 14.5 Receipt of authorisation to use reasonable force

Once authorisation to use reasonable force is received, the person refusing to undergo the identification test will be:

- advised of that fact and
- afforded further opportunity to voluntarily undergo the identification test.

If at any stage the person cooperates or complies, the use of reasonable force ceases immediately.

#### 14.6 Authorisation of the use of force is refused

If authorisation to use reasonable force is refused, then *force must not be used*.

#### 14.7 Medical advice and examination

If authorisation to use reasonable force to collect a personal identifier has been sought, the health services manager (HSM) must be advised as soon as reasonably practicable. If force is used, the HSM will perform a medical examination on the person following the test and deliver any appropriate treatment.

#### **14.8 Staff de-briefing**

All officers present during the conduct of an identification test in which reasonable force has been used must be de-briefed by a senior DSP officer as soon as reasonably practicable, preferably before the end of their respective shifts. De-briefing sessions should be structured to provide officers with an opportunity to discuss issues and concerns arising from the identification test and associated use of reasonable force.

#### **14.9 Recordkeeping**

All associated documentation should be placed on the person's file.

## **FORMS**

The part includes the following forms:

- Identification test checklist
- Forms 1243i and 1247i
- Legislative scripts
- Independent person: Information and acceptance
- Request for authorisation to conduct retest
- Negotiation checklist & application for authorisation to use reasonable force.

## **IDENTIFICATION TEST CHECKLIST**

See Identification test pre-conditions.

### **General**

1	I am an “authorised officer” within the meaning of Divisions 13AA and 13AB of Part 2 of the Act.	<input type="checkbox"/>
2	The person in front of me:	
a)	is a detainee for the purpose of the Act	<input type="checkbox"/>
b)	has not provided the personal identifier in question while previously in immigration detention	<input type="checkbox"/>
c)	has not provided the personal identifier in question while in fisheries or environment detention	<input type="checkbox"/>
d)	is not a minor or an incapable person.	<input type="checkbox"/>
	If the person is a minor or incapable person, special provisions apply. See <u>section 9 Minors &amp; incapable persons</u> .	<input type="checkbox"/>
3	If two or more identification tests are required, such tests are conducted together.	<input type="checkbox"/>
4	The person has been provided with the required information: <ul style="list-style-type: none"> <li>▪ forms 1243i and 1247i</li> <li>▪ <u>Legislative scripts</u>.</li> </ul>	<input type="checkbox"/>
5	Every reasonable effort has been made to afford the person an opportunity to exercise their legal right to: <ul style="list-style-type: none"> <li>▪ an independent person and</li> <li>▪ an authorised officer of the same sex carrying out the test.</li> </ul>	<input type="checkbox"/>
6	Arrangements are in place to video record the test or provide an independent person.	<input type="checkbox"/>
7	Only persons necessary to conduct the test (including a parent, guardian or independent person where relevant) are present.	<input type="checkbox"/>
8	The personal identifier is collected in accordance with the <i>Biometrics Acquisition and Matching training</i> . <i>Only authorised officers who have attended this training can collect personal identifiers.</i>	<input type="checkbox"/>
9	Are you, the authorising officer, satisfied that: <ul style="list-style-type: none"> <li>▪ the collected personal identifier is usable</li> <li>▪ the integrity of the personal identifier is correct.</li> </ul> <p>If the collected identifier is unusable or of doubtful integrity, a retest may be required.</p>	<input type="checkbox"/>  <input type="checkbox"/>



**Minors and incapable persons**

10	The person is a minor or incapable person.	<input type="checkbox"/>
a)	between the ages of 15 and 18: Both a photographic and fingerprint identifier should be collected.	<input type="checkbox"/>
b)	under the age of 15 years: only a photographic identifier should be collected or	<input type="checkbox"/>
c)	there is uncertainty about the age or capability: refer to the regional manager	<input type="checkbox"/>
11	Arrangements for a parent, guardian or an independent person to be present.	<input type="checkbox"/>

**Independent person**

12	An independent person is required because:	
a)	a capable adult undergoing the test has requested such a person	<input type="checkbox"/>
b)	the parent or guardian of a minor or incapable person has requested such a person	<input type="checkbox"/>
c)	the parent or guardian of a minor or incapable person is not available	<input type="checkbox"/>
d)	the guardian of the minor who is to undergo an identification test is the Minister.	<input type="checkbox"/>
13	The person who is to act as an independent person is:	
a)	an adult capable of representing the interests of the person who is undergoing the identification test	<input type="checkbox"/>
b)	as far as practicable, acceptable to the person.	<input type="checkbox"/>
c)	not an 'officer' or an 'authorised officer' for the purposes of the Act.	<input type="checkbox"/>
14	The person who is to act as independent person has been provided with: <ul style="list-style-type: none"> <li>▪ Independent person - Information and acceptance form and</li> <li>▪ forms 1243i and 1247i.</li> </ul>	<input type="checkbox"/>

**Retests**

15	A retest is required because:	
a)	the collected personal identifier is unusable or	<input type="checkbox"/>
b)	an authorised officer is not satisfied about the integrity of the personal identifier	<input type="checkbox"/>
c)	it is not possible to immediately retest the person without seeking authorisation (for example, the person has left the testing room).	<input type="checkbox"/>
16	If the retest is:	
a)	a first retest - 'Application for Retest Authorisation' is lodged with a departmental <i>senior authorising officer</i> (SAO)	<input type="checkbox"/>
b)	a second retest - 'Application for Retest Authorisation' is lodged with the Secretary or an SES Band 3 employee in the department.	<input type="checkbox"/>
17	Authorisation for the retest has been:	
a)	granted: the retest proceeds or	<input type="checkbox"/>
b)	<i>refused</i> : the retest does not proceed. The person is taken to have already provided the personal identifier.	<input type="checkbox"/>
18	The authorisation for or refusal of the retest is placed on the file of the person in immigration detention.	<input type="checkbox"/>

**Refusal to undergo an identification test**

19	The person is:	
a)	refusing to undergo an identification test to provide a personal identifier (fingerprint) and	<input type="checkbox"/>
b)	not a minor or an incapable person (force cannot be used on a minor or incapable person)	<input type="checkbox"/>
c)	the personal identifier in question is not a person's signature.	<input type="checkbox"/>
20	The Negotiation Process has been followed and recorded in the 'Negotiation Checklist & Application for Authorisation to Use Reasonable Force' form.	<input type="checkbox"/>
21	Every reasonable effort has been made to persuade the person to voluntarily undergo the identification test.	<input type="checkbox"/>
22	An application for authorisation to use reasonable force has been lodged with a SAO using the 'Negotiation Checklist & Application for Authorisation to Use Reasonable Force' form.	<input type="checkbox"/>
23	Authorisation to use reasonable force has been:	
a)	<i>received</i> :see item 24 or	<input type="checkbox"/>
b)	<i>refused</i> : force must not be used.	<input type="checkbox"/>
24	The person has been:	
a)	advised that authorisation to use reasonable force to collect the required personal identifier has been received and	<input type="checkbox"/>
b)	afforded further opportunity to voluntarily undergo the identification test.	<input type="checkbox"/>
25	The HSM is advised that authorisation to use reasonable force to collect the personal identifier has been received.	<input type="checkbox"/>
26	The person continues to refuse to undergo the identification test.	<input type="checkbox"/>
27	Use of reasonable force to collect the personal identifier is applied.	<input type="checkbox"/>
28	In the course of applying reasonable force, the person:	
a)	<i>becomes cooperative or compliant</i> : use of reasonable force is suspended and the personal identifier is collected with the cooperation of the person or	<input type="checkbox"/>
b)	<i>continues to refuse to provide the personal identifier</i> : use of reasonable force is applied to collect the required personal identifier.	<input type="checkbox"/>
29	A health assessment has been undertaken after the use of reasonable force.	<input type="checkbox"/>
30	All officers (including authorised officers) present during the conduct of the identification test where reasonable force has been used have attended a debriefing session convened by a senior officer.	<input type="checkbox"/>

## **FORMS 1243I AND 1247I**

See section 5.4 Information forms 1243i and 1247i.

Forms 1243i *Your personal identifying information* and 1247i *Information to be provided to a detainee about identification tests* are available the Forms database in LEGEND.

**LEGISLATIVE SCRIPTS**See section 5.5 Legislative script.**Adults**

Information to be provided to the person in immigration detention before identification test

<b>Date</b>	<b>Time</b>
<b>Name of non-citizen</b>	
<b>Date of Birth</b>	<b>Client ID</b>
<b>TIS interpreter contacted</b>	
Yes / Not required	<b>Name of Interpreter</b>
<b>Start Time</b>	<b>End Time</b>
<b>Language</b>	
<b>Checklist</b>	
1. We are about to collect a facial photograph and fingerprints (personal identifiers) from you so that DIAC can identify you now and in the future. We are required to do this under the <i>Migration Act 1958 (Cth)</i> . Do you understand? <div style="text-align: center; margin-top: 10px;"> <input type="checkbox"/> Yes                                          <input type="checkbox"/> No       </div>	
2. To identify you now and in the future, the Department may give your facial photograph and/or fingerprints and any biographical information recorded at the time your personal identifiers were taken or in any subsequent interviews with DIAC to other Australian Government departments and law enforcement agencies, other countries, organisations, courts or individuals. Do you understand? <div style="text-align: center; margin-top: 10px;"> <input type="checkbox"/> Yes                                          <input type="checkbox"/> No       </div>	
3. You have been provided with extra information about identification tests in the form of information sheets. Is this correct? Could you read and understand the information sheets? If not, have the sheets been explained to you in a language you can understand? <div style="text-align: center; margin-top: 10px;"> <input type="checkbox"/> Yes                                          <input type="checkbox"/> No       </div>	
You may request your personal identifiers to be taken by someone of the same sex as yourself. Do you want us to arrange this? <div style="text-align: center; margin-top: 10px;"> <input type="checkbox"/> Yes                                          <input type="checkbox"/> No       </div>	
4. Would you like an independent person present while we take your facial photograph and fingerprints? <div style="text-align: center; margin-top: 10px;"> <input type="checkbox"/> Yes                                          <input type="checkbox"/> No       </div>	

**Authorised officer's declaration (tick one of the following):**

I declare that the abovementioned non-citizen was informed of the matters contained in this checklist:

- ☐ in English, a language that they understand.
- ☐ through an interpreter using a language that they understand.

\_\_\_\_\_  
Signature of authorised officer carrying out identification test\_\_\_\_\_  
Signature of officer assisting authorised officer to carry out identification test

Name of authorised officer carrying out identification test

Name of officer assisting authorised officer to carry out identification test

**Minors between 15 and 18 years**

Information to be provided to the minor between the ages of 15 and 18 and the parent, guardian or independent person representing them prior to an identification test

Date

Time

Name of non-citizen

Name of Parent/Guardian/

Independent person (delete as appropriate)

Date of Birth

Client ID

TIS interpreter contacted

Yes / Not required

Name of Interpreter

Start Time

End Time

Language

Checklist	
1. We are required under the <i>Migration Act 1958 (Cth)</i> to collect a facial photograph and fingerprints (personal identifiers) from .....** so that the Department can identify them now and in the future. Do you understand?	<input type="checkbox"/> Yes <input type="checkbox"/> No
2. In order to identify .....** now and in the future, we may give their personal identifiers and any biographical information recorded when their personal identifiers were taken to other Australian Government departments and law enforcement agencies, other countries, organisations, courts or individuals. Do you understand?	<input type="checkbox"/> Yes <input type="checkbox"/> No
3. Two information sheets about identification tests have been provided to .....**. Is this correct? Could you read and understand the information sheets? If not, have the sheets been explained to you in a language you can understand?	<input type="checkbox"/> Yes <input type="checkbox"/> No
4. Do you want someone of the same sex as .....** to take their/your personal identifiers?	<input type="checkbox"/> Yes <input type="checkbox"/> No
5. Would you like an independent person present while we take their/your personal identifiers?	<input type="checkbox"/> Yes <input type="checkbox"/> No

**Authorised officer's declaration (tick one of the following):**

I declare that the abovementioned minor and a parent/guardian/independent person [delete as appropriate] of the abovementioned non-citizen was informed of the matters contained in this checklist:

- ☐ in English, a language that they understand.  
☐ through an interpreter using a language that they understand.

\_\_\_\_\_  
Signature of authorised officer carrying out identification test

\_\_\_\_\_  
Signature of officer assisting authorised officer to carry out  
identification test

\_\_\_\_\_  
Name of authorised officer carrying out identification test

\_\_\_\_\_  
Name of officer assisting authorised officer to carry out  
identification test

**\*\* Insert name of minor**

**Minors under 15 years and incapable persons**

The information below is to be provided to the minor under the age of 15 or incapable person and the parent, guardian or independent person representing them prior to an identification test.

**A PARENT/GUARDIAN/INDEPENDENT PERSON MUST BE PRESENT FOR THIS TEST TO PROCEED**

**Date** \_\_\_\_\_ **Time** \_\_\_\_\_

**Name of non-citizen** \_\_\_\_\_

**Name of parent/ guardian/ independent person (delete as appropriate)** \_\_\_\_\_

**Date of Birth** \_\_\_\_\_

**Client ID** \_\_\_\_\_

**TIS interpreter contacted**

**Yes** / **Not required**

**Name of interpreter** \_\_\_\_\_

**Start Time** \_\_\_\_\_ **End Time** \_\_\_\_\_

**Language** \_\_\_\_\_

Checklist	
1. We are required under the Migration Act 1958 to collect a facial photograph from	** so that the Department can identify them now and in the future. Do you understand?
<input type="checkbox"/> Yes	<input type="checkbox"/> No
2. In order to identify	** now and in the future, we may give their facial photograph and any biographical information recorded when their facial photograph was taken to other Australian Government departments and law enforcement agencies, other countries, organisations, courts or individuals. Do you understand?
<input type="checkbox"/> Yes	<input type="checkbox"/> No
3. Two information sheet about identification tests have been provided to you. Is this correct? Could you read and understand the information sheets? If not, have the sheets been explained to you in a language you can understand?	
<input type="checkbox"/> Yes	<input type="checkbox"/> No
4. Do you want someone of the same sex as	** to take their facial photograph?
<input type="checkbox"/> Yes	<input type="checkbox"/> No
5. Would you like an independent person present while we take	**'s facial photograph?
<input type="checkbox"/> Yes	<input type="checkbox"/> No

**Authorised officer's declaration (please tick one of the following):**

I declare that the abovementioned minor or incapable person and a parent/guardian/independent person [delete as appropriate] of the

abovementioned non-citizen was informed of the matters contained in this checklist:

- ☐ in English, a language that they understand.  
☐ through an interpreter using a language that they understand.

\_\_\_\_\_  
Signature of authorised officer carrying out identification test

\_\_\_\_\_  
Signature of officer assisting authorised officer to carry out identification test

\_\_\_\_\_  
Name of authorised officer carrying out identification test

\_\_\_\_\_  
Name of officer assisting authorised officer to carry out identification test



**\*\* Insert name of minor/incapable person.**

**INDEPENDENT PERSON: INFORMATION AND ACCEPTANCE**

See section 10.4 Information to be provided to the independent person.

\_\_\_\_\_ (name of person providing identifier) is required under the Migration Act 1958 (Cth) to undergo an identification test. This person in immigration detention has requested that you be present as an independent person.

As an independent person, your role is to observe the identification test. Should a disagreement about the conduct of the identification test occur, you may be called on to offer assistance. This may involve providing information on how you remember events and what was said during the test.

You are *not* permitted to participate in the conduct of the identification test other than as an observer.

The person in immigration detention has been provided with information sheets about identification tests - forms 1243i and 1247i. These information sheets are attached for your information.

If you understand the information and agree to act as an independent person for the person in immigration detention, please sign the agreement below:

**Agreement**

I, \_\_\_\_\_ (print name)  
of \_\_\_\_\_ (residential address)  
understand the information provided above and I agree to act as an independent person for the person in immigration detention who is required under the *Migration Act 1958* (Cth) to undergo an identification test.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

**REQUEST FOR AUTHORISATION TO CONDUCT RETEST**

See section 13.2 Authorisation required for a retest.

**Request for authorisation - First Retest**

Name of Requesting Authorised Officer: \_\_\_\_\_

Name of Person: \_\_\_\_\_

Client ID: \_\_\_\_\_ Person's Date of Birth: \_\_\_\_\_

Detention Location of Person \_\_\_\_\_

**Details of earlier test**

1. Class of personal identifier (facial photograph or fingerprints): \_\_\_\_\_

2. Test date / time: \_\_\_\_\_

3. Please give reasons why the collected personal identifier is unusable or why you are not satisfied about its integrity:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Authorisation**

I, \_\_\_\_\_, being a *senior authorising officer* within the meaning of Division 13AA of Part 2 of the Migration Act 1958 (Cth) ('the Act'), am: [delete as required]

Reasonably satisfied that the personal identifier collected in the course of the abovementioned earlier identification test is unusable

Not reasonably satisfied about the integrity of that personal identifier.

Accordingly, I hereby authorise, under s261AK(4) of the Act, the test to be carried out again.

Signed: \_\_\_\_\_ Date/ Time: \_\_\_\_\_

Name: \_\_\_\_\_ Position: \_\_\_\_\_



## Request for authorisation - second Retest

*Note: Please attach copy of completed 'Request for authorisation - First Retest' to this form.*

Name of requesting Authorised Officer: \_\_\_\_\_

Name of Person: \_\_\_\_\_

Client ID: \_\_\_\_\_ Person's Date of Birth: \_\_\_\_\_

Detention Location of Person \_\_\_\_\_

### Details of first retest

1. Class of personal identifier (facial photograph, fingerprints): \_\_\_\_\_

2. Test date / Time of test: \_\_\_\_\_

3. Please give reasons why:

- the collected personal identifier is unusable or
- why you are not satisfied about the integrity of the collected personal identifier

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Authorisation

I, \_\_\_\_\_, the secretary of the Department of Immigration & Citizenship / an SES Band 3 Officer [delete as required], am satisfied that the personal identifier collected in the course of the abovementioned earlier identification retest is unusable/of doubtful integrity [delete as required].

Accordingly, I hereby authorise a second retest in accordance with s261AK of the Act for the purpose of collecting a personal identifier of the abovementioned class.

Signed: \_\_\_\_\_ Date/ Time: \_\_\_\_\_

Name:

Position:

## **NEGOTIATION CHECKLIST & APPLICATION FOR AUTHORISATION TO USE REASONABLE FORCE**

Note: Use of force cannot be authorised to collect personal identifiers from a minor or an incapable person.

See section 14.2 Negotiation process.

Name of Person: \_\_\_\_\_

Person's Client ID: \_\_\_\_\_ Person's Date of Birth: \_\_\_\_\_

Detention Location of Person \_\_\_\_\_

### **Negotiation Checklist**

(Please date, time and initial the appropriate box as each step is completed)

1. Provide further explanation of the purpose and nature of the test:

Date Time Officer

--	--	--

2. Provide a second verbal explanation of forms 1243i and 1247i.

Date Time Officer

--	--	--

3. Listen to the person and attempt to negotiate. Ascertain why they are refusing to undergo the test and attempt to address their concerns.

Date Time Officer

--	--	--

4. Explain the powers attributed to the department under the Migration Act, especially with regard to the power to use reasonable force.

Date Time Officer

--	--	--

5. Allow the person some time to read forms 1243i and 1247i and consider their options (15-20 minutes) and then ask again if they are willing to undergo the test.

Date Time Officer

--	--	--

6. Escalate the request to a supervisor or senior officer who will repeat that the law requires the person to provide personal identifiers and that the law gives the authorised officer the power to use reasonable force.

Date Time Officer

--	--	--

7. Allow the person more time to consider their options (perhaps overnight) and advise them of a re-scheduled test day and time. There is no need to restrict the person's contact and interaction with others in the immigration detention facility on the basis that they have refused to voluntarily undergo an identification test

Date Time Officer

--	--	--

8. Ask the person again to undergo the identification test. Date Time Officer

--	--	--

9. Advise the person that the authorising officer will now seek authority to use reasonable force to conduct the identification test.

Date Time Officer

--	--	--

10. Ask the person again to undergo the identification test.

Date Time Officer

--	--	--

**Request by an authorised officer to use reasonable force to conduct an identification test**

Name of requesting Authorised Officer: \_\_\_\_\_

Name of Person: \_\_\_\_\_

Person's Client ID: \_\_\_\_\_ Person's Date of Birth: \_\_\_\_\_



Detention Location of Person \_\_\_\_\_

Does the person have a special condition such as pregnancy, communicable disease or a heart condition? If yes, attach details and copies of relevant documents. Yes/No

All the following conditions must be met for authorisation for force to be granted

(confirm by ticking box).

1.	The person is not a minor or an incapable person	<input type="checkbox"/>
2.	The person is refusing to provide a personal identifier	<input type="checkbox"/>
3.	The personal identifier is not that person's signature	<input type="checkbox"/>
4.	All reasonable measures to carry out the identification test without the use of force have been exhausted. The "Negotiation process" in this form is completed	<input type="checkbox"/>
5.	The requesting officer is an authorised officer, in accordance with s261AE of the Act. Date of authorisation. _____	<input type="checkbox"/>

Signature of Requesting Officer: \_\_\_\_\_

Date / Time: \_\_\_\_\_

### Regional manager

Name: \_\_\_\_\_

Location: \_\_\_\_\_

Signature: \_\_\_\_\_

Date /Time \_\_\_\_\_

### Authorisation

I, \_\_\_\_\_, being a **senior authorising officer** for the purposes of s261AE of the Migration Act 1958 (Cth), am reasonably satisfied that all criteria provided in subsection 261AE(4) are satisfied to authorise the use of reasonable force by one or more authorised officers in order for the abovementioned identification test to be carried out in respect of the abovementioned person.

Accordingly, I hereby authorise the use of reasonable force by one or more authorised officers in order for the abovementioned identification test to be carried out in respect of the abovementioned person.

Signed: \_\_\_\_\_ Date/ Time: \_\_\_\_\_

(signed by the person giving the authorisation, within one business day, after it is given.)

Name: \_\_\_\_\_ Position: \_\_\_\_\_

This authorisation was given by: (tick relevant box)

- Telephone ☐
- Fax ☐
- Other electronic means ☐

# Detention Services Manual

## Chapter 3 - Entering & leaving detention

### Release from immigration detention

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction comprises:

- Releasing persons from immigration detention
- Roles & responsibilities
- The discharge process.

##### **Related instructions**

- DSM Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 May 2009 to make some technical amendments.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **RELEASING PERSONS FROM IMMIGRATION DETENTION**

This Part comprises:

- [section 1 Purpose](#)
- [section 2 Legislative framework](#)
- [section 3 Guiding principle](#)
- [section 4 Application of this instruction](#)
- [section 5 Planning for discharge](#)
- [section 6 General discharge considerations.](#)

### **1 PURPOSE**

The purpose of this instruction is to provide guidance to departmental and detention service provider (DSP) officers when releasing a person from immigration detention. In this instruction the processes involved in releasing a person from immigration detention is referred to as discharging.

### **2 LEGISLATIVE FRAMEWORK**

Section [191](#) of the Act (*End of certain detention*) provides circumstances when certain persons must be released from immigration detention.

Section [196](#) of the Act (*Duration of detention*) provides the period during which certain persons *must* be kept in immigration detention.

Notwithstanding the above legislative provisions, and following [s189](#), a person in immigration detention must be released when the 'reasonable suspicion' which gave rise to their detention is no longer well-founded.

For information on the operation of detention related provisions contained in the Act see [DSM Chapter 1 - Legislative & principles overview - Detention legal framework](#).

### **3 GUIDING PRINCIPLE**

The guiding principles in relation to releasing a person from immigration detention are encapsulated in the [DSM Chapter 1 - Legislative & principles overview - Service delivery values](#) which state that a person in immigration detention will be treated fairly and reasonably within the law (value 6) and that conditions of immigration detention will ensure the inherent dignity of the human person (value 7). For the purpose of discharging a person from immigration detention this means that:

- immigration detention of a person is a temporary placement until an immigration outcome is achieved for that person
- a person released from immigration detention will be treated with dignity and respect and will be informed and supported during the discharge process.

### **4 APPLICATION OF THIS INSTRUCTION**

This instruction applies to release from:

- immigration detention centres (IDCs)
- immigration residential housing (IRH)
- immigration transit accommodation (ITA) and
- alternative places of detention (APOD).

### **5 PLANNING FOR DISCHARGE**

Each person in immigration detention should be provided with information regarding the discharge process at the beginning of their immigration detention. This may assist the person coping with the detention, their possible (re-)entry into the Australian community, or possible removal, depending on the outcome of their matters before the department.

It is departmental policy that a person being removed from Australia is given at least 48 hours notice of their removal unless authorisation has been given for a waiver of the 48 hour notification. In contrast, a person being released into the community on a visa may only have a few hours notice. These short time frames can impact on issues such as property, arrangements for the continuity of health care, the preparation and/or collection of relevant documentation, arranging community support and any farewells.

For policy and procedures see PAM3: Act - Compliance - Removal - Removal from Australia.

### **5.1 Reception and induction when detained in an immigration detention facility**

When a person in immigration detention arrives at an immigration detention facility (IDF) they are provided with reception and induction sessions, including an induction health assessment. During these sessions, the person in immigration detention will be introduced to the possibility of being removed from Australia. In the induction phase a departmental officer will interview the person in immigration detention seeking information on their intended immigration outcome and visas applied for. During the interview the person will be informed of s198 (the removal power) of the Act.

For policy and procedures see:

- DSM Chapter 3 - Entering & leaving detention - Reception & induction
- DSM Chapter 6 - Induction health assessment.

## **6 GENERAL DISCHARGE CONSIDERATIONS**

### **6.1 Duty of care**

The department's duty of care ceases when a person is released from immigration detention. However, in relation to "special needs" cases, the Case Management Service must address the needs of the person and make appropriate arrangements. "Special needs" cases here are understood to be persons in immigration detention who have been identified during the client placement assessment processes as meriting special consideration as a result of identified medical, psychological or other vulnerabilities. The department has several support programs to facilitate a person into the community. For further information see section 11 Release on a visa.

For policy and procedures see:

- DSM Chapter 1 - Legislative & principles - Duty of care to persons in immigration detention
- PAM3: Act - Compliance - Removal - Removal from Australia.

For services available to a person with special needs refer to:

- Complex Case Support, for which see:  
<http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-programs/complex-case-information.pdf>  
or
- the Community care pilot, for which see:  
[http://dimanet.immi.gov.au/DIMA\\_services/compliance/5\\_0/case\\_management\\_handbook/8\\_external\\_providers\\_agencies/8\\_1\\_ccp](http://dimanet.immi.gov.au/DIMA_services/compliance/5_0/case_management_handbook/8_external_providers_agencies/8_1_ccp)

### **6.2 Farewells**

A person who has been in immigration detention for even a small amount of time may have formed friendships and relationships with other persons in immigration detention, DSP staff, health care provider staff and departmental staff. Although they may have only a short period of time to prepare to leave immigration detention, the person should be given the opportunity to say goodbye to their friends.

### **6.3 Property**

All property of a person who is permanently leaving immigration detention must be returned to them, with the exception of illegal items.

For policy and procedures see DSM Chapter 3 - Entering & leaving detention - Personal property.

#### **6.4 Purchasing allowance scheme (PAS) points**

A person in an IDCs who has accumulated PAS points should be allowed the opportunity to use their PAS points at the IDC shop prior to release.

Note: If the person in immigration detention is still holding points under the previous Merit Point system they will need to have these points cashed out on release.

For policy and procedures see DSM Chapter 5 - Welfare - Purchasing allowance scheme.

#### **6.5 Clothing**

Appropriate clothing for the journey and destination must be provided by the DSP to a person being discharged on a visa, removed or deported from immigration detention if their own clothing is insufficient. The clothing must be clean and in good condition and appropriate to the destination. Underwear, including socks, must be new and new shoes will be provided if required.

## **ROLES & RESPONSIBILITIES**

This Part comprises:

- [section 7 The department](#)
- [section 8 Detention services provider \(DSP\).](#)

### **7 THE DEPARTMENT**

#### **7.1 Notification of an immigration decision**

Notification of an immigration decision will be organised and carried out by the relevant area of the department, in accordance with their procedures and any legal requirements relating to the decision. It is also their responsibility to provide notification of the decision to all relevant areas of the department involved in the management of the person in immigration detention.

For policy and procedures see:

- [DSM Chapter 4 - Communication & visits - Notifying persons in immigration detention of immigration decisions](#)
- [PAM3: Act - Notification - Notification requirements.](#)

#### **7.2 The regional manager**

The discharge advice to the regional manager, Community and Detention Operations, may be done orally but must be recorded in the department's Compliance Case Management Detention and Settlement (CCMDS) Portal. It is the role of the regional manager or their delegate after being informed by the appropriate visa area to authorise the discharge of the person in immigration detention and to notify the person in immigration detention. The regional manager or their delegate must notify the DSP as soon as possible that a person is to be discharged and on what grounds. The regional manager or their delegate provides a hard copy of the discharge order to the DSP to confirm the discharge and this is added to the file on the person in immigration detention. The department must also notify the health services manager as soon as practicable to arrange for a discharge health assessment to be conducted.

These documents are held in [PAM3: Act - Compliance - NCOI - General detention procedures - Pro formas - Release order](#).

It is the role of the regional manager or their delegate to document the discharge details and procedures in the CCMDS Portal.

#### **7.3 Advising family and community groups of impending discharge**

The person in immigration detention may request departmental staff to contact another person/s outside the immigration detention facility (IDF) such as family or appropriate community groups informing them of the person's impending release.

#### **7.4 Departmental case manager**

In the case of (re-) entry into the Australian community, depending on the type of visa granted to the person, the case manager from the relevant state or territory office may assist in the transition of the person from immigration detention to the community by:

- ensuring that they are informed about what will be happening
- ensuring that they are linked into a local community group or religious group or into Community care pilot transition support arrangements for Victoria and New South Wales so that they have appropriate support on their discharge from immigration detention where appropriate
- ensuring that the relevant departmental stakeholders (that is, Integrated Humanitarian Settlement Strategy - IHSS in the case of a 202 visa grant) are informed as soon as possible and

- informing the department's regional manager of any concerns about the post-release welfare of the person being discharged from immigration detention.

### **Health services manager**

Upon notification from the department, the health services manager will arrange for an appropriate health care provider to offer a discharge health assessment.

A person in immigration detention is examined by an appropriate health care provider, who will determine the person's health status prior to their release from immigration detention, certify their fitness to travel if travelling by aircraft and provide a health discharge summary.

Further information can be found in DSM Chapter 6 - Detention health - Discharge health assessment, which also includes details on medical escort arrangements, medication supply and continuity of care following a person's release from immigration detention.

## **8 DETENTION SERVICES PROVIDER (DSP)**

The DSP will act as soon as possible on notification from the regional manager of a person to be discharged from immigration detention. The DSP will complete the discharge process and arrange for escorts if required to remove a person from Australia. For further information on the DSP role see:

- section 10.1 Discharge - DSP role
- section 12.2 Discharge for removal from Australia
- section 13 Discharge for deportation.



## **THE DISCHARGE PROCESS**

This Part comprises:

- [section 9 Airport turnarounds](#)
- [section 10 Discharge from IDCs, IRH or ITA](#)
- [section 11 Release on a visa](#)
- [section 12 Discharge for removal](#)
- [section 13 Discharge for deportation.](#)

### **9 AIRPORT TURNAROUNDS**

A person who is detained at an airport as an unlawful non-citizen must be removed from Australia as soon as practical. If there is a delay of some days before they can be removed, a Preliminary Client Placement Assessment must be completed before accommodation in the most appropriate detention location/facility can be granted.

If a person is in immigration detention for less than 72 hours it is not a requirement for them to be given a fitness to travel certification. This is assessed on a case by case basis because if someone is showing signs or symptoms of having health issues then a health assessment should be conducted and fitness to fly certification sought. All other discharge processes are the same as for a person to be removed - see [section 12 Discharge for removal](#).

For policy and procedure see [DSM Chapter 2 - Client placement - Client placement model](#).

### **10 DISCHARGE FROM IDCs, IRH OR ITA**

The discharge process for a person leaving IDFs should include the following steps:

- a. departmental staff working in an IDF receive notice and relevant documentation of a substantive immigration outcome for a person in immigration detention
- b. departmental staff provide the person in immigration detention with the decision documentation and provide them with the opportunity to ask questions, contact support networks and seek further advice
- c. departmental staff provide written discharge authorisation to the DSP
- d. the person in immigration detention is assessed by an onsite health care provider at the IDC or ITA, or by a local community general practitioner if placed in an IRH
- e. discharge preparations are conducted by the DSP (see [section 10.1 Discharge - DSP role](#))
- f. the above steps must be recorded in departmental systems.

#### **10.1 Discharge - DSP role**

When notified by the department, the DSP must prepare the person in immigration detention for discharge from an IDF by:

- confirming the identity of the person in immigration detention matches that in the department's discharge documentation
- confirming the department's discharge documentation is complete and has been properly authorised
- ensuring the person in immigration detention has been provided with clothing appropriate to the journey and destination climate where necessary
- ensuring all personal belongings (except illegal items) are returned to the person; this may involve assisting the person to pack for removal (including explaining relevant airline limitations on excess luggage)

- ensuring that departmental system records for the person in immigration detention are up-to-date and
- ensuring that the physical records held by the DSP of the person in immigration detention are up-to-date and transferred to the department's regional manager within 24 hours of the discharge.

For policy and procedures see DSM Chapter 3 - Entering & leaving detention - Personal property.

## **10.2 Discharge from APOD**

The process of discharging a person in immigration detention who was placed in an APOD will be the same as described in section 10.1 Discharge - DSP role, however, as the person is not in a facility, they will be offered a physical discharge health assessment by a health care provider authorised by the health services manager.

For policy and procedures see: DSM Chapter 6 - Detention health - Discharge health assessment.

## **11 RELEASE ON A VISA**

A person granted a substantive visa may be entitled to post-release assistance from the department. This assistance can be in the form of rental, living and medical costs assistance.

Depending on the visa subclass, a person granted a humanitarian visa may be eligible to access services under the IHSS. These services include a package of household goods, information and orientation to the new community, assistance in finding accommodation and accessing mainstream services such as Centrelink and Medicare.

Humanitarian visa holders (subclass 202) often have support in the community, but may be eligible for some of the above settlement services. Protection visa holders may be eligible for torture and trauma counselling services.

For information on IHSS and the services available for eligible clients, see:

- GenGuide D - Humanitarian visas (offshore & onshore) - The offshore humanitarian program - Post-arrival services
- Fact sheet 66 - Integrated Humanitarian Settlement Strategy.

When a person has been granted a visa they become a lawful non-citizen and are therefore not required to be escorted. The department's role in such circumstances is to assist the person to move into the community. The department should:

- book temporary accommodation if required (for example, in a hostel or motel) and provide transport to that accommodation
- issue a temporary living allowance to the person when they are released (see section 11.1 Temporary living allowance)
- transport the person to an airport if required
- have the person met at the destination point if the person has travelled interstate (capital cities only). If the person is being met by a contact at the destination, the department does not need to accompany the person to their new accommodation and
- refer the person to IHSS (email: [IHSS@immi.gov.au](mailto:IHSS@immi.gov.au)) as soon as possible, in cases where a humanitarian visa is granted.

For a person with special needs refer to Complex Case Support, for which see:

- <http://www.immi.gov.au/living-in-australia/delivering-assistance/government-programs/settlement-programs/complex-case-information.pdf>

For persons in the Community care pilot see:

- [http://dimanet.immi.gov.au/DIMA\\_services/compliance/5\\_0/case\\_management\\_handbook/8\\_external\\_providers\\_agencies/8\\_1\\_ccp](http://dimanet.immi.gov.au/DIMA_services/compliance/5_0/case_management_handbook/8_external_providers_agencies/8_1_ccp)

### 11.1 Temporary living allowance

A person in immigration detention is assessed by departmental officers as to the amount of funds they have to support themselves on release into the community. Each person discharged is given a taxi fare and a person without funds is given between AUD 220 and AUD 300 for meals and incidentals depending on the level of support available to them in the community.

For policy and procedures see DSM Chapter 2 - Client placement - Community detention.

### 11.2 Lawful non-citizen not wishing to leave immigration detention

The department cannot accommodate lawful non-citizens in IDFs.

In the event that a person granted a visa does not wish to leave the IDF, it is recommended that departmental staff:

- discuss with the person the options available to them
- offer to arrange for the person to speak with a professional regarding their concerns and
- assist the person to find short term accommodation in a hotel/motel/hostel or similar accommodation for a short period of time (the time period is to be decided by the regional manager. The decision is discretionary and made on a case by case basis).

## 12 DISCHARGE FOR REMOVAL

### 12.1 Preparation for removal

Each person in immigration detention will have been advised, when they were detained, of the department's obligation to remove them in certain circumstances. The department is required by law to ensure that the person in immigration detention is aware of their impending removal from Australia.

A person who is being removed after having their residence determination revoked by the Minister may be returned to an IDF for a short period to allow for the preparation of their removal. The discharge process, including records management, for these persons will be the same as for other persons being removed from a facility. For policy and procedures see PAM3: Act - Compliance - Removal - Removal from Australia.

### 12.2 Discharge for removal from Australia

Further to section 10.1 Discharge - DSP role, when notified by the department that a person in immigration detention is being removed, the DSP must:

- ensure a valid discharge health assessment certification (from a physical examination conducted in the last 28 days) for the person in immigration detention from the health services manager (for airport turnarounds see section 9 Airport turnarounds)
- update the security risk assessment of the person in immigration detention before removal and complete the DSP Assessment for air travel and
- organise packing and weighing of the property of the person being removed.

For policy and procedures see:

- DSM Chapter 6 - Detention health - Discharge health assessment
- DSM Chapter 3 - Entering & leaving detention - Personal property.

### 12.3 Destitute allowance

The destitute allowance is discretionary and managed by the Returns and Removals Program Support Section, National Office. The allowance is calculated at a rate sufficient to get the person home to their usual place of residence. For illegal foreign fishers the allowance is organised through the department's Darwin office.

For policy and procedures see PAM3: Act - Compliance - Removal - Removal from Australia.

### **13 DISCHARGE FOR DEPORTATION**

Persons who are being deported from Australia may be detained in an IDF to assist the deportation. Further to section 10.1 Discharge - DSP role the following steps need to be carried out. The person in immigration detention must:

- have their travel documentation confirmed
- be positively identified against their travel documents if they are to be deported
- have a valid discharge health assessment (from a physical examination conducted in the last 28 days)
- undergo a 'pat down' search and screening if they are being escorted
- have their baggage, including carry-on baggage, searched.

For policy and procedures see:

- DSM Chapter 8 - Safety & security - Searches of persons in immigration detention
- DSM Chapter 8 - Safety & security - Screening of persons in immigration detention
- PAM3: Act - Compliance - Removal - Removal from Australia.

# **Detention Services Manual**

## **Chapter 3 - Entering & leaving detention**

### **Personal property**

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Personal property.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview: Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 1 January 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **PERSONAL PROPERTY**

There is currently no policy or procedure guidance specific to this matter.

# **Detention Services Manual**

## **Chapter 4 - Communication & visits**

### **Access to computer & internet services in IDFs**

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Computer & internet services in IDFs.

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 February 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **COMPUTER & INTERNET SERVICES IN IDFs**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 4 - Communication & visits

### Access to communication services in IDFs

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure their best interests are considered.

Minors are never to be detained in an immigration detention centre for accommodation or immigration processing purposes.

Placement of a minor in an immigration detention facility is to be used only as a last resort, for the shortest practicable time, and the least restrictive form appropriate to the minor's circumstances.

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- [Background](#)
- [Access to telephones](#)
- [Access to fax machines](#)
- [Access to photocopying services](#)
- [Access to mail](#)
- [Translating & interpreting services](#)
- [Visitors](#).

##### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#).

##### **Latest changes**

###### [Legislative](#)

Nil.

###### [Policy](#)

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 February 2011 to incorporate current policy settings.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Guiding principle
- section 3 Roles and responsibilities
- section 4 Support for persons who receive news that may adversely affect them.

### **1 Purpose**

This policy instruction provides guidance on access to communication services such as telephone, mobile phone, facsimile, photocopying and mail to ensure that people in immigration detention facilities (IDFs) are able to communicate freely with family members, friends, community contacts, legal or consular representatives and other organisations or individuals.

### **2 Guiding principle**

The guiding principle in relation to access to communication services in IDFs is encapsulated in DSM -Chapter 1 - Legislative & principles overview - Service delivery values which states that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. For the provision of communication services in IDFs this means that persons in immigration detention:

- are encouraged to maintain reasonable contact with their family, friends and community contacts
- are entitled to communicate with external scrutiny bodies including the Australian Human Rights Commission (AHRC) and the Commonwealth Ombudsman's Office
- will be informed during induction about accessing the telephone, facsimile, mail and photocopying services
- will be afforded the same level of privacy when communicating externally as they would have in the community. Neither the Detention Services Provider (DSP) nor the department may record, intercept, read, copy or otherwise listen to a person's communication without their explicit invitation. It is a legislative requirement of the Human Rights and Equal Opportunity Commission Act 1986 (s20(6)) that persons in immigration detention can correspond with the Commission without their correspondence being opened
- will be given reasonable access to communication services unless it presents a serious safety or security concern
- will have explained to them, in a language in which they are reasonably fluent, arrangements for access to all communication services, using an interpreter and translated documents where necessary. See DSM - Chapter 4 - Communication & visits - Translating & interpreting services.

### **3 Roles and responsibilities**

#### **3.1 DSP**

The DSP is responsible for:

- looking after normal communication services of a facility including the provision and maintenance of fully functioning landline telephones, facsimile machines, photocopying machines, mail services and adequate supplies of paper and toner for the external communication needs of persons in IDFs
- informing all persons residing in or visiting a facility, about their access to communication services
- notifying the department about any problems with the communication systems
- implementing a booking system for all persons in immigration detention to access telephones, facsimiles and other communication services, if this is necessary due to high demand for these services

- ensuring that all persons in immigration detention receive their correspondence personally and in a timely manner
- keeping at each facility a register of all mail and facsimiles received
- respecting and protecting a person's privacy when they are using communication services.

See also section 10 DSP responsibilities.

### **3.2 The department**

The department retains ultimate responsibility for the following:

- facilitating efficient communication between a person in immigration detention and legal representatives (see DSM - Chapter 4 - Communication & visits - Access to legal representation) and consular representatives (see DSM - Chapter 4 - Communication & visits - Consular access in immigration detention), review tribunals and other official visitors including external scrutiny bodies
- deciding and applying restrictions on access to communication services by a person in immigration detention where there is a clearly documented need. For example, due to serious individual health and safety concerns or for reasons of security
- managing access by persons in immigration detention to mobile phones
- providing fair and reasonable access to the communication services covered by this policy instruction for persons in immigration detention who do not have the resources to pay for those services themselves
- managing access to communication services for persons who are in border screening detention (see DSM Chapter 2 - Client placement - Border screening detention)
- ensuring mail and other items delivered to an IDF are not withheld without reasonable cause (for example, due to safety or security concerns)
- ensuring that rights to privacy are upheld
- working with the DSP to ensure the communication requirements of persons in IDFs are met and
- providing support for persons in immigration detention who receive news that may adversely affect them and impact on their wellbeing - see DSM - Chapter 5 - Welfare - Notifying persons in immigration detention of immigration decisions.

## **4 Support for persons who receive news that may adversely affect them**

Persons who receive advice that may adversely affect them through the mail or through other communication services provided at an IDF must be provided with appropriate support. Examples of news that may adversely affect a person include, but are not limited to:

- decisions relating to immigration status
- personal news, such as a death in the family.

See DSM - Chapter 5 - Welfare - Notifying persons in immigration detention of immigration decisions.

## ACCESS TO TELEPHONES

This part comprises:

- section 5 Landlines
- section 6 Mobile phones.

### 5 Landlines

Subject to restrictions that apply to persons held in border screening detention (see DSM Chapter 2 - Client placement - Border screening detention), persons in IDFs can:

- make personal telephone calls on communal telephones. Local calls can be made at no cost. International and mobile phone calls are made at the person in immigration detention's own cost. Persons in detention are able to make these calls using their phone cards
- receive incoming telephone calls at all times. If a person is unable to receive a call, the officer who receives the call must maintain the privacy of the person by not confirming the presence of the person in the facility, and must inform the person of the call as soon as practicable (preferably by way of a written message). Where public address systems are used to alert persons to incoming calls, care should be taken to minimise disruption to other persons in detention
- communicate with the Commonwealth Ombudsman's Office, AHRC, the Australian Red Cross, family members, legal or consular representative in relation to an immigration matter, at no cost and
- purchase phone cards of varying denominations from the DSP operated Centre Shop or Canteen.

### 6 Mobile phones

#### 6.1 Background

The current policy for persons in immigration detention differs depending on how they entered Australia, that is, the policy for IMAs is different from that for non-IMAs.

#### 6.2 Persons (other than IMAs) in IDFs

Persons in IDFs who possess mobile phones are able to use them with the following provisos:

- the mobile phone must not have recording capabilities such as camera, audio, video; or internet access functions. See DSM - Chapter 8 - Safety & security - Items not permitted within immigration detention. Mobile phones with this capability are to be placed in property storage while the person is in immigration detention
- persons possessing mobile phones should be discouraged from sharing their use with others in immigration detention.

#### 6.3 IMAs in IDFs

Under policy:

- IMAs cannot use mobile phones in IDFs. If an IMA possesses a mobile phone it is to be placed in property storage while the person is in immigration detention
- IMAs are not to be given a mobile phone by a departmental or Serco staff member
- IMAs are to be informed of the policy and asked to surrender a mobile phone that may have been given to them from a visitor.

#### 6.4 All persons entering an IDF, including visitors

The DSP should check that all persons entering an IDF, including visitors:

- have their mobile phones with recording capabilities placed in storage and returned on exiting the IDF
- have the same phone on exit as they did on entry.

## **ACCESS TO FAX MACHINES**

### **7 Access to fax machines**

Subject to restrictions that apply to persons held in border screening detention (see DSM Chapter 2 - Client placement - Border screening detention), persons in IDFs should generally be able to receive and send faxes irrespective of the destination, place of origin or time differences at no cost to themselves.

All fax use (both incoming and outgoing) facilitated by the DSP and the department will be noted on the DSP Facsimile Register or other appropriate recordkeeping documents.

#### **Sending a fax**

Faxes should be sent on behalf of persons in IDFs either by a departmental or a DSP officer during business hours. If necessary, provision should be made to fax outside business hours if there is a critical or time-sensitive need (for example, in the preparation of a legal case or to make arrangements to leave an IDF).

When a person in an IDF sends a personal fax, they will be required to complete a DSP Request Form. Translating and interpreting services should be provided where necessary (see DSM Chapter 4 - Communication & visits - Translating & interpreting services).

In cases where a fax cannot be sent within an hour of receipt by the DSP, the DSP should record the reason for the delay and provide that advice to the sender. This is particularly important where the fax relates to immigration pathway events or decisions. Alternative arrangements should be made for sending time sensitive faxes to courts and tribunals if problems are encountered in transmission (for example, faxing from a local post office).

When a fax has been sent, the person will be given a copy of the transmission report.

If a document is over 30 pages long and is not urgent, the person should be encouraged to post the document through the mail. If a document is not faxed, the officer should discuss this with the sender and record the reasons the document was not sent.

#### **Receiving a fax**

The DSP will:

- identify a designated fax number at each facility which will be available to receive messages 24 hours a day
- receive, sort, envelope and deliver incoming faxes to persons in the IDF during business hours
- refrain from reading any information contained in the fax other than the name of the recipient
- deliver the next calendar day faxes received outside core business hours
- deliver any fax marked as URGENT and received outside core business hours, as soon as possible and so as not to disturb others.

If a departmental officer receives a fax for a person held in an IDF the officer will place the fax in an envelope and as soon as possible pass it onto the DSP for registration and delivery. Each person is required to sign for the faxes they receive.

## **ACCESS TO PHOTOCOPYING SERVICES**

### **8 Access to photocopying services**

A person in immigration detention can photocopy documents free of charge which:

- are not listed on the *items not permitted in IDFs* list (see DSM - Chapter 8 - Safety & security - Items not permitted in IDFs) or other relevant policies
- comply with relevant copyright legislation
- comply with requirements relating to personal photographs - see:
  - DSM - Chapter 3 - Entering & leaving detention - Induction and
  - DSM - Chapter 5 - Welfare - Personal photographs.

Copies of documents relating to immigration pathway events or decisions can be made free of charge.

## **ACCESS TO MAIL**

This part comprises:

- section 9 Access to mail - general
- section 10 DSP responsibilities
- section 11 E-mail
- section 12 Access to mail - safety and security
- section 13 Receiving money or valuables through the post.

### **9 Access to mail - general**

#### **9.1 Background**

No limit will be placed on the number of letters that a person in an IDF can receive or send at their own expense.

The DSP will collect from and deliver all mail to Australia Post each business day.

Persons in immigration detention may ask visitors to mail items on their behalf. There are no restrictions placed around visiting third parties taking receipt of items to be mailed on behalf of persons in immigration detention when they have been requested to do so.

If community organisations (including advocacy groups) or individuals in the community wish to correspond with persons in immigration detention, they can only do so if they already have the name and address details of a person in immigration detention. In that case they are free to address mail to that recipient.

In instances where intending correspondents do not have the name of the person in detention, for privacy reasons it would be inappropriate for the department to provide these. What intending correspondents can do is address mail to the DSP in the respective IDF. If such correspondence relates to a proposed visit or the provision of certain services, and these are not in contravention of the broader policy on visits (see DSM - Chapter 4 - Communication & visits - Visitors & entry to immigration detention facilities) or other relevant DSM policy settings, then the DSP may convey the contents of such correspondence to persons in immigration detention. It will then be for the persons in immigration detention to decide if they wish to consent to whatever the correspondent is proposing.

#### **9.2 Sending mail**

Writing paper, envelopes and stamps will be available for purchase through the Centre Shop or Canteen.

If a person sends a personal item through the mail, which has previously been registered as personal property with the DSP, the item will be taken off the property register in accordance with DSM Chapter 3 - Entering & leaving detention - Personal property.

The details of all mail received unsealed or in poor condition should be recorded by the DSP and provided to the relevant Regional Manager - Detention Services and the addressee.

#### **9.3 Receiving mail**

At no time should staff of the department or the DSP open, withhold or read letters to, or from, persons in IDFs except at the express invitation of the addressee or where there are safety or security concerns (see section 12 Access to mail - safety and security).

If mail is received for a person who is no longer residing in the facility, an officer of the department will forward the mail unopened to the addressee or where applicable, their authorised representative. If this is not possible, the mail will be returned to the sender.

### **10 DSP responsibilities**

The DSP will:

- distribute all mail, unopened, on the day it is received in the centre, unless the addressee is in border screening detention (see DSM Chapter 2 - Client placement - Border screening detention), or there are safety and security concerns about the mail, (see section 12 Access to mail - safety and security)
- encourage a person who receives items through the mail to register these as 'in-possession' property on the person's Property Receipt Form (Form 41)
- only deliver mail to the addressee. If the addressee is unable to accept the mail this will be recorded and the mail held until the person is able to accept their mail and
- notify the relevant Regional Manager - Detention Services when a person in immigration detention receives any correspondence from the Refugee Review Tribunal or the Migration Review Tribunal.

Mail which is not addressed to a specific person or group of persons in immigration detention (for example, post cards) can be displayed in a common area, if the content of the mail does not cause offence or affect the security and good order of the facility.

## 11 E-mail

For e-mail communications see DSM Chapter 4 - Communication & visits - Access to computer and internet services in IDFs.

## 12 Access to mail - safety and security

### 12.1 Items that pose a risk

Mailed items that pose a health, safety or security risk to the facility, include:

- any item, the possession of which is illegal (for example, illicit drugs)
- a weapon or an implement that could be used to aid escape (for example, a knife) or
- any item, that appears on the *items not permitted in IDFs* list (see DSM Chapter 8 - Safety and security - Items not permitted in IDFs).

Suspicion that an item may pose a risk to the facility could be based on the following criteria:

- the DSP has received intelligence from another party that a dangerous item has been mailed to a facility
- the shape or outline of a piece of mail indicates that it may contain an illegal or dangerous item
- the sound, smell or physical appearance of the mail suggests it contains a suspicious item and/or
- screening procedures, applicable in IDCs only, indicate that the mail contains a suspicious item. See DSM Chapter 4 - Communication & visits - Screening and inspection powers - Entry to immigration detention centres.

Items suspected of posing a risk to the facility should be dealt with as follows:

- the article should be separated from other mail being delivered
- the matter should be reported immediately to the relevant Regional Manager, Detention Services and
- an incident report and/or report to the duty officer in National Office should be generated
- the addressee advised and action taken in accordance with section 12.2 Dealing with items that may present a risk to the facility and section 12.3 Dealing with suspected illegal, dangerous or hazardous items.

### 12.2 Dealing with items that may present a risk to the facility

If a mailed item is suspected of presenting a risk to the facility but its possession is lawful (for example alcohol), the addressee must be informed that they have received an item that is suspected of presenting a risk to the facility and advised that:

- they will be asked to open the mail in front of a DSP and departmental officer
- they have the right to refuse to open their mail (see section 12.5 When a person does not consent to opening mail)

- if they do not consent to the mail being opened, then the following procedures may apply:
  - the DSP may put the mail into secure storage which the addressee can retrieve when they leave the facility
  - the DSP officer may choose to open the mail without the addressee's consent (see [section 12.5 When a person does not consent to opening mail](#)) and
  - if items are found that breach Federal, state or territory laws, the police will be involved.

Once the addressee has been advised of the above, they should be asked if they wish to have a support/independent person present. If the person is a minor they should be accompanied by their parent or guardian. An interpreter should be used if necessary.

### 12.3 Dealing with suspected illegal, dangerous or hazardous items

If there is a suspicion or a discovery that the mail contains items that are illegal, dangerous or hazardous, the following action should be taken:

- the police and appropriate emergency services should be informed and requested to take possession of the item
- in the meantime, the item must be handled in accordance with any police advice, until the relevant emergency services arrive
- the DSP should take the advice of the police as to whether to inform the person in immigration detention about the mailed item
- all hazardous or dangerous items should be handled in accordance with the appropriate Occupational Health and Safety guidelines.

### 12.4 When a person consents to opening mail

If the person consents to opening mail they must either:

- open it in full view of the DSP and departmental officers or
- permit a DSP officer to open the mail.

If the person has opened their own mail then a DSP officer may initially only visually inspect the contents of the mail. The DSP officer may only physically inspect the contents of the mail if they have been given permission by the addressee to open the mail or they have seen an item that presents a safety or security concern.

The officer's discretion should be used when inspecting an item to ensure the person's privacy is maintained. The officer should not attempt to read any letters, notes or other messages that may be included in the mail.

If inappropriate items are not found in the mail, the items should be recorded on Form 41 Property Receipt and the person should be allowed to return to their accommodation with their belongings. The incident must be recorded appropriately.

If inappropriate items are found they should be dealt with in accordance with legal requirements and [DSM Chapter 3 - Entering & leaving detention - Personal property](#).

### 12.5 When a person does not consent to opening mail

If the person does not consent to opening mail, the DSP officer should reassess the risk of the mail on the basis of:

- the nature of the item believed to be in the mail
- possible consequences if the item is allowed into the facility
- possible consequences if the mail is not opened and
- any discussions the department, the DSP and the person have had about the nature of the mail.

If the DSP officer still has concerns that the item may be inappropriate but does not present an immediate safety and security risk to the facility, they may give the person up to 24 hours to reconsider opening the mail in front of them. During this time the mail should be placed in confiscated in-trust storage and the person informed that the item is in storage.



If the person does not give consent to open the mail following the 24 hour period and it is believed the item does not present an immediate safety and security risk to the facility then the DSP should place the mail in confiscated in-trust storage, which the person may retrieve when they leave the facility. The person to whom the mail is addressed should be given a property receipt for the item and the incident should be recorded.

If the item is considered to be a serious or imminent threat to the safety and security of the facility, a joint decision will be made between the DSP Manager and the relevant Regional Manager, Detention Services as to whether the mail is to be opened. In making this decision ALL of the following conditions are to be met:

1. The DSP officer has well-founded reasons to suspect that, even in secure storage, the item presents a serious and imminent threat to the safety and security of the facility.
2. There are reasonable indicators of this risk (see reasons to suspect mail above).
3. Opening the mail would be a fair and reasonable act to ensure the safety and security of the facility.
4. The person to whom the mail is addressed has been given every reasonable opportunity to open their own mail.
5. All other reasonable options to find out the contents of the mail have been exhausted.

The decision should be appropriately recorded and the person informed of the decision and given a final opportunity to open the mail. Any action taken by the DSP Officer should be in the presence of:

- a departmental officer
- the addressee and
- if requested by the addressee, an independent/support person.

All action taken in relation to mail suspected of presenting a risk to the facility must be fully documented.

The DSP may also choose to video record the incident, to ensure a visual record is maintained. The decision to video record the incident and the reasoning on which it was based must be recorded in writing. See DSM Chapter 1 - Legislative & principles overview - Audio-visual recording of persons in immigration detention.

### **13 Receiving money or valuables through the post**

Monies or valuables received through the post for a person in an IDF should be managed in accordance with DSM Chapter 3 - Entering & leaving detention - Personal property.

## **TRANSLATING & INTERPRETING SERVICES**

### **14 Translating & interpreting services**

All information provided to persons in IDFs under this instruction (oral and written) should be provided in a language that the person understands - either through translating important documents or by providing interpreters. This is particularly important in situations where persons in detention are asked to agree to a specific course of action (for example, when providing consent to open their mail in front of an officer from the DSP or the department). See DSM Chapter 4 - Communication & visits - Translating & interpreting services.

## **VISITORS**

### **15 Visitors**

Visitors should generally not have access to communication services supplied by the department and the DSP except where they are:

- visiting under the IAAAS scheme - see DSM Chapter 4 - Communication & visits - IAAAS checklist.
- visiting in a professional capacity and have negotiated access through the department or the DSP Manager (for example, the Australian Red Cross) or it is a reasonable requirement of their visit (for example, legal representatives) - see DSM Chapter 4 - Communication & visits - Access to legal representation or
- given permission by a departmental or DSP officer.

For policy and procedure on the items visitors can bring into an IDF see DSM Chapter 4 - Communication & visits - Visitors & entry to immigration detention facilities.

# Detention Services Manual

## Chapter 4 - Communications & visits

### Translating & interpreting services

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure their best interests are considered.

Particular care should be taken for the delivery of appropriate translating and interpreting services where minors are concerned. For example, cultural sensitivities should be observed (where appropriate and subject to available services).

In the case of minors, officers should implement translation and interpreting services whenever there is any doubt about the minor's level of English proficiency.

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction, which provides policy and procedures for access to translating and interpreting services for persons in immigration detention, comprises:

- [Background](#)
- [Roles & responsibilities](#)
- [Procedures](#).

##### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#).

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 21 August 2010 to:

- include information regarding the use of translating and interpreting services when dealing with minors
- include information about irregular maritime arrivals - see [Irregular maritime arrivals \(IMAs\)](#) and
- make some text changes.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **BACKGROUND**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles](#)
- [section 3 Persons to whom this instruction applies.](#)

### **1 PURPOSE**

The purpose of this instruction is to outline the responsibilities of the department, the detention services provider (DSP) and the health service manager (HSM) to use translating and interpreting services when communicating with persons in immigration detention who are not proficient in English. This will assist persons in immigration detention from diverse cultural and linguistic backgrounds to:

- be informed about issues related to their immigration status
- use services and programs appropriate to their needs and
- participate equitably in appropriate aspects of their detention.

### **2 GUIDING PRINCIPLES**

The guiding principles in relation to access to translating and interpreting services in immigration detention are encapsulated in [DSM Chapter 1 - Legislative & principles overview - Service delivery values](#) which states that persons in immigration detention will be treated fairly and reasonably within the law, have access to appropriate services and that conditions of immigration detention will ensure the inherent dignity of the human person. For the provision of translating and interpreting services this means that the department, the DSP and the HSM will work with persons in immigration detention to ensure that they are:

- provided with current, accurate and comprehensive information relevant to their detention in a language and in terms they understand
- assisted by interpreters to facilitate effective, timely and open communication.

When an interpreter is required the Translating and Interpreting Service (TIS) National should be contacted in the first instance (see [section 10 Immediate and pre-booked telephone interpreters](#) and [section 12 Booking an on-site interpreter](#)). In the rare circumstance where TIS National cannot provide an interpreter for the language or dialect required, an interpreter from another provider should be sought.

#### **Irregular maritime arrivals (IMAs)**

If an interpreter is required in relation to irregular maritime arrivals (IMAs) in detention, TIS National will arrange the interpreters in all circumstances, including through sourcing interpreters externally. TIS National normally should be approached through the IMA Section, National Office. In the first instance, TIS National will supply the interpreter from their own resources or from an external interpreting agency contracted to supply interpreters on behalf of the department. Under no circumstances should external agencies be directly approached in relation to IMA interpreting without reference to TIS National first.

### **3 PERSONS TO WHOM THIS INSTRUCTION APPLIES**

This instruction applies to departmental, DSP and HSM staff who communicate with persons in immigration detention who are not proficient in English. This instruction also applies to staff when dealing with visitors to persons in immigration detention facilities.

## **ROLES & RESPONSIBILITIES**

This part comprises:

- [section 4 The department](#)
- [section 5 DSP](#)
- [section 6 HSM](#)
- [section 7 The interpreter.](#)

### **4 THE DEPARTMENT**

The department is responsible for:

- informing the person, when they arrive at an immigration detention facility, or are placed in community detention, that interpreting services are available to them if required
- using the most effective form of interpreting and translating services when communicating with persons in immigration detention who are not proficient in English
- ensuring where possible that the interpreter is acceptable to the person involved (particularly in relation to sex, religious and ethnic preference)
- ensuring that specific requirements of minors are addressed
- making information about interpreting accessible to staff and ensuring that relevant staff are aware of the guidelines for communication using an interpreter (see [section 13 Guidelines for communication using an interpreter](#)) and
- making information about interpreting services available to the Australian Red Cross (ARC) to facilitate their communication with persons in community detention and for the information of persons in community detention.

### **5 DSP**

The DSP is responsible for:

- assessing the understanding of and ability to communicate in English for each person in immigration detention
- arranging an interpreter, when necessary, for those who cannot communicate adequately in English (see [section 9 Situations when an interpreter is necessary](#))
- ensuring where possible that the interpreter is acceptable to the person involved (particularly in relation to sex, religious or ethnic preference)
- ensuring that specific requirement of minors are addressed
- ensuring DSP staff and persons in immigration detention are aware of how to access interpreting services if required
- installing equipment such as conference or speaker phones to facilitate telephone interpreting
- making information about interpreting accessible to staff and ensuring that relevant staff are aware of the guidelines for communication using an interpreter, (see [section 13 Guidelines for communication using an interpreter](#))
- making written information available in appropriate languages
- collecting information about language use from persons in immigration detention and
- recording information about interpreter use in the provision of services.

### **6 HSM**

The HSM is responsible for:

- arranging an interpreter for health appointments, when necessary, for those who cannot communicate adequately in English
- ensuring where possible that the interpreter is acceptable to the person involved (particularly in relation to sex, religious and ethnic preference)
- ensuring that specific requirements of minors are addressed
- making information about interpreting accessible to staff and ensuring that relevant staff are aware of the guidelines for communication using an interpreter, (see [section 13 Guidelines for communication using an interpreter](#))

- ensuring that information provided to persons in immigration detention on the range of health services available to them and how to access these services is available in appropriate languages and
- recording information about interpreter use in the provision of services.

## **7 THE INTERPRETER**

The role of the interpreter is to facilitate communication between persons of different languages. All interpreters provided by either TIS National or external interpreting agencies are bound by the Australian Institute of Interpreters and Translators (AUSIT) professional code of ethics, which (among other duties) requires them to interpret accurately while maintaining impartiality and confidentiality. It is not the role of the interpreter to provide direct counselling or advice to the person in immigration detention, nor to provide cultural or linguistic advice to immigration staff.



## **PROCEDURES**

This part comprises:

- [section 8 When an interpreter is required](#)
- [section 9 Situations when an interpreter is necessary](#)
- [section 10 Immediate and pre-booked telephone interpreters](#)
- [section 11 Facilitating telephone interpreter interviews](#)
- [section 12 Booking an on-site interpreter](#)
- [section 13 Guidelines for communication using an interpreter](#)
- [section 14 Translation of documents and signs](#)
- [section 15 Who pays for interpreting or translating services?](#)

### **8 WHEN AN INTERPRETER IS REQUIRED**

TIS National will provide professional interpreters. Where possible, it will provide interpreters who are accredited or recognised by the National Accreditation Authority for Translators and Interpreters Ltd (NAATI). Interpreters referred to in this instruction are professional interpreters, whether or not they are NAATI accredited or recognised interpreters.

Interpreters should be used for all formal communication with persons in immigration detention who are not proficient in English or who request that an interpreter be used. Interpreting services should also be used so that all persons in immigration detention facilities are:

- able to effectively participate in day-to-day life at a detention facility including being able to access all programs and services available to them
- able to share information in an accessible and consultative manner, for example, in consultative meetings/forums and
- provided with clear explanations of procedures and decisions that affect them.

Persons placed in community detention should be able to participate effectively in the Australian community and may require interpreting services to facilitate their understanding of, and access to, appropriate medical, social, religious, cultural and educational supports. The ARC plays an important role in supporting the welfare needs of persons in community detention, and is responsible for ensuring that interpreting services are engaged where necessary to facilitate communication and welfare supports to enable them to live independently in the community.

When communicating with members of the public (including friends and family of persons in immigration detention and community organisations) the same broad principles apply - interpreting services must be used when an assessment is made that the person receiving a service from the department may be disadvantaged as a consequence of their lack of English proficiency or when they have requested the use of an interpreter.

Staff who have bilingual skills (including those who are NAATI accredited/recognised interpreters), other persons in immigration detention or family/friends of persons in immigration detention should not be used as interpreters for formal communication except in cases of extreme urgency, until professional language assistance can be arranged.

Staff and other persons in immigration detention may be used as interpreters for informal communication such as providing advice on sporting, recreational and cultural events.

### **9 SITUATIONS WHEN AN INTERPRETER IS NECESSARY**

A professional interpreter (ideally, where available one who is NAATI accredited/recognised) must be used in the following situations for persons who are not proficient in English: these include but are not limited to:

- interviews
- reception and induction processes, including the health induction assessment
- discharge procedures, including the health discharge assessment
- screening and search procedures including searches of a person's room
- briefing and advising a person in immigration detention

- advising changes to detention facility routines
- on receipt of an official letter regarding immigration status or medical, judicial or law enforcement issues
- addressing complaints and requests
- assessments and development of all plans and agreements with the person in immigration detention
- Client Consultative Committee meetings
- discussions seeking consent for legal matters or visits
- informing persons in immigration detention of results of investigations and procedures
- providing health services, including mental health assessment and treatment
- removal and transfers from immigration detention facilities
- counselling
- situations involving suspected sexual assault and emotional abuse or child abuse
- at the request of a person in immigration detention
- where there is any doubt about a person's ability to comprehend or express themselves in English
- when a person has basic competence in English, but may not possess the English language skills required to engage in conversations involving complicated, technical, or highly emotive material and
- when a person under stress temporarily loses his/her capacity to communicate fluently in English (this can happen in situations similar to those identified above).

Even if a person has some English skills, they may still require an interpreter for more complex communication. If in doubt, arrange an interpreter.

If a person in immigration detention declines the use of an interpreter, it should be noted on their file that an interpreter was offered, that the person declined to use an interpreter and any reasons the person gave for not wanting to use an interpreter.

Where there is a large population of persons in an immigration detention facility from a single language group, employment of on-site interpreters should be considered. The Regional Manager, should make the decision whether to employ an on-site interpreter. This decision is made on a needs basis at facility level and should be agreed between the department and DSP management. For example, if there is a cohesive caseload of a single language group, the DSP may contract an on-site interpreter to support operations.

## **10 IMMEDIATE AND PRE-BOOKED TELEPHONE INTERPRETERS**

TIS National provides a national 24 hour a day, seven days a week telephone interpreting service. To access an immediate telephone interpreting service call TIS National on 131 450.

In emergency situations (for example, an urgent medical situation), the emergency priority line can be called on 1300 655 040. This line is *only for genuine emergencies* when a very quick connection is necessary.

Booking a telephone interpreting service in advance ensures that any special requirements can be catered for and that the services of the best available interpreter can be secured for the nominated time. This is especially important if an interpreter of a particular sex, religion or for a language or dialect, which is not common, is required.

To pre-book a telephone interpreter, fax or email the booking form (available for the department's website: [immi.gov.au/living-in-australia/help-with-english/help\\_with\\_translating/publications-forms.htm](http://immi.gov.au/living-in-australia/help-with-english/help_with_translating/publications-forms.htm)) to TIS National.

Contact details for pre-booking a TIS telephone interpreter are:

- Email: [tis@immi.gov.au](mailto:tis@immi.gov.au)
- Fax: 1300 654 151
- Phone: 131 450

Where IMAs are involved and TIS National cannot source an interpreter internally, it will invoke its IMA related contractual arrangements with its panel of external interpreting agencies to source a telephone interpreter.

## **11 FACILITATING TELEPHONE INTERPRETER INTERVIEWS**

When officers are arranging interviews using a telephone interpreter they must ensure that the telephone has a conference or dual handset. In general, interpreter telephones are located in reception areas, interview rooms and visiting areas of immigration detention facilities.

## **12 BOOKING AN ON-SITE INTERPRETER**

For lengthy or complex interviews and for interviews of a legal or professional nature, an on-site interpreter may be preferable. Due to the lead time required and the lack of availability of interpreters in some locations, this may not always be practical.

To book an on-site interpreter, fax or email the booking form (available for the department's website: [immi.gov.au/living-in-australia/help-with-english/help\\_with\\_translating/publications-forms.htm](http://immi.gov.au/living-in-australia/help-with-english/help_with_translating/publications-forms.htm)) to TIS National.

Contact details for booking a TIS on-site interpreter are:

- Email: [tis@immi.gov.au](mailto:tis@immi.gov.au)
- Fax: 1300 654 151
- Phone: 1300 655 082

Where IMAs are involved and TIS National cannot source an interpreter internally, it will invoke its IMA related contractual arrangements with its panel of external interpreting agencies to source a telephone interpreter.

## **13 GUIDELINES FOR COMMUNICATION USING AN INTERPRETER**

When communicating using an interpreter the following guidelines apply:

- staff must be thorough in interview preparation when using an interpreter. Ascertain what language, language variant or dialect the person in immigration detention speaks and have a clear list of all the questions to be asked and issues to be canvassed.
- when talking to persons who are not proficient in English do not shout, mumble, speak quickly, use colloquialisms, use acronyms, use sarcasm or jokes, show impatience or frustration, patronise or condescend or use double negatives.
- secure a suitable interview area. This area should be private, free from background noise and other distractions. If necessary, temporarily move the interpreter telephone to a quieter location.
- when a telephone interpreter has been acquired, brief them on the nature and purpose of the interview, and request that they ask only the questions you ask and relay the person in immigration detention's exact response.
- advise the interpreter that they are to disclose any conflict of interest. Should the interpreter state that they are known to, or know the person in immigration detention (other than from previous interpreting assignments), an alternative interpreter must be requested.
- advise the person in immigration detention of the role of the interpreter. Reinforce your role as the interviewer, and that the role of the interpreter is an independent facilitator, not a participant.
- ask the person in immigration detention if they are comfortable with the particular interpreter provided.
- during the interview, speak directly to the person in immigration detention.
- help the interpreter by speaking clearly and confidently. Pause after a few sentences, or other suitable period, to enable the interpreter to translate your words.
- to avoid misinformation and misunderstanding, the interpreter may ask you to clarify or rephrase some points that may not translate easily. Use plain English and avoid jargon.
- allow the interpreter sufficient time to interpret and obtain responses from the person in immigration detention. It is the responsibility of the interpreter to determine whether the person

in immigration detention has understood the question. This may take the interpreter some time, particularly in stressful, emotive, or complex situations.

- allow opportunity for the person in immigration detention to ask questions or express concerns.
- avoid private discussions with the interpreter.

## **14 TRANSLATION OF DOCUMENTS AND SIGNS**

Translated materials (for example brochures, books, signs) can be a valuable aid to communication. Key departmental, DSP and HSM documents and signs should be translated into the core languages of the facility.

Persons in immigration detention may request, via the DSP or their case manager, that official letters they receive from the department be translated. Complaints by persons in immigration detention to the DSP or the department, that are written in a language other than English, must also be translated.

TIS National does not provide a document translation service. Translation services can be arranged through a local translation provider. The DSP officer organising the translation must request that the translation be completed by a NAATI accredited/recognised translator (except where none is available).

Where possible, signs applicable to the functions and amenities of the facility should be posted in the contemporary core languages of the centre. Such signs may include:

- identification of buildings
- identification of amenities
- hazard warnings
- emergency routes and assembly areas
- unauthorised areas
- complaints mechanisms and
- Australian Human Rights Commission, ARC and Ombudsman contact details.

## **15 WHO PAYS FOR INTERPRETING OR TRANSLATING SERVICES?**

The department is responsible for the cost of interpreting and translating services when the communication is between the department and a person in immigration detention. The DSP or HSM pays for the services they use when communicating with persons in immigration detention.

If a person in an immigration detention facility wishes to use interpreting or translating services to communicate with other organisations or individuals, the costs for the service would usually be met by the person in immigration detention or the organisation with whom they are communicating, not the department.

The department has arrangements in place with the ARC for the care of persons in community detention. The costs associated with interpreting or translating services are a part of that arrangement.

# Detention Services Manual

## Chapter 4 - Communication & visits

### Visitors & entry to immigration detention facilities

#### **IMPORTANT NOTICE**

Minors are ***not*** to be detained in an immigration detention centre (IDC) for accommodation or while their immigration pathway is being progressed.

Minors will not engage in any activities undertaken within an IDC.

Minors may visit relatives or friends in an IDC provided they remain within the visitors' area only.

#### **ABOUT THIS INSTRUCTION**

This instruction, which provides policy and procedures for enabling visitor access to immigration detention facilities (IDFs), comprises:

- [Background](#)
- [Categories of visitors](#)
- [Visitor entry procedures](#)
- [Visitor management & the role of the DSP](#)
- [Visitor information requirements](#)
- [Visitor identification requirements](#)
- [Conduct of visits](#)
- [Researching immigration detention.](#)

For the purposes of this instruction, visitors include all people who enter an IDF regardless of the purpose of the visit. Visitors to IDFs can be broadly categorised in [Categories of visitors](#). In relation to persons seeking to visit an IDFs to undertake research, see [Researching immigration detention](#).

#### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 2 April 2011 to add [section 35 Researchers](#).

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

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## **BACKGROUND**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles](#)
- [section 3 Legislative framework](#)
- [section 4 Responsibility for visitor entry](#).

### **1 Purpose**

The purpose of this instruction is to provide guidance to departmental and detention services provider (DSP) staff in relation to visitor and entry procedures to IDFs. The Department and the DSP encourage visits to persons in immigration detention as a positive contribution to their mental and emotional well being.

### **2 Guiding principles**

The guiding principles in relation to visitors and entry to IDFs are encapsulated in [DSM - Chapter 1- Legislative & principles overview - Service delivery values](#) which states that persons in immigration detention will be treated fairly and reasonably within the law, have access to appropriate services and that conditions of immigration detention will ensure the inherent dignity of the human person. These values articulate that visitors will be made to feel welcome whilst on site and that they are able to communicate openly and freely with staff and the person in detention they are visiting. All staff will treat persons in detention and their visitors professionally and with dignity and respect.

### **3 Legislative framework**

The Act contains a provision (s252G) in relation to screening and inspection powers of visitors to IDCs. See:

- [Conduct of visits](#) and
- [DSM - Chapter 4 - Communication & visits - Screening & inspection powers - Entry to immigration detention centres](#).

### **4 Responsibility for visitor entry**

The Department and the DSP have a duty of care to ensure that IDFs are safe and secure for all persons entering, working in and accommodated in the facilities.

The Department and the DSP also have a right to determine who may enter an IDF and the conditions upon which entry will be granted in order to fulfil that duty of care - see [DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention](#).

The DSP, in consultation with the regional manager (RM), as necessary, will be responsible for non-official visitor entry, including visits coordination, reporting and liaison.

For arrangements applicable to official visitors, see [section 9 Official visitors](#).

## **CATEGORIES OF VISITORS**

This part comprises:

- section 5 Personal visitors
- section 6 Professional visitors
- section 7 Volunteers & community groups
- section 8 Visitors who provide religious & spiritual care
- section 9 Official visitors
- section 10 Consular officials
- section 11 Other government agencies
- section 12 Border screening
- section 13 Contractors
- section 14 Emergency services organisations.

### **5 Personal visitors**

Personal visitors comprise friends, family members, and members of community groups visiting a person in detention.

### **6 Professional visitors**

Professional visitors comprise visitors who wish to communicate with a person in detention for a specific professional purpose such as lawyers, migration agents and health care professionals.

### **7 Volunteers & community groups**

Volunteers and community groups seeking to visit IDFs to conduct activities for persons in immigration detention should provide details of the proposed activities to the DSP centre manager at the specific facility. The Department may provide standing approval for visits to individuals from approved volunteer organisations. When selecting community organisations to undertake activities within facilities, the DSP ensures that only organisations with the capability to provide a beneficial service to persons in immigration detention are selected.

Members of these organisations are required to provide AFP police checks and other appropriate checks required by law, including (where relevant) working with children checks - see DSM - Chapter 7 - Managing the administration of detention - Working with children checks.

The DSP is responsible for initiating these checks. It is the responsibility of the DSP to immediately notify the RM if any of these checks indicate that an individual may not be a suitable person to work with persons in IDFs.

### **8 Visitors who provide religious & spiritual care**

Representatives of religious organisations should contact the DSP's Religion Liaison Officer at the specific facility. For policy and procedure, see DSM - Chapter 5 - Welfare - Religious & spiritual care.

### **9 Official visitors**

Official visitors comprise representatives of organisations or governments and external scrutiny bodies. Official visitors are required to organise visits through Detention Visits in National Office by emailing [detention.visits@immi.gov.au](mailto:detention.visits@immi.gov.au) or phoning (02) 6264 3383. Departmental staff intending to visit IDFs must also use this process to organise visits. The responsible officer in Detention Visits will contact the DSP to notify them of the details of each visit. It is preferable this should be done one week prior to the intended visit, however in all cases such visits should be facilitated wherever possible.

Official visitors may include:



- Australian Human Rights Commission (AHRC)
- Commonwealth Ombudsman
- Staff working for international agencies
- Members of Parliament
- Representatives of government agencies and official delegations
- Media representatives
- Detention Health Advisory Group (DeHAG) members
- Council for Immigration Services and Status Resolution (CISSR) members
- Consular officials and foreign government representatives.

AHRC may enter IDFs to conduct investigations.

Under s14 of the Ombudsman Act, the Commonwealth Ombudsman may enter an IDF for the purposes of conducting an investigation at any reasonable time of the day.

For media visits see:

- [section 34 Complaints and feedback](#) and
- [DSM - Chapter 7 - Managing the administration of detention -Interaction with the media.](#)

## **10 Consular officials**

Consular officials and foreign government representatives visiting in an official capacity, should email or phone, if possible at least one week prior to the intended visit, so appropriate arrangements can be made.

- email: [detention.visits@immi.gov.au](mailto:detention.visits@immi.gov.au)
- Telephone: 02 6264 3383.

## **11 Other government agencies**

Other government agencies that may be involved in the detention and removal of persons in immigration detention comprise the Australian Customs and Border Protection Service, the Australian Fisheries Management Authority and the Department of the Environment, Water, Heritage and the Arts. These organisations will typically be entering Northern Immigration Detention Centre (NIDC) in relation to illegal foreign fishers - see [DSM - Chapter 2 - Client placement - Illegal foreign fishers](#).

## **12 Border screening**

Persons held in border screening detention are generally not entitled to receive personal visitors except with the written approval of the RM. Other visitors, particularly official and professional visitors, may visit persons held in immigration detention with the approval of the department.

On Christmas Island the decision to restrict visitor access must be made by the Assistant Secretary or the Assistant Secretary of the Irregular Maritime Arrivals Branch, National Office - see [DSM - Chapter 2 - Client placement - Border screening detention](#).

## **13 Contractors**

Contractors may undertake work in any area of an IDF under the escorted supervision of a DSP officer.

## **14 Emergency services organisations**

Emergency services organisations include state and federal law enforcement agencies and fire and ambulance services. A police officer executing a warrant has a right to enter an IDF without the completion of any forms, although a written record must always be made of:

- name(s)
- rank(s)
- if a firearm is taken in and
- any other relevant details.

See DSM - Chapter 8 - Safety & security - Weapons procedures for IDFs.

## **VISITOR ENTRY PROCEDURES**

### **15 Visitor application forms**

Entry procedures are applicable to all visitors to IDFs.

Visitor entry procedures outline the important requirements for visiting an IDF.

Completed Visitor application and Visitor conditions of entry forms must be provided to the DSP centre manager for access to a designated facility. The forms can be posted or faxed prior to the visit.

Visitors are encouraged to make arrangements to visit an IDF at least 24 hours in advance.

Formatted versions of the Visitor application form and Visitor conditions of entry form for all facilities can be found in TRIM (file PCF2010/450) or via the website ([www.immi.gov.au/managing-australias-borders/detention/visiting/visiting.htm](http://www.immi.gov.au/managing-australias-borders/detention/visiting/visiting.htm)).

For policy and procedure in relation to visits to persons held in IDCs, see DSM - Chapter 2 - Client placement - Immigration detention centres.

For policy and procedure in relation to visits to persons held in immigration residential housing, see DSM - Chapter 2 - Client placement - Immigration residential housing.

For policy and procedure in relation to visits to persons held in immigration transit accommodation, see DSM - Chapter 2 - Client placement - Immigration transit accommodation.

For policy and procedure in relation to visits to persons held in alternative places of detention in the community, see DSM - Chapter 2 - Client placement - Alternative places of detention in the community.

For policy and procedure in relation to visits to persons held in community detention, see DSM - Chapter 2 - Client placement - Community detention.

## **VISITOR MANAGEMENT & THE ROLE OF THE DSP**

This part comprises:

- section 16 General provisions
- section 17 Visitor facilities
- section 18 Requirement for advance notice
- section 19 Notifying the person in detention and visitors
- section 20 Consent to visit
- section 21 Visit application is refused.

### **16 General provisions**

The DSP is contractually responsible for managing the following:

- visits administration
- visitor log
- designated visits area
- private interview rooms
- wishes of persons in detention regarding visitors
- visits for persons in detention being held in restrictive detention
- visitor conditions and restrictions
- refusal or removal of visitors
- standard and non-standard visiting hours
- visits by approved volunteers and community group representatives
- visits by religious practitioners
- media visits
- standing approval for CISSR and Commonwealth Ombudsman visits and other Commonwealth bodies
- accepting property
- visitor escorts.

### **17 Visitor facilities**

Under the contract with Immigration Application Assistance and Advice Scheme (IAAAS) service providers (see DSM - Chapter 4 - Communication & visits - IAAAS), the department is further required to provide:

*appropriate facilities (such as a room, desk, chairs) and access to relevant equipment (such as telephone, facsimile, photocopier) for the IAAAS provider to interview their clients. ... and ...at its discretion, access to a computer (internet and e-mail facilities) in relation to client interviews...on Christmas Island.*

Wherever possible, private interview rooms are to be provided for professional and official visitors in which to interview people being held in immigration detention.

The DSP must ensure that posters are displayed in the reception area regarding items not permitted and screening and identification requirements.

Personal visits are conducted in the visits centre of each IDF.

Professional visitors are entitled to access private interview rooms in which to interview their clients.

Volunteers and community groups delivering services are entitled to access approved areas of a facility, subject to advance approval of the relevant DSP officer.

Official visitors are entitled to access certain areas of a facility, subject to the approval of the department and being escorted by a DSP officer.

Contractors delivering services within an IDF have access to certain areas of the facility, as necessary, subject to being escorted by a DSP officer.

## **18 Requirement for advance notice**

Visitors should give at least 24 hours notice to the DSP of their intention to visit an IDF, by email, telephone or facsimile, so that:

- high-profile visitors can be escalated to senior departmental staff
- it can be ascertained that the person in detention consents to the visit and will be available at the time of the visit
- the visitor is informed of visiting hours and of their rights and responsibilities
- the visitor can complete appropriate forms before arriving at a facility and
- controlled items can be assessed in advance - see Conduct of visits.

## **19 Notifying the person in detention and visitors**

People in immigration detention must be notified as soon as possible when their visitor has arrived.

People in immigration detention should, wherever possible, be given sufficient opportunity to advise scheduled visitors, particularly professional visitors, if they are to be moved from a particular facility.

## **20 Consent to visit**

Persons in immigration detention must be notified of the visitor's identity and give their consent to the visit before it takes place. People in immigration detention cannot be forced to consent to a visit.

## **21 Visit application is refused**

If the application for a visit is refused by the person in detention the visitor must be notified of the reason for refusal and a record made by the DSP.

If the application for a visit is refused for operational reasons both the person in detention and the visitor must be notified of the reason for refusal and a record made by the DSP. A visit may be refused after being given initial consent due to operational reasons.

Note:

- entry refusal of a high profile visitor is to be treated as a "critical incident"
- entry refusal of other visitors is to be treated as a "minor incident"

For further information see: DSM - Chapter 8 - Safety and security - Incident management & reporting

Further information on the role of the DSP and visitor management can be found in the following Serco contracts:

- Immigration Detention Centre Contract, Section 2.2.1 - People in Detention Services, 1.7 Visitor Management
- IRH/ITA Services Contract, Section 2A.1 - People in Detention Services - IRH Sites, 1.7 Visitor Management
- IRH/ITA Services Contract, Section 2B.1 - People in Detention Services - ITA Sites, 1.6 Visitor management.

## **VISITOR INFORMATION REQUIREMENTS**

This part comprises:

- [section 22 General provisions](#)
- [section 23 Professional visitors](#)
- [section 24 Official visitors](#)
- [section 25 Contractors](#).

### **22 General provisions**

Generally visitors need to provide information about themselves and the purpose of the visit before the visit or at the time of the visit. They will also be required to provide identification - see [Visitor identification requirements](#).

Personal information provided to the DSP will be retained for the Commonwealth and may be used to improve the care of persons in detention or investigate incidents in which they may be involved. All information provided will be treated confidentially and will be used or disclosed only in accordance with the provisions of the Migration Act and the Privacy Act - see [DSM - Chapter 1 - Legislative & principles overview - Privacy](#).

Translating and interpreting services must be offered to any visitor who cannot read or understand the appropriate forms - see [DSM - Chapter 4 - Communication & visits - Translating & interpreting services](#).

### **23 Professional visitors**

Note: Section 256 of the Act provides that a person in immigration detention will have access to legal representation upon request.

### **24 Official visitors**

Detention Visits in National Office (telephone: 02 6264 3383, email: [detention.visits@immi.gov.au](mailto:detention.visits@immi.gov.au)) maintains a visits register, which is distributed every Friday for the information of RMs and the DSP. It reports upcoming visits on a weekly basis and details the visits for the next week.

### **25 Contractors**

Contractors must complete a Visitor application form and a Visitor conditions of entry form for the first visit only. Names of contractors may be placed on the register of frequent visitors (see [Conduct of visits](#)) if the work to be undertaken is of sufficient duration.

## **VISITOR IDENTIFICATION REQUIREMENTS**

This part comprises:

- section 26 Personal visitors
- section 27 Legal representatives and assistants.

### **26 Personal visitors**

Visitors over the age of 18 must provide:

- one item of identification with a photograph such as a driver's licence, a valid passport or a professional or student identification or
- one item of identification which proves address details such as a council rates bill, telephone bill or another utility bill.

Visitors under 18 and accompanied by a parent or guardian may be admitted without producing proof of identity. If there is any doubt regarding the visitor's age and/or relationship to the accompanying adult, particular care must be taken to establish identity.

Visitors under 18 who are not accompanied by a parent or guardian are usually not admitted. However, such visits may be permitted in limited circumstances. This is subject to the prior approval of the RM or the DSP and production of proof of identity. Safety and security concerns and best interests of the child requirements must be met in these circumstances.

Persons formerly held in IDFs who as yet do not possess a substantive form of identification, may instead produce a letter from either the DSP or the RM, attaching a photograph of the person formerly held in immigration detention. An example of this letter is available in TRIM (file PCD2007/7466).

All personal visitors will be required to wear a form of identification during the visit. The type of identification is at the discretion of the individual centre.

### **27 Legal representatives and assistants**

Legal representatives must show evidence of employment with a registered legal firm, and of their engagement to act as the legal representative or migration agent of the person in detention, at their first visit.

Assistants and paralegals of legal representatives are required to provide the same evidence of employment on their first visit. Once they have done so, they are not permitted to visit their client in a private interview room without the presence of the legal representative, unless the assistant/paralegal has been employed directly on their client's behalf.

## **CONDUCT OF VISITS**

This part comprises:

- section 28 How many persons in detention may be visited per visit by personal visitors
- section 29 Register
- section 30 Frequent visitor register
- section 31 Monitoring of visits
- section 32 Items that may not be brought into an IDF
- section 33 Screening & searches of visitors to an IDF
- section 34 Complaints and feedback.

### **28 How many persons in detention may be visited per visit by personal visitors**

The DSP may nominate the number of persons in immigration detention who can be visited at any one time, subject to the safety and security of the facility and based on what is reasonable in the particular situation.

### **29 Register**

All visitors must sign a register on entry and on exit from an IDF.

### **30 Frequent visitor register**

Visitors who have a need to enter the facility on a regular basis may have their name placed on a register of frequent visitors and will not be required to fill out the information forms for each visit. They will still be required to produce identification as set out in Visitor identification requirements and undergo screening procedures each time they enter. They will still be required to sign the register upon arrival and departure - see section 29 Register.

### **31 Monitoring of visits**

Visits should be conducted in sight of a detention services officer but, whenever possible, out of earshot. Detention services officers regularly patrol visits areas and may inadvertently overhear some conversations, however at all times they should be sensitive to the right to privacy of the person in detention.

Visitors may be monitored by closed circuit television cameras whilst in IDFs.

### **32 Items that may not be brought into an IDF**

Certain categories of items that cannot be brought into IDFs include:

- items that are illegal under Australian law
- items that present a risk to the health of persons in detention, visitors or staff
- items that present a risk to privacy, safety or security, and
- items that may be offensive to others.

See DSM - Chapter 8 - Safety & Security - Items not permitted in IDFs.

Where a visitor is not permitted to bring an item into an IDF the visitor must be told the reason for the refusal and asked to leave the item in a specified place, usually a secure storage locker. If the item is illegal to possess, the visitor must be requested to hand it to an officer. It is to be given into police possession as soon as possible. If the visitor refuses to hand over the item, the visitor will be refused access. The police should still be notified of the incident - see DSM - Chapter 4 - Communication & visits - Screening & inspection powers - Entry to immigration detention centres.



### **33 Screening & searches of visitors to an IDF**

Screening and inspection powers in relation to visitors to IDCs are governed by s252G of the Act. See DSM - Chapter 4 - Communication & visits - Screening & inspection powers - Entry to immigration detention centres.

Visitors to IRHs and ITAs are not screened or searched but may be requested to present their bag for inspection to ensure alcohol or illegal items are not brought in. However they cannot be compelled to do so, although the visit can be denied on the grounds of non-compliance with safety and security requirements - see DSM - Chapter 8 - Safety & security - Items not permitted in IDFs.

Departmental and DSP staff have no lawful authority to screen or search visitors to IRH or ITA. All visitors must sign and be aware of the conditions of entry. Where a visitor is found to have breached the conditions of entry, they may be asked to leave the IRH or ITA - see:

- DSM - Chapter 2 - Client placement - Immigration residential housing - Visitors to IRH and
- DSM - Chapter 2 - Client placement - Immigration transit accommodation - Visits to ITA - Security.

### **34 Complaints and feedback**

#### **Individual visitors and visitors representing community groups**

Visitors and volunteers may wish to make oral or written comments, raise issues of concern or make complaints in relation to IDFs and conditions. Staff should assist them in this process and in the first instance advise them to contact the DIAC Global Feedback Unit.

The Global Feedback Unit can be contacted during business hours by phone on 133 177 or a feedback form can be completed online (at [www.immi.gov.au/contacts/forms/services/index.htm](http://www.immi.gov.au/contacts/forms/services/index.htm)).

#### **Official visitors**

Official visitors wishing to raise any issues should do so in the first instance with the RM or their delegate on exiting the facility.

National Communications Branch, National Office must be contacted by these visitors before any contact with the media is considered in relation to the visit. The National Communications Branch's Media Team can be contacted on 02 6264 2244.

Any subsequent reports commenting on the visit or containing information obtained during the visit must first be sent for a response to the Secretary, and the First Assistant Secretary, Community and Detention Services Division, prior to being publicly released.

#### **Non-official visitors with institutional affiliations**

Non-official visitors with institutional affiliations (including NGOs, human rights organisations and refugee advocacy groups) wishing to raise any issues should do so in the first instance with the RM or their delegate on exiting the facility.

National Communications Branch, National Office must be contacted by these visitors before any contact with the media is considered in relation to the visit. The National Communications Branch's Media Team can be contacted on 02 6264 2244.

Any subsequent reports commenting on the visit or containing information obtained during the visit must first be sent for a response to the First Assistant Secretary, Community and Detention Services Division, prior to being publicly released.

## **RESEARCHING IMMIGRATION DETENTION**

### **35 Researchers**

#### **Non-official visitors with institutional affiliations seeking to conduct research**

Non-official visitors with institutional affiliations (including universities, NGOs, human rights organisations and refugee advocacy groups) wishing to conduct research into any aspect of immigration detention in the first instance should write to the First Assistant Secretary, Community and Detention Services Division, Department of Immigration and Citizenship, providing all relevant details, including the name of the sponsoring institution, a detailed research proposal and intended future use of the research data should the request be granted. The department must ensure that the privacy of its clients is protected at all times and may make decisions on requests for such research on a case by case basis.

# Detention Services Manual

## Chapter 4 - Communication & visits

### Access to legal representation

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Background
- Provision of legal advice
- Legal advice programs for persons in immigration detention
- Visitor entry for legal representatives.

#### **Related instructions**

- DSM Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 1 January 2011.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Guiding principles
- section 3 Legislative framework.

### **1 Purpose**

This instruction provides guidance on access to legal advice and representation by persons in immigration detention. Persons in immigration detention have the right to seek professional legal assistance of relevance to their immigration pathway.

### **2 Guiding principles**

The guiding principles in relation to access to legal representation are encapsulated in the Government's key Immigration Values encapsulated in DSM - Chapter 1- Legislative & principles overview - Service delivery values. The values state that persons in immigration detention will be treated fairly and reasonably within the law, have access to appropriate services and that conditions of immigration detention will ensure the inherent dignity of the person. Relating these values to the provision of legal representation means that persons in immigration detention are entitled to have access to legal representatives in line with applicable community standards.

### **3 Legislative framework**

Section 256 of the Migration Act (the Act) sets specific provisions for persons in detention access to certain advice and services. Section 256 of the Act states that, at the request of a person in immigration detention, the person responsible for their immigration detention shall provide them with application forms for a visa or afford all reasonable facilities for making a statutory declaration for the purpose of the Act or for obtaining legal advice or for taking legal proceedings in relation to their immigration detention.

## **PROVISION OF LEGAL ADVICE**

This part comprises:

- [section 4 Information about entitlements to legal advice](#)
- [section 5 Access to information on legal representation](#)
- [section 6 Minors & persons with mental health issues or intellectual disabilities](#)
- [section 7 Border screening](#).

### **4 Information about entitlements to legal advice**

On arrival at an immigration detention facility (IDF), as part of the induction process persons in immigration detention are informed of their entitlement to seek legal advice. Each person is informed of their right to receive visits from their legal representatives and their right to contact them by phone and to send and receive correspondence via fax or post.

Compliance officers must provide persons in detention with a “Very Important Notice” (VIN) and a “Visa Options Notice.” The VIN sets out information required under s194 of the Act. It includes advice that a person in immigration detention is eligible to apply for visas. In addition, it advises of matters such as:

- the right to request access to lawyers or consular representatives and
- the options for leaving Australia.

For policy and procedure on the VIN see [PAM3: Act - Compliance - NCOI - General detention procedures](#).

### **5 Access to information on legal representation**

Persons in immigration detention are able to access information on legal representation to facilitate their choice of service provider, for example, legal providers who advertise in the Yellow Pages. The Department does not endorse any particular provider.

### **6 Minors & persons with mental health issues or intellectual disabilities**

The Department recognises that some persons in immigration detention may not be able to understand the advice given to them. For example, minors and persons with mental health issues or intellectual disabilities.

The guiding principle in relation to the treatment of minors in immigration detention is encapsulated in the [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#).

Minors are to be treated fairly and humanely and are to be supported to best facilitate normal educative and social development. This will include their having access to support services appropriate to their individual needs. Irrespective of the minor having an appointed guardian or accompanied by parents, the minor may have a need for legal representation - see:

- [DSM - Chapter 2 - Client placement - Minors in detention](#) and
- [DSM - Chapter 1 - Legislative & principle overview - Guardianships](#).

In accordance with departmental mental health policy (see DSM - Chapter 6 - Detention health) detention service provider (DSP) staff in IDFs, are trained to recognise signs of mental health issues. A person in immigration detention who may have mental health issues will be referred to a qualified mental health practitioner.

In a situation where a person has a mental condition that renders them incapable of communicating their intentions or making decisions, a medical practitioner may apply to have a guardian appointed under the relevant state/territory mental health legislation. The guardian, once appointed, has the power to seek legal advice on behalf of the person in immigration detention as well as to commence or continue legal proceedings on behalf of that person. For policy and procedure on the management of mental health in the detention network, see [DSM - Chapter 6 - Detention health](#). For policy and procedure about guardianship arrangements for persons who have a mental incapacity that renders them incapable of communicating their intentions or making decisions, see [DSM - Chapter 1 - Legislative & principles overview - Guardianship](#).

## **7 Border screening**

Border screening detention applies both onshore, through the protection visa (PV) process, and offshore, through the non-statutory process for persons arriving at an *excised offshore place*. The purpose of border screening detention is to maintain the integrity of Australia's refugee status determination process by protecting the authenticity of personal accounts of protection claimants - see [DSM - Chapter 2 - Client placement - Border screening detention](#).

Border screening detention is to ensure that newly arrived unlawful non-citizens seeking Australia's protection are not coached by others in the IDF on the protection process before they are screened in - see [DSM - Chapter 2 - Client placement - Border screening detention](#). If persons in border screening detention request access to legal advice, the Department will approve such visits. Persons in border screening detention also have access to the Commonwealth Ombudsman and to the Australian Human Rights Commission.

## **LEGAL ADVICE PROGRAMS FOR PERSONS IN IMMIGRATION DETENTION**

This part comprises:

- [section 8 Background](#)
- [section 9 Commonwealth Legal Aid](#)
- [section 10 Legal Advice Scheme](#)
- [section 11 Immigration Advice Application Assistance Scheme \(IAAAS\)](#).

### **8 Background**

Assistance with legal advice or representation may be provided through pro bono activities offered by legal firms or practitioners, or funded through the Commonwealth or state/territory legal aid systems.

The Commonwealth facilitates the provision of legal advice and migration assistance and advice to persons in immigration detention through the following programs:

- [Commonwealth Legal Aid](#) (see [section 9](#)) and
- [Legal Advice Scheme](#) (see [section 10](#)).

### **9 Commonwealth Legal Aid**

The Commonwealth Legal Aid Program provides limited assistance to visa applicants including those matters where there is a “difference of judicial opinion” or where “the proceedings seek to challenge the lawfulness of detention, not including a challenge to a decision about a visa or a deportation order.” For more information on the services available through the Legal Aid Program, see the Attorney-General’s Department website.

### **10 Legal Advice Scheme**

The Legal Advice Scheme (LAS) is a program funded by the Department but administered by the NSW Bar Association and the Law Society of Western Australia.

The LAS provides PV applicants with independent legal advice in relation to judicial review of tribunal decisions. The LAS is available only to self-represented applicants in New South Wales and Western Australia. Assistance is not available where the applicant appeals an adverse court decision, or where they have previously litigated the same RRT decision. Applicants are only allowed to participate in this scheme on one occasion and for one application to the court.

Every self-represented applicant for judicial review of a tribunal decision in NSW and WA is offered access to the scheme upon application to the courts. If they choose to participate in the scheme, they are appointed a legal practitioner who meets with them, provides assistance drafting court papers and provides a written memorandum of advice. The legal practitioner is only funded to provide advice to their client, not to represent their client before the court.

Consistent with the principles that persons in immigration detention will be treated fairly and reasonably within the law, and that conditions of detention will ensure the inherent dignity of the person, LAS advisors will be given access to their clients in the same way as access is granted to other legal representatives of persons in immigration detention.

### **11 Immigration Advice Application Assistance Scheme (IAAAS)**

The IAAAS, provides professional assistance, free of charge, to the most vulnerable visa applicants, to help with the completion and submission of visa applications, liaison with the Department, and advice on complex immigration matters. It also provides migration advice to prospective visa applicants. For policy and procedure on IAAAS, see [DSM - Chapter 4 Communication & visits - IAAAS](#).

## **VISITOR ENTRY FOR LEGAL REPRESENTATIVES**

This part comprises:

- section 12 Visitor entry procedures for legal representatives
- section 13 Ongoing legal action and client placement.

### **12 Visitor entry procedures for legal representatives**

The Department has a right to determine who may enter IDFs. Conditions of entry are imposed in order to fulfil the Department's duty of care to persons in IDFs.

All visits by legal representatives are subject to the consent of the person in immigration detention and should comply with the normal entry requirements for visitors to IDFs. It is required that all visitors undergo screening procedures before entering an IDF (see DSM - Chapter 4 - Communication & visits - Screening & inspection powers: Entry to immigration detention centres). The visit should be coordinated in advance to allow an appropriate meeting room to be booked and to ensure that privacy can be maintained.

Legal representatives are generally given unrestricted access to their clients in immigration detention through:

- visits or, where available, video conferencing during normal business hours and after hours in emergency cases or
- by telephone at any time.

Access to legal representatives and other visitors is not restricted other than in exceptional circumstances and never for disciplinary or behavioural purposes.

For general rules applying to all visitors to IDFs, including legal professionals, see DSM - Chapter 4 - Communication & visits - Visitors & entry to immigration detention facilities.

### **13 Ongoing legal action and client placement**

It is important that a person's placement location does not hinder the progress of any legal action. The client placement model provides guidance on placement options that take account of legal action. Where ongoing legal action exists (for onshore placements) the detention placement must be able to provide the person in detention with access to their legal proceedings. For policy and procedure, see DSM - Chapter 2 - Client placement - Client placement model.

Placement decisions are to take account of the impact of a transfer on the ongoing management of the legal affairs of the person in immigration detention. For persons who cannot be placed near the place of their legal proceedings, arrangements should be made to facilitate their ongoing access to their legal proceedings, for example, video conferencing facilities.



# Detention Services Manual

## Chapter 4 - Communication & visits

### Consular access in immigration detention

#### ABOUT THIS INSTRUCTION

##### Contents

This instruction comprises:

- [Background](#)
- [Obligations](#)
- [Detention](#)
- [Consular access](#)
- [Flowchart](#).

##### Related instructions

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#).

##### Latest changes

##### [Legislative](#)

Nil.

##### [Policy](#)

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 May 2011, mainly to update [section 15 Explaining the policy instruction on consular access & form 1360](#) as regards the video information now available to Indonesians.

##### Owner

Detention Policy Section, Detention & Services Policy Branch, Compliance & Case Resolution Division, National Office.

##### [email](#)

Detention Instruction/IMMI/AU

##### Contents summary

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Guiding principles.

### **1 Purpose**

This instruction guides the department's detention and compliance officers and the detention services provider (DSP) officers in implementing Australia's international obligations relating to consular access for persons in immigration detention.

### **2 Guiding principles**

The guiding principles in relation to access to consular representation are encapsulated in the immigration values in DSM - Chapter 1 - Legislative & principles overview - Service delivery values which states:

- people in immigration detention will be treated fairly and reasonably within the law and
- conditions of detention will ensure the inherent dignity of the human person.

Relating these principles to the provision of consular representation, this means that Australia is obliged to ensure that foreign consular officials can carry out their functions within Australia, including in the delivery of consular services to their nationals who are placed in immigration detention by Australian authorities.

## OBLIGATIONS

This part comprises:

- [section 3 Australia's international obligations](#)
- [section 4 Chinese, Indonesian & Vietnamese nationals - additional obligations](#)
- [section 5 Where a person seeks asylum](#)
- [section 6 Disclosure of information to consular officers](#)
- [section 7 If a person is unable to give consent to consular access.](#)

### 3 [Australia's international obligations](#)

Australia is a party to the Vienna Convention on Consular Relations 1963 (the VCCR). Article 36 of the VCCR creates obligations for Australia to ensure that foreign consular officers have access to their nationals who are in immigration detention in Australia.

Consistent with these obligations, all persons in immigration detention must be informed of their right to:

- request consular access at any time, without delay
- receive consular access without delay
- refuse consular access at any time
- change their decision on consular access at any time.

### 4 [Chinese, Indonesian & Vietnamese nationals - additional obligations](#)

Australia's bilateral agreements with China, Indonesia and Vietnam set out additional obligations and requirements for notification and access relating to the detention of those nationals. These agreements are the:

- Consular Agreement between Australia and the Socialist Republic of Vietnam, 2004. Department of Foreign Affairs and Trade, Australian Treaty Series Number 25
- Agreement on Consular Relations between Australia and the People's Republic of China, 2000. Department of Foreign Affairs and Trade, Australian Treaty Series Number 26
- Arrangement on Consular Notification and Assistance between the Australia and the Republic of Indonesia, 2010. Department of Foreign Affairs and Trade.

See also [section 8 Detention of Chinese, Indonesian & Vietnamese nationals.](#)

### 5 [Where a person seeks asylum](#)

Regardless of nationality, where a person in immigration detention is an asylum seeker and *does not* clearly express an informed view about consular assistance, there is a *presumption* that the person *does not* want consular assistance - see [section 7 If a person is unable to give consent to consular access.](#)

In such situations, and for privacy reasons, the consular post *should not be notified* of the person's detention or allowed visits with the person, *unless that person requests that such notification be made and/or visits be facilitated.*

Departmental and DSP officers *must not* disclose any information that might identify current and former protection visa (PV) applicants or the existence of claims for protection in any communication with consular officers or other representatives of foreign governments. This prohibition includes information regarding a person's ongoing PV processing, ongoing review following a determination on their PV applications, and any information on failed asylum seekers, which it is not necessary to disclose to effect removal.

Unauthorised disclosure of this information may breach domestic and international laws, contravene the APS Code of Conduct, compromise the safety of the person and their family or provide sur place grounds for new claims for protection.

Risks of sur place refugee claims may arise if the identity of a person in immigration detention is made known as a result of identifying photographs or claims for protection by persons in immigration detention being disseminated widely or in a public forum. In some cases, the very act of applying for a PV may give rise to a well-founded fear of persecution in a person's home country.

## **6 Disclosure of information to consular officers**

### **6.1 No legal obligation**

The Department is not legally required, nor obliged, to provide personal information about a person in immigration detention at the request of another country.

Personal information about a person may only be disclosed by the Department to consular officers or representatives of foreign governments where permitted under the Information Privacy Principles (IPP) in the Privacy Act 1988. This includes situations where the disclosure is authorised by law or with the person's consent.

