JOINT SELECT COMMITTEE ON AUSTRALIA'S *Q174* IMMIGRATION DETENTION NETWORK

Question: When we were asking for incidents by month, there were two accident injuries, one

escape, one self-harm, one use of emergency equipment and one use of restraints unplanned, but there is no report there of a critical incident that related to damage or this type of nature. I am trying to understand whether this matter was reported as both the department and Serco have stated, but it does not actually appear in the information that the department has provided to up?

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Answer: The incident was recorded by Serco under two categories being Damage - Minor (IR 1-

6FCMPP), which is categorised as a minor incident. This was based on the fact that fire only caused minimal damage, was quickly extinguished, and caused no injuries to clients or staff. The incident was also recorded by Serco as Use of Emergency Equipment (IR 1-6GWOG8), which is categorised as a critical incident.