



**A** 159 Gawler Place  
ADELAIDE SA 5000  
[www.lsc.sa.gov.au](http://www.lsc.sa.gov.au)  
**Postal Address:**  
GPO Box 1718  
ADELAIDE SA 5001  
DX 104  
**T** (08) 8111 5596  
**F** (08) 8111 5594  
**TTY** 133 677 then ask for 1300 366 424  
**Legal Help Line** 1300 366 424

Our reference: GZC



Date: 27 April 2018



Committee Secretary  
Joint Standing Committee On Migration  
Parliament House  
CANBERRA  
ACT 2000

[migration@aph.gov.au](mailto:migration@aph.gov.au)

Dear Ms Cullen,

I refer to your letter of 6 April 2018, received by me on 13 April.

The Legal Services Commission is South Australia's largest legal assistance provider. In the 2016-2017 financial year, the Legal Services Commission provided assistance in the form of advice and information to 869 migration clients. The advice covered such topics domestic violence migration law, offshore partner visas, permanent protection visas and humanitarian visas.

The Legal Services Commission has only limited contact with migration agents. On considering the terms of reference for the inquiry, the Legal Services Commission would like to recommend the Committee also consider issues relating to compensation for potential migrants who have suffered financial loss due to the negligent or fraudulent behaviour of migration agents. Regulatory schemes for other professional groups who handle large sums of overseas money, such as travel agents, provide industry based compensation schemes for clients left out of pocket by the inappropriate activities of their agent.

Thank you for the opportunity to comment on the inquiry.

Yours sincerely,



Gabrielle Z Canny  
Director