### **6.2 Authorised by law**

In certain circumstances, under the IPP, the identifying information of persons held in immigration detention may be disclosed to inform the governments of foreign countries of the identity of unlawful non-citizens who are being, or are to be, removed or deported from Australia - see:

- s336F of the Act - Authorising disclosure of identifying information to foreign countries and
- s198 of the Act - Removal from Australia of unlawful non-citizens.

### **6.3 With a person's consent**

A person's consent to disclose their personal information to consular officers or other representatives of foreign governments must be documented in writing and if possible by using form 1360 (Request for consular access for people in immigration detention) - this form is available in LEGEND in different languages - search by form number. The use of this form is to ensure that the individual's choice is recorded and that they are also fully informed of the consequences of that decision.

Form 1360 is to be provided in a language that the person is able to read and understand (translated versions are available in LEGEND) or where appropriate, arrangements are to be made for the person to have access to TIS in seeking instructions relating to consular notification (see DSM - Chapter 4 - Communications & visits - Translating and interpreting services). The purpose of the form must be explained in as simple language as possible to ensure that the person understands what they are agreeing to - see section 15 Explaining the policy instruction on consular access & form 1360.

## **7 If a person is unable to give consent to consular access**

### **7.1 Consent of parent or guardian**

In circumstances where a person in immigration detention is unable to make an informed decision on consular access or representation (in the case of minors or where there is a reasonable suspicion that the person is incapacitated), the consent of the person's parent or guardian must be obtained.

### **7.2 Minors**

Where a parent or guardian of a minor cannot be located, departmental officers should provide an independent person who is capable of acting in the best interest of the minor to express an opinion as to whether the minor wants consular access. The presence of an independent person can allay concerns over a potential conflict of interest in cases where an immigration detention facility (IDF) manager has temporary guardianship of a minor who is in detention.

Where a person in immigration detention is an asylum-seeker and does not clearly express an informed view about consular assistance, there is a presumption that they do not want consular assistance until they make a substantive request.

### **7.3 Incapacity**

If a person is, or is reasonably suspected to be an incapable person and that person has applied for/requested protection in Australia, the presumption against disclosing information would apply until a guardian or independent person is appointed to represent their best interests.

## **DETENTION**

This part comprises:

- section 8 Detention of Chinese, Indonesian & Vietnamese nationals
- section 9 Detention of other (non-Chinese, non-Indonesian & non-Vietnamese) foreign nationals
- section 10 Reception & induction
- section 11 Death of a person in immigration detention.

### **8 Detention of Chinese, Indonesian & Vietnamese nationals**

Departmental officers must orally inform the nationals of the Socialist Republic of Vietnam, the Republic of Indonesia and the People's Republic of China that, unless *they explicitly request that their consular post not be notified*, their consular post will be advised of their detention (without releasing identifying information) and the reasons for their detention - see section 16 What to do when a foreign national is detained for a flowchart explaining this process.

Unless *explicitly requested* that consular contact *not* occur, departmental officers will:

- a. ensure that the relevant consular post is advised of the detention of one of their nationals and the reasons for that detention within:
  - *three calendar days* in the case of China
  - *three business days* in the case of Indonesia and Vietnam
- b. inform these nationals of their right to have their communication forwarded to their consular post
- c. allow consular officers to visit, correspond and arrange legal representation for the person in immigration detention within two days of the initial notification of detention of a Chinese, Indonesian or Vietnamese national and, thereafter, at least once a month
- d. make available to the person in immigration detention adequate translating and interpreting services during legal proceedings
- e. facilitate communication between the person and the consular post without delay.

In the above circumstances, written evidence of the decision of the person in immigration detention must be obtained.

### **9 Detention of other (non-Chinese, non-Indonesian & non-Vietnamese) foreign nationals**

In discharging Australia's international obligations, departmental and DSP officers must, *without delay*:

- a. inform the person that they may request that the Department notify their consular post of their detention and facilitate any request for a consular officer to visit them in detention
- b. provide the person with a copy of form 1360, in a language that they are able to read and understand, or, where appropriate, arrange for the person to have access to the TIS
- c. inform the relevant consular post of a person's immigration detention if the person so requests
- d. allow consular representatives to visit, converse or correspond with the person, and arrange for their legal representation (only if the person agrees to such contact)

- e. inform the person of their right to have any communication forwarded to the consular post and ensure such communications are passed to their consulate
- f. inform the person that their personal information may be disclosed to a foreign consulate without their consent to facilitate their removal.

## **10 Reception & induction**

### **10.1 Consular access or representation**

A person in immigration detention may, at any time, request or refuse consular access or representation.

### **10.2 Role of the DSP**

As part of the handover documents relating to the person's admission or transfer to an IDF, the DSP officer must check for a completed form 1360 and give the completed form to the relevant departmental officer.

Where a copy of form 1360 has either not been provided in the person's handover documents or is incomplete, the DSP must:

- a. inform the relevant departmental officer at the IDF
- b. inform the person that they can change their mind about consular access at any time
- c. provide a copy of the form to the person in immigration detention
- d. ask the person to complete and return their signed copy of form 1360 within *three calendar days* of entering immigration detention (meeting prescribed notification timeframes for Chinese, Indonesian and Vietnamese nationals - see section 8 Detention of Chinese, Indonesian & Vietnamese nationals)
- e. inform the person that they can change their mind about consular access at any time.

### **10.3 Role of the department**

The relevant departmental officer must:

- a. ensure that the person's signed form 1360 is scanned and attached on the CCMD Portal, with an additional copy placed on their paper file
- b. ensure that the person's instructions relating to consular access have been implemented
- c. inform the person that they can request consular access or change their mind at any time
- d. give the person a further copy of form 1360 (for subsequent use if required).

### **10.4 Illegal foreign fishers - induction of crew**

There are different induction requirements for crews of illegal foreign fishers held in immigration detention. In such cases, the Department, or the DSP must, without delay:

- a. inform the crew of their individual right to request or refuse consular access at any time (depending on the person's nationality, refer to:
  - section 8 Detention of Chinese, Indonesian & Vietnamese nationals or
  - section 9 Detention of other (non-Chinese, non-Indonesian & non-Vietnamese) foreign nationals



- b. record each crew member's wishes relating to consular access on the nominal roll
- c. provide a copy of the *Fishers Information Booklet* to each crew member
- d. ensure that each person's instructions relating to consular access have been implemented
- e. record in ICSE or relevant departmental system, for each crew member, that the person has been informed of their right to consular access.

## **11 Death of a person in immigration detention**

In the case of a death of a foreign national in immigration detention, the Department should inform the relevant, local consular post of the death without delay. The Privacy Act does not apply to deceased persons.

The consular post will be able to provide next of kin details or make other notification arrangements.

For Chinese and Vietnamese nationals in immigration detention, the consular post must be provided with a copy of the death certificate, if requested.

For Indonesian nationals in immigration detention, if requested, the consular post must be provided with a death certificate or copy of other documentation certifying the death.

Australia's obligation to inform the relevant consulate of the death of one of its foreign nationals in immigration detention does not extend to the obligation to provide details of any dependant of that deceased person.

The disclosure of personal information of a dependant of a deceased foreign national to the consular post or other foreign representative is subject to privacy requirements (see section 6 Disclosure of information to consular officers) and is not to be provided without consent unless consistent with the IPPs.

## **CONSULAR ACCESS**

This part comprises:

- section 12 Contact by consular officers
- section 13 Visits by foreign government representatives
- section 14 Recordkeeping
- section 15 Explaining the policy instruction on consular access & form 1360.

### **12 Contact by consular officers**

Departmental and DSP officers must not disclose any personal information to any person, including the status of outstanding matters in relation to a visa application, or acknowledge that a person is in immigration detention unless authorised under the Privacy Act.

The Immigration Status Service (ISS) provides a 24 hour point of contact for Australian-based embassies, high commissions or consulates to inquire about their nationals who may be in immigration detention.

ISS contact details:

email address: iss@immi.gov.au

telephone: 1800 558 414

fax: 1800 709 505

When a diplomatic or consular official contacts the ISS, the ISS will advise that it is unable to confirm whether the person is in immigration detention, but that if the person's contact details are known, the ISS would inform that person of the communication made by the relevant embassy, high commission or consular official.

On receipt of advice from ISS, the relevant departmental officer must:

- a. inform the person in immigration detention of the enquiry and assure them that the Department has not released any of their personal or other information to the person enquiring about their immigration status and
- b. use form 1360 to seek the person's instructions in relation to contact with their embassy, high commission or consulate before consular access is granted.

### **13 Visits by foreign government representatives**

All visits to a person in immigration detention by consular and other foreign government representatives must be coordinated through the Detention Visits mailbox (detention.visits@immi.gov.au), and comply with the normal entry requirements for visitors to places of immigration detention - see DSM - Chapter 4 - Communications & visits - Visitor & entry to immigration detention facilities. Where consular officials attend an IDF on a regular scheduled basis, for example in the Northern IDC, which, on occasions can be up to five times a week, the DSP need only advise departmental staff, the Detention Visits mailbox and Detention Operations of such ongoing visits on the first occasion.

These visits can include:

- a. consular officers at the request, or with the consent, of the person involved
- b. consular officers to arrange a person's return to their home country

- c. other foreign government representatives at the invitation of the Department to a place of immigration detention.

In conducting approved consular visits, officers must ensure:

- a. the person's privacy is respected
- b. an independent person is present to represent the best interest of any minor
- c. consular staff have no contact with other persons in immigration detention, particularly those of the same nationality
- d. other persons are not inadvertently identified by name
- e. they manage the visit with the assistance of appropriately qualified interpreters and/or an independent support person to ensure that the immigration status of the person is not compromised
- f. no information is disclosed that might identify current and former PV applicants, the existence of ongoing claims, including reviews and any information on failed asylum seekers, which it is not necessary to disclose to effect removal
- g. consular and other foreign government representatives must:
  - accurately identify themselves to the person at the beginning of the visit
  - explain the purpose of their visit
  - be advised that they are to restrict their questions to the stated purpose of the visit.
- h. no information about other persons in immigration detention is exchanged during these visits.

## **14 Recordkeeping**

All departmental and DSP officers should ensure that all information relating to consular access by a person in immigration detention, including all requests, refusals, visits and other contact with consular officers or other foreign government representatives, is recorded and stored on the person's files and relevant departmental recordkeeping systems.

## **15 Explaining the policy instruction on consular access & form 1360**

The following points may be used as guidance in explaining the function of consular access for persons in immigration detention.

- Hello, my name is            and I am an Australian immigration officer
- You are in Australia and have been detained under Australian migration law
- Since you have been detained, I need to ensure that you know that you have a right to request access to officials of your government *at any time* - we refer to this as consular assistance:
  - If you wish to personally contact your government representative you can ask an immigration officer for assistance to do so at any time
  - You can also telephone your government's representative at any time
  - A telephone will be made available to you for this purpose
  - You also have a right to refuse to speak to officials of your government at any time
  - If you make a decision you can also change your mind at any time.

- If you choose to contact your government they may be able to assist you with a range of things, including:
  - visiting you while you are detained
  - making contact with relatives if you wish
  - assisting with your return home
  - assisting you to obtain appropriate legal representation
  - providing other types of advice and assistance.

You can get assistance with these services - such as a lawyer - even if you do not agree to speak to officials from your government.

If you chose not to contact your government or to not make a decision at this time, the Australian Government will not disclose your personal information (unless Indonesian, Vietnamese or PRC nationals) to your government, or any other person, including the fact that you have been detained.

- — There may be a reason for us to provide information about you to your government without your consent but this will only occur under certain circumstances, including if we are authorised or required by Australian law to do so.

*If the detainee is an Indonesian national:*

- Your government has requested that I read this letter to you and hand you a copy to assist you to make your decision. *[A copy of the “Notification of Consular Assistance” letter from the Indonesian Embassy is in TRIM container: ADF2010/26537].*
- The telephone numbers of your government’s officials are on the letter and you can telephone them at any time if you wish.
- The letter includes a link to a video presentation on your Embassy’s website, which you may also wish to view. *[A translation of this video is in TRIM container ADF2011/291499.]*

#### Questions

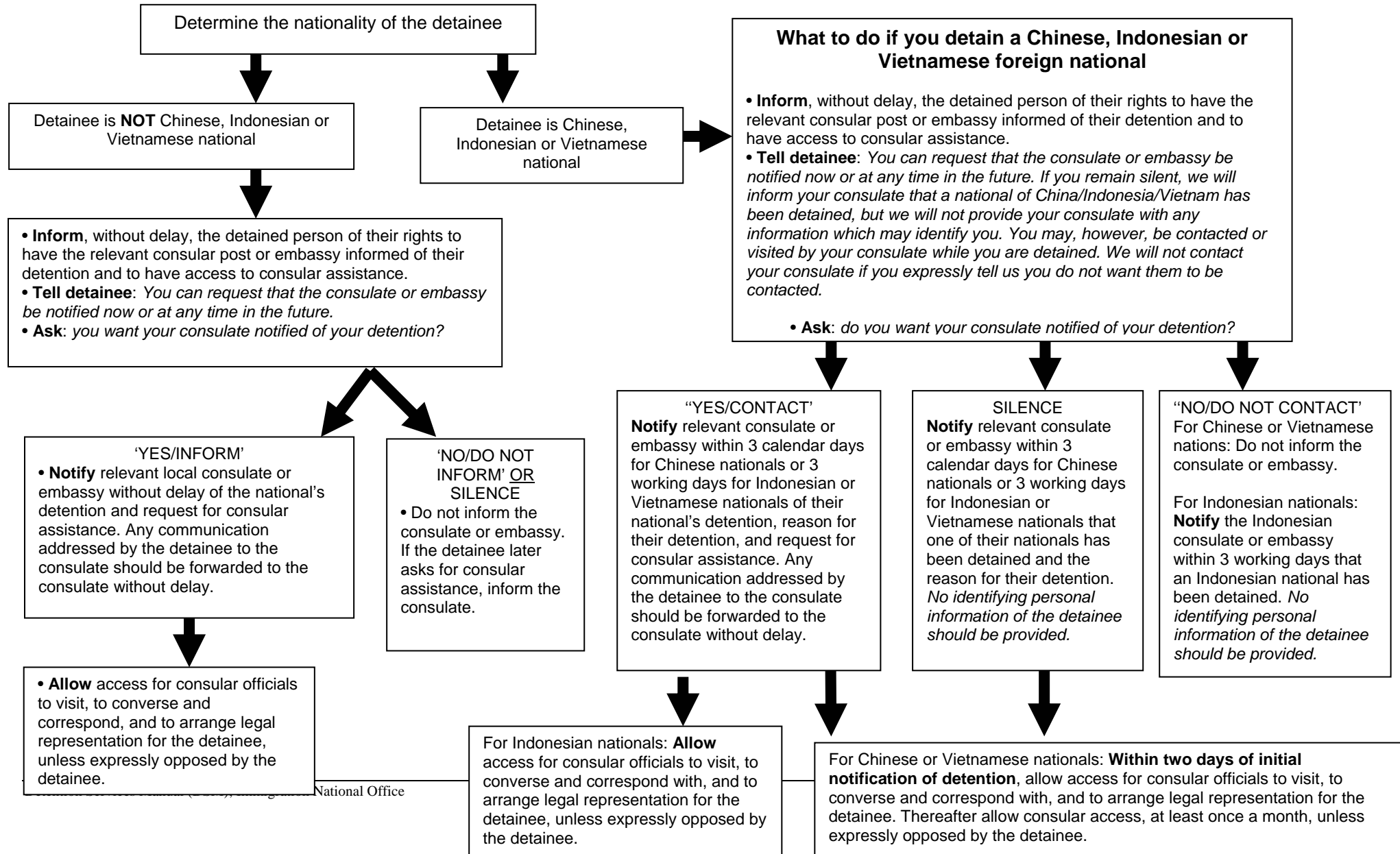
- Do you understand that you can contact your government representative at any time?
- Do you understand that you have the right to refuse to contact your government representative?
- Do you understand that you can change your mind at any time?
- Do you have any questions or would you like further explanation?
- I have a form to record your consular access decision which I am going to read out to you now *[officer should explain the different parts of form 1360, read out the questions at part B and request a signature at part C].*

Have translated copies of form 1360, Request for consular access for people in immigration detention been provided to the detainee?

Has access to a translator been provided?

## FLOWCHART

### 16 What to do when a foreign national is detained



# Detention Services Manual

## Chapter 4 - Communication & visits

### IAAAS

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction comprises:

- Background
- The Immigration Advice & Application Assistance Scheme
- IAAAS checklist.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values
- PAM3: Act - Compliance - Removal - Removal of from Australia.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS) was reissued on 5 December 2010 to:

- remove references to PAM3: Act - Compliance - Removal of irregular maritime arrivals - policy and procedure is now contained in PAM3: Act - Compliance - Removal - Removal from Australia
- to make changes throughout the instruction.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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<b>5 The Department's responsibilities under IAAAS contracts.....</b>	<b>3</b>
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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Guiding principle.

### **1 Purpose**

This instruction is for departmental officers dealing with a person's entitlement to the Immigration Advice and Application Assistance Scheme (IAAAS), when it is known that a person in immigration detention:

- intends to apply for a protection visa (PV) or
- in the case of irregular maritime arrivals (IMAs), has requested refugee status assessment (RSA).

### **2 Guiding principle**

The guiding principle in relation to the provision of IAAAS to people in immigration detention is encapsulated in DSM Chapter 1 - Legislative & principles overview - Service delivery values which states that people in detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. For the provision of IAAAS this means that persons in immigration detention are provided with assistance that:

- supports Australia's international protection obligations under the 1951 UN Convention relating to the Status of Refugees and the 1967 Protocol by:
  - ensuring that they have access to professional and independent application assistance to put their claims for protection in Australia as comprehensively as possible, in conformity with Australia's international non-refoulement obligations.
- delivers appropriate services by:
  - permitting a valid PV application to be lodged or a request for RSA or merits review to be made and
  - ensuring that persons in immigration detention are actively assisted to resolve their immigration pathway in the most effective and timely manner.

## **THE IMMIGRATION ADVICE & APPLICATION ASSISTANCE SCHEME**

This Part comprises:

- section 3 The IAAAS service
- section 4 Offering the IAAAS service
- section 5 The Department's responsibilities under IAAAS contracts.

### **3 The IAAAS service**

The IAAAS - see Fact Sheet 63 on the Department's website - funds selected registered migration agents to provide independent and professional application assistance to all persons in immigration detention and seek to make a PV application or RSA request, at no cost to the applicant.

Application assistance is provided to persons in immigration detention to prepare and lodge applications for PV or requests for RSA. It also includes application assistance to prepare requests for review by the RRT (in the case of PV applicants) or independent merits review (IMR) (in the case of people in the RSA process) where the primary outcome is negative.

IAAAS contracts require the IAAAS provider to explain to their client, as a first order of business, the nature of the IAAAS service using the Client Information Leaflet (CIL). The CIL has been translated into many languages and an interpreter may also be used to ensure there is good understanding of the service to be provided. The IAAAS provider will obtain their client's signature to the 'Acknowledgement' attached to the CIL and attach the signed Acknowledgement to the client's PV application, RSA request, or merits review request. Applicants may decline IAAAS application assistance if they so choose.

### **4 Offering the IAAAS service**

When a person in immigration detention has been screened in or has made known to the appointed case manager their intention to apply for a PV (assuming they are not barred or otherwise legally prevented from making that application) or RSA, the IAAAS service is to be offered to them as soon as possible.

Where appropriate, departmental case managers should ensure that the responsibilities outlined in the IAAAS checklist are properly discharged and appropriate records made.

### **5 The Department's responsibilities under IAAAS contracts**

The Department's responsibilities under IAAAS contracts include:

- offering the IAAAS service to persons in immigration detention who seek to make a PV application or RSA request
- arranging for the allocation of an IAAAS provider to persons in immigration detention and
- engaging as necessary with the DSP to facilitate contact between the migration agent and their client, for example, interpreter, interview room, etc.

IAAAS services do not extend beyond assistance at the primary and merits review stages. The client may then elect to retain the provider (at their own expense) for further immigration related assistance.



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<b>Non-acceptance of offer of IAAAS services</b>		
(3)	<p>If the client does not accept the offer, the departmental case manager:</p> <ul style="list-style-type: none"> <li>obtains the client's written acknowledgement that they do not accept the IAAAS services and</li> <li>advises the client that they are responsible for all aspects in relation to assistance provided by any other migration agent, including costs.</li> </ul>	<input type="checkbox"/>  <input type="checkbox"/>

<b>Facilities available to the IAAAS provider</b>		
(4)	<p>The department will engage with the DSP to make available appropriate arrangements (such as a room, desk and chairs) and access to relevant equipment (such as telephone, facsimile or photocopier) for the IAAAS provider to meet/interview their clients, in accordance with IAAAS contracts.</p> <p>In the case of a negative RSA hand down decision, the departmental case manager must prioritise and facilitate the contact between the client and the IAAAS provider, including engaging the DSP to arrange a private room and phone as required. (The migration agent will arrange their own Telephone Interpreter Service (TIS) phone interpreter or liaise with the departmental interpreter liaison section (where available) on-site when personally visiting their client.)</p> <p>The departmental case manager must email a copy of the negative RSA decision record to the IAAAS provider 24 hours in advance of the hand down so that the provider has sufficient time to prepare an explanation of the decision to the client.</p>	<input type="checkbox"/>  <input type="checkbox"/>
(5)	<p>The IAAAS provider is responsible for arranging an interpreter to be available for the meeting/interview or for any other occasions, except when participating in departmental task forces.</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>RSA task forces are arranged by the IMA Section, National Office.</li> </ul>	<input type="checkbox"/>
(6)	<p>IAAAS providers are obliged to communicate with their clients on a regular basis. The Department, DSP and other service providers will observe strict confidentiality, whether the communication is in person, by telephone, by fax or by post.</p> <p><b>Where the IAAAS provider wishes to contact their IMA clients</b></p> <p>The DSP or the departmental officer should facilitate contact between the provider and their client including a time, venue and onsite or telephone TIS interpreter if required.</p>	<input type="checkbox"/>  <input type="checkbox"/>

<b>Behaviour of the IAAAS provider</b>		
(7)	<p>The IAAAS provider must, while on departmental premises (including premises managed on behalf of the department) comply with the department's policies and procedures in relation to access and freedom of movement on those premises, occupational health and safety requirements and the DSP's instructions on visiting an immigration detention facility (IDF).</p> <p><b>Note:</b></p> <ul style="list-style-type: none"> <li>IAAAS providers are subject to the normal visitor entry conditions.</li> </ul>	<input type="checkbox"/>
(8)	<p>The IAAAS provider, who is almost always a registered migration agent, must also act in accordance with the Migration Agents Registration Authority (MARA) Code of Conduct. The exceptions are "officials" under s275 of the Migration Act who are employees of some legal aid agencies.</p>	<input type="checkbox"/>
(9)	<p>The departmental case manager is to inform Client Support &amp; Liaison Section (CSLS), National Office, if they have any concerns that the IAAAS provider is not meeting the standards set above. The relevant State or National Office Onshore Protection Branch should also be informed.</p> <p><b>Note:</b></p> <p>The Director, CSLS, National Office, may elect to curtail or suspend access to an IDF pursuant to its contracts with providers if circumstances warrant. Any disciplinary action etc can only be instituted only by MARA.</p>	<input type="checkbox"/>

<b>Complaints</b>		
(10)	The departmental case manager should contact CSLS, National Office, if they become aware that a client is dissatisfied with the services they are receiving from the IAAAS provider.	<input type="checkbox"/>
(11)	<p>Generally, clients cannot change IAAAS providers. In some cases, where a complaint has been substantiated, the department may agree to arrange another IAAAS provider for a client.</p> <p>A client may cease arrangements with an IAAAS provider at any time and seek assistance from another registered migration agent who is not an IAAAS provider. The client will then be responsible for paying the agent's fees, and for making arrangements to meet the agent and provide information.</p>	<input type="checkbox"/>
<b>Related legislation/policy/documents:</b> <ul style="list-style-type: none"> <li>▪ Part 3 of the <i>Migration Act 1958</i> provides a scheme for regulating the immigration advice industry. The main elements of the scheme include: <ul style="list-style-type: none"> <li>▪ an industry body, appointed by the Minister, to administer the registration of migration agents (Division 6) and to maintain a register of migration agents (Division 3)</li> <li>▪ a framework for investigating complaints against, and imposing sanctions on, migration agents (Division 4) and</li> <li>▪ a legally-binding code of conduct to guide agents in their practice and business activities (s314).</li> </ul> </li> <li>▪ Departmental and IAAAS provider contracts in relation to the provision of IAAAS services.</li> <li>▪ Fact Sheet 63 Immigration Advice and Application Assistance Scheme</li> </ul>		

<b>Date issued</b>	<b>[As per LEGEND]</b>
<b>Issued by</b>	<b>Detention Policy Section, in consultation and agreement with Client Support &amp; Liaison Section, Services Management Branch (SMB).</b>
<b>Contact details</b>	<b>Director Detention Policy Section (02) 6264 4755</b>
<b>Cleared by</b>	<b>Assistant Secretary Policy and Planning Branch Community and Detention Services Division</b>  <b>Assistant Secretary Services Management Branch Community and Detention Services Division</b>

# Detention Services Manual

## Chapter 4 - Communications & visits

### Community consultative groups

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction comprises:

- Background
- Community consultative group protocol
- Conflict of interest declaration.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 21 August 2010 with minor text changes.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Guiding principle
- section 3 Roles and responsibilities of staff.

### **1 PURPOSE**

This instruction outlines the protocol and staff roles and responsibilities for organising meetings of the community consultative groups (CCGs) established for immigration detention facilities (IDFs) in each state and territory. These facilities include immigration detention centres (IDCs), immigration residential housing (IRH) and immigration transit accommodation (ITA) and other facility-based alternative places of detention (APODs).

The Community consultative group protocol outlines the role of the CCG and includes details regarding membership and meetings. All prospective CCG members should be provided with a copy of the protocol and requested to sign the Conflict of interest declaration.

### **2 GUIDING PRINCIPLE**

The CCG has been established to allow the Council for Immigration Services and Status Resolution (CISSR), the department, the detention service provider (DSP), the health services provider (HSP) and key external stakeholders to meet and discuss any issues within the local immigration detention environment.

CCGs are in line with the service delivery values - see DSM - Chapter 1 - Legislative & principles overview - Service delivery values. The values state that the provision of services to persons in immigration detention will be underpinned by respect for human dignity and fair and reasonable treatment within the law.

### **3 ROLES AND RESPONSIBILITIES OF STAFF**

The regional management team is responsible for:

- nominating a representative to attend meetings
- providing secretariat services including room bookings, invitations, preparation of agenda items, minute taking and records management
- providing a summary of minutes to CCG members for their consideration and action
- inviting local community group representatives to attend meetings or become a member of the CCG
- assessing community group representatives' eligibility for membership of the CCG
- assessing conflict of interest declarations and other membership issues
- considering members' requests to distribute CCG minutes to non-members
- considering members' requests to tour the IDF.

Visits to IDFs outside of CCG meetings should adhere to the visitor procedures. See DSM Chapter 4 - Visitors & entry to immigration detention facilities.

The DSP is responsible for:

- providing a representative to attend meetings
- providing members with frequent visitor passes and facilitating access in line with relevant procedures.

The CISSR Secretariat Section, National Office, is responsible for:

- supporting CISSR members with their role of chairing CCG meetings.

## **COMMUNITY CONSULTATIVE GROUP PROTOCOL**

A formatted version of this document is available in TRIM at PCD2008/2776.

### **Contents summary**

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### **PURPOSE**

The CCG has been established to allow CISSR, the department, the DSP, the HSP and key external stakeholders to meet and discuss any issues within the local immigration detention environment.

### **TERMS OF REFERENCE**

To explore and consider issues relating to the range of services, activities and welfare opportunities available to people in immigration detention with a view to enhancing service delivery in compliance with:

- legal requirements and policy relating to immigration detention
- the DSP's policy and procedures manuals
- good order and security of IDFs.

### **MEMBERSHIP**

CCG membership will generally comprise of:

- the Chair (member/s of the Council for Immigration Services and Status Resolution)
- the regional manager (or delegate)
- the detention service provider (DSP) centre manager (or delegate)
- other departmental or DSP officers involved in service delivery
- a representative from the Commonwealth Ombudsman's office
- up to ten community representatives, as determined by the regional manager, for a period of 12 months.

Community representatives will generally be drawn from local community support organisations or service providers who have an interest, knowledge and commitment to making a positive contribution to the effective operation of the IDF.

Community representation should endeavour where possible to reflect the profile of the detention population, with representatives or advocates from relevant ethnic and religious community organisations.



Criteria for membership will include how the person will add value to the group and enhance the group's ability to provide balanced and constructive input to improve service delivery. If members represent a particular community or religious group this should be declared.

CCG members can propose nominations for membership. Membership will generally be by invitation from the regional manager after consultation with the Chair. Persons interested in joining the CCG should contact the regional manager at the relevant IDF.

From time to time other persons with specialist knowledge or contributions may be invited as guests to attend CCG meetings. Attendance of guests at CCG meetings must be agreed to by the Chair in advance.

Members will be appointed for one calendar year and may be replaced or re-appointed after that time.

Prospective CCG members will be required to sign a Conflict of interest declaration and disclose any matter that could adversely affect, or might be perceived to affect their CCG membership. The CCG Chair and the regional manager will consider such declarations before confirming membership. A written record of the declaration and decision should be stored with the signed conflict of interest declaration form.

Where situations arise that breach the declarations signed by the member, the seriousness of the situation will be assessed by the regional manager. If warranted and in consultation with the Chair and other CCG members, the regional manager may consider termination of membership.

### **INFORMATION SESSION FOR COMMUNITY REPRESENTATIVES**

In the interests of safety and security the regional management team will arrange for all community representatives to take part in an information session at the IDF prior to attending their first meeting. This session will provide instruction on occupational health and safety requirements within the IDF, including, but not limited to, fire safety and security requirements.

### **ACCESS TO FACILITIES**

Before their first visit to an IDF, new members will be asked to complete and acknowledge visits documentation, which includes the DSP's visits application and conditions of entry form.

The DSP will issue all CCG members with frequent visitor passes in order to facilitate access to the IDF. A meeting room will be provided for CCG meetings and members should not access other areas of the IDF without permission from the regional manager.

All visitors are asked to abide by the conditions of entry form which aims to protect the safety, welfare and security of all people within IDFs.

### **PRIVACY/CONFIDENTIALITY**

Deliberations of the CCG are in-confidence and this confidence should be respected when communicating with external parties.

Documentation provided at CCG meetings should not be circulated outside membership of the group without prior written approval from the regional manager. This does not apply to representatives of the Commonwealth Ombudsman's Offices who are at liberty to circulate documentation obtained at CCG meetings to relevant staff within the Commonwealth Ombudsman's office. The prior written approval of the regional manager is required for representatives of the Commonwealth Ombudsman's offices to circulate documentation to persons outside their offices.

Information discussed that has the potential to breach the privacy of people in immigration detention must not leave the meeting. Breaches of privacy requirements or other aspects of this protocol by a CCG member may lead the regional manager to reconsider the person's membership of the CCG.

If issues raised in the presence of a particular member of the CCG present a potential conflict of interest, the member concerned should exclude themselves from discussion of that issue. The Chair may elect to exclude a member from a discussion where there is a potential conflict of interest.

## **CCG SECRETARIAT**

The regional management team is responsible for organising and preparing meeting venues, issuing invitations, distributing the agenda and preparing and distributing meeting records and papers. Agendas will be distributed to members at least ten working days in advance of each meeting.

## **MEETINGS**

CCG meetings will occur on a frequent and scheduled basis, but at a minimum of twice a year.

## **TABLING MINUTES OF CLIENT CONSULTATIVE COMMITTEE (CCC) MEETINGS**

CCC meetings enable persons in immigration detention to raise and discuss issues of concern relating to services provided within IDFs. The minutes from the previous CCC meeting should be tabled at each CCG meeting.

For privacy reasons, the minutes of CCC meetings must be tabled without including the names of persons in immigration detention involved in the meetings or who raised specific issues.

## **MEETING AGENDA AND MINUTES**

All CCG meetings are required to have documented agendas and minutes.

The CCG Secretariat will distribute meeting records promptly. Records of meetings should be distributed to:

- CCG Chair
- CCG members
- CISSR Secretariat Section, National Office
- the regional manager of the state or territory in which the IDF is located.

## **CONFLICT OF INTEREST DECLARATION**

A formatted version of this document is available in TRIM at PCD2008/2776.

### **DECLARATION OF PERSON SELECTED FOR APPOINTMENT TO THE COMMUNITY CONSULTATIVE GROUP (CCG)**

#### **IN RELATION TO CONFLICT OF INTEREST AND OTHER MATTERS**

I,

.....

of,

.....

being a person selected for appointment to the CCG at ..... immigration detention facility,  
do solemnly and sincerely declare that:

(a) I am not aware of any factors that could affect adversely, or might be considered to affect adversely, my status as a fit person to serve on that CCG;

(b) I will advise the Chair of the Committee at the earliest possible time, should I become aware of any situation which may conflict with my service on the CCG or otherwise cause embarrassment to the CCG.

.....

(Signature of person making declaration)

.....

(Date)

#### **Factors that could adversely affect, or might be considered to adversely affect, a person's status as a fit person to serve on a CCG:**

- If a person has been or is engaged in criminal conduct.
- If a person has been involved in activities that have disrupted, harmed or threatened the community or a segment of the community.

#### **Situations that may conflict with service on a CCG or otherwise cause embarrassment to the CCG:**

- Any interest or activity that may be in conflict with the aims of the CCG and its terms of reference, for example business interests in areas of service delivery to people in immigration detention.

**Please attach any declarations of conflicts of interest to this form.**

# Detention Services Manual

## Chapter 4 - Communication & visits

### Client consultative committees

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction comprises:

- Background
- Client consultative committees.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 5 December 2010 and has been substantially revised.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **BACKGROUND**

This Part comprises:

- section 1 Purpose
- section 2 Guiding principle
- section 3 Roles and responsibilities of staff.

### **1 PURPOSE**

This instruction outlines the role of the Client consultative committees (CCC) at immigration detention facilities (IDFs).

### **2 GUIDING PRINCIPLE**

The guiding principle in relation to CCCs in IDFs is encapsulated in DSM - Chapter 1 - Legislative & principles overview - Service delivery values which states that persons in immigration detention will be treated fairly and reasonably, within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. For convening CCCs in IDFs this means that:

- persons in immigration detention will be provided with an appropriate forum for communication between departmental staff, detention service provider (DSP) staff and other persons in immigration detention concerning detention conditions and the practicalities of daily life in the IDF
- persons in immigration detention will be provided with an opportunity to make suggestions regarding service delivery enhancements.

### **3 ROLES AND RESPONSIBILITIES OF STAFF**

#### **3.1 The detention service provider**

The DSP is responsible for:

- ensuring that persons in immigration detention are appropriately represented at the meeting
- ensuring that persons in immigration detention can meet prior to each CCC meeting so that client representatives can gather information
- providing secretariat functions for the meetings in a timely fashion, including:
  - circulating the CCC agenda before meetings
  - organising interpreters where required
  - organising the venue and facilities
  - nominating staff members to attend CCC meetings
  - recording and circulating minutes and
  - following up on action items.

#### **3.2 Departmental staff**

Departmental responsibilities:

- CCC meetings will be attended by the regional manager or their delegate
- available staff are encouraged to attend CCC meetings and facilitate meaningful interaction between persons in immigration detention and other IDF staff. In particular, Case Management staff should be invited to attend
- staff should monitor requests and issues raised by persons in detention and respond to DIAC-related questions should they arise.

#### **3.3 Service providers**

Some service providers will regularly attend meetings, and others will be invited to attend as required.

## **CLIENT CONSULTATIVE COMMITTEES**

### **4 FUNCTIONS OF THE CCC**

Each IDF will establish a CCC at which persons in immigration detention can raise matters of concern and interest to persons detained at the IDF.

The CCC provides an opportunity for persons in immigration detention to raise issues and suggestions about services and conditions within the IDF; it is not a forum for discussing personal matters or administrative aspects of immigration detention, including pending visa applications, reviews or any other immigration matters.

Depending on the size of the IDF and the number of persons accommodated in it, individual facilities may wish to establish additional consultative forums to discuss specific topic areas such as food or activities.

#### **4.1 Terms of reference**

Each IDF will establish the terms of reference applicable to the CCC at that location. The terms of reference will specify details including meeting frequency and those in attendance at meetings.

Each IDF will, after consultation, outline who will be the chair of the CCC at that location. There is no requirement for the DSP or the department to chair the meetings. However, the DSP acting as chair has been found by many IDFs to be the most efficient way of operating these meetings.

#### **4.2 Attendees**

Attendees will include the DIAC regional manager (or their delegate), nominated DSP representatives (for example, operations manager, programs and activities coordinator), and other nominated on-site DSP personnel (for example, health services manager representatives). Interpreting services should be used where appropriate - see DSM - Chapter 4 - Communication & visits - Translating & interpreting services. Case Management and other detention operations staff should be invited to attend.

The number of persons in immigration detention invited to attend the CCC will largely depend on the size of the IDF and the number of persons accommodated at any one time. Each IDF will specify whether CCC attendance is open to all persons in the IDF or whether appropriate representatives only will attend.

The DSP should encourage persons in immigration detention to participate in the CCC in order to establish a committee that is, where possible, a balanced representation of the overall population of the IDF at the time (for example, in relation to sex, nationality, religion or accommodation areas).

Due to the high turnover of persons in immigration detention, causing fluctuations in the numbers of residents, representatives for the CCC may need to be sought on a regular basis.

The Ombudsman's local office representatives and Australian Red Cross representatives are to be advised in a timely manner of upcoming CCC meeting(s), should they wish to attend. They should be provided with the relevant documentation (minutes and agenda) in a timely fashion prior to meetings.

#### **4.3 Minutes**

The DSP will take minutes and distribute copies to attendees and any other parties responsible for action items. Copies of the minutes (translated where required) should be made available to other interested persons in immigration detention. The DSP and on-site departmental staff will keep a record of minutes and follow up on action items. Where issues of national significance are raised on-site departmental staff will liaise with Community & Detention Operations Branch, National Office, to seek clarification or resolution of these issues. The outcome should then be passed on to the CCC representatives who were present at the last meeting, and included in the minutes.

# Detention Services Manual

## Chapter 4 - Communication & visits

### Screening & inspection powers: Entry to immigration detention centres

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This policy instruction, which deals with s252G of the Act (Powers concerning entry to a detention centre), comprises:

- [Introduction](#)
- [Entry of persons to an IDC](#)
- [Information for visitors about to enter an IDC](#).

##### **Related instructions**

- [DSM Chapter 1 - Legislative & principles overview: Service delivery values](#).

##### **Recent changes**

###### Legislative

Nil.

###### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued 15 May 2009 with minor text changes.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **INTRODUCTION**

This Part comprises:

- section 1 Purpose
- section 2 Entry to IDCs - legal framework.

### **1 PURPOSE**

This instruction gives policy and procedures for officers exercising the screening and inspection powers available under s252G of the Migration Act (the Act) which apply to persons entering IDCs. For a list of persons to whom this instruction may apply see section 4 Persons who may be screened.

The powers are available only at the point the person is seeking entry to an IDC. A person does not have to comply with the screening or inspection measures, however:

- if a person wanting to enter an IDC as a visitor does not comply they may be refused entry to the IDC (see section 5.5 Visitors refusing an inspection) and
- if a person in *immigration detention* does not comply they can be screened under s252AA or searched under s252 (see section 4.3 Screening a person in immigration detention).

See also the ministerial direction No. 20 under s499 - Powers concerning the entry of visitors to immigration detention centres.

### **2 ENTRY TO IDCs - LEGAL FRAMEWORK**

#### **2.1 The legislative framework**

Section 252G of the Act is the only Commonwealth legislation that provides specific powers relating to the entry of persons to IDCs. Ministerial direction No. 20 under s499, which is to be read with this instruction, provides further guidance on s252G and *officers* are to follow this direction when exercising these powers. Departmental officers and the Detention Service Provider (DSP) are not to disclose personal information except in accordance with the provisions of the Privacy Act 1988 - for further information see the ministerial direction.

The screening and inspection powers in the Act apply to IDCs established by the Minister under s273 of the Act.

The DSP as the “occupier” of the IDC, has the right under certain provisions of the Act to:

- regulate the entry of persons and
- impose conditions of entry.

#### **2.2 Authorisation to screen and/ or inspect**

Only an *officer*, as defined in s5(1) of the Act, can exercise the screening power of s252G(1) of the Act. This includes:

- departmental officers and
- DSP officers defined under item (g) of the definition of *officer* under s5(1) of the Act.

The inspection power is a *separate power*. Only an *officer* who is *also* an *authorised officer* for the purposes of s252G of the Act can exercise the inspection powers of s252G(3), (4), (5) and (6).

Officers who need to check their authorisations/ delegations should refer to the Instruments of Delegations and Authorisation (Ministerial Instrument M10 - Externals - Ministerial Instruments) on IMMIInet or they can email the Legislative Instruments Unit at [delegations@immi.gov.au](mailto:delegations@immi.gov.au).



## **ENTRY OF PERSONS TO AN IDC**

This Part comprises:

- section 3 Facilitation of visitors' entry to IDCs
- section 4 Persons who may be screened
- section 5 Inspection of a person's possessions
- section 6 Items discovered as a result of screening or inspection
- section 7 Refusal of entry - procedures
- section 8 Use of force to prevent entry - remove a visitor from an IDC
- section 9 Records - entry to IDCs.

### **3 FACILITATION OF VISITORS' ENTRY TO IDCs**

#### **3.1 Facilitation of visits**

Every reasonable effort should be made to facilitate the entry of a visitor to an IDC during visiting hours, subject to:

- compliance by a visitor with any requests made under s252G
- the good order and security of the centre
- the safety of all persons within the centre
- the protection of the dignity and privacy of persons in immigration detention
- maintaining the integrity of the visa decision-making process.

#### **3.2 Information on screening and inspection to be provided to visitors entering IDCs**

While the use of screening equipment is normally non-intrusive and familiar to most people, it is important that the visitor entering an IDC is provided with the information about the screening and inspection process - as outlined in Information for visitors about to enter an IDC. Prior to completing their visit application, visitors may also be referred to the public signage which explains prohibited items. If a visitor wishing to enter an IDC has difficulties reading the information, assistance should be provided, as far as it is practicable in the circumstances, to help the visitor understand the screening and other entry requirements.

Officers are to respect the privacy and dignity of visitors - this is of particular relevance when exercising their screening or inspection powers, see section 5.4 Conducting an inspection.

### **4 PERSONS WHO MAY BE SCREENED**

All persons entering an IDC may be requested to undergo screening, including:

- persons in *immigration detention*
- family and friends of a person in immigration detention
- legal advisers
- migration agents
- medical practitioners
- religious representatives
- government officials
- interpreters or community representatives
- other non-government officials, eg a members of the Australian Red Cross, United Nations
- employees of the DSP or any employee of a subcontractor of the DSP
- departmental officers
- persons providing goods or services to the IDC
- contractors
- any other person, who is considered by the *officer*, to be a person required to undergo screening.

#### **4.1 Process for screening**

All persons entering an IDC can be asked to:

- walk through screening equipment
- have hand-held screening equipment (such as a metal detector) used over or around them and their possessions
- have x-ray or screening equipment used on their possessions.

The agreement of the person entering the IDC is required before screening.

#### **4.2 Persons refusing to be screened**

Persons seeking to enter an IDC have a right not to be screened and can withdraw their consent at any stage of screening. They must not be forced to give reasons about their not wanting to be screened.

Failure to comply with a request for screening may result in the:

- a visitor being refused entry to the IDC (see [section 7 Refusal of entry - procedures](#)) and
- a person in *immigration detention* being screened under s252AA (see [section 4.3 Screening a person in immigration detention](#)).

#### **4.3 Screening a person in immigration detention**

There are two circumstances where under s252G an authorised officer may screen a person in *immigration detention* in an IDC:

- when a person in immigration detention first enters an IDC as part of the reception process and
- when a person in immigration detention returns to the IDC after attending a tribunal hearing, medical appointment, court case or other external journey under escort.

If the person in immigration detention has refused a request under s252G(4), the person can be screened under s252AA or searched under s252. For policy and procedures see:

- [DSM Chapter 8 - Safety & Security - Screening of people in immigration detention](#) and
- [DSM Chapter 8 - Safety & Security - Searches of people in immigration detention](#).

### **5 INSPECTION OF A PERSON'S POSSESSIONS**

#### **5.1 What is an inspection?**

Under s252G(4) an *authorised officer* (only) may request a person about to enter an IDC to:

- allow the authorised officer to inspect things in the person's possession
- remove some or all of their outer clothing, such as a jacket, coat or similar item (under policy overcoat, gloves and shoes are regarded as similar items)
- remove items from the pockets of their clothing
- open items in their possession, remove the contents and present them for inspection
- leave the item or items in a specified place (see [section 5.2 Reasonable grounds for requesting an inspection](#)).

#### **5.2 Reasonable grounds for requesting an inspection**

An *authorised officer* can ask to inspect a person's possessions if they suspect 'on reasonable grounds' that the person has in their possession a thing that might:

- might endanger the safety of persons in immigration detention, staff or other persons at the IDC or
- disrupt the order or security arrangements at the IDC (see s252G(3) and (4)).

Reasonable grounds for suspicion that the visitor entering an IDC has in their possession an item which might endanger the safety of persons in the IDC or disrupt the centre (s252G(3)) must be supported by some foundation of fact. This could include but is not limited to some or all of the following:

- the visible outline of something hidden in the person's clothes or evidence of an item revealed by the screening equipment

- an X-ray of a thing or things in their possession that the person will not disclose on request and which cannot be checked without an inspection
- information provided by another person that the person entering an IDC has such an item in their possession
- unusual behaviour of a person who has in the past been found with such an item.

### **5.3 Information must be given to visitor**

If an **authorised officer** has determined that a visitor's possessions require an inspection, the visitor must be provided with the following information:

- the reason for the inspection
- the process to be used for the inspection
- the visitor's rights at law set out in the information sheet Information for visitors about to enter an IDC, which include the right of the person not to undergo an inspection on the understanding that they may be refused entry to the centre
- the reasons for retention of any items and
- that information obtained during entry to an IDC will not be disclosed, except in accordance with the Privacy Act.

Officers can use the information sheet Information for visitors about to enter an IDC for this purpose.

### **5.4 Conducting an inspection**

In conducting an inspection, the **authorised officer** must make every effort to:

- conduct the inspection in a private area, if the person wishes and
- have another officer present to witness the manner in which the inspection is conducted. It is preferable that the authorised officer and any other officer present during the inspection should be of the same sex as the person undergoing the inspection.

In conducting an inspection, the 'authorised officer' *must not*:

- frisk a person, ie: run their hands over a person's outer clothing while the person is wearing that clothing
- examine anything that is contained in a person's outer clothing while they are wearing that clothing
- request a person to remove an item of clothing (such as a shirt, blouse, trousers, skirt, or underwear) that would compromise the person's privacy or dignity
- take a photo of a person during an inspection or
- pass on or use personal information, except in accordance with the disclosure and use of personal information provisions contained in the Privacy Act or any other relevant law.

See also the ministerial direction.

### **5.5 Visitors refusing an inspection**

Visitors wishing to 'enter an IDC' have a right not to be inspected and can withdraw their consent at any stage of inspection. They must not be forced to give reasons why they do not wish to comply with such a request.

If an authorised officer has started to carry out the inspection process, the authorised officer must stop immediately if the person requests or makes it known that they do not want those powers to be exercised any further.

A person who refuses to undergo an inspection may be refused entry to the IDC.

## **6 ITEMS DISCOVERED AS A RESULT OF SCREENING OR INSPECTION**

If an item is discovered which might endanger the safety of any other person or disrupt the order or security arrangements at the IDC, the **authorised officer** is to follow the following procedures:

- if the item is lawful but prohibited from the IDC and the person is a visitor to the IDC:

- place the item in a 'specified place', such as a secure locker, and return the item to the visitor at the end of the visit
- if the item is lawful but prohibited from the IDC and the person is in immigration detention:
  - place the item in storage and process it through the normal security procedures and property protocol - see DSM Chapter 8 - Safety and security - Items not permitted in immigration detention centres and DSM Chapter 3 - Entering & leaving detention - Personal property
- if an item is unlawful (see s252G(6)):
  - confiscate the illegal item and store it safely in the presence of another DSP officer
  - record and store on file an itemised description of the illegal item and
  - notify the police and ask that they collect the illegal item from the IDC - see s252G(6), which refers to the Crimes Act 1914.

When the police collect the illegal item the following procedure must be followed by the DSP:

- ask the police officer to sign a receipt for the illegal item
- provide a copy of the receipt to the police officer and retain a copy for file
- if the item was in the possession of a visitor, the visitor should be provided with a receipt for the item before it is passed to the police
- request the police officer sign the item description record and
- file the record as required.

If the police are unable to attend the IDC to collect the illegal item the following procedure must be followed:

- the DSP will write to the relevant police station requesting that the illegal item be collected within a specific timeframe
- if the timeframe passes and the illegal item has not been collected, a further letter must be written to the police station stating that the item will be delivered to the police station by the DSP Duty Manager on a specified date
- telephone contact must be made with the police station on the specified date and advice provided that the item will be delivered at a specific time that day (details of the police officer contacted should be taken)
- the duty manager and another officer should deliver the item to the police station. Copies of all documentation sent to the police station regarding the item should be carried by the duty manager and
- the receiving police officer should sign the copies of the documentation carried by the duty manager.

## **7 REFUSAL OF ENTRY - PROCEDURES**

### **7.1 Power to refuse entry - s252G(7)**

Section 252G (7) of the Act states that a person may be refused entry if they do not comply with a request under s252G, such as a request for screening or to have their possessions inspected. Cases should be referred to the Centre Manager who will decide whether entry to the centre is to be refused - the Centre Manager should consider this in the context of the good order and security of the centre.

The reasons for the refusal of entry should be explained to the person and an opportunity should be provided for them to respond. Assistance should be provided to the person if they wish to make a complaint.

### **7.2 Reporting procedures**

The refusal of entry to an IDC requires that officers accurately record the details of the refusal and report to the department using the following guidelines:

- refusal of a "high profile visitor" is classified as a "critical incident" and must be reported orally immediately (no later than 1 hour after the incident and in writing within 4 hours) and

- refusal of other visitors is classified as a 'minor incident' and must be reported in writing within 24 hours of the incident.

The DSP is, at all times, responsible for reporting to the department in accordance with its incident reporting procedures.

If a person seeking to visit a person in immigration detention is refused entry to an IDC, the officer involved will inform the person in immigration detention (whom the person intended to visit), of the reasons for the refusal. Opportunity should be provided for the person in immigration detention concerned to comment and these comments should be included in the record.

## **8 USE OF FORCE TO PREVENT ENTRY - REMOVE A VISITOR FROM AN IDC**

Refusal of entry is provided for under s252G(7) of the Act. The power to require a person to leave the IDC is based on the occupier's (DSP's) common law right to take such action. The DSP has the power to use such force as is reasonably necessary to eject a trespasser from an IDC. The power is also used in cases where a person has entered an IDC but has been asked to leave. Prior to using reasonable force, the person must first be given a reasonable amount of time and an opportunity to leave.

If a person is refused entry under s252G(7) officers are to:

- inform the person of the reasons and
- explain the process for making a complaint.

The DSP officer is then to ask them to leave the premises. If necessary, officers are to use an interpreter to assist the person in understanding their circumstances.

Should the person resist, a DSP officer is to inform them that unless they leave the premises the assistance of the police will be requested. At this point, officers should provide the visitor with sufficient time to leave of their own accord. If this is not does not occur, officers are to contact the police.

## **9 RECORDS - ENTRY TO IDCS**

Records about visitors seeking to 'enter an IDC' are to be completed correctly and maintained in accordance with the department's Record Management Guide. Records that are relevant to the entry of visitors that are to be kept include:

- forms completed by persons entering IDCs
- documents related to granting entry
- documents relating to refusal of entry
- receipts for unlawful items
- documents relating to passing unlawful items to the police
- complaints
- any other records that the officer or authorised officer considers to be relevant.

## **INFORMATION FOR VISITORS ABOUT TO ENTER AN IDC**

### THE LAW

Under section 252G of the *Migration Act 1958* (the Act), an officer can request you to:

- walk through screening equipment
- allow the officer <sup>1</sup> to use hand-held equipment (such as a metal detector) over or around you and your possessions
- allow the officer to use X-ray or screening equipment on your possessions.

If an authorised officer <sup>2</sup> has reasonable grounds for suspecting that something in your possession might:

- endanger the safety of persons in immigration detention, staff or other people within the IDC or
- disrupt the order or security at the IDC,

the authorised officer can request you to leave the item in a place specified by that officer.

### YOUR RIGHTS UNDER THE LAW

If an authorised officer has requested that you leave an item in a specified place before you enter the IDC:

- generally, you are entitled to the return of the item or items when you leave the IDC
- if it is unlawful for you to possess such an item, it will not be returned to you. Instead, the authorised officer is required by law to give that item to a police officer
- you do not have to agree to a request by an officer or an authorised officer. However, if you choose not to comply with the request, you may be refused entry to the IDC. You must then be prepared to leave the IDC with your possessions, provided they can lawfully be returned to you.

### PRIVACY ACT

The department and its service provider will not disclose to others, personal information about you obtained during your entry to an IDC, except in accordance with the *Privacy Act 1988*. Information may be passed on to law enforcement agencies and others who carry out departmental functions.

<sup>1</sup> The term “officer” can include an officer of the department, an officer of certain other instrumentalities or an officer of the Detention Service Provider. In the context of this instruction, an “officer” may exercise only the screening power of s252G(1).

<sup>2</sup> An “authorised officer” must be authorised in writing by either the Minister or the Secretary to carry out specific provisions of the Act. An “authorised officer” can exercise both the screening power and the inspection power of the Act.

# Detention Services Manual

## Chapter 5 - Welfare

### Religious & spiritual care

#### **ABOUT THIS INSTRUCTION**

This policy instruction, which provides policy and procedures on how religious and spiritual beliefs are supported through:

- accommodating religious materials, ceremonies and places of worship and
- ensuring appropriate access to community religious visitors

comprises:

- Guiding principles
- Guide for religious and spiritual visitors visiting immigration detention facilities.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values
- DSM - Chapter 2 - Client placement - Minors in detention.

#### **Recent changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 19 April 2010 to reflect changes in the detention policy environment.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **GUIDING PRINCIPLES**

This part comprises:

- section 1 Principles
- section 2 Religion liaison officer
- section 3 Accommodating religious practices
- section 4 Religious visits
- section 5 Chaplains
- section 6 Access to areas in an IDF for religious purposes
- section 7 Persons in immigration detention held outside an IDF or in separation detention or in an emergency situation
- section 8 Recordkeeping.

### **1 PRINCIPLES**

The following principles guide the provision of religious and spiritual care in immigration detention facilities (IDFs):

- the provision of religious services to persons in immigration detention will be consistent with the religious and spiritual care provided in the Australian community and relevant to the current population of persons in immigration detention
- persons in immigration detention have the right to maintain their own religious and spiritual affiliations and will be provided with opportunities to practise the religion of their choice
- all religious or spiritual groups will be recognised
- religious services, practices and access will only be limited when the good order and security of the facility is at risk
- attendance by a person in detention at any religious activity is voluntary
- a person's religious and spiritual beliefs and affiliations will not have an impact on that person's immigration status
- persons in immigration detention will be able to freely communicate with any religious visitor and a request from a person in detention for the provision of religious and spiritual care will be met wherever possible
- a religious visitor may only visit a person in immigration detention with that person's consent and
- minors are not to be detained in an immigration detention centre (IDC) for accommodation or immigration processing purposes at any time. The provision of religious services for minors will be delivered in other appropriate environments outside the IDC - see DSM - Chapter 2 - Client placement - Minors in detention.

### **2 RELIGION LIAISON OFFICER**

The DSP will appoint a religion liaison officer (RLO) at each IDF as a first point of contact for persons in immigration detention and visitors regarding the provision of religious and spiritual care in the IDF. The RLO will:

- coordinate all religious activities, including after hours activities and bringing religious items into an IDF
- coordinate all access by all religious visitors to the IDF and areas within the facility and
- help persons in immigration detention contact appropriate religious visitors.

The RLO will be the first point of contact for persons in immigration detention and visitors regarding the provision of religious and spiritual care in the IDF.



### **3 ACCOMMODATING RELIGIOUS PRACTICES**

#### **3.1 Religious requirements**

Specific requirements for religious practices, including food, clothing and books will be facilitated, where possible. The DSP must discuss with the department any problems they may have in fulfilling a person's religious requirement.

The department will then assist the DSP fulfil any religious request, where possible. Approval through the RLO will be required for items required for religious purposes in IDFs - see Guide for religious and spiritual visitors visiting immigration detention facilities.

#### **3.2 Ceremonies inside an IDF**

Religious ceremonies will be facilitated by the RLO wherever possible. The privacy of persons in immigration detention and the integrity of the ceremony will be respected. Religious ceremonies may be performed by:

- any person in immigration detention conducting personal religious ceremonies for themselves and their family or
- religious visitors, chaplains and designated persons in immigration detention conducting ceremonies for groups of persons in a facility.

#### **3.3 Ceremonies outside an IDF**

Attendance at religious services outside of the facility is considered an excursion and can be authorised at the discretion of the DIAC regional manager (RM) or their nominated delegate - see DSM - Chapter 8 - Safety and Security - Excursions.

#### **3.4 Death of a person in immigration detention**

If a person dies while in immigration detention the DSP will ensure that, subject to legal protocols, all relevant religious and spiritual customs are recognised and respected. This may include the attendance of an appropriate religious visitor.

### **4 RELIGIOUS VISITS**

#### **4.1 Religious visitors**

A religious visitor is a recognised official of any religion who has an ongoing pastoral relationship with a person in immigration detention and they may provide:

- religious and spiritual support including:
  - conducting religious services
  - performing religious ceremonies and
  - providing religious education.
- pastoral care and appropriate counselling including:
  - helping persons in the IDF address personal problems
  - supporting persons in the IDF in times of crisis, distress or illness and
  - providing emotional support.

Religious visitors will be subject to standard visitor procedures, see Chapter 4 - Communication and Visits - Visitors entry to immigration detention facilities. All religious visitors will be provided with appropriate identification to allow the persons in an IDF to recognise their special position within the IDF.

All religious visitors will be provided, upon request, a Guide for religious and spiritual visitors visiting immigration detention facilities.

### **5 CHAPLAINS**

Chaplains are religious visitors who are nominated by their religious organisation, the department or the DSP to undertake the pastoral care of persons in the IDF.

All religious visitors who have:

- been granted appropriate clearances consistent with Volunteering Australia guidelines ([www.volunteeringaustralia.org](http://www.volunteeringaustralia.org))
- signed a Conditions of Entry form and
- have attended an introduction session (see [Introduction session](#)) at the IDF

will be known as chaplains.

Both the chaplain and the DSP are to retain a copy of the signed Conditions of Entry form for their records.

The special position of trust that chaplains occupy in the IDF allows them greater access to persons in immigration detention including:

- access to areas of the IDF beyond the visitors centre
- special escorting arrangements (see [The need to be escorted](#))
- access to an IDF outside visiting hours to fulfil their religious duties and
- bringing a colleague into the IDF for a specific purpose, such as assisting in ceremonies (see [Colleagues](#)).

The number of chaplains at an IDF will be determined by the DSP, in consultation with the RM and individual religious organisations or denominations. The numbers, to be reviewed annually, will be based on the religious, cultural and linguistic composition of those in the IDF.

### **The need to be escorted**

Chaplains who have been nominated by their religious organisation may have unescorted access to communal areas of an IDF. Escorting arrangements for other chaplains will be determined by the DSP manager based on the needs of persons in the IDF. Chaplains who would not normally require an escort may be provided with one should they request such, subject to operational requirements, for all or part of their visit.

### **Colleagues**

A chaplain may bring a colleague into the IDF for a specific purpose, such as assisting in ceremonies but must escort that colleague at all times.

### **Introduction session**

The introduction session conducted at the relevant IDF will familiarise the participants with the detention environment and will include information on:

- the Migration Act and administrative detention
- departmental religious visitors policy
- occupational health and safety in the IDF
- the special escorting arrangement associated with being a chaplain
- the requirements for bringing in a colleague and
- general security in the IDF.

The introduction session will also include a facility orientation session.

## **6 ACCESS TO AREAS IN AN IDF FOR RELIGIOUS PURPOSES**

Any area set aside in an IDF for religious purposes will be interfaith friendly, with no permanent religious symbols. Wherever possible, taking existing infrastructure limitations into consideration, each IDF, will designate:

- space for communal worship
- space for prayer and meditation and
- private rooms for individual spiritual counselling.

Use of these areas should be booked through the RLO.

Operational requirements may take precedence over existing bookings. If a reserved area becomes unavailable for operational reasons, the RLO will negotiate alternative arrangements.

## **7 PERSONS IN IMMIGRATION DETENTION HELD OUTSIDE AN IDF OR IN SEPARATION DETENTION OR IN AN EMERGENCY SITUATION**

If a chaplain or a religious visitor asks to visit a person who is being held outside of a facility, approval for access may be arranged on a case-by-case basis by the DSP. Factors which will be taken into account include:

- the welfare of the person in detention
- the wishes and privacy of the person in detention
- the requirements of the place in which they are being held and
- operational requirements at the time.

If a person in immigration detention requests to speak with a chaplain or religious visitor about matters of a spiritual nature during an emergency or while in separation detention, access may be granted, taking into consideration:

- the nature and location of the emergency or exceptional circumstance
- the good order, safety and security of the IDF
- the welfare of the person in detention.

When appropriate, the department and DSP should consider engaging a chaplain or religious visitor in the process of resolving an incident or conflict in an IDF.

## **8 RECORDKEEPING**

All decisions affecting religious or spiritual practice and religious visits should be recorded - see DSM - Chapter 1 - Legislative and principles overview - Recordkeeping.

## **GUIDE FOR RELIGIOUS AND SPIRITUAL VISITORS VISITING IMMIGRATION DETENTION FACILITIES**

The Department of Immigration and Citizenship (the department) welcomes you as a religious visitor to its immigration detention facility (IDF).

Religious and spiritual support makes a valuable contribution to the mental and physical well-being of people in detention.

### **Arranging your visits**

A religion liaison officer (RLO) is an officer appointed by the detention services provider (DSP) in each IDF. This officer is the point of contact for all religious visits, coordinates all religious activities and will be your first point of contact about any issues related to your visit. The RLO can assist with:

- conducting a ceremony in an IDF
- using private spaces in the IDF and
- organising celebrations and religious festivals.

### **Visiting an IDF**

Standard visitor procedures include:

- agreeing to the Conditions of Entry form
- completing a Visits Application form (each time you visit) and
- access to the visitors centre.

Where possible, please visit during the visiting hours of each IDF. To ensure your smooth access please discuss your visiting times with the RLO.

### **Items which can be brought into a facility**

You may take special items for worship or ritual, such as sacramental wine and candles, into the IDF. To ensure the items may be brought in an IDF please advise the RLO of your needs before the visit so they can organise the appropriate process.

### **Conducting ceremonies**

If you wish to conduct a ceremony in a facility, such as a weekly service or a group meditation session, please discuss this with the RLO before your visit. During times of extended religious celebrations, such as Ramadan, Easter and Diwali, the RLO can make arrangements to use a specific area in an IDF for the duration of the celebration.

### **Access to areas beyond the visitors centre**

You may access areas in the IDF, such as private rooms for counselling or areas for prayer and worship beyond the visitors centre, if the centre is not appropriate for your religious needs. Access to these areas may be arranged with the RLO prior to your visit. However, such arrangements are subject to the operational requirements of the IDF.

### **Escorting**

While you are inside a facility you will be escorted by a DSP officer. These officers will not interfere with your visit, unless there is a perceived risk to safety and security. The officer will be within eyesight, but not within hearing distance during your visit.

### **Information provided to people in detention**

The IDF you visit will maintain a register of all the religious visitors who attend the facility for the information of those in the facility and other religious visitors.

The RLO will provide a monthly timetable at each IDF in consultation with those in the facility and religious visitors to ensure all parties have fair and reasonable access to the limited space available in each IDF.

### **Communication and advocacy**

Please relay any concerns you have about a person's welfare to the DSP or the department. All conversations you have with people in immigration detention are confidential, except where you consider that the safety of a person in immigration detention is at risk. You should report such matters to the DSP or departmental staff.

It is a criminal offence for an unregistered person to provide immigration assistance. If people are seeking advice about any aspect of their visa application process they should be referred to departmental staff or a registered migration agent.

You can provide a written statement about a person's religious conviction for inclusion in a visa application process, if requested.

### **Separation detention, emergencies and exceptional circumstances**

If a person requests to speak to you about matters of a spiritual nature during an emergency, exceptional circumstance or while in separation detention, the DSP will endeavour to facilitate access that is appropriate to the particular circumstance. Factors which will be taken into account include:

- the nature and location of the emergency or exceptional circumstance
- the good order, safety and security of the IDF and
- the welfare of the person in detention.

### **People in immigration detention held outside an IDF**

Where a person in immigration detention is held outside an IDF, for example in a hospital, the department may arrange for you to visit them, taking into consideration:

- the wishes, welfare and privacy of the person in detention
- the requirements of the place in which they are being held and
- operational requirements at the time.

### **Privacy**

The department and the DSP will not disclose any personal information, except in accordance with the *Privacy Act 1988*.

### **Chaplains**

Chaplains are religious visitors who are nominated by their religious organisations, the department or the DSP to undertake the pastoral care of those in the IDF.

All religious visitors who have been granted appropriate clearances consistent with Volunteering Australia guidelines ([www.volunteeringaustralia.org](http://www.volunteeringaustralia.org)), signed a Conditions of Entry form, and have attended an introduction session at the IDF will be known as chaplains.

The special position of trust that chaplains occupy in the IDF allows them greater access to people in immigration detention including:

- access to areas of the IDF beyond the visitors centre
- special escorting arrangements
- access to an IDF outside visiting hours to fulfil their religious duties and
- bringing a colleague into the IDF for a specific purpose, such as assisting in ceremonies.

# Detention Services Manual

## Chapter 5 - Welfare

### Individual allowance program in immigration detention facilities

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction:

- describes the purpose, scope and application of the individual allowance program (IAP) available to persons in immigration detention facilities (IDFs)
- is:
  - applicable to the IAP allowances in immigration detention centres (IDCs), alternative places of detention (APODs), immigration residential housing (IRH) and immigration transit accommodation (ITA) but
  - *not* applicable to families/minors in ***residence determination*** (“community”) detention, for which see instead PAM3: Act - DSM - Chapter 2 - Client placement - Community detention
- replaces the previous IAP Instruction (DSM - Chapter 5 - Welfare - Individual allowance program in IDCs).

The instruction comprises:

- Legal framework
- Guiding principles
- Allocation of IAP points
- IAP operational requirements
- Recording of IAP points
- Incidental items.

##### **Legislative framework**

There is no legislative framework for this instruction.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

##### **Related documents**

- Immigration Detention Centre Contract: Section 2.2.1 - Persons in Detention Services (1.9) Individual Allowance Program
- Immigration Residential Housing and Immigration Transit Accommodation Contract: Section 2A.1 (1.9) Persons in Detention Services ITA Sites and Section 2B.1 (1.8) Persons in Detention Services IRH Sites.

##### **Latest changes**

##### Legislative

Nil.

## Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 May 2011 to incorporate departmental policy on the application of the IAP in all IDFs across the network.

## **Owner**

Detention Policy Section, Detention and Services Policy Branch, Compliance and Case Resolution Division, National Office.

## **Contents summary**

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## **LEGAL FRAMEWORK**

### **1 Unlawful non-citizens working in IDFs**

Under the provisions of s235(6) of the Act and regulation 5.32A, an unlawful non-citizen in an IDF participating voluntarily in programs and activities (“P&A”) is not committing an offence under s235(3) of the Act, which makes it an offence for an unlawful non-citizen to perform work in Australia.

The Secretary’s “Approval of activities” instrument, approving the participation by persons in immigration detention in activities for the purposes of s235 (7) and s245AF(a) of the Act, is in TRIM - ADD2011/144911.



## **GUIDING PRINCIPLES**

This part comprises:

- [section 2 Overview](#)
- [section 3 Objectives of IAP](#)
- [section 4 Eligibility for IAP](#)
- [section 5 Administration of IAP](#).

### **2 Overview**

The purpose of IAP is to provide access to discretionary items likely to improve the quality of life for persons in immigration detention and as an incentive to participate in P&A as a means towards maintaining mental health.

### **3 Objectives of IAP**

The objectives of IAP are to:

- encourage participation in meaningful P&As by persons in immigration detention.
- promote the physical and mental well-being of persons in immigration detention through participation in P&A (the means of earning IAP points).
- improve the quality of life for persons in immigration detention by providing them with access to incidental items.
- enable persons in immigration detention to exercise a level of control over their daily lives by providing them with access to incidental items through limited acquisition capacity.

### **4 Eligibility for IAP**

IAP is for use by persons in all Australian IDFs, but excluding persons in community detention (*residence determination*).

Persons in border screening detention receive the minimum weekly points. Additional points may only be accrued through participation in P&A, provided that it does not breach the conditions of their border screening detention. For policy and procedure on border screening detention, see [DSM - Chapter 2 - Client placement - Border screening detention](#).

### **5 Administration of IAP**

IAP must be administered across all IDFs in a nationally consistent and transparent manner. IAP points are portable across the immigration detention network - see:

- [section 15 Transfers](#) and
- [section 18 Recording IAP](#).

IAP points must only be allocated to, and used by, persons in IDFs. The “point” value of incidental items shall remain consistent across all IDFs - see: [section 20 Cost of incidental items](#).

## **ALLOCATION OF IAP POINTS**

This part comprises:

- section 6 Timeframe of allocation
- section 7 Number of points
- section 8 Mandatory points
- section 9 Program & activities points.

### **6 Timeframe of allocation**

Across the IDF network:

- points are allocated to individuals each week at 00:01 on a prescribed day determined by the DSP
- any outstanding points that the individual holds are forfeited at midnight (24:00) prior to the prescribed day on which weekly points are allocated
- points can not be accrued or carried forward to the following week.

### **7 Number of points**

Across the IDF network:

- adults are to be allocated 25 mandatory points per week and 25 points available to be accrued through participation in P&A per week. *(50 points in total per week)*
- minors aged between 12 and 17 (inclusive) are to be allocated 25 mandatory points per week and 15 points available to be accrued through P&A per week. *(40 points in total per week)*
- minors under the age of 12 are to be allocated 20 mandatory points per week only *(20 points in total per week)*.
- minors under the age of 12 will not be able to accrue points through P&A. Nevertheless, they should still be encouraged by parents, guardians or carers to participate in appropriate P&A.

### **8 Mandatory points**

Upon first entry into immigration detention, irrespective of the day of the week:

- every adult will receive 25 points.
- every minor aged between 12 and 17 (inclusive) will receive 25 points.
- every minor under the age of 12 will receive 20 points.

For the period in which adults and minors remain in an IDF, they will be allocated the mandatory points according to their age category on a weekly basis - see section 6 Timeframe of allocation.

### **9 Program & activities points**

In addition to the allocation of mandatory points, a person in an IDF may accrue additional points through participation in P&A.

Points are allocated at the rate of two (2) points per hour, or substantial part of an hour of participation. The number of points per activity allocated to a person for participating in P&A is at the discretion of the DSP.

Points received for participation in P&A in one week will be included in the following week's IAP allocation. For example, if a person participates in five hours of P&A, and receives 10 points for their participation, they will be allocated 35 points when new points are allocated (25 mandatory points + 10 P&A points).

See DSM - Chapter 5 - Welfare - Programs & activities.

## **IAP OPERATIONAL REQUIREMENTS**

This part comprises:

- section 10 Programs & activities
- section 11 Limitations on IAP
- section 12 IAP & families
- section 13 Unaccompanied minors
- section 14 Release & removal
- section 15 Transfers
- section 16 IRH welfare allowance
- section 17 Illegal foreign fishers & crew.

### **10 Programs & activities**

It is a contractual requirement for the DSP to ensure that all IDFs have a program of organised P&A in place. Lack of capacity by the DSP to provide sufficient P&A will not disadvantage IAP point allocation to persons in immigration detention.

When P&A is not available, postponed or rescheduled (for example due to inclement weather), points may be allocated at the discretion of the DSP and regional manager. See: DSM - Chapter 5- Welfare - Programs & activities.

A person who is incapacitated and unable to participate in P&A (for example, due to sickness or injury or is a vulnerable client) may be awarded points at the discretion of the DSP in consultation with the regional manager.

The content and structure of P&A is at the discretion of the DSP in consultation with the regional manager and approval of the NatO Branch Head. As such, P&A can be moulded to accommodate the particular conditions of each IDF (for example, it will be easier to run a soccer game in an IDC than at IRH).

P&A may include educational classes, skills programs, sports, leisure activities, social activities, and excursions. Participation in P&A in order to receive additional IAP points is *entirely voluntary*. See: DSM - Chapter 5 - Welfare - Programs & activities.

If a person in immigration detention consistently disrupts or interferes with others participating in P&A events, the regional manager may deny that person access to P&A for a specific period of time or activity. The consequence of a person's behaviour, being denial of or having limited access to P&As and thus a reduction of accrued IAP points each week, must be explained to the person prior to a decision to deny access being made. See: PAM3: DSM - Chapter 5 - Welfare - Programs & activities.

### **11 Limitations on IAP**

IAP points cannot be accrued or carried forward to the following week. Any outstanding points that a person holds are forfeited at midnight (24:00) prior to the prescribed day on which points are allocated each week.

Cash cannot be provided in lieu of IAP, nor can IAP points be exchanged for cash (either while in immigration detention or upon release from immigration detention).

IAP points cannot be used to purchase services already provided as basic amenities (such as internet usage). Persons in immigration detention can only use IAP points accrued in their own account. With the exception of families (see section 12 IAP & families), IAP points cannot be exchanged, borrowed, combined or transferred among persons in immigration detention. They are to be used to purchase incidentals only - see section 21 Types of incidental items.

## **12 IAP & families**

IAP points are non-transferable between individuals, although some discretion/flexibility may be applied where it concerns parental oversight of children's use of IAP. Acceptable family relations should not be interfered with.

Parents may use their own or their children's points, to acquire items for their children's specific needs or to obtain incidental items to share with their children.

DSP staff should be mindful of parents who may attempt to exploit this privilege for self-serving purposes (for example, a parent using their children's points to purchase cigarettes for themselves). The DSP in consultation with the regional manager can take appropriate action to discourage this behaviour through education.

## **13 Unaccompanied minors**

Unaccompanied minors, as with adults, will have personal control over how they use points. The DSP and carers should be mindful of minors' use of IAP points and, in consultation with the regional manager, encourage minors to use their IAP points soundly. Decisions to manage exploitation of IAP must be made on a case-by-case basis when there is clear evidence of exploitation, for example bullying between minors over use of points.

## **14 Release & removal**

Persons who are released or removed from immigration detention forfeit their IAP points. Where practicable, they should be given a reasonable opportunity to use their IAP points prior to release or removal. See: PAM3: DSM - Chapter 3 - Entering & leaving detention.

## **15 Transfers**

As IAP points are portable across the IDF network, when a person is transferred between IDFs:

- they will retain their remaining weekly IAP point balance at the new facility
- their IAP points will be forfeited at 24:00 on a prescribed expiry day
- they will not be disadvantaged by the loss of IAP points accrued through P&A, due to differences in DSP schedules for prescribed expiry days
- the DSP must ensure that any participation in P&A during the week of the transfer is accounted for and that the person is allocated the appropriate extra IAP points.

## **16 IRH welfare allowance**

Persons in IRH receive funds under the household allowance scheme (HAS).

IAP has replaced the welfare allowance previously included in HAS.

For policy and procedure on HAS, see DSM - Chapter 2 -Client placement -Immigration residential housing.

## **17 Illegal foreign fishers & crew**

While in immigration detention, illegal foreign fishers (IFFs) and crew have the same entitlements to IAP as other persons in immigration detention.

IAP allowance cannot be used to offset IFF and crew's liability for detention debt. The operation of IAP for IFF and crew is exactly the same as for all other persons in immigration detention, with any remaining points being forfeited on the prescribed day or on release from immigration detention.

## **RECORDING OF IAP POINTS**

### **18 Recording IAP**

The DSP is responsible for IAP administration and recordkeeping as follows:

- administering and allocating IAP
- ensuring that individual weekly IAP allocations are recorded, updated in their management plan and IDF database and provide a copy to the person concerned each month and on request
- collecting P&A attendance sheets
- updating IAP balances with additional points obtained through participation in P&A
- providing persons in detention with receipts for all IAP purchases
- ensuring that when an individual is transferred to another IDF their IAP accounts are maintained and points carried forward and transferred with them
- upon request from the department, providing as soon as possible, full details of current balances of any or all IAP accounts, including details of all credit point allocations and expenditures
- providing the department with a monthly summary of all IAP accounts, including details of all IAP point allocations and expenditures for each IAP account
- managing the IDF centre shop - see section 19 Access to incidental items.

## **INCIDENTAL ITEMS**

This part comprises:

- section 19 Access to incidental items
- section 20 Cost of incidental items
- section 21 Types of incidental items
- section 22 Phone cards
- section 23 Lay-bys & special buys.

### **19 Access to incidental items**

Each IDF will put in place a system whereby persons in immigration detention can exchange IAP points to obtain incidental items. This can be:

- a physical location (such as a centre shop/canteen) or
- a means of back-ordering incidental goods.

A canteen or shop within an IDF must be open for a minimum of four (4) hours each day, seven (7) days a week, with services available in both the morning and afternoon. While the shop may be closed without notice due to operational or security requirements, it is preferable to provide persons in immigration detention with prior notice of any changes to opening hours - see Schedule 2, section 2.2.1 clause 1.1.1 of the DSP IDC contract and Schedules 2A.1 and 2B.1 of the DSP IRH /ITA contract.

The DSP will provide persons in IDFs with information on how the IAP system works, including:

- how to purchase incidental items using points
- shop opening hours and
- a list of commonly available incidental items and their point value.

The DSP is responsible for managing the provision of incidental items, recordkeeping and updating IAP point balances - see section 18 Recording IAP.

It is the responsibility of the DSP to ensure that IDF canteens/shops are stocked sufficiently - see Schedule 2, section 2.2.1, clause 1.9 of the IDC contract and Schedules 2A.1 and 2B.1 of the IRH/ITA contract.

### **20 Cost of incidental items**

All incidental items will have a defined “points” value as determined by the DSP. This value will be applied consistently across the detention network (for example, a packet of cigarettes will cost 10 points across the network and a packet of chips will cost 3 points across the network). To prevent fluctuation in the value of incidental items when persons in immigration detention are transferred between IDFs, IAP points do not carry a dollar equivalence.

### **21 Types of incidental items**

The incidental items available to be purchased in IDFs are not a substitute for the provision of basic entitlements. The DSP is responsible for providing food, clothing, personal hygiene items and a range of services. The DSP will provide a list of common incidental items available for purchase by persons in IDFs. This list will be distributed across the detention network.

Items on this list should include:

- personal care products
- phone cards
- writing materials, envelopes, and stamps
- additional beverages, including soft drinks and juices
- additional processed food, including snack foods
- cigarettes
- hobby items, games, CDs, DVDs, books and magazines

- personal entertainment devices that do not exceed 50 points in cost, such as generic MP3 players
- hats, sunscreen, and sunglasses and
- items determined, in consultation between the regional manager, DSP and client consultative committee (CCC) - see DSM - Chapter 4 - Communications & visits - Client consultative committees.

Persons in immigration detention may request, via the CCC, additional incidental items that they would like to see stocked. If the incidental item list needs to be revised, new items should be included if:

- there is reasonable demand for the item and
- the item's value does not exceed fifty points and
- the item can be procured easily and locally.

If an incidental item is temporarily out of stock, a person may back-order the item using their current IAP points.

## **22 Phone cards**

Phone cards should be purchased using IAP, rather than being provided to a person separately and free of charge.

Persons in IDFs must use their phone cards to make personal, local and international telephone calls. Personal telephone calls cannot be charged to the DSP or the department.

For the purpose of this instruction, personal telephone calls are those telephone calls that are not immigration pathway related. See DSM - Chapter 4 - Communication & visits - Access to communication services in IDFs.

## **23 Lay-bys & special buys**

Lay-by of items and the ordering of special buys to be procured by the DSP are no longer allowed as a means of obtaining items by persons in immigration detention.

# Detention Services Manual

## Chapter 5 - Welfare

### Education

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Education.

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **EDUCATION**

There is currently no policy or procedure guidance specific to this matter.



# Detention Services Manual

## Chapter 5 - Welfare

### Personal photographs

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- [Background](#)
- [Procedures.](#)

#### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 1 July 2011 to include updated departmental information, corrections and minor text changes.

#### **Owner**

Detention Policy Section, Detention and Services Policy Branch, Compliance and Case Resolution Division, National Office.

#### **Contents summary**

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Guiding principle.

### **1 Purpose**

This instruction provides guidance on the ownership and management of personal photographs and the ownership and use of photographic equipment within an immigration detention facility (IDF), not including community detention. The instruction applies to persons in immigration detention, visitors and facility staff.

### **2 Guiding principle**

The guiding principle in relation to personal photographs and photographic equipment is encapsulated in DSM - Chapter 1 - Legislative & principles overview - Service delivery values which states that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person.

For the purposes of this instruction this means striking an appropriate balance between maintaining the privacy and security of persons in immigration detention, visitors and facility staff, while also providing persons in immigration detention with the opportunity to have access to personally meaningful photographs and enabling official visitors to carry out their responsibilities.

## PROCEDURES

This part comprises:

- section 3 Procedures for handling personal photographs
- section 4 Procedures for handling photographic equipment
- section 5 Requests for photographs to be taken
- section 6 Media visits to immigration detention
- section 7 Use and protection of personal photographs
- section 8 Potential for sur-place refugee claims.

### 3 Procedures for handling personal photographs

Personal photographs include photographs of the person in immigration detention or their family or other images of significance to the person and may include pictures taken from magazines, newspapers or downloaded images.

With the exception of material that is illegal under Australian law, photographs owned by persons in immigration detention are broadly classified as controlled items that may be subject to discretion and either:

- retained in the possession of the owner; or
- if the owner prefers, they can be stored by the detention service provider (DSP) on behalf of the owner as in-trust property.

However, photographs are to be placed in storage as “retained in trust” property where they:

- constitute excluded items not permitted in immigration detention such as pornographic or offensive images or
- include images that may present a risk to privacy, safety or security, for example photographic identification documents, including passports.

IDF staff should apply discretion when assessing personal photographs on the basis of what is safe, fair and reasonable.

If persons in immigration detention wish to retain personal photographs in their room or on their person, IDF staff may point out the risk of loss or damage and suggest in trust storage.

Photographs contained in digital media, for example school photographs or wedding photographs contained on CDs or other storage devices, may be held in trust until the person in immigration detention leaves the facility.

If material suspected to be illegal under Australian Law has been brought to the attention of the DSP the matter must be referred to the police, and the Regional Manager Community and Detention Services Division must be notified.

The procedures for identifying and handling illegal, excluded and controlled items and items to be held in trust or retained in trust are contained in:

- DSM - Chapter 3 - Entering & leaving detention - Personal property and
- DSM - Chapter 8 - Safety & security - Items not permitted in immigration detention.

### 4 Procedures for handling photographic equipment

Personal photographic equipment such as cameras and camcorders are classified as excluded items and, with some exceptions such as photographic equipment carried by official visitors, are not permitted in IDFs - see section 4.3 Photographic equipment belonging to visitors.

#### 4.1 Photographic equipment belonging to persons in immigration detention

Where the equipment belongs to a person in immigration detention it should be placed in storage (retained in trust) and returned to the person when they leave the facility. The procedures for handling excluded items, including photographic equipment, are specified in:

- DSM - Chapter 3 - Entering & leaving detention - Personal property and

▪ DSM - Chapter 8 - Safety & security - Items not permitted in immigration detention.

Persons in immigration detention are not, while resident in an IDF, permitted to use mobile phones that have photographic capabilities. Refer to DSM - Chapter 4 - Communication & visits - Access to communication services in IDFs.

Computers and computer equipment with audio or video capabilities may be permitted within IDFs at the discretion of the regional manager. However, the use of internet cameras and/or other image or voice recording devices is not permitted. The regional manager can terminate access to computers and computer equipment at any time if the *Access to computer and internet services Conditions of Use and Code of Conduct* are not strictly adhered to. Refer to DSM - Chapter 4 - Communication & visits - Access to computer & internet services in IDFs.

#### **4.2 Audio-visual recording of persons in immigration detention**

Audio-visual (AV) recording is not permitted by persons in immigration detention. However, AV recording of persons in immigration detention by the DSP is permitted in certain situations.

Certain events in an IDF should be recorded by staff and stored in a manner that provides for security and ready access where the events and any operational response to them are questioned, reviewed or scrutinised for legal or procedural reasons, or where the information contained could be used as evidence in criminal investigations and/or future legal proceedings.

The AV recording of certain events is required to verify that the duty of care owed to people in immigration detention and staff has been met, and to ensure that any inappropriate activity is identified and addressed. Refer to DSM - Chapter 1 - Legislative & principles overview - Audio-visual recording of persons in immigration detention.

#### **4.3 Photographic equipment belonging to visitors**

Should a visitor bring photographic equipment to an IDF, that equipment is to be held temporarily in a secure locker or storage area and returned to the visitor on their departure. Refer to DSM - Chapter 8 - Safety and security - Items not permitted in immigration detention.

Official visitors may bring photographic equipment into an immigration detention facility where they need to take photographs as part of their official duties. However, the taking of and use of photographs must acknowledge the privacy of the individual concerned, the privacy of any staff and any security issues that might apply. See section 5.2 Requests by official visitors.

#### **4.4 Community Detention**

Persons held in community detention are free to move and act in the community in accordance with the conditions of their detention. They are, therefore, generally free to use photographic equipment. However, duty of care obligations require the department and its contracted service providers to explain to persons in community detention the possible sur-place implications of them placing their personal photographs on-line. It is incumbent upon a person in community detention to act responsibly, and in their own self-interest, when using any photographic medium. The use of on-line media is inappropriate in most situations.

### **5 Requests for photographs to be taken**

Approval must be obtained from the Regional Manager Community & Detention Services Division prior to any photographs being taken within an immigration detention facility. Prior approval is required in order to reduce the possibility of a sur-place claim ensuing (see section 8 Potential for sur-place refugee claims) and to mitigate potential security risks.

#### **5.1 Requests by persons in immigration detention**

Persons in immigration detention may wish to have a photographic record of special or significant events, such as birthdays, weddings and personal milestones. Where a request for a photograph is made by a person in immigration detention the DSP must record that request and retain a copy of the subsequent approval/refusal letter on the requesting person's client file in the portal. The DSP may assist with facilitating the request and provide oversight and assistance as required.

As photographic equipment is an excluded item and may not be brought into an IDF by clients or visitors, other than official visitors as part of performing their official duties, all approved photographs will need to be facilitated by the DSP.

To avoid potential security risks, DSP officers should ensure that no identifiable detention infrastructure or DSP or departmental staff is visible in photographs.

If a photograph is likely to contain images of other persons in immigration detention, then the advance consent of those other persons is to be obtained and recorded as appropriate. If consent is not given, those persons should not be in the frame when the photograph is taken.

As outlined in section 3 Procedures for handling personal photographs, personal photographs can be held by the person in immigration detention or stored by the DSP on behalf of the owner as in trust personal property. To reduce the likelihood of sur-place claims, personal photographs should not be removed from the immigration detention facility except when the person leaves the facility. There could be occasions when visitors are included in photographs, for example when they are part of a wedding ceremony, and the visitors would like to have a copy of those images. However, except for official visitors (see section 5.2 Requests by official visitors), visitors are not permitted to take photographs, or the digital medium that contains the images, with them when they leave the facility.

## **5.2 Requests by official visitors**

Organisations such as the Australian Red Cross, the Australian Human Rights Commission, the Commonwealth Ombudsman or other recognised external scrutiny bodies can take photographs in immigration detention facilities where those photographs are taken as part of their official functions. However, it is appropriate for such bodies to provide prior notice to the regional manager that this may occur.

Regional managers receive notice of impending official visits through the weekly list circulated by Detention Visits, National Office. This should alert departmental and DSP staff around the network to the possibility of official visitors taking photographs as part of their formal inspection duties. In addition, Regional Managers, their delegates and/or DSP escorts should proactively liaise with official visitors during their visits and alert them to any inherent sensitivities or concerns associated with specific photographs they might wish to take (for example security, privacy and sur-place issues).

If an organisation advises the regional manager that, in the particular circumstances that apply, there is a need for them to take photographs in an immigration detention facility:

- the organisation should ensure that photographs do not include any DSP or departmental staff or include any persons in immigration detention in a manner that would enable those persons to be identified;
- where a photograph includes a person in immigration detention, even if that person cannot be readily identified in the photograph, the consent of that person should be obtained for privacy purposes and a record of that consent placed on the client's file in the portal;
- in their further use of photographs, organisations must exercise due care to protect the identity and privacy of people in immigration detention and be cognisant of any possible sur-place implications. In practice, this would mean that any photograph that could still lead to the identification of a person in immigration detention must not be published in publicly accessible web pages or in reports that are publicly available; and
- photographs should not include any images that could compromise security of the facility, including where the facility is located on a Department of Defence site.

## **5.3 School photographs**

To protect the privacy and security of minors in immigration detention and their families, minors attending school should not be included in any school photographs that could be made public. It may be appropriate for individual photographs to be taken as part of official school photograph programs, subject to the approval of the regional manager and the consent of the parent/guardian. However, the minors should not be included in group photographs or in a collage of the individual photographs because of the wider circulation of group or composite photographs.

It is possible that the individual photographs could be provided to minors and their families in hard copy or electronic form. As for other personal photographs (see [section 3 Procedures for handling personal photographs](#)) these may be held by the minor, their family or appointed carer or stored by the DSP as in-trust property.

## **6 Media visits to immigration detention**

The National Communications Branch is the department's sole point of contact for media inquiries. All media inquiries to staff below senior executive service level should be referred immediately to the National Communications Branch's Media Section on 02 6264 2244. See [DSM - Chapter 7 - Managing the administration of detention - Interaction with the media](#).

## **7 Use and protection of personal photographs**

Personal photographs may not be used by the DSP as personal identifiers. For further information on the use of photographs for the collection of biometric information refer to [DSM - Chapter 3 - Entering & leaving detention - Identification tests](#).

All DSP and departmental officers involved in the handling and storage of photographs must be aware of the department's obligations under the Information Privacy Principles contained in the Privacy Act and of the potential for sur-place refugee claims - see [section 8 Potential for sur-place refugee claims](#). When photographs are stored on behalf of persons in immigration detention, the department and the DSP have a duty to ensure that they are protected against loss, unauthorised access, use, modification and disclosure.

## **8 Potential for sur-place refugee claims**

A person who is not a refugee on departure from their country of origin, but who subsequently becomes a refugee, is called a refugee sur-place. This may occur as a result of events in the country of origin, for example a significant change in political circumstances; or because of their activities outside the country of origin, for example religious conversion while in Australia. In some cases, the very act of applying for a protection visa (PV) may give rise to a well-founded fear of persecution.

Risks of sur-place refugee claims may arise if the identity of a person in immigration detention is made known as a result of their photographs being disseminated widely and/or published in a public forum, thereby possibly creating an adverse personal profile in the country of origin.

In particular, this risk may result when a photograph has been disseminated where:

- the person in immigration detention has been photographed with senior officials or parliamentarians
- the photograph of a person in immigration detention contains identifying material such as names or states and
- it may be inferred from the photograph that the person in immigration detention has applied for a PV.

Where such a risk exists, public dissemination (including via social media) or distribution of these personal photographs should be limited and photographs only made available to others in situations where the depicted person in immigration detention clearly understands any implications of their doing so (if necessary assisted by an interpreter) and they have provided their written consent.

As stipulated in the Privacy Act 1988, the DSP and the department must act to ensure that the identity and privacy of persons in immigration detention is protected from the media and the public.

# Detention Services Manual

## Chapter 5 - Welfare

### Programs & activities

#### **ABOUT THIS INSTRUCTION**

This policy instruction comprises:

- Background
- Programs and activities.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 1 July 2010 to make some minor technical changes.

#### **Owner**

Detention Policy Section, Policy and Planning Branch, Community and Detention Services Division, National Office.

#### **Contents summary**

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 Legislative framework
- section 3 Guiding principles.

### **1 PURPOSE**

The purpose of this instruction is to provide guidance to departmental and detention service provider (DSP) staff on what programs and activities are and how they are implemented, in order to provide mental and physical stimulation to persons in detention. Programs and activities were previously known as “meaningful activities”.

### **2 LEGISLATIVE FRAMEWORK**

There is no legislative framework to provide programs and activities. Broader legal requirements apply to programs and activities: for instance, they must not contravene occupational health and safety legislation.

Programs and activities are provided for the benefit of persons in detention and does not constitute work. Section 235(7) of the Migration Act 1958 puts this beyond doubt by stipulating that work does not include:

- (a) an activity in which a person who is a detainee in immigration detention voluntarily engages where the activity is of a kind approved in writing by the Secretary for the purposes of this paragraph.

The Secretary has approved in writing a range of activities that are covered by the provisions of section 235(7)(a).

The Secretary’s instrument outlines certain activities in immigration detention that are acceptable for persons in immigration detention to participate in, without being considered to be working.

The operation and administration of immigration detention facilities is contracted to the DSP. Voluntary participation in programs and activities is not work and must not replace the duties contracted to the DSP.

### **3 GUIDING PRINCIPLES**

The guiding principles for programs and activities are encapsulated in the DSM - Chapter 1 - Legislative & principles overview - Service delivery values which state:

- persons in immigration detention will be treated fairly and reasonably within the law
- the conditions of detention, including the appropriateness of both the accommodation and the services provided, will be subject to regular review
- conditions of detention will ensure the inherent dignity of the human person.



## **PROGRAMS AND ACTIVITIES**

This part comprises:

- section 4 Availability of programs and activities
- section 5 Participation in programs and activities
- section 6 Enrolling in programs and activities
- section 7 Types of programs and activities
- section 8 Adult recreational education
- section 9 Minors accessing programs and activities
- section 10 Conditions of programs and activities
- section 11 Excursions
- section 12 Allocation of individual allowance points (IAP).

### **4 AVAILABILITY OF PROGRAMS AND ACTIVITIES**

Programs and activities are available to persons in immigration detention centres (IDCs), immigration residential housing (IRHs), immigration transit accommodation (ITAs) and some other alternative places of detention (APODs).

The department reserves the right to cancel or postpone programs and activities. Relevant considerations when cancelling or postponing programs and activities may include:

- the availability of equipment
- relevant security and risk assessments
- access to excursion destinations and
- the availability of sufficient staff to safely and effectively undertake the activity and maintain good order.

The short-term unavailability of staff and facilities is not a valid reason to indefinitely postpone programs and activities.

### **5 PARTICIPATION IN PROGRAMS AND ACTIVITIES**

The objective of implementing programs and activities in immigration detention facilities is to provide persons in immigration detention with:

- physical and mental stimulation
- increased health, fitness and wellbeing
- empowerment to choose day-to-day activities
- socialisation and interaction with other people and
- the opportunity to pass the time in a constructive manner.

Participation in programs and activities is not compulsory. Persons in immigration detention have the right to refuse to participate in the offered programs and activities. They may also ask to participate in programs and activities after initially refusing to participate. They may contact the programs and activities co-ordinator themselves or through the DSP staff.

### **6 ENROLLING IN PROGRAMS AND ACTIVITIES**

The DSP programs and activities coordinator will inform persons in immigration detention about available programs and activities during their induction and will enrol them accordingly.

### **7 TYPES OF PROGRAMS AND ACTIVITIES**

The range of programs and activities offered will vary across the immigration detention network and be subject to availability. Persons in immigration detention are to be offered a range of activities, including but not limited to:

- religious
- cultural
- sporting and fitness
- library
- educational
- excursions
- community activities
- art and craft.

Consideration must be given to the cultural and gender mix of the immigration detention population when deciding on the type of programs and activities offered. Wherever possible, persons in detention should be consulted on the types programs and activities offered.

## **8 ADULT RECREATIONAL EDUCATION**

Community college and adult recreational education courses may be appropriate programs and activities for persons in immigration detention. Decisions need to be made on a case-by-case basis in terms of equity, security, cost and immigration pathway issues.

When determining whether an education course might be an appropriate activity, the nature of the course, the circumstances of the person in immigration detention and other relevant issues should be considered. For example:

- does the course require attendance at a campus or college
- length of study (generally, the educational programs undertaken by persons in immigration detention are of a short duration)
- cost.

It is departmental policy that persons in immigration detention do not undertake tertiary courses, as to do so might undermine student visa policy objectives and be perceived as inequitable when compared to the requirements that are placed on full-fee paying foreign students.

## **9 MINORS ACCESSING PROGRAMS AND ACTIVITIES**

Minors have access to programs and activities, when it is necessary to hold them in lower-security facilities within the immigration detention network such as IRHs, ITAs and some APODs. As a statement of principle, minors, including juvenile foreign fishers, and where possible, their families will not be detained in an IDC.

Minors living in a family situation will need the permission of their parent or guardian before they can participate in programs and activities. If minors are participating in excursions off-site, a permission form must be signed by a parent or guardian and filed appropriately. Minors require the utmost care and attention to ensure their best interests are considered in determining access to a suitable range of programs and activities.

### **Minors and education**

School-aged minors when in an immigration detention facility, have access to appropriate formal schooling. Formal schooling does not fall under the scope of programs and activities.

## **10 CONDITIONS OF PROGRAMS AND ACTIVITIES**

### **10.1 Amount of time spent participating in programs and activities**

Equity amongst the immigration detention population participating in programs and activities must be considered. When programs and activities have limited availability, persons with the fewer participation hours should be prioritised where possible.

## **10.2 Restrictions on programs and activities**

Programs and activities must be culturally appropriate and sensitive to issues of gender.

Programs and activities are provided in all IDCs, ITAs and IRHs. They are also offered in some other forms of APOD, including APODs in the community. When considering whether programs and activities should be offered in APOD, both the needs of the person in detention and the likely length of stay in the APOD should be considered. For example, it would be impractical to offer programs and activities to a person detained in a hotel room designated as an APOD for one or two days while they await transfer to another form of detention.

Special care must be taken in deciding the appropriateness of particular programs and activities where the person is assessed as a current security or flight risk or has a current adverse risk assessment.

Persons in border screening detention (previously known as separation detention) are not able to apply for, or participate in excursions during the period of border screening detention, but they may participate in some programs and activities as a separate group. For policy and procedures see DSM - Chapter 2 - Client placement - Border screening detention.

## **11 EXCURSIONS**

Appropriately supervised excursions to approved venues are also acceptable under programs and activities - see DSM - Chapter 8 - Safety & security - Excursions.

## **12 ALLOCATION OF INDIVIDUAL ALLOWANCE POINTS (IAP)**

Persons in some forms of immigration detention are allocated individual allowance points (IAP) that can be exchanged for incidental items. Additional IAP may be allocated for participating in programs and activities. IAP allows persons a level of control of their daily lives while in immigration detention, by providing a means to obtain incidentals and by encouraging participation in programs and activities. For policy and procedures see DSM - Chapter 5 - Welfare - Individual allowance points.

# Detention Services Manual

## Chapter 5 - Welfare

### Notification of immigration decisions

#### **ABOUT THIS INSTRUCTION**

##### **Content**

This policy instruction comprises:

- [Background](#)
- [Ensuring client welfare upon notification of adverse decisions.](#)

##### **Related instructions**

- [PAM3: Act - Notification instructions- Notification requirements](#)
- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#)
- [DSM - Chapter 1 - Legislative & principle overview - Duty of care to persons in immigration detention](#)
- [DSM - Chapter 6 - Detention Health](#)
- [DSM - Chapter 8 - Safety & security - Excursions](#)
- [PAM3: Act - Compliance instructions - Removal - Removal from Australia.](#)

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 May 2011 to replace DOU 2007/07. It complements:

- [PAM3: Act - Notification instructions- Notification requirements](#) and
- [PAM3: Act - Compliance - Compliance, case management & detention - Case Management Handbook.](#)

##### **Owner**

Detention Policy Section, Detention & Services Policy Branch, Compliance & Case Resolution Division, National Office.

##### email

Detention Instruction/IMMI/AU

##### **Contents summary**

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## **BACKGROUND**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles](#).

### **1 Purpose**

This instruction provides guidance to the relevant departmental staff to ensure that both the welfare needs of persons in immigration detention and any potential risks to the community and staff are considered and addressed by both the department and the detention services provider (DSP) when persons in immigration detention receive adverse decisions. These may include adverse immigration pathway decisions or any other decisions that may negatively affect persons in immigration detention. It provides for a nationally consistent approach that ensures the ongoing wellbeing of persons in immigration detention and staff. For policy and procedure on the notification process, see [PAM3: Act - Notification instructions- Notification requirements](#).

### **2 Guiding principles**

A guiding principle in relation to the welfare needs of persons in immigration detention when notified of adverse decisions is contained in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#) which state that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person.

A second guiding principle that derives from the values is contained in [DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention](#), which states that the department owes a non-delegable duty of care towards persons in immigration detention and must exercise reasonable care to prevent any reasonably foreseeable harm and ensure their health and welfare, including their mental well-being.

## **ENSURING CLIENT WELFARE UPON NOTIFICATION OF ADVERSE DECISIONS**

This part comprises:

- [section 3 Introduction](#)
- [section 4 Planning and managing post-notification client welfare](#)
- [section 5 Implementation](#).

### **3 Introduction**

Unlawful non-citizens are held in immigration detention pending their removal from Australia or a final immigration status resolution determination. The progress through their immigration pathway of a person in immigration detention is of critical importance to them and is often the singular focus of their efforts and attention while in immigration detention.

Detention management and non-immigration events and decisions can likewise have a major impact on persons in immigration detention.

Departmental officers must consider the possibility that persons in immigration detention may have an adverse reaction when being notified of an immigration pathway decision, particularly one they may perceive as negative. A range of adverse reactions should be anticipated, including the possibility of depression, attempted self-harm, attempts to harm other persons in immigration detention or staff, disruptive behaviour and disturbances with possible damage to property, or attempted escape.

The measures described in [section 4 Planning and managing post-notification client welfare](#) can assist persons in immigration detention come to terms with these decisions and assist staff in planning for and managing or minimising disappointment or negative behaviour. They can also assist other areas of the department to give effect to an immigration outcome for the person in detention.

### **4 Planning and managing post-notification client welfare**

Persons in immigration detention will often be notified of a range of decisions. These can include immigration pathway events, involving decisions that determine a person's immigration status, such as visa decisions, tribunal or court decisions, ministerial intervention outcomes, or notifications of their imminent removal from Australia. There are also detention management events and decisions that are solely related to the persons' stay in immigration detention, for example, detention placement decisions, community detention referral outcomes, and excursion requests. It can also include decisions that are unrelated to the immigration pathway or detention management of persons in immigration detention, such as the outcomes of non-immigration litigation, police investigations, personal news, and so on.

The receipt of these decisions, particularly in the case of persons in immigration detention who have exhibited a high risk of self-harm or violent behaviour, can lead to situations where competing demands must be carefully managed. These include the duty of care to ensure the safety and wellbeing of persons in immigration detention, staff and visitors, and the duty of care to the Australian community to maintain the integrity of the migration program.

The process of notifying a person in immigration detention of a decision must meet legal notification requirements. For policy and procedure on immigration notifications, see [PAM3: Act - Notification instructions- Notification requirements - Notification at decision stage](#). Additionally, the process of notifying persons in immigration detention must also ensure, by means of early (that is pre-notification) planning, that appropriate support services are delivered to the person in immigration detention, including if appropriate:

## Health and mental health support

The department's contracted health services manager (HSM) may be required to provide counselling or other support to the person in immigration detention and their affected dependants, if any, immediately following notification and on an ongoing basis - if this involves after-hours support, this should be organised through Detention Health Services, National Office. For policy and procedure on health and mental health issues see [DSM - Chapter 6 - Detention health](#).

## Coordinating the notification of a decision

The relevant case manager or departmental officer responsible for notifying the person of the decision must ensure that all other areas of the department managing the immigration pathway and detention of the person in immigration detention are engaged and either involved in or aware of the decision and the notification process in a timely manner. This can include detention staff, case management staff, litigation, ministerial intervention and removals areas of the department at local and national levels, and relevant detention and HSPs. This process should provide other areas of the department with as much notice as possible to allow appropriate support measures to be arranged. For the Case Management Framework and Case Management responsibilities, see [PAM3: Act - Compliance - Compliance, case management & detention - Case Management Handbook](#).

## Methods of notification

Case management staff should choose the most appropriate methods of notification of the decision whether in person, by letter or by other means, mindful of the legal notification requirements that apply to certain decisions.

The actual notification will be organised and carried out by the relevant case manager in accordance with [PAM3: Act - Notification - Notification requirements - Notification at decision stage](#) as well as case management procedures for notifying persons in immigration detention of the decision concerned. This must be done in a manner that ensures that appropriate and timely support services can be delivered to the person in immigration detention and, if possible, during business hours.

Appropriate and timely support arrangements should be put in place prior to notification to ensure that risks are comprehensively and holistically managed. Some or all of the following support measures may be requested by the Case Management Service or other areas of the department, or implemented at the discretion of the case manager who will coordinate the DSP and the HSM, to support the person in immigration detention through the notification of the decision.

## Timeframes for notifying persons of decisions

Communication of decisions that impact on a person's immigration status must be timely. The timeframes for notifying of decisions and the procedures for escalating cases that require extended notification are set out in interim guidelines available in TRIM link ADD2011/335787.

## Minors

Under policy, notification relating to a minor is generally given to a person who is a carer of the minor. For the purposes of notification, a person is a carer of a minor if:

- the person is at least 18 years old and
- the Minister reasonably believes the person:
  - has day-to-day care and responsibility for the minor or
  - works in or for an organisation that has day-to-day care and responsibility for the minor and whose duties, whether alone or jointly with another person, involve care and responsibility for the minor.

The carer must be a natural person, but may be an employee of a corporation (such as a child protection agency).

Officers should investigate the departmental files in order to form reasonable belief. Officers should make a record of the information upon which they based their belief.



As a matter of law notification must not be given to a carer if:

- the minor has appointed an authorised recipient or
- the minor is part of a combined application (for example, a combined application with the minor's parent/s).

If the above circumstances do not apply and the minor has a carer, then the notification may be given to the carer. This does not prevent a copy of the notification being given to the minor.

Although there is no obligation to give the notification to the carer, under policy, officers should give notifications to carers, rather than the minor. If officers consider that the minor should also be notified directly, a copy of the notification should be given to the minor.

If an officer does not reasonably believe that a person has day-to-day care and responsibility for the minor or does not work in or for an organisation that has day-to-day care and responsibility for the minor, the notification must, as a matter of law, be given to the minor.

A notification given to a carer should be addressed in the same way the notification would be addressed and sent to an authorised recipient. For policy and procedure, see of PAM3: Act - Notification - Notification requirements - Methods of giving documents to an authorised recipient.

Notification may be given to a carer using the following methods:

- dispatching the notification by prepaid post or
- sending the notification by fax, email or other electronic means

For policy and procedure on notifying minors in detention, see PAM3: Act - Notification instructions - Notification requirements - Notifying minors in detention.

