

**JOINT SELECT COMMITTEE ON AUSTRALIA'S
IMMIGRATION DETENTION NETWORK**

Q186

Question: What input has DIAC had into those protocols and policies?

Answer: The department works closely with Serco to review Serco's Policy and Procedures Manuals (PPM) to ensure those policies and procedures comply and remain consistent with department policies.

When the department releases a new policy or instruction, Serco is required to either update any relevant existing PPM or develop a new PPM to include the policy or instruction and provide the PPM to the department for clearance. Serco is required to annually review and update the PPM and provide the updated documents to the department within prescribed timeframes.