

To the committee,

My name is Edward Nelson and I am the administrator of internet in my household as I am the most tech-savvy person in our family.

We are currently serviced by nbn fixed wireless through Telstra which works to full speed tiers (nbn25 and nbn50) during the day. At night time during the peak, the internet speed slows down to around 8 megabit download. We did pay for a nbn50 plan with our provider, Telstra, but found it pointless to pay for when it would not be fed through to us when we were at home at night, so we downgraded back to nbn25. We know that this is a nbn congestion issue, not a CVC issue with our provider, Telstra.

Currently behind our property, all the properties are serviced by Fibre-to-the-node. If we lived one house behind us, we would have a fixed-line technology. I have attached a photo to the right to demonstrate this.

(Our property is marked by the green arrow which is pink denoting FW, meanwhile the yellow properties behind us are FTTN)



Previously before we switched to the nbn, our ADSL2+ had a maximum line rate of 15 megabit down, which was pretty good. I was hoping for an improvement in maximum speed capacity when I switched to the nbn, but I have been left disappointed.

I do very much find it unfair that our neighbours beyond our back fence have fixed line technologies, yet we miss out.

I do hope my submission is taken into consideration.

Yours sincerely,

Edward Nelson, .