If notification is to be given to a minor in detention (whether the original notification in the first instance, or a copy of the original notification given to the carer), the 'best interests of the child' principle is a primary consideration. Their treatment, including the delivery of notifications, is to be humane and have as little adverse impact on the minor as possible.

Whenever a notification is to be delivered to a minor, either a parent, legal guardian or an independent person (that is, one who can safeguard the best interests of the child) must be present while the notification is delivered.

An independent person is required if:

- a parent or legal guardian of the minor requests the presence of an independent person, and the independent person is readily available and willing to attend
- a parent or legal guardian of the minor is not available or
- the legal guardian of the minor is the Minister.

### **Review of detention placement**

An immigration decision may trigger a review of the detention placement arrangements for the person in immigration detention and their security risk and flight risk profile. This may result in a recommendation to change the placement or detention management arrangements for the person in immigration detention immediately following notification, particularly to meet security, health or monitoring needs as appropriate given the circumstances.

### **Language issues**

The Translating & Interpreting Service (TIS) may need to be engaged to ensure that the notification occurs in a language the person in immigration detention can understand.

See DSM - Chapter 4 - Communication & visits - Translating & interpreting services.

### **Registered migration agent and/or legal representative**

If the person in immigration detention has a migration agent or a legal representative (as advised to the department by the migration agent or the legal representative in writing, for example on Form 956), notification relating to an immigration decision about the person in immigration detention must always be given to the migration agent, legal representative or authorised recipient.

Arrangements should be made to enable the migration agent or legal representative to explain the decision and describe the next steps to the person in immigration detention as soon as possible. Not only is such timely explanation fair and reasonable for the person in immigration detention, it also contributes positively to managing their responses if the decision is negative. Communication between the person in immigration detention and their advisor must therefore be facilitated, so that the advisor can provide timely advice to the person in immigration detention on the implications of the decision and their options (for example, whether to seek review).

Note: Migration agents have a contractual obligation to assist their clients with understanding the processes used by the department. They must explain the outcome of visa or tribunal decisions whenever they provide application assistance and merits review services under the Immigration Advice and Application Assistance Scheme (IAAAS) to persons in immigration detention who have sought protection in Australia or who are subject to a finding of Convention refugee status under refugee status assessment (or protection obligation determination after 1 March 2011) procedures on Christmas Island.

### **Authorised recipient who is not a registered migration agent or legal representative**

If the person in immigration detention has an authorised recipient who is NOT a registered migration agent or a legal representative (as advised to the department by the person in immigration detention in writing, for example on Form 956A), as a matter of law notification relating to an immigration decision about the person in immigration detention must also be given to the authorised recipient. However, unlike registered migration agents or legal representatives, an authorised recipient cannot provide immigration assistance or advice to the person in immigration detention. Therefore, although arrangements should be made to facilitate the authorised recipient passing on the notification to the person in immigration detention, it would not be appropriate to arrange a meeting between the authorised recipient and the person in immigration detention for the purpose of enabling the authorised recipient to advise the person in immigration detention on the implications of the decision and their options.

Officers should be aware, however, that the prohibition against the provision of immigration assistance does not apply if the authorised recipient is a person who is exempt from the prohibition, for example, member of a diplomatic mission or consular post, a close family member (spouse, child, adopted child, parent, brother or sister).

For policy and procedure on notifying an authorised recipient (whether or not the authorised recipient is a registered migration agent or a lawyer), see PAM3: Act - Notification instructions- Notification requirements - Notifying authorised recipients - s494D.

### **Family and community supporters**

If a person in immigration detention has previously given written consent allowing their personal information to be shared with another person or organisation, including family and community supporters, and that consent is still valid at the time of the notification, consideration should be given to advising that person or organisation of the decision and engaging their support. In addition, it may be appropriate to facilitate phone calls for the person to family and friends.

### **Detention services provider**

Close coordination between case management and the DSP must take place to manage the notification of a decision to the person in immigration detention, combining both case management's knowledge of the case and the DSP's information obtained from their day-to-day dealings with the person.

The DSP holds carriage of all security/flight risk assessments and individual management plans (IMPs). The DSP is expected to amend the IMP where any significant (negative) decisions are planned to be delivered and they are expected to manage any potentially adverse reactions that may result. The DSP should actively engage with persons in immigration detention, exercising a regime of ongoing risk monitoring, and have in place mechanisms to mitigate any risks identified.

### **Managing suicide & self harm risks**

The person in immigration detention may require assessment of their suicide and self-harm risk and support may be required through the psychological support program (PSP). Liaison in advance of the notification will enable the HSM to arrange ongoing support, as a negative response from the person may or may not be immediate. PSP arrangements are an HSM responsibility in the first instance, however departmental and on-site DSP staff play an important role by passing on their observations and feedback from interactions with persons in immigration detention. For policy and procedure on health and mental health issues, see DSM - Chapter 6 - Detention health - Psychological support program (PSP).

### **Visits & excursions**

The person in immigration detention may benefit from visits to their place of immigration detention by family, friends or community supporters, particularly if the decision will lead to imminent removal from Australia. However, participation in excursions or other escorted movements by the person in immigration detention should be reviewed in light of any changes to security or flight risk - see DSM Chapter 8 - Safety and security - Excursions.

### **Removal support**

In the case of an imminent removal from Australia, consideration should be given to:

- (1) ensuring the person in immigration detention is available for removal
- (2) planning transport and escort
- (3) conducting a risk assessment in relation to self-harm or flight risks and
- (4) ensuring that fit-to-travel assessments have been conducted. For policy and procedure, see PAM3: Act - Compliance - Removal instructions- Removal from Australia.

### **Privacy issues**

In arranging these measures, due consideration should always be given to protecting the privacy of the person in immigration detention, including seeking their written consent (where required) before discussing personal information outside the department and ensuring that there is otherwise no unauthorised disclosure of personal information.

### **Impact on others**

Consideration should also be given to identifying any risks and implementing contingency plans to manage any potential adverse reaction, including those related to the person's individual health and welfare, from other persons in immigration detention. This includes any minors or other dependants on a different immigration pathway who may be affected by the relevant decision.

## **5 Implementation**

These measures may be requested by the Case Management Service or other areas of the department, or implemented at the discretion of the DSP centre manager and staff or the HSM, to support persons in immigration detention through the notification of immigration decisions.

# Detention Services Manual

## Chapter 6 - Detention health

### Induction health assessment

#### **ABOUT THIS INSTRUCTION**

This policy instruction comprises:

- [Introduction](#)
- [The induction health assessment.](#)

#### **Related instructions**

- [DSM Chapter 1 - Legislative & principles overview: Service delivery values.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This policy instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 May 2009.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## INTRODUCTION

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles](#)
- [section 3 Definitions](#)
- [section 4 Background](#).

### 1 **PURPOSE**

The purpose of this instruction is to provide advice to departmental officers on policy and procedures for the induction health assessment that is offered to a person when they enter immigration detention, to ensure that they receive appropriate healthcare.

Note: This instruction provides advice to inform good decision making (see IDEAL for further information on decision making models). Officers should contact the Detention Health Services Section (detention.health@immi.gov.au) where difficulties arise in coming to a decision in the context of this Instruction.

### 2 **GUIDING PRINCIPLES**

The guiding principles in relation to the provision of health care services within the immigration detention network are encapsulated in [DSM Chapter 1 - Legislative & principles overview: Service delivery values](#) which state that persons in immigration detention will be treated fairly and reasonably within the law (Value 6) and that conditions of immigration detention will ensure the inherent dignity of the human person (Value 7). For the purpose of this instruction, this means that:

- each person entering immigration detention is offered an induction health assessment, which is conducted subject to their consent
- induction health assessments are appropriately tailored for each person's individual health risk factors and are conducted by qualified health care providers
- each person in immigration detention is promptly referred to an appropriate health care provider for further assessment, treatment and management (as clinically appropriate and in line with community standards), where a health concern or issue is identified
- health information is personal information under the Privacy Act 1988
- a health care provider should not disclose personal information, without the person's consent, to another party unless there is an overriding requirement by law
- the health services manager is responsible for making clinical decisions about a person's health care and for providing health advice to the department and the detention services providers (DSP) only where a person's health status is relevant to their care while in immigration detention (the department has a duty of care to follow that advice in managing the care of persons in immigration detention).

### 3 **DEFINITIONS**

#### Detention services provider (DSP)

Organisation contracted by the department to manage all operational and general welfare aspects of immigration detention facilities.

#### Health services manager

Health services organisation contracted by the department to facilitate access to health care for persons in immigration detention. The current health services manager is International Health and Medical Services (IHMS).

#### Health care provider

Health care professionals, such as general practitioners (GPs) or registered nurses, engaged by the health services manager to provide health care to persons in immigration detention.

### Induction health assessment

The health care provider's assessment of a person in detention to determine their health status shortly after entering immigration detention.

### Discharge health assessment

The health care provider's assessment of a person in detention to determine their health status shortly before leaving immigration detention.

## **4 BACKGROUND**

The health care and management of persons in immigration detention is a shared responsibility between the individual, the department and the health care providers who provide health services to persons in immigration detention.

It is the responsibility of the department to ensure a person in immigration detention has access to a level of health care that meets their individual health needs, and that is commensurate to that available to persons in the wider Australian community. It should be noted that the circumstances of being in immigration detention may result in some persons not actively pursuing or accessing the health services that are offered. It is important to recognise a person's right to refuse health services. However encouragement to use the services on offer should be provided. It should also be noted that health services are provided by the Commonwealth at no cost to the person in immigration detention.

The department contracts a health services manager to provide access to the full range of health care services for persons in immigration detention. Decisions about a person's health and wellbeing are clinical decisions made by the treating health care provider engaged by the health services manager. The health services manager and the health care providers they engage provide health services in accordance with the Royal Australian College of General Practitioners Standards for health services in Australian immigration detention centres for persons in immigration detention centres, or community general practice health standards. The privacy of persons in immigration detention must be respected and their health information managed in accordance with the Privacy Act 1988.

The Detention Health Framework was released in November 2007, to provide a policy framework for health care for persons in immigration detention. The framework highlights the importance of the induction health assessment as the most critical stage of a person's immigration detention to identify existing or potential health problems that require attention to reduce risk and optimise an individual's well being while in immigration detention. In particular, it may be relevant for departmental staff to familiarise themselves with the five core health principles outlined in section 4.2 of the Detention Health Framework.

A person's health and mental wellbeing are relevant factors in the claims of that person for an immigration outcome and/or in relation to the care provided to that person by the department, the health services manager and the DSP. It is important that submissions or reports used in determining an outcome are informed by the most up-to-date health advice from the treating health care provider, which may be obtained by contacting the Detention Health Services Section (detention.health@immi.gov.au). Detention Health Services Section will advise on matters of consent around the release of information for these purposes.

## **THE INDUCTION HEALTH ASSESSMENT**

This part comprises:

- [section 5 Who is offered an induction health assessment](#)
- [section 6 What is consent for an induction health assessment](#)
- [section 7 What is assessed in an induction health assessment](#)
- [section 8 When does an induction health assessment take place](#)
- [section 9 Where does an induction health assessment take place](#)
- [section 10 What is a health care record](#)
- [section 11 What are the privacy requirements](#)
- [section 12 How do persons in detention know how to access health services](#)
- [section 13 Managing complaints.](#)

### **5 WHO IS OFFERED AN INDUCTION HEALTH ASSESSMENT**

An induction health assessment is offered to every person entering immigration detention under s189 of the Migration Act.

An induction health assessment will only be conducted with the consent of the person in detention. See [section 6 What is consent for an induction health assessment](#) for further information.

### **6 WHAT IS CONSENT FOR AN INDUCTION HEALTH ASSESSMENT**

Consent must be obtained from a person in detention prior to an induction health assessment being conducted. The health care provider will explain the purpose and importance of the assessment and discuss the assessment process to enable the person in detention to make an informed decision. Access to an interpreter will be provided as necessary and is a contractual requirement for the health services manager. For further information refer to [DSM Chapter 4: Legislative & principles overview - Translating & interpreting services](#).

Where a person in immigration detention is unable or refuses to give consent for the physical examination component of the induction health assessment, the health care provider will record the refusal and document the person's health history, where supplied.

Where it is determined that a person may not have the mental capacity to properly look after their interests, consideration will be given to seeking the appointment of a guardian for that person. This may involve making an application to the relevant guardianship board in the relevant state or territory. Refer to [DSM Chapter 6: Detention health - Ongoing health care](#) for further information.

In seeking consent for undertaking the induction health assessment for a minor in immigration detention, the health care provider will consider the minor's age and their capacity to consent for health care in accordance with state, territory and Commonwealth legislation.

In line with the appropriate legislation, the health care provider will make a decision on the minor's capacity to give informed consent for health care. If the health care provider determines that the minor does not have this capacity, the health care provider will seek consent from the appropriate guardian for the minor in detention, who may be a family member or an appointed guardian.

### **7 WHAT IS ASSESSED IN AN INDUCTION HEALTH ASSESSMENT**

The purpose of the induction health assessment is to establish a person's health status, including any physical or mental health issues or conditions that require immediate attention or ongoing health management while the person remains in immigration detention. The process involves the collection of a medical history, including vaccination history, a physical examination and a mental health assessment.

Additional screening may be undertaken, with the consent of the person in detention, where there is an indicated risk or it is required by a public health authority. For example, the induction health assessment for persons entering detention who have recently arrived from a country with a known increased risk of communicable diseases, such as tuberculosis, includes screening for these conditions.

The health care provider conducting the induction health assessment may perform additional screening or testing for different health conditions where they observe clinical symptoms indicating such a need. The decision to offer additional testing and the nature of the additional testing offered is made by the treating health care provider based on their professional judgement and the information and observations they have collected during the health assessment process.

An induction health assessment can also provide advice on a person's fitness to travel, which is valid for 28 days, subject to provisions of DSM Chapter 6: Detention health - Discharge health assessment.

### **7.1 Health information prior to client placement**

Health-related information (or staff observations) may arise prior to a formal induction health assessment. A person may disclose such information or may have prescribed medications in their possession that indicate an existing health condition.

Health-related information the health care provider may receive prior to conducting the health assessment can inform the induction health assessment. To protect the person's privacy and subject to their consent, such advice should be placed in a sealed envelope and provided directly to the health care provider. Where this is not possible, the sealed envelope should be provided to the DSP to pass on to the health care provider.

### **7.2 Medication management**

Upon entry into an immigration detention centre (IDC), the DSP requests all prescribed medication from the person during their property check. Where this causes concern an immediate referral to the health care provider will be made. In all other cases the medication will be provided to the health care provider for appropriate follow up and administration where necessary.

In immigration transit accommodation, immigration residential housing, alternative places of detention and community detention, a person in immigration detention is responsible for storage and self administration of medication as required, in conjunction with advice from the health care provider.

### **7.3 Mental health screening and assessment**

The health services manager is responsible for ensuring that mental health screening and assessment processes are incorporated in the induction health assessment for persons in immigration detention.

Mental health screening tools are used to assess and identify mental health issues and ensure the appropriate mental health care is provided during a person's placement in immigration detention.

Where a person's health status, including mental health, is relevant to their welfare and care being provided to them, the health services manager will provide such information to the department as is necessary to ensure that the department meets its duty of care.

The health services manager will also inform the department where it believes a person may have experienced torture and/or trauma so that specialist treatment can be provided and alternative placement considered. The health services manager will organise such specialist referral.

See also:

- Mental health screening for persons in immigration detention policy and
- DSM Chapter 6: Detention health - Identification & support of survivors of torture & trauma.



## 7.4 Health risk factors

The department's Detention Health Framework recognises that persons in immigration detention present with differing health risk profiles. Risk profiles should be taken into account during the induction health assessment, for example where persons are detained at sea or on arrival from countries bordering our northern shores, they present a higher risk of communicable diseases, such as tuberculosis and thus require screening.

Routine screening for communicable diseases is conducted on some high-risk groups, such as illegal foreign fishers (IFFs). Screening for these groups is conducted prior to their induction health assessment, at which time IFFs are in fisheries detention.

Screening and testing of communicable diseases must be conducted as per the Guidelines for the public health management of communicable diseases in Australian detention environments and ministerial decisions.

The Detention Health Framework also recognises that clinical indicators may require further diagnostic procedures.

## 7.5 Drug-related health problems

The induction health assessment also provides an opportunity for a person in detention to discuss any drug-related health problems or drug dependencies with the health care provider.

If the health care provider observes a person in immigration detention who is (or is suspected to be) withdrawing from drugs and/or alcohol, appropriate care is provided as clinically appropriate - see DSM Chapter 6: Detention health - Ongoing health care.

Clinical handover of health information, such as the person having drug-related health problems, is important in establishing health plans for persons in detention. For example, if a person is being transferred from a prison to an IDC, the health care provider at the detention centre will make contact with the prison health provider to seek handover, which might include information on whether the person experiences drug-related health problems and how these problems have been managed.

## 7.6 HIV (Human immunodeficiency virus)

Detention health policy on HIV testing is informed by the Guiding principles for HIV testing in Australia. HIV testing will not be offered on a routine basis, but a voluntary HIV test with pre-test and post-test counselling will be performed if requested by the person in detention. HIV tests will be offered to persons in detention if there is a clinical indication. Further information can be obtained by contacting: [detention.health@immi.gov.au](mailto:detention.health@immi.gov.au)

# 8 WHEN DOES AN INDUCTION HEALTH ASSESSMENT TAKE PLACE

The health care provider will complete an induction health assessment as soon as possible, but in all cases within three days (that is, 72 hours) of the person entering immigration detention (unless the person declines). Relevant health risk factors may require an immediate response, which will be facilitated by the health care provider.

Departmental and DSP staff must notify the health services manager that a person is entering immigration detention at the first practicable opportunity, either by phone or email, to ensure that an induction health assessment can be organised within the specified timeframe.

Where a person comes into immigration detention while in hospital, the induction health assessment will be conducted on arrival at the immigration detention placement option. Liaison with the hospital is coordinated through the health care provider.

# 9 WHERE DOES AN INDUCTION HEALTH ASSESSMENT TAKE PLACE

Health services provided for persons in immigration detention are structured to reflect the nature of the placement and departmental detention policy.

The location and procedures for induction health assessments differ depending on the placement option within the immigration detention network (see DSM Chapter 2: - Client placement - Placement options within the immigration detention network) in which the person is placed, as follows:

### IDs

An onsite registered nurse usually conducts the induction health assessment and refers a person for a more detailed clinical assessment to a GP, as appropriate.

### Immigration residential housing and alternative places of detention

The health services manager engages a local community GP to conduct the induction health assessment in the community setting. The health services manager will ensure that the GP is aware of the reasons for, and implications of, the health assessment prior to it occurring. The person is escorted by the DSP, or a designated person, to the appointment at the GP's clinic.

### Immigration transit accommodation

An onsite registered nurse usually conducts the induction health assessment, and refers a person for a more detailed clinical assessment to a local community GP, as appropriate. In some circumstances the initial assessment may be conducted by a local community GP. However this is dependent on the arrival time of the person entering the immigration transit accommodation.

### Community detention

It is not common practice for a person to be placed straight into community detention. Prior to entering community detention a person will usually be placed in an IDC, immigration residential housing, alternative place of detention or immigration transit accommodation where they will be offered their induction health assessment.

Where a person in immigration detention is placed directly into community detention, the health services manager engages a local community GP to conduct the induction health assessment.

## **10 WHAT IS A HEALTH CARE RECORD**

The health services manager creates a health care record for persons in detention at the time of their induction health assessment in accordance with privacy and confidentiality requirements, and in line with their professional registration and codes of conduct. Refer to [DSM Chapter 6: Detention health - Privacy of health information](#) for further information on the management of health information.

The record contains confirmation of consent (see [section 6 What is consent for an induction health assessment](#)) and a contemporaneous note of all relevant details (including any follow-up action or referrals) relating to the outcome of the assessment. The refusal by a person in detention to give consent to a physical examination or undergo any other recommended investigation, procedure or treatment is also be recorded on the health care record. This may include a copy of the person's signed form refusing medical treatment.

With the person's consent, the local community GP performing the induction health assessment for persons in community detention, immigration residential housing, immigration transit accommodation and alternative detention, will forward the patient's health information to the health service manager. This ensures adequate records are kept and are entered into the health services manager's health database.

## **11 WHAT ARE THE PRIVACY REQUIREMENTS**

The broad principle of the privacy policy is that health information is confidential information that can only be obtained by a third party upon disclosure by, or with consent from, the person whose information it is.

The health services manager is required to protect personal health information that they have collected from persons in immigration detention when providing health care. However the health services manager will make that information available to departmental officers with the consent of the person in immigration detention.

Where an officer of the department or the DSP believes that they do not have sufficient information about a person's health and wellbeing to carry out their duties, they should contact the Detention Health Services Section for advice ([detention.health@immi.gov.au](mailto:detention.health@immi.gov.au)). The Detention Health Services Section coordinates requests for health information of persons in immigration detention and consent processes to ensure that the need for the request is substantiated and the appropriate consent is sought.

Refer to DSM Chapter 6: Detention health - Privacy of health information for further information.

## **12 HOW DO PERSONS IN DETENTION KNOW HOW TO ACCESS HEALTH SERVICES**

Each person in detention must be provided with appropriately tailored and translated information that sufficiently details the health services available to them while in detention.

The department is taking steps to provide persons in immigration detention with booklets containing information about available health care. These booklets will provide relevant written information about the range of available health care services. This may include the provision of the health brochure for immigration residential housing and immigration transit accommodation. For further information on these booklets, or to obtain copies, contact the Detention Health Services Section (detention.health@immi.gov.au).

## **13 MANAGING COMPLAINTS**

Persons have a right to complain about the health care services or treatment they receive while in immigration detention. The health care provider will during the induction health assessment advise persons in immigration detention of their right to complain and how a complaint can be raised.

The health services manager is required contractually to establish protocols to manage complaints by persons in immigration detention about their treatment by health care providers, and is obliged to report complaints to the department. The health services manager is also liable to manage complaints in accordance with state laws and standards.

# Detention Services Manual

## Chapter 6 - Detention health

### Ongoing health care

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Ongoing health care.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview: Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 February 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **ONGOING HEALTH CARE**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 6 - Detention health

### Psychological support program (PSP)

#### ABOUT THIS INSTRUCTION

This policy instruction, which deals with the psychological support program (PSP) for the prevention of self-harm in immigration detention, comprises:

- [Introduction](#)
- [Overview of self harm risk](#)
- [Nine principles for the prevention & management of self harm](#)
- [Roles & team arrangements](#)
- [Psychological support program processes](#)
- [Levels of risk & response](#)
- [Self harm risk assessment interview.](#)

#### Related instructions

- [DSM Chapter 1 - Legislative & principles overview: Service delivery values.](#)

#### Latest changes

##### Legislative

Nil.

##### Policy

This policy instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 May 2009.

#### Owner

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

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## **INTRODUCTION**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Background](#)
- [section 3 Who does this policy apply to](#)
- [section 4 Intended audience.](#)

### **1 PURPOSE**

This policy aims to:

- provide a clinically recommended approach for the identification and support of persons in immigration detention who are at risk of self-harm and suicide, thereby reducing risk and improving health outcomes

reduce the level of uncertainty and stress for staff in dealing with persons in immigration detention who exhibit self-harming and suicidal behaviour.

This policy acts as a basis for, but does not replace, in-depth training and operating procedures.

### **2 BACKGROUND**

The current self-harm prevention policy used in immigration detention is known as the Suicide and Self-Harm (SASH) Protocol. On advice from the Detention Health Advisory Group (DeHAG), the department commissioned Monash University to conduct an independent review of this protocol. This review was completed in February 2008. Augmented by additional advice from the DeHAG Mental Health Sub-Group, the review has informed the new approach set out in this instruction.

The new approach set out in this policy accepts the impossibility of eliminating all risk and balances the need for 'end-stage' safety with a new emphasis on prevention, support, engagement, autonomy and reintegration.

The term 'SASH' will no longer be used. The new acronym is 'PSP' (for psychological support program).

### **3 WHO DOES THIS POLICY APPLY TO**

This policy is aimed at all persons in immigration detention, whether they are accommodated in an immigration detention facility (an immigration detention centre, immigration residential housing or immigration transit accommodation), alternative temporary detention in the community or in community detention. It does not apply to persons living in the community on bridging visas.

The principles contained in this policy apply to all forms of detention. However, some of the processes are tailored to immigration detention facilities. This not only recognises that some self-harm risk factors are more prevalent in more highly controlled detention environments, but also reflects the limited control available under community detention arrangements, which necessarily allow more freedom and less oversight. Limited guidance on the operation of this policy for non-facility based detention placements is provided at [section 30 Self harm prevention in community detention](#).

### **4 INTENDED AUDIENCE**

The intended audience for this instruction is all personnel who interact with, or advocate for, persons in immigration detention, including:

- the health services manager, currently International Health and Medical Services (IHMS):
  - health providers working in, or consulting to, immigration detention facilities

community-based health service providers engaged by the health services manager for persons in community detention

- the Department of Immigration and Citizenship (the department):

- Community and Detention Services Division, including personnel working at detention facilities and in policy roles
- Compliance and Case Management Division, including personnel working in case management, enforcement and policy roles
- state and territory personnel with interactions with persons in detention
- the detention service provider (DSP), currently G4S (formerly Global Solutions Limited (GSL))

service providers involved in the support of persons in community detention

- the Health Service Delivery Group (HSDG)
- the Detention Health Advisory Group (DeHAG)
- the Immigration Detention Advisory Group (IDAG)
- external stakeholders, including:
  - the Red Cross
  - Commonwealth (Immigration) Ombudsman
  - the Australian Human Rights Commission
  - the United Nations High Commission for Refugees
  - asylum seeker support groups and advocates
  - legal representatives.



## **OVERVIEW OF SELF HARM RISK**

This part comprises:

- [section 5 Definition of self harm](#)
- [section 6 Distinguishing between self harm & suicide](#)
- [section 7 Risk Factors for self harm & suicide](#)
- [section 8 Warning signs](#)
- [section 9 Protective factors](#)
- [section 10 Staff training](#).

### **5 DEFINITION OF SELF HARM**

For the purposes of this policy, suicide and self-harming behaviour is defined as actions or threats of actions which, if carried out, may lead to self-injury or death.

Self-harming behaviours form a continuum ranging from indirect self-harming behaviour, to placing oneself in a physically dangerous situation, to suicidal thoughts, threats of suicide (verbal and non-verbal), non-accidental self-infliction of injury, attempted suicide and committing suicide.

Voluntary starvation (voluntary total fasting) can be viewed as self-harming behaviour; however, it will not be managed using this process unless clinical assessments indicate that a psychological support program (PSP) intervention is appropriate.

### **6 DISTINGUISHING BETWEEN SELF HARM & SUICIDE**

The literature on suicide indicates that it is notoriously difficult to distinguish between suicidal gestures (actions resembling suicide attempts while not being fully committed) and “genuine” suicide attempts (actions taken with intent to die). While it is well established that self-harming behaviour frequently occurs in the absence of suicidal intent, it is equally true that the motivations of persons in deep distress can be impossible to know (even they may not be clear on their intentions) and that self-harm attempts not intending to cause death can result in serious harm or even unintentional death.

Research also suggests that deliberate self-harm is a major risk factor for future suicide. This does not mean that every person who self-harms will go on to make further self-harm or suicide attempts, but indicates that such persons should be considered ‘at-risk’ until further risk assessments can be made by a qualified clinician.

This policy does not attempt to provide guidance on the distinction between self-harm without suicidal intent and “genuine” suicide attempts but recognises that such judgements may be necessary for assessing the level of risk. Judgements of this nature will always be made by qualified clinicians.

### **7 RISK FACTORS FOR SELF HARM & SUICIDE**

It is well known that the causes of self-harm and suicide are particularly complex. There are both exogenous (that is, factors outside of the individual) and endogenous factors (that is, factors within the individual) involved in the development of self-harmful behaviour. When the causes of self-harm are largely attributed to exogenous factors, as can be the case for some persons in immigration detention, individual interventions offer only limited efficacy. On the other hand, some of those who engage in self-harming behaviour come to detention with pre-existing vulnerabilities for which identification and accommodation is required. Regardless of which factors might be involved in precipitating self-harming behaviour, expert advice suggests that it is possible to identify and help manage risks of self-harm and suicide among persons in detention.

This instruction cannot provide a definitive list of risk factors for self-harm and suicide, and a more detailed exploration should be provided through training. Even then, it must be acknowledged that little research has been conducted on self-harm and suicide among persons in immigration detention, the existing evidence base coming from prison and community settings. Notwithstanding these limitations, it is possible to provide an overview of risk factors based on this research and advice from experts in the area of self-harm.

Generic risk factors include:

- history of self destructive behaviour (including deliberate self-harm)
- demographics (for example, being male, risk peaking at 23 years of age)
- behavioural traits (for example, impulsivity, poor problem solving, poor coping skills)
- long standing or recently diagnosed medical illness
- known psychiatric illness, particularly:
  - mood disorders
  - psychotic disorders
  - drug and alcohol disorders
  - past and current traumatic experiences, with or without a diagnosis for Post Traumatic Stress Disorder (PTSD)
  - co-occurring mental illness and substance abuse
- significant loss (for example, bereavement)
- being a victim of criminal action, including physical or sexual assault
- harm to, or self-harm in, friend / family member / close contact (including war or natural disasters in a person's home country).

Risk factors which may be more common for persons in immigration detention include:

- separation from family and significant others
- witnessing, or being involved in, group self-harming or destructive behaviours
- attempted or committed self-harm or suicide amongst others in detention
- distress associated with being detained, including significant fear of being returned to country of origin
- increased risk following visits
- increased risk following negative visa decisions
- religious holidays.

## **8 WARNING SIGNS**

A full appreciation of the range of potential warning signs is equally complex and should be explored in training. However, some of these may include:

- expressed feelings of guilt or shame
- emotional stress
- statements suggesting feelings of hopelessness or helplessness
- depression
- agitation
- social isolation or withdrawal
- threats or talk of suicide or self-harm
- giving away many or all belongings.

## **9 PROTECTIVE FACTORS**

A protective factor is any factor whose presence is associated with a reduced likelihood of a disease, condition or event. Protective factors enhance resilience and may serve to counterbalance risk factors. While there is no specific research on protective factors for persons at risk of self-harm and suicide in immigration detention, protective factors for suicide in the general community include:

- a significant other who listens and understands
- effective clinical care for mental, physical and substance use disorders
- easy access to a variety of clinical interventions and support for help-seeking
- restricted access to highly lethal means of suicide
- strong connections to family and community support
- support through ongoing medical and mental health care relationships
- skills in handling difficult emotions, problem solving, conflict resolution and non-violent handling of disputes
- cultural and religious beliefs that discourage suicide and support self preservation.

The approach outlined in this instruction seeks wherever possible to strengthen these protective factors.

## **10 STAFF TRAINING**

All personnel who work with persons in detention, including the DSP, the department and the HSP, must be trained to recognise and respond to the warning signs and risk factors of self-harm and suicide.

Training should include:

- awareness of the key risk and protective factors associated with self-destructive behaviour
- cultural awareness issues as they relate to mental state, expression of distress and self-harm
- recognising signs and symptoms and events that would trigger an evaluation (or re-evaluation) of risk
- routes and processes for referral to health services for those experiencing distress
- PSP processes, including periodic updates as a result of continuous quality improvement.

Training for DSP personnel must also address the specific skills required to conduct self-harm risk assessment interviews at reception and to perform monitoring and engagement as described in this policy.

Training should be nationally consistent and delivered in an ongoing format (initial training and an annual refresher), with further, ongoing specialist support by the health services manager and supervision by a senior independent mental health clinician. This may involve audits of knowledge and competence in the PSP process outlined in this instruction.

## **NINE PRINCIPLES FOR THE PREVENTION & MANAGEMENT OF SELF HARM**

### **11 NINE PRINCIPLES**

The following nine principles underpin the prevention and management of self-harm for persons in immigration detention:

- A supportive environment
- Clinically-informed response
- A positive, supportive response
- Early identification of risk
- Response appropriate to the level of risk
- External referral in high risk cases
- Well trained and supported staff
- Cultural competence is critical
- Response must actively seek out and offer support to others who may be affected.

#### **A supportive environment**

The first priority in preventing self-harm is a focus on health promotion and prevention to reduce risk factors and strengthen protective factors in the immigration detention environment. The department's approach to this is outlined in

- DSM Chapter 1 - Legislative & principles overview: Service delivery values
- the Detention Health Framework.

Providing a supportive detention environment to prevent self-harm is primarily the responsibility of the department and the DSP, with support from the health services manager.

#### **Clinically-informed response**

Managing the risk of self-harm is everyone's responsibility and must be holistic and multidisciplinary.

Clinicians, on the basis of their training in mental health and self-harm management issues, determine the appropriate level of risk and response, including any other health issues relevant to the individual. However, in many cases the causes of self-harm risk and the best ways to address this are by non-health means and thus all service providers have a role to play in supporting and ensuring the safety of persons at risk of self-harm.

The health services manager has a responsibility to proactively share appropriate information about self harm risk, and the DSP and the department have a responsibility to seek and act on clinical advice. While there is a range of levels of expertise in mental health amongst different health professionals, all professionally trained clinicians have the capacity for effective risk assessment and exercise of informed judgement. This capacity needs to be based on education, training and peer review.

#### **A positive, supportive response**

It is important to safely care for those who are at risk for self-harm or suicide without further increasing their risk through excessive surveillance and scrutiny, which may actually increase distress and risk. It is imperative that the PSP is not primarily a defensive response. The department recognises that it is not possible to fully eliminate the risk of self-harm and accepts the reasonable risks associated with a response that aims to support and reintegrate persons at risk of self-harm into the detention community as soon as possible rather than attempting to prevent self-harm at all costs.

Responses must recognise the basic human need for autonomy as well as safety, and this means generating strategies to enable autonomy for persons in immigration detention wherever possible. Even in secure environments risk cannot be eliminated completely, and calculated risks must sometimes be taken openly in discussion with all parties, and documented for the purposes of review.

**Interventions for persons at risk of self-harm should emphasise:**

- not “watching” but “being with”
- not “containing” but “maintaining support”
- not “isolating” but “integrating”
- not “controlling” but “facilitating appropriate expressions of distress and anger”.

These are important changes in emphasis at a systemic level; they are not absolute prohibitions. Each case must be carefully assessed to seek an appropriate balance.

Underpinning the entire PSP process is the philosophy that staff are engaging in an ongoing process of getting to know each person in detention, all the time gathering knowledge and increasing their understanding of the evolving culture and dynamics in the individual detention facility.

### **Early identification of risk**

Early identification of persons at risk of self harm and suicide is critical. Evidence from correctional environments indicates that half of all suicides occur within the first 24 hours following intake. However, the net for those perceived to be at risk must not be cast so broadly as to inaccurately identify many who do not in fact pose a real risk.

### **Response appropriate to the level of risk**

Identification of risk must be followed promptly by a response that is proportionate to the level of risk. The starting point when someone appears to be experiencing emotional difficulty and self-harming or suicidal thoughts with low intent is a “kind ear” and encouragement. However, when a person is expressing or suspected of having suicidal thoughts with high intent, or is actively suicidal, close observation and more intensive, supportive engagement is essential.

### **External referral in high risk cases**

Persons assessed as at High imminent risk of suicide or serious self-harm should be referred immediately for mental health assessment, including consideration of transfer to an external health service such as a hospital. Immigration detention centres (IDCs) are not equipped, and must not be expected, to provide acute psychiatric care where there is a high imminent risk of self-harm.

See also:

- section 21 Self harm risk levels
- section 27 24 hour limit on management of ‘high imminent’ self harm risk.

### **Well trained and supported staff**

Staff will be provided with the knowledge and skills to assist them in their early identification, intervention, monitoring and support roles. Skills development in relation to the prevention and management of self-harm should be embedded into routine practice and considered part of the core business of all staff working in IDCs.

See also section 10 Staff training.

### **Cultural competence is critical**

An awareness and understanding of culture, cultural differences, and cultural manifestations of distress and mental disorder are central to identifying, supporting and eventually alleviating a person’s distress. This requires training in cultural competence and may also involve engaging assistance from those who have a specialist understanding of a person’s cultural and ethnic group. Interpreters, preferably onsite interpreters, must be used where language barriers are present.

### **Response must actively seek out and offer support to others who may be affected**

If threats of self-harm and/or suicide lead to an action or attempted action it is vitally important to recognise the impact of this incident not only on the individual, but also on the wider community in, and possibly beyond, immigration detention. Services should adopt an inclusive policy that actively seeks out and identifies those close to the person involved in the primary incident, then also considers the wider peer group of that person. See also section 29 Post-incident response.

## **ROLES & TEAM ARRANGEMENTS**

This part comprises:

- section 12 Generic roles & responsibilities
- section 13 Specific roles & responsibilities
- section 14 PSP team arrangements
- section 15 Privacy & confidentiality.

### **12 GENERIC ROLES & RESPONSIBILITIES**

All parties are expected to:

- work together to provide an environment that seeks to prevent self-harm by reducing risk factors and enhancing protective factors, including activities and programs targeted at mental health promotion and prevention
- participate in PSP team meetings and processes, including case reviews and ongoing quality improvement
- keep complete and accurate records.

### **13 SPECIFIC ROLES & RESPONSIBILITIES**

The roles and responsibilities of the DSP, the HSP and the department are outlined below.

#### **Detention service provider**

conduct initial self-harm risk assessment interviews and refer persons at risk of self-harm to a health professional

- be alert to early warning signs and seek immediate advice from the HSP where risk of self-harm is suspected
- follow clinical advice from the HSP

engage with persons identified as at risk of self-harm in a supportive way

- record meaningful observations of persons on monitoring and engagement plans and ensure these are communicated to the PSP team
- respond to any attempted or committed self-harm or suicide incidents and submit incident reports to the department
- ensure that responsibility for supporting persons at risk of self-harm is transferred effectively at shift changeovers.

#### **Health service provider**

- conduct initial and scheduled comprehensive mental health screening, as well as ad hoc assessments where an individual displays deterioration in their mental state or undergoes a significant change in their situation which may exacerbate distress
- develop and maintain therapeutic relationships with persons in immigration detention
- provide advice to the DSP about levels of risk and strategies for engaging and supporting persons at risk of self-harm
- seek out and use all collateral information when making assessments, providing care, and formulating advice regarding the management of persons at risk of self-harm
- refer persons for assessment by external health services where directed in this policy or wherever onsite support is unable to adequately cater for the mental health needs of person at risk of self-harm
- with support from the PSP team, provide a coordinated post-incident response in the event of a serious self-harm incident, including written reports to the department on any triggers or contributing factors identified through post-incident debriefing

#### **The department**

- communicate with persons in detention about the progress of their case in a sensitive, supportive and coordinated manner (using interpreters and third party supports if necessary)

- collate incident reports relating to self-harm, and provide these as inputs to PSP quality improvement processes
- take responsibility for working with the DSP and the HSP to resolve systemic or ad hoc issues that threaten the effectiveness of self-harm prevention arrangements.
- conduct scheduled and triggered client placement assessments and detention review assessments.

## 14 **PSP TEAM ARRANGEMENTS**

The day to day management of cases involving risk of self-harm is undertaken by the PSP team, led by a senior clinician and supported by representatives from the DSP and the department.

A multi-disciplinary team approach is essential because, while decisions about the management of persons at risk of self-harm are led by clinicians, it is recognised that DSP personnel interact most frequently with persons at risk of self-harm, and departmental staff may also have regular contact, especially in relation to application milestones.

While the PSP team should aim for consensus, the senior clinician leading the team may make unilateral decisions on issues such as levels of risk and response, including referrals for external assessment. The DSP and the department must act on clinical advice or, in highly contentious cases, escalate issues to senior management as per the arrangements described at [section 28 Escalation of complex issues](#).

Membership of the PSP team is dependent on the circumstances of the case in question but would normally include:

- a senior clinician from the mental health team, who will act as the PSP team leader
- the DSP's shift manager
- departmental staff on a need-to-know basis<sup>1</sup>
- (at the request of the PSP Team Leader) any person who may provide useful information and input, especially those who have had direct contact with the person at risk of self-harm.

In rare cases where a member of the mental health team cannot attend PSP team meetings the registered nurse must be present and, if necessary, a mental health professional consulted by telephone.

The PSP team will meet as often as required to guide the management of cases where there is a risk of self-harm, noting that demand will vary depending on caseloads and between facilities. In a critical situation (meaning generally life threatening) the team would meet daily, or more frequently.

## 15 **PRIVACY & CONFIDENTIALITY**

The appropriate forum for detailed clinical discussions about health issues relating to persons at risk of self-harm is the clinical complex case meetings convened by the health service provider. Non-clinical members of the PSP team do not normally need to know detailed diagnoses or other clinical information of a highly personal nature in order to successfully manage self harm risk. Instead, clinicians provide health summaries, risk assessments and management recommendations. In most cases, decisions about the level of private health information that can be shared in PSP meetings are made by the health service provider in accordance with professional standards and its obligations under the Privacy Act 1988.

Where non-health personnel believe they have a need to access private health information beyond the level provided by the health service provider, requests are to be forwarded to the Detention Health Mailbox (detention.health@immi.gov.au).

Where any party believes that a rigid application of privacy and confidentiality requirements is creating a barrier to appropriate care, this should first be escalated through the Detention Health Mailbox and then, if unsuccessful, to senior management as described at [section 28 Escalation of complex issues](#).

<sup>1</sup> The respective roles of case managers and detention services officers in cases involving self harm risk is being clarified. Whichever adopts the primary client support role will need to attend PSP team meetings.

## PSYCHOLOGICAL SUPPORT PROGRAM PROCESSES

This part comprises:

- [section 16 PSP process in context](#)
- [section 17 PSP process in detail](#)
- [section 18 Initial self harm risk assessment](#)
- [section 19 Triggered reassessment of risk](#)
- [section 20 Supporting forms](#).

### 16 PSP PROCESS IN CONTEXT

The PSP process commences at reception and continues while a person is in immigration detention. It occurs within the framework of a larger mental health assessment process, which includes scheduled and triggered re-screening. This process is documented separately.

See also [Mental health screening for persons in immigration detention](#).

The following table provides a high level overview of the PSP process, incorporating the mental health screening process (Stage 2).

	Stage	Who	Timing	Tool(s)/ Supporting Processes
1	Self-harm risk assessment on entry to immigration detention	DSP	On reception	Scripted <a href="#">Self harm risk assessment interview</a> . See also <a href="#">section 18 Initial self harm risk assessment</a> .
2	Comprehensive mental health screening and assessment	Health service providers (internal and external as indicated)	Initial mental health screening within 72 hours and full range of universal screening within 7 days, unless expedited due to identified risk	A range of screening and assessment tools and processes.
3	Management of self harm risk under the PSP	PSP team	In response to identified risk of self harm on entry to immigration detention or at any point during a person's period of detention	<ul style="list-style-type: none"> <li>▪ PSP monitoring and engagement plan</li> <li>▪ PSP team meetings (multi-disciplinary)</li> <li>▪ Complex case meetings (clinical)</li> <li>▪ Other clinical records as appropriate.</li> </ul>

### 17 PSP PROCESS IN DETAIL

The following table provides a detailed description of PSP process described in Stage 3 of the table in [section 16 PSP process in context](#).

	Stage	Who	Description
1	Risk identified	DSP, HSP, the department, family, friends, advocates	Risk of self-harm is identified either through formal screening and assessment or via referral from any person concerned about self-harm risk in relation to a person in detention.



	Stage	Who	Description
2	Initiation of PSP	PSP team, DSP	<p>Concerns are formally recorded, and the case is assigned to a PSP team.</p> <p>Is a clinician available to make an assessment of risk?</p> <ul style="list-style-type: none"> <li>▪ If <i>Yes</i>, a clinician makes an assessment of the level of self harm risk. The process continues to Stage 3.</li> </ul> <p>See also <a href="#">section 21 Self harm risk levels</a></p> <ul style="list-style-type: none"> <li>▪ If <i>No</i>, commence supportive monitoring and engagement and escalate to the DSP and departmental shift managers to determine if the person can be safely accommodated onsite until a clinician is available. Advice may be sought from a clinician by phone. Can the person be safely accommodated onsite until a clinician is available to conduct a risk assessment?</li> <li>▪ If <i>yes</i>, a clinician makes an assessment of the level of self harm risk as soon as practicable.</li> <li>▪ If <i>no</i>, arrange for the person to be transferred to a hospital.</li> </ul>
3	Ongoing Monitoring and Engagement as per the PSP	PSP team, DSP	<p>Under the leadership of a senior clinician, the PSP team develops the monitoring and engagement plan appropriate for the identified level of risk.</p> <p>See also <a href="#">section 22 Monitoring &amp; engagement plans</a></p> <p>Responses are adjusted to changing levels of risk.</p>
4	Post-incident response (only in the event of a self harm incident)	HSP (particularly the mental health team), DSP	<p>Where a self harm incident occurs, post-incident response arrangements are set in train.</p> <p>See also <a href="#">section 29 Post-incident response</a>.</p>
5	Scheduled reassessment of self harm risk	HSP	<p>Self harm risk is reassessed as part of scheduled mental health re-screening arrangements or when triggered by risk factors or warning signs.</p> <p>See also <a href="#">section 19 Triggered reassessment of risk</a>.</p>

## 18 **INITIAL SELF HARM RISK ASSESSMENT**

The DSP may conduct a self-harm risk assessment for persons entering immigration detention using the scripted interview at - see [Self harm risk assessment interview](#). This process is optional and based primarily on individual client need and/or circumstances. In the interests of avoiding unnecessary and potentially intrusive screening processes, the DSP is entitled to rely on risk assessments conducted by health professionals where these can be or have been obtained on the day of arrival. This may be the case, for example, where one has already been performed by a health professional on a boat prior to landing on Christmas Island or where a health professional is onsite at an immigration detention facility and able to conduct an induction health assessment on the day of arrival.

DSP staff, through training in recognising signs and symptoms and events that would trigger an evaluation of self harm risk must nonetheless be alert for presentations that require referral to a health professional. Regardless of whether the DSP chooses to conduct or not to conduct the self-harm screening interview, the DSP must take reasonable steps to respond to concerning behaviours and document on the detainee's case file these and any action taken.

Where the person being interviewed is not fluent in English, interpreting services must be arranged, preferably face-to-face. Staff conducting interviews must be carefully selected and trained to ensure that they have the aptitude and skills required to conduct interviews effectively. Observations recorded by the interviewer are provided to the registered nurse undertaking the induction health assessment or, where the assessment indicates a more serious risk, immediately to the mental health team or an emergency health service. The interview transcript, including any follow up action taken, must be recorded in the detainee's case file.

The reception environment may be busy and un conducive to such a sensitive line of questioning. DSP officers undertaking these assessments must do everything possible to:

- conduct the assessment in an environment that is as private as possible
- adopt the demeanour of someone whose role is to help the person express themselves and reduce any distress they may be feeling about being detained
- reassure the person that their safety and wellbeing is a personal responsibility of staff.

If the person's behaviour poses a serious risk to others, then minimising this risk would need to be the priority. DSP officers are trained in de-escalation and should be aware that fear and distress can manifest as hostility, which may be amenable to de-escalation. The wording of the interview is aimed at achieving this to some extent. Health professionals, where available, should be engaged to assist with de-escalation strategies or even direct intervention where appropriate. Notwithstanding this, there may be situations where a person needs to be contained until they calm down. Such containment should wherever possible be undertaken with the input from the mental health team, be for the shortest possible time, and be well documented.

## 19 **TRIGGERED REASSESSMENT OF RISK**

After the initial reception screen and comprehensive mental health screening, it is vital to recognise that one or more of a list of events should trigger re-evaluation of this risk. Some of these events should automatically trigger re-evaluation of risk, whilst others indicate the need to use an informed judgement as to the need for re-evaluation.

Need for re-evaluation of risk status	Presenting factors
Automatic and absolute	<ul style="list-style-type: none"> <li>▪ Negative visa outcome - primary or appeal</li> <li>▪ Upcoming deportation / removal</li> <li>▪ Other significant set-backs with appeal progress</li> <li>▪ Harm to, or self-harm in, friend / family member / close contact</li> <li>▪ Time: unless otherwise triggered, reassessment of self harm risk will occur during scheduled mental health re-screening as per the mental health screening process (at 6, 12 and 18 months, and 3-monthly thereafter).</li> </ul> <p>See also <a href="#">Mental health screening for persons in immigration detention</a></p>

Need for re-evaluation of risk status	Presenting factors
Judgement required	<ul style="list-style-type: none"> <li>▪ Changes in sources of support (for example, separation from close family members)</li> <li>▪ Signs of changes in behaviour</li> <li>▪ Increased aggression</li> <li>▪ Withdrawal or social isolation</li> <li>▪ Signs and symptoms of depression</li> <li>▪ Threats and warning of self-harm</li> <li>▪ 'Contagion' (where one incident of self-harm or suicide attempt leads to a mass outbreak of self-harming or other protest behaviours)</li> <li>▪ Others identified in training.</li> </ul>

Risk assessments are performed by the mental health team; however, a multidisciplinary response is particularly important to ensure that an assessment is triggered. The presenting factors listed above will sometimes not be apparent to all parties. PSP team meetings therefore need to be forward looking in sharing of information about upcoming triggers where these are foreseeable. All parties outside of PSP meetings need to be alert to signs and communicate them as soon as possible to the PSP team.

## 20 **SUPPORTING FORMS**

Supporting forms should be as few and as simple as possible. Monitoring and engagement plans should allow recording of meaningful observations rather than tick boxes. Arguably more important than written management plans are robust handover procedures to ensure that knowledge and responsibility are transferred effectively at the changeover of shifts.

## LEVELS OF RISK & RESPONSE

This part comprises:

- [section 21 Self harm risk levels](#)
- [section 22 Monitoring & engagement plans](#)
- [section 23 Risk & response at a glance](#)
- [section 24 General guidelines for monitoring & engagement](#)
- [section 25 Accommodation arrangements](#)
- [section 26 Step-down from monitoring and engagement](#)
- [section 27 24 hour limit on management of 'high imminent' self harm risk](#)
- [section 28 Escalation of complex issues](#)
- [section 29 Post-incident response](#)
- [section 30 Self harm prevention in community detention](#)
- [section 31 Evaluation & quality improvement.](#)

### 21 SELF HARM RISK LEVELS

There are three self-harm risk levels, depending on the severity and imminence of risk. The level of risk is determined by a member of the mental health team or another qualified mental health clinician following a face to face assessment. Broad guidelines for the assessment of each risk level are provided in the following table.

	Risk Level	Assessment Guidelines
1	<b>High imminent</b>	<ul style="list-style-type: none"> <li>▪ For use where an individual has expressed clear plans to attempt serious self-harm or suicide, or where there is a high level of expressed intent, or where the person's level of psychological distress is so severe that clinicians believe there is a high risk of the same.</li> <li>▪ A clinician considers that constant 1:1 monitoring and engagement is necessary to prevent serious self-harm or suicide.</li> </ul> <p>Note: Strict time limits apply to the use of high imminent risk of self-harm. See <a href="#">section 27 24 hour limit on management of 'high imminent' self harm risk</a>.</p>
2	<b>Moderate</b>	<ul style="list-style-type: none"> <li>▪ For use where a person may have threatened self-harm or expressed ideas of hopelessness, but has not engaged in serious self-harming behaviour.</li> <li>▪ A clinician believes that an increased level of scrutiny is warranted but that constant 1:1 monitoring would contribute to the level of distress.</li> </ul>
3	<b>Ongoing</b>	<ul style="list-style-type: none"> <li>▪ A person may have previously engaged in self-harming behaviour or has a pattern of threatening self-harm but is highly unlikely to have serious suicidal intent.</li> </ul> <p>The ongoing level may be used for persons who engage in non-lethal self-harming behaviour in the absence of known suicidal intent.</p> <ul style="list-style-type: none"> <li>▪ A clinician believes that some level of observation is warranted but that intrusive monitoring and engagement would contribute to the level of disturbance.</li> </ul>

#### Notes:

- The broad guidelines above are provided as a high level guide only. Health professionals are trained in assessment of risk and must use clinical judgement in each situation.

- In addition to the guidelines above, clinicians may move a person up or down through risk levels where there is improvement or deterioration in a person's mental state or intent to self-harm.

## 22 **MONITORING & ENGAGEMENT PLANS**

Monitoring and engagement plans are tailored to the level of risk. They are aimed at keeping the person safe and encouraging their reintegration with the wider community in immigration detention through a process of supportive monitoring and engagement.

The three levels of monitoring and engagement, from most to least intensive, are:

<b>Constant - "arms length eye sight"</b>
<p>Constant monitoring and engagement is for persons at <u>High imminent</u> risk of self-harm or suicide. It requires constant one-on-one monitoring of, and engagement with, the individual in a safe and secure place with a minimum of written observations recorded every 30 minutes.</p> <p>Despite the need for high levels of monitoring, staff should continue to consider ways in which contact with human supports and any other strategies may be used to enhance safety and encourage autonomy and reintegration.</p> <p>The person should also be offered professional psychological support. It is not realistic or desirable for the primary support person to constantly 'be with' and interact with someone, whilst simultaneously recording observations.</p> <p>For constant plans, a secondary support person (DSP or HSP staff member) should visit every 30 mins to make observations in a non-intrusive way by engaging both the primary support person and the person at risk of self-harm in conversation (assuming the person is awake). This helps to mitigate any risk that scrutiny is being used as behaviour management and protects staff against any allegations of this. It also provides the primary support person with opportunities for breaks from what is acknowledged to be a very draining role, and for both parties to temporarily 'disengage' (an analogy being the understandable wish to disengage from fellow passengers on a crowded long distant flight).</p> <p>Note: Strict time limits apply to the use of constant monitoring and engagement. See <u>section 27 24 hour limit on management of 'high imminent' self harm risk</u>.</p>
<b>30 Minute</b>
<p>30 Minute monitoring and engagement is for persons at moderate risk of self-harm. It requires formally reported monitoring of, and engagement with, the individual once every 30 minutes at random times (meaning at not precisely the same times such as on the hour and half hour).</p> <p>If the person is not immediately available at scheduled observation times, officers should locate and engage with them as soon as possible after 30 minutes. The person may need to be relocated to a safe environment to maximise their feeling of psychological support but they should be encouraged gradually to move out of the safe environment with appropriate support.</p> <p>The focus of this level of monitoring and engagement is to encourage and to document attempts to reintegrate the person into the wider detention community. The support person should make enquiries about how the person is feeling and make offers that encourage a return to normal activities. Examples include getting a friend to visit, going outside, joining others for a meal, listening to music, reading a book. The person should also be offered professional psychological support.</p>
<b>Ongoing</b>
<p>Ongoing monitoring and engagement is for persons at ongoing risk of self-harm where clinical judgement is that more intensive monitoring is unwarranted. It does not necessarily require specific placement but does require staff to be generally aware of the individual's circumstances and to record observations on three occasions during day shifts hours. The focus for this level of monitoring and</p>

engagement is to encourage normal behaviour and to document the level of social interaction, noting progress such as improvements or any signs of distress or deterioration.

## 23 **RISK & RESPONSE AT A GLANCE**

The following table provides an at-a-glance view of risk levels and response, including timing of clinical reviews.

<b>Risk level</b>	<b>Monitoring and engagement plan</b>	<b>Accommodation arrangements</b>	<b>Clinical review</b>
<u>High imminent</u>	<u>Constant</u> - “arms length eye sight”	Secure, safe environment with supervised exercise and interaction with others	Every 12 hours, with assessment by an external mental health professional after 24 hours
<u>Moderate</u>	<u>30 Minute</u>	A secure, safe but less restrictive environment	Every 24 hours
<u>Ongoing</u>	<u>Ongoing</u> - general non-intrusive	Normal accommodation	Every 7 days

## 24 **GENERAL GUIDELINES FOR MONITORING & ENGAGEMENT**

Monitoring and engagement should emphasise:

- not ‘watching’ but ‘being with’
- not ‘containing’ but ‘maintaining support’
- not ‘isolating’ but ‘integrating’
- not ‘controlling’ but ‘facilitating appropriate expressions of distress and anger’.

Written observations must be meaningful and recorded in detail, including details of the individual’s mood, what they say, and their behaviours.

Where possible, encourage the person to maintain contact with outside social supports such as family, friends and cultural/religious figures where these are judged to be a protective factor - see [section 6 Protective factors](#) (this may not always be the case). Visits, phone calls, and recreation should be maintained, encouraged and supported.

Handovers at changes of shift are critical. Incoming staff must be fully briefed and continue the monitoring and engagement plans developed by the PSP team. It is the responsibility of shift managers to ensure that plans are adhered to.

When choosing a primary support person, the DSP should take into account that there may be a good match or an existing relationship of trust that would maximise the effectiveness of monitoring and engagement. Females should be paired with a female primary support person.

Monitoring and engagement must be direct. Observation via closed circuit TV (CCTV) may be important for evidentiary purposes but must never replace direct human contact.

## 25 **ACCOMMODATION ARRANGEMENTS**

As a general rule, unless the degree of risk necessitates accommodating an individual in a highly safe and secure environment, every effort should be made to accommodate them in their regular living environment in a way that does not draw undue attention to their situation. In some circumstances, it may be appropriate to relocate persons to a safer, but not highly secure, environment. Such accommodation should, as far as possible, retain a residential feel. Highly safe and secure environments are essential for persons at high imminent risk of self-harm.

Accommodation in a highly secure environment does not necessarily mean isolation. In fact, isolation should be avoided in all but the most extreme cases as research has shown that it significantly increases risk and, if isolation is perceived by persons in detention as an automatic consequence of disclosing distress, it may discourage honest communication of thoughts of suicide and self-harm. Where segregation is ultimately indicated, supervision and human contact is essential.

Highly secure environments for persons at risk of self-harm should be free of hanging points, free of objects that can be smashed or broken to fashion a sharp implement and free of any shoelaces, drawstrings, ties, belts, long socks or any other material that could be used to fashion a noose. The removal of any items of clothing or personal items must be handled sensitively and explained as a measure to keep the person safe.

Persons on 30 Minute plans would normally be accommodated in a secure but less restricted environment and should be encouraged gradually to move out of the environment with appropriate support.

Persons on Ongoing plans would not normally have their movement restricted in any way.

It is acknowledged that not all immigration detention facilities have the infrastructure required to satisfy these guidelines. In such cases, the PSP team should seek to arrange the best fit possible within the constraints of the particular facility or seek offsite accommodation where appropriate.

All accommodation changes will be supported by a client placement assessment and adhere to the policy and procedures outlined in the DSM Chapter 2 - Client placement - Client Placement.

## **26 STEP-DOWN FROM MONITORING AND ENGAGEMENT**

Gradual removal of self-harm prevention responses should take place in a considered, managed and documented fashion, according to advice from the clinician leading the PSP Team.

## **27 24 HOUR LIMIT ON MANAGEMENT OF 'HIGH IMMINENT' SELF HARM RISK**

A person who remains at High imminent risk of self-harm for more than 24 hours must be referred for assessment by an external mental health professional (ideally onsite but if necessary at a hospital). If still considered to be at high imminent risk of self-harm at 24 hours, the person should be transferred to a community-based health service.

Experience has shown that it can be difficult to obtain hospital admission for persons in these circumstances due to capacity issues in the public health system and the fact that self-harm may occur in the absence of mental illness. Where a hospital refuses to admit someone in these circumstances, the person must only be cared for at the IDC for a further 24 hours, after which they should again be reassessed and, if still at high imminent risk, once again transferred to a community-based health service. In parallel, the case should be escalated to senior management as described in section 28 Escalation of complex issues and there should be ongoing and well documented attempts to increase supports and offer strategies for reintegration of the person into the wider community in detention (for example, stepping up professional psychological support services, encouraging a phone call to lawyer, arranging for a friend to visit for an hour).

## **28 ESCALATION OF COMPLEX ISSUES**

There may be times when the PSP Team is unable to effectively manage a case in accordance with this policy. This may be because one or more parties is unwilling to proceed without seeking direction at a more senior level, or because the group encounters barriers to accessing care from the public health system. In these circumstances, the case should be escalated for resolution to:

- the FAS, Community and Detention Services Division
- the Medical Director of IHMS.

## 29 **POST-INCIDENT RESPONSE**

Post-incident response is critical to prevent harm extending to others in detention. In its worst form, the failure to actively diffuse the flow on effects of self-harm incidents can result in the so-called 'contagion' effect, where one incident of self-harm or suicide attempt leads to an outbreak of self-harming or other protest behaviours.

The following table describes the four stage process that is followed in the event of a serious self-harm event. The PSP team leader determines which self harm incidents are serious enough to warrant a post-incident response.

	Stage	Who	Description
	Pre-requisite: Awareness.	DSP, HSP, the department, external trainers.	Staff need to be made aware through training that self-harming activities can cause distress to others in detention - the so-called 'contagion' effect. This should be included in mandatory training on the prevention and management of self-harm.
1	Immediate response - communication.	DSP, HSP (particularly the mental health team).	Communicate what has happened to anyone who may have witnessed or been involved in the self-harm event in a way that provides reassuring messages, for example, 'X is being treated and cared for / has been taken to hospital'. If the self-harm is serious and the prognosis unknown, simply indicate that the person is being treated. Communication should continue for as long as the mental health team considers necessary.
2	Post-incident response-debrief with individuals and offer support.	Mental health team.	Ask all staff to identify persons (including staff) who they think might be particularly affected, such as those who may have witnessed or been somehow involved in the self-harm event, or who may know the person. The mental health team should debrief with these persons. The aims are to: <ul style="list-style-type: none"> <li>▪ identify persons who are distressed</li> <li>▪ offer support, including connection with services if appropriate</li> <li>▪ help persons in detention see that self-harming is not a constructive course of action</li> <li>▪ identify any triggers or contributing factors.</li> </ul>
3	Post-incident response - debrief with wider community and offer support (optional).	Mental health team.	Debrief with the wider community to give accurate information, with the aim of preventing gossip. Offer support. The need for this type of debriefing should be determined with regard to the severity of the self-harm event and the extent to which news is likely to travel. It should be assumed that word of serious self-harm events will spread widely throughout an immigration detention facility. It is not necessary to disclose private health information to do this.



	Stage	Who	Description
4	Report systemic issues to centre management.	HSP (particularly the mental health team), DSP, the department.	Any triggers or contributing factors identified through debriefing should be reported to centre management through incident reports and team meetings, and must be actively addressed as part of quality improvement processes.

### **30 SELF HARM PREVENTION IN COMMUNITY DETENTION**

Community detention is a form of immigration detention, which is authorised by the Minister personally by a residence determination under s197AB of the Migration Act, if the Minister thinks it is in the public interest to do so. Community detention is primarily used where there is a risk that an individual's pre-existing vulnerabilities may be exacerbated by facility-based detention. Most persons placed in community detention undergo initial health screening at an immigration detention facility, including a number of measures design to identify risk of self-harm. Where a person enters community detention without first passing through an immigration detention facility, health checks are performed by community-based health services coordinated by the health services manager.

The Red Cross provides the primary support role for persons in community detention, and is responsible for brokering health and other support services. The Red Cross is monitored and assisted in this role by community detention liaison officers stationed in each region and by Health Services Section and Community Services Section in National Office. Departmental case managers also have an important role in ensuring that reasonable measures are in place to ensure the wellbeing of persons in community detention while their immigration status is being resolved.

Health services for persons in community detention are coordinated by the health services manager, who has responsibility for ensuring that health discharge arrangements from an immigration detention centre include appropriate health referrals, and that its network of community-based health providers is equipped to cater for the special needs of persons who may be at risk of self-harm.

The principles and processes outlined in this instruction apply to persons at risk of self-harm who are in community detention. However, such cases may be managed outside of formal PSP meetings using a more flexible case conferencing approach involving the various parties mentioned above.

### **31 EVALUATION & QUALITY IMPROVEMENT**

The DSP is responsible for providing the department with formal incident reports on all threats, attempts or occurrences of self-harm and suicide.

Where a serious self-harm attempt or incident occurs, the HSP has primary responsibility for post-incident response, one function of which is to identify triggers and contributing factors. The HSP must provide written documentation of these to the PSP team and the department for input to quality improvement processes.

The PSP team, with appropriate support from the department, is responsible for conducting regular case reviews and analysis of incident reports to identify issues that need to be addressed in order to improve self-harm prevention, identification and response arrangements. The adequacy of the arrangements documented in this policy should be a regular item for review as part of PSP quality improvement arrangements.

## SELF HARM RISK ASSESSMENT INTERVIEW

Hello, my name is [name of officer] and I am here to ask you a few routine questions about how you are feeling and if there is anything we need to do to help you feel comfortable right now.

A nurse will see you soon, probably on [state probable day/time]. They will talk to you and see if there is anything you need to manage your health.

I'm going to ask you a few questions about how you are feeling now. Try and answer them as honestly as possible. There are no right or wrong answers; they will just help me to understand if there is anything we can do for you.

I may need to take some notes while I talk to you.

1. Is it OK if I ask you a few questions now? If you do not want to continue at any time, just let me know, and I will stop.
  - If *Yes*, continue to question 2

- If *No*:
 

I understand that this can be a stressful time for some people, and you do not have to answer these questions if you do not want to. But it is important for me to ask you these questions to ensure that I'm doing everything I can to help you. Is it OK to continue or would you like to have this discussion with the nurse?

  - If *OK*, proceed to question 2
  - If *Not OK*:
 

Do you think that you need to see the nurse now?

    - If *Yes*, proceed to Scenario 1 of the Interview Wrap-up
    - If *No*, proceed to Scenario 2 of the Interview Wrap-up.

Note: *This boxed text should be used at any point in the interview if the person indicates that they do not wish to continue.*

2. Do you have any friends or family, in Australia or in any other country? Would you like us help you get in touch with them, or can we tell someone that you are here?
3. Have you ever experienced difficulties in managing your levels of stress, or times where you have felt overwhelmed by your emotions or unable to manage your emotions?
  - If *Yes*:
 

On a scale of 1 to 10, with 10 being the most severe, how would you rate these difficulties?

(Note the person's rating and go to question 4.)
  - If *No*, go to question 5.
4. Can you tell me about it, or would you prefer to talk to the nurse? If you are willing to tell me, then I will let the nurse know that you have had these difficulties.
  - If the person is *willing* to talk about it:
 

Can you tell me about what happened?

(Allow the person to answer in their own words.)

Did you have any thoughts about harming yourself or about suicide at that time?

(Listen attentively and supportively but do not press the person to talk about their self-harm or suicidal thoughts if they do not volunteer this information)
  - If the person is *unwilling* to talk about it:

That's OK, I'll let the nurse know that you have had these problems.

5. Can you tell me how you are feeling now?  
(Allow the person to answer in their own words)
6. Do you feel in control of your emotions now?
  - If *Yes*, continue.
  - If *No*:  
Are you having any thoughts about hurting or harming yourself now?
    - If *Yes*:  
Is there anything I can do to help now?
    - If *No*, continue.
7. This is my understanding of what you have told me [*summarise what the person has told you*]. Is that right?
8. Is there anything else that you think I need to know, or you would like to tell me?

(Proceed to Interview Wrap-up)

#### Interview wrap-up

Scenario	If the person...	Then conclude...
1	has <i>refused to answer</i> the questions and <i>wants to see the nurse</i> immediately	OK, I will arrange for the nurse to see you as soon as possible. Until then ( <i>explain the process of closer observation until the person sees a health professional</i> ).  Is that OK with you?
2	has <i>refused to answer</i> the questions and <i>does not want to see the nurse</i> immediately	I'm sorry that you do not feel that you can answer these questions at this time. If you change your mind, please let one of the staff know as we are keen to help you if you need it. The next thing that you will be doing is ( <i>explain the next stages in the reception process</i> ).  <i>Note: Use judgement about whether the person needs closer monitoring and engagement.</i>
3	Has <i>no past or current difficulties</i>	Thank you for answering these questions. A nurse will see you on ( <i>date, time</i> ) to do a more thorough assessment of your health needs. The next thing that you will be doing ( <i>explain the next stages in the reception process</i> ).
4	has had <i>problems in the past</i>	Thank you for answering these questions. I understand that it can be difficult to talk about these things to someone that you don't know. It sounds as though you have had problems managing difficult or stressful situations in the past. I will let the health staff know this in case you need some additional support while you are here. If you feel that these problems are coming back while you are here, please let the staff know so that we can get help for you. The next thing that you will be doing ( <i>explain the next stages in the reception process</i> ).

Scenario	If the person...	Then conclude...
5	<i>is currently experiencing problems</i>	<p>Thank you for answering these questions. I understand that it can be difficult to talk about these things to someone that you don't know, but we know that this can be a stressful time for people and we want to ensure that you are safe and receive any help that you need. Based on what you have told me, we will need to provide you with some extra support to keep you safe. The things that we will be doing are (<i>explain the process of closer observation and that you will alert a health professional</i>).</p> <p>Is that OK with you?</p>

## Notes:

- This interview process should not be attempted for a person who is obviously highly distressed or agitated. In such cases, refer the person immediately to a health professional and maintain close monitoring and engagement.
- An interpreter must be used where a person is not proficient in English, or requests an interpreter.
- This interview is designed to be delivered in an easy conversational style. However, without adequate training it is capable of being delivered as an impersonal set of questions that the interviewer has to get through to move on to the next stage in the reception process. Training is absolutely critical to ensure that interviewers deliver the interview in a way that engenders trust and elicits honest responses.
- The interviewer's goal is to help the person express themselves and to identify, resolve or reduce the distress associated with their human responses to being detained. An open questioning style will assist with helping the person express themselves.
- Staff conducting these interviews should carefully observe the person's level of distress. Even if they answer all questions in a way that appears to indicate they are feeling safe, certain signs (such as tone and volume of voice, mannerisms, posture, gait) may indicate that the person is distressed and should be referred for assessment by a health professional. Staff will need training in how to recognise signs of distress or hopelessness, and how to conduct interviews in a sensitive and supportive manner.
- Staff must follow through as soon as possible with any offers made to assist the person, or referrals for assessment by a health professional. Follow up actions should be recorded in the person's case file.
- If the person is aggressive or hostile, de-escalate the situation by asking essential questions only and responding appropriately to the situation. Give the person as much physical space as practicable. This will be covered by training.
- This interview seeks to collect information that could be important in identifying risk of self-harm. Collecting information is only useful if that information is acted upon. If the interviewer has any concerns for the person's safety, they should immediately take steps to obtain advice from a health professional. Interview transcripts must be provided to clinicians conducting health assessments.

# **Detention Services Manual**

## **Chapter 6 - Detention health**

### **Discharge health assessment & fitness to travel documentation**

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Discharge health assessment & fitness to travel documentation.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview: Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **DISCHARGE HEALTH ASSESSMENT & FITNESS TO TRAVEL DOCUMENTATION**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 6 - Detention health

### Privacy of health information

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Privacy of health information.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview: Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **PRIVACY OF HEALTH INFORMATION**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 6 - Detention health

### Mental health screening

#### **ABOUT THIS INSTRUCTION**

This policy instruction is currently in LEGEND as “text only”. However, a formatted pdf of the current version of this instruction is available via “Other information” on the LEGEND home page.

#### **Related instructions**

- [DSM - Chapter 6 - Detention health - Psychological support program \(PSP\)](#)
- [DSM - Chapter 6 - Detention health - Identification & support of survivors of torture & trauma](#)

#### **Latest changes**

##### Legislative

Nil

##### Policy

This instruction (including its pdf version), which is part of the centralised departmental instructions system (CDIS), was issued on 15 May 2009.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

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# **1 INTRODUCTION AND CONTEXT**

## **1.1 Purpose**

The purpose of this document is to describe the Mental health screening and assessment process for people in immigration detention.

## **1.2 Background**

In September 2005, the government announced enhanced Mental health screening arrangements for people in immigration detention, incorporating the following clinical processes and instruments:

- Mental state examination (MSE)
- Health of the Nation Outcomes Scale (HoNOS)
- Kessler 10 self report questionnaire.

Under these arrangements, all people entering immigration detention (apart from illegal foreign fishers) were screened on entry and re-screened every three months or when otherwise indicated.

In 2007–08, the Mental Health Sub-Group (MHSG) of the Detention Health Advisory Group (DeHAG) reviewed Mental health screening arrangements. It found that the measures in place had been useful in focusing the detention health system on the mental health needs of people in detention. It also found, however, that with the exception of the MSE the tools used were not the most appropriate for the immigration detention environment.

The process described in this document reflects the revised approach recommended by the MHSG and endorsed by the DeHAG on 28 February 2008.

## **1.3 Intended audience**

The primary audience for this document is the Health Services Manager, currently International Health and Medical Services (IHMS), and:

- health providers working in, or consulting to, immigration detention facilities
- community-based health service providers engaged by the Health Services Manager for people in community detention.

The main secondary audiences are:

- Department of Immigration and Citizenship (DIAC) personnel working in policy and operational roles relating to detention, case management, compliance and onshore protection
- the detention service provider.

## **1.4 Who does the process apply to?**

The mental health screening process described in this document applies to:

- people entering immigration detention centres (Villawood, Maribyrnong, Perth, Darwin and Christmas Island).  
**Exception:** Illegal foreign fishers currently undergo a basic mental health screening during the health induction assessment and only those for whom mental health concerns are indicated proceed to a full mental health assessment.
- people entering immigration transit accommodation (ITA) who are new to the detention services network.

All people listed above undergo a screening Mental state examination as part of the health induction assessment; however, unless this identifies mental health presentations warranting further investigation, only those who remain in detention for more than seven days go on to receive comprehensive mental health screening.

## **1.5 Who does the process not apply to?**

The process does not apply to:

- illegal foreign fishers and people in an immigration detention centre for less than seven days, unless mental health issues are identified during the health induction assessment

- people in alternative temporary detention in the community
- people in community detention
- people in immigration residential housing (IRH).

Health care for people in alternative temporary detention in the community, community detention and immigration residential housing is provided by a network of community-based health providers coordinated by the Health Services Manager. The Health Services Manager is responsible for ensuring that its network of community-based health providers is equipped to cater for the special needs of people in immigration detention, including people with mental illness, people who have experienced torture and trauma and people at risk of self-harm. These health providers are not obliged to adopt the tools or processes described in this document, though they may wish to do so.

## **2 PURPOSE AND PRINCIPLES OF SCREENING**

### **2.1 Purpose of mental health screening and assessment**

The mental health screening and assessment process serves slightly different purposes at induction and subsequently during a person's period of immigration detention.

At induction, it:

- records a baseline mental health assessment
- identifies people with mental health problems who may need attention or treatment during their period of immigration detention
- provides a basis for the development of treatment plans.

At prescribed intervals, or when subsequently triggered by referral, it:

- seeks to identify people for whom previous screening resulted in false negatives and people who may have developed mental health problems while in immigration detention
- collects data to monitor an individual's mental health status over time.

### **2.2 Principles for selecting and using mental health screening tools**

In selecting and using mental health screening tools, the MHSG identified the following principles:

- Avoid multiple, intrusive screens.
- Be clear about what is being screened for and why.
- Health screening is offered but not imposed.
- Use clinical judgement when deciding whether to use screening instruments. In certain situations, direct referral for clinical assessment may be appropriate where individuals could be unnecessarily distressed by screening procedures.
- Embed tools within a process. They do not replace judgement and an ongoing focus on cultural issues.
- No tools have been adequately validated for culturally and linguistically diverse (CALD) groups, so monitoring will be important.
- Screening for risk of self-harm should be integrated into the larger mental health screening process.
- Screening tools are for flagging the need for clinical investigation and for trend analysis, not for diagnosis.

## **3 SCREENING INSTRUMENTS AND ASSESSMENTS**

### **3.1 Mental state examination (MSE)**

Of the mental health screening tools introduced in 2005, the MHSG recommended continuing the use of the MSE with some important qualifications:

- It should be referred to as a 'Screening MSE' when conducted by a registered nurse or mental health nurse. The term 'screening' is used deliberately to acknowledge that an MSE conducted by registered nurses or mental health nurses can flag issues for further investigation but does not result in a diagnosis.

- A screening MSE should be conducted twice, once during the health induction assessment and again as part of the seven day comprehensive mental health screen. This is considered appropriate, as new information and observations may have arisen over the intervening period, resulting in a more accurate assessment.
- The MSE pro-forma should include certain mandatory elements described at Appendix A.
- Standard training for registered nurses includes some basic competency in the conduct of an MSE. However, it does not equip them to conduct an MSE in the complex cross cultural detention environment. Registered nurses and others who conduct screening MSEs should be trained at commencement of work in the detention environment, and retrained periodically to ensure they maintain competencies. Suggested learning outcomes are at Appendix B and guidance on cultural considerations during Mental state examination is provided at Appendix C.

### 3.2 General Health Questionnaire (GHQ30)

The GHQ30 was chosen because it:

- indicates subjective distress
- is not overly specific
- has good reliability, including some level of cross cultural validity
- presents no difficulties in scoring
- does not require a high level of training
- is available at no cost.

The time required to conduct the GHQ30 is 8–10 minutes, or about 15–20 minutes when using a translator. A cut-off score of 4/5 (recommended by Goldberg D.P et al, 1997) should be used initially and reviewed after six months. A delay of seven days for administration of the GHQ recognises that the instrument is designed to capture differences between a person's current and 'usual' mental state and is therefore sensitive to changes in a person's environment. Given that people entering detention have often undergone a dramatic change in environment, earlier use is likely to result in invalid results.

### 3.3 Depression Anxiety Stress Scales (DASS-21)

The DASS-21 was chosen because:

- it is a reliable and valid instrument for the detection of depression and anxiety
- depression, anxiety and somatic symptoms are the most common mental health complaints for people in immigration detention
- it has been used with several different population groups.

### 3.4 Harvard Trauma Questionnaire

The Harvard Trauma Questionnaire (16-question short form by Richard F. Mollica, 1991) was chosen because it:

- has been used extensively in traumatised populations
- has been used with many different cultural groups.

### 3.5 Health induction assessment

A health induction assessment is conducted for every person in immigration detention (who consents) and is the generally the first time a person sees a health professional following entry to immigration detention. It presents a critical opportunity to identify and respond early to health (including mental health) issues. A period of 72 hours is provided to allow for arrivals on a Friday evening, weekend or public holiday, or for large groups. However, most health induction assessments are conducted on the day of arrival or, where a person arrives after-hours, the following morning.

The health induction assessment includes a screening MSE incorporating the elements described at Appendix A.

### 3.6 Self-harm risk assessment interview

Screening for risk of self-harm may be conducted by the detention service provider (DSP) during the reception process, prior to any health screening. To support this, the DeHAG MHSG has developed a conversational style self-harm risk assessment interview specifically for use by non-health professionals in the detention environment. See also 4.7 (Identifying people at risk of self-harm).

## 4 MENTAL HEALTH SCREENING PROCESS

### 4.1 Mental health screening process description

The following table shows the screening and assessment process used for people in immigration detention. This may be preceded by a self-harm risk assessment conducted by the detention service provider. See also 4.7 (Identifying people at risk of self-harm).

Stage	Who *	Timing	Process/Tool(s)
1. Health induction assessment	Registered nurse (min)	On reception or within 72 hours	Screening MSE conducted as part of health induction assessment
2. Universal screening (excluding Illegal Fishers)	Registered nurse (min)	At 7 days	<ul style="list-style-type: none"> <li>▪ Screening MSE</li> <li>▪ General Health Questionnaire (GHQ30)</li> <li>▪ Depression Anxiety Stress Scales (DASS-21)</li> </ul>
3. Indicated screening	Psychologist (min)	<24 hours, only if indicated	Harvard Trauma Questionnaire
4. Specialist clinical assessment	Clinical psychologist (min)	ASAP, only if indicated	Clinical assessment, including full MSE, leading to diagnosis and development of a treatment and intervention plan. The nature of specialist clinical assessments will vary depending on the nature of the problem. Torture and trauma counselling will be provided by a specialist torture and trauma service.
5. Scheduled or triggered re-screening	Various, depending on instruments and assessments used	At 6, 12 and 18 months, and then 3-monthly thereafter OR when concerns are raised about a person's mental health OR after bad news or other potential triggers	Various options as described at 4.4 (Scheduled re-screening) and 4.5 (Triggered re-screening). Note: A comprehensive psychiatric assessment by an external psychiatrist is undertaken for all people who remain in detention for 18 months.

\* The 'Who' column contains minimum qualifications required to perform screens and assessments. In practice, these may be performed by more qualified staff where available.

## 4.2 Mental health screening process flowchart

[Not yet available in this plain text version. The flowchart is provided in the pdf version - see the LEGEND home page.]

## 4.3 Exceptions to the standard process

Screening at stages 3 and 4 is generally dependent on a positive screen at stage 2, with the following important exceptions:

- Automatic stage 3 screening in certain circumstances  
In certain circumstances it will be appropriate to automatically screen people at stage 3 regardless of whether they screen positive at stage 2, for example, where they have arrived from geo-political situations known to be high risk for torture and trauma. See also 4.6 (Identifying survivors of torture and trauma).
- High index of suspicion is a valid flag for screening at stages 3 and 4  
Clinicians must have the freedom to respond to 'gut feelings' and request screening at stages 3 and 4 even where someone screens negative at an earlier stage. People with mental illness, particularly psychosis, can sometimes be very good at answering screens in a way that results in a false negative and there is evidence that some torture and trauma survivors hide their experience as a survival mechanism.

## 4.4 Scheduled re-screening

Scheduled re-screening serves two purposes:

1. to identify people for whom earlier screening returned a false negative or those who may have developed mental health problems while in immigration detention
2. for individuals who have previously screened positive, it collects data to monitor mental health status over time.

Scheduled re-screening will occur at 6 months, 12 months, 18 months and then 3-monthly thereafter.

At 18 months, there will be a mandatory comprehensive assessment by a psychiatrist.

At 6 and 12 months, scheduled re-screening should include the screening MSE, GHQ30 and DASS-21, and should be carried out by a registered nurse (minimum).

Where mental health problems have been previously identified for an individual, scheduled re-screening should ideally be carried out by a clinical psychologist, psychiatrist or other mental health professional qualified to make a diagnosis.

## 4.5 Triggered re-screening

Any concern raised about a person's mental health by friends, family, advocates, legal representatives, others in detention, health personnel, DIAC staff or security personnel should trigger re-screening or specialist clinical assessment at any time following induction, especially after rapport and trust is established with staff. Triggered re-screening may also be carried out following the receipt of bad news or other stressful events.

Clinical judgement should determine whether to re-administer the GHQ30, DASS-21 and Harvard Trauma Questionnaire. If concerns arise about the mental health of a person who has screened negative using any screening instrument within the previous two months, consideration should be given to moving directly to specialist clinical assessment by a mental health professional.

## 4.6 Identifying survivors of torture and trauma

Measures to identify and support survivors of torture and trauma are built into the mental health screening and assessment process outlined in this document.

Features include:

- a health induction assessment that is attuned to identifying signs and symptoms of torture and trauma

- a range of universal mental health screens designed to identify signs of distress, chosen for their cross-cultural validity and applicability to the mental health issues most relevant to people entering immigration detention
- the Harvard Trauma Questionnaire (16 question short form):
  - as a triggered screen for people identified during universal screening as symptomatic in ways suggesting a history of trauma
  - as an automatic screen for people considered to be at high risk of having experienced torture and trauma
- referral for assessment by a Forum of Australian Services for Survivors of Torture and Trauma (FASSTT) service where a person screens positive on the Harvard Trauma Questionnaire or, even in the absence of a positive screen, where there is a high index of suspicion.

Full details of arrangements for the identification and support of survivors of torture and trauma are in DSM - Chapter 6 - Detention health - Identification & support of survivors of torture & trauma.

#### **4.7 Identifying people at risk of self-harm**

The screening MSEs conducted during the health induction assessment and again at seven days by the Mental Health Team incorporate a self-harm risk assessment.

Screening for risk of self-harm may also be conducted by the detention service provider (DSP) during the reception process, prior to any health screening. The DSP uses a conversational style self-harm risk assessment interview developed specifically for use by non-health professionals in the detention environment.

This process is optional and based primarily on individual client need and/or circumstances. In the interests of avoiding unnecessary and potentially intrusive screening processes, the DSP is entitled to rely on risk assessments conducted by health professionals where these can be or have been obtained on the day of arrival. This may be the case, for example, where one has already been performed by a health professional on a boat prior to landing on Christmas Island or where a health professional is onsite at an immigration detention facility and able to conduct an health induction assessment on the day of arrival.

The text of the self-harm risk assessment interview and full details of self-harm prevention arrangements are in DSM - Chapter 6 - Detention health - Psychological support program (PSP).

#### **4.8 Monitoring and evaluation of these arrangements**

Monitoring and evaluation of these arrangements will be essential, as no instruments have been validated for use in the detention environment. Monitoring and evaluation will be heavily reliant on the capture and analysis of sound data on:

- scores for screening instruments: totals, and if the instrument has sub-scales, the sub-scale scores
- prescription of psychotropic medications
- self-harm incidents
- psychiatric admissions
- external specialist examinations/reviews (including for complaints which may be psychosomatic, such as irritable bowel).

## **APPENDIX A: RECOMMENDED CORE ELEMENTS OF A SCREENING MENTAL STATE EXAMINATION**

[Not yet available in this plain text version]

**APPENDIX B: SUGGESTED LEARNING OBJECTIVES FOR MSE  
TRAINING IN THE IMMIGRATION DETENTION ENVIRONMENT**

The aim of an education and training session should be to:

- develop skills in environmental assessment specific to the immigration detention environment
- critically evaluate multiple factors that affect mental health outcomes for people in immigration detention
- identify and describe key terms related to mental state examination
- identify the importance of undertaking a mental state examination for people of diverse cultural and linguistic background within immigration detention
- identify essential interviewing and observation skills required for the assessment process
- gain knowledge in documentation and communication of relevant data
- discuss interventions appropriate to persons with mental health problems in immigration detention
- identify appropriate mental health outcome measures for use in the detention environment.

Material presented should assist participants to extend their scope of practice in the areas of mental health assessment, environmental analysis, documentation and positive interventions for people in the detention environment.

These learning objectives were prepared by Associate Professor Nicholas Procter and endorsed by the Mental Health Sub-Group on 15 February 2008.



## **APPENDIX C: CULTURAL CONSIDERATIONS DURING MENTAL STATE EXAMINATION**

The following excerpt is adapted from Procter, N.G. (2007) Mental health emergencies, in K. Curtis, C. Ramsden and J. Friendship (Eds), Emergency and Trauma Nursing, Elsevier Press: New York.

### **Mental State Examination**

The Mental State Examination (Table 1) is designed to obtain information about specific aspects of the individual's mental experiences and behaviour at the time of interview. Examination can be based upon one or two interviews or developed from data generated over a period of time. This may be through interactions and involve information from relatives and friends.

### **Cultural and language issues**

'Culture' gives people meaning and context to the way they communicate thinking, action and events. 'Culture' also allows people to make assumptions about social and emotional life, illness and death and how they should be understood within a particular context or setting. When individuals from one culture find themselves living in a different cultural context there may be differences in the way that they communicate idioms of distress and suffering. In mental state examination it is important to look beyond taken-for-granted assumptions regarding the way that symptoms of mental distress are communicated and the personal meaning that people from culturally and linguistically diverse cultures give to their experience. For this reason people from culturally and linguistically diverse backgrounds remain a population group requiring special attention to their mental health status.

The challenges of a diverse population—of developing a culturally inclusive mental state examination remain.

Below are some cultural and language considerations relevant to mental state examination:

- It is not uncommon for stress to increase the likelihood that a person from a culturally and linguistically diverse culture may revert to their language of origin.
- Be aware that a prior relationship between the person and an interpreter can be a problem in small ethnic groups—in particular new and emerging communities—where there tend to be fewer accredited interpreters.
- Cultural differences can result in markedly variable mental health presentations. Cultural differences can influence the way in which symptoms are presented, what is considered a good outcome, acceptance of involvement from health professionals (if required) and help seeking behaviour more generally.

When providing health services to people from culturally and linguistically diverse backgrounds it is important to communicate clearly. Wherever possible, people should be able to use their preferred language, especially in stressful situations. If the person requests an interpreter or has inadequate language skills, a professional interpreter should be used except in emergency situations. The following tips adapted from Multicultural Mental Health Australia

[Language Competency Tips. Multicultural Mental Health Australia, 2004. Available from URL <http://www.mmha.org.au> Accessed 29 January 2008.]

will help discover how well and to what extent a person speaks and understands English.

- Ask questions the person has to answer in a sentence. Avoid questions that can be answered by 'yes' or 'no'. What? Why? How? When? questions are usually best as they allow for an 'opening-up' and expression of ideas.
- Ask the person to repeat in their own words some information you have just given them.

If the person cannot answer the questions easily, or can't repeat back information accurately, use a professional interpreter. When working across cultures it is important to remember:

- Asking people their name, address, date of birth and other predictable information is not an adequate test of English language skills.
- Having social conversation skills in English does not always mean a person understands complex information in spoken or written English.

Verbal skills do not always equate with reading and writing skills. Remember the need to tell people their rights and get informed consent.

As previously mentioned, people may lose their second language skills in stressful situations, for example, when talking about mental health problems or seeking help.

**Table 1: Important items for mental state examination**

Appearance	racial origin; attire, general physical condition; cleanliness; posture (sitting and/or standing) and gait
Behaviour	facial expression; relaxed or cooperative or aggressive; describe in detail activity, agitation, level of arousal (including physiological signs), eye contact, appropriateness of behaviour
Speech	form and pattern; language spoken, volume and rate; is it coherent, logical, and congruent with questioning?
Mood	unconcerned, irritable, labile; optimistic or pessimistic; thoughts of suicide; do reported experience and observable mood agree?
Risk	thoughts of suicide or deliberate self-harm. Thoughts of harm to others
Thought	particular preoccupations; ideas and beliefs; are they rational, fixed, or delusional? Do they concern the safety of the person or other people? Do they relate to the person's attire, speech or mood and if so, how?
Perception	abnormalities including hallucinations occurring in any modality (auditory, visual, smell, taste, touch)
Insight	how does the person explain or attribute his or her symptoms or experiences? What is the person's understanding of the factors contributing to their current situation? How the person perceives her/his need for care and/or treatment and support?
The full mental state examination may be built up over several interviews by elaboration of these topics using increasingly direct, closed questioning, as well as collateral information provided by friends and family members. It is helpful to report the person's experiences and symptoms word-for-word.	

Crucial to the practice of effective mental state examination is the way that an assessment is communicated, the way in which symptoms are described and the language used by both practitioners and person in this process. The formulation of a succinct summary of a person's history, current circumstances, and main problems will help set a considered response in context. It is particularly useful in conveying essential information upon referral for specialist assessment, or a referral for other specialist intervention. The time and trouble taken to communicate assessment findings will go a long way to helping ensure continuity of information and, if more than one provider is involved, continuity of the therapeutic relationship and ensure timely referral for additional assessment and/or care (Table 2).

**Table 2: Important items for referral to additional services**

<ul style="list-style-type: none"> <li>▪ Description of the presenting complaint, its intensity and duration.</li> <li>▪ Relevant current and past medical history and medication.</li> <li>▪ Notes from mental state examination, highlighting key or contradictory findings.</li> <li>▪ Estimate of degree of urgency in terms of risk to the person and others.</li> <li>▪ Indication of referrer's expectations (assessment, advice, admission).</li> </ul> <p>The most urgent requests should be reinforced by telephone or email.</p>
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## Clinical engagement and cultural competence

Active engagement with people to achieve cultural competence will depend upon the practitioner's openness and flexibility around cultural awareness. The cultural awareness questions listed below are adapted from Multicultural Mental Health Australia's Cultural Awareness Tool

[Cultural Awareness Questions. Multicultural Mental Health Australia, 2004. Available from URL <http://www.mmha.org.au>  
Accessed 29 January 2008.]

and designed to help practitioners respond to people in the context of their mental health problems and/or mental ill health:

- Can you tell me about what brought you here? What do you call \_\_\_\_\_ (use the person's words for their problem)?
- When do you think it started, and why did it start then?
- What are the main problems it is causing you?
- What have you done to try and stop/manage \_\_\_\_\_ to make it go away or make it better?
- How would you usually manage \_\_\_\_\_ in your own culture to make it go away or make it better?
- How have you been coping so far with \_\_\_\_\_?
- In your culture, is your \_\_\_\_\_ considered 'severe'? What is the worst problem \_\_\_\_\_ could cause you?
- What type of help would you be expecting from me/our service?
- Are there people in your community who are aware that you have this condition? What do they think or believe caused \_\_\_\_\_? Are they doing anything to help you?

## Conclusion

Mental state examination across cultures requires practitioners to understand the concept of culture, its impact on human behaviour, and the interpretation and evaluation of thought, actions and behaviour. A culturally competent assessment therefore implies recognition of other issues sometimes associated with working with people from different cultures. These may include stigma, isolation, shame and embarrassment, and communication and language difficulties. Clinicians and other service providers such as interpreters and translators should be sensitive to these and other issues experienced by people from diverse cultural backgrounds in the detention setting. After-care and treatment planning also demands that practitioners understand the emphasis many cultures place on the involvement of family in the person's care and an understanding of the role of family and its implications, particularly in relation to confidentiality and gaining trust.

# Detention Services Manual

## Chapter 6 - Detention health

### Identification & support of survivors of torture & trauma

#### **ABOUT THIS INSTRUCTION**

This policy instruction comprises:

- [Introduction](#)
- [The policy context](#)
- [Overview of torture & trauma](#)
- [Principles](#)
- [Roles & responsibilities](#)
- [Torture and trauma response process](#)
- [Dealing with complex issues.](#)

#### **Related instructions**

- [DSM Chapter 1 - Legislative & principles overview: Service delivery values.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 May 2009.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **INTRODUCTION**

This part comprises:

- section 1 Purpose
- section 2 Scope
- section 3 Background
- section 4 Intended audience
- section 5 Evaluation.

### **1 PURPOSE**

The purpose of this instruction is to describe arrangements to ensure that persons in immigration detention who have experienced torture and trauma are:

- identified as early as possible based on clinical presentation, available background and country information
- connected as soon as possible with appropriate services to assist them with any aspect of their experience of torture and trauma, in such a way that they can avail themselves of these services as freely as possible
- encouraged and supported, wherever possible following consideration of health, character and security risks, to reside legally in the community while their immigration status is being resolved or, where this is not possible, in the least restrictive form of detention to minimise the potential for immigration detention to exacerbate any vulnerabilities associated with their previous experience of torture and trauma. Continued accommodation of survivors of torture and trauma in an immigration detention centre is only to occur as a measure of absolute last resort where risk to the Australian community is considered unacceptable
- actively managed to an immigration outcome as quickly as possible.

This instruction does not attempt to provide a complete guide to the complex set of issues surrounding torture and trauma. The information provided here should be seen as articulating principles and high level processes that must be supplemented by operational procedures and training for the full range of staff working in the immigration detention environment.

### **2 SCOPE**

This instruction applies to all persons who enter the immigration detention network, regardless of pathway.

It provides:

- contextualising information about torture and trauma
- principles guiding a best practice response to survivors of torture and trauma
- processes to identify persons entering the detention network who may be survivors of torture and trauma
- processes to manage cases involving torture and trauma through to release from detention.

The instruction does not provide:

- detailed arrangements for processing and support of survivors of torture and trauma who are not taken into, or released from, detention through the grant of a visa. Instead, it provides an indication of which areas and programs are responsible for such support
- detailed guidance on the management of any removal which may be required for survivors of torture and trauma who have exhausted all options to remain in Australia. Instead, it provides some guiding principles to inform the management of these cases.

### **3 BACKGROUND**

The potential for the experience of immigration detention to compound psychological damage caused by previous torture and trauma demands a carefully considered response by health services and other staff working in the immigration detention environment.

In response to a recommendation by the Immigration Detention Advisory Group (IDAG) in 2007, the Department of Immigration and Citizenship (the department) worked with the Detention Health Advisory Group (DeHAG), and particularly its Mental Health Sub-Group (MHSG), to develop a best-practice approach to the identification and support of survivors of torture and trauma in immigration detention. This instruction reflects the results of this collaboration.

This instruction is informed by recent policy changes that identify immigration detention as a last resort, and incorporates a presumption that persons will remain in the community unless there are substantial grounds to justify their detention following consideration of health, identity and security risks.

#### **4 INTENDED AUDIENCE**

The intended audience for this document is all persons who interact with, or advocate for, persons in immigration detention, including:

- the health services manager, currently International Health and Medical Services (IHMS):
  - health providers working in, or consulting to, immigration detention facilities
  - community-based health service providers engaged by the health services manager for persons in community detention
- the department:
  - Refugee, Humanitarian and International Division, including officers performing onshore protection visa (PV) processing in Australia, entry screening interviews and refugee status assessments on Christmas Island, and officers working in policy roles
  - Community and Detention Services Division, including officers working at detention facilities in Australia and on Christmas Island, and officers working in policy roles
  - Compliance and Case Management Division, including officers working in case management, case resolution, enforcement and policy roles
  - Citizenship, Settlement & Multicultural Affairs Division, particularly officers managing the Integrated Humanitarian Settlement Strategy (IHSS)
  - state and territory officers who have interactions with persons in detention
- the Detention Service Provider (DSP), currently G4S (formerly GSL)
  - the Health Service Delivery Group (HSDG)
  - the DeHAG
  - the IDAG
- external stakeholders, including:
  - the Red Cross
  - Commonwealth (and Immigration) Ombudsman
  - the Australian Human Rights Commission
  - the United Nations High Commissioner for Refugees (UNHCR)
  - the Forum for Australian Services for Survivors of Torture and Trauma (FASSTT).

#### **5 EVALUATION**

The principles and processes described in this instruction should be evaluated within 12 months of initial approval to determine whether they are achieving the objectives outlined at section 1 Purpose.

## THE POLICY CONTEXT

This part comprises:

- section 6 Pathways into detention for survivors of torture & trauma
- section 7 Differing levels of risk & response
- section 8 Options for placement & status resolution
- section 9 A risk management approach.

### 6 PATHWAYS INTO DETENTION FOR SURVIVORS OF TORTURE & TRAUMA

Survivors of torture and trauma may enter immigration detention via two main pathways. In recent years, the most common pathway has been by entering the migration zone as an unlawful non-citizen at an *excised offshore place*. For convenience, this is referred to as the Offshore pathway.

A smaller but nonetheless significant number enter Australia other than at an excised offshore place and are either an unlawful non-citizen at the time of entry or the holder of a visa which subsequently ceases or is cancelled. This is referred to as the Onshore pathway.

#### Offshore pathway

An unlawful non-citizen who enters the migration zone at an excised offshore place is known as an *offshore entry person*. Offshore entry persons are prevented from making a valid visa application by s46A(1) of the Migration Act (the Act) while they are in Australia and are an unlawful non-citizen, unless the Minister lifts the bar to do so (s46A(2)).

Offshore entry persons are generally unauthorised boat arrivals, and are taken to Christmas Island for initial processing and consideration through an administrative process of any claims to remain in Australia. The nature of this caseload is such that torture and trauma must be considered likely. Arrangements on Christmas Island differ in some important respects, and differences will be discussed where appropriate.

#### Onshore pathway

Persons who are taken into immigration detention in Australia fall generally into the following two categories:

- persons who enter the migration zone, other than at an excised offshore place, and are an unlawful non-citizen on entry into the migration zone. These persons are generally:
  - illegal foreign fishers (IFFs) - see PAM3: Act - Act-based visas - Enforcement visas (IFFs are considered very low risk for torture and trauma)
  - unauthorised air or sea arrivals
- persons who arrive lawfully but become an unlawful non-citizen by:
  - overstaying their visa
  - having their visa cancelled for breaching a visa condition and on any other cancellation ground including cancellation as a result of criminal conviction.

Persons in the first category are detained. Illegal foreign fishers are generally removed quickly and torture and trauma is not considered likely. Some unauthorised air or sea arrivals are removed quickly, while others may seek a PV and remain for longer periods while their claims are assessed. Torture and trauma is more likely among unauthorised air or sea arrivals.

For those in the second category, immigration detention is used as a last resort when other avenues for maintaining the person lawfully in the community have been considered and judged to be inappropriate. Some persons who arrive lawfully and live in the community prior to becoming unlawful, and who subsequently apply for a PV, come from situations known to be high risk for torture and trauma. Persons in this category who are ineligible for other visas may be considered for a Bridging Visa E (subclass 051) (BVE), which is potentially available to certain categories of persons, including (under reg 2.20(9)(c)) a person:



*...who has a special need (based on health or previous experience of torture or trauma) in respect of which a medical specialist appointed by Immigration has certified that the non-citizen cannot properly be cared for in a detention environment.*

Notwithstanding attempts at diversion away from detention, a survivor of torture and trauma may enter immigration detention via the onshore pathway for a number of reasons. For example, they may not disclose a history of torture and trauma or they may be ineligible for a bridging visa on other grounds (they may fail character requirements or may have repeatedly refused to comply with visa conditions).

## **7 DIFFERING LEVELS OF RISK & RESPONSE**

The prevalence of torture and trauma will be higher in some groups and almost non-existent in others. In line with the principles articulated in the Detention Health Framework, the detention health system will be geared towards closer examination where risks are known to be higher. Specialised screening and assessment will therefore be provided automatically for some groups, for example unauthorised arrivals from geo-political situations known to be high risk for torture and trauma. At the same time, everyone entering immigration detention, including through pathways considered to present a lower risk for torture and trauma, will undergo universal health screening designed to detect signs of psychological distress. This screening will make it possible to identify mental health issues and other presentations compatible with a history of torture and trauma, and referrals will be made for specialist assessment where indicated.

## **8 OPTIONS FOR PLACEMENT & STATUS RESOLUTION**

The inevitable entry of survivors of torture and trauma into immigration detention means that processes are required within the detention system to identify survivors of torture and trauma, to review the reasonableness of their ongoing detention, and to respond appropriately, either by seeking their release from detention or arranging the most supportive placement possible within the detention network.

### **Use of community detention**

Since 2005, community detention (*residence determination*) has been the most frequently used option for reducing the health risks associated with the detention of survivors of torture and trauma.

Community detention is a form of immigration detention, which is authorised by the Minister personally by a residence determination under s197AB of the Act, if the Minister thinks it is in the public interest to do so. Torture and trauma is a flag for referring a person to the Minister for consideration of placement in community detention - see:

- DSM Chapter 2: Client placement - Client placement model - Vulnerable people and
- the guidelines for Ministerial consideration of submissions for placement in community detention.

### **Key immigration detention values**

On 29 July 2008, the Minister announced a number of significant government changes to detention arrangements. The policy retains mandatory detention as an essential component of strong border control for:

- unauthorised arrivals for management of health, identity and security risks to the community
- unlawful non-citizens who present unacceptable risks to the community
- unlawful non-citizens who have repeatedly refused to comply with their visa conditions.

The policy also includes:

- the detention of persons in immigration detention centres (IDCs) only as a last resort, for the shortest practicable time and in the least restrictive form appropriate to an individual's circumstances
- a presumption that persons will remain in the community while their immigration status is resolved, and a new onus on the department to justify why a person should be detained against this presumption

- a move away from ongoing detention for unauthorised arrivals following consideration of health, identity and security risks.

These new directions have significant implications for the management of survivors of torture and trauma, which can be summarised as follows:

- where possible, maintaining a survivor of torture and trauma legally in the community while their immigration status is being resolved is preferable to community detention
- the presumption that all persons, not just those with special needs, will remain in the community or in the least restrictive form of immigration detention reduces the need for the department to make judgements about the genuineness of claimed histories of torture and trauma as grounds for accommodation in a less restrictive environment
- this same presumption paves the way for a relaxing of the previous emphasis on establishing formally diagnosed disorders as the basis for accommodation outside an IDC. This is supported by expert advice from the DeHAG and the FASSTT as discussed in section 10 Identification of survivors.

See also DSM Chapter 1 - Legislative & principles overview - Service delivery values.

### Other status resolution options

It must also be noted that the full suite of status resolution options for survivors of torture and trauma is broader than community detention or grant of a bridging visa. These options differ slightly between the onshore and offshore pathways but include:

- grant of a PV or other substantive visa, at primary or appeal stage, or via Ministerial intervention  
Note: **Offshore entry persons** being processed on Christmas Island are barred under s46A(1) of the Act from making an application for a PV, but the Minister can lift this bar under s46A(2)
- removal from Australia.

A full analysis of these options is beyond the scope of this instruction. Suffice it to say that case managers and others investigating ways to support survivors of torture and trauma should look beyond interim solutions such as placement in community detention. In certain complex situations, a fair and reasonable solution may be to seek expedited resolution through Ministerial intervention rather than waiting until all other avenues have been pursued.

## 9 A RISK MANAGEMENT APPROACH

This policy adopts an approach that seeks to manage the risks associated with persons who have had traumatic experiences that predispose them to health risks in the detention environment. In this context, the threshold for preventative action is the risk of harm, not actual damage.

Any process which confers a benefit is open to the risk of abuse. However, the risk of failing to identify and provide appropriate support to a survivor of torture and trauma far outweighs this risk. Moreover, the key immigration detention values effectively eliminate the relative benefits conferred on survivors of torture and trauma in relation to others in detention. In this context, detailed assessments for the purpose of determining genuineness are only warranted where a person poses a risk to the Australian community that needs to be carefully weighed against health risks associated with remaining in immigration detention.

## OVERVIEW OF TORTURE & TRAUMA

This part comprises:

- section 10 Identification of survivors
- section 11 Definition of a survivor of torture & trauma for the purpose of health referral & therapeutic support
- section 12 Engaging assistance from specialist torture & trauma services
- section 13 Children & adolescents
- section 14 Staff training.

### 10 IDENTIFICATION OF SURVIVORS

Identifying persons who have experienced torture and trauma is complex as not all have obvious physical or psychological signs. Persons with post traumatic conditions may not necessarily wish or feel safe to mention the fact that they have had a traumatic experience when they first see a doctor or another health professional. Shame, guilt and socio-cultural implications of their mistreatment may become barriers in the process of disclosing torture and trauma experiences. Thus, torture and trauma survivors may present with any of a range of problems, including anger, relationship problems, poor sleep or physical health complaints such as fatigue, headaches or gastrointestinal problems. The distress and stigma associated with mental health problems may also prevent some persons from talking about their experiences.

Torture and trauma experts caution against an overemphasis on Post Traumatic Stress Disorder (PTSD) and other formally diagnosable disorders as evidence of torture and trauma, arguing instead that it may be preferable to speak of “post traumatic mental distress” and “post traumatic conditions”. Typically, PTSD is not the most common post traumatic reaction in traumatised populations. Often depression, generalised anxiety disorder, and no disorder are more common than PTSD. A variety of other disturbances related to mood and behavioural regulation, and interpersonal functioning, may be clinically significant but are not formally diagnosable.

### 11 DEFINITION OF A SURVIVOR OF TORTURE & TRAUMA FOR THE PURPOSE OF HEALTH REFERRAL & THERAPEUTIC SUPPORT

This policy is concerned only with defining a survivor of torture and trauma for the purpose of responding to special needs, including health referrals and optimal accommodation, to avoid compounding any pre-existing vulnerabilities associated with previous torture and trauma. In this context, the threshold is deliberately set low. This policy does not attempt to define a survivor of torture and trauma as a basis for more substantial decisions such as grant of a PV or other status resolution options for which the threshold may need to be set higher.

In defining *torture* in this context, the department takes an inclusive approach that incorporates any act by which severe pain or suffering, whether physical or mental, is intentionally inflicted on a person. *Trauma* refers to negative physiological, psychological or social responses to such events. The definition also incorporates persons who are traumatised through their relationship to a survivor of torture (for example, a close family member) and persons who have been traumatised through any war-like or refugee-like situation (for example, women who have lived with a constant fear of rape, or who have survived rape, while in refugee camps).

