

1 September 2025

Senator Penny Allman-Payne
Chair, References Committee
Senate Standing Committees on Community Affairs
PO Box 6100
Parliament House
Canberra ACT 2600

Correction of evidence: Inquiry into aged care service delivery

Dear Chair

I refer to my appearance before the Senate Community Affairs References Committee (the committee) at the inquiry into aged care service delivery hearing on 29 August 2025.

During the hearing Senator Ruston asked if my Office had commenced a review of the Single Assessment System.

I advised that the Office had undertaken a review of the Single Assessment System and that this review was currently sitting with the Department of Health, Disability and Ageing for comment, with a view to providing it to the Minister for Aged Care and Seniors in early October 2025.

I apologise to Senator Ruston and the committee as this evidence was incorrect.

I write to correct the record and advise that my Office has undertaken a review of My Aged Care, as the *single-entry point* to the aged care system (as opposed to the single assessment), and this review is currently sitting with the Department of Health, Disability and Ageing for comment, with a view to providing it to the Minister for Aged Care and Seniors in early October 2025.

My Office has not undertaken a review of the Single Assessment System, nor is such a review required by our legislation or referenced in our Annual Work Plan 2025–26, which is available on our website: <https://www.igac.gov.au/resources/annual-work-plan-2025-26>.

I thank the committee for the opportunity to make this correction of evidence.

Natalie Siegel-Brown
Inspector-General of Aged Care