**Joint Standing Committee on the National Broadband Network**

**Answers to Questions on Notice**

**Committee Hearing 4 November 2020**

**NBN Co Limited**

**Question No: 3**

**Division: Joint Standing Committee on the National Broadband Network**
**Hearing name: Business case for the NBN and the experience of small businesses**
**Topic: Average traffic per hour per user**
**Question type: Hansard Ref: Page 9, 04/11/2020**

**Senator Don Farrell asked:**

**Senator FARRELL:** Thank you for that. I have one last question and then I will hand back to Ms Templeman. Is it possible for NBN to provide a traffic profile relative to the 28 February pre-COVID baseline that de-trends for additional activations that have occurred during that period? Is that what you're going to provide? Is that the information you're planning to provide me with, or is that—
**Mr Rue:** You'd have to guess what we would have achieved pre COVID with what we actually achieved.
**Senator FARRELL:** Right.
**Mr Rue:** I think we're slightly ahead of our budget, but I'm not sure whether that necessarily reflects your question. Just to be clear: we're very happy to provide you with whatever you are asking, but I just want to make sure we know what you're asking.
**Senator FARRELL:** But for what occurred during COVID, are you able to provide the traffic profile of average traffic per hour per user?
**Mr Rue :** Yes, let's have a go. I don't have that; we'll have to take that on notice.

**Answer:**

The below two graphs represent an average day over a relevant two-week period pre and post COVID.

Upstream Hourly Average Consumption Profile Pre- and Post-COVID