To be defined as a survivor of torture and trauma for the purpose of health referral and therapeutic support, it is sufficient that a person discloses such experiences or, in the absence of disclosure, that the health service provider or a specialist torture and trauma service holds a high index of suspicion that the person has had such experiences.

## **12 ENGAGING ASSISTANCE FROM SPECIALIST TORTURE & TRAUMA SERVICES**

In the immigration detention environment, the health service provider plays an important role in identifying persons who may be survivors of torture and trauma. In addition, this policy recognises the need to offer specialist assessment, and if necessary treatment, by an independent torture and trauma service. The FASSTT is the peak body for torture and trauma services in Australia. Specialist torture and trauma assessments and treatment recommendations under this policy will be provided by a FASSTT service, unless there are exceptional circumstances, in which case this should be formally acknowledged by senior management as described in [section 31 Escalation of complex issues](#).

Torture and trauma services affiliated with FASSTT can provide:

- an account of any indications of torture and trauma
- results of screening procedures for formal disorders
- advice on the most appropriate options for care and support.

## **13 CHILDREN & ADOLESCENTS**

Australia has international obligations under article 39 of the Convention for the Rights of the Child to “take appropriate measures to promote physical and psychological recovery and social reintegration of a child victim of...torture or any other form of cruel, inhuman or degrading treatment or punishment...”.

Children and adolescents may experience or witness torture and trauma, and their responses to their experiences will vary by age and level of support. Children are often unable to verbalise their experiences of trauma. In such cases, the health service provider should take steps to obtain assistance from specialist services with expertise in working with traumatised children and adolescents. This is particularly critical with unaccompanied minors.

## **14 STAFF TRAINING**

Staff who work with persons in detention, including DSP, DIAC detention, DIAC case management and the health service provider staff, must have some level of training in identifying and/or responding to survivors of torture and trauma. Torture and trauma awareness training will also be incorporated into training for other staff working in areas with a role in managing the pathways into and out of immigration detention, including the detention review unit, staff working at Australian air and seaports and compliance officers working in the field.

The nature of this training will vary considerably by role, with health staff requiring the most in-depth training. Training and guidelines for nurses conducting induction health assessments should focus on recognising possible signs and symptoms of torture and trauma, understanding the implications of cultural diversity for the identification of idioms of distress, and avenues for seeking assistance when faced with challenging presentations. Health staff must also be competent to provide practical risk management advice to the department and the DSP in relation to survivors of torture and trauma.

Non-health staff working directly with persons in immigration detention are not expected to be able to identify signs and symptoms of torture and trauma, though they are encouraged to have an awareness of these. They must, however, be aware of how torture and trauma can affect survivors and be able to interact with persons identified as such in a way that seeks to avoid re-traumatisation. They must also be able to pick up general signs of psychological distress which should trigger a health referral.

As a minimum, training for all staff should include the following issues:

- the socio-political background to torture and trauma
- recognising signs and symptoms of torture and trauma (from basic to advanced, depending on role)
- cultural issues as they relate to the expression of trauma
- routes and processes for referral to health services for persons for whom torture and trauma risk indicators are identified.

Training should be nationally consistent and delivered in an ongoing format.

## **PRINCIPLES**

### **15 PRINCIPLES UNDERPINNING THE IDENTIFICATION & SUPPORT**

The following principles underpin the identification and support of survivors of torture and trauma in immigration detention:

#### **15.1 Early identification and response is critical**

There is strong evidence of the effectiveness of early intervention for persons with histories of torture and trauma who have developed symptoms. Excluding the assessment of self-harm risk conducted by the DSP immediately upon entry to immigration detention, the first major opportunity for identification of survivors is the induction health assessment. This assessment needs to ask direct but sensitive questions about histories of trauma, detention, exposure to violence and loss, and to be alert to physical signs and symptoms suggesting a history of torture and trauma. All subsequent mental health screening and assessments must also be alert to such signs and symptoms.

In cases where self disclosure or third party information raises concerns at a later point in a person's period of detention, this must trigger trauma assessment as soon as possible.

#### **15.2 Useful therapeutic work does not depend on full disclosure**

Depending on the circumstances it may take as long as a year or more before some persons are willing to talk about their trauma. Even following disclosure to a clinician, readiness to receive treatment is highly variable and does not necessarily correlate with evidence of symptoms. Some persons are ready and have acute symptoms requiring immediate attention. Others, even those who may be highly symptomatic, may not be ready and need to be given the option of accessing treatment at a time of their choice.

Unwillingness to disclose or accept treatment initially does not mean that useful therapeutic work cannot be done from the outset. Interventions that seek to reduce risk factors and strengthen protective factors can be pursued regardless of a person's willingness to seek treatment. The process outlined in this instruction must respond in a supportive and appropriate way to persons who are not yet ready to disclose or accept treatment.

#### **15.3 Balance the need for timely communication with respect for privacy & confidentiality**

The importance of timely communication between the various parties who have a role in identifying and providing support to survivors of torture and trauma in immigration detention cannot be overstated. Tempering this is the need to respect privacy and confidentiality when communicating private health information. While this balance can be difficult to achieve, parties must work together in the best interests of the individual.

See also [section 29 Balancing the need for timely communication with privacy & confidentiality requirements](#).

#### **15.4 Expedited placement into the community**

Advice from trauma experts indicates that a survivor's torture and trauma memories can be triggered as a direct result of confinement in an environment that has a strong resemblance to contexts in which they have been tortured, and that placement in an environment perceived as "safe" by the survivor is a prerequisite to an effective treatment response. This policy stops short of stating that no survivor of torture and trauma will ever be accommodated in an IDC following consideration of health, character and security risks because there have been, and may again be, cases where a survivor presents genuine security concerns and may even have been a perpetrator of torture. However this situation is rare and the intention for the vast majority of survivors is rapid placement in the community.

### **15.5 Screening is necessary but not conclusive**

Notwithstanding the best torture and trauma screening and assessment, some level of over and under identification must be expected. This policy recognises that it is preferable to set a relatively low threshold to trigger referral for specialist clinical assessment. This is consistent with a harm prevention approach, and avoids the more serious risks associated with failing to identify persons with torture and trauma histories.

### **15.6 Flexible application of this policy is critical**

The approach to torture and trauma assessments and response needs to be flexible. The highly variable experiences of survivors of torture and trauma and the very different detention environments onshore and on Christmas Island require a high degree of flexibility when approaching torture and trauma assessments and response. Examples include whether to use particular screening instruments where these may compound distress; whether to work with persons individually or in groups; and whether to pursue less restrictive placements if this would result in separation from a supportive group.

See also [section 30 The need for flexible application of this policy](#).

### **15.7 Case conferencing approach**

A multidisciplinary “case-conferencing” approach involving clinicians, the department and community-based service providers will be used, with regard to the individual’s consent and appropriate limitations on the disclosure of confidential health information. The goal of case conferencing is to provide holistic, coordinated, and integrated services across providers, and to reduce duplication. Case conferences are usually interdisciplinary, and include one or more internal and external providers and, if possible and appropriate, the individual and close supports. This reflects the reality that an effective response may need to address a wide range of needs including medical, legal, social and psychological assistance.

### **15.8 Well-trained and supported staff**

The approach set out in this policy is critically dependent on high quality training that equips staff to be aware of and respond appropriately to issues that are not well understood in the Australian community. Various levels of training will be provided to DSP, DIAC and health service provider staff working with persons in immigration detention, and to other staff working in areas with a role in managing the pathways into and out of immigration detention.

See also [section 14 Staff training](#).

## **ROLES & RESPONSIBILITIES**

This part, which is to be read in conjunction with Torture and trauma response process, comprises:

- section 16 Generic responsibilities
- section 17 The critical role of the departmental case manager
- section 18 Specific roles & responsibilities.

### **16 GENERIC RESPONSIBILITIES**

All parties are expected to:

- share information relevant to the identification or support of survivors of torture and trauma (referred to in this chapter as ‘relevant information’) with any other party who has a need to know, subject to privacy and confidentiality requirements. The default communication pathway is through the case manager
- participate in case conferencing forums
- keep complete and accurate records.

### **17 THE CRITICAL ROLE OF THE DEPARTMENTAL CASE MANAGER**

The departmental case managers are assigned to persons who exhibit one or more risk indicators, including being in immigration detention and being a survivor of torture and trauma. They play a critical role in communicating and coordinating across functions both within and outside the department to ensure that application milestones are achieved and a person’s wellbeing is looked after during the process. Case managers must be distinguished from the various “case officers” or “decision makers” who handle specific aspects of immigration processing.

The large number of parties involved in cases involving survivors of torture and trauma means that the risk of communication failures is significant, and the coordinating role of case managers is arguably the most significant mitigation for this risk. In performing this role, case managers have both responsibilities and needs. On the one hand, they have a responsibility to assertively seek out and pass on relevant information within privacy and confidentiality constraints; on the other, they have a need to know relevant information at the level required to properly manage a case. Other parties who come into possession of relevant information have an obligation to communicate this to the case manager.

See also section 29 Balancing the need for timely communication with privacy & confidentiality requirements.

### **18 SPECIFIC ROLES & RESPONSIBILITIES**

#### **Health service provider**

- Provide health assessments and services that are competent in identifying signs and symptoms of torture and trauma
- Follow the referral pathways outlined in this policy
- Notify the departmental case manager (or, where none has yet been assigned, departmental detention staff) where a person in detention is identified as a survivor of torture and trauma, subject to the individual’s consent
- Consider continuity of care for survivors of torture and trauma when conducting health discharge assessments
- Maintain a network of community health providers with competence in recognising and responding to torture and trauma issues for persons in community detention.

#### **FASSTT**

- Provide specialist torture and trauma assessments for persons referred by the health service provider which include:
  - an account of any indications of torture and trauma
  - results of screening procedures for formal disorders
  - advice on the most appropriate options for care and support

- Where relevant, provide psychological support services for survivors of torture and trauma in immigration detention while their immigration status is being resolved.

**Departmental case manager (regional)**

- Act as a communication and coordination hub, so that relevant information is communicated across functions and providers. In particular:
  - pass on relevant information from the health service provider (or any other source) to any other party with a need to know. For example, notify the relevant PV decision maker when someone is identified as a survivor of torture and trauma so that relevance to any protection claims can be considered
  - feed relevant information into the detention review, client placement and status resolution processes
- Ensure that the appropriate torture and trauma risk indicator is recorded for the person on the immigration portal
- Refer cases involving torture and trauma to Case Escalation and Liaison Section for consideration of case resolution options
- Actively pursue placement and status resolution outcomes by engaging relevant areas of the department and third parties
- Ensure that all reasonable steps are taken to support survivors of torture and trauma in community detention
- In the event of grant of a PV, refer the case to IHSS Operations for consideration of support under the IHSS
- Where the person is being removed, liaise with departmental removal officers, the health service provider and any other party to ensure that torture and trauma issues are factored into the planning and implementation of removals.

**Departmental detention staff (regional)**

- Ensure that any local arrangements for managing “special needs” cases incorporate, as far as possible, the torture and trauma process outlined in this instruction
- Liaise with the relevant case management service to arrange for allocation of a departmental case manager where this has not yet occurred
- Communicate relevant information from the Australian Customs and Border Control Service or entry screening teams to the departmental case manager and health service provider (Christmas Island only)
- Communicate relevant information from family, friends, advocates, community contacts or any other source to the departmental case manager and health service provider.

**Case Escalation and Liaison Section, National Office**

- Work with the departmental case manager to obtain relevant information for input to status resolution outcomes including, where appropriate, submissions for Ministerial consideration
- Actively pursue status resolution outcomes for survivors of torture and trauma.

**Departmental detention review unit (regional)**

- Liaise with the departmental case manager and consider relevant information when conducting detention review assessments.

**Departmental refugee status assessment officers and entry screening teams (Christmas Island only)**

- Communicate relevant information disclosed during interviews or applications to the departmental case manager.

**Departmental onshore protection decision makers (regional)**

- Communicate relevant information disclosed during interviews or applications to the departmental case manager.



### **Health Services Section and Community Services Section, National Office**

- Liaise with the health services manager, the Red Cross, the case manager and community detention liaison officers to ensure that the health needs of survivors of torture and trauma in community detention are appropriately addressed.

### **Departmental community detention liaison officers (regional)**

- Liaise with the health services manager, the Red Cross, the case manager, Community Services Section and Health Services Section to ensure that the health needs of survivors of torture and trauma in community detention are appropriately addressed.

### **Departmental compliance officers (regional)**

- Where a survivor of torture and trauma is released from immigration detention by grant of a bridging visa, refer the case to the relevant regional case management service and ensure that the appropriate torture and trauma risk indicator is recorded for the person on the immigration portal
- Where a survivor of torture and trauma is detained, pass on relevant information to the relevant case management service and departmental detention staff.

### **Compliance Operational Support Section, National Office**

- Undertake assessments for BVE for survivors of torture and trauma.

### **DIAC removal officers (regional)**

- Seek relevant information from the departmental case manager when planning removals for survivors of torture and trauma
- Act on advice from the health service provider when managing removals for survivors of torture and trauma.

### **DSP (regional)**

- Communicate relevant information to DIAC detention staff and the health service provider
- Act on advice from the health service provider and DIAC on the support of survivors of torture and trauma within an immigration detention facility.

### **Red Cross**

#### Red Cross humanitarian observers conducting activities in immigration detention facilities

- Communicate information relevant to the identification and/or support of survivors of torture and trauma to the DIAC case manager, subject to the individual's consent.

#### Red Cross community detention caseworkers

- Coordinate with the health services manager, the DIAC case manager, Health Services Section and community detention liaison officers, to broker services for survivors of torture and trauma in community detention.

## **TORTURE AND TRAUMA RESPONSE PROCESS**

This part comprises:

- [section 19 Torture & trauma identification within the mental health screening process](#)
- [section 20 Detailed torture & trauma process](#)
- [section 21 Torture & trauma assessments on Christmas Island](#)
- [section 22 Managing cases where a person refuses referral to FASSTT](#)
- [section 23 Guidance on geo-political situations that trigger automatic trauma screening](#)
- [section 24 Appropriate forums for case conferencing](#)
- [section 25 Client placement and detention review assessments](#)
- [section 26 Torture & trauma services for persons in the community](#)
- [section 27 Transition for persons granted permanent visas](#)
- [section 28 Managing removals for survivors of torture & trauma.](#)

### **19 TORTURE & TRAUMA IDENTIFICATION WITHIN THE MENTAL HEALTH SCREENING PROCESS**

From a health screening perspective, the identification and support of survivors of torture and trauma commences at reception at an immigration detention facility and continues throughout an individual's period of detention, regardless of placement. It occurs within the framework of a larger mental health assessment process, which includes scheduled and triggered re-screening. This process is documented separately.

See also [Mental health screening for people in immigration detention](#).

Measures to identify and support survivors of torture and trauma that are built into the mental health screening and assessment process include:

- an induction health assessment that is attuned to identifying signs and symptoms of torture and trauma
- a range of universal mental health screens designed to identify signs of distress, chosen for their cross-cultural validity and applicability to the mental health issues most relevant to persons entering immigration detention
- the Harvard Trauma Questionnaire (16 question short form):
  - as a triggered screen for persons identified during universal screening as symptomatic in ways suggesting a history of trauma
  - as an automatic screen for persons considered to be at high risk of having experienced torture and trauma
- referral for assessment by a FASSTT torture and trauma service where a person screens positive on the Harvard Trauma Questionnaire or, even in the absence of a positive screen, where there is a high index of suspicion.

Clinicians must use judgement when deciding whether or when to use the Harvard Trauma Questionnaire or other screening instruments.

See also [section 30 The need for flexible application of this policy](#).

### **20 DETAILED TORTURE & TRAUMA PROCESS**

Within the context of the comprehensive mental health screening and assessment process described above, the following table provides a generic four-stage process for the identification and support of survivors of torture and trauma. Implementation of the generic process may vary according to local arrangements for each region, facility or detention placement.

Stage	Who	Description
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Stage	Who	Description
1. Identification of risk indicators	<p>Health service provider, with input from any relevant source, including:</p> <p>On Christmas Island:</p> <ul style="list-style-type: none"> <li>▪ FASSTT</li> <li>▪ Australian Customs and Boarder Control Service</li> <li>▪ Entry screening teams</li> <li>▪ departmental case manager</li> <li>▪ departmental detention staff</li> <li>▪ DSP</li> <li>▪ Refugee status assessment officers</li> </ul> <p>Onshore:</p> <ul style="list-style-type: none"> <li>▪ Departmental Compliance</li> <li>▪ Onshore protection decision makers (where a PV application has been made)</li> <li>▪ departmental case manager</li> <li>▪ departmental detention staff</li> <li>▪ DSP</li> <li>▪ Red Cross</li> <li>▪ family</li> <li>▪ friends</li> <li>▪ advocates</li> <li>▪ community contacts.</li> </ul>	<p>When a person enters immigration detention, contextualising information is drawn from a number of sources and fed into the induction health assessment. The nurse conducting the assessment is generally aware of this context and is alert for signs and symptoms indicating possible torture and trauma.</p> <p>On Christmas Island, the induction health assessment includes automatic referral for clinical interview by FASSTT, subject to the individual's consent.</p> <p>Identification of risk factors continues throughout the mental health screening process (next stage).</p> <p>Identification of risk factors can occur at any point during a person's period of immigration detention. If risk factors are identified at any point after initial health checks, the person should be referred for triggered mental health re-screening or immediate referral to a FASSTT torture and trauma service.</p>

Stage	Who	Description
2. Comprehensive mental health assessment	Health service provider FASSTT	<p>With the exception of IFFs and persons who remain in detention less than 7 days, persons entering an IDC or immigration transit accommodation undergo comprehensive mental health screening, including, where risk is identified, screening for torture and trauma.</p> <p>See also <u>Mental health screening for people in immigration detention</u>.</p> <p>Screening using the Harvard Trauma Questionnaire or, where appropriate, immediate referral for clinical interview by FASSTT will be offered to persons who:</p> <ul style="list-style-type: none"> <li>▪ are symptomatic in ways suggesting a history of trauma</li> <li>▪ disclose a trauma history</li> <li>▪ come from geo-political situations where the experience of trauma is common</li> </ul> <p>See also <u>section 23 Guidance on geo-political situations that trigger automatic trauma screening</u></p> <ul style="list-style-type: none"> <li>▪ have made, or indicated that they intend to make, a PV application.</li> </ul> <p>A positive screen on the Harvard Trauma Questionnaire, or a high index of suspicion even in the absence of a positive screen, triggers referral for specialist assessment by a FASSTT service. Where a person declines a FASSTT assessment, the process should continue with clinical input from the health service provider.</p> <p>See also <u>section 22 Managing cases where a person refuses referral to FASSTT</u>.</p>

Stage	Who	Description
3. Review	<p>Health Service Provider FASSTT Departmental case manager Departmental detention staff DSP Detention review unit</p> <p>AND...</p> <p>On Christmas Island:</p> <ul style="list-style-type: none"> <li>▪ refugee status assessment officer</li> </ul> <p>Onshore:</p> <ul style="list-style-type: none"> <li>▪ departmental onshore protection case officer (where a PV application has been made)</li> </ul>	<p>Using a case conferencing approach, a review is conducted once a health provider indicates that they believe a person may be a survivor of torture and trauma. The departmental case manager assumes the primary coordination role until the person's immigration status is resolved.</p> <p>The purpose of this stage is to:</p> <ul style="list-style-type: none"> <li>▪ review the assessment process and determine any additional requirements</li> <li>▪ determine any immediate needs</li> <li>▪ consider implications for client placement and detention review assessments. See also <u>section 25 Client placement and detention review assessments</u></li> <li>▪ identify an approach to the development of a management plan, including the parties to be involved</li> <li>▪ refer the case to Case Escalation &amp; Liaison Section for consideration of an appropriate response in the particular circumstances. This may include grant of a bridging visa, preparation of a submission for Ministerial intervention seeking placement in community detention, or any other available status resolution option.</li> </ul>

Stage	Who	Description
4. Development & implementation of a management plan	<p>As for Stage 3</p> <p>AND...</p> <ul style="list-style-type: none"> <li>▪ any other community-based service provider, for example, Red Cross, community GP</li> <li>▪ if appropriate: <ul style="list-style-type: none"> <li>▪ family</li> <li>▪ friends</li> <li>▪ advocates</li> <li>▪ community contacts.</li> </ul> </li> </ul>	<p>A management plan is developed and implemented, including:</p> <ul style="list-style-type: none"> <li>▪ accommodation, with a presumption of accommodation in the community</li> <li>▪ treatment, if appropriate</li> <li>▪ longer term management, with a focus on coordinating community-based supports (for example, ongoing treatment, legal assistance, social support)</li> <li>▪ transition to an appropriate departmental support service where a visa is granted. See also: <ul style="list-style-type: none"> <li>▪ <a href="#">section 26 Torture &amp; trauma services for persons in the community</a></li> <li>▪ <a href="#">section 27 Transition for persons granted permanent visas</a></li> </ul> </li> <li>▪ where removal is ultimately pursued, support arrangements during the removal operation and in the period following return to the home country. See also <a href="#">section 28 Managing removals for survivors of torture &amp; trauma</a>.</li> </ul> <p>At an appropriate time, discharge planning should aim to ensure that any support required is continued in an appropriate form, regardless of immigration outcome.</p>

Complex issues may arise at any point during this process, and may require escalation.

See also [Dealing with complex issues](#).

## **21 TORTURE & TRAUMA ASSESSMENTS ON CHRISTMAS ISLAND**

Due to the higher likelihood of torture and trauma among unauthorised boat arrivals, FASSTT torture and trauma services are engaged on Christmas Island to conduct clinical interviews as part of the induction health assessment for all consenting individuals.

## **22 MANAGING CASES WHERE A PERSON REFUSES REFERRAL TO FASSTT**

If a person declines referral to a FASSTT service for assessment, the health service provider should emphasise to the person that the referral remains open and can be accessed at any time. Where a clinician holds significant concern for a person's wellbeing in these circumstances, they may need to advocate assertively on behalf of the person by escalating the case to the department for consideration of appropriate accommodation and status resolution options. In handling such cases, the health service provider may conduct its own assessments, but preferably with advice from a FASSTT service.

## **23 GUIDANCE ON GEO-POLITICAL SITUATIONS THAT TRIGGER AUTOMATIC TRAUMA SCREENING**

As described in Stage 3 of the above process, torture and trauma screening is automatically provided for all persons who come from geo-political situations where the experience of trauma is common (for example, persons from countries undergoing civil war or who claim to belong to a persecuted group). If in doubt, advice should be sought from Country Research Section, National Office.

## 24 **APPROPRIATE FORUMS FOR CASE CONFERENCING**

Stages 3 and 4 of the process described in [section 20 Detailed torture & trauma process](#) employ a case conferencing approach that seeks to engage the specific parties appropriate to a particular case. The reality for larger immigration detention facilities is that these discussions often occur as part of scheduled meetings designed to deal with a range of issues for several persons in detention (for example, client placement meetings). While such meetings may go some way to managing torture and trauma issues at the caseload level, they cannot be relied upon as the sole source of case conferencing because:

- not all parties present have a need to know detailed case information
- key parties cannot practically be involved and
- time constraints preclude an individually tailored approach.

The aim of such meetings should be to identify cases requiring individual case conferencing and then to ensure that this occurs.

## 25 **CLIENT PLACEMENT AND DETENTION REVIEW ASSESSMENTS**

The client placement model provides departmental officers with a nationally consistent framework and accompanying assessment tools for placing persons in the most appropriate detention accommodation. The process begins with a preliminary assessment conducted as soon as border control or compliance officers make a decision to detain a person, followed by a 48/72 hour review of the initial placement and monthly reviews thereafter (or sooner where triggered). These reviews take into account a range of factors including health and wellbeing, with survivors of torture and trauma explicitly recognised as a vulnerable group requiring special attention.

See also [DSM Chapter 2: Client placement - Client placement model](#).

A related process of three monthly detention review assessments is conducted by the detention review unit. The detention review unit undertakes additional reviews in support of the Ombudsman's six month and biannual reviews of a person's immigration detention. Detention reviews assess, among other things, the reasonableness and appropriateness of detention in light of the new detention policy settings.

Case managers play a crucial role in ensuring that relevant information in relation to survivors of torture and trauma is fed into client placement and detention review assessments.

## 26 **TORTURE & TRAUMA SERVICES FOR PERSONS IN THE COMMUNITY**

Although it is recognised that aspects of the environment in IDCs may act as health risk factors for survivors of torture and trauma, placement in community detention or grant of a bridging visa without adequate supports may in fact increase isolation and decrease access to services and supports. This section describes support arrangements for survivors of torture and trauma who are placed in the community while their immigration status is being resolved.

### **Persons on bridging visas**

Where a survivor of torture and trauma is *not taken into detention* (by grant of a bridging visa), the responsible departmental compliance officer must notify the relevant case management service at the state/territory level and update the relevant immigration portal to indicate that the person may be a survivor of torture and trauma. A departmental case manager will be assigned and should seek to engage support, including any torture and trauma-related services, for the person through the community care pilot (see [DSM Chapter 1: Legislative & principles overview - Service delivery values - Community care pilot](#)) or through the Asylum Seeker Assistance Scheme.

A survivor of torture and trauma would normally qualify for inclusion in the community care pilot under exceptional circumstances criteria. A survivor would need to meet some other criteria to be eligible for asylum seeker assistance, including financial hardship, being at certain stages of visa processing, and being unable to work due to the effects of the torture or trauma.

Where a survivor of torture and trauma is *released* from immigration detention on a bridging visa, the case manager should ensure a smooth transition to community support under the community care pilot. Subject to the individual's consent, the health discharge assessment for survivors of torture and trauma should include appropriate referrals so that any therapeutic relationships can be continued under the community care pilot.

### **Persons in community detention**

The Red Cross provides the primary support role for persons in community detention, and is responsible for brokering health and other support services. The Red Cross is monitored and assisted in this role by community detention liaison officers in each region and by Health and Community Services Section in National Office.

Health services for persons in community detention are coordinated by the health services manager, who is responsible for ensuring that its network of community-based health providers is equipped to cater for the special needs of persons who have experienced torture and trauma. Where possible, the health services manager should attempt to preserve any therapeutic relationships developed prior to discharge from an IDC, for example with specific FASSTT counsellors.

## **27 TRANSITION FOR PERSONS GRANTED PERMANENT VISAS**

Under new arrangements in force from December 2008, persons in immigration detention who are granted PVs onshore have full access to services available under the IHSS on a needs basis.

IHSS services include:

- initial information and orientation assistance
- assistance in finding accommodation
- basic goods to help establish a household
- information and assistance to access services and become part of the local community
- access to short term torture and trauma counselling and
- referral to longer term counselling if required.

Subject to the individual's consent, the health discharge assessment for survivors of torture and trauma should include appropriate referrals so that any therapeutic relationships can be continued under longer term torture and trauma services provided under the IHSS. IHSS is not available for visa outcomes other than PVs.

Survivors of torture and trauma in immigration detention who are granted PVs onshore may also be eligible for additional case management services through the complex case support (CCS) program. This program is designed to meet the needs of individuals who have particularly high levels of need which cannot be adequately met through existing settlement services (including IHSS). While persons can be referred to this service at any time and from any source, referrals should generally be made to IHSS in the first instance to ensure access to longer term torture and trauma services and to assess whether additional case management support through CCS is required.

Persons granted other forms of substantive visa may be eligible for temporary support under the community care pilot.

## **28 MANAGING REMOVALS FOR SURVIVORS OF TORTURE & TRAUMA**

In some circumstances, a survivor of torture and trauma may exhaust all available options to remain in Australia, including Ministerial intervention, and may face removal. In these circumstances, it is essential that the person's status as a survivor of torture and trauma be foremost in the minds of officers making decisions about the removal so that harm is avoided in the removal process and appropriate supports can be arranged in the destination country. As far as possible, the case conferencing approach described in this document should be continued so that decisions regarding management of removals are made with maximum knowledge of the person's vulnerabilities and any protective factors which may assist in achieving the least traumatic removal possible within the circumstances. Case officers must be involved as early as possible in the removals planning process to ensure that any torture and trauma issues are identified..



## **DEALING WITH COMPLEX ISSUES**

This part, which provides guidance on some complex issues that may arise in relation to survivors of torture and trauma that require special attention and, if necessary, escalation to senior management, comprises:

- section 29 Balancing the need for timely communication with privacy & confidentiality requirements
- section 30 The need for flexible application of this policy
- section 31 Escalation of complex issues.

### **29 BALANCING THE NEED FOR TIMELY COMMUNICATION WITH PRIVACY & CONFIDENTIALITY REQUIREMENTS**

Timely communication is critical to the successful implementation of this policy. Tempering this is the need to respect privacy and confidentiality when communicating private health information. In most cases, this balance can be achieved by obtaining the individual's consent and sharing health information only at the level required to manage a particular case. Case managers often have a need to request information from clinicians about whether a person meets the definition of a survivor of torture and trauma for the purpose of health referral and therapeutic support (see section 11 Definition of a survivor of torture & trauma for the purpose of health referral & therapeutic support), the general nature of any related health issues, and any implications these may have on placement or status resolution options. Case managers and other non-health staff do not need to know detailed diagnoses or other clinical information of a highly personal nature.

Where non-health staff believe they have a need to access private health information beyond this level, requests are to be forwarded to the Detention Health Mailbox (detention.health@immi.gov.au). In rare cases, a survivor of torture and trauma may expressly refuse consent for the clinician to pass on information about their status as a survivor of torture and trauma. Where this occurs, clinicians should seek advice from senior colleagues on how to balance their professional obligations. Legal advice on obligations under the Privacy Act 1988 may also need to be sought. Where any party believes that a rigid application of privacy and confidentiality requirements is creating a barrier to appropriate care, this should first be escalated through the Detention Health Mailbox and then, if unsuccessful, to senior management as described in section 31 Escalation of complex issues.

### **30 THE NEED FOR FLEXIBLE APPLICATION OF THIS POLICY**

The highly variable experiences of survivors of torture and trauma and the very different detention environments onshore and on Christmas Island require a high degree of flexibility when undertaking torture and trauma assessments and response. Examples of this include the following:

- the mental health screening instruments prescribed for immigration detention, and the timings for conducting them, have been deliberately chosen for their suitability to the detention environment. However, clinicians must exercise clinical judgement to avoid unnecessary or potentially harmful screening processes. For example, where signs and symptoms of torture and trauma are obvious, clinicians should consider referring a person directly to a specialist torture and trauma service for clinical interview rather than screening using the Harvard Trauma Questionnaire
- where persons enter detention as groups, some may be more amenable to group interventions rather than individual counselling, while the opposite may be true for others. Similarly, assessment needs to take into account cultural differences and geo-political issues impacting on world-view and expectations. The Australian experience in the context of the IHSS has shown that some groups who may be highly traumatised may be better served by a number of group sessions aimed at building trust and "normalizing" common symptoms of post-traumatic stress, loss and relocation before any torture and trauma issues are even raised
- protective factors supporting a survivor may need to be preserved even if this means a departure from the letter of this policy. For example, where an individual's membership of a group is a protective factor, emphasis may need to be given to keeping the group together rather

than separating individuals in the name of expediting the individual's transfer to community detention.

Significant departures from this policy should be formally acknowledged by senior management, as described in section 31 Escalation of complex issues.

### **31 ESCALATION OF COMPLEX ISSUES**

There will be cases for which this instruction does not provide adequate guidance, for example, where:

- identity and security checks may not be finalised as quickly as is desirable and persons with torture and trauma histories are at risk of being held in an IDC for extended periods of time
- trauma assessments and treatment recommendations under this policy cannot practically be provided by a FASSTT member
- a torture and trauma assessment by FASSTT does not provide adequate information to support a placement decision, such that a second opinion may be warranted
- departures from this policy are required to sensibly support someone with a history of torture
- there is concern that a rigid application of privacy and confidentiality requirements are creating a barrier to appropriate care.

In such circumstances, the case should be escalated for resolution to:

- the First Assistant Secretary, Community and Detention Services Division
- the Medical Director of IHMS
- (and where appropriate) the First Assistant Secretary, Compliance and Case Resolution Division.

# **Detention Services Manual**

## **Chapter 6 - Detention health**

### **Safe use of more restrictive places of detention**

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Safe use of more restrictive places of detention.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview: Service delivery values.

##### **Latest changes**

###### Legislative

Nil.

###### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **SAFE USE OF MORE RESTRICTIVE PLACES OF DETENTION**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 7 - Managing the administration of detention

### Interaction with the media

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure their best interests are considered.

Minors are never to be detained in an immigration detention centre for accommodation or immigration processing purposes.

Placement of a minor in an immigration detention facility is to be used only as a last resort, for the shortest practicable time, and the least restrictive form appropriate to the minor's circumstances.

#### **ABOUT THIS INSTRUCTION**

This policy instruction comprises:

- Background.

#### **Related instructions**

- DSM Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 21 August 2010 to include:

- information in relation to minors and
- an additional paragraph about contact between the media and people in immigration detention.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **BACKGROUND**

This part comprises:

- section 1 Purpose
- section 2 National Communications Branch
- section 3 Media inquiries
- section 4 Contact with the media by persons in immigration detention.

### **1 PURPOSE**

This instruction provides guidance to departmental staff on interaction with the media.

### **2 NATIONAL COMMUNICATIONS BRANCH**

In order to deliver consistent, timely, accurate and coordinated information, the National Communications Branch is the sole point of contact for all media within the department.

The National Communications Branch is responsible for providing strategic direction on communication. It also provides professional advice on and services for a range of communications issues, including media liaison, campaigns, advertising, events management and publication and digital productions.

### **3 MEDIA INQUIRIES**

All media inquiries to staff below Senior Executive Service level should be referred immediately to the National Communications Branch's Media Team on 02 6264 2244.

For further information, refer to the Communication tab on IMMIInet.

Where media interest regarding minors in immigration detention occurs, in addition to referral to National Communications Branch's Media Team, the following departmental officers must be advised:

- regional manager
- senior case manager
- relevant Deputy State/Territory Director, who will then brief
  - Assistant Secretary, Case Management and Review Branch.

### **4 CONTACT WITH THE MEDIA BY PERSONS IN IMMIGRATION DETENTION**

While the department's policy is not to facilitate media contact with detainees, due to privacy obligations, persons in immigration detention may contact the media at any time. There is no restriction on this, but journalists should have respect for concerns about identifying individuals.

National Communications Branch's media section must reinforce with media representatives that a person in immigration detention's individual identity and privacy should be protected.

# **Detention Services Manual**

## **Chapter 7 - Managing the administration of detention**

### **Working with children checks**

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Working with children checks.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **WORKING WITH CHILDREN CHECKS**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 8 - Safety & security

### Use of reasonable force in immigration detention

#### **ABOUT THIS INSTRUCTION**

This policy instruction comprises.

- [Introduction](#)
- [Operational considerations](#)
- [Community detention.](#)

#### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 February 2010.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **INTRODUCTION**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles & values](#)
- [section 3 Legislative framework](#)
- [section 4 Definitions.](#)

### **1 PURPOSE**

This instruction provides departmental and detention service provider (DSP) officers with guidance on the reasonable use of force and/or restraint to achieve lawful and operational outcomes in the immigration detention environment, as specified in the Act. This guidance is intended to minimise the inappropriate use of force and risk of harm to persons in detention, officers (as defined in [section 5 Officers](#)) and third parties, thereby reducing the risk exposure of the Department. This Instruction is consistent with the use of force instruction for compliance officers, see [PAM3: Act - Compliance - NCOI - Guiding principles - Reasonable use of force.](#)

### **2 GUIDING PRINCIPLES & VALUES**

The guiding principles in relation to the application of reasonable use of force and/or restraint in the immigration detention environment is encapsulated in the immigration values in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#) which states that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. For the application of reasonable force and/or restraint in the immigration detention environment this means that:

- conflict resolution through negotiation and de-escalation is, where practicable, to be considered before the use of force and/or restraint is used
- reasonable force and/or restraint should only be used as a measure of last resort
- reasonable force and/or restraint may be used to prevent the person in immigration detention inflicting self-injury, injury to others, escaping or destruction of property
- reasonable force and/or restraint may only be used for the shortest amount of time possible to the extent that is both lawfully and reasonably necessary. If the management of a person in immigration detention can be achieved by other means, force must not be used
- the use of force and/or restraint must not include cruel, inhumane or degrading treatments
- the use of force and/or restraint must not be used for the purposes of punishment
- the excessive use of force and/or restraint is unlawful and must not occur in any circumstances
- the use of excessive force on a person may constitute an assault
- all instances where use of force and/or restraint are applied (including any follow-up action), must be reported in accordance with the relevant DSP operational procedures.

### **3 LEGISLATIVE FRAMEWORK**

The legislative provisions for the use of force in the immigration detention environment under the Act are found in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values.](#)

### **4 DEFINITIONS**

#### **Force**

Force is defined as an action, or the perception of action taken to limit or control the movement or freedom of an individual. Force is also action applied against an object to search or gain entry of a property.



### **Reasonable force**

Reasonable force is the minimum amount of force, and no more, necessary to achieve legislative outcomes and/or ensure the safety of all persons in immigration detention, staff and property. The use of force is considered to be reasonable if it is objectively justifiable and proportionate to the risk faced. Action that may be used to control a situation will range from non-contact options (for example, physical presence alone), to options involving physical contact.

### **Excessive force**

Excessive force is that force or restraint beyond that which is reasonably necessary in the circumstances.

### **Restraint**

Action that may be used to control a situation will range from non-contact options (for example, physical presence alone) to options that involve physical contact, which may include the application of an approved instrument of restraint - see [section 8 Instruments of restraint](#).

### **Legislative outcome**

Legislative outcome is the exercise of power in making a decision, to achieve an outcome provided for under the Act. Note: Being an unlawful non-citizen is neither a civil contravention nor a criminal offence and that any use of reasonable force would be to achieve a legislative outcome only.

## **OPERATIONAL CONSIDERATIONS**

This part comprises:

- section 5 Officers
- section 6 Persons of special consideration
- section 7 Examples where force may be used
- section 8 Instruments of restraint
- section 9 Scheduled travel
- section 10 Last resort principles
- section 11 Reporting the use of force and/or restraint
- section 12 Complaints
- section 13 Debriefing.

### **5 OFFICERS**

An officer is a departmental or DSP officer.

Officers may use an appropriate level of reasonable force and/or restraint that might otherwise constitute an assault, to protect themselves and others, when safety issues arise in conjunction with the performance of their duties.

Officers must possess the necessary knowledge, training, and skills to safely, effectively and lawfully apply reasonable force and/or restraint.

If officers who have not been trained in the use of reasonable force and/or restraint are requested to assist in the use of reasonable force and/or restraint, such requests should only occur in circumstances where there is an immediate need and where there is absolutely no alternative available to prevent harm to people in detention, officers or third parties.

### **6 PERSONS OF SPECIAL CONSIDERATION**

Persons of special consideration are vulnerable persons that include those:

- who are minors
- requiring special medical attention
- at risk of self-harm
- with physical or known psychological vulnerabilities such as being victims of torture and trauma
- suspected of having been the victims of people trafficking
- the frail and/or the elderly.

Officers must use greater care than would otherwise be required should reasonable force be warranted against a person of special consideration.

Officers must be aware of the distress that can be inflicted on a minor should they see their parent, guardian or any person being restrained. Restraint should be used in the presence of minors only in the most extreme circumstances, that is, where there is a high risk of escape or to prevent a person harming themselves or others.

### **7 EXAMPLES WHERE FORCE MAY BE USED**

Appropriate use of reasonable force and/or restraint in a place of immigration detention may be necessary to:

- prevent a minor from harming persons or preserve them from situations that would otherwise harm them
- prevent escape
- prevent a person from injuring themselves or others
- manage riotous behaviour by a group of people
- prevent a person inflicting damage to property

- conduct a search procedure (see DSM - Chapter 8 - Safety & security - Searches of persons in immigration detention)
- conduct a screening procedure (see DSM - Chapter 8 - Safety & security - Screening of persons in immigration detention)
- conduct a strip search procedure (see DSM - Chapter 8 - Safety & security - Strip searches of persons in immigration detention)
- collect personal identifiers (see DSM - Chapter 3 - Entering & leaving detention - Identification tests).

## **8 INSTRUMENTS OF RESTRAINT**

### **8.1 Only approved items**

Whether mechanical or otherwise, only items approved by the Secretary of the Department are to be used in an immigration detention facility. Law enforcement agencies may use other restraints in the lawful execution of their duties and in accordance with any applicable legislation and/or policy.

Instruments of restraint must:

- never be applied as a punishment or for discipline
- never be applied as a substitute for medical treatment
- never be used for convenience or as an alternative to reasonable staffing
- be removed once the threat has diminished and the officer believes that the person is no longer a threat to themselves, others or property.

Unless the situation requiring instruments of restraint is an emergency, any planned application first requires a detailed risk-management assessment to be undertaken in accordance with established procedures.

### **8.2 Restraints must only be used by trained officers.**

The use of all chemical agents of restraint, including sedatives, tear gas, pepper spray and capsicum spray by all departmental and DSP officers are prohibited. Whenever an instrument of restraint is applied, where practicable, an appropriately trained/qualified staff member not involved in the process should observe and record the occurrence.

In an emergency situation the decision to apply an instrument of restraint will be made by the most senior officer present. Once restraints are applied, the DSP Director Detention Services is to be advised of the use of the instrument of restraint as soon as is practicable. The use of an instrument of restraint is to be reported to the Department in accordance with normal reporting standards - see DSM - Chapter 8 - Safety & security - Incident management & reporting.

## **9 SCHEDULED TRAVEL**

Restraint during escorted visits and scheduled travels only applies to people who have a serious or violent criminal history, those who have a history of escape, and those for whom the risk assessment indicates that they potentially pose a high risk. In practice this means that reasonable force and/or restraint will be determined following risk-management procedures - see DSM - Chapter 8 - Safety & security - Scheduled travel.

An instrument of restraint may be used on a person who, at any stage of being escorted, exhibits behaviour that could reasonably be viewed as posing a risk to the safety of themselves, others, property or attempt to escape.

If a person is restrained an officer must:

- conduct checks at regular intervals
- be aware at all times of the safety of the person including whilst travelling in a restrained manner in a motor vehicle
- take special account of the person's comfort and dignity, particularly when there is a need to apply restraints to the person for a lengthy period.

## **10 LAST RESORT PRINCIPLES**

All use of force and/or restraint should be proportionate to the situation, objectively justifiable and only used as a measure of last resort. What this means is that the officer reasonably believes that there is no other option other than the use of reasonable force and/or restraint. The level of force must be proportionate to the threat being faced and always at the minimum level to achieve legislative outcomes.

In the first instance, staff should seek to achieve the desired objective, whenever possible, by de-escalation techniques such as discussion, negotiation, or verbal persuasion.

## **11 REPORTING THE USE OF FORCE AND/OR RESTRAINT**

In line with established departmental occupational health and safety reporting procedures, any instance of any use of force and/or restraint must be reported pursuant to s68 of the Occupational Health and Safety Act 1991:

- (1) If an employer is conducting an undertaking, and there arises out of the conduct of the undertaking or out of work performed by an employee in connection with the undertaking:
  - (a) an accident that causes the death of, or serious personal injury to, any person; or
  - (b) an accident that causes an employee who performs work in connection with the undertaking to be incapacitated from performing work for a period prescribed for the purposes of this paragraph; or
  - (c) a dangerous occurrence

the employer must, in accordance with the regulations, give to the Commission such notice of the accident or dangerous occurrence as the regulations require.

The DSP must ensure that where force has been applied or restraint used against a person, an appropriate medical professional should examine the person as soon as reasonably practicable.

Wherever practicable, when reasonable force is used in a planned way, the entire incident is to be recorded on video.

A written incident report must be made within four hours or before the officer completes their shift, whichever is earlier - see DSM - Chapter 8 - Safety & security - Incident management & reporting. The report, with any relevant imagery, should be placed on the person's file, a note made in the CCMD Portal with copies forwarded to the relevant case manager.

## **12 COMPLAINTS**

Where a person in immigration detention believes they have been subjected to force that is excessive, not appropriate or unreasonable, they must be advised of, and allowed to access, the full range of complaints handling mechanisms available to all immigration clients, including:

- the DSP
- the Department
- the Australian Human Rights Commission
- the Commonwealth Ombudsman
- the police and
- legal representation if requested.

## **13 DEBRIEFING**

All officers present during situations in which force and/or restraint has been used must be debriefed by a suitably qualified senior officer as soon as reasonably practicable. Debriefing sessions should be structured to provide officers with an opportunity to discuss issues and concerns arising from the particular incident and its associated use of force and/or restraint.

Departmental staff may also avail themselves of the Employee Assistance Program (EAP) which provides free confidential and professional assistance through short-term counselling and consulting.

Debriefing should also be provided to people who have been the subject of use of force and/or restraint. This process serves an important role in reducing stress, and can assist in re-establishing positive relationships between those involved in the incident.

## **COMMUNITY DETENTION**

### **14 USE OF REASONABLE FORCE AND/OR RESTRAINT IN COMMUNITY DETENTION SETTINGS**

This instruction does not apply to residence determinations made by the Minister, nor does it apply to compliance operations. See:

- PAM3: Act - Compliance - NCOI - Guiding principles - Reasonable use of force and
- DSM - Chapter 2 - Client placement - Community detention.

# **Detention Services Manual**

## **Chapter 8 - Safety & security**

### **Searches of persons in immigration detention**

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Searches of persons in immigration detention.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **SEARCHES OF PERSONS IN IMMIGRATION DETENTION**

There is currently no policy or procedure guidance specific to this matter.

# **PAM3: Detention Services Manual**

## **Chapter 8 - Safety & security**

### **Screening of persons in immigration detention**

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure the best interests of the child are considered.

In relation to any welfare issues concerning minors and when planning the detention or removal of a minor, officers must escalate to the relevant Deputy State/Territory Director who will then brief the Assistant Secretary, Compliance & Case Resolution, East & North or the Assistant Secretary, Compliance & Case Resolution, South & West, depending upon the geographical location of the IDF.

Detention accommodation of minors is only to be used as a last resort, for the shortest practicable time, and in the least restrictive form appropriate to a minor's circumstances. Minors are not to be detained in an immigration detention centre (IDC) for accommodation or while their immigration pathway is being progressed.

#### **PURPOSE**

This instruction, which provides guidance on the screening of persons in immigration detention, comprises:

- [Background](#)
- [Responsibility for screening of persons in immigration detention](#)
- [How to conduct a screening procedure \(s252AA\)](#)
- [Possession & retention of certain items obtained during a screening procedure](#)
- [Request to Magistrate.](#)

#### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#)
- [Ministerial direction No. 26 - Screening procedures in relation to immigration detainees.](#)

#### **Recent changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 1 July 2011 to include:

- updated departmental information regarding the screening of minors
- corrections and
- some textual changes.

#### **Owner**

Detention Policy Section, Detention & Services Policy Branch, Compliance & Case Resolution Division, National Office.



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## BACKGROUND

This part comprises:

- [section 1 Definitions](#)
- [section 2 What is screening](#)
- [section 3 Legal framework](#)
- [section 4 Guiding principles](#).

### 1 Definitions

In this instruction, any reference to ‘person/s in immigration detention’ refers only to those unlawful non-citizens held in immigration detention and to not visitors or staff in immigration detention facilities (IDFs).

### 2 What is screening

Screening procedures are similar to those used at airports, and involve the use of equipment such as walk-through devices, hand-held scanners (also known as wands) or x-ray equipment in an effort (broadly) to find whether the person in immigration detention has hidden on them a weapon or other item capable of being used to inflict injury or to assist escape from immigration detention. In this instruction any reference to screening procedures refers to the procedures contained in s252AA of the Act.

The detention service provider (DSP) is required under section 2.2.4, paragraph 2.2(a) of the IDC/APOD Detention Services Contract to “...(i) detect Excluded and Controlled Items, Illegal Items and any other items that may pose a risk to the security of the Centre; and (ii) screen all persons, personal belongings, vehicles and goods entering the Centre...”.

The DSP is required under sections 2A.1/2B.1, paragraph 2.3.5 of the IRH/ITA Detention Services Contract to “... (ii) screen, and where necessary search, all people in detention and their property on arrival at an IRH/ITA to detect illegal, excluded or controlled items...”.

### 3 Legal framework

There are three distinct search powers under the Act which only apply to persons in immigration detention. These search powers are:

- screening procedures (s252AA)
- searches of persons in immigration detention (pat down searches), their clothing and property under their immediate control (s252) and
- strip searches (s252A).

Screening powers outlined in s252AA can only be used to screen for items that can inflict bodily injury and/or help a person to escape immigration detention. The powers do not extend to items such as prohibited items. For more information see [Responsibility for screening of persons in immigration detention](#).

Section 252G can also be used to screen persons in immigration detention on entering an IDC only, however, that is by consent only. If the person in immigration detention refuses, then they are screened under s252AA.

This instruction provides policy and procedures for persons carrying out screening procedures contained in s252AA of the Act and is complemented by [ministerial direction No. 26 - Screening procedures in relation to immigration detainees](#).

For policy and procedure on strip search procedures (s252A) see [DSM - Chapter 8 - Safety & security - Strip searches of persons in immigration detention](#).

The power to screen visitors entering an IDC and persons in immigration detention, on a voluntary basis, is contained in s252G of the Act. For further information on screening of visitors and persons in immigration detention under s252G see DSM - Chapter 4 - Communication & visits - Screening and inspection powers - Entry to immigration detention centres.

#### **4     Guiding principles**

The guiding principles in relation to the screening of persons in immigration detention are encapsulated in the immigration detention values, see DSM - Chapter 1 - Legislative & Principles overview - service delivery values which state that people in immigration detention will be treated fairly and reasonably within the law and that conditions of detention will ensure the inherent dignity of the human person.

Relating this principle to the screening of persons in immigration detention means that people in immigration detention are entitled to be treated within the law to make certain their safety and the safety of others in the facility is assured.

## **RESPONSIBILITY FOR SCREENING OF PERSONS IN IMMIGRATION DETENTION**

This part comprises:

- [section 5 Duty of care](#)
- [section 6 Who is authorised to conduct a screening procedure](#)
- [section 7 Who is subject to a screening procedure?](#)
- [section 8 Screening provisions for illegal foreign fishers & persons in environment detention](#)
- [section 9 When is a screening procedure conducted](#)
- [section 10 Screening procedure is independent of other searches.](#)

### **5 Duty of care**

The department and the DSP have a duty of care under common law for the safety and security of all persons in immigration detention, staff and other visitors at IDFs. See [DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in detention](#). Further, the DSP has a contractual obligation under all three detention services contracts, (see [section 2 What is screening](#)), to detect excluded, controlled and illegal items. In meeting duty of care and contractual obligations, lawfully conducted screening procedures on persons during the period of their immigration detention are conducted, where required.

Section 252AA(1) of the Act provides that a screening procedure ‘...may be conducted by an authorised officer, without warrant, to find out whether there is hidden on the detainee, in his or her clothing or in a thing in his or her possession a weapon, or other thing capable of being used:

- to inflict bodily injury or
- to help the detainee, or any other detainee, to escape from immigration detention.’

Screening procedures involving minors must be conducted with particular sensitivity.

### **6 Who is authorised to conduct a screening procedure**

Under s252AA, a screening procedure in relation to a person in immigration detention may be conducted *only* by an ***authorised officer***.

Serco employees are authorised officers under s5(1) of the Act. In addition, they must have:

- successfully completed the relevant training
- a current police clearance and
- a current working with children police clearance check.

See DSM - Chapter 7: Managing the detention environment - Staff training.

### **7 Who is subject to a screening procedure?**

The screening procedure under s252AA(1) of the Act applies only to a person who is held in immigration detention as defined under s5(1) of the Act. A person can be held in immigration detention in a detention facility and in other places approved by the Minister in writing, including, but not limited to immigration residential housing (IRH), immigration transit accommodation (ITA) and alternative places of detention in the community (APOD).

Due to logistical and technical limitations it may not be practical to conduct a screening procedure on a person held in certain places of detention.

The screening procedure under s2512AA does not apply to persons in immigration detention to whom s252F of the Act applies (that is, persons in immigration detention held in state or territory prisons or remand centres). Section 252AA also does not apply to persons in detention to whom s197AC applies (that is, persons covered by residence determinations). See [DSM - Chapter 2 - Client placement - Community detention](#).

## **8 Screening provisions for illegal foreign fishers & persons in environment detention**

The screening provisions under s252AA apply equally to illegal foreign fishers held in immigration detention and persons in environment detention. However, when illegal foreign fishers are held in:

- fisheries detention at the Northern IDC(NIDC) under the Fisheries Management Act 1991 (FMA), the power to conduct the equivalent screening procedure is Clause 16 of Schedule 1A of the FMA
- fisheries detention under the Torres Strait Fisheries Act 1984 (TSFA) at the NIDC, the power to conduct the equivalent screening procedure is contained in Clause 16 of Schedule 2 of the TSFA
- environment detention under the Environmental Protection and Biodiversity Conservation Act 1999 (EPBCA) at the NIDC, the power to conduct the equivalent screening procedure is contained in clause 16 of Schedule 1 of the EPBCA.

An authorised officer who is empowered to conduct a screening procedure on illegal foreign fishers under s252AA of the Act is also empowered to do so under the FMA, TSFA, or EPBCA depending upon which Act was used to support the relevant fisheries/environment detention of the person concerned. Please refer to clause 7 of Schedule 1A of the FMA, clause 7 of Schedule 2 of the TSFA or clause 16 of Schedule 1 of the EPBCA. See DSM - Chapter 2 - Client Placement - Illegal foreign fishers.

## **9 When is a screening procedure conducted**

The screening procedure (under s252AA) is conducted by an authorised officer, without warrant, to find out whether there is hidden on the person, in their clothing or in an item in their possession a weapon, or other item capable of being used to inflict injury or to assist escape from immigration detention.

Under s252AA of the Act, a screening procedure can be conducted at any time while a person is held in immigration detention. There are two circumstances where under departmental policy, authorised officers must screen (wand or pass through x-ray equipment) persons in immigration detention, including ITA/IRH. These circumstances are, when a person in immigration detention:

- first enters an IDF as part of the reception process, if the person has not already been screened under s252G or has refused a request under s252G(4) (see DSM - Chapter 4 - Communication and visits - Screening and inspection powers - Entry to immigration detention centres) and
- is leaving and re-entering the facility on an external escort (for example, to attend a tribunal hearing or medical appointment).

Screening is undertaken concurrently with pat searches of persons in immigration detention. For policy and procedures on when a search procedure can be conducted see DSM - Chapter 8 - Safety and security - Searches of persons in immigration detention.

As the legislative power to screen persons in immigration detention can be exercised at any time, screening is to be conducted in other exceptional circumstances at the discretion of the centre manager (DSP). For example, intelligence has been received that a person has a weapon.

Authorised officers must prepare an incident report on the screening of a person/s in immigration detention as a result of exceptional circumstances and provide it to the centre manager (DSP) and to the departmental regional manager. See DSM - Chapter 8 - Safety & Security - Incident management & reporting.

## **10 Screening procedure is independent of other searches**

Section 252AA(4) provides that a screening procedure may be conducted in relation to a person in immigration detention under this section irrespective of whether a search of the person is conducted under s252 or s252A. For example, a person in immigration detention entering the detention environment for the first time and undergoing the reception process would be both pat searched under s252 and screened under s252AA.

## HOW TO CONDUCT A SCREENING PROCEDURE (S252AA)

This part comprises:

- [section 11 What is screening equipment?](#)
- [section 12 Rules for conducting a screening procedure](#)
- [section 13 Screening minors](#)
- [section 14 Methods of screening](#)
- [section 15 If a person in immigration detention refuses to undergo screening.](#)

### 11 What is screening equipment?

*Screening equipment* is defined in s252AA(5) to mean ‘...a metal detector or similar device for detecting objects or particular substances.’

### 12 Rules for conducting a screening procedure

An *authorised officer* conducting a screening procedure in relation to a person in immigration detention under s252AA must:

- be an officer authorised to conduct screening procedures in immigration detention
- explain to the person in immigration detention why they are being screened
- ensure the requirements as specified in s252AA, are followed and
- ensure that, if they take possession of and retain an item/s found during the search, the requirements outlined in s252C are followed.

They *must not*:

- subject the person in immigration detention to greater indignity than is reasonably necessary to conduct the screening procedure
- be conducted for any reason other than those provided for in s252AA or for no reason at all
- be conducted by an officer who is not an authorised officer for the purposes of conducting the screening procedure
- involve the removal of any of the person’s clothing
- involve the use of greater force than is reasonably necessary to conduct the procedure or
- contravene the requirements set out in [ministerial direction No. 26 - Screening procedures in relation to immigration detainees](#).

### 13 Screening minors

Screening officers should ensure that the treatment and conditions of the screening process for minors are humane and have as little adverse impact on the individual as possible.

The minor must have a parent, guardian or adult/independent person present who is capable of representing their best interests and who, as far as practicable, is acceptable to the minor. Every opportunity, including a reasonable amount of time must be given to the minor to comply with the screening request.

Departmental policy is that *minors* are not taken to or detained in an IDC. Minors are, however, taken to IRH, ITA or APODs.

### 14 Methods of screening

Screening is non-intrusive, and while it will be familiar to most persons who have visited airports or other locations where security is paramount, this will not always be the case. Staff should be mindful that this procedure may be a new experience for a person arriving at a place of immigration detention.

In conducting a screening procedure under s252AA(5) of the Act, an authorised officer may:

- (a) ‘...cause a detainee to walk through screening equipment; or
- (b) pass hand-held screening equipment (such as a metal detector) over or around the

detainee or around things in the detainee's possession; or

- (c) pass things in the detainee's possession through screening equipment or examining such things by X-ray.'

## **15 If a person in immigration detention refuses to undergo screening**

If a person in immigration detention refuses to undergo a screening procedure under s252AA and it appears that reasonable force may be required, the authorised officer conducting the screening procedure must:

- advise the person involved that s252AA of the Act allows reasonable force to be used in order to conduct a screening procedure
- advise the person involved that unless cooperation is forthcoming, the authorised officer intends to use reasonable force in order to conduct the screening procedure
- allow the person involved a reasonable period in which to voluntarily submit to the procedure
- only proceed to use reasonable force to conduct the procedure with the approval of and under the supervision of their line manager
- if appropriate, seek the assistance of another authorised officer prior to conducting the procedure and
- if reasonable force is used officers should follow the policy on the use of reasonable force - see DSM - Chapter 8 - Safety & security - Use of reasonable force in immigration detention and the DSP Policy and Procedures Manual Officers and
- maintain accurate records when force is used - see DSM - Chapter 1: Legislative & principles overview - Recordkeeping.

All use of force should be proportionate to the situation, objectively justifiable and only used as a measure of last resort. In the first instance, staff should seek to achieve the desired objective, whenever possible, by de-escalation techniques such as discussion, negotiation, or verbal persuasion.

## **POSSESSION & RETENTION OF CERTAIN ITEMS OBTAINED DURING A SCREENING PROCEDURE**

This part comprises:

- section 16 Items retained during a screening procedure
- section 17 Items not permitted in immigration detention
- section 18 Dealing with an illegal item
- section 19 Referral to health services manager
- section 20 Return of items retained during a screening procedure
- section 21 Not returning items found during a screening procedure
- section 22 Authorised officer may apply for an item to be retained for a further period
- section 23 Replacement of clothing
- section 24 Record keeping
- section 25 The department's obligations under the Privacy Act.

### **16 Items retained during a screening procedure**

Under s252C(1) of the Act, '...an authorised officer may take possession of and retain a thing found in the course of a screening procedure under s252AA or conducting a strip search under s252A if the thing:

- (a) might provide evidence of the commission of an offence against the Act; or
- (b) is forfeited or forfeitable to the Commonwealth.'

Should an item/s that is/are forfeited or forfeitable to the Commonwealth are found and taken into possession:

- give the person in immigration detention a Property Receipt Form if the item is one which might provide evidence of the commission of an offence against the Act. However, no receipt is required if the item is forfeited or forfeitable to the Commonwealth. The original form should be kept on file, with a copy provided to the person in immigration detention and
- the item that is forfeited or forfeitable to the Commonwealth must be given to a police officer as defined in the Crimes Act 1914 (Cwth).

Officers are to maintain accurate records when an item is retained - see DSM - Chapter 1 - Legislative & principles overview - Recordkeeping.

### **17 Items not permitted in immigration detention**

A lawful item found during a screening procedure, which is not required as evidence but which is a controlled item and not permitted in immigration detention, should be placed in storage and processed through the normal security procedures and property protocol see:

- DSM - Chapter 8 - Safety and security - Items not permitted within immigration detention centres
- DSM - Chapter 3 - Entering & leaving detention - Personal property.

### **18 Dealing with an illegal item**

If, during the course of a screening procedure under s252AA, a person in immigration detention is found to be in possession of illegal items, for example, illegal drugs or child pornography, items that are forfeited or forfeitable to the Commonwealth, the officer must:

- confiscate the illegal item and store safely in the presence of another DSP officer
- record and store on file an itemised description of the illegal item and
- notify the police and ask that they collect the illegal item from the facility.

When the police collect the illegal item the following procedure must be followed by the DSP:

- ask the police officer to sign a receipt for the illegal item



- provide a copy of the receipt to the police officer and retain a copy for file
- request the police officer sign the item description record and
- file the record as required.

If the police are unable to attend the facility to collect the illegal item the following procedure must be followed:

- the DSP will contact the relevant police service, initially by phone but following up in writing, requesting that the illegal item be collected within a specific timeframe; and
- if the timeframe passes and the illegal item has not been collected - a further letter must be written to the police station requesting that the item be collected.

## **19 Referral to health services manager**

If, during the course of a screening procedure under s252AA, a person in immigration detention is found to be in possession of illegal drugs or non-prescribed medications, vitamins or supplements, refer the person in immigration detention immediately to the health services manager for assessment.

## **20 Return of items retained during a screening procedure**

Under s252C(4), the authorised officer must take reasonable steps to return an item seized/retained during a screening procedure to the person from whom it was taken, or to the owner if that person is not entitled to possess it, ‘...if one of the following happens:

- it is decided that the item is not to be used in evidence;’
- the period of 60 days after the authorised officer takes possession of the item ends.’

## **21 Not returning items found during a screening procedure**

Under s252C(5) and s252E, an authorised officer is not required to return to a person an item retained during a screening procedure if:

- the officer is authorised by a law, court or tribunal of the Commonwealth, a state or territory to retain, destroy or dispose of the item - see s252C(5)(b)
- proceedings involving the retained item were instituted before the end of the 60 day period and have not yet been completed, for example, an appeal to a court in relation to those proceedings - see s252C(5)(a)(i) or
- notwithstanding the 60 day period, upon an application by an authorised person under s252D (see below), a Magistrate orders that the authorised officer may retain the thing for a specified period - see s252C(5)(a)(ii) and s252E:
  - for an investigation into whether an offence has been committed or
  - so that evidence of an offence can be secured for a prosecution.

The order must specify the period for which the authorised officer may retain the item. A Magistrate is not compelled to accept the power conferred by s252E. If the Magistrate chooses to exercise a power under s252E, they have the same protection and immunity as if exercising that power as, or as a member of, the court of which they are a member - see s252E(5).

## **22 Authorised officer may apply for an item to be retained for a further period**

An item does not have to be returned after the 60 day period has lapsed if the authorised officer believes it is necessary to retain the item for a further period under certain circumstances. They must then apply to a Magistrate for an extension of time to retain the item.

The certain circumstances under which an application to a Magistrate can be made are when the proceedings in which the item might provide evidence have not commenced before the end of:

- the 60 day period or
- a period previously specified in a Magistrate’s order under s252D.

Prior to making the application, the authorised officer must:

- take reasonable steps to discover whose interests would be affected if the item continued to be retained - see s252D(3)(a) and

- if it is practicable to do so, notify that person or those persons that an application is to be made - see s252D(3)(b).

Officers can use a standard form to seek an order by a state Magistrate for the retention for a further period of items obtained during a screening procedure - see Request to Magistrate. Contact details for local state Magistrates are available from the regional manager for each IDF. When providing reasons for seeking an order (refer to Clause 4 of the form), authorised officers should provide an indication of the length of the further period of retention required.

An application under s252D of the Act should ordinarily be made by the authorised officer who originally took possession and retained the item under s252C.

If the authorised officer who originally took possession and retained the item under s252C has moved to another IDF, that officer should be contacted so they can make the application under s252D. The authorised officer should ensure that the outcome of the application is brought to the attention of the regional manager at the relevant IDF.

If the authorised officer who originally took possession and retained the item under s252C is on leave, has resigned, or retired, or is unable to make an application under s252D for any other reason, an application under s252D for the item to be retained for a further period may be made by another officer who is an authorised officer for the purposes of s252D.

## **23 Replacement of clothing**

Should any clothing belonging to a person in immigration detention be damaged, destroyed or retained during a screening procedure, that person must be given adequate replacement clothing.

## **24 Record keeping**

Any record of personal information that is created or obtained as a result of the screening procedure power must be treated in accordance with the department's obligations under the Privacy Act 1988 (Privacy Act).

## **25 The department's obligations under the Privacy Act**

All officers involved in conducting a screening procedure must be aware of the department's obligations under the Information Privacy Principles contained in the Privacy Act - see DSM - Chapter 1 - Legislative & principles overview - Privacy.

## **REQUEST TO MAGISTRATE**

### COMMONWEALTH OF AUSTRALIA

Migration Act 1958

Request for / provision of an order by a state Magistrate for the retention for a further period of things obtained during a screening procedure or strip search

### **REQUEST**

1. I ..... {insert name}, an authorised officer for the purposes of section 252D of the Migration Act 1958 (the Act) apply for an order to have the thing(s) listed at clause 2 below to be retained for a further period.
  
2. I declare that the following things were taken into possession and retained on ..... {insert date} by an authorised officer under section 252C of the Act in the course of conducting a screening procedure under section 252AA or a strip search under section 252A {delete whichever does not apply}:  
 .....  
 .....  
 .....  
 .....  
 .....  
 .....  
 .....  
 .....
  
3. I declare that proceedings in respect of which the things listed at clause 2 might provide evidence have not commenced before the end of:
  - (a) 60 days after an authorised officer took possession of the thing(s); or
  - (b) a period previously specified in an order of a State Magistrate under section 252E {delete whichever does not apply}.
  
4. I declare that the thing(s) listed in clause 2 need to be retained for a further period:
  - (a) for the purposes of an investigation as to whether an offence has been committed; or
  - (b) to enable evidence of an offence to be secured for the purposes of a prosecution {delete whichever does not apply}.

*Insert the reasons for either “a” or “b” above (attach another page if additional space is required):*

.....

.....

.....

.....

.....

.....

5. I declare that I have taken reasonable steps to discover which persons' interests would be affected by the retention for a further period of the things listed in clause 2.

*Insert the steps you have taken to discover which persons' interests would be affected by the retention for a further period of the things listed at clause 2 and list the names of any persons whose interests are affected (attach another page if additional space is required):*

6. I further declare that, where practicable, I have notified each of the persons whose interests are affected by this proposed application.

*If you were unable to notify any of these people insert the reasons why you were unable to do so (attach another page if additional space is required):*

7. Signature: ..... Date: .....  
 Position: ..... Time:.....  
 Centre (if applicable): ..... Telephone: .....  
 State / Territory: ..... Facsimile: .....

## **ORDER**

8. Pursuant to section 252E of the Act, I .....{insert name}, a State Magistrate, order that the things listed in clause 2 be retained until

..... {insert date} being satisfied that it is necessary for the authorised officer named at clause 1 to retain these things:

- (a) for the purposes of an investigation as to whether an offence has been committed; or
- (b) to enable evidence of an offence to be secured for the purposes of a prosecution.  
{delete whichever does not apply}

9. As provided in subsection 252E(3) of the Act, I make this order in my personal capacity and not as a court or as a member of a court.

10. Signature: ..... Date:

.....

State / Territory: ..... Time:

.....

*PLEASE FAX THIS FORM AFTER AUTHORISATION TO THE NUMBER AT CLAUSE 7 AND  
FORWARD THE ORIGINAL TO: DIRECTOR, DETENTION OPERATIONS SECTION, PO BOX 25  
BELCONNEN, ACT, 2616*

# Detention Services Manual

## Chapter 8 - Safety & security

### Strip searches of persons in immigration detention

#### **IMPORTANT NOTICE**

Minors require immediate attention to ensure their best interests are considered.

Detention accommodation of a minor is to be used only as a last resort, for the shortest practicable time, and in the least restrictive form appropriate to the minor's circumstances.

Minors are *never* to be detained in an immigration detention centre (IDC) for accommodation or while their immigration pathway is being progressed.

Minors ten years of age and younger can never be strip-searched

Minors between 10 and 18 when being strip-searched must have their guardian or independent person present

Other vulnerable clients or clients not fully capable of managing their own affairs ('incapable persons') also must have an independent person present when being strip-searched

#### **ABOUT THIS INSTRUCTION**

This instruction, which provides guidance on strip search procedures which apply to persons in immigration detention, comprises:

- [Background](#)
- [The strip search procedure \(s252A\)](#)
- [Rules for conducting a strip search](#)
- [Possession and retention of certain things obtained during a strip search procedure](#)
- [Recordkeeping](#)
- [Reporting requirements and other matters](#)
- [Checklists and forms.](#)

#### **Related instructions**

- [Direction No. 25 - Strip search of immigration detainees](#)
- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#)
- [DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in detention](#)
- [DSM - Chapter 1 - Legislative & principles overview - Privacy](#)
- [DSM - Chapter 3 - Entering & leaving detention - Personal property](#)
- [DSM - Chapter 8 - Safety & security - Use of reasonable force in immigration detention.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 2 April 2011 to make minor text changes.

## Owner

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

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## **BACKGROUND**

This part comprises:

- [section 1 Purpose](#)
- [section 2 Guiding principles](#)
- [section 3 What is a strip search](#)
- [section 4 Legislative framework](#)
- [section 5 Responsibility for strip searches of persons in immigration detention](#)
- [section 6 What is the purpose of a strip search and who can be searched](#)
- [section 7 Who can conduct a strip search](#)
- [section 8 The department's obligations under the Privacy Act](#)
- [section 9 Who can assist in the conduct of a strip search](#)
- [section 10 Strip search procedure is independent of other searches](#)
- [section 11 Strip search provisions relating to illegal foreign fishers and persons in environment detention.](#)

### **1 Purpose**

This instruction provides guidance on strip search procedures conducted on persons in immigration detention.

In this instruction, any reference to 'persons in immigration detention' does not encompass persons other than persons in immigration detention who may (for example) be in immigration detention facilities.

### **2 Guiding principles**

The guiding principle in relation to the way strip searches are conducted is encapsulated in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#) which states that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of immigration detention will ensure the inherent dignity of the human person. Relating this principle to the conduct of strip searches of persons in immigration detention, this means that persons in immigration detention who are the subject of such a search for the purpose of ensuring the safety of all in the facility, must nevertheless be afforded the level of privacy and respect that safeguards the inherent dignity of their person.

Where a strip search of a minor in immigration detention is considered necessary, in addition to the authorisation procedures outlined in this instruction the following departmental officers must be advised immediately:

- relevant senior case manager
- relevant regional manager (guardian in case of UAM)
- relevant deputy state/territory director and
- First Assistant Secretary, Community & Detention Services Division

### **3 What is a strip search**

As per s252A(2) of the Migration Act 1958 (the Act), a strip search of a person in immigration detention means a search of the person, of their clothing or of a thing in their possession, and may include:

- (a) requiring the person to remove some or all of their clothing and
- (b) an examination of that clothing and of the person's body (but not the person's body cavities, including the mouth).

#### **4 Legislative framework**

There are three distinct search powers under the Act, which only apply to persons in immigration detention. These are the powers to conduct:

1. searches of persons in immigration detention (pat down searches), their clothing and property under their immediate control (s252 of the Act)
2. strip searches (s252A of the Act) and
3. screening procedures (s252AA of the Act).

This instruction provides policy and procedural guidance to officers and authorised officers (including police) who are involved in the conduct of strip searches under s252A of the Act and is complemented by Direction No. 25 - Strip search of immigration detainees made by the Minister under s499 of the Act.

#### **5 Responsibility for strip searches of persons in immigration detention**

The department and the detention services provider have a duty of care under common law for the safety, security and wellbeing of all persons in immigration detention, staff and other persons at immigration detention facilities. In meeting duty of care obligations, lawfully conducted strip search procedures on persons during the course of their immigration detention may be carried out where the circumstances require it. All officers need to treat persons in immigration detention with dignity and respect while strip searches are undertaken, and are reminded to maintain the privacy of persons in immigration detention. For policy and procedures see DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention.

#### **6 What is the purpose of a strip search and who can be searched**

Section 252A(1) of the Act provides that a strip search procedure may be conducted on a person in immigration detention ‘...by an authorised officer, without warrant, to find out whether there is hidden on the person, in his or her clothing or in a thing in his or her possession a weapon or other thing capable of being used:

- (a) to inflict bodily injury; or
- (b) to help the detainee, or any other detainee, to escape from immigration detention.’

Persons in immigration detention who are under 10 years of age cannot be strip searched in any circumstances (s252B(1)(f)).

Persons in immigration detention who are at least 10 but under 18 can be strip searched in certain circumstances (s252B(1)(g)). See Rules for conducting a strip search.

A strip search under s252A of the Act can be conducted only in relation to ‘detainees’, in other words, persons ‘detained’, that is, held in immigration detention (see s5(1) of the Act). A person can be held in immigration detention in a detention centre and in other places approved by the Minister in writing, including, but not limited to immigration residential housing and immigration transit accommodation. Detention centres and other places of detention are known collectively as immigration detention facilities (IDF).

The strip search procedure does not apply to persons covered by residence determinations, as well as persons in immigration detention to whom s252F of the Act applies (that is, persons in immigration detention held in state or territory prisons or remand centres).

Checklists for authorised officers have been prepared outlining the procedural and legislative requirements depending on the age and circumstances of the person in immigration detention to be strip searched. The checklists reiterate the rules for conducting a strip search which are set out in the instruction and are to be used as an additional safeguard. The checklists are:

- Checklist - Strip search of persons in immigration detention aged at least 10 but under 18 years
- Checklist - Strip search of persons in immigration detention aged at least 18 years who are capable of managing their own affairs

- Checklist - Strip search of persons in immigration detention aged at least 18 years who are incapable of managing their own affairs.

*The checklists must be used and strictly followed when conducting a strip search.*

## **7 Who can conduct a strip search**

Under s252A(1) of the Act, a strip search procedure in relation to a person in immigration detention may be conducted by an **authorised officer**.

An authorised officer means an officer authorised in writing by name by the Minister or the Secretary in accordance with s5(1) of the Act. In practice it is the Minister who usually provides the written authorisation by way of a written instrument. Only a person who is an authorised officer, that is, someone who is authorised and has received the required training, and holds a current police clearance is able to conduct a strip search when legislative requirements are satisfied - see section 29 Strip search training requirements.

In practice, employees of the detention services provider who are authorised officers will usually conduct strip searches of persons in immigration detention.

Officers can check authorisations/delegations by referring to the Instruments of Delegations and Authorisation (Ministerial Instrument M10 - External - Ministerial Instruments) TRIM link on IMMinet, or Legislative Instruments Unit can be emailed at: delegations/immi/au.

## **8 The department's obligations under the Privacy Act**

All officers involved in conducting a strip search procedure must be aware of the department's obligations under the Information Privacy Principles contained in the Privacy Act. For more information on privacy issues see DSM - Chapter 1 - Legislative & principles overview - Privacy.

## **9 Who can assist in the conduct of a strip search**

Section 252B(5) of the Act provides that '...a strip search of a detainee may be conducted with the assistance of another person if the authorised officer conducting the strip search considers that to be necessary for the purposes of conducting it. That person must not be of the opposite sex to the detainee unless:

- (a) the person is a medical practitioner; and
- (b) a medical practitioner of the same sex as the detainee is not available within a reasonable time.'

For further explanation, see Rules for conducting a strip search.

## **10 Strip search procedure is independent of other searches**

Section 252A(7) of the Act provides that '...a strip search of a detainee may be conducted under this section irrespective of whether a search of the detainee is conducted under s252 or a screening procedure is conducted in relation to the detainee under s252AA' of the Act.

For example, a person entering the detention environment for the first time and undergoing the reception process could initially be searched under s252, and if required, subsequently screened under s252AA of the Act. If a reasonable suspicion is formed for the purposes of s252A(3)(a) then a strip search under s252A of the Act could be carried out in addition to these other searches.

## **11 Strip search provisions relating to illegal foreign fishers and persons in environment detention**

The strip search provisions under s252A apply equally to illegal foreign fishers held in immigration detention. The Fisheries Management Act 1991 (FMA), the Torres Strait Fisheries Act 1984 (TSFA) and the Environmental Protection and Biodiversity Conservation Act 1999 (EPBCA) contain provisions that correspond closely to s252A of the Migration Act that empower authorised officers to conduct strip searches of persons in fisheries detention under those other Acts.

When illegal foreign fishers are held in fisheries detention at an IDF, under the FMA, the power to conduct the equivalent strip search procedure is Clause 17 of Part 3, Division 3 of Schedule 1A of the FMA. When they are held in fisheries detention under the TSFA, the power to conduct the equivalent strip search procedure is contained in clause 17 of Part 3, Division 3 of Schedule 2 of the TSFA. When they are held in environment detention under the EPBCA at, for example the Northern Immigration Detention Centre, the power to conduct the equivalent strip search procedure is contained in clause 17 of Part 3, Division 3 of Schedule 1 of the EPBCA.

An authorised officer who is empowered to conduct a strip search procedure on illegal foreign fishers under s252A of the Act is also empowered to do so under the FMA, TSFA and EPBCA depending upon which Act was used to support the relevant fisheries detention of the person concerned - refer to clause 17 of Schedule 1A of the FMA, clause 17 of Schedule 2 of the TSFA or clause 17 or Schedule 1A of the EPBCA.

The following general guidelines can be followed in relation to the corresponding provisions under the FMA, TSFA and EPBCA:

- this instruction as a whole applies to the conduct of strip searches under those corresponding provisions described above
- authorised officers for s252A are also authorised for those corresponding provisions (unless specifically excluded) and
- different officers (for example under the FMA) must authorise the conduct of strip searches under those corresponding provisions.

## **THE STRIP SEARCH PROCEDURE (S252A)**

This part comprises:

- section 12 What are the preconditions for conducting a strip search?
- section 13 What is suspicion on reasonable grounds?
- section 14 How do I obtain authorisation for a strip search?
- section 15 Information to be provided to persons in immigration detention.

### **12 What are the preconditions for conducting a strip search?**

Under s252A(3), ‘...a strip search may be conducted by an authorised officer only if:

- (a) an officer suspects on reasonable grounds that there is hidden on the detainee, in his or her clothing or in a thing in his or her possession a weapon or other thing described in subsection (1); and
- (b) the officer referred to in paragraph (a) suspects on reasonable grounds that it is necessary to conduct a strip search of the detainee to recover that weapon or other thing; and
- (c) the strip search is authorised as follows:
  - i. if the detainee is at least 18 - the Secretary or an SES band 3 employee in the department (who is not the officer referred to in paragraphs (a) and (b) nor the authorised officer conducting the strip search), authorises the strip search because he or she is satisfied that there are reasonable grounds for those suspicions;
  - ii. if the detainee is at least 10 but under 18 - a State Magistrate orders the strip search because he or she is satisfied that there are reasonable grounds for those suspicions.’

### **13 What is suspicion on reasonable grounds?**

Legal precedent provides guidance on what can be reasonable grounds for suspicion, namely:

“a suspicion that something exists is more than a mere idle wondering whether it exists or not; it is a positive feeling of actual apprehension or mistrust, amounting to ‘a slight opinion’, but without sufficient evidence”

(Kitto J High Court - Bacon Pty Ltd v Rees).

It is relevant to keep in mind that different persons need to form reasonable suspicions at different times, for example, the officer who forms the initial reasonable suspicions, and the person who authorises the strip search, who must, in effect, confirm that there are reasonable grounds for those suspicions.

An officer must also reasonably suspect that it is necessary to conduct a strip search of the person in immigration detention. Reasonable suspicion may come from any of the following, but is not limited to:

- information from a witness
- unusual behaviour from the person in immigration detention
- answers given to questions asked by the officer and/or
- the visible outline of something weapon-like hidden in the person’s clothes or that appears to be hidden on his or her body and that cannot be recovered using the ordinary screening and search powers under s252AA and s252 respectively.

Where an authorised officer suspects on reasonable grounds that it is necessary to conduct a strip search of the person in immigration detention to recover the weapon or other item (s252A(3)(b) of the Act), could include but is not limited to, the case where a person refuses on request, to identify or hand over to an officer a weapon or item reasonably suspected to be hidden on their person. See DSM - Chapter 8 - Safety & security - Weapons procedures for IDFs.

## **14 How do I obtain authorisation for a strip search?**

### **14.1 Authorisation for a strip search**

Once reasonable suspicion has been established, before the authorisation of a strip search is obtained, the authorised officer should make every effort to advise another officer - such as one of the officer's line managers or an officer authorised to conduct strip searches - of their suspicions and of any course of action they believe may be necessary. The officer should also notify the Regional Manager, Community and Detention Operations of the relevant IDF.

Prior to requesting authorisation for a strip search, the Detention Services Provider (DSP) is to consult the Health Services Manager (HSM) at the IDF in which the person is being detained, although this may not always be possible, depending on all the circumstances. Contacting the Director, Detention Health Services Section, National Office can assist in locating the HSM if they are not immediately accessible. The HSM can advise whether the person in question has a condition (for example, a history of mental health issues, torture and trauma or sexual assault) that could potentially be exacerbated by the intrusive nature of a strip search.

If the DSP continues to seek authorisation for a strip search, the authorising State Magistrate, Secretary or SES Band 3 officer should be made aware of all health-related issues and the potential impacts that a strip search may have on the person in immigration detention. Where authorisation has been obtained for a strip search of a person with health-related issues, the HSM should wherever possible be on hand during the search, or alternatively, be physically present during the strip search if:

- the person has nominated the HSM to attend the strip search or
- the HSM is representing the person's interests and the person has no objection to the HSM being present.

It is intended that the advice of the HSM would not prevent a strip search from occurring if there is otherwise reasonable suspicion that the person in immigration detention is carrying a weapon or other dangerous item, but be available in a support capacity.

### **14.2 For a person in immigration detention over the age of 18**

A written request for the authorisation of the strip search of persons in immigration detention over the age of 18 must be provided to the Regional Manager at the IDF using the Request for / provision of authorisation to conduct a strip search of a person in immigration detention aged at least 18 years. The regional manager will liaise with the department in relation to obtaining authorisation from the Secretary of the department or a SES Band 3 officer.

The DSP centre manager is responsible for drafting the request.

A strip search must not be conducted until authorisation has been given by the Secretary, or SES Band 3 officer in the department, for the strip search of a person in immigration detention over 18 years of age. The request for authorisation may be conveyed to the Secretary, an SES Band 3 officer, or a Magistrate either orally or in writing. As a matter of practice, the request for authorisation should be faxed or emailed to the Secretary or SES Band 3 officer authorising the strip search. The Secretary or SES Band 3 officer is required to record and sign the written request for authorisation within one business day after it is given (s252A(4)(b)).

### **14.3 For a person in immigration detention between 10 and 18 years of age**

It is departmental policy that minors are not to be processed or accommodated in an IDC for any reason. Minors must not be taken to an IDC for the purposes of undertaking a strip search.

Minors under the age of 10 must not be strip-searched.

Searching officers should be aware that the treatment and the conditions of the searching process for minors are humane and have as little adverse impact on the minor as possible.

A searching procedure of a minor should be conducted in the presence of a parent or guardian (and an independent person where the minor is unaccompanied). If it is not acceptable to the minor to have their parent, guardian or independent person present, another person can be present, who is capable of representing the minor's best interests and who, as far as practicable, is acceptable to the minor.

The form Request for / provision of an order by a State Magistrate to conduct a strip search of a person in immigration detention aged at least 10 but under 18 years is to be completed when making a request to a State Magistrate for authorisation to strip search a person in immigration detention aged at least 10 but less than 18 years. The Regional Manager at the IDF will arrange to place the request before a State Magistrate. As a matter of practice, where a State Magistrate is required to authorise the strip search, the basis for the suspicions on reasonable grounds should be faxed or emailed to the Magistrate.

Whenever a State Magistrate is asked to authorise a strip search, it is necessary for legal reasons to ensure that the magistrate is aware that, under the Migration Act, this power is conferred upon the magistrate in their personal capacity and the magistrate need not accept the conferral of the power.

The provisions in the Act relating to authorisation by a State Magistrate are as follows:

- a Magistrate has this power conferred in a personal capacity and not as a court or a member of a court (s252A(6A))
- a Magistrate need not accept the power conferred (s252A(6B)) and
- exercising the power has the same protection and immunity as if they were exercising that power as a member of the court of which the Magistrate is a member (s252A(6C)).

A strip search of a person in immigration detention over the age of 10 but less than 18 years of age must not be conducted until authorisation has been given by a State Magistrate. The magistrate is required to record and sign the written request for authorisation within one business day after it is given (s252A(4)(b)).

#### **14.4 For a group of persons in immigration detention**

It is permissible to request authorisation to conduct a strip search under s252A on a group of persons in immigration detention. In such a case, a schedule listing the names and dates of birth, their sex, nationality, IDF identification number and languages spoken of all the persons in immigration detention who are proposed to be strip searched must be attached to the request for authorisation.

DSP officers must never include the names of both adults and minors over 10 years of age in the same schedule. Requests to search adults and minors must be entirely separate.

#### **14.5 How authorisation for a strip search may be provided**

It is the responsibility of the person authorising the strip search to decide whether the information provided justifies the strip search as required by s252A(3)(c) of the Act.

Under s252A(4), an authorisation for a strip search for the purposes of (3)(c):

- may be given by telephone, fax or email and
- must be recorded in writing and signed by the person giving the authorisation within one business day after it is given.

Under s252A(8) a 'business day' is a day that is not a Saturday, Sunday or public holiday in the place where the authorisation is given.

Failure to comply with the requirements above will not affect the validity of a strip search conducted on the basis of that authorisation (s252A(5) of the Act).

## 14.6 Oral authorisation

In extreme circumstances it may not be possible to obtain written authorisation for a strip search from the Secretary of the department, SES Band 3 officer or a State Magistrate, for example, due to communications failure. In such circumstances, it may be possible to obtain oral authorisation, however, a notation must be made by the officer requesting the authorisation or order on the request form to indicate the reasons why oral authorisation has been sought. The notation must include the name of the person who provided the authorisation or order, their position, the date and time of the authorisation and the information they provided orally to the authorising officer. The requesting officer should also sign the written notation on the Request for / provision of authorisation to conduct a strip search of a person in immigration detention aged at least 18 years or the Request for / provision of an order by a State Magistrate to conduct a strip search of a person in immigration detention aged at least 10 but under 18 years as appropriate. The authorising officer is still required to complete and sign the written authorisation at the earliest opportunity to comply with their statutory obligation. As a matter of policy, oral authorisation should only be sought in extreme circumstances where it is impossible to obtain written authorisation.

## 14.7 The power to authorise a strip search cannot be delegated

S252A(6) of the Act provides that the power to authorise a strip search under s252A(3)(c) cannot be delegated to any other person.

# 15 Information to be provided to persons in immigration detention

## 15.1 Background

A strip search of a person in immigration detention can be an intrusive and humiliating experience. Therefore, it is important that the person is provided with information in a language that the person understands that explains:

- the reason for the strip search
- the process for conducting the strip search
- that, if the person so wishes, an interpreter will be made available either in person where at all possible or by telephone and
- the person's rights under s252A and s252B of the Act with regard to the strip search
- any consequences associated with the possible detection of illegal or contraband items.

## 15.2 Information sheet for persons in immigration detention

The person in immigration detention must be given information explaining the effect of s252A and s252B of the Act prior to undergoing a strip search. The information must be in writing and in a language that the person can understand.

The information sheet Information to be provided to a person in immigration detention about strip searches and the law is to be provided to persons in immigration detention prior to a strip search.

If a person in immigration detention is illiterate or appears to have reading difficulties an interpreter must be provided to explain the written information to the person.

In the case of minors, their parent/guardian (or if an unaccompanied minor), an independent person, must be present when this information is provided.

## 15.3 Acknowledgement form for persons in immigration detention

Before a strip search is conducted, the person in immigration detention must be asked to sign a form acknowledging that they have been given:

- information explaining the effect of s252A and s252B and
- adequate time to read the information.

The Acknowledgment form for a person in immigration detention who is to undergo a strip search is to be provided to the person in immigration detention.



If the person in immigration detention is aged at least 10 but under 18 years or is incapable of managing their own affairs and does not sign, their parent, guardian or an independent person should be provided with the opportunity to sign the acknowledgment form on the person's behalf.

A copy of the acknowledgment form is to be offered to the person in immigration detention, in a language they understand.

If the person in immigration detention refuses to sign the acknowledgment form, the officer authorised to conduct the strip search must record on the form:

- the fact of the refusal
- that the relevant information was provided to the person and
- the grounds for the refusal, if those grounds are given.

The person in immigration detention should be advised that refusal to sign the acknowledgment form will not prevent the strip search from proceeding.

The acknowledgment form is to be maintained as part of the central records of strip searches, with a copy to be placed in the person's file, in accordance with the Information Privacy Principles of the Privacy Act (refer to section 8 The department's obligations under the Privacy Act).

## **RULES FOR CONDUCTING A STRIP SEARCH**

This part comprises:

- section 16 Rules
- section 17 Additional requirements when performing a strip search.

### **16 Rules**

A strip search procedure conducted on a person in immigration detention under s252A of the Act must be carried out in accordance with the rules set out under s252B and must:

- be conducted in a private area
- be conducted by an authorised officer of the same sex as the person undergoing the strip search
- if the person undergoing the strip search is at least 10 but under 18, or incapable of managing their affairs, be conducted in the presence of:
  - (i) the person's parent or guardian if that person is in immigration detention with the person undergoing the strip search and is readily available at the same place or
  - (ii) if that is not acceptable to the person undergoing the strip search or there are no such persons, another independent person (other than an authorised officer) who is capable of representing the person's interests and who, as far as is practicable in the circumstances, is acceptable to the person undergoing the strip search
- if the person undergoing the strip search is at least 18, and is not incapable of managing their affairs, be conducted in the presence of
  - another person (if any) nominated by the person undergoing the strip search, if that other person is readily available at the same place as the person undergoing the strip search and willing to attend the strip search within a reasonable time

A strip search will not be prevented from being conducted if a person in immigration detention who is capable of managing their affairs refuses or fails to nominate a person to attend the strip search within a reasonable time, or if the person is unable to nominate a person to attend the strip search who is readily available at the same place as the person and willing to attend the strip search within a reasonable time

- provide the person undergoing the strip search with reasonably similar replacement clothing if during or as a result of the strip search any of the person's clothing is damaged or destroyed, or retained under s252C of the Act and
- provide a paper smock to the person undergoing the strip search if required during the search as a means of ensuring a level of dignity while enabling the search to continue.

An authorised officer conducting a strip search procedure under s252A of the Act in accordance with the rules set out under s252B **must not**:

- subject the person undergoing the strip search to greater indignity than is reasonably necessary to conduct the strip search
- conduct the strip search in the presence or view of a person who is of the opposite sex to the person undergoing the strip search, unless they are either a medical practitioner assisting the authorised officer conducting the strip search, where a medical practitioner of the same sex is not available within a reasonable time, or they fit within one of the following categories of persons and the person undergoing the search does not object to their presence:
  - (i) a parent or guardian, or person representing the person's interests, other than an authorised officer or
  - (ii) a person nominated by the person undergoing the strip search to attend the strip search
  - (iii) an independent person in the case of vulnerable clients or clients not fully capable of managing their own affairs ('incapable persons').
- conduct the strip search in the presence or view of a person whose presence is not necessary for the purposes of the strip search, unless they are one of the following persons:

- (i) a parent or guardian or person representing the person in detention's interests (other than an authorised officer) if the person has no objection to that person being present
- (ii) a person nominated by the person undergoing the strip search to attend the strip search
- (iii) an independent person in the case of vulnerable clients or clients not fully capable of managing their own affairs ('incapable persons')
- (iv) a medical practitioner assisting the authorised officer conducting the strip search
- conduct a strip search on a person in immigration detention who is under 10 years of age
- conduct a search of the person's body cavities
- remove more items of clothing, or undertake more visual inspection than they believe on reasonable grounds to be necessary to determine whether there is hidden on the person in their clothing or in a thing in his or her possession, a weapon or other thing described in s252A(1) or
- conduct a strip search with greater force than is reasonably necessary to conduct the strip search.

## **17 Additional requirements when performing a strip search**

### **17.1 Rules**

In addition to the rules set out in s252B of the Act for conducting a strip search, an authorised officer should ensure that the following rules are followed:

- that they do not request the person in immigration detention to adopt certain postures or positions during the strip search that compromise the privacy and dignity of the person
- a photograph or video is not to be taken of the person when they are stripped of clothing or
- personal information about the person in immigration detention is not passed on to others, except in accordance with the disclosure and use of personal information under the Privacy Act and other relevant laws.

### **17.2 Uncertainty about the age of the person in immigration detention**

Where there is uncertainty that a person in immigration detention is under 18 years of age, the authorised officer should err on the side of caution and presume that the person is a minor. Where it is uncertain that a person is under 10 years of age, the authorised officer should also err on the side of caution and presume that the person is under this age.

### **17.3 Access to interpreter during a strip search**

If it is practicable in the circumstances and if required by the authorised officer or requested by the person in immigration detention, an interpreter must be provided for the person being strip searched.

The interpreter's role is to brief the person in immigration detention on the details provided in the written information and assist the person with any questions they may wish to ask the officer authorised to conduct the strip search. The interpreter should not be present in the room during the course of the strip search procedure unless they are nominated to be present by the person being strip searched.

If an interpreter nominated by the person in immigration detention is not available in person, then an interpreter should be accessed by telephone.

The person in immigration detention being strip searched may request that the interpreter remain present during the strip search procedure. See DSM - Chapter 4 - Communication & visits - Translating & interpreting services.

### **17.4 Access to counselling**

All persons in immigration detention who undergo a strip search are to be offered counselling after the search has been conducted.

### **17.5 Access to medical assessment**

All persons in immigration detention who undergo a strip search are to be offered access to a nurse for medical/health assessment after the search has been conducted.

### **17.6 Occupational health and safety requirements**

Authorised officers conducting the strip search must wear surgical/protective gloves in addition to the standard issue uniform.

### **17.7 Persons assisting the authorised officer**

If considered necessary, the authorised officer conducting the strip search may seek the assistance of another person or persons during the search. Such person(s) must not actually conduct the strip search, however, such person(s) may assist in tasks such as using reasonable restraint on the person in immigration detention being strip searched.

Apart from assisting the authorised officer during the strip search, the person required to assist can also act as a witness to the proceedings. This is important to help ensure that correct procedures are followed at all stages of the search. Such a person might include another officer in the IDF or a medical practitioner. Such a person does not have to be an 'officer' for the purposes of the Act however they must be of the same sex unless they are a medical practitioner assisting the authorised officer conducting the strip search, and a medical practitioner of the same sex as the person being strip searched is not available within a reasonable time.

A person who authorises a strip search of a person in immigration detention must not participate in the conduct of the search.

### **17.8 When is a person in immigration detention considered as not being able to manage their own affairs?**

For the purposes of determining whether a person is 'incapable of managing their own affairs', this may be assessed by, but is not limited to, circumstances where:

- a medical practitioner provides a certificate indicating, in their opinion, that the person in immigration detention is temporarily or permanently incapable of managing their own affairs
- a psychiatric assessment has been obtained indicating that the person in immigration detention is temporarily or permanently incapable of managing their own affairs or
- the officer conducting the strip search forms the opinion, based upon reasonable grounds, that the person in immigration detention is in a traumatised or stressful state and is presently unable to comprehend the situation, or make a significant decision, in relation to their own affairs.

### **17.9 If a person in immigration detention refuses to undergo a strip search**

If a person in immigration detention refuses to undergo a strip search procedure under s252A of the Act and it appears that reasonable force may be required, the authorised officer conducting the strip search procedure must comply with the following procedure:

- advise the person in immigration detention that s252B(1)(k) of the Act allows reasonable force to be used in order to conduct a strip search
- advise the person in immigration detention that unless cooperation is forthcoming, the authorised officer intends to use reasonable force in order to conduct the strip search
- allow the person in immigration detention a reasonable period in which to voluntarily remove any items of clothing that are necessary to conduct the strip search. At this point the authorised officer should provide the person with the opportunity to hand over the item they believe them to be concealing
- if necessary, seek the assistance of another officer prior to conducting the strip search and
- if force is used officers must follow the advice provided on the use of reasonable force and record keeping in the use of reasonable force. For policy and procedure see DSM - Chapter 8 - Safety & security - Use of reasonable force in immigration detention
- minors under the age of 10 must not be stripped searched, therefore use of force must not be applied to minors under the age of 10 for the purposes of strip searching - see Ministerial Direction 25

- use of force must be applied only as a last resort, must be justifiable and proportionate to the amount of resistance offered
- the level of force used must not involve greater force than is reasonably necessary to conduct the strip search procedure. If at any stage the person cooperates or complies, the use of reasonable force must cease immediately
- the use of force must not subject the person being searched to greater indignity than is reasonably necessary to conduct the strip search procedure
- every endeavour must be made to try and preserve the humanity and dignity of the person being searched. For example, ensure privacy from anyone not required to be involved..

## **POSSESSION AND RETENTION OF CERTAIN THINGS OBTAINED DURING A STRIP SEARCH PROCEDURE**

This part comprises:

- section 18 Items retained during a strip search procedure
- section 19 Items not permitted in an IDF
- section 20 Dealing with an illegal item
- section 21 Referral to Health services manager staff
- section 22 Return of items retained during a strip search
- section 23 Not returning items found during a strip search
- section 24 An authorised officer may apply for a thing to be retained for a further period
- section 25 State Magistrate may order that a thing be retained.

### **18 Items retained during a strip search procedure**

Under s252C of the Act, an authorised officer may take possession of and retain an item found in the course of a strip search procedure under s252A of the Act, if the item:

- might provide evidence of the commission of an offence against the Act or
- is forfeited or forfeitable to the Commonwealth (which includes things that are the object of a s252A search).

Examples of items forfeited or forfeitable to the Commonwealth are described under s252A(1) and include a weapon or other thing, capable of being used to inflict bodily injury, or to help the person in immigration detention, or any other person, to escape from immigration detention.

If an item is found and taken into possession:

- a DSP officer must give the person in immigration detention a Property Receipt Form if the item is one which might provide evidence of the commission of an offence against the Act, however, no receipt is required if the item is forfeited or forfeitable to the Commonwealth and
- if it is a thing that is forfeited or forfeitable to the Commonwealth, s252C(3) requires that it must be given to a member or special member of the Australian Federal Police or a member of the police force or police service of a state or territory - see s252G(6) of the Act, which refers to the Crimes Act 1914.

### **19 Items not permitted in an IDF**

A lawful item found during a strip search procedure, which is not required as evidence but which is a controlled item and not permitted in the IDF, should be placed in storage and processed through the normal security procedures and property protocol. See:

- DSM - Chapter 8 - Safety & security - Items not permitted in IDFs and
- DSM - Chapter 3 - Entering & leaving detention - Personal property.

### **20 Dealing with an illegal item**

If, during the course of a strip search procedure under s252A of the Act, a person in immigration detention is found to be in possession of illegal items, for example, illegal drugs or child pornography, the officer must:

- retain the illegal item and store safely in the presence of another DSP officer
- record and store on file an itemised description of the illegal item
- notify the police and ask that they collect the illegal item from the facility and
- ensure that any action such as storing illegal drugs is taken at the instigation of the police.

When the police collect the illegal item the following procedure must be followed by the DSP:

- ask the police officer to sign a receipt for the illegal item
- provide a copy of the receipt to the police officer and retain a copy for file
- request the police officer sign the item description record and

- file the record as required.

## **21 Referral to Health services manager staff**

If, during the course of a strip search under s252A, a person in immigration detention is found to be in possession of illegal drugs or non-prescribed medications, vitamins or supplements, the authorised officer should refer the person in immigration detention immediately to the HSM for assessment.

## **22 Return of items retained during a strip search**

Under s252C(4) of the Act, the authorised officer must take reasonable steps to return a non-controlled item permitted in detention facilities, that was retained during a strip search to the person from whom it was taken, or to the owner if that person is not entitled to possess it, if one of the following happens:

- it is decided that the item is not to be used in evidence or
- the period of 60 days after the authorised officer takes possession of the item ends.

## **23 Not returning items found during a strip search**

Under s252C(5) and s252E of the Act, an authorised officer is not required to return to a person an item retained during a strip search if:

- the authorised officer is authorised by a law, court or tribunal of the Commonwealth, a state or territory to retain, destroy or dispose of the item (refer s252C(5)(b))
- proceedings involving the retained item were instituted before the end of the 60 day period and have not yet been completed, for example, an appeal to a court in relation to those proceedings (refer s252C(5)(a)(i)) or
- notwithstanding the 60 day period, upon an application by an authorised person under s252D (see below), a Magistrate orders that the authorised officer may retain the thing for a specified period (refer s252C(5)(a)(ii)) and (refer s252E):
  - (i) for an investigation into whether an offence has been committed or
  - (ii) so that evidence of an offence can be secured for a prosecution.

## **24 An authorised officer may apply for a thing to be retained for a further period**

An item does not have to be returned after the 60 day period has lapsed if the authorised officer believes it is necessary to retain the item for a further period under certain circumstances. The officer must then apply to a Magistrate for an extension of time to retain the item.

The certain circumstances under which an application to a Magistrate can be made are when the proceedings in which the item might provide evidence have not commenced before the end of:

- the 60 day period or
- a period previously specified in a Magistrate's order (refer s252E).

Prior to making the application, the authorised officer must:

- take reasonable steps to discover whose interests would be affected if the item continued to be retained (refer s252D(3)(a)) and
- if it is practicable to do so, notify that person or those persons that an application is to be made (refer s252D(3)(b)).

There is a standard form to be used for obtaining an order by a State Magistrate for the retention for a further period of things obtained during a strip search or screening procedure (see [LINK](#) to Form in TRIM - 'Request for/provision of an order by a State Magistrate for the retention for a further period of things obtained during a screening procedure or strip search'). Contact details for local State Magistrates are available from the Regional Manager or Manager at each IDF. When providing reasons for seeking an order (refer to Clause 4 of the form), authorised officers should provide an indication of the length of the further period of retention required.

An application under s252D of the Act should ordinarily be made by the authorised officer who originally took possession and retained the item under s252C.

If the authorised officer who originally took possession and retained the item under s252C has moved to another IDF, that officer should be contacted so they can make the application under s252D. The authorised officer should ensure that the outcome of the application is brought to the attention of the Regional Manager or Manager at the relevant IDF.

If the authorised officer who originally took possession and retained the item under s252C is on leave, has retired or is unable to make an application under s252D for any other reason, an application under s252D for the item to be retained for a further period may be made by another officer who is an authorised officer for the purposes of s252D.

## **25 State Magistrate may order that a thing be retained**

Under certain circumstances a State Magistrate may order that a thing retained by an authorised officer during a screening procedure or a strip search be retained for a further period (s252E).

The order must specify the period for which the authorised officer may retain the thing.

A State Magistrate is not compelled to accept the power conferred by s252E of the Act. The power is conferred in a personal capacity.

If the State Magistrate chooses to exercise a power under s252E, they have the same protection and immunity as if exercising that power as, or as a member of, the court of which they are a member (s252E(5)).



## RECORDKEEPING

### 26 Recordkeeping

Any record of personal information that is created or obtained as a result of the exercise of the strip search procedure must be treated in accordance with the department's obligations under the Privacy Act 1988 (Privacy Act). For details on record keeping see DSM - Chapter 1 - Legislative & principles overview - Recordkeeping.

#### 26.1 Information to be contained in the record

The record of each strip search must include information necessary to ensure that an accurate report of the search has been made. Such information includes:

- the name of the person in immigration detention who underwent the strip search
- where and when the strip search was conducted
- why the strip search was conducted
- the names of the officers who:
  - (i) formed the suspicion on reasonable grounds, (s252A(3)(a) and (b))
  - (ii) sought the authorisation for the strip search and
  - (iii) conducted the strip search (s252A(1))
- if the person in immigration detention is at least 18 years of age, the name of the officer who authorised the strip search and the record of authorisation by that officer (s252A(3)(c)(i) and s252A(4)(b))
- the names of all other persons present during the strip search and the reason they were present
- if the person in immigration detention is at least 10 but under 18 years of age, the name of the State Magistrate and a copy of the State Magistrate's order authorising the strip search (s252A(3)(c)(ii))
- whether a partial or full strip search was conducted
- the completed relevant checklist to ensure a clear record of the procedures that were followed. The checklists are:
  - Checklist - Strip search of persons in immigration detention aged at least 10 but under 18 years
  - Checklist - Strip search of persons in immigration detention aged at least 18 years who are capable of managing their own affairs
  - Checklist - Strip search of persons in immigration detention aged at least 18 years who are incapable of managing their own affairs.
- whether the person in immigration detention co-operated or not, attaching the Acknowledgment form for a person in immigration detention who is to undergo a strip search
- if force was used, the circumstances surrounding the use of force
- whether a weapon or other thing was obtained from the strip search and, if so, what was done with them and
- any other matters relevant to the conduct of the strip search.

A copy of this record should be maintained as part of the central file of the records of strip searches, and a copy should be placed on the person in immigration detention's file.

## REPORTING REQUIREMENTS AND OTHER MATTERS

This part comprises:

- [section 27 Reporting requirements](#)
- [section 28 Strip searches conducted in contravention of the Act](#)
- [section 29 Strip search training requirements](#).

### 27 [Reporting requirements](#)

Strip searches must be reported orally by an authorised officer to the Regional Manager at the IDF, as soon as reasonably practicable (and no later than 2 hours after the search), on the conduct and outcome of the search.

A strip search is classified as a “Major Incident”. Authorised officers must notify the Detention Operations Duty Phone on 0413 319 277 and prepare an incident report on the strip search. The Incident Report is to be provided to the regional manager at the IDF and to the relevant Detention Operations Assistant Secretary (East / West / IMA) in National Office within 6 hours of the search or before the end of their shift, whichever comes first. See [DSM - Chapter 8 - Safety & security - Incident management & reporting](#).

#### 27.1 Strip searches must be reported to the Secretary and the Minister.

The relevant Detention Operations Assistant Secretary (East / West / IMA) in National Office is responsible for notifying the Minister and the Secretary within 24 hours of the authorisation for the strip search being given. The documentation required is a ministerial submission with an attached Statement to Parliament which is subsequently included in a summary schedule to be tabled before Parliament on a six monthly basis.

The [Brief on strip search of person in immigration detention](#) is a sample document to be used in preparing the Ministerial Brief. The most recent departmental cleared template is to be used in preparing the Brief.

#### 27.2 Reporting to parliament

Once every six months, the Minister will cause to be laid before each House of the Parliament a statement providing summary information on the number of strip searches undertaken under the powers conferred by s252A of the Act within 15 sitting days of that House:

- if the strip search is undertaken between 1 January and 30 June (inclusive) in a year - after 1 July in that year or
- if the strip search is undertaken between 1 July and 30 December (inclusive) in a year - after 1 January in the following year.

A template for preparing the [Statement to Parliament](#) is included in this instruction. A formatted printable version of the template is available to officers through TRIM (reference PCD2008/9872).

