

Tabled by Mr Biggs

15 November 2011

(3 pages)

Changes to Incident Types and Level
Implemented 12 February 2011

Old Incident Values		New Incident Values	
[Type]	[Level]	[Type]	[Level]
Abusive/Aggressive - Client	Minor	Abusive/Aggressive Behaviour	Minor
Abusive/Aggressive - Staff	Minor	Abusive/Aggressive Behaviour	Minor
Accident - To client - Minor	Minor	Accident/Injury - Serious	Critical
Accident - To client - Serious	Critical	Accident/Injury - Serious	Critical
Accident - To staff - Minor	Minor	Accident/Injury - Serious	Critical
Accident - To staff - Serious	Critical	Accident/Injury - Serious	Critical
Asslt - Allg/Susp Client/Clnt	Major	Assault - Minor	Major
Asslt - Allg/Susp Client/Stff	Major	Assault - Minor	Major
Asslt - Allg/Susp Staff/Clnt	Major	Assault - Minor	Major
Asslt - NOGBH Client/Client	Minor	Assault - not OBH	Minor
Asslt - NOGBH Client/Staff	Minor	Assault - not OBH	Minor
Asslt - NOGBH Staff/Client	Minor	Assault - not OBH	Minor
Asslt - OABH Client/Client	Major	Assault - not OBH	Minor
Asslt - OABH Client/Client	Major	Assault - not OBH	Minor
Asslt - OABH Client/Client	Major	Assault - not OBH	Minor
Asslt - OGBH Client/Client	Critical	Assault - Serious	Critical
Asslt - OGBH Client/Staff	Critical	Assault - Serious	Critical
Asslt - OGBH Staff/Client	Critical	Assault - Serious	Critical
Asslt - Sexual Client/ Staff	Critical	Assault - Serious	Critical
Asslt - Sexual Client/Client	Critical	Assault - Serious	Critical
Asslt - Sexual Staff /Client	Critical	Assault - Serious	Critical
Bomb Threat	Critical	Threat - Bomb Biologic Chem	Critical

Old Incident Values		New Incident Values	
[Type]	[Level]	[Type]	[Level]
Bio or Chemical Threat	Critical	Threat - Bomb Biologic Chem	Critical
Complaint Info about Critical	Critical	Complaint - re Critical incident	Critical
Complaint Info about Major	Major	Complaint - re Major incident	Major
Complaint Info about Minor	Minor	Complaint - re Minor incident	Minor
Contamination of Facility	Major	Contamination/Infection	Major
Damage - Facility Less Serious	Minor	Damage - Minor	Minor
Damage - Facility Serious/fire	Critical	Damage - Serious	Critical
Death - Client	Critical	Death	Critical
Death - Other (Visitor)	Critical	Death	Critical
Death - Staff	Critical	Death	Critical
Disturbance - Riot/Hostage	Critical	Riot	Critical
Emergency - medical -offsite	Major	Accident/Injury - Serious	Critical
Escape - Alt Det - Atmpted	Major	Escape - Attempted	Major
Escape - Alt Det - Successful	Critical	Escape	Critical
Escape - IDC - Atmpted	Major	Escape - Attempted	Major
Escape - IDC - Successful	Critical	Escape	Critical
Food Poisoning	Major	Food Poisoning	Minor
Food related	Minor	Food Poisoning	Minor
Marriage	Minor	Disturbance - Minor	Minor
Media - Approach Client/Staff	Major	Media - Approach staff/clients	Minor
Media - Approach staff/clients	Major	Media - Approach staff/clients	Minor
Media presence at facility	Major	Media - Unauthorised presence	Critical
Natural Disaster - Actual	Critical	Force Majeure Event	Critical
Natural Disaster - Expected	Major	Force Majeure Event	Critical
Notification to State/Trritry	Minor	Notification by Welfare Auth	Major

Old Incident Values		New Incident Values	
[Type]	[Level]	[Type]	[Level]
Notification by State/Territory	Minor	Notification by Welfare Auth	Major
Prohibtd article - Other fnd	Minor	Contraband found	Minor
Prohibtd article - Staff	Minor	Contraband found	Minor
Prohibtd article - Substance	Major	Contraband found	Minor
Prohibtd article - Visitor	Minor	Contraband brought by visitor	Minor
Prohibtd article - Weapon	Major	Weapon - Client in possession	Major
Property - theft	Minor	Theft	Minor
Security Keys - lost/tampered	Major	Failure - Security System	Major
Self Harm - Attempted	Major	Self Harm - Threatened	Major
Self Harm - Threatened	Minor	Self Harm - Threatened	Major
Sexual Harrassment Allegation	Critical	Assault - Serious	Critical
Substance Abuse	Major	Substance Abuse	Minor
System Failure	Major	Failure - IT Systems	Minor
Trnsfr client to Alt Detention	Minor	Transfer to APOD	Minor
Use of Force - Staff or Client	Major	Use of Force	Major
Use of Force	Minor	Use of Force	Major
Use of Ob Rm - > 7 days	Critical	Use of Obs Room >24 hours	Major
Use of Ob Rm - non medical > 3 days	Major	Use of Obs Room >24 hours	Major
Visits - HP Visitor refused	Critical	Visitor-HP refused access	Critical
Visits - Other Visitor refused	Minor	Visitor-Other refused	Minor
Voluntary Starvation by minor	Critical	Voluntary Starvation by minor	Major