

SENATE ENVIRONMENT AND COMMUNICATIONS LEGISLATION COMMITTEE

Request for Question on Notice

Senator KIM CARR: I've got a question. Thank you for coming in at that point. Were you consulted about these regulatory changes as an organisation?

Mrs Doyle: Yes.

Senator KIM CARR: At what point were you consulted?

Mrs Cramp: We have had information that Australia Post—

Senator KIM CARR: Before they were introduced or after?

Mrs Cramp: That they were looking to seek support for it.

Senator KIM CARR: What was the date on which this consultation occurred? Can you tell me that?

Mrs Cramp: Sorry?

Senator KIM CARR: Can you tell me the date on which you were contacted by management about the regulatory changes?

Mrs Cramp: I would have to take that on notice. It is in my phone. I was provided with a briefing paper.

Senator KIM CARR: Thank you. That would be helpful. You think you were contacted prior to the announcement of the regulation changes.

Response as requested:

I can confirm that in my position as Executive Director of LPOG during a telephone call with Ms Christine Holgate on the 6th April, I was advised that Australia Post had written to the Minister seeking support for regularity relief in response to the greatly increased demand for parcel services due to COVID-19.

During a further telephone call with David MacNamara (head of Post Office Network) on the 8th of April the issue was again discussed.

During April and May, LPOG and Australia Post held weekly teleconferences to raise issues as required due to the COVID – 19 situation. During these meetings the Regularity Relief was discussed.

On May 14th, Nicole Sheffield EGM C & C convened a tele meeting to formally brief the full Board of LPOG regarding the Regularity Relief and specifically ADM and the temporary removal of the priority service.

On the 22nd May LPOG received by email the key messages that would be made public shortly after.

Angela Cramp
Executive Director
LPO Group
17 July 2020