The Statement to Parliament is not to include the names or any information about the person/persons in immigration detention, the officer/s who conducted the strip search/es, any person assisting in the strip search/es, any officer or Magistrate who authorised or ordered the strip search/es, or any other person in attendance at the strip search/es.

The Statement to Parliament will be returned from the Minister’s Office signed by the Minister. The Tabling Officer in the Parliamentary Coordination Section, National Office will photocopy all signed tabling statements to Parliament which accompany submissions and briefs. The original Statement to Parliament is kept by the Tabling Officer and a photocopy is returned to the officer who prepared it. If the original Statement to Parliament is returned to the officer who prepared the submission, it is to be forwarded to the Tabling Officer and a copy will be provided in return. It is the Tabling Officer’s responsibility to prepare and send to the Minister’s office a summary of all Statements to Parliament on a six monthly basis.

## **28 Strip searches conducted in contravention of the Act**

A strip search that has been conducted in contravention of the Act must be immediately reported to the Regional Manager. For example, when an officer thinks that a strip search may have been unlawful, because the officer is aware that a strip search was not authorised, or an officer was present at a strip search when excessive force may have been used in all the circumstances. The Regional Manager must report the matter to the:

- relevant senior case manager
- relevant deputy state/territory director
- Assistant Secretary Case Management & Review Branch and
- First Assistant Secretary, Community and Detention Services Division

who will report the incident to the AFP for investigation.

## **29 Strip search training requirements**

The Secretary or an SES Band 3 officer must not authorise a strip search to be conducted pursuant to s252A(3)(c)(i) of the Act unless they have received training in the relevant legislative and policy requirements. The relevant training includes:

- the power to conduct a strip search
- the grounds for authorising and conducting a strip search
- the pre-conditions for a strip search
- the role of officers authorising a strip search
- record keeping and
- reporting requirements.

DSP officers who are nominated as potential authorised officers for the purpose of conducting a strip search must:

- undergo mandatory training and
- hold a current police clearance.

An officer must not be made an authorised officer for the purpose of conducting a strip search under s252A unless they have received and satisfactorily completed training in the relevant legislative and policy requirements, including:

- civil rights and liberties
- cultural awareness
- the grounds for conducting a strip search
- the pre-conditions for a strip search
- the role of officers involved in conducting a strip search
- the procedures for conducting a strip search
- the procedures relating to items retained during a strip search
- record keeping and
- reporting.

## CHECKLISTS AND FORMS

Formatted printable versions of these documents are available to officers through TRIM (reference PCD2008/9872).

This part comprises:

- Checklist - Strip search of persons in immigration detention aged at least 10 but under 18 years
- Checklist - Strip search of persons in immigration detention aged at least 18 years who are capable of managing their own affairs
- Checklist - Strip search of persons in immigration detention aged at least 18 years who are incapable of managing their own affairs
- Request for / provision of authorisation to conduct a strip search of a person in immigration detention aged at least 18 years
- Request for / provision of an order by a State Magistrate to conduct a strip search of a person in immigration detention aged at least 10 but under 18 years
- Information to be provided to a person in immigration detention about strip searches and the law
- Acknowledgment form for a person in immigration detention who is to undergo a strip search
- Brief on strip search of person in immigration detention
- Statement to Parliament

## **Checklist - Strip search of persons in immigration detention aged at least 10 but under 18 years**

### **BEFORE A STRIP SEARCH<sup>1</sup>**

#### **Preconditions**

- ☐ I am an authorised officer for the purposes of conducting a strip search under the Migration Act 1958.
- ☐ I am the same sex as the person in immigration detention I intend to strip search.
- ☐ I have (or I am satisfied that another officer has) a suspicion on reasonable grounds<sup>2</sup> that there is hidden on the person in immigration detention, in his or her clothing or in a thing in his or her possession a weapon or other thing capable of being used:
  - (a) to inflict bodily injury or
  - (b) to help the person in immigration detention, or any other person in immigration detention, to escape from immigration detention.
- ☐ I have (or I am satisfied that another officer has) a suspicion on reasonable grounds that it is necessary to conduct a strip search of the person in immigration detention to recover that weapon or other thing.
- ☐ I have made every reasonable effort to advise another officer (such as my line manager or another authorised officer) of these suspicions and of the course of action I believe is necessary to take.
- ☐ I have informed the Regional Manager at the detention facility of these suspicions and of the course of action I believe it is necessary to take.
- ☐ I am satisfied that the person in immigration detention is aged at least 10 but under 18 years.
- ☐ I HAVE REQUESTED AND OBTAINED A WRITTEN ORDER FROM A **STATE MAGISTRATE** AUTHORISING THE STRIP SEARCH OF THE PERSON IN IMMIGRATION DETENTION (using the appropriate form where possible) OR:  
 I HAVE REQUESTED AND OBTAINED AN ORAL ORDER FROM A STATE MAGISTRATE AUTHORISING THE STRIP SEARCH OF THE PERSON IN IMMIGRATION DETENTION AND HAVE SIGNED A NOTATION TO THIS EFFECT (using the appropriate form where possible).

**WARNING: If you proceed without this authorisation the search will be unlawful and you may be liable for assault charges.**

- ☐ I have arranged for a private area in which to conduct the strip search.

#### **Provision of information about the strip search**

- ☐ I have provided the person in immigration detention with written information (Information to be provided to a person in immigration detention about strip searches and the law), in a language that they understand, about the strip search.
- ☐ If the person in immigration detention so wishes and it is at all possible to do so, I have arranged for an interpreter to be made available to them (either in person or by telephone).
- ☐ If the person is illiterate or appears to have reading difficulties, I have arranged for an interpreter to explain the written information to them (either in person or by telephone).

<sup>1</sup> Note that this checklist is for assistance only, and does not remove the obligation on an authorised officer to be properly familiar with the details of the relevant legislation and associated Instruction.

<sup>2</sup> For guidance on what constitutes a suspicion on reasonable grounds, refer to heading in instruction 'What is suspicion on reasonable grounds?'

- ☐ I have given the person in immigration detention adequate time to read the information and to ask any questions about the strip search.
- ☐ I have asked the person in immigration detention or their parent, guardian or representative to sign an acknowledgment form (Acknowledgment form for a person in immigration detention who is to undergo a strip search), in a language that they understand, acknowledging that they have been given information about the strip search and adequate time to read that information.
- ☐ If the person in immigration detention or their parent, guardian or representative refuses to sign the acknowledgment form, I have recorded the refusal on the form and any reasons for refusal if provided.<sup>3</sup>
- ☐ I have offered a copy of the acknowledgment form to the person in detention.
- ☐ I have added a copy of the signed acknowledgment form to the client file.

### Presence of others during strip search

If the person in immigration detention's parent or guardian is in immigration detention with the person and is readily available at the same place:

- ☐ I have checked that the person in immigration detention has no objections to their parent or guardian being present for the strip search.
- ☐ If the person in immigration detention has no objections, I have arranged for the person's parent or guardian to be present for the strip search.

If the person in immigration detention's parent or guardian is unavailable or the person objects to their presence:

- ☐ I have arranged for another person who is capable of representing the person in immigration detention's interests to be present for the strip search.
- ☐ I have checked that this person is, as far as is practicable in the circumstances, acceptable to the person in immigration detention.
- ☐ I have checked that this person is not an authorised officer for the purposes of conducting a strip search.

If I consider it necessary to obtain the aid of another person (or persons) to assist during the strip search:

- ☐ I have ensured that the person (or persons) assisting is the same sex as the person in immigration detention unless they are a medical practitioner and a medical practitioner of the same sex as the person in immigration detention is not available within a reasonable time.
- ☐ Apart from the above, there is no one else present for the strip search.

### Rules for conducting a strip search

Before proceeding with the strip search, I note that I am aware of the following:

- ☐ I must wear gloves whilst conducting the strip search.
- ☐ I must not search the person in immigration detention's body cavities (including the mouth).
- ☐ I must not ask, or force, the person in immigration detention to remove more items of clothing than I believe on reasonable grounds to be necessary for conducting the search.
- ☐ I must not ask the person in immigration detention to adopt postures or positions that would unnecessarily compromise their privacy and dignity and must provide the person in immigration detention with a paper smock if they request it.

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<sup>3</sup> A refusal to sign the Acknowledgment Form does not prevent the strip search from proceeding

- ☐ I must not gather or record any personal information about the person in immigration detention unless it is necessary for the purposes of conducting the strip search and must use that information in accordance with the provisions of the Privacy Act.

### **Use of reasonable force if person in immigration detention is uncooperative**

If the person in immigration detention is uncooperative and it appears that reasonable force may be required:

- ☐ I have advised the person in immigration that I am empowered to use reasonable force to conduct the search.
- ☐ I have advised the person in immigration detention that, unless cooperation is forthcoming, I intend to use reasonable force in order to conduct the search.
- ☐ I have given the person in immigration detention a reasonable period in which to cooperate before applying reasonable force.
- ☐ If necessary and I have not already done so, I have sought the assistance of another person, of the same sex where applicable, to conduct the search.

### **AFTER A STRIP SEARCH**

#### **Possession and retention of items**

- ☐ I have taken possession of and retained only a thing or things found during the strip search that:
  - (a) might provide evidence of the commission of an offence against the Migration Act or
  - (b) are forfeited or forfeitable to the Commonwealth.
- ☐ I have given the person in immigration detention a Property Receipt Form for each thing (if any) taken possession of and retained during the strip search, unless the thing is forfeited or forfeitable to the Commonwealth.
- ☐ I note that if the thing is forfeited or forfeitable to the Commonwealth I am required to give it, as soon as reasonably practicable, to a police officer.
- ☐ If, during the course of a strip search under s252A of the Act, a person in immigration detention is found to be in possession of illegal drugs and/or prescription drugs that have been obtained without the knowledge of Health Services Manager staff, the person should be immediately referred to the Health Services Manager for assessment by Health Services Manager staff.

**NB:** The police must be notified and requested to collect any illegal drugs from the facility.

#### **Reporting and recording**

- ☐ I have reported orally to the Regional Manager at the detention facility, as soon as reasonably practicable (and no later than 2 hours after the search), on the conduct and outcome of the strip search.
- ☐ I have made an accurate record of the strip search that includes all the information specified DSM - Chapter 8 - Strip searches of persons in immigration detention - section 26.1 Information to be contained in the record.
- ☐ I have attached to the record a copy of the State Magistrate's order.
- ☐ I have added a copy of the signed acknowledgment form to the client file.
- ☐ In accordance with incident reporting procedures, I have prepared an incident report on the strip search and provided it to the Regional Manager at the detention facility and to the relevant Detention Operations Assistant Secretary (East / West / IMA) in National Office within 6 hours of the search or before the end of my shift.

**General**

- ☐ I have offered the person in immigration detention professional counselling after the search has been conducted.
- ☐ If any of the person in immigration detention's clothing has been damaged, destroyed or retained as a result of the strip search, I have provided them with adequate replacement clothing.

**Details of authorised officer**

Signature: ..... Date: .....

Name: ..... Time: .....



## **Checklist - Strip search of persons in immigration detention aged at least 18 years who are capable of managing their own affairs**

### **Before a strip search<sup>4</sup>**

#### Preconditions

- ☐ I am an authorised officer for the purposes of conducting a strip search under the Migration Act.
- ☐ I am the same sex as the person in immigration detention I intend to strip search.
- ☐ I have (or I am satisfied that another officer has) a suspicion on reasonable grounds<sup>5</sup> that there is hidden on the person in immigration detention, in his or her clothing or in a thing in his or her possession a weapon or other thing capable of being used:
  - (a) to inflict bodily injury or
  - (b) to help the person in immigration detention, or any other person in immigration detention, to escape from immigration detention.
- ☐ I have (or I am satisfied that another officer has) a suspicion on reasonable grounds that it is necessary to conduct a strip search of the person in immigration detention to recover that weapon or other thing.
- ☐ I have made every reasonable effort to advise another officer (such as my line manager or another authorised officer) of these suspicions and of the course of action I believe is necessary to take.
- ☐ I have informed the Regional Manager at the detention facility of these suspicions and of the course of action I believe is necessary to take.
- ☐ I am satisfied that the person in immigration detention is aged at least 18 years.
- ☐ I am satisfied that the person in immigration detention is capable of managing their own affairs.
- ☐ I HAVE REQUESTED AND OBTAINED WRITTEN AUTHORISATION FROM THE **SECRETARY OR AN SES BAND 3 EMPLOYEE** IN THE DEPARTMENT OF IMMIGRATION AND CITIZENSHIP TO CONDUCT THE STRIP SEARCH OF THE PERSON IN IMMIGRATION DETENTION (using the appropriate form where possible).
- OR
- ☐ I HAVE REQUESTED AND OBTAINED ORAL AUTHORISATION FROM THE **SECRETARY OR AN SES BAND 3 EMPLOYEE** IN THE DEPARTMENT OF IMMIGRATION AND CITIZENSHIP TO CONDUCT THE STRIP SEARCH OF THE PERSON IN IMMIGRATION DETENTION AND HAVE SIGNED A NOTATION TO THIS EFFECT (using the appropriate form, where possible).

**Warning: If you proceed without this authorisation the search will be unlawful and you may be liable for assault.**

- ☐ I have arranged for a private area in which to conduct the strip search.

#### **Provision of information about the strip search**

- ☐ I have provided the person in immigration detention with written information, in a language that they understand, about the strip search.

<sup>4</sup> Note that this checklist is for assistance only, and does not remove the obligation on an authorised officer to be properly familiar with the details of the relevant legislation and associated instructions.

<sup>5</sup> For guidance on what constitutes a suspicion on reasonable grounds, refer to [section 13 What is suspicion on reasonable grounds?](#).

- ☐ If the person in immigration detention so wishes and it is at all possible to do so, I have arranged for an interpreter to be made available to them (either in person or by telephone).
- ☐ If the person in immigration detention has difficulties reading or understanding the information, I have arranged for an interpreter to explain the written information to them (either in person or by telephone).
- ☐ I have given the person in immigration detention adequate time to read the information and to ask any questions about the strip search.
- ☐ I have asked the person in immigration detention to sign an acknowledgment form, in a language that they understand, acknowledging that they have been given information about the strip search and adequate time to read that information.
- ☐ If the person in immigration detention refuses to sign the acknowledgment form, I have recorded the refusal on the form and any reasons for refusal if provided.<sup>6</sup>
- ☐ I have offered a copy of the acknowledgment form to the person in immigration detention.

### **Presence of others during strip search**

- ☐ I have advised the person in immigration detention that they may nominate another person to be present for the strip search.

If the person in immigration detention has nominated another person to be present for the strip search:

- ☐ I have checked that the nominated person is readily available at the same place as the person in immigration detention.
- ☐ I have checked that the person is willing to attend the strip search within a reasonable time.
- ☐ If the above conditions are met, I have arranged for the nominated person to be present for the strip search.

If I consider it necessary to obtain the aid of another person (or persons) to assist during the strip search:

- ☐ I have ensured that the person (or persons) assisting is the same sex as the person in immigration detention unless they are a medical practitioner and a medical practitioner of the same sex as the person in immigration detention is not available within a reasonable time.
- ☐ Apart from the above, there is no one else present for the strip search.

### **Rules for conducting a strip search**

Before proceeding with the strip search, I note that I am aware of the following:

- ☐ I must wear gloves whilst conducting the strip search.
- ☐ I must not search the person in immigration detention's body cavities (including the mouth).
- ☐ I must not ask, or force, the person in immigration detention to remove more items of clothing than I believe on reasonable grounds to be necessary for conducting the search.
- ☐ I must not ask the person in immigration detention to adopt postures or positions that would unnecessarily compromise their privacy and dignity and must provide the person in immigration with a paper smock if they request it.
- ☐ I must not gather or record any personal information about the person in immigration detention unless it is necessary for the purposes of conducting the strip search and must use that information in accordance with the provisions of the Privacy Act.

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<sup>6</sup> A refusal to sign the Acknowledgment Form does not prevent the strip search from proceeding.

**Use of reasonable force if person in immigration is uncooperative**

If the person in immigration detention is uncooperative and it appears that reasonable force may be required:

- ☐ I have advised the person in immigration detention that I am empowered to use reasonable force to conduct the search.
- ☐ I have advised the person in immigration detention that, unless cooperation is forthcoming, I intend to use reasonable force in order to conduct the search.
- ☐ I have given the person in immigration detention a reasonable period in which to cooperate before applying reasonable force.
- ☐ If necessary and I have not already done so, I have sought the assistance of another person, of the same sex where applicable, to conduct the search.

**AFTER A STRIP SEARCH****Possession and retention of items**

- ☐ I have taken possession of and retained only a thing or things found during the strip search that:
  - (a) might provide evidence of the commission of an offence against the Migration Act or
  - (b) are forfeited or forfeitable to the Commonwealth.
- ☐ I have given the person in immigration detention a Property Receipt Form for each thing (if any) taken possession of and retained during the strip search, unless the thing is forfeited or forfeitable to the Commonwealth.
- ☐ I note that if the thing is forfeited or forfeitable to the Commonwealth I am required to give it, as soon as reasonably practicable, to a police constable.
- ☐ If, during the course of a strip search under s252A of the Act, a person in immigration detention is found to be in possession of illegal drugs and/or prescription drugs that have been obtained without the knowledge of Health Services Manager staff, the person in immigration detention should be immediately referred to the Health Services Manager for assessment by Health Services Manager staff.

NB: Illegal drugs are forfeitable to the Commonwealth. The police must be notified and requested to collect the drugs from the facility.

**Reporting and recording**

- ☐ I have reported orally to the Regional Manager at the detention facility, as soon as reasonably practicable (and no later than 2 hours after the search), on the conduct and outcome of the strip search.
- ☐ I have made an accurate record of the strip search that includes all the information specified in the instruction in section 26.1 Information to be contained in the record.
- ☐ I have attached to the record a copy of the record of authorisation by the Secretary or a SES Band 3 officer in the Department.
- ☐ In accordance with incident reporting procedures, I have prepared an incident report on the strip search and provided it to the Regional Manager at the detention facility and to the relevant Detention Operations Assistant Secretary (East / West / IMA) in National Office within 6 hours of the search or before the end of my shift, whichever comes first.

**General**

- ☐ I have offered the person in immigration detention professional counselling after the search was conducted, and have arranged counselling for the person if requested.

- ☐ If any of the person in immigration detention's clothing has been damaged, destroyed or retained as a result of the strip search, I have provided them with adequate replacement clothing.

**Details of authorised officer**

Signature: ..... Date: .....

Name: ..... Time: .....

## **Checklist - Strip search of persons in immigration detention aged at least 18 years who are incapable of managing their own affairs**

### **Before a strip search<sup>7</sup>**

#### Preconditions

- ☐ I am an authorised officer for the purposes of conducting a strip search under the Migration Act.
- ☐ I am the same sex as the person in immigration detention I intend to strip search.
- ☐ I have (or I am satisfied that another officer has) a suspicion on reasonable grounds<sup>8</sup> that there is hidden on the person in immigration detention, in his or her clothing or in a thing in his or her possession a weapon or other thing capable of being used:
  - (a) to inflict bodily injury or
  - (b) to help the person in immigration detention, or any other person in immigration detention, to escape from immigration detention.
- ☐ I have (or I am satisfied that another officer has) a suspicion on reasonable grounds that it is necessary to conduct a strip search of the person in immigration detention to recover that weapon or other thing.
- ☐ I have made every reasonable effort to advise another officer (such as my line manager or another authorised officer) of these suspicions and of the course of action I believe is necessary to take.
- ☐ I have informed the regional manager at the detention facility of these suspicions and of the course of action I believe is necessary to take.
- ☐ I am satisfied that the person in immigration detention is aged at least 18 years.
- ☐ I am satisfied that the person in immigration detention is incapable of managing their own affairs.
- ☐ I HAVE REQUESTED AND OBTAINED WRITTEN AUTHORISATION FROM THE **SECRETARY OR AN SES BAND 3 EMPLOYEE** IN THE DEPARTMENT OF IMMIGRATION AND CITIZENSHIP TO CONDUCT THE STRIP SEARCH OF THE PERSON IN IMMIGRATION DETENTION (using the appropriate form where possible).

OR

- ☐ I HAVE REQUESTED AND OBTAINED ORAL AUTHORISATION FROM THE **SECRETARY OR AN SES BAND 3 EMPLOYEE** IN THE DEPARTMENT OF IMMIGRATION AND CITIZENSHIP TO CONDUCT THE STRIP SEARCH OF THE PERSON IN IMMIGRATION DETENTION AND HAVE SIGNED A NOTATION TO THIS EFFECT (using the appropriate form where possible).

**Warning: If you proceed without this authorisation the search will be unlawful and you may be liable for assault.**

- ☐ I have arranged for a private area in which to conduct the strip search.

### **Provision of information about the strip search**

- ☐ I have provided the person in immigration detention with written information, in a language that they understand, about the strip search.

<sup>7</sup> Note that this checklist is for assistance only, and does not remove the obligation on an authorised officer to be properly familiar with the details of the relevant legislation and associated instructions.

<sup>8</sup> For guidance on what constitutes a suspicion on reasonable grounds, refer to [section 13 What is suspicion on reasonable grounds?](#).

- ☐ If the person in immigration detention so wishes and it is at all possible to do so, I have arranged for an interpreter to be made available to them (either in person or by telephone).
- ☐ If the person in immigration detention has difficulties reading or understanding the information, I have arranged for an interpreter to explain the written information to them (either in person or by telephone).
- ☐ I have given the person in immigration detention adequate time to read the information and to ask any questions about the strip search.
- ☐ I have asked the person in immigration detention or their parent, guardian or representative to sign an acknowledgment form, in a language that they understand, acknowledging that they have been given information about the strip search and adequate time to read that information.
- ☐ If the person in immigration detention or their parent, guardian or representative refuses to sign the acknowledgment form, I have recorded the refusal on the form and any reasons for refusal if provided<sup>9</sup>.
- ☐ I have offered a copy of the acknowledgment form to the person in detention.

### **Presence of others during strip search**

If the person in immigration detention's parent or guardian is in immigration detention with the person and is readily available at the same place:

- ☐ I have checked that the person in immigration detention has no objections to their parent or guardian being present for the strip search.
- ☐ If the person in immigration detention has no objections, I have arranged for the person's parent or guardian to be present for the strip search.

If the person in immigration detention's parent or guardian is unavailable or the person in immigration detention objects to their presence:

- ☐ I have arranged for another person who is capable of representing the person in immigration detention's interests to be present for the strip search.
- ☐ I have checked that this person is, as far as is practicable in the circumstances, acceptable to the person in immigration detention.
- ☐ I have checked that this person is not an authorised officer for the purposes of conducting a strip search.

If I consider it necessary to obtain the assistance of another person (or persons) to conduct the strip search:

- ☐ I have ensured that the person (or persons) assisting is the same sex as the person in immigration detention unless they are a medical practitioner and a medical practitioner of the same sex as the person is not available within a reasonable time, or they fit within one of the following categories of people and the person undergoing the search does not object to their presence:
  - (i) a parent or guardian, or person representing the person's interests, other than an authorised officer or
  - (ii) a person nominated by the person undergoing the strip search to attend the strip search.
- ☐ Apart from the above, there is no one else present for the strip search.

### **Rules for conducting a strip search**

Before proceeding with the strip search, I note that I am aware of the following:

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<sup>9</sup> A refusal to sign the Acknowledgment Form does not prevent the strip search from proceeding.

- ☐ I must wear gloves whilst conducting the strip search.
- ☐ I must not search the person in immigration detention's body cavities (including the mouth).
- ☐ I must not ask, or force, the person in immigration detention to remove more items of clothing than I believe on reasonable grounds to be necessary for conducting the search.
- ☐ I must not ask the person in immigration detention to adopt postures or positions that would unnecessarily compromise their privacy and dignity and must provide the person with a paper smock if they request it.
- ☐ I must not gather or record any personal information about the person in detention unless it is necessary for the purposes of conducting the strip search and must use that information in accordance with the provisions of the Privacy Act.

### **Use of reasonable force if person in immigration detention is uncooperative**

If the person in immigration detention is uncooperative and it appears that reasonable force may be required:

- ☐ I have advised the person in immigration detention that I am empowered to use reasonable force to conduct the search.
- ☐ I have advised the person in immigration detention that, unless cooperation is forthcoming, I intend to use reasonable force in order to conduct the search.
- ☐ I have given the person in immigration detention a reasonable period in which to cooperate before applying reasonable force.
- ☐ If necessary and I have not already done so, I have sought the assistance of another person, of the same sex where applicable, to conduct the search.

### **AFTER A STRIP SEARCH**

#### **Possession and retention of items**

- ☐ I have taken possession of and retained only a thing or things found during the strip search that:
  - (a) might provide evidence of the commission of an offence against the Migration Act or
  - (b) are forfeited or forfeitable to the Commonwealth.
- ☐ I have given the person in immigration detention a Property Receipt Form for each thing (if any) taken possession of and retained during the strip search, unless the thing is forfeited or forfeitable to the Commonwealth.
- ☐ I note that if the thing is forfeited or forfeitable to the Commonwealth I am required to give it, as soon as reasonably practicable, to a police constable.
- ☐ If, during the course of a strip search under s252A of the Act, a person in immigration detention is found to be in possession of illegal drugs and/or prescription drugs that have been obtained without the knowledge of Health Services Manager staff, the person in immigration detention should be immediately referred to the Health Services Manager for assessment by Health Services Manager staff.

**NB:** Illegal drugs are forfeitable to the Commonwealth. The police must be notified and requested to collect the drugs from the facility.

#### **Reporting and recording**

- ☐ I have reported orally to the Regional Manager at the detention facility, as soon as reasonably practicable (and no later than 2 hours after the search), on the conduct and outcome of the strip search.

- ☐ I have made an accurate record of the strip search that includes all the information specified in section 26.1 Information to be contained in the record.
- ☐ I have attached to the record a copy of the record of authorisation by the Secretary or an SES Band 3 employee in the Department.
- ☐ In accordance with incident reporting procedures, I have prepared an incident report on the strip search and provided it to the Regional Manager at the detention facility and to the relevant Detention Operations Assistant Secretary (East / West / IMA) in National Office within 6 hours of the search or before the end of my shift.

**General**

- ☐ I have offered the person in immigration detention professional counselling after the search has been conducted.
- ☐ If any of the person in immigration detention's clothing has been damaged, destroyed or retained as a result of the strip search, I have provided them with adequate replacement clothing.

Details of authorised officer

Signature: ..... Date: .....

Name: ..... Time: .....



## **Request for / provision of authorisation to conduct a strip search of a person in immigration detention aged at least 18 years**

### **Request**

1. I .....{insert name} being an officer under the Migration Act 1958 (the Act) request authorisation for the person named at clause 6 to conduct a strip search pursuant to s252A of the Act of the person in immigration detention named at clause 2.

2. The details of the person in immigration detention to be strip searched are as follows:

Name:

.....

Age:

.....

Sex:

.....

Facility (if applicable):

.....

Identification Number:

.....

3. As required by paragraph 252A(3)(a) of the Act and taking into account the provisions of s252A(3A) of the Act, for the reasons outlined below I suspect on reasonable grounds that there is hidden on the above mentioned person in immigration detention, in his or her clothing or in a thing in his or her possession a weapon, or other thing, capable of being used to inflict bodily injury; or to help the person in immigration detention or another person in immigration detention to escape from immigration detention ("prohibited item").

**Insert the reasons for you forming your reasonable suspicion that a prohibited item is hidden on the person in immigration detention (attach another page if additional space is required):**

**Insert the reasons for you forming your reasonable suspicion that a strip search is necessary to recover the prohibited item (attach another page if additional space is required):**

This image shows a full page of white paper with horizontal dotted lines. The lines are evenly spaced and run across the width of the page, providing a guide for handwriting practice. There are no margins, text, or other markings on the page.

6. The strip search will be conducted by

7. Signature: ..... Date: .....  
Position: ..... Time: .....  
Facility (if applicable): ..... Telephone: .....  
State / Territory: ..... Facsimile: .....

8. Pursuant to subparagraph 252A(3)(c)(i) of the Act, I..... insert  
name} the Secretary or an SES Band 3 employee of the Department of Immigration and Citizenship  
{delete whichever does not apply} authorise a strip search to be conducted  
on..... {insert name of person in immigration detention to be  
searched} being satisfied that there are reasonable grounds for suspecting that:

- Insert the reasons why you are satisfied there are reasonable grounds for those suspicions (attach another page if additional space is required):**

[illegible]

2 April 2011  
Chapter 8 - Strip searches of persons in immigration detention - p 38

10. Signature: ..... Date: .....

Position: ..... Time: .....

**PLEASE FAX THIS FORM AFTER AUTHORISATION TO THE NUMBER AT CLAUSE 7  
AND FORWARD THE ORIGINAL TO THE RELEVANT DETENTION OPERATIONS  
ASSISTANT SECRETARY (EAST / WEST / IMA) IN NATIONAL OFFICE**

### **Oral Authorisation**

(To be completed by the officer requesting authorisation for the strip search where it is not possible to request and/or obtain initial authorisation by fax)

11. I have obtained oral authorisation from..... {insert name} the Secretary or an SES Band 3 employee of the Department of Immigration and Citizenship {delete whichever does not apply} to conduct a strip search on ..... {insert name of person in immigration detention to be searched}.

12. Date of authorisation: .....

Time of authorisation: .....

Signature of officer requesting authorisation: .....

1. I.....

{insert name} being an officer under the Migration Act 1958 (the Act) request authorisation for the person named at clause 6 to conduct a strip search pursuant to s252A of the Act of the person in detention named at clause 2.

Identification Number: .....

[illegible]

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[illegible]

- PLEASE FAX THIS FORM AFTER AUTHORISATION TO THE NUMBER AT CLAUSE 7  
AND FORWARD THE ORIGINAL TO THE RELEVANT DETENTION OPERATIONS  
ASSISTANT SECRETARY (EAST / WEST / IMA) IN NATIONAL OFFICE PO BOX 25  
BELCONNEN, ACT, 2616**

*{To be completed by the officer requesting an order authorising the strip search where it is not possible to request and/or obtain initial authorisation by fax}*

12. I have obtained oral authorisation from  
..... {insert name} a State Magistrate  
in the State/Territory of..... to conduct a strip search on  
.....{insert name of person in immigration detention to be  
searched}.
13. Date of authorisation: .....  
Time of authorisation: .....  
Signature of officer requesting authorisation: .....



## **Information to be provided to a person in immigration detention about strip searches and the law**

The Migration Act 1958 provides for the strip search of people in immigration detention under the following conditions:

- if an officer\* suspects on reasonable grounds that you have hidden on your body, or in your clothes, or in something in your possession:
  - a weapon or
  - other thingwhich could be used to hurt someone or to help you or another person in immigration detention escape from immigration detention and
  - you do not hand over the weapon or any such things to the officer and
  - authorisation has been obtained for the search.

A warrant is **NOT** required for the strip search to take place.

- Under the Migration Act children under 10 years old can not be strip searched.
- If you are between the ages of 10 years and 18 years, authorisation for the search has been given by a State Magistrate\*\* in accordance with the Migration Act.
- If you are over 18 years of age, authorisation for the search has been given by a senior officer (the Secretary or a Senior Executive Officer, Band 3) of the Department in accordance with the Migration Act\*\*.

The search will be conducted by an officer authorised under the Migration Act to conduct strip searches.

### **WHAT IS A STRIP SEARCH?**

- This means you will have to **TAKE OFF** some or all of your clothes so that the authorised officer\*\*\* conducting the search can see if you have hidden a weapon or thing described above in your clothes or on your body.
- The search **WILL NOT** include a search of your body cavities.
- The search will be carried out in a private area by an authorised officer of the same sex as you.
- The authorised officer may ask another person to help him or her carry out the search. This person will be of the same sex as you unless:
  - the person is a medical practitioner, for example a doctor, and
  - a medical practitioner of the same sex as you is not available within a reasonable time.
- The authorised officer conducting the search must wear gloves for health and safety reasons.
- There will be a paper smock provided for you during the search.
- An authorised officer may take possession of and retain a weapon or thing described earlier, or another thing that might provide evidence of the commission of an offence against the Migration Act.
- If you have any information or know of any reasons that might affect the search, please tell the officer who is to conduct the search.
- You may ask questions or seek the assistance of an interpreter.

## YOUR RIGHTS UNDER THE LAW

If you are a child (at least 10 but under 18), or you are over 18 and incapable of managing your affairs:

- your parent or guardian must be present if they are in detention with you and are readily available.
- If your parent or guardian is not available or if you do not wish either of them to be present during the strip search, someone who is capable of representing your interests will be present. This person, as far as is practicable in the circumstances, should be acceptable to yourself.

If you are an adult (18 and over), you:

- may nominate another person to be present during the strip search. If you are unable to nominate someone who is readily available at the same place as you, and who is willing to attend the strip search within a reasonable time, the strip search can still proceed.
- will be provided with adequate clothing if during the search any of your clothing is retained, damaged or destroyed.

## PRIVACY ACT 1988

The department and its service provider will not disclose personal information about you obtained during a strip search to others, except in accordance with the Privacy Act 1988. Information may be passed on to law enforcement agencies and others who carry out the department's functions.

## Notes

\* Under the Migration Act s5(1), an “officer” means:

- i an officer of the Department, other than an officer specified by the Minister in writing; or
- ii a person, other than a person specified by the Minister in writing, who is:
  - an officer for the purposes of the Customs Act 1901 or
  - a protective service officer for the purposes of the Australian Protective Service Act 1987
- iii a member of the Australian Federal Police or of the police force of a State or Territory or
- iv any other person authorised by the Minister, by notice published in the Gazette, to be an officer for the purposes of this Act.

\*\* Under the Migration Act, paragraph 252C(3) specifies that the strip search of a person in immigration detention over 18 years of age must be authorised by the Secretary or an SES Band 3 employee in the Department of Immigration and Citizenship. Section 252A(3)(c)(ii) specifies that the strip search of a person in immigration detention between the ages of 10 and less than 18 years must be authorised by a State Magistrate.

\*\*\* Under the Migration Act (s.5(1)), an “authorised officer” means an officer “authorised in writing by the Minister or the Secretary for the purposes of that provision”.

**Acknowledgment form for a person in immigration detention who is to undergo a strip search**

I, ..... (insert full name of person),  
being a person accommodated at..... (insert  
location), have been advised that I am to undergo a strip search pursuant to s252A and s252B of the  
Migration Act 1958.

I acknowledge that I have been given:

- information explaining s252A and s252B of the Migration Act 1958
- information explaining the purpose for which my personal information will be collected and the types of persons, bodies or agencies to which it may be disclosed
- adequate time to read the information and
- if required, the opportunity to access an interpreter.

I understand that if I refuse to sign the Acknowledgment Form, an authorised officer will record information below which:

- outlines that the steps described above have been carried out
- records the fact that I have refused to sign and
- records the fact that I have given no reason for refusing to sign or
- records the reasons (if any) that I have given for refusing to sign this  
Acknowledgment Form.

The person in immigration detention should be advised that refusal to sign the Acknowledgment Form will not prevent the strip search from proceeding.

Signed: .....Dated: .....

(signature of person in immigration detention)

**Complete if person refuses to sign this Acknowledgment Form**

The person, ....., held at ..... (insert location where held), has refused to sign this Acknowledgment Form. I certify that he/she\* has been given:

- information explaining the effect of s252A and s252B
- information explaining the purpose for which his / her\* personal information will be collected and the types of persons, bodies or agencies to which it may be disclosed
- adequate time to read the information and

- if required, the opportunity to access an interpreter.

The grounds for the refusal have not been given / have been given.\* If grounds have been given, record them below.

.....  
.....  
.....  
.....  
.....

Signed: ..... Witness: .....  
(Officer authorised to conduct the search)

\* Cross out whichever is not applicable

Date: .....

## **Brief on strip search of person in immigration detention**

Submission

In-Confidence

For Information/Action

To: Minister

Subject: Brief on strip search of person in immigration detention

Purpose: To provide you with the details of a strip search that was conducted on a person in immigration detention on *(insert date strip search was conducted)*.

Urgency: Please action before *(insert date)*  
*(short reason here)*

On *(insert date strip search was requested)*, the department received a request from *(insert title/role/organisation of person who made the request)*, to authorise the strip search of a person in immigration detention, *(insert name of person in immigration detention)*, located at the *(insert location of person in immigration detention)* immigration detention centre (IDC) (or name of other immigration detention facility if not an IDC).

This request was made in writing for the purposes of section 252A of the *Migration Act 1958* (the Act). Authorisation to perform a strip search under the Act was given by Deputy Secretary *(insert name and title of Secretary or SES Band 3 officer)* (Attachment A) in accordance with departmental guidelines: Detention Services Manual Chapter 8 - Strip searches of persons in immigration detention.

The search was conducted by an authorised officer of *(insert name of Detention Service Provider)* at *(insert time strip search was conducted)* on *(insert date strip search was conducted)* at the *(insert location of person in immigration detention)* IDC (incident report at Attachment B). Prior to the search, *(insert name of person in immigration detention)* was provided with an information form (Attachment C) and was given adequate information and assistance about various matters relating to the conduct of the search (see Attachment D signed by *(name of person in immigration detention, or DSP officer if person refused to sign)*).

Attached is a draft statement to Parliament (Attachment E) required as a result of a strip search of a person in immigration detention.

## Attachments

Attachment A: Request for / Provision of authorisation to conduct a strip search of a person in immigration detention is included in this instruction (depending on age of person, see either Request for / provision of authorisation to conduct a strip search of a person in immigration detention aged at least 18 years or Request for / provision of an order by a State Magistrate to conduct a strip search of a person in immigration detention aged at least 10 but under 18 years)

Attachment B: Incident Report - Strip Search (further information on preparing an incident report can be found in section 27 Reporting requirements)

Attachment C: Information to be provided to a person in immigration detention about strip searches and the law is included in this instruction

Attachment D: An Acknowledgment form for a person in immigration detention who is to undergo a strip search is included in this instruction

Attachment E: A Statement to Parliament is included in this instruction

*(insert any other attachments that are deemed relevant for example other information or case management briefs relating to the person)*

## Recommendation

That you:

Note that the strip search was conducted in accordance with the legislative requirements of section 252A of the Act

agreed / not agreed

That you sign the statement for tabling in Parliament at Attachment A at the next Parliamentary sittings.

signed / not signed

Authorising Officer Signature, FAS  (insert name here) (insert position Title here) (insert date) (insert phone number)	Minister Signature, Date
---	-----------------------------

**Minister/Parliamentary Secretary's Comments**

Contact Officer: (insert Name, Position, Section/Branch, Phone number)

**Through**

Cc:           Parliamentary Secretary  
              Secretary  
              Deputy Secretaries  
              *(insert any others as necessary)*

## Background

*(insert person in immigration detention's immigration history if not already documented in other attachments included)*

*(insert name of detention service provider)* must request permission as required by paragraph 252A(3)(C) of the Act and take into account the provisions of subsection 252A(3A) of the Act. As *(insert name of detention service provider)* had formed reasonable suspicion that hidden on *(insert name of person in immigration detention)*, in his/her clothing or in a thing in their possession may be a weapon, or other thing, capable of being used to inflict bodily injury; or to help the person in immigration detention or another person in immigration detention to escape from immigration detention ("prohibited item") Attachment A.

*(insert reason/s for suspecting person and why a pat search or screening could not be used as an alternative to a strip search to detect the suspected item/s)*

The strip search was performed in a manner that preserved *(insert name of person in immigration detention)* dignity and allowed the searching officer to properly conduct the search as documented in the *(insert name of detention service provider)* Incident Report - Strip Search" Attachment B. *(insert name of person)* was provided with information about the search as well as interpreting services if he/she so wished (Attachment C). *(insert name of person)* declined/accepted to use an interpreter. *(insert name of person)* also signed the "Acknowledgement Form" Attachment D.

*(insert details of any previous incidents in which the person was involved)*



## **Statement to Parliament**

Statement to Parliament regarding number of strip searches undertaken under the powers conferred by s252A of the Migration Act.

The number of strip searches undertaken between (insert either: 1 January and 30 June 2XXX OR 1 July and 31 December 2XXX was (insert number of strip searches conducted during the relevant period).

(insert name of Minister)  
Minister for Immigration and Citizenship

# **Detention Services Manual**

## **Chapter 8 - Safety & security**

### **Incident management & reporting**

#### **ABOUT THIS INSTRUCTION**

This instruction comprises:

- Incident management & reporting.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 2 April 2011.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **INCIDENT MANAGEMENT & REPORTING**

There is currently no policy or procedure guidance specific to this matter.

# Detention Services Manual

## Chapter 8 - Safety & security

### Excursions

#### **ABOUT THIS INSTRUCTION**

This instruction, which is to provide guidance when persons in immigration detention request excursions, comprises:

- Excursions.

#### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 1 July 2011 to:

- incorporate updated departmental information
- include policy on:
  - “directed persons” - see section 3.3 Directed persons and
  - special purpose visits - see section 4 Requests for special purpose visits and
- make minor text changes.

#### **Owner**

Detention Policy Section, Detention and Services Policy Branch, Compliance & Case Resolution Division, National Office.

#### **Contents summary**

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## **EXCURSIONS**

This part comprises:

- [section 1 Definitions](#)
- [section 2 Guiding principles](#)
- [section 3 Roles and responsibilities](#)
- [section 4 Requests for special purpose visits.](#)

### **1 Definitions**

An excursion is a trip offsite of the immigration detention facility (IDF) other than for attendance at medical, immigration, judicial and law enforcement appointments. Requests for excursions will in the main be for contractually obligated excursions that have a recreational aspect, and/or excursions that fit the particular objective of contractually obligated programs and activities.

Also included in this instruction are those offsite trips that are for the purpose of so-called “special purpose visits” (SPVs). Requests for SPVs (RfSPVs) are discussed under [section 4 Requests for special purpose visits](#).

### **2 Guiding principles**

The guiding principles in relation to the ability of all persons in immigration detention to apply for, or be offered the opportunity to participate in excursions are encapsulated in the immigration values in [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#) which states that persons in immigration detention will be treated fairly and reasonably within the law and that conditions of detention will ensure the inherent dignity of the human person.

Persons in border screening detention are not able to apply for, or participate in, an excursion during the period of border screening detention.

All excursions are based on principles of risk management; the Australian Risk Management Standard (ASNZ s4360:2004) and the department’s risk management framework apply.

All persons in immigration detention can have their request for an excursion considered including persons who have had a visa cancelled under character grounds.

However, favourable consideration of their request is subject to the necessary risk assessments and the availability of detention service provider (DSP) staff to effect excursions safely.

The DSP and the relevant Regional Manager, Community and Detention Services Division, will ensure that evaluation of the request is progressed quickly.

### **3 Roles and responsibilities**

#### **3.1 The department**

The officer responsible for approving excursions is the Regional Manager, Community and Detention Services Division.

An excursion cannot proceed without the express approval of the Regional Manager or their nominated delegate. The department reserves the right to cancel or postpone excursions.

Factors for the Regional Manager to consider:

- operational capacity of the IDF
- availability of DSP staff to escort the persons in immigration detention on the excursion
- current security, site and flight risk assessments
- advice of medical professionals who may be treating the person in immigration detention
- appropriateness of the excursion to the security and flight risk
- equity amongst persons in the immigration detention population (for example, how many excursions each individual has participated in, particularly where there is a limit on the number of participants for an excursion)

- individual person's circumstances (for example, sick wife in hospital)
- the department's duty of care obligations to the persons in immigration detention in ensuring that their health and wellbeing is safeguarded.

Approval for regular low risk excursions (for example, the library) can be approved by the Regional Manager for the period of one month with valid security, flight and site risk assessments.

In all cases, consideration of requests for contractually obligated excursions must include assessment of the visa pathway history and support from Case Management therefore **MUST** be sought.

When considering requests for excursions, decision makers may attach certain conditions to the granting of a request, for example, the person should have no recorded incidents against them for at least one month prior to the request being considered. Decision makers should also be mindful in relation to who may be eligible, and not favour requests for excursions from persons who have been in immigration detention for relatively short periods of time if it would mean that longer term detainees who require additional support miss out.

Persons in immigration detention will be provided with written advice in response to their requests.

### 3.2 Detention service provider

The DSP will provide appropriate supervision during the excursions and will complete the relevant supporting documentation.

A request for an excursion will go to the DSP in the first instance and then the DSP will provide the Regional Manager with the following information and any additional information to assist the Regional Manager in making a decision:

- type of excursion
- date
- number of participants
- number of escorts required and relevant gender information
- location of excursion
- estimated time frame
- current security risk
- current flight risk
- current site risk assessment
- risk to the person in immigration detention.

The DSP will record all movement of persons in immigration detention in the portal (and/or any other relevant records management systems) as well as any incidents that occurred during any excursion.

Special consideration must be given to the cultural and gender mix of the immigration detention population when deciding on the type and destination of an excursion.

### 3.3 Directed persons

There may be instances where persons in immigration detention are escorted while on an excursion by a directed person. Such excursion may be part of organised programs and activities that are implemented with the assistance of NGO personnel and volunteer community organisations. A directed person is a person authorised under paragraph (a)(ii) of the Act definition of **immigration detention** to act on behalf of an officer to maintain immigration detention of a person while they are outside a place of immigration detention. For further information see DSM - Chapter 1 - Legislative & principles overview - Directed persons.

## **4 Requests for special purpose visits**

### **4.1 Considering a request for special purpose visits' (RfSPV)**

SPVs are visits by persons in immigration detention in instances where significant compassionate or humanitarian circumstances exist. These may include death or critical illness of close family and the birth of a child to the person. A further circumstance may be where a person is transferred interstate as no detention facility exists in the location where their immediate family resides (parents, spouse and children, as the case may be) and where the immediate family cannot visit the person in immigration detention.

Decisions to grant such requests must:

- be in accordance with the service delivery values
- be fair and reasonable and
- uphold the dignity of and respect for the person in immigration detention.

However, RfSPVs should also be balanced against the interests of the tax payer: in case of interstate requests, any relevant alternatives must also be explored, for example:

- facilitating a family member to visit the facility (circumstances permitting)
- facilitating video conferencing.

Consideration of these requests in all cases must include assessment of the visa pathway history and support from Case Management therefore **MUST** be sought.

Depending on the humanitarian and compassionate urgency associated with a request, decision makers may attach certain conditions to the granting of a request, for example, the person should have no recorded incidents against them for at least one month prior to the request being considered.

### **4.2 Approval required from AS Detention Operations**

Given the possible public sensitivities and potential for media interest in relation to SPVs, with all such requests approval must be sought from the relevant AS Detention Operations, National Office, who may inform the Minister's office, if necessary.

If granted, the above roles and responsibilities of both the department and the DSP equally apply, with special emphasis on correct assessment of current security risk, current flight risk, current site risk, and risk to the person in immigration detention, and the involvement of Case Management. While all excursion requests and decisions must be properly recorded and documented, this is especially important for RfSPVs. Where granted, such escorted visits may attract public and media interest and therefore staff must be able to demonstrate that decisions are transparent and accountable.

# Detention Services Manual

## Chapter 8 - Safety & security

### Transfers within immigration detention centres

#### **PURPOSE**

This policy instruction, which gives policy and procedures regarding the transfer of persons detained in immigration detention centres (IDCs) to other accommodation options *within the IDC in which they reside*, comprises:

- Guiding principles
- IDC accommodation
- Transfers.

Transfers between IDCs or between other forms of detention within the immigration detention network are not covered by this instruction. For policy and procedures relating to these types of transfers, see DSM Chapter 8 - Safety & security: Transfers between immigration detention facilities.

#### **Related instructions**

- DSM Chapter 1 - Legislative & principles overview - Service delivery values
- DSM Chapter 8 - Safety & security: Behaviour management
- DSM Chapter 8 - Safety & security: Restrictive detention
- DSM Chapter 2 - Client placement: Client placement model and
- DSM Chapter 6 - Detention health.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS) was reissued on 15 May 2009 with minor text changes.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## **GUIDING PRINCIPLES**

The guiding principles in relation to access to transfers within immigration detention centres (IDCs) are encapsulated in the immigration values in DSM Chapter 1 - Legislative & principles overview: Service delivery values which state that people in immigration detention will be treated fairly and reasonably within the law and that conditions of detention will ensure the inherent dignity of the human person. Relating this principle to the transfer of persons within an IDC means that persons in immigration detention who may be placed in a more restrictive form of accommodation will be treated reasonably within the law to ensure their own safety and the safety of others within the facility.

All internal transfers, including transfers into more restrictive forms of accommodation, are determined on a case-by-case basis and must be the result of a client placement assessment (see DSM Chapter 2 - Client placement: Client placement model).

The client placement assessment will ensure that the decision to transfer is transparent, documented, nationally consistent, demonstrably reasonable, proportionate to the circumstances, and necessary to meet the department's duty of care requirements.

The decision to transfer must incorporate all relevant information and circumstances of the individual case, including physical and mental health among other key client placement model indicators.

Where a transfer forms part of the imposition of restrictions, the timeframe must be in accordance with the stated objective of those restrictions and generally be for a short-term only.

Where internal transfers form part of a strategy to address health concerns, the transfer must be:

- in accordance with the provision of DSM Chapter 6 - Detention health and
- supported by a client placement assessment.

In all instances, and as detailed in DSM Chapter 2 - Client placement: Client placement model, a case management approach will apply to ensure that the needs of the individual are addressed. This will include appropriate physical and mental health checks and regular review to ensure that the transfer remains appropriate.

No part of the centre is to be used as a place to restrict the movement of a person in immigration detention without the prior approval of the Regional Manager, Community and Detention Operations (Regional Manager).

## **IDC ACCOMMODATION**

This Part comprises:

- section 1 Accommodation options within IDCs
- section 2 MSUs and the status of multipurpose rooms.

### **1 ACCOMMODATION OPTIONS WITHIN IDCs**

Places of accommodation within an IDC range on a scale from less restrictive to more restrictive, including:

- general compounds
- more restrictive compounds
- behavioural management units (including Management Support Units - MSUs)
- multi-purpose rooms (see section 2 MSUs and the status of multipurpose rooms) and
- observation rooms (medical observation rooms or other observation rooms not located within a management support unit).

It is important to note that the list of places of accommodation is not exhaustive and that other places may be developed as the immigration detention network is expanded, remodelled or constructed in response to operational requirements. The use of individual areas of an IDC for a specific purpose may differ over time as operational needs of the IDC change.

Each IDC may differ as to the range of on-site accommodation options that are available. Further, each type of accommodation within an IDC can hold a limited number of persons. These logistical limitations may impact on the decision to transfer persons within IDCs.

### **2 MSUS AND THE STATUS OF MULTIPURPOSE ROOMS**

The only MSU remaining in the immigration detention network is located at Villawood IDC. However, Christmas Island has the capability to provide a secure facility if required.

MSUs are a more restrictive form of accommodation used as a last resort to manage persons in immigration detention that present with behavioural or security concerns. (See section 10 Additional requirements for transfer to MSU.)

In some IDCs, multipurpose (including observation and/or “hardened”) rooms may also be used for this purpose. A hardened room is equipped with robust furniture and fittings and is designed to be resistant to the effects of aggressive physical behaviour and is also used to accommodate persons who are at risk of self-harm.

The flexibility of multipurpose rooms means they can be used appropriately for a variety of reasons with solutions tailored to the special needs of a person in immigration detention. For this reason it is inappropriate to identify them as MSUs.

However, it is possible to configure and operate some of the multipurpose facilities in such a way that the level of amenity, privacy and control of movement is equivalent to that in an MSU.

For this reason, safeguards and reporting requirements commensurate with those in place for MSUs also apply to multipurpose rooms when they are used in the same way as an MSU.

## **TRANSFERS**

This Part comprises:

- [section 3 Reason for transfer](#)
- [section 4 Transfers for behaviour management purposes](#)
- [section 5 Warning of transfer for behaviour management purposes](#)
- [section 6 Notification of detention placement review](#)
- [section 7 Approval and notice of transfer](#)
- [section 8 Effecting the transfer](#)
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- [section 12 Communicating with persons in immigration detention about transfers](#)
- [section 13 Orientation](#)
- [section 14 Health care needs](#)
- [section 15 Visits](#)
- [section 16 Records management](#).

### **3 REASON FOR TRANSFER**

It may be necessary to transfer a person to another place of accommodation within an IDC for several reasons including:

- to restrict a person's movements for behaviour management reasons
- to manage the behaviour of persons in immigration detention who are non-compliant with lawful orders and directions and when their behaviour impacts on security and safety and other strategies to manage the persons behaviour have been unsuccessful
- to recognise compliant behaviour
- to improve welfare and care arrangements
- to protect the physical and mental health of a person in immigration detention
- to protect the physical safety of other persons in immigration detention and staff
- to prevent the probable occurrence of a serious incident (where there is intelligence that the transfer is likely to assist in preventing such an incident)
- for logistical purposes (such as to enable a person to be closer to internal medical facilities)
- for infrastructure purposes (such as reorganisation of compounds or structural problems) or
- to facilitate a request by a person in immigration detention to be transferred.

### **4 TRANSFERS FOR BEHAVIOUR MANAGEMENT PURPOSES**

Internal transfer is a mechanism to assist in the management of unacceptable behaviour and to maintain the good order and security of an IDC and the safety and welfare of persons in immigration detention, staff and visitors to the IDC.

Any transfer being considered for behavioural management purposes must directly relate to the behaviour or risk being managed and be linked to a behaviour management plan.

In turn, this behaviour and its associated risk must directly relate to the "Code of Conduct for Detainees", which provides both a bench-mark for what is expected, and a point of reference at which any transfer and associated de-escalation can be targeted - see [DSM Chapter 8 - Safety and security: Behaviour management](#).

A behaviour management agreement must be established for a person who has been transferred to a more restrictive place of accommodation for behaviour management reasons. For further information regarding behaviour management see [DSM Chapter 8 - Safety and security: Behaviour management](#).

## **5 WARNING OF TRANSFER FOR BEHAVIOUR MANAGEMENT PURPOSES**

A person being considered for a transfer on behavioural management grounds, where practicable, should be given a warning identifying behavioural concerns and be allowed the opportunity to address these concerns and demonstrate within a reasonable timeframe an improvement in their behaviour. This information should be recorded in a behaviour management plan.

Issuing a warning for non-compliant behaviour is not part of the client placement model process and therefore separate records need to be kept when a warning is given. All details of a warning of possible transfer should be recorded in a behaviour management plan and placed on the person's file, including the date of the warning, the advice given to the person of the consequences of non-compliance with the warning, use of interpreters if applicable and the person's response to the warning.

If there is any suspicion that a medical, psychological or psychiatric condition may be causing or contributing to non-compliant behaviour, the health services manager should be included in discussions regarding management strategies prior to any transfer being put in place. Where it is not practicable to consult the health services manager before the transfer, this must be done as soon as possible after the transfer.

## **6 NOTIFICATION OF DETENTION PLACEMENT REVIEW**

Where practicable, a person in immigration detention for whom a transfer is being considered, should be given a completed 'Notification detention placement review pending' form (see DSM Chapter 2 - Client placement: Client placement model) in a language they understand (including using interpreters as needed).

## **7 APPROVAL AND NOTICE OF TRANSFER**

Before a transfer can take place, a departmental officer must prepare a Client placement assessment form for approval by the Regional Manager, as outlined in DSM Chapter 2 - Client placement: Client placement model.

In urgent circumstances it may be necessary for the safety of the person in immigration detention and/or others, to transfer the person into more appropriate accommodation before a client placement assessment can be carried out. In such circumstances, a client placement assessment must be completed as soon as reasonably practicable and within 48 hours.

It is essential that a clear record of the decision making process is available. The reasons for the transfer should be clearly stated, and all relevant considerations that were addressed in the decision making process should also be documented. It is not sufficient to state the reason(s) in general terms.

Any connections with an existing care plan, behaviour management agreement and other behaviour management strategies already employed must be clearly identified. In the absence of any of these, consideration must be given to establish these.

Where possible, the health services manager should be notified of an intention to transfer a person, prior to the transfer taking place.

Where a decision to transfer a person to another place of accommodation has been made, the person is to be provided with a *Notification of placement assessment outcome* - see DSM Chapter 2 - Client placement: Client placement model. A copy must also be placed on the person's file.

## **8 EFFECTING THE TRANSFER**

Once the Regional Manager or delegate has approved a transfer, the transfer must be carried out as soon as practicable. The Regional Manager or delegate must inform the DSP that the transfer is to take place to facilitate the transfer in a timely manner.

The Regional Manager is to ensure that the DSP has made the appropriate arrangements prior to any transfer taking place. Such arrangements include, but are not limited to, the following:

- allocation of appropriate accommodation
- advice to health services so that medication is delivered to the new location

- redirection of mail and telephone calls
- preparation for transfer of personal belongings (for example, providing containers and assigning responsibility for packing to the person in immigration detention or the DSP), see DSM Chapter 3 - Entering & leaving detention: Personal property and
- possible rescheduling of educational and recreational activities.

The DSP must ensure all property of the person is either moved with the person upon transfer or appropriately secured to prevent the possible loss of property. A record must be made of the action taken in relation to the property and the location of the property following transfer. Where possible, the person will be provided with the opportunity to pack and remove their own belongings (see DSM Chapter 3 - Entering & leaving detention: Personal property).

## **9 REVIEW OF TRANSFER DECISIONS**

Review of a transfer decision will be made in accordance with the client placement model. Any party, including the person in immigration detention, can request such a review. Where the transfer is to a more restrictive place of detention such a review must be undertaken within seven days and in the case of an MSU within 48 hours.

If a decision is taken to transfer the person back to their original or another place of accommodation, the transfer must be carried out as soon as practicable after the decision is made.

All information regarding the review of the place of accommodation within the IDC, including relevant factors in making the decision as to whether the person is to remain in the current place of accommodation or to be transferred, must be recorded on the person's file.

## **10 ADDITIONAL REQUIREMENTS FOR TRANSFER TO MSU**

Within 24 hours of any MSU placement, the Regional Manager *must* notify:

- the National Manager Operations and
- the First Assistant Secretary, Community & Detention Services Division.

The First Assistant Secretary, Community & Detention Services Division must endorse all placements over 24 hours.

The transfer of a person to the MSU will occur only when there is no viable alternative for ensuring the safety of an individual or individuals (not necessarily the person concerned) in their current location.

It is not appropriate to allow a person to remain in an MSU for an extended period of time and alternative measures must be considered after placement of a person in an MSU for a period in excess of 48 hours.

If it necessary for a person to remain in the MSU for longer than 48 hours, a full review of the placement, including a health review by the health services manager, *must* be initiated.

For other aspects related to detention in MSUs, see DSM Chapter 8 - Safety and security: Restrictive detention.

## **11 USE OF REASONABLE FORCE**

If the use of force or an instrument of restraint is required to carry out a transfer, this must be reasonably necessary and proportionate to the particular circumstances and only undertaken by officers who have undertaken training in the use of force. It must only be used as a last resort and employed for the minimum time necessary to achieve its objective - that is, to restore the safety and good order of the IDC or prevent the person from harming themselves or others. For policy and procedures see DSM Chapter 1 - Legislative & principles overview: Use of force in detention.

## **12 COMMUNICATING WITH PERSONS IN IMMIGRATION DETENTION ABOUT TRANSFERS**

Persons in immigration detention should be informed of all stages of the assessment and review process for transfers and be given the opportunity to improve any non-compliant behaviour and avoid negative consequences - see:

- DSM Chapter 8 - Safety and security: Behaviour management and
- DSM Chapter 8 - Safety and security: Restrictive detention).

This requirement can be dispensed with when the situation is so urgent that to take the time to do so would impact on the good order and security of the IDC or the safety of any individual in it.

Persons in immigration detention must be given, in writing, information about their circumstances, any decisions made affecting them and the reasons for those decisions - see DSM Chapter 2 - Client placement: Client placement model.

The Regional Manager must be satisfied that persons in immigration detention have access to the complaints mechanism and are aware of their rights to contact the Australian Human Rights Commission, the Commonwealth Ombudsman, the Australian Red Cross, and interpreting services at all times before, during and after the transfer process.

## **13 ORIENTATION**

A person who has been transferred should be given an orientation of their accommodation as soon as practicable; this may include explanation of the following:

- access to health services
- when medication is dispensed
- laundry facilities
- mail and property deliveries
- arrangements for visitors
- arrangements for smokers and
- any curfews.

## **14 HEALTH CARE NEEDS**

Persons in immigration detention, including those who have been transferred, must be able to access timely and effective primary health care, psychological/psychiatric services, including counselling:

- in a culturally responsive framework
- where a condition cannot be managed within the IDC, by referral to external advice and/or treatment.

For further information on health care needs see the DSM Chapter 6 - Detention health.

## **15 VISITS**

Persons in immigration detention are, subject to their agreement, able to receive visits from relatives, friends, community contacts or legal, diplomatic or consular representatives. Visits may be subject to restrictions on the person's movements.

A person in immigration detention may be denied, or have limited access to, a visitor or visits for behavioural management reasons. Any restrictions should only be in place for a minimum period of time. A record must be kept of each instance where visits are not facilitated and the reasons for the restriction.

If a transfer will limit access to visits, arrangements should be made to inform any regular visitors of the change in circumstances, whether by the person in immigration detention or the DSP. It is particularly important that if a decision is made to cancel a pre-approved visit, the visitor be informed in a timely manner - see DSM Chapter 4 - Communication & visits: Visitors & entry to immigration detention facilities.

## **16 RECORDS MANAGEMENT**

Record keeping is an integral and critical component in transferring persons in immigration detention to other places of accommodation within an IDC. All records and relevant information in relation to a transfer to another place of accommodation must be placed on the person's file as soon as practicable and preferably within 24 hours of making the notation. Such documents include, but are not limited to:

- completed client placement assessments
- email correspondence regarding the transfer
- minutes of counselling
- incident reports
- DSP security intelligence reports
- file notes on any telephone or other conversations in relation to the transfer
- video recordings
- whether a warning of possible transfer is given
- any notices and other paperwork in relation to pre-transfer and transfer
- a list of any personal property that is transferred with the person
- comments by the person in immigration detention who was transferred
- "detainee care plan"
- behaviour management agreement (if any)
- case management strategies
- detailed case notes
- details of the outcome of monitoring and review processes
- any other information relevant to the person's welfare or good management
- records of other administrative action and
- any other document referred to in this instruction.

As far as practical, all records in relation to the transfer should be kept on the approved departmental electronic record keeping system (for example ISIS, ICSE, TRIM, CCMD Portal). If the information is not appropriate for electronic recording in full, a reference note is to be made to the presence of these notes on the person in immigration detention's individual hardcopy file.

Files should be kept in good order and in accordance with departmental policy and best practice in records management - see DSM Chapter 1 - Legislative & principles overview: Records management.

# Detention Services Manual

## Chapter 8 - Safety & security

### Placement in correctional facilities

#### **ABOUT THIS INSTRUCTION**

##### **Contents**

This instruction comprises:

- Introduction
- Authorisation process for transfer to a correctional facility
- Action required during the placement.

##### **Related instructions**

- DSM - Chapter 1 - Legislative & principles overview - Service delivery values
- PAM3: Act - Detention - Detention review - The role of the detention review manager.

##### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 19 April 2010 to rename the instruction and relocate it within the Detention Services Manual (it was previously “PAM3: Act - Detention - Detention centres - Placement in correctional facilities”).

##### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

##### **Contents summary**

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## **INTRODUCTION**

This Part comprises:

- section 1 Scope
- section 2 Legislative references.

### **1 SCOPE**

This instruction applies to persons in immigration detention assessed under the department's client placement model (CPM) as unable to be managed effectively in the immigration detention network (IDN) and who to be placed in a correctional facility. The decision to place a person in immigration detention is not to be made for punitive reasons.

Approval for a person in immigration detention to be placed in a correctional facility can only be made after assessment under the CPM and a full submission presented to the Assistant Secretary, Detention Operations and Client Services Branch for approval.

Placement of a person in immigration detention in a correctional facility following assessment under the CPM must be negotiated on a case-by-case basis between the head of the relevant correctional facility and the Assistant Secretary, Detention Operations and Client Services and is to be for the shortest period of time possible.

### **2 LEGISLATIVE REFERENCES**

#### **2.1 Person in immigration detention**

*Immigration detention* is defined in s5(1) of the Migration Act to include being held by, or on behalf of, an officer in a prison or remand centre of the Commonwealth, a state/territory.

*Officers* for the purposes of the Act include employees of correctional services departments and corporations engaged by the state/territory to manage correctional institutions - see the legislative instrument.

## **AUTHORISATION PROCESS FOR TRANSFER TO A CORRECTIONAL FACILITY**

This Part comprises:

- section 3 Procedures
- section 4 Notice of transfer to a correctional facility.

### **3 PROCEDURES FOR OBTAINING AUTHORISATION**

#### **3.1 The departmental Central Executive**

The departmental Centre Executive will complete a client placement assessment. If the person in immigration detention is assessed as not being able to be managed in the IDN, the departmental Centre Executive must recommend to the Assistant Secretary, Detention Operations and Client Services, that the person in immigration detention be placed in a correctional facility.

The departmental Centre Executive will provide a full submission to the Assistant Secretary, Detention Operations and Client Services (see Submission to AS DOCS), outlining the reasons for the recommendation for the placement of a person in immigration detention in a correctional facility. The following documentation must be included as part of the submission:

- client placement assessment
- history of the person in immigration detention
- the current circumstances of the person in immigration detention
- an outline of the alternative placements which have been considered and rejected and the reasons for not proceeding with the alternate placements.

#### **3.2 The submission**

In considering the request, the Assistant Secretary, Detention Operations and Client Services will also take into account the department's duty of care to the person in immigration detention and in particular consider:

- the period of time the person in immigration detention will be placed in a correctional facility
- the location of the correctional facility including its proximity to family and friends of the person in immigration detention and other required services providers
- facilities, services and freedoms of movement and association that the person in immigration detention will have in the correctional facility.

#### **3.3 Negotiations with the correctional facility**

Should the Assistant Secretary, Detention Operations and Client Services agree with the request, it is the responsibility of the Assistant Secretary, Detention Operations and Client Services, to negotiate a placement in a correctional facility with the head of the relevant correctional facility. The negotiation should include the following:

- the period of time of the placement
- reasons upon which the placement is sought
- issues which may affect the person in immigration detention's placement
- any special care needs that may be required and
- the most appropriate placement within the correctional facility for the person in immigration detention.

### **3.4 Refusal by correctional facility to accommodate the person in immigration detention**

If the request is refused by the head of the correctional facility the Minister for Immigration may, at the request of the Assistant Secretary, Detention Operations and Client Services, intervene and negotiate with the state/territory Minister.

## **4 NOTICE OF TRANSFER TO A CORRECTIONAL FACILITY**

Once placement in a correctional facility has been authorised, the person in immigration detention must be provided with a Notice of transfer to a correctional facility. The Notice provides the reasons for the placement and the date of the formal review of the placement. Copies must be sent to the person in immigration detention's legal representative and/or migration agent, if engaged by the person in immigration detention.

The person in immigration detention must be asked who they wish to be notified of their transfer and appropriate notification made as soon as reasonably practicable. The person in immigration detention's records will be appropriately reviewed and copies and/or summaries will accompany the person in immigration detention to the correctional facility.

## **ACTION REQUIRED DURING THE PLACEMENT**

This Part comprises:

- [section 5 Responsibilities of the nominated departmental officer](#)
- [section 6 Welfare checks](#)
- [section 7 Changes in circumstances](#)
- [section 8 Formal placement review](#)
- [section 9 Transfer back to the IDN](#)
- [section 10 Recordkeeping.](#)

### **5 RESPONSIBILITIES OF THE NOMINATED DEPARTMENTAL OFFICER**

#### **5.1 Responsibilities of the nominated departmental officer**

The Assistant Secretary, Detention Operations and Client Services will nominate a departmental officer who will be responsible for overseeing and managing the person in immigration detention's welfare in a correctional facility.

The nominated officer is to:

- provide the person in immigration detention with their contact details and
- advise them that they are available should they wish to discuss any aspect of their detention or immigration status.

The nominated officer must negotiate appropriate communication protocols with the correctional facility. Except in emergencies, this should occur prior to the person in immigration detention being accommodated in the correctional facility. The protocols should include:

- contact details for the correctional officer with management responsibility for the person in immigration detention, including emergency contact protocols
- contact details for routine liaison with the person in immigration detention and corrective services staff
- schedules and routines, as appropriate, for conducting welfare checks and visits
- procedures for immediate notification to the department of changes in the person in immigration detention's location, security classification, health or welfare while accommodated at the correctional facility and
- any other communication arrangements required/set out by the Assistant Secretary, Detention Operations and Client Services when negotiating the placement.

The nominated departmental officer must take all practical steps to ensure that the person in immigration detention can maintain or initiate communication with family members, outside agencies such as the Ombudsman, as well as legal, consular, spiritual, IDAG, Australian Human Rights Commission, Review and Tribunals representatives.

#### **5.2 Request to be returned to the IDN**

A person in immigration detention who has been placed in a correctional facility may request a review for transfer from the correctional facility to the IDN, at any time. The Assistant Secretary, Detention Operations and Client Services must be informed of a person in immigration detention's request for review. A formal review may be prepared, see [Review of placement](#). In the case of a refusal, the Assistant Secretary, Detention Operations and Client Services must sign a letter, see [Notice of refusal](#).

#### **5.3 Visits to the person in immigration detention**

All persons in immigration detention accommodated in a correctional institution shall be visited by the nominated departmental officer within 24 hours of arrival at the correctional facility.

Regular visits by the nominated departmental officer are required. These visits must include contact, at a minimum of once a week, and a personal visit, at a minimum, of once every 28 days. A visits schedule will be agreed between the Assistant Secretary, Detention Operations and Client Services and the head of the correctional facility. The nominated departmental officer is responsible for recording all visits and monitoring activity.

### **Must respond to a request to visit**

The nominated departmental officer must also respond to all requests to visit the institution, whether these requests are made by the person in immigration detention or the correctional facilities authority. The nominated departmental officer must also respond to any reports of harassment or violence towards a person in immigration detention.

## **5.4 Immigration status to be regularly advised**

The nominated departmental officer is responsible for ensuring that the person in immigration detention is regularly kept informed of their immigration and detention status. Translations and interpreters must be used when required. The person in immigration detention must be provided with written copies of all responses to requests or decisions made about their immigration or detention status.

## **6 WELFARE CHECKS**

The nominated departmental officer is to contact a nominated officer of the relevant state/territory correctional facility in order to monitor the welfare of the person in immigration detention. The welfare check and associated records must be expanded (if required) to cover any:

- other conditions negotiated at the time of placement
- issues raised by the person in immigration detention or prison staff
- special care needs the person in immigration detention may have.

See also Welfare check form.

## **7 CHANGES IN CIRCUMSTANCES**

Where the nominated departmental officer receives advice from the correctional facility about a change in the circumstances potentially affecting health, mental health or welfare of the person in immigration detention the nominated departmental officer must provide a report to the Assistant Secretary, Detention Operations and Client Services within 24 hours. Changes in circumstances affecting the person in immigration detention, include but are not limited to:

- any change in the placement within the correctional facility
- any changes to security classification
- any changes to freedom of movement, freedom of association including visits and phone privileges or access to amenities which last for more than 48 hours
- any reported health or mental health concerns, including treatment received and medical advice provided; and/or any issues relating to immigration status, detention at the correctional facility or concerns for health, mental health or welfare.

If the nominated departmental officer considers that the department's duty of care to the person in immigration detention is compromised by the change in circumstances, they must either take immediate steps to:

- seek authorisation from the Assistant Secretary, Detention Operations and Client Services to continue the placement in the correctional facility or
- effect the removal from the correctional facility to an appropriate placement within the IDN in accordance with the CPM.

## 8 **FORMAL PLACEMENT REVIEW**

Each case must be formally reviewed at least once every 28 days and endorsed by the Assistant Secretary, Detention Operations and Client Services and the nominated departmental officer must conduct a formal placement review, see Review of placement, at least 2 days prior to the person in immigration detention's intended release from the correctional facility.

The review is to be submitted to the Assistant Secretary, Detention Operations and Client Services, who may:

- approve the person in immigration detention's return to the IDN or
- request an extension of placement to the head of the correctional facility for endorsement.

If the recommendation is for the placement to continue past the initially agreed time frame, the Assistant Secretary, Detention Operations and Client Services should negotiate with the head of the correctional facility as soon as possible.

## 9 **TRANSFER BACK TO THE IDN**

The nominated departmental officer shall arrange for all departmental files and electronic files to be updated accordingly.

## 10 **RECORDKEEPING**

Records which must be kept by the nominated departmental officer tasked with managing the welfare of the person in immigration detention include:

- authority for transfer signed by the Assistant Secretary, Detention Operations and Client Services
- any information exchanged during the negotiation of the placement with the head of the correctional facility, including information provided about the person in immigration detention's history and welfare requirements and any agreements made about location and conditions in the correctional facility (Note: Submission to AS DOCS - Submission for Assistant Secretary, Detention Operations and Client Services for transfer of person in immigration detention to correctional facility.)
- records of the initial welfare check, visits and monitoring by a departmental nominated officer during the person in immigration detention's stay
- records of all subsequent welfare checks, including time and date of when the check was conducted and whether it was conducted in person, over the phone or with correctional staff
- behaviour management plans and agreements
- incident reports
- file notes in respect of conversations (including by telephone) with the person in immigration detention or other parties involved in their management or welfare
- all written advice to and from external parties involved in the placement at the correctional facility
- written records of all visits to the person in immigration detention held in a correctional facility and
- all records of transfers within the correctional facility, returns to the IDN and/or release from immigration detention.

These records must be placed on the person's individual file, as well as on ICSE.

Medical advice in respect of the behaviour, management or transfer of the person in immigration detention including discharge summaries, is to be transferred and/or made available from the correctional facility's health services provider to the detention health services provider, if the person in immigration detention is transferred back to the IDN.

## **TEMPLATES & FORMS**

This part comprises:

- Submission to AS DOCS
- Welfare check form
- Review of placement
- Notice of transfer to a correctional facility
- Notice of refusal.



**SUBMISSION TO AS DOCS**

Transfer of person in immigration detention to correctional facility

To be completed by DIAC Centre Executive**Person in immigration detention details**Name of person in  
immigration detention

File number

Current place of detention

Recommended correctional  
facility

Name of DIAC officer

Centre Executive signed

Date

1. Reasons for placement

2. Has a Client Placement Assessment been conducted?

Yes/ No

Record attached ☐

If no, provide reasons

3. Has the person in immigration detention been counselled  
prior to decision to transfer?

Yes/ No

Record attached ☐

If no, provide reasons

4. Has a Health and Mental Health Assessment has been  
conducted?

Yes/ No

Record attached ☐

If no, provide reasons

5. Have alternative strategies been considered

Yes/ No

Record attached <input type="checkbox"/>	
If no, provide reasons	
6. Is the person in immigration detention to be removed / deported / transferred within 24 hours?	Yes/ No/NA Details attached <input type="checkbox"/>
If no, provide reasons	
7. History of this person in immigration detention.	Details attached <input type="checkbox"/>
8. Current circumstances of the person in immigration detention.	Details attached <input type="checkbox"/>
<p>1. I have considered DIAC's duty of care to the person in immigration detention and in particular</p> <p>2. The period of time the person in immigration detention should be placed in the correction facility</p> <p>3. The location of the correctional facility</p> <p>4. The facilities, services and freedoms of movement available at the correction facility.</p>	
<p>APPROVED/ NOT APPROVED</p> <p>Name</p> <p>Signed</p> <p>Position      As DOCS</p> <p>Date</p>	

**WELFARE CHECK FORM**

Welfare check for person in immigration detention in correctional facility

To be completed by DIAC nominated officer

<b>Details of person in immigration detention</b>	
Name of person in immigration detention  Person in immigration detention ICSE Client ID  Case file number  Room number  Name of correctional facility   Location within the facility (wing/block/unit etc):	
<b>Contact details</b>	
DIAC contact officer	
Date of contact	__/__/__
Date of previous contact	__/__/__
How did you make contact with the person in immigration detention? (in person /by phone)	Details:    Record attached <input type="checkbox"/>
If you did not contact the person who did you speak to?	Details:    Record attached <input type="checkbox"/>
<b>Issues</b>	
Are there any restrictions on the	Details:

person's facilities to services, amenities or freedom of movement and association within the facility? If so, why?	Record attached <input type="checkbox"/>
Has the person been involved in any incidents?	Details:  Record attached <input type="checkbox"/>
Are there any health, behavioural or other concerns? If yes, provide details.	Details:  Record attached <input type="checkbox"/>
NOTE: If there have been any changes to the person in immigration detention's circumstances, including reported incidents, the Assistant Secretary, Detention Operations and Client Services must be advised within 24 hours.	
DIAC officer's signature	
If provided to AS DOCS	
<div style="display: flex; justify-content: space-between; align-items: flex-end;"> <div style="width: 30%;"> <p>_____</p> <p>(name)</p> </div> <div style="width: 30%;"> <p>_____</p> <p>(signature)</p> </div> <div style="width: 30%;"> <p>___/___/___</p> <p>(date)</p> </div> </div>	

**REVIEW OF PLACEMENT**

Review of placement in a correctional facility for a person in immigration detention

To be completed by DIAC officer

<b>Details of person in immigration detention</b>	
Name of person in immigration detention	
ICSE Client ID of person in immigration detention	
Case file numbers	
<b>Current place of detention</b>	
Name of correctional facility	
Location within the facility (wing/block/unit etc)	
Room number	
<b>Original place of detention</b>	
Name of immigration facility/location in immigration detention network	
Date of transfer	
Reasons/s for transfer	Details
<b>Review details</b>	
Date on which person in immigration detention was last seen in relation to the transfer:	___/___/___
What is the current attitude of the person in immigration detention to the transfer?	Details attached <input type="checkbox"/>

Has the person in immigration detention moderated their behaviour since the transfer was effected?	Details attached <input type="checkbox"/>
Summary of comments made by the person in immigration detention in relation to their placement since the last review:	Details attached <input type="checkbox"/>
Any other relevant matters	Details attached <input type="checkbox"/>
<p><b>DECISION</b></p> <p>Having reviewed all the circumstances of this matter, I have decided as follows [choose one]:</p> <p>1. No further transfer at present. <input type="checkbox"/></p> <p>2. Return the person in immigration detention to their original place of detention. <input type="checkbox"/></p> <p>3. Transfer the person in immigration detention to a new place of detention. <input type="checkbox"/></p> <p>[Signed]</p> <p>Assistant Secretary, Detention Operations and Client Services Branch</p> <p>__/__/__</p>	

**NOTICE OF TRANSFER TO A CORRECTIONAL FACILITY**

To be completed by DIAC officer

Name of person in immigration  
detention

Centre ID

File number

Place of detention

Name of DIAC Officer

Contact phone number

Signed

Date

Dear [Name]

This Notice is to inform you that you are to be transferred from [place] to [place] as at [date]. You are [not / no longer] being held in a correctional facility as punishment for a criminal offence.

The reasons for your [transfer to / continued placement in] a correctional facility are:

1. *[Note: Avoid using "standard" explanations. Provide the person in immigration detention with as much information about the reasons for transfer as is possible, subject to operational and security requirements.]*
- 2.
- 3.

Initially, your placement at this correctional facility will be for XX days. A DIAC officer will conduct a welfare check as agreed between the AS DOCS and the head of the correctional facility and, a formal review of your placement will occur on \_\_\_\_ / \_\_\_\_ / \_\_\_\_.

You will have the opportunity to speak to an officer during the course of each welfare check and review and will be able to put forward your views on any concerns you have about your health, welfare, immigration status or any other aspect of your detention. You can also contact your DIAC officer on (0X) XXXX XXXX.

[If being transferred] You should ensure that all of your personal belongings with you in the facility are ready to be transferred along with you on the date of transfer.

Please speak to your nominated DIAC officer about this matter if you so wish.

[DIAC Officer]

**NOTICE OF REFUSAL**

Notice of refusal for transfer from correctional institution

To be completed by DIAC officer

Name of person in immigration  
detention

Centre ID

File number

Place of detention

Name of DIAC nominated officer

Contact phone number

Signed

Date:

Dear [Name]

***[In the case of a person in immigration detention request for placement review]***

I refer to your request of [date] to be transferred from [place of correctional detention] to [place of immigration detention]. You requested this transfer for the following reasons:

- 1.
- 2.
- 3.

***[In the case of a regular review]***

As you were informed on [date of the last review], your detention in [place] is subject to periodic review. As part of this review, you were consulted on the matter of your current place of detention on [date]. In reviewing your case, I have decided as follows.

Unfortunately, your request cannot be met at present. / Having considered all the facts of your case, I have decided not to transfer you from your current place of detention at present.

You will therefore remain in your current place of detention for the time being.

The reasons your request has been refused are as follows:

- 1.
- 2.
- 3.

It is possible that circumstances may change in the future, or new reasons will arise that might support



your case for this transfer. If so, you are welcome to make a new request for a transfer at that time.

The next scheduled formal review of your placement is on [date].

Yours sincerely

Assistant Secretary

Detention Operations and Client Services

\_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  

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# Detention Services Manual

## Chapter 8 - Safety & security

### Weapons procedures for IDFs

#### **PURPOSE**

This policy instruction, which deals with s252G of the Act, relating to the powers concerning entry to a detention centre, comprises:

- [Introduction](#)
- [Managing weapons at IDFs.](#)

#### **Related instructions**

- [DSM - Chapter 1 - Legislative & principles overview - Service delivery values](#)
- [DSM - Chapter 4 - Communications & visits - Visitors & entry to immigration detention facilities](#)
- [Ministerial direction under s499 - direction No. 20.](#)

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This instruction, which is new to the centralised departmental instructions system (CDIS), was issued on 15 February 2010.

#### **Owner**

Detention Policy Section, Policy & Planning Branch, Community & Detention Services Division, National Office.

#### **Contents summary**

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## INTRODUCTION

This part comprises:

- [section 1 Definitions](#)
- [section 2 Purpose](#)
- [section 3 Scope](#)
- [section 4 Legislative framework](#)
- [section 5 Guiding principles](#).

### 1 DEFINITIONS

Term	definition
Immigration detention facilities (IDFs)	immigration detention centres (IDCs), immigration residential housing (IRH) and immigration transit accommodation (ITA).
Law enforcement officer	officers of state/territory police services, the Australian Federal Police, military personnel, Customs and government law enforcement agencies.
Storage facility	the designated secure area for storing the weapons of law enforcement officers. In most instances, this will be in the form of an approved gun safe that meets defined legislative requirements.
Weapon	a term broadly covering items that may be carried by law enforcement officers, which they may or may not elect to take into an IDF for safety and security purposes.

### 2 PURPOSE

This instruction gives guidance on policy and procedures for the departmental and detention service provider (DSP) staff coordinating the entry of law enforcement officers into IDFs. This instruction aims to remove the risks associated with handling weapons in an immigration detention environment.

The instruction's key role is to ensure that the weapons held by law enforcement officers are only handled by those officers, and not by DSP or departmental staff, whether that officer holds a firearms license or not. It is not the duty of DSP and departmental staff to handle firearms when working in the immigration detention environment.

The purpose of this instruction is to reduce the Department's exposure to the danger of an accidental discharge of a firearm. It also removes the possibility of any perceptions of the Department and of immigration detention which may be formed through the possession of weapons by DSP or departmental staff. These perceptions could include the notion that IDFs are similar to correctional facilities.

### 3 SCOPE

This instruction deals only with the handling of weapons at IDCs, IRHs and ITAs.

This instruction does not cover *residence determinations* (community detention) or alternative places of detention (APOD). While a duty of care remains when people are detained in community detention or an APOD, the decision to retain a weapon is at the discretion of law enforcement agencies to behave as they would in the Australian community. For policy and procedures on the Department's duty of care to persons in immigration detention, see [DSM - Chapter 1 - Legislative & principles overview - Duty of care to persons in immigration detention](#).

## 4 **LEGISLATIVE FRAMEWORK**

### 4.1 **Powers surrounding the entry of persons to IDFs**

Section 252G of the Act provides specific powers relating to the entry of persons to IDCs. Ministerial direction under s499 - direction No. 20, which is to be read with this instruction, provides further guidance on s252G and officers are to follow this direction when exercising these powers.

The screening and inspection powers in the Act apply to IDFs established by the Minister under s273 of the Act.

The DSP has the right under certain provisions of the Act to:

- regulate the entry of persons
- impose conditions of entry.

For policy and procedures on the entry of persons into IDFs, see DSM - Chapter 4 - Communications & visits - Visitor entry to immigration detention facilities.

### 4.2 **Firearms legislation**

Legislation covering the storage and handling of firearms varies between states and territories. The Department has provided appropriate storage facilities commensurate with the relevant legislation.

## 5 **GUIDING PRINCIPLES**

Guiding principles in relation to the screening of persons in immigration detention are encapsulated in the immigration detention values as outlined in DSM - Chapter 1 - Legislative & principles overview - Immigration detention service delivery values, which state that people in immigration detention will be treated fairly and reasonably within the law and that conditions of detention will ensure the inherent dignity of the human person.

The values aim to ensure the appropriateness of both the accommodation and services provided. Relating this principle to the management of weapons at an IDF means that there is a responsibility to facilitate an environment in which the safety of persons in immigration detention and the safety of others in the facility is assured. Providing a means for law enforcement officers to store their weapons if they choose, allows such officers to use their discretion in assessing the best approach to attaining this safe environment.

Additionally, the following principles guide this instruction:

- law enforcement officers are responsible for their own weapons
- law enforcement officers will adhere to their standard operating procedures (SOPS) on weapons
- it is prohibited for any DSP or departmental employee to handle the weapons of law enforcement officers
- the Department has a duty of care to ensure the safety of all people in an IDF
- community law enforcement standards apply at all IDFs.

## **MANAGING WEAPONS AT IDFS**

This part comprises:

- section 6 Relationships with law enforcement agencies
- section 7 Discretionary authority to retain weapons
- section 8 Maintaining records of weapons entering an IDF
- section 9 Storing weapons and firearms appropriately
- section 10 Handling of weapons upon exit from an IDF
- section 11 Accidental discharge of a firearm in an IDF
- section 12 Entry into an IDF during emergency situations.

### **6 RELATIONSHIPS WITH LAW ENFORCEMENT AGENCIES**

Memoranda of understanding (MOU) and agreements are in place with a number of state and territory policing services and law enforcement agencies. These MOUs and agreements establish protocols for the delivery of policing services at IDFs. Efforts should be made to ensure that all dealings with police and law enforcement agencies reflect the content and spirit of the relevant MOU or agreement. The regional manager of each IDF should also ensure that local law enforcement officers understand the mutual arrangements associated with weapons at IDFs.

### **7 DISCRETIONARY AUTHORITY TO RETAIN WEAPONS**

The decision to enter an IDF with or without weapons is the responsibility of the law enforcement officers, in consultation with the regional manager.

Law enforcement officers are responsible for the safe handling and storage of their weapons when on duty. Accordingly, if law enforcement officers decide to take firearms into an IDF, the DSP or departmental officer will not deny this request.

It is important however, that the law enforcement officer is made aware that weapon storage facilities are available. The decision to store or retain weapons must be made by the law enforcement officer.

### **8 MAINTAINING RECORDS OF WEAPONS ENTERING AN IDF**

Records should be kept of each occasion when a law enforcement officer enters an IDF, and their decision to remove or retain their weapons. If a law enforcement officer decides not to take their weapons into an IDF, then a departmental or DSP officer will direct the law enforcement officer to the appropriate storage area. At no time should a DSP or departmental officer physically handle the weapon/s.

In instances where the law enforcement officer decides to retain their weapons this should be noted, along with the time of their entry and exit of the IDF. The record should include:

- a) type of weapon (in broad terms - that is, handgun, rifle, knife, capsicum spray, taser etc.)
- b) the time the weapon is put into and removed from storage
- c) the time when the key to the storage facility is collected and returned
- d) the name of the law enforcement officer responsible for the weapon
- e) any other relevant information (for example, circumstances of entry).

### **9 STORING WEAPONS AND FIREARMS APPROPRIATELY**

Adequate facilities are provided at all IDFs for law enforcement officers to store their weapons if they choose to do so. Storage facilities at IDFs must allow for the storage of all weapons that may be carried by police or law enforcement personnel.

It should also be noted that different weapons can have different storage requirements. Storage requirements for firearms are defined under the relevant state or territory legislation as outlined in section 4.2 Firearms legislation.

Safely storing any firearm and its components is the responsibility of the law enforcement officer. The law enforcement officer is responsible for ensuring this process is followed in accordance with the relevant applicable legislation and procedures.

The law enforcement officer will also have responsibility for possessing the key or code for the storage facility while their weapon is being stored. In the event that the key or code is misplaced, or the security of the storage facility is compromised, measures should be taken to address the situation and ensure the ongoing security of the storage facility.

## **10 HANDLING OF WEAPONS UPON EXIT FROM AN IDF**

The principles outlined in section 8 Maintaining records of weapons entering an IDF still apply when exiting an IDF. Responsibility for collecting the firearm and its components from the storage facility must rest with the law enforcement officer.

The law enforcement officer is also responsible for returning the key or code to the storage facility, upon collecting their weapon.

## **11 ACCIDENTAL DISCHARGE OF A FIREARM IN AN IDF**

Any discharge of a weapon in an IDF, whether accidental or intentional must be reported to National Office as soon as possible, by contacting Network Services Section.

Measures should be taken to ascertain whether the presence of armed law enforcement officials has had any mental health ramifications for people in immigration detention, in particular, survivors of torture and trauma.

After a firearm has been discharged, measures should be taken to ensure that this has not resulted in disturbances within the IDF. Checks should be made to ascertain whether any people in immigration detention require a debriefing, additional counselling or psychological support. For policy and procedures, see:

- DSM - Chapter 6 - Mental health screening
- DSM - Chapter 6 - Identification & support of survivors of torture & trauma.

## **12 ENTRY INTO AN IDF DURING EMERGENCY SITUATIONS**

In the event of emergency situations, police and emergency personnel will enter the IDF at their discretion. Police should not be asked to sign the sign-in register if there is a pressing emergency situation. However, entry staff should record as accurately as possible the entry and exit of such personnel, including whether they have removed or retained weapons, situation permitting.

# Detention Services Manual

## Chapter 9 - Detention Operations Updates

### **ABOUT THIS INSTRUCTION**

#### **Contents**

This policy instruction, which contains (as of date of issue) current Detention Operations Updates (DOUs) comprises:

- [About Detention Operations Updates](#)
- [Authorisation of DOUs](#)
- [DOU 2006/01 - Visitors taking laptop computers into centres](#)
- [DOU 2006/04 - Incident reporting in alternative detention](#)
- [DOU 2006/07 - Placement in a Management Support Unit \(MSU\)](#)
- [DOU 2007/02 - Reporting national security threats](#)
- [DOU 2007/03 - Items not permitted in Immigration Detention Centres.](#)

Note: The DOU numbering conventions are for internal reference purposes only. They have no relevance to the registration of this instruction in the centralised departmental instructions system.

#### **Related instructions**

See each DOU.

#### **Latest changes**

##### Legislative

Nil.

##### Policy

This policy instruction, which is part of the centralised departmental instructions system (CDIS), was reissued on 15 May 2011 to delete DOU 2007/07 - Notifying Immigration Detainees of Decisions. That instruction was replaced on 15 May 2011 by [DSM - Chapter 5 - Welfare - Notification of immigration decisions.](#)

There are no other changes to any other DOU but, for the purposes of the CDIS, this combined release of DOU instructions also has an issue date of 15 May 2011.

#### **Owner**

Community & Detention Services Division.

#### **Contents summary**

As above.

## **ABOUT DETENTION OPERATIONS UPDATES**

Detention operations updates (DOUs) provide all departmental and detention services provider staff working in the detention services network with nationally consistent guidance on interpreting and applying operational procedures.

Updates are binding on departmental staff and all detention services providers and their staff. Each update supersedes any earlier update on the topic and relevant operational procedures to the extent of any inconsistency. Centre managers and executives should implement this update in consultation with detention services providers.

Updates must be interpreted and applied in accordance with the law and all relevant departmental standards, policies and procedures.

For further information on any update, contact the Detention Procedures Help Desk through the form on IMMIInet, by phone on (02) 6264-1448 or by email to [detention.procedures@immi.gov.au](mailto:detention.procedures@immi.gov.au).

## **AUTHORISATION OF DOUS**

All Detention Operations Updates have been authorised by the First Assistant Secretary, Community & Detention Services Division.

### **DOUs and the centralised departmental instructions system - A note from the managers of the CDIS**

These DOUs are part of the centralised departmental instructions system (CDIS), the contents of which are departmental policy instructions and therefore also listed in the department's s9 FOI statement.

Material referred to in these DOUs as "operating instructions (OPs)", however, is currently not part of the CDIS. Public access to that material is therefore currently only via standard FOI request to the department.

Also, although these DOUs are part of the CDIS, in order to facilitate timely release as part of the CDIS, the content of the DOUs is as provided and authorised by the policy owner of the DOUs. Among other matters, the content of the DOUs and the effect of these DOUs on other policy instructions in the CDIS (ie current PAM3 documents) have not been further checked or vetted by the managers of the CDIS. Accordingly, the electronic repository of the CDIS (ie LEGEND) currently does not provide full electronic linkages to or from these DOUs.



## **DOU 2006/01 - VISITORS TAKING LAPTOP COMPUTERS INTO CENTRES**

### **PURPOSE**

Certain visitors may take laptop computers into immigration detention centres.

### **UPDATE**

Visitors may bring laptop computers into immigration detention centres, on two conditions:

- the laptop stays in the possession of the visitor at all times and
- the laptop leaves with the visitor when they exit the centre.

The categories of visitor include:

- “*legal visitors*” (lawyers, migration agents and Immigration Advice and Application Assistance Scheme (IAAAS) providers)
- “*official visitors*” (such as diplomatic and consular representatives, or the Australian Red Cross)
- “*regulatory visitors*” (such as the Commonwealth Ombudsman, the Australian Human Rights Commission, and the Immigration Detention Advisory Group - IDAG) and
- “*other visitors*” at the discretion of the centre manager in consultation with the service provider.

### **BACKGROUND**

While laptop computers are currently on the contraband list (Operational Procedure 12.6 (part 1) - Entry of Visitors), a review of that list is currently underway. It is anticipated that the review will make a number of changes, and may recommend that laptop computers be allowed into immigration detention centres. This is an early measure to improve the services provided to clients in immigration detention.

### **IMPLEMENTATION AND TRANSITIONAL ARRANGEMENTS**

Centre managers and executives should implement this update in consultation with detention services providers. Provide feedback to the Detention Procedures Help Desk by return email to [detention.procedures@immi.gov.au](mailto:detention.procedures@immi.gov.au).

### **REFERENCES**

OP 10.4 Detainee Visits Entitlements and Processing (Attachment C)

OP 12.6 (Part 1) Entry of Visitors

## **DOU 2006/04 - INCIDENT REPORTING IN ALTERNATIVE DETENTION**

### **PURPOSE**

All incidents occurring within the detention services network, including in alternative places of detention, must be reported.

### **UPDATE**

All incidents (as described in Operational Procedure 15.7 *Reporting of Incidents*) occurring within the detention services network, including in alternative places of detention, must be reported.

### **BACKGROUND**

Incident reporting is currently governed by Operational Procedure 15.7 *Reporting of Incidents*. This update is intended to resolve any ambiguity as to whether incidents as described in that Operational Procedure should be reported if they occur in alternative places of detention.

### **IMPLEMENTATION AND TRANSITIONAL ARRANGEMENTS**

Departmental Centre Executives and managers should implement this update immediately and in consultation with detention services providers. Please provide feedback to the Detention Procedures Help Desk by return email to [detention.procedures@immi.gov.au](mailto:detention.procedures@immi.gov.au).

### **REFERENCES**

OP 15.7 Reporting of Incidents

## **DOU 2006/07 - PLACEMENT IN A MANAGEMENT SUPPORT UNIT (MSU)**

### **PURPOSE**

Formally decommissioning the Management Support Unit (MSU) in Baxter Immigration Detention Centre and clarifying arrangements for placement in the Villawood MSU.

### **UPDATE**

The former Management Support Unit (MSU) in Baxter Immigration Detention Centre is now formally decommissioned and is not to be used for detainee behaviour management. The only remaining MSU in the immigration detention services network is located at Villawood Immigration Detention Centre.

Within 24 hours of any MSU placement, departmental Centre Executives must notify:

- the Assistant Secretary, Detention Operations and Client Services Branch and
- the First Assistant Secretary, Detention and Offshore Services Division.

All placements over 24 hours must be endorsed by the First Assistant Secretary, Detention and Offshore Services Division.

### **BACKGROUND**

The Palmer report recommended that the department “carry out a thorough review of the purpose and nature of the Management Unit in the light of a changed immigration detention environment and a changed detainee population” (recommendation 4.11: July 2005). Since then, and pending the recommended policy review, a number of operational changes have been made, including changes to the use of Higher Security Compound Red One and suspending the use of the MSU at Baxter Immigration Detention Centre. A formal policy review is also expected to commence into behaviour management within the immigration detention environment, in accordance with Palmer recommendation 4.11.

This update is intended to document and formalise changes to the use of Management Support Units and to the procedures set out in Operational Procedure 2.6 *Management Support Unit - Transfer and Accommodation* and Migration Series Instruction 403 *Transfer of detainees within immigration detention facilities*, in advance of the final outcomes of that review process.

### **IMPLEMENTATION AND TRANSITIONAL ARRANGEMENTS**

Centre executives and managers should implement this update immediately and in consultation with detention services providers. Please provide feedback to the Detention Procedures Help Desk by return email to [detention.procedures@immi.gov.au](mailto:detention.procedures@immi.gov.au).

### **REFERENCES**

OP 2.6 Management Support Unit - Transfer and Accommodation

DSM - Chapter 8 - Safety & security - Transfers within immigration detention centres.

## **DOU 2007/02 - REPORTING NATIONAL SECURITY THREATS**

### **PURPOSE**

This Detention Operations Update is to provide advice to Centre Executives, departmental and Detention Services Provider (DSP) staff in the event that a threat or allegation of a threat to Australian interests is made by or through detainees.

### **UPDATE**

The National Security and Counter Terrorism Branch has released a Standard Operating Procedure for dealing with allegations of terrorist sympathies, affiliations, activity or other issues pertaining to National Security ([Attachment A](#)).

The reporting arrangements in this SOP are to be followed by departmental and DSP staff if threats or allegations are received.

The Assistant Secretary, Detention Operations and Client Services Branch must be immediately informed of all referrals to the National Security and Counter Terrorism Branch.

Assessment and investigation of any allegation or threat will be made by the relevant agencies, and not by onsite staff. These agencies will liaise directly with departmental staff.

### **BACKGROUND**

Terrorism remains a serious threat to Australia, and Australia's counter-terrorism strategy is continually evolving to address the security environment. Individuals, business and government agencies provide valuable support in reducing these threats by reporting information to the appropriate law enforcement and investigatory bodies for their action.

The department supports this approach through ongoing national and international cooperation with relevant agencies and has formal information sharing, operational support and reporting responsibilities in order to respond to current and future threats. The National Security and Counter Terrorism Section is responsible for the attached SOP and for ensuring allegations of links to terrorism are promptly referred to relevant agencies.

### **IMPLEMENTATION AND TRANSITIONAL ARRANGEMENTS**

Centre executives and managers should implement this update immediately and in consultation with detention services providers. Please provide feedback to the Detention Procedures Help Desk by return email to [detention.procedures@immi.gov.au](mailto:detention.procedures@immi.gov.au).

### **REFERENCES**

OP 12.1      Security Intelligence Procedures

## **DOU 2007/03 - ITEMS NOT PERMITTED IN IMMIGRATION DETENTION CENTRES**

### **PURPOSE**

To implement a revised list of items that are not permitted in Immigration Detention Centres (IDCs), including excluded and controlled items.

### **UPDATE**

#### **Excluded items**

Items that are not permitted in Immigration Detention Centres (IDCs) include items that are illegal in the Australian community, items that present a risk to the health of detainees, visitors and staff, items that present a risk to privacy, safety or security, or items that may be offensive to others.

The attached list provides examples of items that are either 'excluded' (not permitted in any circumstances) or 'controlled' (may be permitted under strict conditions of entry and use) in IDCs. All previous information referring to contraband items is to be withdrawn from circulation.

#### **Items that are permitted**

Detainees and visitors may retain any items that are permitted within these revised guidelines as 'in possession' property, including previously contraband items held as 'in trust' property.

#### **Controlled items**

Detention Services Officers and Centre Management may permit onsite staff, official visitors and professional visitors to bring certain 'controlled' items (marked with an asterisk '\*') into the centre, subject to conditions of entry and use.

Official visitors include offsite departmental and Detention Services Provider (DSP) staff, emergency workers, and representatives from law enforcement agencies, the Immigration Detention Advisory Group (IDAG), the Detention Health Advisory Group (DeHAG), the Ombudsman, the Australian Human Rights Commission, Australian Red Cross and similar organisations. Professional visitors include consular officials, religious visitors, legal practitioners, migration agents and others providing services to detainees.

Conditions of entry and use can include the requirement to register the item on entry and exit, not to use the item or provide it to detainees, and other requirements at the discretion of the DSP, Centre Executive or their representative.

#### **Refusing permission and handling breaches**

Decisions in respect of particular items are to be made by staff using their discretion in accordance with prevailing community standards. All disputes as to whether particular items are permitted in the IDC, or conditions of entry and use, are to be referred to and resolved by the Centre Executive or their representative.

Queries in respect of particular items may be directed to the Detention Procedures Help Desk on (02) 6264-1448 or by email to [detention.procedures@immi.gov.au](mailto:detention.procedures@immi.gov.au).

Items that are identified as being unlawful under a Commonwealth law or in the State or Territory in which the detention centre is located must be immediately referred to the appropriate law enforcement agency for investigation and disposal. They must not be returned to the detainee or visitor.

Visitors are to be provided with access to lockers or secure storage for items that they are not permitted to bring into the centre and other items that they decide not to bring into the centre. Visitors use these lockers at their own risk.

Items that belong to a detainee but are not permitted in the IDC are to be held as 'in trust' property or otherwise dealt with in accordance with procedures, including forfeiture or disposal where required.

An incident report is to be raised in accordance with procedures whenever items are not permitted to detainees and visitors (such as at reception) and whenever such items are found in the centre. Non-compliance by visitors with conditions of entry and use for controlled items is also to be reported through an incident report.

This update does not alter the specific requirements of the *Migration Act 1958* relating to entry of persons to immigration detention centres (s252G), screening procedures in relation to immigration detainees (s252AA), or strip search of immigration detainees (s252A).

## **BACKGROUND**

The previous contraband list, as outlined at Attachment C to Operational Procedure 10.4 *Detainee Visits Entitlements and Processing*, has been revised to ensure consistency with the client-focused immigration detention services network. The revision also provides greater flexibility and discretion to the DSP and Centre Executives to permit 'controlled' items, in accordance with the Centre Management Model.

This has involved a reduction in the number of items not permitted in IDCs, for example:

- a range of personal items are permitted;
- food may be brought in by visitors to cook or consume and is restricted to reasonable amounts not for long-term storage, resale or trade within the IDC;
- mobile phones without camera capabilities are permitted (DOU2006/03), but mobile phones with camera capabilities should be considered controlled items;
- computers are permitted, but computers with modems should be considered controlled items as these services are or will be provided through the DSP;
- electrical items may be brought in with prior approval, subject to space restrictions, safety considerations and where applicable, a current electrician's certificate that the item complies with relevant safety regulations;
- craft tools and sporting equipment used for programs and activities (for example, knitting/sewing needles and scissors) run by approved visitors should be considered controlled items;
- other tools and equipment should be considered controlled items; and
- items used in religious worship (eg sacramental wine and candles) should be considered controlled items to a registered Religious Visitor and consumed or removed at the end of the visit.

## **IMPLEMENTATION AND TRANSITIONAL ARRANGEMENTS**

Centre executives should implement this update in consultation with the DSP with effect from 1 March 2007.

The Public Information Office will provide Centre Executives with posters and information brochures explaining the revised list. Please arrange for the posters to be displayed in all reception and visits areas, and for the information brochures to be freely provided to detainees, visitors, staff or other parties. The Public Information Office will also arrange for the revised list to be made available on the departmental Internet site.

Centre executives should monitor compliance with the revised list and incident reporting by Detention Services Officers. Please provide feedback, or direct queries in respect of particular items, to the Detention Procedures Help Desk on (02) 6264-1448 or by email to [detention.procedures@immi.gov.au](mailto:detention.procedures@immi.gov.au).

## **REFERENCES**

- |         |  |
|---------|--|
| OP 4.4  | Property Protocol                            |
| OP 10.4 | Detainee Visits Entitlements and Processing  |
| OP 12.7 | Items Presenting Particular Risk to Security |

OP 12.9 Visits Security

DSM - Chapter 4 - Communication & visits - Screening & inspection powers: Entry to Immigration Detention Centres

DSM - Chapter 8 - Safety & security - Screening of persons in immigration detention

DSM - Chapter 8 - Safety & security - Strip searches of persons in immigration detention.





## **ITEMS NOT PERMITTED IN IMMIGRATION DETENTION CENTRES**

### **Items that are illegal in the Australian community, for example:**

- illicit drugs and associated paraphernalia

### **Items that present a risk to the health of detainees, visitors and staff, for example:**

- alcohol
- non-prescribed medication, vitamins or supplements
- uncooked animal products (including eggs, raw meat/fish, etc)\*
- sharps including syringes, knives or razor blades\*
- glass items including mirrors and picture frames containing glass components\*
- 'untagged' electrical equipment (current electrical certificate required)\*

### **Items that present a risk to privacy, safety or security, for example:**

- weapons of any kind
- flammable sprays, liquids and solids (including cigarette lighters and matches)\*
- modems and IT communications devices that allow internet access\*
- tools and equipment\*
- sporting equipment\*
- cameras and audio-visual recording devices\*
- travel documents
- photographs and photographic identification documents, including passports\*
- money, including cash, cheques and banking cards\*

### **Items that may be offensive to others, for example:**

- pornographic books, magazines or material (not lifestyle preference materials)
- material that incites violence, racism or hatred

### **Controlled Items in Immigration Detention Centres**

Detention Officers and Centre Management may permit visitors to bring into the centre certain items marked with an asterisk '\*' under conditions of entry and use that may include registering the item.

Prior approval should be sought should you wish to bring such items into an IDC. The entry of all items to an IDC may be subject to screening or searching by centre staff. All disputes as to whether items are permitted in the IDC, or conditions of entry and use, are to be resolved by the departmental Centre Executive.

#### **Property Limits**

Please be aware that detainees have limited property storage space.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q78\***

**Question:** Can you, the department, table a proforma of the report that you would provide to the minister on a regular basis?

