

Carol Szekfy

Senate Committee  
Senate Finance and Public Administration Committees  
PO Box 6100  
Parliament House  
Canberra 2600.

Dear Sir,

I have been employed by Dr Scott Jenkins for a period of 18years as a Dental nurse and Practice manager.

Dr Jenkins has been treating patients under the CDDS for a period of five years since its inception. He has intergrated these patients into his busy practice. All patients have received the highest level of care. Many of these patients have had complex dental needs and they have been bulk billed through Medicare. No extra charges have been requested from these people.

Dr Jenkins has always maintained that the whole idea of this Medicare program was to ensure that everyone received the dental care that they are entitled too.

At the beginning of this program we were not given any clear instructions from Medicare as to how this plan would work. Patients started making appointments and presenting these plans. The referral form itself did not indicate the correct protocol. It was only after many months of treating people that we started to check patients eligibilty as we had been unpaid for much of the work. (bulk billing) paper copy's (Vouchers)

Once the ADA issued clear instructions this practice has always maintained compliance. Dr Jenkins is one of the many dentists who has been subjected to a Medicare audit. Dr Jenkins is now reluctant to see any new patients under this scheme but is honouring all current plans.

It seems a shame that these patients should be disadvantaged in receiving treatment in the future because of the undue pressure being placed on the dentists treating patients on these plans This plan needs dentists of like Dr Scott Jenkins

Yours Sincerely,

Carol Szekfy.