



Opening Statement

My name is Ludvig Landgren, I am the Managing Director of Ericsson in Australia and New Zealand.

I want to start by acknowledging how distressing it would be for anyone unable to reach Triple Zero in an emergency.

I offer my condolences to those impacted by recent mobile network outages.

Ericsson is a long-standing supplier to Australian mobile network operators.

We have been operating in Australia for 135 years.

Today, we supply Australian mobile network operators and the national broadband network with mobile and fixed wireless telecommunications equipment, software and services.

Ericsson's technology is used by Telstra, Optus, TPG as part of their mobile networks, that in turn, provide voice calls, including calls to the triple zero service, to their customers.

We work with our customers in Australia to deliver resilient and reliable mobile networks, and when issues do occur, provide help to identify the cause.

We are committed to supporting this inquiry – as well as those initiated by Optus and the Australian Communications and Media Authority – to help improve mobile network reliability and resiliency for all Australians.

I am joined today by Nick Bromhead, who leads our networks team for Australia and New Zealand.

I am happy to answer any questions.