**Answer:** Please find attached a proforma of the current reports provided to the Minister's office on a regular basis.

**IN-CONFIDENCE**  
**IMA KEY STATISTICS**  
As at COB XX Month 2011

**1. Number of IMA clients and accommodation capacity**

Christmas Island Statistics						
IDCS	Facility	Operational Capacity	Contingency Accom Capacity	Current caseload	Available capacity	
	CI IDC					
	CI IDC (3 <sup>rd</sup> Country Transfers)					
	Total SAMs					
APODS	Phosphate Hill Compound B (3 <sup>rd</sup> Country Transfers)					
	Phosphate Hill Compound A & C					
	Construction Camp					
	Lilac APOD (3 <sup>rd</sup> Country Transfers)					
	Total					
Mainland Statistics (IMA-Specific Accommodation)						
IDCS	Facility	Operational Capacity	Contingency Accom Capacity (this includes operational capacity)	Current caseload IMA	Current caseload Non-IMA	Available capacity
	Northern IDC (incl Darwin Hospital)					
	VIDC – Fowler					
	Perth IDC (incl Perth Hospital)					
	Curtin IDC					
	Scherger IDC					
	Pontville IDC					
	Total SAMS					
APODS	MITA					
	Berrimah House					
	DAL Stage 3					
	Darwin APOD (Airport Lodge)					
	Sydney IRH					
	Leonora APOD					
	Perth IRH					
	BITA					
	Inverbrackie APOD					
	Port Augusta IRH					
Total Family Groups/UAMs						
	Total					
Mainland Statistics (Non-IMA-Specific Accommodation)						
IDCS	Maribyrnong IDC					
	Brisbane Airolodge					
	VIDC - Blaxland					
	VIDC – Banksia					
	VIDC - Hughes					
	Total SAMS					
APO DS	Perth APOD (Jandakot Chalet)					
	Adelaide ITA					
	Total Family Groups/UAMs					
	Total					
Mainland Statistics (Community Detention)						
	CD - Victoria					
	CD - New South Wales					
	CD - Western Australia					
	CD – Tasmania					
	CD - Queensland					
	CD - South Australia					
	CD – Australian Capital Territory					
	CD Total					
	Mainland Total					
	Grand Total					

**2. Intercepted IMAs in transit to Christmas Island**

**IN-CONFIDENCE**  
**IMA KEY STATISTICS**  
As at COB XX Month 2011

**1. Number of IMA clients and accommodation capacity**

Christmas Island Statistics						
IDCS	Facility	Operational Capacity	Contingency Accom Capacity	Current caseload	Available capacity	
	CI IDC					
	CI IDC (3 <sup>rd</sup> Country Transfers)					
	Total SAMs					
APODS	Phosphate Hill Compound B (3 <sup>rd</sup> Country Transfers)					
	Phosphate Hill Compound A & C					
	Construction Camp					
	Lilac APOD (3 <sup>rd</sup> Country Transfers)					
	Total					
Mainland Statistics (IMA-Specific Accommodation)						
IDCS	Facility	Operational Capacity	Contingency Accom Capacity (this includes operational capacity)	Current caseload IMA	Current caseload Non-IMA	Available capacity
	Northern IDC (incl Darwin Hospital)					
	VIDC – Fowler					
	Perth IDC (incl Perth Hospital)					
	Curtin IDC					
	Scherger IDC					
	Pontville IDC					
	Total SAMS					
APODS	MITA					
	Berrimah House					
	DAL Stage 3					
	Darwin APOD (Airport Lodge)					
	Sydney IRH					
	Leonora APOD					
	Perth IRH					
	BITA					
	Inverbrackie APOD					
	Port Augusta IRH					
	Total Family Groups/UAMs					
	Total					
Mainland Statistics (Non-IMA-Specific Accommodation)						
IDCS	Maribyrnong IDC					
	Brisbane Airolodge					
	VIDC - Blaxland					
	VIDC – Banksia					
	VIDC - Hughes					
	Total SAMS					
APO DS	Perth APOD (Jandakot Chalet)					
	Adelaide ITA					
	Total Family Groups/UAMs					
	Total					
Mainland Statistics (Community Detention)						
	CD - Victoria					
	CD - New South Wales					
	CD - Western Australia					
	CD – Tasmania					
	CD - Queensland					
	CD - South Australia					
	CD – Australian Capital Territory					
	CD Total					
	Mainland Total					
	Grand Total					

**2. Intercepted IMAs in transit to Christmas Island**

**IN-CONFIDENCE**

Date intercepted	SIEV No.	Passengers	Crew	Nationality

### 3. Breakdown of IMA clients on Christmas Island– including crew

Gender	CI IDC	Construction Camp	Phosphate Hill B	Lilac APOD	TOTAL
Adult Male					
Adult Female					
Accompanied Male Minor					
Accompanied Female Minor					
UAMs					
<b>TOTAL</b>					
Family Groups – No Children					
Family Groups - With Children					
<b>Total Family Groups</b>					

#### 4. Breakdown IMA clients since January 2010

[illegible]

**IN-CONFIDENCE**

**5. IMA family groups**

<b>Family groups</b>	<b>Number of family groups</b>	<b>Number of clients within family groups</b>
<b>Family Groups - With Children on CI</b>		
<b>Family Groups - With Children on the mainland</b>		
<b>TOTAL</b>		

**IN-CONFIDENCE**

**6. Breakdown of IMA clients on the mainland – including crew**

Gender	CD - Victoria	Maribyrnong IDC	MITA	Berrimah House	Darwin APOD – Airport Lodge	DAL Stage 3	Northern IDC	CD - New South Wales	Sydney IRH	VIDC - Blaxland	VIDC - Hughes	VIDC – Fowler	Leonora APOD	Perth IRH	Perth APOD Jandakot Chalet	Perth IDC	CD - Western Australia	Curtin IDC	CD - Queensland	BITA	Brisbane Airlodge	Scherger	CD – Australian Capital Territory	Inverbrackie APOD	CD - South Australia	Port Augusta IRH	Pontville IDC	CD - Tasmania	TOTAL	GRAND TOTAL <sup>1</sup>
Adult Male																														
Adult Female																														
Acc'd Male Minor																														
Acc'd Female Minor																														
UAMs <sup>2</sup>																														
Total																														
Family Group No kids																														
Fam Grp W/Children																														

<sup>1</sup> Grand Total of all IMAs in detention across Christmas Island and mainland facilities.

<sup>2</sup> Numbers of UAMS have reduced due to QA on dates of birth.

**IN-CONFIDENCE**

**7. Breakdown by nationality of all IMA clients**

Nationality	Number	Visa Grants
Afghan		
Iranian		
Sri Lankan		
Defined as Stateless		
Iraqi		
Vietnamese		
Burmese		
Indonesian		
Pakistani		
Not yet known		
Kuwaiti		
Palestinian		
Somali		
Turkish		
Bangladeshi		
Morocco		
Syrian		
Yemeni		
India		
Russia		
Algerian		
Egyptian		
Tunisian		
<b>Total</b>		

**8. Number of visas granted in 2009 – 2011**

	2009 <sup>3</sup>	2010	2011	Total
<b>Total visas granted</b>				
Adult males				
Adult females				
Accompanied minors				
Unaccompanied minors				
Average processing time from arrival to settlement:				

**9. Number of removals from Australia**

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<sup>3</sup> A family of 4 Indonesian IMAs who arrived prior to October 2008 were also granted visas in 2009.



**IN-CONFIDENCE**

<b>Total number of clients removed</b>					
	<b>2008</b>	<b>2009</b>	<b>2010<sup>4</sup></b>	<b>2011</b>	<b>Total</b>
Total Voluntary Removals					
Total Involuntary Removals					
<b>Total</b>					
Average time from arrival to voluntary removal					
Average time from arrival to involuntary removal					
<b>Total number of adult crew removed</b>					
	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>Total</b>
Total Voluntary removals					
Total Involuntary Removals					
<b>Total</b>					
Average time from arrival to voluntary removal					
Average time from arrival to involuntary removal					
<b>Total number of minor crew removed</b>					
	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>	<b>Total</b>
Total Voluntary removals					
Total Involuntary removals					
<b>Total</b>					
Average time from arrival to voluntary removal					
Average time from arrival to involuntary removal					

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<sup>4</sup> The total number for 2010 has been revised after quality assurance checks revealed 2 additional removals on 31 December 2010.

# IMA Client Processing Summary<sup>1</sup>

As at COB XX Month

Process	Sub-total	Total	Weekly activity
(1) Total number of IMA Arrivals since October 2008			
(2) PV grants since October 2008			
(3) Removals since October 2008			
(4) IMAs currently in detention (including CD)			
(5) 7 May to 25 July			
(6) Third Country Transfer cohort			
<b>RSA / POE</b>			
<b>(7) Clients screened in/ awaiting primary decision</b>			
(8) Awaiting primary assessment interview			
<b>(9) Primary assessment interviewed</b>			
(10) Awaiting primary assessment outcome			
<b>(11) Primary 1A met</b>			
<b>IMR / IPA</b>			
<b>(12) 1A not met available for review process</b>			
(13) Not yet requested a review			
<b>(14) Clients who have requested a review and awaiting an outcome</b>			
(15) Waiting for a review interview			
<b>(16) Review interviewed</b>			
(17) Awaiting a review outcome			
<b>(18) 1A met after review</b>			
<b>Judicial Review</b>			
<b>(19) 1A not met after review</b>			
(20) Not commenced Judicial Review			
(21) Awaiting Judicial Review outcome			
<b>(22) Judicial Review outcome – Minister win</b>			
<b>(23) Judicial Review outcome – Minister withdrawn</b>			
<b>(24) Judicial review outcome – Minister lost</b>			
<b>Status Summaries</b>			
<b>(25) 1A met after primary or review (11 + 18)</b>			
(26) Possible removal pathway (13 + 20)			
(27) Removal pathway (22)			

<sup>1</sup> **Please note:** Information contained in the report, with the exception of identifying the current settlement status of clients who are 1A met, is a reflection of what is recorded in our systems of record and extracted through reports.

If you believe that information contain herein is not an accurate reflection of clients within your span of control please firstly ensure source systems are updated and if this does not solve the variance please contact the IMA Projects Section via email at IMA Project/IMMI/AU

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**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q79\***

**Question:** Has the Minister or the preceding Minister ever requested a particular dashboard of particular measures that they would like to see on a regular basis to help them understand what is happening in the detention network?

**Answer:** The department has generated a range of reports concerning irregular maritime arrivals (IMAs) that are sent to the Minister's office on a regular basis. These reports include the number of people in detention, capacity of facilities, IMA processing updates and other adhoc reports as required. Since late 2008 the reports have varied and adapted to the various circumstances, and incorporated feedback from the Minister's office.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q80\***

**Question:** How long has the department been providing weekly reports on the detention network to the minister?

**Answer:** The department has provided weekly reports to the Minister's Office regarding irregular maritime arrivals since July 2009.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q81\***

**Question:** When did the government first ask the department for options on how to stop the boats?

**Answer:** Noting that several agencies are involved in developing advice on issues associated with Irregular Maritime Arrivals, the department has for some time been providing policy advice to the government on a range of matters relating to irregular migration to Australia.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q82\***

**Question:** Is that [the decision to suspend processing for individuals from Sri Lanka and Afghanistan] a proposal which came from the department?

**Answer:** The suspension of processing of asylum claims for individuals from Sri Lanka and Afghanistan was a result of an iterative process of policy development based on discussions between the department and the government. This resulted in the announcement by Minister Evans on 9 April 2010 to immediately suspend processing of new asylum claims from Sri Lankan and Afghan nationals, for a period of three months and six months respectively, while country information and related guidelines for refugee status determination were reviewed.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q83\***

**Question:** Why was not the residence determination power used back in April and was there any request to that end to investigating using those powers at that time?

**Answer:** The Residence Determination power is a personal, non-compellable, non-delegable Ministerial power. As such, the extent of the use of this power is a matter for the Minister of the day.

The Residence Determination power has been available since 2005 and has been exercised routinely since that time. Statistics on the use of the power are presented in the table below, including for the period covering April 2009.

2007-2008	44 Residence Determinations
2008 - 2009	196 Residence Determinations
2009 -2010	161 Residence Determinations
2010 – 2011	1551 Residence Determinations



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q85\***

**Question:** Can you take on notice the percentage of IMAs who have arrived with no documentation, as of now rather than May?

**Answer:**

2008-09	82%
2009-10	80%
2010-11	85%
2011-12 (to 19 Aug 2011)	87%

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q86\***

**Question:** How many of the individuals who were subject to that freeze were still in the system in March this year or may indeed have been in Villawood when events took place there? Could you confirm how many people who were still in the network on Christmas Island were subject to that freeze, particularly in aqua and lilac wings, where most of the disturbances were, and also in Villawood during the disturbances there?

**Answer:** As at close of business 11 March 2011, there were 1841 Irregular Maritime Arrivals (IMAs) being accommodated at Christmas Island IDC. Of these, 384 were accommodated in the Aqua compound and 197 were accommodated in the Lilac compound.

Of the 1841, 139 were subject to the processing suspension. Of which, 33 were being accommodated in the Aqua Compound and two were accommodated in the Lilac compound.

As at close of business 20 April 2011 there were 172 IMAs being accommodated at Villawood IDC. Of these, two clients were subject to the processing suspension.

There is no evidence that any of those subject to the suspension were involved in the incidents at Christmas Island and Villawood IDC.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q87\***

**Question:** Provide a breakdown of the percentage of cases now going on to ASIO for assessment and those not going on for assessment.

**Answer:** We cannot provide the percentage breakdown of this complex caseload. As occurs with many other caseloads, the percentage of cases subject to security assessment changes from time to time, depending on the individual characteristics of the client cohorts.

All relevant adult IMAs are subject to security assessment to inform visa suitability. ASIO is responsible for the security assessment of IMAs and provides this advice to DIAC. Under the new arrangements the vast majority of adult IMAs who have been found to be refugees are security assessed within days. ASIO is the appropriate agency to comment on the security assessment caseload.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q88\***

**Question:** Does Serco have any of their own internal benchmarks around staff-to-detainee ratios in their centres and how are they performing against those?

**Answer:** Serco advises that it does have internal staffing models in place.

Serco's advice is that its staffing models take into consideration a wide range of factors, in addition to detainee numbers. These include the detainee demographics, and risk profile of individual detainees. Environmental considerations include the available infrastructure, security systems, and the proximity of the centre to support services. Other factors include the requirements for detainee transport, and provision of programs & activities.

For the most part, Serco is performing within acceptable levels according to its internal modelling. There are, however, ongoing challenges associated with recruiting and retaining staff in remote locations.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q89\***

**Question:** Is the department aware of the level of staff at each centre? Is that information reported to the Minister?

**Answer:** The contract stipulates that the service provider ensures that personnel levels at facilities are adequate to deliver the services in accordance with the contract.

Under Schedule 2, Section 2.2.3 – 3.2 (b) human resource management, the service provider must provide the department with fortnightly rostering arrangements.

Additionally, under Schedule 2, Section 2.2.4-1.9(a)(ii) security services - rostering of security personnel, the service provider must, from the handover for each centre, provide the department with rostering arrangements at the commencement of each alternate business week for the coming fortnight.

Staff levels are not routinely reported to the Minister.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q90\***

**Question:** Can the department confirm the date current detention services contract went to tender?

**Answer:** The department released three tenders simultaneously for the provision of the next generation of services to detention centres on 24 May 2007:

- Detention Services for Immigration Detention Centres (IDCs);
- Detention Services for Immigration Residential Housing (IRH) / Immigration Transit Accommodation (ITA); and
- Health Services to people in detention.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q91\***

**Question:** North West Point: what was the movement in the staff-to-detainee ratio over the course of the six to nine months leading up to the events in March?

**Answer:** Serco has advised that the staff numbers at the Christmas Island Immigration Detention Centres increased by 35% during the six months from September 2010 to February 2011. Operational Serco staff employed at North West Point increased by 37% during this period. This increase exceeded the expansion in the number of detainees.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q92\***

**Question:** There is a standard set out for the number of square meters per detainee. I would like to know whether we meet that standard. Are you meeting it now? What about Curtin? Effectively what we are looking for is a time series of the performance against the standard over the last 12 months or so, ideally quarterly; if not, six months.

**Answer:** The specified standards for Immigration Detention Centres are 10 square metres for standard single occupancy or 15 square metres for dual occupancy. In surge conditions two clients may be placed in a standard bedroom where the clients are not related (unless it is culturally desirable to form larger groups).

The detention network has been in surge conditions since late 2009. During this time the department has maintained the required acceptable solution of two clients per standard bedroom in the general living quarters.

As a result of surge conditions the department has been required to provide additional temporary living quarters in the centres. This includes the use of recreation rooms, education rooms, dorms and marquees. This is always to be used for the shortest possible period.

Below is a table with the average square metres at the four main Immigration Detention Centres.

Average square metres for the four main Immigration Detention Centres by specific date		Specific date					
		30 June 2010	30 Sept 2010	31 Dec 2010	31 March 2011	30 June 2011	30 Sept 2011
Immigration Detention Centre	Christmas Island	3.1	3.0	3.0	7.5	7.5	7.3
	Curtin	4.3	3.6	4.3	3.9	3.9	4.5
	Northern	5.4	6.8	5.9	6.0	6.0	6.3
	Scherger	n/a	n/a	4.4	3.4	3.4	4.2

Please note:

1. The average squares metres is derived from the total squares metres (bedroom only) at each site in conjunction with the number of IMAs at each site on the specified date. This does not take into account ensuites, ablutions, living spaces or recreation areas.
2. Christmas Island IDC contains data for North West Point only. The other facilities on Christmas Island are alternate places of detention.
3. Scherger IDC was not operating on 30 September 2010 and 30 June 2010.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q93\***

**Question:** Is there a specific line item in the contract saying that maintaining order in the centres is part of what DIAC requires?

**Answer:** The contract requires the service provider to ensure the safety and security of the centres and the well-being, safety and security of all people within.

In particular, the contract statement of work articulates the department's expectation that order in the centres will be maintained at all times. The service provider must:

- (i) maintain a safe and secure environment in each centre; and
- (ii) ensure that people in detention and other people onsite are safe and secure at all times.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q94\***

**Question:** When did the Minister first ask to be briefed by the department on the capacity to respond to a major incident? When did he ask to be briefed on the department's capacity – and Serco's and others – to respond to a major incident? Has he made such a request?

**Answer:** The department has regular and ongoing communications with the Minister about a range of matters relating to his portfolio. These include operational briefings and general discussions on the immigration detention network at which the Minister may seek advice on a range of issues, including incident management. Any information the Minister may have received around the preparedness of our service provider and other stakeholders to manage an incident would have been provided in these forums.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q95\***

**Question:** How many were given visas and how many were moved using residence determination in that period from when the minister announced that children would be moved from detention up to 30 June?

**Answer:** From 18 October 2010 to 30 June 2011, a total of 305 minors located in an Alternative Place of Detention (APOD), Immigration Transit Accommodation (ITA) or Immigration Residential Housing (IRH) were granted protection visas.

From 18 October 2010 to 30 June 2011, a total of 770 children were approved for community detention.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q96\***

**Question:** How many people are still in immigration detention today that were subject to the freeze? Provide figures of children and families still waiting for a visa decision.

**Answer:** As at close of business on 15 August 2011, there were 845 clients in immigration detention who were subject to the processing suspension. Of these clients, 89 were in community detention as reflected below. The breakdown of these clients is as follows:

- 752 single adult men (12 of whom were in community detention);
- 4 single adult females (2 of whom were in community detention);
- 62 people from 23 family groups including 24 accompanied children (48 of whom were in community detention); and
- 27 unaccompanied minors (27 of whom were in community detention).

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q97\***

**Question:** What is the average length of time that the 468 have been in detention?

**Answer:** According to DIAC systems, as at 12 August 2011 the 468 people who were 1A met and awaiting a security clearance had spent an average of 401 days in detention.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q99\***

**Question:** Can you tell us what the outcomes are?

**Answer:** Broadly, to meet the required outcomes of the Detention Services Contract, Serco must:

1. Comply with the immigration detention values as stated in the recitals of the contract.
2. Actively participate in and meet all requirements of the performance management manual. The contract requires Serco to meet key performance areas which cover service delivery broadly across the following:
  - duty of care;
  - appropriate amenities;
  - healthy environment; and
  - supportive culture.
3. Deliver the services as required in the statements of work in the contract, comprising:
  - 2.2.1 People in Detention Services;
  - 2.2.2 Facilities Management and Support Services;
  - 2.2.3 Business Services and Continuous Improvement;
  - 2.2.4 Security Services; and
  - 2.2.5 Transport and Escort Services.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q100\***

**Question:** Does Serco have an internal requirement that, where they are operating facilities where there are children, they have a policy that requires people to be trained in looking after children?

**Answer:** Serco employs Client Support Workers (CSWs) at facilities where there are children. CSWs are required to hold relevant certification III level qualifications in child welfare or community services.

Serco has developed a policy and procedure manual on 'working with minors' which details specific requirements for the care of minors.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q101\***

**Question:** Is there a specification in the contract that Serco officers have to have working with children qualifications?

**Answer:** There is a contract specification for Serco to ensure that staff who work with minors:

- (i) comply with relevant State Child Protection Legislation;
- (ii) are subject to all necessary checks in accordance with the relevant State Child Protection Legislation; and
- (iii) hold relevant Certificate III qualifications in child welfare.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q102\***

**Question:** What are the requirements, and if there are requirements, how are they being monitored?

**Answer:** Serco advises that it maintains a register of the status of qualifications, certifications and accreditations of all staff. The register also includes the status of AFP clearances and working with children checks.

Staff working with minors must:

- (i) comply with relevant state child protection legislation;
- (ii) are subject to all necessary checks in accordance with the relevant state child protection legislation; and
- (iii) hold relevant certificate III qualifications in child welfare.

As part of contract performance management, the department has requested information on training, clearances and qualifications of Serco staff and this has been provided on a case by case basis.

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q103\***

**Question:** What is the value of monthly abatements for Serco?

**Answer:** Under the IDC Contract, there is a requirement for the department and Serco to conduct an audit against detailed abatement indicator metrics on a monthly basis under a process called Joint Facility Audit Team (JFAT). This has occurred every month from March 2010 to June 2011 for Christmas Island (including Northwest Point, Phosphate Hill, Construction Camp and Lilac/Aqua compound), Northern IDC, Villawood IDC, Melbourne IDC, and Perth IDC. The total of all abatements for this period is \$14.8 Million.

The IRH/ITA Contract specifies that an audit against the relevant detailed abatement indicator metrics must occur quarterly under a process called Joint Site Audit Team (JSAT). There have been four reviews from May 2010 to April 2011 for Brisbane ITA, Melbourne ITA, Sydney IRH and Perth IRH. The total of all abatements for this period is \$215,000.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q104\***

**Question:** You have categorised them into two or three areas: actual self-harm, threatened self-harm and attempted serious self-harm. The 2009-10 date only has two categories. Can you explain to me why it was recorded in the 2008-09 year but then not? What was the reason for not recording it?

**Answer:** In 2008-2009 G4S was the department's sole detention service provider and reports were recorded under three categories.

From September 2009 to February 2010, the detention services contract was transitioning from G4S to Serco. The categories for recording self-harm were not identical in the G4S and Serco systems, so for accuracy and consistency, a two-category system was adopted for departmental reporting during transition.

Following the transition to Serco, the reporting moved back to a three category system.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q105\***

**Question:**

There are 386 cases of actual self-harm, which is extremely high in comparison to the previous year, which is only 38. At what stage, and where, would you like to discuss the details of this? Do you want us to be discussing this in individual centres as we go around? Would you like us to go into camera at some stage? I want to get to why there is this big jump, and in order to do that I think we are probably going to have to talk about some of the actual categories that make up that actual figure.

**Answer:**

The department is willing to provide to the committee an in-camera briefing on this subject.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q106\***

**Question:** Has there been an audit or assessment of the services delivered by IHMS in any of the facilities since the contract was signed in 2008?

**Answer:** IHMS has undertaken, or commissioned, the following audits or assessments of its services in immigration detention facilities:

- **During 2009:** Internal audit against the RACGP standards conducted by IHMS head office personnel at a number of facilities.
- **April 2011:** Internal audit at Christmas Island facilities against RACGP standards conducted by IHMS head office personnel.
- **May-Jun 2011:** A detailed audit of the management processes and governance of health services, commissioned by IHMS and conducted by International SOS (parent company).
- **June 2011:** Each site conducted a self-assessment against the RACGP Standards
- **Quarterly:** Internal audit of health records and medication records conducted at each site.

The department has commissioned various reviews of health services delivery in detention facilities:

### **Review of Health Service Delivery Model Christmas Island**

The department engaged Phillipa Milne and Associates to provide independent expert advice on the appropriate level of health care services to be provided to people in immigration detention on Christmas Island. The report was completed in June 2010.

### **Review of Health Service Delivery Model Mainland Detention Facilities**

The department engaged Phillipa Milne and Associates to provide independent expert advice on the appropriate level of health care services to be provided to people in immigration detention facilities on the Australian mainland. The report was completed in October 2010.

### **Royal Australian College of General Practitioners (RACGP) Accreditation Pilot**

The department commissioned Quality in Practice (QIP) to review the RACGP *Standards for health services in Australian immigration detention centres*, develop an accreditation process, and provide a Detention Health Standards Report detailing recommended changes to the Standards. QIP provided a final report to the Department in October 2010.

### **Review of Christmas Island Detention Health Services Clinical Governance Processes**

The department contracted Communio to conduct a clinical governance review (the Review) of health services provided to people in immigration detention on Christmas Island. The Review was conducted on 28 April 2011 and 3 May 2011. This work included the development of an audit tool, to enable assessment of the clinical governance arrangements on Christmas Island. Communio presented the findings of the review to the Department on 19 May 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q107\***

**Question:** How many officers do you have undertaking security assessments?

**Answer:** Security assessments are the responsibility of ASIO. ASIO is the appropriate agency to address this matter.

**Question:** Are those the same officers who perform Refugee Status Assessment?

**Answer:** No. The Refugee Status Assessment process is separate from security assessment.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q108\***

**Question:** When did discussions about changes to the ASIO process begin?

**Answer:** DIAC has ongoing engagement with ASIO regarding relevant security assessment procedures to ensure that such procedures are operating effectively. There were formal discussions in late 2010 pertaining to changes to the security assessment arrangements. The new Security Indicator Framework came into effect mid March 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q109\***

**Question:** With the 350 children on the mainland, what is that average length of time that those children, whether they are unaccompanied or not, have been held in immigration detention?

**Answer:** As at 30 June 2011, there were approximately 350 Irregular Maritime Arrivals (IMAs) who were minors in immigration residential housing, immigration transit accommodation and alternative places of detention on the mainland (excluding community detention).

The average length of time that these children had been held in immigration detention as at 30 June 2011 was 132 days.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q110\***

**Question:** Could you outline the timeframe for the recommissioning of the Curtin Detention centre?

**Answer:** On 18 April 2010, the Government announced that the RAAF Base Curtin facility would be used to accommodate IMAs.

On 12 June 2010, following various works programs the Curtin detention centre had its first intake of IMA clients.

In September 2010, following additional work the capacity increased to 600 clients.

On 17 September 2010, Minister Bowen announced that the capacity of the Curtin detention facility would be increased to 1200 clients. Following additional work this additional capacity became available on 23 December 2010.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q111\***

**Question:** In June 2010, how many detainees were supposed to be housed there?

**Answer:** In early June 2010 using existing buildings the detention centre had a capacity of 300 clients. As additional buildings came on line this increased the capacity to 600 clients.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q112\***

**Question:** Not including the centres that are going to come online as the year progresses, what is the vacancy rate? How many more people at today's capacity could we accommodate within our detention network nationwide?

**Answer:** As at 7 September 2011, the immigration detention network could accommodate an additional 2170 people. However, the detention environment and the available capacity changes on a daily basis according to operational requirements.

As at 7 November 2011, the immigration detention network could accommodate an additional 2611 people.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q113\***

**Question:** How many of them are being housed at Curtin?

**Answer:** As at 7 September 2011, three clients who have adverse security assessments were being housed at Curtin IDC.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q114\***

**Question:** How long has it been on?

**Answer:** The Electronic Detection and Deterrence System (EDDs) became operational at the Curtin Detention facility in February 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q115\***

**Question:** What percentage of detainees in Curtin today?

**Answer:** As at 7 September 2011, 78% of clients accommodated at Curtin IDC have been found not to be a refugee either at primary decision or on review.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q116\***

**Question:** What were those figures, say, six months ago, three months ago?

**Answer:** As at 7 March 2011, of the clients being accommodated at Curtin IDC:

- 52% were undergoing Refugee Status Assessment processing.
- 48% had been found not to be a refugee and were undergoing an Independent Merits Review.

As at 7 June 2011, of the clients being accommodated at Curtin IDC:

- 25.2% were undergoing primary status assessment processing.
- 74.7% had been found not to be a refugee and were undergoing review in the form of Independent Merits Review or Independent Protection Assessment.
- 0.1% had been found not to *prima facie* engage Australia's protection obligations and were screened out of the Protection Obligation Determination process.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q117\***

**Question:** Would you be able to provide a copy of that plan?

**Answer:** There are a number of documents governing the management of critical incidents and emergencies at Immigration Detention Facilities in Curtin.

These documents include the Curtin Centre Security Services Plan, Curtin Incident Management Protocols and Curtin Contingency Plans.

These documents have been developed by the department's detention service provider, Serco.

The Committee also requested a copy of the Critical Incident Response plans from Serco at the 7 September 2011 Public Hearing in Derby. It is the department's expectation that Serco will provide these documents to the Committee.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q118\***

**Question:** Are there any outstanding upgrades to the facilities at Curtin that you believe or which have been identified as necessary by Serco, DIAC, the AFP or WAPOL that are necessary in their opinion to ensure the better security of the facility?

**Answer:** No. However, security of facilities is continually reviewed and modifications are made as required.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q119\***

**Question:** When was the minister last here?

**Answer:** The Minister last visited Curtin IDC on 23 September 2010.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q120\***

**Question:** So what changes were made?

**Answer:** Following the incidents on Christmas Island, a review of the existing contingency plans for the Curtin IDC was conducted. The review was undertaken by a multi-disciplinary team comprising of representatives from DIAC, Serco and IHMS. The review resulted in the following changes and operational arrangements:

- a review of all available canteen items was conducted to ensure that accelerants and flammable items were not available to clients. This review did not find any items available in the canteen of concern;
- a full centre security risk assessment was conducted and updated on the national document distributed to Serco and DIAC national offices;
- contingency exercises were conducted (both desktop and live) to ensure the robustness of the documents and staff preparation should an event arise;
- full security sweeps of the compounds and client areas were conducted;
- stakeholders were advised of the updated site risk assessments;
- increased targeted interaction with client demographics was conducted focusing on client leaders within the facility;
- an increased presence of DIAC and Serco management within the facility.

In addition to these changes, DIAC, Serco and IHMS worked together as a multi-disciplinary team to review all proposed transfers from Christmas Island to the Curtin IDC to ensure that clients being transferred were suitable for placement at the IDC given its location, infrastructure and available resourcing. This is standard practice at the Curtin IDC where there is a very close relationship between DIAC and the Serco Security and Intelligence team, who conduct regular meetings to address security issues and identify current intelligence or risks and formulate appropriate mitigation strategies to address these issues.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q121 &  
122\***

**Question (121) :**

When did the first draft of this plan come out?

**Question (122) :**

When did discussions commence on the formation of that plan?

**Answer:**

The Christmas Island Incident Management Protocols are developed by the detention service provider, Serco.

As per the contract, DIAC requested Serco provide the Incident Management Protocols in November 2009. Serco commenced discussions for the Christmas Island Incident Management Protocols in early 2010.

DIAC wrote to Serco on 23 August 2010 seeking clarification on the consultation process with DIAC. Serco responded on 13 October 2010.

Due to the surge in IMA arrivals, DIAC was provided with the finalised Christmas Island Management Protocols by Serco on 21 March 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q123\***

**Question:** Could you come back to us on when these regular meetings took place?

**Answer:** It is a requirement under both detention service contracts that regular daily meetings take place between the detention service provider and the department. This meeting schedule came into effect when the detention service provider commenced operations on Christmas Island on 1 October 2008\*. Given the complex nature of detention operations on Christmas Island other stakeholders, including representatives from the Australian Federal Police and Customs, also attend the daily meetings.

\*Please note the detention service provider at this date was G4S.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q124\***

**Question:** Was local DIAC management consulted by the Australian Federal Police (AFP) on the termination of Operation Chiron on Christmas Island?

**Answer:** Departmental management on Christmas Island was not consulted on the termination of Operation Chiron as that is a matter for the Australian Federal Police (AFP). The department and the AFP have ongoing discussions on the range of security and other client management and facility management issues on Christmas Island.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q125\***

**Question:** What response did DIAC put in place after withdrawal of those high-order public order management federal police from the island? Was a local security management response discussed amongst the three organisations at your regular meetings?

**Answer:** There were and continue to be a number of formal mechanisms in place to review and ensure that security and other client facility management issues on Christmas Island are communicated on an ongoing and regular basis to the relevant stakeholders. This includes the Inter-agency Coordination Committee and the Security Working Group both of which have representation from the AFP.

Following the withdrawal of the AFP Organisational Response Group in November 2010, the AFP maintained the ability to rapidly deploy specialist capacity to Christmas Island within 24 hours if required.

In recent months Serco has increased its rapid response capability including the number of Emergency Response Teams (ERT) that can be deployed.

### **Supplementary Response to 125 and 127:**

On 17 November 2010, senior departmental staff were advised by the Australian Federal Police (AFP) that the continued deployment of ORG officers to Christmas Island was unsustainable due to competing operational priorities, and that the withdrawal of these officers would commence on 27 November 2010.

In response to this decision, the department and Serco implemented a number of risk management strategies including:

- Ensuring ongoing and visible staff engagement in client compounds to reassure clients and remind them of appropriate behaviour (including room searches to identify and remove any contraband items);
- Enhancing meaningful activities within the limitations of a high population; and
- Increasing mainland transfers to facilitate the movement of appropriately cleared longer-term clients to suitable mainland facilities.

Additionally, shortly after the incident commenced in March members of CISSR (Council for Immigration Services and Status Resolution) were invited to assist in engagement with clients.

The Department worked closely with the key stakeholders such as the AFP to ensure that they were appropriately briefed on the operational situation in the detention facilities.

The decision to review the AFP presence is a matter for that agency.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q126\***

**Question:** What was your understanding of the response timeframe for federal police officers with that level of training to get to the island from their base in Perth after they were removed from the island?

**Answer:** The department understood that once the Australian Federal Police (AFP) presence was decreased, appropriately trained AFP staff would be able to be transported to Christmas Island within a 24 hour timeframe to respond to an incident as required.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q127\***

**Question:** Whether locally DIAC had raised, as a result of their regular meetings with the Federal Police and what they were aware of with what was going on in their centres, whether there was a need to review the presence of Federal Police and their skills on the island?

**Answer:** There were, and continue to be, a number of formal mechanisms in place to ensure that information on security and other client and facility management issues on Christmas Island is provided to relevant stakeholders. These include the Inter-agency Coordination Committee and the Security Working Group, both of which have representation from the Australian Federal Police (AFP) on them.

The decision to review the AFP presence, and related skills of the officers based on information received in these forums, is a matter for that agency.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q128\***

**Question:** I just want to know whether it was ultimately a ministerial decision to have a compound as part of North West Point that had a lower level of security?

**Answer:** North West Point (NWP) was opened by the former Minister in December 2008. At the time, the Government chose to open the facility in a low-security mode. This approach was viewed by Government as appropriate given the compliant detention population at that time and the desire to maintain a positive culture and mood.

The development of Aqua and Lilac compounds with the NWP facility was done in a manner consistent with this approach.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q129\***

**Question:** Can you confirm that that fence was the one that detainees were also able to fashion weapons from during the course of those 10 days?

**Answer:** During the period 11 March 2011 to 18 March 2011 clients were able to adapt materials from the fence between Aqua and Lilac for use as weapons.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q130\***

**Question:** Maybe if you could just tell me the time of the decision and whether the minister was involved in that decision or appraised of that decision?

**Answer:** The decision to increase the Australian Federal Police (AFP) presence on Christmas Island is a matter for that agency and as such any questions relating to this decision should be directed to the AFP. The Minister for Immigration and Citizenship was not involved in that decision making process. In the course of regular and ongoing briefing from the Department about the incident, the Minister was advised of the increase of AFP personnel on the island.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q131\***

**Question:** So that issue was never raised in all the security assessments that the Australian Federal Police (AFP) would have done prior to the March riots?

**Answer:** When the Christmas Island Immigration Detention Centre started receiving clients, relevant agency stakeholders would attend regular forums to discuss personnel and facility security related matters. At these meetings a range of issues were canvassed, including the activation of the perimeter fence. For operational reasons the perimeter fence at the Christmas Island IDC was not energised prior to the March 2011 disturbances.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q132\***

**Question:** Whose decision was it to use that hall area, which is the visits area, as a place to monitor people who were particularly vulnerable?

**Answer:** Serco, after consulting with the department and IHMS, made an operational decision to use the visits area as a means of transitioning clients from the medical centre back into the mainstream population.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q133\***

**Question:** Does DIAC know whether, for the clients under the ultimate duty of care of the Department of Immigration, the Serco staff, the MSS staff, anybody involved with them have been able to access the mental health awareness training?

**Answer:** The detention services provider, Serco, is required to ensure that their detention services staff attend mental health awareness training before commencing work at a detention facility, and then bi-annually thereafter at a refresher course.

Metropolitan Security Services (MSS) staff are not required to undertake mental health awareness training as their interaction with clients is limited and differs from other detention services staff, being predominantly perimeter security and patrolling.

The health services provider, International Health and Medical Services (IHMS), is required to ensure that their staff are appropriately trained in the risks and sensitivities relevant to the delivery of health care to people in detention.

IHMS provides its employees with induction training and then regular ongoing training at detention facilities on a wide range of health service delivery issues, including mental health awareness and management.

IHMS is also required to ensure that all health care providers, including community network providers, have the necessary and appropriate registrations, accreditations, qualifications, skills, training and experience to provide health care to people in immigration detention.

### **Training in the Mental Health Policies - 2010**

Training and implementation of the Government's detention mental health policies, including mental health awareness, took place across the detention network February-November 2010.

The department coordinated training of staff from:

- DIAC;
- Serco;
- IHMS;
- the Australian Red Cross;
- Life Without Barriers (who provide support services to unaccompanied minors); and
- Member organisations of the Forum of Australian Services for Survivors of Torture and Trauma (FASSTT) (who provide torture and trauma counselling).

### **Mental Health Awareness and Policy Training - 2011**

Updated mental health awareness and policy training has been developed and is now being delivered across the detention network. In response to participant feedback, the training incorporates additional mental health awareness material. It is being delivered to new detention services staff, and as well as those who attended the training in 2010.

The updated training has been delivered at Pontville Immigration Detention Centre, places of detention in Darwin and Leonora Alternate Place of Detention. The training is being delivered at Christmas Island (October-November 2011) and will be rolled-out across the remainder of the detention network over approximately six months.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q133\***

The department intends that the training will be regularly revised in consultation with IHMS and the department's Detention Health Advisory Group.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q134\***

**Question:** What is the percentage of people who turn up and cannot be accounted for?

**Answer:** Of the 871 IMAs who arrived between 1 July 2011 and 30 September 2011, 647 (74.28%) were undocumented.

("Undocumented" means holding no form of identifying document (official or semi-official) which contains, at a minimum, the IMA's name – "Documented" means documents presented also include photocopies and electronic copies of originals not currently available or which have been lost or destroyed in transit to Australia).

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q135\***

**Question:** Would you have any figures for the people who say they are someone but turn out to not be that person?

**Answer:** Figures below indicate biodata discrepancies identified through Australia's participation in the Five Countries Conference (FCC) Data Sharing Protocol, these figure are consistent with all FCC matches including but not restricted to IMA's.

The FCC Data Sharing Protocol is a program whereby biometrics (fingerprint) and related biographics (name, date of birth, nationality) are checked against the data holdings of member countries of the FCC, namely Australia, Canada, New Zealand, the United Kingdom and the United States. When a match occurs, cases are investigated to determine reasons for previous encounters with the client, sometimes resulting in discrepancies in their statements to immigration officials. The match report is provided to the relevant case officer for their consideration.

BIODATA DISCREPANCIES	TOTAL FY 10-11	TOTAL FY 11-12
NAME	6	17
DOB	18	7
NATIONALITY	10	2
NAME & DOB	24	12
NAME & NATIONALITY	4	1
NATIONALITY & DOB	10	3
NAME, NATIONALITY & DOB	16	5
TOTAL DISCREPANCIES	88	47
NO DISCREPANCY RECORDED	254	314
TOTAL	342	361

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q136\***

**Question:** Can you get into Indonesia without identity documents?

**Answer:** Under Indonesian immigration law, all persons entering Indonesia must possess a genuine and current travel document. This document must be presented to immigration authorities on arrival at seaports, airports, border crossings and other places used as points of entry to Indonesian territory.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q137\***

**Question:** Is there any view around that the facility might be extended more than what it is? Or is that what is expected to be there for the long term?

**Answer:** The department is conscious of the need for clients to be able to keep in contact with relatives and stay abreast with what is happening around the world. In the past 18 months, the department added an additional 33 Internet accessible computers for clients across Christmas Island in addition to the 27 that were already there.

There are no plans for additional computers.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q138\***

**Question:** On how many occasions were weapons discovered in the North West Point centre between last November and March this year.

**Answer:** According to DIAC systems, between November 2010 and March 2011 there were 15 instances where contraband that could be used as a weapon was located at the North West Point centre.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q139\***

**Question:**

Can you confirm that prior to that, on the evening of 5 October, there were two arson incidents in the Aqua/Lilac compounds and there was writing found on a wall, after those demountables were inspected afterward, with words I understand to the effect that "we will burn our way to freedom"? Can you confirm that there were those two incidents that took place? Was an incident reported and was it a critical incident? So particularly, if you can confirm whether there was that wording and I imagine it would need translation.

**Answer:**

On 6 October 2010, the Detention Services Provider advised of two fires in classrooms in the Aqua Compound. The incidents were reported as critical/major within the Daily Incident Report Summary on 7 October 2010. A departmental situation report was distributed on the 7 October 2010, advising of the incident.

There is no reference to any writing on the wall in the demountables in the Serco incident report.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q140\***

**Question:** Was it discussed at your daily meetings and the meetings you had with Serco and the AFP—the changing nature in the detention population and the extent to which that would change the risk profile of the centre? Can you identify if and when that issue was raised? Could you also identify if and when that was reported back up through the chain?

**Answer:** The daily meetings on Christmas Island did, and continue to, include discussion around the changing nature in the detention population at each of the facilities and the extent to which that could potentially change the risk profile at each site. Information on significant client population dynamics and associated issues is communicated to relevant senior DIAC officers on a daily basis.

The department had been aware of the changing nature of the detention population for some time and had provided advice to the Government on related issues.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q141\***

**Question:** How many of those identified by DIAC and Serco as participating, not just those who were charged for, but those more generally engaged in what I would call 'disruptive activity' in the facility over those days?

**Answer:** The number of those involved varied at different periods but it is understood that approximately 50 to 150 clients were participating in disruptive activity at any one time.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q143\***

**Question:** When that someone comes down off the roof, what is the consequence of having done something like that or engaged in disruptive activity within the centre? More broadly, if they engage in other activity which is disruptive and potentially aggressive and against what I hope would be a code of behaviour in the centre, what would be the consequence?

**Answer:** Apart from the security of the facility the primary focus is the well-being and the welfare of the individual concerned. When a person ceases a rooftop protest they are seen by Detention Health Service Provider, IHMS as soon as practicable and the client's physical and mental health is assessed. Serco, IHMS and DIAC officers will determine the most suitable placement option for the client based on health and risk assessments. At an appropriate time Serco will discuss with the client the code of conduct and may develop a Behaviour Management Plan, which may include limited access to activities and amenities.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q144\***

**Question:** Who makes the decision to whether there is a clinically recommended second opinion needed? How can the health service, which makes the initial assessment then be assessing themselves as to whether there is a second assessment needed? What is the communication to detainees around the charging of independent psychiatric assessments?

**Answer:** Clinicians employed by the Health Services Provider, International Health and Medical Services (IHMS), make clinical recommendations for a second opinion.

The need for a second opinion is considered on a case by case basis, and may be discussed by the primary IHMS clinician with the IHMS Medical Director at the detention facility, or with other senior IHMS clinicians.

IHMS advises that in most cases where a second opinion is sought, this is done to help alleviate client anxiety or to clarify client expectations about treatment or management.

The IHMS clinician may refer the client to another IHMS clinician for provision of a second opinion.

If the client is seeking a second opinion in relation to a diagnosis made by a medical specialist, including a non-IHMS specialist, the IHMS GP may refer the client to a different specialist.

Where IHMS does not consider a second-opinion to be clinically warranted, the client or their representative can seek to make their own arrangements for a second opinion at their own expense.

The option of organising a private assessment is usually explained by the department to client representatives such as migration agents and lawyers, in response to enquiries made to the department. IHMS staff may also explain this option to clients.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q145\***

**Question:** Were those powers ever considered or recommended for use prior to the Minister saying he now wants to have those powers exercised?

**Answer:** The Residence Determination power is a personal, non-compellable, non-delegable Ministerial power. As such, the extent of the use of this power is a matter for the Minister of the day.

The Residence Determination power has been available since 2005 and has been exercised routinely since that time. Statistics on the use of the power are presented in the table below.

2007 - 2008	44 Residence Determinations
2008 - 2009	196 Residence Determinations
2009 - 2010	161 Residence Determinations
2010 - 2011	1551 Residence Determinations

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q146\***

**Question:** If we can get those two other dates—the decision date and the date that the department started contingency planning for bringing people from Christmas Island to Darwin—that would be great.

**Answer:** The decision to move the first group of clients (single adult males) from Christmas Island to Northern Immigration Detention Centre (NIDC) was made on 18 April 2010.

The decision was effected on 19 April 2010, when 68 clients were transferred to NIDC from Christmas Island.

The contingency planning to move clients from Christmas Island to NIDC commenced in mid-2009.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q147\***

**Question:** Are those percentages different between Airport Lodge and NIDC?

**Answer:** Please see tables below for information on clients in Darwin as at close of business 26 September 2011. Information is based on data in departmental systems.

### Client Processing Stages as a percentage by facility population.

Processing stage	Darwin Airport Lodge Stages 1, 2 & 3	Northern IDC
Awaiting entry screening	13%	7%*
Undergoing Refugee Status Assessment/Protection Obligation Determination processing	67%	25%
Found not to be a refugee and undergoing Independent Protection Assessment	18%	52%
Pending Judicial Review outcome	1%	15%
Screened out of the refugee process (on a removal pathway)	1%	1%
<b>Total</b>	<b>100%</b>	<b>100%</b>

\*The 7% of the population at NIDC awaiting an entry interview as at 26 September 2011 may be attributed to the pipeline of cases awaiting processing as a result of the Malaysia announcement. On 5 September 2011, following the High Court decision, the department began processing claims of the more than 300 boat arrivals who had been subject to transfer under the arrangement with Malaysia.

### Nationalities as a percentage of total population by facility.

Citizenship	Darwin Airport Lodge Stages 1 & 2	Darwin Airport Lodge Stage 3	Northern IDC
Afghanistan	17%	20%	20%
Indonesia	-	12%	9%
Iran	63%	20%	45%
Iraq	4%	8%	10%
Sri Lanka	-	33%	4%
Stateless	5%	2%	8%
Other	11%	5%	4%
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q148\***

**Question:** What about the out years? Is it a fixed price each year?

**Answer:** The Darwin Airport Lodge has a block booking until 25 June 2012.

At the end of the current booking, the department has an option for an additional year.  
The additional year is at the same rate as the current booking.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q149\***

**Question:**

I want to go back to Airport Lodge, the incident that took place there after the internet disagreement and the 11 people who were followed up by the Federal Police for weapons offences. Where are those people now? I understand that those prosecutions were not carried forward. Where are the 11 that the Federal Police thought were worth having a close look at for weapons offences?

**Answer:**

The incident identified by Mr Morrison was initiated by an argument between Afghan and Iranian clients on a bus returning from school. The argument resulted in tension at the Darwin Airport Lodge APOD which escalated over several hours into a physical altercation between family groups and UAMs. The Australian Federal Police (AFP) investigated the matter and determined no charges would be laid. The AFP has advised the 11 clients initially identified as persons of interest are no longer of interest.

As at cob 25 September 2011 of the 11 clients referenced above; five have been granted Protection visas, five are currently in Community Detention, and one client remains in detention at an Immigration Detention Centre.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q150\***

**Question:** I wonder if you could explain to us the reasoning and the decision on that; why that procurement method was adopted, as opposed to the alternatives: who made that decision and the circumstances surrounding it generally?

**Answer:** The department had an urgent need for alternative accommodation for both families and unaccompanied minors as the Christmas Island facilities were at capacity.

As a result, the department investigated a number of accommodation options which included the Darwin Airport Lodge (DAL). The DAL required no capital outlay and no additional maintenance, catering, cleaning or utility costs as the owner covers all these costs. Additionally, the DAL presented an opportunity to accommodate a significant number of clients in one location rather than fragment clients around Australia.

In October 2010, the department announced a Defence site, known as 11 Mile Antenna Farm in Darwin, would be a contingency site for detention purposes. The NT Government opposed the use of this land as they had an interest in the site to address an acute shortage of residential housing in Darwin. The department gave an undertaking that it would work with the NT Government and look at other sites.

The department was advised that a development at Wickham Point had been approved by the NT Government for a construction workers camp. Due to the urgent need for further accommodation the department entered into an arrangement with the developer on a direct sourcing basis.

The Chief Financial Officer approved:

- an exemption from the Mandatory Procurement Procedures for both agreements. This was approved, as the Mandatory Procurement Procedures do not apply to "*leasing or purchase of real property or accommodation*". (Commonwealth Procurement Guidelines - item 1 of Appendix A: Exemptions from Mandatory Procurement Procedures)

and also approved

- direct sourcing due to the urgency for the facilities management services provided by the developer of Wickham Point. This was approved, as it satisfied the condition for direct sourcing "*for purchases made under exceptionally advantageous conditions that only arise in the very short term, such as from unusual disposals, unsolicited innovative proposals, liquidation, bankruptcy, or receivership and which are not routine purchases from regular suppliers*". (Commonwealth Procurement Guidelines, Division 2: Mandatory Procurement Procedures for Covered Procurements, Paragraph 8.33 (c))



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q151\***

**Question:** Could you also tell me what value actually is of capital works in the development of the Wickham Point facility? I know it is recouped through the lease payments but I am interested to know what the value is of the works being undertaken?

**Answer:** The capital outlay for the facility is a matter for the developer. The departmental capital budget is \$9.2M.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q153\***

**Question:** The accommodation for 500 people: is that 500 single rooms or are you doing it as two to a room like other places? How many people to a room?

**Answer:** The accommodation for the first stage of Wickham Point is for 500 people based on two people per room.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q154\***

**Question:** Can we have a sample of one of those letters, please?

**Answer:** Please find attached a sample notification letter for clients, provided to them following a negative Independent Protection Assessment, which includes information on judicial review. In addition, please find attached client information templates on:

- (i) Seeking Protection in Australia including in Kurdish, Hazaragi, Tamil, Dari, Persian and Arabic languages
- (ii) Questions and Answers – The new Protection Obligations Determination (POD) process
- (iii) Questions and Answers – Impact of the High Court of Australia's decision on Refugee Status Assessment (RSA) clients
- (iv) Options following a negative refugee outcome, which includes contact details for Legal Aid Commissions.



**Australian Government**  
**Department of Immigration and Citizenship**

[date]

Client Name:  
Date of Birth:  
Client ID:  
Request ID:  
File Number:  
Boat ID:

Dear [Mr/Mrs/Miss etc] [name]

**Notification of Independent Protection Assessment**

This letter is to inform you of the outcome of the Independent Protection Assessment of your refugee claims.

Following careful consideration of all available information, the independent assessor who conducted the Independent Protection Assessment recommended on [date] that you not be recognised as a person to whom Australia has protection obligations under the *1951 Convention relating to the Status of Refugees* and its *1967 Protocol*. It is departmental policy to accept independent assessors' recommendations.

A copy of the independent assessor's assessment and recommendation is attached.

You may be aware that on 11 November 2010 the High Court of Australia found that irregular maritime arrivals (people who travel to Australia by boat without a visa and who arrive at or are transferred to Christmas Island) can seek judicial review if they are found not to be a refugee.

Judicial review is where a case is considered by a magistrate or judge to determine whether the procedure and approach taken were legally correct. In the present context, judicial review is not a review of a person's claims for protection or a determination of a person's refugee status. If the court found that there was legal error in the assessment process, the court could not find that you are a refugee or grant you a visa. Rather, the court would normally, in these circumstances, require that a fresh assessment of your refugee claims be conducted by an independent reviewer.

If you decide to seek judicial review of the independent protection assessment, you have 35 days from the date of this letter to lodge your application. You would remain in detention while your case is considered.

**people** our business



Information about how to apply for judicial review is available on the Federal Magistrates Court website (<http://www.fmc.gov.au>), including the forms to be filed with the Court and the cost of judicial review. The Federal Magistrates Court also provides an online brochure about judicial review of migration decisions available in different languages at <http://www.fmc.gov.au/services/html/migration.html>.

Your migration agent will not be available to assist you with your application for judicial review or provide you with legal advice about whether to make an application. You may be able to obtain free legal advice from a legal aid commission or community legal centre, including community legal centres that specialise in refugee and asylum seeker assistance.

You can find the number for obtaining assistance from your local commission on the national legal aid website at <http://www.nla.aust.net.au>. Information about legal assistance services is available at <http://www.accesstojustice.gov.au>.

Otherwise you may wish to hire a private lawyer at your own expense. You can find a lawyer using the phone book or on the internet.

If you decide not to seek judicial review of this assessment, the department will make arrangements for your return to [country]. This will include obtaining travel documents on your behalf. Your case manager will contact you to discuss this process.

Whether or not you decide to seek judicial review, the department will be making an assessment of any humanitarian concerns or international human rights obligations that may affect your return to [country] as part of a pre-removal clearance. You may wish to submit further information to be considered in this assessment. You have 35 days from the date of this letter to provide further information which you would like to have taken into consideration. This information should be emailed to the department's International Obligations mailbox ([vic.preremovals@immi.gov.au](mailto:vic.preremovals@immi.gov.au)). If you do not provide further information for this assessment, the department will make this assessment using the information you have already provided.

The department remains committed to ensuring that all clients receive not only fair and reasonable treatment, but also an efficient standard of service that is sensitive to each client's needs. To provide a compliment, complaint or suggestion you can tell the officer who is dealing with your case, or write to the Manager, Global Feedback Unit, Reply Paid 241, Melbourne Vic 3001 Australia.

Yours sincerely

[Officer's name]

Onshore Protection

Department of Immigration and Citizenship

Attachment: Independent assessor's recommendation

Please note that this letter was given to your migration agent as your authorised recipient:

[Authorised recipient's business name]

[Authorised recipient's mailing address, or email address]





# Seeking protection in Australia

## Information for irregular maritime arrivals assessed under the Protection Obligations Determination process

You have arrived by boat and have indicated that you are seeking Australia's protection. This information sheet will help you to understand how your claims for protection will be assessed.

### Who does Australia give protection to?

Australia provides protection to people found to be refugees under the 1951 Refugees Convention. Not everybody is entitled to Australia's protection, even if you come from a country where there is violence or lack of security.

According to the Refugees Convention, a refugee is someone who is outside their country and is unable or unwilling to go back because they have a well-founded fear of being persecuted because of their race, religion, nationality, political opinion or membership of a particular social group.

### How does Australia decide if I am a refugee?

The Department of Immigration and Citizenship will assess your case through the Protection Obligations Determination (POD) process. The first part of this process is an evaluation by a trained departmental officer to determine if you are a refugee.

You will need to give the departmental officer correct information about who you are, how you came to Australia, and why you are seeking protection. This is done through a written statement of claims and an interview. It is important that you tell the truth and provide as much information as you can as early as possible.

### Do I get help with my case?

The department will provide you with a professional, independent migration agent to help you prepare your case. The agent will explain the process to you, help you write your statement of claims, and accompany you to your interview.

Your migration agent is not employed by the department, and does not make the decision on whether you are a refugee. You do not need to pay for the services of the agent.

### What information is used to decide my case?

Departmental officers consider the criteria in the Refugees Convention, relevant Australian law, all the information you provide and a wide range of current information on the conditions in your home country. The department makes sure this information is accurate, credible and current before it is used to assess your case.

### How will the department process my case?

Generally cases are processed in order of arrival but priority is always given to vulnerable clients, such as unaccompanied minors and family groups.

It is important to know that each case is assessed individually and some may take longer to decide than others. Reasons for this include:

- complex claims that require more research by the departmental officer
- difficulty in determining your identity or nationality
- the need to obtain information from other agencies.

You can help the departmental officer to process your case as quickly as possible by:

- giving complete and truthful information at your interview
- providing any documents or evidence that support your claims
- providing any documents to prove your identity and family relationships (for example, passports, birth and marriage certificates, or identity cards, including copies sent from home).

### What happens if I am found to be a refugee?

If you are found to be a refugee, you also need to meet health, character and security checks before you can be granted a visa. These checks are done by other Australian agencies and can take some time.

If you satisfy these checks, the department will recommend to the Minister for Immigration and Citizenship (the minister) that you are allowed to apply for a protection visa. If you are successful with your application, you will be given a permanent visa to live in Australia. You will also receive help to settle into the Australian community.

### What happens if I am not found to be a refugee?

If the departmental officer is not satisfied that you are a refugee, your case will be referred for an Independent Protection Assessment. You will be given a copy of the reasons for the finding.

An assessor who is independent from the department will review your case. You can provide new information to the independent assessor and respond to anything in your referral record you disagree with. The independent assessor will interview you, unless they find that you are a refugee based on the information they have already received. Your agent will help you with the process.

If you do not want an Independent Protection Assessment and you want to return to your home country, you can do so at any time. Please talk to your case manager about this.



## How long will the Independent Protection Assessment take?

Independent assessors try to process your case as quickly as possible. Each case is assessed individually and some cases may take longer than others. The Australian Government is increasing the number of independent assessors available to assist with this process.

## What happens after the Independent Protection Assessment?

The independent assessor will make a recommendation to the department as to whether or not you are a refugee. The department will then continue to process your case.

If you are found to be a refugee, the process will continue as outlined in **'What happens if I am found to be a refugee?'**

If you are found not to be a refugee, you must work with the department to prepare to leave Australia.

If you think an error of law was made in your case, you have the right to apply for judicial review. Judicial review is where the Court determines whether any legal errors were made in the assessment of your case. It is not a review of your claims or a determination on whether you are a refugee. Not all judicial review applications are likely to succeed.

If the Court agrees that a legal error was made, they will not be able to grant you a visa. They will return your case to the department for a new assessment.

If you decide to seek judicial review, it can take a long time for the courts to hear your case and you will remain in immigration detention during this time.

If you do not seek judicial review, or your judicial review application is unsuccessful, the department will make plans to return you to your home country.

## Can I get help with judicial review?

The migration agent provided by the department will not be available to give you legal advice about whether to make a judicial review application, or help you lodge an application. A legal aid commission or community legal centre may be able to give you free advice or information. You can obtain information on legal aid and on how to contact your local commission at <http://www.nla.aust.net.au>.

Information about other legal assistance services is available at <http://www.accesstojustice.gov.au>.

Otherwise you may wish to pay for a private lawyer. You can find a lawyer using the phone book or the internet.

## What if I need more advice?

If you have questions about your case, you should contact your migration agent in the first instance. Your agent will inform you of the progress of your case and explain any findings by the department or the independent assessor.

Your case manager will give you information about the process, help you understand what to expect and explain your responsibility in working with the department to resolve your immigration status. Case managers cannot give you immigration advice. They do not make decisions about your refugee claims, but they will tell you about any significant developments or decisions in your case.

## What if I have a complaint?

If you are not happy with a service or believe you have been treated unfairly, you should talk to your case manager or a detention services officer. If you are not happy with their response, you can call the department's Global Feedback Unit on 133 177 or complete an online feedback form at [www.immi.gov.au/contacts/forms/services/](http://www.immi.gov.au/contacts/forms/services/)

If you are unhappy with the services provided by your migration agent, you can write to:

Director, Client Support & Liaison Section  
Department of Immigration and Citizenship  
PO Box 25  
Belconnen ACT 2616

The department will investigate the complaint. If the complaint is substantiated, you may be provided with a different migration agent.

The following agencies may also be able to assist you with any complaints you may have or give you advice:

### The Office of the Commonwealth Ombudsman

investigates complaints relating to actions of government agencies that are unfair, unlawful or discriminatory.

Phone: 1300 362 072

Website: <http://www.ombudsman.gov.au/>

Letters: Commonwealth Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

### The Australian Human Rights Commission (AHRC)

investigates complaints relating to unfair treatment and alleged breaches of human rights by government agencies.

Phone: 1300 656 419 Website: [www.hreoc.gov.au/](http://www.hreoc.gov.au/)

Letters: Director, Complaint Handling  
Australian Human Rights Commission  
GPO Box 5218  
SYDNEY NSW 2001

### The Inspector-General of Intelligence and Security (IGIS)

investigates complaints relating to the length of time your security assessment is taking.

Phone: (02) 6271 5692 Website: [www.igis.gov.au/](http://www.igis.gov.au/)

Letters: Inspector-General of Intelligence and Security  
PO Box 6181  
KINGSTON ACT 2604

### The United Nations High Commissioner for Refugees (UNHCR)

may be able to help with your case if you are separated from your family, or you have been in detention for a long time.

Phone: (02) 6260 3411

Website: [www.unhcr.org.au/](http://www.unhcr.org.au/)

## Further information

Further information is available on the department's website at [www.immi.gov.au](http://www.immi.gov.au)





## پەنابەر بوون و پاراستن لە ئوسترالیا

زاناییاری بۆ کەسانێک کە بە ئاساسی لەمری دەریاوە هاتوون بچینی پرۆسیمی هەڵسەنگاندنی باری پەنابەری تاوتوێ دەکەیت.

ئەتوانی یارمەتی فەرمانگەکان بەدە کە خێراتر کەسەت پرۆسە بکەن لە رێگە:

- پێدانی زانیاری تەواو و دروست لە کاتی هەمبەستەکاندا.
- ئامادەکردنی بەلگەنامە تایبەت بە ئاسنامە کە ساپۆرتی کەسەت بکات.
- ئامادەکردن و پێدانی هەر دۆکیومێنتیکۆنمۆنە، پاسپۆرت، بەلگەنامە، لەدایک بوون، بەلگەنامە هەوسەرگیری، بیان ئاسنامە، بیان هەر کۆپیەکێ تر کە لە مائۆه بۆتەرمان کراوە کە پێکەتە خۆت و خێزاندەت پرۆف بکات.

### ئەگەر یە پەنابەر ئاسرام چی ڕوو ئەدات؟

ئەگەر تۆ بە پەنابەر ئاسرا بیت، بەر لەوەی بچیت بۆ پەنابەر، پێویستە پێکەتەکانی تەندروستی، کەسەت و ئاسراشیت بۆ بکەیت. ئێمە پێکەتەکان لە لایەن ئازانسەکانی تر ئوسترالیاوە دەکرێن و ماوەی پێچەت پرۆسە بکەین.

ئەگەر لە پرۆسە پێکەتەکانی تر، فەرمانگە کەسەت پێشیار دەرکەت بۆ وەزیری کۆچبەری و هاوڵاتیبوون (وەزیر) و رێگە پێدەت داواپێزی پاراستن بەکە. ئەگەر داوانامەت بۆ قیژا سەرکۆتووبێت، ئەوا قیژای هەمبەستە پێدەت کە لە ئوسترالیا بژیت. هەر وەها پەنابەر ئەوە کە لە ناو کۆمەڵای ئوسترالیا جێگیر بیت.

### ئەگەر یە پەنابەر ئاسرام چی ڕوو ئەدات؟

ئەگەر کارگیری فەرمانگە زانی کە تۆ پەنابەر بیت، ئەوا کاتە کەسەت دەتێن بۆ هەڵسەنگاندنی پاراستنی سەر بۆخۆ. وە کۆپیەک لە هۆیکانی هەڵسەنگاندنی کەسەت پێدەن.

راوی کار یا داپەرسی سەر بۆخۆ و بێلایەن لە فەرمانگە بە کەسەتدا ئەچێت. ئەتوانی زانیاری نوێ بەدە بە داپەرسی سەر بۆخۆ و وەلامی هەموو ئەو شتە بەدێت کە لە بۆ بەلگەکانی هەڵسەنگاندن داپەو تۆ پەسەندی ناکە. داپەرسی سەر بۆخۆ هەمبەستەت لەگەڵ دەکات، وەک کۆچبەری لەم پرۆسەدا پەنابەر ئەدات بۆ ئامادەکردنی کەسەت. ئەگەر هەڵسەنگاندنی پاراستنی سەر بۆخۆ ناخوای و ئەتوانی بکەیت، ئەوا تۆ لە خۆت، ئەو ئەتوانی هەموو کاتێک ئەو کە بەکەت، تەکنە لەم بارەدا ئەگەر ئەو بێ یۆمەری کەسەتدا بێ.

### پرۆسە هەڵسەنگاندنی پاراستنی سەر بۆخۆ کەسەت چۆن دەچێت؟

داپەرسە سەر بۆخۆکان هەوڵ ئەدەن بە وەزیری کە کەسەت پرۆسە بکەن. هەر یەک لە کەسەکان بە جیا پرۆسە دەکرێن و هەندێک پرۆسەیان زۆرتر ئەخەڵەت لەوانە تر، حکومەتی ئوسترالیا ژمارە داپەرسی سەر بۆخۆ زیاد ئەکات تا یارمەتی بەدەن لە خێراکری ئەم پرۆسە.

### داوا هەڵسەنگاندنی پاراستنی سەر بۆخۆ چی ڕوو ئەدات؟

داپەرسی سەر بۆخۆ پێشیار دەرکەت بۆ فەرمانگە کە ئایا تۆ پەنابەر بیت نا. ئەوا کاتە فەرمانگە بەردەوام دەبێ لە پرۆسەکردنی کەسەت.

ئەگەر تۆ وەک پەنابەر ئاسرا بیت، ئەوا پرۆسە بەردەوام دەبێ بەو جۆرە کە وەزیری ئوسترالیا بەر بۆخۆ: ئەگەر یە پەنابەر ئاسرام چی ڕوو ئەدات؟

ئەگەر تۆ وەک پەنابەر ئاسرا بیت، ئەو ئەگەر فەرمانگە گەتوگۆ بەکەت و خۆت ئامادە بەکە کە ئوسترالیا بەجێت.

ئەگەر لە بێرمانی ناو کەسەتدا هەڵبەستەکانی بەدە دەکەیت، ئەوا ئەتوانی داوا پێداچوونەوی دادەری بەکە. پێداچوونەوی دادەری، بەتای ئەو کە دادەری بەکە داپەری دەکات کە ئایا هیچ هەڵبەستەکانی و داوا ئە. ئەو پێداچوونەوی کەسەتێن داپەری پەنابەری تۆ نێه، وە لەوانە هەموو داوا بەکە پێداچوونەوی دادەری سەرکۆتووە.

تۆ بە پەنابەر بۆ ئوسترالیا و داوا پەنابەری دەکەیت، واته، داوا ئە دەسەڵاتداری ئوسترالیا کە دواوە کە قیژای پاراستن بچیت بۆخۆ کە پێتوایە کە تۆ پەنابەر بیت. ئەم زانیاری هەمبەستە پرۆسە و هەڵسەنگاندنی کەسە پەنابەر بیت بۆ وەزیری دەکات.

### ئوسترالیا مافی پاراستن یە چ کەس ئەدات؟

ئوسترالیا داپەری پاراستن بۆ ئەو کەسە دەکات کە بە پێی پەیماننامە پەنابەری ۱۹۵۱ ی ئەتوانی بەکەت و وەک پەنابەر دەسەڵات. بەکۆری پەیماننامە پەنابەری، پەنابەر کەسە کە لە دەریا و لاتی خۆیت و ناتوانی بکەیت پەنابەر بەهۆی ترسیکی داپەری دەو چاری سەرکۆت کردن دەبێت. ئەو، ئەلین، ئەتوانی، بێرمانی، سیاسییان ئەدەن بۆ ئەو کە لە گروپێکی کۆمەڵە پەنابەر داپەری. هەموو کەسێک مافی پێدانی پەنابەری نێه، هەر چەند ئەو کەسە لە وڵاتێکە هاتبێت کە توندوتیژی ئێدایان ئاسایشی ئەدەت.

### چۆن ئوسترالیا بێرمان دەکات کە کەس ئەدات؟

فەرمانگە کۆچبەری و هاوڵاتیبوون کەسەت بە پێی پاراستن و داپەری پەنابەر یە POD هەڵسەنگاندنی. بەشێکی ئەم پرۆسە کارگیری ئێدایان و فەرمانگە هەڵبەستەکانی و بێرمان دەکات کە ئایا تۆ پەنابەر بیت نا.

پێویستە زانیاری دروست بەدە بە کارگیری فەرمانگە کە تۆ کە، چۆن هاتووی بۆ ئوسترالیا، وە بۆ داوا پەنابەری و پاراستن ئەکە، ئەمەش بەرمانی و وەزیری داوانامە و هەمبەستە دەکەیت. ئەگەر ئەستێرەت و تا بۆت بەکەت بە گۆری توانت زانیاری بەدە.

### ئایا سەرمان یە کەسەت دەکەیت؟

فەرمانگە وەک کۆچبەری بۆ داپەری دەکات تاو بێرمانی بەدەت لە ئامادەکردنی کەسەت. وەک کۆچبەری پرۆسەت بۆ وەزیری، ئەو، ئەتوانی، نووسینی کەسەت ئەکات و لە هەمبەستەکاندا لە گەڵ ئامادە دەبێت. وەک کۆچبەری لە لایەن فەرمانگە دانمەزراوە و بێرمان ئەکەت کە ئایا تۆ پەنابەر بیت. خەری خەمەگۆزانی نوێنەری کۆچبەری لەمەر تۆ نێه.

### چ زانیاری ئەکە یە بێرمانی بۆ پاراستنی کەسەت؟

کارگیری فەرمانگە پەنابەر پەنابەر و یاسای ئوسترالی ئەکە و هەموو ئەو زانیاری ئەکە تۆ ئەدەت و هەر وەها زانیاری ئەکە پەنابەر بە باروخی ئەستێرە و ئەتەمەر چاوە ئەکە. فەرمانگە ئەتوانی ئەکەت لەوە کە زانیاری نوێ، دروست، گۆنجاو و جێمەتە ئەکەت بۆ هەڵسەنگاندنی کەسەت.

### فەرمانگە چۆن پرۆسە کەسەت دەکات؟

بەگشتی کەسەکان بەسەرە گەشتن پرۆسە دەکرێن، بەلام هەمیشە ئەو ئەتوانی ئەکەت بەو کەسەکان کە بار ئەکەت، ئەو ئەتوانی ئەکەت. ئەو پەنابەر گروپە خێزانی ئەکەت بۆ ئەو کە هەر کەسێک بەجیا تاوتوێ دەکەیت و پرۆسە هەندێکێن درێژ خەمەت ئەکەت. ئەو ئەتوانی ئەکەت ئەمەش بەرمانی:

- ئەو ئەتوانی ئەکەت کەسەکان کە پێویستی بە ئەتوانی ئەکەت. ئەو ئەتوانی ئەکەت.
- کارگیری فەرمانگە.
- سەختی ئەکەت زانیاری دروست لەسەر ئاسنامە یان ئەتوانی ئەکەت.
- پێویستی وەرگرتنی زانیاری لە ئازانسەکانی تر.



ئىگەر دادگا ديار يکرد که هملایسایى کراوه، دوا دادگا ناتوانیږات پېشکش بکات، بملکو کیسېمکت دهر یتوه به فر مانگه بۆ هملسنگدنېکى نوئ \*

ئىگەر تۆ داواى پېداچوونووى دادووى بکەى، ماویمکى پې نېمېت تا دادگا کیسېمکت لېک بداتوه و لهو ماویمدا تۆ له بېنځاندهى کۆچېرى ئىمېتېتوه \*

ئىگەر تۆ داواى پېداچوونووى دادووى نېمکى، يان داوانامى پېداچوونووى دادووى تۆ سمر نېمکوت، فر مانگه پلان دادېن که تۆ گل بداتوه بۆ ولایمکى خوت \*

ئایا له بارهى پېداچوونووى دادووى پېارمېتى نېمې؟

وېکېلى کۆچېرى پېدارو له لایم فر مانگوه دېستگېر نابى که رايژ کارى ياسايت بکات دهر بارهى پېداچوونووى دادووى کیسېمکت يان يار مېتېت بدات له پېشکشر دنى کیسېمکت، کۆمېسېونى يار مېتېدېرى ياسايت، يان ناوېندى ياسايت کۆمېلگه لمانېه بتوانى زانيارى و رايژ کارى بېخوړايت بداتى \* بۆ دېستگوتى زانيارى زياتر لېسمر يار مېتى ياسايت، يان بۆ چۆنېيتى پېوېندېکردن به کۆمېسېونى ناوځسمر بده لېم سايت:

<http://www.nla.aust.net.au>

زانيارى زياتر دهر بارهى خزمېتگوزار پېه ياسايتېکاتى تر سمر بده لېم سايت:

<http://www.accesstojustice.gov.au>

يان تۆ خوت ئىتوانى وېکېلى تاپېتې به كرى بگري، ئىتوانى له رېگهى كېتېبى تېلفونوه يان ئېنترنېتوه وېکېلى تاپېتې پېداکې.

ئەى ئىگەر پېوېستېم به ئاموزگارى زياترېو؟

ئىگەر همر پېسارېتک هېو و سېارېت به کیسېمکت، دېست بېچې پېوېندى بکە به وېکېلى کۆچېرى \* وېکېلېکېت بېر دوام پېروسمى پېر سېمېندى کیسېمکت پېر ادېگېمېنى و بېلگېکېتېر بېوونوومکېت که له لایم دانېرسى سمر بېخوړى فر مانگېکوه در اوھ بۆرون دېکاتوه \*

بېر پېرسى کیسېمکت زانيارېت پېنځدات له بارهى پېروسمک، له بارهى بېتمېابوون و بېر پېسارى تۆ لېکار مېکاتدا بۆ چار سمر کردنى کېتېمى بارودوځى کۆچېرى تۆ له گېل لېگېل فر مانگېک \*.

بېر پېرسى کېمېس ناتوانېز اوېژ کارى کۆچېرى تۆ بکات \* وه بېرېار نادات دهر بارهى کېمېسى پېنابېر تۆ، بهلام هېموو شېتېک لېبار مېرووداوى گرنگ و بېرېار مېکاتى پېوېست به کیسېمکت پېر ادېگېمېنى \*

ئەى ئىگەر سېکالېکېم هېو؟

ئىگەر تۆ له کار مېکان نارازېتېان پېنت واپه نادادوورانه لېگېل مېمېله کراوه، دېمې لېگېل بېرېوېمېرى کیسېمکتېان کارگېزېکى خزمېتگوزارى گرتووخانې بدوېى \* ئىگەر له وهلامى ئىوانېش نارازى بې، ئىتوانى به ژماره ۱۳۳۱۷۷ تېلفون بکەى بۆيېمکى کار دانوهى جېهاتېيان لېم ناوېشانې خوار وه فۆرمى کار دانوه پېر بکېتېوه: [www.immi.gov.au/contacts/forms/services/](http://www.immi.gov.au/contacts/forms/services/)

ئىگەر تۆ نارازېت له خزمېتگوزارېمکاتى وېکېلى کۆچېرى، ئىتوانى سېکالا بېووسى بۆ:

Director, Client Support & Liaison Section  
Department of Immigration and Citizenship  
PO Box 25  
Belconnen ACT 2616

فر مانگېکې لېکۆ لېنوه له سېکالاکېت دېکات \* ئىگەر سېکالاکېت مېمانهى پېنکرا، دوا وېکېلېکى کۆچېرى دېکېت بۆ ديارېدېمېن \*

لېمانېه ئىگەر همر سېکالاکېت هېمې نېم ناوېشانې خوار موېار مېتېت بېنېاېرېنېمايت بکېن \*

نووسېنگې لېکۆلېرى هاوېرژووندى  
دېم نووسېنگې لېکۆلېن دېکات له بارهى سېکالاکاتى پېوېست  
بېرېفتارى نادادوورانه، ناپاسېيان جياوازي دادووى ناوانسېر  
حکومېدېکان.

تېلفون: 1300 362 072

سايتى ئېنترنېت: <http://www.ombudsman.gov.au/>

ناوېشان بۆ نامې: Commonwealth Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

کۆمېسېونى مافېکاتى مرقوئى ئوستراليا (AHRC)

دېم کۆمېسېونى لېکۆلېن دېکات له بارهى سېکالاکاتى پېوېست  
بېرېفتارى نا دادوورانه و ئېدعاى پېش لېکراتى مافېکاتى مرقوئى له  
لاېدن ناوانسېر حکومېدېکان.

تېلفون: 1300 656 419 سايتى ئېنترنېت: [www.hreoc.gov.au/](http://www.hreoc.gov.au/)

ناوېشان بۆ نامې: Director, Complaint Handling  
Australian Human Rights Commission  
GPO Box 5218  
SYDNEY NSW2001

پېشکېندى گېشتى هېوانگېرى و ئاسايش (IGIS)

دېم پېشکېندى لېکۆلېن دېکات له بارهى سېکالاکاتى پېوېست به کاتى  
سېرېفکراو بۆ هېلېسېنگاندې ئاسايشى تۆ.

تېلفون: (02) 6271 5692

سايتى ئېنترنېت: [www.igis.gov.au/](http://www.igis.gov.au/)

ناوېشان بۆ نامې:

Inspector-General of Intelligence and Security  
PO Box 6181  
KINGSTON ACT2604

کۆمېسېونى بالاي نېتموه بېکېرتووهکان بۆ پېنابېران (UNHCR)

ئىگەر تۆ له خېزانېکېت دابېرابېتى، يان باق ماوېدېکى زۆر  
بېنځرېابېتى، رېنگې نېم رېنځراوه بتوانى سېبارېت به کېسېدېکېت  
يار مېتېت بدات.

تېلفون: (02) 6260 3411

سايتى ئېنترنېت: [www.unhcr.org.au/](http://www.unhcr.org.au/)

ژانيارېز ياتر

باق زانيارى زياتر سېرېدې له سايتى ئېنترنېتى  
دانېرېکې: [www.immi.gov.au/](http://www.immi.gov.au/)





## جستجوی حفاظت در استرالیا

### معلومات برای واردین از طریق کشتی (ورود غیر قانونی از طریق بحر) که تحت پروسه "تعیین کردن مکلفیت های حفاظت" (Protection Obligations Determination - POD) ارزیابی می شوند

دانستن این امر حایز اهمیت است که هر کیس به شکل انفرادی ارزیابی میشود و بعضی از آنها ممکن است نسبت به دیگران وقت بیشتری را دربر بگیرد.

دلایل آن شامل اند بر:

- تقاضا های پیچیده که تحقیق بیشتری توسط افسران را ایجاب می نماید
- مشکلات در تعیین نمودن هویت یا ملیت شما
- ضرورت برای بدست آوردن معلومات از ادارات دیگر.
- شما می توانید افسران وزارت را از طرق ذیل در سرعت بخشیدن طی مراحل کیس تان یاری کنید:
- ارائه نمودن معلومات مکمل و صادقانه در مصاحبه تان
- ارائه نمودن هر گونه شواهد مستند در حمایت از تقاضاهای تان
- ارائه نمودن هر گونه اسنادی که هویت و نسبت های خانوادگی تان را تصدیق نماید (به عنوان مثال، پاسپورت، تصدیق تولد یا نکاحنامه، یا کارت های هویت، بشمول نقل های اسنادی که از خانه فرستاده شده باشند).

#### در صورتی که من پناهنده شناخته شوم چه واقع میشود؟

اگر تثبیت شود که شما پناهنده هستید، شما همچنان ضرورت دارید تا قناعت بررسی های صحت، شخصیت و امنیت را بدست آورید قبل از اینکه برایتان ویزه اعطا شود. این بررسی ها توسط ادارات دیگر استرالیایی صورت می گیرد و می تواند مدتی را در برگیرد.

اگر شما قناعت این بررسی ها را بدست آورید، کیس شما به وزیر مهاجرت و تابعیت راجع خواهد شد، با این توصیه که وزیر به شما اجازه دهد تا برای ویزه محافظت درخواست نمایند. در صورتیکه شما در درخواست تان برای ویزه موفق شوید، برای شما ویزه دائمی زندگی در استرالیا داده خواهد شد. شما همچنان در قسمت مسکن گزینی در جامعه استرالیا کمک دریافت خواهید کرد.

#### در صورتی که من به حیث پناهنده شناخته نشوم چه واقع میشود؟

در صورتی که افسر وزارت در مورد پناهنده بودن شما متیقین نباشد، کیس شما به "ارزیابی مستقل محافظت" فرستاده خواهد شد. یک نقل از سوابق ارزیابی به شما داده خواهد شد، که دلایل این نتیجه گیری را توضیح میدهد.

ارزیابی کننده، که مستقل از وزارت عمل میکند، کیس شما را مورد تجدید نظر قرار خواهد داد. شما میتوانید به ارزیابی کننده مستقل معلومات جدیدی فراهم کنید و به هر بخش از سوابق ارزیابی تان که با آن مخالف هستید، پاسخ بگویید. ارزیابی کننده مستقل با شما مصاحبه خواهد کرد، مگر اینکه آنها بر اساس معلوماتی که از قبل دریافت نموده اند، تصمیم بگیرند که شما پناهنده هستید. وکیل شما در جریان این پروسه به شما کمک خواهد کرد.

در صورتیکه شما ارزیابی مستقل محافظت را نمی خواهید و آرزو دارید که به کشور اصلی تان برگردید، هر وقت میتوانید تصمیم بگیرید. لطفاً در این باره با مدیر کیس تان صحبت کنید.

#### ارزیابی مستقل محافظت چه مدتی را دربر خواهد گرفت؟

ارزیابی کننده گان مستقل سعی دارند تا کیس شما را به زود ترین فرصت ممکن ارزیابی کنند. هر کیس به شکل انفرادی مورد ارزیابی قرار میگیرد و بعضی

شما از طریق کشتی به استرالیا رسیده اید و خاطر نشان نموده اید که در جستجوی حفاظت هستید. این ورق معلوماتی در دانستن این امر اینکه تقاضای محافظت شما چگونه ارزیابی خواهد شد، به شما کمک خواهد کرد.

#### آسترالیا از چه کسی محافظت میکند؟

آسترالیا از اشخاصی حفاظت میکند که تحت کنوانسیون پناهندگان مصوب سال 1951 سازمان ملل متحد به حیث پناهنده شناخته میشوند. هر کسی مستحق محافظت در استرالیا نیست، حتی اگر شما از کشوری بیابید که در آنجا خشونت و یا بی امنیتی وجود داشته باشد.

بر طبق کنوانسیون پناهندگان، پناهنده کسی است که در خارج از کشور شان باشند و نمی توانند و یا نمی خواهند که به کشور شان برگردند زیرا ترس دارند که به دلایل نژاد، مذهب، ملیت، عقیده سیاسی یا عضویت در یک گروه مشخص اجتماعی مورد اذیت و آزار قرار خواهند گرفت.

#### آسترالیا چگونه تصمیم میگیرد که اگر من پناهنده هستم؟

وزارت مهاجرت و تابعیت کیس شما را از طریق پروسه "تعیین کردن مکلفیت های حفاظت" (Protection Obligations Determination - POD) ارزیابی خواهد کرد. مرحله اول در این پروسه عبارت از ارزیابی توسط یک افسر آموزش دیده وزارت است که پناهنده بودن شما را تعیین میکند.

شما باید معلومات درستی به افسر وزارت ارائه کنید، اینکه شما کی هستید، چگونه به استرالیا آمده اید، و اینکه شما چرا در جستجوی محافظت هستید. این کار از طریق بیان تحریری تقاضا و مصاحبه صورت می گیرد. این امر حایز اهمیت است که شما حقیقت را بگویید و هر گونه معلومات را با تفصیل و به زودترین فرصت ممکن ارائه نمایید.

#### آیا میتوانم در مورد کیس خود کمک دریافت کنم؟

وزارت مهاجرت و تابعیت برای شما یک وکیل مسلکی و مستقل مهاجرت مهیا خواهد کرد تا در آماده ساختن کیس تان با شما کمک نمایند. وکیل پروسه را به شما توضیح خواهد داد، در نوشتن شرح تحریری تقاضای تان به شما مساعدت خواهد کرد، و در جریان مصاحبه شما را همراهی خواهد کرد.

وکیل مهاجرت شما توسط وزارت مهاجرت و تابعیت استخدام نشده است، و در مورد پناهندگی شما تصمیم نمی گیرد. شما مکلف به پرداخت پول در بدل خدمات وکیل نیستید.

#### در مورد تصمیم گیری کیس من از کدام معلومات استفاده میشود؟

افسران وزارت معیارهای موجود در کنوانسیون پناهندگان، قوانین مربوطه استرالیا، تمام معلوماتی را که شما ارائه داده اید، و معلومات در باره شرایط فعلی کشور تان را مدنظر می گیرند. افسران در باره درست بودن، مربوط بودن، قابل باور بودن و کیفیت آن اطمینان می یابند، قبل از آنکه در ارزیابی کیس شما مورد استفاده قرار گیرند.

#### وزارت کیس من را چگونه بررسی خواهد کرد؟

کیس ها عموماً به اساس نوبت رسیدن آنها بررسی می شوند اما حق اولویت همیشه به موکلین آسیب پذیر، مانند گروه های خرد سالان بدون همراه و خانواده ها داده میشود.



صحبت کنید. اگر شما با پاسخ آنها راضی نیستید، شما می‌توانید به اداره جهانی بازخواست وزارت (Global Feedback Unit) به شماره 133 177 تماس بگیرید و یا یک فورمه بازخواست را در صفحه اینترنتی زیر تکمیل کنید:  
[www.immi.gov.au/contacts/forms/services/](http://www.immi.gov.au/contacts/forms/services/)

اگر شما از خدماتی که توسط وکیل مهاجرت شما فراهم می‌شود رضایت ندارید، می‌توانید به آدرس زیر به شکل تحریری شکایت کنید:

Director, Client Support & Liaison Section  
 Department of Immigration and Citizenship  
 PO Box 25  
 Belconnen ACT 2616

وزارت در مورد شکایت تان تحقیق خواهد کرد. اگر شکایت تان ثابت شود، وکیل مهاجرت مختلفی به شما فراهم خواهد شد.

ادارات زیر نیز ممکن است که در مورد شکایاتی که دارید به شما کمک کنند، و یا هم به شما مشوره بدهند.

#### دفتر دادرس مشترک المنافع (The Office of the Commonwealth Ombudsman)

شکایات مربوط به اقدامات ادارات دولتی را که غیر عادلانه، غیر قانونی، و یا تبعیض آمیز باشد، مورد تحقیق و بررسی قرار می‌دهد.

تلفن: 1300 362 072

وبسایت: <http://www.ombudsman.gov.au/>

نام: Commonwealth Ombudsman  
 GPO Box 442  
 CANBERRA ACT 2601

#### کمیسیون حقوق بشر استرالیا (The Australian Human Rights Commission - AHRC)

شکایات مربوط به رفتار غیر عادلانه و ادعاهای نقض حقوق بشر توسط ادارات دولتی را مورد تحقیق قرار می‌دهد.

تلفن: 1300 656 419 وبسایت: [www.hreoc.gov.au/](http://www.hreoc.gov.au/)

نام: Director, Complaint Handling  
 Australian Human Rights Commission  
 GPO Box 5218  
 SYDNEY NSW 2001

#### مفتش عمومی استخبارات و امنیت (Inspector-General of Intelligence and Security - IGIS)

در مورد شکایات مربوط به مدت زمانی را که ارزیابی امنیتی شما در بر می‌گیرد، تحقیق می‌کند.

تلفن: (02) 6271 5692 وبسایت: [www.igis.gov.au/](http://www.igis.gov.au/)

نام: Inspector-General of Intelligence and Security  
 PO Box 6181  
 KINGSTON ACT 2604

#### کمیساری عالی پناهندگان ملل متحد (UNHCR)

ممکن است بتوانند در قسمت کیس تان شما را کمک کنند اگر شما از خانواده تان جدا شده باشید، و یا برای مدت زمان طولانی در توقیف بوده باشید.

تلفن: (02) 6260 3411

وبسایت: [www.unhcr.org.au/](http://www.unhcr.org.au/)

#### معلومات بیشتر

معلومات بیشتر در وبسایت وزارت مهاجرت و تابعیت موجود می‌باشد:  
[www.immi.gov.au](http://www.immi.gov.au)

کیس ها ممکن است نسبت به دیگران وقت بیشتری را بگیرد. دولت استرالیا تعداد ارزیابی کننده گان مستقل موجود را افزایش میدهد تا در تسریع جریان پروسه کمک نمایند.

#### بعد از ارزیابی مستقل محافظت چه واقع میشود؟

ارزیابی کننده مستقل به وزارت در باره اینکه شما پناهنده هستید و یا نه، مشوره خواهد داد. به تعقیب آن، وزارت به پروسه کیس شما ادامه خواهد داد.

در صورتیکه تثبیت شود که شما پناهنده هستید، پروسه بعدی آن طوری که در "در صورتی که من پناهنده شناخته شوم چه واقع میشود؟" توضیح داده شده است، ادامه خواهد یافت. در صورتیکه تثبیت شود که شما پناهنده نیستید، شما باید در تفاهم با وزارت آماده شوید تا استرالیا را ترک کنید.

اگر به این باور باشید که در کیس شما کدام اشتباه قانونی صورت گرفته است، حق دارید تا خواستار تجدید نظر قضایی شوید. تجدید نظر قضایی پروسه است که یک کیس توسط قضای یا قوه قضاییه تحت بررسی قرار میگیرد تا تعیین کنند که آیا در مورد ارزیابی کیس شما کدام اشتباه قانونی صورت گرفته است یا نه. این تجدید نظر تقاضای شما برای محافظت نیست یا تثبیت کردن اینکه شما پناهنده هستید یا نه. احتمال ندارد که تمام درخواست های تجدید نظر های قضایی موفق شوند.

در صورتیکه محکمه توافق کند که اشتباه قانونی صورت گرفته است، آنها نمی توانند به شما ویزه اعطا کنند. آنها کیس شما را جهت ارزیابی جدید به وزارت بر می گردانند.

اگر شما تصمیم می‌گیرید که خواستار تجدید نظر قضایی شوید، این مدتی را در بر خواهد گرفت تا محاکم قضیه شما را استماع کنند و در طی این مدت شما در توقیف مهاجرت باقی خواهید ماند.

اگر خواستار تجدید قضایی نشوید، یا درخواست تجدید نظر قضایی شما ناموفق باشد، وزارت پلان های لازم برای برگردان شما به کشور تان را روی دست خواهد گرفت.

#### آیا می‌توانم در تجدید نظر قضایی کمک دریافت کنم؟

وکیل مهاجرت که توسط وزارت مهیا شده، در باره اینکه برای تجدید نظر قضایی درخواست کنید یا نه، به شما مشوره قانونی داده نمی‌تواند، و نه هم در آمادگی و ثبت درخواست تان با شما کمک کرده می‌تواند. کمیسیون حمایت حقوقی یا مرکز حقوقی اجتماعی ممکن است به شما مشوره اریگان و یا معلومات بدهند. شما می‌توانید در باره حمایت حقوقی و اینکه چگونه با کمیسیون محلی تان تماس بگیرید، در این صفحه اینترنتی معلومات بدست آورید:

<http://www.nla.aust.net.au>

معلومات در باره خدمات کمک قانونی دیگر در صفحه زیر در دسترس اند:

<http://www.accesstojustice.gov.au>

در غیر آن شما می‌توانید وکیل قانونی شخصی مقرر کنید و پول آن را پرداخت کنید. شما می‌توانید با استفاده از کتاب راهنمای تلفون و یا اینترنت وکیل قانونی بیابید.

#### اگر به مشوره بیشتر ضرورت داشته باشم؟

اگر در مورد کیس تان سوالاتی داشته باشید، باید در قدم اول با وکیل مهاجرت تان تماس بگیرید. وکیل شما در مورد پیشرفت در کیس تان شما را اطلاع داده و در باره هر گونه نتیجه گیری توسط وزارت و یا ارزیابی کننده مستقل به شما توضیحات خواهد داد.

مدیر کیس تان در مورد پروسه به شما معلومات ارائه خواهد کرد، در دانستن اینکه چه توقعاتی باید داشت به شما کمک خواهد کرد و در تفاهم با وزارت مسئولیت های شما را توضیح خواهد کرد، تا وضعیت مهاجرت شما حل کنند. مدیران کیس نمی توانند در باره مهاجرت به شما مشوره بدهند. آنها در مورد تقاضای پناهندگی شما تصمیم نمی گیرند، اما در مورد هر گونه پیشرفت مشخص یا تصمیم گیری ها در مورد کیس تان، شما را آگاه خواهند ساخت.

#### اگر من شکایت داشته باشم چه کنم؟

اگر شما با خدمتی راضی نیستید و یا بر این باور هستید که با شما رفتار غیر عادلانه شده است، شما باید با مدیر کیس تان و یا افسر خدمات توقیفگاه





## جستجوی حفاظت در استرالیا

### معلومات برای واردین از طریق کشتی (ورود بحری غیر قانونی) که تحت پروسه "تعیین کردن مکلفیت های محافظت" (Protection Obligations Determination - POD) ارزیابی می شوند

دلایل آن شامل اند بر:

- تقاضا های پیچیده که تحقیق بیشتری توسط آفیسران را ایجاب می نماید
  - مشکلات در تعیین نمودن هویت یا ملیت شما
  - ضرورت برای بدست آوردن معلومات از ادارات دیگر.
- شما می توانید آفیسران وزارت را در سرعت بخشیدن طی مراحل کیس تان از طریق زیر کمک کنید:
- ارائه نمودن معلومات مکمل و صادقانه در مصاحبه تان
  - ارائه نمودن هر گونه شواهد مستند در حمایت از تقاضاهای تان
  - ارائه نمودن هر گونه اسنادی که هویت و نسبت های خانوادگی تان را تصدیق نماید (به عنوان مثال، پاسپورت، تصدیق تولد یا نکاحنامه، یا تذکره نامه، بشمول کاپی هایی که از خانه فرستاده شده باشند).

#### اگر من پناهنده شناخته شوم، چه واقع می شود؟

اگر تعیین شود که شما پناهنده هستید، شما همچنان ضرورت دارید تا قناعت بررسی های صحت، شخصیت و امنیت را بدست آورید قبل از اینکه برایتان ویزه اعطا شود. این بررسی ها توسط ادارات دیگر استرالیایی صورت می گیرد و می تواند مدتی را در برگیرد.

اگر شما قناعت این بررسی ها را بدست آورید، کیس شما به (وزیر) مهاجرت و تابعیت راجع خواهد شد، با این سفارش که وزیر به شما اجازه دهد تا برای ویزه محافظت درخواست نمایند. در صورتیکه شما در درخواست تان برای ویزه موفق شوید، برای شما ویزه دائمی داده خواهد شد تا در استرالیا بود و باش کنید. شما همچنان در قسمت مسکن گزینی در جامعه استرالیا کمک دریافت خواهید کرد.

#### اگر من پناهنده شناخته نشوم، چه واقع می شود؟

در صورتی که آفیسر وزارت در مورد پناهنده بودن شما متقین نباشد، کیس شما به ارزیابی محافظت مستقل فرستاده خواهد شد. یک کاپی از سوابق ارزیابی به شما داده خواهد شد، که دلایل این نتیجه گیری را توضیح می دهد.

ارزیابی کننده که مستقل از وزارت می باشد، کیس شما را مورد تجدید نظر قرار خواهد داد. شما می توانید به ارزیابی کننده مستقل معلومات جدیدی فراهم کنید و به هر بخش از سوابق ارزیابی تان که با آن مخالف هستید، پاسخ بگویید. ارزیابی کننده مستقل با شما مصاحبه خواهد کرد، مگر اینکه آنها بر اساس معلوماتی که از قبل دریافت نموده اند، تصمیم بگیرند که شما پناهنده هستید. وکیل شما در جریان این پروسه به شما کمک خواهد کرد.

در صورتیکه شما ارزیابی محافظت مستقل را نمی خواهید و خوش دارید که به کشور اصلی تان برگردید، می توانید هر وقتی که بخواهید این کار را انجام دهید. لطفاً در این باره با مدیر کیس تان صحبت کنید.

#### ارزیابی محافظت مستقل چه مدتی را دربر خواهد گرفت؟

ارزیابی کننده گان مستقل سعی می کنند تا کیس شما را به زود ترین فرصت ممکن ارزیابی کنند. هر کیس به شکل انفرادی مورد ارزیابی قرار می گیرد و بعضی کیس ها ممکن است نسبت به دیگران وقت بیشتری را مصرف کنند. دولت استرالیا تعداد ارزیابی کننده گان مستقل موجود را افزایش می دهد تا در انجام پروسه کمک نمایند.

شما توسط کشتی رسیده اید و خاطر نشان نموده اید که در جستجوی حفاظت در استرالیا هستید. این برگه معلوماتی در دانستن و درک این امر به شما کمک خواهد کرد که ادعای محافظت شما چگونه ارزیابی خواهد شد.

#### استرالیا از چه کسی محافظت می کند؟

استرالیا به مردمانی حفاظت می دهد که تحت کنوانسیون سال 1951 پناهندگان سازمان ملل متحد به حیث پناهنده شناخته می شوند. هر کسی مستحق محافظت در استرالیا نیست، حتی اگر شما از کشوری آمده باشید که در آنجا خشونت و بی امنیتی وجود داشته باشد.

بر طبق کنوانسیون پناهندگان، پناهنده کسی است که در خارج از کشور شان باشند و اینکه نمی توانند و یا نمی خواهند که به کشور شان برگردند بخاطر اینکه ترس اصلی و اساسی دارند که مورد آذیت و آزار قرار خواهند گرفت به دلایل نژاد، مذهب، ملیت، عقیده سیاسی یا عضویت در یک گروه بخصوص اجتماعی.

#### استرالیا چگونه تصمیم می گیرد که اگر من پناهنده هستم؟

وزارت مهاجرت و تابعیت کیس شما را از طریق پروسه "تعیین کردن مکلفیت های محافظت" (Protection Obligations Determination - POD) ارزیابی خواهد کرد. قدم اول در این پروسه عبارت از ارزیابی توسط یک آفیسر تعلیم دیده وزارت است که پناهنده بودن شما را تعیین می کند.

شما باید معلومات درستی به آفیسر وزارت بدهید، در باره اینکه شما کی هستید، چگونه به استرالیا آمده اید، و اینکه شما چرا در جستجوی محافظت هستید. این کار از طریق بیان تحریری ادعا و یک مصاحبه صورت می گیرد. این مهم است که شما حقیقت را بگوئید و معلومات را هر قدر بیشتر و زودتر که امکان داشته باشد ارائه نمایید.

#### آیا در مورد کیس خود کمک دریافت کرده می توانم؟

وزارت مهاجرت و تابعیت برای شما یک وکیل مسلکی و مستقل مهاجرت مهیا خواهد کرد تا در آماده ساختن کیس تان به شما کمک نمایند. وکیل پروسه را به شما توضیح خواهد داد، در نوشتن شرح تحریری ادعای تان به شما کمک خواهد کرد، و در جریان مصاحبه شما را همراهی خواهد کرد.

وکیل مهاجرت شما توسط وزارت مهاجرت و تابعیت استخدام نشده است، و این تصمیم را که آیا شما پناهنده هستید یا نه، نمی گیرد. شما مکلف به پرداخت مصارف در بدل خدمات وکیل نیستید.

#### از چه معلوماتی درمورد تصمیم گیری کیس من استفاده می شود؟

آفیسران وزارت معیارهای موجود در کنوانسیون پناهندگان، قوانین مربوطه استرالیا، تمام معلوماتی را که شما ارائه داده اید، و معلومات در باره شرایط فعلی کشور تان را مدنظر می گیرند. افسران در باره صحت بودن، مربوط بودن، قابل باور بودن و کیفیت آن اطمینان می گیرند، قبل از آنکه در ارزیابی کیس شما مورد استفاده قرار گیرند.

#### وزارت کیس من را چگونه بررسی خواهد کرد؟

عموماً کیس ها به اساس نوبت رسیدن آنها بررسی می شوند اما حق اولویت همیشه به موکلین آسیب پذیر، مانند گروه های افراد کم سن بدون همراه و خانواده ها داده می شود.

این مهم است که بدانید که هر کیس به شکل انفرادی ارزیابی می شود و بعضی از آنها ممکن است نسبت به دیگران وقت بیشتری را دربر بگیرد.



اگر شما از خدماتی که توسط وکیل مهاجرت شما فراهم می شود رضایت ندارید، شما می توانید به آدرس زیر به شکل تحریری شکایت کنید:

Director, Client Support & Liaison Section  
Department of Immigration and Citizenship  
PO Box 25  
Belconnen ACT 2616

وزارت در مورد شکایتان تحقیق خواهد کرد. اگر شکایتتان ثابت شود، وکیل مهاجرت مختلفی به شما فراهم خواهد شد.

ادارات زیر نیز ممکن است که در مورد شکایاتی که دارید به شما کمک کنند، و یا هم به شما مشوره بدهند.

**دفتر دادرس مشترک المنافع (The Office of the Commonwealth Ombudsman)**

شکایات مربوط به اقدامات ادارات دولتی را که غیر عادلانه، غیرقانونی، و یا تبعیض آمیز باشد، مورد تحقیق و بررسی قرار میدهد.

تلفون: 1300 362 072

وبسایت: <http://www.ombudsman.gov.au/>

نامه ها: Commonwealth Ombudsman

GPO Box 442

CANBERRA ACT 2601

**کمیسیون حقوق بشر استرالیا (The Australian Human Rights Commission - AHRC)**

شکایات مربوط به رفتار غیر عادلانه و ادعاهای نقض حقوق بشر توسط ادارات دولتی را مورد تحقیق قرار می دهد.

تلفون: 1300 656 419 وبسایت: [www.hreoc.gov.au/](http://www.hreoc.gov.au/)

نامه ها: Director, Complaint Handling

Australian Human Rights Commission

GPO Box 5218

SYDNEY NSW 2001

**مفتش عمومی استخبارات و امنیت (Inspector-General of Intelligence and Security - IGIS)**

در مورد شکایات مربوط به مدت زمانی را که ارزیابی امنیتی شما در بر میگیرد، تحقیق می کند.

تلفن: (02) 6271 5692 وبسایت: [www.igis.gov.au/](http://www.igis.gov.au/)

نامه ها: Inspector-General of Intelligence and Security

PO Box 6181

KINGSTON ACT 2604

**کمیساری عالی پناهندگان ملل متحد (UNHCR)**

ممکن است بتوانند در قسمت کیس تان شما را کمک کنند اگر شما از خانواده تان جدا شده باشید، و یا برای مدت زمان طولانی در توقیف بوده باشید.

تلفن: (02) 6260 3411

وبسایت: [www.unhcr.org.au/](http://www.unhcr.org.au/)

**معلومات بیشتر**

معلومات بیشتر در وبسایت وزارت مهاجرت و تابعیت موجود می باشد:

[www.immi.gov.au](http://www.immi.gov.au)

**بعد از ارزیابی محافظت مستقل چه واقع می شود؟**

ارزیابی کننده مستقل به وزارت در باره اینکه شما پناهنده هستید و یا نه، مشوره خواهد داد. به تعقیب آن، وزارت به پروسه کیس شما ادامه خواهد داد.

در صورتیکه تعیین شود که شما پناهنده هستید، پروسه بعدی آن طوری که در "اگر من پناهنده شناخته شوم، چه واقع می شود؟" توضیح داده شده است، ادامه خواهد یافت. در صورتیکه تعیین شود که شما پناهنده نیستید، شما باید در تفاهم با وزارت برای ترک کردن استرالیا آماده شوید.

اگر شما فکر می کنید که در کیس شما کدام اشتباه قانونی صورت گرفته است، شما حق دارید تا خواستار تجدید نظر قضایی شوید. تجدید نظر قضایی پروسه ای است که یک کیس توسط قاضی یا قوه قضاییه تحت بررسی قرار می گیرد تا تعیین کنند که آیا در مورد ارزیابی کیس شما کدام اشتباه قانونی صورت گرفته است یا نه. این تجدید نظر ادعای شما برای محافظت نیست یا تعیین نمودن اینکه شما پناهنده هستید یا نه. احتمال ندارد که تمام درخواست های تجدید نظر های قضایی موفق شوند.

در صورتیکه محکمه توافق کند که اشتباه قانونی صورت گرفته است، آنها نمی توانند به شما ویزه اعطا کنند. آنها کیس شما را جهت ارزیابی جدید به وزارت بر می گردانند.

اگر شما تصمیم می گیرید که خواستار تجدید نظر قضایی شوید، این مدتی را در بر خواهد گرفت تا محاکم قضیه شما را استماع کنند و در طی این مدت شما در توقیف مهاجرت باقی خواهند ماند.

اگر شما خواستار تجدید قضایی نشوید، یا درخواست تجدید نظر قضایی شما ناموفق باشد، وزارت پلان ها لازم برای برگردان شما به کشورتان را روی دست خواهد گرفت.

**آیا می توانم در تجدید نظر قضایی کمک دریافت کنم؟**

وکیل مهاجرت که توسط وزارت مهیا شده، در باره اینکه برای تجدید نظر قضایی درخواست کنید یا نه، به شما مشوره قانونی داده نمی تواند، و نه در آمادگی و ثبت درخواستتان با شما کمک کند. کمیسیون حمایت حقوقی یا مرکز حقوقی اجتماعی ممکن است به شما مشوره اریگان و یا معلومات بدهند. شما میتواند در باره حمایت حقوقی و اینکه چگونه به کمیسیون محلی تان تماس بگیرید، در این صفحه اینترنتی معلومات بدست آورید:

<http://www.nla.aust.net.au>

معلومات در باره خدمات کمک قانونی دیگر در صفحه زیر در دسترس اند

<http://www.accesstojustice.gov.au>

در غیر آن شما می توانید وکیل قانونی شخصی مقرر کنید و مصارف آن را پرداخت کنید. شما می توانید با استفاده از کتاب راهنمای تلفون و یا اینترنت وکیل قانونی بیابید.

**اگر به مشوره بیشتر ضرورت داشته باشم؟**

اگر در مورد کیس تان سوالاتی داشته باشید، باید در قدم اول با وکیل مهاجرت تان تماس بگیرید. وکیل شما در مورد پیشرفت در کیس تان شما را اطلاع داده و در باره هر گونه نتیجه گیری توسط وزارت و یا ارزیابی کننده مستقل به شما توضیحات خواهد داد.

مدیر کیس تان در مورد پروسه به شما معلومات ارائه خواهد کرد، در دانستن اینکه چه توقعاتی داشت به شما کمک خواهد کرد و در تفاهم با وزارت مسئولیت شما را توضیح خواهد کرد، تا وضعیت مهاجرت شما حل کنند. مدیران کیس نمی توانند در باره مهاجرت به شما مشوره بدهند. آنها در مورد تقاضای پناهندگی شما تصمیم نمی گیرند، اما در مورد هر گونه پیشرفت مشخص یا تصمیم گیری ها در مورد کیس تان، شما را آگاه خواهند ساخت.

**اگر من شکایت داشته باشم چه کنم؟**

اگر شما با خدمتی راضی نیستید و یا بر این باور هستید که با شما غیر عادلانه رفتار شده است، شما باید با مدیر کیس تان و یا اقیس خدمات توقفگاه صحبت کنید. اگر شما با پاسخ آنها راضی نیستید، شما می توانید به اداره جهانی بازخواست وزارت (Global Feedback Unit) به شماره 133 177 تماس بگیرید و یا یک فورمه بازخواست را در صفحه اینترنتی زیر تکمیل کنید:

[www.immi.gov.au/contacts/forms/services/](http://www.immi.gov.au/contacts/forms/services/)





## ஆஸ்திரேலியாவில் பாதுகாப்பைக் கோருதல்

பாதுகாப்புக் கடப்பாடுகள் தீர்மான நடைமுறையின் கீழ் மதிப்பீடு செய்யப்பட்ட, கடல்வழியாக விதிமுறைகளுக்கு மாறாக வந்திறங்கியவர்களுக்கான தகவல்கள்

நீங்கள் ஆஸ்திரேலியாவுக்கு படகு மூலமாக வந்துள்ளீர்கள் மற்றும் நீங்கள் ஆஸ்திரேலியாவின் பாதுகாப்பை கோருகிறீர்கள் எனக் குறிப்பிட்டுள்ளீர்கள். பாதுகாப்புக்கான உங்களுடைய கோரல்கள் எவ்வாறு மதிப்பீடு செய்யப்படும் என்பதை நீங்கள் புரிந்துகொள்ள இந்த தகவல் தான் உதவிடும்.

