

My name is

I work in a dental practice as front reception staff where a lot of senior patients come to have their teeth cared for.

Many of the patients are unwell and cannot afford the treatment required to keep them pain free.

The Medicare CDDS allows these patients the ability to keep their mouths healthy.

The dentists have been doing the right thing in treating the patients and providing all treatment with proper options being explained in advance. The paperwork is done right most of the time but as a new front office staff member I understand that sometimes administrative errors can occur and change of staff can make the system confusing and complicated for new staff members to follow up.

The dentist hardly ever sits on the front office checking every piece of document that is sent out or comes in, and I think it would be wrong to penalize dentists for minor administrative errors when they have provided all treatment honestly and correctly with full consent, (financial and otherwise) of the patient

It would be an entire shame if the scheme were to be stopped. So many of these people are already suffering with their conditions, do not let that suffering increase.