

**SERVICE DROPOUTS RECORD STARTED FROM 10TH MARCH 2017
FOUR MONTHS SINCE NBN WAS INITIATED 9TH NOVEMBER 2016**

10 March at 9.53am .

11th March 11 am.

11th March 11.35am.

11th March 3.33pm

13th March 12.27 pm

13th March 4.13pm

14th March 9.am

14th March 9.12am

14th March came on 1 minute then off again at 9.38am.

14th March on at 10.30 then down again at 10.58

14th March off at 10.45.

14th March Off again at 12 noon.

14th March on again at 1.40pm

14th March off at 1.55pm

14th March on at 1.57.

14th March off again at 1.58pm.

14th March pn again 1.15pm.

OK for several hours then everything shut down at 7.12 pm.

15th March off at 8.32pm.

18th March everything off at 8.37pm.

19th March communications all down at 8.30pm.

20th March landline dead at 3.30pm

20th March no phone or internet at 3.55 pm.

20th March not until 5.35 did I get a connection again.

20TH March went down again at 8.30pm

21st March nothing at 3.15 pm. No communications again until after 8pm. A call from Paris scheduled for 7pm could not be taken.

22nd March drop out at 2.30pm.

22 March **FIVE HOURS WITHOUT ANY COMMUNICATIONS UNTIL 7.30PM!!!!**

23 March no phone or internet for 2 hours at noon.

23 March: drop out for 30 mins at 7.45pm.

28/3/17 Drop out at 10.46 am.

29th March: no communications at 10.40am **WHEN I NEED THEM MOST.**

30th March lines down at 10.45 am.

30th March On at 11am then again off at 11.14am.