



Australian  
Competition &  
Consumer  
Commission

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28 October 2015

Christine McDonald  
Secretary  
Senate Standing Committee on Environment  
& Communications

**Sent electronically:** [ec.sen@aph.gov.au](mailto:ec.sen@aph.gov.au)

Dear Ms McDonald

**Inquiry into the performance, importance and role of Australia Post in Australian communities and its operations in relation to Licensed Post Offices**

I refer to your letter dated 2 October 2014, in which the Senate Standing Committee on Environment and Communications (Committee) requested that the Australian Competition and Consumer Commission (ACCC) examine the overall relationship between Australia Post and its Licensed Post Offices (LPO) and determine whether the allegations raised by some licensees were appropriate to pursue using the ACCC's powers.

The ACCC reviewed the Committee's report *Performance, importance and role of Australia post in Australian communities and its operation in relation to licensed post offices* and identified a number of potential concerns under the *Competition and Consumer Act 2010* (CCA) and the Franchising Code of Conduct (Code).

Following a detailed assessment, which included obtaining information from Australia Post, the Post Office Agents Association Limited and the LPO Group, we have found no evidence that Australia Post's conduct contravened the CCA or the Code. On this basis, we do not propose to take further action in relation to the allegations raised in the Committee's report at this time.

We will continue to monitor complaints received from LPOs, and may review our position in the future.

Please do not hesitate to contact me should you wish to discuss this matter further or should you require additional information.

Yours sincerely

Rod Sims  
Chairman

Sent by email 28/10/2015