### ஆஸ்திரேலியா யார் யாருக்கு பாதுகாப்பு அளிக்கிறது?

ஐக்கிய நாடுகள் அகதிகள் சாசனம் 1951யின் கீழ் அகதிகளாக கண்டறியப்படும் மக்களுக்கு ஆஸ்திரேலியா பாதுகாப்பை அளிக்கிறது. அகதி தகுதிநிலை பெறுவதற்கு அனைவருமே தகுதிபெறுவதில்லை. வன்முறை அல்லது பாதுகாப்புக் குறைபாடு உள்ள ஒரு நாட்டிலிருந்து நீங்கள் வந்தாலும் கூட.

அகதிகள் சாசனத்தின்படி, அகதி என்பவர் தன்னுடைய நாட்டை விட்டு வெளியேறிய ஒரு நபராவார் மற்றும் தன்னுடைய இனம், மதம், நாட்டினம், அரசியல் கருத்து அல்லது ஒரு குறிப்பிட்ட சமூகக் குழுவில் உறுப்பினராக இருப்பது போன்ற காரணத்தால், தான் கொடுமைப்படுத்தப்படுவேன் என்று பயப்படுவதன் காரணமாக, மீண்டும் தன்னுடைய நாட்டுக்குத் திரும்பிச் செல்ல இயலாத அல்லது விரும்பாத ஒரு நபராவார்.

### நான் ஒரு அகதி தான் என்று எவ்வாறு ஆஸ்திரேலியா தீர்மானம் செய்கிறது?

குடியேற்றம் மற்றும் குடியுரிமைத் துறை (குடிவரவுத் துறை) உங்கள் வழக்கை பாதுகாப்புக் கடப்பாடுகள் தீர்மான நடைமுறை (POD) மூலமாக மதிப்பீடு செய்யும். இந்த நடைமுறையின் முதல் பகுதி ஒரு பயிற்சி பெற்ற குடிவரவுத் துறை அலுவலரால் நீங்கள் ஒரு அகதி தானா என்பதை தீர்மானம் செய்வதேயாகும்.

நீங்கள் யார், எவ்வாறு ஆஸ்திரேலியாவிற்கு வந்தீர்கள், மற்றும் ஏன் பாதுகாப்பைக் கோருகிறீர்கள் என்பது குறித்த சரியான தகவல்களை நீங்கள் குடிவரவுத் துறை அதிகாரியிடம் அளிக்க வேண்டியிருக்கும். இது ஒரு எழுத்துப்பூர்வமான கோரல் அறிக்கை மற்றும் ஒரு நேர்காணல் வாயிலாக மேற்கொள்ளப்படும். நீங்கள் உண்மையை கூறுவதும் கூடுமான வரையில் அதிகத் தகவல்களை அளிப்பதும் முக்கியமாகும்.

### என்னுடைய வழக்கு தொடர்பாக எனக்கு உதவி கிடைக்குமா?

உங்கள் வழக்கிற்காக உங்களை தயாராக்குவதற்கு உதவ குடிவரவுத் துறை உங்களுக்காக தொழில்முறையிலான, சுதந்திரமான குடிப்பெயர்ச்சி முகவர் ஒருவரை வழங்கும். அம்முகவர் செயல்முறை குறித்து உங்களுக்கு விளக்குவார், உங்களுடைய கோரல் அறிக்கையை எழுத உங்களுக்கு உதவுவார், மற்றும் நேர்காணலுக்கு உங்களுடன் வருவார்.

உங்களுடைய குடிப்பெயர்ச்சி முகவர் குடிவரவுத் துறையால் பணியில் அமர்த்தப்படுவதில்லை, மற்றும் அவர் நீங்கள் ஒரு அகதி தானா என்பதை முடிவு செய்வதில்லை. நீங்கள் அம்முகவரின் சேவைகளுக்காக பணம் செலுத்த வேண்டிய அவசியமில்லை.

### என்னுடைய வழக்கை முடிவு செய்வதற்கு என்ன தகவல்கள் பயன்படுத்தப்படுகிறது?

அகதிகள் சாசனம், தொடர்புடைய ஆஸ்திரேலியச் சட்டம், நீங்கள் அளிக்கின்ற அனைத்து தகவல்கள் மற்றும் உங்களுடைய சொந்த நாட்டில் தற்போது நிலவும் சூழ்நிலை குறித்த பலதரப்பட்ட தகவல்கள் ஆகியவற்றை குடிவரவுத் துறை அதிகாரி கருத்தில் எடுத்துக் கொள்கிறார். உங்கள் வழக்கை மதிப்பீடு செய்ய இத்தகவல்களைப் குடிவரவுத் துறை பயன்படுத்துவதற்கு முன்பாக இவற்றின் துல்லியம், நம்பகத்தன்மை மற்றும் நடப்பு ஆகியற்றை உறுதி செய்துகொள்கிறது.

### என்னுடைய வழக்கை எவ்வாறு குடிவரவுத் துறை செயல்முறைப் படுத்தும்?

பொதுவாக, நீங்கள் ஆஸ்திரேலியாவிற்கு வந்திறங்கிய வரிசை முறைப்படி வழக்குகள் செயல்முறைக்கு எடுக்கப்படும், ஆனால் துணையிலாத பருவமடையாதவர்கள் மற்றும் குடும்பக் குழுக்கள் போன்ற பிறரை எளிதில் நம்பக்கூடிய பலவீனமான வாடிக்கையாளர்களுக்கே எப்பொழுதும் முன்னுரிமை அளிக்கப்படும்.

ஒவ்வொரு வழக்கும் தனித்தனியாக மதிப்பீடு செய்யப்படுகிறது மற்றும் சில வழக்குகள் மற்றதைக் காட்டிலும் அதிக காலத்தை எடுத்துக்கொள்ளக் கூடும் என்பதை அறிந்துகொள்வது மிகவும் முக்கியமாகும். அதற்கான காரணங்கள்:

- குடிவரவுத் துறை அலுவலரால் மேற்கொண்டு கூடுதலாக ஆய்வு செய்யப்பட வேண்டிய தேவையுள்ள சிக்கலான கோரல்கள்
- உங்களுடைய அடையாளம் அல்லது நாட்டினத்தை தீர்மானிப்பதில் சிரமம்
- மற்ற முகமைகளிடம் இருந்து தகவல்களைப் பெறுவதற்கான தேவை.

நீங்கள் கீழ்க்கண்டவற்றின் மூலம் உங்கள் வழக்கை குடிவரவுத் துறை அலுவலர் வேகமாக செயல்முறைப்படுத்த உதவ முடியும்:

- நேர்காணலின் போது உண்மையான மற்றும் முழுமையான தகவல்களை கொடுப்பது
- உங்களுடைய கோரல்களை ஆதரிக்கும் ஏதேனும் ஆவணங்கள் அல்லது சான்றுகளை அளிப்பது
- உங்களுடைய அடையாளம் மற்றும் குடும்ப உறவுமுறைகளை நிரூபணம் செய்வதற்காக ஏதேனும் ஆவணங்களை அளிப்பது (உதாரணமாக, கடவுச் சீட்டுகள், பிறப்பு மற்றும் திருமணச் சான்றிதழ்கள் அல்லது அடையாள அட்டைகள், சொந்த நாட்டிலிருந்து அனுப்பி வைக்கப்பட்ட நகல்கள் உள்பட).

### நான் ஒரு அகதி என்று கண்டறியப்பட்டால் என்ன நடக்கும்?

நீங்கள் ஒரு அகதி என்று கண்டறியப்படுகிறீர்கள் எனில், உங்களுக்கு ஒரு நுழையுரிமை வழங்கப்படுவதற்கு முன்பு நீங்கள், உங்களுடைய உடல்நலம், குணநலன், மற்றும் பாதுகாப்புச் சோதனைகள் திருப்தியாக உள்ளன என்பதை உறுதிப்படுத்த வேண்டியிருக்கும். இந்த சோதனைகளை ஆஸ்திரேலிய முகமைகள் செய்திடும் மற்றும் இதற்கு சிறிது காலம் ஆகலாம்.

இச்சோதனைகளை நீங்கள் வெற்றிகரமாக நிறைவேற்றினால், நீங்கள் பாதுகாப்பு நுழையுரிமை ஒன்றுக்காக விண்ணப்பிப்பதற்கு அமைச்சு அனுமதியளிக்க வேண்டி உங்களுடைய வழக்கு குடியேற்றம் மற்றும் குடியுரிமைத் துறைக்கான அமைச்சிடம் (குடிவரவு அமைச்சு) குடிவரவுத் துறை பரிந்துரைக்கும். உங்களுடைய விண்ணப்பம் ஏற்றுக்கொள்ளப்பட்டால், நீங்கள் ஆஸ்திரேலியாவில் நிரந்தரமாக தங்குவதற்கான நுழையுரிமை ஒன்று உங்களுக்கு வழங்கப்படும். மேலும் நீங்கள் ஆஸ்திரேலிய சமுதாயத்திற்குள் நிலைகொள்வதற்கான உதவியையும் பெறுவீர்கள்.

### நான் ஒரு அகதி அல்ல என்று கண்டறியப்பட்டால் என்ன நடக்கும்?

நீங்கள் ஒரு அகதி தான் என்று குடிவரவுத் துறை அலுவலர் திருப்தியடையவில்லை எனில், உங்களுடைய வழக்கு ஒரு தனிப்பட்ட பாதுகாப்பு மதிப்பீட்டுக்காக பரிந்துரைக்கப்படும். அக்கண்டுபிடிப்புகளுக்கான காரணங்கள் அடங்கிய நகல் ஒன்று உங்களுக்கு வழங்கப்படும்.

குடிவரவுத் துறையைச் சாராத மதிப்பீட்டாளர் ஒருவர் உங்களுடைய வழக்கை மேலாய்வு செய்வார். நீங்கள் இந்த தனிப்பட்ட மதிப்பீட்டாளரிடம் புதிய தகவல்களை அளிக்க முடியும் மற்றும் மதிப்பீட்டுப் பதிலில் இருக்கும் ஏதேனும் விவரங்களை நீங்கள் ஒப்புக்கொள்ள மறுப்பதற்கான காரணங்களையும் விளக்க முடியும். குடிவரவுத் துறை ஏற்கனவே பெற்ற தகவல்களின் அடிப்படையில் நீங்கள் ஒரு அகதி தான் என்று அவர்களால் கண்டறிய இயலவில்லை எனில் உங்களை தனிப்பட்ட மதிப்பீட்டாளர் நேர்காணல் செய்திடுவார். உங்களுடைய முகவர் இந்த செயல்முறையில் உங்களுக்கு உதவிடுவார்.

நீங்கள் ஒரு தனிப்பட்ட பாதுகாப்பு மதிப்பீட்டை விரும்பவில்லை மற்றும் உங்களுடைய சொந்த நாட்டிற்கு திரும்ப விரும்புகிறீர்கள் எனில், அவ்வாறே நீங்கள் எந்த நேரத்திலும் செய்யலாம். இது குறித்து உங்களுடைய வழக்கு மேலாளரிடம் பேசவும்.

### தனிப்பட்ட பாதுகாப்பு மதிப்பீட்டுக்கு எவ்வளவு காலம் பிடிக்கும்?

தனிப்பட்ட மதிப்பீட்டாளர்கள் உங்கள் வழக்கை கூடுமான வரையில் விரைவாக செயல்படுத்த முயற்சிக்கிறார்கள். ஒவ்வொரு வழக்கும் தனித்தனியாக மதிப்பீடு செய்யப்படுகிறது மற்றும் சில வழக்குகள் மற்றவற்றைக் காட்டிலும் அதிக காலம் எடுத்துக் கொள்ளக்கூடும். ஆஸ்திரேலிய அரசு இந்த செயல்முறையில் உதவுவதற்கு தனிப்பட்ட மதிப்பீட்டாளர்களின் எண்ணிக்கையை அதிகரித்து வருகிறது.



## தனிப்பட்ட பாதுகாப்பு மதிப்பீட்டுக்குப் பிறகு என்ன நடக்கும்?

இந்த தனிப்பட்ட மதிப்பீட்டாளர் நீங்கள் ஒரு அகதியா இல்லையா என்பது குறித்த பரிந்துரை ஒன்றை குடிவரவுத் துறைக்கு அனுப்பி வைக்கும். குடிவரவுத் துறை பிறகு உங்கள் வழக்கை செயல்படுத்துவதைத் தொடரும்.

நீங்கள் ஒரு அகதி எனக் கண்டறியப்பட்டால், 'நான் ஒரு அகதி என்று கண்டறியப்பட்டால் என்ன நடக்கும்?' என்ற தலைப்பில் குறிப்பிடப்பட்டுள்ளவாறு செயல்முறை தொடரும்.

நீங்கள் ஒரு அகதியாக கண்டறியப்படவில்லை எனில், நீங்கள் ஆஸ்திரேலியாவை விட்டு வெளியேறத் தயாராகுவதற்கு குடிவரவுத் துறையுடன் இணைந்து செயல்பட வேண்டியது கட்டாயமாகும்.

உங்கள் வழக்கில் சட்டப் பிழை ஒன்று செய்யப்பட்டுள்ளது என நீங்கள் நினைத்தால், நீங்கள் நீதிமன்ற மேலாய்வுக்காக விண்ணப்பிக்க உங்களுக்கு உரிமையுள்ளது. உங்கள் வழக்கில் ஏதேனும் சட்டப் பிழைகள் இருக்கின்றனவா என்பதை தீர்மானிப்பதற்கு குற்றவியல் நீதிபதி அல்லது நீதிபதி ஒருவரால் உங்கள் வழக்கு பரிசீலனை செய்யப்படும் செயல்முறையே நீதிமன்ற மேலாய்வு ஆகும். இது உங்கள் கோரிக்கைகளின் மேலாய்வு அல்ல, அல்லது நீங்கள் ஒரு அகதியா இல்லையா என்பதைத் தீர்மானிப்பதற்கானது அல்ல. அனைத்து நீதிமன்ற மேலாய்வு விண்ணப்பங்களும் வெற்றியடைவதற்கு வாய்ப்புள்ளது என்று கூறமுடியாது.

உங்கள் வழக்கில் சட்டப் பிழை ஒன்று செய்யப்பட்டுள்ளது என்பதை நீதிமன்றம் ஏற்றுக் கொண்டால், அவர்களால் உங்களுக்கு நுழையுரிமை ஒன்றை அளிக்க இயலாது. அவர்கள் உங்கள் வழக்கை ஒரு புதிய மதிப்பீட்டுக்காக குடிவரவுத் துறையிடம் திருப்பி அனுப்பிடுவார்கள்.

நீங்கள் நீதிமன்ற மேலாய்வை நாட முடிவு செய்கிறீர்கள் எனில், உங்களுடைய வழக்கை விசாரிக்க நீதிமன்றம் நீண்ட காலம் எடுத்துக் கொள்ளும் மற்றும் இந்த காலத்தில் நீங்கள் தடுப்புக் காவலிலேயே தங்க வைக்கப்படுவீர்கள்.

நீங்கள் நீதிமன்ற மேலாய்வை நாடவில்லை எனில், அல்லது உங்களுடைய நீதிமன்ற மேலாய்வு விண்ணப்பம் தோல்வியடைகிறதெனில், உங்கள் சொந்த நாட்டிற்கு உங்களை திருப்பியனுப்புவதற்கான ஏற்பாடுகளை குடிவரவுத் துறை செய்திடும்.

## நீதிமன்ற மேலாய்வில் நான் உதவி பெற முடியுமா?

நீதிமன்ற மேலாய்வு விண்ணப்பம் ஒன்றைச் செய்யலாமா வேண்டாமா என்பது குறித்த சட்ட ஆலோசனையை உங்களுக்கு அளிப்பதற்கு, அல்லது விண்ணப்பம் ஒன்றைத் தாக்கல் செய்ய உங்களுக்கு உதவிட, குடிவரவுத் துறையினால் அளிக்கப்படும் குடிப்பெயர்ச்சி முகவர் உங்களுக்கு கிடைக்கப் பெறமாட்டார். ஒரு சட்ட உதவி ஆணையம் அல்லது சமுதாய சட்ட மையம் உங்களுக்கு இலவச ஆலோசனை அல்லது தகவல்களை அளிக்க இயலக் கூடும். சட்ட உதவி குறித்த தகவல்களையும் உங்களுடைய உள்ளூர் ஆணையத்தை எவ்வாறு தொடர்பு கொள்வது என்பது குறித்த தகவல்களையும் <http://www.nla.aust.net.au> என்ற இணையதளத்தில் பெறலாம்.

மற்ற சட்ட உதவிச் சேவைகள் குறித்த தகவல்கள் <http://www.accessjustice.gov.au> யில் கிடைக்கப்பெறுகின்றன.

மாற்றாக நீங்கள் ஒரு தனியார் வழக்கறிஞருக்கு பணம் செலுத்தி உங்களுக்குக் கையாடலுக்குக் கொள்ளலாம். வழக்கறிஞர் ஒருவரை நீங்கள் தொலைபேசிப் புத்தகம் அல்லது இணையத்தை பயன்படுத்தி கண்டறியலாம்.

## எனக்கு மேலும் அதிக ஆலோசனை தேவைப்பட்டால் என்ன செய்வது?

உங்களுடைய வழக்கு குறித்து உங்களுக்கு ஏதேனும் கேள்விகள் இருந்தால், முதல் முறை உங்கள் குடியேற்ற முகவரை தான் நீங்கள் தொடர்புகொள்ள வேண்டும். உங்கள் வழக்கின் நிலை குறித்து உங்கள் முகவர் உங்களுக்கு தெரியப்படுத்துவார் மற்றும் குடிவரவுத் துறையால் அல்லது தனிப்பட்ட மதிப்பீட்டாளரால் கண்டறியப்படும் ஏதேனும் தகவல்களை உங்களுக்கு விளக்குவார்.

செயல்முறை குறித்த தகவல்களை உங்களுடைய வழக்கு மேலாளர் உங்களுக்கு அளித்து, நீங்கள் என்ன எதிர்பார்க்கலாம் என்பதை நீங்கள் புரிந்துகொள்ள உதவுவார் மற்றும் உங்களுடைய குடிவரவு நிலைமையைத் தீர்வு செய்வதற்கு குடிவரவுத் துறையுடன் இணைந்து பணிபுரிவதில் உங்களுக்கு உள்ள கடமையை விளக்குவார். வழக்கு மேலாளர்களால் குடிவரவு தொடர்பான ஆலோசனைகளை வழங்க முடியாது. உங்களுடைய அகதி கோரல்கள் குறித்த முடிவுகளை அவர்கள் எடுப்பதில்லை, ஆனால் உங்கள் வழக்கில் ஏதேனும் குறிப்பிடத்தகுந்த முன்னேற்றங்கள் அல்லது முடிவுகள் ஏற்பட்டால் அவை குறித்து உங்களுக்கு கூறுவார்கள்.

## நான் புகார் ஒன்றைக் கொண்டிருந்தால் என்ன செய்வது?

உங்களுக்கு சேவை ஒன்றுடன் மகிழ்ச்சியில்லை என்றால் அல்லது நீங்கள் நியாயமற்ற முறையில் நடத்தப்பட்டுள்ளீர்கள் என நீங்கள் நம்பினால், உங்களுடைய வழக்கு மேலாளரிடமோ அல்லது சிறைச் சேவைகள் அதிகாரி ஒருவரிடமோ பேச வேண்டும். அவர்களின் பதிலில் நீங்கள் மகிழ்ச்சியடையவில்லை எனில், குடிவரவுத் துறையில்

உலகளாவிய கருத்தளிப்பு பணிப் பிரிவை 133 177 என்ற எண்ணில் அழைக்கவும் அல்லது [www.immi.gov.au/contacts/forms/services/](http://www.immi.gov.au/contacts/forms/services/) என்ற இணையதளத்தில் உள்ள இணையம்வழி கருத்தளிப்புப் படிவம் ஒன்றை பூர்த்தி செய்யவும்.

உங்களுடைய குடியேற்ற முகவரால் வழங்கப்படும் சேவைகளுடன் நீங்கள் மகிழ்ச்சியடையவில்லை எனில், நீங்கள் இவருக்கு எழுதலாம்:

இயக்குநர், வாடிக்கையாளர் ஆதரவு மற்றும் தொடர்பு பிரிவு  
குடியேற்றம் மற்றும் குடியுரிமைத் துறை  
PO Box 25  
Belconnen ACT 2616

குடிவரவுத் துறை உங்கள் புகாரை விசாரிக்கும். அப்புகார் நிரூபிக்கப்பட்டால், உங்களுக்கு வேறொரு குடியேற்ற முகவர் வழங்கப்படலாம்.

பின்வரும் முகமைகள் உங்களுக்கு ஆலோசனை வழங்க அல்லது நீங்கள் கொண்டிருக்கக்கூடிய ஏதேனும் புகார்கள் தொடர்பான உதவிகளை வழங்க இயலக் கூடும்:

### காமன்வெல்த் குறைதீர்ப்பாய அலுவலகம்

நியாயமற்ற, சட்டவிரோதமான அல்லது வேற்றுமை பாராட்டுகின்ற அரசாங்க முகமைகளின் செயல்பாடுகள் தொடர்பான புகார்களை விசாரணை செய்கிறது.

தொலைபேசி: 1300 362 072

இணையதளம்: <http://www.ombudsman.gov.au/>

கடிதங்கள்: Commonwealth Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

### ஆஸ்திரேலிய மனித உரிமைகள் குழு (AHRC)

அரசாங்க முகமைகளால் நியாயமற்ற விதத்தில் நடத்தப் படுதல் மற்றும் மனித உரிமைகளை மீறுதல் ஆகியவை தொடர்பான புகார்களை விசாரணை செய்கிறது.

தொலைபேசி: 1300 656 419

இணையதளம்: [www.hreoc.gov.au/](http://www.hreoc.gov.au/)

கடிதங்கள்: Director, Complaint Handling  
Australian Human Rights Commission  
GPO Box 5218  
SYDNEY NSW 2001

அறிவாற்றல் மற்றும் பாதுகாப்புக்கான பொது ஆய்வாளர் (IGIS) உங்களுடைய பாதுகாப்பு மதிப்பீட்டுக்குத் தேவையான நேர அளவு தொடர்பான புகார்களை ஆய்வு செய்கிறார்.

தொலைபேசி: (02) 6271 5692

இணையதளம்: [www.igis.gov.au/](http://www.igis.gov.au/)

கடிதங்கள்: Inspector-General of Intelligence and Security  
PO Box 6181  
KINGSTON ACT 2604

அகதிகளுக்கான ஐக்கிய நாடுகளின் உயர் ஆணையர் (UNHCR) நீங்கள் உங்கள் குடும்பத்திரை விட்டு பிரிந்து வாழ்கிறீர்கள் எனில், நீங்கள் நீண்ட காலத்திற்கு காவலில் வைக்கப்பட்டிருந்தீர்கள் எனில் உங்களுக்கு உதவிடுவார்.

தொலைபேசி: (02) 6260 3411

இணையதளம்: [www.unhcr.org.au/](http://www.unhcr.org.au/)

### சுடுதல் தகவல்களுக்கு

சுடுதல் தகவல்கள் [www.immi.gov.au](http://www.immi.gov.au) என்ற குடிவரவுத் துறையின் இணையதளத்தில் கிடைக்கப்பெறுகிறது.





## پناهندگی در استرالیا

اطلاعات مخصوص تازه واردان غیرقانونی از راه دریایی، که طبق روند تصمیم گیری تعهدات پناهندگی ارزیابی می شوند

اداره مهاجرت چگونه پرونده من را ارزیابی می کند؟

عموماً پرونده ها به ترتیب تاریخ ورود بررسی می شوند اما اولویت همیشه با پرونده های متقاضیان آسیب پذیر است، مانند افراد نابالغ بدون همراه و گروه های خانوادگی.

مهم است بدانید که هر پرونده به صورت مجزا مورد بررسی قرار می گیرد و تصمیم گیری درباره برخی پرونده ها ممکن است بیش از سایرین به طول بینجامد. دلایل این امر عبارتند از:

- ادعاهای پیچیده که نیاز به بررسی بیشتر از سوی مسئولان سازمانی دارند
- مشکل در تعیین هویت یا ملیت شما
- نیاز به کسب اطلاعات از سایر نهادها.

شما می توانید با اقدامات زیر به مسئول سازمانی خود کمک کنید تا هر چه سریعتر پرونده شما را بررسی نماید:

- ارائه اطلاعات کامل و صادقانه در جلسه مصاحبه
- ارائه هرگونه سند یا مدرک که ادعای شما را اثبات کند
- ارائه هرگونه سندی که هویت و نسبت های خانوادگی شما را ثابت کند (مانند، پاسپورت، گواهی تولد و ازدواج، یا کارت شناسایی، شامل نسخه های ارسالی از کشورتان).

اگر مشخص شود که پناهنده هستم چه اتفاقی خواهد افتاد؟

اگر مشخص شود که پناهنده هستید، پیش از اینکه ویزا به شما اعطا شود، باید مشخص شود که شرایط سلامتی، شخصیتی و امنیتی را نیز دارا هستید. این بررسی ها توسط سایر نهادهای استرالیایی انجام می شوند و ممکن است مدتی به طول بینجامد.

اگر این بررسی ها را با موفقیت پشت سر بگذارید، اداره مهاجرت به وزیر مهاجرت و تابعیت (وزیر) توصیه می کند که شما مجاز هستید برای ویزای پناهندگی درخواست ارائه دهید. اگر درخواست شما موفقیت آمیز باشد، ویزای اقامت دائم در استرالیا به شما اعطا خواهد شد. شما همچنین برای مستقر شدن در جامعه استرالیا کمک دریافت خواهید کرد.

اگر مشخص شود که پناهنده نیستم چه اتفاقی خواهد افتاد؟

اگر مسئولان سازمانی متقاعد نشوند که شما پناهنده هستید، پرونده شما برای یک ارزیابی مستقل پناهندگی ارجاع داده می شود. یک نسخه از دلیل یافته های این ارزیابی در اختیار شما قرار خواهد گرفت.

یک ارزیاب مستقل از اداره مهاجرت پرونده شما را بررسی خواهد کرد. شما می توانید اطلاعات جدیدی را به ارزیاب مستقل ارائه دهید و به هر موردی که در سابقه ارجاع شما وجود دارد و با آن مخالف هستید پاسخ دهید. ارزیاب مستقل با شما مصاحبه خواهد کرد، مگر اینکه بر اساس اطلاعاتی که پیش از این دریافت کرده به این نتیجه برسد که شما پناهنده هستید. نماینده تان در این روند به شما کمک خواهد کرد.

اگر مایل به برگزاری یک ارزیابی مستقل پناهندگی نیستید و می خواهید به کشور خود بازگردید، در هر زمان قادر به انجام این کار هستید. لطفاً درباره این موضوع با مسئول پرونده خود صحبت کنید.

شما با قایق وارد استرالیا شده اید و قصد خود را برای پناهندگی در استرالیا اعلام نموده اید. این برگه اطلاعاتی به شما کمک می کند تا از نحوه ارزیابی پرونده پناهندگی خود آگاه شوید.

استرالیا به چه افرادی پناهندگی می دهد؟

استرالیا به افرادی پناهندگی می دهد که طبق معاهده پناهندگان مصوب سال 1951 پناهنده شناخته شوند. همه افراد شرایط کسب پناهندگی در استرالیا را ندارند، حتی اگر از کشوری آمده باشند که در آن خشونت و عدم امنیت حاکم باشد.

طبق معاهده پناهندگان، پناهنده فردی است که خارج از کشور خود به سر می برد و به دلیل هراس موجه از قرار گرفتن تحت پیگرد قانونی به واسطه نژاد، مذهب، ملیت، عقیده سیاسی یا عضویت در گروه اجتماعی خاص، قادر یا مایل نیست به کشور خود بازگردد.

استرالیا چگونه درباره پناهندگی من تصمیم می گیرد؟

اداره مهاجرت و تابعیت پرونده شما را از طریق روند تصمیم گیری تعهدات پناهندگی (POD) مورد بررسی قرار می دهد. بخش اول این روند عبارت است از ارزیابی توسط یکی از مسئولان آموزش دیده سازمانی تا مشخص شود که شما پناهنده محسوب می شوید یا خیر.

شما باید اطلاعات دقیق و صحیح مربوط به هویت خود، نحوه ورود به استرالیا، و علت درخواست پناهندگی را در اختیار مسئول سازمانی قرار دهید. این کار با تنظیم اظهارنامه کتبی و انجام مصاحبه صورت خواهد گرفت. بیان حقیقت از سوی شما و ارائه هر چه بیشتر و سریعتر اطلاعات حائز اهمیت بسیار است.

آیا در رابطه با پرونده خود کمکی دریافت خواهم کرد؟

اداره مهاجرت یک نماینده متخصص و مستقل در زمینه مهاجرت به شما معرفی خواهد نمود تا در آماده کردن پرونده به شما کمک کند. این نماینده روند کار را برای شما شرح خواهد داد، در نوشتن اظهارنامه به شما کمک کرده، و شما را در جلسه مصاحبه همراهی خواهد نمود.

نماینده مهاجرتی شما کارمند اداره مهاجرت نیست، و تصمیمی در زمینه پناهنده بودن شما اتخاذ نمی کند. شما نباید پولی برای خدمات این نماینده پرداخت نمایید.

برای تصمیم گیری درباره پرونده من از چه اطلاعاتی استفاده خواهد شد؟

مسئولان سازمانی مواردی از قبیل ضوابط معاهده پناهندگان، قوانین مربوطه استرالیا، کلیه اطلاعاتی که ارائه داده اید و مجموعه گسترده ای از اطلاعات موجود درباره شرایط کشور شما را در نظر خواهند گرفت. اداره مهاجرت پیش از استفاده از این اطلاعات جهت ارزیابی پرونده تان، اطمینان حاصل می کند که این اطلاعات دقیق، معتبر و جدید باشند.



## ارزیابی مستقل پناهندگی چه مدت به طول می انجامد؟

ارزیابان مستقل سعی می کنند هر چه سریعتر پرونده شما را بررسی نمایند. هر پرونده به صورت مجزا مورد بررسی قرار می گیرد و تصمیم گیری درباره برخی پرونده ها ممکن است بیش از سایرین به طول بیانجامد. دولت استرالیا تعداد ارزیابان مستقلی که به روند انجام این کار کمک می کنند را افزایش می دهد.

## پس از ارزیابی مستقل پناهندگی چه اتفاقی می افتد؟

ارزیاب مستقل نظر خود مبنی بر پناهنده بودن یا نبودن شما را در قالب توصیه ای به اداره مهاجرت اعلام می کند. سپس اداره مهاجرت رسیدگی به پرونده شما را ادامه خواهد داد.

اگر مشخص شود که پناهنده هستید، روند کار مطابق با آنچه در بخش "اگر مشخص شود که پناهنده هستم چه اتفاقی خواهد افتاد؟" ذکر شد، ادامه خواهد یافت.

اگر مشخص شود که پناهنده نیستید، باید برای ترک استرالیا با اداره مهاجرت همکاری کنید.

اگر معتقد هستید که خطای قانونی درباره پرونده شما به وقوع پیوسته است، حق دارید برای بازبینی قضایی درخواست ارائه دهید. بازبینی قضایی بدین صورت است که دادگاه تصمیم می گیرد آیا خطای قانونی در ارزیابی پرونده شما صورت گرفته است یا خیر. این روند، بازبینی پرونده شما یا تصمیم گیری درباره پناهنده بودن یا نبودن شما نخواهد بود. لزوماً همه درخواستهای بازبینی قضایی موفقیت آمیز نخواهند بود.

اگر دادگاه موافقت کند که خطای قانونی صورت گرفته است، آنها قادر نخواهند بود ویزای اقامت به شما اعطا کنند. آنها پرونده شما را برای ارزیابی جدید به اداره مهاجرت باز می گردانند.

اگر قصد درخواست بازبینی قضایی را نداشته باشید، ممکن است مدت زمان زیادی طول بکشد تا دادگاه پرونده شما را بررسی کند و در این مدت زمان شما باید در بازداشتگاه مهاجران باقی بمانید.

اگر قصد درخواست بازبینی قضایی را نداشته باشید، یا بازبینی قضایی شما موفقیت آمیز نباشد، اداره مهاجرت برای بازگشت شما به کشورتان برنامه ریزی خواهد کرد.

## آیا می توانم برای روند بازبینی قضایی کمک دریافت کنم؟

نماینده مهاجرتی که از سوی اداره مهاجرت به شما معرفی شده است برای ارائه مشاوره حقوقی در زمینه ارائه یا عدم ارائه درخواست بازبینی قضایی، یا کمک در زمینه ارائه درخواست در دسترس نخواهد بود. یک کمیسیون کمک های حقوقی یا یک مرکز حقوقی اجتماعی ممکن است بتواند مشاوره و اطلاعات رایگان در اختیار شما قرار دهد. شما می توانید اطلاعات مربوط به کمک حقوقی و نحوه تماس با کمیسیون محلی خود را در این وب سایت مشاهده کنید.

<http://www.nla.aust.net.au>

اطلاعات مربوط به خدمات کمک حقوقی در وب سایت <http://www.accesstojustice.gov.au> موجود است.

در غیر اینصورت، می توانید هزینه یک وکیل خصوصی را پرداخت نمایید. شما می توانید با استفاده از راهنمای تلفن یا اینترنت یک وکیل پیدا کنید.

## اگر به مشاوره بیشتری نیاز داشته باشم باید چه کار کنم؟

اگر سوالی درباره پرونده خود دارید، باید ابتدا با نماینده مهاجرتی خود تماس بگیرید. نماینده تان شما را از روند پیشرفت پرونده تان مطلع می سازد و یافته های اداره مهاجرت یا ارزیاب مستقل را برای شما شرح خواهد داد.

مسئول پرونده تان اطلاعاتی درباره روند کار به شما ارائه خواهد داد، آنچه را که باید انتظار داشته باشید برای شما شرح خواهد داد و مسئولیت های شما در همکاری با سازمان جهت مشخص شدن وضعیت پناهندگی تان را برای تان توضیح خواهد داد. مسئولان پرونده نمی توانند در زمینه مهاجرت به شما مشاوره ارائه دهند. آنها درباره ادعای پناهندگی شما تصمیم گیری نمی کنند، اما هرگونه پیشرفت یا تصمیمی مربوط به پرونده تان را به اطلاع شما خواهند رساند.

## اگر شکایتی داشته باشم چه کار باید بکنم؟

اگر از خدماتی رضایت ندارید یا تصور می کنید ناعادلانه با شما رفتار شده است، باید با مسئول پرونده یا مسئول خدمت بازداشتگاه صحبت کنید. اگر از پاسخ آنها نیز رضایت نداشتید، می توانید از طریق شماره 133 177 با واحد نظرسنجی جامع اداره مهاجرت تماس بگیرید یا فرم آنلاین نظرات را در این آدرس تکمیل نمایید

[www.immi.gov.au/contacts/forms/services/](http://www.immi.gov.au/contacts/forms/services/)

اگر از خدمات ارائه شده توسط نماینده مهاجرتی خود رضایت ندارید، می توانید به این آدرس نامه ارسال کنید:

Director, Client Support & Liaison Section  
Department of Immigration and Citizenship  
PO Box 25  
Belconnen ACT 2616

اداره مهاجرت شکایت شما را بررسی خواهد کرد. اگر درستی شکایت شما به اثبات برسد، امکان دارد یک نماینده مهاجرتی جدید برای شما تعیین شود.

امکان دارد نهادهای زیر نیز بتوانند در زمینه هرگونه شکایتی که ممکن است داشته باشید به شما کمک کنند و مشاوره ارائه دهند:

### اداره دادرسی کامنولث

شکایت مربوط به اقدامات ناعادلانه، غیر قانونی یا تبعیض آمیز نهادهای دولتی را بررسی می کند.

تلفن: 1300 362 072

وب سایت: <http://www.ombudsman.gov.au/>

مکاتبات: Commonwealth Ombudsman

GPO Box 442

CANBERRA ACT 2601

### کمیسیون حقوق بشر استرالیا (AHRC)

شکایات مربوط به برخورد ناعادلانه و نقض احتمالی حقوق بشر توسط نهادهای دولتی را بررسی می کند.

تلفن: 1300 656 419 وب سایت: [www.hreoc.gov.au/](http://www.hreoc.gov.au/)

مکاتبات: Director, Complaint Handling

Australian Human Rights Commission

GPO Box 5218

SYDNEY NSW 2001

### بازرس کل اطلاعات و امنیت (IGIS)

شکایات مربوط به مدت زمان ارزیابی امنیتی شما را بررسی می کند.

تلفن: (02) 6271 5692 وب سایت: [www.igis.gov.au/](http://www.igis.gov.au/)

مکاتبات: Inspector-General of Intelligence and Security

PO Box 6181

KINGSTON ACT 2604

### کمیسیون عالی سازمان ملل در زمینه امور پناهندگان (UNHRC)

در صورتیکه از خانواده خود جدا شده باشید، یا برای مدت طولانی در بازداشتگاه به سر برده باشید، ممکن است بتواند در زمینه پرونده تان به شما کمک کند.

تلفن: (02) 6260 3411

وب سایت: [www.unhcr.org.au/](http://www.unhcr.org.au/)

## اطلاعات بیشتر

اطلاعات بیشتر در وب سایت اداره مهاجرت موجود است

[www.immi.gov.au](http://www.immi.gov.au)





## السعي إلى الحماية في أستراليا

### معلومات لمن يصلون عبر البحر بشكل غير نظامي والذين تم تقييمهم بموجب عملية تحديد التزامات الحماية

لقد وصلت بالمركب وأشرت إلى أنك تسعى للحماية في أستراليا. سوف تساعدك ورقة المعلومات هذه على فهم كيفية تقييم طلباتك للحصول على الحماية.

#### من هم الذين تمنحهم أستراليا الحماية؟

توفر أستراليا الحماية للأشخاص الذين يثبت أنهم لاجئون بموجب معاهدة اللاجئين لسنة 1951. ليس جميع الأشخاص موهلون للحصول على حماية في أستراليا، حتى إذا كنت قد قدمت من دولة يوجد بها عنف أو انعدام أمن.

ووفق معاهدة اللاجئين، فإن اللاجئ هو شخص يوجد خارج دولته وغير قادر أو غير راغب في العودة بسبب خوف قائم على أسس قوية من الاضطهاد بسبب العرق أو الدين أو الجنسية أو الآراء السياسية أو الانتماء لمجموعة اجتماعية معينة.

#### كيف تقرر أستراليا ما إذا كنت لاجئاً أم لا؟

سوف تتولى وزارة الهجرة والجنسية تقييم حالتك من خلال عملية تحديد التزامات الحماية (POD). والجزء الأول من هذه العملية هو إجراء تقييم من قبل مسؤول مدرب في الوزارة لتحديد ما إذا كنت لاجئاً أم لا.

سيتعين عليك إعطاء مسؤول الوزارة معلومات صحيحة بشأن هويتك وكيفية قدومك إلى أستراليا وسبب سعيك وراء الحماية. ويتم القيام بهذا من خلال إفادة خطية بالمطالبات ومقابلة شخصية. ومن الأهمية أن تقول الحقيقة وأن توفر أكبر قدر من المعلومات بأسرع وقت ممكن.

#### هل سأحصل على مساعدة في قضيتي؟

سوف توفر لك الوزارة وكيل هجرة محترف ومستقل لمساعدتك على إعداد قضيتك. وسوف يشرح لك الوكيل العملية ويساعدك على كتابة بيان بالمطالبات، كما سيرافقك إلى المقابلة الشخصية.

وكيل الهجرة ليس موظفاً من قبل الوزارة، ولا يتخذ القرار بشأن ما إذا كنت لاجئاً أم لا. ولن يتعين عليك دفع أي رسوم مقابل خدمات الوكيل.

#### ما هي المعلومات المستخدمة لاتخاذ قرار في حالتني؟

ينظر مسؤولو الوزارة في معايير معاهدة اللاجئين والقانون الأسترالي ذي الصلة وكافة المعلومات التي تقدمها إلى جانب مجموعة كبيرة من المعلومات الحالية حول الأوضاع في دولتك. وتؤكد الوزارة من أن هذه المعلومات دقيقة وموثوقة وسارية قبل استخدامها لتقييم حالتك.

#### كيف ستنظر الوزارة في حالتني؟

يجري النظر في الحالات بشكل عام حسب الترتيب الزمني للوصول، لكن تُعطى الأولوية دائماً للعلاء الضعفاء، مثل القاصرين الذين لا يرافقهم أحد أو المجموعات العائلية.

من المهم معرفة أنه يجري تقييم كل حالة على حدة وأن بعض الحالات قد تستغرق مدة أطول من الحالات الأخرى. من بين أسباب هذا:

- المطالبات المعقدة التي تتطلب المزيد من البحث من قبل موظف في الوزارة
- الصعوبة في تحديد هويتك أو جنسيتك
- الحاجة للحصول على معلومات من وكالات أخرى.

يمكنك مساعدة مسؤول الوزارة للنظر في حالتك بأسرع وقت ممكن من خلال:

- إعطاء معلومات مستوفاة وصادقة في المقابلة معك
- توفير مستندات أو أدلة تدعم مطالباتك
- توفير مستندات تثبت هويتك وعلاقاتك العائلية (على سبيل المثال، جوازات السفر أو شهادات الميلاد والزواج أو بطاقات الهوية، بما في ذلك النسخ المرسلة من الوطن)

#### ما الذي يحدث إذا وُجد أنني لاجئ؟

إذا وُجد أنك لاجئ فعلياً، فسوف تحتاج أيضاً إلى الوفاء بمعايير الفحوصات الصحية وفحوصات حسن السير والسلوك والفحوصات الأمنية قبل أن يتم منحك التأشيرة. تُجري هذه الفحوصات وكالات أستراليا أخرى وقد تستغرق بعض الوقت.

إذا استوفيت معايير هذه الفحوصات، فسوف ترفع الوزارة توصياتها إلى وزير الهجرة والجنسية (الوزير) بأن يتم السماح لك بالتقدم بطلب للحصول على تأشيرة حماية. إذا نجح طلبك للحصول على تأشيرة، فسوف تحصل على تأشيرة دائمة للعيش في أستراليا. كما ستتلقى المساعدة للاستقرار في المجتمع الأسترالي.

#### ما الذي يحدث إذا وُجد أنني غير لاجئ؟

إذا لم يَنتَظِرَ موظف الوزارة بطلبك لاجئاً، فسوف تتم إحالة حالتك إلى تقييم مستقل للحماية. وسوف يتم إعطاؤك نسخة تتضمن أسباب ذلك الاستنتاج.

وسوف يقوم مقيم مستقل عن الوزارة بمراجعة حالتك. ويمكنك توفير معلومات جديدة إلى المقيم المستقل والرد على أي شيء أنت غير موافق عليه في سجل إحالتك. وسوف يقوم المقيم المستقل بإجراء مقابلة معك، ما لم يجد أنك لاجئ استناداً إلى المعلومات التي تلقاها بالفعل. وسوف يساعدك وكذلك في الإجراءات.

إذا لم تكن تريد إجراء تقييم مستقل للحماية وأردت العودة إلى دولتك الأم، فيمكنك القيام بذلك في أي وقت. يرجى التحدث إلى مدير حالتك حول هذا الأمر.

#### ما المدة التي سيستغرقها التقييم المستقل للحماية؟

يحاول المقيمون معالجة حالتك بأسرع وقت ممكن. ويتم تقييم كل حالة على حدة وقد تستغرق بعض الحالات وقتاً أطول من الحالات الأخرى. تعمل الحكومة الأسترالية على زيادة عدد المقيمين المستقلين المتاحين للمساعدة في هذه الإجراءات.

#### ما الذي يحدث بعد التقييم المستقل للحماية؟

سوف يقدم المقيمون توصيات إلى الوزارة حول ما إذا كنت لاجئاً أم لا. وسوف تواصل الوزارة بعد ذلك النظر في حالتك.

إذا وُجد أنك لاجئ، فسوف تستمر الإجراءات المبينة في القسم الوارد تحت عنوان "ما الذي يحدث إذا وُجد أنني لاجئ؟".

إذا وُجد أنك غير لاجئ، فيجب عليك أن تتعاون مع الوزارة من أجل الاستعداد لمغادرة أستراليا. إذا كنت ترى أن هناك خطأ قانوني قد تم في حالتك، فيحق لك التقدم بطلب للمراجعة القضائية. وفي حالة المراجعة القضائية، تنتظر المحكمة فيما إذا كان قد تم ارتكاب أي أخطاء قانونية في تقييم حالتك. وهي ليست مراجعة لمطالبك أو تقريراً لما إذا كنت لاجئاً أم لا. ومن غير المرجح أن تنجح جميع طلبات المراجعة القضائية.

إذا وافقت المحكمة على وقوع خطأ قانوني، فلن يكون بإمكانها منحك تأشيرة. وسوف تعيد قضيتك إلى الوزارة لإجراء تقييم جديد.

إذا قررت طلب مراجعة قضائية، فقد يستغرق الأمر بعض الوقت حتى تنتظر المحاكم قضيتك وسوف تظل في مركز الاحتجاز التابع لدائرة الهجرة أثناء هذه الفترة.

إذا لم تكن تسعى لمراجعة قضائية أو إذا لم ينجح طلب المراجعة القضائية الذي تقدمت به، فسوف تضع الوزارة خططا لإعادتك إلى دولتك الأم.

#### هل يمكنني الحصول على المساعدة في المراجعة القضائية؟

لن يكون وكيل الهجرة الذي وفرته الوزارة متاحاً لإعطائك مشورة قانونية بشأن تقديم طلب المراجعة القضائية من عدمه، أو مساعدتك على تقديم طلب. قد يكون بوسع لجنة مساعدات قانونية أو مركز قانوني مجتمعي تقديم استشارات أو معلومات مجانية إليك. يمكنك الحصول على معلومات حول المساعدات القانونية وكيفية الاتصال بلجنة محلية من على الموقع <http://www.nla.aust.net.au>.

تتوافر معلومات بشأن خدمات المساعدات القانونية الأخرى على <http://www.accesstojustice.gov.au>.

وخلافاً لذلك، فسوف تحتاج إلى دفع أتعاب محام خاص. يمكنك العثور على محام خاص باستخدام دليل الهاتف أو الإنترنت.

#### ماذا لو كنت بحاجة لاستشارات إضافية؟

إذا كانت لديك أسئلة بشأن حالتك، فيجب عليك الاتصال بوكيل الهجرة في المقام الأول. سوف يخطر وكيالك بالتقدم في حالتك ويبين لك أي نتائج تتوصل إليها الوزارة أو المقيم المستقل.

سوف يعطيك مدير حالتك معلومات بشأن الإجراءات ويساعدك على فهم ما تتوقعه ويبين لك مسؤوليتك في العمل مع الوزارة للتوصل لحل لوضعك من الهجرة. ولا يمكن لمدراء الحالات إعطائك استشارات حول الهجرة. وهم لا يتخذون القرارات بشأن مطالباتك المتعلقة بالهجرة، لكنهم سوف يخبرونك بأي تطورات أو قرارات مهمة في حالتك.

## ماذا لو كانت لدي شكوى؟

إذا لم تكن راضياً عن الخدمة أو ترى أنك تلقيت معاملة غير عادلة، فينبغي عليك التحدث إلى مدير حالتك أو مسؤول خدمات الاحتجاز. وإذا لم تكن راضياً عن ردهم، فيمكنك الاتصال بوحدة التعقيبات الولية التابعة للوزارة على الرقم 133 177 أو استكمال نموذج التعقيبات على الإنترنت على [www.immi.gov.au/contacts/forms/services/](http://www.immi.gov.au/contacts/forms/services/)

إذا لم تكن راضياً عن الخدمات التي يقدمها وكيل الهجرة، فيمكنك الكتابة إلى:

Director, Client Support & Liaison Section  
Department of Immigration and Citizenship  
PO Box 25  
Belconnen ACT 2616

سوف تقوم الوزارة بالتحقيق في الشكوى. وإذا كانت الشكوى مدعومة بالأدلة، فقد يتم تزويدك بوكيل هجرة مختلف.

قد يكون أيضاً بوسع الوكالات التالية مساعدتك في أي شكوى قد تكون لديك أو إبداء المشورة إليك:

### مكتب محقق شكاوى الكومنولث

يقوم بالتحقيق في الشكاوى المتعلقة بإجراءات الوكالات الحكومية غير العادلة أو غير القانونية أو التمييزية.

الهاتف: 1300 362 072

الموقع الإلكتروني: <http://www.ombudsman.gov.au/>

المراسلات: Commonwealth Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

### المفوضية الأسترالية لحقوق الإنسان (AHRC)

تتولى التحقيق في الشكاوى المتعلقة بالمعاملة غير العادلة والانتهاكات المزعومة لحقوق الإنسان من قبل وكالات حكومية.

الهاتف: 1300 656 419 الموقع الإلكتروني: [www.hreoc.gov.au/](http://www.hreoc.gov.au/)

المراسلات: Director, Complaint Handling  
Australian Human Rights Commission

GPO Box 5218  
SYDNEY NSW 2001

### المفتش العام للاستخبارات والأمن (IGIS)

يتولى التحقيق في الشكاوى المتعلقة بطول المدة التي يستغرقها التقييم الأمني.

الهاتف: (02) 6271 5692 الموقع الإلكتروني: [www.igis.gov.au/](http://www.igis.gov.au/)

المراسلات: Inspector-General of Intelligence and Security  
PO Box 6181  
KINGSTON ACT 2604

### مفوض الأمم المتحدة السامي لشؤون اللاجئين (UNHCR)

قد يكون بوسعه المساعدة في حالتك إذا كنت منفصلاً عن عائلتك أو إذا كنت رهن الاحتجاز لمدة طويلة.

الهاتف: (02) 6260 3411

الموقع الإلكتروني: [www.unhcr.org.au/](http://www.unhcr.org.au/)

## معلومات إضافية

تتوافر معلومات إضافية على الموقع الإلكتروني الخاص بالوزارة على

[www.immi.gov.au](http://www.immi.gov.au)



# Questions and Answers—The new Protection Obligations Determination (POD) process

## What is the new Protection Obligations Determination (POD) process?

It is a new process designed to reduce the time taken to assess protection claims of irregular maritime arrivals (IMAs), and to ensure you are given an opportunity to respond to information adverse to your case before a decision is made.

All IMAs who arrive in Australia on or after 1 March 2011 will be assessed under this new process.

Under the POD process, a departmental officer will make an initial Protection Obligations Evaluation (POE) on whether you are owed protection obligations under the 1951 Refugees Convention.

If the officer finds that you are owed protection obligations, and if you also meet health, character and security requirements, the officer will make a recommendation to the minister to allow you to apply for a Protection visa.

If the officer is unable to conclude that you are owed protection, he or she will refer your case directly to an independent assessor for an Independent Protection Assessment (IPA). The independent assessor will consider your case, and may ask you for a further submission and conduct an interview. The independent assessor will then make a recommendation whether you are or are not owed protection under the Refugees Convention.

## Why is the Government introducing this new process?

The aim of the new process is to identify refugees quickly, and provide final decisions to those who are found not to be refugees earlier, so they spend less time in detention.

## Will my case be considered under the POD process?

The POD process starts on 1 March 2011 and it will apply to some IMAs already in Australia and to all IMAs who arrive on or after that date.

If you arrived in Australia before 1 March 2011 and have already been interviewed about your claims for protection, your assessment will be finalised under the Refugee Status Assessment (RSA) process. You will have access to an Independent Merits Review if your RSA outcome was negative.

If you arrived in Australia before 1 March 2011 but have not had your RSA interview by that date, your case will be assessed under the POD process.

Please see the following table:

Did you arrive on or after 1 March 2011?	Has your RSA interview taken place?	Will your case be assessed under the POD process?
Yes	Not applicable	Yes
No	No	Yes
No	Yes	No

## Can I choose to have my claims considered under the new POD process?

No. You will only be considered under the POD process if you were in Australia before 1 March 2011 and have not yet had an RSA interview by 1 March 2011, or if you arrive in Australia on or after 1 March 2011.

## Will it be harder under the POD process to be granted a visa?

No, the assessment of your claims under the POD process will be against the same legal criteria for the grant of a Protection visa used in the RSA process, including the definition of a refugee under the Refugees Convention.

The departmental officer assessing your claims will interview you, ask you for supporting evidence, and assess your claims against current information about your country of claimed persecution.

If you are assessed to be a refugee under the Refugees Convention and you meet the health, character and security requirements, your case will be referred to the minister with a recommendation that he allow you to apply for a Protection visa.

## Can I seek judicial review of my negative decision?

Yes, under the POD process you can seek judicial review if you receive a negative Independent Protection Assessment. You have 35 days from the date of the letter notifying you of your negative assessment to seek judicial review. Please note that the outcome of your judicial review depends on whether any legal errors were made in the assessment of your case.





## Questions and Answers—Impact of the High Court of Australia's decision on Refugee Status Assessment (RSA) clients

### What was the High Court's decision?

The High Court of Australia considered the cases of two asylum seekers who were found not to be refugees by both an officer of the Department of Immigration and Citizenship (the department) and an independent merits reviewer. These clients were irregular maritime arrivals (IMAs).

On 11 November 2010, the Court found that the department's Refugee Status Assessment (RSA) and the Independent Merits Review (IMR) processes were legally valid, but that certain legal errors were made in the processing of the two cases before the Court.

Improved practices have been put in place to ensure that these errors are not repeated. This includes making sure that people seeking refugee status are given the opportunity to respond to country information that has a negative impact on their cases.

The Court also found that people can seek judicial review if they receive a negative merits review assessment.

### What is judicial review?

Judicial review is where a case is considered by a magistrate or judge to determine whether the approach taken in deciding the case was legally correct.

It is not a review of a person's claims for protection, or a determination on whether a person is or is not a refugee.

### What are my chances of success if I seek judicial review?

Success in judicial review depends on whether any legal errors were made in your case during the merits review assessment. Please note that not all applications for judicial review are likely to succeed.

### How long does the judicial review process take?

If you decide to seek judicial review, it will take some time for the courts to hear your case and you will remain in immigration detention during this time.

### Which clients were offered a second independent merits review?

Following the High Court decision, a second review by a different reviewer was offered to those clients who received a negative independent merits review before the High Court decision of 11 November 2010.

If you were offered a second review, your agent was informed of this so he or she can assist you to prepare for your interview and to present any additional information you may wish to provide.

If the second reviewer finds that you are a refugee, and you meet all the criteria for a Protection visa grant, your case will be referred to the Minister for Immigration and Citizenship with a recommendation that the minister allow you to apply for that visa.

If the second reviewer finds that you are not a refugee, you may be able to seek judicial review.

You will not be removed from Australia until your new review and any court appeal are finalised.

### I was offered a second review. How long will it take?

All second reviews have been prioritised and have been allocated to different reviewers and scheduled for interview in January and February 2011.

The Government is increasing the number of reviewers available. This will reduce the time it takes to review your claims and make a recommendation on your case.

### I am still waiting for an outcome in my case. How long will this take?

It may take some months for your claims to be assessed, and even longer if you decide to seek judicial review of a negative review decision.

If you want to return to your country, you can choose to do so at any time. You can discuss arrangements for your voluntary return with your case manager or with the International Organization for Migration.





# Options following a negative refugee outcome

## Information for irregular maritime arrivals

As you entered the Australian migration zone without permission and you do not hold a valid Australian visa, you will remain in immigration detention until you are granted a visa or you leave Australia.

### What is my current immigration status?

A trained officer from Department of Immigration and Citizenship (DIAC) assessed your protection claims and did not find you to be a refugee. Your case was then referred for an independent review which also found that you are not a refugee. This means that you do not have a lawful right to remain in Australia. You now need to decide if you are ready to return home with support and a plan for assistance from the International Organization for Migration (IOM).

### What happens next?

There are some key choices available to you. More information about these follows:

- You can choose to return home now with planned assistance from IOM.
- If you think a legal error was made in your case, you may want to get some legal advice about applying for a judicial review of the assessment process.

### What if I want to go home now?

At any time while you are in immigration detention, you can tell your case manager that you want to go home. Reasons to consider departing voluntarily include:

- You can leave immigration detention and return to your family and friends.
- You can talk with IOM to plan for your departure and prepare to return to your home country.
- You can receive assistance through IOM to help you re-establish yourself, which may include support such as skills-based training, finding a job, or starting your own small business. You can also receive, as needed; medical assistance, temporary accommodation and a small amount of cash. Talk with IOM for impartial information about these return options.

You will be asked to sign a *Request for removal* form. DIAC will make your travel arrangements and obtain a valid travel document for you if you do not have one. A removal officer will tell you more about this process.

### What if I think a legal error was made in my case?

Judicial review is where a court decides if any legal errors were made during the assessment of a case. To seek judicial review you should apply to the Federal Magistrates Court within 35 days from the date of your review outcome letter. Note that a judicial review is **not another protection review process** and will not determine whether you are a refugee. If the court agrees that a legal error was made, it **cannot grant a visa**. Instead, your case will be returned to an independent reviewer to conduct a new assessment of your refugee status.

Judicial review can take several months and you should expect to remain in detention during this time. You should continue to prepare yourself to leave Australia if the court finds no legal error in how your case was processed. You should talk to your case manager to find out more about the departure process.



The migration agent provided by DIAC is not funded to provide legal advice about whether to apply for judicial review or to lodge an application. You may wish to pay for a lawyer yourself. You can find a lawyer using the telephone book or internet. A legal aid commission or community legal centre may be able to give you free advice or information. For more information visit: [www.nla.aust.net.au](http://www.nla.aust.net.au). For information about other legal assistance services visit: [www.accesstojustice.gov.au](http://www.accesstojustice.gov.au). There is also a list of additional contact details attached to this fact sheet.

Further information about judicial review, including the forms that need to be filed with the court is available on the Federal Magistrates Court website at: [www.fmc.gov.au](http://www.fmc.gov.au).

### What if I don't do any of these things?

After 35 days (from the date of your assessment letter), DIAC will complete an International Treaties and Obligations Assessment and will proceed to make arrangements for your removal. While DIAC will seek your cooperation in these arrangements, we will not need your consent.

If you cannot pay for your own return costs, you will incur a debt to the Australian Government for the costs of your removal. This may include costs for your travel and those of any staff required to escort you on your journey. You will usually be expected to repay this debt before you can lawfully re-enter Australia. Also, you cannot be granted some Australian visas for at least three years after you leave.

### What is an International Treaties and Obligations Assessment?

DIAC will assess whether there are any humanitarian concerns or international human rights obligations (other than the United Nations Convention on the Status of Refugees), which may affect you returning to your home country. You have 35 days from the date of your assessment letter to provide any new or additional information that should be considered in this assessment. Your case manager and migration agent can give you more information. You should note this is not a re-assessment of your refugee claims.

DIAC will notify you in writing of the outcome of the International Treaties and Obligations Assessment. If no obligations are found, arrangements will continue to be made for your removal.

### More information

It is important to obtain reliable advice and to ask questions so that you can make well informed decisions. Please speak to your case manager for information, or contact your registered migration agent or legal representative for advice.

DIAC's fact sheet *Common questions about removal* has more information about the removal process. A copy is available from your case manager or a removals officer.

For information about returning home with IOM's assistance, see IOM's fact sheet *Considering returning home?* This is available from your case manager or from IOM.

You can also contact IOM directly in confidence. If you need assistance to do this, you can speak with a detention services provider or your case manager.

Telephone: **1300 116 986** (local call cost) – contact TIS National first on 131 450 for an interpreter.

Email: [iomaustralia@iom.int](mailto:iomaustralia@iom.int)

*Please note, the information provided in this fact sheet is general background information on Australian immigration and related issues and does not constitute legal advice. You may wish to consider seeking legal advice about your specific circumstances.*

## State Legal Aid Commissions and Community Legal Centres Contact Details

If you need an interpreter, contact TIS National first on 131 450.

### Contact details for Legal Aid Commissions:

Australian Capital Territory	1300 654 314 (After hours: 0429 440 084)
New South Wales	1300 888 529
Northern Territory	1800 019 343
Queensland	1300 651 188
South Australia	1300 366 424
Tasmania	1300 366 611
Victoria	(03) 9269 0120 or 1800 677 402
Western Australia	1300 650 579



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q155\***

**Question:** Are there any unaccompanied minors – I was going to say ‘in Darwin’ but I guess it is relevant across the country – who are at the judicial review stage?

**Answer:** As at 26 September 2011, one unaccompanied minor had sought judicial review of a negative Independent Merits Review (IMR) assessment.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q156\***

**Question:** What does the contract stipulate?

**Answer:** The department contracts an independent observer to be present to provide pastoral or physical support to unaccompanied minors during interviews or discussions with the department or other agencies. Life Without Barriers is the current contracted service provider of these services on Christmas Island and mainland Australia.

The role of the Independent Observer is stipulated under Schedule 2C. A copy of the contract is provided in response to question 157.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q157\***

**Question:** Could we have a copy of the contract?

**Answer:** Please see ATTACHMENT A and ATTACHMENT B.

The contract has been redacted so as not to disclose information that is commercially sensitive.



**Australian Government**

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**Department of Immigration and Citizenship**

## **AGREEMENT**

**BETWEEN**

**COMMONWEALTH OF AUSTRALIA**

**AND**

**LIFE WITHOUT BARRIERS (ABN 15 101 252 171)**

**in relation to Services for**

**THE PROVISION OF CARE FOR UNACCOMPANIED MINORS IN  
COMMUNITY DETENTION, IMMIGRATION DETENTION FACILITIES  
AND ALTERNATIVE PLACES OF DETENTION IN AUSTRALIA**

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## AGREEMENT

BETWEEN

COMMONWEALTH OF AUSTRALIA ('the Commonwealth'), represented by **THE DEPARTMENT OF IMMIGRATION AND CITIZENSHIP** ('the Department')

AND

**LIFE WITHOUT BARRIERS** (ABN 15 101 252 171) of 352 King Street, Newcastle, NSW 2300 ('the Contractor')

### RECITALS:

- A. Non-citizens who are unlawfully in Australia may be detained under the *Migration Act 1958 (Cth)* in accordance with the following seven (7) Immigration Detention Values:
1. Mandatory detention is an essential component of strong border control.
  2. To support the integrity of Australia's immigration program, three (3) groups will be subject to mandatory detention:
    - a. all unauthorised arrivals, for management of health, identity and security risks to the community;
    - b. unlawful non-citizens who present unacceptable risks to the community;
    - and
    - c. unlawful non-citizens who have repeatedly refused to comply with their visa conditions.
  3. Children, including juvenile foreign fishers and, where possible, their families, will not be detained in an Immigration Detention Centre.
  4. Detention that is indefinite or otherwise arbitrary is not acceptable and the length of and conditions of detention, including the appropriateness of both the accommodation and the services provided, would be subject to regular review.
  5. Detention in Immigration Detention Centres is only to be used as a last resort and for the shortest practicable time.



6. People in detention will be treated fairly and reasonably within the law.
  7. Conditions of detention will ensure the inherent dignity of the human person.
- B. The Detention Services Network includes a variety of detention placements, including in Immigration Detention Centres, Residence Determination (Community Detention), Alternative Places of Detention (APODs) such as Immigration Transit Accommodation, Immigration Residential Housing and other APODs such as hospitals, nursing homes, mental health facilities, hotels and motels.
  - C. Children or unaccompanied minors (UAMs) are detained in Alternative Forms of Detention, which include Community Detention, APODs and other APODS.
  - D. Since November 1997, the provision of detention services has been outsourced by the Department to private organisations. More recently, the Department has assumed responsibility for directly contracting for the provision of health care to People in Detention.
  - E. In 2009, the Department entered into contracts with Serco Australia Pty Limited (“Serco”) to provide services to People in Detention in Immigration Detention Centres and Immigration Detention Facilities throughout Australia (“Serco Contracts”).
  - F. The Department wishes to engage the Contractor to provide the Services as specified in Schedules 2A, 2B and 2C of this Agreement in respect of Clients (which include Unaccompanied Minors and may include Accompanied Minors) in Community Detention, Immigration Detention Facilities and APODs throughout Australia.
  - G. The Contractor has fully informed itself on all aspects of the work required to be performed and the Parties have agreed to enter into this Agreement to set out their respective rights and obligations in relation to the Services.

THE PARTIES AGREE as follows:

## **1 DEFINITIONS AND INTERPRETATION**

---

### **1.1 Definitions**

#### **1.1.1 In this Agreement, unless a contrary intention appears:**

**Accompanied Minors** means minors who are cared for by their parents, or an adult relative;

**Agreement** means this document, the Schedule, any attachments and any document expressly incorporated;

**Alternative Forms of Detention** means Community Detention, Immigration Detention Facilities such as Immigration Residential Housing (IRH) and Immigration Transit Accommodation (ITA), and other Alternative Places of Detention;

**Alternative Places of Detention** means a place approved by the Minister, or his delegate, where a person may be kept in Immigration Detention other than at a detention centre. Examples of alternative places of detention used for accommodation purposes includes: IRHs, ITAs, hospitals / nursing homes, mental health facilities, hotels/motels etc.;

Examples of Alternative Places of Detention attended by detainees for part of the day or on an 'as required' basis include: schools and medical facilities used for day procedures or treatment;

**Client** means unaccompanied minors and may also include accompanied minors who are in receipt of the Services under this Agreement;

**Commencement Date** 1 July 2010;

<b>Commonwealth Material</b>	means any Material provided by the Commonwealth to the Contractor for the purposes of this Agreement or which is copied or derived from Material so provided;
<b>Community Detention</b>	means a non-compellable, non-delegable detention intervention power which was introduced under section 197AB to enable the Minister to make a <i>residence determination</i> that specifies a person's detention arrangements to take place in the community;
<b>Confidential Information</b>	<p>in relation to a Party, means information that is by its nature confidential; and</p> <p>(a) is designated by a Party as confidential; or</p> <p>(b) the receiving Party knows or ought reasonably to know is confidential,</p> <p>and includes the information described in Item O of Schedule 1 but does not include information which is or becomes public knowledge other than by breach of the Agreement or any other confidentiality obligations or is independently developed without reference to the other Party's Confidential Information;</p>
<b>Contract Material</b>	<p>means all Material:</p> <p>(a) created for the purposes of this Agreement, including the Contract Material specified in <i>Item G (Required Contract Material) of Schedule 1</i>;</p> <p>(b) incorporated in, supplied or required to be supplied along with the Material referred to in paragraph (a); or</p> <p>(c) copied or derived from Material referred to in paragraphs (a) or (b);</p>
<b>Contractors</b>	will, where the context so admits, include the officers, employees, volunteers, bailees, agents and authorised sub-contractors of the Contractor;
<b>Department</b>	<p>is the Department of Immigration and Citizenship or the Department or agency of the Commonwealth which is from time to time responsible for the administration of this Agreement;</p> <p>OR</p> <p>is the Department of Immigration and Citizenship or its successor;</p>

<b>Department Policy</b>	means any Department policy relating to Immigration Detention: (a) available on the Department's instruction system (Legend); or (b) notified by the Department to the Contractor from time to time as applicable to this Agreement;
<b>Existing Material</b>	means the Material, including that specified in <i>Item M of Schedule 1 (Existing Material)</i> , which the Contractor has developed prior to the date upon which the Contractor commenced performance of the Services or is subsequently developed or acquired by the Contractor other than as a result of the performance of the Services and which will or may be used in the provision of Services or the development of Contract Material;
<b>Immigration Detention</b>	has the same meaning as in the <i>Migration Act 1958</i> ;
<b>Immigration Detention Centre</b>	is a detention centre established under Section 273 of the <i>Migration Act 1958</i> ;
<b>Immigration Detention Facilities</b>	comprise Immigration Detention Centres, Immigration Residential Housing and Immigration Transit Accommodation;
<b>Immigration Detention Values</b>	are the seven (7) values set out in Recital A of the Agreement that underpin the Australian Government's Immigration Detention policy and the management of People in Detention;
<b>Immigration Residential Housing</b>	means a flexible detention arrangement to enable people in immigration detention to live in family-style accommodation;
<b>Immigration Transit Accommodation</b>	means accommodation to house people who are of low security risk;
<b>Independent Needs Assessment</b>	means an assessment and recommendation report on each Client to be provided by the Contractor;
<b>Instalment</b>	means an instalment of fees payable under <i>Clause 3</i> in relation to part of the Services;

<b>Intellectual Property</b>	includes all copyright and neighbouring rights, all rights in relation to inventions (including patent rights), plant varieties, registered and unregistered trademarks (including service marks), registered designs, confidential information (including trade secrets and know how) and circuit layouts, and all other rights resulting from intellectual activity in the industrial, scientific, literary or artistic fields;
<b>Living Skills</b>	means skills that increase self-reliance and as a consequence improve a person's self-confidence, resilience and adaptability to new situations.
<b>Map of Services</b>	means the map of the services to be provided to UAMs in Community Detention, Immigration Detention Facilities and Alternative Places of Detention pursuant to this Agreement;
<b>Material</b>	includes information and the subject matter of any category of Intellectual Property right;
<b>Minister's New Directions in Detention</b>	<p>means a major policy introduced by the Minister on Tuesday 29 July 2008. The Minister's 'New Directions in Detention' announced a suite of reforms to Australia's immigration detention system including a new 'risk-based' detention policy;</p> <p>The reforms are underpinned by The Immigration Detention Values;</p>
<b>Moral Rights</b>	<p>includes the following rights of an author of copyright material:</p> <ul style="list-style-type: none"> <li>(a) the right of attribution of authorship;</li> <li>(b) the right of integrity of authorship; and</li> <li>(c) the right not to have authorship falsely attributed;</li> </ul>
<b>Party</b>	means a party to this Agreement;
<b>People in Detention</b>	has the same meaning as "Detainee" in the <i>Migration Act 1958</i> , and includes Illegal Foreign Fishers;

<b>Personal Information</b>	means information or an opinion (including information or an opinion forming part of a database), whether true or not, and whether recorded in a material form or not, about a natural person whose identity is apparent, or can reasonably be ascertained, from the information or opinion;
<b>Personnel</b>	means a party's officers, employees, agents, Contractor staff or professional advisers engaged in, or in relation to, the performance or management of this Agreement;
<b>Project Officer</b>	means the person for the time being holding, occupying or performing the duties of the office of the Department specified in <i>Item I (Project Officer) of Schedule 1</i> or any substitute notified in writing to the Contractor by the Department;
<b>Residence Detained Person</b>	means a person placed by the Minister into Residence Determination arrangements;
<b>Residence Determination</b>	means a determination made by the Minister under Section 197AB of the <i>Migration Act 1958</i> ;
<b>Services</b>	means the services described in <i>Item B (Services)</i> of Schedules 2A, 2B and 2C and includes provision of the Contract Material to the Department;
<b>Service Level Standards</b>	means the service levels as specified in Tables A, B and C attached to this Agreement as required to be met by the Contractor in performing the Services;
<b>Serco Contracts</b>	means the contracts between the Department and Serco for: (i) the provision of services to People in Detention at Immigration Detention Centres dated 29 June 2009, and (ii) the provision of services to People in Detention at IRHs and ITAs dated 11 December 2009;
<b>Specified Personnel</b>	means the personnel specified in <i>Item F (Specified Personnel) of Schedule 1</i> as personnel required to undertake the Services or part of the work constituting the Services; and

<b>Third Party Interest</b>	means any legal or equitable right, interest, power or remedy in favour of any person other than the Commonwealth or the Contractor in connection with this Agreement, including, without limitation, any right of possession, receivership, control or power of sale, and any mortgage, charge, security or other interest;
<b>Transition-Out</b>	means the process of preparing for handover of the Services from the Contractor to any new provider contracted by the Department to perform the Services or any part of the Services;
<b>Transition-Out Plan</b>	means the plan prepared by the Contractor under clause 13 of this Agreement, detailing how the Contractor proposes to disengage on expiry or earlier termination of the Agreement;
<b>Unaccompanied Minors</b>	means a non-citizen who: <ul style="list-style-type: none"> <li>- is under 18 years old at the time of (lawful or unlawful) arrival in Australia;</li> <li>- is not currently in the care of one of their parents;</li> <li>- is not entering Australia for the purposes of a full and permanent adoption;</li> </ul> <p>does not have a spouse over the age of 21 to whom they are married in accordance with the Marriage Act 1961, and</p> <ul style="list-style-type: none"> <li>- intends, or is intended, to become a permanent resident of Australia.</li> </ul>

## 1.2 Interpretation

### 1.2.1 In this Agreement, unless the contrary intention appears:

- a. words importing a gender include any other gender;
- b. words in the singular include the plural and words in the plural include the singular;
- c. clause headings are for convenient reference only and have no effect in the interpretation of this Agreement;
- d. words importing a person include a partnership and a body, whether corporate or otherwise;
- e. a reference to dollars is to Australian dollars;
- f. reference to any legislation or legislative provision includes any statutory modification, substitution or re-enactment of that legislation or legislative provision;

- g. if any word or phrase is given a defined meaning, any other part of speech or other grammatical form in respect of that word or phrase has a corresponding meaning;
- h. reference to an Item is to an Item in the Schedules;
- i. the Schedule and any attachments form part of this Agreement;
- j. the following terms have the meaning specified in the Australian Government Protective Security Manual 2005 as amended from time to time: Official Information, Security Classified Information, Security Breach, Security Incident and Security Violation;
- k. reference to the Schedules (or an attachment) is a reference to the Schedules (or an attachment) to this Agreement, including as amended or replaced from time to time by agreement in writing between the parties; and
- l. reference to days is to business days, being any day which is not Saturday, Sunday or a public holiday in Canberra.

### **1.3 Guidance on Construction of this Agreement**

- 1.3.1 This Agreement records the entire agreement between the parties in relation to its subject matter.
- 1.3.2 No variation of this Agreement is binding unless it is agreed in writing and signed by both parties, in the form of a Deed of Variation.
- 1.3.3 Any reading down or severance of a particular provision does not affect the other provisions of this Agreement.
- 1.3.4 Where any conflict arises between the terms and conditions contained in the clauses of this Agreement, or if there is any inconsistency between the provisions of this Agreement, the following descending order of precedence applies:
  - a. the terms of this Agreement;
  - b. the Schedules; and
  - c. any attachments,
 so that the provision in the higher ranked document will prevail, to the extent of the inconsistency.
- 1.3.5 The laws of the Australian Capital Territory apply to this Agreement.

## **2 PROVISION OF CONTRACT SERVICES**

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### **2.1 Obligations of the Contractor**

- 2.1.1 The Contractor agrees to
  - a. perform the Services as specified in *Item B (Services) of Schedules 2A, 2B and 2C* and to the satisfaction of the Department;



- b. provide to the Department the Contract Material specified in *Item G (Required Contract Material) of Schedule 1*;
  - c. adopt relevant best practice, including any Departmental, Commonwealth or industry standards and guidelines specified in *Item E (Standards and Best Practice) of Schedule 1*;
  - d. comply with the time frame for the performance of the Services specified in *Item B (Services) of Schedules 2A, 2B and 2C* and *Item B (Time Frame) of Schedule 1*; and
  - e. submit invoices, and any supporting documents, in the manner specified in *Item H (Invoice Procedures) of Schedule 1*.
- 2.1.2 The Contractor is fully responsible for the performance of the Services and for ensuring compliance with the requirements of this Agreement, and will not be relieved of that responsibility because of any:
- a. involvement by the Department in the performance of the Services;
  - b. payment made to the Contractor on account of the Services;
  - c. subcontracting of the Services; or
  - d. acceptance by the Department of replacement Personnel.
- 2.1.3 The Contractor warrants that at the time of entering into this agreement that it does not have a judicial decision against it (not including decisions under appeal) relating to employee entitlements that it has not paid.
- 2.2 Liaison**
- 2.2.1 The Contractor agrees to liaise with and comply with any directions made by the Project Officer.
- 2.3 Conduct when on Premises**
- 2.3.1 When using the Department's premises or facilities, the Contractor will comply with all directions and all current procedures relating to occupational health and safety that apply to those premises or facilities.
- 2.4 Specified Personnel**
- 2.4.1 The Contractor agrees that the Specified Personnel will undertake work in respect of the Services in accordance with the terms of this Agreement.
- 2.4.2 If Specified Personnel are unable to undertake work in respect of the Services, the Contractor will notify the Department immediately.
- 2.4.3 The Department may, at its absolute discretion, give notice requiring the Contractor to remove personnel (including Specified Personnel) from work in respect of the Services.
- 2.4.4 The Contractor agrees to provide replacement personnel acceptable to the Department at no additional cost and at the earliest opportunity.

2.4.5 Any need to replace any of the Contractor's personnel (including Specified Personnel) during the course of the Agreement will not constitute an act or event that is beyond the reasonable control of the Contractor in meeting the requirements of the Agreement.

2.4.6 If the Contractor is unable to provide acceptable replacement personnel the Department may terminate this Agreement in accordance with the provisions of *Clause 12.2*.

## **2.5 Engagement of illegal workers prohibited**

2.5.1 For the purposes of this Clause 2.5, an "illegal worker" is a person who is an Unlawful Non-Citizen, or a Non-Citizen who is performing work in breach of a Visa Work Condition, and the following definitions also apply:

- (a) "Contractor" will, where the context so admits, include the officers, employees, volunteers, bailees, agents and authorised sub-contractors of the Contractor; and
- (b) "Non-Citizen" has the same meaning as under the *Migration Act 1958*;
- (c) "Unlawful Non-Citizen" has the same meaning as under the *Migration Act 1958*; and
- (d) "Visa Work Condition" means a condition of a visa restricting the work that the Non-Citizen may do in Australia,

and a reference to the *Migration Act 1958* is a reference to that Act as amended or replaced from time to time.

2.5.2 The Contractor must ensure that no employee or independent contractor, including those engaged by any subcontractors, are illegal workers.

2.5.3 The Contractor must make compliance by any subcontractors with the provisions of this Clause 2.5 a condition of any subcontract.

2.5.4 The Contractor must remove, or cause to be removed, any illegal worker from any involvement in the carrying out of the Services and arrange for their replacement at no cost and immediately upon becoming aware of the involvement of the illegal worker.

2.5.5 For the avoidance of doubt, compliance with the Contractor's obligations under this Clause 2.5 will not constitute a force majeure event, give rise to an entitlement to claim any delay or otherwise excuse the Contractor from compliance with its obligations under this Contract.

2.5.6 When requested in writing, the Contractor will provide evidence within 14 days that it has taken all reasonable steps to ensure that it has complied and is complying with its obligations under this Clause 2.5.

2.5.7 Contractors may check their entitlement to work in Australia at [www.immi.gov.au/evo](http://www.immi.gov.au/evo)

## **2.6 Protocols**

2.6.1 The Department and the Contractor may agree, to the extent reasonably practicable, to establish protocols ("Protocols") for changes or decisions in respect of the Services described under this Agreement, where the Department notifies the Contractor at any time of any:

- a. changes to timeframes or reporting requirements;
- b. information requirements; or
- c. new or altered requirements related to the provision of Services

which are necessary to be followed in respect of the process of consideration of a change or decision to which this clause applies.

- 2.6.2 The Department and the Contractor will respond in relation to a change or decision to which clause 2.6.1 applies as soon as reasonably practicable and to the extent each party is authorised to do so. An assessment of what timeframe is reasonably practicable for the purpose of this clause must have regard to operational requirements of the Department and the Contractor.

### **3 FEES, ALLOWANCES AND ASSISTANCE**

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#### **3.1 Payment of Fees, Allowances and Assistance**

- 3.1.1 Upon receipt of a correctly rendered invoice and subject to the Services having been completed to the satisfaction of the Department. The Department agrees to:
- a. pay the fees in the Instalments (if any) as specified in *Item C (Fees) of Schedule 1*;
  - b. pay the allowances and meet the costs as specified in *Item D (Allowances and Costs) of Schedule 1*; and
  - c. make all payments in the manner specified in *Item C (Fees) of Schedule 1*.
- 3.1.2 An invoice will be correctly rendered if it is set out as specified in *Item H (Invoice Procedures) of Schedule 1* and the amounts are properly payable and correctly calculated under the agreement.
- 3.1.3 The Department agrees to provide the facilities and assistance as specified in *Item J (Facilities and Assistance) of Schedule 1*.

#### **3.2 Taxes, Duties And Government Charges**

- 3.2.1 Except as provided by this *Clause 3.2*, all taxes, duties and government charges imposed or levied in Australia or overseas in connection with the performance of this Agreement will be borne by the Contractor.
- 3.2.2 Unless otherwise indicated, the amounts paid by the Department as determined in accordance with *Clause 3* includes Goods and Services Tax (GST) for supplies made under this Agreement which are taxable supplies within the meaning of *A New Tax System (Goods and Services Tax) Act 1999* (the GST Act).
- 3.2.3 In relation to taxable supplies made under this Agreement, the Contractor will issue the Department with a tax invoice in accordance with the GST Act.
- 3.2.4 If one party (the supplier) makes a taxable supply to the other party (the recipient) under this Agreement, on receipt of a tax invoice from the supplier, the recipient must pay

without set-off an additional amount to the supplier equal to the GST imposed on the supply in question.

- 3.2.5 No party may claim from the other party under this Agreement any amount for which the first party may claim an input tax credit.

### **3.3 Department's Right to Delay Payment**

- 3.3.1 The Department will be entitled (in addition and without prejudice to any other right it may have) to defer payment or reduce the amount of any Instalment until the Contractor has completed, to the satisfaction of the Department, that part of the Services to which that Instalment relates.

### **3.4 Time for Payment of Fees and Allowances**

- 3.4.1 The Department agrees to pay to the Contractor the fees and allowances for Services completed to the satisfaction of the Department within 30 days after the receipt by the Department of a correctly rendered invoice. If this period ends on a day that is not a business day, payment will be made on the next business day.
- 3.4.2 The Department will not be required to make any payment to the Contractor in the absence of a correctly rendered invoice. Accordingly, an invoice which includes amounts that are not properly payable under the contract or are incorrectly calculated is not a correctly rendered invoice and the Department is not required to make any payment in respect of that invoice.

## **4 MATERIAL**

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### **4.1 Commonwealth Material**

- 4.1.1 The Department agrees to provide to the Contractor the Commonwealth Material as specified in *Item K (Material to be provided by Commonwealth) Schedule 1*.
- 4.1.2 The Commonwealth grants to, or will procure for, the Contractor a royalty-free, non-exclusive licence to use, reproduce and adapt the Commonwealth Material for the purposes of this Agreement.
- 4.1.3 The Contractor will ensure that the Commonwealth Material is used, copied, supplied, or reproduced only for the purposes of this Agreement.
- 4.1.4 The Contractor agrees to ensure that all Commonwealth Material is used strictly in accordance with any conditions or restrictions set out in *Item L (Use of Commonwealth Material) of Schedule 1*, and any direction by the Department.
- 4.1.5 Upon the expiration or earlier termination of this Agreement, the Contractor will return to the Department all Commonwealth Material remaining in its possession unless otherwise directed by the Department.

## **4.2 Intellectual Property**

- 4.2.1 Intellectual Property in all Contract Material vests or will vest immediately in the Commonwealth.
- 4.2.2 *Clause 4.2.1* does not affect the ownership of Intellectual Property in:
- a. any Material in existence at the Commencement Date, including that specified in *Item M (Existing Material) of Schedule 1*; or
  - b. any Commonwealth Material incorporated into Contract Material.
- 4.2.3 The Contractor grants to (or will procure for) the Department a permanent, irrevocable, royalty-free, world-wide, non-exclusive licence (including a right of sub-licence) to use, reproduce, adapt and exploit Existing Material in conjunction with the Contract Material.
- 4.2.4 If requested by the Department to do so, the Contractor will bring into existence, sign, execute or otherwise deal with any document which may be necessary or desirable to give effect to this *Clause 4.2*.
- 4.2.5 The Contractor will ensure that where any Personnel are not employees of the Contractor that all necessary documentation will be entered into by those Personnel to ensure that Intellectual Property in Contract Material vests in the Commonwealth in accordance with this *Clause 4.2*.
- 4.2.6 The Contractor represents and warrants that:
- a. it is entitled; or
  - b. it will be entitled at the relevant time,
- to deal with the Intellectual Property in any Contract Material or Existing Material in the manner provided for in this *Clause 4.2*.

## **4.3 Moral Rights**

- 4.3.1 For the purposes of this *Clause 4.3*, 'Permitted Acts' means any of the following classes or types of acts or omissions:
- a. using, reproducing, adapting or exploiting all or any part of the Contract Material, with or without attribution of authorship;
  - b. supplementing the Contract Material with any other Material;
  - c. making any variations to, including additions to or deletions from, the Contract Material; or
  - d. using the Contract Material in a different context to that originally envisaged,
- but does not include those which would infringe the author's right not to have authorship falsely attributed.
- 4.3.2 Where the Contractor is a natural person and the author of the Contract Material, he or she consents to the performance of the Permitted Acts by the Commonwealth or any person claiming under or through the Department.

- 4.3.3 If *Clause 4.3.2* does not apply, the Contractor agrees:
- a. to obtain from each author a written consent which extends directly or indirectly to the performance of the Permitted Acts by the Department or any person claiming under or through the Department (whether occurring before or after the consent is given); and
  - b. on request – to provide the executed original of any such consent to the Department.
- 4.3.4 This *Clause 4.3*:
- a. applies subject to any provision to the contrary in *Item M (Existing Material)* of *Schedule 1*; and
  - b. does not apply to any Commonwealth Material incorporated into the Contract Material.

#### **4.4 Dealings with Copies**

- 4.4.1 For the purposes of this *Clause 4.4*, Copy (or Copies) means any document, device, article or medium in which Commonwealth Material, Contract Material or the Commonwealth's Confidential Information is embodied.
- 4.4.2 Property in each Copy vests or will vest in the Department and must be delivered to the Department on demand within a timeframe designated by the Department.
- 4.4.3 The Contractor agrees to establish and maintain procedures to secure all Copies against loss and unauthorised access, use, modification or disclosure.
- 4.4.4 Upon the expiration or termination of this Agreement, the Contractor agrees to deliver to the Department or otherwise deal with all Copies as directed by the Department.
- 4.4.5 Notwithstanding *Clause 4.4*, the Contractor may retain for its normal business purposes a full copy of Material used in the course of providing Services under this Agreement, which may include copies of extracts from or references to the Commonwealth Material, Contract Material and Confidential Information, subject to the confidentiality obligations in *Clause 5.1*.

### **5 DISCLOSURE OF INFORMATION**

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#### **5.1 Confidential Information**

- 5.1.1 Subject to *Clause 5.1.5*, a Party must not, without the prior written consent of the other Party, use or disclose any Confidential Information of the other Party.
- 5.1.2 In giving written consent to use or disclose the Commonwealth's Confidential Information, the Department may impose such conditions as it thinks fit.
- 5.1.3 The Department may at any time require:
- a. the Contractor's Personnel and subcontractors; or
  - b. any person with a Third Party Interest;

- to give a written undertaking in a form reasonably required by the Department relating to the use and non-disclosure of the Commonwealth's Confidential Information.
- 5.1.4 If the Contractor receives a request under *Clause 5.1.3*, it must promptly arrange for all such undertakings to be given.
- 5.1.5 The obligations on the Parties under this *Clause 5.1* will not be taken to have been breached to the extent that Confidential Information:
- a. is disclosed by a Party in order to comply with obligations, or exercise rights, under this Agreement;
  - b. is disclosed by a party's internal management Personnel, solely to enable effective management or auditing of Agreement related activities;
  - c. is disclosed to any Commonwealth Minister, or the Minister's advisers;
  - d. without limiting the application of this *Clause 5.1.5*, is disclosed:
    - i. in order to comply with the requirements of any regulatory body;
    - ii. in order to respond to a request that is made by a Royal Commission, a body undertaking an administrative or statutory review, or an audit or inquiry (whether within or external to the Commonwealth), including a review, audit or inquiry that is conducted by the Commonwealth Auditor-General or the Federal Privacy Commissioner pursuant to *Clause 9*; or
    - iii. in order to respond to a request or direction of a House, or a request by a Committee, of the Parliament of the Commonwealth of Australia;
  - e. is authorised or required by the law to be disclosed;
  - f. is shared by the Department within the Department's organisation, or with another agency, where this serves the legitimate interests of the Commonwealth; and
  - g. is in the public domain otherwise than due to a breach of this *Clause 5.1*.
- 5.1.6 Where a person discloses Confidential Information to another person pursuant to *Clauses 5.1.5 (a), (b), (c) or (d)*, the disclosing person must notify the receiving person that the information is confidential.
- 5.1.7 The Contractor agrees to provide all reasonable assistance to the Department with regard to the release of the Contractor's Confidential Information where disclosure may be required for the purposes of the Department's Parliamentary reporting and accountability obligations.
- 5.1.8 The obligations under this *Clause 5.1* continue, in relation to the information described in *Item O (Confidential Information of the Parties) of Schedule 1*, for the period, or the respective periods, set out in that schedule, commencing on the commencement of this Agreement and the Parties agree that these obligations survive for that period notwithstanding the expiry or termination of this Agreement.

## **5.2 Reporting Obligations and Disclosures**

5.2.1 The Contractor will allow the disclosure of information related to this Contract for various reporting and Commonwealth disclosure obligations. These disclosures include:

- (a) disclosure of procurement information for the Department's annual reporting purposes;
- (b) disclosure to the Parliament and its committees, as appropriate, in line with the *Government Guidelines for Official Witnesses before Parliamentary Committees and Related Matters*;
- (c) disclosure of information consistent with the *Freedom of Information Act 1982*;
- (d) disclosure of discoverable information that is relevant to a case before a court; and
- (e) disclosure of information as required under other legislation or Commonwealth policy.

5.2.2 Clause 5.2.1 survives the termination or expiration of this Agreement.

## **5.3 Media**

5.3.1 The Contractor agrees to refer to the Department as soon as practicable all media enquiries which the Contractor receives and which relate specifically to the Services described under this Agreement.

5.3.2 The Contractor agrees not to release or provide to the media any information, document or article in respect of any Client or Services described under this Agreement without the prior written consent of the Department.

5.3.3 For the avoidance of doubt, no right or obligation arising from this Agreement is to be read or understood as limiting the Contractor's rights to enter into public debate or criticism of the Australian Government or its Personnel.

## **6 PROTECTION OF PERSONAL INFORMATION**

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### **6.1 Application of Clause**

6.1.1 This *Clause 6* applies only to the extent that the Contractor deals with Personal Information in providing Services under this Agreement.

### **6.2 Interpretation of this Clause**

6.2.1 In this *Clause 6*, the following terms have the same meaning as they have in the Privacy Act 1988 (Cth) (the Privacy Act):

an agency;

APC (approved privacy code);

contracted service provider;



IPPs (Information Privacy Principles); and

NPPs (National Privacy Principles).

### **6.3 Obligations of Contractor in relation to Personal Information**

6.3.1 The Contractor acknowledges that it is a contracted service provider and agrees, in providing Services under this Agreement:

- a. to use or disclose Personal Information obtained in the course of providing Services under this Agreement only for the purposes of this Agreement;
- b. to carry out and discharge the obligations contained in the IPPs as if it were an agency;
- c. not to do any act or engage in any practice which, if done or engaged in by an agency, would be a breach of an IPP;
- d. not to use or disclose Personal Information in breach of section 16F [Direct marketing] of the Privacy Act (where applied to the Contractor), unless that use or disclosure is explicitly required under this Agreement;
- e. not to engage in an act or practice that would breach an NPP (particularly NPPs 7 to 10) or an APC (where applied to the Contractor), unless that act or practice is explicitly required under this Agreement;
- f. to comply with any request under section 95C of the Privacy Act (relating to disclosure of any provisions of this Agreement that are inconsistent with an NPP or an APC binding on a party to this Agreement);
- g. to notify the Department immediately if the Contractor becomes aware of a breach or possible breach of any of the obligations contained in, or referred to in, this *Clause 6*, whether by the Contractor or its Personnel;
- h. to comply with any directions, guidelines, determinations or recommendations referred to or relating to the matters set out in *Item P(Privacy Directions, Guidelines, Determinations or Recommendations) of Schedule 1*, to the extent that they are consistent with the requirements of this *Clause 6*; and
- i. to ensure that all Personnel required to deal with Personal Information for the purposes of this Agreement are made aware of the obligations of the Contractor set out in this *Clause 6*.

6.3.2 The Contractor agrees to ensure that any subcontract entered into by the Contractor for the purpose of fulfilling its obligations under this Agreement imposes on the subcontractor the same obligations that the Contractor has under this clause (including this requirement in relation to subcontracts).

## 7 SECURITY REQUIREMENTS

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### 7.1 Interpretation of this Clause

#### 7.1.1 In this *Clause 7*:

<b>Official Information</b>	means any information developed, received or collected by or on behalf of the Commonwealth of Australia through its agencies and contracted providers;
<b>Official Resources</b>	includes: a. Official Information; b. people who work for or with the Commonwealth; and c. assets belonging to (even if in the possession of contracted providers) or in the possession of the Commonwealth;
<b>Security Classified Information</b>	means Official Information that, if compromised, could have adverse consequences for the Commonwealth;
<b>Security Incident</b>	means a security breach, violation, contact or approach from those seeking unauthorised access to Official Resources.

### 7.2 General Security Obligations

#### 7.2.1 The Contractor agrees to ensure that its Personnel comply with:

- a. all relevant security requirements specified in the Australian Government Protective Security Manual 2005;
- b. the security requirements specified in *Item T (Security Requirements)* of *Schedule 1*; and
- c. any variations or additions to these security requirements that the Commonwealth (in its absolute discretion) notifies the Contractor in writing, from the date specified in the notice (or five business days after it receives the notice if no date is specified).

#### 7.2.2 If the Contractor can substantiate that changes to the security requirements pursuant to *Clause 7.2.1c* have cost implications for it, the Contractor may apply to the Department for a variation in the fees payable as specified in *Item C (Fees)* and/or *Item D (Allowances and Costs)* of *Schedule 1*.

#### 7.2.3 The Contractor acknowledges that in performing the Agreement, it may become subject to certain statutory provisions relating to security and security issues, and agrees to ensure that its Personnel are aware of, and comply, with those statutory provisions.

### **7.3 Personnel Security**

- 7.3.1 The Contractor agrees to obtain prior written authorisation from the Department for any Personnel who may be required to:
- a. enter secure areas in the Department's building or places;
  - b. work with Commonwealth Personnel for extended periods;
  - c. have access to Security Classified Information, or valuable assets; or
  - d. hold a particular kind of security clearance that the Department notifies to the Contractor.
- 7.3.2 The Contractor agrees to ensure that all Personnel proposed:
- a. are of good fame and character;
  - b. are properly qualified for the tasks they are to perform; and
  - c. will act in all circumstances in a fit and proper manner while they are carrying out work under this Agreement.
- 7.3.3 The Contractor agrees to provide any information the Department reasonably requests to enable the Department to investigate whether particular Personnel should be authorised.
- 7.3.4 The Department may require that particular Personnel hold a particular level of Commonwealth security clearance.
- 7.3.5 The Commonwealth agrees that it will not unreasonably withhold authorisation.
- 7.3.6 The Commonwealth agrees to notify the Contractor of:
- a. the Personnel who have been granted authorisation (Authorised Persons);
  - b. the type and level of Commonwealth security clearance (if any) given to each Authorised Person; and
  - c. the period during which the authorisation is effective; and
  - d. the Personnel who have not been granted authorisation.
- 7.3.7 The Contractor agrees to acknowledge receipt of any notice provided under *Clause 7.3.6* by signing and returning a copy of the notice to the Department.
- 7.3.8 The Contractor must promptly notify the Department of any change in an Authorised Person's circumstances that, in the Contractor's reasonable opinion, is likely to affect the Commonwealth's authorisation of that person.
- 7.3.9 The Commonwealth may, at any time, on reasonable grounds, without any liability whatsoever, withdraw, limit or suspend its authorisation of a particular person, and in such event must notify the Contractor accordingly.
- 7.3.10 In the event referred to in *Clause 7.3.9*, the Contractor agrees, upon request, to propose and make available another person for authorisation by the Commonwealth under this *Clause 7* within a reasonable time and without inconvenience or cost to the Commonwealth.

#### **7.4 Information Security**

- 7.4.1 The Contractor agrees not to permit any of its Personnel to have any access to Security Classified Information unless:
- a. the relevant person has been cleared to the appropriate security level;
  - b. the Commonwealth has given written authority under this *Clause 7*;
  - c. the relevant person has undergone the training specified in *Item T (Security Requirements) of Schedule 1* relating to access and use of Security Classified Information.
- 7.4.2 The Contractor agrees to inform the Department immediately if it becomes aware that any unauthorised person has had access to Security Classified Information.
- 7.4.3 The Contractor agrees not to perform the Services outside Australia, or transfer Security Classified Information outside Australia, without the Department's prior written approval.

#### **7.5 Physical Security**

- 7.5.1 The Contractor may only access the Department's premises if it:
- a. has Department's written authorisation; and
  - b. complies with the Department's requirements set out in this Agreement or otherwise notified by the Department.
- 7.5.2 The Contractor must ensure that its Personnel safeguard any keys or passes or other Material detailing access arrangements that are provided to the Contractor for the purposes of this Agreement.
- 7.5.3 The Contractor agrees to protect any Official Resources it possesses or controls to the same extent as if it were the Commonwealth, including ensuring that unauthorised persons cannot access any Official Information.

#### **7.6 Security Reports**

- 7.6.1 The Contractor agrees to notify the Department immediately if it becomes aware that a Security Incident has occurred.
- 7.6.2 The Contractor agrees to supply written security reports to the Department in a form and at the times specified in *Item T (Security Requirements) of Schedule 1*, including the following information:
- a. all Security Incidents, including steps taken by the Contractor to address these;
  - b. perceived security problems;
  - c. where appropriate, recommendations for security improvements;
  - d. proposed and actual changes of Personnel; and
  - e. any other information which the Department reasonably requires.

## 7.7 Training

- 7.7.1 The Contractor must ensure that its Personnel undertake the training specified by the Department in *Item T (Security Requirements) of Schedule 1*.

## 8 COMPLIANCE WITH LAWS AND POLICIES

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### 8.1 Compliance with the Law

- 8.1.1 The Contractor agrees, in carrying out the Services under this Agreement, to comply with all relevant legislation of the Commonwealth or State or Territory or local authority in force from time to time, and in particular, but not limited to:

- a. the *Crimes Act 1914*;
- b. *Racial Discrimination Act 1975*;
- c. *Sex Discrimination Act 1984*;
- d. *Disability Discrimination Act 1992*;
- e. *Equal Opportunity for Women in the Workplace Act 1999*;
- f. *Fair Work Act 2009*;
- g. *Privacy Act 1988*;
- h. *Occupational Health and Safety (Commonwealth Employment) Act 1991*;
- i. *Safety, Rehabilitation and Compensation Act 1988*;
- j. *Environment Protection and Biodiversity Conservation Act 1999*;
- k. *Auditor-General Act 1997*;
- l. *Financial Management and Accountability Act 1997*;
- m. *Public Service Act 1999*;
- n. any requirements for licenses / permits for the exercise of a profession or trade; and
- o. relevant child protection legislation and State and Territory screening programs as set out in Table 1 below:

Table 1		
Jurisdiction	Legislation	Type of program
ACT	No relevant legislation	No formal legislation or screening program, however, individual employers may require police checks at their discretion.
NSW	<i>Commission for Children and Young People</i>	The NSW Working With Children Check is an employer driven "point-in-time" system entailing background checks of employees and the exclusion of prohibited persons from child-

	<i>Act 1998 (NSW)</i>	related occupations.
<b>NT</b>	<i>Care and Protection of Children Act 2007 (NT)</i>	Individuals are required to apply for a Working With Children Check, known as a "Clearance Notice" in the Northern Territory. A Clearance Notice is valid for two years, and applies to employers and volunteers in child-related employment settings.
<b>QLD</b>	<i>Commission for Children and Young People and Child Guardian Act 2000 (Qld)</i>	Individuals are required to apply for a Working With Children Check, known as a "Blue Card" in Queensland. Valid for two years, Blue Cards entitle individuals to engage in child-related occupations/volunteering.
<b>SA</b>	<i>Children's Protection Act 1993 (SA)</i>	The South Australian system is an employer driven "point-in-time" system requiring employers and responsible authorities to obtain criminal history checks for those engaging in child-related occupations/volunteering.
<b>TAS</b>	No relevant legislation	No formal legislation or screening program, however, individual employers may require police checks at their discretion.
<b>VIC</b>	<i>Working With Children Act 2005 (Vic.)</i>	Individuals are required to apply for a Working With Children Check. Valid for five years, the Check entitles individuals to engage in child-related occupations/volunteering.
<b>WA</b>	<i>Working with Children (Criminal Record Checking) Act 2004 (WA)</i>	Individuals are required to apply for a Working With Children Check. Valid for three years, the Check entitles individuals to engage in child-related occupations/volunteering.

## 8.2 Compliance with Commonwealth Policies

- 8.2.1 The Contractor will comply with the principles and practices of the Commonwealth Government's Accessible Government Services for All.
- 8.2.2 The Contractor agrees to provide all reasonable assistance to the Department with any investigation of a report of a breach of the APS Code of Conduct.

### **8.3 Fair Work Act 2009**

- 8.3.1 The Contractor must comply, and as far as practicable must ensure its subcontractors comply, with all relevant requirements of the Fair Work Principles as set out in the Fair Work Principles User Guide (available at [www.deewr.gov.au/fairworkprinciples](http://www.deewr.gov.au/fairworkprinciples)), including by:
- a. complying with all applicable workplace relations, occupational health and safety, and workers' compensation laws;
  - b. informing the Department of any adverse court or tribunal decision for a breach of workplace relations law, occupational health and safety laws, or workers' compensation laws made against it during the term of the Agreement and any remedial action it has taken, or proposes to take, as a result of the decision;
  - c. providing the Department any information the Department reasonably requires to confirm that the Contractor (and any subcontractor) is complying with the Fair Work Principles; and
  - d. participate in all compliance activities associated with its legal obligations, including those arising under the Fair Work Principles. Compliance activities may include responding to requests for information and/or audits undertaken by the Commonwealth, its nominees and/or relevant regulators.
- 8.3.2 Compliance with the Fair Work Principles shall not relieve the Contractor from its responsibility to comply with its other obligations under the Agreement.
- 8.3.3 If the Contractor does not comply with the Fair Work Principles, without prejudice to any rights that would otherwise accrue to the Commonwealth, the Commonwealth shall be entitled to publish details of the Contractor's failure to comply (including the Contractor's name) and to otherwise provide those details to other Commonwealth agencies.
- 8.3.4 As far as practicable, the Contractor must:
- a. not use a subcontractor in relation to this Agreement where the subcontractor would be precluded from contracting directly with the Commonwealth under the requirements of the Fair Work Principles; and
  - b. ensure that all subcontracts impose obligations on subcontractors equivalent to the obligations under these Agreement *Clauses 8.3.1 to 8.3.4*.

## **9 ACCESS TO PREMISES**

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- 9.1.1 The Contractor will allow:
- a. the Project Officer;
  - b. the Australian National Audit Office;
  - c. the Ombudsman's Office; and
  - d. other persons authorised by the Project Officer,
- to access the Contractor's premises at all reasonable times and to inspect and copy all

relevant documentation and records, however stored, in the Contractor's possession or control, for purposes associated with the Agreement or any review of performance under the Agreement.

- 9.1.2 The rights referred to in *Clause 9.1.1* are subject to:
- a. the provision of reasonable prior notice to the Contractor;
  - b. compliance with the Contractor's reasonable security procedures;
  - c. each party bearing its own cost arising out of or in connection with any access or inspection; and
  - d. if appropriate, execution of a deed of confidentiality relating to non-disclosure of the Contractor's Confidential Information.
- 9.1.3 The Contractor will ensure that any subcontract entered into for the purpose of this Agreement contains an equivalent clause granting the rights specified in this *Clause 9*.
- 9.1.4 *Clauses 9.1.1 and 9.1.2* apply for the term of the Agreement and for a period of seven years from the date of expiration or termination of the Agreement.

## **10 INDEMNITY AND INSURANCE**

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### **10.1 Indemnity**

- 10.1.1 The Contractor agrees to indemnify the Department from and against any:
- a. cost or liability incurred by the Department;
  - b. loss of or damage to property of the Department; or
  - c. loss or expense incurred by the Department in dealing with any claim against it including legal costs and expenses on a solicitor/own client basis and the cost of time spent, resources used or disbursements paid by the Department,
- arising from:
- d. any act or omission by the Contractor or its Personnel in connection with this Agreement;
  - e. any breach by the Contractor of its obligations or warranties under this Agreement;
  - f. any unauthorised use or disclosure by the Contractor, its Personnel, or subcontractors of Personal Information held or controlled in connection with this Agreement; or
  - g. the use by the Department of the Contract Material or Existing Material, irrespective of whether there was fault on the part of the person whose conduct gave rise to that liability, loss or damage, or loss or expense.
- 10.1.2 The Contractor's liability to indemnify the Department under *Clause 10.1.1* will be reduced proportionately to the extent that any breach of this Agreement by the



- Department or any act or omission involving fault on the part of the Department contributed to the relevant cost, liability, loss, damage, or expense.
- 10.1.3 The right of the Department to be indemnified under *Clause 10.1.1* is in addition to, and not exclusive of, any other right, power or remedy provided by law, but the Department is not entitled to be compensated in excess of the amount of the relevant cost, liability, loss, damage, or expense.
- 10.1.4 In this *Clause 10.1*, “Department” includes officers, employees and agents of the Department.
- 10.1.5 *Clause 10.1.1* will survive 6 years from the expiration or termination of this Agreement.
- 10.2 Insurance**
- 10.2.1 The Contractor will, for so long as any obligations remain in connection with this Agreement, effect and maintain insurance as specified in *Item Q (Insurance) of Schedule 1* for all the Contractor’s obligations under this Agreement, including those which survive the expiration or termination of this Agreement.
- 10.2.2 The Contractor will upon request, provide proof of insurance acceptable to the Department.

## **11 RELATIONSHIP OF THE PARTIES**

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### **11.1 Negation of Employment, Partnership And Agency**

- 11.1.1 The Contractor will not represent itself, and will ensure that its Personnel and sub-contractors do not represent themselves, as being Personnel of the Department, or as otherwise able to bind or represent the Department.
- 11.1.2 The Contractor will not by virtue of this Agreement be or for any purpose be deemed to be Personnel of the Department, or as having any power or authority to bind or represent the Department.
- 11.1.3 The Contractor acknowledges that it shall be responsible for the deduction and payment of income tax from the fees in *Item C (Fees) of Schedule 1* and that the Department will not be liable for the Contractors’ superannuation payments.
- 11.1.4 Notwithstanding *Clause 11.1.3*, the Department shall deduct taxation from the Fees in *Item C (Fees) of Schedule 1* where it is required by law to do so.
- 11.1.5 The Contractor will not by virtue of the Agreement be entitled to any holiday pay, long service leave, sickness benefits or any other benefit that may arise under any statute or industrial award or agreement that are ordinarily conferred upon Department employees.

### **11.2 Cooperation with Other Service Providers**

- 11.2.1 The Contractor must cooperate with any other service provider appointed by the Department to ensure the integrated and efficient carrying out of services and must

provide such reasonable assistance to other service providers as the Department may reasonably request.

