Hello,
TMR has received many disability access complaints which are are becoming more regular, & often difficult to resolve. Our research into mobility scooters revealed that many models available in Australia do not have suitable underbody clearance to navigate kerb ramps constructed in compliance with AS1428. A fact sheet has been published on the TMR website to assist people buying a scooter determine if it's suitable for outdoor use. It would assist both road authorities and consumers if the scooters themselves were clearly designated as "indoor only" or "outdoor capable".
https://www.tmr.qld.gov.au/-/media/Travelandtransport/Disability-access-and-mobility/Travelling-with-a-wheelchair-or-mobility-scooter/mmd-kerb-ramps-factsheet-0515.pdf?la=en

Apologies for missing the deadline for submissions, hopefully this information is still useful to your inquiry.

Kind regards,

Mark McDonald
Principal Technologist (Bicycles, Pedestrians and Motorcycles) | Road Operations
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