

Senate Community Affairs References Committee

DESIGN, SCOPE, COST-BENEFIT ANALYSIS, CONTRACTS AWARDED AND IMPLEMENTATION ASSOCIATED WITH THE BETTER MANAGEMENT OF THE SOCIAL WELFARE SYSTEM INITIATIVE

PUBLIC HEARING 21 APRIL 2017

ANSWER TO QUESTION ON NOTICE

Department of Human Services

Topic: Documentary Evidence

Question reference number: QoN 158

Member: Senator Siewert

Type of question: Hansard page 14

Date set by the committee for the return of answer: 8 May 2017

Number of pages: 1

Question:

Mr Hutson: I do not know that we are. It is just very important to say that very few people are asked to provide us with documentary evidence.

Senator SIEWERT: How many?

Mr Hutson: I think we have given an answer. If we have not, I am sure there is a question on notice about that, and I do not know whether it has been answered yet.

Senator SIEWERT: Just take it on notice.

Answer:

3,466 or 1.98% of customers who had a completed assessment as at 28 February 2017 have been asked to provide further evidence of their previous employment.

During the reassessment process where individuals are able to provide further information to inform their review, an additional 5,682 (3.24%) were asked for additional information.