### **11.3 Conflict of Interest**

- 11.3.1 For the purposes of this *Clause 11.3* “Conflict of Interest” means any matter, circumstance, interest, or activity affecting the Contractor (including its Personnel) which may or may appear to impair or potentially impair the ability of the Contractor to provide the Services to the Department diligently and independently.
- 11.3.2 The Contractor represents and warrants that, to the best of its knowledge after making diligent inquiry, at the Commencement Date no Conflict of Interest exists or is likely to arise in the performance of its obligations under this Agreement by itself or by any of its Personnel.
- 11.3.3 The Contractor will not, and will ensure that its Personnel do not, engage in any activity that is likely to give rise to a Conflict of Interest.
- 11.3.4 If, during the term of this Agreement a Conflict of Interest arises, or appears likely to arise, the Contractor agrees to:
  - a. notify the Department immediately in writing;
  - b. to make full disclosure of all relevant information relating to the Conflict of Interest; and
  - c. to take such steps as the Department may reasonably require to resolve or otherwise deal with the Conflict of Interest.
- 11.3.5 If the Contractor fails to notify the Department or is unable or unwilling to resolve or deal with the conflict as required, the Department may terminate this Agreement in accordance with the provisions of *Clause 12.2*.

## **12 TERMINATION**

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### **12.1 Termination and Reduction for Convenience**

- 12.1.1 The Department may, at any time by notice, terminate this Agreement or reduce the scope of the Services immediately.
- 12.1.2 Upon receipt of a notice of termination or reduction, the Contractor agrees to:
  - a. stop (or reduce) work as specified in the notice;
  - b. take all available steps to minimise loss resulting from that termination or reduction; and
  - c. continue work on any part of the Services not affected by the notice.
- 12.1.3 Where there has been a termination under *Clause 12.1.1*, the Department will be liable only:
  - a. to pay any Instalments relating to Services completed before the effective date of termination;

- b. to reimburse any expenses reasonably and unavoidably incurred by the Contractor and directly attributable to the termination or reduction where the Contractor substantiates these amounts to the satisfaction of the Project Officer;
  - c. to pay any allowance and meet any costs unavoidably incurred under *Item D (Allowances and Costs) of Schedule 1* before the effective date of termination; and
  - d. to provide the facilities and assistance necessarily required under *Item J (Facilities and Assistance) of Schedule 1* before the effective date of termination.
- 12.1.4 The Department will not be liable to pay compensation under *Clause 12.1.3* in an amount which would, in addition to any amounts paid or due, or becoming due, to the Contractor under this Agreement, together exceed the fees set out in *Item C (Fees) of Schedule 1*.
- 12.1.5 Where there has been a reduction in the scope of the Services, the Department's liability to pay fees or allowances, meet costs or provide facilities and assistance under *Clause 3* will, unless there is agreement in writing to the contrary, abate in accordance with the reduction in the Services.
- 12.1.6 The Contractor will not be entitled to compensation for loss of prospective profits.

## **12.2 Termination for Default**

- 12.2.1 If either Party fails to perform any obligation under this Agreement, the Party not in default - if it considers that the failure is:
- a. not capable of remedy – may, by notice, terminate this Agreement immediately;
  - b. capable of remedy – may, by notice require that the failure be remedied within the time specified in the notice and, if not remedied within that time, may terminate this Agreement immediately by giving a second notice.
- 12.2.2 The Department may also, by notice, terminate this Agreement immediately (but without prejudice to any prior right of action or remedy which either Party has or may have) if the Contractor:
- a. being a corporation, comes under one of the forms of external administration referred to in chapter 5 of the *Corporations Act 2001*, or an order has been made for the purpose of placing the corporation under external administration; or
  - b. being an individual, becomes bankrupt or enters into a scheme of arrangement with creditors.

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## **13 TRANSITION-OUT**

### **13.1 General Transition-Out Obligations**

- 13.1.1 Upon expiration or otherwise earlier termination of this Agreement, the Contractor must

cooperate with the Department and provide all reasonable assistance to the Department to enable the Transition-Out of the Services or part of the Services in the case of a reduction in scope, to a new provider nominated by the Department.

13.1.2 This clause 13.1 survives the expiration or termination of this Agreement.

### **13.2 Transition-Out Plan**

13.2.1 Within 90 days after the Commencement Date, the Contractor must submit to the Department for approval by the Department a Transition-Out Plan for the purposes of ensuring the smooth transition of the provision of the Services from the Contractor to the Department's new service provider during the Transition Period.

13.2.2 The Transition-Out Plan must not be inconsistent with this clause 13.2 and must address the Services that are being terminated or removed or for which the Term expires and must include actions and requirements that ensure:

- a the secure delivery, transfer or transmission of Commonwealth information, the Commonwealth Material and Contract Material to the Department or its nominee;
- b. the removal of the Department's information relating to the Services from the Contractor's computer and other file storage systems;
- c. the completion of outstanding Services;
- d. steps are taken to notify other agencies or service providers including Serco of transitional arrangements between the Contractor and a new service provider;
- e. transferring or providing access to the Department to all information stored by whatever means held by the Contractor or under the control of the Contractor in connection with this Agreement;
- f. Contractor Personnel are available to the Department or a new provider for discussions; and
- g. all requirements of the Department and Serco which relate to working in, and then permanently exiting and leaving an Immigration Detention Facility or APOD, are met.

13.2.3 The Transition-Out Plan shall not require the Contractor to reveal any 'Commercial-in-Confidence' information of the Contractor.

### **13.3 Approval of Transition-Out Plan**

13.3.1 The Contractor will liaise and cooperate with the Department as necessary to ensure the Department's approval of the Transition-Out Plan is provided, including by fully addressing any requests or concerns communicated by the Department in a prompt and timely manner.

### **13.4 Transition-out Assistance**

13.4.1 During the Transition-Out, the Department may:

- (a) audit and review the implementation of the Transition-Out Plan;

- (b) notify the Contractor in writing of any non-conformance in the implementation of the Transition-Out Plan; and
  - (c) require such amendments to the Transition-Out Plan as the Department reasonably considers necessary to ensure that the Services are performed in accordance with the requirements of the Agreement.
- 13.4.2 During the Transition-Out Period, the Contractor must:
- (a) comply with any notice given under Clause 13.4.1 within the timeframe specified by the Department;
  - (b) continue to provide the Services in accordance with this Agreement until the end of the Transition-Out period;
  - (c) provide the Transition-Out Assistance and comply with the Transition-Out Plan; and
  - (d) ensure that the quality of the Services provided during the Transition-Out Period is at least the same standard as the Contractor's provision of the Services immediately preceding the commencement of the Transition-Out Period.
- 13.4.3 The Contractor must provide the Transition-Out Assistance regardless of the reason for the transition.
- 13.4.4 Without limiting the Transition-Out Assistance to be provided during the Transition-Out Period, the Contractor must:
- (i) if required by the Department, novate to the Department, or to any person nominated by the Department, any subcontract the Contractor holds with Approved Subcontractors as required by the Department on the terms of a novation deed reasonably satisfactory to the Department; and
  - (ii) if required by the Department, for any subcontract which is not specific to the Services, use its best endeavours to procure the subcontractor to enter into a contract with the Department, or any person nominated by the Department, on terms reasonably satisfactory to the Department.
- The Contractor must arrange for and pay for all consents necessary to effect any novation described in clause 13.4.4 (i).

## **14 DISPUTE RESOLUTION**

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### **14.3 Dispute Resolution Procedure**

14.3.1 The Parties agree that any dispute arising during the course of this Agreement will be dealt with as follows:

- h. the Party claiming that there is a dispute will send to the other a notice setting out the nature of the dispute;
- i. the Parties will try to resolve the dispute by direct negotiation, including by referring the matter to persons who may have authority to intervene and direct

- some form of resolution;
- j. the Parties have 10 business days from the sending of the notice to reach a resolution or to agree that the dispute will be submitted to mediation or some other form of alternative dispute resolution procedure; and
- k. either Party may commence legal proceedings if:
  - i. there is no resolution or agreement; or
  - ii. there is a submission to mediation or some other form of alternative dispute resolution procedure, but there is no resolution within 15 business days of the submission, or such extended time as the Parties may agree in writing before the expiration of the 15 business days.

14.3.2 Despite the existence of a dispute, the Contractor will (unless requested in writing not to do so) continue to perform the Services.

14.3.3 This *Clause 14.1* does not apply to:

- a. action by either Party under or purportedly under *Clause 12.2*;
- b. action by the Department under or purportedly under *Clause 3* or *Clause 12.1*; or
- c. either Party commencing legal proceedings for urgent interlocutory relief.

## **15 RISK MANAGEMENT & BUSINESS CONTINUITY**

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15.1.1 The Contractor agrees in relation to the performance of the Services to:

- a. implement appropriate risk management strategies;
- b. act in accordance with generally recognised best practice risk management standards in its industry;
- c. maintain regular back up copies of all software and databases used in provision of the Services;
- d. protect against the introduction of any computer virus and against effects of any such virus;
- e. maintain and upgrade business continuity and disaster recovery procedures and plans; and
- f. maintain an appropriate risk register and risk treatment schedule.

15.1.2 Where requested by the Department, the Contractor must within seven days provide details of the Contractor's risk management strategy, disaster recovery and business continuity plans for the Services.

15.1.3 Any disaster recovery and business continuity plans must address and include the components in accordance with the requirements of *Item U (Business Continuity and Risk management)* of *Schedule 1*.

15.1.4 The Contractor must comply with, and must ensure that all subcontractors comply with, the Contractor's risk management strategies and plans in the performance of the Services.

15.1.5 Any required disaster recovery and business continuity plans must be updated annually and apart from the first Business Continuity Plan, must be provided by 30 September in each year, or any other date notified by the Department. The Contractor agrees to meet with the Department annually to discuss and review any Business Continuity and Risk Management Plans. The Contractor will make changes to the Business Continuity Plan as are reasonably required by the Department.

15.1.6 Without limiting or qualifying the Department's other rights under this agreement, the Department may, at its discretion, audit or arrange for accredited third parties to audit, the Contractor's compliance with the requirements of this *Clause 15*.

## **16 GENERAL PROVISIONS**

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### **16.1 Waiver**

16.1.1 A waiver by either party in respect of any breach of a condition or provision of this Agreement will not be deemed to be a waiver in respect of any continuing or subsequent breach of that provision, or breach of any other provision.

16.1.2 A single or partial exercise by a party of any right or remedy it holds under this Agreement or at law does not prevent the party from exercising the right again or to the extent it has not fully exercised the right.

### **16.2 Sub-contracting**

16.2.1 The Contractor will not, without the prior written approval of the Department, sub-contract the performance of any part of the Services. In giving written approval, the Department may impose such terms and conditions as it considers to be appropriate.

16.2.2 The Contractor will ensure that any subcontract contains provisions that are equivalent with all confidentiality, privacy, security, reporting obligations, disclosures, audit requirements and compliance with laws and Commonwealth policies imposed on the Contractor under this Agreement.

16.2.3 The Contractor remains responsible for the provision of the Services, notwithstanding that the Department may have approved a Subcontractor.

16.2.4 The Contractor will make available, on request, details including names of all subcontractors performing all or part of the Services.

16.2.5 The Contractor will inform the subcontractors that their participation in performing all or part of the Services maybe publicly disclosed.

### **16.3 Assignment and Novation**

16.3.1 The Contractor will not assign, in whole or in part, its rights or obligations under this Agreement without the prior written approval of the Department.

16.3.2 The Contractor will not consult with any other person or body for the purposes of entering into an arrangement which will require novation of the Agreement without first consulting the Department.

## 16.4 Notices

16.4.1 Any notice, request or other communication to be given or served pursuant to this Agreement will be in writing and dealt with as follows:

- a. if given by the Contractor to the Department - addressed and forwarded to the Department, for the attention of the Project Officer at the address indicated in *Item R (Commonwealth's Address for Notices) of Schedule 1* or as otherwise notified by the Project Officer;
- b. if given by the Department to the Contractor - signed by the Project Officer and forwarded to the Contractor at the address indicated at *Item S (Contractor's Address for Notices) of Schedule 1* or as otherwise notified by the Contractor.

16.4.2 Any such notice, request or other communication will be delivered by hand or sent by pre-paid post, facsimile or email, to the address of the party to which it is sent.

16.4.3 Any notice, request or other communication will be deemed to be received:

- a. if delivered personally, on the date of delivery;
- b. if sent by pre-paid security post, on the day that the acknowledgment of delivery is completed by the recipient;
- c. if sent by facsimile, on the business day next following the day of dispatch providing that the sender receives an "OK" code in respect of the transmission and is not notified by the recipient by close of business of the next business day following the day of dispatch that the transmission was illegible; and
- d. if transmitted electronically, upon receipt by the sender of an acknowledgement that the communication has been properly transmitted to the recipient.



## SCHEDULE 1

### ***Item A. Proposal and Quotation (see Recitals)***

---

The Contractor has been and is currently providing services to the Department with respect to AMs and UAMs in Alternative Forms of Detention on the Mainland. The Department would like the Contractor to continue providing the Services and seeks to consolidate the provision of the Services under this Agreement.

The Services to be provided by the Contractor are as detailed in Schedules 2A, 2B and 2C of this Agreement (“the Services”).

### ***Item B. Timeframe (see clause 2.1)***

---

#### **Commencement Date:**

The Contractor will commence the services the subject of this Agreement for the Department on 1 July 2010, as specified in *Clause 1.1.1 (Definition of Commencement Date)*.

#### **Time frame:**

The Agreement will expire eighteen (18) months from the Commencement Date ie on 31 December 2011 unless terminated earlier in accordance with Clause 12.

The Department has the option to extend this Agreement for a further six months to 30 June 2012 by written notice to the Contractor at least two (2) months prior to 31 December 2011. The terms and conditions including fees applicable for the period of extension will be in accordance with this Agreement.

### ***Item C. Fees (see clauses 3 & 11.1)***

---

Payment of all fees will be by direct credit to the Contractor’s nominated bank account. To facilitate this, the Contractor will be required to complete a “Request for Financial Institutions Details” form if it has not already done so.

The Fees payable by the Department for the Services provided by the Contractor to Clients in Community Detention, Immigration Detention Facilities and APODs; for the provision of Individual Needs Assessments and Independent Observers are detailed in the Fee Schedules at

Attachment A, which are as follows:

Attachment 1: Notes  
Attachment 2: Contractor's Cost by Component  
Attachment 3: Component Descriptions  
Attachment 4: 18 Month Program Costs  
Attachment 5: Model Cost Comparisons (A)  
Attachment 6: Cost Comparisons Chart  
Attachment 7: Cost Comparison (B)  
Attachment 8: Port Augusta  
Attachment 9: MITA-BITA Onsite carers  
Attachment 10: MITA-BITA Offsite carers  
Attachment 11: CD Mainland -DIAC Accommodation  
Attachment 12: CD Mainland – Contractor's Accommodation  
Attachment 13: Motel APOD  
Attachment 14: Berrimah House

***Item D. Allowance and Costs (see clause 3.1)***

---

The Department will cover travel costs, including air fares, taxi fares, meals, accommodation and incidental expenses where the Contractor is required to travel at the Department's request. The travel rate amount for each destination will be consistent with the Department's rate of travel for Non-SES officers.

The Contractor is responsible for organising all travel and flights, taxis, meals and incidentals for its personnel involved in delivering the Services, and will then invoice the Department for the costs. In using the services of its own travel service provider instead of the Department's travel service provider, the Contractor has agreed to abide by the Department's policy of obtaining the lowest practical airfare, and will ensure the air fares are in accordance with and within the Department's rates of travel for Non-SES officers.

The Department will reimburse costs up to the Department's rate for Non-SES officers.

***Item E. Standards and Best Practices (see clause 2.1)***

---

The Contractor must provide the Services in accordance and in compliance with Department Policy on Immigration Detention, the Government's Immigration Detention Values and the following industry standards which are based on the Quality Improvement Councils Health and Community Service Standards (6<sup>th</sup> edition) and include:

**Building Quality Organisations**

- **Governance** - The organisation's governance structure builds a collective sense of purpose and direction that enable the organisation's mission, values, goals and service priorities to be identified and met.
- **Management Systems** - The organisation has effective and responsive management systems to enable and coordinate achievement of the organisation's mission, values, goals and service priorities.
- **Human Resources** - Human resources are managed to create an effective and competent service.
- **Physical Resources** - The organisation's physical resources are managed to ensure an effective, safe and efficient service.
- **Financial Management** - The organisation's financial management reflects its goals and supports and efficient and sustainable service.
- **Knowledge Management** - Knowledge (including research and the collection, storage and sharing of information) is managed in a systematic, ethical and secure way, and the organisation uses it to inform service review and development.
- **Risk Assessment and Management** - The organisation identifies, assesses and manages risks to ensure continuous, safe, responsive and efficient service.
- **Legal and Regulatory Compliance** - The organisation ensures compliance with all relevant laws and regulations.
- **Safety and Quality Integration** - Safety and quality systems are integrated and are managed systematically with clear lines of accountability to ensure continuously improving performance.

### **Providing Quality Services and Programs**

- **Assessment and Planning** - Assessment and planning are undertaken at individual and community levels to ensure services and programs are responsive to identified needs.
- **Focusing on Positive Outcomes** - Services and programs are provided in an effective, safe and responsive way to ensure positive outcomes for consumers and communities.
- **Ensuring Cultural Safety and Appropriateness** - Services and programs are provided in a culturally safe and appropriate manner.
- **Confirming Consumer Rights** - Services and programs are provided in a way that strengthens the rights of consumers, empowers them and is ethical.
- **Coordinating Services and Programs** - Services and programs within the organisation are coordinated.

### **Sustaining Quality External Relationships**

- **Service Agreements and Partnerships** - The organisation enters into formal service agreements and other less formal partnerships to ensure a continuous and sustainable service.
- **Collaboration and Strategic Positioning** - The organisation collaborates with other organisations and positions itself strategically within the wider service system.
- **Incorporation and Contribution to Good Practice** - The organisation demonstrates that it has incorporated and contributes to currently-accepted good practice in its field.
- **Community and Professional Capacity Building** - The organisation works to build the capacity of the community it serves and the professional community to which it belongs.

**Item F. Specified Personnel (see clauses 1.1 and 2.4)**

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N/A

**Item G. Required Contract Material (see clauses 1.1 and 2.1)**

---

Within 90 days of commencement of this Agreement, the Department and the Contractor will, in accordance with Clause 2.6, negotiate and agree on a quality assurance framework, which will include the frequency, content and type of reporting required from the Contractor.

The Contractor must produce and deliver to the Project Officer the following reports and other information specified below and as detailed in Table A within the specified timeframes:

(1) Community Detention

(a) Condition Report and Inventory, if applicable

(b) Care Plan

(c) Reports

- Critical incidents are to be reported to the Department immediately; and
- Monthly Reports within seven (7) days before the end of each calendar month.

(2) Immigration Detention Facilities and APODs

(a) Regular reports to the Department which should include content on the following:

- (i) Clients;
- (ii) The Contractor's Personnel;
- (iii) Administration and Infrastructure;
- (iv) Service Development and delivery, and
- (v) Community Engagement.

(3) Independent Observers

(a) Monthly list: A list of the Contractor's Personnel who performed the role of Independent Observer. The list must include name of the Personnel; site/facility; date(s); total number of hours performed in the role of Independent Observer for each Personnel listed for that month.

(b) Monthly report: A monthly report on the Independent Observer services provided by the Contractor for each month must be submitted to the Department together with related invoices for the provision of those services.

(4) Independent Needs Assessments

(a) A Report detailing findings of Independent Needs Assessment and / or Living Skills for the Clients; and

(b) this Report must be submitted within an agreed timeframe, to be negotiated between the parties on a case-by-case basis.

The Department reserves the right to request further reports or information from the Contractor in so far as the reports or information relate to the provision of the Services. The Department will notify the Contractor in writing of the reports or information it requires and will allow the Contractor a reasonable timeframe as specified at the time of the request.

*In all Contract Material supplied in accordance with the definition of 'Contract Material' in Clause 1.1.1, the Contractor must insert the following Commonwealth Copyright Notice on the first page of all written or paper based Contract Material:*  
© Commonwealth of Australia [add year]

*This work is copyright. Apart from any use as permitted under the Copyright Act 1968, no part may be reproduced by any process without prior written permission from the Commonwealth. Requests and inquiries concerning reproduction and rights should be addressed to the Commonwealth Copyright Administration, Attorney General's Department, Robert Garran Offices, National Circuit, Barton ACT 2600 or posted at <http://www.ag.gov.au/cca>*

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**Item H. Invoice Procedures (see clause 3.1)**

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Invoices are to be submitted in arrears and will be correctly rendered if they include the following information:

- (a) title of Services, or reference to this contract;
- (b) name of Project Officer;
- (c) contract number or purchase order number (if any);
- (d) outline of services provided;
- (e) the timeframe in which services were provided;
- (f) correctly addressed;
- (g) is properly payable under the contract;
- (h) identifies the amount claimed;
- (i) is correctly calculated; and

- (j) where explanation is necessary, is accompanied by documentation substantiating the amount claimed.

Invoices must comply with the requirements of Clause 3.2 'Taxes, Duties and Government Charges'.

Invoices must be addressed to:

Dr Jon Rosalky  
Director  
Community Services Section  
Department of Immigration & Citizenship  
PO Box 25  
BELCONNEN ACT 2616

***Item I. Project Officer (see clause 1.1)***

---

The Project Officer is the person for the time-being holding, occupying or performing the duties of Assistant Director in the Community Services Section of the Department (see clauses 1.1 and 2.1) currently Ms Samantha Chalk, available on telephone number (02) 6264 2001.

***Item J. Facilities and Assistance (see clause 3.1)***

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Office space and meeting rooms for the Contractor's staff will be provided at each site.

***Item K. Material to be Provided by Commonwealth (see clause 4.1)***

---

The Department will provide the Contractor with a Map of Services, and a copy of the Department Policy on Immigration Detention and the Department's Immigration Detention Values.

***Item L. Use of Commonwealth Material (see clause 4.1)***

---

The Contractor is permitted to use the Commonwealth Material for the purposes of the Agreement but will generally be required to return it afterwards.

***Item M. Existing Material (see clause 4.2)***

---

Nil, currently.

***Item N. Dealings with Copies (see clause 4.4)***

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Not Applicable

***Item O. Confidential Information of the Parties (see clause 5.1)***

---

A. Commonwealth's Confidential Information

**1. Agreement Provisions/Schedules/Attachments**

Item	Period of Confidentiality
N/A	

**2. Agreement-related material**

Item	Period of Confidentiality
Any client-related information	Until such time as the Information is released in the public domain

B. Contractor's Confidential Information

1. Agreement Provisions/Schedules/Attachments

Item	• Period of Confidentiality
N/A	

2. Agreement-related material

Item	• Period of Confidentiality
The Contractor's policies or business strategies	Until such time as the Information is released in the public domain
The Contractor's financial information	Until such time as the Information is released in the public domain

*Drafting note regarding the identification of the Contractor's Confidential Information for the purposes of Item P.*

*This Item P is used to assist the Department in recognising and protecting the Contractor's confidential information referred to in the Commonwealth's Guidance on Confidentiality in Procurement found at [www.finance.gov.au](http://www.finance.gov.au), consisting of the following criteria:*

- (i) the information to be protected must be specifically identified;*
- (ii) the information must be commercially 'sensitive'. This means that the information should not generally be known or ascertainable;*
- (iii) disclosure would cause unreasonable detriment to the owner of the information or another party; and*
- (iv) the information was provided under an understanding that it would remain confidential.*

*The use of Item P does not detract from the Parties' general obligation under clause 5 of this contract to maintain the confidentiality of information falling within the broad definition of Confidential Information contained in paragraph 1.1.1 of this contract.*

**Item P. Privacy Directions, Guidelines, Determinations or Recommendations (see clause 6)**

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Nil.



***Item Q. Insurance (see clause 10.2)***

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The Contractor is required to hold:

- (a) Professional indemnity insurance to the value of no less than \$[REDACTED] per claim made, and in the aggregate;
- (b) Public liability insurance to the value of no less than \$[REDACTED] per occurrence; and
- (c) Worker's compensation insurance.

The Contractor shall provide proof of currency of all insurance cover prior to the signing of the Agreement, and on request by the Department.

***Item R. Commonwealth's Address for Notices (see clause 16.5)***

---

Dr Jon Rosalky  
Director  
Community Services Section  
Department of Immigration & Citizenship  
PO Box 25  
BELCONNEN ACT 2616

Telephone: (02) 6264 3999  
Facsimile: (02) 6264 2997

***Item S. Contractor's Address for Notices (see clause 16.4)***

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Life Without Barriers  
352 King Street,  
NEWCASTLE, NSW, 2300

Telephone: (02) 4033 4500  
Facsimile: (02) 4927 5113

***Item T. Security Requirements (see clause 7)***

---

The Contractor will be required to comply with security requirements as set out in the:

- (a) Australian Government Protective Security Manual 2005 as amended from time to time; and
- (b) Security procedures, policies and requirements as notified by the Commonwealth from time to time.

The Contractor must comply with Serco and the Department's Operational Procedures (a copy of which will be provided to the Contractor) established in relation to the operation and management of Immigration Detention Facilities and sites, including all Alternative Places of Detention.

***Item U. Business Continuity and Risk Management (see clause 15)***

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N/A

## **SCHEDULE 2A**

### **Community Care and Welfare Services for Clients in Community Detention**

#### ***Item A. Background and Philosophy***

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Community Detention is a form of Immigration Detention that enables people in detention to reside and move about freely in the community without needing to be accompanied or restrained by an officer under the *Migration Act 1958*.

Community Detention was introduced in 2005 to enable children, families with children and people with special needs to be placed in detention in the community, rather than at a secure Immigration Detention Centre.

The program has afforded detained people the ability to live in the community, subject to certain conditions, while their immigration status is resolved.

The Department works with non government organisations (NGOs) to support people placed in Community Detention while their immigration status is resolved. These people must reside at a nominated address and comply with other conditions which include regular reporting to the Department.

Currently, International Health and Medical Services (IHMS) are contracted to provide health services to people in Community Detention on the mainland. The services are provided through local community General Practitioners.

#### ***Item B. Services (see clauses 1.1 and 2.1)***

---

The Services will be based upon the needs of the particular Client and the framework provided by the Department.

The Services are to ensure the wellbeing of the Client and to effectively address any changes in their circumstances.

## **Overview of Services**

The Services to be provided by the Contractor, including the Service Level Standards, are as outlined below and detailed in Table A. The Services may be varied from time to time by written agreement between the parties in accordance with Clauses 1.3.2 and 2.6 of this Agreement.

Without limiting any other provisions of this Agreement or the provisions in Table A, the Contractor must provide the Services from initial referral and preparation phase through to the Client's transition out of Community Detention as specified under Table A. These Services include:

### **(1) Management and Supervision of Daily Care**

- (a) manage and supervise the day to day care of Clients in the Contractor's care in accordance with this Agreement and subsequent Protocols or other directions from the Department or the Department Policies;
- (b) provide accommodation options, care, nutrition, medical and health support, recreation, skills development and transitional support that is tailored to the needs of the particular Client and is respectful of their culture, circumstances, and legal status; and
- (c) provide suitably skilled and appropriately experienced Personnel to provide the Services as agreed in the staffing and funding models established for this Agreement. This will also include any future approved service models as provided for under Clause 2.6 of this Agreement.

### **(2) Ensure the Suitability of Personnel**

The Contractor must ensure it provides:

- (a) suitably trained and screened Personnel to supervise day-to-day care arrangements;
- (b) suitably screened Carers to provide day-to-day care arrangements.
- (c) all Personnel with the following probity checks:
  - i. AFP checks to determined suitability of individuals for employment;
  - ii. Child protection checks with the relevant state and/or territory working with children groups in accordance with applicable laws and policies; and
  - iii. Culturally appropriate Carers to Clients.
- (d) Carers whose role includes but is not limited to ensuring that:
  - i. the Clients are properly clothed;
  - ii. the Clients are provided with nutritious meals;
  - iii. Clients live in houses which are maintained in optimum condition;

- iv. they are able to attend to the health, education, recreational, emotional and spiritual needs of Clients; and
- v. they are able to make appropriate referrals when challenges or issues are identified.

### **(3) Recreational Activities**

The Contractor must provide recreational activities to the Clients in liaison with their school, where appropriate, in accordance with Table A. The recreational activities must be organised each weekday after school, every weekend and on school holidays.

### **(4) Skills Development**

The Contractor must provide skills development to the Clients in liaison with their school, where appropriate, in accordance with Table A. The Skills Development Program must include:

- i. practical facilitation of English language skills;
- ii. self care skills;
- iii. self management skills, for example knowledge in:
  - using of household appliances and products;
  - purchasing goods and the preparation of meals;
  - handling Australian currency;
  - using the postal services;
  - sporting clubs and associations; and
  - accessing health and other services.

### **(5) Casework Coordination**

The Contractor must liaise, coordinate, refer or negotiate with other agencies or service providers to meet the needs of Clients, in accordance with Table A. This includes liaising with the school, where appropriate, to ensure that there is an integration of both the recreational and the skills development component.

### **(6) Interagency Coordination**

The Contractor must where required, coordinate and work closely with other agencies and other NGOs to meet the needs of Clients.

## **(7) Incident Reporting**

The Contractor must report the following incidents, including but not limited to:

- (a) the risks of flight;
- (b) any changes in mental health of a Client;
- (c) any Client health issues;
- (d) non-compliance with the law by a Client;
- (e) a Client's threatened or potential self harm;
- (f) changes to family dynamics requiring professional support;
- (g) harm or perceived harm to any Client;
- (h) financial/ budgeting management problems;
- (i) any emerging issues;
- (j) property related matters; and
- (k) emergency incidents.

## **(8) Complaints**

The Contractor must:

- (a) refer urgent complaints to the Department's on-call duty officer in the National Office; and
- (b) provide details of complaints in the monthly client care reports as agreed in accordance with the relevant Protocol.

The Contractor has in place an internal procedure for the escalation of matters to State Management and National Office, including reporting to external agencies. The Contractor, the Department and Serco will develop in partnership a communication protocol for the escalation of matters that require external reporting.

The Department may at any time, in its sole and absolute discretion, advise the Contractor in writing that it does not require the Contractor or approved subcontractors to provide the Services in respect of any Client for whom a Residence Determination is in force. Where requested by the Department, the Contractor will as soon as practicable identify and engage the services of relevant additional community support service providers for such Clients.

## **Residence Determination and Cessation of Services**

The Department may at any time, in its sole and absolute discretion, advise the Contractor in writing directing it to cease providing any or all of the Services specified in the Community Detention Care Plan for a Residence Detained Person in the event that:

- (a) the Minister revokes or varies a Residence Determination in respect of that Residence Detained Person; or
- (b) the Minister or the Department determines that it is preferable for other arrangements to be put in place in respect of that Residence Detained Person; or
- (c) the Residence Determination ceases in respect of that Residence Detained Person.

## **SCHEDULE 2B**

### **Care and Welfare Services for Clients in Immigration Detention Facilities and Alternative Places of Detention**

#### ***Item A. Background and Philosophy***

---

The Minister's New Directions in Detention reinforced that children will not be detained in Immigration Detention Centres.

All Services provided to people in Immigration Detention Facilities and Alternative Places of Detention ("APODs") will be provided in accordance with the Immigration Detention Values.

Attachment B provides an overview of each of the Immigration Detention Facilities and APODs subject to this Agreement.

#### ***Item B. Services (see clauses 1.1 and 2.1)***

---

The Contractor will provide a value added service to support Clients in Immigration Detention Facilities and APODs by providing

- facility-based, 24 hr live-in care; and
- facility-based, non-live in, daily care and welfare support visits.

The Services to be provided by the Contractor as outlined below and detailed in Table B attached, include:

- care;
- nutrition, medical and health support;
- provide suitably trained and screened staff to supervise day to day care arrangements;
- professional carers and relief professional carers;
- ensure that the Clients are properly clothed, that nutritious meals are provided, accommodation is maintained in optimum condition, and health, recreational, emotional and spiritual needs of the Clients are attended to, and appropriate referrals made where challenges or issues are identified;
- provide suitably trained and screened staff to develop and manage immigration care and welfare support services programs.



## **Objectives**

The Contractor will provide:

- access to skills development opportunities (including education and language acquisition;
- access to appropriate recreational activities; and
- support for the maintenance of health and wellbeing (including general health, nutrition and mental health).

## **Commitments**

In the provision of these Services, the Contractor must be committed to the following:

- the provision of culturally respectful support; and
- the development and maintenance of effective relationships with collaborating partners

## **Overview of Services**

The Services to be provided by the Contractor, including the Service Level Standards, are as outlined below and detailed in Table B. The Services may be varied from time to time by written agreement between the parties in accordance with Clauses 1.3.2 and 2.6 of this Agreement.

The Contractor acknowledges that Serco Pty Limited is currently contracted by the Department to provide services to People in Detention in the Immigration Detention Facilities and APOD sites pursuant to and in accordance with the Serco Contracts. Accordingly, the Contractor agrees to work collaboratively with, provide the required support, facilitate, liaise and consult with and regularly meet with Serco and perform all tasks and responsibilities and directions from Serco as detailed in Table B attached.

Without limiting any other provisions of this Agreement or the provisions in Table B, the Contractor must provide the following Services:

### **(1) Management and Supervision of daily care**

- (a) manage and supervise the day to day care of Clients in the Contractor's care in accordance with this Agreement and subsequent Protocols or other directions from the Department or the Department Policies;
- (b) provide accommodation options, care, nutrition, medical and health support, recreation, skills development and transitional support that is tailored to the needs of the particular UAM and is respectful of their culture, circumstances, and legal status; and

(c) provide the following suitably skilled and appropriately experienced Personnel to provide the Services:

- i. Coordinators
- ii. Carers (primary carer and respite carer)
- iii. Supporter of Carers
- iv. Team Leader
- v. Care Coordinator
- vi. Cultural Advisor
- vii. English as a Second Language (ESL) teacher, where appropriate
- viii. Program Development and Management

(d) ensure that these Personnel are qualified for following roles and responsibilities:

- i. Coordinators for casework and interagency coordination and cooperation;
- ii. Carers (primary carer and respite carers) who will live onsite or offsite, as required and care for young people in a house. The Carer will ensure the effective and smooth running of the house, or other setting, and will assist young people, where appropriate, in cleaning, maintenance, cooking, hygiene and cultural identity.
- iii. Supporters of Carers and Cultural Advisors who will live off site and provide 24/7 support to the Carers;
- iv. Team Leaders and Care Coordinators who will usually live off site and are the Contractor's employees. Weekly working hours will be flexible depending on program activities eg. night and weekends may be required;
- v. ESL teachers who will provide education support to young persons where required and as negotiated;
- vi. Independent Observers will attend interviews and meetings between Clients and agencies and NGOs. The Independent Observer will provide pastoral or physical care of the child throughout the interview process. The role of the Independent Observer is implemented in the best interests of the child and is to ensure that the Department's and other agencies' treatment of UAMs and AMs in immigration detention is fair, appropriate and reasonable.

The type and number of Personnel required at each Immigration Detention Facility and APOD site will differ depending on the model of care adopted or, in respect of the Services provided by an Independent Observer, the length and number of interviews to be conducted at that particular site.

## **(2) Ensure the Suitability of Personnel**

The Contractor must ensure it provides:

- (a) suitably screened staff to supervise day-to-day care arrangements. This includes

conducting the following probity checks:

- i. AFP checks to determined suitability of individuals for employment;
- ii. Child protection checks with the relevant state and/or territory working with children groups in accordance with applicable laws and policies; and
- iii. Culturally appropriate Carers to Clients.

### **(3) Recreational Activities**

Where possible and if appropriate, the Contractor must provide recreational activities to the Clients in liaison with their school, where appropriate, in accordance with Table B. The recreational activities must be organised each weekday after school, every weekend and on school holidays.

### **(4) Skills Development**

Where possible and if appropriate, the Contractor must provide skills development to the Clients in liaison with their school, where appropriate, in accordance with Table B. The Skills Development Program must include:

- (a) practical facilitation of English language skills;
- (b) self care skills;
- (c) self management skills, for example knowledge in:
  - using of household appliances and products;
  - purchasing goods and the preparation of meals;
  - handling Australian currency;
  - using the postal services; and
  - accessing health and other services.

### **(5) Casework Coordination**

The Contractor must liaise, coordinate, refer or negotiate with other agencies or service providers including but not limited to Serco to meet the needs of Clients in accordance with Table B.

### **(6) Interagency Coordination**

The Contractor must coordinate and work closely with other agencies and other NGOs to meet the needs of Clients.

### **(7) Attendance at meetings and consultative committees**

The Contractor must attend and participate in all meetings with the Department and Serco and participate in consultative committees and other relevant fora, as identified in Table B and as

negotiated in accordance with Clause 2.6.

**(8) Client Welfare and Incident Reporting**

The Contractor must provide regular reports to the Department, Serco and other relevant service providers on client welfare issues and any other reports as detailed in Table B. In addition, the Contractor must report the following incidents, including but not limited to:

- (a) the risks of flight;
- (b) any changes in mental health of a Client;
- (c) any Client health issues;
- (d) non-compliance with the law by a Client;
- (e) Clients threatened or potential self harm;
- (f) changes to family dynamics requiring professional support;
- (g) harm or perceived harm to any Client;
- (h) financial/ budgeting management problems;
- (i) any emerging issues;
- (j) property related matters; and
- (k) emergency incidents.

**(9) Complaints**

The Contractor must

- (a) refer urgent complaints to Serco's on-site duty officer; and
- (b) provide details of complaints in the monthly client care reports, and as agreed in accordance with the relevant Protocol.

The Contractor has in place an internal procedure for the escalation of matters to State Management and National Office, including reporting to external agencies. The Contractor, the Department and Serco will develop in partnership a communication protocol for the escalation of matters that require external reporting.

## SCHEDULE 2C

### ***Item A. Background and Philosophy***

---

The Contractor will provide a value added service to support Clients in Immigration Detention to ensure the physical and emotional wellbeing of the Clients.

The role of the Independent Observer is implemented in the best interests of the Clients and is to ensure that the Department's and other agencies' treatment of Clients in immigration detention is fair, appropriate and reasonable.

### ***Item B. Services (see clauses 1.1 and 2.1)***

---

Independent Observers are adults engaged by the Department to attend interviews and meetings between Clients and agencies.

An Independent Observer is required for processes such as entry, Australian Federal Police and other intelligence interviews, in order to provide pastoral or physical care of the child throughout the interview process. Independent Observers are also utilised for Refugee Status Assessment interviews.

The Independent Observer has no casework, legal advocacy, or investigative responsibilities.

The Contractor will provide the services of an Independent Observer who will have the responsibilities outlined in Table C, attached.

**FEE SCHEDULES**

**IMMIGRATION DETENTION FACILITIES AND ALTERNATIVE PLACES OF  
DETENTION**

SIGNED for and on behalf of the

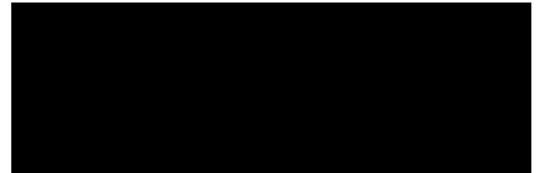
**COMMONWEALTH OF AUSTRALIA**

by

FIONA LYNCH-MAGOR

(Please print Name)

(Position) AS SERVICES MANAGEMENT  
Department of Immigration and Citizenship



30 / 06 / 2010

Date

in the presence of



Signature

WILLIAM R MCGIVINN

(Please print name)

30/06/2010

Date

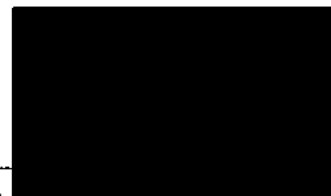
SIGNED on behalf of

**LIFE WITHOUT BARRIERS**

by

**RAY DUNN - CEO**  
**LIFE WITHOUT BARRIERS**

[Please print Contractor Director's name]



Signature

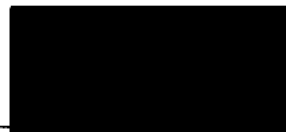
30 / 6 / 10

Date

in the presence of

Diane O'Donnell - CFO / Company Sec.

(Please print name of another Director or a Company Secretary)



Signature

30 / 6 / 10

Date



SIGNED for and on behalf of the

**COMMONWEALTH OF AUSTRALIA**

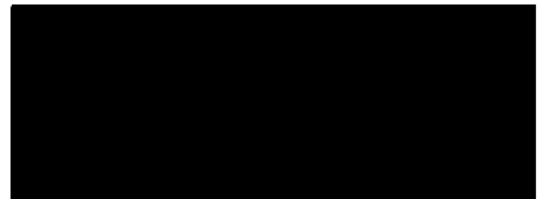
by

Fiona Lynch-Magor

(Please print Name)

(Position)

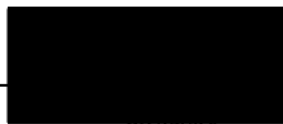
Department of Immigration and Citizenship



30, 7, 2010

Date

in the presence of



SUELY BROWN

(Please print name)

30/7/10

Date

SIGNED on behalf of

**LIFE WITHOUT BARRIERS**

by

**RAY DUNN - CEO  
LIFE WITHOUT BARRIERS**

[Please print Contractor Director's name]



Signature

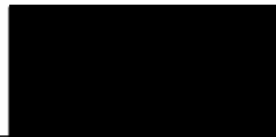
30 / 6 / 10

Date

in the presence of

Diane O'Donnell - CFO / Company Sec.

(Please print name of another Director or a Company Secretary)



Signature

30 / 6 / 10

Date

Note: Client costs can vary from these examples. Costs per site/model are dependent on the number of clients at any time.

For example: using a [REDACTED] carer to client ratio

Cost if [REDACTED] UAMs are on a site with a ratio of [REDACTED]

Cost if [REDACTED] UAMs are on a site with a ratio of [REDACTED]

-- The [REDACTED] UAMs would still require [REDACTED] carers.

These figures are based on examples of numbers used in each site/model and should not be considered an exact costing

No Client costs have been included in these calculations -- these are just the costs of providing carers and carer supervision

Establishment Costs for recruitment and training, household formation etc have not been included in the total program costs as this is not applied on an ongoing basis. These costs must be considered for each model, but as a one-off expense at initial set-up.

For example

Individual Component Costs by Category						LWB Breakdown of Carer, Coordinator & Manager Costs				
Category #	Component Category	Component	One-off Cost	Cost per week	Cost per annum	Wages	On-costs	Motor Vehicle	Phone	TOTAL
1	<b>General</b> Each model of care includes costs from Category 1, with carer and staff numbers based on client ratios.  The ATO website is used to calculate current remote allowance rates and identify eligible cities/regional areas. Rates apply only to CI and Darwin sites at this stage.	Carer Care Coordinator Program Manager Remote Allowance - Christmas Island Remote Allowance - Darwin Living Away from Home Allowance								
2	<b>CD (in DIAC Accommodation)</b> Include carer and staff costs from Category 1. The actual number of carers and/or staff is dependent on the number of clients.	Clinical Program Manager Motor Vehicle Phones and Communication (B) Household Expenses & Consumables								
3	<b>CD in LWB Accommodation</b> Add Category 1 & 2 costs to these costs. The actual number of carers and/or staff is dependent on the number of clients.	Rent (CD in LWB Accommodation) Utilities Repairs and Maintenance								
4	<b>Facility-based care - carers offsite</b> Add Category 1 costs to these costs. The actual number of carers and/or staff is dependent on the number of clients.	Carer/Care Coordinator Accommodation Meals [REDACTED] b'fast & dinner if required) Phones & Communication (A) Motor Vehicle								
5	<b>Establishment Costs per program</b> Costs for initial set-up of care models. See 'Component Descriptions' for further information.	Initial Recruitment Initial Training House set up OHS Equipment & First Aid								
6	<b>Needs Assessment</b>	Assessment & Recommendations								
7	<b>Agency Fee</b> Covers overheads, infrastructure and management costs, such as: - Corporate Governance costs - Board Costs - Audit Costs - Public Liability & Professional Indemnity Insurance - IT infrastructure - Operating costs of National, State and Regional offices.	[REDACTED] of total cost components per program								
8	<b>Independent Observer</b> Independent person to attend meetings, interviews etc with UAMs to ensure their comfort and well-being during the process.	[REDACTED] [REDACTED] [REDACTED]								

Component	Description
Carer	LWB recruited and trained carers, with relevant working with children checks. Carer ratios are dependant on care model. Carer payment - the payment to the carers of █████ is a casual wage, and is based on an hourly rate of █████ for █ hours worked (plus casual loading █████ under the state award for social and community services.
Care Coordinator	The Care Coordinator will assist the program manager in developing and implementing weekly programs.
Clinical	A clinician may be required to assist carers to manage incidents relating to the clients trauma and/or behaviours. Also for reports and assessments such as, independent living skills assessment, behavioural management plan, health assessment and risk management plans. Clinical also includes therapeutic support to the placement thus fostering longevity. Nb. Clinical support is only offered on an individual basis where there maybe factors such as health care, disability, and behavioural concerns.
Program Manager	The program manager will be the conduit between the local DIAC and SERCO staff and LWB. The Program manager will be responsible for the supervision of the Care Coordinators, Carers and programming for all UHM's. Where a fee of █████ per week is charged against Program Manager, this is a percentage of program manager costs that are applicable to a particular program.
Motor Vehicle	LWB Fleet vehicle or hire car
Phones and Communication (A)	Cost of phone, fax and internet for carers/staff
Phones and Communication (B)	Cost of phone, fax and internet for CD households of clients
Household Expenses & Consumables	Food and other household items
Rent (CD in LWB Accommodation)	Rental on properties sourced and secured by LWB
Utilities	Cost of gas and electricity
Repairs and Maintenance	Basic repairs and maintenance cost on rental properties
Carer Accommodation (per carer)	Motel or rented accommodation for carers living offsite in
Meals	Meal costs for carers living offsite
Initial Recruitment	Costs of finding and recruiting suitable carers/staff for DIAC programs. Recruitment costs include advertising, recruitment of staff/carers and relevant working with children and background checks. This also includes assessment of new carers. <b>Nb.</b> <i>This cost is only applied during the initial set-up of a program in a new facility and is not applied ongoing.</i>
Initial Training	Costs of training and clearing new carers. Training includes LWB Induction, First Aid Training, Carer Training and Cultural Sensitivity Training. <b>Nb.</b> <i>This cost is only applied during the initial set-up of a program in a new facility and is not applied ongoing.</i>
House set up	Costs of furnishing and connecting houses for DIAC programs
OHS Equipment & First Aid	OHS Equipment & First Aid
Needs Assessment	LWB Assessment and recommendations report on clients
Agency Fee	█████ of total cost components per program
Remote Living Allowance	Allowance paid to staff living in remote areas, in accordance with ATO guidelines
Living Away from Home Allowance	Allowance paid to staff who are required to live away from their usual residence for a period greater than one week.

TOTAL NATIONAL PROGRAM COST ALL FACILITIES COMBINED (Based on 140 clients):				
Included facilities:	Number UAMs	\$\$ per week	\$\$ per month	\$\$ for 18 months of contract
Port Augusta				
MITA-BITA Onsite Carers				
Motel APOD				
Berrimah House				
TOTALS FOR ALL FACILITIES:				
TOTAL AVERAGED 'PER CLIENT' COSTS ACROSS ALL FACILITIES OVER 18 MONTH CONTRACT LIFE:				
Average 140 clients per month across all facilities	Number UAMs	\$\$ per UAM per week	\$\$ per UAM per month	\$\$ per UAM for 18 month life of contract
AVERAGED TOTALS PER UAM:				

	Port Augusta	MITA-BITA Onsite Carers	MITA-BITA Offsite Carers	Mainland CD - DIAC Accomm.	Mainland CD - LWB Accomm.	Motel APOD	Christmas Island CD	Berrimah House
<b>Weekly Cost Description</b>	<div> <div></div> <div>x Carers</div> </div> <div> <div></div> <div>x Coordinators</div> </div> <div> <div></div> <div>Clients</div> </div>	<div> <div></div> <div>x carers</div> </div> <div> <div></div> <div>x Coordinators</div> </div> <div> <div></div> <div>Clients</div> </div>	<div> <div></div> <div>x Carers</div> </div> <div> <div></div> <div>x Coordinators</div> </div> <div> <div></div> <div>Clients</div> </div>	<div> <div></div> <div>x Carer</div> </div> <div> <div></div> <div>x Coordinator</div> </div> <div> <div></div> <div>Clients</div> </div>	<div> <div></div> <div>x Carer</div> </div> <div> <div></div> <div>x Coordinator</div> </div> <div> <div></div> <div>Clients</div> </div>	<div> <div></div> <div>x Carer</div> </div> <div> <div></div> <div>x Coordinator</div> </div> <div> <div></div> <div>Clients</div> </div>	<div> <div></div> <div>x Carers</div> </div> <div> <div></div> <div>x Coordinator</div> </div> <div> <div></div> <div>Clients</div> </div>	<div> <div></div> <div>x Carers</div> </div> <div> <div></div> <div>x Coordinator</div> </div> <div> <div></div> <div>Clients</div> </div>
Carer costs by current # of carers onsite								
Care Coordinator by # of Coord's onsite								
Program Manager								
Clinical								
Motor Vehicle								
Phones and Communication by # houses								
Household Expenses & Consumables								
Rent (CD in LWB Accommodation)								
Utilities								
Repairs and Maintenance								
Carer/Coordinator Accommodation								
Meals								
Agency Fee								
<b>BASIC PROGRAM TOTALS:</b>								
<b>Current Site cost per UAM</b>								

**Care Model Cost Comparison**  
**Cost of care services per UAM in each program**

**ATTACHMENT B -- UAM CARE PROGRAM COSTS PER SITE**

Comparison of total costs for UAM care program:

- LWB/DIAC total \$\$ for care models per facility
- LWB/Other agency total \$\$ for care model (1:5 ratio)
- DIAC/LWB \$\$ per UAM, per week, by facility
- LWB/Other agency \$\$ per minor, per week (1:5 ratio)

FACILITY	CLIENT NUMBERS	LWB/DIAC \$\$ per WK	LWB/Other agency \$\$ per WK	LWB/DIAC \$\$ per ANNUM	LWB/Other agency \$\$ per annum	LWB/DIAC \$\$ per UAM per WK	LWB/Other agency pp per WK
Port Augusta							
MITA-BITA Onsite Carers							
MITA-BITA Offsite Carers							
CD Mainland DIAC Accommodation							
CD Mainland LWB Accommodation							
Motel APOD							
Christmas Island CD							
Berrimah House							



Port Augusta					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
Live-in Care in DIAC Facility - Household Model Carer Ratio <div></div>  Accommodation individual houses in facility  All flights and accommodation paid by DIAC  Carers given access to vehicle  Meals prepared, cooked and served in each household by carers and clients - food supplied by Detention Service Provider (DSP)	Carer/s				
	Program Manager				
	Care Coordinator/s				
	Care Coordinator/s Accommodation				
	Agency Fee - <div></div> of total components				
	TOTAL:				
	Current # UAMs in facility				
Current \$ TOTAL per UAM:					

MITA-BITA with Onsite Carers					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
<b>Live-in Care in DIAC Facility</b> Carer Ratio [REDACTED] - number of carers required will depend on number of clients  All flights and accommodation paid by DIAC  Meals by Detention Service Provider (DSP)	Carer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Program Manager				
	Care Coordinator				
	Agency Fee - [REDACTED] of total components				
	<b>TOTAL:</b>				
	Current # UAMs in facility				
	<b>Current \$ TOTAL per UAM:</b>				

MITA-BITA with Offsite Carers					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
<b>Daily Care in DIAC Facility - Offsite carer accommodation</b>  Carer Ratio <div></div> - number of carers required will be dependant on number of clients  All flights and accommodation paid by DIAC  Carers given access to vehicle	Carer				
	Program Manager				
	Care Coordinator				
	Carer/s Accommodation				
	Carer Meals				
	Telephone and Communication				
	Motor Vehicle				
	Agency Fee - <div></div> of total components				
	TOTAL:				
	Current # UAMs in facility				
Current \$ TOTAL per UAM:					

CD MAINLAND IN DIAC ACCOMMODATION					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
CD in DIAC Accommodation	Carer				
	Care Coordinator				
	Program Manager				
	Clinical				
	Motor Vehicle				
	Phones and Communication				
	Household Expenses & Consumables				
	Agency Fee -  of total components				
	TOTAL:				
	Current # UAMs in facility				
	Current \$ TOTAL per UAM:				
Carer Ratio					
All property and utility expenses paid by DIAC					
Meals prepared, cooked and served in each household by carers and clients					
Food purchased by carers and clients - costs reimbursed to LWB by DIAC					

CD MAINLAND IN LWB ACCOMMODATION					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
CD in LWB Accommodation	Carer				
Carer Ratio	Care Coordinator				
	Program Manager				
All property and utility expenses paid by LWB	Clinical				
	Motor Vehicle				
Rental cost dependant on location & type of property required	Rent				
	Utilities				
	Repairs and Maintenance				
Cost shown based on a single house	Phones and Communication				
	Household Expenses & Consumables				
Meals prepared, cooked and served in each household by carers and clients	Agency Fee - of total components				
Food purchased by carers and clients - costs reimbursed to LWB by DIAC	TOTAL:				
	Current # UAMs in facility				
	Current \$ TOTAL per UAM:				

MOTEL APOD					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
<b>Live-in Care in Motel APOD Arrangement</b>  Carer Ratio [REDACTED] - number of carers required will be dependant on number of clients  Carers accommodated in same motel as UAMs, with separate rooms  All flights and accommodation paid by DIAC  Carers given access to vehicle  Meals by Detention Service Provider (DSP)	Carer	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Manager				
	Care Coordinator				
	Carer Accommodation				
	Carer Meals by DIAC				
	Motor Vehicle				
	Agency Fee - [REDACTED] of total components				
	TOTAL:				
	Current # UAMs in facility				
	Current \$ TOTAL per UAM:				

CHRISTMAS ISLAND - CD					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
CD in DIAC Accommodation Carer Ratio <div></div>  All property and utility expenses paid by DIAC  Meals prepared, cooked and served in each household by carers and clients  Food purchased by carers and clients - costs reimbursed to LWB by DIAC	Carer/s				
	Program Manager				
	Care Coordinator/s				
	Clinical				
	Motor Vehicle				
	Phones and Communication				
	Household Expenses & Consumables				
	Remote Allowance				
	LAFHA				
	Agency Fee - <div></div> of total components				
	TOTAL:				
	Current # UAMs in facility				
	Current \$ TOTAL per UAM:				

BERRIMAH HOUSE					
Model	Component	#s	One-off Cost	Cost per week	Cost per annum
<b>Daily Care in DIAC Facility - Offsite carer accommodation</b>  Carer Ratio <input type="text"/> max - number of carers required will be dependant on number of clients  Carers 8am - 9pm coverage, with <input type="text"/> carers.  All flights and accommodation paid by DIAC  Carers given access to vehicle  Current # UAMs in facility <b>Current \$ TOTAL per UAM</b>	Carer				
	Care Coordinator				
	Telephone and Communication (on call)				
	Remote Allowance				
	Agency Fee - <input type="text"/> of total components				
	<b>TOTAL:</b>				



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q158\***

**Question:** Can you give us an example of where you would notify the police and an example of where you would not?

**Answer:** Any information relating to security assessments belongs to ASIO. Therefore any question about the provision of that information to other agencies should be addressed to ASIO.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q159\***

**Question:** Have you had any contact from the Northern Territory Children's Commissioner, regarding the relationship between the Commonwealth and the Territory government, in relation to the welfare of children?

**Answer:** The department has not had any recent contact with the Northern Territory Children's Commissioner, regarding the relationship between the Commonwealth and the Territory government, in relation to the welfare of children in immigration detention.

The department has worked with the National Association for Prevention of Child Abuse and Neglect (NAPCAM) in relation to training and procedures for DIAC and Detention Service Provider officers regarding child protection issues and mandatory reporting requirements under the NT legislation.

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q160\***

**Question:** It would also be helpful if we had a list of the MOUs that you do currently have between the Commonwealth and various state government and Territory departments.

**Answer:** The table below summarises Memoranda of Understanding that DIAC has in place with state and territory governments or federal departments as of 13 March 2012.

State or Territory Government	Memorandum of Understanding (MOU)
Department of Regional Australia, Regional Development and Local Government (Regional Australia)	MOU commenced November 2011 for the provision of health services for people in immigration detention on Christmas Island. The services are provided by the Indian Oceans Territories Health Service (IOTHS), which is a business unit of Regional Australia.
New South Wales (NSW)	MOU with the NSW Department of Education and Communities (DEC) relating to the enrolment of children in the community detention program in NSW government schools commenced in November 2011.
Northern Territory (NT)	MOUs are in place to cover education arrangements for minors aged 5-17 years old.
	MOU with Northern Territory Police and Australian Federal Police commenced in March 2012.
Queensland (QLD)	MOU for the provision of health services to people in immigration detention commenced in May 2008.
South Australia (SA)	MOU for the provision of certain health services commenced in 2005.
	MOU with the SA Department of Human Services (DHS) relating to Child Protection Notifications and Child Welfare Issues pertaining to children in immigration detention in SA commenced in 2001.
Tasmania (TAS)	MOU with Tasmanian Police and Australian Federal Police commenced in February 2012.
Victoria (VIC)	MOU for the provision of certain health services to people in immigration detention commenced in May 2008.
	MOU with the Victoria Police Service for the provision of policing services at the Maribyrnong Immigration Department (MIDC) commenced on 31 May 2009.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q161\***

**Question:** Regarding the children at the Airport Lodge, what is the age range?

**Answer:** Age breakdown for both unaccompanied and accompanied minors at Darwin Airport Lodge alternative place of detention as at close of business 26 September 2011:

<b>Age group</b>	<b>Accompanied Minors</b>	<b>Unaccompanied Minors</b>	<b>Total</b>
0 to 6 years	22		22
7 to 12 years	24	2	26
13 to 17 years	15	56	71
<b>Grand Total</b>	<b>61</b>	<b>58</b>	<b>119</b>

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q162\***

**Question:** Is there a protocol for the assessments that are undertaken before you move somebody from one facility to another? I am asking: do you have a protocol? What is the assessment that is undertaken before somebody is moved from one facility to another?

**Answer:** The department's guidelines for the movement of clients between Immigration Detention Facilities are included in Chapter 2 of the department's Detention Services Manual. The Detention Services Manual is provided as part of the department's response to question 77.

When a client has been identified for transfer the client's individual circumstances are assessed.

Factors such as the client's mental and physical health and welfare, the availability of health and other services locally, any possible family contacts, the outcome of a security risk assessment completed by the detention services provider, and any behavioural concerns are considered prior to a transfer being completed.

A client with a pending court, tribunal or Independent Merit Review hearing will not be considered for transfer unless exceptional circumstances exist.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q163\***

**Question:** One of the examples that was given to the committee earlier was of the distress of a man who was moved from the MITA to Darwin. What assessment was undertaken of that man's mental health needs before he was moved? I would like you take it on notice and provide in confidence the assessment what (sic) was undertaken for that particular man who was moved from the MITA to Darwin, as a case study of the assessment process.

**Answer:** The following steps are taken to ensure that people transferred between immigration detention facilities receive continuity of care:

- International Health and Medical Services (IHMS) reviews the people identified for possible transfer and provides DIAC with advice regarding the suitability of the destination placement, taking into consideration the medical needs of the clients.
- If a transfer is to proceed IHMS completes a Health Discharge Assessment (HDA), which incorporates a Fitness to Travel (FTT) assessment. A FTT assessment may identify the need for a medical escort.
- Depending on the particular treatment needs of the client(s) a supply of medication, radiological films/reports, and relevant medical documentation will be provided to the Detention Service Provider (DSP) to accompany the client on transfer.
- IHMS conducts a health assessment of the client within 72 hours of their arrival at the destination facility. IHMS staff can access the client's medical and treatment history on their national electronic system, as well as any hardcopy reports transferred with the client. IHMS continues treatment as required.
- If a client requires more specialised medical treatment this will be coordinated between the two facilities by IHMS before the transfer occurs.

In respect of the client identified by Senator Hanson-Young, the client was transferred in accordance with the above process. Specifically, the client was transferred from Melbourne Immigration Transit Accommodation facility (MITA) to Maribyrnong Immigration Detention Centre (MIDC) in March 2011. This transfer was performed as the client had turned 18 years of age.

Due to operational requirements at the MIDC it was necessary to consider a number of clients for transfer to the Northern Immigration Detention Centre (NIDC). The client identified by Senator Hanson-Young was listed for potential transfer to NIDC.

Prior to the transfer being finalised this client, along with the other clients listed for transfer, was assessed for transfer suitability. The assessment process included seeking the views of Case Management, IHMS and Serco in relation to each of the clients who had been identified.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q163\***

Clients who had been identified by IHMS as suffering from mental or physical health issues were removed from the list, along with clients who had imminent court, tribunal or Independent Merit Review hearings on the basis of advice from Case Management.

As the client identified by Senator Hanson-Young was not the subject of any concerns raised by Case Management, IHMS or Serco, he remained on the transfer list and subsequently moved to NIDC.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q164\***

**Question:** I would like to know what that waiting list is and what the bottleneck is created by.

**Answer:** As of 24 October 2011, 73 clients were on the waiting list to receive an initial session of torture and trauma counselling at Melaleuca Refugee Centre. The current waiting time for the initial session is six to eight weeks.

Melaleuca Refugee Centre triages clients and those in greatest need of torture and trauma counselling are given higher priority.

The current waiting times reflect the demand for torture and trauma counselling in the Northern Territory immigration detention network.

The department will continue to monitor the waiting times for torture and trauma counselling in the Northern Territory.

The department is currently in discussions with the detention health services provider, IHMS, and the counselling provider about the current waiting times.



## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q166\***

**Question:** Reiterating and updating the information we had a few weeks ago in Canberra, I would also like to know the number of cases of self-harm and attempted suicide and the ages of any children involved.

**Answer:** From 1 July 2011 to 26 September 2011, 26 minors in immigration detention facilities were involved in 36 self harm incidents.

The 36 self harm incidents consisted of:

- 17 actual self harm incidents;
- 18 threatened self harm incidents; and
- One serious attempted self harm incident.

18 clients were involved in a single self harm incident only and 8 clients were involved in two or more self harm incidents.

Age	Number of clients
0 to 6 years	0
7 to 12 yrs	0
13 to 17 yrs	26

From 1 July 2010 to 30 June 2011, 56 minors in immigration detention facilities were involved in 87 self harm incidents.

The 87 self harm incidents consisted of:

- 56 actual self harm incidents;
- 30 threatened self harm incidents; and
- One serious attempted self harm incident.

Forty clients were involved in a single self harm incident only and 16 clients were involved in two or more self harm incidents.

Age	Number of clients
0 to 6 years	0
7 to 12 yrs	1
13 to 17 yrs	55

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q167\***

**Question:** Could you take on notice how many independent advocates will be appointed to those 75 unaccompanied minors? If it is Life Without Barriers, how many Life Without Barriers staff will be accompanying those children?

**Answer:** The contract with Life Without Barriers (LWB) stipulates the provision of an 'Independent Observer' service.

The role of the Independent Observer (IO) is to provide pastoral, or physical, care of the child throughout formal processes. IO numbers vary from time to time in response to operational requirements and are reflective of the number of formal processes performed in any given period (i.e. entry processing, age determination interviews, discharge processes etc). Since arriving in Leonora, the 75 unaccompanied minors have had 4 LWB IOs and 1 LWB IO Team Leader available to them during any formal processes.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q168\***

**Question:**

I know I asked you the question about the direct sourcing method you have used for both Airport Lodge and Wickham Point but, in going back to Canberra can you confirm which of those categories the direct sourcing method was used for. Secondly, there is also a decision maker in the guidelines in terms of approving those sorts of arrangements. Can you advise who that was?

**Answer:**

The Chief Financial Officer approved:

- an exemption from the Mandatory Procurement Procedures for the property leases. This was approved, as the Mandatory Procurement Procedures do not apply to *"leasing or purchase of real property or accommodation"*. (Commonwealth Procurement Guidelines - paragraph 1 of Appendix A: Exemptions from Mandatory Procurement Procedures)

and also approved

- direct sourcing due to the urgency of finding suitable accommodation for asylum seekers. This was approved, as it satisfied the condition for direct sourcing *"where, for reasons of extreme urgency bought about by unforeseen by the agency, the property or services could not be obtained in time under open tendering procedures"*. (Commonwealth Procurement Guidelines, Division 2:Mandatory Procurement Procedures for Covered Procurements, Paragraph 8.33 (b))

Separate approvals were sought and granted for the Wickham Point facility and the Darwin Airport Lodge.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q169\***

**Question:** Can you confirm whether this letter exists, whether you are aware of that letter and whether this person is still in a detention centre here in Darwin?

**Answer:** The department has responded to all correspondence received from this client. It is not appropriate for the department to disclose further details of this case.

As of 29 November 2011, the client is still in NIDC.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q170\***

**Question:** Can you confirm when the critical incident response management plan that I referred to in the discussions with the Federal Police took effect here in Darwin, before the formalised signed, sealed and delivered version?

**Answer:** There are a number of documents governing the management of critical incidents and emergencies at facilities in Darwin. These documents have been developed by the department's detention service provider, Serco.

There is a protocol called the *Northern Immigration Detention Centre (NIDC) Protocol between Serco, AFP, NT Police and DIAC*, which was never signed given the decision to enter into a Memorandum of Understanding (MOU) for the provision of policing services to Immigration Detention Facilities (IDFs).

The department is in the process of finalising the MOU with the AFP and each state and territory law enforcement agency.

Other documents that have been developed by Serco include:

- *The Northern IDC Evacuating People in Detention, Staff and/or Visitors Contingency Plan* dated 21 November 2011;
- *The Darwin Immigration Detention Centre Emergency Procedures Manual* dated February 2011;
- *The Northern IDC Escape Incident Contingency Plan* dated 21 November 2011; and
- *The Northern IDC Serco Immigration Services Emergency Control Organisation & Incident Command Structure Workbook* dated November 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q171\***

**Question:**

At any stage has an audit of the facilities here in Darwin been undertaken like similar ones undertaken on Christmas Island, Curtin and other places, particularly by the AFP but more broadly, that identified risks to infrastructure at the facility from a security perspective? Were any recommendations made to upgrade any of the infrastructure security perspective, and is there any outstanding work in relation to those security upgrades of the infrastructure.

**Answer:**

In September 2010 DIAC engaged a security consultant to review the operational and physical security following incidents at the Northern IDC on 29 August 2010 and 1 September 2010. The consultant noted that the Northern IDC was developed to contain low risk short stay foreign fishers, but now contains people who are staying much longer with outcomes that are uncertain.

A final report and recommendations were submitted to the department on 24 September 2010. The department accepted all the recommendations contained in the report and a project management firm was engaged to implement those recommendations. These works have now been completed.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q172\***

**Question:** Will any of that be made public?

**Answer:** The department provided its action plan to Comcare on 19 August 2011 as requested by Comcare under section 53(4) of the *Occupational Health and Safety Act 1991*.

The department understands that Comcare undertook to provide a copy of the action plan to the Joint Select Committee at the hearing held in Canberra on 22 November 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q173\***

**Question:** Has the department got a position on the core findings of the Comcare report, which was based on the fact that regardless of whether they are Serco officers, contracted Serco officers or DIAC staff ultimately all staff working within the facilities were under the responsibility of the department?

**Answer:** In relation to the core findings arising from the Comcare investigation of seven Immigration Detention Facilities completed in June 2011, the department takes health and safety matters relating to staff, contractors and clients very seriously and responded to Comcare's recommendations on 19 August 2011. The department has and continues to work very closely and cooperatively with Comcare to ensure its obligations under the Work Health Safety Act 2011 are met in what is a very challenging detention environment.

In terms of the department's responsibilities when it comes to staff, it is assumed that the "facilities" referred to in the question are Commonwealth premises under the Work Health Safety Act 2011 ('the WHS Act') and therefore workplaces under that Act. On this basis and under the WHS Act, the Commonwealth has a duty to Serco personnel (Serco officers and contracted Serco officers, where those contracted employees are not independent contractors), as well as DIAC staff, to take all reasonably practicable steps to protect their health and safety at work.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q174\***

**Question:**

When we were asking for incidents by month, there were two accident injuries, one escape, one self-harm, one use of emergency equipment and one use of restraints unplanned, but there is no report there of a critical incident that related to damage or this type of nature. I am trying to understand whether this matter was reported as both the department and Serco have stated, but it does not actually appear in the information that the department has provided to us?

**Answer:**

The incident was recorded by Serco under two categories being Damage - Minor (IR 1-6FCMPP), which is categorised as a minor incident. This was based on the fact that fire only caused minimal damage, was quickly extinguished, and caused no injuries to clients or staff. The incident was also recorded by Serco as Use of Emergency Equipment (IR 1-6GWOG8), which is categorised as a critical incident.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q176\***

**Question:** Has it been reported to the Minister that no action was taken for failing to report to him that there was an explosive device in the detention centre?

**Answer:** An internal investigation was undertaken. The Minister was advised of the outcome.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q177\***

**Question:** Where are those 89 now?

**Answer:** As at 5 October 2011, 50 have been granted Protection Visas and released into the community, four have been removed from Australia, three have been transferred to another immigration detention facility, one has been transferred to Community Detention, two are located within a correctional facility in NSW, and 29 remain at the Villawood Immigration Detention Facility.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q178\***

**Question:** Could you please provide as to the 89 what the other branches of transfers were to Villawood and the stated purpose for making those transfers.

**Answer:** All transfer decisions are made on a case-by-case basis.

The department regularly transfers IMAs from Christmas Island to other detention facilities, including Villawood Immigration Detention Centre (VIDC). Groups or individuals may be moved for a range of reasons including:

- Health and wellbeing;
- Family structure;
- Availability of community support;
- Immigration pathway;
- Cultural and religious sensitivities;
- Availability of detention accommodation; and
- Security risk assessment.

Each detention facility is designed to accommodate different groups. Each client will be transferred to a detention facility that is appropriate to their needs.

The department moves clients between facilities in accordance with their cultural background, location of family units, client vulnerabilities, pathways, and where suitable accommodation is available.

The practice of accommodating vulnerable groups such as families and unaccompanied minors in less restrictive forms of detention is a long-standing practice implemented under successive governments.

VIDC comprises six compounds, with compounds accommodating specific groups, as follows:

- Banksia compound: females;
- Blaxland compound: single adult males;
- Fowler compound: single adult males;
- Hughes compound: adult males and females in family groups;
- Murray compound: various clients; and
- Sydney Immigration Residential Housing (SIRH): family groups.

The department transferred 290 clients from Christmas Island to VIDC on 22 separate charter flights between 1 March 2010 and 26 October 2011.

This included:

- 15 single adult males transferred to Blaxland IDC;
- 231 single adult males transferred to Fowler IDC;
- 1 single adult male transferred temporarily to Hughes IDC (this client was a witness

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q178\***

in a Sydney court); and

- 43 clients in 12 family groups transferred to SIRH.

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**\*Q179\***

**Question:** What day did that happen?

**Answer:** A phone call was placed by First Assistant Secretary Greg Kelly to Deputy Commissioner Owens on the evening of Friday 29 April 2011. This was subsequently followed by a formal request in writing, via email, from First Assistant Secretary Greg Kelly to Deputy Commissioner Owens on Saturday 30 April 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q180\***

**Question:** Did the Minister instruct the Department to get people off the roof?

**Answer:** Senior officers of the department engaged with the Minister and his staff throughout the incident at Villawood. These discussions included strategies to resolve the incident.

The Minister indicated the need for a prompt resolution. The safety of all those involved was a primary concern.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q182\***

**Question:** Could the Department take on notice whether any other officer of the department, either more senior-I think certainly more senior on this occasion-made any other contact with the New South Wales police at about that time?

**Answer:** In addition to ongoing discussions between the New South Wales Police and First Assistant Secretary Greg Kelly, discussions were held between officers of the New South Wales Police and Deputy Secretary John Moorhouse.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q183\***

**Question:** Is the department happy to provide Mr Orr's advice?

**Answer:** Consistent with the usual position that it is not generally in the public interest to provide details of legal advice because of the prejudice the Commonwealth might suffer in the conduct of its legal affairs, it is not considered appropriate to provide the advice requested.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q184\***

**Question:** At what stage of the assessment process were those 13 individuals?

**Answer:** As at cob 21 October 2011, of the 22 people who were involved in the Villawood Immigration Detention Centre disturbance and transferred to Silverwater Correctional Centre:

- Seven had been charged; and
- 15 were still under investigation.

Of the 15 people:

- three had been found to be a refugee and were undergoing visa checks;
- 10 had been found not to be a refugee and were seeking review; and
- two had been found not to be a refugee and were on a removal pathway.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q185\***

**Question:** Were any others identified other than those 25, as having been involved in the riots or disturbance that night and were any decisions taken in respect of any other individuals directly related to their behaviour on that night by DIAC?

**Answer:** Initially 58 clients were identified as Persons Of Interest in the AFP investigation into the disturbance in April 2011, some were transferred to the custody of NSW Corrections, the remaining group were transferred to Blaxland at Villawood IDC as they were identified. As the investigation has progressed, the number of persons that are still of interest to the investigation has reduced to 27.

Of those remaining of interest to the investigation, nine have been charged and the remaining 18 are accommodated at Maribyrnong IDC and Villawood IDC.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q186\***

**Question:** What input has DIAC had into those protocols and policies?

**Answer:** The department works closely with Serco to review Serco's Policy and Procedures Manuals (PPM) to ensure those policies and procedures comply and remain consistent with department policies.

When the department releases a new policy or instruction, Serco is required to either update any relevant existing PPM or develop a new PPM to include the policy or instruction and provide the PPM to the department for clearance. Serco is required to annually review and update the PPM and provide the updated documents to the department within prescribed timeframes.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q187\***

**Question:** I have put this same question to Serco, but what has the DIAC staff turnover been for those who have been deployed to detention centres?

**Answer:** The term 'turnover', is normally calculated by expressing the number of permanent staff who cease employment over a given period, as a percentage of the total number of staff permanently employed over the same period.

The term does not apply in the detention centre context because the department has arrangements in place to manage the deployment of departmental staff to work at detention centres for a specific duration. The duration of deployment may vary according to job, family and role requirements and is generally either between two to six weeks or three to 12 months. In the case of longer term deployments, those greater than three months, staff must undergo a general health assessment and resilience check before being deployed. In addition, staff working in very remote detention centre environments must take respite leave after being deployed for three months.

The combined number of departmental staff deployed to various Immigration detention facilities over the last two financial years (FY09/10 and FY10/11) was 3,139.

As at 31 October 2011, 308 departmental staff were deployed at detention facilities.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q188\***

**Question:** How many regional and centre managers from the department are currently on stress leave?

**Answer:** As at 8 October 2011, there were no regional or detention centre managers on stress leave.

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q189\***

**Question:** Does the department have a response to the concerns raised in the Refugee Council's submission as to the substandard medical care and welfare for pregnant women currently held in detention?

**Answer:** The Refugee Council of Australia's (RCOA) submission cites two examples to support its concern that there have been 'instances of pregnant asylum seekers being treated in a manner which contravenes the principle that the inherent dignity of a person in immigration detention must be upheld'.

The department takes seriously the issues raised by RCOA in its submission to the JSC. If RCOA wishes to provide details of the clients involved each case will be followed up individually.

### **Provision of appropriate clothing**

The department relies on Serco to provide or manage a range of detention services at each facility, and facilitate and encourage people in detention to access these services. All service delivery decisions taken by Serco take into account individual needs including clients who are pregnant.

Both the Immigration Detention Centre Contract and the Immigration Residential Housing/Immigration Transit Accommodation Contract make provision for sufficient supply of new clothing and new footwear to meet the ongoing needs of people in detention.

It is unfortunate that it appears from the RCOA submission that Complaints Management System (CMS) may not have worked effectively in this instance. In accordance with the contract Serco develops and manages a CMS through which people in detention are able to lodge a formal complaint on matters relevant to their detention including issues they may have with the level of services received. The CMS includes timeframes for acknowledgement, feedback on progress and resolution of complaints. People in detention are advised of the process during their induction. In addition Serco displays material in appropriate languages advising people in detention of their right to complain and how to contact agencies such as the Australian Human Rights Commission, United Nations High Commissioner for Refugees and the Commonwealth and Immigration Ombudsman.

### **Provision of medical information by the Health Services Provider to the department**

The Health Services Provider (HSP) will disclose information about a person's health or medical history to departmental staff if there is a need for such staff to know.

A person's medical history or current presentation will be raised by the HSP to the department to recommend, for example, an alternative placement of the client within the detention network. The HSP will provide such information at client placement meetings which are held at detention facilities.

Departmental staff are able to request health information from the HSP to help inform placement decisions or client care arrangements.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q190\***

**Question:** Do you believe that has been dealt with?

**Answer:** The client referred to by the Refugee Council of Australia in its submission to the Joint Select Committee did not make a formal complaint. Serco advises that the issue was resolved on the day it was raised.



## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q191\***

**Question:** Can you respond to the Human Rights Commission's recommendation around the need for an independent body to be charged with the function of monitoring the provision of health and mental health services in immigration detention. Does the department have a specific view on that and have they responded to the Human Rights Commission recommendation?

**Answer:** The department responded to the Australian Human Rights Commission (AHRC) on this recommendation in September 2011.

The full text of the Department's response to the AHRC follows:

*The Department monitors the delivery of physical and mental health services in immigration detention through:*

- *an expert advisory body The Detention Health Advisory Group (DeHAG);*
- *input from The Council for Immigration Services and Status Resolution (CISSR);*
- *external scrutiny and complaints processes;*
- *feedback from the Detention Health Services Provider International Health and Medical Services (IHMS); and*
- *health reviews conducted by independent consultants.*

### ***The Detention Health Advisory Group (DeHAG)***

*The DeHAG and its Mental Health Sub-Group (MHSG) provides DIAC with independent expert advice to design, develop, implement and monitor health and mental health care services and policies for people in immigration detention. The DeHAG consists of key health and mental health professional and consumer group organisations including:*

- *Australian Medical Association*
- *Royal Australian College of General Practitioners*
- *Mental Health Council of Australia*
- *Australian Psychological Society*
- *Forum of Australian Services for the Survivors of Torture and Trauma*
- *Victorian Health Promotion Foundation*
- *Royal Australian and New Zealand College of Psychiatrists*
- *Royal College of Nursing Australia*
- *Public Health Association of Australia*
- *Australian Dental Association.*

*The Commonwealth Ombudsman's Office has an observer status on the DeHAG.*

*The DeHAG represents the Department's commitment to working in an open and accountable manner with our key health stakeholders to improve the general and mental health of people under our care.*

*The DeHAG's work program includes site inspections of places of immigration detention, including the Northern IDC, Darwin Airport Lodge APOD, places of immigration detention on Christmas Island, Curtin IDC, Scherger IDC, Villawood IDC, Maribyrnong IDC, Melbourne ITA, Inverbrackie APOD and Adelaide ITA. Following*

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q191\***

*these inspections, the DeHAG has provided expert advice on a range of health issues, including mental health, dental services, communicable disease prevention and child health issues. DeHAG has also provided advice on safety concerns, including Occupational Health and Safety issues for some of the sites visited. These are followed up with relevant areas of the Department.*

### **The Council for Immigration Services and Status Resolution (CISSR)**

*CISSR provides feedback to the Department about the influence of health service delivery on the wellbeing of people in immigration detention, including how it can impact status resolution.*

### **External Scrutiny and Complaints Processes**

*The Department also receives feedback on health service delivery to people in immigration detention from organisations such as the Commonwealth Ombudsman and the Australian Red Cross.*

*The Commonwealth Ombudsman visits detention facilities and scrutinises service delivery, including health services. It provides feedback to the Department about possible issues with service delivery and the Department follows up on the issues identified as required.*

*The Red Cross, through its work with people in immigration detention, also provides valuable feedback to the Department about services delivery including health services.*

*Formal complaint mechanisms allow people in immigration detention, or their representatives, to raise their concerns directly to the Department. The Commonwealth Ombudsman and the Australian Human Rights Commission also receive and investigate complaints about health services provision in detention facilities. These organisations will, if applicable, advise the Department of instances where they consider the provision of health care services has been deficient. The Department considers this reporting and feedback carefully and follows up as appropriate, including with the Detention Health Services Provider IHMS.*

*IHMS is part of International SOS, which provides health services to a number of governments and companies. It has its own internal audit and assessment processes.*

### **Audits and Assessments**

*IHMS undertakes audits and assessments of its services in immigration detention facilities:*

- **During 2009:** Internal audits against the Royal Australian College of General Practitioner (RACGP) Standards were conducted by IHMS head office personnel at a number of facilities.
- **April 2011:** An internal audit at Christmas Island facilities against RACGP standards was conducted by IHMS head office personnel.
- **May-Jun 2011:** A detailed audit was undertaken of the management processes and governance of health services. The audit was commissioned by IHMS and conducted by International SOS (IHMS's parent company).
- **June 2011:** Each site conducted a self-assessment against the RACGP Standards.
- **Quarterly:** An internal audit of health records and medication records is conducted at each site.

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q191\***

*The Department has also commissioned various reviews of health services delivery in detention facilities:*

### ***Review of Health Service Delivery Model Christmas Island***

*The Department engaged Phillipa Milne and Associates to provide independent expert advice on the appropriate level of health care services to be provided to people in immigration detention on Christmas Island. The report was completed in June 2010.*

### ***Review of Health Service Delivery Model Mainland Detention Facilities***

*The Department engaged Phillipa Milne and Associates to provide independent expert advice on the appropriate level of health care services to be provided to people in immigration detention facilities on the Australian mainland. The report was completed in October 2010.*

### ***Royal Australian College of General Practitioners (RACGP) Accreditation Pilot***

*The Department commissioned Quality in Practice (QIP) to review the RACGP Standards for health services in Australian immigration detention centres, develop an accreditation process, and provide a Detention Health Standards Report detailing recommended changes to the Standards. QIP provided a final report to the Department in October 2010.*

### ***Review of Christmas Island Detention Health Services Clinical Governance Processes***

*The Department contracted Communio to conduct a clinical governance review (the Review) of health services provided to people in immigration detention on Christmas Island. The Review was conducted on 28 April 2011 and 3 May 2011. This work included the development of an audit tool, to enable assessment of the clinical governance arrangements on Christmas Island. Communio presented the findings of the review to the Department on 19 May 2011.*

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q192\***

**Question:** When was the last time the department responded to recommendations put forward by the Human Rights Commission in relation to detention?

**Answer:** The Australian Human Rights Commission (AHRC) regularly monitors and reports on the conditions for people in immigration detention. Their work includes investigating complaints about alleged breaches of human rights in immigration detention facilities and monitoring conditions in facilities through a program of inspections.

The most recent AHRC report related to conditions at Curtin Immigration Detention Centre. This report was provided to the Department on 5 September 2011 and the Department responded to the recommendations in the report on 28 September 2011. AHRC reports and departmental responses are published on the AHRC website.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
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**\*Q193\***

**Question:** How many staff are on the ground in each facility who have not done the training?

**Answer:** The Psychological Support Program (PSP) training which occurred in 2010 was delivered to approximately 1180 staff across the immigration detention network. This training was delivered to staff from:

- DIAC
- Serco
- IHMS
- the Australian Red Cross
- Life Without Barriers (who provide support services to unaccompanied minors)
- member organisations of the Forum of Australian Services for Survivors of Torture and Trauma (FASSTT) (who provide torture and trauma counselling).

Due to staff turnover and movement between facilities, the department is unable to advise how many staff at each detention facility have not attended some form of PSP training.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q194\***

**Question:** Is there a requirement set out as to how the program is monitored?

**Answer:** The department's Psychological Support Program (PSP) policy is detailed at Chapter Six of the *Detention Services Manual*.

The following excerpt details how the PSP is to be monitored.

### **31 EVALUATION & QUALITY IMPROVEMENT**

*The DSP is responsible for providing the department with formal incident reports on all threats, attempts or occurrences of self-harm and suicide.*

*Where a serious self-harm attempt or incident occurs, the HSP has primary responsibility for post-incident response, one function of which is to identify triggers and contributing factors. The HSP must provide written documentation of these to the PSP team and the department for input to quality improvement processes.*

*The PSP team, with appropriate support from the department, is responsible for conducting regular case reviews and analysis of incident reports to identify issues that need to be addressed in order to improve self-harm prevention, identification and response arrangements. The adequacy of the arrangements documented in this policy should be a regular item for review as part of PSP quality improvement arrangements.*

Note that 'DSP' is Detention Services Provider, 'HSP' is Health Services Provider and that a PSP team will be formed at each facility when required. A PSP team is led by an HSP senior clinician and includes representatives from the DSP and the department.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q195\***

**Question:** Is there anything in the program that requires refresher training?

**Answer:** The department's Psychological Support Program (PSP) policy is detailed at Chapter Six of the *Detention Services Manual*.

The policy states that all personnel who work with persons in detention should have annual refresher training. An excerpt from the policy is quoted below:

### **10 STAFF TRAINING**

*All personnel who work with persons in detention, including the DSP, the department and the HSP, must be trained to recognise and respond to the warning signs and risk factors of self-harm and suicide.*

*Training should include:*

- *awareness of the key risk and protective factors associated with self-destructive behaviour*
- *cultural awareness issues as they relate to mental state, expression of distress and self-harm*
- *recognising signs and symptoms and events that would trigger an evaluation (or re-evaluation) of risk*
- *routes and processes for referral to health services for those experiencing distress*
- *PSP processes, including periodic updates as a result of continuous quality improvement.*

*Training for DSP personnel must also address the specific skills required to conduct self-harm risk assessment interviews at reception and to perform monitoring and engagement as described in this policy.*

*Training should be nationally consistent and delivered in an ongoing format (initial training and an annual refresher), with further, ongoing specialist support by the health services manager and supervision by a senior independent mental health clinician. This may involve audits of knowledge and competence in the PSP process outlined in this instruction.*

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q196\***

**Question:** Have any of the recommendations put forward by DeHAG in that meeting been implemented?

**Answer:** The department has undertaken, and continues to undertake, steps to improve mental health services for people in immigration detention in response to DeHAG recommendations. This includes:

- Commissioning a review of the former self-harm management protocols and developing new best-practice policies such as the Psychological Support Program.
- Increasing mental health staffing resources across the detention network, including in remote areas.
- Instituting regular psychiatrist visits to Christmas Island.
- Infrastructure changes, such as improving existing health facilities and de-commissioning others considered unsuitable (such as the observation rooms in the medical centre at the North-West Point Immigration Detention Centre (Christmas Island)).
- Pursuing an external review of the implementation of the Psychological Support Program.
- Gathering and analysing, in consultation with DeHAG, self-harm data to determine possible ways to manage self-harm risks.
- Increasing the use of community detention for vulnerable clients.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q197\***

**Question:** In consultation with advice from DeHAG at all?

**Answer:** The Detention Service Provider's (DSP) procedures for managing people at risk of self-harm are based on the department's Psychological Support Program (PSP) policy. The PSP policy was developed in consultation with the Detention Health Advisory Group (DeHAG).

The DeHAG was not consulted in relation to the preparation of the DSP's procedures for managing people at risk of self-harm. However, at its 24 November 2011 meeting DeHAG members provided feedback (at the DSP's invitation) on those procedures and offered to provide further review.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q199\***

**\*Q200\***

**Question:** Perhaps you could come back to us with what the existing procedure is within DIAC for informing Serco and any other relevant person?

Are those protocols in existence?

**Answer:** The Minister's delegation of his roles and responsibilities as guardian for unaccompanied minors is set down in the instrument of delegation. The DIAC positions to whom the Minister has delegated his roles and responsibilities as guardian are designed to facilitate the day-to-day decision making required in regard to minors in detention, such as decisions about medical treatment (where the UAM is not of capacity to provide their own consent) or education where consent is required for enrolment for example.

The instrument of delegation is reviewed and updated from time to time to ensure that the roles and responsibilities of guardianship continue to be delegated to the most appropriate DIAC positions. The current instrument of delegation came into effect on 16 June 2011.

For unaccompanied minors in immigration detention, the delegated guardian is the senior regional detention manager in the State or Territory in which they are located. In addition, in Darwin and on Christmas Island, the Minister has also delegated his roles and responsibilities as guardian to other senior managers at the Executive Level 2 classification.

The instrument of delegation is available to all staff on the department's intranet and is also provided and explained to delegated guardians and other senior detention officers when it is updated for appropriate dissemination to operational staff.

Protocols for the management of unaccompanied minors, including how and when the guardian should be consulted, are set down in a number of departmental Procedural Advice Manuals and operating manuals. For example, the Detention Services Manual includes a chapter on Minors in Detention, which includes advice on when to consult the delegated guardian; interviewing unaccompanied minors; access to the Immigration Advice and Application Assistance Scheme (IAAAS); and handling allegations of abuse and neglect. Serco's policy and procedures manual "Alternative Place Of Detention (APOD) Working With Minors" provides advice to Serco staff on guardianship issues, including information on the delegated guardian and the appropriate contact in an immigration detention facility.

The Department's advice and training policies and processes in relation to unaccompanied minors are currently being reviewed (by the recently established Children's Unit), with a view to consolidating and strengthening processes and protocols and staff knowledge. We are also developing new tools to assist DIAC staff and service providers to understand the Minister's guardianship obligations, particularly in community detention.

A detailed interim policy advice that brings together all the various guardianship advices has been collated and circulated.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q201\***

**Question:** Is DIAC in the process of drafting up any memorandum of understanding with the welfare agencies of states and territories in relation to the welfare of children?

**Answer:** The department is not actively negotiating any memoranda of understanding with state and territory jurisdictions in relation to the welfare of children.

However, the department is working with state and territory jurisdictions on a range of issues relating to the welfare of children and children's issues more broadly, including through various working groups under the *National Framework for Protecting Australia's Children 2009-2020*. In particular, the Community and Disability Services Ministers' Advisory Council has recently agreed to establish a sub-committee for the Commonwealth and state/territory jurisdictions to explore issues and policy reforms related to guardianship and unaccompanied humanitarian minors.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q202\***

**Question:**

Does the department handle questions of compensation?

**Answer:**

Comcover provides the Government's insurance services within the Department of Finance and Deregulation. Comcover, in consultation with the Civil Litigation and Compensation Section of the department, manages all civil compensation claims that are reported in accordance with the Comcover Policy and that relate to incidents that occurred after 9 November 1998. This is the retroactive date for claims applicable to the general liability cover (as stated at 2.10.2 of the "Other Conditions" section of the Comcover Policy).

The department manages all other claims for compensation that do not fall within the Comcover Policy.

## **JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK**

**\*Q203\***

**Question:** What is the department's view on this?

**Answer:** The Health Services Contract was signed in 2009 and designed to deliver health services to a smaller number of clients with fewer health needs.

The growth in the Irregular Maritime Arrival (IMA) population and the opening of additional places of detention required changes to the service delivery model and the Contract.

The Contract is being renegotiated to provide a more flexible service delivery model better suited to the detention population.

The department or the Health Services Provider, IHMS, is able to propose services additional to those specified in the Contract.

The department received IHMS's proposal of 26 October 2011 for the provision of additional psychiatric services. IHMS amended the proposal and re-submitted it to the department on 9 November 2011. The department has now approved the proposal.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q204\***

**Question:** Do you have any idea of the timeframe of that review of the contract and services?

**Answer:** The department anticipates that the Christmas Island variation to the contract will be signed by December 2011.

The contract variation for inclusion of all mainland facilities is currently being negotiated with the health services provider. The department anticipates that the majority of the negotiations should be completed by the end of 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q205\***

**Question:** It would be good if the department could perhaps respond to some of the concerns raised by the union's supplementary information and their actual submission as well.

**Answer:** The department would, in-principle, be happy to respond to any specific issues of concern to the Committee as raised in the United Voice submission.

The United Voice submission and supplementary material is reasonably substantial totalling 35 pages. The submission refers to a range of subject matters, covering a number of the Committee's terms of reference.

It is the department's view that because of the resource implications involved in responding to all of the matters raised by the United Voice, it would be useful if the Committee could highlight the specific matters to be addressed. The department would endeavour to respond where possible.

In this context, it is worth noting that the department has provided the Committee a substantial submission addressing the terms of reference, as well as responded to (or is in the process of responding to) 210 questions on notice, with many more likely following upcoming hearings.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q206\***

**Question:** When did that group arrive?

**Answer:** Of the 27 clients that are still of interest to the investigation:

Two clients arrived at Villawood IDC on 23 March 2010;

Two Clients arrived at Villawood IDC on 27 March 2010;

One client arrived at Villawood IDC on 4 April 2010

Eight Clients arrived at Villawood IDC on 17 July 2010;

One client arrived at Villawood IDC on 6 August 2010;

One client arrived at Villawood IDC on 13 August 2010;

Two clients arrived at Villawood IDC on 9 September 2010;

Five clients arrived at Villawood IDC on 19 September 2010;

One client arrived at Villawood IDC on 14 December 2010; and

Four clients arrived at Villawood IDC on 21 January 2011.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q207\***

**Question:** I raise this as a point and ask whether there is some explanation that may sit behind that jump?

**Answer:** The major contributing factor which contributed to the increase in incidents between October 2010 and November 2010 was the increase in instances where a single situation resulted in multiple incident reports being created. Some of these incidents included a client death (which resulted in 16 related incidents) and a client escape (resulting in a total of 8 related incidents).

Critical incidents rose by 20 incidents between October and November. The most significant increase was incident reports for Unauthorised Media presence which increased by 8, Accident/Injury and Off Site Demonstrations which increased by 7. Both the media presence and demonstrations were in the days following the death of a client.

The number of incidents for December 2010 reduced to being comparable to the number for October 2010.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q208\***

**Question:** If there is an inventory of items that were destroyed could you provide that to me?

**Answer:** Medical building - \$873,600\*

Loose assets (such as furniture and fittings) - \$148,548\*

\* These are estimated replacement costs.

The replacement value of the items listed below is estimated to be \$142,000 and will be funded by the Health Services Provider and/or its insurer.

### **IT Assets**

- 14 Computer Hard Drives
- 14 Computer Monitors
- 1 Printer Manager
- 3 Fax/Printers
- 4 Scanners
- 1 Laminator
- 1 Printer

### **Medical Equipment and Supplies**

- 1 Auroscope/Ophthalmoscope
- 1 Central Ophthalmoscope
- 6 Crutches (pair)
- 1 Defibrillator
- 2 ECG machines
- 7 Examination Bed
- 1 Examination Lamp
- 1 Accuweigh
- 1 Silicone Resuscitator
- 1 Medical Oxygen
- 1 Medication Fridge
- 3 Medication Trolley
- 1 X-ray viewing box
- 2 Nebulisers
- 1 Pulse Oximeter
- 1 Specimen Fridge
- 2 Thermometer
- 1 Vaccination Fridge
- 3 Wheel Chairs
- 1 Cordless phone
- 4 Phones
- 1 Speaker phone
- 1 Paper shredder
- 1 Fridge (large)
- 1 Fridge(Small)
- 1 Fridge (other)
- 2 Portable steps

# JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

\*Q208\*

## Dental Equipment and Supplies

Dental chair  
X-ray unit  
Dental cabinetry with security locks, integrated sinks  
Air compressor  
Suction unit  
Digital radiography processing unit  
Ultrasonic cleaner  
Amalgamator  
Curing light  
Steriliser  
Dental instruments  
Instrument cassettes  
Instrument washer  
Handpiece maintenance unit  
Handpieces  
6 Tweezer London -College DA241R 150mm  
6 Explorer #6L Single Ended Round Handle  
6 Mirror Handle DA080R 120mm  
6 Burnisher Ball #18 Double Ended Round Handle  
6 Composite/Plastic Filing Instrument Universal #A6  
3 Dycal Applicator  
3 Excavator English #127/128 Double Ended Round Handle  
6 Retainer Matrix Halas Tofflemire Universal x 1  
3 Excavator English #127/128 Double Ended Round Handle  
3 Dycal Applicator  
3 Scaler Gracey \$5/6 Double Ended Satin Steel Handle  
2 Endo Spreader #D11T Thinner 22mm S/E Round Handle  
1 Elevator Warwick James Straight DL52R for upper roots  
2 Elevator Warwick James Left DL263R for lower roots  
2 Elevator Warwick James Left DL264R for lower roots  
2 Elevator Coupland DL046R 3mm  
2 Elevator Coupland DL047R 3.6mm  
2 Elevator Cryer DL211R Lower roots narrow pattern  
2 Elevator Cryer DL211R Lower roots narrow pattern  
2 Root Tip Pick Heidbrink #13-14  
2 Forceps #2 DG005R Upper Incisors & Canines  
2 Forceps #7 DG107R Upper Bicuspid  
2 Forceps #17 DG117R Upper Molars Right side  
2 Forceps #18 DG118R Upper Molars Left Side  
2 Forceps #67 DG250R Upper Wisdom Teeth Narrow  
2 Forceps #76 DG330R Upper Roots  
2 Forceps #76N Read DG331R Upper Roots Narrow  
2 Forceps #75 DG440R Lower Canines & Bicuspid  
2 Forceps #73 DG555R Lower Molars 2Forceps #74N Lower Root Crowded Incisors  
beaks 2.8mm 2 Forceps #86C DG573R Lower Molars Gripp in depth Lateral  
2 Bone File Miller DO773R 180mm  
2 Haemostatic Forceps Mcrion-Halsted BH108R Straight 125mm  
2 Needle Holder Durogrip Baby-Crile Wood BM013R 150mm  
2 Bone Ronguer Blementhal FO415R 155mm  
2 Scissors Gum BC110R Straight 110mm  
2 Scissors Gum BC111R Curved 110mm  
2 Scalpel Handle No 3 125mm

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q208\***

100 Scalpal Blade BB515 Sterile Pk of 1  
2 Periosteal Elevator Molt #9 Double Ended Octagonal Handle  
8 Aspijet Self Aspirating Dental Syringe with thumb ring  
8 Cement Spatula #6688 Double Ended  
2 Cheek Retractor Cawood-Minnesota  
1 Mouth Prop Henry Schein Rubber Adult  
1 Mouth Prop Henry Schein Rubber Child  
1 Articulating Paper Schein HSMIX Disp x 500  
1 Hanel Articulating Paper Blue  
Red Double Uhape 80u 72 Sheet  
1 Articulating Paper Forceps Miller Straight  
1 Komet Composite Restoration Set #4416  
1 Gates Glidden Assorted 15mm  
5 Tungsten Carbide Bur Komet #H1-009 Round RA x 1  
5 Tungsten Carbide Bur Komet #H1-008 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-010 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-012 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-014 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-016 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-018 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-021 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-023 Round RA Pack of 5  
5 Tungsten Carbide Bur Komet #H1-027 Round RA Pack of 5  
2 Tungsten Carbide Bur Komet #H1SE-010 Round Course RA x 5  
2 Tungsten Carbide Bur Komet #H1SE-014 Round Course RA x 5  
2 Tungsten Carbide Bur Komet #H1SE-016 Round Course RA x 5  
2 Tungsten Carbide Bur Komet #H1SE-023 Round Course RA x 5  
2 Tungsten Carbide Bur Komet #H2-010 Inverted Cone RA x 5  
2 Tungsten Carbide Bur Komet #H7-014 Pear RA Pack of 5  
2 Tungsten Carbide Bur Komet #H33-010 Tapered X Cut RA x 5  
2 Tungsten Carbide Bur Komet #H33-016 Tapered X Cut RA x 5  
2 Tungsten Carbide Bur Komet #H32-012 Amalgam Remover FG x 5  
1 Tungsten Carbide Bur Komet #H134Q-014 Finisher Labial x 5  
1 Tungsten Carbide Bur Komet #H134UF-014 Finisher Fine FGx5  
2 Tungsten Carbide Bur Komet #H135-014 Finisher FG x5  
2 Tungsten Carbide Bur Komet #H135F-014 Finisher Fine FGx5  
2 Tungsten Carbide Bur Komet #H135Q-014 Q Finisher FG x 5  
2 Tungsten Carbide Bur Komet #H135UF-014 Finisher FG x 5  
2 Tungsten Carbide Bur Komet #H379Q-023 Q Finisher FG x 5  
2 Komet Bur Brush #9791 Autoclavable  
6 Komet Bur Block Aluminium Holds 20 FG 10 RA Silver

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q209\***

**Question:** Do you know when it was delivered to the government?

**Answer:** The *Independent Review of the Incidents at the Christmas Island Immigration Detention Centre and Villawood Immigration Detention Centre* (the Hawke-Williams Review) was completed on 31 August 2011. Copies of the report were provided to the Minister's office on Thursday 1 September 2011.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q210\***

**Question:** How many people are we talking about in each compound?

**Answer:** There are three main compounds proposed for the re-developed Villawood Immigration Detention Facility.

The proposed compounds will be in the form of high, medium and low risk.

As at 30 June 2011, the proposed numbers are:

Compound type	Design accommodation	Surge accommodation
Higher risk	30	30
Medium risk	60	120
Lower risk	310	582

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q211\***

**Question:** (I would like to know how many times, where it was advertised and so forth....) Can you find out?

**Answer:** *Nationbuild*, DIAC's principal contractor for the Inverbrackie works, advertised in 'The Advertiser' on one occasion in November 2010 for trades in the Woodside area.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q212\***

**Question:** (I did note this morning there was reference to some 35 local providers who are apparently contracted.) Are you able to provide the committee with a list of those?

**Answer:** In relation to the 12 contracts listed on AusTender that were issued by the Department for Capital Works, none were allocated to local providers in the Adelaide Hills area. Nine of the 12 contracts, however, were with Adelaide based firms.

Additionally, the department has purchased goods and/or services from the following local traders:

All Sheds,  
A Play,  
Ikea,  
Flair Blinds and Curtains,  
Discount City Carpet,  
TRIMS,  
Lobethal Bakery,  
Kloses Foodland,  
Gerinars café,  
K-mart,  
Radio rentals,  
Bunnings,  
JB HI,  
The Reject Shop,  
Harvey Norman,  
Woodside Quality meats,  
Beemedde Pty Ltd,  
Anglicare SA, and  
Little Hampton nursery.



## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q213\***

**Question:** How do you justify the \$3 million claim?

**Answer:** The department advised that close to \$3 million has been injected into the local Adelaide Hills economy since the Inverbrackie facility was commissioned.

The department has spent \$600,000 with various local traders for work relating to infrastructure at the Inverbrackie facility.

Additionally, to provide adequate services to clients the Detention Service provider has spent:

- \$1,249,463 at Klose's Supermarket,
- \$280,000 on bus services to take children to and from school,
- \$45,558 at Lobethal Bakery, and
- \$25,794 at Top cut foods.

DIAC and the detention service provider staff have contributed significantly to local businesses, to purchase accommodation, meals and so on. This data is unavailable as it is personal expenditure.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q214\***

**Question:** In addition to the \$3 million? That would be \$5 million or is it part of \$3 million?

**Answer:** The money spent at the Woodside Foodland store is part of the \$3 million.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q215\***

**Question:** Have you got any more up to date figures than that?

**Answer:** The total operating cost at Inverbrackie from 1 July 2010 to 30 June 2011 was \$26.70m.

The total operating cost at Inverbrackie from 1 July 2011 to 31 December 2011 was \$20.89m.

Both figures include:

- Payment for services to Serco,
- Departmental staff costs, and
- Departmental operating costs.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q216\***

**Question:** Did that go to market or was it a decision to choose – (University of South Australia?)

**Answer:** The department carried out a select tender process to secure the contract for research into the Social Impacts of the Alternative Place of Detention on the Inverbrackie Community. Proposals for the research were invited from selected South Australia-based research institutions/consultancies with expertise in this area of social research. The University of South Australia was chosen as the successful tenderer for the project in line with departmental research procurement principles – based on its proposal, credentials, experience and overall value for money.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q217\***

**Question:** So there are two contracts—we have only picked up one. Does \$151,000 cover both contracts?

**Answer:** The contract for research into the Social Impacts of the Alternative Place of Detention on the Inverbrackie Community is for a total value of \$151,380.90.

Research into the Economic Impacts of the Inverbrackie Alternative Place of Detention in the Adelaide Hills is a separate contractual arrangement between the Department of Immigration and Citizenship and the South Australian Centre for Economic Studies, a joint research unit of the University of Adelaide and Flinders University. The total contractual value of this project is \$49,830.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q220\***

**Question:** What constitutes a family group? Do two brothers constitute a family group?

**Answer:** When determining the composition of a family unit, the department takes into account a number of factors, including family members or primary care givers of an accompanied minor. A family often comprises the child(ren) and their (natural or adopted) parents. Family members, such as grandparents or dependent adult siblings may also be included in a family unit.

Two brothers are considered to be a family group. Their placement in the detention network would be dependent on their ages. If they are both unaccompanied minors (UAMs) they would be accommodated at a facility suited for UAMs or, where appropriate, in a UAM community detention household.

The department endeavours to keep families together where appropriate.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q221\***

**Question:** Are there any single females at Inverbrackie – as at 15 November 2011?

**Answer:** As at COB 15 November 2011, according to departmental operational data, there were two single adult females at Inverbrackie Alternative Place of Detention (APOD). These women arrived unaccompanied by family but are living in a family group with close friends.

**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q222\***

- Question:**
- (a) Are there people being processed in Inverbrackie at the moment who are the subject of a negative security assessment?
  - (b) Would you be able to provide on notice details of how many there are?

- Answer:**
- (a) No.
  - (b) As at 15 November 2011, there were 11 IMA clients located in Inverbrackie who had an outstanding security assessment according to DIAC systems.



**JOINT SELECT COMMITTEE ON AUSTRALIA'S  
IMMIGRATION DETENTION NETWORK**

**\*Q223\***

**Question:** (I have here this document about incident type and level, it values the incident and so forth) Who makes these decisions? Is this your document?

**Answer:** The document was created by the department's IT development team in February 2011. The document records the changes to the department's Information Technology systems to bring the Incident Types into line with those specified in the Detention Services Contract - Immigration Detention Centres (the Contract) with Serco.

It should be noted that the document tabled by Jamie Briggs MP is not a complete list of all Incident Types. The document represents those Incident Types that were updated in February 2011.

Changes to the values in the Contract were undertaken after extensive consultation during the development of the Contract with Serco.

## JOINT SELECT COMMITTEE ON AUSTRALIA'S IMMIGRATION DETENTION NETWORK

**\*Q224\***

**Question:** Could you provide on notice exactly what is provided, what we were briefed on this morning, so that we can put it on the record?

**Answer:** The Health Services Provider, IHMS, provides or coordinates the following services for people detained at Inverbrackie Alternative Place of Detention:

### **On-site**

General nursing, general practitioner (GP) and immunisation clinics. There are separate clinics focused on children, diabetics and people with heart disease.

Mental health care services provided by mental health nurses, counsellors, psychologists and GPs. Psychiatric consultations are provided by a visiting psychiatrist. There are also clinics focusing on tobacco cessation, relaxation and insomnia.

Allied health services such as optometry and physiotherapy by visiting providers.

### **Off-site**

Dental services (utilising community dental premises on weekends). A private pediatric dental surgery is utilised for pediatric dental surgery

Pediatric emergency care services, including surgery, miscellaneous specialist treatment and review and pediatric psychiatric care in some instances (Women's and Children's Hospital).

Obstetrics for clients requiring a higher level of support, complex deliveries (Women's and Children's Hospital).

Ante-natal care and uncomplicated deliveries, post-natal obstetrics review (Mt Barker District Hospital).

Pathology services (Mt Barker District Hospital).

Adult emergency care services, including surgery and miscellaneous specialist treatment (Royal Adelaide Hospital).